



**CROWN HONDA**  
 2610 McPhillips Street  
 Winnipeg MB R2P 2T9  
 Tel: 204-284-6632  
 www.CrownHonda.ca

*Real Time Online  
 Service Booking*  
 www.crownhonda.ca

**HOIS164720**



**HOIS164720**



0601IHOIS164720

ALL ITEMS ARE SUBJECT TO G.S.T.

**OUT**

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ \_\_\_\_\_ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

CUSTOMER NO. <b>10</b>		ADVISOR <b>TAYLA KENDALL</b>	2060	TAG NO. <b>1791</b>	INVOICE DATE <b>01/20/21</b>	INVOICE NO. <b>HOIS164720</b>
CROWN HONDA 2610 MCPHILLIPS STREET WINNIPEG, MB R2P 2T9		LABOUR RATE	LICENSE NO.	KILOMETERS <b>19,303</b>	COLOUR <b>GREY/</b>	STOCK NO. <b>8011791</b>
		YEAR/MAKE/MODEL <b>18/SUBARU/CROSSTREK/SPORT CVT</b>			DELIVERY DATE	DELIVERY KMS. <b>19,043</b>
		VEHICLE I.D. NO. <b>J F 2 G T A E C 5 J H 2 3 4 8 3 3</b>			SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO. <b>0869484-2</b>		PO. NO.	R.O. DATE <b>01/18/21</b>	IN SERVICE DATE
RESIDENCE PHONE	BUSINESS PHONE <b>204-284-6632</b>	COMMENTS <b>E# 2.0L L4 GAS</b>			MO: 19303	

LABOR & PARTS-----  
**J# 1 01HOZ2 VERIFY MILEAGE HOURS: TECH(S):321 0.00**  
 COMPLAINT: PLEASE VERIFY MILEAGE  
 CORRECTION: 19303KM

**JOB # 1 TOTAL LABOR & PARTS 0.00**

**J# 2 04HOZ001 UCD VEHICLE SAFETY HOURS: 1.80 TECH(S):321 218.83**  
 COMPLAINT: PLEASE DO ESTIMATE FIRST  
 KEYS IN MY DESK WITH YELLOW WINDOW TAG  
 CORRECTION: TIRES: LF:9/32 LR:9/32 RF:9/32 RR:9/32  
 BRAKES: LF:8MM LR:6MM RF:8MM RR:6MM

PARTS-----	QTY--	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 2	1	CPH7317	OIL FILTER	9.64	9.64
JOB # 2	1	FILTER	ENVIRO LEVY	0.50	0.50
JOB # 2	5	OW20	BULK SYNTHTEC	6.66	33.30
JOB # 2	5	OILTAX	ENVIRO LEVY	0.05	0.25

**JOB # 2 TOTAL PARTS 43.69**

**JOB # 2 TOTAL LABOR & PARTS 262.52**

**J# 3+04HOZ002 1ST CANADIAN INSPECT HOURS: TECH(S):321 65.00**  
 COMPLAINT: PERFORM FIRST CANADIAN VEHICLE INSPECTION  
 CORRECTION: COMPLETED FIRST CANADIAN VEHICLE INSPECTION

**JOB # 3 TOTAL LABOR & PARTS 65.00**

**J# 4+51HOZAC ALIGNMENT CHECK HOURS: TECH(S):321 26.99**  
 COMPLAINT: ALIGNMENT CHECK - \$26.99  
 CAUSE: ALIGNMENT CHECK - PRE-INSPECTION  
 CORRECTION: PERFORMED ALIGNMENT CHECK  
 \$26.99 - NO CHARGE IF ALIGNMENT REQUIRED AND PERFORMED

**JOB # 4 TOTAL LABOR & PARTS 26.99**

**J# 5+91HOZ201 MAINT A - OW20 HOURS: TECH(S):321 82.88**  
 COMPLAINT: MAINTENANCE MINDER A SERVICE (OW20)  
 RESET MAINTENANCE MINDER!!!  
 \$82.88 PLUS ENVIRO LEVY AND TAXES  
 CAUSE: Replace engine oil. Use only honda genuine OW20 engine oil.  
 If the message "Service" does not appear more than 12 months  
 after the display is reset, change the engine oil every year.  
 CORRECTION: COMPLETED MAINTENANCE MINDER SERVICE A  
 OW20

**JOB # 5 TOTAL LABOR & PARTS 82.88**

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A	SSI	INTERNAL SHOP SUPPLIES		45.18
TOTAL - MISC				45.18

COMMENTS-----  
 DELETED OPERATION(S)-----  
 12HOZ001 BATTERY INSTALL

**We strive to keep you Completely Satisfied**  
 Please take a few moments for our 30 Second Survey

- Did your service advisor have a good understanding of your concerns?  
 YES  NO
- Did we update our records with your most current information?  
 YES  NO
- Did your service advisor give a clear explanation of all repairs?  
 YES  NO
- Did we honor our service and time commitments today?  
 YES  NO

Please complete our factory surveys as you have a voice in shaping our processes.

