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## Business Connect"' Contest Quarter 4: July 1 - September 30

PRIORITY<br>MAIL

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Small Flat Rate Box

PRIORITY ${ }^{\circ}$ MAIL
'ED STATES POSTAL SERVICE

Medium Flat Rate Box
For Domestic and International Use


0-FRB2


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American Treasures - Winslow Homer Stamp

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UNITED STATES POSTAL SERVICE

## Policies, Procedures, and Forms Updates

## Manuals

## DMM Revision: Expanded Options for Attachments to Letters and Flats

Effective August 2, 2010, the Postal Service ${ }^{\text {TM }}$ will revise Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ), sections 201.3.13 and 301.1.8, to remove a restriction that requires relocatable labels to be affixed on the outside of a reply mailpiece. This change allows flats and letters, in a certain range of sizes, to have attached labels that are designed to be removed and affixed either on the outside or on the contents of a reply mailpiece, under applicable standards. Mailers must continue to meet content eligibility standards when affixing labels to First-Class Mail ${ }^{\circledR}$ pieces or Periodicals publications.

We also revise DMM 201.3.13 and 301.1.8 to allow up to two release cards to the outside of letters and flats of specific size ranges, subject to placement restrictions. This change accommodates the needs of a changing market by providing more flexibility for mailers who would like to affix more than one release card per mailpiece.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

200 Commercial Letters and Cards
201 Physical Standards

*     *         *             *                 * 

3.0 Physical Standards for Machinable and Automation Letters and Cards
3.13 Labels, Stickers, and Release Cards Affixed to the Outside of Letter-Size Mailpieces

### 3.13.1 Use

${ }^{* * *}$ These attachments may be:
a. A label or sticker less than 0.007 inch thick, other than repositionable notes affixed under 705.21.0, as follows:
[Revise item a2 to read as follows:]
2. A relocatable label to be placed on the outside of, or on the contents of, a reply mailpiece. Labels must be affixed under 3.13.2 or 3.13.3.
[Revise item b to read as follows:]
b. Up to two release cards, each at least 0.007 inch and no more than 0.012 inch thick, secured to a letter with a liner or backing under 3.13.4.

### 3.13.4 Letter-Size Piece with Attached Release Cards

[Revise the last sentence of item 3.13.4 as follows:]
${ }^{* * *}$ A letter-size mailpiece, with one or two attached release cards, must have the following characteristics:
[Revise item a to read as follows:]
a. Be between 8 and 9-1/2 inches long (inclusive). With one release card affixed, be between 4 and 6 inches high (inclusive); with two release cards affixed, be between 5-1/2 and 6 inches high (inclusive).
[Revise item $f$ to read as follows:]
f. All letter-size pieces other than enveloped letters and card-type pieces (such as folded self-mailers and booklets) must have a maximum thickness of 0.10 inch as mailed. Mailpieces with two affixed release cards must meet the following additional conditions:

1. Pieces requiring tabs must be sealed with $1-1 / 2$ inch nonperforated tabs, unless larger tabs are required by standards for the specific mailpiece design.
2. Booklets must have a minimum cover weight of 70-pound book-grade paper (see 3.2).
3. Folded self-mailers must have a minimum cover weight of 100-pound book-grade paper (see 3.2).

### 3.13.5 Standards for Release Cards

[Revise the introductory sentence of 3.13.5 to read as follows:] One or two release cards, each at least 0.007 inch thick and no more than 0.012 inch thick, attached to a letter-size mailpiece must:
[Revise item b to read as follows:]
b. Be between 2 and 2-1/2 inches (inclusive) high, and between 3 and 3-1/2 inches (inclusive) long. Affix each card with either edge parallel to the length of the
mailpiece. Affix two cards on the same side of the mailpiece under these conditions:

1. Stack cards vertically, one above than the other.
2. Do not affix the cards side by side across the mailpiece length.

## [Revise item $d$ to read as follows:]

d. Be affixed 1 inch (+/- $1 / 8 \mathrm{inch}$ ) from the bottom of the mailpiece and must not interfere with readability of the address, barcode, or postage information. When affixing two cards to a mailpiece, these additional conditions apply:

1. When affixing two cards on the address side, maintain a space of at least $1 / 2$ inch from the leading edge, the trailing edge, and the top edge.
2. When affixing two cards to the nonaddress side, the right edge of a card must be placed between 5 and 6 inches from the leading edge of the mailpiece, but no closer than $1 / 2$ inch from the trailing edge. Maintain a space of at least $1 / 2$ inch from the top edge.

## 300 Commercial Flats

301 Physical Standards
1.0 Physical Standards for Flats

### 1.8 Labels, Stickers, and Release Cards

### 1.8.1 Use

${ }^{* * *}$ These attachments may be:
a. A label or sticker less than 0.007 inch thick, other than repositionable notes affixed under 705.21.0, as follows:
[Revise item a2 to read as follows:]
2. A relocatable label, to be placed on the outside of, or on the contents of, a reply mailpiece. Labels must be affixed under 1.8.2 or 1.8.3.
[Revise item b to read as follows:]
b. Up to two release cards, each at least 0.007 inch thick and no more than 0.012 inch thick, when affixed according to 1.8.4 and 1.8.5.

### 1.8.4 Flats with Attached Release Cards

[Revise the last sentence of item 1.8.4 as follows:]
${ }^{* * *}$ Flat-size mailpieces, with up to two attached release cards, must be between 6 and 12 inches (inclusive) high, 8 and 15 inches (inclusive) long, and 0.02 and 0.75 inch (inclusive) thick as mailed, and meet the following conditions:

## [Revise item a to read as follows:]

a. All flats must be at least 6 inches high, at least 8 inches long, and at least 0.02 inch thick. In addition, nonautomation and carrier route flats must have at least one dimension larger than one maximum letter-size dimension. A flat with two attached release cards must have a minimum cover thickness of 0.003 inch.

### 1.8.5 Standards for Release Cards

[Revise the introductory sentence of 1.8.5 to read as follows:]
One or two release cards, each at least 0.007 inch thick and no more than 0.012 inch thick, may be attached to the same side of a flat-size mailpiece, and also must:
[Revise item d to read as follows:]
d. Be affixed, on the address side of the mailpiece, a minimum of 4 inches from the bottom of an enveloped or card-type mailpiece or from the binding of a bound flat and must not interfere with the readability of the address, barcode, or postage information. Maintain a clear space of at least $1 / 4$ inch from all other edges when a release card is on the address side. Maintain a clear space of at least $1 / 4$ inch from all edges when a release card is on the nonaddress side of a mailpiece.

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

- Mailing Standards,

Pricing, 7-15-10

## DMM Revision: Express Mail Next Day Delivery Postage Refund Amendment

Effective August 2, 2010, the Postal Service ${ }^{\text {TM }}$ will revise the Mailing Standards of the United States Postal Service, Domestic Mail Manual ( $\mathrm{DMM}^{\circledR}$ ) 114.2.1, 414.3, and 604.9.5, to state the conditions for Express Mail ${ }^{\circledR}$ Next Day Delivery postage refunds when shipments are mailed each year from December 22 through December 25.

On April 30, 2010, the Postal Service published a Federal Register proposed rule inviting comments on our proposal to revise the standards for Express Mail Next Day Delivery postage refunds during the period of December 22 through December 25. No comments were received regarding this matter.

During this time period, air transportation is subject to delay or cancellation. Therefore, when items are made available for pickup at the destination office, attempted for delivery, or delivered within 2 business days, postage refunds will not be available for Express Mail Next Day Delivery. This revision is consistent with industry standards.

However, when items are not available for customer pickup at the destination office or delivery to the addressee was not attempted within 2 business days, Express Mail Next Day Delivery postage refunds will be authorized. These refunds are subject to the standards for this service, unless the delay was caused by one of the situations in DMM 114.2.1, Postage Not Refunded, or DMM 414.3.0, Postage Refunds. Next Day Delivery may not be available at all times of deposit or between all Post Office ${ }^{\text {TM }}$ facilities.

During the period of December 22 through December 25, postage refunds for Express Mail Second Day Delivery shipments will be available for items not available for customer pickup at the destination office, or for which delivery to the addressee was not attempted on the second business day. These refunds are subject to the standards for this service, unless the delay was caused by one of the situations in DMM 114.2.1, Postage Not Refunded, or DMM 414.3.0, Postage Refunds.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

100 Retail Letters, Cards, Flats, and Parcels

114
Postage Payment Methods

### 2.0 Postage Refunds

[Delete the heading of 2.1 in its entirety and incorporate the introductory paragraph and remaining text into 2.0 , revising items $a, b$, and $c$ and adding new items $d$ through $h$, as follows:]
Postage refunds may not be available if delivery was attempted within the times required for the specific service, or for any of the following reasons:
a. The item was properly detained for law enforcement purposes.
b. The item was delayed due to strike or work stoppage.
c. The item was delayed because of an incorrect ZIP Code or address; forwarding or return service was provided after the item was made available for claim.
d. The shipment is available for delivery, but the addressee made a written request, i.e., Hold Mail request, that the shipment be held for a specific day(s).
e. The delivery employee discovers that the shipment is undeliverable as addressed before leaving on the delivery route.
f. If authorized by USPS Headquarters, and the delay was caused by governmental action beyond the control of USPS or air carriers; war, insurrection, or civil disturbance; delay or cancellation of flights; projected or scheduled transportation delays; breakdown of a substantial portion of USPS transportation network resulting from events or factors outside the control of USPS; or acts of God.
g. The shipment contained live animals and was delivered or delivery was attempted within 3 days of the date of mailing.
h. The Express Mail Next Day shipment was mailed December 22 through December 25 and was delivered or delivery was attempted within 2 business days of the date of mailing.

400 Commercial Parcels

410 Express Mail

414 Postage Payment and Documentation

*     *         *             *                 * 


### 3.0 Postage Refunds

Postage refunds may not be available if delivery was attempted within the times required for the specific service, or for any of the following reasons:
[Revise items $a, b$, and $c$ and add new items $d$ through $h$ as follows:]
a. The item was properly detained for law enforcement purposes.
b. The item was delayed due to strike or work stoppage.
c. The item was delayed because of an incorrect ZIP Code or address; forwarding or return service was provided after the item was made available for claim.
d. The shipment is available for delivery, but the addressee made a written request, i.e., Hold Mail request, that the shipment be held for a specific day(s).
e. The delivery employee discovers that the shipment is undeliverable as addressed before leaving on the delivery route.
f. If authorized by USPS Headquarters, and the delay was caused by governmental action beyond the control of USPS or air carriers; war, insurrection, or civil disturbance; delay or cancellation of flights; projected or scheduled transportation delays; breakdown of a substantial portion of USPS transportation network resulting from events or factors outside the control of USPS; or acts of God.
g. The shipment contained live animals and was delivered or delivery was attempted within 3 days of the date of mailing.
h. The Express Mail Next Day shipment was mailed December 22 through December 25 and was delivered or delivery was attempted within 2 business days of the date of mailing.
9.0 Refunds and Exchanges

### 9.5 Express Mail Postage Refund

### 9.5.2 Conditions for Refund

[Revise the introductory paragraph of 9.5.2 as follows:]
A refund request must be made within 90 days after the date of mailing. Except as provided in 114.2.1 and 414.3.1, a mailer may file for a postage refund only under one of the following circumstances:

### 9.5.3 Refunds Not Given

[Revise 9.5.3 as follows:]
A postage refund will not be given if the guaranteed service was not provided due to any of the circumstances in 114.2.1 and 414.3.1.

We will incorporate these revisions into the next printed edition of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer® at http://pe.usps.com.

- Mailing Standards, Pricing, 7-15-10


## DMM Revision: Purchasing Domestic Insurance

Effective August 2, 2010, the Postal Service ${ }^{\text {TM }}$ will revise the Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 503.4 to clarify that customers may only purchase domestic insurance once per applicable mailpiece when postage is paid at a retail Post Office ${ }^{\text {TM }}$, online, or at an Automated Postal Center ${ }^{\circledR}$ $\left(\mathrm{APC}^{\circledR}\right)$. Once insurance has been paid, customers may not purchase additional insurance for the same item. Only one insurance purchase transaction is permitted with an insured item.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

500 Additional Mailing Services
503 Extra Services
4.0 Insured Mail

*     * 


### 4.2 Basic Information

### 4.2.1 Description

Insured mail provides the following features:

## [Add new item 4.2.1e as follows:]

e. Insurance may only be purchased at one source for each insured mailpiece. For example, insurance purchased online cannot be supplemented with insurance purchased at a Post Office (APC kiosk or retail). Insurance purchased at an APC cannot be supplemented with insurance purchased online or at a retail Post Office.

Experimental and Temporary Classifications


### 4.0 Click-N-Ship Indemnity Increase for Express Mail and Priority Mail

### 4.1 Basic Information

### 4.1.1 Eligibility Requirements

Mailers using Click-N-Ship to purchase online insurance coverage up to $\$ 5,000.00$ for Express Mail and Priority Mail items must:
[Add new item 4.1.1d as follows:]
d. Purchase insurance online only. Insurance purchased online cannot be supplemented with insurance purchased at a Post Office (APC kiosk or retail).

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## DMM Revision: Detached Address Labels for Merchandise Samples

Effective August 2, 2010, the Postal Service ${ }^{\text {TM }}$ will revise the Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 602.4.1.3 to provide customers the option to use detached address labels (DALs) when current general distribution density standards for Standard Mail ${ }^{\circledR}$ merchandise samples cannot be met.

Promoting greater flexibility, the Postal Service encourages customers to use the mail for merchandise samples and provides more options, such as the use of DALs, when preparing small parcels or merchandise samples. Using DALs instead of on-piece addressing can increase mail preparation efficiency.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

600 Basic Standards for All Mailing Services

602 Addressing
4.0 Detached Address Labels (DALs)
4.1 DAL Use

*     *         *             * 


### 4.1.3 Standard Mail Merchandise Samples

[Revise 4.1.3 by adding two new sentences at the end of the current introductory paragraph and adding new items 4.1.3a through 4.1.3d as follows:]
***Merchandise samples must be endorsed with a carrier release endorsement, as specified in 508.1.2. At the mailer's option, merchandise samples may be mailed with DALs without meeting the general distribution conditions above when all of the following conditions are met:
a. Each mailing consists of at least 200 pieces or 50 pounds of the same sample.
b. Samples measure no larger than 5 inches high by 9 inches long by $1-1 / 2$ inches thick.
c. There are at least 10 samples for delivery for an individual carrier route or Post Office box section.
d. Mailings are entered at a destination delivery unit (DDU) or placed on 5-digit pallets entered at a destination sectional center facility (SCF).

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## IMM Revision: Maximum Insurance Coverage Limit for Global Express Guaranteed Service to Rwanda

Effective August 2, 2010, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual $\left(\mathrm{IMM}^{\circledR}\right)$ to reduce the maximum insurance coverage for Global Express Guaranteed ${ }^{\circledR}$ $\left(G X G^{\circledR}\right)$ shipments to Rwanda from $\$ 1,500$ to $\$ 1,000$. This change is necessary to reflect the current euro/dollar conversion rate for the existing maximum limit set by Rwanda.

## Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

Individual Country Listings

## Rwanda

## Global Express Guaranteed (210)



Insurance (212.5)
[Revise the table to read as follows (showing a reduction in the maximum insured amount and its associated fee):]

| $\begin{array}{c}\text { Insured } \\ \text { Amount } \\ \text { not over }\end{array}$ | Fee | $\begin{array}{c}\text { Insured Amount } \\ \text { not over }\end{array}$ | Fee |
| :---: | :---: | :---: | :---: |
| $\$ 100$ | No Fee | $\begin{array}{l}\text { For document reconstruction } \\ \text { insurance or non-document }\end{array}$ |  |
| 200 | $\$ 1.00$ | $\begin{array}{l}\text { insurance coverage above } \$ 800, \\ \hline 300\end{array}$ | 2.00 |
| add $\$ 1.00$ per $\$ 100$ or fraction |  |  |  |
| thereof, up to a maximum of |  |  |  |$\}$

## Value Limit (212.1)

[Revise the text to read as follows (showing a reduction in the maximum insured amount):]
The maximum value of a GXG shipment to Rwanda is $\$ 1,000$ or a lesser amount if limited by content or value.

We will incorporate this revision into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## POM Revision: Retail Service Management

Effective immediately, the Postal Operations Manual is being updated to provide the field with guidance for retail hours, lobby hours, Post Office ${ }^{\text {TM }}$ (PO) Box service, and caller service.

## Postal Operations Manual (POM)

## 1 Retail Management

12 Retail Facility Management

125 Lobby Management
125.3

Space Utilization

### 125.34 Lobby Displays and Promotions

125.343 Mandatory Public Information to be Available

Exhibit 125.343
Mandatory Public Information to be Available [Revise Exhibit 125.343 to read as follows:]

| FBI Most Wanted Poster | Kept in binder behind counter |
| :--- | :--- |
| Notice 123 | Ratefold |
| Notice 4314-C | We Want to Know |
| Poster SSS46 | Selective Service Poster |
| PUB 201 | Consumer's Guide to Postal <br> Services and Products |
| Sign 145 | Payment Policies |
| Signs | ■Hours of operation <br> Time when all committed PO <br> Box mail is normally distributed <br> Letter drops and collection <br> point times |
| Available through the direct vendor signage contract. |  |

## 126 Retail Services Management

### 126.4 Retail Hours

[Revise 126.4 to read as follows:]

### 126.41 General

Schedule retail services and lobby hours during hours that most appropriately meet the needs of the majority of customers in the local area. Stations and branches are not required to be open at the same scheduled hours as the main office. Stations and branches can adjust retail service hours to meet the needs of the local community. Units in suburban communities and/or large shopping centers may provide late evening service for customer convenience if approved by the district manager, Customer Service and Sales.

### 126.411 Main Post Office and Units in Business Areas

Units located in a business area should typically maintain the operational hours of the business community.

### 126.412 Saturdays

Window service is provided on Saturdays if there is a demonstrated need. At financial units serving business areas or facilities serving communities where residents leave on weekends, retail service may be closed if service is available at other postal units, at contract stations, or by selfservice equipment. Postmasters must post signage informing customers of locations and hours of such services.

### 126.413 Sundays

Window service is typically not provided on Sundays unless approved by the district manager, Customer Service and Sales.

### 126.414 Signs

Postmasters must use available standard signage to publicize the services and hours at each postal unit.

