

## CONTENTS

USPSNEWS@WORK ..... 3
NATIONAL CONSUMER PROTECTION WEEK MARCH 2-8, 2008 ..... 5
POLICIES, PROCEDURES, AND FORMS UPDATES
Manuals
IMM Revision: Global Express Guaranteed ..... 30
Handbooks
Handbook PO-603 Revision: Rural Boxholder Non-delivery Request ..... 31
Publications
Field Accounting Procedures Revision: New Address for Submitting PS Form 8232, Payment for Personal Services Contract ..... 49
Field Accounting Procedures Revision: Automatic
Clearing of Unresolved Employee Items ..... 50
Publication 223: Directives and Forms Update ..... 51
Publication 431 Revision: Changes to Post Office
Box Service and Caller Service Fee Groups . ..... 53
Forms
Revised PS Form 8232, Payment for Personal
Services Contracts ..... 54
INFORMATION DESK
Domestic MailClarification of the Nonmachinable Surcharge forShrubs, Trees, and Other Nursery Stock57
Finance
Federal Income Tax Withholding ..... 59
Revenue Unit for Fiscal Year 2007 ..... 60
Reminder: International Reply Coupons ..... 61
Licensing ..... 63
Marketing
Mail Alert ..... 66
Approved eVS Mailers ..... 66
Domestic Insurance ..... 68
Postal Service Announces Two New Shipping Initiatives ..... 68
International Inquiries and Claims ..... 69
PFS Poster Is Now Available Through MessageMaker 3 ..... 70
Philately
Stamp Announcement 08-04: American Scientists ..... 72
Pictorial Postmarks Announcement ..... 74
How to Order the First Day of Issue Digital Color or Traditional Postmarks ..... 77
SafetyIf You Drive for the Postal Service, You Must Have aState Driver's License.78
PULL-OUT INFORMATION
Fraud
Invalid Express Mail Corporate Account Numbers ..... 33
Missing, Lost, or Stolen U.S. Money Order Forms ..... 35
Missing, Lost, or Stolen Canadian Money Order Forms ..... 40
Verifying U.S. Postal Service Money Orders ..... 43
Counterfeit Canadian Money Order Forms ..... 43
Toll-Free Number Available to Verify Canadian Money Orders ..... 43
Other Information
Overseas Military Mail ..... 44
Postal Bulletin Index
Annual Index ..... PB 22224 (01-17-08)

American Scientists stamps

[^0]| PB 22225: 7690-10-000-6441 | PB 22217: 7690-09-000-9368 | PB 22209: 7690-09-000-9360 | В 22202: 7690-09-000-9353 |
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| PB 22223: 7690-09-000-9374 | PB 22215: 7690-09-000-9366 | PB 22207: 7690-09-000-9358 | PB 22200: 7690-09-000-9351 |
| PB 22222: 7690-09-000-9373 | PB 22214: 7690-09-000-9365 | PB 22206: 7690-09-000-9357 | PB 22199: 7690-09-000-9350 |
| PB 22221: 7690-09-000-9372 | PB 22213: 7690-09-000-9364 | PB 22205: 7690-09-000-9356 | PB 22198: 7690-08-000-4079 |
| PB 22220: 7690-09-000-9371 | PB 22212: 7690-09-000-9363 | PB 22204: 7690-09-000-9355 | PB 22197: 7690-08-000-4078 |
| PB 22219: 7690-09-000-9370 | PB 22211: 7690-09-000-9362 | PB 22203A: 7690-09-000-9947 | PB 22196: 7690-08-000-4077 |
| PB 22218: 7690-09-000-9369 | PB 22210: 7690-09-000-9361 | PB 22203: 7690-09-000-9354 | PB 22195: 7690-08-000-4076 |

## USPSNEWS@WORK

## Your children might not listen to you, but we will!

Getting someone to actually listen to what you have to say can be a challenge in today's multitask world. Competing priorities make meeting the attention demands of everyone we interact with more and more difficult.

Fortunately for you, the Postal Service is willing to listen. That's what the Voice of the Employee (VOE) survey is all about. Each quarter, one-fourth of all career employees receive the survey. It's your opportunity to let yourself be heard - by people who want to hear what you have to say!

If you receive a survey this quarter, take the time to fill it out - on the clock - and return it so that it arrives before the Feb. 20 deadline.

Responses are confidential.

## Two new shipping initiatives approved

The Board of Governors has approved two new initiatives to grow our shipping business and revenue. A new, larger Priority Mail FlatRate Box enables customers to ship 50 per-
 cent more than with the current box. It will be offered at a discount to overseas military addresses - a postal first for the armed forces. USPS also announced a new Sunday and holiday delivery price for Express Mail. Customers can begin using the new flatrate boxes March 3, the same day the Express Mail premium takes effect.

The new Priority Mail Large Flat-Rate Box is $12^{\prime \prime} \times 12^{\prime \prime} \times$ $5.5^{\prime \prime}$ and can be used for both domestic and international shipments. This extends the flat-rate price and ease-of-use benefits to international shippers. There's also a 5 percent online discount for international use.

There will be a special version of the box for the military, with a $\$ 2$ discount, if it's shipped to an Army Post Office or Fleet Post Office (APO/FPO) address. The larger flat-rate box will sell for $\$ 12.95$ to domestic addresses and $\$ 10.95$ to APO/FPO addresses. Internationally, it's \$29.95 to Canada or Mexico and $\$ 49.95$ to all other countries.

The Governors also approved a $\$ 12.50$ premium for Sunday and holiday Express Mail delivery. The premium price - equal to competitor surcharges for Saturday delivery - reflects the unique delivery option that only the Postal Service provides on Sundays. As an alternative to Sunday, customers can choose Monday delivery at the standard Express Mail price.

## More green innovations

To help protect the environment, the Postal Service encourages businesses to find creative solutions that help mailers go green. One business - MailAgain
 of Houston, TX - has been doing just that for nearly 20 years.

MailAgain has developed mailing technologies focused on providing reliable, costeffective and USPSapproved solutions for reusable reply mail.


The company's products include reusable courtesy reply envelopes, business reply envelopes and CD/DVD mailers. Each uses a patent-pending "fail safe loop mail" design that allows USPS to run the outbound and return portions on automation machinery.

Working with USPS Engineering, MailAgain obtained automation compatibility certification for its letter-sized CD/DVD mailers. And MailAgain's design eliminates the need for adding separate address labels or tabbing, streamlining production and returns for its customers.

According to MailAgain, the company's green solutions are easy to implement and offer operational savings to mailers, while helping conserve precious environmental resources. Visit www.mail-again.com for more information.

## Sunshine state safety



Safely working as a team has earned Dania Beach, FL, Post Office employees some well-deserved recognition.

The worksite recently earned Voluntary Protection Programs (VPP) status from the Occupational Safety and Health Administration (OSHA).

To obtain VPP status, management, union officials and employees must work together to exceed OSHA's tough safety standards. Then the worksite must pass a rigorous onsite evaluation.

Since VPP began, postal worksites entering the program have reduced injury and illness rates between 50 to 70 percent.

## USPS hosts global meeting

Already known as a global financial and cultural center, Miami was even more international last week, thanks to USPS.

Representatives of national postal agencies from more than a dozen countries met for an International Post Corporation (IPC) operations committee quarterly meeting, hosted by the Miami International Service Center (ISC).

In addition to discussions of service measurement and improvements, committee members heard about steps USPS took to earn IPC certification at all five of its ISCs making it the first national post in the world to have its entire international network certified.

IPC is a cooperative association of 24 postal operators in Europe, North America and the Asia Pacific. Postmaster General Jack Potter is vice chairman of the IPC board.

## Employees foil lottery scam

When an elderly couple in Brownstown, IN, went to the Post Office and asked to purchase \$4,000 in international money orders, Retail Associates Monique Nicholson and Marjie Rotert suspected a fraud and asked Postmaster Ron Rieckers to intervene.

The couple didn't know the person who had asked for the money orders. Posing as a lottery representative, the thief told the couple the money was needed to pay a tax before they could receive their prize. The victims also acknowledged they had previously sent the person \$11,000.

Rieckers told the couple he believed they were being scammed. But they insisted on purchasing the money orders. Later, Rieckers spoke with Indianapolis Postal Inspector Eddy Boucher, who also explained to the couple that their lottery winnings were bogus.

The story has a happy ending - the couple had a change of heart and returned to the Brownstown Post Office to cash in the money orders. They credit their decision to Rieckers, his staff and the Postal Inspection Service, without whom they might have made a second major mistake.

## NATIONAL CONSUMER PROTECTION WEEK March 2-8, 2008

Contents
ntroduction/Overview ..... 6
Suggested Talking Points ..... 7
Typical Types of Fake Check Schemes ..... 7
Talking Points for Common Defenses ..... 8
Suggested Activities ..... 9
Event Planning Checklist ..... 10
Suggested Event Flow/Timed Agenda ..... 10
"Don't Fall for a Fake Check Scam" Speech ..... 10
National Consumer Protection Week Downloadable Posters ..... 11
Speech Segments To Be Used at Events ..... 14
Suggested Talking Points for Lobby Events ..... 18
Suggested Talking Points for Events at the Post Office ..... 19
The Facts About Fake Check Scams ..... 19
Web Sites Offering Information and Resources on Fraud ..... 20
Postal Service Brochure Ordering Information ..... 21
Proclamation: NCPW 2008 ..... 21
Congressional State/Manager/Representative Listing ..... 22
Area Public Affairs and Communications Contacts ..... 23
Postal Inspection Service Contacts ..... 23
Area Consumer Affairs Managers and Customer Service Program Specialist Contacts ..... 25

## Introduction/Overview

National Consumer Protection Week (NCPW) is a federal program, led by the Federal Trade Commission, to draw attention to issues and ideas that help customers become smarter consumers of products, materials, and services and improve their knowledge of how to combat fraud of any type.

NCPW is fully supported by the U.S. Postal Service ${ }^{\circledR}$ and managed by the vice president and Consumer Advocate and the chief inspector of the Postal Inspection Service.

## What is National Consumer Protection Week?

The U.S. Postal Service Consumer Advocate's office and the U.S. Postal Inspection Service are working to educate consumers about fraudulent schemes and to provide them with the tools and information needed to combat these frauds. During NCPW, other federal, state, and local consumer protection agencies - together with consumer organizations and industry associations - are launching consumer protection and education efforts around the country.

## NCPW 2008 Theme

"Financial Literacy - A Sound Investment"
The national theme is intended to educate consumers about making wise purchase decisions and knowing how to avoid scams. Every year, the Postal Service ${ }^{\text {TM }}$ supports the national theme by focusing on a specific aspect of the theme.

## USPS 2008 NCPW Theme

The USPS theme for this year is "Don't Fall for a Fake Check Scam." Our theme builds on the most successful consumer fraud awareness campaign in the Postal Inspection Service's long, proud, and successful history. We will once again point consumers to the Web site established by the Postal Inspection Service and its business partners, www.FakeChecks.org.

## Priority Project

This is a priority project and program for Consumer Affairs managers (CAMs). CAMs will be responsible for overall program planning, with assistance from Postal Inspectors. Public Affairs and Communications (PAC) staff will promote events and activities with local media.

## Postmasters and Facility Managers

Postmasters and facility managers are encouraged to join in this annual consumer awareness effort by sponsoring or supporting local activities during NCPW, March 2-8, 2008.

## District Consumer Affairs Managers

The district Consumer Affairs manager should serve as a consultant and resource for postmasters and managers planning NCPW activities.

## Public Affairs and Communications

Field Public Affairs and Communications (PAC) staff will coordinate media outreach and press coverage of the week and coordinate planned events through media advisories, news releases, and calls to area reporters.

## Overview of USPS 2008 NCPW Theme "Don't Fall for a Fake Check Scam"

Scammers often look for their potential victims on Web sites, in chat rooms, or they share their "sucker lists" with other crooks. The scams may be disguised as a work-athome business opportunity, a prize from a foreign lottery, or a transfer of foreign money into a U.S. bank. All of them involve receipt of a check which looks genuine and will be accepted for cashing by most banks. The scammer convinces the victim that, for one reason or another, all or part of the check needs to be immediately wired out of the United States. If the victim takes the bait and wires money away, he or she will be on the hook to repay that money to the bank when the check is later found to be counterfeit.

The campaign is intended to empower consumers to watch out for these and other scenarios in their business and personal affairs. Once consumers become educated about how the schemes work, they can stop scammers in their tracks before the deposit of that fake check leads to an unplanned expense of thousands of dollars.

Informed consumers cannot be defrauded. When we stop potential victims from accepting fake checks, we prevent a crime from taking place and demonstrate how we protect the American people from scams sent through the mail.

The FakeChecks.org campaign was launched last October by the Alliance for Consumer Fraud Awareness, a group spearheaded by the Postal Inspection Service, which includes the U.S. Postal Service and 20 financial institutions, associations, consumer advocacy groups, and businesses. The goals of FakeChecks.org are to do the following:

- Increase Americans' awareness about fraudulent financial schemes.
- Give consumers valuable information about protecting their assets from the schemes.
- Provide a central location where consumers can report suspected financial fraud.
The best defense against the constantly evolving threat of fraud is to be prepared to instantly identify it. An educated public is the first line of defense.

The Web site, www.FakeChecks.org, serves as the primary vehicle to educate Americans about check fraud schemes so that viewers of the site don't become victims of a scam.

These scams involve counterfeit checks, gift checks, traveler's checks, or money orders. Virtually every American could be a scammer's target, primarily through e-mail, though also through mail and phone solicitations.

The Alliance for Consumer Fraud Awareness conducted a survey of American adults and found the following:

- Two out of three adults say they receive at least one potential scam contact per week.
- Eighteen percent of adults say they or a family member have fallen for one of these scams.
- A majority of those surveyed believe the fraudulent check writer is responsible for the funds.

To learn more about the Consumer Fraud Awareness Campaign, visit www.FakeChecks.org.

Fake check scams are a fast-growing fraud that could ruin your financial investment and cost you thousands of dollars. There are many types of fake check scams, but it all starts when someone offers you a realistic-looking check or money order and asks you to send cash somewhere in return.

These talking points can be used at National Consumer Protection Week events.

## Suggested Talking Points

## USPS

- Serving America since 1775.
- The Inspection Service has more than 200 years of consumer protection experience.
- USPS is a trusted friend and partner in every American community.
- We are proud to help spread the word and increase awareness about consumer fraud.
- The focus of the USPS message this year is "Don't Fall for a Fake Check Scam." By resisting the temptation to deposit a large check, a consumer will avoid a loss of up to thousands of dollars when the scam is exposed.
Q. Why should consumers be alert to fake check schemes?
- These frauds are a growing problem, and millions of American consumers are being targeted by scam artists based in other countries.
- Wiring away money that appears to have come from a fake check could destroy your financial foundation.
- Not only could you be out the money you wired, your bank could charge return fees or overdraft charges to your account.
- You are responsible for the money you put into your bank account, and also for what you wire out. If the check is a fake, you're required to make good on the loss.
- When we stop potential victims from accepting fake checks, we prevent a crime from taking place.
- Just about any business account you could imagine can be made into a counterfeit. The latest complaints include cashier's checks, checks that look like they're drawn on business accounts, money orders, traveler's checks, and gift checks.
- A common theme exists in all of the scams: Just because a deposited check shows up as "funds available" in your account register, it doesn't mean the check is good or has cleared.
- Federal law gives consumers the right to have quick access to the funds from deposited checks (usually within 1 to 5 days). However, it can take weeks for counterfeits to be discovered.
- The consumer is then responsible for ALL fees associated with the fake check. No one who wants to GIVE you money should ask you TO SEND THEM money back.
- For more information, visit www.FakeChecks.org.


## Typical Types of Fake Check Schemes

This information can be used in speeches or incorporated into fact sheets or handouts for consumers.

Fake check scams generally fall into one of the following scenarios:

## Foreign Business Offers

The potential victim receives an e-mail from a supposed foreign official, businessman, etc., with a proposal. The sender wants to move large sums of money from a foreign country and needs assistance. The victim is usually offered a portion of the proceeds. If the victim agrees, he usually receives checks for large sums of money in the mail. The victim deposits the checks into his bank account and the funds are posted to the account and shown as "available."

The fraudster wishes to send more money to the victim but quickly needs a portion of it returned in order to supposedly bribe an official, pay transfer fees, etc. The victim believes the previously deposited checks were genuine because the funds show as "available" in his bank account, so he honors the request and wires a portion of the funds back to the fraudster. The original deposited checks are
returned as counterfeit and the victim is then held responsible for the loss and associated fees.

## Sudden Riches

The potential victim receives a letter stating he has the right to receive a substantial sum of money. For example, the letter may say that the potential victim has won a foreign lottery or is the beneficiary of someone's estate, such as that of a long-lost relative. The letter will inform the victim that he must pay a processing or transfer fee before receiving the money. However, a check or money order is enclosed to cover the required fee. The letter will ask the victim to deposit the check or money order into his bank account and wire the fee to a third party, usually in a foreign country.

No legitimate contest promoter will ever ask for money to be paid up-front in order to send out a prize. It's also wise to ask yourself whether you even entered the contest in the first place.

## Work-at-Home Schemes

The potential victim answers an online advertisement, or posts his résumé on a job search Web site. The victim is awarded a job, "Payment Processing Clerk," "Accounts Receivable Clerk," etc. The victim's new employer is an international company located overseas. The company claims it costs too much to process U.S. checks in its own country and the victim's new job will be to receive and deposit payments from its customers - in checks made out to the victim - and wire nearly all of the money back to them. This, the advertiser claims, will somehow save the company time and processing fees.

The victim is instructed to keep 5 percent to 10 percent of the check value as his work-at-home salary. The victim deposits the checks and wires the money to the fictional employer when the funds are shown as available and posted to his account. It is done, of course, before the deposited checks actually clear.

## Love Losses

A scam artist poses as a single person looking for a relationship through an online dating service. The scammer may even include an attractive photo in the correspondence so the victim can "put a face with a name." It's often a photo the scammer found using an Internet search engine.

As the online "relationship" progresses, the potential victim is told that funds are needed to pay for travel expenses for his/her "new companion" to travel to the United States so that the two can "begin their life together." The victim soon receives checks or money orders. The victim is instructed to deposit the check or money order into his/her bank account and transfer a portion of the funds, via a wire service, to cover the travel expenses. Not long
after the money is wired, the companion disappears into cyberspace.

## Overpayments

A scammer offers overpayments on items that a consumer advertised in the classifieds or on an online auction. The scammer sends the seller a check or money order for more than the purchase price and then asks that the extra money be sent to someone who will take care of shipping.

In another scenario, scam artists say that a check or money order payment will come from someone who owes them money and tell the victim to deduct his/her share and send the rest. They may claim they're in a foreign country and that because of currency differences it's difficult to make payment directly.

There's no reason to have someone else send payment.
Scammers sometimes claim they sent the wrong amount "by mistake" and ask victims to return the excess. Legitimate buyers will be happy to send the exact amount you're owed.

## Rental Schemes

Finding a good roommate or someone reliable to rent your property is hard enough without getting tangled up in a fake check scam. Learn the warning signs:

- They claim to be moving from outside the area, even from another country, and send a check or money order for rent in advance plus extra to cover the cost of shipping their belongings.
- They ask you to forward the shipping money to someone, but they can just as easily send it themselves.
- They have unexpected expenses and ask you to cash a check or money order or send some of the deposit back as a favor. But they never intend to move in, and by the time you discover the scam they've moved on to the next victim.
- Their check or money order for the vacation rental includes additional money to rent a car. They ask you to send the additional money to someone who will make those arrangements.
Legitimate renters will be happy to send the exact amount you're owed.


## Talking Points for Common Defenses

- It is never too early to learn the warning signs of fake check scams:
- Sounds too good to be true.
- Pressure to act right away.
- Guaranteed success.
- Promises unusually high returns
- Requires upfront investment - even for a free prize.
- Doesn't act like a real business.
- Something doesn't feel right.
- And even if all looks right, it never hurts to do your homework and check the offer out with a local Better Business Bureau, state's attorney's office, or local consumer groups.
- Even if the person or company has no track record of complaints, the scam may be familiar to watchdog consumer protection agencies.
- Don't hesitate to discuss the matter with friends and family.
- And don't forget to watch out for those you love sometimes just a simple "What's new?" can prevent an old scam.
Q. How does the Postal Service help to prevent mail fraud scams?
A. The Mail Fraud Statute is the oldest and most effective consumer protection statute, and Postal Inspectors have been using this statute to preserve the integrity of the U.S. Mail since the law was enacted in 1872. Inspection Service efforts have combined vigorous enforcement of the law with public education, consumer awareness, and crime prevention programs. Postal Inspectors work with local, state, federal, and international law enforcement agencies as well as a variety of bank and credit card issuers, financial institutions, retail merchants, credit bureaus, and other industry sources - to prevent the spread of mail fraud schemes and to educate consumers
Q. What can consumers do to protect themselves from becoming fraud victims?
A. Use common sense. Take your time when responding to offers. Investigate. Talk to family, friends, and local consumer protection experts. Educate yourself about fraud. Know who you are dealing with. And protect your personal information. Every year thousands of people and businesses are victimized by fraudulent schemes. In general, consumers should be skeptical of any offer that sounds "too good to be true."
Q. What should consumers do if they suspect a check is fake?
- Since most fake checks come through the mail, U.S. postal inspectors have taken the lead in investigating check fraud schemes. A fraud complaint can be filed online at the Web site
www.FakeChecks.org or by telephoning 800-3728347.
- The Federal Trade Commission works for the consumer to prevent fraud and deception. Call 877-FTC-HELP (877-382-4357) or log on to www.ftc.gov.
- Locate your local Better Business Bureau at www.bbb.org.


## Suggested Activities

Listed below are suggested activities to highlight the week's event:

- Have a NCPW kickoff and open house.
- Use the online versions of the "Fake Checks" DVDs, which can be viewed and downloaded from http:// postalinspectors.uspis.gov/pressroom/videos.aspx.
- Invite a local expert to speak. A local postal inspector would be perfect, but a representative from a consumer advocacy group or an appropriate regulatory body would also be good.
- Invite a bank or credit union official to a sponsored event to talk about what could happen from the financial institution's perspective (what's expected, required fees if a fake check is deposited, etc.).
- If you can find someone willing to be identified as a victim, invite that person to speak as well. These are the kinds of stories reporters will attend an event to hear about.
- Collaborate with a financial institution to host an event about fake check schemes.
- Establish a partnership with other federal agencies, community groups, educational institutions, and businesses to sponsor educational workshops or seminars for consumers with special needs.
- Hold a joint news conference with another consumer agency and include a local postal inspector. The postal inspector can discuss fraud and the basics of financial literacy from both a national and community perspective.
- Work with a local postal inspector to inform senior citizens about fraud schemes. Hold seminars at local retirement communities. Postal inspectors can discuss recent fraudulent schemes and steps to prevent older Americans from becoming victims.
- Provide your postal employees with information about NCPW activities planned for your area.
- Set up a booth at a busy shopping area and distribute fraud prevention brochures and other consumer information. Show a fraud prevention video.
- Let customers know that for the third year in a row, the U.S. Postal Service was rated No. 1 among all federal agencies as the most trusted in protecting consumers' privacy.
- Refer customers to www.usps.com AND www.FakeChecks.org for additional information.
- Hand out consumer publications such as:
- Publication 281, Consumer Fraud by Phone or Mail.
- Publication 300-A, U.S. Postal Inspection Service Guide To Preventing Mail Fraud.
- Publication 370, Extra Services.
- Publication 546, A Consumer's Guide to Sweepstakes and Lotteries.

The video drama, Truth or Consequences, produced by the Postal Inspection Service, can be viewed and downloaded at http://postalinspectors.uspis.gov/pressroom/ videos.aspx.

The publication Don't Be a Victim of a Check Scam will also be available for download off the Web site.

Please work with your PAC contacts to create materials for reporters, including fact sheets and background materials that will support interviews.

Check out the publications at the Postal Service PolicyNet Web site before placing an order. Go to http:// blue.usps.gov/cpim and click on PUBs.

Publications can also be downloaded from the public Web site at www.usps.com.

Click on About USPS \& News, then under "Organization information" click Forms \& Publications, then click Postal Periodicals and Publications, and then click Publications.

## Event Planning Checklist

When planning National Consumer Protection Week events, keep the following suggestions in mind:

- Begin planning early.
- Contact your local postal team - Postal inspectors, Public Affairs and Communications managers, Consumer Affairs and claims managers, and Government Relations representatives - to see how they can help support and participate in the fraud prevention events in your city.
- Set a date.
- Secure participants.
- Acquire posters, videos, fact sheets, brochures, and other supplies for the event.
- Prepare a special pictorial postmark, if applicable.
- Secure staging and sound equipment and a podium, if applicable.
- Plan signage, including signs and banners.
- Launch a local publicity campaign.
- Draft a sequence-of-events agenda and speaker remarks.
- Plan retail opportunities (i.e., booth, bag stuffers, etc.)
- Prepare ceremony programs and invitations.


## Suggested Event Flow/Timed Agenda

Events should be held between 10 A.M. and 1 P.M. to increase chances of media coverage and secure patron participation.

| 10 A.M. | Guests arrive and are seated |
| :--- | :--- |
| 10:05 to 10:10 A.M. Welcome and opening remarks |  |
| USPS representative |  |

## "Don’t Fall for a Fake Check Scam" Speech

Good (morning/afternoon/evening).
I am pleased to be with you today to deliver an important consumer protection message.

For the U.S. Postal Service, customer service and consumer protection are year-round priorities.

We are very proud of the fact that Americans have placed their trust in the mail for well over 2 centuries.

In fact, for the last 3 years, Americans have voted the U.S. Postal Service the No. 1 government agency for consumer trust and the protection of privacy.

We take our role in connecting every household and business in the nation through the mail very seriously.

## National Consumer Protection Week Downloadable Posters



He is a foreign lottery official and you have won!!!


He sends you an email telling you how to claim the huge cash prize. When you respond to his email, he sends you a check for a portion of your winnings. But it seems there are some fees that you need to send back. After you send the cash, the fake check he sent you bounces. That's how the scam works. Learn more about these scams at:

## FakeChecks.org



That's why we're doing all that we can to educate, advise, and encourage consumers to protect themselves by investing in their financial knowledge - because an educated consumer is really the best defense against criminals.

Today there has been a surge in the number of American consumers being defrauded by overseas scam artists, especially by way of fake checks.

That's what we're focusing on today.
The latest complaints relate to counterfeit checks, including cashier's checks, checks that look like they're drawn on business accounts, money orders, traveler's checks, and gift checks.

The swindles include: foreign business offers, sudden riches, work-at-home schemes, love losses overpayments, and rental schemes.

So when we talk about consumer protection, we understand that we are also talking about safeguarding the integrity of our national economic system.

