## uspspostal|bulletin

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## Need to send a package to a loved one in the military* overseas? Use a Priority Mail ${ }^{\circ}$ APO/FPO Flat Rate Box <br> There is a $\$ 2$ discount for large Priority Mail Flat Rate Boxes mailed to APO/FPO addresses.


${ }^{*}$ For mailable items. Mail addressed to military personnel overseas is subject to certain restrictions of mailing regarding content, preparation and handling. See www.usps.com for more details. © 2009 United States Postal Service. The Eagle Logo and the trade dress of the Priority Mail Flat Rate Boxes are among the many trademarks of the United States Postal Service.

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Thanksgiving Day Parade Stamp

USPS National Emergency Hotline Is your facility operating? Call 888-363-7462


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## Holiday Media Open House and Tours

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## Background

News media representatives become very interested in postal operations from late November through Dec. 25. Being proactive by developing a special day of mail processing tours for local news media representatives is an excellent opportunity to showcase our products, services, and people, and encourages customers to mail early in the holiday season.

With a little pre-planning, your office will be ready to show the local community that we're ready, willing, and prepared to handle all of its holiday mailing needs.

Listed below are some tips and ideas you can use to bring the news media in for a behind-the-scenes look at the hard work it takes to collect, transport, and process mail for local postal customers during the holiday mailing season.

Included in this kit are nine fact sheets about the Postal Service's ${ }^{\text {TM }}$ holiday operations as well as other holiday tips and timesavers to help you execute your events:

- By the Numbers.
- Home for the Holidays.
- Top 10 Bargains in Shipping.
- Holiday Helpers.
- Packing Tips.
- Click-N-Ship ${ }^{\circledR}$ Service.
- Create Holiday Cards and Letters for Friends, Family, or Customers.
- The Postal Store ${ }^{\circledR}$.
- Carrier Pickup ${ }^{\text {TM }}$ Service.


## Corporate Communications Area Managers

Be sure to contact your Corporate Communications area manager to discuss holding a media open house and tour. They are here to help you plan and execute these activities and to engage the media.

| Area | Contact | Telephone | E-Mail |
| :--- | :--- | :--- | :--- |
| Capital <br> Metro | Deborah <br> Yackley | $301-548-1465$ | deborah.a.yackley@usps.gov |
| Eastern | Paul Smith | $215-931-5054$ | paul.f.smith@usps.gov |
| Great <br> Lakes | Jim Mruk | $630-539-6565$ | james.a.mruk@usps.gov |
| Northeast | Debra <br> Hawkins | $860-285-7265$ | debra.a.hawkins@usps.gov |
| Pacific | Don <br> Smeraldi | $858-674-3149$ | don.a.smeraldi@usps.gov |
| Southeast | Larry <br> Dingman | $901-747-7544$ | larry.d.dingman@usps.gov |
| Southwest | Earl Artis | $214-819-8704$ | earl.c.artis@usps.gov |
| Western | Teresa <br> Rudkin | $303-313-5130$ | teresa.rudkin@usps.gov |

## Pre-Planning

- Talk with your plant manager and/or postmaster early about hosting a 1-day open house for local news media.
- Corporate Communications representatives should be included in any planning from the start. They're a great resource, and ready to support your effort! Discuss the advantages of developing a "Mail Early" promotion as a way to reduce local originating volumes during our peak processing days, and how having processing and distribution center (P\&DC) employees appearing on-camera can have a positive impact on employee morale. Determine the best time of day to begin the media tours, which will most likely occur from mid to late afternoon.
- Include the district security control officer in your plans so that the event is in compliance with any local, fast-breaking changes in local threat level assessments issued by the Department of Homeland Security.
- Ask the operations manager at the P\&DC to provide you with statistical data regarding mail volumes (letters processed, packages mailed, and the total number of letters postmarked) from the previous holiday mailing season. Become familiar with the forecast for this year's holiday mailing season.
- Corporate Communications will prepare the news release and media advisory to announce the event. Make sure to include that proper footwear is required on the plant work floor.
- The best time for tours is late afternoon/early evening. Most associate offices, stations, and branches are sending collection mail to the opening unit for cancellation and processing beginning in the late afternoon.
- Work with local managers to determine a logical flow to the tours, ensuring that camera crews and journalists will be able to photograph and observe the postmarking, automated letter sorting, and package sorting operations.
- Ask for help in identifying good photo opportunities in the processing operation. Find out when trucks containing Priority Mail ${ }^{\circledR}$ items are scheduled to arrive, and ask about the expected arrival of easily identifiable holiday packages such as boxes of fresh fruit.
- Prepare attractive press packets/folders with "Postal Facts" and information from the 2009 Holiday Mailing Season Press Kit, along with any local information that will help show the public the tremendous commitment of our employees to keep the mail flowing during our busiest time of year. Don't forget to include background information on this year's holiday stamps.


## One Week Before the Open House Tours

- In conjunction with Corporate Communications, issue an approved news release to local news media outlets.
- Pitch your event directly by making calls to local news reporters, assignment editors, and news desks to ensure they have reviewed your news release, and ask if they intend to attend. Let them know you will be available, and will have some great photo opportunities available for them to support a great story. Suggest they reserve a specific time of day for a tour as a way to encourage and solidify coverage by their publication or broadcast outlet.
- Provide processing employees and supervisors with a "heads-up" in the form of a service talk or announcement so they will know news media representatives will be onsite. Work with processing supervisors to identify employees who might be available to talk to the news media about their past experiences with the heavy mail volumes expected during the holiday mailing season.
- Talk with the postal police and ensure all security personnel are aware of local plans. Ensure temporary security badges will be available to be issued to media representatives on the day of the tours. Consider making refreshments available for news media attendees.


## Day of the Open House

- Call local news outlets early to confirm attendance and tour times.
- Ensure that all photographers are advised that all video and photographs should not reveal any specific names or addresses on individual pieces of mail, as this is a violation of our privacy guidelines.
- Get updates on the mail processing profile for that day, and make adjustments to your planned tour flow as needed.
- Utilize support staff to assist with hosting news media representatives if you are currently providing a tour to a competing news outlet. Provide a comfortable environment for them while they wait.
- Keep plenty of drinking water available. You'll need it, especially if you are planning to do tours on an individual basis for each attending news outlet.
- Monitor the results of your efforts on the late evening news and the following day in the newspaper.


## The Day After

- Provide a media coverage summary to local managers and Corporate Communications to document your efforts.
- Don't forget to send photos and write-ups to News Link for possible publication.



## Servicio Postal de los EE. UU.

## Las Fiestas en Cifras

| 234 | Cantidad de años que el Servicio Postal de los EE. UU. (U.S. Postal Service ${ }^{\circledR}$ ) ha estado repartiendo la alegría de las fiestas. |
| :---: | :---: |
| 16,600 millones | Cantidad de tarjetas, cartas y paquetes a ser entregados entre el Día de Acción de Gracias y la Navidad. |
| 3,000 millones | Cantidad de cartas enviadas por correo durante las fiestas. |
| 839 millones | Cantidad de piezas postales procesadas el 14 de diciembre, el día del año de más envíos postales. |
| 583 millones | Cantidad promedio de piezas postales procesadas diariamente. |
| 692 millones | Cantidad promedio de piezas postales procesadas diariamente durante las fiestas. |
| 30 millones | En libras, la cantidad de correo que procesará el Servicio Postal (Postal Service ${ }^{\text {TM }}$ ) para instalaciones militares en el exterior, incluidas las zonas de guerra en Irak y Afganistán. |
| 192,000 | Cantidad de vehículos utilizados para transportar el correo de las fiestas, incluidos 142,000 camiones de media tonelada. |
| 2,110 millones | Cantidad de estampillas para las fiestas que imprimió el Servicio Postal este año. |
| 97 millones | Cantidad de clientes que visitan la Oficina de Correos (Post Office ${ }^{\text {TM }}$ ) durante las fiestas. |
| 41 millones | Cantidad de visitas al sitio web del Servicio Postal, www.usps.com, durante las fiestas. |
| 3.6 millones | Cantidad de etiquetas de envío impresas desde los hogares durante las fiestas usando Click-N-Ship ${ }^{\circledR}$. |

## Fechas límite de entrega

4 de dic. Correo militar destinado a Irak y Afganistán
16 de dic. Parcel Post ${ }^{\circledR}$
21 de dic. Correo de primera clase (First-Class Mail ${ }^{\circledR}$ )
21 de dic. Correo Prioritario (Priority Mail ${ }^{\circledR}$ ), la mejor oferta en envíos
23 de dic. Correo Expreso (Express Mail $\left.{ }^{\circledR}\right)^{*}$

* Los compromisos del servicio de Correo Expreso se basan en las horas en las que se traiga el correo. Consulte a uno de nuestros empleados o visite www.usps.com para obtener más detalles.



## Hoja de Datos/de Vuelta a Casa por las Fiestas

No pelee contra la madre naturaleza en esta temporada de fiestas. Quédese en casa donde está cómodo y calentito y deje que el Servicio Postal (Postal Service ${ }^{T M}$ ) haga lo que mejor sabe hacer, recoger y entregar correo. La Oficina de Correos (Post Office ${ }^{T M}$ ) más cercana está haciendo clic en USPS.com ${ }^{\circledR}$, para todas sus necesidades de envíos durante las fiestas. Encontrará todo lo que necesita para sus envíos para estas fiestas en un solo lugar.

- La recolección gratuita de paquetes en casa o en la oficina está disponible, llueva, truene o relampaguee.
- A diferencia de otras empresas de envíos, este servicio se ofrece sin costo. www.usps.com/pickup
- Recogeremos sus regalos y nos llevaremos sus devoluciones. El cartero recogerá el paquete cuando entregue su correo habitual, independientemente de la cantidad de paquetes que envíe.
- Compre estampillas, papeles y sobres, y productos para estampillas desde la computadora de su hogar o de la oficina. Estos servicios se encuentran a solo unos clic de distancia usando Internet y The Postal Store ${ }^{\circledR}$. Puede comprar estampillas por precio, tema o tipo, y las recibirá en solo unos días. Se cobra una cantidad pequeña por manipulación y envío.
- Convierta sus momentos favoritos de las fiestas en estampillas con Franqueo personalizado (Customized Postage), disponibles a través de cuatro vendedores autorizados. Dirijase a www.usps.com/postagesolutions/ customizedpostage.htm.
- Imprima etiquetas de envío y pague el franqueo con Click-N-Ship ${ }^{\circledR}$ mientras disfruta de un chocolate caliente u hornea galletas navideñas.
- Cree y envíe tarjetas de felicitación, tarjetas postales o tarjetas fotográficas personalizadas y de alta calidad desde su computadora. Ya sea que esté enviando una tarjeta o diez mil, solo haga clic para crear sus propios saludos personalizados.
- ¿Necesita una caja? No hay problema. Pida suministros de empaque ecológicos gratuitos para todas sus necesidades de envío entregados en la puerta de su casa u oficina.



## Hoja de Datos/Las Diez Mejores Ofertas de Envío

10. A diferencia de otras compañías de envío, el Servicio Postal (Postal Service ${ }^{T M}$ ) no cobra más por entregas los sábados ni agrega recargo por combustible. El precio que ve es el precio que tendrá que pagar.
11. Envíe la alegría de las fiestas a los hombres y mujeres uniformados de servicio en el exterior con la caja de tarifa fija (Flat Rate Box) de Correo Prioritario (Priority Mail ${ }^{\circledR}$ ) tamaño grande y reciba un descuento de $\$ 2$.
12. Solo 44 centavos desde Washington, DC, hasta el estado de Washington. Las tarjetas navideñas se envían en un santiamén con las festivas estampillas de las fiestas de invierno (Winter Holidays). Se podrán comprar estampillas sobre Kwanza, Jánuca, y Ramadán, así como de la Virgen y el Niño, durante toda la temporada de fiestas.
13. ¿Va a salir por las fiestas? No se preocupe. El Premium Forwarding Service ${ }^{\text {TM }}$ le permite solicitar que todo su correo sea enviado al lugar en el que se encuentre temporalmente. La mayor parte del correo se reenvía una vez a la semana por Correo Prioritario. La tarifa de inscripción cuesta apenas $\$ 15.00$ y las tarifas de reenvío semanal son de $\$ 13.95$. www.usps.com/premiumforwarding
14. Ahorre tiempo y combustible en estas fiestas. Cuando los costos del combustible aumentan un centavo, nuestros costos aumentan en más de $\$ 8$ millones al año. Sabemos que el precio del combustible afecta sustancialmente a todos los estadounidenses. Usar www.usps.com le puede ayudar a ahorrar también esta temporada.
15. Confirmación de entrega gratuita (Free Delivery Confirmation ${ }^{\top M}$ service) para Correo Prioritario si envía en línea en www.usps.com. ¡Ahorre sin complejos!
16. Con Correo Expreso (Express Mail ${ }^{\circledR}$ ), su regalo llega en menos de un día bajo del árbol. Papá Noel no es el único que trabaja en Navidad. El Servicio Postal entregará Correo Expreso en la mayoría de las ciudades principales el 24 y el 25 de diciembre.
17. Ahorre entre un 3 y un 11 por ciento si envía en línea en www.usps.com.
18. Recolección GRATUITA de paquetes en www.usps.com/pickup. Quédese cómodo y calentito en casa. La recolección gratuita de paquetes desde su casa u oficina está disponible independientemente del clima o de la cantidad de paquetes que tenga.
19. Cajas de tarifa fija de Correo Prioritario, solo con el Servicio Postal de los EE. UU (U.S. Postal Service ${ }^{\circledR}$ ). Desde apenas $\$ 4.95$, las Cajas de tarifa fija de Correo Prioritario son lo último en cajas para empacar regalos. Prácticamente no hay que pesar: si cabe, se envía. Y es el mismo precio bajo a cualquier estado de la unión.



## Consejos Para las Fiestas Para Evitar Imprevistos con el Correo

## Preparación de los Paquetes

- Escribir claramente la dirección con letra de imprenta.
- Incluya todos los elementos de la dirección (número de apartamento o de suite, información de orientación de las calles, como 123 S. Main St. o 12456 Elm St. N).
- Incluya información "de" y "para" en los paquetes pero solo de un lado. No se permite anotar nada más. Pegue el paquete con cinta de embalaje o con cinta que no se desprenda fácilmente durante el envío. Además, proteja el contenido según corresponda.
- Nunca adivine un código postal. NO poner el código es mejor que poner un CÓDIGO POSTAL INCORRECTO.
- En muchas áreas metropolitanas se hace entrega de Correo Expreso (Express Mail ${ }^{\circledR}$ ) el día de Navidad.


