NOTICE OF SPECIAL MEETING CITY OF SOUTH PADRE ISLAND CONVENTION AND VISITORS ADVISORY BOARD

NOTICE IS HEREBY GIVEN THAT THE CONVENTION AND VISITORS ADVISORY BOARD OF THE CITY OF SOUTH PADRE ISLAND, TEXAS WILL HOLD A SPECIAL MEETING ON:

9:25 A.M. AT THE MUNICIPAL BUILDING, CITY COUNCIL CHAMBERS, 2ND FLOOR 4601 PADRE BOULEVARD, SOUTH PADRE ISLAND, TEXAS

- 1. Call to order.
- 2. Pledge of Allegiance.
- 3. Public announcements and comments: This is an opportunity for citizens to speak to the Convention and Visitors Advisory Board relating to agenda or non-agenda items. Speakers are required to address the Convention and Visitors Advisory Board at the podium and give their name before addressing their concerns. (Note: State law will not permit the Advisory Board to discuss, debate or consider items that are not on the agenda. Citizen comments may be referred to Convention and Visitors Bureau staff or may be placed on the agenda of a future Convention and Visitors Bureau Advisory Board meeting).
- 4. Discussion and action on funding application guidelines.
- 5. Discussion and action regarding SimpleView September Facebook proposal.
- 6. Discussion and action regarding equipment for digitized sign-in and video screens at public facilities.
- 7. Discussion and action regarding consideration for funding request on events:
 - a) Sandcastle Trail FY14 & FY15
- 8. Discussion and action regarding FY15 marketing media buy.
- 9. Set new meeting date/agenda items for next meeting.
- 10. Adjourn.

DATED THIS THE DAY OF Septemb 2014.

Rosa Zapata, CVB Administrative Assistant

I, THE UNDERSIGNED AUTHORITY, DO HEREBY CERTIFY THAT THE NOTICE OF MEETING OF THE GOVERNING BODY OF THE CITY OF SOUTH PADRE ISLAND, TEXAS IS A TRUE AND CORRECT COPY OF SAID NOTICE AND THAT I POSTED A TRUE AND CORRECT COPY OF SAID NOTICE ON THE BULLETIN BOARD AT THE CITY HALL/MUNICIPAL BUILDING ON September 2, 2014, at/or before 9:25 AM AND REMAIND SO POSTED CONTINUOUSLY FOR AT LEAST 72 HOURS PRECEDING THE SCHEDULED TIME OF SAID MEETING.

Rosa Zapata, CVB Administrative Assistant

THERE MAY BE ONE OR MORE MEMBERS OF THE SOUTH PADRE ISLAND CITY COUNCIL ATTENDING THIS MEETING, AND IF SO, THIS STATEMENT SATISFIES THE REQUIREMENTS OF THE OPEN MEETINGS ACT.

CITY OF SOUTH PADRE ISLAND ADVISORY BOARD AGENDA REQUEST FORM

MEETING DATE:	September 5, 2014		
NAME & TITLE:	Scott Joslove, President & CEO)	
DEPARTMENT:	Texas Hotel & Lodging Associa	ation	
ITEM			
Discussion and action	n regarding event funding guideli	nes.	
ITEM BACKGROUND			
Materials to be provide	ded by Scott Joslove at the meeting	ng.	
BUDGET/FINANCIAL	SUMMARY		
COMPREHENSIVE PI	LAN GOAL		
LEGAL REVIEW			
Sent to Legal:	YES:	NO:	
Approved by Legal:	YES:	NO:	
Comments:			
RECOMMENDATION	S/COMMENTS		

CITY OF SOUTH PADRE ISLAND ADVISORY BOARD AGENDA REQUEST FORM

MEETING DATE:	September 5, 201	4		
NAME & TITLE:	Rachel Flores, C	VB Director		
DEPARTMENT:	Convention & Vi	sitors Bureau		
ITEM				
Discussion and action	n regarding Simple	View Septemb	er Facebook proposal.	
ITEM BACKGROUND				
BUDGET/FINANCIAL	SUMMARY			
COMPREHENSIVE PL	AN GOAL			
LEGAL REVIEW				
Sent to Legal:	YES:		NO:	
Approved by Legal:	YES:		NO:	
Comments:				
RECOMMENDATIONS	S/COMMENTS			



South Padre Island SoPadre.com Facebook Statement of Work



Project: Facebook Campaign and Reporting September 1 - September 30, 2014

Samantha Copley
Digital Media Analyst
scopley@simpleviewinc.com
August 28, 2014



Overview

Social media has changed the nature of how people find information online and nowhere is this more obvious than on Facebook. Facebook has become one of the most popular websites on the Internet, and simpleview is at the forefront of managing Facebook advertising campaigns for the travel and tourism industry. Our philosophy revolves around having consistent human, non-automated analysis and optimization of all our accounts.

Facebook Recommendation

To begin to raise awareness of the upcoming Spring Break holiday, Simpleview recommends a Facebook campaign to help supplement SoPadre.com's organic and paid traffic and increase brand awareness. Facebook advertising has become an important part of the marketing mix and an essential ingredient for branding. Facebook also offers some of the best targeting to help create a loyal client base and heightened audience engagement. For these reasons, we are proposing the following Facebook campaign for September 2014:

- Simpleview will implement Spring Break themed ads in relevant Facebook formats including Promoted Posts and standard Facebook ad units.
- Simpleview will develop customized ad creative incorporating selected images (provided by the CVB), leading consumers to the Spring Break landing page: www.SoPadre.com/spring-break/ and Facebook.com/WhosYourPadre.
- Simpleview will optimize the campaign based on key metrics such as clicks, likes, and click-through rate. Destination URLs will be tagged so that post-click activities can be monitored on the site via Google Analytics.
- A Facebook media plan will be developed by Simpleview after the work order has been signed.
 South Padre will review and approve Facebook launch plan, including all ad creative. A final call may be arranged to solidify targeting or any changes requested by the CVB.
- Campaign will launch 24-48 hours after final approval.