### 126.42 Change in Retail Hours

If the needs of the community have changed, the postmaster should use recent Window Operations Survey (WOS) reports as well as customer feedback to determine if a change in service hours should be considered. If the postmaster determines a change in service hours are warranted, he/she must obtain approval.
Permanent changes in the hours of operation must be approved by the district manager, Customer Service and Sales. Once approved, the area retail office must notify Headquarters Retail Operations of the change in hours of operation at a minimum of 30 days in advance of the change. Do the notification, via e-mail, using the "Notification of Proposed Change in Office Hours" located at http://blue.usps.gov/wps/portal/officehours.
If approved, the postmaster is responsible for informing customers 30 days in advance of the change in hours of operation by posting temporary signs on the entrance
doors. These temporary signs should identify the nearest Post Office that can provide retail service outside of the new hours of operation. Offices must check with their district retail office for further information about appropriate temporary signage.
The postmaster must order a replacement for the mandatory "hours of operation" decal from the Direct Vendor Signage Catalog with sufficient time to receive the new decal prior to the change in hours. Apply the new decal to all entrance doors per the retail standardization guidelines.
The postmaster is also responsible for making changes to all databases containing unit hours of operation such as the facilities database. Review and update the lobby hours, window service hours, Express Mail acceptance times, and passport acceptance times as necessary.

### 126.43 Lobby Hours

At a minimum, customers must have access to their PO Boxes during all retail service hours of operation. Separate PO Box lobbies should remain open when someone is on duty in the postal unit. At the postmaster's discretion, lobbies may remain open 24 hours a day to allow customers access to PO Boxes and self-service equipment, provided that customer safety and security provisions are deemed adequate by the Inspection Service.

### 126.44 Local or State Holidays

Post Offices may not be closed solely for a local or state holiday. Window or other services may be reduced if warranted by lessened demand. Otherwise, customers must receive normal levels and types of service.

### 126.45 Self-Service Units

Where criteria and approval for placement are met, Automated Postal Centers may be placed in lobbies to reduce retail transactions and for postal customer's convenience when retail service is not available. Postmasters must encourage their customers to use the self-service equipment by informing them of the availability, locations, advantages, and products available from equipment. All self-service equipment must be operable and available for customers when the lobby is open.

### 126.46 Consolidation of Retail Counter Service

Consolidate retail windows and services so that the use of each retail service counter is maximized. Windows offering specialized services are opened only if conditions warrant and if approved by the district manager, Customer Service and Sales. All approved specialized retail service counters must also offer stamps and postal stationery.

### 126.47 Specified Postal Business

Contract stations and branches offer specified postal business during normal business hours or hours designated by the postmaster. Contractors on their own initiative may conduct postal business beyond those designated by the postmaster.

*     *         *             *                 * 


## 14 Other Retail Services Management <br> 141 Delivery Services <br> 141.4 PO Box and Caller Services

### 141.42 PO Box Service

[Revise 141.42 to read as follows:]

### 141.421 General

PO Box service consists of delivery to PO Boxes assigned to customers. These boxes are located at Postal Service facilities, subject to customer demand and the Postal Service's ability to provide them. The boxes are arranged in different configurations and must follow certain equipment and numbering requirements (see 141.425).

### 141.422 Standards for PO Box Service

At a minimum, customers must have access to their PO Boxes during all retail service hours of operation. Separate PO Box lobbies should remain open when someone is on duty in the postal unit. At the postmaster's discretion, lobbies may remain open 24 hours a day to allow customers access to PO Boxes and self-service equipment, provided that customer safety and security provisions are deemed adequate by the Inspection Service.

### 141.423 PO Box Service Up-Time

Each unit must have a scheduled PO Box up-time for committed box mail to be finalized and available to the customers. This up-time varies from unit to unit and is established based upon variables, such as mail arrival time, average mail volume per trip, and staffing availability.
Schedule PO Box services during hours that meet the needs of a majority of customers in the local area. Time PO Box uptimes to match carrier leave times, because this is the time of day when all mail is available for distribution to PO Boxes. The local postmaster is responsible for establishing the local PO Box up-time with district approval. This PO Box up-time is required to be posted in the retail lobby to inform customers and in the box distribution area for the employees working the mail. Postmasters should strive to have all mail in PO Boxes as early as operationally possible to attract and retain customers to this premium mail service.

### 141.424 Configurations

PO Box service is provided through the following configurations:
a. A PO Box unit is any number of PO Box sections that comprise the total PO Boxes in a facility that is under one 5-digit ZIP Code.
b. A PO Box module is any configuration of standardsize boxes having the same overall dimensions as an
assembly of the smallest size configured two high and six wide.
c. A PO Box module unit is a unit composed of five PO Box modules arranged vertically. (In some cases, the module will exceed 72 inches in height.)
d. A section is two PO Box module units side by side (with a maximum width of approximately 48 inches). For series 700, 1300, and others, a maximum width of 48 inches applies.

A PO Box section should not exceed 120 boxes or be wider than 48 inches. In cases where the physical layout of a PO Box section unit involves inside corners or outside corners (from the viewpoint of the box clerk) that separate two box module units that would normally make up a box section, consider the following:

1. In the case of an inside corner, if one of the walls contains an odd number of module units, include the odd module unit with the adjacent two units to form the box section. If both walls contain an odd number of module units, the units adjacent to the corner, if within arms' reach of each other, may be combined to form a box section. If an odd module unit is not within arms' length of an adjacent unit, the module unit should be designated as a box section by itself.
2. In the case of an outside corner, when there is an odd number of PO Box module units, one PO Box module unit will constitute a PO Box section when necessary.

Note: All new PO Box sections must conform to the guidelines in 141.425. Existing box sections should be made to conform to these standards, when practicable.

### 141.425 Requirements

Equipment and numbering requirements are as follows:
a. Equipment:

1. Key-locking models of PO Boxes are the only types available for installation in new facilities or for expansion or replacement of existing PO Box sections. Surplus key-locking equipment may be used to match styles upon expansion of currently existing PO Box sections.
2. The 1800 series of PO Box equipment should not be used in the same PO Box section as 1500 series or earlier equipment models.
3. Antique call box equipment may no longer be used for the provision of PO Box service; however, the equipment may be used as an adjunct to general delivery.
4. Damaged PO Boxes must never be rented to customers. PO Boxes that have already been rented but are damaged must be repaired as soon as possible.
b. Numbering:
5. Number all PO Boxes sequentially.
6. Number all PO Boxes vertically from top to bottom. The top box of each column of boxes should end in the number 1 (for example, $1,11,21,31,41,51$, and 61). Do not use alphabetical designations.
7. The district Address Management System (AMS) office must approve, in advance of the installation and customer notification, numbering deviations where columns contain more than 10 boxes.
8. PO Box numbers must all be numeric and must not be repeated within a finance number.

### 141.43 Caller Service

[Revise 141.43 to read as follows:]
Caller service is a premium service available for a fee to any customer under the following conditions:
a. The customer plans to receive an incoming volume of mail that cannot fit into the largest available PO Box.
b. The customer wants a PO Box but a box is unavailable.
c. The postmaster determines that such service does not adversely affect postal operations.
d. The customer is not receiving firm holdout service.

To establish caller service, postmasters must do the following:
a. Obtain a series of box numbers from AMS for caller service that is completely separate and apart from the numbers assigned to the physical PO Boxes.
b. Determine the scheduled times and locations for the provision of caller service. The designated location for the customer to retrieve his or her mail must not compromise the Postal Service's security guidelines.

84 Other Delivery Services

## PO Box Service

### 841.7 Operations

[Revise 841.71 to read as follows:]

### 841.71 Standards - PO Box Service

If postmasters find that safety and security provisions allow it and there is sufficient public demand, they may keep the PO Box lobby open to the public 24 hours a day.

### 841.72 PO Box Service Up-Time

Each unit must have a scheduled PO Box up-time for committed box mail to be finalized and available to the custom-
ers. This up-time varies from unit to unit and is established based upon variables such as mail arrival time, average mail volumes per trip, and staffing availability.
PO Box services should be scheduled during hours most appropriate to the needs of the majority of customers in the local area. PO Box up-times should be timed to match carrier leave times, since this is the time of day when all mail is available for distribution to PO Boxes. The establishment of the local "PO Box Up-time" is the responsibility of the local postmaster, with district approval. This PO Box up-time is required to be posted in the retail lobby to inform the customers and in the box distribution area for the employees working the mail. Postmasters should strive to have all mail in PO Boxes as early as operationally possible to attract and retain customers to this premium mail service.
If a unit consistently fails to meet the scheduled PO Box up-time, then an analysis should be done to determine if actions may be taken to improve performance. This will include examining the Mail Arrival Profile and potential transportation changes, updating PS Forms 1994 for clerical staffing, and performing a Function 4 Staffing Review when necessary. As a last resort, consider changing the scheduled PO Box up-time based on the approval of the district manager. Implement any changes to the scheduled PO Box up-time at the beginning of a fiscal quarter. Exceptions to quarterly implementation for extenuating circumstances may be implemented with approval of the district manager. Customer notification should be provided 30 days in advance of any scheduled up-time change.

### 841.73 PO Box Mail Distribution

Place mail addressed to PO Boxes in proper boxes upon availability from distribution operations. Ensure Hot Case is cleared and all committed mailpieces, including First-Class Mail, Periodicals, Standard Mail, and packages, are distributed to PO Boxes. After all available committed mail is distributed, scan the PO Box barcode to confirm mail distribution is complete, and then cradle the scanner to ensure scan data is uploaded timely.

### 841.74 Withdrawal of Mail from PO Boxes

Mail may be delivered to authorized persons who forget their keys or cannot open their boxes. Mail should not, however, be handed out to persons properly supplied with keys who can open their boxes but who make it a practice of requesting that their mail be given to them. Do not hand out mail if the box fees are not paid by the due date according to 841.22.b.

### 841.75 Change-of-Address Orders

### 841.751 Who May File

Customers may file change-of-address orders, as follows:
a. Organizations. Only the PO Box customer or authorized representatives of the organization listed on the PS Form 1093 may file change-of-address orders.

The organization is responsible for forwarding mail to other persons receiving mail at the box.
b. Residential PO Box customers, Fee Groups 1 through 7. Only the box customer listed on the PS Form 1093 may file change-of-address orders. The box customer is responsible for forwarding mail to other persons receiving mail at the box.
c. Residential PO Box customers, Fee Group E. The box customer or any other person listed on the PS Form 1093 may file an individual change-of-address order. Only the box customer may file a change-of-address order for the entire family.

### 841.752 Standard Procedure for Handling Change-ofAddress Orders

The procedures for handling change-of-address orders are as follows:
a. Affix the 3982 label to PS Form 3982.
b. If incorrect information is discovered on the 3982 label, complete PS Form 3546, Official Change/ Correction to Mail Forwarding Change of Address Order, and select the box for the appropriate action to take. Transcribe the information that appears on a 3982 label onto PS Form 3982 and select check box " 3546 submitted". When the corrected 3982 label is received, affix the label over the initially transcribed information on PS Form 3982.
c. When a PS Form 3575Z, Employee Generated Change of Address, is filed, transcribe the information on PS Form 3982 and select check box " $3575 Z$ submitted". When the 3982 label is received, affix the label over the initially transcribed information on PS Form 3982.

### 841.753 Flagging PO Boxes

The procedures for flagging boxes in which a valid change-of-address order is on file are as follows:
a. Use a white label to identify PO Boxes for which there is no valid change-of-address order on file. Apply a colored label or dot to the white label to identify boxes for which there is a valid change-of-address order on file and for which mail may be received addressed to other than the current box customer.
b. If a box has changed hands more than three times in the last year, use any reasonable means, in addition to colored labels or dots, to identify this box as one that probably receives mail addressed to other than the current box customer.
c. If desired, show on the labels the dates on which colored labels should be replaced with white labels, or the dates the colored dots should be removed from the white labels. Except for these dates, labels
should show only information on the name of the current box customer.
d. Review all mail addressed to color-coded boxes, other than that addressed to or in care of the current box customer, for determination if a valid change-ofaddress order is on file. If a valid forwarding address is not on record, distribute the mail to the box as addressed, unless the box customer of record advises that mail for the addressee must not be placed in the box.
e. Treat mail rejected by the box customer as undeliverable.
f. Replace colored labels with white labels or remove colored dots from the white labels immediately following the termination or expiration of a forwarding order or as soon as it is apparent that color-coding no longer is needed.

### 841.76 Vacant Boxes

To help increase the visibility and occupancy rates of PO Boxes, "Availability Tags" can be affixed to vacant PO Boxes to indicate to customers which boxes are available for rent in an office.
841.8 Refusal to Provide Service, Termination of Service, and Surrender of Service

### 841.82 Termination of Service

A postmaster may close a PO Box when the box customer has done any of the following:

## [Add new item $d$ to read as follows:]

d. Failed to respond to the postmaster's certified letter addressed to the street address provided on PS Form 1093 requiring the customer to select the provided options to rectify the overflow condition.

We will incorporate these revisions into the next printed version of the POM and also into the online update, available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- In the left-hand column under "Essential Links", click PolicyNet.
- Click Manuals.
(The direct, URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)
- Retail Operations,

Delivery and Post Office Operations, 7-15-10

## Handbooks

## Revised Handbook AS-805-D, Information Security Network Connectivity Process

Effective immediately, Handbook AS-805-D, Information Security Network Connectivity Process, is revised. The September 2009 edition has been updated to reflect the following:

- Roles and Responsibilities: Updated Network Connectivity Review Board (NCRB)-related roles and responsibilities.
- Process: Updated the NCRB process and process chart.
- NCRB Connectivity Tool Kit: Inserted a new section to describe the new online system that includes the current version of the NCRB request form.
- Exceptions: Added an exception process.

Handbook AS-805-D is now available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- On the PolicyNet page, click HBKs. (The direct URL for the Postal Service PolicyNet website is http:// blue.usps.gov/cpim.)
The direct URLs for Handbook AS-805-D (September 2009) are:
- PDF version - http://www.usps.com/cpim/ftp/ hand/as805d.pdf.
- HTML 508-compliant version - http://www.usps.com/ cpim/ftp/hand/as805d/welcome.htm.
Note: Offices should update references/links to Handbook AS-805-D in local documents.
- Corporate Information Security, Chief Information Officer, 7-15-10


## Handbook F-101 Revision: Handling Inactive Customer Accounts

Effective immediately, Handbook F-101, Field Accounting Procedures, is revised with a new account closing procedure for PostalOne! sites and a new definition for inactivity of customer accounts (permit, Business Reply Mail, postage due, etc.). All customer accounts, excluding Add-Pos (Additional Postage Account), are considered inactive if no mailings/invoicing or payment of fees has occurred during a 2 -year period beginning the date of fee expiration (normally 1 year from the fee payment date). An Add-Pos account is considered inactive if there have been no postage adjustments within the past 2 years.

## Handbook F-101, Field Accounting Procedures

## 16 Customer Business Mail Activity (Permit Imprint and Periodicals)

## 16-7 Closing Customer Accounts for Inactivity

[Revise text to read as follows:]
Inactive permit imprint, meter, or pre-canceled accounts are defined as having no mailings or payment of fees during a 2 -year period from the date of fee expiration. Inactive Add-Pos accounts are defined as having no postage adjustments during a 2-year period.

The postmaster, unit manager, or designated employee must close inactive permit, meter, pre-canceled, or AddPos accounts as follows:
a. If the account balance exceeds $\$ 25$, send a cancellation notice and a PS Form 3533 to the customer.
b. Allow the customer 30 days from the date of the notice to respond.
c. Close the account if:

1. The customer does not respond to the cancellation notice*.
2. The letter is returned as undeliverable as addressed*.
3. The customer submits PS Form 3533 requesting a refund of the account balance.
*PostalOne! Sites Only:
No further action is necessary. The system will automatically close the account at the end of 26 months of no activity.

See parts 16-7.1, Issuing a Refund for Inactive Permit Accounts, 16-7.2, Sample Non-Use Cancellation Notice, 16-7.3, Sample Add-Pos Non-Use Cancellation Notice, and Appendix E, Refunds Quick Reference.

*     *         *             *                 * 


## 16-7.3 Sample Add-Pos Non-Use Cancellation Notice

## UNITED STATES

 POSTAL SERVICE.
## Add-Pos Non-Use Cancellation Notice

```
[Date]
[Name of Permit Holder]
[Address]
[City, State, ZIP+4]
```


## RE: Permit Account Number: [XXXXX]

## Dear [Contact Name] or Postal Customer:

According to our records, the Add-Pos account number referenced above has not been used for mailing adjustments in the last 2 years. A permit must be revoked for non-use during any 2-year period. (See Mailing Standards of the United States Postal Service, Domestic Mail Manual ( $\mathrm{DMM}^{\circledR}$ ) 604.5.) Our records indicate the last date of a postage adjustment for this Add-Pos account was $\qquad$ , or the account shows no activity. This account has a balance of \$ $\qquad$ —.

In accordance with the above provision, the Add-Pos account balance has been closed. A written appeal of this action may be submitted to the postmaster at the following address within 10 days of receipt of this notice.

## POSTMASTER

## [POST OFFICE STREET OR PO BOX ADDRESS] [CITY/STATE/ZIP CODE]

Before we can refund the account balance, you must complete PS Form 3533, Application for Refund of Fees, Products and Withdrawal of Customer Accounts, and mail it to the address above. We will send a refund for the remaining account balance, if applicable, to the account holder's address appearing on this letter. If the account's address is not current, please notify the Post Office at the address listed above. You must submit your notification of an address change in writing and on the account holder's letterhead.

If you wish to resume using an Add-Pos account, the appropriate application is required. If you need additional assistance, contact the Post Office that maintains your account.

## Sincerely,

## [Name/Title] <br> [Telephone Number]

## Enclosure

## 17 Customer Business Reply Mail and Postage Due Activity

## 17-6 Closing Customer Accounts for Inactivity

[Revise text to read as follows:]
Inactive BRM or Postage Due accounts are defined as accounts with no mailings or payment of fees during a 2year period from the date of fee expiration. All BRM annual fees must be renewed every year.
The postmaster, unit manager, or designated employee must close inactive BRM and postage due accounts as follows:
a. If the account balance exceeds $\$ 25$, send a cancellation notice and PS Form 3533 to the customer.
b. Allow the customer 30 days from the date of the notice to respond.
c. Close the account if:

1. The customer does not respond to the cancellation notice*.
2. The letter is returned as undeliverable as addressed*.
3. The customer submits PS Form 3533 requesting a refund of the account balance.
*PostalOne! Sites Only:

No further action is necessary. The system will automatically close the account at the end of 26 months of no activity.
Do not close postage due accounts established for PO boxes or addresses associated with an Express Mail or Priority Mail reshipment. Establishing a postage due account is mandatory when a customer enters into an Express Mail or Priority Mail reshipment agreement. If these types of accounts are autocanceled in PostalOne!, reset the account to "Active" status without contacting the customer.
See parts 17-6.1, Issuing a Refund for Inactive BRM and Postage Due Accounts, 17-6.2, Sample Non-Use Notice Letter, and Appendix E, Refunds Quick Reference.

We will incorporate this revision into the next updated version of Handbook F-101 available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- On the PolicyNet page, click HBKs.
(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)
- Field and International Accounting, Controller, 7-15-10


## Handbook F-15-A Revision: Calculating Loss on Sale

Effective July 15, 2010, Handbook F-15-A, Relocation Policy - Nonbargaining (EAS) Employees, is revised to add changes for relocation benefits for qualifying active nonbargaining (EAS) employees and postal career executive service (PCES) managers.

