

Service Bulletin

SB22-001

Applies to: See PRODUCTS AFFECTED

July 28th, 2022

Revision summary:

Affected Accessories received an update to include IPXXB (finger proof) connectors.7 the High Voltage receptacle was changed from Amphenol P/N HVG1S403FC to Amphenol P/N EX40302E. The mating connector kit was not updated as they were supposed to be Forwardbackward compatible, so, and customers received Amphenol connector kit with Amphenol P/N HVG1P403MC. The HVIL connections using HVG series connectorplugs and EX receptaclesockets were found to have intermittent connections. To ensure high quality HVIL connections, the mating Updated connector kit will include be replaced with Amphenol P/N EX40306EM.

Symptom:

There is a potential for HVIL male terminals to make intermittent contact causing a break in HVIL circuit when using Amphenol HVG1P403MC on Accessories equipped with Amphenol EX403026EM receptacle.

Products affected:

eAC3.7HV/MV- 3kW Scroll Air Compressor

eAC3.7HV/MV- 3kW Scroll Air Compressor - with HVIL

eHPS3.0HV- 3.0kW Electric Power Steering Pump

eHPS3.0HV-01 3.0kW Electric Power Steering Pump

eHPS3.0CONT- Connector kit for 3.0kW power steering pump

eAC3.7CONT- Connector kit for 3.0kW HV/MV Electric Air Compressor

Corrective Action:

Discontinue use of CSI **P/N eHPS3.0CONT** and **eAC3.7CONT** on accessories equipped with EX40302E High Voltage receptacle. Replace connector kit with updated CSI connector kit **P/N eHPS3.0CONT-01** and **eAC3.7HVCONT-01**

Parts information:

eHPS3.0CONT-01: Connector kit for 3.0KW power steering pump w/ EX Socket - Amphenol 1 of EX40306EM, 3 of EX30M4, and 2 of EX16M1

eAC3.7HVCONT-01: Connector kit for 3.0kW HV/MV Electric Air Compressor w/ EX Socket - Amphenol 1 of EX40306EM, 3 of EX30M4, and 2 of EX16M1

Warranty claim information:

Coulomb Solutions Inc. http://www.coulombsolutions.com/ 235 Wright Brothers Ave, Livermore, CA 94551 service@coulombsolutions.com



Service Bulletin

SB22-001

Submit RMA form to CSI service manager with number of connectors that need replacement. A 1:1 exchange will be offered by CSI at no additional charge to customers.

iagrams: July 28th, 2022



Service Bulletin

SB22-001





EX40302E + HVG1P403MC





HVG1S403FC + EX40306EM

Diagrams:

July 28th, 2022

Coulomb Solutions Inc. http://www.coulombsolutions.com/

235 Wright Brothers Ave, Livermore, CA 94551 service@coulombsolutions.com

Formatted: Font: Bold

Formatted: Border: Top: (Thin-thick-thin medium gap, Auto, 2.25 pt Line width), Bottom: (Thin-thick-thin medium gap, Auto, 2.25 pt Line width)

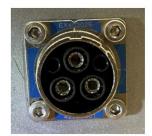


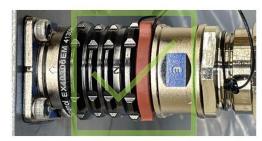
Service Bulletin SB22-001





HVG1S403FC + HVG1P403MC





EX40302E + EX40306EM