







EVOLVE 20 and EVOLVE 20SE

Engineered for call control.

 Professional corded headset. Easy call management.

-  Great sound for calls and music
-  Plug-and-play connectivity
-  Call control unit for managing calls easily
-  USB-A and USB-C variants available



TECHNICAL SPECIFICATIONS

General info	Box content	Evolve 20/20SE Headset, USB Controller, Evolve 20 with foam ear cushions/Evolve 20SE with leatherette ear cushions, documentation	
	Packaging dimensions LxWxH	23x18x3.5 cm/9.06x7.09x1.38 in	
	Main unit dimension	Mono: 149.6x59.5x170.1 mm/5.88x2.3x6.7 in Stereo: 151.2x59.5x170.4 mm/5.9x2.3x6.7 in	
	Weight including main wearing style	Evolve 20 USB-C	Evolve 20SE USB-C
		Stereo with cable 140.2 g/4.94 oz Stereo w/o cable 91.9 g/3.24 oz Mono with cable 111.4 g/3.92 oz Mono w/o cable 64.3 g/2.26 oz	Stereo with cable 144.1 g/5.08 oz Stereo w/o cable 96.2 g/3.39 oz Mono with cable 114.1 g/4.02 oz Mono w/o cable 66.3 g/2.33 oz
	Material used	Evolve 20 USB-A	Evolve 20SE USB-A
		Stereo with cable 132.2 g/4.66 oz Stereo w/o cable 91.9 g/3.24 oz Mono with cable 103.4 g/3.64 oz Mono w/o cable 64.3 g/2.26 oz	Stereo with cable 136.1 g/4.80 oz Stereo w/o cable 96.2 g/3.39 oz Mono with cable 106.1 g/3.74 oz Mono w/o cable 66.3 g/2.33 oz
	Material used	Soft headband and comfortable on-the-ear foam ear pads. Evolve 20SE variant comes with leatherette ear cushions.	
	Warranty	2 years	
	Jabra Direct/Jabra Xpress	Yes	
Jabra Sound+	No		
LED features and functions	Busylight, incoming calls, Teams notifications*		
Audio	Headset bandwidth	Wideband	
	Speaker size	ø28x3.9 mm	
	Speaker sensitivity	93.6dB SPL @ 1kHz	
	Speaker impedance	32+/-4.8Ω, @ 1.0kHz	
	Speaker max input power	Rated Input 5mW @ 0.4V, max input 10mW @ 0.56V	
	Speaker frequency range	150Hz-7kHz, @ Output S.P.L -10dBB	
	Speaker bandwidth Speak mode	150Hz-7kHz, @ Output S.P.L -10dB	
	Microphone type	Electret condenser (ECM)	
	Microphone sensitivity	F=1kHz, Pin=1Pa, 0dB=1V/Pa, Min=-48dB, Max=-44dB	
	Microphone frequency range	100Hz ~ 10kHz @ 6dB	
	Microphone bandwidth	Wideband	
	User hearing protection	Jabra SafeTone™**	
	Certifications	Regulatory Approvals: CE, FCC, KCC, RCM, UL, Industrial certifications: Microsoft Teams*, Avaya, Cisco and more	
Fit & Comfort	Headset form factor	On-ear headband	
Connectivity	Connection (computer and mobile devices)	USB-A/USB-C	
	Cord length	Control cable: 95 cm/37.40 in, HS cable: 120 cm/47.24 in	
	AC power supply	USB power supply by PC	
Extended Info	Power consumption speaker	Rated Input 5mW @ 0.4V, max input 10mW @ 0.56V	
	Operating temperature	-10°C to +50°C, 14°F to 122°F	
	Storage temperature	-30°C to +80°C Storage temperature range: (-20°C to +35°C 6 months), (+35°C to +45°C 3 months), (+45°C to +45°C 1 month), (+60°C to +70°C 1 hour with no degradation), (+70°C to +85°C max. 1 hour (<20% degradation)	

PRODUCT TYPE	SKU	DESCRIPTION	EAN CODE
Stereo	4999-823-109	Jabra Evolve 20 MS Stereo, USB-A	5706991016970
	4999-823-189	Jabra Evolve 20 MS Stereo, USB-C	5706991023831
	4999-829-209	Jabra Evolve 20 UC Stereo, USB-A	5706991016987
	4999-829-289	Jabra Evolve 20 UC Stereo, USB-C	5706991023848
	4999-823-309	Jabra Evolve 20SE MS Stereo, USB-A	5706991021158
	4999-823-389	Jabra Evolve 20SE MS Stereo, USB-C	5706991024265
	4999-829-409	Jabra Evolve 20SE UC Stereo, USB-A	5706991021134
	4999-829-489	Jabra Evolve 20SE UC Stereo, USB-C	5706991024272
Mono	4993-823-109	Jabra Evolve 20 MS Mono, USB-A	5706991016994
	4993-823-189	Jabra Evolve 20 MS Mono, USB-C	5706991023855
	4993-829-209	Jabra Evolve 20 UC Mono, USB-A	5706991017007
	4993-829-289	Jabra Evolve 20 UC Mono, USB-C	5706991023862
	4993-823-309	Jabra Evolve 20SE MS Mono, USB-A	5706991021141
	4993-823-389	Jabra Evolve 20SE MS Mono, USB-C	5706991024289
	4993-829-409	Jabra Evolve 20SE UC Mono, USB-A	5706991021127
	4993-829-489	Jabra Evolve 20SE UC Mono, USB-C	5706991024296