

Risk Free Rebate



General Terms and Conditions: Offer good on purchases made between July 1, 2015 through October 31, 2015. Product(s) purchased before or after these dates are not eligible for this offer. Both the HP Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. This promotion is not available to the residents in the province of Québec. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. If you have any questions regarding this offer, please call 800.504.2007 Monday through Friday between 9:00 a.m. and 4:00 p.m. MST. Limit ten (10) rebate checks per customer, not to exceed specified amounts listed above



Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate

E-mail

rebates.bpo@hp.com

Refer customers to the rebate redemption form for full terms



For HP Printers

The HP Care Pack Services Risk-free rebate allows a customer to purchase support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased HP Care Pack **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.

How it works

Purchase

Eligible HP Care Pack Services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the HP Care Pack Service.
- A copy of each original invoice/receipt for the hardware product with the HP Care Pack Service Certificate for the eligible HP Care Pack Service. Please circle the purchase price of the HP Care Pack Service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- HP Care Pack Service must have been registered with HP within 30 days of the original purchase date
- The hardware in question must not have had a service event for the life of the

HP Care Pack. For this offer a service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the HP Care Pack Service. A phone call or phone support will not negate eligibility for the rebate.

E-mail to rebates.bpo@hp.com

The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of ten (10) rebates per customer.
- Resellers cannot claim this rebate on behalf of customers. The offer is applicable in the US only.

Rebate timeframe

Printers

HP Care Packs purchased between July 1, 2015 through October 31, 2015

Information about the Risk Free Rebate and its terms and conditions:

www.hp.com/go/riskfreerebate

What products are eligible?

Product	Category	SKU	Description	
HP LaserJet		U6M41E	Onsite Exchange Service, 2 year	
		U6M44E	Onsite Exchange Service, 2 year	
		UQ220E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ223E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		U6M42E	Onsite Exchange Service, 3 year	
		U6M45E	Onsite Exchange Service, 3 year	
		UQ221E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ224E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		U6M43E	Onsite Exchange Service, 4 year	
		U6M46E	Onsite Exchange Service, 4 year	
		UQ222E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UQ225E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
	HP Color LaserJet	Color M551 series	HZ620E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year
			HZ621E	HW Support 4h after call to repair, 13x5 Onsite, 3 year
HZ622E			HW Support 4h after call to repair, 9x5 Onsite, 4 year	
HZ623E			HW Support, 4h after call to repair 13x5 Onsite, 4 year	
HZ626E			Next business day, HW Support with DMR, 3 year	
HZ629E			Next business day, HW Support with DMR, 4 year	
HZ630E			Next business day, HW Support with DMR, 5 year	
HZ750E			Next business day, HW Support with DMR, 3 year	
U0B15E			Next business day, HW Support with DMR, 5 year	
U0B17E			2nd business day, HW Support with DMR, 3 year	
U0B18E			2nd business day, HW Support with DMR, 4 year	
Color P4025 Series			UL415E	Next business day, HW Support with DMR, 3 year
Color P5225 Series			UQ496E	Next business day, HW Support with DMR, 3 year
M 552-3			U8CG3E	Next business day, HW Support with DMR, 3 year
		U8CG4E	HW Support with DMR, 4h after call to repair, 9x5 Onsite, 3 year	
		U8CG5E	HW Support with DMR, 4h after call to repair, 13x5 Onsite, 3 year	
		U8CG6E	HW Support with DMR, 4h after call to repair, 13x5 Onsite, 4 year	
		U8CG7E	HW Support with DMR, 4h after call to repair, 9x5 Onsite, 4 year	
		U8CHOE	Next business day, HW Support with DMR, 4 year	
		U8CH1E	Next business day, HW Support with DMR, 5 year	
		U8CH2E	Next business day, HW Support with DMR, 3 year	
		U8CH3E	Next business day, HW Support with DMR, 4 year	
		U8CH5E	2nd business day, HW Support with DMR, 3 year	
		U8CH6E	2nd business day, HW Support with DMR, 4 year	
		M651Series	U1UJ8E	Next business day, HW Support with DMR, 3 year
			U4TN0E	Next business day, HW Support with DMR, 2 year
		M451 series	U1H88E	Next business day Exchange, HW Support, SVC, 3 year
HP Color LaserJet MFP/AIO		M570 MFP Series	UGY78E	Next business day, HW Support, 3 year
	M375 MFP series		U1H76E	Next business day, HW Support, 3 year
			U1H77E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year
		U1H78E	HW Support 4h after call to repair, 13x5 Onsite, 3 year	
	M475/76 MFP series	U1H64E	Next business day, HW Support, 3 year	
		U1H65E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year	
		U1H66E	HW Support 4h after call to repair, 13x5 Onsite, 3 year	
	HP LaserJet-monochrome	LaserJet M401 series	USZ48E	Next Business Day Exchange, Onsite Service, 3 year
USZ49E			Next Business Day Exchange HW Support, 1 year	
LaserJet P2035/2055			UK930E	Next Business Day Exchange HW Support, 3 year
		UK924E	Return, HW Support, SVC, 3 year	
		UK927E	Next business day Exchange, SVC, 1 year	
		UK929E	Next business day Exchange, SVC, 3 year	
		UK932E	Next business day, HW Support, 3 year	
		UL641E	Next business day Exchange, HW Support, SVC, 4 year	
LaserJet 5200		UK665E	Next business day, HW Support with DMR, 3 year	
LaserJet M604		U8CM9E	Next business day, HW Support with DMR, 3 year	
		U8CN0E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year	
		U8CN1E	HW Support 4h after call to repair, 13x5 Onsite, 3 year	
		U8CN2E	Next business day Exchange, HW Support with DMR, 3 year	
		U8CN4E	Next business day, HW Support with DMR, 4 year	
		U8CN5E	Next business day, HW Support with DMR, 5 year	

