

Risk Free Rebate



General Terms and Conditions: Offer good on purchases made between November 1, 2015 through April 30, 2016. Product(s) purchased before or after these dates are not eligible for this offer. Both the HP Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. This promotion is not available to the residents in the province of Québec. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. If you have any questions regarding this offer, please call 800.504.2007 Monday through Friday between 9:00 a.m. and 4:00 p.m. MST. Limit ten (10) rebate checks per customer, not to exceed specified amounts listed above



Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate

E-mail
ibsfocus.processing@hp.com

Refer customers to the rebate redemption form for full terms



For HP Printers

The HP Care Pack Services Risk-free rebate allows a customer to purchase support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased HP Care Pack **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.

How it works

Purchase

Eligible HP Care Pack Services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the HP Care Pack Service.
- A copy of each original invoice/receipt for the hardware product with the HP Care Pack Service Certificate for the eligible HP Care Pack Service. Please circle the purchase price of the HP Care Pack Service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- HP Care Pack Service must have been registered with HP within 30 days of the original purchase date
- The hardware in question must not have had a service event for the life of the

HP Care Pack. For this offer a service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the HP Care Pack Service. A phone call or phone support will not negate eligibility for the rebate.

E-mail to ibsfocus.processing@hp.com

The rules

- Maximum of ten (10) rebates per customer.
- Resellers cannot claim this rebate on behalf of customers. The offer is applicable in the US only.

Rebate timeframe

Printers

HP Care Packs purchased between November 1, 2015 through April 30, 2016

Information about the Risk Free Rebate and its terms and conditions:

www.hp.com/go/riskfreerebate

What products are eligible?

