



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

October 29, 2021

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

RE: 2021 PSPS Lessons Learned Report

Dear Filing Center,

Portland General Electric Company (“PGE”) appreciates the opportunity to submit its 2021 Public Safety Power Shutoff (“PSPS”) Lessons Learned Report. In compliance with the OPUC Temporary Wildfire Rules published on May 31, 2021, this report aims to fulfill OPUC Temporary Rule 860-024-0160 (2), Reporting Requirements for Public Safety Power Shutoff Lessons Learned, as stated below:

(2) In addition to Public Safety Power Shutoff reports, the Electric Utility are required to file reports on de-energization lessons learned no later than October 31, 2021. The reports must include a copy of all educational campaigns and outreach made in advance of the 2021 wildfire season and an evaluation of their effectiveness.

Respectfully Submitted,

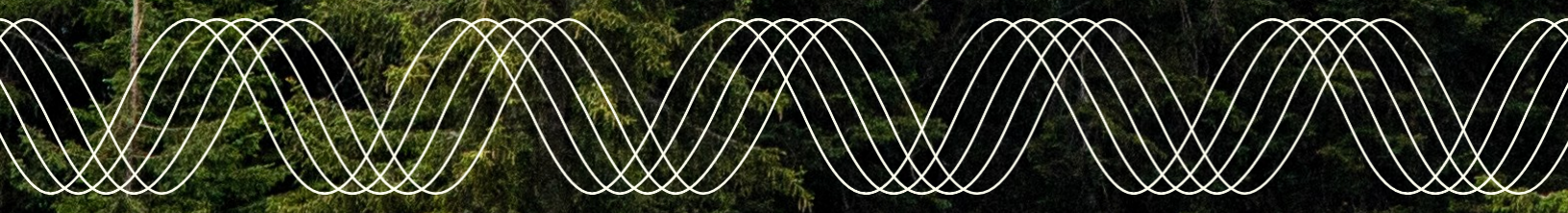
/s/ W. M. Messner

William M. Messner
Director Wildfire Mitigation & Resiliency



2021

PSPS Lessons Learned Report to OPUC



Summary

In compliance with the OPUC Temporary Wildfire Rules published on May 31, 2021, this report aims to fulfill OPUC Temporary Rule 860-024-0160 (2), Reporting Requirements for Public Safety Power Shutoff Lessons Learned, as stated below:

(2) In addition to Public Safety Power Shutoff reports, the Electric Utility are required to file reports on de-energization lessons learned no later than October 31, 2021. The reports must include a copy of all educational campaigns and outreach made in advance of the 2021 wildfire season and an evaluation of their effectiveness.

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2021 PSPS Event(s) Summary

PGE 2021 Fire Season operations ended on 10/8/21 at 12:01a.m. for areas west of the Cascade Crest (distribution service territory) and on 10/27/21 at 12:02 a.m. for areas east of the Cascade Crest (which mainly impacts transmission lines). To date, no Public Safety Power Shutoff(PSPS) events have been initiated during the 2021 fire season.

De-energization Lessons Learned

OPUC Requirement: *In addition to PSPS reports, the Electric Utility is required to file reports on de-energization lessons learned no later than October 31, 2021.*

Response: PGE did not initiate any PSPS de-energization events during the 2021 fire season.

Educational Campaigns & Outreach

OPUC Requirement: *The reports must include a copy of all educational campaigns and outreach made in advance of the 2021 wildfire season and an evaluation of their effectiveness.*

Response: PGE initiated a wide range of communications (shown in Appendix 1) prior to and during the 2021 fire season to reach our customers, critical facilities, local, state, and federal governments and elected officials, agencies, and Public Safety Partners.

Outreach and Educational Campaigns

In 2021, PGE shared wildfire readiness messaging and information about PSPS through:

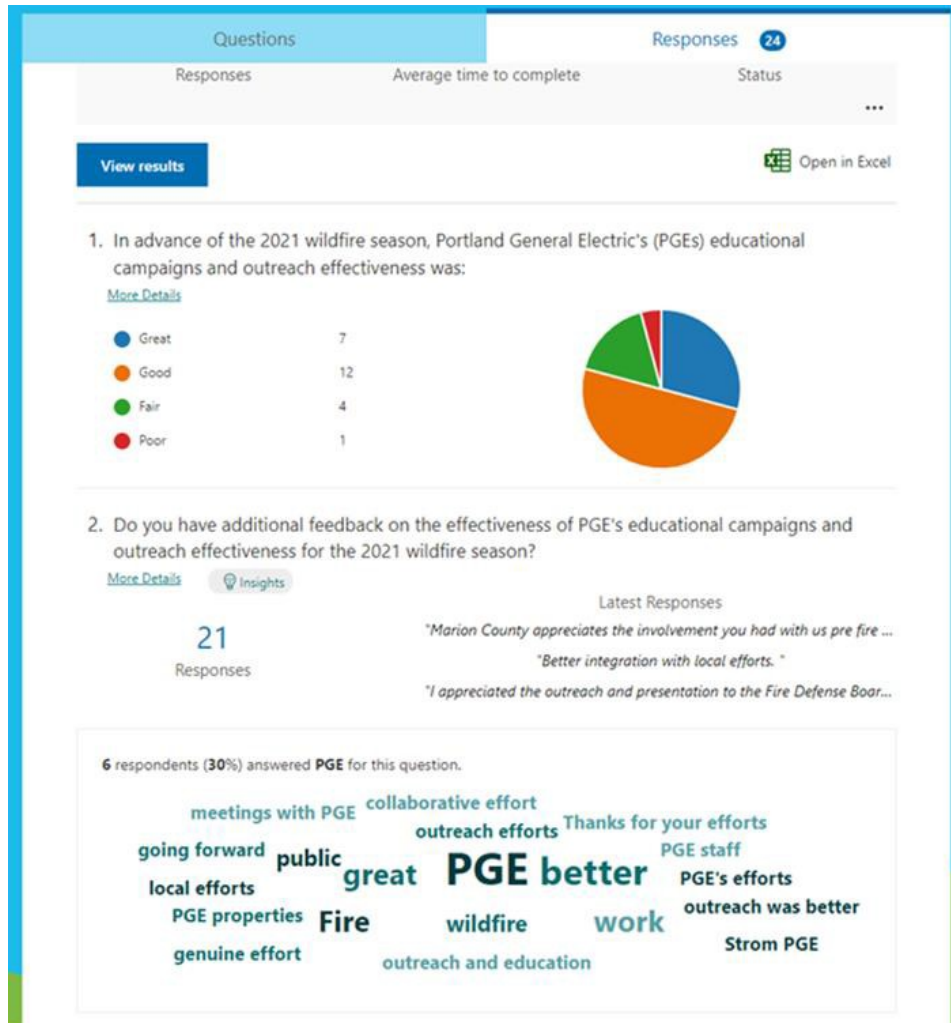
- Bill inserts for all customers in English and Spanish (Attachment A)
- Print and digital newsletter communications to business and residential customers in July 2021 (Attachment B)
- Three rounds of emails to a total of 492,029 customers (Attachment C)
- Content on the home page on portlandgeneral.com and nine additional pages dedicated to residential and business preparedness, powering medical equipment, PSPS areas and outages and wildfire safety. The PSPS pages included information in 13 languages, as did the web page on residential preparedness, and featured eight videos about preparedness and PSPS in English, Spanish and audio-descriptive versions for deaf and hard of hearing customers (Attachment D)

- 46 original posts on PGE's Facebook, Instagram and Twitter channels in English and Spanish (Attachment E)
- A joint press release with Pacific Power, issued statewide, offering preparedness tips and resources to learn more about PSPS (Attachment F)
- Digital banner and radio ads in English and Spanish. Ads were radio broadcast in Spanish; print ads were published in English and Spanish (Attachment G)
- A toolkit distributed to seven public information officers in the cities and counties with PSPS zones (Clackamas, Marion, Multnomah, Washington counties, Hillsboro, Oregon City and City of Portland) that included an explanation of PSPS events, a one-page fact sheet, web and newsletter copy, and social media samples. (Attachment H)
- Another toolkit sent to 240 community-based organizations (CBOs), food banks and school districts serving vulnerable populations. The kit included a one-page fact sheet, web and newsletter copy, and social media samples, in 13 languages – Arabic, Chinese (simplified), Chinese (traditional), English, Farsi, Japanese, Korean, Rohingya, Russian, Somali, Spanish, Swahili, Vietnamese (Attachment I)
- Outreach and engagement efforts targeted emergency services and support leadership at the federal, state and local level. This required meeting with emergency managers, fire departments, law enforcement, dispatch centers and emergency support–agency representatives. In total, PGE engaged with 26 agencies and six county and city emergency management agencies within PGE’s distribution service territory. (Attachment H)
- Conducting a series of “reverse 911” planning sessions culminating in a virtual tabletop exercise with the four counties (Washington, Multnomah, Clackamas, and Marion) that could potentially be impacted by a PSPS, City of Portland, ESF-12, and the State of Oregon Everbridge team to allow everyone to understand how the PSPS notification plan would be executed and that Everbridge was properly set up.
- Meetings with various public safety partners, owners of critical facilities, and first responders (e.g., county/city emergency managers, school districts, 911, 211, 311, police, fire, sheriff, school districts, private sector entities, and wireless carriers) to lay the groundwork for PGE’s 2021 Community Resource Centers (CRC) program, and to discuss PGE’s CRC plan and solicit feedback regarding site selection, traffic flow, and customer support. (Attachment H)

- Communication with key customers and critical customers to explain the potential impact of PSPS events to their service. Gathered feedback from impacted critical customers to better understand resiliency and other support needs.

Stakeholder Survey:

At the end of wildfire season, PGE sent stakeholders a two-question survey to measure the effectiveness of our public education efforts and communications. (Appendix B)



Effectiveness Evaluation:

Results from the survey indicate an average efficacy score of Good to Great. PGE will use this feedback to evaluate, refine and improve stakeholder, customer, and public education efforts for 2022.

The efficacy of our educational campaign and outreach can be seen in the following metrics and results:

- Customer emails received a higher-than-average open rate of 37.5%
- Portlandgeneral.com web pages achieved a cumulative total of 1,061,586 unique page views between June 5 and September 15, 2021
- Social media posts achieved a total reach of 494,894 and nearly 1,000 engagements
- Digital banner, radio and print ads achieved 4,559,585 total impressions.

In 2022, PGE is planning to expand its fire and emergency services outreach efforts beyond PGE's identified High Fire Threat Districts (HFTDs). This expansion will include engagement and partnership opportunities within and outside PGE's distribution service territory – including agencies in proximity to PGE transmission and generation assets.

Risk Analysis & Identification:

PGE aims to continuously improve its wildfire risk analytics and decision-making process through internal controls and feedback loops across the organization. The foundation of the wildfire risk analysis methodology is an ISO-31000 framework, which allows PGE to incorporate new variables and refined boundary conditions to improve our confidence levels in and understanding of wildfire risk.

This framework allows PGE to engage external agencies in the development of new variables and inputs for consideration in the risk analysis process. In 2021, this engagement included field site visits with Oregon Department of Forestry (ODF) to look at vegetation and asset conditions that influence the fire growth potential and response to ignition events. In addition, PGE hosted virtual technical work sessions with local fire districts (Clackamas Fire District, Tualatin Valley Fire District, Multnomah Fire District, and ODF) to understand fire response times, watershed boundaries and detection probability.

Through this post-fire season lessons-learned process, PGE was able to apply its first iteration of new variables for risk modeling. These new variables include:

- Line of sight
- Access/egress road density
- Detection probability
- Fire response time/proximity

These new inputs, combined with GIS overlays on PGE service territory, have allowed PGE to refine its mapping of PSPS zones by highlighting new areas of potential high risk, and eliminating other areas where wildfire risk was lower than previously thought.

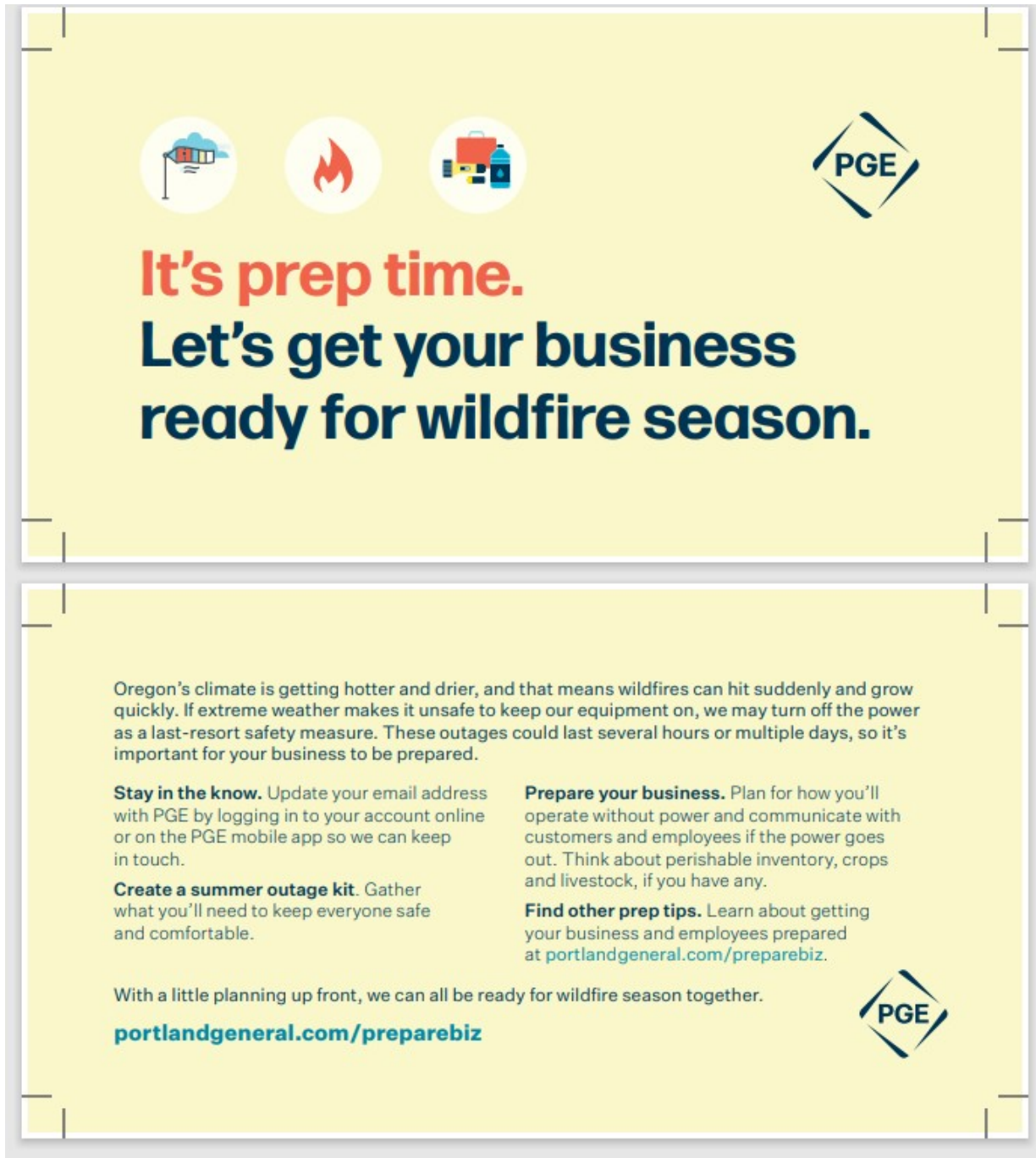
PGE's emphasis on the continuous improvement of its understanding of wildfire risk at a granular and high-confidence level requires continuous learning. The impacts of climate change mean that management and analysis of wildfire risk will be a dynamic and constantly evolving task. With the support of external stakeholders, PGE can maximize the potential of the wildfire mitigation program to reduce wildfire risk.

Appendix 1

Samples of Stakeholder Outreach

Attachment A

Bill inserts for all customers in English and Spanish



It's prep time.
Let's get your business ready for wildfire season.

Oregon's climate is getting hotter and drier, and that means wildfires can hit suddenly and grow quickly. If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. These outages could last several hours or multiple days, so it's important for your business to be prepared.

Stay in the know. Update your email address with PGE by logging in to your account online or on the PGE mobile app so we can keep in touch.

Create a summer outage kit. Gather what you'll need to keep everyone safe and comfortable.

Prepare your business. Plan for how you'll operate without power and communicate with customers and employees if the power goes out. Think about perishable inventory, crops and livestock, if you have any.

Find other prep tips. Learn about getting your business and employees prepared at portlandgeneral.com/preparebiz.

With a little planning up front, we can all be ready for wildfire season together.

portlandgeneral.com/preparebiz



Es hora de prepararse. Preparémonos juntos para la temporada de incendios.

El clima de Oregón se está volviendo más caluroso y seco; eso significa que los incendios forestales pueden comenzar de repente y crecer rápidamente. Si mantener nuestros equipos encendidos es poco seguro por las condiciones meteorológicas extremas, tal vez interrumpamos la energía como último recurso de seguridad. Estos apagones, también conocidos como "Interrupciones del Suministro Eléctrico por Motivos de Seguridad Pública" (PSPS), podrían durar entre algunas horas y varios días, por lo que es importante estar preparados.

Manténgase informado.

Actualice la dirección de correo electrónico que nos proporcionó ingresando en su cuenta en línea o en la aplicación móvil de PGE para que podamos mantenernos en contacto.

Cree un kit para apagones de verano.

Reúna lo que necesitará para mantener a su familia y a sus mascotas frescas, alimentadas e hidratadas.

Busque otros consejos de preparación.

Obtenga más información sobre cómo prepararse, manejar las condiciones médicas y más en portlandgeneral.com/prepararse.

Con un poco de planificación previa, todos podemos estar listos para enfrentar juntos la temporada de incendios forestales.

portlandgeneral.com/prepararse





It's prep time. Let's get ready for wildfire season together.

Oregon's climate is getting hotter and drier, and that means wildfires can hit suddenly and grow quickly. If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. These outages, also known as a Public Safety Power Shutoff (PSPS), could last several hours or multiple days, so it's important to be prepared.

Stay in the know. Update your email address with us by logging in to your account online or on the PGE mobile app so we can keep in touch.

Create a summer outage kit. Gather what you'll need to keep your family and pets cool, fed and hydrated.

Find other prep tips. Learn about getting prepared, managing medical conditions and more at portlandgeneral.com/prepare.

With a little planning up front, we can all be ready for wildfire season together.

portlandgeneral.com/prepare



Attachment B

Print and digital newsletter communications to business and residential customers



We prep. You prep.

Let's all prepare for fire season

Last September's wildfires were devastating. And unfortunately, as the climate changes, so does the likelihood that Oregon could experience seasonal wildfires and the outages that might accompany them. Because the electrical grid has the potential to cause wildfires, and there are areas in our region with higher fire risk, we're doing more now to reduce the risk later, and keep you — and Oregon — safe.

If extreme weather conditions threaten our ability to safely operate the electrical grid, we will turn off power to help protect public safety. These last-resort events are called a Public Safety Power Shutoffs, or PSPS.

You also have an important role, particularly if you're in an area that is at high risk for wildfire. Here are three important things you should do now:



Stay in the know.

Update your email address with us by logging in to your account online or on the PGE app so we can keep in touch.



Create a PSPS

outage kit and make sure everyone in your home knows where to find it.



Make a plan

to keep your family and animals safe and comfortable during an outage.

No one likes wildfires and the outages that could accompany them. But preparing now, while store shelves are well stocked, will help.

portlandgeneral.com/prepare





**Saving the environment
and money? Plug me in!**

Climate change is upon us. And reducing carbon emissions is one of the best things we can do to fight it. Right now, over 40% of the greenhouse gas emissions in Oregon come from transportation. But that doesn't spell the end of America's car-loving culture. It just means a few changes are in store.

These days, more and more electric vehicles are showing up on roads. And no wonder. Not only are there more models to choose from, but EVs are also becoming more affordable to buy, less expensive to fuel and maintain and now, even easier to charge.

If you're one of our customers who own or lease an EV, you'll receive a \$500 rebate when you install a PGE-approved home EV charger. It's all part of our new PGE Residential EV Charging Pilot program.

After you've installed your qualifying charger and received your rebate, we will optimize your EV charging through the PGE Smart Charging program. You'll get efficient charging and an additional \$50 a year.

portlandgeneral.com/homecharging

**Compact. Rugged.
And during an
outage, essential.**

Looking to add a handy item to your outage kit? For a hundred bucks, this little mophie® battery-powered power station is perfect for charging cellphones, laptops or even jump-starting a car. It's easy to use and as added bonus, makes a great gift for the gadget lover in your family. Just visit the PGE Marketplace to find them* and more.

pgemarketplace.com



*While supplies last

We're here for you.

Online at portlandgeneral.com or on the PGE app | Customer Service 800-542-8818, 7 a.m. to 7 p.m., Mon. to Fri. | Outage or downed line 800-544-1795, 24 hours a day

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It's prep time.

Is your business prepared for fire season?

Last September's wildfires were devastating. And unfortunately, as the climate changes so does the likelihood that Oregon could experience seasonal wildfires and the safety-related outages that might accompany them. Because the electrical grid has the potential to cause wildfires, and there are areas in our service area with higher fire risk, we're doing more now to reduce the risk later, and keep you – and Oregon – safe.

If extreme weather conditions threaten our ability to safely operate the electrical grid, we will turn off power to help protect public safety. These last-resort events are called Public Safety Power Shutoffs, or PSPS.

