

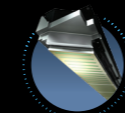
EPSON

# SHAPING THE FUTURE OF BUSINESS PRINTING WITH HEAT-FREE TECHNOLOGY.



Powered by Heat-Free Technology, the Epson WorkForce Enterprise printers, WF-C20600, WF-C20750 and WF-C21000 provide consistent high-speed printing and consume less power which increases productivity while minimising running costs. Designed to suit the varying business needs, these printers offer printing speeds of up to 60, 75, and 100 pages per minute. Also, with fewer replacement parts, these printers are built to reduce environmental impact.

- UP TO 100 PPM
- High Yield Cartridge (Black)<sup>2</sup>
- High Yield Cartridge (Colour)
- Duplex Printing
- Ethernet
- Wi-Fi Direct
- Epson Connect
- Open Platform Enabled



## IT'S IN THE DETAILS.

### Exceptional Performance

Maximum productivity with consistent high speed printing of up to 100 pages per minute, even in duplex mode.

### Environmentally Friendly

With Epson Heat-Free Technology, significantly less power consumption meets less frequent part replacements to reduce impact on the environment.

### Enhanced Finishing

Enjoy greater flexibility with new finishing options that allow stapling, hole-punching and booklet printing.

1-500-766 0812-12-37766 HOTLINE CALL CENTER (NATIONAL AREA)

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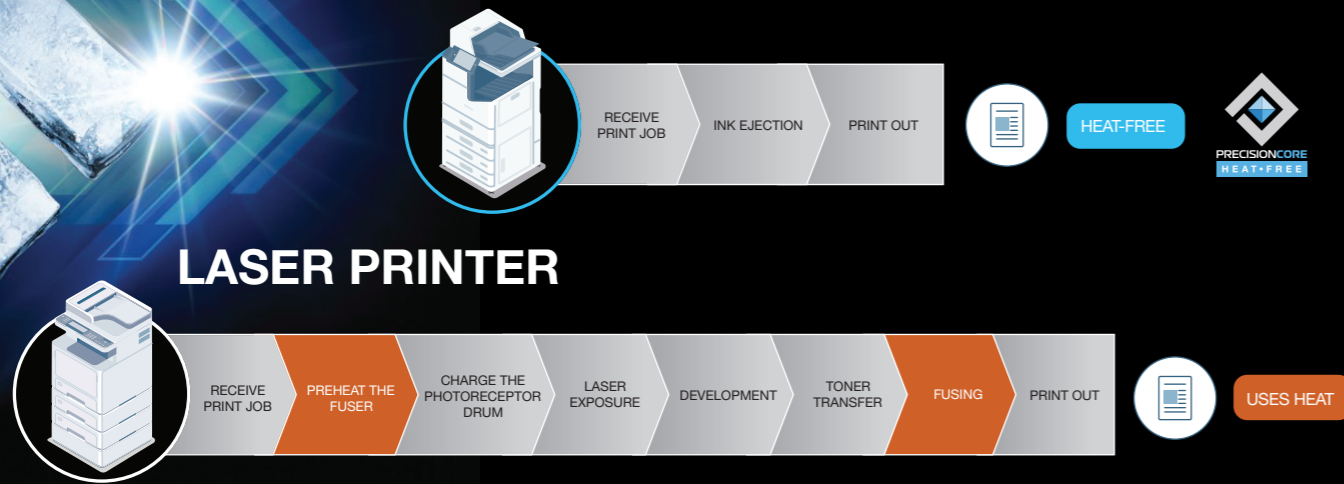
For more information, visit <https://www.epson.co.id/enterpriseprinting>

PT Epson Indonesia  
 Epson Sales & Service  
 (Showroom)  
 Epson Service Center

Cibis Tower 9, 3rd Floor, CIBIS Business Park, Jalan TB Simatupang No.2, Jakarta 12560 Tel: (021) 808-66-766 Fax: (021) 808-66-799  
 ESS Bandung, ESS Batam, ESS Bogor, ESS Jakarta (Citandak), ESS Jakarta (Mangga Dua), ESS Jakarta (Sudirman), ESS Makassar, ESS Manado, ESS Palu  
 ESS Purwokerto, ESS Semarang, ESS Surabaya (Gubeng), ESS Surabaya (Barat), ESS Tangerang  
 ESC Ambon, ESC Banjarmasin, ESC Cikarang, ESC Cirebon, ESC Denpasar, ESC Jember, ESC Madiun, ESC Medan, ESC Palembang, ESC Pekanbaru  
 ESC Pontianak, ESC Samarinda, ESC Serang, ESC Yogyakarta



# Switch to Epson Heat-Free Printers to Enjoy Unrivalled Benefits



**Save time with consistent high speed printing**  
 No heat is required to warm-up, allowing the printer to print immediately. Consistent high speed printing up to 100 pages per minute is possible, even for high coverage documents.

**Fewer replacement parts, lower environmental impact**  
 Uses up to 59% fewer replacement parts\*\* than laser printers. No heat damage to the printhead.

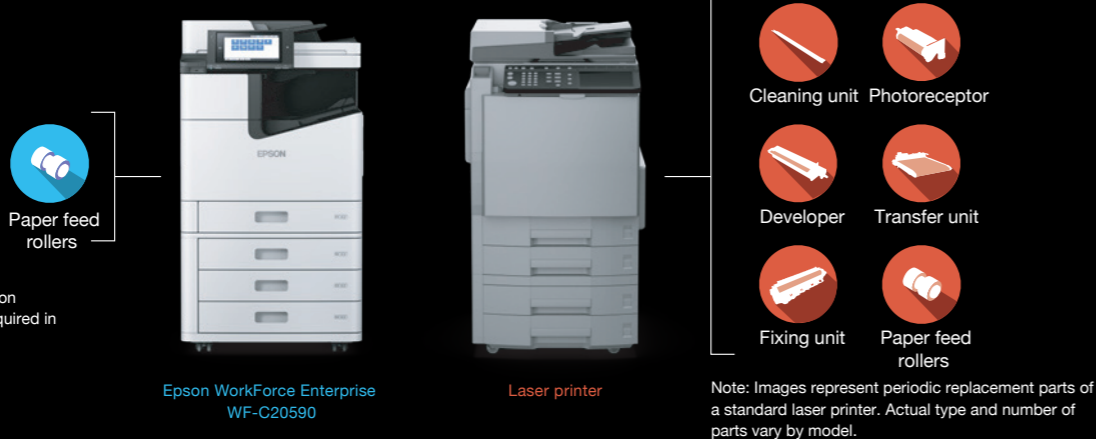
**Less power consumption saves energy and money**  
 With no fuser unit to heat, reduce energy consumption by up to 85%\* compared to laser printers, resulting in cost savings for electricity bills.

