



## **SOFTWARE**

Request for Information (RFI) - General Purpose Commercial Information Technology Equipment, Software, and Services. The NAICS Categories for these services and commodities are 334111 (Computers) and 541519 (Other Computer Related Services). Posted March 5, 2020. Due March 20, 2020. Posted by the Pension Benefit Guaranty Corporation (PBGC) Office of Management and Administration (OMA), Procurement Department (PD).

### **THIS IS A REQUEST FOR INFORMATION (RFI) ONLY.**

**The PBGC is currently considering a Base Year + 4 Option Years (OY) for all products outlined in Attachment 1. Please note that the products will incrementally be added to the project as their current expiration dates arrive. Items in Attachment 1 will have pro-rated pricing according to the current coverage end date.**

#### **1 Introduction**

The PBGC PD is seeking information concerning available Federal Supply Schedule (FSS) Multiple Award Schedule (MAS) 70 vendors.

Interested parties are responsible for adequately marking proprietary or competition sensitive information contained in their response. PBGC intends to issue a final RFQ under FSS: 70 General Purpose Commercial Information Technology Equipment, Software, and Services – Special Item Number (SIN)132-32 IT Software (Term Software Licenses); SIN 132-33 IT Software (Perpetual Software Licenses); and SIN 132-34 IT Software Maintenance Services, during FY20 Q2-Q3 to establish a single-award, or multiple award(s) consolidating Software Licensing; Subscription; Maintenance; and/or Support Services which will encompass the requirements identified in **Attachment 1**. The goal of the RFI is to determine FSS Vendors authorized/capable of providing SIN consolidated services. Industry feedback is encouraged. PBGC is looking for any information from FSS holders that would help determine the benefits and probability of success of such a consolidation.

#### **2 High Level Requirements**

Attachment 1 contains representative examples of the types of requirements the PBGC may have as part of this consolidation of software products. The goal of any subsequent acquisition solicited using information from this RFI/Market Research will be to consolidate PBGC IT Acquisitions for efficiency and efficacy in procurement and administration.

### **3 RFI Response Expectations**

RFI respondents must respond in the form of a Capability Statement to PBGC inquiries, below:

- a. Existing product's availability/provision under FSS
- b. Company's profile and capability in providing these types of solutions, if any
- c. Past Performance History in this area of expertise
- d. If all or any portion of the required capabilities can be provided under one acquisition vehicle, please indicate this in your response. Identification of any problems with combining the supplies and/or services items as described in Attachment 1.
- e. Other relevant information that would enhance the PBGC's understanding of the information submitted. An invitation to demonstrate the solution may be requested from the companies responding to this RFI.
- f. Ability of vendor to co-term current license/maintenance over the course of a Base +4 option year contract. Please note the current service expiry dates in Attachment 1.
- g. Ability of vendor to provide coverage on a Base +4 option year contract (as opposed to only providing coverage on an annual basis).
- h. Ability to obtain pricing for items listed in Attachment 1, in the process of establishing co-term coverage under this new vehicle of annually priced items under previous contracts.

### **4 Proposed Grouping of Special Item Number (SINS)**

Under the SIN 132-32 & 33 &34 for IT [Software](#) (Term and/or Perpetual) and Maintenance Services, PBGC currently acquires the following: **(See Attachment 1)**

This RFI is for planning purposes only and shall not be construed as an obligation on the part of the Government. This is **NOT** a Request for Quotation (RFQ) or Request for Proposal (RFP). A formal solicitation may or may not be issued by the Government as a result of the responses received to this RFI. The Government will not pay for any response or demonstration expenses. **Any information received will become the property of the Government and will not be returned to the submitter.**

There is no commitment by the Government to issue an RFQ, make an award or award(s), or to be responsible for any monies expended by industry responses to this RFI.

For questions concerning this RFI, contact Andre Wilson, Contract Specialist at [Wilson.Andre@pbgc.gov](mailto:Wilson.Andre@pbgc.gov) and Brittany Helmkamp, Contracting Officer at [Helmkamp.Brittany@PBGC.gov](mailto:Helmkamp.Brittany@PBGC.gov).



