



## PUNJAB INFORMATION TECHNOLOGY BOARD (PITB)

### INVITATION TO BID

Punjab Information Technology Board (PITB), Government of the Punjab, invites bids for the Procurement of:

- i. Hardware/IT Equipment for Punjab Civil Secretariat, Lahore, Under project Titled "IT Based Profiling (ITBP) of Government Employees".
  - ii. Next Generation Firewall for PITB Data Center.
  - iii. Hardware / IT Equipment for the Project Titled "Chief Minister E-Rozgaar Programme".
2. The procurement shall be completed in accordance with the Punjab Procurement Rules 2014, on Single Stage - Two Envelope Bidding Procedure.
  3. The tender documents are available in the office of the undersigned & the same may be obtained subject to the payment of cost of printing and provision of the document which is Rs. 1000/-. Tender Documents are also available at [www.pitb.gov.pk](http://www.pitb.gov.pk) and [www.ppra.punjab.gov.pk](http://www.ppra.punjab.gov.pk) and may be downloaded free of cost.
  4. A single package containing Technical and Financial separate Bids, duly completed, signed, stamped, sealed and in complete conformity with Tender Document should be dropped, in the Tender Box, placed at Reception of the PITB office, 13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B, Ferozpur Road, Lahore, not later than **1500** Hours on last date of submission of bids i.e. **21<sup>st</sup> February, 2018**, and bids shall be opened at **1530** hours on the same date, as per PPRA Rules, 2014.
  5. All bids must be accompanied by Bid Security in complete conformity of the clause "Bid Security" of the prescribed tender document, as per Rule-27 of PPRA Rules, 2014. Bids which are incomplete, not sealed, not signed and stamped, late or submitted by other than specified mode will not be considered.
  6. Income/Sales tax registration certificate and other documents as mentioned in Tender Document must accompany the bids.

**Note:** PITB management may reject all bids or proposals at any time prior to the acceptance of a bid or proposal, as provided under Rule-35 of Punjab Procurement Rules, 2014.

Director (Development & Procurement)  
Punjab Information Technology Board

13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B, Ferozpur Road Lahore.

Ph: (042) 35880062, Fax (042) 99232123 Web: [www.pitb.gov.pk](http://www.pitb.gov.pk)

**IPL-1494**

# Tender Document

Tender No. 207022018-2

**Procurement of Hardware/ IT Equipment for Punjab Civil Secretariat, Lahore under the project titled "IT Based Profiling (ITBP) of Government Employees"**



## **Punjab Information Technology Board (PITB)**

11<sup>th</sup> Floor, Arfa Software Technology Park (ASTP),

346-B, Ferozpur Road, Lahore, Pakistan

Phone: (+ 92) (42) (35880062), Fax: (+92) (42) (99232123)

URL: [www.pitb.gov.pk](http://www.pitb.gov.pk)

## Table of Contents

1.	Invitation to Bid.....	5
2.	Bidding Details (Instructions to Bidders) .....	6
TERMS AND CONDITIONS OF THE TENDER .....		8
3.	Definitions .....	8
4.	Headings and Titles .....	9
5.	Notice.....	9
6.	Tender Scope .....	9
7.	Tender Eligibility/Qualification Criteria .....	9
8.	Tender Cost.....	10
9.	Joint Venture / Consortium .....	10
10.	Examination of the Tender Document .....	10
11.	Clarification of the Tender Document .....	10
12.	Amendment of the Tender Document .....	10
13.	Preparation / Submission of Tender .....	11
14.	Tender Price .....	13
15.	Bid Security (Earnest Money) .....	14
16.	Tender Validity.....	14
17.	Modification / Withdrawal of the Tender .....	14
18.	Opening of the Tender.....	14
19.	Clarification of the Tender .....	15
20.	Determination of Responsiveness of the Bid (Tender).....	15
21.	Correction of errors / Amendment of Tender .....	15
22.	TECHNICAL EVALUATION CRITERIA .....	16
23.	FINANCIAL PROPOSAL EVALUATION.....	17
24.	Rejection / Acceptance of the Bid .....	17
25.	Award Criteria .....	18
26.	Acceptance Letter .....	18
27.	Performance Security .....	18
28.	Redressal of grievances by the procuring agency .....	19
TERMS & CONDITIONS OF THE CONTRACT .....		20
29.	Contract .....	24
30.	Contract Duration .....	24
31.	Contract Documents and Information.....	24
32.	Contract Language .....	24
33.	Standards .....	24
34.	Commercial Availability .....	24
35.	Patent Right .....	24
36.	Execution Schedule .....	24
37.	Packing .....	24
38.	Insurance.....	25
39.	Labeling .....	25
40.	Delivery .....	25
41.	Installation and Implementation .....	25
42.	Site Preparation .....	26
43.	Safety .....	26
44.	Test Equipment and Tools .....	26
45.	Spare Parts and Support .....	26
46.	Inspection and Testing .....	27
47.	Taking-Over Certificate .....	27

48.	Warranty .....	27
49.	Ownership of Goods and Replaced Components .....	28
50.	Defects Liability Expiry Certificate .....	28
51.	Payment .....	28
52.	Price .....	28
53.	Contract Amendment .....	28
54.	Assignment / Subcontract.....	29
55.	Extensions in time for performance of obligations under the Contract .....	29
56.	Liquidated Damages.....	29
57.	Blacklisting .....	29
58.	Forfeiture of Performance Security .....	29
59.	Termination for Default .....	30
60.	Termination for Insolvency .....	30
61.	Termination for Convenience .....	30
62.	Force Majeure .....	30
63.	Dispute Resolution.....	31
64.	Statutes and Regulations .....	31
65.	Taxes and Duties .....	31
66.	Contract Cost .....	31
67.	The Client .....	31
68.	Authorized Representative .....	31
69.	Waiver .....	32
70.	Training .....	32
71.	Documentation .....	32
72.	Special Stipulations .....	33
	<b>ANNEXURE-A</b> .....	<b>34</b>
	<b>ANNEXURE-B</b> .....	<b>39</b>
	<b>ANNEXURE-C</b> .....	<b>40</b>
	<b>ANNEXURE-D</b> .....	<b>41</b>
	<b>ANNEXURE-E</b> .....	<b>42</b>
	<b>ANNEXURE-F</b> .....	<b>43</b>
	<b>ANNEXURE-G</b> .....	<b>45</b>
	<b>ANNEXURE-H</b> .....	<b>46</b>

**Important Note:**

Bidders must ensure that they submit all the required documents indicated in the Bidding Documents without fail. Bids received without, undertakings, valid documentary evidence, supporting documents and the manner for the various requirements mentioned in the Bidding Documents or test certificates are liable to be rejected at the initial stage itself. The data sheets, valid documentary evidences for the critical components as detailed hereinafter should be submitted by the Bidder for scrutiny.

**Applicability of Punjab Procurement Rules, 2014**

This Bidding Process will be governed under Punjab Procurement Rules, 2014, as amended from time to time and instructions of the Government of the Punjab received during the completion of the project.

## **1. Invitation to Bid**

### **1.1 PPRA Rules to be followed**

Punjab Procurement Rules, 2014 will be strictly followed. These may be obtained from PPRA's website.

[http://ppra.punjab.gov.pk/sites/ppra.pitb.gov.pk/files/Final%20Notified%20PPR-2014%20\(ammended%20upto%2006.01.2016\).pdf](http://ppra.punjab.gov.pk/sites/ppra.pitb.gov.pk/files/Final%20Notified%20PPR-2014%20(ammended%20upto%2006.01.2016).pdf)

In this document, unless otherwise mentioned to the contrary, "Rule" means a Rule under the Punjab Procurement Rules, 2014.

### **1.2 Mode of Advertisement(s)**

As per Rule 12(1&2), this Tender is being placed online at PPRA's website, as well as being advertised in print media.

As per Rule 12(2), this Tender is also placed online at the website of Purchaser. The tender document is available in the office of Punjab Information Technology Board, 13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B, Ferozpur Road, Lahore & the same may be obtained subject to the payment of cost of printing and provision of the document which is Rs. 1,000/-. Tender Document is also available at [www.pitb.gov.pk](http://www.pitb.gov.pk) and [www.ppra.punjab.gov.pk](http://www.ppra.punjab.gov.pk) and may be downloaded free of cost.

All prospective bidders are required to collect a Challan Form from the Procurement Assistant, PITB at above given address; to submit an amount of Rs. 1,000/- in PITB's account. The deposit slip / Challan Form must accompany respective bid.

### **1.3 Type of Open Competitive Bidding**

As per Rule 38(2)(a), Single Stage - Two Envelope Bidding Procedure shall be followed. The said procedure is reproduced as follows:

- (i) the bid shall be a single package consisting of two separate envelopes, containing separately the financial and the technical proposals;
- (ii) the envelopes shall be marked as "Financial Proposal" and "Technical Proposal";
- (iii) in the first instance, the "Technical Proposal" shall be opened and the envelope marked as "Financial Proposal" shall be retained unopened in the custody of the procuring agency;
- (iv) the procuring agency shall evaluate the technical proposal in the manner prescribed in advance, without reference to the price and shall reject any proposal which does not conform to the specified requirements;
- (v) during the technical evaluation no amendments in the technical proposal shall be permitted;
- (vi) after the evaluation and approval of the technical proposals, the procuring agency shall open the financial proposals of the technically accepted bids, publically at a time, date and venue announced and communicated to the bidders in advance, within the bid validity period;
- (vii) the financial bids found technically nonresponsive shall be returned un-opened to the respective bidders; and
- (viii) the lowest evaluated bidder shall be awarded the contract.

## **2. Bidding Details (Instructions to Bidders)**

All bids must be accompanied by Bid Security (Earnest Money), as part of Financial bid and as per provisions of the clause "Bid Security" of this document in favor of "**Punjab Information Technology Board**". The complete bids as per required under this tender document, must be delivered into the Tender Box No.2, placed at reception of Punjab Information Technology Board, Lahore, not later than 1500 hours on last date of submission of bids i.e. **21<sup>st</sup> February, 2018**, late bids shall not be considered. The Technical bids shall be publicly opened in the Committee Room of Punjab Information Technology Board, 13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B, Ferozpur Road, Lahore, at 1530 hours on **21<sup>st</sup> February, 2018**. In case the last date of bid submission falls in / within the official holidays / weekends of the Purchaser, the last date for submission of the bids shall be the next working day

Queries of the Bidders (if any) for seeking clarifications regarding the specifications of the hardware / IT equipment must be received in writing to the Purchaser till **12<sup>th</sup> February, 2018**. Any query received after said date may not be entertained. All queries shall be responded to within due time. PITB may host a pre-bid meeting (If required), at PITB premises (13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B, Ferozpur Road, Lahore) PITB will host a Pre-bid session at **12:00-PM on 12<sup>th</sup> February, 2018** at PITB premises (13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B, Ferozpur Road, Lahore).

The bidder shall submit bids, which comply with the Bidding Document. **Alternative bids and options shall not be considered**. The attention of bidders is drawn to the provisions of this tender document Clause regarding "**Determination of Responsiveness of Bid**" and "**Rejection / Acceptance of the Tender**" for making their bids substantially responsive to the requirements of the Bidding Document.

It will be the responsibility of the Bidder that all factors have been investigated and considered while submitting the Bid and no claim whatsoever including those of financial adjustments to the contract awarded under this Bid Process will be entertained by the Purchaser. Neither any time schedule, nor financial adjustments arising thereof shall be permitted on account of failure by the Bidder.

It must be clearly understood that the Terms and Conditions and Specifications are intended to be strictly enforced. No escalation of cost except arising from increase in quantity by the Bidder on the demand and approval of the Purchaser will be permitted throughout the period of completion of the contract.