**Less intervention increases productivity**  
 With fewer parts to replace and printheads that last longer, the amount of intervention is decreased, providing improved reliability and reduced downtime.

## Less Intervention Increases Productivity

The Heat-Free structure of Epson inkjet printers means that there are fewer parts that can fail, which reduces the amount of intervention required. As a result, Epson inkjet printers offer improved reliability and significantly reduced downtime.

### Comparison of periodic replacement parts



Amendment of the below clause is updated as of November 2022.

\* Testing was commissioned by Epson and conducted by Keypoint Intelligence. One specific model was selected from color laser multi-function printers in the 65-70ppm class. Epson WorkForce Enterprise WF-C21000 with 100ppm (equivalent model in Europe was used during the evaluation). This data is as of September, 2020. Devices were tested in default mode as per Keypoint Intelligence's proprietary standard energy consumption test methods. Calculations were based on a weekday workload of 2 x 4 hours printing + 16 hours in sleep/standby mode, and weekend energy use of 48 hours in sleep/standby mode. A total of 69 pages of workload test pattern using DOC, XLS, PPT, HTML, PDF files and Outlook email messages were printed six times in each 4-hour printing period.

\*\* Testing was commissioned by Epson and conducted by Keypoint Intelligence. One competitor model was selected from worldwide best-selling vendor^ in the 65ppm and 70ppm colour laser multi-function printer. Epson Work Force Enterprise WF-C20600 with 60ppm (equivalent model in Europe was used during the evaluation). Consumables and periodic replacement parts required to print 1M pages. The weight includes all used consumables, periodical replacement parts and their packaging. Test printed pattern used was ISO24712.

^Source: IDC's Worldwide Quarterly Hardcopy Peripherals Tracker 2020Q2, Units Share by Company.

## PrecisionCore Heat-Free Technology

PrecisionCore is the next-generation inkjet printhead technology driving Epson's inkjet resolution. It merges advanced key component technologies, state-of-the-art MEMS\* fabrication and high-precision assembly processes honed over decades.

Epson's proprietary Micro Piezo inkjet technology doesn't use heat in the ink ejection process, and it's this Heat-Free Technology that separates our printers from the competition. Epson's Heat-Free printers does not require heat in the ink ejection process. Instead pressure is applied to the Piezo element, which flexes backwards and forwards firing the ink from the printhead.

\*MEMS (Micro Electro Mechanical Systems): Devices possessing mechanically driven elements, manufactured through the application of semiconductor processing technology.



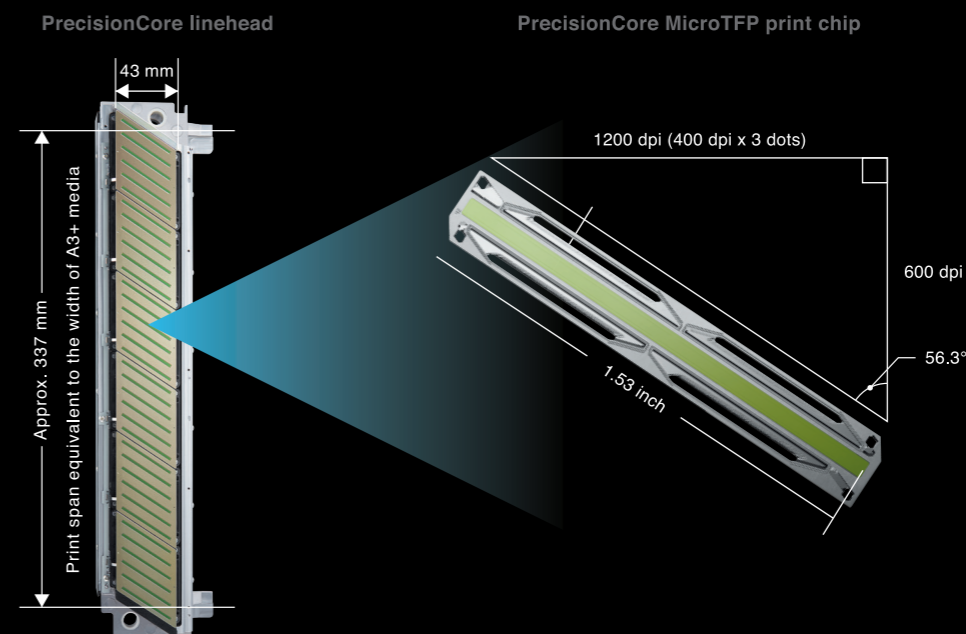
## PrecisionCore MicroTFP Print Chip

MicroTFP print chips are the core element of PrecisionCore Heat-Free Technology. By achieving higher precision and greater miniaturization in Epson's advanced thin film piezo (TFP) technology, the basic performance of this printhead module has been radically improved, and application to a wider range of uses made possible.

The thin film piezo element that drives ink ejection is approximately 1 micron thin (one-hundredth the thickness of a human hair). By closely controlling the voltage applied to such piezo elements, it is possible to fire up to 50,000 shots of ink per second from a single nozzle, to precise positions and in the necessary quantities.

