



**State of Rhode Island  
Department of Administration / Division of Purchases  
One Capitol Hill, Providence, Rhode Island 02908-5855  
Tel: (401) 574-8100 Fax: (401) 574-8387**

**Solicitation Information  
07/23/18**

**ADDENDUM# 1**

**RFQ #7594615**

**TITLE: Cisco Smartnet Support - CCRI**

**Bid Closing Date & Time: August 8, 2018 at 10:30 AM (EST)**

---

**Notice to Vendors**

**Attached are vendor questions with State responses. No further questions will be answered. Bid closing date and time was also changed to August 8, 2018 at 10:30 AM (EST) to allow more time for vendor responses.**

---

**Talia Haley  
Buyer I**

*Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.*

**Vendor Questions with State Responses for RFQ #7594615 Cisco Smartnet Support – CCRI**

Question 1: Serial number or instance number or the current contract number for the below lines:

2

27-41

54-56

65

70

73

74

78-83

89-94?

Answer to question 1: Please see attached specifications attached on pages 3-5 clarifying level 1 support SKU and level 1 mfg SLA.

# Community College of Rhode Island

2018-19 Smartnet Support

Line Item	Manufacturer	Model	Serial #	Qty	Level 1 Support SKU	Level 1 Mfg SLA
1	Cisco Systems, Inc.	AIR-CAP3702I-ABULK	FTX1829768V	1	CON-SNT-C372IAB	8x5xNBD Parts
2	Cisco Systems, Inc.	AIR-CAS-12KC-K9		1	CON-ECMU-A12KCK9	Software Support w/Upgrades
3	Cisco Systems, Inc.	AIR-CT8510-100-K9Z	E2YV784	1	CON-SNTP-AIRC8510	24x7x4 Parts
4	Cisco Systems, Inc.	AIR-CT8510-100-K9Z	E2YV785	1	CON-SNTP-AIRC8510	24x7x4 Parts
5	Cisco Systems, Inc.	AIR-CT8510-100-K9Z	E2YV790	1	CON-SNTP-AIRC8510	24x7x4 Parts
6	Cisco Systems, Inc.	AIR-CT8510-100-K9Z	E2YV793	1	CON-SNTP-AIRC8510	24x7x4 Parts
7	Cisco Systems, Inc.	AIR-CT8510-100-K9Z	E2YV803	1	CON-SNTP-AIRC8510	24x7x4 Parts
8	Cisco Systems, Inc.	AIR-CT8510-HA-K9Z	E2YV786	1	CON-SNTP-AIRCT85	24x7x4 Parts
9	Cisco Systems, Inc.	AIR-CT8510-HA-K9Z	E2YV791	1	CON-SNTP-AIRCT85	24x7x4 Parts
10	Cisco Systems, Inc.	AIR-CT8510-HA-K9Z	E2YV792	1	CON-SNTP-AIRCT85	24x7x4 Parts
11	Cisco Systems, Inc.	AIR-CT8510-HA-K9Z	E2YV836	1	CON-SNTP-AIRCT85	24x7x4 Parts
12	Cisco Systems, Inc.	AIR-CT8510-HA-K9Z	E2YV849	1	CON-SNTP-AIRCT85	24x7x4 Parts
13	Cisco Systems, Inc.	AIR-MSE-3355-K9	KQ1XR48	1	CON-SNT-MSE3355	8x5xNBD Parts
14	Cisco Systems, Inc.	ASA5505-50-BUN-K9	JMX1834403B	1	CON-SNT-AS5B50K9	8x5xNBD Parts
15	Cisco Systems, Inc.	ASA5505-50-BUN-K9	JMX1834403H	1	CON-SNT-AS5B50K9	8x5xNBD Parts
16	Cisco Systems, Inc.	ASA5505-50-BUN-K9	JMX1834Z013	1	CON-SNT-AS5B50K9	8x5xNBD Parts
17	Cisco Systems, Inc.	ASA5505-50-BUN-K9	JMX1834Z017	1	CON-SNT-AS5B50K9	8x5xNBD Parts
18	Cisco Systems, Inc.	ASA5505-BUN-K9	JMX200340MM	1	CON-SNT-AS5BUNK9	8x5xNBD Parts
19	Cisco Systems, Inc.	ASA5505-BUN-K9	JMX200340R6	1	CON-SNT-AS5BUNK9	8x5xNBD Parts
20	Cisco Systems, Inc.	ASA5505-BUN-K9	JMX200340R7	1	CON-SNT-AS5BUNK9	8x5xNBD Parts
