# postal|bulletin 

# National Consumer Protection Week March 2-8, 2014 <br> SEE PAGE 3 



## Contents

COVER STORY
National Consumer Protection Week, March 2-8, 2014 . . .3
FIELD RESOURCE KIT: NATIONAL CONSUMER PROTECTION WEEK ..... 4
POLICIES, PROCEDURES, AND FORMS UPDATES
Manuals
DMM Revision: Clarification of Pricing Eligibility for Standard Mail Saturation Flats ..... 12
DMM Revision: Inclusion of "Diplomatic Post Office (DPO)" to Various Standards. ..... 13
IMM Correction: Minimum Weight for IPA and ISAL Mixed Country Price Groups. ..... 13
HandbooksHandbook AS-709 Revision: Local Buying andPurchase Card Policies and Procedures15
Handbook F-18 is Now Available ..... 15
Publications
Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups. ..... 16
ORGANIZATION INFORMATION
Finance
Claims Process Updates - Domestic and International. ..... 17
Information Security
Protect Your Travel Card Information ..... 39
Mailing and Shipping Services
Mail Alert ..... 39
New Products and Innovations
New Metered Mail Price. ..... 40
Retail
Stamps by Mail - Brochure Ordering Information ..... 40
Stamp Services
Stamp Announcement 14-13: Star-Spangled Banner Stamp ..... 41
Stamp Announcement 14-14: C. Alfred "Chief"
Anderson Stamp ..... 44
Stamp Announcement 14-15: USS Arizona
Memorial Stamp ..... 46
2014 Stamps and Postal Stationery ..... 48
Pictorial Postmarks Announcement ..... 49
How to Order the First-Day-of-Issue Digital Color or Traditional Postmarks. ..... 51
Sustainability
Standard Operating Procedure (SOP): Pharmaceutical Disposal ..... 54
PULL-OUT INFORMATIONFraud
Withholding of Mail Orders ..... 19
Invalid USPS Corporate Account Numbers. ..... 20
Missing, Lost, or Stolen U.S. Money Order Forms ..... 22
Missing, Lost, or Stolen Canadian Money Order Forms ..... 28
Verifying U.S. Postal Service Money Orders ..... 31
Counterfeit Canadian Money Order Forms ..... 31
Toll-Free Number Available to Verify Canadian Money Orders ..... 31
Other Information
Overseas Military/Diplomatic Mail ..... 32
Thrift Savings Plan Fact Sheet. ..... 37
Postal Bulletin Index
Annual Index. . . . . . . . . . . . . . . . . . . . . . . . PB 22381 (1-23-14)
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## Cover Story

## National Consumer Protection Week, March 2-8, 2014

National Consumer Protection Week (NCPW) is a federal program designed to heighten awareness of fraud and help consumers improve their ability to combat crime. During NCPW, federal, state, and local consumer protection agencies - together with consumer organizations and industry associations - launch consumer protection and education efforts around the country. This year, the Postal Service ${ }^{T M}$ and the Postal Inspection Service ${ }^{T M}$ are partnering to educate consumers and caregivers about foreign lottery and sweepstakes schemes that target older Americans. The goals for NCPW are:

- Increase the awareness of older Americans and their caregivers about the dangers of foreign lottery and sweepstakes schemes.
- Give consumers valuable information about protecting their assets from fraudsters.
- Provide a central location where consumers can report suspected fraud. Anyone can be a victim of foreign lottery or sweepstakes fraud, but scammers often target those whom they perceive as vulnerable.
These crimes can seriously affect the lives of victims and their families. Increasingly, the victims are older Americans and cognitively challenged individuals. During NCPW, Postal Inspectors will discuss how citizens can avoid becoming the latest victims of fraud.

Foreign lottery and sweepstakes scammers talk a good game. They ask victims to pay to play - by wire, check, money order, or cash. They try to get consumers to send money that's just for "taxes and fees," or to purchase an item to improve their chances of winning. That's illegal.

The Postal Inspection Service is warning older Americans and caregivers to beware - in a foreign lottery or fraudulent sweepstakes, it's more than just the odds that are against you. If you're contacted to play a foreign lottery or sweepstakes, do the following:

- Don't give out personal or financial information to anyone over the Internet or phone.
- Never wire or send money to anyone, anywhere, who says you've won a foreign lottery or sweepstakes.
- Don't let anyone pressure you into making an immediate decision.
- Never purchase anything until you get all the information in writing.
Foreign lotteries and fraudulent sweepstakes aren't just risky propositions; they may also be illegal. An educated public is the first line of defense. Visit http://deliveringtrust.com for helpful information on how to protect yourself and your loved ones from fraud.
- Communications Unit, Postal Inspection Service, 2-20-14


## Field Resource Kit: National Consumer Protection Week

This year, National Consumer Protection Week (NCPW) runs from March 2-8, 2014. NCPW is a great opportunity for Post Offices ${ }^{\top \mathrm{M}}$ and facility managers to strengthen relationships with customers through awareness and education. NCPW helps consumers by providing information, materials, and services to improve their ability to protect themselves from fraud.

The U.S. Postal Inspection Service ${ }^{\circledR}$ will ship retail lobby kits to Post Offices to promote NCPW beginning February 27, 2014. The Consumer Advocate and Customer Relations Department endorse using this kit to conduct local events.

The kit includes:

- An introduction/overview.
- National theme.
- Postal Inspection Service retail lobby kit.
- Information links on the web.
- Instructions for ordering publications.
- Suggested activities.
- Message points.
- Remarks for employees speaking at local NCPW events.
- Sample press release.
- Field support contacts.

Information in thie kit will also be available at: http:// blue.usps.gov/blue/caweb/events/consumer-protection/.

## Introduction and Overview

The field resource kit provides guidance and information to Postmasters and facility managers who opt to conduct local activities to support National Consumer Protection Week (NCPW), March 2-8, 2014.

Established in 1998, NCPW is a federal program, led by the Federal Trade Commission, that highlights current fraud issues. Customers can become smarter consumers of products, materials, and services, while improving their ability to combat fraud. NCPW is fully supported by the U.S. Postal Service ${ }^{\circledR}$.

During NCPW, other federal, state, and local consumer protection agencies - together with consumer organizations and industry associations - are launching consumer protection and education efforts around the country.

Headquarter Partners:

- U.S. Postal Inspection Service ${ }^{\circledR}$.
- Consumer Advocate and Customer Relations.


## Postal Inspection Service NCPW Theme: 'In

 a Sweepstakes, You Will Lose if You Pay to Play'Many companies offer legitimate sweepstakes promotions. They want customers to have an enjoyable experience - and to respond to their offer. They also want to ensure that customers understand they have an equal chance of winning, whether or not they purchase products or services. But some sweepstakes offers are not legitimate, requiring customers to pay fees or suggesting customers can improve their chances of winning if they purchase merchandise. When consumers are asked to pay a processing or insurance fee, or increase their chances of winning by making a small purchase, that's illegal. Postal Inspectors advise: "DON'T DO IT!"

When you PAY to PLAY...you LOSE.
In a legitimate sweepstakes, you never have to pay a fee or purchase an item to enter or win. It's the law.

## Postal Inspection Service Retail Lobby Kit

For use during NCPW, Post Offices will receive a retail lobby display with information for customers. This kit should be assembled and placed in lobbies on March 2, 2014, and removed NLT March 8, 2014.

NCPW Brochure


NCPW Lobby Stand


IT HAPPENS EVERY DAY.
YOU RECEIVE A LETTER SAYING
"YOU'VE WON A FREE PRIZE..."
BUT READ THE FINE PRINT!


## NCPW Resources

## External/Internet Resources

- U.S. Postal Inspection Service fraud website: http:// www.deliveringtrust.com/.
- U.S Postal Inspection Service website: $h t t p s: / /$ postalinspectors.uspis.gov/.
- Publications can be downloaded from the public website at www.usps.com. Click About USPS, Forms and Publications, Postal Periodicals, and Publications:
- Publication 280, Identify Theft, http:// about.usps.com/publications/pub280.pdf.
- Publication 281, Consumer Fraud by Phone or Mail: Know How to Protect Yourself, http:// about.usps.com/publications/pub281.pdf.
- Publication 281-S, El fraude a los consummators por teléfono y por correo, http://about.usps.com/ publications/pub281s.pdf.
- Publication 300-A, U.S. Postal Inspection Service Guide to Preventing Mail Fraud, http:// about.usps.com/publications/pub300a.pdf.
- Publication 300-A-S, Guía del Servicio de Inspección Postal de Estados Unidos para Prevenir el Fraude Postal, http://about.usps.com/publications/ pub300as.pdf.
- Publication 546, A Consumer's Guide to Sweepstakes and Lotteries, http://about.usps.com/ publications/pub546.pdf.
- Video drama, Truth or Consequences, produced by the U.S. Postal Inspection Service, can be viewed and downloaded at $h t t p: / / p o s t a l i n s p e c-$ tors.uspis.gov/pressroom/videos.aspx.
- National Consumer Protection Week website, www.ncpw.gov.


## Internal/Intranet Resources

- Check out the publications at the Postal Service ${ }^{\text {TM }}$ PolicyNet website before placing an order. Go to http://blue.usps.gov/cpim/ click PUBs.
- Consumer Advocate and Customer Relations NCPW website at http://blue.usps.gov/blue/caweb/events/ consumer-protection/.


## Order Postal Service Brochures

Postal Service publications make perfect handouts for customers during NCPW. They are also good resources for Postmasters and managers when preparing for the week's events. Below are some examples that you can order. Use the following information to order these publications from the Material Distribution Center (MDC) using touch-tone order entry (TTOE) at 800-273-1509.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. Wait 48 hours after registering before placing your first order.

| Title | PSN | PSN | Quick Pick <br> Number | Unit | Price | Min. <br> Order | Bulk Pack |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Guide to Preventing Mail Fraud | PUB300-A | $7610-04-000-6949$ | 426 | EA | $\$ 0.3018$ | 25 | 300 |
| Consumer Fraud by Phone or Mail: <br> Know How to Protect Yourself | PUB 281 | $7610-02-000-9388$ | 641 | EA | $\$ 0.0505$ | 100 | 1,000 |
| A Consumer's Guide to <br> Sweepstakes and Lotteries | PUB 546 | $7610-03-000-4600$ | 465 | EA | $\$ 0.1612$ | 50 | 1,000 |

## Suggested Activities to Promote NCPW Locally

- Provide your postal employees with information about NCPW activities planned for your area.
- Identify an opportunity where you can invite a local expert to speak at your event. A local Postal Inspector is also recommended, but a representative from a consumer advocacy group or an appropriate regulatory body would also be suitable.
- Collaborate with a financial institution to host an event about foreign lotteries and sweepstakes schemes. Invite a bank or credit union official to talk
about what could happen to victims from the financial institution's perspective.
- Work with a Postal Inspector to inform older citizens about fraudulent schemes. Hold seminars at retirement communities. Postal Inspectors can discuss recent foreign lottery cases and sweepstakes scams, and steps to prevent older Americans from becoming victims.
- Work with local schools, colleges, and universities to have an NCPW event to raise awareness among students, parents, and faculty.
- Work with local Girl and Boy Scout Troops or other community-based youth clubs to educate young people about protecting themselves from fraud and scams.
- Let customers know that for seven consecutive years in a national survey, the U.S. Postal Service has been named the most trusted government agency for protecting consumers' privacy. Refer customers to www.usps.com for additional information.
- Work with Corporate Communications staff to coordinate media outreach and press coverage of the week, and planned events through media advisories, news releases, letters to the editors at local newspapers, and calls to area reporters.
- Ensure photos are captured that will highlight events and share successes.


## Suggested Message Points for NCPW Events

- It's never too early or too late to become a more informed and empowered consumer. This year, NCPW is working on educating consumers so they can protect themselves from scammers.
- The United States Postal Service is part of the fabric of the nation by binding communities together. Postal Service employees make a difference in every community across the country.
- The Postal Service is committed to maintaining the public's trust, and has been named the most trusted government agency for the past seven consecutive years by the Ponemon Institute.
- The Postal Inspection Service has a long, proud and successful history of protecting postal employees and customers, and fighting criminals who misuse postal services and products to defraud, endanger, or otherwise threaten the American public.
- The Postal Service is proud to increase awareness about consumer fraud and educate consumers of all ages on how they can better protect themselves from scams.
- Scammers often target older Americans, so Postal Inspectors advise you speak with your older loved
ones about foreign lottery and sweepstakes fraud to preserve their financial well-being.
- Monitor all accounts for unusual activity.
- Identify unknown and recurring payments.
- Discuss repeated wire-transfer patterns or check made out to cash.
- Look for stacks of sweepstakes offers or prize notification letters around the home.
■ Talk about changes in living conditions - living beneath one's means, past-due bills, etc.
Even if the person or company has no track record of complaints, a scammer may be familiar with watchdog consumer protection agencies. Don't hesitate to discuss fraudulent schemes with friends and family. And don't forget to watch out for those you love - sometimes just a simple "What's new?" can alert you to the fact that a loved one has become a victim of a scam.


## Event Planning Checklist

When planning NCPW events, keep the following suggestions in mind:

- Contact your local postal team - Postal Inspectors, Corporate Communications managers, and Consumer and Industry Contact managers - to see how they can help support fraud prevention events in your community.
- Set a date and secure participants.
- Acquire posters, videos, fact sheets, brochures, and other supplies for the event.
- Secure staging, sound equipment, and a podium.
- Plan signage, including signs and banners.
- Launch a local publicity campaign.
- Draft a sequence-of-events agenda and speaker remarks.

■ Plan retail opportunities (i.e. booth, bag stuffers, etc.).

- Prepare ceremony programs and invitations.
- Prepare an Event Flow/Agenda that outlines times and items.


## Sample Speech

Good (morning/afternoon/evening).
It's a pleasure to be with you today.
For the past 16 years, the country has dedicated one full week as National Consumer Protection Week. It is a time when government agencies, consumer protection groups, and industry associations join forces to shine a spotlight on issues and ideas that help people become better consumers of products, materials, and services as well as improve their knowledge of how to combat fraud.

The U.S. Postal Service and the Postal Inspection Service have been members of the Steering Committee for National Consumer Protection Week since 1998, and we are pleased and proud to once again be a part of this year's effort to help spread the word and increase awareness about consumer protection issues. Customer service and consumer protection are our year-round priorities and we are very proud of the fact that, for more than 200 years, Americans have placed their trust in the mail.

In fact, the Postal Service ranks as the fifth most-trusted company.
We take our universal service obligation - to connect every household and business in the country through the mail - very seriously, and we also know that an educated consumer is the best defense against criminals. That is why we're doing all that we can to educate, advise, and encourage consumers of all ages to learn how to protect their privacy, avoid identity theft, and steer clear of frauds and scams.

For 200 years, Postal Inspectors have been fighting fraud, securing the mail, and protecting postal customers to promote the honesty and integrity of the American marketplace.
Preventing sweepstakes fraud, which targets consumers, is a high priority for the Postal Inspection Service. That's why Postal Inspectors are warning the public and encouraging all to share the information with neighbors, friends, and loved ones.

By definition, a sweepstakes is an advertising or promotional device by which items of value (prizes) are awarded to participating consumers by chance, with no purchase or entry fee required to win.

Consumers often ask how companies can afford such substantial prizes. Sweepstakes are so successful in generating attention to their offers that substantial revenues are gained for the companies that sponsor them.

Thousands of corporations give out millions of dollars annually to lucky consumers. Your chances of winning will vary with the number of people who participate in a particular sweepstakes and the number of prizes offered. You should realize, of course, that the chance of winning a large prize is generally quite small. In most cases, you can enter as often as you receive sweepstakes entries, and some companies will accept write-in entries on a postcard. Check the official rules, but remember - there is no chance to win unless you enter.

Advertised prizes should be awarded unless otherwise stated in the rules. Check the official rules to see if all prizes are guaranteed to be awarded. Most sponsors will provide a list of all prize winners if you are interested in receiving this information.

You never have to purchase an item or pay a fee to enter and win a sweepstakes. You always have an equal chance of winning whether or not you order - it's the law.

If you believe you have received a solicitation in the guise of a sweepstakes, Postal Inspectors advise that the safest way to handle it is to not respond. Report incidents to http://postalinspectors.uspis.gov or call 877-876-2455.

How can you tell if a sweepstakes is legitimate? Thankfully, most sweepstakes are legitimate and appropriate marketing devices. The Deceptive Mail Prevention and Enforcement Act, sometimes referred to as the "Sweepstakes Law," helps safeguard consumers by placing certain requirements on companies that sponsor sweepstakes contests. At a minimum, sweepstakes sponsors are required to include these statements in their mailings:

- No purchase of a product or service is required to win, and a purchase won't improve your chances of winning.
- Number, retail value, and complete description of all prizes.
- Name and business address where sponsor can be contacted.
- Entry procedures and eligibility requirements.
- Termination date for eligibility.
- Estimated odds of each prize.
- Winner selection method.
- Geographic restrictions for the offer.
- Approximate dates when winners will be selected and notified.

All required disclosures must be "clear and conspicuous" to consumers.
These tips can help protect you from becoming a victim in a sweepstakes scam. To learn more, visit our fraud education and prevention website at www.deliveringtrust.com.

The Postal Service wants you to learn how to protect yourself from fraudulent schemes, because being educated about fraud could keep you from losing thousands of dollars.

National Consumer Protection Week is the perfect opportunity to make an investment in yourself and your family by educating yourselves about the schemes that are lurking about, seeking to destroy everything you've worked so hard to build.

Whatever you do, don't take this lightly. Don't make the mistake of thinking that it can't happen to you or that you're too smart for this. It's happened to the best of us. It can and it does happen to people just like you and me.

So, let's do all we can to put scammers out of business. The only way to stop these crimes is through increased public awareness, education, vigilance, and aggressive law enforcement.

In closing, l'd like to take this opportunity to thank all of you - our customers - for your business and for trusting us with your mail. It's truly a pleasure to serve you.

## Press Release Template

UNITED STATES
POSTAL SERVICE
FOR IMMEDIATE RELEASE
[Insert Date]

## POSTAL NEW/S

Contact: [Name]
xxxxxxxx@usps.gov
XXX.XXX.XXXX
usps.com/news


# U.S. Postal Service Celebrates Consumer Protection Week (Name) Post Office Tells Consumers How to Avoid Scams and Fraud 

[City] - The U.S. Postal Service and the Postal Inspection Service join with government agencies, advocacy organizations and private sector groups nationwide to celebrate National Consumer Protection Week (NCPW), March 2-8, 2014. This coordinated, consumer-education campaign encourages individuals across the country to take full advantage of their consumer rights.
"The [Name] Post Office is proud to work with a broad coalition of groups to share tips and information to protect consumers against fraud," said [Title and Name]. "As one of the most trusted companies and the most trusted government agency, consumers have a high confidence in the mail and expect the Postal Service to protect the privacy of their personal information."
This year's theme, In a Sweepstakes, If You Pay to Play - You Lose, highlights the importance of using good consumer sense at every stage of life - from grade school to retirement. In recognition of this week, the Postal Service and its partners are promoting free resources to help people protect their money and learn to recognize and steer clear of frauds and scams.

## [Highlight Your 2013 NCPW Activity]

Joining [Name] at the [Name] Post Office, on event date, time, location, were [Title and Name] and members of (Organization).

## [Insert Quote From Participant(s) Here]

Established in 1998, National Consumer Protection Week is a federal program, led by the Federal Trade Commission, to draw attention to issues and ideas that help customers become smarter consumers of products, materials and services, and improve their knowledge of how to combat fraud.
For more information about National Consumer Protection Week, visit http://www.deliveringtrust.com/ and www.consumer.gov/ncpw.

## \# \# \#

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

## \# \# \#

Please Note: For broadcast quality video and audio, photo stills and other media resources, visit the USPS Newsroom at http://about.usps.com/news/welcome.htm.
For reporters interested in speaking with a regional Postal Inspection Service public relations professional, please go to http://postalinspectors.uspis.gov/pressroom/infoquality.aspx.

