## Helping our business customers save time and reduce costs.



UNITED STATES
POSTAL SERVICE

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The Postal Bulletin is also available on the World Wide Web at http://www.usps.com/cpim/ftp/bulletin/pb.htm for customers and at http://blue.usps.gov for employees.

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PB 22094 (1-23-03)


The Postal Bulletin is published biweekly; information is effective for one year unless it changes a permanent directive or unless otherwise specified.

| Ordering Information: Following is the list of postal stock numbers (PSNs) to use when ordering copies of the Postal Bulletin from the MDC: |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| PB 22106: $7690-05-000-5975$ | PB 22098: $7690-05-000-5967$ | PB 22091: $7690-05-000-4856$ | PB 22084: $7690-05-000-4849$ |
| PB 22105: $7690-05-000-5974$ | PB 22097: $7690-05-000-5966$ | PB 22090: $7690-05-000-4855$ | PB 22083: $7690-05-000-4848$ |
| PB 22104: $7690-05-000-5973$ | PB 22096: $7690-05-000-5965$ | PB 22089: $7690-05-000-4854$ | PB 22082: $7690-05-000-4847$ |
| PB 22103: $7690-05-000-5972$ | PB 22095: $7690-05-000-5964$ | PB 22088: $7690-05-000-4853$ | PB 22081: $7690-05-000-4846$ |
| PB 22102: $7690-05-000-5971$ | PB 22094: $7690-05-000-4859$ | PB 22087: $7690-05-000-4852$ | PB 22080: $7690-05-000-4845$ |
| PB 22101: $7690-05-000-5970$ | PB 22093: $7690-05-000-4858$ | PB 22086: $7690-05-000-4851$ | PB 22079: $7690-05-000-4844$ |
| PB 22100: $7690-05-000-5969$ | PB 22092: $7690-05-000-4857$ | PB 22085: $7690-05-000-4850$ | PB 22078: $7690-05-000-4843$ |
| PB 22099: $7690-05-000-5968$ |  |  |  |

## USPSNEWS@WORK

## Top-rated, again! USPS ranks among nation's best in minority employment

For the fourth year in a row, Fortune magazine has ranked the Postal Service among the best of the nation's major companies in minority employment. The magazine ranks the Postal Service 11th on its "Best Companies for Minorities" list. Notably, USPS remains the highest ranked transportation/delivery service provider for the fourth consecutive year.

- "Fortune's selection was based on the Postal Service's commitment to hiring, promoting and retaining an inclusive workforce," said USPS Diversity Development Vice President Murry Weatherall. "Our commitment to diversity is vital to our organization."
- Fortune noted that even while the total Postal Service workforce decreased by 3 percent, minority representation increased, with minorities comprising 37 percent of new employees hired last year. The magazine also pointed to two in-house newsletters, Diversity Talk and Panorama, as further commitment to diversity.


## Man of the year: Commitment to stamps nets USPS VP top honors

The American Stamp Dealers Association (ASDA) board of directors has voted unanimously to name Public Affairs and Communications VP Azeezaly S. Jaffer its 2003 Man of the Year. The board members cited Jaffer's extraordinary efforts to promote the hobby of stamp collecting as their reason for voting him the year's best, hands down.

- During his tenure as director of Stamp Services (1995-1999), Jaffer spearheaded the launch and promotion of the classic Looney Tunes stamp series; the highly successful Celebrate the Century commemorative stamp program; and the nation's first ever fundraising stamp, the Breast Cancer Research semipostal stamp, which to date has raised more than $\$ 32$ million for research.
- Jaffer's efforts are credited with attracting a broader audience to the stamp collecting community.
- "Postage stamps offer insight into our country's heritage - the people, events and inventions that have helped shape our collective vision of the future," said Jaffer. "The Postal Service is committed to preserving that value by promoting the meaningful, lifelong hobby of stamp collecting," Jaffer said.
- The award will be presented at ASDA's annual Man of the Year awards dinner, Oct. 25 in New York City.


## Sealed, delivered, proven: New option gives customers proof of delivery the way they want it

Signature Confirmation ${ }^{\text {TM }}$ service and Express Mail ${ }^{( }$ manifest customers can now get their proof of delivery letters in bulk on CD-ROM or in an electronic file.

- Customers who select the electronic bulk proof of delivery option will save time by not having to request and handle individual proof of delivery records. These new options also allow customers to keep their records as long as they need.
- "This is another example of the Transformation Plan at work," says Product Development VP Nick Barranca. "Through the use of technology, we are making our products easier for our customers to use."
- Full details of the program are included in Publication 80, Bulk Proof of Delivery Program, which is available on the Postal Service Web site at www.usps.com/publications, click Publications in either PDF or text format.


## Safe, secure, personal: New employee ID numbers protect SSNs from preying eyes

Employees are now seeing their new personal 8-digit employee ID number in lieu of the partial Social Security number (SSN) on employee earnings statements. Using the employee ID will further safeguard employee SSNs by reducing their exposure to unauthorized sources. Legitimate sources such as the IRS and OPM will still require SSNs.

- "The change is virtually seamless to employees," said Employee Resource Management VP Dewitt Harris. "Leave balances and benefits crediting are unaffected."
- Plans are in the works to convert many Postal Service forms and systems to accept employee ID numbers in place of SSNs. Later this summer, USPS will begin incorporating employee ID numbers into TACS - the automated time and attendance collection system for all USPS offices.


## Moving over

The PostalOne! ${ }^{\text {m }}$ system — an electronic suite of services for business mailers - has moved to www.usps.com. The professional look and feel of www.usps.com combined with fresh content and easier access to information will make the new PostalOne! Web site a hit with customers. You don't have to take our word for it. Visit the site and see for yourself at www.usps.com/postalone.

## Update underway

It's that time again - time to update the Postal Service's five-year strategic plan. And, the Postal Service wants to hear what you have to say. The law requires USPS to update and revise its plan at least every three years. It must include a comprehensive mission statement, goals and objectives, strategies for achieving those goals, an overview of the competitive environment and other information.

Send an e-mail message with your comments to 5Year StrategicPlan@usps.gov. Don't delay. Comments must be received by July 18. For more detailed information, go to www.usps.com/communications/organization/5yearplan.htm.

## Stamp masterpieces: USPS art treasures now available online

Art enthusiasts can choose from 300 exclusive stamp images, select framing and matting, and have the finished product mailed directly to their doors with custom-framed reproductions from www.postalartgallery.com.

- And for a limited time, Postal Service employees can go to http://usps.postalartgallery.com, a special employee limited time offer site, and receive a 15 percent discount on framed stamp images. Hurry! This offer expires Aug. 31. Plus, on a purchase of $\$ 90$ or more, employees will receive a one-time additional $\$ 15$ off.
- This access to the Postal Service's stamp art collection is made possible through a licensing agreement between USPS and ArtSelect, Inc., the largest supplier of framed and unframed art for online consumers and business-to-business markets through wholesale and online network partners.


## The Postal Bulletin - Help Us Save Paper and Money

The Postal Bulletin has been around for 123 years, and it's the most relied-upon, trusted source of information in the Postal Service ${ }^{T M}$ today.

In the 1970s, when our nation became more concerned about our environment, the Postal Service began using recycled paper to print the Postal Bulletin. We have also tried over the years to print just the right number of copies to save our nation's resources.

Despite our efforts, some offices tell us that they receive too many copies. We need to do something about this.

Therefore, if you want to reduce the number of copies your office receives or if you want to cancel your subscription altogether, send an e-mail to pbulleti@usps.gov or call 202-268-5776 (if you reach a recording, be sure to leave a message with your name, telephone number, and ZIP Code). Please be assured that we will not reduce or cancel your subscription unless you ask us to do so.

As we review our subscription list, we will begin calling facilities that seem to have duplicate subscriptions. If we call your facility, please help us determine if we can reduce your subscription.

Remember, each issue of the Postal Bulletin since 1995 is available online. To access the online version of the Postal Bulletin, please follow either of these routes:

- On the Intranet: Go to the Postal Service PolicyNet Web site at http://blue.usps.gov/cpim; click on View Postal Bulletins.
- On the Internet: Go to www.usps.com; click on About USPS \& News, then Forms and Publications, then Postal Bulletin.
For more information on the Postal Bulletin, please see our article in Postal Bulletin 22097 (3-6-03, pages 5-6) titled "The Postal Bulletin - Your Source for Trusted Information."

We started publishing this article in early April, asking you to let us know if we can reduce or eliminate your subscriptions. Since April of this year, many of you have responded, and together we have reduced the total number of printed copies by 7,475 !

We've come a long way, and we'll continue to evolve with the times. Our job is to make your job easier. As you know, the Postal Bulletin is here to serve you, as it has been for almost 125 years.

- Policies and Procedures Information, Public Affairs and Communications, 7-10-03


## Administrative Services

## Directives and Forms Update

Effective immediately, Publication 223, Directives and Forms Catalog (June 1999), is revised. The tables below contain the document ID, edition date, title, national stock number (NSN), and the Postal Service and public supply source for all new, revised, and obsolete directives and forms. Use this article to keep Publication 223 current. Information on how to order directives and forms is available in chapter 1 of Publication 223.

IWEB $=$ Intranet $=$ http://blue.usps.gov; click on Information, then Policies and Procedures.

WWW = USPS Web page = www.usps.com.
$\mathrm{PE}=$ Postal Explorer $=$ http://pe.usps.gov.
F3 = F3 Fill Software.

## New Directives

## Handbooks

| PSIN | TL | Edition Date | Title | Stock Number | Manual Relation | Org. | USPS Source | Public Source |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| MS-195 | 2 | 4/03 | Automatic Tray Sleever (ATS) | 7610-04-000-8625 | POM | ENG | MDC | R |
| MS-120-CHG-1 | 1 | 2/7/03 | CFS, FFT, Maintenance \& Parts Information (Change 1 to MS-120, Vol-D, TL-3) | 7610-03-000-4595 | POM | ENG | MDC | R |
| MS-188-VOL-D | 1 | 4/1/2003 | Delivery Bar Code Sorter 3 (DBCS-3), Parts Information | 7610-07-000-7009 | POM | ENG | MDC | R |
| MS-189-VOL-D | 1 | 3/1/2003 | Delivery Bar Code Sorter 4 (DBCS-4), Parts Information | 7610-07-000-7016 | POM | ENG | MDC | R |
| MS-208 | 1 | 1/3/2003 | Local Remote | 7610-05-000-5996 | POM | ENG | N/A | N/A |
| MS-211-VOL-A | 1 | 8/1/2001 | Postal Pak Unloader, Type C, Maintenance Information | 7610-05-000-4401 | POM | ENG | MDC | R |
| MS-211-VOL-B | 1 | 8/1/2001 | Postal Pak Unloader, Type C, Parts Information | N/A | POM | ENG | MDC | R |
| MS-218-VOL-D | 1 | 3/15/2003 | Delivery Bar Code Sorter 3, Input/Output Subsystem (DBCS-3, DIOSS), Parts Information | 7610-07-000-7010 | POM | ENG | MDC | R |
| MS-238-VOL-L | 1 | 3/1/2003 | CASI Staging Tracking | 7610-07-000-7071 | POM | ENG | MDC | R |

Memorandums of Policy

| PSIN | Edition <br> Date | Title | Stock Number | Org. | USPS <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- |
| OPP-05-07-2003 | $5 / 03$ | Corporate Flats Strategy | N/A | OP | IWEB |

Publications

| PSIN | Edition <br> Date | Title | Stock Number | Manual <br> Relation | Org. | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| PUB 531 | $6 / 03$ | Section 508 and the Postal Service: <br> Stamping Out Barriers | N/A | N/A | IT | HQO | N/A |
| PUB 4268 | $5 / 03$ | Global Shipping: A World of Savings | $7610-05-000-4268$ | N/A | MKT | MDC, <br> IWEB | MDC, <br> WEB |

## New Forms

$\left.\begin{array}{l|l|l|l|l|l|l|l|l|l}\hline \text { PSIN } & \begin{array}{l}\text { Edition } \\ \text { Date }\end{array} & \begin{array}{l}\text { Oldest } \\ \text { Usable } \\ \text { Date }\end{array} & \text { Title } & \begin{array}{l}\text { Stock } \\ \text { Number }\end{array} & \begin{array}{l}\text { Where } \\ \text { Used }\end{array} & \begin{array}{l}\text { Unit of } \\ \text { Issue }\end{array} & \begin{array}{l}\text { USPS } \\ \text { Org. }\end{array} & \begin{array}{l}\text { Public } \\ \text { Source }\end{array} \\ \text { Source }\end{array}\right]$

## Revised Directives

## Handbooks

| PSIN | Edition <br> Date | Title | Stock Number | Manual <br> Relation | Org. | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| MS-139 | $2 / 1 / 2003$ | Postal Booklet and Stamp Machine PBSM-624 | $7610-03-000-8355$ | N/A | ENG | MDC | R |
| MS-151 | $1 / 15 / 2003$ | Postal Booklet Machine, Model PBM-7 | $7610-03-000-8424$ | N/A | ENG | MDC | R |

## Manuals

| PSIN | Edition <br> Date | Title | Stock Number | Org. | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| DMM 100 | $6 / 2003$ | A Customer's Guide to Mailing | $7610-05-000-5072$ | PR/CL | MDC | MDC |

## Publications

| PSIN | Edition <br> Date | Title | Stock Number | Manual <br> Relation | Org. | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| PUB 146 | $5 / 2003$ | A Law Enforcement Guide to Postal Crime | $7610-03-000-5307$ | ELM | IS | MDC | MDC |
| PUB 122 | $3 / 03$ | Customer Guide to Filing Domestic Insurance <br> Claims or Registered Mail Inquiries | $7610-03-000-9059$ | DMM | FIN | MDC, <br> IWEB | MDC |
| PUB 133 | $5 / 03$ | What You Need to Know AAbout EEO | $7690-03-000-4279$ | ELM | ERM | MDC | MDC |

## Revised Forms

| PSIN | Edition Date | Oldest Usable Date | Title | Stock Number | Where Used | Unit of Issue | Org. | USPS Source | Public Source |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PS 4410 | 5/2003 | 5/2003 | Authorization for BMC Acceptance (Third/Fourth-Class Bulk Mailings) | 7530-02-000-9220 | BC | SHEET | PC | $\begin{aligned} & \text { MDC,I } \\ & \text { WEB } \end{aligned}$ | N/A |
| PS 5701 | 6/2003 | 6/2003 | Location Workload Worksheet: Self-Service Vending Equipment | 7530-04-000-6063 | PS | SHEET | D\&R | N/A | N?A |
| PS 8163 | 7/2003 | 7/2003 | Request for Fiscal Year 2003 Expense Accrual | 7530-03-000-1139 | PS | SHEET | FIN | $\begin{aligned} & \text { MDC,I } \\ & \text { WEB } \end{aligned}$ | N/A |
| PS 8105-B | 5/2003 | 5/2003 | Suspicious Transaction Report (STR) | 7530-04-000-0303 | PS | SHEET | TREAS | $\begin{aligned} & \text { MDC,I } \\ & \text { WEB } \end{aligned}$ | N/A |
| PS 8105-A | 5/2003 | 5/2003 | Funds Transaction Report (FTR) | 7530-04-000-0302 | PS | SHEET | TREAS | $\begin{aligned} & \text { MDC,I } \\ & \text { WFB } \end{aligned}$ | N/A |
| PS 7355 | 6/2003 | 6/2003 | Cleaning Agreement | N/A | PS | SHEET | SM | BLUE | N/A |
| PS 2759 | 7/03 | 7/03 | Report of Irregular Handling of Mail | 7530-01-000-9756 | PS | SET | NO | MDC, IWEB | N/A |
| PS 3816-AS | 6/03 | 6/03 | COD Card-Firm Mailings | 7530-02-000-9063 | PS | CTN | CBM | MDC | P/F |
| PS 5140 | 6/03 | 6/03 | Non-Postal Service Contract Employee | 7530-01-000-9722 | PS | EACH | SM | MDC | N/A |
| PS 5139 | 6/03 | 6/03 | Non-Postal Service Temporary Employee | 7530-01-000-9721 | PS | EACH | SM | MDC | N/A |

## Obsolete Directives

## Management Instructions

| PSIN | Edition <br> Date | Title | Stock Number | Org. | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| AS-880-2002-9-9 | $8 / 02$ | U.S. Postal Service Online Telephone Directory | N/A | IT | BLUE | N/A |

Memorandums of Policy

| PSIN | Edition <br> Date | Title | Stock Number | Org. | USPS <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- |
| OPP-07-31-2001 | $7 / 01$ | Corporate Flats Strategy | N/A | OP | IWEB |
| IT-3-11-2002 | $3 / 02$ | Usps.com Development and Domain Usage | N/A | IT | IWEB |

## Handbook Revision

## Handbook AS-709, Credit Card Policies and Procedures for Local Buying

The May 2003 edition of Handbook AS-709, Credit Card Policies and Procedures for Local Buying, contains a misprint.

In section 422.8, the second sentence incorrectly reads as follows: "However, cardholders who are postmasters may waive the requirement that they send you their Statement of Account and supporting purchase documentation."

This is not the case. It is the credit card approving official, not the postmaster, who may grant the waiver.

The sentence should read: "However, for a cardholder who is a postmaster, you may waive the requirement that he or she send you his or her Statement of Account and supporting documentation."

We will incorporate this revision into the next printed version of Handbook AS-709 and into the online version available on the Postal Service ${ }^{\text {m }}$ PolicyNet Web site at http://blue.usps.gov; click on HBKs.

Handbook AS-709, Credit Card Policies and Procedures for Local Buying

4 Cardholder and CCAO Reconciliation Procedures

### 422.8 Waiver for Postmasters

[Replace second sentence with the following:]
***However, for a cardholder who is a postmaster, you may waive the requirement that he or she send you his or her Statement of Account and supporting documentation.***

## Revised Handbook/Correction

## Handbook AS-709, Credit Card Policies and Procedures for Local Buying

In Postal Bulletin 22105 (6-26-03, page 99), the PSN is incorrect. The corrected PSN for Handbook AS-709, Credit Card Policies and Procedures for Local Buying, is included in the ordering information below:
PSIN:
PSN: 7610-03-000-0339
Unit of Measure: EA

Quick Pick Number: N/A
Bulk Pack Quantity: N/A
Price: \$1.53
Edition Date: 05/03

- Supply Management Infrastructure, Supply Management, 7-10-03


## New Business Card Design

Effective July 10, 2003, the Administravie Services Manual (ASM) is revised to reflect a new format for United States Postal Service ${ }^{\circledR}$ business cards. This new design reflects the recent change in the way that the Postal Service ${ }^{\text {TM }}$ generates and processes employees' e-mail addresses. This new business card format affects all Postal Service employees except for those in the Postal Inspection Service.

We will incorporate information about this new business card design into the next printed version of the ASM and into the online version available at the Postal Service PolicyNet Web site at http://blue.usps.gov; click on Manuals. We will also incorporate the new design into the business card contracts.

## Administrative Services Manual (ASM)

*     *         *             *                 * 

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Business Cards

### 374.2 Ordering Cards

[Revise 374.2 to read as follows:]
Ordering organizations may purchase cards through a Headquarters or area office contract. Exhibit 374.2 shows the standard design. Only officers, governors, and 10 vice presidents of area operations are entitled to the three-color engraved format. Send orders for engraved cards to:

PROFESSIONAL PRINTING AND CREATIVE SERVICES

## CMC

UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA SW RM 4541
WASHINGTON DC 20260-6237

## Exhibit 374.2

## Standard Design for Business Cards



- Brand Equity and Design, Public Affairs and Communications, 7-10-03


## Customer Relations

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 703-292-4041 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {mN }}$
also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http://www.ribbs.usps.gov/files/advance/ADVTECH.PDF or contact the National Customer Support Center at 800-458-3181.

|  | Class and <br> Type of <br> Mail | Requested <br> Delivery <br> Dates | Number <br> of Pieces <br> (Millions) | Distribution | Presort Level | Comments |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Title of Mailing | Standard/ <br> Catalog | $7 / 12 / 03-7 / 17 / 03$ | 8.1 | Nationwide | Car-Rt | RRDonnelley |
| JCP Fall Home Sale | Standard/ <br> Catalog | $7 / 14 / 03-7 / 18 / 03$ | 1.2 | Nationwide | 3/5-Digit, Car-Rt | Quebecor, <br> Franklin, KY |
| The Sportsman's Guide, <br> July Hunting | Standard/ <br> Letter | $7 / 15 / 03-7 / 17 / 03$ | 17.6 | Nationwide | Car-Rt | Harte-Hanks |
| JCP Super Saturday | Standard/ <br> Postcard | $7 / 17 / 03-7 / 19 / 03$ | 1.0 | Nationwide | Car-Rt | Harte-Hanks |
| JCP JY03 Late Summer Jewelry | Standard/ <br> Catalog | $7 / 18 / 03-7 / 20 / 03$ | 1.0 | Nationwide | Car-Rt | Quebecorworld |
| JCP Fall Work Wear | Standard// <br> Flat | $7 / 19 / 03-7 / 22 / 03$ | 11.2 | Nationwide | Car-Rt | Quebecorworld |
| JCP August Home Sale | Standard/ <br> Letter | $7 / 19 / 03-7 / 22 / 03$ | 4.0 | Nationwide | Car-Rt | Harte-Hanks |
| JCP Jewelry Coupon Clearance | Standard// <br> Catalog | $7 / 19 / 03-7 / 24 / 03$ | 4.6 | Nationwide | Car-Rt | RRDonnelley |
| JCP Back to School Value | Standard | $7 / 21 / 03-7 / 24 / 03$ | 2.0 | Nationwide | Barcoded, Basic, <br> 3/5-Digit, Car-Rt | Quad Graphics, <br> Lomira, WI |
| Midnight Velvet | Standard// <br> Catalog | $7 / 21 / 03-7 / 25 / 03$ | 1.0 | Nationwide | 3/5-Digit, Car-Rt | Quad Graphics, <br> Martinsburg, WV |
| The Sportsman's Guide, <br> August Main | Standard// <br> Letter | $7 / 23 / 03-7 / 25 / 03$ | 22.5 | Nationwide | Car-Rt | Harte-Hanks |
| JCP Back to School VIP |  |  |  |  |  |  |

## Conclusion of Operational Test for Friend-to-Friend Mail Program

On April 10, 2003, the Postal Service ${ }^{\text {m" }}$ closed entry of new customers into the initial operational test of the Friend-to-Friend Mail ${ }^{m}$ program so that program management personnel could concentrate on the steps necessary to turn Friend-to-Friend Mail service into a permanent service offering. Accordingly, no new commercial customers are being invited to participate in the Friend-to-Friend Mail program test.

Friend-to-Friend Mail service is a proposed new addition to First-Class Mail® service. It consists of postage-paid cards that are distributed by a commercial customer to a second party, such as one of its current customers. The second party then mails the cards to any third party, such as a family member or a friend.

Current commercial test customers may distribute cards produced prior to April 10, 2003, to second parties until July 31,2003 . There is no deadline for a second party to mail a card to a third party "friend." The Postal Service will continue to process any current customers' cards mailed between "friends" under the terms of the test program.

The Postal Service should continue to deliver Friend-toFriend Mail cards as regular First-Class Mail pieces without delay. It is important that the Postal Service treat these cards as pre-paid First-Class Mail pieces and not mistake them for Business Reply Mail. Postal Service facilities and carriers should not collect Postage Due from the recipient, and should not return the cards to the commercial mailer. The Postal Service is able to account for these cards automatically during processing on automated equipment at Postal Service facilities.

If you have any questions about the Friend-to-Friend Mail program, please contact Lyn Seidler, Friend-to-Friend Program Manager, at 703-292-3861, or e-mail questions to f2friend@usps.com.

- Program Management,

Product Development, 7-10-03

## Domestic Mail

## DMM Revision

## Labeling List Changes

Effective July 10, 2003, Domestic Mail Manual (DMM) L001, L002, L003, L005, L007, and L801 are revised to reflect changes in mail processing operations. Mailers are encouraged to label according to these revised lists immediately, but must comply with these changes no later than September 29, 2003.

We will incorporate these revisions into the printed version of DMM Issue 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

## Domestic Mail Manual (DMM)



| Column A <br> Destination ZIP Codes | Column B <br> Label Container To |
| :---: | :---: |
| Change From: |  |
| 03060, 61 | NASHUA NH 03060 |
| 32065, 67, 73 | ORANGE PARK FL 32073 |
| 32084-86, 92, 95 | SAINT AUGUSTINE FL 32084 |
| 32966, 67, 69 | VERO BEACH FL 32966 |
| 48015, 89-93 | WARREN MI 48089 |
| 48327, 29, 83, 86 | WATERFORD ANNEX MI 48327 |
| 70801, 02, 21-23, 25, 83 | BATON ROUGE LA 70801 |
| 70807, 11, 18, 74 | BATON ROUGE LA 70807 |
| 70808, 20, 98 | BATON ROUGE LA 70808 |
| 70809, 10, 36, 84 | BATON ROUGE LA 70809 |
| 70816, 17, 27, 79 | BATON ROUGE LA 70816 |
| 74467-72, 77 | WAGONER OK 74467 |
| 77301-06, 84, 85 | CONROE TX 77301 |
| 77590, 92 | TEXAS CITY TX 77590 |
| 77630, 32 | ORANGE TX 77630 |
| 77640, 43 | PORT ARTHUR TX 77640 |
| 78735-37, 39, 49 | AUSTIN TX 78735 |
| 79106, 19, 21, 24 | AMARILLO TX 79106 |
| 79110, 18 | AMARILLO TX 79110 |
| 87124, 74 | ALBUQUERQUE NM 87124 |
| 88005, 12 | LAS CRUCES NM 88005 |
| Change To: |  |
| 03060, 61, 64 | NASHUA NH 03060 |
| 32067, 73 | ORANGE PARK FL 32073 |
| 32084, 85, 92, 95 | SAINT AUGUSTINE FL 32084 |
| 32966, 69 | VERO BEACH FL 32966 |
| 48015, 88-93 | WARREN MI 48089 |
| 48327-29 | WATERFORD MI 48327 |
| 70801, 02, 25 | BATON ROUGE LA 70801 |
| 70807, 11, 18, 37, 74 | BATON ROUGE LA 70807 |
| 70808, 20 | BATON ROUGE LA 70808 |
| 70809, 10, 36 | BATON ROUGE LA 70809 |
| 70816, 17, 27 | BATON ROUGE LA 70816 |
| 74467, 77 | WAGONER OK 74467 |
| 77301-02, 85 | CONROE TX 77301 |


| Column A |  |
| :--- | ---: |
| Destination ZIP Codes | Column B <br> 77590, 91, 92 <br> $77630,31,32$ |
| $77640-43$ | Label Container To |

## L002 3-Digit ZIP Code Prefix Matrix

| 3-Digit ZIP Code Prefix | Column A 3-Digit Destinations Label to | 3-Digit/Scheme DestinationsColumn <br> Label to | Column C SCF $\begin{array}{r}\text { Destinations } \\ \text { Label to }\end{array}$ |
| :---: | :---: | :---: | :---: |
| Change From: |  |  |  |
| 043 | PORTLAND ME 043 | PORTLAND ME 043 ${ }^{\text {S }}$ | SCF PORTLAND ME 040 |
| 045 | PORTLAND ME 045 | PORTLAND ME $043{ }^{\text {S }}$ | SCF PORTLAND ME 040 |
| 074 | PATERSON NJ 074 | PATERSON NJ 074 | SCF PATERSON NJ 074 |
| 075 | PATERSON NJ 075U | PATERSON NJ 075 | SCF PATERSON NJ 074 |
| 076 | HACKENSACK NJ 076 | HACKENSACK NJ 076 | HACKENSACK NJ 076 ${ }^{\text {D }}$ |
| Change To: |  |  |  |
| 043 | PORTLAND ME 043 | PORTLAND ME 043 | SCF PORTLAND ME 040 |
| 045 | PORTLAND ME 045 | PORTLAND ME 045 | SCF PORTLAND ME 040 |
| 074 | PATERSON NJ 074 | PATERSON NJ 074 | SCF NNJ METRO NJ 076 |
| 075 | PATERSON NJ 075 ${ }^{\text {U }}$ | PATERSON NJ 075 | SCF NNJ METRO NJ 076 |
| 076 | HACKENSACK NJ 076 | HACKENSACK NJ 076 | SCF NNJ METRO NJ 076 |

## L003 3-Digit ZIP Code Prefix Groups-3-Digit Scheme Sortation

|  | $*$ | $*$ | $*$ | $*$ |
| :--- | :--- | :--- | :--- | :--- |

L005 3-Digit ZIP Code Prefix Groups-SCF Sortation

| Column A <br> 3-Digit ZIP Code Prefix Group | Column B Label to |
| :---: | :---: |
| Add: |  |
| 074-076 | SCF NNJ METRO NJ 076 |
| Delete: |  |
| 074, 075 | SCF PATERSON NJ 074 |
| 076 | HACKENSACK NJ 076S |

