CUSTOMERS CONQUER EVERY QUESTION THAT COMES THEIR WAY.

23.2

DIAGNOSTIC SOFTWARE

SPRING 2023
POCKET GUIDE

my.snapon.com

Snap-on

*FIND YOUR FASTEST
PATH TO FIXED.*

SOFTWARE UPGRADE 23.2*

QUESTIONS CONQUERED

With over a full century of revolutionary product development, engineered repair solutions and dedicated support Snap-on® has repeatedly redefined the automotive service industry. You can be confident that a Snap-on diagnostic tool is ready to serve customers with unparalleled coverage and industry-exclusive features for general and collision repair coverage. Snap-on has always been dialed into our customers' needs, offering leading-edge and innovative diagnostic solutions for nearly 40 years.

| TRUSTED INTELLIGENCE | SECURITY ACCESS | NEW AND EXPANDED COVERAGE | COMPREHENSIVE TESTING | PROFESSIONAL RESOURCES | SHARING CAPABILITIES | TRAINING AND SUPPORT |

NEW COVERAGE HIGHLIGHTS

2022 MODEL YEAR UPDATES
Automotive: Acura®, Alfa Romeo®, Audi®, BMW®, Chrysler®, Dodge®, FIAT®, Ford®, Honda®, Jaguar®, Jeep®, Kia®, Mercedes-Benz®, MINI®, Porsche®, RAM®, VW®

Motorcycle: BMW, Ducati®, Harley-Davidson®, Honda, Indian®, Kawasaki®, Suzuki®, Yamaha®

2023 CODE SCAN AND CLEAR
Acura, Alfa Romeo, Audi, BMW, Buick®, Cadillac®, Chevrolet®, Chrysler, Dodge, FIAT, Ford, Genesis®, GMC®, Harley-Davidson, Honda, Hyundai®, Infiniti®, Jaguar, Jeep, Kia, Land Rover®, Lexus®, Mazda®, Mercedes-Benz, MINI, Mitsubishi®, Nissan®, RAM, Subaru®, Toyota, VW, Volvo®

ASIAN VEHICLES
New 2022 Models!

• Genesis GV60 (Electric)

• Subaru BRZ

2021 and newer Hyundai Elantra, Santa Fe and Sonata Front View Camera Calibration

Mazda
• 2016 and newer Mazda3, Mazda6 and MX-5 DC-to-DC Converter

• 2020 and newer CX-30, CX-5 and CX-9 DC-to-DC Converter

• 2022 MX-30 Functional Tests and Special Functions for Powertrain Control Module, Instrument Cluster, Adaptive Front Lights

Nissan Leaf
• 2011 and newer Regenerative Brakes Data and Codes

• 2021 Actuator Tests

DOMESTIC VEHICLES

2021 and newer Ford – Over 35 New Variants for Corsair, Aviator, F-150 and Mustang, including those sought after for Hybrids and ADAS work

New 2022 Hummer Model

2022 Chevrolet Silverado and GMC Sierra Codes, Data, Functional Tests, Special Functions including Engine, Transmission, Brakes System, Airbag, Body Control, Camera System, Chassis Control, Instrument Cluster, Electric Power Steering, Park Assist Manager, Gateway, Side Object Detection, Suspension System, Transfer Case and Lighting

2010 - 2016 Chevrolet Equinox EVAP Service Bay Tests

2012 - 2013 Chevrolet Tahoe 6.0L (Hybrid) Automated Brake Bleed Procedure

2019 Chrysler/Dodge/Jeep/RAM Driver Assist System Module and Forward Radar Calibration (ADAS)

EUROPEAN VEHICLES

New 2019 and newer BMW F97/98 X3 Competition Models

Land Rover
- 2017 and newer Discovery Rear Differential Control Module Codes, Data, Functional Tests, Special Functions
- 2014 and newer Range Rover/Sport Battery Energy Control Module Codes, Data, Functional Tests, Relearns

New 2022 Mercedes-Benz EQC (Fully-Electric) added to Code Scan and Clear

SOFTWARE UPGRADE 23.2*

NEW FEATURES AND ENHANCEMENTS

DIAGNOSTIC TOOLS

ZEUS™, TRITON™, APOLLO™, MODIS™ and SOLUS™ Series / VERUS® Edge

- **Record and Reports** - Now add the Technician name after identifying vehicle. The technician's name appears in the vehicle record and any system reports
- **SureTrack® Top Repairs** on-tool graph filtering enhancements allow for only parts relevant to the specific repair be presented in the graph

ZEUS Series / VERUS Edge

- The **ADAS Report** now displays complete starting values as well as values after the calibration is complete

TRITON-D10™ / APOLLO-D9™

- **User-Interface improvements** that make menus easier to read and more
- Now receive **Over-the-Air** software updates and service release downloads 15% faster

SECURITY LINK™

- **Technician Profile** management is easier than ever with the new Security Link wizard. The wizard simplifies manufacturer set up including automatic credential validation – making it faster to add a new OEM

ENHANCED GUIDED COMPONENT TESTS

ZEUS, TRITON and MODIS Series / VERUS Edge

- **Commonly used connectors drawings** are larger and sharper with new high contrast diagrams
- **New images** identify component location placement within select vehicles
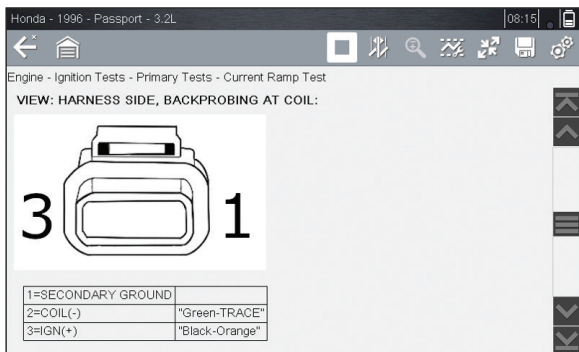
New high contrast connector drawing diagrams

SMARTER. FASTER. FIXED.