## Handbook F-15-A, Relocation Policy Nonbargaining (EAS) Employees

## 5 Residence Transactions and Lease Break

58 Loss on Sale

581
Eligibility

To be considered for loss on sale reimbursement, the loss must meet all of the following conditions:
[Add new fourth bullet to read as follows:]

- There was no failure to accept a legitimate offer from an outside buyer, to reduce the sales price in accordance with real estate agent recommendations, or to accept the offer made to you from the Postal Service's Relocation Management Firm, as this may render you ineligible for the loss on sale benefit.

582 Requesting Consideration for Reimbursement

### 582.1 Calculating Loss on Sale

[Revise table and final sentence to read as follows:]

| Loss on Sale (\$) | Reimbursement @ (\%) |
| :--- | :--- |
| From \$1 to \$20,000 | $90 \%$ |
| From \$20,001 to \$40,000 | $75 \%$ |
| From \$40,001 to \$60,000 | $50 \%$ |
| From \$60,001 to \$75,000 | $25 \%$ |
| From $\$ 75,001$ to $\$ 100,000$ | $10 \%$ |

The maximum equity loss reimbursement payment is limited to $\$ 49,250$.

*     *         *             *                 * 

We will incorporate these revisions into the next updated version of Handbook F-15-A available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)


## Publications

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective July 15, 2010, Publication 431, Post Office Box Service and Caller Service Fee Groups, is revised to include the following changes.

## Publication 431, Post Office Box Service and Caller Service Fee Groups

[Add the following entries:]

| ZIP Code | Fee Group |  |
| :--- | :--- | :--- |
| 32578 | 4 |  |
| 60010 | 1 |  |
| 60133 | 2 |  |
| 62761 | 4 |  |
| 73184 | 6 |  |
| 73185 | 6 |  |
| 73194 | 6 |  |
| 73196 | 6 |  |
| 78150 | 5 |  |
|  | $*$ | $*$ |

[Delete the following entries:]

| ZIP Code |
| :--- |
| 02702 |
| 15221 |
| 17012 |
| 17883 |
| 20088 |
| 28243 |
| 36045 |
| 42002 |
| 52077 |
| 54010 |
| 55752 |

The online version of Publication 431 is dated May 11, 2009. Publication 431 is currently available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website (http://blue.usps.gov/cpim):

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

1. Go to the WebBATS main menu, and select Reports. The reports page opens.
2. Under the Clients/System column, System category, click Facility Information.
3. View the Fee Group field in the report.

- Special Services,

Retail Products and Services, 7-15-10

## Organization Information

## Finance

## Fiscal Year 2010 Bank Secrecy Act/Anti-Money Laundering Training

The Fiscal Year (FY) 2010 Bank Secrecy Act/AntiMoney Laundering (BSA/AML) mandatory training course is now available online through the Learning Management System (LMS). The course - number 3120444, titled "BSA/AML: Suspicious Transactions" - is required for all postal employees who sell United States Postal Service ${ }^{\circledR}$ financial instruments (postal money orders and Sure Money) and those who supervise them. This class is approved as one of the FY 2010 strategic training initiatives. The field budget allocation included work hours for it since it falls in the legal or compliance training category. The training must be completed by September 30, 2010.

## Background

To combat money laundering in the United States, Congress has enacted a series of laws collectively known as the Bank Secrecy Act. The Postal Service ${ }^{\text {TM }}$, as a seller of money orders, is specifically named in the Act and must comply with all of the requirements of the law. One of the requirements under the Act is to report suspicious transactions involving Postal Service financial instruments. The purpose of this training is to help retail associates, Post Office Operations managers (POOMs), postmasters, relief postmasters, officers-in-charge, station managers, and supervisors recognize potentially suspicious transactions.

## Training Methods

The preferred method for taking the courses is online through the LMS Learning Portal. Offices that have a very slow Internet connection may have employees take the course via a CD.

If you are unable to complete the web-based version of the course through the Learning Portal, contact your local Learning Development and Diversity (formerly PEDC) staff for a copy of the CD. You can also order a training CD directly through the Topeka Material Distribution Center (MDC) using NSN \#6910-13-000-5468

## Registration for Bargaining Unit and EAS NonExempt Employees

- Log into the Learning Management System and enter "BSA/AML" into the Search Term box on the left of the page and then click Find.
- Select the appropriate delivery method when the class titles are displayed, either "web-based" (BSA/ AML: Suspicious Transactions) or "static web-based"
(BSA/AML: Suspicious Transactions (SWBT)) if taking the CD version.
- Look for the Request Participation button once the class is selected.
- Confirm your approving manager's name and title are correct on the drop down menu to the right of the Request Participation button.
- Click the Request Participation button after confirming your manager's information is correct. Your request will be sent to your manager for approval.
- Once your manager has approved the course, you will be enrolled.
Identify the correct approver. If only a position title but no name is displayed, use the drop down menu to select the next higher level approving manager. If all three levels of approving manager listed contain only a position title with no name, contact your local Learning Development and Diversity staff to be enrolled in the course.


## Registration for EAS-Exempt Employees

- Log into the Learning Management System and enter "BSA/AML" into the Search Term box on the left and then click Find.
- Select the appropriate delivery method when the class titles are displayed: either "web-based" (BSA/ AML: Suspicious Transactions) or "static web-based" (BSA/AML: Suspicious Transactions (SWBT)) if taking the CD version.
- Wait for the course information to be displayed once the class is selected.
- Scroll to the bottom of the page and click the Book This Course button.
- Wait for a confirmation screen confirming your enrollment.
- Click the Start Course Now button to begin the course.


## Entering Course Completion in Your Training Record

Web-based Training

- Click the Log Off button after completing the webbased training.
- Wait for Learning Portal to refresh.
- Look for the Confirm Complete box under the My Training Activities section of the Learning Portal.
- Click the Refresh button if the Confirm Complete box is not displayed on the page.
- Confirm that the completion percentage in the Learning Portal shows 100 percent next to the word Progress.
- Click Confirm Complete.
- Click Yes when a dialog box appears asking you to verify: Do you want to Confirm Completion?
- Once the course description page refreshes, you will see a note at the bottom that reads "Course Successfully Confirmed Complete and Followed Up." The course will now be listed in your completed courses.
- The course will automatically be added to your training record.


## Static Web-based Training (CD version)

Follow these steps to receive course credit after the course content has been completed.

- After completing the course, return to the Learning Portal.
- Click Confirm Complete next to the course title under the My Training Activities section of the Learning Portal.
- Click Yes when a dialog box appears asking you to verify: Do you want to Confirm Completion?
- Once the course description page refreshes, you will see a note at the bottom that reads "Course Successfully Confirmed Complete and Followed Up." The course will now be listed in your completed courses.
- The course will automatically be added to your training record.

Note: For static web-based training, there will not be a percentage recorded as is the case with the web-based version.

## LMS Issues

If you are having any issues with the LMS, contact your local Learning Development and Diversity (formerly PEDC) staff.

## Access

Employees do not need access to the BSA system to take the Suspicious Transaction Training course. Do not request access to the BSA system through eAccess to enroll in the training course.

- BSA Program Office, Corporate Treasury, 7-15-10


## Intelligent Mail and Address Quality

Post Office Changes

| Old/ New | Finance No. | $\begin{array}{\|l\|} \hline \text { ZIP } \\ \text { Code } \end{array}$ | State | P.O. Name | County/ Parish | Station/Branch/ Unit | Unit Type | Effective Date | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Old New | $\begin{aligned} & 05-6216 \\ & 05-6216 \end{aligned}$ | $\begin{aligned} & 96129 \\ & 96129 \end{aligned}$ | $\begin{aligned} & \text { CA } \\ & \text { CA } \end{aligned}$ | Portola <br> Portola | Plumas <br> Plumas | Beckworth <br> Beckworth | Community Post Office Community Post Office | 06/12/2010 | This announcement expands the use of ZIPTM Code 96129 to include delivery. |
| Old New | $\begin{array}{\|l\|} \hline 28-1680 \\ 28-1680 \end{array}$ | $\begin{aligned} & 65299 \\ & 65299 \end{aligned}$ | $\begin{aligned} & \text { MO } \\ & \text { MO } \end{aligned}$ | Columbia Columbia | Boone Boone | Main Office Main Office | Post Office Post Office | 06/05/2010 | This announcement expands the use of ZIP Code 65299 to include delivery. |
| Old <br> New | $\begin{array}{\|l\|} \hline 31-7680 \\ 31-7680 \end{array}$ | $\begin{aligned} & 89039 \\ & 89039 \end{aligned}$ | NV <br> NV | Searchlight <br> Searchlight | Clark <br> Clark | Cal Nev Ari <br> Cal Nev Ari | Community Post Office Community Post Office | 06/12/2010 | This announcement expands the use of ZIP Code 89039 to include delivery. |
| Old New | $\begin{array}{\|l\|} \hline 47-4140 \\ 47-4140 \end{array}$ | $\begin{aligned} & 37351 \\ & 37351 \end{aligned}$ | $\begin{aligned} & \mathrm{TN} \\ & \mathrm{TN} \end{aligned}$ | Hixon Hixon | Hamilton Hamilton | Lupton City Lupton City | Place Name Place Name | 06/12/2010 | This announcement expands the use of ZIP Code 37351 to include delivery. |
| Old New | $\begin{array}{\|l\|} \hline 48-7400 \\ 48-7840 \end{array}$ | $\begin{aligned} & 75474 \\ & 75189 \end{aligned}$ | $\begin{aligned} & \mathrm{TX} \\ & \mathrm{TX} \end{aligned}$ | Quinlan Royse City | Hunt Hunt | Main Office Main Office | Post Office Post Office | 06/19/2010 | Realign ZIP Code boundaries. Use Royse City TX 75189 as last line of address for the 11 deliveries previously in ZIP Code 75474. |

## Pull-Out Information

## Fraud

## Domestic Orders

False Representation. Enforced by postmasters at the cities listed below.

| State, City ZIP Code | Names and Addresses Covered | Product |
| :--- | :--- | :--- |
| FL, North Ft. Meyers 33902-7221 | Melanie Alexander, 4085 Hancock Bridge Parkway, Suite 111-123 | Work at home scheme |
| FL, Ocala 34480-5709 | Mary Robertson Kersey, Patrick Flaherty, and <br> Charles Steven Kersey, 2560 SE 111th Street | Rebate scheme |
| FL, Ocala 34480-5709 | Mary Robertson Kersey, Patrick Flaherty, and <br> Charles Steven Kersey, 2580 SE 111th Street | Rebate scheme |
| IL, Alton 62002-0331 | William A. Humphrey and Rosalinda Schwerdt, P.O. Box 331 | Rebate scheme |
| IL, O'Fallon 62269-3258 | William A. Humphrey and Rosalinda Schwerdt, <br> 4020 Green Mount Crossing Dr., PMB 127 | Rebate scheme |

## Withholding of Mail Orders

Withholding of Mail Orders are enforced by postmasters at the cities listed below.

| State, City ZIP Code | Names and Addresses Covered |
| :--- | :--- |
| CA, Van Nuys 91401-4602 | Any and all of various names, 5632 Van Nuys Boulevard, PMB 32 |
| CA, Van Nuys 91401-4602 | Any and all of various names, 5632 Van Nuys Boulevard, PMB 203 |
| CA, Van Nuys 91401-4602 | Any and all of various names, 5632 Van Nuys Boulevard, PMB 219 |
| CA, Palm Springs 92262-6778 | Any and all of various names, 100 South Sunrise Way, PMB 901 |
| CA, Oxnard 93036-2964 | Any and all of various names, 2081 North Oxnard Boulevard, PMB 228 |
| CA, Newbury Park 91320-2723 | Any and all of various names, 587 North Ventu Park Road, PMB 803 |
| NC, Kinston 28501-4968 | Any and all names except the surname Hart, 211 E. Caswell Street, Apt. E |

## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail ${ }^{\circledR}$ shipments bearing any of
the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.
Note: The first 6 digits of a 9 -digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

| 005005 | 018060 | 026540 | 060534 | 070453 | 075291 | 079600 | 115370 | 150288 | 165029 | 292548 | 330189 | 333470 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 005278 | 018549 | 027044 | 060681 | 070476 | 075301 | 085127 | 115442 | 151061 | 165057 | 295270 | 330279 | 333600 |
| 005350 | 018556 | 027061 | 06093 | 070514 | 75320 | 08805 | 1155 | 151 | 16506 | 30002 | 330400 |  |
| 005833 | 018681 | 027137 | 060950 | 070519 | 075337 | 088099 | 11586 | 15121 | 165068 | 300 | 330675 | 333801 |
| 006006 | 018799 | 027143 | 06125 | 070531 | 075366 | 08810 | 117392 | 152023 | 165095 | 30028 | 330 | 6 |
| 006136 | 018823 | 027367 | 061602 | 070563 | 7542 | 088 | 1175 | 152 | 165100 | 0052 | 330800 | 0 |
| 006294 | 018864 | 027377 | 061 | 070589 | 075489 | 088 | 11 | 152 | 165 | 300 | 330920 | 26 |
| 006330 | 018928 | 027411 | 6175 | 70608 | 075502 | 088278 | 11768 | 1521 | 1651 | 30076 | 310 | 334029 |
| 006 | 1893 | 027542 | 062063 | 706 | 75530 | 88 | 117913 | 152271 | 165 | 301009 | 331016 | 334064 |
| 006804 | 018985 | 027578 | 06310 | 070641 | 75580 | 088503 | 117938 | 152296 | 16521 | 30102 | 331203 | 87 |
| 007103 | 019067 | 027898 | 63 | 70709 | 7562 | 088 | 11 | 15229 | 1652 | 301 | 331207 | 334088 |
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| Pull-Out Information |  |  |  |  |  |  |  |  | postal bulletin 22289 (7-15-10) |  |  |  |
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[^0]
## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the numbers listed appear in the Postal Bulletin. The actual serial
numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.


| 0416238889 | to | 8899 |
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| 8720299306 | to | 9399 |
| 8720783709 | to | 3799 |
| 8721000445 | to | 0459 |
| 9005564178 | to | 4199 |
| 9008450044 | to | 0099 |
| 9009360217 | to | 0299 |
| 9009360435 | to | 0499 |
| 9010585255 | to | 5280 |
| 9012731082 | to | 1099 |
| 9012875143 | to | 5199 |
| 9012912789 | to | 2799 |
| 9015257122 | to | 7199 |
| 9020891253 | to | 1299 |
| 9021989769 | to | 9799 |
| 9029481269 | to | 1299 |
| 9029850833 | to | 0899 |
| 9033706934 | to | 6999 |
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| 9048920378 | to | 0399 |
| 9048920648 | to | 1299 |
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| 9055106900 | to | 7099 |
| 9057940000 | to | 0199 |
| 9057940288 | to | 0299 |
| 9058736900 | to | 6999 |
| 9058737100 | to | 7299 |
| 9058808900 | to | 8999 |
| 9058897100 | to | 7199 |
| 9061581508 | to | 1599 |
| 9065588812 | to | 8899 |


| 9069822214 | to | 2299 |
| :---: | :---: | :---: |
| 9077258500 | to | 8599 |
| 9078150216 | to | 0257 |
| 9086224225 | to | 4235 |
| 9089369254 | to | 9299 |
| 9090664494 | to | 7499 |
| 9090677400 | to | 7499 |
| 9091001787 | to | 1799 |
| 9091001900 | to | 2099 |
| 9093550422 | to | 0499 |
| 9095688900 | to | 9099 |
| 9095689300 | to | 9499 |
| 9097257307 | to | 7399 |
| 9098330947 | to | 0999 |
| 9102198631 | to | 8699 |
| 9102651100 | to | 1199 |
| 9104717273 | to | 7299 |
| 9105362505 | to | 2599 |
| 9109587499 | to | 7599 |
| 9111401000 | to | 2199 |
| 9112452545 | to | 2599 |
| 9112689077 | to | 9099 |
| 9114008948 | to | 8999 |
| 9115081620 | to | 1799 |
| 9115099310 | to | 9399 |
| 9115233000 | to | 3999 |
| 9120579922 | to | 9999 |
| 9128820563 | to | 0899 |
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| 9137092429 | to | 2499 |
| 9138183501 | to | 3999 |
| 9140634300 | to | 4399 |
| 9143467621 | to | 7644 |
| 9144531366 | to | 1399 |
| 9145296185 | to | 6299 |
| 9148964658 | to | 4699 |
| 9151878774 | to | 8779 |
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| 9155466822 | to | 6999 |
| 9156465183 | to | 5199 |
| 9156713963 | to | 3980 |
| 9156713982 | to | 3999 |
| 9156752217 | to | 2299 |
| 9164403377 | to | 3399 |
| 9166706352 | to | 6399 |
| 9166825300 | to | 5399 |
| 9166941414 | to | 1499 |
| 9167030802 | to | 0821 |
| 9170890709 | to | 0799 |
| 9170890842 | to | 0899 |
| 9172162928 | to | 2999 |
| 9173706300 | to | 6499 |
| 9174864900 | to | 4999 |
| 9184600602 | to | 0699 |
| 9189517231 | to | 7299 |
| 9195192786 | to | 2799 |
| 9195360770 | to | 0799 |
| 9198143095 | to | 3199 |
| 9199152774 | to | 2787 |
| 9201554662 | to | 4687 |
| 9203099039 | to | 919 |



## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders 104151601 to 692600 000. Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A OB1. Check for altered dollar amounts by holding money orders to the light.

