# Oracle® Communications EAGLE FTP Table Base Retrieval

Software Installation Instructions
Release 4.5 and later
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Oracle Communications EAGLE FTP Table Base Retrieval Software Installation Instructions, Release 4.5 and later

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CAUTION: Use only the Installation procedure included in the Upgrade Kit.

Before upgrading any system, please access Oracle's Tekelec Customer Support site and review any Technical Service Bulletins (TSBs) that relate to this upgrade.

Refer to the Customer Care Center section for instructions on accessing this site.

Contact Oracle's Tekelec Customer Care Center and inform them of your upgrade plans prior to beginning this or any upgrade procedure.

Phone: 1-888-367-8552 or 919-460-2150 (international)

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## 1. Introduction

#### Overview

Oracle Communications EAGLE FTP Table Base Retrieval (FTRA) was designed in conjunction with the FTP Retrieve and Replace feature to transfer EAGLE database tables using an FTP session to a remote server for offline processing. The FTRA is a stand-alone application that interfaces with one or more STP's. The FTRA can read database tables from the selected EAGLE using the EAGLE's retrieve commands. The EAGLE will convert the output of these retrieve commands into CSV (comma separated value) format files that FTRA ultimately collects. The FTRA also uses a local list of EAGLE commands: FTRA reads the contents of the commands file, validates the commands, and finally uses the command to collect data from the selected STP. FTRA also collects logs useful for event tracking and error message display.

The FTRA provides the following features through the use of a graphical user interface (GUI).

- STP Connection Configuration
- STP Connectivity Test
- FTP Server Configuration
- Retrieving the EAGLE database tables with the results converted to CSV files.
- Automated or manual retrieval of database tables from multiple STPs with the command line interface. The results
  are converted to CSV files.
- Validation of command files before being sent to the STP.
- Command file editing
- Viewing the log files for event tracking and error message display.

#### **Related Publications**

For information about additional publications that are related to this document, refer to the Related Publications document. The Related Publications document is published as a part of the Release Documentation.

#### **User Guide Conventions**

In order to clearly differentiate between references to objects, actions, literal entries, and user-supplied information, the following conventions are used in this user guide:

Menu selections and buttons are shown in bold, and the steps in a menu path are represented with ">". For example:

Select **Edit** > **STP Connection Configuration** from the menu.

The **Add** button is not enabled when the **STP Connection Configuration** menu opens.

Commands and entries that must be entered exactly as shown in this document are shown in the 10 point Courier bold font. For example:

Using a text editor (such as Notepad), add the following lines to the AUTOEXEC.BAT file:

```
SETFTRA_HOME="C:\ <download_directory>"
SETJRE HOME="C:\Program Files\Java\j2re1.4.0 01"
```

User-specific information is shown in italics and enclosed in "<>". For example, the name of the folder you wish to use as the download directory in the previous example is shown as <download\_directory>.

#### Documentation Availability, Packaging, and Updates

Documentation is provided with each system in accordance with contractual agreements. For General Availability (GA) releases, a complete EAGLE documentation set is published. For Limited Availability (LA) releases, a documentation subset may be published tailored to specific feature content or hardware requirements. Documentation Bulletins announce a new or updated release.

The electronic file of each manual is available from <a href="www.oracle.com">www.oracle.com</a>. This site allows for 24-hour access to the most up-to-date documentation, including the latest versions of Feature Notices.

Documentation is updated when significant changes are made that affect system operation. Updates resulting from Severity 1 and 2 Problem Reports (PRs) are made to existing manuals. Other changes are included in the documentation for the next scheduled release. Updates are made by re-issuing an electronic file to the customer support site. Customers with printed documentation should contact their Sales Representative for an addendum. Occasionally, changes are communicated first with a Documentation Bulletin to provide customers with an advanced notice of the issue until officially released in the documentation. Documentation Bulletins are posted on the Customer Support site and can be viewed per product and release.

#### **Documentation Admonishments**

Admonishments are icons and text throughout this manual that alert the reader to assure personal safety, to minimize possible service interruptions, and to warn of the potential for equipment damage.