## L007 5-Digit Scheme-Periodicals, Standard Mail, and BPM Flats in Packages

| Column A Destination ZIP Codes | Column B Label Container To |
| :---: | :---: |
| Change From: |  |
| 01821, 22, 62 | BILLERICA MA 01821 |
| 04222, 50, 52, 76 | LISBON ME 04250 |
| 04330, 32, 38, 44-46, 53, 63, 64 | AUGUSTA ME 04330 |
| 32501, 03, 13, 91 | PENSACOLA FL 32503 |
| 49601, 37, 46, 57, 60, 68 | CADILLAC MI 49601 |
| $54110,14,36,40,51,53,54,57,62,65,66,54201,08$ | BRILLION WI 54110 |
| Change To: |  |
| 01821, 22 | BILLERICA MA 01821 |
| 04222, 50, 52 | LISBON ME 04250 |
| 04330, 32, 38 | AUGUSTA ME 04330 |
| 32501, 03, 13 | PENSACOLA FL 32503 |
| 49601, 13, 14, 19, 20, 25, 26, 34, 37, 43-46, 60, 68, 73, 75, 83, 89 | CADILLAC MI 49601 |
| $54110,14,36,40,51,53,54,57,62,65,66,54201,08,17,34$ | BRILLION WI 54110 |
| Add: |  |
| 02170, 71, 84, 85 | BRAINTREE MA 02184 |
| 02188-91 | SOUTH WEYMOUTH MA 02190 |
| 02664, 73, 75 | SOUTH YARMOUTH MA 02664 |
| 32502, 91 | PENSACOLA FL 32502 |
| 36066, 67 | PRATTVILLE AL 36066 |
| 36079, 81 | TROY AL 36079 |
| 36101-03 | MONTGOMERY AL 36101 |
| 36108, 13 | MONTGOMERY AL 36108 |
| 36109, 15 | MONTGOMERY AL 36109 |
| 36301, 03, 05 | DOTHAN AL 36301 |
| 36701, 03 | SELMA AL 36701 |
| 36801, 04 | OPELIKA AL 36801 |
| 36830, 32 | AUBURN AL 36830 |
| 36867, 69, 70 | PHENIX CITY AL 36867 |
| 39501-03, 05-07 | GULFPORT MS 39501 |
| 39530-35, 40 | BILOXI MS 39530 |
| 39564-66 | OCEAN SPRINGS MS 39564 |
| 39562, 63, 67-69, 81 | PASCAGOULA MS 39567 |


| Column A <br> Destination ZIP Codes | Column B <br> Label Container To |
| :---: | :---: |
| 49610, 12, 16, 17, 21, 28-30, 35, 36, 40, 48, 50, 53, 54, 64, 70, 74, 76, 82, 90 | ACME MI 49610 |
| 49611, 15, 18, 22, 23, 27, 31-33, 38, 39, 42, 49, 51, 55-57, 59, 63, 65, 67, 77, 79, 80, 88 | ALBA MI 49611 |
| 54410, 70, 73, 94, 95 | ARPIN WI 54410 |
| 54414, 41, 49, 56, 99 | BIRNAMWOOD WI 54414 |
| 54426, 37, 46, 52, 84, 87 | EDGAR WI 54426 |
| 54520, 40, 52, 55, 58, 62 | CRANDON WI 54520 |
| 57101, 09, 17, 18 | SIOUX FALLS SD 57101 |
| 57103, 04,10 | SIOUX FALLS SD 57103 |
| 57105-08 | SIOUX FALLS SD 57105 |
| 60142, 91 | HUNTLEY IL 60142 |
| 61401, 02 | GALESBURG IL 61401 |
| 61542, 43 | LEWISTOWN IL 61542 |
| 61554, 55, 58 | PEKIN IL 61554 |
| 61602, 03 | PEORIA IL 61602 |
| 61604, 06 | PEORIA IL 61604 |
| 61610, 11 | PEORIA IL 61611 |
| 61612-16 | PEORIA IL 61614 |
| 64101, 02, 05, 96 | KANSAS CITY MO 64105 |
| 64106, 42, 98 | KANSAS CITY MO 64106 |
| Delete: |  |
| 02170, 71, 84, 85 | QUINCY MA 02170 |
| 02188-91 | WEYMOUTH MA 02188 |
| 02564, 02673, 75 | SIASCONSET MA 02564 |
| 28704, 13-16, 21, 32, 42, 68, 71, 77 | ARDEN NC 28704 |
| 28711, 22, 23, 30, 31, 41, 48, 53, 54, 78, 79, 82, 28904 | BLACK MOUNTAIN NC 28711 |
| 28712, 38, 85-87 | BREVARD NC 28712 |
| 28734, 44, 52, 28906 | FRANKLIN NC 28734 |
| 28739, 91-93 | HENDERSONVILLE NC 28739 |
| 32320, 29 | APALACHICOLA FL 32320 |
| 32326, 27 | CRAWFORDVILLE FL 32326 |
| 32340, 41 | MADISON FL 32340 |
| 32344, 45 | MONTICELLO FL 32345 |
| 32347, 48 | PERRY FL 32347 |
| 32701, 15 | ALTAMONTE SPRINGS FL 32701 |
| 32703, 04, 12 | APOPKA FL 32703 |
| 32707, 18, 30 | CASSELBERRY FL 32707 |
| 32713, 53 | DEBARY FL 32713 |
| 32714, 16 | ALTAMONTE SPRINGS FL 32714 |
| 32720-22, 24 | DELAND FL 32720 |
| 32725, 28, 38, 39 | DELTONA FL 32725 |
| 32726, 27, 36 | EUSTIS FL 32726 |
| 32750, 52 | LONGWOOD FL 32750 |
| 32756, 57 | MOUNT DORA FL 32756 |
| 32763, 74 | ORANGE CITY FL 32763 |
| 32765, 66 | OVIEDO FL 32765 |
| 32771-73 | SANFORD FL 32771 |
| 32779, 91 | LONGWOOD FL 32779 |
| 32780-83, 96 | TITUSVILLE FL 32780 |
| 37601, 05 | JOHNSON CITY TN 37601 |
| 37620, 21, 25 | BRISTOL TN 37620 |
| 48502, 03, 05, 07 | FLINT MI 48503 |
| 48433, 48504, 31 | FLINT MI 48504 |
| 48506, 09, 19, 29 | FLINT MI 48506 |
| 48601, 02 | SAGINAW MI 48601 |
| 48604, 07, 09 | SAGINAW MI 48604 |
| 49010, 78, 80 | ALLEGAN MI 49010 |
| 49022, 85, 90 | BENTON HARBOR MI 49022 |
| 49036, 91, 93 | COLDWATER MI 49036 |


| Column A Destination ZIP Codes | Column B Label Container To |
| :---: | :---: |
| 49031, 47, 79 | DOWAGIAC MI 49047 |
| $49614,15,17,33,35,43,49-51,55,59,63,65,76,77,82,88,90$ | INTERLOCHEN MI 49643 |
| 54405, 06, 10, 23, 57, 66, 67, 69, 70, 73, 79, 94, 95 | ABBOTSFORD WI 54405 |
| 54409, 18, 26, 37, 46, 51, 52, 60, 84, 87 | ANTIGO WI 54409 |
| 54411, 14, 21, 41, 48, 49, 55, 56, 74, 76, 99 | ATHENS WI 54411 |
| $54512,14,19,20,27,31,34,38,40,45,47,52,55,58,62$ | BOULDER JUNCTION WI 54512 |
| 54601, 03 | LA CROSSE WI 54601 |
| 54615, 36, 50, 56, 60 | BLACK RIVER FALLS WI 54615 |
| 55302, 06, 37, 78 | ANNANDALE MN 55302 |
| 55303, 04, 16, 27, 30 | ANOKA MN 55303 |
| 55305, 43, 45 | HOPKINS MN 55305 |
| 55308, 09, 21, 28, 40, 52, 56, 59, 73, 74, 76, 98 | BECKER MN 55308 |
| 55311, 50, 62, 69, 79 | OSSEO MN 55311 |
| 55313, 36, 55, 64, 71, 72, 84, 87 | BUFFALO MN 55313 |
| 55317, 18, 25, 29, 31, 34, 49, 57, 58, 68, 86, 95, 96 | CHANHASSEN MN 55317 |
| 55344, 46, 47, 91 | EDEN PRAIRIE MN 55344 |
| 55719, 20, 23, 31, 34, 44, 46, 67, 92 | CHISHOLM MN 55719 |
| 55802-05, 10, 16 | DULUTH MN 55802 |
| 55806-08, 11, 12 | DULUTH MN 55806 |
| 55901, 02, 04, 06 | ROCHESTER MN 55901 |
| 55912, 87 | AUSTIN MN 55912 |
| 55917, 20, 21, 23, 43, 44, 47, 54, 63, 65, 81, 92 | BLOOMING PRAIRIE MN 55917 |
| 56001-03 | MANKATO MN 56001 |
| 56007, 13, 57, 62, 93 | ALBERT LEA MN 56007 |
| 56011, 31, 58, 69, 71, 73, 81, 82, 85, 87, 97 | BELLE PLAINE MN 56011 |
| 56101, 43, 56, 64, 72, 75, 87 | WINDOM MN 56101 |
| 57005, 06, 13, 22, 28, 29, 42, 49, 69 | MADISON SD 57042 |
| 57004, 14, 30, 39, 71, 78 | YANKTON SD 57078 |
| 57201, 31, 52, 62, 74 | WATERTOWN SD 57201 |
| 57301, 25, 50, 62 | MITCHELL SD 57301 |
| 57401, 02, 69 | ABERDEEN SD 57401 |
| 57501, 20, 33, 42, 43, 55, 64, 67, 80 | PIERRE SD 57501 |
| 57601, 20, 25, 26, 38, 42, 47, 59 | MOBRIDGE SD 57601 |
| 60188, 91 | CAROL STREAM IL 60188 |
| 61422, 34, 43, 55, 62 | MACOMB IL 61455 |
| 61501, 17, 25, 29, 30, 31, 37, 40, 42, 46, 48, 59, 61, 68, | METAMORA IL 61548 |
| 61520, 23, 50, 54, 55, 58, 71 | PEKIN IL 61555 |
| 61602-04, 06, 10, 11 | PEORIA IL 61606 |
| 61605, 07, 12-16 | PEORIA IL 61615 |
| 64101, 02, 05, 06, 08, 42, 96, 98 | KANSAS CITY MO 64108 |
| 64801, 04, 36 | JOPLIN MO 64801 |
| 65401, 65536, 59, 83 | ROLLA MO 65401 |
| 65605, 13, 16, 72 | BRANSON MO 65616 |
| 65706, 14, 21, 75 | WEST PLAINS MO 65775 |
| 66002, 12, 30, 32, 67, 71, 86 | ATCHISON KS 66002 |
| 66006, 13, 21, 56, 70, 73, 75, 76, 85, 87, 88, 90 | BALDWIN CITY KS 66006 |
| 66007, 18, 25, 40, 54, 54, 64, 66, 83, 92 | BASEHOR KS 66007 |

## L800 Automation Rate Mailings

## L801 AADCs-Letter-Size Mailings

| Column A <br> Destination ZIP Codes | Column B <br> Label to |
| :--- | :--- | :--- |
| Add: |  |
| 074-076 |  |$\quad$ AADC NNJ METRO NJ 076

## DMM Revision

## Business Reply Mail, Merchandise Return Service, and Bulk Parcel Return Service Clarification of Terminology

Effective July 10, 2003, portions of Domestic Mail Manual (DMM) R900.4, S922, S923, and S924 are revised to change all references of "per piece charges" to "per piece fees." This change is being made to align the text in the DMM with the terminology used in the Domestic Mail Classification Schedule (DMCS), which is part of Title 39 Code of Federal Regulations (39 CFR). Other minor text changes are also made to improve clarity in the standards.

We will incorporate these revisions into the printed version of DMM Issue 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

## Domestic Mail Manual (DMM)



### 4.2 High-Volume BRM

[Change the words "per piece charge" to "per piece fee" to read as follows:]
Annual permit fee: $\$ 150.00$.

Annual accounting fee (for advanced deposit account): $\$ 475.00$.

Per piece fee (in addition to the applicable First-Class Mail or Priority Mail postage (R100)): \$0.10.

### 4.3 Basic Qualified BRM (QBRM)

[Change the words "per piece charge" to "per piece fee" to read as follows:]
Annual permit fee: $\$ 150.00$.
Annual accounting fee (for advanced deposit account): $\$ 475.00$.

Per piece fee (in addition to the automation First-Class Mail QBRM postage (R100.3)): \$0.06.

### 4.4 High-Volume Qualified BRM

[Change the words "per piece charge" to "per piece fee" to read as follows:]
Annual permit fee: $\$ 150.00$.
Annual accounting fee (for advanced deposit account): $\$ 475.00$.
Quarterly fee: $\$ 1800.00$.
Per piece fee (in addition to the automation First-Class Mail QBRM postage (R100.3)): \$0.008.

### 4.5 Bulk Weight Averaged Nonletter-Size BRM

[Change the words "per piece charge" to "per piece fee" to read as follows:]
Annual permit fee: $\$ 150.00$.
Annual accounting fee (for advanced deposit account): $\$ 475.00$.
Monthly maintenance fee: \$750.00.
Per piece fee (in addition to the applicable First-Class Mail or Priority Mail postage (R100)): \$0.01.


## S922 Business Reply Mail (BRM)

### 1.0 BASIC INFORMATION

### 1.1 Description

[Change the words "per piece charge" to "per piece fee" to read as follows:]

Business reply mail (BRM) service enables a permit holder to receive First-Class Mail and Priority Mail items back from customers and pay postage and a per piece fee only for the pieces returned. BRM cards, envelopes, self-mailers, cartons, and labels may be distributed by a BRM permit holder in any quantity for return to any Post Office ${ }^{T M}$ in the United States and its territories and possessions, including military post offices overseas. Qualified Business Reply Mail (QBRM) pieces is a subset of BRM available for specific automation-compatible letter-size pieces that qualify for an automation postage rate and a reduced per piece fee (see 7.0). Domestic BRM pieces may not be distributed to foreign countries. Standards for International Business Reply Service (IBRS) are in the International Mail Manual.

### 1.2 Payment Guarantee

[Change the words "per piece charge" to "per piece fee" to read as follows:]
The permit holder guarantees payment of the applicable First-Class Mail or Priority Mail postage, plus a per piece fee, on all returned BRM pieces. This includes any incomplete, blank, or empty BRM cards and envelopes and any mailable matter with a BRM label affixed.

### 2.0 PERMITS

### 2.6 Revocation of a Permit

[In the first sentence, change the word "fees" to "permit fees (i.e., annual, accounting, quarterly, monthly)" and change the words "per piece charge" to "per piece fee" to read as follows:]
The USPS® may revoke a BRM permit because of format errors or for refusal to pay the permit fees (i.e., annual, accounting, quarterly, monthly), postage, or per piece fees.***
[In the title, change the words "PER PIECE CHARGES" to "PER PIECE FEES", to read as follows:]

### 3.0 POSTAGE, PER PIECE FEES, AND ACCOUNTING FEES

[In the title, change the words "Per Piece Charges" to "Per Piece Fees" to read as follows:]

## $3.2 \quad$ Per Piece Fees

[Change all instances of the words "per piece charges" and "per piece charge" to "per piece fees" and "per piece fee" respectively, and make other minor text revisions to read as follows:]
Per piece fees listed in R900.4.0 are charged for each piece of returned BRM (in addition to postage in 3.1). If a permit holder has not paid an annual accounting fee and established a BRM advance deposit account, then the basic (higher) BRM per piece fee must be paid. If a permit holder has paid the annual accounting fee and has established a BRM advance deposit account, then the highvolume (lower) BRM per piece fee is paid. For QBRM, see 7.0.

### 3.3 Advance Deposit Account and Annual Accounting Fee

[In the first sentence, change the words "per piece charge" to "per piece fee" to read as follows:]
A permit holder may choose to pay an annual accounting fee and establish an advance deposit account, which qualifies returned BRM pieces for the high-volume per piece fee.***
[In item 3.3d, change the words "per piece charges" to "per piece fees"; the words "per piece charge" to "per piece fee"; and the word "charges" to "fees" to read as follows:]
d. The permit holder must maintain a balance in the BRM advance deposit account that is sufficient to cover postage and per piece fees for returned mailpieces. The permit holder is notified if funds are insufficient. After 3 calendar days, if no funds are deposited, then BRM pieces on hand are charged the basic BRM per piece fee and postage and fees are collected from the permit holder (e.g., in cash) prior to delivery.

### 3.4 Renewal of Annual Accounting Fee

[In the last sentence, change all instances of the words "per piece charge" to "per piece fee" to read as follows:]
***After the expiration date, if the permit holder has not paid the annual accounting fee but still has a valid BRM permit, returned BRM pieces no longer qualify for the high-volume BRM per piece fee and are charged the basic BRM per piece fee in R900.4.1.

### 3.5 Combined Pieces as a Single Item

[Change all instances of the words "per piece charge" and "per piece charges" to "per piece fee" and "per piece fees", respectively, to read as follows:]
Two or more BRM pieces may be mailed as a single piece if the BRM pieces are identically addressed and prepared for mailing in accordance with C100. The permit holder is charged postage based on the total weight of the combined piece plus one per piece fee. If the combined pieces become separated, then the permit holder must pay postage and a per piece fee for each individual piece. Combined pieces are not eligible for QBRM postage rate or per piece fees.

### 3.6 With Postage Affixed

[In the third sentence, change the words "per piece charges" to "per piece fee" to read as follows:]
***The amount of affixed postage is not deducted from the postage or per piece fees owed.***

### 3.7 Payment Options

[Change all instances of the words "per piece charges" to "per piece fees" and make other minor text changes to read as follows:]
Permit holders may pay for postage and per piece fees on returned pieces by cash or check upon delivery, through a regular postage due account (P011.3.1), or through a BRM advance deposit account. A regular postage due account does not qualify the permit holder for high-volume BRM per piece fees, and no annual accounting fee is charged to maintain the account.

### 7.0 ADDITIONAL STANDARDS FOR QUALIFIED BUSINESS REPLY MAIL (QBRM)

### 7.1 Description

[Change all instances of the words "per piece charges" to "per piece fees" to read as follows:]
Qualified business reply mail (QBRM) is a subset of business reply mail. Permit holders distribute automationcompatible letter-size pieces that qualify for automation
postage rates and reduced per piece fees. QBRM postage and per piece fees must be deducted from a BRM advance deposit account.
[Revise the title of 7.5 to read "Per Piece Fees" as follows:]

### 7.5 Per Piece Fees

[Change "R900.2.3" to "R900.4.3"; change all instance of the words "per piece charges" to "per piece fees"; and change "R900.2.2" to "R900.4.2" to read as follows:]
Per piece fees listed in R900.4.3 are charged for each piece of returned QBRM pieces (in addition to postage in 7.4). Pieces that do not meet the format requirements for QBRM pieces cannot qualify for QBRM per piece fees and are charged the high-volume BRM per piece fees in R900.4.2.

### 7.6 Annual Accounting Fee and Advance Deposit Account

[Change the words "per piece charges" to "per piece fees" to read as follows:]
Permit holders are required to pay QBRM postage and per piece fees through a BRM advance deposit account, which requires payment of an annual accounting fee (see 3.3).

### 7.7 Quarterly Fee for High-Volume QBRM

[Change all instance of the words "per piece charge" and "per piece charges" to "per piece fee" and "per piece fees" respectively, and make other minor text changes to read as follows:]
Mailers may choose to pay a quarterly fee in addition to the annual accounting fee. Payment of the quarterly fee entitles mailers to a lower per piece fee (the high-volume QBRM per piece fee listed in R900.4.4). The quarterly fee and annual accounting fee must be paid at each Post Office where mail is returned and for each separate billing desired. Mailers are eligible for the high-volume QBRM rates and per piece fees only for the time they pay the quarterly fee (i.e., mailers can opt out of the quarterly fee and related high-volume QBRM per piece fees by simply not paying the fee for the next quarter). The quarterly fee cannot be paid or renewed retroactively to receive a lower per piece fee on pieces already paid for and delivered. The quarterly fee can be paid for any 3 consecutive calendar months.

### 7.8 Payment Period for Quarterly Fee

[In the third sentence, change the words "per piece charge" to "per piece fee" to read as follows:]
${ }^{* * *}$ A mailer who pays the quarterly fee is entitled to the high-volume QBRM per piece fee from the date of payment through the end of the quarterly period.***

### 8.0 BRM DISTRIBUTED AND RECEIVED BY AGENTS OF A PERMIT HOLDER

### 8.1 Description

[In the second sentence, change the words "per piece charges" to "per piece fees" to read as follows:]
***BRM pieces are distributed by and returned to agents, who pay postage and per piece fees on those returned pieces.*
[In the title, change the words "per piece charges" to "per piece fees" to read as follows:]

### 8.4 Postage, Per Piece Fees, and Annual Accounting Fees

[Change all instance of the words "per piece charges" to "per piece fees" to read as follows:]
Agents receiving BRM or QBRM pieces pay the postage, per piece fees, and annual accounting fees listed in R900.4.0 for the type of service received. The agent may choose to pay an annual accounting fee and establish a BRM advance deposit account. The agent receiving BRM pieces is responsible for paying all postage and per piece fees.

### 8.5 Payment Guarantee

[Change all instance of the words "per piece charges" to "per piece fees" to read as follows:]
The permit holder is ultimately responsible for postage and per piece fees for all pieces returned under that permit number. If a local agent refuses or neglects to pay postage or per piece fees on returned pieces, then those pieces are forwarded to the Post Office that issued the original permit for collection of postage and per piece fees from the permit holder. Once forwarded to the permit holder, these pieces cannot qualify for QBRM postage and per piece fees. The permit holder's refusal to accept and pay the required postage and per piece fees for BRM pieces offered for delivery is grounds for immediate revocation of the BRM permit (2.6).

### 9.0 BULK WEIGHT AVERAGED NONLETTER-SIZE BRM

[Revise the title of 3.1 to read "Annual Permit Fee" as follows:]

### 3.1 Annual Permit Fee

[In the first two sentences in 3.1, change the words "permit fee" to "annual permit fee" to read as follows:]
An annual permit fee must be paid once each 12-month period at each Post Office where a BPRS permit is held. Payment of the annual permit fee is based on the anniversary date of the permit's issuance.***
[Revise the title of 3.2 to read "Per Piece Fee" as follows:]

### 3.2 Per Piece Fee

[In the first sentence, change the words "per piece charge" to "per piece fee" to read as follows:]
Each piece returned through BPRS is charged only the per piece fee in R900.***
— Mailing Standards,
Pricing and Classification, 7-10-03

## DMM Revision

## Standard Mail PVDS Mailings - Clarification of Minimum Volume Requirement

Effective July 10, 2003, Domestic Mail Manual (DMM) E650.1.3 and E752.1.2 are revised. These revisions represent editorial modifications only and do not alter the current mailing standards or impose any new requirements. DMM E650.1.3 is revised to clarify the application of the minimum volume requirement for Standard Mail items prepared using plant-verified drop shipment (PVDS) procedures. In DMM E752.1.2, a few minor text revisions are made to the corresponding standards for Bound Printed Matter (BPM) items. The text in both sections is also reorganized for clarity.

The standards in DMM E650.1.3 will continue to require that each Standard Mail PVDS destination entry rate mailing contain at least 200 pieces or 50 pounds of addressed pieces and that each group of pieces prepared for entry at each destination Post Office ${ }^{T M}$ be presented as a separate mailing meeting the minimum volume requirement. Pieces deposited at the same destination entry Post Office, but claimed at different destination entry rates, may be included in a single mailing when reported on the same postage statement (subject to only one minimum volume requirement), provided that the destination entry Post Office is the proper facility for claiming each of the destination entry discounts.

The clarification to DMM E650.1.3 better details the application of the minimum volume standards for PVDS mailings and aligns the standards with the existing text for destination entry BPM in DMM E752.1.2. The added text in DMM E650.1.3 clarifies that mailers may use the combined total piece count (or combined total weight) from a single presort file (showing all line items for all destinations in a mailing job) on the associated PS Form 3602-C, Consolidated Postage Statement Supplement - Supplement Standard Mail or Nonprofit Standard Mail (or a postage statement register), to meet the 200-piece or 50 -pound
minimum volume requirement for each mailing. By using this alternative, a mailer may enter fewer than 200 pieces at a single destination entry Post Office, provided that the single presort file listed on the associated PS Forms 3602, Statement of Mailing With Permit Imprints, and 3602-C, Statement of Mailing With Permit Imprints - First-Class Mail or International Letter Classification Mail Only (or a postage statement register) meets the 200-piece or 50-pound minimum volume requirement. When pieces from different Standard Mail mailings (Presorted, automation, and/or Enhanced Carrier Route) are presented together under PVDS procedures, each of these mailings must separately meet a 200 -piece or 50-pound minimum volume requirement.

Minor text revisions are also made to the standards in DMM E752.1.2 for destination entry BPM mailings to correspond to the clarification for Standard Mail PVDS mailings.

These revisions eliminate the further need for Customer Support Ruling (CSR) PS-283, Plant Verified Drop Shipment (PVDS) Minimum Volumes. Therefore, CSR PS-283 is rescinded effective with this notice. As information, all CSRs are available at http://ribbs.usps.gov.

We will incorporate these revisions into the printed version of DMM Issue 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

## Domestic Mail Manual (DMM)

E

## E600 Standard Mail

E650 Destination Entry

### 1.0 BASIC STANDARDS

### 1.3 Volume

[Revise text to read as follows:]
A destination entry rate Standard Mail mailing is subject to these minimum volume requirements:
a. Each mailing must contain at least 200 addressed pieces or 50 pounds of addressed pieces.
b. Except as provided in 1.3 e , each group of pieces prepared for deposit at different destination entry Post Offices must be presented as a separate mailing meeting separate minimum volume requirements and be accompanied by the appropriate Form 3602 postage statement.
c. Separate Standard Mail mailings may be copalletized under M041 and M045.
d. Pieces deposited at the same destination entry Post Office, but claimed at different destination entry rates, may be included in a single mailing and reported on the same postage statement (subject to one minimum volume requirement), if the destination entry Post Office is the proper facility for claiming each of the destination entry discounts.
e. When pieces from different Standard Mail mailings (Presorted, automation, and/or Enhanced Carrier Route) are presented together under the plantverified drop shipment (PVDS) procedures in P950, a mailer may use the total piece count from a single presort file (i.e., mailing job) for all line items to all destinations reported on a single Form 3602 and accompanied by Form 3602-C (or a postage statement register) to meet the 200-piece or 50-pound minimum volume requirement for each mailing. Therefore, under this alternative, a mailer may enter fewer than 200 pieces or 50 pounds at a single destination entry Post Office, if there is a total of at least 200 pieces or 50 pounds of Presorted rate mail, 200 pieces or 50 pounds of automation rate mail, and/or 200 pieces or 50 pounds of Enhanced Carrier Route mail for all entry points combined for the single pre-sort file listed on Form 3602 and Form 3602-C (or a postage statement register).

## E700 Package Services



## E750 Destination Entry

## E752 Bound Printed Matter

### 1.0 BASIC STANDARDS

### 1.2 Volume

[Revise text to read as follows:]
A destination entry rate BPM mailing is subject to these minimum volume requirements:
a. Each mailing must contain at least 300 Presorted addressed pieces or 300 Carrier Route addressed pieces.
b. Except as provided in 1.2e, each group of pieces prepared for deposit at different destination entry Post Offices must be presented as a separate mailing meeting separate minimum volume requirements and be accompanied by the appropriate Form 3605 postage statement.
c. Separate Presorted and Carrier Route mailings may be copalletized under M041 and M045.
d. Pieces deposited at the same destination entry Post Office, but claimed at different destination entry rates, may be included in a single mailing and reported on the same postage statement (subject to one minimum volume requirement), if the destination entry Post Office is the proper facility for claiming each of the destination entry discounts.
e. When Presorted or Carrier Route mailings are presented together under the plant-verified drop shipment (PVDS) procedures in P950, a mailer may use the total piece count from a single presort file (i.e., mailing job) for all line items to all destinations reported on a single Form 3605, Statement of Mailing - Bulk Zone Rates, and accompanied by a postage statement register to meet the separate 300-piece minimum volume requirement for each mailing. Under this alternative, a mailer may enter fewer than 300 pieces for a Presorted or Carrier Route mailing entered at a single destination entry Post Office, if there is a total of at least 300 Presorted rate pieces and/or 300 Carrier Route pieces for all entry points combined for the single presort file listed on Form 3605 and the postage statement register.
— Mailing Standards,
Pricing and Classification, 7-10-03

## DMM Revision

## Standard Mail Flats in Letter Trays

Effective July 10, 2003, Domestic Mail Manual (DMM) Exhibit M032.1.1, M032.2.4b(3), M033.2.2, and M910.3.0 are revised to clarify several points about using letter trays instead of sacks when preparing and palletizing certain sizes of Standard Mail flat-size pieces and to add co-traying as another option. This revision also rescinds Customer Support Ruling PS-290, Enveloped Mailpieces Exceeding 1/4 Inch Thickness.

This traying option applies to Standard Mail flat-size pieces claimed at automation rates, as well as flat-size pieces claimed at Enhanced Carrier Route rates. No more than 10 percent of a mailing job prepared under this option may be claimed at Presorted rates. This 10 percent maximum applies to the entire mailing job, not to individual plant-verified drop shipment (PVDS) destination points.

All mail under this option must be prepared as follows:

- Packaging is required except for full 5-digit trays and full individual carrier route trays under DMM M033. Under the packaging exception in DMM M020.1.9, mail need not be prepared in other levels of packages when it is placed in a full tray to the corresponding tray level and none of the mail in that tray would have been more finely sorted if packaged. Packaging is required, however, for any mail prepared under the co-traying option in DMM M910 to ensure that automation rate pieces and nonautomation rate pieces are always kept separate.
- The entire mailing job must be trayed. Sacking is not permitted except when the required minimum pallet load in DMM M041.5.3 cannot be met.
- All trays must be palletized, except for mail prepared for Priority Mail ${ }^{\circledR}$ or Express Mail ${ }^{\circledR}$ drop shipment or mail prepared for Enhanced Carrier Route destination delivery unit rates.

Allowing Standard Mail flat-size pieces in letter trays instead of sacks is limited to current sortation requirements and minimum required quantities in a container in order to minimize the impact on the number of containers handled by the Postal Service ${ }^{T M}$ as well as to maintain presort and rate integrity. Each tray must be prepared under the same standards used for sacking and, in general, must contain at least 125 pieces or 15 pounds of pieces. Mailers must use as few trays as possible without jeopardizing rate eligibility.

We will incorporate these revisions into the printed version of DMM 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.
[Revise item b(3) to read as follows:]
(3) The applicable 2-digit USPS® processing code:
(a) Code " 01 " is used for all automation rate and machinable letter-size pieces, for First-Class Mail ${ }^{\circledR}$ automation rate flat-size pieces, and for First-Class Mail co-trayed automation rate and Presorted rate flat-size pieces. Code " 01 " is also used for certain Standard Mail flat-size pieces prepared in letter trays under M033: Standard Mail automation rate flat-size pieces and Standard Mail co-trayed automation rate and Presorted rate flat-size pieces.
(b) Code " 07 " is used for all other mail (e.g., manual and nonmachinable letter-size pieces). Code " 07 " is also used for certain Standard Mail flatsize pieces prepared in letter trays under M033: Enhanced Carrier Route Standard Mail nonautomation rate and Standard Mail Presorted rate pieces.

## M033 Sacks and Trays

### 2.0 FIRST-CLASS MAIL, PERIODICALS, AND STANDARD MAIL

### 2.2 Letter Tray Preparation-Standard Mail Flat-Size Pieces

Standard Mail flat-size pieces may be prepared in letter trays instead of sacks only if the following standards are met:
[Revise 2.2a to read as follows:]
a. At least $90 \%$ of the mailing job must be claimed at automation rates or Enhanced Carrier Route rates. No more than $10 \%$ of the mailing job may be claimed at Presorted rates. As provided in E620, the following minimum volumes for Standard Mail pieces must be met:
(1) For the portion claimed at automation nonletter rates, a separate 200-piece minimum must be met. For any portion of the job claimed at Presorted rates, no separate minimum is required
(2) For any portion claimed at Enhanced Carrier Route nonletter rates, a separate 200-piece minimum must be met.

[Reletter current 2.2e and $2.2 f$ as new $2.2 g$ and 2.2h. Add new 2.2e and 2.2 f to read as follows:]
e. All mail prepared under M610, M620, or M820 must be packaged except for full 5 -digit trays and full carrier route trays. The exception to packaging in M020 may be used for other sort levels. All mail prepared under M910 must be packaged.
f. All mail in the mailing job must be trayed. Sacking is not permitted except when the required minimum pallet load in M041.5.3 cannot be met.
[Revise new 2.2 g and 2.2 h to read as follows:]
g. All trays must be palletized under M045.3.2, except for mail prepared in trays for Priority Mail or Express Mail drop shipment or for mail prepared and claimed at Enhanced Carrier Route destination delivery unit rates. Trays of letter-size pieces must not be placed onto pallets with trays of flat-size pieces. Pallet labels must identify the mail as flat-size pieces.
h. All other applicable standards in M610, M620, M820, or M910 must be met, including required preparation sequence and use of sack minimums as tray minimums.

[Add new 3.6 to read as follows:]

### 3.6 Tray Preparation and Labeling

Presorted rate and automation rate packages meeting the standards in M033 for letter trays and prepared under 3.2 must be presorted together into trays (co-trayed) in the sequence in 3.5 . Trays must be labeled using the information for Lines 1 and 2 and M032 for other tray label criteria. Co-packaging under this option is not permitted.

- Mailing Standards,

Pricing and Classification, 7-10-03

## DMM Revision

## Proof of Delivery - New Option for Mailers

Effective July 10, 2003, Domestic Mail Manual (DMM) S500.1.2 and S919.1.5 are revised to add new options for mailers to use for obtaining proof of delivery information.

With these DMM revisions, mailers using Express Mail® Manifesting and Signature Confirmation ${ }^{T M}$ service (with the electronic option or privately printed labels) will be able to obtain delivery information via bulk proof of delivery letters provided by the Postal Service ${ }^{T M}$ in CD-ROM or Signature Extract File formats.

We will incorporate these revisions into the printed version of DMM 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

## Domestic Mail Manual (DMM)

S Special Services

S500 Special Services for Express Mail
1.0 AVAILABLE SERVICES
[Renumber current 1.2 through 1.6 as new 1.3 through 1.7. Add new 1.2, Proof of Delivery, to read as follows:]

### 1.2 Proof of Delivery

Proof of delivery information for Express Mail is available as follows:
a. Individual requests by article number can be retrieved on the Internet at www.usps.com, or by calling 1-800-222-1811. A proof of delivery letter will be provided via fax or mail.
b. Bulk proof of delivery letters are available only to mailers using Express Mail Manifesting service and can be obtained in CD-ROM or Signature Extract File formats. For additional information, see Publication 80, Bulk Proof of Delivery Program.

Special Postal Services
S910 Security and Accountability

## S919 Signature Confirmation

### 1.0 BASIC INFORMATION

[Renumber current 1.5 through 1.9 as new 1.6 through 1.10. Add new 1.5, Proof of Delivery, to read as follows;]

### 1.5 Proof of Delivery

Proof of delivery information for Signature Confirmation service is available as follows:
a. Individual requests by article number can be retrieved on the Internet at www.usps.com, or by calling 1-800-222-1811. A proof of delivery letter will be provided via fax or mail.
b. Bulk proof of delivery letters are available only to mailers using the Signature Confirmation service electronic option or privately printed labels. Bulk proof of delivery letters can be obtained in CD-ROM or Signature Extract File formats. For additional information, see Publication 80, Bulk Proof of Delivery Program.

- Product Information Requirements,

Product Development, 7-10-03

## Reminder

## Air Transportation Surcharge for Day-Old Poultry

This article is a reminder that Retail clerks must collect the air transportation surcharge ( $\$ 0.20$ per pound or fraction thereof) on all day-old poultry transported by air at the Priority Mail® and First-Class Mail® rates.

Retail clerks must not collect the air transportation surcharge on day-old poultry shipments mailed at the Express Mail® rate.

Airport mail centers and facilities must assign the "L" alpha designator on the routing tags for day-old poultry transported by air at the Priority Mail and First-Class Mail rates.

- Commercial Air Operations, Network Operations Management, 7-10-03


## DMM Revision

## Polywrap Specifications and Certification Program

Effective July 10, 2003, Domestic Mail Manual (DMM) C820.1.0 and C820.4.0 are revised to clarify standards for the use of polywrap for flat-size mailpieces claimed at automation rates and its certification program.

