

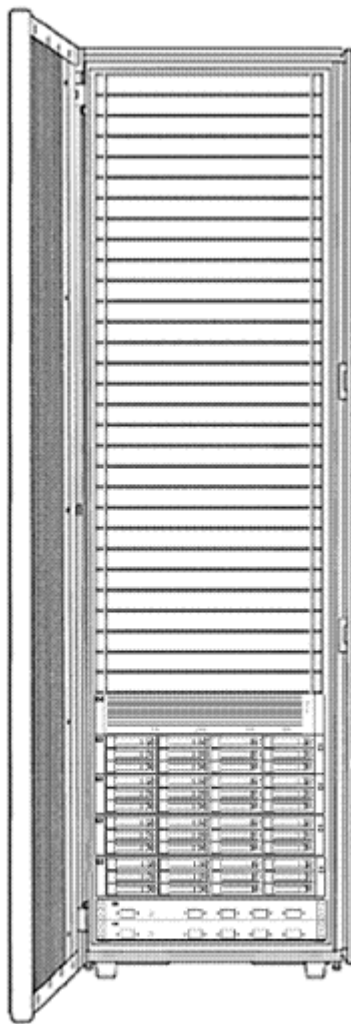
Overview

The HP StorageWorks 4400 Enterprise Virtual Array offers midsize customers a high-performance, scalable and highly available virtualized array at an affordable price point. Designed to reduce the complexity and total cost of ownership of traditional arrays, the EVA4400 is ideal for customers who are looking for a reliable and available, easy to manage, cost effective storage solution.

The EVA4400 delivers all the business benefits of virtualization, such as ease of management, superior capacity utilization, and self-tuning performance, that have made the EVA product family one of best selling arrays in its class. The affordable, easy to use EVA4400 provides broad operating system support and is built on the EVA4100/6100/8100 architecture with dual-redundant design and offering 99.999% availability. Plus, it supports the robust local and remote replication capabilities of Business Copy and Continuous Access EVA, allowing customers to configure for disaster tolerance and the ability to easily keep applications on-line during backup and restore. The EVA4400 delivers real value to customers with cost savings that include easy set up, installation and configuration, and self-repair capabilities. EVA4400 also offers tiered storage so you can match the value of data to your business needs with support for high-performing fibre channel drives or lower priced FATA drives. With the flexibility to attach to iSCSI and FC SAN networks, you can deploy networking technologies that make sense for your environment. With HP SmartStart for EVA Storage configuration utility and Command View management software and storage provisioning capabilities of Dynamic Capacity Management software, customers spend less time managing their storage and more time managing their business. EVA bundled offerings include EVA4400 Starter Kits and EVA4400 Starter Kits for HP BladeSystems which provide the easiest way to order, set up and install EVA4400.

HP offers a full spectrum of complimentary HP StorageWorks EVA hardware, software product, solutions and HP services for the EVA4400. These range from an EVA4400 Starter Kits for affordable, fast and easy small SAN deployment, EVA iSCSI Connectivity Option, Business Copy EVA, Continuous Access EVA and solution integration. In addition, the EVA warranty offering provides the base level of service to which you can add appropriate service option. HP Services provide additional offerings up to Critical Service, the support for mission critical environments.

Overview



EVA4400 2C4D

NOTE: If a customer has a specific racking requirement they should use the Factory Express option to define the configuration.

What's New

The new EVA 4400 array is the newest member of the EVA family. EVA4400 offers midsize customers a fully virtualized SAN array with enhanced performance, better capacity utilization, and easier management of on-demand storage activities, all at an affordable price. An Embedded Switch Controller option provides twenty 8Gb/s FC SAN ports for space and cost savings over external FC SAN switches. EVA4400 installs in just a few hours. This solution is the best in class option for integration with HP BladeSystem, especially in a virtual server environment. The EVA4400 is reliable and available, built on the EVA4100/6100/8100 architecture with dual-redundant design and offering 99.999% availability. Get started quickly with EVA4400 Starter Kits. For business environments that depend on applications from Microsoft, Oracle, and SAP, the EVA4400's solution blocks are configured blueprints that provide everything needed for IT Consolidation, Business Continuity and more.

Product Highlights

EVA4400

Application Environment	Oracle, SAP, Microsoft Exchange, SQL
Local Data Replication – HP StorageWorks Business Copy EVA	yes
Remote Data Replication – HP StorageWorks Continuous Access EVA	yes
Easy array management and configuration – HP StorageWorks Command View EVA	up to 16 EVAs, per instance of Command View
Application block and file storage	yes
RAID supported	Vraid1, Vraid 0+1, Vraid5, Cross Vraid
Number of controllers	2
Cache (per controller pair)	4GB
Host Connectivity	Fibre Channel, Direct Connect, iSCSI (w/ iSCSI Connectivity Kit)
Number of Host Supported (Single Path/Dual Path)	512/256
Host Ports (per controller pair)	4 (these ports are internally connected with the embedded switch model)
Host Port Speed	4Gb
SAN Ports (per controller pair with embedded switch model)	20 external ports, (plus 42 internal ports connected to controllers)
SAN Port Speed	8Gb
Device Ports(per controller pair)	4
Device Path Aggregate Bandwidth	16 Gb
Switched device shelves	1 to 8
Drives per enclosure	12
Drive types (mixed in enclosure)	High Performance Fibre Channel and Fibre Attached Technology Adapted (FATA)
Disk Drive Interface	Dual-port 4Gb/s FC-AL
Supported disks, min-max	8 to 96
Capacity	1 to 96TB
Drive capacities and speeds	400GB 10K rpm 146GB 15K rpm 300GB 15K rpm 450GB 15K rpm 1TB FATA
I/O Requests per Second (IOPs)	> 140,000*
Maximum throughput (MB/s)	1550
Battery Backup for Cache	Up to 96 hours
Virtual Controller Software (XCS)	XCS v9.0
Drive Interface	Two 4Gb/s FC-AL ports per controller in redundant pairs, two paths to each dual ported HDD
Redundant Blowers	Yes
Environmental Monitoring Unit	Yes. Monitors Power and Temperature
Regulatory approvals	UL, CSA, TUV, FCC, CE MARK, CTICK, BSMI, VCCI
Management Software	Command View EVA v8.0 used with a server in the SAN running Microsoft Windows.

Product Highlights

* More EVA4400 performance information is available at: www.hp.com/go/eva4400, Resource Library.

EVA 4400 Capabilities

- Easy to install and configure in just a few hours (for a factory configured unit) with the SmartStart configuration utility
- Virtualization abilities allow for easy management and excellent capacity utilization
- Start small and increase capacity as the business grows
- Business application and HP BladeSystem integration
- Array management with Command View
- Capacity management with Dynamic Capacity Manager
- Robust local and remote replication capabilities with Business Copy and Continuous Access EVA
- High availability with hot plug drives, power supplies, fans, and industry failover software

EVA4400 Product Packaging

The EVA4400 packaging consists of a 2U FC dual HSV300 controller assembly and 12-bay Model M6412 FC drive enclosures. The EVA4400 is also available with an embedded SAN switch for each controller, for a total of two switches per enclosure (in Q208). This SAN switch is an 8Gb/s, 10 port B-series FC switch for a total of 20 host-facing ports per EVA4400 enclosure.

EVA4400 configurations allow a wide range of configuration options, including flexible factory rack-mounting options in either a standard 42U cabinet (based on the HP 10000 G2 Series Rack or a choice of 42U extended and 36U and 22U heights).

EVA4400 is available in pre-configured Starter Kit configurations. For more information on these kits see: http://h18000.www1.hp.com/products/quickspecs/12894_div/12894_div.html

Embedded SAN Switch Options

In addition to providing twenty 8Gb/s FC SAN port connectivity, the embedded SAN Switches have optional software components for:

- Adaptive Networking
- ISL Trunking
- Advanced Performance Monitoring
- Fabric Watch
- Extended Fabric

For more information on these software component options, see:

http://h18006.www1.hp.com/storage/networking/b_switches/index.html and look for HP StorageWorks B-Series 8/8 SAN Switch information.

Multi-Vendor Platform

The EVA4400 provides support for industry-leading Operating System platforms including: HP-UX, HP OpenVMS, Windows Server 2008 Standard/Enterprise (32-bit/x64), Windows Server 2008 x64 Server Core, Windows Server 2003 Professional, Windows Server 2003 Standard/Enterprise (32/64-bit) and Extended (32/64-bit), /DataCenter (64-bit), Sun Solaris, Linux, IBM AIX, Novell NetWare, VMware, and Macintosh.

NOTE: See [Operating System, Cluster and High Availability Compatibility matrix for Operating System version detail](#).

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Designed for No-Single-Point-of-Failure The EVA family's redundant architecture and value added software is designed to eliminate single-points-of-failure from server to storage in clustered or single server configurations with multi-pathing.

HP SmartStart for EVA configuration utility The EVA4400 is easily installable in a few to several hours, depending on the complexity of the configuration, using HP SmartStart configuration utility for EVA Storage. This software installs HBA drivers, Multi-pathing I/O (MPIO) drivers, Command View EVA, the Storage System Scripting Utility (SSSU) for Windows, Command View EVAperf, and helps provision the storage.

Installation and Startup For more complex environments, an Installation & Start-up service is recommended or may be required. HP recommends the purchase of the following Installation & Startup services:

- For an EVA4400 into heterogeneous server environments, including installation of controllers, drive enclosures, disk drives, installation of Command View and HP's Remote Connectivity Support Pack (RSP), purchase the EVA4400 Installation and Startup Service - HA114A1 58D.
- For factory configured, factory racked EVA orders and when final installation of just the pre-configured EVA hardware at the customer site is required, purchase the Basic I&S service - HA113A1 58D.
- For factory configured, factory racked EVA orders, without an existing Command View management appliance, purchase the Command View Installation and Startup - HA124A1 5AS. This service includes LUN design and implementation, ISEE/WEBES/RDC tools, and customer orientation training.
- For Continuous Access configurations, purchase the HP Data Replication Solution Service-Continuous Access.*
- For Replication Solutions Manager, purchase the HP Data Replication Solution Service -- Continuous Access EVA or Business Copy EVA.

* In Americas the EVA Replication Workload Profiler (RWP) process is also required.

NOTE: Customers who have completed the necessary training or who have gained the necessary experience with these environments may decide to not purchase the recommended Installation and Startup services. However some installation and startup services are required.

HP requires the purchase of Installation & Startup services when using:

- Storage Essentials, purchase the Storage Essentials Solution Service.
- Continuous Access, purchase the HP Data Replication Solution Service Continuous Access EVA.

