Parallels Desktop Business Edition

Quick Start Guide

Build 10.2.0 or later

This guide is intended for IT administrators deploying and managing Parallels Desktop for Mac Business Edition in their organization. The guide provides instructions on how to:

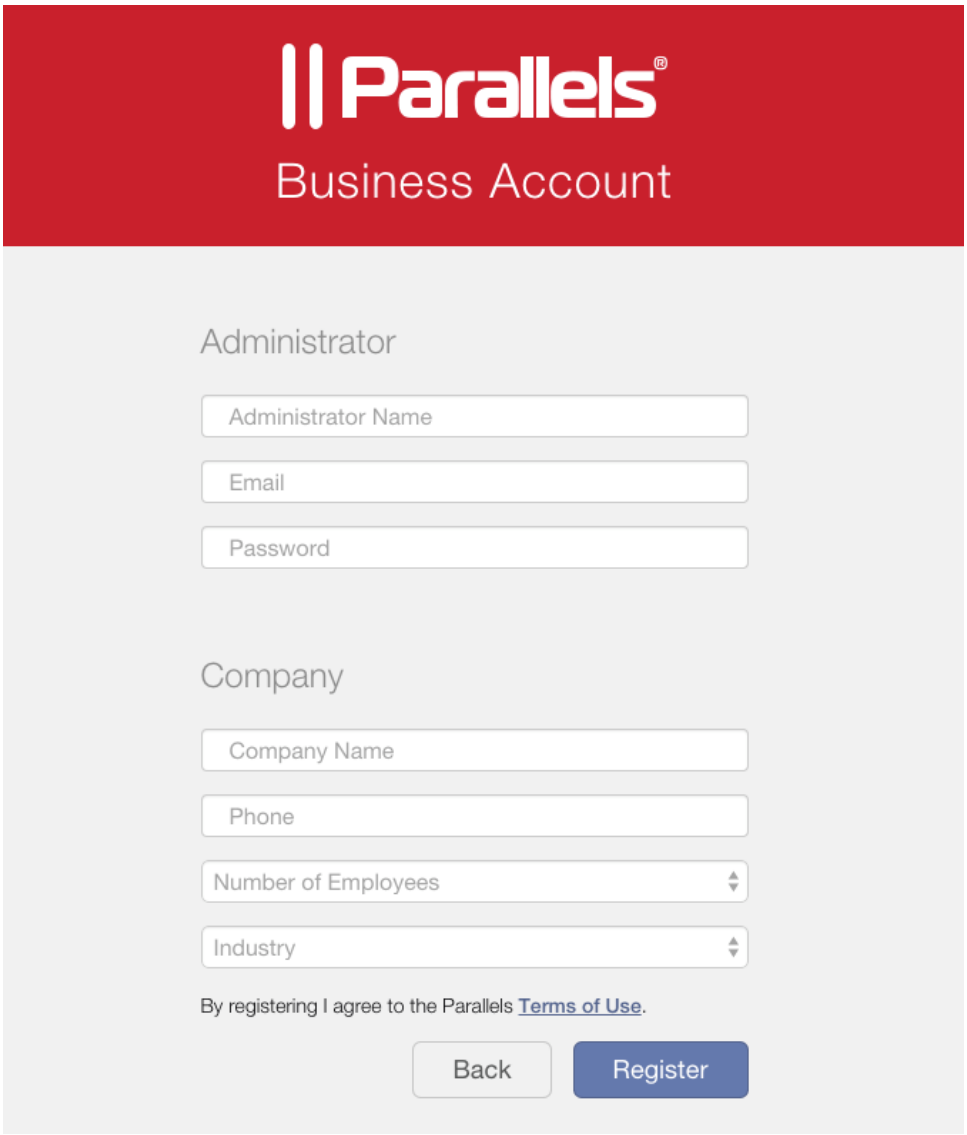
- Create a Parallels Business Account allowing you to manage your Parallels Desktop Business Edition licenses.
- Deploy Parallels Desktop Business Edition on Mac computers in your organization.
- Manage Parallels Desktop Business licenses using your Parallels Business Account.

