EPSON®

EXCEED YOUR VISION

WORKFORCE® ENTERPRISE

COLOR & MONO MULTIFUNCTION PRINTERS

PRECISIONCORE
HEAT+FREE

When you think of Epson, what do you think?

Epson is a leading provider of innovative technology solutions that help businesses succeed. In fact, you'll find our projectors, scanners and printers — and even robots — hard at work in companies all over the globe.

Here are just a few facts about Epson you may find surprising:

1   **A legacy of innovation:** Seiko Epson Corporation holds 1,620 U.S. patents (50,000 patents globally) in imaging and printing technology.

2   **Market leadership:** Epson is a worldwide leader in point-of-sale printers. But, our leadership doesn't stop there. We are also the best-selling projector brand worldwide.

3   **Global presence:** Epson has 23 manufacturing locations around the world, providing the infrastructure needed to reach a global marketplace.

4   **Extensive expertise:** Over 1,000 engineers are continually pioneering groundbreaking Epson technology.

5   **Great accountability:** Epson provides a single source for your business technology needs. And, we give you added peace of mind with world-class service and support.

Introducing the **next-generation WorkForce Enterprise series.**

The head of its class, by far.

PrecisionCore Heat-Free Technology™

> **Conserve energy** — lowest power consumption in their class[1,2]

> **Heat-Free Technology** — only requires ink and printhead to produce output; minimal maintenance parts and high-yield consumables can help reduce waste

Productivity that puts you ahead of the game

> **Breakthrough print speed** — up to 100 ISO ppm[†], the fastest in their class (WF-C21000[3], WF-M21000[4])

> **Expedite your workflow** — 5,350-page maximum paper capacity[5] for high-volume printing

> **Work smarter** — dual-head, single-pass scanner simultaneously scans both sides of 2-sided documents at up to 110 ipm[6]

> **Enhanced professional finishers** — the perfect solution for stacking, stapling and more

Quality without compromise

> **Professional-quality output** — designed to deliver impressive charts, presentations and more

> **Maximum impact, minimal costs** — high-resolution output from cost-effective color and mono MFPs

So easy, it practically runs itself

> **Do more with an intuitive user interface** — scan to email or the cloud[7], all from a user-friendly 9" touchscreen

> **Print from wherever business takes you** — features Epson Connect™ solutions, offering a full suite of mobile printing capabilities[8]

Affordable operation — that's the bottom line

> **Works with 110 V panels** — electrical retrofitting not required

> **Manage your printer fleet and keep costs in check** — compatible with Epson and third-party software solutions for managing usage limitations, user authentication and more

A smarter approach to **productivity.**

What if your business printer could deliver speeds up to 100 ISO ppm[†], while still maintaining professional-quality output? What if it came from a department MFP designed to deliver everything that large workgroups need, with minimal hassle — because any downtime equals lost productivity.

Well, "what if" is now "what is".

Duplex

Simplex

A simple print mechanism ensures ultra fast throughput for remarkable turnaround times.

