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National Consumer Protection Week

March 2-8, 2014

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USPS National Emergency Hotline Is your facility operating? Call 888-363-7462

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Cover Story

National Consumer Protection Week, March 2-8, 2014

National Consumer Protection Week (NCPW) is a federal program designed to heighten awareness of fraud and help consumers improve their ability to combat crime. During NCPW, federal, state, and local consumer protection agencies — together with consumer organizations and industry associations — launch consumer protection and education efforts around the country. This year, the Postal Service™ and the Postal Inspection Service™ are partnering to educate consumers and caregivers about foreign lottery and sweepstakes schemes that target older Americans. The goals for NCPW are:

- Increase the awareness of older Americans and their caregivers about the dangers of foreign lottery and sweepstakes schemes.
- Give consumers valuable information about protecting their assets from fraudsters.
- Provide a central location where consumers can report suspected fraud. Anyone can be a victim of foreign lottery or sweepstakes fraud, but scammers often target those whom they perceive as vulnerable.

These crimes can seriously affect the lives of victims and their families. Increasingly, the victims are older Americans and cognitively challenged individuals. During NCPW, Postal Inspectors will discuss how citizens can avoid becoming the latest victims of fraud.

Foreign lottery and sweepstakes scammers talk a good game. They ask victims to pay to play — by wire, check, money order, or cash. They try to get consumers to send money that's just for "taxes and fees," or to purchase an item to improve their chances of winning. That's illegal.

The Postal Inspection Service is warning older Americans and caregivers to beware — in a foreign lottery or fraudulent sweepstakes, it's more than just the odds that are against you. If you're contacted to play a foreign lottery or sweepstakes, do the following:

- Don't give out personal or financial information to anyone over the Internet or phone.
- Never wire or send money to anyone, anywhere, who says you've won a foreign lottery or sweepstakes.
- Don't let anyone pressure you into making an immediate decision.
- Never purchase anything until you get all the information in writing.

Foreign lotteries and fraudulent sweepstakes aren't just risky propositions; they may also be illegal. An educated public is the first line of defense. Visit http://deliver-ingtrust.com for helpful information on how to protect yourself and your loved ones from fraud.

Communications Unit,
 Postal Inspection Service, 2-20-14

Field Resource Kit: National Consumer Protection Week

This year, National Consumer Protection Week (NCPW) runs from March 2-8, 2014. NCPW is a great opportunity for Post Offices™ and facility managers to strengthen relationships with customers through awareness and education. NCPW helps consumers by providing information, materials, and services to improve their ability to protect themselves from fraud.

The U.S. Postal Inspection Service[®] will ship retail lobby kits to Post Offices to promote NCPW beginning February 27, 2014. The Consumer Advocate and Customer Relations Department endorse using this kit to conduct local events.

The kit includes:

- An introduction/overview.
- National theme.
- Postal Inspection Service retail lobby kit.
- Information links on the web.
- Instructions for ordering publications.
- Suggested activities.
- Message points.
- Remarks for employees speaking at local NCPW events.
- Sample press release.
- Field support contacts.

Information in thie kit will also be available at: http://blue.usps.gov/blue/caweb/events/consumer-protection/.

Introduction and Overview

The field resource kit provides guidance and information to Postmasters and facility managers who opt to conduct local activities to support National Consumer Protection Week (NCPW), March 2–8, 2014.

Established in 1998, NCPW is a federal program, led by the Federal Trade Commission, that highlights current fraud issues. Customers can become smarter consumers of products, materials, and services, while improving their ability to combat fraud. NCPW is fully supported by the U.S. Postal Service[®].

During NCPW, other federal, state, and local consumer protection agencies — together with consumer organizations and industry associations — are launching consumer protection and education efforts around the country.

Headquarter Partners:

- U.S. Postal Inspection Service[®].
- Consumer Advocate and Customer Relations.

Postal Inspection Service NCPW Theme: 'In a Sweepstakes, You Will Lose if You Pay to Play'

Many companies offer legitimate sweepstakes promotions. They want customers to have an enjoyable experience — and to respond to their offer. They also want to ensure that customers understand they have an equal chance of winning, whether or not they purchase products or services. But some sweepstakes offers are not legitimate, requiring customers to pay fees or suggesting customers can improve their chances of winning if they purchase merchandise. When consumers are asked to pay a processing or insurance fee, or increase their chances of winning by making a small purchase, that's illegal. Postal Inspectors advise: "DON'T DO IT!"

When you PAY to PLAY...you LOSE.

In a legitimate sweepstakes, you never have to pay a fee or purchase an item to enter or win. It's the law.

Postal Inspection Service Retail Lobby Kit

For use during NCPW, Post Offices will receive a retail lobby display with information for customers. This kit should be assembled and placed in lobbies on March 2, 2014, and removed NLT March 8, 2014.

NCPW Brochure





NCPW Lobby Stand





NCPW Resources

External/Internet Resources

- U.S. Postal Inspection Service fraud website: http:// www.deliveringtrust.com/.
- U.S Postal Inspection Service website: https:// postalinspectors.uspis.gov/.
- Publications can be downloaded from the public website at <u>www.usps.com</u>. Click <u>About USPS</u>, Forms and <u>Publications</u>, <u>Postal Periodicals</u>, and <u>Pub-lications</u>:
 - Publication 280, Identify Theft, http:// about.usps.com/publications/pub280.pdf.
 - Publication 281, Consumer Fraud by Phone or Mail: Know How to Protect Yourself, http:// about.usps.com/publications/pub281.pdf.
 - Publication 281-S, El fraude a los consummators por teléfono y por correo, http://about.usps.com/ publications/pub281s.pdf.
 - Publication 300-A, U.S. Postal Inspection Service Guide to Preventing Mail Fraud, http:// about.usps.com/publications/pub300a.pdf.
 - Publication 300-A-S, Guía del Servicio de Inspección Postal de Estados Unidos para Prevenir el Fraude Postal, http://about.usps.com/publications/ pub300as.pdf.

- Publication 546, A Consumer's Guide to Sweepstakes and Lotteries, http://about.usps.com/ publications/pub546.pdf.
- Video drama, Truth or Consequences, produced by the U.S. Postal Inspection Service, can be viewed and downloaded at http://postalinspectors.uspis.gov/pressroom/videos.aspx.
- National Consumer Protection Week website, www.ncpw.gov.

Internal/Intranet Resources

- Check out the publications at the Postal ServiceTM PolicyNet website before placing an order. Go to http://blue.usps.gov/cpim/ click PUBs.
- Consumer Advocate and Customer Relations NCPW website at http://blue.usps.gov/blue/caweb/events/ consumer-protection/.

Order Postal Service Brochures

Postal Service publications make perfect handouts for customers during NCPW. They are also good resources for Postmasters and managers when preparing for the week's events. Below are some examples that you can order. Use the following information to order these publications from the Material Distribution Center (MDC) using touch-tone order entry (TTOE) at 800-273-1509.

Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. Wait 48 hours after registering before placing your first order.

Title	PSN	PSN	Quick Pick Number	Unit	Price	Min. Order	Bulk Pack
Guide to Preventing Mail Fraud	PUB 300-A	7610-04-000-6949	426	EA	\$0.3018	25	300
Consumer Fraud by Phone or Mail: Know How to Protect Yourself	PUB 281	7610-02-000-9388	641	EA	\$0.0505	100	1,000
A Consumer's Guide to Sweepstakes and Lotteries	PUB 546	7610-03-000-4600	465	EA	\$0.1612	50	1,000

Suggested Activities to Promote NCPW Locally

- Provide your postal employees with information about NCPW activities planned for your area.
- Identify an opportunity where you can invite a local expert to speak at your event. A local Postal Inspector is also recommended, but a representative from a consumer advocacy group or an appropriate regulatory body would also be suitable.
- Collaborate with a financial institution to host an event about foreign lotteries and sweepstakes schemes. Invite a bank or credit union official to talk

- about what could happen to victims from the financial institution's perspective.
- Work with a Postal Inspector to inform older citizens about fraudulent schemes. Hold seminars at retirement communities. Postal Inspectors can discuss recent foreign lottery cases and sweepstakes scams, and steps to prevent older Americans from becoming victims.
- Work with local schools, colleges, and universities to have an NCPW event to raise awareness among students, parents, and faculty.

- Work with local Girl and Boy Scout Troops or other community-based youth clubs to educate young people about protecting themselves from fraud and scams.
- Let customers know that for seven consecutive years in a national survey, the U.S. Postal Service has been named the most trusted government agency for protecting consumers' privacy. Refer customers to www.usps.com for additional information.
- Work with Corporate Communications staff to coordinate media outreach and press coverage of the week, and planned events through media advisories, news releases, letters to the editors at local newspapers, and calls to area reporters.
- Ensure photos are captured that will highlight events and share successes.

Suggested Message Points for NCPW **Events**

- It's never too early or too late to become a more informed and empowered consumer. This year, NCPW is working on educating consumers so they can protect themselves from scammers.
- The United States Postal Service is part of the fabric of the nation by binding communities together. Postal Service employees make a difference in every community across the country.
- The Postal Service is committed to maintaining the public's trust, and has been named the most trusted government agency for the past seven consecutive years by the Ponemon Institute.
- The Postal Inspection Service has a long, proud and successful history of protecting postal employees and customers, and fighting criminals who misuse postal services and products to defraud, endanger, or otherwise threaten the American public.
- The Postal Service is proud to increase awareness about consumer fraud and educate consumers of all ages on how they can better protect themselves from scams.
- Scammers often target older Americans, so Postal Inspectors advise you speak with your older loved

ones about foreign lottery and sweepstakes fraud to preserve their financial well-being.

- Monitor all accounts for unusual activity.
- Identify unknown and recurring payments.
- Discuss repeated wire-transfer patterns or check made out to cash.
- Look for stacks of sweepstakes offers or prize notification letters around the home.
- Talk about changes in living conditions living beneath one's means, past-due bills, etc.

Even if the person or company has no track record of complaints, a scammer may be familiar with watchdog consumer protection agencies. Don't hesitate to discuss fraudulent schemes with friends and family. And don't forget to watch out for those you love - sometimes just a simple "What's new?" can alert you to the fact that a loved one has become a victim of a scam.

Event Planning Checklist

When planning NCPW events, keep the following suggestions in mind:

- Contact your local postal team Postal Inspectors, Corporate Communications managers, and Consumer and Industry Contact managers - to see how they can help support fraud prevention events in your community.
- Set a date and secure participants.
- Acquire posters, videos, fact sheets, brochures, and other supplies for the event.
- Secure staging, sound equipment, and a podium.
- Plan signage, including signs and banners.
- Launch a local publicity campaign.
- Draft a sequence-of-events agenda and speaker remarks.
- Plan retail opportunities (i.e. booth, bag stuffers,
- Prepare ceremony programs and invitations.
- Prepare an Event Flow/Agenda that outlines times and items.

Sample Speech

Good (morning/afternoon/evening).

It's a pleasure to be with you today.

For the past 16 years, the country has dedicated one full week as National Consumer Protection Week. It is a time when government agencies, consumer protection groups, and industry associations join forces to shine a spotlight on issues and ideas that help people become better consumers of products, materials, and services as well as improve their knowledge of how to combat fraud.

The U.S. Postal Service and the Postal Inspection Service have been members of the Steering Committee for National Consumer Protection Week since 1998, and we are pleased and proud to once again be a part of this year's effort to help spread the word and increase awareness about consumer protection issues. Customer service and consumer protection are our year-round priorities and we are very proud of the fact that, for more than 200 years, Americans have placed their trust in the mail.

In fact, the Postal Service ranks as the fifth most-trusted company.

We take our universal service obligation — to connect every household and business in the country through the mail — very seriously, and we also know that an educated consumer is the best defense against criminals. That is why we're doing all that we can to educate, advise, and encourage consumers of all ages to learn how to protect their privacy, avoid identity theft, and steer clear of frauds and scams.

For 200 years, Postal Inspectors have been fighting fraud, securing the mail, and protecting postal customers to promote the honesty and integrity of the American marketplace.

Preventing sweepstakes fraud, which targets consumers, is a high priority for the Postal Inspection Service. That's why Postal Inspectors are warning the public and encouraging all to share the information with neighbors, friends, and loved ones.

By definition, a sweepstakes is an advertising or promotional device by which items of value (prizes) are awarded to participating consumers by chance, with no purchase or entry fee required to win.

Consumers often ask how companies can afford such substantial prizes. Sweepstakes are so successful in generating attention to their offers that substantial revenues are gained for the companies that sponsor them.

Thousands of corporations give out millions of dollars annually to lucky consumers. Your chances of winning will vary with the number of people who participate in a particular sweepstakes and the number of prizes offered. You should realize, of course, that the chance of winning a large prize is generally quite small. In most cases, you can enter as often as you receive sweepstakes entries, and some companies will accept write-in entries on a postcard. Check the official rules, but remember — there is no chance to win unless you enter.

Advertised prizes should be awarded unless otherwise stated in the rules. Check the official rules to see if all prizes are guaranteed to be awarded. Most sponsors will provide a list of all prize winners if you are interested in receiving this information.

You never have to purchase an item or pay a fee to enter and win a sweepstakes. You always have an equal chance of winning whether or not you order — it's the law.

If you believe you have received a solicitation in the guise of a sweepstakes, Postal Inspectors advise that the safest way to handle it is to not respond. Report incidents to http://postalinspectors.uspis.gov or call 877-876-2455.

How can you tell if a sweepstakes is legitimate? Thankfully, most sweepstakes are legitimate and appropriate marketing devices. The Deceptive Mail Prevention and Enforcement Act, sometimes referred to as the "Sweepstakes Law," helps safeguard consumers by placing certain requirements on companies that sponsor sweepstakes contests. At a minimum, sweepstakes sponsors are required to include these statements in their mailings:

- No purchase of a product or service is required to win, and a purchase won't improve your chances of winning.
- Number, retail value, and complete description of all prizes.
- Name and business address where sponsor can be contacted.
- Entry procedures and eligibility requirements.
- Termination date for eligibility.

Field Resource Kit: National Consumer Protection Week

- Estimated odds of each prize.
- Winner selection method.
- Geographic restrictions for the offer.
- Approximate dates when winners will be selected and notified.

All required disclosures must be "clear and conspicuous" to consumers.

These tips can help protect you from becoming a victim in a sweepstakes scam. To learn more, visit our fraud education and prevention website at www.deliveringtrust.com.

The Postal Service wants you to learn how to protect yourself from fraudulent schemes, because being educated about fraud could keep you from losing thousands of dollars.

National Consumer Protection Week is the perfect opportunity to make an investment in yourself and your family by educating yourselves about the schemes that are lurking about, seeking to destroy everything you've worked so hard to build.

Whatever you do, don't take this lightly. Don't make the mistake of thinking that it can't happen to you or that you're too smart for this. It's happened to the best of us. It can and it does happen to people just like you and me.

So, let's do all we can to put scammers out of business. The only way to stop these crimes is through increased public awareness, education, vigilance, and aggressive law enforcement.

In closing, I'd like to take this opportunity to thank all of you — our customers — for your business and for trusting us with your mail. It's truly a pleasure to serve you.

Press Release Template





Contact: [Name] xxxxxxxx@usps.gov XXX.XXX.XXXX usps.com/news





U.S. Postal Service Celebrates Consumer Protection Week

(Name) Post Office Tells Consumers How to Avoid Scams and Fraud

[City] — The U.S. Postal Service and the Postal Inspection Service join with government agencies, advocacy organizations and private sector groups nationwide to celebrate National Consumer Protection Week (NCPW), March 2-8, 2014. This coordinated, consumer-education campaign encourages individuals across the country to take full advantage of their consumer rights.

"The [Name] Post Office is proud to work with a broad coalition of groups to share tips and information to protect consumers against fraud," said [Title and Name]. "As one of the most trusted companies and the most trusted government agency, consumers have a high confidence in the mail and expect the Postal Service to protect the privacy of their personal information."

This year's theme, In a Sweepstakes, If You Pay to Play — You Lose, highlights the importance of using good consumer sense at every stage of life — from grade school to retirement. In recognition of this week, the Postal Service and its partners are promoting free resources to help people protect their money and learn to recognize and steer clear of frauds and scams.

[Highlight Your 2013 NCPW Activity]

Joining [Name] at the [Name] Post Office, on event date, time, location, were [Title and Name] and members of (Organization).

[Insert Quote From Participant(s) Here]

Established in 1998, National Consumer Protection Week is a federal program, led by the Federal Trade Commission, to draw attention to issues and ideas that help customers become smarter consumers of products, materials and services, and improve their knowledge of how to combat fraud.

For more information about National Consumer Protection Week, visit http://www.deliveringtrust.com/ and www.consumer.gov/ncpw.

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The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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Please Note: For broadcast quality video and audio, photo stills and other media resources, visit the USPS Newsroom at http://about.usps.com/news/welcome.htm.

For reporters interested in speaking with a regional Postal Inspection Service public relations professional, please go to http://postalinspectors.uspis.gov/pressroom/infoquality.aspx.

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation — 152 million residences, businesses and Post Office™ Boxes. The Postal Service™ receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. With more than 31,000 retail locations and the most frequently visited website in the federal government, *usps.com*®, the Postal Service has annual revenue of more than \$65 billion and delivers nearly 40 percent of the world's mail. If it were a private sector company, the U.S. Postal Service would rank 42nd in the 2012 Fortune 500. The Postal Service has been named the Most Trusted Government Agency for seven years and the fifth Most Trusted Business in the nation by the Ponemon Institute. Follow the Postal Service on *www.twitter.com/USPS* and at *www.facebook.com/USPS*.

Who protects your mail? The U.S. Postal Inspection Service is one of the oldest federal law enforcement agencies in the country. For more than 200 years, U.S. Postal Inspectors have protected the U.S. Postal Service, secured the nation's mail system and ensured public trust in the mail. Learn more about the U.S. Postal Inspection Service at http://postalinspectors.uspis.gov.

Area Corporate Communications Managers

Please feel free to contact these individuals for assistance in promoting your events:

Capital Metro

George Maffett

email: *george.t.maffett@usps.gov* Telephone: 301-548-1465

Eastern

Paul Smith

email: *paul.f.smith@usps.gov* Telephone: 215-863-5055

Great Lakes

Victor Dubina

email: *victor.dubina@usps.gov* Telephone: 630-539-6565

Pacific

Don Smeraldi

email: don.a.smeraldi@usps.gov Telephone: 858-674-3149

Northeast

Maureen Marion

email: maureen.p.marion@usps.gov

Telephone: 860-285-7029

Southern

Polly Gibbs

email: *polly.j.gibbs@usps.gov* Telephone: 214-819-8704

Western

John G. Friess

email: *john.g.friess@usps.gov* Telephone: 303-313-5130

Postal Inspection Service Contacts

Postal Inspection Service contacts for NCPW can be found at https://postalinspectors.uspis.gov/pressroom/ infoquality.aspx.

Consumer and Industry Affairs,
 Consumer Advocate and Manager Customer Relations, 2-20-14

Policies, Procedures, and Forms Updates

Manuals

DMM Revision: Clarification of Pricing Eligibility for Standard Mail Saturation Flats

Effective March 3, 2014, the Postal Service™ will revise *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM®) 343 and 602 to clarify that pricing for Standard Mail® saturation flats with simplified addresses is different than for saturation flats with specific delivery addresses.

Prices for commercially-entered Standard Mail saturation flats with simplified addresses are found in Notice 123, in the Standard Mail carrier route flats table under the column headed "Every Door Direct Mail[®]." Prices for saturation flats with specific addresses are found under the column headed "saturation."