Ongoing Facebook Account Optimization, Management and Reporting:

Throughout the duration of your Facebook engagement, Simpleview will regularly review and optimize the performance of ad creative, targeting and audiences based upon data research, campaign performance and feedback provided by the South Padre Island CVB. With Facebook's targeting options it is important to optimize frequently. Underperforming ad creative will be paused in order to capitalize on successful ads and audience sets. Simpleview will also continually optimize, research additional targeting and expand audiences contained in your campaigns to increase the exposure of your social media campaign. Simpleview will provide campaign data to you on a monthly basis. Facebook reports will contain data such as clicks, impressions, average cost-per-click, average cost-per-thousand, click-through-rate and likes.

Recommended Program*



☐ Option 1 Duration: September 1 - September 30, 2014 Media Spend: 1,750 Management & Reporting: 500 Facebook Set up Fee: Contract Total ☐ Option 2 Duration: September 1 - September 30, 2014 Media Spend: 3,000 Management & Reporting: 600 Facebook Set up Fee: Contract Total

Quote includes campaign set up, management and reporting. Quote is valid for 30 days. Client will be invoiced either monthly on a pre-pay basis or in one pre-pay invoice for the entire 12-month contract. The scope of work is based upon the media spends identified above. Any changes to spend amount may require a change in the set up and management costs. Program to be implemented no sooner than 10 business days from signature date.

South Padre Island: Facebook Campaign

^{*}In order to start this campaign by Friday, September 5, 2014, a signed work order must be received by Simpleview no later than 5pm PDT on August 29, 2014.



September 1 - September 30, 2014

Authorization to Proceed

By signing this document, the parties agree to the scope of the Services as set forth herein. Client also agrees that any changes to the Project Specifications requested by Client may result in an increase to the fees.

Both parties agree to make all commercially reasonable efforts to complete the project and the Services in the timeliest manner possible. The client acknowledges that Simpleview's ability to meet the delivery dates is subject to timely interaction with the client's marketing and web team.

IN WITNESS WHEREOF, the Parties have caused this agreement to be executed by their respective duly authorized officers on the date written below.

Simpleview, inc	Client
Signature:	Signature:
Name:	Name:
Title:	Title:
Date:	Date:
Address:	Address:
7458 N. La Cholla Blvd., Suite 100	
Tucson, AZ 85741	
Phone: 520-575-1151	
Fax: 520-575-1171	

Primary Client Point of Contact:

Invoices Sent to:

Attention: Scott Meredith

Name:	Name:	
Title:	Title:	- CHANG
Address:	Address:	
Phone Number:	Phone Number:	
E-mail:	Email:	

Please fax this entire document to 520-575-1171

CITY OF SOUTH PADRE ISLAND ADVISORY BOARD AGENDA REQUEST FORM

MEETING DATE: September 5, 2014
NAME & TITLE: Hershal Patel, CVA Board Member
DEPARTMENT: Convention & Visitors Advisory Board
ITEM
Discussion and action regarding equipment for digitized sign-in and video screens at public facilities.
ITEM BACKGROUND
BUDGET/FINANCIAL SUMMARY
COMPREHENSIVE PLAN GOAL
LEGAL REVIEW
Sent to Legal: YES: NO:
Approved by Legal: YES: NO:
Comments:
RECOMMENDATIONS/COMMENTS



CDWG.com | 800.594.4239

OE400SPS

SALES QUOTATION

QUOTE NO.	ACCOUNT NO.	DATE
FNLC085	4492459	9/2/2014

BILL TO:

SHIP TO:

CITY OF SOUTH PADRE ISLAND 4601 PADRE BLVD

CITY OF SOUTH PADRE ISLAND Attention To: ATTN:PAUL HHOLTHUSEN

4601 PADRE BLVD

Accounts Payable

SOUTH PADRE ISLAND, TX 78597

SOUTH PADRE ISLAND, TX 78597-

Contact: PAUL

7325

HOLTHUSEN 956.761.8136

Customer P.O. # CVA MEETING REQUEST

Customer Phone #956.761.6456

QUOTE

	ACCOUNT MANA	GER	SHIPPING METHOD	TER	MS	EXEMPTION CERTIFICATE
DA	ARIUS MENAFIELD	866.448.3728	AIT - Deferred, 3-5 Days	Net 30 Days- State/Loc		STATE
QTY	ITEM NO.		DESCRIPTION		UNIT PRICE	EXTENDED PRICE
5	2673809	Mfg#: UN5	5000 50" LED TV DEH5000FXZA CPN - Technology Solutions R5106		581.03	2,905.15
5	1522322	Mfg#: PT6	LT MOUNT 32-50" TAA 50 CPN - Technology Solutions R5106		61.50	307.50
5	3157243	Mfg#: 10A	73 I3-4130T 500GB 4GB W7P 7001RUS CPN - Technology Solutions R5106		538.18	2,690.90
2	3165291	Mfg#: MD7	IR 16GB GRAY WIFI 85LL/A CPN - Technology Solutions R5106		496.53	993.06
2	3439412	Mfg#: 101V	AD SPACE ENCLOSURE W/MNT /224SENW CPN - Technology Solutions R5106		120.74	241.48
			SUBT FRE	OTAL EIGHT TAX		7,138.09 0.00 0.00
						US Currency
					Т	OTAL • 7,138.09

CDW Government 230 North Milwaukee Ave. Vernon Hills, IL 60061

Fax: 312.705.4778

Please remit payment to: **CDW Government** 75 Remittance Drive Suite 1515 Chicago, IL 60675-1515

CITY OF SOUTH PADRE ISLAND ADVISORY BOARD AGENDA REQUEST FORM

MEETING DATE:	September 5, 2014	
NAME & TITLE:	Rachel Flores, CVB Director	
DEPARTMENT:	Convention & Visitors Bureau	
ITEM		
Discussion and action	regarding consideration for fun-	ding request on events:
a) Sandcastle Tra	ail FY14 & FY15	
ITEM BACKGROUND		
BUDGET/FINANCIAL	SUMMARY	
COMPREHENSIVE PL	AN GOAL	
LEGAL REVIEW		
Sent to Legal:	YES:	NO:
Approved by Legal:	YES:	NO:
Comments:		
RECOMMENDATIONS	S/COMMENTS	

Sandcastle Trail-Draft Request 08/29/14

Repairs - \$3500

A recent survey of the existing sculptures indicates to me that a budget of \$3500 should bring all the the sculptures to good shape by Oct. 1. I am happy to hire any local sculptors who wish to help with the repairs. I am not sure of the best way to document the work done - before and after photos? I have already completed repairs on the sculpture at Ship Shape....