There's fast — and then there's **Epson® WorkForce Enterprise fast**

Touting the fastest print speed in their class, the WF-C21000[3] and WF-M21000[4] power through any task. Walk up and print. There's no need to wait for a long warmup sequence. And, with all four models, you can print 2-sided, with duplex print speeds that exceed many competitors' simplex print speeds.
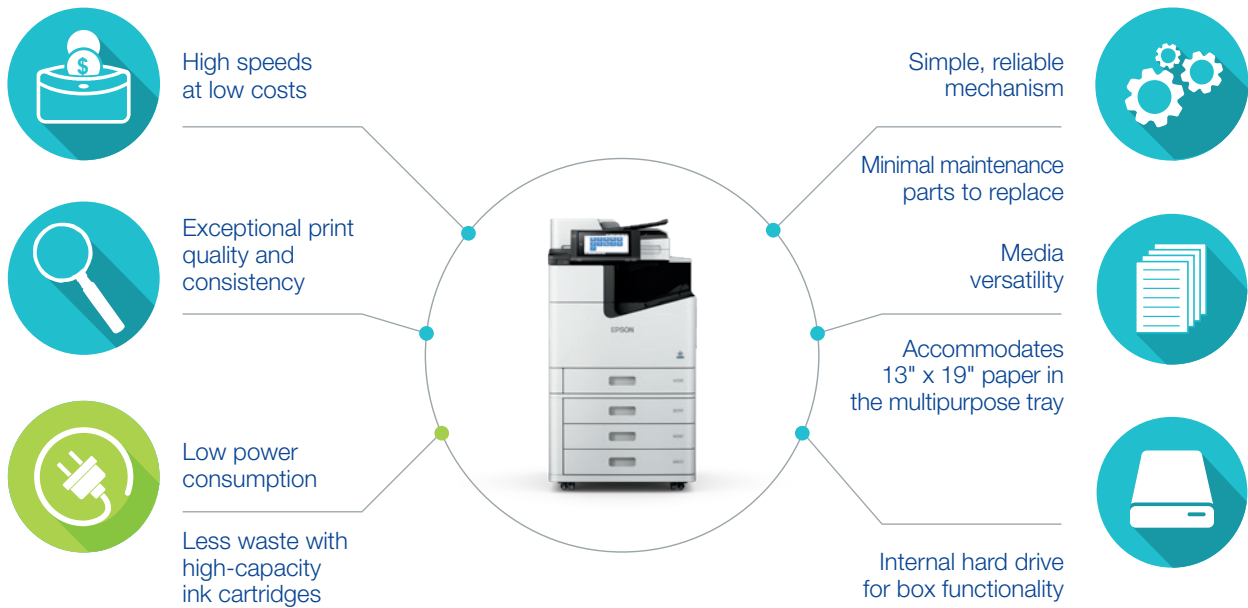
Epson brings the high-performance technology of our industrial-level presses to the business printer market. The result: a true paradigm shift for large workgroups and the way their business moves.

1 Engineered for high-speed printing. WorkForce Enterprise color printers' high-capacity cartridges yield up to 50,000 pages[9]. WorkForce Enterprise mono printer's high-capacity cartridges yield up to 60,000 pages[10].

SPEED

Engineered for efficiency

High speeds at low costs

Exceptional print quality and consistency

Low power consumption

Less waste with high-capacity ink cartridges

Simple, reliable mechanism

Minimal maintenance parts to replace

Media versatility

Accommodates 13" x 19" paper in the multipurpose tray

Internal hard drive for box functionality

High-volume printing for hard-working groups

The WF-C20600, WF-C20750, WF-C21000 and WF-M21000 move at the speed of business with features built for high-volume print jobs, including a maximum paper capacity of 5,350 pages[5]. There's no need for special "inkjet" paper; just load the trays and go. The printers come standard with four paper cassettes, and can accommodate an optional high-capacity input tray (sold separately). And, they offer the versatility that large workgroups need. You can even print on envelopes or 13" x 19" paper via the multipurpose tray.

2 Intuitive 9" touchscreen for easy navigation — scan to email, the cloud[7] and more.

3 A full suite of mobile printing capabilities[8] to print from wherever business takes you.

4 Dual-head, single-pass scanner simultaneously scans both sides of 2-sided documents at up to 110 ipm[6].

Color inkjet vs. color laser:
## Advantage inkjet.

Built with innovative PrecisionCore Heat-Free Technology, the WF-C20600, WF-C20750 and
WF-C21000 deliver consistent color, from print to print and year to year — for the life of the products.
Nozzle Verification Technology helps to maintain print quality between cleaning cycles. And, unlike
laser printers, there's no direct paper contact involved in the printing process.

