

ABASUPG-UST projector upgrade kit End-of-Sale Announcement

Following a global change in certification requirements for certain products, our manufacturing partner is ceasing production of and withdrawing from supply to Promethean the ActivBoard adjustable stand system for the UST projector.

Promethean has therefore initiated the End-of-Life process for the **ABASUPG-UST** Adjustable Upgrade Kit with immediate effect.

On **October 31, 2020**, Promethean announces the end-of-sale and end-of-life dates for the ABASUPG-UST in most remaining markets where the product line is currently sold. The exception to this is France, where sales will continue until stocks are exhausted.

The ABASUPG-UST is unavailable to order for all markets except France after **October 31, 2020**. For France, orders will be accepted subject to stock availability.

Table 1 below describes the end-of-life milestones, definitions, and dates for the ABASUPG-UST upgrade kit. Table 2 lists the product codes affected by this announcement.

Table 1. End-of-Life Milestones and Dates for ABASUPG-UST

Milestone	Definition	Date
End-of-Sale Announcement Date	The date channel partners are notified of the end-of-sale and end-of-life of a product or service.	October 31, 2020
End-of-Sale Date	The last date Promethean will sell the product or service. Any orders placed with Promethean after this date will not be accepted.	October 31, 2020 Except France*
End-of-Support Date	The last date Promethean will provide any type of support, product replacements, software updates or warranty related services for the product, part, component or service.	January 31, 2027

*subject to stock availability

Table 2. Product Codes Affected

End-of-sale Product Code	Product Description
ABASUPG-UST	ActivBoard Adjustable Stand with DLP ultra short throw projector - For use with all sizes of 300 and 500 ranges and all versions of ActivBoard Touch 88" only (not for use with 78" boards).

Product Replacement Options

Promethean will continue to offer the ABMTSUPG-UST Mount Upgrade Kit which comprises an ActivBoard Mount and ultra-short throw projector.

Support Details

Promethean will continue to offer support subject to Promethean's Terms & Conditions for support and the guidelines outlined per the [End-of-Life policy](#).

A knowledge base of relevant product-specific videos, articles, manuals and software downloads are available to customers on the support site: <https://support.prometheanworld.com/>

E-mail support is available in all territories in which the products are available, with the following subset of applicable languages supported: English, French, Spanish, Italian, German, and Chinese.

Telephone Technical support is available as stated on the Promethean Support website.

For More Information

For more information about the Promethean End-of-Life policy, go to:

[End-of-Life Policy](#)

For more information about the Promethean Product Warranties, go to:

[Promethean Hardware Warranty Terms & Conditions](#)