Mailing Standards of the United States Postal Service, Domestic Mail Manual

	*	*	*	*	*	
300	Comr	nercial Fl	lats			
	*	*	*	*	*	
340	Stand	lard Mail				
	*	*	*	*	*	
343	Prices	s and Elig	gibility			
	*	*	*	*	*	
6.0		_	-	andards f Mail Flat	or Enhand ts	ed
	*	*	*	*	*	
6.5	Satur	ation Enh	nanced C	arrier Ro	ute Stand	ards
	*	*	*	*	*	

6.5.2 Saturation Prices for Flats

[Revise the introductory text of 6.5.2 to read as follows:]

There are two different sets of saturation prices for Standard Mail flats; one for pieces with specific addresses and another for pieces with simplified (Every Door Direct Mail)

addresses. Saturation prices apply to each piece in a carrier route bundle of 10 or more pieces that is:

Basic Standards for All Mailing Services

* * * * * *

602 Addressing

* * * * * *

3.0 Use of Alternative Addressing

* * * * * *

3.2 Simplified Address

3.2.1 Conditions for General Use

The following conditions must be met when using a simplified address on commercial mailpieces:

[Revise the introductory text of item 3.2.1c to read as fol-

c. Standard Mail flats with simplified addresses must have one dimension larger than a letter-size maximum dimension, except under 301.2.2.2. Simplified addressed pieces, when mailed under conditions in 301.2.2.2, are considered to be saturation flats. See 343.6.5 for pricing eligibility. Letter-size pieces that meet the size standards in 301.2.2.2 and that are addressed to rural routes may be mailed as letters or flats with simplified addresses at the mailer's option.

We will incorporate these revisions into the next update of the online DMM, which is available via Postal Explorer® at http://pe.usps.com.

Product Classification,Pricing, 2-20-14

DMM Revision: Inclusion of "Diplomatic Post Office (DPO)" to Various Standards

Effective March 3, 2014, the Postal Service™ will revise *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM®) sections 608.2.1 and 2.2 to include "Diplomatic Post Offices (DPOs)" where we already make reference to Army Post Offices (APOs) and Fleet Post Offices (FPOs).

Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

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Basic Standards for All Mailing Services

* * * * * * *

Postal Information and Resources

* * * * * * *

Domestic Mail

* * * * * * *

2.1 Definition of "Domestic"

[Revise the intro of 2.1 to read as follows:]

Domestic mail is mail transmitted within, among, and between the United States of America, its territories and

possessions, Army Post Offices (APOs), Fleet Post Offices (FPOs), Diplomatic Post Offices (DPOs), and the United Nations, NY. For this standard, the term "territories and possessions" comprises the following:

2.2 Mail Treated as Domestic

[Revise the first sentence of 2.2 to read as follows:]

Mail originating in the United States of America, its territories and possessions, APOs, FPOs, DPOs, and the United Nations, NY, for delivery in the Freely Associated States, and mail originating in the Freely Associated States for delivery within, among, and between the Freely Associated States and the United States of America, its territories and possessions, APOs, FPOs, DPOs, and the United Nations, NY, is treated as if it were domestic mail.***

* * * * * *

We will incorporate these revisions into the online DMM, which is available via Postal Explorer[®] at http://pe.usps.com.

Product Classification,
 Pricing, 2-20-14

IMM Correction: Minimum Weight for IPA and ISAL Mixed Country Price Groups

The article titled "IMM Revision: Changes to Pricing and Mailing Standards for International Shipping Services" in *Postal Bulletin* 22378 (12-12-13, pages 17–28 and 49–61) included many revisions that incorporated the mailing standards for the newly introduced shaped-based pricing for International Priority Airmail[®] (IPA[®]) service and International Surface Air Lift[®] (ISAL[®]) service, which became effective January 26, 2014.

However, in that article and in the edition of *Mailing Standards of the United States Postal Service*, International Mail Manual (IMM®) published January 26, 2014, the section about eligibility requirements for mixed country containers is inconsistent. Currently, IMM 292.233 and 293.233 state that mixed country *containers* must contain a minimum of 5 pounds of presort mail; however, IMM 292.471 and 293.471 state that each mixed country *price group* must contain at least 5 pounds of presorted mail that is separated by shape (letter-size, flat-size, and package-size items) and prepared in separate containers.

Accordingly, we are revising IMM 292.233 and 293.233 to stipulate that, for price groups 9–14, only an individual *price group* with a minimum of 5 pounds qualifies for the mixed country price.

In addition, we are revising 292.481 and 293.481 to distinguish the two 5-pound options when mailers prepare mixed country sacks for price groups 15–19.

Finally, we are revising the titles of IMM 292.483 and 293.484 to correctly indicate that each section concerns optional sack preparation for direct country sacks as well as mixed country sacks.

Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

292.23 Minimum Quantity Requirements

* * * * *

292.233 Presort Eligibility - ISC Drop Shipment

[Revise the text of 292.233 to read as follows:]

Eligibility for the presort price is as follows:

- a. Direct country price. For price groups 1–19, a minimum of 2 pounds for each direct country container.
- b. Mixed country price. For price groups 9–14, a minimum of 5 pounds for each price group; for price groups 10–15, a minimum of 5 pounds for each price group prepared under 292.482a, or a minimum of 5 pounds for each sack prepared under 292.482b.

All remaining mail must be prepared and paid at the worldwide nonpresort price.

* * * * *

292.4 Mail Preparation

* * * * * *

292.48 Presort Mailings - Price Groups 15 through 19

292.481 General

[Revise the third sentence to read as follows:]

Each mixed country *price group* must contain a minimum of 5 pounds when prepared under 292.47, or a minimum of 5 pounds for each *sack* when sorted under 292.483.

* * * * * *

[Revise the title of 292.483 to read as follows:]

292.483 Direct Country and Mixed Country — Optional Sack Preparation

* * * * *

293 International Surface Air Lift (ISAL) Service

* * * * *

293.2 Eligibility

* * * *

293.23 Minimum Quantity Requirements

* * * * * *

293.233 Presort Eligibility - ISC Drop Shipment

[Revise the text of 293.233 to read as follows:]

Eligibility for the presort price is as follows:

- a. *Direct country price*. For price groups 1–19, a minimum of 2 pounds for each container.
- b. Mixed country price. For price groups 9–14, a minimum of 5 pounds for each price group; for price groups 10–15, a minimum of 5 pounds for each price group when prepared under 293.482a, or a minimum of 5 pounds for each sack when prepared under 293.482b.

All remaining mail must be prepared and paid at the worldwide nonpresort price.

* * * * *

293.4 Mail Preparation

* * * * *

293.48 Presort Mailings — Price Groups 15 through 19

293.481 General

[Revise the third sentence to read as follows:]

Each mixed country *price group* must contain a minimum of 5 pounds when prepared under 293.47, or a minimum of 5 pounds for each *sack* when sorted under 293.483.

* * * *

[Revise the title of 293.483 to read as follows:]

293.483 Direct Country and Mixed Country — Optional Sack Preparation

* * * * *

We will incorporate this corrected information into the next update of the online IMM, which is available via Postal Explorer® at http://pe.usps.com.

Product Classification,
 Pricing, 2-20-14

Handbooks

Handbook AS-709 Revision: Local Buying and Purchase Card Policies and Procedures

Effective February 20, 2014, the Postal Service[™] has revised Handbook AS-709, *Local Buying and Purchase Card Policies and Procedures*, as follows:

Chapter 1, retitled "General Policies," addresses the following:

- Local buying policies, such as definitions, local buying authority, roles and responsibilities, unauthorized and limited use of local buying, and items that can be purchased under local buying.
- Purchases from Postal Service employees and their family members.
- Requests for deviations from the local buying policies and procedures.
- Use of the purchase card to pay taxes, fines, and other types of expenses.

Chapter 2, retitled "The Purchase Card," discusses the following:

- Purchase card program and its structure (including roles and responsibilities).
- Program oversight.
- Types of purchase cards, program controls, and training.

Chapter 3, retitled "Safeguarding and Documentation," discusses the following:

- Purchase card security.
- Record keeping and documentation.

■ Lost or stolen purchase cards.

Chapter 4, retitled "Payment," discusses the following:

- Postal Service's local buying payment hierarchy.
- Advance payments.
- Exceeding approved funding.

Chapter 5, retitled "Cardholder Reconciliation and CCAO Review and Certification Procedures," discusses the following:

- Roles and responsibilities of the cardholder and credit card approving official (CCAO), including the bank provider consolidated invoicing and notification process.
- Reconciliation procedures.

Handbook AS-709 is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click HBKs.

(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)

Supply Management Infrastructure,
 Supply Management, 2-20-14

Handbook F-18 is Now Available

A revision of Handbook F-18, *Payroll Journal Guide*, is now available online. The payroll journal shows the details of payments, deductions, and adjustments applicable to Postal Service™ employees each pay period. Use Handbook F-18, *Payroll Journal Guide*, when reviewing the payroll journal for information about employees' pay and leave status. This issue of Handbook F-18 includes updates made since this directive was last issued in April 2011.

Handbook F-18 is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click HBKs.

(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)

– Payroll,Controller, 2-20-14

Publications

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective February 20, 2014, Publication 431, Post Office Box Service and Caller Service Fee Groups, is revised to include the following changes.

Publication 431, Post Office Box Service and Caller Service Fee Groups

[Revise the following entries:]

ZIP Code	Fee Group	ZIP Code	Fee Group
01084	4	15637	3
03238	5	22827	4
04773	5	48320	2
06787	3	56448	6
13120	2	60609	34
15448	5		

[Delete the following entries:]

ZIP Codes	
26560	
29132	
38901	

The online version of Publication 431 is dated July 2010. Publication 431 is currently available on the Postal Service™ PolicyNet website (http://blue.usps.gov/cpim):

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

- 1. Go to the WebBATS main menu, and select *Reports*. The reports page opens.
- 2. Under the Clients/System column, System category, click *Facility Information*.
- 3. View the Fee Group field in the report.

Retail Services,Retail Channel Operations, 2-20-14

Organization Information

Finance

Claims Process Updates — Domestic and International

As follow-up to the January 23, 2014, *Postal Bulletin* (PB 22381) article "Claims Process Updates", we are providing more information and guidance on domestic claims, international inquiries, and claims.

Effective January 26, 2014, the primary responsibility of Post Office™ employees for the claims process is the inspection of a damaged package. The local Post Office has no responsibility for claim processing or adjudication. See the table "International Inquiries and Claims" below for actions to be performed by customers for international inquiries and claims.

Post Office Actions

- Recycle all versions of the claim forms PS Form 1000, Domestic or International Claim, and PS Form 2855. Post Offices are no longer required to keep or use these forms. (Note: This is a correction to the January 23, 2014, Postal Bulletin article.)
- Ensure that Poster 122, Timelines for Domestic and International Claims, is displayed in the back office for employees to view. Do not display Poster 122 in the front lobby.
- Notify customers that they should file domestic claims online through http://www.usps.com. Cus-

tomers without Internet access can contact the USPS® toll-free customer support at 800-ASK-USPS (800-275-8777) and request that a domestic claim form be mailed to them.

Damaged Package Inspection for Domestic and International

Actions required when customers bring their damaged item to the Post Office for damage inspection are as follows:

- The Postal Service employee completes PS Form 3831, Receipt for Article(s) Damaged in Mails.
- Once PS Form 3831 is completed, provide PS Form 3831 to the customer.
- In the back office, the Postal Service employee completes PS Form 2856, Damage Report of Insured Parcel and Contents. PS Form 2856 is an internal USPS form. Do not provide PS Form 2856 to the customer.
- Once PS From 2856 is completed, mail PS Form 2856 and any other claim paperwork to the address on the form. For domestic claims, mail PS 2856 to St. Louis. For international claims, mail PS Form 2856 to the International Research Group in Los Angeles.

	International Inquiries and Claims										
Reason for Inquiry/ Claim	Origin (Sender)	Destination (Addressee)	Action								
Package is lost.	Austria or other foreign country, including Canada	United States	U.S. addressee contacts the sender and requests that the sender start an inquiry through his or her foreign post.								
Package is damaged and/or has missing contents.	Austria or other foreign country, including Canada.	United States	U.S. addressee contacts the sender and requests that the sender start an inquiry through their foreign post. U.S. addressee takes the package (with wrapping/packaging) to the local U.S. Post Office for inspection.								
Package is lost.	United States	Foreign country, including Canada	U.S. sender must initiate an international inquiry by calling 800-222-1811.								
Package is damaged and/or has missing contents.	United States	Foreign country, including Canada	U.S. sender must initiate an international inquiry by calling 800-222-1811. U.S. sender must contact the foreign addressee and request that the addressee take the damaged package (with wrapping/packaging) to his or her local Post Office to report the damage.								
Package is damaged and/or has missing contents.	Article was mailed from the United States to a foreign country, including Canada and article was returned to the sender in the United States.	Foreign country, including Canada	U.S. sender must initiate an international inquiry by calling 800-222-1811. U.S. sender takes the package (with wrapping/packaging) to the local U.S. Post Office for inspection.								

FAQs

- Q. Do customers receive a confirmation after submitting a domestic claim online?
- A. Yes, after successfully submitting a claim online (by completing all of the required fields), customers will first see a confirmation page. They can print this confirmation page for their records. Then, within one hour, the customer will also receive an email confirmation with the specific label number in the body of the email.
- Q. Who can file a domestic claim?
- A. For domestic claims, either the person sending the mailpiece (Mailer) or the person receiving the mailpiece (Addressee) may file a claim for a damaged or missing article (that includes insurance).
- Q. What is required to file a claim?
- A. To file a domestic claim, the customer must provide general information about the damaged or missing package, including the following:
 - Article number (label or tracking number) on the package or label.
 - Evidence of insurance.
 - Proof of value.
 - Evidence of damage.

The customer has the ability to upload JPG or PDF files to Online Claims to provide evidence of insurance and proof of value.

- Q. For domestic claims, should the addressee or the sender of the damaged package bring the package to his or her local Post Office?
- A. The addressee should retain the damaged package, all contents, wrappings, packaging, etc., until he or she receives a letter from USPS instructing him or her to bring it to the Post Office for inspection. The addressee should not reship the package. Additionally, after the Post Office completes the inspection, the Postal Service should not return the package to the customer; the Post Office must retain the package.
- Q. If a claim has been denied, what does the customer need to provide to file an appeal?
- A. In the appeal, the customer should explain why the case should be reviewed. Also, the customer should include proof of value and evidence of insurance if not provided previously. Domestic appeals may be

- filed online (within 30 days) if the original claim was filed online.
- Q. How do customers appeal an international claim that was denied?
- A. For a denied claim, customers may appeal a decision by filing a written appeal within 60 days of the date of the original decision to the following address:

ACCOUNTING SERVICES INTERNATIONAL CLAIM APPEALS PO BOX 80146 ST LOUIS MO 63180-0146

In the appeal, the customer explains why his or her case should be reviewed. Also, make sure that evidence of value, evidence of mailing, and insurance coverage for the article has been submitted.

Resources

To check on the status of a claim that has previously been filed, the customer should contact the Accounting Help Desk at 866-974-2733, Monday through Friday, 7 AM to 7 PM CST.

Domestic Claims

- http://www.usps.com/domestic-claims.
- Mailing Standards of the United States Postal Service, Domestic Mail Manual.
- Accounting Domestic Claims, http:// blue.usps.gov/accounting/domestic.htm.
- For technical assistance with Online Claims, customers should contact the Internet Customer Care Center via phone 800-344-7779 or via email at uspstechsupport@esecurecare.net. Hours are Monday thru Friday: 8:00 AM to 8:30 PM ET, and Saturday: 8:00 AM to 6:00 PM ET.

International Inquiries and Claims

- http://www.usps.com/international-claims.
- Mailing Standards of the United States Postal Service, International Mail Manual, Accounting International Claims, http://blue.usps.gov/accounting/international.htm.
- To file an international inquiry or to check the status of an international inquiry, call 800-222-1811.

Revenue and Field Accounting,
 Controller, 2-20-14

Pull-Out Information

Fraud

Withholding of Mail Orders

Withholding of Mail Orders is enforced by Postmasters at the city listed below.

State, City, ZIP Code	Names and Addresses Covered
CA, Westminster 92683-7572	Any and All of Various Names, 15568 Brookhurst Street, PMB 344

- Judicial Officer, 2-20-14

Invalid USPS Corporate Account Numbers

This listing should be provided to Contract Postal Units and used by acceptance clerks in non-POS locations without intranet access to validate a USPS Corporate Account (USPSCA) number online. For all other locations, online USPSCA validation is preferred. The online validation process is outlined in the USPSCA Validation SOP on the Retail webpage. This list supersedes all previous notices,

which must be recycled. Acceptance clerks must not accept Priority Mail Express™ shipments bearing an invalid USPSCA number in the "Payment by Account" or "Agreement Number" section of the label or form.

Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

006074	009169	018739	090778	104179	286082	336539	496097	604889	608110	802638	917578	958115
006181	009183	019346	091202	104521	292726	339059	503140	605105	608166	805123	920068	968530
006637	009224	020163	091460	104533	293110	340688	531307	605132	608205	809022	920184	970020
006711	009258	020388	091966	104612	296468	340801	531513	606005	608238	809135	920202	970116
006772	009315	022835	092310	115148	299796	349031	531544	606053	608424	809431	921068	970188
006790	009369	027533	092604	117252	300287	350090	531698	606056	608535	811010	921223	970189
006867	009394	027627	093211	117260	300602	352713	531818	606062	608580	826126	921454	970280
007010	009419	028147	094015	122055	300616	358058	532019	606066	611219	837010	921739	970390
007158	009550	029769	095784	122422	300665	361355	534001	606086	617607	840606	926022	970443
007221	009689	038582	096173	142188	301057	365080	537001	606106	629138	841211	926023	970564
007242	009713	041101	096312	146138	301522	366067	544078	606129	631103	841222	926044	970591
007246	009830	050028	097439	159049	301936	372005	545001	606415	631414	841241	926047	970596
007249	009873	055069	097558	170133	306110	379775	551333	606566	631796	841291	926257	970610
007254	009912	060011	098032	171236	311559	392719	551569	606666	631965	841628	926324	971114
007328	009961	062054	098172	182001	312016	432021	551841	606680	641199	844205	926325	972796
007343	009982	064053	098413	191275	312473	436180	551972	606710	660612	847193	926383	972807
007364	011398	064650	100058	193125	314755	441328	553025	606781	672012	853992	926496	973329
007396	014035	068196	100234	197008	319137	441397	553137	606837	681278	875003	926513	981713
008071	014078	068411	100349	200367	319153	443567	553507	606849	740091	891229	926595	982354
008136	014177	070221	100441	200765	321210	445022	553513	606883	741202	895905	926729	982402
008207	014298	070285	100468	200821	327350	450010	553830	607130	744069	906372	927833	982547
008313	014439	070988	100502	208295	330007	452002	554213	607138	766510	907415	928856	982701
008324	014525	071420	100576	210523	330444	452311	554243	607229	770472	907829	930402	983035
008537	014898	071491	100605	210539	330469	454605	554357	607290	782111	911038	932725	983099
008705	014961	076016	100771	210540	330624	460060	554706	607346	782159	912441	935002	992264
008957	015002	076212	100845	220448	330961	462065	554708	607361	787809	914029	937500	992792
008962	015014	076383	100852	220449	331037	481288	581020	607453	800306	914081	937544	995816
009004	015375	079900	100867	220765	331049	481291	600009	607505	801635	914368	941164	997140
009065	015485	090104	100883	232424	331613	483500	600043	607531	801705	914766	949146	
009110	015609	090133	101799	232599	333275	487279	600108	607999	801725	915129	950385	
009147	015627	090530	102620	274040	334177	488053	600784	608065	802318	915669	951071	
	018732	090686	102628	284005	335864	490733	602245	608108	802471	915705	951850	

⁻ Product Information Requirements, Mail Entry and Payment Technology, 2-20-14



Postal Inspectors recovered more than \$2.9 million worth of MTE in 2013, including 60,000 plastic pallets.



