Promethean®

PRM-45 projector family
End-of-Sale Announcement

Following a global change in certification requirements for many electronics products, our manufacturing partner is ceasing production of and withdrawing from supply to Promethean the PRM-45A and PRM45-V1 models of Digital Short Throw (DST) projectors in December 2020.

Promethean has therefore initiated the End-of-Life process for all models of the PRM-45 with immediate effect.

Promethean has also initiated the End-of-Life process for all mount and adjustable stand upgrade kits related to the PRM-45 family.

On **October 31, 2020**, Promethean announces the end-of-sale and end-of-life dates for the PRM-45 (pictured above) and associated upgrade kits in all remaining markets where the product line is currently sold.

Per our End-of-Life policy, the last day to order the listed products will be **January 31, 2021** (subject to stock availability).

Customers will continue to receive support from Promethean as shown in the Support Lifecycle table in the End-of-Life Policy.

Table 1 below describes the end-of-life milestones, definitions, and dates for the PRM-45 family and associated upgrade kits. Table 2 lists the product codes affected by this announcement.

Table 1. End-of-Life Milestones and Dates for PRM-45

Milestone	Definition	Date
End-of-Sale Announcement Date	The date channel partners are notified of the end-of-sale and end-of-life of a product or service.	October 31, 2020
End-of-Sale Date	The last date Promethean will sell the product or service. Any orders placed with Promethean after this date will not be accepted.	January 31, 2021*
End-of-Support Date	The last date Promethean will provide any type of support, product replacements, software updates or warranty related services for the product, part, component or service.	January 31, 2027

*subject to stock availability

Table 2. Product Codes Affected

End-of-sale Product Code	Product Description
ABMTSUPG-DST	ActivBoard Mount with DLP short throw projector. For use with both current and previous versions of 64", 78", 87", 88", 95" ActivBoard & ActivWall 88.
ABASUPG-DST	ActivBoard Adjustable Stand with DLP short throw projector for use with all sizes of 300 and 500 ranges and all variants of ActivBoard Touch 88" only.
AB+2V1UPG-DST	DLP short throw projector and upgrade kit. Compatible with 64" and 78" ActivBoards on V1 systems
AB+2V2-64A-UPG-DST	DLP short throw projector and upgrade kit. Compatible with 64" ActivBoards on Adjustable V2 systems
AB+2V2-78A-UPG-DST	DLP short throw projector and upgrade kit. Compatible with 78" ActivBoards on Adjustable V2 systems
AB+2V2-FIX-UPG-DST	DLP short throw projector and upgrade kit. Compatible with 64" and 78" ActivBoards on Fixed V2 systems
AB+2V3UPG-DST	DLP short throw projector and upgrade kit. Compatible with 64", 78", 87" and 95" ActivBoards on V3 systems

Product Replacement Options

There is no direct replacement for the PRM-45.

Promethean will continue to offer a projector option to its markets in the form of the UST-P2 projector with associated stand and mount upgrade kits.

Support Details

Promethean will continue to offer support subject to Promethean's Terms & Conditions for support and the guidelines outlined per the End-of-Life policy. Per the End-of-Life policy, any software updates on the device including bug fixes will be subject to technical feasibility and resource availability.

A knowledge base of relevant product-specific videos, articles, manuals and software downloads are available to customers on the support site: https://support.prometheanworld.com/

E-mail support is available in all territories in which the products are available, with the following subset of applicable languages supported: English, French, Spanish, Italian, German, and Chinese.

Telephone Technical support is available as stated on the Promethean Support website.

Availability of Spares

Spares listed below will continue to be available until the End-of-Support period

subject to stock availability or until further notice:

Spare Product Code	Product Description
DLP-REMOTE	Remote control for DLP Projectors
PRM-45-FILTERKIT	Filter and filter frame for PRM-45 Projector
PRM-45-LAMP	Replacement lamp for PRM-45 and PRM-45A projectors
ST-PROJECTOR-PLATE	Short Throw Projector plate

For More Information

For more information about the Promethean End-of-Life policy, go to:

[End-of-Life Policy](#)

For more information about the Promethean Product Warranties, go to:

[Promethean Hardware Warranty Terms & Conditions](#)