**PRIVACY POLICY**  
 I understand that Honda, its affiliates, Dealers and service providers collect, use and disclose my personal information for the purposes of (i) completing my purchase, finance or lease transaction; (ii) maintaining my warranty and customer service records; (iii) conducting customer service campaigns; (iv) providing me with marketing information; and (v) for legal and other business purposes. I consent to Honda, its affiliates, Dealers and service providers contacting me by telephone or sending commercial electronic messages to me, including email and text messages. I can contact Honda at 1-888-946-6329 or 180 Honda Boulevard, Markham, Ontario, L6C 0H9, and my Dealer if I no longer consent to these uses and to update or correct my personal information.

**WARRANTY**  
 Unless otherwise indicated, HONDA parts are warranted for 12 months or 20,000 kms, whichever comes first.  
 Labour is covered if the part was installed by a HONDA dealer, HONDA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

**Thank You for the opportunity of serving you.**  
**NEXT APPOINTMENT DATE**

TDG-CH-SRVINV





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RESIDENCE PHONE	BUSINESS PHONE <b>204-284-6632</b>	COMMENTS <b>E# 2.0L L4 GAS</b>		MO: 19303	

TOTALS-----		
CONTROL#	ACCOUNT NUMBER	AMOUNT..
8011791	1380	482.57
	TOTAL LABOR....	393.70
	TOTAL PARTS....	43.69
	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC.CHG.	45.18
	TOTAL MISC.DISC	0.00
	TOTAL TAX.....	0.00
	<b>TOTAL INVOICE \$</b>	<b>482.57</b>

APPROVED BY SIGNATURE \_\_\_\_\_

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**NEXT APPOINTMENT DATE**

TDG-CH-SRVINV





# Vehicle Inspection Form

Stock #: 8011791 Year: 2018 Make: SUBARU Model: CROSSTREK Deal # \_\_\_\_\_  
 V.I.N. #: JH234833 Odometer: 19303

ENGINE	Good	Service Required	Repaired
Change Oil, Lube Filter (Mandatory)	/		
Noise (Lifter, Piston) (Hot and Cold)	/		
Motor Mounts	/		
Turbo/Supercharger (If Equipped)	/		
Fluid Leaks:			
Intake	/		
Oil Pan	/		
Cylinder Heads	/		
Rear Main	/		
Misc.	/		
<b>TRANSMISSION/TRANSFER CASE</b>	Good	Service Required	Repaired
Fluid Level/Condition (Clean, Discoloured)	/		
Shift Quality (Synchro's) (If Manual)	/		
Shift Points (If Automatic)	/		
Slipping (If Automatic)	/		
Fluid Leaks/Seals/Gaskets	/		
<b>DRIVE AXLE</b>	Good	Service Required	Repaired
Noise/Vibration	/		
Fluid Leaks/Seals/Gaskets	/		
CV/Joints/Drive Shaft/Steady Bearing	/		
Wheel Bearings/Spindles	/		
CV boots	/		
Locking Hubs	/		
Hub Bearing Assembly	/		
<b>STEERING</b>	Good	Service Required	Repaired
Fluid Level/Leaks	/		
Steering Rack inc. Bellows	/		
Lines/Hoses/Pump	/		
Linkages/Tie Rods/Couplings	/		
Idler/Pitman Arms	/		
Steering Dampener	/		
Alignment Pull	/		
<b>BRAKE SYSTEM</b>	Good	Service Required	Repaired
Master Cylinder/Fluid Level	/		
Pump/Booster	/		
Caliper/Wheel Cylinders	/		
Anti-Lock Brakes (Is the Light On?)	/		
ABS Check for Codes	/		
Inspect Brake Lines for Cracks (Steel/Rubber)	/		
Pads % Remaining LF <u>8mm</u> RF <u>8mm</u> LR <u>6mm</u> RR <u>6mm</u>	/		
Tires % Remaining LF <u>7/32</u> RF <u>7/32</u> LR <u>7/32</u> RR <u>7/32</u>	/		
<b>AIR CONDITIONING</b>	Good	Service Required	Repaired
Blower Motor (All Speeds)	/		
Compressor/Clutch	/		
Condenser/Evaporator	/		
Idler pulley	/		
A/C Temperature Reading _____ °C			

