Academic Workspace ONE UEM
Pricing Document



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#### Overview

VMware Workspace ONE integrates access control, application management and multi-platform endpoint management into a single platform and is available as a cloud service or on-premises deployment

## Pricing example

SKUs provided in the pricing tables cover 12-, 24-, and 36-months term. To calculate the total price, multiply the per month price provided with the preferred term length required. For 24- and 36-months term, additional discounts will be applied to demonstrate the benefits of longer-term purchases as shown in the illustrative example below.

Please contact VMware sales for further information.

SKU	Product	Description	Price
Shared Cloud Per	Device		
WMD-AEDEP- 12PTO-A1S	VMware Workspace ONE Mobile Essentials - Shared Cloud - Per Device - SaaS Production Support	Provides core MDM and email management capabilities for mobile devices. Includes Intelligence subset for MDM and Tunnel for intranet/VPN access. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£1.74 per device per month
WMD-AEDEP- 24PTO-A1S			£1.73 per device per month
WMD-AEDEP- 36PTO-A1S			£1.56 per device per month

## **Pricing Options**

When licensing Workspace ONE in a device-license model, the SSO and Access Control technology is restricted to work only on licensed devices and from managed applications. Organizations looking to enable or allow access to enterprise applications from any web browser, must license Workspace ONE in a per-user license model.

Workspace One UEM Bundles (includes Workspace One Assist) (Education Specific)

SKU	Product	Description	Price
Workspace ONE	for Education (Per D	Pevice)	
WMD-AEDEP- 12PT0-A1S	Academic VMware Workspace ONE	Workspace ONE Education Essentials. Initial purchase requires VMware AirWatch Cloud - Managed Hosting	£1.74 per device
WMD-AEDEP- 24PT0-A1S	Education Essentials - Managed Hosting - Per Device - SaaS Production Support - Subscription - 12 Month Prepaid	Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WMD-AEDEP- 36PT0-A1S			
WMD-AEDUP- 12PTO-A1S	Academic VMware Workspace ONE for	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Initial	£3.15 per device
WMD-AEDUP- 24PTO-A1S	Education - Managed Hosting - Per Device - SaaS Production Support	purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	per month



WMD-AEDUP-	- Subscription - 12		
36PTO-A1S	Month Prepaid		
WSD-AEDEP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Education Essentials. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1	£0.95 per device
WSD-AEDEP- 24PT0-A1S	Education Essentials - Shared Cloud - Per Device - SaaS Production Support - Subscription - 12	Support 7 days a week.	per month
WSD-AEDEP- 36PTO-A1S	Month Prepaid		
WSD-AEDUP- 12PTO-A1S	Academic VMware Workspace ONE for	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Minimum	£2.36 per device
WSD-AEDUP- 24PTO-A1S	Education - Shared Cloud - Per Device - SaaS Production Support - Subscription - 12	initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	per month
WSD-AEDUP- 36PTO-A1S	Month Prepaid		
Workspace ONE	for Education (Per U	lser)	ı
WMU-AEDEP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Education Essentials. Initial purchase requires VMware AirWatch Cloud - Managed Hosting	£3.28 per user
WMU-AEDEP- 24PTO-A1S	Education Essentials - Managed Hosting - Per User - SaaS Production Support - Subscription - 12	Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WMU-AEDEP- 36PTO-A1S	Month Prepaid		
WMU-AEDUP- 12PTO-A1S	Academic VMware Workspace ONE for	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Initial	£5.83 per user
WMU-AEDUP- 24PTO-A1S	Education - Managed Hosting - Per User - SaaS Production Support - Subscription - 12	purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	per month
WMU-AEDUP- 36PTO-A1S	Month Prepaid		
WSU-AEDEP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Education Essentials. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1	£1.70 per user per
WSU-AEDEP- 24PTO-A1S	Education Essentials - Shared Cloud - Per User - SaaS Production Support - Subscription - 12	Support 7 days a week.	month
WSU-AEDEP- 36PTO-A1S	Month Prepaid		
WSU-AEDUP- 12PTO-A1S WSU-AEDUP- 24PTO-A1S	Academic VMware Workspace ONE for Education - Shared Cloud - Per User - SaaS Production Support -	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£4.26 per user per month