Simulated images

Consistent color, print to print

Epson delivers professional image quality and color consistency, even for large jobs, thanks to PrecisionCore Heat-Free Technology, which produces up to 40 million precise dots per second with astonishing ink placement accuracy.
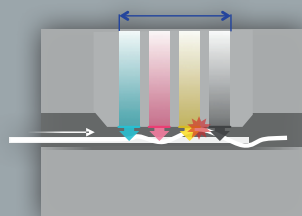
Competitor
Roller delivery method
Paper is not held securely in place, which could result in defects
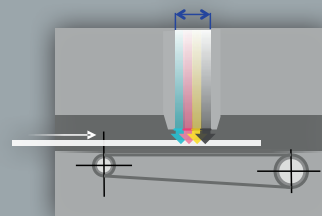
Epson Business Inkjet
Electrostatic transport belt
Paper is held securely in place for more accurate print quality

Advanced paper path design

With a simple paper path and innovative design, the WF-C20600, WF-C20750 and WF-C21000 offer remarkable reliability for high-speed print jobs.

Simulated images

Nozzle missing

With Nozzle Verification Technology
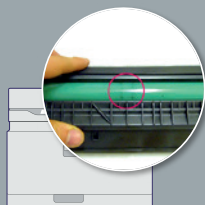
Laser
Drum wears over time and needs to be replaced

Epson Business Inkjet
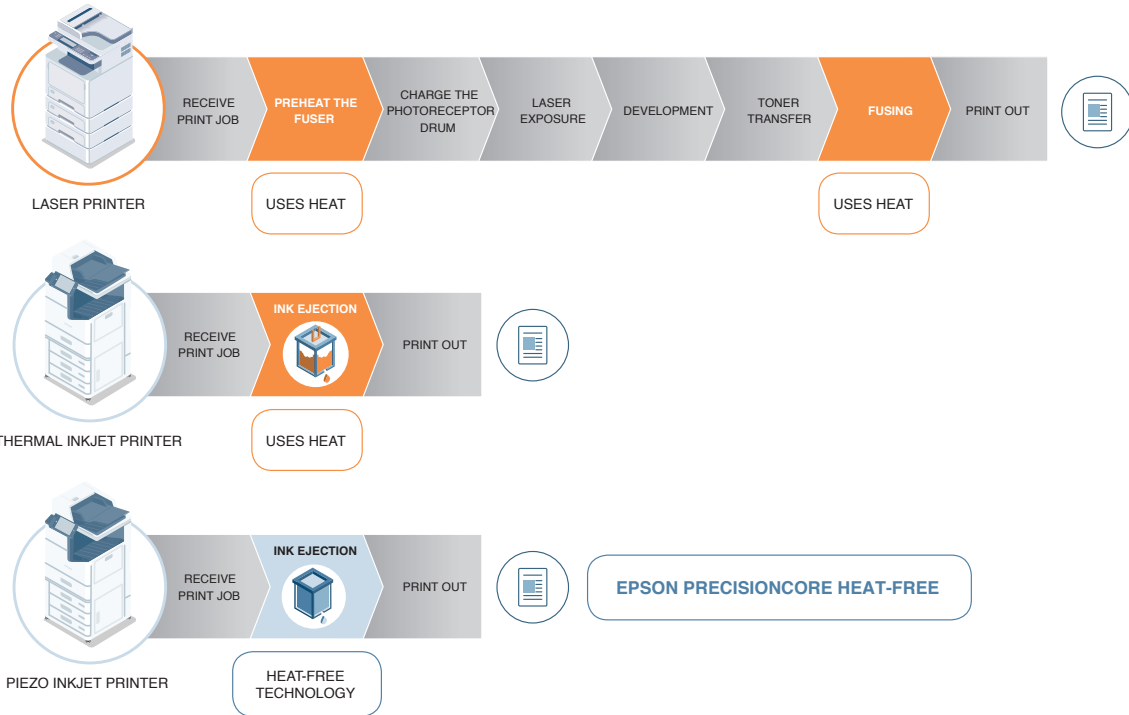Consistent, high-quality output

Nozzle Verification Technology

The printhead's advanced built-in sensing technology monitors nozzle health and automatically detects and adjusts printhead performance.