NOTE: A comprehensive list of Installation & Start-up services can be found at:
www.hp.com/hps/storage

Product Highlights

Remote Replication Solutions

(Software options)

HP StorageWorks Continuous Access provides disaster tolerant replication across a Fibre Channel SAN. Continuous Access EVA performs real-time replication between EVA4400s. Continuous Access EVA provides the highest level of FC SAN data protection to customers in order to meet disaster tolerant business continuity implementation goals. For additional information about Continuous Access EVA visit: <http://h18006.www1.hp.com/storage/software.html>

HP StorageWorks Disaster Tolerant Solution for mySAP Business Suite on EVA offers a business continuance solution for SAP environments, where data integrity and value added functionality are high priorities. Best practices for implementing remote mirroring of an SAP database as part of an overall data protection strategy with SAP applications can be found at:

<http://h18006.www1.hp.com/products/storageworks/solutions/dtmysapeva/index.html>

The HP StorageWorks IP Distance Gateway provides SAN over WAN connectivity for protecting and replicating data between EVA systems. By connecting islands of SANs over WANs, the IP Distance Gateway enables CA replication (Asynchronous and Synchronous), SAN device sharing, data migration and other long distance data services. At the core of providing long distance data services is the ability to copy, move and replicate data locally and over long distances. However, SANs have limited distance capabilities (10km) and IT managers need to share, protect and move data over greater distances than 10km, routers and switches that link SANs over IP WANs is the weapon of choice for most IT managers.

The IP Distance Gateway uses the FCIP (Fibre Channel Internet Protocol) standard to extend SAN connectivity over the WAN.

- Low Cost SAN over WAN Connectivity
- High Performance with data compression and load balancing
- Support for FCIP for SAN extension
- Bridges SANs for all FC Fabrics
- Supports two Ethernet and two Fibre Channel ports
- Concurrent FC and IP traffic in High Availability mode
- Integrated management with HP StorageWorks mpx Manager
- Supports High Availability Options
- Fabric and Direct Attach support

http://h18006.www1.hp.com/storage/disk_storage/index.html

Local Replication Solutions

(Software options)

The HP StorageWorks Business Copy is a local replication application for the EVA family. It incorporates Virtually Capacity-free Snapshot (Vsnaps), standard snapshots and Snapclone capabilities. Business Copy EVA creates point-in-time copies of storage volumes, called Business Continuance Volumes (BCVs) using the snapshot and cloning capabilities of the array firmware and provides multi-array local mirror management. This product is indispensable for critical data center operations such as non-disruptive backups, frequent snapshots of high value databases, and data mining. The bottom line benefits include improved disk capacity utilization and increased business continuity, data availability, and productivity savings. Additional features include licensing based on replicated (not total raw) capacity and a new improved management interface.

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Replication Management HP Business Copy EVA and HP Continuous Access EVA comes complete with HP Replication Solutions Manager, a graphical user interface and scripting environment, that greatly simplifies storage management by creating, running, and managing storage replication jobs using controller based snapshots, clones and remote mirroring.

With HP Replication Solutions Manager users easily can manage both remote and local replication across the full EVA product family. By virtually removing the complexity associated with both small and large replication environments, point-in-time copies and remote replication are managed and configured with just a few mouse clicks. To assist the user, Information on the replication environment is presented in a variety of views, including an interactive topology manager that allows each user to select their viewing preference. In addition, HP Replication Solutions Manager provides a scripting interface for additional flexibility.

Application Integration with Oracle As an option to HP Business Copy EVA, the user can simply replicate an Oracle database. HP Replication Solutions Manager will provide a graphical interface to view the components of the database to be replicated, and allow selection of a specified database. The replication manager will automatically suspend the Oracle application, and take a point in time copy (local or remote) of all associated array virtual disks. The replication manager will provide the option to restart the original Oracle database after the replicas have been initiated on the array. The user will be able to utilize the replication manager to present the replica to another host.

Capacity Management HP StorageWorks EVA Dynamic Capacity Management Software is a comprehensive software solution that automates storage provisioning and improves capacity utilization on the HP StorageWorks Enterprise Virtual Array (EVA) family. Designed for the enterprise market, EVA Dynamic Capacity Management Software uses advanced automation to automatically "right-size" the file system and storage volumes to ensure the highest levels of capacity utilization are achieved while reducing ongoing storage administration needs. For more information about DCM, please see the following:
http://h18000.www1.hp.com/products/storage/software/eva_dcm/index.html

Application Solutions The EVA4400 is the ideal solution for customers running Oracle, Exchange, SAP environments and those customers who are deploying virtual server technologies like VMware. Here's a description of two such solutions:

- JD Edwards

The HP and JD Edwards EnterpriseOne solution leveraging the HP BladeSystem and HP StorageWorks EVA4400, offers a single database and pre-integrated applications that help companies manage the core processes involving finances, people and equipment enabling them to make the best use of information and resources throughout the business. The HP and JD Edwards EnterpriseOne solution provides capabilities across a breadth of business processes, including customer relationship management, enterprise resource planning, supply chain management and supplier relationship management.

- Oracle E-Business Suite (EBS)

Designed to support the global economy (as well as mid-market companies with complex requirements), Oracle® E-Business Suite (EBS) on the HP BladeSystem server and the HP StorageWorks EVA4400 helps users think globally to make better decisions; work globally to be more competitive; and manage globally to lower costs, enhance security and increase performance. This right-sized, affordable business

Product Highlights

technology is built on a unified architecture with a single Oracle Database-providing a comprehensive, integrated set of business management and planning applications that allow organizations to manage their end-to end operations.

For additional tested, industry leading configurations built on the EVA4400 and HP's Blade and Rack Servers, visit: <http://h18006.www1.hp.com/products/storageworks/eva4400sb/index.html>

EVA with HP Storage Essentials Storage Resource Management Software Suite

HP Storage Essentials Enterprise Suite and HP Storage Essentials Standard Edition SRM Software integrate with HP Systems Insight Manager to provide end-to-end advanced server and storage management capabilities. HP Storage Essentials SRM Suite software features a base management console and an expanding portfolio of value-add plug-in software to assist in managing EVA in heterogeneous SANs across the enterprise.

HP Storage Essentials Suite delivers integrated heterogeneous and multivendor functionality for network (Arrays, DAS, SAN, NAS, HBAs, switches) management, storage resource management, reporting, business application and backup monitoring, capacity metering, provisioning and application infrastructure monitoring.

<http://h18006.www1.hp.com/products/storage/software/e-suite/index.html>

HP Standard Edition SRM Software and EVA

HP Storage Essentials Standard Edition Storage Resource Management Software and Systems Insight Manager with Command View EVA software provides a total solution that allows midsize businesses with limited IT staff to see the big picture (storage-servers-infrastructure) thereby reducing SAN complexity by depending on Excel spreadsheets or whiteboards to track and manage SAN storage and infrastructure. It supports Windows and Linux servers with small to medium HP storage based SANs including HP EVA, HP MSA, HP NAS, HP EML Tape, HBAs and fabric devices. HP Standard Edition SRM Software unified server and storage tool-set automates complex and manual storage process and tasks with auto discovery, visualization and topology mapping for quick device identification, integrated NAS and SAN management, business application monitoring including Oracle, Microsoft SQL, Sybase, InterSystems Caché, Microsoft Exchange Server and SAP Adaptive Computing Controller (ACC) environments path dependency identification, and end-to-end EVA SAN performance monitoring and analysis. For more information on HP Storage Essentials SRM Standard Edition Software visit:

<http://h18006.www1.hp.com/products/storage/software/std-suite/index.html>

HP Storage Essentials SRM Performance Pack Software and EVA (end-to end EVA SAN Performance Management)

HP Storage Essentials SRM Performance Pack Software combined with Storage Essentials SRM Enterprise Edition Software monitors performance along the complete path of business applications through underlying storage area networks (SAN) components, including host server, host bus adapter (HBA), fabric switch and Enterprise Virtual Array. A unified and simplified interface, helps EVA administrators increase efficiency, troubleshoot performance bottlenecks faster, and quickly visualize the big performance picture of their EVA storage, hosts and SAN infrastructure with real-time monitoring, historical trend analysis and trend extrapolation.

The SRM Performance Pack Software can be ordered separately on a per EVA basis for existing Storage Essentials SRM Enterprise Edition SRM customers, and for Storage Essentials SRM Standard Edition customers the SRM Standard Edition LTU includes licensing to monitor up to 3 HP EVAs. For more information on HP Storage Essentials SRM Standard Edition Software visit:

<http://h18006.www1.hp.com/products/storage/software/std-suite/index.html>

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HP StorageWorks 12000 Virtual Library System EVA Gateway Expanding the power of the HP StorageWorks Enterprise Virtual Array (EVA), the HP StorageWorks 12000 Virtual Library System EVA Gateway accelerates backup performance in complex SAN environments while improving overall reliability. Integrating seamlessly into existing backup applications and processes by emulating popular tape libraries and tape drive formats, the HP VLS12000 EVA Gateway matches the existing data protection environment, removing the need to change backup software or monitoring policies. Additionally, because the VLS EVA Gateway uses HP EVAs as the storage pool, ease of use is maintained throughout the system. By emulating multiple tape drives simultaneously, more backup jobs can be done in parallel resulting in reduced backup times and, because the data resides on disk, single file restores are exceptionally fast.

The HP Virtual Library System EVA Gateway simplifies your SAN environment by providing more virtual devices and leveraging existing switches and HP EVA infrastructure. The result is the ability to vastly increase scale yet reduce the complexity of shared storage while maintaining the manageability of the system. As your environment changes, the HP Virtual Library System EVA Gateway adapts to it - host masking and mapping ensure that only the appropriate hosts have access to the HP Virtual Library System.

The HP Virtual Library System EVA Gateway offers advanced features such as Automigration which allows users to move data under the control of the VLS from the VLS storage to tape or another VLS. The VLS EVA Gateway will also be able to take advantage of data deduplication when that feature is launched in early 2008. For more information on the VLS EVA Gateway, please visit the link below:
http://h18006.www1.hp.com/storage/disk_storage/disk_to_disk/vls/12000vls/index.html

EVA iSCSI Connectivity EVA4400 iSCSI support is available through the EVA4400 iSCSI Connectivity Option. This powerful solution provides iSCSI connectivity to an EVA4400 utilizing the EVA's existing Fibre Channel infrastructure.

The HP StorageWorks EVA4400 iSCSI Connectivity Option extends the advantages of Fibre Channel SANs into smaller departments and remote locations. This EVA4400 option allows customers to incorporate iSCSI servers within SANs without requiring additional storage arrays or management costs. Use the EVA's Command View software to manage the iSCSI connectivity to the array and mount the iSCSI device in the same rack as the array. For small-SAN deployment, the EVA4400 Starter Kit with the iSCSI Connectivity Option provides an affordable, robust and highly available simple iSCSI solution for smaller budgets.

