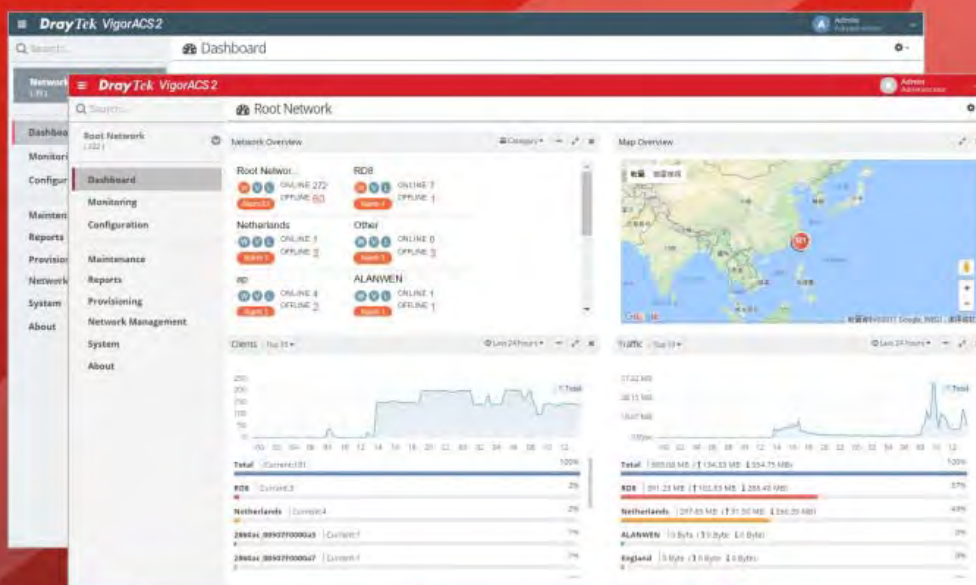


# DrayTek

## VigorACS 2

Unified Management System

Your reliable networking solutions partner



# User's Guide

V1.1

# **VigorACS 2**

## **Unified Management System**

### **User's Guide**

Manual Version: V1.1

Date: September 25, 2017

Software Version: V2.1.0

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Please read the license screen in the installation wizard. You must accept the terms of the license in order to install VigorACS 2.



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# Part I Introduction

# Chapter 1 Introduction

## ≡ DrayTek VigorACS2

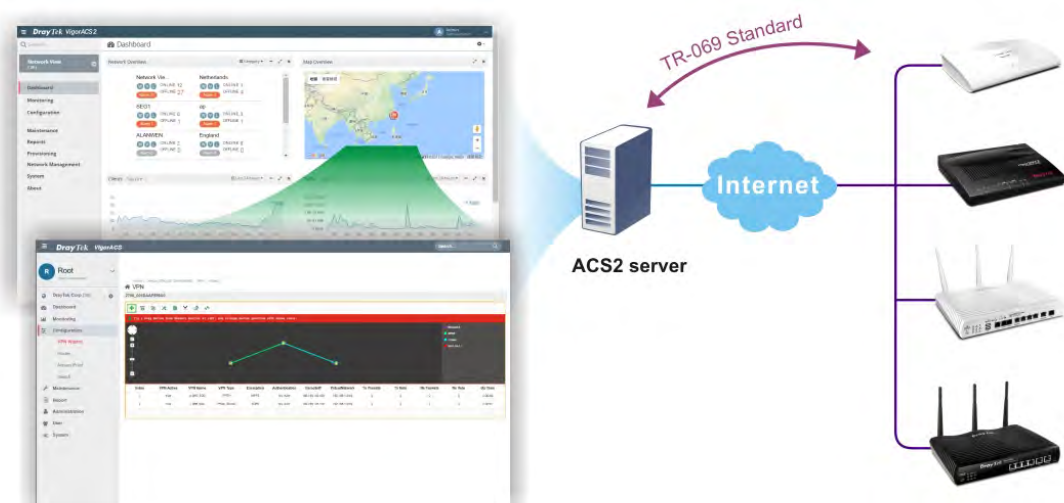
VigorACS 2 is a software which provides centralized device management for TR-069 based CPEs such as broadband gateway, XDSL router, VoIP gateway and wireless AP. VigorACS 2 has device status, monitor status of devices, or perform scheduling tasks such as firmware upgrade, configuration backup/restore and parameter profile for mass deployment of CPE devices. It is easy to use through intuitive Web-based GUI with security management. VigorACS 2 can be installed on different kinds of platform e.g., Windows, Linux and so on.

### 1.1 Main Features and Benefit

- Manage all kinds of devices complied with TR-069 specification.
- VigorACS 2 server can be installed in Windows and Linux.
- Intuitive Web-based GUI can be executed on all browsers like IE, Firefox, Chrome and so on.
- Support scheduling firmware upgrade, configuration backup/restore and parameter profile deployment.
- Support auto-discovery to survey all TR-069 devices.
- Provide device inform management.
- Support security management.

### 1.2 System Architecture

The following figure shows an overview for the application between VigorACS 2 and CPE devices. With TR-069 protocol, VigorACS 2 can communicate and manage devices with ease.



---

## 1.3 Web Service

Web service is a software system identified by a URI, whose public interfaces and bindings are defined and described using XML. Its definition can be discovered by other software systems. These systems may then interact with the Web service in a manner prescribed by its definition, using XML based messages conveyed by internet protocols.

The basis for Web Services contains: XML, WSDL (Web Services Description Language), SOAP (Simple Object Access Protocol), UDDI(Universal Description, Discovery and Integration). The procedure for the structure of bottom layer: transform Web Service information into XML file format, use WSDL statement to describe the objects for service. The remote end can get required information through such description. It carries out transformation job to search or register from UDDI by means of SOAP communication bottom layer.

- For the designers of Java program: you can write java program to control VigorACS. Also, VigorACS will offer some API for you to write and call it. For example, you can get all the connected CPE devices controlled VigorACS through web service.

Corresponding files are placed in - *WebServices\_TR069API.zip*

The documentation for web services api is placed in - *WebServices\_TR069API/doc/*

Sample program is placed in -  
*WebServices\_TR069API/example/src/tw/com/draytek/acs/test/TestMain.java*

For the designers with other program language: you can define WSDL to control VigorACS through SOAP(Simple Object Access Protocol)

# Chapter 2 Install & Startup

## DrayTek VigorACS2

Please follow the procedure listed below to install VigorACS completely. The installation for different platforms might be different.



### Info

VigorACS 2 can be operated only by a host with 64-bit operation system.

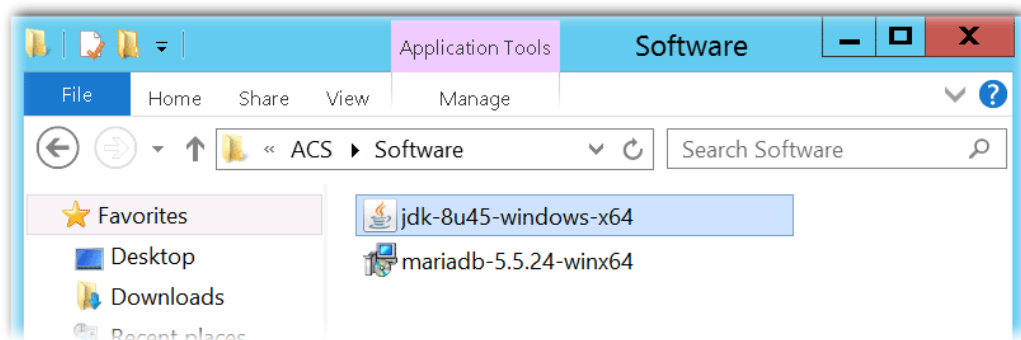
## 2.1 Platform for Windows 7 or 10

To start up the VigorACS, the normal procedure is listed as follows:

- (I) Installation for Java,
- (II) Installation for MariaDB
- (III) Installation for VigorACS 2
- (IV) Start MySQL/MariaDB Database.
- (V) Edit VigorACS ip.
- (VI) Start VigorACS.

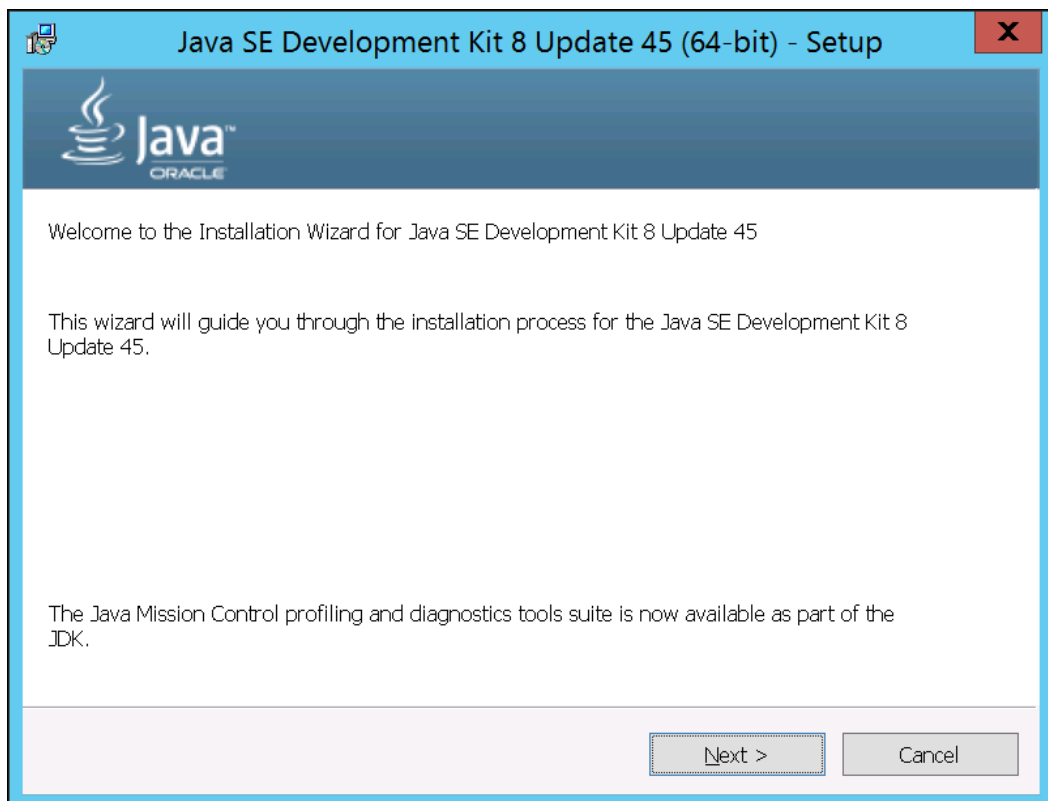
### 2.1.1 Installation for Java

1. Install Java by clicking “jdk-8u45-windows-x64” it to execute the installation.

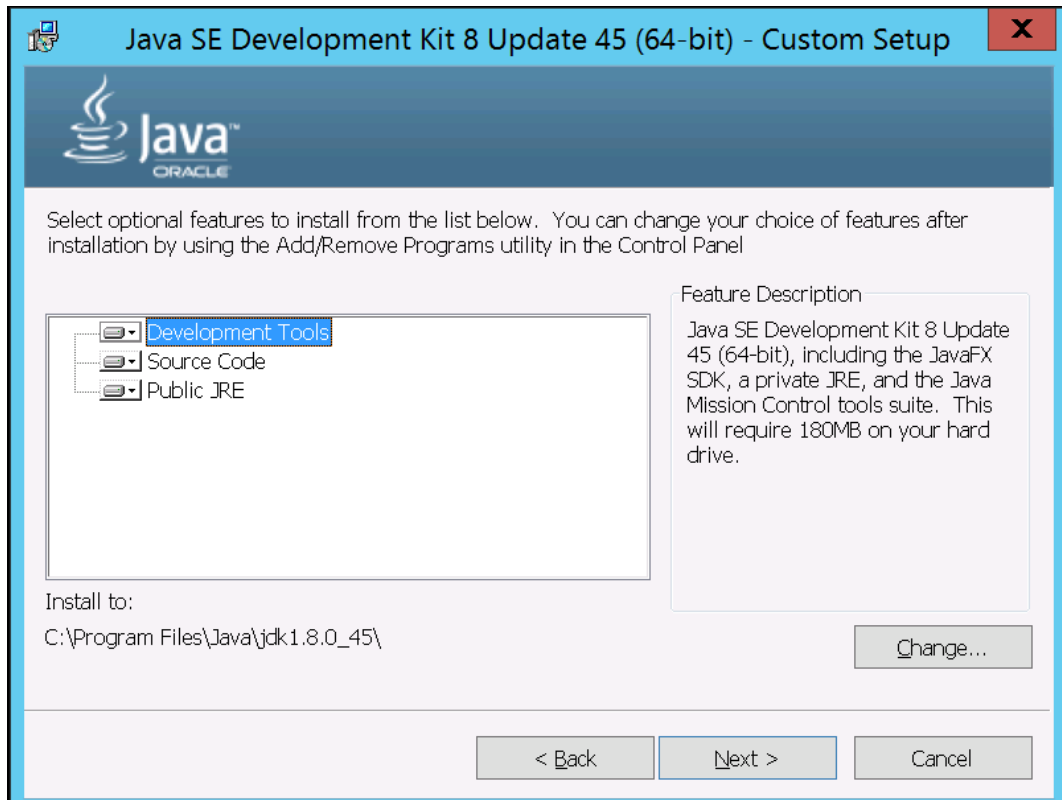




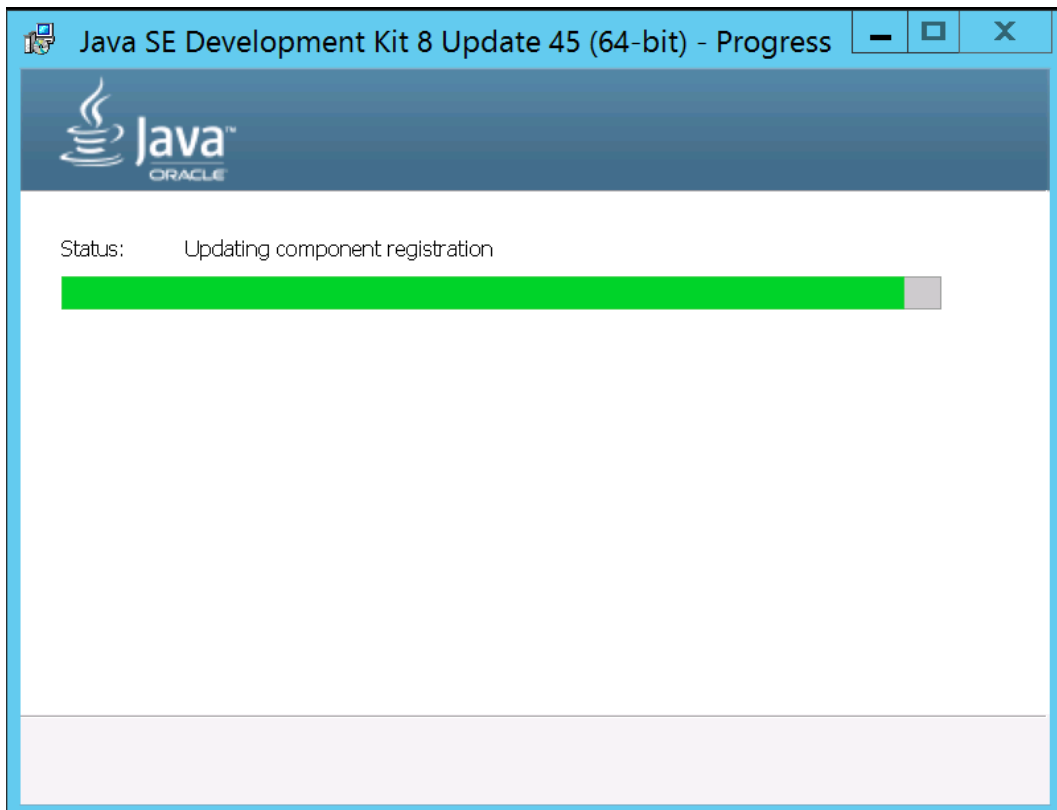
2. The first page will be shown as follows. Click **Next** to get into next page.



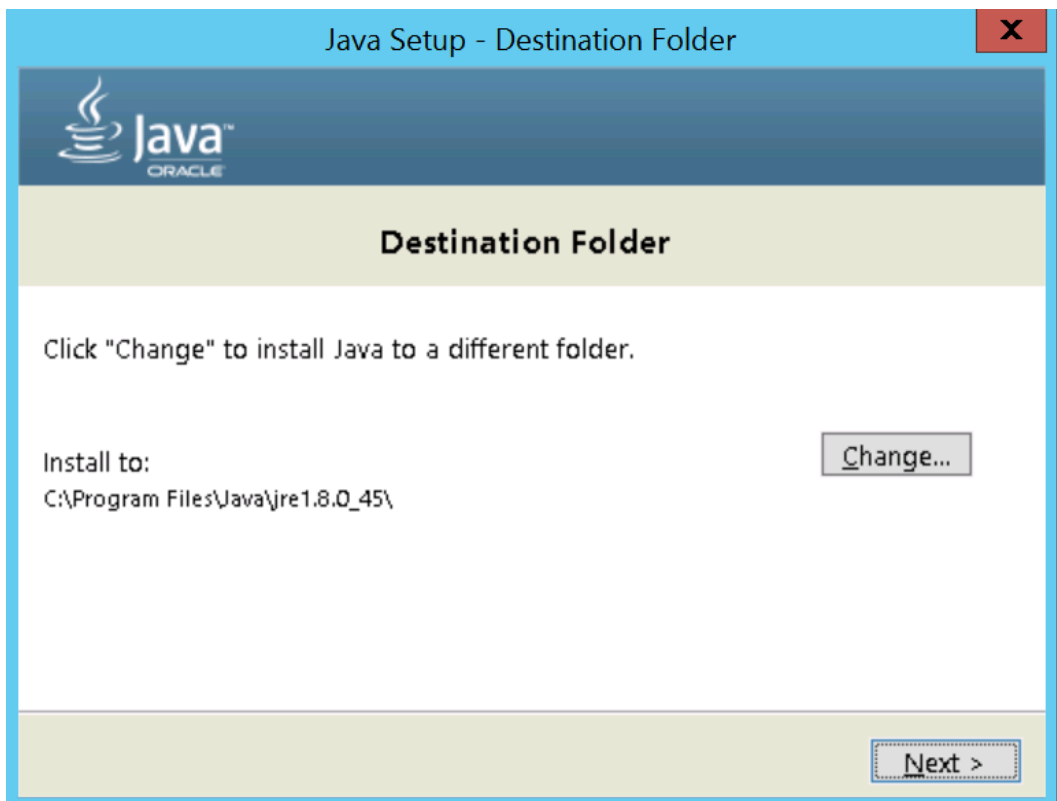
3. In this page, optional features will be listed for you to choose for installation. Choose the one you need and click **Next**.



4. Wait for a while to install the selected feature.



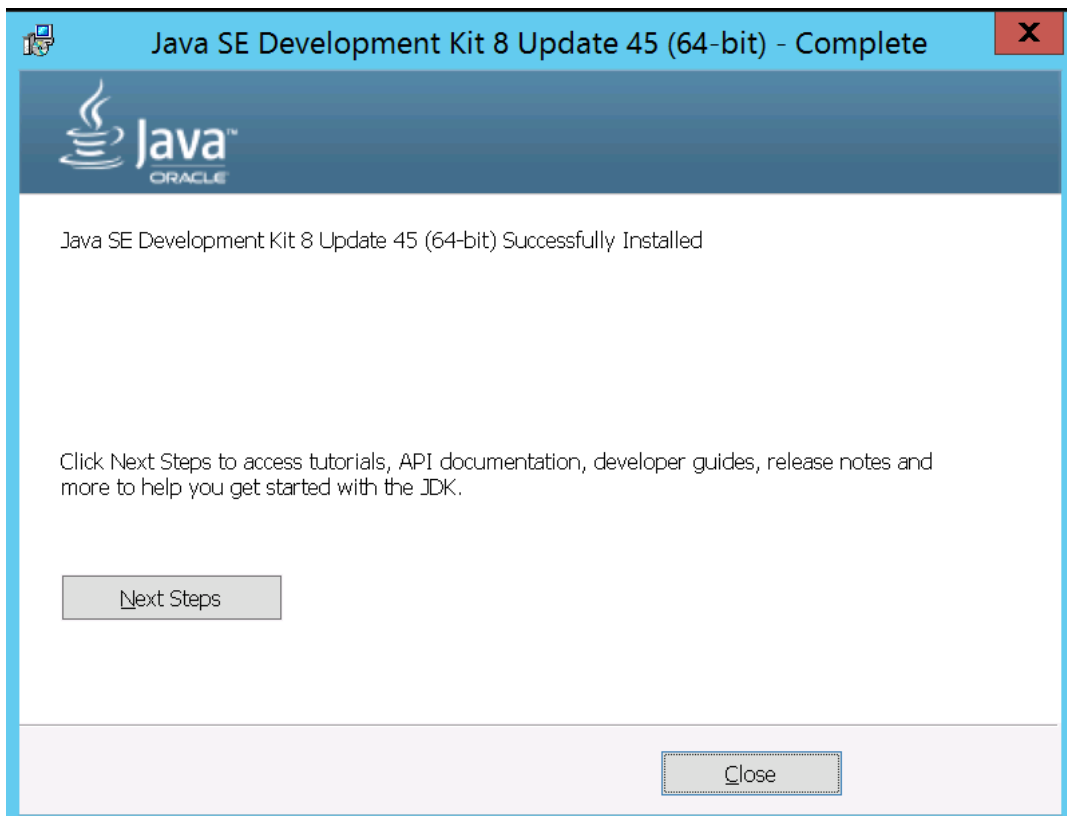
5. A page to specify the destination folder for JAVA driver will appear. Use the default location or click **Change** to specify another location. Then, click **Next**.



6. Wait for a while to install the required features.

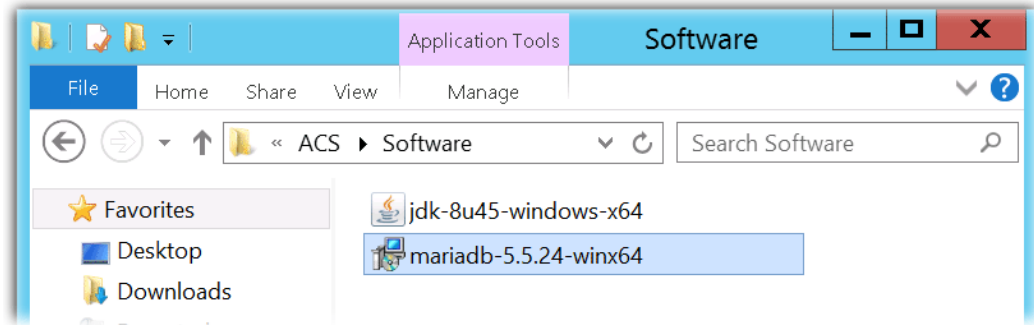


7. When the following page appears, the installation is completed. Click Close to exit the installing program.

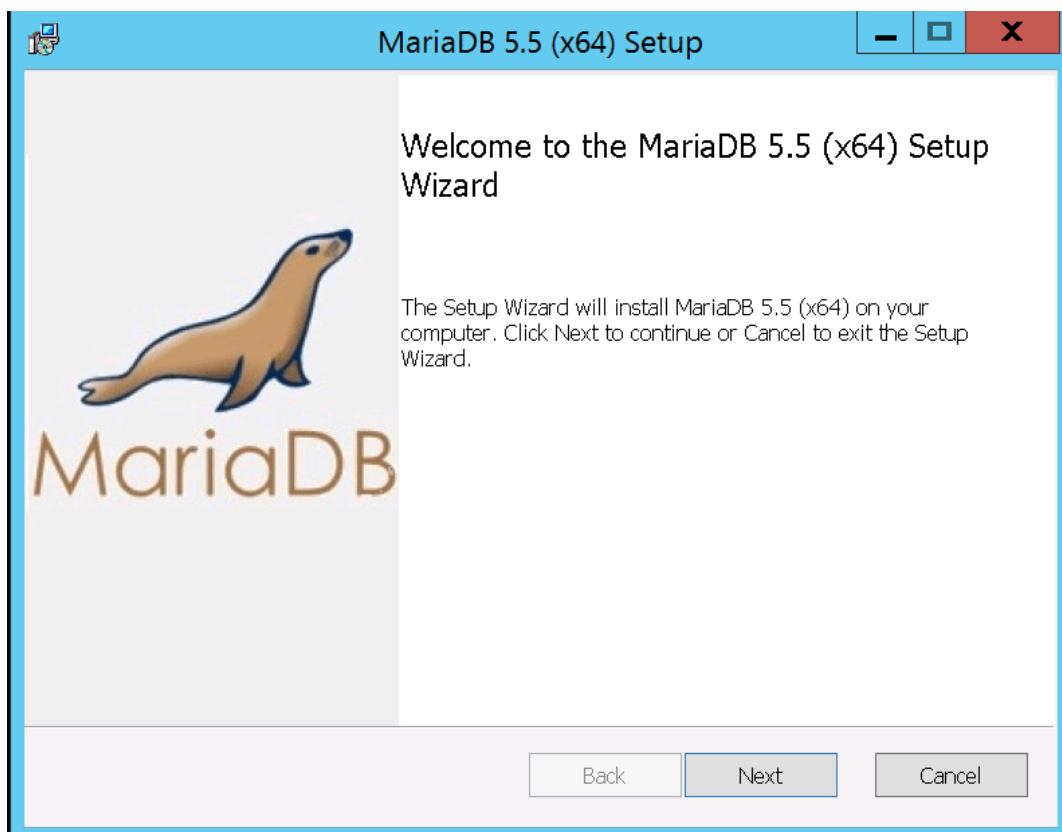


## 2.1.2 Installation for MariaDB

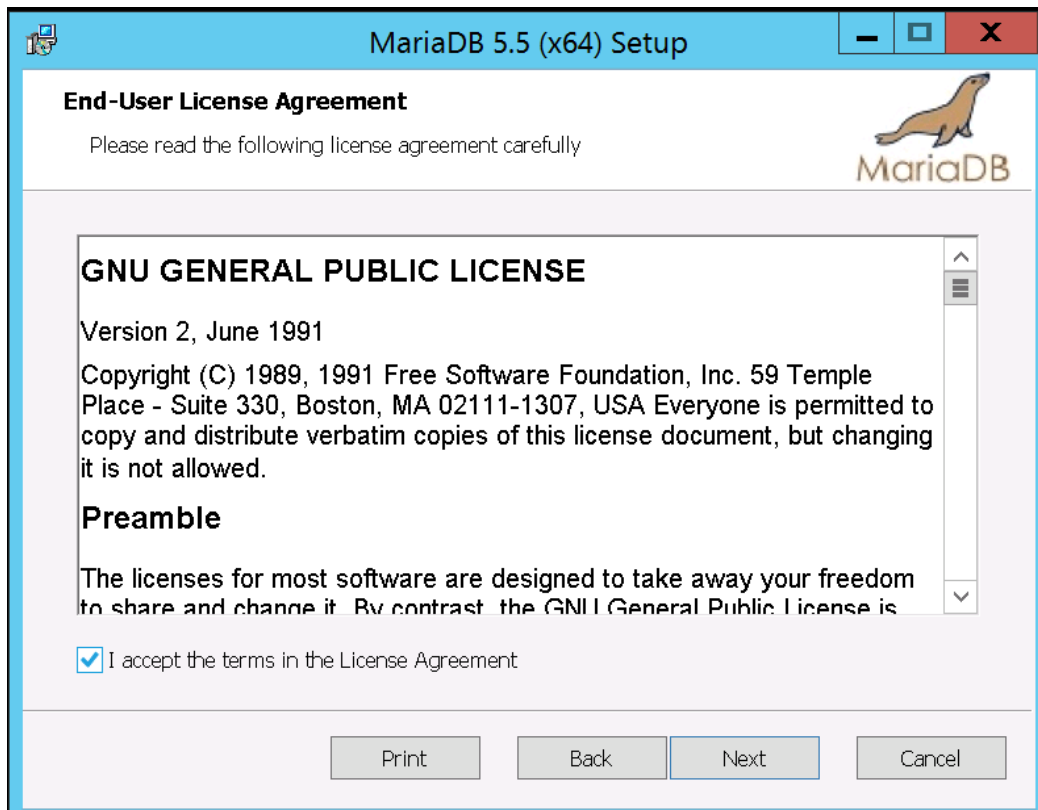
1. Install MariaDB by clicking “mariadb-5.5.24-winx64” (based on your PC condition) it to execute the installation.



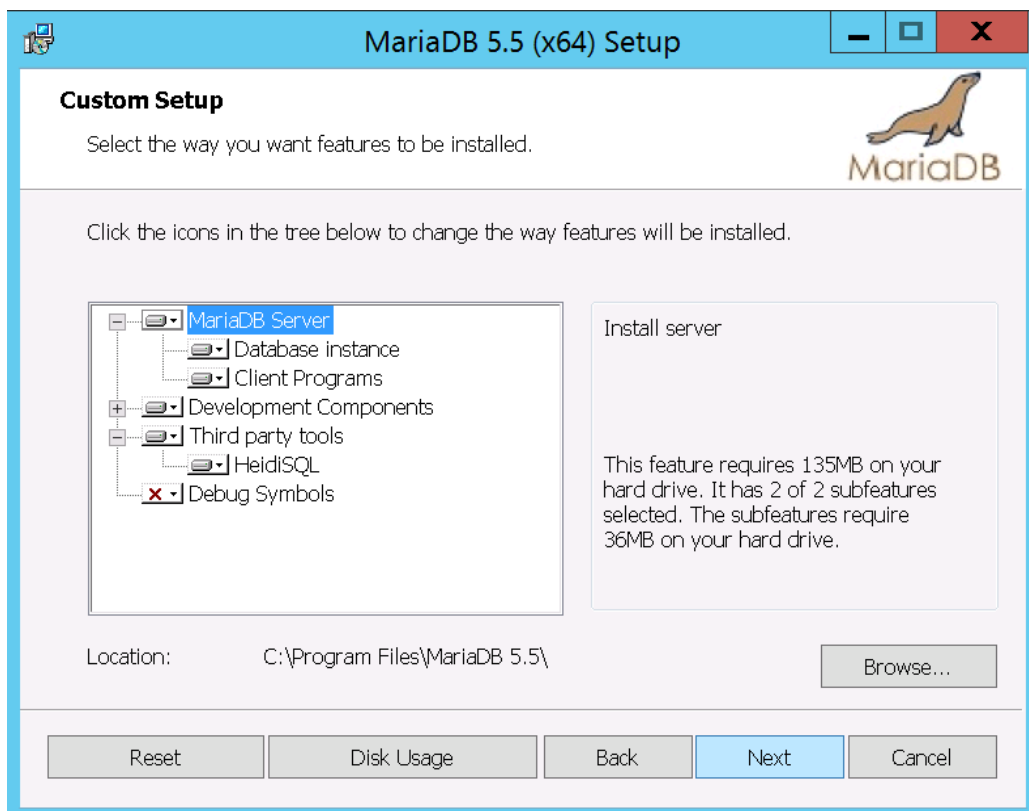
2. When the welcome screen appears, please click Next for next step.



3. On this dialog box, check the box of "I accept the terms...." and click Next.



4. Select the way for the features to be installed. Then click Next.



5. If you want to configure password for MariaDB server, please check **Modify password...** and type the password. It depends on your request. Otherwise, simply click **Next**.

**User settings**

Default instance properties  
MariaDB 5.5 (x64) database configuration

**Modify password for database user 'root'**

New root password:  Enter new root password

Confirm:  Retype the password

**Enable access from remote machines for 'root' user**

**Create An Anonymous Account**

This option will create an anonymous account on this server.  
Please note: this setting can lead to insecure systems.

Back Next Cancel

6. Modify the default instance properties if required. Then click **Next**.

**Database settings**

Default instance properties  
MariaDB 5.5 (x64) database configuration

**Install as service**

Service Name:

**Enable networking**

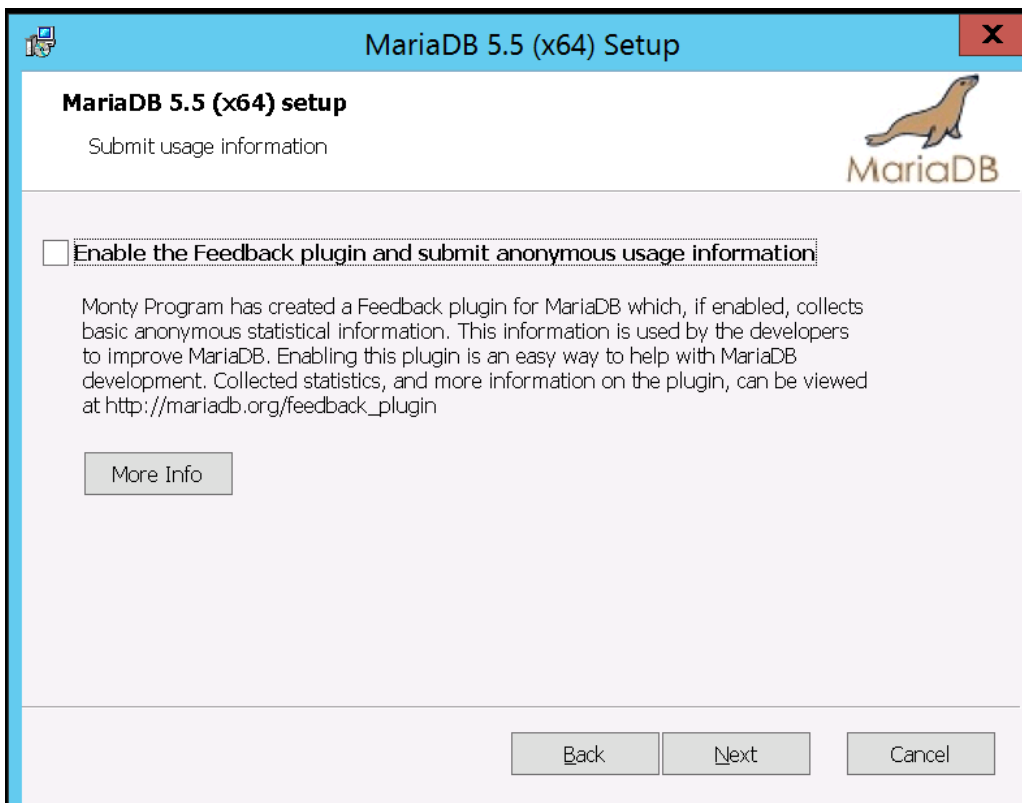
TCP port:

**Optimize for transactions**  
(Uses transactional storage engine and "strict" SQL mode)

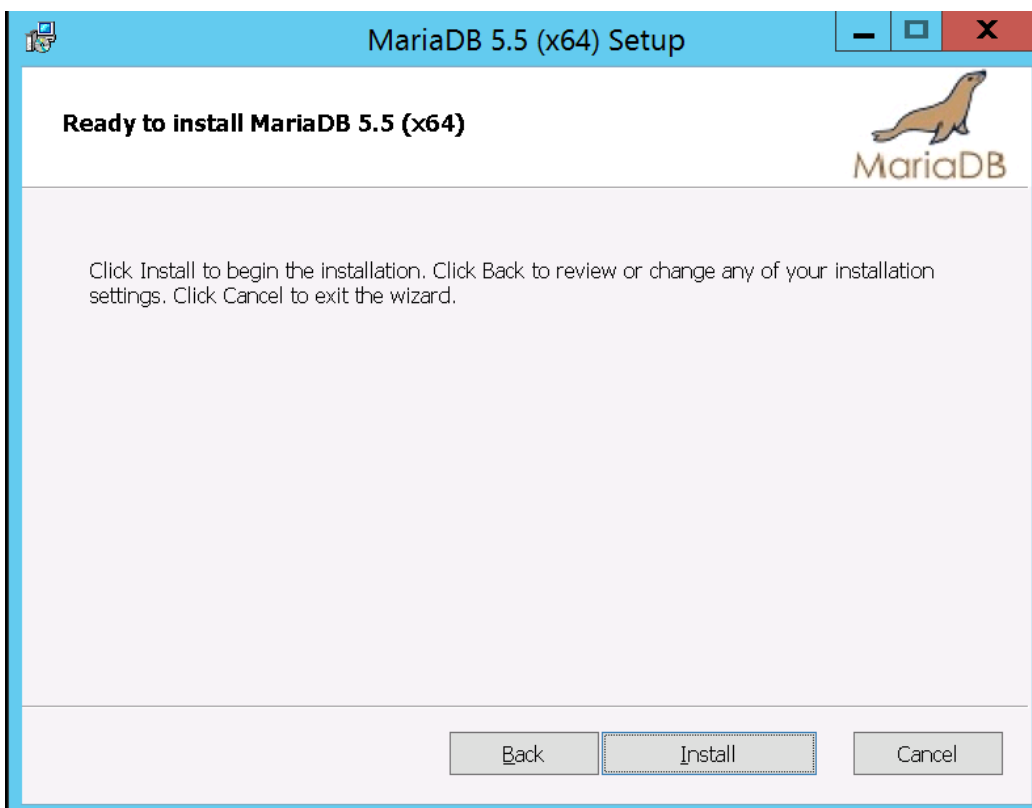
Buffer pool size:  MB

Back Next Cancel

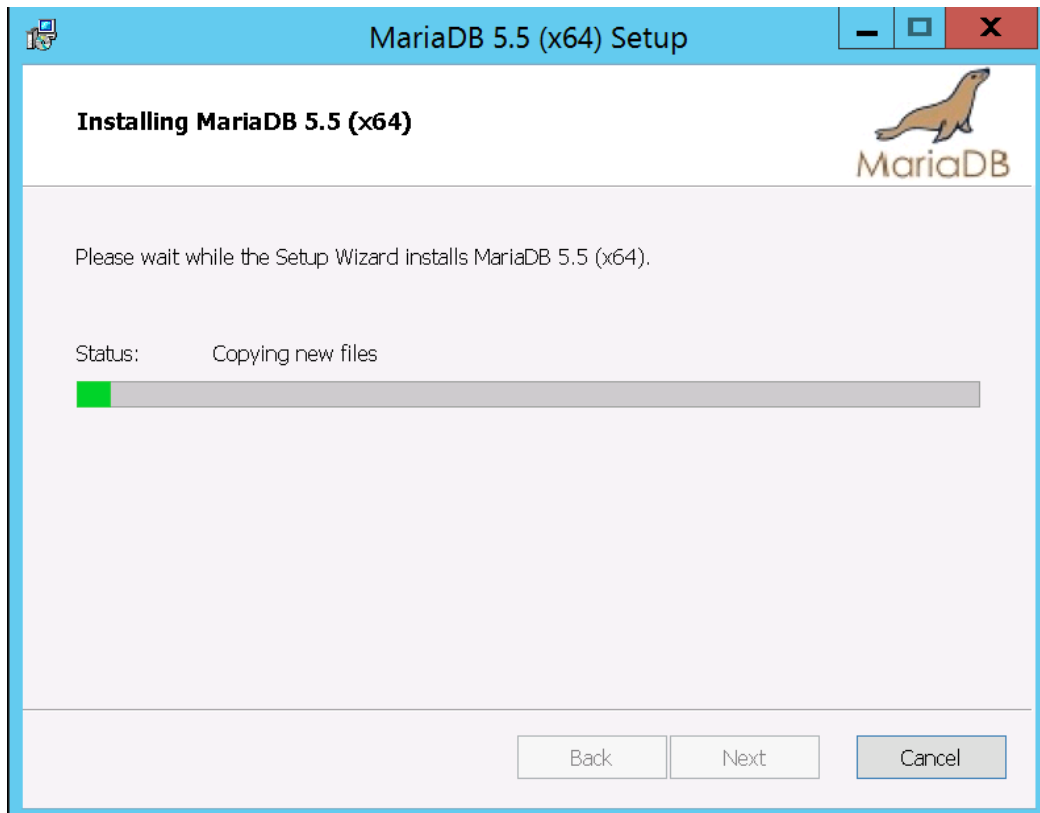
7. On this dialog box, click Next.



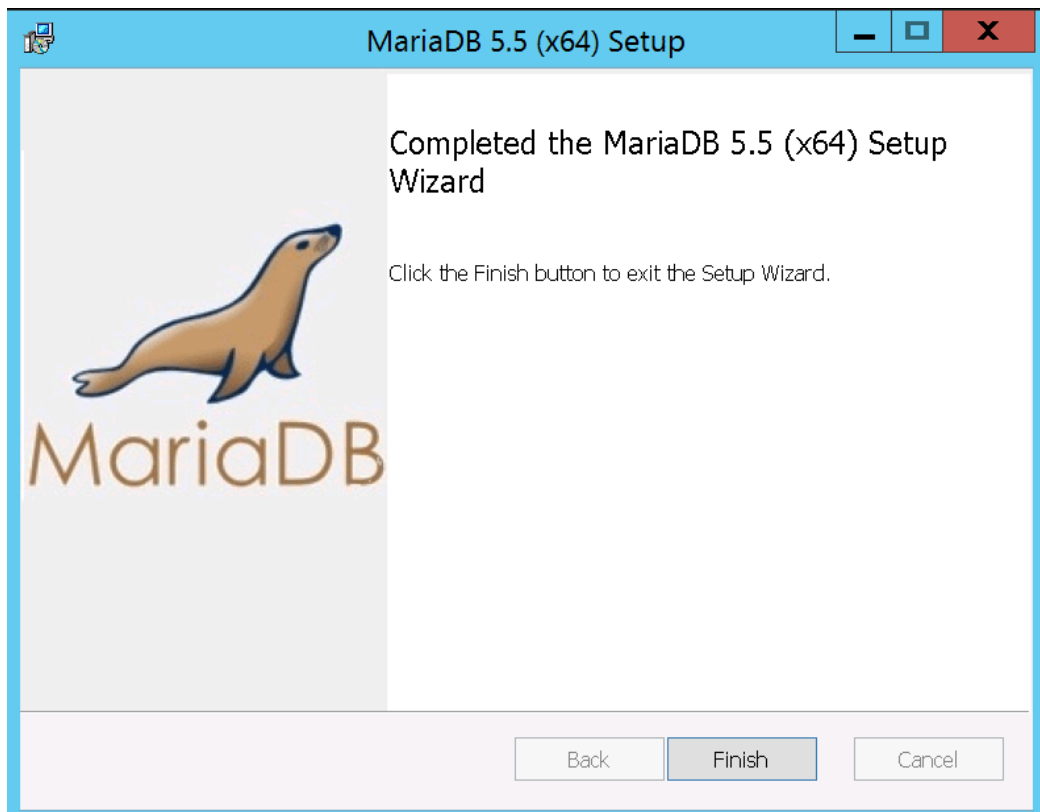
8. On this dialog box, click Install.



9. The installation program starts to install required files for MariaDB to your computer. Wait for several seconds.



10. After finishing the configuration, please click Finish to exit the wizard.

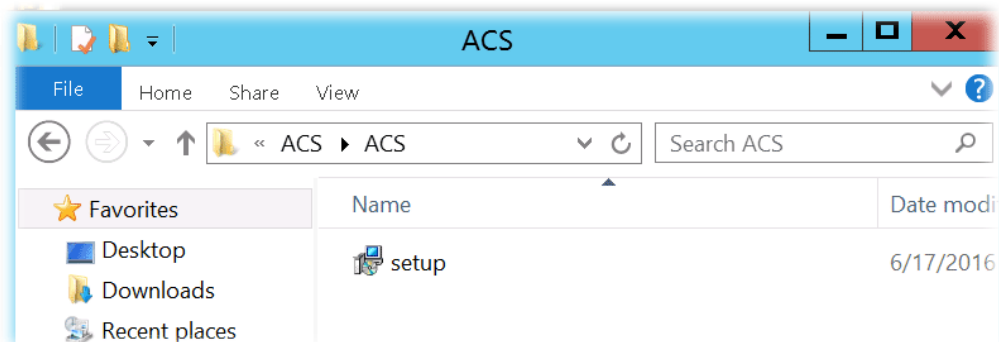




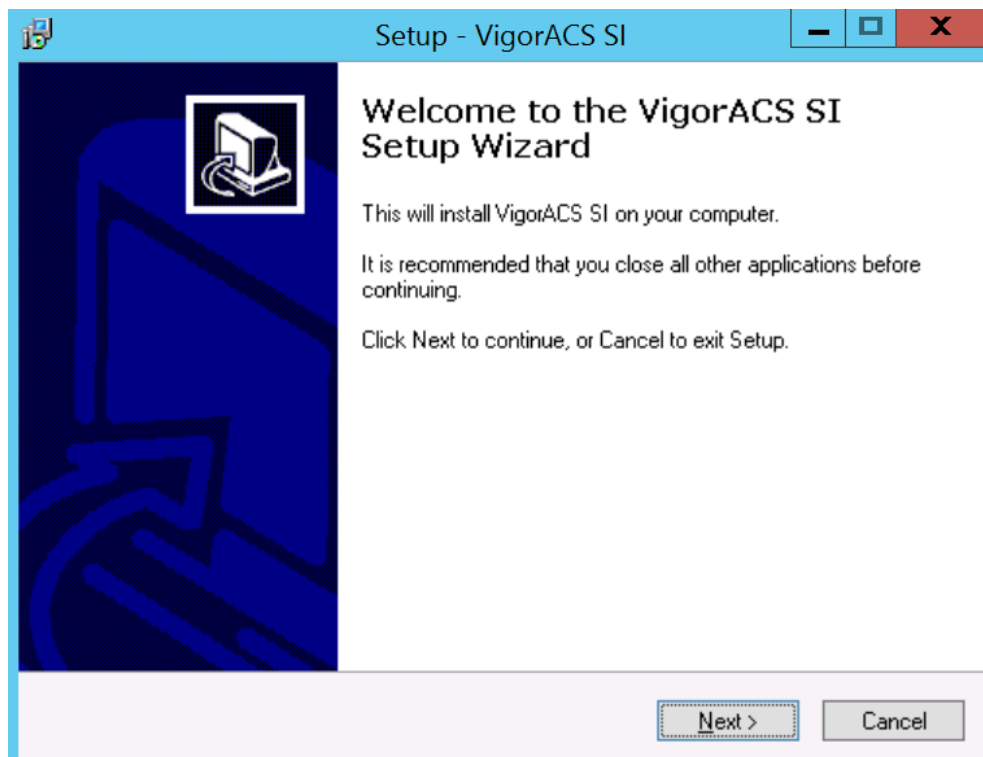
## 2.1.3 Installation for VigorACS 2

It is time to install VigorACS main program. Follow the steps below.

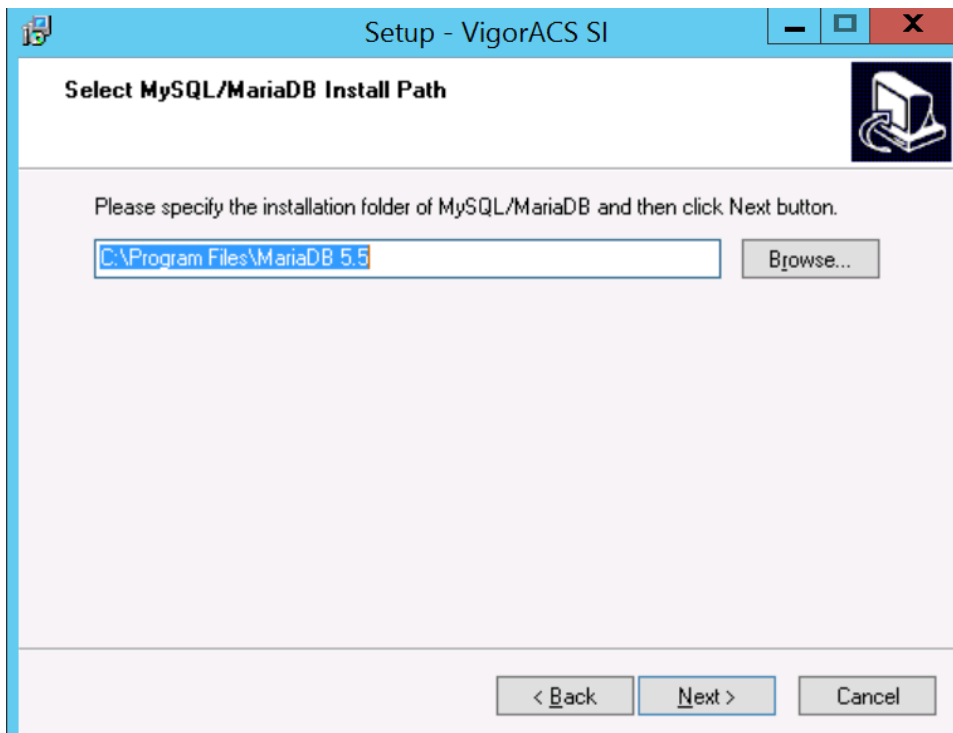
1. Click Setup to run VigorACS 2 setup wizard.



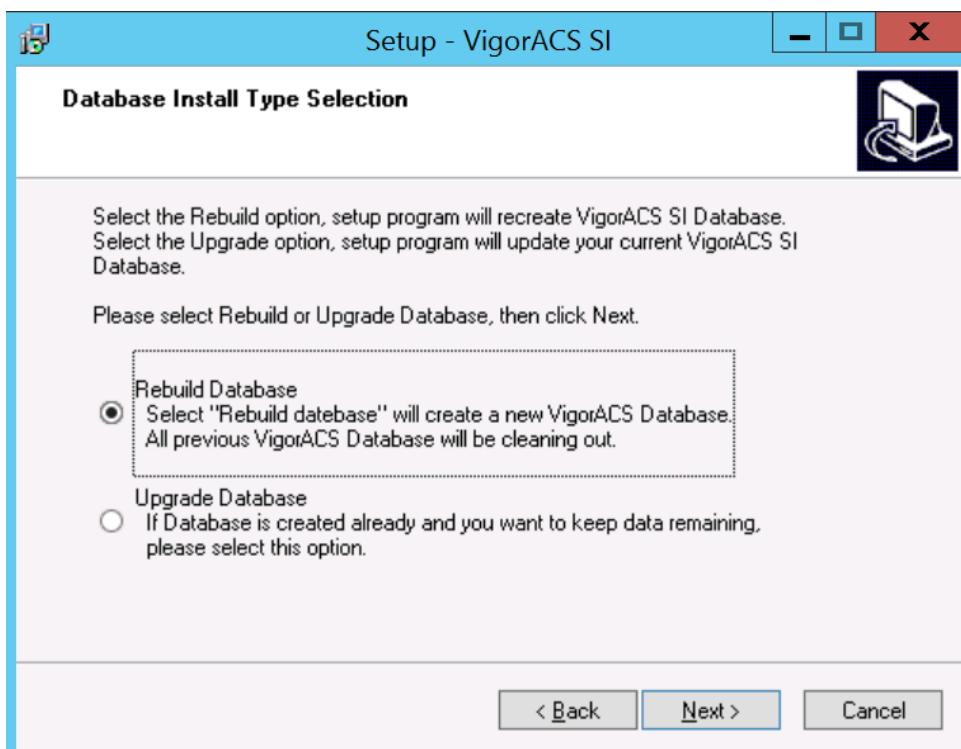
2. When the following dialog appears, click Next.



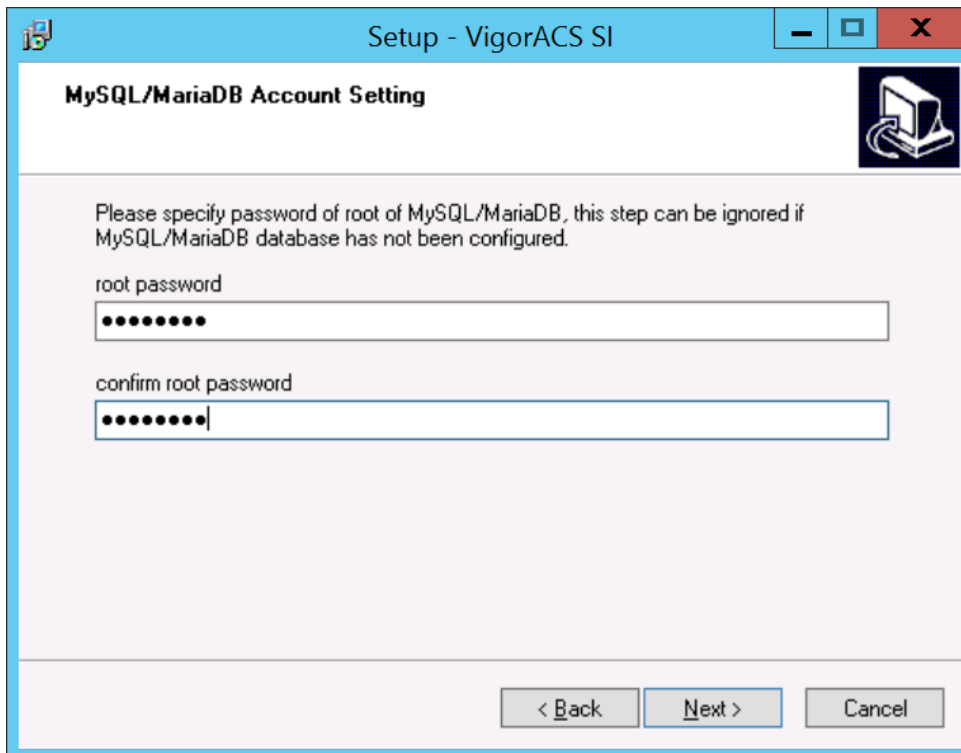
3. Select the directory that MariaDB being installed (done in 2.1.2) and click Next



4. In this dialog box, choose **Rebuild Database** (for rebuilding the VigorACS database) or **Upgrade Database** (for upgrading the database). For the first time using, please choose **Rebuild Database**. Then click **Next**.



5. Click **Next**. If you have configured MySQL/MariaDB previously and specified password for it, you have to type the password in this page and then click **Next**.



**MySQL/MariaDB Account Setting**

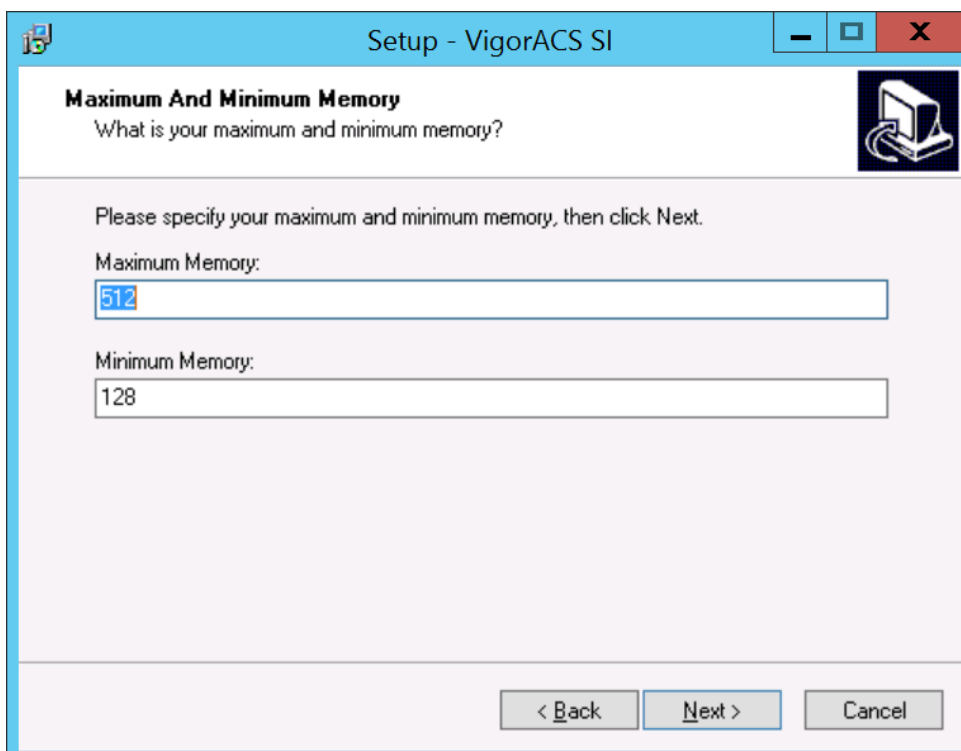
Please specify password of root of MySQL/MariaDB, this step can be ignored if MySQL/MariaDB database has not been configured.

root password  
●●●●●●

confirm root password  
●●●●●●

< Back    Next >    Cancel

6. Set the maximum memory and minimum memory. Click **Next**.



**Maximum And Minimum Memory**

What is your maximum and minimum memory?

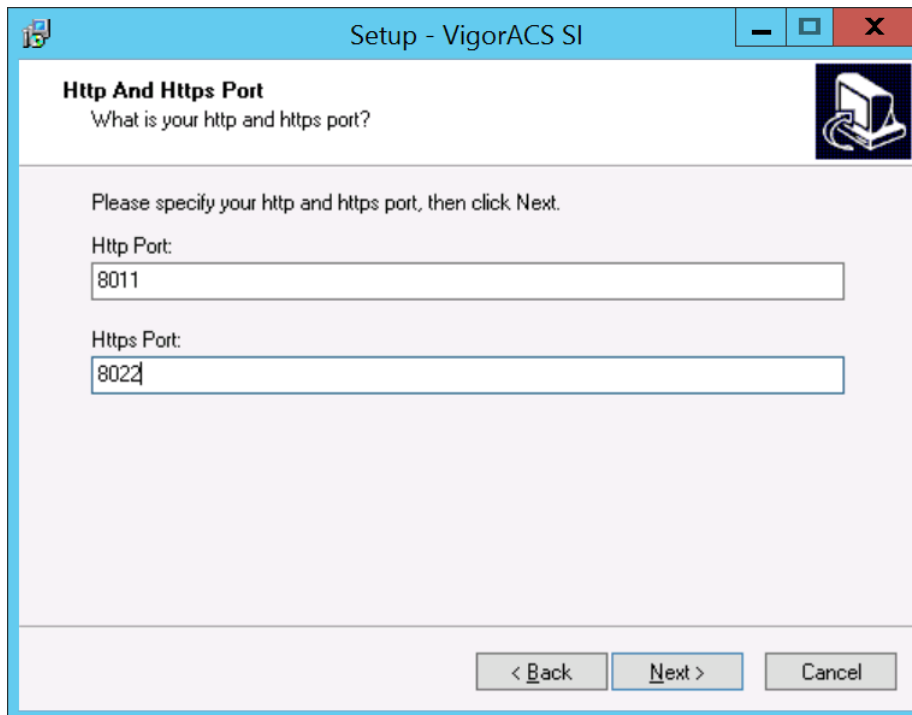
Please specify your maximum and minimum memory, then click Next.

Maximum Memory:  
512

Minimum Memory:  
128

< Back    Next >    Cancel

7. Setup ACS HTTP and HTTPS port, we'll suggest using others port instead of default 80 and 443 port to prevent conflict.



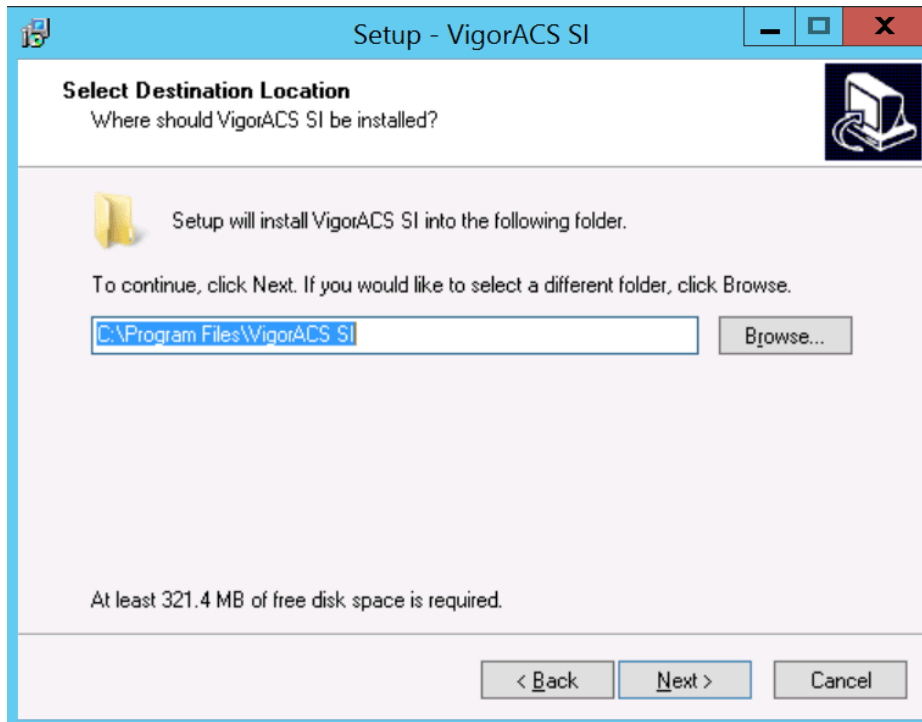
---

**Info**

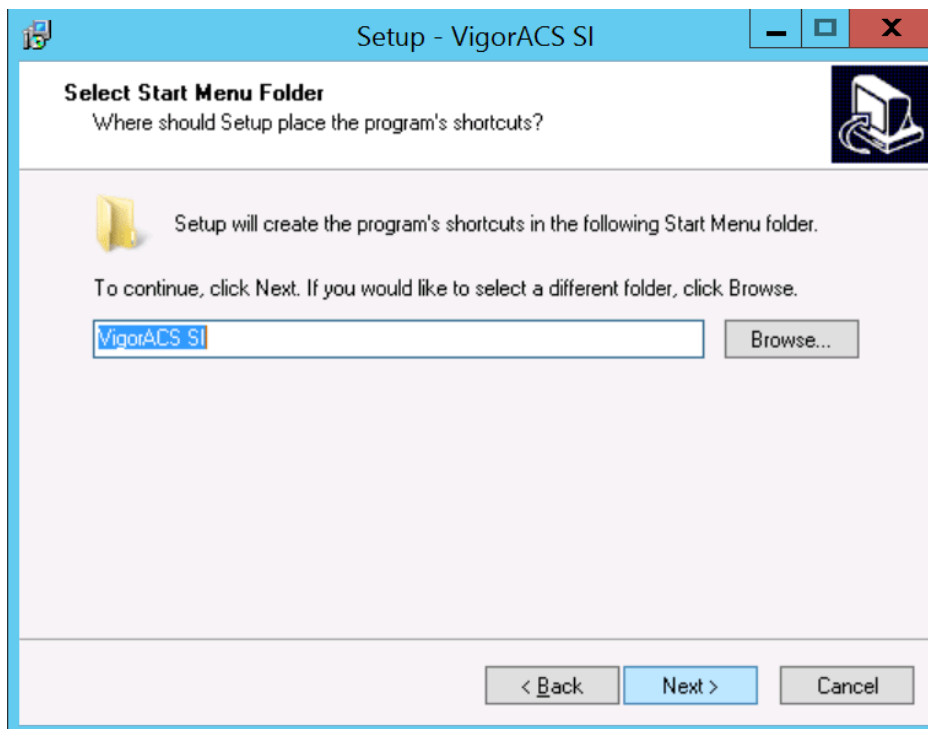
The port number defined here will be used for opening VigorACS later.

---

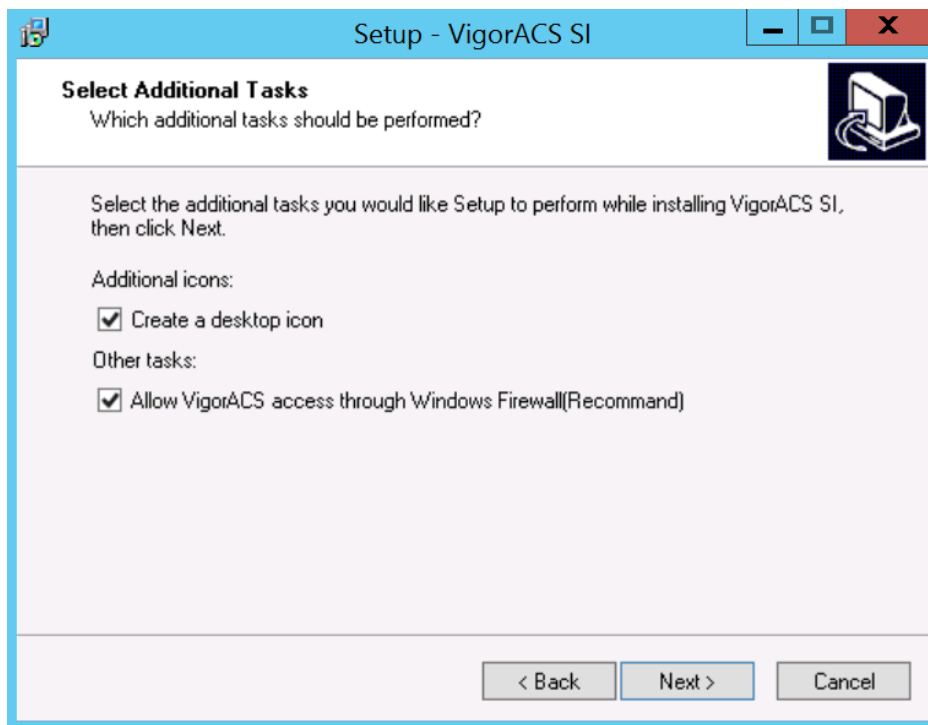
8. Determine the destination folder and click Next. The default directory used by this program is *c:\Program Files\VigorACS 2*. You can modify it if you want and please make sure the length of directory is not over 100 characters, otherwise you might encounter problem of VigorACS 2 in installation.



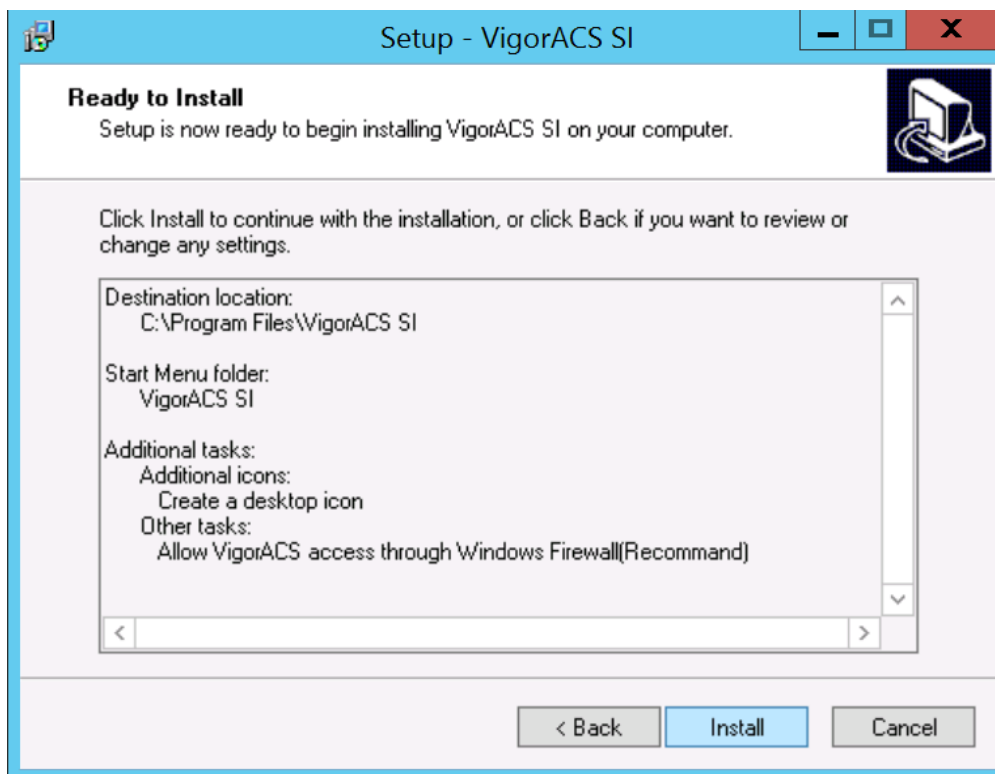
9. Determine the program name of VigorACS 2 for you to start up. Then click Next.



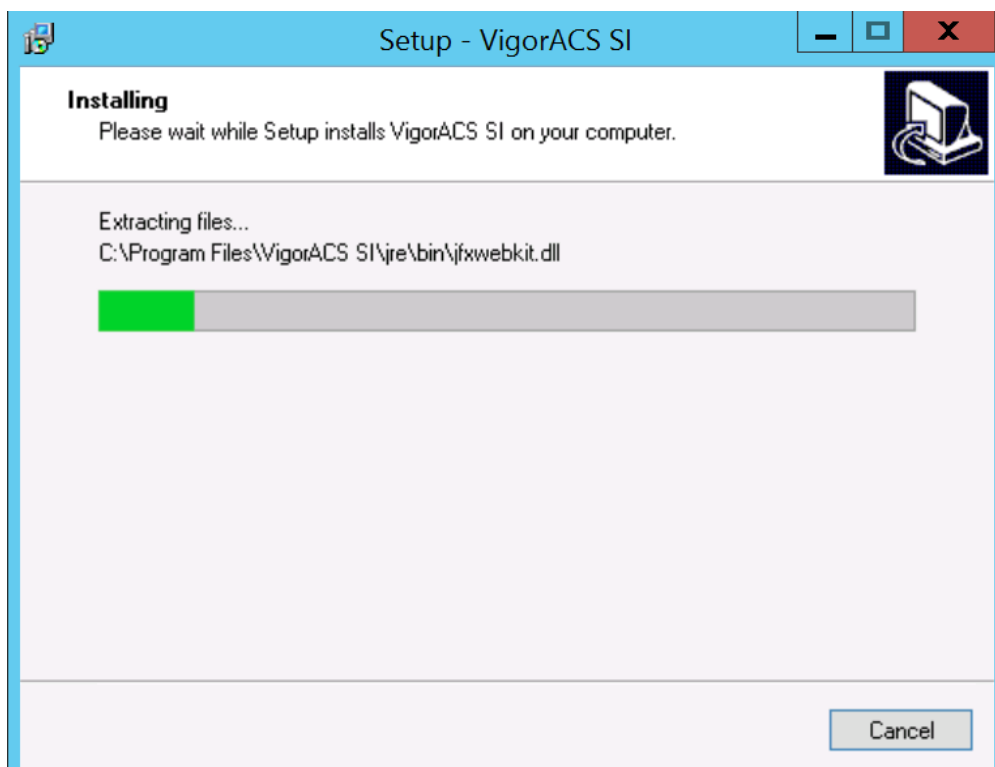
10. In this dialog, check the box of "Create a desktop icon" for your necessity. Click Next.



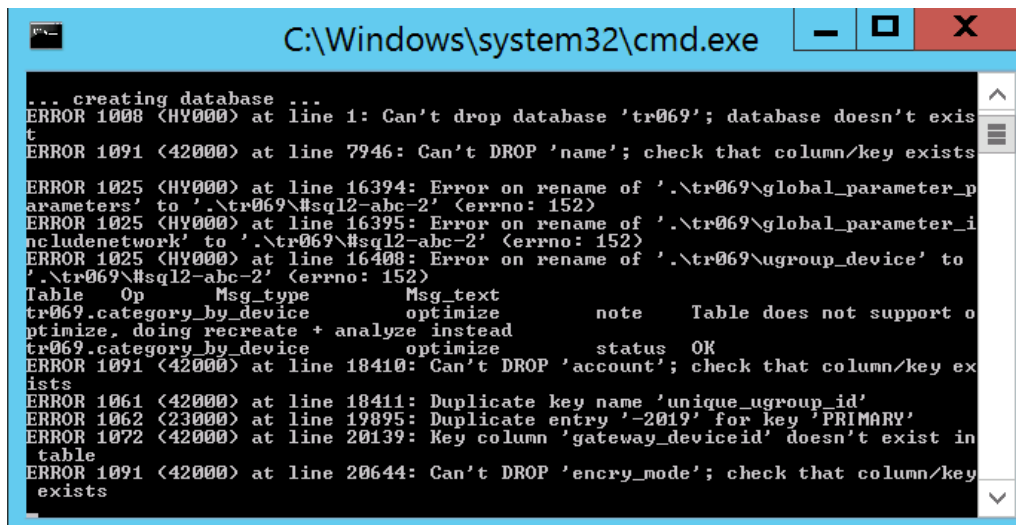
11. Now, the program is ready to install necessary features and files to your computer. Please click **Install** to start.



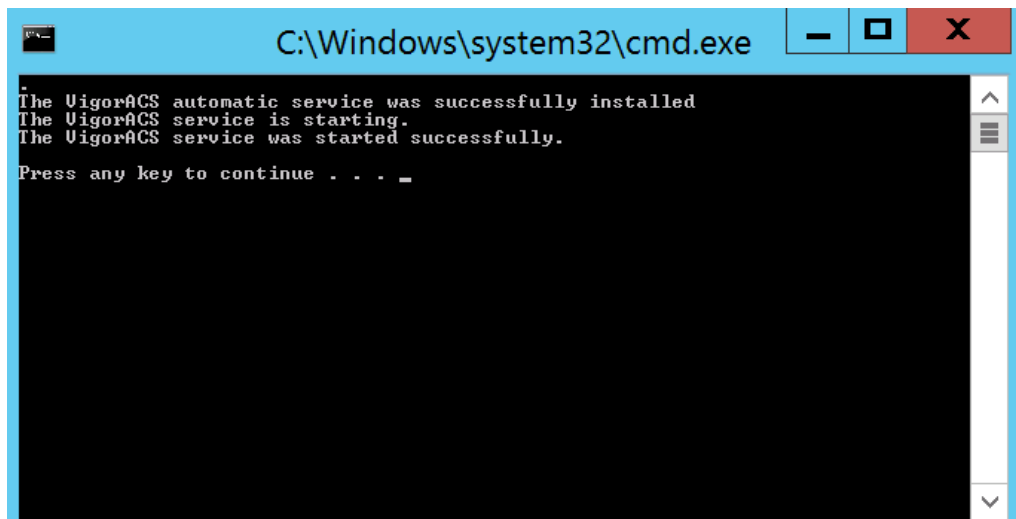
12. Please wait for a while to complete the installation.



13. While installing, the following screen will appear to show that MariaDB has been activated. Please wait for next dialog appearing.



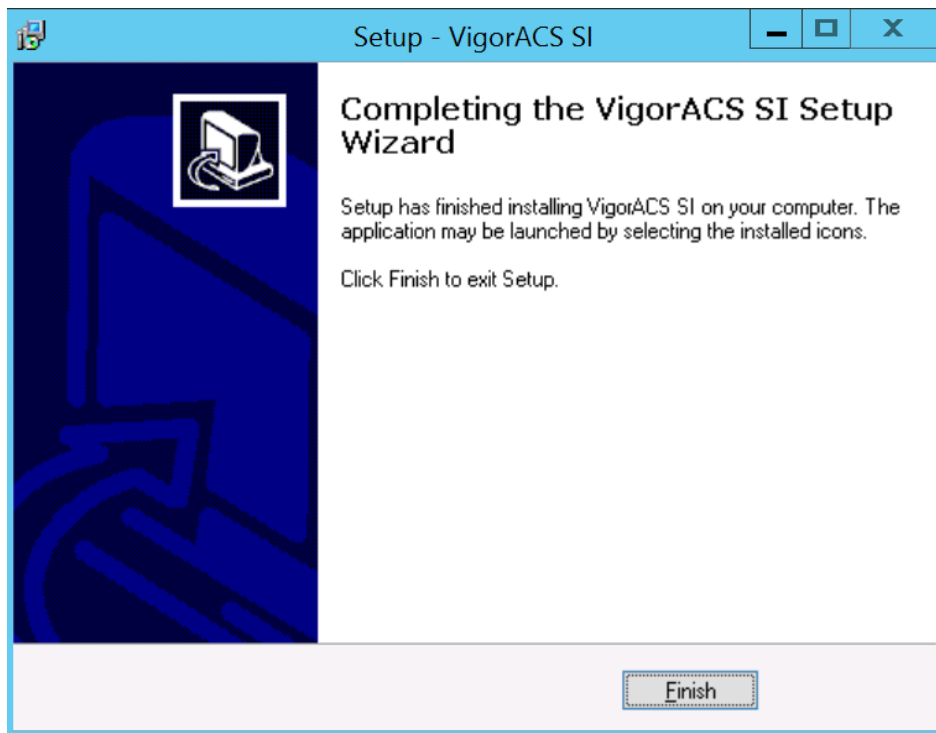
```
C:\Windows\system32\cmd.exe
... creating database ...
ERROR 1008 (HY000) at line 1: Can't drop database 'tr069'; database doesn't exist
ERROR 1091 (42000) at line 7946: Can't DROP 'name'; check that column/key exists
ERROR 1025 (HY000) at line 16394: Error on rename of './tr069/global_parameter_p
arameters' to './tr069\#sql2-abc-2' (errno: 152)
ERROR 1025 (HY000) at line 16395: Error on rename of './tr069/global_parameter_i
ncludenetwork' to './tr069\#sql2-abc-2' (errno: 152)
ERROR 1025 (HY000) at line 16408: Error on rename of './tr069\ugroup_device' to
 './tr069\#sql2-abc-2' (errno: 152)
Table Op      Msg_type  Msg_text
tr069.category_by_device optimize   note Table does not support o
optimize, doing recreate + analyze instead
tr069.category_by_device optimize   status OK
ERROR 1091 (42000) at line 18410: Can't DROP 'account'; check that column/key ex
ists
ERROR 1061 (42000) at line 18411: Duplicate key name 'unique_ugroup_id'
ERROR 1062 (23000) at line 19895: Duplicate entry '-2019' for key 'PRIMARY'
ERROR 1072 (42000) at line 20139: Key column 'gateway_deviceid' doesn't exist in
table
ERROR 1091 (42000) at line 20644: Can't DROP 'encry_mode'; check that column/key
exists
```



```
C:\Windows\system32\cmd.exe
The VigorACS automatic service was successfully installed
The VigorACS service is starting.
The VigorACS service was started successfully.
Press any key to continue . . . _
```



14. Now the program has completed the installation of VigorACS 2. Click **Finish** to exit it.



## 2.1.4 StartMySQL/MariaDB Database

After installing VigorACS, install program will register MySQL/MariaDB to Windows Service. MySQL /MariaDB will startup automatically after installing VigorACS or rebooting system.

Normally, you don't need to worry about this step on Windows. But if you find any problems on VigorACS, you should check mysql/mariadb first. Please go to Windows Service check the MySQL/MariaDB Service starts or not.

## 2.1.5 Edit VigorACS IP

Because startup program will ask you to input Server IP when starting the VigorACS at first time on Windows, therefore, once you input such IP, VigorACS will keep it on *bindip.txt*. If you want to change for next time, click Programs>>VigorACS>>Change Bind IP of VigorACS to open and edit the *bindip.txt*.

You could type 0.0.0.0 for binding IP which means VigorACS will automatically obtain your network adapter IP for VigorACS.

## 2.1.6 Start VigorACS

Click Programs>>VigorACS>>Start VigorACS to startup VigorACS.



### Info

---

If you start it first time, VigorACS will ask you to input the server bind IP. Refer to 2.1.5.

---

---

## 2.2 Platform for Linux / Solaris

VigorACS supports Solaris 8 or 9, please confirm the OS version first.

To start up the VigorACS under Solaris, please execute "/usr/local/vigoracs/VigorACS/bin/vigoracs.sh" instruction. A list of menu items will be shown as follows.

1. Install mysql/mariadb.
2. shutdown mysql/mariadb
3. start VigorACS
4. shutdown VigorACS
5. edit bind ip of VigorACS (please keyin ip or servername)
6. set the MAX and MIN memory value of running java (It will valid after restarting VigorACS )
7. view the MAX and MIN memory value of running java
8. exit

### 2.2.1 Installation for MariaDB, Java and VigorACS

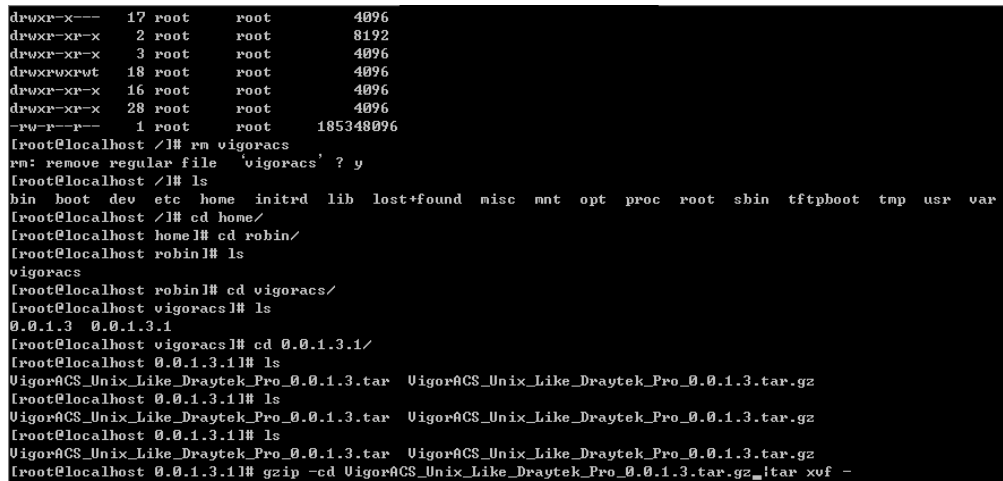
Follow the steps listed below to install VigorACS under Linux/Solaris:

1. Login Linux with root or the root privilege.
2. Download the ACS installation tar.bz2 package and extract it via below command:

```
#bzip2 -cd VigorACS_Unix_Like_XXXXXX_XXXXX.tar.bz2 | tar xvf -  
or  
#tar -jxv -f VigorACS_Unix_Like_XXXXXX_XXXXX.tar.bz2
```

3. Decompress the setup packages

```
bzip2 -cd VigorACS_Unix_Like_XXXXXX_XXXXX.tar.bz2 |tar xvf -
```



```
dwxr-x--- 17 root root 4096  
dwxr-xr-x 2 root root 8192  
dwxr-xr-x 3 root root 4096  
dwxrwxrwt 18 root root 4096  
dwxr-xr-x 16 root root 4096  
dwxr-xr-x 28 root root 4096  
-rwx-r-x-- 1 root root 185348096  
[root@localhost ~]# rm vigoracs  
rm: remove regular file 'vigoracs' ? y  
[root@localhost ~]# ls  
bin boot dev etc home initrd lib lost+found misc mnt opt proc root/sbin tftphoot tmp usr var  
[root@localhost ~]# cd home/  
[root@localhost home]# cd robin/  
[root@localhost robin]# ls  
vigoracs  
[root@localhost robin]# cd vigoracs/  
[root@localhost vigoracs]# ls  
0.0.1.3 0.0.1.3.1  
[root@localhost vigoracs]# cd 0.0.1.3.1/  
[root@localhost 0.0.1.3.1]# ls  
VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar.gz  
[root@localhost 0.0.1.3.1]# ls  
VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar.gz  
[root@localhost 0.0.1.3.1]# ls  
VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar.gz  
[root@localhost 0.0.1.3.1]# gzip -cd VigorACS_Unix_Like_Draytek_Pro_0.0.1.3.tar.gz |tar xvf -
```

4. Change the permissions mode of install.sh and uninstall.sh.

```
chmod 755 ./install.sh  
chmod 755 ./uninstall.sh
```

```

linux/my.cnf
linux/mysql-standard-4.0.24-pc-linux-gnu-i686.tar.gz
solaris_8/coreutils-4.5.4-sol8-sparc-local.gz
solaris_8/jdk-1_5_0_07-solaris-sparc.tar.Z
solaris_8/jdk-1_5_0_07-solaris-sparcv9.tar.Z
solaris_8/libgcc-3.3-sol8-sparc-local.gz
solaris_8/libiconv-1.8-sol8-sparc-local.gz
solaris_8/my.cnf
solaris_8/mysql-4.0.21-sol8-sparc-local.gz
solaris_8/ncurses-5.4-sol8-sparc-local.gz
solaris_8/unzip-5.50-sol8-sparc-local.gz
solaris_9/coreutils-4.5.4-sol9-sparc-local.gz
solaris_9/jdk-1_5_0_07-solaris-sparc.tar.Z
solaris_9/jdk-1_5_0_07-solaris-sparcv9.tar.Z
solaris_9/libgcc-3.3-sol9-sparc-local.gz
solaris_9/libiconv-1.8-sol9-sparc-local.gz
solaris_9/my.cnf
solaris_9/mysql-4.0.21-sol9-sparc-local.gz
solaris_9/ncurses-5.4-sol9-sparc-local.gz
solaris_9/unzip-5.50-sol9-sparc-local.gz
uninstall.sh
vigoracs
vigoracsmysql
[root@localhost 0.0.1.3.1]# chmod 755 ./install.sh
[root@localhost 0.0.1.3.1]# chmod 755 ./uninstall.sh
[root@localhost 0.0.1.3.1]#

```

- Execute ./install.sh installation file. Please make sure you have /usr/bin/sh first. If you don't have /usr/bin/sh, please type the command:

```
#ln -s /bin/sh /usr/bin/sh
```

```

[root@ip-172-31-17-131 VigorACS_Unix_Like_Draytek_Pro64_1.1.0]# ls
acs          install_sqlite.sh      Install VigorACS Guide.txt      linux          solaris_8
install_acs.sh  install_Synology_MAS.sh  Install VigorACS on Synology Guide.txt  Quick Start Guide.txt  solaris_9
install.sh     install_user_vigoracs.sh  jcelib                          scripts        uninstall.sh
[root@ip-172-31-17-131 VigorACS_Unix_Like_Draytek_Pro64_1.1.0]# ./install.sh
entering /home/ec2-user/VigorACS_Unix_Like_Draytek_Pro64_1.1.0/linux.....
Please create /usr/local/vigoracs
Create it now? (y/n)
y

```

- Next, please select the item number which you want to execute. Note that VigorACS supports Linux/Solaris OS. The program will detect the system you have in your computer.

- Install library: libgcc coreutils libiconv ncurses install (installing mysql/mariadb needed)
- Install MysqlMariaDB
- Install java
- Install VigorACS (It will build one MariaDB database: tr069)
- Upgrade VigorACS (It will upgrade tr069 database)
- Exit

input select num :



### Info

If your computer has installed MariaDB and java previously, ignore the installation of them. Otherwise, install all the required items (MariaDB, Java and VigorACS) for your system. Item number 4 is used to upgrade VigorACS, so it is not necessary for you to execute for the first time of installation.

- Input 1 to install MariaDB first. Notice that it will setup blank as default password. You can change the password by using the following command.

```
#/usr/local/mysql/bin/mysqladmin --defaults-file=/usr/local/mysql/my.cnf -u root password 'new password'
```

```

1. Install mysql/mariadb
2. Install java
3. Install VigorACS ( It will build one mysql/mariadb database : tr069 )
4. Upgrade VigorACS ( It will upgrade tr069 database )
5. Exit
input select num :
1
Do you want to install mariadb(mariadb-5.5.24-linux-x86_64.tar.gz) ... (y/n)?
y

```



```
Starting VigorACS MYSQL: [OK]
```

8. Input 2 to install Java.
9. Input 3 to install VigorACS. It is suggested to use ACS customized MariaDB database. When asked to enter MariaDB password, press "Enter" if you haven't changed the password via the command. Then, confirm that TR-069 database has been installed successfully.

```

1. Install mysql/mariadb
2. Install java
3. Install VigorACS ( It will build one mysql/mariadb database : tr069 )
4. Upgrade VigorACS ( It will upgrade tr069 database )
5. Exit
input select num :
3
After installing VigorACS , tr069 will be created automatically.
Which Mysql do you want to use ? (1: ACS , 2: OS default)( 1,2 or Enter for ACS mysql)
1
Please keyin password of root of MySQL/MariaDB.

```



```

Start to create tr069 db ...
MySQL is running!!
Create tr069 db successfully...
Create tr069 db table...
Create tr069 table successfully...
VigorACS and tr069 install Successfully

```

10. Go to /usr/local/vigoracs/VigorACS/bin/ and execute ./vigoracs.sh, input 4 to start VigorACS. You could type 0.0.0.0 for binding IP which means VigorACS will auto obtain your network adapter IP for VigorACS.



#### Info

---

To prevent port conflicts, we'll suggest that using other ports for HTTP and HTTPS instead of default 80 and 443.

---

## 2.2.2 StartMySQL/MariaDB Database

After installing VigorACS, mysql/mariadb daemon has started. You can to see it using "*ps -ef|grep mysql*" instruction. Use the menu item 1 / 2 to start / shutdown mysql/mariadb.

## 2.2.3 Start VigorACS

Click Programs>>VigorACS>>Start VigorACS to startup VigorACS.

After installing VigorACS, you can select item 5 to start VigorACS. If you ever reboot the machine after installing VigorACS, just select item 1 to start mysql/mariadb first. Then, select item 3 to start VigorACS.

## 2.2.4 Edit VigorACS IP

When starting the VigorACS at first time on Solaris or Linux, startup program will ask you input Server IP or input Enter key by using the IP address of the host. Once you input the IP address, VigorACS will keep

it on *startway.txt*. Next time, if you want to change it, you can select item 5 to edit *startway.txt* using *vi editor*.

---

## 2.3 Registering VigorACS

For the first time to activate VigorACS, the system will ask you to register VigorACS onto DrayTek MyVigor server. Refer to the following sections to register VigorACS on different platforms.



---

### Info 1

While installing VigorACS, install program will register MySQL/MariaDB to Windows Service. MySQL/MariaDB will startup automatically after installing VigorACS or rebooting system. Normally, you don't need to worry about this step on Windows. But if you find any problems on VigorACS, you should check mysql/mariadb first. Please go to Windows Service check the MySQL/MariaDB Service starts or not.

---

### Info 2

After installing VigorACS, the software will startup automatically. Normally, you don't need to worry about this step on Windows. But, if you find any problem on VigorACS, you could shut down VigorACS and start VigorACS again.

---

### Registration for VigorACS via Windows Platform

Below shows the steps to register VigorACS:

1. Click Programs>> VigorACS SI>>Start VigorACS.
2. Use a web browser and type "*localhost:portnumber*". Note that the port number must be the one defined for HTTP and HTTPS port while installing VigorACS. For example, if HTTPS is defined as 8011, then the URL will be "*localhost:8011*".
3. The login page of VigorACS will be shown as the following. Please type "root" as user name and "admin123" as password and type the authentication code. Then click Login.

The screenshot shows the login interface for VigorACS 2. It includes the VigorACS 2 and DrayTek logos at the top. The login form consists of four input fields: a username field with 'root', a password field with masked characters, a security code field with '5193' and a refresh button, and a language dropdown menu set to 'EN'. Below the fields is a 'Remember me' checkbox and a red 'Login' button.

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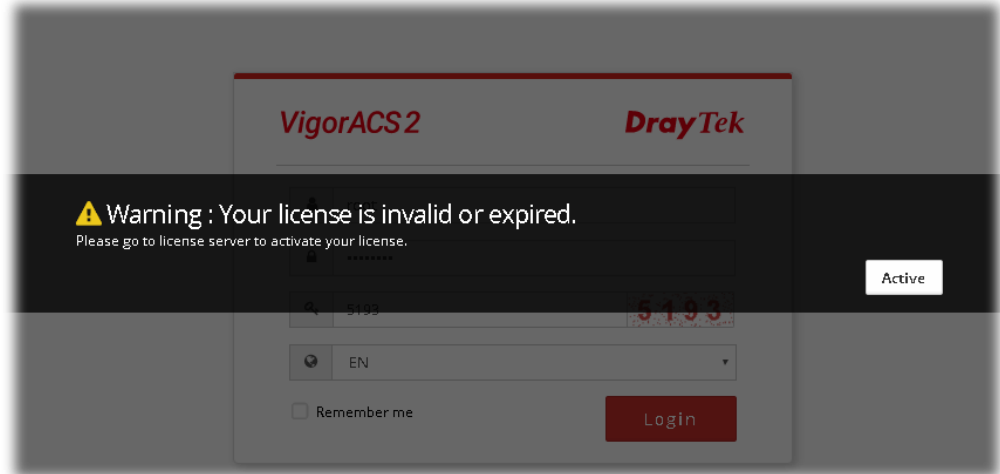
**Info**

---

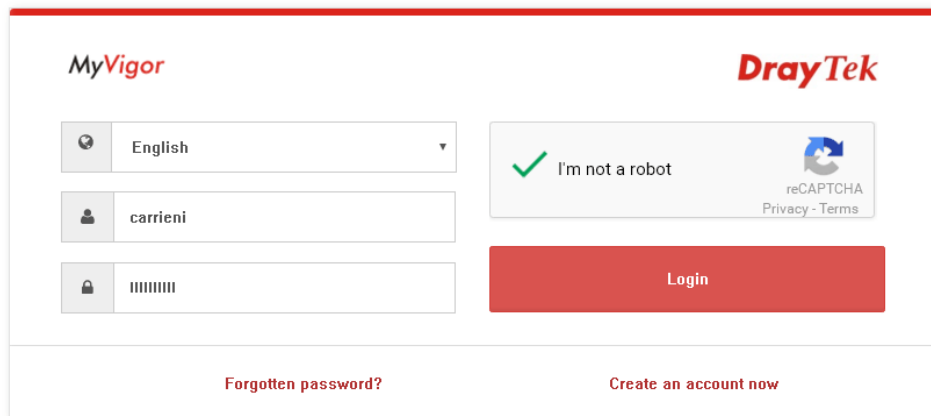
“root” and “admin123” are default settings.

---

4. A License Error dialog appears as follows. Simply click **Active**.



5. A login page for MyVigor web site will be popped up automatically. Type your account (user name) and password in this page. Check the box of “I’m not a robot”. Then, click **Login**.



Customer Service : (886) 3 597 2727 or email to : [webmaster@draytek.com](mailto:webmaster@draytek.com)

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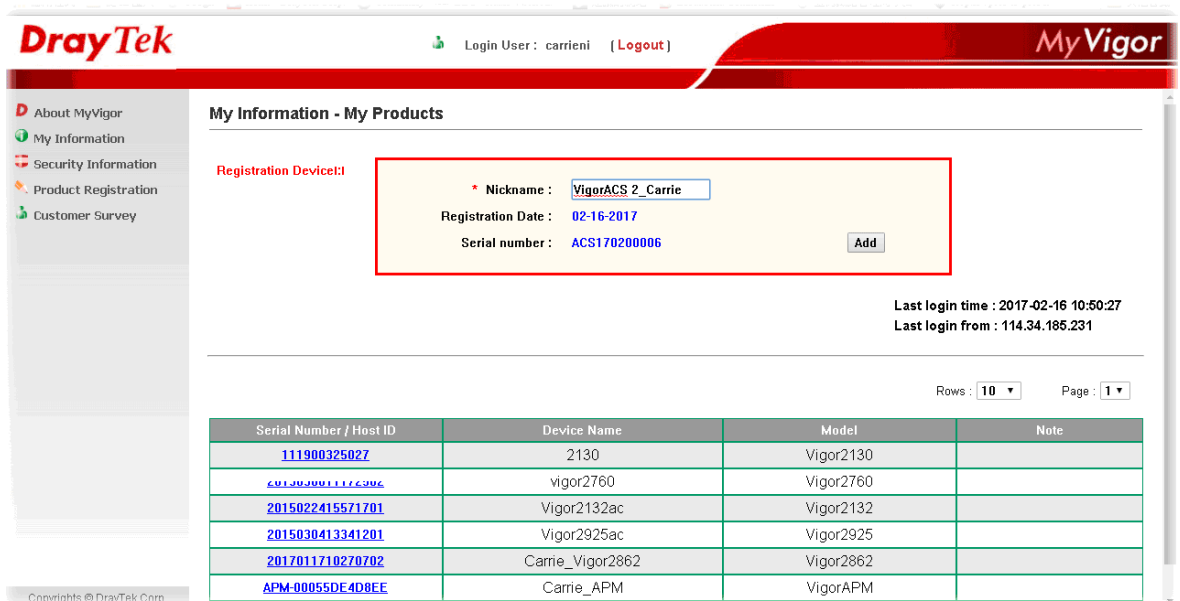
**Info**

---

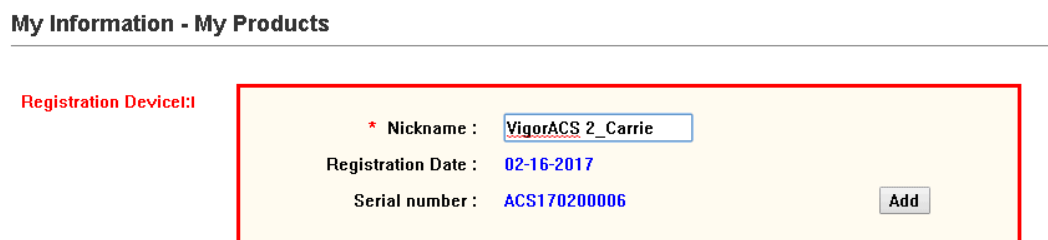
If you do not have any account, simply click [Create an account now](#) to create a new one for using the service provided by MyVigor web site.