Product	Category	SKU	Description
		U8CN8E	Next business day, HW Support with DMR, 3 year
		U8CN9E	Next business day, HW Support with DMR, 4 year
		U8CP1E	2nd business day, HW Support with DMR, 3 year
		U8CP2E	2nd business day, HW Support with DMR, 4 year
		U8CP3E	2nd business day, HW Support with DMR, 5 year
		U8CP9E	HW Support, 4h after call to repair, 9x5 Onsite, 4 year
		U8CQ0E	HW Support 4h after call to repair, 13x5 Onsite, 4 year
LaserJet M605	U8CR0E	Next business day, HW Support with DMR, 3 year	
	U8CR1E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year	
	U8CR2E	HW Support, 4h after call to repair, 13x5 Onsite, 3 year	
	U8CR3E	Next business day Exchange, HW Support with DMR, 3 year	
	U8CR5E	Next business day, HW Support with DMR, 4 year	
	U8CR9E	Next business day, HW Support with DMR, 3 year	
		U8CS2E	2nd business day, HW Support with DMR, 3 year
LaserJet M606		U8CJ8E	Next business day, HW Support with DMR, 3 year
		U8CK1E	Next business day Exchange, HW Support with DMR, 3 year
LaserJet M601 series	HY580E	Next business day Exchange, HW Support, 3 year	
	HY582E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year	
	HY583E	HW Support 4h after call to repair, 13x5 Onsite, 3 year	
	HZ461E	Next business day Exchange, Onsite Service, 4 year	
	HZ462E	Next business day Exchange, Onsite Service, 5 year	
	HZ464E	Next business day, HW Support with DMR, 4 year	
	HZ465E	Next business day, HW Support with DMR, 5 year	
	HZ466E	Next business day, HW Support with DMR, 3 year	
	HZ467E	HW Support 4h after call to repair, 13x5 Onsite, 4 year	
	HZ469E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year	
	HZ734E	Next business day, HW Support with DMR, 3 year	
	HZ735E	Next business day, HW Support with DMR, 4 year	
	HZ737E	2nd business day, HW Support with DMR, 3 year	
	HZ738E	2nd business day, HW Support with DMR, 4 year	
HZ739E	2nd business day, HW Support with DMR, 5 year		
LaserJet M602 series	HZ479E	Next business day Exchange, Onsite Service, 3 year	
	HZ480E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year	
	HZ481E	HW Support, 4h after call to repair, 13x5 Onsite, 3 year	
	HZ485E	Next business day Exchange, Onsite Service, 4 year	
	HZ488E	Next business day, HW Support with DMR, 4 year	
	HZ490E	Next business day, HW Support with DMR, 3 year	
HZ742E	Next business day, HW Support with DMR, 3 year		
HZ745E	2nd business day, HW Support with DMR, 3 year		
LaserJet M603 series	HY749E	Next business day, HW Support with DMR, 3 year	
	HZ504E	Next business day Exchange, Onsite Service, 3 year	
LaserJet M712 Series	U6Z05E	Next business day, HW Support with DMR, 3 year	
LaserJet P3015	HZ217E	Next business day, HW Support with DMR, 3 year	
	HZ221E	2nd business day, HW Support with DMR, 3 year	
	HZ222E	2nd business day, HW Support with DMR, 4 year	
	U7UX1E	Next business day, HW Support with DMR, 2 year	
	UP868E	Return, SVC, 3 year	
	UP871E	Next business day Exchange, SVC, 3 year	
	UP873E	Next business day Exchange, SVC, 4 year	
	UP875E	Next business day Exchange, SVC, 5 year	
	UT948E	Next business day, HW Support with DMR, 3 year	
	UT975E	Next business day, HW Support with DMR, 4 year	
U0586E	Next business day, HW Support with DMR, 5 year		
HP LaserJet MFP/AIO - monochrome	LaserJet M435 MFP	U6Z61E	HW Support, 4h after call to repair, 9x5 Onsite, 3 year
		U6Z62E	HW Support, 4h after call to repair, 13x5 Onsite, 3 year
		U6Z65E	Next business day, HW Support with DMR, 3 year
LaserJet Pro M521 MFP series	USAD9E	Next business day, HW Support with DMR, 5 year	
	U7UW9E	Next business day, HW Support with DMR, 2 year	
LaserJet M425 MFP series	USX82E	HP 3y Nbd LaserJet M425 MFP HW Support	
	USX83E	Next Business Day Exchange, SVC, 3 year	