## Consejos Para Empacar

- Elija una caja que sea lo suficientemente resistente para proteger el contenido. Deje espacio para poner material de protección dentro de la caja.
- Para su comodidad, el Servicio Postal (Postal Service ${ }^{\top M}$ ) vende cajas "ReadyPost ${ }^{\circledR}$ ", listas para el envío, en la Oficina de Correos (Post Office ${ }^{\text {TM }}$ ).
- Proteja el contenido con papel de periódico rasgado o enrollado, envoltorio plástico de burbujas o perlas de poliestireno. También se pueden usar palomitas de maíz sin sal. Cuesta poco y es ecológico.
Empaque firmemente para evitar que el contenido se desplace durante el envío.
- Use siempre cinta engomada diseñada para envíos, como la sensible a la presión, la de papel de embalaje reforzada con nailon o la sensible a la presión de vidriorresina.
- No utilice papel para envolver, cuerda, cinta de enmascarar ni cinta de celofán.
- Ponga las direcciones de origen y envío de un solo lado del paquete.
- Si empaca productos en polvo, asegúrese de que estén en sobres acolchados resistentes a los escapes.
- Ponga una etiqueta adicional con las direcciones de entrega y devolución dentro del paquete. Esto garantiza el retorno seguro de un artículo que no pudo ser entregado si la etiqueta exterior se daña o se desprende.
- Sáquele las pilas a los juguetes. Envuélvalas y póngalas al lado de los juguetes en la caja de envío. Se recomienda que los clientes incluyan las pilas nuevas en el empaque del fabricante.
- Rellene los artículos de vidrio, frágiles y huecos, como floreros, con papel de periódico o material de empaque para evitar el daño. Si envía fotografías enmarcadas, sáqueles el vidrio y envuélvalo por separado.
- Use Click-N-Ship® para ahorrarse el viaje a la Oficina de Correos. Con una etiqueta con franqueo pagado Click-N-Ship, puede entregarle su paquete al cartero o ponerlo en un buzón azul en la calle. Los paquetes que lleven símbolos de PC Postage $®$ de las empresas asociadas, como Stamps.com, Endicia o Zazzle también disfrutan de este servicio. www.usps.com/onlinepostage/welcome.htm
- Los paquetes enviados con sellos postales que pesen 13 onzas o más se pueden dejar para que los recoja su cartero, pero no se deben poner en un buzón azul.
- El correo internacional y APO/FPO (Army Post Office/ Fleet Post Office) que tenga etiquetas con franqueo pagado Click-N-Ship se puede dejar para que lo recoja su cartero, pero no se debe poner en un buzón azul.
- Los clientes que estén preparando paquetes internacionales en línea pueden llenar formularios de aduana, pagar el franqueo, imprimir una etiqueta de envío y recibir también un descuento en www.usps.com/clicknship. Los clientes que simplemente deseen preparar formularios de aduana o etiquetas de envío también pueden hacerlo al imprimir los formularios de aduana correspondientes en http://webapps.usps.com/customsforms.
- Pida cajas, tubos y sobres ecológicos gratuitos para Correo Expreso y Correo Prioritario (Priority Mail ${ }^{\circledR}$ ) en línea en www.shop.usps.com, por teléfono al 1-800-610-8734, o en su Oficina de Correos local.


## Click-N-Ship

## Save 5-11 Percent When You Ship Online

## Skip the Trip. Ship Online at USPS.com.

## Print shipping labels from the convenience

 of home or office.Click-N-Ship $®$ service brings the Post Office ${ }^{\text {TM }}$ to your desktop. Visit us today at www.usps.com/clicknship to start printing professional shipping labels with postage. With Click-N-Ship service you can:

- Pay for postage with any major credit card.
- Save on domestic and international labels printed online.
- Calculate and compare rates.
- Standardize your addresses.
- Add special services.

Online shipping is available for domestic and international packages.

- Priority Mail® service: 2-3 day delivery.*
- Express Mail8 service: Next day delivery. Guaranteed.**
- Global Express Guaranteed® service: 1-3 day delivery.
- Express Mail International® service: 3-5 day delivery.
- Priority Mail International® service: 6-10 day.
Get these extra services when you ship Priority Mail online.
- Delivery Confirmation ${ }^{\text {TM }}$ service, which is free and provides the ZIP ${ }^{\text {TM }}$ Code, date, and time of delivery.
- Signature Confirmation ${ }^{\text {n4 }}$ service, which you can add for only $\$ 1.80$.
Get peace of mind with USPS® Insurance
- Add it to your Priority Mail and Express Mail packages.
- Coverage is available up to $\$ 500$
- Regular insurance fees apply.

Get the benefit of saving when you pay for postage online.

## Domestic:

- Express Mail - 5\% savings
- Priority Mail - up to $11 \%$ savings


## International:

- Global Express Guaranteed - 10\% savings
- Express Mail International - 8\% savings
- Priority Mail International - $5 \%$ savings


## It's easy to get started.

- All you need is an Internet connection, your home or office PC, and a laser or quality inkjet printer.
- Labels can be printed on $8.5^{\prime \prime} \times 11^{\prime \prime}$ paper and glued or taped securely to the package.
- Use your home or office scale or order one online with an easy link to The Postal Store ${ }^{\circledR}$.
- Ship with flat-rate boxes or envelopes.

More features that make it even easier to ship online.

- Online Address Book stores up to 3,000 domestic and international addresses.
- E-mail Ship Notification allows you to send your recipient an automatic e-mail alert that a package is on its way.
- Batch printing is available for multi-package shipping.
- Shipping History allows you to easily look up information on your postage-paid labels printed within the past 6 months.
- My Account helps you easily manage your Click-NShip information from one central location.
- The SCAN Form (PS Form 5630) allows the recipient to see that your packages are on their way.
- Print your labels two-up or choose one with a printed label record.
Online shipping is as convenient as your neighborhood mailbox.
You can drop your Priority Mail and domestic Express Mail pieces with printed postage labels in any Postal Service ${ }^{T M}$ collection box. Or you can:
- Drop them at your local Post Office.
- Hand them to your letter carrier.
- Schedule a pickup online.


## Save a trip to the Post Office.

Use Click-N-Ship service with the Postal Service's Carrier Pickup ${ }^{T M}$ option to schedule free package pickup from your home or office when your letter carrier delivers your mail. Once you've completed your labels, simply click on the Carrier Pickup link to request next-day pickup.
www.usps.com/carrierpickup

## Hoja de datos

## Click-N-Ship <br> Ahorre entre un 5 y un 11\% si envía en línea

## iAhórrese el viaje!

Imprima etiquetas de envio desde la comodidad de su casa u oficina.
El servicio Click-N-Ship(8) lleva la Post Office ${ }^{\text {mu }}$ a su escritorio. Visítenos hoy en www.usps.com/clicknship para comenzar a imprimir etiquetas profesionales de envio franqueadas.
Con el servicio Click-N-Ship puede:

- Pagar por el franqueo con cualquiera de las principales tarjetas de crédito.
- Ahorrar en etiquetas para envios nacionales e internacionales impresas en línea.
- Calcular y comparar tarifas.
- Estandarizar sus direcciones.
- Agregar servicios especiales.

Los envios en línea están disponibles para paquetes nacionales e internacionales:

- Servicio Priority Mail®: entrega en 203 dias.*
- Servicio Express Mail®: entrega al día siguiente. Garantizado. **
- Servicio Global Express Guaranteed®: entrega en 1 a 3 dias.
- Servicio Express Mail International(8: entrega en 3 a 5 dias.
- Servicio Priority Mail International® entrega en 6 a 10 dias.
Obtenga los siguientes servicios adicionales si envía Correo prioritario (Priority Mail) en linea:
- Servicio Delivery Confirmation ${ }^{\text {™ }}$ que es gratuito y ofrece el código postal (ZIP Code), la fecha y la hora de la entrega.
- Servicio Signature Confirmation ${ }^{\text {tu }}$ que se puede agregar por solo $\$ 1.80$.
Quédese tranquilo con el Seguro USPS®
- Agréguelo a sus paquetes de Correo Prioritario (Priority Mail) y Correo Expreso (Express Mail).
- La cobertura está disponible hasta $\$ 500$.
- Se aplican las tarifas de aseguramiento habituales.

Obtenga el beneficio de ahorrar si paga por el franqueo en linea

## Nacional

5\% de ahorro en Express Mail
Hasta 11\% de ahorro en Priority Mail
Internacional
10\% de ahorro en Global Express Guaranteed 8\% de ahorro en Express Mail International $5 \%$ de ahorro en Priority Mail International

## Es fácil comenzar.

- Todo lo que necesita es una conexión a Internet, la computadora de su casa u oficina, y una impresora láser o de inyección de tinta de calidad.
- Las etiquetas se pueden imprimir en papel tamaño carta y adherir con pegamento o cinta engomada al paquete.
- Use la balanza de su casa u oficina o pida una en línea con un enlace sencillo en The Postal Store ${ }^{*}$.
- Envie con cajas o sobres de tarifa fija.

Hay más ventajas que facilitan aún más los envios en línea:

- La libreta de direcciones en línea (Online Address Book) almacena hasta 3000 direcciones nacionales e internacionales.
- La notificación de entrega por correo electrónico ( E -mail Ship Notification) le permite enviarle a su destinatario un alerta automática por correo electrónico de que le ha enviado el paquete.
- Puede imprimir en grupos para enviar varios paquetes.
- El historial de envios (Shipping History) le permite buscar fácilmente información sobre sus etiquetas con franqueo pagado impresas durante los últimos seis meses.
- Mi cuenta (My Account) le ayuda a gestionar fácilmente su información de Click-N-Ship desde el mismo lugar.
- El formulario SCAN (PS Form 5630) le permite al destinatario ver que sus paquetes van en camino.
- Imprima las etiquetas dos veces o elija una con registro de etiqueta impresa.
Los envíos en línea son tan cómodos como el buzón de correos de su vecindario.
Puede depositar sus piezas de Correo Prioritario o Correo Expreso con etiquetas de franqueo impresas en cualquier buzón del Postal Service ${ }^{2}$. También puede:
- Dejarlas en la Oficina de Correos local.
- Entregárselas a su cartero.
- Programar una recolección en línea.
¡Ahórrese un viaje a la Oficina de Correos!
Use Click-N-Ship con la opción de Recolección gratuita (Carrier Pickup ${ }^{\mathrm{TM}}$ ) del Servicio Postal para programar la recolección gratuita de paquetes desde su casa u oficina cuando su cartero entregue su correo. En cuanto haya terminado las etiquetas, solo necesita hacer clic en el enlace Carrier Pickup para solicitar la recolección al dia siguiente.
www.usps.com/carrierpickup


## Fact Sheet

## Create Holiday Cards and Letters for Friends, Family, or Customers!



Simplify your holidays with these online mailing solutions.
Create and send high quality, personalized greeting cards, postcards, newsletters, and photo cards from your desktop. Whether you're sending one card or 10,000 , just point and click and create your own personalized greetings.

CardStore - Personalized greeting cards are a snap.
It's fast, easy, and convenient. CardStore can ship cards to you or mail them directly using your address list.

- Send Holiday Photo Cards

Make your cards memorable. Upload your favorite digital photo to send a personalized holiday greeting. It's easy.

- Personalize Your Greetings Choose from our collection of thousands of card designs, or create your own. Write your own message to personalize cards in minutes.

Click2Mail - Create a holiday letter for family and friends or a customized holiday campaign in minutes.
Let this one-stop convenience help you reach your customers in time for the holidays. Choose from an extensive variety of formats and services - even Certified Mail ${ }^{\text {TM }}$ service.

- Next Business Day Mailing

Targeted custom mailing lists at affordable rates plus high-quality printing can get your message out within the next business day.

- Discounts on Any Volume

Choose from First-Class Mail®, Standard Mail®, or non-profit services. No permits, fees, or forms required. USPS® compliance is guaranteed.

PremiumPostcard - High-quality postcards, printed and mailed the next day.
Use your digital photo or choose from our extensive image and template galleries and add a personal message to each recipient.

- Send Holiday Postcards Easily mail postcards to your entire address book. No fees or mailing forms. And get your first postcard for free!
- Any Size or Shape - Choose from the many different sizes and styles perfect for your holiday message.


## Convenient, User-Friendly Services.

- Always Open

These services are available online round the clock, so you can create your mailings 24 hours a day, 7 days a week, 365 days a year.

- Easy to Get Started Just visit www. usps.com/createmail.


## Hoja de datos

## Cree tarjetas y cartas para estas fiestas para sus amigos, familiares o clientes.



Simplifique sus fiestas con las siguientes soluciones de correo en línea.
Cree y envie tarjetas de felicitación, tarjetas postales, boletines de noticias o tarjetas fotográficas personalizadas y de alta calidad desde su escritorio. Ya sea que esté enviando una tarjeta o diez mil, solo tiene que apuntar y hacer clic para crear sus propios saludos personalizados.

Es fácil y rápido desde los sitios de nuestros socios.

## CardStore, tarjetas de felicitación personalizadas jasí de fáciles!

 Rápido, fácil y cómodo. Además, CardStore puede enviarle las tarjetas o enviarlas directamente por correo usando su lista de direcciones.- Envíe tarjetas navideñas con foto Haga que sus tarjetas sean inolvidables. Cargue su foto digital favorita para enviar una tarjeta navideña personalizada. Es fácil.
- Personalice sus saludos Elija entre nuestra colección de miles de diseños de tarjetas o cree el propio. Escriba su propio mensaje para personalizar las tarjetas en minutos.

Click2Mail, cree una carta para las fiestas para sus amigos y familiares o una campaña para las fiestas personalizada en minutos.
Permita que la comodidad de tenerlo todo en el mismo lugar le ayude a llegar a sus clientes justo a tiempo para las fiestas. Elija entre una extensa variedad de formatos y servicios, incluso Correo Certificado (Certified Mail ${ }^{\text {TM }}$ ).

- Envio al siguiente dia hábil

Listas de correo focalizadas y personalizadas a precios razonables e impresión de alta calidad para entregar su mensaje al siguiente dia hábil.

- Descuentos por cualquier volumen Elija entre First-Class Mail(®, Standard Mail(8) o $\sin$ fines de lucro. No hacen falta permisos, tarifas ni formularios. Cumplimiento garantizado con USPS®.

PremiumPostcard, tarjetas postales de alta calidad impresas y enviadas al día siguiente.
Use su propia fotografia digital o elija entre nuestras extensas galerías de imágenes y plantillas, y agregue un mensaje personal para cada destinatario.

- Envie tarjetas postales para las fiestas Envie fácilmente por correo tarjetas postales a toda su lista de direcciones. No hacen falta tarifas ni formularios de envio. ¡La primera tarjeta postal es gratis!
- Cualquier tamaño o forma, elija entre diversos tamaños y estilos perfectos para su mensaje de fiestas.


## Servicios cómodos y fáciles de usar

- Siempre abierto

Estos servicios están disponibles en línea a toda hora para que pueda crear sus correos las 24 horas del día, los 7 días de la semana, los 365 dias del año.

- Es fácil comenzar Basta visitar www.usps.com/createmail.


## Fact Sheet

## The Postal Store <br> Postage Stamps and Products - At Your Fingertips

Order online 24/7 and have products delivered directly to your home or to your office.


The Postal Store
The Postal Store ${ }^{\text {® }}$ is your online source for First-Class Mail(®) stamps, stamp collectibles, and mailing/shipping supplies. By visiting online at www.usps.com/shop, you'll save the trip to the Post Office ${ }^{\mathrm{TM}}$.

## Stamps

No need to stand in line. First-Class Mail stamps are available in:

- Booklets
- Panes
- Coils
- Monthly subscription


## Collectibles

Conveniently start or add to your stamp collection online. Philatelic items include:

- First-day covers
- Digital color postmarks
- Uncut press sheets \& panels
- Duck stamps
- Commemorative yearbooks
- Collecting supplies


## Mailing and Shipping Supplies

 Sending a package? Find the materials you need on The Postal Store.- Prepaid envelopes
- ReadyPost $®$ packaging
- Click-N-Ship® labels
- Pre-inked rubber stamps
- Mailing labels
- Scales


## Gifts

Purchase a gift from our online store for all of your special occasions. Our stamp-related products include:

- Framed artwork
- Watches and pendants
- Books and games
- Stationery and postcards


## Custom Postage

Select one from our themed assortments, or turn your own photos into real postage with our software.

- Themed Collections
- Holiday
- Love/wedding
- Birthday/celebrations
- Flowers
- Sports
- Customized postage software
- PC or Mac


## Personalized Stamped Envelopes

Order personalized stamped envelopes with your preprinted address in the return field. Available in

- Boxes of 50 or 500
- Plain, window, or security formats
- Variety of ink colors and fonts

Flat Rate Boxes and Envelopes
Use Priority Mail® Flat Rate Boxes and Express Mail8 Envelopes to mail your items anywhere in the U.S. for one flat rate.

- Free!
- Variety of sizes
- Eliminates guesswork. If it fits 一 it ships!


## The Postal Store

## Estampillas y productos de correo al alcance de su mano

Haga sus pedidos en línea las 24 horas del día, los 7 días de la semana, y pida que le entreguen los productos directamente en su casa u oficina.


