

Diagnostic Use of the Controller

1. To display error codes, press the ON/OFF button followed by the \blacktriangle thermostat button to cycle through the error codes.

- 2. To display the water flow through the water heater, press the thermostat button (hold for 2 seconds) and then press the ON/OFF button while continuing to hold the ▲ thermostat button.
- 3. To display the outlet water temperature, press the ▼ thermostat button (hold for 2 seconds) and then press the ON/OFF button while continuing to hold the **v** thermostat button.

To Change the Temperature Scale (°F / °C)

With the water heater turned off, press and hold the ON/OFF button until the display changes to the other temperature scale (about 5 seconds).

To Turn Off the Controller Sound (Mute)

To turn the sound off (mute), press and hold both the \blacktriangle and \blacktriangledown thermostat buttons until a "beep" is heard (about 5 seconds).

Gas Pressure Setting

NOTE: For additional installation and commissioning information refer to the Operation and Installation Manual



This appliance must be installed, serviced and removed by a trained and qualified person. During pressure testing of the consumer piping, ensure gas valve is turned off before unit is shut off. Failure to do so may result in serious injury to yourself or damage to the unit.

APPLIANCE OPERATING PRESSURES

				Inlet /Max	Forced Low		Forced High		
			milet Max.	NAT.G	LPG	NAT.G	LPG	NAT.G	LPG
	RC80HPi	Short flue length	150 PSI	5"W.C.	8"W.C. /13.5"W.C.	0.7″W.C.	1.06″W.C.	2.9″W.C.	3.7″W.C.
		Long flue length	150 PSI	/10.5"W.C.		0.81″W.C.	1.11″W.C.	3.0″W.C.	3.8″W.C.

Check whether your flue length is short or long. See Dip Switches Settings below.

Commissioning

With all gas appliances in operation at maximum gas rate, the flowing inlet pressure at the incoming test point on the Rinnai water heater should read 5" W.C. - 10.5" W.C. on natural gas and 8" W.C. - 13.5 W.C. on propane gas. If the pressure is lower, the gas supply is inadequate and the unit will not operate to specification. Check the gas meter regulator and pipework for correct operation/sizing and correct as required.

Troubleshooting **Important Safety Notes**

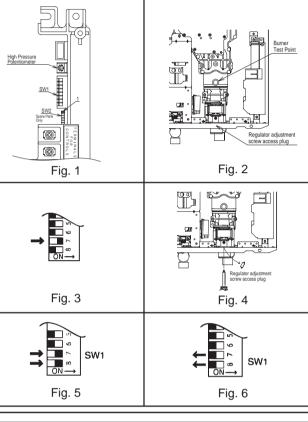
There are a number of (live) tests that are required when fault finding this product. Extreme care should be used at all times to avoid contact with energized components inside the water heater. Only trained and qualified service technicians should attempt to repair this product. Before checking for resistance readings, disconnect the power source to the unit and isolate the item from the circuit (unplug it).

Gas Pressure Setting

Ensure gas pressure check under Commissioning has been completed first! The regulator is electronically controlled and factory pre-set. Under normal circumstances it does not require adjustment during installation. Make adjustments only if the unit is not operating correctly and all other possible causes for incorrect operation have been eliminated.

1. Turn OFF the gas supply.

- 2. Turn OFF the 120 V power supply.
- 3. Remove the front panel from the appliance.
- Check the gas type using the data plate on the side of the unit. If using a spare PC board, check that the gas type switches are in the correct position (switch 1 of SW2: ON for natural gas, NG, and OFF for propane, LPG). See dip switch settings section below. (ON is towards the right and OFF is towards the left.) (Fig. 1).
- 5. Attach the pressure gauge to the burner test point, located on the gas control (Fig. 2).
- 6. Turn ON the gas supply.
- 7. Turn ON the 120 V power supply.
- 8. If a controller is installed, turn the unit ON with the controller. Select the maximum delivery temperature and open all available hot water taps at full.
- 9. Set the unit to "Forced Low" combustion by setting No. 7 switch of the SW1 set to ON (Fig. 3).
- 10. Check the burner test point pressure.
- 11. Remove the rubber access plug and adjust the regulator screw on the modulating valve (Fig. 4) as required in Table 1. Replace the rubber access plug.
- 12. Set the unit to "Forced High" combustion by setting both No. 7 and No. 8 switches of the SW1 set to ON (Fig. 5). Ensure maximum water flow.
- 13. Check the burner test point pressure.
- 14. Adjust the high pressure potentiometer (POT) on the PC board as required to the pressure shown in Table 1.
- and 8 of the SW1 set back to OFF (Fig. 6). Close all water taps.
- 16. Turn OFF the gas supply and 120 V power supply.
- 17. Remove the pressure gauge and install sealing screw.
- 18. Turn ON the gas supply and 120 V power supply.
- 19. Operate the unit and check for gas leaks at the burner test point 20. Install the front panel.



