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Description of document: Federal Aviation Administration (FAA) List of Unruly Passenger Reports, 2021

Requested date: 16-June-2021

First Interim Release date: 27-July-2021

Second Interim Release date: 11-February-2022

Final Release Date: 15-July-2022

Posted date: 16-January-2024

Source of document: National Freedom of Information Act Office, AFN-400
Federal Aviation Administration
800 Independence Avenue, SW
Washington, DC 20591
Fax: (202) 267-6514
Make an electronic request: [Washington, DC FOIA](#)

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U.S. Department
of Transportation
**Federal Aviation
Administration**

800 Independence Avenue, S.W.
Washington, D.C. 20591

July 27, 2021

Subject: Freedom of Information Act (FOIA) Request Number 2021-005458

This is an interim response to your FOIA Request Number 2021-005458, dated June 16, 2021, seeking each unruly passenger behavior report from January 5 – 25, 202. Your request was assigned to the Office of Security and Hazardous Materials Safety.

Based on the information you provided, we located records held by our Washington Operations Center that are responsive to your request. The records contain information that originated with other agencies, including the Transportation Security Administration, with which we need to consult before responding. The results of our consultation are pending.

You have the right to seek assistance from the FAA FOIA Public Liaison via phone (202-267-7799) or email (7-AWA-ARC-FOIA@faa.gov), noting FOIA Public Liaison in the Subject.

Sincerely,

Claudio Manno
Associate Administrator for Security
and Hazardous Materials Safety



U.S. Department
of Transportation
**Federal Aviation
Administration**

800 Independence Avenue, S.W.
Washington, D.C. 20591

February 11, 2022

Subject: Freedom of Information Act (FOIA) Request Number 2021-005458

This is an interim response to your FOIA Request Number 2021-005458, dated June 16, 2021, seeking copies of reports of unruly passenger behavior dating back to January 5, 2021 through January 25, 2021. Your request was assigned to the Office of Security and Hazardous Materials Safety.

Based on the information you provided, we located records held by our Washington Operations Center that are responsive to your request. The records contain information that originated with other agencies, including the Transportation Security Administration, with which we need to consult before responding. The results of our consultation are still pending.

We have also provided the below link to the FAA website for additional data on unruly passengers. Please hover over the charts for the number of investigations initiated.

https://www.faa.gov/data_research/passengers_cargo/unruly_passengers/

This office also located logs of unruly passenger reports from January 1 through December 31, 2021. This interim response includes those records.

You have the right to seek assistance from the FAA FOIA Public Liaison via phone (202-267-7799) or email (7-AWA-ARC-FOIA@faa.gov), noting FOIA Public Liaison in the Subject.

Sincerely,

**CLAUDE
MANNO**

Digitally signed by
CLAUDE MANNO
Date: 2022.02.11
09:07:53 -05'00'

Claudio Manno
Associate Administrator for Security
and Hazardous Materials Safety

Enclosure



U.S. Department
of Transportation
**Federal Aviation
Administration**

800 Independence Avenue, S.W.
Washington, D.C. 20591

July 15, 2022

Subject: Freedom of Information Act (FOIA) Request Number 2021-005458

This is an interim response to your FOIA Request Number 2021-005458, dated June 16, 2021, seeking copies of reports of unruly passenger behavior dating back to January 5, 2021 through January 25, 2021. Your request was assigned to the Office of Security and Hazardous Materials Safety.

Based on the information you provided, we located records held by our Washington Operations Center that are responsive to your request. The records contain information that originated with other agencies, including the Transportation Security Administration (TSA), with which we have consulted before our response. TSA has provided 24 pages of responsive records dated January 1, 2021 to January 25, 2021. The records contain information that has been determined to be exempt from disclosure under 5 U.S.C. § 552, specifically Exemption (b)(3). 49 U.S.C. § 114 exempts Sensitive Security Information, the disclosure of which would be detrimental to security of transportation.

Again, we are providing the below link to the FAA website for additional data on unruly passengers. Please hover over the charts for the number of investigations initiated.

https://www.faa.gov/data_research/passengers_cargo/unruly_passengers/

We are also providing another copy of the logs our office located containing unruly passenger reports from January 1 through December 31, 2021. This final response includes those records.

The foregoing constitutes a partial denial of your request. There are no fees associated with your request.

The undersigned is responsible for this partial records denial. You may request reconsideration of this determination by writing the Assistant Administrator for Finance and Management (AFN-400), Federal Aviation Administration, 800 Independence Avenue, SW, Washington, DC 20591 or through electronic mail at: FOIA-Appeals@faa.gov. Your request for reconsideration must be made in writing within 90 days from the date that the initial determination was made, and must include all information and arguments relied upon. Your appeal should include your assigned FOIA control number: 2021-001413. The envelope containing a mailed appeal or the subject line of an electronic appeal should be prominently marked "FOIA Appeal."

You also have the right to seek dispute resolution services from the FAA FOIA Public Liaison via phone (202-267-7799) or email (7-AWA-ARC-FOIA@faa.gov) noting FOIA Public Liaison in the Subject or the Office of Government Information Services (<https://ogis.archives.gov>) via phone (202-741-5770 / toll-free--1-877-684-6448; fax--202-741-5769); or email (ogis@nara.gov).

Sincerely,

**CLAUDE
MANNO**

 Digitally signed by
CLAUDE MANNO
Date: 2022.07.15
08:01:49 -04'00'

Claudio Manno
Associate Administrator for Security
and Hazardous Materials Safety

Enclosures

Incidents	Jul 2, 2021 - Jul 8, 2021	Jun 25, 2021 - Jul 1, 2021	Jun 18, 2021 - Jun 24, 2021	Jun 11, 2021 - Jun 17, 2021	Jun 4, 2021 - Jun 10, 2021	May 28, 2021 - Jun 3, 2021
Unruly Passengers	98	120	95	105	136	143

Unruly Passengers Incidents	Jul 2, 2021 - Jul 8, 2021	Jun 25, 2021 - Jul 1, 2021	Jun 18, 2021 - Jun 24, 2021	Jun 11, 2021 - Jun 17, 2021	Jun 4, 2021 - Jun 10, 2021	May 28, 2021 - Jun 3, 2021
Aggressive with LEO PAX	0	0	0	0	0	1
Alcohol	0	0	1	1	0	0
Argument	1	1	2	3	0	1
Assaulted a Flight Attendant	2	0	0	1	3	2
Belligerent	0	1	1	0	0	2
Combative	0	0	0	2	0	1
Disruptive	12	5	5	9	16	7
Face Mask Incidents	53	81	69	77	92	99
Fight	1	0	1	0	0	1
Hit	1	0	0	1	0	0
Intoxicated	7	6	2	10	8	8
Level 1	6	6	4	4	10	9
Level 2	4	4	2	1	3	4
Refuse to Deplane	1	1	2	2	3	3
Slap	0	0	0	0	0	0
Threats	6	12	1	8	5	6
Unruly PAX	2	3	2	4	5	7
Verbally Abusive	6	3	2	5	8	6

May 21, 2021 - May 27, 2021	May 14, 2021 - May 20, 2021	May 7, 2021 - May 13, 2021	Apr 30, 2021 - May 6, 2021	Apr 23, 2021 - Apr 29, 2021	Apr 16, 2021 - Apr 22, 2021	Apr 9, 2021 - Apr 15, 2021	Apr 2, 2021 - Apr 8, 2021
145	147	163	141	149	152	120	163

May 21, 2021 - May 27, 2021	May 14, 2021 - May 20, 2021	May 7, 2021 - May 13, 2021	Apr 30, 2021 - May 6, 2021	Apr 23, 2021 - Apr 29, 2021	Apr 16, 2021 - Apr 22, 2021	Apr 9, 2021 - Apr 15, 2021	Apr 2, 2021 - Apr 8, 2021
1	0	0	0	0	0	0	0
2	2	3	2	2	1	0	1
1	0	1	0	2	0	0	0
2	0	0	2	0	1	1	1
1	1	0	2	1	0	1	0
0	1	0	0	0	0	0	1
7	14	10	9	20	13	7	10
103	105	122	107	111	123	95	136
2	0	0	1	1	0	0	0
1	3	0	0	0	3	0	0
4	4	6	4	8	6	4	4
8	4	8	7	11	5	7	6
3	5	6	3	4	4	1	2
3	4	1	2	2	0	4	6
0	0	1	1	0	0	0	0
7	5	8	5	2	9	5	7
2	1	6	1	2	1	0	1
6	13	10	6	12	7	12	7

Mar 26, 2021 - Apr 1, 2021	Mar 19, 2021 - Mar 25, 2021	Mar 12, 2021 - Mar 18, 2021	Mar 5, 2021 - Mar 11, 2021	Feb 26, 2021 - Mar 4, 2021	Feb 19, 2021 - Feb 25, 2021	Feb 12, 2021 - Feb 18, 2021	Feb 5, 2021 - Feb 11, 2021
146	155	189	173	137	165	133	167

Mar 26, 2021 - Apr 1, 2021	Mar 19, 2021 - Mar 25, 2021	Mar 12, 2021 - Mar 18, 2021	Mar 5, 2021 - Mar 11, 2021	Feb 26, 2021 - Mar 4, 2021	Feb 19, 2021 - Feb 25, 2021	Feb 12, 2021 - Feb 18, 2021	Feb 5, 2021 - Feb 11, 2021
0	0	0	0	0	1	1	0
1	0	0	1	2	3	1	5
1	3	0	0	0	1	0	0
2	0	1	0	0	0	0	0
2	2	0	0	0	2	1	2
0	0	1	1	0	0	0	0
12	15	9	10	3	2	4	7
116	133	150	134	112	135	110	143
0	0	0	1	0	1	1	0
1	0	1	0	1	2	0	0
4	4	11	7	4	9	6	6
8	4	5	8	6	6	6	2
5	5	6	4	2	4	4	2
1	2	2	7	1	2	2	5
1	0	0	0	0	0	1	0
3	8	11	16	8	15	8	9
1	4	2	3	0	3	4	1
3	4	18	11	11	11	13	6

Jan 29, 2021 - Feb 4, 2021	Jan 22, 2021 - Jan 28, 2021	Jan 15, 2021 - Jan 21, 2021	Jan 8, 2021 - Jan 14, 2021	Jan 1, 2021 - Jan 7, 2021
80	32	43	36	36

Jan 29, 2021 - Feb 4, 2021	Jan 22, 2021 - Jan 28, 2021	Jan 15, 2021 - Jan 21, 2021	Jan 8, 2021 - Jan 14, 2021	Jan 1, 2021 - Jan 7, 2021
0	0	0	0	1
1	1	1	1	1
0	1	1	0	1
0	0	1	2	1
0	0	0	1	0
5	0	1	0	0
9	2	3	6	3
51	14	26	17	14
0	0	0	0	1
2	0	0	0	0
7	2	4	3	2
3	4	4	6	7
5	4	2	1	5
0	1	3	1	0
0	0	0	0	0
14	5	4	11	8
3	1	4	5	5
10	0	7	3	1

Unruly Passengers Incidents	Jan 1, 2021 - Jul 11, 2021
Aggressive with LEO PAX	5
Alcohol	33
Argument	21
Assaulted a Flight Attendant	24
Belligerent	20
Combative	13
Disruptive	236
Face Mask Incidents	2559
Fight	11
Hit	17
Intoxicated	151
Level 1	166
Level 2	95
Refuse to Deplane	61
Slap	5
Threats	209
Unruly PAX	74
Verbally Abusive	202

Incidents	Jan 1, 2021 - Jul 11, 2021
Unruly Passengers	3420

Incidents	Dec 24, 2021 - Dec 31, 2021	Dec 17, 2021 - Dec 23, 2021	Dec 10, 2021 - Dec 16, 2021	Dec 3, 2021 - Dec 9, 2021	Nov 26, 2021 - Dec 2, 2021	Nov 19, 2021 - Nov 25, 2021
Unruly Passengers	115	124	114	113	113	99

Unruly Passengers Incidents	Dec 24, 2021 - Dec 31, 2021	Dec 17, 2021 - Dec 23, 2021	Dec 10, 2021 - Dec 16, 2021	Dec 3, 2021 - Dec 9, 2021	Nov 26, 2021 - Dec 2, 2021	Nov 19, 2021 - Nov 25, 2021
Aggressive with LEO PAX	0	0	0	0	0	0
Alcohol	2	0	1	0	0	1
Argument	0	0	1	1	0	2
Assaulted a Flight Attendant	2	2	2	1	0	0
Belligerent	0	0	0	2	0	0
Combative	0	0	0	1	0	0
Disruptive	6	6	12	14	6	8
Face Mask Incidents	77	86	75	78	72	66
Fight	0	0	0	0	1	1
Hit	2	3	2	0	0	1
Intoxicated	6	8	6	9	4	5
Level 1	4	6	8	3	9	7
Level 2	6	6	4	1	2	3
Refuse to Deplane	1	0	0	3	1	1
Slap	1	1	0	0	0	1
Threats	4	3	6	2	9	5
Unruly PAX	6	3	2	0	2	2
Verbally Abusive	14	9	7	5	6	10

Nov 12, 2021 - Nov 18, 2021	Nov 5, 2021 - Nov 11, 2021	Oct 29, 2021 - Nov 4, 2021	Oct 22, 2021 - Oct 28, 2021	Oct 15, 2021 - Oct 21, 2021	Oct 8, 2021 - Oct 14, 2021	Oct 1, 2021 - Oct 7, 2021	Sep 24, 2021 - Sep 30, 2021
100	103	94	89	118	101	121	106

