



# HP Officejet Enterprise Color X585f Multifunction Printer (B5L05A)



## Overview

A printing revolution for your enterprise. This MFP prints at up to twice the speed and half the cost per page of color lasers—plus copies, scans, and faxes.<sup>1,2</sup> It's designed with advanced security and full manageability—and built to last.

**Keep productivity high while keeping your bottom line in mind. This powerful HP MFP delivers color documents at up to twice the speed and half the cost per page of color lasers.<sup>1,2</sup> Proven HP PageWide Technology makes it possible.**

Quality color, up to half the cost. Spend up to 50% less per page compared with color lasers.<sup>2</sup>

Accelerate business printing and keep productivity high—print up to

twice as fast as lasers.<sup>1</sup>

Rely on pigment inks for durable documents that are water-, fade-, and smear-resistant.<sup>5</sup>

Designed for speed—enable full-page-width printing at high speeds with HP PageWide Technology.

**Designed for the demands of business, this MFP delivers the enterprise features you need. Make it easy on IT, with advanced security and management solutions, easy upgrades and mobile printing options.**

Be confident that sensitive business data is protected with advanced security solutions.

Centrally monitor and control your printers with HP Web Jetadmin.<sup>6</sup>

Deploy new features through upgradable firmware and add solutions to expand the capabilities of this MFP.

Take advantage of simple development and deployment solutions that expand this MFP.

**Bolster your fleet with an MFP that goes the distance. Load large projects and let it handle the job while employees move on with business. Like an HP LaserJet, this MFP is built to last.**

High volume, high value—get exceptional value from Original HP high-capacity black ink cartridges.<sup>10</sup>

Up to the task—choose a robust MFP designed for demanding, high-volume workloads.

Rely on longevity—this MFP is designed for less maintenance, with minimal consumable parts.

Loaded for productivity—tackle large print jobs with a paper capacity of up to 1,050 sheets.<sup>7</sup>

## This product has



## Specifications

### What's in the box

- HP Officejet Enterprise Color X585f MFP
- Introductory HP OfficeJet Black, Cyan, Yellow, Magenta print cartridges (Black: ~7800 pages, Color: ~3400 pages)
- Hardware Install Guide
- Warranty card
- Software and electronic documentation on CD-ROM
- Power cord

### Software included

- HP PCL 6 Discrete Printer Driver
- Mac Software Link to Web (Mac Installer)
- Windows Installer

<b>Warranty</b>	One-year, onsite warranty; one-year technical phone support, chat, and e-mail
<b>Compatible network operating systems</b>	HP-UX 10.20, 11.x, 11.i; IBM AIX 3.2.5 or higher; Mac OS X v10.6, OS X v10.7 Lion, OS X v10.8 Mountain Lion; Windows 2000; MPE-iX; Citrix MetaFrame Server; Novell 5.1 or higher; Red Hat Linux 7.x or higher; Solaris 2.5 or higher (SPARC systems only); SuSe Linux 8.x or higher; Windows 2003 (SP2+) (64-bit); Windows Server 2003 (SP2+); Windows Terminal Services; Windows Vista (32-bit & 64-bit); Windows Vista Ready; Windows XP (SP3+) (64-bit); Windows XP (SP3+) Home; Windows XP (SP3+) Home; Windows XP (SP3+) Professional; Windows XP (SP3+) Professional and Windows Vista; Windows 7 (SP1) or greater (32-bit and 64-bit); Windows 8 (32-bit and 64-bit); Windows Server 2008 (32-bit and 64-bit); Windows Server 2008 R2 (64-bit); Windows Server 2012 (64-bit); For Microsoft IPv6 compatibility use Windows 2003, Windows XP Home, Windows XP Professional and Windows Vista
<b>Print technology</b>	HP Pagewide Technology with pigmented inks
<b>Print speed black (ISO, laser comparable)</b>	Up to 42 ppm (A4), Up to 44 ppm (letter)
<b>Print speed color (ISO, laser comparable)</b>	Up to 42 ppm (A4), Up to 44 ppm (letter)
<b>Print speed black (normal, letter)</b>	Up to 44 ppm
<b>Print speed black (normal, A4)</b>	Up to 42 ppm
<b>Print speed black (draft, letter)</b>	Up to 72 ppm
<b>Print speed black (draft, A4)</b>	Up to 70 ppm
<b>Print speed color (draft, letter)</b>	Up to 72 ppm
<b>Print speed colour (draft, A4)</b>	Up to 70 ppm
<b>Print speed footnote</b>	ISO speeds measured using ISO/IEC 24734. Excludes first page or first set of ISO test pages. For details see <a href="http://www.hp.com/go/printerclaims">http://www.hp.com/go/printerclaims</a>
<b>First page out black (letter, ready)</b>	As fast as 10 sec
<b>First page out black (A4, ready)</b>	As fast as 10 sec
<b>Processor speed</b>	796 MHz
<b>Paper trays, standard</b>	2
<b>Paper trays, maximum</b>	3
<b>Paper handling input, standard</b>	500-sheet input tray, 50-sheet multipurpose tray, 50-sheet ADF
<b>Input capacity</b>	Up to 500 sheets
<b>Maximum input capacity (sheets)</b>	Up to 1050 sheets
<b>Output capacity</b>	Up to 300 sheets
<b>Maximum output capacity (sheets)</b>	Up to 300 sheets
<b>Envelope input capacity</b>	Up to 37 envelopes
<b>Print colours</b>	Yes
<b>Finished output handling</b>	Sheetfeed; ADF
<b>Envelope feeder</b>	No
<b>Duplex printing</b>	Automatic (standard)
<b>Borderless printing</b>	No
<b>Fonts and typefaces</b>	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP Postscript level 3 emulation (Euro symbol built-in); 1 internal Unicode Fonts (Andale Mono WorldType); 2 Internal Windows Vista 8 Fonts (Calibri, Cambria); additional