,	 Ensure gas type and pressure is correct. Ensure gas line, meter, and/or regulator is sized properly. Bleed all air from gas lines. Verify dip switches are set properly. Ensure appliance is properly grounded. Disconnect EZConnect[™] or MSA controls to isolate the problem. Ensure igniter is operational. Check igniter wiring harness for damage. 	52	 Measure resistance of se Clean sensor of scale bui Replace sensor. Modulating Solenoid Value Check modulating gas so or damaged terminals. Measure resistance of value
1	 Check gas solenoid valves for open or short circuits. Remove burner cover and ensure all burners are properly seated. Remove burner plate and inspect burner surface for condensation or debris. 	61	 Combustion Fan Failure Ensure fan will turn freely Check wiring harness to r connections. Measure resistance of model
nt.	 12 Flame Failure Check that the gas is turned on at the water heater and gas meter. Check for obstructions in the flue outlet. Ensure gas line, meter, and/or regulator is sized properly. Ensure gas type and pressure is correct. Bleed all air from gas lines. Ensure proper Rinnai venting material was installed. 	65	 Water Flow Control Fault The water flow control val fill function. Immediately bath fill function. Contact contractor to service the a
	 Ensure condensation collar was installed properly. Ensure vent length is within limits. Verify dip switches are set properly. Ensure appliance is properly grounded. 	71	SV0, SV1, SV2, SV3 and S • Replace the PC board.
	 Disconnect keypad. Disconnect EZConnect[™] or MSA controls to isolate the problem. Check power supply for loose connections. Check power supply for proper voltage and voltage drops. Ensure flame rod wire is connected. Check flame rod for carbon build-up. Disconnect and reconnect all wiring harnesses on unit and PC board. Check for DC shorts at components. Check gas solenoid valves for open or short circuits. Remove burner plate and inspect burner surface for condensation or debris. Check the ground wire for the PC board. 		 Flame Sensing Device Fa Ensure flame rod is touch Check all wiring to flame Remove flame rod and ch sand paper. Check inside burner chan flame at flame rod. Measure micro amp output Replace flame rod. Burner Sensor Circuit Ernet • Check sensor wiring and • Replace sensor.
	 14 Thermal Fuse Check gas type of unit and ensure it matches gas type being used. Check for restrictions in air flow around unit and vent terminal. Check for low water flow in a circulating system causing short-cycling. 	LC	Scale Build-up in Heat Ex maintenance code histor • Flush heat exchanger. R • Replace heat exchanger. • NOTE: The LC code is th

- Ensure dip switches are set to the proper position.
- Check for foreign materials in combustion chamber and/or exhaust piping.
- Check heat exchanger for cracks and/or separations.
- Check heat exchanger surface for hot spots which indicate blockage due to scale build-up.
- Refer to instructions in manual for flushing heat exchanger.
- Measure resistance of safety circuit.
- Ensure high fire and low fire manifold pressure is correct.

- **Error Codes**
- **<u>03</u>** Power interruption during Bath Fill (Water will not flow when 25 Condensate Trap Error Condensate container is full
 - · Check condensate drain for blockage.
 - Replace condensate trap.

31 Burner Sensor Error

- Measure resistance of sensor.
- Replace sensor.

32 Outgoing Water Temperature Sensor Fault

- · Check sensor wiring for damage.
- Measure resistance of sensor.
- Clean sensor of scale build-up.
- Replace sensor.

33 Heat Exchanger Outgoing Temperature Sensor Fault

- Check sensor wiring for damage.
- Measure resistance of sensor.
- uild-up.

alve Signal Abnormal

- olenoid valve wiring harness for loose
- alve coil
- ly.
- motor for damaged and/or loose
- notor winding.

lt

alve has failed to close during the bath turn off the water and discontinue the ct a state qualified or licensed appliance.

