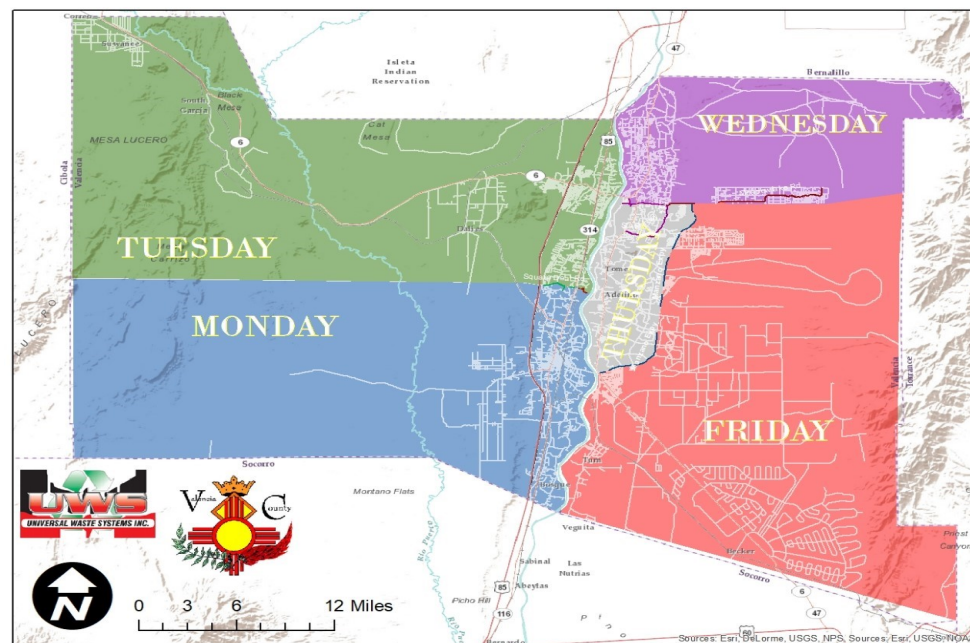
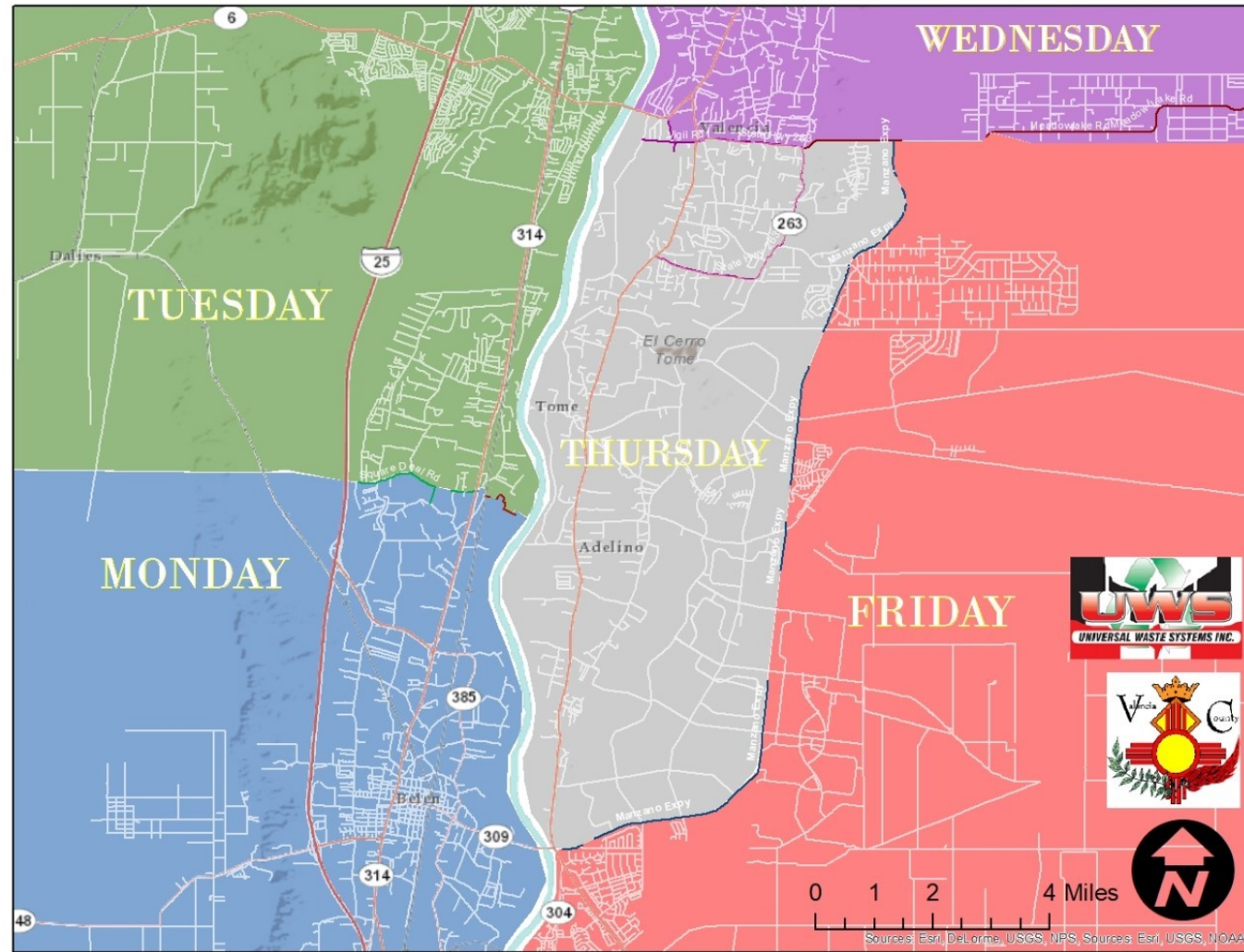