As always, during National Consumer Protection Week, we have a lot of information to share about fraud. How to recognize it. How to avoid it. And who to contact to help you investigate offers you may receive or to report offers that you believe are phony.

As you take the time this year to spruce up on your knowledge about fraud, know that you are securing a foundation for your family and friends to stand on as well. As you learn about your rights and research issues concerning fraud, you're making it that much tougher for criminals.

Two out of three adults say they receive at least one potential scam contact per week.

Eighteen percent of adults say they or a family member have fallen for one of these scams. And a majority of people surveyed by the Alliance for Consumer Fraud Awareness believe that the fraudulent check writer is responsible for the funds.

The truth is that even the most educated consumer can be a tempting target when financial pressures mount.

And, of course, we are all susceptible to human weakness and the desire to hit it rich or make easy money fast.

That's when a little support from a friend or family member can go a long way.

So, all of us need to be educated about fraud, and to share that information with others.

What are some of the more common things to look out for? What are the warning signs of a fake check scheme?

- No legitimate transaction includes overpayment or requires a refund.
- Typically, phony checks and money orders are so realistic-looking that even bank tellers can be fooled.

You can get information from money order and check providers with tips to help tell if their products are real.

- The best way to avoid being a victim is to be cautious. If it seems too good to be true, it likely is. If the person approaches you and wants to complete the transaction in a hurried manner or is pressuring you to do so, reconsider the transaction altogether.
In almost every case, if you exercise judgment and common sense, it is likely you'll find clues to help you avoid being a victim of a fake check scam.

Consumers should also educate themselves to know how to recognize the most common fake check scams.

Take home information today and read it.
Visit FakeChecks.org and learn why if the offer looks too good to be true, it probably is.

You will find plenty of information on various scenarios of fake check scams: foreign business offers, sudden riches, work-at-home schemes, love losses, overpayments, and rental schemes

There are many forms of fraud. And we can be sure that con artists will continue to evolve new ways to defraud the public.

But there is no reason that any of us should feel defenseless or become a victim.

Now is the time to make the investment in yourself and family and educate yourselves about the scams that are lurking about, seeking to destroy everything you've worked so hard to build.

Whatever you do, don't take this lightly. Don't think that this can't happen to you. Don't think you're too smart for this kind of thing.

It has happened to the best of us. It can and it does happen to people just like you and me.

So, let's do all that we can to put the scammers out of business. The only true way to stop fake check scams is through increased public awareness, education, vigilance, and aggressive law enforcement.

Do your part and make the most important investment you'll ever be glad that you made.

Educate yourself, use your judgment, and whatever you do, don't be an easy target.

Though fake check scams are a crime, the real crime is for you not to know what to look out for.

The sooner you invest in your education about these schemes, the better!

The power to beat this fast-growing fraud rests in your hands.

## Speech Segments To Be Used at Events

## Opening/Welcoming Remarks (Alternative 1)

Good (morning/afternoon/evening):
It's a pleasure for me to be with you today.
Since 1998, the country has dedicated 1 full week as National Consumer Protection Week (it's in March this year). It is a time when government agencies, consumer protection groups, and industry associations join together across the country to put a spotlight on how consumers can protect their interests and avoid fraud.

The Postal Service and the Postal Inspection Service are pleased to be members of the National Steering Committee helping to lead the effort this year.

For over 200 years, postal inspectors have been fighting fraud, protecting the mail, and working on behalf of the American people to promote the honesty and integrity of the American marketplace.

And in 1971, the office of the Consumer Advocate was established within the Postal Service to ensure that the interest of the American consumer would be a guiding light in the development and delivery of mail service to the nation.

Today, all of us in the Postal Service take the opportunity of National Consumer Protection Week to thank all our customers for their business - it is a pleasure to serve you.

And as Consumer Protection Week implies, we take this time to remind everyone that consumer fraud exists and that there are simple principles that consumers can employ to protect themselves from becoming victims of fraud.

This year we're concentrating on a problem that many, many Americans have seen firsthand the past couple of years. Thousands of us are approached online or via the mail to make business or personal arrangements with someone sight unseen, and that someone wants to consummate the arrangement with a check. But for one reason or another, all or part of the check needs to be wired back. We want you to learn about fake check scams. Knowing about these various scams could keep you from losing thousands of dollars.

The sooner you educate yourself and your loved ones about these scams, the better!

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Here to tell us more about these schemes is
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## Event Opening Remarks (Alternative 2)

Good (morning/afternoon/evening):
It's a pleasure to be here today. I thank all of you for coming out.

The United States Postal Service is part of the fabric of America. We trace our roots to 1775 and Ben Franklin.

Throughout the history of our nation, the Postal Service has been a partner in the progress of the American people. And as our country has grown and been transformed over the years, so has the Postal Service.

Today, we carry 46 percent of the world's mail at some of the lowest prices in the world. We have 37,000 Post Offices in cities and towns, large and small. And every day, 6 days a week, postal carriers visit just about every home and business in the land to deliver the daily mail. Over 211 billion pieces of mail last year.

And today, we are transforming our business to make it quick, easy, and convenient for customers to do business with us - over the Internet, over the phone, or over the counter in the Post Office.

However, the one thing that has never changed is our focus on service to our nation, to our communities, and to each and every customer.

It is because of this historic relationship that we have the honor to lead in a nationwide effort of great importance.

National Consumer Protection Week 2008 lasts only 7 days. However, we hope and believe that the basic message we deliver today can last a lifetime.

The Postal Service has been given the unique mission to bind the nation together through the correspondence, communications, and commerce that are delivered through the mail.

With the support of friends and family, common sense, consumer education, and the resources of the local community behind them, all Americans can protect themselves from fraud and benefit from the genuine opportunities that America has to offer.

This year we focus our attention on scams that you would never fall for in person - that's why most of them occur online. Someone wants to give you a huge prize, or pay for something you advertised for sale or for rent. Perhaps you're looking for a job opportunity, and a business operating overseas wants you to be their payments processor. Or someone has struck up a conversation with you from across the globe and they need cash to come to America to be with you. All of these scenarios ultimately lead to you getting one or more checks to cash for them, provided you quickly wire some or all of that check back out of the United States. Knowing about these various scams could save you thousands of dollars. Though fake
check scams are a crime, the real crime is for you not to know what to look out for.

The sooner you invest in your education about these schemes, the better.

Joining us now to share information about protecting yourself against these schemes is

## Event Opening Remarks (Alternative 3)

This option includes introductions of other speakers
Good (morning/afternoon/evening):
Thank you for joining us.
It's a pleasure to be with you as the nation celebrates National Consumer Protection Week. Our theme this year is "Don't Fall for a Fake Check Scam."

We have a great message to deliver today, some important information to share, and some very special guests.

We are very lucky to have with us:
(The highest ranking official always speaks first or last. In the case of elected officials, especially congressional members, they usually prefer to speak last.)

- (Name) ... (Title) ... (brief comment possibly) (e.g., Rob Roberts, legislative aid for Representative John Smith, with a timely message of support).
- Ditto (Mayor so-and-so who will speak about resources and support available to local citizens).
- Ditto (name, of the National Consumers League, sharing her insights on how consumers can combat fraud).
- And, ditto (from the Postal inspection Service we have Inspector (name), who will share his experience with us).
Also, we have a very interesting video on how fake check scams happen - which you can watch today - and information on other types of fraud. So make sure you have that information before you leave.

Our first speaker is ...

## Introductions (example)

Introductions can be as short as name and title, or they can provide a brief bit of biographical data or other information. For example, if we had three speakers, the intros might go like this:

Postal person: Our first speaker is Mayor (name), who has served (town name) for over 2 decades, including as head of the school board, as member of the city council, and since 1999, as mayor. Under his/her leadership, (town name) was recently recognized as one of America's most livable cities. Ladies and gentlemen, please welcome Mayor (name).
(Mayor speaks)

Postal person: Thank you, Mayor (name). Next, we have a special guest who works day in and day out to protect consumers. (Name) is a life-long resident of (town name) and he/she is the associate director of regional consumer issues for the National Consumers League. Please join me in welcoming (name).
(Associate director speaks)
Postal person: Thank you (first name). Our final speaker today is a colleague of mine and a member of one the oldest and most respected law enforcement groups in the nation. A (x)-year veteran of the Postal Inspection Service, Inspector (name) has some tips and stories from the front lines in the fight against fraud. Ladies and gentlemen, (name).

## Remarks for the Postal Service Representative (Alternative 1)

Although con artists can be very clever, and their con games can be very convincing, consumers are not - or at least, should not - be defenseless.

First, and foremost, we all need to use common sense. If something sounds too good to be true, it probably is. If something doesn't feel right, we probably should investigate more.

For example, why would anyone pay money to receive a free prize? Or how is it possible that someone could really believe an e-mail that says you've just won a foreign lottery?

And we must always be on guard for any request for personal information - whether it is a Social Security number, a PIN, or checking account information. You wouldn't give a stranger the keys to your home - why give them the keys to your personal life?

But people do it.
So remember: if it smells fishy, you are probably the one on the wrong side of the pole. Don't bite.

Take advantage of the free information that is available. Read the brochures we have here today. Go online to FakeChecks.org. The information is there.

## Remarks for the Postal Service Representative (Alternative 2)

In this speech, name the six scenarios, but choose one scenario to highlight in your remarks. The other scenarios could be used as support in an interview.

Every year, thousands of consumers are victimized by fraud. The newest fraud scams are being cast across the globe by overseas scam artists. If you take their bait and put a check into your bank account, then wire that money out before the check clears, you will be on the hook to your bank for that money. My goal today is to tell you about some of the leading types of fake check schemes. I want
you and your family to be able to identify the scam before you fall victim to it.

Our message is "Don't Fall for a Fake Check Scam." If you follow our tips, and leave your money where it is, you'll recognize when something sounds too good to be true, and really is just that.

The Fake Check facts are very telling.

- According to the National Consumers League, victims of fake check scams lose an average $\$ 3,000$ to \$4,000.
- According to the Federal Bureau of Investigation's (FBl's) Internet Crime Complaint Center, the amount of reported losses from fake check scams has quadrupled over the past 3 years.
- The statistics from the FBl's Internet Crime Complaint Center show that the number of reported fake checks is increasing from an average of 593 per month in 2004 to an average of 787 per month in 2007. This is a 33 percent increase.

Though there are various fake check scams, a common theme exists in all of them: Just because a deposited check shows up as "funds available" in your account register, it doesn't mean the check is good or has cleared. Federal law gives consumers the right to have quick access to the funds from deposited checks (usually within 1 to 5 days). However, it can take weeks for counterfeits to be discovered.

Remember, you will be responsible for ALL fees associated with the fake check.

The main thing to remember when it comes to fake check scams is this - no one who wants to GIVE you money should ask you TO SEND THEM money.

Fake check scams generally fall into one of the following scenarios: foreign business offers, sudden riches, work-athome schemes, love losses, overpayments, and rental schemes.

## Foreign Business Offers

Here's how the scenario would play out:
You receive an e-mail from a supposed foreign official, or businessman, with a proposal. The fraudster desires to move large sums of money from a foreign country and needs assistance. He/she offers you a portion of the proceeds if you help. If you say yes, you'll receive checks for large sums of money in the mail. You deposit the checks into your bank account and the funds are posted to the account and shown as "available."

Meanwhile, the fraudster wishes to send more money to you but quickly needs a portion of it returned in order to supposedly bribe an official, pay transfer fees, etc.

You believe the previously deposited checks were genuine because the funds show as "available" in your bank account, so you honor the request and wire a portion of the funds back to the fraudster.

Then the original deposited checks are returned as counterfeit and the victim is responsible for the loss and associated fees.

There really is only one simple thing to remember about foreign business offers - no one who wants to GIVE you money should ask you TO SEND THEM money.

## Sudden Riches

You may one day receive a letter stating you have the right to receive a substantial sum of money. For example, the letter may state that you've won a foreign lottery or are the beneficiary of someone's estate (i.e., a long-lost relative). The letter will inform you that you must pay a processing/transfer tax or fee before receiving the money. However, a check or money order is enclosed to cover the required fee(s). The letter will ask you to deposit the check or money order into your bank account and wire the fee(s) to a third party, usually in a foreign country. This check or money order is eventually recognized as counterfeit and the victim is responsible for the loss and associated fees.

There really is only one simple thing to remember about "sudden riches" - no one who wants to GIVE you money should ask you TO SEND THEM money.

## Work-at-Home Schemes

Here you are hoping and praying for a more flexible job. At a weak moment, you answer an online advertisement or post your résumé on an Internet job search Web site. Bingo, you are awarded a job, "Payment Processing Clerk," "Accounts Receivable Clerk." You're later informed that the new employer is an international company located overseas. The company claims it costs too much to process U.S. checks in its own country and your new job will be to receive payments (checks), deposit them into your bank account, and wire approximately 90 percent of the money to them.

You're told this will save the company time and money (processing fees). You're later instructed to keep 5-10 percent of the check value as your work-at-home salary.

So you happily deposit the checks and wire the money to the fictional employer when the funds are shown as available and posted to your account. It is done, of course, before the deposited checks actually clear. This check or money order is eventually recognized as counterfeit and the victim is responsible for the loss and associated fees.

There really is only one simple thing to remember about "work-at-home" schemes - no one who wants to GIVE you money should ask you TO SEND THEM money.

## Love Losses

Here's a good one.
A scam artist poses as a single looking for a relationship through an online dating service. As the online relationship progresses, the potential victim in the Internet relationship is informed funds are needed to pay for travel expenses for the person (scam artist) to travel to the United States so that the two can "begin their life together."

The victim soon receives checks or money orders. The victim is instructed to deposit the check or money order into his/her bank account and transfer a portion of the funds, via a wire service, to cover the expenses of the new partner. The funds are posted to the victim's account and he/she wires the money to the new partner. This check or money order is eventually recognized as counterfeit and the victim is responsible for the loss and associated fees.

This is a tough one because emotions are involved, but don't be fooled. Once you see this deal headed down the path of deposit, transfer, wire back money - stop it - in the name of love!

There really is only one simple thing to remember about "love losses" - no one who wants to GIVE you money should ask you TO SEND THEM money.

## Overpayments

Even when you're minding your own business trying to spring clean, a fraudster lurks.

Here's the scenario:
A fraudster offers overpayments on items you advertised in the classified or online auctions. They send or give you a check or money order for more than the purchase price and ask you to send the extra to someone who will take care of shipping. But there's no reason why they can't send that person the money directly.

In another scenario, scam artists say that a check or money order payment will come from someone who owes them money and tell the victim to deduct his share and send them the rest. Maybe they're in a foreign country and because of currency differences it's difficult to make payment directly. But it's easy to transfer money electronically from anywhere - there's no reason to have someone else send payment.

Fraudsters sometimes claim they sent the wrong amount "by mistake" and ask victims to return the excess. Legitimate buyers will be happy to send the exact amount you're owed - nothing extra.

There really is only one simple thing to remember about "overpayments" - no one who wants to GIVE you money should ask you TO SEND THEM money.

## Rental Schemes

Finding a good roommate or someone reliable to rent your vacation property is hard enough without getting tangled up in a fake check scam. Learn the warning signs:

- They claim to be moving from outside the area, even from another country, and send a check or money order for rent in advance plus extra to cover the cost of shipping their belongings. They ask you to forward the shipping money to someone, but they can just as easily send it themselves.
- They have unexpected expenses and ask you to cash a check or money order or send some of the deposit back as a favor. But they never intend to move in, and by the time you discover the scam they've moved on to the next victim.
- Their check or money order for the vacation rental includes extra to rent a car. They ask you to send the extra to someone who will make those arrangements.
- Legitimate renters will be happy to send the exact amount you're owed.
There really is only one simple thing to remember about "rental schemes" - no one who wants to GIVE you money should ask you TO SEND THEM money.

The bottom line is we can learn to recognize specific fake check schemes and avoid them.

We also need to learn the basic warning signs of fraud and to exercise common sense and judgment.

- Be very skeptical of anything that sounds "too good to be true."
- Don't be pressured into acting right away.
- Be wary of promises of big money or guaranteed profits.
- If something doesn't feel right, it probably isn't.

Finally, we recommend that you take the offense by taking action.

- Check out the firm making the offer. Often the company has no track record of complaints, but the scam may be very familiar to watchdog consumer protection agencies.
- Know who you are doing business with before sending money.
- Protect your personal information - your Social Security number, date of birth, mother's maiden name, credit card number, or bank personal identification number (PIN) over the telephone - unless you initiated the phone call.
- Always take time to consider an offer, get additional information and advice, and resist the "take it or leave it" high-pressure tactics.
- Visit the Postal Service or the Inspection Service Web site for advice on how to avoid being victimized by postal-related crimes.
- And don't forget to discuss the matter with your friends and family. Everyone will learn from that process.
- Financial Literacy - A Sound Investment


## Remarks to Close the Event (Alternative 1)

Thank you (last speaker).
As you have seen and heard today, fraud comes in many forms and every one of us can be a target - young and old, rich or poor. But we never have to face the problem alone. Our families and our friends are potent allies who can bring considerable experience and perspective to the fight against fraud.

And as we have made clear today, there are top-notch people in the Postal Inspection Service and in state, local, and federal agencies who are out there fighting fraud and bringing these criminals to justice.

The first and best line of defense is you, the educated consumer. Learn to recognize fraud. Understand the resources that are out there to help you. And watch out for family members, especially those who might be vulnerable for one reason or another. Together, we can stop fraud cold.

And that's what National Consumer Protection Week is all about.

So, let's do all that we can to put the scammers out of business. The only true way to stop fake check scams is through increased public awareness, education, vigilance, and aggressive law enforcement.

Do your part and make the most important investment you'll ever be glad that you made.

Educate yourself, use your judgment, and whatever you do, don't be an easy target.

Though fake check scams are a crime, the real crime is for you not to know what to look out for.

The sooner you invest in your education about these schemes, the better!

The power to beat this fast-growing fraud rests in your hands.

And at your fingertips. Just type in www.FakeChecks.org on your laptop or home computer for more detailed information, get the phone number to report fraud, and find ways to build your financial literacy.

Thanks for coming. Please remember to pick up the resource materials before leaving today.

## Remarks to Close the Event (Alternative 2)

Thank you (last speaker)
Ladies and gentlemen, that concludes our program. I want to thank each of our speakers for joining us today and for sharing valuable information and insights on how each of us can fight fake check schemes.

I invite you to stay a while and talk informally with our guest speakers. In addition, don't forget to check out the literature we have. And remember that more information is available online at http://postalinspectors.uspis.gov/.

Information also is available at www.FakeChecks.org including phone numbers to report fraud and materials you can share with your friends and family.

Thank you.

## Suggested Talking Points for Lobby Events

Good (morning/afternoon/evening).
I am pleased to be with you today to deliver an important consumer protection message.

For the U.S. Postal Service, customer service and consumer protection are year-round priorities.

We are very proud of the fact that Americans have placed their trust in the mail for well over 2 centuries.

In fact, for the last 3 years, Americans have voted the U.S. Postal Service the No. 1 government agency for consumer trust and the protection of privacy.

As always, during National Consumer Protection Week, we have a lot of information to share about fraud.

How to recognize it. How to avoid it. And who to contact to help you investigate offers you may receive or to report offers that you believe are phony.

As you take the time this year to spruce up on your knowledge about fraud, know that you are securing a foundation for your family and friends to stand on as well. As you learn about your rights and research issues concerning fraud, you're making it that much tougher for criminals.

Two out of three adults say they receive at least one potential scam contact per week.

Eighteen percent of adults say they or family members have fallen for one of these scams. And a majority of people surveyed by the Alliance for Consumer Fraud Awareness believe that the fraudulent check writer is responsible for the funds.

The truth is that even the most educated consumer can be a tempting target when financial pressures mount.

And, of course, we are all susceptible to human weakness and the desire to hit it rich or make easy money fast.

That's when a little support from a friend or family member can go a long way.

So all of us need to be educated about fraud and to share that information with others. Here's some information on fake checks for you to take home today and read.

Visit FakeChecks.org and learn why if the offer looks too good to be true, it probably is.

Do your part and make the most important investment you'll ever be glad that you made.

Educate yourself, use your judgment, and whatever you do, don't be an easy target.

Though fake check scams are a crime, the real crime is for you not to know what to look out for. The sooner you invest in your education about these schemes, the better!

The power to beat this fast-growing fraud rests in your hands.

## Suggested Talking Points for Events at the Post Office

- Hello. Thank you for visiting the Post Office.
- We appreciate your business.
- It's National Consumer Protection Week. We invite you to learn about ways you can avoid fake check schemes.
- The people at the table can help you. We have materials you can take with you to share with your family and friends.
- "Financial Literacy - A Sound Investment."
- Thank you for stopping by today.


## The Facts About Fake Check Scams

Q. What is a fake check scam?
A. It's a fast-growing fraud that could cost you thousands of dollars. There are many types of fake check scams, but it all starts when someone offers a realis-tic-looking check or money order and asks you to send cash somewhere in return. It's phony, and so is the person's story, but that may take weeks to discover. Now your bank wants the money back. Turns out that just because you can get the cash doesn't mean the check or money order is good. If it's not, the crook will be richer and you'll be the loser, because you're responsible for the checks or money orders you deposit or cash. That's how the scam works.
Q. How do the scammers find victims?
A. They scan newspaper and online advertisements looking for people listing items for sale or places to
rent. They check postings on online job sites from people seeking employment and place their own ads with phone numbers or e-mail addresses for people to contact them. They meet people through social networking sites, chat rooms, and other places online. They make phone calls and send faxes, e-mails, or letters to people randomly, knowing that some will take the bait.
Q. How can I tell if a check or money order is counterfeit?
A. Know the scenario of a potential scam:

- No legitimate transaction includes overpayment or requires a refund.
- Typically, phony checks and money orders are so realistic-looking that even bank tellers can be fooled. You can get information from money order and check providers with tips to help tell if their products are real.
- The best way to avoid being a victim is to be cautious. If it seems too good to be true, it likely is. If the person approaches you and wants to complete the transaction in a hurried manner or is pressuring you to do so, reconsider the transaction altogether.
Q. Why do the scammers want cash to be sent using a money transfer service?
A. Because it's fast - the money is often available to them within minutes. That means the victim may not be able to stop the payment before it's received. Since the money is usually picked up in cash and in person, it may be impossible to find the crook and get it back. Some scammers are also instructing victims to send cash using a delivery service. If you suspect you've been scammed, immediately contact the money transfer service or delivery service you used - it may be possible to stop the crook from getting the money if it hasn't been picked up yet.
Q. Why can't my bank, credit union, or check cashing service tell if the check or money order is good?
A. When you deposit a check or money order, federal law requires you to have access to the funds within 1 to 5 days, but the actual processing takes longer. Banks, credit unions, and check cashing services accept checks and money orders based on your identification. They don't have any information about the source. Because the check or money order goes back to the source, it can take a while for counterfeits to be discovered. For instance, if a check seems to come from a business account, the business may not learn about it until it appears on the next statement. You're responsible because you're in the best position to determine the risk of accepting the check or
money order - you dealt with the person who gave it to you.
Q. What if I deposited or cashed the check or money order but haven't sent the cash yet?
A. Immediately notify your bank or credit union, or a check cashing service if you used one. You will need to return the money or have your account corrected. Explain that you've been scammed and ask not to have any negative action taken against you such as closing your account or reporting you to a checking account abuse database. If that has already happened, ask if that action can be reversed. File a report with your local police to put on record that you're a scam victim. Report the scam to the National Consumers League, which will pass the information along to law enforcement agencies.
Q. What if I have already sent the cash?
A. Immediately notify your bank or credit union, or a check cashing service if you used one. You will need to return the money or have your account corrected. Explain that you've been scammed and ask not to have any negative action taken against you such as closing your account or reporting you to a checking account abuse database. If that has already happened, ask if that action can be reversed. If there isn't enough in your account to cover the loss, you could be sued to recover the funds. Try to work out a repayment plan. File a report with your local police to put on record that you're a scam victim. Report the scam to the National Consumers League, which will pass the information along to law enforcement agencies.
Q. How much could I lose in a fake check scam?
A. According to the National Consumers League, victims lose an average of $\$ 3,000$ to $\$ 4,000-\mathrm{a}$ significant amount for most people. But your losses could be even higher. If you used some of the money to pay bills or for other purposes, you'll have to pay that amount back to your bank or credit union as well. There may also be bounced check and overdraft charges as a result of the scam. And you could lose more than money - your account could be closed and it could harm your credit rating. Some victims have even resorted to criminal acts to recoup their losses.
Q. How can I avoid becoming a victim?
A. Think about it - there is no legitimate reason why anyone would give you a check or money order and ask you to send cash anywhere in return. Be aware that just because you can get the cash quickly usually in 1 to 5 days - doesn't mean the check or money order is good. Crooks take advantage of the
fact that counterfeits can take weeks - even months - to discover. By then you've sent the money and have to pay it back to your bank. Only cash a check or money order from a person or business you know or trust. When making any business deal, do not be rushed:
Take your time to be certain you trust the person/ people you are dealing with. You can be a fraud fighter by telling everyone you know - your family and friends, the people with whom you work or go to school, the people who attend your place of worship, the people you chat with online, the members of clubs or other groups to which you belong - to learn the warning signs of fake check scams and know how to prevent becoming a victim. Send them the links to the videos and quizzes on this Web site and encourage them to pass along the word.
Q. Does fakechecks.org have any special features?
A. The Alliance believes it should be easy for consumers to tell friends and family about these scams. There is an e-mail option that consumers can use to quickly send messages to people they feel might fall prey to some of the scam scenarios.
Q. How many U.S. Postal Service money orders are issued daily?
A. In 2006, the U.S. Postal Service, one of many money order merchants, issued 166 million money orders, valued at nearly $\$ 30$ billion. Postal money orders are a safe, convenient, and economical alternative to sending cash through the mail. They can be purchased from any Post Office in the United States and are available in denominations up to $\$ 1,000$. Current government-issued or state-issued picture identification is required for money order purchases of $\$ 3,000$ or more in a single day.


## Web Sites Offering Information and Resources on Fraud

- U.S. Postal Inspection Service: http:// postalinspectors.uspis.gov/.
- U.S. Postal Service Privacy Office: www.usps.com/ privacyofficel.
- Federal Trade Commission: http://www.ftc.gov/ (or) http://www.ftc.gov/ftc/consumer.htm (also offers brochures).
- National Consumers League: http://www.fraud.org.
- Better Business Bureau: http://www.bbb.org/.
- FirstGov for Consumers: http://www.consumer.gov/.
- Federal Citizen Information Center: http:// www.consumeraction.gov/.
- Learn more about fraud at the National Consumer Protection Week 2008 Web site at http:// www.consumer.gov/ncpw/.


## Postal Service Brochure Ordering Information

Postal Service publications make perfect handouts for customers during NCPW. They also are good resources for postmasters and managers when preparing for the week's events.