Create a Parallels Business Account

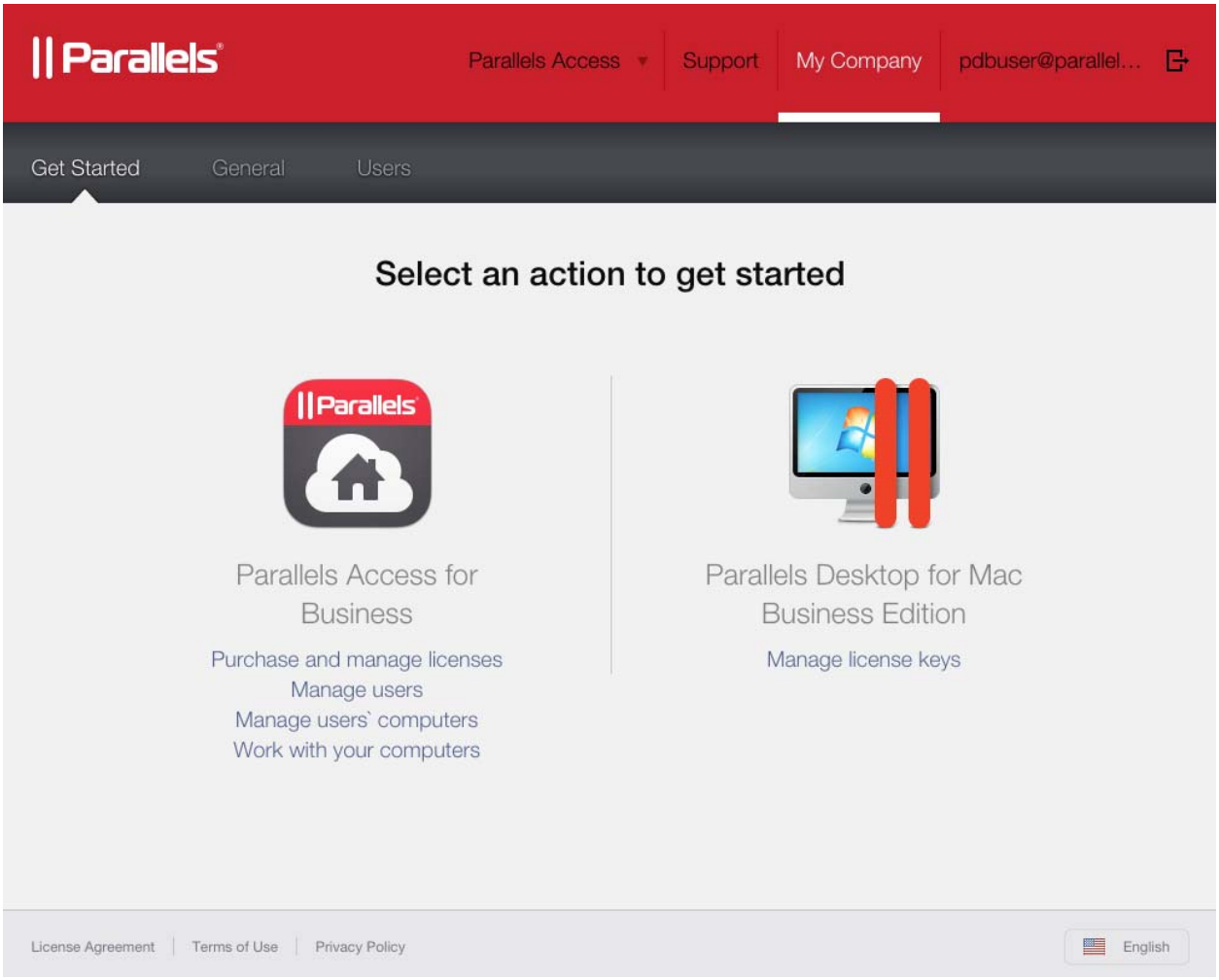
To create a Parallels Business Account, enter the following URL into your Web browser:

https://account.parallels.com/#/register_ba

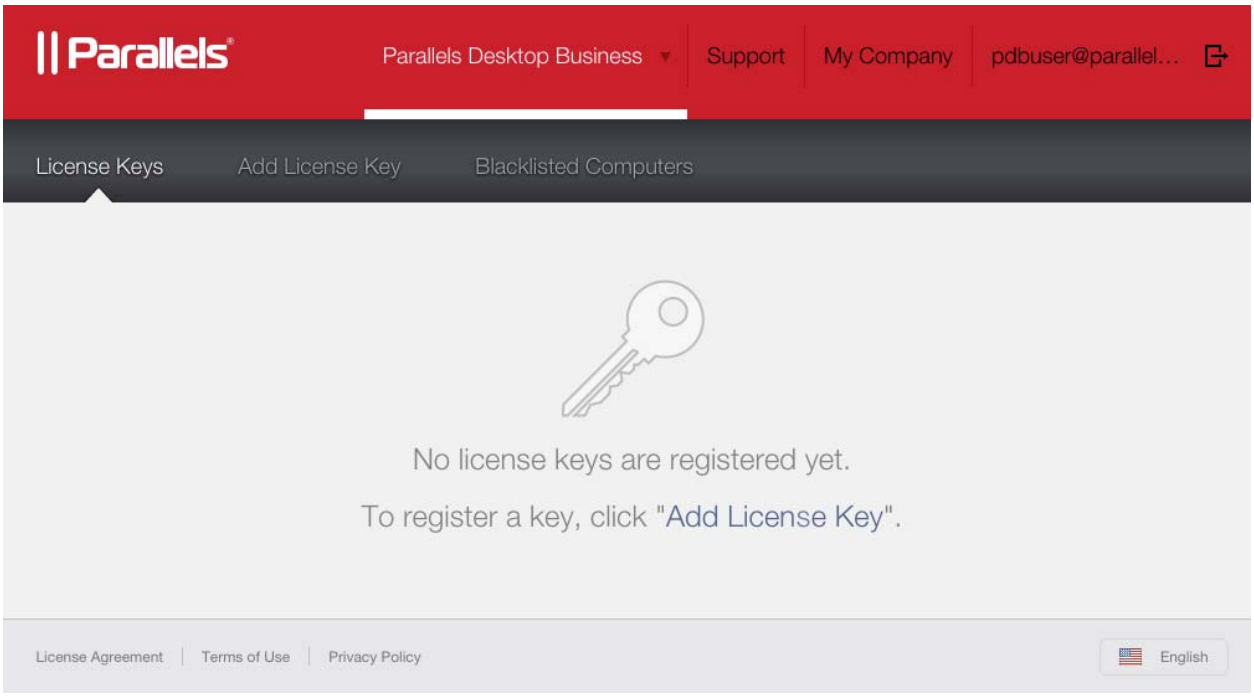
The URL opens the Parallels Business Account registration page:



