

# HP OfficeJet 8012 All-in-One Printer



Smart, simple, productive



The productive smart printer that gets work done. Help save time with Smart Tasks shortcuts,<sup>1</sup> and get automatic two-sided printing. Print and scan from your phone,<sup>1</sup> Save up to 70% on ink with HP Instant Ink.<sup>2,3</sup>

Dynamic security enabled printer. Intended to be used with cartridges using only HP original electronic circuitry. Cartridges with modified or non-HP electronic circuitry may not work, and those that work today may not work in the future. Learn more at: <http://www.hp.com/go/learnaboutsupplies>

## Highlights

- 3 years warranty upon registration
- 2 months Instant Ink free trial
- Print, scan, copy
- ISO (laser comparable speed): Up to 18 ppm black, 10 ppm colour
- 225 sheet input tray
- Help save time with Smart Tasks by using HP Smart App
- 5.58 cm (2.2 in) Capacitive Touchscreen MGD



ink technology

## Designed to save you time

- Eliminate steps in repetitive tasks, using Smart Tasks.<sup>1</sup> Scan to the cloud, email, and more – in a tap.<sup>1</sup>
- Work fast and hands-free with the 35-page auto-feeder. Get automatic two-sided printing.
- Take control of print, scan, and copy jobs with tap-and-swipe ease, using the colour touchscreen.
- This printer is made from recycled plastics and other electronics – more than 15% by weight of plastic.

## Freedom to work anywhere

- Connect to cloud-based printing with Wi-Fi or your cellular network to print from anywhere.<sup>1</sup>
- Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.<sup>1</sup>
- Get high-quality scanning to share to Dropbox, Google Drive, email, or the cloud – from virtually anywhere.<sup>1</sup>
- Get notifications when printing, scanning, or copying from your smartphone.<sup>1</sup>

## Enhanced security, reliable connections

- Reduce interruptions with self-healing Wi-Fi that keeps you connected.<sup>4</sup>
- Get security essentials to help maintain privacy and control.
- Count on chatbot support and helpful notifications with the HP Smart app.<sup>1</sup>
- Easily share resources – access and print with wireless and Ethernet networking.<sup>4</sup>

## Save up to 70% on ink<sup>2,3</sup>

- Save on ink and get it automatically delivered to your door.<sup>2,3,5</sup>
- The seamless setup experience you expect from a smart device. Just download the HP Smart app, connect, and you're ready to go on your smartphone, laptop, or tablet – or even your voice assistant.<sup>1,6</sup>
- Ink cartridges and delivery costs included in your monthly plan price. 2 months of Instant Ink Trial included.<sup>7</sup>
- No annual fee – change or cancel plans online anytime without penalty.<sup>8</sup>