You can also order these publications from the Material Distribution Center (MDC) by using touch-tone order entry (TTOE): Call 800-273-1509, option 2.

Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order these publications:

| Title | PSIN | PSIN | Quick Pick <br> Number | Unit | Price | Min. <br> Order | Bulk <br> Pack |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| USPIS Guide to Preventing Mail Fraud | PUB 300-A | $7610-04-000-6949$ | 426 | EA | $\$ 0.2840$ | 25 | 300 |
| Consumer Fraud by Phone or Mail: <br> Know How to Protect Yourself | PUB 281 | $7610-02-000-9388$ | 641 | EA | $\$ 0.0297$ | 100 |  |
| A Consumer's Guide to Sweepstakes <br> and Lotteries | PUB 546 | $7610-03-000-4600$ | 465 | EA | $\$ 0.1410$ | 50 | 1,000 |

## Proclamation: NCPW 2008

Whereas National Consumer Protection Week was established in 1998 by representatives of federal, state, and local governments as well as national advocacy groups as a means to highlight consumer protection,

Whereas the Postmaster General established the office of the Consumer Advocate in 1971 to ensure that the interests of consumers would serve to guide the development, progress, and actions of the United States Postal Service,

Whereas Postal Inspectors have safeguarded the sanctity of the U.S. Mail and protected Postal Service customers for 179 years, combating crimes such as robberies, mail theft, and fraud,

Whereas consumer fraud is detrimental to the economic interests of the nation and the well-being of its citizens,

Whereas fraud is destructive not only to individuals but to families, threatening their livelihoods, endangering their retirements, and attacking their household security,

Whereas fraud of all kinds frequently depends for its success upon the compliance and participation of its victims,

Whereas by its very nature fraud can be reduced and often eliminated by consumers who are educated and use common sense,

Whereas the national theme for this year is "Financial Literacy - A Sound Investment,"

Whereas the focus of our efforts is on fake check schemes,

And, whereas the (name of local city, municipality, etc.) is home to (more than X thousand) men, women, and children who depend on an open, honest, safe, and secure marketplace to conduct commerce and earn a living,

Resolved, that (local community or organization)
(1) Supports National Consumer Protection Week
(2) Joins with the U.S. Postal Service and the Postal Inspection Service to educate consumers on how to recognize and avoid work-at-home scams
(3) And, declares (day of event) as Consumer Awareness Day

## Congressional State/Manager/Representative Listing

To dial extension, please use area code and prefix (202) 268-xxxx

| State | Manager | Extension | Representative | Extension |
| :---: | :---: | :---: | :---: | :---: |
| Alabama | Mitch King | 3740 | Laurie Solnik | 3743 |
| Alaska | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| American Samoa | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Arizona | Cathy Pagano | 3427 | Mico Milanovic | 7217 |
| Arkansas | Cathy Pagano | 3427 | Polly Gibbs | 4387 |
| California | Mary Ann Simpson | 3741 | Bill Weagley | 3745 |
| Connecticut | Ken Currier | 3616 | Jo Waterman | 6748 |
| Colorado | Cathy Pagano | 3427 | Mico Milanovic | 7217 |
| Delaware | Ken Currier | 3616 | Jo Waterman | 6748 |
| District of Columbia | Mitch King | 3740 | Jim Cari | 6029 |
| Florida | Mitch King | 3740 | Laurie Solnik | 3743 |
| Georgia | Mary Ann Simpson | 3741 | Bill Weagley | 3745 |
| Guam | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Hawaii | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Idaho | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Illinois | Sheila Meyers | 2353 | Talaya Simpson | 7839 |
| Indiana | Sheila Meyers | 2353 | Annie Kennedy | 7505 |
| lowa | Sheila Meyers | 2353 | Annie Kennedy | 7505 |
| Kansas | Cathy Pagano | 3427 | Mico Milanovic | 7217 |
| Kentucky | Mitch King | 3740 | Jim Cari | 6029 |
| Louisiana | Cathy Pagano | 3427 | Polly Gibbs | 4387 |
| Maine | Ken Currier | 3616 | Kathy Sitterle | 6027 |
| Maryland | Mitch King | 3740 | Jim Cari | 6029 |
| Massachusetts | Ken Currier | 3616 | Jo Waterman | 6748 |
| Michigan | Sheila Meyers | 2353 | Talaya Simpson | 7839 |
| Minnesota | Sheila Meyers | 2353 | Annie Kennedy | 7505 |
| Mississippi | Mitch King | 3740 | Laurie Solnik | 3743 |
| Missouri | Sheila Meyers | 2353 | Annie Kennedy | 7505 |
| Montana | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Nebraska | Cathy Pagano | 3427 | Mico Milanovic | 7217 |
| Nevada | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| New Hampshire | Ken Currier | 3616 | Jo Waterman | 6748 |
| New Jersey | Ken Currier | 3616 | Jo Waterman | 6748 |
| New Mexico | Cathy Pagano | 3427 | Mico Milanovic | 7217 |
| New York | Ken Currier | 3616 | Kathy Sitterle | 6027 |
| North Carolina | Mary Ann Simpson | 3741 | Bill Weagley | 3745 |
| North Dakota | Sheila Meyers | 2353 | Annie Kennedy | 7505 |
| Ohio | Mitch King | 3740 | Jim Cari | 6029 |
| Oklahoma | Cathy Pagano | 3427 | Polly Gibbs | 4387 |
| Oregon | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Pennsylvania | Mitch King | 3740 | Laurie Solnik | 3743 |
| Puerto Rico | Ken Currier | 3616 | Kathy Sitterle | 6027 |
| Rhode Island | Ken Currier | 3616 | Jo Waterman | 6748 |
| South Carolina | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| South Dakota | Sheila Meyers | 2353 | Annie Kennedy | 7505 |
| Tennessee | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| Texas | Cathy Pagano | 3427 | Polly Gibbs | 4387 |
| Utah | Cathy Pagano | 3427 | Mico Milanovic | 7217 |
| Vermont | Ken Currier | 3616 | Kathy Sitterle | 6027 |
| Virgin Islands | Ken Currier | 3616 | Kathy Sitterle | 6027 |
| Virginia | Mitch King | 3740 | Jim Cari | 6029 |
| Washington | Mary Ann Simpson | 3741 | Linda Macasa | 3750 |
| West Virginia | Mitch King | 3740 | Jim Cari | 6029 |
| Wisconsin | Sheila Meyers | 2353 | Talaya Simpson | 7839 |
| Wyoming | Cathy Pagano | 3427 | Mico Milanovic | 7217 |

## Area Public Affairs and Communications Contacts

| Name | Area | Office Telephone | E-mail Address |
| :--- | :--- | :--- | :--- |
| Scott Budny | Western | $303-313-5130$ | scott.w.budny@usps.gov |
| Luis Casanova | Southwest | $214-819-8740$ | luis.m.casanova@usps.gov |
| Larry Dingman | A/Southeast | $901-747-7544$ | larry.d.dingman@usps.gov |
| Monica Hand | NY Metro | $212-330-3118$ | monica.a.hand@usps.gov |
| Debra Hawkins | Northeast | $860-285-7265$ | debra.a.hawkins@usps.gov |
| Jim Mruk | Great Lakes | $630-539-6565$ | james.a.mruk@usps.gov |
| Freda Sauter | A/Capital Metro | $410-347-4322$ | freda.g.sauter@usps.gov |
| Don Smeraldi | Pacific | $858-674-3149$ | don.a.smeraldi@usps.gov |
| Paul Smith | Eastern | $215-931-5054$ | paul.f.smith@usps.gov |

See also http://www.usps.com/communications/newsroom/mediacontacts.htm for more contacts.

## Postal Inspection Service Contacts

| Area | Field Office | Name and Address | Office Phone |
| :---: | :---: | :---: | :---: |
| NORTHEAST | Boston | KENNETH WALKER 495 SUMMER ST STE 600 BOSTON MA 02210-2114 | (617) 556-0494 |
|  | Buffalo | RAYMOND WILLIAMS 1200 MAIN PLACE TOWER BUFFALO NY 14202-3796 | (716) 853-5332 |
| NY METRO | New York | AL WEISSMANN PO BOX 555 <br> NEW YORK NY 10116-0555 | (212) 330-2270 |
|  | Newark | ED STEED <br> PO BOX 11950 <br> NEW BRUNSWICK NJ 08906-1950 | (732) 819-3237 |
|  | San Juan | $\begin{aligned} & \text { DELANY DE LEON-COLON } \\ & \text { PO BOX } 363667 \\ & \text { SAN JUAN PR 00936-3667 } \end{aligned}$ | (787) 749-7607 |
| EASTERN | Pittsburgh | ANDREW RICHARDS 1001 CALIFORNIA AVE RM 2101 PITTSBURGH PA 15290-9000 | (412) 359-7932 |
|  | Cleveland | TERRENCE SULLIVAN PO BOX 5726 <br> CLEVELAND OH 44101-0726 | (216) 443-4022 |
|  | Cincinnati | LISA FITZPATRICK 895 CENTRAL AVE STE 400 <br> CINCINNATI OH 45202-1961 | (513) 684-8038 |
|  | Charleston WV | JIM HOKE <br> PO BOX 1308 <br> CHARLESTON WV 25325-1308 | (304) 357-4140 |
|  | Lexington | ROBERTA BOTTOMS PO BOX 11710 LEXINGTON KY 40577-1710 | (859) 231-6781 |
|  | Philadelphia | $\begin{aligned} & \text { LAWRENCE DUKES } \\ & \text { PO BOX } 60035 \\ & \text { HARRISBURG PA 17106-0035 } \end{aligned}$ | (717) 257-2338 |
| CAP METRO | DC/Balt/No Va. | STEVE DURST 10500 LITTLE PATUXENT PKWY 2ND FLR COLUMBIA MD 21044-3509 | (410) 715-7732 |
|  | Charlotte | JUSTIN CROOKS PO BOX 3000 <br> CHARLOTTE NC 28228-3000 | (704) 329-9131 |
|  | Charleston SC | TOM GASSER PO BOX 40307 CHARLESTON SC 29423-0307 | (843) 760-5441 |
|  | Columbia | JOHN GALVIN PO BOX 1796 COLUMBIA SC 29202-1796 | (803) 733-4637 |

$\left.\begin{array}{l|l|l|l}\hline \text { Area } & \text { Field Office } & \text { Name and Address } & \text { Office Phone } \\ \hline \text { SOUTHEAST } & \text { YULANDA BURNS } \\ \text { PO BOX 16489 } \\ \text { ATLANTA GA 30321-0489 }\end{array}\right)$

| Area | Field Office | Name and Address | Office Phone |
| :---: | :---: | :---: | :---: |
|  | Anchorage | ANDREA AVERY <br> 341 W TUDOR RD STE 208 <br> ANCHORAGE AK 99503-6648 | (907) 261-6326 |
| SOUTHWEST | Dallas/Ft Worth | $\begin{aligned} & \hline \text { AMANDA MCMURREY } \\ & \text { 14800 TRINITY BLVD STE } 600 \\ & \text { FORT WORTH TX 76155-2675 } \end{aligned}$ | (817) 359-2797 |
|  | Little Rock | DANIEL MEDRANO PO BOX 15058 <br> LITTLE ROCK AR 72231-5058 | (501) 945-6717 |
|  | Albuquerque | WAYNE PALOMAR PO BOX 25905 ALBUQUERQUE NM 87125-0905 | (505) 346-8493 |
|  | Houston | VANESSA KIMBROUGH 650 N SAM HOUSTON PKWY W HOUSTON TX 77067-9000 | (713) 238-4440 |
|  | New Orleans | WILLIAM BONNEY <br> PO BOX 51690 <br> NEW ORLEANS LA 70151-1690 | (504) 589-1205 |
|  | McAllen | MICHAEL MARTINEZPARTIDA PO BOX 5129 <br> MCALLEN TX 78502-5129 | (956) 971-1724 |
| PACIFIC | Los Angeles | $\begin{aligned} & \text { RENEE FOCHT } \\ & \text { PO BOX } 2000 \\ & \text { PASADENA CA 91102-2000 } \end{aligned}$ | (626) 405-1285 |
|  | San Diego | HILARY SMITH PO BOX 122110 SAN DIEGO CA 92112-2110 | (619) 531-8233 |
|  | San Francisco | KRISTINE KEARNEY <br> PO BOX 882528 <br> SAN FRANCISCO CA 94188-2528 | (415) 778-5975 |

## Area Consumer Affairs Managers and Customer Service Program Specialist Contacts

| District | Name | Hotline | Address | ZIPs and Areas Served |
| :---: | :---: | :---: | :---: | :---: |
| Alabama | Ms. Viola Freeman | 205-521-0292 | 351 24th St N Rm 123 <br> Birmingham AL 35203-9631 | $\begin{aligned} & \hline 350,351,352,354,355,356,357, \\ & 358,359,360,361,362,363, \\ & 364,365,366,367,368 \\ & \hline \end{aligned}$ |
| Alaska | Ms. Dawn Peppinger | 907-564-2940 | $\begin{aligned} & 3201 \text { C St Ste } 201 \\ & \text { Anchorage AK 99503-9631 } \end{aligned}$ | 995, 996, 997, 998, 999 |
| Albany | Mr. David Desrosiers | 518-452-2406 | 30 Old Karner Rd Albany NY 12288-9631 | 120, 121, 122, 123, 128-139 |
| Albuquerque | Mr. Anthony Baca | 505-346-8063 | 1135 Broadway Blvd NE Rm 221 Albuquerque NM 87101-9631 | $\begin{aligned} & 865,870,871,872,873,874, \\ & 875,877,878,879,880,881 \\ & 882,883,884 \end{aligned}$ |
| Appalachian | Mr. Susie Howard (A) | $\begin{aligned} & \hline 304-561-1071 / \\ & 73 \end{aligned}$ | PO Box 59631 <br> Charleston WV 25350-9631 | $\begin{aligned} & 280,281,282,283,284,285, \\ & 287,288,289,297 \end{aligned}$ |
| Arizona | Ms. Ronda Carrington | 602-223-3223 | PO Box 21628 Phoenix AZ 85036-1628 | $\begin{aligned} & 850,852,853,855,856,857, \\ & 859,860,863,864 \end{aligned}$ |
| Arkansas | Ms. Rick Carter | $\begin{aligned} & \text { 501-228-4280/ } \\ & 4285 \end{aligned}$ | 420 Natural Resources Dr Little Rock AR 72205-9631 | $\begin{aligned} & 716,717,718,719,720,721, \\ & 722,723,724,725,726,727, \\ & 728,729 \end{aligned}$ |
| Atlanta | Ms. Kim Amis (A) | 404-765-7619 | 3900 Crown Rd SW Rm 243 Atlanta GA 30304-9631 | $\begin{aligned} & 300,301,302,303,305,306, \\ & 311,399 \end{aligned}$ |
| Baltimore | Ms. Iris Baylor | 410-347-4452 | 900 E Fayette St Rm 109C Baltimore MD 21223-9631 | $\begin{aligned} & 210,211,212,214,215,216, \\ & 217,218,219 \end{aligned}$ |
| Bay-Valley | Ms. Elma Ramirez | 510-251-3373 | 201 13th St Rm 228 <br> Oakland CA 94612-9605 | $\begin{aligned} & 939,945,946,947,948,950, \\ & 951 \end{aligned}$ |
| Big Sky | Ms. Lisa Blomquist | 406-657-5775 | $\begin{array}{\|l\|} \hline 841 \text { S 26th St } \\ \text { Billings MT 59101-9631 } \\ \hline \end{array}$ | $\begin{aligned} & 590,591,592,593,594,595, \\ & 596,597,598,599 \end{aligned}$ |
| Boston | Ms. Janice Jackson (A) | 617-654-5891 | 25 Dorchester Ave Rm 4009 Boston MA 02205-9631 | 021, 022, 024 |
| Capital | Mr. Gilberto Otero | 202-636-1314 | 900 Brentwood Dr NE <br> Washington DC 20066-9998 | $\begin{aligned} & \text { 200, 202, 203, 204, 205, 206, } \\ & 207,208,209 \end{aligned}$ |


| District | Name | Hotline | Address | ZIPs and Areas Served |
| :---: | :---: | :---: | :---: | :---: |
| Capitol Metro Area | Mr. Joseph Lacko | 301-548-2833 | 16501 Shady Grove Rd Gaithersburg MD 20898-3209 | Baltimore, Capital, Northern Virginia, Richmond, Greater South Carolina, Mid-Carolinas, Greensboro |
| Caribbean | Ms. Maria Reyes | 787-622-1817 | 585 F D Roosevelt Ave Ste 195 San Juan PR 00936-9631 | 006, 007, 008, 009 |
| Central Florida | Mr. Alan Stigall | 407-333-4804 | PO Box 999640 Mid Florida FL 32799-9640 | 327, 328, 329, 347, 349, 334 |
| Central Illinois | Ms. Beverly Howard | 708-563-7751 | $\begin{aligned} & 6801 \text { W 73rd St } \\ & \text { Bedford Park IL 60499-9631 } \end{aligned}$ | $\begin{aligned} & \text { 604, 605, 609, 613, 614, 615, } \\ & 616,617,618,619,625,626, \\ & 627 \end{aligned}$ |
| Central New Jersey | Mr. Jake Truex | 732-819-3899 | $\begin{array}{\|l\|} \hline 21 \text { Kilmer Rd } \\ \text { Edison NJ 08899-9631 } \\ \hline \end{array}$ | 077, 085, 086, 087, 088, 089 |
| Central Pennsylvania | Ms. Marita Hines | 717-257-4803 | 1425 Crooked Hill Rd Harrisburg PA 17107-9631 | $\begin{aligned} & \text { 201, 220, 221, 222, 223, 226, } \\ & 227 \end{aligned}$ |
| Central Plains | Ms. Vickie Schroeder | 402-573-2110 | $\begin{aligned} & 5303 \text { N 91st Ave } \\ & \text { Omaha NE 68134-9631 } \end{aligned}$ | 515, 516, 664, 665, 666, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693 |
| Chicago | Ms. Carmen Santiago | 312-983-8403 | 433 W Harrison St 2nd FIr Chicago IL 60607-9631 | 606, 607, 608 |
| Cincinnati | Ms. Bonnie Manies | 513-684-5794 | 1591 Dalton St Rm 108 Cincinnati OH 45234-9631 | $\begin{aligned} & 224,225,228,229,230,231, \\ & 232,233,234,235,236,237, \\ & 238,239,244 \end{aligned}$ |
| Colorado/ Wyoming | Mr. Lisa Gamboa | 303-853-6070 | $\begin{aligned} & 7500 \text { E 53rd PI Rm } 2214 \\ & \text { Denver CO 80266-9631 } \end{aligned}$ | 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 818, 819, 820, 821, 822, 823 824, 825, 826, 827, 828, 829,830, 831 |
| Columbus | Ms. Melody Rurik | 614-722-9758 | 850 Twin Rivers Dr Columbus OH 43216-9631 | $\begin{aligned} & 240,241,242,243,245,246, \\ & 247,248,249,250,251,252, \\ & 253,254,255,256,257,258, \\ & 259,261,262,263,264,265, \\ & 266,267,268 \end{aligned}$ |
| Connecticut | Ms. Lori Gaither Gordon | 860-524-6085 | 99 E River Dr Flr 8D <br> East Hartford CT 06108-9612 | 060-069 |
| Dakotas | Ms. Patricia Larson | 605-333-2646 | PO Box 7570 Sioux Falls SD 57117-7570 | $\begin{aligned} & 565,567,570,571,572,573, \\ & 574,575,576,577,580,581, \\ & 582,583,584,585,586,587, \\ & 588 \end{aligned}$ |
| Dallas | Ms. Kathy Angerami (A) | 972-393-6730 | 951 W Bethel Rd Coppell TX 75099-9631 | $\begin{aligned} & 750,751,752,753,754,755, \\ & 756,757,758,759 \end{aligned}$ |
| Detroit | Ms. Pamela Collins (A) | 313-234-8842 | 1401 W Fort Rm 226A Administrative Side Detroit MI 48233-9501 | 481, 482, 492 |
| Eastern Area | Mr. Max Raizada | 412-494-2504 | 5315 Campbells Run Rd Pittsburgh PA 60117-4000 | Appalachian, Cincinnati, Northern Ohio, Columbus, Erie, Central PA, Kentuckiana, Philadelphia Metro, Pittsburgh, South Jersey |
| Erie | Ms. Barbara Gerenser | 814-836-7360 | 2709 Legion Rd Erie PA 16515-9621 | $\begin{aligned} & 169,170,171,172,172,173, \\ & 174,175,176,177,178,179 \\ & 182,184,185,186,187,188, \\ & 195,196 \end{aligned}$ |
| Fort Worth | Ms. Arlene Sanchez | 817-317-3626 | 4600 Mark IV Pky Fort Worth TX 76161-9631 | $\begin{aligned} & 760,761,762,763,764,768, \\ & 769,795,796,739790,791, \\ & 792,793,794 \end{aligned}$ |
| Gateway | Ms. Beverly Lambert (A) | 314-436-3699 | 1720 Market St Rm 1015 St Louis MO 63155-9631 | 620, 622, 623, 624, 628, 629, 630, 631, 633, 634, 635, 650, 651, 652, 653 |
| Greater Indiana | Ms. Joy Simmons | 317-870-8243 | PO Box 9631 Indianapolis IN 46298-9631 | $\begin{aligned} & 460,461,462,463,464,465 \\ & 466,467,468,469,472,473 \\ & 474,475,478,479 \\ & \hline \end{aligned}$ |
| Greater Michigan | Ms. Sabrina Todd | 616-776-6149 | PO Box 999631 <br> Grand Rapids MI 49599-9631 | $\begin{aligned} & 486,487,488,489,490,491 \\ & 493,494,495,496,497 \end{aligned}$ |


| District | Name | Hotline | Address | ZIPs and Areas Served |
| :---: | :---: | :---: | :---: | :---: |
| Greater South Carolina | Ms. M. Suzette Jenkins | $\begin{aligned} & \hline 803-926-6389 / \\ & 6335 \end{aligned}$ | PO Box 929632 Columbia SC 29292-9632 | $\begin{aligned} & 410,434,435,436,450,451, \\ & 452,453,454,455,458,470 \end{aligned}$ |
| Great Lakes Area | Ms. Susan Shields | 630-539-4835 | 244 Knollwood Dr 4th FIr Bloomingdale IL 60117-4000 | Central Illinois, Chicago, Detroit, Gateway, Greater Indiana, Greater Michigan, Lakeland, Northern Illinois, Royal Oak |
| Greensboro | Ms. Cathel Brown | 336-668-1235 | PO Box 27499 Greensboro NC 27498-9631 | $\begin{aligned} & 430,431,432,433,437,438, \\ & 456,457 \end{aligned}$ |
| Hawkeye | Ms. Jan Dorsey (A) | 515-251-2330 | PO Box 189996 Des Moines IA 50318-9631 | $\begin{aligned} & 500,501,502,503,504,505, \\ & 506,507,508,509,510,511, \\ & 512,513,514,520,521,522, \\ & 523,524,525,526,527,528, \\ & 612 \end{aligned}$ |
| Honolulu | Ms. Lynne Moore | 808-423-3934 | 3600 Aolele St Rm 112 <br> Honolulu HI 96820-9631 | 967, 968, 969 |
| Houston | Mr. Jerry Warren | 713-226-3147 | PO Box 250001 <br> Houston TX 77202-9631 | $\begin{aligned} & \hline 770,771,772,773,774,775, \\ & 776,777,778 \\ & \hline \end{aligned}$ |
| Kentuckiana | Mr. Cathy Snyder | $\begin{aligned} & 502-473-4225 / \\ & 26 \end{aligned}$ | PO Box 31631 <br> Louisville KY 40231-9631 | $155,157,158,159,160,161$, $162,163,164,165,166,167$, 168 |
| Lakeland | Mr. Christopher Baltz | 414-287-2530 | PO Box 5011 <br> Milwaukee WI 53201-5011 | $\begin{aligned} & 498,499,530,531,532,534, \\ & 535,537,538,539,541,542, \\ & 543,544,545,549 \\ & \hline \end{aligned}$ |
| Long Island | Ms. Marge Brady | 631-582-7510 | $\begin{aligned} & \text { PO Box } 7604 \\ & \text { Islandia NY 11760-9631 } \end{aligned}$ | 005, 115, 117, 118, 119 |
| Los Angeles | Ms. Beverly Young | 323-586-4478 | 7001 S Central Ave Rm 267-A Los Angeles CA 90052-9631 | 900, 901, 902, 903, 904 |
| Louisiana | Mr. Vanessa Roy (A) | 504-589-1130 | 701 Loyola Ave Rm 11011 <br> New Orleans LA 70113-9631 | 700, 701, 703, 704, 705, 706, $707,708,710,711,712,713$, 714 |
| Maine | Mr. Michael Doyle | $\begin{aligned} & \text { 207-828-8591/ } \\ & 8518 \end{aligned}$ | 380 Riverside St Portland ME 04103-7025 | $\begin{aligned} & \text { 039, 040, 041, 042, 043, 044, } \\ & 045,046,047,048,049 \\ & \hline \end{aligned}$ |
| Massachusetts | Ms. Sarah A. Florio | 978-664-7042 | 74 Main St <br> N Reading MA 01889-9631 | $\begin{aligned} & 010,011,012,013,014,015, \\ & 016,017,018,019,055 \end{aligned}$ |
| Mid-America | Ms. Connie Mori | 816-374-9186 | 315 W Pershing Rd Rm 502 Kansas City MO 64108-9631 | $\begin{aligned} & \text { 636, 637, 638, 639, 640, 641, } \\ & 644,645,646,647,648,654, \\ & 655,656,657,658,660,661, \\ & 662,667 \end{aligned}$ |
| Mid-Carolinas | Ms. Ellen Herbert (A) | 704-424-4422 | 2901 I-85 S <br> Charlotte NC 28228-9976 | $400,401,402,403,404,405$, $406,407,408,409,411,412$, $413,414,415,416,417,418$, $420,421,422,423,424,425$, $426,427,471,476,477$ |
| Mississippi | Mr. Gale Purvis | 601-351-7358 | 1461 Lakeover Rd PO Box 99655 Jackson MS 39205-9655 | $\begin{aligned} & 369,386,387,388,389,390 \\ & 391,392,393,394,395,396 \\ & 397 \end{aligned}$ |
| Nevada-Sierra | Ms. Loretta Kirkpatrick (A) | 702-361-9466 | 1001 E Sunset Rd Rm 1002 Las Vegas NV 89199-9655 | $\begin{aligned} & \text { 889, 890, 891, 893, 894, 895, } \\ & 897,898,961 \end{aligned}$ |
| New Hampshire/ Vermont | Ms. Kathi Roy | 603-626-6818 | 955 Goffs Falls Rd <br> Manchester NH 03103-9631 | $\begin{array}{\|l\|} \hline 030,031,032,033,034,035, \\ 036,037,038,050,051,052, \\ 053,054,056,057,058,059 \\ \hline \end{array}$ |
| New York | Ms. Rosalie Torres | 212-330-3667 | 421 8th Ave Rm 4202-0 New York NY 10199-9631 | $\begin{aligned} & \text { 090, 091, 092, 093, 094, 095, } \\ & 096,097,098,100,101,102, \\ & 104 \end{aligned}$ |
| New York Metro Area | Ms. Duquesa Wright | 718-321-5724 | 142-02 20th Ave Rm 320 Flushing NY 11351-0500 | Caribbean, Central Jersey, Long Island, New York, Northern Jersey, Triboro, Westchester |
| Northeast Area | Ms. Christie Christensen | 860-285-7151 | 6 Griffin Rd North Windsor CT 06006-7030 | Albany, Boston, Connecticut, Maine, Massachusetts, New Hampshire/Vermont, Southeast New England, Western New York |
| Northern Illinois | Ms. Chris Bzdelik | 630-260-5510 | 500 E Fullerton Ave Carol Stream IL 60199-9631 | 600, 601, 602, 603, 610, 611 |


