Lenovo ThinkSystem DM5000F Unified and DM5000F SAN Flash Storage Array
Product Guide

Lenovo ThinkSystem DM5000F is an all-flash storage system, available as either unified or SAN, that is designed to provide performance, simplicity, capacity, security, and high availability for medium enterprises. Powered by the ONTAP software, ThinkSystem DM5000F delivers enterprise-class storage management capabilities with a wide choice of host connectivity options and enhanced data management features. The ThinkSystem DM5000F is a perfect fit for a wide range of enterprise workloads, including big data and analytics, artificial intelligence, engineering and design, enterprise applications, and other storage I/O-intensive applications.

ThinkSystem DM5000F models are 2U rack-mount controller enclosures that include two controllers, 64 GB RAM and 8 GB battery-backed NVRAM (32 GB RAM and 4 GB NVRAM per controller), and 24 SFF hot-swap drive bays (2U24 form factor). Controllers provide universal 1/10 GbE NAS/iSCSI or 8/16 Gb Fibre Channel (FC) ports, or 1/10 GbE RJ-45 ports for host connectivity.

A single ThinkSystem DM5000F Storage Array scales up to 144 solid-state drives (SSDs) with the attachment of Lenovo ThinkSystem DM240S 2U24 SFF Expansion Enclosures.

Figure 1. Lenovo ThinkSystem DM5000F

Up to 12 DM5000F Storage Arrays can be combined into a clustered system in a NAS environment, or up to 6 DM5000F Storage Arrays can be combined into a clustered system in a SAN environment.

Did you know?

A single ThinkSystem DM5000F scales up to 2.2 PB of raw storage capacity. A cluster of the DM5000F storage systems scales up to 26.5 PB for NAS or up to 13.2 PB for SAN environments.

The ThinkSystem DM5000F offers unified file and block storage connectivity with support for 1 GbE or 10 GbE NAS and iSCSI, and 8 Gb or 16 Gb Fibre Channel protocols at the same time.

Key features

The ThinkSystem DM5000F offers the following key features and benefits:

- Available as a Unified storage platform - allowing NAS, SAN, and Object workloads or as a SAN storage platform that serving only SAN workloads.
- Both platform options, Unified and SAN are available with either the Fundamentals or Premium software feature offerings which provide feature flexibility.
- All-flash array capabilities to meet the demand for higher speed storage and provide higher IOPs and bandwidth with lower power usage and total cost of ownership than hybrid or HDD-based solutions.
- All-flash storage with dual active/active controller configurations for high availability and performance.
- Improved performance and data protection with RAID-DP and RAID-TEC, as well as support for traditional RAID 4.
- Flexible host connectivity to match diverse client needs with support for unified NAS and SAN storage protocols, including 1/10 GbE NAS and iSCSI, and 8/16 Gb Fibre Channel connectivity.
- 12 Gb SAS drive-side connectivity with multipathing with up to 24x 2.5-inch small form factor (SFF) drives in the 2U24 SFF enclosures.
- Scalability to up to 144 SFF drives with the attachment of the ThinkSystem DM240S 2U24 SFF expansion enclosures to satisfy growing needs for storage capacity and performance.
- A rich set of storage management functions available, including snapshots, volume copy, quality of service, thin provisioning, compression, deduplication, encryption, disk-based backup, application- and virtual machine-aware backup, quick data recovery, clustering, synchronous replication, and asynchronous replication.
- Optional licensed functions, including WORM (write once, read many) data protection (SnapLock) and object storage tiering (FabricPool).
- Scale-out clustering of up to 12 ThinkSystem DM Series storage systems for NAS connectivity or up to six DM Series storage systems for SAN connectivity.
- Intuitive, web-based GUI for easy system setup and management.
- Lenovo XClarity support for centralized systems management of Lenovo x86 servers, switches, and storage, which provides automated agent-less discovery, inventory, monitoring, and additional platform-specific functions across multiple systems.
- Designed for 99.9999% availability with redundant hot-swap components, including controllers and I/O modules, power supplies, and non-disruptive firmware upgrades.
- Certified Enterprise Storage for SAP HANA Tailored Data center Integration (TDI).
- Certified storage for Oracle VM.
- Certified storage for Citrix XenServer: http://hcl.xenserver.org/storage/910/Lenovo_DM_Series.

The ThinkSystem DM5000F supports the 2.5-inch 960 GB, 3.84 TB, 7.68 TB, and 15.36 TB capacity-optimized SAS SSDs. All drives are dual-port and hot-swappable.

The ThinkSystem DM5000F supports attachment of up to five ThinkSystem DM240S 2U24 SFF expansion enclosures. More drives and expansion enclosures are designed to be dynamically added with virtually no downtime, which helps to quickly and seamlessly respond to ever-growing capacity demands.

The ThinkSystem DM5000F offers high levels of system and data availability with the following features:

- Dual-active controllers (high availability pair) with automatic load balancing and failover
- Mirrored, battery-backed controller NVRAM
- Dual-port SAS SSDs with automatic drive failure detection and rebuild
- Redundant, hot-swappable and customer replaceable hardware components, including SFP+ transceivers, controllers, I/O modules, power supplies, and drives

- Automated failover for the data path between the host and the drives with multipathing
- Non-disruptive controller and drive firmware upgrades
- Scale-out clustering

Components and connectors

The following figure shows the front of the ThinkSystem DM5000F or DM240S 2U SFF enclosure.
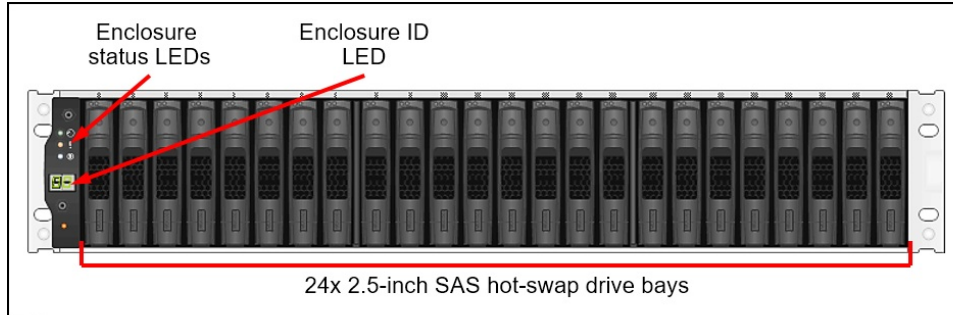

Figure 2. ThinkSystem DM5000F or DM240S enclosure front view

The front of the ThinkSystem DM5000F or DM240S 2U SFF enclosure includes the following components:

- 24 SFF hot-swap drive bays.
- Enclosure status LEDs.
- Enclosure ID LED.

The following figure shows the rear of the ThinkSystem DM5000F 2U controller enclosure with universal SFP+ host ports.
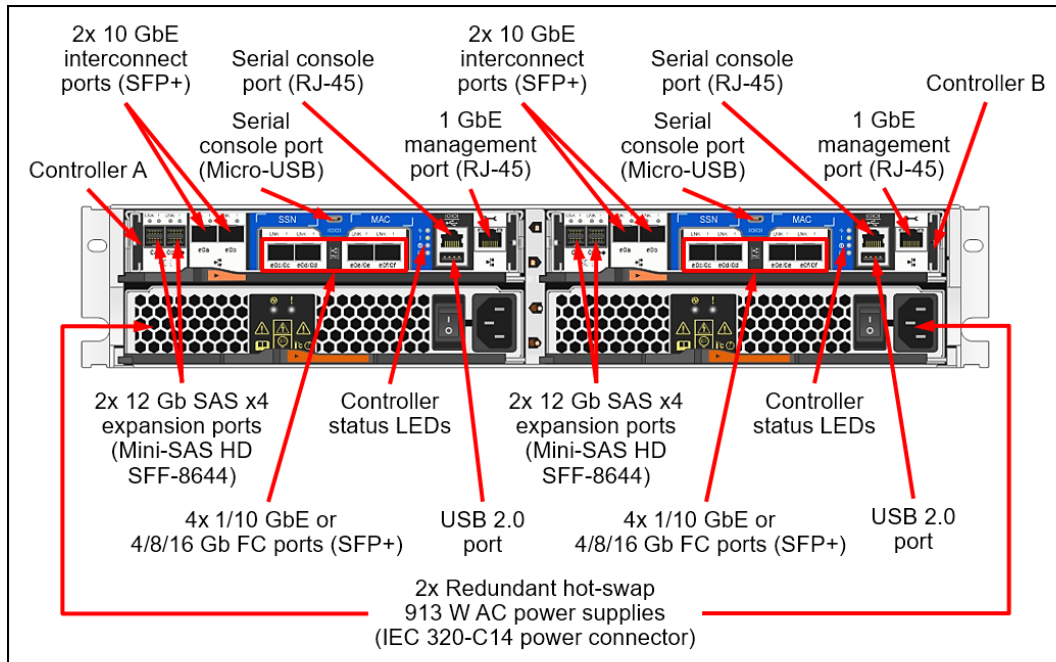

Figure 3. ThinkSystem DM5000F 2U controller enclosure rear view: Universal SFP+ host ports