## Technical specifications

|  |   |
|--|---|
| <b>Functions</b>                       | Print, copy, scan   |
| <b>Print technology</b>                | HP Thermal Inkjet   |
| <b>Print speed</b>                     | <b>Black (A4, ISO):</b> Up to 18 ppm; <b>Colour (A4, ISO):</b> Up to 10 ppm;  |
| <b>First page out</b>                  | <b>Black (A4, ready):</b> As fast as 13 sec; <b>Colour (A4, ready):</b> As fast as 17 sec;  |
| <b>Print resolution</b>                | <b>Black (best):</b> 1200 x 1200 rendered dpi; <b>Colour (best):</b> Up to 4800 x 1200 optimised dpi on HP Advance Photo Paper 1200 x 1200 dpi input;   |
| <b>Monthly duty cycle</b>              | Up to 20,000 pages A4; <b>Recommended monthly page volume:</b> Up to 800 pages  |
| <b>Printer smart software features</b> | Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Greyscale: Off/High Quality Greyscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On |
| <b>Standard print languages</b>        | HP PCL3 GUI   |
| <b>Print area</b>                      | <b>Print margins:</b> Top: 2.9 mm, Bottom: 2.9 mm, Left: 2.9 mm, Right: 2.9 mm; <b>Maximum print area:</b> 210 x 297 mm   |
| <b>Borderless printing</b>             | Yes (up to 216 x 279 mm)  |
| <b>Print cartridges number</b>         | 4 (1 each black, cyan, magenta, yellow)   |
| <b>Multitasking supported</b>          | Yes   |
| <b>Duplex printing</b>                 | Automatic (standard)  |
| <b>Copy speed</b>                      | <b>Black (A4, ISO):</b> Up to 13 cpm; <b>Colour (A4, ISO):</b> Up to 7 cpm  |
| <b>Copier specifications</b>           | Number of Copies; Resize; Quality; Lighter/Darker; Paper size; Paper Type; Two-sided; ID Copy; Collate; Margin shift; Enhancement; Crop; Copy preview; <b>Maximum number of copies:</b> Up to 99 copies; <b>Copy resolution:</b> Up to 600 dpi; <b>Reduce/Enlarge:</b> 25 to 400%   |
| <b>Scan speed</b>                      | <b>Normal (A4):</b> Up to 8 ppm (200 ppi, black and white), up to 3.5 ppm (200 ppi, colour);  |
| <b>Scan file format</b>                | JPG, BMP, TIFF, PDF, RTF, TXT, PNG  |
| <b>Scanner specifications</b>          | <b>Scanner type:</b> Flatbed, ADF; <b>Scan input modes:</b> Front-panel scan, copy, HP Software, EWS; <b>Twain version:</b> Version 2.1; <b>Scan size maximum (flatbed, ADF):</b> 216 x 297 mm; <b>Optical scan resolution:</b> Up to 1200 dpi  |
| <b>Scanner advanced features</b>       | OCR (Optical Character Recognition); Smart Task shortcuts: 1-click customisable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One Drive, email recipients, print  |
| <b>Recommended monthly scan volume</b> | 50 to 150   |
| <b>Scannable area</b>                  | <b>Maximum media size (flatbed):</b> 216 x 297 mm; <b>Minimum media size (ADF):</b> 127 x 127 mm; <b>Maximum media size (ADF):</b> 216 x 356 mm (one-sided); A4   |
| <b>Bit depth/ Grey scale levels</b>    | 24-bit / 256  |
| <b>Digital sending</b>                 | <b>Standard:</b> Scan to PC;  |
| <b>Processor speed</b>                 | 1200 MHz  |
| <b>Connectivity</b>                    | <b>Standard:</b> 1 Wireless 802.11b/g/n;  |
| <b>Wireless</b>                        | Yes, built-in Wi-Fi 802.11b/g/n   |
| <b>Mobile printing capability</b>      | Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart  |
| <b>Network capabilities</b>            | 1 Wireless 802.11b/g/n  |
| <b>Memory</b>                          | <b>Standard:</b> 256 MB; <b>Maximum:</b> 256 MB DDR3 SDRAM  |
| <b>Number of paper trays</b>           | <b>Standard:</b> 1; <b>Maximum:</b> 1   |
| <b>Media types</b>                     | Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, other Photo Inkjet Papers, other Matte Inkjet Papers, other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy   |
| <b>Media size</b>                      | <b>Custom (metric):</b> Tray 1: 76.2 x 127 to 215.9 x 355.6 mm<br><b>Supported (metric):</b> A4; A5; A6; B5(JIS); Executive; Index card A4; 13 x 18 cm; 10 x 15 cm; Photo 2L; Statement; Envelope #10; Envelope C5; Envelope C6; Envelope DL; Envelope Monarch  |