Marketing - \$3500

I understand that the city has spent some money on ads, rackcards, etc.. I also have tried to do my best without any kind of budget (sandcastletrail.com, Facebook Pages and have printed rackcards with maps) but would love to work with the town IT people to create a new website that I could help keep updated and that sondcastletrail.com and would be interested in a partnership that rebrands the trail as something more than mere castles, as well as an app that would allow trail locations to interact with fans. Is this possible before Oct. 1? Maybe not, but maybe we could use this plan for next fiscal year?

CITY OF SOUTH PADRE ISLAND ADVISORY BOARD AGENDA REQUEST FORM

MEETING DATE:	September 5, 2014	
NAME & TITLE:	Rachel Flores, CVB Director	
DEPARTMENT:	Convention & Visitors Bureau	
ITEM		
Discussion and action	n regarding FY15 marketing media buy.	
ITEM BACKGROUND		
BUDGET/FINANCIAL	SUMMARY	
COMPREHENSIVE PL	LAN GOAL	
LEGAL REVIEW		
Sent to Legal:	YES: NO:	
Approved by Legal:	YES: NO:	
Comments:		
RECOMMENDATIONS	S/COMMENTS	

CVB Marketing Overview

RACHEL FLORES

FY15

•FY 15 Media Budget= \$1.8M

Breakdown for FY15:

Media Allocation	Amount	Agency
Boomer's Plan	\$132,040	Machete
RGV Plan	\$177,500	Machete
Overall Plan	\$643,484	Machete
Expedia	000'06\$	Machete
Mexico	\$96,733	Machete
Pay-Per-Click	\$266,000	SimpleView
Display Media	\$290,000	SimpleView
Facebook	\$46,750	SimpleView
TOTAL	TOTAL \$1,742,507	

SOUTH PADRE



Digital Media Buying & Plar

Digital Media Services at Simpleview offers a full organizations from strategic planning and media advertising campaigns. We collaborate with our our tactics to meet market demands.

Simpleview's Digital Media Services team works of us the industry experts in traditional and online numedia buying factors including: formats, rates, as continually optimizing based on budget, perform media buying abilities include the following:

Media Planning: Interactive

- Introduction call with client to identify goals an
- Media research to identify potential publishers
- Create a proposed media calendar
- Create final media calendar
- Call with client to review media calendar
- Setting up event tracking in Google Analytics
- Setting up event tracking on client site

Digital Media Buying & Planning

Media Buying: Interactive

- Negotiate ad rates and online placements with all publishers
- Negotiation and signing of all insertion orders
- Bi-weekly review of publisher performance (impressions, clicks, open rates, overall performance etc.)
- Review of publisher recommendations for increasing performance (a/b testing, added value exposure based on performance, improving placements, etc.)
- Provide agency or internal creative team recommendations for optimizing creative
- Coordination of creative changes with publisher(s)

Paid Search & Remarketing: Interactive

- Call with client to establish goals
- Initial research to identify keyword sets and phrases
- Setup of account, targeting, ad groups, and keywords
- Call with the client for keyword and ad group review and approval
- Complete any changes requested from the client
- Setup of budget in system
- Setup of any additional tracking, such as conversions
- Constant review of ad group performance and complete optimizations as needed
- Detailed Monthly report
- 1-hour call each month to discuss reporting and performance

Proposed Solution

The South Padre Convention & Visitors Bureau has identified that its marketing objectives for the upcoming year are generating hotel bookings and awareness of the South Padre area. Additionally, special attention needs to be given to promoting to and generating traffic from the following audiences:

- Winter Texans (October November)
- Spring Breakers (October February)
- Birders (February April)

To achieve the highest traffic and conversions possible it is important to constantly optimize. Especially since this is an incredibly competitive space with competition from OTA's and other travel sites such as Expedia, Hotels.com, Trip Advisor and others. Because of this it's even more important to make sure both parties understand expectations going in. Historically conversion averages for hotel bookings typically fall around 1.00%. Conversion rates are determined by two sources of information: Traffic and room bookings/reservations. We have found that most conversions require more than one visit or "touch" as visitors typically don't book on their first visit, but rather require various other touch points along the way. To be successful it is important that the campaigns reach our audiences at the various stages of the buying funnel: Awareness, Planning, and Booking. This is a natural buying cycle as people typically are inspired to visit a destination, then do their research on rates, location, and places to stay etc. before actually booking. We refer to these other touches and events as "micro-conversions" or "alternative conversions". They can include partner referrals, email sign-ups, click-throughs to hotel rates, "book now" clicks, checking availability, partner referrals, etc. It is often easy to get to focused on the "Macro conversion" of booking a reservation, but these other micro-conversions should be measured as well, and often provide some additional insight into what is or isn't working. This will assist with campaign optimization.

To accomplish the main goal of increasing room nights through awareness as well as for Winter Texans, Spring Breakers and Bird watching activities we recommend using the following online marketing mediums to get the most conversions and traffic as possible out of your campaign budget:

Digital Mediums:

- Online Display Media Buy (Awareness and Planning Stage)
- Facebook Advertising (Awareness and Planning Stage)
- PPC (Awareness, Planning and Purchasing Stage)

Simpleview Paid Search Media (PPC)

PPC Overview

Simpleview drives qualified and targeted web traffic to DMO sites across the country. We specialize in managing custom Search Engine Marketing (SEM) and Pay-Per-Click (PPC) campaigns for destinations and attractions in the travel and tourism industry. Our PPC philosophy revolves around having expert, non-automated analysis and optimization of all SEM campaigns. An SEM campaign works best when paired with an organic SEO campaign, which increases web traffic from all angles. Sarasota's proposed SEO engagement will serve only to enhance the benefits of the overall SEM program.