You also have an important role, particularly if you're in an area that is at high risk for wildfire. Here are three important things you should do now:



Stay in the know.

Update your email address with us, by logging in to your account online or on the PGE app, so we can keep in touch.



Create a PSPS outage kit

and make sure your employees know where to find it.



Make a plan

to keep your business and employees safe and comfortable during an outage.

No one likes wildfires or power outages. But preparing now, while store shelves are well stocked, will help.

portlandgeneral.com/preparebtz



Saving the environment *and* money? Plug me in!



Right now, more than 40% of the greenhouse gas emissions in Oregon come from transportation. Which means electrifying your fleet isn't just a smart financial move, it's a much cleaner one, too. But making the leap from gas to electric fuel can seem daunting and complex, especially for a business.

We can help.

With the new PGE Business EV Charging Pilot program, businesses who install qualifying Level 2 chargers could get a rebate of \$500 or more per port.

And if you operate a fleet of vehicles, our Fleet Partner experts can provide one-on-one support to explain the benefits of EVs, recommend the right vehicles, assist with installing charging stations and help you plan for your electric fleet.

Whether it's adding EV charging or transitioning your fleet, we'll take the guesswork out of it by providing the tools, resources and incentives to make it a reality.

portlandgeneral.com/fleetpartner

Small businesses are our backbone

Let's give 'em some love!

This last year has been hard, particularly for local restaurants. They've endured the pandemic, wildfires, and a pretty nasty ice storm. Now, more than ever, they could use a little extra love from all of us!

This summer, we're promoting several of them in a video series that celebrates these local establishments, like Casa de Caldos, Wooden Nickel, La Fiesta and Nineteen33 Taproom, and the communities they serve. They're all places that represent an Oregon kind of energy — one that thrives on resiliency, innovation and sustainability.

If you're a small business that could use a little extra love, don't hesitate to ask. We're here for you too, with valuable resources to help you save time, money and energy.

portlandgeneral.com/smallbiz



We're here for you.    

Online at portlandgeneral.com or on the PGE app | Business Services 800-822-1077, 7 a.m. to 6 p.m., Mon. to Fri. | Price comparison & power source impacts portlandgeneral.com/poweroptions

Sign in to your account



BUSINESSCONNECTION

SUMMER 2021



A Public Safety Power Shutoff

[WHAT'S THAT? >](#)

Small businesses are our backbone

Let's give 'em some love! This last year has been hard, particularly for local restaurants. They've endured the pandemic, wildfires, and a pretty nasty ice storm. And now, more than ever, could use a little extra love from all of us!

[LET'S GIVE 'EM SOME LOVE >](#)

Discover the benefits of EVs

PLUG YOUR BUSINESS IN >



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Sign in to your account



HOMECONNECTION

JULY 2021

When's the best time
to prepare for an
outage?

[RIGHT NOW >](#)



Comfortable air. Cleaner air.

You may know that a heat pump is a great way to heat and cool the air in your home. But did you know they're a great way to purify the air, too?

[HEAT PUMP DEALS >](#)



Perfect for your
outage kit

PORTABLE POWER >
[\[pgemarketplace.com\]](http://pgemarketplace.com)

[\[pgemarketplace.com\]](http://pgemarketplace.com)

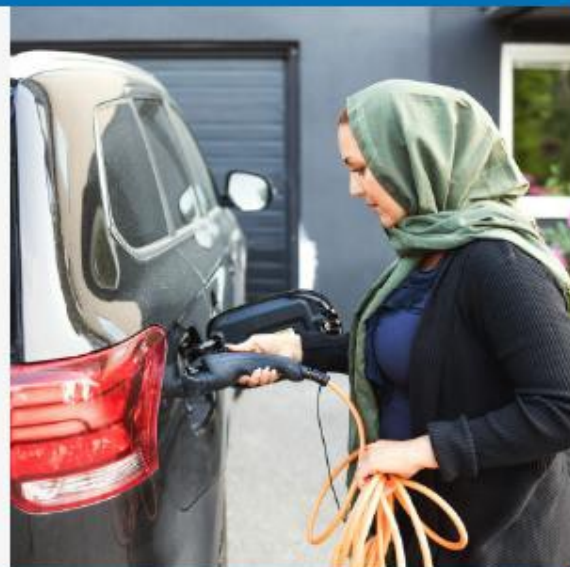
One dollar. One tree.

Last year, we lost a lot of trees to wildfires. But we can change that. Donate to Oregon Parks Forever and help achieve their goal to plant a million new trees!

LET'S GET PLANTING > [\[orparksforever.org\]](http://orparksforever.org)

A way to save the
environment *and*
money?

PLUG ME IN! >



Fewer crowds. More peace.

Many PGE parks and campgrounds are popular. Maybe too popular! If you like to take the path a little less traveled, you'll find great views at Round Butte Overlook and a challenging disc golf course at peaceful Trojan Park.

challenging disc golf course at peaceful Trojan Park.

START EXPLORING TODAY >



[Instagram](#)
[\[instagram.com\]](#)



[Twitter](#)
[\[twitter.com\]](#)



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Attachment C

Three rounds of emails to a total of 492,029 customers



The image shows a screenshot of an email with a blue border. At the top center is a square placeholder with a question mark icon. To its right is the text "Sign in to your account". The main heading is "Es hora de prepararse. Preparémonos juntos para la temporada de incendios." followed by two paragraphs of text and a partial third paragraph.

?

Sign in to your account

Es hora de prepararse. Preparémonos juntos para la temporada de incendios.

El clima de Oregón se está volviendo más caluroso y seco, lo que provoca más incendios. Esto significa que el verano también se está convirtiendo en una temporada de apagones, y es importante estar preparados.

Los incendios pueden producirse de forma repentina y crecer rápido. Si mantener nuestros equipos encendidos es poco seguro por las condiciones meteorológicas extremas, tal vez interrumpamos la energía como último recurso de seguridad. Estos apagones, también conocidos como "Interrupciones del Suministro Eléctrico por Motivos de Seguridad Pública" o PSPS, podrían durar entre algunas horas y varios días.

Sus direcciones detalladas a continuación están en un área

que presenta un mayor riesgo de PSPS:

- 16000 S Abiqua Rd Ne, Silverton Or, 97381

Si se produce una interrupción, trabajaremos para hacer que el apagón sea lo más breve posible, pero su suministro eléctrico permanecerá interrumpido hasta que desaparezca la amenaza. Si toma medidas para prepararse ahora, podrá aprovechar al máximo el verano.

1. **Manténgase informado.** Actualice la dirección de correo electrónico que nos proporcionó [en línea](#) o en [la aplicación](#) de PGE para que podamos mantenernos en contacto.
2. **Prepare un kit para apagones por PSPS.** Reúna lo que necesitará para mantener a su familia y a sus mascotas frescas, alimentadas e hidratadas. Siempre tenga bolsas de hielo o jarras de agua en el congelador.
3. **Tenga un plan.** Piense cómo cuidará a un miembro de la familia que tenga una condición médica o a sus mascotas. Si tiene un pozo, planee cómo extraerá agua sin electricidad.

Con un poco de planificación, todos podemos estar listos para enfrentar juntos la temporada de incendios forestales. Haga clic en el siguiente enlace para conocer más formas de prepararse. También puede [ver un mapa](#) de las áreas que identificamos como de mayor riesgo de apagones.

PREPARE SU HOGAR



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[Sign in to your account](#)

It's prep time. Let's get your business ready for wildfire season.

Oregon's climate is getting hotter and drier, leading to more wildfires. That means summer is also becoming an outage season, and it's important for your business to be prepared.

Wildfires can hit suddenly and grow quickly. If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. These outages, also known as a Public Safety Power Shutoff or PSPS, could last several hours or multiple days.

Your address(es) below are in an area that's at a higher risk for a PSPS:

- 1817 Sw Skyline Blvd, Portland Or, 97221

If a shutoff happens, we'll work to keep the outage as short as possible, but your power will remain off until there's no longer



a threat. By taking steps to prepare now, you can be ready to have a more successful summer.

1. **Stay in the know.** Update your email address with us [online](#) or on the [PGE app](#) so we can keep in touch.
2. **Make a PSPS outage kit.** Gather what you'll need to keep your employees and customers safe if the power goes out. Consider having a backup generator ready to go.
3. **Have a plan.** Will you be able to run your business without power? Think about how you'll complete transactions and keep everyone safe. Make a plan for perishable inventory, crops and livestock, if you have any.

With a little planning, we can all be ready for wildfire season together. Click below for more ways to prepare. You can also [see a map](#) of areas we've identified as at a higher risk for shutoffs.

PREPARE YOUR BUSINESS



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121 SW Salmon St. Portland, OR, 97204-2977, US



[Sign in to your account](#)

It's prep time. Let's get ready for wildfire season together.

Oregon's climate is getting hotter and drier, leading to more wildfires. That means summer is also becoming an outage season, and it's important to be prepared.

Wildfires can hit suddenly and grow quickly. If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. These outages, also known as a Public Safety Power Shutoff or PSPS, could last several hours or multiple days.

Your address(es) below are in an area that's at a higher risk for a PSPS:

- 38435 Maple St, Sandy Or, 97055
- 38439 Maple St, Sandy Or, 97055
- 38443 Maple St, Sandy Or, 97055
- 38451 Maple St, Sandy Or, 97055



- 38455 Maple St, Sandy Or, 97055
- 38487 Maple St, Sandy Or, 97055

If a shutoff happens, we'll work to keep the outage as short as possible, but your power will remain off until there's no longer a threat. By taking steps to prepare now, you can be ready to make the most of your summer.

1. **Stay in the know.** Update your email address with us [online](#) or on the [PGE app](#) so we can keep in touch. .
2. **Make a PSPS outage kit.** Gather what you'll need to keep your family and pets cool, fed and hydrated. Always keep ice packs or jugs of water in your freezer.
3. **Have a plan.** Think about how you'll care for a family member with a medical condition or your animals. If you have a well, plan how you'll get water without power.

With a little planning, we can all be ready for wildfire season together. Click below for more ways to prepare. You can also [see a map](#) of areas we've identified as at a higher risk for shutoffs.

PREPARE YOUR HOME



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[Sign in to your account](#)

It's prep time. Let's get ready for wildfire season together.

Oregon's climate is getting hotter and drier, leading to more wildfires. That means summer is also becoming an outage season, and it's important for your business to be prepared.

Wildfires can hit suddenly and grow quickly. If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. These outages, also known as a Public Safety Power Shutoff or PSPS, could last several hours or multiple days.

Your address(es) below are in an area that's at a higher risk for a PSPS:

- 25297 E Welches Rd Unit 3, Welches Or, 97067

If a shutoff happens, we'll work to keep the outage as short as possible, but your power will remain off until there's no longer



a threat. By taking steps to prepare now, you can be ready to have a more successful summer.

1. **Stay in the know.** Update your email address with us [online](#) or on the [PGE app](#) so we can keep in touch.
2. **Make a PSPS outage kit.** Gather what you'll need to keep your employees and customers safe if the power goes out. Consider having a backup generator ready to go.
3. **Have a plan.** Will you be able to run your business without power? Think about how you'll complete transactions and keep everyone safe. Make a plan for perishable inventory, crops and livestock, if you have any.

With a little planning, we can all be ready for wildfire season together. Click below for more ways to prepare. You can also [see a map](#) of areas we've identified as at a higher risk for shutoffs.

PREPARE NOW



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¿Está preparado?

Debido a que el clima de Oregón se está volviendo más caluroso y seco, los incendios pueden comenzar de repente y crecer rápidamente, como ya estamos viendo en algunas partes del estado. Por lo tanto, es importante estar preparado para los apagones por motivos de seguridad.

Si mantener nuestros equipos encendidos es poco seguro por las condiciones meteorológicas extremas, tal vez interrumpamos la energía como último recurso de seguridad. Este tipo de apagón, también conocido como "Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública" o PSPS, podría durar entre algunas horas y varios días.

Si se produce una interrupción, trabajaremos para hacer que el apagón sea lo más breve posible, pero su suministro eléctrico permanecerá interrumpido hasta que desaparezca la amenaza. Si toma medidas para prepararse ahora, podrá aprovechar al máximo el verano.

1. **Manténgase informado.** Actualice la dirección de correo electrónico que nos proporcionó [en línea](#) o en [la aplicación de PGE](#) para que podamos mantenernos en contacto.
2. **Prepare un kit para apagones por PSPS.** Reúna lo que necesitará para mantener a su familia y a sus mascotas frescas, alimentadas e hidratadas. Siempre tenga bolsas de hielo o jarras de agua en el congelador.
3. **Tenga un plan.** Piense cómo cuidará a un miembro de la familia

que tenga una condición médica o a sus mascotas. Si tiene un pozo, planee cómo extraerá agua sin electricidad.

Con un poco de planificación, todos podemos estar listos para enfrentar juntos la temporada de incendios forestales. Haga clic en el siguiente enlace para conocer más formas de prepararse. También puede [ver un mapa](#) de las áreas que identificamos como de mayor riesgo de apagones.

[PREPARE SU HOGAR](#)

Sus direcciones detalladas a continuación están en un área que presenta un mayor riesgo de PSPS:

- 40125 E Historic Columbia Rvr Hwy , Corbett Or 97019
- 44403 E Historic Columbia River Pkwy , Corbett Or 97010
- Abt Nxt To Chinook Inn Lwr Cbt , Corbett Or 97019



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Este correo electrónico fue enviado por: Portland General Electric
121 SW Salmon St. Portland, OR, 97204-2977, US

Are you ready?

With Oregon's climate getting hotter and drier, wildfires can hit suddenly and grow quickly – as we're already seeing in parts of the state. So it's important for your business to be prepared for safety-related power outages.

If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. This type of outage, also known as a Public Safety Power Shutoff or PSPS, could last several hours or multiple days.

If a shutoff happens, we'll work to keep the outage as short as possible, but your power will remain off until there's no longer a threat. By taking steps to prepare now, you can be ready to make the most of your summer.

1. Stay in the know. Update your email address with us [online](#) or on the [PGE app](#) so we can keep in touch.
2. Make a PSPS outage kit. Gather what you'll need to keep everyone safe if the power goes out. Always keep ice packs or jugs of water in your freezer so you can keep food cold.
3. Have a plan. Think about how you'll care for a family member with a medical condition or get water if you have a well pump, and how you'll manage outages at your business.

With a little planning, we can all be ready for wildfire season together.

You can also [see a map](#) of areas we've identified as at a higher risk for shutoffs.

PREPARE NOW

Your address(es) below are in an area that's at a higher risk for a PSPS:

- 40125 E Historic Columbia Rvr Hwy , Corbett Or 97019
- 44403 E Historic Columbia River Pkwy , Corbett Or 97010
- Abt Nxt To Chinook Inn Lwr Cbt , Corbett Or 97019



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This email was sent by: Portland General Electric
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This email was sent to: ddstratman@up.com

This email was sent by: Portland General Electric
121 SW Salmon St., Portland, OR, 97204-2977, US

We respect your right to privacy - [view our policy](#)

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With Oregon's climate getting hotter and drier, wildfires can hit suddenly and grow quickly – as we're already seeing in parts of the state. So it's important to be prepared for safety-related power outages.

If extreme weather makes it unsafe to keep our equipment on, we may turn off the power as a last-resort safety measure. This type of outage, also known as a Public Safety Power Shutoff or PSPS, could last several hours or multiple days.

If a shutoff happens, we'll work to keep the outage as short as possible, but your power will remain off until there's no longer a threat. By taking steps to prepare now, you can be ready to make the most of your summer.

1. Stay in the know. Update your email address with us [online](#) or on the [PGE app](#) so we can keep in touch.
2. Make a PSPS outage kit. Gather what you'll need to keep your family and pets cool, fed and hydrated. Always keep ice packs or jugs of water in your freezer.
3. Have a plan. Think about how you'll care for a family member with a medical condition or your animals. If you have a well, plan how you'll get water without power.

With a little planning, we can all be ready for wildfire season together. Click below for more ways to prepare. You can also [see a map](#) of areas we've identified as at a higher risk for shutoffs.

PREPARE YOUR HOME

Your address(es) below are in an area that's at a higher risk for a PSPS:

- 40125 E Historic Columbia Rvr Hwy , Corbett Or 97019
- 44403 E Historic Columbia River Pkwy , Corbett Or 97010
- Abt Nxt To Chinook Inn Lwr Cbt , Corbett Or 97019



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Attachment D

Content on the home page on portlandgeneral.com and nine additional pages dedicated to residential and business preparedness, powering medical equipment, PSPS areas and outages and wildfire safety.

PGE

Search Sign In Register

My Account **Outages & Safety** Clean Energy Choices Save Money About Us Help / Ayuda Working With PGE

Wildfire Outages

Summer may bring proactive Public Safety Power Shutoffs. Learn about PSPS, see whether you're in a high-risk area and get ready for wildfire season no matter where you are.

Home > Outages & Safety > Wildfire Outages

En Español

Outages & Safety —

- Outages —
- Outage Map & List
- Power Out?
- Report Outage / Get Update
- Wildfire Outages**
- Restoring Power
- Report a Streetlight Problem
- Be Prepared +
- Safety +

Are you ready?

As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly and create a greater likelihood of summer safety-related power outages. We're preparing and we urge you to prepare as well.

Prepare your home

Make sure you have a summer outage kit and know what steps to take if the power goes out.

Prepare your business

Learn how to minimize business disruption, keep your employees

take if the power goes out.

[Get Started](#)

Learn how to minimize business disruption, keep your employees safe and protect equipment.

[Get Started](#)

What is a Public Safety Power Shutoff?

The safety of our customers and community is always our first priority. If extreme weather conditions threaten our ability to safely operate the electrical grid, we will turn off power in certain high-risk areas to help protect public safety. This is called a Public Safety Power Shutoff, or PSPS.

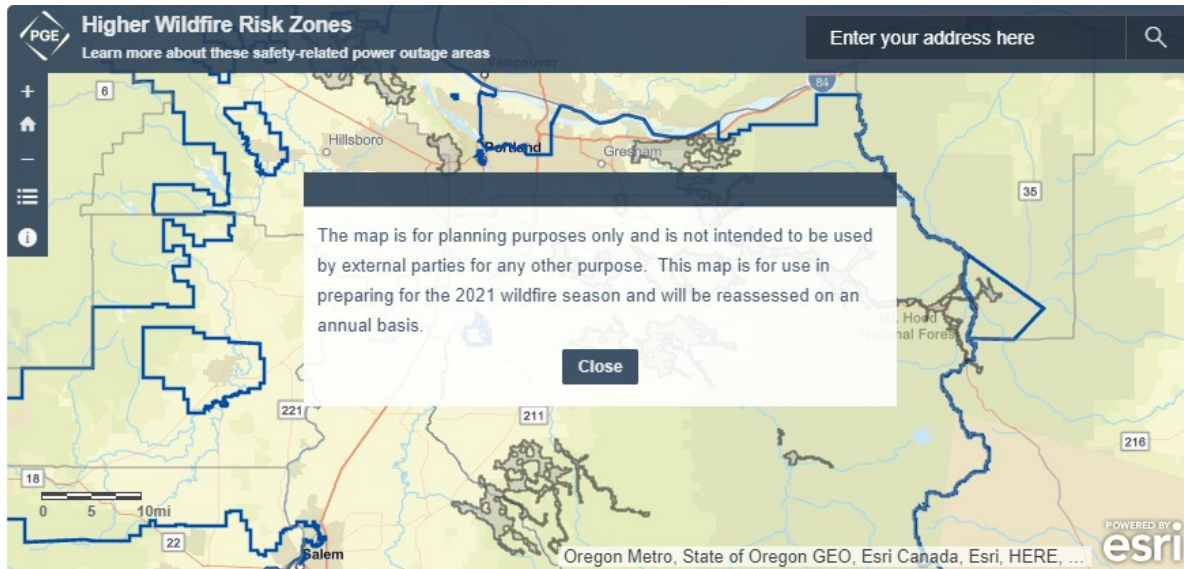
A Public Safety Power Shutoff is a last-resort safety measure. We consider wind speed, temperature, humidity, the dryness of trees and brush, field observations by our crews, as well as information from local fire departments when we're deciding whether a PSPS is needed.

If we do need to call a PSPS, we work to minimize the number of customers affected and the amount of time they are without power. And, we'll keep you informed about what is happening and what to expect from us by communicating across a wide range of channels.

Where is a PSPS most likely to be called?

The gray areas below show the zones in our service territory that are at a higher risk for a safety-related outage. This interactive map can help you learn more about these areas. Click on a zone to see more information, or enter your address in the box on the upper right to pinpoint your location so you can see if you are in a higher-risk area. This map will update throughout the wildfire season, with additional details and information.

