# Fast speeds. Brilliant colour.



**HP Color LaserJet Enterprise M552/M553 series** 



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## Quick, versatile, and ready for business

Speed and colour are the perfect pair for your business. We brought them together in a printer so fast it won't keep users waiting. Because as business accelerates, efficient workgroups need solutions that make it easier to stay ahead. That's why this energy-efficient printer and Original HP Toner cartridges with JetIntelligence combine to produce vibrant, professional-quality documents right when employees need them.



#### **HP JetAdvantage**

#### **Business Workflow and Printing Solutions**

Streamline crucial business processes and tasks, using powerful HP solutions for printing and imaging. With the latest workflow and productivity tools for efficient fleet management, you can reduce IT workload and costs, boost employee performance, and enable users to print safely—wherever business demands. Learn more at <a href="https://px.np.com/qo/printingsolutions">https://px.np.com/qo/printingsolutions</a>.

#### Who can benefit?

Teams of 5-15 users printing 2,000 to 6,000 pages per month can share this fast colour printer, which will be right at home in your office with its small footprint. Accelerate productivity with automatic two-sided printing, <sup>1</sup> an intuitive control panel, <sup>1</sup> and easy mobile printing options. Minimise interruptions with up to 2,300-sheet input capacity <sup>1</sup> and high-capacity colour cartridges. Easily upgrade this enterprise printer as your organisation's needs change—and use simple, central management tools to help save on IT time and budget.



#### HP Color LaserJet Enterprise M553x shown

### Product walk around

- 1 Intuitive 10.9 cm colour VGA control panel tilts up for easier viewing
- 2 Home button (returns to home screen)
- 3 Hardware Integration Pocket (HIP) for solution integration
- 4 Easy-access USB port to print files directly<sup>2</sup>
- 5 Right door (access to fuser)
- 6 Convenient front on/off switch
- 7 100-sheet multipurpose tray
- 8 Front door access to Original HP Toner cartridges with JetIntelligence
- 9 Lower-right door (access to print path)
- 10 Two 550-sheet input trays for a 1,200-sheet total input capacity
- 11 250-sheet output bin
- 12 Built-in wireless direct<sup>3</sup>/NFC touch-to-print<sup>4</sup>
- 13 Built-in automatic two-sided printing
- 14 1 GB memory and a 1.2 GHz processor
- 15 Access port for optional Kensingtonstyle lock
- 16 HP Jetdirect Gigabit/Fast Ethernet embedded print server
- 17 Hi-Speed USB 2.0 printing port
- 18 Hi-Speed USB 2.0 port (for connecting third-party devices)



#### Series at a glance

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Model	M552dn	M553n	M553dn	M553x
Product number	B5L23A	B5L24A	B5L25A	B5L26A
Print speed in pages per minute (ppm), A4 <sup>5</sup>	Up to 33 ppm	Up to 38 ppm	Up to 38 ppm	Up to 38 ppm
100-sheet multipurpose tray, 550-sheet input tray 2	✓	✓	✓	✓
550-sheet input tray 3 <sup>6</sup>	Optional	Optional	Optional	✓
2 550-sheet input trays 4 and 5 <sup>6</sup>	Not available	Optional	Optional	Optional
Printer cabinet	Not available	Optional	Optional	Optional
Control panel	4-line colour display with keypad	4-line colour display with keypad	4-line colour display with keypad	Adjustable 10.9 cm colour touchscreen
Hard disk drive	Not available	Optional	Optional	Optional
Memory (standard/maximum)	1 GB/1 GB	1 GB/2 GB	1 GB/2 GB	1 GB/2 GB
Hardware Integration Pocket (HIP)	✓	Not available	✓	✓
Automatic duplexing	✓	Not available	✓	✓
Wireless direct³ and NFC touch-to-print⁴	Optional	Not available	Optional	✓
Blue Angel compliant/ENERGY STAR® certified	✓	Not available	✓	✓

#### HP Color LaserJet Enterprise M552dn shown

## Product walk around

- 1 4-line colour display with keypad
- 2 Hardware Integration Pocket (HIP) for solution integration
- 3 Easy-access USB port to print files directly<sup>2</sup>
- 4 Right door (access to the fuser)
- 5 Convenient front on/off switch
- 6 100-sheet multipurpose tray
- 7 Front door access to Original HP Toner cartridges with JetIntelligence
- 8 550-sheet tray 2 for a 650-sheet standard input capacity (supports one additional optional 550-sheet tray for a maximum capacity of 1,200 sheets)
- 9 250-sheet output bin
- 10 Built-in automatic two-sided printing
- 11 1 GB total memory and a 1.2 GHz processor
- 12 Access port for optional Kensington-style lock
- 13 HP Jetdirect Gigabit/Fast Ethernet embedded print server
- 14 Hi-Speed USB 2.0 printing port
- 15 Hi-Speed USB 2.0 port (for connecting third-party devices)



#### Key differences—M552dn versus M553 series

	M552dn	M553 series
Print speed in pages per minute (ppm), A4 <sup>5</sup>	Up to 33 ppm	Up to 38 ppm
Maximum input capacity <sup>6</sup>	1,200 sheets	2,300 sheets
Hard disk drive	Not available	Optional
Memory	1 GB standard/1 GB maximum	1 GB standard/2 GB maximum

# Product comparison

The following table compares the new HP Color LaserJet Enterprise M553 series with the HP LaserJet Enterprise 500 color M551 series.





HP Color LaserJet Enterprise M553x	HP LaserJet Enterprise 500 color M551xh	Benefits	
Up to 38 ppm print speed, A4 <sup>1,5</sup> —for both simplex and duplex printing	Simplex: Up to 32 ppm, A4 Duplex: Up to 29 images per minute (ipm), A4	Save time with 19% faster simplex output and 31% faster duplex output	
A5 landscape <sup>7</sup> print speed up to 59 ppm <sup>1</sup>	Initial A5 print speed up to 32 ppm (slowing to 10.5 ppm after about 25 pages)	Save time with up to 4.6 times faster print speeds for narrow media	
First page out (FPO) from ready of only 6 seconds black and 7 seconds colour (A4) <sup>8</sup>	FPO of 11 seconds from ready (black/colour, A4)	Minimise time at the printer, with a 45% faster FPO from ready for black and 36% faster FPO for colour	
FPO from sleep as fast as 9 seconds <sup>8</sup>	FPO from sleep as fast as 18 seconds	Get right to work, with a 50% faster FPO from sleep	
2,300-sheet maximum input capacity <sup>1,6</sup>	1,100-sheet maximum input capacity	109% higher input capacity minimises interruptions	
10.9 cm colour touchscreen <sup>1</sup>	4-line graphical colour display with 3 lights and 7 buttons	Improved control panel results in easier operation	
Original HP Toner cartridges with JetIntelligence	Original HP Toner cartridges	58% more professional-quality pages, <sup>9</sup> peak printing performance, and the added protection of anti-fraud technology	
Wireless direct/NFC touch-to-print <sup>1,3,4</sup>	Not available	Improved efficiency and convenient mobile printing	
Printer size of 458 x 479 x 581mm <sup>1</sup> (width by depth by height)	Printer size of 514 x 491 x 565 mm	Conserve space with a smaller device footprint	
Typical electricity consumption (TEC): 1.98 kWh/Week	TEC: 4.053 kWh/Week	Save resources with 53% less TEC and leading energy efficiency, <sup>10</sup> thanks to innovative HP technology	
Quick, accurate online help <sup>11</sup>	Not available	Easy access to up-to-date troubleshooting guides from mobile devices or your PC	
High-yield cartridge options available for black toner (~12,500 pages) and colour toner (~9,500 pages each for CMY) <sup>12,13</sup>	High-yield cartridge available for black toner (~11,000 pages) <sup>12</sup> Standard colour cartridges (~6,000 pages each for CMY) <sup>12</sup>	High-capacity toner cartridges allow users to print more pages with less intervention	

# Product comparison

The following table compares the new HP Color LaserJet Enterprise M552dn with the HP LaserJet Enterprise 500 color M551dn.





