



Parallels Desktop Business Edition

Quick Start Guide

Build 10.2.0 or later

This guide is intended for IT administrators deploying and managing Parallels Desktop for Mac Business Edition in their organization. The guide provides instructions on how to:

- Create a Parallels Business Account allowing you to manage your Parallels Desktop Business Edition licenses.
- Deploy Parallels Desktop Business Edition on Mac computers in your organization.
- Manage Parallels Desktop Business licenses using your Parallels Business Account.

Create a Parallels Business Account

To create a Parallels Business Account, enter the following URL into your Web browser:

https://account.parallels.com/#/register_ba

The URL opens the Parallels Business Account registration page:

Parallels[®]
Business Account

Administrator

Administrator Name

Email

Password

Company

Company Name

Phone

Number of Employees

Industry

By registering I agree to the Parallels [Terms of Use](#).

Back Register

Enter the information about yourself and your company and then click **Register**. Once the account is created, you will see the **Get Started** page:

Parallels Access

Support

My Company

pdbuser@parallel...

Get Started

General

Users

Select an action to get started

Parallels Access for Business

- Purchase and manage licenses
- Manage users
- Manage users' computers
- Work with your computers

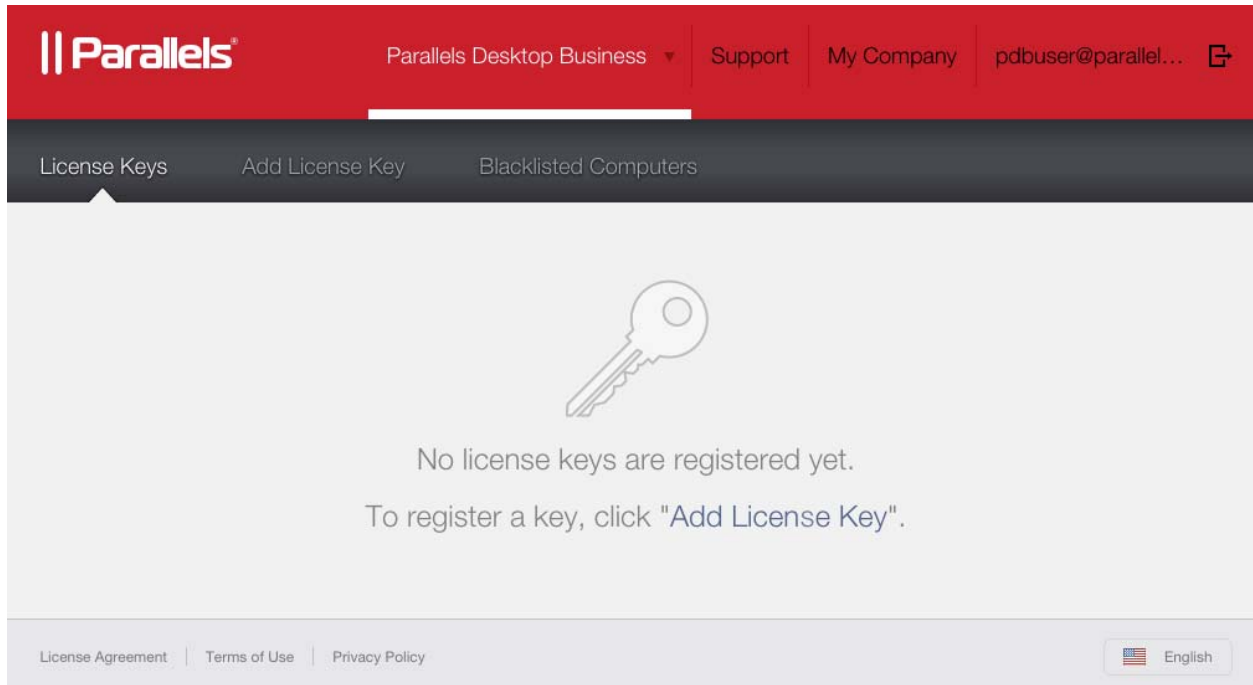
Parallels Desktop for Mac Business Edition