[View Full-Page Map](#)



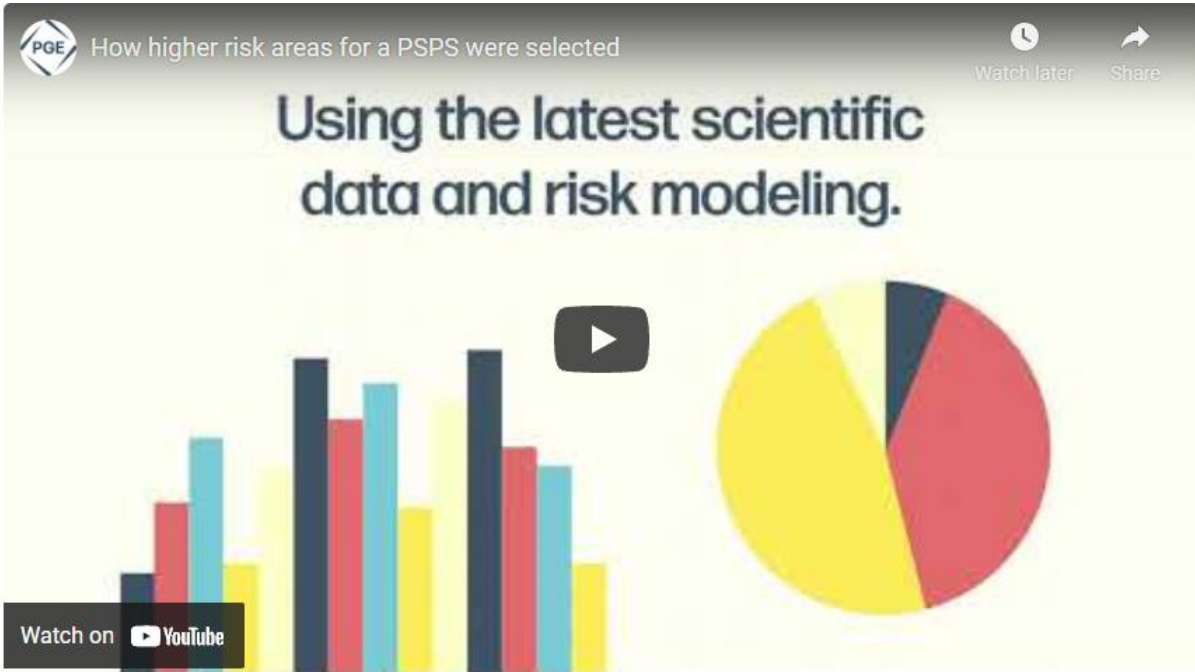
How we're preparing

For us, being prepared is a year-round effort to protect people, property and natural environments.

Our crews regularly inspect our poles and equipment and make necessary modifications or replacements to reduce the risk of a spark. For example, we've installed metal poles and fiberglass cross-arms that are fire-resistant.

Over that past few years, we've increased funding and resources for our program to inspect, trim and remove more trees and shrubs that could cause trouble with our transmission lines. This adds to our already robust line-clearing and tree trimming program that actively manages more than 2 million trees along 12,000 miles of overhead power lines.

[What We're Doing](#)



[Access an audio descriptive version of the video](#)

Public Safety Power Shutoff FAQs

What happens during a PSPS? Why are we doing them? How did we decide where they are? You've got questions, here are the answers you're looking for.

What are the new PSPS areas PGE has identified? ▼

How will I know if I'm in an area that could be impacted by a PSPS? ▼

Will the PSPS affect my entire city or county? How many customers will be impacted? ▼

Will the PSPS affect my entire city or county? How many customers will be impacted? ▼

Why was my area designated as a PSPS area? ▼

When would PGE call a PSPS? What criteria does PGE consider when deciding whether to shut power off? ▼

How will I know if I will be impacted by a PSPS? ▼

How far in advance will businesses and residential customers be notified prior to shutoff? ▼

How will PGE communicate with customers before and during a PSPS – especially those who may lose power? ▼

Will a Community Resource Center be available in every PSPS zone? ▼

Are there any critical facilities that may be impacted by a PSPS in my city or county – such as police/fire stations, city hall, hospitals, water/wastewater treatment plants, assisted living facilities, etc.? ▼

What about medically fragile customers and those who provide care to vulnerable populations? ▼

How long could power be out if a PSPS affects me? ▼


We speak your language

Our customer service advisors can assist you in 200+ languages. Call us at 800-542-8818.

Hablamos su idioma. 

Мы говорим на вашем языке. 


Chúng tôi nói ngôn ngữ của quý vị. 

我們能夠使用您的語言。 

我们能够使用您的语言。 

إننا نتحدث بلغتك. 

خدمات خود را به زبان شما ارائه می‌دهیم. 

お客様の言語で対応します。 

저희는 언어 서비스를 제공해 드립니다. 

Oñnor zubanot añara hotá hooi. 

Waxaan ku hadalnaa luuqadaada. 

Tunaiielewa lugha yako.



Backup generators

Generators can be a convenient backup during a power outage when used correctly. Review safety tips to protect yourself and our crews.



Plan for medical needs

Use medical life-support equipment? Have a plan in place and consider a backup generator in case of an extended power outage.

Powering Medical Equipment

Have a plan in place

[Get Started](#)



- Outages & Safety
- Outages
- Be Prepared
- Protect Your Home
- Protect Your Business
- Power Interruptions
- Backup Generators
- Surge Protection
- Powering Medical Equipment
- Safety

Home > Outages & Safety > Powering Medical Equipment

Do your medical needs require electricity? If so, make sure you have a plan in case of a power outage.

No one can predict when an outage might happen. If you depend on life support or other medical equipment, or medication that needs to be refrigerated, it's important to be prepared.

Owning a backup generator can give you peace of mind. Or, make sure you have a way to relocate temporarily during an extended outage. It's also a good idea to have an outage kit and communication plan in place. The preparedness checklist in our multistep resource kit can help you think through your plan.

While PG&E works to restore power as quickly as possible to all customers, it is your responsibility to have a backup system and plan in place for power outages or other emergencies.

Do your medical needs require electricity? Join our Medical Certificate program.

Apply to the PG&E Medical Certificate program so we know who you are and can support you with:

- Outreach from PG&E Advisors during outage events and Public Safety Power Shutoffs
- Support in building an outage backup plan
- Coordinate and information sharing with helping agencies and emergency services for critical needs
- Specialized team to help with more flexible billing and payment arrangements throughout the year

Who's eligible?

- Anyone whose qualified medical provider can affirm their electricity need due to a medical condition, including:
 - Customers with medical equipment such as oxygen or a special needs electrically heated or cooled mattress
 - Customers who have extreme health risks and mobility concerns

How do I enroll?

- Download the Medical Certificate application [here](#).
- Your qualified medical provider (MD, Nurse Practitioner, Physician Assistant) must fill out the application.
- Once completed, follow the instructions on it to return it to us.

The Medical Certificate program does not:

- Prevent disconnection if you don't pay your bill or call us to make arrangements
- Provide a discount on your electric service
- Mean your power is restored first in an outage, so it's important to have a plan in place

The Medical Certificate team is available at 505-412-3658, Monday through Friday, 8 a.m. to 5 p.m. to answer questions about the program.



Backup generators

Generators can be a convenient backup during a power outage when used correctly. Review safety tips to protect yourself and our crews.



Surge Protection

Understand power surges and surge protection options to help prevent equipment damage.



Home > Outages & Safety > Be Prepared

Are you ready?

As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly and create a greater likelihood of summer safety-related power outages. We're preparing and we urge you to prepare as well.



Prepare your home

Make sure you have a summer outage kit and know what steps to take if the power goes out.

[Get Started](#)



Prepare your business

Learn how to minimize business disruption, keep your employees safe and protect equipment.

[Get Started](#)



Report an outage and get updates

To report an outage or get updates, download our mobile app, report online or call.

- 503-464-7777 (Portland)
- 803-399-7777 (Salem)
- 800-544-1735 (elsewhere)

Power Problems? We can help.

Check out these troubleshooting tips for home, office and facilities.

[Get Started](#)



Backup generators

Generators can be a convenient backup during a power outage when used correctly. Review safety tips to protect yourself and our crews.



Surge Protection

Understand power surges and surge protection options to help prevent equipment damage.

Food for thought

Did you know there are food safety steps you can take before, during and after an outage if winter weather knocks out your power? Check out this helpful info from FoodSafety.gov!



More resources

- [PublicWorks.org](#)
- [American Red Cross - How to Prepare for Emergencies](#)
- [Oregon Center](#)



Prepare Your Business

Get ready for wildfire season and potential safety-related outages



Home > Outages & Safety > Prepare Your Business

Hotter, drier and more wildfire weather has increased the likelihood of wildfires in Oregon and unfortunately, the likelihood of a safety-related power outage. If your business prepared if not, it's prep time!



Stay in the know

Update your email on your PSP account so we can send you notices in the event of a Public Safety Power Shutoff (PSPS).



Create a PSPS outage kit

While stores are well-stocked, create an outage kit specifically for summer and make sure everyone in your business knows where to find it. Below are a few basic items to start you off, and you can add more to suit your business' needs.

- Flashlights or camp lights for all areas, including bathrooms
- Battery powered or hand crank radio
- Battery powered clock
- Battery powered or hand-held fans
- Extra batteries
- Car chargers for cell phones and laptops or tablet computers
- Bottled water for people and animals (if your water relies on an electric pump)
- Emergency phone numbers, including PSP Customer Service: 503-235-6222 or the number of your account representative.



Minimize business disruption

Having a plan in case of a safety-related power outage can help minimize disruption, keep your employees safe and protect equipment. Be sure to communicate your outage response plan with key employees. And remember, part of a good outage plan is having a good outage kit.

- Identify whether and how you could run your business without power. Think about how you'll complete transactions, keep employees and customers cool, power your lighting and ensure safety and security.
- Plan a manual alternative for work done on computers and cash registers.
- Ensure electronic door locks can be bypassed manually.
- If you have an emergency lighting system, make sure it's in good working order.
- Train your employees to know what to do if they're working when the power goes out, including shutting down sensitive equipment.
- Plan how you'll let customers and employees know you're closing if the power goes out.
- Make a plan for caring for perishable inventory, watering crops, and keeping livestock or animals cool and watered.
- Consider a backup generator and follow manufacturers' guidelines for safe operation.

Get your team ready to get back up and running after an outage

Be sure to have your "essential tasks" — or your team members familiar with your essential systems — ready to come in once power is re-established. This will ensure that after we're power back on, they can do any necessary work on your systems so you can be back up, running and serving your customers.



Protect equipment

Power outages can affect equipment and data. Here's how to protect them both.

- Know how you will keep critical equipment running during an outage.
- Locate equipment power switches and turn off.
- Locate your electrical supply panels and know how to shut off power.
- Protect computers and other equipment from power surges with good quality surge protection.
- Protect data with automatic backup programs and battery backup systems.

What is a Public Safety Power Shutoff?

The safety of our customers and communities is always our first priority. In extreme weather conditions (whether our ability to safely connect the electrical grid, we will turn off power in certain high risk zones to help protect public safety. This is called a Public Safety Power Shutoff or PPSO.

A Public Safety Power Shutoff is a seasonal safety measure. We consider wind speed, temperature, humidity, the dryness of trees and brush, field observations by our crews, as well as information from local fire departments when we're deciding whether a PPSO is needed. If we do need to call a PPSO, we work to minimize the number of customers affected and the amount of time they are without power. And, we'll keep you informed about what is happening and what to expect from us by communicating across a wide range of channels.

[See PPSO Map & More](#)

How we're preparing

For us, being prepared is a year-round effort to protect people, property and natural environments.

Our crews regularly inspect our poles and equipment and make necessary modifications or replacements to reduce the risk of a spark. For example, we've installed metal poles and fiberglass cross-arms that are fire-resistant.

Over the past few years, we've increased funding and resources for our program to inspect, trim and remove those trees and shrubs that could cause trouble with our transmission lines. This adds to our already robust tree clearing and tree trimming program that actively manages more than 2 million trees along 10,000 miles of overhead power lines.

[What We're Doing](#)

More resources

- American Red Cross Wildfire Safety [a](#)
- Ready.gov [a](#)
- 211.org [a](#)
- Oregon Wildfire Response [a](#)
- National Fire Protection Association [a](#)
- CalFire Center [a](#)

While you're preparing your business for summer wildfire outages, be sure you and your employees prepare at home too.



Surge Protection

Understand power surges and surge protection options to help prevent equipment damage.



Backup generators

Generators can be a convenient backup during a power outage when used correctly. Review safety tips to protect yourself and our crews.

COMPANY

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REGIONS

Midwest Region
Northwest Region
Southwest
Business Distribution Services

EVENTS

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Workshops

CUSTOMER SERVICE

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800-441-4122
New York, New Jersey - 212-412-4122
1-800-441-4122
By Request
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OUTAGES, EMERGENCIES & POWER RECOVERY

800-441-4122
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800-441-4122
24 Hours

PG&E POWER LOCAL SERVICE

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Prepare Your Home

Get ready for wildfire season and potential safety-related outages.



Home > Outages & Safety > Prepare Your Home

By Language

- English
- العربية
- বাংলা
- 中文
- 日本語
- 한국어
- 繁體中文
- 简体中文
- ភាសាខ្មែរ
- हिन्दी
- Tiếng Việt
- Audio descriptive video

Summer means peak time for fun, for vacations, and unfortunately for wildfires. As Oregon's climate changes, the hot and dry conditions increase the likelihood of safety-related power outages. But if we're all prepared, an outage can be a little easier to get through.



Stay in the know

Update your email on your PG&E account so we can send you notices in the event of a Public Safety Power Shutoff (PSPS).



Create a PSPS outage kit

Create an outage kit and make sure everyone in your home knows where to find it. Below are a few basic items, and you'll find a more robust checklist here.

- Flashlights or headlamps
- Battery-powered or hand-crank radio and clock or watch
- Battery-powered or hand-held fans
- Extra batteries
- Car chargers for cell phones, laptops and/or tablet computers
- Bottled water for people and animals (if you rely on electricity to pump water)
- Frozen cold packs or water frozen in bags or plastic bottles (keep ready in your freezer)
- Emergency phone numbers, including PG&E Customer Service: 503-228-6322



Make a plan

Summer safety-related outages are different than winter outages. Plan for household needs and gather what you'll need to stay cool, fed and hydrated. The outage kit checklist also has a planning checklist on the back, but you can start here for the basics:

- Plan ahead to relocate with a friend, family member or to a shelter, especially if you have a medical condition that requires electricity or you'll need to work or learn from home during an outage
- Plan for feeding and watering pets or livestock, if well pumps don't have power
- Consider buying a backup generator and follow manufacturer's guidelines for its safe operation
- Plan your evacuation route if needed (see your county's evacuation guide)
- Create a fire of defense around your home
- Get more information from the National Fire Protection Association, the Red Cross® and Ready.gov®

Plan for medical needs

We encourage customers with medical needs and facilities that care for vulnerable populations and depend on electricity for medical equipment to have a backup source of power and contingency plans in the event of an outage.



Plan for medical needs

We encourage customers with medical needs and facilities that care for vulnerable populations and depend on electricity for medical equipment to have a backup source of power and contingency plans in the event of an outage.



- Plan for medical needs so you can still power medical equipment during an outage.
- Enroll in our Medical Certificate program, this lets us know where there are critical loads so we can proactively communicate with you about outages.
- Plan ahead to relocate with a friend, family member or to a shelter if needed.
- Consider buying a backup generator and follow manufacturer's guidelines for its safe operation.



What is a Public Safety Power Shutoff?

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[See PPSO Map & More](#)

How we're preparing

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Our crews regularly inspect our poles and equipment and make necessary modifications or replacements to reduce the risk of a spark. For example, we've installed metal poles and fiberglass cross-arms that are fire-resistant.

Over the past few years, we've increased funding and resources for our program to inspect, trim and remove trees and shrubs that could cause trouble with our overhead lines. This adds to our already robust tree clearing and tree trimming program that actively manages more than 2 million trees along 10,000 miles of overhead power lines.

[What We're Doing](#)

More resources

- [American Red Cross Wildfire Safety](#)
- [Ready.gov](#)
- [211help.it](#)
- [Oregon Wildfire Response](#)
- [National Fire Protection Association](#)
- [CalFire Center](#)

We have ways to help small businesses prepare for outages, too.



Backup generators

Generators can be a convenient backup during a power outage when used correctly. Review safety tips to protect yourself and our crews.



Solar + battery = peace of mind

Battery storage systems enable your solar panels to power your home during an emergency or outage. Join our Smart Battery Pilot and your system can also help add renewables to the grid.



PGE Marketplace portable battery

Looking to add a handy item to your outage kit? Check out a battery-powered power station, perfect for charging cellphones, laptop or even jump-starting a car.

COMPANY

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It's prep time!
 Get ready for wildfire season and potential safety-related outages.
[Be Prepared](#)

[The Summer Edit](#)
[View My Account](#)
[Pay Bill](#)
[Start, Stop or Move](#)

Need help?
 It's been a tough year. If you could use a little extra time to pay your bill, or more significant assistance, get in touch. We'll like to help.



¿Necesita ayuda?
 Ha sido un año difícil. Si puede utilizar un poco más de tiempo para pagar su factura o una ayuda más significativa, póngase en contacto. Nos gustaría ayudar.



Keep your cool this summer
 The only thing more uncomfortable than high temperatures is high bills. Here are some great energy saving tips to keep you cool and comfortable this summer.



Take it outside
 Get out and connect with Mother Nature this summer at one of PGE's parks and campuses.



News & events*

July 19, 2021
 PGE and the Confederated Tribes of Warm Springs commit to 10 more years of reliable power generation and partnership at the Pelton-Riedel Dottie project.

April 21, 2021
 Daimler Trucks North America, Portland General Electric open first-of-its-kind heavy-duty electric truck charging site.

April 21, 2021
 The Climate Pledge Announces More Than 100 Signatories Committed to Achieving Net-Zero Carbon by 2040 or Sooner.

April 4, 2021
 PGE, PGE Foundation give \$225,000 to nonprofits serving those in need in counties hit hardest by February storm.

[See All News](#)





Cool it. Clean it.
 With all the savings on heat pumps available this time of year, you may want to consider adding one for all.



Wake up every morning with a "full tank"
 Yes, you really can just plug your car into a regular wall outlet overnight and wake up to a fully charged car. Or you

Customizing it's a great way to stay cool and it improves your indoor air quality.

Get together to a Level 2 charger, which we charge your car even faster. Incentives make all home Level 2 chargers more affordable than you think.



COMBATT

- PG&E's Choice
- Power Plant
- Calvert
- Climate Ready

Sustainability

- Regulatory Documents
- Site Assessment
- Construction
- Business Distribution Services

FINANCE

- Support
- Programs

CUSTOMER SERVICE

- 800-226-4122
- 800-242-8976
- San Jose, Berkeley - Friday
- 1800 Center
- At Request
- Customer Care Us

OUTAGES, EMERGENCIES & POWER PROBLEMS

- 800-440-1197
- 800-226-4122
- 24 Hours

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Inicio

Equipos médicos que usan energía eléctrica

Aprenda de tener un plan



Inicio > Energía > Necesidades médicas

¿Necesita electricidad para satisfacer sus necesidades médicas? Si es así, asegúrese de tener un plan en caso de que se produzca un apagón.

Nada puede impedirle cumplir con sus obligaciones, ya dependa de equipos de soporte vital u otros equipos médicos, o de medicamentos que deben refrigerarse, en una fecha que está programada.

Tener un plan de respaldo puede darle tranquilidad. O bien, asegúrese de tener una forma de autoabastecimiento temporalmente durante un apagón prolongado. También así que pueda una forma de tener un plan de emergencia o implementar un plan de comunicación. La falta de suministro de electricidad que influya en su vida, entre otras necesidades médicas, le puede afectar a usted y a su plan.

Si su PSC trabaja para redistribuir la energía si está disponible a través de clientes, es la responsabilidad de un sistema de respaldo y un plan en caso de apagones u otras emergencias.

¿Necesita electricidad para satisfacer sus necesidades médicas? Sumese a nuestro programa Medical Certificate (certificado médico).

Entre una solicitud al programa Medical Certificate de PSC para que podamos conectar y ayudar con lo siguiente:

- las comunicaciones de los sistemas de PSC durante apagones e interrupciones del suministro eléctrico por fallas de equipos médicos.
- la instalación de un plan de respaldo en caso de apagones.
- la capacitación y el intercambio de información con los organismos de ayuda y los servicios de emergencia para sus necesidades eléctricas de clientes.
- la redistribución de la electricidad los eventos de pago a la larga no año mediante un equipo especializado.

¿Quiénes pueden participar?

- Cualquier persona cuyo proveedor médico certificado pueda confirmar su necesidad de electricidad crítica a una condición médica. Dado estos criterios, así incluye los siguientes:
- los clientes que tengan un equipo médico crítico en el hogar o que necesiten electricidad por una condición médica como el refrigerador para conservar la sangre.
- los clientes que presenten riesgo de salud o problemas de movilidad extrema.

¿Cómo se inscribe?

- Descargue la solicitud de Certificado Médico (1)
- Su proveedor médico certificado (médico, enfermero, asistente médico) deben completar la solicitud.
- Una vez que está completa, siga las instrucciones detalladas en la solicitud para envío de la copia.

Tenga en cuenta que el programa Medical Certificate tiene restricciones y aplica, pero no incluye lo siguiente:

- instalar la distribución en caso de que no decida si desea si desea si desea con nosotros para solicitar un plan de pago.
- instalar un interruptor en su sistema eléctrico.
- instalar que la energía se redistribuya dentro de un hogar, así lo que se requiere tener un plan de respaldo.

Si tiene preguntas sobre el programa, llame al equipo de Servicio al Cliente al 530-400-0000, en horas de oficina de 8 a.m. a 5 p.m.



Generadores de respaldo (sin reglas)

Los generadores domésticos pueden resultar muy convenientes durante un apagón o si utilizan comedores. Existen tres distintos tipos de generadores o más de cinco soluciones de forma segura para proteger a usted mismo y proteger a muchos usuarios.