21	Cisco Systems, Inc.	ASA5505-BUN-K9	JMX2003Z08B	1	CON-SNT-AS5BUNK9	8x5xNBD Parts
22	Cisco Systems, Inc.	ASR1001	SSI1701004K	1	CON-SNT-CASR1001	8x5xNBD Parts
23	Cisco Systems, Inc.	ASR1001	SSI1716000W	1	CON-SNT-CASR1001	8x5xNBD Parts
24	Cisco Systems, Inc.	BE6K-ST-BDL-K9=	FCH1920V2AE	1	CON-SNT-BE6KSTBD	8x5xNBD Parts
25	Cisco Systems, Inc.	CISCO1921-SEC/K9	FJC1926E0H1	1	CON-SNT-1921SEC	8x5xNBD Parts
26	Cisco Systems, Inc.	CISCO2911-V/K9	FJC1931A2CB	1	CON-SNT-2911V	8x5xNBD Parts
27	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
28	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
29	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
30	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
31	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
32	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
33	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
34	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
35	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
36	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
37	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
38	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
39	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
40	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
41	Cisco Systems, Inc.	CS-KIT-K9		1	CON-ECDN-CSKITK9	8x5xNBD Parts
42	Cisco Systems, Inc.	CTS-CAM-P60	FTT2124005E	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
43	Cisco Systems, Inc.	CTS-CAM-P60	FTT212400J5	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
44	Cisco Systems, Inc.	CTS-CAM-P60	FTT212400K5	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
45	Cisco Systems, Inc.	CTS-CAM-P60=	FTT212400J6	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
46	Cisco Systems, Inc.	CTS-CAM-P60=	FTT2141017E	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
47	Cisco Systems, Inc.	CTS-CAM-P60=	FTT2141017G	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
48	Cisco Systems, Inc.	CTS-CAM-P60=	FTT2141017O	1	CON-ECDN-CTSCAM60	8x5xNBD Parts
49	Cisco Systems, Inc.	CTS-CTRL-DVX-10	FOC1924NB78	1	CON-ECDN-CTLDV10	8x5xNBD Parts
50	Cisco Systems, Inc.	CTS-CTRL-DVX-10	FOC1924NBU1	1	CON-ECDN-CTLDV10	8x5xNBD Parts
51	Cisco Systems, Inc.	CTS-MIC-CLNG-G2	FTT2125001L	1	CON-ECDN-CTSMICG2	8x5xNBD Parts
52	Cisco Systems, Inc.	CTS-MIC-CLNG-G2	FTT2125001M	1	CON-ECDN-CTSMICG2	8x5xNBD Parts
53	Cisco Systems, Inc.	CTS-MIC-CLNG-G2	FTT2125001Q	1	CON-ECDN-CTSMICG2	8x5xNBD Parts
54	Cisco Systems, Inc.	CTS-MIC-CLNG-G2=		1	CON-SNT-CTS-MICC	8x5xNBD Parts
55	Cisco Systems, Inc.	CTS-MIC-CLNG-G2=		1	CON-SNT-CTS-MICC	8x5xNBD Parts
56	Cisco Systems, Inc.	CTS-MX300-K9		1	CON-ECDN-CTSMX300	8x5xNBD Parts
57	Cisco Systems, Inc.	CTS-SX10-K9	FTT192500Y6	1	CON-ECDN-CTSSX10	8x5xNBD Parts
58	Cisco Systems, Inc.	CTS-SX10-K9	FTT194400GX	1	CON-ECDN-CTSSX10	8x5xNBD Parts
59	Cisco Systems, Inc.	CTS-SX80-IP60-K9	FCZ2144D0G8	1	CON-ECDN-CTSSX860	8x5xNBD Parts