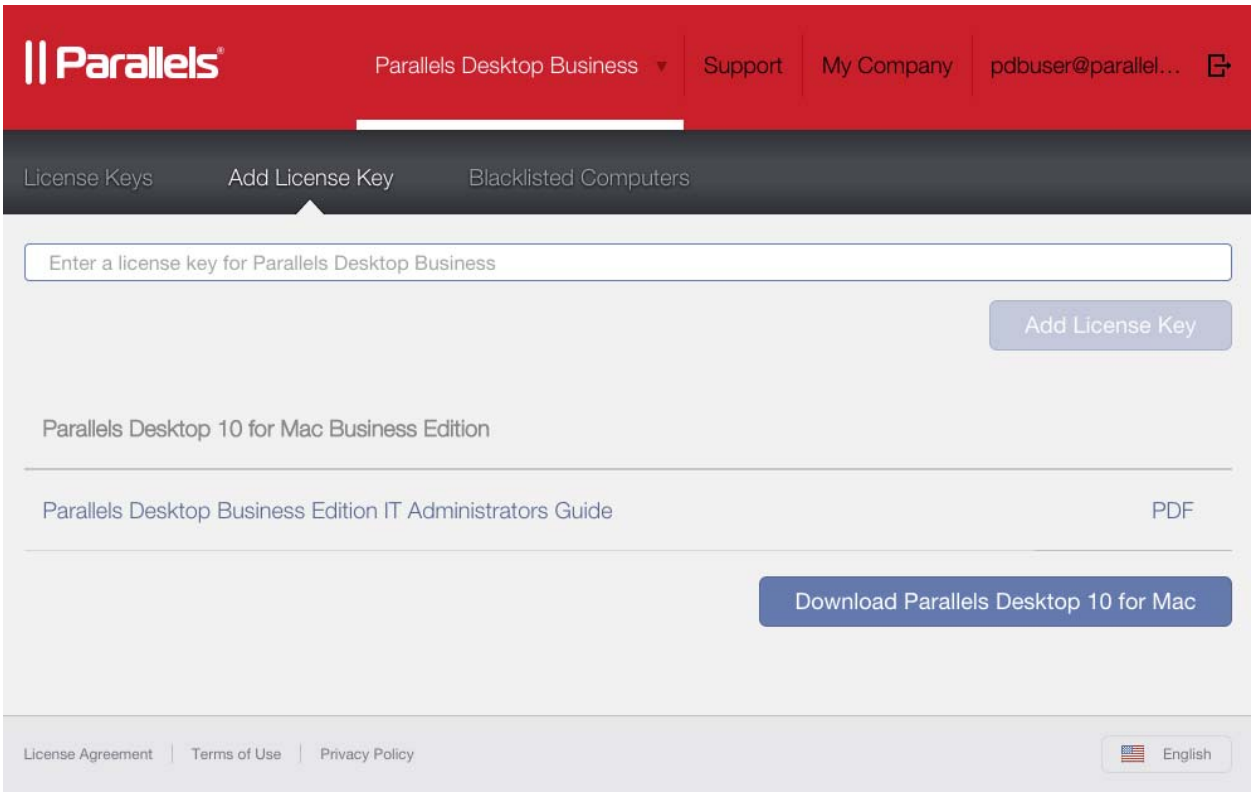
Enter the information about yourself and your company and then click **Register**. Once the account is created, you will see the **Get Started** page:



Click the **Manage license keys** link on the right side of the page. Since you don't have any license keys registered yet, you will see the following message:



Click the **Add License Key** link to open the **Add License Key** tab page.



Enter your Parallels Desktop Business Edition license key in the box provided and then click the **Add License Key** button. The license key information will appear on the **License Keys** tab page (you can click it to review the info if you wish). To begin managing individual Mac computers using

your new Parallels Desktop Business Account, you need to deploy and activate Parallels Desktop Business Edition on them. Read on to learn how to do it.

Deploy Parallels Desktop Business Edition on Mac Computers

Parallels provides a Mass Deployment package that can be used to automate the deployment of Parallels Desktop Business Edition. For the complete instructions on how to use the package, please read the **Mass Deployment of Parallels Desktop and Virtual Machines** section of the **Parallels Desktop Business Edition Administrator's Guide**.

Once Parallels Desktop Business Edition is deployed and activated on Mac computers, the information about them is automatically added to your Parallels Business Account. The following section describes how to begin managing your licenses.