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation -152 million residences, businesses and Post Office ${ }^{\text {TM }}$ Boxes. The Postal Service ${ }^{\text {TM }}$ receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. With more than 31,000 retail locations and the most frequently visited website in the federal government, usps.com ${ }^{\circledR}$, the Postal Service has annual revenue of more than $\$ 65$ billion and delivers nearly 40 percent of the world's mail. If it were a private sector company, the U.S. Postal Service would rank 42nd in the 2012 Fortune 500. The Postal Service has been named the Most Trusted Government Agency for seven years and the fifth Most Trusted Business in the nation by the Ponemon Institute. Follow the Postal Service on www.twitter.com/USPS and at www.facebook.com/USPS.
Who protects your mail? The U.S. Postal Inspection Service is one of the oldest federal law enforcement agencies in the country. For more than 200 years, U.S. Postal Inspectors have protected the U.S. Postal Service, secured the nation's mail system and ensured public trust in the mail. Learn more about the U.S. Postal Inspection Service at http://postalinspectors.uspis.gov.

## Area Corporate Communications Managers

Please feel free to contact these individuals for assistance in promoting your events:

## Capital Metro

George Maffett
email: george.t.maffett@usps.gov
Telephone: 301-548-1465

## Eastern

Paul Smith
email: paul.f.smith@usps.gov
Telephone: 215-863-5055

## Great Lakes

Victor Dubina
email: victor.dubina@usps.gov
Telephone: 630-539-6565

## Pacific

Don Smeraldi
email: don.a.smeraldi@usps.gov
Telephone: 858-674-3149

## Northeast

Maureen Marion
email: maureen.p.marion@usps.gov
Telephone: 860-285-7029

## Southern

Polly Gibbs
email: polly.j.gibbs@usps.gov
Telephone: 214-819-8704
Western
John G. Friess
email: john.g.friess@usps.gov
Telephone: 303-313-5130

## Postal Inspection Service Contacts

Postal Inspection Service contacts for NCPW can be found at https ://postalinspectors.uspis.gov/pressroom/ infoquality.aspx.

## Policies, Procedures, and Forms Updates

## Manuals

## DMM Revision: Clarification of Pricing Eligibility for Standard Mail Saturation Flats

Effective March 3, 2014, the Postal Service ${ }^{\text {TM }}$ will revise Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 343 and 602 to clarify that pricing for Standard Mail ${ }^{\circledR}$ saturation flats with simplified addresses is different than for saturation flats with specific delivery addresses.

Prices for commercially-entered Standard Mail saturation flats with simplified addresses are found in Notice 123, in the Standard Mail carrier route flats table under the column headed "Every Door Direct Mail ${ }^{\circledR}$." Prices for saturation flats with specific addresses are found under the column headed "saturation."

Mailing Standards of the United States Postal Service, Domestic Mail Manual

300 Commercial Flats

340 Standard Mail

343 Prices and Eligibility
6.0 Additional Eligibility Standards for Enhanced Carrier Route Standard Mail Flats
6.5 Saturation Enhanced Carrier Route Standards

### 6.5.2 Saturation Prices for Flats

[Revise the introductory text of 6.5.2 to read as follows:]
There are two different sets of saturation prices for Standard Mail flats; one for pieces with specific addresses and another for pieces with simplified (Every Door Direct Mail)
addresses. Saturation prices apply to each piece in a carrier route bundle of 10 or more pieces that is:

## 600 Basic Standards for All Mailing Services

602 Addressing

### 3.0 Use of Alternative Addressing

### 3.2 Simplified Address

### 3.2.1 Conditions for General Use

The following conditions must be met when using a simplified address on commercial mailpieces:
[Revise the introductory text of item 3.2.1c to read as follows:]
c. Standard Mail flats with simplified addresses must have one dimension larger than a letter-size maximum dimension, except under 301.2.2.2. Simplified addressed pieces, when mailed under conditions in 301.2.2.2, are considered to be saturation flats. See 343.6.5 for pricing eligibility. Letter-size pieces that meet the size standards in 301.2.2.2 and that are addressed to rural routes may be mailed as letters or flats with simplified addresses at the mailer's option.

We will incorporate these revisions into the next update of the online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

- Product Classification, Pricing, 2-20-14


## DMM Revision: Inclusion of "Diplomatic Post Office (DPO)" to Various Standards

Effective March 3, 2014, the Postal Service ${ }^{\text {TM }}$ will revise Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) sections 608.2.1 and 2.2 to include "Diplomatic Post Offices (DPOs)" where we already make reference to Army Post Offices (APOs) and Fleet Post Offices (FPOs).

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

600 Basic Standards for All Mailing Services

608 Postal Information and Resources

2.0 Domestic Mail

### 2.1 Definition of "Domestic"

[Revise the intro of 2.1 to read as follows:]
Domestic mail is mail transmitted within, among, and between the United States of America, its territories and
possessions, Army Post Offices (APOs), Fleet Post Offices (FPOs), Diplomatic Post Offices (DPOs), and the United Nations, NY. For this standard, the term "territories and possessions" comprises the following:

### 2.2 Mail Treated as Domestic

[Revise the first sentence of 2.2 to read as follows:]
Mail originating in the United States of America, its territories and possessions, APOs, FPOs, DPOs, and the United Nations, NY, for delivery in the Freely Associated States, and mail originating in the Freely Associated States for delivery within, among, and between the Freely Associated States and the United States of America, its territories and possessions, APOs, FPOs, DPOs, and the United Nations, NY, is treated as if it were domestic mail.***

We will incorporate these revisions into the online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at http:// pe.usps.com.

## IMM Correction: Minimum Weight for IPA and ISAL Mixed Country Price Groups

The article titled "IMM Revision: Changes to Pricing and Mailing Standards for International Shipping Services" in Postal Bulletin 22378 (12-12-13, pages 17-28 and 49-61) included many revisions that incorporated the mailing standards for the newly introduced shaped-based pricing for International Priority Airmail ${ }^{\circledR}\left(\mathrm{IPA}^{\circledR}\right)$ service and International Surface Air Lift ${ }^{\circledR}$ (ISAL ${ }^{\circledR}$ ) service, which became effective January 26, 2014.

However, in that article and in the edition of Mailing Standards of the United States Postal Service, International Mail Manual ( $\mathrm{IMM}^{\circledR}$ ) published January 26, 2014, the section about eligibility requirements for mixed country containers is inconsistent. Currently, IMM 292.233 and 293.233 state that mixed country containers must contain a minimum of 5 pounds of presort mail; however, IMM 292.471 and 293.471 state that each mixed country price group must contain at least 5 pounds of presorted mail that is separated by shape (letter-size, flat-size, and packagesize items) and prepared in separate containers.

Accordingly, we are revising IMM 292.233 and 293.233 to stipulate that, for price groups 9-14, only an individual price group with a minimum of 5 pounds qualifies for the mixed country price.

In addition, we are revising 292.481 and 293.481 to distinguish the two 5 -pound options when mailers prepare mixed country sacks for price groups 15-19.

Finally, we are revising the titles of IMM 292.483 and 293.484 to correctly indicate that each section concerns optional sack preparation for direct country sacks as well as mixed country sacks.

## Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

2 Conditions for Mailing

Commercial Services

292
International Priority Airmail (IPA) Service
292.2 Eligibility

### 292.23 Minimum Quantity Requirements

### 292.233 Presort Eligibility - ISC Drop Shipment

[Revise the text of 292.233 to read as follows:]
Eligibility for the presort price is as follows:
a. Direct country price. For price groups 1-19, a minimum of 2 pounds for each direct country container.
b. Mixed country price. For price groups 9-14, a minimum of 5 pounds for each price group; for price groups 10-15, a minimum of 5 pounds for each price group prepared under 292.482a, or a minimum of 5 pounds for each sack prepared under 292.482b.
All remaining mail must be prepared and paid at the worldwide nonpresort price.

### 292.4 Mail Preparation



### 292.48 Presort Mailings - Price Groups 15 through 19

### 292.481 General

[Revise the third sentence to read as follows:]
***Each mixed country price group must contain a minimum of 5 pounds when prepared under 292.47, or a minimum of 5 pounds for each sack when sorted under 292.483.***
[Revise the title of 292.483 to read as follows:]
292.483 Direct Country and Mixed Country - Optional Sack Preparation

*     *         *             *                 * 

293
293.2 Eligibility

### 293.23 Minimum Quantity Requirements

### 293.233 Presort Eligibility - ISC Drop Shipment

[Revise the text of 293.233 to read as follows:]
Eligibility for the presort price is as follows:
a. Direct country price. For price groups 1-19, a minimum of 2 pounds for each container.
b. Mixed country price. For price groups 9-14, a minimum of 5 pounds for each price group; for price groups 10-15, a minimum of 5 pounds for each price group when prepared under 293.482a, or a minimum of 5 pounds for each sack when prepared under 293.482b.

All remaining mail must be prepared and paid at the worldwide nonpresort price.

### 293.4 Mail Preparation

293.48 Presort Mailings - Price Groups 15 through 19

### 293.481 General

[Revise the third sentence to read as follows:]
***Each mixed country price group must contain a minimum of 5 pounds when prepared under 293.47, or a minimum of 5 pounds for each sack when sorted under 293.483.***
[Revise the title of 293.483 to read as follows:]

### 293.483 Direct Country and Mixed Country - Optional Sack Preparation

We will incorporate this corrected information into the next update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## Handbooks

## Handbook AS-709 Revision: Local Buying and Purchase Card Policies and Procedures <br> Effective February 20, 2014, the Postal Service ${ }^{\text {TM }}$ has revised Handbook AS-709, Local Buying and Purchase Card Policies and Procedures, as follows: <br> - Lost or stolen purchase cards. <br> Chapter 4, retitled "Payment," discusses the following:

## Chapter 1, retitled "General Policies," addresses the following:

- Local buying policies, such as definitions, local buying authority, roles and responsibilities, unauthorized and limited use of local buying, and items that can be purchased under local buying.
- Purchases from Postal Service employees and their family members.
- Requests for deviations from the local buying policies and procedures.
- Use of the purchase card to pay taxes, fines, and other types of expenses.


## Chapter 2, retitled "The Purchase Card," discusses the following:

- Purchase card program and its structure (including roles and responsibilities).
- Program oversight.
- Types of purchase cards, program controls, and training.


## Chapter 3, retitled "Safeguarding and Documentation," discusses the following:

- Purchase card security.
- Record keeping and documentation.
- Postal Service's local buying payment hierarchy.
- Advance payments.
- Exceeding approved funding.


## Chapter 5, retitled "Cardholder Reconciliation and CCAO Review and Certification Procedures," discusses the following:

- Roles and responsibilities of the cardholder and credit card approving official (CCAO), including the bank provider consolidated invoicing and notification process.
- Reconciliation procedures.

Handbook AS-709 is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click HBKs.
(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)
- Supply Management Infrastructure, Supply Management, 2-20-14


## Handbook F-18 is Now Available

A revision of Handbook F-18, Payroll Journal Guide, is now available online. The payroll journal shows the details of payments, deductions, and adjustments applicable to Postal Service ${ }^{\text {TM }}$ employees each pay period. Use Handbook F-18, Payroll Journal Guide, when reviewing the payroll journal for information about employees' pay and leave status. This issue of Handbook F-18 includes updates made since this directive was last issued in April 2011.

Handbook F-18 is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click HBKs.
(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)


## Publications

## Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective February 20, 2014, Publication 431, Post Office Box Service and Caller Service Fee Groups, is revised to include the following changes.

## Publication 431, Post Office Box Service and Caller Service Fee Groups

[Revise the following entries:]

| ZIP Code | Fee Group | ZIP Code | Fee Group |
| :--- | :--- | :--- | :--- |
| 01084 | 4 | 15637 | 3 |
| 03238 | 5 | 22827 | 4 |
| 04773 | 5 | 48320 | 2 |
| 06787 | 3 | 56448 | 6 |
| 13120 | 2 | 60609 | 34 |
| 15448 | 5 |  |  |
| $* * *$ |  | $*$ |  |

[Delete the following entries:]
ZIP Codes

| 26560 |
| :--- |
| 29132 |
| 38901 |

38901

The online version of Publication 431 is dated July 2010. Publication 431 is currently available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website (http://blue.usps.gov/cpim):

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

1. Go to the WebBATS main menu, and select Reports. The reports page opens.
2. Under the Clients/System column, System category, click Facility Information.
3. View the Fee Group field in the report.

- Retail Services,

Retail Channel Operations, 2-20-14

## Organization Information

## Finance

## Claims Process Updates - Domestic and International

As follow-up to the January 23, 2014, Postal Bulletin (PB 22381) article "Claims Process Updates", we are providing more information and guidance on domestic claims, international inquiries, and claims.

Effective January 26, 2014, the primary responsibility of Post Office ${ }^{\text {TM }}$ employees for the claims process is the inspection of a damaged package. The local Post Office has no responsibility for claim processing or adjudication. See the table "International Inquiries and Claims" below for actions to be performed by customers for international inquiries and claims.

## Post Office Actions

- Recycle all versions of the claim forms PS Form 1000, Domestic or International Claim, and PS Form 2855. Post Offices are no longer required to keep or use these forms. (Note: This is a correction to the January 23, 2014, Postal Bulletin article.)
- Ensure that Poster 122, Timelines for Domestic and International Claims, is displayed in the back office for employees to view. Do not display Poster 122 in the front lobby.
- Notify customers that they should file domestic claims online through http://www.usps.com. Cus-
tomers without Internet access can contact the USPS ${ }^{\circledR}$ toll-free customer support at $800-A S K-U S P S$ (800-275-8777) and request that a domestic claim form be mailed to them.


## Damaged Package Inspection for Domestic and International

Actions required when customers bring their damaged item to the Post Office for damage inspection are as follows:

- The Postal Service employee completes PS Form 3831, Receipt for Article(s) Damaged in Mails.
- Once PS Form 3831 is completed, provide PS Form 3831 to the customer.
- In the back office, the Postal Service employee completes PS Form 2856, Damage Report of Insured Parcel and Contents. PS Form 2856 is an internal USPS form. Do not provide PS Form 2856 to the customer.
- Once PS From 2856 is completed, mail PS Form 2856 and any other claim paperwork to the address on the form. For domestic claims, mail PS 2856 to St. Louis. For international claims, mail PS Form 2856 to the International Research Group in Los Angeles.

| International Inquiries and Claims |  |  |  |
| :---: | :---: | :---: | :---: |
| Reason for Inquiry/ Claim | Origin (Sender) | Destination (Addressee) | Action |
| Package is lost. | Austria or other foreign country, including Canada | United States | U.S. addressee contacts the sender and requests that the sender start an inquiry through his or her foreign post. |
| Package is damaged and/or has missing contents. | Austria or other foreign country, including Canada. | United States | U.S. addressee contacts the sender and requests that the sender start an inquiry through their foreign post. U.S. addressee takes the package (with wrapping/packaging) to the local U.S. Post Office for inspection. |
| Package is lost. | United States | Foreign country, including Canada | U.S. sender must initiate an international inquiry by calling 800-222-1811. |
| Package is damaged and/or has missing contents. | United States | Foreign country, including Canada | U.S. sender must initiate an international inquiry by calling 800-222-1811. U.S. sender must contact the foreign addressee and request that the addressee take the damaged package (with wrapping/packaging) to his or her local Post Office to report the damage. |
| Package is damaged and/or has missing contents. | Article was mailed from the United States to a foreign country, including Canada and article was returned to the sender in the United States. | Foreign country, including Canada | U.S. sender must initiate an international inquiry by calling 800-222-1811. U.S. sender takes the package (with wrapping/packaging) to the local U.S. Post Office for inspection. |

## FAQs

Q. Do customers receive a confirmation after submitting a domestic claim online?
A. Yes, after successfully submitting a claim online (by completing all of the required fields), customers will first see a confirmation page. They can print this confirmation page for their records. Then, within one hour, the customer will also receive an email confirmation with the specific label number in the body of the email.
Q. Who can file a domestic claim?
A. For domestic claims, either the person sending the mailpiece (Mailer) or the person receiving the mailpiece (Addressee) may file a claim for a damaged or missing article (that includes insurance).
Q. What is required to file a claim?
A. To file a domestic claim, the customer must provide general information about the damaged or missing package, including the following:

- Article number (label or tracking number) on the package or label.
- Evidence of insurance.
- Proof of value.
- Evidence of damage.

The customer has the ability to upload JPG or PDF files to Online Claims to provide evidence of insurance and proof of value.
Q. For domestic claims, should the addressee or the sender of the damaged package bring the package to his or her local Post Office?
A. The addressee should retain the damaged package, all contents, wrappings, packaging, etc., until he or she receives a letter from USPS instructing him or her to bring it to the Post Office for inspection. The addressee should not reship the package. Additionally, after the Post Office completes the inspection, the Postal Service should not return the package to the customer; the Post Office must retain the package.
Q. If a claim has been denied, what does the customer need to provide to file an appeal?
A. In the appeal, the customer should explain why the case should be reviewed. Also, the customer should include proof of value and evidence of insurance if not provided previously. Domestic appeals may be
filed online (within 30 days) if the original claim was filed online.
Q. How do customers appeal an international claim that was denied?
A. For a denied claim, customers may appeal a decision by filing a written appeal within 60 days of the date of the original decision to the following address:

## ACCOUNTING SERVICES <br> INTERNATIONAL CLAIM APPEALS <br> PO BOX 80146 <br> ST LOUIS MO 63180-0146

In the appeal, the customer explains why his or her case should be reviewed. Also, make sure that evidence of value, evidence of mailing, and insurance coverage for the article has been submitted.

## Resources

To check on the status of a claim that has previously been filed, the customer should contact the Accounting Help Desk at 866-974-2733, Monday through Friday, 7 AM to 7 PM CST.

## Domestic Claims

- http://www.usps.com/domestic-claims.
- Mailing Standards of the United States Postal Service, Domestic Mail Manual.
- Accounting - Domestic Claims, http:// blue.usps.gov/accounting/domestic.htm.
- For technical assistance with Online Claims, customers should contact the Internet Customer Care Center via phone 800-344-7779 or via email at uspstechsupport@esecurecare.net. Hours are Monday thru Friday: 8:00 AM to 8:30 PM ET, and Saturday: 8:00 AM to 6:00 PM ET.


## International Inquiries and Claims

- http://www.usps.com/international-claims.
- Mailing Standards of the United States Postal Service, International Mail Manual, Accounting - International Claims, http://blue.usps.gov/accounting/ international.htm.
- To file an international inquiry or to check the status of an international inquiry, call 800-222-1811.
- Revenue and Field Accounting, Controller, 2-20-14


## Pull-Out Information

## Fraud

## Withholding of Mail Orders

Withholding of Mail Orders is enforced by Postmasters at the city listed below.