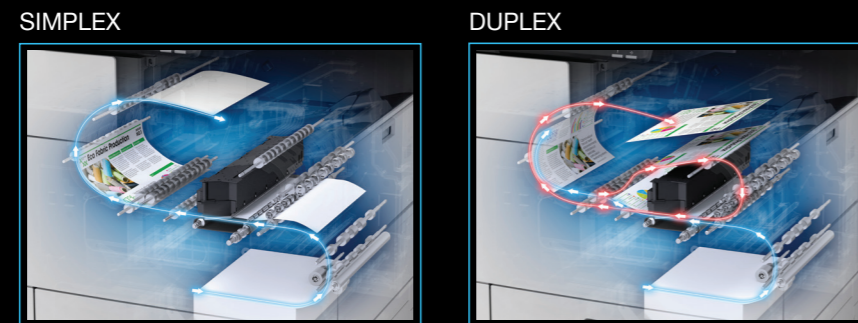
## PrecisionCore Linehead

By optimally arraying 36 of these MicroTFP print chips in a diagonal configuration, Epson has developed a compact linehead just 43 mm wide that boasts about 33,500 active nozzles. This size-conscious core device contributes to reduced space requirements of the product itself, and successfully enables high-speed performance of printing up to 100 pages per minute, within a compact design.



## Save Time With Consistent High-speed Printing

The WorkForce Enterprise is able to realise the same productivity level, in simplex and duplex printing of up to 100 pages per minute due to its shortest duplex route design.



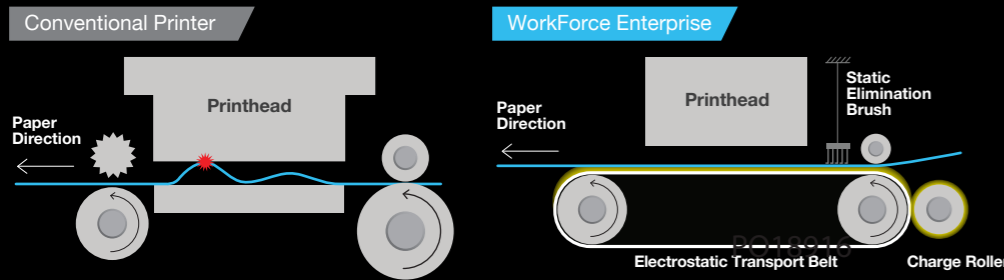
Switchback paper path design ensures ultra-fast throughput even in duplex printing.

## Low Power Consumption Saves Energy And Money

Epson Heat-Free Technology uses less power than laser technology because it does not use heat to warm up. As Epson inkjet printers have no fuser unit to heat, this results in significantly less energy consumption.



Epson Inkjet Printers Up to **85%** less power consumption\* VS Laser Printers



Thanks to Epson's efficient paper transport mechanism, enjoy reliable and consistently excellent image quality of up to 600 x 2400dpi (600 x 1200dpi as default).

## Superb Print Quality With DURABrite™ Pro Ink

Using high capacity ink cartridges, print up to 100,000 pages in black\*\* or 50,000 pages in colour without interruption. This means fewer consumable changes, reducing waste and allowing for less user intervention.

The fast drying pigment ink is also water resistant, safeguarding your printouts from accidental spills.

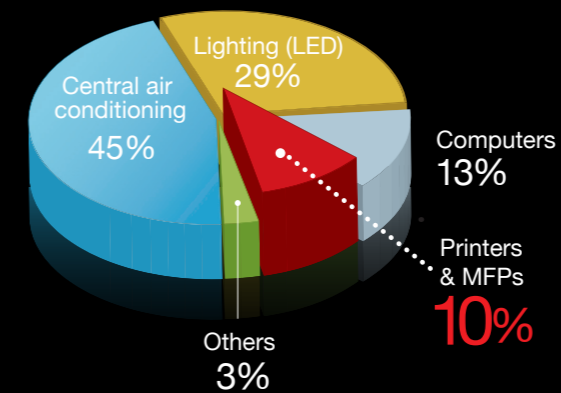


\*Based on Epson testing methodology  
\*\* Based on 2 cartridges

## Reduce Power Consumption with Epson Heat-Free Printers

In today's offices, only central air conditioning and lighting consume more energy than office automation equipment. In fact, printers and MFPs account for as much as 10% of electric consumption. Replacing laser printers with Epson WorkForce Enterprise can cut printing-related energy significantly. Lower energy consumption also reduces environmental impact because it reduces CO<sub>2</sub> emissions.

How power is consumed at the office\*\*



Amendment of the below clause is updated as of November 2022.

\*Testing was commissioned by Epson and conducted by Keypoint Intelligence. One specific model was selected from color laser multi-function printers in the 65-70ppm class. Epson WorkForce Enterprise WF-C21000 with 100ppm (equivalent model in Europe was used during the evaluation). This data is as of September, 2020. Devices were tested in default mode as per Keypoint Intelligence's proprietary standard energy consumption test methods. Calculations were based on a weekday workload of 2 x 4 hours printing + 16 hours in sleep/standby mode, and weekend energy use of 48 hours in sleep/standby mode. A total of 69 pages of workload test pattern using DOC, XLS, PPT, HTML, PDF files and Outlook email messages were printed six times in each 4-hour printing period.

\*\*Epson research based on data from a commissioned survey conducted in March 2018 by SOMPO Risk Management & Health Care Inc.

| Consumables                           | Paper Yield <sup>7</sup>        | Order Code WF-C20600 | Order Code WF-C20750 | Order Code WF-C21000 |
|---------------------------------------|---------------------------------|----------------------|----------------------|----------------------|
| Black <sup>2</sup>                    | 50,000 pages                    | C13T02Q100           | C13T02S100           | C13T02Y100           |
| Cyan                                  | 50,000 pages<br>Composite Yield | C13T02Q200           | C13T02S200           | C13T02Y200           |
| Magenta                               |                                 | C13T02Q300           | C13T02S300           | C13T02Y300           |
| Yellow                                |                                 | C13T02Q400           | C13T02S400           | C13T02Y400           |
| Maintenance Box                       | —                               |                      | C13T671300           |                      |
| Maintenance Roller (Main Unit)        | —                               |                      | C12C935961           |                      |
| Maintenance Roller (Paper Cassette)   | —                               |                      | C12C935941           |                      |
| Staple Cartridge for Staple Finisher  | 3 x 5,000 staples               |                      | C12C935401           |                      |
| Staple Cartridge for Booklet Finisher | 2 x 2,000 staples               |                      | C12C935411           |                      |

## Fewer Replacement Parts, Lower Environmental Impact

Thanks to Heat-Free Technology, Epson inkjet printers use fewer parts that need replacing than in a laser printer, and our printheads are not a consumable. This reduces the environmental burden of manufacturing and recycling the additional resources.