| 719869731 | to | 9760 | 728702338 | to | 2400 | 734950111 | to | 0170 | 742408771 | to | 8830 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 720227871 | to | 7930 | 728915371 | to | 5850 | 735120331 | to | 0840 | 742512120 | to | 2150 |
| 720227949 | to | 7960 | 728953141 | to | 3410 | 735283008 | to | 3020 | 742684849 | to | 4890 |
| 720368543 | to | 8570 | 728954280 | to | 4310 | 735293131 | to | 3220 | 742839553 | to | 9630 |
| 720392151 | to | 2570 | 729169081 | to | 9140 | 735635010 | to | 5040 | 742913668 | to | 3700 |
| 720556491 | to | 6640 | 729363841 | to | 3870 | 735783961 | to | 3990 | 742917287 | to | 7296 |
| 720558621 | to | 8650 | 729682891 | to | 3190 | 735803401 | to | 3430 | 742921891 | to | 1980 |
| 720575361 | to | 5570 | 729838940 | to | 9070 | 736005420 | to | 5440 | 742983631 | to | 3810 |
| 720590152 | to | 0179 | 729839101 | to | 9130 | 736366021 | to | 6110 | 743020021 | to | 0170 |
| 721638331 | to | 9170 | 730077683 | to | 7840 | 736624456 | to | 4500 | 743206491 | to | 6500 |
| 721815391 | to | 5420 | 730109847 | to | 9880 | 736670851 | to | 1060 | 743235992 | to | 6050 |
| 721969713 | to | 9740 | 730373761 | to | 3850 | 736767061 | to | 7090 | 743940631 | to | 0900 |
| 722072137 | to | 2160 | 730501951 | to | 2130 | 736767093 | to | 7120 | 743978011 | to | 8070 |
| 722378265 | to | 8280 | 730519379 | to | 9470 | 736982191 | to | 2370 | 744234751 | to | 4780 |
| 722413990 | to | 4004 | 730569278 | to | 9360 | 736982551 | to | 2730 | 744499591 | to | 9680 |
| 722764948 | to | 4980 | 730711711 | to | 1740 | 737110141 | to | 0170 | 744626901 | to | 6910 |
| 722825840 | to | 5889 | 730722991 | to | 3230 | 737185501 | to | 5710 | 745388794 | to | 8910 |
| 723153841 | to | 3850 | 730845970 | to | 5990 | 737317321 | to | 7350 | 746446806 | to | 6820 |
| 723237616 | to | 7630 | 730888291 | to | 8320 | 737517781 | to | 7840 | 746818351 | to | 8410 |
| 723331081 | to | 1110 | 730927591 | to | 7680 | 737628181 | to | 8210 | 747245266 | to | 5280 |
| 723496443 | to | 6470 | 731307914 | to | 7930 | 737634258 | to | 4270 | 747364813 | to | 4830 |
| 723967291 | to | 7320 | 731402431 | to | 2460 | 738361971 | to | 1980 | 747501434 | to | 1450 |
| 724655196 | to | 5340 | 731407232 | to | 7320 | 738447601 | to | 7660 | 747739891 | to | 0070 |
| 724711441 | to | 1500 | 731588301 | to | 8340 | 738648355 | to | 8450 | 748148649 | to | 8760 |
| 724711538 | to | 1560 | 731767273 | to | 7320 | 738849811 | to | 9900 | 748259960 | to | 9970 |
| 724793221 | to | 3250 | 731781061 | to | 1120 | 738892270 | to | 2290 | 748565162 | to | 5280 |
| 724908109 | to | 8120 | 731837821 | to | 7910 | 738997259 | to | 7380 | 748874988 | to | 5030 |
| 724937461 | to | 7670 | 731841377 | to | 1450 | 739161451 | to | 1540 | 749137381 | to | 7410 |
| 725163118 | to | 3151 | 732018481 | to | 8600 | 739219381 | to | 9440 | 749190192 | to | 0210 |
| 725202735 | to | 2750 | 732067972 | to | 8370 | 739740151 | to | 0180 | 749685421 | to | 5450 |
| 725398591 | to | 8800 | 732188649 | to | 8670 | 739793491 | to | 3520 | 749846791 | to | 6850 |
| 725464591 | to | 4920 | 732193460 | to | 3470 | 739793527 | to | 3550 | 749993131 | to | 3580 |
| 725475321 | to | 5330 | 732201241 | to | 1390 | 739942621 | to | 2650 | 750071587 | to | 1610 |
| 725711057 | to | 1070 | 732220431 | to | 0440 | 739999231 | to | 9320 | 750408167 | to | 8183 |
| 725738581 | to | 8730 | 732355201 | to | 5380 | 740011517 | to | 1530 | 750438421 | to | 8501 |
| 725981311 | to | 1430 | 732472320 | to | 2560 | 740030701 | to | 0970 | 750743911 | to | 4030 |
| 725987835 | to | 7880 | 732541605 | to | 1620 | 740261740 | to | 1820 | 750779118 | to | 9400 |
| 726060811 | to | 0900 | 732572221 | to | 2490 | 740265811 | to | 6290 | 750910981 | to | 1010 |
| 726391970 | to | 2520 | 732586479 | to | 6710 | 740299111 | to | 9170 | 750960841 | to | 0900 |
| 726484771 | to | 4800 | 732994037 | to | 4080 | 740299231 | to | 9260 | 751296211 | to | 6240 |
| 726493351 | to | 5300 | 733163449 | to | 3460 | 740329266 | to | 9320 | 751539121 | to | 9180 |
| 726504031 | to | 4063 | 733297171 | to | 7290 | 740889081 | to | 9090 | 751541311 | to | 1790 |
| 726504070 | to | 4090 | 733446631 | to | 7110 | 741010421 | to | 0530 | 751757641 | to | 7700 |
| 726504331 | to | 4390 | 733474665 | to | 4770 | 741113041 | to | 3370 | 751936951 | to | 7010 |
| 726563701 | to | 4060 | 733704482 | to | 4570 | 741373891 | to | 4340 | 751951861 | to | 1890 |
| 726599371 | to | 9460 | 733751041 | to | 1130 | 741452369 | to | 2490 | 751999021 | to | 9110 |
| 726626356 | to | 6370 | 734009101 | to | 9130 | 741492991 | to | 3140 | 752139516 | to | 9570 |
| 727182271 | to | 2510 | 734290759 | to | 0770 | 741553460 | to | 3470 | 752182892 | to | 2950 |
| 727416181 | to | 6240 | 734389273 | to | 9290 | 741764431 | to | 4520 | 752206861 | to | 7100 |
| 727481431 | to | 1460 | 734440031 | to | 0111 | 742178834 | to | 8880 | 752295241 | to | 5600 |
| 727749241 | to | 9780 | 734797201 | to | 7320 | 742325500 | to | 5520 | 752731351 | to | 1410 |
| 728382331 | to | 2480 | 734939611 | to | 9640 | 742325668 | to | 5700 | 752767441 | to | 7470 |


| 753008941 | to | 9030 | 763155160 | to | 5180 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 753194311 | to | 4370 | 763178631 | to | 8660 |
| 753620378 | to | 0400 | 763506001 | to | 6060 |
| 754013917 | to | 3940 | 763522141 | to | 2470 |
| 754161061 | to | 1120 | 763717694 | to | 7800 |
| 754358445 | to | 8610 | 763826461 | to | 6520 |
| 754410451 | to | 0660 | 763900460 | to | 0471 |
| 754438393 | to | 8410 | 763900479 | to | 0530 |
| 754493109 | to | 3130 | 763917271 | to | 7750 |
| 754664182 | to | 4220 | 764125801 | to | 5860 |
| 754816377 | to | 6470 | 764284525 | to | 4560 |
| 755487421 | to | 7600 | 764526241 | to | 6330 |
| 755592901 | to | 3140 | 764601421 | to | 1600 |
| 755790020 | to | 0030 | 764650231 | to | 0470 |
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| 755926951 | to | 7070 | 765003667 | to | 3680 |
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| 755962981 | to | 3280 | 765387365 | to | 7450 |
| 756035371 | to | 5490 | 765541801 | to | 2100 |
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| 756876151 | to | 6240 | 765879314 | to | 9390 |
| 756970129 | to | 0140 | 765954001 | to | 4030 |
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| 757086209 | to | 6240 | 766158824 | to | 8840 |
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| 757277371 | to | 7700 | 766509421 | to | 9660 |
| 757291591 | to | 2730 | 766572901 | to | 3020 |
| 757964251 | to | 4280 | 766748500 | to | 8521 |
| 758067001 | to | 7090 | 767024341 | to | 4370 |
| 758105221 | to | 5250 | 767326471 | to | 6590 |
| 758324941 | to | 5000 | 767332561 | to | 2950 |
| 758593628 | to | 3650 | 768009841 | to | 9960 |
| 758709038 | to | 9060 | 768011489 | to | 1520 |
| 758744101 | to | 4160 | 768177980 | to | 7990 |
| 758850883 | to | 0900 | 768391081 | to | 1170 |
| 758860951 | to | 1550 | 768661569 | to | 1650 |
| 759152851 | to | 2880 | 769000051 | to | 0080 |
| 759740941 | to | 1090 | 769050841 | to | 0900 |
| 760004596 | to | 4610 | 769159081 | to | 9178 |
| 760118191 | to | 8250 | 769737496 | to | 7510 |
| 760155001 | to | 5090 | 769778491 | to | 8730 |
| 760378002 | to | 8020 | 769827331 | to | 7450 |
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| 761055460 | to | 5480 | 770723281 | to | 3400 |
| 761169781 | to | 9810 | 770790451 | to | 0480 |
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| 761516836 | to | 6910 | 771455551 | to | 5610 |
| 761613588 | to | 3600 | 771609661 | to | 9690 |
| 761688631 | to | 8690 | 771932551 | to | 2580 |
| 761805199 | to | 5240 | 772057224 | to | 7440 |
| 761826106 | to | 6120 | 772162660 | to | 3070 |
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| 761975886 | to | 5895 | 772970886 | to | 0940 |
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| 762524158 | to | 4220 | 773179320 | to | 9410 |
| 762584872 | to | 4970 | 773202989 | to | 3140 |
| 762593431 | to | 3460 | 773208991 | to | 9290 |


| 773231311 | to | 1340 |
| :---: | :---: | :---: |
| 773348739 | to | 8940 |
| 773348739 | to | 8940 |
| 773575891 | to | 5950 |
| 773852971 | to | 3030 |
| 775373449 | to | 3460 |
| 789257191 | to | 7250 |
| 790448020 | to | 8460 |
| 790597485 | to | 7530 |
| 790911883 | to | 1900 |
| 791057441 | to | 7550 |
| 791239081 | to | 9290 |
| 791374483 | to | 4500 |
| 791387971 | to | 8030 |
| 791447521 | to | 7850 |
| 791451151 | to | 1240 |
| 791500009 | to | 0470 |
| 791771431 | to | 1490 |
| 792004293 | to | 4320 |
| 792018379 | to | 8420 |
| 792070621 | to | 0740 |
| 792145211 | to | 5230 |
| 792391381 | to | 1620 |
| 792452779 | to | 2790 |
| 792772728 | to | 2770 |
| 792903511 | to | 3990 |
| 793282518 | to | 2533 |
| 794041831 | to | 2040 |
| 794397709 | to | 7780 |
| 794581741 | to | 2040 |
| 794592122 | to | 2150 |
| 795032251 | to | 2340 |
| 795796291 | to | 6350 |
| 796070139 | to | 0160 |
| 796143151 | to | 3630 |
| 796159725 | to | 9740 |
| 796169306 | to | 9340 |
| 796373406 | to | 3430 |
| 796602961 | to | 3050 |
| 796708441 | to | 8500 |
| 796886281 | to | 6430 |
| 796901701 | to | 2000 |
| 796975466 | to | 5590 |
| 797272917 | to | 2950 |
| 797519441 | to | 9460 |
| 797519731 | to | 0240 |
| 797535181 | to | 5330 |
| 797646151 | to | 6180 |
| 798040053 | to | 0080 |
| 798055813 | to | 5830 |
| 798055891 | to | 5950 |
| 798326371 | to | 6520 |
| 798339167 | to | 9210 |
| 798562411 | to | 2440 |
| 798632461 | to | 2490 |
| 798807151 | to | 7510 |
| 798944761 | to | 5030 |
| 799118616 | to | 8640 |
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| 799177626 | to | 7650 |
| 799854751 | to | 5200 |
| 800044320 | to | 4410 |
| 800211901 | to | 2440 |
| 800427530 | to | 7540 |


| 800872741 | to | 2830 |
| :---: | :---: | :---: |
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| 801676681 | to | 7100 |
| 802967821 | to | 7940 |
| 803217601 | to | 7780 |
| 803729731 | to | 9850 |
| 803747402 | to | 7520 |
| 804138181 | to | 8420 |
| 804428224 | to | 8250 |
| 804682411 | to | 2710 |
| 805272525 | to | 2540 |
| 805523445 | to | 3460 |
| 805745704 | to | 5730 |
| 806452907 | to | 2980 |
| 806744781 | to | 4850 |
| 806982181 | to | 2300 |
| 807764791 | to | 4910 |
| 808089931 | to | 9960 |
| 808656423 | to | 6450 |
| 808753771 | to | 3800 |
| 809189001 | to | 9010 |
| 809886879 | to | 6930 |
| 809890489 | to | 0500 |
| 810323734 | to | 3760 |
| 810367116 | to | 7140 |
| 810526351 | to | 6500 |
| 810806911 | to | 6940 |
| 810807211 | to | 7240 |
| 811423021 | to | 3110 |
| 811517221 | to | 7239 |
| 811721101 | to | 1130 |
| 812025721 | to | 5900 |
| 812093073 | to | 3130 |
| 812100821 | to | 0840 |
| 812465251 | to | 5610 |
| 812918341 | to | 8670 |
| 812918701 | to | 8760 |
| 813050491 | to | 0520 |
| 813073171 | to | 3200 |
| 813398476 | to | 8550 |
| 813713971 | to | 4000 |
| 813858121 | to | 8150 |
| 814789330 | to | 9349 |
| 814984656 | to | 4680 |
| 815016020 | to | 6030 |
| 815199410 | to | 9420 |
| 815240491 | to | 0520 |
| 815755591 | to | 5620 |
| 815755622 | to | 5650 |
| 815806381 | to | 6680 |
| 816126834 | to | 6870 |
| 816156721 | to | 6780 |
| 816580903 | to | 0920 |
| 816945571 | to | 5600 |
| 817253011 | to | 3280 |
| 817763881 | to | 4060 |
| 818330562 | to | 0610 |
| 818459641 | to | 9670 |
| 818926273 | to | 6320 |
| 818950351 | to | 0380 |
| 818962492 | to | 2530 |
| 819032341 | to | 2730 |
| 819127054 | to | 7080 |
| 819278540 | to | 8670 |


| Pull-Out Information |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

- Criminal Investigations Group, Postal Inspection Service, 7-15-10


## Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service ${ }^{\text {TM }}$ money order:

1. Check that the amount does not exceed the legal limit: $\$ 1,000$ for domestic, and $\$ 700$ for international postal money orders.
2. Check that the proper security features are present:

- When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
- When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
- There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.

These appear in Postal Service Notice 299, U.S. Postal Money Order Reference Card, or online at http://www.usps.com/missingmoneyorders/ security.htm.
3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. Destroy all interim notices when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | :--- |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |
| $686,619,887$ |  |

- Criminal Investigations Group, Postal Inspection Service, 7-15-10


## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a tollfree number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

## Other Information

## Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP ${ }^{\text {T }}$ Codes through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and
which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO/DPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1600 ET.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO/DPO table starting below.

## Changes

| APO/FPO/DPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| DPO AE 09750 | Delete I, Z | Immediately | A-B-B2-C-C1-F-L-M-N-R-R1-T-V-Z1 |
| DPO AA 34011 | Open | Immediately | A1-B-B2-C1-E2-F-I-L-M-N-R-R1-T-V-Z-Z1 |
| DPO AP 96209 | Add N | Immediately | A-A1-B-L-N-U |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO/DPO Table

| APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | $\begin{array}{\|l} \text { APO/ } \\ \text { FPO/ } \\ \text { DPO } \end{array}$ | See Restrictions | APO/ FPO/ DPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09002 | A1-B-C-D-M-R-U | 09067 | A1-B-C-D-M-R-U | 09142 | A1-B-C-D-F-F1-P-R-U | 09306 | A-A1-B-C1-E2-F-H1-R- |
| 09003 | A1-B-C-D-M-P-R-U | 09068 | A1-B-C-D-U-Z1 | 09143 | A1-B-C-D-M-R-U |  | R1-U2-V-Z1 |
| 09004 | A1-B-C-D-M-R-U | 09069 | A-A1-B-C-D-U-V | 09154 | A1-B-C-D-M-R-U | 09307 | A1-B-N-V-Z1 |
| 09005 | A1-B-C-D-M-P-R-U | 09075 | A1-B-C-D-M-R-U | 09172 | A1-B-C-D-M-R-U | 09308 | A-A1-B-C1-E2-F-H1-M- |
| 09006 | A1-B-C-D-M-R-U | 09079 | A1-B-C-D-M-R-U | 09173 | A1-B-C-D-M-R-U |  | R-V-Z1 |
| 09007 | A1-B-C-D-M-R-U | 09080 | A1-B-C-D-F1-M-R-U | 09177 | A1-B-C-D-M-R-U | 09309 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09008 | A-A1-B-C-D-M-P-R-U | 09081 | A1-B-C-D-M-R-U | 09180 | A1-B-C-D-M-R-U | 09310 |  |
| 09009 | A1-B-C-D-F1-M-R-U | 09086 | A1-B-C-D-M-R-U | 09186 | A1-B-C-D-M-R-U | 09310 | R-V-Z1 |
| 09011 | A1-B-C-D-M-R-U | 09088 | A1-B-C-D-M-R-U | 09211 | A1-B-C-D-M-P-R-U | 09311 | A-A1-B-C1-E2-F-H1-M- |
| 09012 | A1-B-C-D-F-F1-M-R-U | 09090 | A1-B-C-D-M-P-R-U | 09213 | A1-B-C-D-F1-M-R-U |  | R-V-Z1 |
| 09013 | A1-B-C-D-F-F1-M-R-U- | 09092 | A1-B-C-D-M-R-U | 09214 | A1-B-C-D-F1-M-R-U | 09312 | A-A1-B-C1-E2-F-H1-R- |
|  | Z1 | 09094 | A1-B-C-D-F-F1-M-P-R | 09226 | A1-B-C-D-F1-M-R-U |  | R1-U2-V-Z1 |
| 09014 | A1-B-C-D-M-R-U | 09095 | A1-B-C-D-M-R-U | 09227 | A1-B-C-D-F1-M-R-U | 09313 | A-A1-B-C1-E2-F-H1-M- |
| 09020 | A1-B-C-D-M-R-U | 09096 | A1-B-C-D-M-R-U | 09229 | A1-B-C-D-M-R-U |  | R-R1-V-Z1 |
| 09021 | A1-B-C-D-F1-M-R-U | 09099 | A1-B-C-D-M-R-U | 09237 | A1-B-C-D-M-R-U-V | 09314 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09028 | A1-B-C-D-M-R-U | 09100 | A1-B-C-D-M-R-U | 09245 | A1-B-C-D-M-R-U |  |  |
| 09033 | A1-B-C-D-M-R-U | 09102 | A1-B-C-D-M-R-U | 09250 | A1-B-C-D-M-R-U | 09315 | A-A1-B-C1-E2-F-H1-M- N-R-R1-V-Z1 |
| 09034 | A1-B-C-D-M-R-U | 09103 | A1-B-C-D-U | 09261 | A1-B-C-D-F1-M-R-U-V | 09316 |  |
| 09038 | A1-B-C-D-M-R-U | 09104 | A1-B-C-D-F1-M-R-U | 09263 | A1-B-C-D-M-R-U | 09316 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-U2-V-Z1 } \end{aligned}$ |
| 09042 | A1-B-C-D-M-R-U | 09107 | A1-B-C-D-M-R-U | 09264 | A1-B-C-D-M-R-U | 09317 | -A1-B-C1-E2-F-H1-M- |
| 09046 | A1-B-C-D-M-R-U | 09112 | A1-B-C-D-M-R-U | 09265 | A1-B-C-D-F1-M-N-R-U |  |  |
| 09049 | A1-B-C-D-M-R-U | 09114 | A1-B-C-D-M-R-U | 09266 | A1-B-C-D-M-R-U | 09318 | A-A1-B-C1-F-F1-M-N- |
| 09051 | A1-B-C-D-M-R-U | 09123 | A1-B-C-D-F1-M-R-U | 09267 | A1-B-C-D-M-R-U |  | V-Z-Z1 |
| 09053 | A1-B-C-D-M-R-U | 09126 | A1-B-C-D-F-F1-M-P-R | 09301 | A-A1-B-C1-E2-F-H1-M- | 09320 | A-A1-B-C1-E2-F-H1-M- |
| 09054 | A1-B-C-D-M-R-U | 09128 | A1-B-C-D-M-R-U |  | R-R1-V-Z1 |  | R-R1-V-Z1 |
| 09055 | $\begin{aligned} & \text { A1-B-C-D-F-M-R-R1-U- } \\ & \text { V } \end{aligned}$ | 0913 | A1-B-C-D-M-R-U | 09302 | $\begin{aligned} & \text { A-A1-B-C1-F-F1-M-N- } \\ & \text { V-Z-Z1 } \end{aligned}$ | 09321 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ |
| 09056 | A1-B-C-D-M-R-U | 09136 | A1-B-C-D-F1-M-R A1-B-C-D-F1-M-R-U | 09304 | $\mathrm{A}-\mathrm{A} 1-\mathrm{B}-\mathrm{C} 1-\mathrm{E} 2-\mathrm{F}-\mathrm{H} 1-\mathrm{M}-$ | 09322 | A-A1-B-C1-E2-F-H1-R-R1-U2-V-Z1 |
| 09058 | A1-B-C-D-M-R-U | 09138 | A1-B-C-D-M-R-U |  | $\mathrm{R}-\mathrm{V}-\mathrm{Z1}$ |  |  |
| 09059 | A1-B-C-D-M-R-U | 09139 | A1-B-C-D-M-R-U | 09305 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09327 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ |
| 09060 | A1-B-C-D-F1-M-R-U | 09 | A1- |  |  |  |  |


