









# ASSURANCE PROGRAM

## Service Part Numbers: Mid-Volume Production

Mid-Volume Production Scanners (Current Models)				
Model	Type	Plan	Description	Fujitsu Part Number
fi-6800	1YR UPGRADE	Silver	1 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-12-SILV-6800
fi-6800	1YR UPGRADE	Gold	1 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-12-GOLD-6800
fi-6800	1YR UPGRADE	Platinum	1 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-12-PLAT-6800
fi-6800	2YR UPGRADE	Bronze	2 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-24-BRZE-6800
fi-6800	2YR UPGRADE	Silver	2 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-24-SILV-6800
fi-6800	2YR UPGRADE	Gold	2 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-24-GOLD-6800
fi-6800	2YR UPGRADE	Platinum	2 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-24-PLAT-6800
fi-6800	3YR UPGRADE	Bronze	3 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-36-BRZE-6800
fi-6800	3YR UPGRADE	Silver	3 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-36-SILV-6800
fi-6800	3YR UPGRADE	Gold	3 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-36-GOLD-6800
fi-6800	3YR UPGRADE	Platinum	3 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-36-PLAT-6800
fi-6800	4YR UPGRADE	Bronze	4 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-48-BRZE-6800
fi-6800	4YR UPGRADE	Silver	4 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-48-SILV-6800
fi-6800	4YR UPGRADE	Gold	4 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-48-GOLD-6800
fi-6800	4YR UPGRADE	Platinum	4 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-48-PLAT-6800
fi-6800	5YR UPGRADE	Bronze	5 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-60-BRZE-6800
fi-6800	5YR UPGRADE	Silver	5 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-60-SILV-6800
fi-6800	5YR UPGRADE	Gold	5 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-60-GOLD-6800
fi-6800	5YR UPGRADE	Platinum	5 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-60-PLAT-6800
fi-6800	1YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	REN-12-BRZE-6800
fi-6800	1YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-SILV-6800
fi-6800	1YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	REN-12-GOLD-6800
fi-6800	1YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	REN-12-PLAT-6800
fi-6800	2YR RENEWAL	Bronze	2 Year Renewal, Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	REN-24-BRZE-6800
fi-6800	2YR RENEWAL	Silver	2 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-24-SILV-6800
fi-6800	2YR RENEWAL	Gold	2 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	REN-24-GOLD-6800
fi-6800	2YR RENEWAL	Platinum	2 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	REN-24-PLAT-6800
fi-5950	1YR UPGRADE	Silver	1 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-12-SILV-5950
fi-5950	1YR UPGRADE	Gold	1 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-12-GOLD-5950
fi-5950	1YR UPGRADE	Platinum	1 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-12-PLAT-5950
fi-5950	2YR UPGRADE	Bronze	2 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-24-BRZE-5950
fi-5950	2YR UPGRADE	Silver	2 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-24-SILV-5950
fi-5950	2YR UPGRADE	Gold	2 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-24-GOLD-5950
fi-5950	2YR UPGRADE	Platinum	2 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-24-PLAT-5950