---

6. MyVigor will verify and authenticate if the user account you typed is allowed to access into the web site. If yes, the following screen will appear.



7. Type a nickname for VigorACS and click Add.



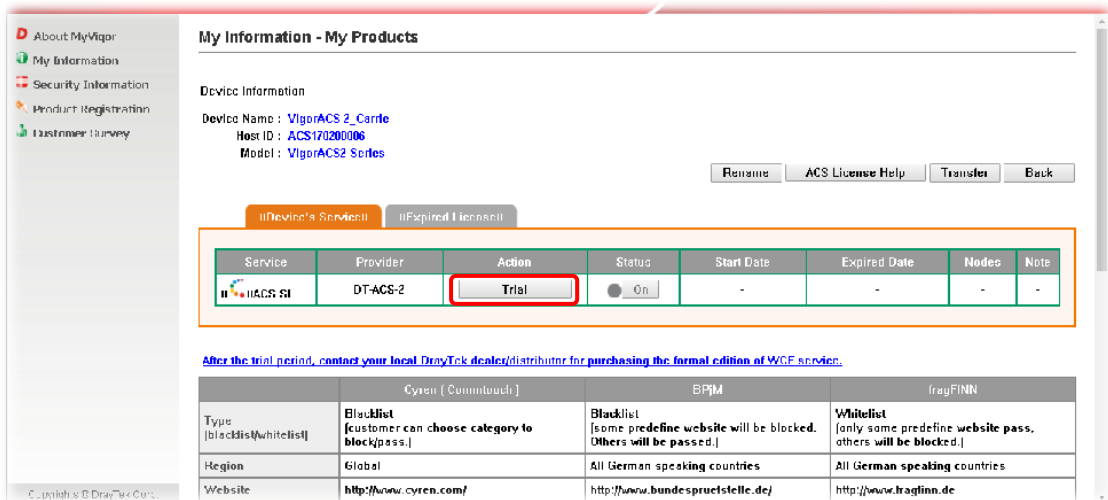
8. After clicking Add, you can see the following screen. Click OK.



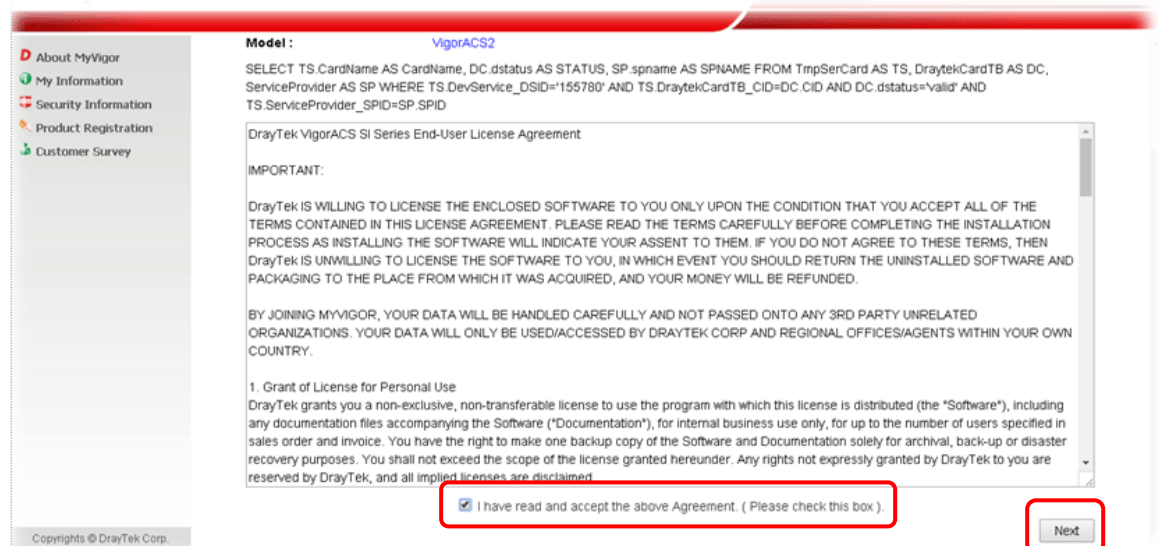
Your device has been successfully added to the database.



9. You will get a device information page as shown below. If you are the new user of VigorACS, you can get a free charge of 30-day service of VigorACS. Simply click the Trial button.



10. Form the following screen, check the box of "I have read and accept the above...." and click Next.

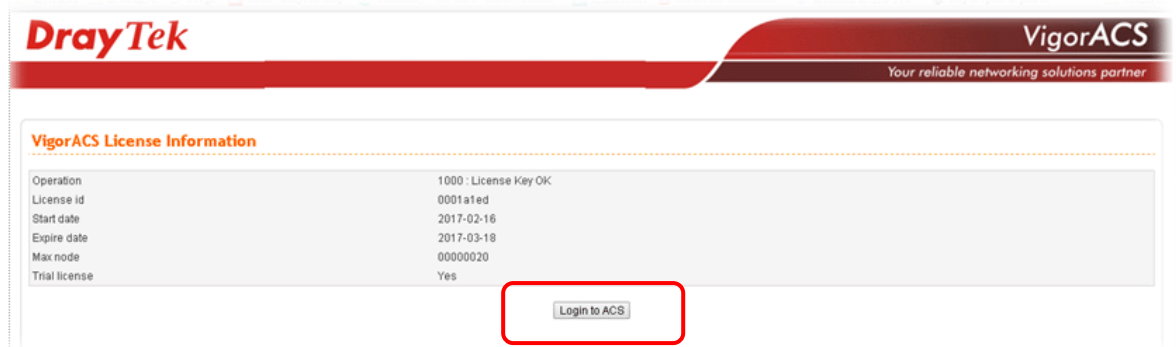


11. In the page below, click Register.

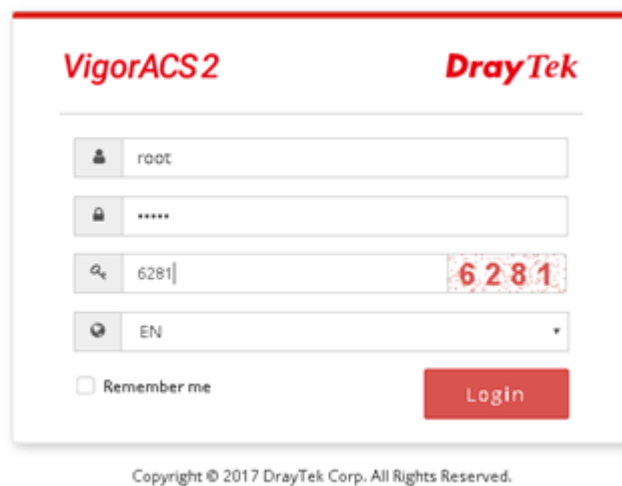




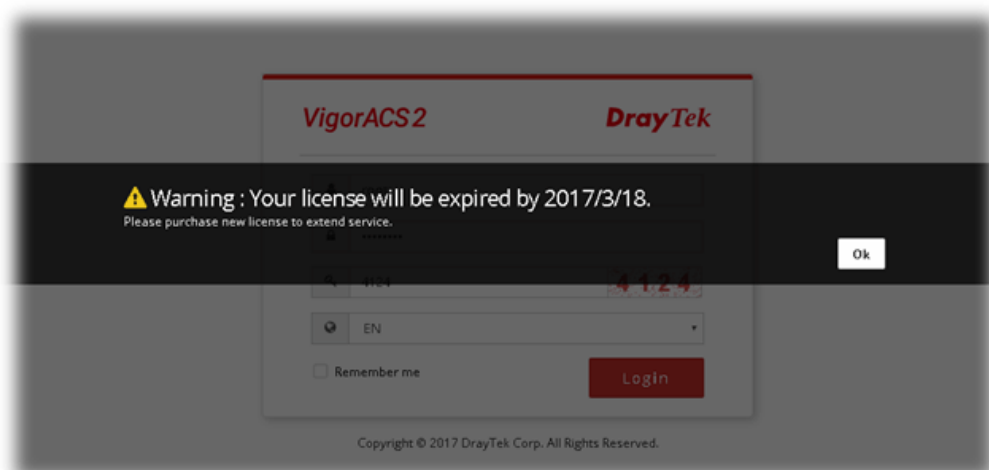
12. When the VigorACS License Information page appears, the service is ready for you to use. Click **Login to ACS** to use VigorACS service.



13. The login page will appear as follows. Type the default settings of User Name (root) and Password (admin123) and type the authentication code. Then, click **Login**.



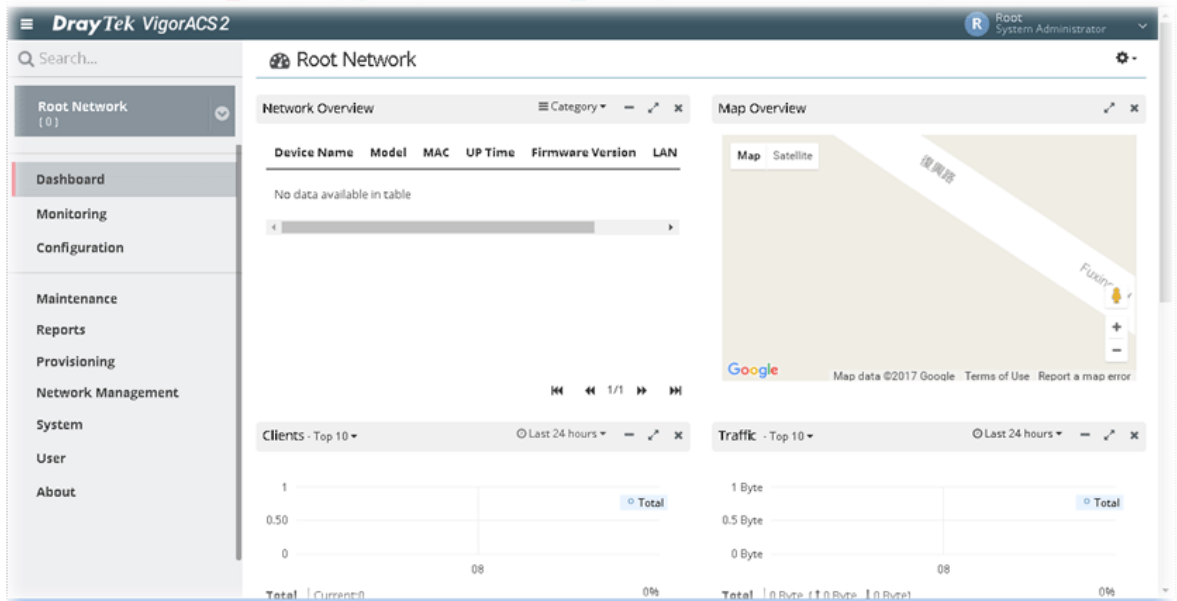
14. A notification related to license expired will appear. Click **Ok**.



For the trial version is only valid for 30 days, it is recommended to purchase the formal edition of VigorACS 2 license for future use.

Please contact with your local dealer if you want to purchase VigorACS license.

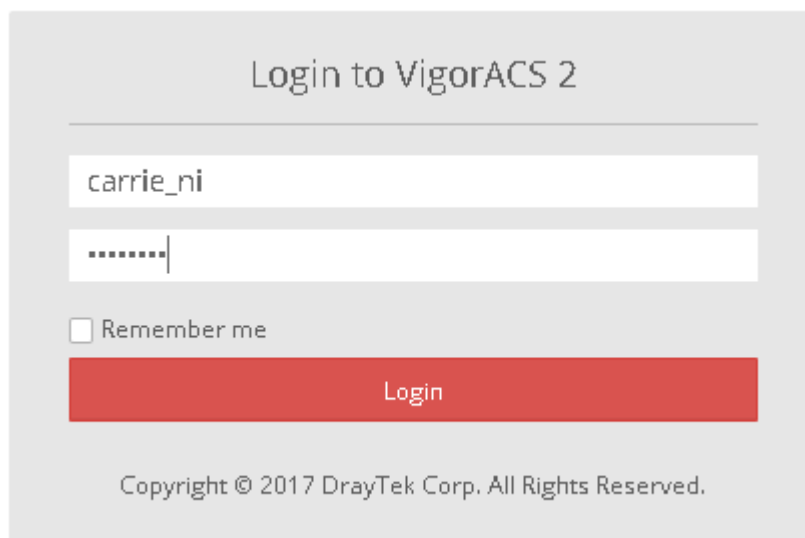
15. Now, the main screen of VigorACS will be shown as follows.



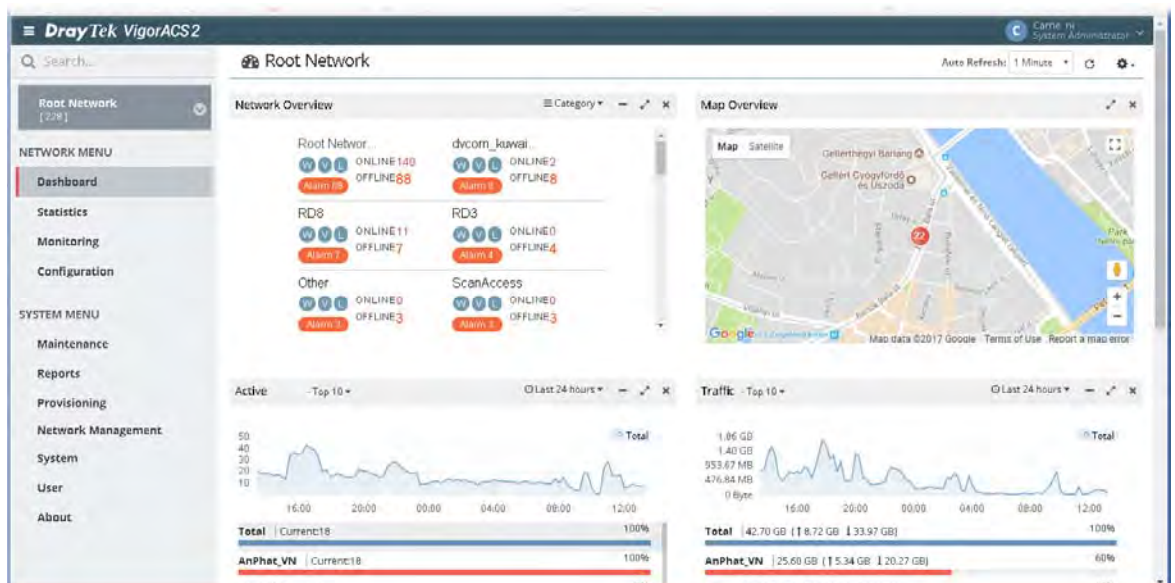
# Chapter 3 Getting Started

## 3.1 Accessing Web Page of VigorACS

1. Login VigorACS. Use a web browser and type *“localhost:portnumber”*. Note that the port number must be the one defined for HTTP and HTTPS port while installing VigorACS. For example, if HTTPS is defined as 8011, then the URL will be *“localhost:8011”*.

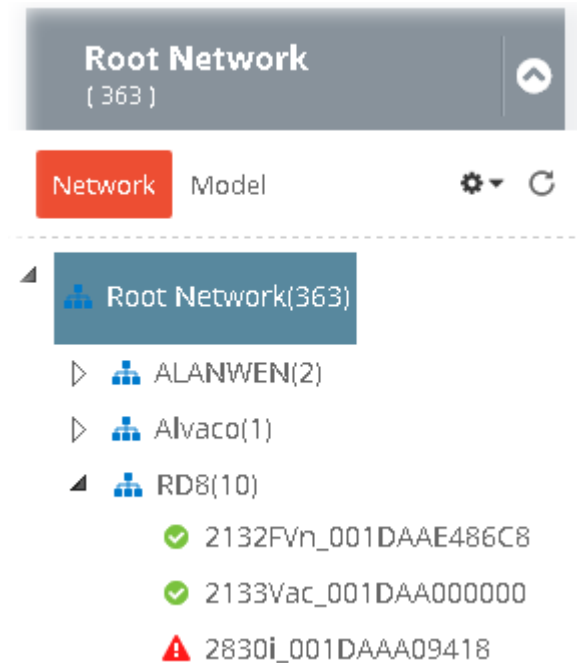


2. After clicking Login, main screen of VigorACS 2 will be shown as below.



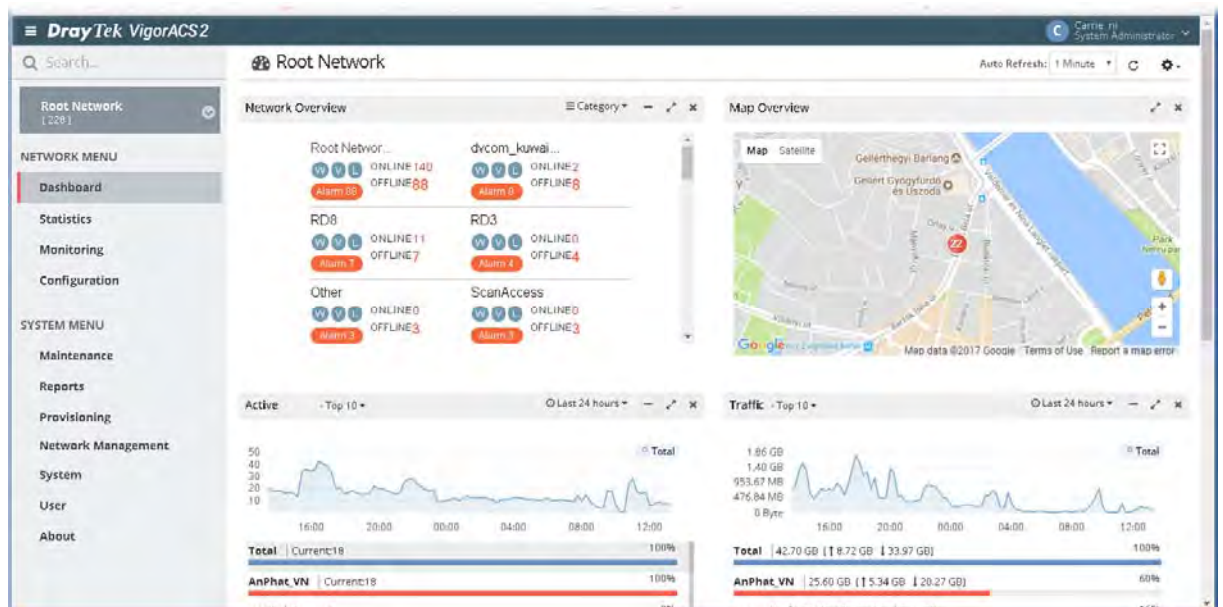
## 3.2 Dashboard

The information displayed on dashboard will be changed based on the network, group or device selected. To switch the dashboard among network, group and device, simply click Root Network on the home page to expand the tree view.



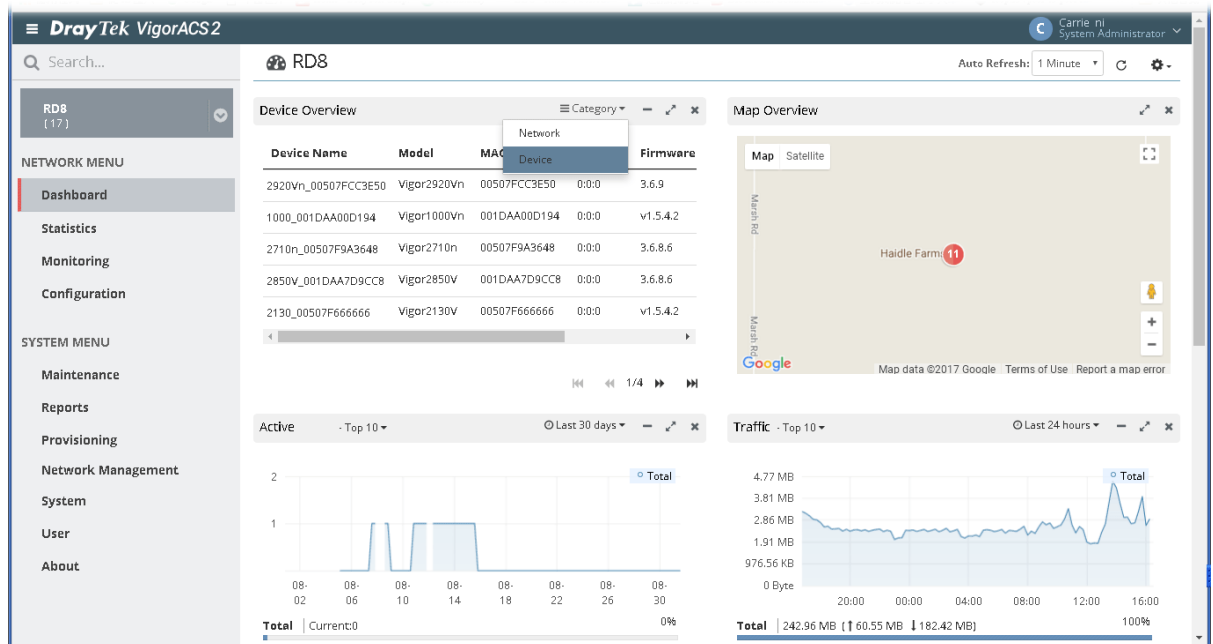
### 3.2.1 Dashboard for Root Network

The dashboard displays brief and quick overview information for the devices (CPE, Access Point) managed by VigorACS.



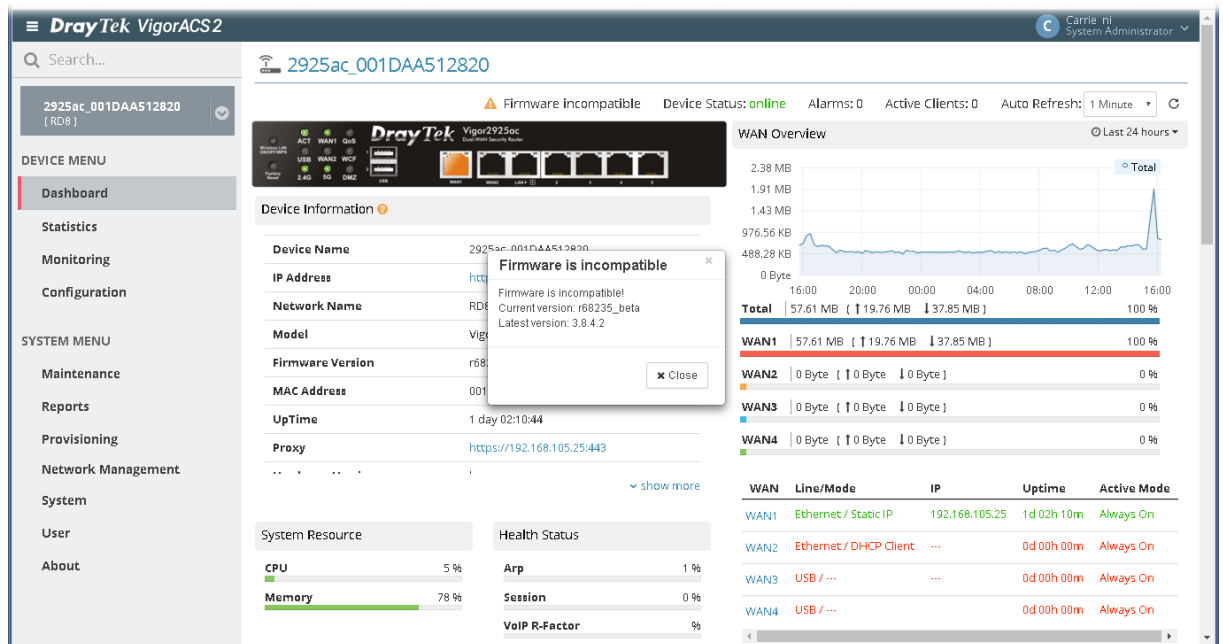
### 3.2.2 Dashboard for Group

This page offers information about device overview (including device name, model, MAC, up time, firmware version, LAN clients, and VPN), top 10 clients, new devices, map overview, traffic top 10 for the selected group.



### 3.2.3 Dashboard for Device (CPE, AP)

This page offers device information such as system resource, connectivity and alerts for such device, wireless LAN configuration, wireless station overview, WAN overview, LAN overview, VPN overview, Map, and Quick Tools for the selected device.



Move the mouse cursor on the dashboard. When the mouse cursor becomes a “hand” on certain place, simply click it to access into the configuration page of that option.

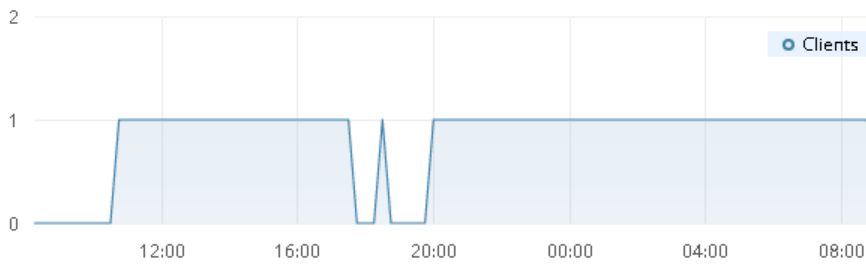
Quick Tools

[Backup Config](#) | [Restore Last Config](#) | [Download Last Config](#)

WAN	Line/Mode	IP	Uptime	Active Mode
WAN1	DSL / Static IP	192.168.105.60	0d 00h 13m	Always On
WAN2	Ethernet / DHCP Client	---	0d 00h 00m	Always On
WAN3	USB / ---	---	0d 00h 00m	Always On
WAN4	USB / ---	---	0d 00h 00m	Always On

LAN Overview

Last 24 hours ▾

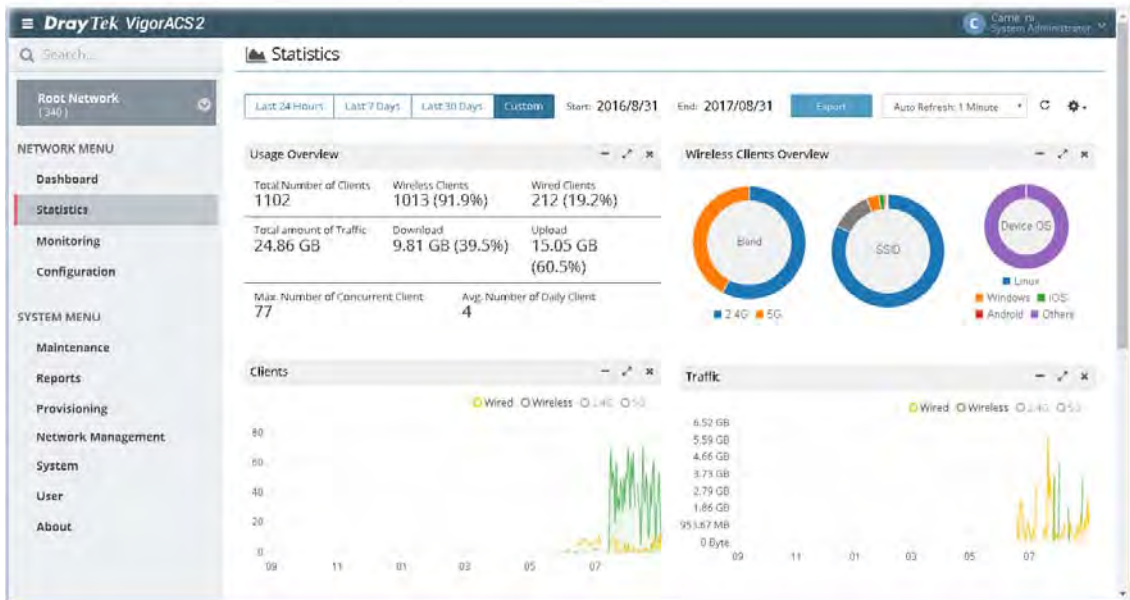


LAN	Status	IP/Mask	DHCP	Clients
LAN1	Enable	192.168.60.1 /24	On	0 (0%)

[show more](#)

### 3.2.4 Statistics for Network

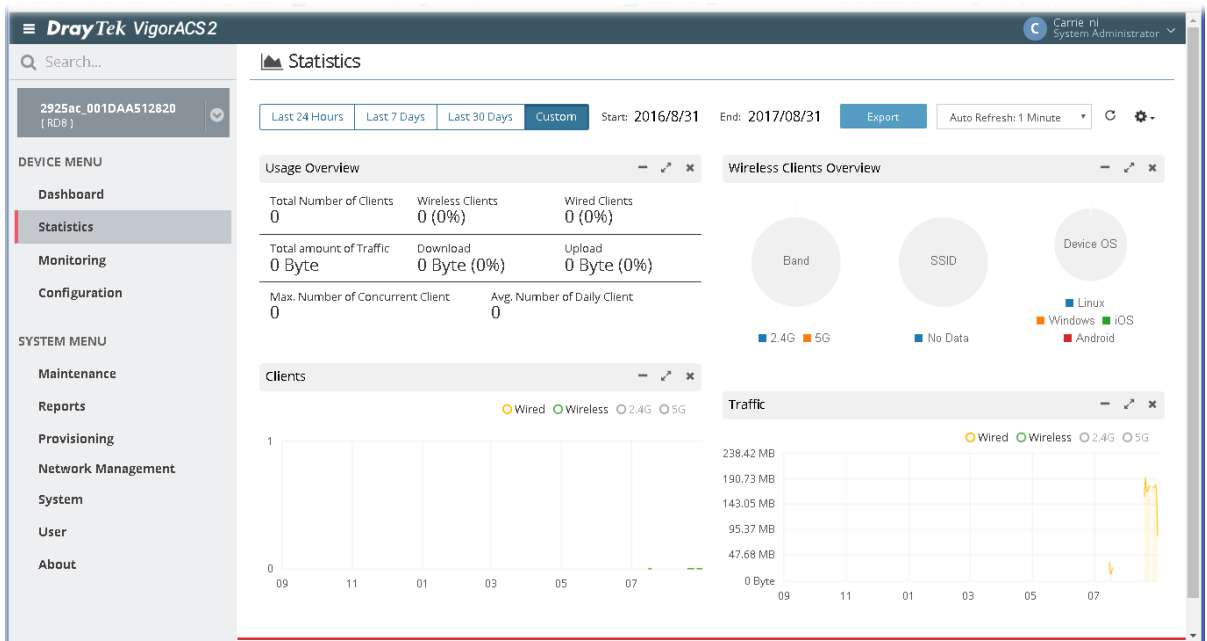
The page offers statistics for all the devices listed under root networks, including usage overview, wireless clients Overview, data traffic, device ranking, and client ranking. By clicking Last 24 Hours, Last 7 Days, Last 30 Days or Custom setting (define the period), the administrator can obtain various statistics within the time period.



In addition, the statistics can be exported as ".XLS" file if you click the Export button on the top side.

### 3.2.5 Statistics for CPE

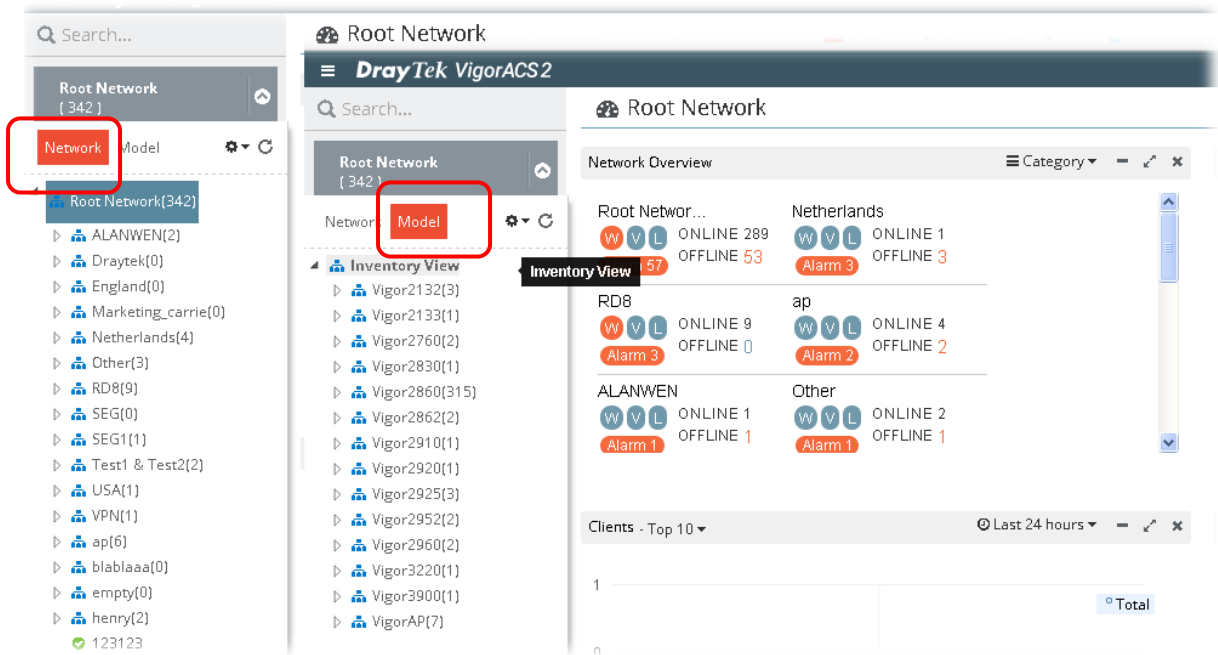
The page offers statistics for the selected device listed under root networks, including usage overview, wireless clients Overview, data traffic, device ranking, and client ranking. By clicking Last 24 Hours, Last 7 Days, Last 30 Days or Custom setting (define the period), the administrator can obtain various statistics within the time period.



In addition, the statistics can be exported as ".XLS" file if you click the Export button on the top side.

### 3.2.6 Root Network and Inventory View

Root Network shows a tree view for all of the managed devices (CPE, Access Point) grouped under different networks. Inventory view allows the devices to be divided and categorized with the model series, such as Vigor2860 series, Vigor3900 series, and so on.

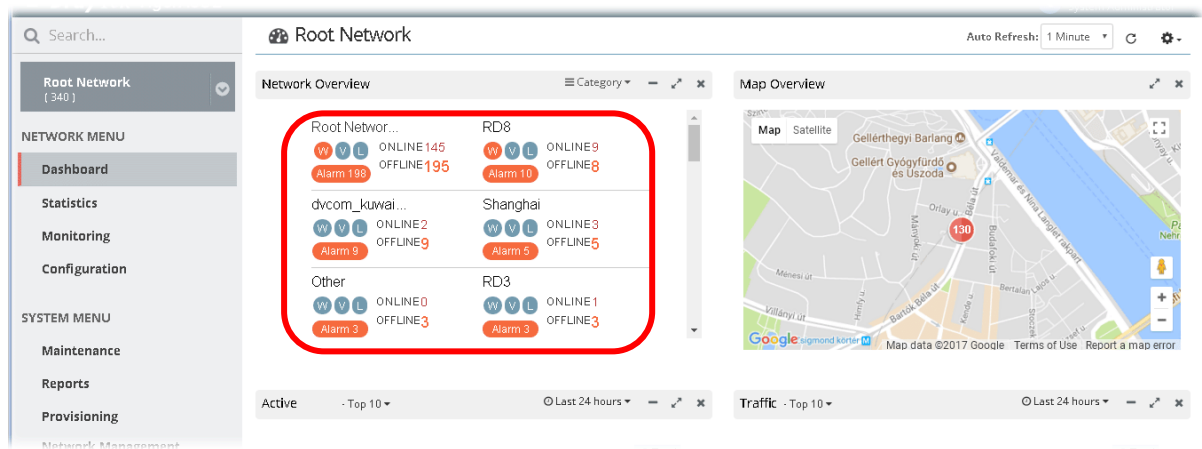


Click Network to display Root Network view; click Model to display the Inventory view.

### 3.2.7 Network Overview

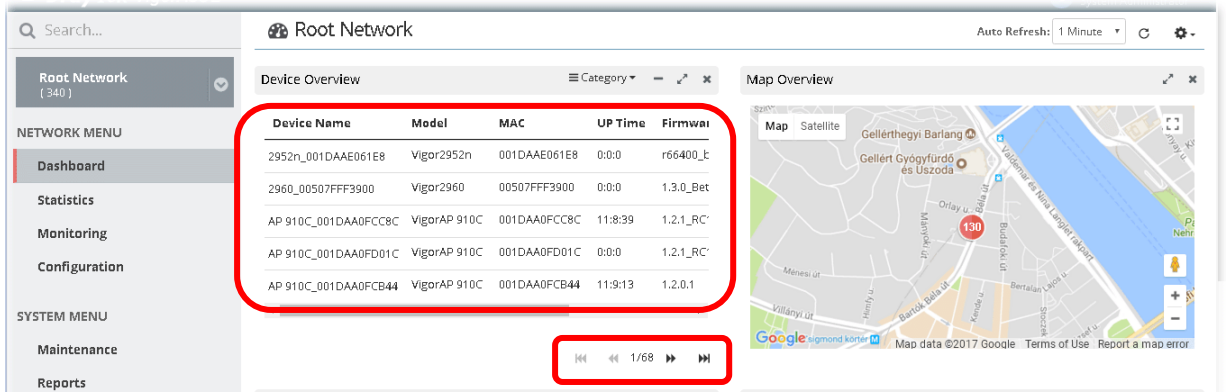
The network overview can be displayed by two methods, the Network Overview and the Device Overview. Click Category to switch these two methods.

Under Network Overview, all of the networks with names can be seen on this area. Use the scroll bar to view others networks. Icons of W, V and L represent WAN Alarm, VPN Alarm and LAN Alarm. The digit next to the word, Alarm, indicates the number of warning message received by that network. The number next to ONLINE indicates how many devices are active; the number next to OFFLINE indicates how many devices are inactive.



Under Device Overview, move the scroll bar left and right to check basic information for each device. Click >> (Next) or << (Previous) arrow to display next page for checking information for other devices.

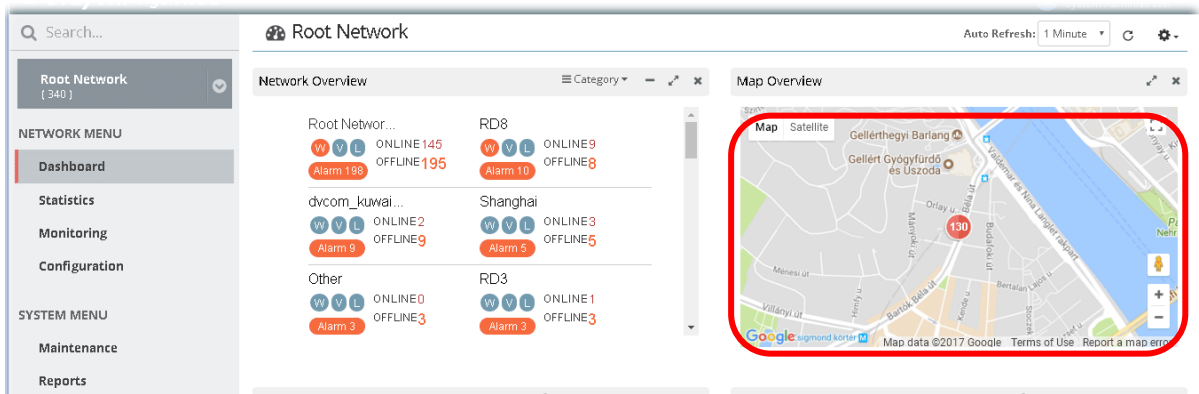




### 3.2.8 Map Overview

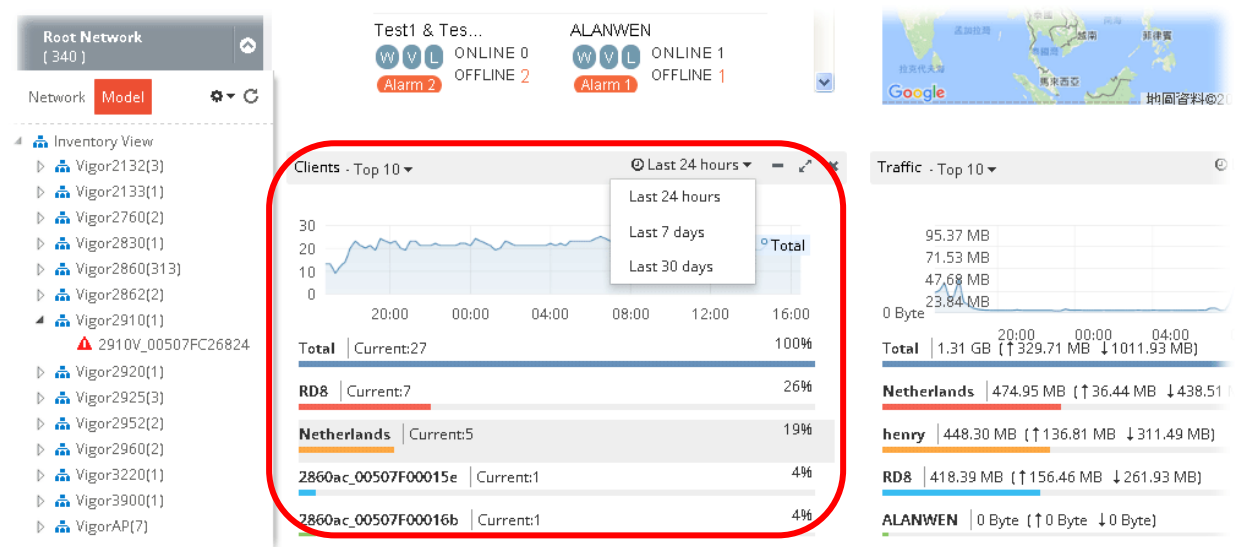
This map displays the location of the devices managed by VigorACS. The number on the map points the quantity of the devices classified under the root network or network group. Move your mouse on the number and click it. The map will be zoomed in with more detailed information.

Map Overview will vary according to the root network or the network group selected.



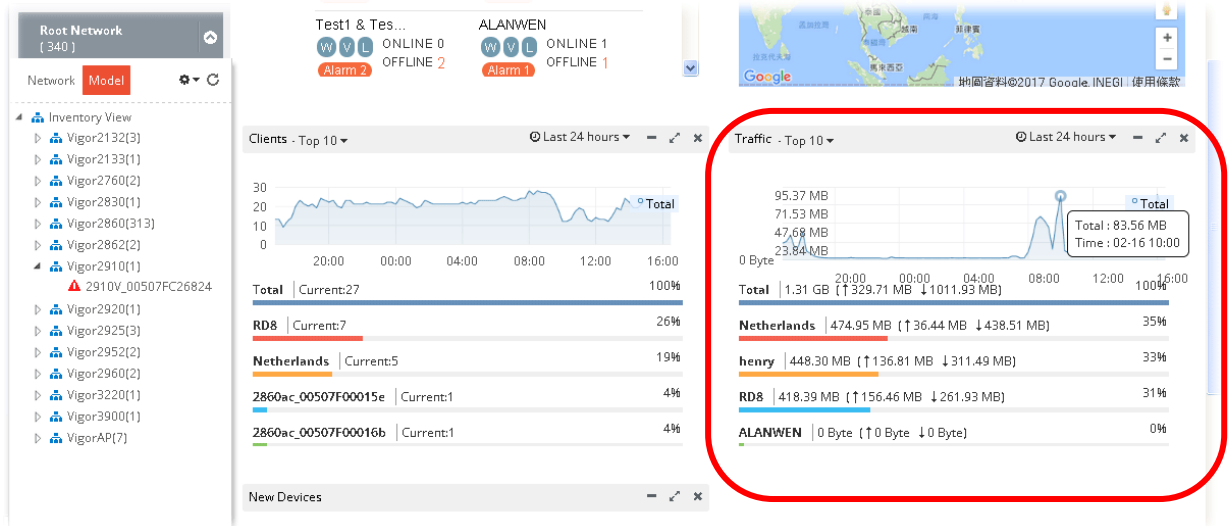
### 3.2.9 Top 10 for Clients

This area displays the top 10 clients or top 20 clients accessing into VigorACS during the last 24 hours, 7 days or 30 days.



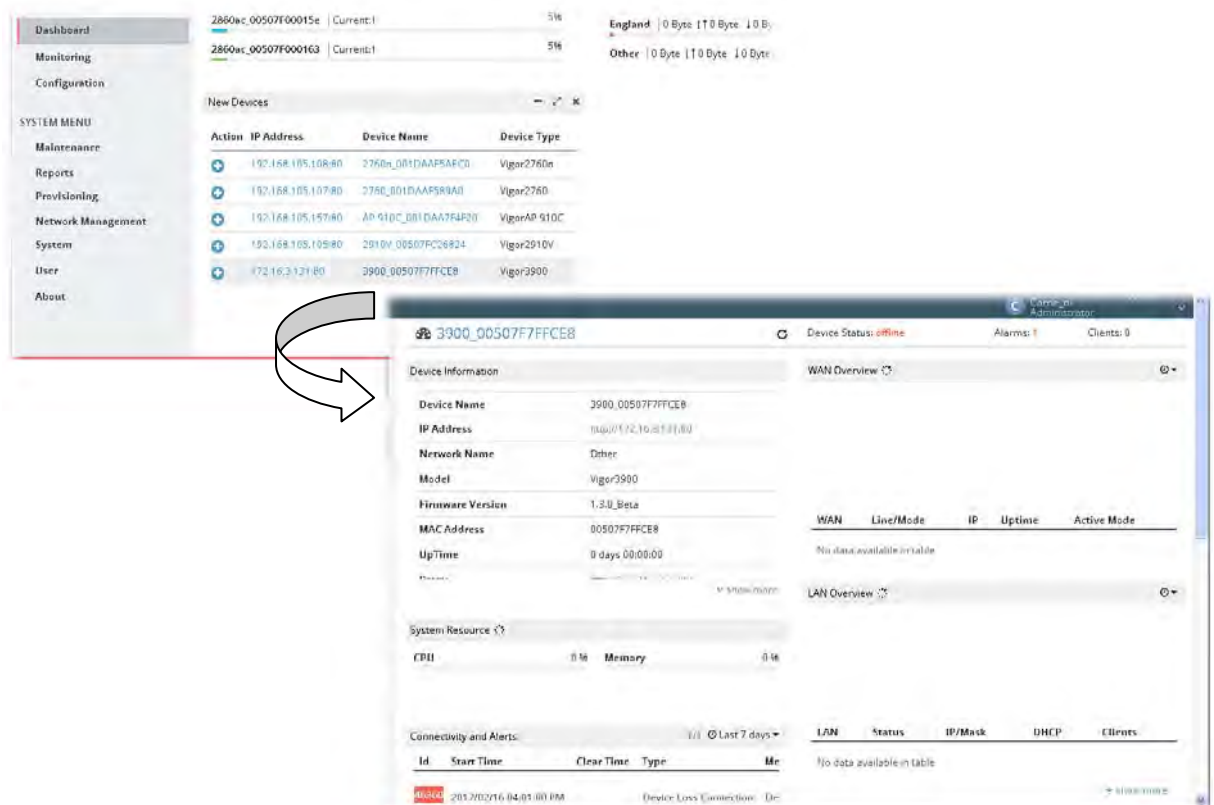
### 3.2.10 Top 10 for Traffic

The figure displays the traffic for top 10 or 20 groups/devices during the last 24 hours, 7 days or 30 days.




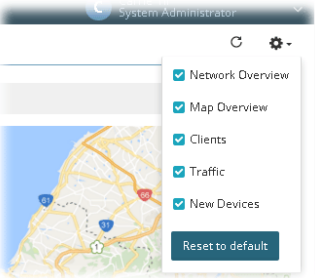


### 3.2.11 New Added Devices List

New added device(s) can be found on the field of New Devices. When you move your mouse on the device name from one of the devices and click on it, a detailed information page for that device will be displayed on the screen.



### 3.2.12 Icons Used in VigorACS 2

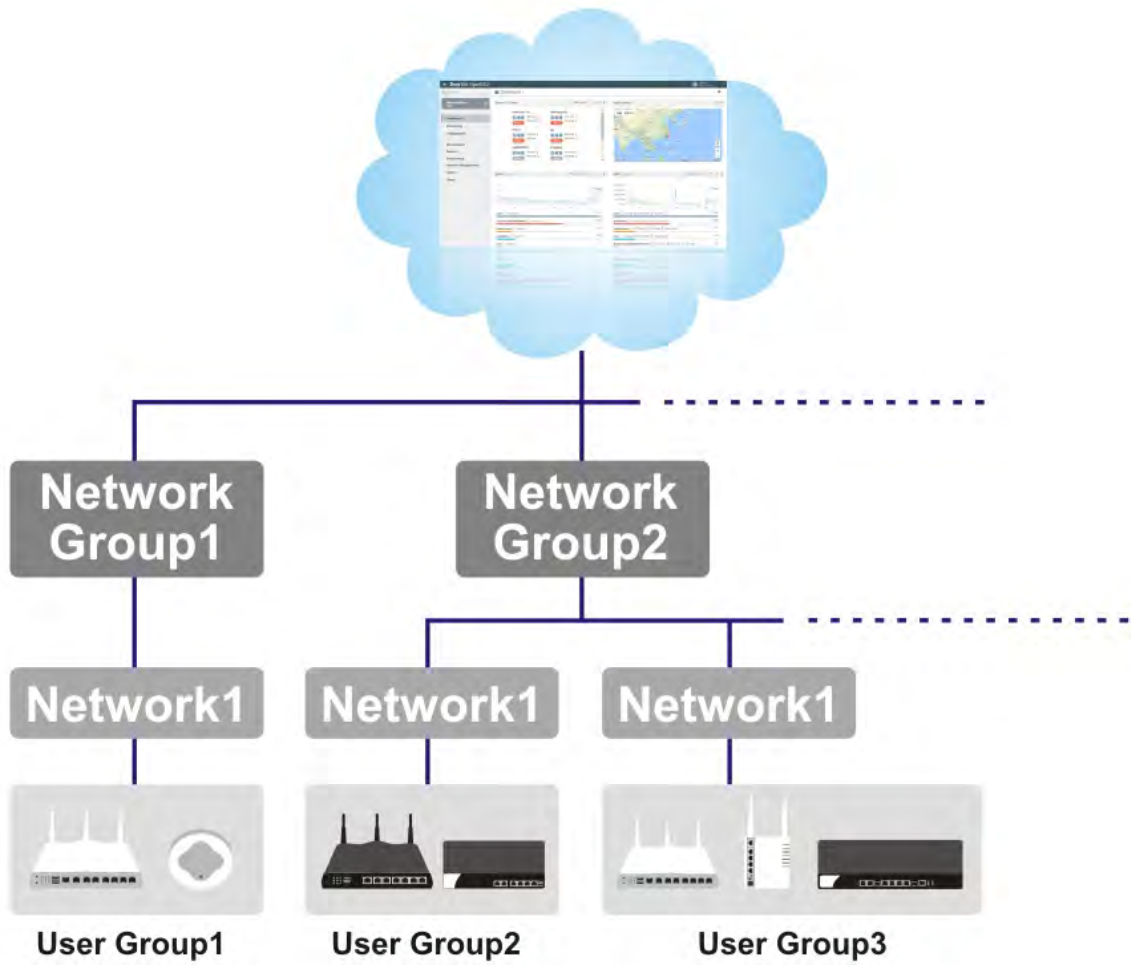
Item	Description
+	Add a new device.
- / ↗	Hide the page / Display the page in fullscreen.
✕	Delete the selected widget.
	Switch these two icons by click the mouse cursor on it.  - means "Enable".  - means "Disable".
	The type of widget can be chosen on the top-right of VigorACS web user. Check the one(s) you want to display on the web page; or uncheck the one(s) you want to hide on the web page.

## 3.3 Operation Procedure

Follow the instruction listed below to operate VigorACS 2:

- Create networks.
- Create users and user groups.  
 A user can own several CPE devices; however, each CPE device can be assigned to one "user group" only.  
 User shall be assigned under different user groups. **RootGroup** is the default user group.
- Edit and modify the settings for the TR-069 devices.

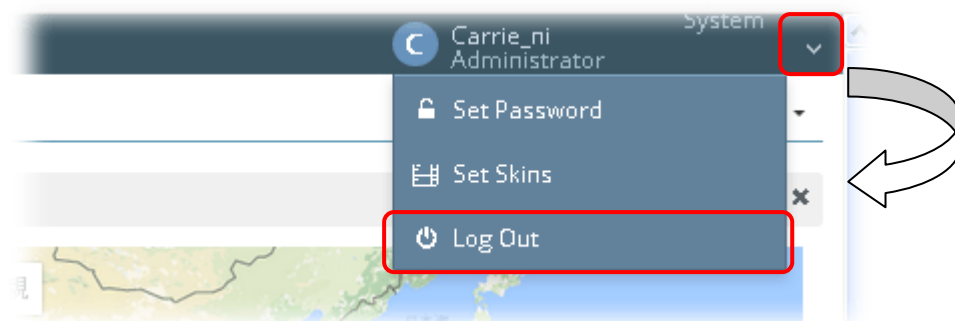
Below shows a brief illustration to describe the relationships among CPE, user group, network and network group.



---

### 3.4 Logout VigorACS

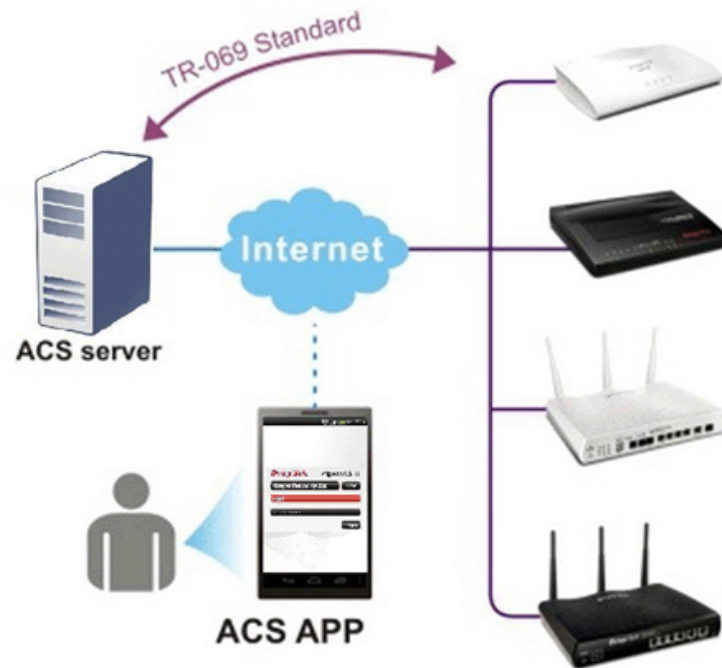
Simply click Logout icon to logout VigorACS.



## 3.5 About VigorACS

Android APP and software version information for VigorACS will be displayed as follows:



If your mobile phone is supported by Android system, you can use it to scan Android APP or Server Address QR code to connect to VigorACS system.



### 3.5.1 License Key Information

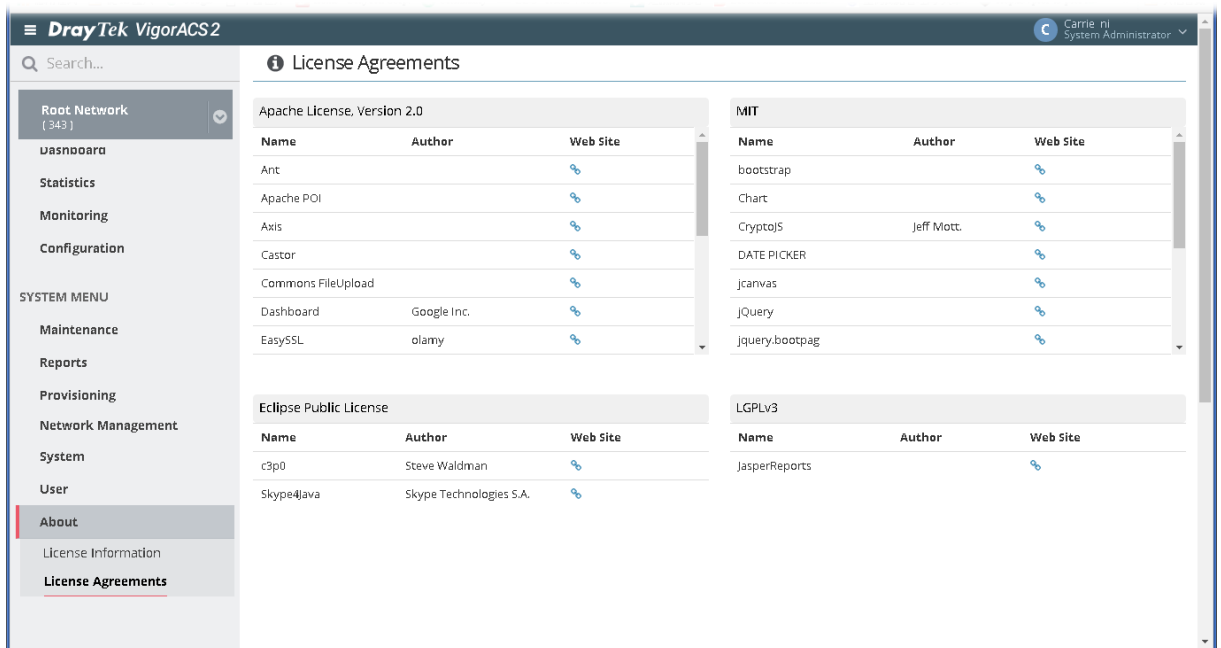
This page displays relational information for license key current used by VigorACS 2. In addition, it offers a channel to new the license key for VigorACS 2 when it is going to be expired.

#### License Information

License Information			
<b>Host ID</b>	ACS170200004		
<b>License ID</b>	0001a181		
<b>Start Date</b>	2017-02-14		
<b>Expire Date</b>	2099-03-15		
<b>Max Node</b>	200000		
<b>Trial License</b>	YES		

## 3.5.2 License Agreements

This page displays relational license information required by VigorACS 2.



The screenshot shows the DrayTek VigorACS2 web interface. The top navigation bar includes the DrayTek logo, a search bar, and the user name 'Carrie ni System Administrator'. The left sidebar contains a navigation menu with options like 'Root Network', 'Dashboard', 'Statistics', 'Monitoring', 'Configuration', 'SYSTEM MENU', 'Maintenance', 'Reports', 'Provisioning', 'Network Management', 'System', 'User', 'About', 'License Information', and 'License Agreements' (which is highlighted). The main content area is titled 'License Agreements' and displays a list of license agreements. The agreements are organized into four sections: Apache License, MIT, Eclipse Public License, and LGPLv3. Each section contains a table with columns for Name, Author, and Web Site. The Apache License section lists various libraries and their authors. The MIT section lists libraries like bootstrap, Chart, CryptoJS, DATE PICKER, jcanvas, JQuery, and jquery.bootpag. The Eclipse Public License section lists c3p0 and Skype4Java. The LGPLv3 section lists JasperReports.

Apache License, Version 2.0		
Name	Author	Web Site
Ant		<a href="#">🔗</a>
Apache POI		<a href="#">🔗</a>
Axis		<a href="#">🔗</a>
Castor		<a href="#">🔗</a>
Commons FileUpload		<a href="#">🔗</a>
Dashboard	Google Inc.	<a href="#">🔗</a>
EasySSL	olamy	<a href="#">🔗</a>

MIT		
Name	Author	Web Site
bootstrap		<a href="#">🔗</a>
Chart		<a href="#">🔗</a>
CryptoJS	Jeff Mott.	<a href="#">🔗</a>
DATE PICKER		<a href="#">🔗</a>
jcanvas		<a href="#">🔗</a>
JQuery		<a href="#">🔗</a>
jquery.bootpag		<a href="#">🔗</a>

Eclipse Public License		
Name	Author	Web Site
c3p0	Steve Waldman	<a href="#">🔗</a>
Skype4Java	Skype Technologies S.A.	<a href="#">🔗</a>

LGPLv3		
Name	Author	Web Site
JasperReports		<a href="#">🔗</a>

## Applications

### A-1 How to Register a CPE onto VigorACS 2 ?

This section briefly shows a simple way to register a CPE onto VigorACS 2 with few steps. For detailed information, refer to Chapter 4.

The CPE to be managed by VigorACS 2 must be configured and restarted. Here we take Vigor2925 as an example.

1. Access into the web user interface of Vigor router.
2. Open **System Maintenance>>Management**.

System Maintenance >> Management



IPv4 Management Setup	IPv6 Management Setup
Router Name <input type="text" value="DrayTek"/>	
<input type="checkbox"/> Default:Disable Auto-Logout <input type="checkbox"/> Enable Validation Code in Internet/LAN Access	<b>Management Port Setup</b> <input checked="" type="radio"/> User Define Ports <input type="radio"/> Default Ports
<b>Internet Access Control</b> <input checked="" type="checkbox"/> Allow management from the Internet Domain name allowed <input type="text"/> <input type="checkbox"/> FTP Server <input checked="" type="checkbox"/> HTTP Server <input checked="" type="checkbox"/> HTTPS Server <input checked="" type="checkbox"/> Telnet Server <input checked="" type="checkbox"/> TR069 Server <input type="checkbox"/> SSH Server	Telnet Port <input type="text" value="23"/> (Default: 23) HTTP Port <input type="text" value="80"/> (Default: 80) HTTPS Port <input type="text" value="443"/> (Default: 443) FTP Port <input type="text" value="21"/> (Default: 21) TR069 Port <input type="text" value="8069"/> (Default: 8069) SSH Port <input type="text" value="22"/> (Default: 22)
	<b>TLS/SSL Encryption Setup</b> <input checked="" type="checkbox"/> Enable TLS 1.2

- Allow management from the Internet - Enabled.
- TR-069 Server - Enabled.



- Open System Maintenance>>TR-069.

**System Maintenance >> TR-069 Setting**

ACS and CPE Settings
Health Parameters

**ACS Server On** LAN/VPN

**ACS Server**

URL http://192.168.1.110:8011/ACSserver/services/ACSServe Wizard

Acquire URL from DHCP option 43

Username acs

Password \*\*\*\*\*

Test With Inform Event Code PERIODIC

Last Inform Response Time : Sat Jan 1 0:12:57 2000 ●

**CPE Client**

Disable

Enable

Http  Https

URL http://192.168.1.1:8069/cwm/CRN.html

Port 8069

Username vigor

Password \*\*\*\*\*

**Periodic Inform Settings**

- Specify the interface for ACS Server On.
- Set URL, username, password for network group.
- Enable CPE Client.

- Click OK and click Test With Inform. When the green light appears (on the Last Inform Response Time), the settings on CPE have been configured well.
- Open the homepage of VigorACS 2.
- Now, Vigor2925 has been registered onto VigorACS 2 and displayed on the homepage.

The screenshot shows the 'Root Network' page in the VigorACS2 interface. A table titled 'Network Overview' contains the following data:

Device Name	Model	MAC	UP Time	Fi
2925Vac_001DAAC64C40	Vigor2925Vac	001DAAC64C40	0:13:4	3.1

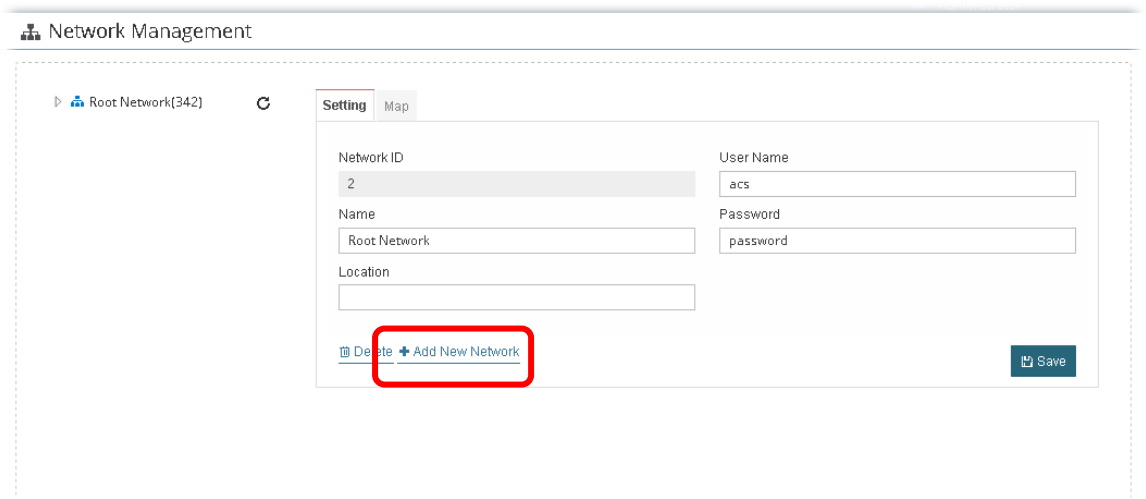
Below the table are two line graphs: 'Clients - Top 10' and 'Traffic - Top 10', both showing zero activity over the last 24 hours.

Click the icon to list all the devices.

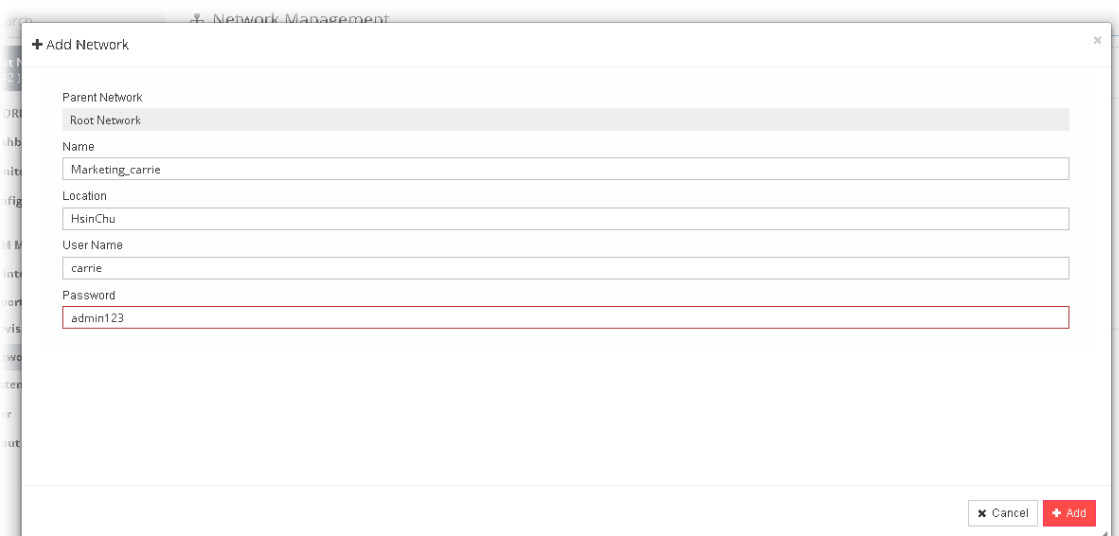
## A.2 How to Create a New Network ?

VigorACS allows the administrator to build several networks (and sub-network) for different CPE devices under the *root network*.

1. Only the administrator has the right to create a new user group.
2. From the **SYSTEM MENU**, click **Network Management**.
3. When the following page appears, click the link of **+Add New Network**.

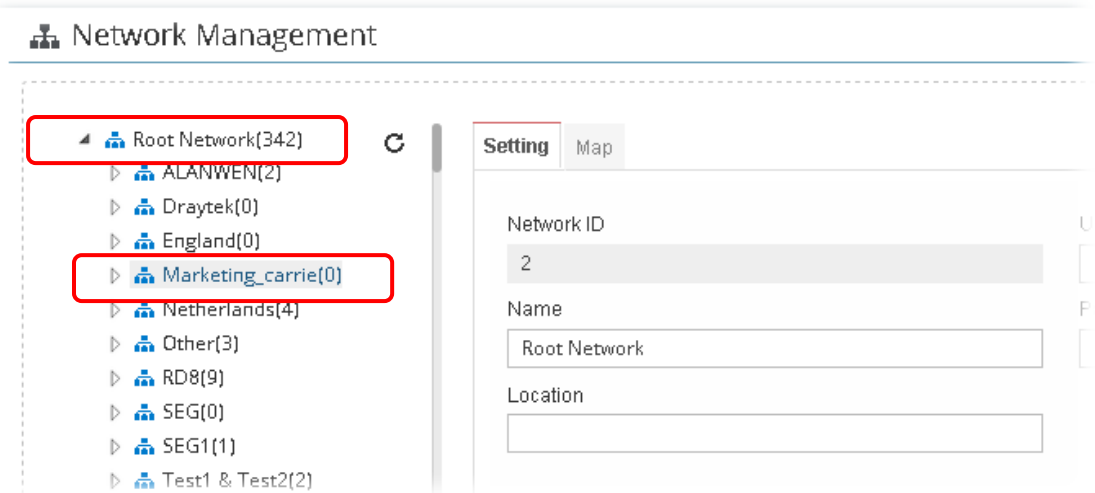


4. A pop-up window appears. Type the required information.

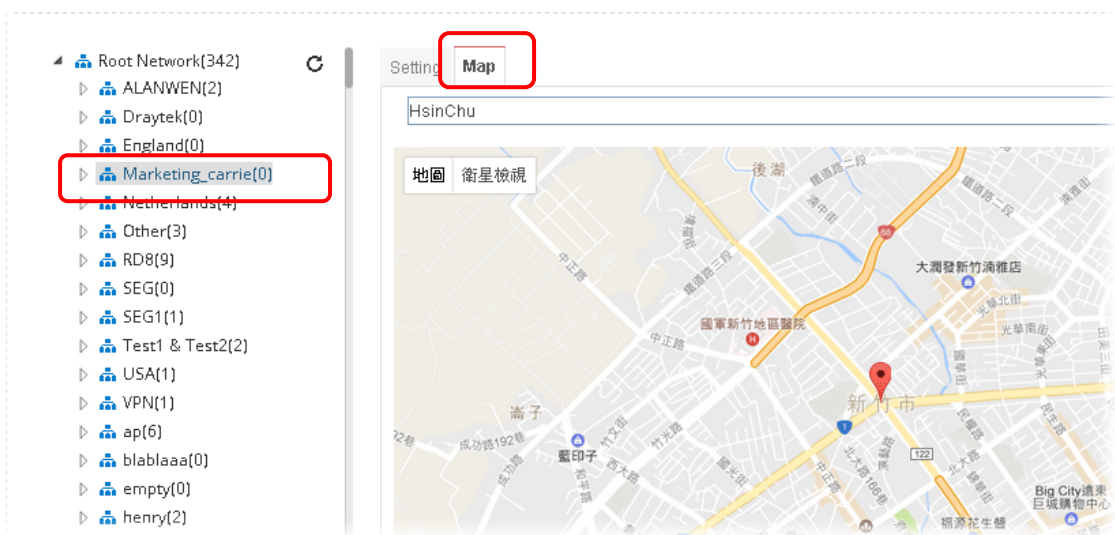


1. **Name** - Type a new name of the network.
2. **Location** - Define the location of such network.
3. **User Name** - Type a user name for such network.
4. **Password** - Type a password for such network.

5. Click **Add** to save the settings. The new created network will be seen under the Root Network.



6. Click the **Map** tab. Manually input specific location of the device on the input box; GoogleMap will show the location for the new created network.



## A-3 How to Assign a New Added CPE to a Network?

New added device can be grouped under Network. If no assignment, the new device will be grouped under Root Network in default.

1. On the Dashboard, locate the device from New Devices. Here, we take Vigor3900 as an example.

The screenshot shows the VigorACS2 dashboard. On the left is a navigation menu with options like 'Root Network', 'Dashboard', 'Statistics', 'Monitoring', 'Configuration', 'Maintenance', 'Reports', 'Provisioning', 'Network Management', 'System', 'User', 'About', and 'About'. The main area displays network statistics for 'Netherlands' and 'henry'. Below this is a 'New Devices' table with the following data:

Action	IP Address	Device Name	Device Type
+	192.168.105.108:80	2760n_001DAAF5AEC0	Vigor2760n
+	192.168.105.107:80	2760_001DAAF589A0	Vigor2760
+	192.168.105.157:80	AP 910C_001DAA7F4F20	VigorAP 910C
+	192.168.105.105:80	2910V_00507FC26824	Vigor2910V
+	172.16.3.131:80	3900_00507F7FFCE8	Vigor3900

2. Click the add icon (+). The following dialog will appear.

The 'Add New Device' dialog box contains the following fields and options:

- Add to network:** Marketing\_carrie (dropdown menu)
- Device name:** 3900\_00507F7FFCE8 (text input)
- Location:** (empty text input)
- Emergency phone:** (empty text input)
- Set to known device:**
- Buttons:** Cancel, Apply

**Add to network** - Choose the network from the drop down list.

**Location** - Type the location of the selected device.

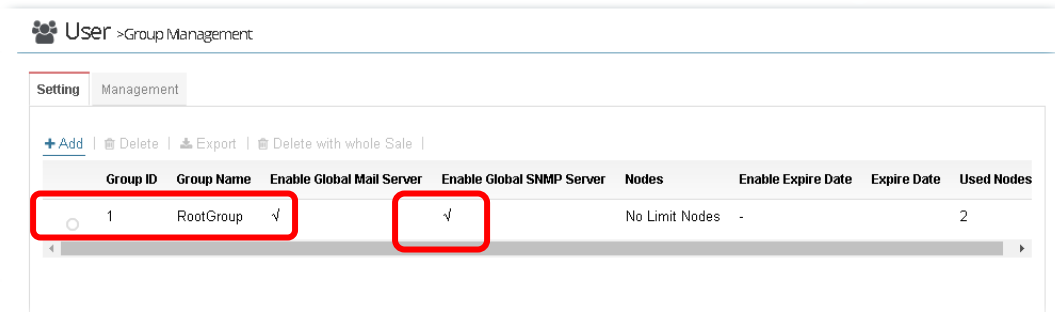
**Emergency phone** - Type the mobile phone for communication.

**Set to known device** - Click it to make the device visibly or invisibly.

3. Click Apply to save the changes.

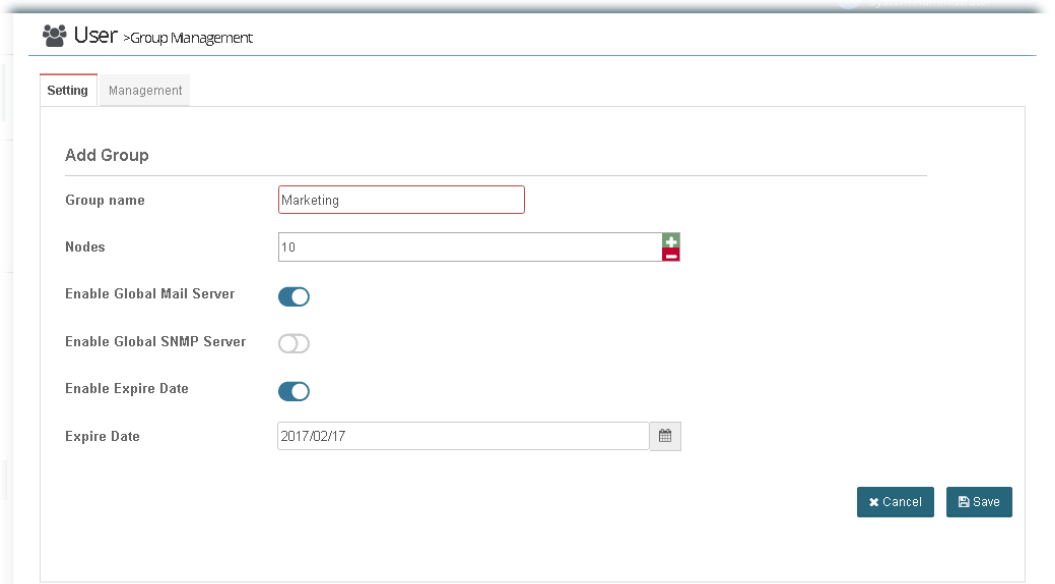
## A-4 How to Create a New User Group ?

1. Only the administrator has the right to create a new user group.
2. From the **SYSTEM MENU**, open the User menu.
3. Click **Group Management**. The following page will appear.



RootGroup is a default setting.

4. Click **Add** to open the following page for creating a new one.



**Group name** - Type a new name.

**Nodes** - Use + or - to add or decrease the number of nodes.

**Enable Global Mail Server** - Click it to enable or disable the service.

**Enable Global SNMP Server** - Click it to enable or disable the service.

**Enable Expire Date** - Click it to enable the Expire Date mechanism.

**Expire Date** - If it is enabled, click the entry box to choose the date.

5. Click **Save** to save the settings and exit the dialog. The new network group has been created and displayed on the screen.

Setting Management

[+ Add](#) | [Delete](#) | [Export](#) | [Delete with whole Sale](#)

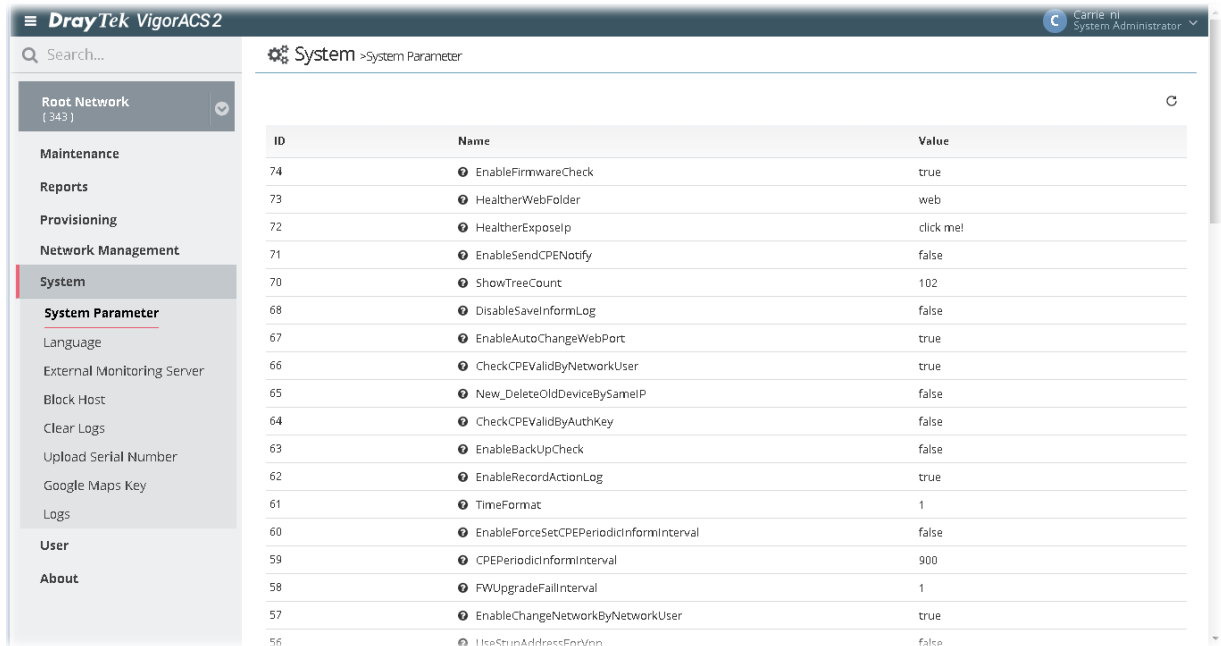
	Group ID	Group Name	Enable Global Mail Server	Enable Global SNMP Server	Nodes	Enable Expire Date	Expire Date	Used Nodes
<input type="radio"/>	1	RootGroup	√	√	No Limit Nodes	-		2
<input checked="" type="radio"/>	2	Marketing	√	-	10	√	2017/02/17	0

# Part II System and User Settings Management

# Chapter 4 System

## 4.1 System Parameter

Open SYSTEM MENU>>System and click System Parameter to get the following web page:



These parameters are explained as follows:

Item	Description
Reset to default	Click the link to reset all of the system parameters with factory default values.
ProvisionKeepParameter	It can be set with true or false. True - Enable the function of Keep Profile (profile or parameters in provision). False - VigorACS will disable the function of Keep Profile.
ProvisionWaitCount	It means how many times VigorACS will compare the parameter values got from CPEs with the parameter values set within profiles. If these values are different from each other (from CPEs and from profiles), VigorACS will increase the count number by one. When the count increases to the value that users defined here, VigorACS will perform Keep Profile function.
ProvisionFactoryResetEnable	True - The function of keep profile will perform immediately for CPE without reaching the value of 'ProvisionWaitCount'.

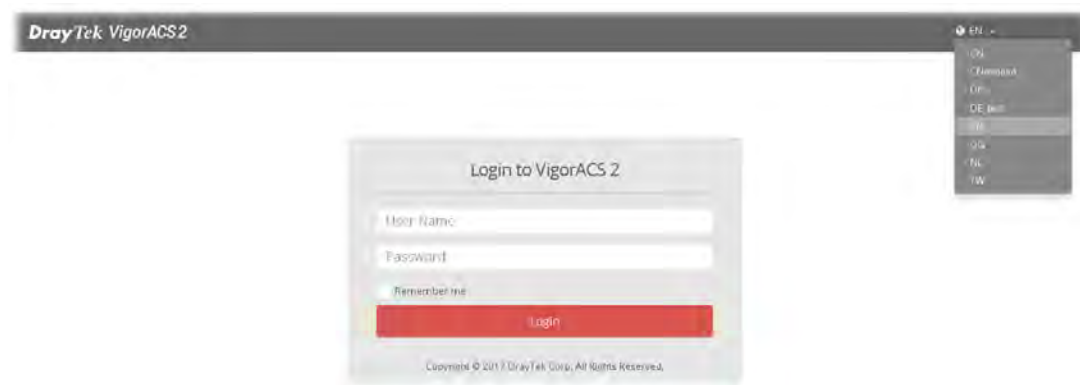


<b>FirmwareUpgradeCount</b>	The value indicates how many CPEs can perform firmware upgrade at the same time. Set a proper value to prevent hardware from over loading and causing a crash.
<b>ProvisionDeviceAutoEnable</b>	False - The CPE would not be added in Homepage when a profile defines a CPE with different names but with the same serial number. True - The CPE would be added in Homepage when a profile defines a CPE with different names but with the same serial number.
<b>ProvisionChangeDeviceNameEnable</b>	True - If it is set with true and a profile defines a CPE with different name but same MAC address, VigorACS would modify current CPE name with the pre-defined setting in profile. That is, if the device name in profile is not the same as the log recorded in VigorACS database, the system will modify the device name automatically.
<b>SettingProfileSpaceSetEnable</b>	True - Users can use space as character in parameter values. For example, users can use the space character as their password.
<b>GetSetParameterCount</b>	When applying the provision onto CPEs, VigorACS tries to get or set parameter from or onto CPEs. This value determines how many parameter values can be obtained or set at the same time. For example, set the value as 20. That means there are 20 parameters which can be obtained at the same time.  Set this value properly to prevent CPEs from crashing or improve the efficiency.
<b>IsDownloadUsedHttps</b>	When a CPE connects to VigorACS with Https, users can enable this parameter (set with true) to let CPE download file from VigorACS via Https.
<b>ProvisionProfileFormat</b>	It can be set with 1, 2, 3 or 4. This value indicates the format of text configured profile. If the value is set with 1, the format is defined as serial number, network_device name, isreboot, and [parameter1, parameter2,.. and so on]. If the value is set with 2 (as the default format), the format is defined as serial number, device name, isreboot, network, and [parameter1, parameter2,.. and so on]. If the value is set with 3, the format is defined as serial number, network_device name, isreboot, address and [parameter1, parameter2,.. and so on]. If the value is set with 4, the format is defined as serial number, network_device name, isreboot, network, address and [parameter1, parameter2,.. and so on].
<b>IsRebootAfterDownload</b>	True- After downloading and upgrading the firmware, reboot the CPE. False - Users must reboot the CPE manually.
<b>KeepProfileUpdateRule</b>	It can be set with is 1, 2 or 3. The value 1 means after uploading profile, keep original Keep Profile settings and add extra parameter settings (if the profile contains more parameter settings). The value 2 means after uploading profile, delete original Keep Profile setting if the device name changed. The value 3 means after uploading profile, delete original Keep Profile settings every time.
<b>IsSetGlobalParameter</b>	False - Disable global parameter configuration function. When it is disabled, even users set global parameters, these parameters won't be applied.

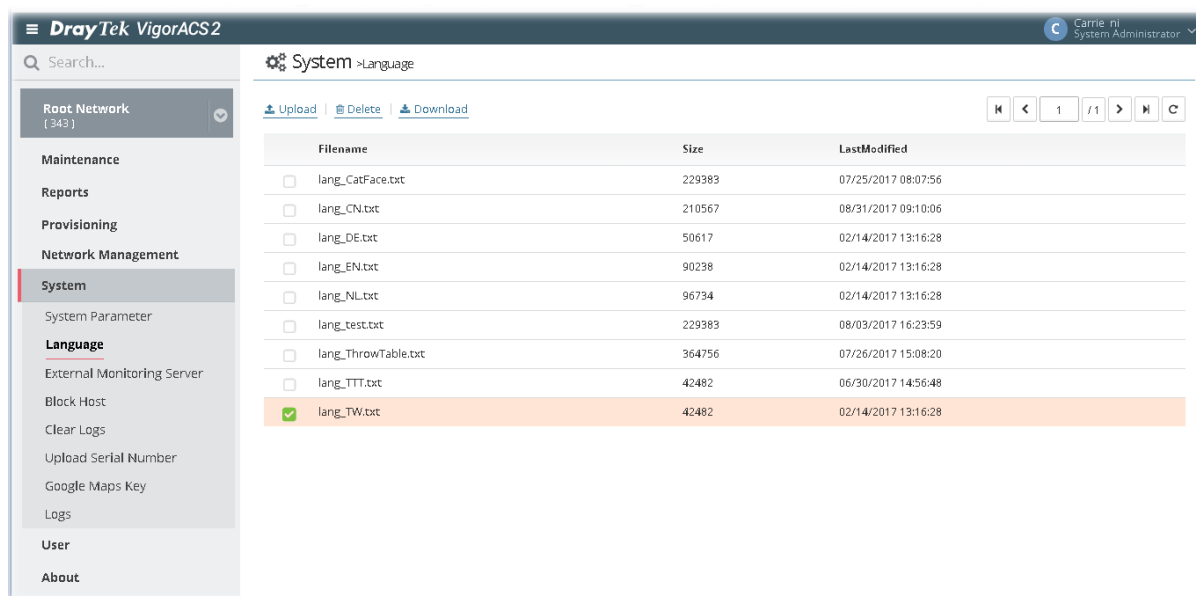
<b>IsTurnOffPeriodicInform</b>	<p>True - If <b>PeriodicInform</b> interval (configured in 59. <b>CPEPeriodicInformInterval</b>) is too short, CPE may send too much information to VigorACS and cause the server crash. Set this value true only if the case happened (server crashed). The default interval setting shall be 900 seconds.</p> <p>False - After adjusting the <b>PeriodicInform</b> (configured in 59. <b>CPEPeriodicInformInterval</b>) of CPEs, remember to set this value false.</p>
<b>PollingDeviceCount</b>	<p>The value determines the maximum number of CPEs to poll at one time. If this value is set too small (e.g., 500), it might cause server overload. However, if it is set too big (e.g., 600000), it could make CPE status refresh very slowly.</p> <p>Note: After changing this parameter value, restart VigorACS to apply the change.</p>
<b>DeviceAutoEnable</b>	<p>True - If it is set true, after obtaining the information from CPE, the newly added device would be added in the tree view of Homepage.</p> <p>False - When VigorACS receives information from new added device, it will not display the CPE on the tree view of Homepage until make configuration in SYSTEM MENU&gt;&gt;Network Management.</p>
<b>PollingInterval</b>	<p>Set the polling interval for VigorACS to examine CPE. The unit is milliseconds. Default is 900000.</p>

## 4.2 Language

VigorACS 2 can be displayed and operated with different language texts. Choose the language system from the top-right of the login page. Later, VigorACS will be shown with the language you want.



In general, lang\_EN.txt is the default language for VigorACS 2. If necessary, you can download a text file with VigorACS 2 settings; translate/edit the file with the language you want; and upload the edited file onto VigorACS.



These parameters are explained as follows:

Item	Description
Upload	Click this button to upload a language file from your host to VigorACS.
Delete	Remove the selected language system.
Download	Click this button to download a txt file from VigorACS to your computer. User can edit such text file (containing all of the fields) if required.

## 4.3 External Monitoring Server

The health information for CPE can be transferred to the server of third party periodically.

The screenshot shows a web interface for configuring the External Monitoring Server. The page title is "System > External Monitoring Server". On the left is a navigation menu with categories: Network (349), SYSTEM MENU, Maintenance, Reports, Provisioning, Network Management, System (selected), System Parameter, Language, External Monitoring Server (sub-menu), Block Host, Clear Logs, Upload Serial Number, Google Maps Key, Log, User, and About. The main content area contains the following fields: "Enable Server" with a toggle switch (currently on), "URL" with a text input field containing "http://api.iptechview.com/RMMChe...", "User Name" with a text input field containing "acs.draydns.com:8889/acs2", "Password" with a text input field containing "456", and "API" with a dropdown menu showing "Health\_Default\_GLOBAL" (selected) and "Health\_Default\_GLOBAL" (available). At the bottom right are "Cancel" and "Save" buttons. The footer contains "Version 2.0.0RC3 Copyright © DrayTek Corp. All Rights Reserved." and "Your reliable networking solutions partner".

These parameters are explained as follows:

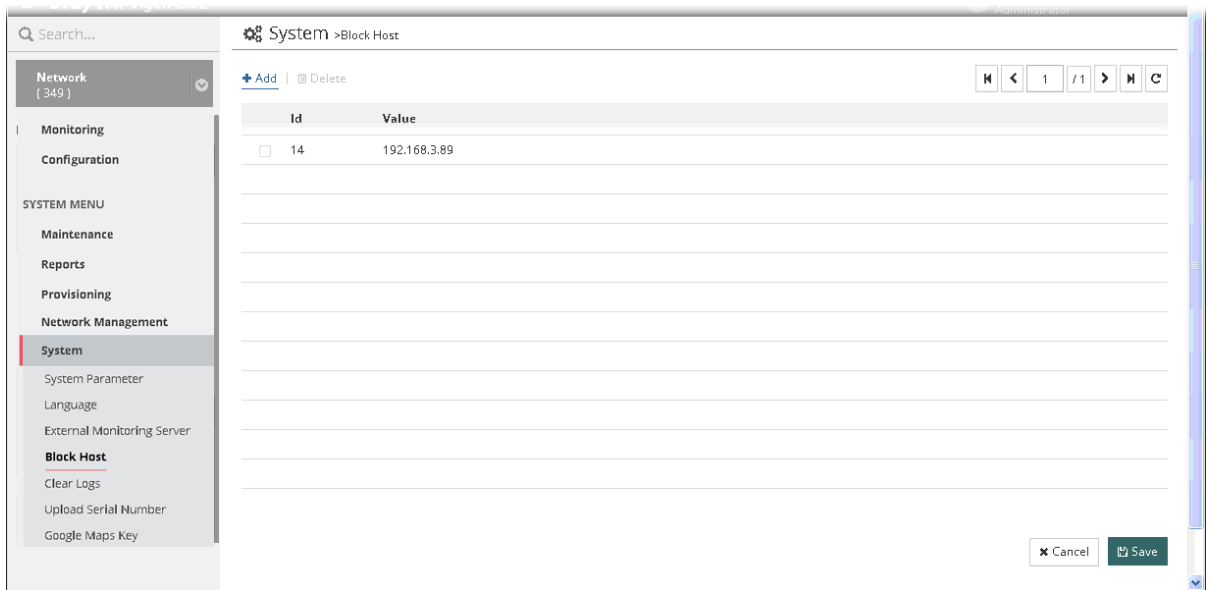
Item	Description
Enable	Click the icon to enable / disable the server.
URL	Type the URL or IP address of the third party's server.
User Name	Type the user name for accessing into the third party's server.
Password	Type the password for accessing into the third party's server.
API	Use the drop down menu to specify the third party's server.
Cancel	Discard current settings and restore the default settings.
Save	Save and activate the current settings.

After finished the above settings, click Save to save the change.

## 4.4 Block Host

Such feature can deny some CPE (with IP address) for connecting to VigorACS or registering to VigorACS due to some reasons (e.g., attacked by someone or device removed).

Due to the limitation of the number of the nodes, if a remote CPE is no longer to be managed by VigorACS, and the TR-069 settings about VigorACS in CPE are unable to be rewritten or cleared, the administrator can remove or block the IP address of such CPE by using this feature. Then VigorACS will not receive any information coming from the CPE periodically and prevent from management troubles.



These parameters are explained as follows:

Item	Description
+Add	Click it to add a specified host to be blocked by VigorACS.
Delete	Click it to unblock a host which is listed on the blocked hosts list.
Id	The number appears here is given by VigorACS randomly.
Value	Type an IP address which represents a host.
Cancel	Discard current settings and restore the default settings.
Save	Save and activate the current settings.

After finished the above settings, click **Save** to save the change.

## 4.5 Clear Logs

VigorACS will keep log until overload the capacity of hard disk. To avoid such trouble, use Clear Logs to delete the log periodically.

The screenshot shows the 'System > Clear Logs' configuration page. On the left is a navigation menu with 'System' selected. The main area contains the following settings:

- Delete Now:** A button to delete logs immediately.
- Delete Time:** A dropdown menu currently set to 'All'.
- Delete Type:** Three checkboxes: 'Log' (checked), 'Alarm' (checked), and 'Device log' (checked).
- Auto Clear:** A toggle switch that is currently turned on.
- Duration:** Three radio buttons: 'Every Day', 'Every Week', and 'Every Month' (selected).
- Periodic(months):** A text input field containing the number '1'.
- Day:** A dropdown menu currently set to '4'.

At the bottom right, there are 'Cancel' and 'Save' buttons.

These parameters are explained as follows:

Item	Description
Delete Now	Click it to delete the log information immediately.
Delete Time	Use the drop down list to specify the timing to delete the log. All - All of the logs recorded. Before 1, 3, 6 Month - Log recorded before 1, 3 or 6 month ago. Before 1, 2 Years - Log recorded before 1 or 2 years ago.
Delete Type	At present, there are three types (Log, Alarm, Device log) that corresponding log can be deleted through such feature.
Auto Clear	When it is enabled, VigorACS will periodically delete the logs based on the conditions configured below.
Duration	Every Day - VigorACS deletes the log every day. Every Week - VigorACS deletes the log every week. Every Month - VigorACS deleted the log every month.
Periodic (days / weeks / months)	Remove the log per days, per weeks or per months. For example, type "2" for Periodic (months). That means the system will clear the log every two months.
Day	It is available when <b>Every Month</b> is selected as the Duration. Specify the day within a month that VigorACS performs the log deletion. For example, choose 4 means VigorACS will delete the log on the fourth day of every month.
Week	It is available when <b>Every Week</b> is selected as the Duration. Specify Monday, Tuesday, Wednesday, Thursday, Friday, Saturday and Sunday. For example, choose Saturday means VigorACS will delete the log on Saturday every week.
Cancel	Discard current settings and restore the default settings.
Save	Save and activate the current settings.

After finished the above settings, click Save to save the change.

## 4.6 Upload Serial Number

The information for serial number on the rear side / bottom of the CPE or VigorAP can be uploaded onto VigorACS as a reference to be inspected by the administrator.