| APO/ FPO/ DPO | See Restrictions | APO/ <br> FPO/ <br> DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ <br> FPO/ <br> DPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09328 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-N- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09366 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09501 | A1-B-V | 09607 | $\begin{aligned} & \text { A-A1-B-C-F-F1-M-R- } \\ & \text { R1-U-U3-V-W } \end{aligned}$ |
| 09330 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 | 09368 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-V-Z1 } \end{aligned}$ | 0950 | $A 1-B-V$ $A 1-B-V$ | 09608 | A1-B-C-F-N-U-V A1-B-C-F-U |
| 09331 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09369 | A-A1-B-C1-E2-F-H1-M-R-R1-V | 0950 | A1-B-V $A 1-B-V$ | 09610 | $\begin{aligned} & \text { A1-B-C-F-F1-M-R-U-V } \\ & \text { A1-B-C-F-U-V } \end{aligned}$ |
| 09332 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 | 09370 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 0950 | A1-B-V | 09617 09618 | A1-B-C-F-U |
| 09333 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 | 09371 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-V } \end{aligned}$ | $\begin{aligned} & 0950 \\ & 0950 \end{aligned}$ | A1-B-V | 09620 | A1-B-C-F-U |
| 09334 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09372 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V } \end{aligned}$ | 09510 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09621 | A1-B-C-F-U A1-B-C-F-U |
| 09336 | A-A1-B-C1-E2-F-H1-R-R1-U2-V-Z1 | 09373 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V } \end{aligned}$ | 0951 | $\begin{aligned} & \text { A1-B-V } \\ & \text { A1-B-F-F1-R-R1-V } \end{aligned}$ | 09623 | A1-B-C-F-U A1-B-C-F-U |
| 09337 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 | 09374 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-V-Z1 } \end{aligned}$ | 09517 | A1-B-F-F1-R-R1-V | 09625 | A1-B-C-F-U |
| 09338 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-U2-V-Z1 } \end{aligned}$ | 09375 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-V-Z1 } \end{aligned}$ | 0953 | A1-B-F-F1-R-R1-V A1-B-F-F1-R-R1-V | 09627 | $\begin{aligned} & \text { A1-B-C-F-U } \\ & \text { A1-B-C-F-U-V } \end{aligned}$ |
| 09339 | A-A1-B-C1-E2-F-H1-M- <br> $\mathrm{N}-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z1}$ | 09376 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V } \end{aligned}$ | 095 | A1-B-F-F1-R-R1-V | 09631 | A1-B-C-F-U |
| 09340 | A-A1-B-C1-F-R-V | 09377 | -A1-B-C1-E2-F-H1-M- | 095 | A1-B-V | 09633 | R-U-U1-U2-U3-V-Z1 |
| 09342 09343 | A-A1-B-C1-E2-F-H1-M- <br> R-R1-V-Z1 | 09378 | A-A1-B-C1-E2-F-H1-M- R-R1-U2-V-Z1 | 0955 | $\begin{aligned} & \text { A1-B-F-F1-R-R1-V } \\ & \text { A1-B-F-F1-R-R1-V } \end{aligned}$ | 09636 | A1-B-C-F-U A1-B-M-N-R-U |
| 09343 | A-A1-B-C1-F-M-N-V-Z1 | 09380 |  | 09 |  | 09643 | A1-B-M-R-U |
| 09344 | A-A1-B-C1-E2-F-H1-M- R-R1-V-Z-Z1 | 09380 | R-R1-V-Z1 | 0956 | A1-B-F-F1-R-R1-V | 09645 | A1-B-C-F-F1-U |
| 09347 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09381 | A-A1-B-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09565 | A1-B-F-F1-R-R1-V | 09647 | A1-B-N-R-U A1-B-N-U-V-Z1 |
| 09348 | A-A1-B-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09382 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 0956 | A1-B- | 09649 09701 | A1-B-N-U-Z1 |
| 09350 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09383 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 095 | A1-B-F-F1-R-R1-V | 09702 | M-N-R-R1-T-V-Z1 A1-B-C-C1-F1-M-R-R1- |
| 09351 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-V-Z1 } \end{aligned}$ | 09387 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-V } \end{aligned}$ | 0957 | A1-B-F-F1-R-R1-V | 09703 | A1-B-C-F1-U |
| 09352 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09389 | ```A-A1-B-C1-E2-F-H1-M- R-V``` | 09574 09575 | A1-B-F-F1-R-R1-V A1-B-F-F1-R-R1-V | $0970$ | A1-B-C- |
| 09353 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09391 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 0957 | $\begin{aligned} & \text { A1-B-F-F1-R-R1-V } \\ & \text { A1-B-V } \end{aligned}$ | $0970$ | A1-B-C-N-R-U-V |
| 09354 | $\begin{aligned} & \mathrm{A}-\mathrm{A} 1-\mathrm{B}-\mathrm{C} 1-\mathrm{E} 2-\mathrm{F}-\mathrm{H} 1-\mathrm{M}- \\ & \mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1 \end{aligned}$ | 09393 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 0957 | $\begin{aligned} & \text { 1-B-F-F1-R-R1-V } \\ & \text { 1-B-F-F1-R-R1-V } \end{aligned}$ | 0970 | A1-B |
| 09355 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09396 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-U2-V-Z1 } \end{aligned}$ | 0958 | A1-B-F-F1-R-R1-V | 09709 | $\begin{aligned} & \text { A1-B-F1 } \\ & \text { A1-B-C-C1-F1-M-N-R- } \end{aligned}$ |
| 09356 | A-A1-B-C1-E2-F-H1-M-R-R1-V-Z1 | 09402 | A-A1-B-C-F-R-R1-U3-W <br> A1-B-C-C1-M-R-U | 0958 | A1-B-F-F1-R-R1-V | 0971 | A1-B-F1-N-R-Z1 |
| 09357 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09421 | A1-B-C-C1-M-R-U A1-B-C-C1-R-U-V | 0958 | 1-B-F-F1-R-R | 09713 09714 | $\begin{aligned} & \text { A1-B-C-F1-R } \\ & \text { A1-B-C-C1-F1-M-R-R1- } \end{aligned}$ |
| 09358 | A-A1-B-C1-E2-F-F1-H1-M-N-R-R1-T-V-W-Z1 | 09454 | A1-B-C-C1-M-R-U-V A1-B-C-C1-H-H1-M-R- | 0958 | $\begin{aligned} & \text { A1-B-V } \\ & \text { A1-B-V } \end{aligned}$ | 0971 | A1-B-F1-M-R |
| 09359 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09459 | $\begin{aligned} & \text { Z1 } \\ & \text { A1-B-C-C1-M-R-U } \end{aligned}$ | 0959 | A1-B-F-F1-R-R1-V A1-B-V | 09716 09717 | $\begin{aligned} & 1-B-C-D-M-N-R-U-V \\ & \text {-A1-B-M-R-V-W } \end{aligned}$ |
| 09360 | A1-B-V | 09461 | A1-B-C-C1-M-P-R-U | 0959 | A1-B-V | 09718 | A1-B-F-I-N-R-U-V |
| 09361 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-U2-V-Z1 } \end{aligned}$ | 09463 | A1-B-C-C1-R-U | 0959 | A1-B-V | 09719 | A1-B-C-D-M-R-U-V |
| 09362 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-R- } \\ & \text { V-Z1 } \end{aligned}$ | 09464 09468 | A1-B-C-C1-R-U | 0960 | A1-B-C-F-F1-R-U-V | 0972 | A1-B-N-R-U-V-Z1 |
| 09363 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09469 | $\begin{aligned} & \text { A1-B-C-C1-R-U } \\ & \text { A1-B-C-C1-M-R-U } \end{aligned}$ | 09602 | A1-B-C-F-F1-N-R-U A1-B-C-F-F1-R-U-V | 09722 | $\begin{aligned} & \text { A-A1-B-F-N-V-Z-Z1 } \\ & \text { A1-B-M-N-R-U-V-Z1 } \end{aligned}$ |
| 09364 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { N-R-R1-V-Z1 } \end{aligned}$ | 09494 | $\begin{aligned} & \text { A1-B-C-C1-M-R-U } \\ & \text { A1-B-C-C1-R-U-V } \end{aligned}$ | $\begin{aligned} & 0960 \\ & 0960 \end{aligned}$ | $\begin{aligned} & \text { A1-B-C-F-F1-P-R-U-V } \\ & \text { A1-B-C-D-M-R-U-V } \end{aligned}$ | 09724 | A1-B-C-C1-F1-M-R-R1- <br> U |
| 09365 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 09498 | $\begin{aligned} & \text { A1-B-C-C1-F-F1-F2-L- } \\ & \text { N-R-R1-T-V-Z1 } \end{aligned}$ | 09606 | A1-B-C-D-M-R-U-V | 09726 | A1-B-M-N-R-U-V |


| APO FPO/ DPO | See Restrict |  | See Restrictio |  | See Restriction | DPO | See Restri |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09727 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-D-F } \\ & \text { L-M-N-R-R1-T-V-Z-Z1 } \end{aligned}$ | 09803 | $\begin{aligned} & \text { A1-B-E2-E3-F-H1-N-R- } \\ & \text { R1-U1-V-Z1 } \end{aligned}$ | 09855 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ | 34095 | A1-B-V |
| 09728 | A-A1-B-B2-C-C1-F-I-L-N-R-R1-T-V-Z-Z1 | $\begin{aligned} & 09804 \\ & 09805 \end{aligned}$ | A-A1-B-F-F1-N-R-V-Z1 <br> A-B-F-F1-R-R1-V-Z1 | 09858 | A1-B-E2-E3-F-H1-N-R-R1-U1-V-Z1 | 3409 | 1-B-V |
| $\begin{aligned} & 09729 \\ & 09730 \end{aligned}$ | $\begin{aligned} & \text { A1-B-C-F-N-R-R1-U-V } \\ & \text { A-B-B2-C-C1-F-L-M-N- } \\ & \text { R-R1-T-V-Z1 } \end{aligned}$ | 09806 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { N-R-R1-V-Z1 } \end{aligned}$ | 09859 | A1-B-C1-F-F1-H1-N-R-R1-V-Z1 | 9620 | B- |
|  |  | 09807 | A-A1-B-C1-E2-F-H1-M- <br> N-R-R1-V-Z1 |  | A-A1-B-V-Z1 | 9620 | -A1-B |
| 09731 | $\begin{aligned} & \text { A-B-B2-C-C1-F-L-M-N- } \\ & \text { R-R1-T-V-Z1 } \end{aligned}$ | 09808 | ```A-A1-B-C1-E2-F-H1-M- R-V``` | 09870 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-U-V-Z1 } \end{aligned}$ | 9620 | A-A1-B-U |
| 0973 |  |  |  |  |  | 962 | A-A1-B-V |
| 09733 | A1 | 0980 | A-A1-B-F-F1-N-R-V-Z1 | 09880 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-R- } \\ & \text { R1-U-V-Z1 } \end{aligned}$ |  |  |
| 09734 | A-A1-B-C-C1-F-I-L-M-N-R-R1-T-V-Z-Z1 |  |  |  |  | 9620 | A-A1-B-L |
|  |  | 09811 | A1-B-E2-E3-F-H1-N-R-R1-U1-V-Z1 | 09890 | A1-B-E2-F-H1-N-R-R1-$\mathrm{U} 2-\mathrm{V}-\mathrm{Z} 1$ | 962 | A-A1-B-U |
| 09735 | A |  |  |  |  | 962 | A-A1-B-U |
| 09736 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-D-F-L- } \\ & \text { M-N-R-R1-T-V-Z1 } \end{aligned}$ | 09812 | A1-B-E2-E3-F-F1-I-N-R-U-V-Z-Z1 | 09892 | A-A1-B-E2-F-N-R-R1-VZ1 | 9621 | -A1-B-U |
| 09737 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-F-I-L- } \\ & \text { M-N-R-R1-T-V-W-Y-Z- } \\ & \text { Z1 } \end{aligned}$ | 09813 | A-A1-B-B2-C1-E2-E3-F- <br> I-L-N-R-R1-T-V-Z-Z1 | 09898 | A1-B-E2-F-H1-N-R-R1-U2-V-Z1 | 9625 | A-A1-B- |
| 09738 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-D-F-L- } \\ & \text { M-N-R-R1-T-V-Z1 } \end{aligned}$ | 0 | A1-B-E2-E3-F-F1-I-N-R-U-V-Z-Z1 | 34004 34006 | A-B-L-N-U-V A-A1-B-C1-F1-N-V-Z1 | 962 | B- |
| 09739 | A-A1-B-B2-C-C1-D-F-I- <br> L-M-N-R-R1-T-V-Z-Z1 | 09815 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-H1-M- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 34007 | $\begin{aligned} & \text { A-A1-B-C1-F1-N-V-Z1 } \\ & \text { A-A1-B-C1-F-F1-M-N- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ | 9626 | -A1-B-U |
| 09741 | $\begin{aligned} & \text { A-A1-B-C1-E2-F-F1-H1- } \\ & \text { L-M-N-R-R1-T-V-W-Y- } \\ & \text { Z1 } \end{aligned}$ | 098 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-E2- } \\ & \text { E3-F-L-N-R-R1-T-V-Z1 } \end{aligned}$ | 34008 |  | 9626 | -A1-B-U- |
|  |  | 09817 | A-A1-B-B2-C1-E2-E3-F-F1-H-H1-L-M-N-R-T-VZ1 |  | $\begin{aligned} & \text { A1-B-B2-D-E1-F-H-H1- } \\ & \text { L-M-N-R-R1-T-V-Z1 } \end{aligned}$ | 9626 | -A1-B-U |
| 09742 | A-A1-B-B2-F-F1-I-L-M-N-R-T-V-Z-Z1 | $09818$ | Z1 | 34011 | $\begin{aligned} & \text { A1-B-B2-C1-E2-F-I-L- } \\ & \text { M-N-R-R1-T-V-Z-Z1 } \end{aligned}$ | 9627 | -A |
| 09743 | A-A1-B-F-N-V-Z-Z1 | $09819$ | A-A1-B-C-F-M-V-Z1 <br> A-A1-B-P-R-V-Z1 <br> A-A1-B-B2-F-H-H1-I-L- <br> M-N-R-R1-T-V-Z-Z1 | 3402 | A1-B-L-M-N-U-V-Z1 | 9627 | -A1-B- |
| 09744 | $\begin{aligned} & \text { A-B-B2-C-C1-F-L-M-N- } \\ & \text { R-R1-T-V-Z1 } \end{aligned}$ | 09820 |  | 3402 | A1-B-L-M-N-U-V-Z1 A1-B-D-F-L-M-N-U-V- | 962 | $A-A 1-B-U$ |
| 09745 | $\begin{aligned} & \text { A-A1-B-F-F1-M-N-R- } \\ & \text { R1-V-Z1 } \end{aligned}$ | 09821 | A-A1-B-F-R-V-Z1A-A1-B-F-R-V-Z1 | 34 | ```A1-B-D-F-L-M-N-U-V- Z1``` | 962 | A-A1-B-U-V A-A1-B-U |
| 09746 | A-A1-B-C-E1-N-V-Z-Z1 | 09 |  |  | A1-B-L-M-N-U-V-Z1 <br> A1-B-L-M-N-U-V-Z1 <br> A1-B-F-L-M-N-U-V-Z1 | 9630 | A1-B-H-L-M-N-V-W |
| 09747 | A1-B-F-J-N-U-V-Z1 |  | $\begin{aligned} & A-A 1-B-F-R-V-Z 1 \\ & A-A 1-B-F-R-V-Z 1 \end{aligned}$ | 3402 |  | 9630 | A1-B-F-F1-F2-H-M-W |
| 09748 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-D-F-L- } \\ & \text { M-N-R-R1-T-V-Z1 } \end{aligned}$ | 09825 | $\begin{aligned} & \text { A-A1-B-C-C1-D-F-L-M- } \\ & \text { N-R-R1-T-V-Z1 } \end{aligned}$ | 34030 | $\begin{aligned} & \text { A1-B-L-M-N-U-V-Z1 } \\ & \text { A1-B-L-M-N-U-V-Z1 } \end{aligned}$ | 9630 | B-M-V- |
|  |  |  |  |  |  | 9631 | 1-B-M- |
| $\begin{aligned} & 09749 \\ & 09750 \end{aligned}$ | $\begin{aligned} & \text { A-A1-B-F-N-V-Z1 } \\ & \text { A-B-B2-C-C1-F-L-M- } \\ & \text { N-R-R1-T-V-Z1 } \end{aligned}$ | 098 | A-A1-B-F-F1-N-R-V-Z1 | 34031 |  | 96319 | $1-\mathrm{B}-\mathrm{M}-\mathrm{W}$ |
|  |  |  | A1-B-L-N-V-Z1 | $\begin{aligned} & 34032 \\ & 34033 \end{aligned}$ | A1-B-L-M-N-U-V-Z1 <br> A1-B-C-F-L-M-N-V-Z1 | 9632 | 1-B-F-F1-F2-H-M-W |
|  |  | 09828 |  |  |  | 96322 | 1-B-F-F1-F2-H-M-W |
| 09751 | A1-B-C-D-M-R-U | 098 | A1-B-C-N-R-V-Z1 | 3403 | A1-B-L-M-N-V-Z1 |  | A1-B-M-V-W |
| 09752 |  | 09830 | A1-B-C-M-N-R-V-Z1 | 3403 | A1-B-H-L-M-N-U-V-Z1 A1-B-L-M-N-U-V-Z1 | 96326 |  |
| 09754 | A1-B-U | 0983 | A1-B-F-N-U-V-Z1 | 34036 |  | 96328 | A1-B-M-W |
| 09755 | A1-B-U | $09833$ | A1-B-U1-V-Z1 <br> A1-B-F-F1-R-R1-V-Z1 | 34037 | $\begin{aligned} & \text { A1-B-L-M-N-U-V-Z1 } \\ & \text { A1-B-C-F-H-I-L-M-N-V- } \\ & \text { Z-Z1 } \end{aligned}$ | 96330 | A1-B-M-W |
| 09756 | A1-B-U |  |  |  |  | 96336 | A1-B-M-V-W |
| 09757 | A1-B-U | 09834 |  | 34038 | A1-B-L-M-N-U-V-Z1 | 96337 | A1-B-M-W |
| 09758 | $\begin{aligned} & \text { A-A1-B-B2-C-C1-F-L- } \\ & \text { M-N-R-R1-T-V-Z1 } \end{aligned}$ | $\begin{aligned} & 09835 \\ & 09836 \end{aligned}$ | $\begin{aligned} & A-A 1-B-V-Z 1 \\ & A-A 1-B-C-F-M-V-Z 1 \end{aligned}$ | 34041 | A1-B-L-M-N-U-V-Z1 <br> A1-B-L-M-N-U-V-Z1 | $\begin{aligned} & 96338 \\ & 96339 \end{aligned}$ | A1-B-M-W |
| 09759 | A-A1-B-B2-C-C1-E2-F-F1-F2-L-N-R-R1-T-V-Z1 | 09837 | A1-B-V-Z | $\begin{aligned} & 34042 \\ & 34050 \end{aligned}$ | A1-B-D-F-M-N-V-Z1 <br> A1-B-V <br> A1-B-L-M-N-U-V-Z1 <br> A1-B-F-F1-R-R1-V-Z1 | 96343 | A1-B-M-V-W <br> A1-B-M-W <br> A1-B-F-F1-F2-H-M-V-W |
| 09762 | A-A1-B-B2-E3-F-F1-L- <br> N-R-R1-T-V-Z1 | $\begin{aligned} & 09839 \\ & 09840 \end{aligned}$ | $\begin{aligned} & \text { A-A1-B-U-V-Z1 } \\ & \text { A-A1-B-V-Z1 } \end{aligned}$ | $\begin{aligned} & 3405 \\ & 3405 \end{aligned}$ |  | 963 | A1-B-F-F1-F2-H-M-V-W A1-B-F-F1-F2-H-M-W |
| 09769 | A-A1-B-B2-C-C1-D-F-I- <br> L-M-N-R-R1-T-V-Z-Z1 <br> A-A1-B-C-E1-M-N-R <br> A-A1-B-F-N-R-V <br> A1-B-C-D-L-U-V <br> A-A1-B-C1-E2-F-H1-M- <br> N-R-R1-V-Z1 | 09841 <br> 09842 <br> 09843 <br> 09844 <br> 09852 <br> 09853 | A-A1-B-N-R-U-Z1 <br> A-A1-B-M-N-R-Z1 <br> A-A1-B-L-N-V <br> A-A1-B-C-F-N-U-V-Z1 <br> A1-B-E2-E3-F-H1-N-R- <br> R1-U1-V-Z1 <br> A1-B-E2-F-H1-R-R1- <br> U2-V-Z1 | $\begin{aligned} & 34060 \\ & 34078 \\ & 34090 \\ & 34091 \\ & 34092 \\ & 34093 \end{aligned}$ | $\begin{aligned} & \text { A1-B-B2-C1-E2-F-I-L- } \\ & \text { N-R-R1-T-V-Z-Z1 } \end{aligned}$ | $\begin{aligned} & 96348 \\ & 96349 \end{aligned}$ | A1-B-F-F1-F2-H-M-W |
| 09777 |  |  |  |  | A1-B-F1-N-V-Z1 | $96350$ | A1-B-F-F1-F2-H-M-W <br> A1-B-F-F1-F2-H-M-W <br> A1-B-F-F1-F2-M-W <br> A1-B-M-V-W <br> A1-B-L-M-W <br> A1-B-M-W |
| 09780 |  |  |  |  | 1-B-F-F1-R-R1-V | 96351 |  |
| 09798 |  |  |  |  | A1-B-F-R1-V | 9636 |  |
| 09801 |  |  |  |  | 1-B-F-F1-R-R1-V | 96365 |  |
|  |  |  |  |  | A1-B-F-F1-R-R1-V | 96367 96368 |  |


| APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | $\begin{array}{\|l\|} \hline \text { APO/ } \\ \text { FPO/ } \\ \hline \text { DPO } \\ \hline \end{array}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 96370 | A1-B-F-F1-F2-H-M-W | 96521 | A1-B-F-N-U3 | 96595 | A1-B-V | 96650 | A1-B-F-F1-R-R1-V |
| 96372 | A1-B-M-W | 96522 | A1-B-F-N-U | 96598 | A1-B-N-V | 96657 | A1-B-F-F1-R-R1-V |
| 96373 | A1-B-M-W | 96530 | A-A1-B-F-F1-H-H1-M- | 96599 | A1-B-N-V | 96660 | A1-B-F-F1-R-R1-V |
| 96374 | A1-B-M-W |  | $\mathrm{N}-\mathrm{U}-\mathrm{V}$ | 96601 | A1-B-V | 96661 | A1-B-F-F1-R-R1-V |
| 96375 | A1-B-M-W | 96531 | A-A1-B-F-F1-H-M-N-U- | 96602 | A1-B-V | 96662 | A1-B-F-F1-R-R1-V |
| 96376 | A1-B-M-W |  |  | 96603 | A1-B-V | 96663 | A1-B-F-F1-R-R1-V |
| 96377 | A1-B-M-W | 96532 | A-A1-B-H-L-M-N-U-V | 96604 | A1-B-V | 96664 | A1-B-V |
| 96378 | A1-B-M-W | 96534 | A-A1-B-F | 96605 | A1-B-V | 96665 | A1-B-V |
| 96379 | A1-B-M-W | 96535 | A-A1-B-F-V | 96606 | A1-B-V | 96666 | A1-B-V |
| 96384 | A1-B-M-W | 96537 | A1-B-V | 96607 | A1-B-V | 96667 | A1-B-F-F1-R-R1-V |
| 96386 | A1-B-M-W | 96538 | A1-B-V | 96608 | A1-B-V | 96668 | A1-B-F-F1-R-R1-V |
| 96387 | A1-B-M-W | 96540 | A1-B-V | 96609 | A1-B-V | 96669 | A1-B-F-F1-R-R1-V |
| 96388 | A1-B-M-W | 96541 | A1-B-V | 96610 | A1-B-V | 96670 | A1-B-V |
| 96401 | A1-B-F-N-V-Z1 | 96542 | A1-B-V | 96611 | A1-B-V | 96671 | A1-B-F-F1-R-R1-V |
| 96426 | A-A1-B-C1-E2-F-H1-M- | 96543 | A1-B-P-V | 96612 | A1-B-F-F1-R-R1-V | 96672 | A1-B-F-F1-R-R1-V |
|  | R-V | 96544 | A1-B-F-N-U3-V | 96613 | A-A1-B-C1-E2-F-H1-I- | 96673 | A1-B-V |
| 96427 | A-A1-B-C1-E2-F-H1-M- | 96546 | A1-B-F-U3 |  | M-R-R1-U2-V-Z-Z1 | 96674 | A1-B-F-F1-R-R1-V |
|  | R-R1-V | 96548 | A-A1-B-H-M-U | 96614 | A-A1-B-C1-E2-F-H1-I- | 96675 | A1-B-F-F1-R-R1-V |
| 96447 | A1-B-F-N-U3-V | 96549 | A-A1-B-H-M-U |  | M-R-R1-U2-V-Z-Z1 | 96677 | A1-B-F-F1-R-R1-V |
| 96501 | A-A1-B-N-V | 96550 | A-A1-B-H-M-U-V | 96615 | A1-B-F-F1-R-R1-V | 96678 | A1-B-F-F1-R-R1-V |
| 96502 | A1-B-F-N-U3-V | 96551 | A-A1-B-H-M-N-U | 96616 | A1-B-F-F1-R-R1-V | 96679 | A1-B-F-F1-R-R1-V |
| 96503 | A1-B-F-N-U3-V | 96552 | A1-B | 96617 | A1-B-F-F1-R-R1-V | 96681 | $A 1-B-V$ |
| 96507 | A-A1-B-F-V | 96553 | A-A1-B-F-F1-H-M-U | 96619 | A1-B-V | 96682 | A1-B-V |
| 96510 | A1-B-I-N-V | 96554 | A-A1-B-H-M-U | 96620 | A1-B-F-F1-R-R1-V | 96683 | A1-B-V |
| 96511 | A1-B-I-N-V | 96555 | A1-B-F-M-V | 96621 | A1-B-V | 96686 | A1-B-V |
| 96515 | A1-B-D-F-U3 | 96557 | A1-B-F-M-V | 96622 | A1-B-F-F1-R-R1-V | 96687 | A1-B-V |
| 96516 | A1-B-D-F | 96562 | A-A1-B-B2-C-C1-D-E2- | 96624 | A1-B-F-F1-R-R1-V | 96698 | A1-B-V |
| 96517 | A1-B-F-U3-V |  | E3-F-F1-H-H1-I-L-M-N- R-T-V-Z-Z1 | 96628 | A1-B-F-F1-R-R1-V |  |  |
| 96518 | A1-B-V | 96577 | A-A1-B-F-H-M-U | 96629 | A1-B-F-F1-R-R1-V |  |  |
| 96520 | A1-B-F-N-U3-V | 96577 | A-A1-B-F-H-M-U | 96643 | A1-B-F-F1-R-R1-V |  |  |

## RESTRICTIONS

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note
AAFES = Army and Air Force Exchange Service
APO $\quad$ Army/Air Force Post Office
Box R = Retired military personnel
DMM = Domestic Mail Manual
DPO = Diplomatic Post Office
FPO = Fleet Post Office
MOM = Military Ordinary Mail
MPO = Military Post Office
PAL = Parcel Airlift
PSC = Postal Service Center
SAM = Space Available Mail
USDA = United States Department of Agriculture
Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. Regardless of mail class, a customs declaration form is required for all items weighing 16 ounces or more, or any item (regardless of weight) containing potentially dutiable mail contents (e.g., merchandise) addressed to an APO, FPO, or DPO ZIP Code. PS Form 2976 is required for items weighing less than 16 ounces, and PS Form 2976-A is required for items weighing 16 ounces or more. No customs form is required for items weighing less than 16 ounces when the contents are not potentially dutiable (e.g., documents). When the surface area of the address side of the mailpiece is not large enough to contain a PS Form 2976-A, the smaller PS Form 2976 may be substituted (e.g., the Priority Mail Small Flat Rate Box). The following exceptions apply:

- Known mailers are exempt from providing customs documentation on non-dutiable letters or printed matter. (A known mailer is a business mailer who enters volume mailings through a business mail entry unit (BMEU) or other bulk mail acceptance location, pays postage through an advance deposit account, uses a permit imprint for postage payment, and submits a completed postage statement at the time of entry that certifies that the mailpieces contain no dangerous materials that are prohibited by postal regulations.)
- All federal, state, and local government agencies whose mailings are regarded as "Official Mail" are exempt from providing customs documentation on any item addressed to an APO, FPO, or DPO except for those APOs/FPOs/DPOs to which restriction "B2" applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B2. All federal, state, and local government agencies must complete customs documentation when sending potentially dutiable mail addressed to or from this APO, FPO, or DPO.
C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.
E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.1c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot. 22 caliber rifle per individual.
G. Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

- Maximum length 20 inches.
- Maximum width 12 inches.
- Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, vegetables, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Delivery status information for Extra Services is not available on USPS.com.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM 601.11.7, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
S. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions and weight:

- Maximum length 12 inches.
- Maximum width 12 inches.
- Maximum height $51 / 2$ inches.
- Maximum weight 25 pounds.

The maximum length and girth combined may not exceed 47 inches.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.

V1. Delivery Confirmation service is not available.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

July 2010

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {TM }}$ supervisor.


Name: Patrick Alford
Born: 11-28-02
Date Missing: 1-22-10 Missing From: Brooklyn, NY


Name: Hassani Campbell
Born: 9-24-03
Date Missing: 8-10-09 Missing From: Oakland, CA


Name: Roberto Fannell
Born: 7-13-03
Date Missing: 8-27-09 Missing From: Chesapeake, VA


Name: Tiffany Goines
Born: 12-22-74
Date Missing: 12-5-87
Missing From: Frederick, MD


Name: Sofia Juarez
Born: 2-5-98
Date Missing: 2-4-03
Missing From: Kennewick, WA

## Missing Children Poster Display Instructions

Post Offices, classified stations, branches, and contract postal units may display this poster at their option. If the poster is displayed, it should be placed on the community bulletin board located in the Post Office ${ }^{\text {TM }}$ box lobby and not in the main retail (full service) lobby. Alternatively, Missing Children posters can be maintained in a binder behind the counter to be used as a reference guide. The posters also may be posted in a prominent location where letter carriers will be able to see them before or after they go out on their routes. Making this information available to letter carriers is consistent with the NALC/USPS Child Alert Program to facilitate identification of missing children.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in The Postal Record, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children (NCMEC).

In addition to Postal Bulletin updates, NCMEC distributes information periodically. Notification of newly reported missing children is sent to designated district "Missing Children" coordinators via e-mail addresses provided by district managers. Within 24 hours of receipt of an e-mailed Missing Children poster, district coordinators should distribute copies to all Postal Service ${ }^{T M}$ facilities in their districts. Missing Children posters are to be displayed as noted above for 30 days unless notification is received (from NCMEC) to remove a particular poster sooner. The e-mail network is used to distribute posters and information in only the most urgent cases of missing children. This system supplements, but does not replace, the missing children information in this Postal Bulletin.

Missing Children posters are available to the U.S. Postal Service ${ }^{\circledR}$ only as described above. If Postal Service employees are contacted by individuals or local agencies about displaying a sign or poster of a missing child in local Post Offices, the individual or agency should be politely informed that the U.S. Postal Service displays only those posters provided by NCMEC, because it has been designated by the U.S. Department of Justice to be the national clearinghouse and resource center for missing and exploited children. The individual or agency should then be referred to NCMEC at 800-843-5678.

If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

July 2010

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {TM }}$ supervisor.


Name: Aquazhia Lee
Born: 8-19-93
Date Missing: 5-16-10
Missing From: Florence, SC


Name: Heather Lewis
Born: 11-10-89
Date Missing: 4-4-03
Missing From: Ely, NV


Name: Reya Lunetta
Born: 6-19-01
Date Missing: 6-28-02
Missing From: Los Angeles, CA


Name: Brianna Maitland
Born: 10-8-86
Date Missing: 3-19-04
Missing From: East Franklin, VT


Name: Stefanie Mills
Born: 2-24-86
Date Missing: 3-7-02
Missing From: Pittsburgh, PA

## Missing Children Poster Display Instructions

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July 2010

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {TM }}$ supervisor.


Name: Nikki Nash
Born: 11-3-93
Date Missing: 5-16-10
Missing From: Orlando, FL


Name: Masaraha Ross
Born: 3-24-07
Date Missing: 10-18-09
Missing From: Haines City, FL


Name: Franklin Nosair
Born: 8-20-09
Date Missing: 6-11-10
Missing From: Candler, NC


Name: Tabitha Tuders
Born: 2-15-90
Date Missing: 4-29-03
Missing From: Nashville, TN

## Missing Children Poster Display Instructions

Post Offices, classified stations, branches, and contract postal units may display this poster at their option. If the poster is displayed, it should be placed on the community bulletin board located in the Post Office ${ }^{\text {TM }}$ box lobby and not in the main retail (full service) lobby. Alternatively, Missing Children posters can be maintained in a binder behind the counter to be used as a reference guide. The posters also may be posted in a prominent location where letter carriers will be able to see them before or after they go out on their routes. Making this information available to letter carriers is consistent with the NALC/USPS Child Alert Program to facilitate identification of missing children.