CA, Westminster 92683-7572

## Invalid USPS Corporate Account Numbers

This listing should be provided to Contract Postal Units and used by acceptance clerks in non-POS locations without intranet access to validate a USPS Corporate Account (USPSCA) number online. For all other locations, online USPSCA validation is preferred. The online validation process is outlined in the USPSCA Validation SOP on the Retail webpage. This list supersedes all previous notices,
which must be recycled. Acceptance clerks must not accept Priority Mail Express ${ }^{\top \mathrm{TM}}$ shipments bearing an invalid USPSCA number in the "Payment by Account" or "Agreement Number" section of the label or form.
Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

| 074 | 009169 | 018739 | 090778 | 104179 | 286082 | 336539 | 496097 | 604889 | 608110 | 802638 | 917578 | 958115 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 006181 | 009183 | 019346 | 091202 | 104521 | 292726 | 339059 | 503140 | 605105 | 608166 | 805123 | 920068 | 968530 |
| 006637 | 009224 | 020163 | 091460 | 104533 | 293110 | 340688 | 531307 | 605132 | 608205 | 809022 | 920184 | 970020 |
| 006711 | 009258 | 020388 | 091966 | 104612 | 296468 | 340801 | 531513 | 606005 | 608238 | 809135 | 920202 | 97011 |
| 006772 | 009315 | 022835 | 092310 | 115148 | 299796 | 349031 | 531544 | 606053 | 608424 | 809431 | 921068 | 970188 |
| 006790 | 009369 | 027533 | 092604 | 117252 | 300287 | 350090 | 531698 | 606056 | 608535 | 811010 | 921223 | 970189 |
| 006867 | 009394 | 027627 | 093211 | 117260 | 300602 | 352713 | 531818 | 606062 | 608580 | 826126 | 921454 | 9702 |
| 007010 | 009419 | 028147 | 094015 | 122055 | 300616 | 358058 | 532019 | 606066 | 611219 | 837010 | 921739 | 970390 |
| 007158 | 009550 | 029769 | 095784 | 122422 | 300665 | 361355 | 534001 | 606086 | 617607 | 840606 | 926022 | 970443 |
| 007221 | 009689 | 038582 | 096173 | 142188 | 301057 | 365080 | 537001 | 606106 | 629138 | 841211 | 926023 | 97056 |
| 007242 | 009713 | 041101 | 096312 | 146138 | 301522 | 366067 | 544078 | 606129 | 631103 | 841222 | 926044 | 970591 |
| 007246 | 009830 | 050028 | 097439 | 159049 | 301936 | 372005 | 545001 | 606415 | 631414 | 841241 | 926047 | 970596 |
| 007249 | 009873 | 055069 | 097558 | 170133 | 306110 | 379775 | 551333 | 606566 | 631796 | 841291 | 926257 | 97061 |
| 007254 | 009912 | 060011 | 098032 | 171236 | 311559 | 392719 | 551569 | 606666 | 631965 | 841628 | 926324 | 97111 |
| 007328 | 009961 | 062054 | 098172 | 182001 | 312016 | 432021 | 551841 | 606680 | 641199 | 844205 | 926325 | 972796 |
| 007343 | 009982 | 064053 | 098413 | 191275 | 312473 | 436180 | 551972 | 606710 | 660612 | 847193 | 926383 | 97280 |
| 007364 | 011398 | 064650 | 100058 | 193125 | 314755 | 441328 | 553025 | 606781 | 672012 | 853992 | 926496 | 973329 |
| 007396 | 014035 | 068196 | 100234 | 197008 | 319137 | 441397 | 553137 | 606837 | 681278 | 875003 | 926513 | 981713 |
| 008071 | 014078 | 068411 | 100349 | 200367 | 319153 | 443567 | 553507 | 608849 | 740091 | 891229 | 926595 | 98235 |
| 008136 | 014177 | 070221 | 100441 | 200765 | 321210 | 445022 | 553513 | 606883 | 741202 | 895905 | 926729 | 982402 |
| 008207 | 014298 | 070285 | 100468 | 200821 | 327350 | 450010 | 553830 | 607130 | 744069 | 906372 | 927833 | 98254 |
| 008313 | 014439 | 070988 | 100502 | 208295 | 330007 | 452002 | 554213 | 607138 | 766510 | 907415 | 928856 | 9827 |
| 008324 | 014525 | 071420 | 100576 | 210523 | 330444 | 452311 | 554243 | 607229 | 770472 | 907829 | 930402 | 98303 |
| 008537 | 014898 | 071491 | 100605 | 210539 | 330469 | 454605 | 554357 | 607290 | 782111 | 911038 | 932725 | 98309 |
| 008705 | 014961 | 076016 | 100771 | 210540 | 330624 | 460060 | 554706 | 607346 | 782159 | 912441 | 935002 | 922 |
| 008957 | 015002 | 076212 | 100845 | 220448 | 330961 | 462065 | 554708 | 607361 | 787809 | 914029 | 937500 | 99279 |
| 008962 | 015014 | 076383 | 100852 | 220449 | 331037 | 481288 | 581020 | 607453 | 800306 | 914081 | 937544 | 99581 |
| 009004 | 015375 | 079900 | 100867 | 220765 | 331049 | 481291 | 600009 | 607505 | 801635 | 914368 | 941164 |  |
| 009065 | 015485 | 090104 | 100883 | 232424 | 331613 | 483500 | 600043 | 607531 | 801705 | 914766 | 949146 |  |
| 009110 | 015609 | 090133 | 101799 | 232599 | 333275 | 487279 | 600108 | 607999 | 801725 | 915129 | 950385 |  |
| 009147 | 015627 | 090530 | 102620 | 274040 | 334177 | 488053 | 600784 | 608065 | 802318 | 915669 | 951071 |  |
|  | 018732 | 09068 | 10262 | 28400 | 33586 | 49073 | 6022 | 6081 | 8024 | 91570 | 9518 |  |

[^0]

## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the num-
bers listed appear in the Postal Bulletin. The actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

| 0010200 | to | 0299 |
| :---: | :---: | :---: |
| 0105041932 | to | 99 |
| 0115821889 | to | 1899 |
| 0115882900 | to | 3099 |
| 0124410784 | to | 0799 |
| 0125795675 | to | 5699 |
| 0132896176 | to | 6199 |
| 0136100014 | to | 0099 |
| 0149321000 | to | 1099 |
| 0149720800 | to | 0899 |
| 0153630065 | to | 0099 |
| 0170283200 | to | 3299 |
| 0185695333 | to | 5399 |
| 0189865264 | to | 5299 |
| 0195182814 | to | 2899 |
| 0206985159 | to | 5199 |
| 0208447307 | to | 7399 |
| 0209728948 | to | 8999 |
| 0220219110 | to | 9181 |
| 0220371411 | to | 1499 |
| 0225279201 | to | 9210 |
| 0225291882 | to | 1899 |
| 0236377169 | to | 7199 |
| 0243804100 | to | 4199 |
| 0244966870 | to | 6896 |
| 0250920987 | to | 0999 |
| 0253695535 | to | 5599 |
| 0257291151 | to | 1199 |
| 0257291643 | to | 1799 |
| 0264923180 | to | 3199 |
| 0273610430 | to | 0499 |
| 0273694482 | to | 4495 |
| 0276718762 | to | 8776 |
| 0277879886 | to | 9899 |
| 0279659487 | to | 9499 |
| 0281008069 | to | 8099 |
| 0281911852 | to | 1999 |
| 0288503000 | to | 3199 |
| 0295101500 | to | 1599 |
| 0306870903 | to | 0999 |
| 0307013442 | to | 3499 |
| 0310774507 | to | 4799 |
| 0322957500 | to | 9999 |
| 0343941000 | to | 1099 |
| 0349430400 | to | 0799 |
| 0350354337 | to | 4399 |
| 0373127500 | to | 7599 |
| 0377069578 | to | 9599 |
| 0378053677 | to | 3699 |
| 0379095490 | to | 5499 |
| 0379314660 | to | 4699 |
| 0391456521 | to | 6595 |
| 0400243901 | to | 3999 |
| 0406747100 | to | 7199 |


| 688881 |  |  |
| :---: | :---: | :---: |
| 0412996752 | to | 6799 |
| 0416238889 | to | 8899 |
| 0418036565 | to | 6599 |
| 0431291968 | to | 1997 |
| 0432055922 | to | 5999 |
| 0440873457 | to | 3499 |
| 0440874000 | to | 4099 |
| 0443064200 | to | 4299 |
| 0443064370 | to | 4599 |
| 0455244121 | to | 4298 |
| 0468009870 | to | 9899 |
| 0473524000 | to | 4099 |
| 0483837650 | to | 7659 |
| 0483963647 | to | 3699 |
| 0511420755 | to | 0799 |
| 0517748857 | to | 99 |
| 0517812875 | to | 2885 |
| 0519777010 | to | 7023 |
| 0520587115 | to | 7199 |
| 0544501130 | to | 1167 |
| 0576700563 | to | 0599 |
| 0581873836 | to | 3899 |
| 0585233003 | to | 3099 |
| 0585911153 | to | 1299 |
| 0588953746 | to | 3799 |
| 0599860814 | to | 0899 |
| 0604067650 | to | 7699 |
| 0634918122 | to | 8199 |
| 0639169968 | to | 9999 |
| 0640914500 | to | 4599 |
| 0651700471 | to | 0499 |
| 0652557909 | to | 7999 |
| 0653926345 | to | 6399 |
| 0660992014 | to | 2099 |
| 0666482880 | to | 2899 |
| 0667873639 | to | 3699 |
| 0668457500 | to | 9999 |
| 0670933869 | to | 3899 |
| 0688950334 | to | 0399 |
| 0707244488 | to | 4499 |
| 0708419181 | to | 9199 |
| 0708442546 | to | 2599 |
| 0709161340 | to | 1399 |
| 0710475768 | to | 5799 |
| 0711799800 | to | 9899 |
| 0713863682 | to | 3699 |
| 0715076840 | to | 6899 |
| 0720459641 | to | 9699 |
| 0726758287 | to | 8299 |
| 0737630867 | to | 0876 |
| 0737630878 | to | 0887 |
| 0737630889 | to | 0898 |
| 0776175481 | to | 5499 |


| 328 | to 2399 |
| :---: | :---: |
| 1609012254 | to 2299 |
| 1611036581 | 6599 |
| 1611942857 | to 0899 |
| 1620324447 | 4499 |
| 1632571085 | 1099 |
| 1643592406 | to 2499 |
| 1661011433 | 1499 |
| 1675555201 | 5212 |
| 1675555214 | to 5299 |
| 1696186274 | to 6299 |
| 1736394685 | to 4699 |
| 1742382779 | to 2799 |
| 1742819347 | to 9399 |
| 1752512600 | 0699 |
| 1762817937 | to 7950 |
| 1762817963 | to 7999 |
| 1767316586 | 6599 |
| 1782545000 | to 9999 |
| 1788819900 | to 9999 |
| 1800312089 | to 2098 |
| 1804037723 | to 7741 |
| 1804284580 | to 0599 |
| 1823687544 | to 0599 |
| 1824753229 | to 3258 |
| 1824753904 | to 3933 |
| 1826310031 | to 0099 |
| 1842182760 | to 2799 |
| 1858281474 | to 1499 |
| 1861327583 | to 0599 |
| 1866290589 | to 0599 |
| 1871846177 | to 0199 |
| 1873238200 | to 8299 |
| 1874416080 | to 6099 |
| 1888316774 | to 6799 |
| 1888356370 | to 6399 |
| 1890831064 | to 1099 |
| 1896609583 | to 9599 |
| 1911790377 | to 0399 |
| 1920505762 | to 5781 |
| 1944568600 | to 0699 |
| 1951946881 | to 6899 |
| 1991050778 | to 0799 |
| 1996782968 | to 2999 |
| 2027485133 | to 5199 |
| 2027485245 | to 5299 |
| 2027485300 | to 5399 |
| 2027485400 | to 5499 |
| 2032561240 | to 1299 |
| 2050190174 | to 0199 |
| 2071969900 | to 9999 |
| 2072040700 | to 0799 |
| 2072040800 | to 0899 |
| 514385 | to 3899 |


| 2085564707 |  | 4799 |
| :---: | :---: | :---: |
| 210057403 |  | 4047 |
| 2102210548 |  | 0599 |
| 2143036311 |  | 63 |
| 2143036239 |  | 6258 |
| 2148774251 |  | 4273 |
| 2152523918 |  | 3992 |
| 2272759400 |  | 9999 |
| 2730708059 |  |  |
| 2737757700 |  |  |
| 3020000000 |  |  |
| 3497462056 |  | 2099 |
| 35 |  |  |
| 3600111690 |  | 1699 |
| 3601686008 |  | 6099 |
| 3601738800 |  | 889 |
| 3603242326 |  | 2 |
| 3628613064 |  | 3099 |
| 37 |  | 2199 |
| 37 |  | 2699 |
| 3751694400 |  | 4599 |
| 3758293400 | O | 3499 |
| 3758519100 |  | 9199 |
| 3761960911 |  | 099 |
| 78085 3679 |  | 3699 |
| 3511 | to | 1099 |
| 979 843100 |  |  |
| 3800939600 |  | 9699 |
| 3801651165 |  |  |
| 3813254500 |  |  |
| 3816042510 |  | 2699 |
| 3816459525 |  | 9599 |
| 3 | to |  |
| 383892 | to |  |
| 3838921382 | to | 1399 |
| 3849253641 | to | 365 |
| 3855682331 |  | 239 |
| 3855997554 |  | 7575 |
| 3857742024 |  | 2099 |
| 6241412 | to |  |
| 386883 | to | 8999 |
| 3873145574 | to | 5599 |
| 3878376300 | to | 639 |
| 3888280656 |  |  |
| 3896962400 |  |  |
| 3898463104 | to |  |
| 3898463145 | to | 3195 |
| 3898879 | to |  |
| 3898879234 |  |  |
| 3900013182 | to |  |
| 3900013500 | to | 3699 |
| 3905455974 | to |  |
| 3911046146 | to | 6199 |
| 3915741466 | to | 1499 |
| 3917833020 | to | 3599 |
| 3917926100 | to |  |
| 3926682956 | to | 2999 |
| 3928548500 | to | 8899 |
| 3935847566 | to | 699 |
| 3936500074 | to | 0099 |
| 3938388316 | to | 849 |
| 3938936007 | to | 609 |
| 3941266907 | to | 699 |
| 3941890405 | to | 05 |


| 3948223243 | to 3278 |
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| 9230327000 | to | 7399 |
| 9230453630 | to 3699 |  |
| 9234843600 | to 3699 |  |
| 9234939403 | to 9599 |  |
| 9234939681 | to 9699 |  |
| 9236044424 | to 4499 |  |
| 9238107800 | to 8299 |  |
| 9242521200 | to 1299 |  |


| 9242521400 | to 1499 | 9311561600 | to 1625 |  |
| :--- | :--- | :--- | :--- | :--- |
| 9245330711 | to 0799 | 9311561671 | to 1699 |  |
| 9245332343 | to | 2399 | 9325066400 | to |
| 924539 |  |  |  |  |
| 9246851957 | to | 1999 | 9327321796 | to 1799 |
| 9249466300 | to | 6699 | 9328279026 | to |
| 925999 |  |  |  |  |
| 9253335900 | to | 6099 | 9330606160 | to |
| 9253362300 | to | 2399 | 9333872541 | to 2561 |
| 9264325907 | to | 5999 | 9337603609 | to |
| 9264363600 | to | 3699 | 9338940928 | to |
| 92999 |  |  |  |  |
| 9277656257 | to | 6299 | 9340182729 | to |
| 9281978100 | to 8199 | 9341800300 | to 0399 |  |
| 9281978283 | to 8299 | 9342363954 | to 3999 |  |
| 9288562059 | to 2068 | 9346228717 | to 8999 |  |
| 9302191722 | to 1799 | 9352160312 | to 0399 |  |
| 9303357810 | to 7819 | 9358432202 | to 2247 |  |
| 9310979259 | to 9299 | 9360248889 | to 8899 |  |
| 9311561502 | to 1579 | 9363394455 | to 4499 |  |$|$

## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy all interim notices when the numbers listed appear in the Postal Bulletin. The new money
order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders 104151601 to 692600 000. Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A 0B1. Check for altered dollar amounts by holding money orders to the light.

| 719869731 | to | 9760 | 728702338 | to | 2400 | 734950111 | to | 0170 | 742408771 | to | 8830 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 720227871 | to | 7930 | 728915371 | to | 5850 | 735120331 | to | 0840 | 742512120 | to | 2150 |
| 720227949 | to | 7960 | 728953141 | to | 3410 | 735283008 | to | 3020 | 742684849 | to | 4890 |
| 720368543 | to | 8570 | 728954280 | to | 4310 | 735293131 | to | 3220 | 742839553 | to | 9630 |
| 720392151 | to | 2570 | 729169081 | to | 9140 | 735635010 | to | 5040 | 742913668 | to | 3700 |
| 720556491 | to | 6640 | 729363841 | to | 3870 | 735783961 | to | 3990 | 742917287 | to | 7296 |
| 720558621 | to | 8650 | 729682891 | to | 3190 | 735803401 | to | 3430 | 742921891 | to | 1980 |
| 720575361 | to | 5570 | 729838940 | to | 9070 | 736005420 | to | 5440 | 742983631 | to | 3810 |
| 720590152 | to | 0179 | 729839101 | to | 9130 | 736366021 | to | 6110 | 743020021 | to | 0170 |
| 721638331 | to | 9170 | 730077683 | to | 7840 | 736624456 | to | 4500 | 743206491 | to | 6500 |
| 721815391 | to | 5420 | 730109847 | to | 9880 | 736670851 | to | 1060 | 743235992 | to | 6050 |
| 721969713 | to | 9740 | 730373761 | to | 3850 | 736767061 | to | 7090 | 743940631 | to | 0900 |
| 722072137 | to | 2160 | 730501951 | to | 2130 | 736767093 | to | 7120 | 743978011 | to | 8070 |
| 722378265 | to | 8280 | 730519379 | to | 9470 | 736982191 | to | 2370 | 744234751 | to | 4780 |
| 722413990 | to | 4004 | 730569278 | to | 9360 | 736982551 | to | 2730 | 744499591 | to | 9680 |
| 722764948 | to | 4980 | 730711711 | to | 1740 | 737110141 | to | 0170 | 744626901 | to | 6910 |
| 722825840 | to | 5889 | 730722991 | to | 3230 | 737185501 | to | 5710 | 745388794 | to | 8910 |
| 723153841 | to | 3850 | 730845970 | to | 5990 | 737317321 | to | 7350 | 746446806 | to | 6820 |
| 723237616 | to | 7630 | 730888291 | to | 8320 | 737517781 | to | 7840 | 746818351 | to | 8410 |
| 723331081 | to | 1110 | 730927591 | to | 7680 | 737628181 | to | 8210 | 747245266 | to | 5280 |
| 723496443 | to | 6470 | 731307914 | to | 7930 | 737634258 | to | 4270 | 747364813 | to | 4830 |
| 723967291 | to | 7320 | 731402431 | to | 2460 | 738361971 | to | 1980 | 747501434 | to | 1450 |
| 724655196 | to | 5340 | 731407232 | to | 7320 | 738447601 | to | 7660 | 747739891 | to | 0070 |
| 724711441 | to | 1500 | 731588301 | to | 8340 | 738648355 | to | 8450 | 748148649 | to | 8760 |
| 724711538 | to | 1560 | 731767273 | to | 7320 | 738849811 | to | 9900 | 748259960 | to | 9970 |
| 724793221 | to | 3250 | 731781061 | to | 1120 | 738892270 | to | 2290 | 748565162 | to | 5280 |
| 724908109 | to | 8120 | 731837821 | to | 7910 | 738997259 | to | 7380 | 748874988 | to | 5030 |
| 724937461 | to | 7670 | 731841377 | to | 1450 | 739161451 | to | 1540 | 749137381 | to | 7410 |
| 725163118 | to | 3151 | 732018481 | to | 8600 | 739219381 | to | 9440 | 749190192 | to | 0210 |
| 725202735 | to | 2750 | 732067972 | to | 8370 | 739740151 | to | 0180 | 749685421 | to | 5450 |
| 725398591 | to | 8800 | 732188649 | to | 8670 | 739793491 | to | 3520 | 749846791 | to | 6850 |
| 725464591 | to | 4920 | 732193460 | to | 3470 | 739793527 | to | 3550 | 749993131 | to | 3580 |
| 725475321 | to | 5330 | 732201241 | to | 1390 | 739942621 | to | 2650 | 750071587 | to | 1610 |
| 725711057 | to | 1070 | 732220431 | to | 0440 | 739999231 | to | 9320 | 750408167 | to | 8183 |
| 725738581 | to | 8730 | 732355201 | to | 5380 | 740011517 | to | 1530 | 750438421 | to | 8501 |
| 725981311 | to | 1430 | 732472320 | to | 2560 | 740030701 | to | 0970 | 750743911 | to | 4030 |
| 725987835 | to | 7880 | 732541605 | to | 1620 | 740261740 | to | 1820 | 750779118 | to | 9400 |
| 726060811 | to | 0900 | 732572221 | to | 2490 | 740265811 | to | 6290 | 750910981 | to | 1010 |
| 726391970 | to | 2520 | 732586479 | to | 6710 | 740299111 | to | 9170 | 750960841 | to | 0900 |
| 726484771 | to | 4800 | 732994037 | to | 4080 | 740299231 | to | 9260 | 751296211 | to | 6240 |
| 726493351 | to | 5300 | 733163449 | to | 3460 | 740329266 | to | 9320 | 751539121 | to | 9180 |
| 726504031 | to | 4063 | 733297171 | to | 7290 | 740889081 | to | 9090 | 751541311 | to | 1790 |
| 726504070 | to | 4090 | 733446631 | to | 7110 | 741010421 | to | 0530 | 751757641 | to | 7700 |
| 726504331 | to | 4390 | 733474665 | to | 4770 | 741113041 | to | 3370 | 751936951 | to | 7010 |
| 726563701 | to | 4060 | 733704482 | to | 4570 | 741373891 | to | 4340 | 751951861 | to | 1890 |
| 726599371 | to | 9460 | 733751041 | to | 1130 | 741452369 | to | 2490 | 751999021 | to | 9110 |
| 726626356 | to | 6370 | 734009101 | to | 9130 | 741492991 | to | 3140 | 752139516 | to | 9570 |
| 727182271 | to | 2510 | 734290759 | to | 0770 | 741553460 | to | 3470 | 752182892 | to | 2950 |
| 727416181 | to | 6240 | 734389273 | to | 9290 | 741764431 | to | 4520 | 752206861 | to | 7100 |
| 727481431 | to | 1460 | 734440031 | to | 0111 | 742178834 | to | 8880 | 752295241 | to | 5600 |
| 727749241 | to | 9780 | 734797201 | to | 7320 | 742325500 | to | 5520 | 752731351 | to | 1410 |
| 728382331 | to | 2480 | 734939611 | to | 9640 | 742325668 | to | 5700 | 752767441 | to | 7470 |


