

#### WHAT IS CHANGING?

Athens Services is advancing South El Monte's waste and recycling program. Starting **January 1, 2022** residential customers will be transitioning from a manual hand-tossed mixed-waste and green waste collection program, to a source-separated waste, recycling, and organics program.

This means that residential customers will need to sort their waste, recycling, and organics into three containers for pickup. Athens and South El Monte are partnering to change the City's waste and recycling program to stay in compliance with California recycling laws.



#### **SIGNAGE & MATERIALS**

Athens' signage, Recycling Cheat Sheet, and additional resources can be downloaded at <u>AthensServices.com/Outreach</u>.





# ENHANCED RECYCLING

Increased recycling and reduced landfill waste through source separation

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#### **NEW CONTAINERS**

Residents will receive three new 96-gallon containers (other cart size options available upon request)



#### **ENVIRONMENTAL COMPLIANCE**

Required by new state-mandated recycling program



SCAN TO LEARN MORE ABOUT THE NEW PROGRAM Call (888) 336-6100 or, visit AthensServices.com/SEM



## NEW WASTE, RECYCLING, AND ORGANICS THREE-BARREL PROGRAM



### **FREQUENTLY ASKED QUESTIONS**

#### WILL ATHENS PROVIDE NEW CONTAINERS?

Yes! Athens Services will provide 3 new containers (waste = black, recycle = blue, organics = green) for all residential customers.

#### DO I NEED TO CONTACT ATHENS TO REQUEST MY NEW CONTAINERS?

No, all residents will receive a 96-gallon container package. If you would like a different size container package, you must submit your request prior to December 1, 2021. Any changes needed after December 1, can be requested between January 1 - 31, 2022 (at no cost).

Please contact Athens Customer Service at (888) 336-6100.

#### WILL THE TRASH PICKUP SCHEDULE CHANGE?

No. The trash pickup schedule will remain the same. All three containers will be collected on the same day.

#### HOW MUCH WILL I HAVE TO PAY?

Effective January 1, 2022:

- 96-gallon\* (3 container package) = \$5.97/month
- 64-gallon (3 container package) = \$5.30/month
- 35-gallon/senior (3 container package) = \$4.72/month
- \* Default package

#### **CAN I CHOOSE DIFFERENT CONTAINER SIZES?**

No, all 3 containers (waste, recycle, organics) in each package must be the SAME size. However, you can choose your container package size (96-gallon, 64-gallon, 35-gallon).

#### **CAN I REQUEST MORE THAN 3 CONTAINERS?**

Yes, please contact Athens Services. Additional rates will apply as follows:

- 96-gallon container = additional \$2.67/month
- 64-gallon container = additional \$2.00/month
- 35-gallon container = additional \$1.33/month

#### **IS THERE A SENIOR DISCOUNT OR RATE?**

For customers producing a low volume of material, we offer the 35-gallon container package option.

#### WHAT IS THE ANNUAL RATE INCREASE?

Effective July 1, 2022: (Annual \*CPI-U + 1%) + Your monthly bill

Thereafter, July 1st of the following year: (Annual CPI-U + 1%) + Your monthly bill

\* CPI-U is based on Annual Consumer Price Index for all consumers on a national scale reported annually.

#### If you have any questions, please contact Athens at (888) 336-6100.