- Manage license keys

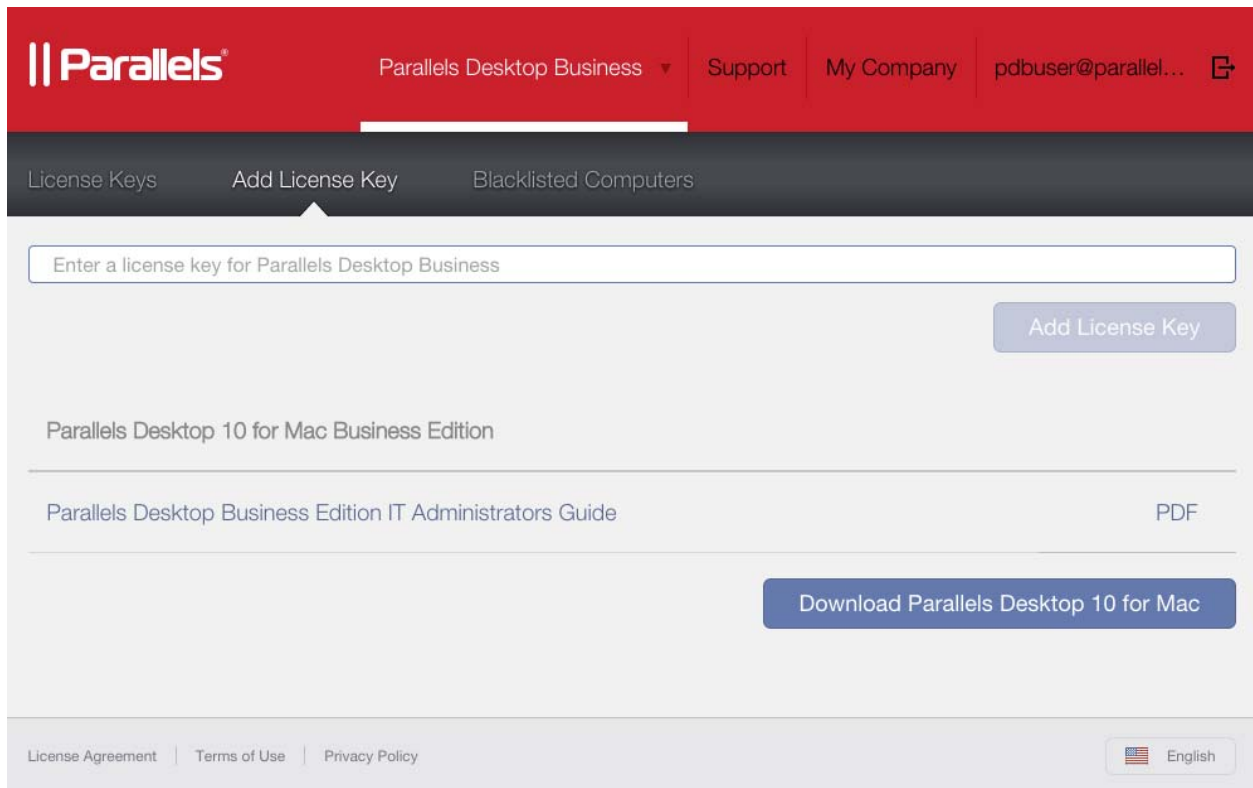
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English

Click the **Manage license keys** link on the right side of the page. Since you don't have any license keys registered yet, you will see the following message:



Click the **Add License Key** link to open the **Add License Key** tab page.



Enter your Parallels Desktop Business Edition license key in the box provided and then click the **Add License Key** button. The license key information will appear on the **License Keys** tab page (you can click it to review the info if you wish). To begin managing individual Mac computers using

your new Parallels Desktop Business Account, you need to deploy and activate Parallels Desktop Business Edition on them. Read on to learn how to do it.

Deploy Parallels Desktop Business Edition on Mac Computers

Parallels provides a Mass Deployment package that can be used to automate the deployment of Parallels Desktop Business Edition. For the complete instructions on how to use the package, please read the **Mass Deployment of Parallels Desktop and Virtual Machines** section of the **Parallels Desktop Business Edition Administrator's Guide**.

Once Parallels Desktop Business Edition is deployed and activated on Mac computers, the information about them is automatically added to your Parallels Business Account. The following section describes how to begin managing your licenses.

Sign In to Parallels Business Account

If you are not currently signed in to your Parallels Business Account, please do so by entering the following URL into your web browser:

<https://account.parallels.com>

The URL opens the **Sign In** page.