Missing, Lost, or Stolen U.S. Money Order Forms

Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service™ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the num-

bers listed appear in the *Postal Bulletin*. The actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

000 550 4707		4700	1 004 000 0040		0070	1 44 4 44 70 40		7000	105 000 0000		0000
208 556 4707	to	4799	394 822 3243	to	3278	414 411 7348	to	7399	435 666 6092	to	6399
210 057 4038	to	4047	394 990 1810	to	1899	414 640 0757	to	0799	436 082 6400	to	6899
210 221 0548	to	0599	395 343 3264	to	3299	414 965 1727	to	1799	436 160 6441	to	6499
214 303 6311	to	6325	395 373 3035	to	3099	417 302 8104	to	8199	437 316 7115	to	7199
214 303 6239		6258	395 396 9649		9799	417 387 6532		6599	437 427 0500		3499
	to			to			to			to	
214 877 4251	to	4273	395 970 3240	to	3299	417 496 6800	to	6999	439 179 2300	to	2399
215 252 3918	to	3992	397 622 4054	to	4099	417 871 9250	to	9299	439 310 0458	to	0499
227 275 9400	to	9999	397 819 8902	to	8999	417 930 9533	to	9599	440 698 1947	to	1999
273 070 8059	to	8099	398 149 7200	to	7699	418 164 6500	to	6799	440 858 6300	to	6399
273 775 7700	to	7899	399 070 0872	to	0899	418 423 9863	to	9899	440 858 6420	to	7299
302 000 0000	to	9999	399 156 7119	to	7199	418 633 5922	to	5999	441 199 1655	to	1699
349 746 2056	to	2099	399 203 5064	to	5099	418 719 8520	to	8599	443 127 3648	to	3699
350 518 7350	to	7374	399 296 9910	to	9999	418 744 2235	to	2299	443 127 4000	to	4099
360 011 1690	to	1699	399 396 8935	to	8999	418 962 2848	to	2899	443 673 7900	to	7999
360 168 6008	to	6099	399 792 7775	to	7799	419 543 0286	to	0299	443 800 9335	to	9399
360 173 8800	to	8899	399 792 8300	to	8399	419 730 0300	to	0399	444 382 8822	to	8899
360 324 2326	to	2399	400 427 1051	to	1999	420 277 0015	to	0049	444 390 1667	to	1699
362 861 3064	to	3099	401 045 1505	to	1549	420 599 0734	to	0798	444 457 3854	to	3899
373 006 2176	to	2199	401 045 1571	to	1599	420 661 4115	to	4199	450 048 4173	to	4199
374 768 2600	to	2699	401 294 2700	to	2799	420 758 9500	to	9699	450 048 4442	to	4699
375 169 4400	to	4599	401 310 9505	to	9599	420 969 3951	to	3971	450 560 5173	to	5199
375 829 3400	to	3499	401 382 5312	to	5399	420 969 3973	to	3999	450 620 3077	to	3099
375 851 9100	to	9199	402 578 7876	to	7899	421 116 3565	to	3599	450 620 3135	to	3199
376 196 0911	to	0999	403 125 6744	to	6799	421 130 9300	to	9399	450 780 2716	to	2799
378 085 3679	to	3699	403 260 7000	to	7499	421 313 4500	to	4999	450 801 2700	to	2799
378 351 1063	to	1099	403 280 6470	to	6499	421 364 5537	to	5599	451 109 2967	to	2984
379 843 5100	to	5199	403 685 8600	to	8699	421 656 2609	to	2699	451 115 4110	to	4125
380 093 9600	to	9699	404 003 0300	to	0399	421 988 9700	to	9799	451 115 4127	to	4199
380 165 1165	to	1199	404 041 8838	to	8899	422 172 4667	to	4699	451 746 0700	to	0799
381 325 4500	to	4599	404 071 4268	to	4299	422 484 4212	to	4299	452 265 0074	to	0099
381 604 2510	to	2699	404 347 5356	to	5399	422 556 1270	to	1299	452 265 0246	to	0299
381 645 9525	to	9599	404 347 5548	to	5599	422 587 7024	to	7099	452 265 0335	to	0999
383 314 3968	to	3999	404 726 4500	to	4599	422 819 7533	to	7599	452 509 1169	to	1199
383 892 1000	to	1344	404 961 5001	to	5199	422 842 5073	to	5087	452 855 6471	to	6499
383 892 1382	to	1399	405 325 0188	to	0198	422 907 7563	to	7599	452 890 4679	to	4799
384 925 3641	to	3654	406 009 4587	to	4599	424 500 6050	to	6099	452 900 8215	to	8238
385 568 2331		2399			6899			8599			9199
	to		406 260 6830	to		424 641 8500	to		453 117 9146	to	
385 599 7554	to	7575	406 459 6641	to	6999	424 871 6600	to	6699	453 334 3631	to	3699
385 774 2024	to	2099	406 733 3000	to	3999	425 298 2352	to	2399	453 603 7841	to	7891
386 624 1412	to	1599	407 545 1557	to	1599	425 418 4269	to	4299	453 650 1140	to	1199
386 883 8936	to	8999	407 594 0412	to	0599	425 418 4405	to	4499	453 741 1300	to	1399
387 314 5574	to	5599	407 692 9100	to	9299	426 547 4566	to	4599	454 013 2919	to	2999
387 837 6300	to	6399	407 959 2190	to	2199	427 412 6337	to	6499	454 186 2411	to	2499
388 828 0656	to	0699	408 265 2275	to	2288	427 481 0900	to	0999	454 268 4883	to	4899
389 696 2400	to	2799	408 499 7700	to	7799	428 027 2742	to	2752	454 302 5400	to	5499
389 846 3104	to	3135	408 499 7900	to	7999	429 474 4172	to	4199	454 490 8300	to	8399
389 846 3145	to	3195	408 682 8484	to	8599	429 889 2900	to	2999	454 547 7434	to	7499
389 887 9211	to	9230	408 698 7015	to	7099	430 150 4401	to	4599	454 922 4867	to	4895
389 887 9234	to	9299	409 072 3941	to	3999	430 172 9800	to	9899	455 221 1348	to	1499
390 001 3182	to	3199	410 491 2311	to	2399	430 177 1900	to	2099	455 364 2147	to	2199
390 001 3500	to	3699	410 694 8400	to	8599	430 444 9500	to	9699	455 399 5400	to	5499
390 545 5974	to	5999	410 775 1500	to	1599	430 664 4070	to	4099	455 476 0676	to	0699
391 104 6146	to	6199	410 795 7927	to	7999	432 168 8419	to	8499	455 543 0618	to	0699
391 574 1466	to	1499	410 867 0917	to	0966	432 708 6800	to	6999	456 410 9006	to	9099
391 783 3020	to	3599	410 867 0970	to	0999	432 744 1544	to	1599	456 470 4146	to	4299
391 792 6100	to	6199	411 868 1023	to	1199	432 995 9775	to	9799	456 619 4460	to	4499
392 668 2956	to	2999	411 922 2322	to	2399	433 003 5800	to	5899	457 333 2686		2699
										to	
392 854 8500	to	8899	412 193 0900	to	0999	433 757 3047	to	3099	457 729 1767	to	1777
393 584 7566	to	7699	412 395 8599	to	8699	433 765 4003	to	4099	457 937 8615	to	8699
393 650 0074	to	0099	412 485 6500	to	6599	434 482 7060	to	7199	458 028 9810	to	9899
393 838 8316	to	8499	412 485 6610	to	6699	434 513 2386	to	2399	458 057 2712	to	2999
393 893 6007	to	6099	412 885 5953	to	5999	434 968 3076	to	3092	458 069 9537	to	9599
394 126 6907	to	6999	414 193 3608	to	3674	435 303 1831	to	1842	458 069 9665	to	9699
		0599	414 193 3677		3699			1999	458 337 5222		5299
394 189 0405	to	บอลล	1 414 193 30//	to	2099	435 303 1986	to	1999	400 001 0222	to	5299

458 354 7653	to	7999	476 169 8264	to	8299	493 470 2562	to	2599	605 520 9037	to	9099
458 671 8678	to	8699	476 189 3000	to	3499	493 473 7700	to	7799	605 685 4010	to	4099
458 671 8721	to	8798	476 331 2480	to	2499	493 716 2153	to	2199	605 988 6467	to	6499
458 847 5044	to	5999	477 289 8601	to	8699	494 206 2972	to	2999	607 689 7951	to	7960
459 274 7624	to	7699	477 681 5206	to	5299	494 217 3446	to	3999	607 728 1276	to	1299
459 365 5432	to	5499	478 010 4243	to	4268	494 224 0500	to	0599	608 727 7100	to	7199
					4291						
459 378 5764	to	5799	478 010 4270	to		495 145 0600	to	0699	608 727 7273	to	7599
459 472 4816	to	4999	478 450 5071	to	5099	496 209 7425	to	7499	608 813 9950	to	9999
460 349 6878	to	6899	478 469 7838	to	7858	496 213 8728	to	8799	609 067 5325	to	5399
460 550 1909	to	1999	478 469 7883	to	7899	496 474 5226	to	5248	609 067 5488	to	5499
460 997 5234	to	5299	479 280 9800	to	9899	497 053 8517	to	8699	609 067 5600	to	5699
461 973 6443	to	6499	479 365 9116	to	9176	497 854 8673	to	8699	609 289 6123	to	6199
462 152 0107	to	0299	479 412 9900	to	9999	498 449 8888	to	8899	609 438 4400	to	4499
462 274 1072	to	1099	479 667 6190	to	6199	498 929 8285	to	8499	609 493 1100	to	1199
462 277 8373	to	8399	479 748 9680	to	9699	498 936 5310	to	5399	609 766 8091	to	8999
462 554 6051	to	6099	479 860 7000	to	7199	499 016 5425	to	5499	609 825 4100	to	4115
463 011 5529	to	5540	480 526 2000	to	2099	499 440 8575	to	8899	609 884 2981	to	2999
463 176 4115	to	4199	480 640 6330	to	6399	499 731 6717	to	6799	609 893 1000	to	1099
463 176 4229	to	4299	480 658 0568	to	0599	500 064 1858	to	1869	610 092 3200	to	3299
463 185 2600	to	2799	480 689 5100	to	5199	500 070 5725	to	7799	610 582 4200	to	4299
463 227 7711	to	7799	481 072 9463	to	9499	501 058 0016	to	0026	611 879 6939	to	6999
463 414 4869	to	4899	481 673 0074	to	0095	501 331 0300	to	0399	612 291 8013	to	8099
463 808 3484	to	3499	482 527 1500	to	1599	501 460 0977	to	0999	612 751 5171	to	5199
463 945 7400	to	7899	482 541 5255	to	5299	502 227 7645	to	7699	612 751 5226	to	5299
		9399	482 729 6800		6899	502 424 0200		0499	612 751 6083		6099
464 629 9000	to			to			to			to	
464 711 4332	to	4399	483 363 7207	to	7299	502 424 0600	to	0699	612 751 6268	to	6299
465 692 3963	to	3999	483 402 2356	to	2399	502 496 6923	to	6999	612 751 6572	to	6599
465 698 8300	to	8599	483 486 5100	to	5199	503 003 2700	to	2899	612 774 2111	to	2199
465 743 7745								5153			
	to	7799	483 632 1521	to	1599	503 194 5144	to		612 774 2254	to	2299
466 798 6056	to	6067	483 632 2600	to	2799	503 790 9922	to	9948	612 774 2500	to	2599
467 147 4300	to	4399	483 849 1615	to	1699	504 045 4030	to	4099	614 469 0979	to	0999
468 079 5782	to	5799	484 174 4803	to	5299	504 166 0200	to	0599	614 474 3000	to	3099
469 067 2817	to	2899	484 323 8900	to	9199	504 240 1062	to	1399	614 521 3490	to	3499
469 127 8000	to	8199	484 680 5000	to	5038	504 805 3300	to	3499	614 645 1800	to	1899
469 213 0359	to	0399	484 680 5040	to	5074	505 893 7739	to	7799	614 832 1100	to	2099
		0599			5099			7999			7599
469 213 0500	to		484 680 5077	to		505 893 7800	to		615 017 7505	to	
469 561 8011	to	8099	485 029 4913	to	4999	506 124 0800	to	0999	617 711 6609	to	6699
469 658 1961	to	1999	486 176 0600	to	0699	506 165 7027	to	0099	617 760 5266	to	5299
469 666 9900	to	9999	486 559 7555	to	7599	506 502 5209	to	5299	617 813 3601	to	3699
469 678 1900	to	1999	486 696 3023	to	3199	506 836 5326	to	5399	618 840 9200	to	9299
469 781 4900	to	4999	488 173 7900	to	7999	508 488 6226	to	6299	619 551 7229	to	7299
469 947 6960	to	6999	488 206 4100	to	4199	508 789 8332	to	8399	619 859 3000	to	3099
470 755 5800	to	5818	488 226 0200	to	0299	508 789 8400	to	8499	620 073 9400	to	9499
471 918 0300	to	0999	488 709 3906	to	3999	510 150 2400	to	2499	621 614 7907	to	7930
471 985 2408	to	2419	488 855 8359	to	8399	510 269 9770	to	9999	621 614 7932	to	7999
472 191 6700	to	6799	489 181 8963	to	8999	600 645 3223	to	3299	621 648 8021	to	8199
472 270 2555	to	2599	489 223 2000	to	2099	601 339 1200	to	1399	621 648 8500	to	8599
472 987 0213	to	0241	489 311 1930	to	1999	601 653 5884	to	5899	621 904 8351	to	8599
472 987 0290	to	0299	489 318 6200	to	6300	601 661 7700	to	7799	621 916 1978	to	1989
473 151 2069	to	2199	489 384 0027	to	0099	601 682 5343	to	5399	622 989 8032	to	8099
473 666 9138	to	9199	489 427 0658	to	0899	601 928 1600	to	1699	623 076 9300	to	9399
473 952 3429	to	3499	489 997 5252	to	5299	602 512 2972	to	2999	623 819 5006	to	5099
474 108 5402	to	5499	490 669 5850	to	6099	602 555 2400	to	2799	623 895 8200	to	8399
474 356 5193	to	5299	490 717 7080	to	7099	602 829 7061	to	7099	623 917 0000	to	0099
474 949 3366	to	3399	490 721 6000	to	6099	603 483 9572	to	9599	623 917 0200	to	0299
475 134 9362	to	9399	490 793 1500	to	2099	603 490 7200	to	7299	624 468 5288	to	5299
475 167 9667	to	9699	490 886 8171	to	8199	603 678 7100	to	7199	624 665 3162	to	3198
475 319 3415	to	3499	490 977 9221	to	9240	603 678 7662	to	7699	625 088 6735	to	6799
475 319 3649	to	3799	491 258 8100	to	9099	603 678 7902	to	7999	625 916 9500	to	9799
475 340 6400	to	6599	491 567 1376	to	1399	603 678 8418	to	8499	625 968 8956	to	8999
475 424 8410	to	8499	492 254 4800	to	4899	603 678 8700	to	9999	627 005 3938	to	3999
475 629 9156		9199	492 283 5100		5199	604 086 0880	to	0899	627 384 3907	to	4099
	to			to							
475 850 6101	to	6199	492 610 6813	to	6899	604 349 1414	to	1499	627 496 7549	to	7599
175 075 0500		0500	493 394 5568	to	5599	604 503 7776	to	7799	627 708 3605	to	3699
475 875 2500	to	2599	493 394 3306	ιO	3333	004 000 1110	ıo	1100	021 100 0000		

627 776 2500	to	2599	645 333 1766	to	1799	663 883 7039	to	7499	690 291 1361	to	1371
628 226 3100	to	3199	645 790 8632	to	8699	663 938 9200	to	9299	690 788 2877	to	2899
628 814 4702	to	4799	645 821 0657	to	0699	664 253 8000	to	8499	690 893 5344	to	5399
628 851 9689	to	9699	645 930 7948	to	7999	664 656 3055	to	3099	690 893 5512	to	5599
629 510 7200	to	7299	645 975 0737	to	0762	665 174 6400	to	6499	690 904 1300	to	1599
629 964 4200	to	4294	646 242 6200	to	6299	665 274 8208	to	8299	690 941 6000	to	6199
630 389 3056	to	3071	646 270 7639	to	7799	665 669 5400	to	5499	691 313 6383	to	6399
630 463 0588	to	0599	646 798 4000	to	4999	666 132 8226	to	8299	691 313 6600	to	6699
631 459 9117	to	9199	647 048 7035	to	7099	666 696 2209	to	2299	691 582 8003	to	8099
631 762 9325	to	9399	647 049 2900	to	2999	666 696 2309	to	2399	691 664 1800	to	1999
632 217 4933	to	4999	647 398 8300	to	8399	667 032 9300	to	9399	691 664 2400	to	2499
632 500 0000	to	640 3999	647 398 8481	to	8499	667 729 5529	to	5599	692 727 9362	to	9399
633 110 4165	to	4199	647 437 3000	to	4999	668 383 8400	to	8699	692 798 1800	to	1899
633 110 4303	to	4499	647 811 2188	to	2199 6099	670 368 3400	to	3499 7399	693 249 0779	to	0799
633 438 6429	to	6599 7182	648 009 6057	to	5499	670 369 7336	to	7399 7199	693 249 0877 693 445 0566	to	1699 0999
633 588 7173 634 725 0700	to to	0799	648 163 5300 648 722 5283	to	5299	670 750 7169 671 046 6200	to to	6399	693 448 8500	to	8999
634 803 3239	to	3299	648 892 3164	to to	3199	671 251 5448	to	5499	693 645 9583	to to	9599
634 807 2474	to	2499	649 100 3989	to	3999	671 926 5600	to	5799	693 965 4200	to	4299
634 827 5900	to	5999	649 647 0370	to	0399	672 444 2000	to	2999	695 741 2906	to	2999
634 886 3428	to	3499	649 647 0522	to	0599	672 828 3410	to	3499	695 947 8518	to	8599
635 559 3449	to	3499	649 647 5237	to	5399	673 167 5776	to	5799	696 662 8247	to	8299
636 289 6214	to	6299	649 647 9100	to	9299	675 464 3700	to	3799	697 447 8285	to	8296
636 634 8007	to	8042	649 666 7800	to	8299	675 464 4000	to	4199	698 042 4816	to	4899
637 150 1200	to	1299	650 114 7707	to	7719	676 365 5958	to	5999	698 131 2138	to	2157
637 562 5828	to	5899	650 130 3400	to	3599	676 669 1024	to	1099	698 227 0000	to	0099
638 042 1647	to	1699	650 213 0406	to	0499	677 126 6734	to	6799	700 065 2570	to	2599
638 049 4984	to	4999	650 555 1749	to	1799	677 333 9979	to	9999	700 065 4800	to	4899
638 318 1115	to	1199	650 564 1900	to	1999	677 466 1088	to	1099	700 190 3350	to	3359
638 318 1453	to	1499	650 627 4212	to	4299	678 071 4500	to	4799	700 228 6048	to	6099
638 885 0000	to	0299	650 736 2043	to	2099	678 096 7531	to	7599	700 650 0452	to	0499
638 903 4362	to	4373	650 739 1540	to	1699	679 909 2578	to	2599	700 666 1323	to	1349
639 415 1929	to	1999	651 741 4415	to	4499	680 112 9565	to	9599	700 786 9106	to	9142
639 415 2019	to	2099	651 882 2800	to	2899	680 244 0903	to	0999	700 859 0744	to	0758
639 420 6200	to	6299	652 754 6317	to	6399	680 412 6046	to	6099	701 028 6780	to	6899
639 469 3517	to	3799	653 131 4945	to	4999	680 761 6800	to	6899	701 213 3900	to	3999
639 605 2143	to	2199	653 426 3300	to	3399	681 677 0540	to	0699	701 267 2000	to	3999
639 657 8600	to	8799	653 455 4874	to	4899	682 070 1029	to	1099	701 335 7312	to	7399
640 289 7500	to	7599	654 238 0000	to	0399	682 956 6280	to	6299	701 369 2005	to	2050
640 289 7700	to	7999	654 404 3065	to	3092	682 956 6490	to	6599	701 499 2260	to	2299
641 170 4420	to	4499	654 962 2900	to	3199	682 956 6700	to	6799	701 503 2247	to	2299
641 318 3133	to	3199	655 103 5081	to	5199	682 965 1178	to	1199	701 541 2271	to	2299
641 378 6500	to	6999	655 523 2600	to	2999	682 965 1201	to	1299	701 553 6557	to	6599
641 383 8739	to	8799	656 305 2448	to	2499	683 118 2389	to	2399	701 578 7460	to	7469
641 877 3187	to	3299	657 347 4438	to	4999	683 378 2000	to	2099	701 578 7475	to	7499
641 877 3310	to	3399	657 710 8100	to	8999	683 378 2117 683 415 1200	to	2299	701 601 3457	to	3499
642 355 8094 642 355 8308	to to	8199 8999	657 780 0985 658 586 1400	to to	0999 1499	683 444 8159	to to	1499 8199	701 605 5913 701 695 3982	to	5999 3999
642 900 0018	to	0099	658 877 8000	to	8199	685 154 7780	to	7789	701 695 3982	to to	4199
643 030 6254	to	6299	658 880 8000	to	8199	685 297 7645	to	7699	701 695 4148	to	4299
644 066 0882	to	0899	659 398 7300	to	7399	685 623 5264	to	5299	701 708 1741	to	1799
644 069 0600	to	0699	659 706 8113	to	8199	685 650 9487	to	9499	701 736 3966	to	3999
644 077 7506	to	7699	659 846 7837	to	7899	685 669 4200	to	4299	701 772 0870	to	0899
644 085 8157	to	8199	660 510 4100	to	4199	685 757 8452	to	8499	701 838 2800	to	2899
644 112 9839	to	9899	660 673 0400	to	0599	686 071 2694	to	2799	701 941 0600	to	0699
644 373 9083	to	9099	661 488 5000	to	5099	686 176 3333	to	3354	702 171 1603	to	1699
644 380 1460	to	1499	661 609 9100	to	9199	686 372 3200	to	3299	702 195 5109	to	5199
644 733 4715	to	4799	661 716 9420	to	9499	686 644 5879	to	5899	702 254 9300	to	9399
644 900 9712	to	9799	661 906 6522	to	6599	686 899 1371	to	1399	702 264 7569	to	7599
644 901 0109	to	1299	662 021 8332	to	8399	686 931 7636	to	7699	702 519 0513	to	0524
644 901 1325	to	1399	662 068 0700	to	0899	687 601 0973	to	0999	702 713 1800	to	1809
644 923 6800	to	7799	662 553 0774	to	0799	687 614 6774	to	6799	702 821 5730	to	5799
644 932 4655	to	4699	663 078 7034	to	7099	688 120 9000	to	9999	702 821 5805	to	5899
645 318 7240	to	7499	663 763 5300	to	5399	688 314 3107	to	3191	702 844 6975	to	6994