PPC Recommendations

Simpleview recommends using both Google and Bing PPC campaigns to help supplement SoPadre.com's organic traffic. Adding Yahoo/Bing will allow us to capture available traffic on both search engines, thus increasing the amount of visitors to SoPadre.com.

Given the seasonality of South Padre Island, monthly spends will vary depending on time of year. During June-August, spends will be at their lowest as this is South Padre's low season. Starting in September, monthly spends will begin to increase as we prepare for Winter Texans and Spring Break. Monthly spends will be at their highest October-April then begin to drop off again in May.

To ensure South Padre remains top of mind as potential visitors are planning their Spring Break trips and Summer vacations, remarketing will be added to the Google PPC campaign. Remarketing will allow us to cookie visitors to the South Padre Island website (or specific pages within the site) and serve them banner ads (provided by the client) at a later date. These banners will remind the visitor of their original intent, prompting them to consider South Padre Island as a vacation destination for Spring Break and/or Summer.

Contract Launch

Kickoff Call: Every SEM contract launches with a kickoff call between Simpleview and the client to review overall website and marketing goals. Geo-targeting, key performance metrics and conversions will be identified. These metrics will determine overall SEM campaign structure and strategy.

Keyword Research: Simpleview will perform keyword research to determine keyword inventory and an appropriate strategy to accomplish the account goals identified in the kickoff call. Varying match types will be used based on account goals including broad, modified, phrase and exact.

Ad Copy Creation: Simpleview will develop customized ad copy based on identified target keywords and expert SEM best practices. Features such as dynamic keyword insertion, site link extensions, location extensions, mobile bid adjustments, and conversion optimization will be leveraged to ensure fresh, high-performing search ads.

Simpleview Paid Search Media (PPC)

Launch Plan Review: Simpleview will supply South Padre Island with an html export of the proposed plan and schedule a follow-up phone call to discuss. A typical SEM engagement will be comprised of up to a maximum of 6-8 campaigns. Questions and concerns will be addressed at this time. The plan will be re-worked as necessary for up to two rounds of feedback from South Padre Island.

Account Set up and Implementation: Simpleview will set up a Google AdWords account on behalf of South Padre Island. This account will be directly tied to South Padre Island's Google Analytics account and will be property of South Padre Island. The account and campaign will launch either at a pre-determined launch time (typically day 1 or 15 of the month) or 24-48 hours from plan approval if the pre-determined date has passed.

Ongoing Activities

Optimization: Simpleview will continue to optimize the account for the duration of the contract. Optimization includes researching new keyword opportunities, A/B testing ads, creating new ad copy, adjusting keyword bids, adding negative keywords, performing search query reports and more.

Reporting: Simpleview will provide campaign data to South Padre Island on a monthly basis, by the 7th business day of the subsequent month. Reporting will be concurrent with any SEO reporting if applicable. SEM reports will contain such data as clicks, impressions, average cost-per-click, click through rate, conversions, time-on-site, pages-per-visit and bounce rate.

Monthly Call: A recurring monthly call will be scheduled. This monthly call serves as a venue to discuss account performance, upcoming marketing needs, potential account changes and new initiatives.

PPC Media Budget

14-OCT	14-NOV	14-DEC	15-JAN	15-FEB	15-MAR
\$18,000	\$20,000	\$23,000	\$23,000	\$23,000	\$20,000

15-APR	15-MAY	15-JUNE	15-JUL	15-AUG	15-SEP
\$18,000	\$16,000	\$16,000	\$15,000	\$15,000	\$15,000

Simpleview Social Media Advertising

Facebook Campaigns

Social media has changed the nature of how people find information online and nowhere is this more obvious than on Facebook. Facebook has become one of the most popular websites on the Internet, and Simpleview is at the forefront of managing Facebook advertising campaigns for the travel and tourism industry. Our philosophy revolves around having consistent human, non-automated analysis and optimization of all our accounts, including all of our Social Media campaigns.

Simpleview at minimum recommends a Facebook general awareness campaign to help supplement your website's traffic, increase brand awareness, and engage with your audience. Facebook and other social media advertising has become an important part of the marketing mix and an essential ingredient for branding. Facebook also offers some of the best targeting to help create a loyal client base and heightened audience engagement.

Facebook Set-up

- Introductory call to review Facebook goals, overall social media marketing strategy and key performance metrics.
- Simpleview will research audiences and targeting based on your account goals, and determine the appropriate strategy in developing your new Facebook campaign. Once this research has been completed, the ad creative and targeting will be set up and structured into tightly-themed groups to ensure the optimal performance of each subset. We will also target niche markets with emphasis on your overall goals.
- Simpleview will develop customized ad creative incorporating selected images (provided by your organization or contracted separately through Simpleview), as well as brand your organization and promote your social media campaigns. Simpleview will a/b test ad creative, utilizing the best-performing ads to optimize performance account-wide.
- South Padre Island will review and approve Facebook launch plan, including all ad creative.
- Account and campaigns will launch 48-72 hours after approval.

Ongoing Facebook Account Optimization, Management and Reporting

Throughout the duration of your Facebook engagement, Simpleview will regularly review and optimize the performance of ad creative, targeting and audiences based upon data research, campaign performance and feedback provided by South Padre Island. With Facebook's targeting options, it is important to optimize frequently. Underperforming ad creative will be paused in order to capitalize on successful ads and audience sets. Simpleview will also continually optimize, research additional targeting and expand audiences contained in your campaigns to increase the exposure of your social media campaign. Simpleview will provide campaign data to you on a monthly basis. Facebook reports will be submitted as part of your monthly SEO report the following month, and will contain data such as clicks, impressions, average cost-per-click, social reach and click-through-rate.