Please see the map below for your collection day, based upon the location of your home, beginning January 2, 2018,



**IF YOU CURRENTLY USE WASTE MANAGEMENT**

Waste Management will pick up their carts during December, as we deliver our carts. Waste Management will service our carts for you during the month of December, then we will begin collection services on January 2, 2018.

**IF YOU CURRENTLY USE AC DISPOSAL OR VALLEY**

Please use your new cart beginning January 1, 2018.

**Universal Waste Systems of New Mexico looks forward to providing you with comprehensive solid waste solutions.**

**It's About Trash. IT'S ABOUT COMMUNITY.**

**It's about affordable garbage collection with value-added benefits. It's about having opportunities for responsible, environmentally-friendly solid waste management. It's about recycling, preventing illegal dumping, creating awareness through public education, and engaging our youth as environmental stewards of the future. It's about a cleaner environment. TOGETHER, WE CAN MAKE IT HAPPEN!**

Valencia County Board of County Commissioners recently awarded an eight year contract to Universal Waste Systems of New Mexico to provide residential trash collection to households in the unincorporated area of Valencia County, as well as to improve and operate the Conejo Collection Center located at 1100 Manzano Expressway in Los Lunas. Effective January 1, 2018, UWS will be the exclusive waste hauler in the unincorporated area of Valencia County.

UWS is committed to a smooth transition for our customers. The information contained in this pamphlet should answer any questions that you may have. If you have any additional questions, please contact us at 1-855-UWSOFNM (897-6366).



UWS is a comprehensive municipal solid waste and recycling company providing service to thousands of satisfied residential and commercial customers. UWS is a family-owned business that has been in operation for over 30 years, encompassing three generations of the Blackburn family. UWS remains true to its roots, operating in the tradition of providing excellent service at honest prices.

UWS is equipped with a wide range of physical resources and inventory sufficient to satisfy all service needs.

UWS provides a broad range of residential, commercial, and industrial waste and recycling services. We are here to assist you with all of your waste and recycling needs. We look forward to offering you the highest quality of solid waste services at a competitive price.

“Large enough to service your disposal needs, yet small enough to care”





## HOW MANY CARTS WILL I GET AND WHEN?

Each household will receive the same number of carts that you currently utilize for your trash collection service. If there is a discrepancy in the number of carts delivered or you would like to order additional carts, please contact us and we will make the correction.

### Basic service includes:

- Once-a-week automated trash collection service
- One 96 gallon trash cart
- Special Assistance Program for our senior citizen, handicapped, and special needs customers
- Financial Assistance Program for qualifying low-income households
- Senior Citizen Discount Program for qualifying senior citizen home-owners
- Bulky Item Program
- Free recycling opportunities at the Conejo Collection Center

## WILL MY COLLECTION DAY CHANGE?

Your collection day will may change. Please refer to the map in this document to determine your collection day, based upon the location of your home.

## WHERE DO I SET MY CARTS OUT FOR COLLECTION?

Carts should be positioned at the edge of the street. The handle of the carts should face your house. When your carts are delivered, they will be placed at the best location for pickup. After collection, roll your carts to a safe storage location. Do not leave the carts on the side of the street or road.