700 040 0004		0000			5000			0000	000 005 0000		0000
702 846 6331	to	6399	834 130 5200	to	5299	858 756 3111	to	3299	902 985 0833	to	0899
702 848 3900	to	3999	834 316 5444	to	5499	859 063 8200	to	8699	903 370 6934	to	6999
702 857 7302	to	7499	834 354 8747	to	8766	859 190 0600	to	0644	904 600 6523	to	6599
702 878 0114	to	0199	834 354 8824	to	8838	859 437 5538	to	5599	904 892 0378	to	0399
703 364 1707	to	1799	835 269 5700	to	5799	859 811 2888	to	2899	904 892 0648	to	1299
740 002 7710	to	7719	835 496 7303	to	7399	859 855 8873	to	8999	905 056 2216	to	2299
740 119 2275	to	2284	835 539 5200	to	5999	860 240 8520	to	8599	905 510 6647	to	6799
740 130 6688	to	6698	835 813 3015	to	3099	860 275 3900	to	3999	905 510 6900	to	7099
740 144 2780	to	2795	837 672 8967	to	8999	860 518 9629	to	9699	905 794 0000	to	0199
740 241 9049	to	9099	837 784 3282	to	3299	860 600 0021	to	0999	905 794 0288	to	0299
740 252 9265	to	9294	838 176 8377	to	8399	861 158 2350	to	2599	905 873 6900	to	6999
740 255 1718	to	1799	838 518 1257	to	1299	861 367 5400	to	5499	905 873 7100	to	7299
740 274 2602	to	2619	839 718 8257	to	8299	861 637 6010	to	6099	905 880 8900	to	8999
740 277 0366	to	0392	840 323 0600	to	0699	861 979 7292	to	7499	905 889 7100	to	7199
740 332 7658	to	7671	840 875 6235	to	6299	862 216 6100	to	6199	906 158 1508	to	1599
740 348 6641	to	6658	840 910 0900	to	0999	862 263 9213	to	9299	906 558 8812	to	8899
740 351 4790	to	4799	841 349 5000	to	5099	862 271 0800	to	0999	906 982 2214	to	2299
740 374 7416	to	7499	841 805 7747	to	7899	862 271 5000	to	5099	907 725 8500	to	8599
740 470 2420	to	2443	841 805 7944	to	8099	863 871 5138	to	5199	907 815 0216	to	0257
740 514 0300	to	0499	842 226 0685	to	0695	863 949 5300	to	5399	908 622 4225	to	4235
740 523 7432	to	7449	842 685 4600	to	4699	864 088 8200	to	8299	908 936 9254	to	9299
740 535 1555	to	1580	842 685 4742	to	4999	864 426 3972	to	3999	909 066 4494	to	7499
740 557 3570	to	3579	842 860 0300	to	0399	864 520 6117	to	6136	909 067 7400	to	7499
740 650 4104	to	4140	842 898 5582	to	5599	865 151 0526	to	0599	909 100 1787	to	1799
740 684 0620	to	0800	843 062 7100	to	7199	865 500 4034	to	4099	909 100 1900	to	2099
740 701 6105	to	6114	843 077 6288	to	6299	865 883 6082	to	6099	909 355 0422	to	0499
		9799			6399			3999		to	9099
740 705 9790	to		843 077 6378	to		866 004 3000	to		909 568 8900		
740 726 6400	to	6500	843 758 5769	to	5778	866 442 4100	to	4899	909 568 9300	to	9499
740 748 8319	to	8329	843 786 2554	to	2699	867 366 9108	to	9118	909 725 7307	to	7399
740 765 3306	to	3399	845 656 8165	to	8199	867 633 7403	to	7499	909 833 0947	to	0999
740 774 8434	to	8499	845 727 2100	to	2199	867 737 5623	to	5699	910 219 8631	to	8699
740 786 1885	to	1899	845 746 2618	to	2635	868 169 4529	to	4599	910 265 1100	to	1199
740 790 5989	to	5999	846 390 7531	to	7599	868 173 8400	to	8599	910 471 7273	to	7299
740 820 4854	to	7836	846 918 0572	to	0599	868 514 9000	to	9099	910 536 2505	to	2599
740 827 7578	to	7594	847 237 7690	to	7699	868 566 9200	to	9299	910 958 7499	to	7599
740 917 7490	to	7499	847 284 2481	to	2499	869 200 0000	to	9999	911 140 1000	to	2199
740 918 5531	to	5549	847 374 7055	to	7065	869 387 1150	to	1199	911 245 2545	to	2599
741 037 8528	to	8551	847 374 7055	to	7065	869 505 3500	to	3599	911 268 9077	to	9099
742 030 6135	to	6149	847 636 5304	to	5399	869 523 7033	to	7099	911 400 8948	to	8999
742 033 2663	to	2674	847 700 5447	to	5499	869 566 6150	to	6167	911 508 1620	to	1799
								999 9999	911 509 9310		
742 040 3300	to	3309	847 723 7500	to	7599	869 800 0000	to			to	9399
742 151 5000	to	5014	849 485 3427	to	3499	870 054 4814	to	4899	911 523 3000	to	3999
742 192 5210	to	5224	849 520 9850	to	9899	870 491 4812	to	4849	912 057 9922	to	9999
742 228 9660	to	9669	849 608 1357	to	1399	870 536 5820	to	5829	912 882 0563	to	0899
805 885 8411	to	8499	849 792 2600	to	2699	870 541 7167	to	7239	913 605 2218	to	2299
806 087 1100	to	1499	850 546 1862	to	1899	870 575 8155	to	8999	913 709 2429	to	2499
806 268 9275	to	9299	851 143 6826	to	6844	870 589 0485	to	0494	913 818 3501	to	3999
806 534 3400	to	3477	851 209 9880	to	9899	870 691 7060	to	7099	914 063 4300	to	4399
807 342 3283		3399	851 928 9221		9299	872 028 4850		4899			7644
	to			to			to		914 346 7621	to	
808 086 7100	to	7199	852 589 6560	to	6599	872 029 9306	to	9399	914 453 1366	to	1399
808 090 3440	to	3499	853 049 3646	to	3699	872 078 3709	to	3799	914 529 6185	to	6299
808 325 5161	to	5699	854 304 4089	to	4999	872 100 0445	to	0459	914 896 4658	to	4699
808 784 8000	to	8299	854 529 2200	to	2299	900 556 4178	to	4199	915 187 8774	to	8779
830 125 0672	to	0699	854 532 0000	to	2999	900 845 0044	to	0099	915 300 2783	to	2799
830 602 5800	to	5999	855 001 6204	to	6249	900 936 0217	to	0299	915 546 6822	to	6999
830 610 3700	to	3799	855 319 9364	to	9399	900 936 0435	to	0499	915 646 5183	to	5199
830 983 3500	to	3599	855 361 3390	to	3399	901 058 5255	to	5280	915 671 3963	to	3980
830 983 3635	to	3699	856 226 0490	to	0499	901 273 1082	to	1099	915 671 3982	to	3999
831 354 1387	to	1399	856 656 5800	to	5999	901 287 5143	to	5199	915 675 2217	to	2299
831 815 8240	to	8299	856 752 0200	to	0299	901 291 2789	to	2799	916 440 3377	to	3399
832 525 3810	to	3899	857 111 1352	to	1399	901 525 7122	to	7199	916 670 6352	to	6399
833 159 1884	to	1899	857 279 3450	to	3499	902 089 1253	to	1299	916 682 5300	to	5399
833 456 2567	to	2599	857 843 4000	to	4099	902 198 9769	to	9799	916 694 1414	to	1499
833 566 3015	to	3071	858 124 7644	to	7699	902 948 1269	to	1299	916 703 0802	to	0821
300 300 00 10	.0	30. 1	1 300 124 7044	.0	. 000	1 332 340 1203	دن	.200	3.07000002	.0	JUL 1

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917 089 0709	to	0799	920 771 5321	to	5399	924 252 1400	to	1499	931 156 1600	to	1625
917 089 0842	to	0899	920 857 5500	to	5899	924 533 0711	to	0799	931 156 1671	to	1699
917 216 2928	to	2999	920 864 3480	to	3499	924 533 2343	to	2399	932 506 6400	to	6599
917 370 6300	to	6499	920 963 4567	to	4599	924 533 2428	to	2499	932 732 1796	to	1799
917 486 4900	to	4999	921 333 7400	to	7499	924 685 1957	to	1999	932 827 9026	to	9099
918 460 0602	to	0699	921 477 3762	to	3799	924 946 6300	to	6699	932 957 2300	to	2399
918 951 7231	to	7299	922 278 1048	to	1399	925 333 5900	to	6099	933 060 6160	to	6189
919 519 2786	to	2799	922 280 2019	to	2099	925 336 2300	to	2399	933 387 2541	to	2561
919 536 0770	to	0799	922 280 2233	to	2299	926 432 5907	to	5999	933 760 3609	to	4199
919 814 3095	to	3199	922 773 0459	to	0499	926 436 3600	to	3699	933 894 0928	to	0999
919 889 5110	to	5134	923 032 7000	to	7399	927 765 6257	to	6299	934 018 2729	to	2741
919 889 5137	to	5176	923 045 3630	to	3699	928 197 8100	to	8199	934 180 0300	to	0399
919 889 5178	to	5199	923 484 3600	to	3699	928 197 8283	to	8299	934 236 3954	to	3999
919 889 5030	to	5070	923 493 9403	to	9599	928 856 2059	to	2068	934 622 8717	to	8999
919 889 5090	to	5099	923 493 9681	to	9699	930 219 1722	to	1799	935 216 0312	to	0399
919 915 2774	to	2787	923 604 4424	to	4499	930 335 7810	to	7819	935 843 2202	to	2247
920 155 4662	to	4687	923 810 7800	to	8299	931 097 9259	to	9299	936 024 8889	to	8899
920 309 9039	to	9199	924 252 1200	to	1299	931 156 1502	to	1579	936 339 4455	to	4499

⁻ Criminal Investigations Group, Postal Inspection Service, 2-20-14

Missing, Lost, or Stolen Canadian Money Order Forms

Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service™ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the numbers listed appear in the *Postal Bulletin*. The new money

order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders **104 151 601 to 692 600 000.** Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A 0B1. Check for altered dollar amounts by holding money orders to the light.

719 889 731 to 9 760												
20 227 949 to 7 960 728 983 141 o 3 410 735 283 008 to 3020 742 684 849 to 4 880 720 386 531 to 2570 728 196 280 to 4 310 735 283 131 to 3 220 742 898 553 to 9 630 720 382 151 to 2570 729 189 081 to 9 140 735 635 010 to 5 040 742 913 688 to 3 700 720 586 181 to 6 650 729 682 881 to 3 190 735 783 981 to 3 990 742 917 287 to 7 298 720 587 5861 to 6 650 729 683 891 to 1 to 9 070 738 803 401 to 3 430 742 921 881 to 1 90 720 580 152 to 717 729 838 940 to 9 070 738 605 621 to 6 110 742 983 631 to 1 90 721 815 391 to 5 420 730 109 847 to 9 880 736 670 681 to 1 600 743 236 831 to 9 170 739 309 373 761 to 9 880 736 670 693 to 7 120 743 940 631 to 9 00 743 236 841 to 9 00 743 236 841 to 9 00 743 238 841 to 9 00 736 762 692 191 to 2 730<	719 869 731	to	9 760	728 702 338	to	2 400	734 950 111	to	0 170	742 408 771	to	8 830
220 388 543 to 8 570 728 894 280 to 4 310 735 283 311 to 3 220 742 839 553 to 9 630 720 382 151 to 2 570 729 168 681 to 9 140 735 683 551 00 to 5 640 742 813 688 to 7 29 58 729 1888 811 to 3 800 735 783 961 to 5 640 742 917 287 to 7 29 68 729 882 891 to 3 190 735 783 961 to 5 640 742 917 287 to 7 29 68 729 883 801 to 3 190 735 803 401 to 5 440 742 983 631 to 7 29 883 801 to 9 707 738 6005 420 to 5 440 742 983 631 to 3 810 727 98 383 601 to 7 840 738 636 421 to 6 110 743 200 491 to 5 500 738 670 81 to 7 742 800 621 to 6 110 743 200 491 to 5 500 722 781 to 5 420 730 198 776 10 9 880 736 670 81 to 1 100 743 235 892 to 6 500 736 670 81 to 7 900 743 978 011 to 8 780 730 670 81 to 7 900 743 978 011 to 8 780 730 670 81 to 7 100 743 978 011 to 8 780 722 782 782 82 to 8 780 78 78 78 78 793	720 227 871	to	7 930	728 915 371	to	5 850	735 120 331	to	0 840	742 512 120	to	2 150
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722 378 265	721 969 713	to	9 740	730 373 761	to	3 850	736 767 061	to	7 090	743 940 631	to	0 900
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753 194 311	to	4 370	763 178 631	to	8 660	773 348 739	to	8 940	801 349 801	to	9 830
753 620 378	to	0 400	763 506 001	to	6 060	773 348 739	to	8 940	801 676 681	to	7 100
754 013 917	to	3 940	763 522 141	to	2 470	773 575 891	to	5 950	802 967 821	to	7 940
754 161 061	to	1 120	763 717 694	to	7 800	773 852 971	to	3 030	803 217 601	to	7 780
754 358 445	to	8 610	763 826 461	to	6 520	775 373 449	to	3 460	803 729 731	to	9 850
754 410 451	to	0 660	763 900 460	to	0 471	789 257 191	to	7 250	803 747 402	to	7 520
754 438 393	to	8 410	763 900 479	to	0 530	790 448 020	to	8 460	804 138 181	to	8 420
754 493 109	to	3 130	763 917 271	to	7 750	790 597 485	to	7 530	804 428 224	to	8 250
754 664 182	to	4 220	764 125 801	to	5 860	790 911 883	to	1 900	804 682 411	to	2 710
754 816 377	to	6 470	764 284 525	to	4 560	791 057 441	to	7 550	805 272 525	to	2 540
755 487 421	to	7 600	764 526 241	to	6 330	791 239 081	to	9 290	805 523 445	to	3 460
755 592 901	to	3 140	764 601 421	to	1 600	791 374 483	to	4 500	805 745 704	to	5 730
755 790 020	to	0 030	764 650 231	to	0 470	791 387 971	to	8 030	806 452 907	to	2 980
755 791 730	to	1 800	764 984 371	to	4 850	791 447 521	to	7 850	806 744 781	to	4 850
755 926 951	to	7 070	765 003 667	to	3 680	791 451 151	to	1 240	806 982 181	to	2 300
755 934 332	to	4 510	765 042 517	to	2 540	791 500 009	to	0 470	807 764 791	to	4 910
755 957 701	to	8 000	765 194 728	to	4 970	791 771 431	to	1 490	808 089 931	to	9 960
755 962 981	to	3 280	765 387 365	to	7 450	792 004 293	to	4 320	808 656 423	to	6 450
756 035 371	to	5 490	765 541 801	to	2 100	792 018 379	to	8 420	808 753 771	to	3 800
756 301 257	to	1 290	765 638 461	to	8 970	792 070 621	to	0 740	809 189 001	to	9 010
756 371 565	to	1 580	765 647 101	to	7 190	792 145 211	to	5 230	809 886 879	to	6 930
756 876 031	to	6 120	765 813 781	to	4 029	792 391 381	to	1 620	809 890 489	to	0 500
756 876 151	to	6 240	765 879 314	to	9 390	792 452 779	to	2 790	810 323 734	to	3 760
756 970 129	to	0 140	765 954 001	to	4 030	792 772 728	to	2 770	810 367 116	to	7 140
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757 059 613	to	9 630	766 120 286	to	0 320	792 903 511	to	3 990	810 526 351	to	
757 078 540	to	8 560	766 125 716	to	5 750	793 282 518	to	2 533	810 806 911	to	6 940
757 086 209	to	6 240	766 158 824	to	8 840	794 041 831	to	2 040	810 807 211	to	7 240
757 240 591	to	0 650	766 388 433	to	8 460	794 397 709	to	7 780	811 423 021	to	3 110
757 277 371	to	7 700	766 509 421	to	9 660	794 581 741	to	2 040	811 517 221	to	7 239
757 291 591	to	2 730	766 572 901	to	3 020	794 592 122	to	2 150	811 721 101	to	1 130
757 964 251	to	4 280	766 748 500	to	8 521	795 032 251	to	2 340	812 025 721	to	5 900
758 067 001	to	7 090	767 024 341	to	4 370	795 796 291	to	6 350	812 093 073	to	3 130
758 105 221	to	5 250	767 326 471	to	6 590	796 070 139	to	0 160	812 100 821	to	0 840
758 324 941	to	5 000	767 332 561	to	2 950	796 143 151	to	3 630	812 465 251	to	5 610
758 593 628	to	3 650	768 009 841	to	9 960	796 159 725	to	9 740	812 918 341	to	8 670
758 709 038	to	9 060	768 011 489	to	1 520	796 169 306	to	9 340	812 918 701	to	8 760
758 744 101	to	4 160	768 177 980	to	7 990	796 373 406	to	3 430	813 050 491	to	0 520
758 850 883	to	0 900	768 391 081	to	1 170	796 602 961	to	3 050	813 073 171	to	3 200
758 860 951	to	1 550	768 661 569	to	1 650	796 708 441	to	8 500	813 398 476	to	8 550
759 152 851	to	2 880	769 000 051	to	0 080	796 886 281	to	6 430	813 713 971	to	4 000
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760 118 191	to	8 250	769 737 496	to	7 510	797 272 917	to	2 950	814 984 656	to	4 680
760 155 001	to	5 090	769 778 491	to	8 730	797 519 441	to	9 460	815 016 020	to	6 030
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761 055 460	to	5 480	770 723 281	to	3 400	797 646 151	to	6 180	815 755 591	to	5 620
761 169 781	to	9 810	770 790 451	to	0 480	798 040 053	to	0 080	815 755 622	to	5 650
761 504 941	to	5 120	770 915 150	to	5 490	798 055 813	to	5 830	815 806 381	to	6 680
761 516 836	to	6 910	771 455 551	to	5 610	798 055 891	to	5 950	816 126 834	to	6 870
761 613 588	to	3 600	771 609 661	to	9 690	798 326 371	to	6 520	816 156 721	to	6 780
761 688 631	to	8 690	771 932 551	to	2 580	798 339 167	to	9 210	816 580 903	to	0 920
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761 805 199	to	5 240	772 057 224	to	7 440	798 562 411	to	2 440	816 945 571	to	
761 826 106	to	6 120	772 162 660	to	3 070	798 632 461	to	2 490	817 253 011	to	3 280
761 881 171	to	1 560	772 718 615	to	8 640	798 807 151	to	7 510	817 763 881	to	4 060
761 975 641	to	5 670	772 940 140	to	0 160	798 944 761	to	5 030	818 330 562	to	0 610
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761 975 886	to		772 970 886	to	0 940	799 118 616	to			to	
762 304 144	to	4 170	773 009 419	to	9 430	799 133 191	to	3 220	818 926 273	to	6 320
762 324 931	to	4 960	773 112 031	to	2 060	799 177 626	to	7 650	818 950 351	to	0 380
762 439 261	to	9 290	773 125 387	to	5 410	799 854 751	to	5 200	818 962 492	to	2 530
762 524 158	to	4 220	773 179 320	to	9 410	800 044 320	to	4 410	819 032 341	to	2 730
762 584 872	to	4 970	773 202 989	to	3 140	800 211 901	to	2 440	819 127 054	to	7 080
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819 544 681	to	4 740	822 900 991	to	1 020	826 582 951	to	3 430	828 732 331	to	2 390
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820 034 406	to	4 430	823 284 931	to	4 990	827 005 671	to	5 830	828 830 952	to	0 963
820 070 761	to	1 540	823 293 031	to	3 210	827 287 861	to	7 950	828 939 781	to	0 050
820 191 342	to	1 360	823 556 011	to	6 100	827 291 502	to	1 520	829 002 721	to	2 870
820 274 856	to	4 880	824 078 341	to	8 370	827 575 381	to	5 470	829 005 301	to	5 540
820 600 171	to	0 230	824 156 325	to	6 340	827 609 085	to	9 100	829 080 241	to	0 330
821 172 241	to	2 360	824 511 252	to	1 270	827 619 811	to	9 840	829 160 986	to	1 000
821 229 661	to	9 720	824 588 281	to	8 370	827 883 511	to	3 600	829 176 841	to	6 930
821 229 743	to	9 780	825 140 397	to	0 460	828 160 441	to	0 530	829 471 561	to	1 590
821 903 731	to	3 910	825 409 651	to	9 680	828 376 201	to	6 260	829 561 065	to	1 080
821 927 841	to	7 850	825 472 171	to	2 200	828 441 602	to	1 630	829 566 481	to	6 510
822 505 801	to	5 830	826 042 898	to	2 920	828 539 316	to	9 340	829 569 931	to	9 960
822 703 442	to	3 470	826 226 644	to	6 670	828 539 341	to	9 370			•

⁻ Criminal Investigations Group, Postal Inspection Service, 2-20-14

Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service $^{\text{TM}}$ money order:

- Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
- 2. Check that the proper security features are present:
 - When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
 - When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
 - There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.