	DANGER:  (This icon and text indicate the possibility of personal injury.)
4	WARNING:  (This icon and text indicate the possibility of equipment damage.)
<u> </u>	CAUTION:  (This icon and text indicate the possibility of service interruption.)

#### **Customer Care Center**

Oracle's Tekelec Customer Care Center is your initial point of contact for all product support needs. A representative takes your call or email, creates a Customer Service Request (CSR) and directs your requests to the Tekelec Technical Assistance Center (TAC). Each CSR includes an individual tracking number. Together with TAC Engineers, the representative will help you resolve your request.

The Customer Care Center is available 24 hours a day, 7 days a week, 365 days a year, and is linked to TAC Engineers around the globe.

Tekelec TAC Engineers are available to provide solutions to your technical questions and issues 7 days a week, 24 hours a day. After a CSR is issued, the TAC Engineer determines the classification of the trouble. If a critical problem exists, emergency procedures are initiated. If the problem is not critical, normal support procedures apply. A primary Technical Engineer is assigned to work on the CSR and provide a solution to the problem. The CSR is closed when the problem is resolved.

Tekelec Technical Assistance Centers are located around the globe in the following locations:

#### Tekelec - Global

Email (All Regions): support@tekelec.com

#### USA and Canada

#### Phone:

1-888-FOR-TKLC or 1-888-367-8552 (toll-free, within continental USA and Canada)

1-919-460-2150 (outside continental USA and Canada)

TAC Regional Support Office Hours:

8:00 a.m. through 5:00 p.m. (GMT minus 5 hours), Monday through Friday, excluding holidays

#### • Central and Latin America (CALA)

#### Phone:

USA access code +1-800-658-5454, then 1-888-FOR-TKLC or 1-888-367-8552 (toll-free)

TAC Regional Support Office Hours (except Brazil):

10:00 a.m. through 7:00 p.m. (GMT minus 6 hours), Monday through Friday, excluding holidays

#### Argentina

Phone:

0-800-555-5246 (toll-free)

#### Brazil

Phone:

0-800-891-4341 (toll-free)

TAC Regional Support Office Hours:

8:30 a.m. through 6:30 p.m. (GMT minus 3 hours), Monday through Friday, excluding holidays

#### • Chile

Phone:

1230-020-555-5468

#### Colombia

Phone:

01-800-912-0537

#### • Dominican Republic

Phone:

1-888-367-8552

#### Mexico

Phone:

001-888-367-8552

#### • Peru

Phone:

0800-53-087

#### • Puerto Rico

Phone:

1-888-367-8552 (1-888-FOR-TKLC)

#### Venezuela

Phone:

0800-176-6497

#### Europe, Middle East, and Africa

Regional Office Hours:

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#### Signaling

Phone:

+44 1784 467 804 (within UK)

#### • Software Solutions

Phone:

+33 3 89 33 54 00

#### • Asia

#### India

Phone:

+91 124 436 8552 or +91 124 436 8553

TAC Regional Support Office Hours:

10:00 a.m. through 7:00 p.m. (GMT plus 5 1/2 hours), Monday through Saturday, excluding holidays

#### Singapore

Phone:

+65 6796 2288

TAC Regional Support Office Hours:

9:00 a.m. through 6:00 p.m. (GMT plus 8 hours), Monday through Friday, excluding holidays

#### **Emergency Response**

In the event of a critical service situation, emergency response is offered by Oracle's Tekelec Customer Care Center 24 hours a day, 7 days a week. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with an EAGLE that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical problems affect service and/or system operation resulting in:

## EAGLE FTP Table Base Retrieval (FTRA) Software Installation Instructions

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle's Tekelec Customer Care Center.

## 2. Hardware and Software Requirements

To run the offline application, a workstation on a Windows or UNIX platform is required.

The Windows workstation requires that the following hardware and software is installed.