WSU-AEDUP- 36PTO-A1S	Subscription - 12 Month Prepaid		
Workspace ONE	for Education (Lates	t Mode)	
WMD-ADEDEP- 12PT0-A1S	Academic VMware Workspace ONE Education Essentials	For Add-on Only. Workspace ONE Education Essentials. Includes latest mode for AirWatch portion only. Workspace ONE Access remains standard (shared)	£1.34 per device per month
WMD-ADEDEP- 24PTO-A1S	- Latest Mode - Per Device - SaaS Production Support - Subscription - 12	hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses. Technical Support, 24 Hour Sev 1 Support 7 days a	per month
WMD-ADEDEP- 36PTO-A1S	Month Prepaid	week.	
WMU-ADEDEP- 12PTO-A1S	Academic VMware Workspace ONE	For Add-on Only. Workspace ONE Education Essentials. Includes latest mode for AirWatch portion only.	£2.49 per user
WMU-ADEDEP- 24PTO-A1S	Education Essentials - Latest Mode - Per User - SaaS Production Support - Subscription - 12	Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses. Technical Support, 24 Hour Sev 1 Support 7 days a	per month
WMU-ADEDEP- 36PTO-A1S	Month Prepaid	week.	
WMU-ADEDUP- 12PT0-A1S	Academic VMware Workspace ONE for	For Add-on Only. Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only.	£5.04 per user per
WMU-ADEDUP- 24PTO-A1S	Education - Latest Mode - Per User - SaaS Production Support - Subscription - 12	Includes latest mode for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses.	month
WMU-ADEDUP- 36PTO-A1S	Month Prepaid	Technical Support, 24 Hour Sev 1 Support 7 days a week.	

## VMware Workspace One

SKU	Product	Description	Price
Shared Cloud Per	Device		
WSD-AMDMP- 12PTO-A1S	Academic VMware Workspace ONE Mobile Essentials -	Workspace ONE Mobile Essentials (Includes AirWatch). Provides core MDM and email management capabilities for mobile devices, Includes Intelligence subset for MDM	£1.42 per device per month
WSD-AMDMP- 24PTO-A1S	Shared Cloud - Per Device - SaaS Production Support	and Tunnel for intranet/VPN access. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSD-AMDMP- 36PTO-A1S			
WSD-AMMEP- 12PT0-A1S	Academic VMware Workspace ONE	Workspace ONE Desktop Essentials (Includes AirWatch). Provides MDM and advanced desktop lifecycle	£1.89 per device
WSD-AMMEP- 24PTO-A1S	Desktop Essentials - Shared Cloud - Per Device - SaaS Production Support	management capabilities for PCs. Includes Intelligence subset for modern management and Tunnel for intranet/VPN access. Does not support mobile devices. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSD-AMMEP- 36PT0-A1S			