HP Color LaserJet Enterprise M552dn	HP LaserJet Enterprise 500 color M551dn	Benefits
Up to 33 ppm print speed, A4 <sup>1,5</sup> —for both simplex and duplex printing	Simplex: Up to 32 ppm, A4  Duplex: Up to 29 images per minute (ipm), A4	Save time with 14% faster duplex output and 3% faster simplex output
A5 landscape <sup>7</sup> print speed up to 55 ppm <sup>1</sup>	Initial A5 print speed up to 32 ppm (slowing to 10.5 ppm after about 25 pages)	Save time with up to 4.2 times faster print speeds for narrow media
First page out (FPO) from ready of only 6 seconds black and 7 seconds colour (A4) <sup>8</sup>	FPO of 11 seconds from ready (black/colour, A4)	Minimise time at the printer, with a 45% faster FPO from ready for black and 36% faster FPO for colour
FPO from sleep as fast as 9 seconds <sup>8</sup>	FPO from sleep of 18 seconds	Get right to work, with a 50% faster FPO from sleep
1,200-sheet maximum input capacity <sup>1,6</sup>	1,100-sheet maximum input capacity	9% higher input capacity minimises interruptions
Original HP Toner cartridges with JetIntelligence	Original HP Toner cartridges	58% more professional-quality pages, <sup>9</sup> peak printing performance, and the added protection of anti-fraud technology
Optional wireless direct/NFC touch-to- print <sup>1,3,4</sup>	Not available	Opportunity for improved efficiency and convenient mobile printing
Printer size of 458 x 479 x 399 mm¹ (width by depth by height)	Printer size of 514 x 491 x 402 mm	Conserve space with a smaller device footprint
Typical electricity consumption (TEC): 1.76 kWh/Week	TEC: 4.053 kWh/Week	Save resources with 57% less TEC and leading energy efficiency, <sup>10</sup> thanks to innovative HP technology
Quick, accurate online help <sup>11</sup>	Not available	Easy access to up-to-date troubleshooting guides from mobile devices or your PC
High-yield cartridge options available for black toner (~12,500 pages) and colour toner (~9,500 pages each for CMY) <sup>12,13</sup>	High-yield cartridge available for black toner (~11,000 pages) <sup>12</sup> Standard colour cartridges (~6,000 pages each for CMY) <sup>12</sup>	High-capacity toner cartridges allow users to print more pages with less intervention

## Key benefits at a glance











Speed and colour are the perfect pair for your business. We brought them together in an energy-efficient printer so fast it won't keep users waiting.

#### High-speed performance meets energy efficiency

- This printer wakes up fast and prints your first page faster—in as quickly as 9 seconds.<sup>8</sup>
- Speed through tasks and save paper. Produce two-sided documents as quickly as one. 1,5
- This printer uses exceptionally low amounts of energy—thanks to smart media-sensing and Manage jobs and settings quickly with an intuitive control panel.
- Consistently print high-quality documents across a variety of media—including A5.
- Easily print high-volume jobs with 2,300-sheet maximum input capacity. 1,6

#### Your fleet—simple, protected, streamlined

- Centralise efficient control of your print environment with HP Web Jetadmin.<sup>14</sup> Protect sensitive business data with embedded and optional HP JetAdvantage security solutions.<sup>15</sup>
- Equip your printer to store and protect more large files with the optional 1 GB memory upgrade on the M553 printer series.
- Increase security and help avoid additional expenses, with HP JetAdvantage Private Print. 16

#### **Print whenever business demands**

- Enable wireless direct printing in the office—from devices such as smartphones and tablets—without accessing the company network.<sup>3</sup> Print with just a touch of your NFC-enabled mobile device to this printer—no network needed.<sup>4</sup>
- Easily print from a variety of mobile devices—generally no setup or apps required. 17

#### HP JetIntelligence: More. Pages, Performance, and Protection

- Get more pages than ever before thanks to page maximiser and print gauge technology.<sup>9</sup>
- Count on professional quality at high speeds—reformulated low-melt toner works best with your HP printer.
- Get exceptional protection with anti-fraud technology—it authenticates your cartridge as it is installed and notifies you if a used or counterfeit cartridge is installed.
- Spend less time replacing toner, with optional high-yield cartridges. 13
- Speed through print jobs right out of the box, using preinstalled Original HP Toner cartridges with JetIntelligence. The toner seal is automatically removed, saving you a step.

#### Less energy, more efficiency and savings

- Save energy by making sure your printer is on when you need it and off when you don't with HP Auto-On/Auto-Off technology.<sup>18</sup>
- Support for thin media allows users to print on papers as light as 60 g/m<sup>2</sup>.
- Designed to conserve—this printer is Blue Angel compliant and ENERGY STAR certified.<sup>19</sup>

# High-speed performance meets energy efficiency





#### Get more done, faster, with advanced features

In addition to the standard features, the HP Color LaserJet Enterprise M553x model includes the following enhancements:

- Intuitive 10.9 cm colour touchscreen
- Wireless direct printing<sup>3</sup> and NFC touch-toprint<sup>4</sup> capability
- Additional 550-sheet input tray for a standard input capacity of 1,200 sheets

With the fast pace of business, there's no time to stop and wait. Ensure workgroups can grab the documents they need quickly. This efficient printer is designed to conserve energy without sacrificing productivity—so employees can speed through tasks and move business forward.



#### Eliminate the wait from your workday

Don't wait around for documents. This printer wakes as fast as 9 seconds from energy-efficient sleep mode—and works even faster from ready mode. Receive your first page in as quickly as 6 seconds.<sup>8</sup>



#### Print two-sided pages as quickly as one

Speed through tasks and save paper. Print two-sided documents as quickly as one-sided<sup>1,5</sup>—up to 38 images per minute (ipm) for the M553dn and M553x models, A4, and up to 33 ipm for the M552dn model, A4.



#### **Designed to conserve**

This efficient printer is designed for exceptionally low energy consumption. <sup>10</sup> Smart, media-sensing technology detects media thickness via ultrasound. Optimised fuser modes deliver only the energy needed to properly fuse the low-melt ColorSphere 3 toner to the paper.



#### Easy operation and control at a touch

Monitor jobs and settings directly at the printer using the 4-line display and keypad on the M552dn, M553n, and M553dn models. Or choose the M553x printer to equip employees to fly through tasks from an intuitive10.9 cm colour touchscreen with virtual keypad. Help ensure documents land in the right hands with PIN printing—available on all models.



#### Top quality—on any media

Ensure the consistent, high-quality results you expect. Media-sensing technology automatically adjusts print settings across a wide variety of paper types, including plain, glossy, and thick media.

HP EasyColor detects document content and automatically adjusts to optimise quality and speed. Designed together with HP JetIntelligence Toner cartridges and HP papers, HP ImageREt 3600 produces exceptional output for your printed documents.



#### Loaded for productivity

Let high-volume print jobs handle themselves. With a 2,300-sheet maximum capacity for the M553 printer series and a 1,200-sheet maximum capacity for the M552dn, you can spend less time loading and reloading paper.<sup>6</sup>

With the optional cabinet and stand, <sup>20</sup> users can position the printer right where it's needed while adding storage for extra paper and supplies.



#### Walk up and print

The easy-access USB near the control panel lets you quickly complete your print job from a flash drive.<sup>2</sup> A variety of file types are supported.

# Your fleet—simple, protected, streamlined





#### Streamline fleet management

and help make printing secure.

Centralise control of your print environment with HP Web Jetadmin, 14 an HP JetAdvantage Management Solution. Easily add new devices and solutions, update features, and apply corporate policies to help build business efficiency—all from one central location.

The HP Universal Print Driver (UPD) is the single driver that gives users instant access to a range of HP print devices without downloading separate drivers. <sup>21</sup> For more information, see Appendix A, "Fleet management features" on page 19.



#### Keep fleet security covered

Protect sensitive business data and control device access. This HP Enterprise printer comes with more than 100 embedded settings to help safeguard your sensitive business information.

Apply efficient, fleet-wide security policies to protect all your HP print devices with the optional HP Imaging and Printing Security Center (IPSC).<sup>22</sup> For details about security features included with the printers, see Appendix B, "Security features" on page 20.



#### Take security to the next level

Add another layer of protection and further safeguard information in transit over the network and stored on the printer—keys, passwords, certificates and more—using the optional encrypted HP High-Performance Secure Hard Disk<sup>20</sup> and HP Trusted Platform Module.<sup>23</sup>



Workgroup needs are wide-ranging. Keep them all covered effortlessly, with a full suite of advanced and innovative HP JetAdvantage solutions<sup>15</sup> that simplify fleet management

#### Expand the capabilities of vour printer

Do more with your investment. Easily develop and deploy HP and third-party solutions with the HP Open Extensibility Platform (OXP)—and give workgroups what they need to succeed. The OXP creates a unified environment for software solutions that run on your HP Enterprise devices—providing sound investment protection, consistency for end users, and easier management.