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If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

## Thrift Savings Plan Fact Sheet

Returns were updated July 2, 2010.

| ANNUAL RETURNS | G Fund | F <br> Fund | U.S. <br> Aggregate Index | C Fund | S\&P 500 Stock Index | $S^{*}$ <br> Fund | Dow Jones U.S. <br> Completion TSM Index | \| * <br> Fund | EAFE Stock Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1994 | 7.22 | -2.96 | -2.92 | 1.33 | 1.32 | - | -2.66 | - | 7.75 |
| 1995 | 7.03 | 18.31 | 18.47 | 37.41 | 37.58 | - | 33.48 | - | 11.27 |
| 1996 | 6.76 | 3.66 | 3.63 | 22.85 | 22.96 | 18.52 | 17.18 | 6.27 | 6.14 |
| 1997 | 6.77 | 9.60 | 9.65 | 33.17 | 33.36 | 26.61 | 25.69 | 1.46 | 1.55 |
| 1998 | 5.74 | 8.70 | 8.69 | 28.44 | 28.58 | 7.51 | 8.63 | 20.46 | 20.09 |
| 1999 | 5.99 | -0.85 | -0.82 | 20.95 | 21.04 | 32.70 | 35.49 | 26.81 | 26.72 |
| 2000 | 6.42 | 11.67 | 11.63 | -9.14 | -9.10 | -8.76 | -15.77 | -14.11 | -14.17 |
| 2001 | 5.39 | 8.61 | 8.44 | -11.94 | -11.89 | -2.22* | -2.52* | -15.42* | -14.88* |
| 2002 | 5.00 | 10.27 | 10.26 | -22.05 | -22.10 | -18.14 | -17.80 | -15.98 | -15.94 |
| 2003 | 4.11 | 4.11 | 4.10 | 28.54 | 28.69 | 42.92 | 43.84 | 37.94 | 38.59 |
| 2004 | 4.30 | 4.30 | 4.34 | 10.82 | 10.88 | 18.03 | 18.10 | 20.00 | 20.25 |
| 2005 | 4.49 | 2.40 | 2.43 | 4.96 | 4.91 | 10.45 | 10.03 | 13.63 | 13.54 |
| 2006 | 4.93 | 4.40 | 4.33 | 15.79 | 15.79 | 15.30 | 15.28 | 26.32 | 26.34 |
| 2007 | 4.87 | 7.09 | 6.97 | 5.54 | 5.49 | 5.49 | 5.39 | 11.43 | 11.17 |
| 2008 | 3.75 | 5.45 | 5.24 | -36.99 | -37.00 | -38.32 | -39.03 | -42.43 | -43.38 |
| 2009 | 2.97 | 5.99 | 5.93 | 26.68 | 26.46 | 34.85 | 37.43 | 30.04 | 31.78 |

*Rates of return for May (inception of S and I Funds) through December 2001.

| MONTHLY RETURNS | G Fund | F Fund | U.S. Aggregate Index | C <br> Fund | S\&P 500 <br> Stock <br> Index | $\begin{aligned} & \mathbf{S}^{*} \\ & \text { Fund } \end{aligned}$ | Dow Jones U.S. <br> Completion TSM Index | $\begin{aligned} & \text { I * }^{\text {Fund }} \end{aligned}$ | EAFE Stock Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2009 |  |  |  |  |  |  |  |  |  |
| July | 0.28 | 1.59 | 1.61 | 7.58 | 7.56 | 8.66 | 9.01 | 9.74 | 9.13 |
| Aug | 0.28 | 1.03 | 1.04 | 3.62 | 3.61 | 3.85 | 3.74 | 4.87 | 5.44 |
| Sept | 0.26 | 1.07 | 1.05 | 3.74 | 3.73 | 5.94 | 5.81 | 3.79 | 3.83 |
| Oct | 0.26 | 0.51 | 0.49 | -1.86 | -1.86 | -5.51 | -5.41 | -2.41 | -1.25 |
| Nov | 0.26 | 1.30 | 1.29 | 6.00 | 6.00 | 3.85 | 3.98 | 3.16 | 2.00 |
| Dec | 0.25 | -1.55 | -1.56 | 1.94 | 1.93 | 6.57 | 6.65 | 1.43 | 1.44 |
| 2010 |  |  |  |  |  |  |  |  |  |
| Jan | 0.29 | 1.54 | 1.53 | -3.60 | -3.60 | -2.43 | -2.39 | -5.17 | -4.41 |
| Feb | 0.24 | 0.38 | 0.37 | 3.11 | 3.10 | 4.89 | 4.83 | 0.06 | -0.69 |
| March | 0.27 | -0.11 | -0.12 | 6.04 | 6.03 | 7.39 | 7.33 | 6.28 | 6.24 |
| April | 0.28 | 1.07 | 1.04 | 1.58 | 1.58 | 4.82 | 4.76 | -2.35 | -1.81 |
| May | 0.28 | 0.85 | 0.84 | -7.99 | -7.99 | -7.51 | -7.52 | -11.20 | -11.51 |
| June | 0.24 | 1.56 | 1.57 | -5.24 | -5.23 | -6.90 | -6.93 | -1.75 | -1.00 |
| LAST 12 MONTHS | 3.22 | 9.58 | 9.50 | 14.48 | 14.43 | 24.03 | 24.27 | 4.81 | 5.92 |

The G Fund is managed internally by the Federal Retirement Thrift Investment Board. Assets of the F, C, S, and I Funds are managed externally. The Board currently has contracts with BlackRock Institutional Trust Company, N.A., to manage the F, C, S, and I Fund assets. The F, C, S, and I Funds invest in commingled trust funds, in which the assets of tax-deferred employee benefit plans are combined and invested together. The F, C, S, and I Funds and the BlackRock funds are passively managed index funds.

Future performance of the funds will vary and may be significantly different from the returns shown above. See the Summary of the Thrift Savings Plan for detailed information about the funds and their investment risks. The monthly returns of the TSP Funds represent net earnings for the month after deduction of accrued administrative expenses and, except for the G Fund, after deduction of trading costs and accrued investment management fees as well. The returns for the four indexes shown do not include any of these deductions.

* Implemented May 2001.


## See next page for new L Funds.

Returns were updated July 1, 2010.
L Funds

| Annual Returns | L 2040 | L 2030 | L 2020 | L 2010 | L Income |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2006 | 16.53 | 15.00 | 13.72 | 11.09 | 7.59 |
| 2007 | 7.36 | 7.14 | 6.87 | 6.40 | 5.56 |
| 2008 | -33.53 | -27.50 | -22.77 | -10.53 | -5.09 |
| 2009 | 25.19 | 22.48 | 19.14 | 10.03 | 8.57 |
| Monthly Returns | L 2040 | L 2030 | L 2020 | L 2010 | L Income |
| 2009 |  |  |  |  |  |
| July | 7.01 | 6.16 | 5.16 | 2.44 | 1.94 |
| Aug | 3.41 | 3.02 | 2.57 | 1.30 | 1.07 |
| Sept | 3.56 | 3.14 | 2.63 | 1.32 | 1.08 |
| Oct | -2.15 | -1.81 | -1.39 | -0.38 | -0.26 |
| Nov | 3.98 | 3.55 | 3.00 | 1.47 | 1.27 |
| Dec | 2.12 | 1.85 | 1.50 | 0.70 | 0.59 |
| 2010 |  |  |  |  |  |
| Jan | -2.88 | -2.49 | -2.03 | -0.58 | -0.45 |
| Feb | 2.18 | 1.94 | 1.61 | 0.81 | 0.74 |
| Mar | 5.15 | 4.52 | 3.75 | 1.61 | 1.43 |
| Apr | 1.05 | 0.94 | 0.76 | 0.51 | 0.50 |
| May | -6.97 | -6.07 | -4.98 | -1.64 | -1.50 |
| June | -3.47 | -2.98 | -2.34 | -0.68 | -0.61 |
| LAST 12 MONTHS | 12.74 | 11.64 | 10.20 | 7.01 | 5.90 |

The L Funds are invested in the five individual TSP funds.

## Mailing and Shipping Services

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {TM }}$ also offers
electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http://ribbs.usps.gov/advance/documents/ tech_guides/advtech.pdf or contact the National Customer Support Center at 800-238-3150.

| Requested Delivery Dates | Title of Mailing | Class and <br> Type of Mail | Number of Pieces (Millions) | Distribution | Presort Level | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7/17/10-7/20/10 | JCP - Wk 25 Bonus Sale | Standard Letter | 8.8 | National | Car-RT | Harte-Hanks/RRD |
| 7/19/10-7/21/10 | JCP - Wk 25 Home Signature | $\begin{aligned} & \text { Standard } \\ & \text { Flat } \end{aligned}$ | 9.5 | National | Car-RT | Harte-Hanks/RRD |
| 7/19/10-7/21/10 | Life Line Screening | Standard Letter | 2.0 | Nationwide | 3/5 Digit | Mail America Forest, VA |
| 7/21/10-7/23/10 | JCP - Wk 26 VIP Night | Standard Letter | 13.1 | National | Car-RT | Harte-Hanks/RRD |
| 7/24/10-7/27/10 | JCP - Wk 26 Appreciation | Standard <br>  <br> Letter | 12.3 | National | Car-RT | Harte-Hanks/RRD |
| 7/24/10-7/27/10 | JCP - Wk 26 Jewelry Spectacular | Standard <br>  <br> Letter | 3.9 | National | Car-RT | Harte-Hanks/RRD |
| 7/25/10-7/30/10 | Costco Connection | Standard Flat | 8.5 | National | 5 Digit 3/5 Digit Car-RT | Worldcolor Merced, CA and Jonesboro, AR |
| 7/26/10-7/29/10 | Midnight Velvet | Standard Catalog | 1.0 | Nationwide | Car-RT, 3/5 Digit | Quad Graphics Martinsburg, WV |

- Business Service Network Integration, Sales, 7-15-10


## Business Connect Quarterly Contest - Quarter 4, Fiscal Year 2010

The Business Connect ${ }^{\text {M }}$ Quarterly Contest for Quarter 4, Fiscal Year (FY) 2010, runs from July 1, 2010, to September 30, 2010, and is focused on Priority Mail ${ }^{\circledR}$ Flat Rate Boxes and Envelopes. The objective is to conduct a minimum of five Business Connect activities - all of which must focus on Priority Mail service.

## Competition Rules

Qualified participants include postmasters, station managers, managers of customer service, branch managers, and supervisors. Sales team members are not eligible to enter, but they will be critical in the support and success of participants.

Activities throughout the competition will automatically count towards monthly program targets, but to qualify for the contest, activities listed as requirements for that quarter must be completed and documented in the Business Connect Data Center at http://bcdc.usps.gov; in the right side box, click Go to Business Connect Data Center/

Reports. (An activity can be an individual meeting, group presentation, or lobby event.)

After the quarter (i.e., after September 30, 2010), the names of all qualified participants (i.e., those who have met the minimum activity requirements) will be entered into a random prize drawing for one Grand Prize winner and 50 runner-up winners.

Bonus Points: For every sale for at least $\$ 5,000$ in estimated annualized revenue, the qualified participant will have his/her name entered an additional time into the drawing. For example, a qualified participant who doesn't make a sale for $\$ 5,000$ will have his/her name entered once in the drawing (for having completed the requirements); a qualified participant who makes one sale for $\$ 5,000$ will have his/her name entered twice (once for having completed the requirements, and once for the $\$ 5,000$ sale); and a qualified participant who makes one sale for $\$ 5,000$ and one sale for $\$ 10,000$ will have his/her name entered three times (once
for having completed the requirements, once for the $\$ 5,000$ sale, and once for the $\$ 10,000$ sale).

## Additional Rules

Participants must complete five Business Connect Priority Mail activities, which all must focus on Priority Mail service. To receive credit, participants must document their activities in the Business Connect Data Center by 11:59 P.M. CT on September 30, 2010. Select "Priority Mail (BC Contest)" as your activity.

## Prizes

A random drawing will be conducted after each quarter to award the Grand Prize and the 50 runner-up prizes. After Quarter 4, a qualified participant will have his/her name entered into a drawing for the Grand Prize - a 3-day/2night trip for two to the International Consumer Electronics Show (CES), electronics' largest trade show event in Las Vegas, Nevada, as a special guest of the USPS ${ }^{\circledR}$ trade show team in January. Also, 50 runner-up winners will be
selected to receive a gift certificate for a prize selection of their choice ( $\$ 50$ value). To qualify, a winner must be a career employee of the U.S. Postal Service ${ }^{\circledR}$ through January 15, 201, 1 to accept the Grand Prize.

## Additional Information

If you have questions about The Business Connect Quarterly Contest, e-mail Businessconnect@usps.gov. In the subject line, include the word "Contest" and your district name (for example: "Contest - Houston District").

Manual offices that don't have computers should contact their local manager of Shipping and Mailing Solutions (district) for manual activity forms. In order to qualify for the contest, manual offices must complete and submit manual forms to district offices for input into the Business Connect Data Center to meet the above contest deadlines.

- Sales Operations and Planning,

Sales, 7-15-10

## Business Connect Quarterly Contest Postmaster Kit

The Business Connect ${ }^{\text {TM }}$ Quarterly Contest for Quarter 4, Fiscal Year (FY) 2010, runs from July 1, 2010, to September 30, 2010, and is focused on Priority Mail ${ }^{\circledR}$ service. The objective is to conduct a minimum of five Business Connect activities - all of which must promote using Priority Mail ${ }^{\circledR}$ Flat Rate Boxes and Envelopes.

The Business Connect Postmaster Kit includes the following materials:

- Letter to Postmasters and Station and Branch Managers (see Exhibit A, page 45). This letter describes the promotional materials and how to use them.
- Contest Guide (see Exhibit B, page 46). Refer to this guide for contest guidelines, presentation tips, and key messages.
- Leave-Behinds (see Exhibit C, page 47). Use these folders, tip-in reference sheets, Flat Rate Box tear
pads, and Priority Mail dry erase boards as meeting openers and leave-behinds.
*Note: If needed, you can order more leave-behinds from the Business Connect Data Center at http://bcdc.usps.gov; in the right side box, click Go to Business Connect Data Center/Reports. You may also order past materials (such as tear pads) from inventory to support your efforts.

Kits should be received in offices by the first week of July.

Starting the week of July 12, 2010, this kit will be available for downloading from the Business Connect Data Center.

See also the article "Business Connect Quarterly Contest - Quarter 4, Fiscal Year 2010" on page 43 of this issue.

## Exhibit A

## Letter to Postmasters and Station Branch Managers

Steven Hernández
Acting Vice President, Sales
UNITED STATES
POSTAL SERVICE
June 2010
TO: POSTMASTERS; STATION AND BRANCH MANAGERS; AREA CUSTOMER RELATIONS MANAGERS; DISTRICT MANAGERS; DISTRICT CUSTOMER RELATIONS MANAGERS; POST OFFICE OPERATIONS MANAGERS; DISTRICT MANAGERS, SHIPPING AND MAILING SOLUTIONS; AREA MANAGERS, SHIPPING AND MAILING SOLUTIONS
CC: SALES TEAMS

SUBJECT: Quarterly Contest - Quarter 4 - Promote Priority Mail ${ }^{\circ}$ Flat Rate Shipping and win a trip for two to Las Vegas and the Consumer Electronics Show (CES) as a special guest of the USPS ${ }^{\circ}$ trade show team.

Our Flat Rate campaign continues to energize our sales efforts and provide the Postal Service ${ }^{T M}$ with tremendous growth potential. The Flat Rate message of "simpler shipping" offers customers a uniquely compelling reason to do business with us. For the upcoming fourth quarter of the Business Connect ${ }^{\text {® }}$ contest, I want you to promote the entire Flat Rate lineup as a convenient and cost-effective option that can fit a variety of shipping needs.

For your efforts, you'll have the chance to win a trip for two (2) to the Consumer Electronics Show (CES) - one of the world's largest electronics trade show events, happening in Las Vegas, NV, January 2011 - as a special guest of the USPS trade show team.

To qualify for the contest, you need to complete five Business Connect activities - all of which must promote Priority Mail Flat Rate Boxes and Envelopes. Once you've documented your activities in the Business Connect Data Center (BCDC), your name will be entered into a random drawing for a chance to win the grand prize trip or one of fifty $\$ 50$ gift certificates.

Please review these enclosed materials to help you prepare for your meetings:

- Contest Guide - Refer to this guide for contest guidelines, presentation tips, and key messages.
- Leave-Behinds - Use the enclosed Flat Rate shipping guides and past materials - such as the Flat Rate shipping folder, tip-in sheet, and measurement tool - as meeting openers and leave-behinds.

Note: You can order more leave-behinds from the BCDC order site. And you may order past materials from inventory (while supplies last) to further assist you. The enclosed reference sheet provides a detailed list of available items.

If you have questions, please contact your District Manager, Shipping and Mailing Solutions. I wish you the best of luck and thank you for helping us make the most of this highly successful campaign.


475 L'Enfant Plaza SW
WASHINGTON, DC 20260-5005

Exhibit B

## Contest Guide

## Business Connect ${ }^{\circ}$ Fourth Quarter Contest

Here's your chance to


## Win a trip to electronics' largest trade show: CES.


#### Abstract

Promote Priority Mail ${ }^{\text { }}$ Flat Rate shipping to win a trip for two to the Consumer Electronics Show (CES) in Las Vegas, NV, as guests of the USPS ${ }^{\circ}$ trade show team. You can learn what's new in electronics and make new connections with customers in your community.




Here's what you need to know: CONTEST RULES

1. Meet your goals. Meet the Business Connectactivity goals listed in the contest overview. A Business Connect activity can be an individual meeting, a group presentation, or a lobby event. When you meet the goal for this quarter, your name will be

This summer, it's all about striking while Flat Rate shipping is hot. That is, continue to focus on Flat Rate Boxes and Envelopes. Show customers the benefits that make it the simpler and smarter way to ship. We've enclosed all the materials you need to make your presentations powerful, relevant, and persuasive.
Contest Overview Quarter 4: July 1-September 30
Goals
Complete a minimum of five Business Connect activities promoting Priority Mail Flat Rate Boxes and Envelopes. Highlight the key benefits of Flat Rate shipping listed on the reverse side of this sheet.

## Prizes

Complete and document your activities in the
Business Connect Data Center (BCDC). After you enter five activities, your name will be entered in a random drawing for a chance to win:

Grand prize - 3-day/2-night trip for two to CES - one of the world's largest electronics trade shows, happening in Las Vegas, NV, January 7-9, 2011. You'll have the chance to meet large and small business leads among customers, manufacturers, and retailers in electronics an industry that relies heavily on shipping.

Additional prizes - $\$ 50$ gift certificates for 50 runners-up.

## Contest notes

Document your Priority Mail customer meetings and sales in the $B C D C$. To receive credit for the contest, select the drop-down option called "Priority Mail: BC Contest:"

FOR INTERNAL USE ONLY

Exhibit C
Leave-Behinds

## Business Connect ${ }^{\circ}$ Fourth Quarter Contest

## The latest advancement in shipping: Flat Rate.

## The summer buzz: The Flat Rate lineup.

Promote the Priority Mail ${ }^{\text { }}$ Flat Rate lineup as a simple way to handle a variety of shipping needs. With four box sizes and one envelope to choose from, Flat Rate shipping is a convenient and cost-effective option for virtually any size shipment. Flat Rate pricing means your customers can more easily predict their shipping costs and eliminate the hassle of weighing packages.
Remember to cover these key messages:
If it fits, it ships,** anywhere in the country for a low Flat Rate - no need to weigh packages up to 70 lbs .

Simplify your shipping process. Just fill it, seal it, address it, and ship it.

Free boxes and envelopes delivered to your door. We deliver free Priority Mail Flat Rate packaging right to the customer's business, free of charge.
Other important Priority Mail Flat Rate advantages:

- All Priority Mail Flat Rate shipping options are less than $\$ 15$. Boxes start at $\$ 4.95$ ( $\$ 4.85$ with lower online pricing), and an envelope ships for $\$ 4.90$ ( $\$ 4.75$ with lower online pricing)
- Free Package Pickup ${ }^{\dagger}$ saves a trip to the Post Office"
- No surcharges for fuel, Saturday delivery,** and residential delivery
- Online shipping (Click-N-Ship ${ }^{\text { }}$ ), PC Postage, and metered postage solutions available at usps.com/postagesolutions
- International Flat Rate Options to 190 countries ${ }^{\text {tt }}$

Demonstrate the ease of Flat Rate shipping. Bring Flat Rate Boxes and Envelopes to your meeting, and show customers how easy it is to order free supplies, purchase postage, print shipping labels, and request Free Package Pickup online.

## Tips for success.

Use the Opportunity Tool Kit. To find new business prospects in your area, use the Opportunity Tool Kit
 through the Business Connect Resource Center from the Blue Page: http://blue.usps .gov/marketing/businessconnect/welcome.htm Under "Packages," type in your ZIP" Code to find contact information for local companies that are good targets for Priority Mail service.