WSD-AWOSP- 12PT0-A1S WSD-AWOSP- 24PT0-A1S	Academic VMware Workspace ONE Standard - SaaS Production Support	Workspace ONE Standard (Includes AirWatch). Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week	£1.77 per device per month
WSD-AWOSP- 36PTO-A1S			
WSD-AWOAP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Advanced (Includes AirWatch). Minimum initial purchase of 25 devices. Technical Support, 24 Hour	£2.81 per device
WSD-AWOAP- 24PTO-A1S	Advanced - SaaS Production Support	Sev 1 Support 7 days a week.	per month
WSD-AWOAP- 36PT0-A1S			
WSD-AECAP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 device, Workspace ONE Intelligence for 1	£4.67 per device
WSD-AECAP- 24PTO-A1S	Enterprise - SaaS Production Support	device, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week	per month
WSD-AECAP- 36PTO-A1S			
Shared Cloud Per	User		
WSU-AMDMP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Mobile Essentials (Includes AirWatch). Provides core MDM and email management capabilities	£2.55 per user
WSU-AMDMP- 24PTO-A1S	Mobile Essentials - Shared Cloud - Per User - SaaS Production Support	for mobile devices. Includes Intelligence subset for MDM and Tunnel for intranet/VPN access. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSU-AMDMP- 36PTO-A1S			
WSU-AMMEP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Desktop Essentials (Includes AirWatch). Provides MDM and advanced desktop lifecycle	£3.40 per user
WSU-AMMEP- 24PTO-A1S	Desktop Essentials - Shared Cloud - Per User - SaaS Production Support	management capabilities for PCs. Includes Intelligence subset for modern management and Tunnel for intranet/VPN access. Does not support mobile devices. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSU-AMMEP- 36PTO-A1S		2	
WSU-AWOSP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Standard (Includes AirWatch). Minimum initial purchase of 25 users. Technical Support, 24 Hour	£3.04 per user
WSU-AWOSP- 24PTO-A1S	Standard - SaaS Production Support	Sev 1 Support 7 days a week.	per month
WSU-AWOSP- 36PTO-A1S			
WSU-AWOAP- 12PTO-A1S	Academic VMware Workspace ONE		£5.09
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WSU-AWOAP- 24PTO-A1S	Advanced - SaaS Production Support	Workspace ONE Advanced (Includes AirWatch). Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per user per month
WSU-AWOAP- 36PTO-A1S			
WSU-AECAP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1	£7.01 per user per
WSU-AECAP- 24PT0-A1S	Enterprise	user, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	month
WSU-AECAP- 36PTO-A1S			
Dedicated Hostin	g Environments – Ma	anaged Hosting Per Device	
WMD-AMDMP-	Academic VMware	Workspace ONE Mobile Essentials (Includes AirWatch).	£1.89
12PTO-A1S	Workspace ONE Mobile Essentials -	Provides core MDM and email management capabilities for mobile devices. Includes Intelligence subset for MDM	per device per month
WMD-AMDMP- 24PT0-A1S	Managed Hosting - Per Device - SaaS Production Support	and Tunnel for intranet/VPN access. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Technical Support,	
WMD-AMDMP- 36PT0-A1S		24 Hour Sev 1 Support 7 days a week.	
WMD-AMMEP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Desktop Essentials (Includes AirWatch). Provides MDM and advanced desktop lifecycle	£2.36 per device
WMD-AMMEP- 24PT0-A1S	Desktop Essentials - Managed Hosting - Per Device - SaaS Production Support	management capabilities for PCs. Includes Intelligence subset for modern management and Tunnel for intranet/VPN access. Does not support mobile devices. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee /	per month
WMD-AMMEP- 36PTO-A1S		Environment) and a minimum purchase of 3,000 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMD-AWOSP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Standard (Includes AirWatch). Includes managed hosting for AirWatch portion only. IDM remains	£2.23 per device
WMD-AWOSP- 24PT0-A1S	Standard - SaaS Production Support	standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Also requires existing Managed Hosting	per month
WMD-AWOSP- 36PT0-A1S		subscription. Follow on minimum purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMD-AWOAP- 12PT0-A1S	Academic VMware Workspace ONE	Workspace ONE Advanced (Includes AirWatch). Includes managed hosting for AirWatch portion only. IDM remains	£3.28 per device
WMD-AWOAP- 24PT0-A1S	Advanced - SaaS Production Support	standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Also requires existing Managed Hosting	per month
WMD-AWOAP- 36PTO-A1S		subscription. Follow on minimum purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMD-AECAP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 device, Workspace ONE Intelligence for 1	£5.15



WMD-AECAP- 24PT0-A1S	Enterprise - SaaS Production Support	device, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per device per month
WMD-AECAP- 36PT0-A1S			
<b>Dedicated Hostin</b>	g Environments – M	anaged Hosting Per User	
WMU-AMDMP- 12PTO-A1S WMU-AMDMP- 24PTO-A1S	Academic VMware Workspace ONE Mobile Essentials - Managed Hosting - Per User - SaaS Production Support	Workspace ONE Mobile Essentials (Includes AirWatch). Provides core MDM and email management capabilities for mobile devices. Includes Intelligence subset for MDM and Tunnel for intranet/VPN access. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24	£3.50 per user per month
WMU-AMDMP- 36PT0-A1S		Hour Sev 1 Support 7 days a week.	
WMU-AMMEP- 12PTO-A1S WMU-AMMEP- 24PTO-A1S	Academic VMware Workspace ONE Desktop Essentials - Managed Hosting - Per User - SaaS Production Support	Workspace ONE Desktop Essentials (Includes AirWatch). Provides MDM and advanced desktop lifecycle management capabilities for PCs. Includes Intelligence subset for modern management and Tunnel for intranet/VPN access. Does not support mobile devices. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 2 000 years.	£4.35 per user per month
WMU-AMMEP- 36PTO-A1S		Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMU-AWOSP- 12PTO-A1S WMU-AWOSP-	Academic VMware Workspace ONE Standard - SaaS	Workspace ONE Standard (Includes AirWatch). Includes managed hosting for AirWatch portion only. IDM remains standard (shared) hosting. Initial	£3.98 per user per month
24PTO-A1S	Production Support	purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting	
WMU-AWOSP- 36PTO-A1S		subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMU-AWOAP- 12PTO-A1S	Academic VMware Workspace ONE Advanced - SaaS	Workspace ONE Advanced (Includes AirWatch). Includes managed hosting for AirWatch portion only. IDM remains standard (shared) hosting. Initial	£6.03 per user per month
WMU-AWOAP- 24PTO-A1S	Production Support	purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting	
WMU-AWOAP- 36PT0-A1S		subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMU-AECAP- 12PTO-A1S	Academic VMware Workspace ONE Enterprise	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal	£7.97 per user per month
WMU-AECAP- 24PTO-A1S	Litterprise	License for 1 named user. Workspace ONE Advanced (Includes AirWatch). Includes managed hosting for AirWatch portion only. IDM remains standard (shared) hosting. Initial	per month
WMU-AECAP- 36PTO-A1S		purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week	
Anywhere Workspace *please note no academic SKU's available*			