HP's cost-effective solution for hardware upgrades—the Hardware Integration Pocket (HIP)Error! Bookmark not defined.—allows you to integrate optional secure mobile printing or authentication solutions, such as card and badge readers, to the M552dn, M553dn, and M553x models.



#### Work with the future in mind

HP FutureSmart Firmware lets you upgrade this printer on your schedule, whenever solutions advance. Add new features—such as workflow and security enhancements—without having to purchase new hardware. A consistent user interface and menu design across all HP FutureSmart devices—including the HP Color LaserJet Enterprise M552 and M553 series—makes the user experience intuitive and familiar. To learn more, visit hp.com/qo/futuresmart.



#### Upgrade your memory to store and protect large files

Equip your printer to store and protect more large files with the optional 1 GB memory upgrade (not available for the HP Color LaserJet Enterprise M552dn).



#### Quick, accurate online help

Quickly troubleshoot technical issues using innovative, cloud-based help services that are relevant and up to date. Easily solve problems from your PC or mobile device. <sup>11</sup> A convenient Quick Response (QR) code on the printer's control panel links directly to specific troubleshooting pages with instructions that are easy to follow.

#### Print only what you need—straight to the right

Increase security, restore control, and help avoid additional expenses. HP JetAdvantage Private Print, <sup>16</sup> standard on the HP Color LaserJet Enterprise M553x model, helps prevent unauthorised access to confidential print jobs and gives users the flexibility to pick up jobs at any compatible device. For more information, visit hpjetadvantage.com.

#### **Print whenever** business demands



Share on a network

page 18.

The printer offers embedded 10/100/1000

Ethernet networking, and you have the option of

information, please see "Ordering information" on

adding secure wireless networking.<sup>24</sup> For more

Business is mobile, and so is your workforce. Help them print the documents they need on the move—whether they're headed to the office or to a meeting—with easy printing from a range of mobile devices, <sup>17</sup> enhanced by HP JetAdvantage solutions. 15



#### Print without wires from mobile devices

Enable wireless direct printing from anywhere in the office from smartphones. tablets, and notebook PCs.3 Or, walk up and print with a touch of your NFC-enabled smartphone or tablet to this printer.4 (On Android™ devices, NFC touch-to-print is enabled via the HP ePrint app.) The HP Color LaserJet Enterprise M553x comes with these features built-in, but the M552dn and M553dn models can add them via an optional accessory.

There's no need to search through a long list of devices—automatically discover the nearest printer without accessing your corporate network. Security and user access settings—like encryption and a configurable passphrase—can be easily set up with HP Web Jetadmin<sup>14</sup> or the HP Embedded Web Server.



#### Print from a wide range of mobile devices

Easily print documents, emails, PDFs, and more from iPhones® and iPads® as well as smartphones and tablets running iOS, Android, Windows® 8, and Google™ Chrome™ operating systems—generally no setup or apps required. 17 Simply open and preview the content you want to print, select your printer, and hit Print. For mobile devices without built-in print support, users will first need to download the HP ePrint app or HP ePrint software.25



#### Enable mobile printing anytime, anywhere

Even when employees are travelling, a printer can always be close at hand—with HP ePrint<sup>25</sup> and more than 30,000 HP Public Print Locations. Empower them to print virtually anywhere from a smartphone, tablet, or notebook.17

#### **HP JetAdvantage Mobile Print Solutions**

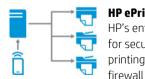
Choose the HP mobile print solution that fits your business needs.

Learn more at hp.com/qo/businessmobileprinting



Wi-Fi mobile printing Simple options for employees to print from their mobile device

- · Print via the wireless network
- · Or use wireless direct or NFC touch-toprint for a secure peer-to-peer connection • Print via app, email, or native print path
- Generally no apps to download
- Supported on new and existing HP devices



#### **HP ePrint Enterprise** HP's enterprise solution for secure mobile printing within the

- Advanced management and tracking
- Seamless integration with other solutions
- Multi-vendor device support

#### HP JetIntelligence: More. Pages, Performance, and Protection

Original HP Toner cartridges with JetIntelligence give your business more professional-quality pages,<sup>9</sup> peak printing performance, and the added protection of anti-fraud technology—something the competition can't match.

# LASERJET 508x To a hardware strength of the strength of the

Original HP toner cartridge with JetIntelligence

#### More pages—and more value—than ever9

Be confident you're getting the most out of every cartridge you buy. HP JetIntelligence Toner cartridges deliver 58% more pages<sup>9</sup> than ever before with page maximiser technology. Consistently predict toner levels with print gauge technology.<sup>26</sup>

#### Print at top speeds without sacrificing quality

Produce even more of the top-quality documents you expect from HP,<sup>9</sup> at speeds your printer was built to achieve.
ColorSphere 3 toner is precisely tuned to work best with the M552 and M553 series.

#### **Protect your investment**

Built in to every Original HP Toner cartridge with JetIntelligence, HP's exclusive anti-fraud technology protects you from potential counterfeit cartridges by authenticating the cartridge as it is installed and notifying you if a used or counterfeit cartridge is installed.

#### High yield, low intervention

Spend less time replacing toner, and more on business. Choose high-yield toner cartridges—now in colour.<sup>13</sup>

#### Ready to work, right away

Speed through print jobs right out of the box. The M552 and M553 series are shipped with preinstalled, specially designed Original HP Toner cartridges with JetIntelligence. And replacing cartridges just got easier with auto seal removal—you can get right to printing without delay.

#### More pages

Original HP Toner cartridges with JetIntelligence are re-engineered for higher ISO yields<sup>9</sup> and more dependable toner level status.<sup>26</sup>



Page maximiser technology

- More pages per cartridge than previous generations of HP toner cartridges<sup>9</sup>
- Smaller, more robust parts<sup>28</sup>
- Less cartridge wear<sup>28</sup>

#### More performance

Reformulated toner for a low melt point and hard shell that supports more pages<sup>9</sup> in a smaller, faster device that uses less energy to print a page.<sup>27</sup>



ColorSphere 3 toner

- Low melt core = faster print speed and HP legendary quality
- Hard shell = durable toner for higher yields

#### **More protection**

Get the authentic HP quality you paid for and avoid potential problems. Help manage your business costs and maintain quality standards across your fleet.



Anti-fraud technology

- Your HP LaserJet printer or MFP helps you identify the difference between Genuine HP and used or counterfeit cartridges as soon as they are installed
- Support policies you set for your printing fleet



- Skip a step—the toner seal is automatically removed for you
- Get right to printing without delays



 More dependable gauges<sup>26</sup> to ensure you get the most prints possible from your cartridges

# Less energy, more efficiency and savings



Shrink your energy use while helping your company save money. This HP Color LaserJet Enterprise printer is designed for low energy consumption. Keep the printing process efficient and produce less waste.



#### Use only the resources vou need

This efficient printer is designed for exceptionally low energy consumption.<sup>10</sup> With its intelligent design, this printer can help you meet your energy goals, without sacrificing performance:

- HP Auto-On/Auto-Off Technology turns your printer on when you need it and off when you don't.<sup>18</sup>
- With Instant-on Technology, the fuser warms rapidly and cools quickly, helping you conserve energy.<sup>29</sup>
- Media-sensing technology detects paper type and automatically adjusts print settings. The fuser uses less energy to print on thinner papers.
- Support for thin media allows users to print on papers as light as 60 g/m<sup>2</sup>. Refill trays less often, minimise waste, and save energy.
- Automatic two-sided printing<sup>1</sup> can result in up to 50% paper savings. Use HP Web Jetadmin<sup>14</sup> and HP UPD<sup>21</sup> to set two-sided printing as the default for one device or an entire fleet.



#### Work and print more efficiently

In addition to this printer's energy-saving features, the HP Color LaserJet Enterprise M552dn, M553dn, and M553x models are Blue Angel compliant and ENERGY STAR certified.

- Blue Angel is a German eco-label based on criteria in product design, energy consumption, chemical emissions, noise, recyclable design and take-back programmes.
- HP products with the ENERGY STAR logo are certified to the U.S. Environmental Protection Agency's ENERGY STAR specifications. Additional information is listed at: <a href="https://doi.org/10/energystar">https://doi.org/10/energystar</a>.