The screenshot shows the Parallels Business Account Sign In page. At the top, there is a red header with the Parallels logo. Below the header, there are two tabs: "Sign In" (selected) and "Register". Under the "Sign In" tab, there are two input fields: "Email" and "Password". Below the "Password" field, there is a link for "Forgot password?". A blue "Sign In" button is positioned below the input fields. At the bottom, there is a section labeled "or use social" with two buttons for social login: Facebook (f) and Google+ (g+).

Enter your Parallels Business Account email address and password and click **Sign In**. The **License Keys** page opens.

The screenshot displays the Parallels Desktop Business Edition License Keys page. The page features a red header with the Parallels logo and navigation links for 'Parallels Desktop Business', 'Support', 'My Company', and a user email 'pdbuser@parallel...'. Below the header is a dark navigation bar with three tabs: 'License Keys', 'Add License Key', and 'Blacklisted Computers'. The 'License Keys' tab is selected. The main content area is divided into three sections: 'Active License Keys (1)', 'Expired License Keys (1)', and 'Blacklisted License Keys (1)'. Each section contains a license key, the number of licenses used and remaining, and an expiration date. The active key expires on 3/31/2015. The expired key expired on 1/29/2015. The blacklisted key is blocked. At the bottom, there are links for 'License Agreement', 'Terms of Use', and 'Privacy Policy', and a language selector set to 'English'.

The page displays the information about your active license key(s), as well as expired and blacklisted keys (if any). To see the list of computers on which the license key is activated, click anywhere within an active license area. The **License Keys** tab page is updated with the following information:

Parallels®

Parallels Desktop Business ▾ Support My Company pdbuser@parallel... ↗

License Keys Add License Key Blacklisted Computers

All License Keys / ABCDEF-123456-ABCDEF-123456-ABCDEF

Licenses: 100 (used: 1; remaining: 99) Expires on: 3/31/2015

Search for computers (e.g., "John's Mac 127.0.0.32") Actions ▾

<input type="checkbox"/>	Hostname ▾	Serial Number ↕	Last Contact Date ↕	Username ↕	MAC Addresses ↕	IPv4 Addr
<input type="checkbox"/>	Host6	ABCDEFGH1	2015-02-04 12:09:38	User6	12:34:a1:b2:3d:4c	127.0.0.1,

< 1 >

Items per page: 10, 25, 50, 100, 200

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English

At the top of the tab page you can see your license key, the number of licenses used, the number of licenses remaining, and the license key expiration date. The list below the license key info contains the licensed Mac computers (you may need to scroll the list horizontally to see the complete computer information). A check-box in the beginning of each row allows you to select or deselect an individual computer. The **Actions** drop-down menu allows you to select an action to perform on the selected computer(s). The following sections describe these actions.

Export Computer Information to a CSV File

To export the complete computer information table to a CSV file, click the **Actions** drop-down menu and select **Export all to a CSV file**.

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License Keys | Add License Key | Blacklisted Computers

All License Keys / ABCDEF-123456-ABCDEF-123456-ABCDEF

Licenses: 100 (used: 1; remaining: 99) Expires on: 3/31/2015

Search for computers (e.g., "John's Mac 127.0.0.32")

<input type="checkbox"/>	Hostname ▾	Serial Number ⇅	Last Contact Date ⇅	Username ⇅	MAC Addresses
<input type="checkbox"/>	Host6	ABCDEF1	2015-02-04 12:09:37	User6	12:34:a1:b2:3c:4d

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Items per page: 10, 25, 50, 100, 200

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Deactivate a License on a Computer

To deactivate a license on a computer, select the check-box in front of it, then click the **Actions** drop-down menu, and then click **Deactivate**.