A simple design

PrecisionCore Heat-Free Technology means fewer steps involved in the printing process.

PRECISIONCORE
**HEAT·FREE**

LASER PRINTER

| RECEIVE PRINT JOB | PREHEAT THE FUSER | CHARGE THE PHOTORECEPTOR DRUM | LASER EXPOSURE | DEVELOPMENT | TONER TRANSFER | FUSING | PRINT OUT |

USES HEAT   USES HEAT

THERMAL INKJET PRINTER

| RECEIVE PRINT JOB | INK EJECTION | PRINT OUT |

USES HEAT

PIEZO INKJET PRINTER

| RECEIVE PRINT JOB | INK EJECTION | PRINT OUT |

HEAT-FREE TECHNOLOGY

EPSON PRECISIONCORE HEAT-FREE

DURABrite® Pro Ink

- Engineered for affordable, high-volume printing
- Formulated for higher-speed printing
- Sharp text and brighter colors for professional-quality results
- Fast-drying pigment ink for worry-free handling

DURABrite
Pro
INK

PrecisionCore®
Line Head Technology

The next generation of inkjet printing, PrecisionCore Technology delivers fast printing with professional-quality results.

At the core of this proprietary technology is the PrecisionCore MicroTFP print chip, a digital chip that produces dots at the micron level — 1/100th the size of a human hair. It's this extraordinary focus on accuracy and detail that enables this technology to deliver outstanding image quality, whatever the task at hand.
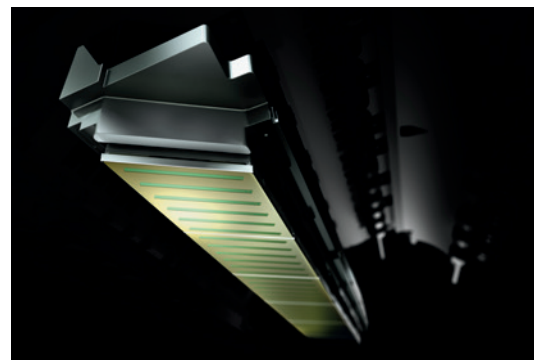
*With **PrecisionCore Line Head Technology**, only the paper moves — not the printhead — so you get more consistent color from print to print.*

Print fearlessly,
with few interruptions
and low running costs.

When considering total cost of operation for any business printer, one should take into account factors over and above the costs related to power and supplies — costs such as service and support.

The WorkForce Enterprise series features a simple design with fewer moving parts than typical lasers, which may result in less time and effort required for standard maintenance. Plus, with no need to heat a fuser, the WF-C20600, WF-C20750, WF-C21000 and WF-M21000 consume less power than comparable color and mono lasers[1,2], resulting in more efficient operation.

Vivid color. Fast print speeds. And Epson world-class support. You get it all with the WorkForce Enterprise series.

Easy, simple operation

The WorkForce Enterprise series makes it easy for large workgroups to print, copy, scan to email and more. When it comes to replacing the ink, there are no messy toner cartridges to deal with and no waiting for parts to cool. And, a simple paper path means less hassle.

This intuitive 9" interface makes it easy to do more — print, copy, scan — with just a touch

Easy access to the printers' five high-capacity cartridges makes ink cartridge replacement fast and hassle free for fewer interruptions

WF-C21000 shown.

Easily and safely remove paper in the event of a jam

Robust security support
for added peace of mind.

Because the WorkForce Enterprise series deliver a host of data encryption features, they're ideal for implementing corporate security measures.