- Windows® 2000/XP<sup>1</sup>, Windows 7 Professional, or Windows Server 2008 R2
- Note: Windows 98 and Windows NT support is discontinued.<sup>2</sup>
- CPU: Pentium III 750MHz or faster
- RAM Minimum 128 MB
- Disk Space Minimum 500 MB + 500 MB per STP
- CD-ROM drive
- 10/100BaseT Ethernet connection to the LAN
- Static IP addressing
- Java <sup>TM</sup> Runtime Environment (JRE) 1.7<sup>3</sup>

The UNIX workstation requires that the following hardware and software is installed.

- Solaris 10 SPARC
- Processor speed 500 MHz or faster
- RAM Minimum 512 MB
- Disk Space Minimum 500 MB + 500 MB per STP
- CD-ROM drive
- 10/100BaseT Ethernet connection to the LAN
- Static IP addressing
- Java <sup>TM</sup> Runtime Environment (JRE) 1.7<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> Windows is a registered trademark of Microsoft Corporation in the United States of America and/or other countries.

<sup>&</sup>lt;sup>2</sup> Windows Vista is not supported.

<sup>&</sup>lt;sup>3</sup> Java and all Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States of America and other countries. FTRA and Java are separate products, but FTRA requires Java to operate.

## 3. Software Installation

#### Overview

The installation and upgrading of the FTRA can be done locally or remotely thru a LAN. Since FTRA is a Java<sup>TM</sup> based application, it requires the Java<sup>TM</sup> Runtime Environment to be installed on your machine. The installation and upgrading of the FTRA can be accomplished in 5-10 minutes if the Java<sup>TM</sup> Runtime Environment had been previously installed and 30-90 minutes (depending upon the download speed of your internet connection if you are downloading the Java<sup>TM</sup> Runtime Environment software from Sun Microsystem's web site) if it has not been previously installed. The FTRA will not provide service during this time. If the FTRA is being upgraded, it will not be necessary to recreate directories or environment variables that already exist.

If the FTRA software is being installed for the first time, perform one of these procedures:

FTRA Software Installation on Windows

FTRA Software Installation on Unix

If the FTRA software is being upgraded to FTRA 4.5, perform one of these procedures:

Windows FTRA Release 4.x or Later Upgrade

Unix FTRA Release 4.x or Later Upgrade

Installation of the FTRA software can do done in one of two ways: if the release is 4.4 or earlier, an FTRA CD may be provided for installation; for 4.5 and subsequent releases, the FTRA software will be distributed via a downloaded zip file obtained from <a href="https://www.oracle.com">www.oracle.com</a>.

#### FTRA Software Installation on Windows

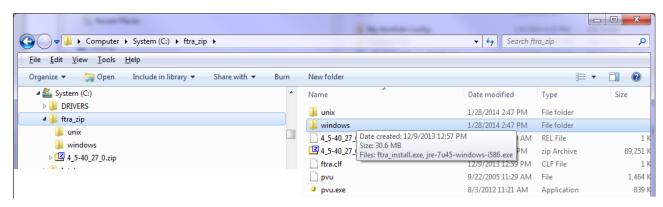
- 1. If you are installing FTRA using an FTRA CD, place the FTRA CD in the CD-ROM drive.
  - a. To see the contents of the FTRA CD, double click on **My Computer** icon on the Desktop of your computer. That action will open the Windows Explorer.
  - b. Click on the **Folders** tab at the top of the Windows Explorer menu and it will display the drives in your system.
  - c. Select the CD Drive by clicking on it and it will display the contents of the CD as shown in Figure 1.

Figure 1. Exploring the FTRA 4.X CD Using Windows Explorer.



- 2. Follow the steps below if the FTRA Software will be installed from a downloaded FTRA zip file.
  - a. Create a new folder to copy and unzip the FTRA zip file into it:
    - i. Select the C: drive.
    - ii. Right click and select **New -> Folder** as shown in Figure 2, and rename it ftra\_zip.
  - b. Copy the downloaded FTRA zip file to the ftra\_zip folder, and
  - c. Unzip the file to that same directory.