Epson Inkjet Printers Up to **59%** less replacement parts\*\*\* VS Laser Printers



Epson WorkForce Enterprise WF-C20590

VS



Laser printer

Comparison of supplies and packaging waste after 1 million prints.

## Certified Environmental Performance



Epson is committed to developing environmentally conscious products, which means that sustainability is considered from conception to completion. Our Epson WorkForce Enterprise Printers, WF-C20600, WF-C20750, and WF-C21000 comply with some of the world's most stringent environmental certification standards.

We offer sustainable innovations because we recognise that the choices we make as organisations, individuals or a society will be essential to our shared success.

## Options And Software Solutions

| Options                          | Order Code |
|----------------------------------|------------|
| Finisher Bridge Unit / LX3FBU1   | C12C935101 |
| Staple Finisher / LX3SF1         | C12C935501 |
| Staple Finisher-P2 / LX3SF2      | C12C938251 |
| Booklet Finisher / LX3BF1        | C12C935071 |
| Saddle Unit / LX3SU1             | C12C935821 |
| 2/4 Hole Punch Unit / LX3HPU1    | C12C935171 |
| 2/3 Hole Punch Unit / LX3HPU2    | C12C935181 |
| High Capacity Tray / LXA3LPU1    | C12C933041 |
| EpsonNet 10/100/1000Base Tx Int. | C12C934471 |
| Super G3 Multi Faxboard          | C12C934491 |
| Paper Cassette Lock (set of 4)   | C12C933231 |
| Optional Paper Guide             | C12C935901 |

| Software Solutions Options             | Order Code |
|----------------------------------------|------------|
| Epson Print Admin                      | 7110574    |
| Epson Print Admin – Advanced Workflows | C12C938801 |
| Epson Print Admin Serverless           | 7111310    |
| Document Capture Pro – Enhanced OCR    | C12C938761 |

## Enhanced Finishing Capability

Increase productivity with expanded paper handling and a variety of finishing options for stapling, hole punching, folding and booklet making.

### Staple Finisher



Shift-sorting



Stapling



Hole punching

### Staple Finisher-P2



Shift-sorting



Stapling

### Booklet Finisher



Shift-sorting



Folding



Stapling



Saddle-stitching



Hole punching



**Finisher Tray**  
• Stacking (up to 4,000 sheets)  
• Shift Sort  
• Stapling  
• Hole Punch (Optional)

**Upper Tray**  
• Fax only

**Duplex ADF**  
• Up to 150 sheets

**Face Up Tray**

**Main Tray**  
• Up to 500 sheets  
• Rotate Sort

**Manual Tray**  
• Thick Paper  
• Special Media  
• Long Paper

**Cassette Tray**  
Up to 2,200 sheets (4 trays)

**Finisher Tray**  
• Stacking (up to 2,000 sheets)  
• Shift Sort  
• Stapling

**Finisher Tray**  
• Stacking (up to 1,700 sheets)  
• Shift Sort  
• Stapling  
• Hole Punch (Optional)

**Lower Tray**  
• Folding  
• Booklet making

**High Capacity Tray (Optional)**  
• Up to 3,000 sheets

## Friendly Operability

The WorkForce Enterprise simplifies it for large workgroups to print, copy, scan, to email and more at ultra-fast speeds. When it comes to replacing the ink, there are no messy toner cartridges to deal with and no waiting for parts to cool.



Enjoy impressive scan speeds of up to 60ppm/110ipm in duplex. The dual CIS technology allows convenient duplex scanning in a single pass.



The intuitive 9" touchscreen panel with a user-friendly interface makes it simple to operate the printer.



Easy front access door to the printer's ink cartridges makes replacement fast and hassle-free.



Easy removal of jammed paper with easy-to-follow instructions from the printer.



Easy front access to maintenance box allows maximum printer uptime.



Easy refill of paper with these cassette trays that can be opened smoothly and effortlessly.

## Advanced Workflow Solutions

Take advantage of remote management, customise print options and enjoy seamless compatibility with the Epson WorkForce Enterprise. Integrate these into your existing IT infrastructure to improve productivity and increase efficiency. For more information, please visit [www.epson.co.id/software-solutions](http://www.epson.co.id/software-solutions).

### Epson Solutions

#### Fleet Management

##### Epson Device Admin

Deploy and manage a fleet of devices with a single interface. Simplify deployment with the use of templates. Generate various customisable reports for cost saving activities and efficient deployment.

##### Epson Remote Service

Manage and monitor a fleet of devices from anywhere in the world with a cloud based web interface. Epson Remote Services provide vendors a platform to manage their devices and customers and to run managed print services. Support can be provided efficiently by Epson and partners with accurate diagnosis.

#### Print and Scan Management

##### Epson Print Admin

Manage print jobs and distribute documents securely thru authentication with server based solution. Reduce cost and improve security by setting printing rules and control the use of each feature for user. Fully customisable reports can be generated for audits.

##### Epson Print Admin – Advanced Workflows

Enhances the capability of document distribution functions of Epson Print Admin with OCR and automation features.

##### Epson Print Admin Serverless

Secures the printer with authentication function to improve document security and preventing misuse. Generate reports for accountability.

##### Epson Open Platform

Expand the capabilities of the devices by integrating with supported 3rd party software solutions. Software providers can develop with Epson Open Platform to create fully customised solutions for the customers.

#### Document Management

##### Document Capture Pro\*

Use document workflows to easily manage and distribute documents by automation. Create searchable PDFs with built-in OCR capability and perform batch scanning with document separation by barcode, OCR and blank page detection. \* Document Capture Mac version has limited functionality.