These appear in Postal Service Notice 299, *U.S. Postal Money Order Reference Card,* or online at https://www.usps.com/shop/accepting-money-orders.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

- Retail Channel Operations, 2-20-14

Counterfeit Canadian Money Order Forms

Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. Destroy all interim notices when the numbers listed appear in the *Postal Bulletin*.

671,819,086	686,794,382
676,612,640	686,794,426
677,891,039	686,794,427
678,282,493	686,794,431
678,916,031	687,262,502
679,552,215	687,262,503
679,694,334	687,262,525
679,751,983	687,262,526
679,800,207	687,287,578
681,130,536	687,287,581
681,844,376	687,287,582
683,594,542	694,063,898
684,683,610	694,063,899
686,619,878	694,063,980
686,619,886	701,321,725
686,619,887	

Criminal Investigations Group,
 Postal Inspection Service, 2-20-14

Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a toll-free number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

Criminal Investigations Group,
 Postal Inspection Service, 2-20-14

Other Information

Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP Codes™ through the use of footnoted mailing restrictions codes (see the <u>Restrictions</u> page following the table).

Acceptance clerks should use the table with the POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and which conditions of mailing apply. Inquiries may be sent to the Military Postal Service Agency at https://amps.mpsa.mil/jy2/frm.htm.

The entries under "Changes" appear in bold in the APO/FPO/DPO table starting below.

Changes

APO/FPO/DPO	Action	Effective Date	See Restrictions
FPO AA 34094	Open	02/20/2014	A1-A2-B-F-F1-R-R1-V

We have eliminated "Not Active" entries from the table below to save space and paper.

APO/FPO/DPO Table

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
09002	A1-A2-B-C-D-E-H-M-R- U	09054	A1-A2-B-C-D-E-H-M-R- U	09131	A1-A2-B-C-D-E-H-M-R- U	09261	A1-A2-B-C-D-E-F1-H- M-R-U-V
09003	A1-A2-B-C-D-E-H-M-P- R-U	09055	A1-A2-B-C-D-E-F-H-M- R-R1-U-V	09136	A1-A2-B-C-D-E-F1-H- M-P-R	09263	A1-A2-B-C-D-E-H-M-R- U
09004	A1-A2-B-C-D-E-H-M-R- U	09059	A1-A2-B-C-D-E-H-M-R- U	09138 09139	A1-A2-B-C-D-H-M-R-U A1-A2-B-C-D-E-H-M-R-	09264	A1-A2-B-C-D-E-H-M-R- U
09005	A1-A2-B-C-D-E-H-M-P- R-U	09060	A1-A2-B-C-D-E-F1-H- M-R-U		U A1-A2-B-C-D-E-H-M-R-	09265	A1-A2-B-C-D-F-F1-H-L- M-N-R-T-U
09006	A1-A2-B-C-D-E-H-M-R- U	09067	A1-A2-B-C-D-E-H-M-R- U		U A1-A2-B-C-D-E-H-M-R-	09301	A-A1-A2-B-C1-E2-F- H1-I-M-N-R-R1-V-Z-Z1
09009	A1-A2-B-C-D-E-H-M-R- U		A1-A2-B-C-D-E-H-U-Z1 A-A1-A2-B-C-D-E-H-N-		U A1-A2-B-C-D-E-H-M-R-	09302	A-A1-A2-B-C1-F-F1-H- M-N-V-Z-Z1
09011	A1-A2-B-C-D-E-H-M-R-		U-V A1-A2-B-C-D-E-H-M-R-		U A1-A2-B-C-D-E-H-M-R-	09304	A-A1-A2-C-C1-D-E2-F- F1-H1-J-K-L-M-N-R-
09012	A1-A2-B-C-D-E-H-M-R-		U		U A1-A2-B-C-D-E-H-M-R-	09306	R1-T-V-Z1 A-A1-A2-B-C1-E2-F-F1-
09013	A1-A2-B-C-D-E-F-F1-H- M-R-U-Z1	09079	A1-A2-B-C-D-E-H-M-R- U		U		H1-R-R1-U2-V-Z1 A1-A2-B-N-V-Z1
09014	A1-A2-B-C-D-E-H-M-R-		A1-A2-B-C-D-E-H-M-P-R-U	09173	A1-A2-B-C-D-E-H-M-R- U	09309	A-A1-A2-B-C1-E2-F- H1-M-N-R-V-Z1
09020	A1-A2-B-C-D-E-H-M-R-	09094	A1-A2-B-C-D-H-M-P-R A1-A2-B-C-D-E-H-M-R-		A1-A2-B-C-D-E-H-M-R- U	09310	A-A1-A2-B-C1-E2-F- H1-M-R-V-Z1
09021	A1-A2-B-C-D-E-H-M-R- U	09096	U A1-A2-B-C-D-E-H-M-R- U	09180 09186	A1-A2-B-C-D-H-M-R-U A1-A2-B-C-D-E-H-M-R- U	09315	A-A1-A2-B-C1-E2-F-N- R-R1-V-Z1
09028	A1-A2-B-C-D-E-H-M-R- U		A1-A2-B-C-D-E-H-U A1-A2-B-C-D-H-M-R-U	09211	A1-A2-B-C-D-E-H-M-P- R-U	09320	A-A1-A2-B-C1-E2-F- H1-M-R-R1-V-Z1
09033	A1-A2-B-C-D-E-H-M-R- U		A1-A2-B-C-D-E-H-M-R-	09213	A1-A2-B-C-D-F-F1-H-L- M-N-R-U	09321	A-A1-A2-B-C1-E2-F- H1-N-R-R1-V-Z1
09034	A1-A2-B-C-D-E-H-M-R- U	09112	A1-A2-B-C-D-E-H-M-R-	09214	A1-A2-B-C-D-E-H-M-R-	09328	A-A1-A2-B-C1-E2-F- H1-R-R1-V-Z1
09038	A1-A2-B-C-D-E-H-M-R- U	09114	A1-A2-B-C-D-E-H-M-R-	09226	A1-A2-B-C-D-E-H-M-R-	09330	A-A1-A2-B-C1-E2-F-F1- H1-M-R-R1-V-Z1
09046	A1-A2-B-C-D-E-H-M-R- U	09123	A1-A2-B-C-D-E-H-M-R-	09227	A1-A2-B-C-D-E-H-M-R-	09337	A-A1-A2-B-C1-E2-F-F1- H1-M-R-R1-V-Z1
09049	A1-A2-B-C-D-E-H-M-R- U	09126	A1-A2-B-C-D-H-M-P-R	09245	A1-A2-B-C-D-E-H-M-R-	09340	A-A1-A2-B-C1-F-H-N- R-V
09053	A1-A2-B-C-D-E-H-M-R- U	09128	A1-A2-B-C-D-E-H-M-R- U	09250	A1-A2-B-C-D-E-H-M-R- U	09343	A-A1-A2-B-C1-F-M-N- V-Z1

FPO See FPO	APO/		APO/		APO/		APO/	
08362 A-A-1-A-2-B-C1-2-F- H-M-R-R1-V-Z1 0850 A-A-2-B-C-L 0850 A-A-2-B-C-L 0850 A-A-1-A-2-B-C1-2-F- H-M-R-R1-V-Z1 0851 A-A-1-A-2-B-C1-2-F- H-M-R-R1-V-Z1 0852 A-A-1-A-2-B-C1-2-F- H-M-R-R1-V-Z1 0852 A-A-1-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0852 A-A-1-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0852 A-A-1-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0852 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0853 A-A-2-B-F-F-R-R1-V 0854 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0854 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0855 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0856 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0857 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0858 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0858 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0858 A-A-2-B-C-C-1-F- H-M-R-R1-V-Z1 0858 A-A-2-B-C-	FPO/				FPO/			
HI-M-R-RI-V-Z1 05507 A1-A2-B-V 05602 A1-A2-B-C-F-U V-Z1 V-								
Mitharphiny21 1935 Mitharphiny21 1935	09347	-					09727	F-F1-J-L-M-N-R-R1-T-
0.9353 AA1-X2-B-C1-2-F- H-M-R-H-1-V21 0.9526 AA1-2-B-F-F-R-R-H-V 0.9526 AA1-2-B	09352	-	09510	A-A1-A2-B-C1-E2-F-	09621	A1-A2-B-C-F-U		. =:
Hi-M-R-RII-V-Z1 09517 Al-Z-B-F-FI-R-RII-V 09622 Al-Z-B-G-F-U 09624 Al-Z-B-G-F-U 09624 Al-Z-B-G-F-U 09624 Al-Z-B-G-F-U 09624 Al-Z-B-G-F-U 09624 Al-Z-B-G-F-U 09626 Al-Z-B-G-G-U 096				H1-M-R-R1-V-Z1	09622	A1-A2-B-C-F-U	09728	
1.0326 A.1-A2-B-G-L-2-F. H-1-W 1.09620 A.1-A2-B-F-F1-R-F1-V 1.09620 A.1-A2-B-G-F-I 1.09620 A.1-A2-B-G-I 1.09	09353	-			09623	A1-A2-B-C-F-U	00720	
HI-M-R-R-RI-V-Z1 09522 A1-A2-B-C -F-U 09526 A1-A2-B-C-F-U 09526 A1-A2-B-C-T-U 09527 A1-A2-B-C-T-U 09527 A1-A2-B-C-T-U 09528	09354						03123	-
19395 AAI-A2-B-C1-2F- 1952 A1-A2-B-F-F1-R-R1-V 1953 AAI-A2-B-C-F-U-V 1953 AAI-A2-B-C1-2F- 1953 AAI-A2-B-C1-2F- 1953 AAI-A2-B-C-I-2F- 1953 AAI-A2-B	00004	-					09730	A-A2-B-B2-C-C1-F-F1-
09856 A-A1-A2-B-C1-E2-FH M-R-R1-V21 09853 A1-A2-B-FF N-R-R1-V21 09853 A1-A2-B-C-F-U 09864 A1-A2-B-C-F-U 09865 A1-A2-B-C-F-U 09865 A1-A2-B-C-F-U 09865 A1-A2-B-C-F-U 09867 A1-A2-B-C-F-U 09867 A1-A2-B-C-F-U 09867 A1-A2-B-C-F-U 09868 A1-A2-B-C-F-U 09869 A1-A2-B-C-F-U 09869 A1-A2-B-C-C-F-U 09869 A1-A2-B-C-C-F-U 09869 A1-A2-B-C-C-F-U 09869 A1-A2-B-C-C-F-U 09869 A1-A2-B-C-C-F-U 09869 A1-A2-B-C-C-U 09869 A1-A2-B-C-U 09869 A1-A2-B-C-U	09355	A-A1-A2-B-C1-E2-F-						
1938 A.1-A.2-BC.I-EZ-F-I-L-HI-V 09503 A.1-A.2-B-C-I-EZ-F-I-L-HI-V 09504 A.1-A.2-B-C-I-EZ-F-II-MR-RI-V-Z 09505 A.1-A.2-B-C-I-EZ-F-II-MR-RI-V-Z 09506 A.1-A.2-B-C-I-EZ-F-II-MR-RI-V-Z 09507 A.1-A.2-B-I-I-R-RI-V 09508 A.1-A.2-B-C-I-EZ-F-II-MR-RI-V-Z 09507 A.1-A.2-B-I-I-R-RI-V 09507 A.1-A.2-B-I-I-R-RI-V 09507 A.1-A.2-B-I-I-R-RI-V 09507 A.1-A.2-B-I-I-R-RI-V 09508 A.1-A.2-B-I-I-R-RI-V 09509							09731	
19357 A-A1-A2-B-C1-E2-F- 1954 A1-A2-B-F-FI-R-RI-V 1953 A1-A2-B-B-P-C-I-P-I-V 1955 A1-A2-B-F-FI-R-RI-V 1956 A1-A2-B-C-C-I-P-FI-V-RI-M-R-RI-V-ZI 1957 A1-A2-B-F-FI-R-RI-V 1957 A1-A2-B-C-I-P-FI-R-RI-V 1957 A1-A2-B-F-FI-R-RI-V 1958 A1-A2-B-F-FI-R	09356	-					00732	
H1-M-R-R1-V-Z1	09357							
0.9360 A.1-A.2-B-C 1-2-F- 1-4-M-R-R1-V-Z1 0.956 A.1-A.2-B-F-F1-R-R1-V 0.957 A.1-A.2-B-F-F1-R-R1-V 0.958 A.	00007				09033			
H1-MR-R1-VZ1	09360	A1-A2-B-V	09556	A1-A2-B-F-F1-R-R1-V	09636			
09364 AA1-A2-B-C1-E2F-H1-M-N-R-R11-V-Z1 09565 A1-A2-B-FF1-R-R1-V 09569 A1-A2-B-C-FF1-U 09569 A1-A2-B-C-FF1-U 09569 A1-A2-B-C-C1-FF1-U 09569 A1-A2-B-C-C1-FF1-U 09569 A1-A2-B-C-C1-E2F-H1-M-N-R-W-Z1 09570 A1-A2-B-FF1-R-R1-V 09570 A1-A2-B-F1-R-R1-V 09581 A1-A2-B-F1-R-R1-V 09582 A1-A2-B-F1-R-R1-V 09582 A1-A2-B-F1-R-R1-V 09582 A1-A2-B-F1-R-R1-V 09583 A1-A2-B-V 09583 A1-A2-B-V 09583 A1-A2-B-F1-R-R1-V 09583 A1-A2-B-V 09583 A1-A2-B-V 09583 A1-A2-B-V 09593 A1-A2-B-V 09593 A1-A2-B-V 09593 A1-A2-B-F1-R-R1-V 09593 A1-A2-B-V 09	09363	-	09564	A1-A2-B-F-F1-R-R1-V	09642	A1-A2-B-M-N-R-U	09735	A1-A2-B-N-V-Z1
H1-M-N-R-R1-V-Z1 09560 A1-A2-B-CF-F1-R-R1-V 09567 A1-A2-B-N-R-U 09568 A1-A2-B-V 09568 A1-A2-B-V 09569 A1-A2-B-C-I-F1-R-R1-V 09569 A1-A2-B-F1-R-R1-V 09570 A1-A2-B-C-I-F1-R-R1-V 09570 A1-A2-B-P-F1-R-R1-V 09570 A1-A2-B-P-F1-R-R1-V 09570 A1-A2-B-P-F1-R-R1-V 09570 A1-A2-B-P-F1-R-R1-V 09570 A1-A2-B-C-I-F1-R-R1-V 09570 A1-A2-B-P-F1-R-R1-V 09582 A1-A2-B-P-F1-R-R1-V 09582 A1-A2-B-P-F1-R-R1-V 09582 A1-A2-B-P-F1-R-R1-V 09582 A1-A2-B-P-F1-R-R1-V 09583 A1-A2-B-P-F1-R-R1-V 09584 A1-A2-B-P-F1-R-R1-V 09584 A1-A2-B-P-F1-R-R1-V 09584 A1-A2-B-P-F1-R-R1-V 09584 A1-A2-B-P-F1-R-R1-V 09591 A1-A2-B-P-F1-R-R1-V 09591 A1-A2-B-P-F1-R-R1-V 09591 A1-A2-B-P-F1-R-R1-V 09592 A1-A2-B-P-F1-R-R1-V 09593 A1-A2-B-V 09593 A1-A2-B-V 09594 A1-A2-B-P-F1-R-R1-V 09593 A1-A2-B-V 09594 A1-A2-B-P-F1-R-R1-V 09594 A1-A2-B-P-F1-R-R1-V 09595 A1-A2-B-P-F1-R-R1-V 09595 A1-A2-B-P-F1-R-R1-V 09596 A1-A2-B-P-F1-R-R1-V 09596			09565	A1-A2-B-F-F1-R-R1-V	09643	A1-A2-B-M-R-U-V	09736	
09865 A.A.A.2.B.G.1-E2-F H1-M-N.R-V.Z1 09867 A.1-A.2.B.F.F1-R-R1-V 09868 A.1-A.2.B.G.1-E2-F-F1-R-R1-V 09869 A.1-A.2.B.G.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.B.C.C.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.B.C.C.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.B.C.C.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.B.C.C.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.B.C.C.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.B.C.C.1-E2-F-F1-R-R1-V 09870 A.1-A.2.B.C.F-E1-R-R1-V 09880 A.1-A.2.B.F-E1-R-R1-V 09880 A.1-A.2.B.C.F-E1-R-R1-V 09880 A.1-A.2.B.C.F-E1-R-R1-V 09880 A.1-A.2.B.C.F-E1-R-R1-V 09880 A.1-A.2.B.V 09890 A.1-A.2.B.C.F-E1-R-R1-V 09890 A.1-A.2.B.C.F-E1-R-R1-V 09890 A.1-A.2.B.C.F-E1-R-R1-V 09890 A.1-A.2.B.C.C.F-F1-R-R1-V 09890 A.1-A.2.B.C.F-E1-R-R1-V 09890 A.1-A.2.B.C.C.F-E1-R-R1-V 09890 A.1-A.2.B.C.F-E1-R-R1-V 098	09364	-	09566	A1-A2-B-F-F1-R-R1-V	09645	A1-A2-B-C-F-F1-U		
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09822 A-A1-A2-B-F-R-V-Z1 09823 A-A1-A2-B-F-F1-L-N-R- T-V-Z1 09824 A-A1-A2-B-F-R-V-Z1 09825 A-A1-A2-B-F-R-V-Z1 09826 A-A1-A2-B-F-R-V-Z1 09827 A-A1-A2-B-F-R-V-Z1 09827 A-A1-A2-B-F-R-V-Z1 09827 A-A1-A2-B-F-F1-L-N-R- H1-I-L-M-N-R-R1-T-U- U4-V-Z-Z1 09820 A-A1-A2-B-C1-E2-F-F1- H1-R-R1-U-V-Z1 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F-F1-R-R1-V 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F-F1-R-R1-V 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F2-F-H1-N-R- 09820 A1-A2-B-F-F1-R-R1-V 09820 A1-A2-B-F2-F-H1-N-R-	EO 11 M
09822 A-A1-A2-B-F-R-V-Z1 09823 A-A1-A2-B-F-F1-L-N-R- T-V-Z1 09824 A-A1-A2-B-F-R-V-Z1 09825 A-A1-A2-B-C-C1-D-F- 09890 A1-A2-B-F2-F-H1-N-R- 09890 A1-A2-B-F2-F-H1-N-R-	F2-H-IVI-
09823 A-A1-A2-B-F-F1-L-N-R- T-V-Z1 09824 A-A1-A2-B-F-R-V-Z1 09880 A-A1-A2-B-C1-E2-F-F1- 09825 A-A1-A2-B-C-C1-D-F- 09890 A1-A2-B-F2-F-H1-N-R- 34092 A1-A2-B-F-F1-R-R1-V 96349 A1-A2-B-F-F1-	F2_H_M_
09824 A-A1-A2-B-F-R-V-Z1 09880 A-A1-A2-B-C1-E2-F-F1- 34090 A1-A2-B-F-F1-R-R1-V 96348 A1-A2-B-F-F1- 09825 A-A1-A2-B-C-C1-D-F- 09890 A1-A2-B-F2-F-H1-N-B- 34092 A1-A2-B-F-F1-R-R1-V 96349 A1-A2-B-F-F1-R-R1-V 96349 A1-A2-R-F-F1-R-R1-V 96349 A1-A2-R-F-F1-R-R	1 Z-1 1-1VI-
09824 A-A1-A2-B-F-H-V-Z1 H1-R-R1-U-V-Z1 34091 A1-A2-B-F-F1-R-R1-V W-Z1 09825 A-A1-A2-B-C-C1-D-F- 09890 A1-A2-B-F2-F-H1-N-B- 34092 A1-A2-B-F-F1-R-R1-V 96349 A1-A2-B-F-F1-	F2-H-M-
U909U AL-AZ-D-FZ-F-DI-N-B- 34U9Z AL-AZ-D-F-FI-B-BI-V 90.349 AL-AZ-D-F-FI-	
	F2-H-M-
Z1 R1-02-V-Z1 34093 A1-A2-B-F-F1-R-R1-V W-Z1	
09826 A-A1-A2-B-B2-C1-E1- 09892 A-A1-A2-B-E2-F-F1-L- 34094 A1-A2-B-F-F1-R-R1-V 96350 A1-A2-B-F-F1-	F2-H-M-
E2-E3-F-F1-L-M-N-R- N-R-R1-1-V-Z1 34098 A1-A2-B-V W-Z1	FO 11 N4
R1-T-V-W-Z1 09898 A1-A2-B-E2-F-H1-N-R- R1-U2-V-Z1 34099 A1-A2-B-V 96351 A1-A2-B-F-F1- W-Z1	⊢2-H-M-
09827 A-A1-A2-B-F-F1-L-N-H- 24002 A1 A2 B E E1 L N T 96201 A-A1-A2-B 06262 A1 A2 B E E1	
1-V-2-1 11.71 96202 A-A1-A2-B-U 71	
09828 A-A1-A2-B-F-F1-J-L-N- T-V-Z1 34004 A1-A2-B-F-F1-J-L-N-T- 96203 A-A1-A2-B 96365 A1-A2-B-M-V-V	
09829 A1-A2-B-C-N-R-V-Z1 V 96204 A-A1-A2-B 96367 A1-A2-B-L-M-V	F2-M-W-
09829 A1-A2-B-C-N-N-R-V-Z1 34007 A-A1-A2-B-C1-F-F1-M- 96205 A-A1-A2-B-U 96368 A1-A2-B-M-W	F2-M-W- N
09830 A1-A2-B-C-W-N-R-V-Z1 N-R-R1-V-Z1 96206 A-A1-A2-B-U 96370 A1-A2-B-F-F1-	F2-M-W- N
09651 AT-A2-B-1-1-1-1-0-1 34008 A1-A2-B-B2-D-E1-F-F1- 96207 A-A1-A2-B-V W-Z1	F2-M-W- W W
09832 A-A1-A2-B-IJ1-V-71 H-HT-J-L-M-N-R-RT-T- 96209 A-A1-A2-B-F-F1-J-L-N- 96372 A1-A2-B-M-W	F2-M-W- W W
09833 A1-A2-B-II1-V-71 96373 A1-A2-B-M-W	F2-M-W- W W
109834 A1-A2-B-F2-F3-F-F1-B- 96374 A1-A2-B-W 96374 A1-A2-B-M-W	F2-M-W- W W
R1-U-V-Z1 Z1 96214 A-A1-A2-B-U 96375 A1-A2-B-M-W	F2-M-W- W W
09835 A-A1-A2-B-N-V-Z1 34020 A1-A2-B-F-F1-J-L-M-N- 96218 A-A1-A2-B-U 96376 A1-A2-B-M-W	F2-M-W- W W
T-V-Z1 96224 A-A1-A2-B-U 96377 A1-A2-B-M-W	F2-M-W- W W