WMU-AAWEP- 12PTO-C1S  WMU-AAWEP- 24PTO-C1S  WMU-AAWEP- 36PTO-C1S	VMware Anywhere Workspace Enterprise - Managed Hosting - Per User - SaaS Production Support	VMware Anywhere Workspace Enterprise, Includes Workspace ONE Enterprise, Secure Access and Cloud Web Security Advanced. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£19.70 per user per month
WSU-AAWEP- 12PTO-C1S  WSU-AAWEP- 24PTO-C1S  WSU-AAWEP- 36PTO-C1S	VMware Anywhere Workspace Enterprise - Shared Cloud - Per User - SaaS Production Support - Subscription	VMware Anywhere Workspace Enterprise, Includes Workspace ONE Enterprise, Secure Access and Cloud Web Security Advanced. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£18.12 per user per month
UAT Environment	<u> </u>		
WHE-ASUAT- 12PTO-A1S	VMware Workspace ONE - Cloud UAT Environment, Fee/Environment - Subscription	VMware Workspace ONE - Cloud UAT Environment, Annual Fee/Environment	£3,991.35 per annum
WHE-AMUAT- 12PTO-A1S	VMware AirWatch Cloud - Managed Hosting UAT Environment, Fee / Environment - Subscription	AirWatch Cloud - Managed Hosting UAT Environment, Annual Fee / Environment.	£7,982.70 per annum
Setup & Deploym	ent Services		
WHE-AMSET- 1TCTO-A1S	VMware AirWatch Cloud - Managed Hosting Environment Setup, One Time Fee / Environment - Subscription	Managed Hosting Environment Setup, One Time Fee / Environment	£7,982.70
WDM-WOSDS- 1TCTO-A1S	VMware Workspace ONE Deployment - Standard - Managed Hosting - One Time	VMware WS1 Deployment - Standard bundle includes software installation and configuration for the specified license suite. Includes assistance rolling out initial 10 devices by OS of all applicable deliverables outlined in the corresponding datasheet. All Services paid in advance and delivered by AirWatch Professionals.	£10,194.49
WDM-WOADA- 1TCTO-A1S	VMware Workspace ONE Deployment - Advanced - Managed Hosting - One Time	VMware WS1 Deployment - Advanced bundle includes software installation and configuration for the specified license suite. Includes assistance rolling out initial 10 devices by OS of all applicable deliverables outlined in the corresponding datasheet. All Services paid in advance and delivered by AirWatch Professionals.	£14,766.05

## In Life Upgrade options

SKU	Product	Description	Price		
Workspace ONE	Workspace ONE Standard – Per device to per user				
WSU-AUTSP- 12PTO-A1S	Academic Upgrade: VMware Workspace		£1.41 per device		



WSU-AUTSP- 24PTO-A1S  WSU-AUTSP- 36PTO-A1S  WMU-AUTSP- 12PTO-A1S  WMU-AUTSP- 24PTO-A1S	ONE Standard (Per Device) to Workspace ONE Standard - Shared Cloud - Per User - SaaS Production Support  Academic Upgrade: VMware Workspace ONE Standard (Per Device) to	Upgrade to Workspace ONE Standard (Includes AirWatch). Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.  Upgrade to Workspace ONE Standard (Includes AirWatch). Includes Managed Hosting for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware	£1.93 per user per month
WMU-AUTSP- 36PT0-A1S	Workspace ONE Standard - Managed Hosting - Per User - SaaS Production Support	AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
	Standard -> Advance		
WSD-AUSAP- 12PTO-A1S WSD-AUSAP- 24PTO-A1S	Academic Upgrade: VMware Workspace ONE Standard (Per Device) to Workspace ONE Advanced - Shared Cloud - Per Device -	Upgrade to Workspace ONE Advanced (Includes AirWatch). Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£1.15 per device per month
WSD-AUSAP- 36PTO-A1S	SaaS Production Support/Subscription		
WMD-AUSAP- 12PT0-A1S WMD-AUSAP- 24PT0-A1S	Academic Upgrade: VMware Workspace ONE Standard to Workspace ONE Advanced - Managed Hosting -	Upgrade to Workspace ONE Advanced (Includes AirWatch). Includes Managed Hosting for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase	£1.15 per device per month
WMD-AUSAP- 36PT0-A1S	Per Device - SaaS Production Support/Subscription	of 3,000 devices. Also requires existing Managed Hosting subscription. Follow on minimum purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WSU-AUSAP- 12PTO-A1S WSU-AUSAP- 24PTO-A1S	Academic Upgrade: VMware Workspace ONE Standard (Per User) to Workspace ONE Advanced - Shared Cloud - Per User - SaaS	Upgrade to Workspace ONE Advanced (Includes AirWatch). Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£2.25 per user per month
WSU-AUSAP- 36PTO-A1S	Production Support		
WMU-AUSAP- 12PTO-A1S WMU-AUSAP-	Academic Upgrade: VMware Workspace ONE Standard to Workspace ONE	Upgrade to Workspace ONE Advanced (Includes AirWatch). Includes Managed Hosting for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware	£2.25 per user per month
WMU-AUSAP- 36PTO-A1S	Advanced - Managed Hosting - Per User - SaaS Production Support	AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
Workspace ONE	Standard per device	-> Advanced per user	
WSU-AUTAP- 12PTO-A1S	Academic Upgrade: VMware Workspace		£3.66 per user