#### Reduce your impact recycle HP cartridges

HP helps you recycle your Original HP cartridges—it's easy and convenient with the HP Planet Partners programme, available in more than 50 countries and territories around the world.<sup>30</sup>

No Original HP cartridges returned through HP Planet Partners are ever sent to a landfill. For more information, visit <a href="https://example.com/recycle">hp.com/recycle</a>.

# Technical specifications

	HP Color LaserJet Enterprise M552dn	HP Color LaserJet Enterprise M553n	HP Color LaserJet Enterprise M553dn	HP Color LaserJet Enterprise M553x		
Product number	B5L23A	B5L24A	B5L25A	B5L26A		
Control panel	4-line colour LCD; 19 buttons (C help); 3 LED indicator lights (Att	Cancel job, Up and Down arrow, Se ention, Ready, Busy)	10.9 cm (4.3-in) touchscreen with colour graphics			
Print speed (black/colour) <sup>5</sup>	Up to 33 ppm, A4 (35 ppm, letter) Up to 55 ppm, A5 (landscape)	Up to 38 ppm, A4 (40 ppm, lett Up to 59 ppm, A5 (landscape)	er)			
	Duplex: up to 33 ipm, A4 (35 ipm, letter)		Duplex: up to 38 ipm, A4 (40 ipm, letter)			
First page out <sup>8</sup>	From ready (A4/letter): as fast a	tter): as fast as 6 seconds, black, and 7 seconds, colour				
	From sleep (A4): as fast as 9 se	econds, black and colour; From sleep (letter): as fast as 8.5 seconds, black, and 9 seconds, colour				
Print resolution	HP ImageREt 3600 (Best); <sup>31</sup> Up	to 1200 x 1200 dpi (Fine Lines); F	PANTONE© calibrated			
Printer advanced features			s USB <sup>2</sup> (supported file formats: PD erage Notification, HP JetIntelligen			
	Plus: HIP		Plus: HIP			
Processor	1.2 GHz					
Memory	1 GB	1 GB (expandable to 2 GB throu	ugh 1 GB 90-pin DDR3 DIMM)			
Storage	Standard: 4GB non-volatile storage, firmware encryption (AES 128 or AES 256) of customer/job data; Secure Cryptographic Erase – Job Data, Secure Erase – Disk					
		_	e Secure Hard Disk, minimum 500 rrase capabilities (Secure File Eras rrase – Disk)			
Durability ratings		,				
RMPV <sup>32</sup>	2,000 pages to as high as 6,000	) pages, recommended monthly p	page volume			
Duty cycle <sup>33</sup>	Up to 80,000 pages (A4/letter)					
Media specifications						
Input capacity	Paper capacity: up to 650 sheets standard, up to 1,200 sheets maximum (with optional 550-sheet tray 3)	Paper capacity: up to 650 shee maximum (with up to 3 optional Tray 1: up to 100 sheets Tray 2: up to 550 sheets	Paper capacity: up to 1,200 sheets standard, up to 2,300 sheets maximum (with up to 2 optional 550-sheet trays)			
	Tray 1: up to 100 sheets	rray 2. up to 550 sheets	Tray 1: up to 100 sheets			
	Tray 2: up to 550 sheets			Trays 2, 3: up to 550 sheets each		
Output capacity	Up to 250 sheets			Cacii		
Two-sided printing	Automatic	Manual	Automatic	Automatic		
Media sizes	Tray 1: A4, RA4, A5, B5 (JIS), B6 (JIS), $10 \times 15$ cm, A6, $16$ K, envelopes (B5, C5 ISO, C6, DL ISO); letter, legal, oficio, executive, statement, $4 \times 6$ in, $3 \times 5$ in, $5 \times 7$ in, $5 \times 8$ in, postcard (JIS), double postcard (JIS), $8.5 \times 13$ , envelope (commercial No. 9, No. 10, Monarch); Custom media sizes: $76 \times 127$ to $216 \times 356$ mm ( $3 \times 5$ to $8.5 \times 14$ in)					
	Tray 2: A4, A5, B5 (JIS), B6 (JIS), $10 \times 15$ cm, A6, $16$ K; letter, executive, statement, $4 \times 6$ in, $5 \times 7$ in, $5 \times 8$ in, double postcard (JIS); Custom media sizes: $102 \times 148$ to $216 \times 297$ mm ( $4.0 \times 5.85$ to $8.5 \times 11.69$ in)					
	Optional trays 3, 4, and $5^1$ : A4, RA4, A5, B5 (JIS), 16K; letter, legal, oficio, executive, 8.5 x 13 in; Custom media sizes: $102 \times 148$ to $216 \times 356$ mm ( $4.0 \times 5.85$ to $8.5 \times 14$ in)					
		ter, Duplex: A4, A5, B5 (JIS); letter, legal, oficio, executive				
	Duplex: A4, A5, B5 (JIS); letter, legal, oficio, executive		Duplex: A4, A5, B5 (JIS); letter,	legal, oficio, executive		
Media weights	legal, oficio, executive	4, and 5 <sup>1</sup> : 60 to 220 g/m² (16 to 9	Duplex: A4, A5, B5 (JIS); letter, 58 lb) for plain paper, 105 to 220			