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
96378 96379	A1-A2-B-M-W A1-A2-B-M-W	96530	A-A1-A2-B-F-F1-H-H1- L-M-N-T-U-V	96577 96578	A-A1-A2-B-F-H-M-N-U A1-A2-B-B2-F1-H-J-N-	96650 96657	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96380 96382 96384 96385 96386 96387 96388	A1-A2-B-M-W A1-A2-B-M-W A1-A2-B-M-W A1-A2-B-M-W A1-A2-B-M-W A1-A2-B-M-W A1-A2-B-M-W	9653196532965349653596537	A-A1-A2-B-F-F1-H-M- N-U-V A-A1-A2-B-F-F1-H-J-L- M-N-T-U-V A-A1-A2-B-F-U-Z1 A-A1-A2-B-F-F1-L-N-T- V A1-A2-B-V-Z1	96595 96598 96599 96601 96602 96603	R A1-A2-B-F-U3-V-Z1 A1-A2-B-N-O-V-V1 A1-A2-B-N-V A1-A2-B-V A1-A2-B-V A1-A2-B-V	96660 96661 96662 96663 96664 96665 96666	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-V A1-A2-B-V A1-A2-B-V
96389 96401 96427	A1-A2-B-M-W A1-A2-B-F-N-O-V-V1- Z1 A-A1-A2-B-C1-E2-F-	96538 96540 96541 96542	A1-A2-B-V-Z1 A1-A2-B-V-Z1 A1-A2-B-V A1-A2-B-V-Z1	96604 96605 96606 96607	A1-A2-B-V A1-A2-B-V A1-A2-B-V A1-A2-B-V	96667 96668 96669 96670	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-V
96447 96501 96502 96503 96507	H1-M-R-R1-V A1-A2-B-F-N-U3-V-V1 A-A1-A2-B-N-V A1-A2-B-F-N-U3-V-Z1 A1-A2-B-F-N-U3-V A-A1-A2-B-F-F1-H-L-N-T-V	96543 96546 96548 96549 96550 96551	A1-A2-B-P-V-Z1 A1-A2-B-F-U3 A-A1-A2-B-H-M-U A-A1-A2-B-H-M-N-U A-A1-A2-B-H-M-U-V-Z1 A-A1-A2-B-F-F1-H-L-M-	96608 96609 96610 96611 96615 96616 96617	A1-A2-B-V A1-A2-B-V A1-A2-B-V A1-A2-B-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V	96671 96672 96673 96674 96675 96677	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V
96510 96511 96515 96516 96517 96520 96521 96522	A1-A2-B-I-N-V A1-A2-B-I-N-V A1-A2-B-D-F-U3 A1-A2-B-D-F-Z1 A1-A2-B-F-U3-V-Z1 A1-A2-B-F-N-U3-V A1-A2-B-F-F1-L-N-T-U3 A1-A2-B-F-N-U-Z1	96555 96557	N-T-U A1-A2-B-Z1 A-A1-A2-B-F-F1-H-M-U A-A1-A2-B-F-F1-H-L-M- N-T-U A1-A2-B-F-M-V A1-A2-B-F-M-V A-A1-A2-B-B2-C-C1-D- E2-E3-F-F1-H-H1-I-L-	96617 96619 96620 96621 96622 96624 96628 96629 96643	A1-A2-B-F-F1-R-R1-V A1-A2-B-V A1-A2-B-V A1-A2-B-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V	96678 96679 96681 96682 96683 96686 96698	A1-A2-B-F-F1-R-R1-V A1-A2-B-F-F1-R-R1-V A1-A2-B-V A1-A2-B-V A1-A2-B-V A1-A2-B-V A1-A2-B-V

RESTRICTIONS

LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)

PS Form 2976-A, Customs Declaration and Dispatch Note

AAFES = Army and Air Force Exchange Service APO = Army/Air Force Post Office

Box R = Retired military personnel DMM = Domestic Mail Manual DPO = Diplomatic Post Office FPO = Fleet Post Office = Military Ordinary Mail MOM MPO = Military Post Office PAI = Parcel Airlift **PSC** = Postal Service Center SAM = Space Available Mail

USDA = United States Department of Agriculture

Note: Mail order catalogs are prohibited as SAM or PAL mail.

A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.

A2. APO/FPO/DPO addresses shall not include a city and/or country name.

- **B.** Regardless of mail class, a customs declaration (PS Form 2976 or, if the customer prefers, PS Form 2976-A) is required for all items weighing 16 ounces or more or any item (regardless of weight) containing potentially dutiable mail contents (e.g., merchandise or goods) addressed to or from an APO, FPO, or DPO ZIP Code. No customs form is required for items weighing less than 16 ounces when the contents are not potentially dutiable (e.g., documents). The surface area of the address side of the mailpiece must be large enough to contain the applicable customs declaration. The following exceptions apply:
 - Known mailers are exempt from providing customs documentation on non-dutiable letters or printed matter. (A known mailer is a business mailer who enters volume mailings through a business mail entry unit (BMEU) or other bulk mail acceptance location, pays postage through an advance deposit account, uses a permit imprint for postage payment, and submits a completed postage statement at the time of entry that certifies that the mailpieces contain no dangerous materials that are prohibited by postal regulations.)
 - All federal, state, and local government agencies whose mailings are regarded as "Official Mail" are exempt from providing customs documentation on any item addressed to an APO, FPO, or DPO except for those APOs/FPOs/DPOs to which restriction "B2" applies.
 - Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use — Exempt from Customs Requirements."
- **B2.** All federal, state, and local government agencies must complete customs documentation when sending potentially dutiable mail addressed to or from this APO, FPO, or DPO.
 - C. Cigarettes and other tobacco products are prohibited.
- **C1.** Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
 - D. Coffee is prohibited.
- **E.** Medicines (prescription, over-the-counter, vitamins, and supplements) are prohibited when mailed to individuals for human or animal use. This prohibition does not apply when medicines are sent as official mail only between specifically designated agencies such as pharmaceutical distributors, hospitals, clinics, and pharmacies.
 - E1. Medicines or vaccines not conforming to French laws are prohibited.
- **E2.** Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.
- E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
- **F.** Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.12.1.1. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.12.1.1h and ATF regulations; they do not require an ATF form.
- **F1.** Privately owned weapons addressed to an individual are prohibited in any class of mail.
- **F2.** Importation of firearms is restricted to one shotgun and one single shot.22 caliber rifle per individual.
- **G.** Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.

- **H.** Meats, including preserved meats, whether hermetically sealed or not, are prohibited.
 - H1. Pork or pork by-products are prohibited.
- I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:
 - Maximum length 20 inches.
 - Maximum width 12 inches.
 - Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.

This restriction does not apply to registered mail and official government mail marked MOM.

- I1. This restriction does not apply to registered mail.
- **I2.** This restriction does not apply to official government mail marked MOM.
 - J. Parcels may not exceed 108 inches in length and girth combined.
- **K.** Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
 - L. All official mail is prohibited.
 - M. Fruits, vegetables, animals, and living plants are prohibited.
 - N. Registered mail is prohibited.
- O. Delivery status information for Extra Services is not available on USPS.com.
 - P. APO is used for the receipt and dispatch of official mail only.
- **Q.** Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
- **R.** All alcoholic beverages, including those mailable under DMM 601.12.7, are prohibited.
- **R1.** Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
- **S.** Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions and weight:
 - Maximum length 12 inches.
 - Maximum width 12 inches.
 - Maximum height 5 1/2 inches.
 - Maximum weight 25 pounds.

The maximum length and girth combined may not exceed 47 inches.

- **T.** Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
- **U.** Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."
- **U1.** Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.
- U2. Mail is limited to First-Class Mail letters only when addressed to Box R.
- **U3.** Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
 - **U4.** Mail addressed to Box C is limited to 2 pounds, regardless of class.
 - V. Express Mail Military Service (EMMS) not available from any origin.
 - V1. USPS Tracking is not available.
- **W.** Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
- **X.** Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
- Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
 - Z. No outside pieces (OSPs).
- **Z1.** The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

International Network Operations,
 Global Business, 2-20-14

Thrift Savings Plan Fact Sheet

			U.S.		S&P 500		Dow Jones U.S.		EAFE
ANNUAL	G	F	Aggregate	C	Stock	S *	Completion	* 	Stock
RETURNS	Fund	Fund	Index	Fund	Index	Fund	TSM Index	Fund	Index
1994	7.22	-2.96	-2.92	1.33	1.32	_	-2.66	_	7.75
1995	7.03	18.31	18.47	37.41	37.58	_	33.48	_	11.27
1996	6.76	3.66	3.63	22.85	22.96	18.52	17.18	6.27	6.14
1997	6.77	9.60	9.65	33.17	33.36	26.61	25.69	1.46	1.55
1998	5.74	8.70	8.69	28.44	28.58	7.51	8.63	20.46	20.09
1999	5.99	-0.85	-0.82	20.95	21.04	32.70	35.49	26.81	26.72
2000	6.42	11.67	11.63	-9.14	-9.10	-8.76	-15.77	-14.11	-14.17
2001	5.39	8.61	8.44	-11.94	-11.89	-9.04*	-2.52*	-21.94*	-14.88*
2002	5.00	10.27	10.26	-22.05	-22.10	-18.14	-17.80	-15.98	-15.94
2003	4.11	4.11	4.10	28.54	28.69	42.92	43.84	37.94	38.59
2004	4.30	4.30	4.34	10.82	10.88	18.03	18.10	20.00	20.25
2005	4.49	2.40	2.43	4.96	4.91	10.45	10.03	13.63	13.54
2006	4.93	4.40	4.33	15.79	15.79	15.30	15.28	26.32	26.34
2007	4.87	7.09	6.97	5.54	5.49	5.49	5.39	11.43	11.17
2008	3.75	5.45	5.24	-36.99	-37.00	-38.32	-39.03	-42.43	-43.38
2009	2.97	5.99	5.93	26.68	26.46	34.85	37.43	30.04	31.78
2010	2.81	6.71	6.54	15.06	15.06	29.06	28.62	7.94	7.75
2011	2.45	7.89	7.84	2.11	2.11	-3.38	-3.76	-11.81	-12.14
2012	1.47	4.29	4.22	16.07	16.00	18.57	17.89	18.62	17.32

^{*}Rates of return for May (inception of S and I Funds) through December 2001.

MONTHLY RETURNS	G Fund	F Fund	U.S. Aggregate Index	C Fund	S&P 500 Stock Index	S * Fund	Dow Jones U.S. Completion TSM Index	l * Fund	EAFE Stock Index
2013									
Feb	0.13	0.51	0.50	1.36	1.36	1.00	0.97	-0.99	-0.95
March	0.13	0.07	0.08	3.75	3.75	4.69	4.69	0.88	0.82
April	0.12	1.02	1.01	1.93	1.93	0.65	0.64	5.32	5.21
May	0.12	-1.78	-1.78	2.34	2.34	2.71	2.67	-3.12	-2.41
June	0.14	-1.53	-1.55	-1.34	-1.34	-0.99	-0.98	-2.77	-3.55
July	0.18	0.13	0.14	5.10	5.09	6.88	6.79	5.29	5.28
Aug	0.18	-0.48	-0.51	-2.89	-2.90	-2.76	-2.75	-1.31	-1.32
Sept	0.19	0.99	0.95	3.14	3.14	5.89	5.87	7.41	7.39
Oct	0.19	0.89	0.81	4.60	4.60	2.94	2.90	3.38	3.36
Nov	0.18	-0.35	-0.37	3.05	3.05	2.49	2.40	0.75	0.77
Dec	0.19	-0.56	-0.57	2.54	2.53	2.94	3.01	1.51	1.50
2014	•	*			•				•
Jan	0.21	1.58	1.48	-3.45	-3.46	-1.91	-1.81	-4.03	-4.03
LAST 12 MONTHS	1.98	0.44	0.12	21.58	21.52	26.88	26.73	12.21	11.93

The G Fund is managed internally by the Federal Retirement Thrift Investment Board. Assets of the F, C, S, and I Funds are managed externally. The Board currently has contracts with BlackRock Institutional Trust Company, N.A., to manage the F, C, S, and I Fund assets. The F, C, S, and I Funds invest in commingled trust funds, in which the assets of tax-deferred employee benefit plans are combined and invested together. The F, C, S, and I Funds and the BlackRock funds are passively managed index funds.

Future performance of the funds will vary and may be significantly different from the returns shown above. See the *Summary of the Thrift Savings Plan* for detailed information about the funds and their investment risks. The monthly returns of the TSP Funds represent net earnings for the month after deduction of accrued administrative expenses and, except for the G Fund, after deduction of trading costs and accrued investment management fees as well. The returns for the four indexes shown do not include any of these deductions.

See next page for L Funds.

^{*} Implemented May 2001.

L Funds

Annual Returns	L Income	L 2020	L 2030	L 2040	L 2050
2006	7.59	13.72	15.00	16.53	
2007	5.56	6.87	7.14	7.36	
2008	-5.09	-22.77	-27.50	-31.53	
2009	8.57	19.14	22.48	25.19	
2010	5.74	10.59	12.48	13.89	
2011	2.23	0.41	-0.31	-0.96	
2012	4.77	10.42	12.61	14.27	15.85

Monthly Returns	L Income	L 2020	L 2030	L 2040	L 2050
2013			+	+	-
Feb	0.27	0.41	0.49	0.54	0.56
Mar	0.73	1.69	2.12	2.44	2.71
Apr	0.67	1.58	1.91	2.13	2.41
May	0.19	0.33	0.43	0.51	0.53
June	-0.30	-0.94	-1.20	-1.40	-1.59
July	1.21	2.95	3.72	4.29	4.83
Aug	-0.39	-1.22	-1.60	-1.87	-2.11
Sept	1.12	2.71	3.40	3.90	4.42
Oct	1.01	2.23	2.75	3.11	3.47
Nov	0.58	1.24	1.54	1.74	1.93
Dec	0.58	1.25	1.56	1.77	1.98
2014					
Jan	-0.42	-1.57	-2.04	-2.35	-2.71
LAST 12 MONTHS	5.36	11.06	13.66	15.59	17.34

Information Security

Protect Your Travel Card Information

CitiBank reports that some cardholders have reported receiving text messages from 19014140142@VTEXT.COM informing them of suspension of the card unless certain information is verified (such as full account number, card verification value, last four digits of SSN, and four-digit PIN).

These messages do not originate with CitiBank and users should not respond. If you or any of your travelers receive such a text, make sure they report it to their agency program coordinator.

Remember — valid professional organizations will never request private information or credentials via text or email. Be wary of texts or emails asking for log-in information or your Social Security number (SSN)/Tax Identification number (TIN). Never click on links promising large sums of

money or providing details on viruses/malware on your system.

