



Samsung Knox



SAMSUNG

Knox Mobile Enrollment (KME)



What is KME?

Knox Mobile Enrollment is an out-of-the-box / over the air device activation and MDM enrollment tool.



What does it do?

Assign and enroll an MDM profile to thousands of devices at one time. Simply power on the device and connect it to a network. The device activation and MDM enrollment process begins automatically, efficiently setting up devices and reducing errors for IT staff and end users.



List Price: FREE
No License Required

Key Advantages:

- **Tamper Proof:** even if factory reset, the MDM profile will automatically reinstall and the user re-enrolled.
- **Skip Set Up Wizard:** significantly reduces the number of steps to activate and enroll; bypasses the Gmail requirements (provides ability to bypass Google Factory Reset Protection on locked devices).
- **EMM / MDMs supported:** works with most major MDM / EMMs.



IMEI Enrollment Via The Knox Deployment Portal

Getting started Guide:

KME User Guide

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Resources:

General Information

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Videos:

What is KME?

[CLICK HERE](#)

How to Register & Enroll Devices

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Knox Configure



What is Knox Configure?

Cloud-based tool that allows businesses to tailor a consistent standard, or “Gold Image”, for Samsung Smartphones and Tablets.



What does it do?

Create an easy to build profile and remotely configure most features/settings (hardware and software). Reduces the steps and resources required for device deployments and provides consistency of devices across all users. Deploy purpose built appliances suited to a business’s specific needs



Knox Configure Dynamic edition:
\$12 per year per device

SKUs	Year
MI-OSKCD12WWT2	1 year
MI-OSKCD22WWT2	2 year

What problem does it solve?

KC can resolve concerns businesses have about deploying large numbers of devices to field employees.

- **Deployment & Management:** Quickly and remotely configure and deploy devices with minimal interaction. Updates to customer apps and configuration can be pushed to devices by IT admins.
- **Security & Employee Abuse:** Profiles are linked to the device IMEI, and cannot be removed, even if factory reset.
- **MDM Cost and Complexity:** Manage many of the same settings but in a low touch, low cost manner.



What can KC offer and manage?

- **Disable Pre-loaded apps**
- **Customizable Home Screen**
- **Manage Settings:** Connections, Security, Menus, Sounds, Display, etc.
- **Manage Apps / URLs:** Blacklist / Whitelist apps and URLs, remove browsers, define home page
- **Device Restrictions:** Disable Google Play, device features, hardware keys
- **Enable Kiosk Mode**

Getting started Guide:

Knox Configure User Guide

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Resources:

General Information

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AT&T INTERNAL ONLY

[OIL LINK](#)

Videos:

KC Product Overview

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Creating KC Profiles

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Note – there are several YouTube videos available for specific tasks with KC.

Samsung Knox Customer Care #:
855-567-KNOX

Knox Manage



What is Knox Manage?

Knox Manage is a simple and affordable cloud-based EMM solution designed for SMB customers.



What does it do?

Knox Manage is a cloud-based EMM solution that allows IT Admins to remotely set up, manage, and monitor Samsung, iOS and other OEM/Android devices to secure corporate data on mobile devices and increase business efficiency.



Period	MSRP
1 year	\$24
2 years	\$48

What problem does it solve?

- Mobile devices are more powerful, with more capabilities than ever. Ensuring these are used as intended, and sensitive information is protected, is critical today.
- EMM solutions provide the required security and manageability.
- But, many “free” EMM solutions do not meet the requirements, and others provide more features but are expensive. Knox Manage is a robust EMM solution with more than 280 available policies, at a lower license fee.



What can Knox Manage provide?

- **Simplified Deployment:** Quick Start Wizard, bulk enrollment, app push, email set up, connectivity selections, App Mgmt. and Control
- **Manageability:** Feature and Settings restrictions, Data Usage restriction, remote lock / wipe, Event-based policy enforcement
- **Monitoring:** Remote Device support, location tracking, device audits
- **Kiosk Ability:** with Kiosk Wizard for ease of development

Getting started Guide:

IT Admin Guide

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User Guide

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Resources:

Solution Overview

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Videos:

Product Overview

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How to use Knox Manage

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Quick Start Services (Knox Manage & Configure)



What is Quick Start Services?

