



TS-963X-2G (Legacy)	
CPU	AMD G-Series GX-420MC 4-core 2.0 GHz processor
CPU Architecture	64-bit x86
Floating Point Unit	Yes
Encryption Engine	Yes (AES-NI)
System Memory	2 GB SODIMM DDR3/DDR3L
Maximum Memory	16GB (2 x 8GB)
Memory Slot	2 x SODIMM DDR3L
	For dual-DIMM configurations, you must use a pair of identical DDR3/DDR3L RAM modules.
Flash Memory	512MB (Dual boot OS protection)
Drive Bay	5 x 3.5-inch + 4 x 2.5-inch SATA 6Gb/s, 3Gb/s
	The system is shipped without HDD. For the HDD compatibility list, please visit https://www.qnap.com/compatibility/
Drive Compatibility	3.5-inch bays: 3.5-inch SATA hard disk drives 2.5-inch SATA hard disk drives 2.5-inch SATA solid state drives
	2.5-inch bays:2.5-inch SATA hard disk drives2.5-inch SATA solid state drives
Hot-swappable	Yes
SSD Cache Acceleration Support	Yes
Gigabit Ethernet Port (RJ45)	1
10 Gigabit Ethernet Port	1 x 10GBASE-T (10G/5G/2.5G/1G/100M)
	Please use Cat 6a or Cat 7 LAN cables (sold separately) to achieve 10GbE speed over longer distance.

Wake on LAN (WOL)	Yes
Jumbo Frame	Yes
USB 2.0 port	2
USB 3.2 Gen 1 port	2
Audio Output	1 x built-in speaker, 1 x 3.5mm line out jack (for amplifier or headphone amplifier)
Form Factor	Tower
LED Indicators	Power/Status, LAN, USB, HDD1-5, SSD1-4
Buttons	Power, One Touch Copy, Reset
Dimensions (HxWxD)	182.7 × 224.7 × 223.6 mm
Weight (Net)	3.53 kg
Operating Temperature	0 - 40 °C (32°F - 104°F)
Storage Temperature	-20 - 70°C (-4°F - 158°F)
Relative Humidity	5-95% RH non-condensing, wet bulb: 27°C (80.6°F)
Power Supply Unit	120W 100-240V AC adapter
Power Consumption: HDD Sleep Mode	35.64 W
Power Consumption: Operating Mode, Typical	53.06 W
	With 5 x HDD + 4 x SSD fully populated
Fan	1 x 14cm smart fan (12V DC)
Kensington Security Slot	Yes
Standard Warranty	2
Max. Number of Concurrent Connections (CIFS) - with Max. Memory	800

Note: Use only QNAP memory modules to maintain system performance and stability. For NAS devices with more than one memory slot, use QNAP modules with identical specifications and refer to the hardware user manual to install compatible QNAP memory modules.

Warning: Using unsupported modules may degrade performance, cause errors, or prevent the operating system from starting. QNAP reserves the right to replace partial parts or accessories if the original is no longer available from its manufacturer/supplier. Any replacement would be fully tested and verified to meet strict compatibility and stability guidelines and will deliver identical performance to the original.

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