Nov 12, 2021 - Nov 18, 2021	Nov 5, 2021 - Nov 11, 2021	Oct 29, 2021 - Nov 4, 2021	Oct 22, 2021 - Oct 28, 2021	Oct 15, 2021 - Oct 21, 2021	Oct 8, 2021 - Oct 14, 2021	Oct 1, 2021 - Oct 7, 2021	Sep 24, 2021 - Sep 30, 2021
0	0	0	0	0	0	1	0
1	0	2	2	2	1	2	1
0	1	1	0	0	0	0	0
1	0	0	2	1	3	0	2
0	1	0	1	2	0	0	1
0	0	0	0	0	0	0	2
12	7	15	4	3	5	2	6
65	77	70	60	82	63	90	73
0	0	0	0	1	0	0	1
3	0	1	2	3	2	1	1
7	4	10	7	3	4	6	4
7	5	4	4	7	4	6	7
2	3	7	5	1	4	6	6
2	2	2	1	1	2	2	3
0	0	0	0	0	0	1	0
3	3	6	4	5	5	5	4
4	1	2	2	4	2	2	4
2	6	1	5	9	7	7	15

Sep 17, 2021 - Sep 23, 2021	Sep 10, 2021 - Sep 16, 2021	Sep 3, 2021 - Sep 9, 2021	Aug 27, 2021 - Sep 2, 2021	Aug 20, 2021 - Aug 26, 2021	Aug 13, 2021 - Aug 19, 2021	Aug 6, 2021 - Aug 12, 2021	Jul 30, 2021 - Aug 5, 2021
120	110	95	87	105	81	106	77

Sep 17, 2021 - Sep 23, 2021	Sep 10, 2021 - Sep 16, 2021	Sep 3, 2021 - Sep 9, 2021	Aug 27, 2021 - Sep 2, 2021	Aug 20, 2021 - Aug 26, 2021	Aug 13, 2021 - Aug 19, 2021	Aug 6, 2021 - Aug 12, 2021	Jul 30, 2021 - Aug 5, 2021
1	0	1	0	0	0	0	0
1	0	1	0	0	1	0	1
0	0	2	2	0	1	0	0
2	1	2	1	1	0	1	0
0	1	0	0	1	1	1	3
0	0	1	1	0	1	1	0
4	5	4	7	4	7	10	5
81	84	56	53	73	51	69	49
0	0	0	0	1	0	0	1
0	2	1	0	1	2	2	2
4	3	5	4	5	7	9	3
8	4	4	5	3	3	3	3
4	2	3	1	4	3	4	2
2	3	2	2	2	0	2	1
0	0	0	0	0	0	0	1
5	2	9	3	8	2	4	3
4	2	6	5	3	2	1	1
9	11	11	8	9	8	8	4

Jul 23, 2021 - Jul 29, 2021	Jul 16, 2021 - Jul 22, 2021	Jul 9, 2021 - Jul 15, 2021	Jul 2, 2021 - Jul 8, 2021	Jun 25, 2021 - Jul 1, 2021	Jun 18, 2021 - Jun 24, 2021	Jun 11, 2021 - Jun 17, 2021	Jun 4, 2021 - Jun 10, 2021
113	95	108	98	120	95	105	136

Jul 23, 2021 - Jul 29, 2021	Jul 16, 2021 - Jul 22, 2021	Jul 9, 2021 - Jul 15, 2021	Jul 2, 2021 - Jul 8, 2021	Jun 25, 2021 - Jul 1, 2021	Jun 18, 2021 - Jun 24, 2021	Jun 11, 2021 - Jun 17, 2021	Jun 4, 2021 - Jun 10, 2021
0	0	0	0	0	0	0	0
0	3	0	0	0	1	1	0
0	1	1	1	1	2	3	0
0	0	1	2	0	0	1	2
0	2	0	0	1	1	0	0
0	0	0	0	0	0	2	0
9	14	12	12	5	5	9	16
68	57	71	56	81	69	77	92
2	0	1	1	0	1	0	0
0	0	1	3	0	0	1	1
4	9	4	7	6	2	10	8
4	2	4	5	6	4	4	10
5	1	4	4	3	2	1	3
1	1	1	1	1	2	2	3
0	0	1	0	0	0	0	0
2	1	7	6	12	1	8	5
5	0	4	2	3	2	4	5
4	3	6	6	3	2	5	8

May 28, 2021 - Jun 3, 2021	May 21, 2021 - May 27, 2021	May 14, 2021 - May 20, 2021	May 7, 2021 - May 13, 2021	Apr 30, 2021 - May 6, 2021	Apr 23, 2021 - Apr 29, 2021	Apr 16, 2021 - Apr 22, 2021	Apr 9, 2021 - Apr 15, 2021
143	145	147	161	144	147	152	122

May 28, 2021 - Jun 3, 2021	May 21, 2021 - May 27, 2021	May 14, 2021 - May 20, 2021	May 7, 2021 - May 13, 2021	Apr 30, 2021 - May 6, 2021	Apr 23, 2021 - Apr 29, 2021	Apr 16, 2021 - Apr 22, 2021	Apr 9, 2021 - Apr 15, 2021
1	1	0	0	0	0	0	0
0	2	2	3	2	2	1	0
1	1	0	1	0	2	0	0
2	2	0	0	2	0	1	1
2	1	1	0	2	1	0	1
1	0	1	0	0	0	0	0
7	7	14	10	9	18	15	7
100	103	106	121	107	111	124	95
1	2	0	0	1	1	0	0
0	1	4	3	0	1	3	0
8	4	4	6	4	8	6	4
9	8	4	8	5	11	4	7
4	3	5	6	3	4	3	0
3	3	4	1	2	2	0	4
0	0	0	1	1	0	0	0
6	7	5	8	5	2	9	5
7	2	1	6	1	2	1	0
6	6	13	10	6	12	7	12

Apr 2, 2021 - Apr 8, 2021	Mar 26, 2021 - Apr 1, 2021	Mar 19, 2021 - Mar 25, 2021	Mar 12, 2021 - Mar 18, 2021	Mar 5, 2021 - Mar 11, 2021	Feb 26, 2021 - Mar 4, 2021	Feb 19, 2021 - Feb 25, 2021	Feb 12, 2021 - Feb 18, 2021
163	146	155	187	174	137	164	135

Apr 2, 2021 - Apr 8, 2021	Mar 26, 2021 - Apr 1, 2021	Mar 19, 2021 - Mar 25, 2021	Mar 12, 2021 - Mar 18, 2021	Mar 5, 2021 - Mar 11, 2021	Feb 26, 2021 - Mar 4, 2021	Feb 19, 2021 - Feb 25, 2021	Feb 12, 2021 - Feb 18, 2021
0	0	0	0	0	0	1	1
1	1	0	0	1	2	3	1
0	1	3	0	0	0	1	0
1	2	1	1	0	0	0	0
0	2	2	0	0	0	2	1
1	0	0	1	1	0	0	0
10	12	15	9	10	3	2	4
137	118	133	150	136	112	135	110
0	0	0	0	1	0	1	1
0	3	0	3	0	1	2	0
4	4	4	11	7	4	9	6
6	8	4	5	8	6	6	6
2	4	4	6	4	2	4	4
6	1	2	2	7	1	2	2
0	1	0	0	0	0	0	1
7	3	8	11	16	9	14	8
1	1	4	2	3	0	3	4
7	3	4	18	10	12	11	13

Feb 5, 2021 - Feb 11, 2021	Jan 29, 2021 - Feb 4, 2021	Jan 22, 2021 - Jan 28, 2021	Jan 15, 2021 - Jan 21, 2021	Jan 8, 2021 - Jan 14, 2021	Jan 1, 2021 - Jan 7, 2021
164	81	31	44	36	37

Feb 5, 2021 - Feb 11, 2021	Jan 29, 2021 - Feb 4, 2021	Jan 22, 2021 - Jan 28, 2021	Jan 15, 2021 - Jan 21, 2021	Jan 8, 2021 - Jan 14, 2021	Jan 1, 2021 - Jan 7, 2021
0	0	0	0	0	1
5	1	1	1	1	1
0	0	1	1	0	1
0	0	0	1	2	1
2	0	0	0	1	0
0	5	0	1	0	0
7	9	2	3	5	4
145	52	14	26	17	14
0	0	0	0	0	1
1	2	0	0	0	0
6	7	2	4	3	2
2	2	5	3	6	7
2	5	3	3	1	5
5	0	0	4	1	0
0	0	0	0	0	0
8	14	6	4	11	8
1	3	1	4	5	5
6	10	0	7	3	1

Unruly Passengers Incidents	Jan 1, 2021 - Dec 31, 2021
Aggressive with LEO PAX	8
Alcohol	55
Argument	33
Assaulted a Flight Attendant	47
Belligerent	36
Combative	20
Disruptive	416
Face Mask Incidents	4287
Fight	20
Hit	61
Intoxicated	290
Level 1	283
Level 2	179
Refuse to Deplane	99
Slap	10
Threats	316
Unruly PAX	142
Verbally Abusive	385

Incidents	Jan 1, 2021 - Dec 31, 2021
Unruly Passengers	5976

<p>PRELIM INFO FROM FAA OPS: NEW YORK, NY/SECURITY INCIDENT/2141E/TSOC ADVISED AIRPORT OPS REPORTED TO JFK ATCT THAT A PAX WAS ARRESTED IN THE STERILE AREA AFTER PUSHING THROUGH A SECURED STAIRWAY DOOR NEAR GATE B42. PAX WAS DETERMINED TO BE HIGHLY INTOXICATED. PAX WAS TRANSPORTED TO A LOCAL AREA HOSPITAL AND ARRESTED FOR CREATING A DISTURBANCE/RESISTING ARREST. THE PAX WAS SCHEDULED ON DELTA 1629, A320, JFK-MIA. NO IMPACT TO THE FLIGHT OR AIRPORT OPERATIONS. WOC 7-3333 GG/RC</p>	<p>1/1/2021 21:41</p>
<p>PRELIM INFO FROM FAA OPS: ACCRA, (b) (3) (A) INCIDENT/0840L/DELTA CORPORATE ADVISED DELTA 156, B764, JFK - ACCRA, GHANA (DGAA), CONTINUING TO ACCRA AFTER REPORTING A LEVEL 2 DISTURBANCE DUE TO A PAX PHYSICALLY STRIKING 2 FLIGHT ATTENDANTS AFTER REFUSING TO RETURN TO ASSIGNED SEAT. COCKPIT IS SECURE. PAX IS COMPLIANT. LEO TO MEET ACFT AT THE GATE. NO INJURIES REPORTED. (b)(3) (b)(3):49 U.S.C. § 114(a) CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 1445L. UPDATE TO FOLLOW. WOC 7-3333 RC/GG</p>	<p>1/2/2021 8:40</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, (b) (3) (A) INCIDENT/1150C/CLEVELAND ARTCC ADVISED REPUBLIC 3402, E75L, BDL - ORD, REPORTED A LEVEL 1 DISTURBANCE DUE TO PSGR REFUSING TO WEAR MASK AND HARRASSING A FLIGHT ATTENDANT. (b)(3): (b)(3):49 U.S.C. § CONTINUING TO ORD, ETA 1250C. UPDATE TO FOLLOW. WOC 7-3333 DJ/PM</p>	<p>1/2/2021 12:56</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, (b) (3) (A) INCIDENT/1438E/TSOC ADVISED DELTA 1227, B739, LAS - ATL, REPORTED LVL 1 DISTURBANCE DUE TO PSGR BECAME DISRUPTIVE AFTER CAUGHT SMOKING IN LAVATORY BY FLIGHT ATTENDANT. PSGR NOW COMPLIANT. COCKPIT SECURE. (b)(3): (b)(3):49 U.S.C. § CONTINUING TO ATL, ETA 1511E. LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 DJ/PM</p>	<p>1/2/2021 15:56</p>
<p>PRELIM INFO FROM FAA OPS: LOS ANGELES, CA/SECURITY INCIDENT/1541P/TSOC ADVISED AMERICAN 2471, B772, MIA - LAX, REPORTED LEVEL 1 DISTURBANCE DUE TO PASSENGER REFUSING TO WEAR FACE MASK. PASSENGER NOW COMPLIANT. COCKPIT SECURE. LEOS TO MEET AT GATE. CONTINUING TO LAX. ETA 1600P. UPDATE TO FOLLOW. WOC 7-3333 TB/GG</p>	<p>1/2/2021 16:35</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, (b) (3) (A) INCIDENT/1645C/UNITED CORPORATE ADVISED UNITED 1069, B739, LAX - ORD, REPORTED A LEVEL 2 DISTURBANCE DUE TO A PSGR PHYSICALLY AND VERBALLY ASSAULTING ANOTHER PSGR. PSGRS SEPARATED AND COMPLIANT. COCKPIT SECURE. (b)(3):49 U.S.C. § 114(a) (b)(3):49 U.S.C. § CONTINUING TO ORD, ETA 1840C. LEOS REQUESTED AT GATE. UPDATE TO FOLLOW. WOC 7-3333 DJ/PM</p>	<p>1/2/2021 18:35</p>