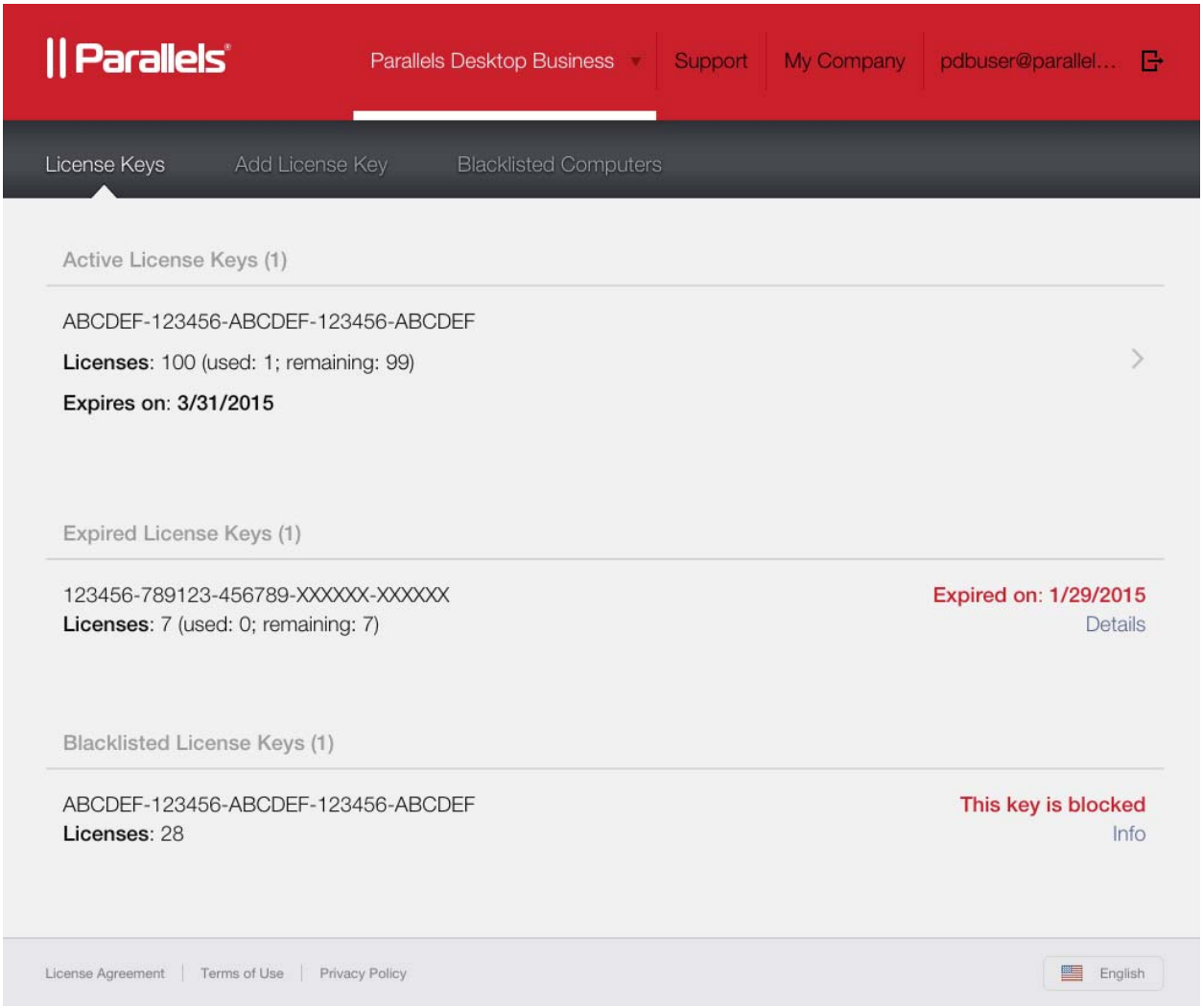
Sign In to Parallels Business Account

If you are not currently signed in to your Parallels Business Account, please do so by entering the following URL into your web browser:

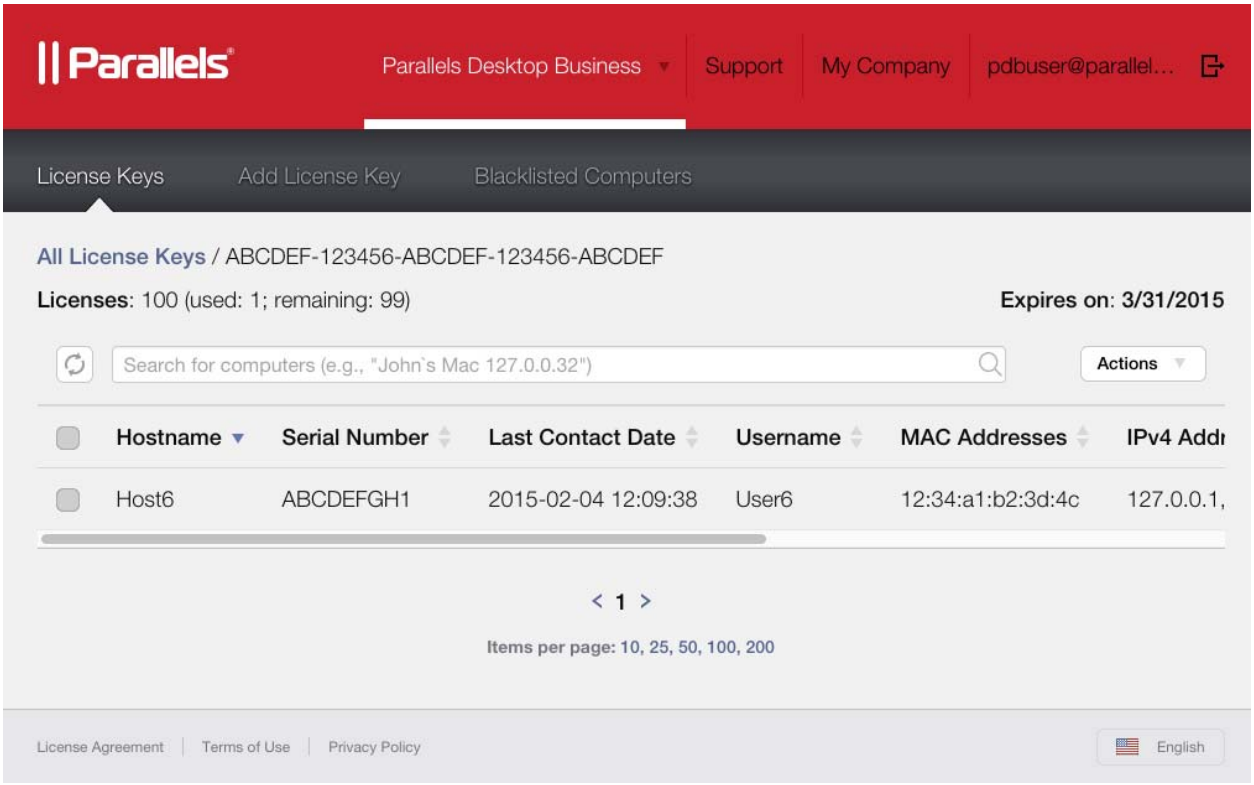
`https://account.parallels.com`

The URL opens the **Sign In** page.

Enter your Parallels Business Account email address and password and click **Sign In**. The **License Keys** page opens.



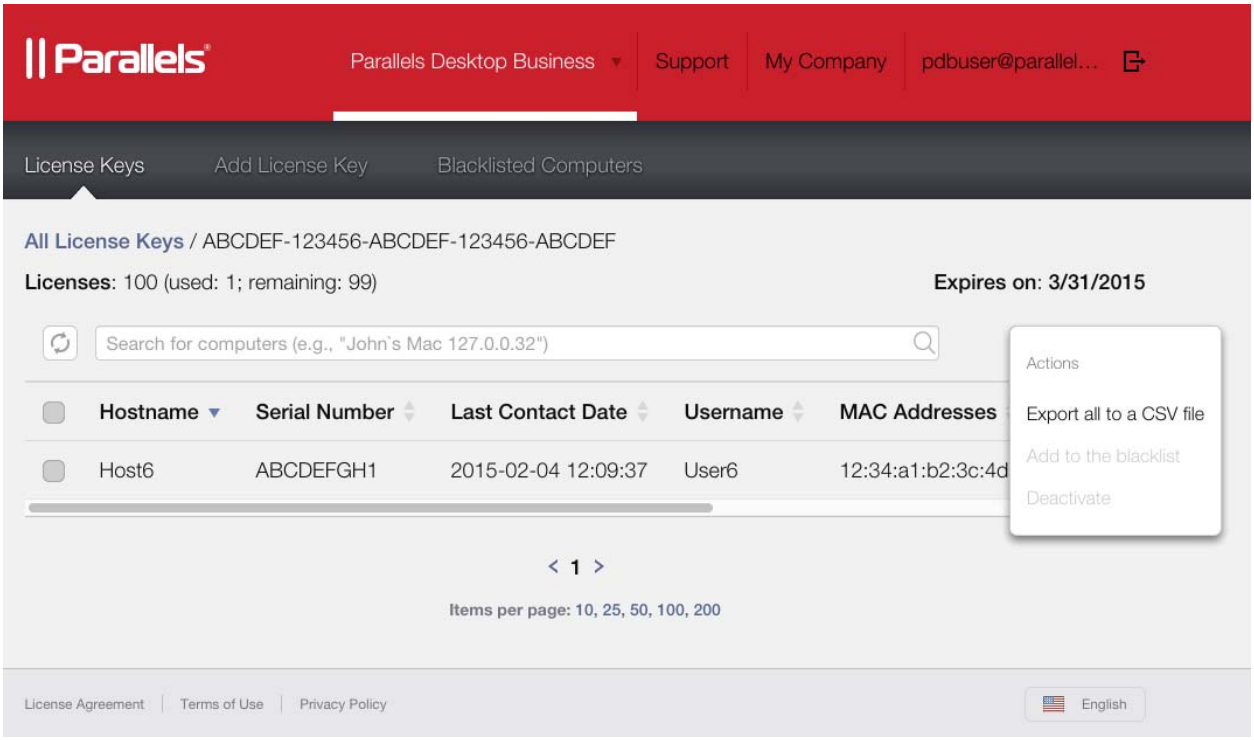
The page displays the information about your active license key(s), as well as expired and blacklisted keys (if any). To see the list of computers on which the license key is activated, click anywhere within an active license area. The **License Keys** tab page is updated with the following information:



At the top of the tab page you can see your license key, the number of licenses used, the number of licenses remaining, and the license key expiration date. The list below the license key info contains the licensed Mac computers (you may need to scroll the list horizontally to see the complete computer information). A check-box in the beginning of each row allows you to select or deselect an individual computer. The **Actions** drop-down menu allows you to select an action to perform on the selected computer(s). The following sections describe these actions.