WSU-AUTAP- 24PTO-A1S	ONE Standard (Per Device) to Workspace ONE Advanced - Shared Cloud - Per User -	Upgrade to Workspace ONE Advanced (Includes AirWatch). Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSU-AUTAP- 36PT0-A1S	SaaS Production Support		
WMU-AUTAP- 12PTO-A1S	Academic Upgrade: VMware Workspace ONE Standard (Per	Upgrade to Workspace ONE Advanced (Includes AirWatch). Includes Managed Hosting for AirWatch portion only. Workspace ONE Access remains standard	£4.18 per user per month
WMU-AUTAP- 24PTO-A1S	Device) to Workspace ONE Advanced - Managed Hosting -	(shared) hosting. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting	per month
WMU-AUTAP- 36PT0-A1S	Per User - SaaS Production Support	subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
Workspace ONE	Advanced – Per devi	ice to per user	
WSU-AUAUP- 12PTO-A1S	Academic Upgrade: VMware Workspace	Upgrade to Workspace ONE Advanced (Includes AirWatch). Minimum initial purchase of 25 users. Technical	£2.52 per user
WSU-AUAUP- 24PTO-A1S	ONE Advanced (Per Device) to Workspace ONE Advanced - Shared Cloud - Per User -	Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSU-AUAUP- 36PT0-A1S	SaaS Production Support		
WMU-AUAUP- 12PTO-A1S	Academic Upgrade: VMware Workspace	Upgrade to Workspace ONE Advanced (Includes AirWatch). Includes Managed Hosting for AirWatch	£3.03 per user
WMU-AUAUP- 24PT0-A1S	ONE Advanced (Per Device) to Workspace ONE Advanced - Managed Hosting -	portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Also requires existing Managed Hosting	per month
WMU-AUAUP- 36PTO-A1S	Per User - SaaS Production Support	subscription. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
Workspace ONE	Standard -> Enterpri	ise	
WSD-AUSEC- 12PTO-A1S	Academic Upgrade: VMware Workspace ONE Standard to	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 device, Workspace ONE Intelligence for 1 device, and Horizon Apps Universal License for 1 named	£3.20 per device per month
WSD-AUSEC- 24PT0-A1S	VMware Workspace ONE Enterprise - Shared Cloud - SaaS Production Support -	user. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSD-AUSEC- 36PTO-A1S	1 Device		
WMD-AUSEC- 12PT0-A1S	Academic Upgrade: VMware Workspace	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 device, Workspace ONE Intelligence for 1	£3.22 per device
WMD-AUSEC- 24PTO-A1S	ONE Standard to VMware Workspace ONE Enterprise - Managed Hosting - SaaS Production	device, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Follow on minimum purchase of 25 devices. Technical	per month
WMD-AUSEC- 36PT0-A1S	Support - 1 Device	Support, 24 Hour Sev 1 Support 7 days a week.	
WSU-AUSEC- 12PTO-A1S	Academic Upgrade: VMware Workspace	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1	£4.36 per user