The following figure shows the rear of the ThinkSystem DM5000F 2U controller enclosure with 10GBASE-T host ports.
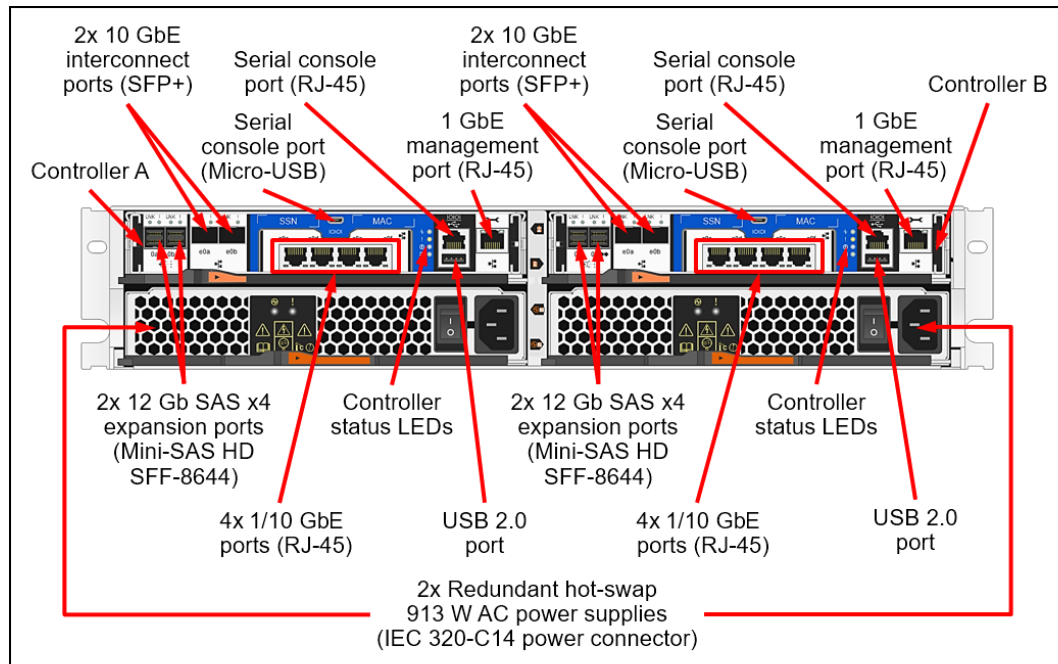

Figure 4. ThinkSystem DM5000F 2U controller enclosure rear view: 10GBASE-T host ports

The rear of the ThinkSystem DM5000F 2U controller enclosure includes the following components:

- Two redundant hot-swap controllers, each with the following ports:
    - Two SFP+ interconnect ports for direct-attach HA pair or switched cluster connections.
    - Four SFP+ host ports for 1/10 Gb GbE or 4/8/16 Gb FC connectivity, or four 1/10 GbE RJ-45 ports.
    - Two 12 Gb SAS x4 ports (Mini-SAS HD SFF-8644) for connections to the expansion enclosures.
    - One RJ-45 10/100/1000 Mb Ethernet port for out-of-band management.
    - Two serial console ports (RJ-45 and Micro-USB) for another means to configure the system.
    - One USB Type A port (for ONTAP software installation or booting)
- Two redundant hot-swap 913 W (100 - 240 V) AC power supplies (IEC 320-C14 power connector) with integrated cooling fans.
- Controller status LEDs.

The following figure shows the rear of the ThinkSystem DM240S 2U expansion enclosure.
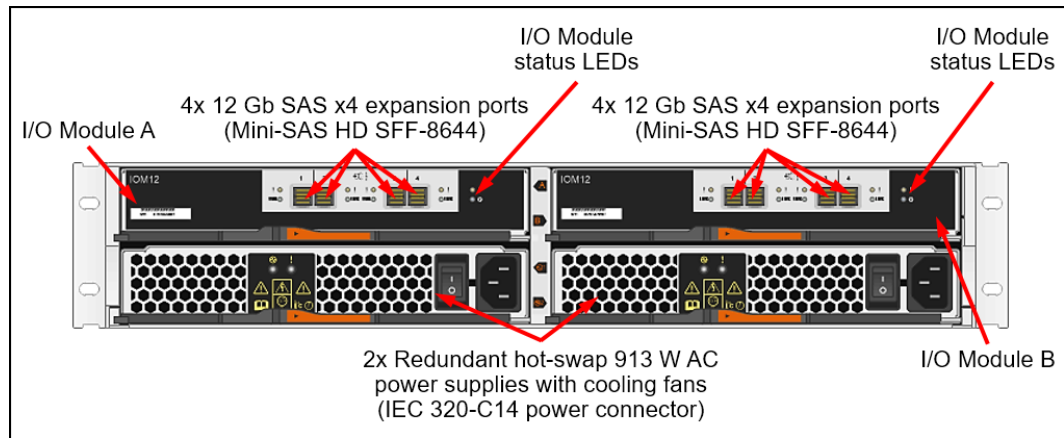

Figure 5. ThinkSystem DM240S 2U expansion enclosure rear view

The rear of the ThinkSystem DM240S 2U expansion enclosure includes the following components:

- Two redundant hot-swap I/O Modules; each I/O Module provides four 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644) for connections to the controller enclosures and for connecting the expansion enclosures between each other.
- Two redundant hot-swap 913 W (100 - 240 V) AC power supplies (IEC 320-C14 power connector) with integrated cooling fans.
- I/O Module status LEDs.

System specifications

The following table lists the ThinkSystem DM5000F storage system specifications.

Note: The supported hardware options, software features, and interoperability listed in this product guide are based on the ONTAP software version 9.7. For details about specific software releases that introduced support for certain hardware options and software features, refer to the Release notes of the particular software release for the ThinkSystem DM5000F that can be found at:
http://datacentersupport.lenovo.com

Table 1. ThinkSystem DM5000F system specifications

Attribute	Specification
Form factor	- DM5000F controller enclosure (Machine Type 7Y41): 2U rack mount. - DM240S 2U24 SFF expansion enclosure (Machine Type 7Y58): 2U rack mount.
Controller configuration	Dual active-active controller configuration (HA pair). Up to 6 HA pairs can be combined into a single SAN cluster, or up to 12 HA pairs can be combined into a single NAS cluster.
HA pair/cluster interconnect ports	4x 10 GbE SFP+ ports (DAC cables or SW fiber optics [LC]) (2 ports per controller).
RAID levels	RAID-4, RAID-DP, RAID-TEC.
Controller memory	64 GB RAM per system (32 GB per controller). 8 GB battery-backed NVRAM per system (4 GB per controller) mirrored between the controllers.
Drive bays	Up to 144 SFF hot-swap drive bays (1x 2U24 controller enclosure + up to 5x 2U24 SFF expansion enclosures).
Drive technology	12 Gb SAS SSDs.

Attribute	Specification
Drive expansion connectivity	• 2x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) expansion ports on each of two controllers in the controller enclosure for the attachment of the expansion enclosures. • 4x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) expansion ports on each of two I/O modules in the expansion enclosure for the attachment to the controller enclosure and daisy chaining of the expansion enclosures.
Drives	960 GB, 3.84 TB, 7.68 TB, and 15.36 TB SAS SSDs (1 DWD).
Storage capacity	Up to 2.2 PB.
Storage protocols	• NAS (File access): NFS and CIFS/SMB. • SAN (Block access): iSCSI and FC.
Host connectivity	Base ports (per controller enclosure): • 8x 1 GbE (RJ-45 UTP)/10 GbE (DAC cable or SW fiber optic cable, LC) or 4/8/16 Gb FC (SW fiber optic cable, LC) SFP+ host ports (4 ports per controller); or • 8x 1/10 GbE RJ-45 UTP host ports (4 ports per controller).
Host operating systems	Microsoft Windows Server 2012 R2, 2016, and 2019; Red Hat Enterprise Linux (RHEL) 6, 7, and 8; SUSE Linux Enterprise Server (SLES) 11, 12, and 15; VMware vSphere 6.0, 6.5, 6.7, and 7.0.
Standard software features	RAID data protection, snapshots, volume copy (FlexClone), storage quality of service (QoS), thin provisioning, compression, deduplication, encryption, disk-based backup (SnapVault), application-aware backup (SnapCenter), quick data recovery (SnapRestore), clustering, clustering with data mirroring (MetroCluster IP), and synchronous and asynchronous replication (SnapMirror).
Optional software features	WORM data protection (SnapLock) and object storage tiering (FabricPool).
Performance*	Up to 148 000 random read IOPS (8 KB blocks).

Configuration maximums**	• Maximum raw storage capacity: 2.2 PB
	• Maximum aggregate size: 400 TB
	• Maximum number of FlexVol volumes per controller: 1000
	• Maximum FlexVol volume size: 100 TB
	• Maximum number of LUNs per controller: 8192
	• Maximum number of LUNs per FlexVol volume: 512
	• Maximum LUN size: 16 TB
	• Maximum number of drives in a RAID group (data + parity drives):
	    ○ RAID 4: 14 (13 + 1 SAS SSDs)
	    ○ RAID-DP: 28 (26 + 2 SAS SSDs)
	    ○ RAID-TEC: 29 (26 + 3 SAS SSDs)
	• Maximum number of initiators per controller: 2048
	• Maximum number of snapshots per FlexVol volume: 1023

Cooling	Redundant cooling with the fans that are built into power supplies (DM5000F and DM240S 2U24 SFF enclosures).
Power supply	Two redundant hot-swap 913 W (100 - 240 V) (DM5000F and DM240S 2U24 enclosures) Platinum AC power supplies.
Hot-swap parts	Controllers, I/O modules, drives, power supplies, and SFP+ transceivers and DAC cables.
Management ports	• 1x 1 GbE port (UTP, RJ-45) per controller for out-of-band management. • 2x Serial console ports (RJ-45 and Micro-USB) for system configuration.
Management interfaces	ThinkSystem Storage Manager web-based GUI; SSH CLI; Serial console CLI; SNMP, email, and syslog alerts; optional Lenovo XClarity.
Security features	Secure Socket Layer (SSL), Secure Shell (SSH), user level security, role-based access control (RBAC), LDAP authentication.