**Attachment 1 - SOFTWARE**

**Maintenance & Support for the ACL Software Application - Current Service Expires: 07/31/20**

**Description of Services :**

The Contractor shall provide maintenance and support for ACL Analytics Client for ACL Robotics Professional software.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
RFDFAN10001RP	Analytics Client for ACL Robotics Professional	31

**Deliverables :**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables must be delivered via email to the technical point of contact on the first day of performance.

**Place of Performance :**

The Contractor shall perform the work remotely at the Contractor’s site.

**Adlib Software Support Renewal - Current Service Expires: 08/31/20**

**Description of Services :**

The Contractor shall provide maintenance and support in support of the PBGC’s Adlib software renewal.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
Mfr. Part # AEXP-SMPR-12m CLIN # NTAEXP-SMPR-12M-2 Adlib Software Maintenance Renewal	157053256, 8543691274, 3649857164, 1178608552, 1779887877, 1638575322	6
Mfr. Part # AEXP-SMPR-12m CLIN # NTAEXP-SMPR-12M-3 Adlib Software Maintenance Renewal	1846951168, 1276841116, 1367348295, 1321240667	4

**Place of Performance :**

The Contractor shall perform the work remotely at the Contractor’s site.

**Adobe Software Renewal - Current Service Expires: 05/07/20**

**Description of Services :**

The contractor shall provide licensing, maintenance and support for the following Adobe Software applications and associated upgrades available during the period of performance based on Enterprise Term Licensing Agreement (ETLA):

- **Adobe Acrobat Professional** – with upgrade options
- **Adobe ColdFusion** – with upgrade options
- **Adobe Captivate** – with upgrade options
- **Adobe Creative Cloud** – with upgrade options  
Represents, but is not limited to the following applications, e.g. InDesign, Illustrator, Photoshop, Dreamweaver, Fireworks, Lightroom, Premier Pro, After Effects, Audition, Prelude, Encore, and Bridge.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
65286686JA	Adobe Creative Cloud Desktop App – Term License & Maintenance & Support 1 User – 12 Month – FLP *Restricted to Acrobat Pro 65286686JA	1350
65274430JA	Adobe Creative Cloud Desktop App – Term License & Maintenance & Support 1 User – 12 Month – FLP *Creative Cloud Enterprise 65274430JA	120
65258201JA	Adobe Coldfusion Builder Enterprise Term License – Per Computer – 12 Months 65258201JA	9
65291298JA	Adobe Captivate Enterprise Term License – Per Computer – 12 Months 65291298JA	19

**Deliverables :**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance :**

The Contractor shall perform the work remotely at the Contractor’s site.

**AllFusion Erwin Data Modeler - Current Service Expires: 09/29/20**

**Description of Services :**

The Contractor shall provide continuous maintenance support for AllFusion Erwin Data Modeler that is currently in use for PBGC Requirement Management, Case Development, and Business and Data Modeling. The Contractor shall provide user support to perform the required maintenance.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
GMRERWWE00000GG	CA Erwin Data Mdlr Workgroup ED – Mnt Rnwl – 1 yr. Ent Mnt Rnwl	49
GMRERWNE00000GG	CA Erwin Data Mdlr Nvgtr ED – Mnt Rnwl – 1 yr. Ent Mnt Rnwl	5

**Deliverables :**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance :**

Pension Benefits Guaranty Corporation (PBGC), 1200 K Street NW, Washington, DC 20005-4026.

**Check Point – End Point Software Maintenance & Support - Current Service Expires: 09/17/20**

**Description of Services :**

The Contractor shall provide brand-name maintenance and premium support for the Check Point – Endpoint software utilized on the corporate network and endpoint devices. The PBGC has a need for network and data security software for protection of computers and the networks they connect to from computer worms, Trojan horses, spyware, and intrusion attempts by hackers.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
CPES-SS Premium	Check Point ENT S/W SUB Premium Support Number of Seats = 3500; User Center Account: 6257870	1

**Deliverables :**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance :**

Pension Benefits Guaranty Corporation (PBGC), 1200 K Street NW, Washington, DC 20005-4026.