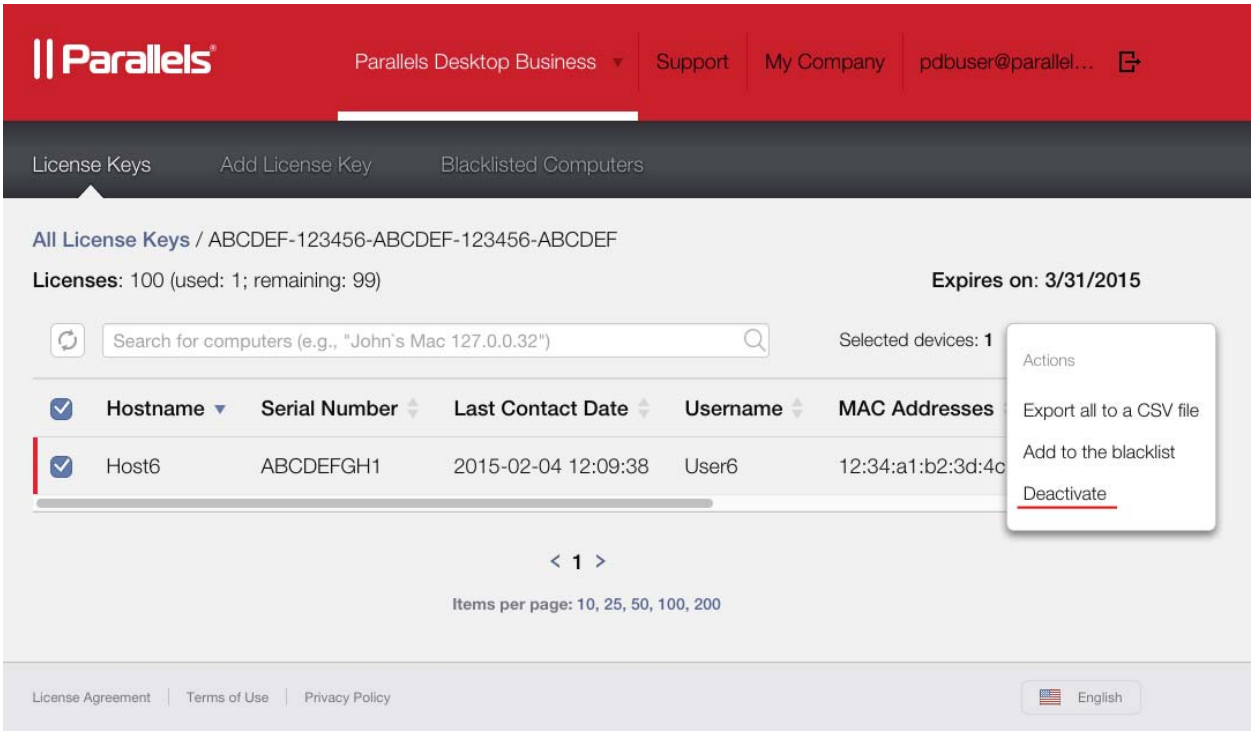
Export Computer Information to a CSV File

To export the complete computer information table to a CSV file, click the **Actions** drop-down menu and select **Export all to a CSV file**.



Deactivate a License on a Computer

To deactivate a license on a computer, select the check-box in front of it, then click the **Actions** drop-down menu, and then click **Deactivate**.

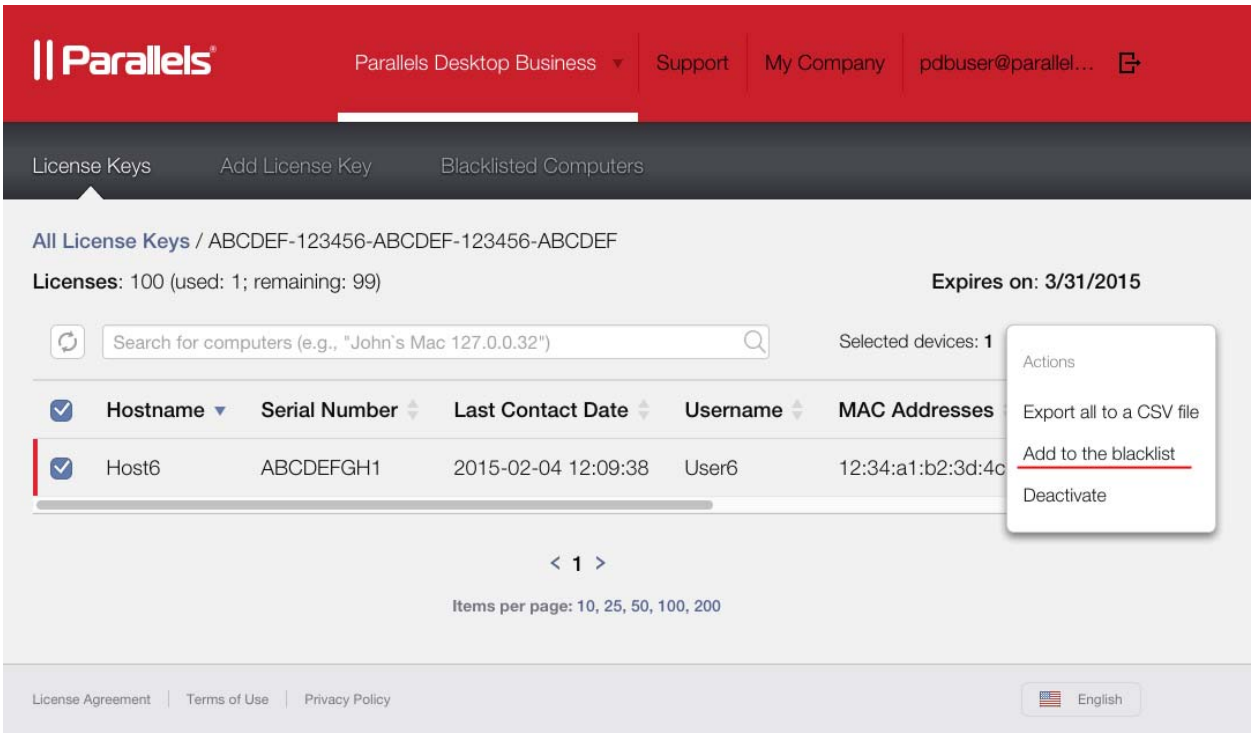


Note: Parallels Desktop Business Edition will continue to run on the affected computer until the computer checks in with the licensing server. This could be anywhere from a few minutes to seven days. If you want to deactivate the license on a computer immediately, you can log in to it and run the following command in Terminal:

```
prlsrvctl deactivate-license
```

Blacklist a Computer

When you blacklist a computer, the license is deactivated on it permanently. This means that the same license key cannot be used to reactivate Parallels Desktop Business Edition on the computer later. To blacklist a computer, select it, then click the **Actions** drop-down menu, and then click **Add to blacklist**.