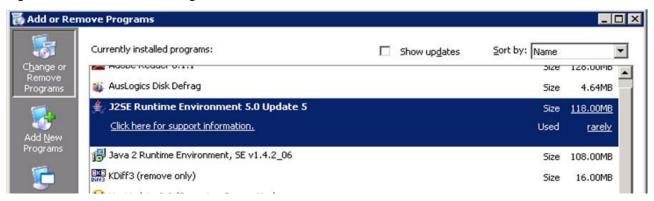
Figure 2 Exploring the FTRA 4.X Zip File Using Windows Explorer.



Proceed to Step 3 to install the Java Runtime Environment.

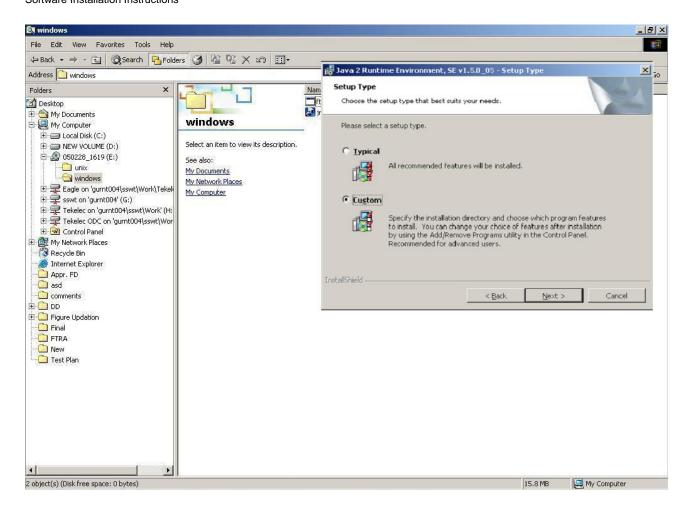
- 3. Install the Java<sup>TM</sup> 2 Runtime Environment, Standard Edition from the CD or ftra\_zip directory:
  - You may not need to install the Java<sup>™</sup> 2 Runtime Environment, Standard Edition Version 1.7 if it is already installed on your machine. Perform the following steps to verify the existing Java installation.
    - a. Go to **Start Menu->Settings->Control Panel ->Add or Remove Programs**. That action will display all the programs that are installed on your computer.
    - b. Verify the Java version installed:
      - i. If the Java<sup>TM</sup> 2 Runtime Environment, Standard Edition Version 1.7 is already installed on your computer (as shown in Figure 3), go to Step 5.
      - ii. If the Java <sup>TM</sup> 2 Runtime Environment Standard Edition Version 1.7 software is not installed on your computer, go to Step 4.

Figure 3. Add or Remove Program Window



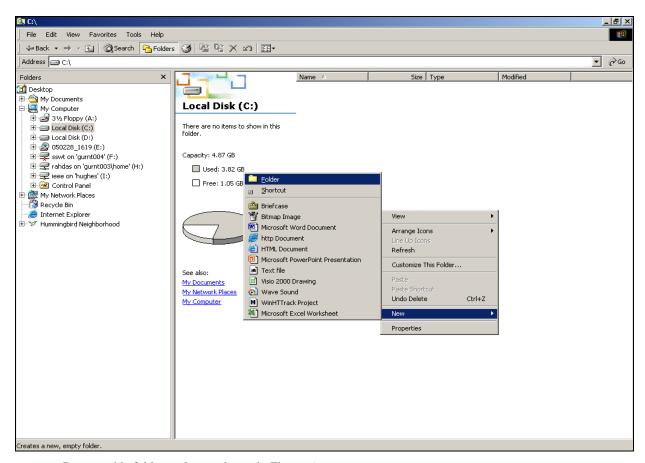
- 4. Install the Java<sup>TM</sup> 2 Runtime Environment software on your computer by performing these steps.
  - a. Select the CD Drive on your computer or select the ftra\_zip directory.
  - b. Select the Windows folder by double clicking on it. The executable files required for the FTRA installation are displayed.
  - c. Double-click on the Java™ 2 Runtime Environment, Standard Edition installable icon in the Windows folder. The InstallShield Wizard opens.
    - i. For JRE 1.7, click on jre-7u45-windows-i586.exe.
  - d. Follow the InstallShield Wizard instructions. Click the **Yes/ Next** buttons in the InstallShield Wizard to proceed with the installation procedure.
  - e. The InstallShield wizard will ask you to choose the destination location for the installation of the Java<sup>TM</sup> 2 Runtime Environment, Standard Edition only when custom installation is selected. You may change it by clicking on the **Change** button, or you may use the default path given by the wizard. You need to remember this path, as the path will be required in Step 8.