## The Postal Store

The Postal Store ${ }^{\circledR}$ es el lugar en línea para sellos postales de primera clase, sellos postales coleccionables y suministros para correo y envíos. Visite en línea www.usps.com/shop y ahórrese el viaje a la Oficina de Correos (Post Office ${ }^{\mathrm{TM}}$ ).

## Sellos postales

No espere en fila. Consiga sellos postales de primera clase en:

- Libretas (Booklets)
- Paneles (Panes)
- Rollos (Coils)
- O por suscripción mensual


## Colecciones

Comience o complemente su colección de sellos postales en línea con comodidad. Entre los productos filatélicos se encuentran los siguientes:

- Sellos recién emitidos (First Day Covers)
- Matasellos digitales en color (Digital Color Postmarks)
- Hojas y paneles de imprenta sin cortar
- Estampillas de patos (Duck Stamps)
- Anuarios conmemorativos
- Suministros para colecciones


## Suministros para correo y envios

¿Necesita enviar un paquete?
Encuentre los materiales que necesita en The Postal Store.

- Sobres prepagados
- Empaques ReadyPost $®$
- Etiquetas Click-N-Ship®
- Sellos de caucho previamente entintados
- Etiquetas de envío
- Balanzas


## Regalos

Compre un regalo de nuestra tienda en línea para todas las ocasiones especiales. Entre nuestros productos relacionados con estampillas se encuentran:

- Obras de arte enmarcadas
- Relojes y pendientes
- Libros y juegos
- Papeles, sobres y tarjetas postales


## Franqueo personalizado

Seleccione una de nuestras variedades temáticas o convierta sus propias fotos en estampillas de verdad con nuestro software.

- Colecciones temáticas
- Fiestas
- Amor y matrimonio
- Cumpleaños y celebraciones
- Flores
- Deportes
- Software de estampillas personalizadas
- PC o Mac


## Sobres franqueados personalizados

Pida sobres franqueados personalizados con su dirección previamente impresa en el campo del remitente. Disponible en:

- Cajas de 50 ó 500
- Formatos sencillos, con ventana o de seguridad
- Colores de tinta y tipos de letra diversos


## Cajas y sobres de tarifa fija

Use las Cajas de tarifa fija (Flat Rate Boxes) para Priority Mail® y los sobres para Express Mail ${ }^{(8)}$ para enviar sus artículos a cualquier lugar de los EE. UU. por una sola tarifa fija.

- ¡Gratis!
- Tamaños diversos
- Deje de adivinar: Si cabe, se envía.


## Fact Sheet

## Carrier Pickup:

Free Pickup Saves a Trip to the Post Office

Free package pickup - from your home or office. At a time that's convenient for you.

## Sending and returning packages is

 quick, easy, and convenient at USPS.com.No more waiting in line at the Post Office ${ }^{\mathrm{TM}}$. The U.S. Postal Service® provides free Carrier Pickup ${ }^{\text {TM }}$ service from your home or office at a time and place that's convenient for you.

## Carrier Pickup is Easy to Use

- Go online to www.usps.com/pickup And follow the prompts. It's free, regardless of the number of packages you're sending. Your letter carrier will pick up your package when your regular mail is delivered. Arrange a next-day pickup, or let us know up to 3 months in advance that your packages will be ready.
- Always open

The Internet never closes. It's open 24 hours a day, 7 days a week, 365 days a year. So when you're ready to schedule a free package pickup, we're ready to make the pickup, available Monday to Saturday.

- We pick up international packages, too Free Carrier Pickup service is available for packages being sent by domestic Express Mail service, Priority Mail service, or returns packages - and international mail.
- What you should know Packages must be ready for shipment before your carrier arrives. Requests must be made by 2 A.M. CT on the day you've requested free Carrier Pickup service. Maximum weight per package is 70 pounds. There is no limit to the number of packages that can be picked up. Proper postage must be applied.

Mailpieces weighing more than 13 ounces bearing only postage stamps as postage must be taken by the customer to an employee at the retail counter of a Post Office, contract postal unit, or approved shipper location.

## Use Click-N-Ship to Prepare Packages for Pickup

- Purchase postage online All packages scheduled for free Carrier Pickup service must have proper postage applied prior to pickup. Go to www. usps.com/clicknship.
- The Post Office is on your desktop Click-N-Ship(8) service brings the Post Office to your desktop at home or at the office for no additional fee. Print professional shipping labels and pay for postage.
- Payment Online

Click-N-Ship service allows you to print postage on USPS.com ${ }^{\text {® }}$ and pay using any major credit card. You can calculate and compare postage and purchase insurance up to $\$ 500$.

## Other Online Tools

- Calculate postage

Select the type of service for your mailing needs. The Postage Rate Calculator will ask for size, weight, distance, and ZIP ${ }^{\text {TM }}$ Code and provide you with the cost of the postage. Postage must be affixed to the package before scheduling your free Carrier Pickup service.

- ZIP Codes

Find a ZIP Code and other related information at www.usps.com/zip4. You can search for a ZIP Code by city, by address, or by entering a company's partial or complete address to determine its ZIP Code.

## Hoja de datos

## Recolección por cartero gratuita (Carrier Pickup):

Recolección gratuita de paquetes de su hogar u oficina. A la hora que le sea cómoda.

Enviar y devolver paquetes es rápido, fácil y cómodo en USPS.com.

Basta de filas de espera en la Oficina de Correos (Post Office ${ }^{T M}$ ). EI Servicio Postal de EE. UU. (U.S. Postal Service®, USPS®) pasa a recoger paquetes por su casa u oficina de manera gratuita a la hora y en el lugar que le sea conveniente a usted.

## La recolección gratuita (Carrier Pickup ${ }^{\text {TM }}$ ) es fácil de usar

- Visite el sitio de Internet www.usps.com/pickup
y siga las indicaciones. Es gratuito, independientemente de la cantidad de paquetes que envie. El cartero recogerá el paquete cuando entregue su correo habitual. Programe una recogida para el día siguiente o háganos saber con 3 meses de anticipación que sus paquetes estarán listos.
- Siempre abierto

Internet nunca cierra. Está abierta las 24 horas, los siete días de la semana, los 365 dias del año. Así que cuando usted esté listo para programar la recogida gratuita de paquetes, nosotros estaremos listos para hacer la recolección, de lunes disponible a sábado.

- También recogemos paquetes para envios internacionales
La recogida gratuita de paquetes está disponible para paquetes que serán enviados por Servicio Expreso nacional (Express Mail®), Correo Prioritario (Priority Mail®), o devoluciones de paquetes, y los servicios de paquetes internacionales.
- Qué debe saber

Los paquetes deben estar listos para el envio antes de que llegue el transporte. Los pedidos deben hacerse antes de las $2 \mathrm{~A} . \mathrm{m}$. hora del Centro del dia que solicite la recolección gratuita de paquetes. El peso máximo por paquete es de 70 libras. No hay límite para el número de paquetes que pueden recogerse. Debe aplicarse el franqueo correcto.

Piezas de correspondencia que pesen más de 13 oz., que utilicen sellos de correos como franqueo, deben ser recibidas del cliente por un empleado en el mostrador de venta de una oficina de correos, una Unidad Postal de contrato, o una localidad de envio aprobada.

## Use Click-N-Ship para preparar los paquetes para la recolección

- Adquirir el franqueo en línea Todos los paquetes programados para su recogida gratuita deben tener el franqueo correcto aplicado antes de ser recogidos. Ingrese a www.usps.com/clicknship.
- La Oficina de Correos está en su escritorio
Click-N-Ship® Ileva la Oficina de Correos a su escritorio en el hogar o la oficina sin costo adicional. Imprima etiquetas profesionales de envio y pague el franqueo.

Pago en línea
Click-N-Ship le permite imprimir el franqueo en USPS.com® y pagar usando las principales tarjetas de crédito. Puede calcular y comparar franqueos, adquirir seguros de hasta $\$ 500$ e incluso encontrar un código postal (ZIP ${ }^{\text {TM }}$ Code).

## Otras herramientas en linea

- Calcular el franqueo

Seleccione el tipo de servicio para sus necesidades de correo. El Calculador de Tarifa Postal le pedirá el tamaño, peso, distancia y código postal (ZIP Code), y le dará el costo del franqueo. El franqueo debe estar adherido al paquete antes de programar la recogida gratuita.

- Códigos postales

Encuentre el código postal y otra información relacionada en www.usps.com/zip4. Puede buscar un código postal por ciudad, por la dirección o introduciendo la dirección, parcial o completa de una compañia para determinar su código postal.

## "Flavor of Home" Priority Mail Publicity Kit

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## Overview

Use Priority Mail ${ }^{\circledR}$ Flat Rate Boxes to remind college students, missionaries, military members, friends, and family around the globe that they are not forgotten during the holidays. For many, nothing speaks of home or the holidays quite like a home-cooked meal.

Using canned and dry goods, a "Meal in a Box" can be created. It might be hard to believe, but the Priority Mail Large Flat Rate Box can hold all the canned or dried food items necessary for an entire turkey dinner. This means turkey (or chicken), stuffing, potatoes, gravy, yam casserole with marshmallows, olives, cranberry sauce, and, of course, a traditional pumpkin pie with whipped topping can be shipped together in one box for one flat rate. Be sure to pack and cushion your items securely within the box.

All of the food ingredients, along with a recipe with suggested preparation instructions, fit into a single Priority Mail Flat Rate Box. The meal is easy to make and gives that taste of home that so many away for the holidays miss.

This "Flavor of Home" publicity kit contains all the elements you will need to execute "Flavor of Home" events in your community, including:

- A Corporate Communications field managers contact list.
- Publicity ideas.
- Protocol instructions to follow for military installations.
- An event checklist.
- An ingredients list and recipe.
- A letter to the editor (request for coverage).
- Talking points.
- A fact sheet on Priority Mail Flat Rate Boxes.
- A fill-in media advisory and press release.


## Corporate Communications Field Managers

As you plan events in your community, be sure to notify the Corporate Communications field manager, who can assist in maximizing your publicity opportunities. Contact him/her at least 2 weeks in advance of your event.

| Area | Contact | Telephone | E-Mail |
| :--- | :--- | :--- | :--- |
| Capital <br> Metro | Deborah <br> Yackley | 301-548-1465 | deborah.a.yackley@usps.gov |
| Eastern | Paul Smith | $215-931-5054$ | paul.f.smith@usps.gov |
| Great <br> Lakes | Jim Mruk | $630-539-6565$ | james.a.mruk@usps.gov |
| New York <br> Metro | Monica <br> Hand | $718-321-5756$ | monica.a.hand@usps.gov |
| Northeast | Debra <br> Hawkins | $860-285-7265$ | debra.a.hawkins@usps.gov |
| Pacific | Don <br> Smeraldi | $858-674-3149$ | don.a.smeraldi@usps.gov |
| Southeast | Larry <br> Dingman | $901-747-7544$ | larry.d.dingman@usps.gov |
| Southwest | Earl Artis | $214-819-8704$ | earl.c.artis@usps.gov |
| Western | Teresa <br> Rudkin | $303-313-5130$ | teresa.rudkin@usps.gov |

## Publicity Ideas

- Contact local grocery stores and/or a local military installation commissary to set up a table with the suggested menu items, recipe cards, and Priority Mail boxes.
- Create a "Top Menu" recipe challenge for people to create their very own "Meal in a Box" for Thanksgiving, Christmas, and/or New Year's dinners.
- Host an event in your lobby. Provide refreshments (budget allowing) and invite military families and personnel to attend. Highlight the lower price offered for the Priority Mail Large Flat Rate Box mailed to APO/ FPO/DPO addresses as well as the Military Care Kits.
- In a postal lobby, open a flat-rate box and display the ingredients and one of the recipe cards. Provide copies of the recipe and ingredients to customers.
- Reach out to local civic groups, Boy Scouts, Girl Scouts, 4-H groups, and church groups, and invite them to participate in "Flavor of Home" events or to create "Meals in a Box" of their own, including meals for campouts, sleepovers, and church groups.
- Partner with local Veterans of Foreign Wars (VFW) offices, American Legion offices, and other military organizations.
- Work with local churches to send "Meal in a Box" items to missionaries and church workers who are working overseas.
- Notify local radio and TV stations of "Flavor of Home" events and ask for event details to be shared on the air and/or on their websites. Work with your area Corporate Communications field manager (see list on this page) when contacting the media.
- Send a "Letter to the Editor" to local newspapers requesting coverage, (see pages 25-26).


## How to Order Priority Mail Flat Rate Boxes

Priority Mail Flat Rate Boxes can be ordered from the Material Distribution Center (MDC) by using touch-tone order entry (TTOE): Call 800-273-1509.

## Protocol Instructions for Events on Military Bases and Installations

- Write a letter to the Public Affairs Office (PAO) of the military base or installation several weeks in advance of your event. Provide background information on the Postal Service's ${ }^{\top M}$ lower price for Priority Mail Large Flat Rate Boxes mailed to APO/FPO/DPO addresses. Include what you are asking, suggest timing of the event, and include the date a response is requested by.
- Contact the Corporate Communications Office (CCO) in advance of your event. Clear media attendance through the CCO. Typically, a PAO representative will meet media at the entrance gate and escort them on base at all times.
- Be prepared to show your driver's license, vehicle registration (privately owned vehicles only), and proof of insurance at the entrance gate to the military base or installation. Failure to provide this could result in your car being confiscated and towed.
- If there is a postal facility on base, contact that office for additional protocol information.


## Event Checklist

$\qquad$ Schedule eventContact your Corporate Communications field manager at least 2 weeks prior to event
__ Ensure sufficient supply of stamps for Priority Mail Flat Rate Boxes
Ensure adequate supply of Priority Mail Large Flat Rate Boxes and Military Care Kits
__ Purchase refreshments (optional)
Award prizes for "Top Menu" challenge

## List of Ingredients

All ingredients listed below represent canned or dried food items. For restrictions and prohibitions to specific military APO/FPO/DPO addresses, consult the "Supporting Our Troops" page on the USPS ${ }^{\circledR}$ website at www.usps.com/supportingourtroops/welcome.htm.

1 box of dried whipped topping mix
1 box of no-bake pumpkin pie dessert
19-inch tin pie pan
1 box of dried stuffing mix
1 package of instant mashed potatoes
1 quart boxed milk
116 oz . can candied yams
112 oz. jar marshmallow topping
114 oz . can of vegetables
116 oz . can of cranberry sauce
1 package cornbread mix
1 package dried, turkey gravy
1 package butter-flavored shortening
1 canned turkey or chicken (can be found at many specialty food stores)
Total approximate cost - \$25

## "Flavor of Home" Recipe

Turkey or Chicken - Heat to desired temperature. Season to taste.
Pumpkin pie - Follow directions on box for crust and filling. If no butter is available, substitute butter-flavored shortening provided. Press crust mix into provided tin pie pan. Pour mixture into crust. Refrigerate.
Whipped topping - Follow directions on box. Add vanilla (optional) for flavor. Refrigerate.
Cranberry sauce - Open can, place on plate, and refrigerate.
Cornbread - Follow directions on box, adding water to mix. Bake according to directions for 15-20 minutes.

Candied yams - Open can. Heat according to directions. Pour marshmallow topping to taste.
Stuffing - Mix with water and cook according to packaging directions. If no butter is available, substitute but-ter-flavored shortening provided.
Mashed Potatoes - Mix with boiling water and mix according to packaging directions
Gravy - Mix with boiling water and stir.
Vegetable - Open can and heat until hot.

## Letter to the Editor (request for coverage)

## [Insert Date]

[Insert Publication Name]
[Insert Street Address]
[Insert City, State ZIP+4]
Dear Editor:
People in our community have connections spanning the globe. Friends and family are dispatched to every continent to serve as military members and missionaries, or to perform various job assignments. Additionally, there are college students and other family members who are living away from home, and many are spending the holidays alone.

Wouldn't it be wonderful to provide a "Flavor of Home" to those located far from home? And what is a better reminder of home than a holiday meal. The Postal Service is currently sponsoring several events to help encourage people to send reminders of home to friends and family away from home for the holidays. We have created a recipe that uses everyday canned and dried food items to prepare a home-cooked holiday meal.