Attribute	Specification
Warranty and support	Three-, four-, or five-year customer-replaceable unit and onsite limited warranty with selectable service levels: 9x5 service coverage next business day (NBD) onsite response (Foundation) or 24x7 service coverage with 4-hour onsite response (Essential). Premier Support is also available. Software support is included in the Foundation or Essential Service for the duration of the warranty period.
Dimensions	Controller enclosure: • Height: 85 mm (3.4 in.) • Width: 447 mm (17.6 in.) • Depth: 483 mm (19.0 in.) 2U24 SFF expansion enclosure: • Height: 85 mm (3.4 in.) • Width: 449 mm (17.7 in.) • Depth: 484 mm (19.1 in.)
Weight	• Controller enclosure (fully configured): 27.6 kg (60.8 lb) • 2U24 SFF expansion enclosure (fully configured): 24.4 kg (53.8 lb)

* Estimated performance based on internal measurements.
** For a detailed list of configuration limits and restrictions for a specific version of the software, refer to the Lenovo Data Center Support website:
http://datacentersupport.lenovo.com

Controller enclosures

Preconfigured and factory-integrated models of the ThinkSystem DM5000F Unified Flash Storage Array are configured by using the Lenovo Data Center Solution Configurator (DCSC):
http://dcsc.lenovo.com

The following table lists the CTO base model for the ThinkSystem DM5000F.

Table 2. ThinkSystem DM5000F CTO base models

Description	Machine Type/Model	Feature code
Lenovo ThinkSystem Storage 2U24 Chassis (2x PSUs, No controller modules)	7Y41CTO1WW	BEY7

Configuration note: Two DM3000/DM5000 SFP+ controllers (feature code B39F) must be selected during the configuration process.

The models of the ThinkSystem DM5000F ship with the following items:

- One chassis with the following components:
    - Two controllers
    - Two power supplies
- Rack Mount Kit
- 2 m USB Cable (USB Type A to Micro-USB)
- *Electronic Publications Flyer*
- Two customer-configured power cables

The following table lists the feature codes for controller software. The selection here must match the software license selected as described in the Software section.

DM Series controller software is available as a Unified offering, supporting SAN, NAS and Object storage protocols, or as a SAN offering, supporting only SAN protocols. Within each of these is Premium (available world-wide), Fundamentals (available world-wide except China), and Base (for China) that include specific features. See the Software section for details.

Table 3. Controller software selection

Feature code	Description	Offering availability	
		China only	All other markets
Unified offering (SAN, NAS, Object storage protocols)			
B5RJ	DM Series Premium Offering	Yes	Yes
B72U	DM Series Fundamentals Offering	No	Yes
B5RH	DM Series Base Offering	Yes	No
SAN offering (SAN storage protocols only)			
BKKE	DM Series Premium - SAN Only Offering	Yes	Yes
BKKD	DM Series Fundamental - SAN Only Offering	No	Yes
BKKC	DM Series Base - SAN Only Offering	Yes	No

Controllers

The ThinkSystem DM5000F controller enclosures ship with two DM3000/DM5000 10GBASE-T or SFP+ controllers. A *controller* provides interfaces for host connectivity, management, and internal drives, and it runs ONTAP storage management software. Each DM5000F controller enclosure provides 64 GB RAM and 8 GB battery-backed NVRAM (32 GB RAM and 4 GB NVRAM per controller).

The ThinkSystem DM5000F controller enclosures ship with four interconnect 10 GbE SFP+ ports (two ports per controller) to cable a directly-connected dual-controller HA pair or for switched cluster interconnect with multiple dual-controller HA pairs. Up to six HA pairs can be combined into a single SAN cluster or up to 12 HA pairs can be combined into a single NAS cluster.

The ThinkSystem DM5000H controller enclosures ship with one of the following interface types:

- 8x Universal SFP+ ports (four ports per controller) for 1/10 GbE NAS / iSCSI or 4/8/16 Gb FC host connectivity.
- 8x 1/10 GbE RJ-45 ports (four ports per controller) for 1/10 GbE NAS / iSCSI host connectivity.

Each DM5000F controller enclosure also provides four integrated 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644 connectors) (two ports per controller) for the attachment of the ThinkSystem DM Series expansion enclosures.

Configuration notes:

- A pair of the universal SFP+ base ports (e0c/0c and e0d/0d or e0e/0e and e0f/0f) in the system must have the same connectivity type (either Ethernet or Fibre Channel, but not both types) and the same type of physical connections; different pairs might have different types of connectivity.
- Two controllers are required for selection. Both controllers must be of the same type (either 16 Gb FC / 10 GbE or 10GBASE-T, but not both types), and they must have matching configurations of the base ports (type and physical connections).

The following table lists the controllers for the DM5000F Storage Array and supported connectivity options.

Table 4. DM5000F controllers and connectivity options

Description	Part number	Feature code	Maximum quantity per controller enclosure
Controllers			
Lenovo ThinkSystem DM3000/DM5000 Controller, 10GBASE-T	None*	B39G	2

Description	Part number	Feature code	Maximum quantity per controller enclosure
Lenovo ThinkSystem DM3000/DM5000 Controller, 16Gb FC / 10GbE	None*	B39F	2
SFP+ options for base ports			
1Gb RJ-45 iSCSI SFP+ Module 1 pack	4XF7A14917	B4K7	8
8Gb Fibre Channel SFP+ Module 1 pack	4XF7A14918	B4K8	8
16Gb Fibre Channel SFP+ Module 1 pack	4XF7A14920	B4KA	8
SFP+ options for base ports and interconnect ports			
10Gb SW Optical iSCSI SFP+ Module 1 pack	4XF7A14919	B4K9	12
OM4 cable options for 8 Gb FC, 16 Gb FC, and 10 GbE SW SFP+ optical transceivers			
Lenovo 0.5m LC-LC OM4 MMF Cable	4Z57A10845	B2P9	12
Lenovo 1m LC-LC OM4 MMF Cable	4Z57A10846	B2PA	12
Lenovo 3m LC-LC OM4 MMF Cable	4Z57A10847	B2PB	12
Lenovo 5m LC-LC OM4 MMF Cable	4Z57A10848	B2PC	12
Lenovo 10m LC-LC OM4 MMF Cable	4Z57A10849	B2PD	12
Lenovo 15m LC-LC OM4 MMF Cable	4Z57A10850	B2PE	12
Lenovo 25m LC-LC OM4 MMF Cable	4Z57A10851	B2PF	12
Lenovo 30m LC-LC OM4 MMF Cable	4Z57A10852	B2PG	12
OM3 cable options for 8 Gb FC, 16 Gb FC, and 10 GbE SW SFP+ optical transceivers			
Lenovo 0.5m LC-LC OM3 MMF Cable	00MN499	ASR5	12
Lenovo 1m LC-LC OM3 MMF Cable	00MN502	ASR6	12
Lenovo 3m LC-LC OM3 MMF Cable	00MN505	ASR7	12
Lenovo 5m LC-LC OM3 MMF Cable	00MN508	ASR8	12
Lenovo 10m LC-LC OM3 MMF Cable	00MN511	ASR9	12
Lenovo 15m LC-LC OM3 MMF Cable	00MN514	ASRA	12
Lenovo 25m LC-LC OM3 MMF Cable	00MN517	ASRB	12
Lenovo 30m LC-LC OM3 MMF Cable	00MN520	ASRC	12
DAC cable options for 10 GbE SFP+ connectivity (SFP+ base ports and interconnect ports)			
0.5m Passive DAC SFP+ Cable	00D6288	A3RG	12
1m Passive DAC SFP+ Cable	90Y9427	A1PH	12
1.5m Passive DAC SFP+ Cable	00AY764	A51N	12
2m Passive DAC SFP+ Cable	00AY765	A51P	12
3m Passive DAC SFP+ Cable	90Y9430	A1PJ	12
5m Passive DAC SFP+ Cable	90Y9433	A1PK	12
7m Passive DAC SFP+ Cable	00D6151	A3RH	12
UTP Category 6 cables options for 1/10 GbE RJ-45 host connectivity and 1 GbE RJ-45 management ports			
0.75m Green Cat6 Cable	00WE123	AVFW	10
1.0m Green Cat6 Cable	00WE127	AVFX	10
1.25m Green Cat6 Cable	00WE131	AVFY	10
1.5m Green Cat6 Cable	00WE135	AVFZ	10
3m Green Cat6 Cable	00WE139	AVG0	10

Description	Part number	Feature code	Maximum quantity per controller enclosure
10m Green Cat6 Cable	90Y3718	A1MT	10
25m Green Cat6 Cable	90Y3727	A1MW	10

* Factory-installed only.

Expansion enclosures

The ThinkSystem DM5000F supports attachment of up to five ThinkSystem DM240S 2U24 SFF enclosures. The expansion enclosures can be added to the system non-disruptively.

The following table lists the CTO base models for the ThinkSystem DM Series expansion enclosures.

Table 5. CTO base models for the ThinkSystem DM Series expansion enclosures

Description	Machine Type/Model	Feature code
Lenovo ThinkSystem Storage 2U24 Chassis (with 2x PSUs)	7Y58CTO1WW	BEY7

Configuration note: Two I/O expansion modules (feature code B39J) are pre-selected by the configurator.