| 753008941 | to | 9030 | 763155160 | to | 5180 | 773231311 | to | 1340 | 800872741 | to | 2830 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 753194311 | to | 4370 | 763178631 | to | 8660 | 773348739 | to | 8940 | 801349801 | to | 9830 |
| 753620378 | to | 0400 | 763506001 | to | 6060 | 773348739 | to | 8940 | 801676681 | to | 7100 |
| 754013917 | to | 3940 | 763522141 | to | 2470 | 773575891 | to | 5950 | 802967821 | to | 7940 |
| 754161061 | to | 1120 | 763717694 | to | 7800 | 773852971 | to | 3030 | 803217601 | to | 7780 |
| 754358445 | to | 8610 | 763826461 | to | 6520 | 775373449 | to | 3460 | 803729731 | to | 9850 |
| 754410451 | to | 0660 | 763900460 | to | 0471 | 789257191 | to | 7250 | 803747402 | to | 7520 |
| 754438393 | to | 8410 | 763900479 | to | 0530 | 790448020 | to | 8460 | 804138181 | to | 8420 |
| 754493109 | to | 3130 | 763917271 | to | 7750 | 790597485 | to | 7530 | 804428224 | to | 8250 |
| 754664182 | to | 4220 | 764125801 | to | 5860 | 790911883 | to | 1900 | 804682411 | to | 2710 |
| 754816377 | to | 6470 | 764284525 | to | 4560 | 791057441 | to | 7550 | 805272525 | to | 2540 |
| 755487421 | to | 7600 | 764526241 | to | 6330 | 791239081 | to | 9290 | 805523445 | to | 3460 |
| 755592901 | to | 3140 | 764601421 | to | 1600 | 791374483 | to | 4500 | 805745704 | to | 5730 |
| 755790020 | to | 0030 | 764650231 | to | 0470 | 791387971 | to | 8030 | 806452907 | to | 2980 |
| 755791730 | to | 1800 | 764984371 | to | 4850 | 791447521 | to | 7850 | 806744781 | to | 4850 |
| 755926951 | to | 7070 | 765003667 | to | 3680 | 791451151 | to | 1240 | 806982181 | to | 2300 |
| 755934332 | to | 4510 | 765042517 | to | 2540 | 791500009 | to | 0470 | 807764791 | to | 4910 |
| 755957701 | to | 8000 | 765194728 | to | 4970 | 791771431 | to | 1490 | 808089931 | to | 9960 |
| 755962981 | to | 3280 | 765387365 | to | 7450 | 792004293 | to | 4320 | 808656423 | to | 6450 |
| 756035371 | to | 5490 | 765541801 | to | 2100 | 792018379 | to | 8420 | 808753771 | to | 3800 |
| 756301257 | to | 1290 | 765638461 | to | 8970 | 792070621 | to | 0740 | 809189001 | to | 9010 |
| 756371565 | to | 1580 | 765647101 | to | 7190 | 792145211 | to | 5230 | 809886879 | to | 6930 |
| 756876031 | to | 6120 | 765813781 | to | 4029 | 792391381 | to | 1620 | 809890489 | to | 0500 |
| 756876151 | to | 6240 | 765879314 | to | 9390 | 792452779 | to | 2790 | 810323734 | to | 3760 |
| 756970129 | to | 0140 | 765954001 | to | 4030 | 792772728 | to | 2770 | 810367116 | to | 7140 |
| 757059613 | to | 9630 | 766120286 | to | 0320 | 792903511 | to | 3990 | 810526351 | to | 6500 |
| 757078540 | to | 8560 | 766125716 | to | 5750 | 793282518 | to | 2533 | 810806911 | to | 6940 |
| 757086209 | to | 6240 | 766158824 | to | 8840 | 794041831 | to | 2040 | 810807211 | to | 7240 |
| 757240591 | to | 0650 | 766388433 | to | 8460 | 794397709 | to | 7780 | 811423021 | to | 3110 |
| 757277371 | to | 7700 | 766509421 | to | 9660 | 794581741 | to | 2040 | 811517221 | to | 7239 |
| 757291591 | to | 2730 | 766572901 | to | 3020 | 794592122 | to | 2150 | 811721101 | to | 1130 |
| 757964251 | to | 4280 | 766748500 | to | 8521 | 795032251 | to | 2340 | 812025721 | to | 5900 |
| 758067001 | to | 7090 | 767024341 | to | 4370 | 795796291 | to | 6350 | 812093073 | to | 3130 |
| 758105221 | to | 5250 | 767326471 | to | 6590 | 796070139 | to | 0160 | 812100821 | to | 0840 |
| 758324941 | to | 5000 | 767332561 | to | 2950 | 796143151 | to | 3630 | 812465251 | to | 5610 |
| 758593628 | to | 3650 | 768009841 | to | 9960 | 796159725 | to | 9740 | 812918341 | to | 8670 |
| 758709038 | to | 9060 | 768011489 | to | 1520 | 796169306 | to | 9340 | 812918701 | to | 8760 |
| 758744101 | to | 4160 | 768177980 | to | 7990 | 796373406 | to | 3430 | 813050491 | to | 0520 |
| 758850883 | to | 0900 | 768391081 | to | 1170 | 796602961 | to | 3050 | 813073171 | to | 3200 |
| 758860951 | to | 1550 | 768661569 | to | 1650 | 796708441 | to | 8500 | 813398476 | to | 8550 |
| 759152851 | to | 2880 | 769000051 | to | 0080 | 796886281 | to | 6430 | 813713971 | to | 4000 |
| 759740941 | to | 1090 | 769050841 | to | 0900 | 796901701 | to | 2000 | 813858121 | to | 8150 |
| 760004596 | to | 4610 | 769159081 | to | 9178 | 796975466 | to | 5590 | 814789330 | to | 9349 |
| 760118191 | to | 8250 | 769737496 | to | 7510 | 797272917 | to | 2950 | 814984656 | to | 4680 |
| 760155001 | to | 5090 | 769778491 | to | 8730 | 797519441 | to | 9460 | 815016020 | to | 6030 |
| 760378002 | to | 8020 | 769827331 | to | 7450 | 797519731 | to | 0240 | 815199410 | to | 9420 |
| 760692722 | to | 2749 | 770216071 | to | 6100 | 797535181 | to | 5330 | 815240491 | to | 0520 |
| 761055460 | to | 5480 | 770723281 | to | 3400 | 797646151 | to | 6180 | 815755591 | to | 5620 |
| 761169781 | to | 9810 | 770790451 | to | 0480 | 798040053 | to | 0080 | 815755622 | to | 5650 |
| 761504941 | to | 5120 | 770915150 | to | 5490 | 798055813 | to | 5830 | 815806381 | to | 6680 |
| 761516836 | to | 6910 | 771455551 | to | 5610 | 798055891 | to | 5950 | 816126834 | to | 6870 |
| 761613588 | to | 3600 | 771609661 | to | 9690 | 798326371 | to | 6520 | 816156721 | to | 6780 |
| 761688631 | to | 8690 | 771932551 | to | 2580 | 798339167 | to | 9210 | 816580903 | to | 0920 |
| 761805199 | to | 5240 | 772057224 | to | 7440 | 798562411 | to | 2440 | 816945571 | to | 5600 |
| 761826106 | to | 6120 | 772162660 | to | 3070 | 798632461 | to | 2490 | 817253011 | to | 3280 |
| 761881171 | to | 1560 | 772718615 | to | 8640 | 798807151 | to | 7510 | 817763881 | to | 4060 |
| 761975641 | to | 5670 | 772940140 | to | 0160 | 798944761 | to | 5030 | 818330562 | to | 0610 |
| 761975886 | to | 5895 | 772970886 | to | 0940 | 799118616 | to | 8640 | 818459641 | to | 9670 |
| 762304144 | to | 4170 | 773009419 | to | 9430 | 799133191 | to | 3220 | 818926273 | to | 6320 |
| 762324931 | to | 4960 | 773112031 | to | 2060 | 799177626 | to | 7650 | 818950351 | to | 0380 |
| 762439261 | to | 9290 | 773125387 | to | 5410 | 799854751 | to | 5200 | 818962492 | to | 2530 |
| 762524158 | to | 4220 | 773179320 | to | 9410 | 800044320 | to | 4410 | 819032341 | to | 2730 |
| 762584872 | to | 4970 | 773202989 | to | 3140 | 800211901 | to | 2440 | 819127054 | to | 7080 |
| 762593431 | to | 3460 | 773208991 | to | 9290 | 800427530 | to | 7540 | 819278540 | to | 8670 |


| 819544681 | to | 4740 | 822900991 | to | 1020 | 826582951 | to | 3430 | 828732331 | to | 2390 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 819928441 | to | 8650 | 822925951 | to | 6100 | 826720201 | to | 0230 | 828807781 | to | 7840 |
| 820034406 | to | 4430 | 823284931 | to | 4990 | 827005671 | to | 5830 | 828830952 | to | 0963 |
| 820070761 | to | 1540 | 823293031 | to | 3210 | 827287861 | to | 7950 | 828939781 | to | 0050 |
| 820191342 | to | 1360 | 823556011 | to | 6100 | 827291502 | to | 1520 | 829002721 | to | 2870 |
| 820274856 | to | 4880 | 824078341 | to | 8370 | 827575381 | to | 5470 | 829005301 | to | 5540 |
| 820600171 | to | 0230 | 824156325 | to | 6340 | 827609085 | to | 9100 | 829080241 | to | 0330 |
| 821172241 | to | 2360 | 824511252 | to | 1270 | 827619811 | to | 9840 | 829160986 | to | 1000 |
| 821229661 | to | 9720 | 824588281 | to | 8370 | 827883511 | to | 3600 | 829176841 | to | 6930 |
| 821229743 | to | 9780 | 825140397 | to | 0460 | 828160441 | to | 0530 | 829471561 | to | 1590 |
| 821903731 | to | 3910 | 825409651 | to | 9680 | 828376201 | to | 6260 | 829561065 | to | 1080 |
| 821927841 | to | 7850 | 825472171 | to | 2200 | 828441602 | to | 1630 | 829566481 | to | 6510 |
| 822505801 | to | 5830 | 826042898 | to | 2920 | 828539316 | to | 9340 | 829569931 | to | 9960 |
| 822703442 | to | 3470 | 826226644 | to | 6670 | 828539341 | to | 9370 |  |  |  |

## Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service ${ }^{\text {TM }}$ money order:

1. Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
2. Check that the proper security features are present:

- When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
- When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
- There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.
These appear in Postal Service Notice 299, U.S. Postal Money Order Reference Card, or online at https:// www.usps.com/shop/accepting-money-orders.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. Destroy all interim notices when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | :--- |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |
| $686,619,887$ |  |

- Criminal Investigations Group, Postal Inspection Service, 2-20-14


## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a tollfree number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Criminal Investigations Group, Postal Inspection Service, 2-20-14


## Other Information

## Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP Codes ${ }^{\text {TM }}$ through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and which conditions of mailing apply. Inquiries may be sent to the Military Postal Service Agency at $h t t p s: / / a m p s . m p s a . m i l / j y 2 / f r m . h t m$.

The entries under "Changes" appear in bold in the APO/ FPO/DPO table starting below.

## Changes

| APO/FPO/DPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| FPO AA 34094 | Open | $02 / 20 / 2014$ | A1-A2-B-F-F1-R-R1-V |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO/DPO Table

| $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \\ & \hline \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{array}{\|l} \text { APO/ } \\ \text { FPO/ } \\ \text { DPO } \\ \hline \end{array}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09002 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & U \end{aligned}$ | 09054 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & U \end{aligned}$ | 09131 | ```A1-A2-B-C-D-E-H-M-R- U``` | 09261 | $\begin{aligned} & \text { A1-A2-B-C-D-E-F1-H- } \\ & \text { M-R-U-V } \end{aligned}$ |
| 09003 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-P- } \\ & \text { R-U } \end{aligned}$ | 09055 | A1-A2-B-C-D-E-F-H-M-R-R1-U-V | 09136 | $\begin{aligned} & \text { A1-A2-B-C-D-E-F1-H- } \\ & \text { M-P-R } \end{aligned}$ | 09263 | A1-A2-B-C-D-E-H-M-R- U |
| 09004 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09059 | ```A1-A2-B-C-D-E-H-M-R- U``` | 09138 | A1-A2-B-C-D-H-M-R-U A1-A2-B-C-D-E-H-M-R- | 09264 | ```A1-A2-B-C-D-E-H-M-R- U``` |
| 09005 | ```A1-A2-B-C-D-E-H-M-P- R-U``` | 09060 | $\begin{aligned} & \text { A1-A2-B-C-D-E-F1-H- } \\ & \text { M-R-U } \end{aligned}$ | 09140 | U A1-A2-B-C-D-E-H-M-R- | 09265 | A1-A2-B-C-D-F-F1-H-L- <br> M-N-R-T-U |
| 09006 |  | 09067 | ```A1-A2-B-C-D-E-H-M-R- U``` | 09142 | U A1-A2-B-C-D-E-H-M-R- | 09301 | A-A1-A2-B-C1-E2-F- <br> H1-I-M-N-R-R1-V-Z-Z1 |
| 09009 | ```A1-A2-B-C-D-E-H-M-R- U``` | 09068 | A1-A2-B-C-D-E-H-U-Z1 | 09143 | U1-A2-B-C-D-E-H-M-R- | 09302 | $\begin{aligned} & \text { A-A1-A2-B-C1-F-F1-H- } \\ & \text { M-N-V-Z-Z1 } \end{aligned}$ |
| 09011 09012 | A1-A2-B-C-D-E-H-M-R- $U$ A1-A2-B-C-D-E-H-M-R- | 09075 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09154 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09304 | A-A1-A2-C-C1-D-E2-F-F1-H1-J-K-L-M-N-R-R1-T-V-Z1 |
| 09013 | U | 09079 | A1-A2-B-C-D-E-H-M-R- U | 09172 | A1-A2-B-C-D-E-H-M-R- U | 09306 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F-F1- } \\ & \text { H1-R-R1-U2-V-Z1 } \end{aligned}$ |
|  | M-R-U-Z1 | 09090 | A1-A2-B-C-D-E-H-M-P- | 09173 | A1-A2-B-C-D-E-H-M-R- | 09307 | A1-A2-B-N-V-Z1 |
| 09014 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & U \end{aligned}$ | 09094 | R-U | 09177 | U1-A2-B-C-D-E-H-M-R- | 09309 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-N-R-V-Z1 } \end{aligned}$ |
| 09020 | $\begin{aligned} & \mathrm{A} 1-\mathrm{A} 2-\mathrm{B}-\mathrm{C}-\mathrm{D}-\mathrm{E}-\mathrm{H}-\mathrm{M}-\mathrm{R}- \\ & \mathrm{U} \end{aligned}$ | 09095 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & U \end{aligned}$ | 09180 | U1-A2-B-C-D-H-M-R-U | 09310 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ |
| 09021 | ```A1-A2-B-C-D-E-H-M-R- U``` | 09096 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09186 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09315 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F-N- } \\ & \text { R-R1-V-Z1 } \end{aligned}$ |
| 09028 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | $\begin{aligned} & 09103 \\ & 09104 \end{aligned}$ | A1-A2-B-C-D-E-H-U <br> A1-A2-B-C-D-H-M-R-U | 09211 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-P- } \\ & \text { R-U } \end{aligned}$ | 09320 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ |
| 09033 | $\qquad$ | 09107 | A1-A2-B-C-D-E-H-M-R- U | 09213 | A1-A2-B-C-D-F-F1-H-L-M-N-R-U | 09321 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-N-R-R1-V-Z1 } \end{aligned}$ |
| 09034 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09112 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09214 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09328 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-R-R1-V-Z1 } \end{aligned}$ |
| 09038 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09114 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09226 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & U \end{aligned}$ | 09330 | A-A1-A2-B-C1-E2-F-F1-H1-M-R-R1-V-Z1 |
| 09046 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09123 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & U \end{aligned}$ | 09227 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09337 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F-F1- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ |
| 09049 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09126 | A1-A2-B-C-D-H-M-P-R | 09245 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09340 | $\begin{aligned} & \text { A-A1-A2-B-C1-F-H-N- } \\ & \text { R-V } \end{aligned}$ |
| 09053 | $\begin{aligned} & \mathrm{A} 1-\mathrm{A} 2-\mathrm{B}-\mathrm{C}-\mathrm{D}-\mathrm{E}-\mathrm{H}-\mathrm{M}-\mathrm{R}- \\ & \mathrm{U} \end{aligned}$ | 09128 | U | 09250 | $\begin{aligned} & \text { A1-A2-B-C-D-E-H-M-R- } \\ & \mathrm{U} \end{aligned}$ | 09343 | $\begin{aligned} & \text { A-A1-A2-B-C1-F-M-N- } \\ & \text { V-Z1 } \end{aligned}$ |


| APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions |  | See Restrictions |
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| 09347 | A-A1-A2-B-C1- | 09506 | A1-A2-B-V | 09618 | A1-A2-B-C-F-U | 09727 | A-A1-A2-B-B2-C-C1-D- |
|  | H1-M-R-R1-V-Z1 | 095 | A1-A2-B-V | 096 | U |  | F1-J-L-M-N-R-R |
| 09352 | A-A1-A2-B-C1-E2-F- | 09510 | A | 0962 | A1-A2-B-C-F-U |  | V-Z1 |
|  | H1-M-R-R1-V-Z1 |  | H1-M-R-R1-V-Z1 | 0 |  | 09728 | A-A1-A2-B-B2-C-C1-F- |
| 09353 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2 } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09513 | A1-A2-B-F-F1-R-R1-V | 09623 | 2- | 09729 | F1-J-L-N-R-R1-T-V-Z1 |
| 0 |  | 09 | -V | 0962 | A1-A2-B-C-F-N-U | 09729 | $1-\mathrm{A}$ |
|  | H1-M-R-R1-V-Z1 | 0952 | A1-A2-B-F-F1-R-R1-V | 09625 | A2-B-C-F-U | 09730 |  |
| 09355 | A-A1-A2-B-C1-E2-F- | 09 | A1-A2-B-V | 09626 | A1-A2-B-C-F-U |  | J-L-M-N-R-R1-T-V-Z1 |
| 0935 | H1-M-R-R1-V-Z1 | 0952 | -A2-B-F-F1-R-R1-V | 0962 | A1-A2-B-C-F-U | 09731 | A2-B-B2-C-C1-F-F1- |
| 09356 | A-A1-A2-B-C1-E2-F- | 095 | A1-A2-B-F-F1-R-R1-V | 09630 | A1-A2-B-C-F-U-V |  | L-M-N-R-R1-T-V-Z1 |
|  | H1-M-R-R1-V-Z1 | 0953 | A1-A2-B-F-F1-R-R1-V | 0963 | A1-A2-B-C-F-U | 09732 | A1-A2-B-N-V-Z1 |
| 09357 | A-A1-A2-B-C1-E2 | 095 | A1-A2-B-F-F1-R-R1-V | 09633 | A1-A2-B-B2-C-D-F-F1- | 09733 | A1-A2-B-N-V |
|  | H1-M-R-R1-V-Z1 | 0955 | A1-A2-B-F-F1-R-R1-V |  | M-R-U-U1-U2-U3-V-Z1 | 09734 | - |
| 09360 | A1-A2-B-V | 0955 | -R1-V | 09636 | A1-A2-B-C-F-U |  | -L-M-N-R-R1-T-V-Z1 |
| 09363 | A | 0956 | A1-A2-B-F-F1-R-R1-V | 0964 | A1-A2-B-M-N-R-U | 09735 | 1-A2-B-N-V-Z1 |
|  | $\mathrm{H} 1-\mathrm{M}$ | 095 | B-F-F1-R-R1-V | 09643 | A | 09736 | - |
| 09364 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ | 0956 | A1-A2-B-F-F1-R-R1-V | 096 | A1-A2-B-C-F-F1-U |  | -F1-J-L-M-N-R-R1-T- |
|  |  | 095 | -A2-B-F-F1-R-R1-V | 09 | - |  |  |
|  | H1-M-N-R-V-Z1 | 09 | A1-A2-B-V | 0 | A1-A2-B-N-U-V-Z1 |  | -N-R-F |
| 09366 | H1-N-R-Z1 | 0956 | B-F-F1-R-R1-V | 0964 | 1-A2-B-N-U-Z1 |  | W-Y-Z-Z1 |
|  | H1-M-R-R1-V-Z1 | 095 | A1-A2-B-F-F1-R-R1-V | 09701 | A-A1-A2-B-B2-C-C1-D- | 09738 | D- |
| 09367 | A-A1-A2-B-B2-C1-E2-F- H1-M-N-R-R1-V-Z1 | 0957 | A1-A2-B-F-F1-R-R1-V |  | $-\mathrm{Z1}$ |  | -F1-J-L-M-N-R-R1- <br> Z1 |
| 09368 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-N-R-V-Z1 } \end{aligned}$ | 0957 | A | 09702 | A1-A2-B-C-C1-F1-M-R-R1-U | 09739 | $\begin{aligned} & \text {-A1-A2-B-B2-C-C1-D- } \\ & \text {-F1-J-L-M-N-R-R1-T- } \end{aligned}$ |
| 09369 | - |  |  | 09703 | -A2-B-C |  | -Z1 |
|  | H1-M-R-R1-V |  |  | 0970 | C-O-V-V | 09741 |  |
| 09370 |  | 0957 | 1-R-P | 0970 | -A2-B-U |  | $\begin{aligned} & \text { 11-J-L-M-N-R-R1-T-1 } \\ & \text { V-Y-Z1 } \end{aligned}$ |
| 09372 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-R-R1-V } \end{aligned}$ | 0958 | -F1-R-R1-V | 09707 | $\begin{aligned} & \text { 1-A2-B-C-F1-J-L-M-N- } \\ & \text { T-U-V } \end{aligned}$ | 09742 | A1-A2-B-B2-F-F1-J-M-N-R-T-V-Z1 |
| 09373 | A | 0958 | 1- | 0970 | 1-A2- | 09743 | -A1-A2-B-F-H-N-Q-V--71 |
|  | H1-M-R-R1-V | 09587 | F-F1-R-R1-V | 09 | C1-F1-L-M |  |  |
| 09382 | A-A1-A2-B-C1-E2-F- | 0958 | A1-A2-B-V |  | R-R1-T-U-V | 09744 | $\begin{aligned} & \text {-A2-B-B2-C-C1-F-F1- } \\ & \text {-L-M-N-R-R1-T-V-Z1 } \end{aligned}$ |
|  |  | 09589 | - | 0 | -A2-B-F1-N-R-Z1 |  |  |
| 09383 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ | 0959 | A1-A2-B-V | 0971 | A1-A2-B-F-H-N-U-V- |  | $-\mathrm{R1}-\mathrm{V}-\mathrm{Z1}$ |
| 09397 | A-A1-A2-B-C1-E2-F-F1- |  |  |  |  | 09747 | 1-A2-B-F-J-N-U-V-Z1 |
|  | H1-M-N-R-R1-T-V-Z-Z1 | 09 |  | 0971 | -A2-B-C-C1-F1-M-R- | 09748 | -A1-A2-B-B2-C-C1-D- |
| 09403 | A1-A2-B-C-C1-M-R-U | $09$ |  | 097 | R1-U |  | $\begin{aligned} & \text { F-F1 } \\ & \text { V-Z1 } \end{aligned}$ |
| 09421 | A1-A2-B-C-C1-M-R-U | 0959 | -A2-B-F-F1-R-R1-V | 09715 | 2-B-F1-L-M-N-R-T- | 09749 | -A1-A2-B-F-H-N-U-V- |
| 09447 | A1-A2-B-C-C1-R-U-V | 09602 | -R1-V |  |  | 0 | Z1 |
| 09454 | A1-A2-B-C-C1-M-R-U-V | 0 |  | 09716 | A2-B-C-F-F1-L-M- | 09750 | -A2-B-B2-C-C1-F-F1- |
| 09459 | A1-A2-B-C-C1-M-R-U | 0960 | -A2-B-C-F-F1-R-U-V |  | R-V |  | J-L-M-N-R-R1-T-V-Z1 |
| 09461 | A1-A2-B-C-C1-M-P-R-U | 0960 | A1-A2-B-C-F-F1-P-R-U- | 09717 | A-A1-A2-B-M-R-V | 09751 | A1-A2-B-C-D-E-H-M-R- |
| 09463 | A1-A2-B-C-C1-R-U |  |  | 09718 | 1-L-M-N- |  | U |
| 09464 | A1-A2-B-C-C1-R-U | 0960 | 2-B-C-D-H-M-R-U- |  | T-U-V | 09752 | A1-A2-B-C-D-H-U |
| 09468 | A1-A2-B-C-C1-M-R-U |  | $\checkmark$ | 0971 | 1-A2-B-C-D-M-R-U-V | 09759 | -A1-A2-B-B2-C-C1- |
| 09469 | A1-A2-B-C-C1-R-U | 09606 | A1-A2-B-C-D-H-M-R-U- | 09720 | 1-A2-B-M-R-U-V |  | $\begin{aligned} & \text { E2-F-F1-F2-J-L-N-R- } \\ & \text { R1-T-V-Z1 } \end{aligned}$ |
| 09470 | A1-A2-B-C-C1-M-R-U |  |  | 09722 | A-A1-A2-B-F-H-N-Q-V- Z-Z1 |  | A-A1-A2-B-B2-E3-F-F1- |
| 09494 | A1-A2-B-C-C1-M-R-U | 09607 | $\begin{aligned} & \text { A1-A2-B-C-F-F1-M- } \\ & \text { R1-U-U3-V-W } \end{aligned}$ | 09723 | A1-A2-B-F-F1-L-M-N- | 09762 | $\begin{aligned} & \text { A-A1-A2-B-B2-E3-F-F1- } \\ & \text { J-L-N-R-R1-T-V-Z1 } \end{aligned}$ |
| 09496 | A1-A2-B-C-C1-R-U-V |  | A1-A2-B-C-F-N-U-V | 09723 | $-\mathrm{T}-\mathrm{U}-\mathrm{V}-\mathrm{Z1}$ | 09769 |  |
| 09498 | $\begin{aligned} & \text { A1-A2-B-C-C1-F-F1-F2- } \\ & \text { J-L-N-R-R1-T-V-Z1 } \end{aligned}$ | 09608 | $\begin{aligned} & \text { A1-A2-B-C-F-N-U-V } \\ & \text { A1-A2-B-C-F-U } \end{aligned}$ | 09724 | $1-\mathrm{A} 2-\mathrm{B}-\mathrm{C}-\mathrm{C} 1-\mathrm{F} 1-\mathrm{M}-\mathrm{R}-$ | 09769 | $\begin{aligned} & \text { F-F1-J-L-M-N-R-R1-T- } \\ & \text { V-Z1 } \end{aligned}$ |
| 09501 | A1-A2-B-V | 09610 | $\begin{aligned} & \text { A1-A2-B-C-F-F1-M-R- } \\ & \text { U-V } \end{aligned}$ | 09725 | -A1-A2-B-F-H-N-O-Q- | 09777 | A1-A2-B-C-E1-F-F1 |
| 09502 | A1-A2-B-V |  |  |  | V-V1-Z-Z1 |  | -M-N-R-T |
| 09504 | A1-A2-B-V |  |  | 09726 | 1-A2-B-F-F1-L-M-N- | 09780 | -A1-A2-B-F-H-N-R-V |
| 09505 | A1-A2-B-V | 09617 | A1-A2-B-C-F-U |  | R-T-U-V | 09798 | A1-A2-B-C-D-H-L-U-V |


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| 09801 | A-A1-A2-B-C1-E2-F- | 09836 | $\begin{aligned} & \text { A-A1-A2-B-C-F-F1-L-M- } \\ & \text { N-T-V-Z1 } \end{aligned}$ | 34021 | $\begin{aligned} & \text { A1-A2-B-F-F1-T-J-L-M- } \\ & \text { N-V-Z1 } \end{aligned}$ | 96257 | A-A1-A2-B-U |
| 0980 | A | 0983 | A1-A2-B-E2- | 34022 | $\begin{aligned} & \text { A1-A2-B-D-F-F1-J-L-M- } \\ & \text { N-T-V-Z1 } \end{aligned}$ | 96260 | $A-A 1-A 2-B-U$ |
| 09803 | $A$ | 09838 | A1-A2-B-E2-E3-U-V-Z |  |  | 9626 | $A-A 1-A 2-B-U$ |
| 0980 | $\begin{aligned} & \text { A-A1-A2-B-F-F1-N-R-V- } \\ & \text { Z1 } \end{aligned}$ |  |  | 34 |  | 9626 | A1-A2-B-U |
|  |  | 09840 | A-A1-A2-B-E2-E3-V-Z1 <br> A-A1-A2-B-N-R-U-Z1 | 34024 | $\begin{aligned} & \text { A1-A2-B-F-F1-L-M-N-T- } \\ & \text { V-Z1 } \end{aligned}$ | 96 | -A1-A2-B-U-V |
| 09805 | $\begin{aligned} & \text { A-A2-B-E2-E3-F-F1-R- } \\ & \text { R1-V-Z1 } \end{aligned}$ | 09842 | $\begin{aligned} & \text { A-A1-A2-B-M-N-R-Z1 } \\ & \text { A-A1-A2-B-B2-E3-F-F1- } \\ & \text { L-M-N-T-V-Z1 } \end{aligned}$ | 34 |  | 962 |  |
| 09806 |  | 098 |  |  | $\begin{aligned} & \text { A1-A2-B-F-F1-J-L-M-N- } \\ & \text { T-V-Z1 } \end{aligned}$ | 9627 | -A1-A2-B |
| 09807 |  | 09846 | A-A1-A2-B-B2-C1-F-F1- <br> J-L-N-R-R1-T-V-Z1 | 34030 | $\begin{aligned} & \text { A1-A2-B-F-F1-J-L-M-N- } \\ & \text { T-V-Z1 } \end{aligned}$ | 962 | A-A1-A2-B $A-A 1-A 2-B-U$ |
|  |  |  | A-A1-A2-B-F-M-R-V-Z1 | 34031 | A1-A2-B-F-F1-J-L-M-N-T-V-Z1 | 9628 | A-A1-A2-B-U |
| 09809 |  |  | A1-A2-B-E2-E3-F-F1- <br> H1-N-R-R1-U-V-Z1 |  |  | 9628 | A2-B-U-V |
| 09810 |  | 09852 |  | 34032 | $\begin{aligned} & \text { A1-A2-B-F-F1-J-L-M-N- } \\ & \text { T-V-Z1 } \end{aligned}$ | 96303 | $\begin{aligned} & \text { A1-A2-B-F-F1-H-J-L-M- } \\ & \text { N-T-W } \end{aligned}$ |
| 09811 |  | 0 | $\begin{aligned} & \text { A1-A2-B-E2-F-H1-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ | 34033 | $\begin{aligned} & \text { A1-A2-B-C-F-F1-J-L-M- } \\ & \text { N-T-V-Z1 } \end{aligned}$ | 96306 | $\begin{aligned} & \text { A1-A2-B-F-F1-F2-H-M- } \\ & \text { W-Z1 } \end{aligned}$ |
|  |  | 09855 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F-F1- } \\ & \text { H1-R-R1-U2-V-Z1 } \end{aligned}$ | 34034 | A1-A2-B-F-F1-J-L-M-N-T-V-Z1 | 9630 | 1-A2-B |
| 09 |  | 09858 | A1-A2-B-E2-E3-F-F1- H1-N-R-R1-U-V-Z1 | 34035 | ```A1-A2-B-F-F1-H-J-L-M- N-T-V-Z1``` | 96 | -A2-B-M-W |
| 09813 | $\begin{aligned} & \text { A-A1-A2-B-B2-C1-E2- } \\ & \text { E3-F-F1-J-L-N-R-R1-T- } \\ & \text { V-Z1 } \end{aligned}$ | 09859 | $\begin{aligned} & \text { A1-A2-B-C1-E2-E3-F- } \\ & \text { F1-H1-R-R1-V-Z1 } \end{aligned}$ | 3403 | $\mathrm{N}-\mathrm{T}-\mathrm{V}-\mathrm{Z} 1$ <br> A1-A2-B-F-F1-J-L-M-N- | 9632 | $\begin{aligned} & 1-\mathrm{A} 2-\mathrm{B}-\mathrm{F}-\mathrm{F} 1-\mathrm{F} 2-\mathrm{H}-\mathrm{M}- \\ & \mathrm{V}-\mathrm{Z} 1 \end{aligned}$ |
| 09814 | $\begin{aligned} & \text { A1-A2-B-E2-E3-F-F1-I- } \\ & \text { L-N-R-T-U-V-Z-Z1 } \end{aligned}$ | 0986 | A-A1-A2-B-F-F1-N-O-R-R1-Z-Z1 | 3403 | 2-B-C-F-F1-H-I-L- | 9632 | $\begin{aligned} & \text { 1-A2-B-F-F1-F2-H-M- } \\ & \text { I-Z1 } \end{aligned}$ |
| 09816 | $\begin{aligned} & \text { A-A1-A2-B-B2-C-C1- } \\ & \text { E2-E3-F-F1-J-L-N-R- } \\ & \text { R1-T-V-Z1 } \end{aligned}$ |  | $\begin{aligned} & \text { A-A1-A2-B-V-Z1 } \\ & \text { A-A1-A2-B-N-U-V-Z1 } \end{aligned}$ | 34038 | $\begin{aligned} & \text { A1-A2-B-L-M-N-U-V-Z1 } \\ & \text { A1-A2-B-F-F1-J-L-M-N- } \\ & \text { T-V-Z1 } \end{aligned}$ | 9632 | 1-A2-B-M-V- |
|  |  | 09 |  |  |  | 963 | 1-A2-B-M-W |
| 09817 |  | 09870 | A-A1-A2-B-C1-E2-F-F1-H1-I-L-M-N-R-R1-T-U-U4-V-Z-Z1 |  |  | 96 | 1-A2- |
|  | $\begin{aligned} & \text { A-A1-A2-B-B2-C1-E2- } \\ & \text { E3-F-F1-H-H1-J-L-M-N- } \\ & \text { R-T-V-Z1 } \end{aligned}$ | 09873 |  | 34041 | A1-A2-B-F-F1-J-L-M-N-T-V-Z1 | 9633 | 1-A2-B-M-W |
|  |  |  | A-A1-A2-B-C1-E2-F-F1- | 3404 | 1 | 9633 | 1-A2-B-M-W |
| $\begin{aligned} & 09818 \\ & 09820 \end{aligned}$ | A-A1-A2-B-C-F-M-V-Z1 |  |  | 3405 | A1-A2-B-F-F1-J-L-M-N-T-V-Z1 | 96338 | 2 |
|  |  | 098 |  | $34058$ |  | 9633 | 1-A2-B-M-V-W |
|  | $\mathrm{H} 1-\mathrm{J}-\mathrm{L}-\mathrm{M}-\mathrm{N}-\mathrm{R}-\mathrm{R} 1-\mathrm{T}-\mathrm{V}-$ |  | $\begin{aligned} & \text { A1-A2-B-C1-E2-F-F1- } \\ & \text { I-L-M-N-R-R1-T-U- } \end{aligned}$ |  | 2-B-F-F1-R-R1-V- | 9634 | 1-A2-B-M |
| 09821 | A2 | 09875 | U4-V-Z-Z1 |  | A1-A2-B-B2-C1-E2-F- <br> F1-J-L-N-R-R1-T-V-Z1 | 96346 | $\begin{aligned} & \text { A1-A2-B-F-F1-F2-H-M- } \\ & \text { V-W-Z1 } \end{aligned}$ |
| 09822 | A-A1-A2-B-F-R-V-Z1 |  | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F-F1- } \\ & \text { H1-I-L-M-N-R-R1-T-U- } \\ & \text { U4-V-Z-Z1 } \end{aligned}$ |  |  |  |  |
| 09823 | $\begin{aligned} & \text { A-A1-A2-B-F-F1-L-N-R- } \\ & \text { T-V-Z1 } \end{aligned}$ |  |  | 34 | A1-A2-B-F1-N-V-Z1 | 96347 | $\begin{aligned} & \text { A1-A2-B-F-F1-F2-H-M- } \\ & \text { W-Z1 } \end{aligned}$ |
| 0982 | A-A1-A2-B-F-R-V-Z1 | 09880 | $\begin{aligned} & \text { A-A1-A2-B-C1-E2-F-F1- } \\ & \text { H1-R-R1-U-V-Z1 } \end{aligned}$ | 34090 | A1-A2-B-F-F1-R-R1-V | 96348 | $\begin{aligned} & \text { A1-A2-B-F-F1-F2-H-M- } \\ & \text { W-Z1 } \end{aligned}$ |
| 09825 | $\begin{aligned} & \text { A-A1-A2-B-C-C1-D-F- } \\ & \text { F1-J-L-M-N-R-R1-T-V- } \end{aligned}$ Z1 | 09890 | $\begin{aligned} & \text { A1-A2-B-E2-F-H1-N-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ | $\begin{aligned} & 34092 \\ & 34093 \end{aligned}$ | A1-A2-B-F-F1-R-R1-V | 9634 | $\begin{aligned} & 1-\mathrm{A} 2-\mathrm{B}-\mathrm{F}-\mathrm{F} 1-\mathrm{F} 2-\mathrm{H}-\mathrm{M}- \\ & \mathrm{N}-\mathrm{Z} 1 \end{aligned}$ |
| 09826 |  | 09892 | $\begin{aligned} & -\mathrm{A} 1-\mathrm{A} 2-\mathrm{B}-\mathrm{E} 2-\mathrm{F}-\mathrm{F} 1-\mathrm{L}- \\ & \text {-R-R1-T-V-Z1 } \end{aligned}$ | 3 | -A2-B-F-F1-R-R1-V | 9635 | $\begin{aligned} & 1-\mathrm{A} 2-\mathrm{B}-\mathrm{F}-\mathrm{F} 1-\mathrm{F} 2-\mathrm{H}-\mathrm{M}- \\ & \mathrm{V}-\mathrm{Z} 1 \end{aligned}$ |
| 09827 | R1-T-V-W-Z1 | 09898 | A1-A2-B-E2-F-H1-N-R- $\mathrm{R} 1-\mathrm{U} 2-\mathrm{V}-\mathrm{Z} 1$ | 3 | A1-A2-B-V | 9635 | $\begin{aligned} & 1-\mathrm{A} 2-\mathrm{B}-\mathrm{F}-\mathrm{F} 1-\mathrm{F} 2-\mathrm{H}-\mathrm{M}- \\ & \mathrm{V}-\mathrm{Z} 1 \end{aligned}$ |
|  | $\begin{aligned} & \text { A-A1-A2-B-F-F1-L-N-R- } \\ & \text { T-V-Z1 } \end{aligned}$ | 34002 | A1-A2-B-F-F1-J-L-N-T- U-Z1 | $\begin{aligned} & 96201 \\ & 96202 \end{aligned}$ | $A-A 1-A 2-B$ | 96362 | ```A1-A2-B-F-F1-F2-M-W- Z1``` |
| 09828 | $\begin{aligned} & \text { A-A1-A2-B-F-F1-J-L-N- } \\ & \text { T-V-Z1 } \end{aligned}$ | 34004 | ```A1-A2-B-F-F1-J-L-N-T- V``` | 96203 | $A-A 1-A 2-B$ | 96365 | A1-A2-B-M-V-W |
| 09829 | T-Z1 |  |  | 9 | A-A1-A2-B | 9636 | A1-A2-B-L-M-W |
|  |  | 34007 | $\begin{aligned} & \text { A-A1-A2-B-C1-F-F1-M- } \\ & \text { N-R-R1-V-Z1 } \end{aligned}$ | 96205 | A-A1-A2-B-U | $\begin{aligned} & 96368 \\ & 96370 \end{aligned}$ | 1-A2-B-M-W |
| 09 | $\begin{aligned} & \text { A1-A2-B-F-F1-L-N-T-U- } \\ & \text { V-Z1 } \end{aligned}$ |  |  | 96 |  |  | 1-A2- |
|  |  | 34008 | $\begin{aligned} & \text { A1-A2-B-B2-D-E1-F-F1- } \\ & \text { H-H1-J-L-M-N-R-R1-T- } \\ & \text { V-Z1 } \end{aligned}$ | $\begin{aligned} & 96207 \\ & 96209 \end{aligned}$ | $\begin{aligned} & \text { A-A1-A2-B-V } \\ & \text { A-A1-A2-B-F-F1-J-L-N- } \\ & \text { T-U } \end{aligned}$ |  | V-Z1 |
| 0 | A1-A2-B-U1-V-Z1 |  |  |  |  | 963 | A1-A2-B-M-W |
| 09833 | A1-A | 34011 | $\begin{aligned} & \text { A1-A2-B-B2-C1-E2-F- } \\ & \text { F1-J-L-M-N-R-R1-T-V- } \\ & \text { Z1 } \\ & \text { A1-A2-B-F-F1-J-L-M-N- } \\ & \text { T-V-Z1 } \end{aligned}$ | $\begin{array}{ll} 96213 & \text { A-A1-A2-B-U } \\ 96214 & \text { A-A1-A2-B-U } \\ 96218 & \text { A-A1-A2-B-U } \\ 96224 & \text { A-A1-A2-B-U } \end{array}$ |  | 9637 | A1-A2-B-M-W |
| 09834 | A1-A2-B-E2-E3-F- |  |  |  |  |  |  | 963 | A1-A2-B-M-W |
|  | R1-U-V-Z1 |  |  |  |  |  | 9637 | A1-A2-B-M-W |
| 09835 | A-A1-A2-B-N-V-Z1 | 34020 |  |  |  |  | 96376 | 1-A2-B-M-W |
|  |  |  |  |  |  |  | 96377 | A1-A2-B-M-W |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{array}{\|l\|} \hline \text { APO/ } \\ \text { FPO/ } \\ \text { DPO } \\ \hline \end{array}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 96378 | A1-A2-B-M-W | 96530 | A-A1-A2-B-F-F1-H-H1- <br> L-M-N-T-U-V | 96577 | A-A1-A2-B-F-H-M-N-U | 96650 | A1-A2-B-F-F1-R-R1-V |
| 96379 | A1-A2-B-M-W |  |  | 96578 | A1-A2-B-B2-F1-H-J-NR | 96657 | A1-A2-B-F-F1-R-R1-V |
| 96380 | A1-A2-B-M-W | 96531 | $\begin{aligned} & \text { A-A1-A2-B-F-F1-H-M- } \\ & \text { N-U-V } \end{aligned}$ |  |  | 96660 | A1-A2-B-F-F1-R-R1-V |
| 96382 | A1-A2-B-M-W |  |  | 96595 | A1-A2-B-F-U3-V-Z1 | 96661 | A1-A2-B-F-F1-R-R1-V |
| 96384 | A1-A2-B-M-W | 96532 | A-A1-A2-B-F-F1-H-J-L-$\mathrm{M}-\mathrm{N}-\mathrm{T}-\mathrm{U}-\mathrm{V}$ | 96598 | A1-A2-B-N-O-V-V1 | 96662 | A1-A2-B-F-F1-R-R1-V |
| 96385 | A1-A2-B-M-W |  | $\begin{aligned} & \text { A-A1-A2-B-F-U-Z1 } \\ & \text { A-A1-A2-B-F-F1-L-N-T- } \\ & V \end{aligned}$ | 96599 | A1-A2-B-N-V | 96663 | A1-A2-B-F-F1-R-R1-V |
| 96386 | A1-A2-B-M-W | $\begin{aligned} & 96534 \\ & 96535 \end{aligned}$ |  | 96601 | A1-A2-B-V | 96664 | A1-A2-B-V |
| 96387 | A1-A2-B-M-W |  |  | 96602 | A1-A2-B-V | 96665 | A1-A2-B-V |
| 96388 | A1-A2-B-M-W | 96537 | A1-A2-B-V-Z1A1-A2-B-V-Z1 | 96603 | A1-A2-B-V | 96666 | A1-A2-B-V |
| 96389 | A1-A2-B-M-W | 96538 |  | 96604 | A1-A2-B-V | 96667 | A1-A2-B-F-F1-R-R1-V |
| 96401 | A1-A2-B-F-N-O-V-V1- |  | A1-A2-B-V-Z1 | 96605 | A1-A2-B-V | 96668 | A1-A2-B-F-F1-R-R1-V |
|  | Z1 | $96540$ $96541$ | $A 1-A 2-B-V-Z 1$ | 96606 | A1-A2-B-V | 96669 | A1-A2-B-F-F1-R-R1-V |
| 96427 | A-A1-A2-B-C1-E2-F- | 96542 | $\begin{aligned} & \text { A1-A2-B-V } \\ & \text { A1-A2-B-V-Z1 } \end{aligned}$ | 96607 | A1-A2-B-V | 96670 | A1-A2-B-V |
|  | H | 96543 | A1-A2-B-V-Z1 | 96608 | A1-A2-B-V | 96671 | A1-A2-B-F-F1-R-R1-V |
| 96447 | A1-A2-B-F-N-U3-V-V1 | 96546 | A1-A2-B-P-V-Z1 | 96609 | A1-A2-B-V | 96672 | A1-A2-B-F-F1-R-R1-V |
| 96501 | A-A1-A2-B-N-V |  | A1-A2-B-F-U3 | 96610 | A1-A2-B-V | 96673 | A1-A2-B-V |
| 96502 | A1-A2-B-F-N-U3-V-Z1 | 96548 | $\begin{aligned} & \text { A-A1-A2-B-H-M-U } \\ & \text { A-A1-A2-B-H-M-N-U } \\ & \text { A-A1-A2-B-H-M-U-V-Z1 } \end{aligned}$ | 96611 | A1-A2-B-V | 96674 | A1-A2-B-F-F1-R-R1-V |
| 96503 | A1-A2-B-F-N-U3-V | 96549 |  | 96615 | A1-A2-B-F-F1-R-R1-V | 96675 | A1-A2-B-F-F1-R-R1-V |
| 96507 | A-A1-A2-B-F-F1-H-L-N- | 96551 | $\begin{aligned} & \text { A-A1-A2-B-F-F1-H-L-M- } \\ & \text { N-T-U } \end{aligned}$ | 96616 | A1-A2-B-F-F1-R-R1-V | 96677 | A1-A2-B-F-F1-R-R1-V |
| 10 | T-V $1-A 2-B-I-N-V$ |  |  | 96617 | A1-A2-B-F-F1-R-R1-V | 96678 | A1-A2-B-F-F1-R-R1-V |
|  |  | 96552 | A1-A2-B-Z1 | 96619 | A1-A2-B-V | 96679 | A1-A2-B-F-F1-R-R1-V |
| 9 |  | 96553 | A-A1-A2-B-F-F1-H-M-U | 96620 | A1-A2-B-F-F1-R-R1-V | 96681 | A1-A2-B-V |
| 96516 | A1-A2-B-D-F-Z1 | 96554 | $\begin{aligned} & \text { A-A1-A2-B-F-F1-H-L-M- } \\ & \text { N-T-U } \end{aligned}$ | 96621 | A1-A2-B-V | 96682 | A1-A2-B-V |
| 96517 | A1-A2-B-D-F-Z1 |  |  | 96622 | A1-A2-B-F-F1-R-R1-V | 96683 | A1-A2-B-V |
|  |  | 96555 | A1-A2-B-F-M-V | 96624 | A1-A2-B-F-F1-R-R1-V | 96686 | $A 1-A 2-B-V$ |
|  | F-N- | $\begin{aligned} & 96557 \\ & 96562 \end{aligned}$ | $\begin{aligned} & \text { A1-A2-B-F-M-V } \\ & \text { A-A1-A2-B-B2-C-C1-D- } \\ & \text { E2-E3-F-F1-H-H1-I-L- } \\ & \text { M-N-R-T-V-Z-Z1 } \end{aligned}$ | 96628 | A1-A2-B-F-F1-R-R1-V | 96698 | A1-A2-B-V |
| 96521 | A1-A2-B-F-F1-L-N-T-U3 |  |  | 96629 | A1-A2-B-F-F1-R-R1-V |  |  |
| 96522 | A1-A2-B-F-N-U-Z1 |  |  | 96643 | A1-A2-B-F-F1-R-R1-V |  |  |