Do your part and quickly report these texts or emails to Travel Card Help to identify and mitigate this problem. If you receive a suspicious email, report it to the Corporate Information Security Office at Abuse@usps.gov.

If you responded to a text or email message and provided your personal information, please contact CitiBank immediately.

Corporate Information Security Office,
 Chief Information Officer, 2-20-14

Mailing and Shipping Services

Mail Alert

The mailings below will be deposited in the near future. Offices should process this mail according to applicable service standards with the in-home dates in mind. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Ser-

vice™ also offers electronic Mail Alerts via ADVANCE. For more information, see the *ADVANCE Notification & Tracking System Technical Guide* on the Internet at http://ribbs.usps.gov/advance/documents/tech_guides/advtech.pdf or contact the National Customer Support Center at 800-238-3150.

Requested Delivery Dates	Title of Mailing	Class and Type of Mail	Number of Pieces (Millions)	Distribution	Presort Level	Comments
2/27/14–3/01/14	jcp — WK5 Womens Mailer	Standard A/Flats and Letter	5.7	National	3/5 Digit	Harte-Hanks/RRD
3/04/14–3/06/14	jcp — WK5 Swimwear	Standard A/Letter	1.6	National	3/5 Digit	Harte-Hanks/RRD
3/08/14 - 3/11/14	Publishers Clearing House — NP129X	Standard Letter	2.275	National	3/5 Digit	Midwest Direct Mailers
3/08/14 - 3/11/14	Publishers Clearing House — NP119X	Standard Letter	1.797	National	3/5 Digit	Midwest Direct Mailers
3/08/14 - 3/11/14	Publishers Clearing House — PB129X	Standard Letter	1.8	National	3/5 Digit	Midwest Direct Mailers
3/08/14 - 3/11/14	Publishers Clearing House — PB119X	Standard Letter	1.5	National	3/5 Digit	Advertising Distributors of America
3/10/14–3/13/14	Seventh Avenue	Standard Catalog	1.0	National	3/5 Digit	Quad Graphics
3/11/14 - 3/13/14	Publishers Clearing House — NP120	Standard Letter	2.275	National	3/5 Digit	Midwest Direct Mailers
3/11/14 - 3/13/14	Publishers Clearing House — NP121	Standard Letter	1.797	National	3/5 Digit	Midwest Direct Mailers
3/11/14 - 3/13/14	Publishers Clearing House — PB120	Standard Letter	1.8	National	3/5 Digit	Midwest Direct Mailers
3/11/14 - 3/13/14	Publishers Clearing House — PB121	Standard Letter	1.5	National	3/5 Digit	Advertising Distributors of America

New Products and Innovations

New Metered Mail Price

With the price change effective January 26, 2014, the Postal Service™ implemented a new "meter price" for single-piece non-presorted First-Class Mail® letters. The meter price is available for any single-piece First-Class Mail letters with postage paid by meter, permit imprint, pre-cancelled stamps, business reply mail permit (BRM), or PC Postage®, including customized postage. It is available for single-piece First-Class Mail letter mail whether it is mailed at retail (dropped off at a retail counter or dropped into a blue USPS® collection box) or as a residual piece in a commercial mailing. The price for up to one ounce is 48 cents.

All existing requirements for single-piece mail remain unchanged. For Permit Imprint mailings, the minimum piece requirement of at least 200 pieces per mailing continues to apply.

As shown in the table below, the new price category is based on incremental weights up to 3.5 ounces and is one cent lower than the single-piece stamped machinable First-Class Mail letter price. Postal Service employees should not mark these pieces as postage due when they are one cent below the stamped price.

Note:

- The one cent difference between stamp and meter pricing is for First-Class Mail letters only; metered First-Class Mail cards and flats continue to have the same price as stamped First-Class Mail cards and flats.
- CPUs are required to charge the "stamp price" starting at 49 cents per piece when they meter pieces at a CPU.

Weight Not Over (ounces)	First-Class Mail Letter STAMP Price	First-Class Mail Letter METER Price
1	0.49	0.48
2	0.70	0.69
3	0.91	0.90
3.5	1.12	1.11

The new metered mail price was presented in the December 18, 2013 *Federal Register Notice* and the December 26, 2013 issue of the *Postal Bulletin*.

Mailing Services,
 New Products and Innovations, 2-20-14

Retail

Stamps by Mail — Brochure Ordering Information

This article publishes the Stamps by Mail[®] (SBM) print run cutoff schedule for fiscal year (FY) 2014. Each date has a designation whether it is for the year-round (YR) brochure or the holiday (HOL) brochure. The FY 2014 print cycle cutoff dates are as follows:

- March 21, 2014 (YR)
- May 2, 2014 (YR)
- June 13, 2014 (YR)
- August 8, 2014 (HOL)

The cost per unit of 500 is \$12.50. This cost includes overprinting the address of the fulfillment office placing the order. Cyril-Scott Company must receive orders placed by mail by close of business the day of the print run cut-off

date listed here. Orders received after the cut-off date will be processed the next print run date.

Use eBuy2 to order Stamps by Mail brochures. These approved eBuy2 orders must be received by Supply Management at least 10 days prior to a published run cut-off date to be included in that run.

Cyril-Scott Company will deliver orders within 35 calendar days after printing. Printing begins 1 week after the deadline date, and actual receipt of the order will depend on the ultimate destination and the corresponding delivery service standard.

Retail Services,
 Retail Channel Operations, 2-20-14

Stamp Services

Stamp Announcement 14-13: Star-Spangled Banner Stamp



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On March 3, 2014, in Washington, DC, the U.S. Postal Service[®] will issue *The Star-Spangled Banner* First-Class Mail[®] stamp (Forever[®] priced at 49 cents), in one design. The formats available are a pressure-sensitive adhesive (PSA) booklet of 20 stamps (Item 689000), produced by security printer CCL Label, Inc. and Sennett Security Products (SSP), a PSA coil of 100 stamps (Item 789900), and an ATM sheetlet of 18 stamps (Item 587900) produced by security printer SSP.

The stamp will go on sale nationwide March 3, 2014.

This stamp commemorates the 200th anniversary of The Star-Spangled Banner with a photograph of the flag that flies over Fort McHenry National Monument and Historic Shrine in Baltimore. This flag is a replica of the one that inspired Francis Scott Key to write "The Star-Spangled Banner" after realizing Fort McHenry had withstood the British attack of September 13–14, 1814. The picture of the flag was taken against a backdrop of fireworks during an annual celebration of Defenders' Day. Photographer Gary Clark said it was a challenge to get the fireworks and the flag in the same shot and that "the wind picked up quite a bit that night." Art director Phil Jordan designed the stamp.

To learn more about the stories behind the stamps, visit http://uspsstamps.com.

Distribution: Item 587900, \$8.82 The Star-Spangled Banner First-Class Mail (Forever priced at 49 cents) ATM Sheetlet of 18 Stamps

Stamp Distribution Offices (SDOs) and Stamp Distribution Centers (SDCs) will not receive their standard automatic distribution quantity for the ATM sheetlet of 18 stamps until March 1 through March 20. The initial distribution will be made only to the SDC that services the first-day-of-issue city. Distributions for panes are rounded up to the nearest master carton size of 12,000 ATM sheetlets.

Distribution: Item 689000, \$9.80 The Star-Spangled Banner First-Class Mail (Forever priced at 49 cents) PSA Booklet of 20 Stamps

SDOs and SDCs have received their standard automatic distribution quantity for a PSA double-sided booklet of 20 stamps. Distributions for booklets are rounded up to the nearest master carton size of 4,000 booklets.

Distribution: Item 789900, \$0.49-cent The Star-Spangled Banner First-Class Mail Forever PSA Coil of 100 Stamps (\$49.00)

SDOs and SDCs have received their standard automatic distribution quantity for coils of 100 stamps. Distributions for coils are rounded up to the nearest master carton size of 800 coils.

Initial Supply to Post Offices

SDOs and SDCs will NOT make an automatic distribution to Post Offices™. Additional versions of item 689000 and 789900 are already available, and Post Offices requiring these items must requisition them from the eBuy2 SEAM Catalog or via Touch-tone ordering. The availability of item 587900 for individual Post Offices to order from their normal SDC/SDO could be two to three weeks after the first-day-of-issue. Offices will be notified when these stamps are available to order through eBuy2.

Special Dedication Postmarks

Only the following pictorial postmark is permitted for *The Star-Spangled Banner* stamp. The word "Station" or the abbreviation "STA" is required somewhere in the design, because it will be a temporary station.

Guidelines for Finalizing The Star-Spangled Banner Stamp Pictorial Postmark Art



To finalize *The Star-Spangled Banner* stamp pictorial postmark art, insert the date, city, state, and ZIP™ Code of the physical location of your event adjacent to the stamp image. Overall dimensions of the pictorial postmark must not exceed 4 inches horizontally by 2 inches vertically. Collectors prefer the dimensions 3-1/2 inches by 1.

The Postal Service™ must make all special postmarks known to collectors through advance publicity in the *Postal Bulletin*. Therefore, all special dedication cancellations must be reported to Stamp Services four weeks before the events using PS Form 413, *Pictorial Postmark Announcement/Report*. To get a copy of the form, go to http://blue.usps.gov/formmgmt/forms/ps413.pdf.

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store[®] website at http://www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

The Star-Spangled Banner Stamp Special Cancellations PO Box 92282 Washington, DC 20090-2282

After applying the first-day-of-issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by May 3, 2014.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items postmarked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly *USA Philatelic* catalog, online at http://usps.com/shop, or by

calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There are two philatelic products available for the booklet of 20:

- 689017*, First-Day Cover, \$0.93.
- 689022*, Digital Color Postmark \$1.64.

There are two philatelic products available for the coil of 100:

- 789917*, First-Day Cover, \$0.93.
- 789922*, Digital Color Postmark, \$1.64.

There are two philatelic products available for the ATM sheetlet of 18:

- 587916*, First-Day Cover, \$0.93.
- 587921*, Digital Color Postmark, \$1.64.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

Issue:	The Star Spangled Banner
Item Number:	587900
Denomination & Type of Issue:	First-Class Mail® Forever
Format:	ATM Sheetlet of 18 (1 designs)
Series:	N/A
Issue Date & City:	March 3, 2014 Washington, DC
Art Director:	Phil Jordan, Falls Church, VA
Designer:	Phil Jordan, Falls Church, VA
Typographer:	Phil Jordan, Falls Church, VA
Existing Photo:	Gary Clark
Modeler:	Donald Woo
Manufacturing Process:	Offset, Microprint, "USPS"
Printer:	Banknote/SSP
Printed at:	Browns Summit, NC
Print Quantity:	252 million stamps
Adhesive Type:	Pressure-sensitive
Processed at:	Banknote of Corporation of America,
	Browns Summit, NC
Press Type:	Alprinta 74
Stamps per Sheetlet:	18
Paper Type:	Phosphor Overall Tagged
Adhesive Type:	Pressure-sensitive
Colors:	Cyan, Magenta, Yellow, Black, Pantone 665
Stamp Orientation:	Vertical
Image Area (w x h):	0.71 x 0.82 in./18.03 x 20.83 mm
Overall Size (w x h):	0.87 x 0.98 in./22.10 x 24.89 mm
Booklet Size (w x h):	2.61 x 6.13 in./66.29 x 155.70 mm
Plate Size:	720 stamps per revolution
Plate Numbers:	"S" followed by five (5) single digits
Marginal Markings:	
Cover Side:	"Need Moe Stamps", FOREVER 18
	First-Class Stamps• Barcode (587900)
	USPS logo
Stamp Side:	© 2014 USPS in peel strip area • Plate
	block number in peel strip

Issue:	The Star-Spangled Banner Stamp
Item Number:	689000
Denomination & Type of Issue:	First-Class Mail Forever
Format:	Booklet of 20 (1 design)
Series:	N/A
Issue Date & City:	March 3, 2013 Washington, DC
Designer:	Phil Jordan, Falls Church, VA
Art Director:	Phil Jordan, Falls Church, VA
Typographer:	Phil Jordan, Falls Church, VA
Existing Photo:	Gary Clark
Modeler:	Donald Woo
Manufacturing	Offset/Microprint "USPS"
Process:	
Engraver:	N/A
Printer:	Banknote/SSP
Printed at:	Browns Summit, NC
Press Type:	Alprinta, 74
Stamps per Booklet:	20
Print Quantity:	500,000,000
Paper Type:	Phosphor, Overall
Adhesive Type:	Pressure-sensitive
Processed at:	Banknote Corporation of America,
	Browns Summit, NC
Stamp Orientation:	Vertical
Image Area (w x h):	0.71 x 0.82 in./18.03 x 20.82 mm
Overall Size (w x h):	0.87 x 0.98 in./22.10 x 24.89 mm
Booklet Size (w x h):	5.52 x 1.96 in./140.21 x 49.78 mm
Colors:	Cyan, Magenta, Yellow, Black, PMS665 Purple
Plate Size:	576 stamps per revolution
Plate Numbers:	"S" followed by five (5) single digits

Issue:	The Star Spangled Banner Stamp
Item Number:	789900
Denomination & Type of Issue:	49-cent First-Class Mail
Format:	Coil of 100 (1 designs)
Series:	N/A
Issue Date & City:	March 3, 2014 Washington, DC
Art Director:	Phil Jordan, Falls Church, VA
Designer:	Phil Jordan, Falls Church, VA
Typographer:	Phil Jordan, Falls Church, VA
Existing Photo:	Gary Clark
Modeler:	Donald Woo
Manufacturing Process:	Offset Microprint "USPS"
Printer:	Banknote/SSP
Printed at:	Browns Summit, SC
Press Type:	Alprinta 74
Stamps per Coil:	74
Print Quantity:	1.5 Billion stamps
Paper Type:	Phosphor Tagged Overall
Adhesive Type:	Pressure-sensitive
Processed at:	Banknote Corporation of America, Browns Summit, SC
Colors:	Cyan, Magenta, Yellow, Black, PMS 665
Stamp Orientation:	Vertical
Image Area (w x h):	0.75 x 0.82 in./19.15 x 20.82 mm
Stamp Size (w x h):	0.87 x 0.96 in./22.19 x 24.38 mm
Plate Size:	800 stamps per revolution
Plate Numbers:	"S" followed by five (5) single digits
Coil Number Frequency:	Plate numbers every 32 th stamp below stamp image

Stamp Services,Marketing and Sales, 2-20-14

Stamp Announcement 14-14: C. Alfred "Chief" Anderson Stamp



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On March 13, 2014, in Bryn Mawr, PA, the U.S. Postal Service[®] will issue the 70-cent *C. Alfred "Chief" Anderson* definitive stamp, in one design, in a pressure-sensitive adhesive (PSA) pane of 20 stamps (117100).

The stamp will go on sale nationwide March 13, 2014.

The 15th stamp in the *Distinguished Americans* series honors pioneering African-American aviator C. Alfred "Chief" Anderson (1907-1996), who played a crucial role during World War II in training the nation's first black military pilots, the Tuskegee Airmen. The portrait featured on the stamp is a painting by Sterling Hundley based on a photograph of Anderson. Hundley added headgear used by pilots in World War II. Verso text appears on the back of the stamp pane. Art director Phil Jordan designed the stamp.

To learn more about the stories behind the stamps, visit http://uspsstamps.com

Distribution: Item 117100, 70-cent C. Alfred "Chief" Anderson PSA Pane of 20 Stamps

Stamp Distribution Offices (SDOs) and Stamp Distribution Centers (SDCs) will receive their standard automatic distribution quantity for a PSA pane of 20 stamps. Distributions are rounded up to the nearest master carton size of 40,000 stamps.

Initial Supply to Post Offices

SDOs/SDCs will NOT make an automatic distribution to Post Offices™. Post Offices requiring these items must requisition them from the eBuy2 SEAM Catalog or via Touch-tone ordering. Post Offices may preorder these stamps prior to the first-day-of-issue. Post Offices should not sell the stamp prior to first-day-of-issue.

Sales Policy

All Post Offices should maintain a sufficient inventory level of this item until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store[®] website at http://usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

C. Alfred "Chief" Anderson Stamp TBD

After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by May 13, 2014.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items post-marked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly *USA Philatelic* catalog, online at http://usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There are seven philatelic products available for this stamp issue:

- 117106, Press Sheet w/Die Cuts, \$112.00 (print quantity of 1,000).
- 117108, Press Sheet w/o Die Cuts, \$112.00 (print quantity of 1,000).
- 117110*, Keepsake (Pane of 20, 1 DCP), \$15.95.
- 117116*, First-Day Cover, \$1.14.

- 117121*, Digital Color Postmark, \$1.85.
- 117131*, Stamp Deck Card, \$0.95.
- 117132*, Stamp Deck Card w/ Digital Color Postmark, \$2.20.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

Issue:	C. Alfred "Chief" Anderson Stamp
Item Number:	117100
Denomination & Type of	Additional ounce rate
Issue:	
Format:	Pane of 20 (1 design)
Series:	Distinguished Americans
Issue Date & City:	March 13, 2014, Bryn Mawr, PA
Designer:	Phil Jordan
Art Director:	Phil Jordan
Painting:	Sterling Hundley
Modeler:	Joseph Sheeran
Manufacturing Process:	Offset Microprint "USPS"
Printer:	Ashton Potter
Printed at:	Williamsville, NY
Press Type:	Muller A76
Stamps per Pane:	20
Print Quantity:	20 million stamps
Paper Type:	Nonphosphored Type III, Block Tag
Adhesive Type:	Pressure-sensitive
Processed at:	Williamsville, NY
Colors:	Black, Cyan, Magenta, Yellow, PMS
	7463 Blue C
Stamp Orientation:	Vertical
Image Area (w x h):	0.77 x 1.05 in./19.56 x 26.67 mm
Overall Size (w x h):	0.91 x 1.19. in./23.11 x 30.23 mm
Full Pane Size (w x h):	5.55 x 5.76 in./140.97 x 146.30 mm
Uncut Press Sheet (w x h)	22.2 x 11.52 in./ 563.88 x 292.61 mm
Plate Size:	320 stamps per revolution
Plate Numbers:	"P" followed by five (5) single digits
Marginal Markings:	
Front:	Plate numbers in four corners of
	pane
Back:	© 2014 USPS • USPS logo • Plate
	position diagram • Barcode (171100)
	in upper right and lower left corners
	of pane • Descriptive Text • Website Information
-	IIIIOIIIIaliOII

Stamp Services,Marketing and Sales, 2-20-14

Stamp Announcement 14-15: USS Arizona Memorial Stamp



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On March 13, 2014, in Honolulu HI, the U.S. Postal Service[®] will issue the \$19.99 *USS Arizona Memorial* (Priority Mail Express Mail) definitive stamp in one design, in a pressure-sensitive adhesive (PSA) pane of 10 stamps (Item 116400).

The stamp will go on sale nationwide March 13, 2014.

The USS Arizona Memorial Priority Mail Express stamp honors the tranquil shrine to the 1,177 sailors aboard the ship who lost their lives on December 7, 1941. The artwork features an illustration of the memorial located in Pearl Harbor on the Hawaiian island of Oahu. Designed by art director Phil Jordan, the stamp showcases the work of illustrator Dan Cosgrove.

To learn more about the stories behind the stamps, visit http://uspsstamps.com

Distribution: Item 116400, \$19.99 USS Arizona Memorial (Priority Mail Express) PSA Pane of 10 Stamps

Stamp Distribution Offices (SDOs) and Stamp Distribution Centers (SDCs) will receive their standard automatic distribution quantity for a PSA pane of 10 stamps. Distributions are rounded up to the nearest master carton size of 20,000 stamps.

Initial Supply to Post Offices

SDOs/SDCs will NOT make an automatic distribution to Post Offices™. Post Offices requiring these items must requisition them from the eBuy2 SEAM Catalog or via Touch-tone ordering. Post Offices may preorder these stamps prior to the first-day-of-issue. Post Offices should not sell the stamp prior to first-day-of-issue.

Sales Policy

All Post Offices should maintain a sufficient inventory level of this item until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures

How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store[®] website at http://usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

USS Arizona Memorial Stamp TBD

After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by May 13, 2014.