font solutions available via third-party flash memory cards; HP LaserJet Fonts and IPDS Emulation available at <http://www.hp.com/go/laserjetfonts>

<b>Print quality black (best)</b>	Up to 1200 x 1200 optimized dpi (when printing from a computer on HP ColorLok paper, HP Premium Inkjet Presentation Paper Matte, and HP Inkjet Brochure Paper Matte and 600 x 600 input dpi)
<b>Print quality color (best)</b>	Up to 2400 x 1200 optimized dpi (when printing from a computer on HP Advanced Photo Papers and 600 x 600 input dpi)
<b>Resolution technology</b>	HP PageWide Technology with pigmented inks
<b>Number of print cartridges</b>	4 (1 each black, cyan, magenta, yellow)
<b>Print head nozzles</b>	42240
<b>Print languages</b>	HP PCL 6, HP PCL 5c (HP PCL 5c driver available from the Web only), HP Postscript Level 3 emulation, native PDF printing (v 1.4)
<b>Printer management</b>	HP Web Jetadmin; HP Utility (Mac)
<b>Display</b>	8.0" (20.3 cm) touchscreen, SVGA Color Graphic Display (CGD)
<b>Scanner type</b>	Flatbed, ADF
<b>Enhanced scanning resolution</b>	Up to 600 dpi
<b>Scan resolution, hardware</b>	Up to 600 x 600 dpi
<b>Scan resolution, optical</b>	Up to 600 dpi
<b>Bit depth</b>	24-bit
<b>Scan size (flatbed), maximum</b>	8.5 x 14 in
<b>Scan size (flatbed), maximum</b>	216 x 356 mm
<b>Scan size (ADF), maximum</b>	8.5 x 14 in
<b>Scan size (ADF), maximum</b>	216 x 356 mm
<b>Scan file format</b>	PDF, JPEG, TIFF, MTIFF, XPS, PDF/A
<b>Levels of grayscale</b>	256
<b>Send to email capability</b>	Yes
<b>Copy speed black (laser comparable)</b>	Up to 44 cpm
<b>Copy speed color (laser comparable)</b>	Up to 44 cpm
<b>Copy resolution (black text)</b>	Up to 600 x 600 dpi (Flatbed), 300 x 600 dpi (ADF)
<b>Copy resolution (black graphics)</b>	Up to 600 x 600 dpi (Flatbed), 300 x 600 dpi (ADF)
<b>Copy resolution (color text and graphics)</b>	Up to 600 x 600 dpi (Flatbed), 300 x 600 dpi (ADF)
<b>Copier settings</b>	Two-sided copying, scalability, image adjustments (darkness, contrast, background cleanup, sharpness), N-up, N or Z-ordering, content orientation, collation, booklet, ID Scan, job build, edge-to-edge, job storage
<b>Copies, maximum</b>	Up to 9999 copies
<b>Copy reduce / enlarge settings</b>	25 to 400%
<b>Fax transmission speed</b>	3 sec per page
<b>Fax transmission speed</b>	33.6 kbps
<b>Fax note</b>	Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
<b>Image scaling or enlargement range</b>	25 to 400% in 1% increments (flatbed)