##### Document Capture Pro – Enhanced OCR

Enhances OCR support of Document Capture Pro to support more languages and text recognition capabilities. Capture areas from a document by character or barcode recognition and export it to a file for processing.

##### Document Capture Pro Server

Centralise scanning and manage a fleet of up to 1,000 scanners without the need to install drivers on individual computers. Create and assign up to 30 job settings right to the panel with a single web interface. Process and distribute documents securely and track them with reports.

## Connectivity Features

### Network Connectivity and Standalone Capability

Equipped with Ethernet, Wi-Fi, RJ-11 fax, Wi-Fi Direct and USB 3.0, the printer is apt for office environments. In addition, Wi-Fi Direct acts as an access point, allowing up to four devices to connect to the printer at a time.



### Expandable Connectivity

The printer comes standard with a network port for shared usage across the network. Expand connectivity to multiple networks with the additional network option.

Up to 3 fax ports can be added for simultaneous communication.



## Cloud and Mobile Solutions

Print your documents from any part of the world wirelessly with Epson Connect's wide range of features:

- **Epson iPrint** - Print from and scan directly to your smart device or online cloud storage services.
- **Epson Email Print** - Print to any Email. Print-enabled Epson printer from any device or PC with email access.
- **Remote Print Driver** - Print to a compatible Epson printer anywhere in the world via the internet using a PC with Remote Print driver or from mobile devices via the Epson iPrint app.
- **Scan to Cloud** - Share your scans through email or store them online in cloud storage services.

Other solutions:

- **Apple AirPrint**
- **Mopria Print Service**
- **Microsoft Universal Print**

For more information on Epson Connect, please visit <http://www.epson.co.id/connect>

## Robust Security Features

### Confidential Job

Print confidential documents by setting a PIN to a print job for release on the printer panel.

### IP Address Filter

Secure your documents by preventing unauthorised devices from connecting to the printer.

### Panel Admin Mode

Set a password to access and change administrator settings for the printer. This prevents unauthorised users from changing the printer settings.

### Access Control

Reduce risk of information leaks by limiting the access to functions for up to 10 user accounts.

### LDAP Address Book

Prevent information leaks by using the address book registered in the LDAP server to accurately select recipient's email addresses.

