

Technical Service Bulletin (TSB)
Sunglass Holder Won't Stay Closed

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|---------------------------|--|------------------------------|---------------|------------------|-----------|
| REFERENCE: | TSB: 23-039-23 REV. A GROUP 23 - Body | Date: | July 14, 2023 | REVISION: | 23-039-23 |
| VEHICLES AFFECTED: | 2022 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles built on or before September 26, 2022 (MDH 0926XX) equipped with a Mini Overhead Console (Sales Code CUD). | MARKET APPLICABILITY: | | | |
| CUSTOMER SYMPTOM: | Sunglass storage bin won't stay closed. | | | | |
| CAUSE: | Track length was designed too long. | | | | |

This bulletin supersedes Technical Service Bulletin (TSB) 23-039-23, date of issue March 24, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include updated RSU number, LOP, spare parts and Repair Procedure.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) ****23-211, date of issue July 14, 2023****. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves replacing the overhead console sunglass storage bin.

CLAIMS DATA:

| Labor Operation No: | Labor Description | Skill Category | Labor Time |
|---------------------|---|---------------------------------|------------|
| **23-14-02-9A | Overhead Console Sun-glass Storage Bin - Replace (0 - Introduction) | 6 - Electrical and Body Systems | 0.4 Hrs.** |
| Failure Code | ZZ | Service Action | |

SPARE PARTS:

| Qty | Part No. | Description | Notes |
|----------|------------|--|--|
| **1 (AR) | 7SJ64TX7AA | Bin, Storage | Global Black - TX7 |
| 1 (AR) | 7SJ64DX8AA | Bin, Storage | Piano Black - DX8 |
| (AR) | 04773427AB | Weatherstrip Lubricant Unique Krytox (synthetic fluorinated lubricant) | Each bottle of weatherstrip lubricant will service four vehicles.** |

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

- **Remove the overhead console. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 23 - Body / Interior / Console, Overhead, Front / Removal.

NOTE: Care must be taken when handling the Intrusion Transceiver Module (ITM) while attached to the backplate.

- Unsnap and remove the main bezel from the backplate (Fig. 1) .