Protector contra las sobrecargas (sin reglas)

Conozca los niveles de protección contra los niveles de voltaje y las sobrecargas a fin de evitar daños en los equipos.





Prepare su hogar

Prepárese para las olas de calor de verano y las condiciones de incómodas frías que pueden causar apagones.



Inicio > Seguridad > Preparación

El verano es tiempo de preparación. Para prevenir, para sobrevivir y para recuperarse, asegure su hogar y sus suministros. Con el apoyo del Centro de Energía, el calor y la sequía aumentan la probabilidad de que se produzcan apagones. Pero, si ocurre un apagón, un apagón puede ser un día de calor.



Manténgase informado

Actualice en línea sus alertas en su cuenta de PSE para que podamos enviarle notificaciones en caso de que se produzca una interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSP).



Cree un kit para apagones de verano

Cree un kit para apagones y asegure de que todos en su hogar sepan dónde encontrarlo. A continuación, presentamos algunos elementos básicos, pero puede agregar a su lista de verificación más cosas que usted.

- Lámparas a batería
- Radio y reloj de mano o de pulsera a batería o con energía
- Ventiladores a batería o de mano
- Baterías extra
- Cargadores de celulares y otros dispositivos móviles o tabletas para su uso
- Botellas de agua para personas y animales (el exceso refrigerado para función de agua)
- Gel de refrigeración congelado o agua congelada en botellas o recipientes de plástico quepan en el congelador
- Número de emergencia, incluido el número del Servicio al Cliente de PSE 800.228.6322



Tenga un plan

Los apagones de verano son comunes a los de invierno. Planifique según las necesidades de su hogar y revise lo que necesitará para mantener a su familia fresca, alimentada e hidratada. Si todo lo que necesita es un plan para apagones o tener una lista de verificación de lo que necesita para poder empezar con la lista de cosas.

- Si tiene mascotas o ganado, piense como los alimentará y les dará agua si las bombas de agua no funcionan o se interrumpen.
- Pague antes por medicación si le falta de un amigo o familiar o si necesita medicación si tiene una condición médica que requiere medicación y recetada solo en el momento de salir de su hogar durante un apagón.
- Considere comprar un generador de respaldo y asegure los componentes del fabricante para operación de forma segura.
- Planifique una ruta de evacuación por incendios, terremotos o por cualquier otro tipo de emergencia de su comunidad.
- Cree una lista de defensa alrededor su hogar.
- Obtenga más información de National Fire Protection Association (NFPA), Red Cross y Ready.gov (en inglés).

Planifique en función de sus necesidades médicas

Recomendamos que las personas que tienen necesidades médicas o que los cuidan que atiendan a personas vulnerables y necesitan atención para sus equipos médicos cuenten con una fuente de energía de respaldo y planes de contingencia en caso de que se produzca un apagón.

- Planifique en función de sus necesidades médicas, tanto que pueda generar electricidad para sus equipos médicos durante un apagón.
- Inscribirse en nuestro programa Médico Certificado (certificado médico) para información y herramientas fundamentales, así como que podamos comunicarnos proactivamente con usted en relación con los apagones.
- Pague antes por medicación si le falta de un amigo o familiar o si necesita de ser necesario.
- Considere comprar un generador de respaldo y asegure los componentes del fabricante para operación de forma segura.



¿Qué es una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSP)?

La seguridad de nuestra clientes y la comunidad son siempre la máxima prioridad. Si, debido a condiciones meteorológicas adversas, se ve afectada nuestra capacidad para operar la red eléctrica de forma segura, continuamos la entrega de energía en áreas clave de alto riesgo para contribuir a la protección de la seguridad pública. Esto se determina internamente en el Sistema de Control de Recursos de Seguridad Eléctrica (SCRE).

En el último recurso de seguridad, si existe un riesgo de seguridad, tomamos en cuenta la velocidad del viento, la temperatura, la humedad, la presión y la lluvia. Los observatorios están equipados con sensores de los cuales se obtiene la información de los niveles de seguridad locales.

En caso de que efectivamente necesitamos declarar una PESE, tenemos un plan actualizado para informar a nuestros clientes afectados y al público de forma que se puedan dar instrucciones. Además, el mantenimiento programado sobre el que sucede y lo que puede esperar de nosotros mientras la comunidad se mueva de una gran variedad de maneras.

[Más en PESE y más.](#)

Cómo nos estamos preparando

Nuestro equipo de trabajo está al día en proteger a las personas, las propiedades y las actividades esenciales.

Nuestro equipo de trabajo está comprometido en reducir el riesgo y los riesgos, y mejorar las habilidades de los empleados que están involucrados para reducir el riesgo de ataques. Por ejemplo, hemos instalado puertas blindadas y trancos de fire en varios de los edificios.

En los últimos años, hemos aumentado los fondos y los recursos para que nuestro programa de mantenimiento y actualización de activos pueda responder con los niveles de demanda. Esto se incluye el nuevo programa de pago de dinero, el fondo de reserva de los fondos esenciales, que equívocamente cubren un 2 por ciento de dinero a lo largo de 10 años en caso de una emergencia.

Más recursos (en inglés)

- American Red Cross Multi-Safety [it](#)
- Oregon Wildlife Response [it](#)
- RedCross [it](#)
- National Fire Protection Association [it](#)
- FEMA [it](#)
- Climate Center [it](#)

Además, confiamos con recursos para ayudar a las pequeñas empresas a prepararse para las emergencias en inglés.

| | | |
|---|---|--|
|  |  |  |
| Generadores de respaldo (en inglés) Los generadores autónomos pueden resultar muy importantes durante un apagón en un hogar o negocio. Evalúe las diferentes formas de generación y otras opciones para determinar la mejor forma de proteger a su familia y proteger a su negocio. | Plan de respaldo + batería (en inglés) Su plan de respaldo puede darle a su hogar (o negocio) un respaldo. ¡Use su Smart System Plus o su sistema de respaldo para conectarse a la red. | Batería portátil de PSE (en inglés) ¿Se encuentra en un área con un apagón? Conecte esta estación de energía a la batería perfecta para cargar celulares y computadoras portátiles o más para hacer funcionar un auto. |



Wildfire Safety

Protecting people, property and natural environments.



- Outages & Safety
- Outages
- Service Outage
- Safety
- Home Safety
- Business Safety
- Outdoor Safety
- Wildfire Safety
- Tree Maintenance
- Kid Safety Education
- Outdoor Lighting

Home > Outages & Safety > Wildfire Safety

Even in historically wet, mild Oregon, summers are getting hotter and drier, resulting in longer fire seasons and an overall increased risk of wildfires.

As Oregon becomes hotter and drier, we're working harder than ever to reduce the risk and impact of wildfires.



Our wildfire plan is designed to protect people, property and natural environments.

As we saw in September 2020, wildfires can hit suddenly and grow quickly. The plans we had in place before those fires helped us do our part to reduce risk, and we're continuing our proactive work during this year's fire season.

Because the electrical grid has the potential to cause wildfires, we're doing more now to reduce the risk later, and keep you – and Oregon – safe.

Expanding proactive efforts

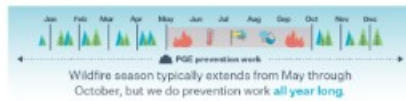
We are increasing our efforts to protect the areas around our wires and equipment and taking proactive, comprehensive action to keep our system safe and resilient from wildfire, weather, and disaster-related crises.

Every year, we look at our Public Safety Power Shutoff, or PSPS, zones to assess where we might need enhanced tree and brush clearing and equipment replacements.

We also conduct emergency planning in close partnership with local, state, and federal land and emergency management agencies, to, among other things, expand the use of a PSPS if the need should arise. (What's a Public Safety Power Shutoff? See below.)

Keeping customers and the communities we serve informed is a priority. Be sure to visit our Wildfire Outages page for a map of the high-risk areas for a PSPS and the most up-to-date information about any PSPS activity throughout the fire season.

What we're doing



View the full graphic of how we prevent wildfire. Descubre cómo prevenimos los incendios forestales durante todo el año.

Wildfire prevention measures

Design and construction

With smarter designs, electrical equipment and upgrades, we can help reduce the risk of sparking and increase fire resistance.

- Fire-resistant poles and cross arms and insulated free wire
- Expanded line inspections
- Safety-adjusted equipment settings
- Enhanced remote monitoring
- Increased early alert systems

Tree and brush trimming

Our crews work year-round to keep trees, branches and brush clear of our power lines across our service area by managing:

- 2.2 million trees
- 12,000 miles overhead power lines
- \$30+ million annual budget

Planning if a wildfire occurs

- Preventing wildfire is a shared commitment, and we're working with local, state, and federal land and emergency management agencies to ensure we're all doing all we can.
- We're partnering with groups like the U.S. Forest Service, the Bureau of Indian Affairs, the Bureau of Land Management, Oregon Department of Forestry, local tribes, fire districts and emergency responders to coordinate wildfire responses and keep the public informed if incidents occur.
- We're also training our line crews on basic wildfire awareness and suppression. We'll leave the true firefighting to the professionals, but with this training, our crews will know how to prevent a fire, what to do if a fire ignites at their work site, and what they can do to help prevent it from escalating.

What is a Public Safety Power Shutoff?

The safety of our customers and community is always our first priority. If extreme weather conditions threaten our ability to safely operate the electrical grid, we will turn off power in certain high-risk zones to help protect public safety. This is called a Public Safety Power Shutoff, or PSPS.

Wildfire Safety

A Public Safety Power Shutoff is a last resort safety measure. We consider wind speed, temperature, humidity, the density of trees and brush, field observations by our crews, as well as information from local fire departments when we're deciding whether a PSPS is needed.

If we do need to call a PPS, we work to minimize the number of customers affected and the amount of time they are without power. And, we'll keep you informed about what is happening and what to expect from us by communicating across a wide range of channels.

[See PPS Map & More](#)

Are you ready?

As Oregon's weather gets hotter and drier, wildfires can fire suddenly and grow quickly and create a greater likelihood of summer safety-related power outages. We're preparing and we urge you to prepare as well.



Prepare your home

Make sure you have a summer outage kit and know what steps to take if the power goes out.

[Get Started](#)



Prepare your business

Learn how to minimize business disruption, keep your employees safe and protect equipment.

[Get Started](#)

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- Inicio
- Apagones por incendios forestales
- Prepara tu hogar
- Prepara su empresa (en inglés)
- Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública
- ¿Dónde es más probable que se decrete una PSPS?
- Cómo nos estamos preparando
- Preguntas frecuentes sobre Interrupciones del Suministro Eléctrico por Motivos de Seguridad

Es hora de prepararse

A medida que el clima de Oregon se vuelve más seco y cálido, los incendios forestales pueden comenzar de repente y crecer rápidamente, lo que aumenta las posibilidades de que se produzcan apagones de verano por motivos de seguridad. Nuestros días se están calentando, y la sequía que se produce cada verano...

Prepara tu hogar

¿Se encuentra preparado para un apagón? Asegúrese de tener un kit para apagones de verano y conocer qué medidas se deben tomar frente a un corte de energía.

[Preparación](#)

Prepara su empresa (en inglés)

¿Su empresa se encuentra preparada para un apagón este verano? Asegúrese de minimizar las interrupciones comerciales, garantizar la seguridad de sus empleados y proteger los equipos.

[Preparación](#)

Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública

La seguridad de nuestra energía y la comodidad son siempre la máxima prioridad. Sin embargo, a veces necesitamos interrumpir el suministro de energía por motivos de seguridad pública. Esto se denomina interrupción del Suministro Eléctrico por Motivos de Seguridad Pública o PSPS.

En algunos casos de seguridad, a veces se requiere PSPS. Esto se debe a la necesidad de reducir la demanda de energía, la sequía, la sequía de los árboles y la sequía, las condiciones de riesgo de incendios por parte de los clientes, así como la información de los usuarios de nuestros servicios.

En caso de que el momento nos obligue a emitir un PSPS, hacemos un gran esfuerzo para minimizar el número de clientes afectados y la cantidad de tiempo que se corta el suministro. Además, le proporcionamos información sobre lo que sucederá y lo que puede esperar en términos de cómo se recupera el servicio de energía.

¿Dónde es más probable que se decrete una PSPS?

A continuación, las áreas mostradas en color naranja indican las áreas donde el suministro de servicio que prestamos un mayor riesgo de un apagón por motivos de seguridad. Observe esta información sobre estos mapas con el mapa interactivo. Haga clic en una zona para ver más información o haga clic en el mapa interactivo de la zona naranja. Haga clic para acceder a la ubicación y determinar si se encuentra en un área de alto riesgo. Este mapa se actualizará durante la temporada de incendios con información y niveles adicionales.

[Ver mapa de página completa](#)



Cómo nos estamos preparando

Nos estamos preparando para el año para proteger a los clientes, los profesionales y los ambientes naturales.

Nuestro equipo está trabajando para reducir el riesgo de incendios y mejorar las instalaciones y los servicios que ofrecemos para reducir el riesgo de incendios. Los equipos están trabajando para mejorar y actualizar el equipo de trabajo que usamos.

En los últimos años, hemos actualizado los árboles y los servicios para que podamos protegerlos mejor. Hemos estado trabajando y reduciendo el riesgo de incendios con los árboles de mantenimiento. Esto se hace a través de un programa de poda de árboles y limpieza de vegetación en las áreas afectadas. Los equipos continúan más de 2 millones de árboles y se poda con 1000 miles de horas de trabajo.



Preguntas frecuentes sobre Interrupciones del Suministro Eléctrico por Motivos de Seguridad

1/2023

Publica

¿Qué ocurre durante una PSPS? ¿En qué consiste? ¿Cómo decidimos dónde se aplica? ¿Qué tiene preparadas y nuestros sistemas respuesta.

- ¿Cuáles son las nuevas áreas de PSPS que ha identificado PGE? ▾
- ¿Cómo sabré si me encuentro en un área que podría verse impactada por una PSPS? ▾
- ¿La PSPS afectará toda mi ciudad o condado? ¿Cuántos clientes se verán impactados? ▾
- ¿Por qué se designó a mi área como una zona de PSPS? ▾
- ¿Cuándo PGE decretará una PSPS? ¿Qué criterios tiene en cuenta PGE al decidir cortar la energía? ▾
- ¿Cómo sabré si me voy a afectar por una PSPS? ▾
- ¿Con cuánto tiempo de anticipación se notificará a las empresas y los clientes residenciales sobre las interrupciones del suministro eléctrico? ▾
- ¿Cómo se comunicará PGE con los clientes antes de una PSPS y durante esta, especialmente con quienes podrían quedarse sin energía? ▾
- ¿Habrá un Community Resource Center (CRC, Centro de Recursos Comunitarios) en cada zona de PSPS? ▾
- ¿Se verá afectado por una PSPS alguna instalación principal en mi ciudad o mi condado, como estaciones de policía/bomberos, el ayuntamiento, hospitales, plantas de tratamiento de aguas residuales, centros de atención médica, entre otros? ▾
- ¿Qué sucede con los clientes con problemas de salud y con los que atienden a poblaciones vulnerables? ▾
- ¿Cuánto tiempo podría durar el corte de energía si me veo afectado por una PSPS? ▾

Wo speak your language

- Hablamos su idioma. ▾
- Мы разговариваем на вашем языке. ▾
- Chúng tôi nói ngôn ngữ của quý vị. ▾
- 我們說您使用的語言。 ▾
- 我們說您使用的語言。 ▾
- نحن نكلمك بلغتك. ▾
- چاتان هر زبان به زبان شما می‌تواند. ▾
- お客様の国語で対応します。 ▾
- 저희는 귀하의 서비스를 제공해 드립니다. ▾
- Ollovi zubanot afera hotá hool. ▾
- Wesam ku hadina ku hadina. ▾
- Tunawese lugha yako. ▾



Generadores de respaldo (en inglés)

Los generadores domésticos pueden resultar muy convenientes durante un apagón o se utilizan como respaldo. Conoce los pros y los contras de generadores y recibe otros consejos de forma segura para protegerse a usted mismo y proteger a nuestra comunidad.



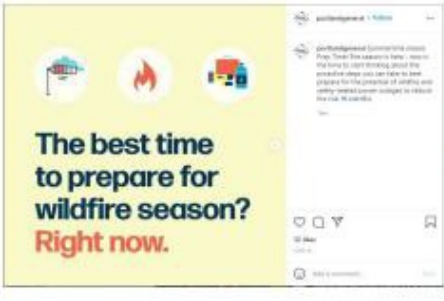



Planifícale en función de tus necesidades médicas




¿Utiliza equipos médicos de soporte de vida? ¿Tiene a almorzar y comerse con un generador de respaldo en caso de que el apagón se prolongue por mucho tiempo.




Attachment E

46 original posts on PGE's Facebook, Instagram and Twitter channels in English and Spanish.


| Screen grab of post | Copy | Date | Channel (IG/FB/TW/LI) | Reach | Total Engagements |
|---------------------|---|-----------|-----------------------|--------|-------------------|
| | <p>Summertime means Prep Time! Fire season is here - now is the time to start thinking about the proactive steps you can take to best prepare for the potential of wildfire and safety-related power outages to reduce fire risk. https://bit.ly/3gasSDV</p> | 6/14/2021 | FB | 1,300 | 12 |
| | <p>Summertime means Prep Time! Fire season is here - now is the time to start thinking about the proactive steps you can take to best prepare for the potential of wildfire and safety-related power outages to reduce fire risk. https://bit.ly/3xj3Us1</p> | 6/14/2021 | LinkedIn | 5,022 | 135 |
| | <p>Summertime means Prep Time! Fire season is here - now is the time to start thinking about the proactive steps you can take to best prepare for the potential of wildfire and safety-related power outages to reduce fire risk. https://bit.ly/3xj3Us1</p> | 6/14/2021 | TW | 76,200 | 10 |




| | | | | | |
|---|---|------------------|-----------|---------------|-----------|
|  <p>The best time to prepare for wildfire season? Right now.</p> | <p>Summertime means Prep Time! Fire season is here - now is the time to start thinking about the proactive steps you can take to best prepare for the potential of wildfire and safety-related power outages to reduce fire risk. #LinkInBio</p> | <p>6/14/2021</p> | <p>IG</p> | <p>702</p> | <p>57</p> |
|  <p>Stay in the know.</p> | <p>As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly. NOW is the time to ensure your contact information is updated in our system so that we can alert you ahead of, and throughout, potential safety-related outages.</p> | <p>6/16/2021</p> | <p>IG</p> | <p>418</p> | <p>7</p> |
|  <p>Stay in the know.</p> | <p>As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly. NOW is the time to ensure your contact information is updated in our system so that we can alert you ahead of, and throughout, potential safety-related outages. https://bit.ly/3ztf8vU</p> | <p>6/16/2021</p> | <p>FB</p> | <p>2,800</p> | <p>13</p> |
|  <p>Stay in the know.</p> | <p>As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly. NOW is the time to ensure your contact information is updated in our system so that we can alert you ahead of, and throughout, potential safety-related outages. https://bit.ly/3ztf8vU</p> | <p>6/16/2021</p> | <p>TW</p> | <p>39,900</p> | <p>5</p> |



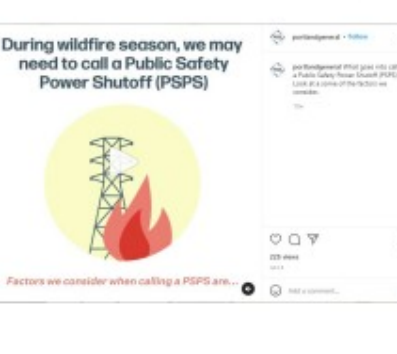
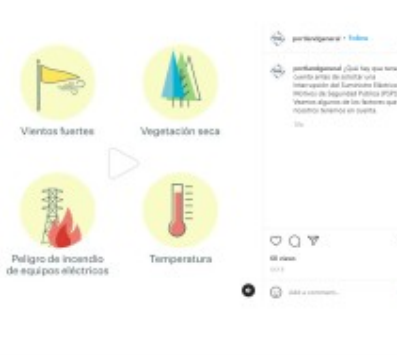
| | | | | | |
|---|---|------------------|-----------|---------------|-----------|
|  <p>Cree un kit para apagones de verano.</p> | <p>Siempre tenga bolsas de hielo o jarras de agua en el congelador. https://bit.ly/2TQ01fx</p> | <p>6/22/2021</p> | <p>TW</p> | <p>18,700</p> | <p>3</p> |
|  | <p>Wildfire season has arrived, it's time to get prepped. When creating a summer outage kit, gather what you'll need to keep your family and pets cool, fed and hydrated. Always keep ice packs or jugs of water in your freezer. #LinkInBio</p> <p>La temporada de incendios forestales llegó; es hora de prepararse. Cuando arme su kit para apagones de verano, reúna lo que necesitará para mantener a su familia y a sus mascotas frescas, alimentadas e hidratadas. Siempre tenga bolsas de hielo o jarras de agua en el congelador.</p> | <p>6/22/2021</p> | <p>IG</p> | <p>816</p> | <p>78</p> |
|  | <p>For us, being prepared is a year-round effort to protect people, property and natural environments. Our crews regularly inspect our poles and equipment and make necessary modifications or replacements to reduce the risk of a spark.</p> <p>https://bit.ly/3dvofmt</p> <p>Nos preparamos durante todo el año para proteger a las personas, las propiedades y los ambientes naturales. Nuestras cuadrillas revisan periódicamente los postes y los equipos, y realizan las modificaciones o reemplazos que sean necesarios para reducir el riesgo de chispas.</p> | <p>6/30/2021</p> | <p>FB</p> | <p>1,760</p> | <p>18</p> |