How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items post-marked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly *USA Philatelic* catalog, online at http://usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:

U.S. Postal Service Catalog Request PO Box 219014 Kansas City, MO 64121-9014

Philatelic Products

There are three philatelic products available for this stamp issue:

- 117116*, First-Day Cover, \$20.43.
- 117121*, Digital Color Postmark, \$21.14.
- 117131*, Stamp Deck Card, \$0.95.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

Issue:	USS Arizona Memorial Stamp
Item Number:	116400
Denomination & Type of Issue:	Priority Mail Express
Format:	Pane of 10 (1 design)
Series:	N/A
Issue Date & City:	March 13, 2014, Honolulu, HI 96820
Designer:	Phil Jordan
Art Director:	Phil Jordan
Illustrator:	Dan Cosgrove
Modeler:	Donald Woo
Manufacturing Process:	Offset Microprint
Printer:	CCL Label, Inc.
Printed at:	Browns Summit, NC
Press Type:	Goebel
Stamps per Pane:	10
Print Quantity:	3 million stamps
Paper Type:	Prephosphor Overall Tagged
Adhesive Type:	Pressure-sensitive
Processed at:	Banknote Corporation of America
Colors:	Cyan, Magenta, Yellow, Black
Stamp Orientation:	Horizontal
Image Area (w x h):	1.40 x 1.07 in./35.56 x 27.18 mm
Overall Size (w x h):	1.56 x 1.23 in./39.62 x 31.24 mm
Full Pane Size (w x h):	7.24 x 7.12 in./183.90 x 180.85 mm
Plate Size:	90 stamps per revolution
Plate Numbers:	"S" followed by four (4) single digits
Marginal Markings:	
Front:	Plate numbers in two corners of pane
Back:	© 2013 USPS • USPS logo • Plate
	position diagram • UPC Barcode
	(116400) in upper right and lower left
	corners of pane • Promotional text

Stamp Services,Marketing and Sales, 2-20-14

2014 Stamps and Postal Stationery

This schedule is subject to change.

Updated Announcement 14-D

This is a periodic announcement of new stamps and postal stationery items being issued during the calendar year. For additional information on stamps and stamp products, visit The Postal Store® website at www.usps.com/shop.

NOTE	ISSUE	NATIONWIDE FIRST-DAY- OF-ISSUE	FIRST-DAY CITY/STATE	FORMAT	DEADLINE
N	4¢ Chippendale Chair	Jan 2	Kansas City, MO 64108	WAG Coil of 10,000 (M)	Mar 16
N	Year of the Horse (Celebrating Lunar New Year) (46¢ Forever)	Jan 15	San Francisco, CA 94188	PSA pane of 12 (C)	Mar 22
N	Cut Paper Heart Love (46¢ Forever)	Jan 21	New York, NY 10199	PSA pane of 20 (M)	Mar 22
N, C	49¢ Ferns	Jan 27	Kansas City, MO 64108	PSA Coil of 3,000/PSA Coil of 10,000 (5 designs) (M)	Apr 1
N, C	Star Spangled Banner (49¢ Forever)	Jan 28	Independence, MO 64050	PSA double-sided booklet of 20 (APU)/ PSA coil of 100 (APU/CCL) (M)	Apr 1
N	Shirley Chisholm Black Heritage (49¢ Forever)	Jan 31	Brooklyn, NY 11201	PSA pane of 20 (C)	Apr 1
N, C	34¢ Hummingbird (Post Card Rate)	Feb 7	Kansas City, MO 64108	PSA pane of 20 and coil of 100 (APU) (M)	Apr 8
N, C	70¢ Great Spangled Fritillary (Butterfly)	Feb 10	Kansas City, MO 64108	PSA pane of 20 (CCL) (M)	Apr 11
N, C	21¢ Abraham Lincoln (2nd oz)	Feb 12	Springfield, IL 62701	PSA pane of 20 and coil of 100 (M) (CCL)	Apr 13
N	Winter Flowers (49¢ Forever)	Feb 14	Little Rock, AR 72202	PSA double-sided booklet of 20 (4 designs) (SSP) (M)	Apr 15
N, C	91¢ Ralph Ellison (3 oz)	Feb 18	Kansas City, MO 64108	PSA pane of 20 (CCL) (M)	Apr 19
N	70¢ Wedding Cake — 2014 Reissue	Feb 22	Mesa, AZ 85201	PSA pane of 20 (SSP) (M)	Apr 23
N, C	Star Spangled Banner (49¢ Forever)	Mar 3	Washington, DC 20066	PSA double-sided booklet of 20 (CCL/SSP)/ PSA Coil of 100 (SSP)/ATM booklet of 18 (SSP) (M)	May 2
N	Jimi Hendrix (Music Icon) (49¢ Forever)	Mar 13	Austin, TX 78710	PSA pane of 16(C)	May 12
N, C	70¢ C. Alfred "Chief" Anderson (2 oz)	Mar 13	Bryn Mawr, PA 19010	PSA pane of 20 (APU) (M)	May 12
N, C	\$19.99 USS Arizona: Priority Mail Express	Mar 13	Honolulu, HI 96820	PSA pane of 10 (Priority Mail Express) (SSP) (M)	May 12
N	Tree Stamped Card (38¢ Forever)	Mar 28	New York, NY 10199	Stamped card single, Stamped card double, Stamped card sheet (APU)	May 27
N	70¢ Yes I Do — 2014 Reissue	March TBD	TBD	PSA pane of 20 (APU) (M)	
N	\$5.60 Verrazano Bridge: Priority Mail	March TBD	Brooklyn, NY 11201	PSA pane of 10 (M) (Priority Mail)	
N	Ferns (49¢ Forever)	March TBD	TBD	PSA coil 10,000 (M)	
N	Charlton Heston (Legends of Hollywood) (49¢ Forever)	Apr 11	Hollywood, CA	PSA pane of 20 (APU) (C)	Jun 10
N	2014 Global: Ocean Surface Temperatures (\$1.15 Forever)	Apr 22	TBD	PSA pane of 10 (APU) (M)	Jun 21
N	Songbirds (49¢ Forever)	TBD	TBD	PSA double-sided booklet of 20 (10 designs) (M)	
N	Pioneers of Graphic Design (49¢ Forever)	Apr 25	New York, NY 10199	PSA pane of TBD (C)	Jun 24
N N	Harvey Milk (49¢ Forever)	May 22	TBD	PSA pane of 20 (C)	Jul 21
	Civil War:1864 (49¢ Forever)	Jul 30	Petersburg, VA	PSA Souvenir sheet of 12 (C) (2 designs)	Sep 28
N	Medal Of Honor: Korean War (49¢ Forever)	Nov 11 TBD	TBD	PSA (2 designs) (C)	
N	Janis Joplin (Music Icon) (49¢ Forever)	TBD	TBD	PSA pane of 16 (C)	

Note Descriptions

C: Change in previously announced date, site, and/or rate

DC.: Digital Color Postmark

N: New issue

P: Pictorial first day postmark

S: Special Dedication Postmark

(C): Collectible (M): Mail use

1. Customers must affix additional postage to bring total postage to at least the minimum First-Class Mail® price for an envelope or stamped card, depending on which is used. Also, the cost for a stamped envelope is the value of the postage plus 11 cents, and the cost for a stamped card is the value of the postage plus 3 cents.

Pictorial Postmarks Announcement

As a community service, the Postal Service™ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office™ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or post-card bearing at least the minimum First-Class Mail[®] postage. Items submitted for postmark may not include

postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP+ $4^{\$}$ Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following pictorial postmarks have been extended for 30 days:









January 19, 2014

United States Postal Service Championship Station Postmaster 450 West 14th Avenue Denver, CO 80204-9998

February 2, 2014

United States Postal Service
Championship Station Rutherford Post Office
Jane Walsh
156 Park Avenue
Rutherford, NJ 07070-9998

February 5, 2014

United States Postal Service Allentown Airport Branch Carrie Frankenfield 1000 Postal Road Allentown, PA 18109-9998

February 8, 2014

Missouri Department of Transportation
Stan Musial Veterans Memorial Bridge Station
Postmaster
950 Missouri Avenue
East St. Louis, IL 62201



Janesville Exhibition Station February 9, 2014 Janesville, WI 54545







RALPH ELLISON STATION Special Dedication Ceremony February 18, 2014 Oklahoma City Ok 73111



February 9, 2014

Janesville Stamp Club
Janesville Exhibition Station
Postmaster
1818 Milton Avenue, Suite 100
Janesville, WI 53545-9998

February 14, 2014

Valentine Station
Valentine Station
Postmaster
7815 Beauty Road
Beauty, KY 41203-9998

February 14, 2014

Truelove Station
Truelove Station
Postmaster
East Side Highway 292
Lovely, KY 41231-9998

February 17, 2014

Oklahoma State Representative Anastasia Pittman Shirley Chisholm Station Postmaster 4025 West Reno Avenue Oklahoma City, OK 73125-9998

February 18, 2014

Ralph Ellison Metropolitan Library
Ralph Ellison Station
Postmaster
4025 West Reno Avenue
Oklahoma City, OK 73125-9998

February 22, 2014

George Washington Masonic Stamp Club Mount Vernon Post Office Kelly Vongprachanh 3500 T Mount Vernon Memorial Highway Mount Vernon, VA 22121-9998



February 27, 2014

Unicover
Warren G. Harding
Postmaster
133 North Columbus Street
Galion, OH 44833-9998





March 1, 2014

Special Friends of Ralph Ellison Library Invisible Man Station Postmaster 4025 West Reno Avenue Oklahoma City, OK 73125-9998



March 7, 2014

Daffodil Festival Station
Daffodil Festival Committee
351 West Washington
Street, Suite 100
Camden, AR 71701-9998



March 1, 2014

Knoxville Philatelic Society
GMF Window Service
Knoxpex Station
Postmaster
1237 East Weisgarber Road
Knoxville, TN 37950-9998



March 8, 2014

March 8-9, 2014

McKinley Stamp Club Exhibition
Seventy Years of Vigilance
Attention: Stamp
Cancellation
675 Wolf Ledges Parkway
Akron, OH 44309-9998



March 1-2, 2014

Redding Stamp Club
Sundial Bridge Tenth
Anniversary
Postmaster
2323 Chum Creek Road
Redding, CA 96049-9998



March 8-9, 2014

McKinley Stamp Club Happy 70th Birthday, Smokey Bear Attention: Stamp Cancellation 675 Wolf Ledges Parkway Akron, OH 44309-9998

Stamp Services,
 Marketing and Sales, 2-20-14

How to Order the First-Day-of-Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first-day-of-issue postmarks by mail. They may purchase new stamps at their local Post Office TM , by telephone at 800-STAMP-24, or at The Postal Store $^{\circledR}$ website at www.usps.com/shop.

Traditional Postmarks

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5-cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first-day-of-issue postmark, the Postal Service™ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first-day-of-issue city. The first-day-of-issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

Digital Color Postmarks

Only select stamp issues offer a digital color postmark. Customers may submit #6 or #10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80-pound Accent Opaque, acid-free, 9/16" side seams with no glue on the flap. The maximum size of all digital color postmarks is 2" high x 4" long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed

return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first-day-of-issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation

Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first-day-of-issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.



Lunar New Year: Year of the Horse Stamp

Chinatown Station 867 Stockton Street San Francisco, CA 94108-9998 March 15, 2014

Digital Color Pictorial



Love: Cut Paper Heart Stamp

Special Events Coordinator 380 West 33rd Street, Room 4032 New York, NY 10199-9998

March 28, 2014

Digital Color Pictorial



Ferns Stamp (3K & 10K)

Cancellation Services 8300 NE Underground Drive, Pillar 210 Kansas City, MO 64144-0001

April 1, 2014

Digital Color Pictorial



Shirley Chisholm Stamp

Retail Manager 1050 Forbell Street Brooklyn, NY 11256-9998

April 2, 2014

Digital Color Pictorial



Shirley Chisholm Stamp

Retail Manager 1050 Forbell Street Brooklyn, NY 11256-9998

April 2, 2014

Black and White Pictorial



Digital Color Pictorial

The Star-Spangled Banner Stamp

Postmaster Independence Station 301 West Lexington Avenue Independence, MO 64050-9998

April 2, 2014



Digital Color Pictorial

Hummingbird Stamp

Cancellation Services 8300 NE Underground Drive, Pillar 210 Kansas City, MO 64144-0001

April 11, 2014



Great Spangled Fritillary (Butterfly) Stamp

Cancellation Services 8300 NE Underground Drive, Pillar 210 Kansas City, MO 64144-0001

April 13, 2014



Digital Color Pictorial

Digital Color Pictorial

Abraham Lincoln Stamp

Postmaster **FDOI Postmark** 2105 East Cook Street Springfield, IL 62703-9998

April 15, 2014



Winter Flowers Stamp

Little Rock Main Post Office Attn: Station Manager 600 East Capital Avenue Little Rock, AR 72202-9998

April 19, 2014



Cancellation Services 8300 NE Underground Drive, Pillar 210 Kansas City, MO 64144-0001

April 19, 2014



CAKE

Wedding Cake Stamp

Ralph Ellison Stamp

Postmaster Main Post Office 135 N. Center Street Mesa, AZ 85201-9998

April 23, 2014





The Star-Spangled Banner Stamp

Special Cancellations PO Box 92282 Washington, DC 20090-2282

May 3, 2014





C. Alfred "Chief" Anderson Stamp

TBD

May 13, 2014



USS Arizona Memorial Stamp
TBD

May 13, 2014

- Stamp Services, Marketing and Sales, 2-20-14

Sustainability

Standard Operating Procedure (SOP): Pharmaceutical Disposal

This SOP addresses the proper disposal procedures for pharmaceuticals that break open in the mail and cannot be rewrapped to forward to the intended customer. Section 691.521 of the *Post Office Operations Manual* (POM) requires drugs that are found in the mail that are undeliverable to the addressee or sender to be destroyed. The POM also authorizes the donation of over-the-counter drugs that are sealed in their original packaging or container to public and charitable organizations, local food banks, shelters, or other nonprofit organizations that will accept them or destroy them.

Turn over illegal drugs to the Postal Inspection Service. The POM does not address certain classes of pharmaceuticals that the U.S. Environmental Protection Agency (EPA) has determined are hazardous waste, nor does it address the proper handling of controlled substances regulated by the Federal Drug Enforcement Agency. This SOP applies to all Postal Service facilities that generate undeliverable pharmaceuticals and provides supplemental guidance on which pharmaceuticals must be disposed of as hazardous wastes.

Types of Pharmaceuticals in the Mail

The Postal Service™ regularly receives over the counter and prescription pharmaceuticals that become undeliverable when the packaging for those medications becomes damaged or broken in transit. When damaged pharmaceutical mailings cannot be rewrapped and sent to the addressee or sender, the Postal Service must destroy such medications.

The proper method of destruction depends on whether the pharmaceutical is a hazardous waste, a non-hazardous waste, and/or a controlled substance as defined by the Drug Enforcement Agency (DEA). If pharmaceuticals that break open in the mail are not marked, and it is not possible to determine whether they are over the counter or prescription, then these items should be turned over to the Inspection Service.

Pharmaceuticals Considered Hazardous Waste

The EPA lists and regulates certain waste pharmaceuticals as hazardous wastes. Pharmaceuticals may also be considered hazardous if they have hazardous characteristics such as ignitability, corrosivity, reactivity, or toxicity. A pharmaceutical that is either listed as hazardous waste or has hazardous characteristics must be disposed of using one of the USPS-authorized hazardous waste contractors. Some common examples of prescription medicines that the EPA lists as hazardous wastes include warfarin > 0.3%, Epinephrine, Physostigmine, and many chemotherapy agents (see link under Key Websites for an expanded list).

All Postal Service facilities that must destroy hazardous pharmaceuticals must retain records of their disposal using the EPA's uniform hazardous waste manifest system and dispose of those pharmaceuticals using a USPS-approved hazardous waste contractor. Approved contractors can be found in eBuy2 at http://blue.usps.gov/purchase/eBuy2_home.htm. Search catalogs under "Services" and type in the word "pharmaceuticals" to refine your search.

Pharmaceuticals Considered Controlled Substances

The DEA regulates pharmaceuticals defined as Controlled Substances. Controlled Substances must immediately be turned over to the U.S. Postal Inspection Service for proper handling and disposal as required by the DEA. Access the list of controlled substances at the DEA's website (see link under Key Websites). Some Controlled Substances could also be considered a hazardous waste. A partial list of pharmaceuticals that are subject to both regulations can be obtained by contacting the Office of Sustainability (see contact information under Key Websites).

Pharmaceuticals Governed by Additional State Pharmaceutical Regulations

Florida and Michigan allow hazardous pharmaceuticals to be managed as universal wastes using less restrictive management, tracking, and reporting standards. Postal Service facilities in Florida and Michigan are directed to comply with these universal waste regulations since they

offer a less burdensome approach to pharmaceutical waste management. California and Washington also provide state specific regulations pertaining to pharmaceutical wastes that apply to Postal Service facilities in these states (see links under Key Websites). For example, nitroglycerin is generally exempt from federal hazardous waste regulations if it is no longer reactive; however, nitroglycerine is not exempt from California's hazardous waste regulations.

Pharmaceuticals Considered Solid Waste

Over-the-counter pharmaceuticals can be disposed of in the trash after they are properly destroyed according to FDA or EPA guidelines (see links under Key Websites). Responsible officials in the Postal Service should dispose of pharmaceuticals that are neither hazardous nor controlled substances as follows:

- Follow specific disposal instructions on the drug label, where available. Do not flush prescription drugs down the toilet unless the drug label indicates to do so.
- If no instructions are available on the drug label or the packaging, you can throw the drugs in the trash after determining that they are neither hazardous or a controlled substance and have been rendered unusable by the following actions:
 - Mix the drugs with an undesirable substance (e.g., coffee grinds, kitty litter, etc.)
 - Place the mixture in a sealed plastic bag before trash disposal.

Key Websites

- U.S. Department of Justice, Drug Enforcement Administration list of controlled substances: http:// www.deadiversion.usdoj.gov/schedules/ index.html#list.
- U.S. Environmental Protection Agency list of hazardous chemicals (the list includes pharmaceutical chemicals): http://www.gpo.gov/fdsys/pkg/ CFR-2012-title40-vol27/xml/CFR-2012-title40vol27-sec261-33.xml.

- U.S. Environmental Protection Agency Guidance for Consumer Pharmaceutical Disposal can be used for over the counter medicines: http://water.epa.gov/ scitech/swguidance/ppcp/upload/ppcpflyer.pdf.
- U.S. Food and Drug Administration Guidance on Consumer Pharmaceutical Disposal can be used for over the counter medicines: http://www.fda.gov/downloads/Drugs/ResourcesForYou/Consumers/BuyingUsingMedicineSafely/UnderstandingOver-the-CounterMedicines/ucm107163.pdf.
- The website "Practice Greenhealth" offers a list of pharmaceuticals that are considered hazardous wastes in healthcare facilities and serves as a guide for identifying some of the more common hazardous pharmaceuticals found in the undeliverable mail stream: https://practicegreenhealth.org/topics/chemicals/hazardous-waste-characterization.
- Michigan Pharmaceutical Universal Waste regulations: http://www.michigan.gov/documents/deq/deq-ead-tas-univwaste_320878_7.pdf.
- Florida Pharmaceutical Universal Waste regulations: http://www.dep.state.fl.us/waste/pharm/.
- California Pharmaceutical Waste Regulations: http:// dtsc.ca.gov/AssessingRisk/PPCP/ Pharmaceutical_Regulatory.cfm.
- Washington Pharmaceutical Waste Regulations: http://www.ecy.wa.gov/programs/hwtr/ pharmaceuticals/pages/policy.html.
- For assistance on the proper disposal of over the counter and prescription pharmaceuticals at Postal Service facilities, contact: Sustainability@usps.gov.
- To find approved USPS contractors that provide disposal services for hazardous waste pharmaceuticals, go to eBuy2 at http://blue.usps.gov/purchase/eBuy2_home.htm.

Corporate Sustainability Initiatives,
 Office of Sustainability, 2-20-14



475 L'ENFANT PLAZA SW WASHINGTON DC 20260-5540 First-Class Mail Postage & Fees Paid USPS Permit No. G-10