<b>Fax resolution</b>	Up to 300 x 300 dpi (400 x 400 dpi for received faxes only)
<b>PC interface supported</b>	Yes
<b>Fax forwarding</b>	Yes
<b>Junk fax barrier</b>	Yes
<b>Digital sending standard features</b>	Scan to E-mail; Save-to-Network Folder; Save-to-USB drive; Send to FTP; Send to Internet Fax; Local Address Book; SMTP over SSL
<b>File formats, supported</b>	Digital Send: PDF, JPEG, TIFF, MTIFF, XPS, PDF/A; Scan to easy access USB: PDF, JPEG, TIFF, MTIFF, XPS, PDF/A; Print from easy access USB: PDF, PS, Print Ready files (.pm, .pcl, .cht)
<b>Duty cycle (monthly, letter)</b>	Up to 75,000 pages
<b>Duty cycle (monthly, A4)</b>	Up to 75,000 pages
<b>Duty cycle note</b>	Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
<b>Recommended monthly page volume</b>	2000 to 6000
<b>Recommended monthly page volume note</b>	HP recommends that the number of pages per month of imaged output be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
<b>Automatic document feeder capacity</b>	Standard, 50 sheets
<b>Media types</b>	Plain paper (light, intermediate, mid-weight, heavy, extra heavy, prepunched, recycled, bond, other inkjet plain paper), photo (glossy, gloss, soft gloss, satin, matte, other inkjet photo), envelopes, labels, cards, specialty papers (glossy brochure, matte brochure, tri-fold brochure, Hagaki, greeting cards, other inkjet specialty paper)
<b>Media sizes supported</b>	Tray 1: Letter, oficio, legal, statement, executive, 3 x 5 in, 4 x 6 in, 5 x 7 in, 5 x 8 in, envelopes (No. 10, Monarch); Tray 2: Letter, statement, executive, envelopes (No. 10); Tray 3: Letter, oficio, legal, statement, executive
<b>Media sizes supported</b>	Tray 1: Oficio; A4; A5; A6; B5 (JIS); B6 (JIS); 16K; 10 x 15 cm; L; Hagaki; envelopes (B5; C5; C6; DL; Chou #3; Chou #4); Tray 2: A4; A5; B5 (JIS); 16K; envelopes (DL; B5; C5; Chou #3); Tray 3: A4; A5; B5 (JIS); 16K
<b>Media sizes, custom</b>	Tray 1: 3 x 5 in to 8.5 x 14 in; Tray 2: 4.0 x 8.3 in to 8.5 x 11.7 in; Optional Tray 3: 4.0 x 8.3 in to 8.5 x 14 in
<b>Media sizes, custom</b>	Tray 1: 76 x 127 to 216 x 356 mm; Tray 2: 102 x 210 to 216 x 297 mm; Optional 500-sheet tray 3: 102 x 210 to 216 x 356 mm
<b>Media weight, supported</b>	Tray 1: 16 to 32 lb (plain paper); 33 to 80 lb (photo); 20 to 24 lb (envelope); 32 to 48 lb (brochure); 90 to 110 lb (card). Tray 2: 16 to 32 lb (plain paper); 33 to 66 lb (photo); 20 to 24 lb (envelope); 32 to 48 lb (brochure); 90 to 110 lb (card). Tray 3: 16 to 32 lb (plain paper); 33 to 66 lb (photo); 32 to 48 lb (brochure); 90 to 110 lb (card)
<b>Media weight, supported</b>	Tray 1: 60 to 120 g/m <sup>2</sup> (plain paper); 125 to 300 g/m <sup>2</sup> (photo); 75 to 90 g/m <sup>2</sup> (envelope); 120 to 180 g/m <sup>2</sup> (brochure); 163 to 200 g/m <sup>2</sup> (card). Tray 2: 60 to 120 g/m <sup>2</sup> (plain paper); 125 to 250 g/m <sup>2</sup> (photo); 75 to 90 g/m <sup>2</sup> (envelope); 120 to 180 g/m <sup>2</sup> (brochure); 163 to 200 g/m <sup>2</sup>