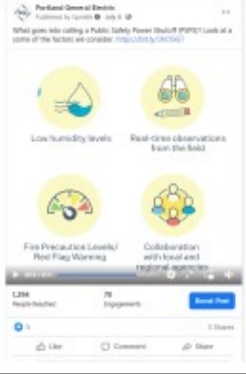
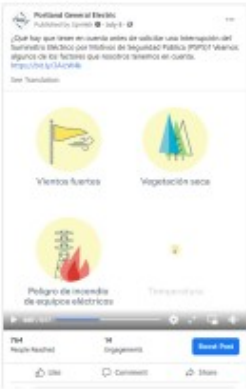


| | | | | | |
|---|--|------------------|-----------|---------------|-----------|
|  | <p>Wildfire season has arrived, it's time to get prepped. When creating a summer outage kit, gather what you'll need to keep your family and pets cool, fed and hydrated. Always keep ice packs or jugs of water in your freezer. Learn more https://bit.ly/2SjXAEv</p> | <p>6/22/2021</p> | <p>FB</p> | <p>8,658</p> | <p>69</p> |
|  | <p>Wildfire season has arrived, it's time to get prepped. When creating a summer outage kit, gather what you'll need to keep your family and pets cool, fed and hydrated. Always keep ice packs or jugs of water in your freezer. Learn more https://bit.ly/2SjXAEv</p> | <p>6/22/2021</p> | <p>TW</p> | <p>77,800</p> | <p>28</p> |
|  | <p>La temporada de incendios forestales llegó; es hora de prepararse. Cuando arme su kit para apagones de verano, reúna lo que necesitará para mantener a su familia y a sus mascotas frescas, alimentadas e hidratadas.</p> | <p>6/22/2021</p> | <p>TW</p> | <p>56,000</p> | <p>10</p> |




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|--|--|------------------|-----------|---------------|-----------|
| | <p>For us, being prepared is a year-round effort to protect people, property and natural environments. Our crews regularly inspect our poles and equipment and make necessary modifications or replacements to reduce the risk of a spark. https://bit.ly/3y1UQrM</p> | <p>6/30/2021</p> | <p>TW</p> | <p>42,027</p> | <p>13</p> |
| | <p>Nos preparamos durante todo el año para proteger a las personas, las propiedades y los ambientes naturales. Nuestras cuadrillas revisan periódicamente los postes y los equipos, y realizan las modificaciones o reemplazos que sean necesarios para reducir el riesgo de chispas</p> | <p>6/30/2021</p> | <p>TW</p> | <p>20,692</p> | <p>2</p> |
| | <p>For us, being prepared is a year-round effort to protect people, property and natural environments. Our crews regularly inspect our poles and equipment and make necessary modifications or replacements to reduce the risk of a spark. Nos preparamos durante todo el año para proteger a las personas, las propiedades y los ambientes naturales. Nuestras cuadrillas revisan periódicamente los postes y los equipos, y realizan las modificaciones o reemplazos que sean necesarios para reducir el riesgo de chispas.</p> | <p>6/30/2021</p> | <p>IG</p> | <p>560</p> | <p>28</p> |

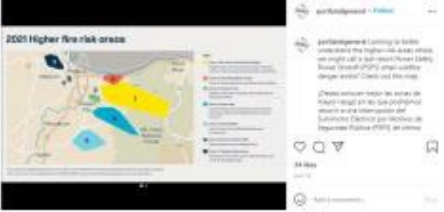


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|---|--|-----------------|-----------|---------------|-----------|
|  <p>Portland General Electric (@portlandgen) · July 1, 2021 No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through. bit.ly/3hABi7</p> <p>What you can do to prepare your home for wildfire outages</p> <p>10:00 AM - July 1, 2021 - @portlandgen A New Tweet activity #Wildfire #PowerOut #PGE</p> | <p>No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through. https://bit.ly/3hABi7</p> | <p>7/1/2021</p> | <p>TW</p> | <p>40,293</p> | <p>12</p> |
|  <p>Portland General Electric (@portlandgen) · July 1, 2021 A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar. bit.ly/3w9Tz0v</p> <p>Lo que puede hacer para preparar su hogar para apagones por incendios forestales</p> <p>10:00 AM - July 1, 2021 - @portlandgen A New Tweet activity</p> | <p>A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar. https://bit.ly/3w9Tz0v</p> | <p>7/1/2021</p> | <p>TW</p> | <p>34,237</p> | <p>0</p> |
|  <p>Portland General Electric · July 1 · 48 No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through. https://bit.ly/3y9y1Cn A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar. See Translation</p> <p>What you can do to prepare your home for wildfire outages</p> <p>Lo que puede hacer para preparar su hogar para apagones por incendios forestales</p> <p>2,154 People Reached · 107 Engagements · 5 Comments · 13 Shares</p> | <p>No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through. https://bit.ly/3y9y1Cn A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar.</p> | <p>7/1/2021</p> | <p>FB</p> | <p>2,145</p> | <p>22</p> |
|  <p>What you can do to prepare your home for wildfire outages</p> <p>portlandgen · July 1 · 540 portlandgen No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through. A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar.</p> <p>11 likes · 10 comments</p> | <p>No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through. https://bit.ly/3y9y1Cn A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar.</p> | <p>7/1/2021</p> | <p>IG</p> | <p>540</p> | <p>22</p> |




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|--|---|-----------------|-----------|--------------|-----------|
|  <p>Portland General (@portlandgeneral) · Jul 2 As a last-resort safety measure when wildfire danger exists, some higher-risk areas may experience an outage through a Power Safety Power Shutoff (PSPS). Learn more about PSPS and how we identified high risk areas. bit.ly/3jH3NCP</p> | <p>As a last-resort safety measure when wildfire danger exists, some higher-risk areas may experience an outage through a Power Safety Power Shutoff (PSPS). Learn more about PSPS and how we identified high risk areas. https://bit.ly/3jH3NCP</p> | <p>7/2/2021</p> | <p>TW</p> | <p>5,843</p> | <p>11</p> |
|  <p>Portland General (@portlandgeneral) · Jul 2 Cuando hay un incendio forestal, las áreas de mayor riesgo pueden sufrir un apagón por una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS), una medida de seguridad de último recurso. Conozca más sobre PSPS y áreas de alto riesgo.</p> | <p>Quando hay un incendio forestal, las áreas de mayor riesgo pueden sufrir un apagón por una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS), una medida de seguridad de último recurso. Conozca más sobre PSPS y áreas de alto riesgo.</p> | <p>7/2/2021</p> | <p>TW</p> | <p>3,978</p> | <p>11</p> |
|  <p>Portland General (@portlandgeneral) · Jul 2 As a last-resort safety measure when wildfire danger exists, some higher-risk areas may experience an outage through a Public Safety Power Shutoff (PSPS). Learn more about PSPS and how we identified high risk areas. bit.ly/3jH3NCP</p> | <p>As a last-resort safety measure when wildfire danger exists, some higher-risk areas may experience an outage through a Public Safety Power Shutoff (PSPS). Learn more about PSPS and how we identified high risk areas.</p> <p>Quando hay un incendio forestal, las áreas de mayor riesgo pueden sufrir un apagón por una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS), una medida de seguridad de último recurso. Conozca más sobre PSPS y áreas de alto riesgo...</p> | <p>7/2/2021</p> | <p>IG</p> | <p>571</p> | <p>33</p> |

| | | | | | |
|--|--|-----------------|-----------|--------------|-----------|
|  <p>Portland General (@portlandgeneral) · Jul 8 What goes into calling a Public Safety Power Shutoff (PSPS)? Look at a some of the factors we consider. bit.ly/3yBzcGb</p> | <p>What goes into calling a Public Safety Power Shutoff (PSPS)? Look at a some of the factors we consider. https://bit.ly/3yBzcGb</p> | <p>7/8/2021</p> | <p>TW</p> | <p>4,263</p> | <p>10</p> |
|  <p>Portland General (@portlandgeneral) · Jul 8 ¿Qué hay que tener en cuenta antes de solicitar una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS)? Veamos algunos de los factores que nosotros tenemos en cuenta. bit.ly/2THuIUH</p> | <p>¿Qué hay que tener en cuenta antes de solicitar una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS)? Veamos algunos de los factores que nosotros tenemos en cuenta. https://bit.ly/2THuIUH</p> | <p>7/8/2021</p> | <p>TW</p> | <p>3,650</p> | <p>2</p> |
|  <p>During wildfire season, we may need to call a Public Safety Power Shutoff (PSPS)</p> <p>Factors we consider when calling a PSPS are...</p> | <p>What goes into calling a Public Safety Power Shutoff (PSPS)? Look at a some of the factors we consider.</p> | <p>7/8/2021</p> | <p>IG</p> | <p>484</p> | <p>15</p> |
|  <p>Portland General (@portlandgeneral) · Jul 8 ¿Qué hay que tener en cuenta antes de solicitar una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS)? Veamos algunos de los factores que nosotros tenemos en cuenta. bit.ly/2THuIUH</p> | <p>¿Qué hay que tener en cuenta antes de solicitar una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS)? Veamos algunos de los factores que nosotros tenemos en cuenta.</p> | <p>7/8/2021</p> | <p>IG</p> | <p>355</p> | <p>2</p> |

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|---|--|------------------|-----------|--------------|-----------|
|  | <p>What goes into calling a Public Safety Power Shutoff (PSPS)? Look at a some of the factors we consider. https://bit.ly/3hOSIGT</p> | <p>7/8/2021</p> | <p>FB</p> | <p>1,294</p> | <p>10</p> |
|  | <p>¿Qué hay que tener en cuenta antes de solicitar una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS)? Veamos algunos de los factores que nosotros tenemos en cuenta. https://bit.ly/3A1cW4k</p> | <p>7/8/2021</p> | <p>FB</p> | <p>764</p> | <p>14</p> |
|  | <p>As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly. NOW is the time to ensure your contact information is update in our system so that we can alert you ahead of, and throughout, potential wildfire outages. https://bit.ly/3AVy12b</p> | <p>7/13/2021</p> | <p>TW</p> | <p>6,329</p> | <p>15</p> |
|  | <p>A medida que Oregon se vuelve más caluroso y seco, los incendios forestales pueden comenzar de repente. Verifique que su información de contacto esté actualizada en nuestro sistema AHORA para que podamos comunicarnos con usted antes o durante un apagón por motivos de seguridad.</p> | <p>7/13/2021</p> | <p>TW</p> | <p>4,355</p> | <p>3</p> |

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|---|--|-----------|----|-------|----|
|  | <p>As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly. NOW is the time to ensure your contact information is update in our system so that we can alert you ahead of, and throughout, potential wildfire outages.</p> <p>A medida que Oregon se vuelve más caluroso y seco, los incendios forestales pueden comenzar de repente. Verifique que su información de contacto esté actualizada en nuestro sistema AHORA para que podamos comunicarnos con usted antes o durante un apagón por motivos de seguridad.</p> | 7/13/2021 | IG | 584 | 14 |
|  | <p>Looking to better understand the higher-risk areas where we might call a last-resort Power Safety Power Shutoff (PSPS) when wildfire danger exists? Check out this map. https://bit.ly/3etsSxQ</p> | 7/16/2021 | TW | 4,295 | 10 |
|  | <p>¿Desea conocer mejor las zonas de mayor riesgo en las que podríamos recurrir a una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS) de último recurso cuando haya un incendio forestal? Consulte este mapa. https://bit.ly/3ett0xk</p> | 7/16/2021 | TW | 3,148 | 0 |

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|---|--|-----------|----|-------|----|
|  | <p>Looking to better understand the higher-risk areas where we might call a last-resort Power Safety Power Shutoff (PSPS) when wildfire danger exists? Check out this map.</p> <p>¿Desea conocer mejor las zonas de mayor riesgo en las que podríamos recurrir a una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS) de último recurso cuando haya un incendio forestal? Consulte este mapa.</p> | 7/16/2021 | IG | 1,051 | 49 |
|  | <p>Looking to better understand the higher-risk areas where we might call a last-resort Power Safety Power Shutoff (PSPS) when wildfire danger exists? Check out this map.</p> <p>¿Desea conocer mejor las zonas de mayor riesgo en las que podríamos recurrir a una Interrupción del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS) de último recurso cuando haya un incendio forestal? Consulte este mapa.</p> | 7/16/2021 | FB | 2,370 | 9 |
|  | <p>Learn more about Public Safety Power Shutoffs (PSPS) and why we may call them as a last resort to help protect people, property and the places we love when wildfire danger exists.</p> | 7/20/2021 | TW | 3,803 | 3 |

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|---|--|------------------|-----------|--------------|-----------|
|  | <p>Obtenga más información sobre las Interrupciones del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS) y por qué podemos tenerlas como último recurso para proteger a las personas, las propiedades y los lugares que amamos cuando existe riesgo de los incendios forestales.</p> | <p>7/20/2021</p> | <p>TW</p> | <p>3,153</p> | <p>0</p> |
|  | <p>Learn more about Public Safety Power Shutoffs (PSPS) and why we may call them as a last resort to help protect people, property and the places we love when wildfire danger exists. https://bit.ly/3zjnjL</p> | <p>7/20/2021</p> | <p>FB</p> | <p>1,254</p> | <p>19</p> |
|  | <p>Obtenga más información sobre las Interrupciones del Suministro Eléctrico por Motivos de Seguridad Pública (PSPS) y por qué podemos tenerlas como último recurso para proteger a las personas, las propiedades y los lugares que amamos cuando existe riesgo de los incendios forestales. https://bit.ly/3zkAnio</p> | <p>7/20/2021</p> | <p>FB</p> | <p>1,782</p> | <p>14</p> |

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|--|---|------------------|-----------|--------------|-----------|
| | <p>Have you created a wildfire outage plan?</p> | <p>7/22/2021</p> | <p>TW</p> | <p>5.490</p> | <p>88</p> |
| | <p>If you're a medically fragile customer or care for somebody who is, we encourage you to consider planning backup sources of power and contingency plans in the event of a wildfire related outage. https://bit.ly/3kSEKNI</p> | <p>7/23/2021</p> | <p>FB</p> | <p>1,721</p> | <p>19</p> |
| | <p>For us, being prepared is a year-round effort to protect people, property and natural environments.</p> | <p>7/29/2021</p> | <p>IG</p> | <p>540</p> | <p>35</p> |
| | <p>Nos preparamos durante todo el año para proteger a las personas, las propiedades y los ambientes naturales.</p> | <p>7/29/2021</p> | <p>IG</p> | <p>435</p> | <p>11</p> |

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|---------------------|--|------------------|-----------|----------------|------------|
| | <p>For us, being prepared is a year-round effort to protect people, property and natural environments.</p> | <p>7/29/2021</p> | <p>FB</p> | <p>1,630</p> | <p>13</p> |
| | <p>Nos preparamos durante todo el año para proteger a las personas, las propiedades y los ambientes naturales.</p> | <p>7/29/2021</p> | <p>FB</p> | <p>1,182</p> | <p>3</p> |
| <p>TOTAL</p> | | | | <p>494,894</p> | <p>957</p> |

Attachment F

Joint press release with Pacific Power.

To be distributed to Portland metro on Flash Alert by PGE

To be distributed statewide on Flash Alert by Pacific Power

Aug. 31, 2021, 9:30 a.m. PT

| | |
|--|-----------------------------|
| Media Contacts: | |
| Portland General Electric | Pacific Power |
| PGECcommunications@pgn.com | N/A |
| 503-464-2067 | Media Hotline: 503-813-6018 |

September is National Preparedness Month: Steps to build an outage kit and stay informed

PGE and Pacific Power encourage customers to be ready year-round for possibility of power outages.

Portland, ORE. - To recognize National Preparedness Month, Portland General Electric and Pacific Power are encouraging their customers to be prepared year-round for power outages. While ongoing updates to the power grid and electrical equipment continue to enhance reliability, outages may still occur. PGE and Pacific Power are raising awareness about resources that are available to customers that can help make a power outage easier to manage.

Basic emergency supplies

Customers should prepare essentials including:

- A two-week supply of shelf-stable food and water for their household and pets, including livestock.
- Necessary medications and a backup plan for medical devices that need electricity to operate.
- An emergency kit with flashlights, batteries, solar phone chargers, first aid and essential phone numbers.
- Plans for relocating with a friend, family member or shelter, especially for people with a medical condition that requires electricity, or those needing to work or learn from home during an outage.

Keeping informed

Customers should log onto their accounts and make sure their electricity provider has current contact information so they can reach customers if necessary. In the event of an outage:

- PGE customers can report an outage and get updates by logging onto PGE's mobile app or online account, or by calling 800-544-1795.
- Pacific Power customers can text OUT to 722797, report an outage online or call 877-508-5088 to report an outage or check status, or use the Pacific Power mobile app.

Additional resources

PGE has posted more resources and information for residential and business customers on Portlandgeneral.com. An interactive map outlining potential public safety power shutoff areas is available on portlandgeneral.com/wildfireoutages.

Attachment G

Digital banner and radio ads in English and Spanish.

Print ads in the Beaverton Times, El Latino De Hoy, Gresham, Hillsboro News, Oregonian, Statesman Journal



When's the
best time
to prepare
for wildfire
safety-
related
power
outages?



**Right
now.**

**GET
PREPARED**



When's the
best time
to prepare
for wildfire
safety-
related
power
outages?



**Right
now.**

**GET
PREPARED**



When's the **best time**
to prepare for wildfire
safety-related power
outages?



Right now.

GET PREPARED



**When's the
best time
to prepare for
wildfire
safety-related
power
outages?**



Right now.

GET PREPARED

The **best time**
to prepare
for wildfire
safety-related
power outages?

**Right
now.**

Learn more at
[portlandgeneral.com/
getprepared](http://portlandgeneral.com/getprepared)



¿Cuál es el **mejor momento** para prepararse para los apagones por motivos de seguridad a causa de los incendios forestales?

Ahora.

Esté preparado y visite
portlandgeneral.com/estepreparado



Wildfire Season Prepare Radio

Bustos radio - August 1- 20 and August 29 - September 17

Spring 2021

:30 and :15

| :30 | VO Script | Spanish |
|-----|---|--|
| | <p>Summertime means prep time. For fun. For vacations. And these days, unfortunately, for wildfires and the safety-related power outages that could come with them.</p> <p>As Oregon’s weather gets hotter and drier, wildfires can hit suddenly and grow quickly. So, we’re taking extra precautions and we want you to do the same.</p> <p>No one likes a power outage. But if you know what to expect and you’re prepared an outage can be a little easier to get through.</p> <p>Make a plan today, including updating your wildfire outage kit. Visit Portland General dot com slash prepare wildfire.</p> | <p>El verano es tiempo de preparación. Para divertirse. Para vacacionar. Y en estos días, lamentablemente, para los incendios y los apagones por motivos de seguridad que podrían generarse a causa de estos.</p> <p>A medida que el clima de Oregón se vuelve más caluroso y seco, los incendios forestales pueden comenzar de repente y crecer rápidamente. Por eso debemos tomar precauciones extra y le pedimos que usted haga lo mismo.</p> <p>A nadie le gustan los apagones. Pero, si sabemos qué podría pasar y estamos preparados, un apagón puede ser más fácil de sobrellevar.</p> <p>Empiece a planificar hoy mismo, por ejemplo, actualizando su kit para apagones por incendios. Visite Portland General punto com barra preparar por incendios.</p> |
| :15 | <p>As Oregon’s weather gets hotter and drier, wildfires can hit suddenly and grow quickly and could mean summer power outages for safety.</p> <p>That means right now is prep time!</p> <p>Visit Portland general dot com slash prepare wildfire for tips, ideas and more.</p> | <p>A medida que el clima de Oregón se vuelve más caluroso y seco, los incendios forestales pueden comenzar de repente y crecer rápidamente; esto puede generar apagones de verano por motivos de seguridad.</p> <p>¡Esto significa que hay que prepararse ahora!</p> <p>Visite Portland General punto com barra preparar por incendios para obtener consejos, ideas y más.</p> |

Attachment H

A toolkit distributed to seven public information officers in the cities and counties with PSPS zones.

PGE Wildfire + PSPS Toolkit

Overview

Portland General Electric (PGE) is preparing for the 2021 wildfire season and the possibility of proactive Public Safety Power Shutoffs (PSPS) as a last-resort safety measure to protect lives and property - like we did in the Mt. Hood corridor during the September 2020 wildfires.

This year, parts of seven areas in communities we serve are at higher-risk for a safety-related outage. A map of those areas is at portlandgeneral.com/wildfireoutages. That page is available in English and Spanish, with guidance to call us in Arabic, Farsi, Chinese (simplified and traditional), Japanese, Korean, Rohingya, Russian, Somali, Spanish, Swahili, and Vietnamese. Our customer service advisors can also assist customers in 200+ languages.

While we have sectioned off our system to reduce the number of people who may be impacted by a safety-related PSPS, and we are communicating broadly and directly to customers who may be impacted, we would appreciate your help encouraging communities to plan and prepare.

You are welcome to use the information below on your website, in newsletters or other communications, and on your social media channels. If you have any questions about these materials, please contact Andrea Platt at PGE, Andrea.Platt@pgn.com, 503-475-7261.

Wildfire one pager

You may print and share the document attached to your email titled *PGE Wildfire + PSPS One Pager May 2021*, or post it on your website. It provides an overview of PGE's year-round focus on wildfire protection and steps customers can take to get prepared. It also includes a map and descriptions of the seven areas PGE serves that are at higher risk for fire-related outages.

