

Fact Sheet ETERNUS Storage Support Roadmap

This announcement contains Manufacturer End of Service dates and Fujitsu America, Inc. End of Service Support period begins for ETERNUS® storage and associated software after the manufacturer's End of Sale / End of Life / Last Factory Ship Date and generally continues for 5 years beyond that date. Products and associated software will be retired and will no longer be supported after the Fujitsu Support End of Service Life date.

Customers with active service contracts will continue to receive support from the Fujitsu Global Service Center until close of business through any contract expiration date.

TAKE ACTION NOW: Contact your Fujitsu Client Executive or reseller for more information about ETERNUS Storage products. For service renewal information, contact your Service Delivery Manager.

ASK US: go_enterprise@us.fujitsu.com.



Product models affected by this announcement

Model	Part Number	End of Support Date
DX410	FTS:ET41R20AU	3/31/2017
DX410	FTS:ET41S20AU	3/31/2017
DX410 S2	FTS:ET412SAU	6/30/2019
DX440	FTS:ET44R20AU	3/31/2017
DX440	FTS:ET44S20AU	3/31/2017
DX440 S2	FTS:ET442SAU	6/30/2019
DX60	FTS:ET06F12AG	3/31/2017
DX60	FTS:ET06F22AG	3/31/2017
DX60	FTS:ET06L12AG	3/31/2017
DX60	FTS:ET06L22AG	3/31/2017

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DX60	FTS:ET06S12AG	3/31/2017
DX60	FTS:ET06S22AG	3/31/2017
DX60 S2	FTS:ET062DCFU	6/30/2020
DX60 S2	FTS:ET062DCLU	6/30/2020
DX60 S2	FTS:ET062DCSU	6/30/2020
DX60 S2	FTS:ET062DDFU	6/30/2020
DX60 S2	FTS:ET062DDLU	6/30/2020
DX60 S2	FTS:ET062DDSU	6/30/2020
DX60 S2	FTS:ET062SCFU	6/30/2020
DX60 S2	FTS:ET062SCSU	6/30/2020
DX60 S2	FTS:ET062SDFU	6/30/2020
DX60 S2	FTS:ET062SDLU	6/30/2020
DX60 S2	FTS:ET062SDSU	6/30/2020
DX80	FTS:ET08E22AG	3/31/2017
DX80	FTS:ET08L12AG	3/31/2017
DX80	FTS:ET08L22AG	3/31/2017
DX80 S2	FTS:ET082DCU	9/30/2019
DX80 S2	FTS:ET082DDU	9/30/2019
DX80 S2	FTS:ET082SCU	12/31/2022
DX80 S2	FTS:ET082SDU	12/31/2022
DX8090 S2 DRIVE ENCLOSURE	FTS:ETEAD2CU	9/30/2019
DX8400	FTS:ET84S20AU	9/30/2017
DX90	FTS:ET09E14AG	3/31/2017
DX90	FTS:ET09E24AG	3/31/2017
DX90	FTS:ET09E24BG	3/31/2017
DX90 S2	FTS:ET092DCU	12/31/2021
DX90 S2	FTS:ET092DDU	12/31/2021
DX90 S2	FTS:ET092SCU	12/31/2021
LT20	FTS:LT20JFF1U	12/31/2016
LT20	FTS:LT20JFH1U	12/31/2016
LT20	FTS:LT20JSD1U	12/31/2016
LT20	FTS:LT20JSF1U	12/31/2016
LT20	FTS:LT20JSH1U	12/31/2016
LT20 S2	FTS:LT20S2JNXU	12/31/2021

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Model	Part Number	End of Support Date
LT20 S2	FTS:LT21S2JFI1U	12/31/2021
LT20 S2	FTS:LT21S2JSI1U	12/31/2021
LT40	FTS:LT40JFF1U	12/31/2019
LT40	FTS:LT40JSF1U	12/31/2019
LT40 S2	FTS:LT40S2JNXU	12/31/2021
LT40 S2	FTS:LT4RS2JF11U	12/31/2021
LT60	FTS:LT60JFF1U	12/31/2016
LT60 S2	FTS:LT60S2JNXU	12/31/2021
SX05 S2	S26361-K1685-V106	6/30/2025

Model	Part Number	End of Support Date
AF250		6/30/2023
AF250 Disk Shelf		6/30/2023
AF250 S2	FTS:ET252CU	3/31/2025
AF250 S2 Disk Shelf	FTS:ETVEADAU	3/31/2025
AF650		6/30/2023
AF650 Disk Shelf		6/30/2023
AF650 S2	FTS:ET652SAU	3/31/2025
AF650 S2 Disk Shelf	FTS:ETQEADAU	3/31/2025
DX100 S3	FTS:ET103*	12/31/2022
DX100 S4	FTS:ET104*	3/31/2025
DX200 S3	FTS:ET203*	12/31/2022
DX200 S4	FTS:ET204*	3/31/2025
DX200F	FTS:ET203CF*	6/30/2019
DX500 S3	FTS:ET053*	6/30/2023
DX500 S4	FTS:ET054*	3/31/2025
DX60 S3	FTS:ET063*	12/31/2022
DX60 S4	FTS:ET064*	3/31/2025
DX600 S3	FTS:ET603*	6/30/2023
DX600 S4	FTS:ET604SAU	3/31/2025
DX8700 S2	FTS:ET872SAU*	12/31/2022
DX8700 S3	FTS:FER1-N	6/30/2024
DX8900 S3	FTS:FER2-N	6/30/2024
JX40	FTS:ETJX*	6/30/2020
JX60	FTS:ETJX60-EXP	3/31/2023

Learn more about the Fujitsu America, Inc. End of Service Life Policy http://www.fujitsu.com/us/support/products/computing/server-storage/eosl/products/

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