Simpleview Social Media Advertising

Facebook Media Budget

Winter Texans

14-OCT	14-NOV
\$4,000	\$4,000

Spring Break

14-OCT	14-NOV	14-DEC	15-JAN	15-FEB
\$2,000	\$3,000	\$5,000	\$6,000	\$6,000

Birding

15-FEB	15-MAR	15-APR
\$2,000	\$2,000	\$2,000

Pricing

TOTAL PRICING RUN DATES: OCTOBER 1, 2014 - SEPTEMBER 2015	COST
PPC/Remarketing Media Spend, Set-up and Management	\$266,000
Display Media Buy, Set-up and Management	\$290,000
Facebook Media Buy, Set-up and Management	\$46,750
TOTAL	\$602,750

TOTAL PRICING BY MEDIUM: PPC/REMARKETING FEES RUN DATES: OCTOBER 1, 2014 - SEPTEMBER 30, 2015	COST
Annual Media Spend (Google & Bing)	\$222,000
Annual Management & Reporting	\$44,000
Remarketing Code Implementation	Waived
PPC Set-up Fee	Waived
TOTAL	\$266,000

TOTAL PRICING BY MEDIUM: DISPLAY MEDIA BUY CAMPAIGN FEES RUN DATES: VARIES *CAMPAIGN FOCUS WILL SHIFT BETWEEN WINTER TEXANS, SPRING BREAK & BIRDING	COST
Display Media Budget	\$242,000
Placements	TBD
Creative (Banner Ads, Landing Pages, Etc.)	Not Included
Set-up, Management, Optimization & Reporting	\$48,000
DISPLAY MEDIA AND EMAIL TOTAL	\$290,000

Pricing

TOTAL PRICING BY MEDIUM: WINTER TEXANS FACEBOOK FEES RUN DATES: OCTOBER 1, 2014 - NOVEMBER 30, 2014	COST
Facebook Media Spend	\$8,000
Facebook Set-up (Winter Texans)	\$750
Management, Optimization & Reporting	\$2,000
Creative (Thumbnail Images from CVB)	Included
TOTAL	\$10,750

TOTAL PRICING BY MEDIUM: SPRING BREAK FACEBOOK FEES RUN DATES: OCTOBER 1, 2014 - FEBRUARY 28, 2015	COST
Facebook Media Spend	\$22,000
Facebook Set-up (Spring Break)	\$750
Management, Optimization & Reporting	\$5,000
Creative (Thumbnail Images from CVB)	Included
TOTAL	\$27,750

TOTAL PRICING BY MEDIUM: BIRDING FACEBOOK FEES RUN DATES: FEBRUARY 1, 2015 - APRIL 30, 2015	COST
Facebook Media Spend	\$6,000
Facebook Set-up (Birding)	\$750
Management, Optimization & Reporting	\$1,500
Creative (Thumbnail Images from CVB)	included
TOTAL	\$8,2550

FACEBOOK TOTAL	COST
Facebook Media Spend	\$36,000
Facebook Set-up	\$2,250
Management, Optimization & Reporting	\$8,500
TOTAL	\$46,750

Authorization to Proceed

By signing this document, the parties agree to the scope of the Services as set forth herein. Client also agrees that any changes to the Project Specifications requested by Client may result in an increase to the fees.

Both parties agree to make all commercially reasonable efforts to complete the project and the Services in the timeliest manner possible. The client acknowledges that Simpleview's ability to meet the delivery dates is subject to timely interaction with the client's marketing and web team.

IN WITNESS WHEREOF, the Parties have caused this agreement to be executed by their respective duly authorized officers on the date written below.

SIMPLEVIEW, INC.	CLIENT
Signature:	Signature:
Name:	Name:
Title:	Title:
Date:	Date:
Address: 7458 N. La Cholla Blvd., Suite 100 Tucson, AZ 85741 Phone: 520-575-1151 Fax: 520-575-1171	Address:

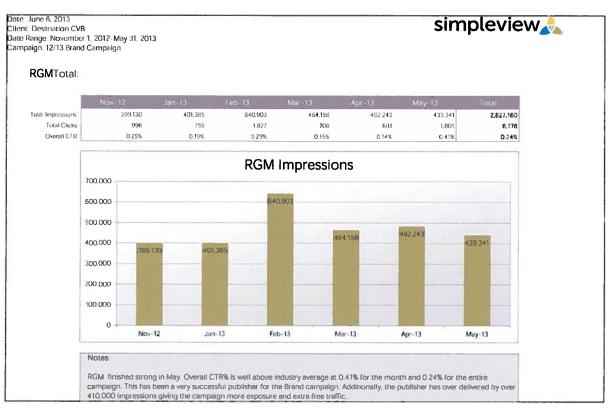
PRIMARY CLIENT POINT OF CONTACT	INVOICES SENT TO
Name:	Name:
Title:	Title:
Address:	Address:
Phone Number:	Phone Number:
Email:	Email:

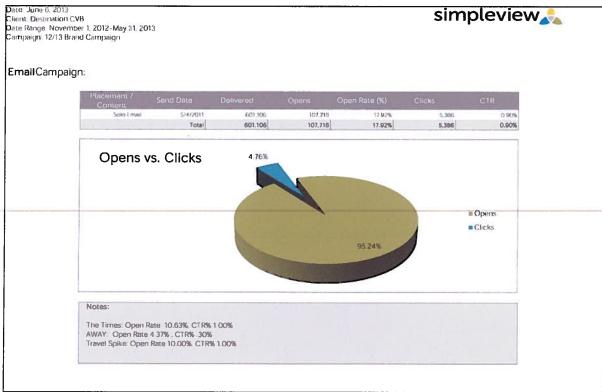
Please fax this entire document to 520-575-1171