	HP Color LaserJet Enterprise M552dn	HP Color LaserJet Enterprise M553n	HP Color LaserJet Enterprise M553dn	HP Color LaserJet Enterprise M553x		
Media types	Paper (plain, light, bond, recycled, mid-weight, heavy, mid-weight glossy, heavy glossy, extra heavy, extra heavy glossy, cardstock, card glossy) colour transparency, labels, letterhead, envelope, preprinted, prepunched, coloured, rough, opaque film, user-defined					
Print languages	HP PCL 6; HP PCL 5c; HP postso	ript level 3 emulation, native PDF	printing (v 1.7)			
Fonts	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP Postscript level 3 emulation (Euro symbol built-in), 1 internal Unicode Fonts (Andale Mono WorldType); 2 Internal Windows Vista® 8 Fonts (Calibri, Cambria); additional font solutions available via third-party flash memory cards; HP LaserJet Fonts and IPDS Emulation available at hp.com/qo/laserjetfonts					
Connectivity	1 Hi-Speed USB 2.0 Device; 2 H	i-Speed USB 2.0 Host; 1 Gigabit/F	ast Ethernet 10/100/1000Base-T	X		
		Optional: 2 internal USB ports				
Mobile printing	HP ePrint, <sup>25</sup> Apple AirPrint, <sup>34</sup> Mopria-certified; <sup>35</sup> Plus: Wireless direct printing, <sup>3</sup> NFC touch-to-print <sup>4</sup>	HP ePrint, <sup>25</sup> Apple AirPrint, <sup>34</sup> Mopria-certified <sup>35</sup>	HP ePrint, <sup>25</sup> Apple AirPrint, <sup>34</sup> Mopria-certified; <sup>35</sup> Plus: Wireless direct printing, <sup>3</sup> NFC touch-to-print <sup>4</sup>	HP ePrint, <sup>25</sup> Apple AirPrint, <sup>34</sup> Mopria-certified; <sup>35</sup> Plus: Wireless direct printing, <sup>3</sup> NFC touch-to-print <sup>4</sup>		
Network capabilities	support on Gigabit/Fast Etherno	et; IPsec	supports: 10Base-T, 100Base-Tx	x, 1000Base-T; 802.3az (EEE)		
	Optional: 802.11b/g/n wireless networking enabled with purchase of accessory <sup>24</sup>					
Network protocols	IPv4/IPv6: Apple Bonjour Compatible (Mac OS 10.2.4 or higher), SNMPv1/v2c/v3, HTTP, HTTPS, FTP, TFTP, Port 9100, LPD, WS Discovery, IPP, Secure-IPP, IPsec/Firewall IPv6: DHCPv6, MLDv1, ICMPv6 IPv4: Auto-IP, SLP, Telnet, IGMPv2, BOOTP/DHCP, WINS, IP Direct Mode, WS Print					
	Other: NetWare NDS, Bindery, NDPS, ePrint					
Security	Identity Management: Kerberos authentication, LDAP authentication, 1000 user PIN codes, optional HP and third-party advanced authentication solutions (e.g., badge readers)					
	Network: IPsec/firewall with Certificate, Pre-Shared Key, and Kerberos authentication, Supports WJA-10 IPsec configuration Plug in, 802.1X authentication (EAP-PEAP, EAP-TLS), SNMPv3, HTTPS, Certificates, Access Control List					
	Data: Storage Encryption, Secure Erase, SSL/TLS, Encrypted Credentials					
	Device: Security lock slot, USB port disablement, Hardware Integration Pocket for security solutions Errorl Bookmark not defined.					
	Security Management: Compati	ble with HP Imaging and Printing	Security Center <sup>22</sup>			
Printer management	Windows: Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator); HP Web JetAdmin Software; HP Proxy Agent Software; HP Imaging and Printing Security Center <sup>22</sup>					
-	Mac: HP Utility					
Compatible operating systems <sup>36</sup>	Windows OS compatible with In-Box Driver: Windows® XP SP3 all 32-bit editions (XP Home, XP Pro, etc.), Windows Vista all 32-bit editions (Home Basic, Premium, Professional, etc.), Windows 7 all 32- and 64-bit editions, Windows 8/8.1 all 32- and 64-bit editions (excluding RT OS for Tablets), Windows 10 all 32- and 64-bit editions (excluding RT OS for Tablets)					
	Windows OS compatible with Universal Print Driver (from hp.com): Windows XP SP3 32- and 64-bit editions (XP Home, XP Pro, etc.), Windows Vista all 32- and 64-bit editions (Home Basic, Premium, Professional, etc.), Windows 7 all 32- and 64-bit editions, Windows 8/8.1 all 32- and 64-bit editions (excluding RT OS for Tablets), Windows 10 all 32- and 64-bit editions (excluding RT OS for Tablets)					
	Mac OS (HP Print Drivers available from <u>hp.com</u> and Apple Store): OS X 10.7 Lion, OS X 10.8 Mountain Lion, OS X 10.9 Mavericks, OS X 10.10 Yosemite					
	Mobile OS (In-OS drivers): iOS, Android, Windows 8/8.1/10 RT					
	Linux OS (In-OS HPLIP): SUSE Linux (12.2, 12.3, 13.1), Fedora (17, 18, 19, 20), Linux Mint (13, 14, 15, 16, 17), Boss (3.0, 5.0), Ubuntu (10.04, 11.10, 12.04, 12.10, 13.04, 13.10, 14.04, 14.10), Debian (6.0.x, 7.x)					
	Other OS: UNIX					
System requirements, PC	A compatible OS (see above); CD-ROM or DVD drive, or Internet connection; Dedicated USB or network connection or Wireless connection; 200 MB available hard disk space; OS compatible hardware (for OS hardware requirements see microsoft.com)					
System requirements, Mac	A compatible operating system (see above), Internet, USB, 1 GB available hard disk space (for operating system compatible hardware requirements see <a href="mailto:apple.com">apple.com</a> )					
Dimensions (width x depth x height)	Minimum (all trays closed): 458 x 479 x 399 mm (18 x 18.9 x 15.7 in)  Maximum: 699 x 479 x 399 mm (27.5 x 18.9 x 15.7 in)  Minimum (all trays closed) 458 x 479 x 581 mm (18 18.9 x 22.9 in)					
	Maximum: 699 x 479 x 581 mm (27.5 x 18.9 x 22.9 in)					
Weight (with cartridges)	27.5 kg (60.6 lb)	27 kg (59.5 lb)	27.5 kg (60.6 lb)	33.4 kg (73.6 lb)		

	HP Color LaserJet Enterprise M552dn	HP Color LaserJet Enterprise M553n	HP Color LaserJet Enterprise M553dn	HP Color LaserJet Enterprise M553x	
What's in the box	Printer, four preinstalled Original HP Toner cartridges with JetIntelligence (yield ~6,000 pages black and ~5,000 pages colour <sup>12</sup> ), toner collection unit, in-box documentation, software CD, power cord, 100-sheet multipurpose tray 1, 550-sheet input tray 2				
	Plus: Built-in HIP and automatic duplexer		Plus: Built-in HIP and automatic duplexer	Plus: 550-sheet input tray 3, built-in HIP, automatic duplexer, wireless direct <sup>3</sup> and NFC touch-to-print <sup>4</sup>	
Software included	Windows: HP Software Installer/Uninstaller, HP PCL 6 Printer Driver, HP Device Experience (DXP), HP Update, Product Registration Assist, HP Web Services Assist (HP Connected), Online user manuals				
	Mac: Welcome Screen (directs users to <u>hp.com</u> or OS App Store for LaserJet Software)				
Downloadable software	From <u>123.hp.com</u> : HP Easy Start (guided software install for Windows and Mac)				
	From <a href="hp.com">hp.com</a> (Windows): Full-solution software and drivers (same solution as "Software Included"), HP PLC6 print driver only (no installer; for "Add Printer" installs), HP PCL 6 print driver with installer, Product Documentation and Support				
	From hp.com (Mac): Full-solution software and drivers				
	For Mobile OS: See "HP Mobile Printing" at <a href="https://docs.nobility/overview.html">https://docs.nobility/overview.html</a>				
	From In-OS app stores: HP recommended printer drivers and software				
	From <a href="https://example.com">hp.com</a> (for printer administrators): Printer Administrator Resource Kit (Driver Configuration Utility, Driver Deployment Utility, Managed Printing Administrator), HP Universal Print Drivers (PCL 6, PCL 5 and PS for Windows), HP ePrint Software (ePrint Mobile Driver for Windows), Linux/Unix Print Drivers, SAP (PCL 5 and PS Print Drivers), HP Web Jetadmin Software, HP Proxy Agent Software, HP Imaging and Printing Security Center <sup>22</sup>				
Warranty	HP one-year onsite warranty backed by HP Customer Care with 24 x 7 web support and business hour phone support				
HP SureSupply <sup>37</sup>	Supported				

#### **Environmental and power specifications**

	HP Color LaserJet Enterprise M552dn	HP Color LaserJet Enterprise M553n	HP Color LaserJet Enterprise M553dn	HP Color LaserJet Enterprise M553x	
Environmental ranges			·		
Temperatures	Operating: 15 to 30° C (59 t	o 81° F); Storage: 0 to 35° C (3	2 to 95° F); Recommended: 17	to 25° C (62 to 77° F)	
Relative humidity range	Operating: 10 to 80% RH; N	on-operating: 10 to 90% RH; R	Recommended: 30 to 70% RH		
Acoustic power emissions <sup>38</sup>	Ready mode: 4.8 B(A); Active printing: 6.5 B(A)				
Acoustic pressure emissions (bystander)	Ready mode: 32 dB(A); Active printing: 51 dB(A)				
Power specifications <sup>39</sup>	Blue Angel, ENERGY STAR c	Blue Angel, ENERGY STAR certified, CECP, EPEAT Silver <sup>19</sup>			
Power supply required	110-volt input voltage: 100 to 127 VAC, 60 Hz; 220-volt input voltage: 200 to 240 VAC, 50 Hz (Not dual voltage, product varies by part number with # Option code identifier)				
Power consumption	569 watts (Active Printing), 33.6 watts (Ready), 3.95 watts (Sleep), 1 watt (auto-off), 0.1 watts (Off)	624 watts (Active Printing), 33.6 watts (Ready), 3.95 watts (Sleep), 1 watt (auto-off/wake on LAN), 0.1 watts (auto-off/manual on), 0.1 watts (Off)			
Typical Electricity Consumption (TEC)	1.76 kWh/week	1.98 kWh/week			
Energy-saving features	HP Auto-On/Auto-Off Technology, <sup>18</sup> Instant-on Technology <sup>29</sup>				
Environmental specifications	Mercury free				
Safety and regulatory compliance	IEC 60950-1:2005 +A1:2009 +A2:2013, EN 60950-1:2006 +A1:2010 +A11:2009 +A12:2011 +A2:2013, EN 60825-1:2007 / IEC 60825-1:2007 (Class 1 Laser Product), EN 62479:2010 / IEC 62479:2010				
Electromagnetic emission standard	· ·	55022:2010 Class A, FCC CFR 4 2:2006 +A1:2009 +A2:2009, E		ssue 5 Class A, EN	

## Ordering information

Use accessories and supplies specifically designed for the printer to help provide efficient performance. To order the accessories and supplies listed here, go to <a href="https://pecstate.ncm/be/sept-16/">https://pecstate.ncm/be/sept-16/</a>. To contact HP by country, please visit <a href="https://pecstate.ncm/be/sept-16/">https://pecstate.ncm/be/sept-16/</a>.