| District | Name | Hotline | Address | ZIPs and Areas Served |
| :---: | :---: | :---: | :---: | :---: |
| Northern New Jersey | Ms. Toni Ramos (A) | 973-468-7045 | 494 Broad St 2nd Flr Newark NJ 07102-9335 | $\begin{aligned} & 070,071,072,073,074,075, \\ & 076,078,079 \end{aligned}$ |
| Northern Ohio | Ms. Vanessa L. Hutchinson | 216-443-4416 | 2400 Orange Dr Rm 25 Cleveland OH 44101-9631 | $\begin{aligned} & 439,440,441,442,443,444, \\ & 445,446,447,448,449 \end{aligned}$ |
| Northern Virginia | Ms. Chatika "Tika" K. Copeland | 703-698-6563 | 8409 Lee Hwy Merrifield VA 22081-9631 | $\begin{aligned} & 290,291,292,293,294,295, \\ & 296 \end{aligned}$ |
| North Florida | Ms. Lindy Green (A) | 904-858-6511 | PO Box 40005 <br> Jacksonville FL 32203-0005 | $\begin{aligned} & 320,321,322,323,324,325, \\ & 326,344 \end{aligned}$ |
| Northland | Ms. Natalie Sorvari | 612-349-6397 | 100 S 1st St Rm 115 Minneapolis MN 55401-9631 | $\begin{aligned} & 540,546,547,548,549,550, \\ & 551,553,554,555,556,557, \\ & 558,559,560,561,562,563, \\ & 564,566 \end{aligned}$ |
| Oklahoma | Ms. Kerry Rennels (A) | 405-553-6552 | 320 SW 5th Oklahoma City OK 73125-9631 | $\begin{aligned} & 730,731,734,735,736,737, \\ & 738,740,741,743,744,745, \\ & 746,747,748,749 \end{aligned}$ |
| Pacific Area | Ms. Grace David | 415-536-6503 | 390 Main St Ste 710 <br> San Francisco CA 94105-2081 | Bay-Valley, Honolulu, Los Angeles, Sacramento, San Diego, San Francisco, Santa Ana, Sierra Coastal |
| Philadelphia Metro | Ms. Regina Foster-Carter (A) | 215-895-8909 | 2970 Market St Rm 117 <br> Philadelphia PA 15290-9631 | 189, 190, 191, 192, 193, 194 |
| Pittsburgh | Ms. Carol Wallace | 412-359-7845 | 1001 California Ave Pittsburgh PA 15290-9631 | $\begin{aligned} & 150,151,152,153,154,156, \\ & 260 \end{aligned}$ |
| Portland | Ms. Patricia Carcasses | $\begin{aligned} & \text { 503-294-7878/ } \\ & 7879 \end{aligned}$ | PO Box 4759 Portland OR 97208-9631 | $\begin{aligned} & \text { 970, 971, 972, 973, 974, 975, } \\ & 976,977,978,979,986 \end{aligned}$ |
| Richmond | Ms. Joanne Parham | 804-775-6165 | 1801 Brook Rd Richmond VA 23232-9631 | $\begin{aligned} & 270,271,272,273,274,275, \\ & 276,277,278,279,286 \end{aligned}$ |
| Rio Grande | Ms. Mona Maze | 210-368-8448 | 10410 Perrin Bietel Rd San Antonio TX 78284-9631 | $\begin{aligned} & 733,765,766,767,779,780, \\ & 781,782,783,784,785,786, \\ & 787,788,789,797,798,799, \\ & 885 \end{aligned}$ |
| Sacramento | Ms. Marilyn Starrett | 916-373-8630 | 3775 Industrial Blvd <br> W Sacramento CA 95799-0070 | $\begin{aligned} & \text { 936, 937, 942, 952, 953, 956, } \\ & 957,958,959,960 \end{aligned}$ |
| Salt Lake City | Mr. Ronald Hubrich | 801-974-2505 | $\begin{aligned} & 1760 \text { W } 2100 \text { S } \\ & \text { Salt Lake City UT 84199-9631 } \end{aligned}$ | $\begin{aligned} & 840,841,843,844,845,846, \\ & 847 \end{aligned}$ |
| San Diego | Ms. Elly Stanton (A) | 858-674-2670 | 11251 Rancho Carmel Dr Rm 245 San Diego CA 92199-9631 | $\begin{aligned} & \text { 919, 920, 921, 922, 923, 924, } \\ & 925 \end{aligned}$ |
| San Francisco | Ms. Rachel Munoz | 415-371-5165 | PO Box 7834 <br> San Francisco CA 94120-7834 | $\begin{aligned} & 940,941,943,944,949,954, \\ & 955,962,963,964,965,966 \end{aligned}$ |
| Santa Ana | Ms. Sandra Alvarez (A) | 714-662-6275 | 3101 W Sunflower Ave Santa Ana CA 92799-9325 | $\begin{aligned} & \text { 905, 906, 907, 908, 917, 918, } \\ & 926,927,928 \end{aligned}$ |
| Seattle | Ms. Dana Blakeslee | 206-378-2630 | PO Box 90306 Seattle WA 98109-9631 | $\begin{aligned} & \text { 980, 981, 982, 983, 984, 985, } \\ & 988,989 \end{aligned}$ |
| Sierra-Coastal | Ms. Alicia Delgadillo (A) | 661-775-6680 | 28201 Franklin Pky <br> Santa Clarita CA 91383-9606 | $\begin{aligned} & 910,911,912,913,914,915, \\ & 916,930,931,932,933,934, \\ & 935 \end{aligned}$ |
| Southeast Area | Ms. Rhonda Kimbrough | 901-747-7562 | 225 N Humphreys Blvd Memphis TN 38166-0830 | Alabama, Atlanta, Central Florida, Mississippi, North Florida, South Florida, South Georgia, Suncoast, Tennessee |
| Southeast Michigan | Ms. Juanita Banks | 248-336-3125 | 1 Ajax Dr Ste 101 <br> Madison Heights MI 48071-9620 | 480, 483, 484, 485 |
| Southeast New England | Ms. Sharon Angelone (A) | 401-276-3917 | 24 Corliss St Providence RI 02904-9631 | $\begin{aligned} & \text { 020, 023, 025, 026, 027, 028, } \\ & 029 \end{aligned}$ |
| South Florida | Ms. Ellen Uptgrow | 305-470-0801 | 2200 NW 72nd Ave Ste 225 <br> Miami FL 33152-9000 | 330, 331, 332, 333, 340 |
| South Georgia | Ms. Donna L. Ricks | 478-752-8730 | 451 College St Macon GA 31213-9631 | $\begin{aligned} & 298,299,304,308,309,310, \\ & 312,313,314,315,316,317 \\ & 318,319,398 \end{aligned}$ |
| South Jersey | Ms. Cathy Sinesi | 856-933-4459 | PO Box 9001 <br> Bellmawr NJ 08099-9631 | $\begin{aligned} & \text { 080, 081, 082, 083, 084, 197, } \\ & 198,199 \end{aligned}$ |
| Southwest Area | Mr. Bill Halstead | 214-819-8861 | ```7800 N Stemmons Freeway Ste 900 Dallas TX 75247-4225``` | Albuquerque, Arkansas, Dallas, fort Worth, Houston, Louisiana, Oklahoma, Rio Grande |


| District | Name | Hotline | Address | ZIPs and Areas Served |
| :---: | :---: | :---: | :---: | :---: |
| Spokane | Mr. Stephen Rorie | 509-626-6721 | 707 W Main Ave Ste 600 Spokane WA 99299-9631 | $\begin{aligned} & 832,833,834,835,836,837, \\ & 838,990,991,992,993,994 \\ & \hline \end{aligned}$ |
| Suncoast | Ms. Vicki Freeman | 813-889-4316 | 6013 Benjamin Rd Ste 201 Tampa FL 33634-5144 | $\begin{aligned} & 335,336,337,338,339,341, \\ & 342,346 \end{aligned}$ |
| Tennessee | Ms. Ruth McCarver | 615-872-5623 | 811 Royal Pkwy Nashville TN 37229-9631 | $\begin{aligned} & \hline 307,370,371,372,373,374, \\ & 376,377,378,379,380,381, \\ & 382,383,384,385 \\ & \hline \end{aligned}$ |
| Triboro | Ms. Pelrique (Ricki) Price | $\begin{array}{\|l} \hline 718-321-5485 / \\ 90 / 91 \end{array}$ | 142-02 20th Ave Flushing NY 11351-9631 | $\begin{aligned} & 103,110,111,112,113,114, \\ & 116 \end{aligned}$ |
| Westchester | Ms. Rita Cody | 914-697-7020 | 1000 Westchester Ave White Plains NY 10610-9631 | $\begin{aligned} & 004,105,106,107,108,109 \text {, } \\ & 124,125,126,127 \end{aligned}$ |
| Western Area | Ms. Elaine Bullock (A) | 303-313-5500 | 1745 Stout St Ste 100 Denver CO 80299-0100 | Alaska, Arizona, Big Sky, Central Plains, Colorado/ Wyoming, Dakotas, Hawkeye, Mid-America, Nevada-Sierra, Northland, Portland, Salt Lake City, Seattle, Spokane |
| Western New York | Ms. Mary Ann Molenda | 716-846-2507 | 1200 William St Rm 100 Buffalo NY 14240-9631 | 140-149 |

## Policies, Procedures, and Forms Updates

## Manuals

## IMM Revision: Global Express Guaranteed

Effective January 31, 2008, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual $\left(\mathrm{IMM}^{\circledR}\right) 216$ to correct the price application for Global Express Guaranteed ${ }^{\circledR}\left(\mathrm{GXG}^{\circledR}\right)$ service.

Currently, the IMM states that all GXG pricing is based on dimensional weight or actual weight, whichever is greater. The IMM is revised to state that dimensional weight no longer applies to items mailed in USPS ${ }^{\circledR}$-supplied GXG envelopes. This correction makes the IMM consistent with the Point of Service (POS) terminals, which apply postage based on the weight of the USPS-supplied GXG envelopes. GXG pricing based on actual weight is determined by rounding up (if necessary) as follows:

- For items weighing $1 / 2$ pound or less, the postage is the 1/2-pound price.
- For all other items, the postage is charged per pound or fraction thereof - any fraction of a pound is rounded up to the next whole pound.

The price for items not mailed in USPS-supplied GXG envelopes continues to be based on dimensional weight or actual weight, whichever is greater.

The 10-percent online discount under IMM 212.22 continues to apply to USPS-supplied GXG envelopes. There is no change to GXG rate tables or country groups.

## Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

## 2 Conditions for Mailing

210 Global Express Guaranteed

216

Sizes and Weights

[Renumber current 216.3 and 216.4 as new 216.4 and 216.5 respectively, and add new 216.3, 216.31, and 216.32, as follows:]

### 216.3 Determining Postage for Global Express Guaranteed Service <br> 216.31 USPS-Supplied Global Express Guaranteed Envelopes

Postage for items mailed in USPS-supplied Global Express Guaranteed envelopes is based on the weight of the piece. For items weighing $1 / 2$ pound or less, the postage is the $1 / 2$-pound price. For all other items, the postage is charged per pound or fraction thereof - any fraction of a pound is rounded up to the next whole pound.

### 216.32 Mailer-Supplied Packaging

Postage for items not mailed in USPS-supplied Global Express Guaranteed envelopes is based on the dimensional weight, as calculated under 216.4, or the per-pound weight or fraction thereof rounded up to the next whole pound price, whichever is greater.

### 216.4 Dimensional Weight

[Delete the paragraph under renumbered 216.4.]

We will incorporate these revisions into the online version of the IMM, which can be accessed via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

- Mailing Standards,

Pricing and Classification, 1-31-08

## Handbooks

## Handbook PO-603 Revision: Rural Boxholder Non-delivery Request

In order for mailers to be able to make better use of the simplified addressing allowances on rural routes, beginning January 31, a program is being introduced that allows mailers to notify the Postal Service ${ }^{\text {TM }}$ of customers who have requested non-delivery of a particular saturation mailing. This program, Rural Boxholder Non-delivery Request (RBNR), will require rural carriers to record these nondelivery requests on PS Form 3982-R, Rural Boxholder Non-delivery Request (see Figure 1 below), and cease from delivering the saturation mailings to the addresses provided by the mailer. These mailings are commonly referred to as boxholders on rural routes. When a set of boxholders is received, the carrier will case the appropriate PS Form 3982-R into the separation for the customer who has requested non-delivery of the boxholder in question, and not deliver a boxholder to the address noted on the card(s) during the delivery process. PS Form 3982-R cards are returned to the Post Office ${ }^{\text {TM }}$ for reuse. If the carrier normally cases boxholders, he/she will not case a boxholder in the case separation for the address noted on the PS Form 3982-R.

Figure 1


The RBNR program is available only for saturation mailings that utilize simplified addressing. A customer who does not wish to receive a certain boxholder mailpiece must contact the mailer in order to request non-delivery. The mailer will then submit the customer request electronically to the Postal Service via My Post Office. The RBNR is being added to the main menu of My Post Office and the manager will check daily to see if there are any requests.

Requests found in My Post Office will be printed out by the postmaster/manager. The printout has two (2) identical halves, one which is given to the appropriate carrier who records the necessary information on PS Form 3982-R and then discards the printout. The other half of the printout is placed on file in the route folder. Only addresses are included on PS Form 3982-R. Names are not recorded on this form. Each address will have a separate PS Form 3982-R, which will be kept at the carrier case.

The customer must also contact the mailer in order to reinstate delivery of the saturation mailpiece. The mailer would then submit a reinstatement request electronically, which is transmitted via My Post Office. The postmaster/ manager will then print out the request which will have two (2) identical halves. The carrier is given one half of the printout and then crosses out the mailer name on the PS Form 3982-R if the customer has requested non-delivery from more than one mailer. If the customer has only the one mailer listed on the form, the carrier then discards the PS Form 3982-R. The postmaster/manager files the second half of the reinstatement printout in the route folder.

If a customer moves from an address with a nondelivery order in place, the carrier should not deliver the boxholder to the new customer. The customer must contact the mailer for reinstatement of delivery of the mailpiece to that address. Also, carriers should not deliver boxholders to a mail receptacle shared by multiple customers where a non-delivery request order is active.

Part 322 of Handbook PO-603, Rural Carrier Duties and Responsibilities, has been changed to reflect the new Rural Boxholder Non-Delivery Request (RBNR) and carrier responsibilities.

During a mail count, work associated with the RBNR program will be recorded in the following manner:

1. The route will be credited with one (1) markup in Column J for transcribing the non-delivery request information on the PS Form 3982-R and for annotating or discarding the form when receiving a reinstatement of delivery.
2. After the initial notification, for each mailing requiring use of the PS Form 3982-R, one (1) piece is recorded in Column A, Letters, for casing the PS Form 3982-R. Additionally, one (1) piece is credited in Column N, Letters and Flats Collected, for bringing the PS Form 3982-R back from the route.

Offices may immediately order supplies of PS Form 3982-R from the Topeka Material Distribution Center (MDC). Before ordering from the Topeka MDC, you must be registered to use touch-tone order entry (TTOE). If you are not registered, call 800-332-0317, select option 1, extension 2925, and follow the prompts to leave a message. (You must wait 48 hours after registering before placing your first order.)

For complete TTOE ordering instructions, visit the Materials Customer Service Web site at http://blue.usps.gov/ purchase/_doc/ops_ttoeins.doc or call National Materials Customer Service at 800-332-0317, option 4. When ordering, postmasters should be aware that the form comes in
boxes of 3,000 with each bundle in the box containing 500 cards. Forms can be ordered in minimal increments. Utilize order number PSN 7530-10-000-6478 when ordering the form. During ordering, postmasters should be aware that, currently, customer non-delivery requests generally average only one or two addresses per route. A PDF version of PS Form 3982-R will also be posted on the forms Web page on the postal Blue page.

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click Forms.
- Click 3982-R.

Postmasters may print out a copy of PS Form 3982-R if required, although they would not get the form in the orchid color.

Revise Handbook PO-603 as follows:

## Handbook PO-603, Rural Carrier Duties and Responsibilities

3 Carrier Performance on Route

## 32 Delivery of Ordinary and Simplified Address Mail

Simplified Address Mail (Boxholders)

### 322.2 General Distribution Without Individual Names and Addresses

322.21 One Piece Per Box
[Revise 322.21 to read as follows:]
a. Mail Addressed Postal Customer. Deliver one piece to each box on the route beginning with the first box and continuing until the supply is exhausted. Do not deliver a piece to a box where a customer has made a request of a mailer not to receive their mailing.
b. Mail Addressed Residential Customer. Deliver one piece to each residential customer box beginning with the first residential customer box and continuing until the supply is exhausted. Residential customer boxes are defined as those boxes where residential customers receive mail in the box and those boxes that serve primarily residential customers with an incidental business at the same address. Do not deliver a piece to a box where a customer has made a request of a mailer not to receive their mailing.

### 322.22 One Piece Per Family

[Add a sentence to the end of 322.22 to read as follows:]
***Do not deliver a piece to a box where a customer has made a request of a mailer not to receive their mailing.
[Renumber current 322.23 and 322.24 as new 322.24 and 322.25. Add new 322.23 to read as follows:]

### 322.23 PS Form 3982-R, Rural Boxholder Non-delivery Request.

Record on this form a mailer-provided address where a customer has requested non-delivery of a specific boxholder. When you reach this delivery point on the route, do not deliver the boxholder to this address. Return the form to your case when you return to the office. If you case your boxholders, do not case a boxholder in the case separation for the address noted on this form.

We will incorporate these revisions into the next printed edition of Handbook PO-603 and into the next update of the online version accessible on the Postal Service PolicyNet Web site:

- Go to http://blue.usps.gov.
- In the left-hand column, under "Essential Links," click on References.
- Then click on HBKs.
(The direct URL for the Postal Service PolicyNet Web site is http://blue.usps.gov/cpim.)
- Rural Delivery,

Delivery and Retail, 1-31-08

## Pull-Out Information

## Fraud

## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail ${ }^{\circledR}$ shipments bearing any of
the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.

Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

|  | 033230 | 088445 | 103629 |  | 180025 | 274332 |  | 432377 | 520012 | 608457 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 006300 | 036002 | 088747 | 103639 | 126067 | 180059 | 275010 | 335017 | 432470 | 531749 | 613133 | 752186 | 85 |
| 006843 | 038533 | 091087 | 103746 | 127081 | 181004 | 275011 | 335107 | 432520 | 531804 | 615025 | 760080 | 853858 |
| 007037 | 44 | 091389 | 103811 | 128 | 181005 | 28 | 335251 | 43 | 531820 | 16075 | 761016 | 891264 |
| 008075 | 044165 | 092032 | 105 | 12815 | 181027 | 286 | 335289 | 43267 | 531835 | 61609 | 76 | 891265 |
| 008226 | 053089 | 093014 | 105090 | 129802 | 181047 | 293303 | 335313 | 432690 | 541320 | 617182 | 761744 | 891399 |
| 008884 | 054006 | 093051 | 05849 | 129810 | 183002 | 2933 | 335925 | 4327 | 54 | 2905 | 6200 | 891417 |
| 009027 | 054305 | 093810 | 1073 | 129 | 18300 | 29 | 33667 | 43283 | 551007 | 63 | 770683 | 891501 |
| 009329 | 054319 | 095430 | 10813 | 12991 | 183007 | 296336 | 338065 | 432863 | 551725 | 631566 | 770938 | 891529 |
| 009479 | 060478 | 095734 | 878 | 129953 | 18301 | 29707 | 339251 | 43289 | 55193 | 3187 | 132 | 891612 |
| 009870 | 063305 | 096561 | 109 | 13003 | 18302 | 29708 | 339318 | 4329 | 55197 | 00 | 77355 | 00 |
| 010192 | 064012 | 096868 | 109582 | 130034 | 183028 | 300803 | 344003 | 432983 | 553288 | 641009 | 782136 | 891797 |
| 010244 | 064279 | 097519 | 11140 | 13026 | 183037 | 30131 | 344006 | 43299 | 553788 | 641368 | 782725 | 891993 |
| 010327 | 064300 | 097638 | 11147 | 130668 | 191995 | 30 | 344013 | 43300 | 55403 | 41970 | 784409 | 900003 |
| 010736 | 064777 | 097895 | 111538 | 131001 | 192264 | 309 | 344022 | 441063 | 554716 | 648146 | 85525 | 90 |
| 011258 | 064910 | 097914 | 11161 | 131015 | 192887 | 31235 | 344027 | 44161 | 570060 | 657128 | 787031 | 900058 |
| 012228 | 065089 | 098611 | 111 | 131027 | 192931 | 312435 | 344028 | 441 | 571069 | 658150 | 092 | 900092 |
| 012260 | 066034 | 0987 | 111808 | 131039 | 197118 | 312517 | 344038 | 443100 | 600009 | 660068 | 87113 | 900187 |
| 012387 | 067178 | 098843 | 111855 | 131040 | 200018 | 312521 | 344048 | 452992 | 600014 | 662087 | 787122 | 900340 |
| 012409 | 067 | 098 | 111 | 131292 | 200807 | 314 | 344059 | 453049 | 600015 | 665105 | 29 | 43 |
| 012417 | 068142 | 100361 | 111931 | 132048 | 200968 | 314969 | 344073 | 454767 | 600105 | 665115 | 787130 | 900348 |
| 013103 | 068578 | 100370 | 11194 | 132063 | 208202 | 315027 | 344080 | 45483 | 600295 | 670012 | 787131 | 900391 |
| 013198 | 06 | 10 | 11 | 132189 | 210030 | 315032 | 344089 | 460155 | 600429 | 672027 | 32 | 79 |
| 014510 | 069136 | 100682 | 111965 | 133019 | 212295 | 319087 | 344090 | 461120 | 600757 | 672045 | 787133 | 900484 |
| 014977 | 069208 | 100697 | 11216 | 134050 | 220090 | 32006 | 344092 | 462009 | 600818 | 672049 | 787138 | 900523 |
| 015038 | 06 | 10 | 11 | 134065 | 2 | 321063 | 34 | 46203 | 600829 | 672061 | 791382 | 64 |
| 015125 | 069663 | 101473 | 113317 | 136127 | 220226 | 322495 | 344137 | 46255 | 601036 | 681574 | 797156 | 901486 |
| 015368 | 070702 | 102312 | 11456 | 39146 | 220293 | 323 | 344142 | 46301 | 601532 | 681645 | 799020 | 901999 |
| 015607 | 070 | 10 | 11 | 142854 | 220386 | 32 | 344163 |  | 601599 | 701352 | 799102 | 70 |
| 015760 | 070906 | 102479 | 117012 | 142856 | 220621 | 325002 | 344165 | 463093 | 601907 | 701434 | 799145 | 902092 |
| 01 | 071 | 102501 | 117 | 148360 | 220626 | 25 | 86 | 464028 | 601977 | 701576 | 799149 | 902253 |
| 018008 | 075056 | 103129 | 11 | 151226 | 220730 | 325 | 344187 | 468 | 602123 | 701972 | 799207 | 902302 |
| 018 | 075105 | 103139 | 1179 | 152040 | 22076 | 32619 | 344214 | 471012 | 602140 | 711030 | 799276 | 902317 |
| 018607 | 07555 | 103 | 118662 | 152 | 22 | 3262 | 344217 | 471097 | 602189 | 20018 | 801544 | 54 |
| 018909 | 075845 | 103384 | 118693 | 152237 | 221137 | 26261 | 352477 | 472019 | 602193 | 27081 | 802704 | 902361 |
| 018 | 075956 | 103385 | 118794 | 152371 | 221271 | 326322 | 352810 | 472036 | 602842 | 729070 | 803303 | 902392 |
| 019954 | 076135 | 103393 | 11881 | 15245 | 221694 | 32636 | 370045 | 478121 | 604223 | 731252 | 03312 | 902408 |
| 021699 | 076699 | 103407 | 118903 | 152613 | 22052 | 32700 | 371014 | 47882 | 605009 | 738025 | 804167 | 902515 |
| 021816 | 076729 | 103423 | 118909 | 152715 | 222054 | 328107 | 374010 | 480008 | 605041 | 740481 | 804263 | 902538 |
| 021907 | 077073 | 103428 | 12033 | 152815 | 232345 | 32811 | 381211 | 4800 | 605092 | 41697 | 805335 | 02664 |
| 02258 | 077607 | 103441 | 121255 | 156161 | 232348 | 32877 | 381401 | 480557 | 605096 | 43069 | 805614 | 902678 |
| 022764 | 079109 | 103453 | 121286 | 156227 | 235564 | 330183 | 381839 | 481210 | 605108 | 744080 | 810051 | 902680 |
| 025242 | 079975 | 103457 | 12129 | 159006 | 238012 | 330292 | 402814 | 485108 | 605365 | 750044 | 813221 | 902817 |
| 026485 | 080212 | 103463 | 121296 | 159208 | 254007 | 330373 | 405065 | 492064 | 606793 | 750140 | 824877 | 902886 |
| 027088 | 080222 | 103489 | 122341 | 159254 | 260022 | 331193 | 410215 | 493003 | 607309 | 750199 | 826107 | 902974 |
| 027094 | 085019 | 103492 | 122366 | 159278 | 272049 | 332005 | 423070 | 498160 | 607656 | 750441 | 836902 | 903114 |
| 028173 | 085489 | 103497 | 122429 | 171254 | 272059 | 332635 | 430036 | 503206 | 607714 | 752034 | 846104 | 903191 |
| 029629 | 085645 | 103 | 124178 | 171343 | 272154 | 33296 | 432298 | 5164 | 608123 | 75208 | 853505 | 03 |


| 903255 | 903791 | 904308 | 904654 | 910027 | 917503 | 921405 | 926021 | 933557 | 941617 | 951040 | 970253 | 992746 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 903262 | 903810 | 904315 | 904668 | 911004 | 917518 | 921621 | 926103 | 933576 | 941902 | 951503 | 970573 | 995390 |
| 903272 | 903849 | 904320 | 904683 | 913026 | 917606 | 921646 | 926162 | 935012 | 948566 | 951818 | 970796 | 995391 |
| 903298 | 903961 | 904322 | 904684 | 913353 | 917720 | 921791 | 926381 | 937601 | 948572 | 951915 | 970867 | 995526 |
| 903331 | 904016 | 904390 | 904701 | 914321 | 917923 | 921866 | 926414 | 937874 | 948577 | 951923 | 971005 | 995873 |
| 903356 | 904041 | 904396 | 904710 | 914383 | 918261 | 921891 | 926781 | 939091 | 948733 | 958853 | 972777 | 997169 |
| 903363 | 904049 | 904399 | 904744 | 914389 | 918299 | 924417 | 927240 | 939518 | 948750 | 958876 | 980416 | 997180 |
| 903387 | 904079 | 904450 | 904766 | 915050 | 920063 | 924552 | 927887 | 940237 | 948754 | 959081 | 980489 |  |
| 903410 | 904105 | 904501 | 904767 | 915111 | 920121 | 924669 | 928263 | 940324 | 948757 | 960094 | 980521 |  |
| 903505 | 904115 | 904514 | 904768 | 915457 | 920154 | 924692 | 928344 | 940393 | 949644 | 968206 | 980638 |  |
| 903527 | 904187 | 904552 | 904770 | 915664 | 920207 | 925053 | 928492 | 940520 | 949714 | 968399 | 980677 |  |
| 903566 | 904195 | 904554 | 904793 | 916027 | 921042 | 925055 | 928500 | 940523 | 950148 | 968651 | 980719 |  |
| 903596 | 904230 | 904619 | 904889 | 917232 | 921063 | 925060 | 931813 | 940575 | 950265 | 968769 | 982475 |  |
| 903711 | 904253 | 904631 | 906029 | 917429 | 921166 | 925068 | 932731 | 941248 | 950291 | 969022 | 983118 |  |
| 903717 | 904265 | 904640 | 906382 | 917452 | 921187 | 926004 | 933249 | 941555 | 950600 | 969161 | 992695 |  |



## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

| 0105041932 | to | 1999 | 0440873457 | to | 3499 | 0884045584 | to | 5699 | 3878376300 | to | 6399 |
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| 0115821889 | to | 1899 | 0440874000 | to | 4099 | 0893582248 | to | 2257 | 3888280656 | to | 0699 |
| 0115882900 | to | 3099 | 0455244121 | to | 4298 | 0931069346 | to | 9355 | 3896962400 | to | 2799 |
| 0125795675 | to | 5699 | 0468009870 | to | 9899 | 0932030500 | to | 0599 | 3898463104 | to | 3135 |
| 0132896176 | to | 6199 | 0473524000 | to | 4099 | 0936843630 | to | 3699 | 3898463145 | to | 3195 |
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## $460 \mathbf{3 4 9} \mathbf{6 8 7 8}$ to 6899

 4605501909 to 1999 4609975234 to 5299 4619736443 to 6499 4621520107 to 0299 4622741072 to 1099 4622778373 to 8399 4625546051 to 6099 4630115529 to 5540 4631764115 to 4199 4631764229 to 4299 4631852600 to 2799 4632277711 to 7799 4634144869 to 4899 4638083484 to 3499 4639457400 to 7899 4646299000 to 9399 4647114332 to 4399 4656923963 to 3999 4656988300 to 8599 4657437745 to 7799 4667986056 to 6067 $\begin{array}{ll}4671474300 & \text { to } 4399 \\ 4680795782 & \text { to } 5799\end{array}$| 4690672817 to 2899 4691278000 to 8199 4692130359 to 0399 4692130500 to 0599 4695618011 to 8099 4696581961 to 1999 4696669900 to 9999 4696781900 to 1999 4697814900 to 4999 4699476960 to 6999
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4805262000 to 2099 4806406330 to 6399 4806580568 to 0599 4806895100 to 5199 4810729463 to 9499 4816730074 to 0095 4825271500 to 1599 4825415255 to 5299 4827296800 to 6899 4833637207 to 7299 4834022356 to 2399 4834865100 to 5199 4836321521 to 1599 4836322600 to 2799 4838491615 to 1699
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| PULL-OUT INFORMATION |  |  |  |  |  |  |  | POSTAL BULLETIN 22225 (1-31-08) |  |  |  | 39 |
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## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash new style money orders 000000001 to 692600 000. Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A OB1. Check for altered dollar amounts by holding money orders to the light.

| 719869731 | to | 9760 | 728382331 | to | 2480 | 734797201 | to | 7320 | 742178834 | to | 8880 |
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| 770723281 | to | 3400 |
| 770790451 | to | 0480 |
| 770915150 | to | 5490 |
| 771455551 | to | 5610 |
| 771609661 | to | 9690 |
| 771932551 | to | 2580 |
| 772057224 | to | 7440 |
| 772162660 | to | 3070 |
| 772718615 | to | 8640 |
| 772940140 | to | 0160 |
| 772970886 | to | 0940 |
| 773009419 | to | 9430 |
| 773112031 | to | 2060 |


| 773125387 | to | 5410 |
| :---: | :---: | :---: |
| 773179320 | to | 9410 |
| 773202989 | to | 3140 |
| 773208991 | to | 9290 |
| 773231311 | to | 1340 |
| 773348739 | to | 8940 |
| 773348739 | to | 8940 |
| 773575891 | to | 5950 |
| 773852971 | to | 3030 |
| 775373449 | to | 3460 |
| 789257191 | to | 7250 |
| 790448020 | to | 8460 |
| 790597485 | to | 7530 |
| 790911883 | to | 1900 |
| 791057441 | to | 7550 |
| 791239081 | to | 9290 |
| 791374483 | to | 4500 |
| 791387971 | to | 8030 |
| 791447521 | to | 7850 |
| 791451151 | to | 1240 |
| 791500009 | to | 0470 |
| 791771431 | to | 1490 |
| 792004293 | to | 4320 |
| 792018379 | to | 8420 |
| 792070621 | to | 0740 |
| 792145211 | to | 5230 |
| 792391381 | to | 1620 |
| 792452779 | to | 2790 |
| 792772728 | to | 2770 |
| 792903511 | to | 3990 |
| 793282518 | to | 2533 |
| 794041831 | to | 2040 |
| 794397709 | to | 7780 |
| 794581741 | to | 2040 |
| 794592122 | to | 2150 |
| 795032251 | to | 2340 |
| 795796291 | to | 6350 |
| 796070139 | to | 0160 |
| 796143151 | to | 3630 |
| 796159725 | to | 9740 |
| 796169306 | to | 9340 |
| 796373406 | to | 3430 |
| 796602961 | to | 3050 |
| 796708441 | to | 8500 |
| 796886281 | to | 6430 |
| 796901701 | to | 2000 |
| 796975466 | to | 5590 |
| 797272917 | to | 2950 |
| 797519441 | to | 9460 |
| 797519731 | to | 0240 |
| 797535181 | to | 5330 |
| 798040053 | to | 0080 |
| 798055813 | to | 5830 |
| 798055891 | to | 5950 |
| 798326371 | to | 6520 |
| 798339167 | to | 9210 |
| 798562411 | to | 2440 |
| 798632461 | to | 2490 |
| 798807151 | to | 7510 |
| 798944761 | to | 5030 |
| 799118616 | to | 8640 |
| 799133191 | to | 3220 |
| 799177626 | to | 7650 |
| 799854751 | to | 5200 |

800044320
800211901 800427530
800872741
801349801 to 9830
801676681 to 7100
802967821 to 7940
803217601 to 7780
803729731 to 9850
$\begin{array}{lll}803747402 & \text { to } \\ 804138181 & \text { to } & 8420\end{array}$
804682411 to 2710
805272525 to 2540
805523445 to 3460
$\begin{array}{lll}805745704 & \text { to } & 5730 \\ 806452907 & \text { to } & 2980\end{array}$
806744781 to 4850
806982181 to 2300
807764791 to 4910
$\begin{array}{lll}808089931 & \text { to } 9960 \\ 808656423 & \text { to } & 6450\end{array}$
808753771 to 3800
$\begin{array}{ll}809189001 & \text { to } 9010 \\ 809886879 & \text { to } 6930\end{array}$
809890489 to 0500
810323734 to $\mathbf{3 7 6 0}$
810367116 to 7140
810526351 to 6500
810806911 to 6940
$\begin{array}{lll}810807211 & \text { to } 7240 \\ 811423021 & \text { to } & 3110\end{array}$
811517221 to 7239
811721101 to 1130
812025721 to 5900
$\begin{array}{lll}812093073 & \text { to } & 3130 \\ 812100821 & \text { to } & 0840\end{array}$
812465251 to 5610
812918341 to 8670
812918701 to 8760
$\begin{array}{lll}813050491 & \text { to } 0520 \\ 813073171 & \text { to } & 300\end{array}$
813398476 to 8550
$\begin{array}{ll}813713971 & \text { to } 4000 \\ 813858121 & \text { to } 8150\end{array}$
814789330 to 9349
814984656 to 4680
815016020 to 6030
$\begin{array}{lll}815199410 & \text { to } \\ 815240491 & \text { to } & 0520\end{array}$
815755591 to 5620
815755622 to 5650
815806381 to 6680
$\begin{array}{ll}816126834 & \text { to } 6870 \\ 816156721 & \text { to } 6780\end{array}$
816580903 to 0920
$\begin{array}{ll}816945571 & \text { to } 5600 \\ 817253011 & \text { to } 3280\end{array}$
817763881 to 4060
818330562 to 0610
$\begin{array}{ll}818459641 & \text { to } 9670 \\ 818926273 & \text { to } 6320\end{array}$
818950351 to 0380
$\begin{array}{lll}818962492 & \text { to } 2530 \\ 819032341 & \text { to } 2730\end{array}$

| 819127054 | to | 7080 | 820274856 | to | 4880 | 822925951 | to | 6100 | 824588281 | to | 8370 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 819278540 | to | 8670 | 820600171 | to | 0230 | 823284931 | to | 4990 | 825409651 | to | 9680 |
| 819544681 | to | 4740 | 821172241 | to | 2360 | 823293031 | to | 3210 | 825472171 | to | 2200 |
| 819928441 | to | 8650 | 821229743 | to | 9780 | 823556011 | to | 6100 | 826042898 | to | 2920 |
| 820034406 | to | 4430 | 821903731 | to | 3910 | 824078341 | to | 8370 |  |  |  |
| 820070761 | to | 1540 | 821927841 | to | 7850 | 824156325 | to | 6340 |  |  |  |
| 820191342 | to | 1360 | 822703442 | to | 3470 | 824511252 | to | 1270 |  |  |  |

- Mail Theft and Violent Crimes Group, Postal Inspection Service, 1-31-08


## Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service ${ }^{\text {TM }}$ money order:

1. Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
2. Check that the proper security features are present:

- When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
- When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
- There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.
These appear in Postal Service Notice 299, U.S. Postal Money Order Reference Card, or online at http://www.usps.com/missingmoneyorders/ security.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.
Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | :--- |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |
| $686,619,887$ |  |

- Mail Theft and Violent Crimes Group, Postal Inspection Service, 1-31-08


## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a tollfree number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Mail Theft and Violent Crimes Group,

Postal Inspection Service, 1-31-08

## Other Information

## Overseas Military Mail

Mail addressed to military post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO table below outlines these conditions by APO/FPO ZIP Codes ${ }^{\text {TM }}$ through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO ZIP Codes are active and which
conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1600 ET.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO Table starting below.

Changes

| APO/FPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| APO AE 09010 | Activate | Immediately | A-A1-B-C-D-F-F1-U-V-V1 |
| FPO AE 09510 | Add A-C1-E2-F-H1-M-R-R1-Z1 | Immediately | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO Table

| $\begin{array}{\|l\|l\|} \hline \text { APO/ } \\ \text { FPO } \end{array}$ | See <br> Restrictions | $\begin{array}{\|l\|} \hline \text { APO/ } \\ \text { FPO } \end{array}$ | See <br> Restrictions | $\begin{array}{\|l\|} \hline \text { APO/ } \\ \text { FPO } \end{array}$ | See <br> Restrictions | APO/ <br> FPO | See <br> Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09001 | A1-B-B1-C-D-U-V | 09056 | A1-B-B1-C-D-U | 09128 | A1-B-B1-C-D-U | 09245 | A1-B-B1-C-D-U |
| 09002 | A1-B-B1-C-D-U-V | 09058 | A1-B-B1-C-D-U | 09131 | A1-B-B1-C-D-U | 09250 | A1-B-B1-C-D-U |
| 09003 | A1-B-B1-C-D-P-U-V | 09059 | A1-B-B1-C-D-U | 09136 | A1-B-B1-C-D | 09261 | A1-B-B1-C-D-U-V |
| 09004 | A1-B-B1-C-D-U-V | 09060 | A1-B-B1-C-D-U | 09137 | A1-B-B1-C-D-U | 09262 | A1-B-B1-C-D-U |
| 09005 | A1-B-B1-C-D-P-U-V | 09063 | A1-B-B1-C-D-L-U | 09138 | A1-B-B1-C-D-U | 09263 | A1-B-B1-C-D-U |
| 09006 | A1-B-B1-C-D-U-V | 09067 | A1-B-B1-C-D-U | 09139 | A1-B-B1-C-D-U | 09264 | A1-B-B1-C-D-U |
| 09007 | A1-B-B1-C-D-U | 09069 | A-A1-B-B1-C-D-U-V | 09140 | A1-B-B1-C-D-U | 09265 | A1-B-B1-C-D-N-U |
| 09008 | A-A1-B-B1-C-D-P-U-V | 09074 | A1-B-B1-C-D-U | 09142 | A1-B-B1-C-D-U | 09266 | A1-B-B1-C-D-U |
| 09009 | A1-B-B1-C-D-U | 09075 | A1-B-B1-C-D-U-V | 09143 | A1-B-B1-C-D-U | 09267 | A1-B-B1-C-D-U |
| 09010 | A-A1-B-C-D-F-F1-U-V- | 09076 | A1-B-B1-C-D-U | 09154 | A1-B-B1-C-D-U | 09301 | A-A1-B-B1-C1-E2-F- |
|  | V1 | 09079 | A1-B-B1-C-D-U-V | 09165 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |
| 09012 | A1-B-B1-C-D-F-F1-U | 09080 | A1-B-B1-C-D-U | 09166 | A1-B-B1-C-D-U | 09304 | A-A1-B-B1-C1-E2-F- |
| 09013 | A1-B-B1-C-D-F-F1-U- | 09081 | A1-B-B1-C-D-U | 09169 | A1-B-B1-C-D-U |  | H1-M-R-V-Z1 |
|  | Z1 | 09086 | A1-B-B1-C-D-U | 09172 | A1-B-B1-C-D-U | 09305 | A-A1-B-B1-C1-E2-F- |
| 09014 | A1-B-B1-C-D-U | 09088 | A1-B-B1-C-D-U-V | 09173 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |
| 09020 | A1-B-B1-C-D-U-V | 09090 | A1-B-B1-C-D-U | 09175 | A1-B-B1-C-D-U | 09306 | A-A1-B-B1-C1-E2-F- |
| 09021 | A1-B-B1-C-D-U | 09092 | A1-B-B1-C-D-U-V | 09177 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 |
| 09028 | A1-B-B1-C-D-U | 09094 | A1-B-B1-C-D-F-F1 | 09180 | A1-B-B1-C-D-U | 09307 | A1-B-B1-N-V-Z1 |
| 09033 | A1-B-B1-C-D-U | 09095 | A1-B-B1-C-D-U | 09185 | A1-B-B1-C-D-U | 09308 | A-A1-B-B1-C1-E2-F-H1-M-R-V-Z1 |
| 09034 | A1-B-B1-C-D-U | 09096 | A1-B-B1-C-D-U | 09186 | A1-B-B1-C-D-U |  |  |
| 09036 | A1-B-B1-C-D-U | 09099 | A1-B-B1-C-D-U | 09201 | A1-B-B1-C-C1-D-F-F1- | 09309 | A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1 |
| 09038 | A1-B-B1-C-D-U-V | 09100 | A1-B-B1-C-D-U |  | H-M-R-R1-X-Y | 09310 | A-A1-B-B1-C1-E2-F- |
| 09042 | A1-B-B1-C-D-U | 09102 | A1-B-B1-C-D-U | 09211 | A1-B-B1-C-D-U |  | $\mathrm{H} 1-\mathrm{M}-\mathrm{R}-\mathrm{V}-\mathrm{Z} 1$ |
| 09045 | A1-B-B1-C-D-U | 09103 | A1-B-B1-D-U | 09212 | A1-B-B1-C-D-U-V | 09311 | A-A1-B-B1-C1-E2-F- |
| 09046 | A1-B-B1-C-D-U | 09104 | A1-B-B1-C-D-U | 09213 | A1-B-B1-C-D-U |  | H1-M-R-V-Z1 |
| 09049 | A1-B-B1-C-D-U-V | 09107 | A1-B-B1-C-D-U | 09214 | A1-B-B1-C-D-U | 09312 | A-A1-B-B1-C1-E2-F- |
| 09051 | A1-B-B1-C-D-U-V | 09110 | A1-B-B1-C-D-U | 09226 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 |
| 09053 | A1-B-B1-C-D-U | 09112 | A1-B-B1-C-D-U | 09227 | A1-B-B1-C-D-U | 09314 | A-A1-B-B1-C1-E2-F- |
| 09054 | A1-B-B1-C-D-U | 09114 | A1-B-B1-C-D-U | 09229 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |
| 09055 | A1-B-B1-C-D-F-R-R1-U-V | 09123 | $\begin{aligned} & \text { A1-B-B1-C-D-U } \\ & \text { A1-B-B1-C-D } \end{aligned}$ | $\begin{aligned} & 09237 \\ & 09244 \end{aligned}$ | $\begin{aligned} & \text { A1-B-B1-C-D-U-V } \\ & \text { A1-B-B1-C-D-U } \end{aligned}$ | 09315 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | APO/ <br> FPO | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09316 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-U2-V-Z1 } \end{aligned}$ | 09365 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ | 09510 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09625 | $\begin{aligned} & \text { A1-B-B1-C-F-U } \\ & \text { A1-B-B1-C-F-U } \end{aligned}$ |
| 09320 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09366 | A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1 | 0951 | A1-B-B1-V | 09627 | $\begin{aligned} & \text { A1-B-B1-C-F-U } \\ & \text { A1-B-B1-C-F-U-V } \end{aligned}$ |
| 09321 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09367 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 0952 | A1-B-B1-V | 09631 | A1-B-B1-C-F-U |
| 09322 | A-A1-B-B1-C1-E2-F- <br> H1-R-R1-U2-V-Z1 | 09370 | A-A1-B-B1-C1-E2-F-H1-M-R-V | 0953 | A1-B-B1-V | 09642 | A1-B-B1-N-U |
| 09324 | A-A1-B-B1-C1-E2-F- <br> H1-R-R1-U2-V-Z1 | 09371 | A-A1-B-B1-C1-E2-F-H1-M-R-V | 095 | A1-B-B1-V | $096$ | A1-B-U |
| 09327 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09375 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-I-M-R-R1-V-Z1 } \end{aligned}$ | 095 | A1-B-B1-V | 09647 09648 | A1-B-B1-N-U <br> A1-B-B1-N-U-V-Z1 |
| 09328 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-N-R-V-Z-Z1 | 09378 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 095 | A1-B-B1-V | 09649 09701 | A1-B-B1-U <br> A-A1-B-B1-B2-C-C1-D- |
| 09330 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09381 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 095 | $\begin{aligned} & \text { A1-B-B1-V } \\ & \text { A1-B-B1-V } \end{aligned}$ |  | $\begin{aligned} & \text { F-I-M-N-Q-R-R1-T-V-Z- } \\ & \mathrm{Z} 1 \end{aligned}$ |
| 09331 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09387 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 095 | A1-B-B1-V | 09702 | $\begin{aligned} & \text { A1-B-B1-C-C1-F1-M-R- } \\ & \text { R1-U } \end{aligned}$ |
| 09332 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09388 | A-A1-B-B1-C1-E2-F- | 095 | A1-B-B1-V-V1 | $\begin{array}{\|l\|l} 0970 \\ 0970 \end{array}$ | $\begin{aligned} & \text { A1-B-B1-C-F1-U } \\ & \text { A1-B-B1-C-D-V } \end{aligned}$ |
| 09333 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09389 | A-A1-B-B1-C1-E2-F- | 095 | A1-B-B1-V | 097 | $\begin{aligned} & \text { A1-B-B1-U } \\ & \text { A1-B-B1-C-N-U-V } \end{aligned}$ |
| 09334 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09390 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | $\begin{aligned} & 095 \\ & 095 \end{aligned}$ | A1-B-B1-V | 09707 | $\begin{aligned} & \text { A1-B-B1-C-N-U-V } \\ & \text { A1-B-B1 } \end{aligned}$ |
| 09336 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-R-R1-U2-V-Z1 } \end{aligned}$ | 09391 | A-A1-B-B1-C1-E2-F | 095 | A1-B-B1-V A1-B-B1-V-V | 097 | A1-B-B1-F1 |
| 09337 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09393 | H1-M-R-R1-V-Z1 <br> A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 0957 | A1-B-B1-V $A 1-B-B 1-V$ | 09710 | A1-B-B1-C-C1-F1-M-R- <br> R1-U <br> A1-B-B1-F1-Z1 |
| 093 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-U2-V-Z1 } \end{aligned}$ | 09396 | A-A1-B-B1-C1-E2-F- | 09 | A1-B-B1-V | 0971 | A1-B-B1-C-F1 |
| 09339 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ | 09402 | $\begin{aligned} & \text { H1-M-R-R1-U2-V-Z1 } \\ & \text { A-A1-B1-C-F-R-R1-U3- } \end{aligned}$ | 0958 | A1-B-B1-V | 09714 | $\begin{aligned} & \text { A1-B-B1-C-C1-F1-M-R- } \\ & \text { R1-U } \end{aligned}$ |
| 09340 | A-A1-B-B1-C1-F-R |  |  | 095 | -B-B1 | 0971 | A1-B-B1-F1 |
| 09342 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | $\begin{aligned} & 0940 \\ & 0942 \end{aligned}$ | A1-B-B1-C-C1-U | 095 | A1-B-B1-V-V1 | 0971 | $\begin{aligned} & \text { A1-B-B1-C-D-N-U-V } \\ & \text { A1-B-B1-M-W } \end{aligned}$ |
| 09344 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z-Z1 } \end{aligned}$ | 09 | A1-B-B1-C-C1-U A1-B-B1-C-C1-U-V | 0958 | A1-B-B1-V-V $A 1-B-B 1-V-V$ | 0971 | A1-B-B1-F-I-N-U-V A1-B-B1-C-F1-V |
| 09348 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-U2-V-Z1 } \end{aligned}$ | 0945 | A1-B-B1-C-C1-U-V | 0959 | A1-B-B1-V A1-B-B1-V-V1 | 0972 | A1-B-B1-U-V |
| 09350 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |  | Z1 | 0959 | A1-B-B1-V $A 1-B-B 1-V-V 1$ | 09721 | $1-B-B 1-N-U-V-Z 1$ <br> -A1-B-B1-B2-C-C1-D- |
| 09351 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09461 | A1-B-B1-C-C1-U | 0959 | 1-B-B1- | 09723 | A1-B-B1-N-U-V-Z1 |
| 09353 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 0946 | A1-B-B1-C-C1-U A1-B-B1-C-C1-U | $\begin{aligned} & 095 \\ & 096 \end{aligned}$ | $\begin{aligned} & \text { A1-B-B1-V } \\ & \text { A1-B-B1-C-F-F1-U } \end{aligned}$ | 09724 | $\begin{aligned} & \text { A1-B-B1-C-C1-F1-M-R- } \\ & \text { R1-U } \end{aligned}$ |
| 09354 | A-A1-B-B1-C1-E2 | 09 | $1-\mathrm{B}-\mathrm{B} 1-\mathrm{C}-\mathrm{C} 1-\mathrm{U}$ | 0960 | A1-B-B1-C-F-F1-N-U | 0972 | $1-\mathrm{B}-\mathrm{B1} 1-\mathrm{N}-\mathrm{U}-\mathrm{V}$ |
|  | H1-M-R-R1-V-Z1 | 09 | A1-B-B1-C-C1-U | 0960 | -B-B1-C-F-F1 | 09727 | B1-B2-C-C1-D- |
| 09355 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09470 | A1-B-B1-C-C1-U | $\begin{array}{\|l\|l\|} 096 \\ 096 \end{array}$ | A1-B-B1-C-F-F1-U <br> A1-B-B1-C-D-U-V |  | F-I-M-N-Q-R-R1-T-V-ZZ1 |
| 09356 | A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1 | 0949 | A1-B-B1-C-C1-U-V | 0960 | $\begin{aligned} & \text { A1-B-B1-C-D-U-V } \\ & \text { A1-B-B1-C-F-U } \end{aligned}$ | 09729 | A1-B-B1-C-F-N-R-R1-U-V |
| 09357 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 01 | $\begin{aligned} & \text { N-R-R1-T-U-V-Z1 } \\ & \text { A1-B-B1-V-V1 } \end{aligned}$ | 0961 | A1-B-B1-C-F-U-V A1-B-B1-C-F-U | 09730 | A-A1-B-B1-B2-C-C1-D- <br> F-I-M-N-Q-R-R1-T-V-Z- |
| 09358 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ | 0950 | A1-B-B1-V | $096$ | A1-B-B1-C-F-U-V | 09731 | -A1-B-B1-B2-C-C1-F- |
| 09359 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 0950 | $\begin{aligned} & \text { A1-B-B1-V } \\ & \text { A1-B-B1-V-V1 } \end{aligned}$ | $\begin{array}{\|l\|l\|} \hline 0961 \\ 0961 \end{array}$ | A1-B-B1-C-F-U A1-B-B1-C-F-U | 0973 | $\begin{aligned} & \text { I-M-N-Q-R-R1-T-V-Z-Z1 } \\ & \text { A1-B-B1-N-V-Z1 } \end{aligned}$ |
| 09360 | A1-B-B1-V | 09505 | A1-B-B1-V-V1 | 096 | -B-B1-C-F-U | 09733 | A1-B-B1-V |
| 09361 | A | 09 | 1-B-B1-V-V1 | 09 | -B1-C-F-U | 09734 | - |
|  | H1-M-R-R1-U2-V | 09 | A1-B-B1-V-V1 | 0962 | A1-B-B1-C-F-U |  | F-I-M-N-Q-R-R1-T-V-Z- |
| 09363 | A | 09508 | A1-B-B1-V | 096 | A1-B-B1-C-F-U |  | Z1 |
|  | H1-M-R-R1-V- | 09509 | A1-B-B1-V | 09624 | A1-B-B1-C-F-U | 09735 | A1-B-B1-N-V-Z1 |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{array}{\|l} \text { APO/ } \\ \text { FPO } \end{array}$ | See <br> Restrictions | APO/ <br> FPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09736 | A-A1-B-B1-B2-C-C1-D- | 09819 | A-A1-B-F-P-V-Z1 | 34033 | A1-B-C-F-M-N-V-Z1 | 96319 | A1-B-B1-M-W |
|  | F-I-M-N-Q-R-R1-T-V-Z- | 09821 | A-A1-B-F-V-Z1 | 34034 | A1-B-B1-M-N-V-Z1 | 96321 | A1-B-B1-F-F1-F2-M-W |
|  | Z1 | 09822 | A-A1-B-F-V-Z1 | 34035 | A1-B-B1-H-M-N-V-Z1 | 96322 | A1-B-B1-F-F1-F2-M-W |
| 09737 | A-A1-B-B1-B2-C-C1-D- | 09823 | A-A1-B-F-V-Z1 | 34036 | A1-B-B1-M-N-U-V-Z1 | 96323 | A1-B-B1-M-V-W |
|  | F-I-M-N-Q-R-R1-T-V-Z- | 09824 | A-A1-B-F-V-Z1 | 34037 | A1-B-B1-C-F-H-I-M-N- | 96326 | A1-B-B1-M-W |
|  |  | 09825 | A-A1-B-B1-B2-C-C1-D- |  | V-Z- | 96328 | A1-B-B1-M-W |
| 09738 | A-A1-B-B1-B2-C-C1-D- |  | F-I-M-N-Q-R-R1-T-V-Z- | 34038 | A1-B-B1-M-N-V-Z1 | 96330 | A1-B-B1-M-W |
|  | F-I-M-N-Q-R-R1-T-V-Z- |  |  | 34039 | A1-B-N-V-Z1 | 96336 | A1-B-B1-M-V-W |
|  | Z1 | 09827 | A-A1-B-B1-F-F1-V | 34041 | A1-B-B1-M-N-U-V-Z1 | 96337 | A1-B-B1-M-W |
| 09739 | A-A1-B-B1-B2-C-C1-D- | 09828 | A1-B-N-V-Z1 | 34042 | A1-B-B1-D-F-M-N-V-Z1 | 96338 | A1-B-B1-M-W |
|  | F-I-M-N-Q-R-R1-T-V-Z- Z1 | 09830 | A1-B-B1-C-N-V-Z1 | 34043 | A1-B-B1-D-F-M-N-V-Z1 | 96339 | A1-B-B1-M-V-W |
|  |  | 09831 | A1-B-B1-F-N-U | 34050 | A1-B-B1-V | 96343 | A1-B-B1-M-W |
| 09741 | H1-I-M-N-Q-R-R1-T-V- | 09832 | A-A1-B-B1-U1-V-Z1 | 34055 | A1-B-B1-N-V-Z1 | 96347 | A1-B-B1-F-F1-F2-M-W |
|  | W-Y-Z-Z1 | 098 | -B-B1-U1-V | 34058 | A1-B-B1-V-Z1 | 96348 | A1-B-B1-F-F1-F2-M-W |
| 09742 | A-A1-B-B1-B2-F-F1-I- |  |  | 34076 | A1-B-B1-F1-N-V-Z1 | 96349 | A1-B-B1-F-F1-F2-M-W |
|  | M-N-Q-R-T-V-Z-Z1 | 09835 | A-A1-B-B1-V-Z1 | 34078 | A1-B-B1-F1-N-V-Z1 | 96350 | A1-B-B1-F-F1-F2-M-W |
| 09743 | A-A1-B-B1-B2-C-C1-D- | 098 | -A1-B-B1-C-F-M-V-Z1 | 34079 | A1-B-B1-F1-N-V-Z1 | 96351 | A1-B-B1-F-F1-F2-M-W |
|  | F-M-N-R-R1-V-Z-Z1 |  |  | 3409 | A1-B-B1-V | 96362 | A1-B-B1-F-F1-F2-M-W |
| 09744 | A-B-B1-B2-C-C1-F-I-M- | 09838 | A1-B-B1-V-Z1 | 34091 | A1-B-B1-V | 96365 | A1-B-B1-M-V-W |
|  | N-Q-R-R1-T-V-Z-Z1 | 098 | -A1-B-B1-U-V-Z | 34092 | A1-B-B1-V-V1 | 96367 | A1-B-B1-L-M-W |
| 09746 | A-A1-B-B1-C-E1-N-V-Z- | 09840 | A-A1-B-B1-V-Z1 | 34093 | A1-B-B1-V | 96368 | A1-B-B1-M-W |
|  | Z1 | 09841 | A-A1-B-B1-U-Z1 | 34095 | A1-B-B1-V | 96370 | A1-B-B1-F-F1-F2-M-W |
| 09747 | A1-B-B1-F-J-N-U-V-Z1 | 09842 | A-A1-B-B1-Z1 | 34098 | A1-B-B1-V | 96372 | A1-B-B1-M-W |
| 097 | A-A1-B-B1-F-N-V-Z1 | 09843 | -A1-B-B1-N-V | 34099 | A1-B-B1-V-V1 | 96373 | A1-B-B1-M-W |
| 09750 | A-B-B1-B2-C-C1-F-I-M- | 09844 | A-A1-B-B1-C-F-N-U-VZ1 | 9620 | A-A1-B-B1 | 96374 | A1-B-B1-M-W |
|  | N-Q-R-R1-T-V-Z-Z |  | A1-B-B1-E2-E3-F | 96202 | $A-A 1-B-B 1-U$ | 96375 | A1-B-B1-M-W |
| 09751 | A1-B-B1-C-D-U-V | 09852 | A1-B-B1-E2-E3-F-H1- | 962 | A1-B-B1 | 96376 | A1-B-B1-M-W |
| 09752 | A1-B-B1-C-D- | 09853 | A1-B-B1-E2-F-H1-R- | 962 | -B-B1 | 96377 | 1-B-B1-M-W |
| 09754 | A1-B-B1-U-V |  | R1-U2-V-Z1 | 96205 | A-A1-B-B1-U | 96378 | A1-B-B1-M-W |
| 09755 | A1-B-B1-U-V | 09855 | A-A1-B-B1-C1-E2-F- | 9620 | A1-B-B1-U | 96379 | A1-B-B1-M-W |
| 09756 | A1-B-B1-U-V |  | H1-R-R1-U2-V-Z1 | 9620 | A-A1-B-B1-V | 96384 | A1-B-B1-M-W |
| 09757 | A1-B-B1-U-V | 09858 | -B-B1-E2-E3-F-H1- | 9620 | A-A1-B-B1-N-U | 9638 | A1-B-B1-M-W |
| 09777 | A-A1-B-B1-C-E1-N |  | N-R-R1-U1-V-Z1 | 96 | A1-B-B1-U | 96387 | A1-B-B1-M-W |
| 09780 | A-A1-B-B1-F-N-R-V | 09865 | A-A1-B-B1-V-Z1 | 9621 | A-A1-B-B1-U | 96388 | A1-B-B1-M-W |
| 09790 | A-A1-B-B1-C1-F-R-V | 09868 | A-A1-B-B1-U-V-Z1 | 9621 | A-A1-B-B1-U | 96401 | A1-B-B1-F-N-V-Z1 |
| 09801 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09880 | A-A1-B-B1-C1-E2-F-H1-R-R1-U-V-Z1 | $\begin{aligned} & 9622 \\ & 9625 \end{aligned}$ | A-A1-B-B1-U | 96426 | A-A1-B-B1-C1-E2-F- |
| 09803 | $\begin{aligned} & \text { A1-B-B1-E2-E3-F-H1- } \\ & \text { N-R-R1-U1-V-Z1 } \end{aligned}$ | 09890 | $\begin{aligned} & \text { A1-B-B1-E2-F-H1-N-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ | 96258 | A1-B-B1-U | 96427 | A1-B-B1-C1-E2-F- |
| 09804 | A-A1-B-B1-F-V-Z1 | 09892 | A-A1-B-B1-E2-F-N-R-R1-V-Z1 | 96262 | A1-B-B1-U-V | 96501 | -B-B1-N-V |
| 09806 | A-A1-B-B1-C1-E2-F- | 09898 | A1-B-B1-E2-F-H1-I-N- | 9626 | A1-B-B1-U | 96503 | 1-B-B1-F-N-U3-V |
|  | H | 09898 | $\mathrm{R}-\mathrm{R} 1-\mathrm{U} 2-\mathrm{V}-\mathrm{Z} 1$ | 96266 | A-A1-B-B1-U | 96507 | A-A1-B-B1-F-V |
| 09807 |  | 34002 | -B-B1-N-U-Z1 | 9626 | A1-B-B1-U-V | 9651 | 1-B-B1-I-N-V |
|  |  | 34004 | A-B-B1-N-V | 9626 | A1-B-B1-U | 9651 | 1-B-B1-I-N-V |
| 09808 | H1-M-R-V | 34006 | A-A1-B-B1-C1-F1-N-V- | 9627 | A1-B-B1-U | 96515 | A1-B-B1-F |
|  | A1-B-B1-V-Z1 |  |  | 96275 | A-A1-B-B1-V | 96517 | A1-B-B1-F-U3-V |
| 09811 |  | 34007 | A-A1-B-B1-C1-F1-V-Z1 | 9627 | A-A1-B-B1 | 96518 | A1-B-B1-V |
|  | N-R-R1-U1-V-Z1 | 34008 | A-A1-B-B1-C1-F1-V-Z1 | 96278 | A-A1-B-B1-U | 96520 | A1-B-B1-F-N-U3-V |
| 09812 | A1-B-B1-E2-E3-F-F1-I- | 34020 | A1-B-B1-M-N-V-Z1 | 9628 | A-A1-B-B1-U | 96521 | A1-B-B1-F-N-U3 |
|  | N-R-U-V-Z-Z1 | 34021 | A1-B-B1-M-N-V-Z1 | 96 | A-A1-B-B1-U-V | 96522 | A1-B-B1-F-N-U |
| 09814 | A1-B-B1-E2-E3-F-F1-I- | 34022 | A1-B-B1-D-F-M-N-V-Z1 | 96297 | A-A1-B-B1-U | 96530 | A-A1-B-B1-H-M-N-U-V |
|  | N-R-U-V-Z-Z1 | 34023 | A1-B-B1-M-N-V-Z1 | 9630 | A1-B-B1-M-N-V-W | 96531 | A-A1-B-B1-H-M-U-V |
| 09815 | A1-B-B1-C1-E2-F- | 340 | $1-\mathrm{B}-\mathrm{B1}-\mathrm{M}-\mathrm{N}-\mathrm{V}-\mathrm{Z} 1$ | 96 | A1-B-B1-F-F1-F2-M-W | 965 | A-A1-B-B1 |
|  | H1-M-R-R1-V-Z1 | 34025 | A1-B-B1-F-N-U-V-Z1 | 96309 | A1-B-B1-M-V-W | 96535 | A-A1-B-B1-F-V |
| 09817 | - | 34030 | A1-B-B1-M-N-V-Z1 | 9631 | A1-B-B1-M-W | 96537 | 1-B-B1-V |
|  | E3-F-F1-G-H-H1-I-M-N- | 3403 | A1-B-B1-M-N-V-Z1 | 963 | A1-B-B1-M-W | 96538 | A1-B-B1-V |
|  | Q-R-R1-T-V-Z-Z1 | 34032 | A1-B-M-N-V-Z1 | 96313 | A1-B-B1-F-F1-F2-M-W | 96540 | A1-B-B1-V |