The Bidder should be fully and completely responsible for all the deliveries and deliverables to the Purchaser.

The Primary Contact & Secondary Contact for all correspondence in relation to this bid is as follows:

**Primary Contact**

- i) Sajjad Ghani  
Director IT Infra  
**Email:** [sajjad@pitb.gov.pk](mailto:sajjad@pitb.gov.pk);  
11<sup>th</sup> Floor, Arfa Software Technology Park, 346-B,  
Ferozpur Road, Lahore, Pakistan.
  
- ii) Jamal Yaqoob  
JD IT Operations  
**Email:** [jamal.yaqub@pitb.gov.pk](mailto:jamal.yaqub@pitb.gov.pk)  
5<sup>th</sup> Floor, Arfa Software Technology Park, 346-B,  
Ferozpur Road, Lahore, Pakistan.

**Secondary Contact**

- i) Muhammad Shaukat Qureshi  
Joint Director (Procurement)  
**Email:** [muhammad.qureshi@pitb.gov.pk](mailto:muhammad.qureshi@pitb.gov.pk);  
13<sup>th</sup> Floor, Arfa Software Technology Park, 346-B,  
Ferozpur Road, Lahore, Pakistan.

Bidders should note that during the period from the receipt of the bid and until further notice from the Primary Contact, all queries should be communicated via the Primary Contact and in writing (e-mail) only. In the case of an urgent situation where the Primary Contact cannot be contacted, the bidder may alternatively direct their enquiries through the Secondary Contact.

Bidders are also required to state, in their proposals, the name, title, contact number (landline, mobile), fax number and e-mail address of the bidder's authorized representative through whom all communications shall be directed until the process has been completed or terminated.

The Purchaser will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.

Failure to supply required items/services within the specified time period will invoke penalty as specified in this document.



## TERMS AND CONDITIONS OF THE TENDER

### 3. Definitions

In this document, unless there is anything repugnant in the subject or context:

- 3.1 "Authorized Representative" means any representative appointed, from time to time, by the Client, the Purchaser or the Contractor.
- 3.2 "Availability and Reliability" means the probability that a component shall be operationally ready to perform its function when called upon at any point in time.
- 3.3 "Client" means the Project lead of technical wing of the Purchaser for whose' particular project the Goods / Services have been procured or any other person, duly appointed in writing, by the Client, for the time being or from time to time, to act as Client for the purposes of the Contract.
- 3.4 "Bidder/Tenderer" means the interested Firm/Company/Supplier/Distributors that may provide or provides the I.T related hardware/equipment etc. and related services to any of the public/private sector organization under the contract and have registered for the relevant business thereof.
- 3.5 "Commencement Date of the Contract" means the date of signing of the Contract between the Purchaser and the Contractor.
- 3.6 "Contract" means the agreement entered into between the Purchaser and the Contractor, as recorded in the Contract Form signed by the parties, including all Schedules and Attachments thereto and all documents incorporated by reference therein.
- 3.7 "Contractor / Vendor" means the Tenderer whose bid has been accepted and awarded Letter of Acceptance for a specific item followed by the signing of Contract.
- 3.8 "Contract Price" means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.
- 3.9 "Contract Value" means that portion of the Contract Price adjusted to give effect to such additions or deductions as are provided for in the Contract, which is properly apportionable to the Goods or Services in question.
- 3.10 "Defects Liability Expiry Certificate" means the certificate to be issued by the Client to the Contractor, in accordance with the Contract.
- 3.11 "Day" means calendar day.
- 3.12 "Defects Liability Period" means the warranty period following the taking over, during which the Contractor is responsible for making good, defects and damage in Goods and Services provided, under the Contract.
- 3.13 "Force Majeure" means an event beyond the control of the Contractor and not involving the Contractor's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Purchaser in its sovereign capacity, wars, revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 3.14 "Goods" means hardware, equipment, machinery, and/or other materials, software, which the Contractor is required to supply to the Purchaser under the Contract against each relevant Lot.
- 3.15 "Person" includes individual, association of persons, firm, company, corporation, institution and organization, etc., having legal capacity.
- 3.16 "Prescribed" means prescribed in the Tender Document.
- 3.17 "Purchaser" means the Punjab Information Technology Board (PITB) or any other person for the time being or from time to time duly appointed in writing by the Purchaser to act as Purchaser for the purposes of the Contract.
- 3.18 "Origin" shall be considered to be the place where the Goods are produced or from where the Services are provided. Goods are produced when, through manufacturing, processing

or assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components. The origin of Goods and Services is distinct from the nationality of the Contractor.

- 3.19 "Services" means installation, configuration, deployment, commissioning, testing, training, support, after sale service, etc. of Goods and other such obligations, which the Contractor is required to provide to the Purchaser under the Contract.
- 3.20 "Taking-Over Certificate" means the certificate to be issued by the Client to the Contractor, in accordance with the Contract.
- 3.21 "Works" means work to be done by the Contractor under the Contract.
- 3.22 "Eligible" is defined as any country or region that is allowed to do business in Pakistan by the law of Government of Pakistan

#### **4. Headings and Titles**

In this document, headings and titles shall not be construed to be part thereof or be taken into consideration in the interpretation of the document and words importing the singular only shall also include the plural and vice versa where the context so requires.

#### **5. Notice**

- 5.1 In this document, unless otherwise specified, wherever provision is made for exchanging notice, certificate, order, consent, approval or instructions amongst the Contractor, the Purchaser and the Client, the same shall be:
  - 5.1.1 in writing;
  - 5.1.2 issued within reasonable time;
  - 5.1.3 served by sending the same by courier or registered post to their principal office in Pakistan or such other address as they shall notify for the purpose; and
  - 5.1.4 The words "notify", "certify", "order", "consent", "approve", "instruct", shall be construed accordingly.

#### **6. Tender Scope**

- 6.1 Punjab Information Technology Board (PITB), (hereinafter referred to as "the Purchaser") invites / requests Proposals (hereinafter referred to as "the Tenders") for supply of Hardware/ IT Equipment (hereinafter referred to as "the Goods") for Punjab Civil Secretariat, Lahore and installation, configuration, deployment, commissioning, testing, after-sale support, of said Goods (hereinafter referred to as "the Services").
- 6.2 The Equipment/items will be delivered to Punjab Information Technology Board, Lahore or as specified by the Purchaser at the time of delivery. Detail requirements and specifications are attached at Annex-A.

#### **7. Tender Eligibility/Qualification Criteria**

- 7.1 Eligible Bidder/Tenderer is a Bidder/Tenderer who:
  - 7.1.1 has a registered/incorporated company/firm in Pakistan with relevant business experience of last one (01) year for all Lots;
  - 7.1.2 Must be registered with Tax Authorities as per prevailing latest tax rules (Only those companies which are validly registered with sales tax and income tax departments and having sound financial strengths can participate);
  - 7.1.3 Has valid Registration of General Sales Tax (GST) & National Tax Number (NTN);
  - 7.1.4 Has submitted bid for complete lot(s) and relevant bid security against each Lot separately. Non-compliance of the same shall cause rejection of the bid;
  - 7.1.5 Must be involved in computer hardware / IT equipment manufacturing, sales or supply business for last one year;

- 7.1.6 Has authorization of the principal / manufacturer for servers, modular racks (Lot #1) and SAN Storage (Lot # 2);
- 7.1.7 Has not been blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan. (Submission of undertaking), failing which will cause rejection of the bid;
- 7.1.8 Has the required relevant qualified personnel and enough strength to fulfill the requirement of assignment.
- 7.1.9 Conforms to the clause of "Responsiveness of Bid" given herein this tender document.
- 7.1.10 Goods and Services can only be supplied / sourced / routed from "origin" in "eligible" member countries.
  - a. Eligible" is defined as any country or region that is allowed to do business in Pakistan by the law of Government of Pakistan.
  - b. "Origin" shall be considered to be the place where the Goods are produced or from which the Services are provided. Goods are produced when, through manufacturing, processing or substantial and major assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.

**Note:** Verifiable documentary proof for all above requirements is a mandatory requirement, noncompliance will lead to disqualification.

## **8. Tender Cost**

The Tenderer shall bear all costs / expenses associated with the preparation and submission of the Tender(s) and the Purchaser shall in no case be responsible / liable for those costs / expenses.

## **9. Joint Venture / Consortium**

Joint venture / Consortium are not eligible for this tender.

## **10. Examination of the Tender Document**

The Tenderer is expected to examine the Tender Document, including all instructions and terms and conditions.

## **11. Clarification of the Tender Document**

The Tenderer may require further information or clarification of the Tender Document, within 05 (five) calendar days of issuance of tender in writing. The clarification and its replies will be shared with all prospective bidders.

Bidders should note that during the period from the receipt of the bid and until further notice from the Primary Contact given herein this document, all queries should be communicated via the Primary Contact and in writing (e.g. e-mail & letter) only. In the case of an urgent situation where the Primary Contact cannot be contacted, the bidder may alternatively direct their enquiries through the Secondary Contact.

## **12. Amendment of the Tender Document**

- 12.1 The Purchaser may, at any time prior to the deadline for submission of the Tender, at its own initiative or in response to a clarification requested by the Bidder(s), amend the Tender Document, on any account, for any reason. All amendment(s) shall be part of the Tender Document and binding on the Bidder(s).
- 12.2 The Purchaser shall notify the amendment(s) in writing to the prospective Tenderers as per Punjab Procurement Rules, 2014.
- 12.3 The Purchaser may, at its exclusive discretion, amend the Tender Document to extend the deadline for the submission of the Tender as per Rule-25(4) of Punjab Procurement Rules, 2014.

### **13. Preparation / Submission of Tender**

- 13.1 The tenderer is allowed to bid for any or all Lots separately.
- 13.2 The Tender and all documents relating to the Tender, exchanged between the Tenderer and the Purchaser, shall be in English. Any printed literature furnished by the Tenderer in another language shall be accompanied by an English translation, which shall govern for purposes of interpretation of the Tender.
- 13.3 The Tender shall be filed in / accompanied by the prescribed Forms, Annexes, Schedules, Charts, Drawings, Documents, Brochures, Literature, etc. which shall be typed, completely filled in, stamped and signed by the Tenderer or his Authorized Representative. In case of copies, signed and stamped photocopies may be submitted. If volume of the bid contains various set(s) of documents the same must be properly numbered and tagged in binding shape.
- 13.4 The Tender shall be in two parts i.e. the technical proposal and the financial proposal. Each proposal shall be in two sets i.e. the original and the copy. In the event of any discrepancy between the original and the duplicate, the original shall govern.
- 13.5 Technical Proposal shall comprise the following, **without quoting the price:**
- 13.6 Technical Proposal Form (**Annexure-B**)
  - 13.6.1 Undertaking (All terms & conditions and qualifications listed anywhere in this tender document have been satisfactorily vetted) and Affidavit (Integrity Pact) (**Annexure-G&H**)
  - 13.6.2 Certificate of Company/Firm Registration/Incorporation under the laws of Pakistan
  - 13.6.3 Covering letter duly signed and stamped by authorized representative. (Annexure-E)
  - 13.6.4 Has authorization of the principal / manufacturer for modular racks (Lot #1) and SAN Storage (Lot # 2).
  - 13.6.5 Evidence of eligibility of the Tenderer and the Goods
  - 13.6.6 Evidence of conformity of the Goods / the Services to the Tender Document
  - 13.6.7 Undertaking and Evidence that the quoted Goods are genuine, brand new, non-refurbished, un-altered in any way, of the most recent / current model, imported through proper channel, and incorporate all recent improvements in design and materials
  - 13.6.8 Technical Brochures / Literature
  - 13.6.9 Details of Warranty and After-Sale Service
  - 13.6.10 Submission of undertaking that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan.
  - 13.6.11 Valid Registration Certificate for Income Tax & Sales Tax
  - 13.6.12 Power of Attorney, if an authorized representative is appointed (**Annexure-F**)
- 13.7 The Financial Proposal shall comprise the following:
  - 13.7.1 Financial Proposal Form (**Annexure-C**)
  - 13.7.2 Price Schedule (**Annexure-D**)
  - 13.7.3 Bid Security (**Earnest Money**), as per provisions of the clause **Bid Security of this document.**
- 13.8 The Tenderer shall seal the Original Technical Proposal in an envelope duly marked as under:

Original Technical Tender for  
Tender Name. [Name of Tender]  
Tender No. **207022018-2**  
**Lot No:**

[Name of the Purchaser]  
[Address of the Purchaser]

[Name of the Tenderer]  
[Address of the Tenderer]  
[Phone No. of the Tenderer]

13.9 The Tenderer shall seal the Duplicate Technical Tender in an envelope duly marked as under:

Duplicate Technical Proposal for  
Tender Name. [Name of Tender]  
Tender No. **207022018-2**  
**Lot No:**

[Name of the Purchaser]  
[Address of the Purchaser]

[Name of the Tenderer]  
[Address of the Tenderer]  
[Phone No. of the Tenderer]

13.10 The Tenderer shall follow the same process for the Financial Tender.

13.11 The Tenderer shall again seal the sealed envelopes of Original Technical Proposal and the Original Financial Proposal in an outer envelope, duly marking the envelope as under:

Original Tender for  
Tender Name. [Name of Tender]  
Tender No. **207022018-2**  
**Lot No:**

Strictly Confidential

[Name of the Purchaser]  
[Address of the Purchaser]

[Name of the Tenderer]  
[Address of the Tenderer]  
[Phone No. of the Tenderer]

- 13.12 The Tenderer shall again seal the sealed envelopes of Duplicate Technical Proposal and the Duplicate Financial Proposal in an outer envelope, duly marking the envelope as under:

Duplicate Tender for  
Tender Name. [Name of Tender]  
Tender No. **207022018-2**

**Lot No:**

Strictly Confidential

[Name of the Purchaser]  
[Address of the Purchaser]

[Name of the Tenderer]  
[Address of the Tenderer]  
[Phone No. of the Tenderer]

- 13.13 The Tenderer shall enclose soft copies of the Technical Proposal, including all Forms, Annexes, Schedules, Charts, Drawings, Documents, Brochures, Literature, etc., in the form of MS Word Documents, MS Excel Worksheets and Scanned images, with the hard copies.
- 13.14 The Tender shall be dropped in the prescribed Tender Box placed at the Reception of the Purchaser's office, not later than 1500 hours on last date of submission of bids. No late bid shall be accepted.
- 13.15 This is made obligatory to affix authorized signatures with official seal on all original and duplicate (copies) documents, annexures, copies, certificates, brochures, literature, drawings, letters, forms and all relevant documents as part of the bids submitted by the tenderer.

**14. Tender Price**

- 14.1 The quoted price shall be:
- 14.1.1 best / final / fixed and valid until completion of all obligations under the Contract i.e. not subject to variation / escalation;
- 14.1.2 in Pak Rupees;
- 14.1.3 inclusive of all taxes, duties, levies, insurance, freight, etc.;
- 14.1.4 Including all charges up to the delivery point at various Punjab Government Offices in Punjab (if required).
- 14.2 If not specifically mentioned in the Tender(s), it shall be presumed that the quoted price is as per the above requirements.
- 14.3 Where no prices are entered against any item(s), the price of that item shall be deemed be free of charge, and no separate payment shall be made for that item(s).
- 14.4 In case of locally produced Equipment/Service, the price shall include all customs duties and sales and other taxes already paid or payable on the components and raw materials used in the manufacture or assembly of the item. In case of Contract of imported Equipment/Services offered Ex-Warehouse/Off-the-Shelf from within the Purchaser's

country, import duties and sales and other taxes already paid shall be shown separately (if required by the Purchaser).

## 15. Bid Security (Earnest Money)

15.1 The bid security amount has been calculated as per provisions of Rule-27 “Bid Security” of PPRA Rules, 2014 (i.e. not exceeding five percent of the estimated cost), the Tenderer shall furnish the Bid Security (Earnest Money) as under:

15.1.1 for an amount of PKR as per the following table against each LOT:

Lot No.	Bid Security Amount (PKR)
1	700,000
2	250,000

15.1.2 denominated in Pak Rupees;

15.1.3 separately against each Lot given in this tender document

15.1.4 As part of financial bid envelope, failing which will cause rejection of bid.

15.1.5 in the form of Demand Draft / Pay Order / Call Deposit Receipt, in the name of the Purchaser;

15.1.6 have a minimum validity period of one hundred and twenty (120) days from the last date for submission of the Tender or until furnishing of the Performance Security, whichever is later.

15.2 The Bid Security shall be forfeited by the Purchaser, on the occurrence of any / all of the following conditions:

15.2.1 If the Tenderer withdraws the Tender during the period of the Tender validity specified by the Tenderer on the Tender Form; or

15.2.2 If the Tenderer does not accept the corrections of his Total Tender Price; or

15.2.3 If the Tenderer, having been notified of the acceptance of the Tender by the Purchaser during the period of the Tender validity, fails or refuses to furnish the Performance Security, in accordance with the Tender Document.

15.3 The Bid security shall be returned to the technically unsuccessful Tenderer with unopened/sealed financial bid while the unsuccessful bidders of financial bid opening procedure will be returned the Bid Security only. The Bid Security shall be returned to the successful Tenderer upon furnishing of the Performance Security.

## 16. Tender Validity

The Tender shall have a minimum validity period of ninety (90) days from the last date for submission of the Tender. The Purchaser may solicit the Tenderer’s consent to an extension of the validity period of the Tender. The request and the response thereto shall be made in writing. If the Tenderer agrees to extension of validity period of the Tender, the validity period of the Bid Security shall also be suitably extended. The Tenderer may refuse extension of validity period of the Tender, without forfeiting the Bid security.

## 17. Modification / Withdrawal of the Tender

17.1 The Tenderer may, by written notice served on the Purchaser, modify or withdraw the Tender after submission of the Tender, prior to the deadline for submission of the Tender.

17.2 The Tender, withdrawn after the deadline for submission of the Tender and prior to the expiration of the period of the Tender validity, shall result in forfeiture of the Bid Security.

## 18. Opening of the Tender

18.1 Tenders (Technical Bids) shall be opened at 1530 hours on the last date of submission of bids i.e. **21<sup>st</sup> February, 2018**, in the presence of the Tenderer(s) for which they shall ensure their presence without further invitation, as per provision of Rule-30 of PPRA Rules, 2014. In case the last date of bid submission falls in / within the official holidays / weekends of the Purchaser, the last date for submission of the bids shall be the next working day.

18.2 The Tenderer's name, modifications, withdrawal, security, attendance of the Tenderer and such other details as the Purchaser may, at its exclusive discretion, consider appropriate, shall be announced and recorded.

18.3 No tenderer or its representative will be allowed to keep any digital device (camera, audio recorder, cell phone etc.) during tender opening meeting at given time and location.

## **19. Clarification of the Tender**

The Purchaser shall have the right, at his exclusive discretion, to require, in writing, further information or clarification of the Tender, from any or all the Tenderer(s). No change in the price or substance of the Tender shall be sought, offered or permitted except as required to confirm the corrections of arithmetical errors discovered in the Tender. Acceptance of any such correction is sole discretion of the purchaser

## **20. Determination of Responsiveness of the Bid (Tender)**

20.1 The Purchaser shall determine the substantial responsiveness of the Tender to the Tender Document, prior to the Tender evaluation, on the basis of the contents of the Tender itself without recourse to extrinsic evidence. A substantially responsive Tender is one which:

20.1.1 meets the eligibility criteria given herein this tender document/ the Goods / the Services;

20.1.2 meets the Technical Specifications for the Goods / the Services against each LOT;

20.1.3 meets the delivery period / point for the Goods / the Services against each LOT;

20.1.4 in compliance with the rate and limit of liquidated damages against each LOT;

20.1.5 offers fixed price quotations for the Goods / the Services against each LOT, whereby no optional offer / bid or price is allowed;

20.1.6 is accompanied by the required Bid Security as part of financial bid envelope against each LOT;

20.1.7 The original receipt of tender fee submitted, attached with technical bid envelope;

20.1.8 In compliance with the Preparation/Submission of Tender in a manner prescribed in this tender document clause-13;

20.1.9 Conforms to all terms and conditions of the Tender Document, without material deviation or reservation.

20.2 A material deviation or reservation is one which affects the scope, quality or performance of the Goods or limits the Purchaser's rights or the Tenderer's obligations under the Contract.

20.3 The Tender determined as not substantially responsive shall not subsequently be made responsive by the Tenderer by correction or withdrawal of the material deviation or reservation.

## **21. Correction of errors / Amendment of Tender**

21.1 The Tender shall be checked for any arithmetic errors which shall be rectified, as follows:

21.1.1 If there is a discrepancy between the amount in figures and the amount in words for the Total Tender Price entered in the Tender Form, the amount which tallies with the Total Tender Price entered in the Price Schedule, shall govern.

21.1.2 if there is a discrepancy between the unit rate and the total price entered in the price Schedule, resulting from incorrect multiplication of the unit rate by the quantity, the unit rate as quoted shall govern and the total price shall be corrected, unless there is an obvious and gross misplacement of the decimal point in the unit rate, in which case the total price as quoted shall govern and the unit rate shall be corrected.

21.1.3 if there is a discrepancy in the actual sum of the itemized total prices and the total tender price quoted in the Price Schedule, the actual sum of the itemized total prices shall govern.

21.2 The Tender price as determined after arithmetic corrections shall be termed as the Corrected Total Tender Price which shall be binding upon the Tenderer.

21.3 Adjustment shall be based on corrected Tender Prices. The price determined after making



such adjustments shall be termed as Evaluated Total Tender Price.

21.4 No credit shall be given for offering delivery period earlier than the specified period.

## 22. TECHNICAL EVALUATION CRITERIA

**PASS MARKS:** A technically eligible bidder, based on conditions listed in this document, not meeting the 70% pass marks limit will be rejected in Technical Evaluation, and its sealed/unopened Financial Proposal shall be returned back. All bidders scoring greater than or equal to 70% of the marks will be accepted in technical proposal, and their financial bids will be opened.

**PROVISO:** Provided that if NONE or ONLY ONE (single) bidder exceeds the 70% pass mark, then the Purchaser SHALL decrease the Pass Mark limit to 60%. In other words, if TWO or more bidders exceed 70%, then the Pass Mark will NOT be decreased to 60%.

If Pass Marks are decreased to 60%, then ALL bidders with scores greater than or equal to 60% shall be considered EQUALLY as approved in the Technical Evaluation, and their Financial Bids shall be opened.

The Bidders who have duly complied with the Eligibility/Qualification and Evaluation Criteria will be eligible for further processing.

The Bids which do not conform to the Technical Specifications or Bid conditions or the Bids from the Bidders without adequate capabilities for supply and maintenance / warranty services will be rejected.

The Eligible/Technically Qualified Bidders will be considered for further evaluation.