<p>PRELIM INFO FROM FAA OPS: PHOENIX, (b) (3) (A) [REDACTED] INCIDENT/1832M/ALASKA 1172, B737, PDX - PHX, REPORTED LVL 1 DISTURBANCE, DISRUPTIVE PAX ON BOARD. COCKPIT SECURE. (b)(3) (b)(3):49 U.S.C. § (b)(3) (b)(3):49 FLIGHT CONTINUED TO PHOENIX AND LANDED WITHOUT FURTHER INCIDENT. LEO TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 GG/TB</p>	<p>1/2/2021 18:35</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, (b) (3) (A) [REDACTED] INCIDENT/1859E/SOUTHWEST 1161, B737, SAN JUAN, PUERTO, RICO (TJSJ) - MDW, REPORTS LVL 2 DISTURBANCE DUE TO UNRULY PAX BEING AGGRESSIVE TOWARDS OTHER PAX AND FLIGHT ATTENDANT. DIVERTING TO ATLANTA. (b)(3) (b)(3):49 U.S.C. § (b)(3):49 U.S.C. § COCKPIT SECURE. ETA 1920E. UPDATE TO FOLLOW. WOC 7-3333 GG/TB</p>	<p>1/2/2021 18:59</p>
<p>PRELIM INFO FROM FAA OPS: LANSING, MI/SECURITY INCIDENT/LATE REPORT - 0218E/TSOC ADVISED CAPITAL REGION AIRPORT AUTHORITY PD OBSERVED AN INDIVIDUAL CRASH VEHICLE THROUGH AN ARPT PERIMETER FENCE NEAR GATE 10. THE INDIVIDUAL WAS INTOXICATED AND ARRESTED ON A STATE CHARGE OF DUI. AIRPORT AUTHORITY HAD MAINTENANCE CREW REPAIR THE FENCE. A SWEEP OF THE AREA WAS CONDUCTED WITH NEGATIVE FINDINGS. NO IMPACT TO ARPT OPS. WOC 7-3333 GG/TB</p>	<p>1/3/2021 4:29</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, (b) (3) (A) [REDACTED] INCIDENT/0800C/TSOC ADVISED SOUTHWEST 1813, B737, TPA - MDW, DECLARED A LEVEL 1 DISTURBANCE DUE TO 2 PSGRS FAILING TO FOLLOW FLIGHT CREW INSTRUCTIONS TO STOP DRINKING PERSONAL ALCOHOL. COCKPIT SECURED. (b)(3):49 U.S.C. § (b)(3):49 U.S.C. § CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ACFT CONTINUED TO MDW AND LANDED WITHOUT FURTHER INCIDENT. UNIDENTIFIED PSGRS LEFT PRIOR TO ARRIVAL OF LEO. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 PM/SY</p>	<p>1/3/2021 8:00</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/1122C/TSOC ADVISED SOUTHWEST 4137, B737, HOU - MDW, REPORTED DISTURBANCE ON BOARD DUE TO VERBALLY ABUSIVE PAX. NO LEVEL DECLARED. COCKPIT SECURE. ACFT CONTINUED AND LANDED MDW WITHOUT FURTHER INCIDENT. (b)(3):49 U.S.C. § 114(r) LEO MET ACFT AT GATE AND ESCORTED PAX OFF ARPT PROPERTY. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 SY/MM</p>	<p>1/3/2021 11:22</p>
<p>PRELIM INFO FROM FAA OPS: LAS VEGAS, NV/SECURITY INCIDENT/1055P/LAS VEGAS ATCT ADVISED SPIRIT 357, A320, ORD - LAS, REPORTED PAX SMOKING DURING LANDING. NO LEVEL DECLARED. ACFT CONTINUED AND LANDED WITHOUT FURTHER INCIDENT. LEO TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 SY/MM</p>	<p>1/3/2021 13:25</p>

<p>PRELIM INFO FROM FAA OPS: OAKLAND, CA/SECURITY INCIDENT/LATE REPORT-1343P/SOUTHWEST CORPORATE ADVISED SOUTHWEST 1538, B738, OAK - LAS, DURING BOARDING PROCESS A PAX REFUSED TO FOLLOW FLIGHT CREW INSTRUCTIONS. COCKPIT REMAINED SECURED. NO LEVEL DECLARED. LEO MET ACFT AT GATE 26. PAX ARRESTED ON LOCAL CHARGE OF RESISTING ARREST. FLIGHT INCURRED 73 MIN. DELAY AND CONTINUED TO ORIGINAL DESTINATION. WOC 7-3333 RC/MK</p>	<p>1/4/2021 13:43</p>
<p>PRELIM INFO FROM FAA OPS: ORLANDO, FL//SECURITY INCIDENT/LATE REPORT-1650E/TSOC ADVISED SPIRIT 1946, A321, MCO - BNA, DURING BOARDING PROCESS A PAX FROM A GROUP OF 6 COMPANION TRAVELERS ENGAGED IN A VERBAL ALTERCATION WITH A SEPERATE TRAVELING PAX DUE TO MASK ISSUE. COCKPIT REMAINED SECURE. NO LEVEL DECLARED. LEO MET THE ACFT AT GATE 30. ACFT WAS DE-PLANED AND RECEIVED A SECURITY SWEEP YIELDING NEGATIVE RESULTS DUE TO A SUSPICIOUS COMMENT THAT WAS MADE BY 1 OF THE COMPANION TRAVELERS. LEO RELEASED 6 COMPANION PSGRS AND THEY WERE ALLOWED TO EXIT THE ARPT. ACFT INCURRED 191 MIN. DELAY AND CONTINUED TO SCHEDULED DESTINATION. WOC 7-3333 RC/MK</p>	<p>1/4/2021 16:50</p>
<p>PRELIM INFO FROM FAA OPS: BALTIMORE, (b) (3) (A) INCIDENT/1211E/POTOMAC TRACON ADVISED SOUTHWEST 1203, B737, LAS - BWI, REPORTED DISTURBANCE DUE TO TWO ARGUING PAX. INITALLY, LEVEL 1 EMERGENCY WAS DECLARED BUT WAS LATER RETRACTED. LEO NOT REQUESTED. (b)(3) (b)(3)-49 U.S.C. § 1502(e)(1)(A) ETA 1331E. UPDATE TO FOLLOW. WOC 7-3333 EC/EF</p>	<p>1/4/2021 16:56</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/LATE REPORT-1743C/SPIRIT CORPORATE ADVISED SPIRIT 500, A321, IAH - ORD, CONTINUED TO ORD AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO VERBAL ARGUMENT BETWEEN A PAX AND OFF-DUTY FLIGHT ATTENDANT. COCKPIT REMAINED SECURED. LEO MET ACFT AT THE GATE AND ESCORTED OFF-DUTY FLIGHT ATTENDANT FROM ACFT. FLIGHT ATTENDANT ALLOWED TO CONTINUE. DISPOSITION OF PAX UNKN. WOC 7-3333 RC/MK</p>	<p>1/4/2021 17:43</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/1920C/TSOC ADVISED SOUTHWEST 1221, B737, MDW - DCA, REPORTED A DISTURBANCE DUE TO 2 PAX VERBALLY ABUSING FLIGHT CREW PRIOR TO DEPARTURE. COCKPIT SECURE. LEOS RESPONDED AND REMOVED PAX FROM ACFT AND INTERVIEWED. PAX WERE ESCORTED OFF OF ARPT PROPERTY WITH NO CHARGES. WOC 7-3333 MK/RC</p>	<p>1/4/2021 19:20</p>

<p>PRELIM INFO FROM FAA OPS: SAN DIEGO, CA/SECURITY INCIDENT/LATE REPORT-1944P/TSOC ADVISED SPIRIT 1261, A320, LAS - SAN, CONTINUED TO SAN AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO A PAX PHYSICALLY ASSAULTING A FLIGHT ATTENDANT. COCKPIT REMAINED SECURE. NO LEVEL DECLARED. NO INJURIES REPORTED. LEO MET THE ACFT AT THE GATE, INTERVIEWED, AND RELEASED PAX. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. PAX ALLOWED TO EXIT THE ARPT. WOC 7-3333 RC/MK</p>	<p>1/4/2021 19:44</p>
<p>PRELIM INFO FROM FAA OPS: MIAMI, FL/SECURITY INCIDENT/LATE REPORT-1739E/AMERICAN CORPORATE ADVISED AMERICAN 1473, B772, LAX - MIA, CONTINUED TO MIA AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO A PAX REFUSING TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT REMAINED SECURED. LEO MET ACFT AT THE GATE, INTERVIEWED, AND RELEASED PAX. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. PAX ALLOWED TO CONTINUE. WOC 7-3333 RC/MK</p>	<p>1/5/2021 17:39</p>
<p>PRELIM INFO FROM FAA OPS: OMAHA, (b) (3) (A) INCIDENT/2000C/SKY WEST CORPORATE ADVISED SKY WEST 3619, E75L, MSP - DFW, DIVERTING TO OMA AFTER REPORTING A LEVEL 1 DISTURBANCE DUE TO AN UNRULY PAX REFUSING TO COMPLY WITH MASK POLICY. COCKPIT IS SECURE. LEO TO MEET ACFT AT THE GATE. (b)(3):49 U.S.C. § (b)(3):49 CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 2026C. UPDATE TO FOLLOW. WOC 7-3333 RC/MK</p>	<p>1/5/2021 21:46</p>
<p>PRELIM INFO FROM FAA OPS: BOSTON, (b) (3) (A) INCIDENT/2032E/JETBLUE CORPORATE ADVISED JETBLUE 170, A320, FLL - BOS, CONTINUING TO BOS AFTER REPORTING A DISTURBANCE DUE TO A PAX FAILURE TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT IS SECURE. (b)(3):49 U.S.C. § CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 2155E. UPDATE TO FOLLOW. WOC 7-3333 RC/MK</p>	<p>1/5/2021 22:32</p>
<p>PRELIM INFO FROM FAA OPS: LOS ANGELES, CA/SECURITY INCIDENT/1448P/TSOC ADVISED THEIR TRANSPORTATION CONTROL CENTER RECEIVED AN EMAIL STATING AN INDIVIDUAL MADE A GENERAL SECURITY THREAT FOR TURKISH 10, B77W, LAX - ISTANBUL, TURKEY (LTFM). THE EMAIL ADVISED THE INDIVIDUAL HAS ACCOMPLICES ON THE SAME FIGHT. TSOC CONFIRMED THAT THE INDIVIDUAL IS SCHEDULED ON TURKISH 10, AND CONNECTING FLIGHT TURKISH 710, A333, ISTANBUL, TURKEY “ ISLAMABAD, PAKISTAN. WOCC 7-3333 HM/GG</p>	<p>1/5/2021 23:40</p>

<p>PRELIM INFO FROM FAA OPS: DENVER, (b) (3) (A) [REDACTED] INCIDENT/1316M/DENVER ATCT ADVISED SOUTHWEST 4426, B737, DEN - DTW, WHILE TAXIING FOR DEPARTURE PIC ELECTED TO RETURN TO THE GATE DUE TO AN UNRULY PAX REFUSING TO COMPLY WITH FACEMASK POLICY. COCKPIT SECURE. (b)(3)(49 U.S.C. § 114) LEO WILL MEET AT GATE. UPDATE TO FOLLOW. WOC 7-3333 HM/MM</p>	1/6/2021 13:15
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/1548C/TSOC ADVISED SPIRIT 3, A320, TPA - ORD, REPORTED DISTURBANCE DUE TO 2 PASSENGERS REFUSING TO COMPLY WITH FACE MASK POLICY. LEO INTERVIEWED AND RELEASED PASSENGERS. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/HM</p>	1/6/2021 15:48
<p>PRELIM INFO FROM FAA OPS: OMAHA, (b) (3) (A) [REDACTED] INCIDENT/1435C/MINNEAPOLIS ARTCC ADVISED REPUBLIC 5778, E75S, ATL - OMA, CONTINUING TO OMA AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO PAX REFUSING TO COMPLY WITH FACE MASK POLICY. PAX NOW COMPLIANT. COCKPIT SECURE. (b)(3)(49 U.S.C. § 114) REQUEST LEO MEET ACFT AT GATE. ETA 1454C. UPDATE TO FOLLOW. WOC 7-3333 MM/HM</p>	1/6/2021 16:38
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/0123C/TSOC ADVISED AEROMEXICO 683, B738, ORD - MEXICO CITY, MEXICO (MMMX), DURING TAXI MOVEMENT ACFT RETURNED TO GATE M7 AFTER REPORTING A DISTURBANCE DUE TO A PAX EXPERIENCING A PANIC ATTACK. COCKPIT REMAINED SECURE. NO LEVEL DECLARED. LEO MET ACFT AT THE GATE AND ESCORTED PAX OUT OF THE ARPT. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 RC/DJ</p>	1/7/2021 1:23
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/1205C/TSOC ADVISED AMERICAN 985, B738, DCA - ORD, CONTINUED TO ORD AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING DISTURBANCE ON BOARD DUE TO SEVERAL PASSENGERS CHANTING AND BEING LOUD. NO LEVEL DECLARED. LEO MET ACFT AT GATE. PASSENGERS WERE ESCORTED TO BAGGAGE AREA AND ALLOWED TO EXIT. WOC 7-3333 MM/GG</p>	1/7/2021 12:05
<p>PRELIM INFO FROM FAA OPS: ATWATER, CA/SECURITY INCIDENT/1514P/CASTLE ATCT ADVISED INDIVIDUAL (b)(3)(49 U.S.C. § 114(n)) ENTERED AIRFIELD CROSSING TAXIWAYS AND RUNWAY. LOCAL SHERIFF RESPONDED AND IS SEARCHING FOR SUSPECT. NO IMPACT TO ATC OPERATIONS. UPDATE TO FOLLOW. WOC 7-3333 MY/TB</p>	1/7/2021 16:42
<p>PRELIM INFO FROM FAA OPS: DENVER, (b) (3) (A) [REDACTED] INCIDENT/1652M/TSOC ADVISED SPIRIT 2421, A320, EWR - LAS, REPORTED LEVEL 2 DISTURBANCE DUE TO 3 UNRULY PASSENGERS. COCKPIT SECURE. (b)(3)(49 U.S.C. § 114) LEOS TO MEET AT GATE. DIVERTING TO DEN. ETA 1740M. UPDATE TO FOLLOW. WOC 7-3333 TB/DJ</p>	1/7/2021 17:47