# RESTRICTIONS 

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note
AAFES = Army and Air Force Exchange Service
APO = Army/Air Force Post Office
Box R = Retired military personnel
DMM = Domestic Mail Manual
DPO = Diplomatic Post Office
FPO = Fleet Post Office
MOM = Military Ordinary Mail
MPO = Military Post Office
PAL = Parcel Airlift
PSC = Postal Service Center
SAM $\quad=$ Space Available Mail
USDA = United States Department of Agriculture
Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.

A2. APO/FPO/DPO addresses shall not include a city and/or country name.
B. Regardless of mail class, a customs declaration (PS Form 2976 or, if the customer prefers, PS Form 2976-A) is required for all items weighing 16 ounces or more or any item (regardless of weight) containing potentially dutiable mail contents (e.g., merchandise or goods) addressed to or from an APO, FPO, or DPO ZIP Code. No customs form is required for items weighing less than 16 ounces when the contents are not potentially dutiable (e.g., documents). The surface area of the address side of the mailpiece must be large enough to contain the applicable customs declaration. The following exceptions apply:

- Known mailers are exempt from providing customs documentation on non-dutiable letters or printed matter. (A known mailer is a business mailer who enters volume mailings through a business mail entry unit (BMEU) or other bulk mail acceptance location, pays postage through an advance deposit account, uses a permit imprint for postage payment, and submits a completed postage statement at the time of entry that certifies that the mailpieces contain no dangerous materials that are prohibited by postal regulations.)
- All federal, state, and local government agencies whose mailings are regarded as "Official Mail" are exempt from providing customs documentation on any item addressed to an APO, FPO, or DPO except for those APOs/FPOs/DPOs to which restriction "B2" applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B2. All federal, state, and local government agencies must complete customs documentation when sending potentially dutiable mail addressed to or from this APO, FPO, or DPO.
C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
D. Coffee is prohibited.
E. Medicines (prescription, over-the-counter, vitamins, and supplements) are prohibited when mailed to individuals for human or animal use. This prohibition does not apply when medicines are sent as official mail only between specifically designated agencies such as pharmaceutical distributors, hospitals, clinics, and pharmacies.

E1. Medicines or vaccines not conforming to French laws are prohibited.
E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.12.1.1. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.12.1.1h and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot. 22 caliber rifle per individual.
G. Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

- Maximum length 20 inches.
- Maximum width 12 inches.
- Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, vegetables, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Delivery status information for Extra Services is not available on USPS.com.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM 601.12.7, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
S. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions and weight:

- Maximum length 12 inches.
- Maximum width 12 inches.
- Maximum height 5 1/2 inches.
- Maximum weight 25 pounds. The maximum length and girth combined may not exceed 47 inches.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.

U4. Mail addressed to Box C is limited to 2 pounds, regardless of class.
V. Express Mail Military Service (EMMS) not available from any origin.

V1. USPS Tracking is not available.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

- International Network Operations,

Global Business, 2-20-14

Thrift Savings Plan Fact Sheet

| ANNUAL RETURNS | G Fund | F <br> Fund | U.S. <br> Aggregate Index | C Fund | S\&P 500 Stock Index | $S^{*}$ Fund | Dow Jones U.S. <br> Completion TSM Index | $\begin{aligned} & I^{*} \\ & \text { Fund } \end{aligned}$ | EAFE Stock Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1994 | 7.22 | -2.96 | -2.92 | 1.33 | 1.32 | - | -2.66 | - | 7.75 |
| 1995 | 7.03 | 18.31 | 18.47 | 37.41 | 37.58 | - | 33.48 | - | 11.27 |
| 1996 | 6.76 | 3.66 | 3.63 | 22.85 | 22.96 | 18.52 | 17.18 | 6.27 | 6.14 |
| 1997 | 6.77 | 9.60 | 9.65 | 33.17 | 33.36 | 26.61 | 25.69 | 1.46 | 1.55 |
| 1998 | 5.74 | 8.70 | 8.69 | 28.44 | 28.58 | 7.51 | 8.63 | 20.46 | 20.09 |
| 1999 | 5.99 | -0.85 | -0.82 | 20.95 | 21.04 | 32.70 | 35.49 | 26.81 | 26.72 |
| 2000 | 6.42 | 11.67 | 11.63 | -9.14 | -9.10 | -8.76 | -15.77 | -14.11 | -14.17 |
| 2001 | 5.39 | 8.61 | 8.44 | -11.94 | -11.89 | -9.04* | -2.52* | -21.94* | -14.88* |
| 2002 | 5.00 | 10.27 | 10.26 | -22.05 | -22.10 | -18.14 | -17.80 | -15.98 | -15.94 |
| 2003 | 4.11 | 4.11 | 4.10 | 28.54 | 28.69 | 42.92 | 43.84 | 37.94 | 38.59 |
| 2004 | 4.30 | 4.30 | 4.34 | 10.82 | 10.88 | 18.03 | 18.10 | 20.00 | 20.25 |
| 2005 | 4.49 | 2.40 | 2.43 | 4.96 | 4.91 | 10.45 | 10.03 | 13.63 | 13.54 |
| 2006 | 4.93 | 4.40 | 4.33 | 15.79 | 15.79 | 15.30 | 15.28 | 26.32 | 26.34 |
| 2007 | 4.87 | 7.09 | 6.97 | 5.54 | 5.49 | 5.49 | 5.39 | 11.43 | 11.17 |
| 2008 | 3.75 | 5.45 | 5.24 | -36.99 | -37.00 | -38.32 | -39.03 | -42.43 | -43.38 |
| 2009 | 2.97 | 5.99 | 5.93 | 26.68 | 26.46 | 34.85 | 37.43 | 30.04 | 31.78 |
| 2010 | 2.81 | 6.71 | 6.54 | 15.06 | 15.06 | 29.06 | 28.62 | 7.94 | 7.75 |
| 2011 | 2.45 | 7.89 | 7.84 | 2.11 | 2.11 | -3.38 | -3.76 | -11.81 | -12.14 |
| 2012 | 1.47 | 4.29 | 4.22 | 16.07 | 16.00 | 18.57 | 17.89 | 18.62 | 17.32 |

*Rates of return for May (inception of S and I Funds) through December 2001.

| MONTHLY RETURNS | G Fund | F <br> Fund | U.S. Aggregate Index | C Fund | S\&P 500 Stock Index | $\begin{aligned} & \mathbf{S}^{*} \\ & \text { Fund } \end{aligned}$ | Dow Jones U.S. <br> Completion TSM Index | $\begin{gathered} I^{*} \\ \text { Fund } \end{gathered}$ | EAFE <br> Stock <br> Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2013 |  |  |  |  |  |  |  |  |  |
| Feb | 0.13 | 0.51 | 0.50 | 1.36 | 1.36 | 1.00 | 0.97 | -0.99 | -0.95 |
| March | 0.13 | 0.07 | 0.08 | 3.75 | 3.75 | 4.69 | 4.69 | 0.88 | 0.82 |
| April | 0.12 | 1.02 | 1.01 | 1.93 | 1.93 | 0.65 | 0.64 | 5.32 | 5.21 |
| May | 0.12 | -1.78 | -1.78 | 2.34 | 2.34 | 2.71 | 2.67 | -3.12 | -2.41 |
| June | 0.14 | -1.53 | -1.55 | -1.34 | -1.34 | -0.99 | -0.98 | -2.77 | -3.55 |
| July | 0.18 | 0.13 | 0.14 | 5.10 | 5.09 | 6.88 | 6.79 | 5.29 | 5.28 |
| Aug | 0.18 | -0.48 | -0.51 | -2.89 | -2.90 | -2.76 | -2.75 | -1.31 | -1.32 |
| Sept | 0.19 | 0.99 | 0.95 | 3.14 | 3.14 | 5.89 | 5.87 | 7.41 | 7.39 |
| Oct | 0.19 | 0.89 | 0.81 | 4.60 | 4.60 | 2.94 | 2.90 | 3.38 | 3.36 |
| Nov | 0.18 | -0.35 | -0.37 | 3.05 | 3.05 | 2.49 | 2.40 | 0.75 | 0.77 |
| Dec | 0.19 | -0.56 | -0.57 | 2.54 | 2.53 | 2.94 | 3.01 | 1.51 | 1.50 |
| 2014 |  |  |  |  |  |  |  |  |  |
| Jan | 0.21 | 1.58 | 1.48 | -3.45 | -3.46 | -1.91 | -1.81 | -4.03 | -4.03 |
| LAST 12 MONTHS | 1.98 | 0.44 | 0.12 | 21.58 | 21.52 | 26.88 | 26.73 | 12.21 | 11.93 |

The G Fund is managed internally by the Federal Retirement Thrift Investment Board. Assets of the F, C, S, and I Funds are managed externally. The Board currently has contracts with BlackRock Institutional Trust Company, N.A., to manage the F, C, S, and I Fund assets. The F, C, S, and I Funds invest in commingled trust funds, in which the assets of tax-deferred employee benefit plans are combined and invested together. The F, C, S, and I Funds and the BlackRock funds are passively managed index funds.

Future performance of the funds will vary and may be significantly different from the returns shown above. See the Summary of the Thrift Savings Plan for detailed information about the funds and their investment risks. The monthly returns of the TSP Funds represent net earnings for the month after deduction of accrued administrative expenses and, except for the G Fund, after deduction of trading costs and accrued investment management fees as well. The returns for the four indexes shown do not include any of these deductions.

* Implemented May 2001.


## See next page for L Funds.

L Funds

| Annual Returns | L Income | L 2020 | L 2030 | L 2040 | L 2050 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2006 | 7.59 | 13.72 | 15.00 | 16.53 |  |
| 2007 | 5.56 | 6.87 | 7.14 | 7.36 |  |
| 2008 | -5.09 | -22.77 | -27.50 | -31.53 |  |
| 2009 | 8.57 | 19.14 | 22.48 | 25.19 |  |
| 2010 | 5.74 | 10.59 | 12.48 | 13.89 |  |
| 2011 | 2.23 | 0.41 | -0.31 | -0.96 |  |
| 2012 | 4.77 | 10.42 | 12.61 | 14.27 | 15.85 |
|  |  |  |  |  |  |
| Monthly Returns | L Income | L 2020 | L 2030 | L 2040 | L 2050 |
| 2013 |  |  |  |  |  |
| Feb | 0.27 | 0.41 | 0.49 | 0.54 | 0.56 |
| Mar | 0.73 | 1.69 | 2.12 | 2.44 | 2.71 |
| Apr | 0.67 | 1.58 | 1.91 | 2.13 | 2.41 |
| May | 0.19 | 0.33 | 0.43 | 0.51 | 0.53 |
| June | -0.30 | -0.94 | -1.20 | -1.40 | -1.59 |
| July | 1.21 | 2.95 | 3.72 | 4.29 | 4.83 |
| Aug | -0.39 | -1.22 | -1.60 | -1.87 | -2.11 |
| Sept | 1.12 | 2.71 | 3.40 | 3.90 | 4.42 |
| Oct | 1.01 | 2.23 | 2.75 | 3.11 | 3.47 |
| Nov | 0.58 | 1.24 | 1.54 | 1.74 | 1.93 |
| Dec | 0.58 | 1.25 | 1.56 | 1.77 | 1.98 |
| 2014 |  |  |  |  |  |
| Jan | -0.42 | -1.57 | -2.04 | -2.35 | -2.71 |
| LAST 12 MONTHS | 5.36 | 11.06 | 13.66 | 15.59 | 17.34 |

## Information Security

## Protect Your Travel Card Information

CitiBank reports that some cardholders have reported receiving text messages from $19014140142 @ V T E X T . C O M$ informing them of suspension of the card unless certain information is verified (such as full account number, card verification value, last four digits of SSN, and four-digit PIN).

These messages do not originate with CitiBank and users should not respond. If you or any of your travelers receive such a text, make sure they report it to their agency program coordinator.

Remember - valid professional organizations will never request private information or credentials via text or email. Be wary of texts or emails asking for log-in information or your Social Security number (SSN)/Tax Identification number (TIN). Never click on links promising large sums of
money or providing details on viruses/malware on your system.

Do your part and quickly report these texts or emails to Travel Card Help to identify and mitigate this problem. If you receive a suspicious email, report it to the Corporate Information Security Office at Abuse@usps.gov.

If you responded to a text or email message and provided your personal information, please contact CitiBank immediately.