Avoid information leaks — restrict printer privileges for up to 10 users per printer, by department or assignment

Protect confidential documents — PIN certification for job release

LDAP support — leverage existing company directory services

Secure device communications — supports common security protocols, including IEEE 802.1x, IPsec and SSL/TLS for email or cloud access

Limit access by unauthorized PCs — restrict user access by filtering IP addresses and/or ports

IPv6 support — future-proof network compatibility and security

TPM — dedicated processor stores encryption keys for hardware authentication

The WorkForce Enterprise series printers are compatible with third-party software solutions for managing usage limitations, user authentication and more.

Connectivity that large workgroups demand

The WorkForce Enterprise series makes it easy to print from wherever business takes you, giving you more flexibility, regardless of location.

The freedom to print from the office or on the road

Easily connect your WorkForce printer to the wireless network — 802.11n is supported[11]. With Epson Connect solutions, the printer works seamlessly with tablets, smartphones and other mobile devices[8]. It's the ideal choice, because business can happen virtually anywhere — from the boardroom to the tarmac.

Wired networking

Built-in Ethernet makes sharing the printer on your network quick and easy.

Streamlined configuration and **management** for your printer fleet.

Epson Device Admin — A powerful device management solution, Epson Device Admin was designed to simplify the installation, configuration and management of networked Epson printers with alert notifications and usage reporting.

Epson Print Admin — An affordable, entry-level, user-friendly print management solution, Epson Print Admin was engineered to work with Epson products to enhance document output security, reduce costs and improve productivity. It's available in an embedded version for the WorkForce Enterprise series.

Epson Remote Services — A cloud-based fleet management tool, Epson Remote Services was built to work with Epson devices to help dealers improve service efficiency, reduce operating costs and raise customer satisfaction.

Document Capture Pro — A scanning software designed to help manage documents effortlessly, Document Capture Pro features functions such as Document Separation and Scan to Searchable PDF[12]. Users can scan to cloud[7] destinations like Dropbox®, Box®, OneDrive®, Google Drive™, SugarSync®, Evernote®, OneNote®, WebDAV and SharePoint®.

Maximize your investment through integration with third-party applications

Epson Open Platform (EOP) makes our revolutionary multifunction printers fully flexible and customizable, enabling them to adapt to meet specific and changing customer requirements as business goals and enterprise IT systems evolve. **EOP supports applications for:**

> Print management
> Document management/ECM
> Workflow

Designed to work seamlessly in existing environments, the printers are also SAP® compatible.

Cut costs with low power consumption

The WF-C20600, WF-C20750, WF-C21000 and WF-M21000 offer the lowest power consumption in their class[1,2], which helps reduce running costs.

Electrical retrofitting **not required**

WorkForce Enterprise series printers can be placed anywhere in the office — there are no special electrical requirements, such as a 220 V panel.

Shown with optional accessories.

PRECISIONCORE
HEAT·FREE

Robust **finishing options**

Staple finishing — up to 50 sheets at a time

Hole punch — 2/3 and 2/4 Hole Punch Kits available

Booklet finishing — capable of producing brochures, catalogs, course packs and more

Stacking — advanced workflows available with the ability to shift or simple stack

Epson WorkForce Enterprise WF-C20600, WF-C20750, WF-C21000 and WF-M21000 Multifunction Printers

Standard features

1. Security features
2. Optional fax
3. Wireless capabilities
4. PCL[13] and PostScript®
5. 2,350-page paper capacity; four cassettes plus one multipurpose tray

6. Professional booklet finisher with bridge unit*
7. Cassette lock
8. High-capacity input tray
9. Optional connectivity

Optional accessories

6. Professional booklet finisher with bridge unit*

The perfect solution for stacking, stapling, hole punching**, booklet making, collating and more

7. Cassette lock

Secures paper tray for added peace of mind

8. High-capacity input tray

To accommodate up to 3,000 additional pages for a total of 5,350 pages

9. Optional connectivity

Support for up to two Ethernet ports and three Super G3 fax ports

See your reseller or visit **www.epson.com/WorkForceEnterprise**

* Professional staple finisher also available.
** Hole punching requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit.