If you don't have access to the Internet, contact your qualified HP dealer, or call HP (U.S.) at (800) 282-6672.

Product	HP Color LaserJet Enterprise M552dn HP Color LaserJet Enterprise M553n HP Color LaserJet Enterprise M553dn HP Color LaserJet Enterprise M553x	B5L23A B5L24A B5L25A B5L26A
Supplies	HP 508A Black Original LaserJet Toner Cartridge (~6,000 pages¹²) HP 508X High Yield Black Original LaserJet Toner Cartridge (~12,500 pages¹²) HP 508A Cyan Original LaserJet Toner Cartridge (~5,000 pages¹²) HP 508X High Yield Cyan Original LaserJet Toner Cartridge (~9,500 pages¹²) HP 508A Yellow Original LaserJet Toner Cartridge (~5,000 pages¹²) HP 508X High Yield Yellow Original LaserJet Toner Cartridge (~9,500 pages¹²) HP 508A Magenta Original LaserJet Toner Cartridge (~5,000 pages¹²) HP 508X High Yield Magenta Original LaserJet Toner Cartridge (~9,500 pages¹²) HP LaserJet 110v Fuser Kit HP LaserJet 220v Fuser Kit HP Color LaserJet Toner Collection Unit	CF360A CF360X CF361A CF361X CF362A CF362X CF363A CF363X B5L35A B5L36A B5L37A
Accessories	HP Color LaserJet 550-sheet Media Tray HP Color LaserJet Printer Cabinet <sup>20</sup> HP Jetdirect 3000w NFC/Wireless Accessory <sup>3,4</sup> HP Jetdirect 2900nw Print Server <sup>24</sup> HP Trusted Platform Module Accessory <sup>23</sup> HP Internal USB Ports <sup>20</sup> HP Secure High Performance Hard Disk Drive <sup>20</sup> 1 GB 90-pin DDR3 DIMM <sup>20</sup>	B5L34A B5L51A J8030A J8031A F5S62A B5L28A B5L29A G6W84A
HP Care Pack Services	Make sure your imaging and printing investments are protected with HP Care Pack Services. Pick your pakeep your devices running and your business moving. Now your office can spend less time trouble-shoot getting things done. <sup>40</sup>	_
	HP 3 year Next Business Day + Defective Media Retention Color LaserJet M552/3 Hardware Support HP 4 year Next Business Day + Defective Media Retention Color LaserJet M552/3 Support HP 5 year Next Business Day + Defective Media Retention Color LaserJet M552/3 Support HP 1 year Post Warranty Next Business Day + Defective Media Retention Color LaserJet M552/3 Hardware Support HP 3 year 4 hour 9x5 + Defective Media Retention Color LaserJet M552/3 Hardware Support HP 1 year Post Warranty 4 hour 9x5 + Defective Media Retention Color LaserJet M552/3	U8CG3E U8CH0E U8CH1E U8CJ4PE U8CG4E
	Hardware Support  HP 2 year Post Warranty Next Business Day + Defective Media Retention Color LaserJet M552/3  Hardware Support	U8CJ5PE U8CJ7PE
Paper	Europe/Middle East/Africa: <u>hp.com/qo/learnaboutsupplies</u>	<del></del>
Solutions	HP Web Jetadmin: <a href="https://hp.com/qo/wia">hp.com/qo/wia</a> HP Universal Print Driver: <a href="https://hp.com/qo/ipsc">hp.com/qo/ipsc</a> HP Imaging and Printing Security Center <sup>22</sup> : <a href="https://hp.com/qo/ipsc">hp.com/qo/ipsc</a> HP LaserJet Fonts, Barcodes, and IPDS Emulation available at <a href="https://hp.com/qo/laserjetfonts">hp.com/qo/laserjetfonts</a> To learn more about available infrastructure, management, and workflow solutions, visit <a href="https://hp.com/qo/qs/gs/">hp.com/qo/qs/gs/</a>	<u>c</u>

# Appendix A: Fleet management features

#### Resources

HP Web Jetadmin:

- Web site: hp.com/go/wia
- Solution brief: <a href="http://h20195.www2.hp.com/v2/GetDocument">http://h20195.www2.hp.com/v2/GetDocument</a> <a href="http://aspx?docname=4AA5-2719EEW">aspx?docname=4AA5-2719EEW</a>
- Video: <a href="http://h20621.www2.hp.com/video-gallery/us/en/sss/35D707B5-B7B3-4A67-B4E0-2DE6C423AEA7/r/video/">http://h20621.www2.hp.com/video-gallery/us/en/sss/35D707B5-B7B3-4A67-B4E0-2DE6C423AEA7/r/video/</a>

HP Universal Print Driver:

- Web site: hp.com/go/upd



#### Simple one-to-one device management

The printer can also be managed using the HP Embedded Web Server. Use a web browser to monitor status, configure network parameters, or access device features.

#### **Control colour access**

Use HP Web Jetadmin<sup>14</sup> and the HP Universal Print Driver<sup>21</sup> to assign colour access by user, time of day, or application, or disallow colour output completely until it's needed for special projects. People who truly need to leverage the power of colour—such as your sales team and marketing department—can, while others automatically default to black-and-white output.<sup>41</sup>

#### Efficiently manage from a central location

The HP Color LaserJet Enterprise M552 and M553 printer series is supported by HP Web Jetadmin, <sup>14</sup> an HP JetAdvantage Management Solution. This single solution allows you to efficiently manage a wide variety of networked and PC-connected devices, including printers, multifunction products, and scanners. Remotely install, configure, troubleshoot, safeguard, and manage your devices—ultimately increasing business productivity by helping you save time, control costs, protect your assets, and provide a better return on your investment. Easily integrate new HP LaserJet Pro and Enterprise devices without having to upgrade HP Web Jetadmin. A universal plug-in lets you support most features of new devices and apply corporate policies in one step—helping to save time and simplify device management. <sup>14</sup>

HP Web Jetadmin enables you to:

- Gain a clear picture of how many and what kinds of devices you have.
- Get visibility into your supplies usage, so you can make smarter purchasing decisions, reduce spending, and even track and allocate printing costs to individual departments or users.
- Simplify, and, in many cases, automate routine tasks. For example, you can apply fleet-wide policies to automatically configure new devices with the right printing and security settings when they're added to your network.
- Give your help desk staff the tools they need—such as automatic alerts—to resolve problems quickly, and often proactively, before a call is even received.
- Verify that your devices are up-to-date with the latest firmware and are properly configured (especially important for organisations that need to meet regulatory requirements).
- Use robust tracking and reporting tools to help you make better decisions about how your devices are deployed across your organisation, so you can make the most of your IT investments.
- Take advantage of additional options, like the HP Database Connectivity Module which works together with Web Jetadmin to help you establish and help achieve environmental goals.
- Get the ultimate in investment protection with HP Web Jetadmin Premium Support. This expanded service option gives your staff access to HP's dedicated software support engineers, who provide advice, usage recommendations, problem diagnosis, and more.

HP Web Jetadmin can benefit IT-managed print environments of all sizes, from large enterprises managing thousands of devices to small businesses with just a handful. For more information—or to download this free software tool—visit <a href="https://documents.org/nc/hg/wja.">https://documents.org/nc/hg/wja.</a>

#### Make it easy for all to print with one common driver

The HP Universal Print Driver enables both mobile Microsoft device users and traditional desktop users to access the full features of nearly every HP device in your managed printing environment without the need for assistance.<sup>21</sup>

Eliminate the clutter on your computer by replacing multiple print drivers with one versatile solution. Empower IT by dramatically reducing the number of drivers they have to manage—and by giving them the tools they need to improve efficiency. With the HP UPD, your IT team can easily adjust device settings to help reduce printing costs, improve security, and help meet environmental goals. For example, it's simple to push two-sided printing or quicker sleep times across the fleet. Plus, the valuable tools in the HP UPD Printer Administrator's Resource Kit help you save time and money by streamlining IT tasks, implementing printing policies, and monitoring usage across the enterprise. You can also use the HP UPD in tandem with HP Web Jetadmin to create fleet-wide managed printer lists, reports, and more.<sup>14</sup>

You can download this valuable fleet driver solution and the tools in the Printer Administrator's Resource Kit for free. For more information about how the HP Universal Print Driver can help you protect your imaging and printing investment, simplify management, and boost productivity, visit <a href="https://docs.pred.com/qo/upd">https://docs.pred.com/qo/upd</a>.

