

POLY PHONE AND HEADSET REBATE PROGRAM

FOR NORTH AMERICAN END-USERS

01 JANUARY 2021 - 30 JUNE 2021

Are you ready to upgrade your old phone system to the latest technology? Replace your old desk phones with new Poly desk phones and headsets through a Poly authorized service provider partner to take advantage of these Poly rebates!

These rebates are available when you replace five or more phones with select Poly phone and headset models between January 1 and June 30, 2021.

OVERVIEW

WHAT'S ELIGIBLE FOR REBATES

- **Poly Open SIP Desk Phones:** Select desk phone models from the VVX and CCX series are eligible for rebates up to \$60 per unit.
- **Poly Headsets:** Select headset models from the Savi, Voyager and Blackwire series are eligible for rebates up to \$25 per unit.

COMBINE FOR EVEN MORE SAVINGS

We've paired select phones and headsets that when purchased and claimed together, provide an additional \$10 in rebates for the combined items.

HOW IT WORKS

- Review all Eligible Products and the Program Terms and Conditions to ensure you can qualify.
- Replace your existing phones (see "Displaced Equipment" section) with new qualifying Poly phones and/or headsets through an authorized Poly service provider partner.
- Before submitting your claim, you'll need the following information:
 - Clear image of your invoice (PDF or Photo) showing:
 - Customer name and address
 - Service provider name and address
 - Purchase date
 - Poly Rebate Eligible Equipment models and quantities
 - MAC address or serial number for each Poly device claimed for rebate
- Go to <https://polyrebate.com> to set up an account and submit your claim



Savi 8220 & VVX 450



CCX 700 SIP



Voyager 4220 Office



Blackwire 8225

ELIGIBLE PRODUCTS

Qualifying new equipment and rebate amounts when you replace five or more competitive or legacy Polycom phones (see “Displaced Equipment” details below). When select products are purchased together, you can qualify for a larger rebate than the standalone offerings. See the list of product combinations in the “Combine for More Savings” section below.

Product Number(s)	Description	Rebate
Combine for More Savings		
2200-48820-025 + 213938-01	VVX 250 4-line desktop phone + Blackwire 3325, USB-A	\$30.00
2200-48830-025 + 207576-01	VVX 350 6-line desktop phone + Blackwire 5220, Stereo, USB-A	\$40.00
2200-48450-025 + 211144-01	VVX 411 12-line desktop phone + Blackwire 7225, BLACK, USB-A	\$55.00
2200-48840-025 + 214406-01	VVX 450 12-line desktop phone + Blackwire 8225, USB-A	\$70.00
2200-48840-025 + 209215-01	VVX 450 12-line desktop phone + Savi 8220 UC, USB-A, Stereo, Standard, NA	\$75.00
2200-48500-025 + 209215-01	VVX 501 12-line business media phone + Savi 8220 UC, USB-A, Stereo, Standard, NA	\$80.00
2200-48600-025 + 209215-01	VVX 601 16-line business media phone + Savi 8220 UC, USB-A, Stereo, Standard, NA	\$95.00
Desk Phones		
2200-48300-001 2200-48300-025	VVX 301 6-line desktop phone	\$15.00
2200-48350-001 2200-48350-025	VVX 311 6-line desktop phone	\$15.00
2200-48400-001 2200-48400-025	VVX 401 12-line desktop phone	\$30.00
2200-48450-001 2200-48450-025	VVX 411 12-line desktop phone	\$35.00
2200-48500-001 2200-48500-025	VVX 501 12-line business media phone	\$45.00
2200-48600-001 2200-48600-025	VVX 601 16-line business media phone	\$60.00
2200-48820-001 2200-48820-025	VVX 250 4-line desktop phone	\$15.00
2200-48830-001 2200-48830-025	VVX 350 6-line desktop phone	\$20.00
2200-48840-001 2200-48840-025	VVX 450 12-line desktop phone	\$40.00
2200-49230-001	VVX D230 DECT IP Phone (base + handset)	\$10.00
2200-49235-001	VVX D230 DECT IP Phone (additional handset)	\$5.00
2200-49700-001 2200-49700-025	CCX 400 Business Media Phone, Open SIP	\$25.00
2200-49720-001	CCX 500 Business Media Phone, Open SIP	\$40.00