(card). Tray 3: 60 to 120 g/m<sup>2</sup> (plain paper); 125 to 250 g/m<sup>2</sup> (photo); 120 to 180 g/m<sup>2</sup> (brochure); 163 to 200 g/m<sup>2</sup> (card)

<b>Media weight (tray 1)</b>	60 to 120 g/m <sup>2</sup> (plain paper); 125 to 300 g/m <sup>2</sup> (photo); 75 to 90 g/m <sup>2</sup> (envelope); 120 to 180 g/m <sup>2</sup> (brochure); 163 to 200 g/m <sup>2</sup> (card)
<b>Connectivity, standard</b>	2 Hi-Speed USB 2.0 Host; 1 Hi-Speed USB 2.0 Device; 1 Gigabit Ethernet 10/100/1000T network; 1 Foreign Interface; 1 Hardware Integration Pocket; 2 Internal USB Host; 1 Fax modem port
<b>Connectivity, optional</b>	802.11b/g/n wireless LAN (station mode), networking accessory, HP Jetdirect 2700w USB Wireless Print Server J8026A; 802.11b/g wireless LAN (Access Point Mode) networking accessory, HP Jetdirect 2800w NFC and Wireless Direct Accessory J8029A; HP Jetdirect ew2500 Wireless Print Server J8021A
<b>Mobile printing capability</b>	HP ePrint, Apple AirPrint™, Mobile Apps, optional Touch to Print, optional Wireless Direct printing
<b>Memory, standard</b>	1792 MB (system memory)
<b>Memory, maximum</b>	1792 MB (system memory)
<b>Hard disk</b>	Standard, 320 GB
<b>Power supply type</b>	Internal (Built-in) power supply
<b>Power</b>	Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz)
<b>Power consumption</b>	67 watts (Printing), 34 watts (Ready), 9 watts (Sleep), 0.35 watts (Manual-Off), 0.35 watts (Auto-Off/Manual-On), 1.7 watts (Auto-Off/Wake on LAN, disabled in default shipping configuration)
<b>Power consumption footnote</b>	Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.
<b>Typical electricity consumption (TEC) number</b>	2.8 kWh/Week (Energy Star); 1.9 kWh/Week (Blue Angel)
<b>ENERGY STAR® qualified</b>	Yes
<b>Mac compatible</b>	Yes
<b>Minimum dimensions (W x D x H)</b>	21 x 21.5 x 22.6 in
<b>Maximum dimensions (W x D x H)</b>	31.5 x 26.4 x 23.8 in (with multipurpose tray down and extended, main tray extended, output tray extension in legal position)
<b>Minimum dimensions (W x D x H)</b>	533 x 546 x 574 mm
<b>Maximum dimensions (W x D x H)</b>	800 x 670 x 604 mm (with multipurpose tray down and extended, main tray extended, output tray extension in legal position)
<b>Weight</b>	80 lb
<b>Weight</b>	36.3 kg
<b>Package dimensions (W x D x H)</b>	709 x 638 x 742 mm
<b>Package dimensions (W x D x H)</b>	27.9 x 25.1 x 29.2 in
<b>Package weight</b>	99 lb
<b>Package weight</b>	45 kg
<b>Pallet dimensions</b>	53.5 x 29.8 x 95.6 in (NA), 53.5 x 29.8 x 96.2 in (EMEA, LA), 53.5 x 29.8 x 65.9 in (APJ)
<b>Pallet dimensions (W x D x H)</b>	1360 x 756 x 2428 mm (NA), 1360 x 756 x 2445 mm (EMEA, LA), 1360 x 756 x 1673 mm (APJ)

<b>Pallet weight</b>	624 lb
<b>Pallet weight</b>	283 kg
<b>Quantity per pallet</b>	6
<b>Country of origin</b>	Made in China
<b>Memory slots</b>	None
<b>Security management</b>	Identity management: Kerberos authentication, LDAP authentication, 1000 user PIN codes, optional HP and 3rd party advanced authentication solutions (e.g., badge readers); Network: IPsec/firewall with Certificate, Pre-Shared Key, and Kerberos authentication, Supports WJA-10 IPsec configuration Plug-in, 802.1X authentication (EAP-PEAP, EAP-TLS), SNMPv3, HTTPS, Certificates, Access Control List; Data: Storage Encryption, Encrypted PDF & Email (uses FIPS 140 validated cryptographic libraries from Microsoft), Secure Erase, SSL/TLS (HTTPS), Encrypted Credentials; Device: Security lock slot, USB port disablement, hardware integration pocket for security solutions; Security management: Compatible with HP Imaging and Printing Security Center
<b>Energy efficiency</b>	Blue Angel, ENERGY STAR® qualified, EPEAT® Silver

The Asset Tab is still in development. We are aware that some assets are tagged to the incorrect product and some videos may not play on your mobile device. We are working to correct these issues.