Figure 4. Selecting a Custom Installation



- 5. Create a folder on your computer for installing the FTRA package (the <base\_directory>), for example, C:/ftra. The new folder can be created on any drive on your computer. Perform these steps to create the folder. For this example, a new folder named *ftra* is created on the C: Drive.
  - a. Select the C: Drive from Windows Explorer.
  - b. Right click and select **New>Folder** as shown in Figure 5. This will create a folder with the name **New Folder**.

Figure 5. Creating New Folder for FTRA Installation



c. Rename this folder to *ftra* as shown in Figure 6.

Figure 6. Rename New Folder to ftra



Note: If you are upgrading FTRA and a previous installation of the software exists inside the ftra folder, choose a different name for your *<base\_directory>* or else choose to remove or rename your previous FTRA installation.

- 6. Copy ftra\_install.exe file from the FTRA CD or the ftra\_zip directory to the *<base\_directory>* by performing these steps.
  - a. In Windows Explorer, select the CD Drive or the ftra\_zip folder on your machine and go to the Windows folder.

b. Copy the *ftra\_install.exe* file from the Windows folder to the *<base\_directory>* directory as shown in Figure 7.

Figure 7. Copy the ftra\_install.exe File



- 7. Extract the FTRA files using only the Command Prompt. Do not use a Windows Explorer window to extract the FTRA program files.
  - a. Open the Windows command prompt.
  - b. Change directory to the FTRA *<base\_directory>*.
  - c. Enter the ftra\_install.exe -d command as shown in Figure 8. This will extract the FTRA program files in<br/>
    -d command as shown in Figure 8. This will extract the FTRA program files in<br/>
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    -d command as shown in Figure 8. This will extract the FTRA program files in FTRA program fi

Figure 8. Extracting the FTRA Program Files Using the Command Prompt

```
PKSFX(R) Version 4.00 FAST! Self Extract Utility for Windows
Copyright 1989-2000 PKWARE Inc. All Rights Reserved. Shareware Version
PKSFX Reg. U.S. Pat. and Tm. Off.

Extracting files from .ZIP: C:\ftra\ftra_install.exe

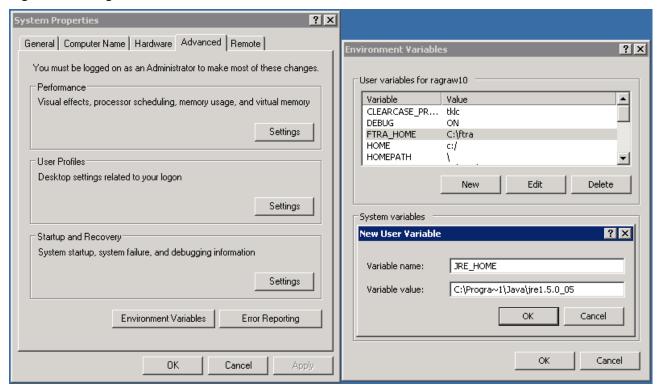
Inflating: bin/ftra.bat
Inflating: bin/ftra.jar
Inflating: lib/j2ssh.jar
Inflating: lib/jce-jdk13-119.jar
Inflating: lib/xercesimpl.jar
Inflating: lib/xmlparserapis.jar
Inflating: lib/apache-log4j.jar
Inflating: lib/apache-log4j.jar
Inflating: lib/sinxml.jar
Inflating: cfg/hosts.xml
Inflating: cfg/sshtools.xml
Inflating: cfg/csv_ver.txt
```