ELIGIBLE PRODUCTS

Continued

Product Number(s)	Description	Rebate
2200-49720-025	CCX 500 Business Media Phone, Open SIP	
2200-49780-001 2200-49780-025	CCX 600 Business Media Phone, Open SIP	\$60.00
2200-49750-001 2200-49750-025	CCX 700 Business Media Phone, Open SIP	\$60.00
Headsets		
207309-01	Savi 8210 CCX 500 Business Media Phone, Open SIP	\$25.00
207322-01	Savi 8210, Microsoft	\$25.00
207325-01	Savi 8220	\$25.00
207326-01	Savi 8220, Microsoft	\$25.00
209212-01	Savi 8210 UC, USB-A, Monaural, Microsoft, NA	\$25.00
209213-01	Savi 8210 UC, USB-A, Monaural, Standard, NA	\$25.00
209812-01	Savi 8210 UC, USB-C, Monaural, Microsoft, NA	\$25.00
209813-01	Savi 8210 UC, USB-C, Monaural, Standard, NA	\$25.00
209214-01	Savi 8220 UC, USB-A, Stereo, Microsoft, NA	\$25.00
209215-01	Savi 8220 UC, USB-A, Stereo, Standard, NA	\$25.00
209814-01	Savi 8220 UC, USB-C, Stereo, Microsoft, NA	\$25.00
209815-01	Savi 8220 UC, USB-C, Stereo, Standard, NA	\$25.00
211201-01	Savi 8240 UC, USB-A, Convertible, Microsoft, NA	\$25.00
211200-01	Savi 8240 UC, USB-A, Convertible, Standard, NA	\$25.00
211206-01	Savi 8240 UC, USB-C, Convertible, Microsoft, NA	\$25.00
211205-01	Savi 8240 UC, USB-C, Convertible, Standard, NA	\$25.00
211204-01	Savi 8245 UC, USB-A, Convertible, Unlimited Talk Time, Microsoft, NA	\$25.00
211203-01	Savi 8245 UC, USB-A, Convertible, Unlimited Talk Time, Standard, NA	\$25.00
211208-01	Savi 8245 UC, USB-C, Convertible, Unlimited Talk Time, Microsoft, NA	\$25.00
211207-01	Savi 8245 UC, USB-C, Convertible, Unlimited Talk Time, Standard, NA	\$25.00
210979-01	Savi 8240 Office, S8240 CDM USB-A, Convertible, DECT 6.0, NA	\$25.00
211819-01	Savi 8240 Office, S8240-M CDM USB-A, Convertible, DECT 6.0, NA	\$25.00
211837-01	Savi 8245 Office, S8245 CDM USB-A, Unlimited TT, Convertible, DECT 6.0, NA	\$25.00
214900-01	Savi 8245 Office, S8245-M CDM USB-A, Unlimited TT, Convertible, DECT 6.0, NA	\$25.00
213010-01	Savi 7210 Office, S7210 D, OTH, MONO, DECT 6.0, NA	\$20.00
213020-01	Savi 7220 Office, S7220 D, OTH, BIN, DECT 6.0, NA	\$20.00
208769-02	Voyager 8200 UC, White	\$25.00
211717-01	Voyager 8200 UC, USB-C, White	\$25.00
211716-01	Voyager 8200 UC, USB-C, Black	\$25.00
208769-01	Voyager 8200 UC, Black	\$25.00

ELIGIBLE PRODUCTS

Continued

Product Number(s)	Description	Rebate
206110-101	Voyager 5200 UC	\$10.00
211996-02	Voyager 4220, USB-C	\$20.00
211996-01	Voyager 4220, USB-A	\$20.00
211317-02	Voyager 4210, USB-C	\$20.00
211317-01	Voyager 4210, USB-A	\$20.00
212730-01	Voyager 4210 Office, 2-way base, USB-A	\$20.00
214002-01	Voyager 4210 Office, 2-way base, Microsoft Teams, USB-A	\$20.00
212731-01	Voyager 4220 Office, 2-way base, USB-A	\$20.00
214003-01	Voyager 4220 Office, 2-way base, Microsoft Teams, USB-A	\$20.00
212732-01	Voyager 5200 Office, 2-way base, USB-A	\$20.00
214004-01	Voyager 5200 Office, 2-way base, Microsoft Teams, USB-A	\$20.00
207577-01	Blackwire 5210, Monaural, USB-A	\$10.00
207587-01	Blackwire 5210, Monaural, USB-C	\$10.00
207576-01	Blackwire 5220, Stereo, USB-A	\$10.00
207586-01	Blackwire 5220, Stereo, USB-C	\$10.00
211155-01	Blackwire 7225, WHITE, USB-C	\$15.00
211145-01	Blackwire 7225, BLACK, USB-C	\$15.00
211154-01	Blackwire 7225, WHITE, USB-A	\$15.00
211144-01	Blackwire 7225, BLACK, USB-A	\$15.00
214406-01	Blackwire 8225, USB-A	\$20.00
214407-01	Blackwire 8225, USB-C	\$20.00
214408-01	Blackwire 8225, Microsoft, USB-A	\$20.00
214409-01	Blackwire 8225, Microsoft, USB-C	\$20.00
213928-01	Blackwire 3310, USB-A	\$5.00
212703-01	Blackwire 3310, Microsoft, USB-A	\$5.00
213936-01	Blackwire 3315, USB-A	\$5.00
214014-01	Blackwire 3315, Microsoft, USB-A	\$5.00
213934-01	Blackwire 3320, USB-A	\$5.00
214012-01	Blackwire 3320, Microsoft, USB-A	\$5.00
213938-01	Blackwire 3325, USB-A	\$5.00
214016-01	Blackwire 3325, Microsoft, USB-A	\$5.00

Displaced Equipment

To be eligible for a rebate in accordance with this Program, the following categories of equipment must be replaced by new Eligible Products:

- Eligible Competitive Displaced Equipment: Any working business grade desktop phone from a vendor other than Poly qualifies for the offer.
- Eligible Polycom Legacy Equipment: All Polycom SoundPoint IP phones, SoundStation Conference phones, Polycom CX500, CX600, CX300, and VVX Series phones qualify for this offer. All Polycom equipment must have been in service for at least 12 months to be eligible for rebate.