- **Fast-Track® Intelligent Diagnostics** guides users through every step to find the solution while avoiding the steps they don't need. It shows Real Fixes that are relevant to the fault code, highlights vehicle data that is out of expected range and provides filtered bi-directional tests, recalibrations, resets and relearns specific to the job at hand

- **Security Link** provides direct access to vehicles right from the scan tool for 2018 and newer Fiat Chrysler (FCA) models

- **Ethernet communications** support with applicable accessories for relevant Jaguar, Land Rover and Volvo vehicles

- The **Vehicle System and ADAS Recalibration Reports** provide a useful summary for your customers of the diagnostic work carried out

- Access to the **Snap-on Cloud** for up-to-the-second online storage. Archive, reference, retrieve and communicate Vehicle System Reports, thermal images and more to customers, colleagues, insurance companies

- Exclusive access to **SureTrack**, providing Real Fixes and verified parts replacement records from millions of successful repair orders

- Exclusive **Guided Component Tests** show how to test, where to connect and what results to look for

- **Guided Component Test Training** with over 70 topics and hundreds of on-tool courses ranging from 5-30 minutes, including Power User Tests, How To's and more

- **Software plans** to get the most comprehensive coverage and features

- Wide-ranging **support programs**, including a Customer Care hotline, extended warranty and free comprehensive online Training and Support

* For more features information, see pages 6–20.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

SOFTWARE UPGRADE 23.2*

☑ FAST-TRACK INTELLIGENT DIAGNOSTICS

With Fast-Track Intelligent Diagnostics you don't have to be a master tech to perform like one.

It saves time by guiding the technician directly to the fix and eliminating guesswork. It also offers the extra assurances of SureTrack expert information, "Smart Data," and quick access to functional tests and resets - within a highly intuitive user interface that's simple to learn and operate.

SMARTER.
FASTER.
FIXED.

Jobs call for having all the right answers every time a repair is made. For that, techs need the right diagnostic tool and the right software – from a company they know and can trust.

SOFTWARE

Every Snap-on diagnostic tool offers one-touch code scan and clear and manufacturer-level data, exclusive access to Security Link, the Snap-on Cloud and industry-leading features for all the right information, right when it's needed.

EXPERIENCE-BASED SOFTWARE

Snap-on diagnostic tools bring more focus to every workflow, with SureTrack for verified parts replacement records and Real Fixes; Smart Data for relevant vehicle and code-specific PIDs; guided component tests for vehicle-specific procedures on millions of components; and access to pre-filtered functional tests for verifying repairs.

HARDWARE

Built to take on even the biggest challenges, every Snap-on diagnostic tool is designed specifically for the automotive industry and built to withstand the rigors of the shop, featuring a streamlined design, quick navigation, a rugged physical design and the technology it takes to be more productive in the bay.

UNMATCHED CUSTOMER SUPPORT

Every Snap-on diagnostic tool comes standard with industry-best Snap-on product support, access to online training, free support sessions with a diagnostic specialist and flexible financing.
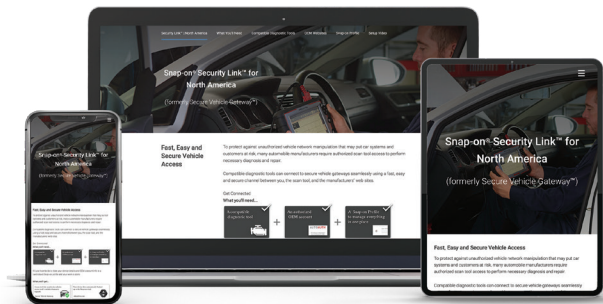
Snap-on

FIND OUT MORE AT SNAPON.COM/FTID-NA

* For more features information, see pages 6–20.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

🔓 SNAP-ON SECURITY LINK

Vehicle manufacturers are implementing security features to prevent unauthorized intrusions into their systems – much like FCA Secured Gateway.

This is changing the way that scan tools need to work. That is why we developed the Snap-on Security Link. It is designed to help navigate customers through this process.

Most of your customers work on FCA or Ford vehicles. The best way to avoid them getting caught without access to these vehicle systems is to make sure their scan tool is running the latest software.

For more information visit **snapon.com/securitylink**

SOFTWARE UPGRADE 23.2*

⬡ CRITICAL VEHICLE SYSTEM REPORTS

Vehicle System Reports

Speedy Approvals, Repairs and Payment

Fast and accurate communications to customers and insurance providers move repairs along faster, speeding up the time it takes to finish the job and get paid.

NEW Diagnostics Health Scan

The Diagnostics Health Scan is a straightforward, customer friendly report that simplifies results for vehicle owners before and after the repair. It helps speed customer repair approvals and illustrates repair success, conveying the shop's service value. With it comes the more detailed pre- and post-scan reports for shop use, especially helpful to quicken insurance processing.

ADAS Recalibration Reports

A report that identifies the vehicle, the system and date of the recalibration. It also provides input values and detailed results.† Shops can show complete recalibration for multiple systems on one report.

All vehicle system reports are automatically uploaded to the Snap-on Cloud and also can be printed, emailed or viewed online.

Available on ZEUS, TRITON, APOLLO, MODIS, SOLUS and VERUS Series with current software version.
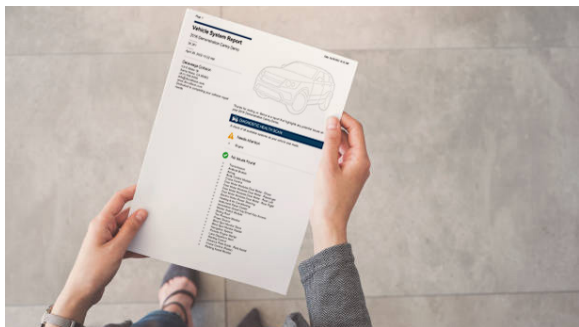
* For more features information, see pages 6–20.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

† Displays complete starting values as well as values after the calibration is complete with ZEUS series and VERUS Edge. Other products provide space for input values and detailed results

SNAP-ON CLOUD

With Wi-Fi and a Snap-on tool with the newest software installed, automatically upload and access images, Vehicle System Reports and more from the Snap-on Cloud using a smart phone, tablet or PC.