**Shaded Areas Require Reinspection After 120 Days**

ELECTRICAL	Good	Service Required	Repaired
Alternator <u>14.2</u> Volts _____ Amps	/		
Starter/Solenoid/Drive	/		
Power Windows/Seat Motor	/		
Wiper Motors/Washers	/		
Power Locks/Trunk Release	/		
Power Roof Motor	/		
Power Antenna	/		
Rear Defroster	/		
All Manual Switches	/		
Cruise Control	/		
Computer Scan Codes	/		
Speedometer/Odometer	/		
Instrument Panel/Gauges/Lights	/		
Horn/Warning Indicators	/		
Radio/CD/Tape/Speakers/Amp	/		
<b>FRONT/REAR SUSPENSION</b>	Good	Service Required	Repaired
Control Arms/Bushings	/		
Ball Joints Specs LU _____ RU _____ LL _____ RL _____ (in Thousands of an inch) Rear LL _____ RL _____	/		
Mounts/Bushings	/		
Shocks/Springs/Struts	/		
Torsion Bars/Radius Arms	/		
Stabilizer Shaft/Links/Bushings	/		
Electronic Air Suspension	/		
<b>COOLING/FUEL SYSTEM</b>	Good	Service Required	Repaired
Water Pump/Thermostat	/		
Engine Fan/Module/Clutch	/		
Belts & Hoses	/		
Radiator/Heater Core	/		
Coolant Level/Condition/Leaks	/		
Coolant Strength/Condition	/		
Coolant System Pressure Test	/		
Fuel Tank/Lines	/		
Fuel Injection Pump/Vacuum Pump	/		
<b>ROAD TEST</b>	Good	Service Required	Repaired
Engine Performance	/		
Transmission Performance	/		
Up/Down Shifting Smoothness	/		
Transmission Noise/Vibration	/		
Rear Differential Performance	/		
Rear Differential Noise/Vibration	/		
Transfer Case Performance (4x4)	/		
Transfer Case Noise/Vibration (4x4)	/		
Brake Performance (Inc. ABS)	/		
Brake Noise/Vibration	/		
Suspension Noise/Vibration	/		
<b>ALTERATIONS/MODIFICATIONS</b>			
Lift Kit Yes _____ No _____			
Air Induction System Altered Yes _____ No _____			
Tire Size Matches Vehicle Build Plate Yes _____ No (oversized) _____			

Dealership: \_\_\_\_\_

R.O # Attached: \_\_\_\_\_

Technician Name: \_\_\_\_\_

Technician License #: \_\_\_\_\_

Technician Signature

Date

Used Vehicle Manager Signature

Date



# CERTIFICATE OF INSPECTION FOR VEHICLES UNDER 4,500 KG

J.W. Zacharias Physical Damage  
Research Centre  
1981 Plessis Road  
Box 45004  
Winnipeg, R3C 5C7



Date Inspection Started: DAY 18, MO. 01, YR. 21  
 Date Inspection Completed: DAY 20, MO. 01, YR. 21  
 Inspection Expiry Date: DAY 20, MO. 01, YR. 22

Inspection Result:  
 Pass/Safe Vehicle  
 Fail/Unsafe Vehicle  
 Fail/Hazardous

TYPE OF VEHICLE:  Passenger Vehicle  Motorcycle  Truck under 4,500 kg

Station Number: A511891 Station Name: Crown Honda City: Winnipeg  
 Mechanic Number: 140348 Mechanic Signature: [Signature] Station Phone Number: (204) 284-0032

Vehicle Owner: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Licence Number: \_\_\_\_\_ V.I.N./Serial Number: JLF2GTAEC5JH234833  
 Odometer Reading: 19303 km  mi  Prov. MB Make: Suzuki Model: Crossstreet Year: 2018

Mark the "R" box with an "X" when an item is rejected, "XX" if Hazardous. Mark the "P" box with an "X" when corrected or no defects found in the section.