Although these standards are reorganized to present the information in a logical sequence and to consolidate material, there are no material changes to current mailing standards or polywrap specifications. The principal clarifications include the following:

- Haze requirement. Revised DMM Exhibit C820.4.1 clarifies that an address label must be affixed to the outside of the polywrap used on the mailpiece in order to eliminate the need for meeting the haze requirement for approved polywrap.
- Wrap direction. Revised DMM C820.4.2 clarifies that the wrap direction of polywrap for automated flat sorting machine (AFSM) 100 flat-size pieces is only around the longer axis. Also, it clarifies that the wrap direction for flat sorting machine (FSM) 1000 flat-size pieces may be around either the longer axis or the shorter axis. This revision also defines the term axis as it relates to wrap direction.
- Selvage. Revised DMM C820.4.3 clarifies, for purposes of applying the polywrap standards for overhang (selvage) only, that the edge of the mailpiece designated as top must be one of the two physically longer edges of the piece. All automation rate flatsize mail must be rectangular.
- Certificate of conformance. Revised DMM C820.4.5 clarifies that the polywrap manufacturer, not ASTM International, provides the certificate of conformance stating that the polywrap meets the requirements in DMM Exhibit C820.4.1.
We will incorporate these revisions into the printed version of DMM 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.


## Domestic Mail Manual (DMM)

*     *         *             *                 * 

C Characteristics and Content

C800 Automation-Compatible Mail

b. For mailpieces not meeting all the dimensions and characteristics of the AFSM 100 criteria but meeting all the criteria for the FSM 1000 under 3.0, the film must meet, at a minimum, only the haze property (property 2) in this exhibit. If the address label is affixed to the outside of the polywrap, the haze property is not required.

## AFSM 100 Polywrap Specifications

Exhibit 4.1

| Property | Requirement | Test Method | Comment |
| :---: | :---: | :---: | :---: |
| * * * * |  |  |  |
| 2. Haze | <70 | $\begin{aligned} & \hline \text { ASTM } \\ & \text { D1003 } \end{aligned}$ | Affixing address labels to outside of polywrap is an alternative to meeting this requirement |

### 4.2 Wrap Direction and Seam Placement

Wrap direction, seam direction, and seam placement must follow these standards:
a. Wrap direction and seam direction:
(1) For an AFSM 100 mailpiece, the wrap direction must be around the longer axis of the mailpiece, with the seam parallel to that axis. The longer axis is always parallel to the longer edge (the length) of the mailpiece.
(2) For an FSM 1000 mailpiece, the wrap direction may be around either the longer axis or the shorter axis of the mailpiece, with the seam parallel to that axis. The longer axis is always parallel to the longer edge (the length) of the mailpiece, and the shorter axis is always parallel to the shorter edge (the height) of the mailpiece.
b. For either an AFSM 100 or an FSM 1000 mailpiece, the preferred seam placement is on the nonaddressed side of the mailpiece. If the seam is placed on the addressed side, the seam must not cover any part of the delivery address and barcode, postage area, or any required markings or endorsements. Regardless of seam placement, the polywrap over the address area must be a smooth surface to avoid interference with address and barcode readability.

### 4.3 Overhang

For purposes only of the polywrap standards for overhang (selvage) in 4.0, the edge of the mailpiece designated as top must be one of the two physically longer edges of the piece, regardless of address orientation and whether bound or unbound. Any polywrap overhang (selvage)
around the four edges of the mailpiece (top, bottom, and left and right sides) must meet these standards:
a. For an AFSM 100 mailpiece:
(1) When the mailpiece contents are totally positioned at the bottom of the polywrap, the overhang must not be more than 1.5 inches at the top of the mailpiece.
(2) When the mailpiece contents are totally positioned to the left or to the right side of the polywrap, the overhang must not be more than 0.5 inch on the opposite side.
(3) The polywrap covering must not be so tight that it bends the mailpiece.
b. For an FSM 1000 mailpiece:
(1) When the mailpiece contents are totally positioned at the bottom of the polywrap, the overhang must not be more than 1.5 inches at the top of the mailpiece.
(2) When the mailpiece contents are totally positioned to the left or to the right side of the polywrap, the overhang must not be more than 1.5 inches on the opposite side.
(3) The polywrap covering must not be so tight that it bends the mailpiece.

### 4.4 Mailpiece Identification

Polywrapped flat-size mailpieces claimed at automation rates must be endorsed to show that the polywrap meets USPS® approval as automation-compatible. This requirement is met by printing "USPS AFSM 100 Approved Polywrap" or "USPS 100 Approved Poly" or "USPS FSM 1000 Approved Polywrap" or "USPS 1000 Approved Poly," as applicable, directly on the address side of the pieces, preferably below the postage area or in another visible location. Alternatively, the polywrap marking may also be printed directly onto the polywrap material. The polywrap marking must not interfere with delivery address or barcode recognition.

### 4.5 Polywrap Certification

The USPS polywrap certification program requires plastic manufacturers to provide to a producer of polywrapped flatsize mailpieces a certificate of conformance from the manufacturer stating that the polywrap physical properties meet or exceed the minimum requirements specified in Exhibit 4.1. The certification program applies only to polywrap used for AFSM 100 mailpieces. A list of USPSapproved polywrap products is maintained on the USPS Web site http://ribbs.usps.gov; click on Polywrap Manufacturers. The first time that a specific polywrap product is to be used for an automation rate mailing of flat-size
mailpieces and that product is not listed on the USPS Web site, these steps must occur:
a. The producer of the polywrapped pieces provides a USPS mailpiece design analyst (MDA) with the manufacturer's certificate of conformance verifying that the polywrap film meets the specifications in Exhibit 4.1 for AFSM 100 mailpieces.
b. The MDA reviews the manufacturer's certificate of conformance to confirm that the requirements listed on the certificate for the polywrap film meet the eight properties in Exhibit 4.1 for AFSM 100 mailpieces.

The reviewing MDA provides written confirmation to the producer of the polywrapped pieces and sends a copy to the appropriate business mail entry unit or detached mail unit and a copy to Mailing Standards (see G043 for address).

- Mailing Standards,

Pricing and Classification, 7-10-03

## DMM Revision

## Customized MarketMail

Effective August 10, 2003, Domestic Mail Manual (DMM) E660 and M660 are added and C010.1.0, C600, D042.7.0, E110.1.1, E610.4.0, E610.5.0, E610.9.3, E620.3.0, E630.5.0, E650.1.1, E710.1.1, F010.5.3, M011.1.4d, M012.2.1b, Exhibit M032.1.3, M072.1.0, Exhibit P040.4.1b, R600.1.2, R600.3.2, S070.1.1, S500.2.0, and Index are revised to implement the classification for Customized MarketMail ${ }^{m}$ (CMM) service as established by the Governors of the United States Postal Service ${ }^{\circledast}$ (the Governors) on the Recommended Decision of the Postal Rate Commission Approving Stipulation and Agreement on Customized MarketMail Minor Classification Change, Docket No. MC2003-1. In their decision, the Governors approved on June 27, 2003, the Commission's recommendations, adopting the recommended classification changes.

## Use of CMM

CMM service represents a significant innovation for Standard Mail advertisers who want to target a specific audience with highly individualized mailpiece designs, including nonrectangular-shaped and multidimensional mailpieces such as cutouts of houses, automobiles, power boats, or wearing apparel. More creative designs could encourage greater customer interest and response rates to promotions, advertising, fund-raising campaigns, or other types of communications.

Before this service was introduced, mailing standards required that any mailpiece that was $1 / 4$ inch thick or less could not be mailed if that piece was not rectangular. This exclusion of nonrectangular letter-size mail and, in some cases, nonrectangular flat-size mail, reduced the available options for businesses and organizations wishing to reach existing or potential customers through advertising messages and designs, including the shape of the mailpiece. CMM service will overcome this previous restraint.

## Nonrectangular Shapes

A basic requirement for mailability in Domestic Mail Classification Schedule (DMCS) § 6020 (and Domestic Mail Manual (DMM) § C010.1.1) is that "[a]ll items, other than keys and identification devices, which are 0.25 inch thick or less must be rectangular in shape, at least 3.5 inches in width, and at least 5 inches in length." Administrative rulings issued by the Postal Service ${ }^{\text {TM }}$ have interpreted and further clarified that the term "rectangular" implies that rectangular mailpieces must have four right-angle corners, four straight and regular edges, and no holes or other voids within their dimensions.

Mailpieces that are $1 / 4$ inch thick or less typically meet the dimensional standards for "letter-size" mailpieces or "flat-size" mailpieces. These two mail processing categories represent both the vast majority of mailpieces sorted and distributed in mail processing facilities and virtually all mail sorted into cases and delivered by Postal Service carriers or distributed to Post Office ${ }^{T M}$ boxes.

The requirement that mail must be rectangular within certain dimensions for typical letter-size or flat-size mailpieces was established to ensure that the Postal Service could efficiently handle and deliver such mail, whether by automated, mechanized, or manual means.

CMM pieces will differ from other letter-size and flat-size mailpieces that are $1 / 4$ inch thick or less in two significant aspects. First, CMM pieces can be nonrectangular or irregular in shape. Second, such mail will be required to bypass all Postal Service handling between the mailer's plant (or point of origin) and the Post Office delivery unit. CMM pieces will therefore not be expected or required to be compatible with mechanical or automated processing because their entry profile was specifically developed to ensure that CMM pieces will bypass mail processing operations primarily designed for rectangular-shaped mail.

Employees are reminded that all mailpieces that are $1 / 4$ inch thick or less and not prepared and mailed as CMM mailpieces must be rectangular. The exception to the mailability rule applies only to CMM pieces and to keys and identification devices. Other pieces not qualifying under this exception are nonmailable under DMM C010.1.0.

## CMM Verification and Entry

At the mailer's option, CMM pieces will have to be presented for postage verification at the origin office by: (1) using existing plant-verified drop shipment (PVDS) procedures as defined in DMM P950, (2) using either Express Mail® or Priority Mail® drop shipment procedures in DMM M072, or (3) taking the pieces directly to a destination Postal Service facility with a business mail entry unit as a presorted mailing subject to DMM E610.8.0.

Under the PVDS option in DMM P950, current standards for a 200-piece minimum volume will apply only to the entire PVDS mailing rather than to the quantity presented at each destination delivery unit (DDU). Normally, the DDU is the facility where the mail will be distributed to and cased for delivery by the corresponding mail carrier or distributed into Post Office boxes. Transportation to each destination will be the mailer's responsibility, or it will be through the use of existing Express Mail or Priority Mail drop shipment standards in DMM D072.

## CMM Preparation

Each CMM mailing will be subject to the current minimum volume requirement of 200 pieces for presorted Standard Mail pieces. There will be, however, no minimum volume requirements for packaging or containerization because all mail processing operations will be bypassed.

Packaging of CMM pieces will be required for all types of containers used in order to maintain mailpiece orientation, inhibit movement of the pieces, and ensure stability in transit. At the same time, packaging will help protect the individual mailpieces from damage. The number of pieces in each package and the method of packaging will be at the mailer's discretion, subject to applicable standards for suitable materials and package sizes in DMM M020.

CMM pieces will be required to be prepared in containers as appropriate to the volume of mail destined for the DDU. Equipment such as sleeved letter trays, Express Mail and Priority Mail containers (i.e., Postal Service pouches, sacks, envelopes, and boxes), or envelopes or boxes supplied by the mailer will be permitted as containers. Each mailing presented in mailer-supplied containers, including those prepared as Express Mail and Priority Mail drop shipment, will be required to be accompanied by sample containers for tare weight calculations. Mailings with more than three different types of containers or mailings consisting of nonidentical-weight pieces will be required to be presented
using a manifest mailing system (MMS) under DMM P910 or any other available postage payment system if approved by the Business Mailer Support (BMS) manager, Postal Service Headquarters.

CMM containers will be required to bear the correct container label and be endorsed to the attention of the delivery unit supervisor or postmaster with instructions to "open and distribute" the contents. At the DDU, the CMM pieces will be distributed to carriers for casing and delivery or, for Post Office box addresses, to the box section for distribution into the Post Office boxes.

At the mailer's option, every piece in a mailing will be permitted to bear the correct carrier route code under DMM M014. Under this option, the mailer must use CASScertified software and the current USPS® Carrier Route File scheme, hard copy Carrier Route Files, or another AIS product containing carrier route information, subject to DMM A930 and A950. Carrier route information will also require updating within 90 days before the mailing date.

## CMM Rates

CMM pieces, each of which must weigh 3.3 ounces or less, will be subject to the basic nonletter piece rates, with no destination entry discount, in the Standard Mail Regular and Nonprofit subclasses. Owing to the irregular or nonrectangular shape inherent with CMM pieces, such pieces will also be subject to the residual shape surcharge (RSS).

CMM pieces will not be eligible for any destination entry discount, automation rate, or other presort rate. In addition, because CMM pieces will not be handled in mail processing facilities, such pieces will not be eligible for the parcel barcode discount, which currently is available to appropriately barcoded pieces that are also subject to the residual shape surcharge. Special services, as provided in DMM S900, will not be available for CMM pieces.

## CMM Postage Payment

CMM pieces will be subject to the same options of postage payment (precanceled stamps, metered postage, or permit imprint) for Standard Mail pieces as permitted by current standards in DMM P600. CMM mailers will not be required to obtain special mailing permits or authorizations other than those already required for Regular or Nonprofit Standard Mail service.

Mailers will, in most cases, be required to pay postage through an approved manifest mailing system (MMS) when more than three different types of mailing containers are used or when the mailing consists of nonidentical-weight pieces. Express Mail and Priority Mail drop shipments generally are also better processed through a manifesting system. The Business Mailer Support (BMS) manager at Headquarters will approve the manifest mailing systems
and any other special postage payment system under DMM P900 such as an optional procedure.

Mailers presenting CMM pieces must present the appropriate documentation, if required, along with one of the following postage statements:

- PS Form 3602-PS, Postage Statement - Standard Mail Subject to Surcharge - Postage Affixed.
- PS Form 3602-RS, Postage Statement - Standard Mail Subject to Surcharge - Permit Imprint.
- PS Form 3602-NPS, Postage Statement - Nonprofit Standard Mail Subject to Surcharge - Postage Affixed.
- PS Form 3602-NS, Postage Statement - Nonprofit Standard Mail Subject to Surcharge - Permit Imprint.
The postage statements will be revised to accommodate CMM pieces as a separate line item on page 1, which corresponds to a separate part designated as " $L$ " on the reverse. In addition, the revised statements have an additional check box under the "Processing Category" block designated as "CMM." Copies of the statements will be posted on www.usps.com and will be available from the Material Distribution Center.


## Sample Mailpieces Required

At the time of mailing, mailers presenting CMM mailpieces must provide the business mail entry unit or acceptance site these additional items for each mailing:

- A sample mailpiece.
- An extra copy of the corresponding postage statement.
Employees collecting the sample CMM mailpieces and copies of the postage statements must send both items within 2 weeks of the mailing to the following address:


## MANAGER

RATES AND CLASSIFICATION SERVICE CENTER
US POSTAL SERVICE
1250 BROADWAY 14TH FL
NEW YORK NY 10095-9599

## CMM Markings and Endorsements

In addition to the current class and rate markings required for Standard Mail pieces, CMM pieces will have to bear the marking "CUSTOMIZED MARKETMAIL" (or the approved abbreviations "CUST MKTMAIL" or "CMM"). The standards and placement of applicable markings and endorsements will follow existing requirements for Standard Mail pieces under DMM M012.

## CMM Physical Characteristics

CMM mailpieces can be constructed of any material that is safe for handling by Postal Service personnel. However,

CMM pieces will have to be sufficiently flexible to withstand normal handling required for carrier casing and delivery and for placement into mail receptacles and Post Office boxes.

CMM pieces will not be allowed to have attachments or enclosures. However, CMM pieces are permitted to be constructed or assembled from layers or parts to form a single item.

For purposes of defining the dimensional requirements, a straight line drawn between the most distant outer points on a CMM mailpiece will define the axis of its length and a perpendicular line to that axis will be the axis of its height. The minimum and maximum dimensions and weight are as follows:
(1) Height: No less than 3-1/2 inches and no more than 12 inches.
(2) Length: No less than 5 inches and no more than 15 inches.
(3) Thickness: No less than 0.007 inch at its thinnest point and no more than $3 / 4$ inch at its thickest point.
(4) Weight: No more than 3.3 ounces.

CMM pieces will be permitted to have voids or holes and to have a nonuniform thickness. If pieces are of nonuniform thickness, packages of CMM pieces will be required to be prepared by counterstacking under DMM M020 to ensure stability in transit whether transported under PVDS or under Priority Mail or Express Mail drop shipment. This packaging requirement not only stabilizes the pieces during transportation, but it also ensures Postal Service employees will more easily handle and deliver the mail.

Mailpiece design approval by the manager of business mail entry in the district serving the office of mailing, though not required, is recommended. Physical or graphic content will be subject to current standards in DMM C020 and C030 and to any applicable nonpostal statutes and regulations.

## CMM Addressing

Each CMM piece will be required to bear a complete mailing address including an accurate 5-digit ZIP Code or ZIP $+4{ }^{\circledR}$ code. CMM pieces must bear the exceptional address format or the occupant address format under DMM A020.

The exceptional address format uses both a recipient's name and the alternative "Current Occupant" or "Current Resident," followed by a complete delivery address, city, state, and ZIP Code or ZIP+4 code. If the named recipient has moved, mail bearing an exceptional address format is neither forwarded to the recipient's new address nor returned to the sender. Instead, such mail is left at the indicated delivery address for the current resident.

The occupant address format does not use an actual recipient's name but only the designation "Occupant," "Householder," or "Resident" in place of a name, followed by a complete delivery address, city, state, and ZIP Code or ZIP+4 code. Mail bearing an occupant address is neither forwarded nor returned.

The address block could be placed anywhere on the mailpiece as currently permitted for flat-size mailpieces, whether printed directly on the mailpiece, or printed on an address label permanently affixed to the piece. The address and other mandatory information such as postage indicia and class and rate markings will be required to be clearly identifiable and legible, following current mailing standards.

CMM pieces will be subject to the standard for address quality and address list maintenance that requires all 5 -digit ZIP Codes included in addresses on pieces claimed at Regular Standard Mail and Nonprofit Standard Mail rates to be verified and corrected within 12 months before the mailing date using a method approved by the Postal Service. This requirement ensures that mail is addressed for the correct ZIP Code destination and eliminates potential misdirection of mail. The use of detached address labels (DALs) will not be permitted for CMM pieces.

## CMM Delivery

Delivery is considered completed and Postal Service handling of a CMM mailpiece will end when the piece is delivered to the street address or Post Office box address on the piece or when a Postal Service employee distributes the piece into the Post Office box if the piece bears a Post Office box address. CMM pieces will be delivered or left at the address, and CMM pieces that are undeliverable as addressed because of an invalid address will be discarded.

Ancillary service endorsements used for address correction services and the forwarding and return of mail will not be available. Each piece will also be required to bear the appropriate carrier release endorsement in DMM D042 ("Carrier-Leave If No Response") to indicate that a deliverable CMM piece is to be left in a safe location near the recipient's mail receptacle if the piece cannot be placed inside the receptacle.

We will incorporate these revisions into the printed version of DMM 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

## Domestic Mail Manual (DMM)



## C Characteristics and Content

C000 General Information
C010 General Mailability Standards
1.0 MINIMUM AND MAXIMUM DIMENSIONS

### 1.1 Minimum

## [Revise 1.1 to read as follows:]

For mailability, the following standards apply:
a. All mailpieces (except Customized MarketMail pieces mailed under E660 and keys and identification devices mailed under E130) that are $1 / 4$ inch thick or less must be rectangular, with four square corners and parallel opposite sides.
b. All mailpieces must be at least 3-1/2 inches high and at least 5 inches long (see Exhibit 1.1).
c. All mailpieces must be at least 0.007 inch thick.

### 1.3 Length and Height

[Reletter current 1.3c as new 1.3d and add new 1.3c to read as follows:]
c. Standard Mail Customized MarketMail pieces.

## C600 Standard Mail

### 1.0 DIMENSIONS

### 1.1 Basic Standards

These standards apply to Standard Mail pieces:

## [Revise 1.1b to read as follows:]

b. Presorted rate and Customized MarketMail pieces are subject only to the basic mailability standards in C010.
[Renumber current 2.0 through 5.0 as new 3.0 through 6.0, respectively. Add new 2.0 to read as follows:]

### 2.0 CUSTOMIZED MARKETMAIL

Mailpieces prepared as Customized MarketMail (CMM) pieces under E660 must meet these additional standards and physical characteristics:
a. The material used for constructing the pieces must be free of sharp edges, protrusions, and other design elements that could cause harm or injury to USPS personnel handling these pieces.
b. The dimensions of the pieces must not be smaller than the minimum dimensions for letter-size mail in C050 or greater than the maximum dimensions for flat-size mail in C050. Length and height are defined as follows:
(1) The length and the axis of length are determined by drawing a straight line between the two outer points most distant from each other.
(2) The height is determined by drawing perpendicular lines to the points that are the greatest distance above and below the axis of length. The sum of these two lines defines the height.
c. The maximum weight may not exceed 3.3 ounces.
d. Pieces may be rectangular or nonrectangular, may be uniform or nonuniform in thickness, and may include die cuts, holes, and voids.
e. Pieces must be flexible enough to fit inside a mini-mum-size mail receptacle measuring 4-7/8 inches wide, 14-7/8 inches high, and 5-7/8 inches long (deep).
f. Design approval by the district business mail entry manager is not required, but it is recommended.

### 3.0 RESIDUAL SHAPE SURCHARGE

[Revise 3.0 to read as follows:]
Mail that is prepared as a parcel or is not letter-size or flatsize as defined in C050 is subject to a residual shape surcharge. Mail that is prepared as CMM pieces under E660 is also subject to the residual shape surcharge. There are different surcharges for Presorted rate pieces and Enhanced Carrier Route rate pieces. Only the surcharges for Presorted rate pieces apply to CMM pieces.

## D DEPOSIT, COLLECTION, AND DELIVERY

D000 Basic Information

D040 Delivery of Mail

## D042 Conditions of Delivery

[Revise heading of 7.0 to read as follows:]

### 7.0 CARRIER RELEASE

[Renumber current text of 7.0 as 7.1 and add heading to read as follows:]

### 7.1 Parcels

An uninsured parcel may not be left in an unprotected place, such as a porch or stairway, unless the addressee
has filed a written order, or the mailer has endorsed the parcel "Carrier—Leave If No Response." The endorsement must appear directly below the return address as specified in M012.
[Add new 7.2 to read as follows:]

### 7.2 Customized MarketMail

Any matter mailed as CMM pieces under E660 must bear the endorsement "Carrier-Leave If No Response" as specified in M012.

E Eligibility

## E100 First-Class Mail

## E110 Basic Standards

### 1.0 CLASSIFICATION AND DESCRIPTION

### 1.1 Eligibility

[Revise 1.1 to read as follows:]
All mailable matter may be sent as First-Class Mail ${ }^{\circledR}$ items (which for the purposes of the standards in 1.0 includes Priority Mail items) or as Express Mail items, except CMM pieces under E660 or other matter prohibited by the respective standards.

## E600 Standard Mail

E610 Basic Standards

### 4.0 ENCLOSURES AND ATTACHMENTS

### 4.3 Nonincidental First-Class Enclosures

[Revise the first sentence of 4.3 to read as follows:]
Letters or other pieces of nonincidental First-Class Mail items, subject to postage at First-Class Mail rates, may be enclosed with Standard Mail pieces (except matter mailed as CMM pieces under E660).***

### 4.4 Nonincidental First-Class Attachments <br> [Revise the first sentence of 4.4 to read as follows:]

Letters or other pieces of nonincidental First-Class Mail items may be placed in an envelope and securely attached to the address side of a Standard Mail piece (except matter mailed as CMM pieces under E660), or of the principal piece, as applicable.***

### 4.5 Attachment of Other Standard Mail Matter

[Revise the introductory sentence to read as follows:]
The front or back cover page of a Standard Mail piece (except CMM pieces) may bear an attachment that is also Standard Mail matter if:

## [Revise 4.5b to read as follows:]

b. The material qualifies for and is mailed at Standard Mail rates.

### 5.0 RATES

### 5.1 General Information

[Revise 5.1 to read as follows:]
All Standard Mail rates are presorted rates (including all nonprofit rates). These rates apply to mailings meeting the basic standards in E610 and the corresponding standards for Presorted rates under E620, Enhanced Carrier Route rates under E630, automation rates under E640, or Customized MarketMail rates under E660. Except for Customized MarketMail pieces, destination entry discount rates are available under E650, and barcode discounts are available for machinable parcels under E620. A mailpiece is subject to the residual shape surcharge if it is prepared as a parcel, or if it is not letter-size or flat-size under C050, or if it is prepared as a Customized MarketMail piece under E660. Nonprofit rates may be used only by organizations authorized by the USPS under E670. Not all processing categories qualify for every rate. Pieces are subject to either a single minimum per piece rate or a combined piece/pound rate, depending on the weight of the individual pieces in the mailing under 5.2 or 5.3 .

### 5.2 Minimum Per Piece Rates

The minimum per piece rates (i.e., the minimum postage that must be paid for each piece) apply as follows:

## [Revise 5.2 b and 5.2c to read as follows:]

b. Letters and Nonletters. In applying the minimum per piece rates, a mailpiece is categorized as either a letter or a nonletter, based on whether the piece meets the letter-size standard in C050, without regard to placement of the address on the piece, except under these conditions:
(1) If the piece meets both the definition of a letter in C050 and the definition of an automation flat in C820, the piece may be prepared and entered at an automation flat (nonletter) rate.
(2) If the piece is prepared for automation letter rates, address placement is used to determine the length when applying the size standards and aspect ratio requirements to qualify for automation letter rates under C810. For this purpose, the length is considered to be the dimension parallel to the address.
(3) If the piece is mailed as a Customized MarketMail piece under E660, the piece is always subject to the applicable Regular or Nonprofit Standard Mail basic nonletter per piece rate and must not exceed the maximum weight for those rates.
c. Individual Rates. There are separate minimum per piece rates for each subclass (Regular, Enhanced Carrier Route, Nonprofit, and Nonprofit Enhanced Carrier Route) and within each subclass for the type of mailing and the level of presort within each mailing under E620, E630, E640, and E660. Except for Customized MarketMail pieces, discounted per piece rates also may be claimed for destination entry mailings (destination bulk mail center (DBMC), destination sectional center facility (DSCF), and destination delivery unit (DDU)) under E650. DDU rates are available only for mail entered at Enhanced Carrier Route or Nonprofit Enhanced Carrier Route rates. See R600 for individual per piece rates.

### 5.3 Piece/Pound Rates

[Revise 5.3 by adding a new sentence after the first sentence to read as follows:]
***Pieces exceeding 3.3 ounces may not be mailed as Customized MarketMail pieces.***

## [Revise heading of 5.4 to read as follows:]

### 5.4 Machinable Parcel Barcode Discount

[Revise the last sentence to read as follows:]
***Pieces mailed at Enhanced Carrier Route, Nonprofit Enhanced Carrier Route, or Customized MarketMail rates are not eligible for a barcoded discount.

### 5.5 Residual Shape Surcharge

## [Revise 5.5 to read as follows:]

Any Standard Mail piece that is prepared as a parcel or is not letter-size or flat-size as defined in C050 is subject to a residual shape surcharge. Any piece that is prepared as a Customized MarketMail piece under E660 is also subject to the residual shape surcharge. There are different surcharges for Presorted rate pieces and Enhanced Carrier

Route rate pieces. Only the surcharges for Presorted rate pieces apply to Customized MarketMail pieces.

### 9.0 SPECIAL SERVICES

### 9.3 Ineligible Matter

Special services may not be used for any of the following types of Standard Mail items:

## [Add 9.3e to read as follows:]

e. Pieces mailed as Customized MarketMail pieces.

E620
Presorted Rates
[Revise heading and text of 3.0 to read as follows:]

### 3.0 RESIDUAL SHAPE SURCHARGE

Any Presorted Standard Mail piece that is prepared as a parcel or is not letter-size or flat-size as defined in C050 is subject to a residual shape surcharge.

E630 Enhanced Carrier Route Rates

### 5.0 RESIDUAL SHAPE SURCHARGE

[Revise 5.0 to read as follows:]
Any Enhanced Carrier Route Standard Mail piece that is prepared as a parcel or is not letter-size or flat-size as defined in C050 is subject to a residual shape surcharge.

## E650 Destination Entry

### 1.0 BASIC STANDARDS

### 1.1 Rate Application

[Revise the first sentence of 1.1 to read as follows:]
Except for Customized MarketMail pieces as defined in E660, Regular, Nonprofit, Enhanced Carrier Route, and Nonprofit Enhanced Carrier Route Standard Mail pieces meeting the basic standards in E610 may qualify for the destination BMC, SCF, or DDU entry rates, as applicable, if deposited at the correct destination Postal Service facility, subject to the general standards below and the specific standards in $5.0,6.0$, and 7.0 , respectively.***
[Add new E660 to read as follows:]

## E660 Customized MarketMail

## Summary

E660 describes the eligibility standards for Customized MarketMail (CMM) pieces including standards for minimum volumes, addressing, and drop shipment.

### 1.0 BASIC STANDARDS

### 1.1 General

Customized MarketMail (CMM) service is an option for mailing nonrectangular and irregular-shaped Regular Standard Mail and Nonprofit Standard Mail pieces if the pieces weigh 3.3 ounces or less and meet the physical characteristics and the dimensional requirements in C600 and the mail preparation standards in M660. Other Regular and Nonprofit Standard Mail pieces measuring 3/4 inch thick or less and meeting the applicable standards in C600, E660, and M660 may be entered as CMM at the mailer's option. CMM must be entered directly at a destination delivery unit (DDU).

### 1.2 Basic Standards

All pieces in a CMM mailing must:
a. Meet the basic standards for Standard Mail pieces in E610 and, for Nonprofit Standard Mail pieces, the additional standards in E670.
b. Be part of a single mailing of at least 200 addressed pieces. All pieces must be identical in size, shape, and weight unless excepted by standard under an approved postage payment system.
c. Bear a complete delivery address using the exceptional address format or occupant address format under A020 with the correct ZIP Code or ZIP+4 code. Each piece must also bear a carrier release endorsement as specified by D042. These additional addressing standards apply:
(1) Detached address labels (DALs) under A060 are not permitted.
(2) Ancillary service endorsements under F010 are not permitted.
(3) All 5-digit ZIP Codes included in addresses on pieces must be verified and corrected within 12 months before the mailing date, using a USPSapproved method. The mailer's signature on the postage statement certifies that this standard has been met when the corresponding mail is presented to the USPS. This standard applies to each address individually, not to a specific list or mailing. An address meeting this standard may be used in mailings at any other rates to which
the standard applies during the 12-month period after its most recent update.
(4) At the mailer's option, a carrier route information line under M014 may be added. If this option is used, a carrier route code must be applied to every piece in the mailing and must be applied using CASS-certified software and the current USPS Carrier Route File scheme, hard copy Carrier Route Files, or another Address Information Systems (AIS) product containing carrier route information, subject to A930 and A950. Carrier route information must be updated within 90 days before the mailing date.
d. Be marked, sorted, and documented as specified in M660.
e. Be entered at the destination delivery unit appropriate to the delivery address on the corresponding mail, as a mailing subject to the applicable requirements in E610 and E650, as a mailing using Express Mail or Priority Mail drop shipment under M072, or as a plant-verified drop shipment (PVDS) mailing under P950. Minimum volumes per destination are not required.

### 2.0 RATES

Each CMM piece is subject to the Presorted Regular or Nonprofit Standard Mail nonletter, nondestination entry basic rate plus the residual shape surcharge. CMM pieces are not eligible for the parcel barcode discount.

### 3.0 SPECIAL SERVICES

CMM pieces are not eligible for any special service.

## E700 Package Services

E710 Basic Standards

### 1.0 BASIC INFORMATION

### 1.1 Definition

[Revise the first sentence of 1.1 to read as follows:]
Package Services mail consists of mailable matter that is neither mailed or required to be mailed as First-Class Mail items nor entered as Periodicals items (unless permitted or required by standard) or as Customized MarketMail items under E660.***


## F Forwarding and Related Services

F000
Basic Services
F010 Basic Information

### 5.0 CLASS TREATMENT FOR ANCILLARY SERVICES

### 5.3 Standard Mail

[Revise the introductory text to read as follows:]
Undeliverable-as-addressed (UAA) Standard Mail pieces are treated as described in Exhibit 5.3a and Exhibit 5.3b, with these additional conditions:
[Add 5.3k to read as follows:]
k. Customized MarketMail pieces under E660 are not eligible to use ancillary service endorsements.

## M Mail Preparation and Sortation <br> M000 General Preparation Standards <br> M010 Mailpieces

M011 Basic Standards

### 1.0 TERMS AND CONDITIONS

[Revise title to read as follows:]

### 1.4 Mailings

Mailings are defined as:
[Revise the introductory text of 1.4d to read as follows:]
d. Standard Mail. Except as provided in E620.1.2, the types of Standard Mail items listed below may not be part of the same mailing. See M041, M045, M610, M620, and M900 for copalletized, combined, or mixed-rate mailings.
[Add 1.4d(8) to read as follows:]
(8) Customized MarketMail pieces and any other type of mail.