SV4 Solenoid Valve Circuit Fault

ault

- ching flame when unit fires.
- rod for damage.
- check for carbon build-up; clean with
- amber for any foreign material blocking
- put of sensor circuit with flame present

rror

d PC board for damage.

Exchanger (when checking ory, "00" is substituted for "LC")

- Refer to instructions in manual.
- he only error code that will allow the unit to keep running. The display will alternate between the LC code and the temperature setting. The controller will continue to beep
- The LC code will reset if power is turned off and then on.

No Code (Nothing happens when water flow is activated.)

- Clean inlet water supply filter.
- . On new installations ensure hot and cold water lines are not reversed.

Heat Exchanger and Outgoing Water Temperature

meter to the μ amp scale and series your meter in line with the flame

rod. You should read 1 µ amp or greater for proper flame circuit. In the event of low flame circuit remove the flame rod and check for carbon or damage.

Thermistors:

15. Return the unit to normal operation by setting switches 7

(SV1, SV2, SV3, SV3, SV3, SV3, SV2, SV2, SV2, SV2, SV2, SV2, SV2, SV2	SV4 and POV) G	as valve and Modulat	ing solenoids:	(Set meter above 2K)

Wire color	Voltage	Resistance	Connector #	Pin #'s
(SV0) Pink - Black	11 ~ 13 VDC	37 ~ 43 ohms	B5	7 - 8
(SV1) Blue - Black	11 ~ 13 VDC	37 ~ 43 ohms	B6	6 - 7
(SV2) Yellow - Black	11 ~ 13 VDC	37 ~ 43 ohms	B7	5 - 7
(SV3) Red - Black	11 ~ 13 VDC	37 ~ 43 ohms	B3	4 - 7
(SV4) Orange - Black	11 ~ 13 VDC	37 ~ 43 ohms	B4	3 - 7
(POV) Orange - Orange	2 ~ 15 VDC	67 ~ 81 ohms	B2	10 - 11

(M) Water Flow Control Device Servo:

. ,				
Red or Pink - Orange	5 ~ 7 VDC	N/A	G2	3 or 4 - 8
Blue or White - Orange		N/A	G2	1 or 2 - 8
Red - Pink	N/A	30 ~ 50 ohms	G2	3 - 4
Blue - White		30 ~ 30 onms	G2	1 - 2
Gray - Yellow	0 ~ 6 VDC	N/A	G2	7 - 5
Gray - Brown	0~0 VDC	IN / A	G2	7 - 6

NOTE: The grey wire listed above turns to black at G connector on the PCB.

(QS) Water Flow Sensor:

Black - Red	11 ~ 13 VDC	N/A	E5	1 - 3
Yellow - Black	4 ~ 7 VDC	1 ~ 1.4 Mega ohms	E5	2 - 3

By-pass Flow Control:

Brown - White			G1	1 - 5
Orange - White	2 ~ 6 VDC	15 25 ohmo	G1	2 - 5
Yellow - White (Unit in operating		node) 15 ~ 35 ohms	G1	3 - 5
Red-White - Ground			G1	4 - 5

(IG) Ignition System

Grey - Grey 90 ~ 110 VAC N// 1 - 2

(FM) Combustion Fan Motor:

Red - Black	6 ~ 45 VDC	N/A	L1	1 - 2			
White - Black	5 ~ 10 VDC	9.2 ~ 9.4 K ohms	L1	2 - 4			
Yellow - Black	11 ~ 13 VDC	3.5 ~ 3.9 K ohms	L1	2 - 3			
Set your meter to the hertz scale. Reading across the white and black wires at terminals 2 and 4 you should read between 60 and 420 hertz.							