|                                       |  |
|---------------------------------------|--|
| <b>Input capacity</b>                 | <b>Standard:</b> Up to 225 sheets<br><b>Maximum:</b> Up to 225 sheets<br><b>ADF:</b> Standard, 35 sheets   |
| <b>Output capacity</b>                | <b>Standard:</b> Up to 60 sheets<br>Labels: Up to 10 envelopes   |
| <b>Compatible operating systems</b>   | Windows 10, 8.1, 8, 7, Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016  |
| <b>Minimum system requirements</b>    | <b>Windows:</b> Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer<br><b>Mac:</b> OS X v10.11 El Capitan; MacOS Sierra v10.12 (previously OS X); MacOS High Sierra v10.13; 1.5 GB available hard disk space; Internet access  |
| <b>Software included</b>              | HP Printer Software, HP Update, Shop for Supplies Online, HP Photo Creations   |
| <b>Printer dimensions (W x D x H)</b> | <b>Minimum:</b> 460 x 341.2 x 234 mm;<br><b>Maximum:</b> 460 x 511.25 x 233 mm;  |
| <b>Package dimensions (W x D x H)</b> | 506 x 298 x 408 mm   |
| <b>Printer weight</b>                 | 8.2 kg   |
| <b>Package weight</b>                 | 10.4 kg  |
| <b>Operating environment</b>          | <b>Temperature:</b> 5 to 40°C<br><b>Humidity:</b> 20 to 80% RH   |
| <b>Storage conditions</b>             | <b>Temperature:</b> -40 to 60°C  |
| <b>Acoustics</b>                      | <b>Acoustic power emissions:</b> 6.5 B(A) (printing at 15 ppm)   |
| <b>Power</b>                          | <b>Requirements:</b> Input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz);<br><b>Consumption:</b> Up to 21 watts (Printing), 5.80 watts (Ready), 0.90 watts (Sleep), 0.08 watts (Manual-Off);<br><b>Typical Electricity Consumption (TEC):</b> 0.17 kWh/Week;<br><b>Power supply type:</b> Internal;   |
| <b>Certifications</b>                 | CISPR 32:2012/EN 55032:2012 Class B, CISPR 24:2010/EN 55024:2010, EN 61000-3-2:2014, EN 61000-3-3:2013, EN 301 489-1 V2.1.1:2017, EN 301 489-17 V3.1.1:2017 ENERGY STAR® qualified   |
| <b>Country of origin</b>              | Made in Thailand   |
| <b>Control panel</b>                  | 5.58 cm (2.2 in) Capacitive Touchscreen MGD (monochrome graphics)  |
| <b>What's in the box</b>              | <b>1KR71B:</b> HP OfficeJet 8010 All-in-One Printer; HP 912 Setup Black Ink Cartridge; HP 912 Setup Cyan Ink Cartridge; HP 912 Setup Magenta Ink Cartridge; HP 912 Setup Yellow Ink Cartridge; User guide; Setup poster; Power cord; For ink volume and page yield information, please visit <a href="http://www.hp.com/go/learnaboutsupplies">http://www.hp.com/go/learnaboutsupplies</a>   |
| <b>Supplies</b>                       | <b>3YL77AE</b> HP 912 Cyan Original Ink Cartridge<br><b>3YL78AE</b> HP 912 Magenta Original Ink Cartridge<br><b>3YL79AE</b> HP 912 Yellow Original Ink Cartridge<br><b>3YL80AE</b> HP 912 Black Original Ink Cartridge<br><b>3YL81AE</b> HP 912XL High Yield Cyan Original Ink Cartridge<br><b>3YL82AE</b> HP 912XL High Yield Magenta Original Ink Cartridge<br><b>3YL83AE</b> HP 912XL High Yield Yellow Original Ink Cartridge<br><b>3YL84AE</b> HP 912XL High Yield Black Original Ink Cartridge<br><b>3YP34AE</b> HP 912XL 4-pack Black/Cyan/Magenta/Yellow Original Ink Cartridges<br><b>C6818A</b> HP Professional Glossy Inkjet Paper-50 sht/A4/210 x 297 mm<br><b>CR672A</b> HP Premium Plus Glossy Photo Paper-20 sht/A4/210 x 297 mm<br><b>Q6592A</b> HP Professional Matt Inkjet Paper-100 sht/A4/210 x 297 mm |
| <b>Service and Support</b>            | <b>UG198E</b> HP 3 years Care Pack with Standard Exchange for OfficeJet Pro Printers<br><b>UG248E</b> HP 3 years Care Pack with Return to Depot Support for OfficeJet Pro Printers<br>(UG198E: all EMEA countries except Nordics, ME, Africa, South Africa, Israel, Turkey, UG248E: ME, Africa, South Africa, Israel, Turkey)  |
| <b>Warranty</b>                       | One-year limited hardware warranty; Possibility to get 3 years warranty upon customer registration, under T&Cs <a href="http://www.hp.com/ew/warrantyextension">http://www.hp.com/ew/warrantyextension</a> ; 24-hour, 7 days a week Web support; Business hour phone support within warranty period  |

## Footnotes

<sup>1</sup> Requires the HP Smart app download. For details on local printing requirements see <http://www.hp.com/go/mobileprinting>.