M012 Markings and Endorsements

### 2.0 MARKINGS—FIRST-CLASS MAIL AND STANDARD MAIL

## $2.1 \quad$ Placement

Markings must be placed as follows:
[Revise 2.1b to read as follows:]
b. Other Markings. The rate-specific markings "AUTO," "AUTOCR," "Presorted" (or "PRSRT"); "Single-Piece" (or "SNGLP") (First-Class Mail only); and "ECRLOT," "ECRWSH," "ECRWSS," and "Customized MarketMail" (or "CUST MKTMAIL" or "CMM") (Standard Mail only)) may be placed as follows:
(1) In the location specified in 2.1a.
(2) In the address area on the line directly above or two lines above the address if the marking appears alone or if no other information appears on the line with the marking except optional endorsement line information under M013 or carrier route package information under M014
(3) If preceded by two asterisks (**), the "AUTO," "AUTOCR," "PRESORTED" (or "PRSRT"), "CUSTOMIZED MARKETMAIL" (or "CUST MKTMAIL" or "CMM"), or "Single-Piece" (or "SNGLP") marking also may be placed on the line directly above or two lines above the address in a mailer keyline or a manifest keyline, or it may be placed above the address and below the postage in an MLOCR ink-jet printed date correction/meter drop shipment line. Alternatively, the "AUTO," "AUTOCR," "PRSRT," or "SNGLP" marking may be placed to the left of the barcode clear zone (subject to the standards in C840) on letter-size pieces.

## M030 Containers

M032 Barcoded Labels
1.0 BASIC STANDARDS—TRAY AND SACK LABELS

Exhibit 1.3 3-Digit Content Identifier Numbers
[Revise Exhibit 1.3 by adding the following entries before "ECR Irregular Parcels-Nonautomation" to read as follows:]

## STANDARD MAIL

| Class and Mailing | CIN | Human-Readable Content Line |
| :--- | :--- | :--- |
| CMM (letter trays) | 206 | DEL LTR STD CMM MAN |
| CMM (flat trays) | 207 | DEL FLTS STD CMM MAN |
| CMM (sacks) | 205 | DEL STD CMM MAN |
| $*$ |  |  |
| $*$ |  |  |

## M033 Sacks and Trays

### 1.0 BASIC STANDARDS

### 1.2 Standard Containers

[Revise 1.2 by inserting a new sentence after the first sentence to read as follows:]
***Containers for Customized MarketMail pieces are specified in M660.***

## Exhibit 1.2 Standard Containers

[Revise Exhibit 1.2 by adding the following entry at the end to read as follows:]


M072 Express Mail and Priority Mail Drop Shipment

### 1.0 BASIC STANDARDS

### 1.1 Enclosed Mail

[Revise the last sentence of 1.1 to read as follows:]
***When a drop shipment is destined to a 5-digit facility, then sacking or traying is not required for letters or flats, if all enclosed presort destination packages are destined to the same 5-digit ZIP Code as the Express Mail or Priority Mail pouch, sack, or container.

### 1.3 Containers for Expedited Transport

[Revise 1.3 to read as follows:]
Acceptable containers for expedited transport are as follows:
a. An Express Mail drop shipment must be contained in a blue and orange Express Mail pouch, except that Customized MarketMail pieces under E660 may be contained in USPS-provided Express Mail envelopes and cartons or in any properly labeled container supplied by the mailer.
b. A Priority Mail drop shipment must be contained in either an orange Priority Mail sack or a letter-size tray, except that Customized MarketMail pieces under E660 may be contained in USPS-provided Priority Mail envelopes and cartons or in any properly labeled container supplied by the mailer.

### 1.7 Label 23

[Revise 1.7 to read as follows:]
As an alternative to sacks for Priority Mail drop shipments, letter trays or mailer-supplied containers for Customized MarketMail pieces under E660 may be used as follows:
a. Label 23 is affixed to the letter tray or mailer-supplied container. A single Label 23 may be used to identify two letter trays strapped together. Mailer-supplied containers may not be strapped together.
b. If two letter trays are strapped together, each tray must be of identical size and individually strapped under M033.1.5. Label 23 must be affixed to the sleeve of the top tray before strapping. The trays must be strapped securely around the length of the two trays.
c. The total weight of two trays strapped together or mailer-supplied containers used for CMM pieces may not exceed 70 pounds.

## M600 Standard Mail (Nonautomation)

[Add new M660 to read as follows:]

## M660 Customized MarketMail

## Summary

M660 describes the basic preparation and marking standards for Customized MarketMail (CMM) pieces meeting the eligibility standards in E660.

### 1.0 BASIC STANDARDS

### 1.1 All Mailings

All mailings and all pieces in each mailing prepared as Customized MarketMail (CMM) pieces are subject to specific preparation standards in 1.0 and 2.0 and to these general standards:
a. All pieces must meet the standards for basic eligibility in E610 and specific eligibility in E660. Nonprofit Standard Mail pieces must meet the additional eligibility standards in E670.
b. CMM pieces must not be part of a mailing containing any other type of Standard Mail pieces.
c. Each mailing must meet the applicable standards for mail preparation in M010 and M020 and the following:
(1) Subject to the marking standards in M012, Regular Standard Mail pieces must be marked "Presorted Standard" (or "PRSRT STD"), and Nonprofit Standard Mail pieces must be marked "Nonprofit Organization" (or "Nonprofit Org." or "Nonprofit"). All pieces must also be marked "Customized MarketMail," "CUST MKTMAIL," or "CMM."
(2) At the mailer's option, a carrier route information line under M014 may be added. If this option is used, a carrier route code must be applied to every piece in the mailing and must be applied using CASS-certified software and the current USPS Carrier Route File scheme, hard copy Carrier Route Files, or another AIS product containing carrier route information, subject to A930 and A950. Carrier route information must be updated within 90 days before the mailing date.
d. All pieces in the mailing must meet the specific sortation and preparation standards in M660.
e. Pieces are subject to the rate eligibility specified in E660.

### 1.2 Postage

CMM pieces are subject to the same options of postage payment (precanceled stamps, metered postage, or permit imprint) for Standard Mail pieces as permitted under P600.

### 1.3 Documentation

A complete, signed postage statement, using the correct USPS form or an approved facsimile with the residual shape surcharge, must accompany each mailing. The mailer must also provide an extra copy of the postage statement and a sample of the CMM mailpiece. The sample and the copy postage statement are then forwarded by the USPS to the New York Rates and Classification Service Center (see G042 for address). Mailings of nonidenticalweight pieces or mailings using more than three different types of containers must also be supported by standardized documentation meeting the standards in P012. Documentation for nonidentical-weight pieces is not required if the correct rate is affixed to each piece.

### 2.0 PREPARATION

### 2.1 Packaging

Two or more pieces to the same 5-digit destination must be packaged under M020 in any container to maintain the integrity and stability of the pieces throughout transit and handling. The maximum weight for any package is 20 pounds. Pieces of irregular thickness must also be
counterstacked as provided in M020. At the mailer's option, CMM pieces may be prepared in carrier route packages, subject to the applicable standards in M050 and E630.

### 2.2 Containers

If more than three types of containers are used, the mailing must be prepared using an approved manifest mailing system (MMS) under P910, unless the Business Mailer Support (BMS) manager approves another postage payment system. Each mailing presented in mailer-supplied containers must be accompanied by sample containers for tare weight calculations. The size of the containers must be appropriate to the dimensions of the pieces, and the number of containers must be appropriate to the volume of pieces in the mailing. If Express Mail or Priority Mail drop shipment is used, containers are subject to the standards in M072.

### 2.3 Containerizing and Labeling

Mail must be prepared in 5-digit, 5-digit scheme using L606, or 5 -digit carrier route containers, with no minimum volume (piece or weight) required for an individual container. In addition to the required labeling, mailer-supplied containers must be marked "DELIVERY UNIT-OPEN AND DISTRIBUTE" on the container label or on the address side of the container. Containers are prepared and labeled as follows:
a. PVDS drop shipments must be prepared in 5-digit or 5-digit carrier route letter trays, sacks, or in mailersupplied containers and labeled as follows:
(1) Line 1: City, state, and 5-digit ZIP Code on mail.
(2) Line 2: "DEL LTR STD CMM MAN" (for letter trays); "DEL FLTS STD CMM MAN" (for flat trays); "DEL STD CMM MAN" (for sacks or mail-er-supplied containers).
(3) Line 3: Office of mailing or mailer information (see M031).
b. Express Mail and Priority Mail drop shipments must be prepared in USPS-provided Express Mail or Priority Mail containers (i.e., pouches, sacks, cartons, or envelopes) or in mailer-supplied containers, and must be labeled under M072.


INDICIA FORMAT

Exhibit 4.1b Indicia Formats
[Add an example of "Cust MktMail," permit imprint indicia to read as follows:]


R Rates and Fees

## R600 Standard Mail

### 1.0 REGULAR STANDARD MAIL

1.2 Nonletters-3.3 oz. or Less
[Add footnote 2 to "Presorted" to read as follows:]
2. Customized MarketMail pieces are subject to the Basic nondestination entry nonletter rate, plus the residual shape surcharge.

### 3.0 NONPROFIT STANDARD MAIL

3.2 Nonletters-3.3 oz. or Less
[Add footnote 2 to "Presorted" to read as follows:]
2. Customized MarketMail pieces are subject to the Basic nondestination entry nonletter rate, plus the residual shape surcharge.

S Special Services

## Miscellaneous Services

S070 Mixed Classes
1.0 BASIC INFORMATION
1.1 Priority Mail Drop Shipment
[Revise 1.0 to read as follows:]
For a Priority Mail drop shipment, no special services may be added to the Priority Mail segment, and the mail enclosed may receive only the following services:
a. First-Class Mail pieces may be sent with Certified Mail service or special handing, or, for First-Class Mail parcels only, electronic option Delivery Confirmation ${ }^{\text {m" }}$ service or electronic option Signature Confirmation ${ }^{\text {mW }}$ service.
b. Standard Mail pieces subject to the residual shape surcharge (except Customized MarketMail pieces) may be sent with electronic option Delivery Confirmation service.
c. Package Services mail may be sent with special handling or, for Package Services parcels only, electronic option Delivery Confirmation service or electronic option Signature Confirmation service.

## S500 Special Services for Express Mail

### 2.0 EXPRESS MAIL DROP SHIPMENT

[Revise 2.0 to read as follows:]
For an Express Mail drop shipment, the content of each Express Mail pouch is considered one mailpiece for indemnity coverage, and the mail enclosed may receive only the following services:
a. First-Class Mail pieces may be sent with Certified Mail service or special handing, or, for First-Class Mail parcels only, electronic option Delivery Confirmation service or electronic option Signature Confirmation service.
b. Priority Mail pieces may be sent with Certified Mail service, special handing, electronic option Delivery Confirmation, or electronic option Signature Confirmation.
c. Standard Mail pieces subject to the residual shape surcharge (except Customized MarketMail pieces) may be sent with electronic option Delivery Confirmation service.
d. Package Services mail may be sent with special handling or, for Package Services parcels only, electronic option Delivery Confirmation service or electronic option Signature Confirmation service.


1022 Subject Index
[Add the following two entries to read as follows:]

## Customized MarketMail, C600, E660, M660

## Standard Mail



- Mailing Standards,

Pricing and Classification, 7-10-03

## New Publication

## Publication 80, Bulk Proof of Delivery Program

Publication 80, Bulk Proof of Delivery Program, is now available. The Bulk Proof of Delivery program allows customers who use Signature Confirmation ${ }^{\text {m }}$ service or Express Mail® Manifesting to get proof of delivery records in bulk (providing the customer uses a D-U-N-S Number®). This program eliminates the need for mailers to request records individually, allows them to retain the records for an unlimited amount of time, and reduces the need to handle paper copies of signature records. Publication 80 also contains criteria for participation in the program.

Publication 80 is available on the Postal Service PolicyNet Web site at http://blue.usps.gov/cpim; click on PUBs. It is also accessible on the Internet at www.usps.com; click About USPS \& News, then Forms \& Publications, then Browse All Periodicals \& Publications, then Publications (either PDF Format or Text Format).

Copies of Publication 80 will not be printed for ordering through the Material Distribution Center.

## - Product Information Requirements,

Product Development, 7-10-03

## DMM Transformation

## The DMM 200-A - A New Tool for Business Mailing

The second step in the redesign of the Domestic Mail Manual (DMM) is complete. The DMM 200-A, A Guide to Mailing for Businesses and Organizations, is a new, musthave tool for small- and medium-volume business mailers. This latest guide helps our customers understand their mailing options and provides mailing information using clear, easy-to-follow language and illustrations. It helps new mailers begin a business mail program with retail mailing services, discount (bulk) mailing services, or by mailing from their desktop computer. You'll find example pages from the new guide, along with call-outs that give more information about the design, on pages 40-44 of this Postal Bulletin.

The first publication in the DMM redesign project, the DMM 100, A Customer's Guide to Mailing, was introduced to retail customers across the country last year. It presented retail mailing options using commonsense language and clear and direct graphics, charts, and navigational devices. It is colorful, precise, and easy to understand. A Guide to Mailing for Businesses and Organizations builds on this success by bringing clarity to the mailing services important to business customers.

The DMM transformation project calls for a modular system of books aimed at meeting the needs of different types of customers:

- Retail/consumer (DMM 100, A Customers Guide to Mailing).
- Businesses and organizations (DMM 200-A, A Guide to Mailing for Businesses and Organizations).
- High-volume mailers (DMM 300, in development).
- Special topics like hazardous materials (DMM 400, in development).
A Guide to Mailing for Businesses and Organizations will be stocked in over 30,000 Postal Service ${ }^{\pi N}$ facilities around the country throughout July, and both PDF and text versions will be available online soon at www.usps.com. Once the distribution is complete and the publication is stocked in the MDC, we will publish a follow-up article in the Postal Bulletin with ordering instructions for additional copies. Do not order the DMM 200-A yet.

We hope you and your customers will find the DMM 200-A, A Guide to Mailing for Businesses and Organizations, easy to use. Please take the time to fill out and mail back the yellow survey card on the back cover of the DMM 200-A. Your comments are important and will help shape future editions of the guide.
— Mailing Standards,
Pricing and Classification, 7-10-03

The 200-A is organized to anticipate and support the typical decision-making process customers pursue when learning about business mailings.


Research has shown that shape is an intuitive concept - an understanding that customers bring to the mailing experience.


This section is set apart from other content by a graphic style that mimics the way someone might make their own notes and calculations.


Visual explanations of key concepts are supported by descriptive text in clear and easy-to-understand language. Content clarification is one of the key objectives of the DMM 200-A.


Customers have requested more visual descriptions like these shown in the new DMM 200-A.


## Publication 227 Obsoletion

## DMM 100 Packaging Guidelines

Effective July 10, 2003, Publication 227, Preparing Parcels for Mailing, is obsoleted. Information needed by consumers and retail customers who package and mail gifts and merchandise items can be found in Domestic Mail Manual (DMM) 100, A Customer's Guide to Mailing. DMM 100 is an easy-to-understand reference for retail customers and Postal Service ${ }^{\mathrm{TM}}$ employees.

The illustrated section on preparing packages in DMM 100 leads the user through all the critical steps from choosing the right mailing container and cushioning material to selecting the appropriate tape for sealing and securing the package.

DMM 100 also explains how to mail fragile and heavy items, and it provides helpful instructions on the proper way to address the package and affix postage and any label for extra services such as Delivery Confirmation ${ }^{T M}$ service.

DMM 100 is available free at Post Offices ${ }^{\text {m }}$ and can also be downloaded from the Postal Service Web site at www.usps.com; click All Products \& Services, then Publications, then Browse All Periodicals \& Publications, then A Customer's Guide to Mailing. To order copies, refer to the article titled "DMM 100, A Customer's Guide to Mailing" below.

- Mailing Standards,

Pricing and Classification, 7-10-03

## Revised Publication

## DMM 100, A Customer's Guide to Mailing

The DMM 100, A Customer's Guide to Mailing, is a popular guide for retail customers and employees. It helps customers choose a service for mailing, calculate postage, and address their mail correctly.

In July, Post Offices ${ }^{\text {m }}$ will receive updated copies for display and distribution in retail lobbies. Please make the guide available in your Post Office and encourage your customers to take a free copy.

Facilities that need additional copies of the DMM 100 can order them through the Material Distribution Center (MDC).

You can order the DMM 100 by one of the following means:

- Touch Tone Order Entry (TTOE): Call 800-332-0317, option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message (wait 48 hours after registering before you place your first order).
- E-mail: Complete PS Form 7380, MDC Supply Requisition (manually or using FormFlow), and send it as an attachment to the e-mail address MDC, Customer Service or to mcustome@usps.gov.
- Mail: Mail a completed PS Form 7380 to the MDC at the following address:

```
SUPPLY REQUISITIONS
MATERIAL DISTRIBUTION CENTER
5 0 0 ~ S W ~ G A R Y ~ O R M S B Y ~ D R ~
TOPEKA KS 66624-9702
```

Here's the information that you'll need to order the DMM 100:

| PSIN: | DMM100 |
| :--- | :--- |
| NSN: | $7610-05-000-5072$ |
| Unit of Measure: | EA |
| Bulk Pack Quantity: | 200 |
| Quick Pick Number: | 526 |
| Price: | $\$ 0.1819$ |
| Edition Date: | $07 / 02$ |

The DMM 100 is accessible on the Internet at www.usps.com; click All Products \& Services, then Publications, then Browse All Periodicals \& Publications, then A Customer's Guide to Mailing. In addition, customers who order stamps and other merchandise from The Postal Store Web site (www.usps.com/shop) will receive a free copy. Look for a Spanish-language version coming soon.

- Mailing Standards,

Pricing and Classification, 7-10-03

## Overseas Military Mail

Mail addressed to military post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO table below outlines these conditions by APO/FPO ZIP Codes through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO ZIP Codes are active and
which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1630.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO table below.

## Changes

| APO/FPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| APO AE 09362 | Close | Immediately |  |
| APO AE 09364 | Close | Immediately |  |
| APO AE 09367 | Close | Immediately |  |
| APO AE 09370 | Close | Immediately |  |
| APO AE 09371 | Close | Immediately |  |
| APO AE 09380 | Close | Immediately | A1-B-B1-E2-E3-F-H1-N-R-R1-U1-V-X-Z1 |
| APO AE 09871 | Add N,X | Immediately | A1-B-B1-E2-E3-F-H1-N-R-R1-U1-V-X-Z1 |
| APO AE 09882 | Add N,X | Immediately |  |
| APO AP 96405 | Close | Immediately |  |
| APO AP 96410 | Close | Immediately |  |
| APO AP 96411 | Close | Immediately |  |
| APO AP 96412 | Close | Immediately |  |
| APO AP 96413 | Close | Immediately |  |
| APO AP 96414 | Close | Immediately |  |
| APO AP 96415 | Close | Immediately |  |
| APO AP 96416 | Close | Immediately |  |
| APO AP 96417 | Close | Immediately |  |
| APO AP 96418 | Close | Immediately |  |
| APO AP 96419 | Close | Immediately |  |
| APO AP 96420 | Close | Immediately |  |
| APO AP 96421 | Close | Immediately |  |
| APO AP 96422 | Close | Immediately |  |
| APO AP 96423 | Close | Immediately |  |
| APO AP 96424 | Close | Immediately |  |
| APO AP 96425 | Close | Immediately |  |
| APO AP 96428 | Close | Immediately |  |
| APO AP 96429 | Close | Immediately |  |
| APO AP 96430 | Close | Immediately |  |
| APO AP 96431 | Close |  |  |
| APO AP 96432 | Close |  |  |
| APO AP 96433 | APO AP 96434 | IPO |  |
| APO AP 96436 |  |  |  |
|  |  |  |  |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO Table

| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | APO/ FPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09007 | A1-B-B1-C-D-U | 09131 | A1-B-B1-C-D-U | 09304 | A-A1-B-B1-C1-E2-F-H1-I-R-R1-U2-V-Z-Z1 | 09332 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09009 | A1-B-B1-C-D-U | 09136 | A1-B-B1-C-D |  |  |  |  |
| 09012 | A1-B-B1-C-D-U | 09137 | A1-B-B1-C-D-U | 09305 | A-A1-B-B1-C1-E2-F-H1-I-R-R1-U2-V-Z-Z1 | 09333 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09013 | A1-B-B1-C-D-U-Z1 | 09138 | A1-B-B1-C-D-U |  |  |  |  |
| 09014 | A1-B-B1-C-D-U | 09139 | A1-B-B1-C-D-U | 09306 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09334 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09021 | A1-B-B1-C-D-U | 09140 | A1-B-B1-C-D-U | $\begin{array}{\|l\|l\|} \hline 09307 \\ 09308 \end{array}$ | A1-B-B1-V-Z1 <br> A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09335 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09028 | A1-B-B1-C-D-U | 09142 | A1-B-B1-C-D-U |  |  |  |  |
| 09031 | A1-B-B1-C-D-U | 09143 | A1-B-B1-C-D-U |  |  | 09336 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09033 | A1-B-B1-C-D-U | 09154 | A1-B-B1-C-D-U | 09309 | A-A1-B-B1-C1-E2-F- <br> H1-M- R-R1-V-Z1 |  |  |
| 09034 | A1-B-B1-C-D-U | 09165 | A1-B-B1-C-D-U |  |  | 09337 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09036 | A1-B-B1-C-D-U | 09166 | A1-B-B1-C-D-U | 09310 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 |  |  |
| 09042 | A1-B-B1-C-D-U | 09169 | A1-B-B1-C-D-U |  |  | 09338 | $\mathrm{A}-\mathrm{A} 1-\mathrm{B}-\mathrm{B} 1-\mathrm{C}-\mathrm{C} 1-\mathrm{F}-\mathrm{I}-$ $\mathrm{V}-\mathrm{Z} 1$ |
| 09045 | A1-B-B1-C-D-U | 09172 | A1-B-B1-C-D-U | 09311 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09339 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 |
| 09046 | A1-B-B1-C-D-U | 09173 | A1-B-B1-C-D-U |  |  |  |  |
| 09050 | A1-B-B1-C-D-U | 09175 | A1-B-B1-C-D-U | 09312 | A-A1-B-B1-C-F-M-VZ1 | 09340 | A-A1-B-B1-C1-F-R-V |
| 09053 | A1-B-B1-C-D-U | 09177 | A1-B-B1-C-D-U | 0931 | A-A1-B-B1-C-F-M-VZ1 | 09342 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09054 | A1-B-B1-C-D-U | 09180 | A1-B-B1-C-D-U |  |  |  |  |
| 09056 | A1-B-B1-C-D-U | 09182 | A1-B-B1-C-D-U | 09315 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09344 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |
| 09058 | A1-B-B1-C-D-U | 09183 | A1-B-B1-C-D-U |  |  |  |  |
| 09059 | A1-B-B1-C-D-U | 09185 | A1-B-B1-C-D-U | 09317 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09345 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 |
| 09060 | A1-B-B1-C-D-U | 09186 | A1-B-B1-C-D-U |  |  |  |  |
| 09063 | A1-B-B1-C-D-L-U | 09211 | A1-B-B1-C-D-U | 09318 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09346 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09067 | A1-B-B1-C-D-U | 09212 | A1-B-B1-C-D-U-V | 09319 |  | 09347 | A-A1-B-B1-C1-E2-F-F1-H-H1-I-M-R-R1-V-Z-Z1 |
| 09069 | A1-B-B1-C-D-U | 09213 | A1-B-B1-C-D-U |  | A-A1-B-B1- E2-F-H1- <br> M-R-R1-V- Z1 |  |  |
| 09074 | A1-B-B1-C-D-U | 09214 | A1-B-B1-C-D-U |  |  |  |  |
| 09076 | A1-B-B1-C-D-U | 09225 | A1-B-B1-C-D-U | 09320 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09348 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09080 | A1-B-B1-C-D-U | 09226 | A1-B-B1-C-D-U | 09321 |  | 09349 |  |
| 09081 | A1-B-B1-C-D-U | 09227 | A1-B-B1-C-D-U |  | A-A1-B-B1-E2-F-H1- M-N-R-R1-V-Z1 |  | A-A1-B-B1-C-C1-D-E2-F-F1-H-I-M-N-R-R1-V-Z-Z1 |
| 09086 | A1-B-B1-C-D-U | 09229 | A1-B-B1-C-D-U | 09322 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-V-Z-Z1 |  |  |
| 09089 | A1-B-B1-C-D-U | 09237 | A1-B-B1-C-D-U-V |  |  | 09350 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
|  | A1-B-B1-C-D-U | 09244 | A1-B-B1-C-D-U | 09323 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-V-Z-Z1 | 09351 |  |
|  |  | 09245 | A1-B-B1-C-D-U | 09324 |  |  | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 |
| 09095 | A1-B-B1-C-D-U | 09250 | A1-B-B1-C-D-U |  | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-V-Z-Z1 |  |  |
| 09096 | A1-B-B1-C-D-U | 09252 | A1-B-B1-C-D-U |  |  | 09353 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |
| 09098 | A1-B-B1-C-D-U | 09261 | A1-B-B1-C-D-U | 09325 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09354 |  |
| 09099 | A1-B-B1-C-D-U | 09262 | 1-B-B1-C-D-U | 09326 |  |  | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |
| 09100 | A1-B-B1-C-D-U | 09263 | -B-B1-C-D-U |  | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09355 |  |
| 09102 | A1-B-B1-C-D-U | 0926 | -B-B1-C-D | 09327 |  |  | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 |
| 09103 | A1-B-B1-D-U | 0926 |  |  | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09356 |  |
| 09104 | A1-B-B1-C-D-U | 092 | A1-B-B1-C-D-N-U |  |  |  | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 |
| 09107 | A1-B-B1-C-D-U | 0926 | B-B1-C-D-U | 09328 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09357 |  |
| 09110 | A1-B-B1-C-D-U | 09267 | A1-B-B1-C-D-U | 09329 |  |  | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09112 | A1-B-B1-C-D-U | 09301 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |  | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09358 | A-A1-B-B1-E2-F-H1-N-R-V-Z1 |
| 09114 | A1-B-B1-C-D-U | 0930 |  | 09330 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-V-Z-Z1 |  |  |
| 09123 | A1-B-B1-C-D-U |  | H1-I-R-R1-U2-V-Z-Z1 |  |  | 09359 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09126 | A1-B-B1-C-D | 09303 | B1-C | 09331 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |  |  |
| 09128 | A1-B-B1-C-D-U |  | H1-I-R-R1-U2-V-Z-Z1 |  |  | 09360 | A1-B-B1-V |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09361 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09409 | A1-B-B1-C-C1-U-V | 09574 | A1-B-V | 09649 | A1-B-B1-U |
|  |  | 09420 | A1-B-B1-C-C1-U | 09575 | A1-B-V | 09703 | A1-B-B1-C-F1 |
| 09363 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09421 | A1-B-B1-C-C1-U | 09576 | A1-B-V | 09704 | A1-B-B1-C-D-V |
|  |  | 09447 | A1-B-B1-C-C1-U-V | 09577 | A1-B-V | 09705 | A1-B-B1-U |
| 09365 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09454 | A1-B-B1-C-C1-U-V | 09578 | A1-B-V | 09706 | A1-B-B1-C-U-V |
| 09366 |  | 09456 | A1-B-B1-C-C1-U | 09579 | A1-B-V | 09707 | A1-B-B1-C-N-U-V |
|  | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09459 | A1-B-B1-C-C1-U | 09581 | A1-B-V | 09708 | A1-B-B1 |
| 09368 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09461 | A1-B-B1-C-C1-U | 09582 | A1-B-V | 09709 | A1-B-B1-F1 |
|  |  | 09463 | A1-B-B1-C-C1-U | 09586 | A1-B-V | 09710 | A1-B-B1-C-C1-F1-M- |
| 09372 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09464 | A1-B-B1-C-C1-U | 09587 | A1-B-V |  | R-R1-U |
|  |  | 09468 | A1-B-B1-C-C1-U | 09588 | A1-B-V | 09711 | A1-B-B1-F1-Z1 |
| 09374 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09469 | A1-B-B1-C-C1-U | 09589 | A1-B-B1-V | 09713 | A1-B-B1-C-F1 |
|  |  | 09470 | A1-B-B1-C-C1-U | 09590 | A1-B-V | 09714 | A1-B-B1-C-C1-F1-M- |
| 09375 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09494 | A1-B-B1-C-C1-U | 09591 | A1-B-V |  | R-R1-U |
|  |  | 09496 | A1-B-B1-C-C1-U-V | 09593 | A1-B-V | 09715 | A1-B-B1-F1 |
| 09376 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09498 | A1-B-B1-C-C1-U | 09594 | A1-B-V | 09716 | A1-B-B1-C-D-N-U-V |
| 09377 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09499 | A1-B-B1-C-C1-U | 09595 | A1-B-V | 09717 | A1-B-B1-M-W |
|  |  | 09501 | A1-B-V | 09596 | A1-B-V | 09718 | A1-B-B1-F-I-N-U-V |
| 09378 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09502 | A1-B-V | 09599 | A1-B-V | 09719 | A1-B-B1-C-F1 |
|  |  | 09503 | A1-B-V | 09601 | A1-B-B1-C-F-F1-U | 09720 | A1-B-B1-U-V |
| 09379 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09504 | A1-B-V | 09602 | A1-B-B1-C-F-F1-N-U | 09721 | A1-B-B1-N-U-Z1 |
|  |  | 09505 | A1-B-V | 09603 | A1-B-B1-C-F-F1-U | 09722 | A1-B-B1-C-D-N-U-V |
| 09383 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09506 | A1-B-V | 09604 | A1-B-B1-C-F-F1-U | 09723 | A1-B-B1-N-U-V-Z1 |
|  |  | 09507 | A1-B-V | 09609 | A1-B-B1-C-F-U | 09724 | A1-B-B1-C-C1-F1-M- |
| 09384 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09508 | A1-B-V | 09610 | A1-B-B1-C-F-U |  | R-R1-U |
|  |  | 09509 | A1-B-V | 09612 | A1-B-B1-C-F-U | 09725 | A1-B-B1-C |
| 09385 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09510 | A1-B-V | 09613 | A1-B-B1-C-F-U-V | 09726 | A1-B-B1-N-U |
| 09386 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-V-Z-Z1 | 09511 | A1-B- V | 09617 | A1-B-B1-C-F-U | 09728 | A1-B-B1-C |
|  |  | 09517 | A1-B-V | 09618 | A1-B-B1-C-F-U | 09729 | A1-B-B1-N-U-V |
| 09387 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09521 | A1-B-V | 09619 | A1-B-B1-C-F-U | 09732 | A1-B-B1-N-V-Z1 |
|  |  | 09524 | A1-B-V | 09620 | A1-B-B1-C-F-U | 09733 | A1-B-B1-I-V |
| 09388 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09532 | A1-B-V | 09621 | A1-B-B1-C-F-U | 09735 | A1-B-B1-N-V-Z1 |
|  |  | 09534 | A1-B-V | 09622 | A1-B-B1-C-F-U | 09777 | $A-A 1-B-B 1-C-E 1-N$ |
| 09389 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-N-R-R1-V-Z- <br> Z1 | 09542 | A1-B-V | 09623 | A1-B-B1-C-F-U | 09788 | A-A1-B-B1-F-R-V |
|  |  | 09543 | A1-B-V | 09624 | A1-B-B1-C-F-U | 09779 | A-A1-B-B1-F-R-V |
| 09390 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09545 | A1-B-V | 09625 | A1-B-B1-C-F-U | 09780 | $A-A 1-B-B 1-F-R-V$ |
|  |  | 09549 | A1-B-V | 09626 | A1-B-B1-C-F-U | 09789 | A-A1-B-B1-F-R-V |
| 09391 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09550 | A1-B-V | 09627 | A1-B-B1-C-F-U | 09790 | A-A1-B-B1-C1-F-R-V |
|  |  | 09554 | A1-B-B1-V | 09628 | A1-B-B1-C-F-F1-U-V | 09791 | A-A1-B-B1-C1-E1-F- |
| 09392 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09556 | A1-B-V | 09630 | A1-B-B1-C-F-U-V |  | $\mathrm{M}-\mathrm{N}-\mathrm{R}-\mathrm{V}$ |
|  |  | 09557 | A1-B-V | 09631 | A1-B-B1-C-F-U | 09793 | A-A1-B-B1-F-R-V |
| 09393 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09564 | A1-B-V | 09636 | A1-B-B1-C-F-U | 09797 | A1-B-B1-C-D-P-V |
|  |  | 09565 | A1-B-V | 09638 | A1-B-B1-C-E2-F-U-V | 09801 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 |
| 09394 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09566 | A1-B-V | 09642 | A1-B-B1-N-U | 09802 |  |
| 09395 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09567 | A1-B-V | 09643 | A1-B-B1-U | 09802 | H1-I-M-R-R1-V-Z-Z1 |
|  |  | 09568 | A1-B-V | 09644 | A1-B-B1-U | 09803 | A1-B-B1-E2-E3-F-H1- |
| 09396 | A-A1-B-B1-F-V | 09569 | A1-B-V | 09645 | A1-B-U |  | R-R1-U1-V-Z1 |
| 09399 | $\begin{aligned} & \mathrm{A}-\mathrm{A} 1-\mathrm{B}-\mathrm{B} 1-\mathrm{C}-\mathrm{F}-\mathrm{M}-\mathrm{V}- \\ & \mathrm{Z} 1 \end{aligned}$ | 09570 | A1-B-V | 09647 | A1-B-B1-N-U | 09805 | A-A1-B-B1-C-F-M-V- |
|  |  | 09573 | A1-B-V | 09648 | A1-B-B1-N-U-V-Z1 |  |  |

## Fraud Alert

All Personnel Processing Mail for Dispatch Abroad

## Foreign Order No. 483

Keep all foreign order notices for use as reference

## Tentative Orders

Tentative Lottery Orders have been issued against the following:

## Australia

AUSTRALIAN LOTTERY AWARDS
(ALA)
PO BOX 391
STRAWBERRY HILLS NSW 2012
AUSTRALIA

## Germany

L E ALBERT AND
LOTTERY AGENCY ALBERT
ALBERT
PO BOX 101341
D 31763 HAMELN
GERMANY
LE ALBERT AND
LOTTERY AGENCY ALBERT
MIEGELWEG 24
31785 HAMELN
GERMANY
BOESCHE
KUEHNSTRASSE 75
22045 HAMBURG
GERMANY
STATE LOTTERY AGENCY OF THE SKL IN
KASSEL
AM SALZERHOF 24
34199 KASSEL
GERMANY

Ireland
THE SHAMROCK AGENCY AND
EURO AMERICAN
REGISTRY OFFICE
LOCKSTORE HOUSE A2G
F7 EASTWAYS BUSINESS PARK
BALLYSIMON RD
LIMERICK
IRELAND
THE SHAMROCK AGENCY AND
EURO AMERICAN
43 CILL CHAIS
SHANNON
COUNTY CLARE
RELAND
The Netherlands
IPG
IBRS CCRI NUMERO 1548
5690 ZX SON
PAYS BAS
THE NETHERLANDS
IPG
PO BOX 90
5690 AB SON
THE NETHERLANDS
Do not dispatch any mail to the above. Place the mail pieces in a pouch endorsed "Foreign Order Mail" and send it to:

POSTMASTER
CLAIMS AND INQUIRY
JAMES A FARLEY BUILDING RM 2029A
NEW YORK NY 10199-9652
Do not place any endorsement on the mail pieces themselves. Personnel may post this notice at the outgoing primary. They must post it on the Foreign Order Board at all Processing and Distribution plants, designated international exchange offices, and Customer Service plants.