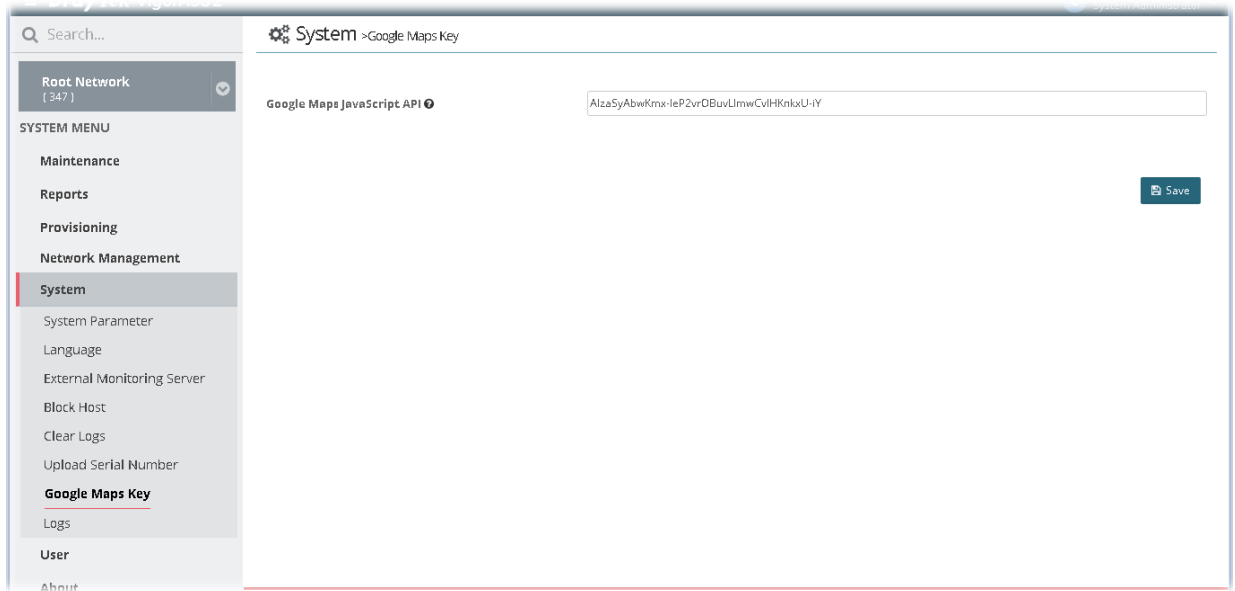
Device Name	Network	Mac Address	Serial Number	Model	WAN IP	LAN IP	FW
2910V_00507FC26824	vigor2910	00507FC26824		Vigor2910V	192.168.105.105	192.168.1.1	3.2.6
Vigor2132FVn_001DAAE486D8	Netherlands	001DAAE486D8	45678	Vigor2132FVn	172.16.2.137	10.5.5.250	Vodafone_3.7.5.7
2132FVn_001DAAF50458	VPN	001DAAF50458		Vigor2132FVn	192.168.105.109		3.7.8.2
AP 710_00507FF10016	ap	00507FF10016		VigorAP 710	192.168.105.71	192.168.105.71	1.1.7RC3
2860n+_001DAACBA310	henry	001DAACBA310		Vigor2860n+	172.16.3.134	192.168.1.1	3.8.5_RC5_STD
2760n_001DAAF5AEC0	Netherlands	001DAAF5AEC0		Vigor2760n	192.168.105.108	192.168.3.108	3.8.1_STD
2760_001DAAF589A0	Netherlands	001DAAF589A0		Vigor2760	192.168.105.107	192.168.1.107	3.8.1_STD
2860ac_00507F000050	Network	00507F000050		Vigor2860ac	192.168.105.203	192.168.1.1	3.8.2.1_RC4b_STD
123123	Network	00507F000051		Vigor2860ac	192.168.105.203	192.168.1.1	3.8.2.1_RC4b_STD
2860ac_00507F00004f	Network	00507F00004f		Vigor2860ac	192.168.105.203	192.168.1.1	3.8.2.1_RC4b_STD
2860ac_00507F000054	Network	00507F000054		Vigor2860ac	192.168.105.203	192.168.1.1	3.8.2.1_RC4b_STD
2860ac_00507F000052	Network	00507F000052		Vigor2860ac	192.168.105.203	192.168.1.1	3.8.2.1_RC4b_STD
AP 910C_001DAA7F4F20	Netherlands	001DAA7F4F20		VigorAP 910C	192.168.105.157	192.168.105.157	1.1.8_RC1

These parameters are explained as follows:

Item	Description
Upload	Click it to upload a ".CSV" file (located on host) to VigorACS. After comparing the MAC address listed on the file with the information of device(s) managed by VigorACS, the result (device name with serial number) will be shown on this page immediately.

## 4.7 Google Maps Key

Before using the API of Google Map, it is necessary to apply and get a key from Google. Later, type the key in this page to activate the Google Map. After clicking Save, VigorACS will be granted to display the map on the dashboard.





## 4.8 Logs

Open System>>Logs to get the following web page. Information displayed here shall be useful for the administration to viewing the status for user access.

The screenshot shows the 'System > Logs' interface. On the left is a 'SYSTEM MENU' with options like Maintenance, Reports, Provisioning, Network Management, System, System Parameter, Language, External Monitoring Server, Block Host, Clear Logs, Upload Serial Number, Google Maps Key, Logs, and User. The main area displays a table of logs for 'ACS System Log' with a search bar and a time interval filter set to '2017/08/02 to 2017/09/01'. The table lists log entries with details such as ID, Username, Login IP, Category, Overview, Severity, and Time.

ID	Username	Login IP	Category	Overview	Severity	Time
1780	ming5	172.16.2.130	System > System Parameter	Value has been updated.	Normal	2017/09/01 11:10:18 F
1779	ming5	172.16.2.130	Network Management	2130_00507F666666 (5782) Device information has been updated.	Minor	2017/09/01 10:54:44 F
1778	ming5	172.16.2.130	Network Management	2130_00507F666666 (5782) Device information has been updated.	Minor	2017/09/01 10:54:07 F
1777	ming5	172.16.2.130	Network Management	2130_00507F666666 (5782) Device information has been updated.	Minor	2017/09/01 10:53:32 F
1776	ming5	172.16.2.130	Network Management	2130_00507F666666 (5782) Device information has been updated.	Minor	2017/09/01 10:51:32 F
1775	ming5	172.16.2.130	Network Management	2130_00507F666666 (5782) Device information has been updated.	Minor	2017/09/01 10:50:16 F
1774	ming5	172.16.2.130	Network Management	2130_00507F666666 (5782) Device information has been updated.	Minor	2017/09/01 10:48:03 F
1773	drayteckfae	111.251.220.18	Network Management	FAE New Network has been added.	Minor	2017/08/31 11:37:28 F
1772	drayteckfae	111.251.220.18	Network Management	FAE New Network has been added.	Minor	2017/08/31 11:36:41 F
1771	drayteckfae	111.251.220.18	User > Group Management	Member has been updated.	Critical	2017/08/31 11:36:17 F

These parameters are explained as follows:

Item	Description
	Use the drop down list to choose one of the types to display log of ACS System, System and Login.
ACS System Log	Display the ID, username, login IP, category, overview, severity and time for clients accessing into VigorACS.
System Log	Display the ID number, model name with MAC address for the CPE, and the action executed in CPE.
Login Log	Display the log information, including status, username, login IP, login time and logout time for clients accessing into VigorACS.
Search ID / Username / Login IP / Overview	Specify the conditions (type the ID number, username, the IP address or overview) for log searching.
Export All	It is available when System Log is selected. Log information can be exported as a file.
Delete All	It is available when System Log is selected. Remove the log for the selected record or remove the log for all of the records.

This page is left blank.

# Chapter 5 User

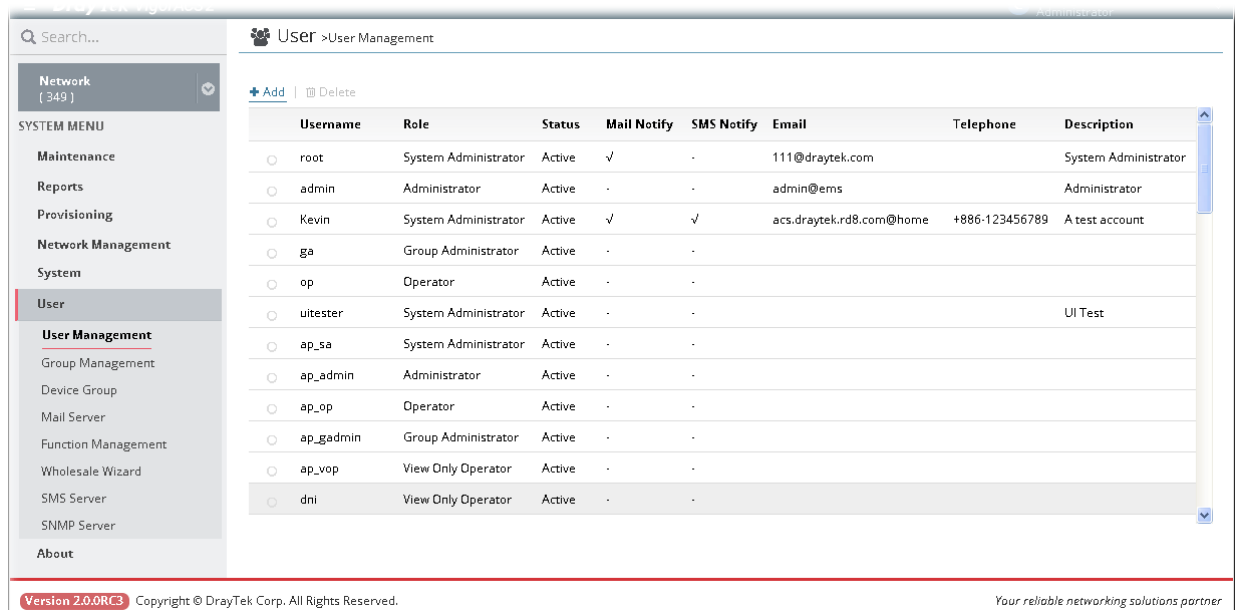
## 5.1 User Management

VigorACS allows a user to manage CPE/AP devices through VigorACS server. However, the user has to type specific name and password defined in this page. Different users must use different names and passwords for accessing VigorACS.

This chapter will guide you to define users. It can be set with different roles (such as System Administrator, Administrator, Group Administrator, Operator, and etc.); each role has different administration authority.

The user management function allows a user to set name, password, and e-mail address as identification in VigorACS system.

To add, delete a user or check information for a user, open **SYSTEM MENU**>>**User** and choose **User Management**. This page displays basic information including username, role (system administrator, administrator, group administrator, operator, view only operator), status (active, inactive), mail notify (yes or no), SMS notify (yes or no), email address, telephone number, other description for the user.



These parameters are explained as follows:

Item	Description
+Add	Click it to add a user.
Delete	Click it to remove the selected user.

The following setting page appears when +Add is clicked.

User > User Management

### Add User Profile

Enable

Username

Password

Role  ▼

SMS Notify

Telephone

Email Notify

Email

Description

Available settings are listed as follows:

Item	Description
Enable	Click it to enable the user profile.
Username	Type a name for the new user.
Password	Type the password for the user.
Role	<p>Choose the role for the selected user. Different role represents different authority that the user group will have. The great the authority is, the more functions the user can have.</p> <div style="border: 1px solid #ccc; padding: 5px; margin: 10px 0;"> <input style="width: 100%;" type="text" value="Operator"/> <span style="float: right;">▼</span>  System Administrator  Group Administrator  Administrator  <b>Operator</b>  View Only Operator </div> <p><b>System Administrator</b> - Have the highest authority.  <b>Group Administrator</b> - Have the middle authority high than "Administrator".  <b>Administrator</b> - Have the middle authority.  <b>Operator</b> - Have the low authority higher than View Only Operator.  <b>View Only Operator</b> - Have the lowest authority.</p>
SMS Notify	Click it to enable/disable the function. When it is enabled, an SMS will be sent to the one listed here as a notification when the device gets alarms.
Telephone	Type the telephone number for receiving the SMS notification.

<b>Email Notify</b>	Click it to enable/disable the function. When it is enabled, an email will be sent to the user as a notification when the connected device gets alarms.
<b>Email</b>	Type the email for communication between the user and VigorACS server.
<b>Description</b>	Type a brief description for the user.
<b>Cancel</b>	Discard current settings.
<b>Save</b>	Save the current settings and exit the page.

After finished the above settings, click **Save** to save the change.

## 5.2 Group Management

This page allows you to add a new user group containing with many users (with different roles or authorities). To add, delete a user group or check information for a user group, open **SYSTEM MENU>>User** and choose **Group Management**.

### 5.2.1 Setting

**RootGroup** is defined in factory and owns the highest authority. You can define new user group(s) to fit your requirement.

Group ID	Group Name	Enable Global Mail Server	Enable Global SNMP Server	Nodes	Enable Expire Date	Expire Date	Used Nodes
1	RootGroup	√	√	No Limit Nodes	-		307
3	test2 Group	√	√	No Limit Nodes	√		0
5	another group	-	-	No Limit Nodes	-	2017/03/03	0
7	ap_profile_1	-	-	No Limit Nodes	-		0
8	ACMEUK	√	-	No Limit Nodes	√	2017/01/31	0
9	nobody group	-	-	No Limit Nodes	-	2016/12/21	0
10	tim group	-	-	15	√	2017/08/23	1
15	one user account group	-	-	No Limit Nodes	-		0
30	henry group	√	√	No Limit Nodes	-		2
39	r-group	-	-	No Limit Nodes	-		0
41	lk1	-	-	No Limit Nodes	-		2
47	alvann	-	-	No Limit Nodes	-		0

These parameters are explained as follows:

Item	Description
<b>+Add</b>	Click it to add a user group.
<b>Delete</b>	Click it to clear the selected group. Before using such function, check if the group is blank or not by switching to the Management tab. If the selected group still contains any user in it, such group is unable to be deleted. In this case, use Delete with Whole Sale instead.
<b>Export</b>	Click it to open a dialog for typing SQL syntax to export the settings.
<b>Delete with Whole Sale</b>	Click it to delete the selected user group.
<b>Group ID</b>	Display the index number for the user group.

The following setting page appears when **+Add** is clicked.

User > Group Management

Setting Management

**Add Group**

Group name

Nodes

Enable Global Mail Server

Enable Global SNMP Server

Enable Expire Date

Expire Date

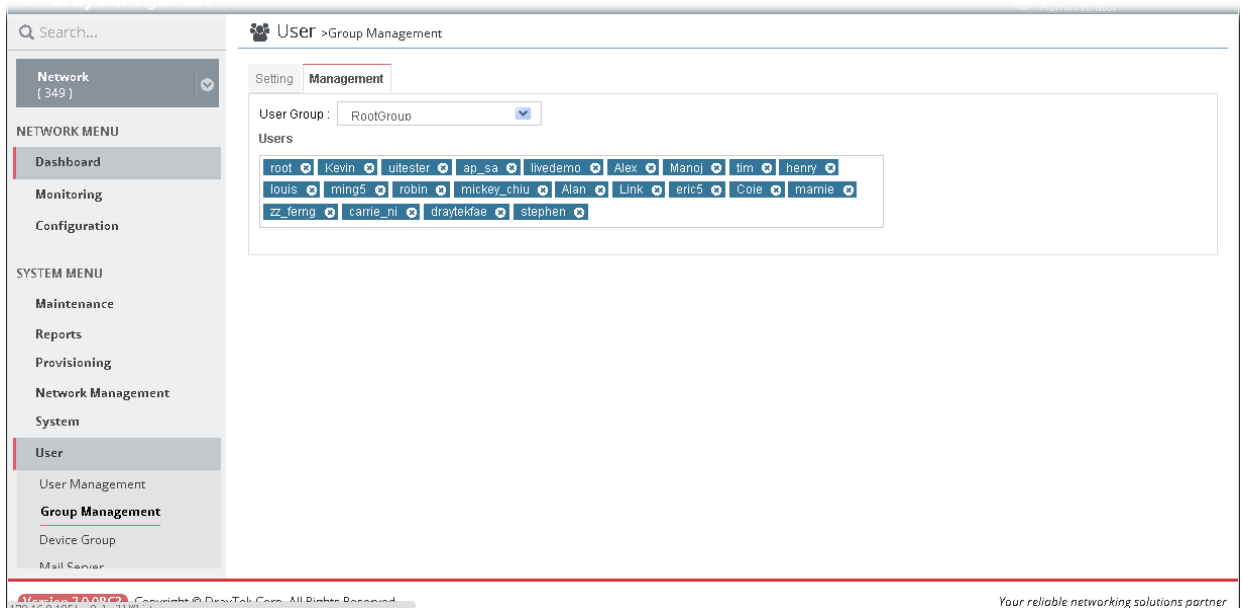
Available settings are listed as follows:

Item	Description
Group Name	Type the name (e.g., Marketing) that can represent the user group.
Nodes	Set the number of device (CPE) for such group can have. Value "-1" means there is no limit of the number.
Enable Global Mail Server	If it is enabled, such group will be allowed to use global mail server.
Enable Global SNMP Server	If it is enabled, such group will be allowed to use global SNMP server.
Enable Expire Date	If it is enabled, the expire date of this group will be activated.
Expire Date	Use the drop down calendar to specify the date you want.
Cancel	Discard current settings.
Save	Save the current settings and exit the page.

After finished the above settings, click **Save** to save the change.

## 5.2.2 Management

This page allows you to specify users who want to access VigorACS into different user groups.



These parameters are explained as follows:

Item	Description
User Group	Use the drop down list to specify a user group. In which, RootGroup contains all of the users with the role of system administrator in default.
Users	Display all of the users belonging to the selected user group. Basically, the user(s) with the highest authority (e.g., system administrator defined as user role) will be shown in this area automatically as selection items. To remove any selection item that you don't want to put in this group, simply click the "x" to delete it.



## 5.3 Device Group

Though the VigorACS server allows the administrator to create several user groups in the database, yet each device can be assigned to one user group only. Therefore, if the device has been specified in certain user group, it will not be accessed by other users in different user group.

These parameters are explained as follows:

Item	Description
User Group	As Parent - Choose the same setting as the previous layer.

## 5.4 External Authentication Server

The external authentication server includes LDAP and RADIUS server. It is used to authentication the client whenever he/she wants to login VigorACS.

The following setting page appears when +Add is clicked.

Available settings are listed as follows:

Item	Description
Enable	Click it to enable this function.
Server IP Address	Enter the IP address of LDAP server.
Destination Port	Enter a port number as the destination port for LDAP server.
Authentication Server Type	<p>Active Directory / LDAP -</p> <ul style="list-style-type: none"> <li>● Use SSL - Enable it to use the port number specified for SSL.</li> <li>● Bind Type - There are three types of bind type supported: <ul style="list-style-type: none"> <li>◆ Simple Mode - Just simply do the bind authentication without any search action.</li> <li>◆ Anonymous - Perform a search action first with Anonymous account then do the bind authentication.</li> <li>◆ Regular Mode- Mostly it is the same with anonymous mode. The different is that, the server will firstly check if you have the search authority. For the regular mode, you'll need to type in the Regular DN and Regular Password.</li> </ul> </li> <li>● Regular DN -Type this setting if Regular Mode is selected as Bind Type.</li> <li>● Regular Password - Specify a password if Regular Mode is selected as Bind Type.</li> </ul> <p>RADIUS -</p> <ul style="list-style-type: none"> <li>● Shared Secret -The RADIUS server and client share a secret that is used to authenticate the messages sent between them. Both sides must be configured to use the same shared secret. The maximum length of the shared secret you can set is 36 characters.</li> <li>● Confirm Shared Secret - Re-type the Shared Secret for confirmation.</li> </ul>

Cancel	Discard current settings.
Save	Save the current settings and exit the page.

To create an Active Directory / LDAP profile, click the +Add link in this page to get the following page:

User > External Authentication Server

Profile Name: test

Common Name Identifier: UID

Base Distinguished Name:

Additional Filter:

**Note:**

- Please type in your additional filter for BaseDN search request. For example,
  - 1) For OpenLDAP: (gidNumber=500)
  - 2) For AD: (msNPAllowDialin=TRUE)

Group Distinguished Name:

Cancel Save

Available settings are listed as follows:

Item	Description
Profile Name	Type a name for such profile.
Common Name Identifier	Type or edit the common name identifier for the LDAP server. The common name identifier for most LDAP server is "cn".
Base Distinguished Name / Group Distinguished Name	Type or edit the distinguished name used to look up entries on the LDAP server.
Additional Filter	Type the condition for additional filter.

After finished the above settings, click **Save** to save the change and return to previous page. A new Active Directory / LDAP profile will be listed on the bottom of the web page as shown as below.

User > External Authentication Server

**Enable**

**Server IP Address**

**Destination Port**

**Authentication Server Type** Active Directory / LDAP RADIUS

**Use SSL**

**Bind Type** Simple Mode Anonymous Regular

**Regular DN**

**Regular Password**

[+ Add](#)

Id	Profile Name	Common Name	Base Distinguished Name	Additional Filter	Group Distinguished Name	Action
1	...					<a href="#">Delete</a>
2	test	UID	MARKET		GROUP	<a href="#">Delete</a>

Now, click the **Save** button on the bottom of this page to store the settings. Then, an external authentication server profile just created will be shown on the screen.

User > External Authentication Server

[+ Add](#) | [Delete](#)

Enable	Server IP Address	Authentication Server Type	Destination Port	
<input type="checkbox"/>	true	172.16.3.98	AD/LDAP	389

## 5.5 Mail Server

Such feature is used to configure the mail server for sending e-mail. All of the user groups can apply the mail server settings configured in this page.

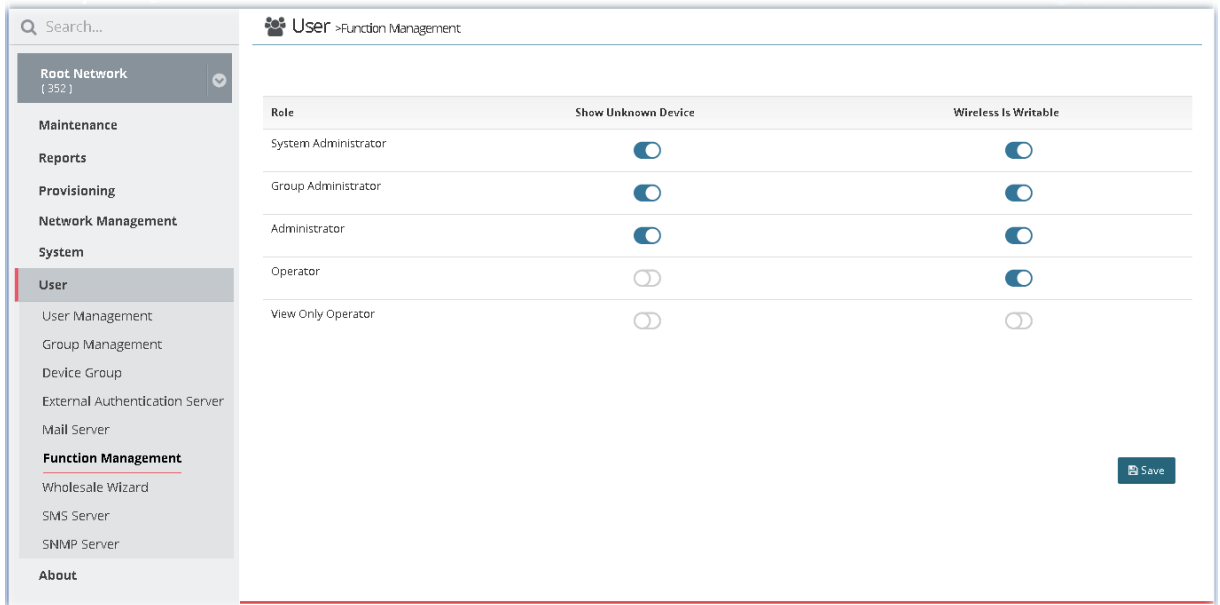
The screenshot shows the 'Mail Server' configuration page. On the left is a navigation menu with categories like Maintenance, Reports, Provisioning, Network Management, System, and User. The 'User' section is expanded, showing 'Mail Server' as the selected option. The main content area is titled 'User > Mail Server' and includes a 'User Group' dropdown set to 'ap\_profile\_1'. There are links for 'Send Test Email' and 'Reset To Default'. The configuration fields are: 'Enable Server' (toggle), 'Security' (dropdown set to 'None'), 'Host' (text box with '172.172.172.172'), 'Port' (text box with '25'), 'Authentication' (toggle), 'Username' (text box with 'username'), 'Password' (password field), 'From email' (text box with 'user@vigoracs'), 'Subject' (dropdown set to 'AlarmLevel'), and 'Alarm Level' (checkboxes for Critical, Major, Minor, Warning, Normal). A 'Save' button is at the bottom right.

These parameters are explained as follows:

Item	Description
Send Test Email	Click it to make a simple test if the user (receiver) can get the mail or not.
Reset To Default	Click it to reset the mail server to default settings.
Enable Server	Click to enable /disable the SMTP server.
Security	Choose None / SSL / TLS for the security of the mail transferring.
Host	Type the IP address of the SMTP server.
Port	Type the port number of the SMTP server.
Authentication	Click it to activate/disable this function while using e-mail application.
Username	Type the user name for authentication.
Password	Type the password for authentication.
From email	Type the e-mail address as the sender.
Subject	At present, there are four objects to be selected for the subject of the email.
Alarm Level	There are five alarm levels (Critical, Major, Minor, Warning and Normal) which determine the timing that VigorACS mail server sends e-mail to the recipient.
Save	Save the current settings.

## 5.6 Function Management

In addition to specifying the authority for the user, what functions that the user can have also can be specified.



The screenshot shows the 'User > Function Management' interface. On the left is a navigation menu with categories like Maintenance, Reports, Provisioning, Network Management, System, User, and About. The 'User' category is selected, and 'Function Management' is highlighted. The main area displays a table with columns for Role, Show Unknown Device, and Wireless Is Writable. A 'Save' button is located at the bottom right of the table.

Role	Show Unknown Device	Wireless Is Writable
System Administrator	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Group Administrator	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Administrator	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Operator	<input type="checkbox"/>	<input checked="" type="checkbox"/>
View Only Operator	<input type="checkbox"/>	<input type="checkbox"/>

These parameters are explained as follows:

Item	Description
Show Unknown Device	Unknown device can be seen / hidden if it is enabled / disabled.
Wireless is Writable	When it is enabled, settings related to wireless connection are allowed to be configured.

## 5.7 Wholesale Wizard

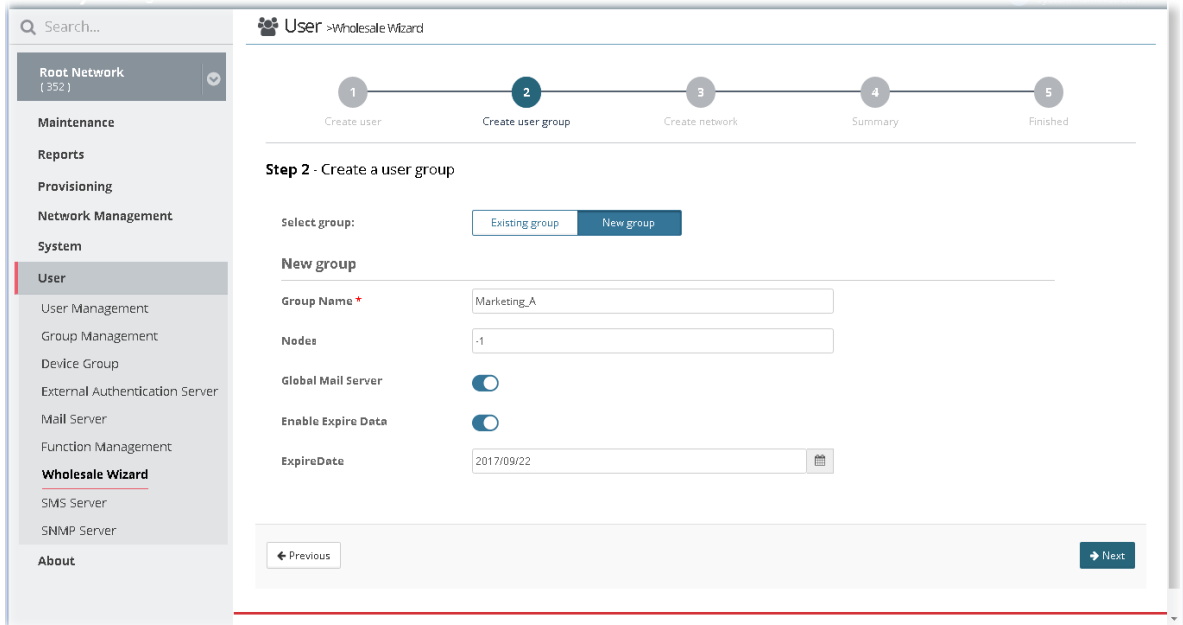
This section can guide the administrator to create user, user group and network profile via a wizard. Please follow the steps listed below to create:

1. Open **SYSTEM MENU**>>**User** and choose **Wholesale Wizard**.

These parameters are explained as follows:

Item	Description
Username	Type a new name for a new user.
Password	Type a new password.
Telephone	Type the telephone number of such user for receiving the SMS notification.
Email	Type email address of such user for receiving the mail notification.
Role	Assign a Role for such user.
Status	Choose <b>Active</b> to make such user being seen on the network.
Mail Notify	When this function is enabled, an e-mail will be sent to the user as a notification when the device gets alarms.
SMS Notify	When this function is enabled, an SMS will be sent to the user as a notification when the device gets alarms.
Description	Give a brief introduction of such user.
Previous	Back to previous configuration page.
Next	Go to next configuration page.

- When you finished typing the above settings, click **Next** to create a new group or specify an existing user group for such user.

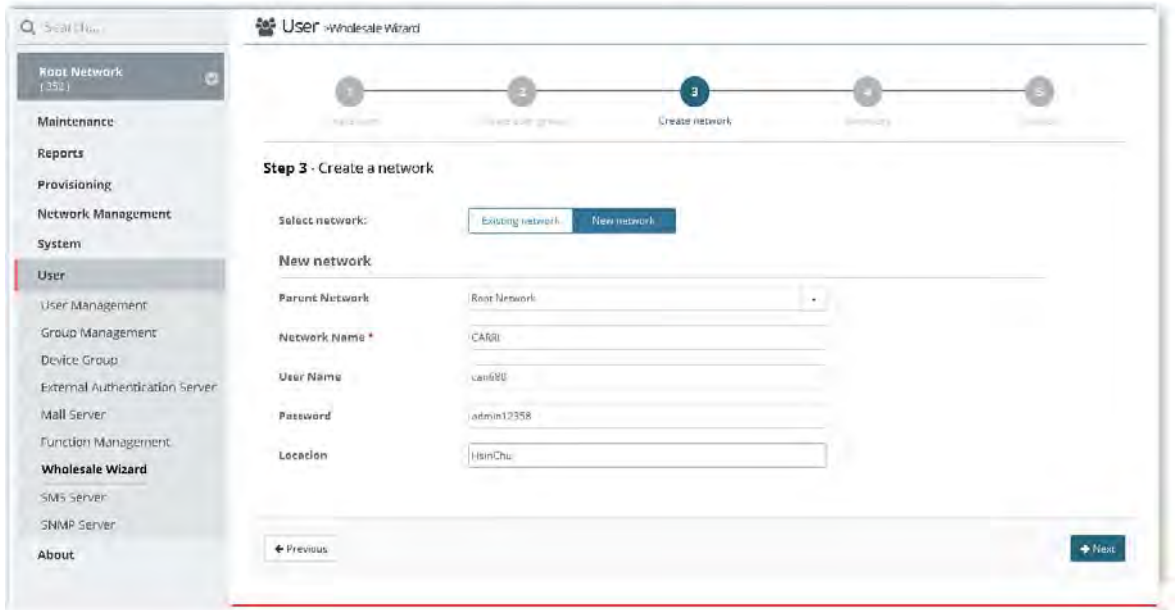


These parameters are explained as follows:

Item	Description
Select group	Determine the group source by choosing Existing group or New group.
Existing group	It is available when Existing group is selected as Select group. User group - Use the drop down list to choose the group you want.
New group	It is available when New group is selected as Select group. Group Name - Type the name (e.g., Marketing) that can represent the user group. Nodes - Set the number of Nodes for such group. The default number "-1" means there is no limit of the number. Global Mail Server -Click it to enable /disable the global mail server. Enable Expire Data - Click it to enable /disable the expire date setting. ExpireDate - Use to pop-up calendar to specify the expire date.
Previous	Back to previous configuration page.
Next	Go to next configuration page.



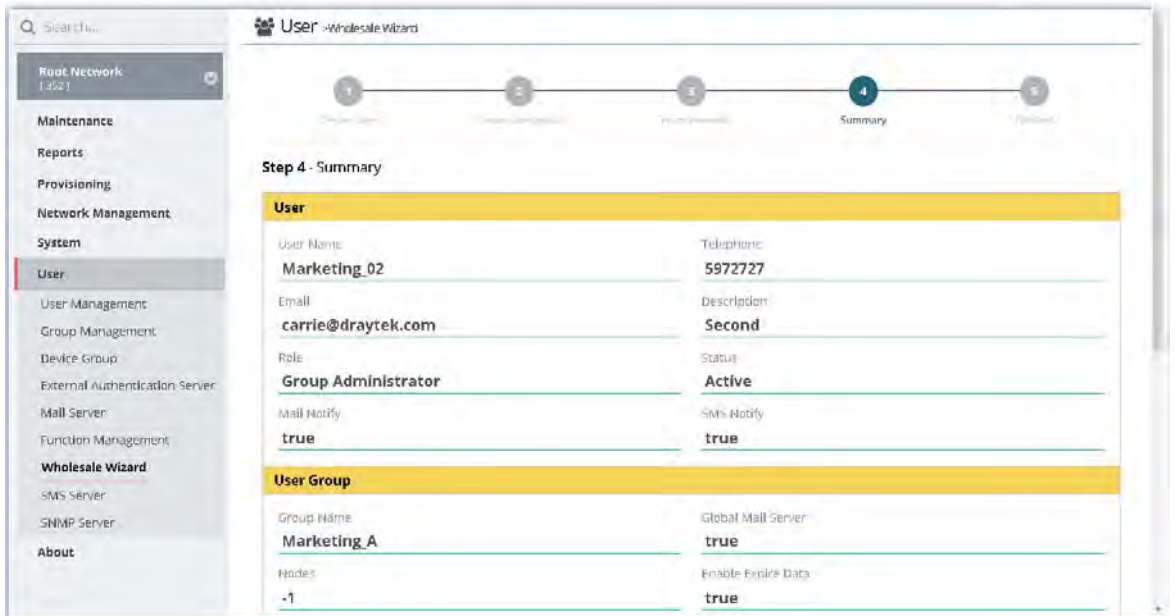
- When you finished tying the above settings, click **Next** to create or specify an existing network for such user.



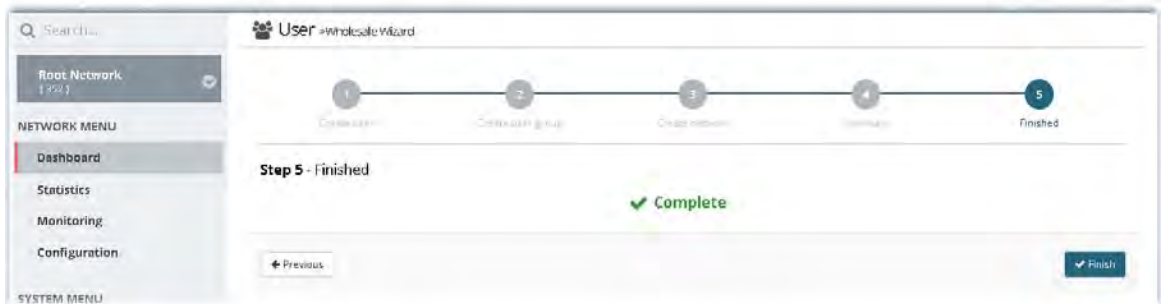
These parameters are explained as follows:

Item	Description
Select network	Determine the group source by choosing Existing network or New network.
Existing network	It is available when Existing network is selected as Select network. <b>Network</b> - Use the drop down list to choose the network you want.
New network	It is available when New network is selected as Select network. <b>Parent Network</b> - Choose one of the existing networks as the Parent Network. <b>Network Name</b> - Type a name for the new network. <b>User Name</b> - Type a name (e.g., market) for the new network. <b>Password</b> - Type a password (e.g., market) for such new network. <b>Location</b> - Type a brief description for the new network.
Previous	Back to previous configuration page.
Next	Go to next configuration page.

- When you finished tying the above settings, click **Next** to review the settings. A summary for the new user and network will be displayed as the following figure.



- If nothing shall be modified, click **Next** to get the following page.



- Click **Finish** to save the settings.
- Open **SYSTEM MENU**>>**User** and choose **User Management**.

## 5.8 SMS Server

Such feature is used to configure the SMS server for sending notification. When a CPE in a group encounters an event which can be classified as the level defined in this page, a SMS will be sent out for notification.

These parameters are explained as follows:

Item	Description
User Group	Specify a user group to apply the SMS server settings.
Enable SMS Server	Click to enable /disable the SMS server.
SMS API	Use the drop down list to choose an ISP for sending SMS.
User Name	Type the user name for authentication.
Password	Type the password for authentication.
From Telephone	Type the phone number of the sender.
Alarm Level	There are five alarm levels (Critical, Major, Minor, Warning and Normal) which determine the timing that VigorACS SMS server sends SMS to the recipient. For example, device loss connection will be treated as "Critical" event.
Save	Save the current settings.

## 5.9 SNMP Server

Such feature is used to configure the SNMP server for sending notification. All of the user groups can apply the SNMP server settings configured in this page.

These parameters are explained as follows:

Item	Description
User Group	Specify a user group to apply the SNMP server settings.
Enable SNMP Server	Click to enable /disable the SNMP server.
SNMP server address	Type the IP address of SNMP server.
Port	Type the port number of SNMP server.
Community	Set the name for getting community by typing a proper character. In general, it depends on the setting that SNMP service provider offers. The default setting is <b>public</b> .
Enable keep alive	It is available when RootGroup is selected as User Group. Click it to enable / disable keep alive function. VigorACS will notify SNMP server every period of time automatically to proof that it is still alive.
Alive interval (sec)	It is available when RootGroup is selected as User Group. Type an interval value for keeping alive.
SNMP version	Choose the version of the SNMP server that you apply to.
SNMP API	Choose SNMP API from the drop down list.
Alarm Level	There are five alarm levels (Critical, Major, Minor, Warning and Normal) which determine the timing that VigorACS mail server sends e-mail to the recipient. Specify the severity level of the mail.
Save	Save the current settings.

# Applications

## A-1 How to Add a User?


1. Open SYSTEM MENU>>User and choose User Management.
2. Click +Add.

 User >User Management

[+ Add](#) | [Delete](#)

	Username	Role	Status
<input type="radio"/>	root	System Administrator	Active

3. In the following page, type required information for the new user.

 User >User Management

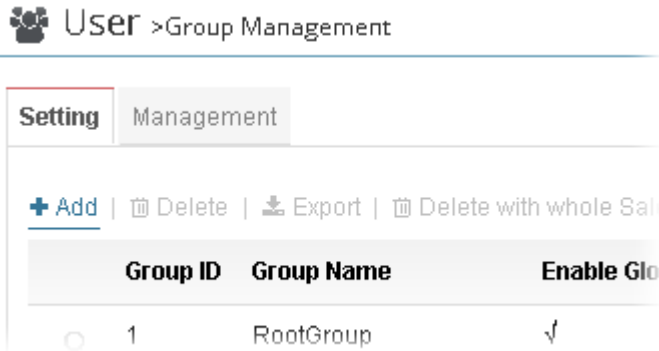
### Add User Profile

Enable	<input checked="" type="checkbox"/>
Username	<input type="text" value="CNI"/>
Password	<input type="password" value="*****"/>
Role	<input type="text" value="Operator"/> ▼
SMS Notify	<input checked="" type="checkbox"/>
Telephone	<input type="text" value="0917555681"/>
Email Notify	<input checked="" type="checkbox"/>
Email	<input type="text" value="carrie@draytek.com"/>
Description	<input type="text" value="Router_owner"/>

4. Click Save.

## A-2 How to Add a Group ?

1. Open SYSTEM MENU>>User and choose Group Management.
2. Click +Add.



3. In the following Server page, type required information for the new user group.

The screenshot shows the 'Add Group' form in the 'User > Group Management' interface. The form has the following fields and controls:

- Group name:** Text input field containing 'yfnfsui'.
- Nodes:** Text input field containing '-1'.
- Enable Global Mail Server:** Toggle switch (checked).
- Enable Global SNMP Server:** Toggle switch (unchecked).
- Enable Expire Date:** Toggle switch (checked).
- Expire Date:** Date picker field showing '2017/02/24'.

At the bottom right, there are two buttons: 'Cancel' and 'Save'.

1. **Group Name** - Type a new name of the user group.
  2. **Nodes** - Define number of node.
  3. **Enable Global Mail Server** - Click it to enable /disable global mail server.
  4. **Enable Global SNMP Server** - Click it to enable /disable global SNMP server.
  5. **Enable Expire Date** - Click it to enable/disable the expire date.
  6. **Expire Date** - Choose the expire date for such user group.
4. Click Save.

Setting		Management						
<a href="#">+ Add</a>   <a href="#">Delete</a>   <a href="#">Export</a>   <a href="#">Delete with whole Sale</a>								
<input type="radio"/>	8	ACMEUK	√	-	No Limit Nodes	√	2017/01/31	0
<input type="radio"/>	9	nobody group	-	-	No Limit Nodes	-	2016/12/21	0
<input type="radio"/>	10	tim group	-	-	7	√	2017/01/26	2
<input type="radio"/>	15	one user account group	-	-	No Limit Nodes	-		0
<input type="radio"/>	30	henry group	√	√	No Limit Nodes	-		2
<input type="radio"/>	35	ttt	-	-	18	-		0
<input type="radio"/>	39	r-group	-	-	No Limit Nodes	-		0
<input type="radio"/>	41	lk1	-	-	No Limit Nodes	-		0
<input type="radio"/>	42	alvaco	-	-	No Limit Nodes	-		0
<input type="radio"/>	43	brinet	-	-	No Limit Nodes	-		0
<input type="radio"/>	44	ScanAccess	-	-	No Limit Nodes	-		2
<input type="radio"/>	46	Migrax	-	-	No Limit Nodes	-		0
<input checked="" type="radio"/>	48	yfntsui	√	-	No Limit Nodes	√	2017/02/24	0

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# Part III General Settings for Device

# Chapter 6 Network Management

## DrayTek VigorACS2

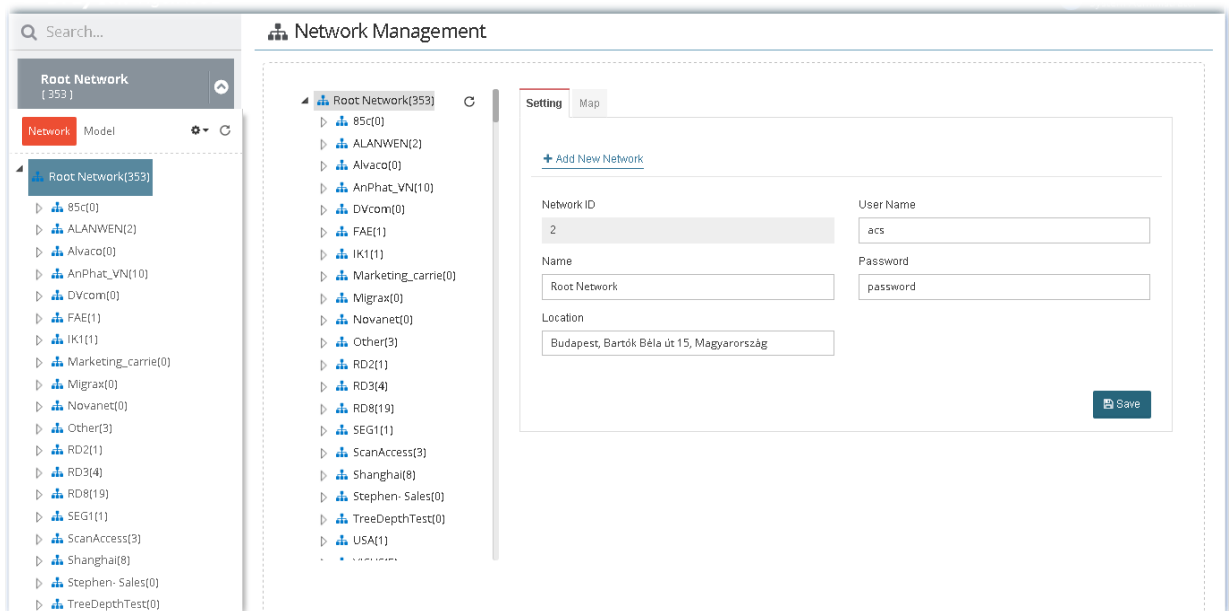
Network Management allows you to modify the information for Networks and Devices.

It can

- Add new network (s) for new client which will be managed by VigorACS.
- Delete existed network if the client will not be managed by VigorACS.
- Modify the name and location of the network for management.

## 6.1 Settings for Network

To add, change or delete a network, please open **SYSTEM MENU >> Network Management**. Click **Root Network** or sub-network to get the following web page.



These parameters are explained as follows:

Item	Description
+Add New Network	Click it to add a new network.
Network ID	Display a number which is given by VigorACS randomly for the selected network.
Name	Display the name of the parent network. You can modify it if required.
Location	Type the location (e.g., HsinChu, New York) for such network.
User Name	Display the name of the selected network. Change it if required.
Password	Display the password of the selected network. Change it if required.
Save	Click it to save the change.

The following setting page appears when +Add New Network is clicked.

Available settings are listed as follows:

Item	Description
Parent Network	Display the name of the root network. New created network will be the sub-network of the parent network. In default, Root Network is the parent network for any new created network.
Name	Type a name for the new network.
Location	Type the location for the new network. Later, you can locate such network on the web page of <b>SYSTEM MENU &gt;&gt; Network Management&gt;&gt;Map</b> .
User Name	Type a login name (e.g., <i>carrie</i> ) for the new network which will be used for communication between Vigor device and VigorACS.
Password	Type a password (e.g., <i>admin123</i> ) for such new network. If you are going to group several devices under such network, please open <b>System Maintenance&gt;&gt;TR-069</b> in the web configuration page of CPE. Then, type the user name and password defined in this page (e.g., in this case, they are <i>carrie</i> and <i>admin123</i> ) in the corresponding fields.
Cancel	Discard current settings.
Save	Save the current settings and exit the page.

After finished the above settings, click **Save** to save the change.

## 6.2 Settings for Device

The administrator can create several sub networks for different CPEs. Also, the administrator can change the network for the CPEs.

Open **SYSTEM MENU >> Network Management**. This web page allows to:


- Modify the name of the device (CPE) for easy identification and management by VigorACS.
- Modify the location of the device (CPE) easily. It can be identified precisely while using GoogleMap to search it.
- Modify the user name/password of certain device (non-DrayTek CPE) to be managed by VigorACS.
- Enable or disable the management of the device (CPE) for VigorACS.
- Select certain protocol (e.g., TR-069) for the device (CPE) for management.

Choose and click any one of the CPE displayed on **Root Network** tree view to get the following web page.

The screenshot displays the 'Network Management' interface. On the left is a sidebar menu with 'Network Management' selected. The main area shows a tree view of networks under 'Root Network (353)'. A specific device, '2920Vn\_00507FCC3E50', is selected. The right-hand pane shows the 'Setting' tab for this device. At the top, there are links for 'Delete This Device', 'Change Network', and 'Change Username/Password'. Below these are sections for 'Status' (with 'Disable' and 'Enable' buttons), 'Known Device' (with 'Known' and 'Unknown' buttons), and various fields for 'Device ID', 'Network ID', 'Model Name', 'Device Name', 'Serial number', 'MAC Address', 'Location', 'IP', 'Phone No.', and 'Port'.

These parameters are explained as follows:

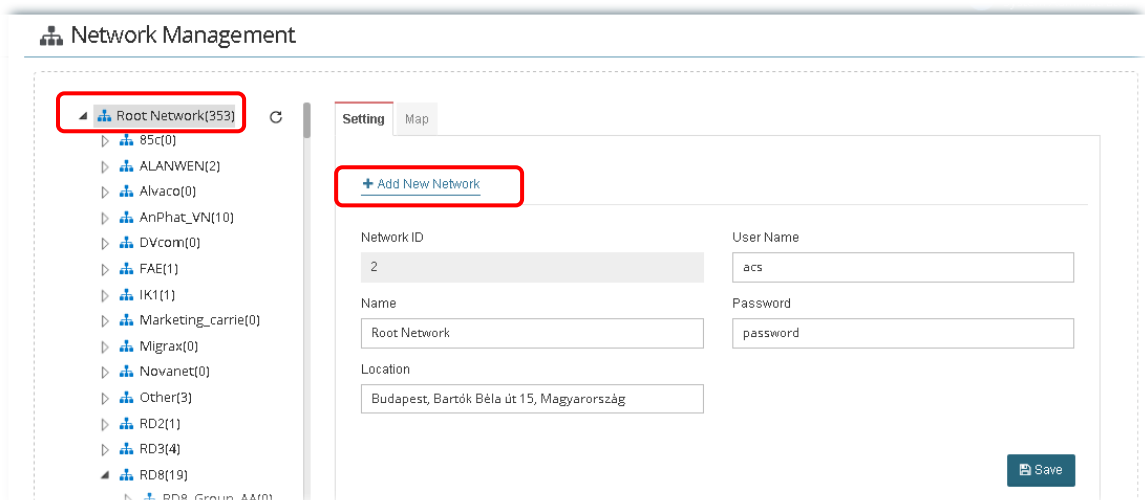
Item	Description
Delete This Device	Click it to remove the selected CPE from current group.
Change Network	Click it to change the network / group for the selected CPE.

	 <p>Move the mouse cursor on the network you want and click <b>Apply</b>.</p>
<b>Change Username/Password</b>	Click it to change the username and password that VigorACS 2 can use to access into such CPE.
<b>Status</b>	<b>Disable</b> - The selected device will be hidden on the tree view. <b>Enable</b> - The selected device can be displayed on the tree view.
<b>Known Device</b>	<b>Known</b> - The selected CPE is known(👤) to VigorACS 2. <b>Unknown</b> - If the selected CPE is new added device, it will be identified as Unknown (👤).
<b>Device ID / Network ID</b>	<b>Device ID</b> - Display the number of that device which is given by VigorACS 2 randomly. <b>Network ID</b> - Display the ID number of the network that selected device is grouped under.
<b>Model Name / Device Name</b>	<b>Model Name</b> - Display the model name of the selected device. Model name cannot be changed. <b>Device Name</b> - Display the name of the device for identification. It can be changed if required.
<b>Note 1 / Note 2</b>	<b>Note 1</b> - Display brief description for the selected device. <b>Note 2</b> - Display brief description for the network.
<b>Serial number / MAC Address</b>	<b>Serial number</b> - Type a number for identification of the device. <b>MAC Address</b> - Display the MAC address of the device.
<b>Location</b>	Display the position of the device.
<b>Phone No.</b>	It is optional and is used to offer additional information for reference. If required, type a phone number for such device.
<b>Domain Name</b>	Type a domain name for a CPE. Later, simply click the domain name to access into the CPE.
<b>Management Port</b>	Type a port number which will be used for accessing into web user interface of the CPE.
<b>Management Protocol</b>	Choose HTTPS or HTTP.
<b>IP / Port / URI</b>	Display the IP address, port number and URI.
<b>User Name / Password</b>	Display the username and password that VigorACS 2 can use to access into such CPE.

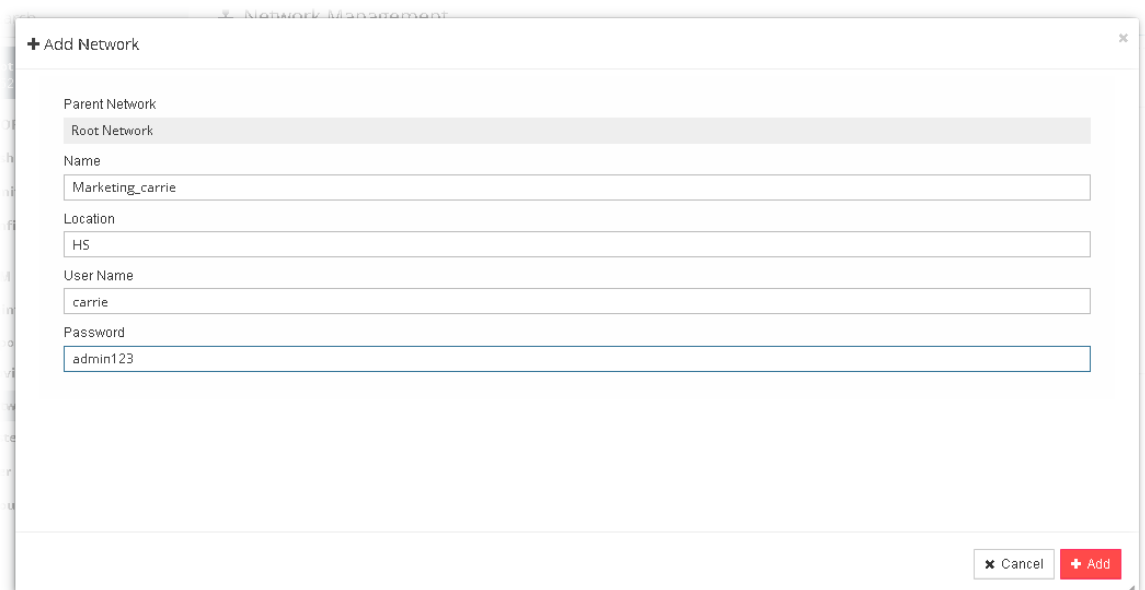
# Applications

## A.1 How to Create a Network for Managing Devices?

1. Open SYSTEM MENU>>Network Management and click Root Network.
2. Click +Add New Network on the Setting page.

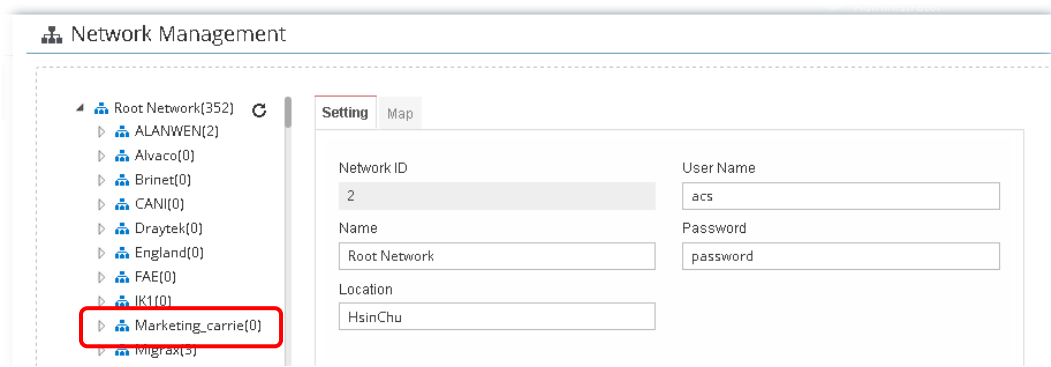


3. In the following page, type required information for the new network.



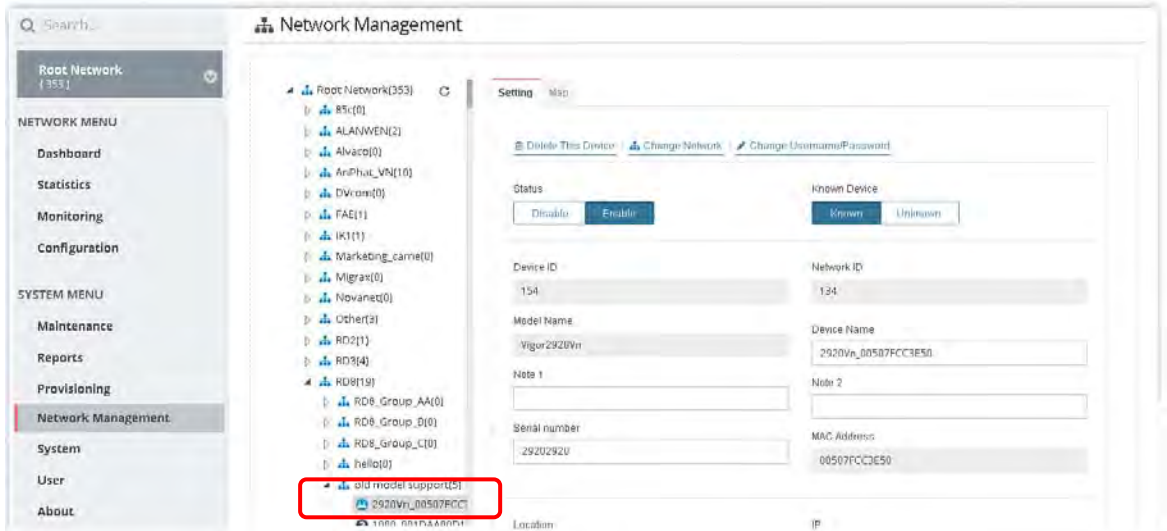
4. Click Add.

5. The new network has been created and displayed on the tree view.

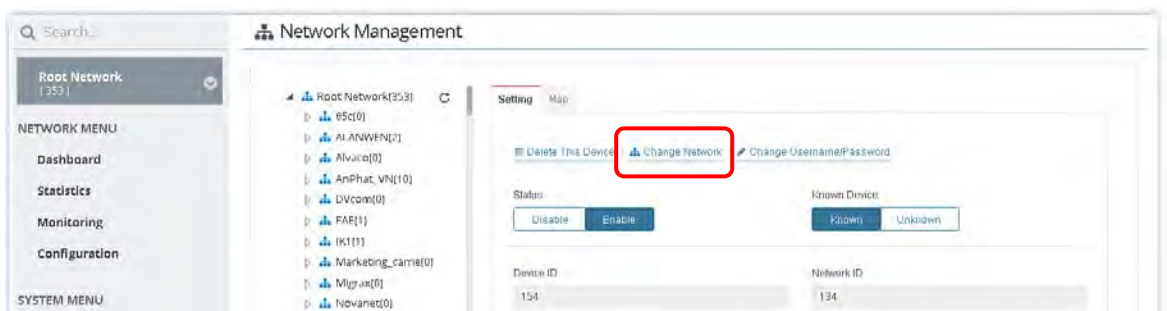


## A.2 How to Change the Network of a Device?

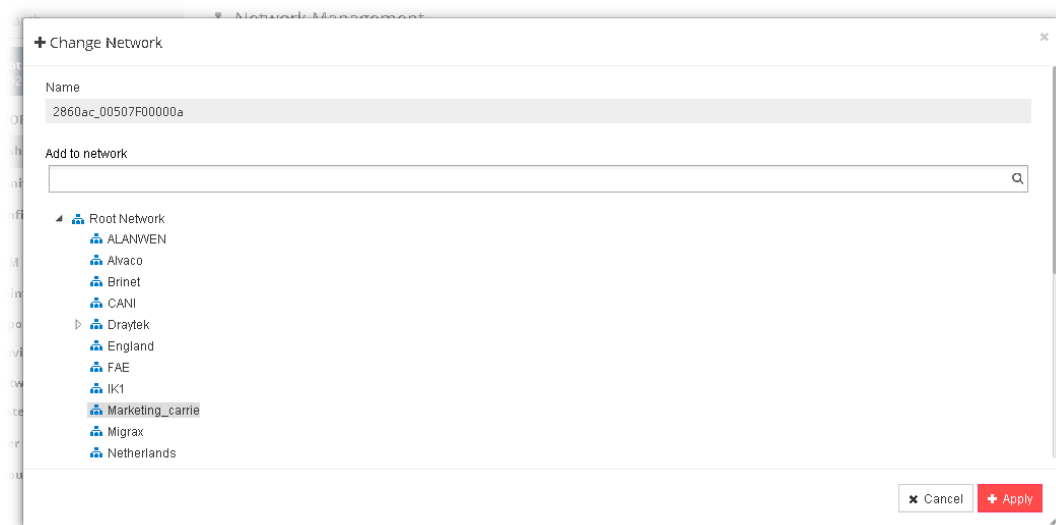
1. Open SYSTEM MENU>>Network Management.
2. Choose and click a CPE displayed on Root Network tree view.



3. Click Change Network.



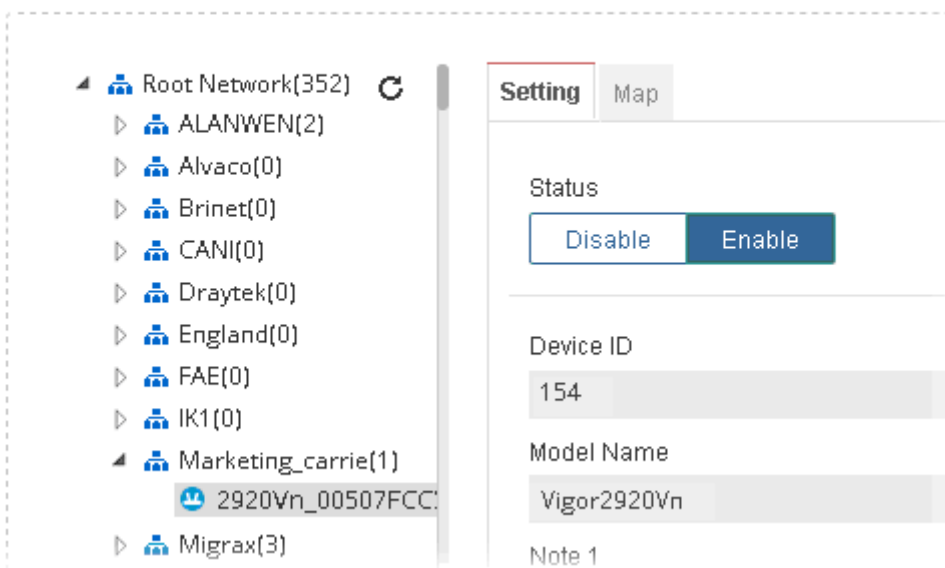
4. Click the network you want from Root Network and click Apply.





5. The selected device has been grouped under the specified network (Marketing\_carrie, in this case).

## Network Management



The screenshot displays the Network Management interface. On the left, a tree view shows a hierarchy of networks. The 'Marketing\_carrie(1)' network is selected, and its sub-item '2920Vn\_00507FCC:' is highlighted. On the right, the 'Setting' tab is active, showing the device's status as 'Enable', its Device ID as '154', and its Model Name as 'Vigor2920Vn'.

Network	Count
Root Network	352
ALANWEN	2
Alvaco	0
Brinet	0
CANI	0
Draytek	0
England	0
FAE	0
IK1	0
Marketing_carrie	1
2920Vn_00507FCC:	1
Migrax	3

Setting	Map
Status	Disable   <b>Enable</b>
Device ID	154
Model Name	Vigor2920Vn
Note 1	

# Chapter 7 Maintenance

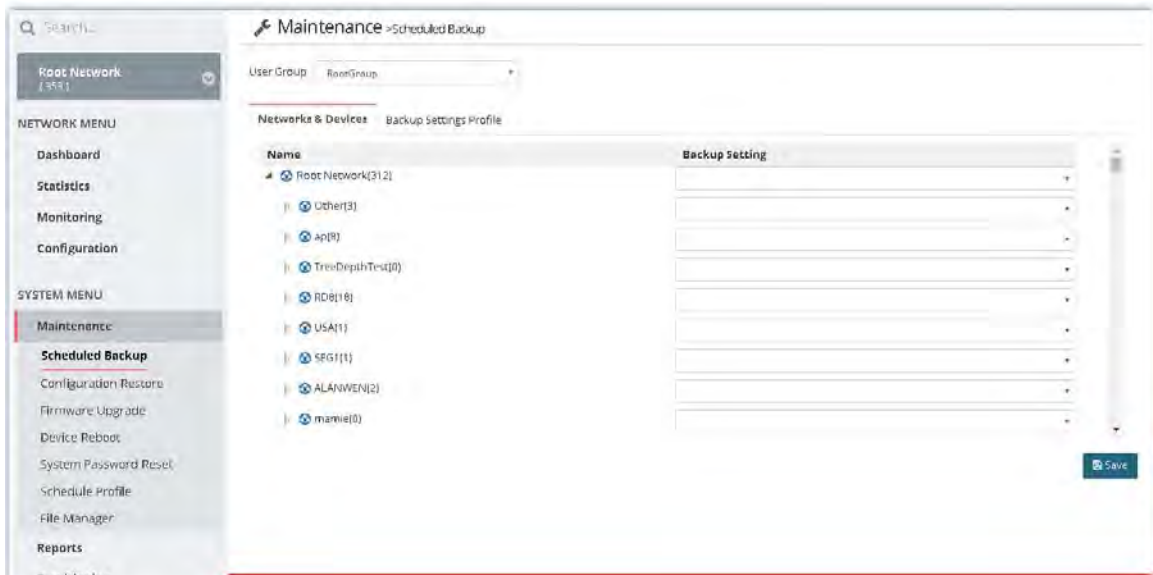
## DrayTek VigorACS 2

Options in Maintenance are configured and applied onto numerous TR-069 CPEs instead of configuring settings for each CPE one by one.

## 7.1 Scheduled Backup

### 7.1.1 Networks & Devices

Such page is used to specify a backup profile for the device / network. Later, the configuration backup for the device/network will be executed automatically by VigorACS.

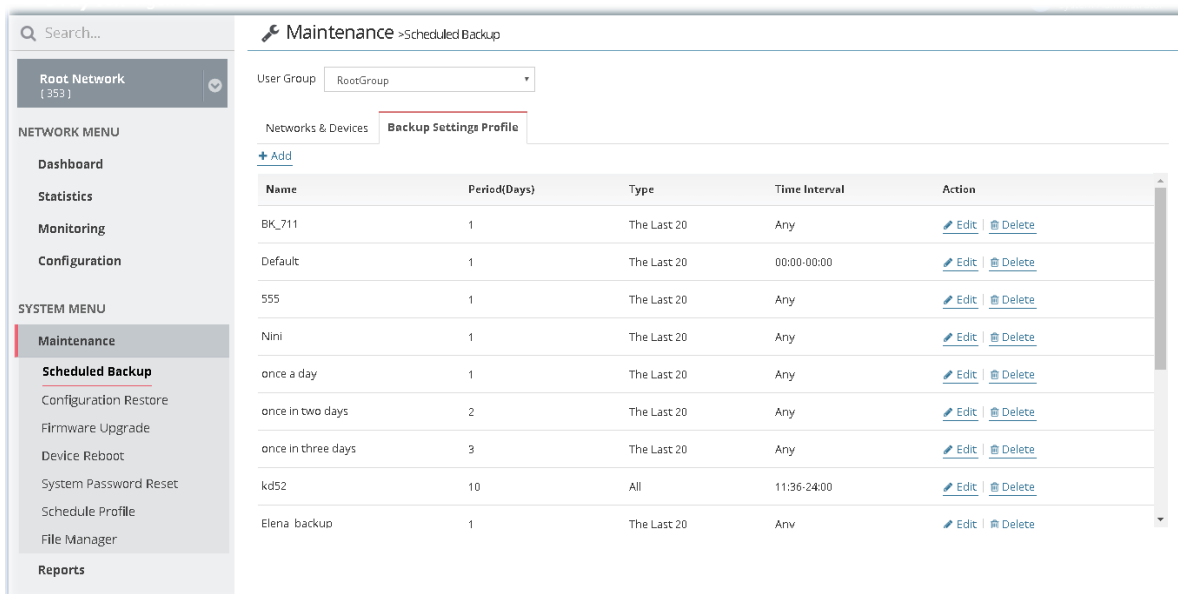


These parameters are explained as follows:

Item	Description
User Group	Specify a user group for applying the backup settings profile. Each user group can be configured with different backup settings profiles.
Backup Setting	Choose a profile defined in <b>Backup Settings Profile</b> to be applied to the selected CPE.
Save	Save the current settings.

## 7.1.2 Backup Settings Profile

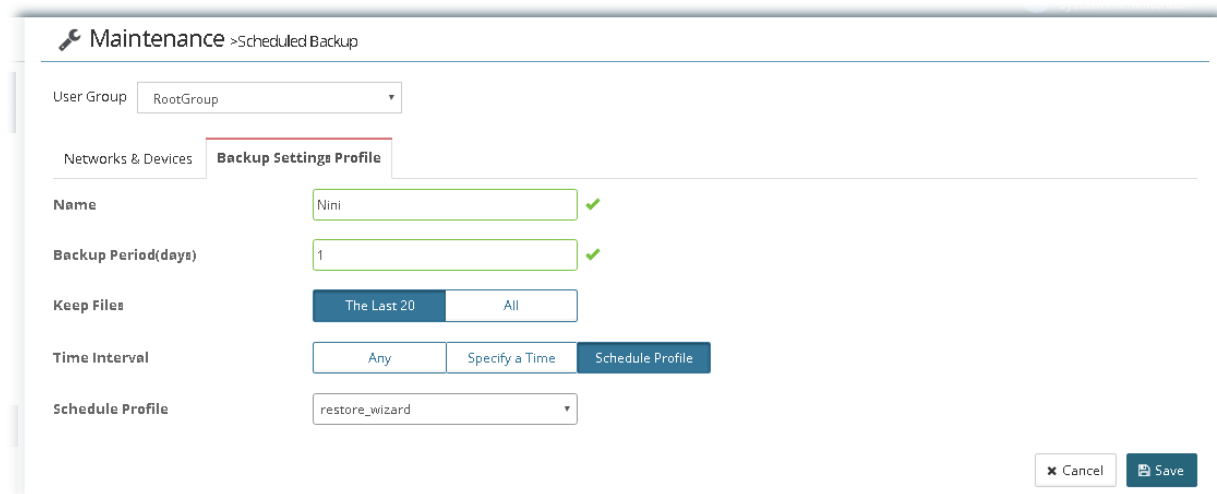
Such page determines the trigger time and method for firmware backup.



These parameters are explained as follows:

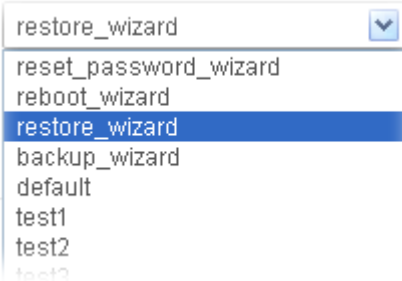
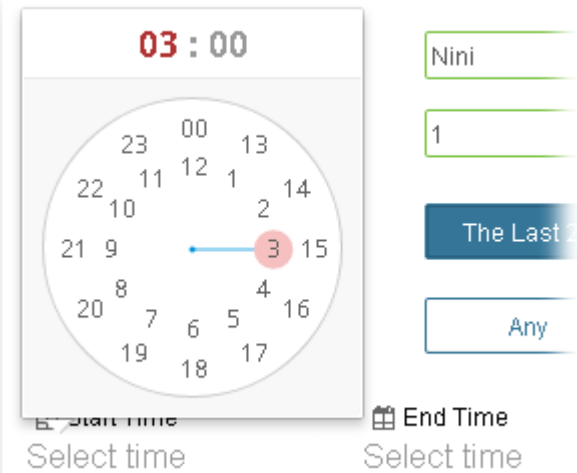
Item	Description
User Group	Specify a user group for applying the backup settings profile. Each user group can be configured with different backup settings profiles.
+Add	Click it to create a new profile.
Edit	Click it to modify, change the selected profile.
Delete	Click it to delete the selected profile.

The following setting page appears when +Add is clicked.



Available settings are listed as follows:

Item	Description
------	-------------

User Group	Specify a user group for applying the backup settings profile. Each user group can be configured with different backup settings profiles.
Name	Type a name of the backup profile.
Backup Period(days)	The number typed here means the interval for the backup executed by VigorACS. The unit is "day". If you type 1, that means the backup will be executed one time by one day.
Keep Files	Choose to keep all of the files (router's configuration files) or the last 20 files.
Time Interval	Set a time interval ( <b>Any</b> , <b>Specify a Time</b> or <b>Schedule Profile</b> ) for executing the backup work for networks and devices.
Any	<b>Specify Start Date</b> - Click it to enable the time setting. <b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.
Schedule Profile	Choose a trigger profile from the drop down list. In which, VigorACS offers default schedule profile. 
Specify a Time	<p><b>Start Time / End Time</b> - Click Select time to display a clock. Set the hour and minutes by clicking the number on the clock.</p>  <p><b>Specify Start Date</b> - Click it to enable the time setting. <b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.</p>

## 7.2 Configuration Restore

### 7.2.1 Apply to Devices

Such page can determine which device or network will be applied with restore profiles. Later, the configuration restoration for the device/network will be executed automatically by VigorACS.

The screenshot shows the 'Configuration Restore' page in the VigorACS interface. The left sidebar contains a 'NETWORK MENU' with 'Configuration' selected, and a 'SYSTEM MENU' with 'Maintenance' > 'Configuration Restore' selected. The main content area shows a 'User Group' dropdown set to 'RootGroup'. Below this, there are two tabs: 'Apply to Devices' (active) and 'Restore Settings Profile'. A table lists various devices and networks with columns for 'Name', 'Apply' (toggle), 'File List' (dropdown), and 'Restore Profile' (dropdown). A 'Save' button is at the bottom right.

These parameters are explained as follows:

Item	Description
User Group	Specify a user group for applying the restore settings profile. Each user group can be configured with different restore settings profiles.
Apply	Click the icon to enable configuration restoration for the selected CPE.
File List	Use the drop down list to choose one of the files (with the date of the configuration file created) to be applied for the file restoration of the selected CPE.
Restore Profile	Choose a profile defined in Restore Settings Profile to be applied to the selected CPE.
Save	Save the current settings.

## 7.2.2 Restore Settings Profile

Such page can determine the trigger time and method for firmware restoration.

The screenshot shows the 'Maintenance > Configuration Restore' page. On the left is a navigation menu with 'Maintenance' selected. The main area shows a 'User Group' dropdown set to 'RootGroup' and a 'Restore Settings Profile' tab. Below this is a table with the following data:

Name	Trigger Profile	Time Interval	Action
restore_wizard	restore_wizard	05:12-05:17	<a href="#">Edit</a> <a href="#">Delete</a>
Default	default	00:00-00:00	<a href="#">Edit</a> <a href="#">Delete</a>
^RD8TestTestTest	-	06:12 AM-06:17 AM	<a href="#">Edit</a> <a href="#">Delete</a>
1111	-	Any	<a href="#">Edit</a> <a href="#">Delete</a>
2222	-	Any	<a href="#">Edit</a> <a href="#">Delete</a>
3.333	-	Any	<a href="#">Edit</a> <a href="#">Delete</a>

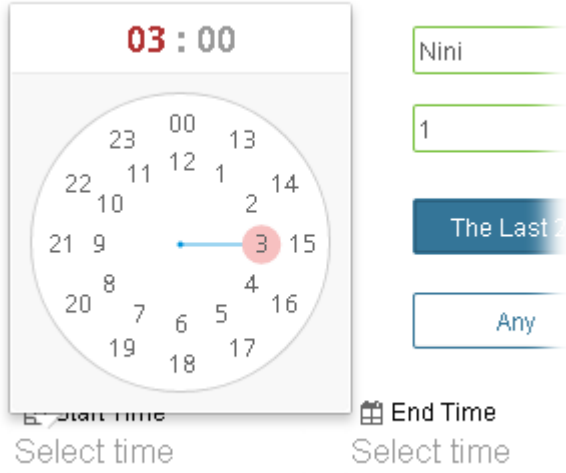
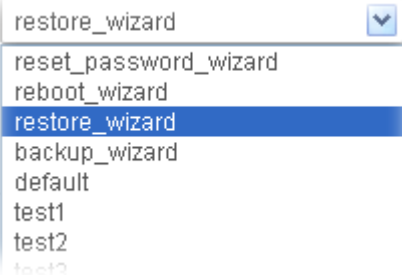
These parameters are explained as follows:

Item	Description
User Group	Specify a user group for applying the configuration restore settings profile. Each user group can be configured with different configuration restore settings profiles.
+Add	Click it to create a new profile.
Edit	Click it to modify, change the selected profile.
Delete	Click it to delete the selected profile.

The following setting page appears when +Add is clicked.

The screenshot shows the 'Restore Settings Profile' configuration form. It includes a 'User Group' dropdown set to 'RootGroup'. The 'Name' field contains 'Monday' with a green checkmark. The 'Time Interval' section has three buttons: 'Any' (selected), 'Specify a Time', and 'Schedule Profile'. The 'Specify Start Date' toggle is turned off. The 'Start date' field contains '2017-02-27'. At the bottom right are 'Cancel' and 'Save' buttons.

Available settings are listed as follows:

Item	Description
User Group	Specify a user group for applying the restore settings profile. Each user group can be configured with different restore settings profiles.
Name	Type a name of the restore setting profile.
Time Interval	Set a time interval ( <b>Any</b> , <b>Specify a Time</b> or <b>Schedule Profile</b> ) for executing the backup work for networks and devices.
Any	<p><b>Specify Start Date</b> - Click it to enable the time setting.</p> <p><b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.</p>
Specify a Time	<p><b>Start Time / End Time</b> - Click <b>Select time</b> to display a clock. Set the hour and minutes by clicking the number on the clock.</p>  <p><b>Specify Start Date</b> - Click it to enable the time setting.</p> <p><b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.</p>
Schedule Profile	<p><b>Trigger Profile</b> - Choosing a trigger profile from the drop down list. In which, VigorACS offers default schedule profile.</p> 

## 7.3 Firmware Upgrade

When VigorACS server receives information from CPE about firmware upgrade, it will check if the received model name, modem firmware version, and software version correspond to the information recorded in VigorACS server. If everything can match but software version not, VigorACS will judge that the remote CPE requiring firmware upgrade. Next, VigorACS server will execute firmware upgrade with the file listed in Job List automatically at specified time.

### 7.3.1 Firmware Upgrade Job List

This web page allows you to specify required information for matching with the CPE device. The profiles created here will be regarded as a basis that VigorACS server uses to compare information coming from CPE router with the information stored in VigorACS server's database.

The screenshot shows the 'Maintenance > Firmware Upgrade' page. A search bar is at the top left. The navigation menu on the left includes 'Root Network (353)', 'NETWORK MENU' (Dashboard, Statistics, Monitoring, Configuration), 'SYSTEM MENU' (Maintenance, Scheduled Backup, Configuration Restore, Firmware Upgrade, Device Reboot, System Password Reset, Schedule Profile, File Manager), 'Reports', and 'Provisioning'. The 'Maintenance' section is expanded to show 'Firmware Upgrade'. The main content area shows 'User Group: RootGroup' and a 'Firmware Upgrade Job List' table. Below the table is an 'Exclude Devices' section with a '+ Add / Edit / Delete' link and a list of MAC addresses.

Name	Status	Model	FW Version	FW File	Schedule	Start Date	Action
sample	Disabled	Vigor2760n	3.1.1.1_RC6	v2k7v_a_3.1.1.1_RC6.all	Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
5555	Disabled	44	44	./RootGroup/ap900_r4669_1153RC3.all	Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
AP902	Enabled	VigorAP 902	1.2.0RC6a	./RootGroup/ap902_r6078_1171.all	15:05:18:43	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
Period_2860	Disabled	Vigor2860ac	3.8.5_RC5a	./RootGroup/v2860std_r51496_001.all	Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
123	Disabled	Vigor2910V	3.2.6		Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>

**Exclude Devices**

+ Add / [Edit](#) / [Delete](#)

- MAC Address
- 00:1D:AA:08:DE:26
- 11:11:11:11:11:11
- 11:22:33:44:55:99

These parameters are explained as follows:

Item	Description
User Group	Specify a user group. The job list under that group will be displayed on this page.
+Add	Click it to create a new job profile.
Edit	Click it to modify, change the selected profile.
Delete	Click it to delete the selected profile.

The following setting page appears when +Add is clicked.



Maintenance >Firmware Upgrade

### Firmware Upgrade Job Settings

Name:  ✓

Job Type:  Normal  Auth Key Check

Model:  ▼

Modem Version:  ▼

Firmware Version:  ▼

File Path:

Status:  Disable  Enable

Time Interval:  Any  Specify a Time  Schedule Profile

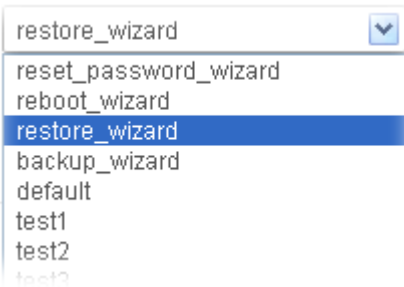
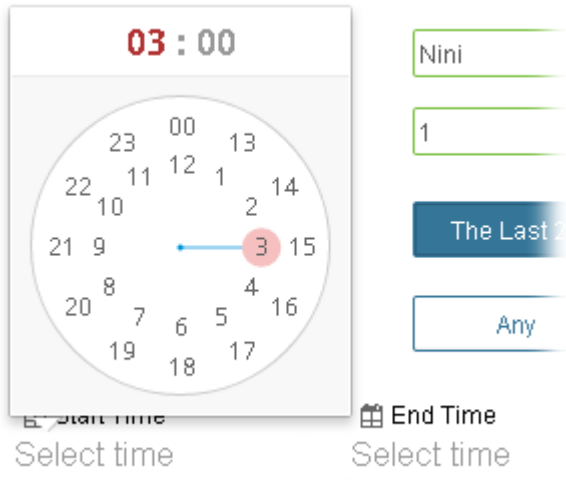
Specify Start Date:

### Device to Upgrade

2860ac_00507F00007c	Vigor2860ac	3.8.2.1_RC4b_STD	▲
2860ac_00507F0000a3	Vigor2860ac	3.8.2.1_RC4b_STD	■
2860ac_00507F00008e	Vigor2860ac	3.8.2.1_RC4b_STD	▼
2860ac_00507F0000a1	Vigor2860ac	3.8.2.1_RC4b_STD	
2860ac_00507F000092	Vigor2860ac	3.8.2.1_RC4b_STD	
2860ac_00507F00009e	Vigor2860ac	3.8.2.1_RC4b_STD	▼

Available settings are listed as follows:

Item	Description
<b>Name</b>	Type a name of the job profile.
<b>Job Type</b>	<p><b>Normal</b> - VigorACS 2 performs firmware upgrade without using any authentication key.</p> <p><b>Auth Key Check</b> - To avoid hacker's attack via Vigor device (router or AP), special authentication key is used for communication between Vigor device and VigorACS 2. That is, VigorACS 2 will verify all of the Vigor devices via authentication key issued by DrayTek to ensure the network security.</p>
<b>Model</b>	Choose a model for firmware upgrade.
<b>Modem Version</b>	<p>Available versions from VigorACS 2 database will be displayed in this field.</p> <p>Choose the correct modem version of the device, e.g., Annex A, Annex B and etc.</p> <p><b>Note:</b> Before performing firmware upgrade for the CPE, VigorACS 2 will check if the received model name, modem firmware version, and software version match with the information recorded in VigorACS 2 server or not. If you type "*" in this field, the modem version will not be regarded as a comparison condition in the process of firmware upgrade. It will be ignored.</p>
<b>Firmware Version</b>	Available versions from VigorACS 2 database will be displayed in this field.

	Type the firmware version of the device.
<b>File Path</b>	Available file paths from the computer's server will be displayed in this field. They will be different depending on the user groups.
<b>Status</b>	<b>Disable</b> - Firmware upgrade is not allowed for such job profile. <b>Enable</b> - Firmware upgrade is allowed for such job profile.
<b>Time Interval</b>	Set a time interval ( <b>Any</b> , <b>Specify a Time</b> or <b>Schedule Profile</b> ) for executing the backup work for networks and devices.
<b>Any</b>	<b>Specify Start Date</b> - Click it to enable the time setting. <b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.
<b>Schedule Profile</b>	<b>Trigger Profile</b> - Choosing a trigger profile from the drop down list. In which, VigorACS 2 offers default schedule profile. 
<b>Specify a Time</b>	<b>Start Time / End Time</b> - Click <b>Select time</b> to display a clock. Set the hour and minutes by clicking the number on the clock.  <b>Specify Start Date</b> - Click it to enable the time setting. <b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.
<b>Device to Upgrade</b>	It is available when <b>Normal</b> is selected as Job Type. <b>Model Name</b> - Display the model name for identification. <b>Firmware Version</b> - Display the firmware version that the model used currently. <b>Apply</b> - Click <b>YES</b> to select the device. Firmware upgrade will be executed for the models with <b>YES</b> selected.
<b>For Auth Key Check</b>	It is available when <b>Auth Key Check</b> is selected as Job Type. In general, newest released firmware for DrayTek device contains

	<p>“Auth Key”. Therefore, the network administrator shall determine which CPE device required to execute firmware upgrade for owing the “Auth Key”.</p> <p>This area is used to specify which CPE device required to execute firmware upgrade for having Auth Key.</p> <p><b>Model Name</b> - Display the model name for identification.</p> <p><b>Firmware Version</b> - Display the firmware version that the model used currently.</p> <p><b>Apply</b> - If the device does not have Auth key, choose YES to carry out firmware upgrade for that device automatically when it tries to communicate with VigorACS 2. If the device has Auth key, choose NO for it is not necessary to perform firmware upgrade.</p>
Cancel	Discard current settings and return to previous page.
Save	Save the current settings and exit the page.

### 7.3.2 Exclude Devices

Not all the CPEs controlled by VigorACS 2 need to upgrade firmware at any time. VigorACS 2 provides excluding mechanism for the CPEs that do not need to upgrade firmware. This web page allows you to set excluded CPEs for firmware upgrade. Simply type the MAC address of the CPE on MAC address field and click Save. The one will be shown on the list. Next time, if you want to make firmware upgrade for the specified CPE, simple open this page and remove the item.

The screenshot shows the 'Maintenance > Firmware Upgrade' page. On the left is a navigation menu with 'Maintenance' selected. The main content area shows a 'Firmware Upgrade Job List' table with columns: Name, Status, Model, FW Version, FW File, Schedule, Start Date, and Action. Below the table is an 'Exclude Devices' section with a '+ Add' link and a list of MAC addresses with checkboxes. A red box highlights the 'Exclude Devices' section.

Name	Status	Model	FW Version	FW File	Schedule	Start Date	Action
sample	Disabled	Vigor2760n	3.1.1.1_RC6	v2k7v_a_3.1.1.1_RC6.all	Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
5555	Disabled	44	44	./RootGroup/ap900_r4669_1153RC3.all	Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
AP902	Enabled	VigorAP 902	1.2.0RC6a	./RootGroup/ap902_r6078_1171.all	15:05-18:43	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
Period_2860	Disabled	Vigor2860ac	3.8.5_RC5a	./RootGroup/v2860std_r51496_001.all	Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>
123	Disabled	Vigor2910V	3.2.6		Any	N/A	<a href="#">Edit</a> <a href="#">Delete</a>

**Exclude Devices**

+ Add / [Edit](#) / [Delete](#)

- MAC Address
- 00:1D:AA:08:DE:26
- 11:11:11:11:11:11
- 11:22:33:44:55:66

These parameters are explained as follows:

Item	Description
+Add	Click it to create a new profile.
Edit	Click it to modify, change the selected profile.
Delete	Click it to delete the selected profile.

To exclude devices from firmware upgrade, click +Add under Exclude Devices field. An input box appears as listed below. Type the MAC address of the device and click Save.

## Exclude Devices

[+ Add](#) / [✎ Edit](#) / [🗑 Delete](#)

11:11:11:11:11:11
11:22:33:44:55:99
1357924680
22:22:22:22:22:22
55:55:55:55:55:55
11:22:33:44:55:66
11:26:38:52:89:3

Now, firmware upgrade for the devices with MAC addresses listed in the table of Exclude Devices will not be executed by VigorACS.

## 7.4 Device Reboot

You can define the time schedule for rebooting the selected CPE(s) automatically by VigorACS. Open **SYSTEM MENU>>Maintenance>>Device Reboot** to display the following page.

These parameters are explained as follows:

Item	Description
Period(days)	Determine the frequency for the CPE reboot by VigorACS. The default value is 1 day.
Reboot Time	<b>Now</b> - Reboot the selected device(s) immediately. <b>Schedule</b> - To specify a certain time to perform the job, choose this one and specify start day, start time and end time respectively.

	<p>VigorACS will perform the job for the selected CPE (s) according to the schedule set here.</p> <ul style="list-style-type: none"> <li>● <b>Start day</b> - Use the drop down calendar to specify the day you want to start the operation.</li> <li>● <b>Start time</b> - Use the drop down menu to specify the hour and minutes you want to start the operation.</li> <li>● <b>End time</b> - Use the drop down menu to specify the hour and minutes you want to finish the operation.</li> </ul>
Select devices	Choose the device that you want to do device reboot.
Save	Save the current settings.

## 7.5 System Password Reset

This page is used to reset the default factory password for the administrator of CPE.

The screenshot shows the 'Maintenance > System Password Reset' page. It features a search bar, a left-hand navigation menu with 'Maintenance' selected, and a main content area. The 'Reset Time' section has 'Now' and 'Schedule' buttons. The 'Schedule' section includes fields for 'Start day' (04/27/2017), 'Start time' (07:06), and 'End time' (07:13). The 'Select devices' section contains a table with the following data:

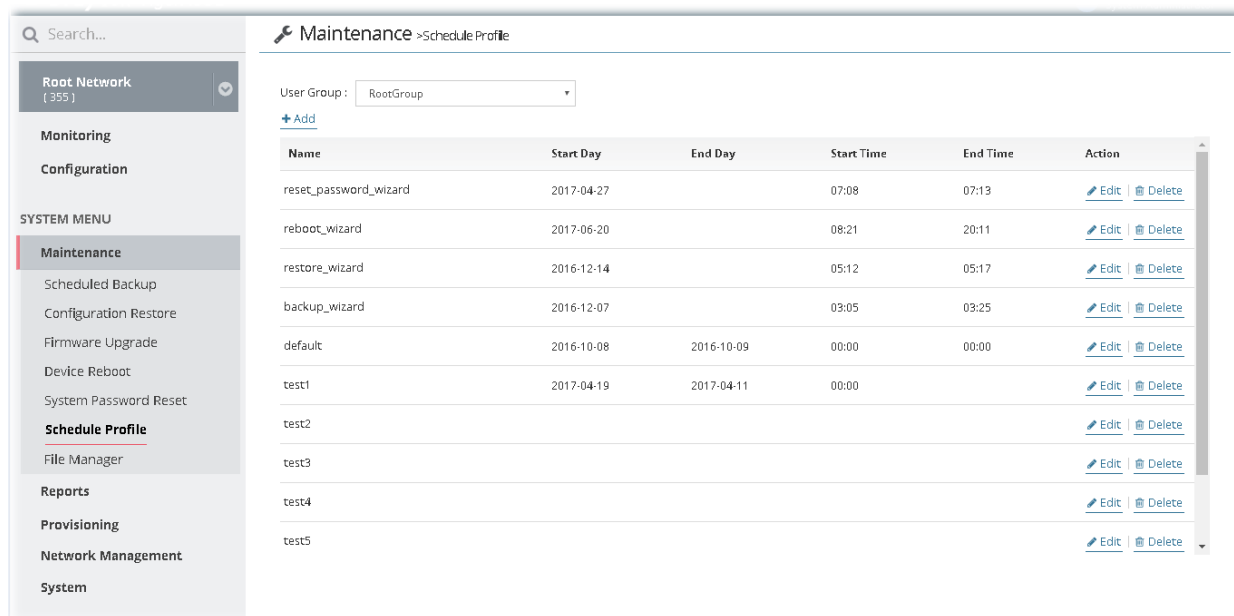
Name	Model Name	Firmware Version	Modem Version
Root Network(354)			
85c(0)			
ALANWEN(2)			
2952n_001DAAE061E8	Vigor2952n	r66400_beta	No DSL
2960_00507FFF3900	Vigor2960	1.3.0_Beta	
Alvaco(0)			
AnPhat_VN(10)			
DVcom(0)			
FAE(1)			
IK1(1)			
Marketing_carrier(0)			

These parameters are explained as follows:

Item	Description
Reset Time	<p><b>Now</b> - Reset the password for the selected device(s) immediately.</p> <p><b>Schedule</b> - To specify a certain time to perform the job, choose this one and specify start day, start time and end time respectively. VigorACS will perform the job for the selected CPE (s) according to the schedule set here.</p> <ul style="list-style-type: none"> <li>● <b>Start day</b> - Use the drop down calendar to specify the day you want to start the operation.</li> <li>● <b>Start time</b> - Use the drop down menu to specify the hour and minutes you want to start the operation.</li> <li>● <b>End time</b> - Use the drop down menu to specify the hour and minutes you want to finish the operation.</li> </ul>
Select devices	Choose the device that you want to do device reset.
Save	Save the current settings.

## 7.6 Schedule Profile

Schedule profiles can be set to apply to devices managed by VigorACS 2. Later, you can not only schedule the router to dialup to the Internet at a specified time, but also restrict Internet access to certain hours so that users can connect to the Internet only during certain hours, say, business hours. The schedule profile is applicable to several functions driven by VigorACS 2.



The screenshot shows the 'Maintenance > Schedule Profile' page. At the top, there is a search bar and a breadcrumb trail. Below the breadcrumb, there is a 'User Group' dropdown menu currently set to 'RootGroup'. A '+ Add' button is located below the dropdown. The main content is a table with the following columns: Name, Start Day, End Day, Start Time, End Time, and Action. The table contains several rows, including 'reset\_password\_wizard', 'reboot\_wizard', 'restore\_wizard', 'backup\_wizard', 'default', and five 'test' profiles. Each row has 'Edit' and 'Delete' icons in the Action column.

Name	Start Day	End Day	Start Time	End Time	Action
reset_password_wizard	2017-04-27		07:08	07:13	<a href="#">Edit</a> <a href="#">Delete</a>
reboot_wizard	2017-06-20		08:21	20:11	<a href="#">Edit</a> <a href="#">Delete</a>
restore_wizard	2016-12-14		05:12	05:17	<a href="#">Edit</a> <a href="#">Delete</a>
backup_wizard	2016-12-07		03:05	03:25	<a href="#">Edit</a> <a href="#">Delete</a>
default	2016-10-08	2016-10-09	00:00	00:00	<a href="#">Edit</a> <a href="#">Delete</a>
test1	2017-04-19	2017-04-11	00:00		<a href="#">Edit</a> <a href="#">Delete</a>
test2					<a href="#">Edit</a> <a href="#">Delete</a>
test3					<a href="#">Edit</a> <a href="#">Delete</a>
test4					<a href="#">Edit</a> <a href="#">Delete</a>
test5					<a href="#">Edit</a> <a href="#">Delete</a>

These parameters are explained as follows:

Item	Description
User Group	Specify a user group. The schedule profiles under that group will be displayed on this page.
+Add	Click it to create a new schedule profile.
Edit	Click it to modify, change the selected profile.
Delete	Click it to delete the selected profile.

The following setting page appears when +Add is clicked.

Available settings are listed as follows:

Item	Description
Profile Name	Type a name of the schedule profile.
Day Type	VigorACS 2 will perform the job for the selected CPE (s) according to the schedule set here. <b>Any</b> - When CPE meets settings configured in FWUpgradeFailInterval, the job (e.g., upgrade) for the CPE will be performed. <b>Schedule</b> - To specify a certain day to perform the job, choose this one and specify start day and end day respectively.
Start Day	Use the drop down calendar to specify the day you want to start the operation.
End Day	Use the drop down calendar to specify the day you want to end the operation.
Check End Day	Click it to check the end day to determine if the job is performed or not. For example, the end day for firmware upgrade is out of date, then the upgrade will not be executed for the selected CPE.
Time Type	<b>Any</b> - When CPE meets settings configured in FWUpgradeFailInterval, the job (e.g., upgrade) for the CPE will be performed. <b>Schedule</b> - To specify a certain time to perform the job, choose this one and specify start time and end time respectively. VigorACS will perform the job for the selected CPE (s) according to the schedule set here.
Start Time	Use the drop down menu to specify the hour and minutes you want to start the operation.
End Time	Use the drop down menu to specify the hour and minutes you want to finish the operation.
Cancel	Discard current settings and return to previous page.
Add	Save the current settings and create a new profile.

## 7.7 File Manager

Firmware driver for CPE device can be managed or classified with different folders.

The screenshot shows the File Manager interface. On the left is a navigation menu with categories like Monitoring, Configuration, SYSTEM MENU, Maintenance (selected), Reports, Provisioning, Network Management, System, and User. The main area displays a table of files and folders. The table has the following columns: Filename, Property, Size, Last Modify, and Directory. The files listed are all directories under the /RootGroup path.

Filename	Property	Size	Last Modify	Directory
001DAA3D4F16	Directory		05/03/2017 11:52:50	/RootGroup
001DAA5294C0	Directory		07/01/2017 13:32:50	/RootGroup
001DAA554758	Directory		06/28/2017 11:12:34	/RootGroup
001DAA5BA0C8	Directory		06/15/2017 09:13:46	/RootGroup
001DAA5CA6D8	Directory		07/05/2017 11:04:11	/RootGroup
001DAAA09418	Directory		05/16/2017 23:31:21	/RootGroup
001DAAABBBCC8	Directory		08/09/2017 11:48:44	/RootGroup
001DAAD1E290	Directory		07/16/2017 15:16:49	/RootGroup
001DAAD7EC88	Directory		05/31/2017 12:19:53	/RootGroup
001DAADD75B0	Directory		06/16/2017 11:30:35	/RootGroup
001DAAE486C8	Directory		05/31/2017 13:08:59	/RootGroup
001DAAE486D8	Directory		05/17/2017 15:27:16	/RootGroup
001DAAEA38C0	Directory		06/26/2017 17:04:06	/RootGroup

These parameters are explained as follows:

Item	Description
User Group	Specify a user group. The devices (represented with MAC address) under that group will be displayed on this page.
Upload	Click it to upload the file to VigorACS 2 server.
Download	Download a driver (*.all, *.rst and etc.) related to CPE device from VigorACS 2 server.
Delete	Click it to delete the selected profile.
New Folder	Create folders for files classification/management.
DrayTek FTP	After clicking the link, the following page will appear for you to download file from DrayTek FTP directly.