**Concept Searching Maintenance & Support - Current Service Expires: 12/16/20**

**Description of Services:**

The Contractor shall provide remote Concept Searching software maintenance and support services to include, at a minimum, the following:

- Remedial on-call support maintenance during the principal period of maintenance 8am – 5pm Eastern Standard Time, Mondays to Fridays, excluding Government Holidays. The Contractor shall respond within four business hours after a support call is placed.
- Quarterly patches and updates shall be provided via the Concept Sharing portal and installed by PBGC to support optimal performance of the Concept Searching software application.
- The following Software Maintenance Processes may be performed:
  - SM processes including an annual Concept Searching Software audit which may contain recommendations on optimization, configuration modifications, identify issues and recommendations for resolution configuration management.
  - Problem analysis process as part of a support ticket including but not limited to checking validity and if identified as Concept Searching Software issue, developing solutions and providing PBGC with patches or modifications.
  - Process acceptance by confirming changes when requests are originated by the user.

<b>Product</b>	<b>Description</b>
Maintenance and Support for Concept Searching Enterprise Wide Perpetual License to cover all PBGC staff and Contractors	Service Provided includes updates, patches, telephone and online support

**Place of Performance:**

Pension Benefits Guaranty Corporation, 1200 K Street NW, Washington, DC 20005-4026.

**DataGuisse Data Masking Maintenance & Support - Current Service Expires: 04/18/20**

**Description of Services:**

The Contractor shall provide DataGuisse Data Masking maintenance support for all software upgrades and updates to DataGuisse.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>	<b>Units</b>
DGSILVER-3.01-002	DG Support - 24x7x365 Annual Support and Maintenance	12	Months

**Place of Performance:**

Pension Benefit Guaranty Corporation (PBGC) 1200 K Street, NW, Washington, DC 20005-4026.

**HP Software Maintenance & Support- Current Service Expires: 03/31/20**

**Description of Services :**

The Contractor shall provide 24X7 maintenance support for all software upgrades and updates to the following HP items, listed below:

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
T8352CA	BAC 8.0 MLU SW Media	1
T5682AAE	BAC - EUMw/BPM1-50	50
T5683AAE	BAC - EUMw/BPM 51-200	70
T5613AAE	BAC SAM w/SiteScope 1-50	50
T5616AAE/ TB155AAE	BAC SAM w/SiteScope 2001+	6,000
T5614AAE	BAC SAM w/SiteScope 51-500	450
T56165AAE	BAC SAM w/SiteScope 501-2000	1,500
T5630AAE	BAC SLM-f/SAM 1-50	50
T5633AAE/ TB170AAE	BAC SLM-f/SAM 2001+	400
T5632AAE	BAC SLM-f/SAM 501-2001	1,500
T5631AAE	BAC SLM-f/SAM 51-500	450
T6206AAE	BAC-SLM for BPM 1-50 Targets	50
T6207AAE	BAC-SLM for BPM 51-200 Targets	110
TB131AAE	HP BAC RUM Probe SW E-LTU	2
T4503AAE	CNCT Database USR	10
T4511AAE	CNCT LDAP USR E-LTU	30
T4511AA	CNCT LDAP USR LTU	45
T6519AA/ TA333AAE	FT Site CC User	10
T6822AA	QTP Site CC Usr	5
TD037AAE	HP LR .NET 1-99 VU SW E-LTU	30
TC981AAE	HP LR SOA 1-99 VU SW E-LTU	30
TC967AAE	WebMultimedia VU's	300
TC977AAE	Template VU's	215
TD013AAE	Oracle Ebiz VU's	300
T6860AA/ TC966AAE	LR WebMM ProBdl 1-100 Vusr	50
TC967AAE	HP LR Web/Mmed 100-499 VU SW E-LTU	150
T6234AA	LR Cntrl & Monitors SW LTU	3
T6470AA	QC Ent Site 5 CC Usr Pk SW LTU	1
T6480AAE	QC Ent Site CC Usr SW E-LTU	10
T6480AA	QC Ent Site CC Usr SW LTU	20
T6806AA	QTP Java add in Site CC SW LTU	5
T6809AA	QTP Oracle add in Site CC Usr SW LTU	5