<p>PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, (b) (3) (A) (b) (3) (A) INCIDENT/1445C/TSOC ADVISED AMERICAN 770, B738, DCA - DFW, CONTINUED AND LANDED DFW WITHOUT FURTHER INCIDENT AFTER REPORTING DISTURBANCE ON BOARD DUE TO DISRUPTIVE PAX REFUSING TO COMPLY WITH FACE MASK POLICY. DISRUPTIVE PAX ATTEMPTED TO COERCE OTHER PASSENGERS TO TAKE OFF THEIR MASK. NO LEVEL DECLARED. COCKPIT SECURE. (b) (3) (A) LEO MET ACFT AT GATE AND ARE INTERVIEWING PAX. UPDATE TO FOLLOW. WOC 7-3333 MM/GG</p>	<p>1/7/2021 18:51</p>
<p>PRELIM INFO FROM FAA OPS: DALLAS, (b) (3) (A) INCIDENT/1954C/TSOC ADVISED SOUTHWEST 3714, B738, BWI - DAL, CONTINUED AND LANDED DAL AFTER REPORTING DISTURBANCE DUE TO MULTIPLE UNRULY PASSENGERS AFTER FLIGHT ATTENDANT WOKE UP ONE PASSENGER TO ENFORCE MASK POLICY. (b) (3) (A) LEOS MET AT GATE AND DEEMED INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 TB/DJ</p>	<p>1/7/2021 19:54</p>
<p>PRELIM INFO FROM FAA OPS: AUSTIN, (b) (3) (A) INCIDENT/1945C/FORT WORTH ARTCC ADVISED SOUTHWEST 858, B738, DEN - AUS, CONTINUING TO AUSTIN AFTER REPORTING LEVEL 2 DISTURBANCE DUE TO UNRULY PAX. COCKPIT SECURE. (b) (3) (A) LEOS TO MEET ACFT AT GATE. ETA 2005C. UPDATE TO FOLLOW. WOC 7-3333 MY/DJ</p>	<p>1/7/2021 20:52</p>
<p>PRELIM INFO FROM FAA OPS: PROVIDENCE, RI/SECURITY INCIDENT/LATE REPORT - 1441E/TSOC ADVISED AIR WISCONSIN 3803, CRJ2, PVD - IAD, TWO PAX WERE TAKEN OFF THE FLIGHT TO BE RESCREENED AFTER IMPROPERLY SCREENING THE COUPLE PRIOR TO FLIGHT. DURING THE INITIAL SCREENING PROCESS AN OVERSIZED BOTTLE OF HAND SANITIZER WAS LOCATED. THE PAX VOLUNTARILY SURRENDERED THE BOTTLE OF HAND SANITIZER. THE COUPLE LEFT THE SCREENING AREA, BUT TSA RECEIVED A SECONDARY SCREENING ALARM. THE COUPLE WERE BROUGHT BACK TO THE SCREENING AREA AND RESCREENED WITH NEGATIVE RESULTS. FLIGHT INCURRED 22 MINUTE DELAY. WOC 7-3333 HM/MM</p>	<p>1/8/2021 14:41</p>
<p>PRELIM INFO FROM FAA OPS: WASHINGTON, DC/SECURITY INCIDENT/1545E/TSOC ADVISED SKY WEST 3765, E755, DCA - MSP, DURING THE BOARDING PROCESS A VERBAL ALTERCATION OCCURRED WHEN A COUPLE OF PAX STARTED MAKING DEROGATORY COMMENTS ABOUT POTUS TOWARDS A VIP ON BOARD. THE PERSONAL SECURITY FOR THE VIP ADVISED THE PAX TO STOP MAKING COMMENTS. THE PAX WERE REMOVED FROM FLIGHT AND ALLOWED TO EXIT ARPT. CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. WOC 7-3333 HM/GG</p>	<p>1/8/2021 15:45</p>

<p>PRELIM INFO FROM FAA OPS: LAS VEGAS, (b) (3) (A) [REDACTED] INCIDENT/1803P/TSOC ADVISED SOUTHWEST 2568, B737, ATL - LAS, CONTINUED AND LANDED LAS VEGAS WITHOUT FURTHER INCIDENT AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO PAX IN VERBAL ALTERCATION WITH FLIGHT ATTENDANT. COCKPIT SECURE. (b)(3); (b)(3):49 U.S.C. § [REDACTED] LEOS TO MEET ACFT. UPDATE TO FOLLOW. WOC 7-3333 MY/TB</p>	<p>1/8/2021 18:15</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, (b) (3) (A) [REDACTED] INCIDENT/1837C/TSOC ADVISED SOUTHWEST 3640, B738, AUS - MDW, CONTINUED AND LANDED CHICAGO MIDWAY AFTER DECLARING A LVL 1 DISTURBANCE DUE TO INTOXICATED PSGR VERBALLY ASSAULTING A FLIGHT ATTENDANT. COCKPIT SECURE. (b)(3); (b)(3):49 U.S.C. § [REDACTED]. LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 DJ/MY</p>	<p>1/8/2021 19:25</p>
<p>PRELIM INFO FROM FAA OPS: HOUSTON, (b) (3) (A) [REDACTED] INCIDENT/2030C/TSOC ADVISED SOUTHWEST 2313, B737, BWI - HOU, REPORTED A LVL 1 DISTURBANCE DUE TO PAX VERBALLY ABUSIVE TO FLIGHT ATTENDANT AND ATTEMPTING TO THROW ITEMS AROUND THE CABIN. COCKPIT SECURE. (b)(3); (b)(3):49 U.S.C. § [REDACTED] CONTINUING TO HOU, ETA 2050C. UPDATE TO FOLLOW. WOC 7-3333 DJ/MY</p>	<p>1/8/2021 21:31</p>
<p>PRELIM INFO FROM FAA OPS: WASHINGTON, DC/SECURITY INCIDENT/0730E/TSOC ADVISED SOUTHWEST 4612, B737, DCA - MDW, WHILE TAXING FOR DEPARTURE, PAX REFUSED TO COMPLY WITH FACE MASK POLICY. ACFT RETURNED TO GATE AND ALL PASSENGERS WERE DEPLANED. COCKPIT WAS SECURE. LEO/TSA DID NOT RESPOND. ALL PASSENGES WERE RE-BOARDED AND CONTINUED TO ORIGINAL DESTINATION. DISRUPTIVE PAX WAS DENIED BOARDING. WOC 7-3333 GG/MM</p>	<p>1/9/2021 7:30</p>
<p>PRELIM INFO FROM FAA OPS: SACRAMENTO, (b) (3) (A) [REDACTED] INCIDENT/0930P/TSOC ADVISED SOUTHWEST 4335, B737, SNA - SMF, CONTINUED AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO PAX REFUSING TO COMPLY WITH FACE MASK POLICY. PAX ENGAGED IN VERBAL ALTERCATION WITH FLIGHT CREW, THEN BECAME COMPLIANT. COCKPIT SECURE. (b)(3):49 U.S.C. [REDACTED] (b)(3):49 U.S.C. § [REDACTED] LEO MET ACFT AT GATE, PAX INTERVIEWED AND RELEASED. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/GG</p>	<p>1/9/2021 9:30</p>
<p>PRELIM INFO FROM FAA OPS: PHOENIX, (b) (3) (A) [REDACTED] INCIDENT/1510M/FORT WORTH ARTCC ADVISED SOUTHWEST 2082, B738, FLL - DAL, DIVERTING TO PHX AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO UNRULY PAX REFUSING TO COMPLY WITH FACE MASK POLICY. COCKPIT SECURE. (b)(3):49 U.S.C. [REDACTED] (b)(3):49 U.S.C. § [REDACTED] LEO TO MEET ACFT AT GATE. CITE WATCH LIAISON WITH USG PARTNERS IS NEGATIVE FOR ANY CURRENT THREATS. ETA 1530M. UPDATE TO FOLLOW. WOC 7-3333 MM/GG</p>	<p>1/9/2021 15:10</p>

PRELIM INFO FROM FAA OPS: HOUSTON, (b) (3) (A) INCIDENT/1530C/TSOC ADVISED SOUTHWEST 3076, B738, HOU - OAK, WHILE TAXING FOR DEPARTURE, PAX REFUSED TO COMPLY WITH FACE MASK POLICY. NO LEVEL DECLARED. (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) ACFT RETURNED TO GATE, PAX REMOVED FROM ACFT. WOC 7-3333 GG/MM	1/9/2021 15:30
PRELIM INFO FROM FAA OPS: LITTLE ROCK, (b) (3) (A) INCIDENT/1552C/MEMPHIS ARTCC ADVISED SOUTHWEST 3117, B737, BNA - SAT, DIVERTING TO LIT AFTER REPORTING LEVEL 2 DISTURBANCE ON BOARD DUE TO UNRULY PAX. COCKPIT SECURE. (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) CITE WATCH LIAISON WITH USG PARTNERS IS NEGATIVE FOR ANY CURRENT THREATS. ETA 1600C. UPDATE TO FOLLOW. WOC 7-3333 MM/GG	1/9/2021 17:39
PRELIM INFO FROM FAA OPS: NEWARK, NJ/POSSIBLE MEDIA EVENT-SECURITY INCIDENT/LATE REPORT-1615E/TSOC ADVISED FLEXJET 518, BOMBARDIER CL30, SAN JUAN, PUERTO RICO (SJU) - HPN, AN INDIVIDUAL BREACHED SECURITY ACCESS TO AOA VIA SIGNATURE FBO AND BOARDED LXJ518 AFTER ACFT FINISHED DE-PLANING. INDIVIDUAL DEMANDED TRANSPORT TO FLORIDA AND RELIEVED HIMSELF THROUGHOUT ACFT. LEO RESPONDED AND TRANSPORTED INDIVIDUAL TO LOCAL HOSPITAL FOR EVALUATION. WOC 7-3333 RC/JA	1/9/2021 18:14
PRELIM INFO FROM FAA OPS: ATLANTA, GA/SECURITY INCIDENT/2158E/TSOC ADVISED DELTA 2158, B739, ATL - PBI, DURING BOARDING A PAX WAS REMOVED FROM FLIGHT AND DENIED BOARDING DUE TO INTOXICATED BEHAVIOR. MATTER DEEMED A CUSTOMER SERVICE ISSUE. FLIGHT WAS CLEARED TO CONTINUE WITH SCHEDULED MOVEMENT. WOC 7-3333 JA/RC	1/9/2021 21:58
PRELIM INFO FROM FAA OPS: HOUSTON, (b) (3) (A) INCIDENT/1138C/HOUSTON HOBBY ATCT ADVISED SOUTHWEST 1541, B738, HOU - LAS, DECLARED EMERGENCY DUE TO UNRULY PAX. PAX BECAME DISRUPTIVE DUE TO MASK ISSUE. AIRCRAFT RETURNED TO GATE 40 DURING TAXI, PRIOR TO DEPARTURE. (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) LEO NOTIFIED. UPDATE TO FOLLOW. WOC 7-3333 EC/EF	1/10/2021 11:44
PRELIM INFO FROM FAA OPS: NASHVILLE, TN/SECURITY INCIDENT/1319C/TSOC ADVISED SOUTHWEST 3127, B737, ECP - BNA, REPORTS A LEVEL 1 DISTURBANCE DUE TO A PASSENGER BEING VERBALLY DISRUPTIVE AND NOT COMPLYING WITH MASK POLICY. COCKPIT SECURE. (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) AIRCRAFT CONTINUING TO TO BNA. LEO TO MEET AIRCRAFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 EF/EC	1/10/2021 13:19
PRELIM INFO FROM FAA OPS: LOS ANGELES, CA/SECURITY INCIDENT/2021P/TSOC ADVISED DELTA 995, B739, MSP - LAX, A PAX WAS NON-COMPLIANT WITH MASK POLICY. AFTER LANDING AIRLINE REP PROCEEDED TO ESCORT THE PAX OUT OF AIRCRAFT. PAX MADE A PHYSICAL CONTACT WITH THE AIRLINE REP AND BECAME BELLIGERENT. LEO RESPONDED TO GATE AND ESCORTED PAX OUT OF TERMINAL. NO CHARGES FILED. WOC 7-3333 JA/RC	1/10/2021 20:21

<p>PRELIM INFO FROM FAA OPS: MINNEAPOLIS, MN/SECURITY INCIDENT/2148C/DELTA CORPORATE ADVISED DELTA 1182, A321, MSP - LAS, DURING TAXI MOVEMENT PIC RETURNED TO GATE G14 AFTER REPORTING A DISTURBANCE DUE TO A PAX REFUSAL TO OCCUPY ASSIGNED SEAT AND COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT REMAINED SECURED. LEO INTERVIEWED, RELEASED, AND ESCORTED PAX OUT OF STERILE AREA. PAX DENIED RE-BOOKING. FLIGHT INCURRED 35 MIN. DELAY AND CONTINUED TO ORIGINAL DESTINATION. WOC 7-3333 RC/JA</p>	<p>1/10/2021 21:48</p>
<p>PRELIM INFO FROM FAA OPS: WASHINGTON, (b) (3) (A) INCIDENT/2104E/AMERICAN CORPORATE ADVISED AMERICAN 2198, A320, CLT - DCA, CONTINUING TO DCA AFTER REPORTING A DISTURBANCE DUE TO A VERBALLY DISRUPTIVE PAX REFUSING TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT IS SECURE. LEO TO MEET ACFT AT THE GATE. (b)(3)-49 (b)(3)-49 CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 2128E. UPDATE TO FOLLOW. WOC 7-3333 RC/JA</p>	<p>1/10/2021 23:49</p>
<p>PRELIM INFO FROM FAA OPS: DETROIT, (b) (3) (A) INCIDENT/0440E/DELTA CORPORATE ADVISED DELTA 950, B752, LAS - DTW, CONTINUING TO DTW AFTER REPORTING A DISTURBANCE DUE TO A PAX REFUSAL TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT IS SECURED. LEO TO MEET ACFT AT THE GATE. (b)(3)-49 U.S.C. § CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 0630E. UPDATE TO FOLLOW. WOC 7-3333 RC/JA</p>	<p>1/11/2021 7:50</p>
<p>PRELIM INFO FROM FAA OPS: PORTLAND, OR/SECURITY INCIDENT/1545P/SOUTHWEST CORPORATE ADVISED SOUTHWEST 4941, B737, PDX - LAS, DURING DEPARTURE TAXI FROM JET BRIDGE PIC RETURNED TO GATE DUE TO PAX REFUSAL TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. NO LEO INVOLVEMENT. PAX ALLOWED TO EXIT. FLIGHT CONTINUED TO ORIGINAL DESTINATION. WOC 7-3333 RC/JA</p>	<p>1/11/2021 15:45</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, GA/SECURITY INCIDENT/LATE REPORT-1557E/TSOC ADVISED DELTA 2370, A321, ATL - SRQ, PIC DE-PLANED ACFT AFTER ARPT WHEEL CHAIR PUSHER ALLOWED 3 PAX TO BOARD ACFT WITHOUT CHECKING IN WITH GATE AGENT. LEO RESPONDED TO GATE A3 AND CONDUCTED SECURITY SWEEP YIELDING NEGATIVE RESULTS. ALL PSGRS ALLOWED TO RE-BOARD ACFT. WHEEL CHAIR PUSHER CREDENTIALS REMOVED BY COMPANY. FLIGHT INCURRED 96 MIN. DELAY AND CONTINUED TO ORIGINAL DESTINATION. WOC 7-3333 RC/JA</p>	<p>1/11/2021 15:57</p>