The models of the ThinkSystem DM240S ship with the following items:

- One chassis with the following components:
  - Two I/O modules
  - Two power supplies
- Rack Mount Kit
- *Electronic Publications Flyer*
- Two customer-configured power cables

Each ThinkSystem DM Series expansion enclosure ships with two SAS I/O expansion modules. Each *I/O expansion module* provides two external 12 Gb SAS x4 ports (Mini-SAS HD SFF-8644 connectors labelled Port 1-4) that are used for connections to the ThinkSystem DM5000F and for daisy chaining the expansion enclosures between each other.

The dual-path HA (high availability) connectivity topology for the enclosures is shown in the following figure.
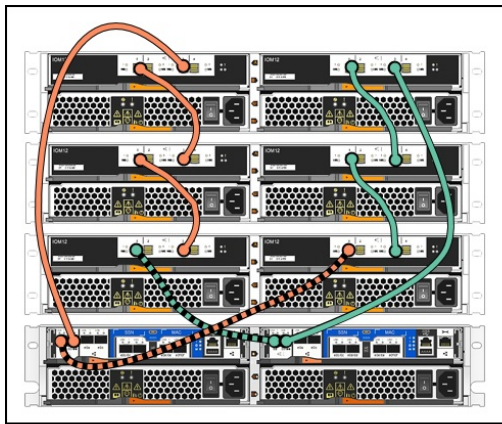

Figure 6. DM5000F expansion enclosure connectivity topology

Expansion cabling rules:

- Port 0b on the Controller 1 is the primary path that is connected to the Port 3 on the I/O Module A in the last expansion enclosure in a stack.
- Port 1 on the I/O Module A in the last expansion enclosure is connected to Port 3 on the I/O Module A in the adjacent expansion enclosure, and so on (until the first expansion enclosure in a stack is cabled).
- Port 0a on the Controller 1 is the secondary path that is connected to the Port 1 on the I/O Module B in the first expansion enclosure in a stack.
- Port 0b on the Controller 2 is the primary path that is connected to the Port 3 on the I/O Module B in the last expansion enclosure in a stack.
- Port 1 on the I/O Module B in the last expansion enclosure is connected to Port 3 on the I/O Module B in the adjacent expansion enclosure, and so on (until the first expansion enclosure in a stack is cabled).
- Port 0a on the Controller 2 is the secondary path that is connected to the Port 1 on the I/O Module A in the first expansion enclosure in a stack.

The following table lists ordering information for the supported expansion enclosure connectivity options.

Table 6. Expansion enclosure connectivity options

Description	Part number	Feature code	Maximum quantity per one expansion enclosure
External MiniSAS HD 8644/MiniSAS HD 8644 0.5M Cable	00YL847	AU16	4
External MiniSAS HD 8644/MiniSAS HD 8644 1M Cable	00YL848	AU17	4
External MiniSAS HD 8644/MiniSAS HD 8644 2M Cable	00YL849	AU18	4
External MiniSAS HD 8644/MiniSAS HD 8644 3M Cable	00YL850	AU19	4

Configuration note: The following quantities of SAS cables are needed for the stack of the expansion enclosures:

- Two SAS cables per expansion enclosure in the stack for connecting the first expansion enclosure in the stack to the controller enclosure and for connections to the adjacent expansion enclosures.
- Two additional SAS cables for connecting the last expansion enclosure in the stack to the controller enclosure.

Drives

The ThinkSystem DM5000F and DM240S 2U24 SFF enclosures support up to 24 SFF hot-swap drives. The following table lists supported drive options for the DM5000F and DM240S 2U24 SFF enclosures. Note that the feature code varies, based on the software license (Base, Fundamentals or Premium) and the protocol license (Unified or SAN only).

Table 7. Drive option feature codes

Drive Pack (6 drives each)	Unified			SAN Only			Max Qty
	Base*	Funda-mentals†	Premium	Base*	Funda-mentals†	Premium	
Lenovo ThinkSystem 5.8TB (6x 960GB, 2.5", SSD) Drive Pack for DM5000F	B65Q	BKKK	BKKP	BKKF	BK1W	B65P	4
Lenovo ThinkSystem 23TB (6x 3.84TB, 2.5", SSD) Drive Pack for DM5000F	B65S	BKKL	BKKQ	BKKG	BK1X	B65R	4
Lenovo ThinkSystem 46.1TB (6x 7.68TB, 2.5", SSD) Drive Pack for DM5000F	B65U	BKKM	BKKR	BKKH	BK1Y	B65T	4
Lenovo ThinkSystem 92.2TB (6x 15.36TB, 2.5", SSD) Drive Pack for DM5000F	B65W	BKKN	BKKS	BKKJ	BK1Z	B65V	4

* China only
† Available world-wide except China

Configuration notes:

- The DM5000F 2U24 SFF controller enclosures support from 12 to 24 drives in increments of 6 drives, and all drives in the enclosure must be of the same type and capacity.
- The DM240S 2U24 SFF expansion enclosures support from 6 to 24 drives in increments of 6 drives, and all drives in the enclosure must be of the same type and capacity.

Software

Controller software for the DM5000F is available in the following bundles of features:

- SAN Fundamentals (All markets except China)
- SAN Base (China only)
- SAN Premium
- Unified Fundamentals (All markets except China)
- Unified Base (China only)
- Unified Premium

The following table summarizes the features in each bundle.

Table 8. Comparison of software features

Feature	SAN Fundamentals	SAN Base (PRC only)	SAN Premium	Unified Fundamentals	Unified Base (PRC only)	Unified Premium
Controller software feature code	BKKD	BKKC	BKKE	B72U	B5RH	B5RJ
RAID-4, RAID-DP, and RAID-TEC data protection	Included	Included	Included	Included	Included	Included

Feature	SAN Fundamentals	SAN Base (PRC only)	SAN Premium	Unified Fundamentals	Unified Base (PRC only)	Unified Premium
All Flash Array (AFA) capability	Included	Included	Included	Included	Included	Included
Thin provisioning	Included	Included	Included	Included	Included	Included
Compression	Included	Included	Included	Included	Included	Included
Compaction	Included	Included	Included	Included	Included	Included
Deduplication	Included	Included	Included	Included	Included	Included
Snapshots	Included	Included	Included	Included	Included	Included
Encryption*	Included*	No	Included*	Included*	No	Included*
Balanced placement	Included	Included	Included	Included	Included	Included
Dynamic capacity expansion	Included	Included	Included	Included	Included	Included
Adaptive Quality of Service	Included	Included	Included	Included	Included	Included
SnapRestore	Included	Included	Included	Included	Included	Included
FlexClone	Included	Included	Included	Included	Included	Included
FlexVol	Included	Included	Included	Included	Included	Included
FlexCache	Included	Included	Included	Included	Included	Included
SnapMirror asynchronous replication	Included	No	Included	Included	No	Included
SyncMirror data protection	Included	Included	Included	Included	Included	Included
Trusted Platform Module (TPM) support	Included	No	Included	Included	No	Included
MetroCluster IP	Included	Included	Included	Included	Included	Included
NVMe over FC Protocol	No	No	No	No	No	No
Data Protection Optimized (DPO)	No	No	Included	No	No	Included
SnapMirror Business Continuity	No	No	Included	No	No	Included
SnapMirror synchronous replication	No	No	Included	No	No	Included
FlexCache	No	No	No	Included	No	Included
FlexGroup	No	No	No	No	No	Included
SnapVault disk-based storage backup	No	No	No	No	No	Included
SnapCenter	No	No	Included	No	No	Included
ONTAP S3	No	No	No	No	No	Included
FabricPool object storage tiering	Optional	Optional	Optional	Optional	Optional	Optional
SnapLock WORM data protection	No	No	No	Optional	No	Optional

* Requires the encryption version of ONTAP. See the Software selection table.

The features are summarized as follows:

- **RAID-4, RAID-DP, and RAID-TEC data protection** : Provides the flexibility to choose the level of data protection required and helps improve performance and availability with built-in spare capacity and by distributing data across all physical drives in the aggregate, sustaining to up to one (RAID-4), two (RAID-DP), or three (RAID-TEC) concurrent drive failures.
- **All Flash Array (AFA) capability** : Meets the demand for higher speed, lower latency storage and provides higher IOPS and bandwidth with lower power usage and total cost of ownership than hybrid or HDD-based solutions.
- **Thin provisioning**: Optimizes efficiency by allocating storage space based on the minimum space required by each application at any given time, so that applications consume only the space they are actually using, not the total space that has been allocated to them, which allows customers to purchase storage they need today and add more as application requirements grow.
- **Compression:** Provides transparent inline and post-process data compression to reduce the amount of storage that customers need to purchase and manage.
- **Compaction:** enhances compression to further reduce the amount of storage that customers need to purchase and manage.
- **Deduplication:** Performs general-purpose deduplication for removal of redundant data to reduce the amount of storage that customers need to purchase and manage.
- **Snapshots**: Enables creation of read-only copies of data for backup, parallel processing, testing, and development, and have the copies available almost immediately.
- **Encryption:** Provides software-based encryption for data at rest for enhanced data security with the traditional drives and embedded key management (requires the encryption-capable version of the ONTAP software).
- **Balanced placement:** Provides automated workload distribution across the cluster to help increase utilization and performance.
- **Dynamic capacity expansion:** Allows the capacity of a volume or aggregate to be expanded by adding new physical drives.
- **Adaptive Quality of Service:** Simplifies operations and maintains consistent workload performance by defining QoS policies and automatically adjusting storage resources to respond to workload changes.
- **SnapRestore:** Enables quick recovery of data by reverting a local volume or file to its previous state from a particular snapshot copy stored on the file system.
- **FlexClone:** References snapshot metadata to create writable point-in-time copies of a volume.
- **FlexVol:** Provides abstraction layer between the logical volume and its physical location in the storage array.
- **FlexCache:** Speeds up access to data and offloads traffic from heavily accessed volumes for read-intensive workloads by placing frequently used data in cache locally or remotely (closer to the point of client access) and serving the data to the clients directly from cache without accessing the data source.
- **SnapMirror asynchronous replication:** Provides storage system-based data replication between the storage systems containing source (local) and destination (remote) volumes by using asynchronous (at specified regular intervals) data transfers over IP communication links.
- **SyncMirror data protection:** Adds extra level of data protection and availability by mirroring a pair of RAID aggregates.
- **Trusted Platform Module (TPM)** : For encryption enabled and country enabled systems. The encryption keys for the onboard key manager (OKM) are no longer stored in the boot device, but instead are stored in the physical TPM for systems so equipped, offering greater security and protection. Moving to the TPM is a nondisruptive process.
- **MetroCluster IP:** Provides storage system-based clustering with online, real-time data mirroring between the local and remote sites by using synchronous data transfers over IP communication links

to deliver continuous availability with zero RPO and near-zero RTO. All storage systems in a MetroCluster IP configuration must be of the same model.