The screenshot shows the DrayTek FTP interface. It includes a search bar, a navigation menu, and a main area displaying a table of files and folders. The table has the following columns: Filename, Property, Size, Last Modify, and Directory. The files listed are all directories under the /RootGroup path.

Filename	Property	Size	Last Modify	Directory
.	Directory	0 Byte		
Accessories	Directory	4 KB	08/31/2015 00:00:00	..
ACS S1	Directory	4 KB	08/26/2015 00:00:00	..
APM	Directory	4 KB	10/17/2016 08:39:00	..
CLI Doc	Directory	4 KB	12/07/2015 00:00:00	..



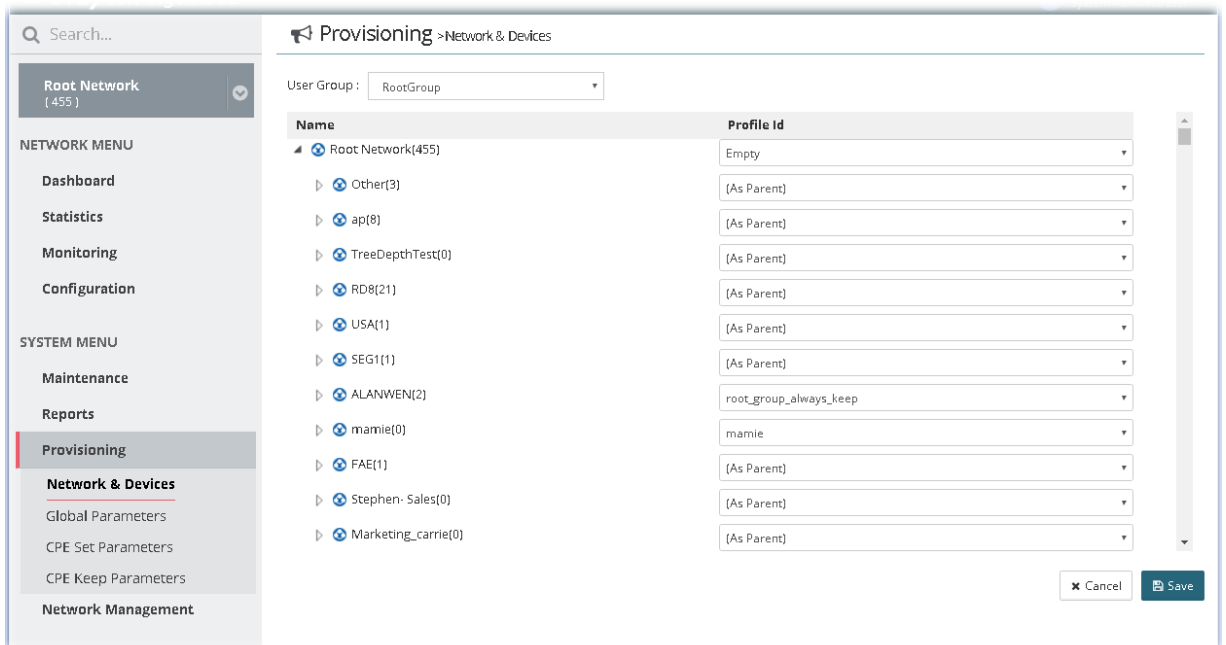
# Chapter 8 Provisioning

Provision functions allow users to set provision profiles for applying in numerous TR-069 CPEs instead of configuring settings for each CPE one by one.

## 8.1 Network & Devices

Specify certain profile (global parameter) to be applied in selected network, selected CPE/AP by clicking on the tree view structure.

Locate a CPE/AP by unfolding the tree view structure displayed under Name. Use the drop down list of Profile Id to specify the global parameter profile required for that CPE/AP.



These parameters are explained as follows:

Item	Description
User Group	Specify a user group. The devices under that group will be displayed on this page.
Name	Display the CPE/AP with the authority of the selected group.
Profile Id	Choose a profile (with global settings) defined in Global Parameters) to be applied in such selected CPE/AP. (As Parent)- Use the same setting as the previous layer.

## 8.2 Global Parameters

Global Parameters configured in this page can be applied to all of the CPEs/APs at the same time by using VigorACS instead of configuring them one by one.



### Info

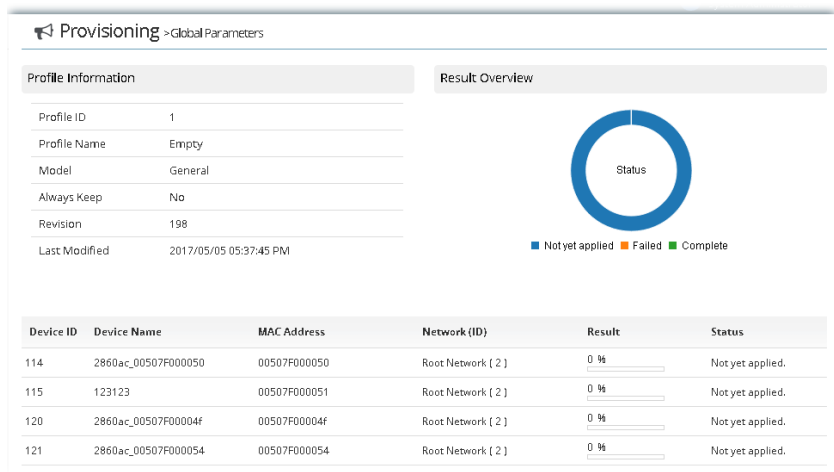
It is suitable and convenient when there are several CPE (with the same model) devices required to be configured with the same settings and values.

This web page listed the parameters profiles with profile names, model, and the status of the profile to be kept or not.

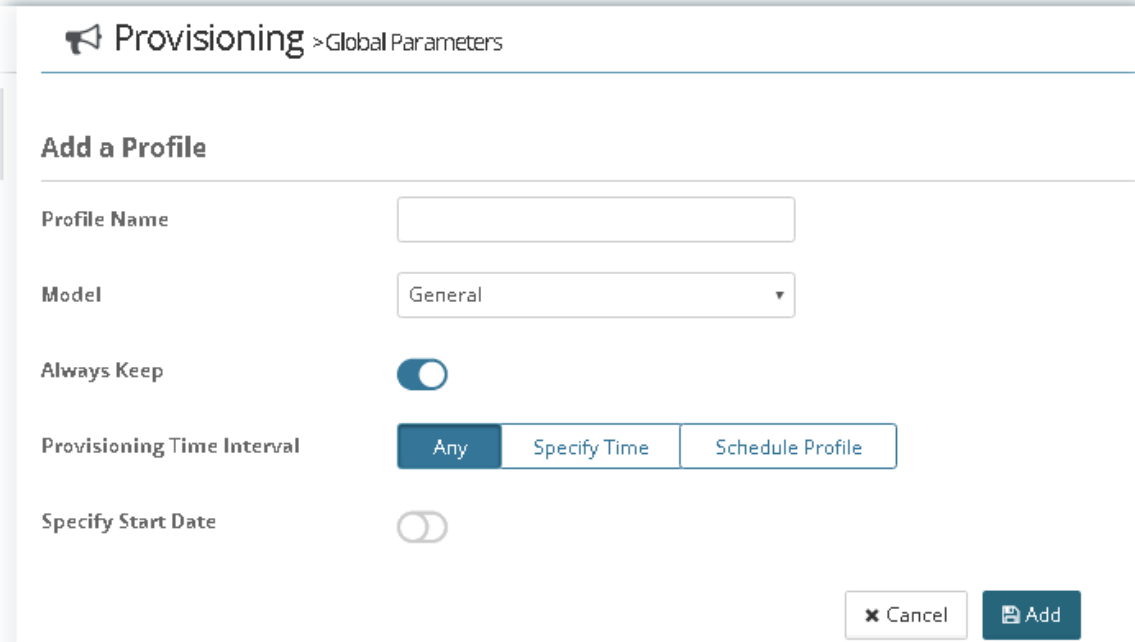
Profile Name	Model	Always Keep	Revision	Last Modification At	Action
Empty	General	No	198	2017/05/05 05:37:45 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
root_group_always_keep	General	Yes	558	2017/07/14 11:20:16 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
globalparameter_test	General	No	320	2017/06/09 03:52:31 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Manoj	General	No	18	0001/01/01 12:00:00 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Stefan	General	No	2	2017/05/08 04:20:10 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
mamie	General	No	2	0001/01/01 12:00:00 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Carrie_MKT	General	Yes	0	0001/01/01 12:00:00 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
AnPhat	General	No	0	2017/05/18 11:17:30 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Elena	General	No	5	2017/07/14 04:04:17 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Amv	General	No	0	2017/07/14 03:54:23 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>

These parameters are explained as follows:

Item	Description
+Add	Click it to create a new provision profile.
Profile Name	Display the name of the profile.
Model	Display the model name of the device.
Always Keep	Yes - Such profile is kept always. No - Such profile is not kept always.
Revision	Display the time for last modification.

<p><b>Action</b></p>	<p><b>Edit</b> - Click it to configure settings for the selected profile.</p> <p><b>Delete</b> - Click it to delete the profile.</p> <p><b>View Log</b> - Click it to review detailed information for the selected profile.</p>  <p>The screenshot shows the 'Provisioning &gt; Global Parameters' page. On the left, under 'Profile Information', the details are: Profile ID: 1, Profile Name: Empty, Model: General, Always Keep: No, Revision: 198, Last Modified: 2017/05/05 05:37:45 PM. On the right, under 'Result Overview', there is a donut chart labeled 'Status' with a legend for 'Not yet applied' (blue), 'Failed' (orange), and 'Complete' (green). Below the chart is a table with columns: Device ID, Device Name, MAC Address, Network (ID), Result, and Status. The table contains four rows of data, all with a 'Result' of 0% and a 'Status' of 'Not yet applied'.</p>
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The following setting page appears when +Add is clicked.

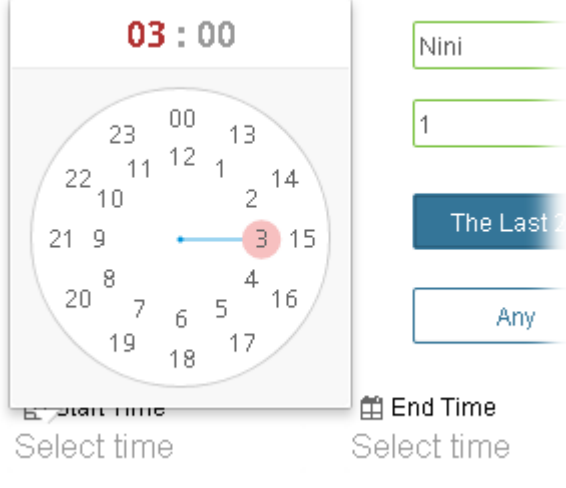
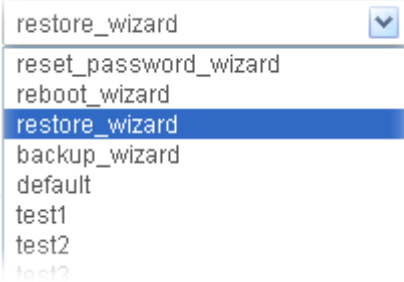
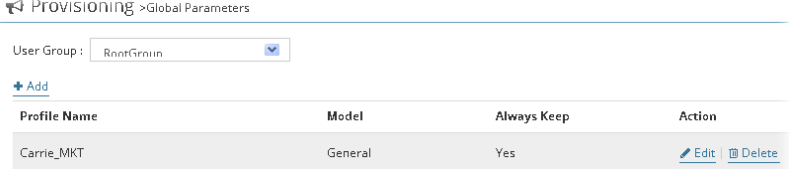


The screenshot shows the 'Add a Profile' configuration page. It includes the following fields and controls:

- Profile Name:** A text input field.
- Model:** A dropdown menu currently set to 'General'.
- Always Keep:** A toggle switch that is currently turned on.
- Provisioning Time Interval:** A set of three buttons: 'Any' (selected), 'Specify Time', and 'Schedule Profile'.
- Specify Start Date:** A toggle switch that is currently turned off.
- Buttons:** 'Cancel' and 'Add' buttons at the bottom right.

Available settings are listed as follows:

Item	Description
Profile Name	Type a name for the parameter profile.
Model	At present, only <b>General</b> can be selected.
Always Keep	Some ISPs do not wish CPE client changing the parameters of CPE device, therefore make the profile being kept is required.
Provisioning Time Interval	Set a time interval ( <b>Any</b> , <b>Specify Time</b> or <b>Schedule Profile</b> ) for executing the backup work for networks and devices.

Any	<p><b>Specify Start Date</b> - Click it to enable the time setting.</p> <p><b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.</p>
Specify a Time	<p><b>Start Time / End Time</b> - Click <b>Select time</b> to display a clock. Set the hour and minutes by clicking the number on the clock.</p>  <p><b>Specify Start Date</b> - Click it to enable the time setting.</p> <p><b>Start date</b> - Click it to pop up a calendar to choose a date as the starting date.</p>
Schedule Profile	<p>Choose a trigger profile from the drop down list. In which, VigorACS offers default schedule profile.</p> 
Cancel	<p>Discard current settings and restore the default settings.</p>
Add	<p>Save and create the new profile.</p> 

## Primary View

Global parameters (including Profile Setting, WAN, Multi-PVC, LAN, NAT, Object Settings, QoS, Firewall, System, VoIP, Routing, Wireless and Applications) for each provision profile can be seen and configured in Primary View.

Provisioning > Global Parameters

User Group:

[+ Add](#) | [Import XML](#)

Profile Name	Model	Always Keep	Revision	Last Modification At	Action
Empty	General	No	198	2017/05/05 05:37:45 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
root_group_always_keep	General	Yes	558	2017/07/14 11:20:16 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
globalparameter_test	General	No	320	2017/06/09 03:52:31 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Manoj	General	No	18	0001/01/01 12:00:00 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Stefan	General	No	2	2017/05/08 04:20:10 PM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
mamie	General	No	2	0001/01/01 12:00:00 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>
Carrie_MKT	General	Yes	0	0001/01/01 12:00:00 AM	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">View Log</a>

Click the Edit link for one of the created profile to get the primary view of the selected provision profile.

Provisioning > Global Parameters

Profile : Carrie\_MKT

[Primary View](#) | [Parameter List](#)

Profile Setting

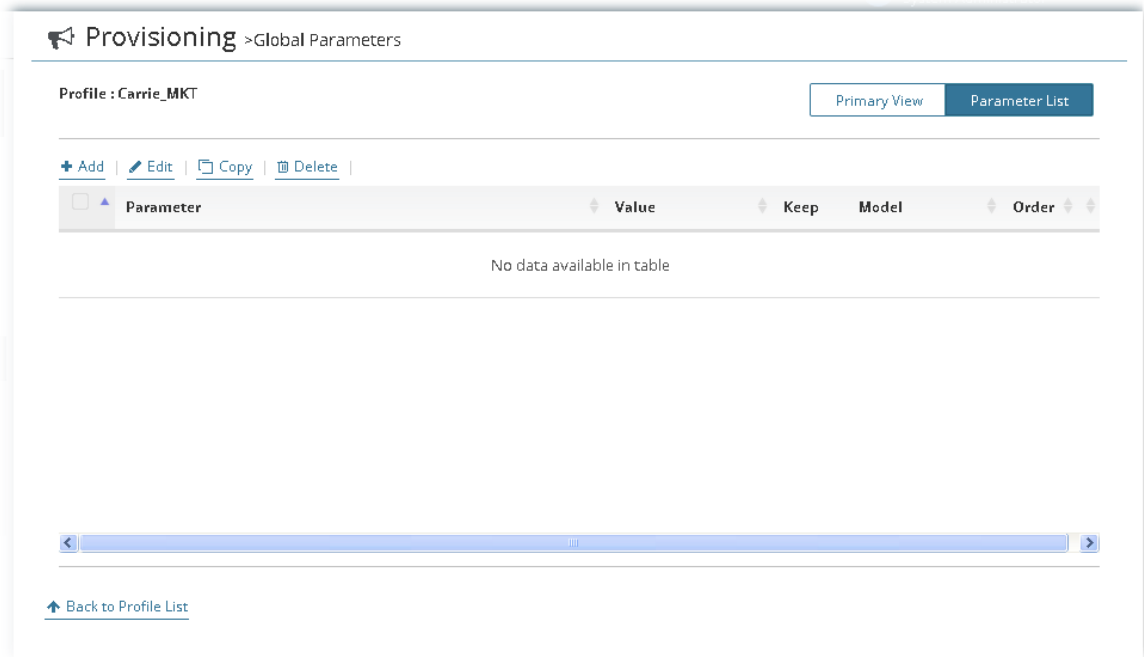
Select the parameters to be set

- WAN
- Multi-PVC
- LAN
- NAT
- Object Settings
- QoS
- Firewall
- System
- ...

[Back to Profile List](#)

## Parameter List

This page displays an overview of settings configured in Primary View. Also, it allows the administrator to set different parameters with specific format.



Available settings are listed as follows:

Item	Description
Add / Edit / Copy / Delete	<p><b>Add</b> - Click it to create a new parameter.</p> <p><b>Edit</b> - Modify the existed parameters for making modification.</p> <p><b>Copy</b> - Duplicate the same settings for the selected parameter.</p> <p><b>Delete</b> - Remove a selected parameter.</p>
Parameter	<p>After clicking <b>Add/ Edit</b>, type the script for the parameter you want in this field. For example, you would like to set the priority of the WAN1 interface, just type "InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.Priority". If you have no idea in typing the correct text, refer to the section "How to Modify Global Parameters for a Provision Profile?" for more detailed information.</p>
Value	<p>After clicking <b>Add/ Edit</b>, the number / text shall be typed according to the content of the parameters. If you have no idea in typing the correct text, refer to the section "How to Modify Global Parameters for a Provision Profile?" for more detailed information.</p>

<b>Keep</b>	Display if such parameter will be kept or not. Refer to the section "How to Modify Global Parameters for a Provision Profile?" for more detailed information.
<b>Model</b>	Display the model which applied with such provision.
<b>Order</b>	Display the priority of the parameter. After clicking <b>Add/ Edit</b> , you can change the priority of each parameter.
<b>Back to Profile List</b>	Return to the Profile List page.

## 8.3 CPE Set Parameters

CPE parameters configured here can be applied to all of the CPEs at the same time by using VigorACS instead of configuring them one by one.



### Info

CPE Set Parameters is suitable and convenient when there are several CPE (with the same model) devices required to be configured with **different** settings and values.

However, Global Parameters is suitable and convenient when there are several CPE (with the same model) devices required to be configured with the **same** settings and values.

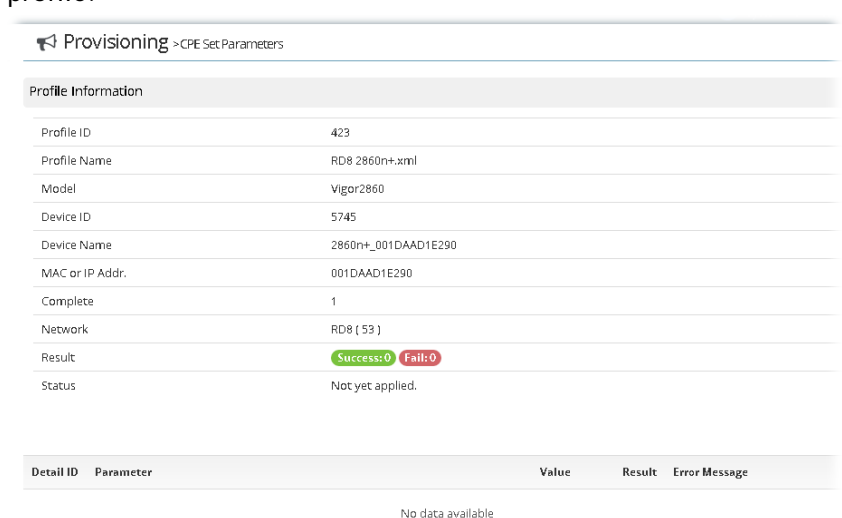
Open Provisioning>>CPE Set Parameters, the profile list will be shown as follow:

Id	Profile Name	Complete	Action
> 423	RD8_2860n+.xml	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">View Log</a>
> 398	TDB_AP810_ugroup1.xml	2	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">View Log</a>
> 421	test.xml	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">View Log</a>
> 419	Vigor2860n-plus.xml	1	<a href="#">Edit</a> <a href="#">Delete</a> <a href="#">View Log</a>

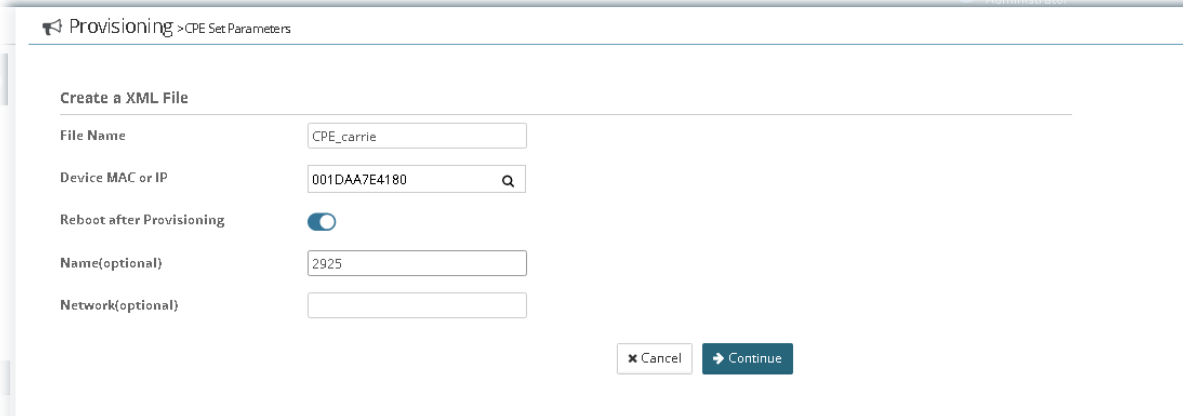
These parameters are explained as follows:

Item	Description
+Add	Click it to create a file saved with the file format of XML.



<b>Action</b>	<p><b>Edit</b> - Click it to configure settings for the selected profile.</p> <p><b>Delete</b> - Click it to delete the profile.</p> <p><b>View Log</b> - Click it to review detailed information for the selected profile.</p> 
---------------	--

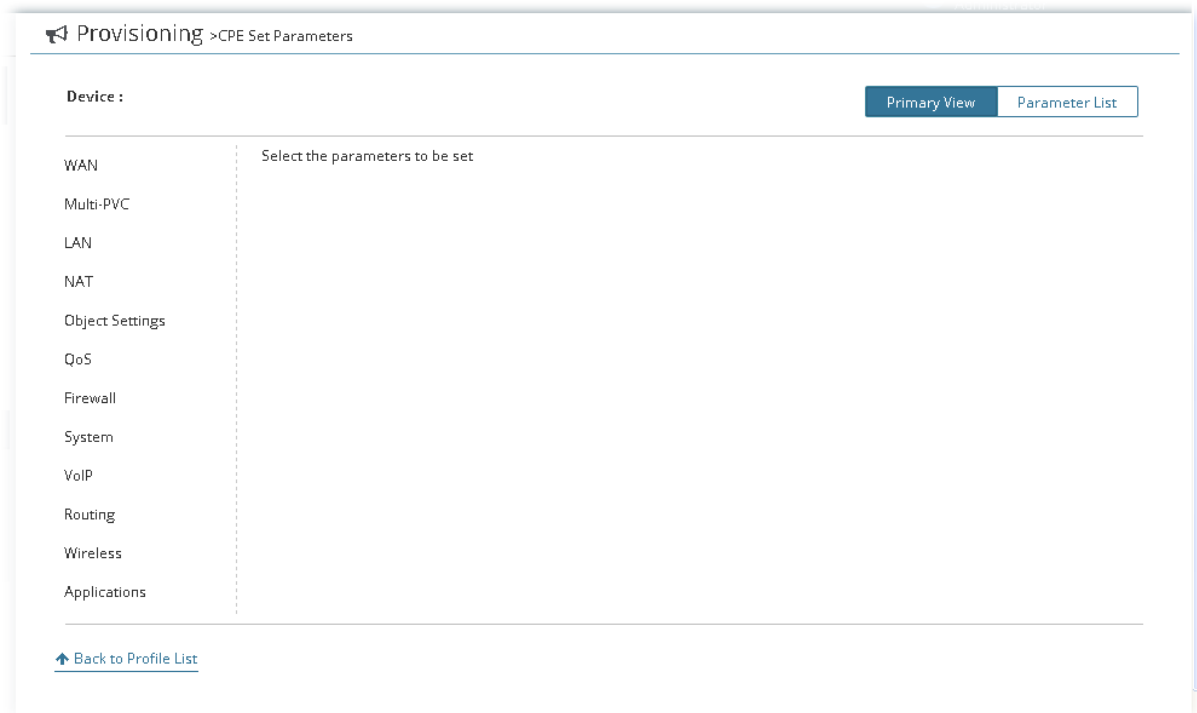
The following setting page appears when +Add is clicked.



Available settings are listed as follows:

Item	Description
File Name	Type a name for the parameter profile.
Device MAC or IP	Type MAC address or IP address. After typing the address, VigorACS 2 will search from the database and locate the one you specify.
Reboot after provisioning	Enable it to reboot the CPE after the provisioning is applied by certain CPE.
Cancel	Discard current settings.
Continue	Click it to get into next setting page.

The following web page appears after clicking Continue.



Available settings are listed as follows:

Item	Description
Device	Display the name of the device which will be applied with the parameters configured in this page.
Primary View	Parameters (including WAN, Multi-PVC, LAN, NAT, Object Settings, QoS, Firewall, System, VoIP, Routing, Wireless and Applications) ready for each CPE provision profile can be seen and configured in this page. The setting page for each parameter listed in left side will be displayed on the right side. Simply click the parameter to expand the sub-menu items. Then, choose a sub-menu item and click <b>+Add</b> to open setting page. After typing the required information for that menu item, click <b>Save</b> .
Parameter List	Display an overview of settings configured in Primary View.
Back to Profile List	Return to Profile List page.

## 8.4 CPE Keep Parameters

This web page listed the parameters profiles with index number, profile names, and the status of the profile to be kept or not.

The screenshot shows the 'Provisioning > CPE Keep Parameters' page. On the left is a navigation menu with sections for 'NETWORK MENU' (Dashboard, Statistics, Monitoring, Configuration) and 'SYSTEM MENU' (Maintenance, Reports, Provisioning, Network & Devices, Global Parameters, CPE Set Parameters, CPE Keep Parameters, Network Management). The main content area shows a tree view of devices under the 'Root Network (455)' group. The table below represents the data shown in the screenshot.

Device	Parameters Count	Action
Root Network(455)		
Other(3)		
ap(8)		
TreeDepthTest(0)		
RD8(21)		
USA(1)		
SEG1(1)		
ALANWEN(2)		
mamie(0)		
FAE(1)		
Stephen- Sales(0)		
Marketing_carrie(0)		
AnPhat_VN(10)		

These parameters are explained as follows:

Item	Description
Edit	Click it to open the configuration page.

## Applications

### A.1 How to Create a Provision Profile with Global Parameters?

1. Open SYSTEM MENU>>Provisioning and choose Global Parameters.
2. Click Add.

Provisioning >Global Parameters

User Group :

[+ Add](#)

Profile Name	Model	Always Keep	Action
Empty	General	No	<a href="#">Edit</a>   <a href="#">Delete</a>

3. From the following window, type the profile name, choose the suitable model and enable the function of keeping the parameters

Provisioning >Global Parameters

User Group :

**Add a Profile**

Profile Name

Model

Always Keep

4. After finished the settings, click Add. The new profile will be displayed on the web page.

Provisioning >Global Parameters

User Group :

[+ Add](#)

Profile Name	Model	Always Keep	Action
Empty	General	No	<a href="#">Edit</a>   <a href="#">Delete</a>
root_group_always_keep	General	Yes	<a href="#">Edit</a>   <a href="#">Delete</a>
Carrie_MKT	General	Yes	<a href="#">Edit</a>   <a href="#">Delete</a>

## A.2 How to Modify Provision Profile with Global Parameters?

1. Open SYSTEM MENU>>Provisioning and choose Global Parameters.
2. Choose the profile (e.g., Carrie\_MKT) you want to modify and click Edit.

Provisioning >Global Parameters

User Group :

[+ Add](#)

Profile Name	Model	Always Keep	Action
Empty	General	No	<a href="#">Edit</a>   <a href="#">Delete</a>
root_group_always_keep	General	Yes	<a href="#">Edit</a>   <a href="#">Delete</a>
Carrie_MKT	General	Yes	<a href="#">Edit</a>   <a href="#">Delete</a>

3. The following page displays available parameters for the profile.

Provisioning >Global Parameters

Profile : Carrie\_MKT Primary View Parameter List

Profile Setting

WAN

Multi-PVC

LAN

NAT

Object Settings

QoS

Firewall

System

VoIP

Routing

Wireless

Select the parameters to be set

[Back to Profile List](#)

4. Here we take WAN as an example. Click WAN>>Internet Access. A setting table will be shown as follows. Click +Add.

Provisioning >Global Parameters

Profile : Carrie\_MKT Primary View Parameter List

Profile Setting

WAN

Internet Access

DSL Modem Settings

WAN IPv6

[+ Add](#)

Index	Priority	VLAN ID	Port	VLAN Tag Insertion	IP/PPP Enable	Action
No data available in table						

- Available settings will be shown as below.

Provisioning > Global Parameters

Profile : Carrie\_MKT Primary View Parameter List

Profile Setting

WAN

Internet Access

DSL Modem Settings

WAN IPv6

Multi-PVC

LAN

NAT

Object Settings

QoS

Firewall

System

Index: 1

VLAN ID:

Port: WAN3

VLAN Tag Insertion:

Tag Value:

Priority: 3

Connection Mode:  IP Enable  PPP Enable

**Static/DHCP**

Addressing Type:  DHCP  Static

IP: 172.16.3.182

Cancel Save

- After finished the settings, click Save. WAN configuration for the CPE parameters has been created.

Provisioning > Global Parameters

Profile : Carrie\_MKT Primary View Parameter List

Profile Setting

WAN

Internet Access

DSL Modem Settings

+

Index	Priority	VLAN ID	Port	VLAN Tag Insertion	IP/PPP Enable	Action
1	3		WAN3	false	IPEnable	<a href="#">Edit</a> <a href="#">Delete</a>

- If required, click Parameter List to have an overview of settings (e.g., WAN) configured in Primary View.

Provisioning > Global Parameters

Profile : Carrie\_MKT Primary View Parameter List

[+ Add](#) [Edit](#) [Copy](#) [Delete](#)

Parameter	Value	Keep	Model	Order
InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.Priority	3	<input checked="" type="checkbox"/>		0
InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.EnableVLANTagInsertion	false	<input checked="" type="checkbox"/>		1
InternetGatewayDevice.X_00507F_INTERFACE_V39.WAN.1.Port	WAN3	<input checked="" type="checkbox"/>		2
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.DNSServers	168.95.1.1	<input checked="" type="checkbox"/>		3
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.SubnetMask	255.255.255.0	<input checked="" type="checkbox"/>		4
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.Enable	IPEnable	<input checked="" type="checkbox"/>		5
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.DefaultGateway	172.16.3.1	<input checked="" type="checkbox"/>		6
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.AddressingType	Static	<input checked="" type="checkbox"/>		7

[Back to Profile List](#)

- Click the **Edit** link in this page to modify the **Value**, **Keep status**, **Model** and **Order** if you are not satisfied with the configuration above and want to make change. After finished the changes, click **Save**.

Provisioning > Global Parameters

Profile : Carrie\_MKT

Primary View Parameter List

+ Add | Edit | Copy | Delete

Parameter	Value	Keep	Model	Order
InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.Priority	3	<input checked="" type="checkbox"/>	<input type="text"/>	0
InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.EnableVLANTagInsertion	false	<input checked="" type="checkbox"/>	<input type="text"/>	1
InternetGatewayDevice.X_00507F_INTERFACE_V39.WAN.1.Port	WAN	<input checked="" type="checkbox"/>	<input type="text"/>	2
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.DNSServers	16	<input checked="" type="checkbox"/>	<input type="text"/>	3
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.SubnetMask	25	<input checked="" type="checkbox"/>	<input type="text"/>	4
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.Enable	IPE	<input checked="" type="checkbox"/>	<input type="text"/>	5
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.DefaultGateway	17	<input checked="" type="checkbox"/>	<input type="text"/>	6
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.AddressingType	Static	<input checked="" type="checkbox"/>	<input type="text"/>	7

Cancel Save



### Info

For the detailed information of parameters definition, refer to User's Guide of each device if required.

## A.3 How to Modify Provision Profile with CPE Set Parameters?

Basically, parameters to be edited in CPE Set Parameters are the same as the settings in Vigor CPE/AP device. To the administrator, CPE Set Parameters is a convenient tool which can be used to add/edit settings for the devices without accessing into the web page of Vigor CPE/AP device directly.

Here we take WAN>>Internet Access as an example.

1. Click WAN>>Internet Access. A setting table will be shown as follows.

Provisioning > CPE Set Parameters

Device : Primary View Parameter List

WAN

[+ Add](#)

Index	Priority	VLAN ID	Port	VLAN Tag Insertion	IP/PPP Enable	Action
No data available in table						

Internet Access  
DSL Modem Settings  
WAN IPv6  
Multi-PVC  
LAN

2. Click +Add.
3. Available settings will be shown as below.

Provisioning > CPE Set Parameters

Device : Primary View Parameter List

WAN

Internet Access

DSL Modem Settings

WAN IPv6

Multi-PVC

LAN

NAT

Object Settings

QoS

Firewall

System

VoIP

Index: 1

VLAN ID:

Port: WAN2

VLAN Tag Insertion:

Tag Value:

Priority: 3

Connection Mode:  IP Enable  PPP Enable

**Static/DHCP**

Addressing Type:  DHCP  Static

IP: 172.16.3.221

4. After finished the settings, click Save. WAN configuration for the CPE parameters has been created.

Provisioning > CPE Set Parameters

Device : Primary View Parameter List

WAN

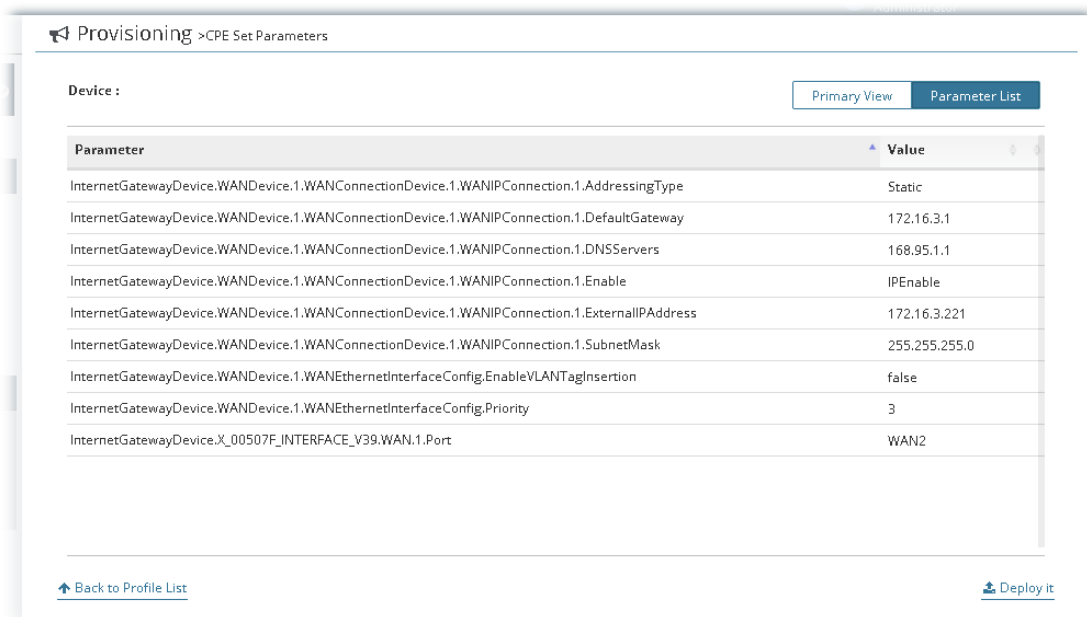
[+ Add](#)

Index	Priority	VLAN ID	Port	VLAN Tag Insertion	IP/PPP Enable	Action
1	3		WAN2	false	IPEnable	<a href="#">Edit</a>   <a href="#">Delete</a>

Internet Access  
DSL Modem Settings  
WAN IPv6



5. If required, click **Parameter List** to have an overview of settings (e.g., WAN) configured in Primary View. Click **Deploy it** to save the changes.



The screenshot shows the 'Provisioning > CPE Set Parameters' interface. At the top, there are two tabs: 'Primary View' and 'Parameter List', with 'Parameter List' selected. Below the tabs is a table with two columns: 'Parameter' and 'Value'. The table contains the following data:

Parameter	Value
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.AddressingType	Static
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.DefaultGateway	172.16.3.1
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.DNSServers	168.95.1.1
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.Enable	IPEnable
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.ExternalIPAddress	172.16.3.221
InternetGatewayDevice.WANDevice.1.WANConnectionDevice.1.WANIPConnection.1.SubnetMask	255.255.255.0
InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.EnableVLANTagInsertion	false
InternetGatewayDevice.WANDevice.1.WANEthernetInterfaceConfig.Priority	3
InternetGatewayDevice.X_00507F_INTERFACE_V39.WAN.1.Port	WAN2

At the bottom left, there is a link: [Back to Profile List](#). At the bottom right, there is a button: [Deploy it](#).



### Info

For the detailed information of parameters definition, refer to User's Guide of each device if required.

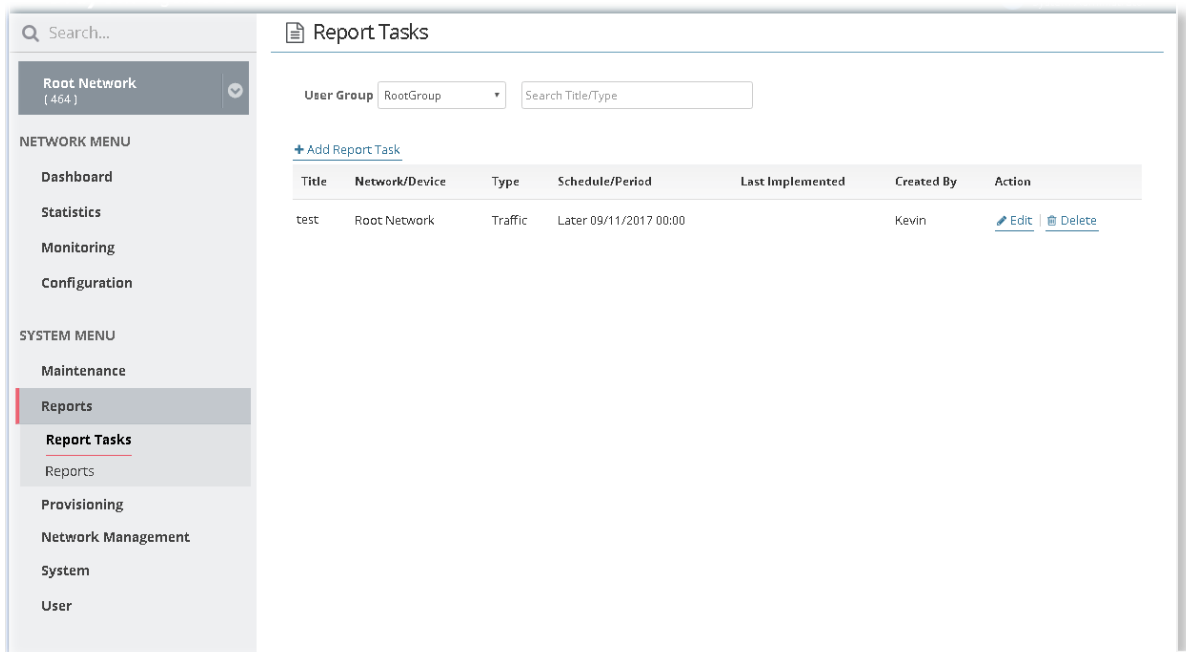
# Chapter 9 Reports

VigorACS allows you to create reports with PDF files.

## 9.1 Report Tasks

VigorACS will send reports to certain users periodically based on the report task profile defined in this page. The report task profile can be configured what kind of data (e.g., LAN statistics, traffic or firmware used) will be recorded, with different CPE, content of report, time, recipient, and so on.

Open **SYSTEM MENU**>>**Reports**>**Reports Tasks** to get the following page.



Available settings are listed as follows:

Item	Description
User Group	Use the drop down list to choose a group (e.g., RootGroup). Only the report task profiles defined for the selected user group will be shown on this page. If there is "no" profile displayed for the selected group, you may click the link of +Add Report Task to create a new one.
+Add Report Task	Click it to create a new report task for specified CPE.
Action	Edit - Click it to modify an existing report task. Delete - Click it to remove the selected report task.

The following setting page appears when +Add Report Task is clicked.

**+ Create new report Task**
✕

---

Enable Schedule Report

Task Title  ✓

---

Report Content

Traffic ▼

LAN Statistic ▼

---

Run Report

Email Subject

Email From  ✓

Email Content

Email To

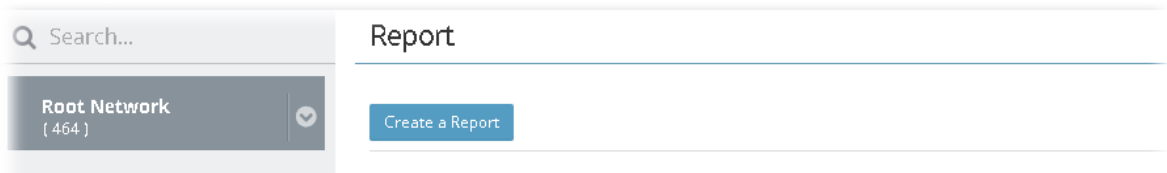
Available settings are listed as follows:

Item	Description
Enable Schedule Report	Enable this feature to make the system send report e-mail to the recipient on schedule.
Task Title	Enter a name for such report task profile.
Report Content	<p>At present, VigorACS offers five types of report, including traffic, firmware, network, status and information.</p> <div style="border: 1px solid #ccc; padding: 5px; margin: 10px 0;"> <div style="display: flex; justify-content: space-between; align-items: center;"> <span>Traffic</span> <span>▼</span> </div> <ul style="list-style-type: none"> <li style="background-color: #0070c0; color: white; padding: 2px;">Traffic</li> <li style="padding: 2px;">Firmware</li> <li style="padding: 2px;">Network</li> <li style="padding: 2px;">Status</li> <li style="padding: 2px;">Information</li> </ul> </div> <p>Model Name</p> <p>Use the scroll bar to choose the type you want and select an option for that type.</p> <p>Select the way (statistic or graph) to show the report.</p>

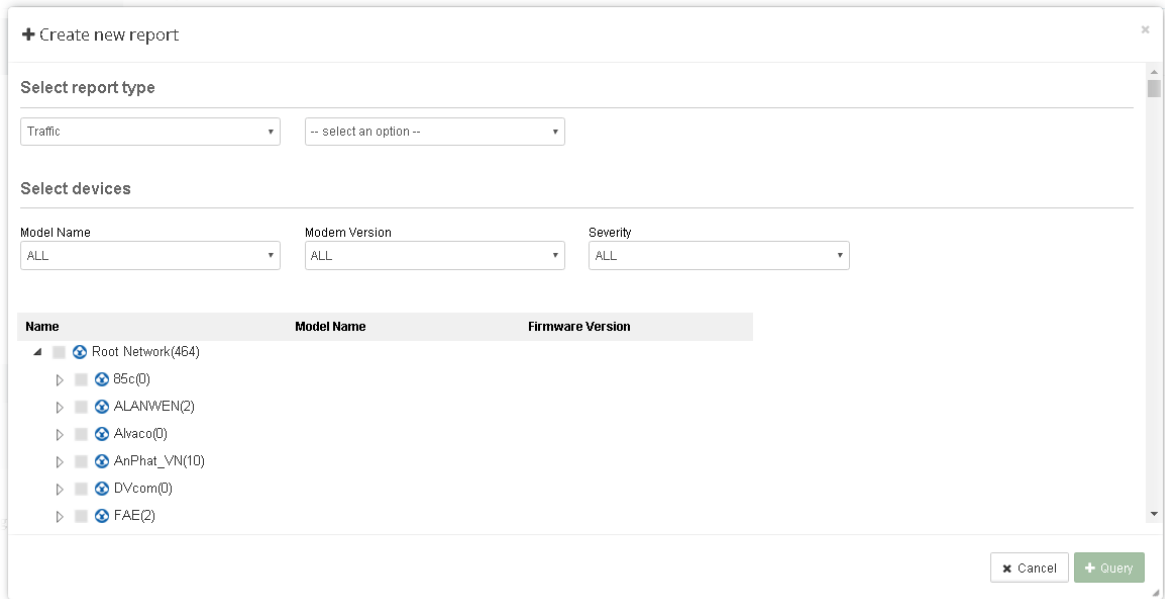
Run Report	Once - The report will be made just for one time. Repeat - The report will be made repeatedly.												
Email Subject	Specify the subject for the email.												
Email From	Enter the email address of the sender.												
Email Content	Enter the content of the email.												
Email To	Enter the email address of the recipient.												
Select devices	<p>Only the CPEs under the selected User Group (e.g., RootGroup in this case) will be shown in this field.</p> <p>Check the box to the left of the network group to select the device(s) you want to make report.</p> <p><b>Select devices</b></p> <hr/> <table border="1"> <thead> <tr> <th>Name</th> <th>Model Name</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Root Network(417)</td> <td></td> </tr> <tr> <td><input checked="" type="checkbox"/> Other(3)</td> <td></td> </tr> <tr> <td><input checked="" type="checkbox"/> RD8(18)</td> <td></td> </tr> <tr> <td><input type="checkbox"/> FAE(2)¹</td> <td></td> </tr> <tr> <td><input type="checkbox"/> Marketing_carrie(0)</td> <td></td> </tr> </tbody> </table>	Name	Model Name	<input type="checkbox"/> Root Network(417)		<input checked="" type="checkbox"/> Other(3)		<input checked="" type="checkbox"/> RD8(18)		<input type="checkbox"/> FAE(2)¹		<input type="checkbox"/> Marketing_carrie(0)	
Name	Model Name												
<input type="checkbox"/> Root Network(417)													
<input checked="" type="checkbox"/> Other(3)													
<input checked="" type="checkbox"/> RD8(18)													
<input type="checkbox"/> FAE(2)¹													
<input type="checkbox"/> Marketing_carrie(0)													
Save	Save the settings and return to previous page.												

## 9.2 Reports

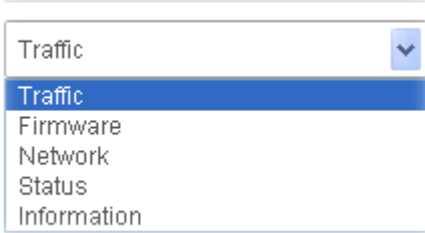
This function can print out VigorACS report based on the settings configured in this web page.



Simply click Create a Report to get the following page.

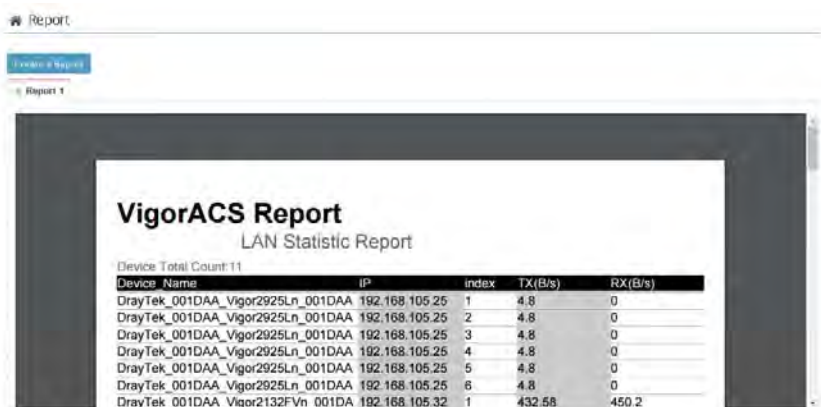


Available settings are listed as follows:

Item	Description
Select report type	<p>At present, VigorACS offers five types of report, including traffic, firmware, network, status and information.</p>  <p>Use the scroll bar to choose the type you want and select an option for that type.</p>
Select devices	<p><b>Model Name</b> - All of the model names will be displayed in this field. Select the one you want. The default is "All". All of the model names will be seen on the bottom of this page.</p> <p><b>Modem Version</b> - The default is "All". However, some models do not have modem version, choose "No DSL" instead.</p> <p><b>Severity</b> - Specify the severity of the selected device(s).</p>
Name	<p>The models displayed here depend on the conditions set in <b>Select devices</b>.</p>

## Query

After specifying the conditions (report type, device selection...), click **Query** to create a new report.



**Create a Report** - This button appears after the first report created. If required, click it to create more reports for reference.

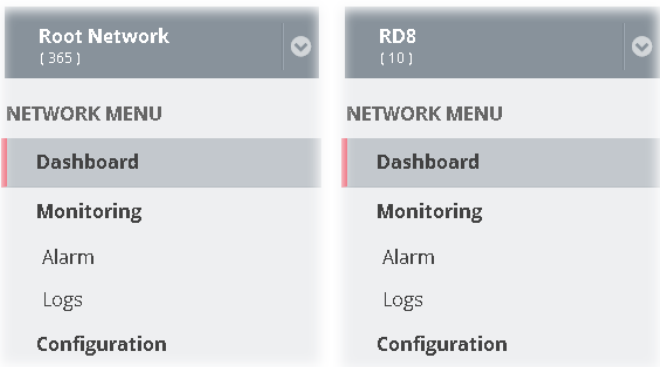
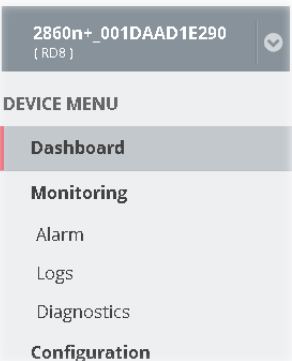
**Report 1/ Report 2 ...** - Each tab represents different reports created.

# Part IV NETWORK MENU for VPN and AP Management

# Chapter 10 Monitoring for Network

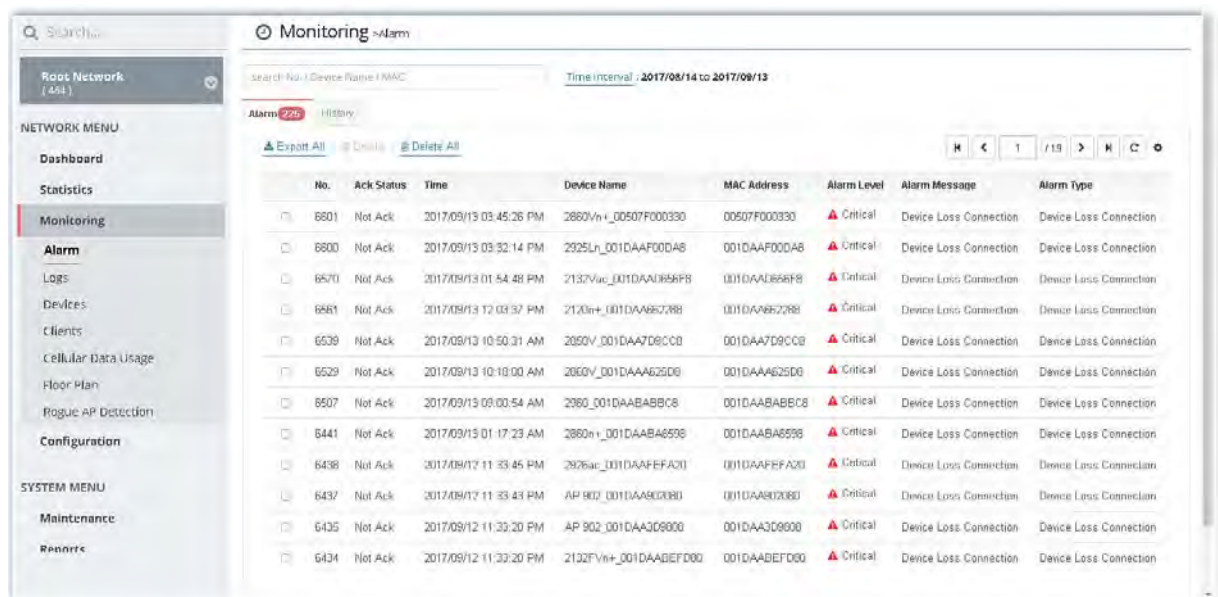
## DrayTek VigorACS2

Monitoring menu offers Alarm, Logs and Diagnostics for monitoring the normal and abnormal actions for CPE. Monitoring settings will vary for NETWORK MENU and DEVICE MENU.

Settings to be configured under Root Network / Group	Settings to be configured when a CPE is selected
 <p>The screenshot shows two menu panels. The left panel is for 'Root Network (365)' and the right is for 'RDS (10)'. Both panels have a 'NETWORK MENU' section with options: Dashboard, Monitoring, Alarm, Logs, and Configuration. The 'Monitoring' option is highlighted in red in both panels.</p>	 <p>The screenshot shows a 'DEVICE MENU' for device '2860n+_001DAAD1E290 (RD8)'. It has options: Dashboard, Monitoring, Alarm, Logs, Diagnostics, and Configuration. The 'Monitoring' option is highlighted in red.</p>

## 10.1 Alarm

Alarm message will be recorded on VigorACS 2 server when there is a trouble happened to the device (CPE). Only the users within the same user group will be notified for the message.



The screenshot shows the 'Monitoring Alarm' interface. It includes a search bar, a time interval filter set to '2017/08/14 to 2017/08/13', and a table of alarm records. The table has columns for No., Ack Status, Time, Device Name, MAC Address, Alarm Level, Alarm Message, and Alarm Type. There are 13 records shown, all with 'Not Ack' status and 'Critical' alarm level.

No.	Ack Status	Time	Device Name	MAC Address	Alarm Level	Alarm Message	Alarm Type
6601	Not Ack	2017/08/13 03:45:26 PM	2860Vn+_00507F000330	00507F000330	Critical	Device Loss Connection	Device Loss Connection
6600	Not Ack	2017/08/13 03:32:14 PM	2925Ln_001DAAF00DA8	001DAAF00DA8	Critical	Device Loss Connection	Device Loss Connection
6570	Not Ack	2017/08/13 01:54:48 PM	2137Vn+_001DA40666F8	001DA40666F8	Critical	Device Loss Connection	Device Loss Connection
6561	Not Ack	2017/08/13 12:03:37 PM	2120Ln+_001DA4662788	001DA4662788	Critical	Device Loss Connection	Device Loss Connection
6639	Not Ack	2017/08/13 10:50:31 AM	2090V_001DAA7D8CC8	001DAA7D8CC8	Critical	Device Loss Connection	Device Loss Connection
6629	Not Ack	2017/08/13 10:18:00 AM	2060V_001DAA625D06	001DAA625D06	Critical	Device Loss Connection	Device Loss Connection
6607	Not Ack	2017/08/13 09:00:54 AM	2060_001DAABABBC8	001DAABABBC8	Critical	Device Loss Connection	Device Loss Connection
6441	Not Ack	2017/08/13 01:17:23 AM	2860n+_001DAAB46598	001DAAB46598	Critical	Device Loss Connection	Device Loss Connection
6438	Not Ack	2017/08/12 11:33:45 PM	2926Ln_001DAAF0FA20	001DAAF0FA20	Critical	Device Loss Connection	Device Loss Connection
6437	Not Ack	2017/08/12 11:33:43 PM	AP 902_001DAAB00000	001DAAB00000	Critical	Device Loss Connection	Device Loss Connection
6435	Not Ack	2017/08/12 11:33:20 PM	AP 902_001DAA3D8600	001DAA3D8600	Critical	Device Loss Connection	Device Loss Connection
6434	Not Ack	2017/08/12 11:33:20 PM	2132Vn+_001DAA8EF000	001DAA8EF000	Critical	Device Loss Connection	Device Loss Connection

These parameters are explained as follows:



Item	Description
Alarm / History	<b>Alarm</b> - Display the alarm records recently. <b>History</b> - Display all the alarm records that have been solved and cleared.
Export All	Click this button to save alarm log as a XLS file.
Delete	Clear the alarm record which has been solved by VigorACS 2.
Delete All	Clear all of the alarm records which have been solved by VigorACS 2.
No.	Display the index number of the alarm. It is offered by VigorACS 2 automatically.
Ack Status	Display the status of the records with the type specified here (Not Ack or Acked).
MAC Address	Display the MAC address of the monitored device.
Alarm Level	Display the alarm message with the severity (e.g., <b>Critical</b> ) specified.
Alarm Message	Display a brief explanation for the alarm sent by VigorACS 2 automatically.
Alarm Type	Display the alarm message with the type specified.

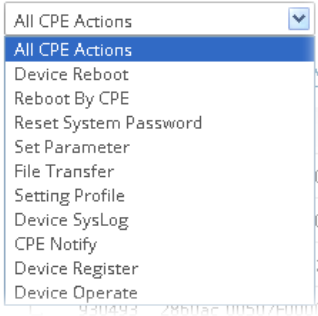
## 10.2 Logs

Log provides administrator records for action executed, device name, MAC address, Device IP, CommandKey, and Current Time for CPE device managed and monitored by VigorACS.

ID	Device Name	Device ID	MAC Address	Device IP	Action	Action ID	Time
206768	2832n_001DAAE1D468	6048	001DAAE1D468	192.211.100.121	Set Parameter Values	775	2017/09/13 04:00:59 PM
206759	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205978	2017/09/13 04:00:51 PM
206758	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205977	2017/09/13 04:00:54 PM
206757	AP 910C_00507F002359	5992	00507F002358	192.168.105.231	Inform	205976	2017/09/13 04:00:09 PM
206756	AP 910C_00507F002375	6008	00507F002375	192.168.105.231	Inform	205975	2017/09/13 04:00:00 PM
206755	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205974	2017/09/13 03:59:57 PM
206754	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205973	2017/09/13 03:59:50 PM
206753	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205972	2017/09/13 03:59:19 PM
206752	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205971	2017/09/13 03:58:50 PM
206751	2960_OFFICE_1ANDAR	5814	001DAAD9EF58	192.168.1.6	Inform	205970	2017/09/13 03:58:23 PM

These parameters are explained as follows:

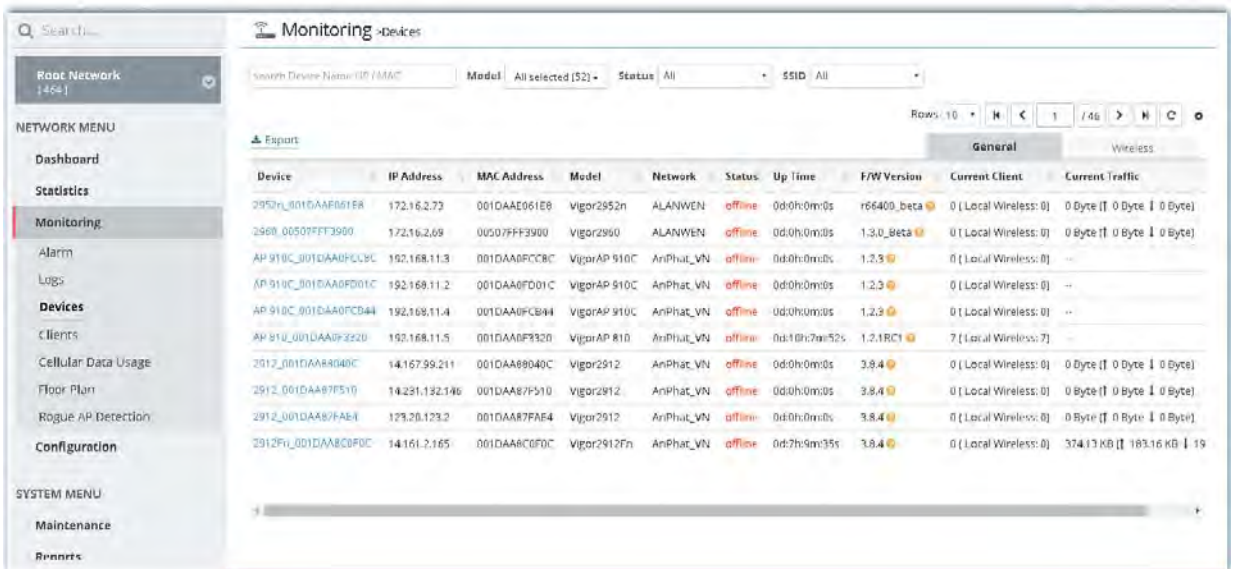
Item	Description
Log Type	Choose one of the conditions to display related log on this page.

	
<input type="text" value="Search Device Name / IP / MAC"/>	Enter the condition for VigorACS to search and display relational information.
<b>Export All</b>	Click this button to save alarm log as a XLS file.
<b>Delete</b>	Clear the alarm record which has been solved by VigorACS.
<b>Delete All</b>	Clear all of the alarm records which have been solved by VigorACS.

## 10.3 Devices

The administrator (user) can check information (such as Device name, IP address, MAC address, model name, network, status, up time, firmware version, number of current connected client, data traffic, and so on) of CPE under the selected network group by this page. The network group (e.g., Root Network in this case) selected on left side is the group to be monitored and information related to this selected network group will be shown on right side.

Simply open NETWORK MENU>>Monitoring>>Devices to get the following page.



These parameters are explained as follows:

Item	Description
<input type="text" value="Search Device Name / IP / MAC"/>	Enter the condition for VigorACS to search and display relational information.
<b>Model</b>	This area lists all of the devices that monitored by VigorACS. Check <b>Select all</b> to display information for all of the devices; or check

	the name of the device to display the information related to the selected device.
<b>Status</b>	<p><b>Online</b> - This page displays information for the device which is online currently.</p> <p><b>Offline</b> - This page displays information for the device which is offline currently.</p> <p><b>All</b> - This page displays information for all of the devices no matter it is online or offline.</p>
<b>SSID</b>	<p>This area lists information for CPE with wireless features monitored by VigorACS.</p> <p>Check <b>All</b> to display all of the devices; or check the name of the device to display the information related to the selected device.</p> <p><b>SSID</b> - SSIDs for CPE with wireless features will be displayed in this drop down list. Choose one of the SSIDs. Information related to the selected SSID will be displayed on this page.</p>
<b>General / Wireless</b>	<p><b>General</b> - List the general information for the CPE under the selected group.</p> <p><b>Wireless</b> - List only the wireless information for the CPE under the selected group.</p>

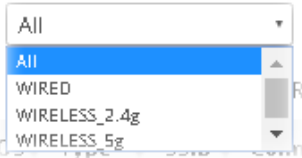
Click the **Export** link to export information for monitored devices as “.xls” file.

## 10.4 Clients

This page displays general information (such as hostname, MAC address, IP address, name of connected device, type, SSID, connection time, and etc.) for wireless / wired clients which connect to CPEs under the selected network group by this page. The network group (e.g., Root Network in this case) selected on left side is the group to be monitored and information related to this selected network group will be shown on right side.

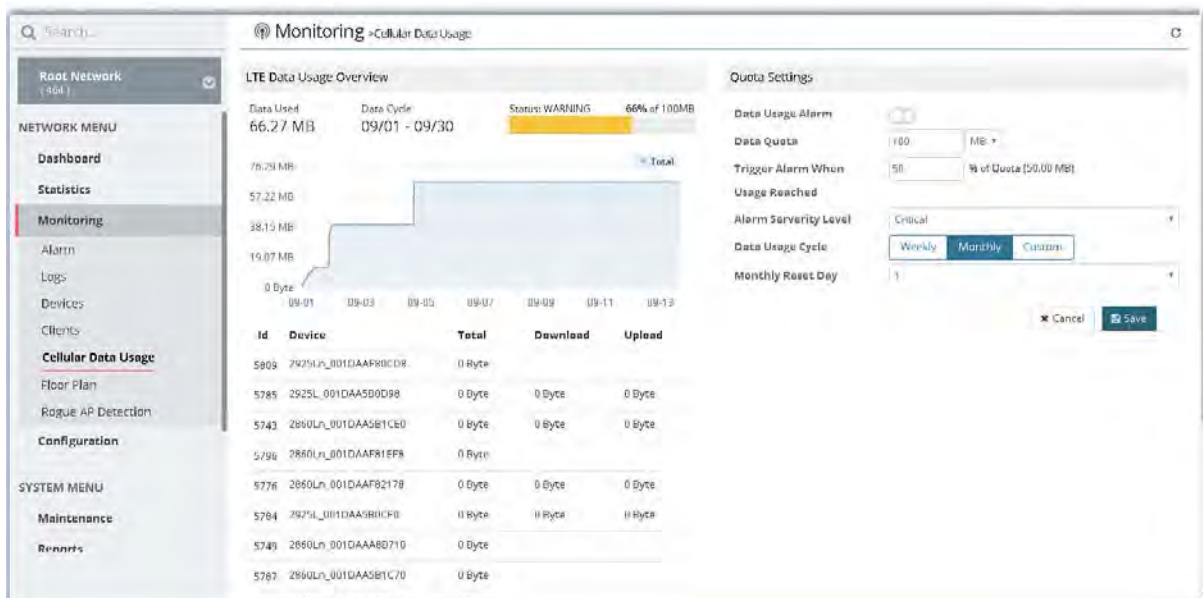
These parameters are explained as follows:

Item	Description
Last 24 Hours / Last 7 Days / Last 30 Days / Custom	Display the clients detected within 24 hours, 7 days, 30 days or user defined days.

<input type="text" value="Search Device Name / IP / MAC"/>	Enter the condition for VigorACS to search and display relational information.
<b>Device</b>	This area lists all of the devices (under the selected network group) that monitored by VigorACS. Check <b>All selected</b> to display information for all of the devices; or check the name of the device to display the information related to the selected device.
<b>Type</b>  	Check <b>All</b> to display information for all of the devices (including wired and wireless devices). <b>Wired</b> - This page displays information for the device without wireless feature. <b>Wireless_2.4g</b> - This page displays information for the device with 2.4GHz wireless feature. <b>Wireless_5g</b> - This page displays information for the devices with 5GHz wireless feature.
<b>SSID</b>	This area lists information for CPE with wireless features monitored by VigorACS. Check <b>All</b> to display all of the devices; or check the name of the device to display the information related to the selected device. <b>SSID</b> - SSIDs for CPE with wireless features will be displayed in this drop down list. Choose one of the SSIDs. Information related to the selected SSID will be displayed on this page.

## 10.5 Cellular Data Usage

This page displays traffic information including data used, data cycle, status, percentage, downloaded data, uploaded data for device equipped with LTE features (such as Vigor2925Ln, Vigor2860Ln and so on). The values defined in **Quota Settings** indicate total amount of quota for all LTE devices managed by VigorACS.



These parameters are explained as follows:

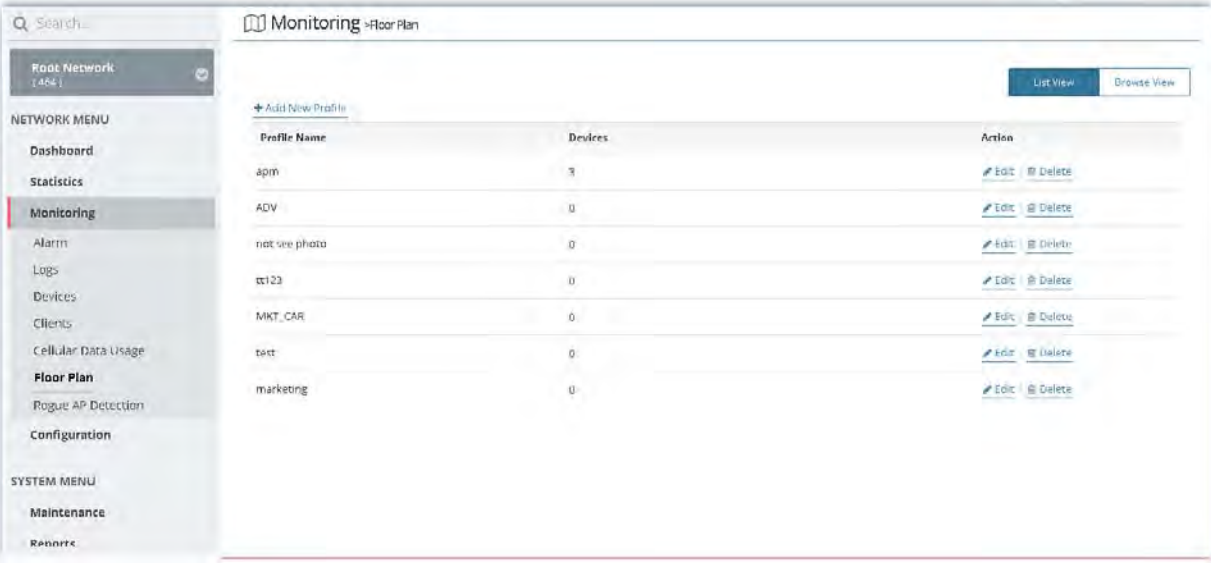
Item	Description
LTE Data Usage Overview	<p><b>Status</b> - The bar chart displays the data usage in yellow, green and grey based on values defined in <b>Quota Settings</b>. If data usage for the LTE model exceeds the percentage of quota configured in the field of <b>Trigger Alarm When Usage Reached</b> in <b>Quota Settings</b>, the amount of used data will be shown in Yellow; if not, it will be displayed in Green. The rest quota will be shown in gray.</p> <p>In addition, device name, throughput, downloaded data and uploaded data for each LTE can be seen on the table below this page.</p>
<b>Quota Settings</b>	
Data Usage Alarm	When it is enabled, a warning message will be shown in the page of <b>DEVICE MENU&gt;&gt;Monitoring&gt;&gt;Alarm</b> once the data usage reaches the threshold defined in <b>Trigger Alarm When Usage Reached</b> .
Data Quota	The value (unit is MB/GB) defined here means total amount of data quota available for all LTE devices managed by VigorACS.
Trigger Alarm When Usage Reached	Set a threshold for triggering alarm mechanism.
Alarm Severity	Set the alarm severity (critical, major, minor, warning and normal). Such severity will be shown on <b>DEVICE MENU&gt;&gt;Monitoring&gt;&gt;Alarm</b> when the data usage for LTE model(s) reaches the threshold.
Data Usage Cycle	<p>Select one of the options (Weekly, Monthly, Custom) as data usage cycle.</p> <p><b>Cycle Duration(days)</b> - When <b>Custom</b> is selected, please specify the cycle duration. The data quota for LTE model will be reset after the</p>

	<p>days configured here.</p> <p><b>Cycle Starts On</b> -When <b>Custom</b> is selected, specify one date as a starting point to reset the data quota for LTE model.</p> <p><b>Weekly Reset Day</b> - When <b>Weekly</b> is selected as Data Usage Cycle, please use the drop down list to choose one day (Monday to Sunday) for VigorACS to reset the data quota for LTE model.</p> <p><b>Monthly Reset Day</b> - When <b>Monthly</b> is selected as Data Usage Cycle, please use the drop down list to choose a date for VigorACS to reset the data quota for LTE model.</p>
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## 10.6 Floor Plan

This function is helpful to determine the best location for VigorAP in a room. A floor plan of a room is required to be uploaded first. By dragging and dropping available VigorAP icon from the list to the floor plan, the placement with the best wireless coverage will be clearly indicated through simulated signal strength.

### 10.6.1 List View

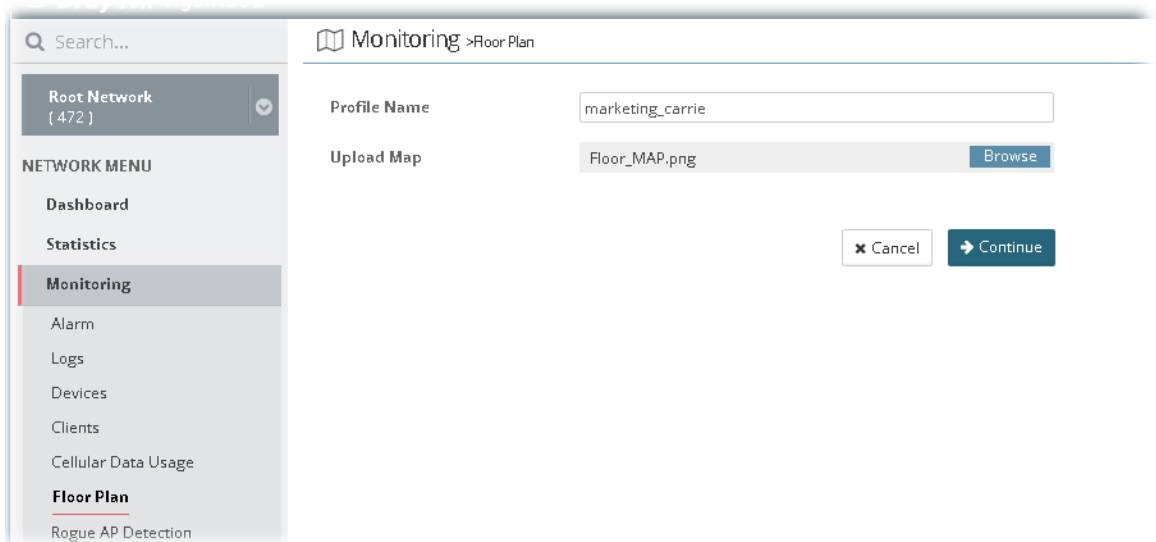


These parameters are explained as follows:

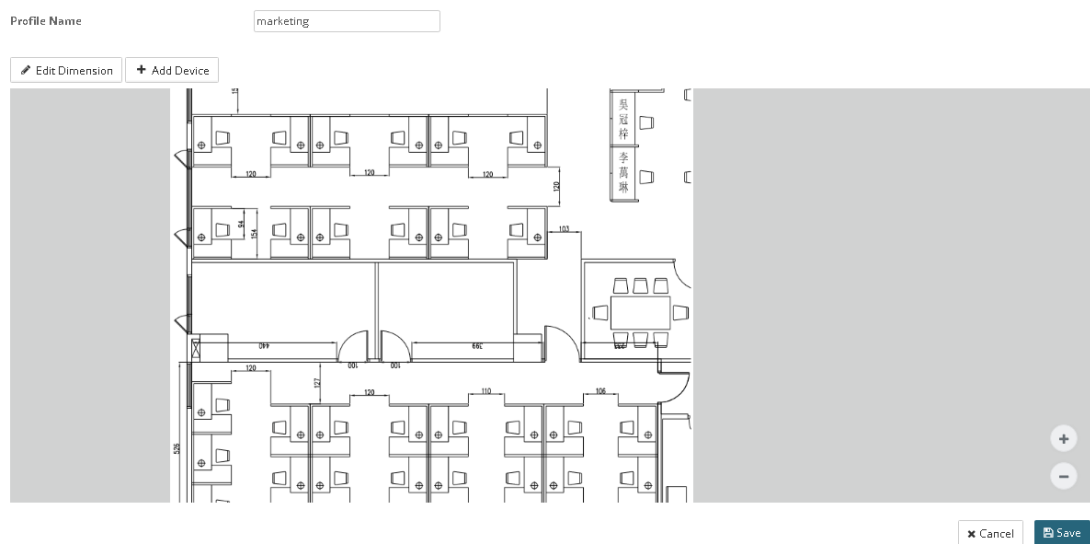
Item	Description
+Add New Profile	Create a new profile.
List View / Browse View	Display the profile with different views.

To create a new profile:

1. Click **Add New Profile**.
2. From the following page, enter profile name (e.g., marketing\_carrier) and click **Browse** to upload a map (e.g., Floor\_MAP.png). Click **Continue**.



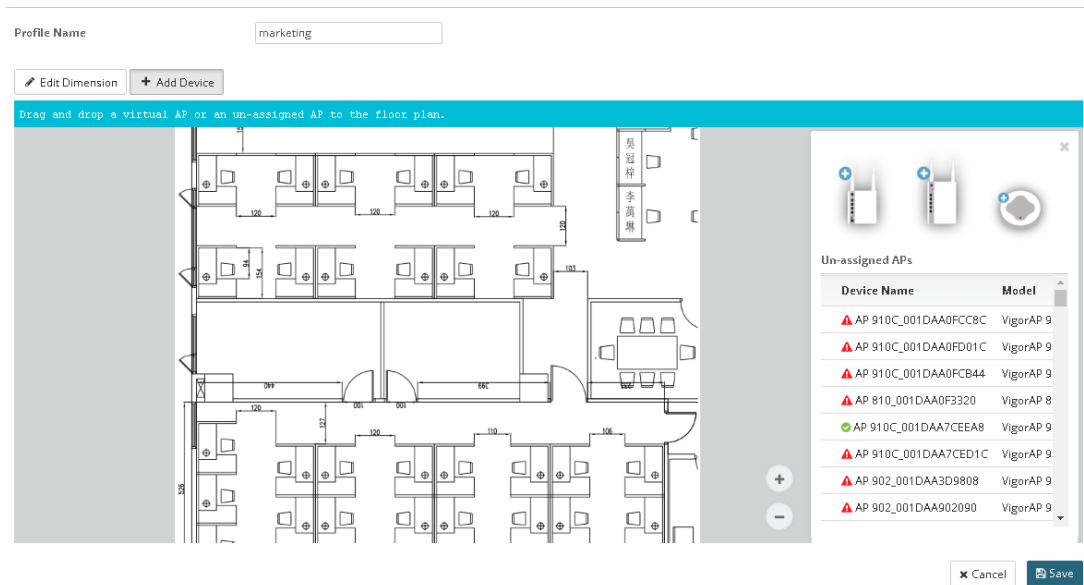
3. A floor map will be displayed on the screen.



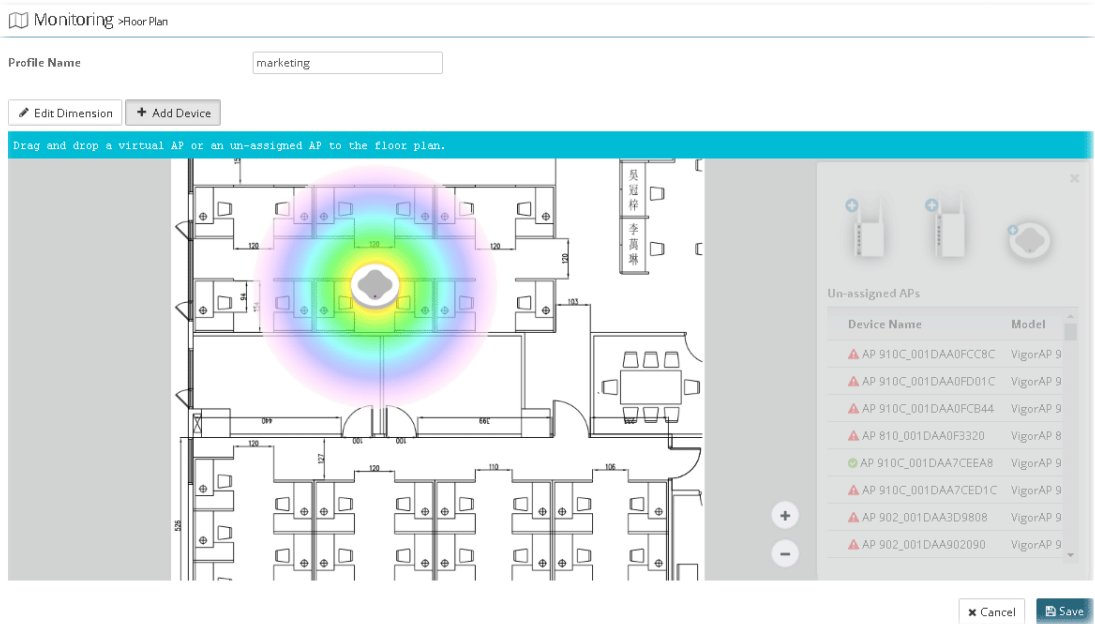
**Edit Dimension** - Draw a line and enter the distance of length / width of the map.

**Add Device** - Click it to display available VigorAP to apply it on to the map.

- Click **+Add Device**. Available VigorAP icons and name list will be displayed on the right side of this page.



- Select the AP you want (e.g., VigorAP910C icon, in this case) from right side of this page. Drag and drop the icon on the map. Later, an icon with effective signal range will be seen on the screen.





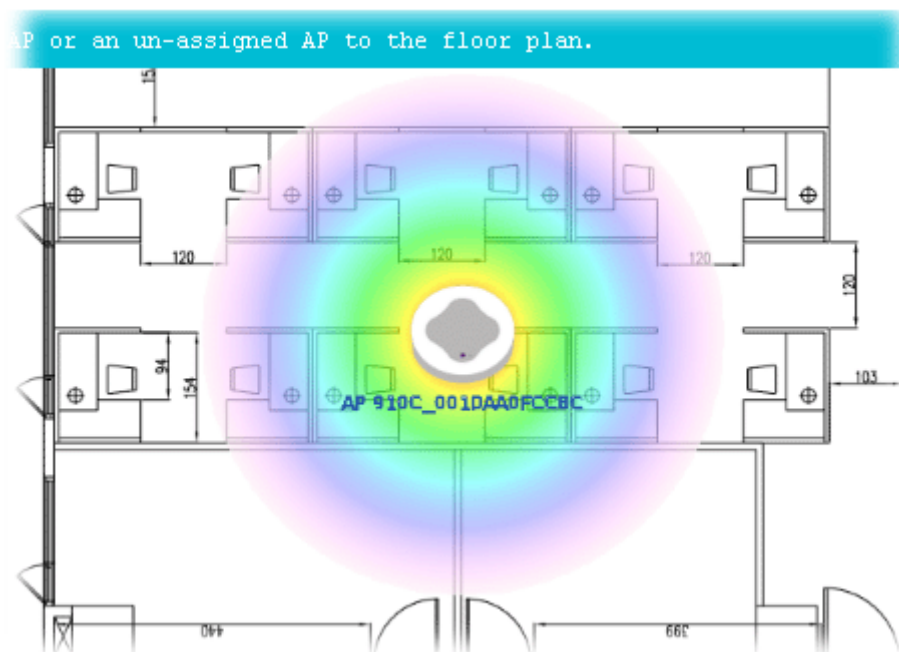
- Slightly click the AP icon on the map. Two links of **Link to an AP** and **Remove Device** will be shown on the right side.



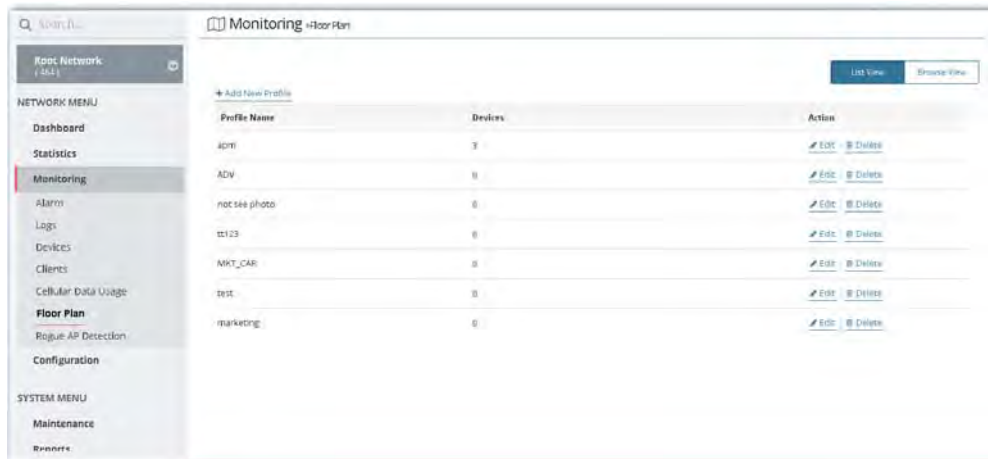
**Remove Device** - If you do not satisfy the location of AP icon, click this link to remove the AP icon from the map.

**Link to an AP** - If you satisfy the location of AP icon, click this link to select VigorAP. All of un-assigned AP names will be shown on the list. Choose the one you want and click Apply. Then such map has been connected with the specified AP.

- Click **Link to an AP** to select the AP you want. Then, the name of the VigorAP will be displayed below the icon on the map.

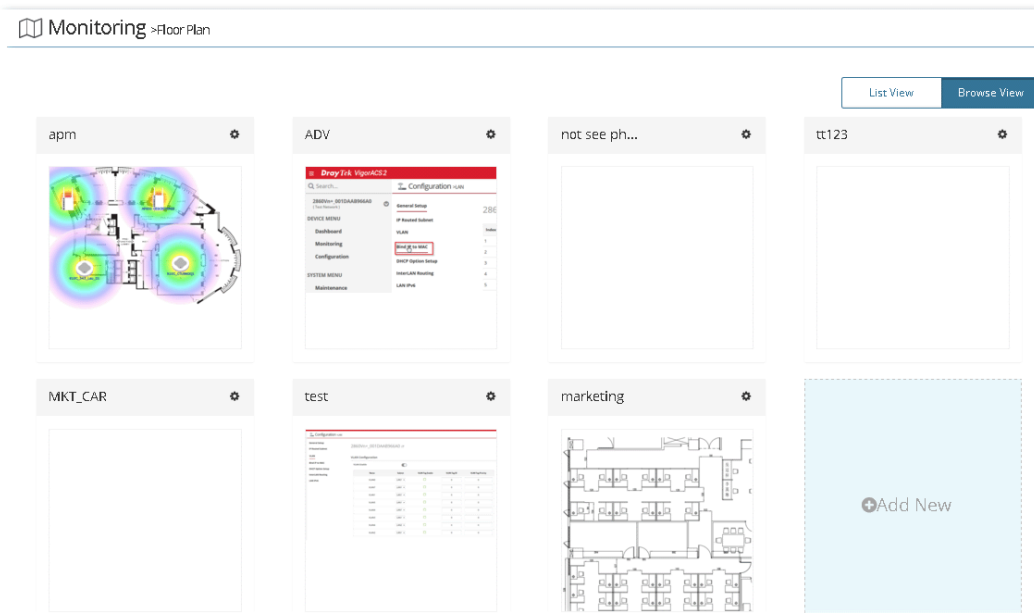


- Click **Save**. The new created profile will be shown on the page.

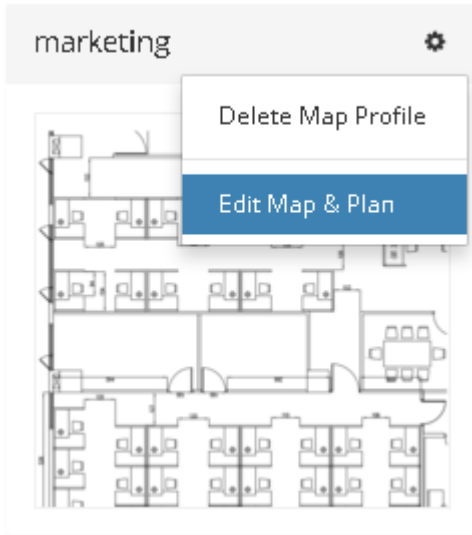


## 10.6.2 Browse View

This page displays all of the floor plan profiles with the map used.



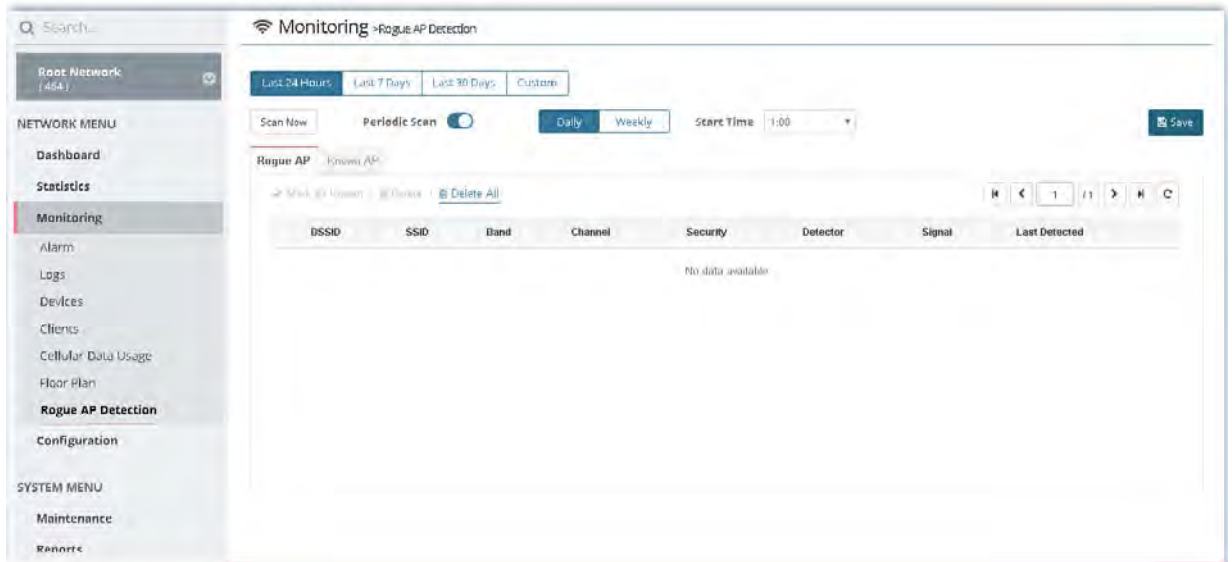
You can click **Add New** on this page to create a new profile. To modify the existed profile, click the icon on the right-top to display a drop down menu. Then click **Edit Map & Plan** to perform the modification, or click **Delete Map Profile** to remove the selected floor plan profile.



## 10.7 Rogue AP Detection

Information detected by VigorAP can be displayed in this page. In which, the APs will be classified with rogue AP and known AP in different colors.

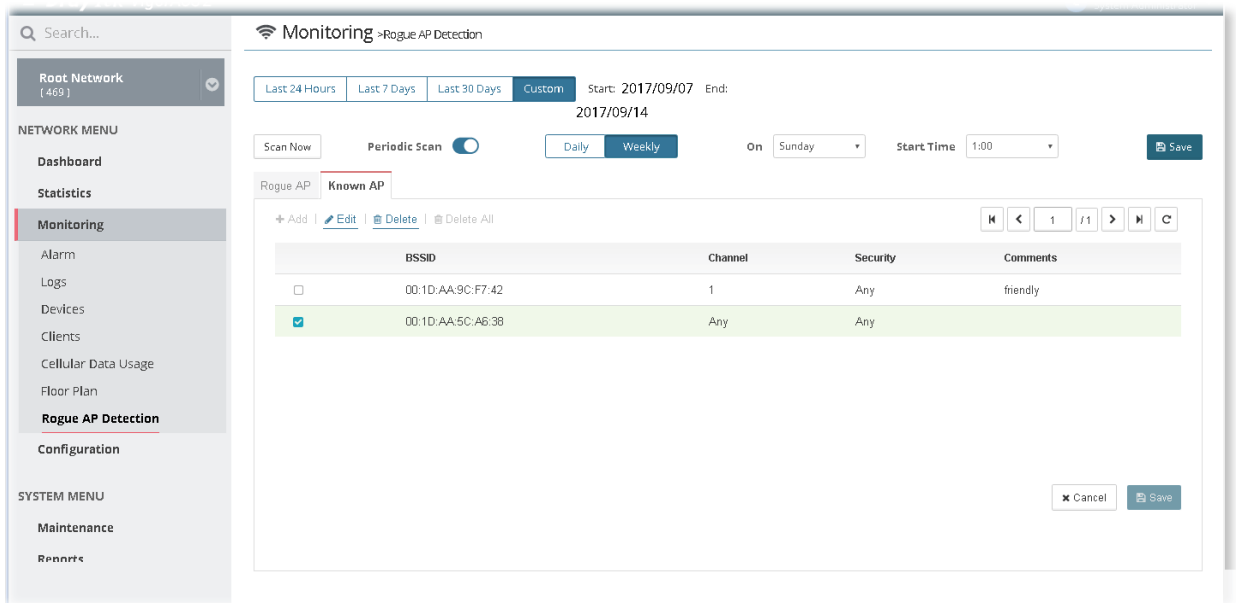
Click the **Rogue AP** tab to display the following page. All the APs detected will be treated as Rogue AP.

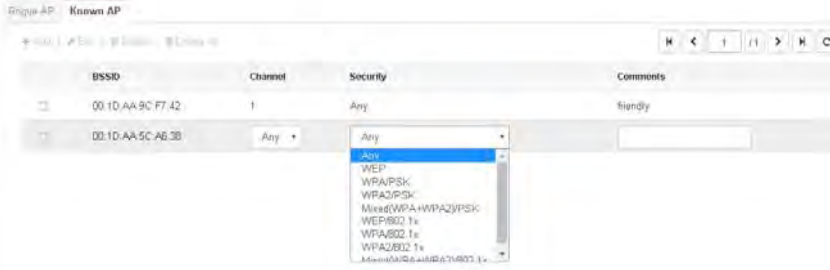


These parameters are explained as follows:

Item	Description
Last 24 Hours / Last 7 Days / Last 30 Days / Custom	Display the access point(s) detected within 24 hours, 7 days, 30 days or user defined days.
Scan Now	Perform device detection immediately.
Periodic Scan	<p>After enabling this feature, access points will be detected periodically based on the setting configured here.</p> <p><b>Daily</b> - VigorACS will detect access point on certain time every day.</p> <ul style="list-style-type: none"> <li>● <b>Start Time</b> - Specify a time point as starting time for device detection.</li> </ul> <p><b>Weekly</b> - VigorACS will detect access point on certain time every week.</p> <ul style="list-style-type: none"> <li>● <b>On</b> - Choose the day to perform device detection.</li> <li>● <b>Start Time</b> - Specify a time point as starting time for device detection.</li> </ul>
Mark as Known	Vigor access points can be detected and be shown in the table under Rogue AP. However, some of them might be known to you and should not be listed here. To solve this problem, simply click the access point and then click <b>Mark as Known</b> . The selected access point will be transferred and listed under Known AP.
Delete	Remove the selected access point from the list.
Delete All	Remove all of the access points from the list.

Click **Known AP** to display the following page. All the access points listed under this page will be treated as friendly AP.

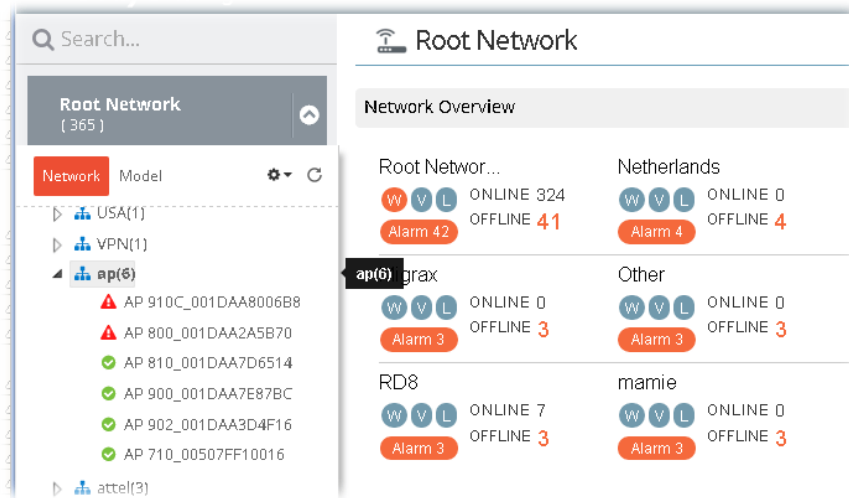


Item	Description
<b>Add</b>	Click it to create a new entry for entering information for access point.
<b>Edit</b>	<p>Change the settings for a selected access point.</p> <p>Select one of the access points. The Edit link will be available for clicking, then.</p> <p>After clicking it, channel, security and comments will be allowed to be modified with different values</p> 
<b>Delete</b>	Remove the selected access point from the list.
<b>Delete All</b>	Remove all of the access points from the list.
<b>BSSID</b>	Display the MAC address of the detected access point.
<b>Channel</b>	<p>Display the channel used by the access point.</p> <p>Check the box of the selected access point and click <b>Edit</b>.</p>
<b>Security</b>	<p>Display the security mode used by the access point.</p> <p>It can be changed.</p>
<b>Comments</b>	<p>Display a brief explanation for the access point.</p> <p>It can be changed.</p>
<b>Save</b>	Save the settings.