fi-5950	3YR UPGRADE	Bronze	3 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-36-BRZE-5950
fi-5950	3YR UPGRADE	Silver	3 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-36-SILV-5950
fi-5950	3YR UPGRADE	Gold	3 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-36-GOLD-5950
fi-5950	3YR UPGRADE	Platinum	3 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-36-PLAT-5950
fi-5950	4YR UPGRADE	Bronze	4 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-48-BRZE-5950
fi-5950	4YR UPGRADE	Silver	4 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-48-SILV-5950
fi-5950	4YR UPGRADE	Gold	4 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-48-GOLD-5950
fi-5950	4YR UPGRADE	Platinum	4 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-48-PLAT-5950
fi-5950	5YR UPGRADE	Bronze	5 Year Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	UP-60-BRZE-5950
fi-5950	5YR UPGRADE	Silver	5 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	UP-60-SILV-5950
fi-5950	5YR UPGRADE	Gold	5 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	UP-60-GOLD-5950
fi-5950	5YR UPGRADE	Platinum	5 Year Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	UP-60-PLAT-5950
fi-5950	1YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	REN-12-BRZE-5950
fi-5950	1YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-SILV-5950
fi-5950	1YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	REN-12-GOLD-5950
fi-5950	1YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	REN-12-PLAT-5950
fi-5950	2YR RENEWAL	Bronze	2 Year Renewal, Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	REN-24-BRZE-5950
fi-5950	2YR RENEWAL	Silver	2 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-24-SILV-5950
fi-5950	2YR RENEWAL	Gold	2 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	REN-24-GOLD-5950
fi-5950	2YR RENEWAL	Platinum	2 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM p/a + Accidental Damage Cover	REN-24-PLAT-5950
Mid-Volume Production Scanner Addon Services				
Model	Type	Plan	Description	Fujitsu Part Number
fi-6800 & fi-5950	ADDON		1 Preventative Maintenance Visit For Mid-Vol Production Scanner (See Service Descriptions for scope of work)	PM-1-MVP
fi-6800 & fi-5950	ADDON		2 Preventative Maintenance Visits For Mid-Vol Production Scanner (See Service Descriptions for scope of work)	PM-2-MVP
fi-6800 & fi-5950	ADDON		3 Preventative Maintenance Visits For Mid-Vol Production Scanner (See Service Descriptions for scope of work)	PM-3-MVP
fi-6800 & fi-5950	ADDON		1 Reactive Maintenance Visit for Mid-Vol Production Scanner (Same Scope of work as PM, but to apply immediately)	RM-1-MVP
fi-6800 & fi-5950	ADDON		Installation Service for 1 Mid-Volume Production Scanner - Within 7 days	IS-1-MVP
fi-6800 & fi-5950	ADDON		Express Installation Service for 1 Mid-Volume Production Scanner - Within 1-2 days	XS-1-MVP
fi-6800 & fi-5950	ADDON		Inspection service prior to placing a MVP scanner with unknown service history or long expired service, onto a Service Plan	PCI-1-MVP
fi-6800 & fi-5950	ADDON		Add to a 12 month service plan for a MVP scanner to uplift the SLA to 4 Hour Response + 4 Hour Fix (Current & Discontinued Models)	AS-12-544-MVP
fi-6800 & fi-5950	ADDON		Add to a 36 month service plan for a MVP scanner to uplift the SLA to 4 Hour Response + 4 Hour Fix (Current & Discontinued Models)	AS-36-544-MVP