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License Keys | Add License Key | Blacklisted Computers

All License Keys / ABCDEF-123456-ABCDEF-123456-ABCDEF

Licenses: 100 (used: 1; remaining: 99) Expires on: 3/31/2015

Search for computers (e.g., "John's Mac 127.0.0.32") Selected devices: 1

<input checked="" type="checkbox"/>	Hostname ▾	Serial Number ⇅	Last Contact Date ⇅	Username ⇅	MAC Addresses
<input checked="" type="checkbox"/>	Host6	ABCDEF1	2015-02-04 12:09:38	User6	12:34:a1:b2:3d:4c

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Items per page: 10, 25, 50, 100, 200

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Note: Parallels Desktop Business Edition will continue to run on the affected computer until the computer checks in with the licensing server. This could be anywhere from a few minutes to seven days. If you want to deactivate the license on a computer immediately, you can log in to it and run the following command in Terminal:

```
prlsrvctl deactivate-license
```

Blacklist a Computer

When you blacklist a computer, the license is deactivated on it permanently. This means that the same license key cannot be used to reactivate Parallels Desktop Business Edition on the computer later. To blacklist a computer, select it, then click the **Actions** drop-down menu, and then click **Add to blacklist**.

The screenshot shows the Parallels Desktop Business Edition licensing management interface. The top navigation bar includes the Parallels logo, 'Parallels Desktop Business', 'Support', 'My Company', and a user email 'pdbuser@parallel...'. Below the navigation bar, there are tabs for 'License Keys', 'Add License Key', and 'Blacklisted Computers'. The main content area displays 'All License Keys / ABCDEF-123456-ABCDEF-123456-ABCDEF' and 'Licenses: 100 (used: 1; remaining: 99)'. A search bar is present with the text 'Search for computers (e.g., "John's Mac 127.0.0.32")'. A table of computers is shown with columns: Hostname, Serial Number, Last Contact Date, Username, and MAC Addresses. One computer is selected, and the 'Actions' menu is open, showing options: 'Export all to a CSV file', 'Add to the blacklist' (highlighted), and 'Deactivate'. The footer includes links for 'License Agreement', 'Terms of Use', and 'Privacy Policy', along with a language selector set to 'English'.

Note: Parallels Desktop Business Edition will continue to run on the affected computer until the computer checks in with the licensing server. This could be anywhere from a few minutes to seven days.

Parallels Desktop can be reactivated on the affected computer using a different license key.

View the List of Blacklisted Computers

To view the list of blacklisted computers, click the **Blacklisted Computers** tab.

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Parallels Desktop Business | Support | My Company | pdbuser@parallel... |

License Keys | Add License Key | **Blacklisted Computers**

Blacklisted Computers: 1

Search for computers (e.g., "John's Mac 127.0.0.32") **Actions** ▾

<input type="checkbox"/>	Hostname ▾	Serial Number ⇅	Last Contact Date ⇅	Username ⇅	MAC Addresses ⇅	IPv4 Addr
<input type="checkbox"/>	Host6	ABCDEFGH1	2015-02-04 12:09:38	User6	12:34:a1:b2:3d:4c	127.0.0.1,

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Items per page: 10, 25, 50, 100, 200

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To remove a computer from the list (if needed), select it and then click **Actions > Remove from the blacklist**.

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Parallels Desktop Business | Support | My Company | pdbuser@parallel... |

License Keys | Add License Key | **Blacklisted Computers**

Blacklisted Computers: 1

Search for computers (e.g., "John's Mac 127.0.0.32") Selected devices: 1

<input checked="" type="checkbox"/>	Hostname ▾	Serial Number ⇅	Last Contact Date ⇅	Username ⇅	MAC Addresses	IPv4 Addr
<input checked="" type="checkbox"/>	Host6	ABCDEFGH1	2015-02-04 12:09:38	User6	12:34:a1:b2:3d:4c	127.0.0.1,

Actions

- Remove from the blacklist

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Items per page: 10, 25, 50, 100, 200

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Get Support

The **Support** page provides Parallels contact information that you can use to talk to or email with Parallels Support. The page also provides download links to the Parallels Desktop Business Edition documentation.

Parallels Parallels Desktop Business ▾ Support My Company pdbuser@parallel...

Parallels Access **Parallels Desktop**

Contact Support (premier 24/7):

Phone Support Hotline:

Toll-free: +1 888-811-2489

International: +1 703-579-0156

Skype Support

Click to Call

Email Support

More Support Options:

[Visit Support Page](#)

Documentation

Parallels Desktop Business for IT Administrators	PDF
Parallels Desktop User's Guide	PDF
Readme for Parallels Desktop	PDF RTF
Getting Started With Parallels Desktop	PDF

Advanced documentation

Parallels Python API Reference	ZIP
Parallels C API Reference	PDF CHM ZIP
Parallels Virtualization SDK Programmer's Guide	PDF CHM ZIP

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