Capture

• **Capture and Auto-load Reports:** With the most current Snap-on software loaded on a tool, users can capture all Vehicle System Reports, including the new Diagnostics Health Scan, on ZEUS, TRITON, APOLLO, MODIS and SOLUS Series and VERUS Edge

• **Automatic Screenshot** uploads to Snap-on Cloud for ZEUS, TRITON, APOLLO, MODIS and SOLUS Series and VERUS Edge. Plus ZEUS, VERUS Edge or Diagnostic Thermal Imager owners can store pictures in the cloud, too

• **Direct Repair Order linkage:** Create permanent links directly to the saved image or report, which can be added to and accessed from shop management software

Categorize

• **Mark Files:** Identify images as "known good" or "known bad"

• **Tag Files:** File tagging makes keyword search fast for future reference

• **Get files:** Retrieve by customer name, VIN or sort by date

Collaborate

• Compare and Share: Use with others to facilitate diagnosis and repair

• Be the Expert: Share "known good" or "known bad" images

Communicate

• **My Network:** Add up to 20 contacts and easily share files

• **Flexible Sharing:** Communicate reports and images via text or email

• **Speed It Up:** Shops can share pre-scan reports and images with customers to receive quick repair approvals, and post-scans with insurance companies to confirm OEM repair requirements have been met

SOFTWARE UPGRADE 23.2*

SERVICE RESETS AND RELEARNS

The **Service Resets & Relearns** feature is a Snap-on exclusive. It provides procedures like functional tests, but it also checks Top Repairs from SureTrack expert information plus Technical Service Bulletins (TSBs) to offer a complete fix. With this feature you can be confident when in the midst of replacing a component, the tool's software will automatically return any services that must be performed in order to successfully complete the repair, whether it is to the repaired component itself or associated components.

Published each month and available free of charge, each episode offers a smart approach to a faster and more comprehensive solution to complete vehicle repairs.

Professional technicians can view Snap-on Service Resets and Relearns quick tip videos on its web page at **snapon.com/srr-na** or Snap-on Diagnostics YouTube channel.

Award Winning Service Resets & Relearns

Snap-on is a People's Choice Award winner selected by the Professional Tool & Equipment News' (PTEN) Innovation Award program for its Service Resets & Relearns feature in the repair information category.

SURETRACK

SURETRACK
THE FASTEST PATH TO FIXED

Conquer Any Question with 40 Million SureTrack Real Fixes based on over 2 Billion Repair Orders!

New content is continually added and with the latest software you instantly access:

- Verified parts replacement records showing successful fixes
- Expert information hot-linked directly from diagnostic trouble codes
- Exclusive insight based on experience from millions of repair orders
- Vehicle-specific fixes based on symptoms, codes and mileage
- Definitive, reliable answers, validated by SureTrack expert technicians

Visit **suretrackblog.com** to show customers' successful solutions resolved by SureTrack and its community members!

SOFTWARE UPGRADE 23.2*

⊗ NEW AND EXPANDED COVERAGE

Motorcycle

More Coverage on More Products

Get the Snap-on quality and expertise techs already know and trust in auto coverage with motorcycle coverage, to take on bike diagnostic jobs confidently and effortlessly.

- Broad OEM-specific coverage for nine domestic, Asian and European makes
- Comprehensive diagnostics with codes, live data graphing, functional tests, relearns and adaptations
- Special functions like brake bleeding, service light reset, compression tests and fuel tank drain to accelerate maintenance tasks

Now, motorcycle coverage is added to Fast-Track Intelligent Diagnostics platforms[†], too.

Platforms offering Motorcycle:

- ZEUS Series
- TRITON Series
- APOLLO Series
- SOLUS Legend
- ETHOS® Edge
- P1000™

One or more motorcycle adapter purchases may be required to access coverage.

† Intelligent Diagnostics features are not available for motorcycles

🔴 SOFTWARE TRAINING OPTIONS

ON-TOOL TRAINING VIDEOS

The TRITON-D10 and APOLLO-D9 have on-tool training and support videos to get users up and running quickly, guaranteeing peak performance the day they turn on their tool. For more information visit: **snapon.com/on-tool-na**

ON-TOOL CTM TRAINING COURSES

Customers can take advantage of hundreds of Component Test Meter (CTM) on-tool training courses on over 70 topics to help users learn everything they need to know for component testing. These courses range from 5-30 minutes and include Power User Tests, How To's and more.
For more information visit: **snapon.com/ctm-training-na**

ONLINE TRAINING & SUPPORT

Training and Support provides everything you need for product support, training and useful tips. Just select your product to access our Knowledge Base of questions and answers for your diagnostic platform. Find general help, troubleshooting tips, scanner and scope operation as well as instructional videos from expert technicians. For more information visit: **snapon.com/training-na**

NATIONAL ONLINE TRAINING - LIVE WEBINARS

Encourage your customers to join our national trainers for live online industry topics and new product training. Multiple sessions are available each week.
For more information visit: **snapon.com/ot-na**

* For more features information, see pages 6–20.
  For new coverage detail, see the Vehicle Coverage Guide located at **snapon.com/vcguide**