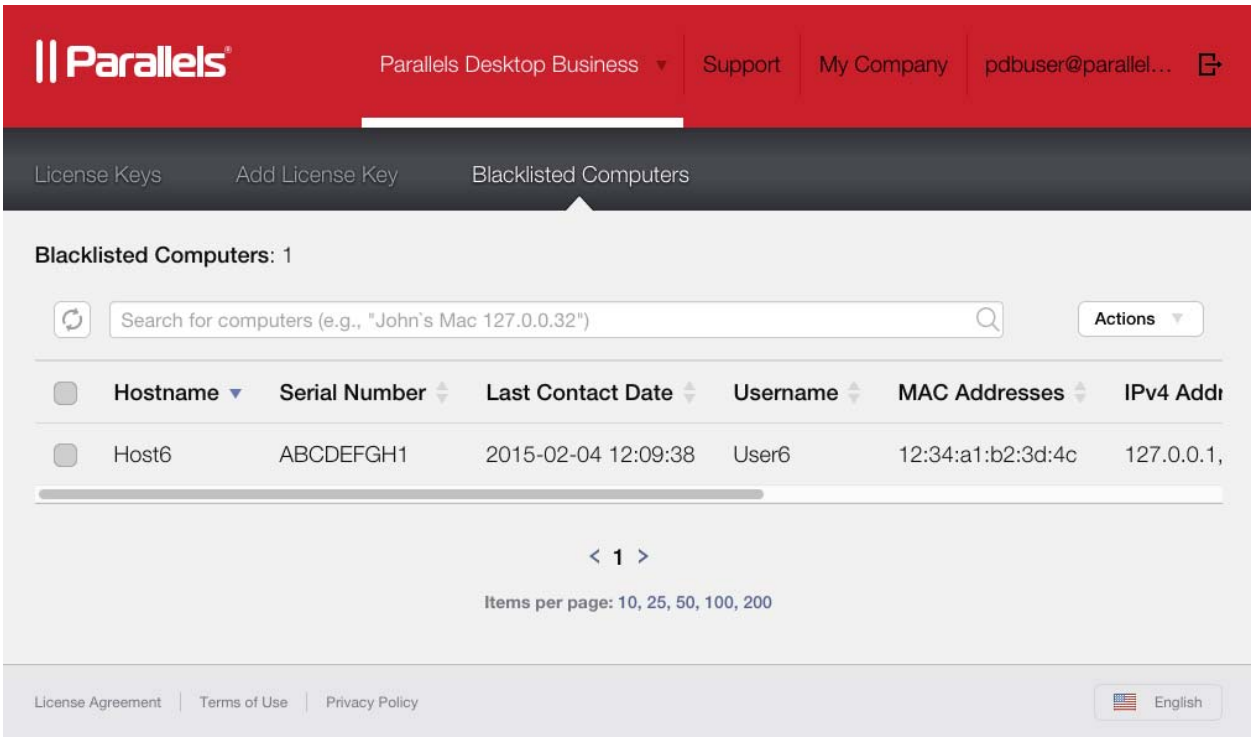


Note: Parallels Desktop Business Edition will continue to run on the affected computer until the computer checks in with the licensing server. This could be anywhere from a few minutes to seven days.

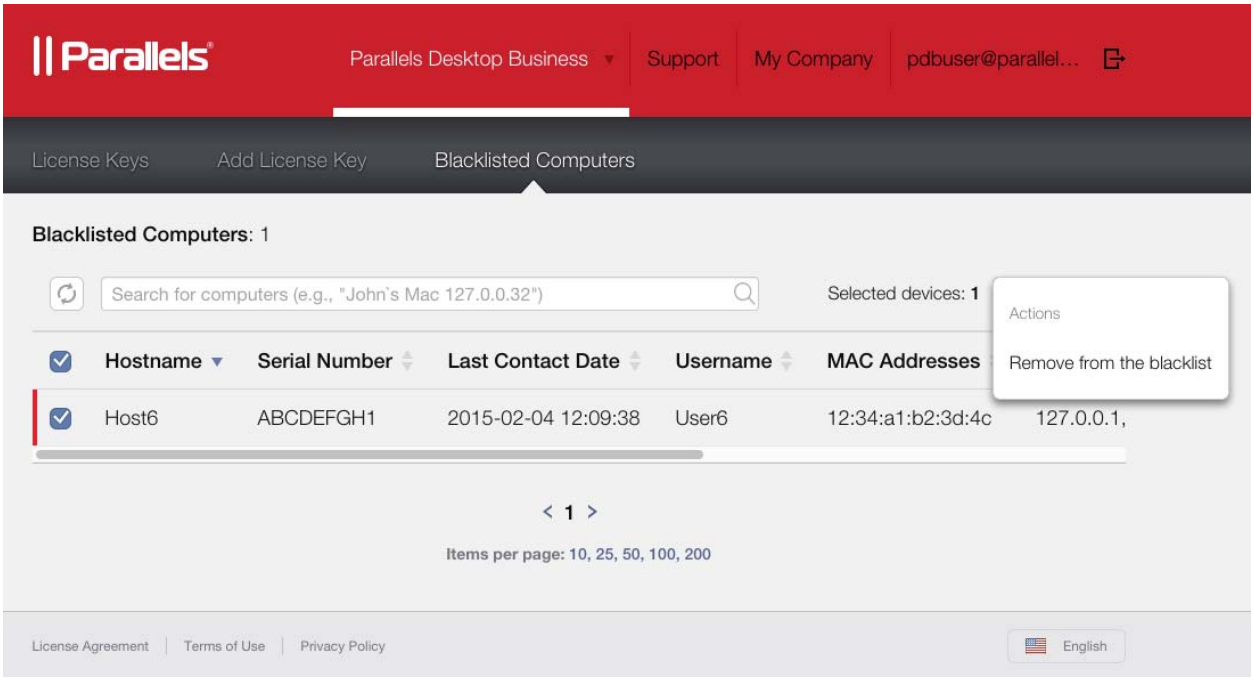
Parallels Desktop can be reactivated on the affected computer using a different license key.