Attention: Scott Meredith

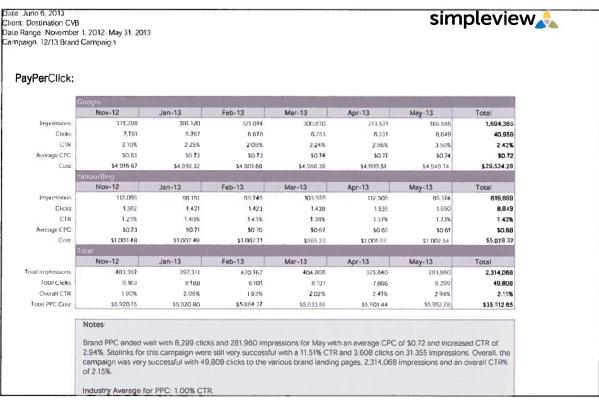
Simple. SEM. Paid Search. PPC. Remarketing. Display Media. Reporting. Custom. Essential Elements. Digital Campaign. On time, on budget.

Sample Reports





Sample Reports





Simple. Smart. Experience. Creative. Reliable. Comprehensive. Friendly. Innovative. Professional. Style. Masters of our craft.

Optional Creative Services

Simpleview offers a full range of creative services. Creative can include the following:

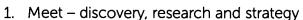
- Develop and create custom campaign landing pages (as needed)
- Facebook creative (Thumbnails)
- Banner ad creative (online media placements for display buy and remarketing)

Pricing for creative services will be determined after further discussions with the CVB and will be provided in a separate scope of work.

Creative Steps & Process

The Simpleview Creative Services team plans strategically and thinks out of the box to exceed our client's expectations as we bring a brand's promise to life. We work smart, using objective metrics to make good decisions and our creativity is unparalleled.

When it comes to developing an online advertising campaign, we believe in keeping it simple, but don't take that the wrong way. Our process has been honed through years of experience. We have worked hard on our philosophy that a strategic, creative, interactive, and simple approach is the most effective. Here's how we do it in a few simple steps:



- Create compelling and creative campaigns
- 3. Manage track measureable benchmarks

Meet – discovery, research and strategy

- Strategy meeting to discuss goals
- Creative research and discovery
- Develop advertising creative brief
- Review with stakeholders

Create – compelling and creative campaigns

- Conceptualize a strategic approach
- Design and write creative advertising campaigns
- Review with stakeholders
- · Identify and execute campaign deliverables

Manage – track measureable benchmarks

- Identify measureable results
- Optimize based on budget, performance, medium and goals
- Achieve targeted goals and adjust to meet market demands
- Report to stakeholders



In-House Creative Capabili

Creative Services at Simpleview has been deliver marketing solutions across the world since 1991. years of collective experience working in the adveloped award winning international campaign throughout their careers, working with organizat International Airport, Amfac Resorts, Grand Cany Canyon Resort, Miraval Resort, America West Varnow services the Simpleview client list of over 25



In-House Creative Capabilities

Our creative services capabilities include, but are not limited to:

- Interactive Communications
- Advertising Campaign Development; print, broadcast and interactive
- Brand Identity Systems, Marketing Collateral Development and Style Guides
- Innovative Ideation
- Strategic Planning
- Creative Direction
- Conceptual Copy Writing
- Art Direction
- Graphic Design
- Interactive and Website Design
- Digital Art Production
- Creative Presentations
- Story Boards
- Photo Styling and Direction of Photography
- Color Trending and Evaluation
- Project Management
- Color Enhancement and Photo Retouching
- Print Production Management
- Production and Media Coordination
- Strategic Partner Identification
- Sourcing and Price Negotiations
- Creative Resource Management

Simpleview is a full service interactive agency

that provides strategy and solutions for Customer Relationship Management (CRM), Content Management (CMS), Online Media, Search Engine Marketing (SEM) and Email Services, and Creative Development. All work is executed in-house through our 120 hospitality and tourism industry experts. At Simpleview, we do not outsource to subcontractors. Simpleview's talented creative and professional team will complete all work for your campaign.



Digital Campaigns

The Simpleview creative team weaves together visual elements and the written word in a way that compels people to act. We connect with the guest on an emotional level, inspiring them to discover the destination for themselves and create lasting memories of their visit. Our promise is that potential visitors will be compelled to book a visit, share the destination with friends and family, and keep coming back year after year. We partner with the DMO to create a lasting impression for guests and measurable results for the destination.

ADVERTISING CAMPAIGNS

Simpleview's in-house team of graphic designers and ad creation specialists will develop targeted online campaigns that match the look, feel, and branding message of your overall site(s). We will leverage our extensive experience in media buying to place these banner ads on highly effective publisher sites and support your banner advertisement campaign through pay-per-click and email marketing.

EMAIL CAMPAIGNS & LANDING PAGES

Simpleview has created hundreds of email campaigns and landing pages for our clients in the travel industry and beyond. We apply our research strategies to develop targeted keyword-rich content to enhance user experience and encourage conversions. We also fully optimize each email and landing page to maximize search engine performance.

MOBILE EXPERIENCES

Our mobile site project process allows our award winning creative team to get to know your brand so that they can then translate your brand into the mobile design. Mobile web inherently gives us a lot of flexibility to be nimble with the ever-changing space of mobile. So on the front facing areas we are constantly raising the bar, designing deeper, richer mobile experiences. On the back-end our new mobile CMS gives you the power to do everything you need to do to keep your site up to date.