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FEATURES AT-A-GLANCE

	PLATFORM FEATURES	
EXPERIENCE-BASED SOFTWARE	FAST-TRACK INTELLIGENT DIAGNOSTICS	(WiFi) (SW)
	SURETRACK EXPERT INFORMATION	(WiFi) (SW)
	SNAP-ON CLOUD (REPORT AND SCREEN UPLOAD)	(WiFi) (SW)
	OEM TSBS, CAMPAIGNS & RECALLS	(WiFi) (SW)
	EXCLUSIVE PRESET PID TRIGGERS	(WiFi) (SW)
	CLEAR VIEW FLAG TRACKER WITH A FLAG DROP FUNCTION	(WiFi) (SW)
	SHOPKEY® REPAIR INFORMATION & MANAGEMENT SYSTEM (OPTIONAL)	
SOFTWARE	MOTORCYCLE & AUTOMOTIVE COVERAGE	
	LIVE DATA GRAPHING (SCANNER AND/OR SCOPE)	
	FUNCTIONAL TESTS & BI-DIRECTIONAL CONTROLS	
	SECURITY LINK™ (ACCESS TO SECURE VEHICLE GATEWAYS)[5]	(WiFi) (SW)
	RELEARNS & INITIALIZATIONS	(WiFi) (SW)
	ETHERNET COMMUNICATIONS SUPPORT	
	NEW DIAGNOSTIC HEALTH SCAN REPORT WITH PRE-/POST-SCAN OPTIONS	
	ADAS RECALIBRATION REPORT	
	RECORDS ALL PIDS - WHILE ON OR OFF SCREEN	
	FAST-TRACK GUIDED COMPONENT TESTS	
	WAVEFORM LIBRARY AND KNOWN GOOD TEST VALUES	
SUPPORT	SOFTWARE SUBSCRIPTION	
	PREPAID SOFTWARE PLAN	
	ONLINE SOFTWARE UPDATE	(SW) (update)
	OVER-AIR AUTOMATIC SOFTWARE UPDATE	(WiFi) (SW)
	ONLINE PLATFORM TRAINING COURSES	(WiFi)
	ONBOARD GUIDED COMPONENT TESTS TRAINING COURSES	
HARDWARE	2-SECOND BOOT-UP	
	WI-FI	
	CAMERA ID	
	INSTANT ID WHEN CONNECTED TO VEHICLE	
	HOTKEY FOR INSTANT SCREEN SHOTS	
	WIRELESS SCAN MODULE	
	BUILT IN CAMERA	
	OPEN WEB BROWSER	(WiFi)
	WIRELESS PRINTING	
	HIGH-SPEED LAB SCOPE	
	IGNITION SCOPE CAPABILITIES	

[1] TSBs provided are specific to the code only
[2] PID trigger function has to be manually set
[3] Requires additional accessories
[4] Print reports using Snap-on Cloud - current software required
[5] May require a software plan or paid third-party services

	ZEUS+™	TRITON-D$_{10}$™	APOLLO-D9™	SOLUS LEGEND®
	●[5]	●[5]	●[5]	
	●	●	●	●
	●	●	●	●
	●	●[1]	●[1]	
	●	●	●	●[2]
	●			
	●			
	●	●	●	●
	●	●	●	●
	●	●	●	●
	●	●	●	●
	●	●	●	●
	●[3]	●	●	●
	●	●	●	●
	●	●[4]	●[4]	●[4]
	●	●	●	●
	●	●		
	●	●		
	●	●	●	●
	1YR OR 3YR	1YR	1YR	
				●
	●	●	●	
	●	●	●	●
	●	●		
		●	●	
	●	●	●	●
	●			
	●	●	●	●
	●	●	●	●
	●			
	●			
	●			
	●	●[4]	●[4]	●[4]
	4-CHANNEL	2-CHANNEL		
	●			

For more product comparison detail, visit my.snapon.com in the Diagnostics section, just click the Sales Support Files link and then refer to the "Software Sales Materials" section.

With Wi-Fi

With Current Software

With ShopStream Connect™

WHAT YOU NEED TO KNOW ABOUT ADAS

ADAS IS HERE. ARE YOUR SHOPS AND TECHS READY?

What is ADAS?

Commonly referred to as drivers' aids or safety systems, Advanced Driver Assistance Systems (ADAS) create a better driving experience by helping drivers navigate challenges as well as protect them and others from harmful actions and collisions. These systems include, but are not limited to, lane departure warning, collision warning, adaptive cruise control, adaptive light control, automatic braking, automatic parking and blind spot detection.
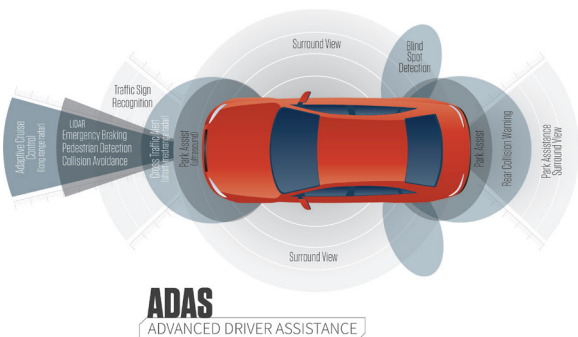
Both collision and general repair shops perform common jobs, from windshield replacement, body work and wheel alignments, to everyday component failure and replacement. Relatedly a shop needs to recalibrate these systems to get the vehicle back on the road safely.

What is needed to perform ADAS recalibrations?

- **Snap-on Diagnostic Platform**
  Snap-on ADAS coverage handles all recalibration types

  - **Initialization**
    An operation where the scan tool communicates directly with the vehicle to complete the recalibration.

  - **Dynamic**
    A vehicle recalibrates itself using roadside markers. Following scan tool instructions Technicians drive a vehicle to complete the recalibration. This is most common for American made vehicles.
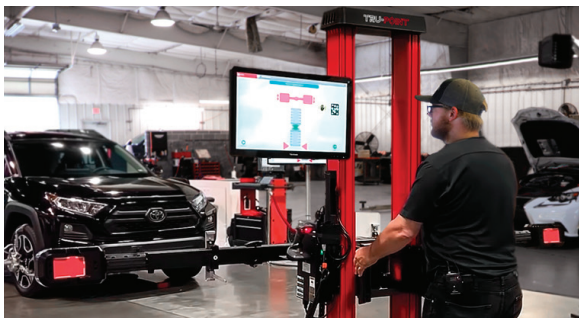
• Static Recalibration and Targets*
Static recalibration requires a Snap-on diagnostic platform and OEM-compliant physical targets to recalibrate cameras or sensors. Targets are different for every make, model and type of sensor. Asian and European vehicles often require this type of recalibration.