## SPECIFICATIONS

| Model Number                                 | WF-C20600 (C11CH86502)                                                                                                                                                                                                                               | WF-C20750 (C11CH87502)    | WF-C21000 (C11CH88502)    |
|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|---------------------------|
| <b>Printing</b>                              |                                                                                                                                                                                                                                                      |                           |                           |
| Printing Technology                          | PrecisionCore™ Line Head Inkjet Technology                                                                                                                                                                                                           |                           |                           |
| Nozzle Configuration                         | 8,676 nozzles each colour (Black, Cyan, Magenta, Yellow)                                                                                                                                                                                             |                           |                           |
| Maximum Resolution                           | 600 x 2,400 dpi                                                                                                                                                                                                                                      |                           |                           |
| Minimum Ink Droplet Volume                   | 3.5 pl                                                                                                                                                                                                                                               |                           |                           |
| Print Speed (Black and Colour) <sup>1)</sup> |                                                                                                                                                                                                                                                      |                           |                           |
| ISO 24734, A4, Simplex / Duplex              | Approx. 60 ipm / 60 ipm                                                                                                                                                                                                                              | Approx. 75 ipm / 75 ipm   | Approx. 100 ipm / 100 ipm |
| ISO 24734.2, A3, Simplex / Duplex            | Approx. 37 ipm / 21 ipm                                                                                                                                                                                                                              | Approx. 45 ipm / 25.4 ipm | Approx. 54 ipm / 36.3 ipm |
| First Page Out Time                          | Approx. 5.7 sec / 5.7 sec                                                                                                                                                                                                                            | Approx. 5.5 sec / 5.5 sec | Approx. 5.0 sec / 5.0 sec |
| Printer Language                             | ESC / P-R                                                                                                                                                                                                                                            |                           |                           |
| Printer Control Language Emulations          | PCL5 / PCL6 / PostScript3 / PDF (ver1.7)                                                                                                                                                                                                             |                           |                           |
| HDD Capacity                                 | 320GB (Encrypted)                                                                                                                                                                                                                                    |                           |                           |
| Automatic 2-sided printing                   | Yes                                                                                                                                                                                                                                                  |                           |                           |
| <b>Copying</b>                               |                                                                                                                                                                                                                                                      |                           |                           |
| Copy Speed (Black and Colour) <sup>1)</sup>  |                                                                                                                                                                                                                                                      |                           |                           |
| ISO 29183, A4, Simplex (Flatbed)             | Approx. 60 ipm                                                                                                                                                                                                                                       | Approx. 75 ipm            | Approx. 100 ipm           |
| ISO 24735, A4, Simplex (ADF 1:1)             | Approx. 60 ipm                                                                                                                                                                                                                                       | Approx. 75 ipm            | Approx. 100 ipm           |
| ISO 24735, A4, Duplex (ADF 1:2 / 2:2)        | Approx. 60 ipm                                                                                                                                                                                                                                       | Approx. 75 ipm            | Approx. 100 ipm           |
| Maximum Copies from Standalone               | 9,999 copies                                                                                                                                                                                                                                         |                           |                           |
| Max Copy Resolution                          | 600 x 1,200 dpi                                                                                                                                                                                                                                      |                           |                           |
| Reduction/Enlargement                        | 25 - 400%, Auto Fit Function                                                                                                                                                                                                                         |                           |                           |
| Copy Paper Size (Flatbed)                    | A3, B4, Legal, Indian-Legal, 8.5 x 13in, Letter, A4, B5, A5, B6, A6, 16K, 8K, 13 x 18cm, HV 16:9 Wide, 10 x 15cm, Envelopes: #10, DL, C4, C6                                                                                                         |                           |                           |
| Maximum Copy Size                            | A3                                                                                                                                                                                                                                                   |                           |                           |
| <b>Scanning</b>                              |                                                                                                                                                                                                                                                      |                           |                           |
| Scanner Type                                 | Flatbed colour image scanner                                                                                                                                                                                                                         |                           |                           |
| Sensor Type                                  | CIS                                                                                                                                                                                                                                                  |                           |                           |
| Optical Resolution                           | 600 x 600 dpi                                                                                                                                                                                                                                        |                           |                           |
| Maximum Scan Area                            | 297 x 431.8 mm (11.7 x 17")                                                                                                                                                                                                                          |                           |                           |
| Scanner Bit Depth                            |                                                                                                                                                                                                                                                      |                           |                           |
| Colour                                       | 48-bit input, 24-bit output                                                                                                                                                                                                                          |                           |                           |
| Grayscale                                    | 16-bit input, 8-bit output                                                                                                                                                                                                                           |                           |                           |
| Black & white                                | 16-bit input, 1-bit output                                                                                                                                                                                                                           |                           |                           |
| Scan Features                                | Scan to Memory Device, Scan to Network Folder/FTP, Scan to Email, Scan to Computer (Document Capture Pro / Document Capture Pro Server), Scan to Computer (WSD)                                                                                      |                           |                           |
| Scan Speed (Monochrome and Colour)           |                                                                                                                                                                                                                                                      |                           |                           |
| 200 dpi Flatbed                              | A4 Landscape: 3.7 sec, A3: 4.7 sec                                                                                                                                                                                                                   |                           |                           |
| ADF (Simplex / Duplex)                       | A4: 60 ppm / 110 ipm                                                                                                                                                                                                                                 |                           |                           |
| (ISO17991, Scan to Folder)                   | A3: 30 ppm / -                                                                                                                                                                                                                                       |                           |                           |
| <b>ADF Function</b>                          |                                                                                                                                                                                                                                                      |                           |                           |
| Support Paper Thickness                      | 38 - 128 g/m <sup>2</sup>                                                                                                                                                                                                                            |                           |                           |
| Paper Capacity                               | 150 pages (80 g/m <sup>2</sup> )                                                                                                                                                                                                                     |                           |                           |
| Automatic 2-sided Scan / Copy / Fax          | Yes (1-pass)                                                                                                                                                                                                                                         |                           |                           |
| <b>Fax Function (Optional)</b>               |                                                                                                                                                                                                                                                      |                           |                           |
| Type of FAX                                  | Walk-up black-and-white and colour fax capability                                                                                                                                                                                                    |                           |                           |
| Receive Memory / Page Memory                 | 6 MB, Page memory Up to 550 pages (ITU-T No.1 chart)                                                                                                                                                                                                 |                           |                           |
| Error Correction Mode                        | ITU-T T.30                                                                                                                                                                                                                                           |                           |                           |
| FAX speed (data transfer rate)               | Up to 33.6kbps, Approx. 3sec/page                                                                                                                                                                                                                    |                           |                           |
| FAX Resolution                               |                                                                                                                                                                                                                                                      |                           |                           |
| Black & White                                | Standard: 8pels/mm x 3.85lines/mm, Fine: 8pels/mm x 7.7lines/mm, Super Fine: 8pels/mm x 15.4lines/mm, Ultra Fine: 16pels/mm x 15.4lines/mm                                                                                                           |                           |                           |
| Colour                                       | Fine: 200 x 200 dpi, Photo: 8pels / mm x 7.7lines / mm                                                                                                                                                                                               |                           |                           |
| Transmission Paper Size                      |                                                                                                                                                                                                                                                      |                           |                           |
| Flatbed                                      | A5 to A3 / Ledger                                                                                                                                                                                                                                    |                           |                           |
| ADF                                          | A5 to A3 / Ledger                                                                                                                                                                                                                                    |                           |                           |
| Receiving Paper Size                         | HLT, A5, B5, A4, LT, LGL, B4, 11 x 17", A3                                                                                                                                                                                                           |                           |                           |
| Speed Dial / Group Dial                      | Up to 2,000 numbers, 200 groups                                                                                                                                                                                                                      |                           |                           |
| Fax Features                                 | PC Fax (Transmission/Receive), Automatic Redial, One Touch Dial, Address Book, Transmit Reservation (50 cases), Broadcast Fax (Mono only), Polling Reception, Fax Preview, Fax to E-mail, Memory Reception, Fax to Folder                            |                           |                           |
| <b>Paper Handling</b>                        |                                                                                                                                                                                                                                                      |                           |                           |
| Paper Feed Method                            | Friction feed                                                                                                                                                                                                                                        |                           |                           |
| Number of Paper Trays (Standard)             | 5 (Paper Cassettes: 4, MP Tray: 1)                                                                                                                                                                                                                   |                           |                           |
| Paper Hold Capacity                          |                                                                                                                                                                                                                                                      |                           |                           |
| Input Capacity                               | Up to 2,350 sheets (80 g/m <sup>2</sup> )<br>(Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 sheets)<br>Up to 5,350 sheets (80 g/m <sup>2</sup> )<br>(Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 sheets + High Capacity Feeder Unit: 3,000 sheets) |                           |                           |
| Output Capacity                              | 700 sheets (Tray 1: 550 sheets, Tray 2: 150 sheets <sup>9)</sup> )                                                                                                                                                                                   |                           |                           |
| Paper Size                                   | A3+, A3, A4, B5, A5, A6, 5 x 7", 4 x 6", Legal, Letter, Envelopes: #10, DL, C6, C4                                                                                                                                                                   |                           |                           |
| Maximum Paper Size                           | A3+, 330 x 1200mm (12.95 x 47.24")                                                                                                                                                                                                                   |                           |                           |
| <b>Printer Interface</b>                     |                                                                                                                                                                                                                                                      |                           |                           |
| USB                                          | USB 3.0                                                                                                                                                                                                                                              |                           |                           |
| Network                                      | Ethernet, Wi-Fi, Wi-Fi Direct                                                                                                                                                                                                                        |                           |                           |
| Network Protocol                             | TCP/IPv4, TCP/IPv6                                                                                                                                                                                                                                   |                           |                           |
| Network Printing Protocol                    | LPD, IPP, PORT9100, WSD                                                                                                                                                                                                                              |                           |                           |
| Network Management protocols                 | SNMP, HTTP, DHCP, BOOTP, APIPA, PING, DDNS, mDNS, SNT, SLP, WSD, LLTD                                                                                                                                                                                |                           |                           |
| Security Features                            | Access Control Function, LDAP Address Book, IP Address Filtering, Panel Admin Mode, Confidential Job                                                                                                                                                 |                           |                           |
| <b>USB Host Function</b>                     |                                                                                                                                                                                                                                                      |                           |                           |
| Type of Direct Printing                      | Memory Devices                                                                                                                                                                                                                                       |                           |                           |
| USB Host                                     | USB Host (Scan to memory device / Storage function)                                                                                                                                                                                                  |                           |                           |
| Direct Print Paper Size                      | 10 x 15cm, 13 x 18cm, HV 16:9 Wide, A3, A4, A5, A6, Legal, Indian-Legal, Letter, B4, B5, B6, 8K, 16K, Envelopes: #10, C4, C6, DL, 8 x 13in                                                                                                           |                           |                           |
| <b>Cloud and Mobile Solutions</b>            |                                                                                                                                                                                                                                                      |                           |                           |
| Epson Connect                                | Epson iPrint, Epson Email Print, Remote Print Driver, Scan to Cloud                                                                                                                                                                                  |                           |                           |
| Other Solutions                              | Apple AirPrint, Mopria Print Service, Microsoft Universal Print                                                                                                                                                                                      |                           |                           |
| <b>Control Panel</b>                         |                                                                                                                                                                                                                                                      |                           |                           |
| LCD Screen                                   | 9.0 inch / 22.7cm TFT Colour LCD                                                                                                                                                                                                                     |                           |                           |
| <b>Printer Software</b>                      |                                                                                                                                                                                                                                                      |                           |                           |
| Supported Operating System                   | Windows XP / Vista / 7 / 8 / 8.1 / 10<br>Windows Server 2003 / 2008 / 2012 / 2016 / 2019<br>Mac OS X 10.6.8 or later                                                                                                                                 |                           |                           |