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
T9486AAE	SiS MS IIS Template	1
T9485AAE	SIS SQL Template	1
T8360AAE	SiS OS Template	1
T5722AAE	SiS Active Directory Solution Template	1
T5721AAE	SiS Exchange Solution Template	1
T5723AAE	SiS Oracle DB Solution Template	1
T5018AA/ T9769AAE	SM Change Flt Usr (HP IT Change Mgmt Suite CC Usr SW E-LTU )	2
T5019AA/ T9768AAE	SM Change Nmd Usr (HP IT Change Mgmt Suite Nmd Usr SW E-LTU)	4
T5014AAE	SM Foundation Flt Usr	5
T5015AA	SM Foundation Nmd Usr	4
T5016AAE	SM Help Desk Flt Usr	5
T5017AA	SM Help Desk Nmd Usr	4
T5020AAE	SM Request Mgt Flt Usr	5
T5000AA	SM Server	1
T5029AAE	SM Catalog ESS Usr	0
TA188AAE	OMi Event Manager Foundation NP Dev	1
TB250AAE	OMI Event Manager NP	1
TJ756AAE	SVC Health Rep 50 OM Nodes	1
TJ757AAE	SVC Health Rep add 50 OM Nodes	12
TA105AAE	NNMi Perf Net SPI 250+/50 (Corrected Part and Description: Part TB410AAE. NNMi + Metrics - NP)	5
T4807AAE	HP NNMi 250 for Migr SW E-LTU	1

**Place of Performance :**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Index Engine Software Maintenance & Support - Current Service Expires: 09/30/20**

**Description of Services:**

The Contractor shall provide maintenance support for Index Engine Software. Maintenance support for (500M Objects) via two appliances:

- System 1 – 250 Object Licenses – 4 Tape Reports
- System 2 – 250 Object Licenses – 1 Tape Report



Description	Qty
Index Engine Software: Maintenance Support Renewal (500M Objects) via two appliances: System 1 - 250 Object License - 4 Tape Report; System 2 - 250 Object License - 1 Tape Report	1

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Leap File Software Maintenance & Support- Current Service Expires: 05/14/20**

**Description of Services:**

The Contractor shall provide maintenance and support for LeapFile Software Enterprise. This includes maintenance and support of the following:

- Unlimited Users
- Unlimited GB Transfers
- 20GB Repository/Portal
- Dedicated Account Manager - 12 Months
- SSAE 16 Type II Certified Data Center
- Standard Branded secure file exchange site
- LeapFile Desktop Suite with Outlook
- Auto-resume, pause, cancel, & resume capabilities
- 100% transfer reliability
- Outlook, MS Office, & Thunderbird plug-in
- Business Continuity Guarantee Program 100%
- Network uptime 99.9% Application uptime

Description	Qty
LeapFile Annual subscription renewal: 20GB capacity, unlimited users, unlimited transfers	1

**Deliverables:**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Red Hat Enterprise Linux Maintenance - Current Service Expires: 06/30/20**

**Description of Services :**

The Contractor shall provide remote Red Hat Enterprise Linux maintenance and support available only through authorized Red Hat partners in accordance with the license agreement between PBGC and Red Hat. Red Hat-licensed software runs on virtual platforms in the PBGC IT infrastructure.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
RH00001RN	Red Hat Enterprise Linux for Virtual Datacenters, Premium (24 x 7 phone and web support), 1 Year Subscription	11
RH00003RN	Red Hat Enterprise Linux Server, Premium (Physical or Virtual Nodes) (24 x 7 phone and web support), 1 Year Subscription	22
RH00002RN	Red Hat Enterprise Linux for Virtual Datacenters Standard (9 x 5 Phone and Web Support), 1 Year Subscription	6
RH00004	Red Hat Enterprise Linux Server Standard (9 x 5 Phone and Web Support) (Physical or Virtual Nodes), 1 Year Subscription	16

**Place of Performance :**

Although work will be performed remotely, the Red Hat keys are maintained at the PBGC headquarters office located at 1200 K Street, NW, Washington, DC; the PBGC office located at 5971 Kingstowne Village Parkway, Alexandria, Virginia; and the PBGC site located at 2500 Grubb Road, Wilmington, Delaware.

**SailPoint IdentityIQ Lifecycle Manager - Current Service Expires: 08/16/20**

**Description of Services :**

The Contractor shall provide SailPoint IdentityIQ Lifecycle Manager perpetual licenses and standard maintenance and support services.