Contact the companies. Let them know that you'd like a few minutes of their time to show them how Flat Rate Boxes and Envelopes can simplify their shipping and benefit their business.
Take advantage of Flat Rate shipping tools. We've included enough leave-behind Flat Rate Shipping Guides for the five presentations needed to fulfill your contest requirements. You can also utilize materials from inventory - available items are listed on the enclosed reference sheet. Be sure to make a follow-up call a few days later to see if the customer would like any additional help.

NOTE: You can order additional leave-behinds from the $B C D C$ order site while supplies last.


## Inventory: More ways to win over customers.

Be sure to take full advantage of support materials available to help you promote Flat Rate shipping. Order the items below from BCDC at bcdc.usps.gov
Hurry! Supplies are limited.


10EPSFOL300

- Flat Rate informational file folders


10EPSOTH284

- Tip-in reference sheets


O9EPSOTH278 or 10EPSOTH285


10EPSOTH301

- Flat Rate tear pads


09EPSOTH234
Priority Mail ${ }^{-}$ dry erase boards
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UNITED STATES POSTAL SERVICE ©

## Philately

## Stamp Announcement 10-21: American Treasures - Winslow Homer


© 2009 USPS
On August 12, 2010, in Richmond, Virginia, at the APS Stamp Show, the Postal Service ${ }^{T M}$ will issue a 44 -cent, American Treasures - Winslow Homer commemorative stamp in one design in a pressure-sensitive adhesive (PSA) pane of 20 stamps (Item 466100). The stamp, designed by Derry Noyes, Washington, DC, goes on sale nationwide August 12, 2010.

The ninth issuance in the American Treasures series features Boys in a Pasture, an 1874 oil-on-canvas painting by Winslow Homer. The painting is part of the Hayden Collection at the Museum of Fine Arts, Boston.

According to the Museum of Fine Arts, "the boys in this painting - companionable, idle, at peace - may be seen as emblems of America's nostalgia for a simpler, more innocent time as well as of its hope for the future. Their faces are averted, a device Homer often used to make his figures less individual and, therefore, more universal."

## How to Order the First Day of Issue Postmark

Customers have 60 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office ${ }^{\text {TM }}$, at The Postal Store ${ }^{\circledR}$ website at www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

American Treasures - Winslow Homer Stamp Postmaster
1801 Brook Road
Richmond, VA 23232-9998
After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by October 12, 2010.

| Issue: | American Treasures - Winslow Homer |
| :---: | :---: |
| Item Number: | 466100 |
| Denomination \& Type of Issue: | 44-cent Commemorative |
| Format: | Pane of 20 (1 design) |
| Series: | American Treasures |
| Issue Date \& City: | August 12, 2010, Richmond, VA 23232, APS Stamp Show |
| Designer: | Derry Noyes, Washington, DC |
| Art Director: | Derry Noyes, Washington, DC |
| Typographer: | Derry Noyes, Washington, DC |
| Modeler: | Donald Woo |
| Manufacturing Process: | Offset/Microprinting, USPS |
| Printer: | Banknote Corporation of America, Inc./ SSP |
| Printed at: | Browns Summit, NC |
| Press Type: | Alprinta, 74 |
| Stamps per Pane: | 20 |
| Print Quantity: | 40 million stamps |
| Paper Type: | Phosphor Tagged, Block |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | Unique Binders, Fredericksburg, VA |
| Colors: | Cyan, Magenta, Yellow, Black, PMS 4535 (Beige) |
| Stamp Orientation: | Horizontal |
| Image Area (w x h): | $1.40 \times .82 \mathrm{in} . / 35.56 \times 20.83 \mathrm{~mm}$ |
| Overall Size (w x h): | $1.56 \times .98 \mathrm{in} . / 39.62 \times 24.89 \mathrm{~mm}$ |
| Flat Booklet Size (w x h): | $7.16 \times 6.25 \mathrm{in} . / 181.86 \times 158.75 \mathrm{~mm}$ |
| Plate Size: | 180 stamps per revolution |
| Plate Numbers: | " S " followed by five (5) single digits |
| Marginal Markings: |  |
| Front: | Header: "AMERICAN TREASURES WINSLOW HOMER" • "Ninth in a series" at bottom of pane • Plate numbers in four corners |
| Back: | 9 2009 USPS Plate position diagram <br> - Barcode "466100" in four corners <br> - Price: ". $44 \times 20=\$ 8.80$ <br> - Photograph © Museum of Fine Arts, Boston at bottom of pane |

## How to Order First Day Covers

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic Catalog. Customers may request a free catalog by calling 800-STAMP-24 or writing to:

Information Fulfillment
Dept. 6270
U.S. Postal Service

PO Box 219014
Kansas City, MO 64121-9014

## Philatelic Products

There are four philatelic products available for this stamp issue:

- 466161*, First Day Cover, \$0.82.
- 466165*, Digital Color Postmark, \$1.50.
- 466191*, Ceremony Program, \$6.95.
- 466199*, Digital Color Postmark Keepsake, \$10.95.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series $A$, with the exception of the Yearbook and the Guide Book.

## Distribution: Item 466100, 44-cent American Treasures - Winslow Homer PSA Pane of 20 Stamps

Stamp distribution offices (SDOs) and stamp distribution centers (SDCs) will receive approximately 25 percent of their standard automatic distribution quantity for a PSA sheet stamp. Distributions are rounded up to the nearest master carton size of 40,000 stamps.

## Initial Supply to Post Offices

SDOs/SDCs will make a subsequent automatic distribution to Post Offices of 25 percent of their standard automatic distribution quantity using PS Form 17, Stamp

Requisition/Stamp Return. SDOs must not distribute this commemorative sheet to Post Offices before July 29, 2010.

## Additional Supply

Post Offices requiring additional quantities of Item 466100 must requisition them from their designated SDO/ SDC using PS Form 17. SDOs requiring additional commemorative sheets must order them from the appropriate SDC using PS Form 17. For fulfilling supplemental orders from SDOs, all of the SDCs will receive additional commemorative sheets.

## Sales Policy

All Post Offices must acquire and maintain a supply of each new commemorative stamp as long as customer demand exists, until inventory is depleted, or until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures.

- Stamp Services,

Government Relations and Public Policy, 7-15-10

## Pictorial Postmarks Announcement

As a community service, the Postal Service ${ }^{\text {TM }}$ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office ${ }^{T M}$ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{\circledR}$ postage. Items submitted for postmark may not include
postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP $+4^{\circledR}$ Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following pictorial postmark has been extended for 30 days:

July 4, 2010

U.S. Postal Service

Festival Hill Station
Postmaster
395 E. Mill St.
Round Top, TX 78954-9998


June 19, 2010
Coalton Days
Coalton Days Station
Postmaster
PO Box 9998
Coalton, WV 26257-9998

June 22, 2010
Du Sable Museum of African American History
Oscar Micheaux Station
Postmaster
PO Box 9998
Chicago, IL 60637-9998

June 25-26, 2010
U.S. Postal Service

Audie Leon Murphy Station
Postmaster
2810 Wesley St.
Greenville, TX 75401-9998
June 29, 2010
U.S. Postal Service

1660 Town of Rye $350^{\text {th }}$
Anniversary Historic
Station
Postmaster
41 Purdy Ave.
Port Chester, NY
10573-9998

July 1, 2010
U.S. Postal Service

Lumber Jax Station
Postmaster
301 W. 10th St.
Wright City, OK
74766-9998
July 2, 2010
U.S. Postal Service

Negro League Baseball
Station
Postmaster
222 W. $2^{\text {nd }}$ St.
Washington, NC
27889-4942


July 3, 2010
U.S. Postal Service

Centennial Station
Postmaster
507 Main St.
Wildrose, ND 58795-9998


July 3, 2010
Outlook Rural Fire Dept.
$100^{\text {th }}$ Anniversary Station
Postmaster
PO Box 9998
Outlook, MT 59252-9998

July 3, 2010
Antelope Centennial Committee
Antelope Centennial Station Postmaster PO Box 9998
Antelope, MT 59211-9998

July 4, 2010
U.S. Postal Service

Charlestown Navy Yard
Station
25 Dorchester Ave.,
Rm. 3011
Boston, MA 02205-9600

July 4, 2010
U.S. Postal Service

Bicentennial Station
Postmaster
900 McIntire Ave.
Zanesville, OH
43701-9998

July 7, 2010
Town of Bucoda
Bucoda Centennial Station
Postmaster
PO Box 9998
Bucoda, WA 98530-9998


July 13, 2010
U.S. Postal Service
All Star Station
Postmaster
PO Box 9998
Anaheim, CA 92806-9998

July 13-17, 2010
Alpenfest Committee
Alpenfest Station
Postmaster
PO Box 9998
Gaylord, MI 49735-9998
July 10, 2010
U.S. Postal Service

Cat'n Around Catskill 2010
Station
Postmaster
270 Main St.
Catskill, NY 12414-9998

July 11, 2010
Buffalo Trails Museum
Buffalo Trail Days Station
Postmaster 109 Main Ave. Epping, ND 58843-9998

July 11, 2010
Buffalo Trails Museum
Epping Station
Postmaster 109 Main Ave. Epping, ND 58843-9998

July 12, 2010
U.S. Postal Service
Lt. Commander Roy H.
Boehm Dedication Station
Postmaster
3740 Tamiami Trail
Punta Gorda, FL
33949-9998


July 14, 2010
California State Fair
Opening Day Station Postmaster 2000 Royal Oaks Dr. Sacramento, CA 95813-9998

July 15, 2010
California State Fair
Days of the Dinosaur Station Postmaster 2000 Royal Oaks Dr. Sacramento, CA
95813-9998

July 15-18, 2010
Tall Ship Committee
Tall Ship Celebration Station
Postmaster
PO Box 9998
Bay City, MI 48707-9998

July 16, 2010
Storefront Artists
Storefront Artists Station
Postmaster 212 Fenn St.
Pittsfield, MA 01201-9998

July 16-17, 2010
Yarmouth Chamber of Commerce
Yarmouth Clam Festival
Station
Postmaster 36 Forest Falls Dr. Yarmouth, ME 04096-9998

July 17, 2010
Town of Antwerp
Town of Antwerp
Bicentennial Station
Postmaster
50 Main St.
Antwerp, NY 13608-9998


July 20, 2010


Alliance, NE 69301-9998

July 21, 2010
U.S. Postal Service

TPTR Station
Postmaster
PO Box 9998
Big Spring, TX
79720-9998
July 21, 2010

## California State Fair

Pony Express National Historic Trail Station Postmaster 2000 Royal Oaks Dr. Sacramento, CA 95813-9998

July 22, 2010
California State Fair
Ranch Land Station
Postmaster
2000 Royal Oaks Dr.
Sacramento, CA
95813-9998


July 22, 2010
Sunflower Society
20 Years Station
Postmaster
PO Box 9998
Mayville, MI 48744-9998

July 22-24, 2010
Postmark Collectors Club
Postmark by the Sea Station
Postmaster
27 Masonic St.
New London, CT
06320-9998



National Reconnaissance
Office
All American Family Day
Station
Manager Customer Service
4410 Brookfield
Corporate Dr.
Chantilly, VA 20151-9998
July 22-24 2010
Postmark Collector's Club
Postmark by the Sea Station Postmaster 1104 Plainfield Pike Oneco, CT 06373-9998

July 23, 2010
California State Fair
Aerospace Adventure
Station
Postmaster
2000 Royal Oaks Dr. Sacramento, CA
95813-9998

July 23, 2010
All Class Reunion Committee
DHS Station
Postmaster
PO Box 9998
Dodson, MT 59524-9998

July 23, 2010

July 23, 2010
Oregon Trail Center
Montpelier Station
Postmaster
804 Grant St.
Montpelier, ID 83254-9998

July 23-24, 2010
U.S. Postal Service

Dizzy Dean World Series
Station
Postmaster 7550 Airways Blvd.
Southhaven, MS
38671-9998


July 23-30, 2010
U.S. Postal Service

Neshoba Co. Fair Station
Postmaster
1 Government St.
Philadelphia, MS
39350-9998

July 24, 2010


July 24, 2010
Oregon Trail Center
Paris Station
Postmaster
70 N. Main St.
Paris, ID 83261-9998

July 24, 2010
California State Fair
Jungle \& Reptile Station Postmaster 2000 Royal Oaks Dr. Sacramento, CA
95813-9998


July 25, 2010
California State Fair
Shippers Cookoff Station
Postmaster
2000 Royal Oaks Dr.
Sacramento, CA
95813-9998


July 25, 2010
National Baseball Hall of
Fame and Museum
Induction Day Station
Postmaster
40 Main St.
Cooperstown, NY
13326-9998

July 26, 2010
California State Fair
Pedaling to Adventure Station
Postmaster 2000 Royal Oaks Dr. Sacramento, CA
95813-9998

July 26, 2010


Boy Scouts of America Boy Scouts of America Centennial Station Postmaster 1934 State Route 22B Morrisonville, NY 12962-9998


July 27, 2010
RAGBRAI XXXVIII
Surf's Up Station
Postmaster 205 Main Ave. Clear Lake, IA 50428-1822

July 27, 2010
Ben Delatour Scout Ranch
Ben Delatour Scout Ranch
Station
Postmaster
PO Box 9998
Red Feather Lakes, CO
80545-9998

July 27, 2010
City of Britt
Britt Iowa Station
Postmaster
$521^{\text {st }}$ St. S.W.
Britt, IA 50423-1512


CALIFORNIA STATE FAIR


JULY 28,2010
SACRAMENTO CA 95815

July 27, 2010
American Legion \& Boy Scouts of America
American Legion Station
Postmaster
111 N. Main St.
New Bremen, OH 45869-9998

July 27, 2010
California State Fair
Scouting Station
Postmaster
2000 Royal Oaks Dr.
Sacramento, CA
95813-9998

July 28, 2010
California State Fair
Get Animated Station
Postmaster
2000 Royal Oaks Dr.
Sacramento, CA
95813-9998

July 28, 2010
Carbondale Boy Scouts
Committee
Greater St. Louis Area
Council Station
Postmaster
1301 E. Main St.
Carbondale, IL
62901-9998

July 28-30, 2010
U.S. Postal Service

Capitol Hill Station Postmaster PO Box 9998 Washington, DC
20510-9998

June 31, 2010
U.S. Postal Service
$125^{\text {th }}$ Celebration Station Postmaster 229 Main St. Gann Valley, SD
57341-9998

July 28, 2010
U.S. Postal Service

TPTR Station
Postmaster 431 Main St. Stinnet, TX 79083-9998

Stinnet, TX 79083-9998
is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through
the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first day of issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first day of issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.



- Stamp Services, Government Relations and Public Policy, 7-15-10


## Retail

## Stop Sending Copies of PS Form 8176, Premium Forwarding Service Application, to Headquarters

Offices are no longer required to send a copy of PS Form 8176, Premium Forwarding Service ${ }^{\circledR}$ (PFS ${ }^{\circledR}$ ) Application, to Headquarters (HQ). This requirement ended in 2007 when the application was revised and page 4 (HQ copy) was removed. In 2005, the PFS program office at HQ required a copy of page 4 when PFS was an experiment.

However, the experiment ended in 2007 when PFS became an official product offering. Offices that still send copies to HQ are wasting workhours and money - especially some offices that send them by Express Mail ${ }^{\circledR}$, Registered Mail ${ }^{\circledR}$, and Priority Mail ${ }^{\circledR}$ service.

## Safety

## Safety Talk: At Work or At Home Don't Let Insects Put the Bite on You and Your Family

As you head out for work and your family heads outside to enjoy the warm weather, remember to guard against those pesky creatures that bite and sting. According to the American College of Emergency Physicians (ACEP), your first line of defense is to be prepared.
"While most people have mild reactions to insect bites, some people have severe allergic reactions that require emergency treatment," said Dr. Douglas Kupas, MD, of ACEP. "In addition, some insects carry disease, such as Lyme Disease, Rocky Mountain Spotted Fever, and Encephalitis, although this is rare." While it is impossible to
prevent all insect bites and stings, there are steps you and your family can take to minimize the risks when insects are active. For example:

- Use insect repellent. Repellents with DEET are effective in preventing bites by mosquitoes, ticks, fleas, chiggers, and biting flies.
- Do not use scented soaps, perfumes, and hair spray, which can attract bugs.
- Exercise additional care when going out during peak hours when insects are out - dusk and dawn.
- Exercise additional care in areas where insects nest or gather, such as stagnant pools of water, garbage cans, and orchards and gardens where flowers are in bloom.
- Do not leave food, drinks, or garbage out and uncovered.
- When outdoors in grassy or flowery areas or in areas infested with ticks or mosquitoes, wear long-sleeved shirts, pants, and shoes that cover the whole foot. Avoid dressing in bright colors or flowery prints, which seem to attract insects.
- Check yourself and your children for ticks after leaving infested areas.
- Make sure children and adults who are highly allergic wear identification bracelets, and adrenaline autoinjectors should be considered by consulting a doctor.
In the Postal Service ${ }^{\text {TM }}$, most insect bites and stings occur in our letter carrier craft; therefore, at work you should consider these additional insect bite prevention examples:
- Because many insect bites and stings happen near customers' mailboxes, each district should consider
a mailing to the customers making them aware of the need to check their mail receptacles to free them from insect nests.
- When approaching mailboxes, each carrier should anticipate insect nests and keep his/her eyes on task.
- Upon identifying nests, contact the customer, report it to your supervisor, and complete a hazard warning card.
- When you come in contact with bees or wasps, don't try to swat them. Rather, remain calm and move carefully away from the location.
- If a bee or wasp lands on you, try to remain calm because the bee or wasp is, in most cases, only trying to absorb the water from your sweat.
- If you are bitten, you should immediately notify your supervisor.
Remember, your family and your safety is a concern for the Postal Service. Please follow the advice of this safety talk so you can minimize the risk of injury at home and at work.

> - Safety and Environmental Performance Management, Employee Resource Management, 7-15-10

## Supply Management

## USPS Headquarters Managers and Field Installation Heads: August 2010 Semi-Annual Capital Property Review

The next Semi-Annual Capital Property Review will commence on August 2, 2010; the completion deadline is August 18, 2010. The list of items to be verified by the selected finance numbers will be sent out by e-mail from "Materials, Customer Service - Topeka, KS" the week of August 2, 2010.

The Semi-Annual Capital Property Reviews are a Sar-banes-Oxley (SOX) requirement. A list of finance numbers that receive a Semi-Annual Capital Property Certification Report, but do not submit it on time, will be provided to senior management.

The instructions on how to conduct the Semi-Annual Capital Property Review will be posted on the Asset Accountability Service Center's (AASC's) website at http:// blue.usps.gov/purchase/_doc/am_aasc_fieldlnstruction.doc. The AASCs are also available for guidance and support. Handbook AS-701, Material Management, is under revision; instructions and guidelines provided by the AASCs will supersede Handbook AS-701 where there are conflicts.

- Asset Management Performance \& Accountability, Supply Management, 7-15-10


## Get a

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## today

usps.com/passport



[^0]:    - Product Information Requirements, Business Mail Entry \& Payment Technologies, 7-15-10