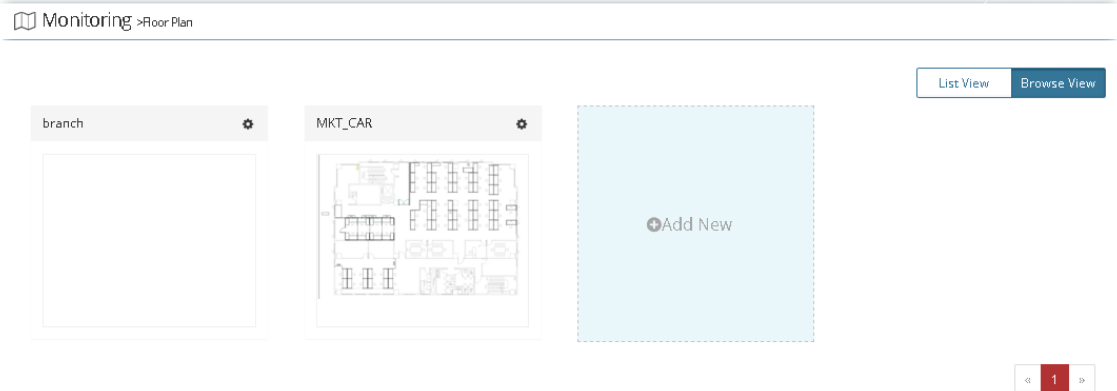
# Applications

## A.1 How to specify an AP device to an existed Floor Plan Profile?

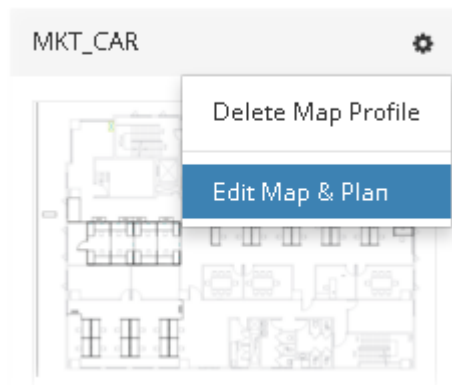
1. From the **Root Network**, locate the access point or the group with access points. In this case, we choose "ap" group.



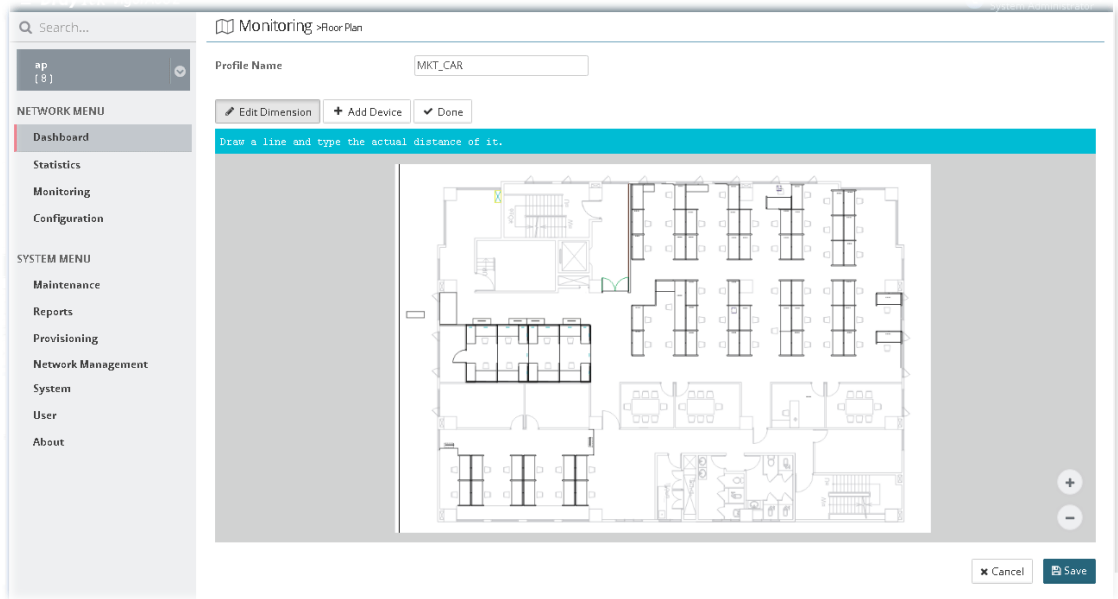
2. Open **NETWORK MENU >> Monitoring >> Floor Plan** and click **Browse View**. Choose one of the AP Map profiles. In this case, we choose "MKT\_CAR" as an example.



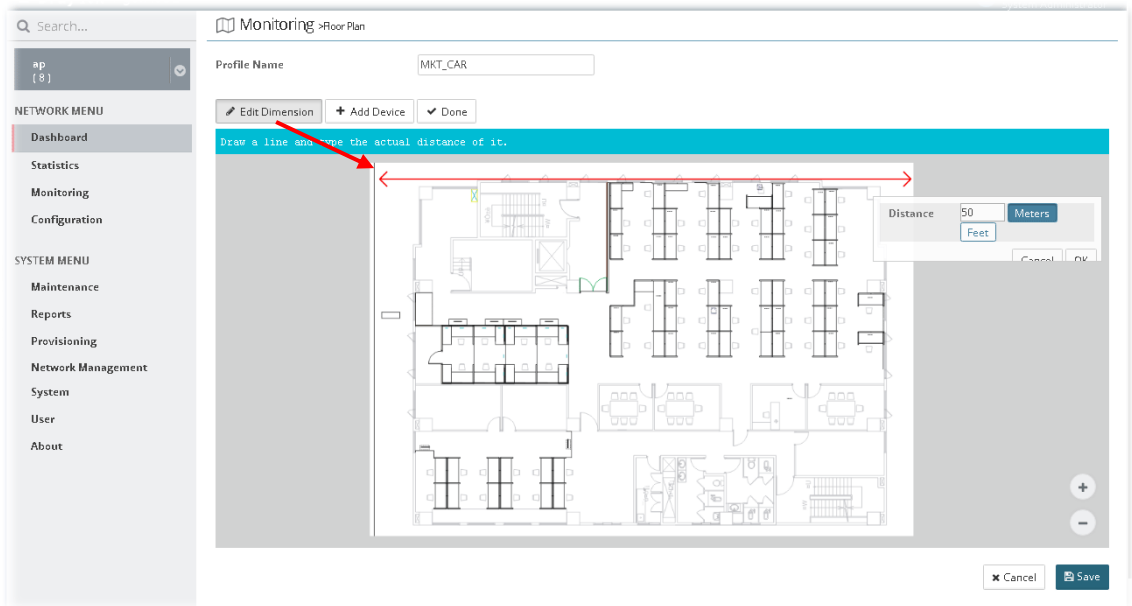
3. Click the button on the top-right to display a drop down menu. Choose **Edit Map & Plan**.



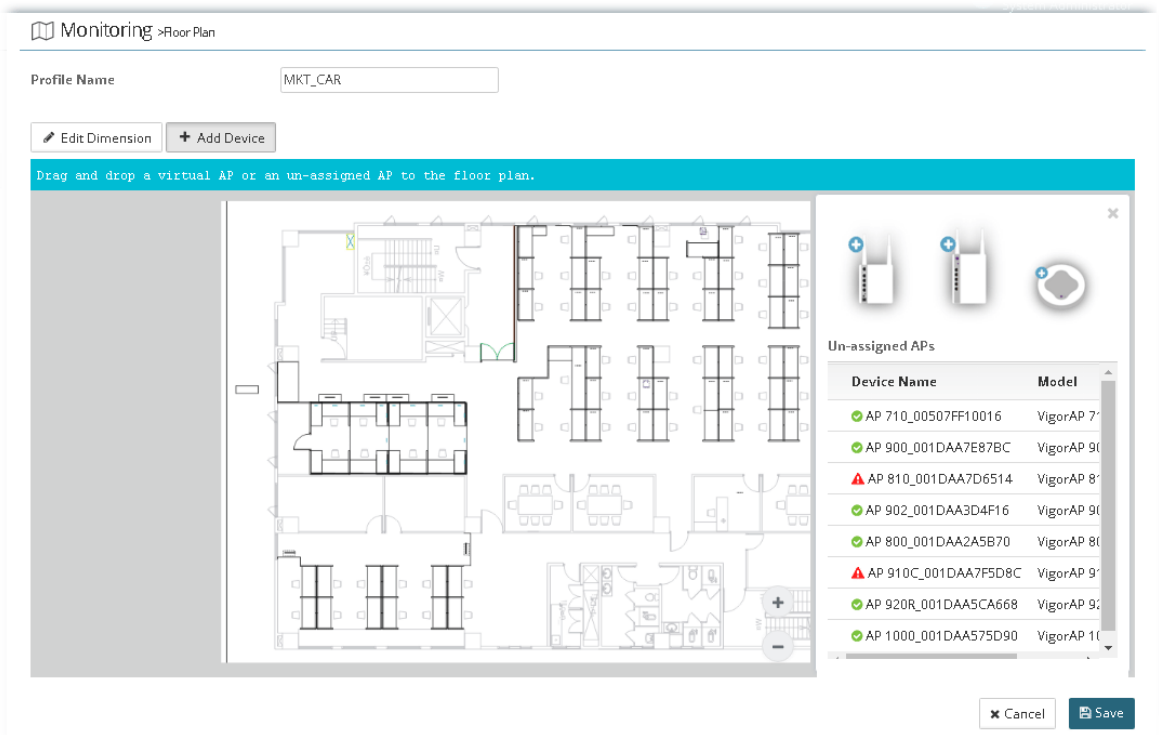
4. In the following web page, click **Edit Dimension** for setting dimension for the map.



5. Click **Edit Dimension** and drag the mouse on the map horizontally / vertically to draw a red line for width /length. Then, type the value on the pop up dialog to determine the real distance and click OK.



6. Click **Add Device** to display AP icons and available AP list (unassigned APs).

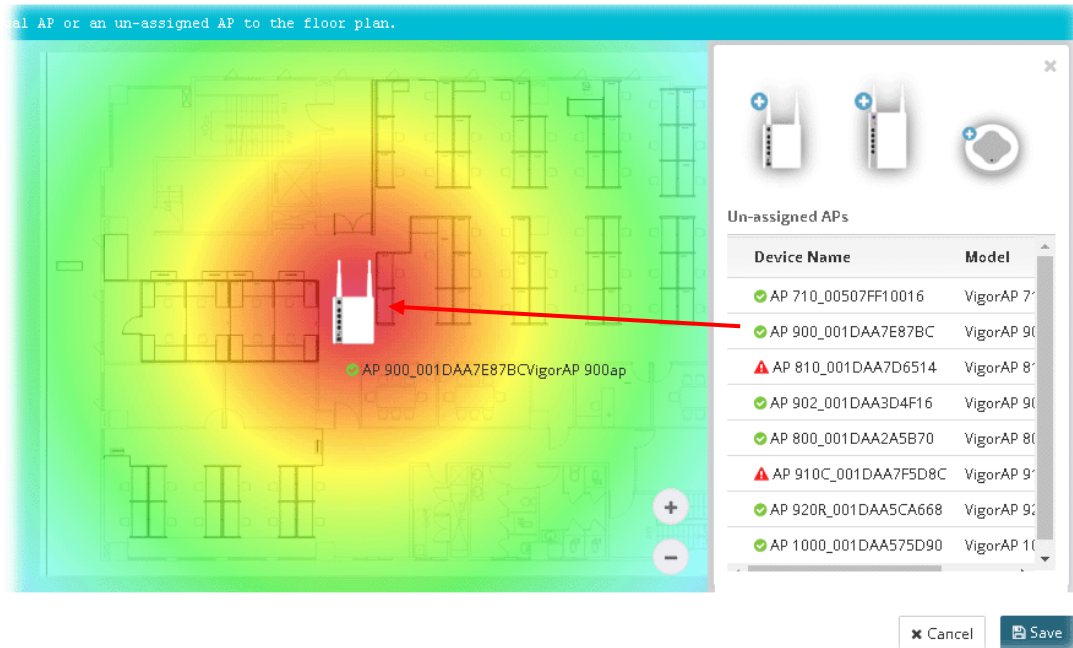


7. Drag an AP icon from right side to the point you want to place the selected AP and drop it.

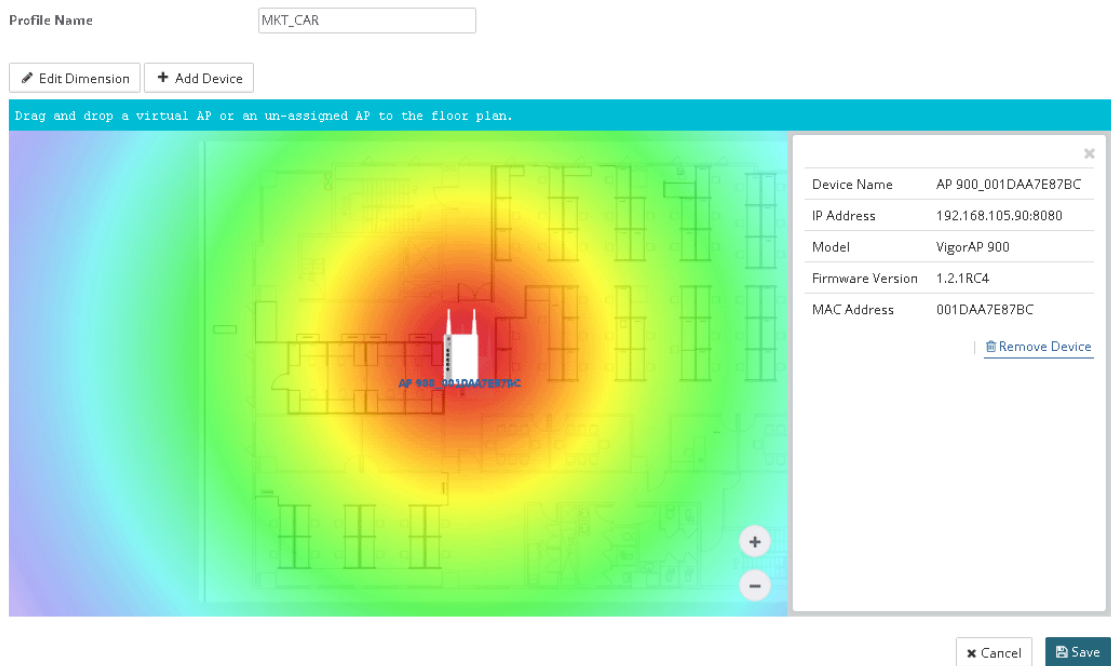


8. Choose one of device names from the list of Un-assigned APs. Drag the device name to the icon on the left side.





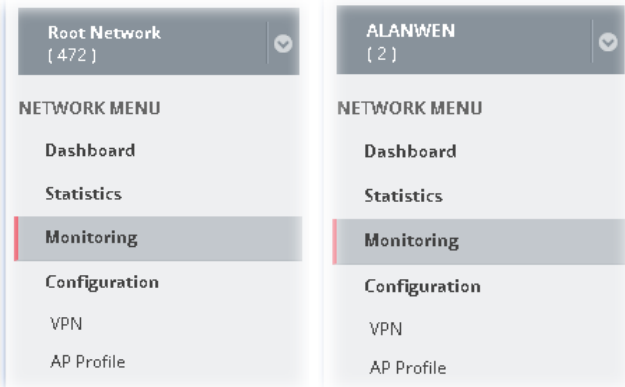
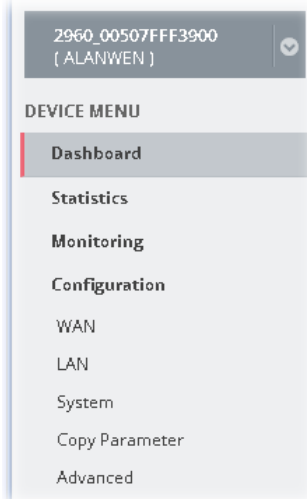
- Now, VigorAP with device name will be shown on this page. Slightly click the AP icon, brief description for such AP will be shown on the right side of this page.



- Click Save.

# Chapter 11 Configuration for Network

Configuration settings will vary for NETWORK MENU and DEVICE MENU.

Settings to be configured under Root Network / Group	Settings to be configured when a CPE is selected
	

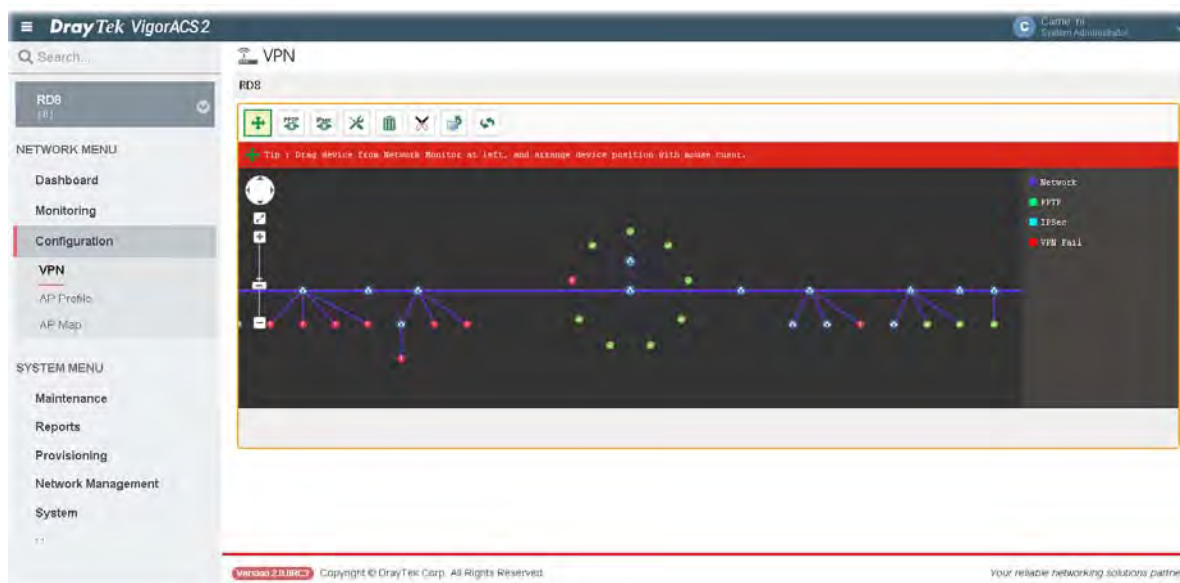
NETWORK MENU is available for Root Network and network group; however, DEVICE MENU is available when a device managed by VigorACS is selected. Configuration menu for root network/group contains VPN, AP Profile and AP MAP. Yet, the menu items for a selected device, basically, are the same as the settings on web user interface of the selected device (CPE, AP and etc.). In other words, it is not necessary for the administrator to access into the web user interface of the selected CPE to make setting changes. If required, the administrator can modify the settings for the selected device through the options displayed under Configuration. The modifications will be applied to the selected device immediately.

## 11.1 VPN

VigorACS offers an easy method, VPN Wizard, to configure VPN settings for building VPN connection between two CPEs.

## 11.1.1 VPN under NETWORK MENU

This page displays all the VPN connection status globally for Root Network or the VPN connection status for the network group selected.



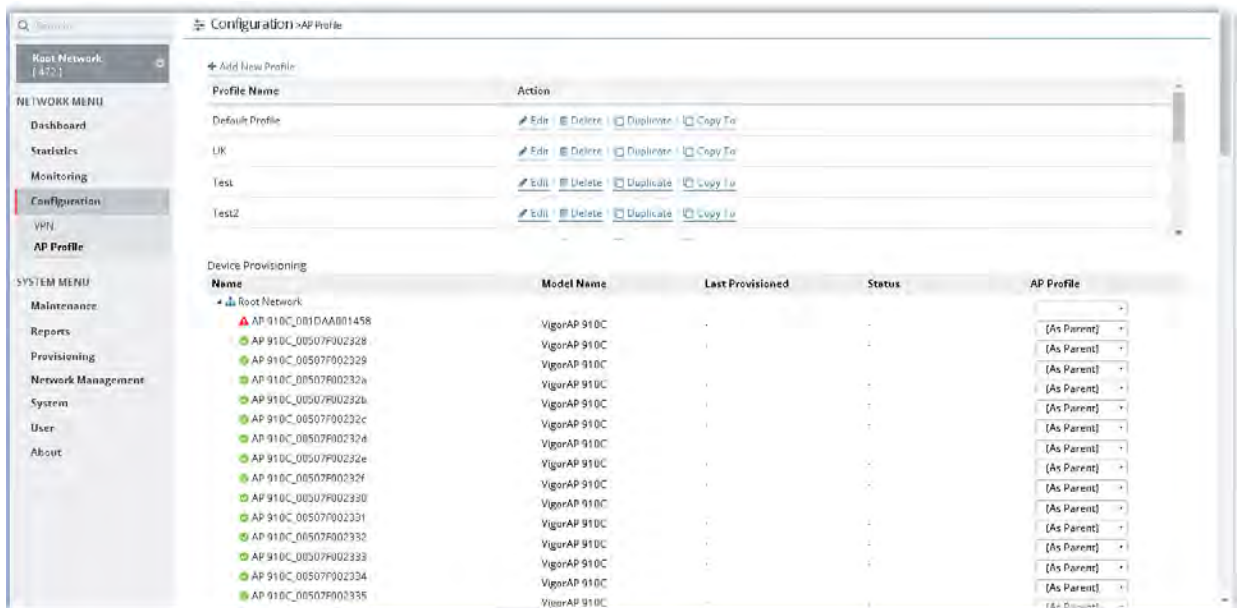
Different colors for arrows represent different protocols used in VPN connections. Purple means Network Group; Green means PPTP mode; Blue means IPSec mode; and Red means the VPN connection is failed.

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## 11.2 AP Profile

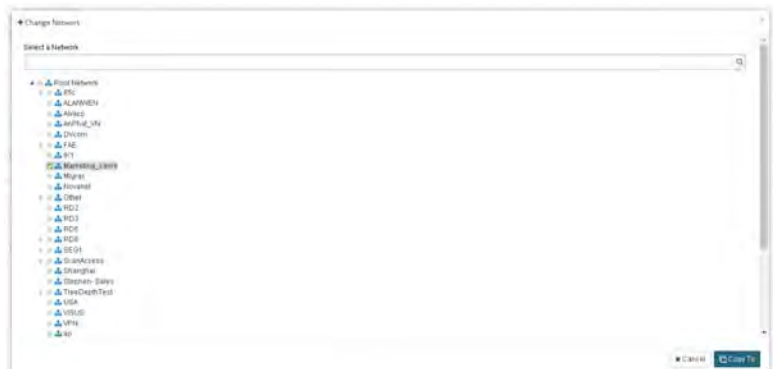
AP profile is used to apply to a selected access point. It is very convenient for the administrator to configure the setting for access point without opening the web user interface of the access point.

The functions listed in the AP profile in VigorACS contain settings for all of models of VigorAP. When an AP profile is created, it can be used to apply onto any access point managed by VigorACS. If the access point does not have the functions defined in the AP profile, after being applied, only the functions that the selected access point support will be overwritten by the selected AP profile.



These parameters are explained as follows:

Item	Description
+Add New Profile	Create a new AP profile with basic settings.
Profile	Display the name of AP profile.
Action	<p><b>Edit</b> - Configure detailed settings for the selected AP profile.</p> <p><b>Delete</b> -Delete the selected AP profile.</p> <p><b>Duplicate</b> - Click it to duplicate a new profile (e.g., aaa(1)) based on the selected profile (e.g., aaa).</p> <p><b>Copy To</b> - Click it to open the following page. Then select a network (e.g., Marketing_carrie in this case) from the tree view of Root Network. After clicking the Copy To button, the configuration of selected AP profile will be applied to the selected network (e.g., Marketing_carrie).</p>



<b>Device Provisioning</b>	<p>Locate the access points for applying suitable AP profile.</p> <p><b>Name</b> - Display a tree view for model managed by VigorACS.</p> <p><b>Model Name</b> - Display the name of the model.</p> <p><b>Last Provisioned</b> - Display the time that AP profile was applied to the selected device.</p> <p><b>Status</b> - Display the status (updating, complete and "-") of the AP.</p> <p><b>AP Profile</b> - Choose an AP profile for applying to the selected AP. In which, "As Parent" means to apply the profile listed on the top to the selected AP.</p>
<b>Refresh</b>	Refresh current page.
<b>Save</b>	Save the changes in this page.

## 11.2.1 Add New Profile

The following setting page appears when +Add New Profile is clicked.

System Administrator

Configuration > AP Profile

Add a Profile

Profile Name:  ✓

AP Login Username:  ✓

AP Login Password:  ✓

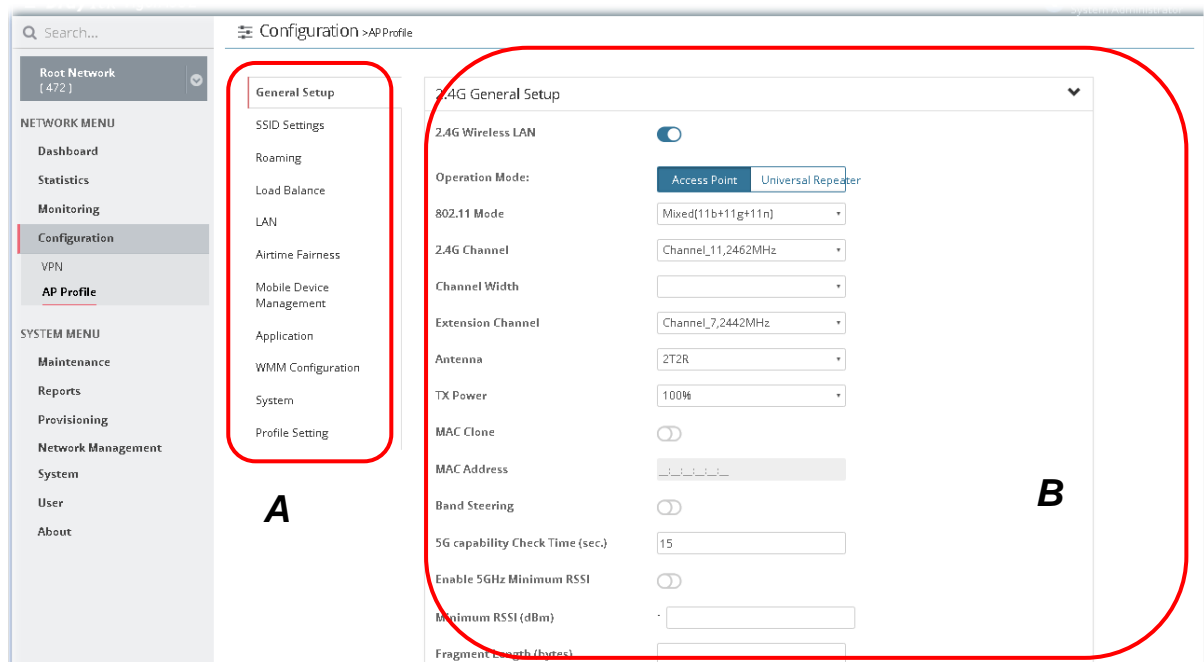
[Back to profile list](#) Save

Available settings are listed as follows:

Item	Description										
Profile Name	Type a name of the profile.										
AP Login Username	Type a username for login the access point.										
AP Login Password	Type a password for login the access point.										
Back to profile list	Return to previous page, AP profile list.										
Save	<p>Save the settings and display the new profile on the AP profile list.</p> <p><a href="#">Add New Profile</a></p> <table border="1"> <tbody> <tr> <td>Test</td> <td><a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a></td> </tr> <tr> <td>Test2</td> <td><a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a></td> </tr> <tr> <td>ttt</td> <td><a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a></td> </tr> <tr> <td>redf</td> <td><a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a></td> </tr> <tr> <td>AP_Carrie</td> <td><a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a></td> </tr> </tbody> </table>	Test	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>	Test2	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>	ttt	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>	redf	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>	AP_Carrie	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>
Test	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>										
Test2	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>										
ttt	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>										
redf	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>										
AP_Carrie	<a href="#">Edit</a>   <a href="#">Delete</a>   <a href="#">Duplicate</a>   <a href="#">Copy To</a>										

## 11.2.2 Edit the AP Profile

To configure detailed settings for each AP profile, click the **Edit** button for the selected profile. The setting page appears as follows:



Available settings are listed as follows:

Item	Description
Area A - Menu Item	At present, the available menu items contain, <ul style="list-style-type: none"> <li>● General Setup</li> <li>● SSID Settings</li> <li>● Roaming</li> <li>● Load Balance</li> <li>● LAN</li> <li>● Airtime Fairness</li> <li>● Mobile Device Management</li> <li>● Application</li> <li>● WMM Configuration</li> <li>● System</li> <li>● Profile Setting</li> </ul>
Area B - Settings	Such area will vary according to the item selected in Area A - Menu Item.



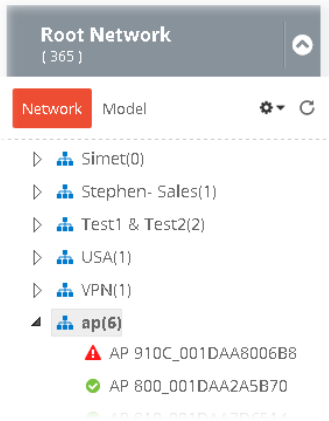
### Info

If required, refer to User's Guide of VigorAP for the detailed information of settings definition.

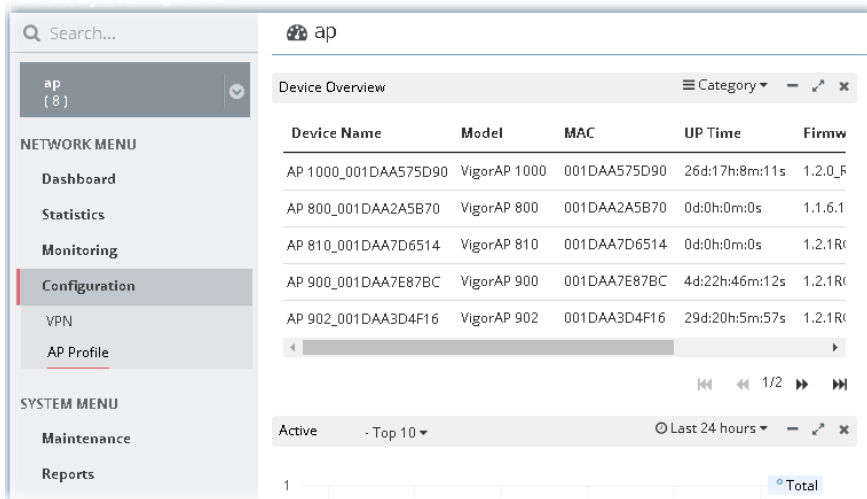
# Applications

## A.1 How to apply an AP profile to AP device(s)?

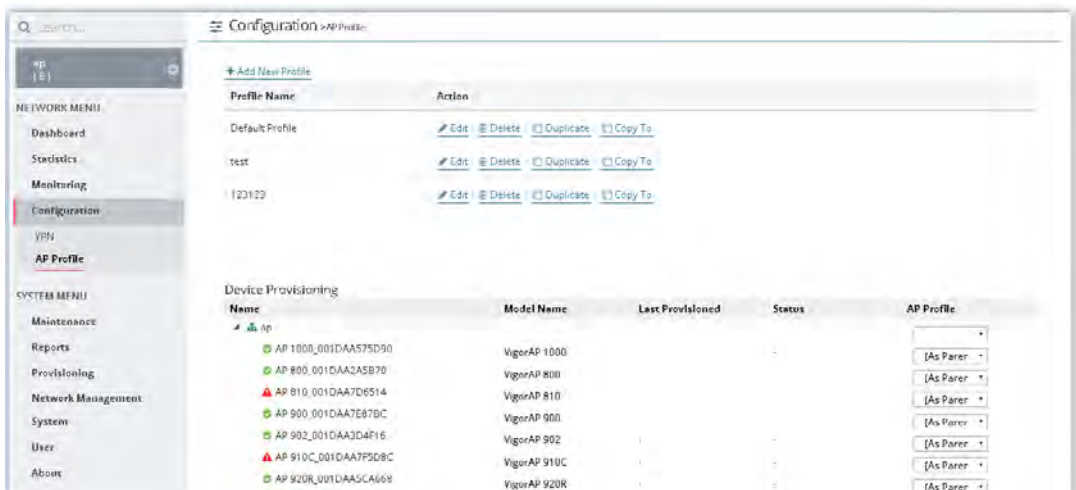
1. Choose a group containing with access points (e.g., "ap" in this case) from Root Network.



2. The dashboard of "ap" group appears as follows.



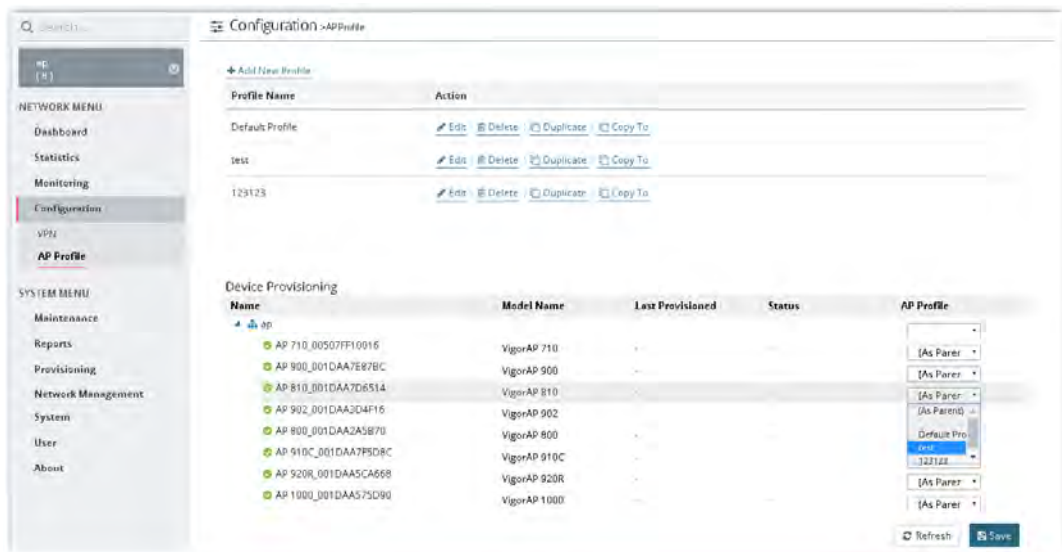
3. Open NETWORK MENU>>Configuration>>AP Profile.





In the **Device Provisioning**, all of the access points (e.g., AP 800/ AP810/ AP900 / AP902) grouped under “ap” are displayed under the field of Name.

4. Select the AP (e.g., AP 810 in this case) required to apply new AP profile; and use the drop down list of AP Profile to specify a profile (e.g., test in this case).



### Info

You can click **+Add New Profile** to create a new AP profile if there is no AP profile to be chosen or the existed AP profile is not suitable for the AP model.

5. Click **Save**. The settings in web user interface of the selected VigorAP will be overwritten with the settings configured in AP profile immediately.

This page is left blank.

# Part V DEVICE MENU for Specified CPE

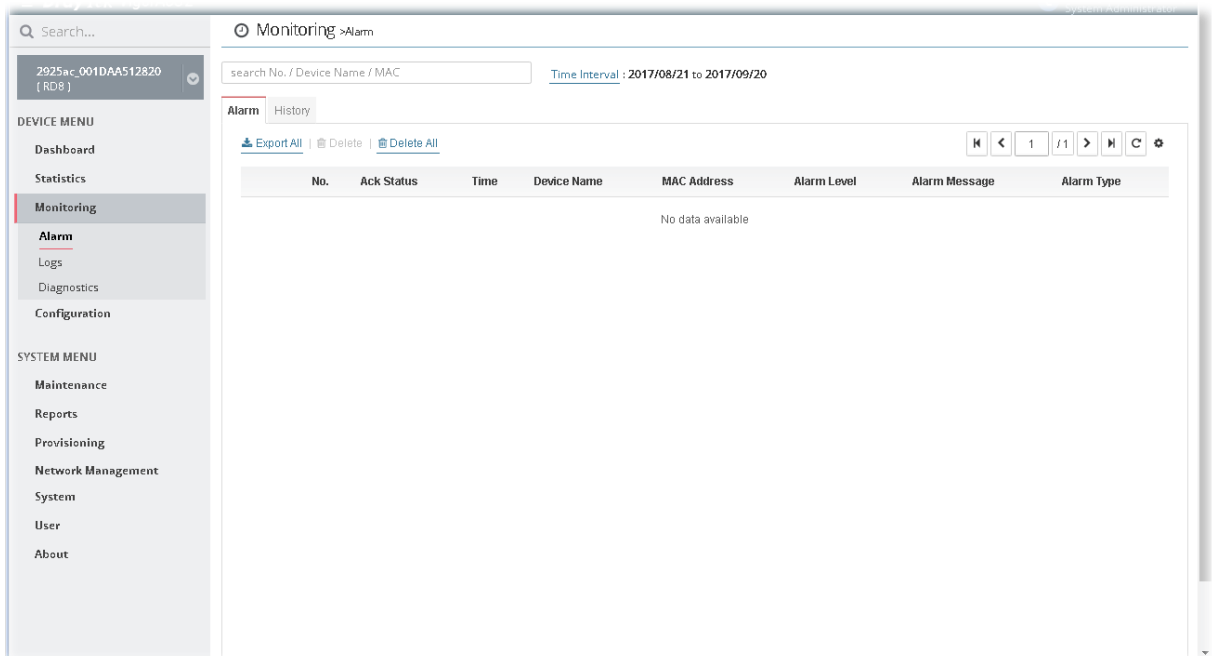
# Chapter 12 Monitoring for CPE

## DrayTek VigorACS2

Monitoring menu offers Alarm, Logs and Diagnostics for monitoring the normal and abnormal actions for the specified CPE.

### 12.1 Alarm

Alarm message will be recorded on VigorACS server when there is a trouble happened to the device (CPE/AP). Only the users within the same user group will be notified with the alarm message.



These parameters are explained as follows:

Item	Description
Alarm / History	<b>Alarm</b> - Display the alarm records recently. <b>History</b> - Display all the alarm records that have been solved and cleared.
Export All	Click this button to save alarm log as a XLS file.
Delete	Clear the alarm record which has been solved by VigorACS.
Delete All	Clear all of the alarm records which have been solved by VigorACS.
No.	Display the index number of the alarm. It is offered by VigorACS automatically.
Ack Status	Display the status of the records with the type specified here (Not Ack or Acked).
Time	Display the time that the alert occurred.

Device Name	Display the name of the device encountering the trouble.
MAC Address	Display the MAC address of the device.
Alarm Level	Display the alarm message with the severity specified.
Alarm Message	Display a brief explanation for the alarm sent by VigorACS automatically.
Alarm Type	Display the alarm message with the type specified.
Alarm Status	Display the status of the records with the type specified here (Alarm or Rearm).
Clear Status	Display the clear status for the alarm records. To view different clear status, use the drop down list to specify the one you want to see on the screen.

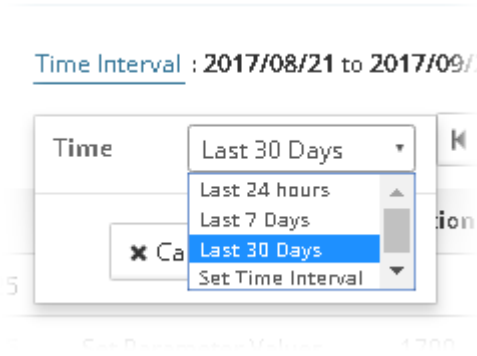
## 12.2 Logs

Log provides administrator records for action executed, device name, MAC address, Device ID, MAC Address, Device IP, Action, Action ID and Time for the selected CPE device.

The screenshot displays the 'Monitoring > Logs' section of the VigorACS interface. On the left is a 'DEVICE MENU' with options like Dashboard, Statistics, Monitoring (selected), Alarm, Logs, Diagnostics, Configuration, and SYSTEM MENU. The main area shows a table of logs with columns: ID, Device Name, Device ID, MAC Address, Device IP, Action, Action ID, and Time. The logs include entries for actions such as 'Inform' and 'Set Parameter Values' with corresponding IDs and timestamps.

These parameters are explained as follows:

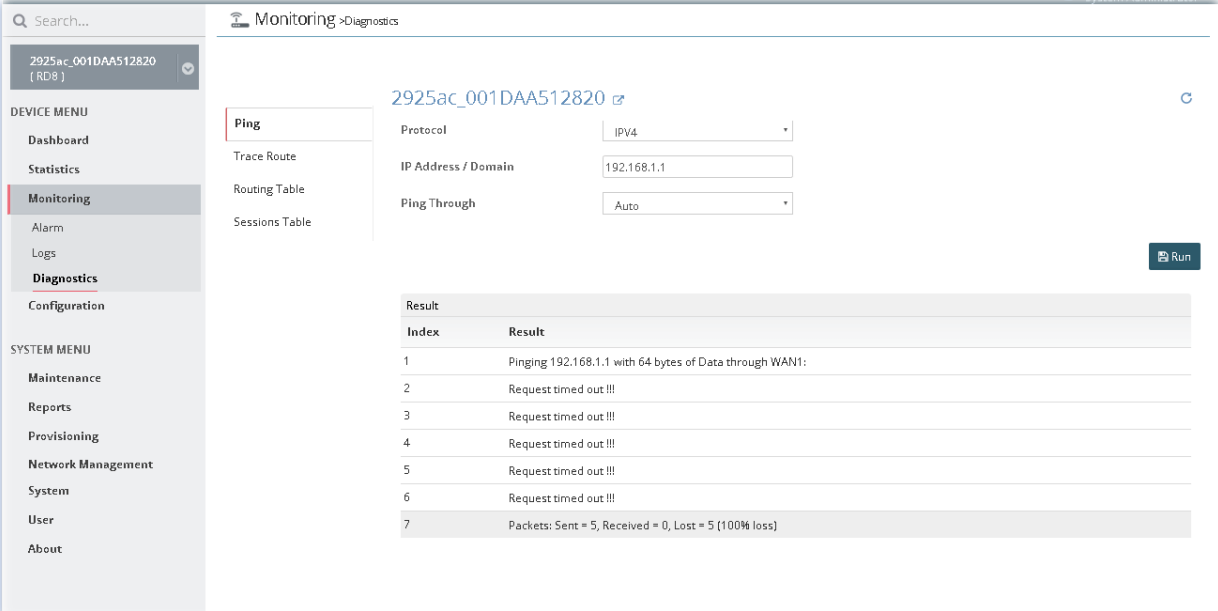
Item	Description
Log Type	<p>Choose one of the conditions to display related log on this page.</p>

<input type="text" value="Search Device Name / IP / MAC"/>	Enter the condition for VigorACS to search and display relational information.
<b>Time Interval</b>	Specify the time interval to display information within that time period.  
<b>Export All</b>	Click this button to save alarm log as a XLS file.
<b>Delete</b>	Clear the alarm record which has been solved by VigorACS.
<b>Delete All</b>	Clear all of the alarm records which have been solved by VigorACS.

## 12.3 Diagnostics

### 12.3.1 Ping

This page allows the system administrator / user to ping a LAN PC (IPv4 or IPv6) through specified WAN interface.

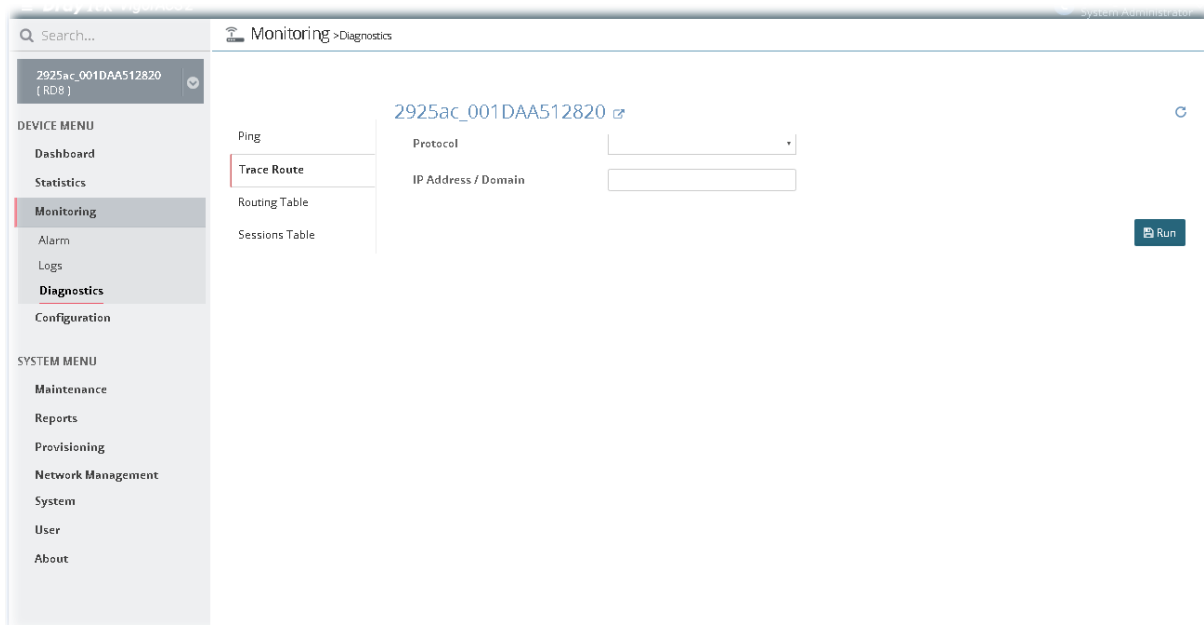


Index	Result
1	Pinging 192.168.1.1 with 64 bytes of Data through WAN1:
2	Request timed out !!!
3	Request timed out !!!
4	Request timed out !!!
5	Request timed out !!!
6	Request timed out !!!
7	Packets: Sent = 5, Received = 0, Lost = 5 (100% loss)

Click the Run button to start the ping work. The result will be displayed on the screen.

## 12.3.2 Trace Route

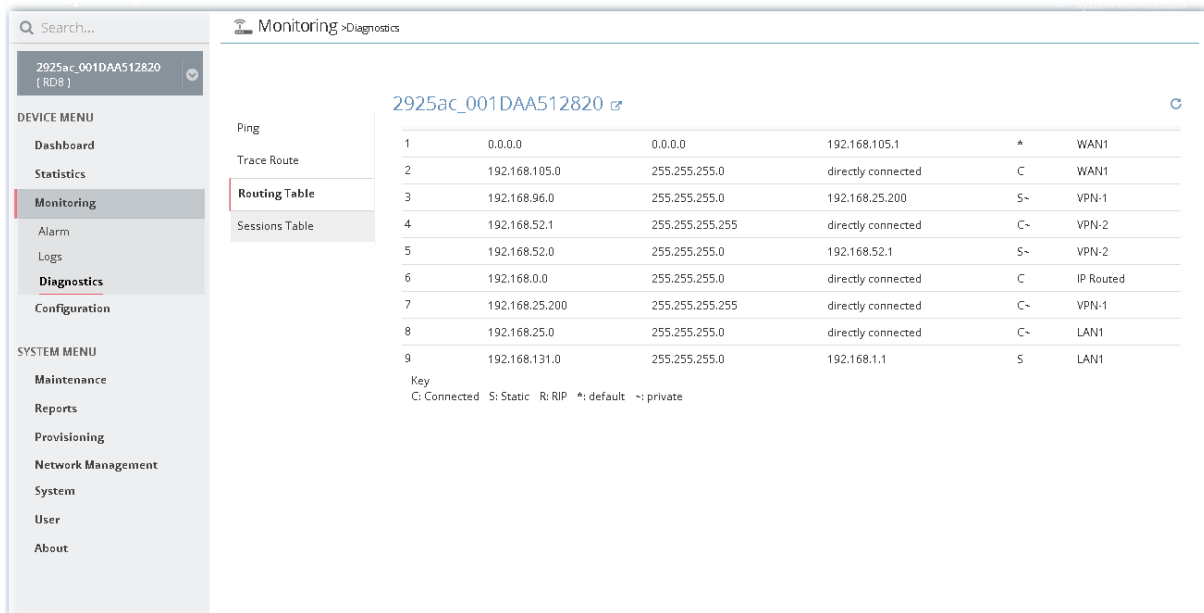
This page allows system administrator / user to trace the routes from router to the host.



Simply type the IP address of the host in the field of IP Address / Domain and click Run. The result of route trace will be shown on the screen.

## 12.3.3 Routing Table

This page displays a reference table for packets routing by Vigor router.



## 12.3.4 Sessions Table

This page displays a reference table for NAT sessions detected by Vigor router.

The screenshot shows the Vigor router web interface. At the top, there is a search bar and the breadcrumb "Monitoring > Diagnostics". Below the search bar, the device ID "2925ac\_001DAA512820 [RD8]" is displayed. The left sidebar contains a "DEVICE MENU" with options: Dashboard, Statistics, Monitoring (highlighted), Alarm, Logs, Diagnostics, and Configuration. Below this is a "SYSTEM MENU" with options: Maintenance, Reports, Provisioning, Network Management, System, User, and About. In the main content area, a dropdown menu is open under "Monitoring", showing options: Ping, Trace Route, Routing Table, and Sessions Table (highlighted). The main content area displays the device ID "2925ac\_001DAA512820" with a refresh icon. Below this, the text "No data available" is shown.

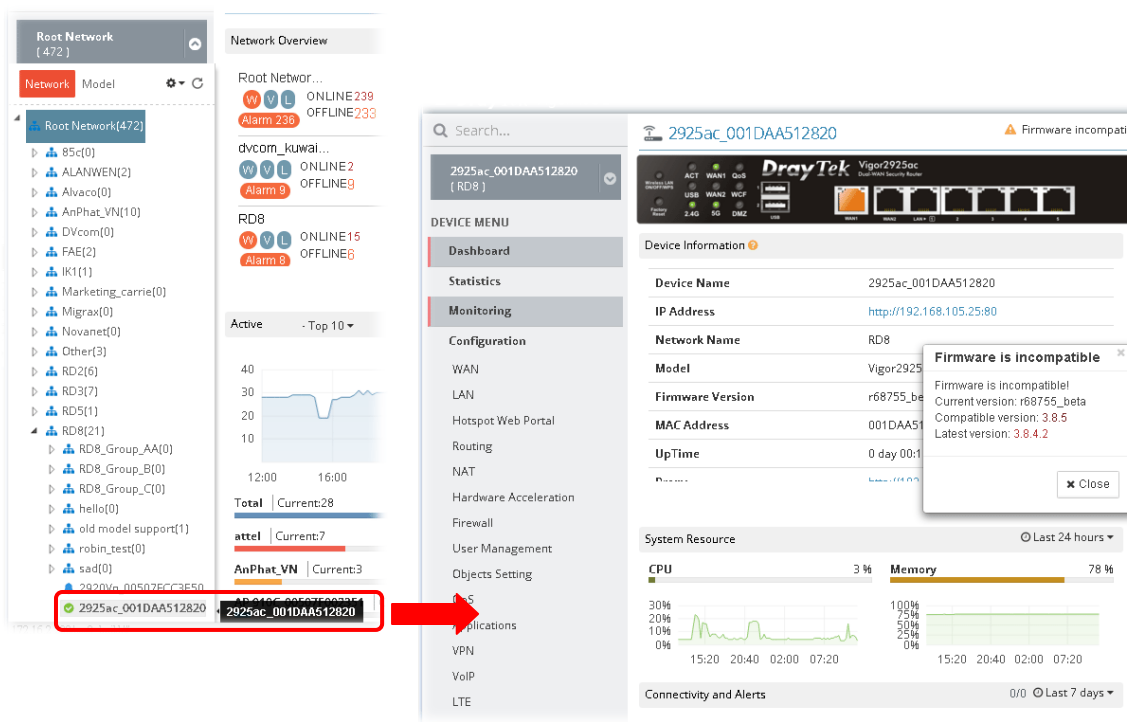


# Chapter 13 Configuration for CPE

## DrayTek VigorACS 2

There are two methods to modify CPE settings via VigorACS, changing the settings from **DEVICE MENU**>>**Configuration** on VigorACS or click the IP address link of the selected CPE to access into the web user interface of that CPE.

How to select a CPE? On the left side of the home page of VigorACS 2, open Root Network and find out the CPE you want. Then, click the CPE. A page view with settings related to the selected CPE will be shown on the screen.



Or, access into the web user interface of that CPE by clicking IP address link of the selected CPE:

The screenshot displays the VigorACS 2 web user interface. On the left is a sidebar menu with sections for NETWORK MENU (Dashboard, Statistics, Monitoring, Configuration) and SYSTEM MENU (Maintenance, Reports, Provisioning, Network Management, System, User, About). The main content area features a line graph showing network usage over time, a table of device statistics for various AP models, and a 'New Devices' table. The 'New Devices' table has a red box around the entry with IP address 192.168.66.1:8080. On the right, there are additional statistics for total network usage and specific device types like IK1, AnPhat\_VN, and attel.

Action	IP Address	Device Name	Device Type
+	192.168.1.11:80	AP 902_001DAA3D9808	VigorAP 902
+	192.168.66.1:8080	2925ac_001DAAF06DF0	Vigor2925Vac
+	177.103.196.170:80	3900_001DAAA92508	Vigor3900
+	192.168.105.105:80	2910V_00507FC26824	Vigor2910V
+	192.168.2.10:80	3900_00507F7FFCE8	Vigor3900

Configuration settings will vary for NETWORK MENU (for network/group) and DEVICE MENU (for CPE).

Settings to be configured under Root Network / Group	Settings to be configured when a CPE (e.g, Vigor2925ac) is selected
<p>Two screenshots showing the NETWORK MENU. The first is for 'Root Network (472)' and the second is for 'RD8 (21)'. Both show menu items: Dashboard, Statistics, Monitoring, Configuration, VPN, and AP Profile.</p>	<p>A screenshot showing the DEVICE MENU for device '2925ac_001DAA512820 (RD8)'. The menu items are: Dashboard, Statistics, Monitoring, Configuration, WAN, LAN, Hotspot Web Portal, Routing, NAT, Hardware Acceleration, Firewall, User Management, Objects Setting, and QoS.</p>

NETWORK MENU is available for Root Network and network group; however, DEVICE MENU is available when a device managed by VigorACS 2 is selected.

The menu items for a selected device, basically, are the same as the settings on web user interface of the selected device (CPE, AP and etc.). If required, the administrator can modify the settings for the

selected device through the options displayed via VigorACS 2. The modifications will be applied to the selected device immediately.



### Info

The menu items listed under Configuration will be changed based on the CPE device / AP device selected. The explanation and usage of the menu items are totally the same as the descriptions stated on User's Guide of each device.

In this chapter, **Vigor2860 Vac** is selected as an example. That is, the menu items displayed under Configuration are based on the menu items used by Vigor2860 Vac.

## 13.1 Modifying WAN Settings for CPE

WAN settings relate to access Internet for CPEs. If you want to change WAN settings for specified CPE(s), please choose the device. And, open **DEVICE MENU>>Configuration>>WAN**.

### 13.1.1 Internet Access – Check WAN Status

Internet Access is convenient for checking WAN status for the selected CPE/group.

The screenshot shows the 'Internet Access' configuration page for the device '2860Vac\_001DAAC64C50'. The page includes a sidebar with a 'DEVICE MENU' containing 'Dashboard', 'Monitoring', 'Configuration', 'WAN', 'LAN', 'Routing', 'NAT', and 'Firewall'. The main content area shows a table with the following data:

Alarm Enable	Index	MAC Address	Up Time	IP	Addressing Type
disable	1	00:1D:AA:C6:4C:51	0d 00h 00m	...	
disable	2	00:1D:AA:C6:4C:52	3d 20h 39m	192.168.105.69	Static
disable	3	00:1D:AA:C6:4C:53		...	
disable	4	00:1D:AA:C6:4C:54		...	

To edit the parameters settings of the selected CPE, move the mouse cursor on the table and click the index number (index 1 ~ index 4 represent WAN 1 ~ WAN 4) to get the following page.

2860Vac\_001DAAC64C50 [↗](#)

**Internet Access**

Connection Detection

Multi-PVC/VLAN

WAN IPv6

WAN Budget

DSL

Alarm

Enable

Active Mode Always On | Failover

Physical Type(Ethernet) Auto negotiation ▾

VLAN Tag Insertion

Connection Mode Static or Dynamic IP | PPPoE

MTU

MAC Address Default MAC | Specify MAC

Show alarm message when this WAN interface disconnects.

---

**Static or Dynamic IP**

Connection Type DHCP | Static

IP Address

Subnet Mask

Gateway IP Address

Primary DNS Server

Secondary DNS Server

---

**WAN IP Alias ( Multi-NAT )**

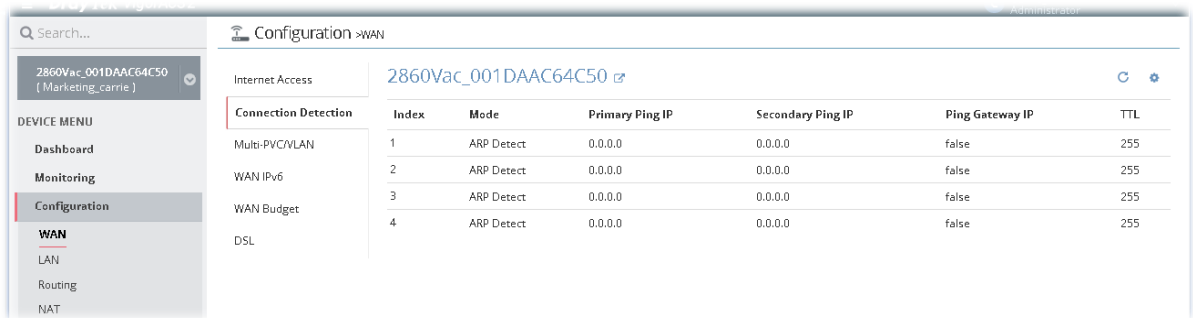
Index	Enable	Aux. WAN IP	Join NAT IP Pool	Action
1	<input checked="" type="checkbox"/>	192.168.105.69	<input checked="" type="checkbox"/>	
2	<input type="checkbox"/>	<input type="text" value="0.0.0.0"/>	<input type="checkbox"/>	<a href="#">+ Add</a>

✕ Cancel Save

After finished the settings, click Save. The modification for the CPE will take effect immediately.

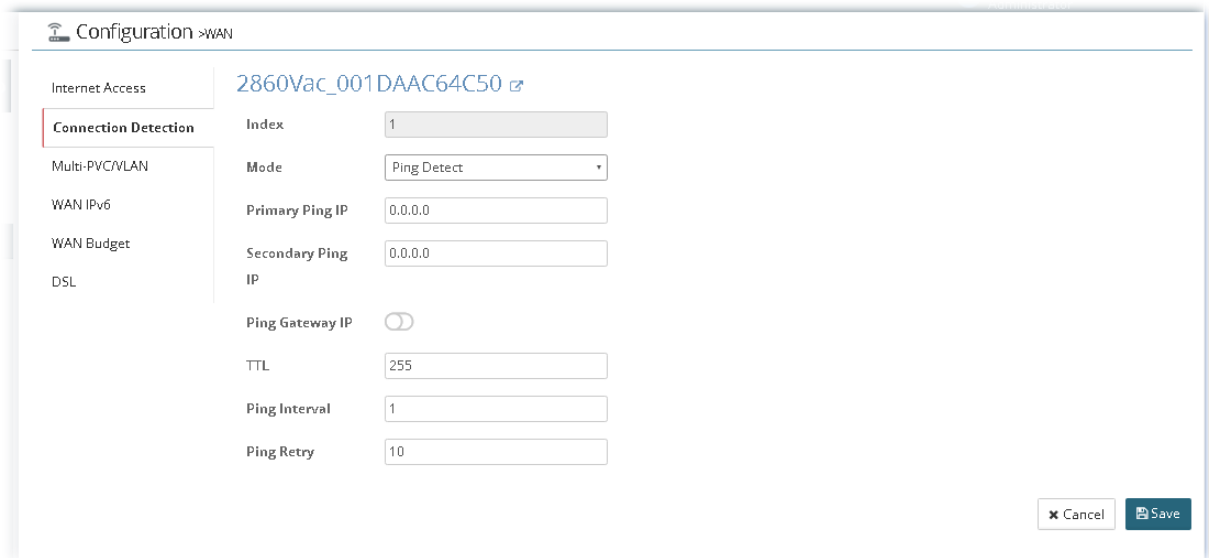
## 13.1.2 Connection Detection

It allows you to verify whether network connection for the specified CPE is alive or not through ARP Detect or Ping Detect.



Index	Mode	Primary Ping IP	Secondary Ping IP	Ping Gateway IP	TTL
1	ARP Detect	0.0.0.0	0.0.0.0	false	255
2	ARP Detect	0.0.0.0	0.0.0.0	false	255
3	ARP Detect	0.0.0.0	0.0.0.0	false	255
4	ARP Detect	0.0.0.0	0.0.0.0	false	255

To edit the parameters settings of the selected CPE, move the mouse cursor on the table and click the index number (index 1 ~ index 4 represent WAN 1 ~ WAN 4) to get the following page.



Configuration > WAN

2860Vac\_001DAAC64C50

Connection Detection

Index: 1

Mode: Ping Detect

Primary Ping IP: 0.0.0.0

Secondary Ping IP: 0.0.0.0

Ping Gateway IP:

TTL: 255

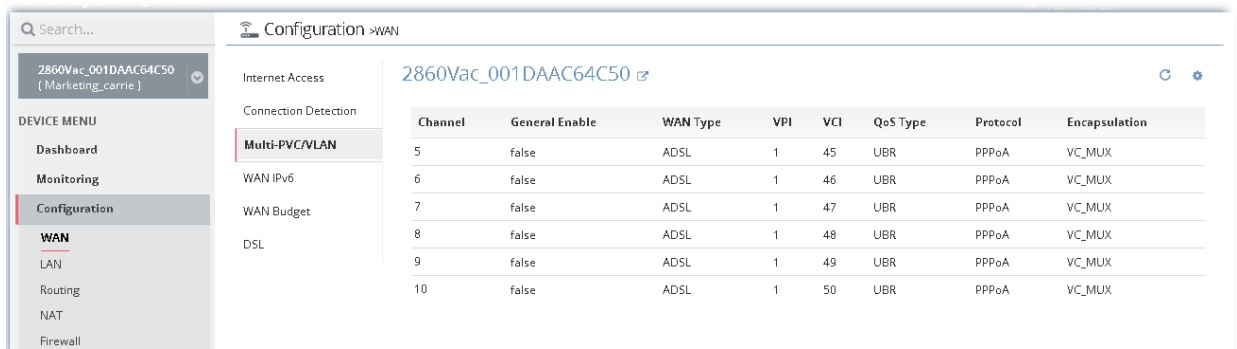
Ping Interval: 1

Ping Retry: 10

After finished the settings, click Save. The modification for the CPE will take effect immediately.

## 13.1.3 Multi-PVC/VLAN

This page allows you to create multi-PVC for different data transferring for using.



Channel	General Enable	WAN Type	VPI	VCI	QoS Type	Protocol	Encapsulation
5	false	ADSL	1	45	UBR	PPPoA	VC_MUX
6	false	ADSL	1	46	UBR	PPPoA	VC_MUX
7	false	ADSL	1	47	UBR	PPPoA	VC_MUX
8	false	ADSL	1	48	UBR	PPPoA	VC_MUX
9	false	ADSL	1	49	UBR	PPPoA	VC_MUX
10	false	ADSL	1	50	UBR	PPPoA	VC_MUX

To edit the parameters settings for each channel (5 to 10), move the mouse cursor on the table and click the channel number to get the following page.

Configuration > WAN

2860Vac\_001DAAC64C50

Internet Access

Connection Detection

**Multi-PVC/VLAN**

WAN IPv6

WAN Budget

DSL

Channel: 5

Enable:

WAN Type: ADSL

General Settings

VPI: 1

VCI: 45

Protocol: PPPoA

Encapsulation: VC MUX

Add VLAN Header:

VLAN Tag: 0

Wan Count: 1

ATM QoS

QoS Type: UBR

PCR: 0

SCR: 0

MBS: 0

Port-based Bridge

Open Port-based Bridge:

Connection

Physical Members:  P2  P3  P4  P5  P6

After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.1.4 WAN IPv6

All WAN interfaces can be configured with IPv6 addresses.

Configuration > WAN

2860Vac\_001DAAC64C50

Internet Access

Connection Detection

Multi-PVC/VLAN

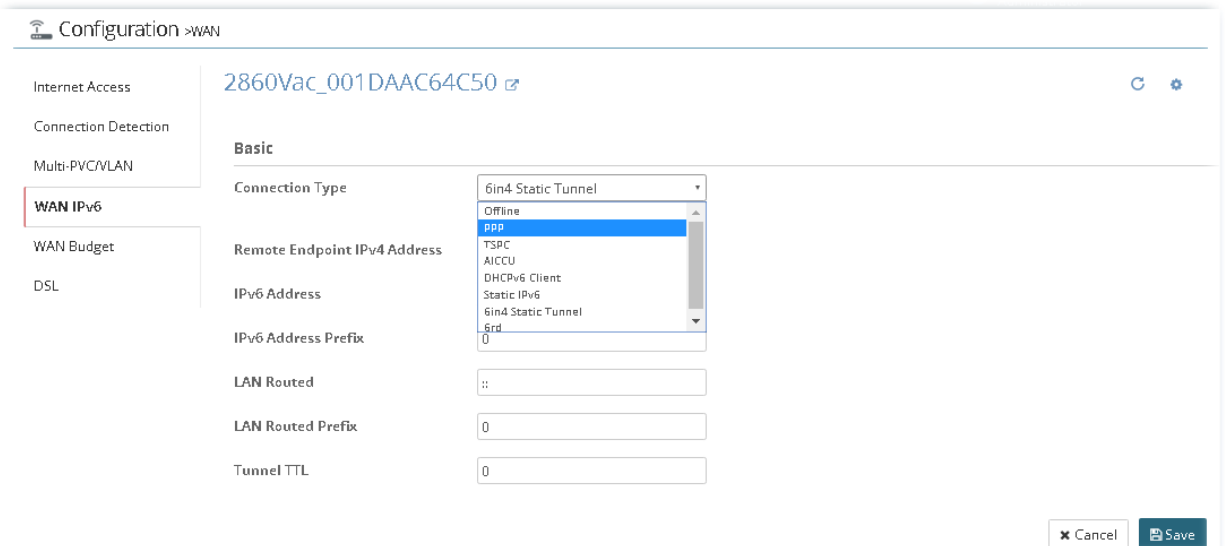
**WAN IPv6**

WAN Budget

DSL

Index	Connection Type	TSPC : Username	TSPC : Password	TSPC : Tunnel Broker	AICCU : Always On
1	Offline				false
2	Offline				false
3	Offline				false
4	Offline				false

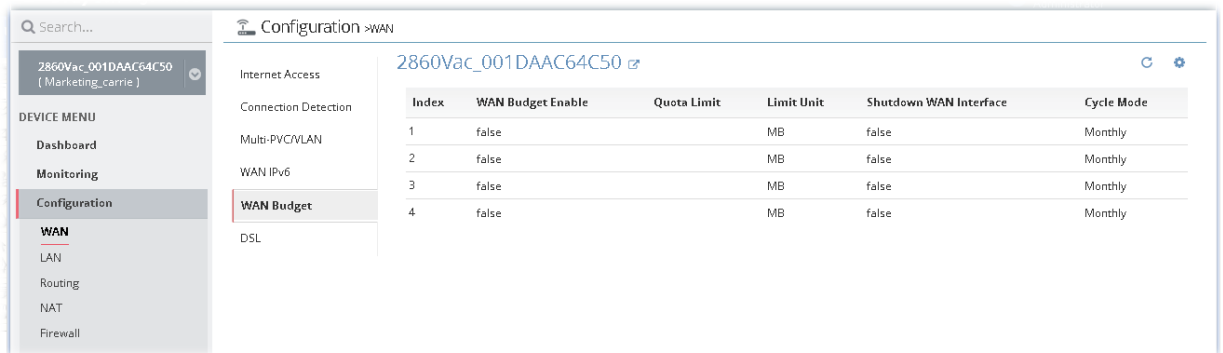
To edit the parameters settings for each WAN interface, move the mouse cursor on the table and click the index number (index 1 ~ index 4 represent WAN 1 ~ WAN 4) to get the following page.



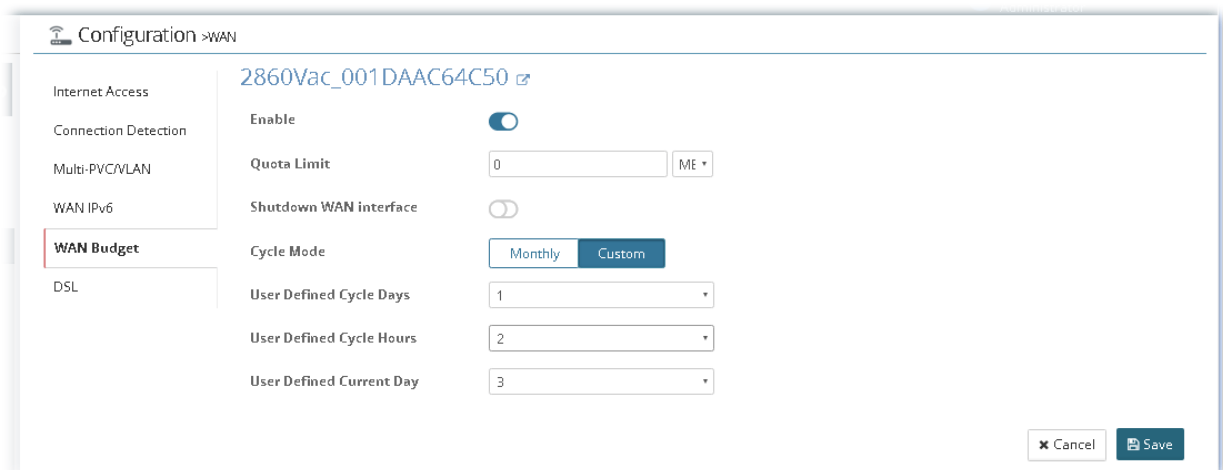
After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.1.5 WAN Budget

This function is used to determine the data *traffic volume* for each WAN interface respectively to prevent from overcharges for data transmission by the ISP. Please note that the Quota Limit and Billing cycle day of month settings will need to be configured correctly first in order for some period calculations to be performed correctly.



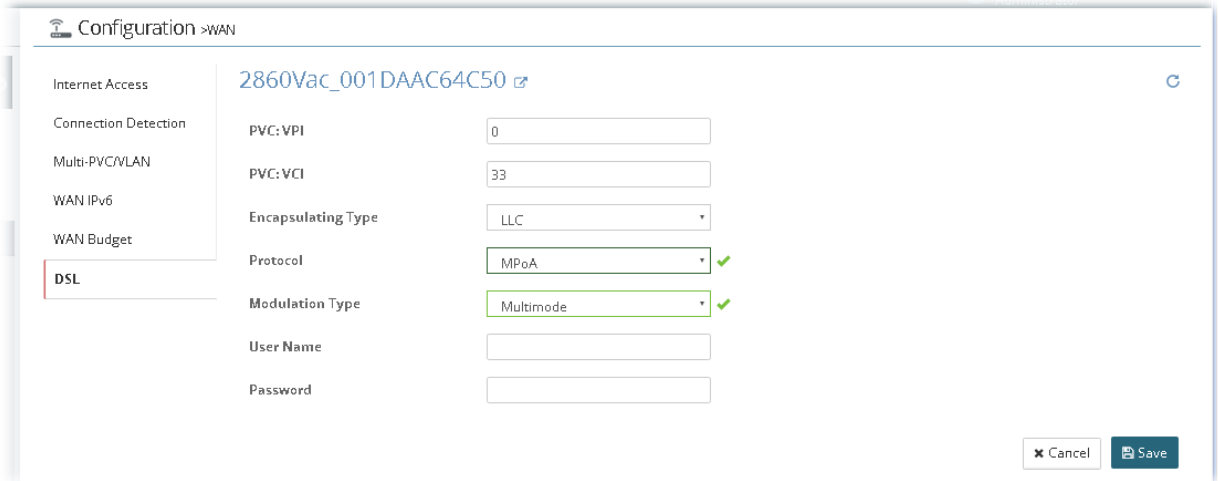
To edit the parameters settings for each WAN interface, move the mouse cursor on the table and click the index number (index 1 ~ index 4 represent WAN 1 ~ WAN 4) to get the following page.



After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.1.6 DSL

This page allows you to set up the DSL parameters required by your ISP.



After finished the settings, click Save. The modification for the CPE will take effect immediately.

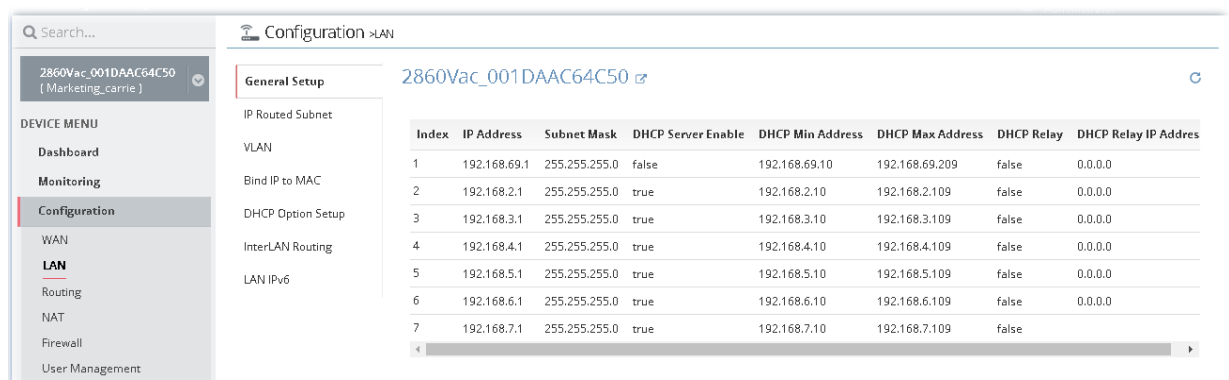
## 13.2 Modifying LAN Setting for CPE

The administrator can check and edit LAN settings for the selected CPE if necessary.

Click **DEVICE MENU>>Configuration>>LAN**. The following screen will appear with all of the LAN settings for the selected CPE.

### 13.2.1 General Setup

This page provides you the general settings for LAN. There are six subnets provided by the router which allow users to divide groups into different subnets (LAN 1 - LAN 7). At present, LAN1 setting is fixed with NAT mode only. LAN 2 - LAN 7 can be operated under NAT or Route mode. IP Routed Subnet can be operated under Route mode.



To edit the parameters settings for each LAN interface, move the mouse cursor on the table and click the index number (index 1 ~ index 7 represent LAN interfaces) to get the following page.

Index 1 represents LAN1:



Configuration > LAN

2860Vac\_001DAAC64C50

**General Setup**

IP Routed Subnet  
VLAN  
Bind IP to MAC  
DHCP Option Setup  
InterLAN Routing  
LAN IPv6

**General Setup**

Index: 1

Enable:

IP Address: 192.168.69.1

Subnet Mask: 255.255.255.0

**DHCP Server Setup**

DHCP Server Enable:

DHCP Relay:

**DNS Server IP Address**

Primary IP Address:

Secondary IP Address:

Cancel Save

Index 2 to Index 7 represents LAN 2 to LAN 6 and DMZ:

Configuration > LAN

2860Vac\_001DAAC64C50

**General Setup**

IP Routed Subnet  
VLAN  
Bind IP to MAC  
DHCP Option Setup  
InterLAN Routing  
LAN IPv6

**General Setup**

Index: 2

Enable:

IP Address: 192.168.2.1

Subnet Mask: 255.255.255.0

Usage: NAT Routing

**DHCP Server Setup**

DHCP Server Enable:

IP Pool Start: 192.168.2.10

IP Pool End: 192.168.2.109

Gateway IP Address: 192.168.2.1

DHCP Lease Time: 259200

DHCP Relay:

**DNS Server IP Address**

Primary IP Address:

Secondary IP Address:

Cancel Save

After finished the settings, click Save. The modification for the CPE will take effect immediately.

## 13.2.2 IP Routed Subnet

Configuration > LAN

2860Vac\_001DAAC64C50

General Setup

IP Routed Subnet

General Setup

Enable

IP Address

Subnet Mask

DHCP Server Setup

IP Pool Start

IP Pool Counts

(max. 32)

Use LAN Port

Use LAN Port1

Use LAN Port2

Use MAC Address

MAC Address Table

Index	Matched MAC Address	Given IP Address	Action
1	<input type="text"/>	<input type="text"/>	<a href="#">+Add</a>

After finished the settings, click Save. The modification for the CPE will take effect immediately.

## 13.2.3 VLAN

With the 6-port Gigabit switch on the LAN side, Vigor router provides extremely high speed connectivity for the highest speed local data transfer of any server or local PCs. Gigabit LAN ports can be isolated from each other. On the Wireless-equipped models, each of the wireless SSIDs can also be grouped within one of the VLANs.

Search... Configuration >LAN 2860Vac\_001DAAC64C50

2860Vac\_001DAAC64C50 (Marketing\_carrie)

DEVICE MENU

- Dashboard
- Monitoring
- Configuration

SYSTEM MENU

- Maintenance
- Reports
- Provisioning
- Network Management
- System
- User
- About

General Setup

IP Routed Subnet

**VLAN**

Bind IP to MAC

DHCP Option Setup

InterLAN Routing

LAN IPv6

VLAN Configuration

VLAN Enable

Name	Subnet	VLAN Tag Enable	VLAN Tag ID	VLAN Tag Priority
VLAN0	LAN1	<input type="checkbox"/>	0	0
VLAN1	LAN1	<input type="checkbox"/>	0	0
VLAN2	LAN1	<input type="checkbox"/>	0	0
VLAN3	LAN1	<input type="checkbox"/>	0	0
VLAN4	LAN1	<input type="checkbox"/>	0	0
VLAN5	LAN1	<input type="checkbox"/>	0	0
VLAN6	LAN1	<input type="checkbox"/>	0	0
VLAN7	LAN1	<input type="checkbox"/>	0	0

VLAN Member(LAN)

Name	P1	P2	P3	P4	P5	P6
VLAN0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

VLAN Member(Wireless 2.4G)

Name	SSID1	SSID2	SSID3	SSID4
VLAN0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

VLAN Member(Wireless 5G)

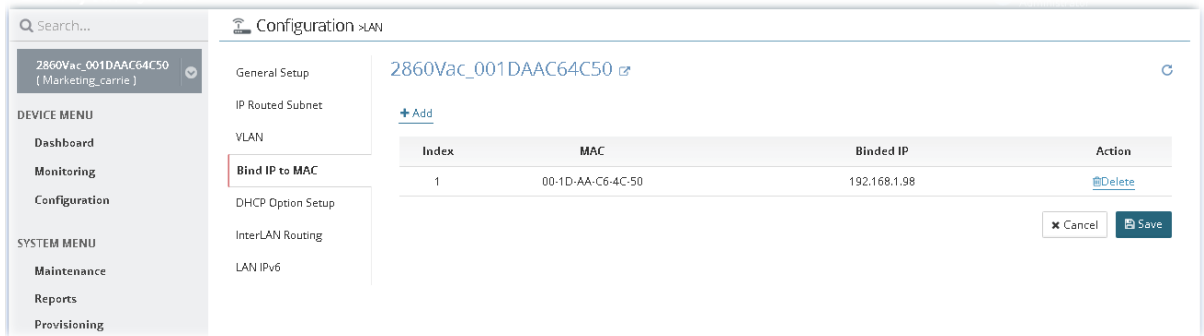
Name	SSID1_5G	SSID2_5G	SSID3_5G	SSID4_5G
VLAN0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VLAN7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

[Clear VLAN setup](#)

After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.2.4 Bind IP to MAC

This function is used to bind the IP and MAC address in LAN to have a strengthening control in network. When this function is enabled, all the assigned IP and MAC address binding together cannot be changed. If you modified the binding IP or MAC address, it might cause you not access into the Internet.

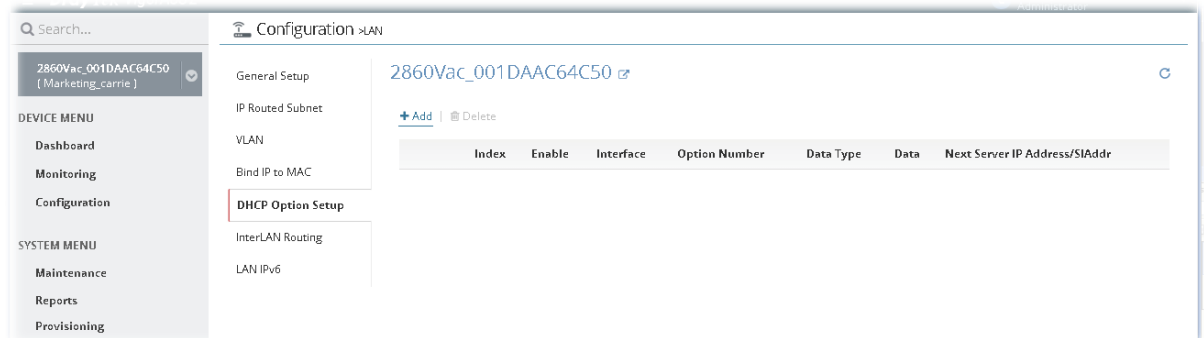


To add the parameters settings for DHCP server, click **+Add** to type the MAC address and an IP address for binding.

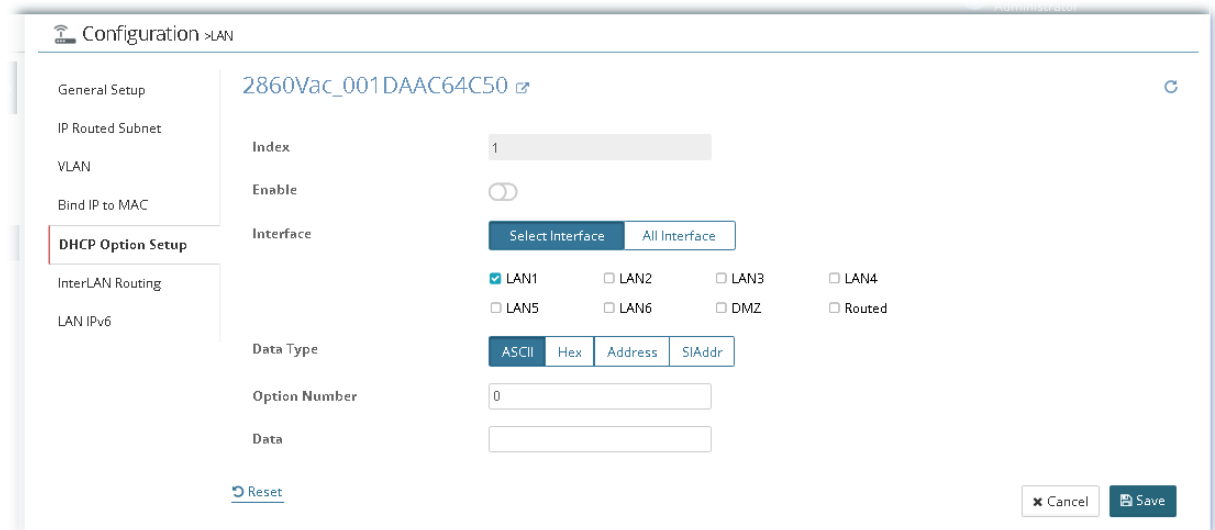
After finished the settings, click **Save**. The modification for the CPE will take effect immediately.

### 13.2.5 DHCP Option Setup

DHCP packets can be processed by adding option number and data information when such function is enabled.



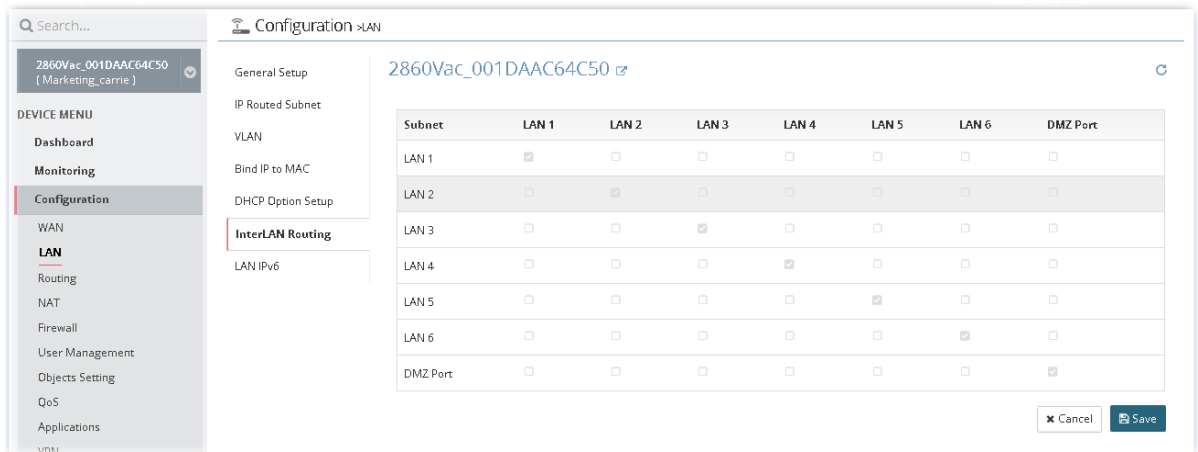
To add the parameters settings for DHCP server, click **+Add** to get the following page.



After finished the settings, click **Save**. The modification for the CPE will take effect immediately.

### 13.2.6 InterLAN Routing

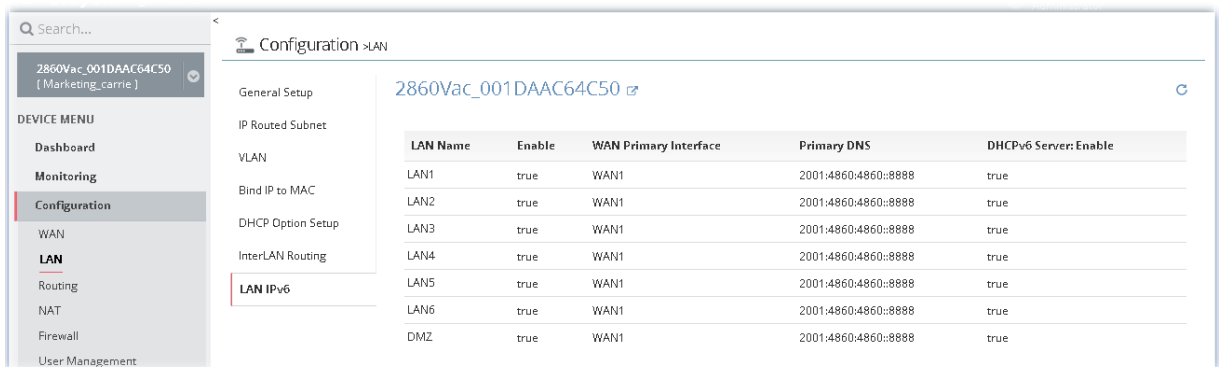
This page is used for linking two or more different subnets (LAN and LAN).



After finished the settings, click **Save**. The modification for the CPE will take effect immediately.

### 13.2.7 LAN IPv6

There are two configuration pages for LAN1/LAN2/LAN3/LAN4/LAN5/LAN6/DMZ Port, Ethernet TCP/IP and DHCP Setup (based on IPv4) and IPv6 Setup. This page shows configuration for IPv6.



To edit the parameters settings for each LAN interface and DMZ, move the mouse cursor on the table and click any one of the LAN names to get the following page.

Configuration > LAN

2860Vac\_001DAAC64C50

General Setup  
IP Routed Subnet  
VLAN  
Bind IP to MAC  
DHCP Option Setup  
InterLAN Routing  
**LAN IPv6**

**Basic Setup**

LAN Name: LAN1

Enable:

WAN Primary Interface: WAN1

**Static IPv6**

ULA Config: Off

ULA Config Address: ::

Prefix Length: 64

IPv6 Address Table

Index	IPv6 Address	Prefix Length	Action
1	FE80::21D:AFF:FEC6:4C50	64	<a href="#">Delete</a>
2	<input type="text"/>	<input type="text"/>	<a href="#">+Add</a>

**DNS Server IPv6**

DNS Enable: Deploy\_when\_WAN\_is\_up

Primary DNS: 2001:4860:4860::8888

Secondary DNS: 2001:4860:4860::8844

**Management**

Management: SLAAC(stateless)

Other Option(O-bit):

**DHCPv6 Server**

DHCPv6 Server Enable:

Auto IPv6 Range:

Start Address: ::

End Address: ::

**Router Advertisement Configuration**

Enable:

Hop Limit: 64

Min Interval Time(sec): 200

Max Interval Time(sec): 600

Default Lifetime(sec): 1800

[High Availability secondary is 0]

Default Preference: Medium

MTU Auto:

0

**RIPng Protocol**

Enable:

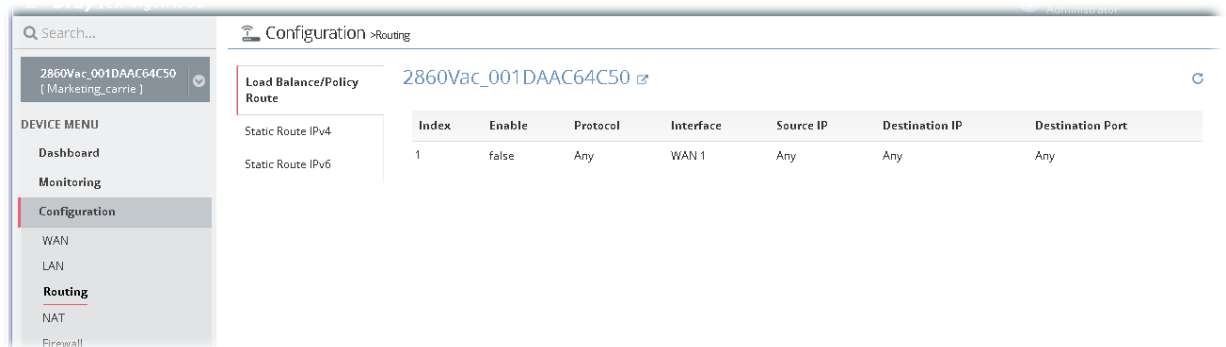
**Extension WAN**

Selected WAN:  WAN2  WAN3  WAN4

After finished the settings, click Save. The modification for the CPE will take effect immediately.

## 13.3 Routing Settings for CPE

### 13.3.1 Load Balance/Policy Route



The screenshot shows the web interface for configuring a Load Balance/Policy Route. The breadcrumb navigation is 'Configuration > Routing'. The device name is '2860Vac\_001DAAC64C50'. The 'Load Balance/Policy Route' section is selected, and a table displays the current route configuration.

Index	Enable	Protocol	Interface	Source IP	Destination IP	Destination Port
1	false	Any	WAN 1	Any	Any	Any

To add a new route policy profile, move the mouse cursor on the table and click the index number #1 to get the following page.

Configuration > Routing

2860Vac\_001DAAC64C50

Load Balance/Policy Route

Static Route IPv4

Static Route IPv6

Index: 1

Enable:

Criteria

Protocol: ICMP ✓

Source IP: Range ✓

Source IP Start: 192.168.2.56 ✓

Source IP End: 192.168.2.100 ✓

Destination IP: Any

Destination Port: Range ✓

Destination Port Start: 250 ✓

Destination Port End: 500 ✓

Send via if Criteria Matched

Interface: WAN 1

Gateway IP: Default\_Gateway

Packet Forwarding Via: Force\_NAT

More Options

Enable Failover:

Failover to: Default\_WAN

Failover to Gateway IP: Default\_Gateway

Failover to Specific Gateway: 0.0.0.0

Failback:

Cancel Save

After finished the settings, click Save. A new policy route has been created. And, the modification for the CPE will take effect immediately.

Configuration > Routing

2860Vac\_001DAAC64C50

Load Balance/Policy Route

Static Route IPv4

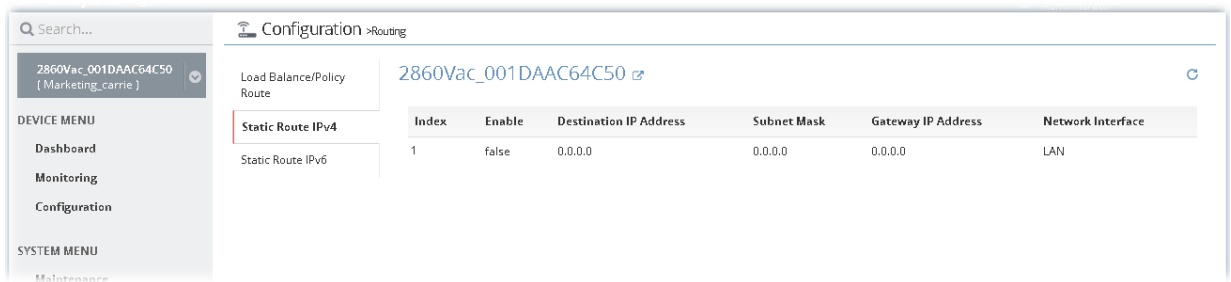
Static Route IPv6

Index	Enable	Protocol	Interface	Source IP	Destination IP	Destination Port
1	true	ICMP	WAN 1	Range	Any	Range
2	false	Any	WAN 1	Any	Any	Any

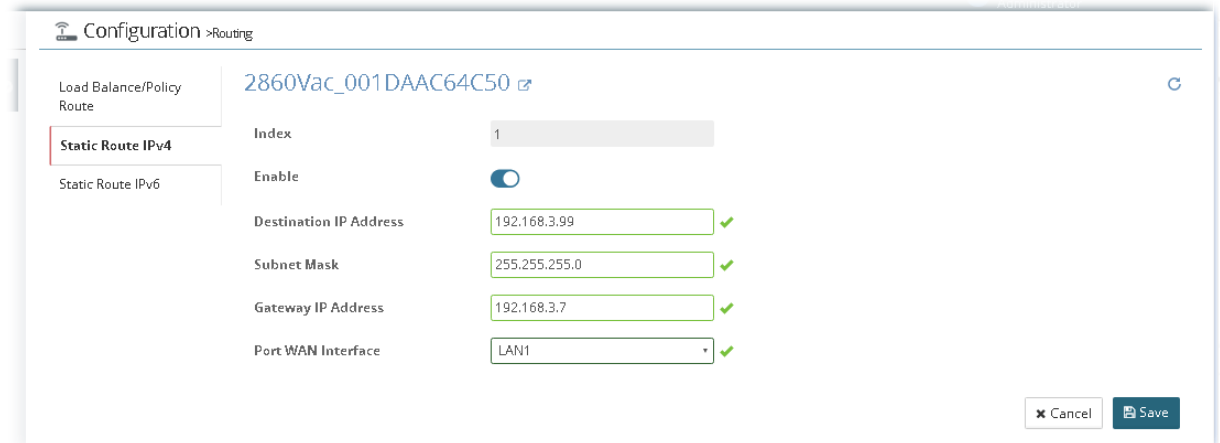
### 13.3.2 Static Route IPv4 / IPv6

The router offers IPv4 and IPv6 for you to configure the static route. Both protocols bring different web pages.

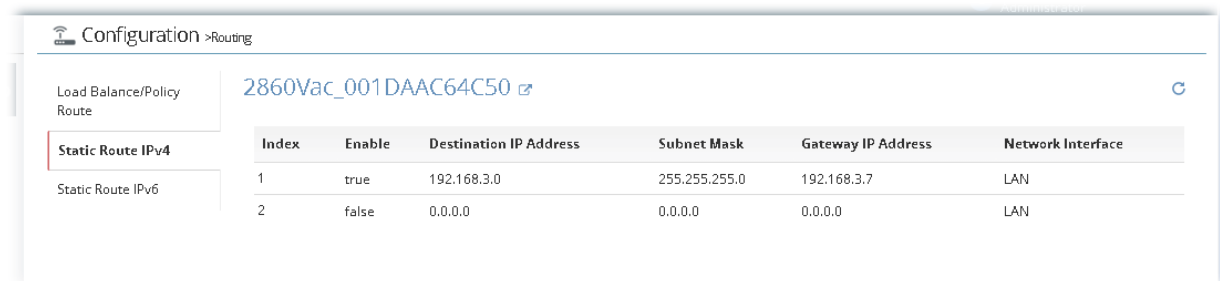




To add a new static route profile, move the mouse cursor on the table and click the index number #1 (default blank profile) to get the following page.



After finished the settings, click Save. A new static route has been created. And, the modification for the CPE will take effect immediately.