- **NVMe over FC Protocol**: Enables NVMe over FC

- **Data Protection Optimized (DPO)**: Increases the amount of concurrent SnapMirror sessions per node, as well as improving SnapMirror performance to the cluster.

- **SnapMirror Business Continuity:** Non-disruptive failover active-active cross site clusters. Based on existing SnapMirror Synchronous Replication. Offers Zero data loss, zero downtime. You do not have to failover the application. If there is a failure the application will continue to run and there will be no need to restart.

- **SnapMirror synchronous replication:** Provides storage system-based data replication between the storage systems containing source (local) and destination (remote) volumes by using synchronous (as soon as the data is written to the source volume)

- **FlexCache:** Speeds up access to data and offloads traffic from heavily accessed volumes for read-intensive workloads by placing frequently used data in cache locally or remotely (closer to the point of client access) and serving the data to the clients directly from cache without accessing the data source.

- **FlexGroup:** Enables a single volume to span across multiple clustered storage arrays to maximize storage capacity and automate load distribution.

- **SnapVault disk-based storage backup:** Enables data stored on multiple systems to be backed up to a central, secondary system quickly and efficiently as read-only snapshot copies.

- **SnapCenter:** Provides application- and virtual machine-aware backup and restoration of data by using the Snapshots technology and leverages the SnapMirror capabilities of storage systems to provide onsite or offsite backup set mirroring for disaster recovery.

- **SnapMirror synchronous and asynchronous replication:** Provides storage system-based data replication between the storage systems containing source (local) and destination (remote) volumes by using synchronous (as soon as the data is written to the source volume) or asynchronous (at specified regular intervals) data transfers over IP communication links.

- **ONTAP S3**: Expands the DM Series unified story and allows customers to manage, block, file, and object data from one interface. Customers can now natively store data in S3 buckets onboard the DM Series.

Optional Extended features via Feature on Demand (FoD) (see the Optional software feature table):

- **FabricPool**: FabricPool is a hybrid storage solution that uses an all flash (all SSD) aggregate as the performance tier and an object store as the external capacity tier. Data in a FabricPool is stored in a tier based on whether it is frequently accessed or not. Using a FabricPool helps you reduce storage cost without compromising performance, efficiency, or protection.

- **SnapLock WORM data protection:** Creates non-rewritable, non-erasable data on hard disk drives to prevent files from being altered or deleted until a predetermined or default retention date.

The following table lists the software selection options for the DM5000F.

Table 9. Software selection

Feature code	Description
ONTAP 9.7	
BAYJ	Lenovo ThinkSystem DM Series ONTAP 9.7 SW Base NonEncryption (China only)
BAYL	Lenovo ThinkSystem DM Series ONTAP 9.7 Software Encryption*
BAYK	Lenovo ThinkSystem DM Series ONTAP 9.7 Software NonEncryption
BAYH	Lenovo ThinkSystem DM Series ONTAP 9.7 SW Fundamentals Encryption*
BAYG	Lenovo ThinkSystem DM Series ONTAP 9.7 SW Fundamentals NonEncryption
ONTAP 9.8	
BF5S	Lenovo ThinkSystem DM Series ONTAP 9.8 Software Base NonEncryption (China only)
BF5Q	Lenovo ThinkSystem DM Series ONTAP 9.8 Software Encryption*
BF5R	Lenovo ThinkSystem DM Series ONTAP 9.8 Software NonEncryption
BF5T	Lenovo ThinkSystem DM Series ONTAP 9.8 Software Fundamentals Encryption*
BF5U	Lenovo ThinkSystem DM Series ONTAP 9.8 Software Fundamentals NonEncryption

* Software with encryption is not available for customers in PRC

Software maintenance is included in the DM5000F warranty and support (see Warranty and support for details).

The following table lists the Feature on Demand (FoD) upgrades for the DM5000F to enable optional software features. Upgrades are supported in specific bundles as listed in the Comparison of software features table.

Table 10. Optional software features

Part number*	Description	Quantity
4P47A16547	DM Series SnapLock License	1 per system (contains two licenses)
4P47A37057	DM Series FabricPool – 1TB Increment – 3 years	1 per TB of storage capacity
4P47A37288	DM Series FabricPool – 1TB Increment – 5 years	1 per TB of storage capacity
4P47A64860	10TB Free FabricPool License – 3yr Svcs	1**
4P47A64861	10TB Free FabricPool License – 5yr Svcs	1**

* Field upgrade only; no factory installation.
** Includes the capacity-based FabricPool license for 10 TB free-of-charge and software support services for the additional cost.

Configuration notes:

- The SnapLock feature is licensed on a per-controller basis; that is, two licenses are needed per system, and these two licenses are contained in a single orderable part number. These licenses also include 5-year software support entitlement.

- The FabricPool feature is a cluster-wide, capacity-based license that is available for 3- or 5-year subscription terms.

Management

The ThinkSystem DM5000F supports the following management interfaces:

- Lenovo ThinkSystem Storage Manager, a web-based interface via HTTPS for single-system management or centralized management of the cluster of systems, that runs on the storage system itself and requires only a supported browser (Microsoft Internet Explorer, Google Chrome, or Mozilla Firefox), so there is no need for a separate console or plug-in.
- Command line interface (CLI) via SSH or through serial console.
- Syslog, SNMP, and e-mail notifications.
- Optional Lenovo XClarity for discovery, inventory, monitoring, and alerts.

Power supplies and cables

The ThinkSystem DM5000F and DM240S 2U24 SFF enclosures ship with two redundant hot-swap 913 W (100 - 240 V) Platinum AC power supplies, each with an IEC 320-C14 connector. Each ThinkSystem DM Series enclosure requires the selection of two power cables. The following table lists the rack power cable and line cord options that can be ordered for the DM5000F and DM240S 2U24 SFF enclosures (two power cords per enclosure).

Table 11. Power cables for DM5000F and DM240S 2U24 SFF enclosures

Description	Part number	Feature code
Rack power cables		
1.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	00Y3043	A4VP
1.0m, 13A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08367	B0N5
1.2m, 16A/100-250V, 2 Short C13s to Short C20 Rack Power Cable	47C2491	A3SW
1.5m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	39Y7937	6201
1.5m, 13A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08368	B0N6
2.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08365	B0N4
2.0m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08369	6570
2.5m, 16A/100-250V, 2 Long C13s to Short C20 Rack Power Cable	47C2492	A3SX
2.8m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08366	6311
2.8m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08370	6400
2.8m, 10A/100-250V, C13 to IEC 320-C20 Rack Power Cable	39Y7938	6204
2.8m, 16A/100-250V, 2 Short C13s to Long C20 Rack Power Cable	47C2493	A3SY
4.1m, 16A/100-250V, 2 Long C13s to Long C20 Rack Power Cable	47C2494	A3SZ
4.3m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	39Y7932	6263
4.3m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08371	6583
Line cords		
Argentina 2.8m, 10A/250V, C13 to IRAM 2073 Line Cord	39Y7930	6222
Argentina 4.3m, 10A/250V, C13 to IRAM 2073 Line Cord	81Y2384	6492
Australia/New Zealand 2.8m, 10A/250V, C13 to AS/NZS 3112 Line Cord	39Y7924	6211
Australia/New Zealand 4.3m, 10A/250V, C13 to AS/NZS 3112 Line Cord	81Y2383	6574
Brazil 2.8m, 10A/250V, C13 to NBR 14136 Line Cord	69Y1988	6532
Brazil 4.3m, 10A/250V, C13 to NBR14136 Line Cord	81Y2387	6404
China 2.8m, 10A/250V, C13 to GB 2099.1 Line Cord	39Y7928	6210