The Technical proposals shall be evaluated by the technical evaluation committee in the light of following evaluation criteria:

Category	Description	Points	
<b>Legal (Required)</b>	Relevant business experience of last 01 year	Required	
	Valid Income Tax Registration	Required	
	Valid General Sales Tax Registration (Status = Active with FBR)	Required	
	Submission of undertaking that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan.	Required	
	Has authorization of the principal / manufacturer for modular racks (Lot #1) and SAN Storage (Lot # 2).	Required	
	Compliance to the technical specifications of hardware (all items) to be procured mentioned vide Annex-A of this document and product technical Brochure that should include specific make and model with clarity of offered specifications must be enclosed with the bid	required	
	In full compliance of the Execution Schedule and Delivery Period mentioned in tender document (Undertaking)	required	
<b>Experience/ Financial Strength</b>	Worth of projects of similar nature in last three (03) years (Verifiable through relevant purchase orders / contracts) (Max Points 100)	21 to 25 million	25 points
		26 to 30 million	50 points
		31 to 35 million	75 points
		36 million & above	100 points
	Average Annual revenue of last three (03) years (Verifiable through audited financial statements) (Max Points 100)	21 to 25 million	25 points
		26 to 30 million	50 points
		31 to 35 million	75 points
		36 million & above	100 points

## Lot No.02

<b>Experience/ Financial Strength</b>	Worth of projects of similar nature in last three (03) years (Verifiable through relevant purchase orders / contracts) (Max Points 100)	01 to 05 million	25 points
		06 to 10 million	50 points
		11 to 15 million	75 points
		16 million & above	100 points
	Average Annual revenue of last three (03) years (Verifiable through audited financial statements) (Max Points 100)	01 to 05 million	25 points
		06 to 10 million	50 points
		11 to 15 million	75 points
		16 million & above	100 points

**Note:** Verifiable documentary proof for all above requirements and criteria points are required and marks will be awarded on the basis of these verifiable proofs. . Bidder must include checklist for above requirements in their bid.

### 23. FINANCIAL PROPOSAL EVALUATION

- 23.1 Technically qualified/successful bidder(s)/Tenderer(s) shall be called for opening of the Financial Proposal(s). The Financial Proposals will be opened in the presence of the Bidders at the time and venue indicated by the Purchaser accordingly. The technically Eligible/Successful Bidder(s)/Tenderer(s) or their authorized representatives against each Lot shall be allowed to take part in the Financial Proposal(s) opening against their relevant Lot(s).
- 23.2 Financial Proposal evaluation will be conducted under the Punjab Procurement Rules, 2014. The Price evaluation will include all duties, taxes and expenses etc. In case of any exemption of duties and taxes made by the Government in favor of the Purchaser, the contractor shall be bound to adjust the same in the Financial Proposal.
- 23.2.1 In cases of discrepancy between the cost/price quoted in Words and in Figures, the lower of the two will be considered.
- 23.2.2 In evaluation of the price of an imported item, the price will be determined and considered inclusive of the customs and other import duties etc.;
- 23.2.3 In evaluation of the price of articles/goods, which are subject to excise duty, sales tax, income tax or any other tax or duty levied by the Government, the price will be determined and considered inclusive of such duties and taxes.
- 23.3 The Purchaser will not be responsible for any erroneous calculation of taxes and all differences arising out as above shall be fully borne by the Successful Bidder. However, any subsequent changes in rates or structure of applicable taxes by the Gov. at any time during execution/evaluation period will be dealt with mutual consent.

### 24. Rejection / Acceptance of the Bid

- 24.1 The Purchaser shall have the right, at his exclusive discretion, to increase/decrease the quantity of any or all item(s) without any change in unit prices or other terms and conditions, at the time of order placement. The Purchaser may reject all bids or proposals at any time prior to the acceptance of a bid or proposal. The Purchaser shall upon request communicate to any bidder, the grounds for its rejection of all bids or proposals, but shall not be required to justify those grounds. The Purchaser shall incur no liability, solely, by virtue of its invoking sub-rule (1) of Rule-35 of Punjab Procurement Rules, 2014 towards the bidders. However, bidders shall be promptly informed about the rejection of the bids, if any (As per Rule 35 of Punjab Procurement Rules, 2014).
- 24.2 The Tender shall be rejected if it is:
- 24.2.1 substantially non-responsive in a manner prescribed in this tender document

- clause-20; or
- 24.2.2 submitted in other than prescribed forms, annexes, schedules, charts, drawings, documents / by other than specified mode; or
- 24.2.3 incomplete, partial, conditional, alternative, late; or
- 24.2.4 Bid not submitted separately against each Lot and relevant bid security is not submitted against each Lot separately;
- 24.2.5 subjected to interlineations / cuttings / corrections / erasures / overwriting; or
- 24.2.6 the Tenderer refuses to accept the corrected Total Tender Price; or
- 24.2.7 the Tenderer has conflict of interest with the Purchaser; or
- 24.2.8 the Tenderer tries to influence the Tender evaluation / Contract award; or
- 24.2.9 the Tenderer engages in corrupt or fraudulent practices in competing for the Contract award;
- 24.2.10 the Tenderer fails to meet all the requirements of Tender Eligibility / Qualification Criteria (Clause-7);
- 24.2.11 the Tenderer fails to meet the evaluation criteria requirements (clause-22);
- 24.2.12 the tenderer has been blacklisted by any public or private sector organization;
- 24.2.13 the tenderer has been served any legal notices or displeasure letters by any public-sector organization on serious failures to provide satisfactory services;
- 24.2.14 the tenderer has mentioned any financial implication(s) in the financial proposal that is in contradiction to this document and Government rules and regulations.
- 24.2.15 there is any discrepancy between bidding documents and bidder's proposal i.e. any non-conformity or inconsistency or informality or irregularity in the submitted bid.
- 24.2.16 the Tenderer submits any financial conditions as part of its bid which are not in conformity with tender document.
- 24.2.17 Non-submission of verifiable proofs against the mandatory as well as general documentary, qualification and eligibility related requirements.
- 24.2.18 If the rates quoted by vender are not workable or on higher side etc.

## **25. Award Criteria**

- 25.1. At first step, eligible bidder(s)/tenderer(s) as per clause-7 (Tender Eligibility) of this tender document fulfilling the qualification and technical evaluation criteria against each Lot will stand technically qualified.
- 25.2. At second step, technically qualified and successful bidder(s)/tenderer(s) will be evaluated in the light of all Pre-Conditions, necessary requisites and shall be selected on lowest cost quoted as per rules and fulfilling all codal formalities against each Lot, irrespective of their score in the previous step.

## **26. Acceptance Letter**

As per provisions of Rule (55) of Punjab Procurement Rules 2014, the Purchaser shall issue the Acceptance Letter to the successful Tenderer, at least after 10 days of announcement of bid evaluation reports (Ref. Rule-37 of PPRA Rules, 2014) and prior to the expiry of the original validity period or extended validity period of the Tender, which shall constitute a contract, until execution of the formal Contract against each Lot.

## **27. Performance Security**

- 27.1 The successful Tenderer/The Contractor shall furnish Performance Security as under:
  - 27.1.1 within twenty-eight (28) days of the receipt of the Acceptance Letter from the Purchaser;
  - 27.1.2 Lot wise performance security (separate for each Lot, if the bidder is successful for more than one Lot) would be submitted by the bidder.
  - 27.1.3 in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document;

- 27.1.4 for a sum equivalent to 10% of the contract value;
  - 27.1.5 denominated in Pak Rupees;
  - 27.1.6 have a minimum validity period until the date of expiry of warranty period, support period or termination of services, or fulfillment of all obligations under the contract, whichever is later. No other shape or form of performance security shall be acceptable with any validity less than the prescribed time period.
- 27.2 The Performance Security shall be payable to the Purchaser, on occurrence of any / all of the following conditions:
- 27.2.1 If the Contractor commits a default under the Contract;
  - 27.2.2 If the Contractor fails to fulfill the obligations under the Contract;
  - 27.2.3 If the Contractor violates any of the terms and conditions of the Contract.
- 27.3 The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended. The Performance Security shall be returned to the Tenderer within thirty working days after the expiry of its validity on written request from the Contractor.

## **28. Redressal of grievances by the procuring agency**

- 28.1 The Purchaser has constituted a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of bidders that may occur prior to the entry into force of the procurement contract.
- 28.2 Any bidder feeling aggrieved by any act of the Purchaser after the submission of his bid may lodge a written complaint concerning his grievances not later than ten days after the announcement of the bid evaluation report.
- 28.3 The committee shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint.
- 28.4 Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.
- 28.5 Any bidder not satisfied with the decision of the committee of the Purchaser may lodge an appeal in the relevant court of jurisdiction.

**TERMS & CONDITIONS OF THE CONTRACT**

**Contract Title:**

**Procurement of Hardware/ IT Equipment for Punjab Civil  
Secretariat, Lahore under the project titled "IT Based Profiling  
(ITBP) of Government Employees"**

**[Name of Contractor]**

**Dated:**

## TABLE OF CONTENTS

I.	Agreement
II.	General Conditions of Contract
29.	Contract
30.	Contract Duration
31.	Contract Documents and Information
32.	Contract Language
33.	Standards
34.	Commercial Availability
35.	Patent Right
36.	Execution Schedule
37.	Packing
38.	Insurance
39.	Labeling
40.	Delivery
41.	Installation and Implementation
42.	Site Preparation
43.	Safety
44.	Test Equipment and Tools
45.	Spare Parts and Support
46.	Inspection and Testing
47.	Taking-Over Certificate
48.	Warranty
49.	Ownership of Goods and Replaced Components
50.	Defects Liability Expiry Certificate
51.	Payment
52.	Price
53.	Contract Amendment
54.	Assignment / Subcontract
55.	Extensions in time for performance of obligations under the Contract
56.	Liquidated Damages
57.	Blacklisting
58.	Forfeiture of Performance Security
59.	Termination for Default
60.	Termination for Insolvency
61.	Termination for Convenience
62.	Force Majeure
63.	Dispute Resolution
64.	Statutes and Regulations
65.	Taxes and Duties
66.	Contract Cost
67.	The Client
68.	Authorized Representative
69.	Waiver
70.	Training
71.	Documentation
III.	Technical Specifications

This CONTRACT AGREEMENT (this "Contract") made as of the [day] of [month], [year], between [full legal name of the Purchaser] (the "Purchaser"), on the one part,

and

[full legal name of Contractor], on the other part severally liable to the Purchaser for all of the Contractor's obligations under this Contract and is deemed to be included in any reference to the term "the Contractor."

## RECITALS

WHEREAS,

- (a) The Government through the Purchaser intends to spend a part of its budget / funds for making eligible payments under this contract. Payments made under this contract will be subject, in all respects, to the terms and conditions of the Contract in lieu of the consulting services as described in the contract.
- (b) The Purchaser has requested the Contractor to provide certain supply of Goods/items as described in Tender Document; and
- (c) The Contractor, having represented to the Purchaser that it has the required professional skills, and personnel and technical resources, has agreed to provide such services on the terms and conditions set forth in this Contract.

NOW THEREFORE, the Parties to this Contract agree as follows:

1. The Contractor hereby covenants with the Purchaser to supply the Goods and provide the Services and to remedy defects / damage therein, at the time and in the manner, in conformity in all respects with the provisions of the Contract, in consideration of the payments to be made by the Purchaser to the Contractor.
2. The Purchaser hereby covenants with the Contractor to pay the Contractor, the Contract Price or such other sum as may become payable, at the times and in the manner, in conformity in all respects with the provisions of the Contract, in consideration of supply of the Goods and provision of the Services and remedying of defects / damage therein.
3. The following shall be deemed to form and be read and construct as part of this Contract:
  - a. The Tender Document
  - b. Bidder's Proposal
  - c. Terms and Conditions of the Contract
  - d. Special Stipulations
  - e. The Technical Specifications
  - f. Tender Form
  - g. Price Schedule
  - h. Affidavit(s)
  - i. Authorized Dealership / Agency Certificate
  - j. Performance Security
  - k. Service Level Agreement ( SLA ) (if required)
  - l. Non-Disclosure Agreement (if required)
  - m. Any Standard Clause acceptable for Purchaser

4. This Contract shall prevail over all other documents. In the event of any discrepancy / inconsistency within the Contract, the above Documents shall prevail in the order listed above.