- Corporate Information Security Office, Chief Information Officer, 2-20-14
vice ${ }^{\text {TM }}$ also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http:// ribbs.usps.gov/advance/documents/tech_guides/ advtech.pdf or contact the National Customer Support Center at 800-238-3150.

| Requested <br> Delivery Dates | Title of Mailing | Class and <br> Type of <br> Mail | Number <br> of Pieces <br> (Millions) | Distribution | Presort Level | Comments |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $2 / 27 / 14-3 / 01 / 14$ | jcp - WK5 Womens Mailer | Standard <br> A/Flats <br> and Letter | 5.7 | National | $3 / 5$ Digit | Harte-Hanks/RRD |
| $3 / 04 / 14-3 / 06 / 14$ | jcp - WK5 Swimwear | Standard <br> A/Letter | 1.6 | National | $3 / 5$ Digit | Harte-Hanks/RRD |
| $3 / 08 / 14-3 / 11 / 14$ | Publishers Clearing House - <br> NP129X | Standard <br> Letter | 2.275 | National | $3 / 5$ Digit | Midwest Direct <br> Mailers |
| $3 / 08 / 14-3 / 11 / 14$ | Publishers Clearing House - <br> NP119X | Standard <br> Letter | 1.797 | National | $3 / 5$ Digit | Midwest Direct <br> Mailers |
| $3 / 08 / 14-3 / 11 / 14$ | Publishers Clearing House - <br> PB129X | Standard <br> Letter | 1.8 | National | $3 / 5$ Digit | Midwest Direct <br> Mailers |
| $3 / 08 / 14-3 / 11 / 14$ | Publishers Clearing House - <br> PB119X | Standard <br> Letter | 1.5 | National | $3 / 5$ Digit | Advertising <br> Distributors of <br> America |
| $3 / 10 / 14-3 / 13 / 14$ | Seventh Avenue | Standard <br> Catalog | 1.0 | National | $3 / 5$ Digit | Quad Graphics |
| $3 / 11 / 14-3 / 13 / 14$ | Publishers Clearing House - <br> NP120 | Standard <br> Letter | 2.275 | National | $3 / 5$ Digit | Midwest Direct <br> Mailers |
| $3 / 11 / 14-3 / 13 / 14$ | Publishers Clearing House - <br> NP121 | Standard <br> Letter | 1.797 | National | $3 / 5$ Digit | Midwest Direct <br> Mailers |
| $3 / 11 / 14-3 / 13 / 14$ | Publishers Clearing House - <br> PB120 | Standard <br> Letter | 1.8 | National | $3 / 5$ Digit | Midwest Direct <br> Mailers |
| $3 / 11 / 14-3 / 13 / 14$ | Publishers Clearing House - <br> PB121 | Standard <br> Letter | 1.5 | National | $3 / 5$ Digit | Advertising <br> Distributors of <br> America |

## New Products and Innovations

## New Metered Mail Price

With the price change effective January 26, 2014, the Postal Service ${ }^{\text {TM }}$ implemented a new "meter price" for sin-gle-piece non-presorted First-Class Mail ${ }^{\circledR}$ letters. The meter price is available for any single-piece First-Class Mail letters with postage paid by meter, permit imprint, pre-cancelled stamps, business reply mail permit (BRM), or PC Postage ${ }^{\circledR}$, including customized postage. It is available for single-piece First-Class Mail letter mail whether it is mailed at retail (dropped off at a retail counter or dropped into a blue USPS ${ }^{\circledR}$ collection box) or as a residual piece in a commercial mailing. The price for up to one ounce is 48 cents.

All existing requirements for single-piece mail remain unchanged. For Permit Imprint mailings, the minimum piece requirement of at least 200 pieces per mailing continues to apply.

As shown in the table below, the new price category is based on incremental weights up to 3.5 ounces and is one cent lower than the single-piece stamped machinable First-Class Mail letter price. Postal Service employees should not mark these pieces as postage due when they are one cent below the stamped price.

## Note:

- The one cent difference between stamp and meter pricing is for First-Class Mail letters only; metered First-Class Mail cards and flats continue to have the same price as stamped First-Class Mail cards and flats.
- CPUs are required to charge the "stamp price" starting at 49 cents per piece when they meter pieces at a CPU.

| Weight Not Over <br> (ounces) | First-Class Mail <br> Letter STAMP <br> Price | First-Class Mail <br> Letter METER <br> Price |
| :---: | :---: | :---: |
| 1 | 0.49 | 0.48 |
| 2 | 0.70 | 0.69 |
| 3 | 0.91 | 0.90 |
| 3.5 | 1.12 | 1.11 |

The new metered mail price was presented in the December 18, 2013 Federal Register Notice and the December 26, 2013 issue of the Postal Bulletin.

- Mailing Services,

New Products and Innovations, 2-20-14

## Retail

## Stamps by Mail - Brochure Ordering Information

This article publishes the Stamps by Mail ${ }^{\circledR}$ (SBM) print run cutoff schedule for fiscal year (FY) 2014. Each date has a designation whether it is for the year-round (YR) brochure or the holiday (HOL) brochure. The FY 2014 print cycle cutoff dates are as follows:

- March 21, 2014 (YR)
- May 2, 2014 (YR)
- June 13, 2014 (YR)
- August 8, 2014 (HOL)

The cost per unit of 500 is $\$ 12.50$. This cost includes overprinting the address of the fulfillment office placing the order. Cyril-Scott Company must receive orders placed by mail by close of business the day of the print run cut-off
date listed here. Orders received after the cut-off date will be processed the next print run date.

Use eBuy2 to order Stamps by Mail brochures. These approved eBuy2 orders must be received by Supply Management at least 10 days prior to a published run cut-off date to be included in that run.

Cyril-Scott Company will deliver orders within 35 calendar days after printing. Printing begins 1 week after the deadline date, and actual receipt of the order will depend on the ultimate destination and the corresponding delivery service standard.

- Retail Services,

Retail Channel Operations, 2-20-14

## Stamp Services

## Stamp Announcement 14-13: Star-Spangled Banner Stamp

Distribution: Item 587900, \$8.82 The Star-

© 2013 USPS
On March 3, 2014, in Washington, DC, the U.S. Postal Service ${ }^{\circledR}$ will issue The Star-Spangled Banner First-Class Mail ${ }^{\circledR}$ stamp (Forever ${ }^{\circledR}$ priced at 49 cents), in one design. The formats available are a pressure-sensitive adhesive (PSA) booklet of 20 stamps (Item 689000), produced by security printer CCL Label, Inc. and Sennett Security Products (SSP), a PSA coil of 100 stamps (Item 789900), and an ATM sheetlet of 18 stamps (Item 587900) produced by security printer SSP.

The stamp will go on sale nationwide March 3, 2014.
This stamp commemorates the 200th anniversary of The Star-Spangled Banner with a photograph of the flag that flies over Fort McHenry National Monument and Historic Shrine in Baltimore. This flag is a replica of the one that inspired Francis Scott Key to write "The Star-Spangled Banner" after realizing Fort McHenry had withstood the British attack of September 13-14, 1814. The picture of the flag was taken against a backdrop of fireworks during an annual celebration of Defenders' Day. Photographer Gary Clark said it was a challenge to get the fireworks and the flag in the same shot and that "the wind picked up quite a bit that night." Art director Phil Jordan designed the stamp.

To learn more about the stories behind the stamps, visit http://uspsstamps.com.

## Guidelines for Finalizing The Star-Spangled Banner Stamp Pictorial Postmark Art



To finalize The Star-Spangled Banner stamp pictorial postmark art, insert the date, city, state, and ZIP ${ }^{\text {TM }}$ Code of the physical location of your event adjacent to the stamp image. Overall dimensions of the pictorial postmark must not exceed 4 inches horizontally by 2 inches vertically. Collectors prefer the dimensions 3-1/2 inches by 1 .

The Postal Service ${ }^{\text {TM }}$ must make all special postmarks known to collectors through advance publicity in the Postal Bulletin. Therefore, all special dedication cancellations must be reported to Stamp Services four weeks before the events using PS Form 413, Pictorial Postmark Announcement/Report. To get a copy of the form, go to http:// blue.usps.gov/formmgmt/forms/ps413.pdf.

## How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store ${ }^{\circledR}$ website at http:// www.usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

The Star-Spangled Banner Stamp
Special Cancellations
PO Box 92282
Washington, DC 20090-2282
After applying the first-day-of-issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50. For more than 50, customers have to pay five cents each. All orders must be postmarked by May 3, 2014.

## How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items postmarked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog, online at http://usps.com/shop, or by
calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:
U.S. Postal Service

Catalog Request
PO Box 219014
Kansas City, MO 64121-9014

## Philatelic Products

There are two philatelic products available for the booklet of 20 :

- 689017*, First-Day Cover, \$0.93.
- 689022*, Digital Color Postmark \$1.64.

There are two philatelic products available for the coil of 100 :

- 789917*, First-Day Cover, \$0.93.
- 789922*, Digital Color Postmark, \$1.64.

There are two philatelic products available for the ATM sheetlet of 18 :

- 587916*, First-Day Cover, \$0.93.
- 587921*, Digital Color Postmark, \$1.64.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

| Issue: | The Star Spangled Banner |
| :---: | :---: |
| Item Number: | 587900 |
| Denomination \& Type of Issue: | First-Class Mail ${ }^{\circledR}$ Forever |
| Format: | ATM Sheetlet of 18 (1 designs) |
| Series: | N/A |
| Issue Date \& City: | March 3, 2014 Washington, DC |
| Art Director: | Phil Jordan, Falls Church, VA |
| Designer: | Phil Jordan, Falls Church, VA |
| Typographer: | Phil Jordan, Falls Church, VA |
| Existing Photo: | Gary Clark |
| Modeler: | Donald Woo |
| Manufacturing Process: | Offset, Microprint, "USPS" |
| Printer: | Banknote/SSP |
| Printed at: | Browns Summit, NC |
| Print Quantity: | 252 million stamps |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | Banknote of Corporation of America, Browns Summit, NC |
| Press Type: | Alprinta 74 |
| Stamps per Sheetlet: | 18 |
| Paper Type: | Phosphor Overall Tagged |
| Adhesive Type: | Pressure-sensitive |
| Colors: | Cyan, Magenta, Yellow, Black, Pantone 665 |
| Stamp Orientation: | Vertical |
| Image Area (w x h): | $0.71 \times 0.82 \mathrm{in} . / 18.03 \times 20.83 \mathrm{~mm}$ |
| Overall Size ( $\mathrm{w} \times \mathrm{h}$ ): | $0.87 \times 0.98 \mathrm{in} . / 22.10 \times 24.89 \mathrm{~mm}$ |
| Booklet Size (w $\times$ h): | $2.61 \times 6.13 \mathrm{in} . / 66.29 \times 155.70 \mathrm{~mm}$ |
| Plate Size: | 720 stamps per revolution |
| Plate Numbers: | "S" followed by five (5) single digits |
| Marginal Markings: |  |
| Cover Side: | "Need Moe Stamps", FOREVER 18 <br> First-Class Stamps• Barcode (587900) <br> - USPS logo • Promotional text |
| Stamp Side: | © 2014 USPS in peel strip area • Plate block number in peel strip |


| Issue: | The Star-Spangled Banner Stamp |
| :--- | :--- |
| Item Number: | 689000 |
| Denomination \& Type <br> of Issue: | First-Class Mail Forever |
| Format: | Booklet of 20 (1 design) |
| Series: | N/A |
| Issue Date \& City: | March 3, 2013 Washington, DC |
| Designer: | Phil Jordan, Falls Church, VA |
| Art Director: | Phil Jordan, Falls Church, VA |
| Typographer: | Phil Jordan, Falls Church, VA |
| Existing Photo: | Gary Clark |
| Modeler: | Donald Woo |
| Manufacturing | Offset/Microprint "USPS" |
| Process: | N/A |
| Engraver: | Banknote/SSP |
| Printer: | Browns Summit, NC |
| Printed at: | Alprinta, 74 |
| Press Type: | 20 |
| Stamps per Booklet: | $500,000,000$ |
| Print Quantity: | Phosphor, Overall |
| Paper Type: | Pressure-sensitive |
| Adhesive Type: | Banknote Corporation of America, |
| Brocessed at: | Browns Summit, NC |
| Stamp Orientation: | Vertical |
| Image Area (w $\times \mathrm{h}):$ | $0.71 \times 0.82$ in./18.03 $\times 20.82 \mathrm{~mm}$ |
| Overall Size $(\mathrm{w} \mathrm{h}):$ | $0.87 \times 0.98$ in./22.10 $\times 24.89 \mathrm{~mm}$ |
| Booklet Size $(\mathrm{w} \times \mathrm{h}):$ | $5.52 \times 1.96$ in./140.21 $\times 49.78 \mathrm{~mm}$ |
| Colors: | Cyan, Magenta, Yellow, Black, PMS665 <br> Purple <br> Plate Size: |
| Plate Numbers: | 576 stamps per revolution |


| Issue: | The Star Spangled Banner Stamp |
| :--- | :--- |
| Item Number: | 789900 |
| Denomination \& Type of <br> Issue: | $49-c e n t$ First-Class Mail |
| Format: | Coil of 100 (1 designs) |
| Series: | N/A |
| Issue Date \& City: | March 3, 2014 Washington, DC |
| Art Director: | Phil Jordan, Falls Church, VA |
| Designer: | Phil Jordan, Falls Church, VA |
| Typographer: | Phil Jordan, Falls Church, VA |
| Existing Photo: | Gary Clark |
| Modeler: | Donald Woo |
| Manufacturing | Offset Microprint "USPS" |
| Process: | Banknote/SSP |
| Printer: | Browns Summit, SC |
| Printed at: | Alprinta 74 |
| Press Type: | 74 |
| Stamps per Coil: | 1.5 Billion stamps |
| Print Quantity: | Phosphor Tagged Overall |
| Paper Type: | Pressure-sensitive |
| Adhesive Type: | Banknote Corporation of America, <br> Browns Summit, SC |
| Processed at: | Cyan, Magenta, Yellow, Black, PMS <br> 665 |
| Colors: | Vertical |
| Stamp Orientation: | $0.75 \times 0.82$ in./19.15 x 20.82 mm |
| Image Area (w x h): | $0.87 \times 0.96$ in./22.19 x 24.38 mm |
| Stamp Size $(\mathrm{w} \mathrm{x} \mathrm{h):}$ | 800 stamps per revolution |
| Plate Size: | "S" followed by five (5) single digits |
| Plate Numbers: | Plate numbers every 32 <br> sth stamp below <br> Coil Number image |
| Frequency: |  |

- Stamp Services,

Stamp Announcement 14-14: C. Alfred "Chief" Anderson Stamp

© 2014 USPS
On March 13, 2014, in Bryn Mawr, PA, the U.S. Postal Service ${ }^{\circledR}$ will issue the 70-cent C. Alfred "Chief" Anderson definitive stamp, in one design, in a pressure-sensitive adhesive (PSA) pane of 20 stamps (117100).

The stamp will go on sale nationwide March 13, 2014.
The 15th stamp in the Distinguished Americans series honors pioneering African-American aviator C. Alfred "Chief" Anderson (1907-1996), who played a crucial role during World War II in training the nation's first black military pilots, the Tuskegee Airmen. The portrait featured on the stamp is a painting by Sterling Hundley based on a photograph of Anderson. Hundley added headgear used by pilots in World War II. Verso text appears on the back of the stamp pane. Art director Phil Jordan designed the stamp.

To learn more about the stories behind the stamps, visit http://uspsstamps.com

## Distribution: Item 117100, 70-cent C. Alfred "Chief" Anderson PSA Pane of 20 Stamps

Stamp Distribution Offices (SDOs) and Stamp Distribution Centers (SDCs) will receive their standard automatic distribution quantity for a PSA pane of 20 stamps. Distributions are rounded up to the nearest master carton size of 40,000 stamps.

## Initial Supply to Post Offices

SDOs/SDCs will NOT make an automatic distribution to Post Offices ${ }^{\text {TM }}$. Post Offices requiring these items must requisition them from the eBuy2 SEAM Catalog or via Touch-tone ordering. Post Offices may preorder these stamps prior to the first-day-of-issue. Post Offices should not sell the stamp prior to first-day-of-issue.

## Sales Policy

All Post Offices should maintain a sufficient inventory level of this item until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures

## How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store ${ }^{\circledR}$ website at http:// usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:
C. Alfred "Chief" Anderson Stamp

## TBD

After applying the first-day-of-issue postmark, the Postal Service ${ }^{T M}$ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50 . For more than 50, customers have to pay five cents each. All orders must be postmarked by May 13, 2014.

## How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items postmarked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog, online at http:// usps.com/shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:
U.S. Postal Service

Catalog Request
PO Box 219014
Kansas City, MO 64121-9014

## Philatelic Products

There are seven philatelic products available for this stamp issue:

- 117106, Press Sheet w/Die Cuts, $\$ 112.00$ (print quantity of 1,000 ).
- 117108, Press Sheet w/o Die Cuts, $\$ 112.00$ (print quantity of 1,000 ).
- 117110*, Keepsake (Pane of 20, 1 DCP), \$15.95.
- 117116*, First-Day Cover, \$1.14.
- 117121*, Digital Color Postmark, \$1.85.
- 117131*, Stamp Deck Card, \$0.95.
- 117132*, Stamp Deck Card w/ Digital Color Postmark, \$2.20.
Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

| Issue: | C. Alfred "Chief" Anderson Stamp |
| :---: | :---: |
| Item Number: | 117100 |
| Denomination \& Type of Issue: | Additional ounce rate |
| Format: | Pane of 20 (1 design) |
| Series: | Distinguished Americans |
| Issue Date \& City: | March 13, 2014, Bryn Mawr, PA |
| Designer: | Phil Jordan |
| Art Director: | Phil Jordan |
| Painting: | Sterling Hundley |
| Modeler: | Joseph Sheeran |
| Manufacturing Process: | Offset Microprint "USPS" |
| Printer: | Ashton Potter |
| Printed at: | Williamsville, NY |
| Press Type: | Muller A76 |
| Stamps per Pane: | 20 |
| Print Quantity: | 20 million stamps |
| Paper Type: | Nonphosphored Type III, Block Tag |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | Williamsville, NY |
| Colors: | Black, Cyan, Magenta, Yellow, PMS 7463 Blue C |
| Stamp Orientation: | Vertical |
| Image Area (w x h): | $0.77 \times 1.05 \mathrm{in} . / 19.56 \times 26.67 \mathrm{~mm}$ |
| Overall Size (w x h): | $0.91 \times 1.19 \mathrm{in} . / 23.11 \times 30.23 \mathrm{~mm}$ |
| Full Pane Size (w x h): | $5.55 \times 5.76 \mathrm{in} . / 140.97 \times 146.30 \mathrm{~mm}$ |
| Uncut Press Sheet (w x h) | $22.2 \times 11.52 \mathrm{in} . / 563.88 \times 292.61 \mathrm{~mm}$ |
| Plate Size: | 320 stamps per revolution |
| Plate Numbers: | "P" followed by five (5) single digits |
| Marginal Markings: |  |
| Front: | Plate numbers in four corners of pane |
| Back: | © 2014 USPS • USPS logo • Plate position diagram $\bullet$ Barcode (171100) in upper right and lower left corners of pane - Descriptive Text • Website Information |

## Stamp Announcement 14-15: USS Arizona Memorial Stamp



On March 13, 2014, in Honolulu HI, the U.S. Postal Service ${ }^{\circledR}$ will issue the $\$ 19.99$ USS Arizona Memorial (Priority Mail Express Mail) definitive stamp in one design, in a pres-sure-sensitive adhesive (PSA) pane of 10 stamps (Item 116400).

The stamp will go on sale nationwide March 13, 2014.
The USS Arizona Memorial Priority Mail Express stamp honors the tranquil shrine to the 1,177 sailors aboard the ship who lost their lives on December 7, 1941. The artwork features an illustration of the memorial located in Pearl Harbor on the Hawaiian island of Oahu. Designed by art director Phil Jordan, the stamp showcases the work of illustrator Dan Cosgrove.

To learn more about the stories behind the stamps, visit http://uspsstamps.com

## Distribution: Item 116400, \$19.99 USS Arizona Memorial (Priority Mail Express) PSA Pane of 10 Stamps

Stamp Distribution Offices (SDOs) and Stamp Distribution Centers (SDCs) will receive their standard automatic distribution quantity for a PSA pane of 10 stamps. Distributions are rounded up to the nearest master carton size of 20,000 stamps.

## Initial Supply to Post Offices

SDOs/SDCs will NOT make an automatic distribution to Post Offices ${ }^{\text {TM }}$. Post Offices requiring these items must requisition them from the eBuy2 SEAM Catalog or via Touch-tone ordering. Post Offices may preorder these stamps prior to the first-day-of-issue. Post Offices should not sell the stamp prior to first-day-of-issue.