Tru-Point™ ADAS Calibration System
Tru-Point delivers an integrated system that combines advanced camera technology, targets, and advanced software design that puts all recalibration on a fast track. The operating system's solution streamlines the process from beginning to end with simple, real-time and visual target placement indication. That means never worrying about any reference value, guidebook or manual input.

This product is sold by John Bean and part of the Tech Lead brokerage program.*

• ShopKey Pro Repair Information System
The ShopKey Pro Repair information system can complement the diagnostic tool's coverage before the repair by identifying ADAS systems present that require recalibration in a vehicle.

* Tru-Point ADAS Calibration System leads must be submitted using the Chrome Tech Lead process to receive brokerage. Contact your local John Bean representative or refer to the lead brokerage card for more information.

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SOFTWARE OPTIONS

- **SOFTWARE SUBSCRIPTION PROGRAM** with continuous software upgrades supplies domestic, Asian and European coverage, plus SureTrack and online software upgrades. Fast-Track Intelligent Diagnostics-enabled products receive complete data services

- **FAST-TRACK INTELLIGENT DIAGNOSTICS PREPAID PLANS** include complete data services, domestic, Asian and European coverage, SureTrack and online upgrades

  - One (1) Year Plan available for ZEUS, TRITON and APOLLO Series

  - ZEUS Series Three (3) Year Plan offers prepaid plan services and coverage, plus a one (1) year extended warranty

- **SINGLE SOFTWARE UPGRADE** offers six (6) months of domestic, Asian and European coverage. Includes select data services, such as SureTrack, Snap-on Cloud and Security Link. Fast-Track Intelligent Diagnostics is not included

For pricing and availability see pages 21–29

HAVE PREPAID CUSTOMERS WITH UPCOMING EXPIRING PLANS?

Get a jump on it and refer to your Opportunity List in the Franchisee Portal to identify customers with plans expiring in the near future. The list highlights those who have expired as well as those nearest to expiring and provides a visual of the opportunities to renew in the next 90 days.

See pages 34-35 to learn how to renew customers on a new Prepaid Plan or Subscription.

EXTENDED WARRANTY PROTECTION

Snap-on offers peace of mind and protection for some of your customer's most valued business assets – their Snap-on diagnostic tools. Snap-on is proud to offer this comprehensive and flexible extended warranty coverage for an additional 12, 24 or 36 months[†] — it's your customer's choice.

Here are some key reasons why the Extended Warranty Program is right for your customer:

• Coverage equal to the original factory warranty

• Continuous protection for pennies a day

• Flexible financing available

• Protection against future parts and labor cost increases

• Increased resale value

• Can pay for itself in cost savings with just one repair

• Provides years of worry-free use

• 12, 24 or 36 month extended coverage[†]

• Genuine Snap-on service parts and expert service technicians

• Complimentary shipping and handling

The Snap-on Extended Warranty Program is the most comprehensive extended warranty in the business, offering the same complete coverage as the original warranty. Whether customers choose 12, 24 or the 36 month extension, its universal protection remains the same!

[†] Extended Warranty Program available with new diagnostic tool purchases as well as any diagnostic tool while under its original Snap-on warranty

ENHANCED COVERAGE

ETHERNET COMMUNICATION

Most Snap-on diagnostic scan tools now offer Ethernet access for those Jaguar, Land Rover and Volvo models that require it.

Ethernet-enabled accessories are required to harness this capability in the tool.

NOTE: Requires Bundle 22.4 software or newer.

ZEUS+, ZEUS and VERUS Edge

EESM306B Compact Scan Module

Part Number EAK0355L10B.............$1,250

TRITON-D8, APOLLO-D8, MODIS Edge™, SOLUS Edge, SOLUS Legend, ETHOS Edge, P1000*

OBD-II/DoIP Data Cable with Light

Part Number EAX0072L17A.............$284

* The DA-4E Ethernet Cable (EAX0073L02A) is included with a TRITON-D10 or APOLLO-D9 purchase

ZEUS+ Platform EEMS348EUR	$13,995
ZEUS Software EESP342##	
Requires Prepaid Plan or Subscription to activate Fast-Track Intelligent Diagnostics	
Software Options – descriptions on page 18	
3-year Prepaid Plan	$6,845
1-year Prepaid Plan	$2,110
Software Subscription Program Payment: $36 Weekly | $145 Monthly	$1,740
Single Software Upgrade	
From Version 22.2 or earlier – EESP342U1	$1,920
From Version 22.4 – EESP348U2/EESP342U2	$1,445
European Coverage Accessories	
European Adapters and Keys – EAK0351L02B	$515
European Keys Only – EAK0301B06B	$282
Extended Warranty	
12 Month – EWZEUSP1 | EWZEUS1	$388
24 Month – EWZEUSP241 | EWZEUS241	$700
36 Month – EWZEUSP361 | EWZEUS361	$990

*† See back cover

TRITON-D10 Platform EEMS344EUR	$7,790
TRITON-D8 Software EESP343##	
Requires Prepaid Plan or Subscription to activate Fast-Track Intelligent Diagnostics	
Software Options – descriptions on page 18	
1-year Prepaid Plan	$2,100
Software Subscription Program Payment: $33 Weekly | $130 Monthly	$1,560
Single Software Upgrade	
From Version 22.2 – EESP344U1/EESP343U1	$1,920
From Version 22.4 – EESP344U2/EESP343U2	$1,445
European Coverage Accessories	
European Adapters and Keys – EAK0301B07D	$520
European Keys Only – EAK0301B06B	$282
Extended Warranty	
12 Month – EWTRN101/EWTRITN1	$388
24 Month – EWTRN10241/EWTRITN241	$700
36 Month – EWTRN10361/EWTRITN361	$990