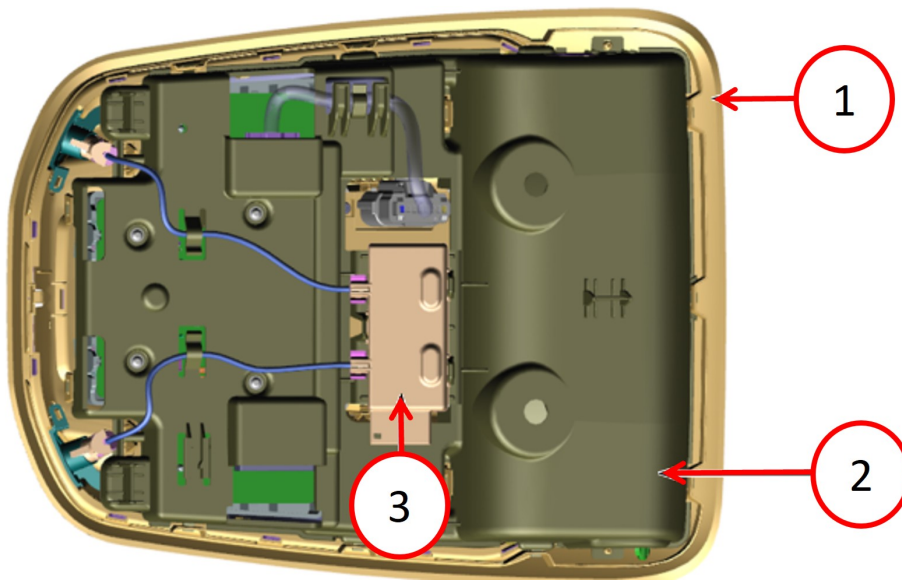


Fig. 1
Main Bezel Assembly

- 1 - Main Bezel
2 - Backplate
3 - ITM

3. Disengage the sunglass storage bin spring from the backplate (Fig. 2) .

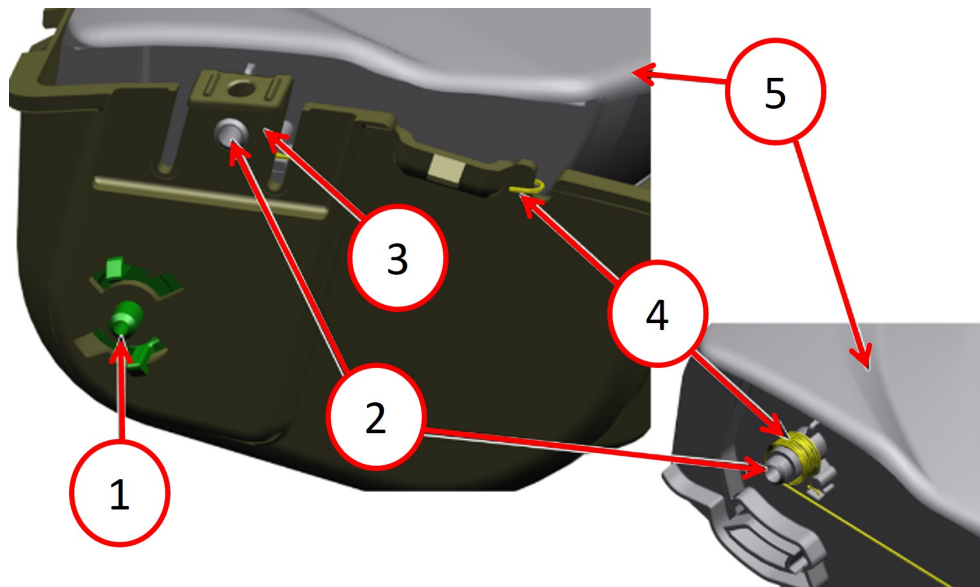


Fig. 2
Sunglass Storage Bin Assembly

- 1 - Labyrinth Pin
- 2 - Pivot Pin
- 3 - Backplate
- 4 - Sunglass Storage Bin Spring
- 5 - Sunglass Storage Bin

4. Disengage the sunglass storage bin pivot pins and remove the sunglass bin from the backplate (Fig. 2) . **Discard the sunglass storage bin.**
5. Using Mopar lubricant P/N 04773427AB, grease the backplate latch hole, inside of spring and guide rail on the **new sunglass storage bin** (Fig. 3) .

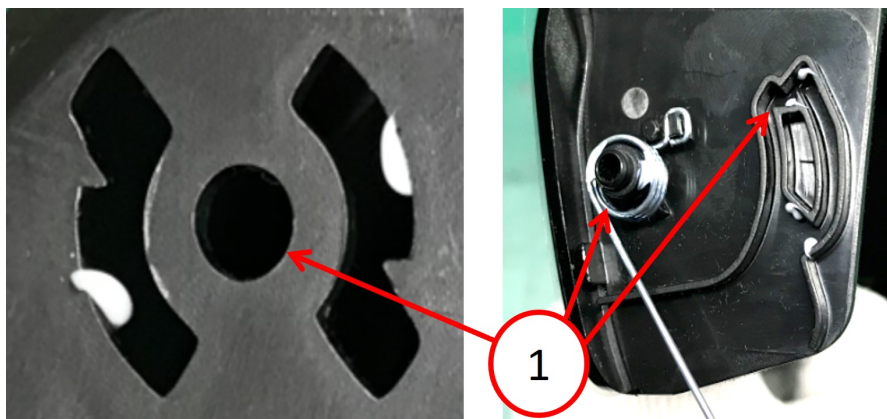


Fig. 3
Areas To Apply Lubricant

- 1 - Backplate Latch Hole, Inside Of Spring And Guide Rail

6. Install the new sunglass storage bin by engaging the sunglass storage bin pivot pins into the backplate (Fig. 2) .
7. Install the sunglass storage bin spring on the backplate (Fig. 2) .
8. Install the main bezel on the backplate (Fig. 1) .

9. Install the overhead console. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 23 - Body / Interior / Console, Overhead, Front / Installation.
10. Cycle the storage bin to verify proper operation.**

POLICY:

Reimbursable within the provisions of the warranty.

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