### Other Products (Current Models)

Model	Type	Plan	Description	Fujitsu Part Number
fi-5000N				
fi-5000N	3YR UPGRADE	Bronze	3 Year Advance Exchange Service, within 1-2 days (Permanent Exchange)	UP-36-BRZE-5000N
fi-60F				
fi-60F	3YR UPGRADE	Bronze	3 Year Advance Exchange Service, within 1-2 days (Permanent Exchange)	UP-36-BRZE-60F

# ASSURANCE PROGRAM

## Service Part Numbers: Discontinued Models

Workgroup, Dept & Network Scanners (Discontinued Models)				
Model	Type	Plan	Description	Fujitsu Part Number
fi-5110C	1 YR RENEWAL	Bronze	1 Year Renewal, Advance Exchange Service, within 1-2 days (Permanent Exchange)	REN-12-BRZE-5110C
fi-5110C	1 YR RENEWAL	Silver	1 Year Renewal, Advance Exchange PLUS Service, within 1-2 days, Customers original scanner returned after repair	REN-12-SILV-5110C
fi-5110C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Response	REN-12-GOLD-5110C
fi-5110C	1 YR RENEWAL	Platinum	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix + Accidental Damage	REN-12-PLAT-5110C
fi-5120C & fi-5220C	1 YR RENEWAL	Bronze	1 Year Renewal, Advance Exchange Service, within 1-2 days (Permanent Exchange)	REN-12-BRZE-5x20C
fi-5120C & fi-5220C	1 YR RENEWAL	Silver	1 Year Renewal, Advance Exchange PLUS Service, within 1-2 days, Customers original scanner returned after repair	REN-12-SILV-5x20C
fi-5120C & fi-5220C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Response	REN-12-GOLD-5x20C
fi-5120C & fi-5220C	1 YR RENEWAL	Platinum	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix + Accidental Damage	REN-12-PLAT-5x20C
fi-5530C	1 YR RENEWAL	Bronze	1 Year Renewal, Advance Exchange Service, within 1-2 days (Permanent Exchange)	REN-12-BRZE-5530C
fi-5530C	1 YR RENEWAL	Silver	1 Year Renewal, Advance Exchange PLUS Service, within 1-2 days, Customers original scanner returned after repair	REN-12-SILV-5530C
fi-5530C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Response	REN-12-GOLD-5530C
fi-5530C	1 YR RENEWAL	Platinum	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix + Accidental Damage	REN-12-PLAT-5530C
fi-600NS	1 YR RENEWAL	Bronze	1 Year Renewal, Advance Exchange Service, within 1-2 days (Permanent Exchange)	REN-12-BRZE-600NS
fi-600NS	1 YR RENEWAL	Silver	1 Year Renewal, Advance Exchange PLUS Service, within 1-2 days, Customers original scanner returned after repair	REN-12-SILV-600NS
fi-600NS	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Response	REN-12-GOLD-600NS
fi-600NS	1 YR RENEWAL	Platinum	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix + Accidental Damage	REN-12-PLAT-600NS
fi-4340C	1 YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response	REN-12-BRZE-4340C
fi-4340C	1 YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix	REN-12-SILV-4340C
fi-4340C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-GOLD-4340C
fi-4340C	1 YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM + Accidental Damage Cover	REN-12-PLAT-4340C

Low-Volume Production Scanners (Discontinued Models)				
Model	Type	Plan	Description	Fujitsu Part Number
fi-5650C	1 YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response	REN-12-BRZE-5650C
fi-5650C	1 YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix	REN-12-SILV-5650C
fi-5650C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-GOLD-5650C
fi-5650C	1 YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM + Accidental Damage Cover	REN-12-PLAT-5650C
fi-5750C	1 YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response	REN-12-BRZE-5750C
fi-5750C	1 YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix	REN-12-SILV-5750C
fi-5750C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-GOLD-5750C
fi-5750C	1 YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM + Accidental Damage Cover	REN-12-PLAT-5750C

Mid-Volume Production Scanners (Discontinued Models)				
Model	Type	Plan	Description	Fujitsu Part Number
fi-4860C2	1 YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	REN-12-BRZE-4860C2
fi-4860C2	1 YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-SILV-4860C2
fi-4860C2	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	REN-12-GOLD-4860C2
fi-4860C2	1 YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM + Accidental Damage Cover	REN-12-PLAT-4860C2
fi-5900C	1 YR RENEWAL	Bronze	1 Year Renewal, Onsite Service, Engineer with Parts, NBD Response + 1PM p/a	REN-12-BRZE-5900C
fi-5900C	1 YR RENEWAL	Silver	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 1 x PM p/a	REN-12-SILV-5900C
fi-5900C	1 YR RENEWAL	Gold	1 Year Renewal, Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 2 x PM p/a	REN-12-GOLD-5900C
fi-5900C	1 YR RENEWAL	Platinum	1 Year Renewal Onsite Service, Engineer with Parts, 8Hr Resp + 8Hr Fix, Incl. 3 x PM + Accidental Damage Cover	REN-12-PLAT-5900C

Note:

- Upgrades are only valid on brand new scanners that are covered by their original product warranty. They should be purchased at time of scanner purchase or within 30 days.
- Renewals are available for scanners that are no longer covered by their original product warranty or at expiration of a service plan.



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