Professional Services options to get you started with Samsung's cloud-based management solutions. With Knox solutions & these training options, you can remotely control mobile devices, deploy apps, & implement secure email & data partitions.



What does it do?

Quick Start offers an opportunity to schedule dedicated time with a Samsung engineer to assist you with becoming familiar with your Knox tool, and learn how to build profiles to your specifications.

- **Knox Manage:** Control, Application Control, and Secure Control.
- **Knox Configure:** Configure Deploy.



QuickStart Service	MSRP
Manage Control	\$299
Manage Application Control	\$499
Manage Secure Control	\$1699
Configure Deploy	\$1499

Knox Manage QS Service Packages?

- **Control** - assists with configuring Knox Manage with device controls such as Remote Wipe and Lock, and Locate your Device.
- **Application Control** - includes Control, but also includes management and deployment of applications, restriction of device capabilities, and management policies for 3rd party devices
- **Secure Control** - includes all of the above but adds enhanced security and integration with your existing infrastructure, such as Active Directory and Exchange servers.



What can Knox Configure QS services provide?

- **Project Scoping** - Determining specific device configuration requirements
- **Configuration Creation** - Develop configuration and settings based on stated requirements
- **Configuration Testing/Validation:** Deploy configuration to trial devices and ensure meets customer specific needs.
- **Initial Device Registration:** Upload customer devices and extended support for developed configuration for next 30 days

Getting started Guide:

More Detailed Description

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Resources:

Solution Overview

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Samsung Knox Platform for Enterprise

(formerly Knox Workspace)



What is KPE?

Knox Platform for Enterprise is a tool that provides enterprises an advanced management platform and Defense Grade levels of security for Samsung devices.



What does it do?

Knox Platform for Enterprise is a hardware and software based security / management platform that works in cooperation **with an EMM** to offer advanced encryption, hardened containers, VPN controls, analytics and many other features for the most advanced platform available for Samsung devices.



Subscription Model	Price
Yearly – 1 year	\$32.00/seat

What problem does it solve?

- Today, “good enough” security is no longer acceptable, particularly in regulated markets, as malicious activity toward mobile devices has increased and grown more advanced.
- IT admins need more control over employee devices while still enabling user productivity, regardless if in a BYOD or Corporate Owned environment.
- Knox Platform for Enterprise provides a set of advanced, Government grade, security management features to the underlying Android OS for enterprise customers.



What does KPE provide?

- **Hardened Container:** Remote Lock / Wipe, Container only, Play for Work, Specific Container configurations. Launcher or Folder views
- **File, Email and App Encryption**
- **Authentication Management:** Dual Factor, Biometric
- **Advanced VPN Configuration:** Per device / app/ Container, On Demand, HTTP proxy over VPN, On-Premise VPN Bypass

Whitepaper:

Knox Platform for Enterprise

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Resources:

General Overview

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Full Feature List

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KPE Guide:

KPE Support

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Video:

Overview

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Enterprise FOTA Advanced (Firmware-Over-The-Air)



What is E-FOTA?

Enterprise Firmware-Over-The-Air Advanced (E-FOTA) is a solution that lets businesses fully control the Operating System versions on their Samsung business devices.



What does it do?

IT Admins can use a web based console to select the approved OS version for their Samsung devices and push that version to all, or to a group, of devices at a time and date they select. The updates can be forced to the device, or allowed for the user to delay if doing critical work at the time.



[Subscription Model](#)

[Contact Seller for Pricing](#)

What problem does it solve?

- Operating with inconsistent OS versions across all devices can be difficult and expensive to manage, and lead to security vulnerabilities on devices with older versions.
- However, critical software and applications may not be compatible with the latest OS versions, and IT may need more time for testing before updates are pushed.
- E-FOTA allows IT to select which available version to operate with, and then control the schedule for those updates. Once pushed, they can ensure the update is enforced on every device selected to receive it.



What does E-FOTA provide?

- **OS Selection:** Choose which available version devices will utilize
- **Scheduling:** Choose time / date optimal to send the OS updates
- **Update Compliance:** Ensure enforcement of the updates on all devices, even those that are unattended.
- **IT Console:** Tool to select and control the devices, with a monitoring dashboard to view device status.

Resources:

General Overview

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E-FOTA FAQs

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Video:

Overview

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