\A/C   A  C  C	ONE Character II	Lucar and Hariman April Hairman Line C. 4	
WSU-AUSEC- 24PTO-A1S	ONE Standard to VMware Workspace ONE Enterprise - Shared Cloud - SaaS Production Support -	user, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSU-AUSEC- 36PTO-A1S	1 User		
WMU-AUSEC- 12PTO-A1S	Academic Upgrade: VMware Workspace ONE Standard to	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1	£4.39 per user
WMU-AUSEC- 24PTO-A1S	VMware Workspace ONE Enterprise - Managed Hosting - SaaS Production	user, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Follow on minimum purchase of 25 users. Technical	per month
WMU-AUSEC- 36PTO-A1S	Support - 1 User	Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
Workspace ONE	Standard per device	-> Enterprise per user	1
WSU-AUSHC- 12PTO-A1S	Academic Upgrade: VMware Workspace	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1	£5.77 per user
WSU-AUSHC-	ONE Standard Per Device to WS1	user, and Horizon Apps Universal License for 1 named	per month
24PTO-A1S	Enterprise - Shared Cloud - SaaS Production Support -	user. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WSU-AUSHC- 36PTO-A1S	1 User		
WMU-AUSHC- 12PTO-A1S	Academic Upgrade: VMware Workspace	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1	£6.32 per user
WMU-AUSHC- 24PT0-A1S	ONE Standard Per Device to WS1 Enterprise - Managed Hosting - SaaS Production	user, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Follow on minimum purchase of 25 users. Technical	per month
WMU-AUSHC- 36PTO-A1S	Support -1 User	Support, 24 Hour Sev 1 Support 7 days a week.	
Workspace ONE	Advanced -> Enterpr	I	ı
WSD-AUAEC- 12PTO-A1S	Academic Upgrade: VMware Workspace	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 device, Workspace ONE Intelligence for 1	£2.05 per device
WSD-AUAEC- 24PTO-A1S	ONE Advanced to VMware Workspace ONE Enterprise - Shared Cloud - SaaS	device, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSD-AUAEC- 36PTO-A1S	Production Support - 1 Device - Subscription		
WMD-AUAEC-	Academic Upgrade:	Workspace ONE Enterprise includes Workspace ONE	£1.89
12PTO-A1S WMD-AUAEC- 24PTO-A1S	VMware Workspace ONE Advanced to VMware Workspace ONE Enterprise - Managed Hosting - SaaS Production	Advanced for 1 device, Workspace ONE Intelligence for 1 device, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices.	per device per month
WMD-AUAEC- 36PT0-A1S	Support - 1 Device	Follow on minimum purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	



WSU-AUAEC- 12PTO-A1S WSU-AUAEC- 24PTO-A1S WSU-AUAEC- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Advanced to VMware Workspace ONE Enterprise - Shared Cloud - SaaS Production Support - 1 User	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£2.11 per user per month
WMU-AUAEC- 12PTO-A1S WMU-AUAEC- 24PTO-A1S WMU-AUAEC- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Advanced to VMware Workspace ONE Enterprise - Managed Hosting - SaaS Production Support - 1 User	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£3.30 per user per month
Markenses ONE	Advanced nor device	 e -> Enterprise per user	
WSU-AUAHC- 12PTO-A1S WSU-AUAHC- 24PTO-A1S	Academic Upgrade: VMware Workspace ONE Advanced Per Device to WS1 Enterprise - Shared Cloud - SaaS Production Support - 1 User	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£4.63 per user per month
WMU-AUAHC- 12PTO-A1S WMU-AUAHC- 24PTO-A1S WMU-AUAHC- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Advanced Per Device to WS1 Enterprise - Managed Hosting - SaaS Production Support - 1 User	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£5.17 per user per month
30F10-A13			
Workspace ONE	Enterprise - Per devi	ice to per user	
WSU-AUCDU- 12PTO-A1S WSU-AUCDU- 24PTO-A1S WSU-AUCDU- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Enterprise per device to VMware Workspace ONE Enterprise - Shared Cloud - SaaS Production Support - 1 User	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal License for 1 named user. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£2.57 per user per month
WMU-AUCDU- 12PTO-A1S WMU-AUCDU- 24PTO-A1S WMU-AUCDU- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Enterprise per device to VMware Workspace ONE Enterprise - Managed Hosting - SaaS Production Support - 1 User	Workspace ONE Enterprise includes Workspace ONE Advanced for 1 user, Workspace ONE Intelligence for 1 user, and Horizon Apps Universal License for 1 named user. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Follow on minimum purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£3.10 per user per month