Product	Category	SKU	Description	
HP LaserJet - monochrome	P2035/2055	UK924E	HP 3yr Return LaserJet P2035/55 HW SVC	
		UK927E	HP 1yr Nbd Exchange LaserJet P2035/55 SVC	
		UK929E	HP 3yr Nbd Exchange LaserJet P2035/55 SVC	
		UK932E	HP 3yr Nbd LaserJet P2035/55 HW Supp	
		UL641E	HP 4yr Nbd Exch LaserJet P2035/55 HW SVC	
		P3015	HZ217E	HP 3yr Nbd CTR wDMR Lsrjt P3015 HW Supp
			HZ221E	HP 3yr 2ndbd CTR wDMR Lsrjt P3015 HW Sup
			HZ222E	HP 4yr 2ndbd CTR wDMR Lsrjt P3015 HW Sup
			U7U1X1E	HP 2yr Nbd + DMR Lsrjt P3015 HW Supp
			UP868E	HP 3yr Return LaserJet P3015 SVC
UP871E	HP 3yr Nbd Exch LaserJet P3015 SVC			
UP873E	HP 4yr Nbd Exch LaserJet P3015 SVC			
UP875E	HP 5yr Nbd Exch LaserJet P3015 SVC			
UT948E	HP 3yr Nbd + DMR LaserJet P3015 HW Supp			
UT975E	HP 4yr Nbd + DMR LaserJet P3015 Supp			
UU856E	HP 5yr Nbd + DMR LaserJet P3015 Supp			
5200 series	UK665E	HP 3yr Nbd + DMR LaserJet 5200 Support		
M401 series	US248E	HP 3yr Nbd Exchange LaserJet M401 Service		
	US249E	HP 3yr Nbd LaserJet M401 HW Support		
	UK930E	HP 1yr Nbd LaserJet P2035/55 HW Supp		
M402 series	U8T1M5E	HP 3yr Nbd Exchange LaserJet M402 Service		
	U8T1M2E	HP 3yr Nbd LaserJet M402 HW Support		
M506	U8PK3E	HP 3yr Nbd + DMR LaserJet M506 HW Supp		
	U8PK7E	HP 3yr Nbd Exch LaserJet M506 SVC		
	U8PL3E	HP 3yr Nbd CTRwDMR LaserJet M506 HW Supp		
	U8PK4E	HP 4yr Nbd + DMR LaserJet M506 HW Supp		
	U8PK8E	HP 4yr Nbd Exch LaserJet M506 SVC		
	U8PK5E	HP 5yr Nbd + DMR LaserJet M506 HW Supp		
	U8PK9E	HP 5yr Nbd Exch LaserJet M506 SVC		
	M601 series	HY580E	HP 3yr Nbd Exch LaserJet M601 Service	
		HY582E	HP 3yr 4h 9x5 LaserJet M601 HW Support	
HY583E		HP 3yr 4h 13x5 LaserJet M601 HW Support		
HZ461E		HP 4yr Nbd Exch LaserJet M601 Service		
HZ462E		HP 5yr Nbd Exch LaserJet M601 Service		
HZ464E		HP 4yr Nbd + DMR LaserJet M601 HW Supp		
HZ465E		HP 5yr Nbd + DMR LaserJet M601 HW Supp		
HZ466E		HP 3yr Nbd + DMR LaserJet M601 HW Supp		
HZ467E		HP 4yr 4h 13x5 LaserJet M601 HW Support		
HZ469E		HP 4yr 4h 9x5 LaserJet M601 HW Support		
HZ734E		HP 3yr DMR w/Next Day CTR LJM601 HW Supp		
HZ735E		HP 4yr DMR w/Next Day CTR LJM601 HW Supp		
HZ737E		HP 3yr DMR w/2nd Day CTR LJM601 HW Supp		
HZ738E	HP 4yr DMR w/2nd Day CTR LJM601 HW Supp			
HZ739E	HP 5yr DMR w/2nd Day CTR LJM601 HW Supp			
M602 series	HZ479E	HP 3yr Nbd Exch LaserJet M602 Service		
	HZ480E	HP 3yr 4h 9x5 LaserJet M602 HW Support		
	HZ481E	HP 3yr 4h 13x5 LaserJet M602 HW Support		
	HZ485E	HP 4yr Nbd Exch LaserJet M602 Service		
	HZ488E	HP 4yr Nbd + DMR LaserJet M602 Support		
	HZ490E	HP 3yr Nbd + DMR LaserJet M602 Support		
	HZ742E	HP 3yr DMR w/Next Day CTR LJM602 HW Supp		
	HZ745E	HP 3yr DMR w/2nd Day CTR LJM602 HW Supp		
	M603 series	HY749E	HP 3yr Nbd + DMR LaserJet M603 HW Supp	
		HZ504E	HP 3yr Nbd Exch LaserJet M603 Service	
M604	U8CM9E	HP 3yr Nbd + DMR LaserJet M604 HW Supp		
	U8CN0E	HP 3yr 4h 9x5 + DMR LJ M604 HW Support		
	U8CN1E	HP 3yr 4h 13x5 + DMR LJ M604 HW Support		
	U8CN2E	HP 3yr Nbd Exch+DMR LaserJet M604 Service		
	U8CN4E	HP 4yr Nbd + DMR LaserJet M604 HW Supp		
	U8CN5E	HP 5yr Nbd + DMR LaserJet M604 HW Supp		
	U8CN8E	HP 3yr DMR w/Nbd CTR LJM604 HW Supp		
	U8CN9E	HP 4yr DMR w/Nbd CTR LJM604 HW Supp		
	U8CP1E	HP 3yr DMR w/2nd Day CTR LJM604 HW Supp		
	U8CP2E	HP 4yr DMR w/2nd Day CTR LJM604 HW Supp		
	U8CP3E	HP 5yr DMR w/2nd Day CTR LJM604 HW Supp		
	U8CP9E	HP 4yr 4h 9x5 + DMR LJ M604 HW Support		
	U8CQ0E	HP 4yr 4h 13x5 + DMR LJ M604 HW Support		
	M605	U8CR0E	HP 3yr Nbd + DMR LaserJet M605 HW Supp	