It might be hard to believe, but one of our Priority Mail Large Flat Rate Boxes can hold all the ingredients necessary for an entire turkey dinner. This includes turkey (or chicken), stuffing, potatoes, gravy, yam casserole with
marshmallows, olives, cranberry sauce, and, of course, a traditional pumpkin pie with whipped cream.

All of the food ingredients, along with a recipe with suggested preparation instructions, fit into a single Priority Mail Flat Rate Box - the ultimate gift box for delicious holiday meals. The meal is easy to make and gives that "flavor of home" that so many away for the holidays yearn for.

Care packages and reminders of home are a big morale boost for military service members stationed around the world. To help families and friends of military personnel, the Postal Service also offers a lower postage price on its largest Priority Mail Flat Rate Box addressed to U.S. military overseas. Be sure to package and cushion the items securely within the box.
[Next week/in two weeks], we will host a "Flavor of Home" event featuring [insert short list of activities, guests, etc.]. I want to make sure the people of [insert name of community] know about the Postal Service's lower postage price when shipping a Priority Mail Large Flate Rate Box to an APO/FPO/DPO address as well as our free Military Care Kit, specially designed for military families sending packages overseas.

I hope you will publicize information on the Postal Service's "Flavor of Home" events and stop by [insert location, address] to join us in sending holiday cheer to friends and family who are away from home this holiday season.

Sincerely,

## [Insert Name]

Postmaster
[Insert City]

## Talking Points - 'Flavor of Home’

 Promotion- The Postal Service is encouraging communities nationwide to send "Flavor of Home" packages to friends and families around the globe. U.S. citizens serving and working in overseas locations look forward to receiving care packages from friends and loved ones back home, and nothing compares to a familiar holiday meal.
- The beauty of Priority Mail Flat Rate Boxes is that if it fits, it ships, for one low price. Priority Mail Flat Rate Boxes are the best value in the market. We've prepared a suggested menu and a printed ingredient list for the canned and dried food items, along with preparation instructions, and all the items are meant to fit in a Priority Mail Large Flat Rate Box.
- The Postal Service supports the troops, and customers save $\$ 2$ on Priority Mail Large Flat Rate Boxes addressed to U.S. military APO/FPO/DPO addresses.
- The Postal Service also offers free Military Care Kits, specially designed for military families sending packages overseas. The mailing kits can be ordered by phone by calling 800-610-8734 and asking for the Military Care Kit. Each kit includes two "America Supports You" Priority Mail Large Flat Rate Boxes, four Priority Mail Large Flat Rate Boxes, six Priority Mail labels, one roll of Priority Mail tape, and six customs forms with envelopes.
- Families can log on to www.usps.com/ supportingourtroops for tips on packing, mailing restrictions to APO/FPO/DPO addresses, information on proper addressing to military installations, and support services for military families.


## Talking Points - Priority Mail Large Flat Rate Box

- Free, eco-friendly Priority Mail Flat Rate Boxes can be ordered online at www.usps.com; under "Order Supplies" (step 2), click Order eco-friendly boxes, or call 800-610-8734 and ask for an operator.
- The Postal Service offers a lower postage price on Priority Mail Large Flat Rate Boxes sent to APO/FPO/ DPO addresses overseas.
- Customers also have a choice of two exterior designs with the Priority Mail Large Flat Rate Box. One box features the standard Postal Service logo. The other box also includes a distinctive America Supports You logo on the outside of the box to go with the special contents inside.
- America Supports You is a program of the Department of Defense designed to assist Americans in showing their support for the troops.
- The new lower postage price is not tied to the logo. The savings applies to both the regular and the APO/ FPO/DPO Priority Mail Large Flat Rate Boxes, so long as they are addressed to an APO/FPO/DPO address.
- As one of our nation's oldest public service institutions and the employer of more than 180,000 military veterans, the Postal Service is proud to offer these new services and to support our troops with the lower postage price and the cobranded America Supports You box.


## Fact Sheet - Priority Mail Large Flat Rate Box

## Benefits

- The Priority Mail Large Flat Rate Box provides an additional option for customers who want to take advantage of Priority Mail flat-rate pricing.
- The same box can be used for either domestic or international shipments.
- Customers shipping the Priority Mail Large Flat Rate Box or the specially designed APO/FPO/DPO version to APO/FPO/DPO ZIPTM Codes will pay less.
- The box is not subject to surcharges, and may be combined with USPS.com ${ }^{\circledR}$ online services like free Carrier Pickup ${ }^{\text {TM }}$ service.
- Customers may order boxes from The Postal Store ${ }^{\circledR}$, at www.usps.com, and by calling 800-610-8734.
- The boxes are eco-friendly and have received Cradle to Cradle Certification. This independent certification is awarded to products that use ecologically intelligent design and eliminate the concept of waste.


## Size

12 inches x 12 inches x 5-1/2 inches

## Prices

- Domestic shipments - \$13.95.
- Shipments to APO/FPO addresses - \$11.95.
- Shipments to Canada and Mexico - \$32.95.
- International shipments to the rest of the world \$53.95.
- Save 5-percent on international shipments, and receive lower prices for domestic or APO/FPO/DPO mailings when postage is purchased online.
Note: The Priority Mail Large Flat Rate Box has a 70-pound weight limit to domestic addresses. There is a 20-pound weight limit on shipments to international destinations.


## Policies, Procedures, and Forms Updates

## Manuals

## DMM Revision: Firm Mailing Sheets for Certificates of Mailing

Effective immediately, the Postal Service ${ }^{\text {TM }}$ is revising requirements for the completion of firm mailing sheets for mailers sending multiple items for which they request a certificate of mailing via, PS Form 3877, Firm Mailing Book for Accountable Mail.

The Postal Service will incorporate this revision of the Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 503.5 in our November 29, 2009, update to allow mailers to present computer-generated information on PS Form 3877 or facsimiles that include all of the required information.

This update of the standards mirrors past changes to allow computer-generated firm mailing sheets for C.O.D items and other mailpieces with Extra Services, recognizing that some mailers have a need for certificates of mailing for large quantities of mailpieces for which it is impractical to print or type the information.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

Additional Mailing Services
Extra Services

### 5.0 Certificate of Mailing

## IMM Revision: Export Licensing Requirements - Update

Effective November 29, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ ) subchapter 530 to update our exporting licensing standards to comply with the Department of Commerce's Bureau of Industry and Security (BIS) regulations.

## Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

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* * * * *
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## 530 Commodities and Technical Data

[Revise subchapter 530 in its entirety as follows:]

## 531 Scope and Applicability of Export Licensing Requirements

531.1 U.S. Department of Commerce - Bureau of Industry and Security; Export Controls
The Department of Commerce's Bureau of Industry and Security (BIS) regulates the export of commodities, software, and technologies in certain circumstances, pursuant to the Commerce Department's Export Administration Regulations (EAR) (15 C.F.R. Parts 730-774). Among other things, BIS requires exporters to apply for and receive a
license before sending certain commodities, software, or technology out of the country. The EAR can be found online at www.access.gpo.gov/bis.
Other U.S. government agencies have export control responsibilities for regulating more specialized exports. For example, military goods might be subject to the licensing jurisdiction of the Directorate of Defense Trade Controls at the Department of State. The Department of the Treasury's Office of Foreign Assets Control (OFAC) administers and enforces economic and trade sanctions against targeted foreign countries, terrorism-sponsoring organizations, international narcotics traffickers, and other blocked entities. The BIS Web site identifies resource links for various U.S. government agencies with export control responsibilities. Customers may obtain a listing of these links at www.bis.doc.gov/About/reslinks.htm.

### 531.2 Export Enforcement

BIS implements and enforces the EAR. Many items regulated by the EAR are referred to as "dual-use" items, meaning that the items have both commercial and military or proliferation applications. However, many purely commercial items also are subject to the EAR. BIS's mission is to advance U.S. national security, foreign policy, and economic objectives by ensuring an effective export control and treaty compliance system and by promoting continued U.S. strategic technology leadership. Senders must understand and comply with BIS's regulations when exporting commodities, software, or technology by mail. Postal Service employees will not advise prospective mailers of the type of license required for or the type of authorization available for the export of any item to any destination or recipient. However, if an export control violation has occurred or might occur, or for more information, contact the following source:

Office of Export Enforcement (OEE)
Bureau of Industry and Security
U.S. Department of Commerce

1401 Constitution Ave., N.W.
Washington, DC 20230-0002
Telephone: 202-482-1208
In addition, OEE has nine field offices located throughout the United States. Information about these field offices is available at www.bis.doc.gov/about/programoffices.htm.

## 532 Export Licenses

### 532.1 General

BIS might require an export license based on several factors specific to a mailer's transaction: the nature and use of the item (commodity, software, or technology) being exported, its destination, the consignee, and the end user. Exports to certain countries are more heavily restricted than others. For example, BIS maintains comprehensive controls against countries designated as "terrorist-sup-
porting countries" (as of October 2009, these countries are Cuba, Iran, North Korea, Sudan, and Syria).

### 532.2 Export - Definition

Any item that is sent from the United States to a foreign destination is an export. "Items" include commodities, software, and technology. For example, clothing, building materials, circuit boards, automotive parts, blueprints, design plans, retail software packages, and technical information are "items" that may be subject to export control.
In determining export license requirements, it does not matter how an item is transported outside the United States. For example, an item can be sent by regular mail or hand-carried on an airplane; a set of schematics can be sent via facsimile to a foreign destination, software can be uploaded to or downloaded from an Internet site, or technology can be transmitted via e-mail or during a telephone conversation. Regardless of the method used for the transfer, the transaction is considered an "export" for export control purposes. An item is also considered an export even if it is leaving the United States only temporarily, if it is leaving the United States but is not for sale (e.g., a gift), or if it is being mailed to a wholly owned U.S. subsidiary in a foreign country. Finally, under the EAR, release of technology or source code subject to the EAR to a foreign national in the United States is "deemed" to be an export to the home country of the foreign national.

### 532.3 How to Determine If an Export License Is Needed

A relatively small percentage of U.S. exports require an export license from BIS. License requirements are dependent upon an item's technical characteristics, destination, recipients, and end use. The value of the shipment does not affect the export license requirements. It is the mailer's responsibility to determine if an export requires a license under the EAR. For further assistance about whether an export license might be required, visit www.export.gov/regulation or www.bis.doc.gov/licensing, or call 202-482-4811.

### 532.4 Additional Information

Additional information concerning export licenses is available from the U.S. Department of Commerce as follows:
a. Mailers located in Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, and Wyoming should contact either of the following offices:
BIS Western Regional Office
U.S. Department of Commerce

3300 Irvine Ave., Ste. 345
Newport Beach, CA 92660-3112
Telephone: 949-660-0144
Fax: 949-660-9347
e-mail: biswest@bis.doc.gov

BIS Western Regional Office - Northern CA Branch U.S. Department of Commerce

160 West Santa Clara St., Ste. 725
San Jose, CA 95113-1758
Telephone: 408-998-8806
Fax: 408-998-8677
e-mail: biswest@bis.doc.gov
b. Mailers in all other locations should contact the following office:
Office of Exporter Services
Outreach and Exporter Services Division
U.S. Department of Commerce

14th St.. \& Pennsylvania Ave N.W.
Washington, DC 20230-0001
Telephone: 202-482-4811
Fax: 202-482-2927
e-mail: ecdoexs@bis.doc.gov

## 533 Additional Standards

### 533.1 Shipper's Export Declaration

Commerce Form 7525-V, Shipper's Export Declaration, is obsolete and no longer accepted by the Postal Service.

### 533.2 Shipper's Electronic Export Filing Required

If an export requires a license, the customer must electronically file export information with the U.S. Bureau of the Census before mailing (see 520).

### 533.3 Processing at Post Office Facilities

For items requiring an export license, Postal Service personnel at Post Office facilities must verify that the customs declaration is complete (see 123), including a license number in block 17 and a Proof of Filing Citation or AES Downtime Citation (see 520) in block 11.

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

- Mailing Standards, Pricing, 11-5-09


## IMM Revision: U.S. Census Requirements When Sending an International Shipment Update

Effective November 29, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ ) subchapter 520 to provide additional standards for items sent internationally to comply with specific Foreign Trade Regulations issued by the U.S. Department of Commerce, Bureau of the Census.

Consistent with the article titled "IMM Revision: Updated U.S. Census Requirements When Sending an International Shipment" in Postal Bulletin 22269 (10-8-09, pages 62-67), which announced the new standards for international shipments, we are further revising the IMM to include minor updates brought to our attention by the U.S. Department of Commerce, Bureau of Industry and Security. These changes include the following:
a. We changed the term "State Sponsors of Terrorism" to "terrorist-supporting countries" throughout.
b. We clarified text to indicate that Iran and Syria are not eligible to receive "gift parcels or humanitarian donations" under the Commerce Department's rules.
c. For clarity, we changed the acronym "AES" to "Automated Export System" except when included with the term "AES Downtime Citation."
d. We clarified that there are two methods for filing electronic export information - in addition to the previously mentioned method of filing through AESDirect, we've also noted that mailers can file through the U.S. Census Bureau's Automated Export System.
e. Where appropriate, we refer readers to IMM 530 to obtain additional information about export licenses. (Revisions to IMM 530 are published in this issue of the Postal Bulletin in the article titled "IMM Revision: Export Licensing Requirements - Update," pages 30-32.)
f. In 524.1, we clarified Example 2 to indicate that, although an electronic filing might not be required, Exemption and Exclusion Legend "NOEEI 30.37(a)" would apply.
We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## Media Advisory <br> Sending Friends and Family the 'Flavor of Home' Flat-Rate Boxes Offer Recipes for Holiday Cheer

| WHAT: | [Describe the event; e.g., USPS organizes a "Flavor of Home" recipe challenge, stuff a box <br> event, etc.] |
| :--- | :--- |
| The event will also include the use of Priority Mail ${ }^{\text {® }}$ Flat Rate Boxes as the preferred choice |  |
| for shipping holiday meals to family and friends located around the globe. With Priority Mail |  |
| Flat Rate Boxes, if it fits, it ships. |  |$\quad$| [List local public officials, key Postal Service participants, partners and special guests par- |
| :--- |
| ticipating and/or attending event.] |
| WHEN: |
| [Hour, Day, Date, Time.] |
| BACKGR: |
| [Insert Address of Event Location.] |

\# \# \#\#

An independent federal agency, the U.S. Postal Service ${ }^{\circledR}$ is the only delivery service that reaches every address in the nation, 149 million residences, businesses and Post Office ${ }^{\text {TM }}$ boxes, six days a week. It has 34,000 retail locations and relies on the sale of postage, products and services, not tax dollars, to pay for operating expenses. Named the Most Trusted Government Agency five consecutive years by the Ponemon Institute, the Postal Service has annual revenue of $\$ 75$ billion and delivers nearly half the world's mail.

UNITED STATES POSTAL SERVICE ©

## POSTAL NEWS

Media Contact: [First and Last Name]
FOR IMMEDIATE RELEASE
[Insert Date]
(O) [Office Phone]
(C) [Cell Phone]
[E-mail]@usps.gov
usps.com/news

## Sending Family and Friends a Little 'Flavor of Home' <br> Flat-Rate Boxes Offer Recipe for Holiday Cheer

[CITY, STATE] - Ask anyone who is away from home during the holidays and the one thing missed most is that homecooked holiday meal. Whether the turkey dinner that only mom can make or grandma's special pumpkin pie that disappears almost as fast as it's served, nothing brings in the season like the delicious tastes of holiday meals.

Wouldn't it be wonderful to send a flavor of home to loved ones away for the holidays? With Priority Mail ${ }^{\circledR}$ Flat Rate Boxes from the U.S. Postal Service ${ }^{\circledR}$, if the recipe fits, the meal ships.