Thermal Fuse / Overheat Switch:

Red - White 11 ~ 13 VDC Below 1 ohms B1 E1 B13 - E9
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Flame Rod:

Place one lead of your meter to the flame rod and the other to ground. With the unit running you should read between 5-150 VAC. Set your

	Di	p Switche	es S	Setting	S	RC	80HPi				
Adjust switches 2 and 3 in the bank of 8 depend your altitude according to the table below. The original PC boards on the water heaters do have the bank of 6 switches. Only spare PC boards have this bank.				ding on	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c c} NAT.G \\ \hline & \rightarrow ON \\ O & 1 \\ F & 2 \\ F & 4 \\ \bullet & 5 \\ \bullet & 6 \\ \hline & \bullet & 6 \\ \hline & \bullet & 0 \\ N & 1 \\ F & 2 \\ \bullet & 6 \\ \hline & \bullet & 0 \\ N & 1 \\ F & 2 \\ F & 4 \\ \bullet & 5 \\ \bullet & 6 \\ \hline \end{array} $	1 ◀ 2 3 4 5 5 6 7 8 1 2 3 4 5 5 6	Move switch 1 to 0 long flue lengths. Adjustment for long fl 1. Determine theequiv formula: Equivalent length = elbows x 6] (Two 45° elbows = 2. If the equivalent ler move switch no. 1 tength is longer that work properly. The	See be ue length valent len = Straigh one 90° ngth is gr to OFF. an 41 ft th	elow. hgth using the t lengths + [no. of 90° elbow) reater than 21 ft then if the equivalent he heater may not	
} ← High Altitude			DO NC to do s heater	o. Incorrect	other s Dip Sw n an uns	vitch safe	hes unless speci Settings can cau condition and ma	se the	Rinnai water		
	SW No.			NOTE	S						
	2	High Altitude	Off	Level 0 0-2000 ft	Off	Level 1		On	Level 2 5201-7700 ft	On	Level 3 7701-10200 ft
	3	r ligh Altitude	Off	(0-610 m)		(610-158		Off	(1585-2347 m)	On	(2347-3109 m)

Check all thermistors by inserting meter leads into each end of the thermistor plug. Set your meter to the 20 K scale and read resistance. Applying heat to the thermistor bulb should decrease the resistance. Applying ice to the thermistor bulb should increase the resistance. See below for examples of typical temperatures and resistance readings.

Example:	59°F = 11.4 ~ 14K 86°F = 6.4 ~ 7.8K 113°F = 3.6 ~ 4.5K	140°F = 2.2 ~ 2.7K 221°F = 0.6 ~ 0.8K	
joing Water Thermistor:			

White - White	N/A	See example above	E4	E3 - E4
Blue - Blue			E3	E6 - E5

Heat Exchanger Temperature Thermistor:							
Pink - Pink	N/A	See example above	E2	5 - 10			
Surge Protector:							
Black - White	108 ~ 132 VAC	N/A	C2	1 - 3			
White - White	108 ~ 132 VAC	N/A	C1	1 - 3			

White - White C1 1 - 3 With the power off you can check the continuity through the surge protector. Place a meter lead on the top pin #1 of the surge protector and pin #3 on the bottom of the surge protector. Check across the top pin #3 and bottom pin #1. If you read continuity across these two points then the surge protector is good. If you do not get continuity then replace the surge protector.

Temperature Controller:								
Terminals A1	10 ~ 13 VDC	1.5 ~ 3.0 K ohms	A	1 - 3				
Frost Protection:								

Frost Protection:

Outg

This unit has frost protection heaters mounted at different points to protect the water heater from freezing. The heaters located on the hot water outlet line should have a resistance reading of 10-20 ohms through each of these heaters. The heater located on the heat exchanger piping should have a resistance reading of 35-50 ohms and the one located in the water flow sensor valve, hot water out let and drain connection should have a resistance reading 110-150 ohms. The heater located on the latent heat exchanger should have a resistance reading 90-110 ohms.

Amp Fuses:

This unit has one inline (7) amp glass fuse. Remove the fuse and check continuity through it. If you have continuity through the fuse then it is good. Otherwise the fuse is blown and must be replaced.

Check for improper conversion of product

16 Over Temperature Warning

power returns).

10 Air Supply or Exhaust Blockage

• Ensure vent length is within limits.

Verify dip switches are set properly.

• Burner Sensor Error (see code 31)

· Check the fins in the heat exchanger

· Check fan for blockage.

11 No Ignition

or cylinder

• Turn off all hot water taps. Press ON/OFF twice.

Ensure Rinnai approved venting materials are being used.

• Check that the gas is turned on at the water heater, gas meter,

Check that nothing is blocking the flue inlet or exhaust.