<p>PRELIM INFO FROM FAA OPS: DENVER, (b) (3) (A) INCIDENT/1553M/DENVER ARTCC ADVISED SOUTHWEST 5014, B737, ATL - DEN, CONTINUING TO DEN AFTER REPORTING A DISTURBANCE DUE TO PSGR REFUSING TO COMPLY WITH THE MASK POLICY. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3)-49 U.S.C. (b)(3)-49 / (b)(3)-49. CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 1615M. UPDATE TO FOLLOW. WOC 7-3333 PM/EF</p>	<p>1/11/2021 17:10</p>
<p>PRELIM INFO FROM FAA OPS: BALTIMORE, MD/SECURITY INCIDENT/1715E/BWI ATCT ADVISED SOUTHWEST 2104, B738, PHX - BWI, ON ARRIVAL REPORTED A NOTE WAS FOUND IN THE LAVATORY INDICATING A BOMB ABOARD THE ACFT. ACFT CONTINUED TO BWI AND LANDED AT 1713E. ACFT PLACED ON ARPTS SOUTH APRON. ARPT AUTHORITY AND EMERGENCY PERSONNEL RESPONDING. UPDATE TO FOLLOW. WOC 7-3333 PM/EF</p>	<p>1/11/2021 17:15</p>
<p>PRELIM INFO FROM FAA OPS: BALTIMORE, MD/SECURITY INCIDENT/1836E/TSOC ADVISED, K-9 ALERTED ON UNATTENDED BAG DISCOVERED ON THE SKYWALK BETWEEN TERMINAL A AND B AT BWI ARPT. PSGRS REDIRECTED TO ALTERNATE CHECKPOINT. CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. NO IMPACTS TO ATC OPERATIONS REPORTED. WOC 7-3333 RC/JA</p>	<p>1/12/2021 18:36</p>
<p>PRELIM INFO FROM FAA OPS: MIAMI, FL/SECURITY INCIDENT/1250E/TSOC ADVISED SECURITY CHECKPOINT D1 IN THE NORTH TERMINAL AT MIAMI INTL ARPT (MIA) HAS BEEN CLOSED DUE TO A KNOWN SUSPICIOUS PERSON. THE INDIVIDUAL WAS INTERVIEWED A FEW DAYS PRIOR AFTER LEO RECEIVED A TIP THAT THE INDIVIDUAL WAS MAKING GENERAL SECURITY THREATS. UPON THE INDIVIDUALS ARRIVAL AT THE ARPT, LEO TOOK THE INDIVIDUAL INTO CUSTODY TO BE INTERVIEWED. LEO CURRENTLY SEARCHING THE ARPT FOR BAGGAGE ASSOCIATED WITH THE INDIVIDUAL. ALL VEHICULAR TRAVEL HAS BEEN SUSPENDED INTO THE ARPT. NO IMPACT TO AIR TRAFFIC OPERATIONS. UPDATE TO FOLLOW. WOC 7-3333 HM/MM</p>	<p>1/13/2021 14:15</p>
<p>PRELIM INFO FROM FAA OPS: SPOKANE, (b) (3) (A) INCIDENT/1240P/TSOC ADVISED SOUTHWEST 3737, B737, LAS - GEG, CONTINUING TO SPOKANE AFTER REPORTING DISTURBANCE DUE PAX REFUSING TO COMPLY WITH FACE MASK POLICY. COCKPIT SECURE. NO LEVEL DECLARED. (b)(3)-49 U.S.C. § 114(a) (b)(3)-49 U.S.C. § 114(a). LEO TO MEET ACFT AT GATE. ETA 1302P. UPDATE TO FOLLOW. WOC 7-3333 MM/HM</p>	<p>1/13/2021 15:35</p>

<p>PRELIM INFO FROM FAA OPS: WASHINGTON, (b) (3) (A) [REDACTED] INCIDENT/1611E/TSOC ADVISED AMERICAN 2170, A319, BOS - DCA, CONTINUED TO DCA AND LANDED AFTER REPORTING PAX WAS BEING VERBALLY ABUSIVE TOWARDS FLIGHT CREW. COCKPIT SECURE. (b)(3) (b)(3):49 U.S.C. § 114(r) SA/LEO MET ACFT AT GATE. CITE WATCH LIAISON WITH USG PARTNERS WERE NEGATIVE FOR ANY CURRENT THREATS. UPDATE TO FOLLOW. WOC 7-3333 HM/MM</p>	<p>1/13/2021 16:59</p>
<p>PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, (b) (3) (A) [REDACTED] (b) (3) (A) INCIDENT/1757C/FT WORTH ARTCC ADVISED SKY WEST 3269, CRJ7, NYL - DFW, CONTINUING TO DFW AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO UNRULY PAX WHO IS INTOXICATED AND BECAME PHYSICAL WITH OTHER PAX. PAX NOW COMPLIANT. (b)(3): (b)(3):49 U.S.C. § COCKPIT SECURE. CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 1815C. UPDATE TO FOLLOW. WOC 7-3333 MY/MK</p>	<p>1/13/2021 19:55</p>
<p>PRELIM INFO FROM FAA OPS: PHOENIX, AZ/SECURITY INCIDENT/1925M/PHOENIX ATCT ADVISED ALASKA 932, B739, SEA - PHX, CONTINUED AND LANDED PHOENIX WITHOUT FURTHER INCIDENT AFTER REPORTING UNRULY PAX. LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 MY/DJ</p>	<p>1/13/2021 20:40</p>
<p>PRELIM INFO FROM FAA OPS: PHOENIX, (b) (3) (A) [REDACTED] INCIDENT/2159M/TSOC ADVISED ALASKA 1174, B739, PDX - PHX, REPORTED A DISTURBANCE DUE TO PAX CONSUMING OWN ALCOHOL. COCKPIT SECURE (b)(3):49 U.S.C. § (b)(3):49 U.S.C. § CONTINUED AND LANDED PHOENIX WITHOUT FURTHER INCIDENT. LEOS TO MEET ACFT AT GATE E6. UPDATE TO FOLLOW. WOC 7-3333 MK/MY</p>	<p>1/13/2021 22:30</p>
<p>PRELIM INFO FROM FAA OPS: BALTIMORE, MD/SECURITY INCIDENT/1600E/TSOC ADVISED SOUTHWEST 2673, B737, BDL - BWI, CONTINUED TO BWI AND LANDED AFTER REPORTING A PHYSICAL ALTERCATION OCCURRED. UNKN IF PHYSICAL ALTERCATION WAS BETWEEN TWO PAX OR PAX AND FLIGHT ATTENDANT. NO LEVEL DECLARED. COCKPIT SECURE. LEO WILL MEET ACFT AT GATE A11. CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. UPDATE TO FOLLOW. WOC 7-3333 HM/TB</p>	<p>1/13/2021 23:50</p>
<p>PRELIM INFO FROM FAA OPS: SEATTLE, (b) (3) (A) [REDACTED] INCIDENT/LATE REPORT-0902P/TSOC ADVISED DELTA 677, B738, PHX - SEA, CONTINUED AND LANDED SEA WITHOUT FURTHER INCIDENT AFTER REPORTING DISTURBANCE DUE TO PASSENGER INAPPROPRIATELY TOUCHING ANOTHER PASSENGER. COCKPIT SECURED. (b)(6) [REDACTED] LEOS MET ACFT AT GATE AND ARRESTED PASSENGER ON ASSAULT CHARGES. WOC 7-3333 TB/HM</p>	<p>1/14/2021 9:02</p>

<p>PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, (b) (3) (A) [REDACTED] (b) (3) (A) INCIDENT/0913C/FORT WORTH ARTCC ADVISED AMERICAN 187, A321, LAS - DFW, REPORTED LEVEL 1 DISTURBANCE DUE TO PASSENGER VERBALLY ASSAULTING FLIGHT ATTENDANTS AND NOT FOLLOWING FLIGHT CREW INSTRUCTION. PASSENGER NOW COMPLIANT. COCKPIT SECURE. (b)(3): (b)(3):49 U.S.C. § LEOS TO MEET AT GATE. CONTINUING TO DFW. ETA 1000C. UPDATE TO FOLLOW. WOC 7-3333 TB/GG</p>	<p>1/14/2021 10:40</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, (b) (3) (A) [REDACTED] INCIDENT/1638E/TSOC ADVISED SOUTHWEST 2434, B738, TPA - ATL, CONTINUED TO ATL AND LANDED AFTER REPORTING 2 DISRUPTIVE PAX REFUSING TO COMPLY WITH FACE MASK POLICY. BOTH PAX ENGAGED IN A VERBAL ALTERCATION WITH OTHER PSGRS OVER THE FACE MASKS. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3) (b)(3):49 U.S.C. (b)(3):49 SOUTHWEST CUSTOMER SERVICE MANAGER MET ACFT AT GATE. BOTH PAX DENIED BOARDING ON CONNECTING FLIGHT SCHEDULED FOR TODAY, BUT WERE ALLOWED TO REBOOK FOR A FLIGHT TOMORROW. WOC 7-3333 HM/TB</p>	<p>1/14/2021 16:38</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, GA/SECURITY INCIDENT/1638E/TSOC ADVISED SOUTHWEST 2434, B738, TPA - ATL, REPORTED GROUP OF VERBALLY ABUSIVE PSGRS REFUSED TO WEAR MASK AND COMPLY WITH FLIGHT CREW INSTRUCTIONS. COCKPIT SECURE. FLIGHT CONTINUED AND LANDED ATL. CUSTOMER SERVICE MNGR MET FLIGHT AT GATE. PSGRS DENIED BOARDING ON CONNECTING FLIGHTS, BUT ALLOWED TO REBOOK NEXT DAY. INCIDENT DEEMED CUSTOMER SERVICE WITH POSSIBLE FLIGHT BANS. WOC 7-3333 DJ/MK</p>	<p>1/14/2021 16:38</p>
<p>PRELIM INFO FROM FAA OPS: PENSACOLA, FL/SECURITY INCIDENT/1730C/PENSACOLA ATCT ADVISED PSA 5103, CRJ9, CLT - PNS, PIC REPORTED A FEMALE PAX STATED SHE HAD A BOMB. CHARLOTTE TSA SCREENED THE PAX PRIOR TO DEPARTURE WITH NEGATIVE RESULTS. LEO WITH EOD K9 MEETING THE FLIGHT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 MK/MY</p>	<p>1/14/2021 19:06</p>
<p>PRELIM INFO FROM FAA OPS (b) (3) (A) [REDACTED] INCIDENT/1853E/TSOC ADVISED SOUTHWEST 2995, B738, DAL - BWI, CONTINUED AND LANDED BWI WITHOUT FURTHER INCIDENT AFTER REPORTING PAX REFUSING TO WEAR MASK. COCKPIT SECURE. (b)(3): (b)(3):49 U.S.C. § LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 MY/MK</p>	<p>1/14/2021 19:20</p>

<p>PRELIM INFO FROM FAA OPS: MIAMI, (b) (3) (A) [REDACTED] INCIDENT/1120E/TSOC ADVISED AMERICAN 2802, B738, DCA - MIA, CONTINUED AND LANDED MIA AND REPORTED DISTURBANCE DUE TO TWO PASSENGERS IN VERBAL ALTERCATION DURING DEBOARDING PROCESS. ONE PASSENGER REMOVED MASK AND COUGHED ON OTHER PASSENGER. (b)(3):49 (b)(3):49 U.S.C. § 114(n) [REDACTED] BOTH PASSENGERS ALLOWED TO CONTINUE. WOC 7-3333 TB/EC</p>	<p>1/15/2021 11:20</p>
<p>PRELIM INFO FROM FAA OPS: DENVER, CO/SECURITY INCIDENT/1515M/TSOC ADVISED SOUTHWEST 4041, B738, MDW - DEN, REPORTED DISTURBANCE DUE TO MULTIPLE PASSENGERS REFUSING TO COMPLY WITH MASK POLICY. NO LVL DECLARED. COCKPIT SECURE. NO LEOS REQUESTED. SOUTHWEST REPRESENTATIVE TO MEET AT GATE. CONTINUING TO DEN. ETA 1610M. UPDATE TO FOLLOW. WOC 7-3333 TB/PM</p>	<p>1/15/2021 17:12</p>
<p>PRELIM INFO FROM FAA OPS: MANCHESTER, NH/SECURITY INCIDENT/1536E/SOUTHWEST CORPORATE ADVISED SOUTHWEST 2571, B738, MCO - MHT, CONTINUING TO MHT AFTER REPORTING A DISTURBANCE DUE TO PSGR REFUSING TO FOLLOW FLIGHT CREW INSTRUCTIONS AND FAILED TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT SECURE. ETA 1653E. LEO TO MEET AT GATE. UPDATE TO FOLLOW. WOC 7-3333 PM/TB</p>	<p>1/15/2021 17:20</p>
<p>PRELIM INFO FROM FAA OPS: ST LOUIS, MO/SECURITY INCIDENT/1721C/TSOC ADVISED SOUTHWEST 1978, B737, STL - RSW, AFTER BOARDING PAX BECAME VERBALLY ABUSIVE TOWARDS FLIGHT ATTENDANT AND REFUSING TO WEAR MASK. PAX WAS REMOVED FROM FLIGHT AND REBOOKED. WOC 7-3333 MY/MK</p>	<p>1/15/2021 17:21</p>
<p>PRELIM INFO FROM FAA OPS: ALBANY, NY/SECURITY INCIDENT/1724E/TSOC ADVISED ENDEAVOR 4843, CRJ9, DTW - ALB, CONTINUED AND LANDED ALBANY WITHOUT FURTHER INCIDENT AFTER REPORTING TWO PAX IN VERBAL ARGUMENT INVOLVING USE OF CELLPHONE WHILE ON FINAL. LEOS RESPONDED AND PAX ALLOWED TO EXIT AIRPORT. DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 MY/MK</p>	<p>1/15/2021 17:24</p>
<p>PRELIM INFO FROM FAA OPS: BALTIMORE, (b) (3) (A) [REDACTED] INCIDENT/1710E/TSOC ADVISED SOUTHWEST 5072, B738, FLL - BWI, REPORTED DISTURBANCE DUE TO PASSENGER REFUSING TO COMPLY WITH MASK POLICY. NO LVL DECLARED. (b)(3): (b)(3):49 U.S.C. § 114(n) [REDACTED] LEOS TO MEET AT GATE. CONTINUING TO BWI. ETA 1810E. UPDATE TO FOLLOW. WOC 7-3333 TB/PM</p>	<p>1/15/2021 18:40</p>