| APO/ FPO | See <br> Restrictions | APO/ <br> FPO | See <br> Restrictions | APO/ <br> FPO | See <br> Restrictions | APO/ <br> FPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 96541 | A1-B-B1-V | 96601 | A1-B-B1-V-V1 | 96619 | A1-B-B1-V | 96670 | A1-B-B1-V-V1 |
| 96542 | A1-B-B1-V | 96602 | A1-B-B1-V | 96620 | A1-B-B1-V | 96671 | A1-B-B1-V-V1 |
| 96543 | A1-B-B1-P-V | 96603 | A1-B-B1-V | 96621 | A1-B-B1-V | 96672 | A1-B-B1-V |
| 96544 | A1-B-B1-F-N-U3-V | 96604 | A1-B-B1-V | 96622 | A1-B-B1-V | 96673 | $\mathrm{A} 1-\mathrm{B}-\mathrm{B} 1-\mathrm{V}-\mathrm{V} 1$ |
| 96546 | A1-B-B1-F-U3 | 96605 | A1-B-B1-V-V1 | 96624 | A1-B-B1-V | 96674 | $\mathrm{A} 1-\mathrm{B}-\mathrm{B} 1-\mathrm{V}-\mathrm{V} 1$ |
| 96548 | A-A1-B-B1-H-M-U | 96606 | A1-B-B1-V | 96628 | A1-B-B1-V | 96675 | A1-B-B1-V |
| 96549 | A-A1-B-B1-H-M-U | 96607 | A1-B-B1-V | 96634 | A1-B-B1-V | 96677 | A1-B-B1-V-V1 |
| 96550 | A-A1-B-B1-H-M-U-V | 96608 | A1-B-B1-V | 96643 | A1-B-B1-V | 96678 | A1-B-B1-V |
| 96551 | A-A1-B-B1-H-M-U | 96609 | A1-B-B1-V | 96657 | A1-B-B1-V | 96679 | A1-B-B1-V |
| 96553 | A-A1-B-B1-H-M-N-U-V | 96610 | A1-B-B1-V | 96660 | A1-B-B1-V-V1 | 96681 | A1-B-B1-V-V1 |
| 96554 | A-A1-B-B1-H-M-U | 96611 | A1-B-B1-V | 96661 | A1-B-B1-V-V1 | 96682 | A1-B-B1-V-V1 |
| 96555 | A1-B-B1-F-M-V | 96612 | A1-B-B1-V | 96662 | A1-B-B1-V | 96683 | A1-B-B1-V-V1 |
| 96557 | A1-B-B1-F-M-V | 96613 | A-A1-B-B1-C1-E2-F- | 96663 | A1-B-B1-V | 96686 | A1-B-B1-V-V1 |
| 96562 | A-A1-B-B1-B2-C-C1-D- |  | H1-I-M-R-R1-U2-V-Z-Z1 | 96664 | A1-B-B1-V-V1 | 96687 | A1-B-B1-V-V1 |
|  | E2-E3-F1-G-H-H1-I-M- | 96614 | A-A1-B-B1-C1-E2-F- | 96665 | A1-B-B1-V | 96698 | A1-B-B1-V-V1 |
|  | N-R-R1-T-V-Z-Z1 |  | H1-I-M-R-R1-U2-V-Z-Z1 | 96666 | A1-B-B1-V-V1 |  |  |
| 96595 | A1-B-B1-V | 96615 | A-A1-B-B1-V | 96667 | A1-B-B1-V |  |  |
| 96598 | A1-B-B1-N-V | 96616 | A-A1-B-B1-V-Z1 | 96668 | A1-B-B1-V-V1 |  |  |
| 96599 | A1-B-B1-V | 96617 | A1-B-B1-V | 96669 | A1-B-B1-V-V1 |  |  |

## RESTRICTIONS

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note
AAFES = Army and Air Force Exchange Service
APO = Army/Air Force Post Office
Box R = Retired military personnel
FPO = Fleet Post Office
DMM = Domestic Mail Manual
MOM = Military Ordinary Mail
MPO = Military Post Office
PAL $\quad=$ Parcel Airlift
PSC = Postal Service Center
SAM = Space Available Mail
USDA = United States Department of Agriculture
Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mail addressed to an APO or FPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO or FPO, except for those APOs/FPOs to which restriction B2 applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO or FPO weighing 16 ounces or more.
C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.
E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.2c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO ZIP Code does not apply to firearms mailed from this APO/ FPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot. 22 caliber rifle per individual.
G. Only First-Class Mail letters, Periodicals, and Standard Mail items are authorized.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

- Maximum length 20 inches.
- Maximum width 12 inches.
- Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Delivery status information for Extra Services is not available on USPS.com.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM 601.8.0, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.

V1. Delivery Confirmation service is not available.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

- International Network Operations, Network Operations Management, 1-31-08


## Publications

## Field Accounting Procedures Revision: New Address for Submitting PS Form 8232, Payment for Personal Services Contract

Effective January 31, 2008, the Field Accounting Procedures is revised to update the procedure that Post Offices ${ }^{\text {™ }}$ and postal retail units must follow for payments made using PS Form 8232, Payment for Personal Services Contracts. PS Form 8232 is revised and must be submitted to the new Post Office box address indicated. All previous editions of PS Form 8232 are obsolete and must be disposed of properly. The revised PS Form 8232 is submitted to the new Post Office box address:

```
USPS SCANNING AND IMAGING CENTER
UNITED STATES POSTAL SERVICE
PO BOX }900
SIOUX FALLS SD 57117-9008
```

Note: The new SIC Post Office box address is to be used only for the revised PS Form 8232.

Field Accounting Procedures

Payments
Hierarchy of Purchase and Payment Methods

### 2201.4 Invoice Payments - PS Form 8230 and PS Form 8232

[Revise 2201.4 to read as follows:]

### 2201.41 Using PS Form 8230, Authorization for Payment

Use PS Form 8230 to certify and authorize payment for goods and services received, only when other preferred methods are not possible.
PS Form 8230 is available online at http://blue.usps.gov/ forms or from the Material Distribution Center (MDC). The PSIN is PS 8230 and the PSN is 7530-07-000-7117.
Immediately upon receipt of the invoice, send a properly and fully completed PS Form 8230 and the original invoice (not a statement) to the following SIC address:

```
USPS SCANNING AND IMAGING CENTER
UNITED STATES POSTAL SERVICE
PO BOX }900
SIOUX FALLS SD 57117-9000
```

One PS Form 8230 must be submitted for each invoice to be processed.
See Appendix VII, Document Submission Guidelines, for a sample PS Form 8230 and instructions for completing the form.

Keep a copy of PS Form 8230 and the invoice locally for 120 days from the end of the month in which the invoice was submitted to the SIC.

### 2201.42 Using PS Form 8232, Payment for Personal Services Contracts

If the invoice is for services provided by a personal services contractor, e.g., physician or nurse, mail PS Form 8232 along with the invoice, and any related supporting documentation, to the following SIC address by COB on Friday of Week 2 of the postal pay period:

```
USPS SCANNING AND IMAGING CENTER
UNITED STATES POSTAL SERVICE
PO BOX }900
SIOUX FALLS SD 57117-9008
```

Keep a copy of PS Form 8232 for 120 days from the end of the month in which the transaction was submitted to the SIC.

## 2203

## Payment Documentation Submission

2203.3 Payments for Personal Services Contractors
[Revise 2203.3 to read as follows:]
Payments to Personal Services Contractors, such as physicians and nurses, are generally initiated by Human Resources managers.

Submit to the SIC a correctly completed and certified (signed by the contracting officer or contracting officer's representative) PS Form 8232, Payment for Personal Services Contracts, with an original invoice and any related supporting documentation provided by the contractor.
PS Form 8232 contains documentation of workhours; holiday, sick, and vacation pay; as well as travel expenses.
To ensure timely payments, mail the completed PS Form 8232 and supporting documentation by COB on Friday of Week 2 of the postal pay period to the following SIC address:

## USPS SCANNING AND IMAGING CENTER <br> UNITED STATES POSTAL SERVICE <br> PO BOX 9008 <br> SIOUX FALLS SD 57117-9008

Keep a copy of PS Form 8232 and the supporting documentation for 120 days from the end of the month in which the PS Form 8232 was submitted to the SIC.

See Section 2401, Quick Reference Payment Chart.

## Payment Reference Charts

Quick Reference Payment Chart
[Revise the Personal Services Contractor Payments row to read as follows:]

| Type of Payment | Processes and Documentation |
| :---: | :---: |
| Personal Services Contractor Payments. (Time Sensitive) | Form(s): PS Form 8232 <br> Process: <br> - Mail no later than COB on Friday of Week 2 of the postal pay period. <br> - Keep a copy of PS Form 8232 and supporting documentation for 120 days. <br> - Submit PS Form 8232 and original invoice to the following address: USPS SCANNING AND IMAGING CENTER UNITED STATES POSTAL SERVICE PO BOX 9008 SIOUX FALLS SD 57117-9008 |
| * | * * * |

Appendix IV Forms Quick Reference
[Revise the entry for PS Form 8232 to read as follows:]

| Form Number | Form Title | Instructions |
| :---: | :---: | :---: |
| 8232 | Payment for Personal Services Contracts | Use to authorize payment for personal services contracts. After certification, submit the form with the supporting invoice no later than COB on Friday of Week 2 of the postal pay period to the following address: <br> USPS SCANNING AND <br> IMAGING CENTER <br> UNITED STATES POSTAL <br> SERVICE <br> PO BOX 9008 <br> SIOUX FALLS SD 571179008 <br> File a copy of the supporting documentation locally for 90 days. |
|  | * | * * |

We will incorporate this revision into the next online edition of the Field Accounting Procedures on the Postal Service Intranet.

- Go to http://blue.usps.gov/finance.
- Under "References," click on the AUG 2007 Draft link for Field Accounting Procedures (FAP).
(The direct Web site address is http://blue.usps.gov/ accounting/_pdf/draftFAP.pdf.)


## Field Accounting Procedures Revision: Automatic Clearing of Unresolved Employee Items

Effective January 31, 2008, the Field Accounting Procedures is revised with new procedures for recording count overages and recording cash retained counts in the Point of Service (POS) system. The revision is due to the next version update for POS ONE, which will include functionality that will automatically clear the outstanding balance on unresolved employee item (UEI) overages that have expired. The POS ONE update is scheduled to begin January 18, 2008, and conclude February 23, 2008.

During the Unit Open procedure, the POS ONE system automatically clears any balance in AIC 057 when 366 days have been reached or exceeded since creation, and in AIC 068 when 91 days have been reached or exceeded.

## Field Accounting Procedures

*     *         *             *                 * 

1500
Stamp Stock and Cash Credits

1503 Individual Stamp Credit Counts

## Completing the Count

## Recording Count Overages

[Revise this section to read as follows:]

- All unresolved stamp stock accountability overage amounts more than 1 year old must be manually moved to AIC 123, Lobby Services Revenue, with an offsetting entry to AIC 457.
- POS ONE automatically clears the outstanding balance on unresolved employee item (UEI) overages that have expired. During the Unit Open procedure,
the POS ONE system automatically clears any balance in AIC 057 when 366 days have been reached or exceeded since creation.

Conducting Cash Counts

## Recording Cash Retained Counts

## Overages

[Revise this section to read as follows:]

- All unresolved cash reserve overage amounts more than 90 days old must be manually moved to AIC 123, Lobby Services Revenue, with an offsetting entry to AIC 468.
- POS ONE automatically clears the outstanding balance on unresolved employee item (UEI) overages
that have expired. During the Unit Open procedure, the POS ONE system automatically clears any balance in AIC 068 when 91 days have been reached or exceeded since creation.

We will incorporate this revision into the next online edition of the Field Accounting Procedures on the Postal Service Intranet.

■ Go to http://blue.usps.gov/finance.

- Under "References," click on the AUG 2007 Draft link for Field Accounting Procedures (FAP).
(The direct Web site address is http://blue.usps.gov/ accounting/_pdf/draftFAP.pdf.)


## Publication 223: Directives and Forms Update

Effective immediately, Publication 223, Directives and Forms Catalog (March 2005), is revised. The tables below contain the Postal Service ${ }^{\text {TM }}$ information number (PSIN), edition date, title, Postal Service stock number (PSN), and the Postal Service and public supply source for all new, revised, and obsolete directives and forms. Use this article
to keep Publication 223 current. Information on how to order directives and forms is available in chapter 1 of Publication 223.

Publication 223 can be viewed electronically at www.usps.com/cpim/ftp/pubs/pub223.pdf.

