



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 20-JUN-2005
Repository:
Reference No.: 10125769

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: FT LAUDERDALE State: FL Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 6/27/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at Bottom of windshield on driver's side: 11.NLM83W9N [REDACTED]
Make: LINCOLN Model: TOWN CAR Model Year: 1992
Date Purchased: 10-JAN-05 Dealer's Name and Telephone Number:
Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: REAR WHEEL DRIVE
Vehicle Component Code: 110000 ELECTRICAL SYSTEM
Multiple Failure: 1

FAILED COMPONENT (S)/PART(S) INFORMATION

Incident Date(s): 18-JUN-2005 Failure Mileage: 141463 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please identify in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: Number of Deaths: Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT: FRIDAY NIGHT AT 1:00AM CALLERS CAR BURNED UP. HE HAD NO PROBLEM THAT DAY WITH THE CAR. DEALER OR MANUFACTURER HAVE NOT BEEN CONTACTED YET. CALLER DID NOT KNOW WHAT STARTED THE FIRE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I PARKED CAR ABOUT 90 PM WENT TO MY BED AT ABOUT 10 TO 1 IN THE MORNING, I WAS AROUSED FROM SLEEP BY MY NEIGHBOR WHO MY CAR WAS ON FIRE. MAN SAID HE CALLED FIRE DEPARTMENT BECAUSE HE SAW FIRE ON LEAVE END OF LEFT FRONT TIRE WITH SPOKS COMING OUT. HE WOULD NOT GIVE HIS NAME.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. DEPARTMENT OF TRANSPORTATION

National High Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

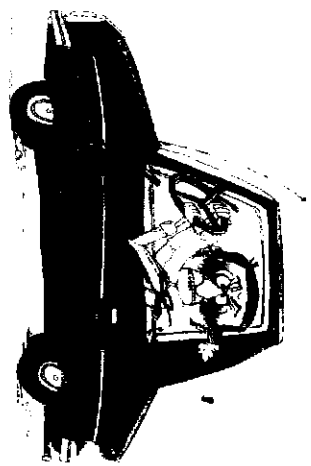
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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