- 8. Set the system/user environment variables FTRA\_HOME & JRE\_HOME.
  - a. Right-click the My Computer icon on the desktop and select Properties.
  - b. In the **Advanced** tab, click **Environment Variables** and then click **New** as shown in Figure 9.
  - c. Under *User variables*, enter the following variable names and their values.

```
FTRA HOME = C:\ < base_directory created for FTRA> (typically C:\ftra)
```

JRE\_HOME = C:\Program Files\Java\< jre path> (typically, the folder where Java is installed, and the Java path information recorded in Step 3).

Figure 9. Setting the Environment Variables



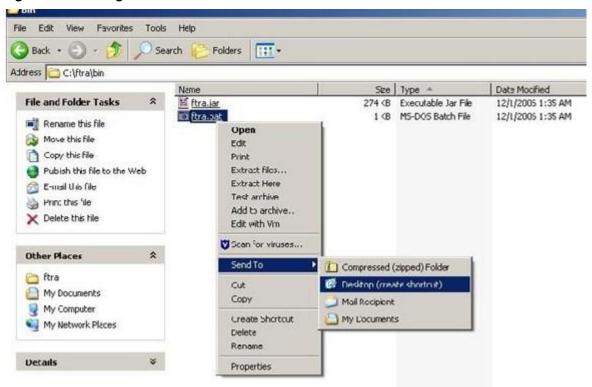
Note: If the directory name has spaces or is over eight characters long, the DOS short name may be required to define the environment variable. For example, using the JRE\_HOME environment variable above, the user would define the variable as "C:\Progra~1\Java\<jre path>" (without the quotes) with maximum of eight characters for the directory name.

- 9. Create an FTRA shortcut on your desktop:
  - a. Using Windows Explorer, open the *<base\_directory>/bin* folder.
  - b. Right click on the *ftra.bat* file and then select *Send To->Desktop (Create Shortcut)* as shown below in Figure 10. This will create the shortcut to FTRA on the desktop.

Note: For a new installation of FTRA Release 4.x, the bin folder will contain the ftra.jar and ftra.bat files only as shown in Figure 10.

Note: On multi-user systems, the shortcut should be placed in the Default User or in All Users desktop folder in order to make it available to all users.

Figure 10. Creating a Shortcut to FTRA



#### FTRA Software Installation on Unix

- 1. Place the FTRA CD in the CD-ROM drive if the software will be installed from a CD; or if the FTRA software was delivered (downloaded) as a zip file, create a temporary directory and copy the downloaded FTRA zip file to it. Unzip the contents into that temporary directory.
- 2. Check whether Java is already installed in your computer. Check the version of the Java 2 Runtime Environment installed by using the command **java -version**.
  - If the Java 2 Runtime Environment Standard Edition Version 1.7 is already installed in your computer, go to Step 4.
- 3. To install the Java 2 Runtime Environment, Standard Edition from the CD, open **FileManager** and go to the CDROM drive. Follow the instructions in the <u>Java<sup>TM</sup> Runtime Environment Installation</u> procedure to install the Java 2 Runtime Environment Standard Edition Version 1.7.
- 4. Create an <install\_directory> to install the FTRA software into. The preferred location where to install the FTRA software is <HOME\_DIRECTORY>/ftra, but you may place it wherever you would prefer. Open FileManager and go to the preferred location. From FileManager, select File > New Folder and rename it ftra. Copy the file ftra\_install.tar from the FTRA CD or the temporary zip location to the new <install\_directory> (for example, <HOME\_DIRECTORY>/ftra).

Note: You can identify the HOME\_DIRECTORY with the command "echo \$HOME\_DIRECTORY".

5. Extract the FTRA file(s) from the new < install\_directory>. (For example, < HOME DIRECTORY>/ftra).

From **FileManager**, right-click on the ftra\_install.tar file and select **Archive Unpack**. That action will extract the program files into a new /bin subdirectory.