APOLLO-D9 Platform EESC335EUR	$6,280
APOLLO-D8 Software EESP333##	
Requires Prepaid Plan or Subscription to activate Fast-Track Intelligent Diagnostics	
Software Options – descriptions on page 18	
1-year Prepaid Plan	$1,245
Software Subscription Program Payment: $21 Weekly	$85 Monthly	$1,020
Single Software Upgrade	
From Version 22.2 or earlier – EESP335U1/EESP333U1	$1,460
From Version 22.4 – EESP335U2/EESP333U2 SBEC Weekly Payment $32	$835
European Coverage Accessories	
European Adapters and Keys – EAK0301B07D	$520
European Keys Only – EAK0301B06B	$282
Extended Warranty	
12 Month – EWAPOL91/EWAPOLL1	$277
24 Month – EWAPOL9241/EWAPOLL241	$500
36 Month – EWAPOL9361/EWAPOLL361	$710

*† See back cover

VERUS Edge Software EESP330##

Software Options – descriptions on page 18

Software Subscription Program Payment: $30 Weekly | $120 Monthly	$1,440
Single Software Upgrade	
From Version 22.2 or earlier – EESP330U1	$1,745
From Version 22.4 – EESP330U2	$1,325
European Coverage Accessories	
European Adapters and Keys – EAK0301B07D	$520
European Keys Only – EAK0301B06B	$282

MODIS Edge Software EESP341##

Software Options – descriptions on page 18

Software Subscription Program Payment: $30 Weekly | $120 Monthly	$1,440
Single Software Upgrade	
From Version 22.2 or earlier – EESP341U1	$1,745
From Version 22.4 – EESP341U2	$1,325
European Coverage Accessories	
European Adapters and Keys – EAK0301B07D	$520
European Keys Only – EAK0301B06B	$282

*† See back cover

SOLUS Legend Platform EESC336EUR	$4,150
SOLUS Edge Software EESP320##	

Software Options – descriptions on page 18

Software Subscription Program Payment: $18 Weekly	$70 Monthly	$840
Single Software Upgrade	
From Version 22.2 or earlier – EESP336U1/EESP320U1	$1,395
From Version 22.4 – EESP336U2/EESP320U2 SBEC Weekly Payment $29	$765

European Coverage Accessories

European Adapters and Keys – EAK0301B07D	$520
European Keys Only – EAK0301B06B	$282

Extended Warranty

12 Month – EWSLEG1	$277
24 Month – EWSLEG241	$500
36 Month – EWSLEG361	$710

ETHOS Edge Platform EESC332	$3,300
Software Options – descriptions on page 18	
Software Subscription Program Payment: $15 Weekly | $60 Monthly	$720
Single Software Upgrade	
From Version 22.2 or earlier – EESP332U1 SBEC Weekly Payment $40	$1,045
From Version 22.4 – EESP332U2 SBEC Weekly Payment $24	$625
European Coverage Accessories	
European Adapters and Keys – EAK0301B07D	$520
European Keys Only – EAK0301B06B	$282
Extended Warranty	
12 Month – EWEEDGE1	$221.50
24 Month – EWEEDGE241	$399
36 Month – EWEEDGE361	$565

Harley-Davidson® Vehicle Software and Smart Vehicle Interface

For ZEUS and TRITON, APOLLO, VERUS, MODIS, SOLUS, ETHOS Series
EAK0347L01A $1,000

*† See back cover
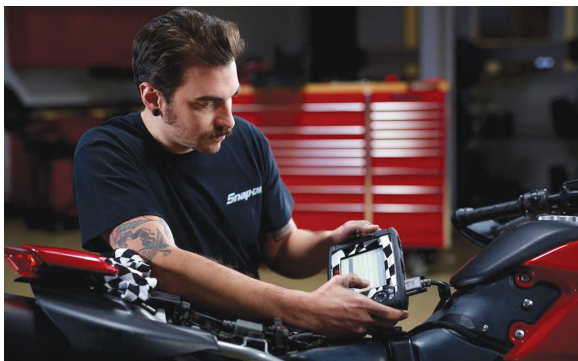
P1000 Software EESP334##

Software Options – descriptions on page 18

Software Subscription Program Payment: $15 Weekly | $60 Monthly	$720

Single Software Upgrade

From Version 22.2 or earlier – EESP334U1 SBEC Weekly Payment $40	$1045
From Version 22.4 – EESP334U2 SBEC Weekly Payment $24	$625

VANTAGE® Legend Platform EETM345	$3,550
VANTAGE Ultra Software EESP309##	
Single software upgrade is good for one year of complete coverage.	
From Version 21.4 or earlier – EESP345U1/EESP309U1 SBEC Weekly Payment $23	$610
Extended Warranty	
12 Month – EWVNLEG1	$277
24 Month – EWVNLEG241	$500
36 Month – EWVNLEG361	$710

*† See back cover

PREPAID PLAN AND SUBSCRIPTION FAQS

CHECK THESE FAQS BEFORE CALLING DIAGNOSTIC CUSTOMER CARE CENTER

This information will help you spend more time selling and less time with customer care.

Q: Does a Prepaid Plan or Subscription require an enrollment fee?
A: There is no enrollment fee for a Prepaid Plan or Subscription

Q: Is a Social Security Number required?
A: SSN is not required, but if ScanBay™ requests it, delete it from the customer's Chrome record

Q: Does a Prepaid Plan or Subscription use up a ScanBay Consignment?
A: See below:
   · Prepaid Plan requires one regular ScanBay Consignment
   · Subscription no longer uses a ScanBay Consignment

Q: What should I do when a new customer (from another route) with an EXISTING Prepaid Plan or Subscription comes to my route?
A: To make sure that their customer record appears in your system correctly, ScanBay REQUIRES you to perform a Change of Ownership

Q: How do I renew a Prepaid Plan for another Prepaid Plan?
A: By taking one of these two actions:
   · Sell a renewal 90 days prior to the current plan's expiration (see page 35)
   · Once expired, sell a NEW Prepaid Plan