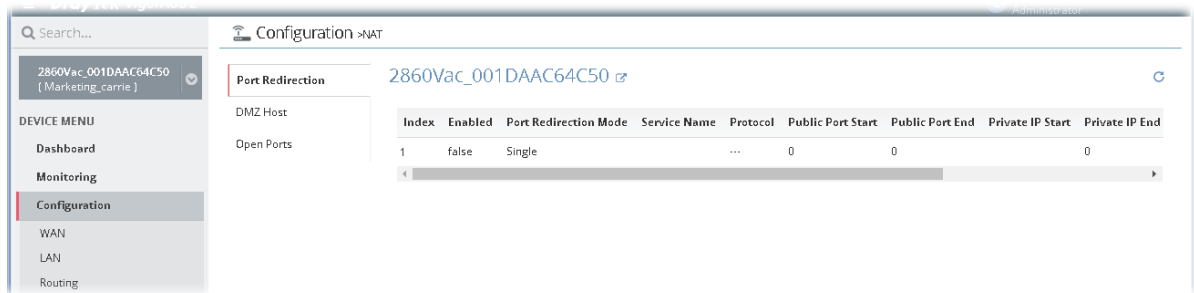
### Info

New added profile will be displayed on the top side (index #1) of the page. The default blank profile (index #2) will be moved to the bottom.

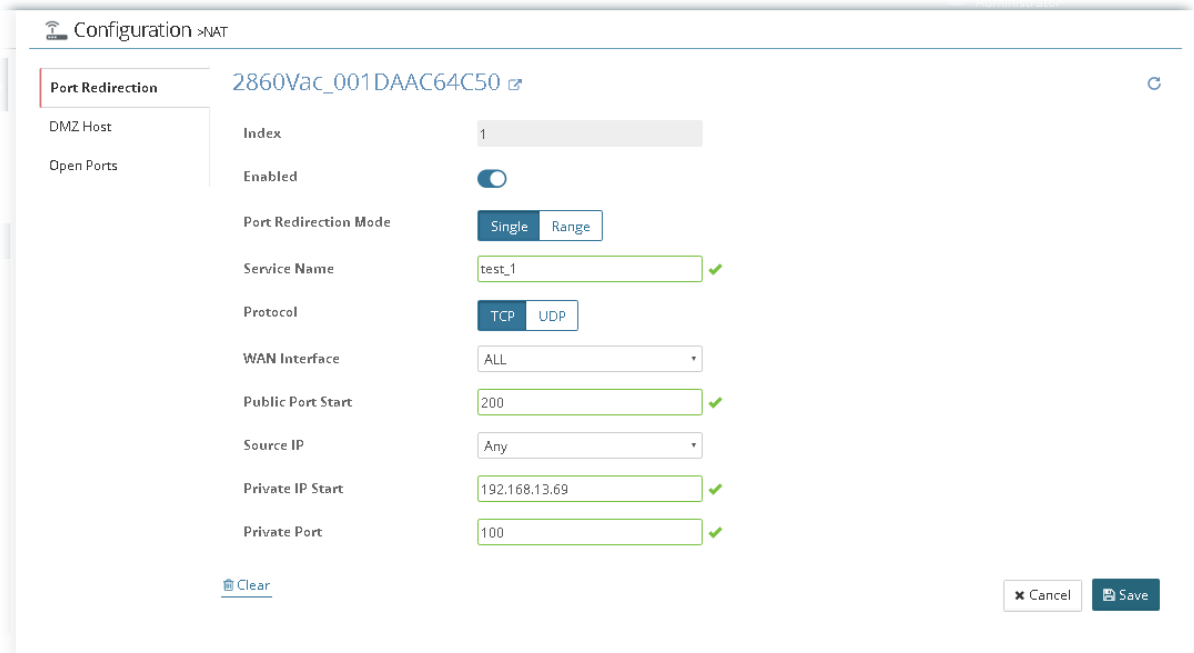
## 13.4 NAT Settings for CPE

### 13.4.1 Port Redirection

Port Redirection is usually set up for server related service inside the local network (LAN), such as web servers, FTP servers, E-mail servers etc. It can only apply to incoming traffic.



To add a new port redirection profile, move the mouse cursor on the table and click the index number #1 (default blank profile) to get the following page.



After finished the settings, click Save. A new port redirection profile has been created. And, the modification for the CPE will take effect immediately.

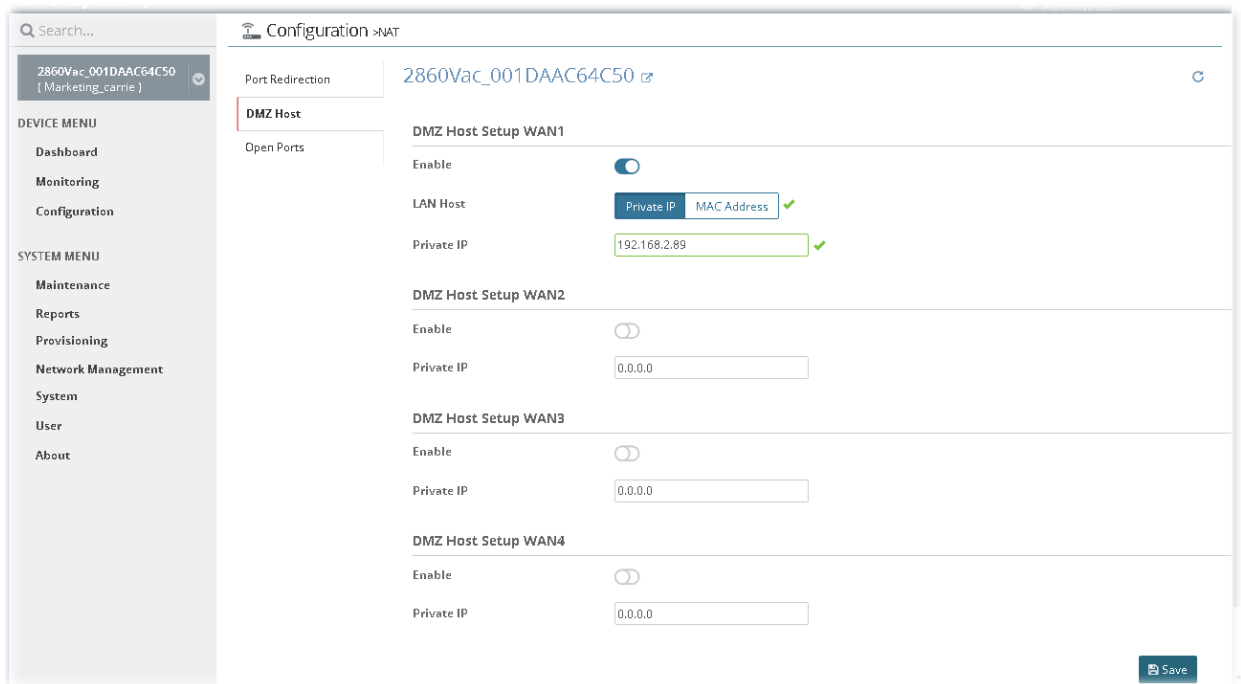


### Info

New added profile will be displayed on the top side (index #1) of the page. The default blank profile (index #2) will be moved to the bottom.

## 13.4.2 DMZ Host

Port Redirection can redirect incoming TCP/UDP or other traffic on particular ports to the specific private IP address/port of host in the LAN. However, other IP protocols, for example Protocols 50 (ESP) and 51 (AH), do not travel on a fixed port. Vigor router provides a facility DMZ Host that maps ALL unsolicited data on any protocol to a single host in the LAN. Use this function to configure DMZ host for the specified CPE device.



After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

### 13.4.3 Open Ports

It allows you to open a range of ports for the traffic of special applications.

Common application of Open Ports includes P2P application (e.g., BT, KaZaA, Gnutella, WinMX, eMule and others), Internet Camera etc. Ensure that you keep the application involved up-to-date to avoid falling victim to any security exploits.



To add a new open ports profile, move the mouse cursor on the table and click the index number #1 (default blank profile) to get the following page.

Configuration > NAT

2860Vac\_001DAAC64C50 [Marketing\_carrie]

Port Redirection

DMZ Host

Open Ports

Index: 1

Enable:

Comment: test\_33

WAN Interface: WAN1

Source IP: Any

Local IP Address: 0.0.0.0

Open Port List

Index	Protocol	Start Port	End Port
1	UDP	0	0
2		0	0
3	TCP	0	0
4	UDP	0	0
5	TCP/UDP	0	0
6		0	0
7		0	0
8		0	0
9		0	0
10		0	0

Clear

Cancel Save

After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

Configuration > NAT

2860Vac\_001DAAC64C50

Port Redirection

DMZ Host

Open Ports

Index	Enable Open Ports	Comment	WAN Interface	WAN IP	Local IP Address	Source IP
1	true	test_33	WAN1	WAN1_IP_Alias[1]	0.0.0.0	Any
2	false		WAN1	WAN1_IP_Alias[1]	0.0.0.0	Any



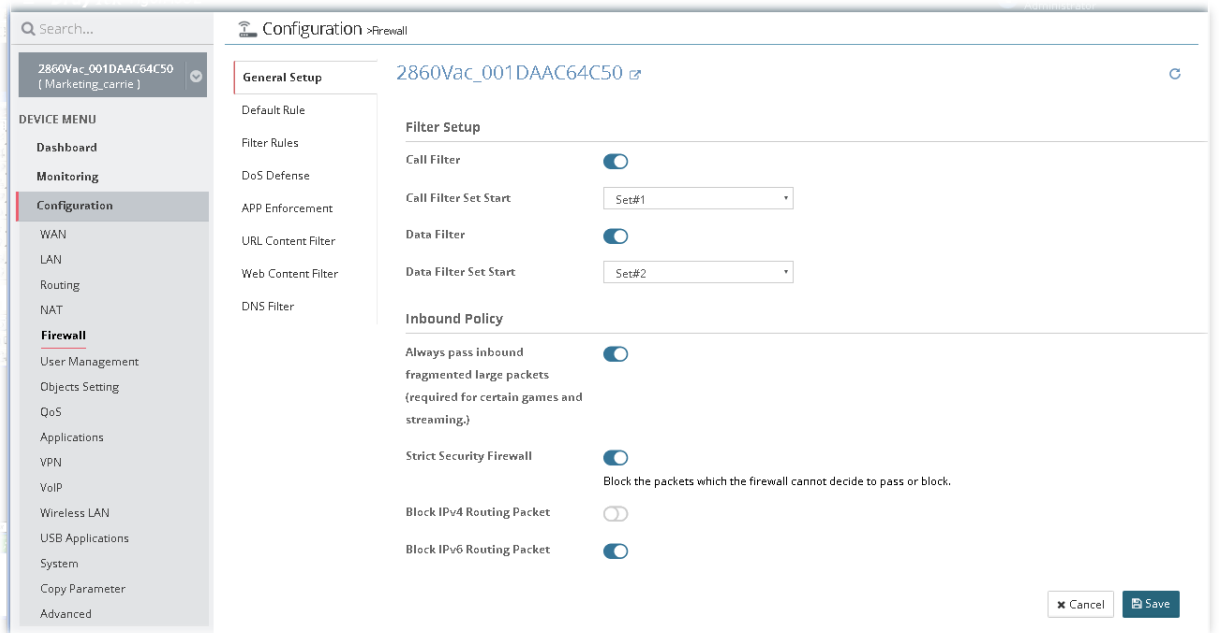
### Info

New added profile will be displayed on the top side (index #1) of the page. The default blank profile (index #2) will be moved to the bottom.

## 13.5 Firewall Settings for CPE

### 13.5.1 General Setup

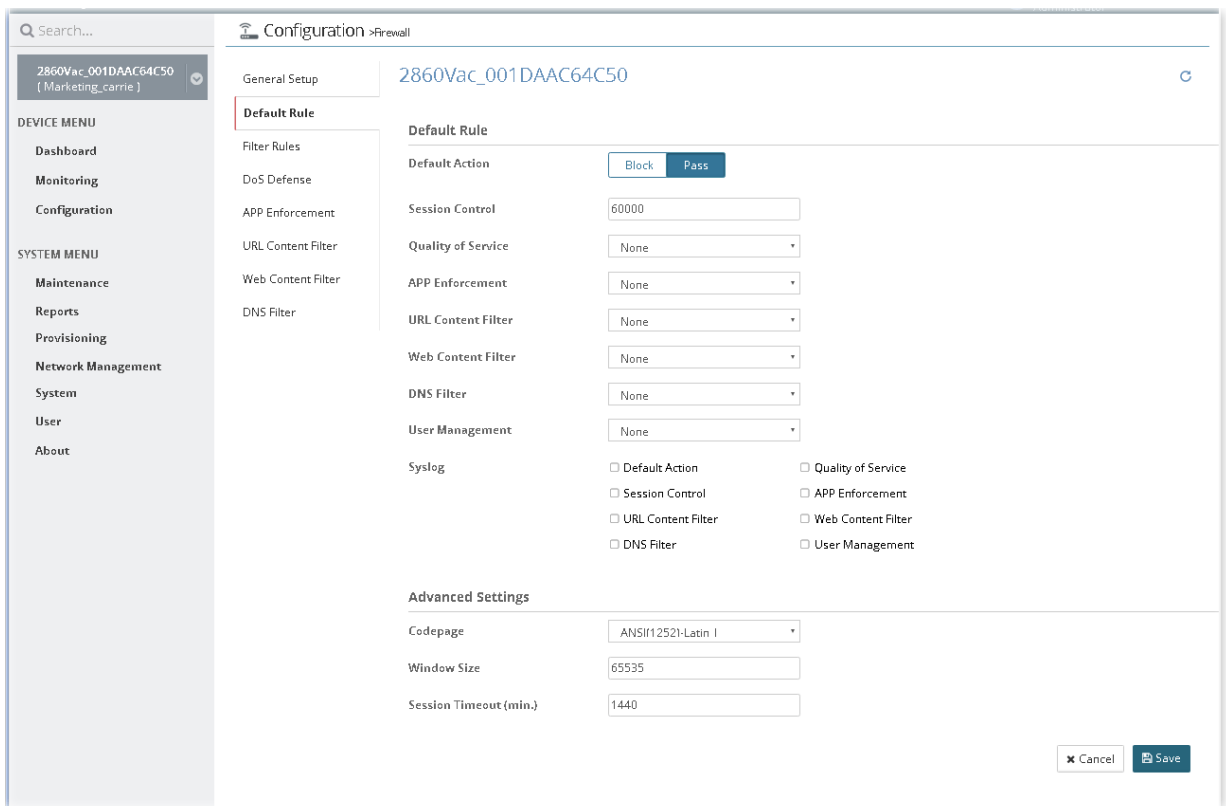
General Setup allows you to adjust settings of IP Filter and common options.



After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

### 13.5.2 Default Rule

Such page allows you to choose filtering profiles including QoS, Load-Balance policy, WCF, APP Enforcement, URL Content Filter, for data transmission via Vigor router.



After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

## 13.5.3 Filter Rules

Configuration > Firewall

2860Vac\_001DAAC64C50

Filter Rules

Set	Comments	Next Filter Set
<input type="checkbox"/> 1	Default Call Filter	None
<input type="checkbox"/> 2	Default Data Filter	None

To add a new filter rule profile, click **+Add** to get the following page.

Configuration > Firewall

2860Vac\_001DAAC64C50

Filter Rules

Index: 3

Comments: test

Next Filter Set: None

Rule	Active	Comments	Direction	Src IP	Dst IP	Service Type	Action
1	<input checked="" type="checkbox"/>		LAN/DMZ/RT/VPN->WAN	Any	Any	Any	Pass Immediately

Cancel Save

Then, move the mouse cursor on the rule table and click index number #1 to access into next configuration page.

Configuration > Firewall

2860Vac\_001DAAC64C50

Filter Rules

General Settings

Filter Rule: 1

Comments: test\_only

Active:

Filter Conditions

Direction: LAN/DMZ/RT/VPN->WAN ✓

Source IP: Subnet Address ✓

Source Start IP: 192.168.2.56 ✓

Source Subnet Mask: 255.255.255.0 ✓

Source Invert Selection:

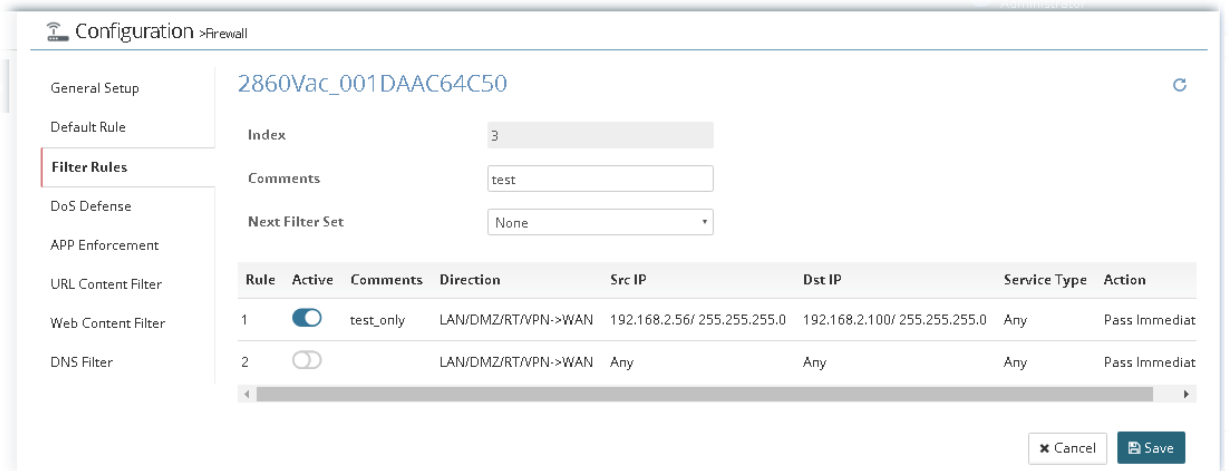
Destination IP: Subnet Address ✓

Destination Start IP: 192.168.2.100 ✓

Destination Subnet Mask: 255.255.255.0 ✓

Destination Invert Selection:

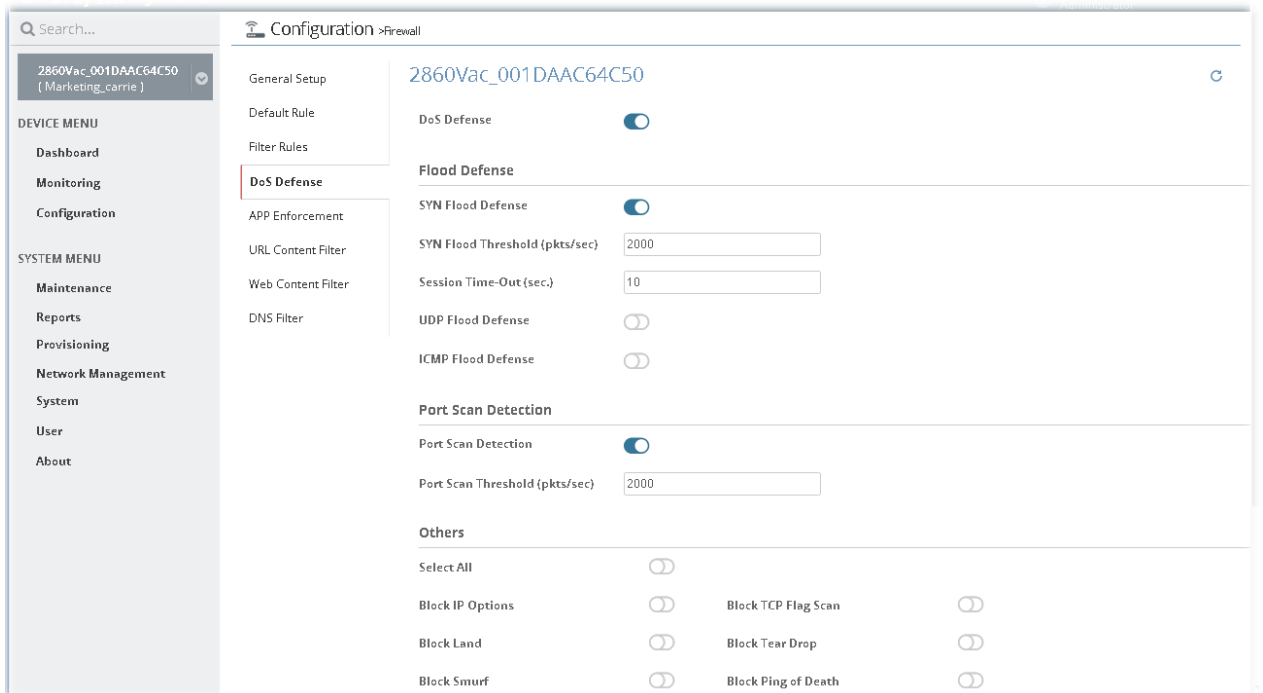
After finished the settings, click Save.



And, the modification for the CPE will take effect immediately.

### 13.5.4 DoS Defense

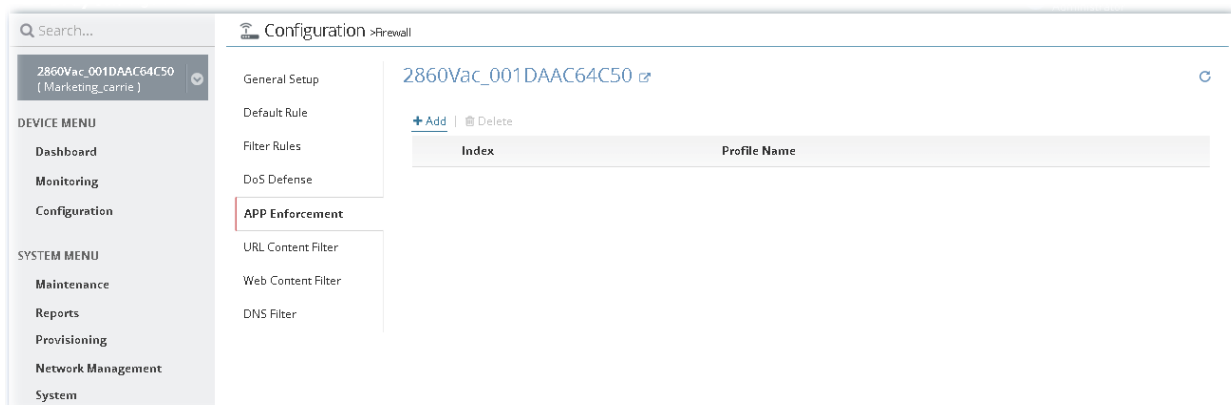
As a sub-functionality of IP Filter/Firewall, there are 15 types of detect/ defense function in the DoS Defense setup. In default, the DoS Defense functionality is disabled.



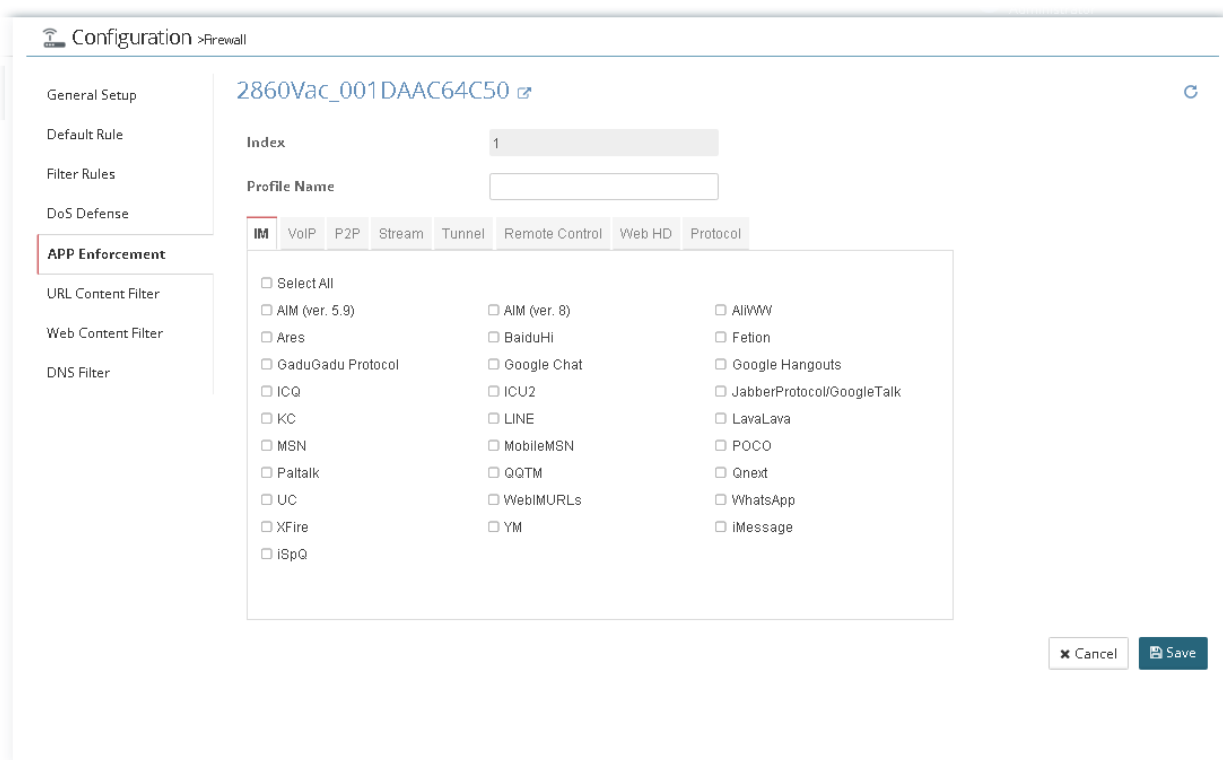
After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

## 13.5.5 APP Enforcement

You can define policy profiles for IM (Instant Messenger)/P2P (Peer to Peer)/Protocol/Misc application.



To add a new filter rule profile, click +Add to get the following page.



After finished the settings, click Save. And, the modification for the CPE will take effect immediately.



## 13.5.6 URL Content Filter

URL Content Filter not only limits illegal traffic from/to the inappropriate web sites but also prohibits other web feature where malicious code may conceal.

The screenshot shows the configuration page for the URL Content Filter. On the left is a navigation menu with 'URL Content Filter' selected. The main area displays a table with one rule:

Index	Profile Name	URL Access Control	URL Access Control Action	Web Feature	Web Feature Action
1		false	Pass	false	Pass

Below the table is an 'Administration Message' field containing the following HTML code:

```
<body><center><br><p>The requested Web page has been blocked by URL Content Filter.<p>Please contact your system administrator for further information.</center></body>
```

Buttons for 'Default Message' and 'Save' are visible at the bottom right.

To add a new filter rule profile, click +Add to get the following page.

The screenshot shows the 'Add' form for a new filter rule profile. The 'Profile Name' field is filled with 'URL\_Game'. The 'URL Access Control' section has a toggle for 'URL Access Control' turned on, and 'Prevent web access from IP address' is turned off. The 'Action' buttons are 'Block' and 'Pass'. Below are two tables for adding keyword objects and groups:

Index	Keyword Object	Action
1	None	+Add

Index	Keyword Group	Action
1	None	+Add

The 'Web Feature' section is partially visible at the bottom.

After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

The screenshot shows the configuration page for a specific filter rule profile named '2860Vac\_001DAAC64C50'. The left sidebar lists various configuration options, with 'URL Content Filter' selected. The main area displays a table with one rule:

Index	Profile Name	URL Access Control	URL Access Control Action	Web Feature	Web Feature Action	
<input checked="" type="checkbox"/>	1	URL_Game	true	Pass	false	Pass

Below the table is an 'Administration Message' field containing the following text:

```
<body><center><br><br><p>The requested Web page has been blocked by URL Content Filter.<p>Please contact your system administrator for further information.</center></body>
```

Buttons for 'Default Message' and 'Save' are located at the bottom right.

### 13.5.7 Web Content Filter

We all know that the content on the Internet just like other types of media may be inappropriate sometimes. As a responsible parent or employer, you should protect those in your trust against the hazards. With Web filtering service of the Vigor router, you can protect your business from common primary threats, such as productivity, legal liability, network and security threats.

The screenshot shows the configuration page for a 'Web Content Filter' profile named '2860Vac\_001DAAC64C50'. The left sidebar shows a 'DEVICE MENU' and 'SYSTEM MENU', with 'Web Content Filter' selected. The main area displays a table with one rule:

Index	Profile Name	Log	Action	Black/White List Action
<input type="checkbox"/>	1	Default	Block	Block

Below the table is an 'Administration Message' field containing the following text:

```
<body><center><br><br><p>The requested Web page <br> from %SIP% <br>to %URL% <br>that is categorized with %CL% <br>has been blocked by %RNAME% Web Content Filter.<p>Please contact your system administrator for further information.</center></body>
```

A legend is provided below the message:

```
Legend:
%SIP% - Source IP, %DIP% - Destination IP, %URL% - URL
%CL% - Category, %RNAME% - Router Name
```

Buttons for 'Default Message' and 'Save' are located at the bottom right.

To add a new filter rule profile, click **+Add** to get the following page.

Configuration > Firewall

2860Vac\_001DAAC64C50

General Setup  
 Default Rule  
 Filter Rules  
 DoS Defense  
 APP Enforcement  
 URL Content Filter  
**Web Content Filter**  
 DNS Filter

Index: 2

Profile Name: For\_children ✓

Syslog: Block

Action: Block Pass

White/Black List

Black/White List:

Action: Block Pass

Index	Keyword Object	Action
1	None	+ Add

Index	Keyword Group	Action
1	None	+ Add

Category Selection  Select / Clear All

Child Protection

- Alcohol & Tobacco
- Gambling
- Illegal Drug
- Criminal Activity
- Hate & Intolerance
- Nudity

After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

2860Vac\_001DAAC64C50

+ Add | Delete

	Index	Profile Name	Log	Action	Black/White List: Action
<input type="checkbox"/>	1	Default	Block	Block	Block
<input type="checkbox"/>	2	For_children	Block	Block	Block

Administration Message

```
<body><center><br><br><br><p>The requested Web page <br> from
%SIP% <br>to %URL% <br>that is categorized with %CL% <br>has been
blocked by %RNAME% Web Content Filter.<p>Please contact your
system administrator for further information.</center></body>
```

Legend:  
 %SIP% - Source IP, %DIP% - Destination IP, %URL% - URL  
 %CL% - Category, %RNAME% - Router Name

Default Message Save

## 13.5.8 DNS Filter

The DNS Filter monitors DNS queries on UDP port 53 and will pass the DNS query information to the WCF to help with categorizing HTTPS URL's.

The screenshot shows the 'DNS Filter Local Setting' configuration page for device 2860Vac\_001DAAC64C50. The page is divided into a left sidebar with navigation options and a main configuration area. The 'DNS Filter' option is selected in the sidebar. In the main area, the 'DNS Filter' toggle is turned off. Below it, there are dropdown menus for 'Syslog' (set to None), 'UCF' (set to None), and 'WCF' (set to None). An 'Administration Message' field contains a template for a blocked page notification, with a legend defining variables like %SIP%, %URL%, %CL%, and %RNAME%. At the bottom right, there are 'Default Message' and 'Save' buttons.

DNS Filter Local Setting will be applied to DNS query from clients on LAN when router's DNS server is used.

To add a new DNS filter rule profile, click **+Add** to get the following page.

The screenshot shows the 'Add New DNS Filter Rule Profile' configuration page. The 'Index' is set to 1. The 'Profile Name' is 'DNS\_Market' with a green checkmark. The 'Syslog' dropdown is set to 'ALL'. The 'UCF' dropdown is set to 'UCF-1 URL Game'. The 'WCF' dropdown is set to 'WCF-2 For children'. At the bottom right, there are 'Cancel' and 'Save' buttons.

After finished the settings, click **Save**. And, the modification for the CPE will take effect immediately.

The screenshot shows the DNS Filter configuration page after saving the new rule profile. The 'DNS Filter' toggle is now turned on. The table below shows the updated configuration for the rule profile:

Index	Profile Name	DNS Syslog	DNS WCF	DNS UCF
1	DNS_Market	ALL	WCF-2 For_children	UCF-1 URL_Game

The 'Administration Message' field and the 'Save' button are also visible.

## 13.6 User Management Settings for CPE

User Management is a security feature which disallows any IP traffic (except DHCP-related packets) from a particular host until that host has correctly supplied a valid username and password. Instead of managing with IP address/MAC address, User Management function manages hosts with user account. Network administrator can give different firewall policies or rules for different hosts with different User Management accounts. This is more flexible and convenient for network management. Not only offering the basic checking for Internet access, User Management also provides additional firewall rules, e.g. CSM checking for protecting hosts.

### 13.6.1 General Setup

General Setup can determine the standard (rule-based or user-based) for the users controlled by User Management. The mode (standard) selected here will influence the contents of the filter rule(s) applied to every user.

The screenshot shows the 'General Setup' page for a user profile named '2860Vac\_001DAAC64C50'. The left sidebar contains a 'DEVICE MENU' with options like Dashboard, Monitoring, Configuration, WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, USB Applications, System, and Copy Parameter. The 'Configuration' menu is selected. The main content area is titled 'General Setup' and includes sections for 'Mode Selection' (with 'Rule-Based' and 'User-Based' buttons), 'Authentication page' (with 'Web Authentication' buttons for 'HTTP' and 'HTTPS', and 'Login Page Logo' buttons for 'Default' and 'Blank'), 'Login Page Greeting' (with a toggle for 'Display IP Enable'), and 'Landing page' (with a text area containing a JavaScript snippet). At the bottom right, there are 'Cancel' and 'Save' buttons.

After finished the settings, click Save. And, the modification for the CPE will take effect immediately.

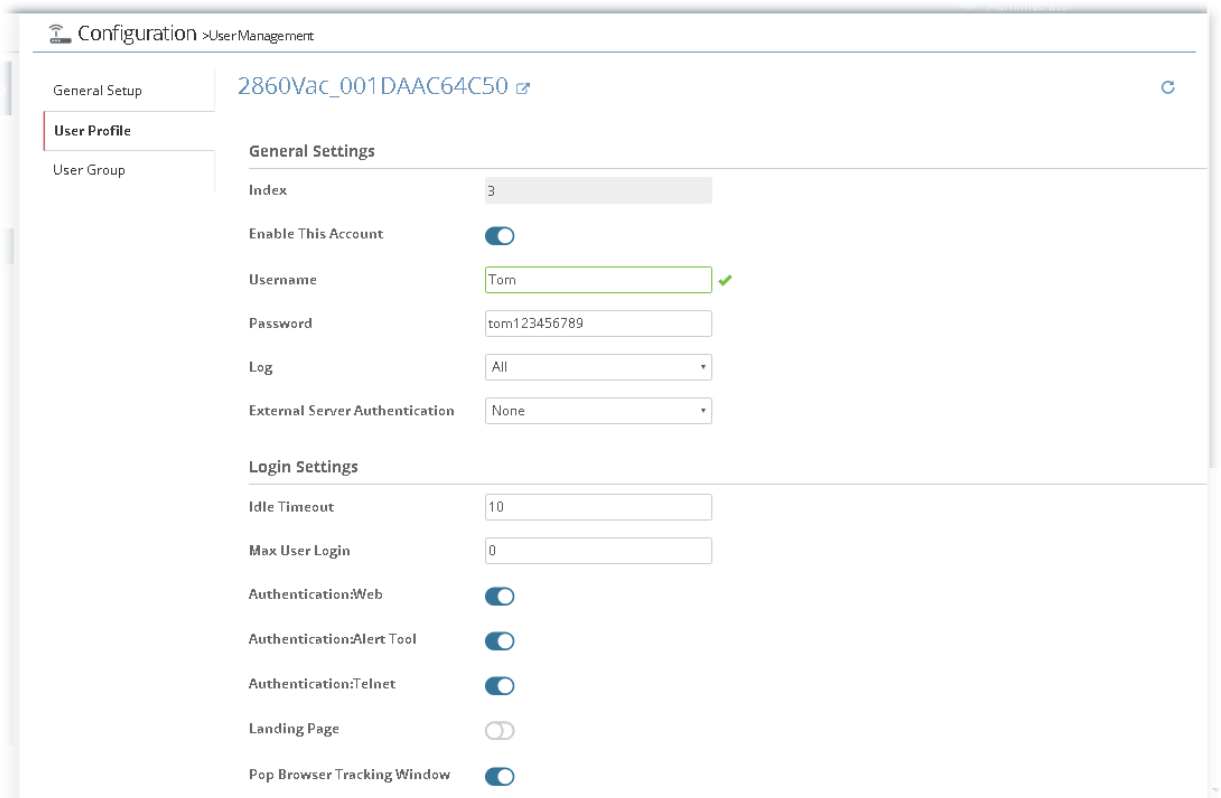
### 13.6.2 User Profile

This page allows you to set customized profiles (up to 200) which will be applied for users controlled under User Management.

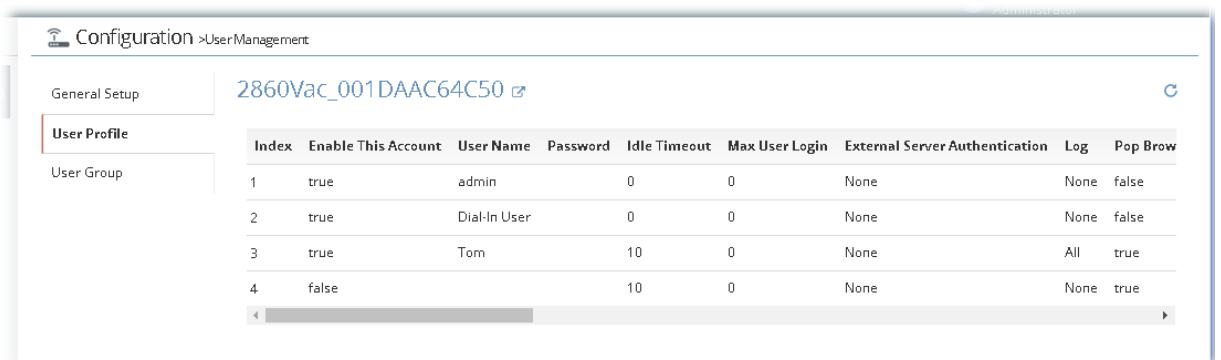
The screenshot shows the 'User Profile' page for the same user profile. The left sidebar is identical to the previous screenshot. The main content area is titled 'User Profile' and displays a table with the following data:

Index	Enable This Account	User Name	Password	Idle Timeout	Max User Login	External Server Authentication	Log	Pop Brow
1	true	admin		0	0	None	None	false
2	true	Dial-In User		0	0	None	None	false
3	false			10	0	None	None	true

To add a new profile, move the mouse cursor on the table and click the index number #3 ( index #1 and index #2 are factory default settings) to get the following page.

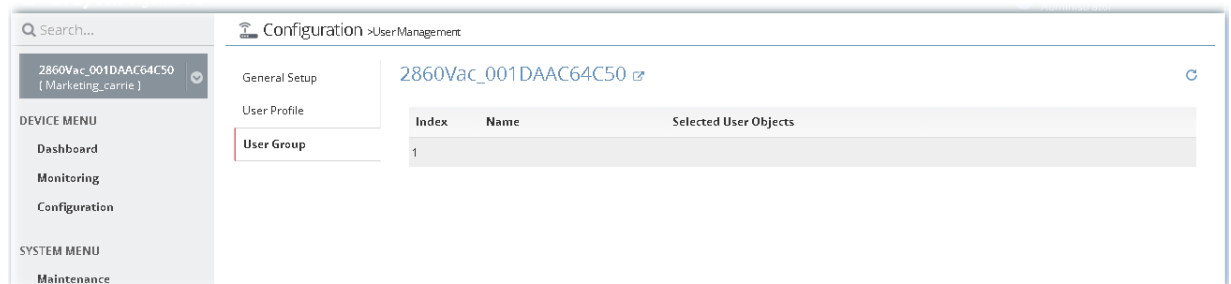


After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

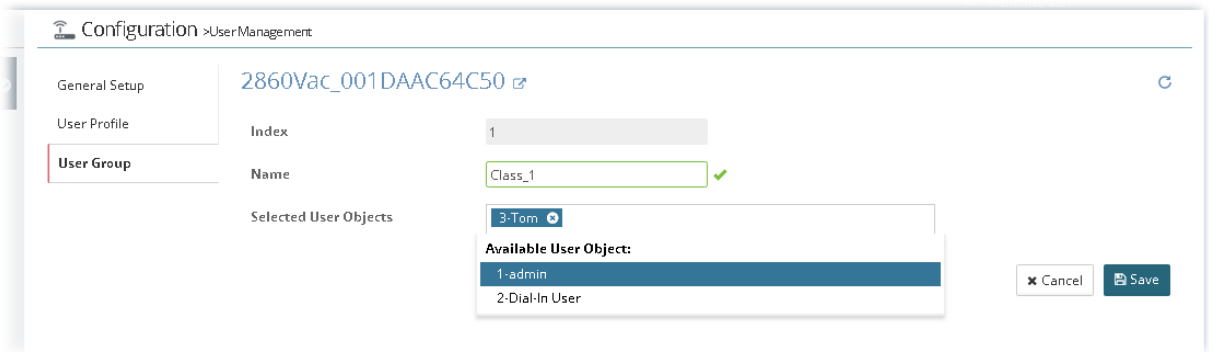


### 13.6.3 User Group

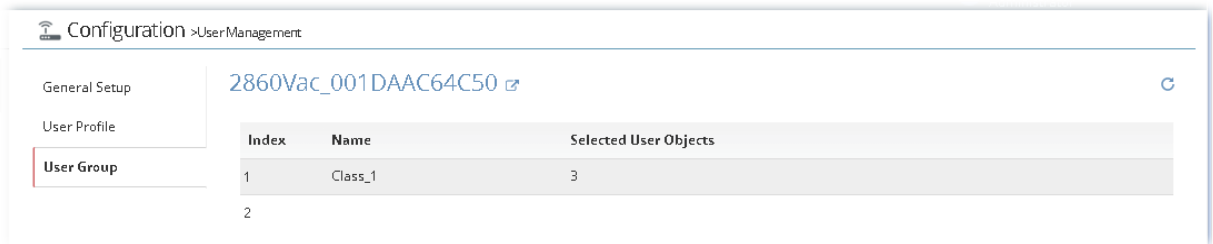
This page allows you to bind several user profiles into one group.



To add a new profile, move the mouse cursor on the table and click the index number #1 to get the following page.



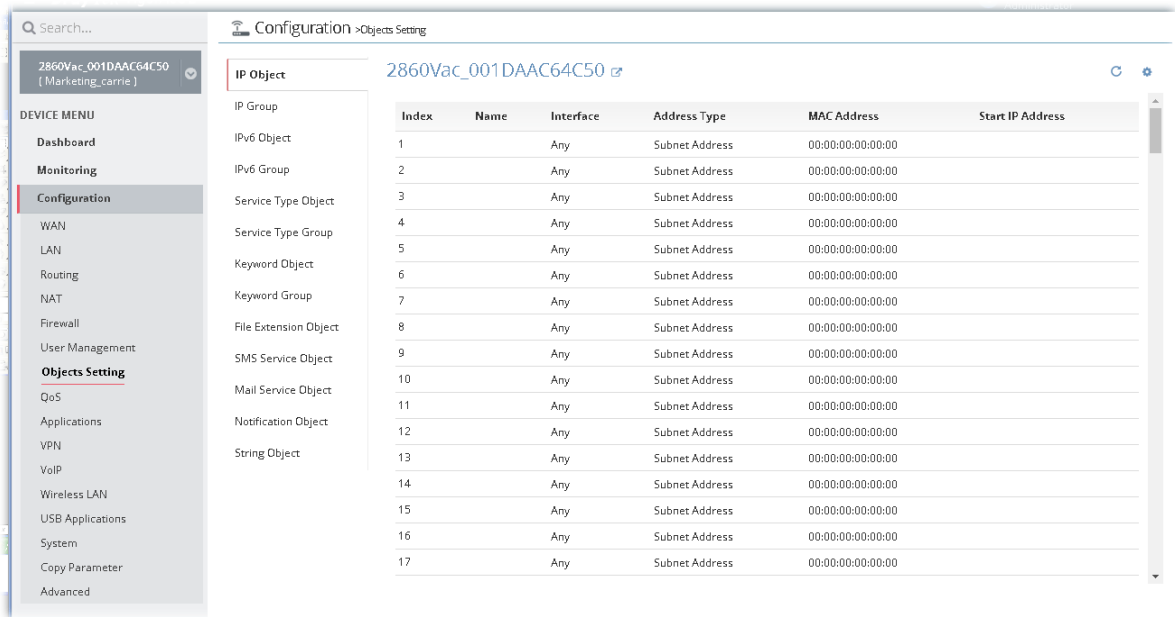
After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.



## 13.7 Modifying Objects Settings for CPE

### 13.7.1 Create / Edit an IP Object Profile

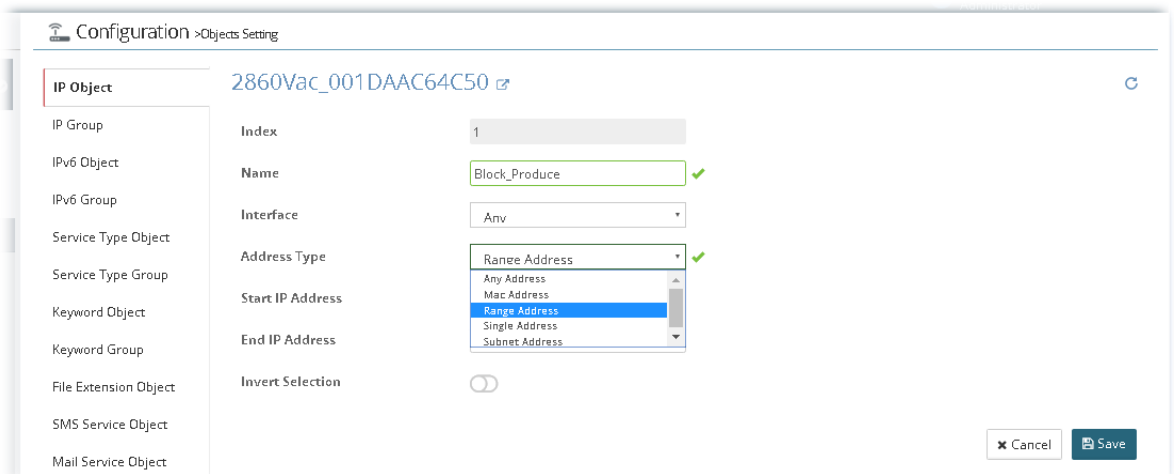
For IPs in a range in a limited range usually will be applied in configuring router's settings, therefore we can define them with *objects* for using conveniently. Later, we can select that object that can apply it.



The screenshot shows the 'IP Object' configuration page for the profile '2860Vac\_001DAAC64C50'. A table lists 17 existing objects, all with 'Subnet Address' type and 'Any' interface.

Index	Name	Interface	Address Type	MAC Address	Start IP Address
1		Any	Subnet Address	00:00:00:00:00:00	
2		Any	Subnet Address	00:00:00:00:00:00	
3		Any	Subnet Address	00:00:00:00:00:00	
4		Any	Subnet Address	00:00:00:00:00:00	
5		Any	Subnet Address	00:00:00:00:00:00	
6		Any	Subnet Address	00:00:00:00:00:00	
7		Any	Subnet Address	00:00:00:00:00:00	
8		Any	Subnet Address	00:00:00:00:00:00	
9		Any	Subnet Address	00:00:00:00:00:00	
10		Any	Subnet Address	00:00:00:00:00:00	
11		Any	Subnet Address	00:00:00:00:00:00	
12		Any	Subnet Address	00:00:00:00:00:00	
13		Any	Subnet Address	00:00:00:00:00:00	
14		Any	Subnet Address	00:00:00:00:00:00	
15		Any	Subnet Address	00:00:00:00:00:00	
16		Any	Subnet Address	00:00:00:00:00:00	
17		Any	Subnet Address	00:00:00:00:00:00	

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



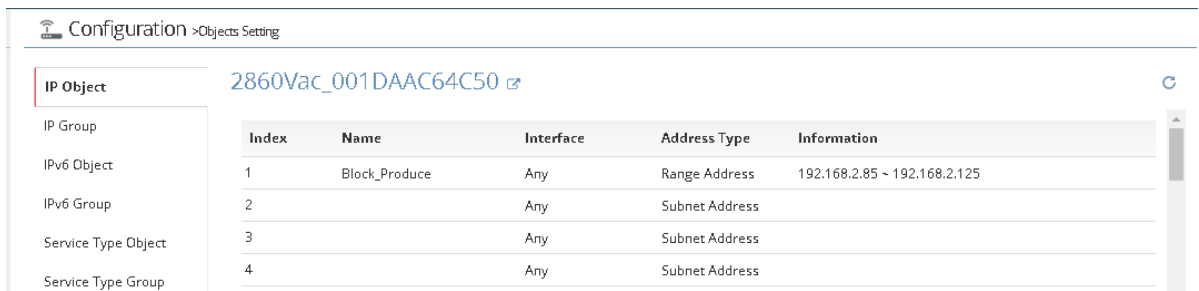
The screenshot shows the edit form for the IP Object profile '2860Vac\_001DAAC64C50' at index 1. The form fields are:

- Index: 1
- Name: Block\_Produce
- Interface: Any
- Address Type: Range Address
- Start IP Address: (empty)
- End IP Address: (empty)
- Invert Selection:

Buttons: Cancel, Save

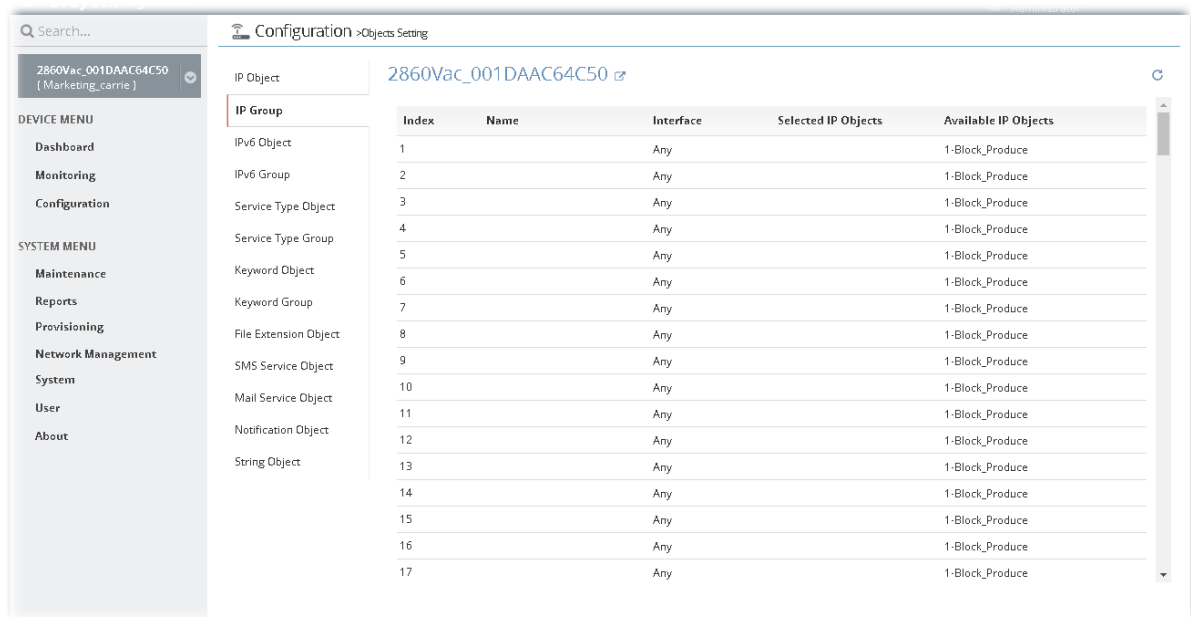
After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.



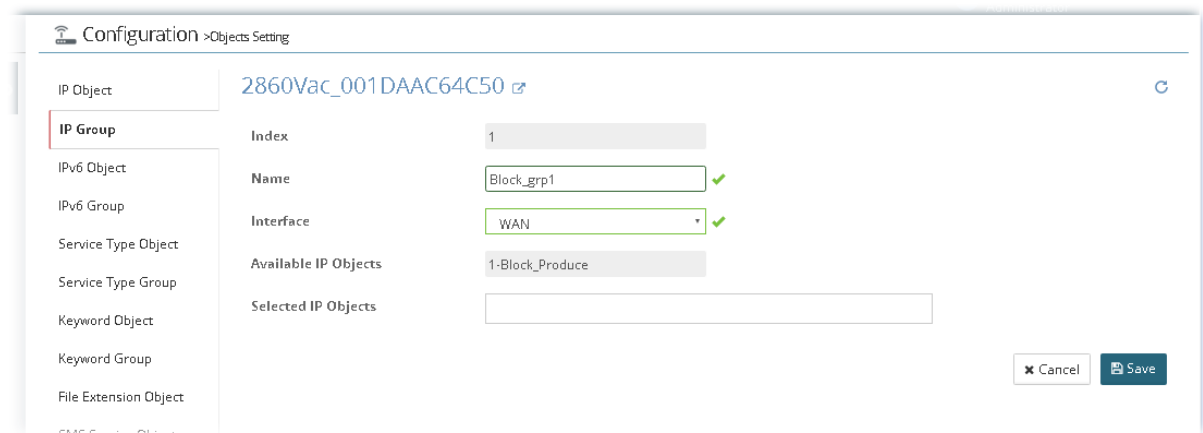


### 13.7.2 Create / Edit an IP Group Profile

For IPs in a range and service ports in a limited range usually will be applied in configuring router's settings, therefore we can define them with *objects* and bind them with *groups* for using conveniently. Later, we can select that object/group for applying it. For example, all the IPs in the same department can be defined with an IP object (a range of IP address).

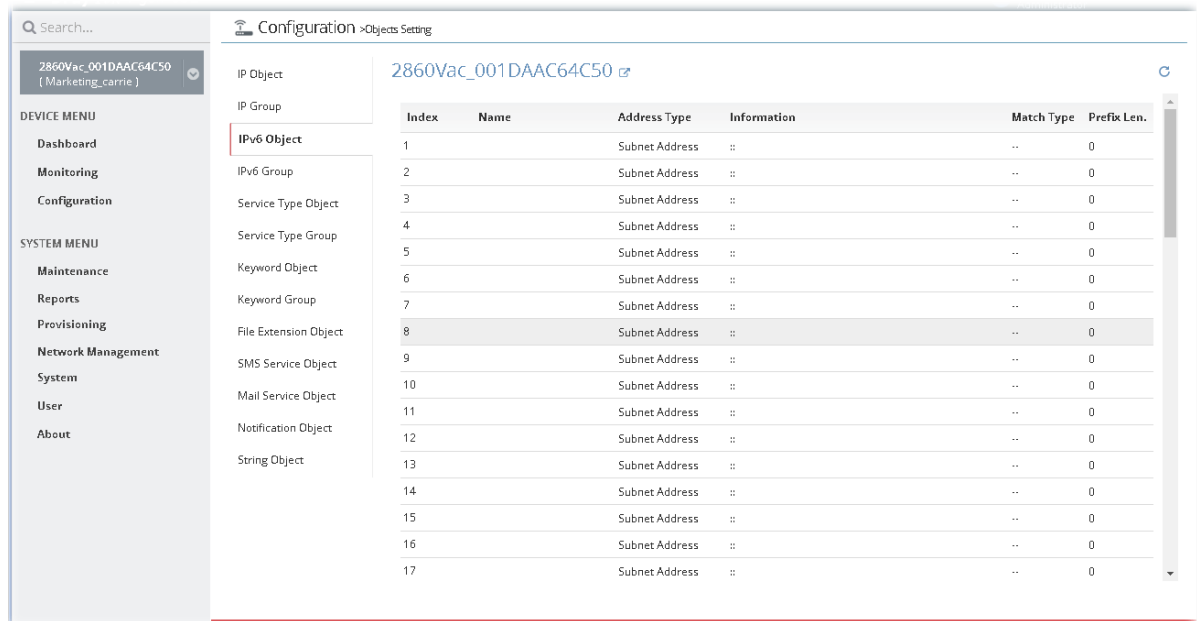


To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

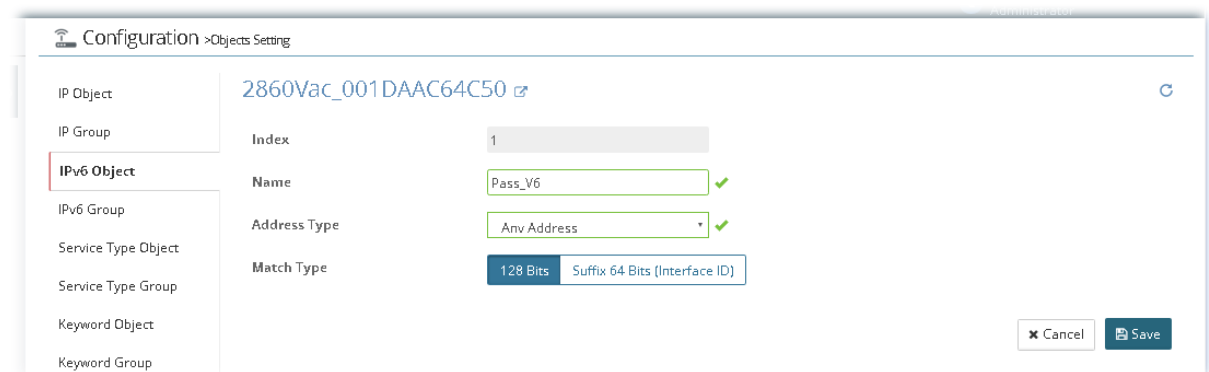
## 13.7.3 Create / Edit an IPv6 Object Profile



The screenshot shows the configuration page for an IPv6 Object Profile. The breadcrumb is "Configuration > Objects Setting". The page title is "2860Vac\_001DAAC64C50". The left sidebar contains a menu with "IPv6 Object" selected. The main content area displays a table with the following data:

Index	Name	Address Type	Information	Match Type	Prefix Len.
1		Subnet Address	::	..	0
2		Subnet Address	::	..	0
3		Subnet Address	::	..	0
4		Subnet Address	::	..	0
5		Subnet Address	::	..	0
6		Subnet Address	::	..	0
7		Subnet Address	::	..	0
8		Subnet Address	::	..	0
9		Subnet Address	::	..	0
10		Subnet Address	::	..	0
11		Subnet Address	::	..	0
12		Subnet Address	::	..	0
13		Subnet Address	::	..	0
14		Subnet Address	::	..	0
15		Subnet Address	::	..	0
16		Subnet Address	::	..	0
17		Subnet Address	::	..	0

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



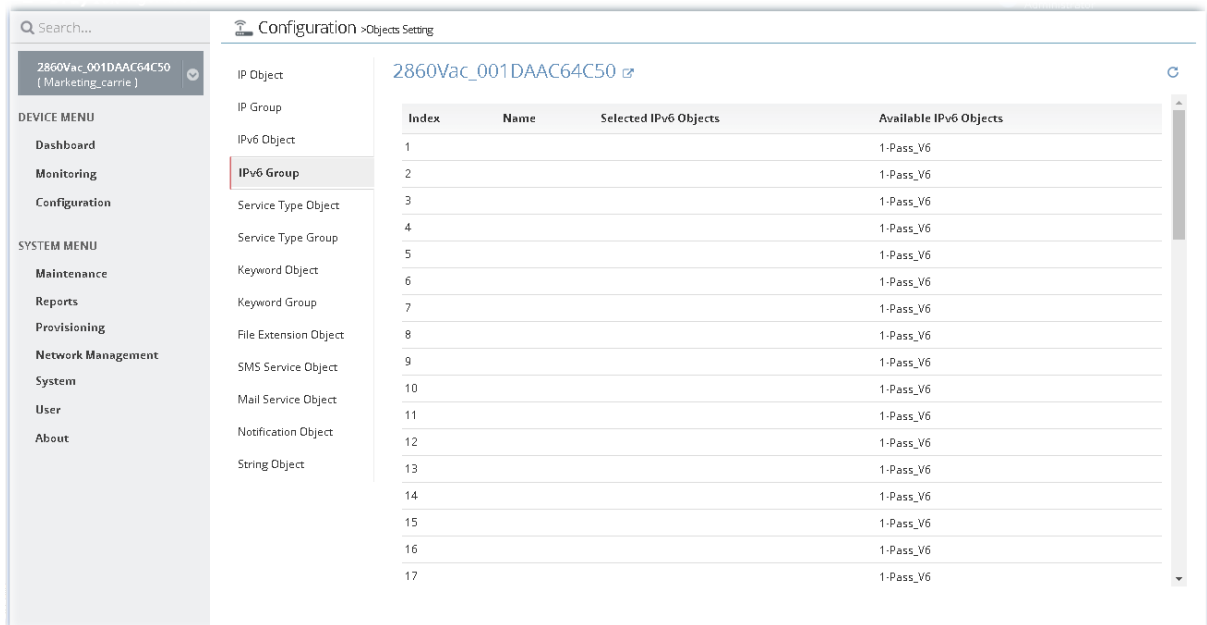
The screenshot shows the configuration page for editing an IPv6 Object Profile. The breadcrumb is "Configuration > Objects Setting". The page title is "2860Vac\_001DAAC64C50". The left sidebar contains a menu with "IPv6 Object" selected. The main content area displays the following form fields:

- Index: 1
- Name: Pass\_V6 ✓
- Address Type: Any Address ✓
- Match Type: 128 Bits (selected), Suffix 64 Bits (Interface ID)

Buttons: Cancel, Save

After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

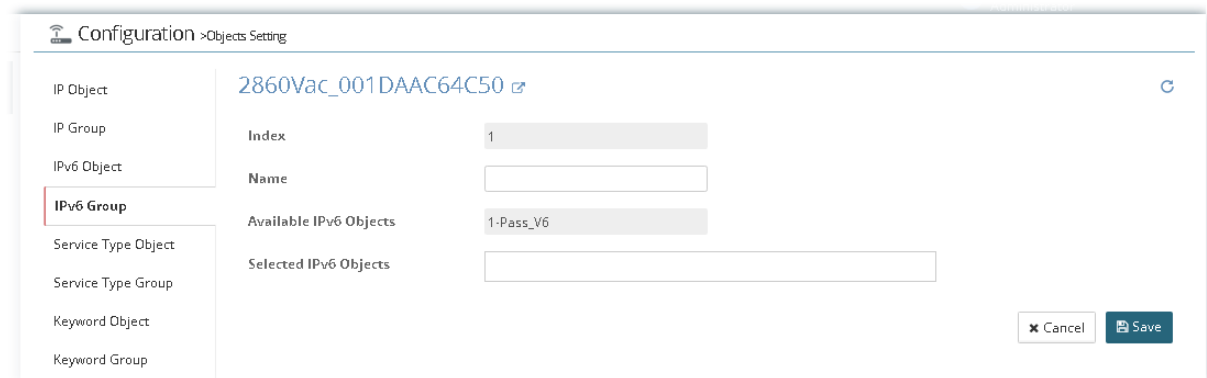
## 13.7.4 Create / Edit an IPv6 Group Profile



The screenshot shows the configuration page for an IPv6 Group. The breadcrumb is "Configuration > Objects Setting". The page title is "2860Vac\_001DAAC64C50". The left sidebar shows the "IPv6 Group" menu item selected. The main content area displays a table with the following data:

Index	Name	Selected IPv6 Objects	Available IPv6 Objects
1			1-Pass_V6
2			1-Pass_V6
3			1-Pass_V6
4			1-Pass_V6
5			1-Pass_V6
6			1-Pass_V6
7			1-Pass_V6
8			1-Pass_V6
9			1-Pass_V6
10			1-Pass_V6
11			1-Pass_V6
12			1-Pass_V6
13			1-Pass_V6
14			1-Pass_V6
15			1-Pass_V6
16			1-Pass_V6
17			1-Pass_V6

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



The screenshot shows the configuration page for an IPv6 Group in edit mode. The breadcrumb is "Configuration > Objects Setting". The page title is "2860Vac\_001DAAC64C50". The left sidebar shows the "IPv6 Group" menu item selected. The main content area displays the following form fields:

- Index: 1
- Name:
- Available IPv6 Objects: 1-Pass\_V6
- Selected IPv6 Objects:

At the bottom right, there are "Cancel" and "Save" buttons.

After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

## 13.7.5 Create / Edit a Service Type Object Profile

Configuration > Objects Setting

2860Vac\_001DAAC64C50 [Marketing\_carrie]

DEVICE MENU

- Dashboard
- Monitoring
- Configuration

SYSTEM MENU

- Maintenance
- Reports
- Provisioning
- Network Management
- System
- User
- About

IP Object

- IP Group
- IPv6 Object
- IPv6 Group
- Service Type Object**
- Service Type Group
- Keyword Object
- Keyword Group
- File Extension Object
- SMS Service Object
- Mail Service Object
- Notification Object
- String Object

2860Vac\_001DAAC64C50

Index	Name	Protocol	Protocol Number	Source Port Option	Source Port From
1		Any	0	=	0
2		Any	0	=	0
3		Any	0	=	0
4		Any	0	=	0
5		Any	0	=	0
6		Any	0	=	0
7		Any	0	=	0
8		Any	0	=	0
9		Any	0	=	0
10		Any	0	=	0
11		Any	0	=	0
12		Any	0	=	0
13		Any	0	=	0
14		Any	0	=	0
15		Any	0	=	0
16		Any	0	=	0
17		Any	0	=	0

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.

Configuration > Objects Setting

2860Vac\_001DAAC64C50

IP Object

- IP Group
- IPv6 Object
- IPv6 Group
- Service Type Object**
- Service Type Group
- Keyword Object
- Keyword Group
- File Extension Object
- SMS Service Object
- Mail Service Object
- Notification Object
- String Object

Index: 1

Name: RD1\_2 ✓

Protocol: TCP/UDP ✓

Source Port Option: =

Source Port From: 0

Source Port To: 0

Destination Port Option: =

Destination Port From: 0

Destination Port To: 0

Cancel Save

After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

Configuration > Objects Setting

2860Vac\_001DAAC64C50

IP Object

- IP Group
- IPv6 Object
- IPv6 Group
- Service Type Object**
- Service Type Group

Index	Name	Protocol	Protocol Number	Source Port Option	Source Port From
1	RD1_2	TCP/UDP	255	=	50
2		Any	0	=	0
3		Any	0	=	0
4		Any	0	=	0

## 13.7.6 Create / Edit a Service Type Group Profile

The screenshot shows the 'Configuration > Objects Setting' page. On the left, there is a sidebar with 'DEVICE MENU' and 'SYSTEM MENU'. The main content area shows a list of object types on the left and a table of 'Service Type Group' profiles on the right. The table has the following data:

Index	Name	Available Service Type Objects	Selected Service Type Objects
1		1-RD1_2	
2		1-RD1_2	
3		1-RD1_2	
4		1-RD1_2	
5		1-RD1_2	
6		1-RD1_2	
7		1-RD1_2	
8		1-RD1_2	
9		1-RD1_2	
10		1-RD1_2	
11		1-RD1_2	
12		1-RD1_2	
13		1-RD1_2	
14		1-RD1_2	
15		1-RD1_2	
16		1-RD1_2	
17		1-RD1_2	

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.

The screenshot shows the 'Configuration > Objects Setting' page with the edit form for a Service Type Group profile. The form fields are:

- Index: 1
- Name: Development
- Available Service Type Objects: 1-RD1\_2
- Selected Service Type Objects: 1-RD1\_2

Buttons for 'Cancel' and 'Save' are visible at the bottom right.

After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

The screenshot shows the 'Configuration > Objects Setting' page with the updated table of Service Type Group profiles. The table now includes the newly created profile:

Index	Name	Available Service Type Objects	Selected Service Type Objects
1	Development	1-RD1_2	1
2		1-RD1_2	
3		1-RD1_2	
4		1-RD1_2	

## 13.7.7 Create / Edit a Keyword Object Profile

The screenshot shows the 'Configuration > Objects Setting' page. On the left, there is a sidebar with 'DEVICE MENU' (Dashboard, Monitoring, Configuration) and 'SYSTEM MENU' (Maintenance, Reports, Provisioning, Network Management, System, User, About). The main area displays the object profile '2860Vac\_001DAAC64C50'. A table lists indices from 1 to 20. Index 5 is highlighted, indicating the current profile.

Index	Name	Contents
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
~		

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.

The screenshot shows the 'Edit Profile' form for index 2. The 'Name' field is 'Games' and the 'Contents' field is 'games, play'. There are 'Cancel' and 'Save' buttons at the bottom right.

Index	2
Name	Games
Contents	games, play

After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

The screenshot shows the updated table with the new profile added at index 2.

Index	Name	Contents
1		
2	Games	games, play
3		
4		
5		

## 13.7.8 Create / Edit a Keyword Group Profile

Configuration > Objects Setting

2860Vac\_001DAAC64C50 [Marketing\_carrie]

DEVICE MENU

- Dashboard
- Monitoring
- Configuration

SYSTEM MENU

- Maintenance
- Reports
- Provisioning
- Network Management
- System
- User
- About

IP Object

IP Group

IPv6 Object

IPv6 Group

Service Type Object

Service Type Group

Keyword Object

**Keyword Group**

File Extension Object

SMS Service Object

Mail Service Object

Notification Object

String Object

2860Vac\_001DAAC64C50

Index	Name	Available Keyword Objects	Selected Keyword Objects
1		2-Games	
2		2-Games	
3		2-Games	
4		2-Games	
5		2-Games	
6		2-Games	
7		2-Games	
8		2-Games	
9		2-Games	
10		2-Games	
11		2-Games	
12		2-Games	
13		2-Games	
14		2-Games	
15		2-Games	
16		2-Games	
17		2-Games	

To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.

Configuration > Objects Setting

2860Vac\_001DAAC64C50

IP Object

IP Group

IPv6 Object

IPv6 Group

Service Type Object

Service Type Group

Keyword Object

**Keyword Group**

Index: 1

Name: Children\_1\_18 ✓

Available Keyword Objects: 2-Games

Selected Keyword Objects: 2-Games

Cancel Save

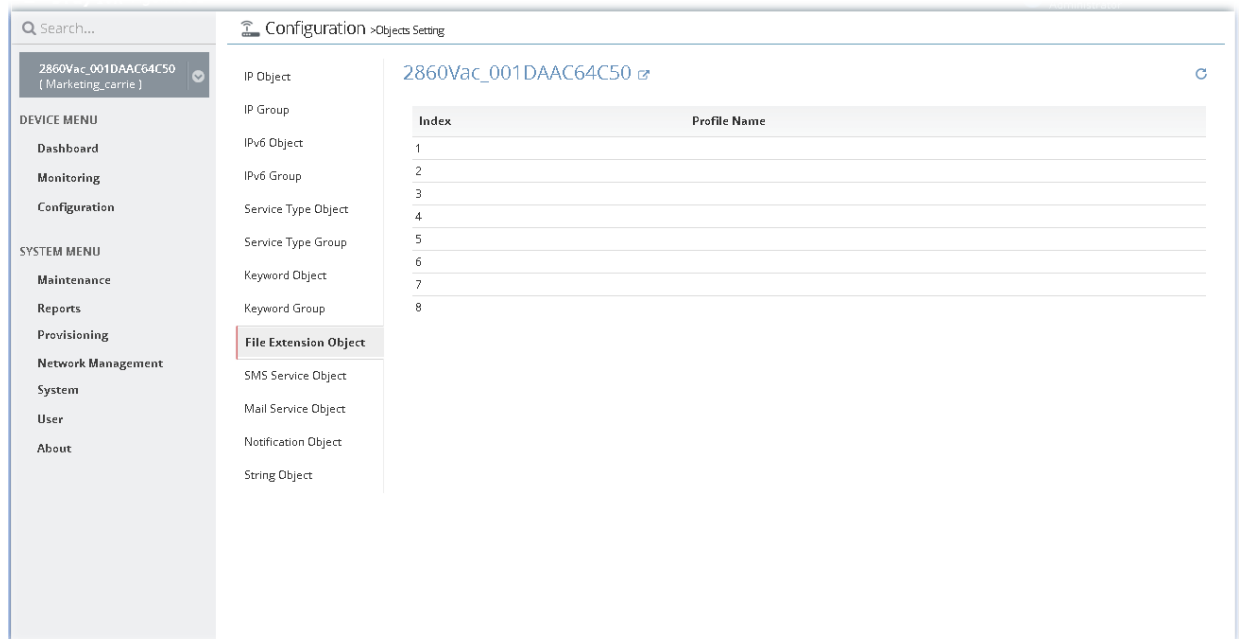
After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

Configuration > Objects Setting

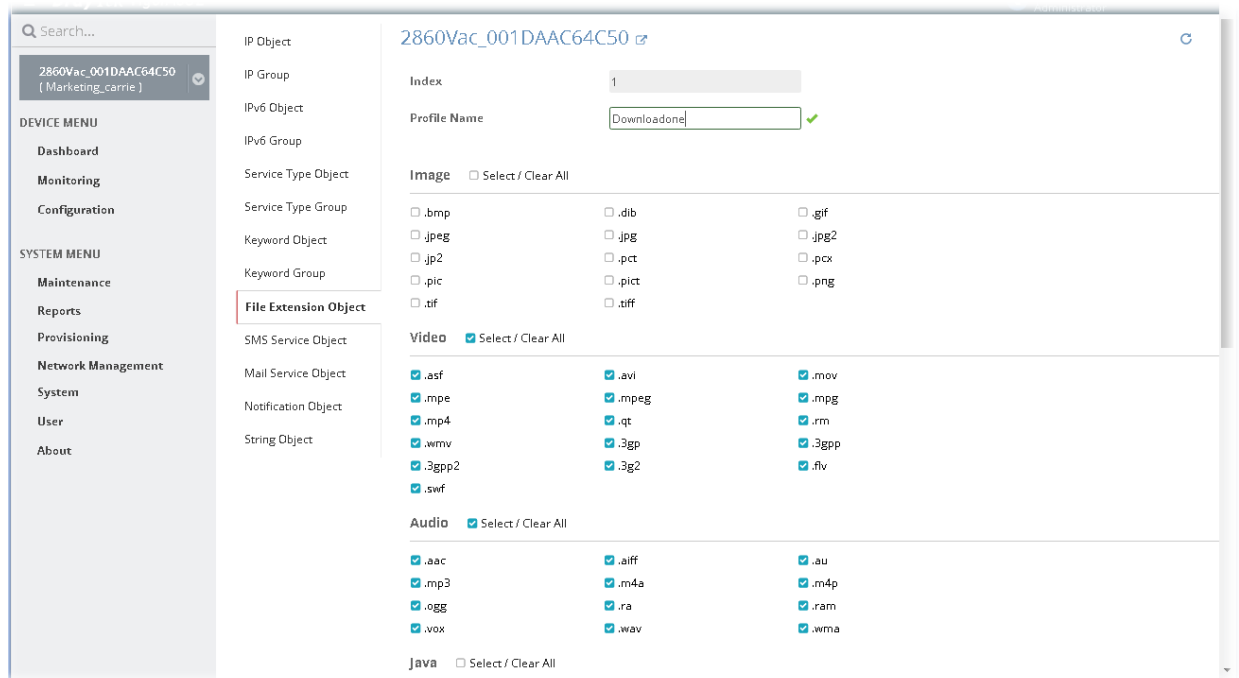
2860Vac\_001DAAC64C50

Index	Name	Available Keyword Objects	Selected Keyword Objects
1	Children_1_18	2-Games	2
2		2-Games	
3		2-Games	
4		2-Games	

## 13.7.9 Create / Edit a File Extension Object Profile

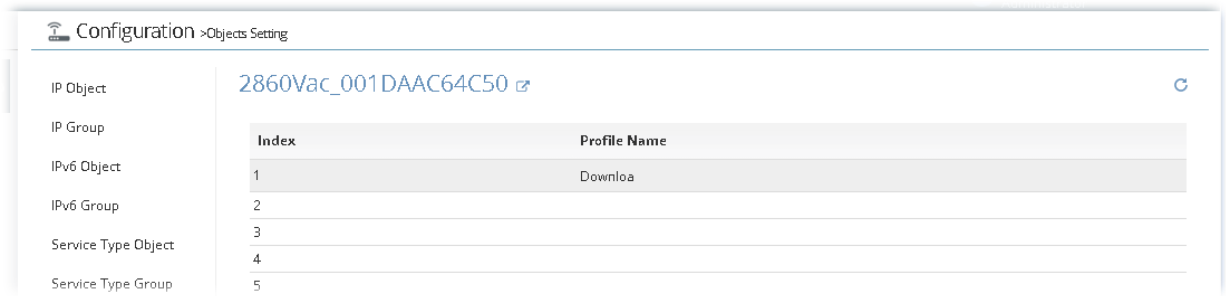


To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



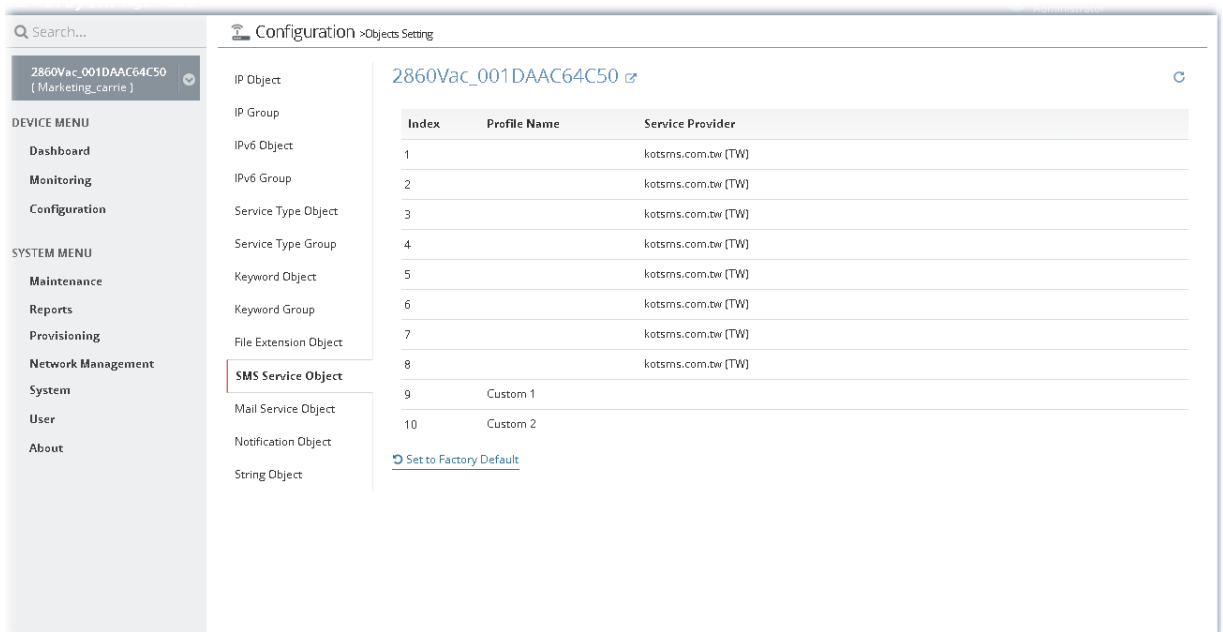
After finished the settings, click **Save**. A new profile has been created. And, the modification for the CPE will take effect immediately.



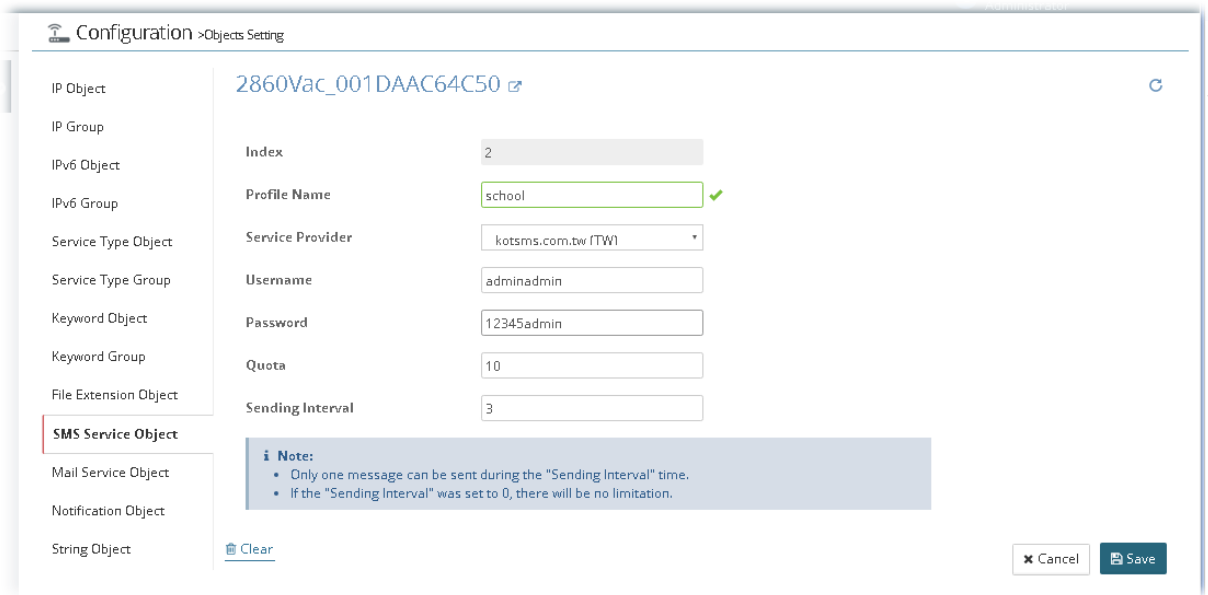


### 13.7.10 Create / Edit a SMS Service Object Profile

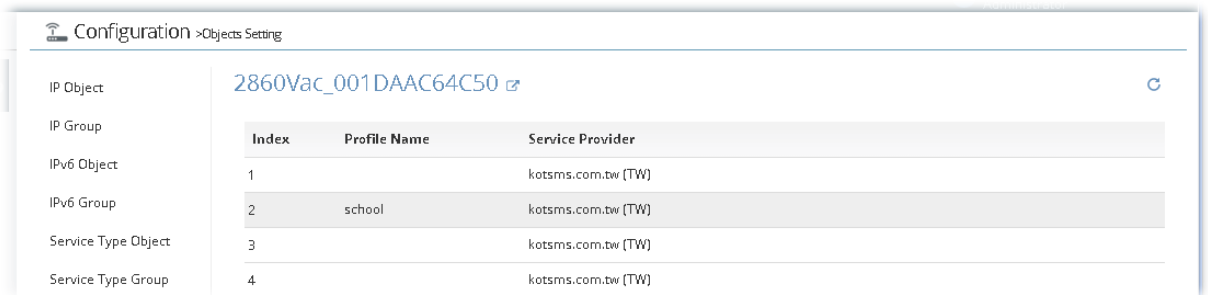
Vigor router offers several SMS service provider to offer the SMS service. However, if your service provider cannot be found from the service provider list, simply use Index 9 and Index 10 to make customized SMS service. The profile name for Index 9 and Index 10 are fixed.



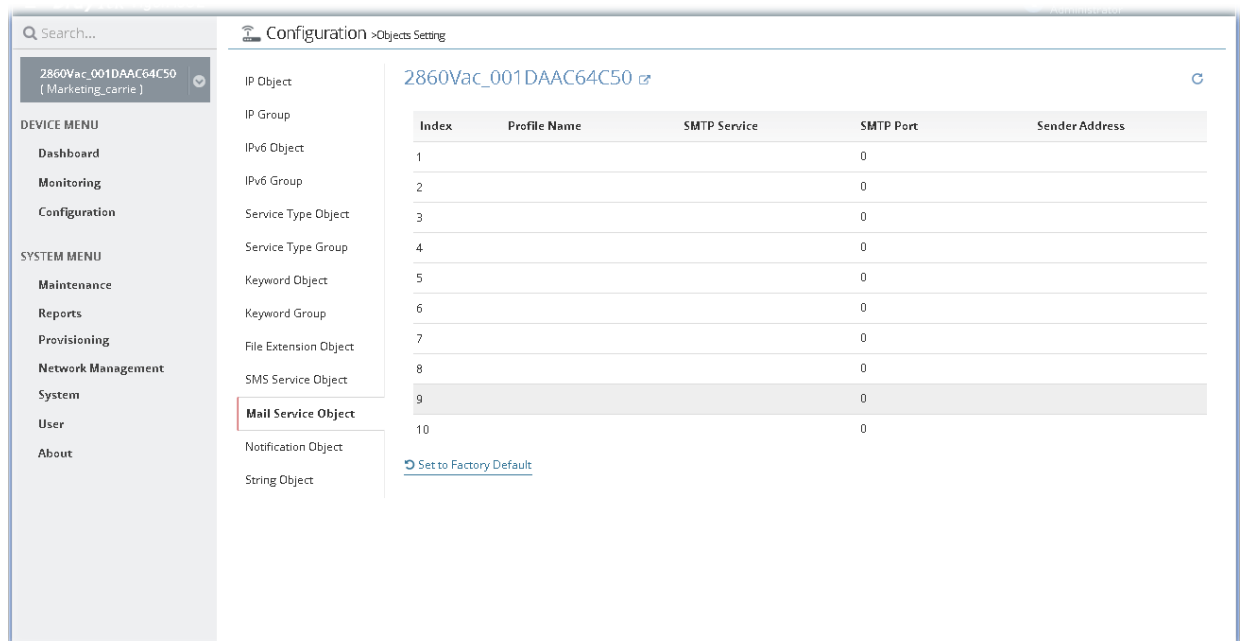
To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.



### 13.7.11 Create / Edit a Mail Service Object Profile



To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.

Configuration > Objects Setting

2860Vac\_001DAAC64C50

IP Object

IP Group

IPv6 Object

IPv6 Group

Service Type Object

Service Type Group

Keyword Object

Keyword Group

File Extension Object

SMS Service Object

**Mail Service Object**

Notification Object

String Object

Index: 1

Profile Name: marketing18 ✓

SMTP Service: 172.16.3.8

SMTP Port: 100 ✓

Sender Address: carrie\_ni@draytek.com

Use SSL:

Authentication:

Username: mail12345

Password: pass112233

Sending Interval: 10 ✓

**Note:**

- Only one mail can be sent during the "Sending Interval" time.
- If the "Sending Interval" was set to 0, there will be no limitation.

Clear

Cancel Save

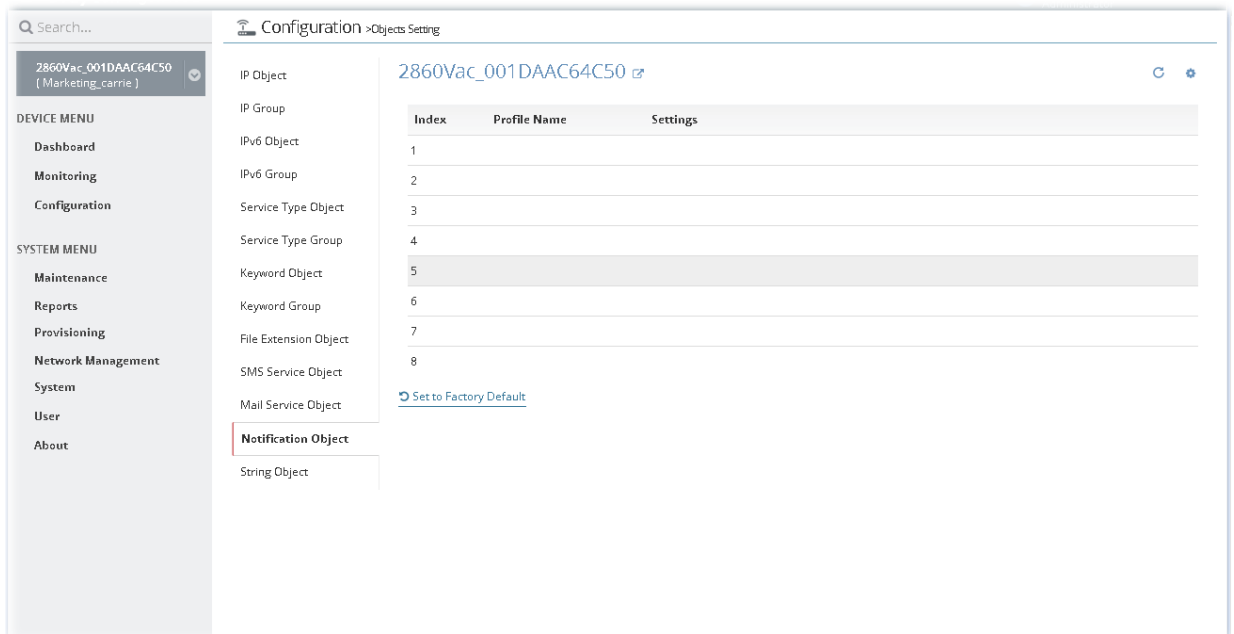
After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

Configuration > Objects Setting

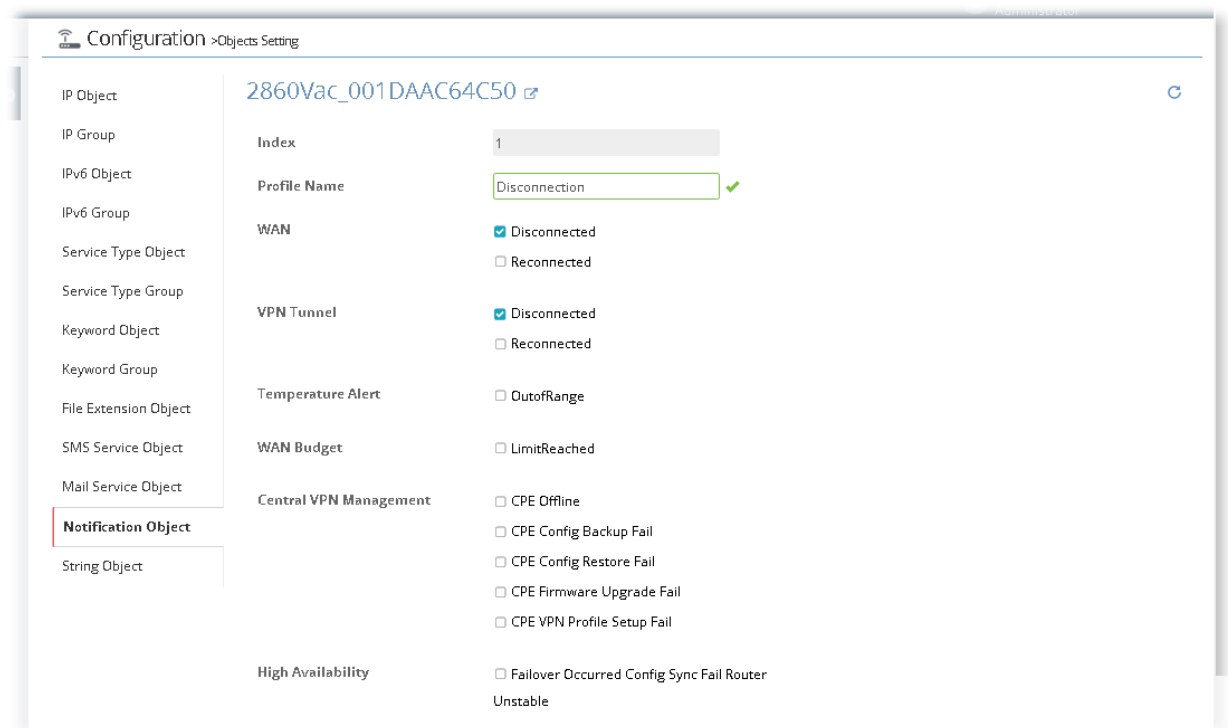
2860Vac\_001DAAC64C50

Index	Profile Name	SMTP Service	SMTP Port	Sender Address
1	marketing18	172.16.3.8	100	carrie_ni@draytek.com
2			0	
3			0	
4			0	

## 13.7.12 Create / Edit a Notification Object Profile

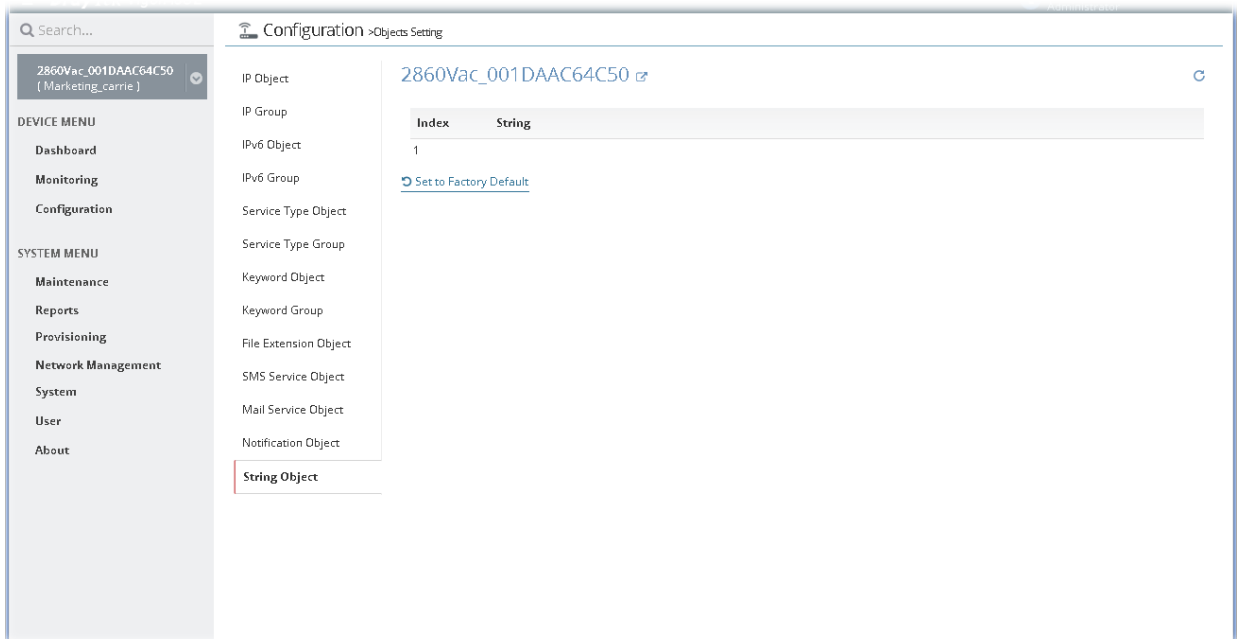


To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



After finished the settings, click **Save**. A new profile has been created. And, the modification for the CPE will take effect immediately.

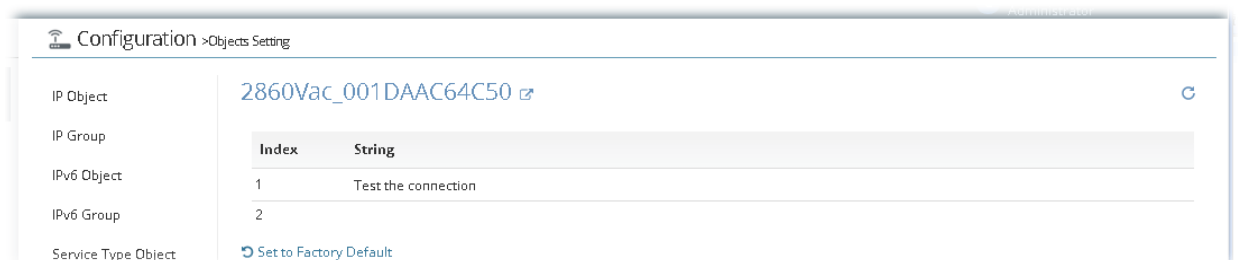
### 13.7.13 Create / Edit a String Object



To add a new profile or edit an existing profile, move the mouse cursor on the table and click the index number to get the following page.



After finished the settings, click Save. A new profile has been created. And, the modification for the CPE will take effect immediately.

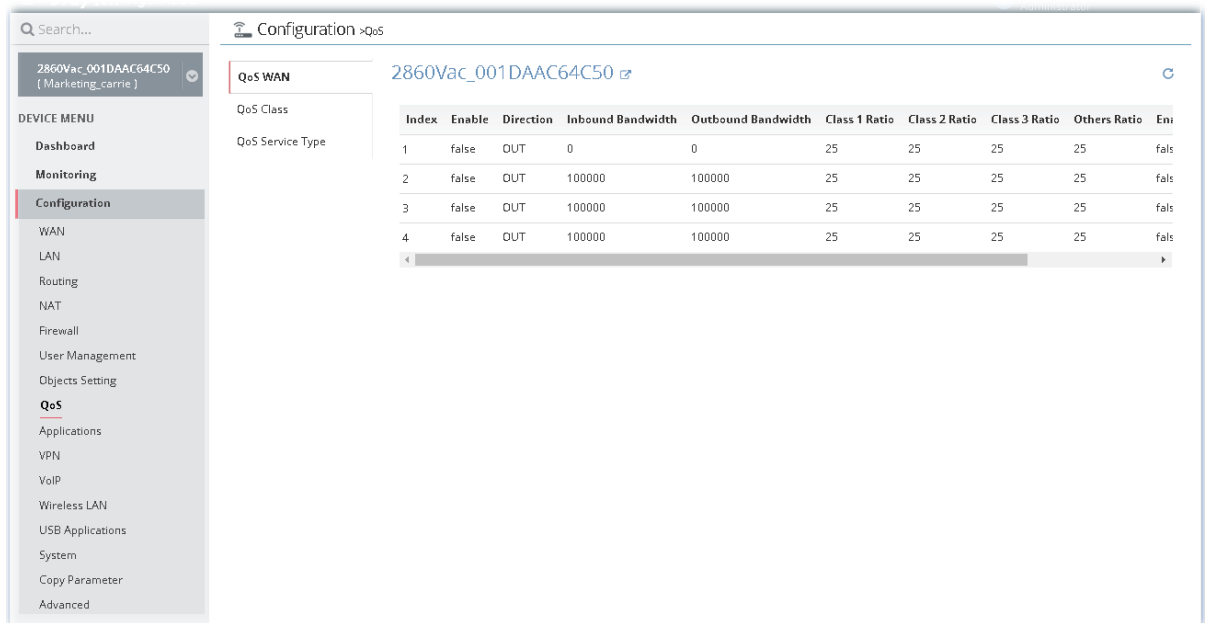


## 13.8 QoS Settings for CPE

Deploying QoS (Quality of Service) management to guarantee that all applications receive the service levels required and sufficient bandwidth to meet performance expectations is indeed one important aspect of modern enterprise network.