## Analyst report (2)

### HP Officejet Enterprise Color X series Environmental White Paper

This letter-size white paper explains the environmental features and benefits of HP Officejet Enterprise Color X series devices. It also compares the advantages of these devices over laser devices.

### HP PageWide Technology White Paper (Updated March 2014)

Using HP PageWide Technology, the HP Officejet Pro X Series delivers up to twice the speed at half the printing cost compared with color laser printers.

## Brochure (7)

### Make a difference. No compromise.

HP Officejet Enterprise ink makes a positive impact—in your classrooms and on your budget.

### More innovation, more choices The MFP redefined by HP

Sales brochure outlining HP's LaserJet MFP lineup, from HP LaserJet Pro MFPs, to Enterprise and Enterprise flow MFPs. Outlines mobile printing, workflow, fleet management, and security.

### MFP X585 series Battlecard

A competitive battlecard for the HP Officejet Enterprise Color MFP X585 series. Includes competitive comparisons, key benefits, top three differentiators, and more.

### HP Officejet Enterprise Color X series Environmental White Paper

This letter-size white paper explains the environmental features and benefits of HP Officejet Enterprise Color X series devices. It also compares the advantages of these devices over laser devices.

### HP Officejet Enterprise Color for Education - Public Sector Brochure (K-12)

A letter-size, U.S. public sector brochure that explains how the HP Officejet Enterprise series is the all-gain, no-pain addition to your printing fleet—for your classrooms and your budget. HP Officejet ...etc

### HP Officejet Enterprise Color for Education - Public Sector Brochure

A letter-size, WW public sector brochure that explains how the HP Officejet Enterprise series is the all-gain, no-pain addition to your printing fleet—for your classrooms and your budget. HP Officejet ...etc

### HP PageWide Technology White Paper (Updated March 2014)

Using HP PageWide Technology, the HP Officejet Pro X Series delivers up to twice the speed at half the printing cost compared with color laser printers.

## Competitive information (1)

### HP Officejet Enterprise Color MFP X585 series - Product Guide

A letter-size Product Guide describing the features and benefits of the HP Officejet Enterprise Color MFP X585 series. HP ink is ready for the enterprise.

## Data sheet (1)

### HP Officejet Enterprise color X585 Multifunction Printer series

A printing revolution for your enterprise. HP Officejet MFPs deliver color prints at up to twice the speed and half the cost per page of color lasers--plus copy, scan, and fax. They're designed for ad ...etc

## Product family guide (2)

### Flow-Scan selection guide

A 7-page selection guide providing customers with the information they will need to make the choice between purchasing an HP scanner, digital sender, MFP, or flow MFP.

### HP ink is ready for the enterprise

The HP Officejet Enterprise Color MFP X585 series delivers the reliability and solutions you expect from lasers--at up to twice the speed and half the cost per page. Keep productivity high with proven ...etc

## Product family guide (1)

### HP Officejet Enterprise Color MFP X585 series - Product Guide

A letter-size Product Guide describing the features and benefits of the HP Officejet Enterprise Color MFP X585 series. HP ink is ready for the enterprise.

## Sales battle card (1)

### MFP X585 series Battlecard

A competitive battlecard for the HP Officejet Enterprise Color MFP X585 series. Includes competitive comparisons, key benefits, top three differentiators, and more.