| Model Number                                      | WF-C20600 (C11CH86502)                                                                                                                                                                                | WF-C20750 (C11CH87502) | WF-C21000 (C11CH88502) |
|---------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------|
| <b>Electrical Specifications</b>                  |                                                                                                                                                                                                       |                        |                        |
| Rated Voltage                                     | 100-240V Universal                                                                                                                                                                                    |                        |                        |
| Rated Frequency                                   | 50 - 60 Hz                                                                                                                                                                                            |                        |                        |
| Typical Electricity Consumption (TEC) Value       | 0.41 kWh                                                                                                                                                                                              | 0.44 kWh               | 0.50 kWh               |
| Power Consumption                                 |                                                                                                                                                                                                       |                        |                        |
| Operating                                         | 160W                                                                                                                                                                                                  |                        |                        |
| Standby                                           | 76W                                                                                                                                                                                                   |                        |                        |
| Sleep                                             | 1.7W                                                                                                                                                                                                  |                        |                        |
| Power off                                         | 0.1W                                                                                                                                                                                                  |                        |                        |
| <b>Noise Level</b>                                |                                                                                                                                                                                                       |                        |                        |
| PC Printing/ Plain Paper Default <sup>9)</sup>    | 7.5 B(A), 60 dB(A)                                                                                                                                                                                    |                        |                        |
| <b>Software Solutions</b>                         |                                                                                                                                                                                                       |                        |                        |
| Epson Print Admin                                 | 7110574                                                                                                                                                                                               |                        |                        |
| Epson Print Admin Advanced Workflows              | C12C938801                                                                                                                                                                                            |                        |                        |
| Epson Print Admin Serverless                      | 7111310                                                                                                                                                                                               |                        |                        |
| Document Capture Pro Enhanced OCR                 | C12C938761                                                                                                                                                                                            |                        |                        |
| <b>Specs for Finisher Bridge</b>                  |                                                                                                                                                                                                       |                        |                        |
| Dimensions & Weight                               | 366 x 573 x 632 mm, 38.0 kg                                                                                                                                                                           |                        |                        |
| <b>Specs for Staple Finisher</b>                  |                                                                                                                                                                                                       |                        |                        |
| Output Capacity                                   | Stacker Tray: Up to 4,000 sheets <sup>8)</sup> (A4, 80g/m <sup>2</sup> ), 1,500 sheets (duplex / A3, 80g/m <sup>2</sup> )<br>Tray 2 (for Fax output only): up to 200 sheets (A4, 80g/m <sup>2</sup> ) |                        |                        |
| Finisher Functions                                | Shift Sorting, Staple                                                                                                                                                                                 |                        |                        |
| Staple Capability                                 | up to 50 sheets <sup>10)</sup> (60 - 90 g/m <sup>2</sup> )                                                                                                                                            |                        |                        |
| Supported Paper Size for Staple                   | A5 - A3 / Legal / Letter                                                                                                                                                                              |                        |                        |
| Supported Paper Weight                            | up to 250 g/m <sup>2</sup>                                                                                                                                                                            |                        |                        |
| Staple Functions                                  | 3 positions ( Corner / Opposite Corner / 2 points on side)                                                                                                                                            |                        |                        |
| Maximum Power Consumption                         | 170W                                                                                                                                                                                                  |                        |                        |
| Dimensions & Weight (with Booklet Finisher)       | 666 x 686 x 1,228 mm, 95.5 kg                                                                                                                                                                         |                        |                        |
| <b>Specs for Staple Finisher-P2</b>               |                                                                                                                                                                                                       |                        |                        |
| Output Capacity                                   | Stacker Tray: Up to 2,000 sheets (A4, 80 g/m <sup>2</sup> ), 1,500 sheets (A3, 80 g/m <sup>2</sup> ).                                                                                                 |                        |                        |
| Finisher Functions                                | Shift Sorting, Staple                                                                                                                                                                                 |                        |                        |
| Staple Capability                                 | up to 50 sheets (60 - 90 g/m <sup>2</sup> )                                                                                                                                                           |                        |                        |
| Supported Paper Weight                            | up to 160 g/m <sup>2</sup>                                                                                                                                                                            |                        |                        |
| Staple Functions                                  | 3 positions (Corner / Opposite Corner / 2 points on side)                                                                                                                                             |                        |                        |
| <b>Specs for Booklet Finisher</b>                 |                                                                                                                                                                                                       |                        |                        |
| Output Capacity                                   | Stacker Tray: Up to 1,700 sheets <sup>8)</sup> (A4, 80g/m <sup>2</sup> ), 1,500 sheets (duplex / A3, 80g/m <sup>2</sup> )<br>Tray 2 (for Fax output only): up to 200 sheets (80g/m <sup>2</sup> )     |                        |                        |
| Finisher Functions                                | Shift Sorting, Staple                                                                                                                                                                                 |                        |                        |
| Staple Capability                                 | up to 50 sheets <sup>10)</sup> (60 - 90 g/m <sup>2</sup> )                                                                                                                                            |                        |                        |
| Supported Paper Size for Staple                   | A5 - A3 / Legal / Letter                                                                                                                                                                              |                        |                        |
| Supported Paper Weight                            | up to 250 g/m <sup>2</sup>                                                                                                                                                                            |                        |                        |
| Staple Functions                                  | 3 positions ( Corner / Opposite Corner / 2 points on side)                                                                                                                                            |                        |                        |
| Dimensions & Weight                               | 666 x 686 x 1,228 mm, 107.5 kg                                                                                                                                                                        |                        |                        |
| <b>Specs for Saddle Unit</b>                      |                                                                                                                                                                                                       |                        |                        |
| Output Capacity                                   | Stacker Tray: Up to 7 booklets x 20 sheets (60 to 90 g/m <sup>2</sup> ) / 10 sheets (91 to 105 g/m <sup>2</sup> )                                                                                     |                        |                        |
| Finisher Functions                                | Fold, Saddle Stitch                                                                                                                                                                                   |                        |                        |
| Booklet Paper Size                                | A3, B4, A4, Legal, Letter, 8.5x13"                                                                                                                                                                    |                        |                        |
| Supported Paper Weight                            | 60 - 105 g/m <sup>2</sup>                                                                                                                                                                             |                        |                        |
| Maximum Power Consumption (with Booklet Finisher) | 200W / 840W (with heater)                                                                                                                                                                             |                        |                        |
| Dimensions & Weight                               | 557 x 581 x 644 mm, 46.6 kg                                                                                                                                                                           |                        |                        |
| <b>2/4 Hole Punch Unit</b>                        |                                                                                                                                                                                                       |                        |                        |
| Supported Paper Size                              | A3, B4, A4, B5, Legal, Letter, 8.5x13"                                                                                                                                                                |                        |                        |
| Support Paper Weight                              | up to 250 g/m <sup>2</sup>                                                                                                                                                                            |                        |                        |
| Number of Holes                                   | 2 or 4 holes, 80mm intervals                                                                                                                                                                          |                        |                        |
| <b>2/3 Hole Punch Unit</b>                        |                                                                                                                                                                                                       |                        |                        |
| Supported Paper Size                              | A3, B4, A4, B5, Legal, Letter, 8.5x13"                                                                                                                                                                |                        |                        |
| Support Paper Weight                              | up to 250 g/m <sup>2</sup>                                                                                                                                                                            |                        |                        |
| Number of Holes                                   | 2 or 3 holes, 70mm intervals (US Specifications)                                                                                                                                                      |                        |                        |
| <b>Specs for Optional High Capacity Tray</b>      |                                                                                                                                                                                                       |                        |                        |
| Input Capacity                                    | Up to 3,000 sheets (80 g/m <sup>2</sup> )                                                                                                                                                             |                        |                        |
| Support Paper Weight                              | 60 - 160 g/m <sup>2</sup>                                                                                                                                                                             |                        |                        |
| Support Paper Size                                | A4, Letter                                                                                                                                                                                            |                        |                        |
| Maximum Power Consumption                         | 21W or less                                                                                                                                                                                           |                        |                        |
| Dimensions & Weight                               | 321 x 620 x 504 mm, 27.3 kg                                                                                                                                                                           |                        |                        |

