Product End of Sale Announcement
Select HP VCX Licenses

KEY DATES

End of Sale Announcement Date: Feb 28th , 2015
Planned End of Sale Date: May 31st , 2015

HP Product End of Sale Announcement

HP will End of Sale of the following Software Licenses on May 31st, 2015:

End of Sale Products (EoS May 31st, 2015)	
Product Targeted for EoS	**Product Description**
JE441BAE	HP VCX IP Msg 7.1/8.0 to 9.x Upg E-LTU
JE443BAE	HP VCX IPT IP Msg 9.x LPAR Upg E-LTU
JE444BAE	HP VCX Third Party IP Phone E-LTU
JE435BAE	HP VCX Desk Comm Sft Phone E-LTU
JE436BAE	HP VCX DtpCom OutlkEd Stdln Sft Ph E-LTU
JE437BAE	HP VCX Dtp Com Outlk Ed Sft Ph Upg E-LTU
JE438BAE	HP VCX IPT/Call Proc 9.x Srvr E-LTU
JE439BAE	HP VCX IPT/Cal Prc 7.1-9.x Upg Svr E-LTU
JE440BAE	HP VCX IPT & IP Messaging 9.x Srvr E-LTU
JE427BAE	HP VCX Business/Standard IP Phone E-LTU (Electronic License to Use)
JE428BAE	HP VCX CDR 9.x Server E-LTU (Electronic License to Use)
JE429BAE	HP VCX CDR 7.1 to 9.x Upgrade Server E-LTU (Electronic License to Use)
JE430BAE	HP VCX Data (Authentication and Directory) 9.x Server E-LTU (Electronic License to Use)
JE431BAE	HP VCX (Authentication and Directory) 7.1/9.x Upgrade Server E-LTU (Electronic License to Use)
JE432BAE	HP VCX IP Messaging/GVMCS 9.x Server E-LTU (Electronic License to Use)
JE433BAE	HP VCX IP Msg 7.1 to 9.x Srvr Upg E-LTU
JE293A	HP VCX Call Record Srvr Lic
JE280BAE	HP VCX IPCALLP Server E-LTU
JE281BAE	HP VCX IP Comm Server E-LTU
JE282BAE	HP VCX IP Messaging Server E-LTU
JE286BAE	HP VCX 7111 CallP FXS Port E-LTU
JE287BAE	HP VCX 3rd Party IP Phone E-LTU

End of Sale Products (EoS May 31st, 2015)	
Product Targeted for EoS	Product Description
JE290BAE	HP VCX IPCallP Basic Phone E-LTU
JE294BAE	HP VCX Auth Dir Per Srvr E-LTU
JE298BAE	HP VCX V6000 2FXS2STDPhn2IPM E-LTU
JE299BAE	HP VCX 6100 2STDPhn2IPM E-LTU
JE300BAE	HP Telecommuting Mod 10 User E-LTU
JE301BAE	HP VCX 7310 IP Messaging Seat E-LTU
JE322BAE	HP 1 Session Audio Conference E-LTU
JE418BAE	HP VCX V6000 IPT/Msg 9.x E-LTU
JE419BAE	HP VCX V6000 IPT/Msg 7.1-9.x Upg E-LTU
JE420BAE	HP VCX V6100 IPT/Msg 9.x E-LTU
JE421BAE	HP VCX V6100 IPT/Msg 7.1-9.x Upg E-LTU
JE422BAE	HP VCX ACD Agent E-LTU
JE288BAE	HP VCX 3Com Softphone E-LTU
JE289BAE	HP VCX 7210 CallP Standard Phone E-LTU

Recommended Replacement Products

- For Bundle SKUs there is no replacement being offered.
- For non-bundle license SKUs with no equivalent, there is no replacement being offered.

Warranty Information

For warranty and support information, please refer to the below link:
www.hp.com/networking/warranty

Frequently Asked Questions

➢ **Does this announcement affect any other VCX EoS communications?**
No, This announcement reflects only the listed license part numbers in this notice. Please note that this announcement does not apply to IBM servers and IBM iSeries servers. The support dates in this announcement are not related to previous IBM server and iSeries communications.

➢ **Is HP getting out of the voice/UC business?**
No, HP has launched new Microsoft Lync solutions (including Lync Optimized IP Phones, Lync Gateways and Lync Survivable Branch Appliances) based on HP's leading MSR Router portfolio and Microsoft Lync UCOIP certifications. The HP UC&C strategy remains to be the preferred UC&C infrastructure provider by delivering integrated UC&C solutions with market leading, best in class, UC&C Alliance Partners such as Microsoft.

➢ **Is there a different support phone number to call for VCX software or licenses?**
No. The standard support process will continue to be used.

➢ **What happens with a customer who still has VCX equipment, requiring VCX License support?**
HP TS will continue to provide VCX support based on the service contract stipulations and customer entitlement, please contact your partner or HP Support rep for more details. VCX Licenses will not follow the traditional post HPN End of Sale support process, they will be supported until your existing VCX service contract expires.

➢ **Who do I contact if I have a question about my service contract renewal?**
- If you purchased your service through a partner, contact your partner and they will contact HP.
- If you purchased your service directly from HP, contact your contract administrator identified on your original service quote or on the renewal quote.

➢ **Can I still call and have my VCX licenses transferred from one hardware to another hardware platform?**
- If you purchased your service through a partner, contact your partner and they will contact HP.
- If the product is registered with HP and there is legitimate case for license transfer, HP may not sell any new licenses, but on a case by case basis may be able to provide guidance on license transfers.
- No support services to provide on site license transfers is available