## Sales Policy

All Post Offices should maintain a sufficient inventory level of this item until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures

## How to Order the First-Day-of-Issue Postmark

Customers have 60 days to obtain the first-day-of-issue postmark by mail. They may purchase new stamps at their local Post Office, at The Postal Store ${ }^{\circledR}$ website at http:// usps.com/shop, or by calling 800-STAMP-24. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

## USS Arizona Memorial Stamp

## TBD

After applying the first-day-of-issue postmark, the Postal Service ${ }^{T M}$ will return the envelopes through the mail. There is no charge for the postmark up to a quantity of 50 . For more than 50, customers have to pay five cents each. All orders must be postmarked by May 13, 2014.

## How to Order First-Day Covers

The Postal Service also offers first-day covers for new stamp issues and Postal Service stationery items postmarked with the official first-day-of-issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog, online at http://usps.com/ shop, or by calling 800-782-6724. Customers may request a free catalog by calling 800-782-6724 or writing to:
U.S. Postal Service

Catalog Request
PO Box 219014
Kansas City, MO 64121-9014

## Philatelic Products

There are three philatelic products available for this stamp issue:

- 117116*, First-Day Cover, \$20.43.
- 117121*, Digital Color Postmark, \$21.14.
- 117131*, Stamp Deck Card, \$0.95.

Items with an asterisk (*) will use the 128 barcode from Stamp Fulfillment Services. All other philatelic products will continue to use barcode series A, with the exception of the Yearbook and the Guide Book.

| Issue: | USS Arizona Memorial Stamp |
| :---: | :---: |
| Item Number: | 116400 |
| Denomination \& Type of Issue: | Priority Mail Express |
| Format: | Pane of 10 (1 design) |
| Series: | N/A |
| Issue Date \& City: | March 13, 2014, Honolulu, HI 96820 |
| Designer: | Phil Jordan |
| Art Director: | Phil Jordan |
| Illustrator: | Dan Cosgrove |
| Modeler: | Donald Woo |
| Manufacturing Process: | Offset Microprint |
| Printer: | CCL Label, Inc. |
| Printed at: | Browns Summit, NC |
| Press Type: | Goebel |
| Stamps per Pane: | 10 |
| Print Quantity: | 3 million stamps |
| Paper Type: | Prephosphor Overall Tagged |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | Banknote Corporation of America |
| Colors: | Cyan, Magenta, Yellow, Black |
| Stamp Orientation: | Horizontal |
| Image Area (w x h): | $1.40 \times 1.07 \mathrm{in} . / 35.56 \times 27.18 \mathrm{~mm}$ |
| Overall Size ( $\mathrm{w} \times \mathrm{h}$ ): | $1.56 \times 1.23 \mathrm{in} . / 39.62 \times 31.24 \mathrm{~mm}$ |
| Full Pane Size (w x h): | $7.24 \times 7.12 \mathrm{in} . / 183.90 \times 180.85 \mathrm{~mm}$ |
| Plate Size: | 90 stamps per revolution |
| Plate Numbers: | "S" followed by four (4) single digits |
| Marginal Markings: |  |
| Front: | Plate numbers in two corners of pane |
| Back: | © 2013 USPS • USPS logo • Plate position diagram • UPC Barcode (116400) in upper right and lower left corners of pane • Promotional text |

## 2014 Stamps and Postal Stationery

This schedule is subject to change.
Updated Announcement 14-D
This is a periodic announcement of new stamps and postal stationery items being issued during the calendar year. For additional information on stamps and stamp products, visit The Postal Store ${ }^{\circledR}$ website at www.usps.com/shop.

| NOTE | ISSUE | NATIONWIDE FIRST-DAY-OF-ISSUE | FIRST-DAY CITY/STATE | FORMAT | DEADLINE |
| :---: | :---: | :---: | :---: | :---: | :---: |
| N | 4¢ Chippendale Chair | Jan 2 | Kansas City, MO 64108 | WAG Coil of 10,000 (M) | Mar 16 |
| N | Year of the Horse (Celebrating Lunar New Year) (46c Forever) | Jan 15 | San Francisco, CA 94188 | PSA pane of 12 (C) | Mar 22 |
| N | Cut Paper Heart Love (46¢ Forever) | Jan 21 | New York, NY 10199 | PSA pane of 20 (M) | Mar 22 |
| N, C | 49¢ Ferns | Jan 27 | Kansas City, MO 64108 | PSA Coil of $3,000 /$ PSA Coil of 10,000 (5 designs) (M) | Apr 1 |
| N, C | Star Spangled Banner (49¢ Forever) | Jan 28 | Independence, MO 64050 | PSA double-sided booklet of 20 (APU)/ PSA coil of 100 (APU/CCL) (M) | Apr 1 |
| N | Shirley Chisholm Black Heritage (49¢ Forever) | Jan 31 | Brooklyn, NY 11201 | PSA pane of 20 (C) | Apr 1 |
| N, C | 34¢ Hummingbird (Post Card Rate) | Feb 7 | Kansas City, MO 64108 | PSA pane of 20 and coil of 100 (APU) (M) | Apr 8 |
| N, C | 70¢ Great Spangled Fritillary (Butterfly) | Feb 10 | Kansas City, MO 64108 | PSA pane of 20 (CCL) (M) | Apr 11 |
| N, C | 21c Abraham Lincoln (2nd oz) | Feb 12 | Springfield, IL 62701 | PSA pane of 20 and coil of 100 <br> (M) (CCL) | Apr 13 |
| N | Winter Flowers (49¢ Forever) | Feb 14 | Little Rock, AR 72202 | PSA double-sided booklet of 20 (4 designs) (SSP) (M) | Apr 15 |
| N, C | 91¢ Ralph Ellison (3 oz) | Feb 18 | Kansas City, MO 64108 | PSA pane of 20 (CCL) (M) | Apr 19 |
| N | 70c Wedding Cake - 2014 Reissue | Feb 22 | Mesa, AZ 85201 | PSA pane of 20 (SSP) (M) | Apr 23 |
| N, C | Star Spangled Banner (49¢ Forever) | Mar 3 | Washington, DC 20066 | PSA double-sided booklet of 20 (CCLSSPP)/ PSA Coil of 100 (SSP)/ATM booklet of 18 (SSP) (M) | May 2 |
| N | Jimi Hendrix (Music Icon) (49¢ Forever) | Mar 13 | Austin, TX 78710 | PSA pane of 16(C) | May 12 |
| N, C | $70 ¢$ C. Alfred "Chief" Anderson (2 oz) | Mar 13 | Bryn Mawr, PA 19010 | PSA pane of 20 (APU) (M) | May 12 |
| N, C | \$19.99 USS Arizona: Priority Mail Express | Mar 13 | Honolulu, HI 96820 | $\begin{aligned} & \text { PSA pane of } 10 \\ & \text { (Priority Mail Express) (SSP) (M) } \end{aligned}$ | May 12 |
| N | Tree Stamped Card (38¢ Forever) | Mar 28 | New York, NY 10199 | Stamped card single, Stamped card double, Stamped card sheet (APU) | May 27 |
| N | 70¢ Yes I Do - 2014 Reissue | March TBD | TBD | PSA pane of 20 (APU) (M) |  |
| N | \$5.60 Verrazano Bridge: Priority Mail | March TBD | Brooklyn, NY 11201 | PSA pane of 10 (M) (Priority Mail) |  |
| N | Ferns (49¢ Forever) | March TBD | TBD | PSA coil 10,000 (M) |  |
| N | Charlton Heston (Legends of Hollywood) (49¢ Forever) | Apr 11 | Hollywood, CA | PSA pane of 20 (APU) (C) | Jun 10 |
| N | 2014 Global: Ocean Surface Temperatures (\$1.15 Forever) | Apr 22 | TBD | PSA pane of 10 (APU) (M) | Jun 21 |
| N | Songbirds (49¢ Forever) | TBD | TBD | PSA double-sided booklet of 20 (10 designs) (M) |  |
| N | Pioneers of Graphic Design (49¢ Forever) | Apr 25 | New York, NY 10199 | PSA pane of TBD (C) | Jun 24 |
| N | Harvey Milk (49¢ Forever) | May 22 | TBD | PSA pane of 20 (C) | Jul 21 |
| N | Civil War:1864 (49¢ Forever) | Jul 30 | Petersburg, VA | PSA Souvenir sheet of 12 (C) (2 designs) | Sep 28 |
| N | Medal Of Honor: Korean War (49¢ Forever) | Nov 11 TBD | TBD | PSA (2 designs) (C) |  |
| N | Janis Joplin (Music Icon) (49¢ Forever) | TBD | TBD | PSA pane of 16 (C) |  |

## Note Descriptions

C: Change in previously announced date, site, and/or rate
DC.: Digital Color Postmark
$N$ : New issue
P: Pictorial first day postmark
S: Special Dedication Postmark
(C): Collectible
(M): Mail use

1. Customers must affix additional postage to bring total postage to at least the minimum First-Class Mail ${ }^{\circledR}$ price for an envelope or stamped card, depending on which is used. Also, the cost for a stamped envelope is the value of the postage plus 11 cents, and the cost for a stamped card is the value of the postage plus 3 cents.

- Stamp Services,


## Pictorial Postmarks Announcement

As a community service, the Postal Service ${ }^{T M}$ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office ${ }^{\text {TM }}$ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{\circledR}$ postage. Items submitted for postmark may not include
postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP $+4^{\circledR}$ Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following pictorial postmarks have been extended for 30 days:


January 19, 2014
United States Postal Service
Championship Station
Postmaster
450 West 14th Avenue
Denver, CO 80204-9998

February 2, 2014
United States Postal Service
Championship Station Rutherford Post Office
Jane Walsh
156 Park Avenue
Rutherford, NJ 07070-9998

February 5, 2014
United States Postal Service
Allentown Airport Branch
Carrie Frankenfield
1000 Postal Road
Allentown, PA 18109-9998

February 8, 2014
Missouri Department of Transportation
Stan Musial Veterans Memorial Bridge Station
Postmaster
950 Missouri Avenue
East St. Louis, IL 62201


February 22, 2014


February 27, 2014
Unicover
Warren G. Harding
Postmaster
133 North Columbus Street
Galion, OH 44833 -9998


March 1, 2014
Special Friends of Ralph Ellison Library
Invisible Man Station Postmaster 4025 West Reno Avenue Oklahoma City, OK 73125-9998


March 1, 2014
Knoxville Philatelic Society
GMF Window Service
Knoxpex Station Postmaster
1237 East Weisgarber Road Knoxville, TN 37950-9998

March 1-2, 2014
Redding Stamp Club
Sundial Bridge Tenth
Anniversary
Postmaster
2323 Chum Creek Road
Redding, CA 96049-9998


Mckinley Ex. Sta.
Canton, OH 44711 Marche, 2014

March 7, 2014
Daffodil Festival Station
Daffodil Festival Committee 351 West Washington
Street, Suite 100
Camden, AR 71701-9998

March 8-9, 2014
McKinley Stamp Club Exhibition
Seventy Years of Vigilance Attention: Stamp Cancellation 675 Wolf Ledges Parkway
Akron, OH 44309-9998

March 8-9, 2014
McKinley Stamp Club
Happy 70th Birthday, Smokey Bear
Attention: Stamp
Cancellation
675 Wolf Ledges Parkway
Akron, OH 44309-9998

- Stamp Services,

Marketing and Sales, 2-20-14

## How to Order the First-Day-of-Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first-day-of-issue postmarks by mail. They may purchase new stamps at their local Post Office ${ }^{\text {TM }}$, by telephone at 800-STAMP-24, or at The Postal Store ${ }^{\circledR}$ website at $w w w$.usps.com/shop.

## Traditional Postmarks

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5 -cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first-day-of-issue postmark, the Postal Service ${ }^{\text {TM }}$ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first-day-ofissue city. The first-day-of-issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

## Digital Color Postmarks

Only select stamp issues offer a digital color postmark. Customers may submit \#6 or \#10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80-pound Accent Opaque, acid-free, $9 / 16$ " side seams with no glue on the flap. The maximum size of all digital color postmarks is 2 " high $\times 4$ " long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed
return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first-day-ofissue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation

Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first-day-of-issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.

|  | Lunar New Year: Year of the Horse <br> Stamp <br> Chinatown Station <br> 867 Stockton Street <br> San Francisco, CA 94108-9998 | March 15, 2014 |
| :--- | :--- | :--- |



## Hummingbird Stamp

Cancellation Services
8300 NE Underground Drive, Pillar 210
April 11, 2014
Kansas City, MO 64144-0001

Digital Color Pictorial


## Great Spangled Fritillary (Butterfly)

## Stamp

Cancellation Services April 13, 2014
8300 NE Underground Drive, Pillar 210
Kansas City, MO 64144-0001

Digital Color Pictorial


## Abraham Lincoln Stamp

Postmaster
FDOI Postmark April 15, 2014

2105 East Cook Street
Springfield, IL 62703-9998


## Winter Flowers Stamp

Little Rock Main Post Office
Attn: Station Manager
April 19, 2014
600 East Capital Avenue
Little Rock, AR 72202-9998


Digital Color Pictorial


## WEDDING <br> CAKE



## Ralph Ellison Stamp

Cancellation Services 8300 NE Underground Drive, Pillar 210

April 19, 2014
Kansas City, MO 64144-0001

## Wedding Cake Stamp

Postmaster
Main Post Office
April 23, 2014
135 N. Center Street
Mesa, AZ 85201-9998

## Digital Color Pictorial


C. Alfred "Chief" Anderson Stamp TBD

May 13, 2014

USS Arizona Memorial Stamp TBD

May 13， 2014
MEMORIAI.

Digital Color Pictorial

## Sustainability

## Standard Operating Procedure（SOP）：Pharmaceutical Disposal

This SOP addresses the proper disposal procedures for pharmaceuticals that break open in the mail and cannot be rewrapped to forward to the intended customer．Section 691.521 of the Post Office Operations Manual（POM） requires drugs that are found in the mail that are undeliver－ able to the addressee or sender to be destroyed．The POM also authorizes the donation of over－the－counter drugs that are sealed in their original packaging or container to public and charitable organizations，local food banks，shelters，or other nonprofit organizations that will accept them or destroy them．

Turn over illegal drugs to the Postal Inspection Service． The POM does not address certain classes of pharmaceu－ ticals that the U．S．Environmental Protection Agency（EPA） has determined are hazardous waste，nor does it address the proper handling of controlled substances regulated by the Federal Drug Enforcement Agency．This SOP applies to all Postal Service facilities that generate undeliverable pharmaceuticals and provides supplemental guidance on which pharmaceuticals must be disposed of as hazardous wastes．

## Types of Pharmaceuticals in the Mail

The Postal Service ${ }^{\text {TM }}$ regularly receives over the counter and prescription pharmaceuticals that become undeliver－ able when the packaging for those medications becomes damaged or broken in transit．When damaged pharmaceu－ tical mailings cannot be rewrapped and sent to the addressee or sender，the Postal Service must destroy such medications．

The proper method of destruction depends on whether the pharmaceutical is a hazardous waste，a non－hazardous waste，and／or a controlled substance as defined by the Drug Enforcement Agency（DEA）．If pharmaceuticals that break open in the mail are not marked，and it is not possible to determine whether they are over the counter or prescrip－ tion，then these items should be turned over to the Inspec－ tion Service．

## Pharmaceuticals Considered Hazardous Waste

The EPA lists and regulates certain waste pharmaceuti－ cals as hazardous wastes．Pharmaceuticals may also be considered hazardous if they have hazardous characteris－ tics such as ignitability，corrosivity，reactivity，or toxicity．A pharmaceutical that is either listed as hazardous waste or has hazardous characteristics must be disposed of using one of the USPS－authorized hazardous waste contractors． Some common examples of prescription medicines that the EPA lists as hazardous wastes include warfarin $>0.3 \%$ ， Epinephrine，Physostigmine，and many chemotherapy agents（see link under Key Websites for an expanded list）．

All Postal Service facilities that must destroy hazardous pharmaceuticals must retain records of their disposal using the EPA＇s uniform hazardous waste manifest system and dispose of those pharmaceuticals using a USPS－approved hazardous waste contractor．Approved contractors can be found in eBuy2 at http：／／blue．usps．gov／purchase／ eBuy2＿home．htm．Search catalogs under＂Services＂and type in the word＂pharmaceuticals＂to refine your search．

## Pharmaceuticals Considered Controlled Substances

The DEA regulates pharmaceuticals defined as Con－ trolled Substances．Controlled Substances must immedi－ ately be turned over to the U．S．Postal Inspection Service for proper handling and disposal as required by the DEA． Access the list of controlled substances at the DEA＇s web－ site（see link under Key Websites）．Some Controlled Sub－ stances could also be considered a hazardous waste．A partial list of pharmaceuticals that are subject to both reg－ ulations can be obtained by contacting the Office of Sus－ tainability（see contact information under Key Websites）．

## Pharmaceuticals Governed by Additional State Pharmaceutical Regulations

Florida and Michigan allow hazardous pharmaceuticals to be managed as universal wastes using less restrictive management，tracking，and reporting standards．Postal Service facilities in Florida and Michigan are directed to comply with these universal waste regulations since they
offer a less burdensome approach to pharmaceutical waste management. California and Washington also provide state specific regulations pertaining to pharmaceutical wastes that apply to Postal Service facilities in these states (see links under Key Websites). For example, nitroglycerin is generally exempt from federal hazardous waste regulations if it is no longer reactive; however, nitroglycerine is not exempt from California's hazardous waste regulations.

## Pharmaceuticals Considered Solid Waste

Over-the-counter pharmaceuticals can be disposed of in the trash after they are properly destroyed according to FDA or EPA guidelines (see links under Key Websites). Responsible officials in the Postal Service should dispose of pharmaceuticals that are neither hazardous nor controlled substances as follows:

- Follow specific disposal instructions on the drug label, where available. Do not flush prescription drugs down the toilet unless the drug label indicates to do so.
- If no instructions are available on the drug label or the packaging, you can throw the drugs in the trash after determining that they are neither hazardous or a controlled substance and have been rendered unusable by the following actions:
- Mix the drugs with an undesirable substance (e.g., coffee grinds, kitty litter, etc.)
- Place the mixture in a sealed plastic bag before trash disposal.


## Key Websites

- U.S. Department of Justice, Drug Enforcement Administration list of controlled substances: http:// www.deadiversion.usdoj.gov/schedules/ index.html\#list.
- U.S. Environmental Protection Agency list of hazardous chemicals (the list includes pharmaceutical chemicals): http://www.gpo.gov/fdsys/pkg/ CFR-2012-title40-vol27/xmI/CFR-2012-title40-vol27-sec261-33.xml.
- U.S. Environmental Protection Agency Guidance for Consumer Pharmaceutical Disposal can be used for over the counter medicines: http://water.epa.gov/ scitech/swguidance/ppcp/upload/ppcpflyer.pdf.
- U.S. Food and Drug Administration Guidance on Consumer Pharmaceutical Disposal can be used for over the counter medicines: http://www.fda.gov/ downloads/Drugs/ResourcesForYou/Consumers/ BuyingUsingMedicineSafely/
UnderstandingOver-the-CounterMedicines/ ucm107163.pdf.
- The website "Practice Greenhealth" offers a list of pharmaceuticals that are considered hazardous wastes in healthcare facilities and serves as a guide for identifying some of the more common hazardous pharmaceuticals found in the undeliverable mail stream: https://practicegreenhealth.org/topics/ chemicals/hazardous-waste-characterization.
- Michigan Pharmaceutical Universal Waste regulations: http://www.michigan.gov/documents/deq/ deq-ead-tas-univwaste_320878_7.pdf.
- Florida Pharmaceutical Universal Waste regulations: http://www.dep.state.fl.us/waste/pharm/.
- California Pharmaceutical Waste Regulations: http:// dtsc.ca.gov/AssessingRisk/PPCP/ Pharmaceutical_Regulatory.cfm.
- Washington Pharmaceutical Waste Regulations: http://www.ecy.wa.gov/programs/hwtr/ pharmaceuticals/pages/policy.html.
- For assistance on the proper disposal of over the counter and prescription pharmaceuticals at Postal Service facilities, contact: Sustainability@usps.gov.
- To find approved USPS contractors that provide disposal services for hazardous waste pharmaceuticals, go to eBuy2 at http://blue.usps.gov/purchase/ eBuy2_home.htm.
- Corporate Sustainability Initiatives, Office of Sustainability, 2-20-14



[^0]:    - Product Information Requirements, Mail Entry and Payment Technology, 2-20-14