PRELIM INFO FROM FAA OPS: PHOENIX, AZ/SECURITY INCIDENT/1919M/TSOC ADVISED INDIVIDUAL ENTERED STERILE AREA THROUGH EXIT LANE. TSA ATTEMPTED TO STOP THE INDIVIDUAL WHO CONTINUED ON TO GATE E3. LEOS INTERVENED AND DETERMINED SUSPECT WAS INTOXICATED. EMS RESPONDED AND TRANSPORTED INDIVIDUAL TO LOCAL HOSPITAL. WOC 7-3333 MY/MK	1/15/2021 19:19
PRELIM INFO FROM FAA OPS: ORLANDO, FL/SECURITY INCIDENT/1952E/TSOC ADVISED DELTA 1340, B738, MCO - JFK, PAX MISSED PREVIOUS FLIGHT AND BOARDED ACFT BY ENTERING JETWAY DOORS WITHOUT AUTHORIZATION DURING BOARDING. PAX WAS DISCOVERED DURING PUSH BACK. ACFT RETURNED TO GATE. LEOS ESCORTED PAX OFF ACFT. PAX ALLOWED TO REBOOK. WOC 7-3333 JW/MK	1/15/2021 19:52
PRELIM INFO FROM FAA OPS: CHARLOTTE, (b) (3) (A) INCIDENT/2211E/TSOC ADVISED SOUTHWEST 2323, B737, DEN - CLT, CONTINUED AND LANDED CHARLOTTE WITHOUT FURTHER INCIDENT AFTER REPORTING PAX REFUSING TO WEAR FACEMASK. (b)(3); (b)(3):49 U.S.C. § LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 MY/MK	1/15/2021 22:40
PRELIM INFO FROM FAA OPS: MIAMI, (b) (3) (A) INCIDENT/2240E/TSOC ADVISED AMERICAN 2266, A321, DFW - MIA, REPORTED LEVEL 1 DISTURBANCE DUE TO PAX REFUSING TO RETURN TO SEAT WHEN DIRECTED BY FLIGHT CREW. COCKPIT SECURE. (b)(3); (b)(3):49 U.S.C. (b)(3):49 CONTINUED AND LANDED MIAMI WITHOUT FURTHER INCIDENT. UPDATE TO FOLLOW. WOC 7-3333 MK/MY	1/15/2021 23:15
PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, TX/SECURITY INCIDENT/LATE REPORT-2050C/TSOC ADVISED ENVOY 3801, E135, DFW - TXK, AFTER ACFT ENTERED RUNWAY FOR DEPARTURE REPORTED TWO PAX IN ALTERCATION AND REQUESTED TO RETURN TO GATE. ACFT EXITED RUNWAY AND RETURNED TO GATE E27A. LEOS TO MEET ACFT. UPDATE TO FOLLOW. WOC 7-3333 MY/MK	1/15/2021 23:50
PRELIM INFO FROM FAA OPS: LAS VEGAS, NV/SECURITY INCIDENT/1624P/TSOC ADVISED SOUTHWEST 1529, B737, DEN - LAS, ACFT CONTINUED AND LANDED LAS VEGAS AND WHILE TAXIING TO GATE ADVISED OF NON-COMPLIANT PAX REFUSING TO WEAR FACEMASK. LEO UNABLE TO RESPOND QUICKLY ENOUGH TO MEET ACFT RESULTING IN SOUTHWEST GATE AGENT ESCORTING PAX FROM AIRPORT. DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 MY/MK	1/16/2021 16:24
PRELIM INFO FROM FAA OPS: OAKLAND, CA/SECURITY INCIDENT/1716P/TSOC ADVISED SOUTHWEST 3076, B738, HOU - OAK, REPORTED A PAX REFUSING TO WEAR MASK. NO LEVEL DECLARED. COCKPIT SECURE. CONTINUED AND LANDED OAKLAND. LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 DJ/MY	1/16/2021 18:13

<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/LATE REPORT-0811C/TSOC ADVISED KOREAN AIR 37, B77W, SEOUL, SOUTH KOREA (RKSI) - ORD, CONTINUED TO ORD AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO A PAX SMOKING IN THE LAVATORY. NO LEVEL DECLARED. COCKPIT REMAINED SECURED. PAX EXITED ACFT PRIOR TO LEO ARRIVING. PAX DISPOSITION UNKN. LEO DEEMED INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 RC/JA</p>	<p>1/17/2021 8:11</p>
<p>PRELIM INFO FROM FAA OPS: DENVER, CO/SECURITY INCIDENT/1547M/TSOC ADVISED UNITED AIRLINES CORPORATE REPORTED UNITED 1418, B738, DEN - MIA, 3 PASSENGERS REFUSED TO WEAR THEIR MASKS. NO LEVEL DECLARED. COCKPIT WAS SECURE. PIC REQUESTED LEO ASSISTANCE AT THE GATE. LEO RESPONDED AND DEEMED THE INCIDENT A CUSTOMER SERVICE ISSUE. PASSENGERS ALLOWED TO EXIT THE AIRPORT. WOC 7-3333 EF/YA</p>	<p>1/17/2021 14:47</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, (b) (3) (A) [REDACTED] INCIDENT/1842E/TSOC ADVISED DELTA 1693, B738, CHRISTIANSTEAD, ST. CROIX (TISX) - ATL, CONTINUED TO ATL AND LANDED AFTER REPORTING A DISORDERLY PAX. PAX REFUSED TO COMPLY WITH THE FACE MASK POLICY, AND THEN WAS ADVISED HE COULD NOT USE CHEWING TOBACCO. THE PAX SPIT THE CHEWING TOBACCO ON ANOTHER PAX. COCKPIT SECURE. (b)(3) (b)(3):49 U.S.C. (b)(3):49 NO THREAT LEVEL DECLARED. LEO MET ACFT AT GATE B23. PAX WAS INTERVIEWED AND ARRESTED FOR SIMPLE ASSAULT AFTER THE OTHER PAX WANTED TO PRESS CHARGES. WOC 7-3333 HM/MM</p>	<p>1/17/2021 18:42</p>
<p>PRELIM INFO FROM FAA OPS: LAS VEGAS, (b) (3) (A) [REDACTED] INCIDENT/1959P/TSOC ADVISED SPIRIT 169, A320, MSP - LAS, CONTINUING TO LAS AFTER REPORTING A LEVEL 2 DISTURBANCE DUE TO UNRULY PAX THREW A SODA CAN AT FLIGHT ATTENDANT. PAX NOW COMPLIANT. COCKPIT SECURE. (b)(3): (b)(3): (b)(3):4 (b)(3):49 REQUEST LEO MEET ACFT AT GATE. ETA 2125P. UPDATE TO FOLLOW. WOC 7-3333 MM/HM</p>	<p>1/17/2021 20:54</p>
<p>PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, TX/SECURITY INCIDENT/2227C/TSOC ADVISED SPIRIT 3044, A320, FLL - DFW, AFTER DEPLANING AND EXITING TO BAGGAGE CLAIM AREA, 2 PAX RE-ENTERED STERILE AREA, SETTING OFF ALARM. TSA PERSONNEL ATTEMPTED TO CONFRONT INDIVIDUALS, HOWEVER PAX PUSHED TSA AGENT DOWN AND PROCEEDED TO FLEE THE AREA. LOCAL LEO RESPONDED, LOCATED BOTH PAX IN TERMINAL E PARKING AND ARRESTED BOTH ON STATE CRIMINAL TRESPASS AND ASSAULT CHARGES. TSA AGENT WAS EVALUATED BY RESPONDING MEDICS BUT DECLINED MEDICAL TREATMENT. WOC 7-3333 MM/HM</p>	<p>1/17/2021 22:27</p>

PRELIM INFO FROM FAA OPS: BUFFALO, NY/SECURITY INCIDENT/LATE REPORT - 0700E/TSOC ADVISED ENVOY 3369, E170, BUF - DFW, REPORTED A DISTURBANCE DURING THE BOARDING PROCESS DUE TO PSGR BEING VERBALLY ABUSIVE TOWARD FLIGHT CREW. PIC ELECTED TO DEPLANE THE ACFT. LEO RESPONDED AND PSGR ALLOWED TO REBOOK. WOC 7-3333 PM/JA	1/18/2021 7:00
PRELIM INFO FROM FAA OPS: NASHVILLE, (b) (3) (A) INCIDENT/0804C/MEMPHIS ARTCC ADVISED AMERICAN 1452, B788, ORD - MIA, DIVERTING TO BNA AFTER REPORTING A LEVEL 2 DISTURBANCE DUE TO A NON-COMPLIANT VERBALLY ABUSIVE PAX. COCKPIT IS SECURED. LEO TO MEET ACFT AT THE GATE. (b)(3) (b)(3):49 U.S.C. (b)(3):49 CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. ETA 0820C. UPDATE TO FOLLOW. WOC 7-3333 RC/PM	1/18/2021 9:30
PRELIM INFO FROM FAA OPS: CHICAGO, (b) (3) (A) INCIDENT/1053C/TSOC ADVISED SOUTHWEST 3611, B738, HOU - MDW, CONTINUING TO MDW AFTER DECLARING A LEVEL 1 DISTURBANCE DUE TO PSGR VERBALLY ABUSIVE TOWARD FLIGHT CREW AND FAILING TO COMPLY WITH MASK POLICY. COCKPIT IS SECURE. PSGR NON-COMPLIANT. (b)(3):49 U.S.C. (b)(3):49 U.S.C. §114(f) (b)(3):49 CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. LEO REQUESTED TO MEET AT GATE. ETA 1145C. UPDATE TO FOLLOW. WOC 7-3333 PM/RC	1/18/2021 13:27
PRELIM INFO FROM FAA OPS: ORLANDO, FL/SECURITY INCIDENT/1530E/TSOC ADVISED SOUTHWEST 4686, B738, MCO - MSY, REPORTED A DISTURBANCE DURING TAXI FOR DEPARTURE DUE TO PSGR REFUSING TO COMPLY WITH MASK POLICY. ACFT RETURNED TO GATE AND FLIGHT CREW WAS UNABLE TO REMOVE PSGR. ALL PSGRS DEPLANED PRIOR TO LEO ASSISTING IN REMOVING PSGR FROM THE ACFT AND ESCORTING OFF ARPT PROPERTY. PSGR WAS NOT ALLOWED TO REBOOK ON SWA. WOC 7-3333 PM/JA	1/18/2021 15:30
PRELIM INFO FROM FAA OPS: ORLANDO, FL/SECURITY INCIDENT/LATE REPORT - 1530E/TSOC ADVISED SOUTHWEST 295, B738, MSP - MCO, REPORTED PAX FAKED MEDICAL EMERGENCY IN ORDER TO NOT COMPLY WITH FACE MASK POLICY. NO LEVEL DECLARED. FLIGHT CONTINUED TO ORLANDO AND LANDED WITHOUT FURTHER INCIDENT. LEO MET FLIGHT AT GATE. PAX INTERVIEWED AND ESCORTED OFF ARPT PROPERTY, INCIDENT DEEMED CUSTOMER SERVICE ISSUE. CORPORATE CANCELED PAX RETURN FLIGHT. WOC 7-3333 GG/HM	1/18/2021 15:30
PRELIM INFO FROM FAA OPS: TAMPA, FL/SECURITY INCIDENT/1858E/TSOC ADVISED SOUTHWEST 4858, B738, LAS - TPA, CONTINUED TO TPA AND LANDED AFTER REPORTING A PAX FAILED TO COMPLY WITH THE FACE MASK POLICY. NO LEVEL DECLARED. COCKPIT SECURE. LEO MET ACFT AT GATE. PAX WAS INTERVIEWED AND RELEASED. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 HM/MM	1/18/2021 18:58