## Sales guide (2)

### Choose the right HP device for your business

Selection guide providing business customers the information they need to choose the right HP LaserJet or Officejet printer or MFP for their work teams, workgroups, and departments. Includes qualifyin ...etc

### Scanning device selection guide

This sales guide is for the HP sales force & channel partners to help position and sell LaserJet MFPs, LaserJet flow MFPs, Scanjet network-connected scanners, & Scanjet PC-connected scanners by provid ...etc

## Success story (6)

Cambro Manufacturing uses

Dr. J H Burgovne & Partners

England Consulting chooses HP

Rapid Color Printing selects HP

**HP Officejet Pro X printers for speed and quality**

Cambro Manufacturing provides innovative, durable and high-quality products for the food service industry. The HP Officejet Pro X Printer offers fast, high-quality printing that enables Cambro to keep ...etc

**Dr. J H Burgoyne & Partners uses HP Officejet Pro X MFPs in arson investigations**

HP Officejet Pro X MFP printer sheds new light on arson investigations for Dr. J H Burgoyne & Partners

**England Consulting selected the HP Officejet 4620 e-All-in-One for versatility**

England Consulting selected the HP Officejet 4620 e-All-in-One for full office printing, scanning, and copying capability. The Officejet e-All-in-One is used to produce professional quality print outp ...etc

**Rapid Color Printing selected the HP Officejet Pro X451 to keep printing costs down**

Rapid Color Printing wanted the print quality of all of its business operations to reflect their high standards and reputation. They also wanted to save time and money printing invoices and statements ... etc

**The Institute of Business & Medical Careers uses HP Officejet Pro X printers**

With problematic multifunction printers and a small IT staff, the Institute of Business & Medical Careers needed a smarter printer option. IBM College chose the HP Officejet Pro X for quality and spe ... etc

**The Officejet Pro X MFP helps advance growth for Enduro Resource Partners**

Having established a trusted relationship with HP, Enduro Resource Partners keeps its fingers on the pulse of up-and-coming technologies. When the Officejet Pro X came on the market, they moved quick! ...etc

**White paper (4)**

**Conserve resources without sacrificing performance**

This white paper explains the environmental features and benefits of HP Officejet Enterprise Color X series devices. It also compares the advantages of these devices over laser devices.

**HP PageWide Technology White Paper**

Using HP PageWide Technology, the HP Officejet Pro X Series deliver up to twice the speed at half the printing cost compared with color laser printers. This new class of multifunction printers offers ...etc

**HP Officejet Enterprise Color X series Environmental White Paper**

This letter-size white paper explains the environmental features and benefits of HP Officejet Enterprise Color X series devices. It also compares the advantages of these devices over laser devices.

**HP PageWide Technology White Paper (Updated March 2014)**

Using HP PageWide Technology, the HP Officejet Pro X Series delivers up to twice the speed at half the printing cost compared with color laser printers.

**Images (10)**



**Center facing**  
100x70  
170x190  
400x400  
2244x2400



**Center facing**  
100x70  
170x190  
400x400  
2193x2400



**Close up of control**  
100x70  
170x190  
400x400  
3900x2700



**Left facing**  
100x70  
170x190  
400x400  
2361x2400



**Left facing**  
100x70  
170x190  
400x400  
2331x2400



**Rear facing**  
100x70  
170x190  
400x400  
2184x2400



**Right facing**  
100x70  
170x190  
400x400  
2211x2400



**Right facing**  
100x70  
170x190  
400x400  
2238x2400



**Top view closed**  
100x70  
170x190  
400x400  
2337x2400



**Top view closed**  
100x70  
170x190  
400x400  
2373x2400

**Videos (1)**

HP Officejet Enterprise printers and MFPs—much more than you think.

**Ink Supplies**

**HP Inkjet Printer Cartridges and Ink Supplies**

HP 980 Cyan Original Ink Cartridge	D8J07A
HP 980 Magenta Original Ink Cartridge	D8J08A
HP 980 Yellow Original Ink Cartridge	D8J09A
HP 980 Black Original Ink Cartridge	D8J10A