### Disclaimers

- Black and colour print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on system configuration, software, and page complexity. For more information, visit [www.epson.co.id/printspeed](http://www.epson.co.id/printspeed).
- With 2 black ink cartridges: up to 100,000 pages in black.
- Energy used by the WorkForce Enterprise while copying is 180W (WF-C20600/WF-M20590) and 170W (WF-17590), compared to an average of competitor A3 laser/LED MFPS capable of 55-65ppm showing "Energy Used While Copying" data available in BLU database (Feb 2017).
- Based on Epson internal testing methodology.
- Max power used while copying for competitor colour A3 laser/LED MFPS capable of 45-55ppm showing "Energy Used While Copying" data as available in BLU database (Feb 2017).
- For simplex printing only.
- Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink colour. All ink colours are used for printing and printer maintenance, and all colours have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer setup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For more information, visit [www.epson.com.sg/inkinfo](http://www.epson.com.sg/inkinfo).
- Finisher Tray 2 for Fax output only.
- Default mode in accordance with ISO7779.
- Up to 50 sheets for letter, A4 and B5 size. Up to 30 sheets for A3, B4, Legal and 8.5 x 13".

### Dimension & Weight

#### WorkForce Enterprise (Main Unit only)

Weight: 177.1kg / 390.4lb (Excluding Consumables)



#### WorkForce Enterprise with Optional Stapler Finisher and High Capacity Tray

Weight: 337.9kg / 744.9lb (Excluding Consumables)



#### WorkForce Enterprise with Optional Booklet Finisher and High Capacity Tray

Weight: 396.5kg / 874.1lb (Excluding Consumables)



#### WorkForce Enterprise with Optional Stapler Finisher-P2

Weight: 249.8 kg / 550.7 lb (Excluding Consumables)



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Dealer's Stamp

Information correct at time of printing  
Printed February 2023