<p>PRELIM INFO FROM FAA OPS: LOS ANGELES, CA/SECURITY INCIDENT/1921P/TSOC ADVISED SKY WEST 3705, E75L, LAX - GEG, WHILE TAXIING FOR DEPARTURE PAX STARTED TALKING TO HIMSELF ABOUT ACQUIRING FIREARMS AND MASS SHOOTINGS. PIC ELECTED TO RETURN TO THE GATE. COCKPIT SECURE. NO LEVEL DECLARED. TSA/LEO MET THE FLIGHT AT THE GATE. CITE WATCH LIAISON WITH USG PARTNERS WERE NEGATIVE FOR ANY CURRENT THREATS. UPDATE TO FOLLOW. WOC 7-3333 HM/MM</p>	<p>1/18/2021 19:21</p>
<p>PRELIM INFO FROM FAA OPS: SAN DIEGO, (b) (3) (A) INCIDENT/2000P/TSOC ADVISED UNITED 437, A319, SFO - SAN, CONTINUED TO SAN AFTER REPORTING DISTURBANCE DUE TO INTOXICATED FEMALE PAX CONSUMING HER OWN ALCOHOL BECAME VERBALLY COMBATIVE WITH OTHER PAX AND FLIGHT CREW. PAX REFUSED TO COMPLY WITH FACE MASK POLICY. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3):49 U.S.C. (b)(3): (b)(3): (b)(3):49 LEO MET ACFT AT GATE, INTERVIEWED AND ESCORTED PAX OUT OF ARPT. UNITED MANAGEMENT DEEMED INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/HM</p>	<p>1/18/2021 20:00</p>
<p>PRELIM INFO FROM FAA OPS: PHOENIX, AZ/SECURITY INCIDENT/2050M/TSOC ADVISED FRONTIER 1426, A20N, PHX - ORD, AFTER PUSH BACK FROM GATE, PAX FAILED TO COMPLY WITH FACE MASK POLICY. ACFT RETURNED TO GATE. LEO RESPONDED. PAX AND FAMILY WAS ALLOWED TO EXIT ACFT, INCIDENT DEEMED CUSTOMER SERVICE ISSUE. FAMILY WILL NOT BE ALLOW TO RE-BOOK WITH FRONTIER AIRLINES. WOC 7-3333 GG/MM</p>	<p>1/18/2021 20:50</p>
<p>PRELIM INFO FROM FAA OPS: LOS ANGELES, CA/SECURITY INCIDENT/2100P/TSOC ADVISED AMERICAN 2283, B772, MIA - LAX, CONTINUED TO LAX AND LANDED AFTER REPORTING A LEVEL 1 DISTURBANCE AFTER TWO PAX SEATED NEXT TO EACH OTHER ENGAGED IN A VERBAL ALTERCATION. LEO MET ACFT AT GATE. BOTH PAX INTERVIEWED AND RELEASED. WOC 7-3333 HM/MM</p>	<p>1/18/2021 21:00</p>
<p>PRELIM INFO FROM FAA OPS: FORT LAUDERDALE, (b) (3) (A) (b) (3) (A) INCIDENT/2106E/TSOC ADVISED JETBLUE 1401, A21N, JFK - FLL, CONTINUING TO FLL AFTER REPORTING A POSSIBLY INTOXICATED PAX REFUSING TO WEAR FACE MASK AND BEING VERBALLY ABUSIVE TOWARDS FLIGHT CREW. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3) (b)(3):49 (b)(3) (b)(3):49 TSA/LEO WILL MEET ACFT AT GATE. ETA 2145E. UPDATE TO FOLLOW. WOC 7-3333 HM/MM</p>	<p>1/18/2021 21:06</p>

<p>PRELIM INFO FROM FAA OPS: PROVIDENCE, (b) (3) (A)</p> <p>INCIDENT/0915E/TSOC ADVISED SOUTHWEST 4724, B737, PVD - BWI, DURING TAXI FOR DEPARTURE, REPORTED PSGR FAILED TO FOLLOW FLIGHT CREW INSTRUCTIONS TO COMPLY WITH MASK POLICY. COCKPIT WAS SECURE. (b)(3):49 U.S.C. (b)(3):49 U.S.C. § 114(r) ACFT RETURNED TO GATE. LEO INTERVIEWED AND RELEASED PSGR. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 PM/RC</p>	<p>1/19/2021 9:15</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, (b) (3) (A)</p> <p>INCIDENT/LATE REPORT 1530E/TSOC ADVISED SOUTHWEST 3558, B738, ATL - MDW, DELTA CORPORATE REPORTED AFTER BOARDING 10 UNRULY, DISRUPTIVE PASSENGERS REFUSED TO FOLLOW FLIGHT CREW INSTRUCTIONS AND FACE MASK POLICY. PIC REQUESTED ENTIRE FLIGHT BE DEPLANED. LEO RESPONDED INTERVIEWED ALL UNRULY PASSENGERS AND DETERMINED THAT 1 FEMALE PAX WAS THE INSTIGATOR. FEMALE PAX WAS DENIED BOARDING. REMAINING 9 PASSENGERS ALLOWED TO RE-BOARD. FLIGHT ATTENDANTS FELT UNCOMFORTABLE TO WORK FLIGHT WITH REMAINING 9 UNRULY PASSENGERS, SOUTHWEST REPLACED FLIGHT CREW. FEMALE PAX REMOVED FROM FLIGHT RE-BOOKED ON SOUTHWEST 3121. COCKPIT SECURE. NO LEVEL DECLARED. (b)(3):49 U.S.C. (b)(3):49 U.S.C. § 114(r) SOUTHWEST SUPERVISOR DEEMED INCIDENT A CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/GG</p>	<p>1/19/2021 15:30</p>
<p>PRELIM INFO FROM FAA OPS: ATLANTA, (b) (3) (A)</p> <p>INCIDENT/LATE REPORT 1700E/TSOC ADVISED SOUTHWEST 360, B737, ATL - BWI, SOUTHWEST CORPORATE REPORTED DURING TAXI, UNRULY PAX REFUSED TO COMPLY WITH FACE MASK POLICY. PIC ELECTED TO RETURN TO GATE. LEO RESPONDED AND REMOVED PAX FROM FLIGHT. UNRULY PAX WAS ALLOWED TO RE-BOOK ON A SOUTHWEST FLIGHT FOR TOMORROW. COCKPIT SECURE. NO LEVEL DECLARED. (b)(3):49 U.S.C. § 114(r) SOUTHWEST SUPERVISOR DEEMED INCIDENT A CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/GG</p>	<p>1/19/2021 17:00</p>
<p>PRELIM INFO FROM FAA OPS: MILWAUKEE, (b) (3) (A)</p> <p>INCIDENT/1003C/TSOC ADVISED SOUTHWEST 2974, B737, MKE - RSW, WHILE ACFT WAS DE-ICING PRIOR TO DEPARTURE PAX REFUSED TO WEAR FACEMASK CORRECTLY AND BECAME VERBALLY ABUSIVE TOWARDS FLIGHT ATTENDANT. ACFT RETURNED TO GATE AND LEO RESPONDED. COCKPIT SECURE. (b)(3): (b)(3):49 U.S.C. § 114(r) PAX REMOVED AND ALLOWED TO REBOOK. ACFT DEPARTED AFTER 30 MINUTE DELAY. WOC 7-3333 MY/DJ</p>	<p>1/20/2021 10:03</p>

PRELIM INFO FROM FAA OPS: DAYTONA BEACH, (b) (3) (A) (b) (3) (A) INCIDENT/1043E/DAYTONA BEACH APCH ADVISED PSA 5077, CRJ9, CLT - DAB, CONTINUED AND LANDED DAYTONA BEACH WITHOUT FURTHER INCIDENT AFTER REPORTING UNRULY PAX IN DISAGREEMENT WITH FLIGHT ATTENDANT. (b)(3): (b)(3):49 U.S.C. § 114(c) LEOS TO MEET ACFT AT GATE. UPDATE TO FOLLOW. WOC 7-3333 MY/DJ	1/20/2021 12:02
PRELIM INFO FROM FAA OPS: LAS VEGAS, (b) (3) (A) INCIDENT/1615P/TSOC ADVISED SOUTHWEST 4982, B738, HOU - LAS, REPORTED A DISTURBANCE DUE TO PAX NOT WEARING A MASK. COCKPIT SECURE. (b)(3):4 (b)(3):49 U.S.C. § 114(c) LEOS REQUESTED TO MEET ACFT. CONTINUING TO LAS VEGAS. ETA 1630P. UPDATE TO FOLLOW. WOC 7-3333 MK/JW	1/20/2021 17:35
PRELIM INFO FROM FAA OPS: CHARLOTTE, NC/SECURITY INCIDENT/2148E/TSOC REPORTED INTOXICATED PAX AFTER EXITING THE AIRCRAFT AT CLT AIRPORT PUSHED THROUGH A UNAUTHORIZED DOOR WHICH ALARMED. LEO RESPONDED AND PAX WAS ARRESTED ON STATE TRESPASS CHARGES. WOC 7-3333 EF/EC	1/20/2021 21:48
PRELIM INFO FROM FAA OPS: LAS VEGAS, (b) (3) (A) INCIDENT/1239P/TSOC ADVISED SOUTHWEST 856, B738, DEN - LAS, PAX REFUSED TO WEAR FACE MASK THREE TIMES DURING FLIGHT. COCKPIT SECURE. (b)(3):4 (b)(3):49 U.S.C. § 114(c) LEOS DID NOT MEET ACFT AT GATE. SOUTHWEST DEEMED INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 DJ/TB	1/21/2021 12:39
PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/LATE REPORT-2027C/TSOC ADVISED AMERICAN 1159, B738, MIA - ORD, CONTINUED TO ORD AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO A PAX SMOKING IN THE LAVATORY. NO LEVEL DECLARED. COCKPIT REMAINED SECURED. LEO MET ACFT AT THE GATE, INTERVIEWED, AND RELEASED PAX. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. PAX ALLOWED TO EXIT THE ARPT. WOC 7-3333 RC/JA	1/21/2021 18:01
PRELIM INFO FROM FAA OPS: NEW YORK, NY/SECURITY INCIDENT/1635E/WASHINGTON ARTCC ADVISED FRONTIER 1510, A20N, ATL - LGA, CONTINUING TO LGA AFTER REPORTING UNRULY PAX. COCKPIT SECURE. LEOS TO MEET ACFT. ETA 1650E. UPDATE TO FOLLOW. WOC 7-3333 MY/TB	1/21/2021 18:10
PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, (b) (3) (A) (b) (3) (A) INCIDENT/1555C/FORT WORTH ARTCC ADVISED AMERICAN 2689, A321, SFO - MIA, DIVERTING TO DFW AFTER REPORTING LEVEL 2 DISTURBANCE DUE TO DISORDERLY PAX. COCKPIT SECURE. (b)(3): (b)(3):49 U.S.C. § 114(c) LEOS TO MEET ACFT. ETA 1620C. UPDATE TO FOLLOW. WOC 7-3333 MY/TB	1/21/2021 18:11

<p>PRELIM INFO FROM FAA OPS: TAMPA, FL/SECURITY INCIDENT/1844E/TSOC ADVISED AMERICAN 173, B38M, TPA - MIA, 3 FEMALE PAX REFUSED TO WEAR MASKS AT SECURITY CHECKPOINT AND BECAME VERBALLY DISRUPTIVE. PAX EVENTUALLY COMPLIED AND WERE ALLOWED TO PROCEED TO GATE 78. AFTER ARRIVING AT GATE 78, ALL 3 PAX TOOK OFF MASKS SECOND TIME. GATE AGENT CALLED FOR LEO. TAMPA PD RESPONDED. ALL 3 FEMALE PAX COMPLIED WITH LEO AND WERE ALLOWED TO BOARD FLIGHT. AFTER BOARDING AIRCRAFT, ALL THREE FEMALE PAX REMOVED MASKS THIRD TIME AND BECAME VERBALLY ABUSIVE. LEO RESPONDED. ONE PAX BECAME VERBALLY ABUSIVE AND PHYSICALLY ASSAULTED FLIGHT ATTENDANT. ALL THREE PAX WERE DEPLANED. 1 PAX WAS CHARGED WITH STATE CHARGES OF SIMPLE BATTERY. REMAINING PAX ALLOWED TO LEAVE AIRPORT. NO EMS. NO INJURIES REPORTED. WOC 7-3333 EC/EF</p>	<p>1/21/2021 18:44</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, IL/SECURITY INCIDENT/2138E/TSOC ADVISED ENVOY 4151, E170, ORD - IAH, PAX REFUSED TO COMPLY WITH AIRLINES FACE MASK POLICY. AIRCRAFT RETURNED TO GATE. PAX DEPLANED AND WAS ALLOWED TO REBOOK. INCIDENT DEEMED A CUSTOMER SERVICE ISSUE. WOC 7-3333 EC/MK</p>	<p>1/21/2021 20:38</p>
<p>PRELIM INFO FROM FAA OPS: LAS VEGAS, NV/SECURITY INCIDENT/LATE REPORT-2058P/TSOC ADVISED FRONTIER FLIGHT 1419, A20N, ORD - LAS, DURING BOARDING 5 CO-TRAVELLING PAX WERE BEING DISRUPTIVE. PIC REQUESTED LEOS REMOVE PAX. CHICAGO ARPT LEOS REMOVED PAX FROM ACFT AND ESCORTED OUT OF TERMINAL. WOC 7-3333 MK/EF</p>	<p>1/21/2021 20:58</p>
<p>PRELIM INFO FROM FAA OPS: PHOENIX, AZ/SECURITY INCIDENT/2243M/TSOC ADVISED DELTA 1703, A321, PHX - MSP, PIC REPORTED PAX REFUSED TO WEAR MASK DURING BOARDING, AND MOVED HERSELF TO FIRST CLASS WITH A BLANKET OVER HER HEAD. PIC REQUESTED LEO MEET AIRCRAFT AT GATE. PAX DEPLANED VOLUNTARILY. DALTA DEMMED THE INCIDENT A CUSTOMER SERVICE ISSUE, DENIED RE-BOOKING, AND PLACED PAX ON NON-COMPLIANT MASK POLICY NO-FLY LIST. WOC 7-3333 EF/MK</p>	<p>1/21/2021 22:43</p>
<p>PRELIM INFO FROM FAA OPS: PHOENIX, (b) (3) (A) INCIDENT/0942M/PHOENIX ATCT ADVISED SOUTHWEST 2537, B738, PHX - DEN, RETURNED TO GATE AFTER REPORTING NON-COMPLIANT PASSENGER DISTURBANCE WHILE TAXIING FOR DEPARTURE. NO LEVEL DECLARED. (b)(3); (b)(3)49 U.S.C. § . LEOS NOT REQUESTED AT GATE. UPDATE TO FOLLOW. WOC 7-3333 TB/DJ</p>	<p>1/22/2021 10:37</p>