### 13.8.1 QoS WAN

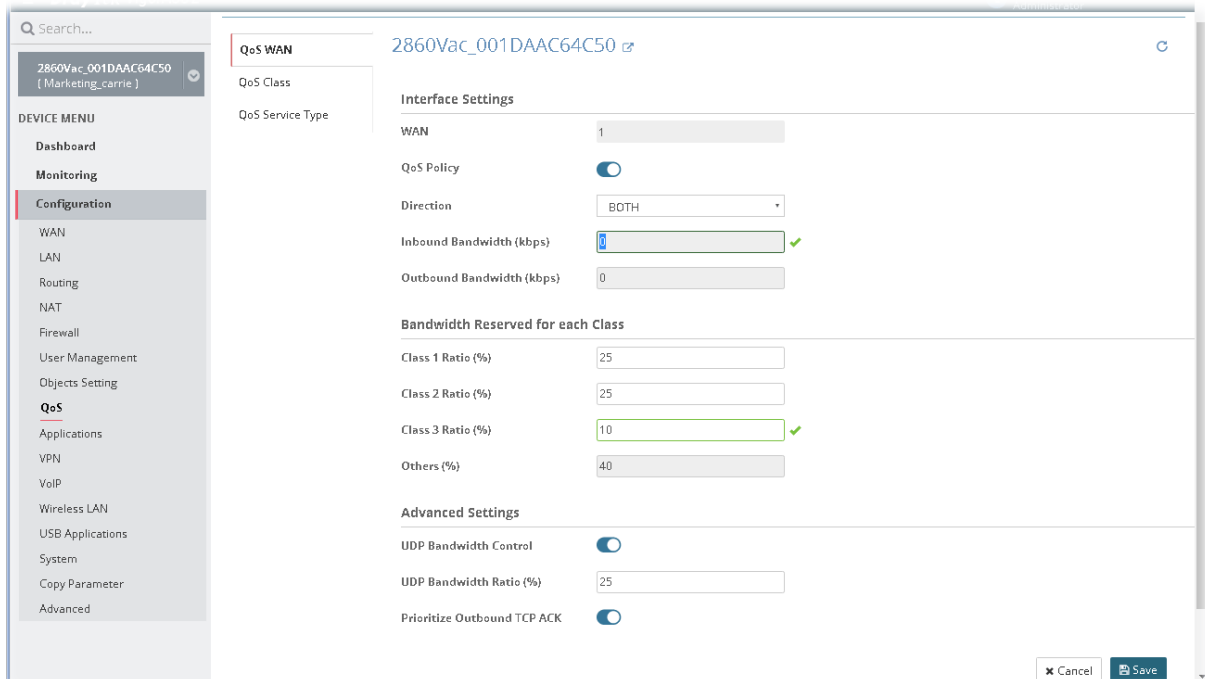
This page allows you to configure the bandwidth ratio for QoS of the WAN interface. There are four queues allowed for QoS control.



The screenshot shows the configuration page for QoS WAN on a device. The page title is "2860Vac\_001DAAC64C50" and the sub-page is "QoS WAN". A table lists four WAN queues with their respective settings.

Index	Enable	Direction	Inbound Bandwidth	Outbound Bandwidth	Class 1 Ratio	Class 2 Ratio	Class 3 Ratio	Others Ratio	Eni
1	false	OUT	0	0	25	25	25	25	fals
2	false	OUT	100000	100000	25	25	25	25	fals
3	false	OUT	100000	100000	25	25	25	25	fals
4	false	OUT	100000	100000	25	25	25	25	fals

To edit the parameters settings for each WAN (index #1 to 4), move the mouse cursor on the table and click the index number to get the following page.



The screenshot shows the configuration page for QoS WAN for a specific WAN interface. The page title is "2860Vac\_001DAAC64C50" and the sub-page is "QoS WAN". The page is divided into several sections: Interface Settings, Bandwidth Reserved for each Class, and Advanced Settings.

**Interface Settings**

- WAN: 1
- QoS Policy:
- Direction: BOTH
- Inbound Bandwidth (kbps): 0
- Outbound Bandwidth (kbps): 0

**Bandwidth Reserved for each Class**

- Class 1 Ratio (%): 25
- Class 2 Ratio (%): 25
- Class 3 Ratio (%): 10
- Others (%): 40

**Advanced Settings**

- UDP Bandwidth Control:
- UDP Bandwidth Ratio (%): 25
- Prioritize Outbound TCP ACK:

Buttons: Cancel, Save

After finished the settings, click Save. The modification for the CPE will take effect immediately.

## 13.8.2 QoS Class

Class rules can be adjusted for your necessity.

Configuration > QoS

2860Vac\_001DAAC64C50 [Marketing\_carrie]

QoS WAN

QoS Class

QoS Service Type

Class 1 Name: VoIP

Index	Status	Local Address	Remote Address	DSCP	Service Type
1	false	Any	Any	ANY	

Class 2 Name: E-mail

Index	Status	Local Address	Remote Address	DSCP	Service Type
1	false	Any	Any	ANY	

Class 3 Name:

Index	Status	Local Address	Remote Address	DSCP	Service Type
1	false	Any	Any	ANY	

Save

To edit the parameters settings for class rules, move the mouse cursor on the table and click any one of the class rules to get the following page.

Configuration > QoS

QoS WAN

2860Vac\_001DAAC64C50

QoS Class

QoS Service Type

Index: 1

ACT:

Local Address Type: Any ✓

Remote Address Type: Single ✓

Remote Start IP Address: 192.168.2.90 ✓

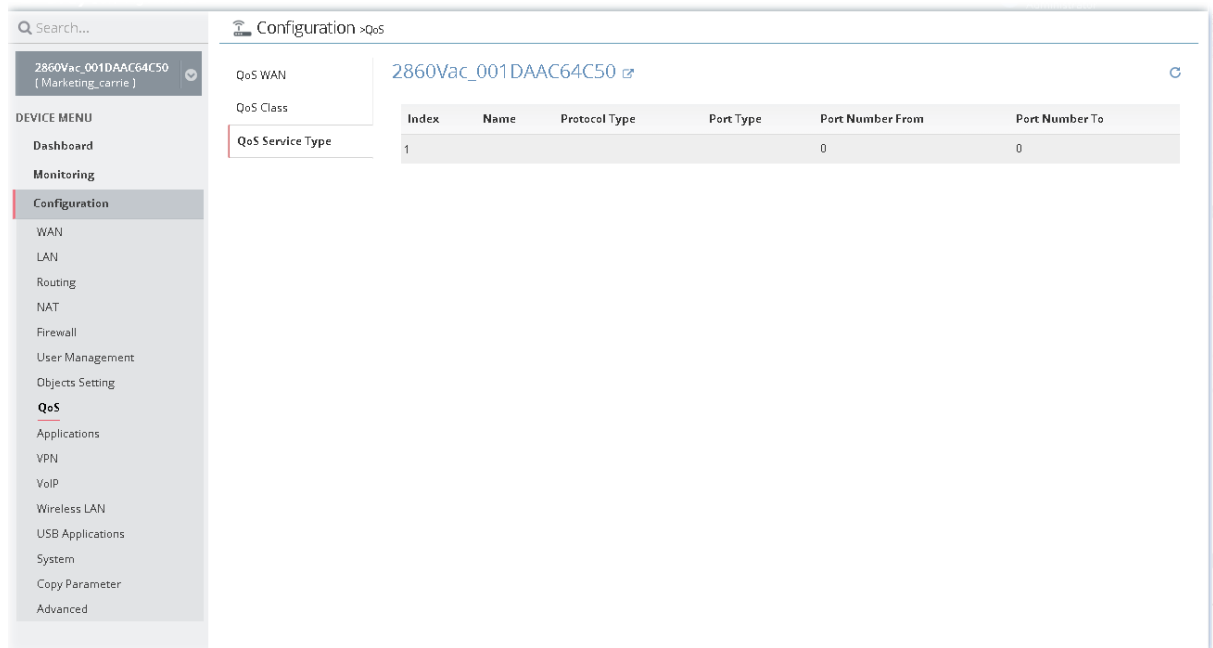
DiffServCodePoint: IP\_precedence\_5 ✓

Service Type: SMTP ✓

Cancel Save

After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.8.3 QoS Service Type



To add / edit the parameters settings for service type, move the mouse cursor on the table and click any index number to get the following page.



After finished the settings, click Save. The modification for the CPE will take effect immediately.

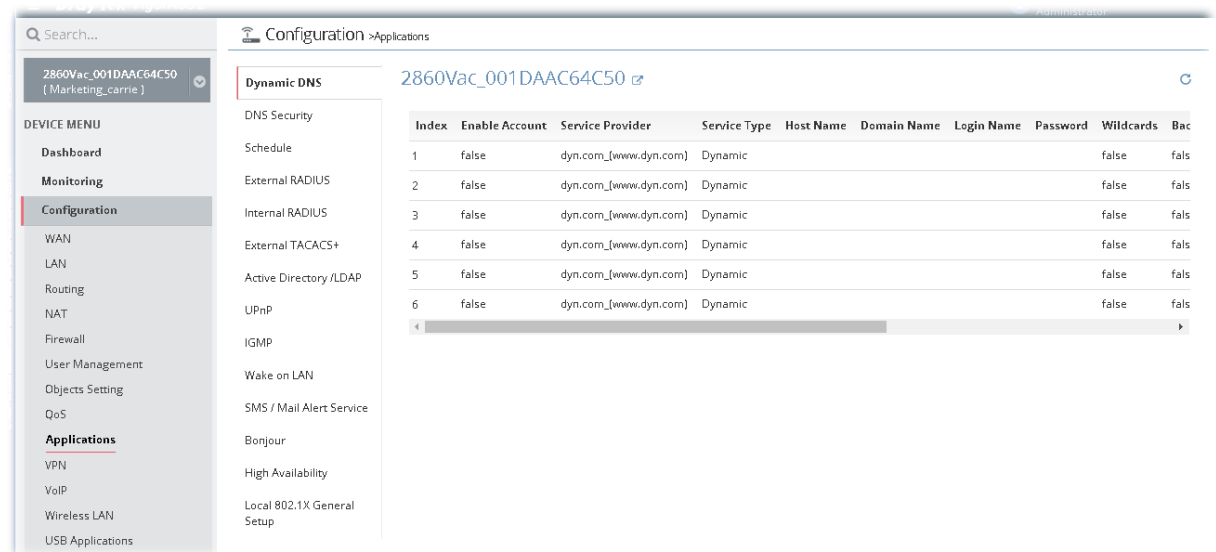


## 13.9 Applications Settings for CPE

### 13.9.1 Dynamic DNS

The ISP often provides you with a dynamic IP address when you connect to the Internet via your ISP. It means that the public IP address assigned to your router changes each time you access the Internet. The Dynamic DNS feature lets you assign a domain name to a dynamic WAN IP address. It allows the router to update its online WAN IP address mappings on the specified Dynamic DNS server. Once the router is online, you will be able to use the registered domain name to access the router or internal virtual servers from the Internet. It is particularly helpful if you host a web server, FTP server, or other server behind the router.

Before you use the Dynamic DNS feature, you have to apply for free DDNS service to the DDNS service providers.



Index	Enable Account	Service Provider	Service Type	Host Name	Domain Name	Login Name	Password	Wildcards	Back
1	false	dyn.com_www.dyn.com	Dynamic					false	fals
2	false	dyn.com_www.dyn.com	Dynamic					false	fals
3	false	dyn.com_www.dyn.com	Dynamic					false	fals
4	false	dyn.com_www.dyn.com	Dynamic					false	fals
5	false	dyn.com_www.dyn.com	Dynamic					false	fals
6	false	dyn.com_www.dyn.com	Dynamic					false	fals

To edit the parameters settings for DDNS service, move the mouse cursor on the table and click any index number to get the following page.

Configuration > Applications

**Dynamic DNS**

- Dynamic DNS
- DNS Security
- Schedule
- External RADIUS
- Internal RADIUS
- External TACACS+
- Active Directory /LDAP
- UPnP
- IGMP
- Wake on LAN
- SMS / Mail Alert Service
- Bonjour
- High Availability
- Local 802.1X General Setup

Enable Dynamic DNS  
 Enable Account  
 WAN Interface: WAN1 First  
 Service Provider: dyn.com\_[www.dyn.com]  
 Service Type: Dynamic  
 Login Name: carryefn  
 Password: yfn123456789  
 Host Name: draytek  
 Domain Name:   
 Wildcards  
 Backup MX  
 Mail Extender:   
 Determine WAN IP: WAN IP

After finished the settings, click Save. The modification for the CPE will take effect immediately.

Configuration > Applications

**Dynamic DNS** 2860Vac\_001DAAC64C50 [↗](#)

Index	Enable Account	Service Provider	Service Type	Host Name	Domain Name	Login Name	Password	Wildcards	Bac
1	true	dyn.com_[www.dyn.com]	Dynamic	draytek		carryefn		false	fals
2	false	dyn.com_[www.dyn.com]	Dynamic					false	fals
3	false	dyn.com_[www.dyn.com]	Dynamic					false	fals
4	false	dyn.com_[www.dyn.com]	Dynamic					false	fals
5	false	dyn.com_[www.dyn.com]	Dynamic					false	fals
6	false	dyn.com_[www.dyn.com]	Dynamic					false	fals

## 13.9.2 DNS Security

DNS security is able to ensure that the incoming data is not falsified and the source of the data is secure and correct to prevent from DNS attack by someone.

The screenshot shows the 'DNS Security' configuration page for a Vigor router. The page is titled 'Configuration > Applications' and shows the configuration for the device '2860Vac\_001DAAC64C50'. The 'DNS Security' section is active, and the 'General Setup' tab is selected. A table lists four WAN interfaces (WAN1, WAN2, WAN3, WAN4) with their respective DNS settings. Below the table, the 'Domain Diagnosis' section includes input fields for 'Domain', 'Domain Type' (IPv4/IPv6), 'Interface' (WAN1), and 'DNS Server' (172.16.3.89). A 'Diagnose' button is located at the bottom right of the page.

Index	Enable	Interface	Primary DNS	Primary DNS Second	Secondary DNS
1	false	WAN1	0.0.0.0	false	0.0.0.0
2	false	WAN2	0.0.0.0	false	0.0.0.0
3	false	WAN3	0.0.0.0	false	0.0.0.0
4	false	WAN4	0.0.0.0	false	0.0.0.0

All of WAN interfaces of Vigor router can be configured with DNS Security enabled respectively. To edit the parameters settings for DDNS security, move the mouse cursor on the table and click any index number to get the following page.

The screenshot shows the 'DNS Security' configuration page for a specific WAN interface (WAN1). The 'Enable' checkbox is checked, and the 'Interface' is set to WAN1. The 'Bogus DNS Reply' dropdown menu is open, showing options: Pass, Drop, and Pass. The 'Save' button is located at the bottom right of the page.

After finished the settings, click **Save**. The modification for the CPE will take effect immediately.

In addition, the button of **Diagnose** is a simple way to manually detect if the domain used for the specified CPE is secure not.

## 13.9.3 Schedule

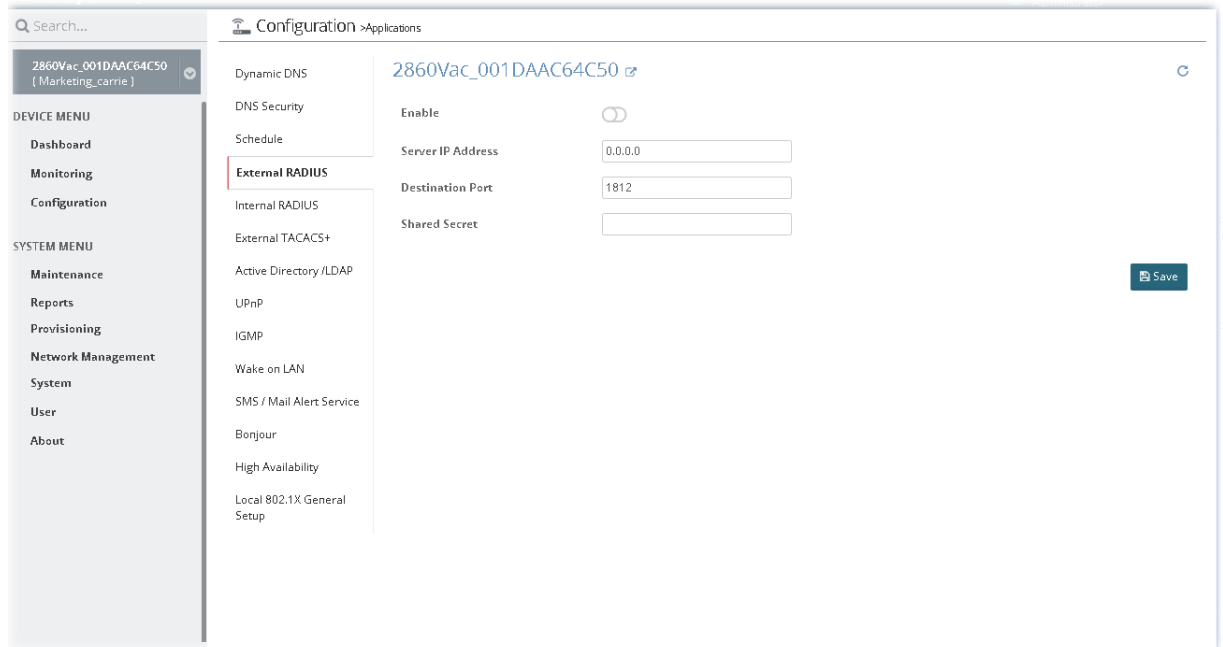
The Vigor router has a built-in clock which can update itself manually or automatically by means of Network Time Protocols (NTP). As a result, you can not only schedule the router to dialup to the Internet at a specified time, but also restrict Internet access to certain hours so that users can connect to the Internet only during certain hours, say, business hours. The schedule is also applicable to other functions.

## 13.9.4 External RADIUS

Remote Authentication Dial-In User Service (RADIUS) is a security authentication client/server protocol that supports authentication, authorization and accounting, which is widely used by Internet service

providers. It is the most common method of authenticating and authorizing dial-up and tunneled network users.

Vigor router can be operated as a RADIUS client. Therefore, this page is used to configure settings for external RADIUS server. Then LAN user of Vigor router will be authenticated by such server for network application.



After finished the settings, click Save. The modification for the CPE will take effect immediately.

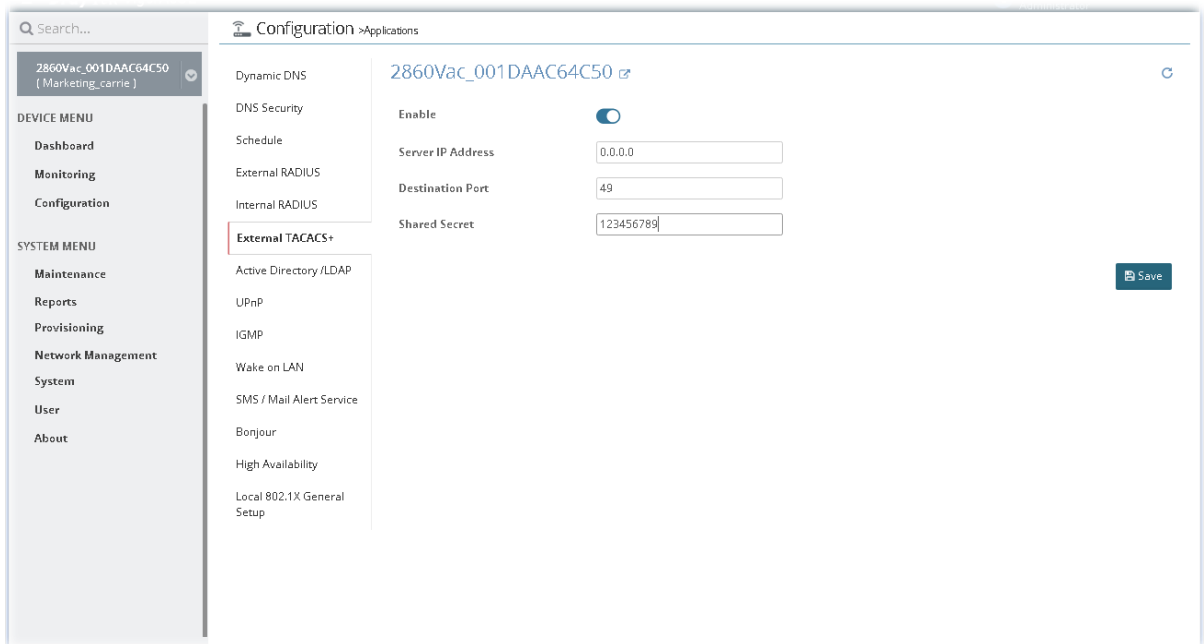
### 13.9.5 Internal RADIUS

Except for being a built-in RADIUS client, Vigor router also can be operated as a RADIUS server which performs security authentication by itself. This page is used to configure settings for internal RADIUS server. Then LAN user of Vigor router will be authenticated by Vigor router directly.

After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.9.6 External TACACS+

TACACS+ means Terminal Access Controller Access-Control System Plus. It works like RADIUS does. The TACACS+ server and client share a secret that is used to authenticate the messages sent between them. Both sides must be configured to use the same shared secret.

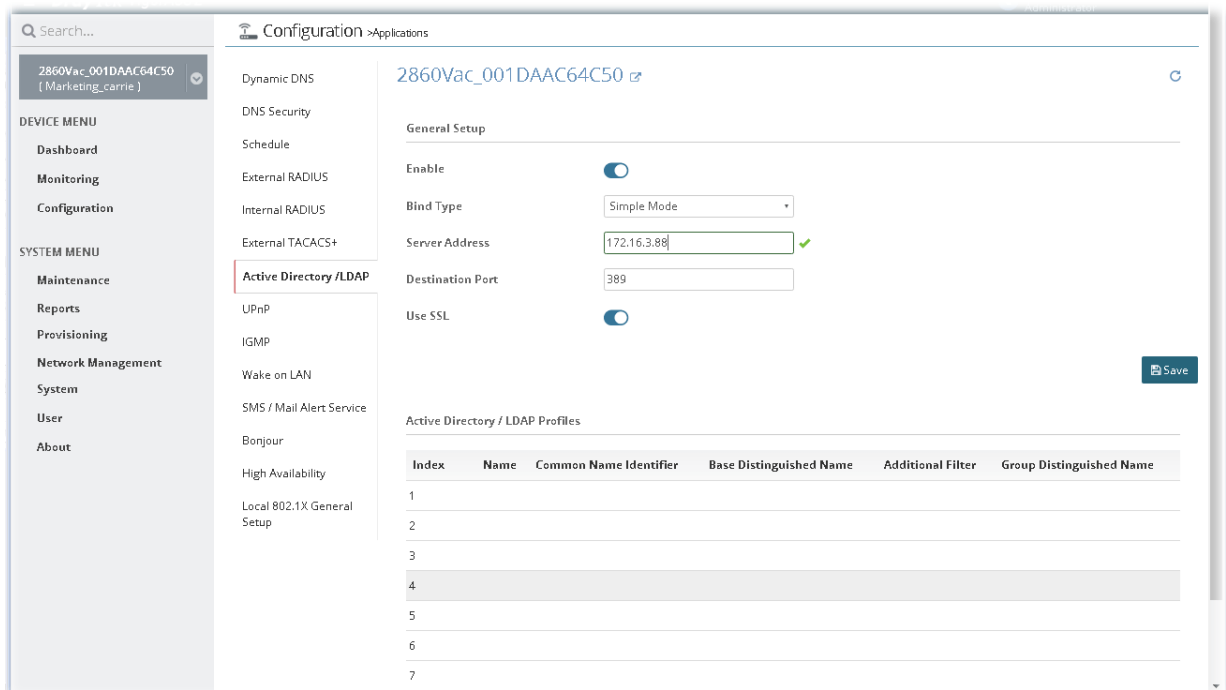


After finished the settings, click Save. The modification for the CPE will take effect immediately.

### 13.9.7 Active Directory/LDAP

Lightweight Directory Access Protocol (LDAP) is a communication protocol for using in TCP/IP network. It defines the methods to access distributing directory server by clients, work on directory and share the information in the directory by clients. The LDAP standard is established by the work team of Internet Engineering Task Force (IETF).

As the name described, LDAP is designed as an effect way to access directory service without the complexity of other directory service protocols. For LDAP is defined to perform, inquire and modify the information within the directory, and acquire the data in the directory securely, therefore users can apply LDAP to search or list the directory object, inquire or manage the active directory.



After finished the settings configuration, click **Save**. The modification for the CPE will take effect immediately.

In addition, you can configure eight AD/LDAP profiles. These profiles would be used with User Management for different purposes in management. To edit the parameters settings for AD/LDAP, move the mouse cursor on the table and click any index number (e.g., index number 4) to get the following page.

The screenshot shows the 'Active Directory /LDAP' configuration page. The left sidebar lists various configuration options, with 'Active Directory /LDAP' selected. The main area contains the following fields:

Name	<input type="text" value="RD1"/>
Common Name Identifier	<input type="text" value="UID"/>
Base Distinguished Name	<input type="text"/>
Additional Filter	<input type="text"/>
Group Distinguished Name	<input type="text"/>

At the bottom right, there are 'Cancel' and 'Save' buttons.

### 13.9.8 UPnP

The UPnP (Universal Plug and Play) protocol is supported to bring to network connected devices the ease of installation and configuration which is already available for directly connected PC peripherals with the existing Windows 'Plug and Play' system. For NAT routers, the major feature of UPnP on the router is "NAT Traversal". This enables applications inside the firewall to automatically open the ports that they need to pass through a router.

The screenshot shows the 'UPnP' configuration page. The left sidebar lists various configuration options, with 'UPnP' selected. The main area contains the following settings:

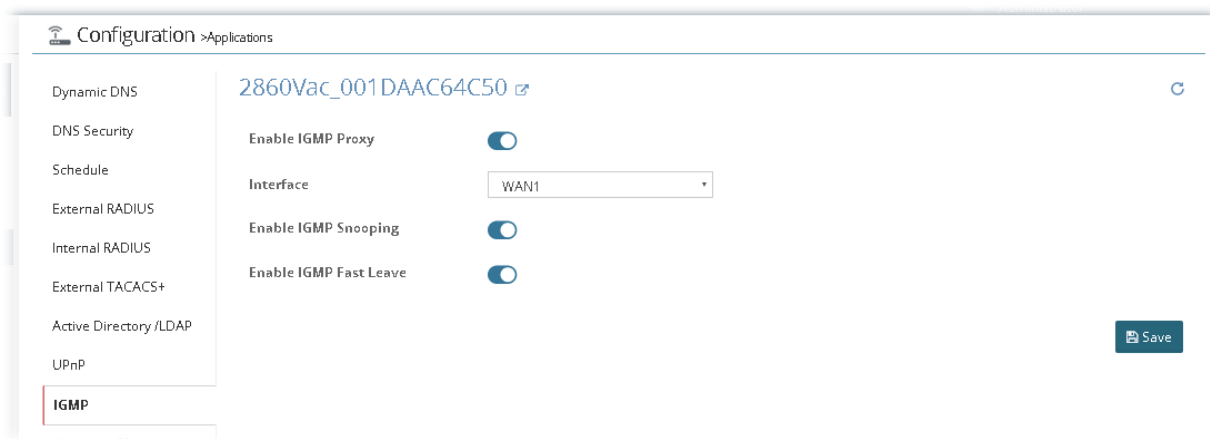
WAN Interface	<input type="text" value="Default WAN"/>
Enable UPnP	<input checked="" type="checkbox"/>
Enable Control	<input checked="" type="checkbox"/>
Enable Status	<input checked="" type="checkbox"/>

At the bottom right, there is a 'Save' button.

After finished the settings configuration, click **Save**. The modification for the CPE will take effect immediately.

## 13.9.9 IGMP

IGMP is the abbreviation of *Internet Group Management Protocol*. It is a communication protocol which is mainly used for managing the membership of Internet Protocol multicast groups.



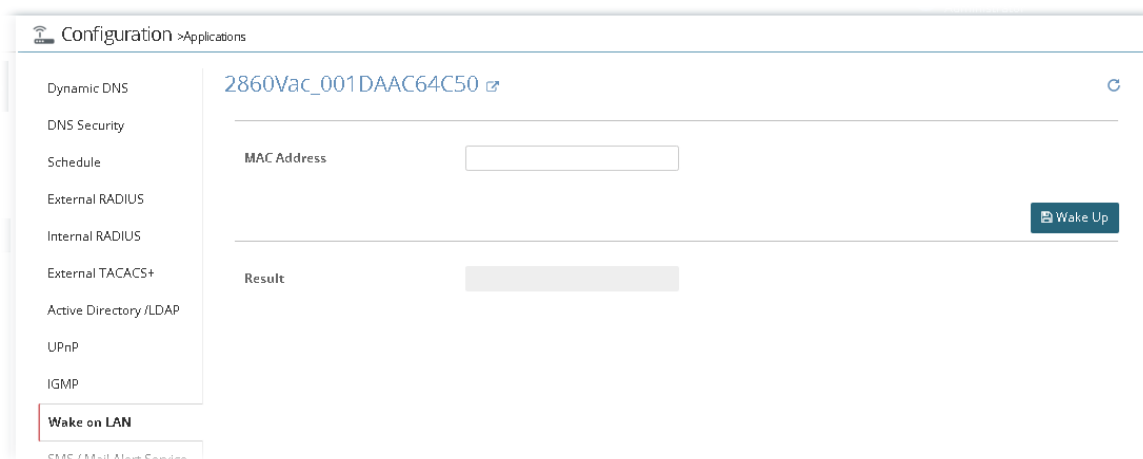
The screenshot shows the 'Configuration > Applications' page for the IGMP settings. The left sidebar lists various configuration options, with 'IGMP' highlighted. The main content area shows the IP address '2860Vac\_001DAAC64C50' and three toggle switches: 'Enable IGMP Proxy' (checked), 'Interface' (set to 'WAN1'), 'Enable IGMP Snooping' (checked), and 'Enable IGMP Fast Leave' (checked). A 'Save' button is located at the bottom right.

After finished the settings configuration, click **Save**. The modification for the CPE will take effect immediately.

## 13.9.10 Wake on LAN

A PC client on LAN can be woken up by the router it connects. When a user wants to wake up a specified PC through the router, he/she must type correct MAC address of the specified PC on this web page of **Wake on LAN (WOL)** of this router.

In addition, such PC must have installed a network card supporting WOL function. By the way, WOL function must be set as "Enable" on the BIOS setting.



The screenshot shows the 'Configuration > Applications' page for the 'Wake on LAN' settings. The left sidebar lists various configuration options, with 'Wake on LAN' highlighted. The main content area shows the IP address '2860Vac\_001DAAC64C50' and a 'MAC Address' input field. A 'Wake Up' button is located at the bottom right. Below the input field, there is a 'Result' field.

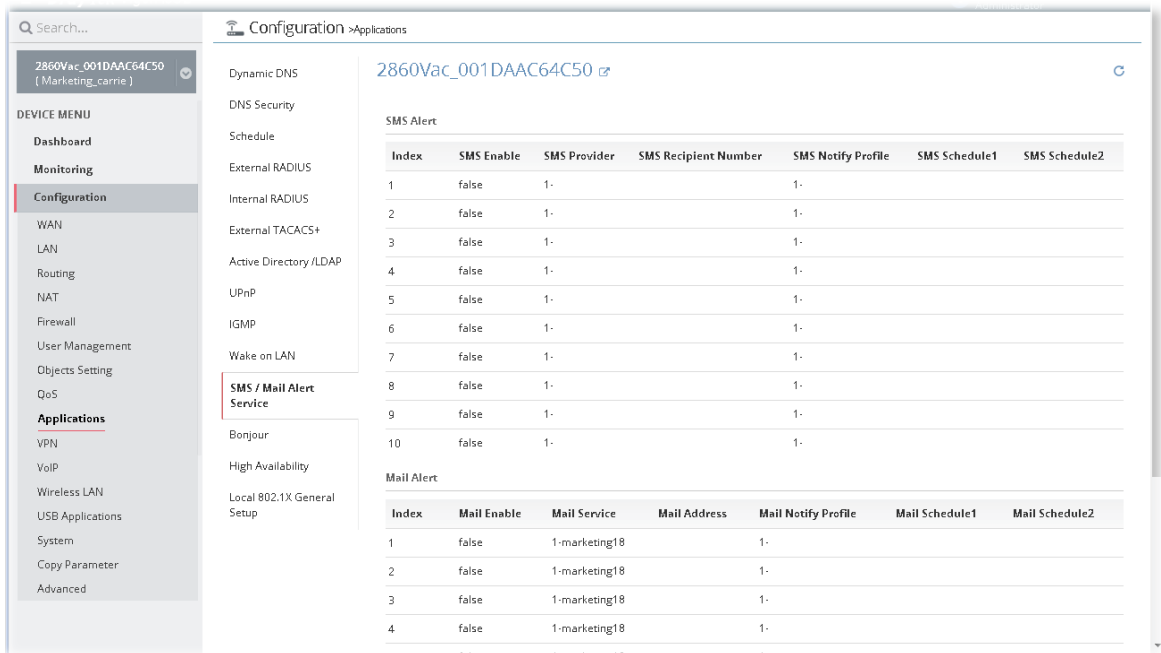
Click **Wake Up** to wake up the selected IP. The result will be shown on the field of Result.

## 13.9.11 SMS/Mail Alert Service

The function of SMS (Short Message Service)/Mail Alert is that Vigor router sends a message to user's mobile or e-mail box through specified service provider to assist the user knowing the real-time abnormal situations.

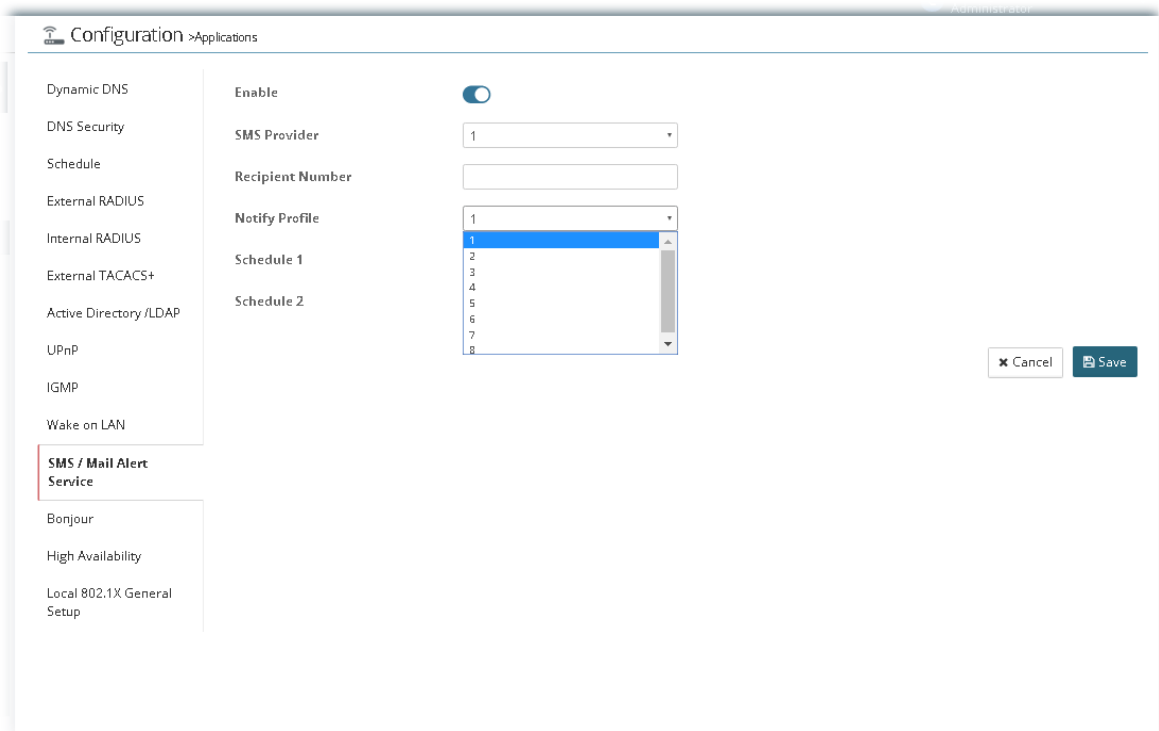
### SMS Alert

Vigor router allows you to set up to 10 SMS profiles which will be sent out according to different conditions.



SMS Alert allows you to specify SMS provider, who will get the SMS, what the content is and when the SMS will be sent.

To edit the parameters settings for SMS alert service, move the mouse cursor on the table and click any index number to get the following page.



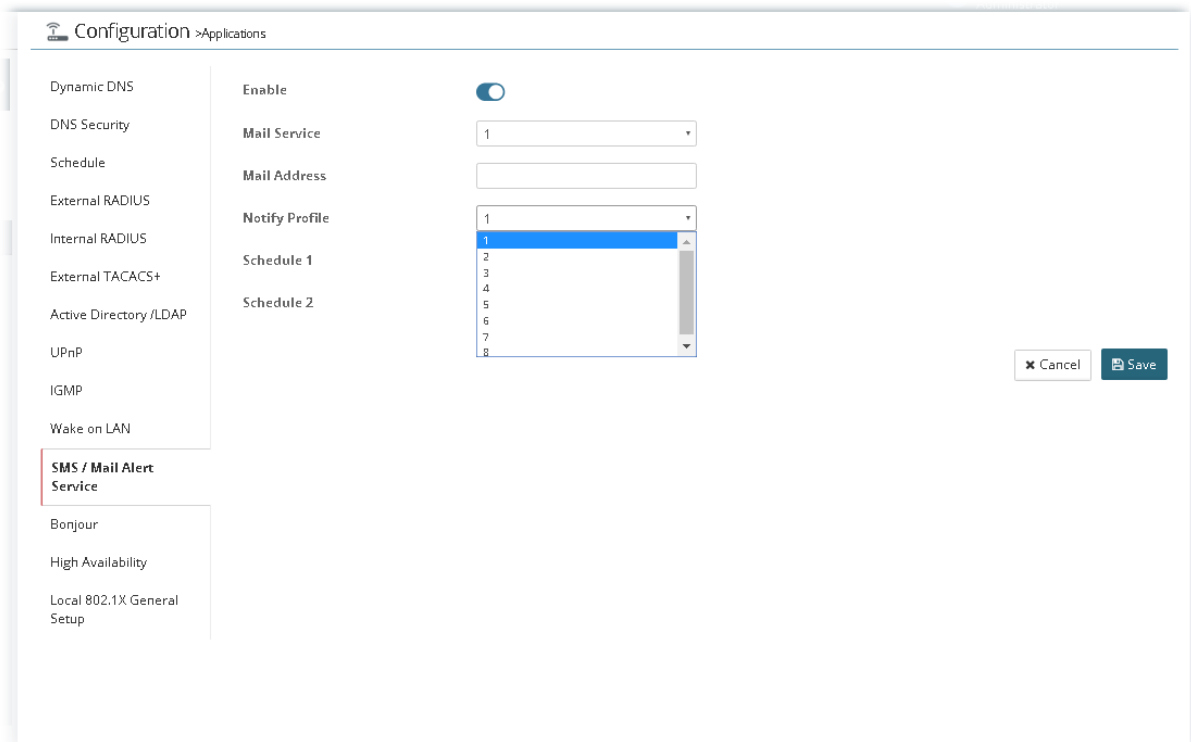
After finished the settings configuration, click **Save**. The modification for the CPE will take effect immediately.

## Mail Alert

Mail Alert allows you to specify Mail Server profile, who will get the notification e-mail, what the content is and when the message will be sent.

To edit the parameters settings for mail alert service, move the mouse cursor on the table and click any index number to get the following page.



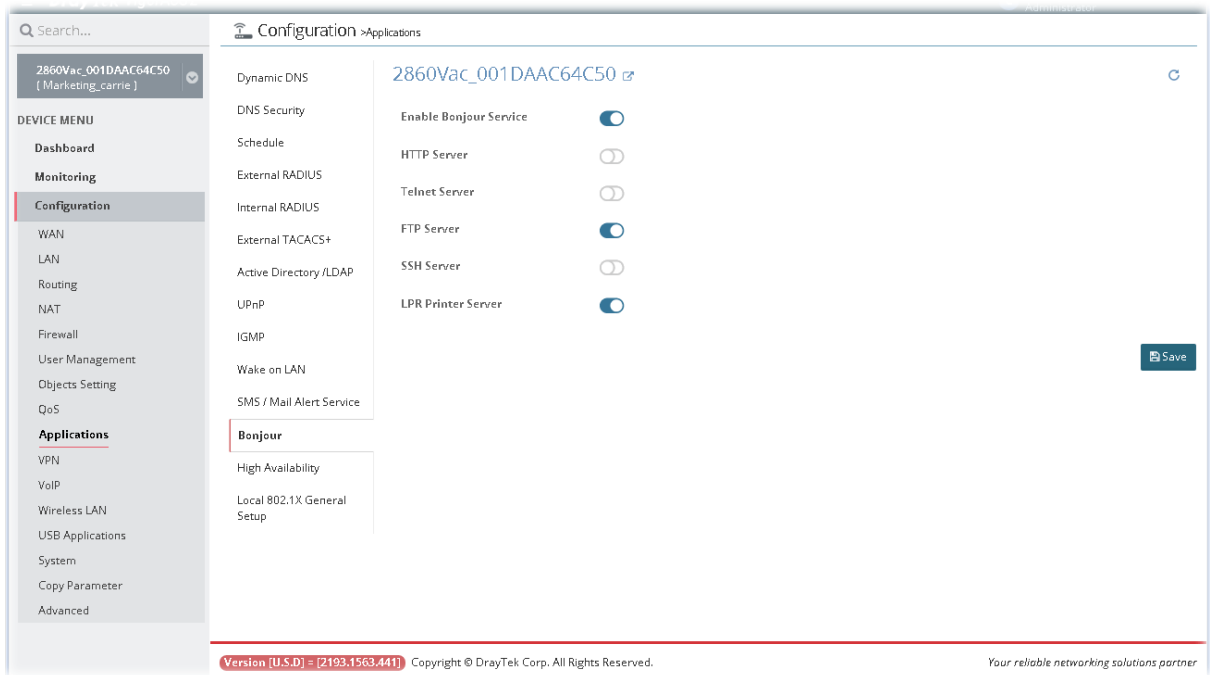


After finished the settings configuration, click **Save**. The modification for the CPE will take effect immediately.

### 13.9.12 Bonjour

Bonjour is a service discovery protocol which is a built-in service in Mac OS X; for Windows or Linux platform, there is correspondent software to enable this function for free.

Usually, users have to configure the router or personal computers to use above services. Sometimes, the configuration (e.g., IP settings, port number) is complicated and not easy to complete. The purpose of Bonjour is to decrease the settings configuration (e.g., IP setting). If the host and user's computer have the plug-in Bonjour driver install, they can utilize the service offered by the router by clicking the router name icon. In short, what the Clients/users need to know is the name of the router only.

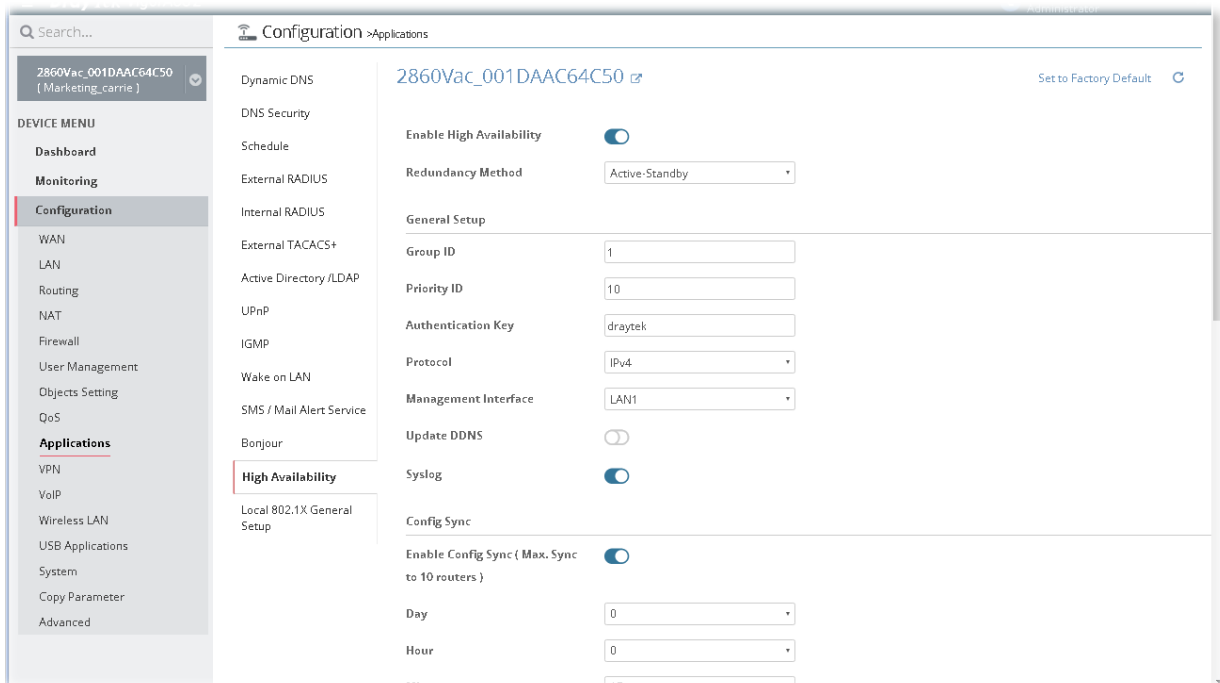


After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.9.13 High Availability

The High Availability (HA) feature refers to the awareness of component failure and the availability of backup resources. The complexity of HA is determined by the availability needs and the tolerance of system interruptions. Systems, providing nearly full-time availability, typically have redundant hardware and software that make the system available despite failures.

The high availability of the Vigor router is designed to avoid single points-of-failure. When failures occur, the failover process moves processing performed by the failed component (the “primary”) to the backup component (the “secondary”). This process remains system-wide resources, recovers partial of failed transactions, and restores the system to normal within a few seconds.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

## 13.9.14 Local 802.1X General Setup

It allows you to configure general settings for Local 802.1X server built in Vigor router.

The screenshot shows the configuration page for 'Local 802.1X General Setup' on a Vigor router. The interface includes a search bar at the top left, a 'Configuration > Applications' breadcrumb, and a device identifier '2860Vac\_001DAAC64C50'. A left-hand navigation menu lists various settings categories like Dashboard, Monitoring, Configuration, WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, USB Applications, System, Copy Parameter, and Advanced. The main content area is divided into two columns. The left column lists services: Dynamic DNS, DNS Security, Schedule, External RADIUS, Internal RADIUS, External TACACS+, Active Directory /LDAP, UPnP, IGMP, Wake on LAN, SMS / Mail Alert Service, Bonjour, and High Availability. The right column shows the configuration for '2860Vac\_001DAAC64C50', including a list of authentication protocols with their respective status (Enable/Disable) and a 'Sync User Profile Setting to' dropdown menu set to 'Internal Radius'. A 'Save' button is located at the bottom right of the configuration area. At the bottom of the page, the version information 'Version (U.S.D) = (2193.1563.441)' and copyright notice are visible.

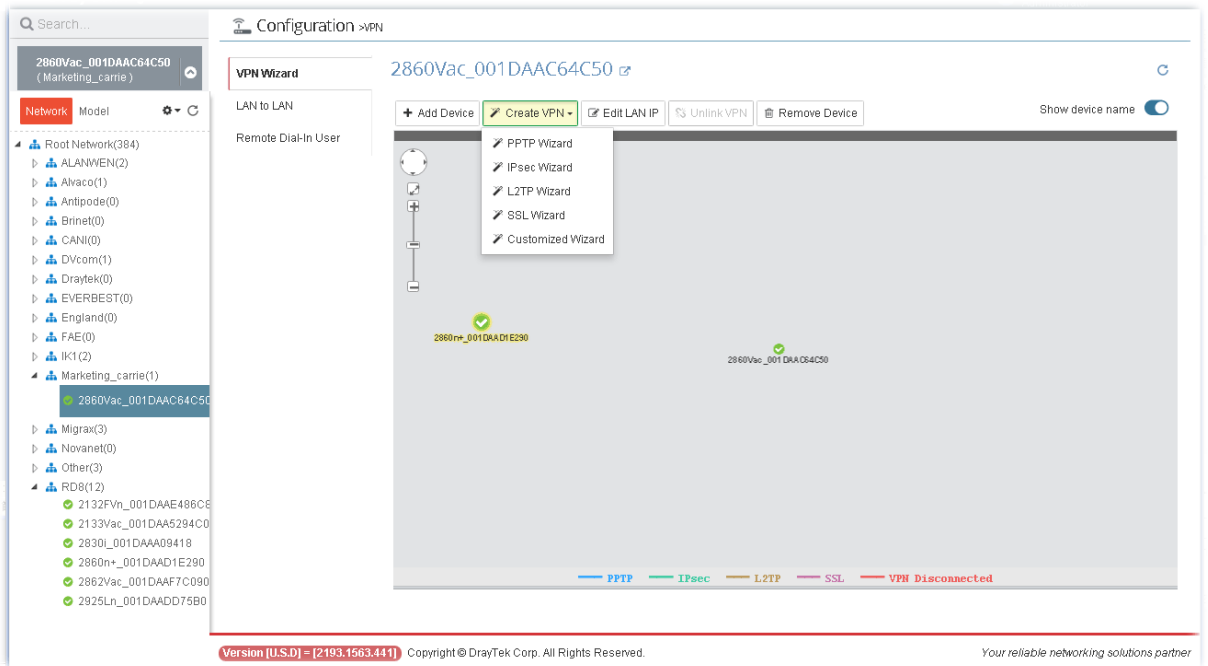
After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

## 13.10 VPN Settings for CPE

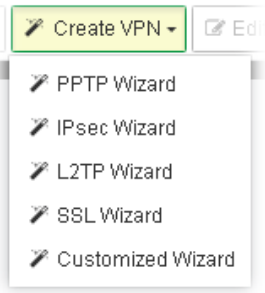

A Virtual Private Network (VPN) is the extension of a private network that encompasses links across shared or public networks like the Internet. In short, by VPN technology, you can send data between two computers across a shared or public network in a manner that emulates the properties of a point-to-point private link.

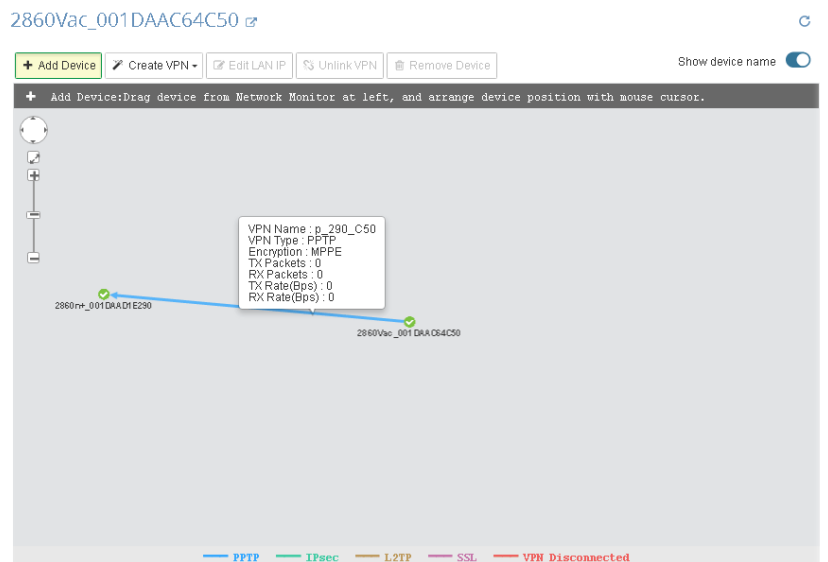
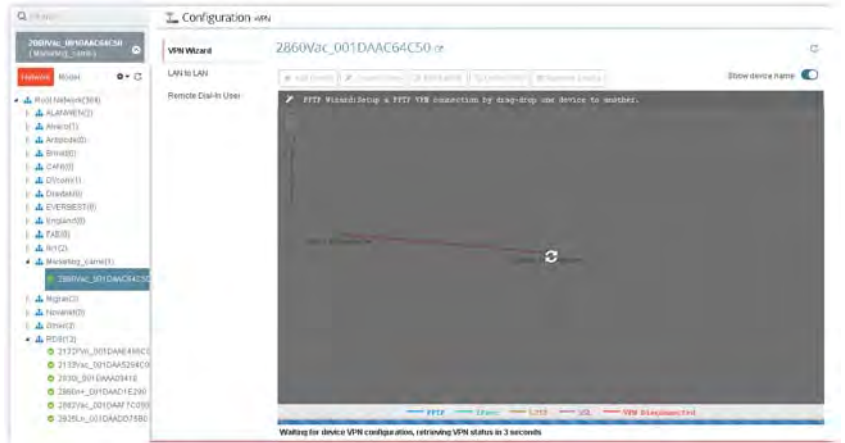
### 13.10.1 VPN Wizard

This page displays the VPN status related to the specified device.



These parameters are explained as follows:

Item	Description
<p data-bbox="279 992 424 1023"><b>Add Device</b></p>	<p data-bbox="651 992 1485 1084">Click this button to add a device for building VPN connection. If you do not click this button first, you can not drag any device from Network view.</p>
<p data-bbox="279 1108 424 1140"><b>Create VPN</b></p> 	<p data-bbox="651 1108 1485 1232">To build a quick VPN connection with <b>PPTP/IPsec/L2TP/SSL/customized settings</b>, simply click this button and choose one of the wizards for establishing VPN. Then, drag and drop one device to another.</p> 



Edit LAN IP	If there is LAN IP segment conflict in VPN connection, please select that device and click this button to change LAN IP setting.
Unlink VPN	To disconnect a VPN connection, Click this button and move the mouse cursor to the VPN connection that you want to disconnect.

Remove Device	Click this button to remove the selected device without VPN connection.
Show device name	Click it to display / hide the name of the device.

### Change LAN IP for Selected Device

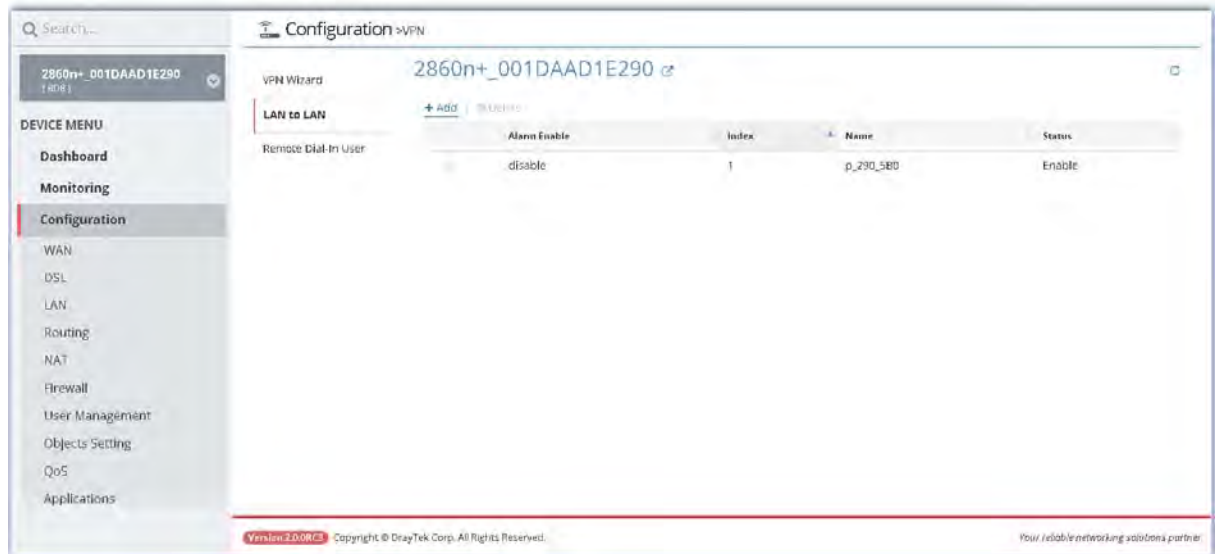
If there is LAN IP segment conflict in VPN connection, you can change the LAN IP setting for the device and avoid the conflict. Choose the device on the screen and click **Edit LAN IP**. The following dialog will appear.

These parameters are explained as follows:

Item	Description
Device ID	Display the identification number of the selected device (CPE).
Device IP	Display the WAN IP address of the selected device (CPE).
LAN IP	Display the LAN IP address of the selected device. You can change it with another IP address to avoid the conflict.
Subnet mask	Display the subnet mask of the selected device. You can change it if required.
DHCP server enable	DHCP server has been activated. If you uncheck this box, you have to specify static IP address for the selected device.
Start IP	Type the starting IP address for the range that DHCP server can utilize.
End IP	Type the ending IP address for the range that DHCP server can utilize.
Gateway	Type the gateway address of the selected device.
Primary IP	Specify a DNS server IP address here for the ISP should provide you with usually more than one DNS Server. If your ISP does not provide it, the router will automatically apply default DNS Server IP address: 194.109.6.66 to this field.

## 13.10.2 Create LAN to LAN Profile for VPN Connection

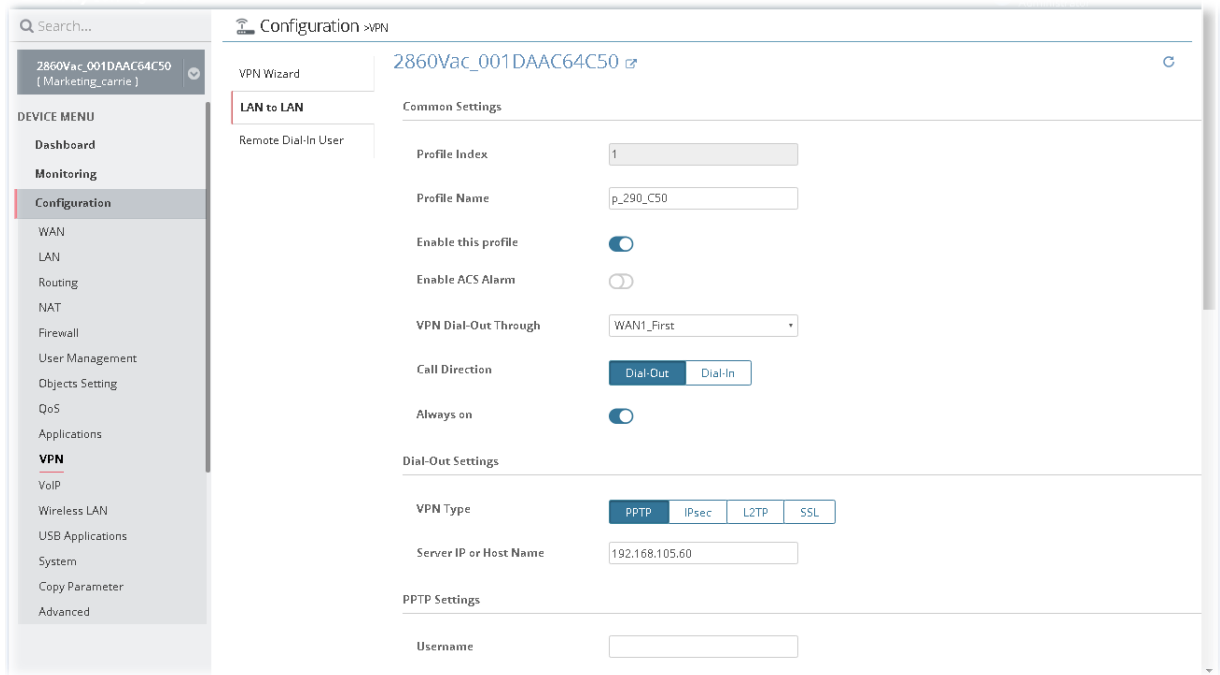
To create a LAN to LAN connection for the selected CPE, choose LAN to LAN. You can create up to 32 profiles for such CPE.



These parameters are explained as follows:

Item	Description
Alarm Enable	Display the activation status for alarm mechanism.
Index	VigorACS allows you to create up to 32 index numbers (profiles).
Name	Display the name of the LAN-to-LAN profile.
Status	Display if such profile is enabled or disabled for such CPE.
+Add	Create a new LAN to LAN profile.

The following setting page appears when +Add is clicked.



These parameters are explained as follows:

Item	Description
<b>Common Settings</b>	
Profile Name	Display the profile name. Modify it if it is required.
Enable this profile	Click it to enable such profile.
Enable ACS Alarm	Click it to enable the ACS alarm function.
VPN Dial-Out Through	Use the drop down list to choose one way for VPN connection.
Call Direction	Specify which direction that such profile will use Dial-In or Dial-Out.
<b>Dial-Out Settings</b>	
VPN Type	<p>When PPTP is selected, you have to fill the username and password, choose PPP Authentication and specify if VJ compression should be on or off for such connection.</p> <ul style="list-style-type: none"> <li>● Server IP or Host Name - Type the IP address for the server / client or the host name.</li> <li>● Username</li> <li>● Password</li> <li>● PPP Authentication</li> <li>● VJ Compression</li> </ul> <p>When IPsec is selected, you have to type IKE Pre-Shared Key, and choose IPsec Security Method for such connection.</p> <ul style="list-style-type: none"> <li>● IPsec Tunnel with</li> <li>● Server IP or Host Name - Type the IP address for the server / client or the host name.</li> <li>● IKE Pre-Shared Key</li> <li>● IPsec Security Method</li> </ul> <p>When L2TP is selected, you have to type required information for the</p>

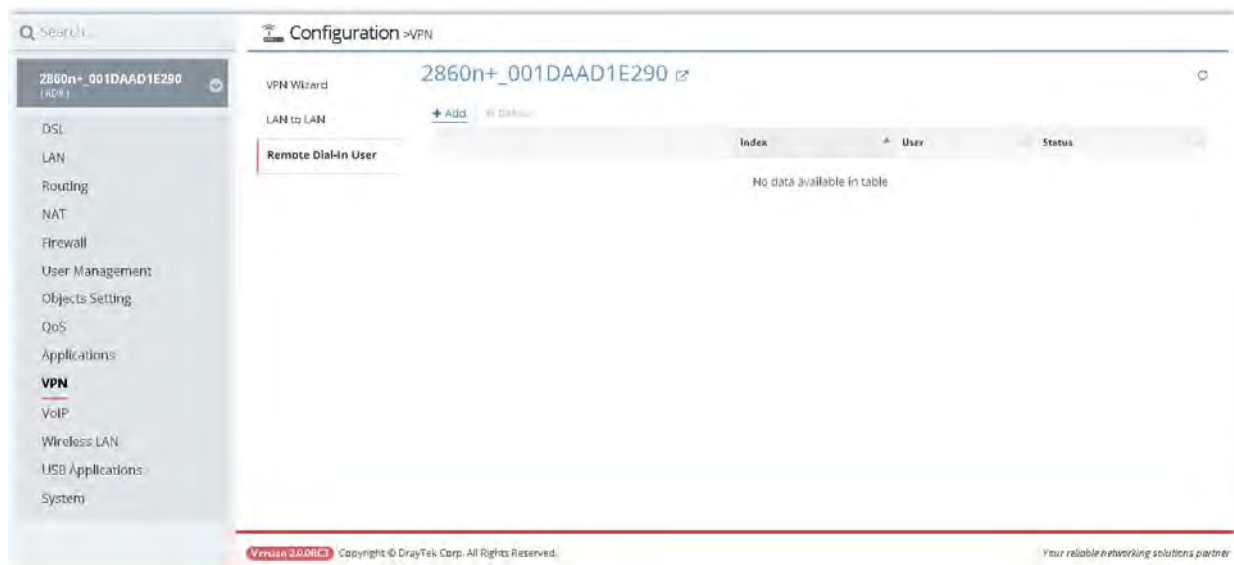


	<p>following options.</p> <ul style="list-style-type: none"> <li>● L2TP with IPsec Policy</li> <li>● Server IP or Host Name - Type the IP address for the server / client or the host name.</li> <li>● Username</li> <li>● Password</li> <li>● PPP Authentication</li> <li>● VJ Compression</li> </ul> <p>When SSL is selected, you have to type required information for the following options.</p> <ul style="list-style-type: none"> <li>● Server IP or Host Name - Type the IP address for the server / client or the host name.</li> <li>● Server Port (for SSL Tunnel)</li> <li>● Username</li> <li>● Password</li> <li>● PPP Authentication</li> <li>● VJ Compression</li> </ul>
TCP IP Network Settings	<p>My WAN IP - Specify the WAN IP address for the selected CPE.  Remote Gateway IP - Specify the IP address for the remote client.  Remote Network IP - Specify the IP address for the remote server.  Remote Network Mask - Specify the network mask for the remote server.</p>
Save	Click it to save the settings and exit the screen.
Cancel	Click it to exit the screen without saving any change.

### 13.10.3 Create Remote Dial-in User Profile for VPN Connection

The administrator can manage remote access by maintaining a table of remote user profile, so that users can be authenticated to dial-in via VPN connection. The administrator may set parameters including specified connection peer ID, connection type (VPN connection - including PPTP, IPsec Tunnel, and L2TP by itself or over IPsec) and corresponding security methods, etc.

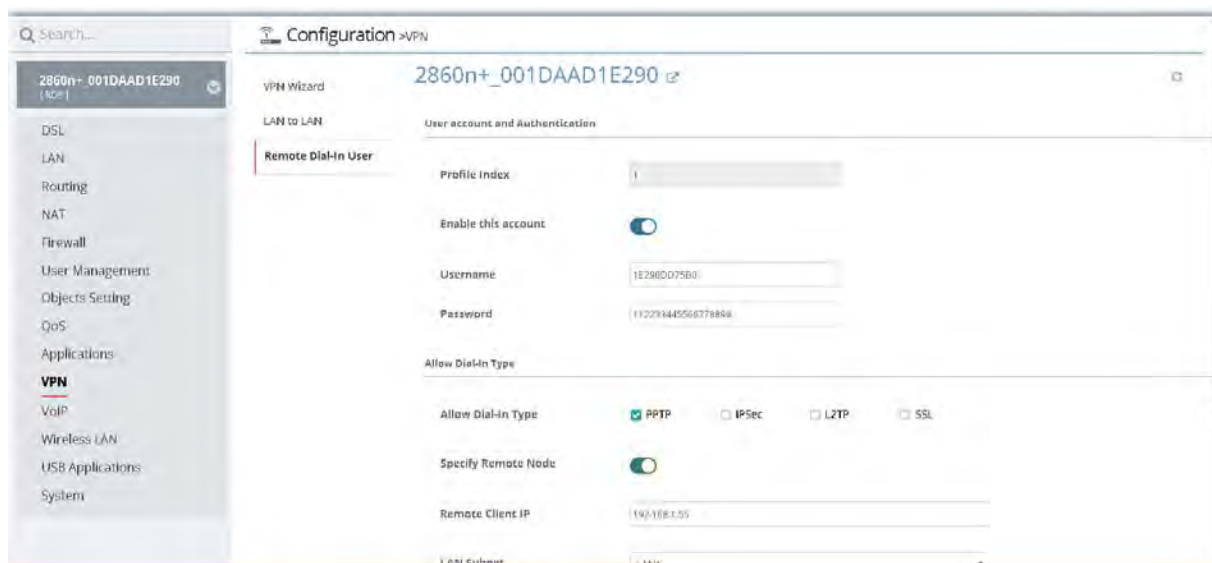
To create a remote dial-in user profile for the selected CPE, click **Remote Dial-in User**, the following screen will appear.



These parameters are explained as follows:

Item	Description
+Add	Create a new LAN to LAN profile.
Index	VigorACS allows you to create up to 32 index numbers (profiles).
User	Display the name of the remote dial-in profile.
Status	Display if such profile is enabled or disabled for such CPE.

The following setting page appears when +Add is clicked.



These parameters are explained as follows:

Item	Description
Enable this account	Click it to enable such account.
Username	Type a username for such account which will be used for authentication.
Password	Type a password for such account which will be used for authentication.
Allow Dial-in Type	Allow the remote dial-in user to make a PPTP/IPSec/L2TP/SSL VPN connection through the Internet. You should set the User Name and Password of remote dial-in user below.
Specify Remote Node	You can specify the IP address of the remote dial-in user if you check this box. If you want to build a VPN that all the IP address can connect through the router. Do not check the box.
Remote Client IP	Type the IP address of the remote client that is allowed to pass through VPN connection.
LAN Subnet	Type the subnet address for local CPE.
Assign Static IP Address	Assign an IP address for the client connecting to Vigor device for accessing Internet. Later VigorACS 2 can make security configuration for the specified IP address.
IKE Authentication Method	It is available when IPsec is selected as Allow Dial-In Type. IKE Pre-Shared Key - Type in the required characters (1-63) as the pre-shared key if IPsec is selected as Allow Dial-in Type.

Save	Click it to save the settings and exit the screen.
Cancel	Click it to exit the screen without saving any change.

## 13.11 Wireless LAN Settings for CPE

Wireless LAN enables high mobility so WLAN users can simultaneously access all LAN facilities just like on a wired LAN as well as Internet access.

### 13.11.1 General Setting for 2.4G/5G

Such page allows system administrator / user to configure the wireless mode, the wireless channel, and enable long preamble (2.4GHz / 5GHz wireless network).

The screenshot displays the DrayTek configuration interface for Wireless LAN settings. On the left, a sidebar shows the 'Configuration' menu. The main content area is titled 'Configuration > Wireless LAN' and shows the '2.4G' tab selected. Under the 'General' sub-tab, the 'General Setup' section is visible, containing the following settings:

- Wireless LAN Enable:** A toggle switch that is currently turned on.
- Mode:** A dropdown menu set to 'Mixed(11b+11g+11n)'.
- Channel:** A dropdown menu set to 'Channel\_6,2437MHz'.
- Long Preamble Enable:** A toggle switch that is currently turned on.
- Frequency Domain:** A dropdown menu set to 'Europe'.

At the bottom right of the configuration area, there are 'Cancel' and 'Save' buttons. The footer of the interface includes the text: 'Version [U.S.D] = [2198,1568,442] Copyright © DrayTek Corp. All Rights Reserved. Your reliable networking solutions partner'.

After finished the settings configuration, click **Save**. The modification for the CPE will take effect immediately.

### 13.11.2 General SSID for 2.4G/5G

Such page allows system administrator / user to configure the SSID, isolate LAN user, isolate VPN, and enable rate control (for 2.4GHz / 5GHz wireless network).

2.4G Configuration > Wireless LAN

2860Vac\_001DAAC64C50 (Marketing\_carrie)

General SSID

Index	Enable	Hide SSID	SSID	Isolate Member	Rate Control Enable	Upload	Download	Isolate VPN
1	true	false	DrayTek	false	false	30000	30000	false
2	false	false	DrayTek_Guest	false	false	30000	30000	false
3	false	false		false	false	30000	30000	false
4	false	false		false	false	30000	30000	false

Version [U.S.D.] = [2198.1568.442] Copyright © DrayTek Corp. All Rights Reserved. Your reliable networking solutions partner

To modify SSID, move the mouse cursor on the table and click any one of the index number (e.g., #1) to get the following page.

2.4G Configuration > Wireless LAN

2860Vac\_001DAAC64C50

General SSID

General Setup

Index: 1

Enable SSID:

Hide SSID:

SSID: DrayTek

Advance Setup

Isolate Member:

Isolate VPN:

Rate Control Enable:

Upload: 30000

Download: 30000

Cancel Save

After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.11.3 Security for 2.4G/5G

Such page is used for configuring security with different modes for SSID 1, 2, 3 and 4 respectively.

The screenshot shows the configuration page for 2.4G SSID 2860Vac\_001DAAC64C50. The left sidebar contains a 'DEVICE MENU' with options like Dashboard, Monitoring, Configuration, WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, USB Applications, System, Copy Parameter, and Advanced. The main content area is titled 'Configuration > Wireless LAN' and shows a table with the following data:

Index	Mode	WPA Encryption Mode	WEP Encryption Mode	WEP Key Index
1	Mixed(WPA+WPA2)/PSK	TKIP_for_WPA/AES_for_WPA2		1
2	Disable	TKIP_for_WPA/AES_for_WPA2		1
3	Disable	TKIP_for_WPA/AES_for_WPA2		1
4	Disable	TKIP_for_WPA/AES_for_WPA2		1

To modify the security profile, move the mouse cursor on the table and click any one of the index number (e.g., #1) to get the following page.

The screenshot shows the configuration page for index 1 of the 2.4G SSID 2860Vac\_001DAAC64C50. The left sidebar is the same as in the previous screenshot. The main content area is titled 'Configuration > Wireless LAN' and shows the 'General Setup' for index 1. The fields are:

- Index: 1
- Mode: Mixed(WPA+WPA2)/PSK
- WPA Encryption Mode: TKIP\_for\_WPA/AES\_for\_WPA2
- WPA Pre-shared Key: (empty field)

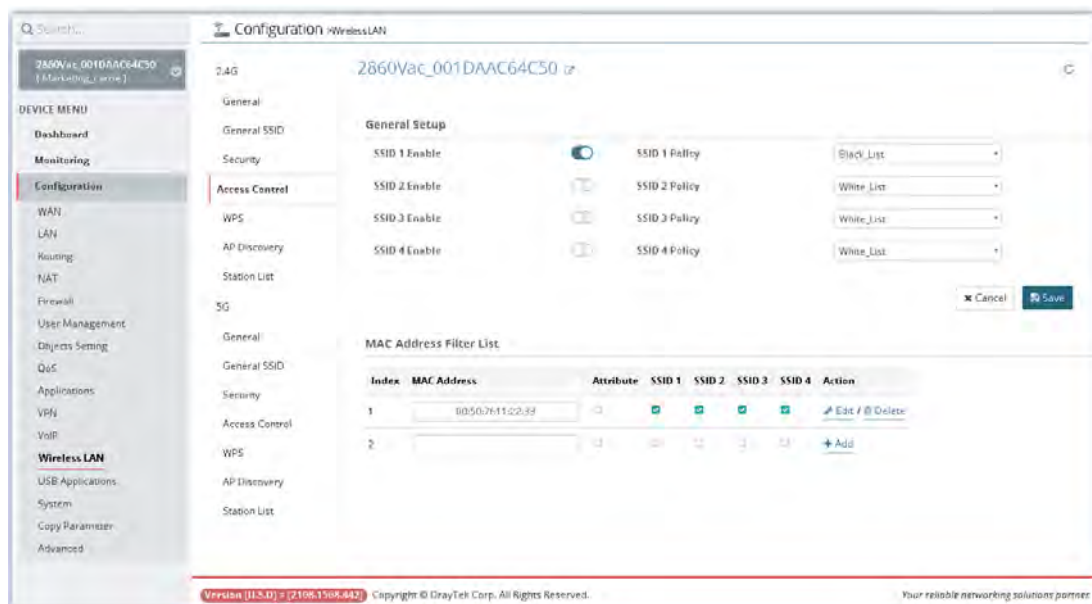
At the bottom right, there are 'Cancel' and 'Save' buttons. The footer of the page includes 'Version [U.S.D] = [2198.1568.442] Copyright © DrayTek Corp. All Rights Reserved.' and 'Your reliable networking solutions partner'.

After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.11.4 Access Control for 2.4G/5G

Vigor router can restrict wireless connection to certain wireless clients only by locking their MAC address into a black or white list. The user may block wireless clients by inserting their MAC addresses into a black list, or only let them be able to connect by inserting their MAC addresses into a white list.

This page allows the administrator / user to configure access control settings for the router via VigorACS 2.

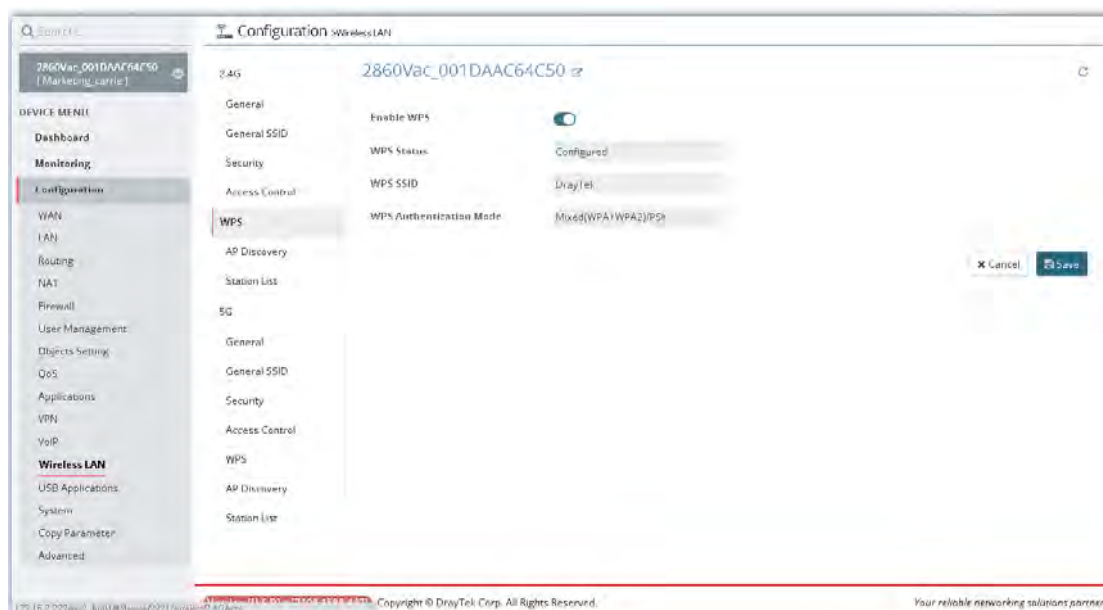


After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.11.5 WPS for 2.4G/5G

WPS provides easy procedure to make network connection between wireless station and wireless access point (vigor router) with the encryption of WPA and WPA2.

This page allows the administrator / user to configure WPS settings for the router via VigorACS 2.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.11.6 AP Discovery for 2.4G/5G

VigorACS 2 can scan all regulatory channels and find working APs in the neighborhood for Vigor router. Based on the scanning result, users will know which channel is clean for usage. Also, it can be used to facilitate finding an AP for a WDS link. Notice that during the scanning process (about 5 seconds), no client is allowed to connect to Vigor router.

This page is used to scan the existence of the APs on the wireless LAN.

The screenshot shows the configuration page for 2.4G Wireless LAN. The left sidebar contains a 'DEVICE MENU' with options like Dashboard, Monitoring, Configuration, WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, USB Applications, System, Copy Parameter, and Advanced. The main content area is titled '2860Vac\_001DAAC64C50' and shows a table of discovered APs under the 'AP Discovery' section.

Index	SSID	BSSID	Channel	RSSI
1	800_5b70_test	00:1D:AA:2A:5B:71	6	78%
2	DrayTek-LAN-B	00:50:7F:52:2F:59	11	52%
3	DrayTek	00:1D:AA:55:47:58	11	100%
4	25ming	00:1D:AA:51:31:00	6	73%
5	RD8_AP902	00:1D:AA:3D:4F:16	11	99%
6	DrayTek	00:1D:AA:7F:5D:8C	11	100%
7	AP902-PQC-Tang-2.4G	00:1D:AA:67:05:10	11	57%
8	PQC_2.4G	00:1D:AA:3D:4F:14	11	57%
9	Draytek	00:1D:AA:7E:87:BC	11	100%
10	DrayTek-LAN-B	02:1D:AA:9F:F2:24	11	63%
11	DrayTek-LAN-A	00:1D:AA:9F:F2:24	11	63%
12	Vigor2862-PQC-VPN	00:1D:AA:FE:F9:90	11	42%
13	rd8_810	00:1D:AA:7D:65:14	10	100%
14	staffs_4F	00:1D:AA:9D:68:AC	8	68%
15	DrayTek	00:1D:AA:D1:E2:90	6	100%
16	Draytek	00:1D:AA:5C:A6:68	6	78%
17	VFNL-E486C8	00:1D:AA:2A:5B:70	6	100%
18	RD8_24G_wireless	00:1D:AA:5B:A0:C8	6	100%
19	RD8_2862_62	00:1D:AA:F7:C0:90	6	100%
20	DrayTek	00:1D:AA:EA:37:F8	6	73%

After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.11.7 Station List for 2.4G/5G

Station List provides the knowledge of connecting wireless clients now along with its status code. Each tab (general, advanced, neighbor) will display different status information (including IP address, MAC address, Associated with, AID, RSSI, Rate, BW, PSM, WMM, PhMd, MCS, Venfor, Approx. Distance, SSID, Visit Time and so on).

The screenshot displays the web management interface for a DrayTek VigorACS 2 device. The breadcrumb navigation shows 'Configuration > Wireless LAN'. The main content area is titled '2860Vac\_001DAAC64C50' and contains a 'Station List' tab. Below the tab is a table with the following headers: Index, MAC Address, Status, Associated With, and IP Address. The table is currently empty. The left sidebar shows a 'DEVICE MENU' with 'Configuration' selected. The bottom of the page includes a footer with 'Version [U.S.D] = [2198.1568.442]' and 'Copyright © DrayTek Corp. All Rights Reserved.' along with the slogan 'Your reliable networking solutions partner'.



## 13.12 USB Applications Settings for CPE

USB device connected on Vigor router can be regarded as a server or WAN interface. By way of Vigor router, clients on LAN can access, write and read data stored in USB storage disk with different applications. After setting the configuration in **USB Application**, you can type the IP address of the Vigor router and username/password created in **USB Application>>USB User Management** on the client software. Then, the client can use the FTP site (USB storage disk) or share the SMB service through Vigor router.

### 13.12.1 General Settings

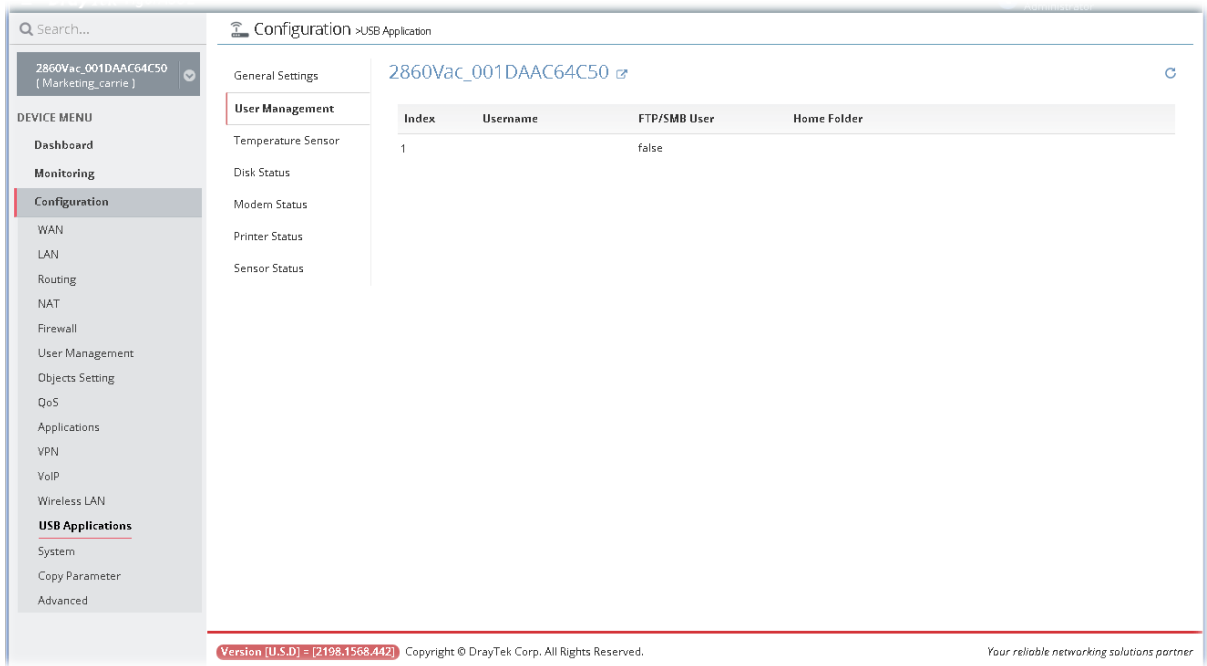
It determines the number of concurrent FTP connection, default charset for FTP server and enable SMB service. At present, the Vigor router can support USB storage disk with formats of FAT16 and FAT32 only. Therefore, before connecting the USB storage disk into the Vigor router, please make sure the memory format for the USB storage disk is FAT16 or FAT32. It is recommended for you to use FAT32 for viewing the filename completely (FAT16 cannot support long filename).

The screenshot shows the 'Configuration > USB Application' page for a Vigor router. The left sidebar contains a 'DEVICE MENU' with options like Dashboard, Monitoring, Configuration, WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, and USB Applications. The main content area is titled 'General Settings' for device '2860Vac\_001DAAC64C50'. It includes fields for 'Simultaneous FTP Connections' (5), 'Default Charset' (English), 'SMB File Sharing Service' (checked), 'Access Mode' (LAN Only), 'Workgroup Name' (WORKGROUP), and 'Host Name' (Vigor). A note box contains the following text: 'i Note: • If character set is set to "English", only English long file name is supported. • Multi-session FTP download will be banned by Router FTP server. If your FTP client has a multi-connection mechanism, such as FileZilla, you should limit client connections to 1 to improve performance. • A workgroup name must be different from the host name. The workgroup name can have up to 15 characters and the host name can have up to 15 characters. Names cannot contain any of the following: ; : \* < > ^ + = / | ?'. At the bottom right are 'Cancel' and 'Save' buttons. The footer shows 'Version [U.S.D.] = [2198.1568.442] Copyright © DrayTek Corp. All Rights Reserved.' and 'Your reliable networking solutions partner'.

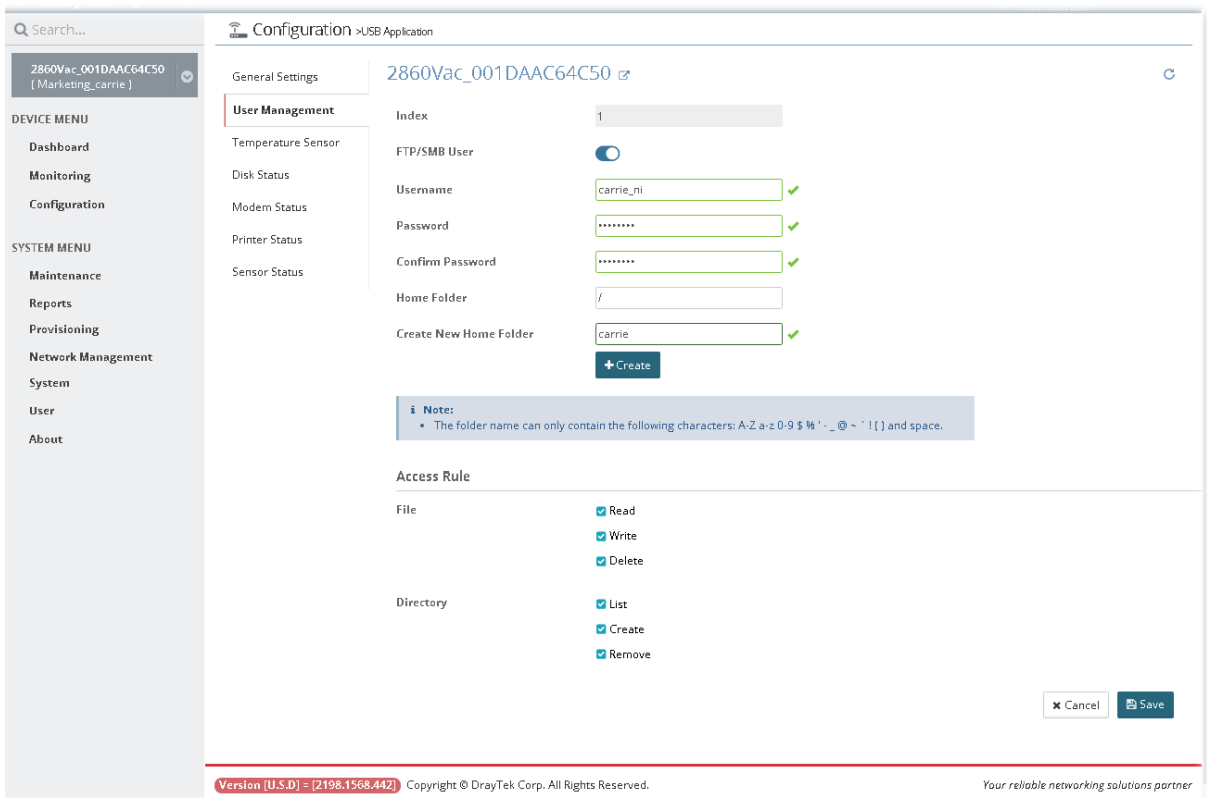
After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.12.2 User Management

This page allows you to set profiles for FTP/SMB users. Any user who wants to access into the USB storage disk must type the same username and password configured in this page. Before adding or modifying settings in this page, please insert a USB storage disk first. Otherwise, an error message will appear to warn you.



Click the number under index field to access into configuration page.

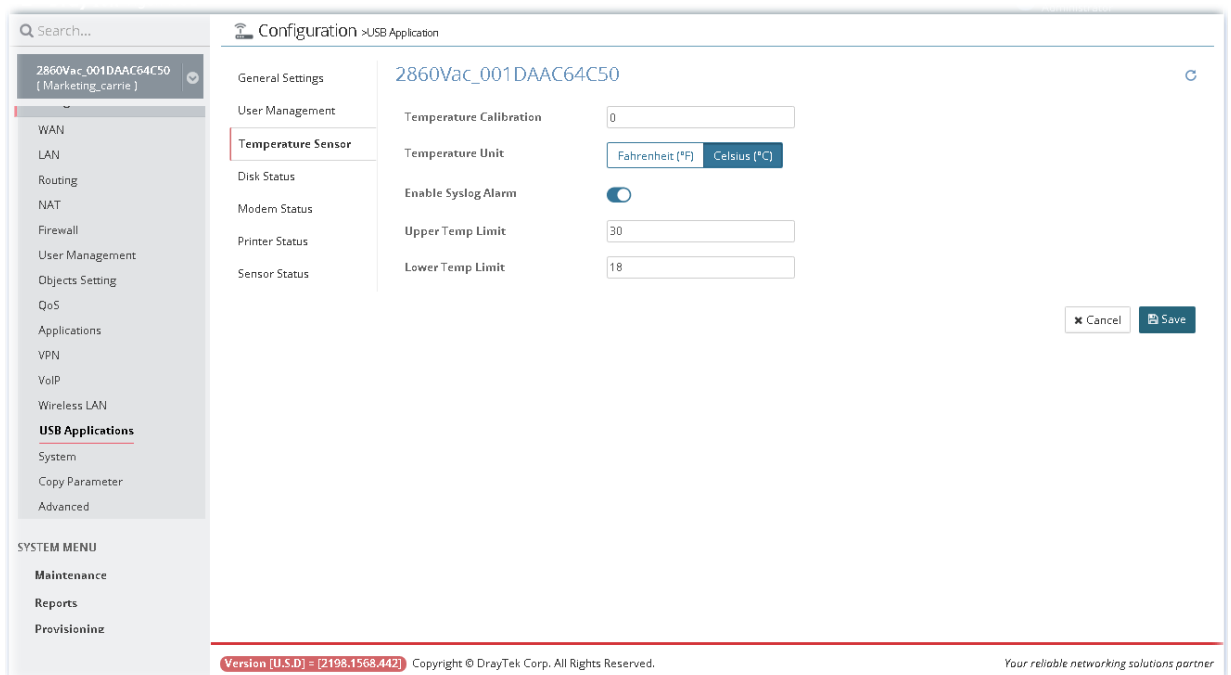


After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.



### 13.12.3 Temperature Sensor

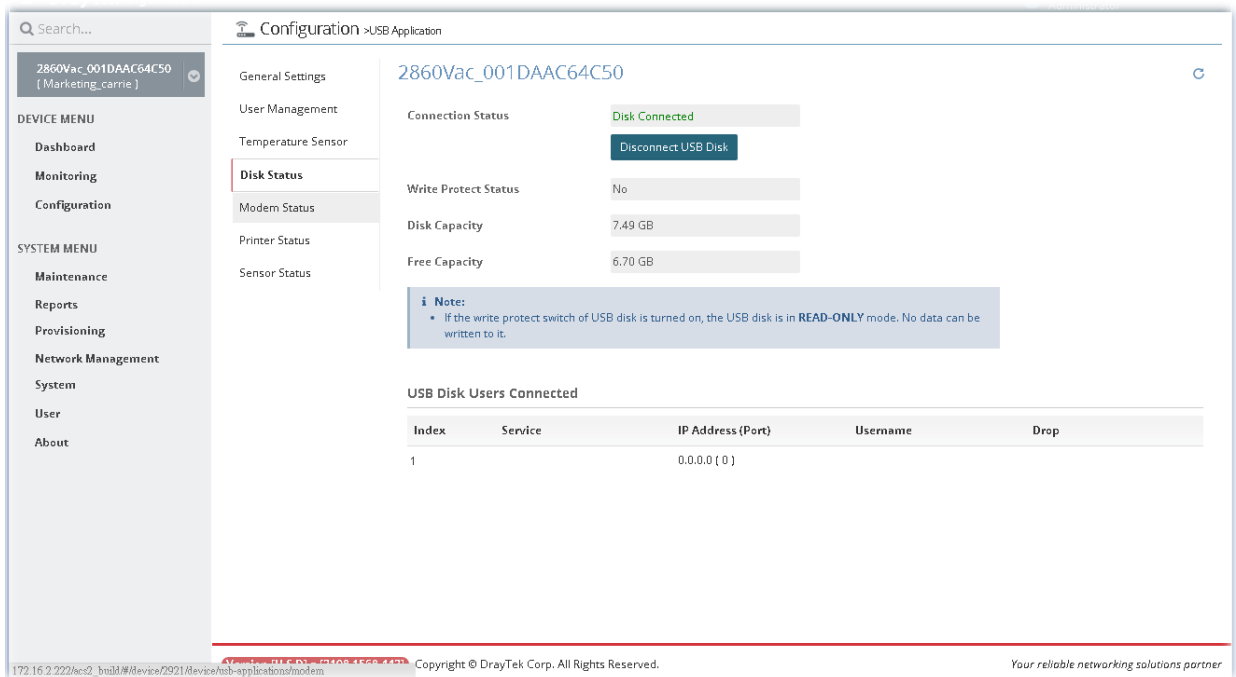
A USB thermometer attached to Vigor router can help monitor the server or data communications for room environment, and notify if the server room or data communications room is overheating.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

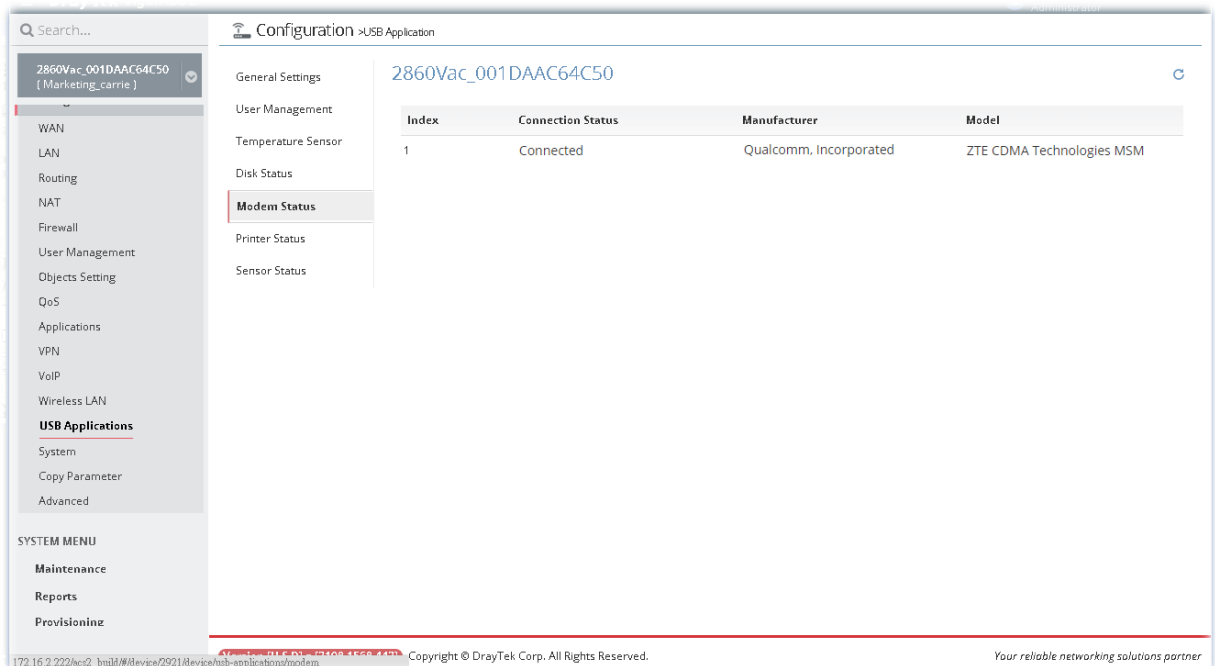
### 13.12.4 Disk Status

This page allows you to set profiles for FTP/SMB users. Any user who wants to access into the USB storage disk must type the same username and password configured in this page. Before adding or modifying settings in this page, please insert a USB storage disk first. Otherwise, an error message will appear to warn you.