DRIVER'S CONTROLS		
No.	Item	Ref #
01	Vehicle Identification Number	Sec 1.1, M 1.1
02	Neutral Safety Switch	Sec 5.2
03	Accelerator Pedal	Sec 1.2
04	Sun Visors	Sec 8.12
05	Horn Operation	Sec 5.3, M 5.2
06	Mirrors	Sec 8.10-11, M 8.5
07	Windshield Wipers & Washers	Sec 8.9
08	Defroster	Sec 8.13
09	Speedometer, Odometer	Sec 5.1, M 5.3
10	Windshield and Windows	Sec 8.7, 8.8, M 8.4
11	Switches	Sec 5.8, M 7.3
12	Clutch and Brake Pedal Pad	Sec 3.4, 5.4, M 3.2
13	Parking Brake, Transmission	Sec 3.1, M 1.5
14	Power Brake Operation	Sec 3.4
15	Brake Failure Indicators	Sec 3.3, M 3.4
16	Brake Pedal Reserve	Sec 3.6, M 3.4
17	Steering Lash and Travel	Sec 4.1-2, M 4.2
18	Clutch Disengagement	Sec 5.4, M 1.6
19	Handlebars	Sec M 4.1
20	Anti-lock Brake Indicator	Sec 3.3, M 3.3
21	Stability Control Indicator	Sec 4.8
22	Lamps	Sec M 6.1
23	Seats and Restraint Systems	Sec 8.14-15, M 8.2
24	Supplemental Restraint Systems	Sec 8.16-17, M 5.4-5

28	Headlamp/Aux Lamp Aim	Sec 6.4, M 6.4
29	Turn Signal Lamps	Sec 6.1, M 6.1
30	Park, ID & Clr Lamps	Sec 6.1
31	Side Marker Lamps	Sec 6.1
32	Reflex Reflectors	Sec 6.3, M 6.2
33	Back Up Lamps/Lic Plate Lamp	Sec 6.1, M 6.1
34	Tail Lamps	Sec 6.1, M 6.1
35	Stop Lamps	Sec 6.1, M 6.1
36	Hazard Lamps	Sec 6.1
37	Day Time Running Lamps	Sec 6.1
38	Body & Bumpers	Sec 8.2-4, 2.1
39	Trunk	Sec 8.5
40	Doors and Door Latches	Sec 8.5
41	Kickstand	M 8.6

57	Trailer Hitch	Sec 5.7, M 5.6
58	Aux Equipment	Sec 5.6, M 5.7-8

UNDERCARRIAGE		
No.	Item	Ref #
42	Flooring	Sec 8.2-4
43	Kingpins	Sec 4.6
44	Tires, Wheels & Clearance	Sec 9.1-2, M 9.1-2
45	Ball Joints	Sec 4.7, M 4.2
46	Steering Linkage	Sec 4.4, M 4.2
47	Steering Column Coupler	Sec 4.5, M 4.2
48	Frame & Unibody	Sec 8.2-3, M 8.1
49	Spring and Attachments	Sec 2.1-8, M 2.2
50	Shock Absorbers	Sec 2.10, M 2.2
51	Brake Lines & Hoses	Sec 3.2, M 2.2
52	Wheel Bearings	Sec 2.11, M 2.1
53	Fuel System	Sec 1.3, M 1.3
54	Exhaust System	Sec 1.4-5, M 1.4
55	MacPherson Strut	Sec 2.9
56	Constant Velocity Joints	Sec 1.7

BRAKE		
No.	Item	Ref #
59	Front and Rear Disc Brakes	Sec 3.8, M 3.6
60	Front Brake Drums	Sec 3.7
61	Rear Brake Drums	Sec 3.7, M 3.5
62	Front Brake Lining	Sec 3.7-8
63	Rear Brake Lining	Sec 3.7-8
64	Wheel Cylinders	Sec 3.7, M 3.5
65	Mechanical Components	Sec 3.7, M 3.1

ENGINE COMPARTMENT		
No.	Item	Ref #
66	Hood and Safety Catch	Sec 8.1
67	Wiring and Battery	Sec 7.1-2, M 7.1-2
68	Vacuum/Hydraulic System	Sec 3.5-6
69	Brake Master Cylinder	Sec 3.2, M 3.4
70	Power Steering	Sec 4.3, M 4.2

BODY EXTERIOR		
No.	Item	Ref #
25	Headlamp Operation	Sec 6.1, M 6.1
26	Driving Lamps	Sec 6.1, M 6.1
27	Fog Lamps/Auxiliary Lamps	Sec 6.1-2, M 6.1, 6.3

PROPANE/NATURAL GAS		
No.	Item	Ref #
71	All applicable items identified by the National Safety Code Standard 11 B	Appendix A

TIRE TREAD DEPTH			
	FRONT	REAR	
	9/32	9/32	
	Axle 1	Axle 2	
	9/32	9/32	

BRAKE LINING THICKNESS			
	FRONT	REAR	
	8	6	
	Axle 1	Axle 2	
	8	6	

DRUM / ROTOR MEASUREMENT			
	FRONT	REAR	
	.93	.39	
	Axle 1	Axle 2	
	.93	.39	

DRUM / ROTOR DISCARD LIMIT	
FRONT	.87
REAR	.33

DEFECTS: \_\_\_\_\_