

# Network Management Card 2 (NMC 2) Firmware v6.6.4 for Smart-UPS and Single-Phase Symmetra Release Notes

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The Smart-UPS and Single-Phase Symmetra application firmware v6.5.6 release notes apply to the following NMC cards:

- **AP9630 (CH) UPS Network Management Card 2**
- **AP9631 (CH) UPS Network Management Card 2**
- **AP9635 (CH) UPS Network Management Card 2**
- **Single-Phase UPS models with an integrated Network Management Card 2**  
(e.g. All Smart-UPS SRT models 5kVA and above)

## Affected Revision Levels

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Component	File	Details
APC Operating System	apc_hw05_aos_664.bin	Network Management Card Operating System & TCP/IP Stack for Hardware Platform
Smart-UPS Application	apc_hw05_sumx_664.bin	UPS Application for Smart-UPS, Smart-UPS XL, Smart-UPS RT, Smart-UPS VT, Smart-UPS DP, Smart-UPS OL, MGE Galaxy 3500
Symmetra Application	apc_hw05_sy_664.bin	UPS Application for Single-Phase Symmetra, Symmetra LX

For details on upgrading the UPS Network Management Card (NMC) firmware, see the **User Guide** on the Utility CD or on the APC website, [www.apc.com](http://www.apc.com).

## Schneider Electric Device IP Configuration Wizard

The Device IP Configuration Wizard is a Windows application designed specifically to remotely configure the basic TCP/IP settings of Network Management Cards. The Wizard runs on Windows® 2000, Windows 2003, Windows Vista, Windows XP, Windows 7, Windows Server 2008, Windows Server 2016, Windows 8, Windows 10 and Windows 2012. This utility supports cards that have firmware version 3.X.X or higher and is for IPv4 only.

The Wizard is available as a free download from the APC website at [www.apc.com](http://www.apc.com):

1. Go to [www.apc.com/tools/download](http://www.apc.com/tools/download) and select '**Software Upgrades > Wizards and Configurators**' from the

'Filter by Software/Firmware' drop-down list

2. Click '**Submit**' to view the list of utilities available for download.
3. Click on the '**Download**' button to download the '**Device IP Configuration Wizard**'.

## New Features

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New Feature	UPS Family	
	Smart-UPS	Single-Phase Symmetra
<p><b>Lithium-Ion Battery Support</b></p> <p>Support has been added for UPS devices with lithium-ion batteries, including UPS devices with the SRT and XU prefix. For example, SRT1500UXI-NCLI, and XU1K3LLXRCC.</p>	◆	◆
<p><b>ROBOT TLS Vulnerability Mitigation</b></p> <p>Added support for ROBOT TLS vulnerability mitigation using new <code>cipher</code> command in the Command Line Interface (CLI) or INI configuration option. <b>NOTE:</b> This mitigation is not compatible with some web browsers.</p> <p>For more information on the <code>cipher</code> command, see the <i>NMC CLI Guide</i>.</p>	◆	◆
<p><b>BACnet/IP Certification</b></p> <p>BACnet/IP support introduced in v6.5.6 is now certified by the BACnet Testing Laboratories (BTL)<sup>®</sup>.</p>	◆	◆

## Fixed Issues

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Fixed Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
<p>The NMC now accepts SSL/TLS certificates issued by third party Certificate Authorities such as Microsoft Certificate Services, especially those using customer certificate templates.</p>	◆	◆

## Known Issues

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Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
<p>The NMC management interface (e.g. the Web UI, CLI) may restart if the RADIUS settings are edited via the config.ini file.</p>	◆	◆
<p>The NMC management interface (e.g. the Web UI, CLI) may restart if the firewall policy is edited.</p>	◆	◆

Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
The NMC management interface (e.g. the Web UI, CLI) may restart if large groups of event actions ordered by severity are modified.	◆	◆
There is no line break at the end of the payload message when using Syslog TCP.	◆	◆
SNMPv3 communication and monitoring on some third party SNMP management tools does not work correctly.	◆	◆
IPv6 connectivity outside of the local subnet does not work in all environments.	◆	◆
There may be formatting errors in the Firewall Log displayed in the NMC Web UI if long values are present in some columns.	◆	◆
If a firewall rule is created with a subnet value without the correct CIDR notation, no error is displayed, and the policy can be created with an incorrect subnet value.	◆	◆
If a firewall rule is created with a subnet and port range defined, connections are not correctly limited to the ports defined in the rule.	◆	◆
If a firewall rule is created with the option to Log set to 'No', the rule is incorrectly logged to the Firewall Policy Log.	◆	◆
If a firewall rule is created with Protocol set to ICMP and Action set to Discard, ICMP messages such as ping are not stopped as expected.	◆	◆
If a firewall rule is created with the source host set to the IP address of the NMC, the NMC will not be accessible when the firewall policy is enabled.	◆	◆
"System: Detected an unauthorized user attempting to access the FTP interface" and "System: Password Changed" events do not send SNMP Traps.	◆	◆
Device level user privileges in the Command Line Interface (CLI) are not consistent with the device user privileges in the Web interface.	◆	◆

Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
In the Config.ini, the SystemDateTime primary and secondary server keywords return strange values when long strings are applied.	◆	◆
The DNS Domain Name validation doesn't conform to RFC1035 Standards for formatting.	◆	◆
"System: Email: Could not mail, queue full." event log message is repeatedly recorded in the event log when a fourth email recipient is configured, even though the recipient is receiving the notification.	◆	◆
Some column headers in the data.txt download file are not displayed correctly in Russian.	◆	◆
File transfers using SCP do not work properly with WinSCP GUI client.	◆	◆
NMC interface may restart when multiple alarms are logged simultaneously.	◆	◆
Authenticated/secure email server settings could be potentially altered during an upgrade from an AOS prior to 6.1.8.	◆	◆
When SNMPv3 is commanded to enable using the command line interface, SNMPv3 does not successfully enable.  Workaround: use the web interface to enable SNMPv3, by clicking "Apply" on the associated SNMPv3 user profile.	◆	◆
Files do not successfully upload to the NMC via a TFTP server when used with DHCP options 66 and 67.	◆	◆
The NMC may enter a reboot loop when downloading the config.ini file over FTP, when DHCP with options 66 and 67 are enabled.  This reboot loop can be fixed by disabling DHCP or by closing the FTP server.	◆	◆
When a firewall policy is created through the web UI with a name longer than 16 characters, it cannot be successfully edited, or updated with new rules.	◆	◆

Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
When using the "Test Settings" option to test a RADIUS server configuration, the web UI will not accept a username or password longer than 16 characters.	◆	◆
When configuring the SMTP server of an email recipient in the web UI, if the server is set to 'recipient', the 'From:' address field is incorrectly populated with the 'To:' address.  When an email is then sent to the recipient, it incorrectly appears that the email has been sent from the recipient's own email address.	◆	◆
When connecting to the command line interface of the NMC via SSH, after a period of time the NMC management interface may reboot.	◆	◆
If the maximum number of SMTP Traps and Email Recipients are configured, the maximum number of Web UI sessions, Command Line Interface sessions, Telnet sessions, and FTP sessions are created, and the maximum number of alarms is generated at once, the NMC user interface will become unresponsive, and the NMC will reboot.	◆	◆
A UPS that has been deliberately put into sleep mode can behave inconsistently. For example, a UPS can turn off after only a few seconds of being in the "Graceful shutdown initiated" state, or can turn on after only a few seconds of being in the "Turned off for a defined period" state.	◆	◆
When a scheduled shutdown is configured with a long interval (e.g. 2 weeks), the UPS shuts down on schedule, but if a power outage occurs before the UPS restarts, the UPS will not shut down at the next scheduled date, and the next scheduled shutdown will be moved forward by one week.	◆	◆
USB drives of a capacity greater than 32GB are often formatted using an NTFS or ExFAT file system.  The NMC is compatible with FAT, FAT16 or FAT32 file systems only.  For UPS firmware upgrades via USB, or NMC card firmware upgrade via USB, the NMC does not support USB drives with a capacity greater than 32GB.	◆	◆
The configuration of the Universal I/O relay state (open/closed) is not persisted if the NMC is removed and then reinserted into the SmartSlot of the UPS.	◆	◆
The BACnet Device Communication Control Password is displayed in plain text in the config.ini file. It is recommended that you use high security to access your NMC. A fix to this issue is planned for a future release.	◆	◆

Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
SNMP traps are not sent if the SNMPv3 User Name is greater than 30 characters in length.	◆	◆
No error message is shown for the <code>ledblink</code> command in the Command Line Interface (CLI), and incorrectly reports <code>E000: Success</code> when an invalid parameter is entered.	◆	◆
The <code>dir</code> command in the Command Line Interface (CLI), which does not accept parameters, reports <code>E000: Success</code> when a parameter is entered.	◆	◆
UPS devices with the XU prefix (for example, XU1K3LLXRCC and XU2K0LLXRCC) do not turn off power to the connected load. When regulated and protected input power is not available, these UPS devices provide unregulated grid power to the connected load. As a result, you may experience intermittent issues in the NMC web UI.	◆	
For some UPS models, the “The output power is turned off” and “The output power is now turned on” events are logged multiple times in the event log when the NMC management interface reboots after the UPS or its outlet groups are manually turned off.	◆	
If the NMC is installed in a low-priority slot in the Triple Expansion Chassis, and a Graceful Shutdown event is initiated by a card with higher priority, the UPS: Graceful Shutdown event is recorded twice in the event log of the low-priority NMC, and is not recorded in the event log of the high-priority card.	◆	
If the AP9617, AP9618, or AP9619 NMC is installed in a high- priority slot in the Triple Expansion Chassis, and a Graceful Shutdown event is initiated by a AP9630/AP9631/AP9635 NMC with lower priority, the Graceful Shutdown alarm does not clear on the AP9617, AP9618, or AP9619 Management Card.	◆	
Device Sensors for StruxureWare Data Center Expert and NetBotz appliances detect critical Internal Battery Temperature Violation events, but do not generate an alert.	◆	
When the outlet group control commands are configured to perform turn on and turn off actions within less than 3 seconds of each other, the commands may be delayed or canceled.	◆	
For some UPS models, bypass alarms do not clear if a graceful off, reboot, or sleep command is initiated while the UPS is in bypass.	◆	
If a UPS Control command is in progress and another UPS Control command is initiated, the original command is canceled and the most recent command succeeds.	◆	

Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
SNMP does not support the UPS or Switched Outlet Group sequencing delay commands.	◆	
For Smart-UPS VT, the Web Redundancy Alarm can only be configured at the display interface.	◆	
On "UPS - Outlet Group - Control", selecting Turn Off UPS immediately sometimes logs the turn off and turn on many times.	◆	
For SNMPv1, upsAdvConfigRatedOutputVoltage SNMP OID can be set but the new value only displays correctly after you refresh two or three times (using an SNMP Walk).	◆	
An NMC that never establishes communication with UPS does not give an alarm.	◆	
MGE Galaxy 3500 UPS: upsAdvInputMinLineVoltage SNMP OID does not return the correct value.	◆	
MGE Galaxy 3500 UPS: NMC Web UI-> Diagnostics: Calibration test result shows Pass while aborting the test in UPS power view.	◆	
MGE Galaxy 3500 UPS: NMC Status for external battery cabinet rating is not matching with the same in Powerview status data.	◆	
MGE Galaxy 3500 UPS: Uploading Invalid sleep time values through config.ini causes sleep time to be reset to 0.	◆	
Smart-UPS models excluding those with prefix SMT, SMX, SURTD or SRT have limited event list filtering, and may display events not relevant to the UPS model on the Event List and Control Policy web interface pages.	◆	
For certain UPS models, some output frequency settings do not display properly on the NMC interfaces.	◆	
The web interface page Configuration > Firmware Upgrade is not available to a Device User.	◆	

Known Issue	UPS Family	
	Smart-UPS	Single-Phase Symmetra
For certain Smart-UPS RT models, attempting to change the output voltage with the output powered on will cause the lower and upper bypass voltage settings to be reported incorrectly.	◆	
An SNMP trap is not sent when the "Site Wiring Fault" event occurs.	◆	
An SNMP trap is not sent when the NMC initiates a self-test.		◆
A Graceful Shutdown is logged twice in the event log when initiated from an upstream device. In this context, an upstream device is closer to the UPS on the UPS-Link communication bus than a downstream device (the UPS being the source of the data).		◆
The "Graceful Shutdown Initiated" alarm does not clear on an NMC device if the reboot is initiated by a downstream NMC. In this context, a downstream device is further away from the UPS on the UPS-Link comm bus than an upstream device (the UPS being the source of the data).		◆
Certain characters are not allowed in the Name field for the UPS (Administration - General) but no error message displays. Avoid using non-alphabetic symbols like !, #, -.		◆



### Recovering from a Lost Password

See the User Guide on the Utility CD or on the APC website, [www.apc.com](http://www.apc.com) for instructions on how to recover from a lost password.

### Event Support List

To obtain the event names and event codes for all events supported by a currently connected APC device, first retrieve the config.ini file from the attached NMC. To use FTP to retrieve config.ini from a configured NMC:

1. Open a connection to the NMC, using its IP Address:  
`ftp > open <ip_address>`
2. Log on using the Administrator user name and password
3. Retrieve the config.ini file containing the settings of the NMC of the UPS:  
`ftp > get config.ini`

The file is written to the folder from which you launched FTP.

In the config.ini file, find the section heading [EventActionConfig]. In the list of events under that section heading, substitute 0x for the initial E in the code for any event to obtain the hexadecimal event code shown in the user interface and in the documentation. For example, the hexadecimal code for the code E0033 in the config.ini file (for the event "System: Configuration change") is 0x0033.

### PowerNet MIB Reference Guide

**Note:** The MIB Reference Guide, available on the NMC CD and on the APC website [www.apc.com](http://www.apc.com), explains the structure of the MIB, types of OIDs, and the procedure for defining SNMP trap receivers. For information on specific OIDs, use a MIB browser to view their definitions and available values directly from the MIB itself. You can view the definitions of traps at the end of the MIB itself (the file powernet426.mib on the NMC CD and also downloadable from the American Power Conversion website, [www.apc.com](http://www.apc.com)).

### Hash Signatures

Signatures	apc_hw05_aos664_sumx664_bootmon108	apc_hw05_aos664_sy664_bootmon108
MD5	2e3d619febd4f555c6c7c17cf9382c0b	d5e6ba952e00219240a1623a6924725d
SHA-1	0ab24997839accd88006ceb9a411dca60206dc4d	4b132e47fefa351eb4e271bc73e70c081a5f798d
SHA-256	894459be66518a9fd8fb0d4ecbe19d5f664205795 6e9d4922e711e322381d207	5627bf58732261fe9867c6c11f46c6c5094f59b97 e9e521faf9e9f6d28614b84