Note: The Archive Unpack function is only available when using the CDE (Common Desktop Environment) X-window File Manager. If you are not using the CDE, the Unix tar -xvwf ftra\_install.tar command to extract the contents of ftra\_install.tar should be used. Please refer to the man pages for more information about the tar command.

6. To display the environment settings use the following commands:

```
echo $FTRA_HOME
echo $JRE_HOME
```

An example of the possible output is:

```
echo $FTRA_HOME:
<ftra_install_directory> (for example, <HOME_DIRECTORY>/ftra)
echo $JRE_HOME:
<jre_install_directory> (for example, /usr/java)
```

#### Note: For NetBoss, the example of the output would be:

```
harristest[netboss]/opt/home/netboss% echo $FTRA_HOME
/usr/ftra/
harristest[netboss]/opt/home/netboss% echo $JRE HOME
```

```
/usr/java/
```

If FTRA\_HOME is already set to <HOME\_DIRECTORY>/ftra and JRE\_HOME is set to <jre\_install\_directory>, go to step 7.

7. Set the required environment variables by using setenv command from the shell prompt:

```
setenv FTRA_HOME '<ftra_install_directory>' (for example, <HOME_DIRECTORY>/ftra)
setenv JRE HOME '<jre install directory>'
```

If a user wants these environment variables to be set each time the user logs in, then add these lines to the user's .cshrc file.

For Netboss, set the required environment variables in the user's .cshrc file by editing the file using some editor like 'vi':

```
setenv FTRA_HOME "$(anmdr)/local/stp/ftra"
setenv JRE HOME "/usr/java"
```

Note: Use the ls -al command to view the hidden file '.cshrc and the 'man vi' command to display help for the vi editor.

8. Change to the FTRA bin directory to run FTRA. (for example, <cd/ftra/bin>)

Run FTRA by entering this command. ./ftra

Note: Verify that the ftra file is executable. Otherwise, use chmod 555 ftra command to change the permissions on this file.

#### Java Runtime Environment Installation

The Java Runtime Environment (JRE) can be installed from the FTRA CD or from the web site <a href="http://java.sun.com/products/archive">http://java.sun.com/products/archive</a> and follow the product installation instructions.

#### JRE 1.7 installation

Following are the installation steps for JRE 1.7.

- 1. Log on as root.
- 2. Go to the Java installation directory:

```
Shell> cd /usr
```

3. Copy the Java distribution from the FTRA CD or ftra\_zip directory:

```
Shell> cp <path to FTRA CD>/jre-7u45-solaris-sparc.tar.gz .
```

4. Untar the JRE tar file:

```
Shell> tar -zxvf jre-7u45-solaris-sparc.tar.gz
```

This will create a directory called jre1.7.0\_45.

5. Make a symbolic link to this directory called /usr/java:

If a Java TM link already exists in the directory, remove the existing link first.

(Check for link using ls-l, remove with rm java)

```
Shell> ln -s jre1.7.0 45 java
```

#### Windows FTRA Release 4.x or Later Upgrade

- 1. Place the FTRA CD in the CD-ROM drive; or if the FTRA software is being delivered via the downloaded zip file, create a temporary directory to copy the downloaded FTRA zip file. Unzip the contents into that temporary directory.
- 2. From Windows Explorer, copy the ftra\_install.exe file from the FTRA\_CD or from the temporary zip location to the existing *<base\_directory>* directory (see step 4 of the <a href="FTRA Software Installation on Windows">FTRA Software Installation on Windows</a>, procedure for details about the *<base\_directory>*).
- 3. Extract the FTRA file(s) to the existing *<base\_directory>*, using the Command Prompt only. Do not use a Windows Explorer window for the extraction.

From Windows command line, enter the ftra\_install.exe -d command. This will create the sub-directories and extract the program files into the existing *base directory*.

Note: Answer "yes", when asked to overwrite an existing file. Follow the below recommendations when asked about overwriting of hosts.xml -

- For FTRA release 4.x till 4.4 If some host entries were previously provisioned in hosts.xml file that need to be retained, answer "no" when asked to overwrite eh hosts.xml file. Figure 11 shows the selection of "no" option for hosts.xml file.
- For FTRA release 4.5 It is mandatory to answer "yes" when asked to overwrite hosts.xml file.