Web copy

It's time to get ready for wildfire season and the possibility of safety-related power outages. If you're PGE customer, find out if you are in area that's at higher risk for safety-related power outages, and learn how to plan and prepare your home or business by visiting portlandgeneral.com/wildfireoutages.

Newsletter copy

Last September's wildfires were devastating. This summer is looking like it may be even hotter and drier. It's time to prepare for the possibility of wildfires and safety-related power outages. PGE is encouraging customers to learn if they're in an area that's at higher risk and to get prepared. Be sure to take these steps and visit portlandgeneral.com for helpful tips.

- **Stay in the know** by updating your email on your PGE account.
- **Create an outage kit** and make sure your family or employees know where to find it.



- **Make a plan** to keep your family or business safe during an outage.

Social media copy



Please feel free to retweet or share PGE posts with wildfire preparedness information on Facebook (@PortlandGeneralElectric) and Instagram (@PortlandGeneral) - we'll be posting twice-weekly. We will also post occasionally on LinkedIn (@PortlandGeneralElectric).

Our schedule and planned posts are below along with visuals that we'll post, in the event you'd like to amplify our content. As part of our social efforts, you'll notice additional posts translated in Spanish as well as Audio Descriptive versions for visually impaired customers.

In the event we call a PSPS, we will share updates on Facebook, Instagram and Twitter (@PortlandGeneral) and would appreciate your amplification.

| PGE Post Date | Channel | Visual | Copy |
|---------------|---|---|---|
| Tue, 6/22 | Instagram Facebook Instagram Stories Twitter |  | Wildfire season has arrived, it's time to get prepped. When creating a summer outage kit, gather what you'll need to keep your family and pets cool, fed and hydrated. Always keep ice packs or jugs of water in your freezer. |
| Wed, 6/23 | Instagram Facebook Instagram Stories Twitter |  | If wildfires hit and power outages occur, what's your plan? With a little planning we can all be ready for wildfire season together. |
| Thur, 6/24 | Instagram Stories |  | Q&A: How are you prepping for safety-related outages? |
| Tue, 6/29 | Instagram Facebook Instagram Stories Twitter | In development | For PGE, being prepared is a year-round effort to protect people, property and natural environments. Crews regularly inspect poles and equipment and make necessary modifications or replacements to reduce the risk of a spark. |



| | | | |
|----------------------|---|---|--|
| <p>Thur, 7/1</p> | <p>Instagram Facebook Instagram Stories Twitter</p> | <p>During wildfire season, we may need to call a Public Safety Power Shutoff (PSPS)</p>  | <p>What goes into calling a Public Safety Power Shutoff (PSPS)? Look at a some of the factors PGE considers.</p> |
| <p>Tue, 7/6</p> | <p>Instagram Facebook Instagram Stories Twitter</p> | <p>Video</p> | <p>As a last-resort safety measure when wildfire danger exists, some higher-risk areas may experience an outage through a PGE Power Safety Power Shutoff (PSPS). Learn more about PSPS and how PGE identified high risk areas. #LinkInBio [LINK]</p> |
| <p>Thur, 7/8</p> | <p>Instagram Facebook Instagram Stories Twitter</p> | <p>Creative in development: Prepare your home</p> | <p>No one likes a power outage. But if you know what to expect and you're prepared, an outage can be a little easier to get through.</p> |
| <p>Tue, 7/13</p> | <p>Instagram Facebook Instagram Stories Twitter</p> |  | <p>NOW is the time to ensure your contact information is up to date in PGE's system, BEFORE outages hit. Ensuring your info is current allows PGE to alert you ahead of, and throughout, potential safety-related outages.</p> |



WILDFIRE SAFETY

Safety is our number one priority

We are working harder than ever before to protect the areas around our wires and equipment. We are taking comprehensive action to keep our entire system safe from wildfire.

Our work starts with a system-wide assessment and includes managing more than 2 million trees along 12,000 miles, replacing and modifying equipment, adjusting settings on protective equipment and planning for emergencies in close partnership with local, state and federal agencies. We also have plans in place in the event a wildfire occurs, including a Public Safety Power Shutoff as a last-resort measure to help prevent potential wildfires and protect the customers and communities we serve.

Everyone plays a role in preparedness

Take steps today to plan for tomorrow.

MAKE A PLAN

Get information from the [National Fire Protection Association](#) on how to keep your family and home safe.

UPDATE YOUR PGE ACCOUNT

Sign in [online](#), update your email and mobile phone number so we can notify you during an emergency.

PROTECT YOUR HOME

Clear flammable trees and plants away from your home to create a line of defense.

PLAN FOR MEDICAL NEEDS

Consider a backup generator or alternative location to power medical equipment and refrigerate medications.

CREATE AN OUTAGE KIT

Gather flashlights, battery-powered or hand-crank radio, extra batteries, car chargers for cell phones and electronics and emergency phone numbers.

PLAN FOR HOUSEHOLD NEEDS

Consider gathering bottled water, disposable plates and utensils, extra blankets and sleeping bags, battery powered lanterns and comfort items.

PLAN FOR THE NEEDS OF PETS AND LIVESTOCK

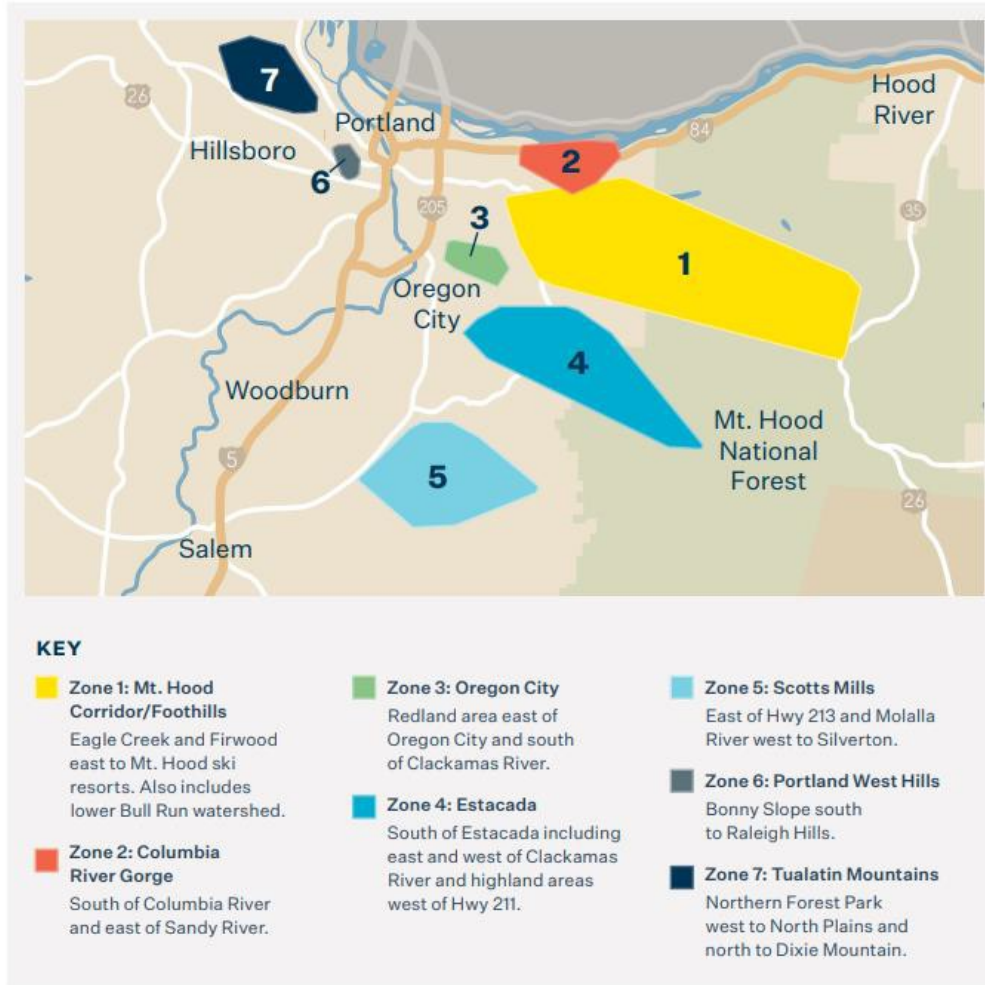
Make a plan for feeding and watering if well pumps aren't powered.

Learn more about PGE's approach to preventing and mitigating wildfires at portlandgeneral.com/wildfire.



2021 Higher fire risk areas

The map is for planning purposes only and is not intended to be used by external parties for any other purpose. This map is for use in preparing for the 2021 wildfire season and will be reassessed on an annual basis.



WANT TO LEARN MORE?

Visit portlandgeneral.com/wildfire for more information on PGE's approach to preventing and mitigating wildfires.



Attachment I

Toolkit sent to 240 community-based organizations (CBOs).

It's fire season. Be prepared.



Oregon's climate is getting hotter and drier, and that means wildfires can hit suddenly and grow quickly. If extreme weather conditions make it unsafe to keep our equipment on, we may need to turn off the power as a last-resort safety measure.

These outages, also known as a **Public Safety Power Shutoff (PSPS)**, could last several hours or multiple days, so it's important to be prepared.

You can find a map of areas that are at higher risk for safety-related outages at portlandgeneral.com/wildfireoutages. But remember, power lines can serve thousands of customers many miles away, so even those who don't live in higher fire risk areas may be impacted by a safety-related outage.

Here's how you can prepare:

- 1 Stay in the know** by updating your email on your PGE account so we can send you notices in the event of a safety-related outage.



- 2 Create a summer outage kit** and make sure everyone in your home knows where to find it.



Some basic items include:

- Emergency phone numbers, including PGE Customer Service: 503-228-6322
- **Our customer service advisors can assist you in 200+ languages.**
- Flashlights or headlamps
- Battery-powered or hand-crank radio and clock or watch
- Battery-powered or hand-held fans
- Extra batteries
- Car chargers for cell phones, laptops and/or tablet computers
- Bottled water for people and animals (if you rely on electricity to pump water)
- Frozen cold packs or water frozen in bags or plastic bottles (keep ready in your freezer)

- 3 Make a plan** to keep your family and your home safe during an outage.



- Plan ahead to relocate with a friend, family member or to a shelter, especially if you have a medical condition that requires electricity or if you'll need to work or learn from home during an outage.
- Plan for medical needs so you can still power medical equipment during an outage and consider enrolling in our Medical Certificate program. This will help us proactively communicate with you about outages. Visit portlandgeneral.com/medical or call 503-612-3838 to learn more about the program.
- Consider buying a backup generator and follow manufacturers' guidelines for its safe operation.
- Plan for feeding and watering pets or livestock if you rely on an electric pump for water.
- Get more information from your county's website or the **National Fire Protection Association**, the **Red Cross** and **Ready.gov**.

Find additional tips on how to get prepared at portlandgeneral.com/prepare.

Es temporada de incendios. Esté preparado.



El clima de Oregón se está volviendo más caluroso y seco; eso significa que los incendios forestales pueden comenzar de repente y crecer rápidamente. Si mantener nuestros equipos encendidos es poco seguro por las condiciones meteorológicas extremas, tal vez debamos interrumpir la energía como último recurso de seguridad.

Estos apagones, también conocidos como **Public Safety Power Shutoff (PSPS, Interrupciones del Suministro Eléctrico por Motivos de Seguridad Pública)**, podrían durar entre algunas horas y varios días, por lo que es importante estar preparados.

Puede encontrar un mapa de las zonas que están en mayor riesgo de sufrir apagones por motivos de seguridad en portlandgeneral.com/apagonporincendio. Recuerde que las líneas eléctricas pueden brindar suministro a miles de clientes a muchas millas de distancia, por lo que incluso las personas que no viven en zonas de mayor riesgo de incendio pueden verse afectadas por apagones por motivos de seguridad.

Puede prepararse de las siguientes maneras:

- 1 Manténgase informado** al actualizar su correo electrónico en su cuenta de PGE para que podamos enviarle notificaciones en caso de que se produzca un apagón por motivos de seguridad.



- 2 Arme un kit para apagones de verano** y asegúrese de que todos en su hogar sepan dónde encontrarlo.



Algunos elementos útiles:

- Números de emergencia, incluido el número del Servicio al Cliente de PGE: 503-228-6322
- **Nuestros asesores del Servicio al Cliente pueden ayudarlo en más de 200 idiomas**
- Linternas o faros
- Radio y reloj de mesa o de pulsera a batería o con manivela
- Ventiladores a batería o de mano
- Baterías adicionales
- Cargadores de celulares para el auto, computadoras portátiles o tabletas
- Botellas de agua para personas y animales (si depende de la electricidad para bombear agua)
- Gel refrigerante congelado o agua congelada en bolsas o botellas de plástico (guardar en el congelador)

- 3 Elabore un plan** para mantener a su familia y su hogar seguros durante un apagón.



- Haga planes con antelación para reubicarse en la casa de un amigo, familiar o en un refugio, especialmente si tiene una afección médica que requiere electricidad o si necesita trabajar o estudiar desde casa durante un apagón.
- Planifique en función de sus necesidades médicas, para que pueda generar electricidad para sus equipos médicos durante un apagón y considere inscribirse en nuestro Medical Certificate program (programa de certificado médico). Esto nos ayudará a comunicarnos de manera proactiva con usted sobre los apagones. Para obtener más información sobre el programa, visite portlandgeneral.com/medicalespanol o llame al 503-612-3838.
- Considere comprar un generador de respaldo y siga los lineamientos del fabricante para operarlo de forma segura.
- Elabore un plan para la alimentación y el suministro de agua para las mascotas o el ganado si depende de una bomba eléctrica para disponer de agua.
- Obtenga más información en el sitio web de su condado o a través de la **National Fire Protection Association**, la **Red Cross** y **Ready.gov**.

Encuentre más consejos sobre cómo prepararse en portlandgeneral.com/prepararse.

Начался пожароопасный сезон. Будьте готовы!



Климат штата Орегон становится все жарче и суше, а это означает, что есть вероятность внезапного возникновения и быстрого распространения лесных пожаров. При экстремальных погодных условиях мы не можем оставлять оборудование включенным из соображений безопасности, и поэтому есть вероятность, что нам придется полностью отключить электроснабжение.

Такие отключения также известны как **Public Safety Power Shutoff (PSPS, отключение электроэнергии для обеспечения общественной безопасности)**, они могут длиться от нескольких часов до нескольких дней, поэтому важно быть к этому готовым.

Карту регионов, в которых высока вероятность проведения отключений электроэнергии для обеспечения безопасности, можно найти по ссылке portlandgeneral.com/wildfireoutages*. Следует помнить, что линии электропередач могут обслуживать тысячи клиентов на большой территории, поэтому даже люди, которые не проживают в зонах с высоким риском возникновения пожаров могут пострадать из-за отключений электроэнергии для обеспечения безопасности.

Как вы можете к этому подготовиться?

1 Будьте в курсе. Укажите актуальный адрес своей электронной почты в учетной записи PGE, чтобы мы могли отправлять вам уведомления в случае необходимости отключений электроэнергии для обеспечения безопасности.



2 Подготовьте набор необходимых вещей на случай летних отключений электроэнергии и убедитесь, что все жильцы вашего дома знают, где он находится.



К основным вещам относятся:

- Список номеров экстренных служб, в том числе службы поддержки клиентов PGE: 503-228-6322 **Наши консультанты говорят на более чем 200 языках и всегда рады вам помочь.**
- Фонарики
- Радио на аккумуляторах или с механическим заводным механизмом, настенные или наручные часы
- Аккумуляторные или переносные вентиляторы
- Дополнительные аккумуляторы
- Автомобильное зарядное устройство для мобильного телефона, ноутбука и (или) планшета
- Бутилированная вода для людей и животных (в случае, если подача питьевой воды зависит от электричества)
- Замороженные упаковки льда или вода, замороженная в пакетах или пластиковых бутылках (храните наготове в морозильной камере)

3 Составьте план, чтобы обезопасить свою семью и свой дом во время отключения электричества.



- Заранее спланируйте переезд к друзьям, членам семьи или во временное убежище, особенно если вы страдаете определенным заболеванием, требующим электроэнергии для поддержания жизнедеятельности, или если вам нужно работать или учиться из дома во время отключения электричества.
- Если имеются особые медицинские потребности, продумайте, как обеспечить электроснабжение медицинского оборудования во время отключения электроэнергии. Кроме того, вы можете зарегистрироваться в нашей программе Medical Certificate Program (Программа для нуждающихся в медицинском уходе). Благодаря этому мы сможем своевременно сообщать вам об отключениях электричества. Узнайте больше об этой программе по ссылке portlandgeneral.com/medical* или позвоните по номеру 503-612-3838.
- Подумайте о покупке резервного генератора и следуйте рекомендациям производителя по его безопасной эксплуатации.
- Продумайте как будете кормить и поить домашних животных или скот, если подача питьевой воды зависит от электричества.
- Подробная информация размещена на веб-сайте вашего округа или по ссылкам **National Fire Protection Association, Red Cross** и **Ready.gov**.*

Дополнительные советы по подготовке можно найти по ссылке portlandgeneral.com/prepare*.

* На английском языке



در فصل آتش‌سوزی هستیم. آماده باشید.

آب‌و‌هوای اورگن گرم‌تر و خشک‌تر می‌شود و این یعنی ممکن است آتش‌سوزی در جنگل‌ها ناگهان رخ دهد و به سرعت گسترش پیدا کند. اگر شرایط آب‌وهوایی غیرعادی روشن نگه داشتن تجهیزات ما را ناایمن کند، ممکن است لازم باشد به‌عنوان آخرین اقدام ایمنی، برق را قطع کنیم.

این موارد قطعی برق، که با نام **Public Safety Power Shutoff (قطعی برق جهت حفظ ایمنی عمومی، به اختصار PSPS)** نیز شناخته می‌شوند، ممکن است چند ساعت یا چند روز طول بکشند، پس آماده بودن برای چنین اتفاقی اهمیت زیادی دارد.

می‌توانید نقشه‌ای از مناطقی را که بیشتر در معرض خطر قطعی برق مرتبط با ایمنی هستند در portlandgeneral.com/wildfireoutages پیدا کنید. * اما به‌مخاطر داشته باشید که شاید از خطوط برق برای ارائه خدمات به هزاران مشتری مایل‌ها آن‌طرف‌تر نیز استفاده شود؛ بنابراین؛ ممکن است قطعی برق مرتبط با ایمنی حتی روی برق کسانی که در مناطقی با خطر بیشتر زندگی نمی‌کنند تأثیر بگذارد.

این‌گونه می‌توانید خودتان را آماده مواجهه با این شرایط کنید:



3 برنامه‌ای بریزید تا خانواده و خانه خود را در طول مدت قطعی برق ایمن نگه دارید.

- از قبل برنامه‌ریزی کنید تا به خانه دوست، عضوی از خانواده یا پناهگاه بروید، به‌ویژه اگر وضعیت پزشکی‌ای دارید که نیازمند برق است یا اگر می‌خواهید در طول مدت قطعی برق از خانه کار کنید یا درس بخوانید.
- برای نیازهای پزشکی برنامه‌ریزی کنید تا همچنان بتوانید در طول مدت قطعی وسایل پزشکی را روشن نگه دارید و ثبت‌نام در **Medical Certificate program** (برنامه مجوز پزشکی) ما را در نظر داشته باشید. این کار به ما کمک می‌کند ارتباط فعال و مستمری درباره قطعی‌های برق با شما داشته باشیم.
- به portlandgeneral.com/medical بروید یا با 503-612-3838 تماس بگیرید تا اطلاعات بیشتری درباره این برنامه کسب کنید.
- یک ژنراتور پشتیبان بخرید و برای استفاده ایمن از آن، از دستورالعمل‌های سازنده پیروی کنید.
- اگر برای پمپ کردن آب به برق نیاز دارید، برای آب و غذا دادن به حیوانات خانگی یا احشام برنامه‌ریزی کنید.
- اطلاعات بیشتر را از وبسایت شهرستان خود یا **National Fire Protection Association** و **Red Cross** و **Ready.gov** دریافت کنید.*



1 با به‌روزرسانی ایمیل خود در حساب PGE، مطلع بمانید تا ما بتوانیم اطلاعیه‌ها را در صورت قطعی برق مرتبط با ایمنی برایتان ارسال کنیم.



2 کیت لوازم ضروری در زمان قطعی برق در فصل تابستان را تهیه کنید و مطمئن شوید که همه افراد خانه شما محل قرار داشتن آن را می‌دانند.