IN WITNESS whereof the Parties hereto have caused this Contract to be executed in accordance with the laws of **Pakistan** as of the day, month and year first indicated above.

For **[full legal name of the Purchaser]**:

For **[full legal name of the Contractor]**:

Signature

Signature

Name

Name

Witnessed By:

Witnessed By:

**WITNESSES**

Signature \_\_\_\_\_

Signature \_\_\_\_\_

CNIC # \_\_\_\_\_

CNIC # \_\_\_\_\_

Name \_\_\_\_\_

Name \_\_\_\_\_

Designation \_\_\_\_\_

Designation \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_



## II. General Conditions of Draft Contract

**29. Contract**

The Purchaser shall, after receipt of the Performance Security from the successful Tenderer, send the Contract provided in the Tender Document, to the successful Tenderer. Within three working days of the receipt of such Contract, the Tenderer shall sign and date the Contract and return it to the Purchaser.

**30. Contract Duration**

The Contract duration shall be for the period of one (01) year for Lot # 1 and two (2) years for Lot # 2, starting from the date of delivery, installation, deployment & commissioning of all Goods/Equipment/Items till end of warranty / support period.

**31. Contract Documents and Information**

The Contractor shall not, without the Purchaser's prior written consent, make use of the Contract, or any provision thereof, or any document(s), specifications, drawing(s), pattern(s), sample(s) or information furnished by or on behalf of the Purchaser in connection therewith, except for purposes of performing the Contract or disclose the same to any person other than a person employed by the Contractor in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.

**32. Contract Language**

The Contract and all documents relating to the Contract, exchanged between the Contractor and the Purchaser, shall be in English. The Contractor shall bear all costs of translation to English and all risks of the accuracy of such translation.

**33. Standards**

The Goods supplied and the Services provided under this Contract shall conform to the authoritative latest industry standards.

**34. Commercial Availability**

The Goods supplied under this Contract shall be commercially available at the time of signing of the contract. Commercial availability means that such Goods shall have been sold, installed and operationalized in more than two installations initiated under two separate contracts by manufacturer globally.

**35. Patent Right**

The Contractor shall indemnify and hold the Purchaser harmless against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods / the Service or any part thereof.

**36. Execution Schedule**

The Contractor shall deliver Goods/equipment within six (06) weeks from the issuance of Acceptance Letter.

**37. Packing**

The Contractor shall provide such packing of the Goods as is sufficient to prevent their damage or deterioration during storage / transit to their final destination as indicated in the Contract. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the final destination and withstand, without limitation, rough handling, exposure to extreme temperatures, salt and precipitation at all points in storage / transit. The Contractor shall arrange and pay for the packing of the Goods to the place of destination as specified in the Contract, and the cost thereof shall be included in the Contract Price.

### **38. Insurance**

The Contractor may provide such insurance of the Goods as is sufficient to protect against their damage or deterioration during storage / transit to their final destination as indicated in the Contract. The Contractor shall arrange and pay for the insurance of the Goods to the place of destination as specified in the Contract, and the cost thereof shall be included in the Contract Price.

### **39. Labeling**

The Goods supplied under the Contract, shall be clearly labeled so as to correspond with the delivered documentation, with proper labeling scheme provided by the Client. All networking equipment, cables, connectors, ports, boxes shall be clearly labeled.

### **40. Delivery**

- 40.1 The Contractor shall indicate his delivery approach clearly specifying the requirements for packing, shipping and unpacking of deliverable hardware with any associated/relevant software and its documentation. The approach shall address shipment of deliverables to the various designated (installation) sites. The approach shall also specify any special shipping constraints such as custom requirements, security requirements, access arrangement or loading dock requirements. The Contractor shall deliver the Goods at various Government Offices in Punjab, as specified by the Purchaser at the time of delivery.
- 40.2 The Goods shall remain at the risk and under the physical custody of the Contractor until the delivery, testing and taking over of the Goods is completed.
- 40.3 The Contractor shall ensure that the Goods shall be delivered complete to enable the testing and training to proceed without interruption. If it shall appear to the Client that the Goods have been or are likely to be delayed by reason of incomplete delivery or for any other reasons, he may require the Contractor at the expense of the Contractor to dispatch the missing items of the Goods or suitable replacements thereof to the site of delivery by the fastest available means including air freight.
- 40.4 The Contractor shall include in the Tender a detailed logistics plan which shall include support details for transportation, mobilization and personnel scheduling during project implementation and the warranty period. The Contractor shall provide maintenance, supply and procurement support necessary for Client to maintain all system, at the contracted performance and reliability level. The Contractor shall arrange and pay for the transport of the Goods to the place of destination as specified in the Contract.

### **41. Installation and Implementation**

- 41.1 The Contractor shall ensure that the implementation design conforms to an open standard by which new services can be added without disruption to existing services.
- 41.2 The Contractor shall ensure that the implementation is fault tolerant. This is accomplished by supplying a set of programs and procedures that allow the system recovery or roll back when a fault is detected.
- 41.3 The Contractor shall provide a document stating step-by-step procedures for installation and disaster recovery to the Purchaser.
- 41.4 The Contractor shall provide all the recent patches and updates for Firmware/Hardware, on a reliable media, with proper labeling, during the installation to the Purchaser.
- 41.5 The Contractor shall configure the system for high availability and reliability, of all hardware and software.
- 41.6 The Contractor shall submit detailed and complete installation, transition and cutover plan for the new system, installation procedures for the new components specifying equipment checkout, installation constraints, operational cutover, maintenance prior to Client acceptance and if special security and/or access arrangements are required.

#### **42. Site Preparation**

- 42.1 The Contractor shall be responsible to survey the site, prepare the site, determine power, air conditioning and floor space requirements, identify and install, if necessary, any special / additional power and air conditioning requirements, for the proposed equipment, if any.
- 42.2 The Purchaser and the Client shall facilitate the Contractor in discharge of the above responsibilities.

#### **43. Safety**

- 43.1 The Contractor shall be responsible for the embedding of safety features in the inherent design of the equipment, for elimination of identified hazards, including but not limited to high voltage, electromagnetic radiation, sharp points and edges, etc., and reduction of associated risk to personnel and equipment.
- 43.2 The Contractor shall be responsible for the addition of bilingual warnings and caution notices, where hazards cannot be eliminated or risks cannot be reduced.
- 43.3 The Contractor shall be responsible for the protection of the power sources, controls, and critical components of the redundant systems and subsystems by shielding or physical separation when possible.

#### **44. Test Equipment and Tools**

The Contractor shall evaluate the existing facilities and abilities of the Client to accomplish corrective and preventive maintenance and support and identify additional skills, test equipment and tools required to maintain and support the new equipment. Such test equipment and tools shall be state of the art in design aimed at providing an efficient, systematic and cost effective repair operation for all replaceable components.

#### **45. Spare Parts and Support**

- 45.1 The Contractor shall ensure that the Goods provided by the Contractor, under the Contract are standard and of exact Computer Equipment Hardware and Networking Equipment, and incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 45.2 The Contractor shall further ensure that the Goods provided by the Contractor, under the Contract shall have no defect, arising from design, materials, installation, configuration, or from any act or omission of the Contractor that may develop under normal use of the provided Goods.
- 45.3 The Contractor shall maintain sufficient backup stock of spare parts and tools locally at sites, for the maintenance of the supplied Goods, during the warranty period.
- 45.4 The Contractor shall ensure availability of spare parts and technical assistance for all components for at least three years, without major changes, after the completion of final acceptance.
- 45.5 The Contractor shall give six months advance notice on any discontinued part(s) with a suggestion for appropriate alternatives failing which will cause forfeiture of Performance Security.
- 45.6 The Contractor shall also identify and provide the following:
  - 45.6.1 items (repairable spares, parts and consumable supplies) that are needed to maintain design performance, reliability and availability standards prescribed in the Technical Specifications. The quantity of spare parts and consumable items provided and kept shall be equal to the requirements for one year of operating stock;
  - 45.6.2 critical items, whose failure would cause a system failure;
  - 45.6.3 items of high cost and/or long lead time (over thirty working days);
  - 45.6.4 items whose design reliability is such that normal stock replenishment would not justify maintaining a level of the item in stock.

#### **46. Inspection and Testing**

- 46.1 The Client shall inspect and test the Goods supplied, the Services provided or the Works carried out, under the Contract, to verify their conformity to the Technical Specifications.
- 46.2 The inspections and tests shall be conducted at the premises of the Contractor / at the final destination. Where conducted at the premises of the Contractor, the Contractor shall provide all-reasonable facilities and assistance, including access to drawings, production data and online verification from official web site of the Manufacture, to the inspectors, at no charge to the Purchaser.
- 46.3 The Purchaser may reject the Goods, the Services or the Works if they fail to conform to the Technical Specifications, in any test(s) or inspection(s) and the Contractor shall either replace the rejected Goods, Services or Works or make all alterations necessary to meet the Technical Specifications, within three working days, free of cost to the Purchaser.
- 46.4 The Purchaser's post-delivery right to inspect, test and, where necessary, reject the Goods shall in no way be limited or waived by reason of pre-delivery inspection, testing or passing of the Goods.
- 46.5 Nothing contained in this document shall, in any way, release the Contractor from any Warranty or other obligations under the Contract.

#### **47. Taking-Over Certificate**

- 47.1 The Contractor shall, by written notice served on the Client with a copy to the Purchaser, apply for a Taking-Over Certificate.
- 47.2 The Client shall, within seven days of receipt of Contractor's application, either issue the Taking-Over Certificate to the Contractor with a copy to the Purchaser, stating the date of successful inspection / testing of the Goods or any portion thereof, for their intended purposes; or reject the application giving the reasons and specifying the work required to be done by the Contractor to enable the Taking-Over Certificate to be issued.
- 47.3 Nothing contained in this document shall, in any way, release the Contractor from any Warranty or other obligations under the Contract.

#### **48. Warranty**

- 48.1 The Contractor shall warrant to the Purchaser that the Goods supplied by the Contractor, under the Contract are genuine, brand new, non- refurbished, un-altered in any way, of the most recent or current model, imported through proper channel, and incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 48.2 The Contractor shall further warrant that the Goods/Services supplied by the Contractor, under the Contract shall have no defect, arising from design, materials, workmanship or from any act or omission of the Contractor that may develop under normal use of the supplied Goods/Services.
- 48.3 The Contractor shall provide Manufacturer's warranty for one (1) year for Lot#01 and two (02) years for Lot#02 (hereinafter referred as Warranty Period) after the issue of Taking-over Certificate in respect of Goods, the Services and the Works, or any portion thereof, as the case may be, which will include:
  - 48.3.1 Free on site repair / replacement of defective / damaged parts and labor, within one week of intimation in Lahore and two weeks outside Lahore.
  - 48.3.2 On site replacement of defective / damaged Goods, if repair of such Goods involves a duration exceeding one week in Lahore and two weeks outside Lahore.
- 48.4 The Contractor shall clearly mention Terms and Conditions of service agreements for the Goods supplied after the expiry of initial warranty period. In case of International Warranties, the local authorized dealers shall mention their service and warranty setup, details of qualified engineers, etc.
- 48.5 The Warranty Period shall start from the date of installation / configuration / deployment of the Goods on site.
- 48.6 The Client shall, by written notice served on the Contractor with a copy to the Purchaser, promptly indicate any claim(s) arising under the warranty.