PRELIM INFO FROM FAA OPS: LAS VEGAS, NV/SECURITY INCIDENT/1045P/TSOC ADVISED SOUTHWEST 2531, B738, LAS - BWI, AFTER TAXIING FOR DEPARTURE ACFT RETURNED TO GATE DUE TO PAX REFUSING TO WEAR MASK. PAX EXITED ACFT AND AIRPORT. NO LEO INVOLVEMENT. WOC 7-3333 MY/TB	1/22/2021 10:45
PRELIM INFO FROM FAA OPS: RENO, NV/SECURITY INCIDENT/1325P/TSOC ADVISED SOUTHWEST 2493, B737, SWA CORPORATE REPORTS PAX REFUSED MULTIPLE REQUESTS BY FLIGHT ATTENDANT TO COMPLY WITH MASK POLICY. PAX WAS MET BY CORPORATE CUSTOMER SERVICE AGENT WITH NO LEO RESPONSE. SWA DEEMED INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 MK/EF	1/22/2021 13:25
PRELIM INFO FROM FAA OPS: LAS VEGAS, NV/SECURITY INCIDENT/LATE REPORT-1455P/TSOC ADVISED DELTA 834, A321, LAS - ATL, LEOS REMOVED A PAX FROM THE FLIGHT WHO HAD CONTROLLED SUBSTANCE IN CHECKED LUGGAGE. AIRCRAFT HAD NOT YET PUSHED FROM GATE JET BRIDGE HAD TO BE RECALLED AFTER BOARDING DOOR CLOSED. PAX ARRESTED AND CHARGED WITH INTENT TO DISTRIBUTE AND TRANSPORTING CONTROLLED SUBSTANCE. WOC 7-3333 EF/EC	1/22/2021 14:55
PRELIM INFO FROM FAA OPS: BALTIMORE, MD/SECURITY INCIDENT/2000E/TSOC ADVISED SOUTHWEST 3559, B737, BWI - PIT, REPORTED A DISTURBANCE DURING TAXI FOR DEPARTURE DUE TO 2 PAX IN FAMILY GROUP OF 12 REFUSING TO WEAR MASK. PIC ELECTED TO RETURN TO GATE. LEOS REQUESTED. RETURNED TO GATE WITHOUT INCIDENT. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. FAMILY GROUP ELECTED TO ALL DEPART ACFT AND REBOOK FLIGHT FOR TOMORROW. WOC 7-3333 MK/EF	1/22/2021 20:00
PRELIM INFO FROM FAA OPS: LOS ANGELES, (b) (3) (A) INCIDENT/1254P/TSOC ADVISED DELTA 1876, B739, LOS CABOS, MEXICO (MMSD) - LAX, CONTINUED AND LANDED LAX WITHOUT FURTHER INCIDENT AFTER REPORTING VERBAL DISTURBANCE BETWEEN 2 PAX WHILE DESCENDING TO LAND. COCKPIT SECURE. (b)(3); (b)(3):49 U.S.C. § (b)(3); (b)(3):49 LEOS DEEMED INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 MY/TB	1/23/2021 12:54
PRELIM INFO FROM FAA OPS: DALLAS-FORT WORTH, (b) (3) (A) INCIDENT/1352C/FORT WORTH ARTCC ADVISED AMERICAN 486, A321, ORD - LOS CABOS, MEXICO (MMSD), DIVERTING TO DFW AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO UNRULY PAX. COCKPIT SECURE. (b)(3); (b)(3):49 (b)(3):49 ETA 1420C. CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. LEOS TO MEET ACFT. UPDATE TO FOLLOW. WOC 7-3333 MY/TB	1/23/2021 14:44

<p>PRELIM INFO FROM FAA OPS: EL PASO, TX/SECURITY INCIDENT/2050M/EL PASO ATCT ADVISED SOUTHWEST 3621, B737, LAS - ELP, CONTINUED AND LANDED ELP WITHOUT FURTHER INCIDENT AFTER REPORTING LEVEL 1 DISTURBANCE DUE TO IRATE PAX. COCKPIT SECURE. LEO TO MEET ACFT AT GATE B5. CITE WATCH LIAISON WITH USG PARTNERS IS NEGATIVE FOR ANY CURRENT THREATS. UPDATE TO FOLLOW. WOC 7-3333 MM/GG</p>	<p>1/23/2021 21:45</p>
<p>PRELIM INFO FROM FAA OPS: ST LOUIS, (b) (3) (A) INCIDENT/1000C/TSOC ADVISED SOUTHWEST 2835, B737, TUL - STL, REPORTED A DISTURBANCE DUE TO A PAX REFUSAL TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT REMAINED SECURED. CONTINUED TO STL AND LANDED WITHOUT FURTHER INCIDENT. SOUTHWEST CORPORATE DEEMED INCIDENT CUSTOMER SERVICE ISSUE. PAX ESCORTED TO EXIT THE ARPT. WOC 7-3333 JA/RC</p>	<p>1/24/2021 10:00</p>
<p>PRELIM INFO FROM FAA OPS: SAN FRANCISCO, CA/SECURITY INCIDENT/LATE REPORT-1230P/TSOC ADVISED SOUTHWEST 2502, B738, PHX - SFO, CONTINUED TO SFO AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO A PAX REFUSAL TO COMPLY WITH MASK POLICY. NO LEVEL DECLARED. COCKPIT REMAINED SECURED. SOUTHWEST CORPORATE DEEMED INCIDENT CUSTOMER SERVICE ISSUE. PAX ALLOWED TO EXIT THE ARPT. WOC 7-3333 RC/JA</p>	<p>1/24/2021 12:30</p>
<p>PRELIM INFO FROM FAA OPS: LAS VEGAS, (b) (3) (A) INCIDENT/1245P/LAS VEGAS ATCT ADVISED SPIRIT WINGS 245, A320, ORD - LAS, DURING APPROACH TO LAS VEGAS A PASSENGER RELATED TO A FORMER LAS VEGAS ATCT CONTROLLER CONTACTED HIM BY CELLULAR PHONE AND INFORMED HIM THAT THERE WAS A PAX WITH A FIREARM ON BOARD. FLIGHT CONTINUED TO LAS AND LANDED WITHOUT FURTHER INCIDENT. AIRCRAFT IS PARKED AT HOLDING PAD 2 WHERE LEO WILL SCREEN ALL PASSENGERS. (b)(3) (b)(3):49 U.S.C. § UPDATE TO FOLLOW. WOC 7-3333 JA/RC</p>	<p>1/24/2021 13:16</p>
<p>PRELIM INFO FROM FAA OPS: LAS VEGAS (b) (3) (A) INCIDENT/1415P/OAKLAND ARTCC ADVISED DELTA 709, B739, SFO - ATL, REPORTED A DISRUPTIVE PAX WHO BROUGHT HER OWN ALCOHOL ONBOARD. PAX IS CURRENTLY COMPLIANT. (b)(3) (b)(3):49 U.S.C. § COCKPIT SECURED. DIVERTING TO LAS VEGAS. LEO TO MEET ACFT AT GATES. ETA 1520P. UPDATE TO FOLLOW. WOC 7-3333 JA/RC</p>	<p>1/24/2021 14:15</p>

<p>PRELIM INFO FROM FAA OPS: SALT LAKE CITY, (b) (3) (A) INCIDENT/2149M/TSOC ADVISED SKY WEST 3667, E75L, ABQ - SLC, DELTA CORPORATE REPORTED DISTURBANCE DUE TO PAX FLICKERING LIGHTER ON AND OFF DURING FLIGHT. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3):49 U.S.C. § 114(r) LEO MET ACFT AT GATE, INTERVIEWED AND RELEASED PAX. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/HM</p>	<p>1/24/2021 20:36</p>
<p>PRELIM INFO FROM FAA OPS: AMARILLO (b) (3) (A) INCIDENT/1130C/ALBUQUERQUE ARTCC ADVISED SOUTHWEST 739, B737, AUS - DEN, DIVERTED TO AMA AND LANDED WITHOUT FURTHER INCIDENT AFTER REPORTING A LEVEL 1 DISTURBANCE DUE TO A PAX REFUSAL TO COMPLY WITH MASK POLICY. COCKPIT REMAINED SECURED. LEO TO MEET ACFT AT THE GATE (b)(3):49 U.S.C. § 114(r) CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. UPDATE TO FOLLOW. WOC 7-3333 RC/JA</p>	<p>1/25/2021 11:30</p>
<p>PRELIM INFO FROM FAA OPS: FORT LAUDERDALE, FL/SECURITY INCIDENT/LATE REPORT-1130E/TSOC ADVISED SPIRIT 723, A320, FLL - KINGSTON, JAMAICA (MKJP), FLIGHT STARTED BOARDING PROCESS PRIOR TO SECURITY SWEEP OF ACFT. ALL PSGRS DEPLANED AND REBOARDED AFTER LEOS SWEEP ACFT. FLIGHT INCURRED 15 MIN DELAY. WOC 7-3333 DJ/RC</p>	<p>1/25/2021 11:30</p>
<p>PRELIM INFO FROM FAA OPS: SANTA ANA, CA/SECURITY INCIDENT/1500P/TSOC ADVISED SOUTHWEST 3830, B738, SNA - DEN, WHILE TAXIING FOR DEPARTURE PIC ELECTED TO RETURN TO THE GATE AFTER PAX FAILED TO COMPLY WITH FACE MASK POLICY. LEO WERE NOT REQUESTED. SOUTHWEST CUSTOMER SERVICE REPRESENTATIVE ESCORTED THE PAX OFF THE ACFT. PAX EXITED THE ARPT WITHOUT INCIDENT. SOUTHWEST CORPORATE DEEMED THE INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 HM/MM</p>	<p>1/25/2021 15:00</p>
<p>PRELIM INFO FROM FAA OPS: WILMINGTON, NC/SECURITY INCIDENT/LATE REPORT - 1515E/TSOC ADVISED ENDEAVOR 5273, CRJ9, ILM - ATL, PAX WAS SMOKING IN THE LAVATORY WHILE ACFT WAS PARKED AT THE GATE DUE TO MAINTENANCE ISSUE. NO LEVEL DECLARED. LEO RESPONDED AND ESCORTED PAX OFF ACFT. PAX WAS ALLOWED TO REBOOK. DELTA CORPORATE DEEMED THE INCIDENT CUSTOMER SERVICE ISSUE. WOC 7-3333 HM/MM</p>	<p>1/25/2021 15:15</p>
<p>PRELIM INFO FROM FAA OPS: ORLANDO, (b) (3) (A) INCIDENT/1805E/TSOC ADVISED DELTA 1553, B764, ATL - MCO, REPORTED A SECURITY INCIDENT AFTER A PAX REFUSED TO WEAR MASK. NO LEVEL DECLARED. COCKPIT SECURED. CONTINUED TO MCO AND LANDED WITHOUT FURTHER INCIDENT. LEO MET ACFT AT GATE. PAX RELEASED AND ALLOWED TO CONTINUE WITH SCHEDULED TRAVEL. MATTER DEEMED A CUSTOMER SERVICE ISSUE. WOC 7-3333 JA/RC</p>	<p>1/25/2021 18:05</p>

<p>PRELIM INFO FROM FAA OPS: LAS VEGAS, NV/SECURITY INCIDENT/1810P/TSOC ADVISED SOUTHWEST 4035, B738, LAS - DAL, WHILE TAXIING PIC ELECTED TO RETURN TO GATE AFTER 3 PASSENGERS REFUSED TO COMPLY WITH FACE MASK POLICY. LEO MET ACFT AT GATE AND REMOVED PASSENGERS FROM ACFT. INCIDENT DEEMED A CUSTOMER SERVICE ISSUE. PASSENGERS ALLOWED TO RE-BOOK ON LATER FLIGHT. WOC 7-3333 MM/HM</p>	<p>1/25/2021 18:10</p>
<p>PRELIM INFO FROM FAA OPS: NEW YORK, (b) (3) (A) INCIDENT/LATE REPORT - 1937E/TSOC ADVISED DELTA 429, B764, ATL - JFK, DELTA CORPORATE REPORTED ADULT PAX HAD TEMPER TANTRUM REGARDING SERVICE ITEM. FLIGHT CONTINUED TO JFK AND LANDED WITHOUT FURTHER INCIDENT. PIC REQUESTED LEO MEET ACFT AT GATE. COCKPIT SECURED. (b)(7) (b)(3):49 U.S.C. § (b)(3) (b)(3):49 U.S.C. § LEO RESPONDED, PAX INTERVIEWED AND ALLOWED TO EXIT, INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 GG/HM</p>	<p>1/25/2021 19:37</p>
<p>PRELIM INFO FROM FAA OPS: SEATTLE, (b) (3) (A) INCIDENT/1951P/TSOC ADVISED DELTA 2162, B738, PHX - SEA, CONTINUED AND LANDED SEA WITHOUT FURTHER INCIDENT AFTER REPORTING A DISTURBANCE DUE TO PAX SMOKING IN LAVATORY. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3):49 U.S.C. (b)(3): (b)(3): (b)(3):49 U.S.C. § LEO MET ACFT AT GATE. PAX ESCORTED OFF ACFT AND ALLOWED TO EXIT ARPT. INCIDENT DEEMED CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/HM</p>	<p>1/25/2021 19:51</p>
<p>PRELIM INFO FROM FAA OPS: PITTSBURGH, (b) (3) (A) INCIDENT/1732E/CLEVELAND ARTCC ADVISED ALASKA 23, B739, PHL - SEA, DIVERTING TO PIT AFTER REPORTING A DISTURBANCE DUE TO UNRULY PSGR MAKING THREATS TOWARD FLIGHT ATTENDANT. NO LEVEL DECLARED. COCKPIT SECURE. PSGR COMPLIANT. (b)(3):49 U.S.C. (b)(3):49 U.S.C. § CITE WATCH LIAISON WITH USG PARTNERS WAS NEGATIVE FOR ANY CURRENT THREATS. LEO TO MEET AT GATE. ETA 1745E. UPDATE TO FOLLOW. WOC 7-3333 PM/MK</p>	<p>1/26/2021 17:54</p>
<p>PRELIM INFO FROM FAA OPS: CHICAGO, (b) (3) (A) INCIDENT/1900C/TSOC ADVISED SOUTHWEST 4487, B737, BUF - MDW, CONTINUED AND LANDED MDW WITHOUT FURTHER INCIDENT AFTER REPORTING DISTURBANCE ON BOARD DUE TO DISRUPTIVE PAX REFUSING TO COMPLY WITH FACE MASK POLICY. NO LEVEL DECLARED. COCKPIT SECURE. (b)(3):49 U.S.C. (b)(3): (b)(3): (b)(3):4 LEO MET ACFT AT GATE, INTERVIEWED AND ESCORTED PAX OUT OF ARPT. INCIDENT DEEMED A CUSTOMER SERVICE ISSUE. WOC 7-3333 MM/HM</p>	<p>1/26/2021 19:00</p>