TERMS AND CONDITIONS

- Program Term—This rebate program (“Program”) is valid from January 1–June 30, 2021 (“Program Period”) and is subject to these terms and conditions together with Poly’s Sales Promotion Terms set out at poly.com/salespromoterm.
- Program Only Open to End User Customers—This Program is exclusively for end user customers (“Customer” or “Customers”) in North America who purchase five or more new Poly desktop phones or headsets as detailed herein (“Eligible Products”) from an authorized Poly service provider reseller (“Reseller”) during the Program Period. This Program does not apply to Poly resellers, consultants or distributors. However, resellers can submit a claim on behalf of a Customer as long as full customer details are provided. Individuals employed by government agencies or political parties, or who are elected or government officials, are not eligible to participate in this promotion.
- Purchasing, Lease Agreement or Service Contract from Resellers—This Program applies only to the purchase of Eligible Products. For Eligible Products acquired under a Lease Agreement or Service Contract, the Customer must purchase a twenty-four month or longer, non-cancellable service contract or leasing agreement from the Reseller covering the Eligible Products.
- Displaced Equipment Requirements—The Customer must replace the eligible displaced equipment as set out above (“Displaced Equipment”). The Displaced Equipment must be in current use and working condition, and cannot include desk or conference phone expansion units. The Displaced Equipment must be replaced with Eligible Products on a “one for one” basis.
- Minimum/Maximum Eligible Products—There is a minimum of five (5) Eligible Products per claim. There is also a maximum of up to two hundred (200) Eligible Products that may qualify for rebates under this Program. Eligible Products in the “Combine and Save More” category will be treated as one (1) unit for minimum and maximum quantity calculations. You are encouraged to submit all Eligible Products qualifying for rebate on one claim.

REBATE CLAIMS PROCESS

1. **The Poly Phone and Headset Rebate Program Claim**, with all required documentation (outlined below in section 2), must be submitted within either:
 - a. Ninety (90) days of purchase of the Eligible Products or
 - b. One hundred fifty (150) days from the effective contract date for Customers who have purchased long-term telecommunications service contracts.

Note: If the completed documentation is not received within 90 days from date of purchase or within 150 days from date of signature on long term telecommunications services contracts, program participation will be declared invalid, and the Customer will not receive the rebate. Rebate checks made payable to the Customer will be sent within 6-8 weeks after claim is accepted as valid.
2. Rebate Documentation—Customers are required to provide the following documentation directly to Poly in order to receive the promotional rebate:
 - a. **Completed Poly Phone and Headset Online Rebate Form** including:
 - i. Signed Authentication;
 - ii. List of the Eligible Products purchased, with model and serial numbers or MAC addresses for each Eligible Product for which rebate is requested; and List of the Displaced Equipment being replaced by the purchased Eligible Products (if Polycom legacy equipment provide serial numbers)
 - b. Proof of Purchase is required using one of the two options listed below. All required proof of purchase documentation must show quantities and descriptions of the Eligible Products being claimed for rebate through this Program, purchase date, Customer name and address, and Reseller name and address.
 - i. Option 1—Invoice for Eligible Products purchased from Reseller dated between January 1–June 30, 2021, OR
 - ii. Option 2—Long-term Equipment Lease or Services contract AND first month’s invoice for long-term equipment Lease or Telecommunications Services contract with Reseller
 1. Long-term Equipment Lease or Services contract for Eligible Products must be signed between January 1–June 30, 2021.
 2. First month’s invoice must be dated no later than 150 days after contract date.
 3. Contract must show quantities and descriptions of Eligible Products being leased or put into use.
 4. Lease Agreement or Service Contract—customers must purchase a twenty-four (24) month or longer, non-cancellable service contract or leasing agreement from Reseller covering the Eligible Products.

3. All documentation must be completed via the online portal at polyrebate.com
4. Poly or Poly's Rebate Administrator will provide the Customer with an email confirmation when Poly receives the Customer's claim. Poly is not responsible for lost or misdirected email, mail or faxes.
5. Poly or Poly's Rebate Administrator has the right to contact the Customer at any time for verification purposes. Poly retains the right to decline claims if verification cannot be validated.
6. This Program is valid in the United States and Canada and is void where prohibited or otherwise restricted by law. All programs are subject to US export laws and restrictions.
7. This Program may not be combined with any other promotional offer or discounts, and Poly reserves the right to modify or cancel this Program at any time.
8. Any questions regarding this program should be addressed to poly@rebate-exchange.com.
9. For more information about Poly partners visit: poly.com/us/en/partners/why-buy-authorized