

HP Laptop 14s-dq2002nw



Do more from anywhere. All-day long.

Stay connected to what matters most with long-lasting battery life and a thin and portable, micro-edge bezel design. Built to keep you productive and entertained from anywhere, the HP 14" diagonal laptop features reliable performance and an expansive display - letting you stream, surf and speed through tasks.



*Product image may differ from actual product



Take it anywhere. See more.

See more of your screen on the 6.5 mm micro-edge bezel display. A thin and light design makes it easy to take this PC anywhere.



Reliable performance for every day

Tackle your busiest days with the performance of an Intel® processor. Save more of what you love with abundant storage for all your photos, videos and documents.



Powered up and productive. All day long.

Long-lasting battery life and HP Fast Charge technology lets you work, watch, and stay connected all day. Integrated precision touchpad with multi-touch support speeds up navigation and productivity.



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Featuring

Windows 10

Do great things confidently with the familiar feel of Windows - only better.¹

Exceptional experience, anywhere

11th Gen Intel® Core™ processors bring the perfect combination of features to make you unstoppable. Get things done fast with high performance, instant responsiveness and best-in-class connectivity.²

Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension.³

Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

PCIe SSD storage

Boot up in seconds with lightning fast speed with up to 512 GB PCIe SSD storage.

Wi-Fi 5 (2x2) & Bluetooth® 5.0 (802.11a/b/g/n/ac)

Never worry about spotty Internet and weak connections. Stay powerfully connected to Wi-Fi and to Bluetooth® accessories with the latest Wi-Fi 5 (2x2) WLAN adapter and Bluetooth® 5.0.⁴

MU-MIMO supported

If you have several MU-MIMO devices in your home, MU-MIMO support works in combination with a MU-MIMO router to maximize network traffic for a smoother online experience.

DDR4 RAM

Designed to run more efficiently and more reliably at faster speeds, DDR4 is the future of RAM. With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.

SuperSpeed USB Type-C® 5Gbps signaling data rate

Plug in your external storage with this SuperSpeed USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.⁵

SD and Micro SD card reader

Simply insert an SD or Micro SD card and increase your device's storage for more movies, photos, and music, or easily access any content you have stored on an existing card.

Full-sized keyboard

The full-sized keyboard allows you to work anywhere, with 1.5mm key travel for typing comfort and total productivity.

HP Imagepad with multi-touch gesture

This true multi-touch touchpad supports four finger gestures and lets you scroll, zoom, and navigate with a simple touch.

HP True Vision HD Camera

Video chat in vibrant clarity, even in low light and make every conversation a face-to-face experience for a better way to stay in touch.⁶

Dropbox cloud storage

Store and synchronize your content online with Dropbox. Get 25 GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.⁷

McAfee® LiveSafe™

Protect your operating system with a free 30-day McAfee® LiveSafe™ subscription.⁸

Micro-edge display

See more of your screen with a micro-edge display that maximizes your viewing area.

Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

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Specifications

Performance

Operating system

Windows 10 Home 64

Processor

Intel® Core™ i5-1135G7 (up to 4.2 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores)^{6,7}

Processor family: 11th Generation Intel® Core™ i5 processor

Chipset

Intel® Integrated SoC

Memory

8 GB DDR4-2666 SDRAM (2 x 4 GB)

Transfer rates up to 2666 MT/s.

Number of user-accessible: 0

Storage

512 GB PCIe® NVMe™ M.2 SSD

Optical drive not included

Dropbox¹

Graphics

Integrated: Intel® Iris® Xe® Graphics;

Audio

Dual speakers

Display

35.6 cm (14") diagonal, FHD (1920 x 1080), IPS, micro-edge, anti-glare, 250 nits, 45% NTSC¹⁷

Screen-to-body ratio

79.08%¹⁸

Power

45 W Smart AC power adapter;

Battery type

3-cell, 41 Wh Li-ion;

210 g;

Battery and Power

Up to 7 hours and 15 minutes³;

Supports battery fast charge: approximately 50% in 45 minutes⁵

Maximum battery life video playback

Up to 9 hours and 45 minutes¹⁰

Connectivity

Wireless connectivity

Realtek 802.11a/b/g/n/ac (2x2) Wi-Fi® and Bluetooth® 5 combo¹⁴

Miracast compatible; MU-MIMO supported

Ports

1 SuperSpeed USB Type-C® 5Gbps signaling rate; 2 SuperSpeed USB Type-A 5Gbps signaling rate; 1 HDMI 1.4b; 1 AC smart pin; 1 headphone/microphone combo²⁵

1 multi-format SD media card reader

Webcam

HP True Vision 720p HD camera with integrated dual array digital microphones

Design

Product color

Natural silver

Paint cover and base finish, vertical brushing pattern with IMR finish keyboard frame

Software

HP apps

HP 3D DriveGuard; HP Audio Switch; HP CoolSense; HP JumpStart; HP Support Assistant

Software

ExpressVPN (30 day free trial);

1 month trial for new Microsoft 365 customers²⁴

Service & support

McAfee LiveSafe™²

Additional information

Part Number

P/N: 31R47EA #AKD

UPC/EAN code: 195697444593

Energy efficiency compliance

ENERGY STAR® certified; EPEAT® Silver registered

Weight

1.46 kg;

Packed: 1.92 kg

Weight Note: Weight varies by configuration

Dimensions

32.4 x 22.5 x 1.79 cm;

Packed: 48.3 x 6.9 x 30.5 cm

Dimension Note: Dimensions vary by configuration

Warranty

2 year limited parts, labour, and pickup and return service; You can expand the warranty coverage of your product to reach up to 3 years in total; for more information, check with your HP reseller.

Keyboard

Full-size, backlit, natural silver keyboard

HP Imagepad with multi-touch gesture support; Precision Touchpad Support

Security management

Fingerprint reader not available

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Recommended accessories

* Not included.



HP Dual Mode Black Mouse 300
6CR71AA



HP 35.5 cm (14") Signature Slim Topload
L6V67AA



HP USB-C to USB-A Hub
Z8W90AA

Warranty services*



3-year pickup and return
U1PS4E

Key Selling Points Footnotes

Feature Messaging Footnotes

- ¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>.
- ² Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- ³ Full high-definition (FHD) content is required to view FHD images.
- ⁴ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- ⁵ Actual throughput may vary. USB Type-C[®] and USB-C[®] are trademarks of USB Implementers Forum.
- ⁶ Features may require software or other 3rd party applications to provide the described functionality.
- ⁷ 25 GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included.
- ⁸ Internet service required and not included. Subscription required after 30 days.

Technical Specifications Footnotes

- ¹ New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.
- ² Free 30 day subscription of McAfee LiveSafe service included. Internet access required and not included. Subscription required after expiration.
- ³ Windows 10 MobileMark 18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2018/> for additional details.
- ⁴ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- ⁵ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ⁷ Intel[®] Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.
- ¹⁰ Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage.
- ¹⁴ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- ¹⁷ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- ¹⁸ Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk.
- ²⁴ Must activate within 180 days of Windows activation.
- ²⁵ HP Sleep and Charge requires USB Type-A/Type-C charging protocol standard cable or dongle with external device for full functionality.