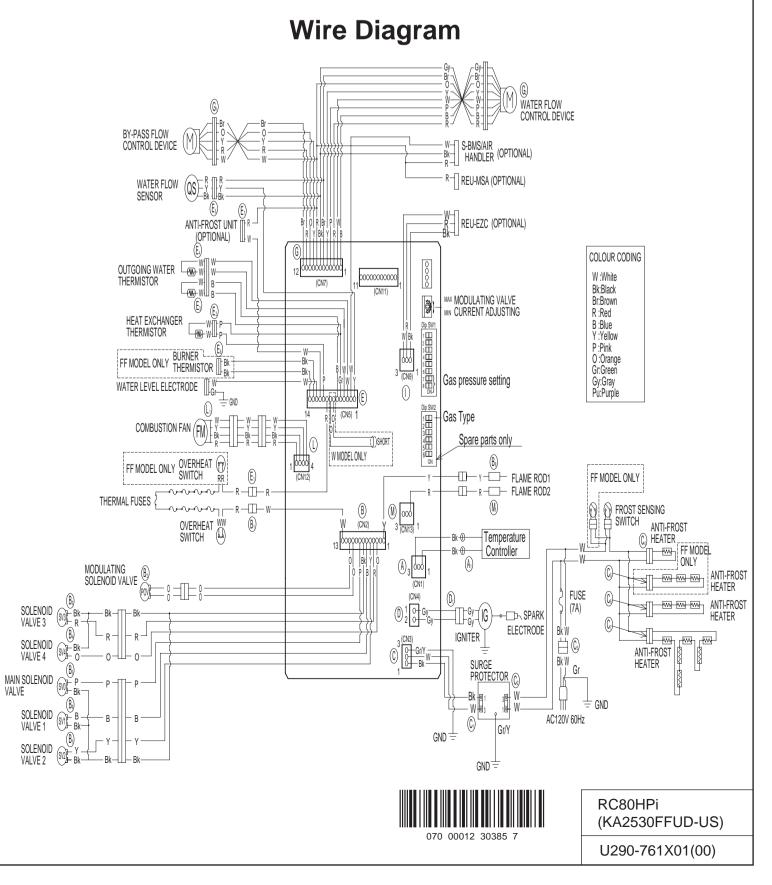
Check all vent components for proper connections.

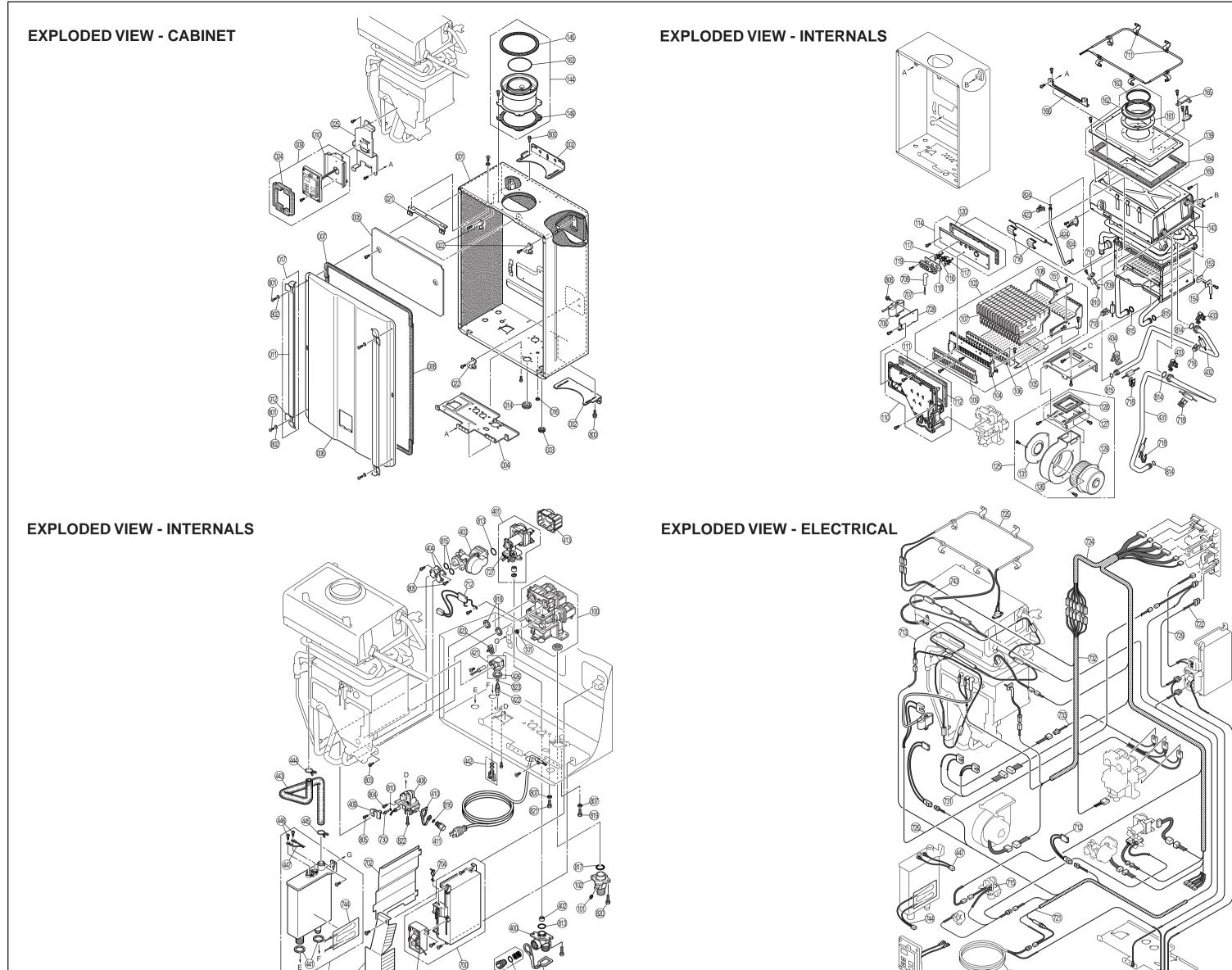
· Ensure condensation collar was installed correctly.