Epson WorkForce Enterprise WF-C20600, WF-C20750, WF-C21000 and WF-M21000 MFP Specifications

Print

Printing Technology PrecisionCore 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed†
WF-C21000
100 ISO ppm (black/color) simplex, 100 ipm (black/color) duplex
WF-C20750
75 ISO ppm (black/color) simplex, 75 ipm (black/color) duplex
WF-C20600
60 ISO ppm (black/color) simplex, 60 ipm (black/color) duplex
WF-M21000
100 ISO ppm (black) simplex, 100 ipm (black) duplex
Print Features Simplex, Duplex, Collating, Rotate-sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning[8]

Epson Connect Solutions[8] Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS®, Android™), Epson Print and Scan App (Windows®)
Other Android printing, AirPrint®, Fire™ OS printing, Mopria® Print Service, Scan to Cloud[7]

Copy

WF-C21000 speed††
100 ISO cpm (black/color)
WF-C20750 speed††
75 ISO cpm (black/color)
WF-C20600 speed††
60 ISO cpm (black/color)
WF-M21000 speed††
100 ISO cpm (black)
Copy Quantity 1 – 999
Maximum Copy Size 13" x 19"
Input Copy Resolution (dpi) Maximum 600 x 600
Document Table (input): text 300 x 600, text and image 300 x 600, text and image (best) 600 x 600, photo 300 x 600
Document Table (output): text 600 x 600, text and image 600 x 600, text and image (best) 600 x 600, photo 600 x 1200
ADF (input): text 300 x 400, text and image 300 x 400, text and image (best) 600 x 600, photo 300 x 400
ADF (output): text 600 x 600, text and image 600 x 600, text and image (best) 600 x 600, photo 600 x 1200
Copy Features Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25 – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Color CIS
Optical Resolution 600 x 600 dpi
Hardware Resolution 600 x 600 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed[6] ADF Simplex 60 ipm/Duplex 110 ipm
Maximum Scan Bed Size 11.7" x 17"
Scan Features Scan to PC (USB and network), Scan to Cloud[7], Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

Optional Fax

Type Walk-up black-and-white and color
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

Optional Finisher

Professional Staple Finisher◊
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching
Professional Booklet Finisher◊
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stitching
◊ Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit

Auto Document Feeder

Support Paper Thickness 38 – 128 g/m², 10 lb – 34 lb
Paper Capacity/Number of Originals 150 sheets, 80 g/m², 21 lb
Automatic 2-sided Scan/Copy/Fax Yes

Connectivity

Standard Connectivity
SuperSpeed USB 3.0, Wireless, Wi-Fi Direct®[11], Ethernet — 1000Base-T/100Base-TX/10Base-T
Operating Systems Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista® (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server® 2003 SP2[14] – Windows Server 2019[14], Mac® OS X® 10.6.8 – macOS® 10.15.x[15]
Extended Connectivity
Up to 2 Ethernet ports support
Up to 3 Super G3 Fax cards support

Box Function

Number of Shared Boxes 1-199
Max. Number of Personal Boxes Unlimited
Max. Storable Number of Documents 3,000
Max. Storable Number of Pages 15,000

Paper Handling

Maximum Paper Size
Standard cassette: up to 11" x 17"
Multipurpose tray: 13" x 47.2"
Paper Types Plain Paper, Epson Ultra Premium Presentation Paper Matte, Premium Presentation Paper Matte, Presentation Paper Matte, envelopes and card stock up to 350 g/m² or 92 lb
Number of Paper Trays 4 standard cassette trays and 1 multipurpose tray; optional high-capacity input tray
Input Paper Capacity 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000 sheets
Supported Paper Weights
Standard cassette trays: up to 160 g/m² or 42 lb
Multipurpose tray: up to 350 g/m² or 92 lb
See Epson Media Guide for a full list of supported paper types.