## Technology Services

### Hardware Support Services

HP 2 year Next business day Color OfficeJet X585 Multifunction printer Hardware Support	U1PB8E
HP 3 year Next business day Color OfficeJet X585 Multifunction printer Hardware Support	U1PB9A
HP 3 year 4 hour 9x5 Color OfficeJet X585 Multifunction printer Hardware Support	U1PC2E
HP 3 year 4 hour 13x5 Color OfficeJetX585 Multifunction printer Hardware Support	U1PC3E
HP 4 year 4 hour 9x5 Color OfficeJet X585 Multifunction printer Hardware Support	U1PC4E
HP 2 year Post Warranty Next business day Color OfficeJet X585 Multifunction printer Hardware Supp	U1PE1PE
HP 1y PW Next business day Call to Repair with Defective Media Rentention Clr OfficeJet X585MFP Supp	U1PE6PE
HP 5y Next business day Call to Repair with Defective Media Rentention Color OfficeJet X585 MFP Supp	U1PD6E
HP 1 year Post Warranty 4 hour 13x5 Color OfficeJet X585 Multifunction printer HW Support	U1PE3PE
HP 5yr Next business day+Defective Media Rentention Clr OfficeJet X585 Multifunction printer Support	U1PD0E
HP 3y Next business day+Defective Media Rentention Clr OfficeJet X585 Multifunction printer Support	U1PC8E
HP 4 year 4 hour 13x5 Color OfficeJet X585 Multifunction printer Hardware Support	U1PC5E
HP 1 year Post Warranty Next business day Color OfficeJet X585 Multifunction printer Hardware Supp	U1PE0PA
HP 4y Next business day+Defective Media Rentention Clr OfficeJet X585 Multifunction printer Support	U1PC9E
HP 5 year 4 hour 9x5 Color OfficeJet X585 Multifunction printer Hardware Support	U1PC6E
HP 1 year Post Warranty 4 hour 9x5 Color OfficeJet X585 Multifunction printer HW Support	U1PE2PE
HP 4y Next business day Call to Repair with Defective Media Rentention Color OfficeJet X585 MFP Supp	U1PD5E
HP 3year Next business day Call to Repair with Defective Media Rentention Clr OfficeJet X585MFP Supp	U1PD4E
HP 1y Post Warranty Next business day+Defective Media Rentention Color OfficeJet X585MFP Support	U1PE4PE
HP 5 year 4 hour 13x5 Color OfficeJet X585 Multifunction printer Hardware Support	U1PC7E
HP 1y PW 2nd Business day Call to Repair with Defective Media Rentention Clr OfficeJet X585MFP Supp	U1PE7PE
HP 3 year 2nd Business day Call to Repair with Defective Media Rentention Clr OfficeJet X585MFP Supp	U1PD7E
HP 5 year 2nd Business day Call to Repair with Defective Media Rentention Clr OfficeJet X585MFP Supp	U1PD9E
HP 4 year 2nd Business day Call to Repair with Defective Media Rentention Clr OfficeJet X585MFP Supp	U1PD8E
HP Network Installation mid-high Color LaserJet printer Service	H2872E
HP Maintenance Kit Replacement Clr LaserJet M575MFP/LaserJetM525MFP/Clr OfficeJet X585MFP ADF SVC	U1W21E
HP 1 year Post Warranty Phone Assist Mid-Range Single Function LaserJet and Scanjet Service	HC130PE

### Footnotes

- 1 Comparison based on manufacturers' published specifications of fastest-available color mode (as of December 2013) and includes color laser MFPs ≤\$3,000 USD, based on market share as reported by IDC as of Q3 2013 and HP internal testing of printer in fastest-available color mode (sample 4-page category documents tested from ISO 24734). For more information, see <http://www.hp.com/go/printerspeeds>
- 2 Cost-per-page (CPP) claim is based on the majority of color laser MFPs ≤\$3,000 USD as of December 2013, based on market share as reported by IDC as of Q3 2013. ISO yield is based on continuous printing in default mode. CPP comparisons for laser supplies are based on published specifications of the manufacturers' highest-capacity cartridges. For details, see <http://www.hp.com/go/officejet>. CPP based on HP 980 ink cartridges' estimated street price. For more information, see <http://www.hp.com/go/learnaboutsupplies>
- 3 Wireless direct printing requires purchase of optional module. Mobile device needs to be connected directly to the WiFi network of a wireless-direct-capable MFP prior to printing. Depending on mobile device, an app or driver may also be required. Wireless performance is dependent on physical environment and distance from the access point in the MFP. For details, see <http://www.hp.com/go/wirelessprinting>
- 4 Touch-to-print capability requires purchase of optional module. Mobile device must support near field

communications-enabled printing. For a list of supported devices, see <http://www.hp.com/go/businessmobileprinting>

- 5 Display-permanence rating by Wilhelm Imaging Research, Inc., or HP Image Permanence Lab. For details, see <http://www.hp.com/go/printpermanence>
- 6 Universal device plug-in is offered with HP Web Jetadmin 10.3 SR4 and higher. HP Web Jetadmin is free and available for download at <http://www.hp.com/go/webjetadmin>
- 7 Additional purchase of an optional paper tray is required.
- 10 Page volume based on HP 980 Black Original Ink Cartridge.

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