- Check for restrictions in air flow around unit and vent terminal. · Check for low water flow in a circulating system causing shortcycling.
- Check for foreign materials in combustion chamber and/or exhaust piping.
- Check for clogged heat exchanger.

 Check for bleed over. Isolate unit from building by turning off hot water line to building. Isolate the circulating system if present. Open your pressure relief valve; if water is flowing, there is bleed over in your plumbing.

- . Ensure you have at least the minimum flow rate required to fire unit
- Ensure turbine spins freely.
- Measure the resistance of the water flow control sensor.
- Check for DC shorts at components.











PARTS LIST								
Item Description	Part Number	Qty	Item Description	Part Number	Qty	Item Description	Part Number	Qty
001 Main Body	109000167	1	145 O-ring	108000017	1	707 High TensionCord	105000095	1
002 Wall Bracket	109000064	2	149 Gasket	109000159	1	708 Electrode Sleeve	AU206-218	1
003 Rubber Bushing	109000015	1	151 Burner fixing	109000160	1	709 Thermistor	105000114	1
004 Connection Reinforcement Panel	109000118	1	153 Burner Sensor Gasket	109000149	1	710 Thermistor Clip Large	CP-90172	1
005 Heat Protection Plate	H73-065	1	154 Burner Thermistor	105000100	1	711 Thermal Fuse Clip	109000141	6
006 Front Panel	109000144	1	160 Heat Exchanger, Secondary	107000071	1	712 Frost Sensing Switch	105000097	2
007 Gasket - Top and Bottom	109000120	2	161 Outlet pipe packing	109000161	1	713 Anti Frost Heater 120V	105000115	1
008 Gasket - Side	109000121	2	162 Outlet pipe	10700064	1	715 Valve Heater 120V Assembly	105000099	1
009 Temperature Controller	103000021	1	163 ø80 O-ring	108000018	2	717 Anti Frost Heater Clip A	105000028	1
010 Temperature Controller Bracket	109000156	1	164 Packing	109000162	2	718 Anti Frost Heater Clip C	105000027	4
011 Screw Cover	109000122	2	165 OHS cover	109000163	1	720 Power Cord	105000030	1
012 Screw Cover Lid	109000150	4	166 Reinforcement Bracket	109000129	1	721 Fuse Harness	105000101	1
014 Rubber Bushing	U245-125	1	400 Water Inlet 3/4" NPT	H73-501-2	1	722 Power Harness	105000107	1
016 Packing	109000016	1	401 Water Flow Servo and Sensor Assembly	107000055	1	724 Sensor Harness	105000116	1
017 Screw Cover Assembly	109000123	2	402 Rectifier	M8D1-15X01	1	725 Thermal Fuse Harness Assembly	105000117	1
021 Reinforcement Bracket	109000124	1	403 By-pass Flow Assembly	M6J-1-4	1	726 Ignitor Harness	105000112	1
022 Attachment Bracket	109000125	3	404 Stop Bracket	AH69-310	2	727 Flow sensor	105000041	1
024 Tempereture Controller Packing	109000157	1	405 Plug Band	109000018	1	728 Ignitor Attachment Plate	U273-225	1
025 Temperature Controller Bracket	109000145	1	408 Hot Water Outlet 3/4" NPT	107000066	1	729 Temperature Controller Harness	105000042	1
