

# MILWAUKEE POLICE DEPARTMENT MEMORANDUM

**Date:** Monday, January 5, 2015

**TO:** All Department Members

**FR:** Charles P. Burki  
Information Systems – Director

Sergeant Douglas J. Wiorek  
Information Systems - Executive Officer

**RE:** MediaSolv



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Late on Friday, January 2, 2015, MediaSolv suffered a catastrophic hard drive failure resulting in the entire storage array having to be rebuilt by the vendor.

According to MediaSolv, interviews can still be recorded and will remain on the local encoders until the storage solution is brought back online. While the hard drives are being rebuilt by Mediasolv, access to archived MediaSolv files is not possible.

At the writing of this memo about 60% of the storage rebuilding has been achieved.

Members will be notified via memo when MediaSolv becomes fully functional.

CPB:djw