Description	Part number	Feature code
China 4.3m, 10A/250V, C13 to GB 2099.1 Line Cord	81Y2378	6580
Denmark 2.8m, 10A/250V, C13 to DK2-5a Line Cord	39Y7918	6213
Denmark 4.3m, 10A/250V, C13 to DK2-5a Line Cord	81Y2382	6575
Europe 2.8m, 10A/250V, C13 to CEE7-VII Line Cord	39Y7917	6212
Europe 4.3m, 10A/250V, C13 to CEE7-VII Line Cord	81Y2376	6572
India 2.8m, 10A/250V, C13 to IS 6538 Line Cord	39Y7927	6269
India 4.3m, 10A/250V, C13 to IS 6538 Line Cord	81Y2386	6567
Israel 2.8m, 10A/250V, C13 to SI 32 Line Cord	39Y7920	6218
Israel 4.3m, 10A/250V, C13 to SI 32 Line Cord	81Y2381	6579
Italy 2.8m, 10A/250V, C13 to CEI 23-16 Line Cord	39Y7921	6217
Italy 4.3m, 10A/250V, C13 to CEI 23-16 Line Cord	81Y2380	6493
Japan 2.8m, 12A/125V, C13 to JIS C-8303 Line cord	46M2593	A1RE
Japan 2.8m, 12A/250V, C13 to JIS C-8303 Line Cord	4L67A08357	6533
Japan 4.3m, 12A/125V, C13 to JIS C-8303 Line Cord	39Y7926	6335
Japan 4.3m, 12A/250V, C13 to JIS C-8303 Line Cord	4L67A08362	6495
Korea 2.8m, 12A/250V, C13 to KS C8305 Line Cord	39Y7925	6219
Korea 4.3m, 12A/250V, C13 to KS C8305 Line Cord	81Y2385	6494
South Africa 2.8m, 10A/250V, C13 to SABS 164 Line Cord	39Y7922	6214
South Africa 4.3m, 10A/250V, C13 to SABS 164 Line Cord	81Y2379	6576
Switzerland 2.8m, 10A/250V, C13 to SEV 1011-S24507 Line Cord	39Y7919	6216
Switzerland 4.3m, 10A/250V, C13 to SEV 1011-S24507 Line Cord	81Y2390	6578
Taiwan 2.8m, 10A/125V, C13 to CNS 10917-3 Line Cord	23R7158	6386
Taiwan 2.8m, 10A/250V, C13 to CNS 10917-3 Line Cord	81Y2375	6317
Taiwan 2.8m, 15A/125V, C13 to CNS 10917-3 Line Cord	81Y2374	6402
Taiwan 4.3m, 10A/125V, C13 to CNS 10917-3 Line Cord	4L67A08363	AX8B
Taiwan 4.3m, 10A/250V, C13 to CNS 10917-3 Line Cord	81Y2389	6531
Taiwan 4.3m, 15A/125V, C13 to CNS 10917-3 Line Cord	81Y2388	6530
United Kingdom 2.8m, 10A/250V, C13 to BS 1363/A Line Cord	39Y7923	6215
United Kingdom 4.3m, 10A/250V, C13 to BS 1363/A Line Cord	81Y2377	6577
United States 2.8m, 10A/125V, C13 to NEMA 5-15P Line Cord	90Y3016	6313
United States 2.8m, 10A/250V, C13 to NEMA 6-15P Line Cord	46M2592	A1RF
United States 2.8m, 13A/125V, C13 to NEMA 5-15P Line Cord	00WH545	6401
United States 4.3m, 10A/125V, C13 to NEMA 5-15P Line Cord	4L67A08359	6370
United States 4.3m, 10A/250V, C13 to NEMA 6-15P Line Cord	4L67A08361	6373
United States 4.3m, 13A/125V, C13 to NEMA 5-15P Line Cord	4L67A08360	AX8A

Rack installation

The individually shipped ThinkSystem DM5000F and DM240S enclosures come with the ThinkSystem Storage Rack Mount Kit 2U24/4U60 listed in the following table.

Table 12. 4-post rack mount kit

Description	Feature code	Quantity
Lenovo ThinkSystem Storage Rack Mount Kit 2U24/4U60	B38Y	1

When the ThinkSystem DM Series enclosures are factory-integrated and shipped installed in a rack cabinet, the rack mount kits that support Ship-in-Rack (SIR) capabilities are derived by the configurator. The SIR-capable rack mount kits are listed in the following table.

Table 13. 4-post SIR rack mount kits

Description	Feature code	Quantity
Lenovo ThinkSystem Storage SIR Rack Mount Kit (for 2U24 enclosures)	B6TH	1

The following table summarizes the rack mount kit features and specifications.

Table 14. Rack mount kit features and specifications summary

Attribute	Screw-in fixed rail with adjustable depth	
	2U24/4U60	2U24 SIR
Feature code	B38Y	B6TH
Enclosure support	DM5000F, DM240S	DM5000F, DM240S
Rail type	Fixed (static) with adjustable depth	Fixed (static) with adjustable depth
Tool-less installation	No	No
In-rack maintenance	Yes*	Yes*
Ship-in-rack (SIR) support	No	Yes
1U PDU support	Yes	Yes
0U PDU support	Limited**	Limited**
Rack type	IBM or Lenovo 4-post, IEC standard-compliant	IBM or Lenovo 4-post, IEC standard-compliant
Mounting holes	Square or round	Square or round
Mounting flange thickness	2 mm (0.08 in.) – 3.3 mm (0.13 in.)	2 mm (0.08 in.) – 3.3 mm (0.13 in.)
Distance between front and rear mounting flanges^	605 mm (23.8 in.) – 812.8 mm (32 in.)	605 mm (23.8 in.) – 812.8 mm (32 in.)

* The majority of the enclosure components can be serviced from the front or rear of the enclosure, which does not require the removal of the enclosure from the rack cabinet.
** If a 0U PDU is used, the rack cabinet must be at least 1000 mm (39.37 in.) deep for 2U24 enclosures.
^ Measured when mounted on the rack, from the front surface of the front mounting flange to the rear most point of the rail.

Physical specifications

The ThinkSystem DM5000F controller enclosure has the following dimensions and weight (approximate):

- Height: 85 mm (3.4 in.)
- Width: 447 mm (17.6 in.)
- Depth: 483 mm (19.0 in.)
- Weight (fully configured): 27.6 kg (60.8 lb)

The ThinkSystem DM240S 2U24 SFF enclosures have the following dimensions and weight (approximate):

- Height: 85 mm (3.4 in.)
- Width: 449 mm (17.7 in.)
- Depth: 484 mm (19.1 in.)
- Weight (fully configured): 24.4 kg (53.8 lb)

Operating environment

The ThinkSystem DM5000F and DM240S 2U24 SFF enclosures are supported in the following environment:

- Air temperature:
    - Operating: 5 °C - 45 °C (41 °F - 113 °F)
    - Non-operating: -40 °C - +70 °C (-40 °F - 158 °F)
    - Maximum altitude: 3050 m (10,000 ft)

- Relative humidity:
    - Operating: 8% - 90% (non-condensing)
    - Non-operating: 10% - 95% (non-condensing)

- Electrical power:
    - DM5000F
        - 100 to 127 (nominal) V AC; 50 Hz or 60 Hz; 5.52 A
        - 200 to 240 (nominal) V AC; 50 Hz or 60 Hz; 2.76 A
        - Maximum system power load: 524 W
    - DM240S 2U24 SFF
        - 100 to 127 (nominal) V AC; 50 Hz or 60 Hz; 4.11 A
        - 200 to 240 (nominal) V AC; 50 Hz or 60 Hz; 2.05 A
        - Maximum system power load: 390 W

- Heat dissipation:
    - DM5000F: 1788 BTU/hour
    - DM240S 2U24 SFF: 1331 BTU/hour

- Acoustical noise emission:
    - DM5000F: 6.9 bels
    - DM240S 2U24 SFF: 6.9 bels

Warranty and support

The ThinkSystem DM Series enclosures can be configured with a three-, four, or five-year Customer Replaceable Unit (CRU) and onsite limited warranty with various levels of coverage with a well-defined scope of services, including service hours, response time, term of service, and service agreement terms and conditions.

Lenovo's support services provide a sophisticated, unified support structure for a customer's data center, with an experience consistently ranked number one in customer satisfaction worldwide.

The following Lenovo support services are available:

- **Premier Support** provides a Lenovo-owned customer experience and delivers direct access to technicians skilled in hardware, software, and advanced troubleshooting, in addition to the following capabilities:
    - Direct technician-to-technician access through a dedicated phone line.
    - 24x7x365 remote support.
    - Single point of contact service.
    - End to end case management.
    - 3rd Party collaborative software support.
    - Online case tools and live chat support.
    - On-demand remote system analysis.

- **Warranty Service Levels (Preconfigured Support)** are available to meet the on-site response time targets that match the criticality of customer's systems:
    - 3, 4, or 5 years of service coverage.
    - **Foundation Service:** 9x5 service coverage with next business day onsite response.
    - **Essential Service:** 24x7 service coverage with 4-hour onsite response.
  Note: Either Foundation or Essential Service *must* be purchased with the storage system (for controller enclosures, expansion enclosures, and drive packs).

- **Managed Services**
  Lenovo Managed Services provide continuous 24x7 remote monitoring (plus 24x7 call center availability) and proactive management of a customer's data center using state of the art tools, systems, and practices by a team of highly skilled and experienced Lenovo services professionals. Quarterly reviews check error logs, verify firmware and operating system device driver levels, and software as needed. Lenovo will also maintain records of latest patches, critical updates, and firmware levels, to ensure customer's systems are providing business value through optimized performance.

- **Technical Account Management (TAM)**
  A Lenovo Technical Account Manager helps customers optimize operations of their data centers based on a deep understanding of customer's business. Customers gain direct access to a Lenovo TAM, who serves as their single point of contact to expedite service requests, provide status updates, and furnish reports to track incidents over time. Also, a TAM helps proactively make service recommendations and manage service relationship with Lenovo to make certain that customer's needs are met.

- **Health Check**
  Having a trusted partner who can perform regular and detailed health checks is central to maintaining efficiency and ensuring that customer systems and business are always running at their best. Health Check supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-Authorized Reseller.