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
IIQ-LCM IU	Annual standard maintenance and support services for P/N: IIQ-LCM IU	2,400

**Place of Performance :**

Pension Benefit Guaranty Corporation (PBGC) 1200 K Street, NW, Washington, DC 20005-4026.

**Statistical Analysis System (SAS) Software Maintenance - Current Service Expires:  
07/31/20**

**Description of Services :**

The Contractor shall provide software maintenance support for the Statistical Analysis System (SAS) product suites in PBGC Linux and Windows environments.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
SASBASESAS-15PCM	Base SAS for 15 Virtual Desktop Infrastructure (VDI) users; Windows OS on VM Ware ESXi host Annual Maintenance for site #548138.	1
SASADDON-15PCM	SAS/Access to PCFF for 15 Virtual Desktop Infrastructure (VDI) users; Windows OS on VM Ware ESXi host Annual Maintenance for site #548138.	1
SASADDON-15PCM	SAS/Access to OLE DB for 15 Virtual Desktop Infrastructure (VDI) users; Windows OS on VM Ware ESXi host Annual Maintenance for site #548138.	1
SASANLADD-15PCM	SAS/ETS for 15 Virtual Desktop Infrastructure (VDI) users; Windows OS on VM Ware ESXi host Annual Maintenance for site #548138.	1
SASANLADD-15PCM	SAS/IML for 15 Virtual Desktop Infrastructure (VDI) users; Windows OS on VM Ware ESXi host Annual Maintenance for site #548138.	1
SASANLADD-15PCM	SAS/STAT for 15 Virtual Desktop Infrastructure (VDI) users; Windows OS on VM Ware ESXi host Annual Maintenance for site #548138.	1
SASCORES-BASE-4M	Base SAS for a single virtual machine with 4 total processor cores, Linux 64 bit. Virtual Server name: HQW0PRD0RSAS01 Annual Maintenance for site #424817.	1
SASCORES-OTHER-4M	SAS/CONNECT, SAS/ETS, SAS/GRAPH, SAS/IML, SAS/STAT for a single virtual machine with 4 total processor cores, Linux 64 bit. Virtual Server name: HQW0PRD0RSAS01 Annual Maintenance for site #424817.	5
SAS-CORES-ADDON-4M	SAS/ASSIST and On-line Tutor for a single virtual machine with 4 total processor cores, Linux 64 bit. Virtual Server name: HQW0PRD0RSAS01 Annual Maintenance for site #424817.	2
SAS-CORES-ACCESS-4M	SAS/Access to PCFF for a single virtual machine with 4 total processor cores, Linux 64 bit. Virtual Server name: HQW0PRD0RSAS01 Annual Maintenance for site #424817.	1

**Place of Performance :**

The software maintenance shall be performed remotely by the contractor at the contractor’s site.

**Splunk Enterprise Perpetual Software Maintenance & Support - Current Service Expires: 09/25/20**

**Description of Services :**

The Contractor shall provide maintenance support for Splunk Enterprise Perpetual Software as follows:

- Splunk Enterprise Perpetual Software at 250 GB/day
- Splunk ES Enterprise Support/Splunk ES Renewal Support

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
SE-P-ESUP-R	Splunk Enterprise – Enterprise Support Renewal (Existing License Size = 250 GB/day) Entitlement = SPL 14138021	1
ES-P-ESUP-R	Splunk Enterprise Security - Enterprise Support Renewal (Existing License Size = 250 GB/day) Entitlement = SPL 14135528 Total	1

**Place of Performance :**

Pension Benefit Guaranty Corporation headquarters, 1200 K NW Washington, DC 20005-4026.

**Symantec Endpoint Protection & Norton Antivirus - Current Service Expires: 09/30/20**

**Description of Services :**

The Contractor shall provide Symantec Endpoint Protection and Norton Antivirus Current Version Home Use maintenance support and licenses for the items listed below. The software maintenance will ensure PBGC maintains the availability of the servers and devices for employee use.