60	Cisco Systems, Inc.	CTS-SX80-IP60-K9	FCZ2144D0GF	1	CON-ECDN-CTSSX860	8x5xNBD Parts
61	Cisco Systems, Inc.	CTS-SX80-IP60-K9	FCZ2144D0GL	1	CON-ECDN-CTSSX860	8x5xNBD Parts
62	Cisco Systems, Inc.	CTS-SX80-IPST60-K9	FTT2125X011	1	CON-ECDN-SX80IP60	8x5xNBD Parts
63	Cisco Systems, Inc.	CTS-SX80-IPST60-K9	FTT2125X012	1	CON-ECDN-SX80IP60	8x5xNBD Parts
64	Cisco Systems, Inc.	CTS-SX80-IPST60-K9	FTT2125X013	1	CON-ECDN-SX80IP60	8x5xNBD Parts
65	Cisco Systems, Inc.	CUIC-SP-BASE-K9		1	CON-ECMU-SPBASEK9	Software Support w/Upgrades
66	Cisco Systems, Inc.	CUIC-SP-PHY-SVR	6231J313026	1	ECMU	Software Support w/Upgrades
67	Cisco Systems, Inc.	CUIC-SP-PHY-SVR	6231J47E498	1	ECMU	Software Support w/Upgrades
68	Cisco Systems, Inc.	CUIC-SP-PHY-SVR	6231J64B9A5	1	ECMU	Software Support w/Upgrades
69	Cisco Systems, Inc.	CUIC-SP-PHY-SVR	6231J4D4D2B	1	ECMU	Software Support w/Upgrades
70	Cisco Systems, Inc.	CUWL-STD-K9		1	CON-ECMU-CUWLSTK9	Software Support w/Upgrades
71	Cisco Systems, Inc.	DS-C9148-16P-K9	AMS15170523	1	CON-SNT-C48	8x5xNBD Parts
72	Cisco Systems, Inc.	DS-C9148-16P-K9	AMS15250172	1	CON-SNT-C48	8x5xNBD Parts
73	Cisco Systems, Inc.	LIC-UWL-STD-SLED-A		75	CON-ECMU-SSLEDA	Software Support w/Upgrades
74	Cisco Systems, Inc.	L-PI2X-AS-500		1	CON-ECMU-PI2XASSH	Software Support w/Upgrades
75	Cisco Systems, Inc.	N20-B6625-2	QCI1540A2T1	1	CON-SNT-B66252	8x5xNBD Parts
76	Cisco Systems, Inc.	N20-B6625-2	QCI1540A7MD	1	CON-SNT-B66252	8x5xNBD Parts
77	Cisco Systems, Inc.	N20-C6508	FOX1535GV3L	1	CON-SNT-2C6508	8x5xNBD Parts
78	Cisco Systems, Inc.	N2248TP-E-FA-BUN		1	CON-SNT-2248EFA	8x5xNBD Parts
79	Cisco Systems, Inc.	N2248TP-E-FA-BUN		1	CON-SNT-2248EFA	8x5xNBD Parts
80	Cisco Systems, Inc.	N2248TP-E-FA-BUN		1	CON-SNT-2248EFA	8x5xNBD Parts
81	Cisco Systems, Inc.	N2248TP-E-FA-BUN		1	CON-SNT-2248EFA	8x5xNBD Parts
82	Cisco Systems, Inc.	N2248TP-E-FA-BUN		1	CON-SNT-2248EFA	8x5xNBD Parts
83	Cisco Systems, Inc.	N2248TP-E-FA-BUN		1	CON-SNT-2248EFA	8x5xNBD Parts
84	Cisco Systems, Inc.	N5K-C5548P-FA	SSI15200AJM	1	CON-SNT-C5548P	8x5xNBD Parts
85	Cisco Systems, Inc.	N5K-C5548P-FA	SSI15230G3F	1	CON-SNT-C5548P	8x5xNBD Parts
86	Cisco Systems, Inc.	N5K-C5548P-FA	SSI15230G6D	1	CON-SNT-C5548P	8x5xNBD Parts
87	Cisco Systems, Inc.	N5K-C5548UP-FA	SSI15490268	1	CON-SNT-C5548UP	8x5xNBD Parts
88	Cisco Systems, Inc.	N5K-C5548UP-FA	SSI15500D68	1	CON-SNT-C5548UP	8x5xNBD Parts
89	Cisco Systems, Inc.	R-CBE6K-K9		1	CON-ECMU-RCBE6KK	Software Support w/Upgrades
90	Cisco Systems, Inc.	R-PI20-SW-K9		1	CON-ECMU-PI20SW	Software Support w/Upgrades
91	Cisco Systems, Inc.	R-PI2X-K9		1	CON-ECMU-PI2XK9B	Software Support w/Upgrades