## Withholding of Mail Orders

Withholding of Mail Orders are enforced by the postmasters at the cities listed below.

| State/City/ZIP Code | Names and Addresses Covered |
| :--- | :--- |
| AZ, Phoenix 85032-5582 | J. Hienz Components, J. Hienz, J. Hein, John Heinz, or Variations of These Names, <br> 13835 North Tatum Boulevard, Suite 9, PMB 168 |
| CA, Bonsall 92003-0060 | Arturo Ruis and All Other Names, PO Box 60 |
| CA, Bonsall 92003-0594 | Adelaido Andrade and All Other Names, PO Box 594 |
| CA, Bonsall 92003-1167 | Any and All Names Except Jose Cecilio Garcia Bucio, PO Box 1167 |
| CA, San Francisco 94134-1114 | Sherm T, 339 Hale Street |
| CA, San Francisco 94124-2804 | Marcus Jones, 1359 Ingalls Street |
| CA, San Francisco 94112-1663 | Justin Wembe, 374 Trumbull Street |

## Domestic Orders

False Representation. Enforced by postmasters at the cities listed below.

| State/City/ZIP Code | Names and Addresses Covered | Product |
| :--- | :--- | :--- |
| RI, Newport 02840-0992 $\ldots . .$. | Adelphia Publishing Inc., PO Box 3300 _.... A work-at-home scheme |  |

## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail® shipments bearing any of the invalid numbers (listed below) in the "customer
number" or "agreement number" section of the label or form.
Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Service Agreement make up the Corporate Account Number.

| 005044 | 009508 | 025259 | 060038 | 075543 | 093221 | 096810 | 098270 | 100006 | 104578 | 117775 | 148224 | 193 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 005554 | 009591 | 025351 | 060158 | 075585 | 093224 | 096835 | 098281 | 100030 | 104603 | 117987 | 148227 | 193446 |
| 005731 | 009972 | 026375 | 060208 | 075630 | 093279 | 096859 | 098289 | 100073 | 10501 | 118017 | 14823 | 193469 |
| 005783 | 010115 | 026415 | 060311 | 07636 | 093489 | 096869 | 098290 | 100085 | 105183 | 118020 | 151090 | 193470 |
| 005835 | 011047 | 027049 | 060335 | 076508 | 093505 | 096874 | 098323 | 100096 | 105235 | 118045 | 15120 | 193472 |
| 006120 | 011113 | 027065 | 060741 | 076923 | 093550 | 096881 | 098329 | 100116 | 105736 | 118706 | 151225 | 193537 |
| 006169 | 011359 | 02707 | 06092 | 076 | 09355 | 097038 | 09833 | 10013 | 105852 | 118893 | 152003 | 193643 |
| 006 | 012248 | 027096 | 06110 | 07703 | 09366 | 09717 | 09835 | 100156 | 10589 | 118933 | 1522 | 193644 |
| 006204 | 012344 | 027105 | 061750 | 07733 | 093667 | 097182 | 098366 | 100158 | 106562 | 119028 | 152543 | 193678 |
| 006310 | 012353 | 027 | 06206 | 07753 | 09367 | 097233 | 098 | 100164 | 106567 | 119245 | 152 | 195050 |
| 006374 | 013166 | 02714 | 064043 | 079011 | 09383 | 097236 | 098415 | 100174 | 10715 | 120333 | 15276 | 196166 |
| 006605 | 013176 | 027316 | 064232 | 079752 | 094127 | 097257 | 098428 | 100221 | 107219 | 122148 | 156115 | 200608 |
| 006633 | 013202 | 027 | 06428 | 080031 | 094 | 097269 | 098 | 100346 | 107226 | 122380 | 15900 | 200867 |
| 006706 | 014323 | 027488 | 064431 | 080089 | 094157 | 097297 | 098441 | 100352 | 107304 | 122427 | 159022 | 207115 |
| 00681 | 014379 | 027724 | 064634 | 080182 | 0941 | 097333 | 098469 | 100388 | 108404 | 125398 | 159033 | 207406 |
| 006823 | 014665 | 0277 | 0647 | 0802 | 094 | 097339 | 0984 | 100401 | 108699 | 126077 | 15905 | 207929 |
| 006942 | 014741 | 027873 | 064728 | 080339 | 094197 | 097403 | 098474 | 100501 | 108784 | 127078 | 159089 | 207939 |
| 007 | 015118 | 0281 | 06492 | 0850 | 09426 | 097408 | 09849 | 100509 | 108838 | 132447 | 15911 | 208422 |
| 007259 | 015500 | 0282 | 0649 | 0850 | 0945 | 097437 | 0985 | 101067 | 108865 | 133031 | 165048 | 208560 |
| 007337 | 015514 | 028311 | 064938 | 088030 | 094660 | 097451 | 098538 | 101103 | 108889 | 142085 | 165055 | 208980 |
| 007375 | 015548 | 02968 | 06515 | 088 | 09486 | 097453 | 09862 | 10120 | 1089 | 14211 | 16517 | 210495 |
| 007376 | 015597 | 030 | 0656 | 088 | 094 | 097501 | 0986 | 101293 | 109029 | 142119 | 165337 | 210689 |
| 007378 | 015721 | 030271 | 065698 | 089322 | 095185 | 097534 | 098639 | 101410 | 109219 | 142238 | 17017 | 210690 |
| 008055 | 016463 | 03042 | 06581 | 0899 | 095213 | 097538 | 0986 | 101419 | 110439 | 142578 | 17028 | 210759 |
| 008 | 018004 | 031 | 0659 | 090 | 09523 | 097553 | 098688 | 101452 | 110819 | 142587 | 17032 | 210762 |
| 008134 | 018085 | 034635 | 066476 | 0905 | 095269 | 097606 | 098707 | 101564 | 112598 | 142605 | 171152 | 210769 |
| 008148 | 018136 | 035010 | 066482 | 09056 | 09528 | 097609 | 09870 | 101647 | 112977 | 142645 | 171 | 210782 |
| 008 | 018235 | 03701 | 06717 | 0905 | 095369 | 097611 | 098 | 101682 | 113500 | 142864 | 174054 | 210801 |
| 008186 | 018457 | 038002 | 06726 | 09065 | 09538 | 097625 | 09875 | 101726 | 11356 | 142866 | 175066 | 210803 |
| 00819 | 018643 | 03803 | 06730 | 0906 | 09540 | 097685 | 0987 | 101728 | 114328 | 142935 | 17508 | 212876 |
| 008262 | 018689 | 038515 | 067356 | 090808 | 095523 | 097688 | 098802 | 101732 | 115029 | 146028 | 180031 | 220117 |
| 008277 | 01877 | 038 | 068 | 09080 | 0958 | 097703 | 098 | 101745 | 11504 | 146050 | 18105 | 220179 |
| 008504 | 018805 | 04007 | 068478 | 09102 | 095905 | 097837 | 0988 | 10187 | 115083 | 146058 | 187023 | 220198 |
| 008534 | 018982 | 04012 | 06852 | 0911 | 095925 | 097870 | 098873 | 101996 | 115245 | 146066 | 191590 | 220202 |
| 008583 | 0190 | 040 | 06919 | 0911 | 09597 | 097906 | 098 | 102057 | 115275 | 1461 | 191 | 220292 |
| 008711 | 019383 | 040322 | 069273 | 0911 | 096052 | 097910 | 098928 | 102068 | 115352 | 14614 | 191890 | 220571 |
| 008729 | 019509 | 040328 | 069405 | 09120 | 096236 | 097934 | 098929 | 102084 | 115379 | 146270 | 191994 | 220715 |
| 00 | 01968 | 0403 | 06940 | 0912 | 09623 | 097940 | 098 | 102426 | 11538 | 14634 | 19234 | 220762 |
| 008925 | 019914 | 042095 | 070052 | 091261 | 09635 | 097981 | 09894 | 102498 | 1154 | 146563 | 192723 | 221047 |
| 008957 | 020090 | 043011 | 070579 | 092043 | 096400 | 098003 | 098950 | 102627 | 115534 | 146579 | 192859 | 221068 |
| 008990 | 020465 | 043046 | 070711 | 092109 | 09643 | 098007 | 09895 | 102843 | 11712 | 1466 | 1929 | 221098 |
| 009087 | 022136 | 044 | 070975 | 092147 | 096440 | 098039 | 098968 | 102860 | 117 | 146686 | 192927 | 221177 |
| 009115 | 022233 | 046006 | 070991 | 092239 | 096462 | 098042 | 098971 | 102934 | 117168 | 146726 | 193157 | 221198 |
| 009126 | 022280 | 04605 | 07138 | 0924 | 09651 | 098085 | 098981 | 102937 | 117192 | 1467 | 19317 | 22204 |
| 009148 | 023102 | 049002 | 071403 | 092663 | 096541 | 098136 | 098983 | 103153 | 117204 | 146776 | 193248 | 222050 |
| 009178 | 023169 | 050045 | 071499 | 092726 | 096589 | 098188 | 098984 | 103357 | 117245 | 146786 | 193269 | 222146 |
| 009179 | 023651 | 052040 | 071770 | 092798 | 096638 | 098196 | 098986 | 103536 | 117589 | 148220 | 193273 | 223075 |
| 009191 | 025084 | 054231 | 071787 | 092990 | 096688 | 098232 | 098997 | 103951 | 117657 | 148221 | 193283 | 223137 |
| 009289 | 025117 | 055146 | 075272 | 093019 | 096725 | 098238 | 098998 | 104488 | 117731 | 148223 | 193323 | 223160 |


| 223392 | 295060 | 322986 | 330190 | 370033 | 443001 | 480286 | 541220 | 591013 | 622003 | 701400 | 765519 | 801610 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$591095-625010-701704-765575-801645$ $235119295168 \quad 325494$ 235359295189 $235415 \quad 295227326401$ $\begin{array}{llllll}235530 & 295285 & 326444 & 330710 & 381107\end{array}$ 242001 251205 $\begin{array}{lllll}253179 & 295426 & 327003 & 330796\end{array}$ $\begin{array}{lllll}253218 & 295431 & 327011 & 331144\end{array}$ $\begin{array}{llll}255121 & 295454 & 327014 & 331345\end{array}$ $255701 \quad 295455 \quad 327030 \quad 331478$ $258200 \quad 295463 \quad 327031 \quad 331489$ 272075 $272292 \quad 296520 \quad 327356$ $\begin{array}{lll}273047 & 299797 & 327454\end{array}$ $\begin{array}{llll}274052 & 300037 & 327473 & 331922\end{array}$ 274088300297327645 $274219300605 \quad 327662$ 275109300918327687 $\begin{array}{lllll}276239 & 301015 & 327695 & 332298\end{array}$ 277021 277025301122327751 $282223301218 \quad 327759$ 282364 282466 282631301458 $\begin{array}{llll}282790 & 301734 & 32789\end{array}$ 282915301923 283574301929 284030 287049301988 292394302254 292531 292555302994 29564 303016 328030 $\begin{array}{ll}292564 & 303016 \\ 292593 & 303759\end{array}$ 292650305028 292651305089 293083305090 294223305946 294348306261328883 294404306358 294415306484328928 $\begin{array}{lllll}294424 & 312177 & 328932 & 340855\end{array}$ $\begin{array}{lllll}294453 & 312482 & 328952 & 340858\end{array}$ 294458 294491312500328957 $\begin{array}{lllll}294525 & 320057 & 328965 & 344040\end{array}$ $294533 \quad 320178 \quad 328988 \quad 344084$ $294535 \quad 320787329010 \quad 344210$ $294540 \quad 320819 \quad 329013 \quad 347023$ $294553 \quad 322029 \quad 329017 \quad 349462$ $294555 \quad 322048 \quad 329025 \quad 349645$ $294563 \quad 322057 \quad 329670 \quad 349707$ $\begin{array}{llllllll}294568 & 322204 & 330080 & 350069 & 441581 & 480132 & 5\end{array}$ $\begin{array}{llllllllllllll}295055 & 322493 & 330119 & 352807 & 441937 & 480278 & 537403 & 585216 & 619100 & 701380 & 762023 & 801339 & 853546\end{array}$

| 853666 | 891450 | 901352 | 906501 | 915428 | 921353 | 927531 | 935273 | 945721 | 949548 | 967079 | 969105 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 982134 |  |  |  |  |  |  |  |  |  |  |  |
| 853780 | 891518 | 901571 | 906856 | 915677 | 921412 | 927953 | 937573 | 945794 | 949640 | 967159 | 969112 | 982226

Product Development, 7-10-03

## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

0105041932 to
0105041999
0115821889 to
0115821899
0115882900 to 0115883099
0125795675 to
0125795699
0132896176 to
0132896199
0136100014 to
0136100099
0149321000 to
0149321099
0149720800 to 0149720899

0153630007 to
0153630099
0170283200 to
0170283299
0185695333 to
0185695399
0189865264 to
0189865299
0195182814 to
0195182899
0206985159 to 0206985199
0208447307 to 0208447399
0209728948 to 0209728999
0220219110 to 0220219181
0220371411 to 0220371499
0236377169 to 0236377199
0243804100 to 0243804199
0244966870 to 0244966896
0250920987 to 0250920999
0253695535 to 0253695599
0257291151 to 0257291199
0257291643 to 0257291799

```
0264923180 to
            0264923199
0273610430 to
    027 3610499
0273694482 to
        0273694495
0276718762 to
        0276718776
```

0277879886 to
0277879899
0279659487 to
0279659499
0281911852 to
0281911999
0288503000 to
0288503199
0295101500 to
0295101599
0306870903 to
0306870999
0307013442 to
0307013499
0310774507 to
0310774799
0322957500 to
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| 6639389200 to | 9299 | 6876146774 to | 6799 | 7028215730 to | 5799 | 8430776288 | to | 6299 |
| 6642538000 to | 8499 | 6881209000 to | 9999 | 7028215805 to | 5899 | 8430776378 | to | 6399 |
| 6646563055 to | 3099 | 6883143107 to | 3191 | 7028466331 to | 6399 | 8437585769 | to | 5778 |
| 6651746400 to | 6499 | 6902911361 to | 1371 | 7028483900 to | 3999 | 8437862554 | to | 2699 |
| 6652748208 to | 8299 | 6907882877 to | 2899 | 7028780114 to | 0199 | 8456568165 | to | 8199 |
| 6656695400 to | 5499 | 6908935344 to | 5399 | 7400027710 to | 7719 | 8457272100 | to | 2199 |
| 6661328226 to | 8299 | 6908935512 to | 5599 | 7402419049 to | 9099 | 8457462618 | to | 2635 |
| 6666962209 to | 2299 | 6909041300 to | 1599 | 7402551718 to | 1799 | 8463907531 | to | 7599 |
| 6666962309 to | 2399 | 6909416000 to | 6199 | 7404702420 to | 2443 | 8469180572 | to | 0599 |
| 6670329300 to | 9399 | 6913136383 to | 6399 | 7405237432 to | 7449 | 8472377690 | to | 7699 |
| 6677295529 to | 5599 | 6913136600 to | 6699 | 7405351555 to | 1580 | 8472842481 | to | 2499 |
| 6683838400 to | 8699 | 6915828003 to | 8099 | 7407016105 to | 6114 | 8473747055 | to | 7065 |



- Group2-Security,

Postal Inspection Service, 7-10-03

## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{T M}$ employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

| 000000001 | $\begin{array}{ll} \text { to } \\ 692600000 \end{array}$ |  | 702410595 | to | 1050 | 712003381 | to | 3650 | 722378265 | to | 8280 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 702660151 | to | 0540 | 712104220 | to | 4230 | 722413990 | to | 4004 |
| 692720871 | to | 0900 | 702723429 | to | 3450 | 712327861 | to | 7890 | 722764948 | to | 4980 |
| 692876955 | to | 7050 | 703004401 | to | 4820 | 712327952 | to | 7980 | 722825840 | to | 5889 |
| 693290380 | to | 0400 | 703083819 | to | 4020 | 712647061 | to | 7090 | 723153841 | to | 3850 |
| 693290426 | to | 0450 | 703432131 | to | 2230 | 713284171 | to | 4260 | 723237616 | to | 7630 |
| 694063700 | to | 3897 | 703626061 | to | 6090 | 713292871 | to | 2990 | 723331081 | to | 1110 |
| 694063900 | to | 4000 | 703863121 | to | 3240 | 714035101 | to | 5160 | 723496443 | to | 6470 |
| 694550501 | to | 0530 | 703863477 | to | 3540 | 714155011 | to | 5400 | 723967291 | to | 7320 |
| 694595031 | to | 5050 | 703867801 | to | 7980 | 714328231 | to | 8440 | 724655196 | to | 5340 |
| 694595087 | to | 5300 | 704030628 | to | 0640 | 714442952 | to | 2980 | 724711441 | to | 1500 |
| 694698551 | to | 8650 | 704154024 | to | 4120 | 714562843 | to | 2860 | 724711538 | to | 1560 |
| 694745458 | to | 5600 | 704227561 | to | 7829 | 714590391 | to | 0430 | 724793221 | to | 3250 |
| 695105313 | to | 5350 | 704227831 | to | 8069 | 714609811 | to | 9930 | 724908109 | to | 8120 |
| 695142809 | to | 3050 | 704228071 | to | 8100 | 714609961 | to | 9990 | 724937461 | to | 7670 |
| 695144666 | to | 4700 | 704420344 | to | 0490 | 714807181 | to | 7240 | 725163118 | to | 3151 |
| 695272601 | to | 2750 | 704568751 | to | 8990 | 714871321 | to | 1500 | 725202735 | to | 2750 |
| 695277576 | to | 7650 | 704965301 | to | 5770 | 714928529 | to | 8590 | 725398591 | to | 8800 |
| 695530761 | to | 0800 | 705116780 | to | 6790 | 715128183 | to | 8330 | 725464591 | to | 4920 |
| 696487701 | to | 7800 | 705280801 | to | 0980 | 715144171 | to | 4470 | 725475321 | to | 5330 |
| 696784101 | to | 4550 | 705475651 | to | 6040 | 715197211 | to | 7570 | 725711057 | to | 1070 |
| 696870601 | to | 0650 | 705566127 | to | 6280 | 715595910 | to | 6180 | 725738581 | to | 8730 |
| 697047501 | to | 7600 | 705740581 | to | 0730 | 715941781 | to | 1810 | 725981311 | to | 1430 |
| 697052101 | to | 2350 | 705782796 | to | 2820 | 715962421 | to | 2480 | 725987835 | to | 7880 |
| 697217251 | to | 7400 | 705822271 | to | 2480 | 716477396 | to | 7430 | 726060811 | to | 0900 |
| 697249952 | to | 50050 | 706180148 | to | 0290 | 716556635 | to | 6660 | 726391970 | to | 2520 |
| 697414886 | to | 4900 | 706184041 | to | 4220 | 717191648 | to | 1690 | 726484771 | to | 4800 |
| 697469606 | to | 9700 | 706357861 | to | 8190 | 717193161 | to | 3490 | 726493351 | to | 5300 |
| 697850401 | to | 0750 | 706382419 | to | 2430 | 717228591 | to | 8680 | 726504031 | to | 4063 |
| 698098446 | to | 8550 | 706628735 | to | 8820 | 717333902 | to | 3950 | 726504070 | to | 4090 |
| 698300251 | to | 0300 | 706638211 | to | 8420 | 717739745 | to | 9910 | 726504331 | to | 4390 |
| 698504383 | to | 4650 | 706817959 | to | 8000 | 717884991 | to | 5050 | 726563701 | to | 4060 |
| 698533927 | to | 4200 | 707034391 | to | 4450 | 718026171 | to | 6290 | 726599371 | to | 9460 |
| 698562268 | to | 2400 | 707292636 | to | 2660 | 718466370 | to | 6420 | 726626356 | to | 6370 |
| 699090686 | to | 0750 | 707441401 | to | 1687 | 718568451 | to | 8479 | 727182271 | to | 2510 |
| 699752699 | to | 2850 | 707441836 | to | 1940 | 718590741 | to | 0770 | 727416181 | to | 6240 |
| 700068473 | to | 8500 | 707958541 | to | 8570 | 718714210 | to | 4370 | 727481431 | to | 1460 |
| 700161501 | to | 1650 | 707960107 | to | 0160 | 718795881 | to | 6000 | 727749241 | to | 9780 |
| 700202522 | to | 2700 | 708059941 | to | 60000 | 718961721 | to | 1780 | 728382331 | to | 2480 |
| 700290275 | to | 0300 | 708115830 | to | 5860 | 718982001 | to | 2300 | 728702338 | to | 2400 |
| 700465730 | to | 5750 | 708116251 | to | 6310 | 719869731 | to | 9760 | 728915371 | to | 5850 |
| 700561444 | to | 1550 | 708138301 | to | 8480 | 720227871 | to | 7930 | 728953141 | to | 3410 |
| 701423101 | to | 3150 | 709222591 | to | 2920 | 720227949 | to | 7960 | 728954280 | to | 4310 |
| 701625469 | to | 5550 | 709243479 | to | 3500 | 720368543 | to | 8570 | 729169081 | to | 9140 |
| 701643829 | to | 3850 | 709411171 | to | 1320 | 720392151 | to | 2570 | 729363841 | to | 3870 |
| 701945451 | to | 5500 | 709649804 | to | 9820 | 720556491 | to | 6640 | 729682891 | to | 3190 |
| 702033701 | to | 4050 | 709733281 | to | 3580 | 720558621 | to | 8650 | 729838940 | to | 9070 |
| 702051501 | to | 1750 | 710046813 | to | 6840 | 720575361 | to | 5570 | 729839101 | to | 9130 |
| 702053601 | to | 3800 | 710358093 | to | 8166 | 720590152 | to | 0179 | 730077683 | to | 7840 |
| 702104368 | to | 4900 | 710358257 | to | 8270 | 721638331 | to | 9170 | 730109847 | to | 9880 |
| 702128306 | to | 8400 | 711021501 | to | 1510 | 721815391 | to | 5420 | 730373761 | to | 3850 |
| 702179891 | to | 9900 | 711049411 | to | 9560 | 721969713 | to | 9740 | 730501951 | to | 2130 |
| 702260751 | to | 0850 | 711408045 | to | 8090 | 722072137 | to | 2160 | 730519379 | to | 9470 |

730569278 to 730711711 to 730722991 to 730845970 to 730888291 to 730927591 to 731307914 to 731402431 to 731407232 to 731588301 to 731767273 to 731781061 to 731837821 to 731841377 to 732018481 to 732067972 to 732188649 to 732193460 to 732201241 to 732355201 to 732472320 to 732541605 to 732572221 to 732586479 to 732994037 to $\begin{array}{ll}733163449 & \text { to } \\ 733297171 & \text { to }\end{array}$ 733446631 to 733474665 to 733704482 to 733751041 to 734009101 to 734290759 to 734389273 to 734440031 to 734797201 to 734939611 to 734950111 to 735283008 to 735293131 to 735635010 to 735783961 to 735803401 to 736005420 to 736366021 to 736624456 to 736670851 to 736767061 to 736767093 to 736982191 to 736982551 to 737110141 to 737185501 to 737317321 to 737517781 to 737628181 to 737634258 to 738361971 to 738447601 to 738648355 to 738849811 to 738892270 to 738997259 to 739161451 to

9360 1740 3230 5990 8320 7680 7930 2460 7320 8340 7320 1120 7910 1450 8600
8370 8670 3470 1390 0440 5380 2560 1620 2490
6710 4080 3460 7290 7110 4770 4570
1130 9130 0770 9290
0111 7320 9640 0170 3020 3220 5040 3990 3430 5440
6110 4500 1060 7090 7120 2370 2730 0170 5710 7350 7840 8210
4270 1980 7660 8450 9900 2290 7380 1540


739219381 to 739793491 to 739793527 to 739999231 to 740011517 to 740261740 to 740265811 to 740299111 t 740299231 to 740329266 to 741010421 to $\begin{array}{ll}741113041 & \text { to } \\ 741373891 & \text { to }\end{array}$ 741452369 to 741553460 to 741764431 to 742178834 to $\begin{array}{ll}742325500 & \text { to } \\ 742325668 & \text { to }\end{array}$ 742408771 to 742512120 to $\begin{array}{ll}742684849 & \text { to } \\ 742839553 & \text { to }\end{array}$ 742913668 to 742917287 to 742921891 to $\begin{array}{ll}742983631 & \text { to } \\ 743020021 & \text { to }\end{array}$ 743206491 to 743235992 to 743940631 to 744234751 to 744499591 to 744626901 to 745388794 to 746446806 to 746818351 to 747245266 to 747364813 to 747501434 to 747739891 to $\begin{array}{ll}748148649 & \text { to } \\ 748259960 & \text { to }\end{array}$ 748565162 to 748874988 to 749137381 to 749190192 to 749685421 to 749846791 to 749993131 to 750071587 to 750408167 to 750438421 to 750743911 to 750779118 to 750910981 to 750960841 to 751296211 to 751539121 to 751541311 to
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751757641 to 751936951 to 751951861 to 751999021 to 752139516 to 752182892 to $\begin{array}{ll}752206861 & \text { to } \\ 752295241 & \text { to }\end{array}$ 752731351 to 752767441 to 753008941 to 753194311 to 753620378 to 754013917 to $\begin{array}{ll}754161061 & \text { to } \\ 754358445 & \text { to }\end{array}$ 754410451 to 754438393 to 754493109 to 754664182 to 754816377 to 755487421 to 755592901 to 755790020 to 755791730 to
755926951 $\begin{array}{ll}755926951 & \text { to } \\ 755934332 & \text { to }\end{array}$ 755957701 to 755962981 to 756035371 to $\begin{array}{ll}756301257 & \text { to } \\ 756371565 & \text { to }\end{array}$ 756876031 to 756876151 to 756970129 to 757059613 to
757078540 to $\begin{array}{ll}757078540 & \text { to } \\ 757086209 & \text { to }\end{array}$ 757240591 to 757277371 to $\begin{array}{ll}757291591 & \text { to } \\ 757964251 & \text { to }\end{array}$ 758067001 to 758105221 to 758324941 to 758593628 to 758709038 to
758744101 $\begin{array}{ll}758744101 & \text { to } \\ 758850883 & \text { to }\end{array}$ 758860951 to 759152851 to $\begin{array}{ll}759740941 & \text { to } \\ 760004596 & \text { to }\end{array}$ 760118191 to 760155001 to 760378002 to 760692722 to 761055460 to 761169781 to 761504941 to 761516836 to 761613588 to 761688631 to 761805199 to 761826106 to
761881171 to 761881171 to
$7700 \mid \quad 761975641$ to
5670 $7010 \quad 761975886$ to 762304144 to 762324931 to 4960 762439261 to 9290
762524158 to 4220 762584872 to 4970 762593431 to 3460 763155160 to $\begin{array}{ll}763178631 & \text { to } \\ 763506001\end{array}$ 763522141 to $\begin{array}{ll}763717694 & \text { to } \\ 763826461 & \text { to }\end{array}$ 763900460 to
763900479 763917271 to 764125801 to $\begin{array}{ll}764284525 & \text { to } \\ 764526241 & \text { to }\end{array}$ 764601421 to $\begin{array}{ll}764650231 & \text { to } \\ 764984371 & \text { to }\end{array}$ 765003667 to $\begin{array}{ll}765042517 & \text { to } \\ 765194728 & \text { to }\end{array}$ 765387365 to
765541801 to $\begin{array}{ll}765541801 & \text { to } \\ 765638461 & \text { to }\end{array}$ 765647101 to 7190 765813781 to 765879314 to $\begin{array}{ll}765954001 & \text { to } \\ 766120286 & \text { to }\end{array}$ 766125716 to 766158824 to
766388433 766509421 to 766572901 to 766748500 to 767024341 to 767332561 to 768009841 to 768011489 to
768177980 768391081 to 768661569 to 769000051 to 769050841 to 769159081 to $\begin{array}{ll}769737496 & \text { to } \\ 769778491 & \text { to }\end{array}$ 769827331 to 770216071 to 770723281 to
770790451 $\begin{array}{ll}770790451 & \text { to } \\ 770915150 & \text { to }\end{array}$ 771455551 to 771609661 to $\begin{array}{ll}771932551 & \text { to } \\ 772057224 & \text { to }\end{array}$ 772162660 to 3070 $\begin{array}{lll}772718615 & \text { to } & 8640 \\ 772970886 & \text { to } & 0940\end{array}$ 773009419 to 5895 1890 970 7100 5600 1410 9030 180 6060 2470 0400 3940 1120
8610 0660 8410
3130 4220 7600 3140 0030
1800 7070
4510 8000 3280 1290 1580 6240 0140
9630 8560
6240 0650 7700 2730 7090 5250 5000 36
90
4160
0900
1550
2880
1090
8250
5090
8020
274
54
9810
5120
6910
3600
8690
5240
6120
1560
7300


| 773112031 | to | 2060 | 775331515 | to | 1550 | 779339221 | to | 9400 | 783663991 | to | 4050 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 773125387 | to | 5410 | 775444210 | to | 4230 | 779702191 | to | 2250 | 783739838 | to | 0280 |
| 773179320 | to | 9410 | 775579301 | to | 9320 | 779994001 | to | 4090 | 784142598 | to | 2610 |
| 773202989 | to | 3140 | 775622683 | to | 2760 | 780103591 | to | 3650 | 784380061 | to | 0090 |
| 773208991 | to | 9290 | 776144621 | to | 4670 | 780533288 | to | 3310 | 784507759 | to | 7860 |
| 773231311 | to | 1340 | 776154010 | to | 4060 | 780625208 | to | 5920 | 784913509 | to | 3531 |
| 773348739 | to | 8940 | 777561631 | to | 2080 | 780711345 | to | 1540 | 785429491 | to | 9520 |
| 773575891 | to | 5950 | 776657371 | to | 7490 | 780778894 | to | 8920 | 785989351 | to | 9440 |
| 773852971 | to | 3030 | 776817421 | to | 7450 | 780865851 | to | 5920 | 786036450 | to | 6480 |
| 773858011 | to | 8100 | 776951225 | to | 1250 | 780873421 | to | 3450 | 786111854 | to | 1930 |
| 773892721 | to | 7190 | 777141601 | to | 2140 | 781141891 | to | 1980 | 786510527 | to | 0540 |
| 773958061 | to | 8660 | 777297421 | to | 7510 | 781238697 | to | 8730 | 786510571 | to | 0600 |
| 774101148 | to | 1190 | 777621721 | to | 1750 | 781503151 | to | 3180 | 786676937 | to | 6980 |
| 774107161 | to | 7190 | 777810309 | to | 0330 | 781518818 | to | 8840 | 786730831 | to | 0920 |
| 774177226 | to | 7270 | 778049651 | to | 9670 6310 | 781518818 78126126 | to | 8840 4200 | 786730831 78671 | to | 1970 3700 |
| 774279481 | to | 9810 | 778106225 | to | 6310 8780 | 781624126 781679221 | to | 4200 9340 | 786743671 786741 | to | 3700 3730 |
| 774408399 | to | 8420 | 778218730 | to | 8780 | 781679221 78172371 | to | 9340 3890 | 786743711 786854491 | to | 3730 4550 |
| 774431821 | to | 2450 | 778251871 | to | 1930 | 781723771 781723964 | to | 3890 3990 | 786854491 786977256 | to | 4550 7461 |
| 774510451 | to | 0780 | 778286911 | to | 6940 8730 | 781723964 781761391 | to | 3990 1720 | 786977256 787158121 | to | 7461 8390 |
| 774652981 | to | 3010 | 778328699 | to | 8730 | 781761391 | to | 1720 | 787158121 | to | 8390 |
| 774778981 | to | 9040 | 778567471 | to | 7860 | 781878721 | to | 9020 | 787325701 | to | 5910 |
| 774867481 | to | 7510 | 778570771 | to | 0830 | 782424840 | to | 4900 | 787493281 | to | 3340 |
| 774867515 | to | 7540 | 778699096 | to | 9110 | 782939821 | to | 9850 | 787793816 | to | 3880 |
| 774934275 | to | 4290 | 778779471 | to | 9480 | 782985347 | to | 5360 | 789044014 | to | 4100 |
| 774961261 | to | 1290 | 779146205 | to | 6230 | 783063631 | to | 3690 | 791057441 | to | 7550 |
| 775106223 | to | 6235 | 779233681 | to | 3710 | 783578101 | to | 8130 | 791239081 | to | 9290 |
| 775106237 | to | 6248 | 779316961 | to | 7200 | 783578143 | to | 8160 | 791447521 | to | 7850 |

## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | :--- |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |

686,619,887

## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a toll-free number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Group2-Security,

Postal Inspection Service, 7-10-03

- Group2-Security,
Postal Inspection Service, 7-10-03


## HIGH TEMPERATURE + HIGH HUMIDITY + PHYSICAL WORK = HEAT ILLNESS

## Protect Yourself

- Learn the signs and symptoms of heatinduced illnesses and how to respond.
- Drink plenty of cool water.
- Avoid eating large meals before working in hot environments.