General

Display 9.0" color touchscreen
Temperature
Operating: 50 ° to 95 ° F (10 ° to 35 ° C)
Storage: 6.8 ° to 104 ° F (-14 ° to 40 ° C)
Relative Humidity
Operating: 15 – 85%
Storage: 5 – 85% (no condensation)
Noise Level Less than 75 dB
Rated Voltage AC 100 – 240 V
Rated Frequency 50 – 60 Hz
Rated Current 9.0 – 4.5 A
Power Consumption (Approximate)
Standalone Copy Printing: 180 W
Ready Mode: 77 W
Sleep Mode: 1.6 W
TEC Rating 0.41 kWh/week (WF-C20600), 0.44 kWh/week (WF-C20750), 0.51 kWh/week (WF-C21000, WF-M21000)

General (continued)

Maximum Power Consumption 320 W
Weight and Dimensions (W x D x H)
Printer: 26.5" x 29.8" x 48.9"
Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)
Configuration with Professional Staple Finisher: 85.9" x 29.8" x 48.9"
Weight: 684.9 lb
Configuration with Professional Booklet Finisher: 93.1" x 29.8" x 48.9"
Weight: 814.1 lb
Optional High-capacity Input Tray: 12.6" x 24.4" x 19.8"
Weight: 60.2 lb
What's in the Box WorkForce Enterprise WF-C20600, WorkForce Enterprise WF-C20750, WorkForce Enterprise WF-C21000 or WorkForce Enterprise WF-M21000, installation guide, power cord, 5x DURABrite Pro Ink Cartridges, WF-M21000 (2x Black Ink Cartridges), WF-C20600, WF-C20750, WF-C21000 (2x Black Ink Cartridges, 1x Cyan Cartridge, 1x Magenta Cartridge, 1x Yellow Cartridge)
Software Available[16] Epson printer driver, PCL-5 driver emulation[13], PCL 6 driver emulation[13], PostScript 3 emulation, Document Capture Pro
Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro
Warranty 90-day limited warranty; additional service options available through your reseller
Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink
Ink Cartridges 5x individual ink cartridges (1x Cyan, 1x Magenta, 1x Yellow and 2x Black)
Fade Resistance/Print Longevity[17] Up to 400 years dark storage
Replacement Ink Cartridges[9,10]
WF-C21000
T02Y – Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 50,000)
WF-C20750
T02S – Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 50,000)
WF-C20600
T02Q – Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 50,000)
WF-M21000
T04Q – Black, (Yield, ISO pages — Black: 60,000)
Epson strongly recommends the use of genuine ink to ensure optimal print quality and performance.

Eco Features

Lowest power consumption in their class[1,2]
Save up to 50% of your paper supply with automatic, 2-sided printing
ENERGY STAR® qualified
RoHS compliant
Recyclable product[18]
Epson America, Inc. is a SmartWay® Transport Partner[19]

Ordering Information

WorkForce Enterprise WF-C20600	C11CH86201
WorkForce Enterprise WF-C20750	C11CH87201
WorkForce Enterprise WF-C21000	C11CH88201
WorkForce Enterprise WF-M21000	C11CJ87201
Optional Professional Staple Finisher	C12C935031BU
Optional Professional Booklet Finisher	C12C935061BU
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
Optional High-capacity Input Tray	C12C933331
Optional Cassette Lock	C12C933231
Optional Gigabit Ethernet Card	C12C934471
Optional Super G3 Fax Board	C12C935251
Optional Paper Guide	C12C935901
Maintenance Box	T671300

Specifications and terms are subject to change without notice.

EPSON®

EXCEED YOUR VISION

Epson Business Solutions

Epson is a leading provider of innovative technology solutions that help businesses succeed.
We partner with you to best meet your specific needs, focusing on:

- Improved productivity

- World-class customer service and support

- Cost-effective, high-quality solutions

- A commitment to the environment

Discover how Epson can help you work toward the future. **www.epson.com/forbusiness**