48.7 The Contractor shall, within the prescribed time period, after receipt of such notice, repair or replace the defective / damaged Goods or parts thereof on site, without any cost to the Purchaser.

48.8 The end user licenses, end user warranties and end user contracting support services shall be in the name of Purchaser, for the Goods supplied, the Services provided and the Works done, under the Contract.

#### **49. Ownership of Goods and Replaced Components**

Goods to be supplied to the Purchaser, pursuant to the Contract, shall become the property of the Purchaser when the Goods are taken over by the Purchaser. Defective components to be replaced by the Contractor, pursuant to the Contract, shall become the property of the Contractor as and where it lies.

#### **50. Defects Liability Expiry Certificate**

50.1 The Contractor shall, after expiry of the warranty period, by written notice served on the Client with a copy to the Purchaser, apply for a Defects Liability Expiry Certificate.

50.2 The Client shall, within seven days of receipt of such notice, either issue the Defects Liability Expiry Certificate to the Contractor with a copy to the Purchaser, stating the date of expiry of the Warranty Period for all the Goods supplied and fulfillment of all obligations by the Contractor, under the Contract; or reject the application giving the reasons and specifying the work required to be done by the Contractor to enable the Defects Liability Expiry Certificate to be issued.

#### **51. Payment**

51.1 The Contractor shall provide all necessary supporting documents along with invoice.

51.2 The Contractor shall submit an Application for Payment, to the Purchaser. The Application for Payment shall: be accompanied by such invoices, warranty cards, receipts or other documentary evidence as the Purchaser may require; state the amount claimed; and set forth in detail, in the order of the Price Schedule, particulars of the Goods supplied, the Services provided and the Works done, up to the date of the Application for Payment and subsequent to the period covered by the last preceding Payment, if any.

51.3 The Purchaser shall get verified the details of Goods/equipment delivered against the invoice from the concerned Technical Team of PITB and Payment shall be made on complete delivery of Goods/equipment after issuance of satisfactory certificate by concerned technical team, as per details given in relevant Letter of Acceptance.

51.4 The Purchaser shall pay the amount verified within thirty (30) days. Payment shall not be made in advance and against partial deliveries. The Purchaser shall make payment for the Goods supplied, the Services provided and the Works done as per, to the Contractor, as per Government policy, in Pak Rupees, through treasury cheque.

51.5 The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended.

51.6 All payments shall be subject to any and all taxes, duties and levies applicable under the laws of Pakistan, for the whole period starting from issuance of Acceptance Letter till termination of the signed contract in this regard.

#### **52. Price**

The Contractor shall not charge prices for the Goods supplied, the Services provided and for other obligations discharged, under the Contract, varying from the prices quoted by the Contractor in the Price Schedule.

#### **53. Contract Amendment**

53.1 The Purchaser may at any time, by written notice served to the Contractor, alter or amend the contract for any identified need/requirement in the light of prevailing rules and regulations.

53.2 The Contractor shall not execute any Change until and unless the Purchaser has allowed the said Change, by written order served on the Contractor with a copy to the Client.

53.3 The Change, mutually agreed upon, shall constitute part of the obligations under this

- Contract, and the provisions of the Contract shall apply to the said Change.
- 53.4 No variation in or modification in the Contract shall be made, except by written amendment signed by both the Purchaser and the Contractor.
- 54. Assignment / Subcontract**
- 54.1 The Contractor shall not assign or sub-contract its obligations under the Contract, in whole or in part, except with the Purchaser's prior written consent.
- 54.2 The Contractor shall guarantee that any and all assignees / subcontractors of the Contractor shall, for performance of any part / whole of the work under the contract, comply fully with the terms and conditions of the Contract applicable to such part / whole of the work under the contract.
- 55. Extensions in time for performance of obligations under the Contract**
- If the Contractor encounters conditions impeding timely performance of any of the obligations, under the Contract, at any time, the Contractor shall, by written notice served on the Purchaser with a copy to the Client, promptly indicate the facts of the delay, its likely duration and its cause(s). As soon as practicable after receipt of such notice, the Purchaser shall evaluate the situation and may, at its exclusive discretion, without prejudice to any other remedy it may have, by written order served on the Contractor with a copy to the Client, extend the Contractor's time for performance of its obligations under the Contract.
- 56. Liquidated Damages**
- If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, deduct from the Contract Price, as liquidated damages, a sum of money @0.25% of the total Contract Price which is attributable to such part of the Goods / the Services / the Works, in consequence of the failure / delay, be put to the intended use, for every day between the scheduled delivery date(s), with any extension of time thereof granted by the Purchaser, and the actual delivery date(s). Provided that the amount so deducted shall not exceed, in the aggregate, 50% of the Contract Price.
- 57. Blacklisting**
- If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract or found to have engaged in corrupt or fraudulent practices in competing for the award of contract or during the execution of the contract, the Purchaser may without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in public sector, as per provision of Punjab Procurement Rules, 2014 and PITB Procurement Regulations and Guidelines.
- 58. Forfeiture of Performance Security**
- 58.1 The Performance Security shall be forfeited by the Purchaser, on occurrence of any / all of the following conditions:
- 58.1.1. If the Contractor commits a default under the Contract;
- 58.1.2. If the Contractor fails to fulfill any of the obligations under the Contract;
- 58.1.3. If the Contractor violates any of the terms and conditions of the Contract.
- 58.2 The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended.
- 58.3 If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, forfeit Performance Security of the Contractor.
- 58.4 Failure to supply required items/services within the specified time period will invoke penalty as specified in this document. In addition to that, Performance Security amount will be forfeited and the company will not be allowed to participate in future tenders as well.

## **59. Termination for Default**

59.1 If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, by written notice served on the Contractor with a copy to the Client, indicate the nature of the default(s) and terminate the Contract, in whole or in part, without any compensation to the Contractor. Provided that the termination of the Contract shall be resorted to only if the Contractor does not cure its failure / delay, within fifteen working days (or such longer period as the Client may allow in writing), after receipt of such notice.

59.2 If the Purchaser terminates the Contract for default, in whole or in part, the Purchaser may procure, upon such terms and conditions and in such manner as it deems appropriate, Goods / Services / Works, similar to those undelivered, and the Contractor shall be liable to the Purchaser for any excess costs for such similar Goods / Services / Works. However, the Contractor shall continue performance of the Contract to the extent not terminated.

## **60. Termination for Insolvency**

If the Contractor becomes bankrupt or otherwise insolvent, the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, by written notice served on the Contractor with a copy to the Client, indicate the nature of the insolvency and terminate the Contract, in whole or in part, without any compensation to the Contractor.

## **61. Termination for Convenience**

61.1 Any of the parties may, at any time, by written notice served on the other party with a copy to the Client, terminate the Contract, in whole or in part, for its convenience, without any compensation to the other party.

61.2 The Goods and the Services which are complete or to be completed by the Contractor, within thirty working days after the receipt of such notice, shall be accepted by the Purchaser. For the remaining Goods, the Purchaser may elect:

61.2.1 to have any portion thereof completed and delivered; and/or

61.2.2 to cancel the remainder and pay to the Contractor an agreed amount for partially completed Goods, Services, Works and materials / parts previously procured by the Contractor for the purpose of the Contract, together with a reasonable allowance for overhead & profit.

## **62. Force Majeure**

62.1 For the purpose of this contract "Force Majeure" means an event which is beyond the reasonable control of a party and which makes a party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances, and includes, but is not limited to, War, Riots, Storm, Flood or other industrial actions (except where such strikes, lockouts or other industrial are within the power of the party invoking Force Majeure), confiscation or any other action by Government agencies. In all disputes between the parties as to matters arising pursuant to this Contract, the dispute be referred for resolution by arbitration under the Pakistan Arbitration Act, 1940, as amended, by one or more arbitrators selected in accordance with said Law. The place for arbitration shall be Lahore, Pakistan. The award shall be final and binding on the parties.

62.2 The Contractor shall not be liable for liquidated damages, forfeiture of its Performance Security, blacklisting for future tenders, termination for default, if and to the extent his failure / delay in performance / discharge of obligations under the Contract is the result of an event of Force Majeure.

62.3 If a Force Majeure situation arises, The Contractor shall, by written notice served on The Purchaser, indicate such condition and the cause thereof. Unless otherwise directed by The Purchaser in writing, The Contractor shall continue to perform under the Contract as far as

is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

62.4 Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or Agents or Employees, nor (ii) any event which a diligent Party could reasonably have been expected to both (A) take into account at the time of the conclusion of this Contract and (B) avoid or overcome in the carrying out of its obligations here under.

62.5 Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

### **63. Dispute Resolution**

63.1 The Purchaser and the Contractor shall make every effort to amicably resolve, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the Contract.

63.2 If, after thirty working days, from the commencement of such informal negotiations, the Purchaser and the Contractor have been unable to amicably resolve a Contract dispute, either party may, require that the dispute be referred for resolution by arbitration under the Pakistan Arbitration Act, 1940, as amended, by one or more arbitrators selected in accordance with said Law. The place for arbitration shall be Lahore, Pakistan. The award shall be final and binding on the parties.

### **64. Statutes and Regulations**

64.1 The Contract shall be governed by and interpreted in accordance with the laws of Pakistan.

64.2 The Contractor shall, in all matters arising in the performance of the Contract, conform, in all respects, with the provisions of all Central, Provincial and Local Laws, Statutes, Regulations and By-Laws in force in Pakistan, and shall give all notices and pay all fees required to be given or paid and shall keep the Purchaser indemnified against all penalties and liability of any kind for breach of any of the same.

64.3 The Courts at Lahore shall have the exclusive territorial jurisdiction in respect of any dispute or difference of any kind arising out of or in connection with the Contract.

### **65. Taxes and Duties**

The Contractor shall be entirely responsible for all taxes, duties and other such levies imposed make inquiries on income tax / sales tax to the concerned authorities of Income Tax and Sales Tax Department, Government of Pakistan.

### **66. Contract Cost**

The Contractor shall bear all costs / expenses associated with the preparation of the Contract and the Purchaser shall in no case be responsible / liable for those costs / expenses. The successful bidder shall provide legal stamp papers of relevant value according to Govt. rules and regulations for signing of the formal contract.

### **67. The Client**

67.1 The Client shall only carry out such duties and exercise such authority as specified in the Contract. The Client shall have no authority to relieve the Contractor of any of his obligations under the Contract, except as expressly stated in the Contract.

67.2 The Contractor shall proceed with the decisions, instructions or approvals given by the Client in accordance with these Conditions.

67.3 The Client shall conform to all the relevant clauses of this Tender Document to carry out all responsibilities assigned thereto in a timely manner.

### **68. Authorized Representative**

68.1 The Purchaser, the Client or the Contractor may, at their exclusive discretion, appoint their Authorized Representative and may, from time to time, delegate any / all of the duties / authority, vested in them, to their authorized Representative(s), including but not limited to, signing on their behalf to legally bind them, and may, at any time, revoke such delegation.



- 68.2 The Authorized Representative shall only carry out such duties and exercise such authority as may be delegated to him, by the Purchaser, the Client or the Contractor.
- 68.3 Any such delegation or revocation shall be in writing and shall not take effect until notified to the other parties to the Contract.
- 68.4 Any decision, instruction or approval given by the Authorized Representative, in accordance with such delegation, shall have the same effect as though it had been given by the Principal.
- 68.5 Notwithstanding Clause 68.2, any failure of the Authorized Representative to disapprove any Goods or Services or Works shall not prejudice the right of the Client to disapprove such Goods or Services or Works and to give instructions for the rectification thereof.
- 68.6 If the Contractor questions any decision or instruction of the Authorized Representative of the Purchaser / the Client, the Contractor may refer the matter to the Purchaser / the Client who shall confirm, reverse or vary such decision or instruction.