<sup>2</sup> Based on HP Instant Ink service 300 page plan (savings for other plans will be lower). Based on use of all pages in plan without purchase of additional sets of pages compared to cost per page (CPP) to print ISO/IEC 24711 pages on market majority of colour inkjet printers less than £200 using original standard capacity cartridges as reported by IDC in Q1 2018. Survey based upon indicative manufacturers' supplies pricing as reported by SPIRE as of June 2018 and page yield listed on manufacturers' website as of June 2018. For further details please refer to <http://hp.com/go/ukcompare>. All prices include VAT. ISO yield based on continuous printing in default mode. Actual savings may vary depending on number of pages actually printed per month and content of pages printed. For more information on ISO standards: <http://hp.com/go/pageyield>.

<sup>3</sup> HP Instant Ink Service is not available in all countries. To check availability, visit <http://hpinstantink.com>.

<sup>4</sup> Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

<sup>5</sup> Ordered by your printer when needed, subject to customer internet connection. Availability may vary in exceptional circumstances. Express deliveries available via Support Services, if you use more ink than anticipated. See <http://www.hp.com/go/instantinksupport> for troubleshooting assistance and contact support options.

<sup>6</sup> "Smart Home Printer" defined using the following criteria: 1) Designed exclusively for mobile devices, and driven by an OEM printer app, like other IoT devices. 2) Uses both local Wi-Fi and cloud cell phone data connectivity for two-way connection with OEM app to control printer and get status. 3) Offers voice printing support for Amazon Alexa, the Google Assistant, and Microsoft Cortana. (See: [keypointintelligence.com/HPVoicePrint](http://keypointintelligence.com/HPVoicePrint)). 4) Unique in-class in that it lacks screen/display/buttons/LEDs/USB port other than the power button. Smart home devices often lack screen/display/buttons/LEDs/USB port, since they are designed for wireless and control by OEM provided app on smart device like phone or tablet. Compared to the majority of in-class A4-size colour desktop inkjet printers and all-in-ones <€150. Claim based on HP internal research of printer manufacturers' published specifications and Keypoint Intelligence Buyers Lab 3/29/2018 study commissioned by HP. See: <http://www.keypointintelligence.com/>. Market share as reported by IDC C4Q4 2017 Hardcopy Peripherals Tracker.

<sup>7</sup> Must complete HP Instant Ink enrolment within 7 days of setting up the printer following the setup process indicated in your printer instructions and using the HP Instant Ink ready cartridges that come with your printer. Requires eligible printer, online enrolment and creation of an HP Connected and Instant Ink account, valid credit/debit card, email address, and internet connection to printer. The trial starts from the enrolment date and entitles you to print the monthly number of pages covered by the HP Instant Ink plan chosen upon enrolment. Overage pages are excluded and will be charged to the customer's credit/debit card at the end of the month. If HP Instant Ink service is not cancelled within the trial period at [hpinstantink.com](http://hpinstantink.com), the monthly service fee based on the plan chosen on enrolment and overage fees will be charged to the customer's credit/debit card from the first month after termination of the trial period. Trial limited to one time use. Trial cannot be redeemed for cash except as required by law. Additional information available during online enrolment process and at <http://hpinstantink.com>.

<sup>8</sup> Change or cancel your plan at anytime online. If you decide to cancel your HP Instant Ink plan you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to <http://instantink.hpconnected.com/uk/en/terms>.



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Published in EMEA 4AA7-4403, May 2019