## New

Publications
$\left.\begin{array}{l|l|l|l|l|l|l|l}\hline \text { PSIN } & \begin{array}{l}\text { Edition } \\ \text { Date }\end{array} & \text { Title } & \text { Stock Number }\end{array} \begin{array}{l}\text { Manual } \\ \text { Relation }\end{array}\right)$ Org. $\left.\begin{array}{l}\text { USPS } \\ \text { Source }\end{array} \quad \begin{array}{l}\text { Public } \\ \text { Source }\end{array}\right]$

## Revised

Publications

| PSIN | Edition <br> Date | Title | Stock Number | Manual <br> Relation | Org. | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| PUB 109 | $9 / 07$ | Extra Services Technical Guide: Postal <br> Forms, Labels, and Electronic Files | $7610-05-000-0355$ | POM 8 | MKT | IWEB | WWW |
| PUB 164 | $9 / 07$ | Compensation, Relocation Benefits, and <br> Reinstatement Policies for Career <br> Employees in Transition | $7610-05-000-4393$ | ELM 5 | HR | IWEB | N/A |
| PUB 225 | $12 / 07$ | The Art of Stamp Collecting | $7610-02-000-7089$ | POM 2 | GR | MDC | MDC |
| PUB 260-A | $12 / 07$ | U.S. Postal Inspection Service Delivering a <br> World of Career Opportunities | $7610-04-000-8760$ | ISM 2 | IS | MDCIWB | MDCIWB |
| PUB 280 | $12 / 07$ | Identity Theft $7610-05-000-0653$ ISM 2 IS MDCIWB WWW |  |  |  |  |  |
| PUB 308-S | $12 / 07$ | Knw Your Rights: A Guide for Victims and <br> Witnesses of a Crime (Spanish) | $7610-07-000-4920$ |  | IS | MDCIWB | MDCIWB |
| PUB 615 | $11 / 07$ | Premium Forwarding Service (brochure) | $7610-08-000-1458$ | ISM 2 | PD | MDCIWB | WWW |

Forms

| PSIN | Edition Date | Oldest Usable Date | Title | Stock Number | Where Used | Unit of Issue | Org. | USPS Source | Public Source |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PS 8105-B | 10/07 | 10/07 | Suspicious Transaction Report (STR) | 7530-04-000-0303 | PO | SH | FIN | MDCIWB | N/A |

## Obsolete

Posters

| PSIN | Edition <br> Date | Title |  | Replaced By |
| :--- | :--- | :--- | :--- | :--- |
| POS 301 | $1 / 01$ | Form 8125 - For Drop Ship Clearance | N/A |  |
| POS 302 | $1 / 01$ | Form 8125-C - For Consolidated Drop Ship Clearance | N/A |  |
| POS 303 | $1 / 01$ | Form 8125-CD - For Consolidated Drop Ship Clearance-DSMS | $\mathrm{N} / \mathrm{A}$ |  |
| POS 304 | $1 / 01$ | Drop Ship Clearance Procedures | $\mathrm{N} / \mathrm{A}$ |  |
| POS 305 | $1 / 01$ | Name and Rate Marking Changes | $\mathrm{N} / \mathrm{A}$ |  |
| POS 306 | $1 / 01$ | Sack Labels - New Line 2 Information | $\mathrm{N} / \mathrm{A}$ |  |
| POS 307 | $1 / 01$ | Pallet Labels - New Line 2 Information | $\mathrm{N} / \mathrm{A}$ |  |
| POS 601 | $1 / 05$ | \$10,000 Special Notice of Reward | $\mathrm{N} / \mathrm{A}$ |  |
| POS 603 | $1 / 05$ | Don't Throw It Away! | $\mathrm{N} / \mathrm{A}$ |  |



## Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective January 31, 2008, Publication 431, Post Of
Box Service and Caller Service Fee Groups, is revised
the changes noted below.
Publication 431, Post Office Box Service and
Caller Service Fee Groups
[Add the following entries:]

| ZIP Code | Fee Group |
| :--- | :--- |
| 15268 | 3 |
| 19906 | 3 |
| 34290 | 4 |
| 41054 | 4 |
| 45218 | 4 |
| 45246 | 4 |
| 47003 | 6 |
| 50706 | 5 |

[Revise the fee groups for the following ZIP Codes ${ }^{\text {TM }}$ to read as follows:]

| ZIP Code | Fee Group |
| :--- | :--- |
| 02217 | 3 |
| 28581 | 4 |
| 50569 | 5 |
| 52808 | 4 |

[Remove the entries for the following ZIP Codes:]

| ZIP Code |
| :--- |
| 18926 |
| 18933 |
| 19080 |
| 19092 |
| 19093 |
| 19161 |
| 19171 |
| 19173 |
| 19175 |
| 19176 |
| 19177 |
| 19178 |
| 19179 |
| 19182 |
| 19184 |
| 19187 |
| 19188 |
| 19191 |
| 19192 |
| 19420 |
| 19453 |
| 21852 |
| 25030 |
| 29902 |
| 29913 |
| 29914 |
| 29915 |
| 30026 |
| 30029 |
| 30062 |


| ZIP Code |
| :---: |
| 30064 |
| 30075 |
| 30117 |
| 30118 |
| 30119 |
| 30121 |
| 30144 |
| 30149 |
| 30157 |
| 30163 |
| 30219 |
| 30322 |
| 30329 |
| 30332 |
| 30350 |
| 30370 |
| 30371 |
| 30376 |
| 30378 |
| 30460 |
| 30518 |
| 30598 |
| 30612 |
| 31061 |
| 31295 |
| 31297 |
| 31404 |
| 31646 |
| 31698 |
| 31699 |
| 31705 |
| 31904 |
| 43966 |
| 43989 |
| 44177 |
| 44179 |
| 44184 |
| 44185 |
| 44186 |
| 44188 |
| 44189 |
| 44195 |
| 44197 |
| 44198 |
| 44242 |
| 44393 |
| 44398 |
| 44399 |
| 44481 |
| 44631 |
| 44646 |
| 44799 |
| 44999 |
| 45675 |
| 48642 |
| 48823 |
| 48824 |
| 48825 |
| 50001 |
| 50064 |


| ZIP Code |
| :--- |
| 52650 |
| 52660 |
| 52737 |
| 52749 |
| 61258 |
| 85309 |
| 85724 |
| 85901 |
| 89155 |
| 92582 |
| 92583 |
| 94503 |
| 94512 |
| 94527 |
| 94529 |
| 94618 |
| 94625 |
| 94626 |
| 94804 |
| 95026 |
| 95030 |
| 95115 |
| 95140 |

We will incorporate these revisions into the online version of Publication 431, which is available on the Postal Service ${ }^{\text {TM }}$ PolicyNet Web site:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click on References.
- Click on PUBs.
(The direct URL for the Postal Service PolicyNet Web site is http://blue.usps.gov/cpim.)
- Value Added and Special Services,

Product Development, 1-31-08

## Forms

## Revised PS Form 8232, Payment for Personal Services Contracts

Effective January 31, 2008, Post Offices ${ }^{\text {TM }}$ and postal retail units must use revised PS Form 8232, Payment for Personal Services Contracts, dated December 2007. The December 2007 edition of this form replaces the April 2004 edition. All previous editions of PS Form 8232 are obsolete and must be discarded.

Post Offices and postal retail units must use the revised PS Form 8232 and submit to the new Post Office box address as follows:

USPS SCANNING AND IMAGING CENTER
UNITED STATES POSTAL SERVICE
PO BOX 9008
SIOUX FALLS SD 57117-9008

## Viewing the Form Online

PS Form 8232 is available on the Postal Service Intranet:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click on Forms.
- Browse forms by number, and click on 8000-8999.
- Click on either the PDF icon or Adobe Form Client icon for PS Form 8232.


## Obtaining Printed Copies

Employees may order copies of PS Form 8232 from the MDC using touch-tone order entry (TTOE). Call 800-2731509.

Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message (wait 48 hours after registering before you place your first order).

Use the following information to order PS Form 8232:

| PSIN: | PS8232 |
| :--- | :--- |
| PSN: | $7530-07-000-8607$ |
| Quick Pick Number: | N/A |
| Unit of Issue: | EA |
| Issue Increment: | 1 |
| Bulk Pack Quantity: | N/A |
| Price: | $\$ 0.02$ |
| Edition Date: | $12 / 07$ |

This form appears on pages $\underline{55-56}$ of this Postal Bulletin. Offices may reproduce this copy locally until they order and receive the form from the MDC.


## PS Form 8232, Payment For Personal Services Contracts

Use this form to certify and authorize payment for services received under personal services contracts; it is not to be used to pay contract cleaners. This form must be certified by the contracting officer or contracting officer's representative who is responsible for managing the work of the individual with whom the USPS has the personal services contract; the contractor must be performing a postal function, on postal premises, using postal equipment, and under the supervision of a postal official. To ensure timely payment to these individuals, mail the completed and certified form, invoice and any related supporting documentation, by COB Friday of week 2 of each pay period to the:

## USPS SCANNING \& IMAGING CENTER UNITED STATES POSTAL SERVICE PO BOX 9008 SIOUX CITY SD 57117-9008

## Procedures for Authorizing Payment to Personal Services Contractors:

Personal Services Contractor invoices must be processed immediately upon receipt to ensure timely payment. The postal official (contracting officer or contracting officer's representative) who is responsible for certifying these invoices for payment must adhere to the following procedures:
A. Ensure that the charges were not previously billed.
B. Ensure that the invoice is original. DO NOT APPLY THE CERTIFICATION STAMP TO THE INVOICE.
C. Verify the invoice for accuracy. If travel expenses are claimed, ensure that supporting documentation is provided.
D. Complete and certify PS Form 8232, Payment for Personal Services Contracts.
E. Mail the completed and certified form, invoice, and related supporting documentation to the USPS SCANNING AND IMAGING CENTER at the above address. Retain a copy of the form and supporting documentation locally for 90 days after submission to the imaging center.

## Instructions:

## NOTE: INCOMPLETE FORMS CANNOT BE PROCESSED AND WILL BE RETURNED TO THE SUBMITTING OFFICE FOR COMPLETION.

1. Contractor Payee SSN: Enter the payee's Social Security Number.
2. Contractor Payee Name: Enter the name of the payee.
3. Remit to Address: Enter the address where payment is to be sent.
4. Contractor Payee Pay Period Beginning Date: Enter the beginning date of the postal pay period for which the contractor is to be paid.
5. Contractor Payee Pay Period Ending Date: Enter the ending date of the postal pay period for which the contractor is to be paid.
6. Contractor Payee Hours: Enter the number of hours for which the contractor should be paid.
7. Contractor Payee Travel: Enter the dollar amount of the contractor's travel reimbursement. (Hours and travel for the same period MUST be entered on the same PS Form 8232 to ensure proper payment.)
8. Finance Number: Enter the finance number from the personal services contract.
9. Certifying Office Contact Information: Enter the name/location of the submitting office, and the name, telephone number, and fax number of the certifying official or a knowledgeable postal contact.
10. Certification of Invoice: The certifying official must sign and date the certification statement, print his/her title and the ZIP+4 Code for the submitting office. The person signing this form is certifying that the services for which payment is being authorized have been received, and that the invoice and supporting documentation are correct and proper for payment.

## Information Desk

## Domestic Mail

## Clarification of the Nonmachinable Surcharge for Shrubs, Trees, and Other Nursery Stock

Each spring, questions arise about whether to assess a nonmachinable surcharge for shrubs, trees, and other nursery stock placed in the mailstream. The following information is offered for clarification and to promote consistency.

The nonmachinable surcharge in Domestic Mail Manual $\left(\mathrm{DMM}^{\circledR}\right) 453$ applies to Parcel Post ${ }^{\circledR}$ mailpieces that cannot be processed mechanically and require more costly manual sortation. The Postal Service ${ }^{\text {TM }}$ assesses a nonmachinable surcharge for a Parcel Post item that does not meet the machinable criteria in DMM 401.1.5 or that meets the nonmachinable criteria in DMM 401.2.3.2.

- DMM 401.1.5 defines a machinable parcel, in part, as follows:
- Length: Minimum 6 inches, maximum 34 inches.
- Height: Minimum 3 inches, maximum 17 inches.
- Thickness: Minimum 1/4 inch, maximum 17 inches.
- Weight: Minimum 6 ounces, maximum 35 pounds.
- DMM 401.2.3.2 (a-j) lists nonmachinable criteria for Parcel Post, including the following: "[j.] Parcels with characteristics (such as inadequate packaging) that could result in damage to the contents of the mailpiece, other parcels, or postal machinery if mechanical sortation is used."

Based on the requirements in DMM 401.1.5 and 401.2.3.2, use the following guidelines to determine whether to assess a nonmachinable surcharge for shrubs, trees, and other nursery stock items:

- Assess a nonmachinable surcharge if the item does not meet the machinable criteria in DMM 401.1.5 or if the item meets any of the nonmachinable criteria in DMM 401.2.3.2.
- Don't assess a nonmachinable surcharge if an item a) meets the machinable criteria in DMM 401.1.5 and is mailed completely enclosed in a box or carton that constitutes adequate packaging, or b) is mailed as follows:
- At Express Mail ${ }^{\circledR}$ rates.
- At Priority Mail ${ }^{\circledR}$ rates.
- At Parcel Post oversized rates.
- With special handling service.
- At the following Parcel Select ${ }^{\circledR}$ discount rates:
- Destination sectional center facility (DSCF) discount rates sorted to 5-digit containers.
- Destination delivery unit (DDU) discount rates.

For more details see the DMM, available online at $h t t p: / /$ pe.usps.gov.

## CREATE MEMORIES WITH MAIL



Lunar New Year:<br>Year of the Rat<br>Available in January

Black Heritage:
Charles W. Chesnutt
Available in January

Literary Arts: . 41
Marjorie Kinnan Rawlings
Available in February
American Scientists . 41
Available in March

Breast Cancer Research . 55
Proceeds fund breast cancer research:

## Finance

## Federal Income Tax Withholding

Effective as soon as possible in 2008, payroll checks will reflect the increase in the biweekly personal exemption value for each federal tax allowance from $\$ 130.77$ to $\$ 134.62$. Based upon provisions in the Jobs and Growth Tax Relief Reconciliation Act of 2003, the six tax percentages remain at $10,15,25,28,33$, and 35 percent, respectively. All information in this article is based upon both a biweekly payroll period (PP) and the withholding tables contained in IRS Publication 15.

| Federal Income Tax Withholding Table |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Single Person |  |  |  | Married Person |  |  |  |
| Wages ${ }^{1}$ |  | The withholding amount is: |  | Wages ${ }^{1}$ |  | The withholding amount is: |  |
| Over... | But not over... | Withholding amount | Of excess over | Over... | But not over... | Withholding amount | Of excess over |
| \$0 | \$102 | \$0 | - | \$0 | \$308 | \$0 | - |
| \$102 | \$396 | 10\% | \$102 | \$308 | \$906 | 10\% | \$308 |
| \$396 | \$1,306 | \$29.40 plus 15\% | \$396 | \$906 | \$2,775 | \$59.80 plus 15\% | \$906 |
| \$1,306 | \$3,066 | \$165.90 plus 25\% | \$1,306 | \$2,775 | \$5,302 | \$340.15 plus 25\% | \$2,775 |
| \$3,066 | \$6,404 | \$605.90 plus 28\% | \$3,066 | \$5,302 | \$7,988 | \$971.90 plus 28\% | \$5,302 |
| \$6,404 | \$13,833 | \$1,540.54 plus 33\% | \$6,404 | \$7,988 | \$14,042 | \$1,723.98 plus 33\% | \$7,988 |
| \$13,833 |  | \$3,992.11 plus 35\% | \$13,833 | \$14,042 | - | \$3,721.80 plus 35\% | \$14,042 |

1. Wages are determined after subtracting withholding allowances, CPP, FEDVIP, FEHB, FSA, and TSP contributions from your gross earnings.

Commuter Program Pretax (CPP), Federal Employees Dental and Vision Insurance Program (FEDVIP), Federal Employees Health Benefits (FEHB), Flexible Spending Account (FSA), and Thrift Savings Plan (TSP) contributions made by employees are treated as pretax monies for these computations. When calculating your taxes, remember to subtract your withholding allowances and all of these contribution amounts from your gross earnings.

Note: There are two technical exceptions to this pretax rule. TSP contributions are tax-deferred; however, they are deducted during these computations. Additionally, in rare instances, if an employee has signed a pretax waiver for FEHB benefits, the benefits are considered to be taxable income and not used in these calculations.

To determine the amount of withholding, follow the steps listed below:

1. Determine normal biweekly gross wages from earnings statement.
2. Determine normal biweekly TSP contributions from earnings statement.
3. Determine normal biweekly FSA contributions from earnings statement. If applicable, add the amounts from both the FSA Dependent Child (FSADC) Sub-Account and the FSA Health Care (FSAHC) Sub-Account.
4. Determine normal biweekly FEHB pretax employee contribution from earnings statement (abbreviated as HP).
5. Determine normal CPP employee contribution from earnings statement. Note: This program is administered on a monthly basis. The CPP contribution is deducted in every second PP.
6. Determine normal Federal Employees Dental and Vision Insurance Program (FEDVIP) employee contribution from earnings statement.
7. Multiply the number of exemptions claimed by the new biweekly exemption value of $\$ 134.62$ (withholding allowance). The federal tax line on the earnings statement shows the number of exemptions claimed (e.g., S1 = Single with One Exemption, M3 = Married with Three Exemptions).
8. Subtract the amounts in Step 2 (TSP), Step 3 (FSA), Step 4 (FEHB), Step 5 (CPP), Step 6 (FEDVIP), and Step 7 (Exemptions) from Step 1 (biweekly gross wages). The remainder is the amount that is subject to withholding.
9. Determine which range this amount falls into on the Federal Income Tax Withholding Table, and follow the instructions listed in the table.

The following is an example of how to compute federal income taxes for a Federal Employee Retirement System (FERS) employee who claims Married with Three Exemptions, and makes pretax contributions to the TSP, FSA, FEHB, CPP, and FEDVIP.

## Example:

A FERS employee receives $\$ 3,668.76$ as biweekly gross wages. The employee makes the following contributions: 11 percent of gross (\$403.56) per PP to the TSP; $\$ 60.00$ per PP to the FSADC Sub-Account; $\$ 90.00$ per PP to the FSAHC SubAccount; $\$ 130.56$ per PP for FEHB (\$130.56 is the actual cost for a Postal Service employee paying for High Option Self and Family (Category One) with the GEHA Benefit Plan); $\$ 100.00$ for this PP to the CPP; and $\$ 43.00$ for the GEHA PPO High Option Dental Biweekly Premium (Rating Region 2). The employee claims Married with Three Exemptions (M3 on the Federal Tax line of the earnings statement). Using the information provided above in the Federal Income Tax Withholding Table, federal taxes are computed as follows:

| 1. Total biweekly gross wages | $\$ 3,668.76$ |
| :--- | ---: |
| 2. TSP contributions | 403.56 |
| 3. FSADC contribution | 60.00 |
| FSAHC contribution | 90.00 |
| Total FSA contribution | 150.00 |
| 4. FEHB contribution | 130.56 |
| 5. CPP contribution | 100.00 |
| 6. FEDVIP contribution | 43.00 |
| 7. Exemptions $(3 \times \$ 134.62)$ | 403.86 |

Computation continues as follows:

| Biweekly gross wages | $\$ 3,668.76$ |
| :--- | ---: |
| Minus TSP contributions | -403.56 |
| Minus FSA contributions | -150.00 |
| Minus FEHB contributions | -130.56 |
| Minus CPP contributions | -100.00 |
| Minus FEDVIP contributions | -43.00 |
| Minus exemptions | -403.86 |
| Amount of wages subject to withholding | $\mathbf{\$ 2 , 4 3 7 . 7 8}$ |

To complete the computation, refer to the Married/Biweekly segment of the Federal Income Tax Withholding Table. The amount of wages subject to withholding, $\$ 2,437.78$, falls within the "over $\$ 906$ but not over $\$ 2,775$ " range. Using the information provided within that range, the final computation is as follows:

| Amount subject to withholding | $\$ 2,437.78$ |
| :--- | ---: |
| Subtract $\$ 906$ from $\$ 2,437.78$ | $1,531.78$ |
| Multiply $\$ 1,531.78$ by $.15(15 \%)$ | 229.77 |
| Add from the table | 59.80 |
| Add $\$ 229.77$ and $\$ 59.80$ | 289.57 |
| Total federal income tax <br> from this employee's biweekly check | $\$ 289.57$ |

*Rounding may vary this total by a few cents.

## Revenue Unit for Fiscal Year 2007

The revenue unit for Fiscal Year 2007 is $\$ 348.09$. This is the average revenue for 1,000 pieces of revenuegenerating mail and special services transactions. The revenue unit is used in the process of determining the proper cost ascertainment group (CAG) for Post Offices.

To find revenue information for an individual Post Office ${ }^{\text {TM }}$, visit the Headquarters Accounting Web Site on the Postal Service ${ }^{\text {TM }}$ Intranet:

- Go to http://blue.usps.gov.
- Click on the Inside USPS tab.
- Under "Finance," click on Accounting.
- Under "Related Links," click on ANCM / FNCM / GR.
- Click the Enter Gross Revenue button.
- Click on the Gross Revenue Inquiry link.
- In the Report Data section, select any of the requested data attributes (e.g., Gross Revenue, Number of Revenue Units, etc.).
- In the Report Criteria section, select the fiscal year and enter your finance number.
- Click the Run Report button to display results.
(The direct URL for the ANCM/FNCM/GR Web page is http://mnpb1:10065/access.html.)
- Accounting Policy,

Finance, 1-31-08

## Reminder: International Reply Coupons

All postal retail units must submit foreign-issued (exchanged) and U.S.-issued (redeemed) international reply coupons (IRCs) accepted through December 31, 2007, to the stamp distribution office (SDO) or stamp services center (SSC).

Redemption rates for foreign-issued exchanged IRCs are based on the round date stamp (on the right-hand side of the coupon) and the list below:

| Date | Redemption Rates |
| :--- | :---: |
| $01 / 01 / 2002-01 / 07 / 2006$ | 0.80 |
| $01 / 08 / 2006-05 / 13 / 2007$ | 0.84 |
| $05 / 14 / 2007-$ Present | 0.90 |

Section 1401.3 of the Field Accounting Procedures (FAP) guide contains specific instructions for submitting exchanged foreign-issued and redeemed U.S.-issued IRCs to their servicing SDO or SSC.

FAP section 1401.4 contains specific instructions for SDOs and SSCs to account for returned IRCs and submission to the accounting service center (ASC).

SDOs and SSCs must mail IRCs by February 29, 2008, to the following address:

EAGAN ASC FINANCE BRANCH
FINANCIAL REPORTING
2825 LONE OAK PKWY
EAGAN MN 55121-9617
The FAP is available on the Postal Service Intranet:

- Go to http://blue.usps.gov/finance.
- Under "References," click on the AUG 2007 Draft link for Field Accounting Procedures (FAP).
(The direct Web site address is http://blue.usps.gov/ accounting/_pdf/draftFAP.pdf.)


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## Taxis Dog Bakery is proud to announce

## Gourmet dog treats with images licensed by the United States Postal Service in specialty shops across the USA and online.

This Valentine's Day share your favorite stamp images with your four legged friends.


Taxi's treats are all natural and hand cut, made with all human grade ingredients and are baked to order.


Find our pet treats and other fun and unique gifts for you and your pet at
www.homegrowndog.com

Products featured in this promotion are for individual purchases or Postal Service promotional events. These items are not for resale in Postal Service retail stores.

## Marketing

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {TM }}$
also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http:// ribbs.usps.gov/files/advance/advtech.pdf or contact the National Customer Support Center at 800-238-3150.

| Requested Delivery Dates | Title of Mailing | Class and Type of Mail | Number of Pieces (Millions) | Distribution | Presort Level | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2/1/08-2/4/08 | JCP Big \& Tall Catalog | Standard/ Catalog | 3.6 | Nationwide | Car-Rt | Quebecorworld, RR Donnelley |
| 2/1/08-2/4/08 | JCP Early on Trend Catalog | Standard/ Catalog | 2.0 | Nationwide | Car-Rt | Quebecorworld, RR Donnelley |
| 2/4/08-2/6/08 | JCP Wk 1 Super Saturday | Standard/ Letter | 8.0 | Nationwide | Car-Rt | Harte-Hanks |
| 2/4/08-2/7/08 | Ginny's | Standard/ Catalog | 4.1 | Nationwide | Barcoded, 3/5-Digit, Car-Rt | Quad Graphics, Lomira, WI |
| 2/5/08-2/11/08 | Life Line Screening | Standard/ Letter | 2.0 | Nationwide | 3/5-Digit | Mail America, Forest, VA |
| 2/6/08-2/8/08 | JCP Wk 2 Friends/Family | Standard/ Letter | 6.0 | Nationwide | Car-Rt | Harte-Hanks |
| 2/6/08-2/11/08 | Costco: Thank You for Being a Great Member Over \$400 in Savings Inside | Standard/ Letter | 15.0 | Nationwide | $\begin{aligned} & \text { Barcoded, } \\ & \text { 3/5-Digit, Car-Rt } \end{aligned}$ | Segerdahl |
| 2/8/08-2/11/08 | JCP Home Sale Catalog | Standard/ Catalog | 9.7 | Nationwide | Car-Rt | Quebecorworld, RR Donnelley |
| 2/11/08-2/14/08 | Midnight Velvet | Standard/ Catalog | 1.394 | Nationwide | $\begin{array}{\|l\|} \hline \text { Barcoded, } \\ \text { 3/5-Digit, Car-Rt } \end{array}$ | Quad Graphics, Martinsburg, WV |
| 2/11/08-2/14/08 | The Swiss Colony | $\begin{array}{\|l} \hline \text { Standard/ } \\ \text { Catalog } \end{array}$ | 1.0 | Nationwide | $\begin{array}{\|l\|} \hline \text { Barcoded, } \\ \text { 3/5-Digit, Car-Rt } \end{array}$ | Quad Graphics, Lomira, WI |
| 2/13/08-2/15/08 | Nordstrom February Book | $\begin{aligned} & \text { Standard/ } \\ & \text { Flat } \end{aligned}$ | 1.95 | Nationwide | Barcoded, 3/5-Digit, Car-Rt | Arandell |
| 2/13/08-2/16/08 | Ashro Lifestyle | Standard/ Catalog | 1.2 | Nationwide | $\begin{aligned} & \text { Barcoded, } \\ & \text { 3/5-Digit, Car-Rt } \end{aligned}$ | RR Donnelley, Mattoon, IL |

- Business Service Network Integration, Customer Service, 1-31-08


## Approved eVS Mailers

The parcel mailers listed in the table at the end of this article are currently the only ones authorized to manifest parcel mail using the Electronic Verification System (eVS) to pay for parcel mailings that are prepared under Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 705.2.9 and that meet the technical specifications in Publication 205, Electronic Verification System Business and Technical Guide.

The following is a new customer using eVS for postage payment:

- Newgistics, Inc., has acquired Cornerstone Shipping Solutions, Inc., and will initially keep the Cornerstone permit imprint account in Milan, IL. It will begin entering parcels with the Newgistics permit imprint starting February 1, 2008, at any of the bulk mail centers/
auxiliary service facilities, sectional center facilities, and destination delivery units.
The following customers are testing eVS and not using eVS for postage payment:
- FedEx SmartPost: Parcels contain the "eVS" endorsement in the permit imprint indicia printed on its mailing labels.
- International Distribution Services (IDS): Parcels contain the "eVS test" endorsement in the permit imprint indicia printed on its mailing labels.


## PS Form 8125

eVS mailers are not required to use PS Form 8125, Plant-Verified Drop Shipment (PVDS) Verification and Clearance, with these exceptions:

- Newgistics (formerly Cornerstone Shipping Solutions, Inc.) uses PS Form 8125 as an option to obtain a "start-the-clock" scan.
- DHL Express is required to use PS Form 8125 to document parcels presented at destination entry facilities. DHL Express prepares and pays for some destination entry parcels under eVS (such parcels are endorsed with "eVS" in the permit imprint indicia) and prepares and pays for other destination entry parcels under traditional plant-verified drop shipment (PVDS) manifesting procedures.
- FedEx SmartPost and International Distribution Services (IDS), which are testing eVS, are required to prepare and present PS Form 8125, along with all other paperwork required for PVDS manifesting procedures.


## Resources and Information

Mailers interested in eVS can obtain information about the program from the following sources:

- Publication 205, Electronic Verification System Business and Technical Guide. This publication contains business and technical information about eVS, including current coding and file formats. The publication is available online at http://www.usps.com/ cpim/ftp/pubs/pub205.pdf.
- Posta/One! ${ }^{\circledR}$ Help Desk. The Help Desk can provide general business and technical information about the program, provide required forms, and assist mailers in completing the eVS application. Mailers can contact the Help Desk either by e-mail at postalone@usps.gov or by telephone at 800-5229085.