**69. Waiver**

Failure of either party to insist upon strict performance of the obligations of the other party, under the Contract, shall in no way be deemed or construed to affect in any way the right of that party to require such performance.

**70. Training**

- 70.1 The Contractor shall arrange and undertake a comprehensive training program for the staff nominated by the Purchaser / the Client to ensure that they shall acquire a good working knowledge of the operation, and general maintenance of the Goods to be supplied under the Contract.
- 70.2 In case of non-compliance with instructions, non-cooperation or other difficulties experienced by the Contractor with regard to any of these personnel, the Contractor shall apprise the Purchaser / Client and proceed to implement suitable remedial measures after consultation with them.

**71. Documentation**

The Contractor shall furnish the user documentation, the operation manuals, and service manuals for each appropriate unit of the supplied Goods and other information pertaining to the performance of the Goods, in hard copy format, in soft copy format and in the form of on-line help, before the Goods are taken over by the Purchaser.

## 72. Special Stipulations

SCHEDULE-A, SPECIAL STIPULATIONS							
For ease of Reference, certain special stipulations are as under:							
<b>Bid Security (Earnest Money)</b>	<p>The Contractor shall furnish the Bid Security (earnest Money) as under: separately against each LOT ; in the form of Demand Draft / Pay Order / Call Deposit Receipt, in the name of the Purchaser, denominated in Pak Rupees, for an amount of PKR as per the following table against each LOT (denominated in Pak Rupees);</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Lot No.</th> <th style="text-align: center;">Bid Security Amount (PKR)</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">700,000</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">250,000</td> </tr> </tbody> </table> <p>Have a minimum validity period of one hundred and twenty (120) days from the last date for submission of the Tender or until furnishing of the Performance Security, <b>whichever is later</b>.</p>	Lot No.	Bid Security Amount (PKR)	1	700,000	2	250,000
Lot No.	Bid Security Amount (PKR)						
1	700,000						
2	250,000						
<b>Performance Security</b>	<p>The successful Contractor shall furnish lot-wise Performance Security as under: within twenty-eight (28) days of the receipt of the Acceptance Letter from the Purchaser for; in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document;</p> <p>for a sum equivalent to 10% of the total contract value; denominated in Pak Rupees;</p> <p>Have a minimum validity period until the date of expiry of warranty period, support period or termination of services, or fulfillment of all obligations under the contract, <b>whichever is later</b>.</p>						
<b>Delivery Period (including installation, configuration, deployment, commissioning, testing, and training of the delivered items.)</b>	<p>The Contractor shall deliver Goods/ordered equipment within six (06) weeks from the issuance of Acceptance Letter.</p>						
<b>Liquidated damages for failure / delay in supply / installation / configuration of Goods / Services / Works by the Contractor</b>	<p>If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, deduct from the Contract Price, as liquidated damages, a sum of money @0.25% of the total Contract Price which is attributable to such part of the Goods / the Services / the Works, in consequence of the failure / delay, be put to the intended use, for every day between the scheduled delivery date(s), with any extension of time thereof granted by the Purchaser, and the actual delivery date(s). Provided that the amount so deducted shall not exceed, in the aggregate, 50% of the Contract Price.</p>						

**TECHNICAL SPECIFICATIONS**

**LOT # 1 (item1)**

**Rack Servers QTY (09)**

SR. #	ITEMS	REQUIREMENT DESCRIPTION (Minimum Specification)
1	Farm Factor	2U Rack Mount Server
2	Processor	1 x Intel Xeon 22C E5-2699 v4 145W 2.2GHz Bus Speed 2400MHz Cache 55MB.
3	Memory	8 x 32GB DDR4 Memory PC4 2400MHz
4	Disk Drives	2 x 400GB Enterprise Performance SAS 12G SSD (must be VMWare vSAN Compatible and Certified for performance) 8 x 1.92TB Enterprise Mainstream SATA minimum 6G SSD (must be VMWare vSAN Compatible and Certified for performance)
5	RAID Controller	1 x SAS/SATA HBA for RAID Configuration (must be VMWare vSAN Compatible and Certified for performance)
6	Network Adapter	4 x GE port (LOM) Adapter and 2x10GbE SFP+ Ports Adapter (must be VMWare vSAN Compatible and Certified for performance)
7	SD Card/Flash /Drives	For hypervisor installation as per solution, At-least dual 32 GB SD Cards / Flash / Drives with failover support
8	Power Supply	Redundant hot-swappable
9	Stability	Support long-term operating temperature under specific conditions (Thermal Kit)
10	System Management	Enterprise version system management software with full features. Support independent remote management through graphical user interfaces. Users can access the server remotely and take full control. The remote management should be independent of server OS.
11	Compatibility	Supports mainstream operating systems, such as Windows, Red hat Linux, SuSE Linux, and VMware. The quoted solution must for VMWare Certified, vSAN, NSX and Hypervisor compliant. The quoted model should be customized as per solution needs. <b>Note:</b> - Servers must be Certified for VMware VSAN, NSX with complete Lifecycle Management. Vendor quoted solution must be certified/validated for VMWare. The quoted solution will not be accepted technically qualified if not vetted for VMWare for guaranteed performance requirements.

**LOT # 1 (item2)**

**TOR 10G SFP+ Switches, Management Switch QTY (2+1)**

SR. #	ITEMS	REQUIREMENT DESCRIPTION (Minimum Specification)
1	Farm Factor	1U Rack Mount Switch with 24 or 48 ports x 10G with minimum 12 SFP+ (SR)
2	Power Supply	Redundant Power Supply
3	Fiber Cables	As per solution LC-LC for 10G Optic traffic
4		<b>Note:</b> - Switches must be Certified for VMware VSAN, NSX with Lifecycle Management. Vendor quoted solution must be certified/validated for VMWare. The quoted solution will not be accepted technically qualified if not vetted for VMWare for guaranteed performance requirements.

SR. #	ITEMS	REQUIREMENT DESCRIPTION (Minimum Specification)
1	Farm Factor	Rack Mount Switch with 48 x 1GE
2	Ethernet Cables	As per solution for management
3	<p><b>Note:</b> - Switches must be Certified for VMware VSAN, NSX with Lifecycle Management.</p> <p>Vendor quoted solution must be certified/validated for VMWare. The quoted solution will not be accepted technically qualified if not vetted for VMWare for guaranteed performance requirements.</p>	

## LOT # 1 (item3)

### Virtualization

VMware Cloud Foundation (Per CPU) with vSAN and NSX Enterprise	Cloud Foundation includes SDDC Manager, NSX Enterprise, vSAN Enterprise and vSphere Enterprise Plus.	CF-CPU-B8-C	12
Production Support/Subscription for VMware Cloud Foundation (Per CPU) with vSAN and NSX Enterprise for 1 year	Technical Support required, 24 Hour Sev 1 Support -- 7 days a week.	CF-CPU-B8-P-SSS-C	12
VMware vRealize Suite 2017 Enterprise (Per PLU)	vRealize Suite 2017 Enterprise should contain vRealize Log Insight, vRealize Business for Cloud Advanced, vRealize Automation Enterprise, vRealize Operations Advanced and vRealize Operations Application Monitoring. Portable License Unit (PLU) required to management of unlimited VMs on a vSphere CPU or 15 VMs on other physical hardware and supported public clouds.	VR17-ENT-C	12
Production Support/Subscription for VMware vRealize Suite 2017 Enterprise (Per PLU) for 1 year	Technical Support required, 24 Hour Sev 1 Support -- 7 days a week.	VR17-ENT-P-SSS-C	12
VMware vRealize Network Insight Enterprise - Add-on for NSX (per CPU)	Requires original VMware NSX perpetual per CPU license with active SnS.	VR-NI-ENXC-C	12
Production Support/Subscription for VMware vRealize Network Insight Enterprise - Add-on for NSX (per CPU) for 1 year	Technical Support required, 24 Hour Sev 1 Support -- 7 days a week.	VR-NI-ENXC-P-SSS-C	12
VMware Site Recovery Manager 6 Enterprise (25 VM Pack)	vSphere 6 or higher	VC-SRM6-25E-C	2
Production Support/Subscription for VMware Site Recovery Manager 6 Enterprise (25 VM Pack) for 1 Year	Technical Support required, 24 Hour Sev 1 Support -- 7 days a week.	VC-SRM6-25E-P-SSS-C	2

1. Open Licenses required with perpetual ownership of PITB
2. All licenses should have support and subscription direct from VMware

Vendor quoted solution must be certified/validated for VMWare. The quoted solution will not be accepted technically qualified if not vetted for VMWare for guaranteed performance requirements.

Project has two phases.

### 1) Implementation

- Product Deployment.
  - .1. Initial racking/stacking, cabling of the VCF servers and network switches.
  - .2. Helping in resolving network connectivity issues to connect VCF with existing network.
  - .3. Installation of correct firmware and BIOS versions according to the bill of materials for VMware Cloud Foundation.
  - .4. Troubleshoot/engage product principal to resolve any kind of issues during deployment.
  - .5. Deploy a fully functional VCF infrastructure based on tendered hardware/software/licenses. Implementation should be done for optimal utilization of resources for redundancy and capacity.
- Knowledge Transfer. Knowledge transfer of the design, deployment and operations procedures.

### 2) Support

- After deployment support
  - .1. On call or on premises support depending on problem nature for tendered license period.
  - .2. On call or on premises support for VCF hardware issues provided in this tender.

## Lot # (1 item4)

### MODULER RACK (QTY 1)

The Integrated Modular Rack should be:-

**Fully integrated - Factory assembled, tested for power management, rack enclosure, Integrated UPS with built in power distribution with bypass function, system monitoring and IT management hardware and services including security for IT applications.**

- Fast deployment – The DC Cabinet must provide faster deployment and is ready to use from day one, removing the need to build, construct and design computer rooms which dramatically reduces the required deployment period compared to a traditional IT facility build.

NOTE: - No field modifications or after site deliveries inside cabinet installations are permissible in Architecture for prefab factory assembled solution.

#### 1. Power Supply and Distribution System Requirements

##### 1) UPS

The UPS provides uninterruptible power for IT loads in the integrated Modular Rack by means of batteries when the external primary power supply fails.