To help ship holiday meals to those far from home, the [City, State] Post Office ${ }^{T M}$ is offering checklists and recipes for sending a little taste of a home to loved ones around the country and across the globe. By using recipes of common canned and dried foods, all the items needed to prepare a traditional holiday meal can be shipped using a Priority Mail Flat Rate Box.
"Many of us have friends and family who will spend the holidays away from home," said [Insert name and title]. "The Postal Service wants to help connect you to loved ones who may be far away in miles, but are close in spirit, with tasty meals in a box."

Priority Mail Flat Rate Boxes also can serve up holiday meals to military men and women serving the country overseas. A discount is available when using the largest Priority Mail Flat Rate Box to ship to military addresses. The domestic mail price for the Priority Mail Large Flat Rate Box is $\$ 13.95$, but for packages to U.S. military addresses overseas, the price is reduced to only $\$ 11.95$.

For restrictions and prohibitions to military APO/FPO/DPO addresses, consult the Supporting Our Troops page on the Postal Service's website at www.usps.com/supportingourtroops/welcome.htm.
"Care packages from home are a big morale boost," said [Insert Name]. "With Priority Mail Flat Rate Boxes, you can lift spirits without weighing yourself down. If it fits, it ships for one low price." Free, eco-friendly Priority Mail Flat Rate Boxes are free at any Post Office, or can be ordered online at www.usps.com.

The Postal Service ${ }^{T M}$ receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations.

## \# \# \#\#

An independent federal agency, the U.S. Postal Service is the only delivery service that reaches every address in the nation, 149 million residences, businesses and Post Office boxes, six days a week. It has 34,000 retail locations and relies on the sale of postage, products and services, not tax dollars, to pay for operating expenses. Named the Most Trusted Government Agency five consecutive years by the Ponemon Institute, the Postal Service has annual revenue of $\$ 75$ billion and delivers nearly half the world's mail.

## Pull-Out Information

## Fraud

## Domestic Order

False Representation. Enforced by postmasters at the city listed below.

| State, City ZIP Code | Names and Addresses Covered | Product |
| :--- | :--- | :--- |
| CA, Sacramento 95814-3707 | Office of Corporate Compliance Business Services Division, <br> 915 L Street, Suite C \#164 | False billing scheme |

## Withholding of Mail Orders

Withholding of Mail Orders are enforced by postmasters at the cities listed below.

| State, City ZIP Code | Names and Addresses Covered |
| :--- | :--- |
| DC, Washington 20020-2342 | Any and all various names except the surname Gravely, 3842 Carpenter Street SE |
| VA, Manassas 20110-7994 | Any and all various names except the surnames Oh and Choe, 10399 Navarone Place |

## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail ${ }^{\circledR}$ shipments bearing any of
the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.
Note: The first 6 digits of a 9 -digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

| 39 | 5558 |  | 038166 | 070073 | 07063 | 07136 | 07 | 075 | 076228 | 07 | 111617 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 006377 | 015804 | 019703 | 040090 | 070101 | 070653 | 071372 | 075150 | 075737 | 076239 | 076984 | 112076 | 253042 |
| 006421 | 016077 | 019732 | 042104 | 070108 | 070670 | 071376 | 075192 | 075739 | 076247 | 078052 | 112079 | 256626 |
| 006758 | 016414 | 01973 | 4231 | 070 | 7067 | 071383 | 07519 | 075740 | 076250 | 078103 | 112813 | 26 |
| 008024 | 016691 | 0197 | 043050 | 070113 | 070682 | 071391 | 075 | 075 | 076251 | 080525 | 112852 | 265012 |
| 008028 | 018052 | 01978 | 052106 | 070114 | 070717 | 071394 | 075201 | 075749 | 076297 | 085704 | 113547 | 273045 |
| 008102 | 018118 | 0198 | 05300 | 070123 | 70 | 071409 | 7520 | 07575 | 77630 | 08877 | 113923 | 58 |
| 008273 | 018174 | 01985 | 055005 | 070124 | 070723 | 071425 | 07525 | 075 | 076309 | 089576 | 115018 | 296540 |
| 00835 | 018203 | 01985 | 055124 | 07013 | 07075 | 07144 | 075258 | 07576 | 0763 | 09065 | 11519 | 300727 |
| 008368 | 8205 | 0198 | 51 | 070162 | 7075 | 07145 | 7525 | 07576 | 7632 | 0927 | 115326 | 301235 |
| 008428 | 018276 | 019905 | 055172 | 070189 | 070760 | 071456 | 07526 | 075770 | 076340 | 093525 | 115950 | 95 |
| 008592 | 018407 | 01991 | 055187 | 070210 | 7076 | 071467 | 07526 | 07578 | 07635 | 09353 | 11701 | 301396 |
| 008599 | 018478 | 01991 | 5519 | 070215 | 7076 | 071478 | 7527 | 07579 | 77638 | 09399 | 117150 | 301448 |
| 008726 | 018991 | 019941 | 055223 | 070226 | 07077 | 071497 | 07528 | 075795 | 076391 | 094413 | 117663 | 301459 |
| 008823 | 018992 | 019981 | 060063 | 070242 | 7090 | 071501 | 07531 | 07579 | 07639 | 09531 | 118055 | 301482 |
| 008847 | 019042 | 01999 | 06037 | 070280 | 7091 | 071513 | 753 | 07582 | 07639 | 09544 | 119110 | 301494 |
| 008 | 019049 | 02011 | 40 | 70281 | 7091 | 071515 | 7533 | 075838 | 07 | 096506 | 11 | 32 |
| 008896 | 019079 | 02110 | 06055 | 070287 | 0709 | 071528 | 07533 | 07583 | 0764 | 098043 | 120156 | 301561 |
| 008909 | 019104 | 0211 | 6205 | 070305 | 7095 | 07157 | 7533 | 0758 | 0764 | 09820 | 124177 | 89 |
| 009 | 01912 | 021 | 064022 | 070306 | 070960 | 07158 | 7533 | 075 | 07 | 100022 | 125463 | 303894 |
| 009384 | 019137 | 021505 | 064663 | 070316 | 07096 | 071603 | 075338 | 075849 | 076448 | 100508 | 134031 | 57 |
| 009505 | 019148 | 02157 | 648 | 07033 | 7097 | 07161 | 753 | 07586 | 07646 | 1005 | 14204 | 306929 |
| 009 | 019162 | 02160 | 065 | 070335 | 070982 | 071625 | 075345 | 075876 | 076487 | 100534 | 142125 | 309017 |
| 009629 | 019163 | 02183 | 065972 | 070340 | 07100 | 071636 | 07535 | 075920 | 076560 | 100557 | 142979 | 311165 |
| 010196 | 01918 | 21 | 670 | 0703 | 7101 | 0716 | 753 | 07592 | 07658 | 10057 | 14639 | 311676 |
| 010 | 019199 | 021956 | 067209 | 070354 | 071034 | 071644 | 075376 | 075927 | 076613 | 100575 | 150038 | 314431 |
| 010789 | 019200 | 022033 | 067406 | 070371 | 07105 | 071650 | 07540 | 075929 | 076645 | 100637 | 150249 | 314975 |
| 012334 | 019210 | 220 | 880 | 07037 | 710 | 07165 | 0754 | 07593 | 07668 | 10073 | 1521 | 320122 |
| 014 | 019239 | 022157 | 06803 | 070379 | 07106 | 071686 | 075450 | 075940 | 076694 | 103226 | 152506 | 321001 |
| 014 | 019253 | 022186 | 06806 | 70383 | 071078 | 071694 | 07548 | 075942 | 076712 | 103360 | 152816 | 322002 |
| 014125 | 01 | 022207 | 068077 | 070387 | 071085 | 071 | 075494 | 075959 | 076720 | 10 | 152858 | 322289 |
| 014133 | 019398 | 022232 | 068319 | 070390 | 0711 | 071734 | 075495 | 075973 | 076735 | 103651 | 156195 | 32 |
| 01 | 019400 | 02231 | 76 | 70399 | 0711 | 071782 | 075504 | 075983 | 076756 | 103834 | 159240 | 82 |
| 014277 | 01940 | 022347 | 068532 | 070411 | 07114 | 071 | 075509 | 075 | 07 | 105060 | 16 | 03 |
| 014327 | 019413 | 02235 | 06857 | 070442 | 071150 | 071800 | 07551 | 076029 | 076777 | 105070 | 165322 | 3280 |
| 01 | 019 | 022461 | 69 | 070451 | 071 | 0718 | 7552 | 076 | 076786 | 105210 | 192 | 723 |
| 014563 | 019436 | 02253 | 69 | 070460 | 071190 | 07184 | 755 | 076042 | 07678 | 1056 | 1926 | 73 |
| 014566 | 019448 | 02262 | 06913 | 07046 | 071 | 071845 | 0755 | 0760 | 0767 | 1057 | 192903 | 32 |
| 014 | 019 | 226 | 0691 | 07050 | 071 | 071858 | 0755 | 076053 | 076798 | 105907 | 193244 | 329503 |
| 014733 | 019464 | 02263 | 6926 | 070511 | 71 | 071871 | 075561 | 076083 | 076823 | 1059 | 193385 | 330032 |
| 014806 | 019478 | 022662 | 06937 | 070523 | 071 | 071904 | 0755 | 076098 | 07 | 106445 | 206049 | 330128 |
| 014 | 019485 | 02267 | 0695 | 070526 | 0712 | 071911 | 0755 | 0761 | 076848 | 107242 | 20879 | 330218 |
| 014949 | 019486 | 022765 | 069705 | 070535 | 7122 | 071921 | 075588 | 076105 | 076860 | 107282 | 208918 | 3305 |
| 014 | 019496 | 0228 | 069 | 0705 | 0712 | 071936 | 0755 | 076107 | 07688 | 107298 | 210120 | 331278 |
| 01502 | 019499 | 022870 | 06988 | 070542 | 07122 | 071965 | 075609 | 076108 | 076892 | 108210 | 210275 | 331408 |
| 015053 | 019500 | 022895 | 06991 | 070555 | 071242 | 071970 | 075628 | 076110 | 07689 | 109470 | 210837 | 33 |
| 015 | 019506 | 0253 | 0700 | 070556 | 07126 | 07198 | 0756 | 0761 | 076898 | 109635 | 212367 | 331701 |
| 01518 | 019508 | 02539 | 07001 | 070583 | 071288 | 071993 | 075635 | 076117 | 076901 | 109998 | 22014 | 331806 |
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| Pull-Out Information |  |  |  |  |  |  |  |  | postal bulletin 22271 (11-5-09) |  |  |  |
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[^0]
## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

| 0105041932 | to | 1999 | 0431291968 | to | 1997 | 0827210228 | to | 0254 | 3600111690 | to | 1699 |
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| 0115882900 | to | 3099 | 0440873457 | to | 3499 | 0837848886 | to | 8899 | 3601738800 | to | 8899 |
| 0125795675 | to | 5699 | 0440874000 | to | 4099 | 0839136915 | to | 6999 | 3603242326 | to | 2399 |
| 0132896176 | to | 6199 | 0443064200 | to | 4299 | 0844783920 | to | 3999 | 3628613064 | to | 3099 |
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## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders 104151601 to 692600 000. Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A OB1. Check for altered dollar amounts by holding money orders to the light.

| 719869731 | to | 9760 | 728702338 | to | 2400 | 734950111 | to | 0170 | 742408771 | to | 8830 |
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| 721815391 | to | 5420 | 730109847 | to | 9880 | 736670851 | to | 1060 | 743235992 | to | 6050 |
| 721969713 | to | 9740 | 730373761 | to | 3850 | 736767061 | to | 7090 | 743940631 | to | 0900 |
| 722072137 | to | 2160 | 730501951 | to | 2130 | 736767093 | to | 7120 | 743978011 | to | 8070 |
| 722378265 | to | 8280 | 730519379 | to | 9470 | 736982191 | to | 2370 | 744234751 | to | 4780 |
| 722413990 | to | 4004 | 730569278 | to | 9360 | 736982551 | to | 2730 | 744499591 | to | 9680 |
| 722764948 | to | 4980 | 730711711 | to | 1740 | 737110141 | to | 0170 | 744626901 | to | 6910 |
| 722825840 | to | 5889 | 730722991 | to | 3230 | 737185501 | to | 5710 | 745388794 | to | 8910 |
| 723153841 | to | 3850 | 730845970 | to | 5990 | 737317321 | to | 7350 | 746446806 | to | 6820 |
| 723237616 | to | 7630 | 730888291 | to | 8320 | 737517781 | to | 7840 | 746818351 | to | 8410 |
| 723331081 | to | 1110 | 730927591 | to | 7680 | 737628181 | to | 8210 | 747245266 | to | 5280 |
| 723496443 | to | 6470 | 731307914 | to | 7930 | 737634258 | to | 4270 | 747364813 | to | 4830 |
| 723967291 | to | 7320 | 731402431 | to | 2460 | 738361971 | to | 1980 | 747501434 | to | 1450 |
| 724655196 | to | 5340 | 731407232 | to | 7320 | 738447601 | to | 7660 | 747739891 | to | 0070 |
| 724711441 | to | 1500 | 731588301 | to | 8340 | 738648355 | to | 8450 | 748148649 | to | 8760 |
| 724711538 | to | 1560 | 731767273 | to | 7320 | 738849811 | to | 9900 | 748259960 | to | 9970 |
| 724793221 | to | 3250 | 731781061 | to | 1120 | 738892270 | to | 2290 | 748565162 | to | 5280 |
| 724908109 | to | 8120 | 731837821 | to | 7910 | 738997259 | to | 7380 | 748874988 | to | 5030 |
| 724937461 | to | 7670 | 731841377 | to | 1450 | 739161451 | to | 1540 | 749137381 | to | 7410 |
| 725163118 | to | 3151 | 732018481 | to | 8600 | 739219381 | to | 9440 | 749190192 | to | 0210 |
| 725202735 | to | 2750 | 732067972 | to | 8370 | 739740151 | to | 0180 | 749685421 | to | 5450 |
| 725398591 | to | 8800 | 732188649 | to | 8670 | 739793491 | to | 3520 | 749846791 | to | 6850 |
| 725464591 | to | 4920 | 732193460 | to | 3470 | 739793527 | to | 3550 | 749993131 | to | 3580 |
| 725475321 | to | 5330 | 732201241 | to | 1390 | 739942621 | to | 2650 | 750071587 | to | 1610 |
| 725711057 | to | 1070 | 732220431 | to | 0440 | 739999231 | to | 9320 | 750408167 | to | 8183 |
| 725738581 | to | 8730 | 732355201 | to | 5380 | 740011517 | to | 1530 | 750438421 | to | 8501 |
| 725981311 | to | 1430 | 732472320 | to | 2560 | 740030701 | to | 0970 | 750743911 | to | 4030 |
| 725987835 | to | 7880 | 732541605 | to | 1620 | 740261740 | to | 1820 | 750779118 | to | 9400 |
| 726060811 | to | 0900 | 732572221 | to | 2490 | 740265811 | to | 6290 | 750910981 | to | 1010 |
| 726391970 | to | 2520 | 732586479 | to | 6710 | 740299111 | to | 9170 | 750960841 | to | 0900 |
| 726484771 | to | 4800 | 732994037 | to | 4080 | 740299231 | to | 9260 | 751296211 | to | 6240 |
| 726493351 | to | 5300 | 733163449 | to | 3460 | 740329266 | to | 9320 | 751539121 | to | 9180 |
| 726504031 | to | 4063 | 733297171 | to | 7290 | 740889081 | to | 9090 | 751541311 | to | 1790 |
| 726504070 | to | 4090 | 733446631 | to | 7110 | 741010421 | to | 0530 | 751757641 | to | 7700 |
| 726504331 | to | 4390 | 733474665 | to | 4770 | 741113041 | to | 3370 | 751936951 | to | 7010 |
| 726563701 | to | 4060 | 733704482 | to | 4570 | 741373891 | to | 4340 | 751951861 | to | 1890 |
| 726599371 | to | 9460 | 733751041 | to | 1130 | 741452369 | to | 2490 | 751999021 | to | 9110 |
| 726626356 | to | 6370 | 734009101 | to | 9130 | 741492991 | to | 3140 | 752139516 | to | 9570 |
| 727182271 | to | 2510 | 734290759 | to | 0770 | 741553460 | to | 3470 | 752182892 | to | 2950 |
| 727416181 | to | 6240 | 734389273 | to | 9290 | 741764431 | to | 4520 | 752206861 | to | 7100 |
| 727481431 | to | 1460 | 734440031 | to | 0111 | 742178834 | to | 8880 | 752295241 | to | 5600 |
| 727749241 | to | 9780 | 734797201 | to | 7320 | 742325500 | to | 5520 | 752731351 | to | 1410 |
| 728382331 | to | 2480 | 734939611 | to | 9640 | 742325668 | to | 5700 | 752767441 | to | 7470 |