## Approved eVS Mailers-January 31, 2008

| eVS Mailer | District <br> Administering Office | Permit Location ZIP Code | Permit Imprint Number | Company Designation in Permit Imprint Indicia | Type of Entry Points |
| :---: | :---: | :---: | :---: | :---: | :---: |
| AMAZON.COM <br> 605 5TH AVE SO <br> SEATTLE WA 98104-4438 | Seattle | 98134 | 895 | AFS | DBMC |
| AMERICAN PARCEL SOLUTIONS 5445 HAROLD GATTY DR <br> SALT LAKE CITY UT 84093-3751 | Salt Lake City | 84199 | 889 | APS | DBMC, DDU |
| BLUE PACKAGE DELIVERY 1636 GERVAIS AVE STE 3 SAINT PAUL MN 55109-2136 | Northland | 55101 | 1088 | BPD | DBMC, DDU |
| NEWGISTICS INC 1410 11TH ST W MILAN IL 61264-2264 | Hawkeye | 61201 | 103 | Newgistics | $\begin{aligned} & \text { DBMC, DDU, } \\ & \text { Origin } \end{aligned}$ |
| DHL EXPRESS <br> 1200 S PINE ISLAND RD STE 600 PLANTATION FL 33324-4465 | South Florida | 33021 | 2416 | DHL | DBMC, DDU |
| INTERNATIONAL BRIDGE INC 525 TECHNOLOGY AVE BLDG C OREM UT 84097-6203 | Salt Lake City | 84199 | 73 | International Bridge | $\begin{aligned} & \text { DBMC, DSCF, } \\ & \text { DDU } \end{aligned}$ |
| LBD FULFILLMENT <br> 8659 EAST BROAD ST <br> REYNOLDSBURG OH 43068-9715 | Columbus | 43218 | 245 | LBD Fulfillment | DBMC, Origin |
| PICKUPOSTAL.COM <br> 1125 LINDERO CANYON RD STE A8 WESTLAKE VILLAGE CA 91362-5474 | Van Nuys | 91362 | 195 | PUP | DBMC, DDU |
| UPS WORLDWIDE FORWARDING INC 55 GLENLAKE PKWY NE FL 5 <br> ATLANTA GA 30328-3474 | Atlanta | 30304 | 35 | UPS | DDU |

Note: International Bridge, Inc., is also doing business as ParcelPool.com.

## Domestic Insurance

The Postal Service ${ }^{\text {TM }}$ delivers millions of packages annually. Security is essential when sending valuables through the mail. Whether you are sending jewelry, antiques, or expensive clothing, insurance provides that security.

Insure a package only for what its contents are worth. If you file a claim, acceptable evidence is required to establish the cost or value of the article at the time it was mailed. Insured mail service purchased at a retail Post Office ${ }^{\text {TM }}$ provides up to $\$ 5,000$ coverage for a lost or damaged article. For mail insured for more than $\$ 200$, the recipient must sign for the article at delivery. Delivery status information and/or the signature can be obtained by purchasing Delivery Confirmation ${ }^{\text {TM }}$ service or Signature Confirmation ${ }^{\text {TM }}$ service.

In addition to purchasing domestic insurance at a Post Office, you can purchase insurance (up to \$500) at these alternate access locations:

- An Automated Postal Center ${ }^{\circledR}\left(\right.$ APC $\left.^{\circledR}\right)$ in Post Office lobbies. To find APC locations, go to www.usps.com/ locator; in the Options drop-down box under "What are you trying to locate?" select "Automated Postal Centers," complete the rest of the requested information, and then click on Search.
- Click-N-Ship ${ }^{\circledR}$ at www.usps.com/shipping/label.htm.
- eBay Shipping Zone at http://pages.ebay.com/usps/ shippingitems/labels.html.
For more information on domestic insurance, visit www.usps.com/insurance.


## Things to Know

- Insurance purchased online cannot be combined with insurance purchased at a Post Office.
- Insurance coverage of more than $\$ 500$ cannot be purchased online.
- Insurance coverage of more than $\$ 500$ must be purchased at any Post Office.


## Domestic Insurance Claims

A customer can file a claim for a lost or damaged article by completing Section A of PS Form 1000, Domestic Claim or Registered Mail Inquiry, and presenting it to any Post Office. Additional information on filing claims is available at www.usps.com/insuranceclaims/welcome.htm.

## Online Insurance Claims - Buy Online, File Online

There is more convenience for Click-N-Ship and eBay shippers. Customers who purchase domestic insurance online (up to \$500) through Click-N-Ship or the eBay Shipping Zone can file their claims for loss or damage online at www.usps.com/onlineclaims - at that Web site, just register or sign in and enter the claim information, which is directly transmitted to the St. Louis Accounting Services for processing.

For more information, go to www.usps.com/ insuranceclaims/online.htm.

It's Quick, Easy, Convenient ${ }^{\circledR \text { ! }}$ !

- Value Added and Special Services, Product

Development, 1-31-08

## Postal Service Announces Two New Shipping Initiatives

The Postal Service ${ }^{\text {TM }}$ has announced that its Board of Governors approved the following two new shipping initiatives to grow its shipping business and revenue:

1. The new Priority Mail ${ }^{\circledR}$ Large Flat-Rate Box enables customers to ship 50 percent more than with the current flat-rate box. There will be a special version of the box for the military, and a $\$ 2$ discount, if shipped to an Army Post Office or Fleet Post Office (APO/ FPO) address. In addition, the box may be used for both domestic and international shipping.

- The domestic shipping price will be $\$ 12.95$.
- The military shipping price (when addressed to an APO/FPO address) will be $\$ 10.95$.
- The international shipping price will be $\$ 29.95$ to Canada or Mexico, and $\$ 49.95$ to all other countries.

2. The Postal Service will establish a $\$ 12.50$ premium for Sunday and holiday delivery of Express Mail ${ }^{\circledR}$ items. The premium reflects the higher costs of delivering on Sundays and holidays, when Post Offices ${ }^{\text {TM }}$ are usually closed. As a lower-cost alternative, customers who do not need Sunday or holiday delivery may instead opt to have Express Mail items delivered on Monday or the next business day after the holiday at the regular Express Mail price.
The Postal Service will continue to offer the original Priority Mail Flat-Rate Boxes, which currently retail domestically for $\$ 8.95$.

The prices for the new Priority Mail Large Flat-Rate Boxes take effect on March 3, 2008. The Sunday and holiday delivery premium also takes effect on March 3, 2008.

- Package Services and Product Information Requirements, Product Development, 1-31-08


## International Inquiries and Claims

It's the time of year when customers might need to know how they can make an inquiry on their international holiday package or file an insurance claim if the item was lost or damaged. When it comes to international claims, the first step is to initiate an inquiry.

## How to File an Inquiry

Complete instructions for filing an inquiry are available on Notice 122-A, International Mail: Instructions to Initiate an Inquiry. An image of the current edition of Notice 122-A is shown below.

| UNITED STATES |  |  |  | International Mail Instructions to Initiate an Inquiry |
| :---: | :---: | :---: | :---: | :---: |
| Item Sent to a Foreign Country <br> To report the loss, damage, or missing contents of an article sent to a foreign country, please call our International Inquiry Center at 800-222-1811. You will be asked to provide the relevant information regarding the article, including but not limited to the following: <br> 1. Item number appearing under the barcode. | 2. Names, addresses, and telephone numbers of the mailer and addressee. <br> 3. Date of mailing. <br> The International Inquiry Center will correspond with the post in the foreign country. Upon determination that a claim for the item should be initiated, we will provide you with a claim packet, which includes instructions on how to complete and submit the claim. |  |  | Before initiating an inquiry on an item mailed to a foreign country, allow sufficient time for delivery of the mailpiece in the foreign country. Use the information in the table below to initiate inquiries. <br> Item Received From a Foreign Country <br> If you receive an article that was sent from a foreign country that is in damaged condition |
|  |  | When to File (from | $m$ mailing date) | Item Received From a Foreign Country <br> If you receive an article that was sent from a foreign country that is in damaged condition or has some or all of its contents missing, take it to any Post Office ${ }^{\mathrm{TM}}$ immediately for inspection. You must present the article, mailing container, wrapping, packaging, and any other contents received. The Post Office will verify damage and have you complete PS Form 2855, Claim for Indemnity International Registered Mail, Insured, Ordinary Parcel and Express Mail ${ }^{\circledR}$. |
| Product/Extra Service | Who | No Sooner Than | No Later Than |  |
| Global Express Guaranteed ${ }^{\text {® }}$ | U.S. Sender Only | 3 days ${ }^{1}$ | 30 days |  |
| Express Mail International ${ }^{\circ}$ | U.S. Sender Only | 3 days $^{2}$ | 90 days |  |
| Express Mail International with Guarantee | U.S. Sender Only | 3 days ${ }^{1}$ | 30 days |  |
| Priority Mail International ${ }^{\text {m }}{ }^{3}$ | Sender or Addressee | 7 days | 6 months |  |
| Registered Mail Service | Sender or Addressee | 7 days | 6 months |  |
| ${ }^{1}$ No sooner than 3 days or the guaranteed delivery date. <br> ${ }^{2}$ No sooner than 3 days or the estimated delivery day. <br> ${ }^{3}$ Inquiries for Priority Mail International flat-rate envelopes will not be accepted unless registered service is purchased. |  |  |  | NOT 122-A, December 2007 PSN 7610-08-000-3561 |

Note: Ordering information for Notice $122-\mathrm{A}$ is included later in this article.

## How to File a Claim

After receiving the inquiry, the Postal Service ${ }^{T M}$ will determine if the article was lost or damaged. If it has been, the International Inquiry Center will send the customer a claim packet, which includes instructions explaining how the customer can file a claim and what documentation the customer must include, as noted below:

- If mailed in the United States:
- For Global Express Guaranteed ${ }^{\circledR}\left(G X G^{\circledR}\right)$ items: The original receipt of the GXG Air Waybill/Shipping Invoice. Photocopies are not acceptable.
- For Express Mail International ${ }^{\circledR}$ items: PS Form 2861, Express Mail International Service Inquiry - Reclamation, which is included in the claim package from the International Inquiry Center.
- For registered items or Priority Mail International ${ }^{T M}$ insured or ordinary parcels: The original mailing receipt and the sender's copy of PS Form 2976-A, Customs Declaration and Dispatch Note - CP 72, issued at the time of mailing. Photocopies are not acceptable.
- If mailed from a foreign country: The original mailing receipt if available, the customs label, the wrapper, and any other markings or endorsements on the mailing container that indicate how it was sent.
The customer must also submit acceptable evidence to establish the cost or value of the article at the time it was mailed. The Postal Service may request other evidence to help determine an accurate value. Examples of acceptable evidence include a paid sales receipt, paid invoice, or statement of value from a reputable dealer or, if unavailable, a statement from the customer describing the lost or damaged article, including the date and place of purchase, the amount paid, and whether it was new or used.
Note: The Postal Service will not return a customer's receipts, invoices, and documentation submitted as proof of insurance and evidence of value.


## Where to File a Claim

Mail the completed claim form with appropriate documentation and evidence of value to the following address:

## INTERNATIONAL CLAIMS

ST LOUIS ACCOUNTING SERVICE CENTER
PO BOX 80146
ST LOUIS MO 63180-0146
For detailed information regarding the inquiry and claims process, see Chapter 9, Inquiries, Indemnities, and Refunds, in Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ ), which can be accessed via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## How to Order Notice 122-A

Postal Service personnel can order Notice 122-A from the Material Distribution Center (MDC) by using touch-tone order entry (TTOE): Call 800-273-1509.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.) For complete TTOE ordering instructions, visit the Materials Customer Service Web site at http://blue.usps.gov/purchase/_doc/ops_ttoeins.doc or call National Materials Customer Service at 800-332-0317, option 2.

Use the following information to order Notice 122-A:

| PSIN: | NOT122A |
| :--- | :--- |
| PSN: | $7610-08-000-3561$ |
| Unit of Issue: | PD |
| Minimum Order Quantity: | 1 |
| Quick Pick Number: | N/A |
| Bulk Pack Quantity: | 200 |
| Price: | $\$ 0.3525$ |

## PFS Poster Is Now Available Through MessageMaker 3

A glossy new poster is available for Post Offices ${ }^{\text {TM }}$ to help promote the Premium Forwarding Service (PFS) product in retail lobbies. An image of the PFS poster is shown on page 71 in this issue of the Postal Bulletin.

You can order the PFS poster through MessageMaker 3 (MM3). If you do not have access to MM3, please contact your area advertising coordinator.

The PFS poster complements Sign 615, Take Your Mailbox With You (Premium Forwarding Service Countercard), and Publication 615, Premium Forwarding Service (brochure). You can order these items through the Material Distribution Center (MDC) by using touch-tone order entry (TTOE): Call 800-273-1509.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.) For complete TTOE ordering instructions, visit the Materials Customer Service Web site at http://blue.usps.gov/purchase/_doc/ops_ttoeins.doc or call National Materials Customer Service at 800-332-0317, option 2.

Use the following information to place your orders:

| PSIN: | PUB615 | SGN615 |
| :--- | :--- | :--- |
| Description: | PFS brochure | PFS countercard |
| PSN: | $7610-08-000-1458$ | $7690-08-000-1500$ |
| Unit of Measure: | EA | EA |
| Issue Increment: | 100 | 1 |
| Quick Pick Number: | 642 | NA |
| Price: | $\$ 0.0215$ | $\$ 0.7438$ |

Each Post Office should order only one copy of Sign 615 (the PFS countercard), which has a pocket to hold copies of Publication 615 (the PFS brochure).

- Product Management, Product Development, 1-31-08


USPS ${ }^{\circledR}$ Premium Forwarding Service-It's like taking your mailbox with you Please see a retail associate for the terms and conditions of Premium Forwarding Service.

## Philately

## Stamp Announcement 08-04: American Scientists



Copyright USPS 2007

On March 6, 2008, in New York, New York, the Postal Service ${ }^{\text {TM }}$ will issue 41-cent, American Scientists commemorative stamps in four designs in a pressure-sensitive adhesive (PSA) pane of 20 stamps (Item 462200). Designed by Victor Stabin of Jim Thorpe, Pennsylvania, the stamps go on sale nationwide March 6, 2008.

This second American Scientists stamps issuance honors theoretical physicist John Bardeen, biochemist Gerty Cori, astronomer Edwin Hubble, and structural chemist Linus Pauling.

For each stamp, artist Victor Stabin created a collage featuring a portrait of the scientist along with diagrams or photographic representations that are associated with major contributions made by the scientist. Information about the specific elements in each collage is contained in the design briefs of the individual profiles on the back of each stamp.

## How to Order First Day of Issue Postmark

Customers have 60 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office ${ }^{T M}$, at The Postal Store ${ }^{\circledR}$ Web site at www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

## AMERICAN SCIENTISTS STAMPS

POSTMASTER
421 EIGHTH AVE RM 2029B
NEW YORK NY 10199-9998
After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by May 5, 2008.

| Issue: | American Scientists |
| :---: | :---: |
| Item Number: | 462200 |
| Denomination \& |  |
| Type of Issue: | 41-cent Commemorative |
| Format: | Pane of 20 (4 designs) |
| Series: | N/A |
| Issue Date \& City: | March 6, 2008, New York, NY 10199 (Mega Stamp Show) |
| Designer: | Victor Stabin, Jim Thorpe, PA |
| Artist: | Victor Stabin, Jim Thorpe, PA |
| Art Director: | Carl T. Herrman, Carlsbad, CA |
| Typographer: | Carl T. Herrman, Carlsbad, CA |
| Engraver: | WRE ColorTech |
| Modeler: | Avery Dennison, SPD |
| Manufacturing Process: | Gravure |
| Printer: | Avery Dennison (AVR) |
| Printed at: | AVR, Clinton, SC |
| Press Type: | Dia Nippon Kiko (DNK) |
| Stamps per Pane: | 20 |
| Print Quantity: | 28 million stamps |
| Paper Type: | Prephosphored, Type II |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | AVR, Clinton, SC |
| Colors: | Yellow, Magenta, Black, Cyan |
| Stamp Orientation: | Horizontal |
| Image Area ( $w \times h$ ): | $1.42 \times 0.85 \mathrm{in} . / 36.068 \times 21.59 \mathrm{~mm}$ |
| Overall Size ( $\mathrm{w} \times \mathrm{h}$ ): | $1.56 \times 0.98 \mathrm{in} . / 39.624 \times 24.892 \mathrm{~mm}$ |
| Full Pane Size ( $\mathrm{w} \times \mathrm{h}$ ): | $7.25 \times 5.85 \mathrm{in} . / 184.15 \times 148.59 \mathrm{~mm}$ |
| Plate Size: | 160 stamps per revolution |
| Plate Numbers: | "V" followed by four (4) single digits |
| Marginal Markings: |  |
| Front: | "© 2007 USPS" • Price ". $41 \times 20=$ $\$ 8.20$ " • Plate position diagram - Header "American Scientists" - Plate numbers in four corners of pane |
| Back: | Barcodes " 462200 " in four corners of pane - Biographical paragraphs on back of stamps - USPS logo |

## How to Order First Day Covers

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by calling 800-STAMP-24 or writing to:

INFORMATION FULFILLMENT
DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014

## Philatelic Products

There are three philatelic products available for this stamp issue:

- Item 462263*, First Day Cover Set/4, \$3.16.
- Item 462291*, Ceremony Program with 4 stamps, \$6.95.
- Item 462293*, First Day Cover Keepsake with 4 First Day Covers, \$11.36.
Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.


## Distribution: Item 462200, 41-cent American Scientists PSA Pane of 20 Stamps

Stamp distribution offices (SDOs) will receive approximately 25 to 30 percent of their full standard automatic distribution quantity for a PSA sheet stamp. Distributions are rounded up to the nearest master carton size $(40,000$ stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to Post Offices of one-fourth their full standard automatic distribution quantity using PS Form 17, Stamp Requisition/ Stamp Return. SDOs must not distribute stamps to Post Offices before February 29, 2008.

## Additional Supply

Post Offices requiring additional stamps must requisition Item 462200 from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For fulfilling supplemental orders from SDOs, the Chicago, New York, Memphis, and San Francisco APDs will each receive 960,000 additional stamps; and the Denver APD will receive 320,000 additional stamps.

## Sales Policy

All Post Offices must acquire and maintain a supply of each new commemorative stamp as long as customer demand exists, until inventory is depleted, or until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures.

- Stamp Services, Government Relations, 1-31-08


## Pictorial Postmarks Announcement

As a community service, the Postal Service ${ }^{T M}$ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. If available, the sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of those postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office ${ }^{\text {TM }}$ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{\circledR}$ postage. Items submitted for postmark may not include
postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: PICTORIAL POSTMARKS, followed by the NAME OF THE STATION, ADDRESS, CITY, STATE, ZIP $+4^{\circledR}$ CODE, exactly as listed below (using all capitals and no punctuation, except the hyphen in the ZIP+4 code).

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.


January 10, 2008
George Washington Carver Museum and Cultural Center
STAMPS OF APPROVAL EXHIBIT
STATION
POSTMASTER
8225 CROSS PARK DR
AUSTIN TX 78710-9998

January 10, 2008
Fundacion Luis Munoz Marin ESTACION CENTENARIO STATION POSTMASTER
585 AVE F D ROOSEVELT STE 223
SAN JUAN PR 00936-9996

January 16, 2008
NPS Pinnacles National Monument PINNACLES NATIONAL MONUMENT CENTENNIAL
STATION
POSTMASTER
PO BOX 9998
PAICINES CA 95043-9998

January 18, 2008
Dunn County Fair Board
DUNN COUNTY CENTENNIAL STATION
POSTMASTER
48 CENTRAL AVE S
KILLDEER ND 58640-9998


January 23, 2008
American Printing House for the Blind APH STATION POSTMASTER PO BOX 31905 LOUISVILLE KY 40231-9905

January 24, 2008
U.S. Postal Service TIMOTHY P PADDEN STATION INSTALLATION OF 25TH POSTMASTER SACRAMENTO, CA POSTMASTER
200 ROYAL OAKS DR SACRAMENTO CA 95813-9998


January 25, 2008
U.S. Postal Service SUPER BOWL 42 EXPERIENCE STATION
POSTMASTER DESIGNEE BRENDA WHITE
5955 W PEORIA AVE
GLENDALE AZ 85302-9998


January 26, 2008
Phoenix Cactus Comicon 2008
PHOENIX CACTUS COMICON 2008
STATION
POSTMASTER
135 N CENTER ST
MESA AZ 85201-9998


EXPLORER I LAUNCH


YEARS OF AMERICA IN SPACE


February 1, 2008
U.S. Postal Service

VALENTINES DAY STATION
POSTMASTER
6664 ROUTE 362
BLISS NY 14024-9998


February 1-14, 2008
Valentine Remailing Program 62nd Year
VALENTINE STATION
POSTMASTER
446 E 29TH ST
LOVELAND CO 80538-9998


February 2, 2008
U.S. Postal Service

GROUNDHOG STATION
POSTMASTER
PO BOX 9998
SUN PRAIRIE WI 53590-9998


SUPER BOWL XLII
ARIZONA OZ.O3.0B



February 9, 2008 THE INSTHUTE OF
TEXAN CULTURES STATON SAN ANTONFD, TEXAS 78205

February 5, 2008
International Pancake Day Board of Directors
INTERNATIONAL PANCAKE DAY STATION POSTMASTER
PO BOX 9998
LIBERAL KS 67901-9998

February 9, 2008
Chinese American Friendship Association of Maine CHINESE NEW YEAR STATION POSTMASTER
125 FOREST AVE
PORTLAND ME 04101-9998
February 2, 2008
West Pawlet Fire Dept and Auxiliary WEST PAWLET STATION POSTMASTER 2841 VT ROUTE 153 WEST PAWLET VT 05775-9998

February 3, 2008
U.S. Postal Service

SUPER BOWL 42 CHAMPIONSHIP
STATION
POSTMASTER DESIGNEE BRENDA
WHITE
5955 W PEORIA AVE
GLENDALE AZ 85302-9998

February 3, 2008
Hartford Bicentennial Committee HARTFORD STATION
POSTMASTER
PO BOX 9998
HARTFORD KY 42347-9998

February 3, 2008
U.S. Postal Service

US MILITARY ACADEMY STATION POSTMASTER PO BOX 9998 WEST POINT NY 10996-9998

## February 9, 2008

UTSA Institute of Texan Cultures
THE INSTITUTE OF TEXAN CULTURES STATION POSTMASTER
10410 PERRIN BEITEL RD SAN ANTONIO TX 78284-9998


February 9, 2008
U.S. Postal Service

MARTIN LUTHER KING JR COMMUNITY MOVEMENT STATION
POSTMASTER
PO BOX 9998
CATSKILL NY 12414-9998

February 9-10, 2008
U.S. Postal Service

STAMP SHOW STATION POSTMASTER
PO BOX 9998
MYRTLE BEACH SC 29577-9998


February 9-10, 2008
U.S. Postal Service

EUPEX 2008 STATION
POSTMASTER 275 E MAIN ST ANDOVER OH 44003-9998

February 10, 2008
Idaho Ronald McDonald House
IDAHO RONALD MCDONALD HOUSE 20TH ANNIVERSARY STATION
POSTMASTER
770 S 13TH ST
BOISE ID 83708-9998


February 12, 2008
Baker University
FOUNDERS DAY STATION POSTMASTER
PO BOX 9998 BALDWIN CITY KS 66006-9998


FEBRUARY 13, 2008 • NEW YORK NY 10002


February 13, 2008
South Hill Lodge No 297 A. F. and A.M

CENTENNIAL ANNIVERSARY STATION
POSTMASTER
PO BOX 9998
SOUTH HILL VA 23970-9998

- Stamp Services,

Government Relations, 1-31-08

## How to Order the First Day of Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first day of issue postmarks by mail. They may purchase new stamps at their local Post Office ${ }^{\text {TM }}$, by telephone at 800-STAMP-24, or at The Postal Store ${ }^{\circledR}$ Web site at www.usps.com/shop.

## Traditional Postmarks

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5 -cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first day of issue postmark, the Postal Service ${ }^{\mathrm{TM}}$ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first day of issue city. The first day of issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, P.O. Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

## Digital Color Postmarks

Only select stamp issues offer a digital color postmark. Customers may submit \#6 or \#10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80-pound Accent Opaque, acid-free, $9 / 16 "$ side seams with no glue on the flap. The maximum size of all digital color postmarks is 2 " high x 4 " long. Allow
sufficient space on the envelope to accommodate the postmark and do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of non-specified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first day of issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to: Cancellation Services, Stamp Fulfillment Services, P.O. Box 449992, Kansas City, MO 64144-9992.

After applying the first day of issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.


Digital Color Pictorial

Celebrating Lunar New Year Stamp
POSTMASTER
SPECIAL CANCELLATIONS
PO BOX 880066
SAN FRANCISCO CA 94188-0066

$\qquad$

Available through March 8, 2008


MARJORIE KINNAN
RAWLINGS
$\sim$ FIRST DAY OF ISSU
FEBRUARY 21, 2008
Black and White Pictorial

Available through April 21, 2008
Marjorie Kinnan Rawlings Stamp
POSTMASTER
6300 SE 221ST ST HAWTHORNE FL 32640-9998

## Safety

## If You Drive for the Postal Service, You Must Have a State Driver's License

Postal Service ${ }^{\text {TM }}$ drivers are required to comply with the following:

- If you operate a motor vehicle as part of your duties, then you must have a valid, current state driver's license in your possession while driving the vehicle. This requirement applies to all drivers of vehicles owned or leased by the Postal Service, owned by contractors, or owned by the driver.
- If you operate a motor vehicle that requires a commercial driver's license, then you must have in your possession a commercial driver's license and a valid state driver's license while driving on the job.
- You must comply with any restrictions on your state driver's license.
- You must produce a current, valid state driver's license upon the request of your supervisor or manager.
- You are required to notify your supervisor or manager if your state driver's license or commercial driver's license is suspended or revoked.

Postal Service managers and supervisors are required to comply with the following:

- If you operate a motor vehicle in the performance of duty, you must comply with the rules for drivers listed above.
- Once a quarter, you must verify that every Postal Service driver under your supervision has a current, valid state driver's license.
- You must suspend or revoke the Postal Service driving privileges of any employee who:
- Can't show you a current, valid state driver's license.
- Can't show you a commercial driver's license (if required by state law and job duties).
- When you suspend or revoke an employee's driving privileges, comply with the following:
- Do not allow the employee to drive in the performance of duty until he or she produces a current and valid state driver's license (and commercial driver's license if required).
- For bargaining unit employees, see Article 29 of the appropriate collective bargaining agreement to determine whether rights or obligations exist concerning reassignment to non-driving duties.

[^1]
# OVERNICHT NOT OVERPRICED 

choose Express Mail' service overnight guaranteed ${ }^{*}$

## TODAY'S MAIL $\geqslant$





[^0]:    Ordering Information: Following is the list of postal stock numbers (PSNs) to use when ordering copies of the Postal Bulletin from the MDC:

[^1]:    - Safety and Environmental Performance Management, Employee Resource Management, 1-31-08