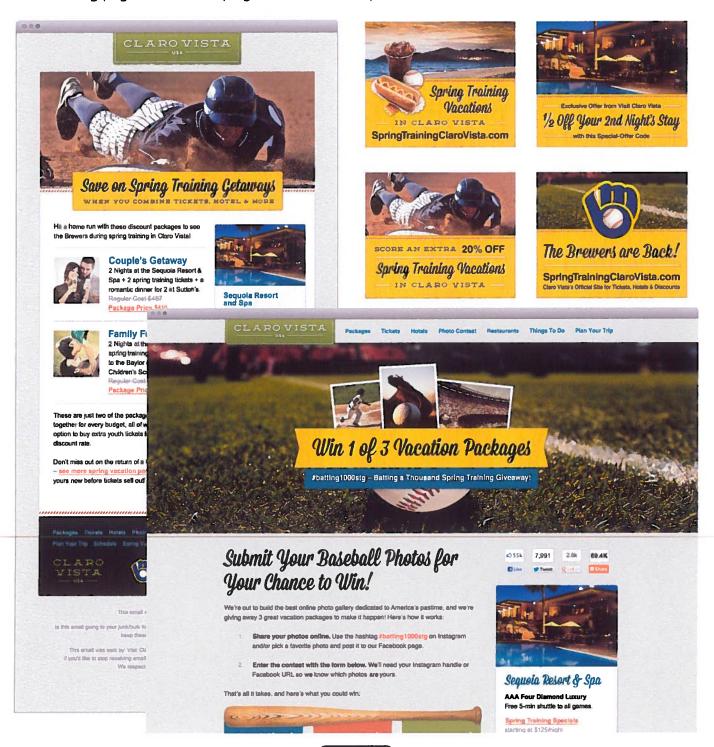


Sample Campaign



Sample Campaign

The online advertising campaign for Claro Vista was a sample campaign that showcased a set of full-service creative components that included a microsite, mobile design, retargeting and display ads, landing pages, email campaign, and Facebook promotions.



Case Study

Interactive Campaign #1

Situation

A mid-tiered Visitor Bureau retained Simpleview to assist in their six-month Brand and CO-OP campaigns. After establishing client goals, the challenge was to promote brand awareness and CVB partners through online media. Projected numbers were assembled and success metrics identified as traffic volume, online booking searches and visitor guide requests. At the same time the CO-OP campaign needed to drive visitors to partner sites through a custom landing page, all while running side-by-side with the brand awareness campaign.

Solution

Simpleview's Search Engine Marketing team immediately developed an online media strategy that included a well-defined campaign media plan. This plan served as a collaborative road map to ensure campaign strategy was transparent to all parties. After research and negotiations with publishers, the team decided to utilize three mediums to accomplish client goals: online display, paid search (PPC) and email marketing. Publishers were chosen solely based on campaign goals and brand alignment. The team worked directly with the bureau, as well as their creative agency, to develop custom landing pages and creative that delivered the message that would lead to high conversions for both the brand and CO-OP campaigns. Throughout the entire campaign, the team worked to push publishers for better performance and was often able to negotiate added value when targets were not being met.

Through PPC, the team worked diligently to optimize and develop tightly- themed keyword sets and ad groups that assisted them in being highly visible on top search engines Google, Bing and Yahoo. This led to increased traffic and higher conversion rates.

Additionally, in-depth reporting allowed Simpleview and the bureau to see which campaigns, ad groups, keywords, creative and publishers were performing best. These reports detailed top conversions as well as how users were engaging with the landing pages and website. With this information, targeting and optimization became more precise.

Results

Brand: The campaign ran for six months and served 7,408,615 impressions through email marketing, paid search and display ads. This was a 15% increase over projected numbers. The campaign also saw 68,005 visits to the four custom brand-landing pages, a 20% increase over forecasted numbers. Email marketing accounted for 236,123 opens and 14,590 clicks to the various landing pages. Paid search generated the greatest amount of visits with 49,808 and 2,314,068 impressions.

Co-Op: Co-Op partners could choose either three or six month placements and partners were rotated evenly on dynamic landing pages. During the six-month period, the campaign served 8,687,786 impressions through email marketing, paid search and display ads. The campaign also provided 57,470 visits to the CO-OP landing pages, a 42% increase over projected numbers. Email marketing accounted for 42,169 opens and 4,739 clicks to the CO-OP landing pages. PPC was also a generator of huge traffic with 44,190 visits and 2,143,416 total impressions.

Case Study

Interactive Campaign #2

Situation

The Greater Houston Convention and Visitors Bureau provides freshly written content on their

websites about all the great restaurants, hotels and attractions in their city. They see themselves more as a media publisher and content provider than a traditional destination marketing organization.

However, the CVB was not optimizing their content for search engines and was spending thousands of dollars on Pay-Per-Click (PPC) ads to drive traffic to the site. In addition, the site's architecture prevented search engines' spiders from efficiently crawling and indexing content on the site.

Solution

Simpleview's SEM team immediately went to work on optimizing the Greater Houston CVB's website content and targeting their PPC efforts around specific campaigns instead of using advertising for general branding. Keyword analysis and competitive research helped the team to optimize the site's content for what people searched on Google, Yahoo, Bing and other popular search engines. The bureau's architecture was also improved as we developed a new sitemap and incorporated other techniques to

HOUSTON

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enable search engines to better index the website's valuable content.

Our analysts were able to provide regular consultation on SEO and PPC best practices, including determining whether to invest time into developing a mobile App or optimizing the site for mobile devices. This also includes providing best practices on terminology people use in searches, such as labeling a page on places to eat in Houston "Restaurants" instead of "Dining."

Results

From February 2011 to January 2012, the Greater Houston CVB was able to increase their overall unique visitations by 21 percent. With the creation of a mobile site and dedicated sites for the LGBT community, culinary, reunions and Spanish-speaking travelers in 2012, overall visits to bureau-owned sites increased by 36 percent. Thanks to efforts from the Simpleview SEM team, more than 200,000 monthly visitors learn more about the city and all it has to offer travelers.

Simple. Smart. Approachable. Creative. Reliable. Sophisticated. Friendly. Innovative. Humble but not inferior. Confident but not cocky.