View the List of Blacklisted Computers

To view the list of blacklisted computers, click the **Blacklisted Computers** tab.

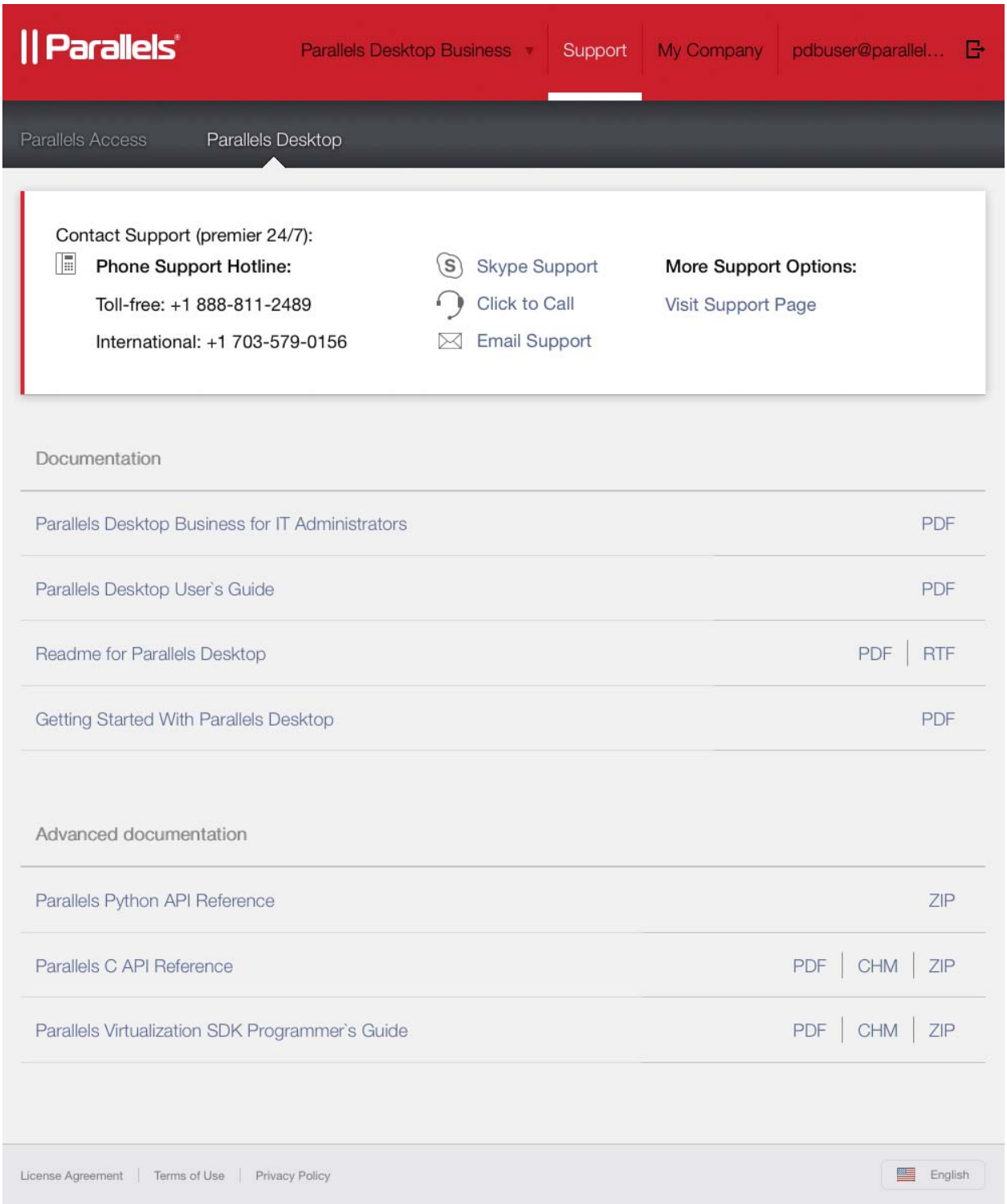


To remove a computer from the list (if needed), select it and then click **Actions** > **Remove from the blacklist**.



Get Support

The **Support** page provides Parallels contact information that you can use to talk to or email with Parallels Support. The page also provides download links to the Parallels Desktop Business Edition documentation.



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