Product	Category	SKU	Description	
HP LaserJet MFP/AIO - monochrome	M605	U8CR1E	HP 3yr 4h 9x5 + DMR LJ M605 HW Support	
		U8CR2E	HP 3yr 4h 13x5 + DMR LJ M605 HW Support	
		U8CR3E	HP 3yr Nbd Exch+DMR LaserJet M605 Service	
		U8CR5E	HP 4yr Nbd + DMR LaserJet M605 HW Supp	
		U8CR9E	HP 3yr DMR w/Nbd CTR LJM605 HW Supp	
		U8CS2E	HP 3yr DMR w/2nd Day CTR LJM605 HW Supp	
		M606	U8CJ8E	HP 3yr Nbd + DMR LaserJet M606 HW Supp
			U8CK1E	HP 3yr Nbd Exch+DMR LaserJet M606 Service
		M712 Series	U6205E	HP 3yrNbd + DMR LaserJet M712 HW Supp
			M425MFP series	U5X82E
	U5X83E	HP 3yr Nbd Exchange LaserJet M425 MFP SVC		
	M426MFP series	U8TR2E		HP 3yr Nbd Exchange LaserJet M426 MFP SVC
		U8TQ9E		HP 3yr Nbd LaserJet M426 MFP HW Supp
	M435MFP	U6261E	HP 3yr 4h 9X5 LJ Pro M521/435MFP HW Supp	
		U6262E	HP 3yr 4h 13X5 LJ Pro M521/435MFP HW Supp	
		U6265E	HP 3yr Nbd + DMR LJ Pro M521/435MFP Supp	
Pro M521MFP series		U5AD9E	HP 5yr Nbd+DMR LJ Pro M521/435MFP HW Supp	
HP LaserJet Consumer	U7UW9E	U7UW9E	HP 2yr Nbd + DMR Lsrjt M525 MFP HW Supp	
		U6M41E	Onsite Exchange Service, 2 year	
		U6M44E	Onsite Exchange Service, 2 year	
		UQ220E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ223E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		U6M42E	Onsite Exchange Service, 3 year	
		U6M45E	Onsite Exchange Service, 3 year	
		UQ221E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ224E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		U6M43E	Onsite Exchange Service, 4 year	
	U6M46E	Onsite Exchange Service, 4 year		
	UQ222E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	UQ225E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	HP Color LaserJet	CP4025 Series	UL415E	HP 3yr Nbd + DMR CLJ CP4005/4025 Supp
			CP5225 Series	UQ496E
		M451 series	U1H88E	HP 3yr Nbd Exch Color LaserJet M451 HW SVC
M452 series			U8T1M4E	HP 3yr Nbd Exch Color LaserJet M452 SVC
		Color M551 series	HZ620E	HP 3yr 4h 9x5 Color LaserJet M551 HW Supp
HZ621E			HP 3yr 4h 13x5 Color Lsrjt M551 HW Supp	
HZ622E			HP 4yr 4h 9x5 Color LaserJet M551 HW Supp	
HZ623E			HP 4yr 4h 13x5 Color LaserJet M551 HW Supp	
HZ626E			HP 3yr Nbd + DMR Color LaserJet M551 Supp	
HZ629E			HP 4yr Nbd + DMR Color LaserJet M551 Supp	
HZ630E			HP 5yr Nbd + DMR Color LaserJet M551 Supp	
HZ750E			HP 3yr DMR w/Next Day CTR CLJM551 HW Supp	
U0B15E			HP 4yr DMR w/Next Day CTR CLJM551 HW Supp	
U0B17E			HP 3yr DMR w/2nd Day CTR CLJM551 HW Supp	
U0B18E			HP 4yr DMR w/2nd Day CTR CLJM551 HW Supp	
M552-3			U8CG3E	HP 3yr Nbd + DMR Color LJ M552/3 HW Supp
			U8CG4E	HP 3yr 4h 9x5+DMR Color LJ M552/3 HW Supp
			U8CG5E	HP 3yr 4h 13x5+DMR Color LJ M552/3 HW Supp
		U8CG6E	HP 4yr 4h 9x5+DMR Color LJ M552/3 HW Supp	
		U8CG7E	HP 4yr 4h 13x5+DMR Color LJ M552/3 HW Supp	
		U8CHOE	HP 4yr Nbd + DMR Color LJ M552/3 Supp	
		U8CH1E	HP 5yr Nbd + DMR Color LJ M552/3 Supp	
		U8CH2E	HP 3yr DMR w/Nbd CTR CLJM552/3 HW Supp	
		U8CH3E	HP 4yr DMR w/Nbd CTR CLJM552/3 HW Supp	
		U8CH5E	HP 3yr DMR w/2nd Day CTR CLJM552/3 HWSupp	
U8CH6E		HP 4yr DMR w/2nd Day CTR CLJM552/3 HWSupp		
M651Series	U1UJ8E	HP 3yr Nbd + DMR Color LJ M651 Support		
	U4T1N0E	HP 2yr Nbd + DMR Color LJ M651 Service		
HP Color LaserJet MFP/AIO	M375 MFP series	U1H76E	HP 3yr Nbd Color LaserJet M375 MFP Supp	
		U1H77E	HP 3yr 4hr 9x5 Color LaserJet M375 MFP Supp	
		U1H78E	HP 3yr 4hr 13x5 Color Lsrjt M375 MFP Supp	
		M475MFPseries	U1H64E	HP 3yr Nbd Col LJ M475/M476MFP HW Support
	U1H65E		HP 3yr 4hr 9x5 Col LJ M475/M476MFP HW Sup	
	U1H66E		HP 3yr 4hr 13x5 Col LJ M475/M476MFP HW Sup	
	M477MFP series	U8TP0E	HP 3yr Nbd Color LJ M477 MFP HW Supp	
		U8TP3E	HP 3yr 4hr 9x5 Color LJ M477 MFP HW Supp	
		U8TP4E	HP 3yr 4hr 13x5 Color LJ M477 MFP HW Supp	
	M570MFP Series	U6Y78E	HP 3yr Nbd CLJ M570 MFP HW Support	