MEDIA BUDGET ALLOCATION

08.26.14

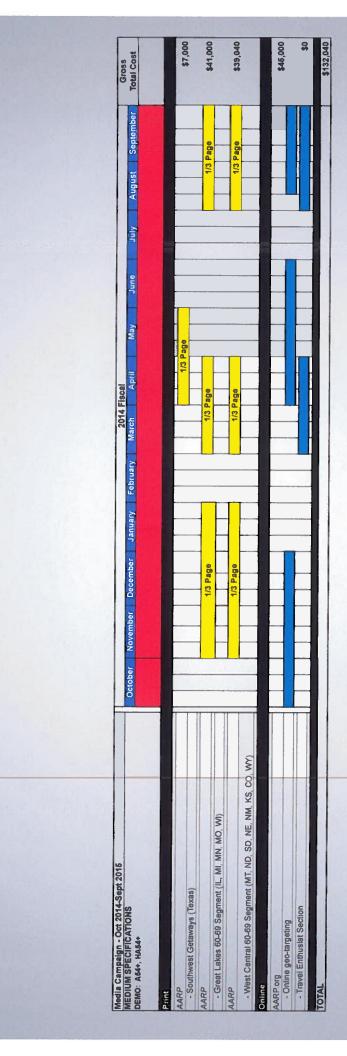


Media Budget Allocation for 2014-2015

\$132,040	\$177,500	\$643,484	\$90,000	\$96,733	\$1,139,757
Boomer's Plan	RGV Plan	Overall Plan	Online Plan	Mexico Plan	TOTAL



Totally Beachin' Boomers -Flowchart







Totally Beachin' Boomers Summary - \$132,040

Markets:

- Texas, Midwest, Great Lakes, West Central

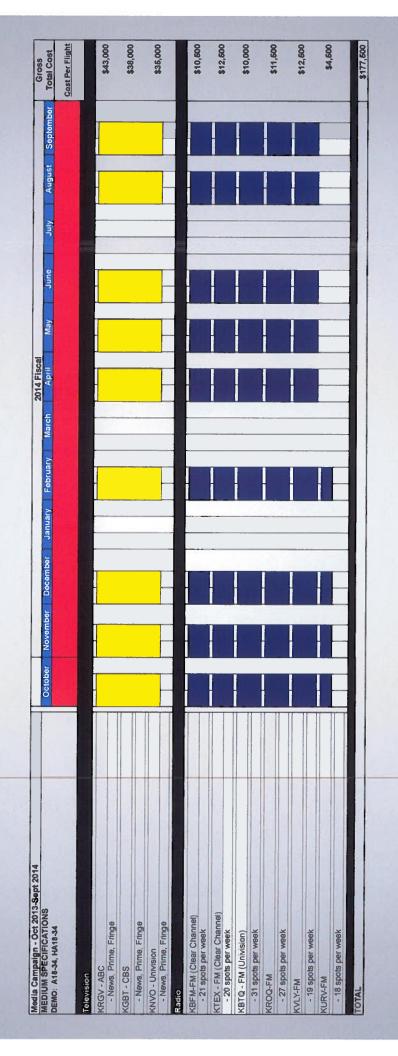
Media Vehicles:

- AARP (Print)
- AARP (Online)





Flowchart RGV Plan -







RGV Plan Summary - \$177,500

TV Stations:

- ABC KRGV

CBS KGBT

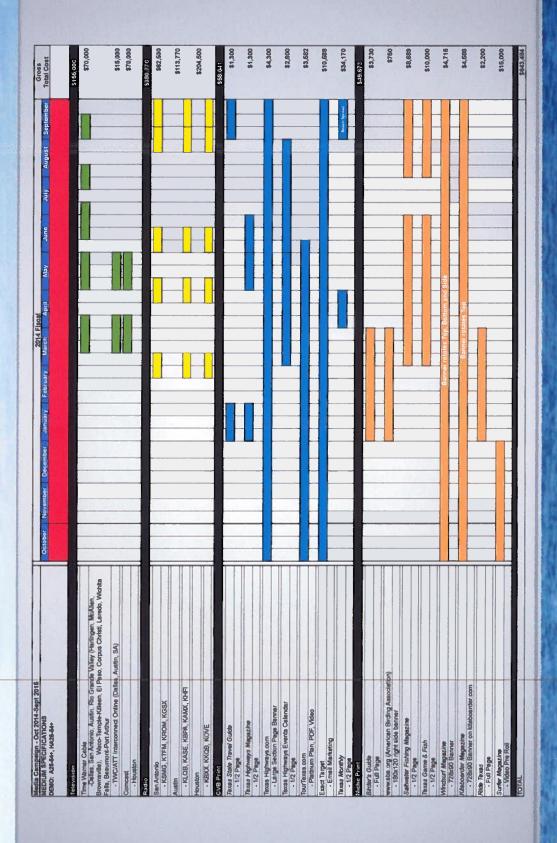
Univision KNVO

Radio Stations: KBFM – FM KTEX – FM KBTQ – FM KROQ – FM KVLY – FM KURV – FM

TV & Radio



Flowchart Overall Plan -







Overall Plan Summary

Time Warner Cable

- Dallas
- San Antonio
- Austin
- RGV
- Waco-Temple-Kileen
- El Paso
- Corpus Christi
- Wichita Falls
- Beaumont-Port Arthur

Comcast:

Houston

Radio:

- San Antonio
- KSMG
- KTFM
- KROM
- KGSX
- Austin
- KLQB
- KASE
- KBPA
- KMAX
 - KHFI
- Houston
- KBXX
- KKQB





Overall Plan Summary, ctd. -\$643,484

Publications/Websites:

- TX State Travel Guide
- TX Highways Magazine
- TX Highways.com
- TX Highways Events
 Calendar
- TourTexas.com
- Exact Target
- TX Monthly

Publications/Websites:

- Birder's Guide
- American Birding Assoc.(aba.com)
- Saltwater FishingMagazine
- Texas Game & Fish
- Windsurf Magazine
- Kiteboarder Magazine
- Ride Texas
- Surfer Magazine



Print/Online



Online Plan - \$90,000*



Expedia.com:

XΣI

*October & November, 2014 comes out of 2014 Budget.



MEDIA BUDGET ALLOCATION 2014-2015

Thank you!

08.26.14