## WHEN DO I SET MY CARTS OUT?

Carts should be set out for collection by 7:00 a.m. on your collection day. You may set your carts out the night before, but no earlier than 5:00 p.m. After collection, you should remove your carts from the curb by 8:00 p.m. the day of collection and store them in a convenient place near your house. IF YOUR GARBAGE PICKUP IS MISSED, call us at (855) UWSOFNM (855-897-6366). We will return the same day if you call before 3:00 p.m., or on the next collection day if you call after 3:00 p.m.

## WHAT ABOUT ITEMS THAT WON'T FIT IN THE CART?

Universal Waste Systems, Inc. (UWS) provides each subscribed household with 2 vouchers so you can take bulky items to the Conejo Collection Center at no charge twice per year. The Conejo Collection Facility is located at 1100 Manzano Expressway in Los Lunas. Examples of bulky items include discarded furniture (chairs, sofas, mattresses, box springs,) and appliances (refrigerators, ranges, washers, dryers, water heaters, etc.) Members of our Special Assistance Program will receive one free on-demand bulky item collection per year at their home. Customers should contact the UWS office to schedule the pickup.

## WHAT IF MY CART IS DAMAGED OR STOLEN?

The carts are property of UWS and we expect residents to take reasonable care. They should not be painted, mutilated, altered or modified in any way. If the collection truck damages or destroys your cart, it will be replaced at no cost to you. If the responsibility for the damage of a cart cannot be determined, UWS will replace it free of charge. Customers may be charged for cart replacement upon the second occurrence. Homeowners are encouraged to report cart damage to their insurance company.

## Mobile Home Park Owners

Valencia County Ordinance 2017-02, Chapter 50, Solid Waste Management, classifies mobile home waste collection as residential collection and requires that owners provide .5 cubic yards per mobile home per week. Please contact us to schedule an appointment. We will be happy to visit your site and recommend waste solutions.

### UWS CONTACT INFORMATION

service@uwsnm.com

1-855-UWSOFNM (897-6366)

(505) 377-8833



### BLACK Cart is for Refuse

- Bagged pet waste & litter
- Broken glass
- Broken dishes
- Cactus
- Ceramic
- Cereal liners
- Chip bags
- Dirty or soiled paper
- Disposable diapers
- Drycleaner bags
- Egg cartons (Styrofoam)
- Empty motor oil & antifreeze containers
- Food waste
- Frozen food boxes
- Incandescent & halogen light bulbs only (no fluorescent tubes or bulbs)
- Garden Hoses
- Green Waste
- Invasive plants
- Ivy
- Juice cartons and boxes
- Milk cartons
- Mini-blinds
- Mirrors
- Palm Fronds
- Plastic Bags
- Plastic bakery trays
- Stretch wrap
- Styrofoam & packing peanuts
- Tissue paper (Kleenex, etc.)
- Toys (plastic)
- Take-out containers
- Wax & plastic-coated card-board
- Window glass

**NO HOT ASHES OR HOUSEHOLD HAZARDOUS WASTE**



### WHAT CAN I RECYCLE? Keep these recyclable items out of the landfill!

- Aluminum trays, plates
- Bleach bottles (#2 plastic)
- Brown paper bags
- Cans (metal food and drink cans)
- Cardboard boxes (corrugated)
- Catalogues
- Cereal boxes (without liners)
- Cigarette packages
- Computer paper
- Cream bottles
- Detergent boxes (laundry)
- Dish soap bottles (#2 plastic)
- Egg cartons (paper)
- Envelopes
- Gift wrap (non-metallic)
- Glass bottles & jars & lids
- Juice bottles (#1 plastic)
- Junk mail
- Magazines
- Newspapers and fliers
- Office paper
- Paint cans (empty)
- Paper towel tubes
- Photocopy paper
- Pizza boxes (clean)
- Plastic containers
- Prescription bottles (empty)
- Salad dressing bottles (rinsed)
- Shampoo bottles (#1 & #2)
- Shoe boxes
- Telephone books
- Tissue boxes
- Toilet paper tubes
- Tub containers (#1 - #7)
- Water jugs

### Holiday Schedule



observes the following holidays:



Memorial Day



4th Of July



Labor Day



Thanksgiving



Christmas Day



New Years Day

When the holiday falls on a weekday, collections for the remainder of the week will be **delayed** by one day