Q: When a Prepaid Plan is expiring, how can I enroll it in Subscription?
A: To enroll a unit in Subscription before it expires, just do it 14 days prior to the current plan's expiration. Also, make sure to use the same Chrome customer account as the Prepaid Plan (see page 34)

Q: Why am I not seeing my customer's new Prepaid Plan or Subscription enrollment in my Opportunity List?
A: It could be one or both of these:
   · If it is a new customer to your route then you need to perform a ScanBay Change of Ownership
   · Chrome and ScanBay Sync must be performed after each sale

Q: Why isn't Subscription being offered by ScanBay?
A: It could be one of these two answers:
   · You are on Credit Hold or Back Order Review Hold
   · If not on hold:
     o Verify PC Time Zone, Date and Time are set correctly
     o Chrome and ScanBay Sync must be performed after adjusting

SUBCRIPTION ENROLLMENT

SUBSCRIPTION ENROLLMENT WITH EC PURCHASE

1. Log into Chrome, select EC or the customer's existing EC number from the Account Type dropdown menu

2. Choose Promo ID and select OK

3. Select Yes, when prompted if you would like to start a Subscription

4. Add Item(s): diagnostics platform part number item

5. Select the EC Contract tab in Chrome

6. Click on Add Subscriptions check box

7. Select Subscription from the list of promotions displayed

8. Once ScanBay button becomes active, launch ScanBay and follow prompts to completion

9. Back in Chrome Customer Order tab, confirm Terms in its EC tab and line items in the Line Items tab. Print Contract

10. Follow prompts to complete, then Print or Save

11. When the EC contract is presented follow prompts to complete, then Print or Save

12. In the Submit Contract window select Submit Now or Submit Next Business Day

13. Back in Chrome, select Complete Order

14. In the Complete Order window, select to Print, Save or Email the order

15. If a newer software version is available for the device or it needs activation, a ScanBay message appears and offers to program the device. Follow prompts

SEE IT IN MOTION

Refer to **help.snapon.com** to view a video that takes you step-by-step through the process.

AUTOMATED SUBSCRIPTION TRADE-IN

REMOVE ORIGINAL DEVICE FROM SOFTWARE SUBSCRIPTION PROGRAM AND ENROLL NEW PLATFORM IN SOFTWARE SUBSCRIPTION PROGRAM

Perform Standard Trade-in

1. Log into Chrome

2. Select the customer

3. Start a new order

4. Sell the new platform

5. Input trade-in unit

6. Complete transaction (ScanBay not required at this point)

7. Next, return to Chrome and select the customer

8. Start a new order

9. For Trade-In, select previous subscription/Debtor ID in Account Type SUB – [followed by the current Debtor Number]

Subscribe New Device

10. Launch ScanBay from Chrome. Follow prompts until process is complete, including Print Contract

11. Complete fields and customer signature

12. Exit to return to Chrome

13. If a newer software version is available for the device, a ScanBay message appears and offers to program the device

14. Perform a ScanBay Sync

Unsubscribe Old Device

15. ScanBay will auto-detect and display the platform type and serial number to trade-in

16. Follow prompts to cancel the subscription on the trade-in unit and return to Chrome

17. In Chrome see accessories for the newly enrolled device on a separate RA order. Review, add more items to complete the sale

18. Perform ScanBay Sync to communicate transaction to ScanBay

HOW TO TRADE-IN A SUBSCRIBED PLATFORM AND SIGN-UP A NEW ZEUS, TRITON OR APOLLO IN A PREPAID PLAN AT TIME OF PURCHASE

1. Log into Chrome

2. Select the customer

3. Start a new order

4. Select RA or EC Account Type

5. Continue and sell the new platform

6. Input the trade-in unit

7. Complete transaction (ScanBay not required at this point)

8. Next, return to Chrome and select the customer

9. Start a new order

10. Launch ScanBay by selecting Prepaid Plan and follow the prompts

11. Connect the device being traded in to unsubscribe it and select Next

12. Perform ScanBay Sync to communicate the transaction to ScanBay

HOW TO ENROLL AN EXPIRING PREPAID PLATFORM IN SUBSCRIPTION

UP TO 14 DAYS PRIOR TO A CUSTOMER'S PREPAID PLAN EXPIRATION, YOU CAN ENROLL THE UNIT INTO A SUBSCRIPTION

1. Log into Chrome, select Subscription from the Account Type dropdown menu

2. Select Yes, when prompted if you would like to start a Subscription

3. Select Subscription from the list of promotions displayed

4. Launch ScanBay from Chrome. Follow prompts until process is complete, including Print Contract

5. Complete fields and customer signature

6. Exit to return to Chrome

7. If a newer software version is available for the device, a ScanBay message appears and offers to program the device

8. Perform a ScanBay Sync

HOW TO RENEW A PREPAID PLAN

UP TO 90 DAYS PRIOR TO A CUSTOMER'S PREPAID PLAN EXPIRATION, YOU CAN PERFORM A RENEWAL USING A NEW PREPAID PLAN

1. Log into Chrome

2. Select the customer

3. Start a new order

4. Launch ScanBay

5. Select product or product family and follow prompts

6. Select Activate or Upgrade Customer Unit

7. Next, select Renew Prepaid Plan and change the pricing if needed

8. Follow prompts to review and confirm the upgrade, details of the Prepaid Plan Renewal and customer information

9. The Prepaid Plan Renewal process is complete. Select Finish to exit and return to Chrome

Find detailed instructions available in ScanBay Help or the Franchisee Portal

INSTALL SOFTWARE UPGRADES FASTER

SCANBAY SOFTWARE UPGRADE USING MICRO SD CARD

**TRITON, APOLLO, SOLUS and VANTAGE Series / MODIS Edge / ETHOS Edge / P1000**

The following instructions describe how to upgrade diagnostic tool software using the tool's MicroSD card and your Chrome/ScanBay laptop.