The UPS must meet the following requirements:

- The UPS should have the rated capacity of 10kVA at 80% load window with at least 10 minutes or higher backup runtime.
- The UPS should be strong overload capacity and continues running for 5 min at 100% load.
- Occupies only 2U/4U spaces in the cabinet with smart battery pack fitting occupying 8U space only.
- The rated input and output of the UPS should be single-phase 220/230/240 V AC, 50 & 60 Hz, 1Ph+N+PE.
- Input frequency range: 40–70 Hz, good Diesel Genset adaptability
- Surge protection design, lowering failure rate caused by surge
- Component failure warning, eliminating power-off risks, post-event maintenance changed to pre-event maintenance, such as fan warning and capacitor warning functions

- The UPS should have communications port for easily monitoring the UPS running parameters and status.
- UPS Specifications

Item	Minimum Specifications
Rated capacity	10 kVA or higher
Maximum input current	50 A
Number of phases	Single phase
Input power factor (at full load)	> 0.99 or better
Input frequency	Rated frequency: 50 Hz/60 Hz Range: 40–70 Hz
Output voltage	220 V/230 V/240 V Tolerance: ±1%
Output frequency	Syn. with bypass input frequency (normal mode) 50 Hz/60 Hz, tolerance ±0.5% (battery mode)
Output power factor	0.9 or better
System efficiency (at full load)	94% or more

## 2) Power Distribution Box

- Type of power distribution equipment: UPS input and output power distribution module
- Installation mode: rack-mounted
- Electrical performance
- Power distribution box should contain the UPS input, UPS output, UPS maintenance bypass switch, and surge protection switch. The high-power distribution module should provide at least five IT outputs.
- The class C SPD should be factory assembled solution. A surge protection switch should be installed before the SPD, and a micro switch with the surge protection switch or SPD fault indicator should be used to remotely monitor the SPD status.
- Application environment  
Operating temperature: –5°C to +40°C  
  
Operating humidity: ≤ 95% RH

## 3) IT Rack based PDU

- Electrical performance
  - Single-phase 220 V AC input voltage, 50 Hz/60 Hz
  - Single input of the Rack IT PDU
  - Input: junction box input or standard IEC60309 three-core plug input
  - PDU: Output C13/C19 standard socket or national standard socket
- Application environment
  - Operating temperature: –5°C to +40°C
  - Operating humidity: ≤ 95% RH

Item	Minimum Specifications
Rated current	32 A
Input frequency	50 Hz/60 Hz
Input port	Cord end terminal, no input cable
Output port configuration	IEC: 20 x C13 + 2 x C19
Rated output current	32 A

## 2. Cabinet System Requirements

### 1) Cabinet System

- Cabinets are necessary facilities in a data center with operating environment for accommodating and interconnecting equipment as per desired RFP scope of works.
- The cabinets must provide the following features:  
Total 2\*42 U cabinets allow the UPS, Battery, power distribution box and Rack PDU to be vertically installed in the rear.

The position of each U is marked on the vertical mounting bars.

The front and rear doors are locked and can be unlocked only with dedicated keys.

Item	Minimum Specifications (42U Cabinet)
Color	Black
Material	High-intensity class A hot-dip zinc-coated steel sheet
Air channel	Front and rear air channels
Installation mode	Installed on a concrete floor or ESD floor
Static load	1400 kg or higher
Dynamic load	900 kg or higher
Protection level	IP20

### 3. Management System

- Each smart module should provide a general environment and power monitoring interface to constantly monitor equipment such as the power supply and distribution equipment, UPS, temperature and humidity sensors, water sensors, smoke detectors, and door status sensors inside the module. If a component fault or parameter error is detected, an alarm is generated and sent in diverse modes such as email and SMS. Historical data and alarms are recorded. All monitoring information is reported to the management platform through a standard SNMP interface. All environment and power parameters of the module can be viewed remotely over the Web UI.
- The data collector should be installed inside of cabinet, with minimum 512M system memory and 2GB storage space, reserved FE & RS485 communication port etc.

## LOT # 2

### Expansion for SAN Storage

Expansion for SAN Storage (1)		
Sr. #	Item	Description (Minimum Specifications)
1	Existing Model	OceanStor 5300v3
2	SAS Drives	38 x 1.2 TB 10K RPM SAS, (2.5")
3	SSD Drives	12 x 1.8 TB Enterprise SSD, (2.5")
4	NL-SAS Drives	12 x 6TB 7.2K RPM NL-SAS, (3.5")
5	Disk Enclosure	As per solution
6	Interface Module	As per solution
7	Installation Material	As per solution
8	Extended Warranty	2-Year 7x24x4H extended warranty for existing storage all components that is: Dual Controller, two (02) enclosures and 75 hard drives (11 SSD and 64 SAS drives). (Prices to be quoted separately).
<b>Note:</b>		
1- All components should be compatible with OceanStor 5300v3 (Huawei). 2- Two years warranty required for new and existing storage. 3- Prices to be quoted separately for new storage and extended warranty for existing storage.		

## **FORMS & OTHER REQUIRED DOCUMENTS**

### **ANNEXURE-B**

#### **Technical Proposal Submission Form**

[Location, Date]

To     \_(Name and address of Client / Purchaser)\_

Dear Sir,

We, the undersigned, offer to provide the \_(insert title of assignment)\_ in accordance with your Request for Proposal/Tender Document No. \_\_\_\_\_ dated \_(insert date)\_ and our Proposal. We are hereby submitting our Proposal, which includes the Technical Proposal and the Financial Proposal sealed in two separate envelopes.

We undertake, if our Proposal is accepted, to provide supply of \_\_\_\_\_ related to the assignment.

We also confirm that the Government of Pakistan / Punjab has not declared us, or any, ineligible on charges of engaging in corrupt, fraudulent, collusive or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and we are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature (Original)

(In full and initials)

Name and Designation of Signatory

Name of Firm

Address



**ANNEXURE-C**

**Financial Proposal Submission Form (Part of Financial Bid Envelope)**

[Location, Date]

To     \_(Name and address of Client / Purchaser)\_

Dear Sir,

We, the undersigned, offer to provide the \_(Insert title of assignment)\_ in accordance with your Request for Proposal No.\_\_\_\_\_ dated \_(insert date)\_ and our Technical Proposal. Our attached Financial Proposal is for the sum of \_(insert amount in words and figures)\_. This amount is inclusive of all taxes.

Our Financial Proposal shall be binding upon us up to expiration of the validity period of the Proposal, i.e. before the date indicated in \_\_\_\_\_ of the Proposal Data Sheet.

We also declare that the Government of Pakistan / Punjab has not declared us or any Sub-Contractors for any part of the Contract, ineligible on charges of engaging in corrupt, fraudulent, collusive, or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

Signed

In the capacity of:

Duly authorized to sign the proposal on behalf of the Applicant.

Date:

**ANNEXURE-D****Price Schedule/ Financial Cost Sheet (separately for each lot)**

<b>Sr. No.</b>	<b>Item Description</b>	<b>No of Units/QTY (1)</b>	<b>Unit Rate (Incl. all Taxes if applicable) Rs. (2)</b>	<b>Total Cost (Incl. all Taxes) Rs (3=1x2)</b>
<b>1</b>				
<b>Total Bid Price</b>				<b>X</b>

**NOTE:**

- (i) X will determine the total bid cost for all items under each lot.
- (ii) Prices must be quoted for all items under each lot.
- (iii) Hardware quoted must be legally imported in Pakistan after paying all taxes.
- (iv) The Purchaser reserves exclusive rights to increase / decrease the quantities of the Hardware / IT Equipment / Software mentioned vide this tender document.
- (v) Standard Warranty / Support period for Lot#01 is one (01) year and for Lot#02 is two (2) years after purchase of equipment / Hardware.

Total Cost (in words) Rs. \_\_\_\_\_

Date \_\_\_\_\_

Signature of authorized person

Name:

(Company Seal)

\_\_\_\_\_  
In the capacity of

Duly authority by

**Note: No cutting or overwriting is allowed. Any cutting or overwriting will lead to rejection of the financial bid.**

**ANNEXURE-E**

**Format for Covering Letter**

To

(Name and address of Purchaser)

**Sub:** \_\_\_\_\_.

Dear Sir,

- a) Having examined the tender document and Appendixes we, the undersigned, in conformity with the said document, offer to provide the said items on terms of reference to be signed upon the award of contract for the sum indicated as per financial bid.
- b) We undertake, if our proposal is accepted, to provide the items/services comprise in the contract within time frame specified, starting from the date of receipt of notification of award from the client Department / Office.
- c) We agree to abide by this proposal for the period of \_\_\_\_ days (as per requirement of the project) from the date of bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
- d) We agree to execute a contract in the form to be communicated by the \_(insert name of the Purchaser)\_, incorporating all agreements with such alterations or additions thereto as may be necessary to adapt such agreement to the circumstances of the standard.
- e) Unless and until a formal agreement is prepared and executed this proposal together with your written acceptance thereof shall constitute a binding contract agreement.
- f) We understand that you are not bound to accept a lowest or any bid you may receive, not to give any reason for rejection of any bid and that you will not defray any expenses incurred by us in bidding.

\_\_\_\_\_  
Authorized Signatures with Official Seal

**ANNEXURE-F**

**INSTRUCTION FOR PREPARATION OF POWER OF ATTORNEY**

- a) To be executed by an authorized representative of the bidder.
- b) The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants and when it is so required the same should be under common seal affixed in accordance with the required procedure.
- c) Also, wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a resolution/power of attorney in favor of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.
- d) In case the Application is signed by an authorized Director / Partner or Proprietor of the Applicant, a certified copy of the appropriate resolution / document conveying such authority may be enclosed in lieu of the Power of Attorney.

**Format of Power-of-Attorney**

**POWER OF ATTORNEY**

(On Stamp Paper of relevant value)

Know all men by these presents, we (name of the company and address of the registered office) do hereby appoint and authorize Mr. (full name and residential address) who is presently employed with us and holding the position of as our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our proposal for (name of the project) in response to the tenders invited by the (name of the Purchaser) including signing and submission of all documents and providing information/responses to (name of the Purchaser) in all matters in connection with our Bid.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_

For \_\_\_\_\_

(Signature)

(Name, Designation and Address)

Accepted

(Signature)

(Name, Title and Address of the Attorney)

Date:

**ANNEXURE-G**

**UNDERTAKING**

It is certified that the information furnished here in and as per the document submitted is true and correct and nothing has been concealed or tampered with. We have gone through all the conditions of tender and are liable to any punitive action for furnishing false information / documents.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_

Signature

(Company Seal)

\_\_\_\_\_

In the capacity of

Duly authorized to sign bids for and on behalf of:



**ANNEXURE-I**

**PERFORMANCE SECURITY**

**Issuing Authority:**

**Date of Issuance:**

**Date of Expiry:**

**WHEREAS** [Name and Address of the Contractor] (hereinafter called "the Contractor") has agreed to supply the Goods and render the Services against Tender Name. \_\_\_\_\_, Tender No. \_\_\_\_\_ (hereinafter called "the Contract") for the Contract Value of PKR (in figures \_\_\_\_\_) (in words \_\_\_\_\_).

AND WHEREAS it has been stipulated in the Tender Document that the successful Contractor shall furnish Performance Security, within twenty eight (28) days of the receipt of the Acceptance Letter (Letter of Acceptance) from the Purchaser, in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per this format, for a sum equivalent to Rs. \_\_\_\_\_ (10% of the contract value) valid from the date of issue until all obligations have been fulfilled in accordance with the Contract;

AND WHEREAS [Name of the Bank] having registered office at [Address of the Bank] (hereinafter called "the Guarantor") has agreed to give the Contractor a Guarantee;

THEREFORE the Guarantor hereby affirms to bind himself, his successors and his assigns to the Purchaser, for the sum of PKR (in figures \_\_\_\_\_) (in words \_\_\_\_\_) and undertakes to pay to the Purchaser, upon receipt of his written demand(s), any sum(s) as specified by him, not exceeding the above limit in aggregate, without cavil / argument and without the Purchaser having to substantiate / prove or to show grounds / reasons for such claim(s), on the occurrence of any / all of the following conditions:

1. If the Contractor commits a default under the Contract;
2. If the Contractor fails to fulfill any of the obligations under the Contract;
3. If the Contractor violates any of the provisions of the Contract.

Provided that the Purchaser shall specify the occurred condition(s) owing to which the said sum is due to him.

Provided further that any demand(s) / claim(s) from the Purchaser shall reach the Guarantor before the expiry of the Guarantee.

This guarantee shall remain valid up to \_\_\_\_\_ or until expiry of warranties / support period or all obligations have been fulfilled in accordance with the Contract, **whichever is later.**

Date this \_\_\_\_\_ day of 2018.

**GUARANTOR**

Signature \_\_\_\_\_  
CNIC # \_\_\_\_\_  
Name \_\_\_\_\_  
Designation \_\_\_\_\_  
Address \_\_\_\_\_