# In Life Upgrade options to Workspace One for Education Bundles

Per device upgra	des for Education		
WMD-ASUPKPDP- 12PTO-A1S WMD-ASUPKPDP- 24PTO-A1S	Academic Subscription Upgrade: VMware Workspace ONE K- 12 (Perpetual) to Workspace ONE Education Essentials - Latest Mode - Per Device - SaaS Production Support - Subscription	Workspace ONE Education Essentials. Includes latest mode for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses. Technical Support, 24	£1.07 per device per month
WMD-ASUPKPDP- 36PT0-A1S		Hour Sev 1 Support 7 days a week.	
WMD-AUDEDUP- 12PT0-A1S	Academic Upgrade: VMware Workspace	For Add-on Only. Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only.	£1.42 per device
WMD-AUDEDUP- 24PT0-A1S	ONE Education Essentials to Workspace ONE for Education - Latest Mode - Per Device -	Includes latest mode for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses.	per month
WMD-AUDEDUP- 36PT0-A1S	SaaS Production Support - Subscription	Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMD-AUEDUP- 12PT0-A1S	Academic Upgrade: VMware Workspace ONE Education	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Initial purchase requires VMware AirWatch Cloud - Managed	£1.42 per device per month
WMD-AUEDUP- 24PT0-A1S	Essentials to Workspace ONE for Education - Managed Hosting - Per Device - SaaS Production Support - Subscription	Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	
WMD-AUEDUP- 36PT0-A1S			
WSD-ASUPKPP- 12PT0-A1S	Academic Subscription Upgrade: VMware	Workspace ONE Education Essentials. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£0.76 per device per month
WSD-ASUPKPP- 24PT0-A1S	Workspace ONE K- 12 (Perpetual) to Workspace ONE Education Essentials - Shared Cloud - Per Device - SaaS Production Support - Subscription		per
WSD-ASUPKPP- 36PT0-A1S			
WSD-ASUPKPSP- 12PTO-A1S	Academic Subscription Upgrade: VMware	Workspace ONE Education Essentials. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£0.76 per device per month
WSD-ASUPKPSP- 24PT0-A1S	Workspace ONE K- 12 (P+H Shared Cloud) to Workspace ONE Education Essentials - Shared		
WSD-ASUPKPSP- 36PTO-A1S	Cloud - Per Device - SaaS Production Support - Subscription		
WSD-AUEDUP- 12PT0-A1S	Academic Upgrade: VMware Workspace	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Minimum	£1.42 per device



WSD-AUEDUP- 24PTO-A1S	ONE Education Essentials to Workspace ONE for Education - Shared Cloud - Per Device -	initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support 7 days a week.	per month
WSD-AUEDUP- 36PTO-A1S	SaaS Production Support - Subscription		

Per User upgrade	es for Education		
WMU-AUDEDUP- 12PTO-A1S WMU-AUDEDUP- 24PTO-A1S WMU-AUDEDUP- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials to Workspace ONE for Education - Latest Mode - Per User - SaaS Production Support - Subscription	For Add-on Only. Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Includes latest mode for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£2.55 per user per month
WMU-AUDEEDP- 12PTO-A1S WMU-AUDEEDP- 24PTO-A1S WMU-AUDEEDP- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials (Per Device) to Workspace ONE for Education - Latest Mode - Per User - SaaS Production Support - Subscription	For Add-on Only. Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Includes latest mode for AirWatch portion only. Workspace ONE Access remains standard (shared) hosting. Initial purchase requires VMware AirWatch Cloud - Latest Mode Environment Setup (One Time Fee / Environment) and a minimum purchase of 500 licenses. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£3.71 per user per month
WMU-AUEDEP- 12PTO-A1S  WMU-AUEDEP- 24PTO-A1S  WMU-AUEDEP- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials Per Device to Per User - Managed Hosting - SaaS Production Support - Subscription	Workspace ONE Education Essentials. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£1.55 per user per month
WMU-AUEDUP- 12PTO-A1S WMU-AUEDUP- 24PTO-A1S WMU-AUEDUP- 36PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials to Workspace ONE for Education - Managed Hosting - Per User - SaaS Production Support - Subscription	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£2.55 per user per month
WMU-AUEEDP- 12PTO-A1S WMU-AUEEDP- 24PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials (Per Device) to Workspace ONE for Education - Managed	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Initial purchase requires VMware AirWatch Cloud - Managed Hosting Environment Setup (One Time Fee / Environment) and a minimum purchase of 3,000 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£4.10 per user per month



WMU-AUEEDP- 36PTO-A1S	Hosting - Per User - SaaS Production Support - Subscription		
WSU-AUEDEP- 12PTO-A1S	Academic Upgrade: VMware Workspace ONE Education	Workspace ONE Education Essentials. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£0.76 per user per month
WSU-AUEDEP- 24PTO-A1S	Essentials Per Device to Per User - Shared Cloud - SaaS Production Support - Subscription		
WSU-AUEDEP- 36PTO-A1S			
WSU-AUEDUP- 12PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials to Workspace ONE for Education - Shared Cloud - Per User - SaaS Production Support - Subscription	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£2.55 per user per month
WSU-AUEDUP- 24PTO-A1S			
WSU-AUEDUP- 36PTO-A1S			
WSU-AUEEDP- 12PTO-A1S	Academic Upgrade: VMware Workspace ONE Education Essentials (Per Device) to Workspace ONE for Education - Shared Cloud - Per User - SaaS Production Support - Subscription	Academic VMware Workspace ONE for Education for learning institutions k-12 and higher ed only. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support 7 days a week.	£3.31 per user per month
WSU-AUEEDP- 24PTO-A1S			
WSU-AUEEDP- 36PTO-A1S			