## Appendix B: Security features

#### Resources

HP JetAdvantage Security Solutions:

- Web site: hp.com/qo/secureprinting
- Solution brief: http://www8.hp.com/h20195/v2/GetDocumen t.aspx?docname=4AA3-1295EEW
- Video: <a href="http://h20621.www2.hp.com/video-gallery/us/en/products/D00D8A0C-D648-486E-9642-D720EDCF647F/r/video/">http://h20621.www2.hp.com/video-gallery/us/en/products/D00D8A0C-D648-486E-9642-D720EDCF647F/r/video/</a>

HP Imaging and Printing Security Center<sup>22</sup>:

- Web site: hp.com/go/ipsc
- Brochure: <a href="http://h20195.www2.hp.com/v2/GetDocu">http://h20195.www2.hp.com/v2/GetDocu</a> ment.aspx?docname=4aa3-9275EEW
- Video: <a href="http://h20621.www2.hp.com/video-gallery/us/en/70C04F4A-5517-43FD-824C-D836765A943C/r/video/">http://h20621.www2.hp.com/video-gallery/us/en/70C04F4A-5517-43FD-824C-D836765A943C/r/video/</a>

#### **Protect your business information**

The HP Color LaserJet Enterprise M552 and M553 printer series have a multitude of options to help you secure your environment. You can count on support for a number of solutions, along with built-in and optional security features such as PIN printing and an optional HP High-Performance Secure Hard Disk. 15,20

#### **Protect your printer**

As capabilities expand and devices become more integrated into your work, device security becomes increasingly important. These features help protect the M552 and M553 series:

- **Code signing:** Firmware signed by HP ensures that the firmware was produced by HP (authenticity) and that the firmware has not been altered in any way (integrity).
- **Firewall:** The built-in device network firewall allows or denies access to specific TCP/UDP ports and services.
- **Physical port disablement:** Host USB ports, network ports, and other physical ports can be disabled to prevent unauthorised use.
- CA & Device Identity Certificates: This printer supports identity certificates signed by a
  corporate certificate authority, which provides verification of identity and authenticity. This
  printer also supports CA certificates for validation of identity certificates. Certificates can
  enable secure end-to-end communications with the device when used with features like
  IPsec, Secure-IPP, ePrint, and more. Additional certificates can be stored for validating
  S/MIME e-mail servers and 802.1x authentication.
- Authentication and authorisation: Authentication can help your organisation manage user access, help secure access to management utilities, and avoid unwanted device configurations. Control access to the printer, device settings, and functions, with options like:
- Multiple embedded authentication methods. Print with a positive ID. With
  authentication options available from the device, you can configure Windows/Kerberos
  authentication, LDAP authentication, and user PIN authentication that integrates with your
  existing infrastructure.
- Role-based device authentication and authorisation with HP FutureSmart. With
  HP FutureSmart, you have more control than ever before over device security and
  permission settings. IT administrators can decide who can interact with certain device
  capabilities—helping to make printing more secure, control access, and uphold site
  security policies.
- HP and third-party authentication solutions. With optional solutions like HP Access
  Control, you can enable advanced authentication using proximity cards. The Hardware
  Integration Pocket on the control panel enables integration of select card readers. Errorl
  Bookmark not defined.
- **Physical device protection:** Both the device and the optional HP High-Performance Secure Hard Disk<sup>20</sup> can be physically secured from theft and tampering using a lock that requires a physical key for removal (this accessory must be purchased separately).
- **Common Criteria Certification (CCC):** CCC is a security certification recognised in 26 countries worldwide. HP certifies the security functionality of its Enterprise LaserJet MFPs and printers to align with the IEEE 2600 imaging and printing security standard.

#### **Protect your data**

Your printer harbours sensitive information—make sure it's not at risk. HP offers security features at every stage in your work.

Help protect data at rest with the following features:

- **Storage encryption:** Defend your data. The HP High-Performance Secure Hard Disk<sup>20</sup> is offered as an optional feature on the M553 series and provides full hardware encryption.
- **Secure Erase:** The printer provides built-in capabilities for securely overwriting data stored on it, allowing sensitive data to be safely removed. HP offers multiple mechanisms to erase stored data, including functionality that conforms to U.S. National Institute of Science and Technology (NIST) Special Publication 800-88.

- Password protection: Stored passwords are encrypted to help provide protection of this
  critical information.
- Secure keys, credentials, and certificates: For an extra level of security, the optional HP Trusted Platform Module (TPM) accessory can be added to the device to strengthen protection of encrypted credentials and data by automatically sealing device encryption keys to the TPM, and it provides secure device identity by generating and protecting certificate private keys.<sup>23</sup>

Protect data in transit with these features:

- **Network protection:** Network-transmitted data can be protected with IPsec and print jobs can also be encrypted using Internet Printing Protocol (IPP) over SSL/TLS.
- **CipherSuite Encryption Strength:** Encryption strength can be selected to prevent the use of legacy or insecure protocols for data in transit.
- **FIPS-140 Mode:** Ensures device uses available FIPS-140 validated cryptographic modules for TLS encryption, SNMPv3 signing and encryption, and signed certificates.
- Secure Encrypted Print with HP UPD 5.3.1 or later: For added security, choose end-to-end Secure Encrypted Print. HP UPD<sup>21</sup> provides true symmetric AES256 print job encryption and decryption from the client to the page based on a user-defined password using FIPS 140 validated cryptographic libraries from Microsoft.
- **Management safeguards:** Device management data that travels over the network between the device and HP Web Jetadmin<sup>14</sup> and other management tools can also be protected using SNMPv3. HTTPS (HTTP over SSL/TLS) can be enforced so all connections to the device Embedded Web Server administration interface are securely encrypted.
- **Secure Mobile Print:** HP offers multiple options for secure mobile printing. For more information, see "Print whenever business demands" on page 11.

#### Safequard your physical documents

HP offers several optional solutions to help keep documents from falling into the wrong hands and help prevent fraud, such as:

- **Pull printing:** Have documents held and released only to the person who printed them. Pull printing solutions help protect sensitive data by requiring authentication at the device, and they give users the flexibility of pulling the documents from any device that is enabled with the solution.
  - HP JetAdvantage Private Print: With HP's cloud-based Private Print you get the
    advantages of Private Print, without the complexity. It comes bundled with HP devices and
    is simple to set up. It does not require a server, installation, or maintenance. For more
    information, visit <a href="https://ppiecolor.org/">hpietadvantage.com</a>. <sup>16</sup>
  - HP Access Control Pull Print: This optional robust server-based solution offers multiple forms of authentication including badge release, as well as enterprise level security, management, and scalability.
- **Embed anti-fraud features:** This is a valuable tool in sensitive documents like prescriptions, birth certificates, or transcripts. Anti-fraud features are embedded before they are routed to the printer and printed on plain paper by using the optional HP and TROY Secure Document Printing solution.



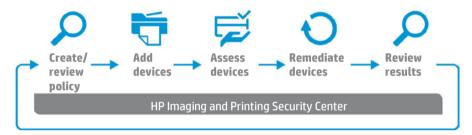
Rely on "the industry's first policy-based imaging and printing compliance solution"
Safeguard your fleet of HP devices with the solution Buyers Lab, LLC calls trailblazing—
HP Imaging and Printing Security Center<sup>42</sup>

#### Easily manage security across the fleet

#### **HP Imaging and Printing Security Center**

Apply efficient, fleet-wide security policies to protect all your HP print devices with optional HP Imaging and Printing Security Center (IPSC).<sup>22</sup>

- Streamline the process to securely deploy and monitor devices by applying a single security policy across the fleet.
- Easily create a print security policy for your environment by leveraging the HP IPSC Base Policy template.
- Secure new HP devices as soon as they are added to your network with HP Instant-on Security. The software automatically configures settings to comply with your corporate security policy.
- Improve the security of your infrastructure and device communications by deploying unique
  identity certificates across your fleet and continuously monitoring to ensure they remain
  valid with HP IPSC's efficient fleet management of certificates. The administrative overhead
  to install unique identity certificates across your fleet of HP devices is now less than
  manually installing on a single device.
- Actively maintain and verify compliance with your defined security policies by using HP IPSC automated monitoring and risk-based reporting.