For more information and operating system support:
<http://h18006.www1.hp.com/products/storageworks/evaiscsiconnect/index.html>

The EVA also supports select ProLiant Storage Servers (i.e. NAS) connected as file/print/iSCSI gateways. The ProLiant DL380 G5 x64 SAN Storage Server and DL585 G2 Storage Server each feature Microsoft's Windows Unified Data Storage Server 2003 operating system that includes Microsoft iSCSI Software Target standard, while other DL380 G5 Storage Server models offer optional support for Microsoft iSCSI Software Target. Microsoft iSCSI Software Target leverages existing management expertise and inexpensive Ethernet infrastructure to deliver IP-based block access to an EVA or Fibre Channel SAN. So ProLiant Storage Servers with iSCSI target functionality not only add file and print services to your EVA investment, but they help you save even more by enabling tiered (Fibre Channel and iSCSI) block access for application servers.

In addition, any ProLiant DL380 G5 Storage Server or DL585 G2 Storage Server is a perfect platform from which to run Command View EVA. You stretch your investment even further when you host EVA management, file and print services, and iSCSI connectivity all from the same ProLiant Storage Server gateway solution.

Product Highlights

For more information:

<http://h18006.www1.hp.com/storage/nas.html>

<http://www.hp.com/go/storageservers>

EVA File Services

HP StorageWorks Enterprise Virtual Array File Services (EVA-File Services) adds high performance file serving to the EVA4400 array. With EVA File Services the EVA4400 becomes a unified block and file storage solution. It can serve both block and file data concurrently with high availability and scalable performance. The EVA4400-File Services is supported by a powerfully simple suite of management software making it easy for users to achieve high levels of productivity.

The EVA4400-File Services is designed for mid-range and enterprise customers wanting a single storage solution for their block and file data, improved storage utilization, scalable throughput performance to meet application specific demands for consistent high transaction I/O, easy capacity expansion, instantaneous replication, simplified storage administration and high availability. Because the EVA4400 File Services can serve both block and file data concurrently with high availability and scalable performance, customers can consolidate their individual silos of storage to gain flexibility, reduce IT costs and complexity as compared to traditionally architected storage solutions.

The EVA4400 File Services supports both CIFS (windows) and NFS file serving. EVA4400 File Services is delivered as an easy to install, easy to manage and easy to support solutions that helps customers lower their TCO and minimize the complexity of their storage environment.

The EVA4400 File Services includes 2 File Servers nodes, redundant HP StorageWorks 4/8 Base SAN Switches, 1 HP ProCurve Ethernet switch, 16 HP 4Gb Short Wave Transceivers, Ethernet interconnect cables between the internal modules, FC interconnect cables between the internal modules, power cords for all modules, and mounting hardware for all modules, installation and startup.

For more information:

http://h18000.www1.hp.com/products/quickspecs/12667_div/12667_div.html

<http://h18006.www1.hp.com/products/storageworks>

NOTE: EVA4400 File Services is factory integrated and requires the purchase of an EVA4400.

EVA with HP Systems Insight Manager Software

HP SIM is the foundation for HP's unified server-storage strategy - it is packaged as value add software with EVA, it's a management application and is derived from the heritage of Compaq Insight Manager, HP Tootools, and HP Servicecontrol. HP SIM runs on HP Windows, Linux, and HP-UX and provides discovery and identification, fault management, security administration, asset reporting, and centralized configuration management across heterogeneous servers, storage and infrastructure. HP SIM is easily extensible, integrating other HP management products and value-add plug-ins such as the ProLiant Essentials, Integrity Essentials, and Server Essentials.

HP SIM relies on industry standards like SMI-S, SNMP, SSH, WBEM, and WMI to detect and report heterogeneous device attributes. HP SIM may also be configured to launch array specific applications for configuration, reporting and replication. For more information on HP Systems Insight Manager see: <http://www.docs.hp.com/en/netsys.html>

Product Highlights

Single-pathing (Single HBA per host)

Single-pathing (or single HBA per host) support is provided for all supported operating systems (but may be version dependent). Use of single-pathing, which does not offer a redundant path option, should be used with care. Failure of the single HBA will result in loss of access for that host until the HBA is replaced.

Enclosure Capacity

The EVA4400 provides one of the highest density disk storage solutions in its class of product. The EVA4400 can be configured in 18U of rack space with eight 2U 12-bay M6412 FC disk enclosures for a maximum capacity of 96 disk drives and a maximum storage capacity of 96 TB of disk capacity. The EVA4400 supports the HP 10000 G2 series racks.

10K rpm Drive Support

The EVA supports the 400GB 10K rpm dual-ported 4 Gb/s FC disk. The EVA4400 will support up to 96 disk drives. The EVA4400 array will support single or mixed drive capacities and types (high performance and FATA) within an enclosure. HP recommends using the same drive type (the same capacity) within a disk group because virtualization allocates space proportionate to the highest capacity drive with in the group. A minimum of eight high performance Fibre Channel drives are required in a configuration using high performance drives.

15K rpm Drive Support

The EVA also supports 146GB, 300GB, and 450GB 15K rpm dual-ported 4 Gb/s FC disk drives. The EVA arrays will support single or mixed drive capacities and types (high performance and FATA) within an enclosure. HP recommends using the same drive type (the same capacity) within a disk group because virtualization allocates space proportionate to the highest capacity drive within the group. A minimum of eight high performance Fibre Channel drives are required in a configuration using high performance drives.

FATA Drive Support

The EVA supports 1TB dual ported 4 Gb/s Fibre Attached Technology Adapted (FATA) disks. An EVA will support a full configuration of FATA disk drives. The EVA4400 Starter Kits and the EVA4400 can be configured with any combination of FATA and high performance disk drives; total raw capacity will vary based upon the redundancy (Vraid) selected. A minimum of eight FATA drives are required in a configuration using FATA drives.

FATA drives are designed for lower duty cycle applications such as near on-line data replication for back-up. These drives should not be used as a replacement for EVA high performance, standard duty cycle, Fibre Channel drives. Doing so could shorten the life of the drive.

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Fibre Channel Technology

The EVA4400 models are 4Gb/s FC Switched Fabric enabled and are compatible with 8Gb/s, 4Gb/s or 2Gb/s FC Switched Fabric SANs with XCS v9.0. They can co-exist in the same FC SAN with EVA3000/5000 or EVA4x00/6x00/8x00 FC storage solutions and many other SAN devices. The EVA4400 with embedded switch model is 8Gb/s FC ready with XCS v9.0. The embedded switch is an 8Gb/s, 10 port B-series SAN switch for a total of 20 ports per controller enclosure.

The EVA4400 takes advantage of the benefits of Fibre Channel (FC) in distance, performance and connectivity. The use of optical Fibre cabling allows distances between connected segments of a SAN to be up to 500 meters @ 1 Gb/s; 300 meters @ 2 Gb/s using short wave multi-mode, 150 meters @ 4 Gb/s and up to 10 kilometers (6.21 miles) @ 1 Gb/s when using long wave cable. Storage Area Networks (SANs) can be constructed using FC switches/directors for fabric connectivity. HP StorageWorks SAN B-series and C-series switches and directors provide exceptional connectivity while increasing the effective bandwidth of the network. Supported SAN features include Zoning for communication isolation and Inter-Switch Links (hops) up to 10 km.

For more information on specific support specifications see the following SAN Infrastructure URL:
<http://h18006.www1.hp.com/storage/saninfrastructure/switches.html>

Transfer Speeds

The EVA4400 Starter Kits and EVA4400 have two FC host ports per HSV300 or HSV300-S controller; four for a controller pair. Each controller-to-host interface is 4 Gb/s. The HSV300 and HSV300-S controllers are compatible with 2 Gb/s and 4 Gb/s FC switches (if required), HBAs, servers and other storage solutions.

Each EVA controller pair interfaces with the M6412 drive enclosures. With 2 device ports per controller and dual FC I/O modules per drive enclosure, each controller has two connections to each FC drive A and B port. So each controller has a redundant path to each drive.

Easy Installation

The EVA4400 can ship from the factory fully configured. After unpacking, it can be plugged into power sources, connected to the FC SAN, enabled and configured using HP SmartStart for EVA Storage and Command View EVA and it is ready for use. Installation and start-up services are not required but are available separately.

High Availability/ Fault Tolerance/ Hot pluggable support

All EVA4400's are configured with dual HSV controllers that operate in a redundant mode. Each EVA4400 controller has two FC device ports. For EVA4400, in the event of a path failure, the alternate paths to the controller can be utilized with the use of multi-path software in the Operating System or in Secure Path software.

On the EVA4400, each port connects to one FC I/O module on a drive enclosure. Up to eight drive enclosures can be connected in a FC loop arrangement with a controller pair and connect to one port of up to 96 drives. With the two FC ports per controller, each controller can connect to both ports on up to 96 disk drives for redundant paths to all 96 drives.

The HSV300 controllers also have dual redundant hot plug power supplies and dual redundant hot plug blowers. Each controller has hot plug cache batteries to maintain cache contents for up to 96 hours in case of a total power failure.

The M6412 FC drive enclosure has dual redundant hot plug FC I/O modules that allow the controllers to distribute I/Os between the two modules and provides redundant paths should either FC I/O module become unavailable. The enclosure also has dual redundant hot plug power supplies and dual hot plug blowers. Environmental Monitoring Unit (EMU) functionality is built into the I/O module in the enclosure

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and monitors and reports the condition of the power supplies and fans.

The FC and FATA disk drives have dual FC ports which can be redundantly accessed by each controller. The drives are hot plug. The drives can be configured, using redundant Vraid1 or Vraid5 protection, so that a drive failure will not cause loss of data. Optional virtual sparing can be configured so that a drive failure will trigger an automatic rebuild of the Vraid1 or Vraid5 protection using the virtual spare.

All EVAs have dual redundant power distribution. Two independent power cords distribute power through two Power Distribution Units (PDUs) to each side of the EVA cabinets and to each power supply of the controllers and to each power supply of the drive enclosures. Each cabinet power cord can be connected to independent power sources. For maximum availability, a customer should provide redundant power from independent power circuit breakers, independent power lines from the power company and even independent power companies.

The EVA4400 with embedded switch model also includes two 10 port 8Gb/s FC SAN B-series switches.

EVA Manageability

HP StorageWorks Command View EVA provides the capability to manage the EVA Array family in a SAN or direct connect Fibre Channel host attach configuration. HP Command View EVA software runs on a variety of server configurations using Windows Server 2003. ProLiant DL380 G5 and DL585 G2 Storage Servers are the perfect platforms from which to run Command View EVA. ProLiant Storage Server gateway models (including the DL380 G5 x64 SAN Storage Server and DL585 G2 Storage Server) allow you to stretch your investment by combining EVA management, file and print services, and iSCSI connectivity all on the same platform.

The powerful Command View EVA provides an easy mechanism to manage up to 16 EVA units in a SAN configuration. Industry leading security enhancements in Command View now allows administrators to take advantage of Windows domains and local groups. Command View integrates with Windows Active Directory to authorize and authenticate users. In addition, all user actions and events that change system state are logged. Administrators can now use the audit logging capabilities to see who did what and when. The Command View EVA media kits and license are required with all EVA models. HP Command View EVA requires a License to use (LTUs) equal to, or greater than the total raw capacity of each array.