92	Cisco Systems, Inc.	SLASR1-AIS		1	CON-SNT-SLASR1AK	8x5xNBD Parts
93	Cisco Systems, Inc.	SLASR1-AIS		1	CON-SNT-SLASR1AK	8x5xNBD Parts
94	Cisco Systems, Inc.	UCM-10X-UWLSTD		25	CON-ECMU-UCMUWLST	Software Support w/Upgrades
95	Cisco Systems, Inc.	UCSB-B200-M4=	FCH19237B98	1	CON-SNT-B200M4	8x5xNBD Parts
96	Cisco Systems, Inc.	UCS-EZ7-B200-P	FCH1744JK5D	1	CON-SNT-EZ7B200P	8x5xNBD Parts
97	Cisco Systems, Inc.	UCS-EZ7-B200-P	FCH1744JLHX	1	CON-SNT-EZ7B200P	8x5xNBD Parts
98	Cisco Systems, Inc.	UCS-EZ7-B200-P	FCH1744JLHY	1	CON-SNT-EZ7B200P	8x5xNBD Parts
99	Cisco Systems, Inc.	UCS-EZ7-B200-P	FCH1745J879	1	CON-SNT-EZ7B200P	8x5xNBD Parts
100	Cisco Systems, Inc.	UCS-SP-5108-AC2	FOX1922G6VF	1	CON-SNT-SP6508A2	8x5xNBD Parts
101	Cisco Systems, Inc.	UCS-SP7-INFR-FI96	FOX1746G14R	1	CON-SNT-SP7F6296	8x5xNBD Parts
102	Cisco Systems, Inc.	UCS-SP7-INFR-FI96	FOX1746G157	1	CON-SNT-SP7F6296	8x5xNBD Parts
103	Cisco Systems, Inc.	UCS-SP7-SR-B200-P	FCH1744JLCV	1	CON-SNT-SP7B200P	8x5xNBD Parts
104	Cisco Systems, Inc.	UCS-SP7-SR-B200-P	FCH1744JLYY	1	CON-SNT-SP7B200P	8x5xNBD Parts
105	Cisco Systems, Inc.	UCS-SP7-SR-B200-P	FCH1745J8AV	1	CON-SNT-SP7B200P	8x5xNBD Parts
106	Cisco Systems, Inc.	UCS-SP7-SR-B200-P	FCH1745J8QX	1	CON-SNT-SP7B200P	8x5xNBD Parts
107	Cisco Systems, Inc.	UCS-SP8-B-FI96	FOX1920GR3F	1	CON-SNT-FI6296BS	8x5xNBD Parts
108	Cisco Systems, Inc.	UCS-SP8-B-FI96	FOX1921GK8V	1	CON-SNT-FI6296BS	8x5xNBD Parts
109	Cisco Systems, Inc.	UCS-SP-B200M4-BA1	FLM2206021T	1	CON-SNTP-B200BA1	24x7x4 Parts
110	Cisco Systems, Inc.	UCS-SP-B200M4-BA1	FLM22060233	1	CON-SNTP-B200BA1	24x7x4 Parts
111	Cisco Systems, Inc.	UCS-SP-B200M4-B-A1	FLM2103TTH7	1	CON-SNTP-B200BA1	24x7x4 Parts
112	Cisco Systems, Inc.	UCS-SP-B200M4-B-A1	FLM2103TTM9	1	CON-SNTP-B200BA1	24x7x4 Parts
113	Cisco Systems, Inc.	UCS-SP-INFRA-CHSS	FOX1738G0DY	1	CON-SNT-SPINFRAC	8x5xNBD Parts
114	Cisco Systems, Inc.	UCS-SR-B200M4-P	FCH19287URB	1	CON-SNT-SRB2M4P	8x5xNBD Parts
115	Cisco Systems, Inc.	UCS-SR-B200M4-P	FCH19287USG	1	CON-SNT-SRB2M4P	8x5xNBD Parts
116	Cisco Systems, Inc.	UCS-SR-B200M4-P	FCH19287YS3	1	CON-SNT-SRB2M4P	8x5xNBD Parts
117	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0QQ	1	CON-SNT-WSC360C1	8x5xNBD Parts
118	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0QR	1	CON-SNT-WSC360C1	8x5xNBD Parts
119	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0QV	1	CON-SNT-WSC360C1	8x5xNBD Parts
120	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0QW	1	CON-SNT-WSC360C1	8x5xNBD Parts
121	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0R6	1	CON-SNT-WSC360C1	8x5xNBD Parts
122	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0RU	1	CON-SNT-WSC360C1	8x5xNBD Parts