## **Pricing Considerations**

Please refer to the below key points when considering buying VMware offerings:

- Pricing based upon a 12m prepaid subscription with 24, 36-month prices available upon request
- Shared Cloud environments have a minimum requirement of 25 devices / user in the initial order
- Managed Hosting environments have a minimum requirement of 25 devices / user in the initial order
- Managed Hosting environments including UAT require a setup fee per environment
- In life upgrade pricing runs for the duration of the initial contract before reverting to standard pricing for any extended term beyond the initial period.
- "Latest Mode" has a minimum of 500 devices in the initial order
- Academic pricing subject to eligibility
- Education bundles applicable for Higher Education and Learning Institutions only



#### Add-ons

Add-ons are value added services that can be purchased in addition to the core Workspace ONE UEM. These services are optional and are priced and charged separately.

### 1. Workspace One Assist

SKU	Product	Description	Price		
Workspace ONE	Workspace ONE Assist				
WSD-AARMP- 12PT0-A1S WSD-AARMP- 24PT0-A1S	Academic VMware Workspace ONE Assist Add On - Shared Cloud - Per Device - SaaS Production Support	Workspace ONE Assist shared cloud add-on. Requires existing Workspace ONE UEM shared cloud environment. Cannot be added to Workspace ONE Express or Workspace ONE Express+ environments. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.26 per device per month		
WSD-AARMP- 36PTO-A1S					
WSU-AARMP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Assist shared cloud add-on. Requires existing Workspace ONE UEM shared cloud environment.	£0.46 per user per month		
WSU-AARMP- 24PTO-A1S	Assist Add On - Shared Cloud - Per User - SaaS Production Support	Cannot be added to Workspace ONE Express or Workspace ONE Express+ environments. Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support - 7 days a week.			
WSU-AARMP- 36PTO-A1S					
WMD-AARMP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Assist shared cloud add-on. Requires existing Workspace ONE UEM managed hosting or latest	£0.26 per device		
WMD-AARMP- 24PTO-A1S	Assist Add On - Shared Cloud for Workspace ONE Managed Hosting Customers - Per	mode environment. Cannot be added to Workspace ONE Express or Workspace ONE Express+ environments.  Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	per month		
WMD-AARMP- 36PT0-A1S	Device - SaaS Production Support				
WMU-AARMP- 12PTO-A1S	Academic VMware Workspace ONE	Workspace ONE Assist shared cloud add-on. Requires existing Workspace ONE UEM managed hosting or latest	£0.46 per user		
WMU-AARMP- 24PTO-A1S	Assist Add On - Shared Cloud for Workspace ONE Managed Hosting Customers - Per	mode environment. Cannot be added to Workspace ONE Express or Workspace ONE Express+ environments.  Minimum initial purchase of 25 users. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	per month		
WMU-AARMP- 36PTO-A1S	User - SaaS Production Support				

### 2. VMware Success 360

VMware Success 360 is a comprehensive success offering that guides you through all the stages of your journey with VMware solutions. It provides a consistent way of working with VMware that will help you continually realize value and achieve outcomes faster from your investments. It's a partnership between you and VMware. There are several components – Success Planning, Adoption Guidance and Workshops, Digital Learning, and Dedicated and Proactive Support.



We do this through a jointly developed Success Plan which identifies what you consider to be your success metrics around business value, performance value and experience value. These metrics are tracked in your personalized dynamic Health Scorecard.

Success Pathways leverage hundreds of assets, tools, and services and are organized to identify the next best steps for you to take to achieve your goals, including direct access to expert engineers.

Digital Learning provides a personalized flexible learning experience to help your team to gain new skills and accelerate value realization of your VMware technology. It offers 24x7 access to the VMware Learning Premium Subscription to an unlimited number of users.

Maximize productivity and uptime with Dedicated and Proactive Support to speed issue resolution, minimize downtown and help prevent recurring incidents. It includes global proactive and reactive support with unlimited support requests and customer administrators.

#### **Pricing**

Success 360 is a consumption-based pricing model where the Success 360 price is determined by customer's Subscription and SaaS license spend. If you need help deciding, please contact VMware sales.

#### Additional Information

If you need help deciding, please contact VMware sales: G-cloud@vmware.com