- برخی از اقلام اصلی شامل این موارد است:
- شماره تلفن‌های اضطراری، شامل خدمات مشتری PGE: 503-228-6322
 - مشاوران ما در مرکز خدمات مشتری می‌توانند به بیش از 200 زبان به شما کمک کنند.
 - چراغ‌قوه یا چراغ‌قوه پیشانی
 - رادیو باتری‌خور یا هندلی و ساعت یا ساعت مچی
 - پنکه باتری‌خور یا بادبزن
 - باتری اضافی
 - شارژر فندکی اتومبیل برای تلفن همراه، لپ‌تاپ و/یا تبلت.
 - آب بسته‌بندی‌شده برای افراد و حیوانات (اگر برای پمپ کردن آب نیاز به برق دارید)
 - کیسه‌های سرد منجمدشده یا آب یخ‌زده در داخل کیسه یا بطری پلاستیکی (در فریزر خود آماده داشته باشید)

برای اطلاع از نکات بیشتر درباره نحوه آماده شدن، به portlandgeneral.com/prepare مراجعه کنید.*
* به زبان انگلیسی

现在是火灾季节。做好准备。



俄勒冈州的气候变得越来越热、越来越干燥，这意味着野火可能会突然来袭并迅速蔓延。如果极端天气导致我们无法安全地继续使用我们的设备，我们可能需要关闭电源作为最后的安全措施。

这种断电也被称为 **Public Safety Power Shutoffs (PSP, 公共安全电源关闭)**，可能会持续数小时或数天，因此请务必做好准备。

您可以在 portlandgeneral.com/wildfireoutages* 中找到安全相关断电风险较高的区域地图。但是，请记住，电力线可以为数千英里外的客户提供服务，因此即使那些不住在火灾风险较高地区的客户，也可能受到与安全相关的停电的影响。

以下是您的准备方法：

1 了解最新情况，更新您 PGE 帐户上的电子邮件，以便我们在发生与安全相关的停电时向您发送通知。



2 打造一个夏季停电工具箱并确保您家里的每个人都知道在哪里可以找到它。



一些基本的物品包括：

- 紧急电话号码，包括 PGE 客户服务号码：503-228-6322
- 我们的客户服务顾问可以使用 **200 多种语言为您提供帮助。**
- 手电筒或前照灯
- 电池供电或手摇的收音机以及时钟或手表
- 电池供电或手持式风扇
- 备用电池
- 手机、笔记本电脑和/或平板电脑的车载充电器
- 供人和动物饮用的瓶装水（如果您依靠电力抽水）
- 冷冻的冷藏包或装在袋子或塑料瓶里冷冻的水（在冰箱中准备好）

3 制定计划，在停电期间确保您的家人和家安全。



- 提前计划与朋友、家人一起搬迁或移步避难所，特别是如果您的身体状况需要电力，或者您需要在停电期间在家工作或学习。
- 为医疗需求做好计划，以便在停电期间仍然可以为医疗设备供电，并考虑加入我们的 Medical Certificate program（医疗证书计划）。这将有助于我们主动与您沟通有关停电的问题。访问 portlandgeneral.com/medical* 或致电 503-612-3838 了解该计划的更多信息。
- 考虑购买备用发电机并遵循制造商的安全操作指南。
- 如果您依靠电动泵取水，请为宠物或牲畜的食水做好计划。
- 从您所在县的网站或 **National Fire Protection Association、Red Cross** 以及 **Ready.gov** 获取更多信息。*

在 portlandgeneral.com/prepare 上查找有关如何做好准备的其他提示。*

* 英文

山火事シーズンです。 万が一に備えましょう。



オレゴン州の気候はだんだんと熱くなり乾燥も進んでいます。つまり、山火事が突然発生して迅速に拡大する可能性があるということです。気候の状況があまりにも過酷で当社の危機をこれ以上操作できない場合は、最後の手段として電源を停止させていただくことがあります。

このような停電は**公衆安全保護停電（PSPS : Public Safety Power Shutoff）**とも呼ばれ、数時間から数日にかけて停電状態が持続します。このため、停電に備えて準備を整えておくことが重要です。

portlandgeneral.com/wildfireoutages* にアクセスいただくと、安全に関わる停電のリスクが高い地域を示すマップをご確認いただけます。ただし、送電線は遠くにいる膨大な数のお客様にもサービスを提供しているため、このような高リスク地域にお住まいでない場合でも、安全に関わる停電の影響を受けることがありますのでご了承ください。

準備方法：

1 役立つ情報をチェック：ご利用のPGEアカウントにご登録されているメールアドレスを最新のものに更新しておくことで、安全に関わる停電が発生した際に通知を受け取ることができます。



2 夏の停電キットを作成：停電キットを作成し、ご家庭の皆様でキットの場所を共有しておきましょう。



キットに含まれる基本内容：

- 緊急連絡先電話番号、PGEカスタマーサービス：503-228-6322

当社のカスタマーサービス担当者は200以上の言語に対応しています。

- 懐中電灯またはヘッドライト
- バッテリー駆動型ラジオまたは手動クランクラジオ、時計または腕時計
- バッテリー駆動型ファンまたは手持ち型ファン
- 追加バッテリー
- 携帯電話、ノートPC、タブレット用シガーソケット充電器
- 人や動物用のペットボトル水（水を出すのに電気を使用されている場合）
- 冷凍冷えパックまたは袋/ペットボトル入り冷凍水（冷凍庫で準備しておくこと）

3 計画を立てる：停電時にご家族とお家の安全を守る計画を立てましょう。



- お友達やご家族と合流する方法や、シェルターに向かう方法をあらかじめ計画しておきます。特に、電気を必要とする疾患をお持ちの場合や、停電発生中にご自宅で仕事や学習を行う必要がある方は、この計画をしっかりとしておく必要があります。
- 医療的ニーズがある場合は、停電中も医療用機器の電源が入れられるよう計画を立てておきましょう。もしくは、当社のMedical Certificate Program（医療認定プログラム）への参加をご検討ください。これにより、皆様に対し停電に関する情報をプロアクティブに共有することができます。当プログラムの詳細については、portlandgeneral.com/medical* にアクセスいただくか、503-612-3838までお電話でお問い合わせください。
- バックアップジェネレーターの購入をご検討の上、安全な操作にはメーカーのガイドラインに従ってください。
- 水を出すのに電気を使用されている場合は、ペットや家畜の餌や水やりについて計画しておきましょう。
- 詳細については、お住まいの郡のウェブサイトをご確認いただくか、**National Fire Protection Association, Red Cross, Ready.gov**をご覧ください。*

準備についてのさらなるヒントは、portlandgeneral.com/prepare* でご確認ください。

* 英語のみ

Iba oinor muusóm. Toiyar táikko.



Oregon or abaháwa zetotó gorom ar fuwana óizar, ar íyan or motolób óilde hótat zóñlor oin dóriyóre joldi boro ói zaigoit fare. Zodi hóraf ahaháwar haálot ólla bouli añárar saáman ore kúla ráka behéfazot óile, ahéri moukar héfazoti bebosta hísafe añáratu kaären bon gora zorurot óit fare.

Public Safety Power Shutoff (PSPS, Páblik or Héfazoti Kaären Bon Táka), bouli hoóde kaären bon táka íyan hoi-ék góndha ba boóut din fójijontolla óit farede étólla toiyar táka beci zoruri.

Beci hótórar harone héfazoti-mutalek kaären bon tákiboude eriya ókkol ore mep ot eçe portlandgeneral.com/wildfireoutages tuwai faiba.* Kintu kaären or lán ókkol iin hazar-hazar durór kashómar ókkol ore kaären dizádde étolla beci hótórat naide indhilla ariya ókkol ot o héfazoti-mutalek kaären bon tákar dádba forit fare.

Oñne kibáfe toiyari loiba óilde:

1 Zanafúnat tákiyou ebáfe PGE ekoón ot oñnor email gan ápdeth rákile añára héfazoti-mutalek kaären bon tákar elan ókkol foóñsai fariyóum.



2 Summer outage kit (Goromhál or kaären bon tákar saaman) ékkan toiyargori ore górot aséde fótti ékzon e íyan tuwai faibólla fákka goijjo.



Tákiboude kessú buniyadi cíz óilde:

- Zoruri fún nobmor ókkol, tákibou PGE Kasthómar Sárvis: 503-228-6322
Añárar kashómar sárvis mocuwara doiya óle 200+ zuban loi oñnore modót gori faribou.
- Fláclaith yáto hédhlémp ókkol
- Bethári-diya yáto háte-gurade redhiyu ar debal or góuçi yato hát góuçi
- Bethári-diya yáto háte-dóra fangka ókkol
- Bátti bethári ókkol
- Fún, lépthóp ar/yáto thébleth komphyuthar ólla gáfrittu caájdoni
- Manúic ar janwar ólolla fanír botól (zodi oñne fani túlibólla kaären ore bórusa gora fóille)
- Borófbanaiya thándha pekéth yáto borófbanaiya fanír bék ókkol yato plástíh or botól ókkol (frizót rédhi ráikko)

3 Plan ékkan goró kaären bon tákede cómot oñnor fémeli ar gór ore héfazot ot rákibólla.



- Fúáñijja, fémeli membór yáto ékkan tákibar-zagat laribor age plan goijjo, haásgori zodi oñnottu gaát ocúk ase ziyán ólla kaären dórhar óibou yáto zodi oñnottu hám gora forile yáto kaären bon tákar cómot górot tai fónna fora forile.
- Dabai ocút zorurot ólla plan goro toi oñne kaären bon tákar cómot paáwar diya medhikél saaman faiba ar añárar Medical Certificate program ót nam dibólla báfizait faro. Íyane kaären bon tákibar baabote salugori age oñnore zanaidibólla modót bonibou. Program or baabote aró zanibólla bizít goró portlandgeneral.com/medical* yáto 503-612-3838 ot kool goijjo.
- Úggwa békáp jenereithar kinyóre ibare héfazot or sáte solaibólla banoiyar dosture amól ore mani solaiyo.
- Ador or fálók janwar yáto janwar ókkol ore hána ar fáni dibar plan goijjo zodi oñnottu fanílla kaären or mecín or uore bórusa gora forile.
- Aró mozít maalamat ókkol faiba oñnor county ír wébsáith yáto **National Fire Protection Association, Red Cross** ar **Ready.gov** óttu.*

Kibáfe toiyari loiba íyan or uore ezáfa mocuwara ókkol eçe portlandgeneral.com/prepare faiba.*

* Ingirazi zuban ot

Waa xiligii dabku kici jiray. Diyaar garoow.



Cimilada Oregon ayaa sii noqonaysa mid kulul oo qalalan, taasoo ka dhigan in dabka duurku uu dhawaan kici karo uuna degdeg u faafi karo. Haddii xaaladaha daran ee cimiladu ay khatar gashaan in agabkeenu sii daarnaadaan, waxaan u baahan karnaa inaan damino korontada oo noqon karta talaabada ugu danbaysa ee badqabka.

Koronto goyntaan, ayaa sidoo kale loo yaqaanaa **Public Safety Power Shutoff (PSPS, Koronto Daminta Badqabka Dadwaynaha)**, ayaa socon kara dhawr saacadood ama maalmo dhawr ah, marka waa muhiim inaad diyaar garoowdo.

Waxaad heli kartaa khariirada aagaga khatarta wayn ugu jira in dab ka dilaaco portlandgeneral.com/wildfireoutages.* laakiin xasuusnoow, in laymanka dabka ay u adeegi karaan kumanaan macaamiil ah oo maylal badan isku jira, marka xataa dadka aan daganayn meelaha khatarta dabku aysan ka jirin ayaa korontadu ka go'i kartaa.

Sidaan ayaad u diyaar garoobi kartaa:

1 Hel xogtii ugu danbaysay adoo cusboonaysiinaaya iimeelkaaga koontada PGE si aan kuugusoo dirno ogaysiisyada la xariira marka korontada loo jaro amaan awgiis.



2 Adeegso kiishada koronto jarista xagaaga oo xaqiiji in qof kasta oo gurigaaga jooga uu yaqaano meesha ay ka helayaan.



Agabka aasaasiga ah qaarkood waxaa kamid ah:

- Lambarrada taleefanka xaalada degdega ah, ayna ku jiraan Adeegga Macaamiisha PGE: 503-228-6322 **La taliyaasheena adeegga macaamiishu waxay kugu caawin karaan 200+ oo luuqadood.**
- Nalalka falaashka ama madaxyada nalka
- Raadiye bayteri leh ama raadiyaha gacanta iyo saacad
- Marwaaxadaha ku shaqeeya beyteriga ama kuwa gacanta lagu qabto
- Beyteriyada dheeraadka ah
- Jaajarada gaariga oo aad ku jaaj garaynayso taleefannada, laabtoobyada iyo/ama kumbuyuutarada
- Biyaha dhalada ah ee dadka iyo xoolaha (haddii aad ku tiirsan tahay korontada si aad biyaha u bam garayso)
- Xirmooyinka barafka qaboow ama biyaha barafka ah ee ku jira bacaha ama dhallooyinka caaga ah (ku diyaarso talaagadaada)

3 Samee Qorshe si aad u sugto badqaba goyskaaga iyo gurigaaga inta lagu jiro koronto go'a.



- Xili hore qorshayso inaad u guurto saaxiibadaa, ehelkaaga ama hooy, gaar ahaana haddii aad qabto xaalad caafimaad oo u baahan koronto ama haddii aad u baahan tahay inaad shaqayso ama wax ku barato guriga inta korontadu maqan tahay.
- Qorsayso baahiyaha caafimaadka si aad wali koronto ugu hesho qalabka inta lagu jiro koron go'a aadna ka fakarto inaad iska diiwaan geliso Medical Certificate program (Barnaamijkeena Shahaadada Caafimaadka). Tani waxay naga caawinaysaa inaan xili hore kulasoo xariirno si aan kuugu sheegno in korontada la daminaayo. Booqo portlandgeneral.com/medical* ama wac 503-612-3838 si aad xog badan uga hesho barnaamijka.
- Iskuday inaad iibsato matoor kayd ah aadna raacdo tilmaamaha shirkada samaysay si aad qaab amaan ah ugu isticmaasho.
- Qorshayso quudinta iyo biyo siinta xayawaannada rabaayada ah ama xoolaha haddii aad ku tiirsan tahay bamka korontada ku shaqeeya ee biyaha.
- Ka hel xog dheeraad ah webseedka degmadaada ama **National Fire Protection Association (Ururka Qaran ee Kahortaga Dabka)**, iyo **Red Cross (Laan-qayrta cas)** iyo **Ready.gov**.*

Si aad u hesho tilmaamo ku aad ugu diyaar garoobayso portlandgeneral.com/prepare.*

* Ingiriis

Ni msimu wa moto. Kuwa tayari.



Hali ya hewa ya Oregon inazidi kuwa ya joto na kukauka na kumaanisha kuwa moto wa mwituni unaweza kuzuka na kusambaa kwa haraka. Ikiwa hali mbaya ya hewa inafanya iwe vigumu kuwasha vifaa vyetu kwenye, tunaweza kuhitaji kuzima umeme kama hatua ya mwisho ya usalama.

Kupotea huku kwa umeme, ambayo pia hujulikana kama **Public Safety Power Shutoff (PSPS, Kuzima Umeme kwa Sababu ya Usalama wa Umma)**, unaweza kudumu kwa saa kadhaa au siku nyingi, kwa hivyo ni muhimu kuwa tayari.

Unaweza kupata ramani ya maeneo ambayo yako katika hatari kubwa ya kukosekana kwa safau za usalama portlandgeneral.com/wildfireoutages.^{*} Lakini kumbuka, nyaya za umeme zinaweza kuhudumia maelfu ya wateja walio mbali, kwa hivyo hata wale ambao hawaishi katika maeneo yenye hatari kubwa ya moto wanaweza kuathiriwa na kupoteza umeme kwa sababu ya usalama.

Unaweza kuwa tayari kwa kufuata hatua hii:

1 Pokea taarifa kwa kusasisha barua pepe kwenye akaunti yako ya PGE ili tuweze kukutumia arifa kukitokea kupoteza umeme kwa sababu ya usalama.



2 Unda zana ya kupotea kwa umeme msimu wa joto na uhakikishe kuwa kila mtu kwako anaweza kuifikia kwa urahisi.



Baadhi ya vifaa vya msingi ni pamoja na:

- Nambari za simu za dharura, pamoja na Huduma kwa Wateja wa PGE: 503-228-6322
Washauri wetu wa huduma kwa wateja wanaweza kukusaidia katika zaidi ya lugha 200.
- Taa au kurunzi
- Redio inayotumia betri au ya kuzungusha mashine na saa au saa ya mkononi
- Vipepea vya kutumia betri au kushikiliwa kwa mkono
- Betri za ziada
- Chaja za gari za kuchaji simu za mikononi, vipakatalishi na/au kompyuta vibao
- Maji ya chupa kwa watu na wanyama (ikiwa unategemea umeme kusukuma maji)
- Vifurushi baridi vilivyogandishwa au maji yaliyogandishwa kwenye mifuko au chupa za plastiki (tayarisha kwenye jokofu yako)

3 Unda mpango wa kudumisha usalama wa familia na nyumba yako wakati wa kupotea kwa umeme.



- Panga mapema kuishi kwa rafiki, mwanafamilia au makao, haswa ikiwa una hali ya afya ambayo inahitaji umeme au ikiwa utahitaji kufanya kazi au kusomea nyumbani wakati wa kupotea kwa umeme.
- Panga mahitaji ya matibabu ili uweze bado kuendesha vifaa vya matibabu wakati wa kupotea kwa umeme na uweze kujiandikisha katika Medical Certificate program yetu (Mpango wa Cheti cha Matibabu). Hatua hii itatusaidia kukujulisha mapema kuhusu kupotea kwa umeme.
Tembelea portlandgeneral.com/medical or call 503-612-3838 ili upate maelezo zaidi kuhusu mpango.
- Nunua jenereta na ufuate mwongozo wa watengenezaji ili uweze kuitumia kwa usalama.
- Mpango wa kulisha na kuwapa wanyama vipenzi na mifugo maji ikiwa unategemea pampu ya stima.
- Pata taarifa zaidi kwenye tovuti ya jimbo au **Shirika la Kitaifa la Ulinzi wa Moto**, Shirika la **Msalaba Mwekundu** na Ready.gov.^{*}

Pata vidokezo vya ziada kuhusu jinsi ya kujiandaa kupitia portlandgeneral.com/prepare.^{*}

^{*} Kwa Kiingereza

Đã đến mùa hỏa hoạn. Hãy chuẩn bị sẵn sàng.



Thời tiết ở Oregon ngày càng nóng và khô hơn, và điều này có nghĩa là các vụ cháy rừng có thể xảy ra bất ngờ và lan đi rất nhanh. Nếu điều kiện thời tiết khắc nghiệt khiến cho việc bật các thiết bị của chúng tôi trở nên không an toàn, chúng tôi có thể cần tắt nguồn như biện pháp an toàn cuối cùng.

Những đợt cắt điện này, còn được gọi là **Public Safety Power Shutoff (PSPS, Cắt Điện Vì An Toàn Công Cộng)**, có thể kéo dài trong nhiều giờ hoặc nhiều ngày, vì thế việc chuẩn bị sẵn sàng là rất quan trọng.

Quý vị có thể tìm bản đồ các khu vực có nguy cơ cao có khả năng bị cắt điện vì lý do an toàn tại portlandgeneral.com/wildfireoutages.^{*} Nhưng xin lưu ý, những đường dây điện có thể phục vụ cho hàng nghìn khách hàng ở cách xa nhiều dặm, vì thế thậm chí sẽ có những khách hàng không sống ở các khu vực có nguy cơ hỏa hoạn cao cũng có thể bị tác động do cắt điện vì lý do an toàn.

Dưới đây là cách mà quý vị có thể chuẩn bị:

- 1 Luôn cập nhật thông tin** bằng cách cập nhật email trong tài khoản PGE của quý vị để chúng tôi có thể gửi thông báo nếu có cắt điện vì lý do an toàn.



- 2 Có sẵn một bộ công cụ phòng mất điện mùa hè** và đảm bảo mọi người trong gia đình quý vị biết nơi để tìm nó.



Một số vật dụng cần bản bao gồm:

- Các số điện thoại khẩn cấp, bao gồm Dịch Vụ Khách Hàng PGE: 503-228-6322
- Các tư vấn viên dịch vụ khách hàng của chúng tôi có thể hỗ trợ quý vị bằng hơn 200 ngôn ngữ.**
- Đèn pin hoặc đèn đội đầu
- Đài phát thanh dùng pin hoặc cần quay tay và đồng hồ hoặc đồng hồ đeo tay
- Quạt chạy pin hoặc quạt cầm tay
- Pin dự phòng
- Sạc điện từ xe hơi cho điện thoại, máy tính xách tay và/hoặc máy tính bảng
- Nước đóng chai cho người và động vật (nếu quý vị dùng máy bơm nước chạy điện)
- Các túi đông lạnh hoặc nước đông đá trong túi hoặc chai nhựa (để sẵn trong tủ đông của quý vị)

- 3 Lập một kế hoạch** để giữ an toàn cho gia đình và ngôi nhà của quý vị khi mất điện.