# SAFETY 

- Avoid beverages with caffeine. These make the body lose water and increase the risk for heat illnesses.

Factors that put you at increased risk

- Taking certain medications. Check with your health-care provider or pharmacist to see if any medicines you are taking affect you when working in hot environments.

■ Having a previous heat-induced illness.

## Stand-Up Talk

## Proper Handling of Address Change Service (ACS) Mail

## Why ACS Is Important

Address Change Service, or ACS, is an important service that thousands of businesses use to get change-of-address and undeliverable-as-addressed information electronically. These mailers use ACS because it makes good business sense for them, but it also makes good business sense for the Postal Service ${ }^{T n}$.

ACS saves us handling costs by allowing us to send the address change information electronically instead of manually sorting and returning all of the undeliverable pieces. For customers, ACS lets them avoid having to sort through the individual pieces and input the change information manually.

## Customers Who Use ACS

A few of the thousands of customers using ACS who you may recognize because of their typically large mailings include Capital One (the largest user of First-Class Mail ${ }^{( }$ service), AT\&T, AARP, and Lands' End. BMG Direct Marketing and Columbia House use it on their standard mail and on the CDs and cassettes they send to their subscribers. And many of the major magazines with national distribution also use ACS.

## What We Must Do

We owe it to these customers, all mailers using ACS, and to ourselves to handle this mail correctly. Whether the ACS mailpiece has a Change of Address (COA) order on file or is undeliverable for reasons other than a move whether it is First-Class Mail, Standard Mail, Periodicals, or Package Services - whatever endorsement it may bear:

- If you see an "ACS Participant Code" - a pound sign (\#), the letter "B," followed by six additional letters and printed above the address block ... It's ACS mail!
- Look at the "Proper Handling of ACS Mail" poster to make sure you know how to recognize the ACS Participant Code.

And if it's undeliverable, send the piece to CFS, so information can be collected and sent electronically to the mailer.

For letter carriers and P.O. Box clerks - There is no change in the way you handle the mail. Continue to separate your Change of Address mail and your Nixie/Return to Sender (RTS) mail. Continue to separate the Nixie/Return to Sender mail by the reason it is undeliverable. Be careful that you do not mark out or cover up any part of the address, or the participant code and keyline right above the address. This information is vital to us and to the sender for correct processing.

For employees working in Nixie/Return to Sender operations - As you work the bundles from each carrier route, look for the ACS Participant Code. For any class of mail, with any endorsement, if you see the ACS Participant Code, it's ACS mail.

- Separate the ACS mail from the other Nixie/Return to Sender undeliverable pieces.
- Sort the ACS mail by ZIP Code and the undeliverable reason code and bundle separately.
- Mark the top piece of each bundle with the single alpha character for the reason for nondelivery.
- Be careful not to mark out or cover up any part of the address, or the ACS participant code and keyline right above the address.
- Send it to CFS for proper handling.
- Customer Service Support, Delivery and Retail, 7-10-03


# Please post this stand-up talk on bulletin boards, along with the poster that appears on page 65 . 

## See phone card display for details.



Please post this poster on bulletin boards, along with the stand-up talk that appears on page 63 .

## Global Shipping

## Global <br> Priority Mail ${ }^{\text {from }} \$ 4.00$

Designed to be delivered in 4-6 business days*

## Global <br> Express Mail" from $\$ 15.50$ <br> Designed to be delivered in $3-5$ business days*

Global from $\$ 24.00$<br>Express<br>Guaranteed ${ }^{\text {F. }}$ from $\$ 36.00$

July 2003

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service supervisor.


Jade Alexander
Born: 5-27-86
Date Missing: 11-25-02 Missing From: West Palm Beach, FL


Melissa Bedolla
Born: 8-14-86
Date Missing: 1-15-03
Missing From: Chicago, IL


Kimberly Baker
Born: 4-8-86
Date Missing: 2-5-03
Missing From: Everett, WA


Rebecca Berry
Born: 9-14-87
Date Missing: 2-4-03
Missing From: San Diego, CA


Teresa Barbusca
Age progression to 19 years
Born: 10-5-82
Date Missing: 5-25-99
Missing From: Sacramento, CA


Silvia Camargo
Born: 3-13-86
Date Missing: 1-20-03
Missing From: Los Angeles, CA

## Missing Children Poster Display Instructions

Please display this poster prominently on bulletin boards in retail lobbies of main Post Offices ${ }^{\mathrm{mm}}$, classified stations, and branches. Operators of contract postal units may display this poster at their option.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in The Postal Record, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children (NCMEC).

In addition to Postal Bulletin updates, NCMEC distributes information via broadcast fax. Notification of newly reported missing children is sent to designated district "Missing Children" coordinators at fax numbers provided by district managers. Within 24 hours of receipt of a facsimile Missing Children poster, district coordinators should distribute copies to all Postal Service ${ }^{m}$ facilities in their districts. Missing Children posters are to be displayed for 30 days in Post Office lobbies, workroom floor areas, and other Postal Service facilities, unless notification is received (from NCMEC) to remove a particular poster sooner. The broadcast fax network is used to distribute posters and information in only the most urgent cases of missing and exploited children. This system supplements, but does not replace, the missing children information in this Postal Bulletin.

Missing Children posters are available to the U.S. Postal Service ${ }^{\circledR}$ only as described above. If Postal Service employees are contacted by individuals or local agencies about displaying a sign or poster of a missing child in local Post Offices, the individual or agency should be politely informed that the U.S. Postal Service displays only those posters provided by NCMEC, because it has been designated by the U.S. Department of Justice to be the national clearinghouse and resource center for missing and exploited children. The individual or agency should then be referred to NCMEC at 1-800-843-5678.

July 2003

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Eduardo Canales
Born: 7-29-96
Date Missing: 8-13-98
Missing From: Huntington Station, NY


## Zackery Bain

Born: 7-12-96
Date Missing: 1-18-03
Missing From: De Leon, TX


Marc Copeland
Age progression to 9 years
Born: 2-20-92
Date Missing: 8-13-98
Missing From: Sylva, NC


## Deanna Beardslee

Born: 9-7-99
Date Missing: 4-6-03
Missing From: Herington, KS


Autumn Phillips
Born: 9-24-89
Date Missing: 3-3-03
Missing From: Othello, WA


Mayra Brito
Born: 5-12-89
Date Missing: 4-2-03
Missing From: Salt Lake City, UT

Please call the National Center for Missing and Exploited Children
Hot Line 1-800-843-5678
TDD 1-800-826-7653

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July 2003

## Have You Seen Any of These Missing Children?

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## Chloe Benton

Born: 1-31-99
Date Missing: 9-20-02
Missing From: Longview, WA


## Claudia Nielsen

Born: 4-22-01
Date Missing: 9-20-02
Missing From: Longview, WA


Samuel Penton
Born: 5-22-92
Date Missing: 9-14-01
Missing From: Franklinton, LA

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## Domestic Mail (continued)



| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | APO/ FPO | See Restrictions | APO/ FPO | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 96517 | A1-B-B1-F-U3-V | 96551 | A-A1-B-B1-H-M-U | 96613 | A-A1-B-B1-C1-E2-F- | 96663 | A1-B-V |
| 96518 | A1-B-B1-V | 96553 | A-A1-B-B1-H-M-N-U- |  | H1-I-M-R-R1-U2-V-Z- | 96664 | A1-B-V |
| 96520 | A1-B-F-U3-V |  |  |  |  | 96665 | A1-B-V |
| 96521 | A1-B-F-N | 96554 | A-A1-B-B1-H-M-U | 96614 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-U2-V-Z- | 96666 | A1-B-V |
| 96522 | A1-B-F-N-U | 96555 | A1-B-B1-F-M-V |  |  | 96667 | A1-B-V |
| 96530 | A-A1-B-B1-H-M-N-U- | 96557 | A1-B-B1-F-M-V | 96615 | A1-B-V | 96668 | A1-B-V |
|  | V | 96558 | A1-B-V | 96617 | A1-B-V | 96669 | A1-B-V |
| 96531 | A1-B-B1-H-M-U-V | 96595 | A1-B-B1-V | 96619 | A1-B-V | 96670 | A1-B-V |
| 96534 | A-A1-B-F | 96598 | A1-B-B1-V | 96620 | A1-B-V | 96671 | A1-B-V |
| 96535 | A-A1-B-B1-F-V | 96599 | A1-B-B1-V | 96621 | A1-B-V | 96672 | A1-B-V |
| 96536 | A1-B-B1-V | 96601 | A1-B-V | 96622 | A1-B-V | 96673 | A1-B-V |
| 96537 | A1-B-B1-V | 96602 | A1-B-V | 96623 | A1-B-V | 96674 | A1-B-V |
| 96538 | A1-B-B1-V | 96603 | A1-B-V | 96624 | A1-B-V | 96675 | A1-B-V |
| 96540 | A1-B-B1-V | 96604 | A1-B-V | 96628 | A1-B-V | 96677 | A1-B-V |
| 96541 | A1-B-B1-V | 96605 | A1-B-O-V | 96629 | A1-B-V | $96679$ | A1-B-V |
| 96542 | A1-B-B1-V | 96606 | A1-B-V | 96634 | A1-B-V | 96681 | A1-B-V |
| 96543 | A1-B-B1-P-V | 96607 | A1-B-V | 96635 | A1-B-V | 96682 | A1-B-V |
| 96544 | A1-B-F-U3 | 96608 | A1-B-V | 96643 | A1-B-V | 96683 | A1-B-V |
| 96546 | A1-B-F-U3 | 96609 | A1-B-V | 96657 | A1-B-V | 96684 | A1-B-V |
| 96547 | A1-B-F-U3-V | 96610 | A1-B-V | 96660 | A1-B-V | 96686 | A1-B-V |
| 96548 | A-A1-B-B1-H-M-U | 96611 | A1-B-V | 96661 | A1-B-V | 96687 | A1-B-V |
| 96549 | A-A1-B-B1-H-M-U | 96612 | A1-B-V | 96662 | A1-B-V | 96698 | A1-B-V |

RESTRICTIONS

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note

| AAFES | $=$ Army and Air Force Exchange Service |
| :--- | :--- |
| APO | $=$ Army/Air Force Post Office |
| Box R | $=$ Retired military personnel |
| FPO | $=$ Fleet Post Office |
| DMM | $=$ Domestic Mail Manual |
| MOM | $=$ Military Ordinary Mail |
| MPO | $=$ Military Post Office |
| PAL | $=$ Parcel Airlift |
| PSC | $=$ Postal Service Center |
| SAM | $=$ Space Available Mail |
| USDA | $=$ United States Department of Agriculture |
| Note: Mail order catalogs are prohibited as SAM or PAL mail. |  |

A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mai addressed to an APO or FPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO or FPO, except for those APOs/FPOs to which restriction B2 applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO or FPO weighing 16 ounces or more.
C. Cigarettes and other tobacco products are prohibited

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.

E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM C024.1.1C. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO ZIP Code does not apply to firearms mailed from this APO/FPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM C024.2.0 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot .22 caliber rifle per individual.
G. Only First-Class Mail letters, Periodicals, and Standard Mail items are authorized.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

## Length

 over $42^{\prime \prime}$ to $44^{\prime \prime}$. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . $24^{\prime \prime}$ girth over $44^{\prime \prime}$ to $46^{\prime \prime}$. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . $20^{\prime \prime}$ girth over $46^{\prime \prime}$ to $48^{\prime \prime}$ . $16^{\prime \prime}$ girth
Maximum length $48^{\prime \prime}$
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Personal mail addressed to vessels using this number is limited to unregistered First-Class Mail items and certified mail. Other classes of mail are prohibited.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM C021, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

## - International Network Operations, Network Operations Management, 7-10-03

## Employees

## Postal Service Employees

## 2003 U.S. Savings Bonds Campaign

The 2003 U.S. Savings Bonds Campaign is officially underway. The campaign began with the kick-off in the Hall of Flags at Headquarters on Monday, June 30, and it ends on Friday, August 15.

Postal Service ${ }^{T M}$ employees may purchase either the Series EE or Series I Savings Bonds, or both of them, through payroll deduction.

You can sign up to get the U.S. Savings Bonds through payroll deduction by either of the following methods:

- Direct mail: You will receive information and sign-up forms with return envelopes at your home address by the end of July. You can fill out those forms and mail them to:

UNITED STATES POSTAL SERVICE
2003 US SAVINGS BONDS CAMPAIGN
PO BOX 21777
EAGAN MN 55121-8943

## Postal Service - Ranked 11th in Fortune Magazine's Best Companies for Minorities

Fortune magazine ranked the Postal Service 11th on its 2003 list of best companies for minorities.

The magazine refers to us and the others in the top 50 list as "diversity leaders." On its Web site, the magazine has this to say about the top 50 companies:

You can slow down the economy, but you can't slow down progress. Anyone who believed that corporate America's devotion to diversity would wilt in the face of hard times should take a look at this year's Top 50. It has outdone the 2002 list across the board.

- PostalEASE: Get your PIN number ready. On the Intranet at http://blue.usps.gov; click on 2003 U.S. Savings Bonds Campaign. From there, you can give PostalEASE a try.
For more information about the 2003 U.S. Savings Bonds Campaign, visit the Blue page at http://blue.usps.gov; click on 2003 U.S. Savings Bonds Campaign.
— Information Technology, 7-10-03

For more information about the ranking, please visit Fortune magazine's Web site at www.fortune.com.
——iversity Development, 7-10-03

## National Agreements for Cellular Phone Service and Equipment

The Postal Service has entered into national agreements with the vendors listed in the table below to provide discounted cellular phone service, phone devices, and accessories for official business use.

Your present official cellular accounts will be moved automatically to your vendor's discounted plan account.
Having several vendors to choose from allows you flexibility in meeting your needs while achieving maximum cost savings.

When selecting cell phone equipment and service, please consider the following:

- Not all services and discounts are created equal.
- No one vendor provides coverage for all areas of the country.
- No one type of service plan is right for everyone.
- Larger discounts do not necessarily mean lower cost.
- Get what you need - no more, no less.
- What are your local versus long distance needs?
- How often do you travel and to where?
- How many and what kind of minutes do you need?
- Be sure of what you are getting and review cell phone usage regularly.

The table below outlines vendors, discounts, and contact information. For further information, contact your local IT representative or Warren Schwartz at warren.schwartz@usps.gov.

| Vendor | AT\&T Wireless | Cingular | Nextel | Verizon |
| :--- | :--- | :--- | :--- | :--- |
| Agreement term | June 2003 to <br> May 2005 | September 2003 to <br> August 2004 | March 2003 to <br> August 2004 | December 2002 to November 2004 |
| Discounts: <br> Monthly Service Plan <br> Phones/handsets <br> Accessories <br> $15 \%$ | $15 \%$ <br> $50 \%$ | $20 \%$ | $18 \%$ | $39 \%$ <br> $20 \%$ |
| To order new service or to <br> change existing service or <br> equipment, call: | $877-632-1904$ | $800-356-9752$ | $888-242-4190$ | 25\% (Standard Plans) <br> $20 \%$ (Plans that Include a promotion) <br> $45-70 \%$ (pre-discounts) <br> $25 \%$ |
| Foundation account <br> number (reference this <br> number when speaking to <br> a vendor representative) | 10297 | 7777 | - | $800-295-1614$ |

Employee discounts are also available for purchasing cell phone services and devices for personal use. Visit www.usps.com/news/online/deals for additional information.

All equipment orders are shipped via Priority Mail ${ }^{\circledR}$ service.

## Finance

## Correction

## Federal Income Tax Withholding

The article "Federal Income Tax Withholding" in Postal Bulletin 22105 (6-26-03, pages 27-28) contained errors in the Federal Income Tax Withholding table and in the third table in the example. The changes are shown in bold below.

| Federal Income Tax Withholding Table |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Single Person (Including Head of Household) |  |  |  | Married Person |  |  |  |
| Wages* |  | The withholding amount is: |  | Wages* |  | The withholding amount is: |  |
| Over... | But not over. | Withholding amount | Of excess over | Over. | But not over. | Withholding amount | Of excess over |
| \$0 | \$102 | \$0 | N/A | \$0 | \$308 | \$0 | N/A |
| \$102 | \$373 | 10\% | \$102 | \$308 | \$858 | 10\% | \$308 |
| \$373 | \$1,185 | \$27.10 plus 15\% | \$373 | \$858 | \$2,490 | \$55.00 plus 15\% | \$858 |
| \$1,185 | \$2,635 | \$148.90 plus 25\% | \$1,185 | \$2,490 | \$4,540 | \$299.80 plus 25\% | \$2,490 |
| \$2,635 | \$5,719 | \$511.40 plus 28\% | \$2,635 | \$4,540 | \$7,137 | \$812.30 plus 28\% | \$4,540 |
| \$5,719 | \$12,354 | \$1,374.92 plus 33\% | \$5,719 | \$7,137 | \$12,542 | \$1,539.46 plus 33\% | \$7,137 |
| \$12,354 | N/A | \$3,564.47 plus 35\% | \$12,354 | \$12,542 | N/A | \$3,323.11 plus 35\% | \$12,542 |

* Wages are determined after subtracting withholding allowances, FSA, FEHB, and TSP contributions from your gross earnings.

| Amount subject to withholding | $\$ 2,604.77$ |
| :--- | ---: |
| Subtract $\$ 2,490.00$ from $\$ 2,604.77$ | 114.77 |
| Multiply $\$ 114.77$ by $.25(25 \%)$ | 28.69 |
| Add from the table | 299.80 |
| Add $\$ 28.69$ and $\$ 299.80$ | $\$ 328.49$ |
| Total federal income tax <br> this employee's biweekly check |  |
| *Rounding may vary this total by a few cents. |  |

## International Mail

## ICM Updates

## International Customized Mail

We have combined ICM updates into one Postal Bulletin article to save space and paper. Ten ICM updates appear here.

On May 28, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 11, 2003, through June 10, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of $\$ 12,000$ in postage for EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at eight (8) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.
Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ |  |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 10 |
| 3,000 or more pieces or <br> $\$ 60,000$ or more | 12 |

On May 28, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 11, 2003, through June 10, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 600 pieces of EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at eight (8) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

On June 2, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 16, 2003, through June 15, 2004.
b. Type of mail: Global Express Mail ${ }^{\text {TM }}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 600 pieces of EMS.

On June 2, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 16, 2003, through June 15, 2006.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 600 pieces of EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at eight (8) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ |  |
| $1,000-2,999$ pieces or | 10 |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at eight (8) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

On May 21, 2003, the Postal Service amended an International Customized Mail (ICM) Service Agreement dated May 14, 2002. The Agreement was published on page 25 of Postal Bulletin 22078 (6-13-02). The Amendment modifies the term of the Agreement. In accordance with International Mail Manual (IMM) 297.4, the Postal Service previously announced entering into an International Customized Mail Service Agreement with this qualifying mailer and now makes public the following information regarding this Amendment:
a. Term: May 28, 2002, through May 27, 2004.
b. Type of mail: All other provisions of the Agreement shall remain in force.
c. Destination countries: All other provisions of the Agreement shall remain in force.
d. Service provided by the Postal Service: All other provisions of the Agreement shall remain in force.
e. Minimum volume commitments: All other provisions of the Agreement shall remain in force.
f. Worksharing: All other provisions of the Agreement shall remain in force.
g. Rates: All other provisions of the Agreement shall remain in force.

On June 2, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 16, 2003, through June 15, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 1,000 pieces of EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at ten (10) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

On May 21, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: May 22, 2003, through May 21, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 3,000 pieces of EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at twelve (12) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

On May 28, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 11, 2003, through June 10, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 1,000 pieces of EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at ten (10) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.
Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

On May 21, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 4, 2003, through June 3, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 1,000 pieces of EMS or $\$ 20,000$ in postage for EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at ten (10) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

On May 28, 2003, the Postal Service entered into an International Customized Mail (ICM) Service Agreement with a Qualifying Mailer. In accordance with International Mail Manual (IMM) 297.4, the Postal Service now makes public the following information concerning the Agreement:
a. Term: June 11, 2003, through June 10, 2004.
b. Type of mail: Global Express Mail ${ }^{T M}$ (EMS). Every item must conform to the mailing requirements set forth in the IMM for EMS.
c. Destination countries: Worldwide.
d. Service provided by the Postal Service: The Postal Service has agreed to transport EMS to international destinations for delivery by the appropriate authorities.
e. Minimum volume commitments: The Mailer has agreed to meet an annualized minimum commitment of 600 pieces of EMS.
f. Worksharing: The Mailer has agreed to:

1. Comply with the terms and conditions for mailing EMS as set forth in the IMM.
2. Pay postage for EMS by means of a dedicated Express Mail Corporate Account (EMCA) in accordance with the EMCA requirements set forth in the Domestic Mail Manual (DMM).
g. Rates: The Mailer has agreed to pay postage at a rate discounted at eight (8) percent off nondiscounted published rates in effect on the date of mailing in accordance with Exhibit 1.

## Exhibit 1

| Annualized Volume or <br> Annualized Postage | Discount Applied |
| :---: | :---: |
| $600-999$ pieces or | $8 \%$ |
| $\$ 12,000-\$ 19,999$ | 10 |
| $1,000-2,999$ pieces or |  |
| $\$ 20,000-\$ 59,999$ | 12 |
| 3,000 or more pieces or |  |
| $\$ 60,000$ or more |  |

- Pricing Strategy,

Pricing and Classification, 7-10-03

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Logotel, Inc. has officially licensed the now world-famous Breast Cancer Awareness stamp on a beautifully colored silk screen T-shirt. This shirt comes in a basic white T-shirt, a black baby doll, and front and back in a light blue scoop neck, sizes M-XXL.

$$
\begin{array}{r}
\mathrm{M}-\mathrm{XL}=\$ 8.00 \\
\mathrm{XXL}=\$ 9.00
\end{array}
$$

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You can obtain licensed items for retail sale through the Official Licensed Retail Product (OLRP) program. To become a member of the OLRP program, please contact your area retail manager. If you are currently a member of the OLRP program, you can purchase retail products online at http://ebuy.usps.gov/.


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## Philately

## Stamp Announcement 03-21

## Mary Cassatt



Copyright 2002
The Postal Service ${ }^{T M}$ will issue 37-cent Mary Cassatt commemorative stamps (Item 671900) in a pressure-sensitive adhesive (PSA) double-sided book of 20 stamps on August 7, 2003, in Columbus, Ohio.

The stamps, designed by Derry Noyes, Washington, DC, go on sale nationwide August 8, 2003.

Derry Noyes chose artwork by Mary Cassatt for this third issuance in the American Treasures series. Known especially for her figure studies and engaging portrayals of mothers and children, Mary Cassatt was the only American ever invited to exhibit with the French Impressionists.

| Issue: | Mary Cassatt |
| :---: | :---: |
| Item Number: | 671900 |
| Denomination \& |  |
| Type of Issue: | 37-cent commemorative |
| Format: | Double sided convertible booklet of 20 (4 designs) |
| Series: | American Treasures |
| Issue Date \& City: | August 7, 2003, Columbus, OH 43216 |
| Designer: | Derry Noyes, Washington, DC |
| Art Director: | Derry Noyes, Washington, DC |
| Typographer: | Derry Noyes, Washington, DC |
| Existing Art By: | Mary Cassatt |
| Modeler: | Donald H. Woo |
| Manufacturing |  |
| Process: | Gravure |
| Printer: | Sennett Security Products (SSP) |
| Printed at: | American Packaging Corporation, Columbus, WI |
| Press Type: | Rotomek, 3000 |
| Stamps per Book: | 20 |
| Print Quantity: | 778.8 million stamps |
| Paper Type: | Prephosphored, Type I |
| Adhesive Type: | Pressure sensitive |
| Processed at: | Unique Binders, Fredericksburg, VA |
| Colors: | Magenta, Yellow, Cyan, Black, Line Red |
| Stamp Orientation: | Vertical |
| Image Area ( $\mathrm{w} \times \mathrm{h}$ ): | $0.84 \times 1.41 \mathrm{in} . / 46.73 \times 35.81 \mathrm{~mm}$ |
| Overall Size ( $w \times h$ ): | $0.99 \times 1.56 \mathrm{in} . / 25.14 \times 39.62 \mathrm{~mm}$ |
| Booklet Size (wxh) : | $1.98 \times 9.750$ in $/ 50.29 \times 247.65 \mathrm{~mm}$ |
| Plate Size: | 168 stamps per revolution |
| Plate Numbers: | " S " followed by five (5) single digits |
| Marginal Markings: | "© 2002 USPS" • Plate numbers • "Peel here to fold" |
| Catalog Item Number(s): | 671940 Double Sided PSA Booklet of $20-\$ 7.40$ <br> 671963 First Day Cover Set of 4 - $\$ 3.00$ |

The four works of art appearing on the stamps are:

- Young Mother, 1888, The Art Institute of Chicago.
- Children Playing on the Beach, 1884, National Gallery of Art, Washington, DC.
- On a Balcony, 1878, The Art Institute of Chicago.
- Child in a Straw Hat, circa 1886, National Gallery of Art, Washington, DC.


## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office ${ }^{T M}$, by telephone at 800-STAMP-24, and at the Postal Store Web site at www.usps.com/shop. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

```
MARY CASSATT COMMEMORATIVE STAMPS
POSTMASTER
850 TWIN RIVERS DR
COLUMBUS OH 43216-9998
```

After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by September 6, 2003.

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 800-STAMP-24 or writing to:

## INFORMATION FULFILLMENT

DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014
First day covers remain on sale for at least 1 year after the stamp's issuance.

## Philatelic Products

There are no philatelic products for these stamps issue.

## Distribution: Item 671900, \$7.40 American Treasures, Mary Cassatt, Double-Sided booklet of 20 Stamps

Stamp distribution offices (SDOs) will receive two automatic distributions of this double-sided booklet of 20 selfadhesive commemorative stamps. The first distribution of approximately one-fourth of the standard automatic distribution quantity for 20-stamp booklet will be completed on July 9, 2003.

The second distribution, also approximately one-fourth of the standard automatic distribution quantity for a 20-stamp booklet, will be completed on September 2, 2003. Distribution quantities are rounded up to the nearest master carton size ( 4,000 booklets).

## Initial Supply to Post Offices

From their initial automatic distribution, SDOs will make a subsequent automatic distribution to Post Offices for once-fourth of their standard automatic distribution quantities using PS Form 3309, Advice of Shipment/Stamp Invoice, and PS Form 17, Stamp Requisition/Stamp Return. SDOs must not distribute this commemorative booklet to Post Offices before August 1, 2003.

## Philatelic Requirement

SDOs will not receive a separate quantity for their authorized philatelic centers. The philatelic centers must be supplied their quantities from the initial automatic distribution made to the SDOs.

## Additional Supply

Post Offices requiring additional booklets must requisition them from their designated SDO using PS Form 17. SDOs requiring additional booklets must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For fulfilling supplemental orders from SDOs, the Chicago, Memphis, and New York APDs will each receive 336,000 additional booklets; the San Francisco APD will receive 280,000 additional booklets; and the Denver APD will receive 140,000 additional booklets. These APD back-up quantities, however, will not be in place until September 2003, after the final SDO distribution is completed.

## Sales Policy

All Post Offices must acquire and maintain a supply of each new commemorative stamp as long as customer demand exists, until inventory is depleted, or until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures.

- Stamp Services,

Government Relations, 7-10-03

## Early Football Heroes



## Copyright 2002

The Postal Service ${ }^{T M}$ will issue 37-cent Early Football Heroes commemorative stamps (Item 454800) in a pressure-sensitive adhesive (PSA) pane of 20 stamps on August 8, 2003, in South Bend, Indiana.

The stamps, designed by Richard Sheaff, Scottsdale, Arizona, go on sale nationwide August 9, 2003.

These stamps commemorate four great figures from the early days of football: Walter Camp, Ernie Nevers, Red Grange, and Bronko Nagurski. All four players are enshrined in the College Football Hall of Fame. The photographs that appear on these stamps have been colorized for the stamp art.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office ${ }^{\text {m }}$, by telephone at 800-STAMP-24, and at the Postal Store Web site at www.usps.com/shop. They
should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

EARLY FOOTBALL HEROES COMMEMORATIVE STAMPS POSTMASTER
424 SOUTH MICHIGAN ST
SOUTH BEND IN 46624-9010

| Issue: | Early Football Heroes |
| :---: | :---: |
| Item Number: | 454800 |
| Denomination \& |  |
| Type of Issue: | 37-cent commemorative |
| Format: | Pane of 20 (4 designs) |
| Series: | N/A |
| Issue Date \& City: | August 8, 2003, <br> South Bend, IN 46624 |
| Designer: | Richard Sheaff, Scottsdale, AZ |
| Art Director: | Richard Sheaff, Scottsdale, AZ |
| Typographer: | Richard Sheaff, Scottsdale, AZ |
| Engraver: | Armotek Industries |
| Modeler: | Avery Dennison, SPD |
| Manufacturing Process: | Gravure, with Scrambled Indicia ${ }^{\text {® }}$ |
| Printer: | Avery Dennison (AVR) |
| Printed at: | AVR, Clinton, SC |
| Press Type: | Dia Nippon Kiko (DNK) |
| Stamps per Pane: | 20 |
| Print Quantity: | 70 million stamps |
| Paper Type: | Prephosphored, Type I |
| Adhesive Type: | Pressure sensitive |
| Processed at: | AVR, Clinton, SC |
| Colors: | Yellow, Magenta, Magenta (Scrambled Indicia), Cyan, Cyan (Scrambled Indicia), Black, Line Green |
| Stamp Orientation: | Vertical |
| Image Area ( $w$ x h ): | $\begin{aligned} & 1.100 \times 1.475 \mathrm{in} . / 28.194 \times \\ & 37.465 \mathrm{~mm} \end{aligned}$ |
| Overall Size (w x ) : | $\begin{aligned} & 1.250 \times 1.625 \mathrm{in} . / 31.750 \times \\ & 41.275 \mathrm{~mm} \end{aligned}$ |
| Full Pane Size ( $\mathrm{w} \times \mathrm{h}$ ): | $\begin{aligned} & 7.150 \times 7.250 \mathrm{in} . / 181.61 \times \\ & 184.150 \mathrm{~mm} \end{aligned}$ |
| Plate Size: | 200 stamps per revolution |
| Plate Numbers: | " V " followed by seven (7) single digits |
| Marginal Markings: | "© 2002 USPS" • Price • Plate position diagram • Plate numbers (4 per pane) - 4 barcodes on back |
| Catalog Item Number(s): | 454820 Block of 4 - \$1.48 <br> 454830 Block of $10-\$ 3.70$ <br> 454840 Full Pane - $\$ 7.40$ <br> 454863 FDC set of $4-\$ 3.00$ <br> 454893 Full pane w/FDC - $\$ 10.40$ <br> 454891 Full pane w/ Ceremony <br> Program - \$13.35 |

After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by September 7, 2003.