100 Gas Controller Assembly	106000010	1	409 Stop Bracket	U211-322X01	1	730 Thermistor	105000108	1
101 Test port set screw	109000151	2	410 Plug Band (small)	109000019	1	731 Solenoid Connection Harness	105000118	1
102 "Gas Connection 3/4"" NPT"	CU195-1866	1	411 Drain Valve	107000021	1	732 AWG#18 Harness	105000119	1
103 "Burner Unit Assembly LPG,NG"	106000040	1	412 Water Filter Assembly	H98-510-S	1	733 Connection Harness	105000120	1
104 Burner Case Cover	CH51-209X04	1	413 Cover	109000130	1	743 Secondary Heat Exchanger Heater	107000063	1
105 Burner Case Bottom Plate	106000041	1	421 Drain Connection	107000057	1	744 Heater and Harness	105000106	1
106 Burner Packing	BH51-218	1	422 Drain Plug	107000058	1	800 Screw	ZIHD0510UK	8
107 Burner	B3A7-1X05	16	423 Clip	109000131	2	801 Screw	CP-30580-3	4
108 Burner Case Back Cover	106000042	1	424 Connecting Pipe	107000067	1	802 Washer	CF83-41430	4
109 "24 Damper LPG,NG"	106000043	1	426 Packing	109000153	1	803 Screw	CP-30627-414	3
110 Manifold Assembly NG	106000044	1	431 Connecting Pipe - Inlet	10700060	1	804 Screw	U217-449	1
110 Manifold Assembly LPG	106000045	1	432 Connecting Pipe - HEX	107000068	1	805 Screw	ZAA0408UK	3
111 Manifold Packing	106000049	1	433 Clip	109000132	2	806 Screw	CP-80452	1
112 Manifold Packing	106000050	1	434 Clip	109000133	1	807 Washer	AU48-174X01	2
114 Combustion Chamber Sight Glass Plate	109000168	1	440 Condensate Trap	109000134	1	810 O-ring	M10B-2-4	2
116 Electrode	H73-120	1	441 Packing	109000154	2	814 O-ring	M10B-2-16	3
117 Flame Rod	105000093	2	442 Condensate Trap Plug	109000135	1	815 O-ring	M10B-2-14	4
118 Electrode Packing	109000126	1	443 Condensate Drain Tube	109000136	1	816 O-ring	M10B-2-7	1
119 Electrode Holder	109000127	1	444 Band	109000137	1	817 O-ring	M10B-1-24	1
120 Chamber Packing	106000046	1	445 Band	109000138	1	818 Packing	C36E1-6	2
125 Fan Motor All Assembly	108000041	1	446 Screw	109000155	2	819 Screw	ZQAA0512UK	2
126 Fan Casing	108000042	1	447 Conection Harness	105000105	1	820 Screw	ZQAA0514UK	4
127 Fan Inlet Connector	BH29-606X09	1	700 PC Board	105000113	1	821 Screw	ZQAA0508UK	2
128 Fan Inlet Packinig	AU183-562	1	701 Surge Protector	105000014	1	822 Screw	ZBA0512UK	3
129 Fan Motor	108000043	1	701 Surge Protector with Terminals	BU195-1873-2X01	1	823 O-ring	M10B-2-5	1
131 ø36 Bell Mouth	109000169	1	702 PC Board Cover Side	109000164	1	824 O-ring	M10B-2-6	2
139 Air Inlet Duct	108000039	1	703 PC Board Cover Front	109000139	1	888 Tech Sheet	100000152	1
143 Heat Exchanger Assembly	107000065	1	704 Clip	109000140	1	889 Manual	100000150	1
144 Flue Connection Assembly	108000040	1	706 Ignitor	105000018	1	900 Front Panel Label	100000153	1
		1						