IMPORTANT! READ BEFORE PROCEEDING

1. Secure digital cards (MicroSD, SD, etc.) are sensitive to electrostatic discharges (ESD) and can easily be damaged by static electricity. Before handling the card, ground yourself by touching a metal object that is grounded to discharge any static electricity

2. To perform this upgrade a MicroSD-to-SD card adapter is required

3. The diagnostic tool must be powered by the AC power supply during the upgrade process. If the tool loses power during the upgrade process, the tool may be damaged

4. The diagnostic tool MUST have been placed into Connect-to-PC mode with its MicroSD card inserted

5. Do NOT turn the diagnostic tool on BEFORE inserting the card. The diagnostic tool MUST be off when the card is inserted

6. The diagnostic tool is inoperable without the MicroSD card. Do not lose, damage, or allow the card to fall into the housing during removal or installation

7. Be careful when inserting the Micro SD card into the diagnostic tool. If the card is inserted at an angle the card may be damaged

Upgrade Instructions

8. Turn off the diagnostic tool

9. Remove the MicroSD card from the diagnostic tool by gently pressing it down and then releasing. The card will pop-up and can be removed
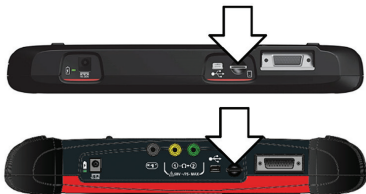
10. Insert the MicroSD card into the MicroSD-to-SD card adapter. Make sure the lock switch on the card adapter is off

11. If required, remove the SD slot protector (simulated card) from the Chrome/ScanBay laptop card slot, then insert the MicroSD-to-SD card adapter (with MicroSD card) into the laptop card slot*

MicroSD to SD Card Adapter
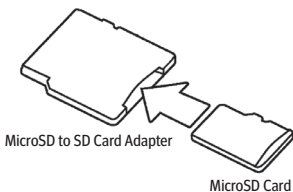
MicroSD Card

12. Start ScanBay and complete the software upgrade delivery process

13. After the upgrade is complete, remove the MicroSD-to-SD card adapter from the laptop, and remove the MicroSD card from the adapter

14. With the diagnostic tool off, insert the MicroSD card into the diagnostic tool

15. Connect the AC power supply to the diagnostic tool. The tool will automatically turn on

16. Follow the on-screen prompts to complete the upgrade installation process on the diagnostic tool

17. If required, reinstall the SD slot protector (simulated card) into the laptop SD card slot to prevent damage
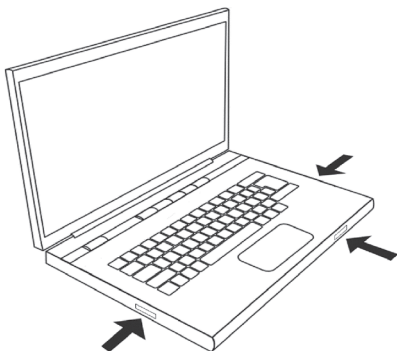
*Ensure the microSD card adapter switch on the side of it is not locked.
This will prohibit file copying.

USING DEVICE RECOVERY

HOW AND WHEN TO USE DEVICE RECOVERY

TRITON, APOLLO, SOLUS and VANTAGE Series / MODIS Edge / ETHOS Edge / P1000

**Device Recovery resolves errors and helps to improve performance.
Use to fix:**

• An error at boot up, during vehicle communication* or after a software upgrade

• Unusually slow performance and/or operating speed

IMPORTANT NOTES

• Device Recovery only supports the current software upgrade and the two previous software upgrades

• If the unit had previously installed a service release for the current software version it will need to be reinstalled using ShopStream Connect™

INSTRUCTIONS

1.   Power down the platform

2.   Connect the platform to its AC charger

3.   Press and HOLD the "Y" and "N" buttons

4.   Pressing and release the power button once while continuing to HOLD the "Y" and "N" buttons

5.   Release the "Y" and "N" buttons once the Service Menu appears

6.   Move the cursor to Utilities and press the "Y" button

7.   Move the cursor to Connect to PC and press the "Y" button

8.   Locate and start Device Recovery on the ScanBay PC's Windows desktop

* Except a 'no-communication' error

9. In the Device Recovery wizard enter the D# starting with a lower case "d" and select Next

Snap-on Device Recovery v23.2.0.3   X

Snap-on Device Recovery

Please enter your Dealer ID to proceed:

Chrome Dealer ID: d******

To continue, click Next

Help   ‹ Back   Next ›   Cancel

IMPORTANT: If it is connected to a PC, you must disconnect the USB to Mini-USB cable from the PC and wait 10 seconds before proceeding

10. Connect the platform to the ScanBay PC using a USB to Mini-USB cable and allow Device Recovery to detect the platform

11. Once Device Recovery has detected the platform follow the prompts to finish programming

12. When complete, ensure the platform is still connected to the AC adapter

13. Disconnect the platform from the PC

14. Press the platform Power button

15. When 'Power Off?' is displayed in the lower left corner. Click the "Y" button

Power off?

16. Press the Power button to power up the tool

17. Allow the scan tool to complete reinstallation of software. When prompted press the 'Y' button to restart the tool

Press ⊘ to restart

Snap-on®

CELEBRATING OVER A CENTURY OF INNOVATION

For a complete run-down of available coverage, refer to the
Vehicle Coverage Guide located at **snapon.com/vcguide**

*Important Platform and Upgrade Reminder

Prices and availability subject to change without notice. List prices and weekly
payments do not include Sales Tax

Some functions shown require an internet connection

†Software Subscription Program
Rates and terms are subject to credit approval at time of sale and terms of the
program and contract. Not everyone will be approved. Payment based on
12 month term for Subscription.
Payment is estimated, does not include taxes and other charges, and is subject
to change. Not all software products qualify

†Fast-Track Intelligent Diagnostics Prepaid Plan
Prepaid Plan is separate from platform purchase and may be included on EC.
Rates and terms are subject to credit approval at time of sale and terms of
the program and contract. Not everyone will be approved. Payment based on
contract term. Not all platform products qualify

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