<b>Description</b>	<b>Qty</b>
Renewal Software Maintenance, Tier 3, High Content, Price Category SM Protection Suite Enterprise Edition, License (2,500-4,999); to support Windows and Linux devices	3000
Renewal Software Maintenance, Tier 3, High Content, Price Category SM Protection Suite Enterprise Edition, License (1,000-2,499); to support Windows and Linux devices	1000
Endpoint Protection, Renewal Subscription License with Support, ACD-GOV (1,000-2,499) Devices 1 YR	2300

**Place of Performance :**

Pension Benefit Guaranty Corporation headquarters, 1200 K NW Washington, DC 20005-4026.

**Tableau Licenses & Maintenance Support - Current Service Expires: 08/01/20**

**Description of Services:**

The Contractor shall provide license renewal, maintenance and support.

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
1331125.1803	Creator License – Addon Tableau Software	64
1331149.1803	Creator License – Converted License 1 year	36
1050111.1803	Server – Core Team License Tableau Software	8

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Team Connect Software Maintenance - Current Service Expires: 09/23/20**

**Description of Services:**

The Contractor shall provide Team Connect Data Warehouse Software annual maintenance.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
TCL-NU-0250-OM (SW-STD)	TeamConnect Legal User Annual Maintenance (5x9)	1
TCS-SRV (SW-STD)	TeamConnect Legal Server (5x9)	1
TC-SSO-POP (SW-STD)	TeamConnect LDAP Annual Maintenance (5x9)	1
TC-DW-500 (SW-STD)	Team Connect Data Warehouse Annual Maintenance (5x9)	1

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Tenable Software Maintenance & Support - Current Service Expires: 09/20/20**

**Description of Services:**

The Contractor shall provide renewal of Tenable Network Security Software (Tenable) maintenance to support ongoing IT security and cyber defense processes.

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
GS-LGT-005G-R	Security Center - On Premise -5,000 Hosts - Scanners Included - Renewal Maintenance	1
GS-LGT-002.5G-INC- R	Security Center - On Premise - 2,500 Additional Hosts - Renewal Maintenance	1

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Toad for Oracle & Quest Active Roles Servers (ARS) - Current Service expires: 09/27/20**

**Description of Services:**

The Contractor shall provide maintenance support for Toad for Oracle & Quest Active Roles Servers (ARS).

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
TDA-TOD-TB	Toad for Oracle db admin module per seat term license/maint	20
TOD-TOD-TB	Toad for Oracle base edition per seat term license/maint	150
XPT-TOD-TK	Toad for Oracle xpert edition per seat term license/maint pack	50
ACD-DMX-TB	Active roles per enabled user acct term license/maint (Quest)	3400
RMD-ATA-TB	Recovery manager for ad per enabled user acct term license/maint (Quest)	3000

**Deliverables:**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Trillium Software - Current Service Expires: 06/29/20**

**Description of Services:**

The Contractor shall provide US Postal Directory Annual Subscription and software updates for Trillium software.

Description	Qty
Trillium Defined Use Linux Non-Production License	CPUs (1-4)
Trillium Defined Use Linux Director Production License	CPUs (1-4)
Trillium Defined use Linux Production License Including (3) Concurrent Users to TS Discovery	CPUs (1-4)
US Postal Directory Annual Subscription Renewal - Monthly Updates version 15.7	1

**Place of Performance :**

The Contractor shall perform the work remotely at the Contractor’s site without access to PBGC’s network.

**Serena & PVCS Software Maintenance - Current Service Expires: 08/29/20**

**Description of Services :**

Contractor shall provide all personnel and resources necessary to provide Serena and PVCS software maintenance and support in accordance with the following:

Part Number	Description	Qty
PRO-NAMED-MFRR	Renewal Maintenance for PVCS Professional Named (1) (SRN31211): Serial #: 110000203025 **TRUSTED PRODUCT**	25
ITSERVERS-MUS-MFRR	Renewal Maintenance for Serena Business Manager Production Server (2) (SRN31242): Serial #: 110000203025 **TRUSTED PRODUCT**	1
PRO-CONC-MFRR	Renewal Maintenance for PVCS Professional Concurrent (1) (SRN31210): Serial #: 110000448701 **TRUSTED PRODUCT**	25
ITSERVERS-MUS-MFRR	Renewal Maintenance for Serena Business Manager Production Server (2) (SRN31242): Serial #: 110000448701 **TRUSTED PRODUCT**	1
TTSEATS-BM-N-MFRR	Renewal Maintenance for Serena Business Manager – Named (8,11) (SRN31239): Serial #: 110000454700 **TRUSTED PRODUCT**	25
TTSEATS-BM-CC-MFRR	Renewal Maintenance for Serena Business Manager – Named (8,9, 11) (SRN31237): Serial #: 110000454700 **TRUSTED PRODUCT**	6
VRSN-MGR-NAMED-MFRR	Maintenance for PVCS Version Manager for Windows, Unix or Linux – (Named) (SRN 15133): Serial #: 789619485** TRUSTED PRODUCT**	8

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
PRO-CONC-MFRR	Renewal Maintenance for PVCS Professional Concurrent (1) (SRN31210): Serial #: 510000503067 **TRUSTED PRODUCT**	5

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Exceed Software Maintenance - Current Service Expires: 07/31/20**

**Description of Services:**

The Contractor shall provide maintenance and support of the PBGC's Opentext Exceed, Secure Shell and Host Explorer software.

<b>Part Number</b>	<b>Description</b>	<b>Qty</b>
1000025395-0	MAINT-EXPI550707001M-3, #53853-12463	8
1000025395-3	MAINT-EXPI550707001M-3, #V0924- 85000	100
1000034963-3	MAINT-EXPI550707001M-3, #V0924- 85000	145
1000027595-4	MAINT-EXPI550707001M-3, #V0924- 85000	290

**Deliverables:**

Activation codes/keys, website address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance:**

The contractor shall perform the work remotely at the contractor's site.

**Admin Studio Enterprise Edition Maintenance - Current Service Expires: 07/30/20**

**Description of Services:**

The Contractor shall provide renewal of maintenance support for Admin Studio Enterprise Edition Maintenance (Silver) Bundle which includes WiseScript Editor Silver Maintenance. The yearly maintenance plans shall include:

- Unlimited telephone support requests
- Automatic notification of and access to all product updates (free) and upgrades (chargeable for non-Maintenance-Plan-holders) for 12 months
- A Maintenance Plan Card detailing all benefits and plan specifics
- 24 x 7 access to Knowledge Base / 24 x 7 access to product Web Communities
- Sample Code, Sample Projects, and White Papers
- Technical Webinars / Online Product Demonstrations
- Unlimited Web-based requests using eService



- Hours of operations (8 AM to 6 PM PST, Monday through Friday)
- Initial Response Time (16 Business Hours)

Part Number	Product Number	Description	Qty
ASENT-SM-9XXX	ISMTKSA-EDK-9040454234	Renewal: Admin Studio Enterprise Edition Maintenance Renewal (Silver) (including WiseScript Editor Silver Maintenance)	3
	ISMTKSA-EDK-9040454263		
	ISMTKSA-EDK-9040454205		

**Place of Performance :**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**Legal Edge Software Maintenance & Support - Current Service Expires: 09/30/20**

**Description of Services :**

The Contractor shall provide Software maintenance and support.

Description	Qty
LegalEdge Case Management Software and support for Windows - Programmers Toolkit- Version C-3 Level Annual License and Maintenance and Support Package.	1

**Deliverables :**

Activation code/key, websites address to access updated software downloads, and other electronic deliverables will be required on the first day of performance.

**Place of Performance :**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026.

**CyberArk - Current Service Expires: 06/02/20**

**Description of Services :**

The contractor shall provide CyberArk license and maintenance support as described below.

Part Number	Description	Qty
MAINT-NA24X7	North America 24X7 (12 months)	1

Included in this maintenance renewal are the following:

<b>Product Number</b>	<b>Description</b>	<b>Qty</b>
PAS-SW-E	Enterprise Infrastructure	1
PAS-SW-DR-E	Disaster Recovery Module	1
EPV-U250-E	250 User Licenses	1
PSM-SR-S4	PSM Target System Licenses	1,200
APP-P2	Credential Provider Licenses	1

**Place of Performance:**

Pension Benefit Guaranty Corporation 1200 K Street, NW, Washington, DC 20005-4026