Performance

Fibre Channel host connections provide up to 400MB/s bandwidth for each path. Dual mirrored port write caching capability, with battery backed cache, maintains optimal availability while assuring data integrity in the event of a failure.

Each HSV300 controller has two Fibre Channel host ports (four ports in a redundant pair of controllers) assuring the availability of bandwidth for the most demanding applications. For the Embedded Switch controllers, the host ports are connected internally to the embedded switches and are not available externally. Twenty 8Gb/s SAN ports are available externally for SAN connections.

In addition, up to 4GB of cache per controller pair ensures high performance.

Product Highlights

Scalability

A storage management server can manage up to 16 EVA controller pairs (EVA4400, EVA3000s, EVA5000s, EVA4x00s, EVA6x00s and/or EVA8x00s) in any one fabric. An EVA4400 controller pair will support up to 256 multi-path host connections (up to 1024 HBAs).

The EVA4400 will scale up to 96 disks (96TB using 1TB FATA disk drives, and 43.2TB using 450 GB high performance disk drives).

Configure to Order (CTO) options and the HP 10000 G2 Series Racks allow even greater server and device integration, flexibility and scalability for the EVA4400. Data center managers can customize server, storage and back-up configurations as well as using the residual cabinet U space to mount management servers, switches and have the peace of mind that it is built with HP factory precision manufacturing.

EVA as Virtualized Storage behind the XP

HP Storage Works EVA4400 disk arrays can be connected as external storage devices behind the HP StorageWorks XP family of disk arrays.

The XP24000/XP20000 simplifies the management of heterogeneous SAN environments through its ability to support up to 247 PB/ 96 PB respectively of external storage-all configured 'behind' a single XP. XP External Storage software uses advanced virtualization technology to allow storage administrators to host XP Disk Array LUNs on externally attached disk arrays. Any Fibre Channel port from any CHA pair installed in any slot can be used to connect to external storage.

Instead of seeing a confusing collection of dissimilar arrays, host systems perceive all the data to be stored inside the XP disk array. In effect, the XP becomes the storage controller for a flexible, multi-tiered collection of storage with a range of cost and performance capabilities. By configuring current or legacy storage systems behind a single XP24000/XP20000, data can be moved back and forth dynamically across tiers, all of which is invisible to the applications.

The XP's virtualization feature also reduces the total cost of storage ownership by:

- Exploiting common storage management across multiple vendors' systems
- Easily deploying a dual-vendor policy
- Facilitating simpler and lower cost data migrations
- Increasing storage utilization
- Extending the life of legacy storage

For more information please refer to the XP24000/20000 External Storage web page at: <http://h18006.www1.hp.com/products/storage/software/extstxp/index.html>

Servers Supported – Single and Clustered

HP servers (HP-UX, ProLiant, AlphaServers)
X86 servers
Dell servers
Sun servers
IBM servers
Apple XsApple Servers (PowerPC and Intel)

Product Highlights

EVA Required Software HP StorageWorks EVA4400 ships with XCS v9.0 factory installed on new EVAs. The base XCS License to use for the EVA is contained in the hardware shipment.

HP StorageWorks EVA4400 XCS v9.0 controller media and the EVA4400 Release Notes are also available to download from:

<http://h18006.www1.hp.com/products/storageworks/eva/index.html>

HP StorageWorks Command View EVA is required software for the EVA4400. HP Command View EVA requires a License to use (LTUs) equal to, or greater than the total raw capacity of each array.

Install and configure Command View and the EVA 4400 with HP SmartStart for EVA Storage. Order this media kit when ordering an EVA4400.

EVA Required Software The following matrix will assist in identifying some of the complimentary HP software products can be used along with the EVA to support various business applications. Please see your Sales Representative, or go to: <http://www.hp.com> for more information on these valuable HP software products.

Just click on the product name and you will be linked to the product specification URL.

	EVA Device and Configuration Management	Backup Solutions	Business Continuity/ Local Mirroring	Disaster Recovery/ Remote Mirroring	Storage Resource Management	Unified Server and Storage Management	Application Integration
HP Command View EVA	X (Required)						
HP SmartStart	X						
HP Business Copy EVA		X					X
HP Continuous Access EVA				X			
Dynamic Capacity Manager	X						
HP Storage Essentials Suite (Heterogeneous, multivendor)	X End to end provisioning (hosts, infrastructure, storage)	X End to end backup monitoring/ reporting			X Discovery, topology, monitoring, events, applications, NAS/SAN, File monitoring, reporting, Performance, monitor host clusters		X monitor applications and associated storage/infrastructure (Oracle, Microsoft Exchange Server, Sybase, Microsoft SQL, InterSystems Cache' database and SAP ACC)
HP Storage Essentials Standard Edition SRM Software (Small to medium)	Discovery,	X Backup			X monitoring, events, applications, NAS/SAN, File		X

Product Highlights

HP Storage-based SANs)	topology	monitoring/ reporting			monitoring, reporting, EVA Performance, monitor host clusters	^	(Oracle, Exchange, Sybase, MS SQL)
HP Data Protector		X	X				X
HP Systems Insight Manager	In-context launch of CV EVA, SAN discovery, monitoring, asset, config., security					X (Included with EVA)	
HP Storage Mirroring				X			

EVA and Value-added Software Compatibility

Model	XCS Software	HP Command View EVA*	HP Continuous Access EVA**	HP Business Copy EVA**	HP Replication Solution Manager (RSM)
EVA4400	EVA4400 v9.0 (XCS 9.0)	Command View EVA v8.0	Continuous Access EVA	Business Copy EVA	Replication Solution Manager v4.0

*HP StorageWorks Command View EVA is required software. HP Command View EVA requires a License to use (LTUs) equal to, or greater than the total raw capacity of each array. If the EVA does not have the proper licensed capacity it will be in violation of the End User License Agreement (EULA).

**HP StorageWorks Continuous Access EVA and HP StorageWorks Business Copy EVA requires a License to use (LTUs) equal to, or greater than the total usable amount of data being replicated on each array. If the EVA does not have the proper licensed capacity it will be in violation of the End User License Agreement (EULA).

Operating Systems, Cluster and High Availability Compatibility

Operating System	Versions Supported		Cluster Server or High Availability Software	HA Versions Supported	Failover Software
Microsoft Windows 2003/32-bit	Standard Enterprise	SP1, R2; SP2 SP1, R2; SP2	Microsoft Cluster Server (MSCS)	Windows Server 2003 Enterprise Edition Windows 2003 DataCenter Edition (64-bit))*	Full featured MPIO, v3.00.00 available from HP and Microsoft DSM from Microsoft
Microsoft Windows 2003/x64	Standard Enterprise	SP1, R2; SP2 SP1, R2; SP2			
Microsoft Windows 2003/IA64	Enterprise DataCenter	SP1; SP2 SP1; SP2			
Microsoft Windows 2008 32-bit, x64*	Standard Enterprise		Veritas Foundation Suite/HA ***	5.0 (Windows 2003)	
Microsoft Windows 2008 IA64*	Enterprise				
HP-UX	11i v1 (PA-RISC) 11i v2 (PA-RISC & Integrity) 11i v3 (PA-RISC & Integrity)		HP ServiceGuard **** Veritas Foundation Suite/HA ***	11.14 (11i v1) 11.15 11.16 11.17 5.0 (11iv2)	HP Secure Path 3.0F SP3 for HP-UX 11.23 and prior versions, HP-UX 11.31 has OS native multi-path, pvlincs native in HP-

Product Highlights

Linux	Red Hat EL Advanced Server 4.5, 4.6 (IA32, IA64 & x86_64) RedHat EL Advanced Server 5.0, 5.1 (IA32, IA64 & x86_64) SUSE/SLES9 (IA32, IA64 & x86_64)- SP3, SP4 SUSE/SLES10 (IA32, IA64 & x86_64)- SP1	HP ServiceGuard for Linux**** VERITAS Foundation Suite/HA for Linux****	11.16 5.0 (SLES9& REL4 x86 only)*	UX and Veritas DMP QLLogic Failover driver, available from QLogic /HP, Emulex MultiPulse available from Emulex/HP and Device Mapper v4.0 Enablement Kit from HP
Apple Mac OS X	Tiger - 10.4.10 minimum Leopard - 10.5	N/A	N/A	ATTO FC HBA driver
HP OpenVMS	Alpha: 7.3-2, 8.2, 8.3 Integrity: 8.2-1, 8.3, 8.3-1H1	HP OpenVMS Clusters	7.3-2 8.2 8.2-1 8.3 8.3-1	Native in OS
Sun Solaris	8 9 10 (SPARC & x86_64)	SunCluster VERITAS Foundation Suite/HA****	3.1 5.0 (9 & 10)	MPxIO for Solaris, Native in OS Veritas DMP 5.0
IBM AIX	5.2 5.3 6.1	HACMP VERITAS Foundation Suite/HA****	Native in OS 5.0 (AIX 5.3)	MPIO for IBM AIX, Native in OS Veritas DMP 5.0
Novell NetWare****	6.5 SP6, SP7	NetWare cluster server	1.8	MPIO for NetWare, Native in OS
VMware	ESX Server 2.5.4, 2.5.5, 3.0.1, 3.0.2, and 3.5	MSCS Clustering**	Windows Server 2003 Enterprise Edition	Windows Server 2003 Enterprise Edition

*For more specific information on supported versions of Windows 2008, see the OS support matrix at: hp.com

**For more detailed information on Cluster Server Support see the VMware Release Notes

***Follows initial release, check posted Operating Specific Release Notes or software documentation for support.

**** For more specific information on supported versions check posted Operating Specific Release Notes or software documentation for support

Product Highlights

Racking Guidelines and Power Distribution

Power Distribution Units (PDUs) are configured according to the voltage used in the country when the solution is ordered. These PDUs provide redundant power. They are located in the bottom and back of the cabinet, taking 1U of rack space.

For the EVA4400, a variety of HP 10000 G2 Series Rack offerings and integration options are available. The EVA configurator tools utilize a 42U HP 10000 G2 Series Rack as the standard recommendation and will provide a 200 - 240V PDU and country specific power cords. However, the EVA4400 configurations can be customized to meet a wide variety of customer needs. The height, width (including the 800mm wide rack) and types of rack and PDUs can be modified based upon the specific customer need. If other devices, such as servers, switches or back-up devices are to be installed with the EVA, this can be specified and the cabinets and PDUs can be modified to support the configuration. The EVA4400 also supports 22U and 36U racks. The 47U rack is also supported, but not factory configured, because of the cabinet height, which creates shipping difficulties. It must be assembled on site.

For more information on the HP rack offerings, please see the following URL:

<http://h18004.www1.hp.com/products/servers/proliantstorage/racks/index.html>

The EVA also supports the 5642 (42U) Rack Cabinet System as a field installed option.

