

As a provider of hosted VoIP services, we pay close attention to the major brands' most recent phone models. We don't sell phones ourselves, but we have partnered with VoIP Supply to offer an [online store](#) for our customers. Phone models in that store have been tested by our team and offer an excellent user experience. What's more, phones purchased from VoIP Supply are preconfigured to work with OnSIP.

Each phone brand tends to have a slightly different user experience, meaning it's often best to choose one brand for your entire implementation. With this in mind, we've chosen our 2020 picks accordingly.



Entry-Level Desk Phones



POLYCOM VVX 250

The VVX 250 is a great entry-level phone. It has four lines, a color LCD screen, one USB port, and two gigabit Ethernet ports. Another entry-level device to consider: the VVX 150.



GRANDSTREAM GXP 1625

The top end of the 16XX line, the 1625 includes all the extras that the low-end models remove: backlit screen, two accounts, and POE—usually for less than \$15 more.



YEALINK SIP-T21 E2

The T21 adds a second SIP account over the T19 but shares its “acceptable” sound quality. For a step up in call clarity from a Yealink, you'll need a T4X model.

Mid-Level Desk Phones



POLYCOM VVX 350

The six-line VVX 350 is a nice option for workers who have moderate to high call volume needs. This phone also has a color LCD screen and two Gigabit Ethernet ports, but it bumps up the number of USB ports to two.



GRANDSTREAM GXP 2135

A “newer gen” phone than the 2130/40/60, the 2135 offers more flexibility for the “soft keys” on the sides of the screen and ditches the paper labels for BLF.



YEALINK SIP-T54W

The T54W is a remarkable mid-level phone with a large color display and 10 lines but only 1 USB port. The display screen is fully adjustable, so it can be set to fit the user's viewing needs.

Executive-Level Desk Phones



POLYCOM VVX 450

Meeting the needs of executives and upper management, the VVX 450 has 12 lines, a 4.3-inch color LCD screen, two USB ports, and two gigabit Ethernet ports. The 450 is the only VVX phone that supports a sidecar.



GRANDSTREAM GXP 2170

Like the 2135, but bigger and better. Its 12 keys have an impressively wide range of configuration options and offer quick, responsive page navigations.



YEALINK SIP-T58V

The striking T58V has a large and bright 7-inch color touchscreen (also adjustable). The device also comes with a removable HD camera. If you want the phone but not the camera, go for the T58A.

Alternate Use Cases



**POLYCOM TRIO 8500
FOR CONFERENCE**

The Polycom Trio 8500 hosts a 5-inch color LCD touchscreen, powerful speakers, and Poly's HD Voice and Acoustic Clarity tech. A more affordable option for large rooms is the VTech VCS754.



**GRANDSTREAM GXV 3275
FOR VIDEO**

With software support from Grandstream, the 3275 is able to outperform newer models by other brands when it comes to video quality (and price).



**YEALINK W60P/H
FOR WIRELESS**

The W60 dominates for battery life and functionality. If price and sound quality are more important for your use case, consider the Grandstream DP720/750.

Mobile

Desktop and mobile applications have come a long way in terms of sound quality, functionality, and reliability. While third-party software exists, your VoIP provider will likely offer the best tailored user experience. OnSIP customers have taken advantage of multi-party video, drag & drop transfer, contact availability, and inline queue reports—all on the go in OnSIP's apps. Visit onsip.com for more info.