To learn more about HP Imaging and Printing Security Center or to obtain a free trial, please visit <a href="https://hp.com/qo/ipsc">hp.com/qo/ipsc</a>.

#### **HP security best practices**

Since 2005, HP has published security best practice checklists for networked environments common to enterprises and small to medium businesses. HP recommends that customers incorporate recommended security configurations into their environments.

For more information on HP security solutions and checklists, please visit <a href="https://doi.org/10.1007/journal.org/">https://doi.org/10.1007/journal.org/</a>

Product guide | HP Color LaserJet Enterprise M552/M553 series

#### **Notes**

- <sup>1</sup> Standard and optional features vary by model. Please see "Series at a glance" on page 4 for more information.
- <sup>2</sup> An administrator must enable the easy-access USB port before use.
- <sup>3</sup> Wireless direct printing is standard on the HP Color LaserJet Enterprise M553x only. Requires purchase of optional HP Jetdirect 3000w NFC/wireless accessory, available fall 2015, for the M552dn and M553dn models. It is not available for the M553n model. Mobile device needs to be connected directly to the Wi-Fi network of a wireless direct-capable MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Wireless performance is dependent on physical environment and distance from the access point in the MFP or printer. For details, see hp.com/go/businessmobileprinting.
- <sup>4</sup> Touch-to-print capability is standard on the HP Color LaserJet Enterprise M553x only. Requires purchase of optional HP Jetdirect 3000w NFC/wireless accessory, available fall 2015, for the M552dn and M553dn models. It is not available for the M553n model. Mobile device must support near-field communications (NFC)-enabled printing. For more information, see <a href="https://doi.org/10.1002/nc.
- <sup>5</sup> Measured using ISO/IEC 24734 and excludes first set of test documents. For more information, see <u>hp.com/qo/printerclaims</u>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- <sup>6</sup> Purchase of optional paper trays required to reach maximum input capacity.
- <sup>7</sup> A5 landscape cannot be duplexed.
- <sup>8</sup> Measured using ISO/IEC 17629. For more information, see <u>hp.com/go/printerclaims</u>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- <sup>9</sup> Based on cartridge yields for HP 507A compared with HP 508X Original HP toner cartridges. For more information, see hp.com/go/learnaboutsupplies.
- <sup>10</sup> Based on HP testing using the ENERGY STAR programme's Typical Electricity Consumption (TEC) method or as reported in <u>energystar.gov</u> vs. competitive single-function colour laser printers with print speeds between 31 and 44 ppm as of November 2014. Actual results may vary.
- <sup>11</sup> Online help must be enabled on the printer. Mobile device must have an Internet connection to access online services.
- 12 Declared yield value in accordance with ISO/IEC 19798 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details on ISO yields, see <a href="https://hpc.com/qo/learnaboutsupplies">https://hpc.com/qo/learnaboutsupplies</a>.
- <sup>13</sup> High-yield Original HP 508X LaserJet toner cartridges not included; please purchase separately.
- 14 HP Web Jetadmin is free and available for download at hp.com/go/webjetadmin. Universal device plug-in is offered with HP Web Jetadmin 10.3 SR4 and higher.
- <sup>15</sup> Some solutions require download or additional purchase. Learn more at <u>hp.com/go/printingsolutions</u>.
- <sup>16</sup> Standard only on the HP Laser Jet Enterprise M553x. HP JetAdvantage Private Print is available only in North America and select European countries on many HP printers and MFPs. Feature is available at no charge and requires the printer be connected to the Internet with web services enabled. Card reader is available for separate purchase for selected HP devices with touchscreens. For more information and device compatibility details, see hpjetadvantage.com.
- <sup>17</sup> Local printing requires mobile device and printer be on the same network or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz operations only. Remote printing requires an Internet connection to an HP web-connected printer. App or software and HP ePrint account registration may also be required. Wireless broadband use requires separately purchased service contract for mobile devices. Check with service provider for coverage and availability in your area. See hp.com/go/mobileprinting for more details. Some features require purchase of an optional accessory, available fall 2015.
- 18 HP Auto-On/Auto-Off Technology capabilities are subject to printer and settings.
- <sup>19</sup> Environmental certifications do not apply to the HP Color LaserJet Enterprise M553n printer.
- <sup>20</sup> The encrypted hard disk drive, HP internal USB ports, 1 GB 90-pin DDR3 DIMM, and cabinet stand require additional purchases. They are not available for the HP Color LaserJet Enterprise M552dn.
- <sup>21</sup> The HP Universal Print Driver is free and available for download at <u>hp.com/qo/upd</u>.
- <sup>22</sup> HP Imaging and Printing Security Center must be purchased separately. To learn more or to obtain a free trial, please visit hp.com/go/ipsc. IPSC Certificate Management support available August 2015.
- <sup>23</sup> Use of the optional HP Trusted Platform Module accessory may require a firmware upgrade.
- <sup>24</sup> Requires purchase of an optional accessory, available fall 2015.
- <sup>25</sup> Requires an Internet connection to an HP web-enabled printer and HP ePrint account registration. For a list of eligible printers, supported documents and image types, and other HP ePrint details, see <a href="https://hpconnected.com">https://hpconnected.com</a>. Mobile devices require Internet connection and email capability. May require wireless access point. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary.
- <sup>26</sup> As compared with cartridge gauges for predecessor products.
- <sup>27</sup> As compared with previous generation of HP LaserJet printers.
- <sup>28</sup> As compared with previous generation of HP LaserJet toner cartridges.
- <sup>29</sup> Compared with products that use traditional fusing.
- <sup>30</sup> Programme availability varies. Original HP cartridge return and recycling is currently available in more than 50 countries, territories, and regions in Asia, Europe, and North and South America through the HP Planet Partners programme. For more information, visit <u>hp.com/recycle</u>.
- <sup>31</sup> 600 x 600 dpi x 8 bit default engine resolution with Image REt 3600 Enhancement Technology.
- <sup>32</sup> HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
- <sup>33</sup> Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
- <sup>34</sup> Supports the following devices running iOS 4.2 or later: iPad, iPad 2, iPhone (3GS or later), iPod touch (3rd generation or later). Works with HP's AirPrint-enabled printers and requires the printer be connected to the same network as your iOS device. Wireless performance is dependent on physical environment and distance from the access point.
- 35 Mopria-certified HP printer and mobile device must be connected to the same wireless network or have a direct wireless connection. Performance is dependent on physical environment and distance from the wireless access point. Wireless operations are compatible with 2.4 GHz routers only.
- <sup>36</sup> For Windows XP x64 Edition Service Pack 1, Windows XP Starter Edition, and Windows Vista Starter Edition, only the printer driver, scanner driver, and the Toolbox are available.
- <sup>37</sup> HP SureSupply alerts you when your print cartridge is running low and helps you purchase online or locally through HP or a participating retailer. Only available with Original HP supplies; Internet access required. To learn more, visit <a href="https://px.ncm/go/SureSupply">https://px.ncm/go/SureSupply</a>.
- <sup>38</sup> Acoustic values are subject to change. For current information see <u>hp.com/support</u>. Configuration tested: base model, simplex printing, A4 paper at an average of 38 ppm (HP Color LaserJet Enterprise M553 series) and 33 ppm (HP Color LaserJet Enterprise M552dn).
- 39 Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.
- <sup>40</sup> Service levels and response times may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit <u>hp.com/qo/cpc</u>. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

  <sup>41</sup> Colour access control capabilities vary from device to device.
- <sup>42</sup> Buyer's Lab, Inc. Outstanding Achievement in Security Solutions award, Winter, 2013. For details, see <a href="hp.com/go/ipsc">hp.com/go/ipsc</a> and <a href="hp.com/Solutions/News/January-2013/BLI-Honors-HP-with-Winter-2013-OA-Award">hp.com/go/ipsc</a> and <a href="hp.com/Solutions/News/January-2013/BLI-Honors-HP-with-Winter-2013-OA-Award">hp.com/go/ipsc</a> and <a href="hp.com/Solutions/News/January-2013/BLI-Honors-HP-with-Winter-2013-OA-Award">hp.com/go/ipsc</a> and <a href="hp.com/Solutions/News/January-2013/BLI-Honors-HP-with-Winter-2013-OA-Award</a>.

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