- Lập trước kế hoạch để đến ở lại cùng một người bạn, thành viên gia đình hoặc một nơi cư trú tạm thời, đặc biệt là nếu quý vị có tình trạng y tế cần phải có điện hoặc nếu quý vị cần làm việc hoặc học tại nhà trong khi mất điện.
- Lập kế hoạch cho các nhu cầu y tế để quý vị vẫn có thể cầm điện cho thiết bị y tế khi mất điện và cân nhắc ghi danh vào chương trình Medical Certificate Program (Chương Trình Chứng Nhận Y Tế) của chúng tôi. Việc này sẽ giúp chúng tôi chủ động liên hệ với quý vị về những phiên cắt điện. Truy cập portlandgeneral.com/medical^{*} hoặc gọi theo số 503-612-3838 để tìm hiểu thêm về chương trình.
- Cân nhắc việc mua máy phát điện dự phòng và tuân thủ theo hướng dẫn của nhà sản xuất để giúp máy vận hành an toàn.
- Lập kế hoạch cho thú cưng hoặc gia súc ăn uống nếu quý vị dùng máy bơm nước chạy điện.
- Tim thêm thông tin từ trang web tại quận của quý vị hoặc **National Fire Protection Association, Red Cross** và **Ready.gov**.^{*}

Quý vị có thể xem thêm các lời khuyên về cách chuẩn bị sẵn sàng tại portlandgeneral.com/prepare.^{*}

^{*} Bằng tiếng Anh

Toolkit – Wildfire preparedness

July 2021

Social media posts

| | |
|------------------------------|--|
| English | Hot and dry weather conditions increase the risk of wildfires and the likelihood of safety-related power outages. So, PGE wants you to be prepared. Learn how to stay in the know, create an outage kit and make a plan to keep your family safe at portlandgeneral.com/prepare . |
| Arabic | إن حالات الطقس الجاف والحار تزيد من خطر نشوب الحرائق في الغابات واحتمال انقطاع التيار الكهربائي للسلامة العامة. ولهذا، تود شركة PGE إعدانك لمواجهة ذلك. تعرّف على كيفية البقاء على علم بالمستجدات، وأنشئ مجموعة أدوات انقطاع التيار الكهربائي وارسم خطة للحفاظ على سلامة أسرتك عبر موقع portlandgeneral.com/prepare . |
| Chinese (simplified) | 炎热干燥的天气条件会增加发生野火的风险，与安全相关的停电的可能性也会增加。所以，PGE 希望您做好准备。在 portlandgeneral.com/prepare 上学习如何了解最新情况、如何打造停电工具包以及如何制定家庭安全计划。 |
| Chinese (traditional) | 炎熱乾燥的天氣條件會增加發生野火的風險，與安全相關的停電的可能性也會增加。所以，PGE 希望您做好準備。在 portlandgeneral.com/prepare 上學習如何瞭解最新情況、如何打造停電工具包以及如何制定家庭安全計畫。 |
| Farsi | شرایط آب و هوایی گرم و خشک خطر آتش‌سوزی جنگل‌ها و احتمال قطعی برق مرتبط با ایمنی را افزایش می‌دهد. بنابراین، PGE از شما می‌خواهد آماده باشید. نحوه مطلع ماندن، تهیه کیت لوازم ضروری در زمان قطعی برق و برنامه‌ریزی برای ایمن نگه داشتن خانواده خود را در portlandgeneral.com/prepare |
| Japanese | 気候が熱く乾燥していると、山火事のリスクや安全に関わる停電発生の可能性が高まります。そこで、PGEから万が一に備えた準備についてご案内いたします。 portlandgeneral.com/prepare にアクセスして、ご家族皆様の安全をお守りできるよう、役立つ情報をご確認の上、停電キットを作成してください。 |
| Korean | 덥고 건조한 날씨는 산불 위험과 안전 관련 정전 가능성을 높입니다. PGE와 함께 위험에 대비하시기 바랍니다. portlandgeneral.com/prepare 에서 최신 정보를 파악하고, 정전 키트를 만들고, 가족을 안전하게 지키기 위한 계획을 세우는 방법을 알아보십시오. |
| Rohingya | Goróm ar fúwana abaháwar haálot ókkol ólla bouli zoñlor-oin or hótara ar óitfaredé héfazoti-mutalek kaären bon táka ókkol bari zargoi. |

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| | <p>Étolla, PGE é oñnorare toiyar rákito saár. Zanifuni keengori tákiba, outage kit (kaáren bon tákar saaman) toiyari ar oñnor fémelire héfazot rákibar plan ókkol zaniloiyó eçe portlandgeneral.com/prepare.</p> |
| Russian | <p>Жаркие и засушливые погодные условия повышают риск возникновения лесных пожаров и вероятность отключения электроэнергии для обеспечения безопасности. Поэтому компания PGE хочет подготовить вас к этому. С советами о том, как оставаться в курсе событий, подготовить набор необходимых вещей на случай летних отключений электроэнергии и составить план по обеспечению безопасности своей семьи можно ознакомиться на странице portlandgeneral.com/prepare.</p> |
| Somali | <p>Xaaladaha cimilada kulul ee qalalan ayaa kordhinaaya khatarta dabka iyo suurtagalnimada koronto jarista la xariirta badqabka. Marka, PGE waxay doonaysaa inaad diyaar garoowdo. Baro sida aad ku helayso xogtii ugu danbaysay, furo kiishada xogta ee ku saabsan koronto go'a kadibna samayso qorshe aad ku dhawrayso badqabka qoyskaaga adoo galaaya portlandgeneral.com/prepare.</p> |
| Spanish | <p>Los climas cálidos y secos aumentan el riesgo de incendios y la probabilidad de apagones por seguridad. Por eso, PGE quiere que esté preparado. Conozca cómo estar informado, crear un kit para apagones y un plan para mantener a su familia segura en portlandgeneral.com/prepararse.</p> |
| Swahili | <p>Hali ya hewa ya joto na kavu huongeza hatari ya moto wa mwituni na uwezekano wa kupotea kwa nguvu za umeme kwa sababu ya usalama. Hivyo basi, PGE ingependa uwe tayari. Pata maelezo kuhusu jinsi ya kupata taarifa, kuunda zana ya kupotea kwa umeme na kuweka mpango wa kudumisha usalama wa familia yako kwenye portlandgeneral.com/prepare.</p> |
| Vietnamese | <p>Điều kiện thời tiết nóng và khô làm tăng nguy cơ cháy rừng và khả năng cắt điện vì lý do an toàn. Do đó, PGE muốn quý vị chuẩn bị sẵn sàng. Tìm hiểu cách luôn cập nhật thông tin, tạo lập một bộ công cụ phòng khi cắt điện và lập kế hoạch giữ an toàn cho gia đình quý vị tại portlandgeneral.com/prepare.</p> |

Newsletter or web copy

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| English | <p>If extreme weather conditions threaten PGE's ability to safely operate the electrical grid, they may need to turn off power to help protect public safety. These last-resort safety outages are called a Public Safety Power Shutoffs, or PSPS. No one likes an outage but being prepared makes them a little easier to get through. Find tips at portlandgeneral.com/prepare.</p> |
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| Arabic | إذا كانت الظروف الجوية القاسية تهدد قدرة PGE على تشغيل شبكة الطاقة الكهربائية بأمان، فيتعين عليهم فصل التيار الكهربائي للمساعدة في حماية السلامة العامة. تُعرف عمليات انقطاع التيار الكهربائي لنوعي السلامة التي يتم اللجوء إليها كحل نهائي باسم Public Safety Power Shutoffs (انقطاع التيار الكهربائي للسلامة العامة)، أو PSPS. لا أحد يحب قطع التيار الكهربائي ولكن الاستعداد لذلك يُسهّل عملية تجاوز تلك الفترة. اطلع على النصائح على portlandgeneral.com/prepare |
| Chinese (simplified) | 如果极端天气条件威胁到 PGE 安全运行电网的能力，他们可能需要关闭电源，以帮助保护公共安全。这种停电是最后的手段，被称为 Public Safety Power Shutoffs（公共安全电源关闭），或 PSPS。没有人喜欢停电，但做好准备会让停电不那么难熬。在 portlandgeneral.com/prepare 上查找提示。 |
| Chinese (traditional) | 如果極端天氣條件威脅到 PGE 安全運行電網的能力，他們可能需要關閉電源，以幫助保護公共安全。這種停電是最後的手段，被稱為 Public Safety Power Shutoffs（公共安全電源關閉），或 PSPS。沒有人喜歡停電，但做好準備會讓停電不那麼難熬。在 portlandgeneral.com/prepare 上查找提示。 |
| Farsi | اگر شرایط آبوهوایی غیر عادی توانایی PGE برای اداره ایمن شبکه برق را تهدید کند، ممکن است لازم باشد آنها برای کمک به محافظت از ایمنی عمومی برق را قطع کنند. این قطعی‌های برق با هدف حفظ ایمنی، که آخرین راحل هستند، Public Safety Power Shutoffs (قطعی‌های برق جهت حفظ ایمنی عمومی) یا PSPS نامیده می‌شوند. هیچ‌کس قطعی برق را دوست ندارد، اما آمادگی قبلی پشت سر گذاشتن قطعی برق را کمی آسان‌تر می‌کند. نکات را در portlandgeneral.com/prepare پیدا کنید. |
| Japanese | 気候の状況があまりにも過酷でPGEが送電網を安全に操作できない場合は、公衆安全を保護するために電気を停止させていただくことがあります。このような停電は最後の手段となり、Public Safety Power Shutoffs(保護停電公衆安全) またはPSPSとも呼ばれます。停電は誰もが不便を感じるものですが、停電に向けて準備をすることで少しは乗り越えやすくなります。 portlandgeneral.com/prepare にアクセスして、役立つヒントをご確認ください。 |
| Korean | 극한의 기상 조건이 PGE의 안전한 전력망 운영 능력에 위협이 되는 경우, 공공 안전을 보호하기 위해 전력 공급을 중단해야 할 수도 있습니다. 이렇게 안전을 위한 최후의 수단으로서 실시하는 정전을 Public Safety Power Shutoff(PSPS, 공공 안전 전원 차단)라고 합니다. 정전을 좋아하는 사람은 아무도 없지만 미리 준비한다면 좀 더 수월하게 대응할 수 있습니다. 관련 팁은 portlandgeneral.com/prepare 에서 제공됩니다. |
| Rohingya | Zodi ódorbaára abaháwar haálot é PGE ír héfazoti kaáren bebosta gorár kaabiliyotire dómkidile, ítara aám maincor héfazot ólla bouli kaáren bon gori filit fare. Héfazotílla kaáren bon tákede é ahéri mouka íyan ore Public Safety Power Shutoffs (Páblík or Héfazoti Kaáren Bon Táka), yáto PSPS bouil hoó. Kiyóu kaáren no tákare fosón no gore kintu toiyar tákile cómoi iín faráite asán ó. Mocuwara ókkol tuwai so eçe portlandgeneral.com/prepare . |

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| Russian | Если ввиду экстремальных погодных условий компания PGE не может гарантировать безопасность эксплуатации электрической сети, компания может быть вынуждена отключить электроснабжение для обеспечения общественной безопасности. Такие крайние меры в виде аварийных отключений называются Public Safety Power Shutoffs (отключения электроэнергии для обеспечения общественной безопасности) или PSPS. Никому не нравятся подобные отключения, но их легче пережить, будучи готовым. Больше советов по ссылке portlandgeneral.com/prepare . |
| Somali | Haddii xaaladaha cimilada daran ay khatar gashaan awooda PGE ee ku shaqaynta si amaan ah qalabka korontada, waxay u baahan karaan inay damiyaan korontada si loo dhawro badqabka dadwaynaha. Koronto jaristaan ah talaabada ugu danbaysa ee badqabka ayaa loogu yeeraa Public Safety Power Shutoffs (Koronto Jarista Badqabka Dadwaynaha), ama PSPS. Ma jiro qof jecel koronto goyn laakiin inaad u diyaar garoowdo ayaa yaraysa niyad jabka hadhoow imaan kara. Tilmaamo ka fiiri portlandgeneral.com/prepare . |
| Spanish | Si, debido a condiciones meteorológicas extremas, se ve afectada la capacidad de PGE para operar la red eléctrica de manera segura, cortaremos la energía para contribuir a la protección de la seguridad pública. Estos apagones se realizan como último recurso de seguridad y se denominan Public Safety Power Shutoffs (Interrupciones del Suministro Eléctrico por Motivos de Seguridad Pública) o PSPS. A nadie le gustan los apagones, pero estar preparado hace que sean un poco más fáciles de sobrellevar. Encuentre consejos en portlandgeneral.com/prepararse . |
| Swahili | Ikiwa hali mbaya ya hewa inatishia uwezo wa PGEwa kuendesha gridi ya umeme kwa usalama, wanaweza kuhitaji kuzima nguvu za umeme ili kusaidia kulinda usalama wa umma. Hatua hii ya mwisho ya kupoteza umeme inajulikana kama Public Safety Power Shutoffs (Kuzima Umeme kwa Sababu ya Usalama wa Umma), au PSPS. Hakuna mtu anayependa kupotea kwa umeme lakini kuwa tayari kunarahisisha kidogo kukabili hali hii. Pata vidokezo kupitia portlandgeneral.com/prepare . |
| Vietnamese | Nếu điều kiện thời tiết khắc nghiệt có nguy cơ làm trở ngại khả năng của PGE trong việc vận hành an toàn mạng lưới điện, công ty có thể cần cắt nguồn điện để giúp bảo vệ an toàn công cộng. Các biện pháp an toàn cuối cùng bằng cách cắt điện này được gọi là Public Safety Power Shutoffs (Cắt Điện Vì An Toàn Công Cộng), hay PSPS. Không ai thích rơi vào tình trạng mất điện nhưng việc chuẩn bị sẵn sàng sẽ giúp họ vượt qua điều đó dễ dàng hơn một chút. Hãy xem các lời khuyên tại portlandgeneral.com/prepare . |

Appendix 2

Stakeholder Survey List

State Officials

OPUC - Lori Coho

OPUC - Lisa Gorsuch

City and County Public Information Officers

City of Portland

City of Hillsboro

Clackamas County

Marion County

Multnomah County

Oregon City

Washington County

City and County Officials

City of Estacada

City of Scotts Mills

City of Silverton

Clackamas County

Hood River County

Marion County

Scappoose Fire District

Wasco County

Washington County

Community Based Organizations

211

Adelante Mujeres

Affiliated Tribes of the Northwest Indians

African American Alliance for Home Ownership

Albertina Kerr Centers

Beaverton Education Foundation

Bienestar
Birch Community Services
Black United Fund of Oregon, Inc.
Boys & Girls Club of Salem
Boys & Girls Club of Salem
Boys & Girls Clubs of Portland Metro
Bradley Angle
Camp Fire Columbia
CARES Northwest
Cascade Behavioral Health
Causa
Central City Concern
Centro Cultural de Washington County
Chehalem Youth & Family Services
Clackamas County
Clackamas Women's Services
Community Action (Washington County)
Community Action Partnership of Oregon (CAPO)
Community Services Network
Confederated Tribes of Grand Ronde
David Douglas Educational Foundation
Dayton Education Foundation
DePaul Treatment Centers
Estacada Area Food Bank
Farmworker Housing Development Corporation
Garten
Gresham-Barlow Education Foundation
Hillsboro Schools Foundation

Hispanic Metropolitan Chamber of Commerce

Home Forward

Human Solutions

Impact NW

Incight

JOIN

Kinship House

Liberty House

LifeWorks NW

Marion-Polk Food Share Inc.

Metropolitan Family Services

Mid-Willamette Valley Community Action

Multnomah County

NAMI

Neighborhood House

New Avenues for Youth

Newberg FISH Emergency Services

Northwest Housing Alternatives

Northwest Pilot Project, Inc.

Oregon Building Congress

Oregon Energy Fund

Oregon Native American Chamber

Our House of Portland

Outside In

Partners for a Hunger Free Oregon

Portland African American Leadership Forum

Portland Homeless Family Solutions

Portland Housing Center

Proud Ground
Raphael House of Portland
Ride Connection, Inc.
Rose Haven
Rose Initiative
SAGE
Salem Harvest
Salem Multicultural Institute
Salem Schools Foundation
Self Enhancement, Inc.
Sisters Of The Road
SnowCap
St. Vincent dePaul
The Salvation Army
Transition Projects
Trillium Family Services
TriMet
United Way of the Columbia-Willamette
Urban League
Virginia Garcia Memorial Foundation
Wallace Medical Concern
William Temple House
Yamhill Community Action Partnership
YWCA of Greater Portland

Food Banks

Oregon Food Bank
Allen Temple Food Pantry
Aloha Church of God

Banks Community Food Bank
Beavercreek United Church of Christ
Beaverton SDA
Bethel Congregational Church
C3 Church Food Pantry
CAO Shelter Home EFB
Cascade Vineyard Church King's Kindness Ministries
Catholic Charities Food Pantry
CCC Recuperative Care Program
Clackamas Co. H3S (CWS)
Clackamas Service Center Day and Night Markets
Clay St Table - First Unitarian (Pop Up)
Clay St Table - Pantry
Colton Helping Hands
Community Hands Up
Cornelius United Methodist Church
Crossroads Food Bank
EMO NE Emergency Food Program
Estacada Area Food Bank
Esther's Pantry
Evergreen Christian Center Food Pantry
First Baptist Church EFB
Food for Families
Food Resource at Turning Point Church
Foothills Community Church EFB
Forest Grove Foursquare Church
Forest Grove Spanish SDA
Francis Center

Genesis Community Fellowship Food Pantry
Gladstone SDA
Good Roots Community Church
Hand Up Project - People's Pantry
Helping Hands (Sherwood)
Hereford House Food Pantry
Highland Christian Center
Hillsboro Seventh Day Adventist
Hillsboro Spanish SDA
Holy Trinity Food Closet
HOPE First Baptist
HOPE First Presbyterian
HOPE United Methodist Church
King's Cupboard
Lift Urban Portland
Linnton Community Center EFB
Mainspring Portland (formerly FISH Emergency Services)
Milwaukie Spanish Seventh Day Adventist
Molalla Christian Church
Molalla Service Center
Murray Hills Christian Church
Neighborhood House Community Services
Neighborhood Missions
New Day Family Church
North Plains Senior Center EFB
Open Door Counseling EFB
Outside In - Milwaukie High School Based Health Ctr
Parkrose United Methodist Church

Portland Adventist Community Services
Portland Open Bible Community Pantry
Rock Creek Church EFB
Salvation Army Gresham
Salvation Army Moore St Center
Salvation Army Portland Tabernacle Family Services
Salvation Army TV Citadel
Sandy Community Action EFB
Sharon Community Services SDA
Sherwood Essential Needs Hub
SnowCap
St Andre Bessette Catholic Church
St Francis CAC
St Luke Lutheran Church EFB
St Mark's Lutheran Church
St Matthew Lutheran Pantry
Sunset Presbyterian Church - Helping Hands
SVDP All Saints
SVDP Ascension
SVDP Blessed Frederic at Holy Cross
SVDP Christ the King
SVDP Holy Family
SVDP Holy Redeemer
SVDP Immaculate Heart
SVDP Our Lady of Sorrows
SVDP Sacred Heart
SVDP St Agatha
SVDP St Aloysius

SVDP St Andrew
SVDP St Anne
SVDP St Anthony (Portland)
SVDP St Anthony (Tigard)
SVDP St Cecilia (Beaverton)
SVDP St Charles
SVDP St Elizabeth Ann Seton (Aloha)
SVDP St Henry
SVDP St Ignatius
SVDP St James
SVDP St John Fisher
SVDP St John the Apostle
SVDP St John the Baptist
SVDP St Joseph the Worker
SVDP St Juan Diego
SVDP St Louise
SVDP St Matthew (Hillsboro)
SVDP St Michael
SVDP St Patricks Canby
SVDP St Peter
SVDP St Pius X (Cedar Mill)
SVDP St Rita
SVDP St Rose
SVDP St Therese
Tigard Covenant Church - Barb's Pantry
Tigard UMC- Bethlehem House of Bread
Trinity Community Church
True Life Fellowship

Tualatin School House Pantry
U.Me.Us Food Pantry
Union Gospel Mission Food Pantry
Unity of Beaverton
University Park ACS
Wapato Valley Church
Westside Food Brigade
William Temple House
Willowbrook Food Pantry
Wilsonville Community Sharing
Zarephath Pantry

School Districts

Amity School District
Banks School District
Beaverton School District
Cascade School District
Corbett School District
Dayton School District
Estacada School District
Forest Grove School District
Gaston School District
Gervais School District
Gladstone School District
Gresham Barlow School District
Hillsboro School District
Lake Oswego School District
Molalla River School District
Mt. Angel School District

Newberg School District
North Clackamas School District
North Marion School District
Oregon City School District
Oregon Trail School District
Portland Public Schools
Reynolds School District
Salem-Keizer School District
Scappoose School District
Sherwood School District
Silver Falls School District
St. Helens School District
Tigard Tualatin School District
West Linn-Wilsonville School District
Willamina School District
Woodburn School District
Yamhill Carlton School District

County and City Emergency Management

Multnomah County Emergency Management
Washington County Emergency Management
Clackamas County Disaster Management
Marion County Emergency Management
Portland Bureau of Emergency Management
City of Salem Emergency Management

Public Safety Partners

ODF - North Cascade FPD - Molalla Unit
ODF - North Cascade FPD - Santiam Unit
ODF Northwest Oregon FPD - Forest Grove Unit

ODF Western Oregon FPA – Unit 2 & 3
ODF Klamath Lake FPA - Klamath/Lake Unit
USFS - Mt. Hood NF - West Zone
USFS - Willamette NF - Santiam River Zone
Hoodland Fire District #74
Clackamas Fire District #1
Estacada RFD #69
Sandy Fire District #72
Confederated Tribes of Warm Springs (CTWS) – Fire Department
Northwest Interagency Coordination Center (NWCC)
Columbia Cascades Dispatch Center (WA-CCC)
National Weather Service (NWS) Portland
City of Portland Fire and Rescue
City of Portland Resource Protection and Planning - Portland Water Bureau
City of Portland Fire and Rescue
Gresham Fire and Emergency Services
Molalla Rural Fire Protection District #73
Tualatin Valley Fire & Rescue
Scappoose Fire District #31
Sauvie Island Rural Fire Protection District #30
Silverton Fire District #2
Port of Portland

Key Customers (managed and non-managed)

Tualatin Water District
KGW Media (News Station)
Bureau of Land Management (BLM)
City of Portland PWB
King Broadcasting Company, Inc.

Tualatin Valley Fire & Rescue

Washington County

Water Environment Services

Clackamas 800 Radio Group