For more information on the 5642 rack, please see the following URL:

<http://h18004.www1.hp.com/products/servers/proliantstorage/racks/5000series/5642/index.html>

Other PDUs, besides the 200 - 240 V single-phase default PDU, are also supported. This includes 100 - 127 volt single-phase, 200 - 240 volt three-phase, and 380 - 415 volt three-phase PDUs. Monitored PDUs are also supported.

For more information on PDU support, please see the following URL:

<http://h18004.www1.hp.com/products/servers/proliantstorage/power-protection/pdu.html>

NOTE: When adding additional devices to existing racks ensure that the installed PDUs will support the new power requirements.

Total Cost of Ownership

The unique virtual architecture allows up to twice the normal effective capacity utilization of traditionally architected storage offerings. And with Virtually Capacity-Free Snapshot (Vsnap), significant duplicate capacity requirements can be eliminated resulting in fewer/smaller storage acquisitions.

The EVA has one of the highest density disk storage solutions in the industry. Additionally, the unique virtual architecture allows up to twice the normal effective capacity utilization of traditionally architected storage offerings. And with the virtually Capacity-Free Snapshot (Vsnap), FATA disk drives and the ability to change Vraid types, significant amount of duplicate capacity requirements can be eliminated, resulting in fewer/smaller storage acquisitions.

Family Information

HP Care Pack Services

HP Care Pack Services offer upgraded service levels to extend and expand your standard product warranty with easy to buy, easy to use support packages that help you make the most of your hardware and software investments. They let you choose the support levels that meet your business requirements, from basic to mission-critical. They help you contain total cost of ownership.

HP Care Pack warranty extensions can be purchased along with HP products to cost-effectively upgrade or extend your warranty. For many products, post-warranty HP Care Pack Services are available when your original warranty has expired.

Why purchase an HP Care Pack service?

Your standard warranty protects against product defects. HP Care Pack Services help you guard against unplanned downtime, which can reduce your productivity and profitability. These convenient service packages:

- Protect your investment in HP products
- Provide consistent, predictable levels of support across your entire department or business
- Ease budget planning with fixed-cost support that includes parts and labor
- Give you direct access to proven technical and problem-solving expertise
- Offer a choice of response-time and repair-time commitments
- Deliver prompt, measurable results
- Are available whenever and wherever you do business

HP Care Pack availability may vary by country and product.

Supporting your Adaptive Enterprise journey.

HP Services helps you make the Adaptive Enterprise real for your organization. The breadth, depth, and quality of HP hardware and software support services can help you **improve the performance** of your IT support processes and resolve the complex software and hardware problems that tax user productivity. HP Care Pack services help you **increase IT environment stability**, efficiency, and agility from the desktop to the data center, and improve the productivity of your employees.

Warranty and Services Included with the Product

The EVA4400 comes with a 2-year HP's Global Limited Warranty and Technical Support, which includes 2 years 9x5 hardware support, with next business day (NBD) response.

HP's warranty and support features:

- Online Business Support Center and IT Resource Center
- Remote Support
- Technical Phone Support
- Customer Self Repair (see list below)
- Software Limited Warranty
- On-site Warranty Service

Online Support

HP online support capabilities include a variety of self-help tools, troubleshooting assistance, and access to the patch database, firmware/software update packages and documentation. Register with the HP Business Support Center and the IT Resource Center to receive product specific and proactive notifications for the EVA4400. For more information go to: www.hp.com/support or: www.itrc.hp.com.

Family Information

Remote Support

HP designed the EVA4400 with support capability to facilitate remote monitoring and email notification of array errors/events. To take full advantage of HP's remote support solutions and maximize the service delivery experience, these features must be enabled at time of installation. Additional fault monitoring software is included in the EVA software media kit.

Technical Phone Support

24x7 telephone technical support is available to assist with Hardware warranty related troubleshooting and issue resolution. Call HP warranty support: 1-800-474-6836. Qualified technical resources will be your first point of contact to assist with your service request.

Customer Self Repair (customer installed replacement parts)

HP designed the EVA4400 to enable the highest degree of Customer Self Repair and parts replacements. This feature enables maximum support flexibility, while minimizing unit down time. Customer Self Repair parts come with step by step instructions with additional assistance available online or by phone.

Required Customer Self-Repair (Replacement) Parts List:

- Hard disk drives with drive firmware code load.
- Controller enclosure power supply.
- Controller enclosure fan.
- Controller management module
- Disk enclosure power supply.
- Disk enclosure fan.
- Bezels.

Optional Customer Self-Repair Parts List:

- Controller cache battery.
- Controller module.
- Controller cache memory (DIMM).
- Internal enclosure boards and cables
- Fiber channel Transceivers.
- Fiber channel transceivers cables.

Part replacement videos can be viewed at: <http://hp.com/go/sml>. For the EVA4400, select Storage, then EVA Disk Arrays, then HP StorageWorks 4400 Enterprise Virtual Array, then the particular resource needed.

Software Warranty

If the removable HP Software media on which HP distributes the software proves to be defective in materials or workmanship within 90-days of purchase, return the media to HP for replacement.

On-site Warranty Service

The HP EVA4400 comes with 2 year on-site warranty support, for those service events not remedied either remotely or through use of customer self-repair replaceable parts. On-site service is made available at HP's discretion and scheduled during standard office hours.

For more information about HP's Global Limited Warranty and Technical Support, visit:

<http://h18006.www1.hp.com/products/storageworks/warranty.html>

For more information about HP's Global Limited Warranty and Technical Support, visit:

Family Information

ftp://ftp.compaq.com/pub/products/storageworks/warranty/en_321708-008.pdf

HP warrants the HP 10000 G2 Series Rack according to the standard rack product warranty. Please refer to product specification for further details:

<http://h18004.www1.hp.com/products/servers/proliantstorage/racks/index.html>

Recommended Services

HP SAN Solution Service

- Quickly realize the benefit of your SAN investment while reducing overall cost of ownership
- Fast, expert implementation that guards against unexpected compatibility issues, minimizes disruption to your business and optimizes performance
- Provides a fully installed, configured and documented SAN with scalability that allows for additional capacity as your business grows

HP Critical Services

- Boost business productivity through increased server, storage, networking, and applications availability
- Minimize business losses caused by IT downtime
- Reduce risk and improve efficiency by proactively managing changes across your IT environment
- Resolve complex problems quickly through direct access to HP Services expertise and hands-on assistance
- Rapidly access single-source support from a team familiar with your business and technology infrastructure
- Free your IT staff to focus on strategic business issues

HP Proactive 24

- Enhanced operational effectiveness and availability with proactive problem identification and solutions recommendations
- Partner with technical experts who help coordinate support, provide hands-on assistance, and share industry best practices and HP know-how with your staff
- Rapidly access single-source support spanning your environment from servers to storage to networking
- Obtain personalized services tailored to your business environment and objectives
- Anticipate necessary change - and execute it correctly the first time
- Efficiently manage infrastructure resources to meet your performance objectives

HP Support Plus 24

- 24x7 4-hr. onsite hardware support
- Material and parts included
- Work to completion for hardware support
- 24x7 2-hr response XCS phone-in assistance
- Remote problem diagnosis & support
- Escalation management
- Software product and documentation updates
- License to use and copy software product updates
- Software electronic support

HP Software Maintenance Service

- Improve the productivity of system managers and operators
- Improve system performance and reduce downtime due to software defects
- Expedite problem resolution through expert-level technical resources
- Enjoy consistent service coverage across geographically dispersed sites
- Update HP and selected third-party software at a predictable cost

Family Information

- Take advantage of subscription savings on software updates
- Keep your license compliancy up-to-date

Available HP Care Pack Services

Extend your product warranty with a wide choice of cost-saving support packages.

HP Care Pack Services are sold by HP and HP authorized enterprise and commercial resellers. Services for customers purchasing via direct and enterprise resellers are quoted using HP order configuration tools. Additional information about HP Care Pack Service features and benefits is available at: <http://www.hp.com/hps/carepack/services>.

Key for HP Care Pack Service availability in the table below:

E = Service available for customers purchasing direct and via enterprise resellers

C = Service available for customers purchasing via commercial resellers

N/A = Service not applicable

HP Care Pack Services Deployment and Per Event Services	Service Available
HP Installation	E/C
HP Installation & Startup	E/C
HP Implementation	E/C
HP StorageWorks EVA Firmware Upgrade Service	E/C

NOTE: For more information about Deployment and Per Event Services for HP Storage, visit: <http://www.hp.com/hps/storage/>.

HP Care Pack Services Availability Services	1 yr	3 yr	4 yr	5 yr
HP 4 Hr, 24x7 Hardware Support	E/C	E/C	E/C	E/C
HP Next Business Day Hardware Support	E/C	E/C	E/C	E/C
HP Software Support	E/C	E/C	E/C	E/C
HP Software Support 24x7	E/C	E/C	E/C	E/C
HP Support Plus	E/C	E/C	E/C	E/C
HP Support Plus 24	E/C	E/C	E/C	E/C
HP Proactive Essentials 24x7 Unlimited	E/C	E/C	E/C	E/C
HP Proactive 24 Service	E	E	E	E
HP Critical Service	E	E	E	E

NOTE: To find HP Care Pack Services available via HP authorized commercial resellers, visit: http://h30125.www3.hp.com/csn/salesmktg/elfpack/elf_nonlkup_etrylang.asp?code=elnl

Family Information

Deployment and Per Event Service Descriptions

Availability Assessment for SANs

- Recommendations for reducing or eliminating risks to the availability of your SAN infrastructure. SAN Solution Service
- You get a powerful network storage solution up-and-running quickly and efficiently with minimum disruption and rapid returns on your SAN investment.

Data Migration

- Transfers your critical information to a new or reconfigured storage array in an open systems environment - across a data center or around the world.

Data Replication Solution Service

- Ensures a timely, cost-effective deployment of your data replication solution cuts risk and shortens your time-to-results.

Data Sanitation Service

- Provides a method for removing data from rotational hard disk media preventing sensitive information from being retrieved or re-created. It recommended to remove data during asset retirement, leasing returns, hardware upgrades, or redeployment of storage devices.

eSupport

HP eSupport is a portfolio of technology-based services that assist you with managing your business environment - from the desktop to the data center.

Support Portal

The HP support portal provides one-stop access to the information, tools and services you need to manage the daily operations of your IT environment.

Features include:

- Access to self-solve tools (including search technical knowledge base)
- Efficient logging and tracking of support cases
- Collaboration with other business and IT professionals
- Download of patches and drivers
- Access to diagnostic tools
- Proactive notification of relevant information

Access to certain features of the support portal requires an HP service agreement. To access the support portal, visit: <http://www.hp.com/support>

Instant Support Enterprise Edition (ISEE)

HP Instant Support Enterprise Edition (ISEE) provides a single remote monitoring and support solution for your IT data center. ISEE uses continuous hardware event monitoring and automated notification to identify and prevent potential critical problems.

ISEE is a no charge feature of the EVA warranty. Notification and status information can be sent to a HP Service Center or provided for customer monitoring.