Product	Category	SKU	Description	
HP ScanJet	ScanJet 5590	UH260E	Next Business Day Exchange, Onsite Service, 3 year	
		UH939E	Next Business Day Exchange, SVC, 3 year	
		UH361E	Next Business Day Onsite Exchange, SVC, 3 year	
	ScanJet 8270	UJ999E	Standard Exchange, SVC, 3 year	
		UOMF5E	Next Business Day Exchange, Onsite Service, 5 year	
		UOMF6E	Next Business Day Exchange, Onsite Service, 4 year	
	ScanJet 5000s2	UOMF7E	Next Business Day Onsite Exchange, HW Support, 4 year	
		UOQN0E	Next Business Day Onsite Exchange, HW Support, 5 year	
		UH370E	Next Business Day Exchange, HW Support, SVC, 3 year	
		UH372E	Next Business Day Onsite Exchange, HW Support, SVC, 3 year	
		UK001E	Standard Exchange, HW Support, SVC, 3 year	
		ScanJet 7000n	UQ489E	Next Business Day Exchange, HW Support, 3 year
		ScanJet Pro 1000 series	UT949E	Next Business Day Exchange, HW Support, 3 year
		ScanJet 7000s2	U1Q59E	Next Business Day Exchange, HW Support, SVC, 3 year
			U1Q60E	Next Business Day Onsite Exchange, HW Support, 3 year
			U1Q62E	Next Business Day Onsite Exchange, HW Support, 5 year
	USX49E		Next Business Day Exchange, SVC, 4 year	
	USX50E		Next Business Day Exchange, SVC, 5 year	
	ScanJet 7500 series	USX51E	Next Business Day Onsite Exchange, HW Support, 4 year	
		U4937E	Next Business Day Exchange, SVC, 3 year	
		U4938E	Next Business Day Onsite Exchange, HW Support, 3 year	
		HP OfficeJet Pro	U6M47E	Onsite Exchange Service, 2 year
			U6M50E	Onsite Exchange Service, 2 year
			U6M53E	Onsite Exchange Service, 2 year
			U6M56E	Onsite Exchange Service, 2 year
			UQ206E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UQ208E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UQ211E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
	UZ381E		Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
	U6M48E		Onsite Exchange Service, 3 year	
	U6M51E		Onsite Exchange Service, 3 year	
	U6M54E		Onsite Exchange Service, 3 year	
	U6M57E		Onsite Exchange Service, 3 year	
UQ207E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year			
UQ209E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year			
UQ212E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year			
UZ382E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year			
U6M49E	Onsite Exchange Service, 4 year			
U6M52E	Onsite Exchange Service, 4 year			
U6M55E	Onsite Exchange Service, 4 year			
U6M58E	Onsite Exchange Service, 4 year			
UQ210E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year			
UQ213E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year			
UQ219E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year			
UZ383E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year			
HP OfficeJet - Consumer	U6M47E	Onsite Exchange Service, 2 year		
	U6M50E	Onsite Exchange Service, 2 year		
	U6M53E	Onsite Exchange Service, 2 year		
	U6M56E	Onsite Exchange Service, 2 year		

Product	Category	SKU	Description	
		UQ206E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ208E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ211E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ211E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UQ214E	ADP, Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		UZ381E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year	
		U6M48E	Onsite Exchange Service, 3 year	
		U6M51E	Onsite Exchange Service, 3 year	
		U6M54E	Onsite Exchange Service, 3 year	
		U6M57E	Onsite Exchange Service, 3 year	
		UQ207E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ209E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ212E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ212E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UQ215E	ADP, Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		UZ382E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year	
		U6M49E	Onsite Exchange Service, 4 year	
		U6M52E	Onsite Exchange Service, 4 year	
		U6M55E	Onsite Exchange Service, 4 year	
		U6M58E	Onsite Exchange Service, 4 year	
		UQ210E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UQ213E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UQ216E	ADP, Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UQ219E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		UZ383E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year	
		HP DeskJet	U6M47E	Onsite Exchange Service, 2 year
			UQ206E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UZ381E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			UZ384E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year
			U6M48E	Onsite Exchange Service, 3 year
			UQ207E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year
			UZ382E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year
			UZ385E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year
U6M49E	Onsite Exchange Service, 4 year			
UQ219E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year			
HP PhotoSmart Printer	UZ383E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	UZ386E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	U6M26E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year		
	U6M29E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year		
	U6M32E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year		
	UX454E	Accidental Damage, Next Day Exchange, HW Support, 2 year		
	U6M27E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
	U6M30E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
	U6M33E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
	U6M28E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
HP Fax	U6M31E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	U6M34E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		
	UZ384E	Next Business Day Exchange, Enhanced Phone, HW Support, 2 year		
	UZ385E	Next Business Day Exchange, Enhanced Phone, HW Support, 3 year		
	UZ386E	Next Business Day Exchange, Enhanced Phone, HW Support, 4 year		



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Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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