FTRA Release 4.x or later has been installed.

4. Start the FTRA software. See the "FTRA Initialization" section in the FTP-Based Table Retrieve Application (FTRA) User Guide for more information on starting the FTRA software. The existing FTRA STP Connection Configuration data will automatically be converted during the FTRA system initialization.

Figure 11 Windows Upgrade Procedure from FTRA Release 4.x to FTRA Release 4.5

```
C:\ftra\ftra_install.exe -d
PKSFX(R) Uersion 4.90 FAST! Self Extract Utility for Windows
Copyright 1989-2090 PKWARE Inc. All Rights Reserved. Shareware Uersion
PKSFX Reg. U.S. Pat. and In. Off.

Extracting files from .ZIP: C:\ftra\ftra_install.exe
PKZIP: (W7) Warning! file: bin/ftra.bat already exists.
Overwrite <(Y\ges\K\N\geta)\forkall/\forkalpar\frac{1}{1}\text{less}\geta)? y
Inflating: bin/ftra.bat
PKZIP: (W7) Warning! file: bin/ftra.jar already exists.
Overwrite <(Y\ges\K\N\geta)\forkalpar\frac{1}{1}\text{less}\geta)? y
Inflating: bin/ftra.jar
Inflating: lib/j2ssh.jar
Inflating: lib/j2ssh.jar
Inflating: lib/commons-logging.jar
Inflating: lib/wapparserapis.jar
Inflating: lib/wapparserapis.jar
Inflating: lib/whyparserapis.jar
Inflating: lib/whyparserapis.jar
Inflating: lib/whyparserapis.jar
Inflating: lib/apache-log4j.jar already exists.
Overwrite <(Y\ges\K\N\geta)\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forkalpar\forka
```

#### Unix FTRA Release 4.x or Later Upgrade

- Place the FTRA CD in the CD-ROM drive or if the FTRA software is being delivered via the downloaded zip file, create a temporary directory to copy the downloaded FTRA zip file. Unzip the contents into that temporary directory.
- 2. From **FileManager**, copy the ftra\_install.tar file to the existing <*install\_directory*> directory (see step 4 of the <u>FTRA Software Installation on Unix</u> procedure for details about the <*install\_directory*>).
- 3. From FileManager, right-click on the ftra\_install.tar file that was copied from the FTRA CD/temporary unzip directory. Do not right-click on the ftra\_install.tar file on the FTRA CD or in the files in the temporary unzip directory. Select Archive Unpack. The program files will be extracted into the existing directory containing the FTRA software.

Note: The Archive Unpack function is only available when using the CDE (Common Desktop Environment) X-window File Manager. If the CDE is not being used, the Unix tar command should be used to extract the program files. Please refer to the man pages for the tar command for more information about using the tar command.

If installing from the command prompt, the tar -xvwf ftra\_install.tar command is used to extract the contents of ftra\_install.tar. The user may choose to enter 'y' or 'n' at the command prompt to overwrite or not to overwrite files, while the files are being extracted from the ftra\_install.tar file. For FTRA release 4.x till 4.4, care has to be taken if the entries in hosts.xml file need to be saved as given below -

#### For FTRA release 4.x till 4.4

To retain the hosts.xml file, which may contain some provisioned host entries, make a backup of the file before overwriting, using the command:

```
mv hosts.xml hosts backup.xml
```

To restore the original hosts.xml file, use the command:

```
cp hosts backup.xml hosts.xml
```

#### • For FTRA release 4.5

It is mandatory to overwrite the hosts.xml file.

When the extraction of the FTRA program files has completed, the FTRA 4.x software has been installed.

4. Start the FTRA software. See the "FTRA Initialization" section in the FTP-Based Table Retrieve Application (FTRA) User Guide for more information on starting the FTRA software. The existing FTRA STP Connection Configuration data will automatically be converted during the FTRA system initialization.