For more information or to download ISEE, visit: <http://www.hp.com/go/instant-support>

ISEE can be used to facilitate customer replacement of certain EVA replaceable units (RUs) . (See the Warranty and Services Included with the Product section of this document for the RU list.) A failing or

Family Information

failed device would be reported to HP Services via (ISEE)/Proactive Replacement Service (PRS). The customer would be contacted and arrangement made to either utilize mandatory or optional customer self repair or arrange for the repairs via warranty, CarePack, or time and materials as applicable.

Operator control panel (OCP) failure is the only device not addressed by ISEE. If, for example, the panel display or a button appears broken, customers need to call HP to initiate repair.

Customer self repair instructions, in seven local languages, are available in the component spare kits (RUs) and the business support center at: www.hp.com. Video based instructions are available under "Customer self repair steps" and printable replacement instructions are listed under "Manuals" at the following location: <http://h20000.www2.hp.com/bizsupport/techsupport/home.jsp?&lang=en&cc=us&prodtypeld=12169&prodseriesld=470490&submit.y=9&submit.x=7&lang=en&cc=us>

HP Education Services

Training for the Enterprise Virtual Array is now offered as part of HP comprehensive curriculum of HP Storage, Storage Management, and IT Service Management courses. These courses will provide the training required to realize the full potential of your HP EVA Virtual Array storage solutions, optimize your systems and SAN for highest efficiency, and achieve better return on your IT investments.

For more information about HP Education Services for Storage and SAN, visit: <http://education.hp.com/curr-storsan.htm>

Awards

J.D. Power Gives HP a Seal of Approval 27-Nov-2005

Good service is a key factor in deciding which computer or printer to buy these days, and Hewlett-Packard hopes a customer service endorsement from J.D. Power and Associates will help boost sales of HP products. HP said this week it is the first company to receive the J.D. Power and Associates Certified Technology Service and Support certification "for providing an outstanding customer service experience." Consumers will soon see the J.D. Power and Associates service mark on product boxes, web sites and advertising for everything from HP PCs and all-in-one devices to HP cameras and fee-based services. To earn the certification, HP performed within the top 20 percent of technology support organizations on a variety of customer service criteria. J.D. Power and Associates found that HP has met or exceeded this new standard for customer satisfaction in supporting its North American customers. <http://www.hp.com/hpinfo/newsroom/press/2005/051116a.html>

HP Receives Two Service and Support Industry Awards; Inducted into Association Hall of Fame 14-Apr-2006

HP has received two STAR Awards for Best Practices from the Service & Support Professionals Association (SSPA) and was consequently inducted into the SSPA Hall of Fame for winning its fifth award. The STAR Awards are the only service and support industry award from a professional association dedicated to serving industry professionals. <http://www.hp.com/hpinfo/newsroom/press/2006/060414a.html>

Family Information

Additional Services Information

For more information about Deployment, Per Event, Consulting and Education services for HP Storage, visit: <http://www.hp.com/hps/storage/>.

For more information about HP Care Pack Services for Storage, visit: http://www.hp.com/hps/carepack/storage/cp_networked.html.

For more information about HP Storage Software, services and updates, visit: <http://h18006.www1.hp.com/storage/software.html>.

If you have specific questions, contact your local HP representative. Contact information for a representative in your area can be found at "Contact HP": <http://www.hp.com>.

Configuration

Step 1 – Choose an EVA Model – Base and Factory-Integration Information

Models

Enterprise Virtual Array 4400 Independent Components	The following components are available worldwide. The EVA4400 models are modular and scalable storage solutions designed to have no-single-point-of-failure, which provide disaster tolerance and business continuance support for storage consolidation on heterogeneous SANs.	
EVA4400 Dual Controller Array	HP StorageWorks 4400 Dual Controller Enterprise Virtual Array One 2U controller enclosure with two HSV300 controller module, mounting hardware, cables, controller mounting. Order one unit for each EVA4400 array configuration.	AG637A
EVA4400 Controller Pair Enclosure with embedded switch	HP StorageWorks EVA4400 Dual Controller Enterprise Virtual Array with Embedded Switch One 2U Controller Enclosure with two HSV300-S controller modules, mounting hardware, cables, and controller mounting. Each controller module also includes an 8Gb/s 10 port B-series SAN switch, for a total of two switches and 20 ports per controller enclosure. Also included are four 4Gb/s SFPs. per controller enclosure; 8 total. Additional 4Gb/s or 8Gb/s SFPs can be purchased separately. Order one unit for each EVA4400 array configuration.	AG805A
M6412 FC Drive Enclosures & Accessories	HP StorageWorks M6412 Fibre Channel Drive Enclosure Select up to eight M6412 drive enclosures to expand EVA4400 configurations. Drive enclosures may be: <ul style="list-style-type: none"> 1. Ordered for on-site capacity additions to existing EVA4400 configurations. 2. Ordered for field installation of complete EVA4400 configurations in conjunction with the EVA4400 Starter Kits. 3. Installed by HP manufacturing into EVA configurations by ordering the enclosure with the factory integration part number (#0D1). This drive enclosure is compatible with EVA4400 arrays only. Up to eight drive enclosures are supported with each pair of HSV300 or HSV300-S controllers. The M6412 is a 2U dual-redundant FC Loop 12-bay disk enclosure with mounting hardware, and the necessary copper FC cables for connecting to an HSV300 or HSV300-S Controller pair. <p>NOTE: A minimum of 8 disk drives per Fibre Channel type or FATA drive type are required per EVA4400 using those drive types.</p>	AG638A

Step 2 – Choose File Services and EVA4400 Connectivity Options

The EVA File Services and EVA4400 iSCSI Connectivity options provide superior storage consolidation, management and total cost of ownership. The EVA File Services support both block and file data concurrently with high availability and scalable performance. The EVA4400 iSCSI Connectivity Option extends the FC SAN investment with integrated multi-protocol support, allowing customers to incorporate iSCSI servers without requiring additional storage arrays or management costs. Ordering an EVA-File Server or iSCSI Connectivity Option is easy. The EVA File Services and iSCSI Connectivity Option will be factory integrated into EVA4400 configurations.

The EVA File Services Option is available in two file serving protocols, NFS (Linux) or CIFS (Windows).

HP EVA for Windows File Services Factory Integration	Includes, two HP DL380G5-WSS Clustered Gateway nodes, one J4900BZ HP ProCurve Ethernet 2626 switch, two A7984A HP StorageWorks 4/8 Base SAN switches, sixteen A7446B HP 4Gb Short Wave Transceivers, Ethernet interconnect cables between the internal modules, FC interconnect cables between the internal	AG686B
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Configuration

modules, power cords for all modules, and mounting hardware for all modules.
Factory Integrated hardware, Installation and Startup.

NOTE: Requires the purchase of an EVA4400 on the same order. One EVA- File Services can support multiple EVA arrays.

NFS File Services

HP EVA for Linux File Services	Includes, two HP DL380G5-SL Clustered Gateway nodes, one J4900BZ HP ProCurve Ethernet 2626 switch, two A7984A HP StorageWorks 4/8 Base SAN switches, sixteen A7446B HP 4Gb Short Wave Transceivers, Ethernet interconnect cables between the internal modules, FC interconnect cables between the internal modules, power cords for all modules, and mounting hardware for all modules. Factory Integrated hardware, Installation and Startup	AG687A
	NOTE: Requires the purchase of an EVA4400 on the same order. One EVA- File Services can support multiple EVA arrays.	

The EVA iSCSI Connectivity Options supports Windows and Linux environments.

HP StorageWorks iSCSI Connectivity Option	HP StorageWorks EVA4400 iSCSI Connectivity Option Order this part for all new installations. Includes One unit, shelf, brackets, copper FC cables and documentation. Includes one unit to mount in existing shelf and documentation. Includes support for 16 initiators.	AJ713A
	HP StorageWorks EVA4400 iSCSI Connectivity Upgrade Option For multi-path (dual unit high availability) order both part numbers. (The second hardware unit installs into the shelf that ships with AJ713A.)	AJ714A
	HP StorageWorks iSCSI Initiator Upgrade license	T5471A
	Initiator license for additional 32 ports for a total of 48	
	NOTE: For more information on the iSCSI Connectivity Options: http://h18006.www1.hp.com/products/storageworks/evaiscsiconnect/index.html	

HP StorageWorks 12000 Virtual Library System EVA Gateway	Expanding the power of the HP StorageWorks Enterprise Virtual Array (EVA), the HP StorageWorks 12000 Virtual Library System EVA Gateway accelerates backup performance in complex SAN environments while improving overall reliability. For more information on the VLS EVA Gateway, please visit see: http://h18006.www1.hp.com/storage/disk_storage/disk_to_disk/vls/12000vls/index.html	AH814A
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HP StorageWorks IP Distance Gateway SAN over WAN connectivity, enables EVA Continuous Access replication over WAN (Asynchronous and Synchronous)	HP StorageWorks IP Distance Gateway Order this part for all new installations. Includes One unit, shelf, brackets and documentation.	AG680A
	HP StorageWorks IP Distance Gateway Includes One unit to mount in existing shelf and documentation. For multi-path (dual unit high availability) order both part numbers. This second hardware unit installs into the shelf that ships with AG680A.	AG681A
	NOTE: For more information on the IP Distance Gateway: http://h18006.www1.hp.com/storage/disk_storage/index.html	

StorageWorks B-series FC switch options

Storage Works B-series 8-24 Port SAN Switch Power Pack+ Upgrade LTU	Adaptive Networking, Fabric Watch, ISL Trunking, Advanced Performance Monitoring	T5524A
Optional switch software	ISL Trunking	T5524A



Configuration

Extended Fabric	324504-B21
Fabric Watch	T5527A
Advanced Performance Monitoring	324507-B21
Adaptive Networking	324505-B21
Fabric Manager, v5.x Base Edition (10 domains)	T4270A
Fabric Manager, v5.x Enterprise Edition	T4269A
Fabric Manager, v4 to v5 Enterprise License Upgrade	T4272A
Fabric Manager, v4 to v5 Base License Upgrade	T4271A
Fabric Manager, v5 base to v5 enterprise upgrade license	T4273A

NOTE: For more information on these software component options, see: http://h18006.www1.hp.com/storage/networking/b_switches/index.html and look for HP StorageWorks B-Series 8/8 SAN Switch information.