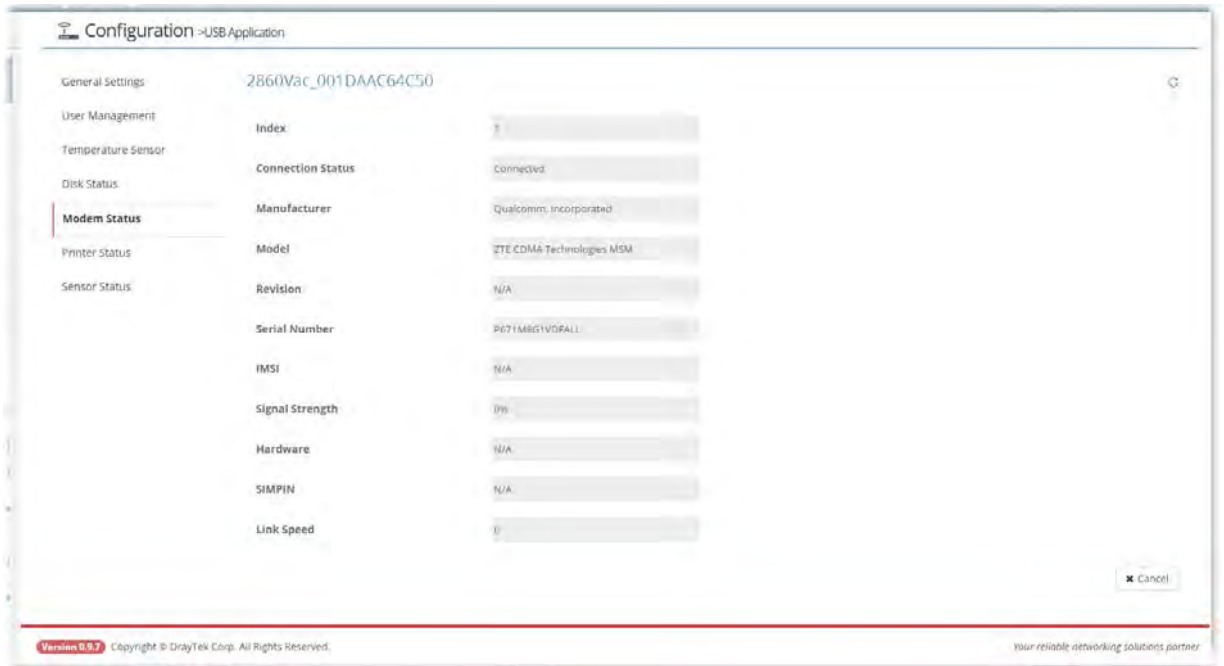


### 13.12.5 Modem Status

This page displays current status for the USB modem connecting to Vigor router managed by VigorACS 2.

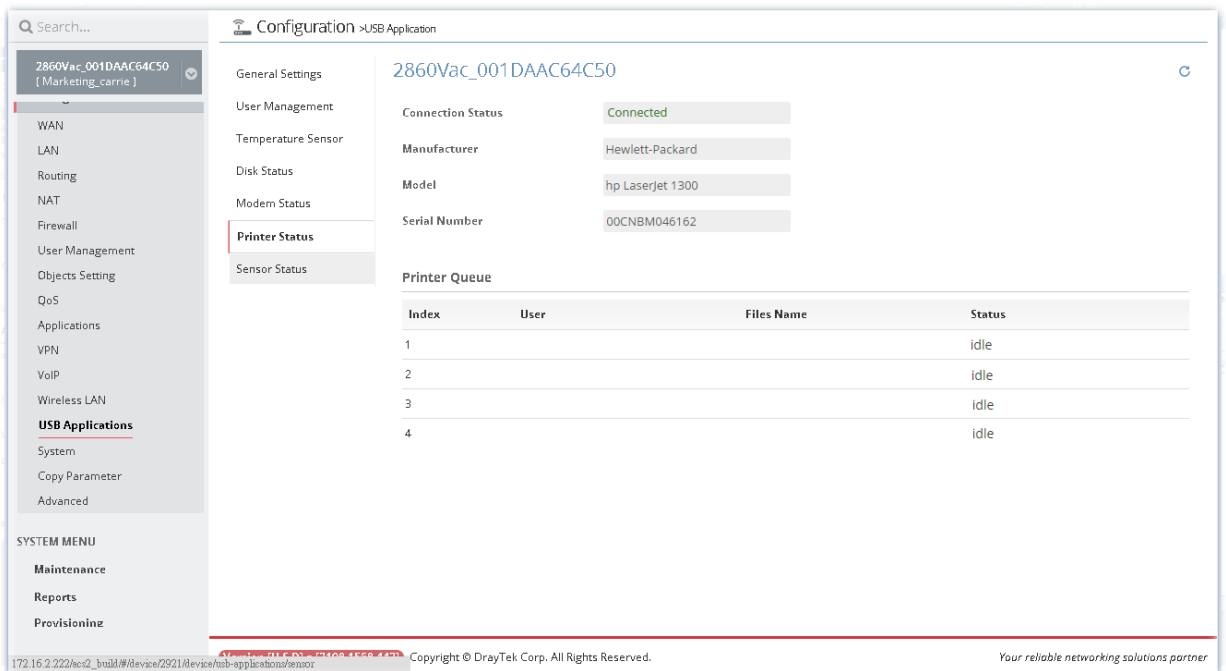


Click the index number to open the following for viewing detailed information for parameter settings.



### 13.12.6 Printer Status

This page displays current status for the USB printer connecting to Vigor router managed by VigorACS 2.



### 13.12.7 Sensor Status

This page displays current status for the USB thermometer connecting to Vigor router managed by VigorACS 2.

## 13.13 System Maintenance Settings for CPE

### 13.13.1 Maintenance

This page can be used for backup configuration for specified CPE, restoring configuration for specified CPE, making firmware upgrade for CPE, and even reboot the specified CPE via VigorACS 2.

The screenshot displays the 'Maintenance' settings page for a Vigor2860Vac router. The interface is divided into several sections:

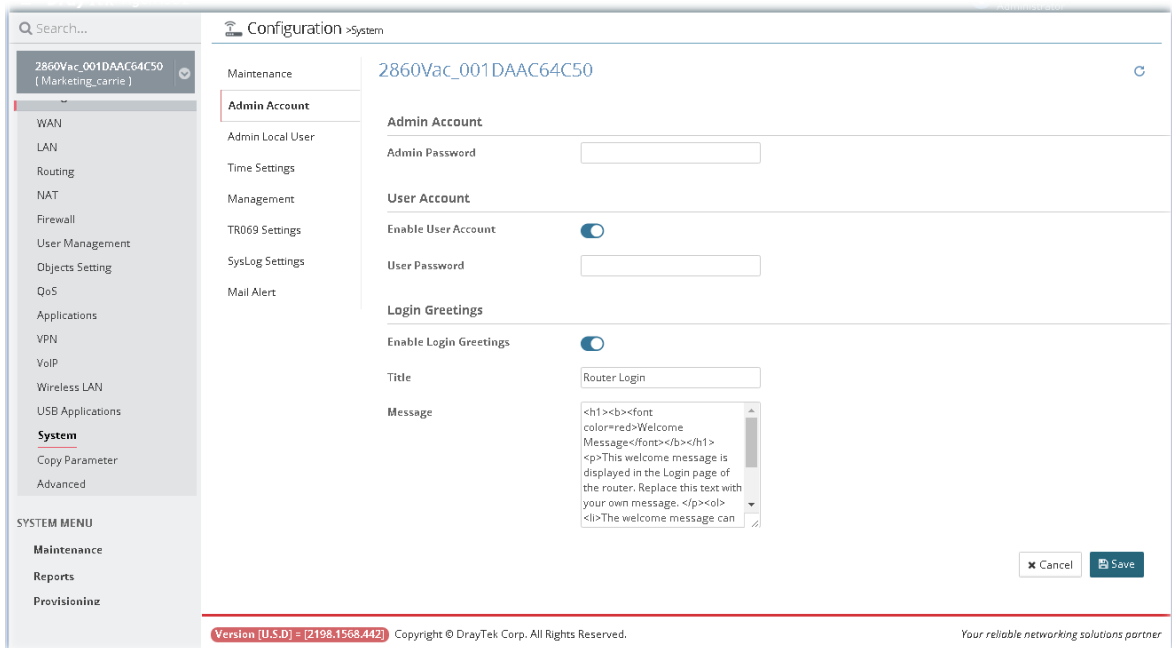
- Configuration Backup:** Contains buttons for 'Backup', 'Restore Config' (with sub-options for 'Last Config', 'Local File', and 'Shared Folder'), 'Restore Now', and 'Download Config' (with a 'Download' button).
- Firmware Upgrade:** Shows the 'Model Name' as Vigor2860Vac, 'Modem Firmware Version' as 05-04-08-00:00:06 Annex\_A, and 'Firmware Version' as 3.8.4.5\_RC1\_STD. It includes a 'Choose a Firmware File From' section with 'Local File' and 'Shared Folder' options, a 'Browse' button, and an 'Upgrade Now' button.
- Device Reboot:** Features a 'Restart the router' button labeled 'Reboot Now'.
- Reset:** Includes a 'Reset to factory default' button labeled 'Reset Now'.

The footer of the page indicates the version as [U.S.D] = [2198.1568.442] and includes the copyright notice for DrayTek Corp. and the slogan 'Your reliable networking solutions partner'.

### 13.13.2 Admin Account

To configure the password for system administrator to access into the web user interface of device, open this web page for editing.

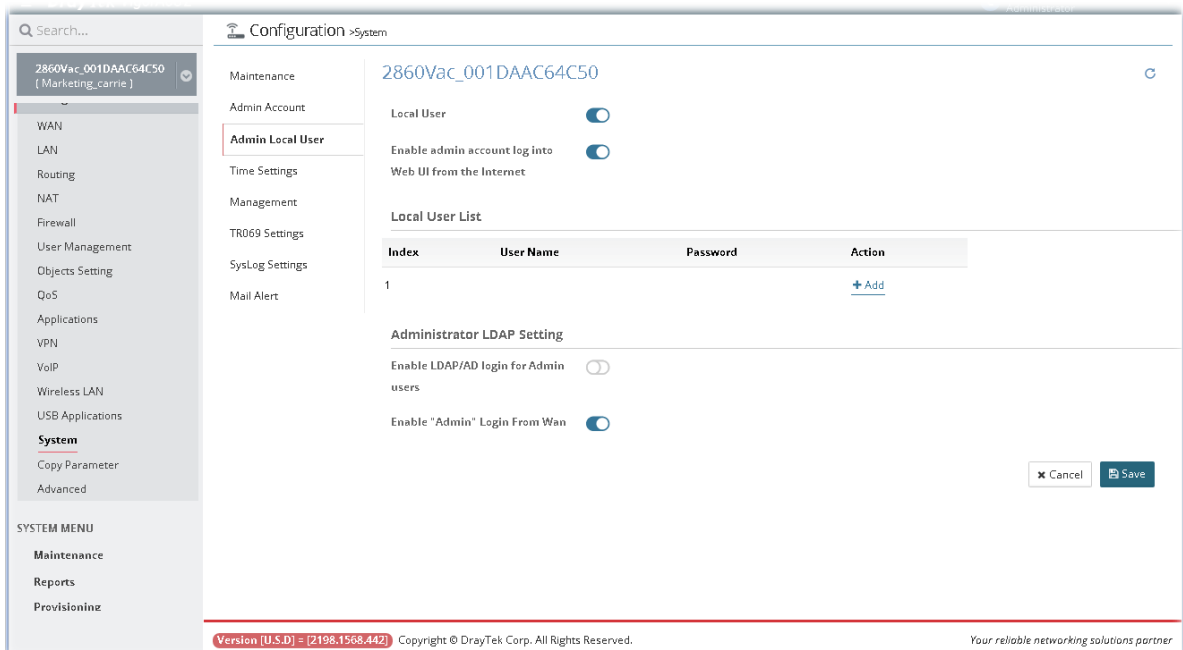
In addition, when you want to access into the web user interface of Vigor router, the system will ask you to offer username and password first. At that moment, the background of the web page is blank and no heading will be displayed on the Login window. Login Greetings field allows you to specify login title on the Login window if you have such requirement.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.13.3 Admin Local User

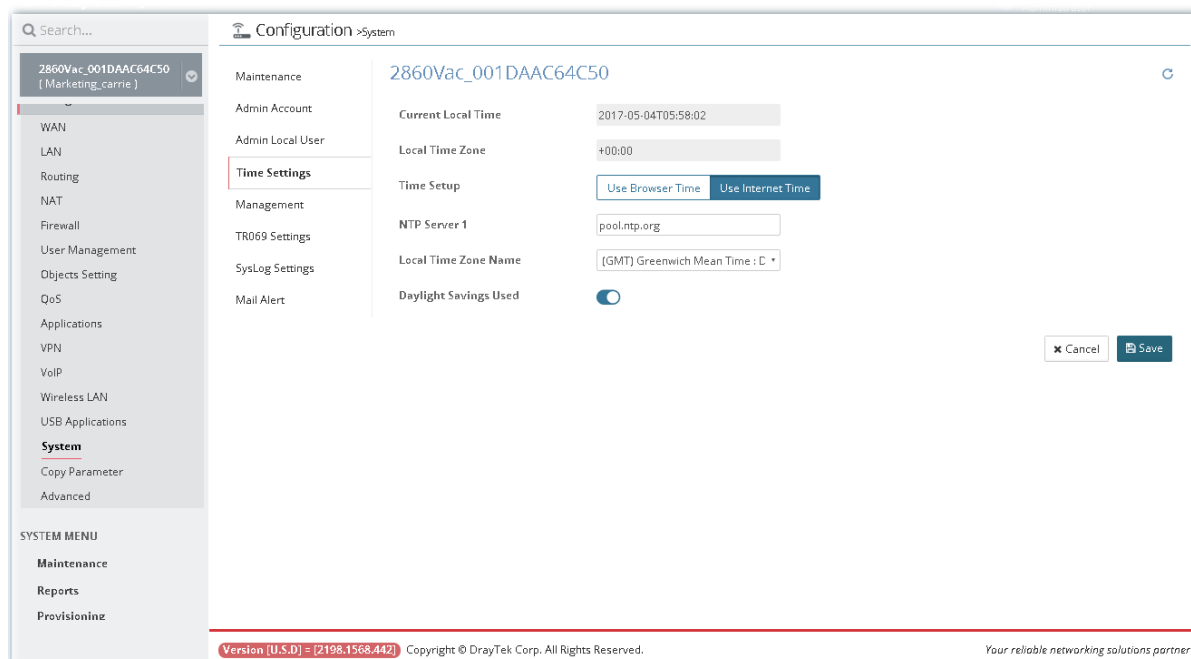
The administrator can login web user interface of Vigor router to modify all of the settings to fit the requirements. This feature allows other user in LAN (local user) who can access into the web user interface with the same privilege of the administrator.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.13.4 Time Settings

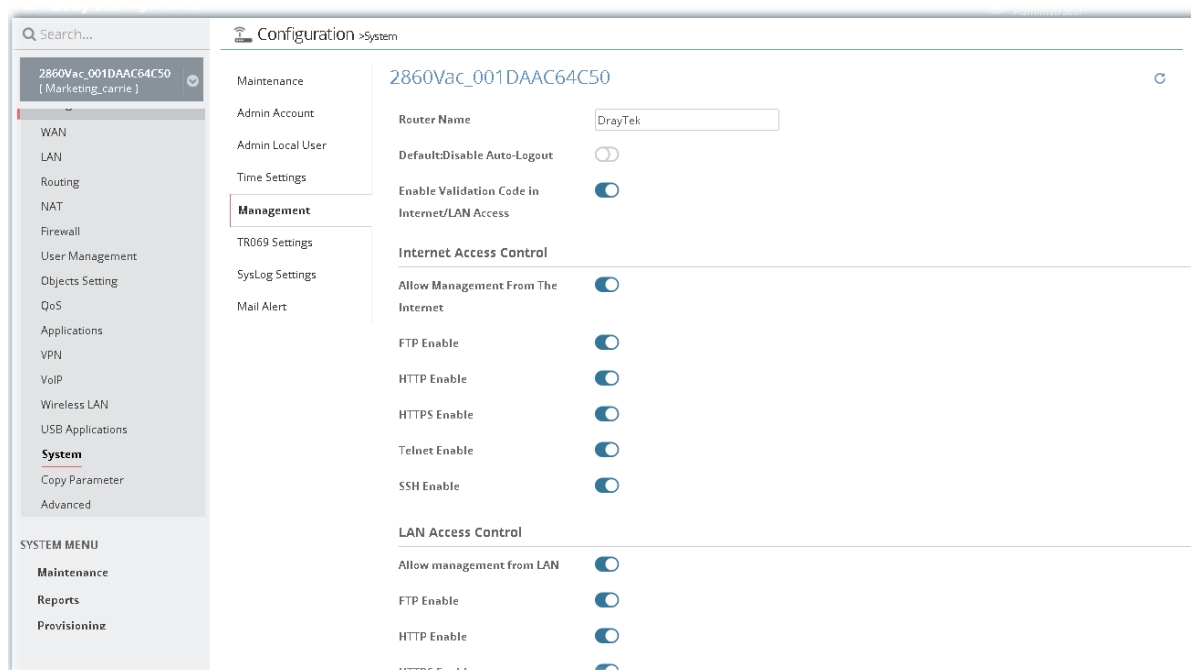
It allows you to specify where the time of the router should be inquired from.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.13.5 Management

This page allows you to manage the settings for Internet/LAN Access Control, Access List from Internet, and Management Port Setup



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.



## 13.13.6 TR069 Settings

Vigor device supports TR-069 standard. It is very convenient for an administrator to manage a TR-069 device through VigorACS 2.

The screenshot shows the VigorACS 2 configuration interface for a device with ID 2860Vac\_001DAAC64C50. The left sidebar contains a navigation menu with categories like WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, USB Applications, System, Copy Parameter, and Advanced. The 'System' category is expanded, showing sub-menus: Maintenance, Admin Account, Admin Local User, Time Settings, Management, TR069 Settings (highlighted), SysLog Settings, and Mail Alert. The main content area is titled '2860Vac\_001DAAC64C50' and contains the following settings:

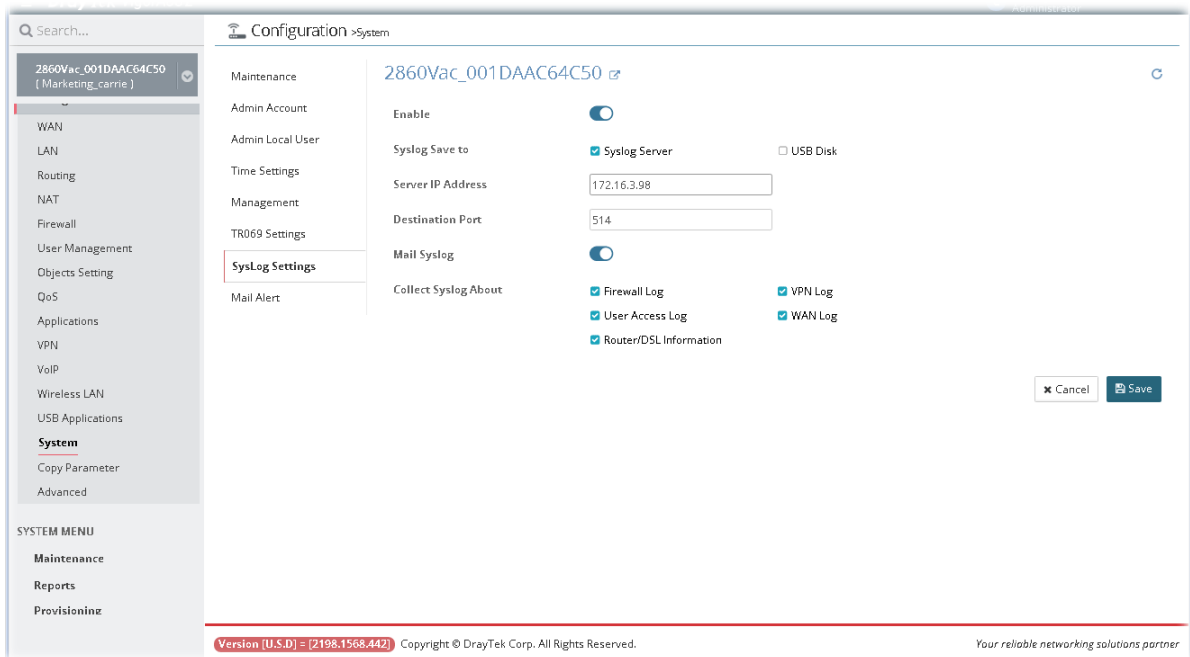
- ACS Server**
  - ACS Server On: WAN2
  - Server URL: http://192.168.105.2/ACSServer/ser
  - Username: carrie
  - Password: [empty]
- Client Settings**
  - Client URL: http://192.168.105.69:8069/cwml/CF
  - Username: vigor
  - Password: [empty]
  - Enable Periodic Inform:
  - Inform Interval (sec.): 900
- STUN Settings**
  - Enable STUN:
  - Server Address: [empty]
  - Server Port: 3478
  - Maximum Keep Alive Period: -1
  - Minimum Keep Alive Period: 60
- Advanced**
  - Disable TR069 Server:

At the bottom right, there are 'Cancel' and 'Save' buttons. The footer of the interface displays 'Version (U.S.D) = [2198.1568.442] Copyright © DrayTek Corp. All Rights Reserved.' and 'Your reliable networking solutions partner'.

After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

## 13.13.7 SysLog Settings

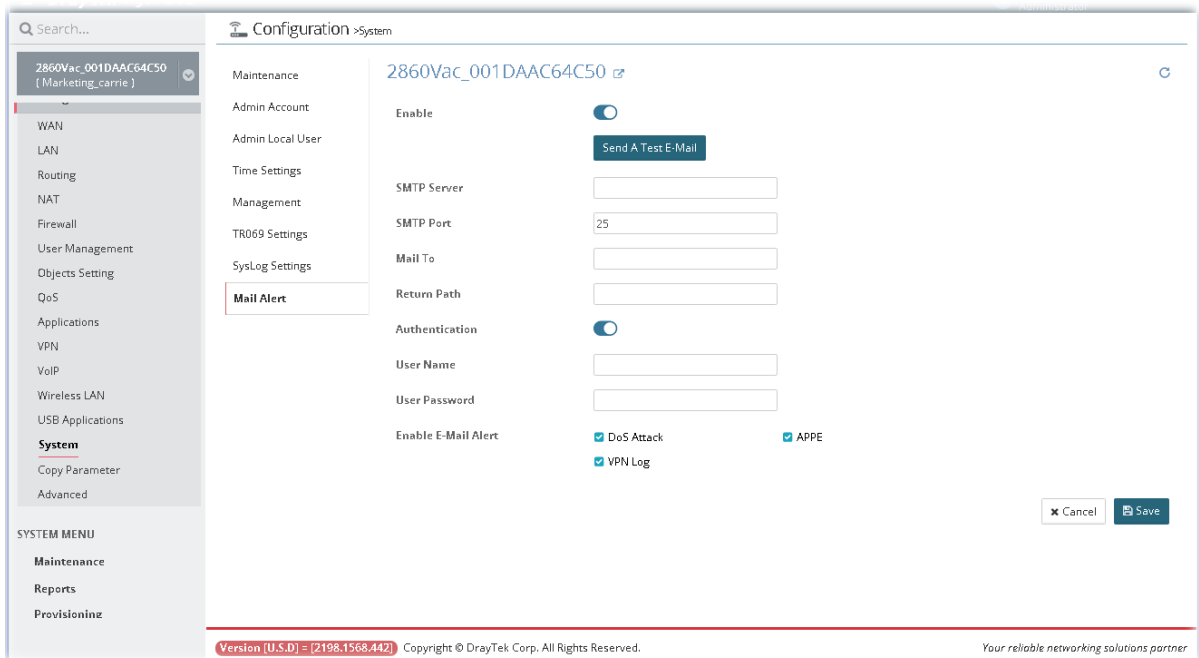
SysLog function is provided for monitoring Vigor router.



After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.13.8 Mail Alert

System administrator can make a simple test for the e-mail address specified in this page; send alert message to the e-mail box when Vigor router detects DoS Attack, VPN and/ or APPE event.

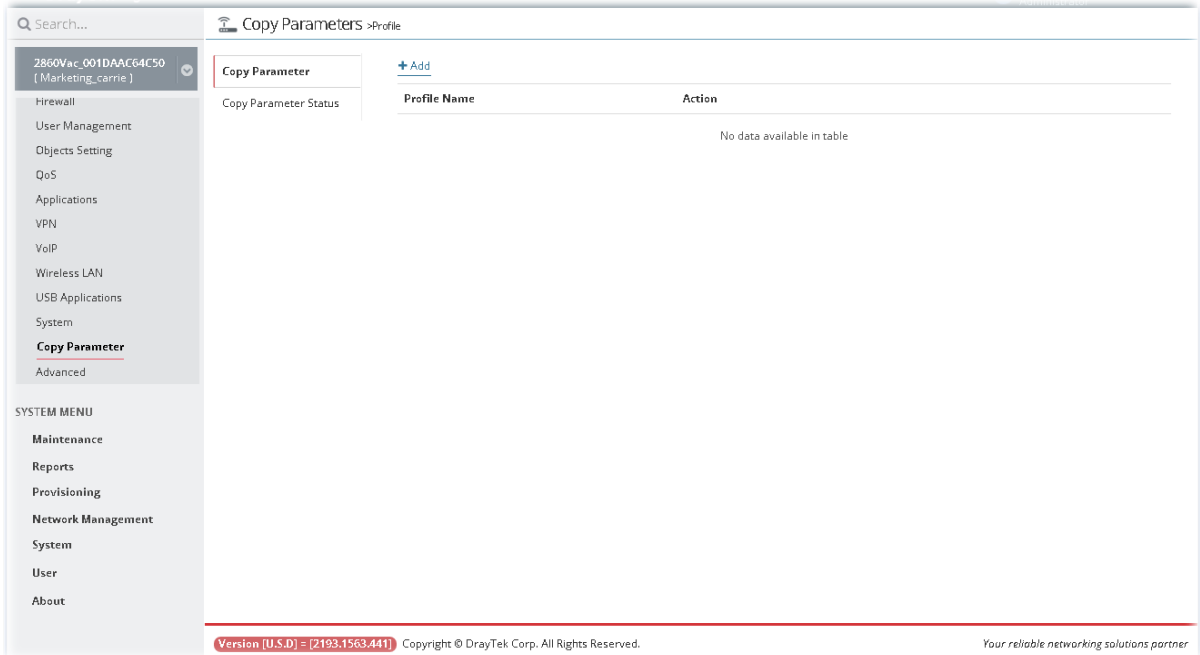


After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

## 13.14 Copy Parameter for CPE

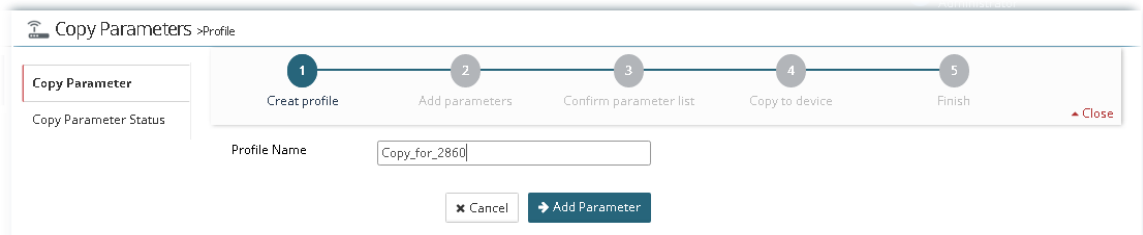
### 13.14.1 Copy Parameter

VigorACS 2 supports to copy parameters from one of the registered CPE(s) to other CPE(s) with the same model. It is convenience for duplication and configuration with large setting profiles.

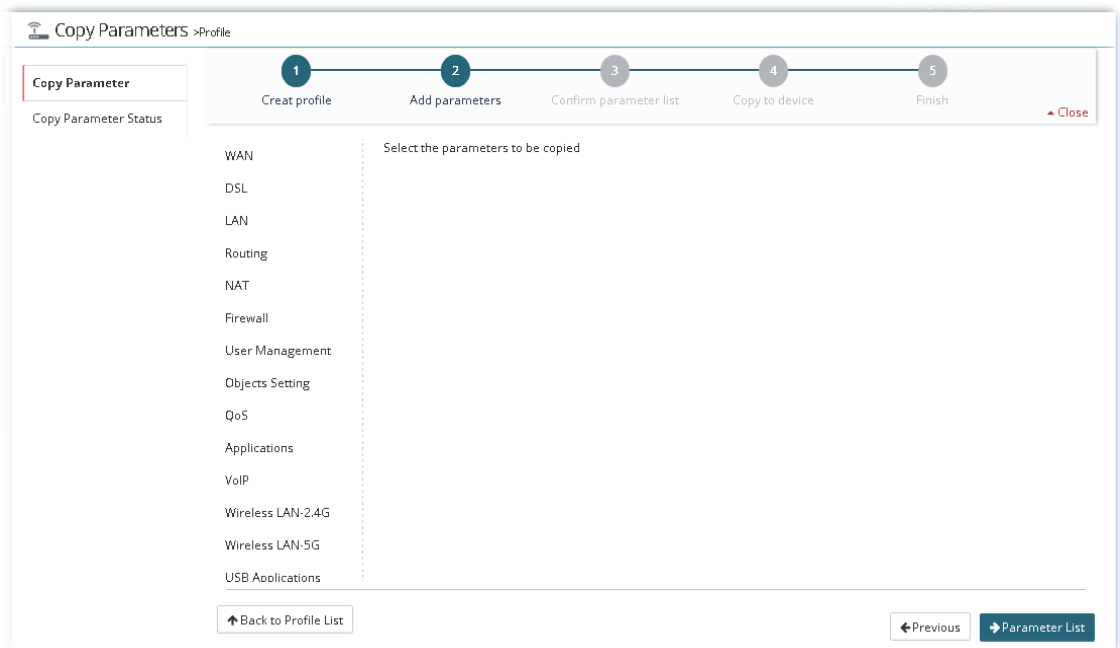


Follow the steps below to perform the operation of Copy Parameter.

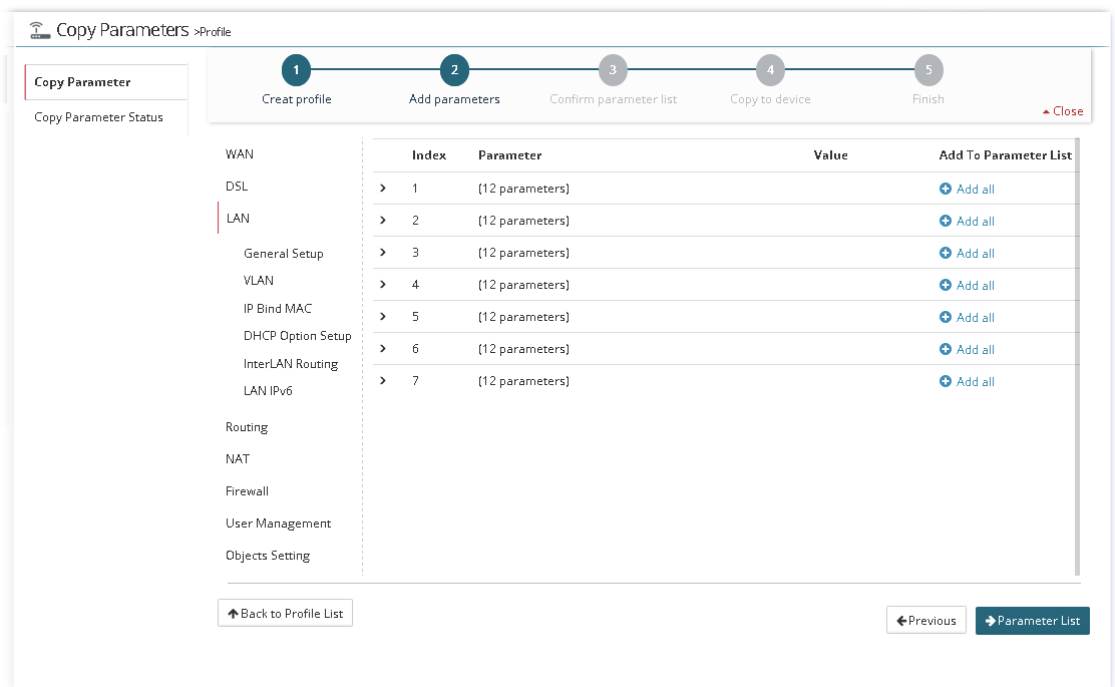
1. Open Configuration>>Copy Parameter and click Add.
2. On the following page (1 Create Profile), type a name for the copy parameter profile.



3. Click Add Parameter to get the following page (2 Add Parameter).



- Here, we take LAN settings as an example. Move the mouse to LAN and click it to display the submenu items. Then, click **General Setup**.



There are 12 parameters available for copying for each index. Choose the parameter you want to copy and click **+**. When the icon becomes **✓**, it means that parameter has been selected for copying.

Copy Parameters > Profile

1 Create profile   2 Add parameters   3 Confirm parameter list   4 Copy to device   5 Finish   [Close](#)

Copy Parameter  
Copy Parameter Status

	Index	Parameter	Value	Add To Parameter List
WAN				
DSL	> 1	[12 parameters]		<a href="#">+ Add all</a>
LAN	▼ 2	[12 parameters]		<a href="#">+ Add all</a>
General Setup		DHCP Max Address	192.168.2.109	<input checked="" type="checkbox"/>
VLAN		DNS Servers	0.0.0.0,0.0.0.0	<input type="checkbox"/>
IP Bind MAC		Nat Or Routing Usage	For_NAT_Usage	<input type="checkbox"/>
DHCP Option Setup		IP Address	192.168.2.1	<input checked="" type="checkbox"/>
InterLAN Routing		DHCP Relay	false	<input type="checkbox"/>
LAN IPv6		Subnet Mask	255.255.255.0	<input type="checkbox"/>
Routing		IP Routers	192.168.2.1	<input checked="" type="checkbox"/>
NAT		Enable	false	<input checked="" type="checkbox"/>
Firewall		DHCP Server Enable	true	<input checked="" type="checkbox"/>
User Management		DHCP Min Address	192.168.2.10	<input type="checkbox"/>
Objects Setting				

[Back to Profile List](#)   [Previous](#)   [Parameter List](#)

5. Next, click **Parameter List** to display the following page (3 Confirm parameter list).

Copy Parameters > Profile

1 Create profile   2 Add parameters   3 Confirm parameter list   4 Copy to device   5 Finish   [Close](#)

Copy Parameter  
Copy Parameter Status

[Edit](#) / [Delete](#)

<input type="checkbox"/>	Parameter	Value	Is Copy
<input checked="" type="checkbox"/>	InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.MaxAddress	192.168.2.109	<input type="checkbox"/>
<input type="checkbox"/>	InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.IPInterface.1.IPInterfaceIPAddress	192.168.2.1	<input type="checkbox"/>
<input type="checkbox"/>	InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.IPRouters	192.168.2.1	<input type="checkbox"/>
<input type="checkbox"/>	InternetGatewayDevice.LANDevice.2.LANEthernetInterfaceConfig.1.Enable	false	<input type="checkbox"/>
<input checked="" type="checkbox"/>	InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.DHCPServerEnable	true	<input type="checkbox"/>

[Back to Profile List](#)   [Previous](#)   [Copy to Device](#)

If required, click **Edit** to change the value(s) for parameter(s).

The screenshot shows the 'Copy Parameters > Profile' interface. At the top, there is a progress bar with five steps: 1. Create profile, 2. Add parameters, 3. Confirm parameter list, 4. Copy to device, and 5. Finish. The current step is 4. Below the progress bar, there is a table of parameters to be copied. The table has three columns: Parameter, Value, and Is Copy. The parameters are:

Parameter	Value	Is Copy
InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.MaxAddress	192.168.2.109	<input type="checkbox"/>
InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.IPInterface.1.IPInterfaceIPAddress	192.168.2.1	<input type="checkbox"/>
InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.IPRouters	192.168.2.1	<input type="checkbox"/>
InternetGatewayDevice.LANDevice.2.LANEthernetInterfaceConfig.1.Enable	false	<input type="checkbox"/>
InternetGatewayDevice.LANDevice.2.LANHostConfigManagement.DHCPSEnable	true	<input type="checkbox"/>

At the bottom right, there are 'Cancel' and 'Save' buttons.

After modifying the parameter, click **Save** to return to previous page.

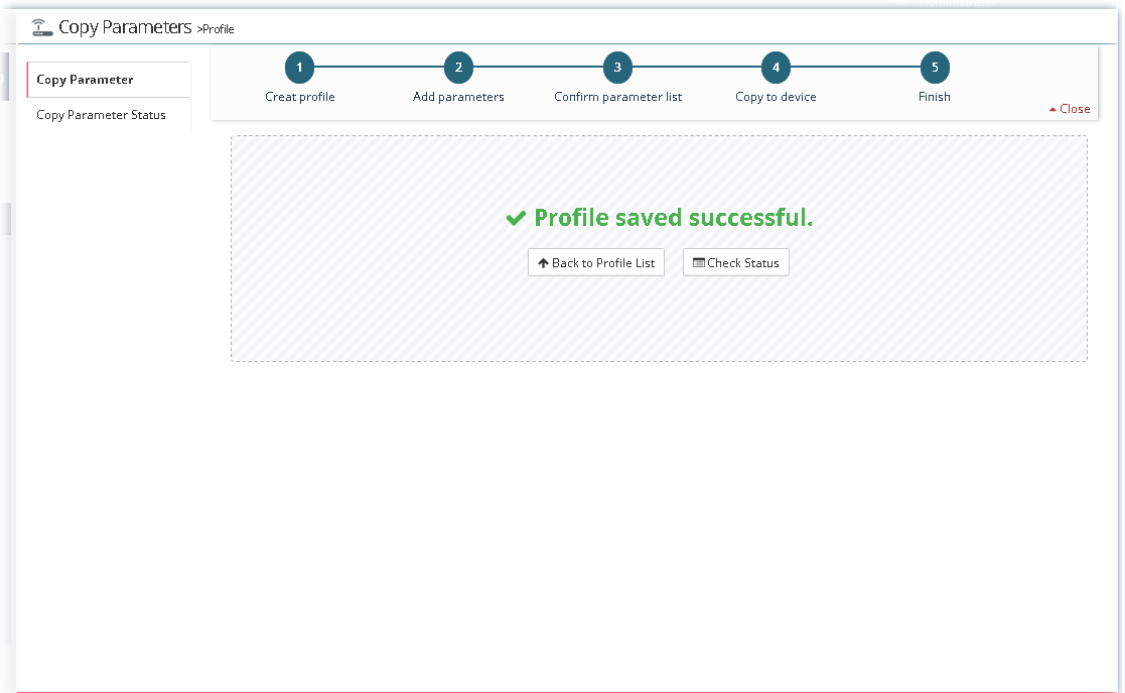
- Next, click **Copy to Device** to display the following page (4 Copy to device). Select the target device by clicking it.

The screenshot shows the 'Copy Parameters > Profile' interface at step 4, 'Copy to device'. The progress bar is the same as in the previous screenshot. Below the progress bar, there is a section titled 'Select target devices' with a list of devices. The first device is selected with a red checkmark. The list of devices is:

Device ID	Device Name	IP Address
<input checked="" type="checkbox"/> 2860ac_00507F000033	Vigor2860ac	3.8.2.1_RC4b_STD
<input type="checkbox"/> 2860ac_00507F000036	Vigor2860ac	3.8.2.1_RC4b_STD
<input type="checkbox"/> 2860ac_00507F00003a	Vigor2860ac	3.8.2.1_RC4b_STD
<input type="checkbox"/> 2860ac_00507F000048	Vigor2860ac	3.8.2.1_RC4b_STD
<input type="checkbox"/> 2860ac_00507F000049	Vigor2860ac	3.8.2.1_RC4b_STD
<input type="checkbox"/> 2860ac_00507F00004a	Vigor2860ac	3.8.2.1_RC4b_STD

Below the list of devices, there is a 'Copy Time' section with 'Now' and 'Schedule' buttons. The 'Schedule' button is selected. Below this, there are three fields: 'Start day' (05/04/2017), 'Start time' (11:00 AM), and 'End time' (11:00 AM). At the bottom right, there are 'Previous' and 'Finish' buttons.

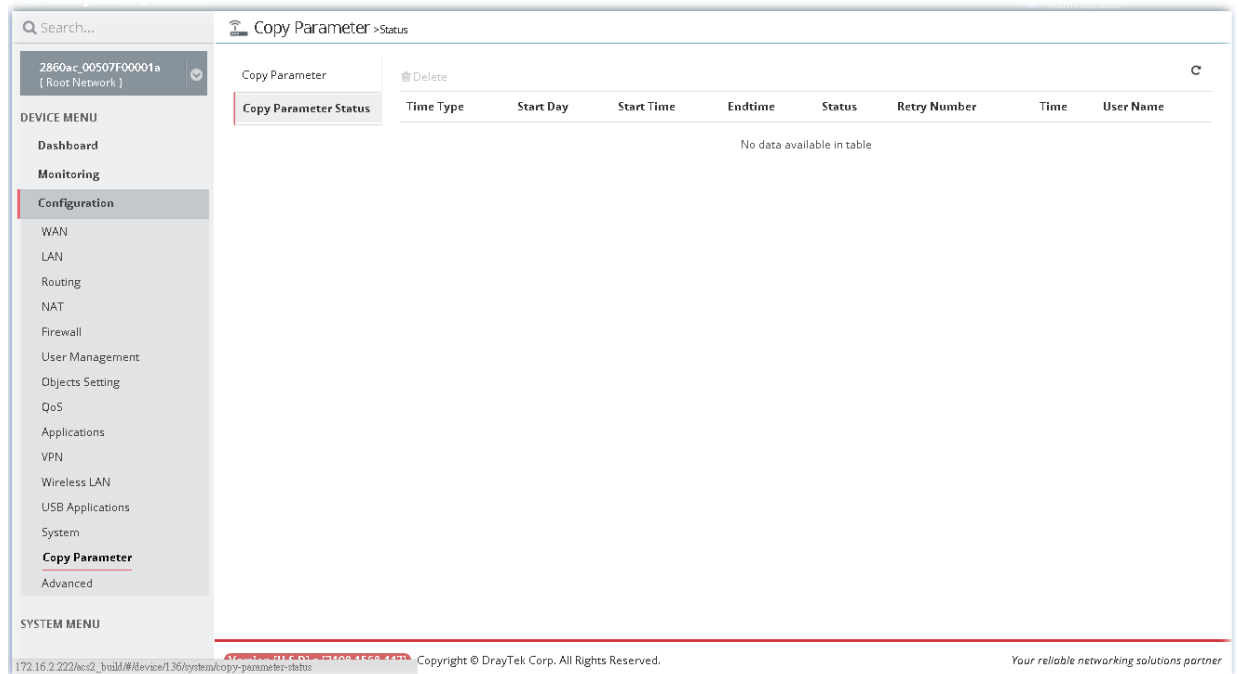
- Click **Finish**.



8. A Copy Parameter profile has been created. Later, the selected parameters will be copied to the target device immediately or on scheduled time.

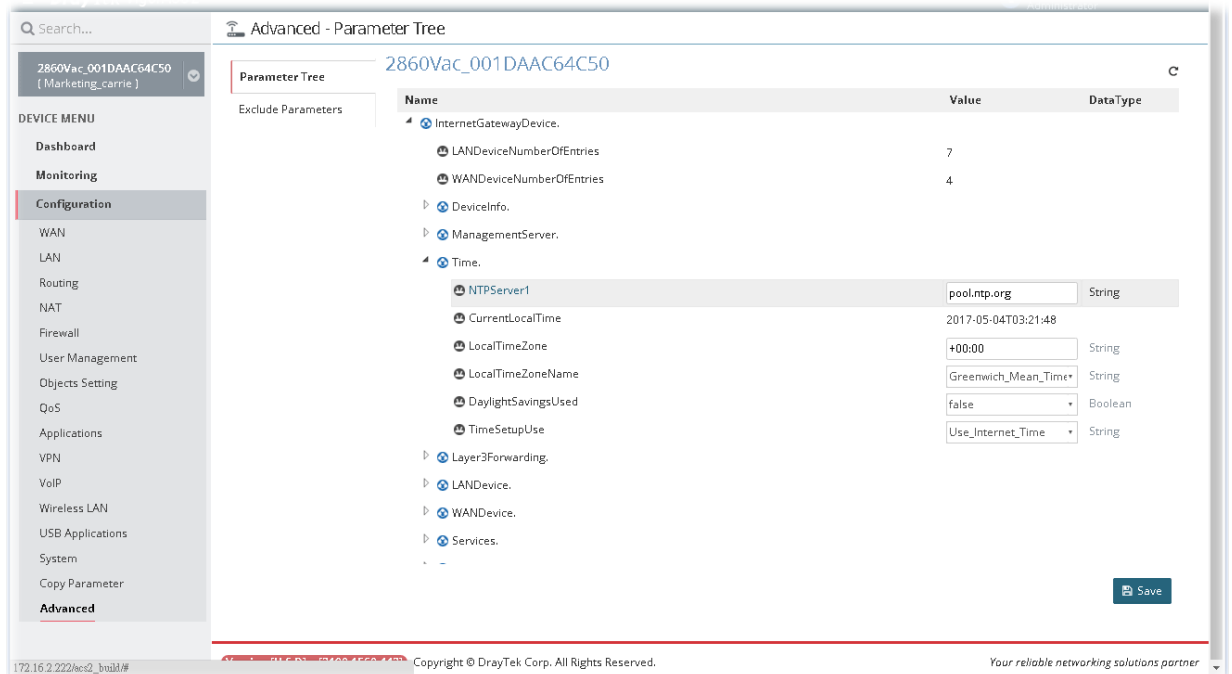
### 13.14.2 Checking the Copying Parameters Status

Only the operation that failed to copy parameters will be displayed in this page.



## 13.15 Advanced Settings for CPE

### 13.15.1 Parameter Tree



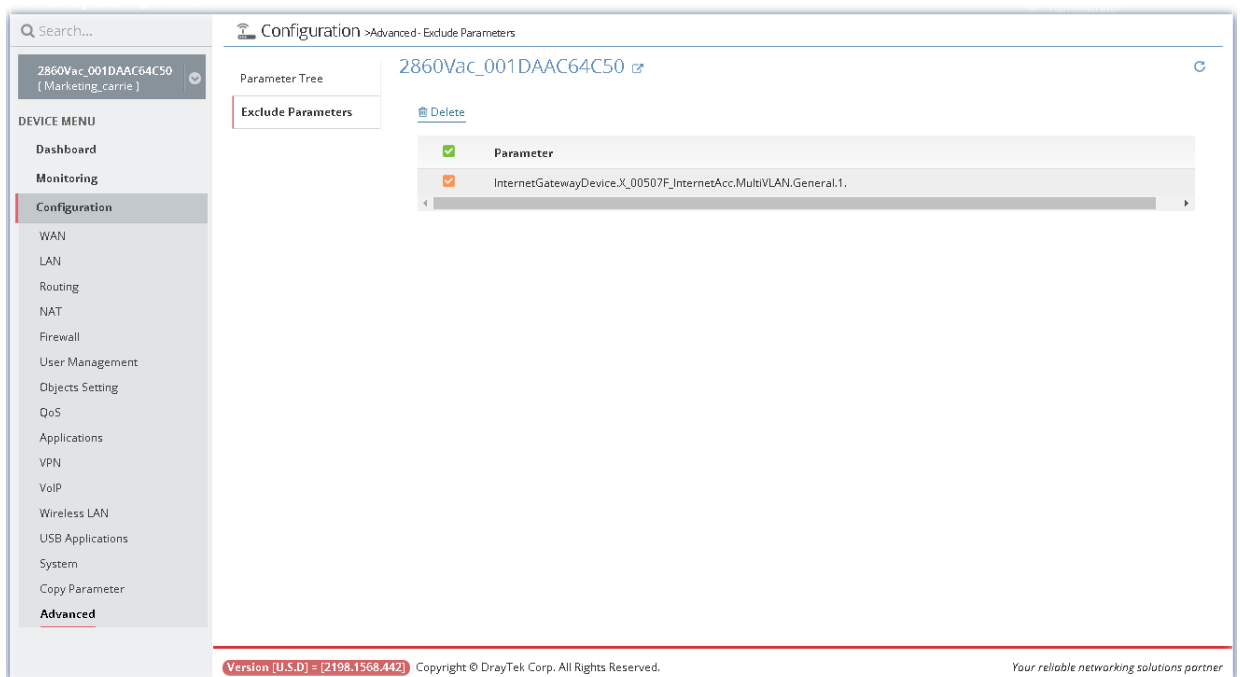
The screenshot shows the 'Advanced - Parameter Tree' configuration page for device 2860Vac\_001DAAC64C50. The left sidebar contains a 'DEVICE MENU' with options like Dashboard, Monitoring, Configuration, WAN, LAN, Routing, NAT, Firewall, User Management, Objects Setting, QoS, Applications, VPN, VoIP, Wireless LAN, USB Applications, System, Copy Parameter, and Advanced. The main area displays a tree view of parameters. A table shows the following parameters and their values:

Name	Value	Data Type
InternetGatewayDevice.		
LANDeviceNumberOfEntries	7	
WANDeviceNumberOfEntries	4	
DeviceInfo.		
ManagementServer.		
Time.		
NTPServer1	pool.ntp.org	String
CurrentLocalTime	2017-05-04T03:21:48	
LocalTimeZone	+00:00	String
LocalTimeZoneName	Greenwich_Mean_Time*	String
DaylightSavingsUsed	false	Boolean
TimeSetupUse	Use_Internet_Time	String
Layer3Forwarding.		
LANDevice.		
WANDevice.		
Services.		

A 'Save' button is located at the bottom right of the parameter tree. The footer of the page includes the version information: 'Version [U.S.D.] = [2198.1568.442] Copyright © DrayTek Corp. All Rights Reserved. Your reliable networking solutions partner'.

After finished the settings configuration, click Save. The modification for the CPE will take effect immediately.

### 13.15.2 Exclude Parameters



The screenshot shows the 'Configuration > Advanced - Exclude Parameters' page for device 2860Vac\_001DAAC64C50. The left sidebar is the same as in the previous screenshot. The main area displays a list of excluded parameters. A 'Delete' button is located above the list. The list contains one parameter:

Parameter
<input checked="" type="checkbox"/> InternetGatewayDevice.X_00507F_InternetAcc.MultiVLAN.General.1.

The footer of the page includes the version information: 'Version [U.S.D.] = [2198.1568.442] Copyright © DrayTek Corp. All Rights Reserved. Your reliable networking solutions partner'.



## Applications

### A.1 How to create a VPN by using VPN Wizard?

Vigor ACS 2 supports VPN Wizard which provides an easy way to create a LAN to LAN VPN tunnel between two Vigor routers. The following shows an example for PPTP tunnel created between Vigor2860 and Vigor2925.

VPN server => Vigor2860, LAN network: 192.168.82.0/24

VPN client => Vigor2925, LAN network: 192.168.92.0/24



#### Info

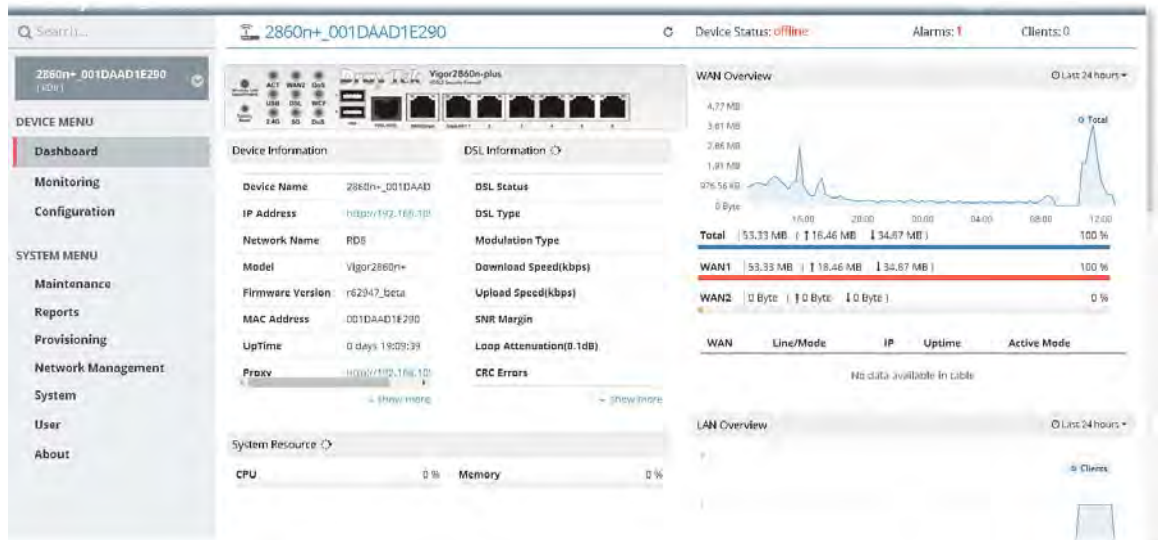
LAN IP address for both routers shall not be the same.

1. Click **Root Network** and display the tree view. Choose Vigor2860 as the VPN server.

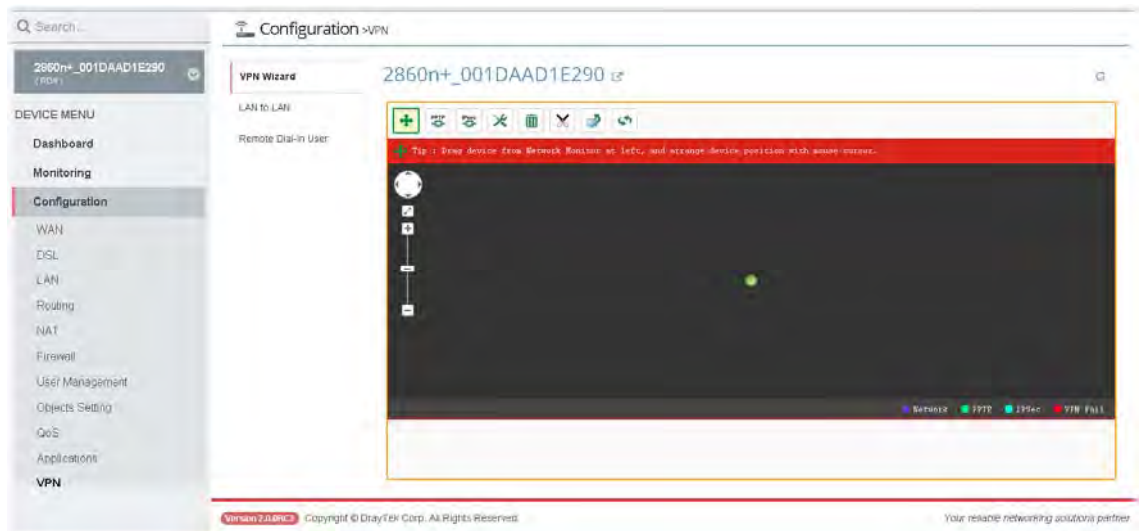
The screenshot displays the Vigor ACS 2 interface. On the left, the 'Root Network' tree view is expanded to show a list of devices under the 'RD8(8)' category. The device '2860n+\_001DAAD1E290' is selected and highlighted. On the right, the 'Network Overview' dashboard for this device is shown. It features a grid of network categories with their respective status (Online/Offline) and alarm counts. The categories include Root Network..., Netherlands, Other, ap, mamie, and VPN. A tooltip for the selected device '2860n+\_001DAAD1E290' is visible over the dashboard.

Category	W	V	L	Online	Offline	Alarm
Root Network...	1	1	1	337	25	26
Netherlands	1	1	1	0	4	4
Other	1	1	1	0	3	3
ap	1	1	1	4	2	2
mamie	1	1	1	1	2	2
VPN	1	1	1	0	1	1

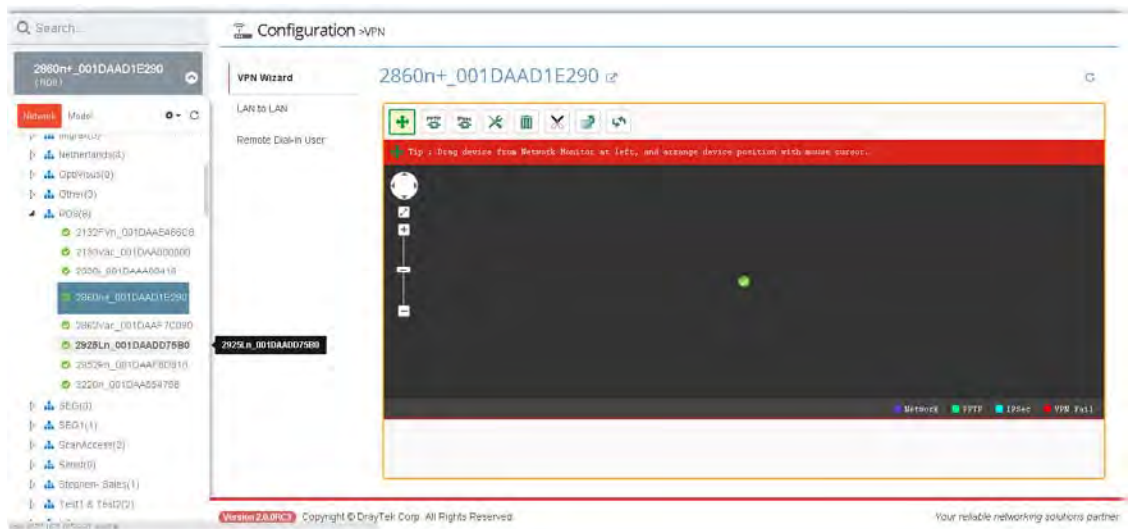
2. The Dashboard for the selected device will be shown as follows.



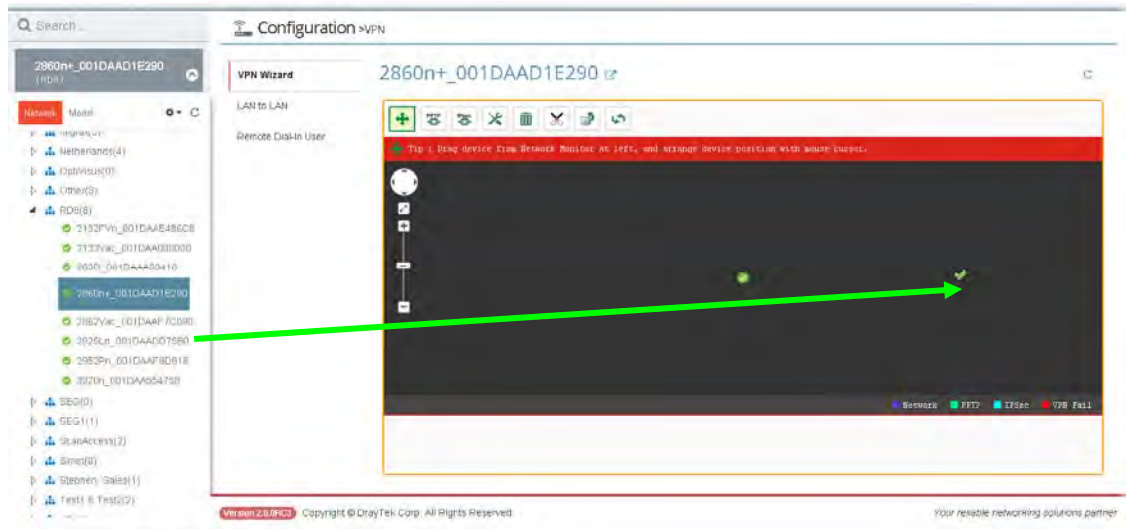
3. Open **DEVICE MENU**>>**Configuration**>> **VPN** function on the top menu of VigorACS 2. Then the VPN Wizard web page will appear as the follows:



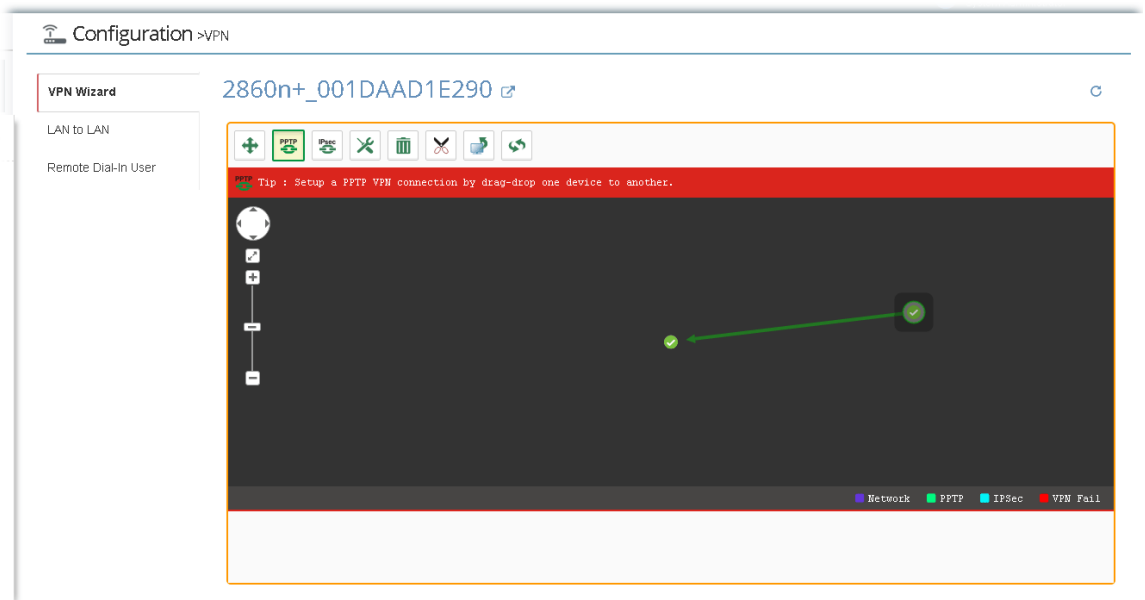
4. Press the **Add device** button, then choose the VPN client (e.g., Vigor2925) at the Network View.



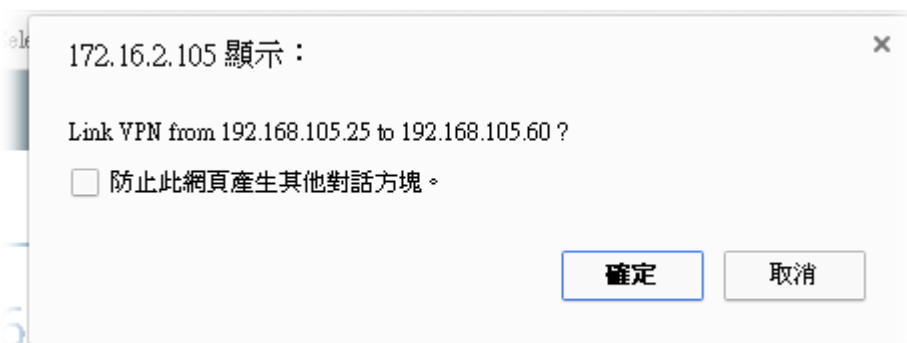
- Click the VPN client (Vigor2925) and drag it to the black area on the right side. Then release it.



- Press PPTP button, then Press the VPN client icon (Vigor2925) and drag it to the VPN server icon (Vigor2860), release it when you see a yellow ring surrounding the VPN server icon.



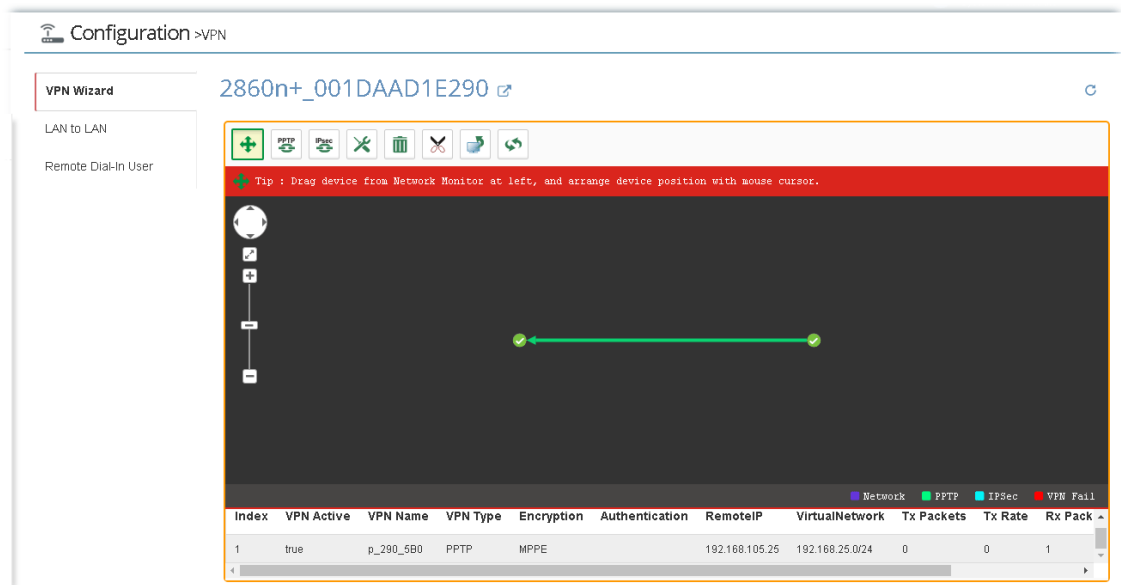
- VigorACS 2 will pop-up a confirmation window, please click the OK button.



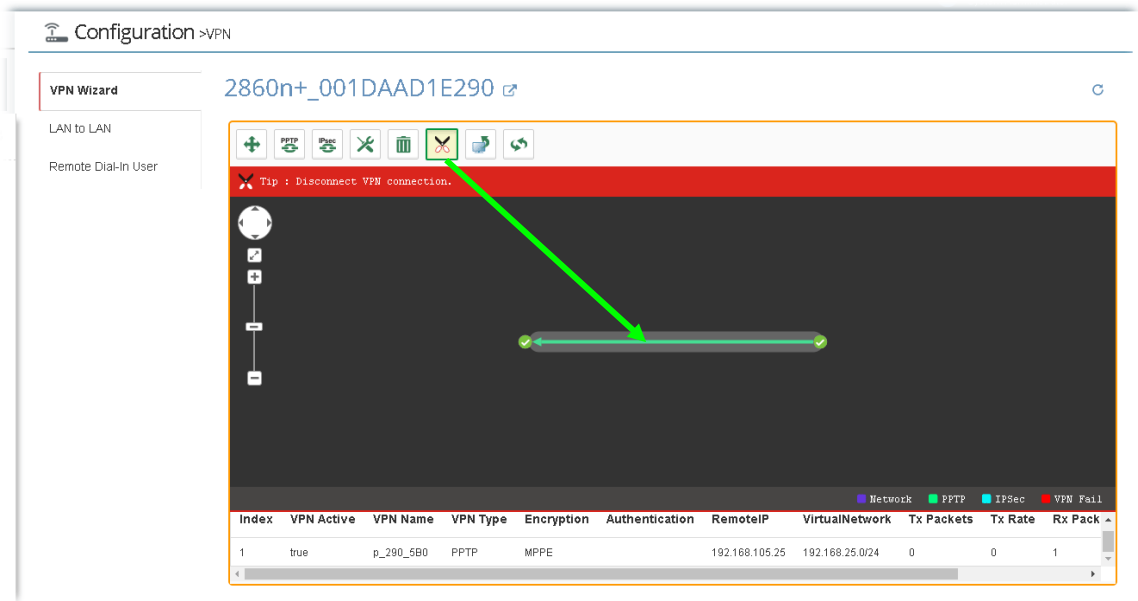
- Wait for device VPN configuration.



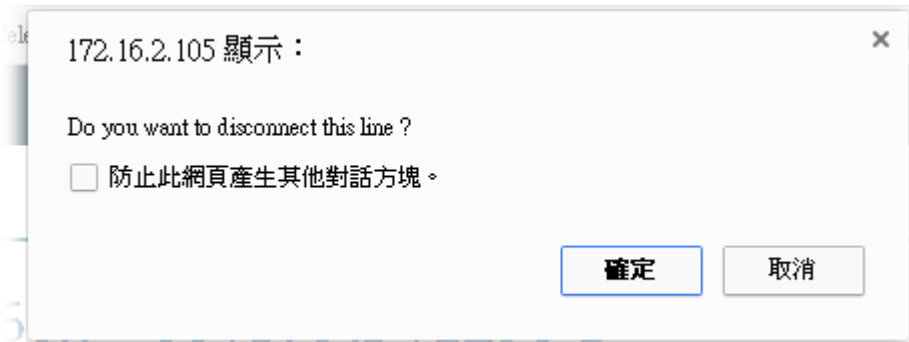
9. After PPTP connection working, there will be a green arrow from VPN client to VPN server, you could check the VPN tunnel status on the bottom of the VigorACS web as well.



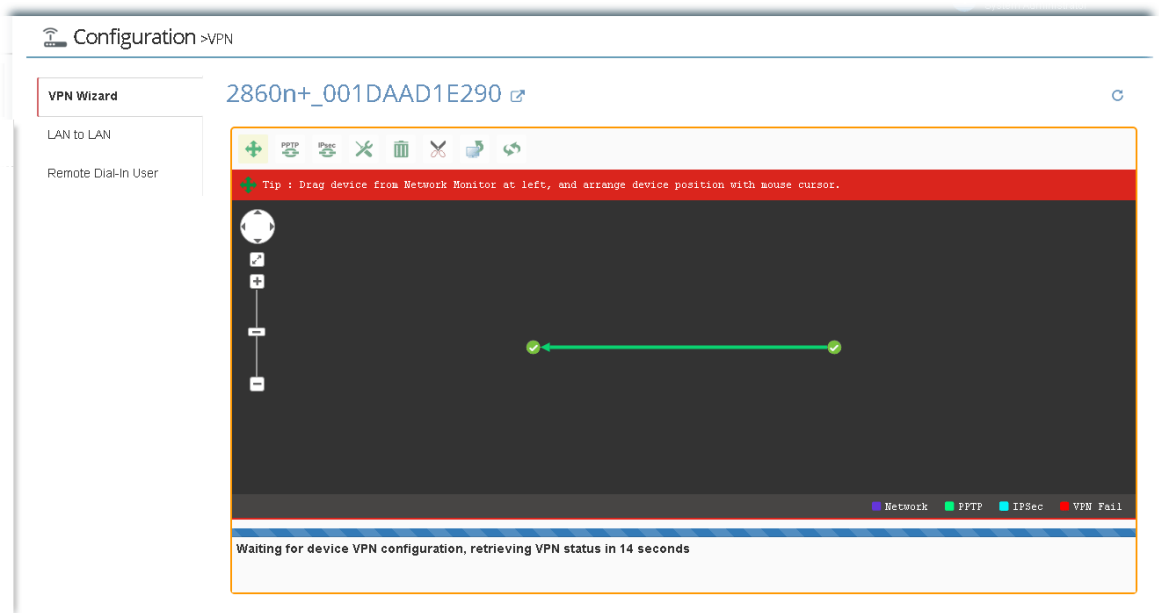
10. If you want to disconnect the VPN tunnel, to press the Disconnect button, then there will be a pair of scissors icon on the VPN line, click it.



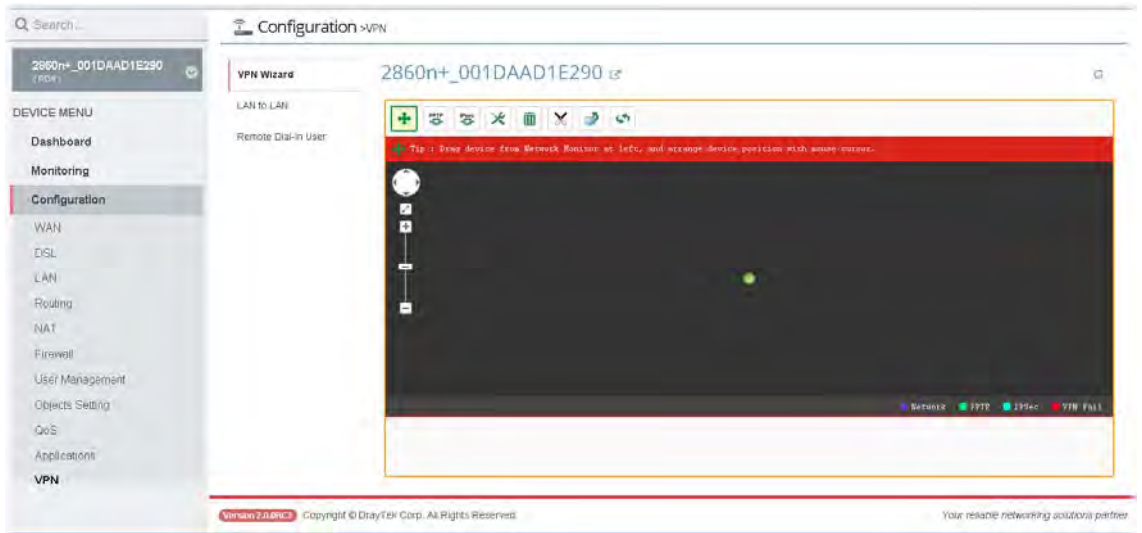
11. VigorACS will pop-up a confirmation window, please click the Yes button.



12. Wait for VPN disconnection.



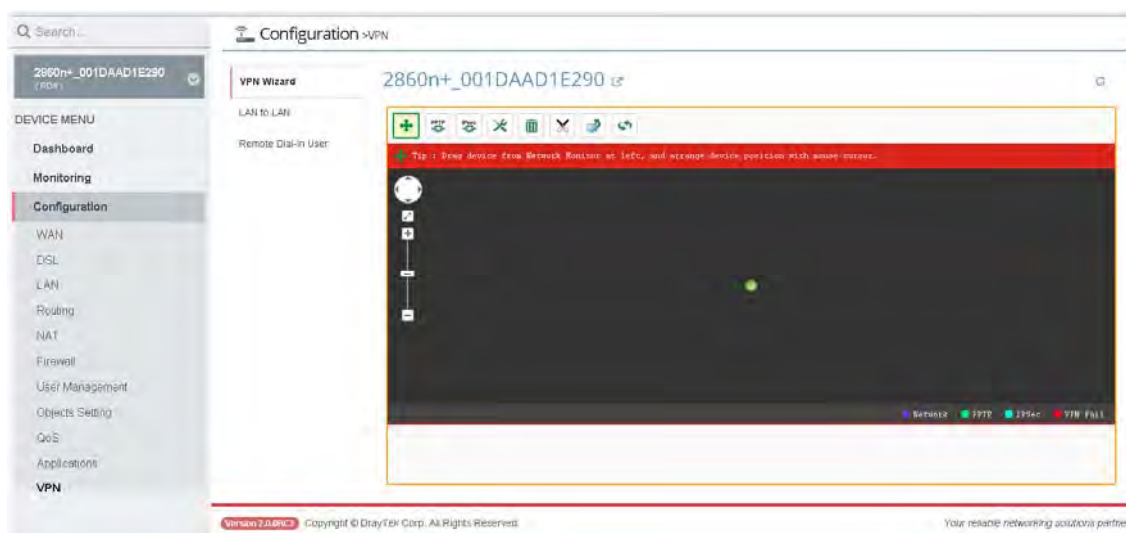
13. After VPN tunnel disconnected, the web page will be shown as follows.



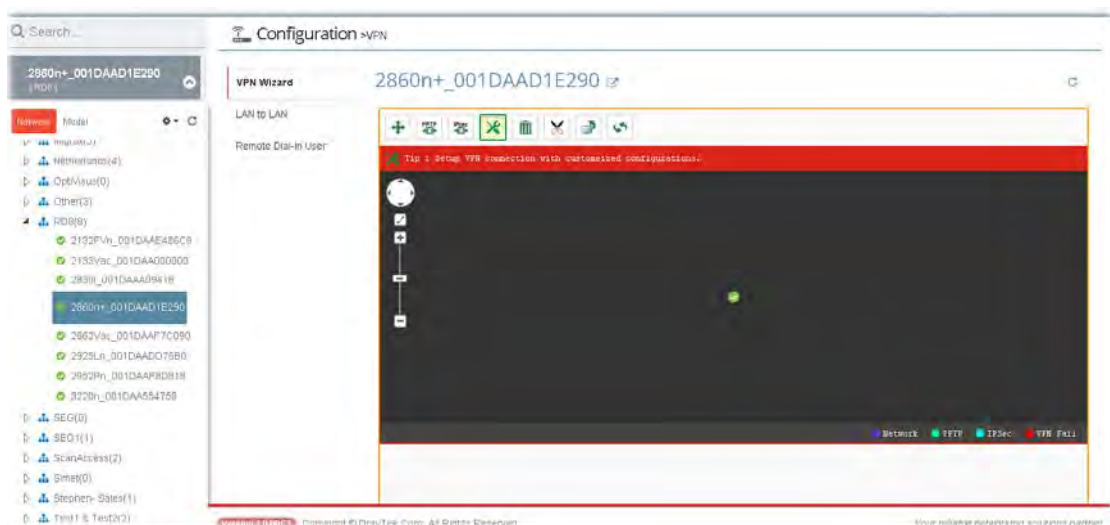
## A.2 How to create a VPN Connection with Advanced Settings by using VPN Wizard ?

VPN wizard supports PPTP and IPsec tunnel, the default encryption for PPTP Tunnel is MPPE, for IPsec Tunnel is AH-SHA1. If you want to set more details for VPN connection, you can use **Advance** connection button.

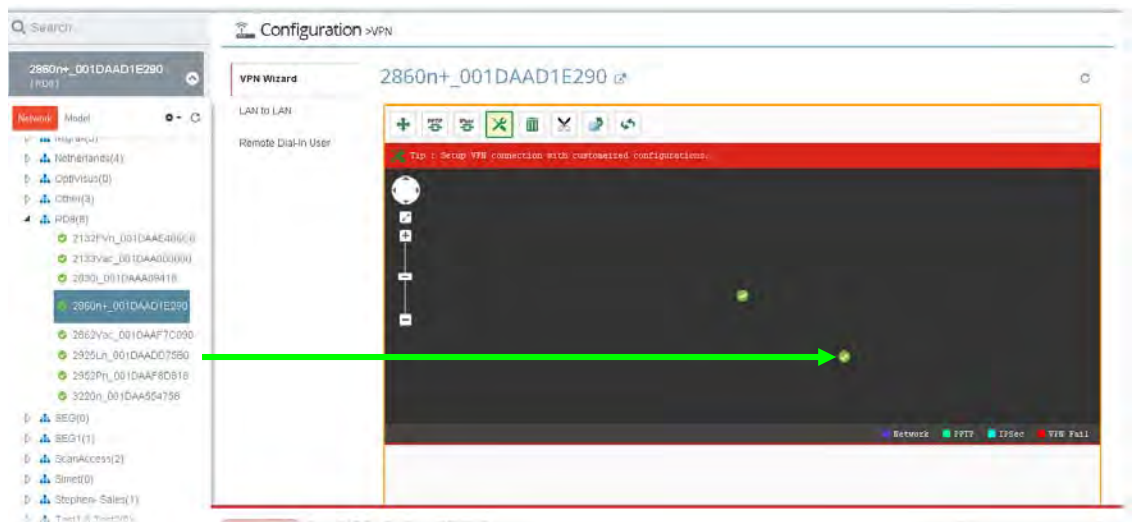
1. Open **DEVICE MENU>>Configuration>> VPN** function on the top menu of VigorACS 2. Then the VPN Wizard web page will appear as the follows:



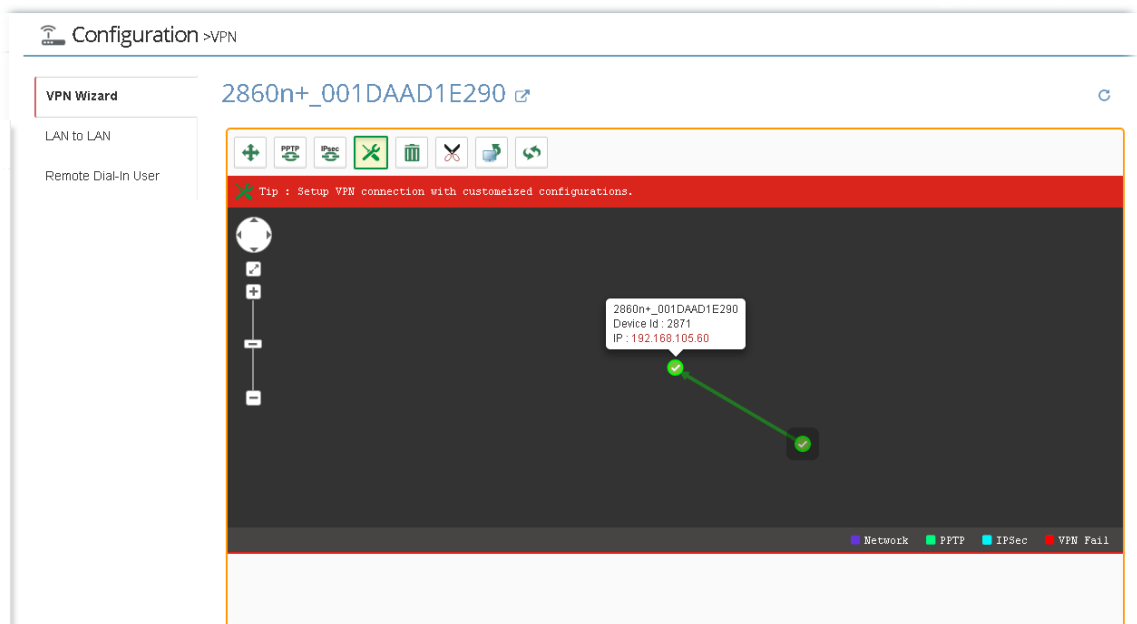
2. Press the **Advance** button, then choose the VPN client (e.g., Vigor2925) at the Network View.



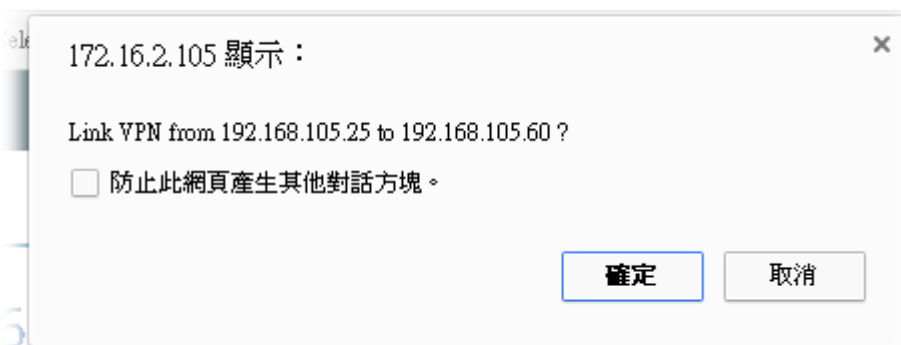
- Click the VPN client (Vigor2925) and drag it to the black area on the right side. Then release it.



- Press the VPN client icon (Vigor2925) and drag it to the VPN server icon (Vigor2860), release it when you see a yellow ring surrounding the VPN server icon.

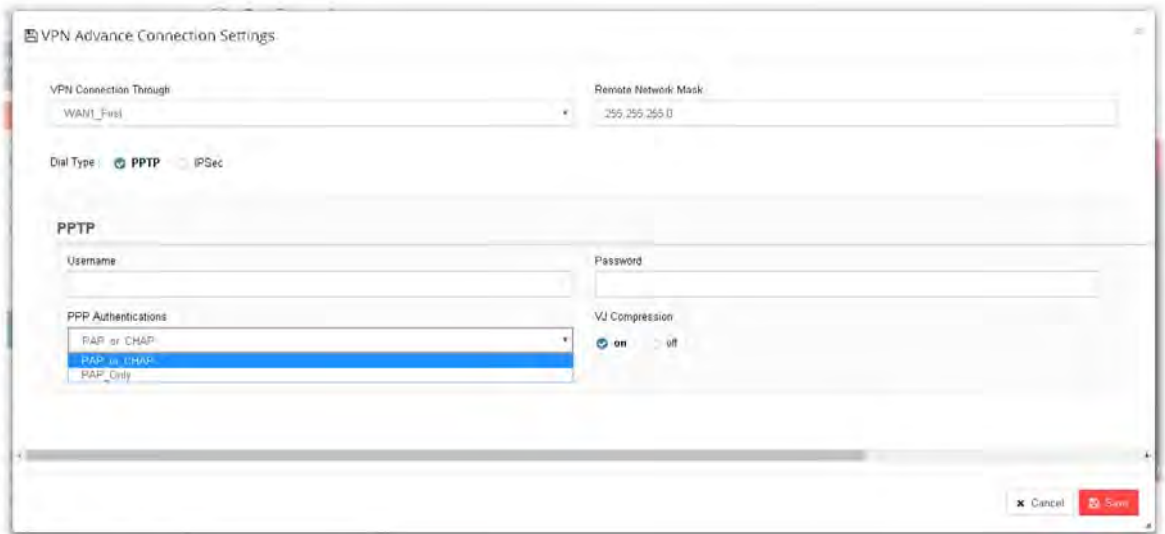


- VigorACS 2 will pop-up a confirmation window, please click the OK button.

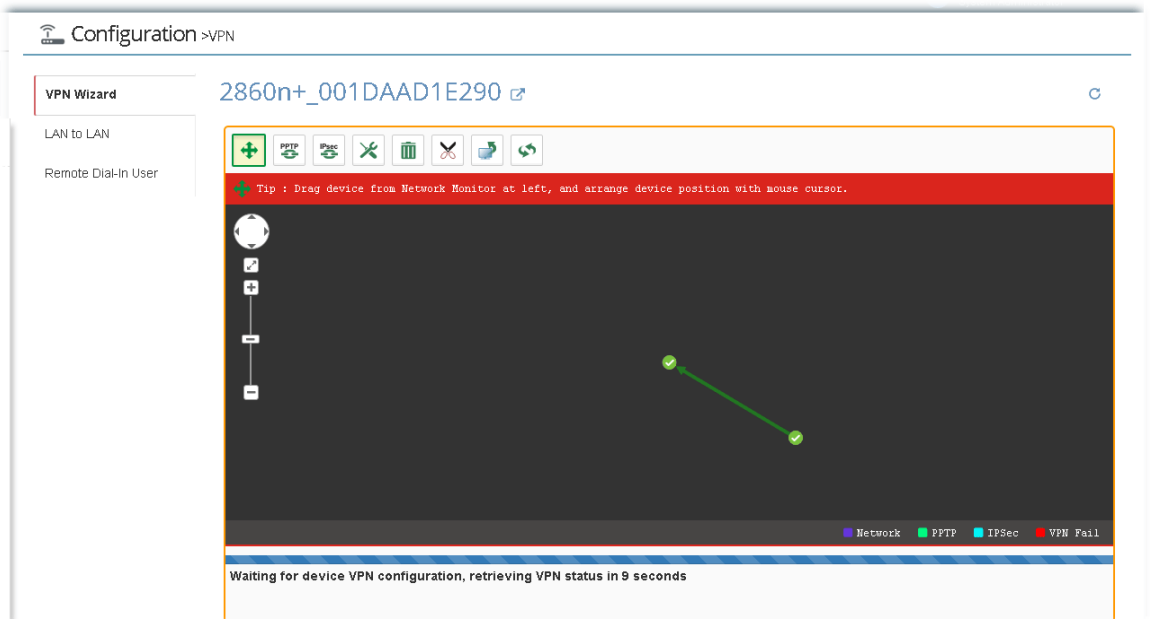




6. A dialog appears as follows. Please set the corresponding parameters and settings manually and click Save.



7. Wait for device VPN configuration.



8. There will be a green arrow from VPN client to VPN server, you could check the VPN tunnel status on the bottom of the VigorACS web as well.

Configuration > VPN

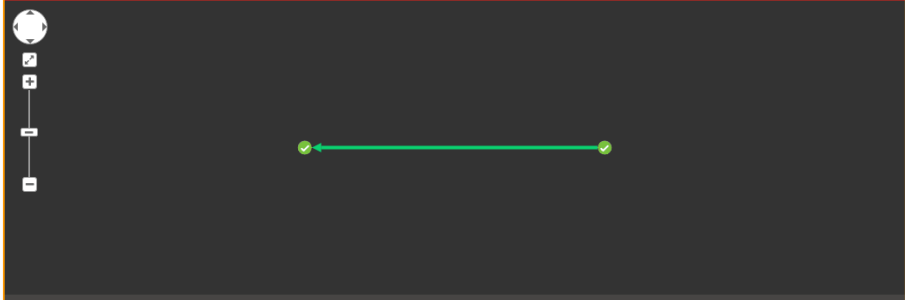
2860n+\_001DAAD1E290

VPN Wizard

LAN to LAN

Remote Dial-In User

Tip : Drag device from Network Monitor at left, and arrange device position with mouse cursor.



Legend: Network (purple), PPTP (green), IPsec (cyan), VPN Fail (red)

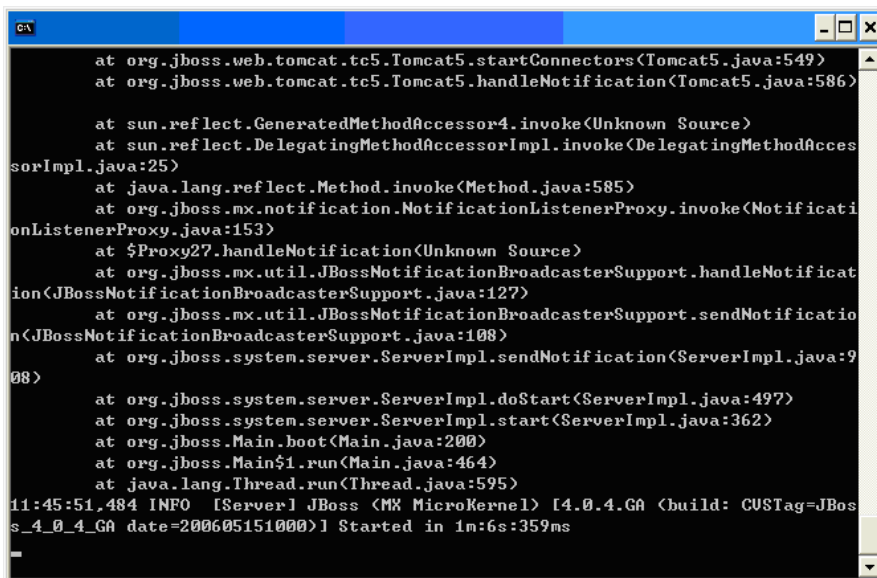
Index	VPN Active	VPN Name	VPN Type	Encryption	Authentication	RemoteIP	VirtualNetwork	Tx Packets	Tx Rate	Rx Pack
1	true	p_290_5B0	PPTP	MPPE		192.168.105.25	192.168.25.0/24	0	0	1

# Chapter 14 Trouble Shooting

## ≡ DrayTek VigorACS2

This appendix will guide you to solve abnormal situations if you cannot access into the Internet after installing the router and finishing the web configuration. Please follow sections below to check your basic installation status stage by stage.

When you try to invoke VigorACS and get the following error message, please locate the file of "server.log" from C:/Program Files/VigorACS 2/server/default/log and send the file to your dealer for further assistance.



```
at org.jboss.web.tomcat.tc5.Tomcat5.startConnectors(Tomcat5.java:549)
at org.jboss.web.tomcat.tc5.Tomcat5.handleNotification(Tomcat5.java:586)

at sun.reflect.GeneratedMethodAccessor4.invoke(Unknown Source)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAcces
sorImpl.java:25)
at java.lang.reflect.Method.invoke(Method.java:585)
at org.jboss.mx.notification.NotificationListenerProxy.invoke(Notificati
onListenerProxy.java:153)
at $Proxy27.handleNotification(Unknown Source)
at org.jboss.mx.util.JBossNotificationBroadcasterSupport.handleNotificat
ion(JBossNotificationBroadcasterSupport.java:127)
at org.jboss.mx.util.JBossNotificationBroadcasterSupport.sendNotificatio
n(JBossNotificationBroadcasterSupport.java:108)
at org.jboss.system.server.ServerImpl.sendNotification(ServerImpl.java:9
08)

at org.jboss.system.server.ServerImpl.doStart(ServerImpl.java:497)
at org.jboss.system.server.ServerImpl.start(ServerImpl.java:362)
at org.jboss.Main.boot(Main.java:200)
at org.jboss.Main$1.run(Main.java:464)
at java.lang.Thread.run(Thread.java:595)
11:45:51.484 INFO [Server] JBoss (MX MicroKernel) [4.0.4.GA (build: CUSTag=JBos
s_4_0_4_GA date=200605151000)] Started in 1m:6s:359ms
```

For Linux system, please locate the file of "server.log" from /usr/local/vigoracs/VigorACS/server/default/log/ and send the file to your dealer for further assistance.

---

## 14.1 Contacting DrayTek

If the router still cannot work correctly after trying many efforts, please contact your dealer for further help right away. For any questions, please feel free to send e-mail to [support@draytek.com](mailto:support@draytek.com).

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# Chapter 15 Reference Information

## 15.1 For Linux System

Corresponding files on Linux system required for VigorACS will be stored in the following paths:

```
java: /usr/local/jdk1.5.0_07
mysql: /usr/local/mysql
vigoracs: /usr/local/vigoracs/VigorACS/

log: /usr/local/vigoracs/VigorACS/server/default/log/server.log
bind ip: /usr/local/vigoracs/VigorACS/bin/startway.txt
mysql data: /usr/local/mysql/data/tr069
start/stop vigoracs : /usr/local/vigoracs/VigorACS/bin/vigoracs.sh
```

To check the current process of VigorACS, please use the following commands to inquire

```
ps(vigoracs): ps -ef | grep "/usr/javase/bin/java -server" |grep -v grep
ps(mysql): ps -ef | grep safe_mysqlld|grep -v grep
or
ps -ef | grep mysqlld_safe|grep -v grep
```

Some link files are required for VigorACS running under Linux system properly. If any one of them is missed, unexpected problems might be happened.

```
ln(java): /usr/javase >> /usr/local/jdk1.5.0_07/
ln(mysql): /usr/local/mysql >> /usr/local/mysql-5.1.41-linux-i686-glibc23
ln(mysql): /tmp/mysql.sock >> /var/lib/mysql/mysql.sock
```

---

## 15.2 For Windows XP System

Corresponding files on Windows XP system required for VigorACS will be stored in the following paths:

```
java: C:\Program Files\Java\jdk1.5.0_07
mysql: C:\mysql
vigoracs: C:\Program Files\VigorACS 2

log: C:\Program Files\VigorACS 2\server\default\log\server.log
license key: C:\Program Files\VigorACS 2 version\license.key
bind ip: C:\Program Files\VigorACS 2\bin\bindip.txt
mysql data: C:\mysql\data\tr069
start vigoracs : C:\Program Files\VigorACS 2\bin\StartVigorACS.bat
stop vigoracs : C:\Program Files\VigorACS 2\bin\ShutdownVigorACS.bat
```