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 800-STAMP-24 or writing to:

```
INFORMATION FULFILLMENT
DEPT }627
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014
```

First day covers remain on sale for at least 1 year after the stamp's issuance.

## Philatelic Products

There are no philatelic products for these stamps issue.

## Distribution: Item 454800, 37-cent Early Football Heroes Commemorative Stamps

Stamp distribution offices (SDOs) will receive approximately one-half of their standard automatic distribution quantities for a PSA sheet stamp. Distributions are rounded up to the nearest master carton size ( 40,000 stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to Post Offices for one-half of their standard automatic distribution quantities using PS Form 3309, Advice of Shipment/Stamp Invoice, and PS Form 17, Stamp Requisition/Stamp Return. SDOs must not distribute these commemorative stamps to Post Offices before August 1, 2003.

## Philatelic Requirement

SDOs with authorized philatelic centers will receive an automatic distribution of these stamps in 10 positions for subsequent distribution to each philatelic window.

| SDOs that serve this many <br> philatelic retail counters... | will receive this quantity of <br> the Early Football Heroes <br> commemorative stamps, <br> Item 454800. |
| :---: | :---: |
| 1 | 20,000 |
| 2 | 20,000 |
| 3 | 40,000 |
| 4 | 40,000 |
| 5 | 60,000 |
| 6 | 60,000 |
| 8 | 80,000 |
| 9 | 100,000 |
| 12 | 120,000 |
| 13 | 140,000 |
| 16 | 160,000 |
| 19 | 200,000 |

## Additional Supply

Post Offices requiring additional stamps must requisition them from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For fulfilling supplemental orders from SDOs, the Chicago, Memphis, and New York APDs will each receive 1,280,000 additional stamps; the San Francisco APD will receive 1,120,000 additional stamps; and the Denver APD will receive 480,000 additional stamps.

## Sales Policy

All Post Offices must acquire and maintain a supply of each new commemorative stamp as long as customer demand exists, until inventory is depleted, or until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures.

## Pictorial Cancellations Announcement

As a community service, the Postal Service ${ }^{\mathrm{mM}}$ offers pictorial cancellations to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial cancellations are authorized appears below. If available, the sponsor of the pictorial cancellation appears in italics under the date. Also provided, as space permits, are illustrations of those cancellations that were reproducible and available at press time.

People attending these local events may obtain the cancellation in person at the temporary Post Office ${ }^{\text {TM }}$ station established there. Those who cannot attend the event, but who wish to obtain the cancellation, may submit a mail order request. Pictorial cancellations are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial cancellation date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail® postage. Items submitted for cancellation may not include
postage issued after the date of the requested cancellation. Such items will be returned unserviced.

Customers wishing to obtain a cancellation should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: PICTORIAL CANCELLATIONS, followed by the NAME OF THE STATION, ADDRESS, CITY, STATE, ZIP+4 CODE, exactly as listed below (using all capitals and no punctuation, except the hyphen in the ZIP+4 code).

Customers can also send stamped envelopes and postcards without addresses for cancellation, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial cancellation, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following cancellations have been extended for 30 days.

|  | May 30, 2003 |  | June 17, 2003 |
| :---: | :---: | :---: | :---: |
|  | Veterans' Administration Medical Center, Milwaukee, WI, and Military Order of the Purple Heart VA MEDICAL CENTER STATION POSTMASTER PO BOX 5066 MILWAUKEE WI 53201-9998 |  | United Nations Children Fund <br> AUDREY HEPBURN UNICEF HOUSE STATION POSTMASTER SPECIAL EVENTS 421 EIGHTH AVE RM 2029B NEW YORK NY 10199-9998 |
|  | June 12, 2003 |  | June 19, 2003 |
|  | PURPLE HEART STATION POSTMASTER <br> PO BOX 9998 <br> FRESNO CA 93706-9998 | Celebration Station <br> Thursday, June 19H, 2003 Mechanicsburg, PA 17055 | Postal Service/EI/QWL <br> CELEBRATION STATION POSTMASTER <br> PO BOX 9998 <br> MECHANISCSBURG PA 17055-9998 |
| CDTUT | June 14, 2003 |  |  |
| THEGREATECAPE | Ed Lewi Associates | 33+CANNUAL MASONIC celebration station | June 24, 2003 |
| \& Splashmater kingoom <br> SALUTE TO AMERICA STATION June 14, 2003 Queemboury, NY 1280 | SALUTE TO AMERICA STATION POSTMASTER <br> 16 HUDSON AVE <br> GLENS FALLS NY 12801-9998 |  | 133RD MASONIC CELEBRATION STATION <br> POSTMASTER <br> 1045 5TH ST <br> FLORALA AL 36442-9998 |

The following cancellations have been extended for 30 days.


May 30, 2003
Military Order of the Purple Hea
PURPLE HEART STATION
POSTMASTER
PO BOX 9998
BILLINGS MT 59101-9998
Great Falls Post Office
PURPLE HEART STATION POSTMASTER
PO BOX 9998
GREAT FALLS MT 54901-9998
MILITARY ORDER OF THE
PURPLE HEART
PURPLE HEART STATION
POSTMASTER
PO BOX 9998
FORT HARRISON MT 59636-9998

Postal Service
PURPLE HEART STATION
POSTMASTER
PO BOX 9998
VICTOR MT 59875-9998
MILITARY ORDER OF THE PURPLE HEART
PURPLE HEART STATION
POSTMASTER
PO BOX 9998
MISSOULA MT 59801-9998


Main Street Festival Station
TRENTON KY a2286 JUNE 28,2003


June 28, 2003
West Quoddy Lighthouse Keepers WEST QUODDY HEAD STATION POSTMASTER
9 WASHINGTON ST
LUBEC ME 04652-9998

June 28, 2003
Capital District Civil War Round Table
GENERAL GEORGE MEADE
STATION
POSTMASTER
115 BUFORD AVE
GETTYSBURG PA 17325-9998


June 29, 2003
Capital District Civil War Round Table
WOMENS MEMORIAL STATION
POSTMASTER
115 BUFORD AVE
GETTYSBURG PA 17325-9998



Womens Memorial Station
UUNE 29, 2003
Geitysbura Pa 17325


The Oblate Sisters of Providence and St. Frances Acaderny's 175th Anniversary Station July 2, 2003 Baltimone, MD 21227

June 30, 2003
Capital District Civil War Round Table
TRAVELER STATION
POSTMASTER
115 BUFORD AVE
GETTYSBURG PA 17325-9998

l00th Anniversary Station
July 1, 2003
Postal Service
100TH ANNIVERSARY STATION
POSTMASTER
PO BOX 9998
WOODSTOCK VT 05091-9998


July 1-3, 2003
Capital District Civil War Round Table
ANNIVERSARY STATION
POSTMASTER
POSTMASTER
115 BUFORD AVE
115 BUFORD AVE
GETTYSBURG PA 17325-9998

July 2, 2003
VA Hospital
VA MEDICAL CENTER STATION
POSTMASTER
401 TOM LANDRY HWY
DALLAS TX 75260-9998

## July 2, 2003

THE OBLATE SISTERS OF
PROVIDENCE AND ST
FRANCES ACADEMY'S 175TH
ANNIVERSARY STATION
MANAGER MOWS
900 EAST FAYETTE ST
BALTIMORE MD $21233-9715$


July 3, 2003
OLD GLORY STATION MANAGER MOWS
4990 MERCANTILE RD
BALTIMORE MD 21236-9998


July 3, 2003
Henry Co. Historical Society OLDE GLORY DAYS STATION POSTMASTER
101 SOUTH 2ND
CLINTON MO 64735-9998
 a salute to mrefdom station
$\star \star \star \star \star \star \star \star \star \star \star$
July 4, 2003


July 4, 2003
Daughters of the American
Revolution
THE MADONNA OF THE TRAIL STATION
STATION
POSTMASTER
SPRINGFIELD OH 45501-9998

## July 4, 2003

Branford River Reunion Committee
BRANFORD RIVER REUNION
STATION
POSTMASTER
104 SUWANNEE AVE NW BRANFORD FL 32008-9998


July 3, 2003
East Moline Centennial Public Arts Project
EAST MOLINE CENTENNIAL
STATION
POSTMASTER
EAST MOLINE IL 61244-9998


July 4, 2003
GREENBRIER CENTENNIAL
CELEBRATION STATION
POSTMASTER
GREENBRIER CITY HALL
GREENBRIER CLI HALL
202 WEST COLLEGE ST
GREENBRIER TN 37073-9998
GREENBRIER TN 37073-9998

## July 4, 2003

Fair St. Louis
A SALUTE TO FREEDOM STATION
POSTMASTER
1720 MARKET ST
ST LOUIS MO 63155-9998


July 4, 2003
Weaverville Post Office
VIETNAM MOVING WALL
STATION
POSTMASTER
204 MINER ST
WEAVERVILLE CA 96093-9998

## July 4, 2003

Wardsboro 4thth of July
Committee
PARADE AND STREET
FESTIVAL STATION
POSTMASTER
PO BOX 9998
WARDSBORO VT 05355-9998

## July 5, 2003

Capital District Civil War Round Table
GENERAL R E LEE STATION
POSTMASTER
115 BUFORD AVE
GETTYSBURG PA 17325-9998

## July 6, 2003

Capital District Civil War Round Table
LINCOLN DAVIS STATION
POSTMASTER
115 BUFORD AVE
GETTYSBURG PA 17325-9998


July 7, 2003
Postal Service
DALE CLITES STATION
POSTMASTER
PO BOX 9998


July 11, 2003
Boilermaker Event Committee HEALTH AND FITNESS EXPO STATION
POSTMASTER
100 PITCHER ST
UTICA NY 13504-9998


July 12, 2003
GFWC Turtle Lake Study Club
TURTLE DAYS STATION
POSTMASTER
PO BOX 9998
TURTLE LAKE ND 58575-9998

July 11, 2003


Rock Falls Post Office
ROCK FALLS STATION
POSTMASTER
210 2ND AVE
ROCK FALLS IL 61071-9998

July 11, 2003
American Legion
OHIO CELEBRATES OLD
GLORY STATION
POSTMASTER
PO BOX 9998
ELLSWORTH OH 44416-9998


July 12, 2003
Town of Fulton
TOWN OF FULTON 175TH
ANNIVERSARY STATION
POSTMASTER
PO BOX 9998
WEST FULTON NY 12194-9998


July 12, 2003
Centennial Committee
STORDEN CENTENNIAL
STATION
POSTMASTER
PO BOX 9998
STORDEN MN 56174-9998


July 12, 2003
Spooner Rodeo Committee
HEART OF THE NORTH RODEO STATION
POSTMASTER
PO BOX 9998
SPOONER WI 54801-9998

July 12, 2003
Rushmore Quasquicentennial
Committee
QUASQUICENTENNIAL
STATION
POSTMASTER
PO BOX 9998
RUSHMORE MN 56168-9998


July 12, 2003
Kansas Community Corporation SESQUICENTENNIAL STATION
POSTMASTER
PO BOX 9998
KANSAS IL 61933-9998


July 12, 2003
Fort Hunter Volunteer Fire
Department
FORT HUNTER FIRE DEPT
STATION
POSTMASTER
FORT HUNTER NY 12069-9998


July 12, 2003
Guilford Historical Society
GUILFORD COMMUNITY DAY
STATION
POSTMASTER
1261 COUNTY ROUTE 35
GUILFORD NY 13780-9998

USS
RONALD REAGAN
CVN-76 Sta.
Commissioning Day
July 12, 2003
Norfolk, VA 23511

July 12, 2003
Postal Service
USS RONALD REAGAN CVN 76 STATION
POSTMASTER
2600 ELTHAM AVE STE 109
NORFOLK VA 23513-2501


July 12, 2003
Postal Service
THE ORIGINAL STRAW BALE
BUILT MUSEUM STATION
POSTMASTER
PO BOX 9998
CARTHAGE SD 57323-9998

July 12, 2003
Parma Area Historical Society
STEARNS HOMESTEAD STATION
ATTN MARKETING SPECIAL
CANCELS
2200 ORANGE AVE RM 206
CLEVELAND OH 44101-9996


The Prairie Lighthouse Station


July 12, 2003
Postal Service
THE PRAIRIE LIGHTHOUSE
STATION
POSTMASTER POSTMASTER
PO BOX 9998
POWERS LAKE ND 58773-9998

July 12-13, 2003
Marshall Area Garden Club
WELCOME TO MY GARDEN
STATION
POSTMASTER
PO BOX 9998
MARSHALL MI 49068-9998

July 12-13, 2003
DANBURY RAILROAD STATION
CENTENNIAL
POSTMASTER
DANBURY CT 06810-9998

July 13, 2003
Boilermaker Event Committee
26TH ANNUAL RACE DAY
STATION
POSTMASTER
100 PITCHER ST
UTICA NY 13504-9998

July 13, 2003
Boilermaker Event Committee
VOLUNTEERS STATION
POSTMASTER
100 PITCHER ST
UTICA NY 13504-9998


July 15, 2003
Postal Service
MATTITUCK STATION
POSTMASTER
MATTITUCK NY 11952-9998

July 15, 2003
Boonville Historical Club
WALTER D EDMONDS
CENTENNIAL CELEBRATION
STATION
POSTMASTER
100 MAIN ST
BOONVILLE NY 13309-9998

July 17, 2003
USS Oakland (CL-95) Former
Shipmates Port of Oakland
USS OAKLAND CL 95 STATION
POSTMASTER
CIVIC CENTER STATION
201 13TH ST
OAKLAND CA 94612-9991


July 17-20, 2003
150TH ANNIVERSARY
CELEBRATION STATION POSTMASTER
PO BOX 9998
ST LOUIS MI 48880-9998


July 17-20, 2003
Family Motor Coach Association, Inc.
FMCA STATION
POSTMASTER
HAMBURG NY 14075-9998

HOMECOMING STATION


JULY 18, 2003
ISLAND POND
historical society
150TH ANNIVERSARY STATION
15OTH ANNIVERSARY STATION
THE FIRSTINTERNATIONAL. THE FIRST INTERNATIONAL
RAILROAD 1853-2003
RALLROAD 1853-2003

Edgerion Sesquicentennial Sta.

fuly 13,2003


July 18, 2003
Priddy Post Office
HOMECOMING STATION
POSTMASTER
1342 OLD HWY 16 N
PRIDDY TX 76870-9998

July 18, 2003
Postal Service
150TH ANNIVERSARY STATION
POSTMASTER
PO BOX 9998
ISLAND POND VT 05846-9998

July 18, 2003
EDGERTON
SESQUICENTENNIAL STATION POSTMASTER
EDGERTON WI 53534-9998 July 18, 2003
Lake Minnetonka Stamp Club,
Maplewood Stamp Club,
Minnesota Stamp Dealers
Association, Twin Cities Philatelic
Society Society
SCANDINAVIAN CHRISTMAS
STATION
SUPERVISOR
MINNEAPOLIS MOW S
100 SOUTH 1ST ST
MINNEAPOLIS MN 55401-9998

July 18-20, 2003
Yarmouth Chamber of Commerce
YARMOUTH CLAM FESTIVAL
STATION
POSTMASTER
36 FOREST FALLS DR
YARMOUTH ME 04096-9998

July 19, 2003
Havana 150th Committee LINCOLN LANDING STATION POSTMASTER
128 SOUTH ORANGE ST HAVANA IL 62644-9998


Fort Niabrara National Wildlife Refuge Station


July 19, 2003
Avoca Fun in the Sun Committee (FITS)
125TH ANNIVERSARY STATION
POSTMASTER
PO BOX 9998
AVOCA MN 56114-9998

## July 19, 2003

Town of Cotton
COTTON CENTENNIAL STATION
POSTMASTER
POSTMASTER
COTTON MN 55724-9998

July 19, 2003
City of Cumberland Gap CUMBERLAND GAP STATION OIC
530 COLWYN AVE CUMBERLAND GAP TN 37724-9998

July 19, 2003
Solomon Northup Steering
Committee
SOLOMON NORTHUP DAY SARATOGA SPRINGS STATION POSTMASTER
POSTMASTER
245 WASHINGTON ST
245 WASHINGTON ST
SARATOGA SPRINGS N
SARATOGA

July 19, 2003
Cradle of Liberty Council Alumni
TREASURE ISLAND STATION
POSTMASTER
6907 EASTON RD
PIPERSVILLE PA 18947-9998

July 19, 2003
U.S. Fish and Wildlife

FORT NIOBRARA NATIONAL
FORT NIOBRARA NATIONAL
WILDLIFE REFUGE STATION
POSTMASTER
VALENTINE NE 69201-9998


July 19, 2003
Village of Mannsville Historical Association
VILLAGE OF MANNSVILLE
STATION
POSTMASTER
PO BOX 9998
MANNSVILLE NY 13661-9998


July 19, 2003
The North Carolina Festival
CANDOR STATION
POSTMASTER
PO BOX 9998
CANDOR NC 27229-9998


July 19,2003


July 19, 2003 - Spencer MA 01562


July 19, 2003
Meriden Antique Engine and
Threshers Association
COTTONWOOD STATION
POSTMASTER
MERIDEN KS 66512-9998


July 19, 2003
Town of Saint George
BICENTENNIAL STATION
POSTMASTER
4 MAIN ST
TENANTS HARBOR ME 04860-9998


July 19, 2003
Glasgow Lands Scottish Festival
STANLEY PARK STATION
POSTMASTER
PO BOX 9998
WESTFIELD MA 01085-9998


July 20, 2003
Bobtown Methodist Church
65TH ANNIVERSARY STATION POSTMASTER LARIMER AVE
BOBTOWN PA 15315-9998


July 20-26, 2003
LaPorte Customer Advisory Council
PIONEER LAND STATION
POSTMASTER
1201 LINCOLNWAY LAPORTE IN 46350-9998


July 21, 2003
Postal Service
ROBIN ROBERTS' STATION POSTMASTER
PO BOX 9998
MONTPELIER VT 05602-9998


July 21, 2003
Auburn Post Office
SESQUICENTENNIAL STATION
POSTMASTER
371 NEVADA ST
AUBURN CA 95603-9998


July 21, 2003
ZIP CODE DAY STATION
POSTMASTER
PO BOX 9998
MABELVALE AR 72103-9998


GrTP OF
NOTTFPORE
Alaska
50 th Anniversary Station
North Pole, Alaska 99705 July 22, 2003

July 22, 2003
City of North Pole, Alaska 50TH ANNIVERSARY STATION STATION MANAGER
325 SOUTH SANTA CLAUS
LANE
NORTH POLE AK 99705-9998


July 22, 2003
Oregon Coast Music Association
OREGON COAST MUSIC
STATION
POSTMASTER PHILATELIC SERVICES
470 GOLDEN AVE
COOS BAY OR 97420-1562


Renton, WA 98058 July 23, 2003

| Mrem ${ }^{\text {P }}$ - tiver |  |
| :---: | :---: |
| - Ikrey days | July 23, 2003 |
|  | IKEA |
|  | RIVER DAYS STATION POSTMASTER |
| Renton, WA 98058 | 17200116 AVE SOUTHEAST |
| July 23, 2003 | RENTON WA 98058-9998 |



July 23, 2003
Troy Fair Board
KIDS DAY STATION
POSTMASTER
PO BOX 9998
TROY PA 16947-9998

July 23-September 1, 2003
New York Racing Association SARATOGA RACE COURSE STATION
POSTMASTER
245 WASHINGTON ST
SARATOGA SPRINGS NY 12866-9998

July 24, 2003
Packard Museum
PACKARD MUSEUM STATION
POSTMASTER
POSTMASTER
201 HIGH ST NORTHEAST
WARREN OH 44481-9998
July 24, 2003 Warren, Ohio 44483


100 PLAZA CT
GROTON CT 06340-9998

## Special Cancellation Die Hubs

Postmasters and plant managers who have any of the special cancellation die hubs listed below may use them for the periods designated. At the end of the period, these die hubs must be withdrawn and stored. Postmasters and plant managers who do not have these special die hubs may not request them from the sponsors.

| Cancellation | Period of Use |
| :--- | :--- |
| Only You Can Prevent Forest Fires | April 1-Oct. 31 |
| Conquer Cystic Fibrosis | Sept. 1-Sept. 30 |
| Peace Corps Anniversary, Making a Difference | Sept. 1-Oct. 31 |
| Employ People With Disabilities | Sept. 1-Nov. 30 |
| Give to the United Way | Sept. 15-Nov. 15 |
| Learn About Lupus, October Is Lupus Awareness Month | Oct. 1-Oct. 31 |
| Radon Action Week, Protect Your Family, Test Your Home | Oct. 1-Oct. 31 |
| Support Infection Control Week | Oct. 1-Nov. 30 |
| Help Retarded Children | Nov. 1-Nov. 30 |
| Military Families Recognition Day | Nov. 1-Nov. 30 |
| National Adoption Month | Nov. 1-Nov. 30 |
| National Philanthropy Day, Love of Humankind | Nov. 1-Nov. 30 |
| Use Christmas Seals, Support Your Lung Association | Nov. 8-Dec. 31 |
| Support American Education Week | Nov. 10-Nov. 30 |
| Autistic Children, Hope Through Research and Education | Dec. 1-Dec. 31 |

— Mailing Standards,
Pricing and Classification, 7-10-03

## Post Offices

## Post Office Changes

| Old/ <br> New | Finance <br> No. | ZIP <br> Code | State | P.O. Name | County/ <br> Parish | Station/Branch/ <br> Unit | Unit Type | Effective <br> Date | Comments |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Old | $18-9018$ | 51059 | IA | Turin | Monona | Main Office | Post Office | 10/04/1996 | Post Office ${ }^{\text {ma }}$ and ZIP Code <br> discontinued. Establish a place <br> name. Turin IA becomes an <br> acceptable last line for use with <br> ZIP Code 51040. |
| New | $18-6768$ | 51040 | IA | Onowa | Monona | Turin | Place <br> Name | 10/05/2002 |  |
| Old | $19-5467$ | 67744 | KS | Ludell | Rawlins | Main Office | Post Office | $04 / 05 / 1995$ | Post Office discontinued. Retain <br> ZIP Code. Establish a place |
| New | $19-0561$ | 67744 | KS | Atwood | Rawlins | Ludell | Place <br> Name | $09 / 28 / 2002$ | name. Continue to use Ludell <br> KS 67744 as last line of <br> address. |

## Vehicle Disposal Policy and Procedures

Effective July 10, 2003, the Postal Operations Manual (POM) and Handbook PO-701, Fleet Management, are revised to reflect updated vehicle disposal policy and procedures. These revisions incorporate and revise information previously published in Vehicle Maintenance Bulletin (VMB) V-02-03 (December 31, 2002), which consequently is made obsolete.

We will incorporate these revisions into the printed version of POM 10 and into the next printed version of Handbook PO-701, and also into the online versions of the POM and Handbook PO-701, which are accessible on the Postal Service PolicyNet Web site at http://blue.usps.gov/cpim; click on Manuals and HBKs, respectively.

## Postal Operations Manual (POM)

$7 \quad$ Postal Vehicle Service

73 Vehicle Types, Safety, and Maintenance
[Revise current title and text of 735 to read as follows:]

## 735 Vehicle Reassignment and Disposal

### 735.1 Reassigning Excess Vehicles

Postmasters and installation heads must identify to the district Manager, Vehicle Maintenance (MVM), any vehicles determined to be excess to the needs of the function to which the vehicle is assigned. The MVM reassigns the vehicles to meet valid requirements within the cluster, and notifies the area Vehicle Maintenance Programs Analyst (VMPA) of vehicles that are excess to the needs of the cluster. The area VMPA then reassigns the vehicles (except excess Postal Vehicle Service (PVS) vehicles - i.e., truck tractors, spotter tractors, cargo vans, or trailers) to meet valid requirements within the area, and notifies Headquarters Delivery Vehicle Operations (DVO) of remaining excess vehicles. DVO will reallocate excess non-PVS vehicles to other areas as appropriate, and will contact Headquarters Surface Operations for authorization of any PVS vehicle reassignments.
For more information, refer to Handbook PO-701, Fleet Management, Chapter 7, which is accessible on the Postal Service PolicyNet Web site at http://blue.usps.gov/cpim; click on HBKs.

### 735.2 Disposing of Excess Vehicles

A vehicle must meet at least one of the following criteria for disposal:
a. The vehicle has been replaced.
b. The vehicle is uneconomical to repair.
c. The vehicle is no longer needed within the Postal Service.

If a vehicle meets at least one of these criteria, the MVM must dispose of surplus vehicles by one of the following methods (unless Headquarters issues vehicle-specific instructions):
a. Sales (eBay online auction, fixed-price sale, or auction sale).
b. Vehicle cannibalization/scrap.
c. Authorized donation.

For more information, refer to Handbook PO-701, Fleet Management, Chapter 7, which is accessible on the Postal Service PolicyNet Web site at http://blue.usps.gov/cpim; click on HBKs.

## Handbook PO-701, Fleet Management

[Revise the title and text of Chapter 7 in its entirety to read as follows:]

## 7 Disposal of Surplus Postal Service-Owned Vehicles <br> 71 Purpose

Retention of surplus Postal Service-owned vehicles is costly due to their continuing expense requirements and overall deterioration as a result of prolonged storage. Prompt disposal reduces the Postal Service investment in capital assets, avoids costly and unnecessary maintenance costs, and minimizes vehicle cannibalization costs. Sales of surplus vehicle sales can also generate revenue back to the Postal Service and contribute to its overall financial position.

## 72 Scope

This chapter contains policies and procedures for disposal of surplus Postal Service vehicles. See also Postal Operations Manual (POM), section 735. For information on recording proceeds of motor vehicle sales, refer to Handbook F-1, Post Office Accounting Procedures, part 79.

## 73 Responsibility

## 731 Headquarters Delivery Vehicle Operations

Headquarters Delivery Vehicle Operations is responsible for directing, evaluating, and monitoring vehicle disposals. This responsibility includes directing the disposal of targeted groups of vehicles, developing and publishing Postal Service policy and procedures, and evaluating sales results and vehicle maintenance facility (VMF) disposal activities.

## 732 Philadelphia Vehicles Category Management Center

The Philadelphia Vehicles Category Management Center is responsible for enabling disposal-related services such as vehicle preparation, Internet sales of vehicles via online auction, and live auction services.

## 733 District Manager

The District Manager, through the district Manager, Vehicle Maintenance (MVM), is responsible for implementing, directing, evaluating, and controlling all vehicle disposal activities within the cluster. This responsibility includes identification, notification, and transfer of all excess vehicles to designated locations to meet service needs, and the proper and timely disposal of surplus vehicles.

## 734 District Manager, Vehicle Maintenance

The district Manager, Vehicle Maintenance (MVM), or designee has the following responsibilities:
a. Ensure the training of all appropriate VMF personnel in vehicle disposal preparation, methods, and procedures.
b. Determine which vehicles are to be disposed of, ensure their satisfactory preparation for sale, and approve district vehicle sales.
c. Approve all vehicle disposals requiring the cannibalization and scrap methods.
d. Ensure that appropriate Postal Service forms are completed and processed properly.
e. Ensure that vehicle disposal information is promptly and accurately input to the Vehicle Management Accounting System (VMAS) LAN and that such changes are reflected in the Vehicle Information Center (VIC) mainframe.
f. Each month, review mainframe reports AEA850PO1, VMAS Sub-Ledger/Assigned Location of Vehicle, and AEA850PO2, VMAS Subledger/Assigned Location (Storage); verify the accuracy of vehicle location and information with the local VMAS/LAN; and correct any discrepancies on the VIC mainframe.
g. Each month, review report AEA750PO3, VMAS Vehicle Disposal Listing, and promptly notify the San Mateo Motor Vehicle Accounting Section (MVAS) of any discrepancy.
h. Each month, review report AEA925PO1, Vehicle Sales Analysis Report, and verify that the gain or loss on sales is correct.

## 735 Managers/Postmasters

Local managers and postmasters are responsible for notifying the MVM of excess vehicles for reassignment or disposal as appropriate. Postmasters must comply with established procedures for handling and controlling funds received from vehicle sales conducted by VMFs.

## 74 Policy

## 741 Excess Vehicles

Postmasters and installation heads must identify to the MVM any vehicles determined to be excess to the needs of the function to which the vehicle is assigned. The MVM reassigns the vehicles to meet valid requirements within the cluster, and notifies the area Vehicle Maintenance Programs Analyst (VMPA) of vehicles that are excess to the needs of the cluster. The area VMPA then reassigns the vehicles (except excess Postal Vehicle Service (PVS) vehicles - i.e., truck tractors, spotter tractors, cargo vans, or trailers) to meet valid requirements within the area, and notifies Headquarters Delivery Vehicle Operations (DVO) of remaining excess vehicles. DVO will reallocate excess non-PVS vehicles to other areas as appropriate, and will contact Headquarters Surface Operations for authorization of any PVS vehicle reassignments.

## $742 \quad$ Criteria for Disposal

A vehicle must meet at least one of the following criteria for disposal:
a. The vehicle has been replaced.
b. The vehicle is uneconomical to repair.
c. The vehicle is no longer needed within the Postal Service.

## 743 Vehicle Storage

If the MVM determines that a vehicle fits one or more of the criteria for disposal, the MVM has 60 days to store and dispose of the vehicle. The MVM must place such a vehicle into storage as soon as possible after making the decision.

## 75 Preliminary Vehicle Disposal Procedures

## $751 \quad$ Prior Approval

The MVM provides prior approval for all vehicle disposal transactions. Also, the proper personnel must complete required forms prior to disposal. See 77.

752 Removal of Mail, Mail-Related Equipment, and Postal Service Decals, Markings, and License Plates

### 752.1 Removal of Mail and Mail-Related Equipment

VMFs must ensure that all mail and mail-related equipment are removed and handled properly.

### 752.2 Removal of Postal Service Decals, Markings, and License Plates

VMFs must ensure that Postal Service decals or markings are removed from vehicles prior to their disposal. Under no circumstances may Postal Service mail-hauling vehicles be sold with such decals or markings still on the vehicles. Remove the beltline stripes, eagle logo, vehicle numbers, and other Postal Service markings, including any glue residue that would indicate the vehicle's connection to the Postal Service. Remove Postal Service license plates or "P-tags" from all vehicles and record them back into the P-tag inventory for reuse or destruction.

## 753 Safety Inspections and Emissions Inspections

### 753.1 Safety Inspections

VMFs have the following responsibilities regarding safety inspections:
a. Inspect all vehicles offered for sale.
b. Note all known defects and disclose them to potential buyers.
c. Inspect tires and brakes to ensure that they meet minimum state specifications. If the applicable state does not require vehicle inspections, refer to Vehicle Maintenance Bulletin V-07-98, "Preventive Maintenance Inspection (PMI) Program" (June 1, 1998), as a specification guideline for tires and brakes. Disclose tire and brake measurements to potential buyers.

### 753.2 Emissions Inspections

VMFs must provide any applicable emissions inspection information to potential buyers in those states where such an inspection is required. Either the vehicle must be in compliance with the state emissions requirements, or the Postal Service must make the buyer aware of the deficiencies. The Postal Service must price the vehicles accordingly.

## 754 Cleaning, Body Work, Painting, and Repairs

Vehicles sold for other than scrap should be presented in clean condition. Invest in paint and minor repairs when those costs can reasonably be recovered through improved sales prices. Generally, vehicle preparation expenses (parts, materials, and labor) should not exceed 10 percent of the sale price of the vehicle. For each vehicle being prepared, document all preparation expenses on PS Form

4541, Order-Invoice for Vehicle Repair (Commercial Work Order), or PS Form 4543, Vehicle Maintenance Work Order, or a contractor invoice. Open work orders are prohibited. When the expense to provide an operable vehicle cannot be justified, sell the vehicle as inoperable and state the reason(s) the vehicle is inoperable on all sales literature and documents.

## 755 Warranty and Purchaser's Responsibility

The Postal Service sells all vehicles "As Is, Where Is" without any guarantee or warranty, written or implied. No employee or agent of the Postal Service has authority to alter this provision. VMF sales personnel must encourage potential buyers to thoroughly inspect vehicles.
The following statement must appear on all sales brochures and bid forms:

The condition of the item offered is not guaranteed. Deficiencies, when known, have been indicated in the item description. However, absence of any indicated deficiency does not mean that the item may not have deficiencies. Buyers are cautioned to inspect before bidding or buying. The buyer assumes the responsibility and cost to have the vehicle inspected and registered as required by state and local government.