Step 3 – Choose a Rack – Base and Factory Integration Information

Factory Integration	Start your order by choosing a rack to house your EVA4400 based on the HP 10000 G2 Series Rack. NOTE: The 10000 G2 Series Rack is the only series supported for factory configuration.														
Primary Configuration Rules	Use of the EVA Factory Integration part number is required for component integration. The EVA4400 will be configured into a 42U HP 10000 G2 Series Rack with the appropriate PDU. If other products such as servers or back-up products are included in the cab a different PDU will be added (if required) or can be chosen from a list of appropriate offerings shown in the configuration tool. HP 10000 G2 Series Rack must be purchased. Additional EVA4400 controller enclosures and drive enclosures may be ordered for multiple subsystem integration at the factory. The 5642 (42U) Rack Cabinet System is supported for field installation. This rack may be purchased along with EVA component pieces for assembly in the field. The HP 5642 rack system is an entry level rack with sufficient features for easy access and ease of use. When calculating available U-space, assume that no space will be placed between the mounted components. For redundancy, order PDUs in quantities of two. Refer to the Configuration and User Guide in the Information Library at the Rack Solutions webpage.														
HP 10000 Series G2 Racks	NOTE: The number of subsystems varies and is determined by the interior U-space of the cab. <table> <tr> <td>HP Rack 10642 G2 Shock (42U)</td> <td>AF002A</td> </tr> <tr> <td>HP Rack 10642 G2 w/Extn Shock (42U)</td> <td>AF004A</td> </tr> <tr> <td>HP Rack 10636 G2 Shock (36U)</td> <td>AF012A</td> </tr> <tr> <td>HP Rack 10636 G2 w/Extn Shock (36U)</td> <td>AF014A</td> </tr> <tr> <td>HP Rack 10622 G2 Shock (22U)</td> <td>AF021A</td> </tr> <tr> <td>HP Rack 10636 G2 Modular Cooling System (MCS) Shock (42U)</td> <td>AF098A</td> </tr> <tr> <td>HP Rack 10842 G2 800mm Wide Shock (42U)</td> <td>AF042A</td> </tr> </table> <p>For more information on the HP rack offerings, please see the following URL: http://h18004.www1.hp.com/products/servers/proliantstorage/racks/index.html</p> <p>For PDUs, see: http://h18004.www1.hp.com/products/servers/proliantstorage/power-protection/pdu.html</p>	HP Rack 10642 G2 Shock (42U)	AF002A	HP Rack 10642 G2 w/Extn Shock (42U)	AF004A	HP Rack 10636 G2 Shock (36U)	AF012A	HP Rack 10636 G2 w/Extn Shock (36U)	AF014A	HP Rack 10622 G2 Shock (22U)	AF021A	HP Rack 10636 G2 Modular Cooling System (MCS) Shock (42U)	AF098A	HP Rack 10842 G2 800mm Wide Shock (42U)	AF042A
HP Rack 10642 G2 Shock (42U)	AF002A														
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HP Rack 10622 G2 Shock (22U)	AF021A														
HP Rack 10636 G2 Modular Cooling System (MCS) Shock (42U)	AF098A														
HP Rack 10842 G2 800mm Wide Shock (42U)	AF042A														
HP Rack 5642 System for Field Installation only	5642 (42U) Rack Cabinet System 358254-B21 For more information on this rack, please see: http://h18004.www1.hp.com/products/servers/proliantstorage/racks/5000series/5642/index.html														
Non-HP rack and power requirements	For detailed information on determining compatibility of a non-HP rack, please review the information included in the EVA User Guide which can be found at: http://www.hp.com/go/eva .														

Configuration

HP ProLiant Storage Servers and supported Fibre Channel HBAs

Select HP ProLiant Storage Servers (plus a Fibre Channel HBA) add file and print services to an EVA or Fibre Channel SAN. ProLiant DL380 G5 x64 SAN Storage Server and DL585 G2 Storage Server gateways each feature Microsoft's Windows Unified Data Storage Server 2003 operating system that also includes Microsoft iSCSI Software Target and a cluster license standard (Microsoft iSCSI Software Target is optional for other DL380 G5 Storage Server models). In addition, any ProLiant DL380 G5 Storage Server or DL585 G2 Storage Server is a perfect platform from which to run Command View EVA. You stretch your investment even further when you host EVA management, file and print services, and iSCSI connectivity all from the same ProLiant Storage Server gateway solution.

HP ProLiant DL380 G5 Base Storage Server	AG815A
NOTE: Microsoft Windows Storage Server 2003 R2 Standard x64 Edition O/S	
HP ProLiant DL380 G5 1.16TB SAS Storage Server	AG816A
NOTE: Microsoft Windows Storage Server 2003 R2 Standard x64 Edition O/S	
HP ProLiant DL380 G5 x64 SAN Storage Server	AG771A
NOTE: Microsoft Windows Unified Data Storage Server 2003 Enterprise x64 Edition O/S	
HP ProLiant DL585 G2 Storage Server	AG630A
NOTE: Microsoft Windows Unified Data Storage Server 2003 Enterprise x64 Edition O/S	
HP StorageWorks FC2142SR 4Gb PCIe HBA	A8002A
HP StorageWorks FC2242SR Dual Channel 4 Gb PCIe HBA	A8003A
HP StorageWorks FC1142SR 4Gb PCIe HBA	AE311A
HP StorageWorks FC1242SR Dual Channel 4 Gb PCIe HBA	AE312A
HP StorageWorks FC2143 4Gb PCI-X 2.0 HBA	AD167A
HP StorageWorks FC2243 Dual Channel 4Gb PCI-X 2.0 HBA	AD168A
HP StorageWorks FC1143 4Gb PCI-X 2.0 HBA	AB429A
HP StorageWorks FC1243 Dual Channel 4Gb PCI-X 2.0 HBA	AE369A

Step 4 – Firmware and Software

Controller Firmware and Installation and Management Software

HP StorageWorks EVA4400 is factory installed with XCS v9.0. Separate Media kits and licenses are required to support HP Command View EVA, HP Continuous Access EVA and HP Business Copy EVA.

HP StorageWorks EVA4400 XCS v9.0 controller media download is available from HP.com. These downloads are available as archival media for the EVA4400 from the following link:

<http://h18006.www1.hp.com/products/storageworks/eva/index.html>

HP Command View EVA V8.0 is mandatory to support the EVA4400 and XCS V9.0. An HP Command View License-to-Use (LTU) must be purchased for each EVA controller pair. Each HP EVA must be licensed with the appropriate HP Command View LTU(s) to be in compliance with the End User License Agreement (EULA) and the Command View license monitoring function.

The Command View licensed capacity per EVA must be equal to, or greater than the total raw capacity of each EVA. HP Command View EVA may be purchased in increments of a 1TB LTU (one or multiple 1TB LTUs based upon the EVA's raw capacity), or an HP Command View Unlimited Capacity LTU may be purchased which will support up to the maximum raw storage capacity of the EVA.

OPTIONAL SOFTWARE: EVA4400 optional software can be found at the following URL:

<http://h18006.www1.hp.com/storage/software.html>

Configuration

HP SmartStart for EVA configuration utility	Install and configure the EVA4400 using HP SmartStart for EVA Storage configuration utility. This software installs necessary drivers and Command View EVA V8.0, as well as provisions the storage. During installation, click to accept the terms of the HP SmartStart for EVA Storage configuration utility End User License Agreement (EULA). No separately orderable LTU is required for HP SmartStart for EVA Storage.	
	HP SmartStart for EVA Storage v2.0 SW	T5505B
	HP SmartStart for EVA Storage v2.0 E-Delivery	T5505BAE

Step 5 – Hard Disk Drives

Drives are orderable at the time the array is purchased, or can be added in the future when additional capacity is required. Use these SKUs whenever ordering hard disk drives for the EVA 4400, either for factory integration or when adding additional capacity. Note that these SKU's apply ONLY to the EVA4400 and can't be used with other EVA models.

HP StorageWorks FC and FATA Drives	NOTE: A minimum of eight (8) disk drives are required per EVA4400.	
	HP StorageWorks 400GB 10K FC EVA M6412 Hard Disk Drive	AJ711A
	HP StorageWorks 146GB 15K rpm 4Gb dual port FC EVA M6412 Hard Disk Drive	AG556A
	HP StorageWorks 300GB 15K rpm 4Gb dual port FC EVA M6412 Hard Disk Drive	AG690A
	HP StorageWorks 450 GB 15K rpm 4Gb dual port FC EVA M6412 Hard Disk Drive	AG803A
	HP StorageWorks 1TB FATA dual port EVA M6412 Enc Hard Disk Drive	AG691A
	NOTE: 0D1 will appear after this part number to indicate factory integration where appropriate	

Step 6 – Cables and SFPs

FC cable – Copper SFP	The following cables are used with the M6412 drive enclosure but are not necessary for new installations. These cables are for use inside the cab between the controllers and drive enclosures if replacement cables are required	
	Cable FC Copper SFP 0.6m	321624-B21
	Cable FC Copper SFP 2m	324394-B21
8 Gb/s SFP (Small Form-Factor Profile Transceiver)	HP 8Gb Shortwave B-series FC SFP+ 1 Pack for use with EVA4400 embedded switch	AJ716A
8 Gb/s SFP (Small Form-Factor Profile Transceiver)	HP 8Gb Longwave B-series FC SFP+ 1 Pack for use with EVA4400 embedded switch	AJ717A
4 Gb/s SFP (Small Form-Factor Profile Transceiver)	HP 4Gb Short Wave B-series FC SFP 1 Pack for use with EVA4400 embedded switch	AJ715A
FC cable – 1 Gb to 2 Gb/s (optional) (LC to SC)	NOTE: Before selecting the FC cables to connect between the controllers and the switches, check to see what kind of connectors are on the switches that will be connected to the controllers. The SFP connector can support 8Gb I/Os, 4Gb I/Os, 2Gb I/Os and/or 1Gb I/Os.	
	NOTE: One of these cables (either LC to SC or LC to LC) is required per FC port of each HSV controller.	
	FC Short Wave 2-Meter Cable, LC/SC (1Gb to 2Gb)	221691-B21
	FC Short Wave 5-Meter Cable, LC/SC (1Gb to 2Gb)	221691-B22
	FC Short Wave 15-Meter Cable, LC/SC (1Gb to 2Gb)	221691-B23

Configuration

	FC Short Wave 30-Meter Cable, LC/SC (1Gb to 2Gb)	221691-B26
	FC Short Wave 50-Meter Cable, LC/SC (1Gb to 2Gb)	221691-B27
FC cable – 2Gb/s to 2Gb/s (optional) (LC to LC)	NOTE: SFP - Small Form-Factor Profile on the ports of the EVA4x00/6x00/8x00. One of these cables (LC to LC) is required per FC port of each HSV controller.	
	2-meter LC-LC Multi-Mode Fibre Cable	221692-B21
	5-meter LC-LC Multi-Mode Fibre Cable	221692-B22
	15-meter LC-LC Multi-Mode Fibre Cable	221692-B23
	30-meter LC-LC Multi-Mode Fibre Cable	221692-B26
	50-meter LC-LC Multi-Mode Fibre Cable	221692-B27

Step 7 – Management and High Availability Software

EVA Storage Management / User Interface

NOTE: Command View v8.0 runs on either a management server or application host running Microsoft Windows or the HP OpenView Storage Management Appliance. One management server or application host is required per SAN fabric containing an Enterprise Virtual Array.

