



February 7, 2017

Re: Contact/Organization Tree Florida "FTTX Operations"

General Operations:

Customer Help Desk Line: 1-855-520-8166 M-F 7:30 am to 5:30 pm

Christopher D. Shaddock

District Manager Florida "FTTX" Operations

Cell: 772-359-4688

Email: Chris.Shaddock@IvySmith.com

Christel Leeds

Customer Help Desk Supervisor-CHDL Tickets/Complaints/Claims

1-855-520-8166

Email: Christel.Leeds@IvySmith.com

Central Florida Market:

Management Team:

Chad Walker

Field Supervisor-Locators/Door hangers

Cell: 407-454-2398

Email: Chad.Walker@IvySmith.com

Steve Mascaro

Operations Supervisor-Scheduling/Billing

Cell: 321-749-5124

Email: Stephen.Mascaro@IvySmith.com

Bill Riffle

Field Supervisor-Inspectors

Cell: 352-483-6369

Email: Bill.Riffle@IvySmith.com

Locate/Inspection Team:

Inspectors:

Name	Phone	Email
Derek Metallo	323-243-5875	Derek.Metallo@IvySmith.com
Jose Morales	352-630-1008	Jose.Morales@IvySmith.com
Chadwick Donally	386-316-1306	Chad.Donally@IvySmith.com
Jay Speer	412-759-9989	Jay.Speer@IvySmith.com
Joshua Rodriguez	386-473-9561	Joshua.Rodriguez@IvySmith.com
Jim Bowman	410-274-4752	Jim.Bowman@IvySmith.com
Chad Vance	412-638-1206	Chad.Vance@IvySmith.com
Jeff Wright	321-505-2517	Jeff.Wright@IvySmith.com

Locators:

Name	Phone	Email
Jim Spinella	914-615-1863	Jim.Spinella@IvySmith.com
Jean St. Louis	321-442-6291	Jean.StLouis@IvySmith.com
Gary Scott	386-801-4446	Gary.Scott@IvySmith.com

South Florida Market:

Management Team:

Roy Collins

Chuck Musgrove

Operations Supervisor-Scheduling/Billing

Quality Control Supervisor-Inspectors

Cell: 954-729-8635

Cell: 954-605-5656

Email: Roy.Collins@IvySmith.com

Email: Charlie.Musgrove@IvySmith.com

Kurt Hamilton

Field Supervisor-Locators/Door hangers

Cell: 561-315-7801

Email: Kurt.Hamilton@IvySmith.com

Locate/Inspection Team:

Inspectors:

Name	Phone	Email
Armando Carter	561-403-7508	Armando.Carter@IvySmith.com
Steve Morancy	561-475-9296	Steve.Morancy@IvySmith.com
Efrem Washington	561-727-7367	Efrem.Washington@IvySmith.com
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Kevin Lilly	757-717-5881	Kevin.Lilly@IvySmith.com
Allen Desty	561-763-2594	Allen.Desty@IvySmith.com

Locators:

Name	Phone	Email
Jamar Stewart	561-360-5097	Jamar.Stewart@IvySmith.com
Gus Gonzalez	561-396-0183	Gus.Gonzalez@IvySmith.com
Jesus Maldonado	561-502-2047	Jesus.Maldonado@IvySmith.com
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