Some regions might have different warranty terms and conditions than the standard warranty. This is due to local business practices or laws in the specific region. Local service teams can assist in explaining region-specific terms when needed. Examples of region-specific warranty terms are second or longer business day parts delivery or parts-only base warranty.

If warranty terms and conditions include onsite labor for repair or replacement of parts, Lenovo will dispatch a service technician to the customer site to perform the replacement. Onsite labor under base warranty is limited to labor for replacement of parts that have been determined to be field-replaceable units (FRUs). Parts that are determined to be customer-replaceable units (CRUs) do not include onsite labor under base warranty.

If warranty terms include parts-only base warranty, Lenovo is responsible for delivering only replacement parts that are under base warranty (including FRUs) that will be sent to a requested location for self-service. Parts-only service does not include a service technician being dispatched onsite. Parts must be changed at customer's own cost and labor and defective parts must be returned following the instructions supplied with the spare parts.

Lenovo support services are region-specific. Not all support services are available in every region. For information about Lenovo support services that are available in a specific region, refer to the following resources:

- Service part numbers in Data Center Solution Configurator (DCSC):
  http://dcsc.lenovo.com/#/services
- Lenovo Services Availability Locator
  https://lenovolocator.com/

For service definitions, region-specific details, and service limitations, refer to the following documents:

- Lenovo Statement of Limited Warranty for Data Center Group (DCG) Servers and System Storage
  http://pcsupport.lenovo.com/us/en/solutions/ht503310
- Lenovo Data Center Services Agreement
  http://support.lenovo.com/us/en/solutions/ht116628

Services

Lenovo Services is a dedicated partner to customer success. Lenovo's goal for customers is to reduce capital outlays, mitigate IT risks, and accelerate time to productivity.

Here is a more in-depth look at what Lenovo can do for their customers:

- **Asset Recovery Services**
  Asset Recovery Services (ARS) helps customers recover the maximum value from their end-of-life equipment in a cost-effective and secure way. On top of simplifying the transition from old to new equipment, ARS mitigates environmental and data security risks associated with data center equipment disposal. Lenovo ARS is a cash-back solution for equipment based on its remaining market value, yielding maximum value from aging assets and lowering total cost of ownership for customers.

- **Assessment Services**
  An assessment helps solve customer IT challenges through an onsite, multi-day session with a Lenovo technology expert. Lenovo performs a tools-based assessment which provides a comprehensive and thorough review of a company's environment and technology systems. In addition to the technology-based functional requirements, the consultant also discusses and records the non-functional business requirements, challenges, and constraints. Assessments help organizations, no matter how large or small, get a better return on their IT investment and overcome challenges in the ever-changing technology landscape.

- **Design Services**
  Professional Services consultants perform infrastructure design and implementation planning to support customer's strategy. The high-level architectures provided by the assessment service are turned into low level designs and wiring diagrams, which are reviewed and approved prior to implementation. The implementation plan will demonstrate an outcome-based proposal to provide business capabilities through infrastructure with a risk-mitigated project plan.

- **Basic Hardware Installation**
  Lenovo experts can seamlessly manage the physical installation of customer's server, storage, or networking hardware. Working at a time convenient for the customer (business hours or off shift), the technician will unpack and inspect the systems on customer site, install options, mount in a rack cabinet, connect to power and network, check and update firmware to the latest levels, verify operation, and dispose of the packaging, allowing customers to focus on other priorities.

- **Deployment Services**
  When investing in new IT infrastructures, customers need to ensure that their business will see quick time to value with little to no disruption. Lenovo deployments are designed by development and engineering teams who know Lenovo products and solutions better than anyone else, and Lenovo technicians own the process from delivery to completion. Lenovo will conduct remote preparation and planning, configure and integrate systems, validate systems, verify and update appliance firmware, train on administrative tasks, and provide post-deployment documentation. Customer's IT teams leverage Lenovo skills to enable IT staff to transform with higher level roles and tasks.

- **Integration, Migration, and Expansion Services**
  Integration, Migration, and Expansion Services allow to move existing physical and virtual workloads easily, or to determine technical requirements to support increased workloads while maximizing performance. These services include tuning, validation, and documenting ongoing run processes, and they leverage migration assessment planning documents to perform necessary migrations.

Some service options may not be available in every region. For more information about Lenovo service offerings that are available in a specific region, contact a local Lenovo sales representative or business partner.

Regulatory compliance

The ThinkSystem DM Series enclosures conform to the following regulations:

- United States: FCC Part 15, Class A; UL 60950-1
- Canada: ICES-003, Class A; CAN/CSA-C22.2 60950-1
- Mexico NOM
- European Union: CE Mark (EN55032 Class A, EN55024, IEC/EN60950-1); ROHS Directive 2011/65/EU
- Russia, Kazakhstan, Belarus: EAC
- China: CCC GB 4943.1, GB 17625.1, GB 9254 Class A; CELP; CECP
- Japan: VCCI, Class A
- Taiwan: BSMI CNS 13438, Class A; CNS 14336-1
- Korea KN32/35, Class A
- Australia/New Zealand: AS/NZS CISPR 22 Class A

Interoperability

Lenovo provides end-to-end storage compatibility testing to deliver interoperability throughout the network. The ThinkSystem DM5000F Unified Flash Storage Array supports attachment to Lenovo servers by using NAS (NFS and CIFS/SMB), iSCSI, and Fibre Channel storage connectivity.

The following sections list adapters and Ethernet LAN and FC SAN switches that are currently offered by Lenovo that can be used with the ThinkSystem DM5000F Flash Storage Array in IT solutions:

- Adapters
- Cluster interconnect
- Ethernet LAN switches
- Fibre Channel SAN switches

Note: Tables that are provided in these sections are for ordering reference purposes only.

For end-to-end storage configuration support, refer to the Lenovo Storage Interoperation Center (LSIC): https://datacentersupport.lenovo.com/us/en/lsic

Use the LSIC to select the known components of your configuration and then get a list all other supported combinations, with details about supported hardware, firmware, operating systems, and drivers, plus any additional configuration notes. View results on screen or export them to Excel.

Adapters

This section lists the adapters for the following types of storage connectivity:
- NAS and iSCSI connectivity
- Fibre Channel connectivity

NAS and iSCSI connectivity

The ThinkSystem DM5000F supports NAS and iSCSI attachments via standard 1 Gb and 10 Gb Ethernet connections (direct attach or switch-based). Any compatible Ethernet switch, including Lenovo ThinkSystem and RackSwitch Ethernet switches and embedded Flex System Ethernet I/O modules, can be used to provide NAS and iSCSI connectivity for the ThinkSystem DM5000F storage.

With software iSCSI initiators, any supported 1 Gb or 10 Gb Ethernet adapter for Lenovo servers is compatible with the ThinkSystem DM5000F NAS and iSCSI storage.

Fibre Channel connectivity

The ThinkSystem DM5000F supports FC switch-based attachments. Lenovo B Series and DB Series FC SAN switches and directors can be used to provide FC connectivity.

Currently available FC adapters for Lenovo servers that are compatible with the ThinkSystem DM5000F FC storage are listed in the following table. Other FC HBAs also might be supported (see the Interoperability Matrix for details).

Table 15. Fibre Channel adapters

Description	Part number
ThinkSystem HBAs: 32 Gb FC (8/16/32 Gb FC connectivity)	
ThinkSystem Emulex LPe35000 32Gb 1-port PCIe Fibre Channel Adapter	4XC7A08250
ThinkSystem Emulex LPe35002 32Gb 2-port PCIe Fibre Channel Adapter	4XC7A08251
ThinkSystem Emulex LPe32000-M6-LP PCIe 32Gb 1-Port SFP+ Fibre Channel Adapter	7ZT7A00517
ThinkSystem Emulex LPe32002-M6-LP PCIe 32Gb 2-Port SFP+ Fibre Channel Adapter	7ZT7A00519
ThinkSystem QLogic QLE2740 PCIe 32Gb 1-Port SFP+ Fibre Channel Adapter	7ZT7A00516
ThinkSystem QLogic QLE2742 PCIe 32Gb 2-Port SFP+ Fibre Channel Adapter	7ZT7A00518
System x HBAs: 16 Gb FC	
Emulex 16Gb Gen6 FC Single-port HBA (LPe31000)	01CV830
Emulex 16Gb Gen6 FC Dual-port HBA (LPe31002)	01CV840
Emulex 16Gb FC Single-port HBA (LPe16000)	81Y1655
Emulex 16Gb FC Dual-port HBA (LPe16002)	81Y1662
QLogic 16Gb Enhanced Gen5 FC Single-port HBA (QLE2690)	01CV750
QLogic 16Gb Enhanced Gen5 FC Dual-port HBA (QLE2692)	01CV760
QLogic 16Gb FC Single-port HBA (QLE2660)	00Y3337
QLogic 16Gb FC Dual-port HBA (QLE2662)	00Y3341
Flex System HBAs: 16 Gb FC	

Description	Part number
ThinkSystem Emulex LPm16002B-L Mezz 16Gb 2-Port Fibre Channel Adapter	7ZT7A00521
ThinkSystem Emulex LPm16004B-L Mezz 16Gb 4-Port Fibre Channel Adapter	7ZT7A00522
ThinkSystem QLogic QML2692 Mezz 16Gb 2-Port Fibre Channel Adapter	7ZT7A00520

Cluster interconnect

The following table lists the Ethernet storage switch that can be used with the ThinkSystem DM5000F All Flash Storage Array for cluster interconnect and MetroCluster IP configurations.