## 756 Planning

When planning a vehicle sale, select a sale method and location based on the number and type of vehicles for sale, their condition, and the local market. If selecting a local fixed-price sale, select a location that permits appropriate security during display and safe viewing by the public, and coordinate sale activities with Postal Police and the Inspection Service.

## 757 Sales of Related Surplus Items

Other surplus items that are obsolete for use at the VMF may be displayed and sold separately at local fixed price or live auction sales. Examples are parts, service and parts manuals, and excess rims and tires that cannot be used on vehicles remaining in the fleet.

## $76 \quad$ Vehicle Disposal Methods

## 761 General

The MVM must dispose of surplus vehicles by one of the following methods, unless Headquarters issues vehiclespecific instructions:
a. Sales:
(1) eBay online auction.
(2) Fixed-price sale.
(3) Auction sale (live auctions conducted by an accredited auction firm).
b. Vehicle cannibalization/scrap.
c. Authorized donation.

## 762 Sale Restrictions

The following restrictions apply to disposal of Postal Ser-vice-owned vehicles by the sales method.

### 762.1 Right-Hand-Drive (RHD) Vehicles

### 762.11 Quarter-Ton Postal Service Jeeps

Do not sell quarter-ton Postal Service jeeps under any circumstance except for destruction as scrap.

These vehicles may not be sold or disposed of for any other purpose (including sales to rural route carriers or the general public). Crushing or shredding is the recommended means of disposal. The Manager, VMF (MVMF), must perform the following tasks:
a. Complete a Vehicle Disposal Agreement (see Exhibit 762.11).
b. Obtain the signature of the person who is purchasing and destroying the vehicle.
c. Ensure that the vehicle is destroyed and that all portions of the Vehicle Disposal Agreement are adhered to.
d. To the extent practicable, witness the destruction of the vehicles.
e. Process the completed and authorized PS Form 4587, Request to Repair, Replace, or Dispose of Postal-Owned Vehicle, through the same channels as a cannibalized vehicle.

Exhibit 762.11

## Vehicle Disposal Agreement

## VEHICLE DISPOSAL AGREEMENT

This Agreement is entered into effective the $\qquad$ day of $\qquad$ - $\longrightarrow$, (the between the United States Postal Service ("USPS") and $\qquad$
"Vendor") for the purpose of permanent destruction of the vehicle(s) listed on Attachment A to this Agreement which is incorporated into and made a part of this Agreement. Any reference herein to a vehicle(s) shall be to those on Attachment $A$.

Vendor agrees and acknowledges that it is not entitled to any fee or payment of any kind from USPS for the disposal of the vehicles(s) and that its compensation shall be whatever it may obtain from the sale of scrap metal from the vehicle(s).
a. Vendor will not register the vehicle(s) in any state or possession of the United States nor transport the vehicle(s) to any foreign country.
b. Vendor will not transfer the vehicle to any third party.
c. Vendor agrees to comply with all applicable local, state, and federal laws, regulations, and ordinances pertinent to the possession and destruction of the vehicle(s).
d. Vendor agrees to the immediate permanent destruction of the vehicle(s) but in no case more than 30 days after taking possession of them from the USPS.
e. Vendor agrees that the term "permanent destruction" shall mean destruction of the following components and any sub-components of them so they are damaged to the extent that the components and subcomponents cannot be rebuilt or reused except to provide raw material (e.g., scrap metal) for recycling:

- Vehicle Identification Number
- Licence Plates
- Body Frame
f. Vendor agrees that during performance under this Agreement, the USPS shall have the right to inspect any of Vendor's books and records pertinent to performance of the Agreement, any of its subcontractor's books and records pertinent to performance, and shatl have the right to do so for a period three years after completion of destruction of the vehicle(s).
g. Upon request by USPS, Vendor shall furnish documentary evidence of the permanent destruction of the vehicle(s).
h. Vendor shall not drive the vehicle(s) except to load on a car carrier or tow device.

THE VENDOR
By: $\qquad$
(signature)
(printed name)
(title)

Date $\qquad$

THE USPS

By: $\qquad$
(signature)


Date: $\qquad$

### 762.12 Other RHD Vehicles

Offer any other RHD vehicle first to rural carriers in accordance with the Memorandum of Understanding entitled "Availability of USPS Surplus Vehicles," which is published on pages 121 and 122 in Handbook EL-902, Agreement Between the United States Postal Service and the National Rural Letter Carriers' Association. (This handbook is accessible on the corporate intranet at http://blue.usps.gov/ cpim/ttp/hand/el902.pdf.) The MVM or MVMF will notify the local Rural Letter Carriers' Association representative and local delivery offices with rural delivery of planned sales of RHD vehicles. For 2 business days, the MVM or MVMF will offer RHD vehicles (other than quarter-ton Postal Service jeeps) only to rural carriers. Rural carriers who purchase RHD vehicles must certify that they will use the vehicles in conjunction with their duties as rural carriers. After 2 business days, the MVM or MVMF will offer remaining RHD vehicles to the general public.

### 762.2 Postal Service Personnel

The following Postal Service personnel are prohibited from purchasing surplus Postal Service-owned vehicles, regardless of the sales method used:
a. Managers, Vehicle Maintenance.
b. Managers, VMFs.
c. Designees with the authority to declare vehicles excess and/or available for sale, set the initial sales price, or reduce the sales price of vehicles.
The following Postal Service personnel are prohibited from purchasing surplus Postal Service-owned vehicles under the conditions noted:
a. PCES employees and immediate family members who reside in their household, regardless of the sales method used (with the exception of rural carriers purchasing RHD vehicles).
b. VMF employees and immediate family members who reside in their household, for any fixed-priced sale or live auction (with the exception of rural carriers purchasing RHD vehicles).
c. Postal Service employees with direct knowledge of the established reserve, for eBay online auctions.
d. Postal Inspection Service employees, for sales by the Inspection Service, including forfeited vehicles.
Note: No employee may use Postal Service computer equipment, computer logon IDs, or e-mail accounts for the purpose of participating in online auction sales.

## Vehicle Sales

## 763.1 eBay Online Auction Sale

### 763.11 Philadelphia Vehicle Category Management Center Responsibilities

The Philadelphia Vehicles Category Management Center (Philadelphia CMC) has established procedures to sell Postal Service-owned vehicles using eBay online auction, which is the Postal Service's preferred method of vehicle sales. This method allows VMFs to take advantage of the highly visited and competitive online auction web site to maximize potential revenue and minimize the VMF's direct involvement in the sale.

### 763.12 MVM Responsibilities

The MVM has the following responsibilities:
a. Provide the Philadelphia CMC with a completed "Table 1 - Required Information for Listing." You can access this table from the corporate intranet as follows:
(1) Access the Philadelphia PMSC web site at http://blue.usps.gov/purchase/material/pmsc/ philade/phia.
(2) Click on Download.
(3) Click on Vehicle Disposal eBay Auctions.
(4) Click on SOP for Online Auctions of Excess Vehicles.
(5) Scroll down to the last page.
b. Ensure that the vehicle is in appropriate sales condition - clean the vehicle inside and out and perform basic service (tire pressure, fluids, etc.) as needed. Be accurate about the condition of the vehicle - note any body damage, paint condition, interior tears in seats or carpets, overall mechanical condition, and known defects. Submit digital photos of the vehicle, including any damaged areas, if applicable. eBay allows four free pictures with each listing.
c. In conjunction with the Philadelphia CMC, and using the pricing methods in the 763.2 ("Fixed-Price Sales"), establish the minimum price acceptable for the vehicle, also known as the "reserve price."
Note: The Postal Service recommends a reserve price of the wholesale value less 10 percent. The eBay item listing does not show viewers this amount. Once the reserve price is met or exceeded, the eBay listing states "Reserve Price Met," and the bidding continues until the posted end date and time of the sale.

Note: Sellers can typically achieve fair market returns by having realistic price expectations and setting enticing reserve price amounts.
Once the auction has begun, the MVM will not adjust the reserve price of a sale vehicle. If the reserve price is not met by the end of the auction, the MVM and the Philadelphia CMC may agree to accept the highest bid, but if in such a case they do not agree to sell the vehicle at the highest bid, they will reevaluate the reserve price and will place the vehicle for auction at a later date.
d. Through the area Manager, Distribution Networks, notify highway contract carriers of the Postal Service's intention to sell vehicles that are rated as 2-ton capacity or above. Provide a description of each vehicle, the web address (www.ebay.com), and the Seller ID (USPS-AL-PMSC).
e. Designate a knowledgeable VMF point-of-contact to answer all reasonable inquires from potential bidders for any offered vehicle. However, the VMF must not mail, fax, or otherwise transmit VMF and commercial vehicle repair records and other information contained in the vehicle jacket to potential bidders.
f. For information about payment, release of vehicle, and shipping and transportation, see item 8 of the document "SOP for Online Auctions of Excess Vehicles" (see 763.12a for directions for accessing this document).

### 763.2 Fixed-Price Sale

In this method, the MVM establishes a sales price for each vehicle using a combination of the following:
a. Postal Service asset and salvage value (VMAS subledger/VIC).
b. Kelly Blue Book (www.kbb.com).
c. Edmunds (www.edmunds.com).
d. Local demand and local market knowledge.
e. Vehicle condition.

The MVM should base the sales price on several factors:
a. Getting as high a price as possible without incurring undue expense in sales preparation, sales activities, or prolonged retention in inventory.
b. Setting the price between the wholesale and fairmarket values, using the sub-ledger figures as a guide.
c. Giving consideration to the prevailing price in the area for a comparable vehicle.
The MVM can also sell vehicles to a wholesale dealer at wholesale prices. This method can eliminate some of the security and expense issues. A wholesaler can make offers
for a number of vehicles and pick them up as a group, eliminating time spent on individual fixed-price sales.
Note: When stockpiling vehicles for the wholesale option, the MVM must not exceed the 60-day disposal requirement.
At least 2 weeks before the sale date, the MVMF should advertise the sale via newspaper advertisements, Post Office lobby notices, and public displays on Postal Service premises. If vehicles will be displayed on Postal Service premises, notify the senior site official, the Postal Police, and the Postal Inspection Service. When planning a sale, consider heightened security requirements and the safety of both Postal Service employees and the public.
Vehicles are sold on a first-come-first-served basis. Have the vehicle jackets available for all sale vehicles listed.
The MVMF may reduce the sales price of a vehicle by a maximum of $10 \%$ below the initial sales price without approval from the MVM. The MVM may reduce the sales price of a vehicle by a maximum of $20 \%$ below the initial sales price without additional action. To reduce the initial sales price by more than 20\%, the MVM must initiate another PS Form 4594, Vehicle Sales Request and Report, to reflect the reduction.

### 763.3 Live Auction Sale

A live auction sale allows up to 25 vehicles to be sold during a short period of time. Auction sales must be conducted by professional auctioneers approved by the Philadelphia CMC, in accordance with the following limitations:
a. The MVMF is responsible for removing all Postal Service decals and markings from the vehicles (as described in 752) before releasing the vehicles to the auction firm, unless the auction firm is also providing decal removal service for the released vehicles.
b. The MVM sets the minimum sale price of the vehicle(s).
c. The MVMF completes an auction sales vehicle pickup order (as required by the auction firm); PS Form 4577, Leased Vehicle Condition Report (which is used in these cases to note the condition of Postal Service-owned vehicles); SF 97, The United States Government Certificate of Release of a Motor Vehicle; and PS Form 4595, Postal Vehicle Sale/ Purchase Agreement, except for the price and the purchaser's name and address.
d. The MVMF or MVM contacts the auction firm when vehicles are to be released for sale. The auction firm must pick up the vehicles within 3 working days after receipt of the pick-up order.
e. The maximum number of vehicles that an auction firm may have in its possession "in process" to sell shall not exceed 25 vehicles.
f. The auction firm must sell each vehicle within 30 days of receipt. The auction firm may not impose vehicle storage fees.
g. The auction firm has the right to reduce the price of any vehicle up to 5 percent, at the time of sale, should such an adjustment be appropriate in light of changed market conditions. The auction firm may not sell any vehicle for less than 95 percent of the minimum sales price established by the MVM without written approval from the MVM.

## 764 Vehicle Cannibalization/Scrap

Vehicle cannibalization is normally the most expensive means of vehicle disposal, so the Postal Service does not encourage this option. To be cannibalized, a vehicle must meet at least one of the following criteria:
a. The condition of the vehicle precludes any reasonable return from sale.
b. The VMF has an immediate need for a specific component or part that cannot be reasonably acquired through conventional supply channels.
The MVMF must provide justification on PS Form 4587, Request to Repair, Replace, or Dispose of Postal-Owned Vehicle, and send the completed form to the San Mateo Motor Vehicle Accounting Section (MVAS). Note: Block 3 of PS Form 4587 (Vehicle Number) requires the seven-digit Postal Service vehicle number, not the Vehicle Identification Number (VIN). All approval blocks must be completed. If the vehicle is being cannibalized because it is damaged beyond repair and there was financial recovery from a third party, promptly send a copy of a check or receipt from the responsible party or insurance carrier to the MVAS. If the vehicle will be repaired, do not send PS Form 4587 to the San Mateo MVAS.

Note: Dispose of quarter-ton Postal Service jeeps as scrap when they are removed from service. Crushing or shredding is the recommended means of disposal.
Note: VMFs also use PS Form 4587 to authorize repairs that exceed the vehicle's one-time repair limit to a vehicle as defined in Handbook PO-701, Fleet Management, Exhibit 221.21, "Life and Mileage Expectancies." When used for this purpose, retain PS Form 4587 in the vehicle jacket. Do not send a completed and authorized PS Form 4587 to the San Mateo MVAS unless a vehicle has been scrapped and/or cannibalized and is to be removed from the vehicle asset master. The cannibalized or scrapped vehicle cannot be titled.

## 765 Authorized Donation

Headquarters Delivery Vehicle Operations (DVO) must approve all donations of Postal Service-owned vehicles. A vehicle donated to a suitable local educational institution or museum for static display must present a positive image of the Postal Service. The VMF must ensure that the vehicle's engine, transmission, and all fluids are removed and that the frame is rendered unserviceable by cutting or similar method.
After the MVM receives approval to donate a vehicle, the VMF must process PS Form 4587, as outlined in 764.

### 765.1 Museums (Static Display)

For a vehicle being donated to a museum or an organization for static display, the VMF must note the following in item 24 of PS Form 4587:
a. The name and address of the museum or organization to which the vehicle has been donated.
b. That the vehicle has been donated for display purposes only and is not to be titled or used on the road.
The MVM must provide a copy of the completed and authorized PS Form 4587 to the museum or organization receiving the vehicle to ensure that it understands and agrees that the vehicle is for display purposes and cannot be titled or used on the road.

### 765.2 Law Enforcement Agencies

The Postal Inspection Service has the authority to transfer Inspection Service vehicles to other law enforcement agencies. The Inspector-in-Charge must authorize the transfer in writing and must provide the Postal Inspection Service finance number to be charged for the donation. The MVMF administers the transfer of these vehicles and must complete SF 97, The United States Government Certificate of Release of a Motor Vehicle, and must enter the word "DONATION" in the sales price block.

### 765.3 Foreign Postal Administrations

The Postal Service may occasionally donate surplus vehicles to foreign postal administrations.
Normally, these donations are in conjunction with international postal agreements. Headquarters Delivery Vehicle Operations (DVO) must authorize all donations in writing. The MVMF administers the transfer of these vehicles and must complete SF 97 and must enter the word "DONATION" in the sale price block.

## 766 Receipt and Processing of Payment and Release of Vehicle

The appropriate parties perform the following tasks to complete the receipt and processing of payment and the release of a vehicle.
a. The MVM or MVMF (or designee) completes, prints, and signs PS Form 4595, Postal Vehicle Sale/ Purchase Agreement, and provides the buyer/agent with the original signed PS Form 4595 to review and sign.
b. The buyer/agent reviews and signs PS Form 4595 and returns it to the MVM or MVMF (or designee).
c. The MVM or MVMF (or designee) makes two copies of the signed PS Form 4595, gives those two copies to the buyer/agent, and keeps the original signed document.
d. The buyer/agent takes one of the copies of the signed PS Form 4595 to the local Postal Service retail sales associate and provides payment in full with cash, approved credit card transaction, or cashier's check or money order payable to the United States Postal Service. (The buyer/agent keeps the other copy of the signed PS Form 4595 for personal records.)
e. The retail sales associate issues a Post Office receipt to the buyer/agent and enters the revenue into General Ledger Account 54965, Account Identifier Code 154, to ensure proper accounting.
f. The buyer/agent takes the Post Office receipt back to the MVM or MVMF (or designee).
g. The MVM or MVMF (or designee) verifies the Post Office receipt with the location that processed the payment (normally with a local telephone call), makes a copy of the receipt for VMF records, and returns the original receipt to the buyer/agent.
h. The MVM or MVMF (or designee) completes Standard Form (SF) 97 as described in 774 and releases the vehicle to the buyer/agent.

## 77 Required Forms and Approvals for Vehicle Disposal

## 771 PS Form 4587

PS Form 4587, Request to Repair, Replace, or Dispose of Postal-Owned Vehicle, is used to initiate and approve all vehicle dispositions.
a. When a non-district VMF requests approval to dispose of a vehicle, the MVMF initiates PS Form 4587.
b. When a district VMF requests approval to dispose of a vehicle, the VMF designee initiates PS Form 4587.

The initiating employee (as described in items 771a and 771b) completes PS Form 4587, signs item 22a, and forwards the form to the MVM for action. Upon concurrence, the MVM signs item 23a and forwards the form to the Manager, Operations Programs Support, for action. Upon concurrence, the Manager, Operations Programs Support, signs item 25 and forwards the form to the District Manager for final approval. Upon concurrence, the District Manager returns the form to the VMF for the required action.
Only after the District Manager grants final approval does the MVM determine the disposal method to be used (sale, cannibalizations/scrap, or donation).
Upon receiving authorization to dispose of the vehicle, the VMF does the following, as appropriate:
a. For cannibalizations/scrap, send the completed, authorized PS Form 4587 to the San Mateo MVAS, and remove the vehicle from the vehicle asset master. Process PS Form 4587 as outlined in 764.
b. For donations, process PS Form 4587 as outlined in 765 for vehicles being donated for static display.
Note: VMFs also use PS Form 4587 to authorize the repairs that exceed the one-time repair limit to a vehicle as defined in Handbook PO-701, Fleet Management, Exhibit 221.21, "Life and Mileage Expectancies." In accordance with Administrative Support Manual (ASM) Exhibit 351.21, the VMF retains a PS Form 4587 used for this purpose for 1 year after the disposal of the vehicle.

## 772 PS Form 4594

PS Form 4594, Vehicle Sales Request and Report, is required to request approval to sell a vehicle, regardless of the sales method. The MVM must approve the completed form prior to the initiation of any vehicle preparation or sales activity.
a. When a non-district VMF requests approval to conduct a sale, the MVMF initiates PS Form 4594, completes items a, b, c, and d, signs item 4, and forwards the form to the MVM for approval.
b. When a district VMF requests approval to conduct a sale, a VMF designee initiates PS Form 4594, completes items a, b, c, and d, signs item 4, and forwards the form to the MVM for approval.
When the sale is completed, the initiating employee (as described in items 772a and 772b) finalizes PS Form 4594 by completing items e, $\mathrm{f}, \mathrm{g}, \mathrm{i}, \mathrm{j}$, and k , and signs item 6 . In the event of an auction sale, the initiating personnel must also record the minimum acceptable bid for each vehicle in item h. The initiating facility files the original of PS Form 4594 and forwards a copy to the district Finance/Accounting office. In accordance with ASM Exhibit 351.21, the VMF and district Finance/Accounting office must retain PS Form 4594 for 1 year after the sale of the vehicle.

## 773 PS Form 4595

PS Form 4595, Postal Vehicle Sale/Purchase Agreement, is required for all vehicle sales transactions, regardless of the sales method. The MVM or MVMF (or his/her designee) must sign page 2 under "Seller's Signature." The VMF gives the original to the purchaser and retains a copy in the VMF sales folder. In accordance with ASM Exhibit 351.21, the VMF must retain PS Form 4595 for 3 years after the sale of the vehicle.

## 774 Standard Form 97 (SF 97)

Standard Form 97 (SF 97), The United States Government Certificate of Release of a Motor Vehicle, is required for all vehicle sales transactions, regardless of the sales method. This is an accountable, pre-numbered form that is controlled by the MVM. The MVM distributes these forms to VMFs in blocks and in sequential order, as needed, and VMFs must document their receipt.
VMFs must use the forms sequentially. Also, VMFs must keep all spoiled, voided, or cancelled forms on file for 2 years.
The MVM or MVMF (or his/her designee) must do the following with SF 97:
a. Sign the block titled "Transferor's Signature (Seller)."
b. Upon the receipt of funds from the vehicle buyer, give the original to the purchaser and complete the reverse side of SF 97, obtaining the source for sales preparation cost from PS Form 4543, Vehicle Maintenance Work Order, and/or PS Form 4541, OrderInvoice for Vehicle Repair (Commercial Work Order).
c. After completing the reverse side of SF 97, forward a copy to the San Mateo MVAS, and retain a copy in the VMF sales folder. In accordance with ASM Exhibit 351.21, all copies of SF 97 are retained for 3 years after the sale of the vehicle.

## [Add new Chapter 8 to read as follows:]

## 8 Lost/Stolen Vehicles

The Postal Service must be vigilant concerning the security of its vehicles. VMF staff must work closely with its customers and the law enforcement community to immediately report any lost or stolen vehicles.
The Postal Inspection Service works closely with local and national law enforcement agencies to locate lost or stolen vehicles. The following procedures are to be followed if a vehicle owned or leased by the Postal Service is lost or stolen:

1. All lost or stolen vehicles must be reported to the servicing MVMF immediately. The MVMF will notify local law enforcement, the Postal Inspection Service, and the area Vehicle Maintenance Programs Analyst (VMPA) and will provide them with all pertinent information, including the vehicle description, postal vehicle number, VIN, government license plate number (as applicable), and a copy of any police report. The VMPA will forward the information to Headquarters Delivery Vehicle Operations (DVO).
2. If the MVM determines that the lost or stolen vehicle cannot be recovered or is no longer useable:

- The VMPA notifies, in writing, National Accounting at Headquarters of the background and determination.
- National Accounting at Headquarters authorizes the San Mateo Motor Vehicle Accounting Section (MVAS) to remove the vehicle from the asset master. The Postal Inspection Service provides National Accounting at Headquarters and the MVAS with the disposition of the case and all pertinent information.
- Upon receipt of the authorization from National Accounting at Headquarters, the MVAS removes the vehicle from the asset master and spools a copy of report AEA750P03, VMAS Vehicle Disposal Listing, to the VMF printer.
- After viewing report AEA750P03 to confirm that the vehicle is properly removed from the asset master, the VMF deletes the vehicle from its local LAN VMAS inventory.


## - Delivery Vehicle Operations,

 Delivery and Retail, 7-10-03
## What's in Store

## Lobby-lifts



Lobby makeovers in progress! The San Carlos, California, and East Sandwich, Massachusetts, Post Offices ${ }^{T M}$ are winners in the Post Office Lobby Makeover Contest sponsored by Advertising. They were selected in a random drawing of entries received. A team from Advertising and Retail Marketing, with assistance from the Postal Service's ${ }^{T M}$ advertising agency, Draft/Campbell-Ewald, already has visited the winning Post Offices and set the makeovers in motion. The lobby-lifts will highlight the effective use of point-of-purchase materials found in Summer/Fall drive period kits distributed to all Post Offices.

San Carlos is in the San Francisco District and has 71 employees. Its postmaster is Mary Maldonado. East Sandwich, with 17 employees, is in the Southeast New England District. Its postmaster is Jeanne Flynn.

Pictures will be taken of the makeover as it progresses and posted on the Real Time Advertising Web site on Blue http://blue.usps.gov/corporate/realtime/index.html.

If you haven't stopped by the Real Time Advertising Campaign Web site on the Blue page lately, give it a click. There's a new look, and you'll find the current Summer/Fall drive period elements. Also, pictures will be posted on the site as the lobby makeovers progress.

And while you're there, please take the time to fill out the Real Time Advertising Campaign online survey. The campaign puts the spotlight on Priority Mail® service. How bright is the spotlight? Your input will help the Postal Service to plan future advertising efforts.

## What's in Store

Five in a row?


The USPS® Pro Cycling Team is competing in the 100th Tour de France, the world's premier bicycle race. The 23-day race began July 5 and ends July 27. Will Lance Armstrong and his team win their fifth straight Tour de France race? Be prepared to update the poster you received in your Summer/Fall retail employee kit. You also received a sticker that reads: "Congratulations On Five In A Row" and an instruction sheet for placing the sticker on the poster if the team wins. So stay tuned for the Postal Bulletin's announcement - or other internal publications - about the cycling team's Tour de France status. Don't use the sticker until you hear they've won!

Feedback
Send comments and questions to:
WHATS IN STORE US POSTAL SERVICE
1735 N LYNN STREET RM 6042
ARLINGTON VA 22209-6057

## What's in Store



## Welcome to the July Corner!

This month's edition has information on destination ZIP Code barcodes, credit card acceptance policy, and the HAZMAT question.

## Destination ZIP Code Barcodes

To help contain costs and prevent delays in processing the mail, it's critical that mailpieces with postage validation imprint ( PVI ) labels contain the correct destination ZIP Code and barcode. If this information is incorrect, the mail is misrouted and delayed, which in turn adversely affects customer satisfaction.

Additionally, all PVI labels must be clear and legible. Make sure that you follow proper maintenance to ensure quality barcodes are being generated by our retail equipment. Poorly maintained barcode strips with ink smears cause mail processing readers to reject parcels (and other classes) and require rekeying, which adds to processing time and cost.

## Are destination ZIP Code barcodes required on short-paid mailpieces?

If the mailpiece is not entering the mailstream, then a destination ZIP Code barcode is not required.

## Credit Card Acceptance Policy — Reminder

When accepting credit cards, check the back of the card to make sure it's signed by the customer. Some credit cards are issued with a picture and signature of the customer laminated on the front. The signature policy is the same - the signature is still required on the back of the card. Do not accept unsigned cards. If the card is unsigned, request a photo ID and have the customer sign the back of the card in your presence. Note: A card with the words "see ID" or two signatures on the signature panel is not acceptable. Credit card companies consider this to be an invalid card. The credit card companies established this policy, and it's an added layer of security for merchants as well as customers if a dispute arises. This in turn helps prevent fraud, and the Postal Service ${ }^{T M}$ endorses these requirements.

## Did You F-LI-P-P Your Package?

"Does this package contain anything Fragile, Liquid, Perishable, or Potentially Hazardous?" is the mandatory question that retail associates should be asking for all parcels and any mailpiece that looks suspicious.

In order for an office to receive credit for the HAZMAT question in the Mystery Shopper Program, the retail associate must ask all four components of the questions Does this article contain anything Fragile, Liquid, Perishable, or Potentially Hazardous? A good way to remember this is with the acronym F-LI-P-P.

The question is more than just a HAZMAT question. It is also a question intended to identify fragile, liquid, or perishable items. These items could potentially create safety issues or concerns for Postal Service employees.

Is it acceptable to ask "Does this article contain anything fragile or potentially hazardous?"

No. All four components must be asked or the mystery shopper is required to report that the question was not asked because it left out portions of the question.

Does it matter in what order you ask the HAZMAT question?

No. While all four components of the question are required, they do not need to be stated in a specific order.

Questions or comments? Submit them via e-mail to: Retail Coaches Corner.

## What's in Store

## july <br> retail employee builetin

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"ention

## James D. Svenonius

 34 years of service
## DineroSeguro Service News

For Post Offices ${ }^{\text {w }}$ that offer DineroSeguro ${ }^{*}$ money transfer services:

- Remove your DineroSeguro poster and exchange rates boards.
- Continue to display the large counter card with the take-one brochure and application.


## Lance Wins-a-Lot...

...so be prepared to place the sticker (on the current poster) that was included in your Summer/Fall Retail Employee Kit as explained on the instruction sheet if the team wins the Tour de France yet again!

- Stay tuned to the Postal Bulletin's announcement of the Cycling Team's Tour de France status.
- If Lance wins, customers will be able to buy a different, specially designed poster online at usps.com.

- The Tour de France runs from July 5 to 27.


## What's in Store

## july

retail employee bulletin

## Retail Campaign Features Winners!

- Summer/Fall POP features the winners of the "Real People, Real Success" contest from Fall 2002.
- Read the winners' essays at usps.com/realsuccess.
- Priority Mail ${ }^{*}$ service with extra services continues to be highlighted.


For more on the Real Time campaign, visit the Blus page at Aftpeobue.usps pow

## Summer/Fall Spotight

- Business customers are the focus this Drive Period.
- Encourage customers to add Delivery Confirmation ${ }^{\prime 2}$ service and Insurance to their Priority Mail packages.
- Encourage business customers to log onto usps.com/clicknship to learn about Click- N -Ship ${ }^{*}$ service.



## July Stamp Releases:

- Arctic Tundra: July 2
- Korean War Veterans Memorial: July 27



## What's in Store



## Supply Management

## Notice

## Interest Rate on Contract Claims

The Postal Service ${ }^{\text {TM }}$ periodically publishes in the Postal Bulletin the interest rate payable on a claim decided in a contractor's favor, under the Contract Disputes Act of 1978. This rate also applies for late payments to contractors under the Prompt Payment Act, as amended.

The interest rate effective for the 6-month period beginning July 1, 2003, and ending December 31, 2003, is 3.125 percent.

## National Mandatory Contracts for Maintenance, Repair, and Operating (MRO) Supplies

Effective July 1, 2003, Maintenance, Repair, and Operating (MRO) supplies are available from the Postal Service's ${ }^{T M}$ mandatory national suppliers, W.W. Grainger and MSC Industrial Supply. The supplies are available through eBuy, the preferred ordering method.

The Administrative Support Manual (ASM) and Handbook AS-709, Credit Card Policies and Procedures for Local Buying, specifically mandate that buyers first use national contracts where they exist. This policy is in place to ensure that Postal Service employees use existing Postal Service assets and allow purchasing teams to continue to leverage volumes and technology in order to drive total costs out of the MRO supply chain.

The Environmental and MRO Category Management Center is working to make selected National Stock Number (NSN) records available for download into the Visual Maintenance Activity Reporting System (VMARS). This will allow maintenance personnel to order materials using VMARS, which will then direct the orders to eBuy.

Further details can be found in Material Logistics Bulletin MLB-CO-03-010, Mandatory National Sources for Maintenance, Repair, and Operating (MRO) Supplies. The MLB
is available at http://blue.usps.gov/purchase/material/mlb/ mlbindex.htm. If you do not have access to a computer, you can obtain the MLB by calling National Materials Customer Service at 800-332-0317 and selecting the option for "Operations and Materials Customer Service."

If you have access to the Postal Service Intranet, you must order through eBuy. To order through eBuy and to obtain an eBuy logon ID and password:

From Internet Explorer (version 5.0 or higher), go to the Blue page at http://blue.usps.gov and type "ebuy" in the address line and then hit the Return key. (The direct URL is http://ebuy.usps.gov/ jsp/co/Login.jsp; note that this URL is case sensitive.)

If you have any concerns regarding price, quality, or service, send an e-mail to the MRO Category Management Team at HELP, MRO.

- SCM Strategies,

Supply Management, 7-10-03

## Nitrile Gloves Available Via Boise Office Products eBuy Catalog

You can now order medical-grade, powder-free nitrile gloves from the Boise Office Products eBuy catalog.

Postal Service Safety Performance Management has approved these gloves for use by all employees. The gloves are completely latex-free and powder-free.

They are available in the following two ways:

- Boxes of 100 , for $\$ 4.80$ per box.
- Cases of 1,000 , for $\$ 48.00$ per case.

And they are available in the following four sizes:

- Small (part \# W3N421)
- Medium (part \# W3N441)
- Large (part \# W3N461)
- Extra-Large (part \# W3N481)

These are delivered prices and, as such, represent a substantial discount over other available medical-grade, powder-free nitrile gloves.

Consult Management Instruction (MI) EL-810-2001-1, Personal Protective Equipment and Respiratory Protection Programs, for guidance on proper selection and use of protective gloves. Additional recommendations not addressed in the MI relating to requirements for hand protection may be issued by Headquarters.

Please use the part numbers listed above to place your order from the Boise Office Products eBuy catalog. If you have access to the Postal Service Intranet, you must order through eBuy. To order through eBuy and to obtain an eBuy logon ID and password:

From Internet Explorer (version 5.0 or higher), go to the Blue page at http://blue.usps.gov and type "ebuy" in the address line and then hit the Return key. (The direct URL is http://ebuy.usps.gov/ jsp/co/Login.jsp; note that this URL is case sensitive.)
If you do not have access to the Intranet, you should contact Boise directly at 888-229-USPS.
— SCM Strategies, Supply Management, 7-10-03


# HOLD OUR MALL! We're going on vacation! 