123	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0RY	1	CON-SNT-WSC360C1	8x5xNBD Parts
124	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0S1	1	CON-SNT-WSC360C1	8x5xNBD Parts
125	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0S4	1	CON-SNT-WSC360C1	8x5xNBD Parts
126	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0SG	1	CON-SNT-WSC360C1	8x5xNBD Parts
127	Cisco Systems, Inc.	WS-C3560CPD-8PT-S	FOC1828Y0SP	1	CON-SNT-WSC360C1	8x5xNBD Parts
128	Cisco Systems, Inc.	WS-C3560CX-12PD-S	FOC2103Z1NC	1	CON-SNT-WSC312PD	8x5xNBD Parts
129	Cisco Systems, Inc.	WS-C3750X-48P-L	FDO1704Z0Z4	1	CON-SNT-3750X4PL	8x5xNBD Parts
130	Cisco Systems, Inc.	WS-C3850-48F-S	FCW2108C004	1	CON-SNT-WSC388FS	8x5xNBD Parts
131	Cisco Systems, Inc.	WS-C3850-48P-S	FCW1927C14M	1	CON-SNT-WSC388PS	8x5xNBD Parts
132	Cisco Systems, Inc.	WS-C3850-48P-S	FCW1927C15F	1	CON-SNT-WSC388PS	8x5xNBD Parts
133	Cisco Systems, Inc.	WS-C4500X-16SFP+	JAE17290NWU	1	CON-SNT-WSC16SFX	8x5xNBD Parts
134	Cisco Systems, Inc.	WS-C4500X-16SFP+	JAE17290NXC	1	CON-SNT-WSC16SFX	8x5xNBD Parts
135	Cisco Systems, Inc.	WS-C4500X-16SFP+	JAE17290NXV	1	CON-SNT-WSC16SFX	8x5xNBD Parts
136	Cisco Systems, Inc.	WS-C4500X-16SFP+	JAE17290P18	1	CON-SNT-WSC16SFX	8x5xNBD Parts
137	Cisco Systems, Inc.	WS-C4500X-32SFP+	JAE201001UE	1	CON-SNTP-C45X32SF	24x7x4 Parts
138	Cisco Systems, Inc.	WS-C4500X-32SFP+	JAE201008WZ	1	CON-SNTP-C45X32SF	24x7x4 Parts
139	Cisco Systems, Inc.	WS-C4500X-32SFP+	JAE201008X1	1	CON-SNTP-C45X32SF	24x7x4 Parts
140	Cisco Systems, Inc.	WS-C4500X-32SFP+	JAE201008X2	1	CON-SNTP-C45X32SF	24x7x4 Parts
141	Cisco Systems, Inc.	WS-C4500X-32SFP+	JAE201008XB	1	CON-SNTP-C45X32SF	24x7x4 Parts
142	Cisco Systems, Inc.	WS-C4500X-32SFP+	JAE201008Y2	1	CON-SNTP-C45X32SF	24x7x4 Parts
143	Cisco Systems, Inc.	WS-C4500X-F-32SFP+	JAE17210C0C	1	CON-SNT-C45XF32S	8x5xNBD Parts
144	Cisco Systems, Inc.	WS-C4500X-F-32SFP+	JAE17210C1H	1	CON-SNT-C45XF32S	8x5xNBD Parts
145	Cisco Systems, Inc.	WS-C4500X-F-32SFP+	JAE17210C2K	1	CON-SNT-C45XF32S	8x5xNBD Parts
146	Cisco Systems, Inc.	WS-C4500X-F-32SFP+	JAE17210C2W	1	CON-SNT-C45XF32S	8x5xNBD Parts
147	Cisco Systems, Inc.	WS-C6509-E	SMG1024NMB7	1	CON-SNT-WS-C6509	8x5xNBD Parts