Table 16. Ethernet storage switch

Description	Part number
BES-53248 Ethernet Storage Switch: 16x SFP ports and 2x QSFP ports active, 2 PS (CTO only)	7D2SCTO1WW

For more information, see the BES-53248 Ethernet Storage Switch for Lenovo Product Guide:
http://lenovopress.com/lp1226

Ethernet LAN switches

The following table lists currently available embedded Ethernet switches and pass-thru modules for Flex System that can be used with the ThinkSystem DM5000F Unified Flash Storage Array in IT solutions.

Table 18. Embedded Ethernet switches for Flex System

Description	Part number
10 Gb Ethernet (10 GbE connectivity; NAS and iSCSI)	
Lenovo Flex System Fabric EN4093R 10Gb Scalable Switch	00FM514
Lenovo Flex System SI4091 10Gb System Interconnect Module	00FE327
Lenovo Flex System Fabric SI4093 System Interconnect Module	00FM518
25 Gb Ethernet (10 GbE connectivity out of an SFP28 port; NAS and iSCSI)	
Lenovo ThinkSystem NE2552E Flex Switch	4SG7A08868
Pass-thru modules (10 GbE connectivity [require a compatible external switch]; NAS and iSCSI)	
Lenovo Flex System EN4091 10Gb Ethernet Pass-thru	88Y6043

For more information, see the list of Product Guides in the Blade Network Modules category:
http://lenovopress.com/servers/blades/networkmodule#rt=product-guide

Fibre Channel SAN switches

Lenovo offers the ThinkSystem DB Series of Fibre Channel SAN switches and directors for high-performance storage expansion. See the DB Series product guides for models and configuration options:

- ThinkSystem DB Series SAN Switches and Directors:
  https://lenovopress.com/storage/switches/rack#rt=product-guide

Rack cabinets

The following table lists the supported rack cabinets.

Table 19. Rack cabinets

Part number	Description
93072RX	25U Standard Rack
93072PX	25U Static S2 Standard Rack
93634PX	42U 1100mm Dynamic Rack
93634EX	42U 1100mm Dynamic Expansion Rack
93604PX	42U 1200mm Deep Dynamic Rack
93614PX	42U 1200mm Deep Static Rack
93084EX	42U Enterprise Expansion Rack
93084PX	42U Enterprise Rack
93074RX	42U Standard Rack

For specifications about these racks, see the Lenovo Rack Cabinet Reference, available from: https://lenovopress.com/lp1287-lenovo-rack-cabinet-reference

For more information, see the list of Product Guides in the Rack cabinets category: https://lenovopress.com/servers/options/racks

Power distribution units

The following table lists the power distribution units (PDUs) that are offered by Lenovo.

Table 20. Power distribution units

Part number	Description
0U Basic PDUs	
00YJ776	0U 36 C13/6 C19 24A/200-240V 1 Phase PDU with NEMA L6-30P line cord
00YJ777	0U 36 C13/6 C19 32A/200-240V 1 Phase PDU with IEC60309 332P6 line cord
00YJ778	0U 21 C13/12 C19 32A/200-240V/346-415V 3 Phase PDU with IEC60309 532P6 line cord
00YJ779	0U 21 C13/12 C19 48A/200-240V 3 Phase PDU with IEC60309 460P9 line cord
Switched and Monitored PDUs	
00YJ780	0U 20 C13/4 C19 Switched and Monitored 32A/200-240V/1Ph PDU w/ IEC60309 332P6 line cord
00YJ781	0U 20 C13/4 C19 Switched and Monitored 24A/200-240V/1Ph PDU w/ NEMA L6-30P line cord
00YJ782	0U 18 C13/6 C19 Switched / Monitored 32A/200-240V/346-415V/3Ph PDU w/ IEC60309 532P6 cord
00YJ783	0U 12 C13/12 C19 Switched and Monitored 48A/200-240V/3Ph PDU w/ IEC60309 460P9 line cord
46M4003	1U 9 C19/3 C13 Switched and Monitored 60A 3 Phase PDU with IEC 309 3P+Gnd line cord

Part number	Description
46M4004	1U 12 C13 Switched and Monitored DPI PDU (without line cord)
46M4005	1U 12 C13 Switched and Monitored 60A 3 Phase PDU with IEC 309 3P+Gnd line cord
Ultra Density Enterprise PDUs (9x IEC 320 C13 + 3x IEC 320 C19 outlets)	
71762NX	Ultra Density Enterprise C19/C13 PDU Module (without line cord)
71763NU	Ultra Density Enterprise C19/C13 PDU 60A/208V/3ph with IEC 309 3P+Gnd line cord
C13 Enterprise PDUs (12x IEC 320 C13 outlets)	
39M2816	DPI C13 Enterprise PDU+ (without line cord)
39Y8941	DPI Single Phase C13 Enterprise PDU (without line cord)
C19 Enterprise PDUs (6x IEC 320 C19 outlets)	
39Y8948	DPI Single Phase C19 Enterprise PDU (without line cord)
39Y8923	DPI 60A 3 Phase C19 Enterprise PDU with IEC 309 3P+G (208 V) fixed line cord
Front-end PDUs (3x IEC 320 C19 outlets)	
39Y8938	DPI 30amp/125V Front-end PDU with NEMA L5-30P line cord
39Y8939	DPI 30amp/250V Front-end PDU with NEMA L6-30P line cord
39Y8934	DPI 32amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
39Y8940	DPI 60amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
39Y8935	DPI 63amp/250V Front-end PDU with IEC 309 2P+Gnd line cord
NEMA PDUs (6x NEMA 5-15R outlets)	
39Y8905	DPI 100-127V PDU with Fixed NEMA L5-15P line cord
Line cords for PDUs that ship without a line cord	
40K9611	DPI 32a Line Cord (IEC 309 3P+N+G)
40K9612	DPI 32a Line Cord (IEC 309 P+N+G)
40K9613	DPI 63a Cord (IEC 309 P+N+G)
40K9614	DPI 30a Line Cord (NEMA L6-30P)
40K9615	DPI 60a Cord (IEC 309 2P+G)
40K9617	DPI Australian/NZ 3112 Line Cord
40K9618	DPI Korean 8305 Line Cord

For more information, see the Lenovo Press documents in the PDU category:
https://lenovopress.com/servers/options/pdu

Uninterruptible power supply units

The following table lists the uninterruptible power supply (UPS) units that are offered by Lenovo.

Table 21. Uninterruptible power supply units

Part number	Description
55941AX	RT1.5kVA 2U Rack or Tower UPS (100-125VAC)
55941KX	RT1.5kVA 2U Rack or Tower UPS (200-240VAC)
55942AX	RT2.2kVA 2U Rack or Tower UPS (100-125VAC)
55942KX	RT2.2kVA 2U Rack or Tower UPS (200-240VAC)
55943AX	RT3kVA 2U Rack or Tower UPS (100-125VAC)
55943KX	RT3kVA 2U Rack or Tower UPS (200-240VAC)
55945KX	RT5kVA 3U Rack or Tower UPS (200-240VAC)
55946KX	RT6kVA 3U Rack or Tower UPS (200-240VAC)
55948KX	RT8kVA 6U Rack or Tower UPS (200-240VAC)
55949KX	RT11kVA 6U Rack or Tower UPS (200-240VAC)
55948PX	RT8kVA 6U 3:1 Phase Rack or Tower UPS (380-415VAC)
55949PX	RT11kVA 6U 3:1 Phase Rack or Tower UPS (380-415VAC)
55943KT†	ThinkSystem RT3kVA 2U Standard UPS (200-230VAC) (2x C13 10A, 2x GB 10A, 1x C19 16A outlets)
55943LT†	ThinkSystem RT3kVA 2U Long Backup UPS (200-230VAC) (2x C13 10A, 2x GB 10A, 1x C19 16A outlets)
55946KT†	ThinkSystem RT6kVA 5U UPS (200-230VAC) (2x C13 10A outlets, 1x Terminal Block output)
5594XKT†	ThinkSystem RT10kVA 5U UPS (200-230VAC) (2x C13 10A outlets, 1x Terminal Block output)

† Only available in China and countries in the Asia Pacific region.

For more information, see the list of Product Guides in the UPS category:
https://lenovopress.com/servers/options/ups

Lenovo Financial Services

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We work with businesses, non-profit organizations, governments and educational institutions to finance their entire technology solution. We focus on making it easy to do business with us. Our highly experienced team of finance professionals operates in a work culture that emphasizes the importance of providing outstanding customer service. Our systems, processes and flexible policies support our goal of providing customers with a positive experience.

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Our Premier Client services provide large accounts with special handling services to ensure these complex transactions are serviced properly. As a premier client, you have a dedicated finance specialist who manages your account through its life, from first invoice through asset return or purchase. This specialist develops an in-depth understanding of your invoice and payment requirements. For you, this dedication provides a high-quality, easy, and positive financing experience.

For your region-specific offers, please ask your Lenovo sales representative or your technology provider about the use of Lenovo Financial Services. For more information, see the following Lenovo website:

https://www.lenovo.com/us/en/landingpage/lenovo-financial-services/

Related publications and links

For more information, see the following resources:

- Lenovo Data Center SAN Storage product page
  http://www.lenovo.com/us/en/c/storage-area-network
- Lenovo Data Center Solution Configurator
  http://dcsc.lenovo.com
- ThinkSystem DM Series documentation
  http://thinksystem.lenovofiles.com/storage/help/topic/ontap_software/overview.html
- Lenovo Data Center Support - ThinkSystem DM5000F
  http://datacentersupport.lenovo.com/us/en/products/storage/lenovo-storage/thinksystem-dm5000f

Related product families

Product families related to this document are the following:

- DM Series Storage
- Lenovo Storage
- External Storage

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