An HP Command View License-to-Use (LTU) must be purchased for each EVA controller pair. Each HP EVA must be licensed with the appropriate HP Command View LTU(s) to be in compliance with the End User License Agreement (EULA). The licensed capacity per EVA must be equal to, or greater than the total raw capacity of each EVA. HP Command View EVA may be purchased in increments of a 1TB LTU (one or multiple 1TB LTUs based upon the raw capacity), or an HP Command View Unlimited Capacity LTU may be purchased which will support up to the maximum raw storage capacity of the EVA. See the HP StorageWorks Command View EVA QuickSpecs for detailed licensing, support and configuration information:

<http://h18006.www1.hp.com/products/storage/software/cmdvieweva/index.html>

High Availability Software

Industry popular multiple path software is supported on the EVA4400. This software is used to manage multiple paths between hosts and storage systems. It enables high availability through path management and I/O load balancing. Multiple Path support is available for the following Operating Systems:

- HP-UX – HP Secure Path 3.0F SP3 for HP-UX 11.23 and prior versions, HP-UX 11.31 has OS native multi-path, pvlincs native in HP-UX and Veritas DMP
- Windows – Full featured MPIO, v3.00.00 available from HP and Microsoft DSM from Microsoft
- Linux – QLogic Failover driver, available from QLogic /HP, Emulex MultiPulse available from Emulex/HP and Device Mapper v4.0 Enablement Kit from HP
- OpenVMS – native in OS
- AIX – MPIO native in OS
- Solaris – MPxIO native in OS, Veritas DMP available from Veritas
- NetWare – MPIO native in OS
- VMware – MPIO native in OS
- Apple Mac OS X - Included with ATTO HBA driver

Refer to: <http://h18006.www1.hp.com/products/storage/software/multipathoptions/index.html>

Configuration

Step 8 – Expansion Options

The EVA4400 Dual Controller Enclosure can be added on-site into existing EVA configurations (or qualified rack systems), using the AG637A SKU. Additional M6412 drive enclosures (AG638A) can be ordered to expand an EVA4400 configuration:

1. Ordered for on-site capacity additions to existing EVA4400 configurations.
2. Ordered for field installation of complete EVA4400 configurations in conjunction with the EVA4400 Starter Kits into the supported HP cabinets and racks described in Step 3 or into qualified 3rd party rack systems by HP Global Services.
3. Installed by HP manufacturing into EVA configurations by ordering the enclosure with the factory integration part number.

Up to eight drive enclosures are supported with each pair of HSV300 or HSV300-S controllers. The M6412 is a 2U dual-redundant FC Loop 12-bay disk enclosure with mounting hardware, and the necessary copper FC cables for connecting to an HSV300 Controller pair.

Order additional hard disk drives using the SKU's listed in Step 5. The EVA4400 supports up to 96 hard disk drives.

NOTE: Minimum of 8 disk drives per Fibre Channel drive type or FATA drive type per EVA4400.

Step 9 – Optional Components and Software

Remote Replication Software	HP StorageWorks Continuous Access EVA is a controller-based application that performs real-time replication between HP StorageWorks enterprise virtual arrays. For more information, see Continuous Access description earlier in this document. Please see the product URL for ordering information and part numbers: http://h18006.www1.hp.com/storage/software.html
Local Replication Software	HP StorageWorks Business Copy EVA is a local replication software product for the EVA family providing Snapshot and clone set-up and management. Business Copy EVA is sold by utilized capacity. For more information, see the Business Copy description earlier in this document. See the product URL for ordering information and part numbers: http://h18000.www1.hp.com/storage/software.html
Capacity Management Software	HP StorageWorks EVA Dynamic Capacity Management Software is a comprehensive software solution that automates storage provisioning and improves capacity utilization on the HP StorageWorks Enterprise Virtual Array (EVA) family. For more information, see the DCM description earlier in this document. See the product URL for ordering information and part numbers: http://h18000.www1.hp.com/products/quickspecs/12815_div/12815_div.html
Storage Resource Management Software (HP Standard Edition SRM Software)	HP Storage Essentials Standard Edition Storage Resource Management Software allows midsize businesses with limited IT staff to see the big picture thereby reducing SAN complexity. For more information, see the Storage Essentials product description earlier in this document.
	Standard Edition SRM Media and License to Use (LTU)
	HP Storage Essentials Standard Edition SRM Media Kit T5314AA
	HP Storage Essentials Standard Edition SRM LTU T5315AA
	Add on Storage Essentials Suite plug-in licensing available to Standard Edition
	HP Storage Essentials NAS Manager 1 TB LTU T4294AA
	HP Storage Essentials File System Viewer 1 TB LTU T4292AA
	HP Storage Essentials Database Viewer 1 MAL LTU T4289AA
	HP Storage Essentials Exchange Viewer 1 MAL LTU T4288AA
	HP Storage Essentials Backup Manager 1 TB LTU T4295AA

Configuration

NOTES:

1. Refer to the HP Standard Edition SRM Software QuickSpec for product and licensing details:

<http://h18006.www1.hp.com/products/storage/software/e-suite/index.html>

2. Standard Edition SRM LTU contains bundled licensing comprising of Edition 150 MAPs, 3TBs of File System Viewer, NAS Manager, and I MAL for either the Exchange Viewer or the Database Viewer. This is a customer choice.

Optional Hardware Accessories

Non-HP Rack installation For racks other than those specifically stated within the EVA4400 product set, please visit the EVA web page for details on rack and power specifications: <http://www.hp.com/go/eva>

SAN Components

The HP StorageWorks SAN integrates best-in-class storage networking components to deliver a complete connectivity platform for end-to-end network storage solutions. HP's fabric portfolio includes: HBA's, directors, switches, SAN extenders, NAS heads, iSCSI routers, and fabric software. HP SAN Infrastructure components deliver the network storage infrastructure for the Adaptive Enterprise.

For details on SAN infrastructure components and storage compatibility information, please visit: <http://hp.com/go/san>

Technical Specifications

EVA4400

Operating Temperature	50° to 95° F (10° to 35° C) - Reduce rating by 1° F for each 1000 ft altitude (1.8° C/1,000 m)
Shipping Temperature	-40° to 150° F (-40° to 66° C)
Humidity	10% to 90% non-condensing
Shipping Humidity	5% to 90% non-condensing
Operating Vibration	Sine 5-10 Hz 0.020" (0.5mm) double amplitude displacement, 10-500 Hz 0.1g, Random 10-500Hz at 0.15 Grms
Non-operating Vibration	Sine 10-150 Hz 0.3g, Random 10-500 Hz at 0.5 Grms
Shipping Vibration (packaged, on shock pallet)	Sine 5-150 Hz 0.5g, Random 0.86 Grms from 5-300 Hz, consisting of 5-100 Hz at 0.0059 g2/Hz and 100-300 Hz at 0.000049 g2/Hz
Operating Shock	5g half-sine 10mSec
Non-operating Shock	8g half-sine 10mSec
Shipping Shock (packaged, on shock pallet)	Horizontal: 10-deg incline at 1m/Sec, Vertical rotational edge 0.15m
Altitude	Up to 8,000 ft (2,400 m)
Air Quality	Not to exceed 500,000 particles per cubic foot of air at a size of 0.5 micron or larger

Power Data (North America/Europe/Japan) **maximum configuration**

NOTE: This power information is for a maximum configuration using the default 208 - 240 Volt single-phase PDUs. Other PDUs may use different plugs, voltages, etc. For more information on PDU support, please see the following URL:
<http://h18004.www1.hp.com/products/servers/proliantstorage/power-protection/pdu.html>

EVA4400

AC plug type (quantity 2)	North America – 3 wire NEMA No. L6-30P, 30 Amp (208 to 240V, 50-60Hz 30A) Europe – 3 wire, 2 pole IEC 309, 30 amp, (220 to 240V 50Hz 32A)
Number of phases	Single
Rated current	17A @ 200V-240V AC, 60Hz total, 4.25 A per power cord
Nominal Line Voltage	North America – 208 or 230V Europe – 230V Japan – 206V Latin America – 208 or 240V
Range Line Voltage	187 to 256V
Line Frequency	North America 60 Hz, Europe 50 Hz, Japan 50 or 60 Hz, Latin America 60K or 50Hz

Enterprise Virtual Array 4400

Technical Specifications

<p>NOTE: This data represents fully populated drive shelves with 450GB 15K rpm disk drives under typical heavy load performance. Other drive types may vary slightly.</p> <p>NOTE: At idle, the system operates at approx. 15% less power than at typical.</p>		2C1D	2C2D	2C3D	2C4D	2C5D	2C6D	2C7D	2C8D
Typical	Total System Wattage	410	715	1020	1324	1628	1933	2237	2542
	Total System BTU/hour	1399	2438	3476	4514	5552	6590	7628	8666
	Input Current per plug, 230V	1.0	1.7	2.4	3.1	3.8	4.5	5.3	6.0
	Input Current per plug, 208V	1.1	1.9	2.7	3.5	4.3	5.0	5.8	6.6
	Input Current per plug, 115V	2.0	3.5	4.9	6.4	7.8	9.3	10.7	12.2
	Input Current per plug, 100V	2.3	4.0	5.7	7.4	9.1	10.8	12.5	14.2
	In Rush Current (A) per plug, 208V	70	100	130	149	168	178	188	200
Failover Mode	Total System Watts	376	663	949	1236	1523	1809	2096	2382
	Input Current (A), 230V	1.8	3.1	4.5	5.8	7.2	8.5	9.9	11.2
	Input Current (A), 208V	2.0	3.5	5.0	6.5	7.9	9.4	10.9	12.4
	Input Current (A), 115V	3.6	6.4	9.1	11.8	14.5	17.3	20.0	22.8
	Input Current (A), 100V	4.2	7.4	10.6	13.8	16.9	20.1	23.3	26.5
<p>NOTE: Typical is described as a system in normal steady state operation. (I.e., both PDUs operating normally, the array reading/writing to disk drives in a production environment)</p> <p>NOTE: For the lower voltages, PDUs may not be able to support the maximum power/current and the power/current may be divided across two or more PDUs.</p>									

Enterprise Virtual Array EVA4400 Product Dimensions, Weight and Clearance

Physical Dimensions	Height in/cm	Width in/cm	Depth in/cm	Max Weight lb/kg	Req. Front Clearance in/cm	Req. Rear Clearance in/cm
EVA4400 2C8D Configuration (42U Graphite cab)	78.75 (200.03)	23.7 (60.3)	40.2 (102.2)	860 (390.09)	30 (76.2)	30 (76.2)
EVA4400 Dual Controller Array	3.5/8.89	17.6/44.70	24.5/62.3	48/21.8	N/A	N/A
M6412 Drive Enclosure	3.5/8.89	17.6/44.70	23.75/60.33	57/25.86	N/A	N/A

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For hard drives, 1 GB = 1 billion bytes (1000³ or 10⁹). Actual usable capacity can be less, based on Vraid types used.