What products are eligible?

Product	Category	SKU	Description	
HP OfficeJet Pro		U6M47E	Onsite Exchange Service, 2 year	
		U6M50E	Onsite Exchange Service, 2 year	
		U6M53E	Onsite Exchange Service, 2 year	
		U6M56E	Onsite Exchange Service, 2 year	
		UQ206E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ208E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ211E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UZ381E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		U6M48E	Onsite Exchange Service, 3 year	
		U6M51E	Onsite Exchange Service, 3 year	
		U6M54E	Onsite Exchange Service, 3 year	
		U6M57E	Onsite Exchange Service, 3 year	
		UQ207E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ209E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ212E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UZ382E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		U6M49E	Onsite Exchange Service, 4 year	
		U6M52E	Onsite Exchange Service, 4 year	
		U6M55E	Onsite Exchange Service, 4 year	
		U6M58E	Onsite Exchange Service, 4 year	
		UQ210E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UQ213E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UQ219E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UZ383E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
	HP OfficeJet Consumer		U6M47E	Onsite Exchange Service, 2 year
			U6M50E	Onsite Exchange Service, 2 year
			U6M53E	Onsite Exchange Service, 2 year
			U6M56E	Onsite Exchange Service, 2 year
			UQ206E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UQ208E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UQ211E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UQ214E	ADP, Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UZ381E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
		U6M48E	Onsite Exchange Service, 3 year	
		U6M51E	Onsite Exchange Service, 3 year	
		U6M54E	Onsite Exchange Service, 3 year	
		U6M57E	Onsite Exchange Service, 3 year	
		UQ207E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ209E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	

Product	Category	SKU	Description		
		UQ212E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
		UQ215E	ADP, Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
		UZ382E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
		U6M49E	Onsite Exchange Service, 4 year		
		U6M52E	Onsite Exchange Service, 4 year		
		U6M55E	Onsite Exchange Service, 4 year		
		U6M58E	Onsite Exchange Service, 4 year		
		UQ210E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
		UQ213E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
		UQ216E	ADP, Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
		UQ219E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
		UZ383E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
		UQ211E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year		
		UQ212E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
	HP DeskJet Consumer		UQ206E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
			UZ384E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
			UQ207E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
			UZ385E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
			UQ219E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
			UZ386E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
			U6M47E	Onsite Exchange Service, 2 year	
			UZ381E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
			U6M48E	Onsite Exchange Service, 3 year	
			UZ382E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
			U6M49E	Onsite Exchange Service, 4 year	
			UZ383E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		HP PhotoSmart Printer		U6M26E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
				U6M29E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
				U6M32E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UX454E	Accidental Damage, Next Day Exchange, HW Support, 2 year	
			U6M27E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
			U6M30E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
			U6M33E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
	U6M28E		Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	U6M31E		Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	U6M34E		Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
HP Fax			UZ384E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
			UZ385E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
			UZ386E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	



For more information about the Risk Free Rebate and its terms and conditions, go to: www.hp.com/go/riskfreerebate

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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