| 753008941 | to | 9030 | 763155160 | to | 5180 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 753194311 | to | 4370 | 763178631 | to | 8660 |
| 753620378 | to | 0400 | 763506001 | to | 6060 |
| 754013917 | to | 3940 | 763522141 | to | 2470 |
| 754161061 | to | 1120 | 763717694 | to | 7800 |
| 754358445 | to | 8610 | 763826461 | to | 6520 |
| 754410451 | to | 0660 | 763900460 | to | 0471 |
| 754438393 | to | 8410 | 763900479 | to | 0530 |
| 754493109 | to | 3130 | 763917271 | to | 7750 |
| 754664182 | to | 4220 | 764125801 | to | 5860 |
| 754816377 | to | 6470 | 764284525 | to | 4560 |
| 755487421 | to | 7600 | 764526241 | to | 6330 |
| 755592901 | to | 3140 | 764601421 | to | 1600 |
| 755790020 | to | 0030 | 764650231 | to | 0470 |
| 755791730 | to | 1800 | 764984371 | to | 4850 |
| 755926951 | to | 7070 | 765003667 | to | 3680 |
| 755934332 | to | 4510 | 765042517 | to | 2540 |
| 755957701 | to | 8000 | 765194728 | to | 4970 |
| 755962981 | to | 3280 | 765387365 | to | 7450 |
| 756035371 | to | 5490 | 765541801 | to | 2100 |
| 756301257 | to | 1290 | 765638461 | to | 8970 |
| 756371565 | to | 1580 | 765647101 | to | 7190 |
| 756876031 | to | 6120 | 765813781 | to | 4029 |
| 756876151 | to | 6240 | 765879314 | to | 9390 |
| 756970129 | to | 0140 | 765954001 | to | 4030 |
| 757059613 | to | 9630 | 766120286 | to | 0320 |
| 757078540 | to | 8560 | 766125716 | to | 5750 |
| 757086209 | to | 6240 | 766158824 | to | 8840 |
| 757240591 | to | 0650 | 766388433 | to | 8460 |
| 757277371 | to | 7700 | 766509421 | to | 9660 |
| 757291591 | to | 2730 | 766572901 | to | 3020 |
| 757964251 | to | 4280 | 766748500 | to | 8521 |
| 758067001 | to | 7090 | 767024341 | to | 4370 |
| 758105221 | to | 5250 | 767326471 | to | 6590 |
| 758324941 | to | 5000 | 767332561 | to | 2950 |
| 758593628 | to | 3650 | 768009841 | to | 9960 |
| 758709038 | to | 9060 | 768011489 | to | 1520 |
| 758744101 | to | 4160 | 768177980 | to | 7990 |
| 758850883 | to | 0900 | 768391081 | to | 1170 |
| 758860951 | to | 1550 | 768661569 | to | 1650 |
| 759152851 | to | 2880 | 769000051 | to | 0080 |
| 759740941 | to | 1090 | 769050841 | to | 0900 |
| 760004596 | to | 4610 | 769159081 | to | 9178 |
| 760118191 | to | 8250 | 769737496 | to | 7510 |
| 760155001 | to | 5090 | 769778491 | to | 8730 |
| 760378002 | to | 8020 | 769827331 | to | 7450 |
| 760692722 | to | 2749 | 770216071 | to | 6100 |
| 761055460 | to | 5480 | 770723281 | to | 3400 |
| 761169781 | to | 9810 | 770790451 | to | 0480 |
| 761504941 | to | 5120 | 770915150 | to | 5490 |
| 761516836 | to | 6910 | 771455551 | to | 5610 |
| 761613588 | to | 3600 | 771609661 | to | 9690 |
| 761688631 | to | 8690 | 771932551 | to | 2580 |
| 761805199 | to | 5240 | 772057224 | to | 7440 |
| 761826106 | to | 6120 | 772162660 | to | 3070 |
| 761881171 | to | 1560 | 772718615 | to | 8640 |
| 761975641 | to | 5670 | 772940140 | to | 0160 |
| 761975886 | to | 5895 | 772970886 | to | 0940 |
| 762304144 | to | 4170 | 773009419 | to | 9430 |
| 762324931 | to | 4960 | 773112031 | to | 2060 |
| 762439261 | to | 9290 | 773125387 | to | 5410 |
| 762524158 | to | 4220 | 773179320 | to | 9410 |
| 762584872 | to | 4970 | 773202989 | to | 3140 |
| 762593431 | to | 3460 | 773208991 | to | 9290 |


| 773231311 | to | 1340 | 801349801 | to | 9830 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 773348739 | to | 8940 | 801676681 | to | 7100 |
| 773348739 | to | 8940 | 802967821 | to | 7940 |
| 773575891 | to | 5950 | 803217601 | to | 7780 |
| 773852971 | to | 3030 | 803729731 | to | 9850 |
| 775373449 | to | 3460 | 803747402 | to | 7520 |
| 789257191 | to | 7250 | 804138181 | to | 8420 |
| 790448020 | to | 8460 | 804428224 | to | 8250 |
| 790597485 | to | 7530 | 804682411 | to | 2710 |
| 790911883 | to | 1900 | 805272525 | to | 2540 |
| 791057441 | to | 7550 | 805523445 | to | 3460 |
| 791239081 | to | 9290 | 805745704 | to | 5730 |
| 791374483 | to | 4500 | 806452907 | to | 2980 |
| 791387971 | to | 8030 | 806744781 | to | 4850 |
| 791447521 | to | 7850 | 806982181 | to | 2300 |
| 791451151 | to | 1240 | 807764791 | to | 4910 |
| 791500009 | to | 0470 | 808089931 | to | 9960 |
| 791771431 | to | 1490 | 808656423 | to | 6450 |
| 792004293 | to | 4320 | 808753771 | to | 3800 |
| 792018379 | to | 8420 | 809189001 | to | 9010 |
| 792070621 | to | 0740 | 809886879 | to | 6930 |
| 792145211 | to | 5230 | 809890489 | to | 0500 |
| 792391381 | to | 1620 | 810323734 | to | 3760 |
| 792452779 | to | 2790 | 810367116 | to | 7140 |
| 792772728 | to | 2770 | 810526351 | to | 6500 |
| 792903511 | to | 3990 | 810806911 | to | 6940 |
| 793282518 | to | 2533 | 810807211 | to | 7240 |
| 794041831 | to | 2040 | 811423021 | to | 3110 |
| 794397709 | to | 7780 | 811517221 | to | 7239 |
| 794581741 | to | 2040 | 811721101 | to | 1130 |
| 794592122 | to | 2150 | 812025721 | to | 5900 |
| 795032251 | to | 2340 | 812093073 | to | 3130 |
| 795796291 | to | 6350 | 812100821 | to | 0840 |
| 796070139 | to | 0160 | 812465251 | to | 5610 |
| 796143151 | to | 3630 | 812918341 | to | 8670 |
| 796159725 | to | 9740 | 812918701 | to | 8760 |
| 796169306 | to | 9340 | 813050491 | to | 0520 |
| 796373406 | to | 3430 | 813073171 | to | 3200 |
| 796602961 | to | 3050 | 813398476 | to | 8550 |
| 796708441 | to | 8500 | 813713971 | to | 4000 |
| 796886281 | to | 6430 | 813858121 | to | 8150 |
| 796901701 | to | 2000 | 814789330 | to | 9349 |
| 796975466 | to | 5590 | 814984656 | to | 4680 |
| 797272917 | to | 2950 | 815016020 | to | 6030 |
| 797519441 | to | 9460 | 815199410 | to | 9420 |
| 797519731 | to | 0240 | 815240491 | to | 0520 |
| 797535181 | to | 5330 | 815755591 | to | 5620 |
| 798040053 | to | 0080 | 815755622 | to | 5650 |
| 798055813 | to | 5830 | 815806381 | to | 6680 |
| 798055891 | to | 5950 | 816126834 | to | 6870 |
| 798326371 | to | 6520 | 816156721 | to | 6780 |
| 798339167 | to | 9210 | 816580903 | to | 0920 |
| 798562411 | to | 2440 | 816945571 | to | 5600 |
| 798632461 | to | 2490 | 817253011 | to | 3280 |
| 798807151 | to | 7510 | 817763881 | to | 4060 |
| 798944761 | to | 5030 | 818330562 | to | 0610 |
| 799118616 | to | 8640 | 818459641 | to | 9670 |
| 799133191 | to | 3220 | 818926273 | to | 6320 |
| 799177626 | to | 7650 | 818950351 | to | 0380 |
| 799854751 | to | 5200 | 818962492 | to | 2530 |
| 800044320 | to | 4410 | 819032341 | to | 2730 |
| 800211901 | to | 2440 | 819127054 | to | 7080 |
| 800427530 | to | 7540 | 819278540 | to | 8670 |
| 800872741 | to | 2830 | 819544681 | to | 4740 |


| Pull-Out Information |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service ${ }^{\text {TM }}$ money order:

1. Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
2. Check that the proper security features are present:

- When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
- When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
- There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.
These appear in Postal Service Notice 299, U.S. Postal Money Order Reference Card, or online at http://www.usps.com/missingmoneyorders/ security.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

- Special Services,

Retail Products and Services, 11-5-09

## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | :--- |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |
| $686,619,887$ |  |

- Criminal Investigations Group, Postal Inspection Service, 11-5-09


## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a tollfree number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Criminal Investigations Group, Postal Inspection Service, 11-5-09


## Other Information

## Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP ${ }^{\text {T }}$ Codes through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and
which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO/DPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1600 ET.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory

The entries under "Changes" appear in bold in the APO/ FPO/DPO table starting below

## Changes

| APO/FPO/DPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| APO AE 09753 | Close | Immediately |  |
| DPO AE 09758 | Delete I-Q-Z | Immediately | A-A1-B-B1-B2-C-C1-F-M-N-R-R1-T-V-Z1 |
| APO AE 09810 | Open | Immediately | A-A1-B-B1-F-F1-N-R-V-Z1 |
| APO AA 34002 | Add L | Immediately | A1-B-B1-L-N-U-Z1 |
| APO AA 34004 | Add L-U | Immediately | A-B-B1-L-N-U-V |
| APO AA 34020 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34021 | Add L | Immediately | A1-B-L-M-N- U-V-Z1 |
| APO AA 34022 | Add L | Immediately | A1-B-B1-D-F-L-M-N-U-V-Z1 |
| APO AA 34023 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34024 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34025 | Add L-M | Immediately | A1-B-B1-F-L-M-N-U-V-Z1 |
| APO AA 34030 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34031 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34032 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34033 | Add L | Immediately | A1-B-B1-C-F-L-M-N-V-Z1 |
| APO AA 34034 | Add L | Immediately | A1-B-B1-L-M-N-V-Z1 |
| APO AA 34035 | Add L-U | Immediately | A1-B-B1-H-L-M-N-U-V-Z1 |
| APO AA 34036 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34037 | Add L | Immediately | A1-B-B1-C-F-H-I-L-M-N-V-Z-Z1 |
| APO AA 34038 | Add L-U | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34039 | Add L-M-U | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34041 | Add L | Immediately | A1-B-B1-L-M-N-U-V-Z1 |
| APO AA 34055 | Add L-M-U | Immediately | A1-B-B1-L-M-U-N-V-Z1 |
| APO AP 96531 | Add F-F1-N | Immediately | A-A1-B-B1-F-F1-H-M-N-U-V |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO/DPO Table

| APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09001 | A1-B-B1-C-D-U | 09013 | A1-B-B1-C-D-F-F1-U- | 09049 | A1-B-B1-C-D-U | 09067 | A1-B-B1-C-D-U |
| 09002 | A1-B-B1-C-D-U |  | Z1 | 09051 | A1-B-B1-C-D-U | 09068 | A1-B-B1-C-D-U-Z1 |
| 09003 | A1-B-B1-C-D-P-U | 09014 | A1-B-B1-C-D-U | 09053 | A1-B-B1-C-D-U | 09069 | A-A1-B-B1-C-D-U-V |
| 09004 | A1-B-B1-C-D-U | 09020 | A1-B-B1-C-D-U | 09054 | A1-B-B1-C-D-U | 09075 | A1-B-B1-C-D-U |
| 09005 | A1-B-B1-C-D-P-U | 09021 | A1-B-B1-C-D-F1-R-U | 09055 | A1-B-B1-C-D-F-R-R1- | 09079 | A1-B-B1-C-D-U |
| 09006 | A1-B-B1-C-D-U | 09028 | A1-B-B1-C-D-U |  | U-V | 09080 | A1-B-B1-C-D-F1-R-U |
| 09007 | A1-B-B1-C-D-U | 09033 | A1-B-B1-C-D-U | 09056 | A1-B-B1-C-D-U | 09081 | A1-B-B1-C-D-U |
| 09008 | A-A1-B-B1-C-D-P-U | 09034 | A1-B-B1-C-D-U | 09058 | A1-B-B1-C-D-U | 09086 | A1-B-B1-C-D-U |
| 09009 | A1-B-B1-C-D-F1-R-U | 09038 | A1-B-B1-C-D-U | 09059 | A1-B-B1-C-D-U | 09088 | A1-B-B1-C-D-U |
| 09011 | A1-B-B1-C-D-U | 09042 | A1-B-B1-C-D-U | 09060 | A1-B-B1-C-D-F1-R-U | 09090 | A1-B-B1-C-D-P-U |
| 09012 | A1-B-B1-C-D-F-F1-R-U | 09046 | A1-B-B1-C-D-U | 09063 | A1-B-B1-C-D-L-U | 09092 | A1-B-B1-C-D-U |


| APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09094 | A1-B-B1-C-D-F-F1-P-R A1-B-B1-C-D-U | 09308 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09353 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09393 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ |
| 09096 | A1-B-B1-C-D-U | 09309 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09354 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09396 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 |
| 09100 | A1-B-B1-C-D-U | 09310 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09355 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09402 | $\begin{aligned} & \text { A-A1-B-B1-C-F-R-R1- } \\ & \text { U3-W } \end{aligned}$ |
| 09102 | A1-B-B1-C-D-U A1-B-B1-C-D-U | 09311 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09356 | A-A1-B-B1-C1-E2-F- | 09421 | A1-B-B1-C-C1-R-U |
| 09104 | A1-B-B1-C-D-F1-R-U A1-B-B1-C-D-U | 09312 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-R-R1-U2-V-Z1 } \end{aligned}$ | 09357 | A-A1-B-B1-C1-E2-F- | 09454 | A1-B-B1-C-C1-R-U-V |
| 09112 | A1-B-B1-C-D-U | 09314 | A-A1-B-B1-C1-E2-F- | 09359 | A-A1-B-B1-C1-E2-F- | 09456 | ```A1-B-B1-C-C1-H-H1-M- R-Z1``` |
| 09114 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |  | H1-M-R-R1-V-Z1 | 09459 | A1-B-B1-C-C1-R-U |
| 09123 | A1-B-B1-C-D-F1-R-U | 09315 | A-A1-B-B1-C1-E2-F- | 09360 | A1-B-B1-V | 09461 | A1-B-B1-C-C1-F-F1-P- |
| 09126 | A1-B-B1-C-D-F-F1-P-R |  | H1-M-N-R-R1-V-Z1 | 09361 | A-A1-B-B1-C1-E2-F- |  | R-U |
| 09128 | A1-B-B1-C-D-U | 09316 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-U2-V-Z1 | 09463 | A1-B-B1-C-C1-R-U |
| 09131 | A1-B-B1-C-D-U | 0931 |  | 09362 | A1-B-B1-C1-E2-F- | 09464 | A1-B-B1-C-C1-R-U |
| 09136 | A1-B-B1-C-D-F1-R |  | H1-M-R-R1-V-Z1 | 09363 |  | 09468 | A1-B-B1-C-C1-R-U |
| 09137 | A1-B-B1-C-D-F1-R-U | 09318 | B1-C1-F-F1-M- | 09363 | H1-M-R-R1-V-Z1 | 09469 | A1-B-B1-C-C1-R-U |
| 09138 | A1-B-B1-C-D-U |  | V-V1 | 09364 | -A1-B-B1-C1-E2-F- | 09470 | A1-B-B1-C-C1-R-U |
| 09139 | A1-B-B1-C-D-U | 09320 | A1-B-B1-C1-E2-F- |  | H1-M-N-R-R1-V-Z1 | 09494 | A1-B-B1-C-C1-R-U |
| 09140 | A1-B-B1-C-D-U |  | H1-M-R-R1 | 09365 | A-A1-B-B1-C1-E2-F- | 09496 | A1-B-B1-C-C1-R-U-V |
| 09142 | $\begin{aligned} & \text { A1-B-B1-C-D-F-F1-P-R- } \\ & U \end{aligned}$ | 09321 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09366 | $\mathrm{H} 1-\mathrm{M}-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1$ A-A1-B-B1-C1-E2-F- | 09498 | A1-B-B1-C-C1-F-F1-F2-N-R-R1-T-U-V-Z1 |
| 09143 | A1-B-B1-C-D-U | 09322 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 | 09501 | A1-B-B1-V-V1 |
| 09154 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 | 09367 | A-A1-B-B1-C1-E2-F- | 09502 | A1-B-B1-V |
| 09166 | A1-B-B1-C-D-U | 09324 | A-A1-B-B1-C1-E2-F $\mathrm{H} 1-\mathrm{R}-\mathrm{R} 1-\mathrm{U} 2-\mathrm{V}-\mathrm{Z} 1$ |  | -M-R-V | 09503 | A1-B-B1-V |
| 09172 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 | 09369 | -A1-B-B1-C1-E2-F- | 0950 | 1-B-B1-V-V1 |
| 09173 | A1-B-B1-C-D-U | 09327 |  |  |  | 09505 | $\mathrm{A} 1-\mathrm{B}-\mathrm{B} 1-\mathrm{V}-\mathrm{V} 1$ |
| 09177 | A1-B-B1-C-D-U | 09330 |  | 09371 | -A1-B-B1-C1-E2-F- | 09506 | A1-B-B1-V-V1 |
| 09180 | A1-B-B1-C-D-U | 09330 | H1-M-R-R1-V-Z1 | 09372 | -A1-B-B1-C1-E2-F- | 09507 | A1-B-B1-V-V1 |
| 09186 | A1-B-B1-C-D-U | 09331 | A1-B-B1-C1-E2-F- | 0 | H1-M-R-R1-V | 09508 | A1-B-B1-V |
| 09211 | A1-B-B1-C-D-P-U |  | H1-M-R-R1-V-Z1 | 09373 | -A1-B-B1-C1-E2-F- | 09509 | 1-B-B1-V |
| 09213 | A1-B-B1-C-D-F1-R-U | 09332 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V | 09510 | -A1-B-B1-C1-E2-F- |
| 09214 | A1-B-B1-C-D-F1-R-U |  | H1-M-R-R1-V-Z1 | 09374 | A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 |
| 09226 | A1-B-B1-C-D-U | 09333 | A1-B-B1-C1-E2 |  | $1-\mathrm{M}-\mathrm{R}-\mathrm{V}-\mathrm{Z} 1$ | 09511 | A1-B-B1-V |
| 09227 | A1-B-B1-C-D-U |  | Z1 | 09375 | A-A1-B-B1-C1-E2-F- | 09513 | A1-B-B1-F-F1-R-R1-V |
| 09229 | A1-B-B1-C-D-U | 09334 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-V-Z1 | 09517 | 1-B-B1-F-F1-R-R1-V |
| 09237 | A1-B-B1-C-D-U-V |  | H1-M-R-R1-V-Z1 | 09376 | -A1-B-B1-C1-E2-F- | 09524 | A1-B-B1-F-F1-R-R1-V |
| 09245 | A1-B-B1-C-D-U | 09336 | A-A1-B-B1-C1-E2-F- H1-R-R1-U2-V-Z1 |  | 1-M-R-R1-V -A1-B-B1-C1-E2-F- | 09532 | 1-B-B1-F-F1-R-R1-V |
| 09250 | A1-B-B1-C-D-U | 09337 | A-A1-B-B1-C1-E2-F- | 09377 | H1-M-R-R1-V | 09534 | A1-B-B1-F-F1-R-R1-V |
| 09261 | A1-B-B1-C-D-F1-R-U-V |  | H1-M-R-R1-V-Z1 | 0937 | H1-M-R-R1-V | 09543 | A1-B-B1-F-F1-R-R1-V |
| 09263 | A1-B-B1-C-D-U | 09338 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-U2-V-Z1 | 09545 | 1-B-B1-V |
| 09264 | A1-B-B1-C-D-U |  | H1-M-R-R1-U2-V-Z1 | 09380 | A-A1-B-B1-C1-E2-F- | 09549 | A1-B-B1-V |
| 09265 | A1-B-B1-C-D-F1-N-R-U | 09339 | A1-B-B1-C1- |  | H1-M-R-R1-V-Z1 | 09554 | 1-B-B1-F-F1-R-R1-V |
| 09266 | A1-B-B1-C-D-U |  | H1-M-N-R-R1-V-Z1 | 09381 | -A1-B-B1-C1-E2-F- | 09556 | A1-B-B1-V |
| 09267 | A1-B-B1-C-D-U | 09340 | A-A1-B-B1-C1-F-R-V |  | H1-M-R-R1-U2-V-Z1 | 09557 | A1-B-B1-F-F1-R-R1-V |
| 09301 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09342 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09382 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09564 | A1-B-B1-F-F1-R-R1-V A1-B-B1-F-F1-R-R1-V |
| 09302 | $\begin{aligned} & \text { A-A1-B-B1-C1-F-F1-M- } \\ & \text { N-V-V1-Z-Z1 } \end{aligned}$ | 09343 | $\begin{aligned} & \text { A-A1-B-B1-C1-F-M-N- } \\ & \text { V-Z1 } \end{aligned}$ | 09383 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09566 | $\begin{aligned} & \text { A1-B-B1-F-F1-R-R1-V } \\ & \text { A1-B-B1-V-V1 } \end{aligned}$ |
| 09304 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09344 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z-Z1 } \end{aligned}$ | 09387 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 09568 | A1-B-B1-V |
| 09305 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09348 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-U2-V-Z1 } \end{aligned}$ | 09388 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 09569 | A1-B-B1-F-F1-R-R1-V <br> A1-B-B1-F-F1-R-R1-V |
| 09306 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 | 09350 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09389 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 09573 | A1-B-B1-F-F1-R-R1-V A1-B-B1-F-F1-R-R1-V |
| 09307 | A1-B-B1-N-V-Z1 | 09351 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09391 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09575 | A1-B-B1-F-F1-R-R1-VV1 |


| APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See <br> Restrictions | APO/ FPO/ DPO | See Restrictions | APO/ FPO/ DPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09576 | A1-B-B1-F-F1-R-R1-V | 09709 | A1-B-B1-F1 | 09748 | A-A1-B-B1-B2-C-C1-D- | 09825 | A-A1-B-B1-C-C1-D-F- |
| 09577 | A1-B-B1-V | 09710 | A1-B-B1-C-C1-F1-M-N- |  | I-M-N-Q-R-R1-T-V-Z |  | - |
| 09578 | A1-B-B1-F-F1-R-R1-V |  | R-R1-U |  |  | 09827 | A-A1-B-B1-F-F1-N-R-V- |
| 09579 | A1-B-B1-F-F1-R-R1-V | 09711 | A1-B-B1-F1-N-R-Z1 | 09749 | A-A1-B-B1-F-N-V-Z1 |  | Z1 |
| 09581 | A1-B-B1-F-F1-R-R1-V | 09713 | A1-B-B1-C-F1-R | 09750 | A-B-B1-B2-C-C1-F-M- | 09828 | A1-B-B1-N-V-Z1 |
| 09582 | A1-B-B1-F-F1-R-R1-V | 09714 | A1-B-B1-C-C1-F1-M-R- |  |  | 09830 | A1-B-B1-C-N-R-V-Z1 |
| 09586 | A1-B-B1-F-F1-R-R1-V |  | R1-U | 09751 | A1-B-B1-C-D-U | 09831 | A1-B-B1-F-N-U-V-Z1 |
| 09587 | A1-B-B1-F-F1-R-R1-V | 09715 | A1-B-B1-F1-R | 09752 | A1-B-B1-C-D-U | 09832 | A-A1-B-B1-U1-V-Z1 |
| 09588 | A1-B-B1-V-V1 | 09716 | A1-B-B1-C-D-N-R-U-V | 09754 | A1-B-B1-U | 09833 | A1-B-B1-U1-V-Z1 |
| 09589 | A1-B-B1-V-V1 | 09717 | A-A1-B-B1-M-R-V-W | 09755 | A1-B-B1-U | 09834 | A1-B-B1-F-F1-R-R1-V- |
| 09590 | A1-B-B1-V | 09718 | A1-B-B1-F-I-N-R-U-V | 09756 | A1-B-B1-U |  |  |
| 09591 | A1-B-B1-V-V | 09719 | A1-B-B1-C-F1-R-V | 09757 | A1-B-B1-U | 09835 | A-A1-B-B1-V-Z1 |
| 09593 | A1-B-B1-V | 09720 | A1-B-B1-R-U-V | 09758 | A-A1-B-B1-B2-C-C1-F- | 09836 | A-A1-B-B1-C-F-M-V-Z1 |
| 09594 | A1-B-B1-V-V1 | 09721 | A1-B-B1-N-R-U-V-Z1 |  |  | 09837 | A1-B-B1-V-Z1 |
| 09596 | A1-B-B1-V | 09722 | A-A1-B-B1-F-N-V-Z-Z1 | 09759 | - | 09838 | A1-B-B1-V-Z1 |
| 09599 | A1-B-B1-F-F1-R-R1-V | 09723 | A1-B-B1-N-R-U-V-Z1 |  | Z-Z1 | 09839 | A-A1-B-B1-U-V-Z1 |
| 09601 | A1-B-B1-C-F-F1-R-U-V | 09724 | A1-B-B1-C-C1-F1-M-R- | 09762 |  | 09840 | A-A1-B-B1-V-Z1 |
| 09602 | A1-B-B1-C-F-F1-N-R-U |  | R |  | I-N-Q-R-R1-T-V-Z-Z1 | 09841 | A-A1-B-B1-N-R-U-Z1 |
| 09603 | A1-B-B1-C-F-F1-R-U-V | 097 | A1-B-B1-N-R-U | 09769 | A-A1-B-B1-B2-C-C1-D- | 09842 | A-A1-B-B1-N-R-Z1 |
| 09604 | A1-B-B1-C-F-F1-P-R-U- | 09727 | A-A1-B-B1-B2-C-C1-D- |  | F-I-M-N-Q-R-R1-T-V-Z- | 09843 | A-A1-B-B1-N-V |
| 09604 | V |  |  |  |  | 09844 | A-A1-B-B1-C-F-N-U-VZ1 |
| 09605 | A1-B-B1-C-D-U-V | 09729 | A1-B-B1-C-F-N-R-R1- | 09 | V | 09852 | 1-B-B1-E2-E3-F-H1- |
| 09606 | A1-B-B1-C-D-U-V |  | U-V | 09 | A-A1-B-B1-C-D-L-U-V |  | N-R-R1-U1-V-Z1 |
| 09607 | A-A1-B-B1-C-F-F1-M-R-R1-U-U3-V-W | 09730 | A-A1-B-B1-B2-C-C1-F-M-N-R-R1-T-V-Z1 | 09801 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ | 09853 | $\begin{aligned} & \text { A1-B-B1-E2-F-H1-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ |
| 09609 | A1-B-B1-C-F-U | 09731 | A-A1-B-B1-B2-C-C1-F-M-N-R-R1-T-V-Z1 | 09803 | A1-B-B1-E2-E3-F-H1- | 09855 | -A1-B-B1-C1-E2-F- |
| 09613 | A1-B-B1-C-F-U-V | 09732 | A1-B-B1-N-V-Z1 | 09804 |  | 09858 | 1-E2-E3-F-H1- |
| 09617 | A1-B-B1-C-F-U | 09733 | A1-B-B1-V |  | $1$ |  | -R-R1-U1-V-Z1 |
| 09618 | A1-B-B1-C-F-U | 09734 | A-A1-B-B1-B2-C-C1-D- | 09805 | -B-B1-F-F1-R-R1-V-Z1 | 09865 | A-A1-B-B1-V-Z1 |
| 09620 | A1-B-B1-C-F-U |  | -M-N-Q-R-R1-T-V-Z | 09806 | -A1-B-B1-C1-E2-F- | 09868 | -A1-B-B1-U-V-Z1 |
| 09621 | A1-B-B1-C-F-U |  |  |  | H1-M-N-R-R1-V-Z1 | 09870 | -A1-B-B1-C1-E2-F- |
| 09622 | A1-B-B1-C-F-U |  |  | 09807 | -A1-B-B1-C1-E2-F- |  | H1-M-R-R1-U-V-Z1 |
| 09623 | A1-B-B1-C-F-U |  | A-A1-B-B1-B2-C-C1-D- <br> F-M-N-R-R1-T-V-Z1 |  | $\mathrm{H} 1-\mathrm{M}-\mathrm{N}-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1$ | 09880 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-R-R1-U-V-Z1 } \end{aligned}$ |
| 09624 | A1-B-B1-C-F-U | 09737 | A-A1-B-B1-B2-C-C1-D- | 09808 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 09890 | 1-B-B1-E2-F-H1-N-R- |
| 09625 | A1-B-B1-C-F-U |  | F-I-M-N-Q-R-R1-T-V-Z- | 0980 | H1-M-R-V |  | A1-B-B1-E2-F-H1-N-R- R1-U2-V-Z1 |
| 09626 | A1-B-B1-C-F-U |  | Z1 |  |  | 09892 | -A1-B-B1-E2-F-N-R- |
| 09627 | A1-B-B1-C-F-U | 09738 | A-A1-B-B1-B2-C-C1-D- |  | $\begin{aligned} & \text { A-A1-B-B1-F-F1-N-R } \\ & \text { V-Z1 } \end{aligned}$ | 09892 | R1-V-Z1 |
| 09630 | A1-B-B1-C-F-U-V A1-B-B1-C-F-U |  | $\begin{aligned} & \text { F-I-M-N-Q-R-R1-T-V-2 } \\ & \text { Z1 } \end{aligned}$ | 09811 | 1-B-B1-E2-E3-F-H1- | 09898 | A1-B-B1-E2-F-H1-N-R-R1-U2-V-Z1 |
| 09636 | A1-B-B1-C-F-U | 09739 | A-A1-B-B1-B2-C-C1-D- |  | N-R-R1-U1-V-Z | 34002 | 1-B-B1-L-N-U-Z1 |
| 09642 | A1-B-B1-N-R-U |  | Z1 |  | N-R-U-V-Z-Z1 | 34004 | A-B-B1-L-N-U-V |
| 09643 | A1-B-B1-R-U | 09741 | A-A1-B-B1-C1-E2-F-F1- | 09814 | A1-B-B1-E2-E3-F-F1-I- | 34006 | A-A1-B-B1-C1-F1-N-V- |
| 09645 | A1-B-B1-C-F-F1-U |  | H1-I-M-N-Q-R-R1-T-V- |  | N-R-U-V-Z-Z1 |  |  |
| 09647 | A1-B-B1-N-R-U |  | W-Y-Z-Z1 | 09815 | A-A1-B-B1-C1-E2-F- | 34007 | -A1-B-B1-C1-F-F1-M- |
| 09648 | A1-B-B1-N-U-V-Z1 | 09742 | A-A1-B-B1-B2-F-F1-I- |  | H1-M-R-R1-V-Z1 |  | N-R-R1-V-Z1 |
| 09649 | A1-B-B1-N-U-Z1 |  | M-N-Q-R-T-V-Z-Z1 | 09817 | A-A1-B-B1-B2-C1-E2- | 34008 | A-A1-B-B1-C1-F1-V-Z1 |
| 09701 | A-A1-B-B1-B2-C-C1-D- | 09743 | A-A1-B-B1-F-N-V-Z-Z1 |  | $\begin{aligned} & \text { E3-F-F1-H-H1-M-N-R- } \\ & \text { R1-T-V-Z1 } \end{aligned}$ | 34020 | A1-B-B1-L-M-N-U-V- |
| 09702 | F-M-N-R-R1-T-V-Z1 A1-B-B1-C-C1-F1-M-R- | 09744 | $\begin{aligned} & \text { A-B-B1-B2-C-C1-F-M- } \\ & \text { N-R-R1-T-V-Z1 } \end{aligned}$ | 09819 | A-A1-B-B1-P-R-V-Z1 | 34021 | A1-B-L-M-N-U-V-Z1 |
| 09703 | $\begin{aligned} & \text { R1-U } \\ & \text { A1-B-B1-C-F1-U } \end{aligned}$ | 09745 | A-A1-B-B1-B2-F-F1-M-N-R-R1-V-Z1 | 09820 | A-A1-B-B1-B2-F-H-H1- <br> I-L-M-N-Q-R-R1-T-V-Z- | 34022 | $\begin{aligned} & \text { A1-B-B1-D-F-L-M-N- } \\ & \text { U-V-Z1 } \end{aligned}$ |
| 09704 | A1-B-B1-C-V | 09746 | A-A1-B-B1-C-E1-N-V-Z- Z1 | 09821 | A-A1-B-B1-F-R-V-Z1 | 34023 | A1-B-B1-L-M-N-U-VZ1 |
| 09705 | A1-B-B1-U |  | A1-B-B1-F-J-N-U-V-Z | 09822 | -A1-B-B1-F-R-V-Z1 | 34024 | A1-B-B1-L-M-N-U- |
| 09706 | A1-B-B1-C-N-R-U-V | 09 | A1-B-B1-F-J-N-U-V | $09823$ | A-A1-B-B1-F-R-V-Z1 | 34024 | Z1 |
| 09707 | A1-B-B1-C-N-R-U-V |  |  | 09824 | A-A1-B-B1-F-R-V-Z1 |  |  |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{array}{\|l} \text { APO/ } \\ \text { FPO/ } \\ \text { DPO } \\ \hline \end{array}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 34025 | A1-B-B1-F-L-M-N-U-V- | 96264 | A-A1-B-B1-U | 96388 | A1-B-B1-M-W | 96604 | A1-B-B1-V |
|  | Z1 | 96266 | A-A1-B-B1-U | 96401 | A1-B-B1-F-N-V-Z1 | 96605 | A1-B-B1-V-V1 |
| 34030 | A1-B-B1-L-M-N-U-V- Z1 | 96267 | A-A1-B-B1-U-V | 96426 | A-A1-B-B1-C1-E2-F- | 96606 | A1-B-B1-V |
|  |  | 96269 | A-A1-B-B1-U |  | H1-M-R-V | 96607 | A1-B-B1-V |
| 34031 | $\begin{aligned} & \text { A1-B-B1-L-M-N-U-V- } \\ & \text { Z1 } \end{aligned}$ | 96271 | A-A1-B-B1-U | 96427 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V | 96608 | A1-B-B1-V |
|  |  | 96275 | A-A1-B-B1-V |  |  | 96609 | A1-B-B1-V |
| 34032 | $\mathbf{Z 1}$ | 96276 | A-A1-B-B1 | 96447 | A1-B-B1-F-N-U3-V-V1 | 96610 | A1-B-B1-V |
| 34033 | A1-B-B1-C-F-L-M-N-V- | 96278 | A-A1-B-B1-U | 9 | B1 | 96611 | A1-B-B1-V |
|  | Z1 | 96283 | A-A1-B-B1-U | 96503 | A1-B-B1-F-N-U3-V | 96612 | A1-B-B1-F-F1-R-R1-V |
| 34034 | A1-B-B1-L-M-N-V-Z1 | 96284 | A-A1-B-B1-U-V | 96 | A1-B-B1-N | 96613 | A-A1-B-B1-C1-E2-F- |
| 34035 | A1-B-B1-H-L-M-N-U- | 96297 | A-A1-B-B1-U | 96510 | A1-B-B1-I-N-V |  | H1-I-M-R-R1-U2-V-Z-Z1 |
|  | V-Z1 | 96303 | A1-B-B1-M-N-V-W | 96511 | A1-B-B1-I-N-V | 96614 | A-A1-B-B1-C1-E2-F- |
| 34036 | A1-B-B1-L-M-N-U-V- $\mathbf{Z 1}$ | 96306 | A1-B-B1-F-F1-F2-M-W | 96515 | A1-B-B1-F | 96615 | H1-I-M-R-R1-U2-V-Z-Z1 |
|  |  | 96309 | A1-B-B1-M-V-W | 965 | B1 | 96615 |  |
| 34037 | A1-B-B1-C-F-H-I-L-M-N-V-Z-Z1 | 96310 | A1-B-B1-M-W | 96518 | A1-B-B1-V | 96616 | A1-B-B1-F-F1-R-R1-V |
|  | N-V-Z-Z1 | 96311 | A1-B-B1-M-W | 96520 | A1-B-B1-F-N-U3-V | 96617 | A1-B-B1-F-F1-R-R1-V |
| 34038 | A1-B-B1-L-M-N-U-V- | 96319 | A1-B-B1-M-W | 96521 | A1-B-B1-F-N-U3 | 96619 | A1-B-B1-V |
|  |  | 96321 | A1-B-B1-F-F1-F2-M-W | 96522 | A1-B-B1-F-N-U | 96620 | A1-B-B1-F-F1-R-R1-V |
| 34039 | $\begin{aligned} & \text { A1-B-B1-L-M-N-U-V- } \\ & \text { Z1 } \end{aligned}$ | 96322 | A1-B-B1-F-F1-F2-M-W | 96530 | $\begin{aligned} & \text { A-A1-B-B1-F-F1-H-H1- } \\ & \text { M-N-U-V } \end{aligned}$ | 96621 | A1-B-B1-V |
| 34041 | A1-B-B1-L-M-N-U-V- | 96323 | A1-B-B1-M-V-W | 96531 | A-A1-B-B1-F-F1-H-M- | 96622 96624 | 1-B-B1-F-F1-R-R1-V |
|  | Z1 | 96326 | A1-B-B1-M-W |  | $\mathrm{N}-\mathrm{U}-\mathrm{V}$ | 96628 | A1-B-B1-F-F1-R-R1-V |
| 34042 | A1-B-B1-D-F-M-N-V-Z1 | 96328 | A1-B-B1-M-W | 96532 | A-A1-B-B1-F-F1-H-M- | 96643 | A1-B-B1-F-F1-R-R1-V |
| 34050 | A1-B-B1-V | 96330 | A1-B-B1-M-W |  | N-U-V | 96650 | A1-B-B1-F-F1-R-R1-V |
| 34055 | $\begin{aligned} & \text { A1-B-B1-L-M-N-U-V- } \\ & 71 \end{aligned}$ | 96336 | A1-B-B1-M-V-W | 96534 | A-A1-B-B1-F | 96657 | A1-B-B1-F-F1-R-R1-V |
|  | Z1 | 96337 | A1-B-B1-M-W | 96535 | A-A1-B-B1-F-V | 96660 |  |
| 34058 | A1-B-B1-F-F1-R-R1-VZ1 | 96338 | A1-B-B1-M-W | 96537 | A1-B-B1-V | 96660 |  |
| 34078 | A1-B-B1 | 96339 | A1-B-B1-M-V-W | 96538 | A1-B-B1-V | 96661 | A1-B-B1-F-F1-R-R1-V |
| 34090 | A1-B-B1-F-F1-R-R1-V | 96343 | A1-B-B1-M-W | 96540 | A1-B-B1-V | 966 | -B-B1-F-F1-R-R1-V |
| 34091 | A1-B-B1-F-F1-R-R1-V | 96 | A1-B-B1-F-F1-F2- | 96541 | A1-B-B1-V | 9666 | A1-B-B1-V-V1 |
| 34092 | A1-B-B1-F-F1-R-R1-V | 96347 | A1-B-B1-F-F1-F2-M-W |  | - | 96665 | A1-B-B1-V |
| 34093 | A1-B-B1-F-F1-R-R1-V | 96348 | A1-B-B1-F-F1-F2-M-W |  |  | 96666 | A1-B-B1-V-V1 |
| 34095 | A1-B-B1-V | 96349 | A1-B-B1-F-F1-F2-M-W |  |  | 96667 | A1-B-B1-F-F1-R-R1-V |
| 34098 | A1-B-B1-V | 96350 | A1-B-B1-F-F1-F2-M-W | 96 | A-A1-B-B1-H-M-U | 96668 | A1-B-B1-F-F1-R-R1-V- |
| 34099 | A1-B-B1-V-V1 | 96351 | A1-B-B1-F-F1-F2-M-W | 9654 | A-A1-B-B1-H-M-U |  | V1 |
| 96201 | A-A1-B-B1 | 96362 | A1-B-B1-F-F1-F2-M-W | 9655 | -A1-B-B1-H-M-U | 96669 | A1-B-B1-F-F1-R-R1-V |
| 96202 | A-A1-B-B1-U | 96365 | A1-B-B1-M-V-W |  |  | 96670 | A1-B-B1-V-V1 |
| 96203 | A-A1-B-B1 | 96367 | A1-B-B1-L-M-W |  | A-A1-B-B1-H-M-U | 96671 | A1-B-B1-F-F1-R-R1-V |
| 96204 | A-A1-B-B1 | 96368 | A1-B-B1-M-W |  |  | 96672 | A1-B-B1-F-F1-R-R1-V |
| 96205 | A-A1-B-B1-U | 9637 | A1-B-B1-F-F1- |  |  | 96673 | A1-B-B1-V-V1 |
| 96206 | $A-A 1-B-B 1-U$ | 96372 | A1-B-B1-M-W |  |  | 9667 | A1-B-B1-F-F1-R-R1-V |
| 96207 | A-A1-B-B1-V | 96373 | A1-B-B1-M-W | 96555 | A1-B-B1-F-M-V | 96675 | A1-B-B1-F-F1-R-R1-V |
| 96209 | A-A1-B-B1-N-U-V | 96374 |  |  | A1-B-B1-F-M-V | 96677 | A1-B-B1-F-F1-R-R1-V |
| 96213 | A-A1-B-B1-U | 9637 | A1-B-B1-M-W | 96562 | A-A1-B-B1-B2-C-C1-D- | 96678 | A1-B-B1-F-F1-R-R1-V |
| 96214 | A-A1-B-B1-U | 96376 | A1-B-B1-M-W |  | N-R-R1-T-V-Z-Z1 | 96679 | A1-B-B1-F-F1-R-R1-V |
| 96218 | $A-A 1-B-B 1-U$ | 96377 | A1-B-B1-M-W | 96595 | A1-B-B1-V | 96681 | A1-B-B1-V-V1 |
| 96224 | $A-A 1-B-B 1-U$ | 96378 | A1-B-B1-M-W | 96598 | A1-B-B1-N-V | 96682 | A1-B-B1-V-V1 |
| 96257 | $A-A 1-B-B 1-U$ | 96379 | A1-B-B1-M-W | 96599 | A1-B-B1-V | 96683 | A1-B-B1-V-V1 |
| 96258 | A-A1-B-B1-U | 96384 | A1-B-B1-M-W | 96601 | A1-B-B1-V-V1 | 96686 | A1-B-B1-V-V1 |
| 96260 | $A-A 1-B-B 1-U$ | 96386 | A1-B-B1-M-W | 96602 | A1-B-B1-V | 96687 | A1-B-B1-V-V1 |
| 96262 | A-A1-B-B1-U-V | 96387 | A1-B-B1-M-W | 96603 | A1-B-B1-V | 96698 | A1-B-B1-V-V1 |

# RESTRICTIONS 

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note
AAFES = Army and Air Force Exchange Service
APO = Army/Air Force Post Office
Box R = Retired military personnel
DMM = Domestic Mail Manual
DPO = Diplomatic Post Office
FPO = Fleet Post Office
MOM = Military Ordinary Mail
MPO = Military Post Office
PAL $\quad=$ Parcel Airlift
PSC = Postal Service Center
SAM = Space Available Mail
USDA = United States Department of Agriculture
Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mail addressed to an APO, FPO, or DPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO, FPO, or DPO except for those APOs/FPO/DPOs to which restriction B2 applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO, FPO, or DPO weighing 16 ounces or more.
C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.

## D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.
E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.1c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot. 22 caliber rifle per individual.
G. Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

- Maximum length 20 inches.
- Maximum width 12 inches.
- Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, vegetables, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Delivery status information for Extra Services is not available on USPS.com.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM 601.11.7, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.

V1. Delivery Confirmation service is not available.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

- International Network Operations,

Global Business, 11-5-09

## 2009 Open Season and Other Benefits and Payroll Election Opportunities

Note: Flexible Spending Accounts (FSAs) expire at the end of each year, but they can be renewed during FSA Open Season.
Annual Leave Exchange (ALE) for next year's leave requires an election during this ALE Open Season.
Thrift Savings Plan (TSP) Catch-up contributions expire at the end of each year, but elections can be made at any time.

| Benefit Program | Note the deadlines... | Find out about eligibility and options... | Prepare for and make your elections... | Comments |
| :---: | :---: | :---: | :---: | :---: |
| Federal Employees Health Benefits (FEHB) <br> Program | Opens: 11/09 <br> Closes: 12/15 <br> 5:00 P.M. CT <br> or <br> Qualifying Life Event (through HRSSC) | Guides to Benefits Updates coming soon. <br> - Career Employees Postal Inspectors \& OIG Employees Noncareer Employees | Prepare PostalEASE FEHB Worksheet <br> Use PostalEASE | You must enter dependents if electing a new Self and Family plan. <br> - Individual plan brochures are available at www.opm.gov/insure/health or by calling the health plan. <br> Coming to you in the mail: Guide to Benefits (program summary) with PostalEASE FEHB Worksheet. |
| Federal Employees Dental and Vision Insurance Program (FEDVIP) | Opens: 11/09 <br> Closes: 12/14 <br> 11:59 P.M. ET <br> or <br> Qualifying Life Event (through FEDVIP, not HRSSC) | Guide to Dental \& Vision Insurance Program <br> Update coming soon <br> - All Employees | Use www.benefeds.com 877-888-3337 <br> TTY 877-889-5680 | If you are eligible to participate in FEHB, you are eligible to enroll in FEDVIP, even if you are not enrolled in FEHB. <br> - USPS does not contribute. <br> - You pay full cost of premiums on a pretax basis. <br> - You may enroll in a dental plan, a vision plan, or both. <br> - You may enroll in a plan for Self Only, Self Plus One, or Self and Family coverage. <br> - Rules for the eligibility of family members in FEDVIP are the same as those for their eligibility in FEHB. <br> Coming to you in the mail: FEDVIP Guide. |
| Flexible Spending Accounts (FSA) | Opens: 11/09 <br> Closes: 12/27 <br> 5:00 Р.м. СT <br> or <br> Qualified Life Status <br> Change (through <br> HRSSC) | FSA Brochure Update coming soon | Prepare <br> PostalEASE FSA <br> Worksheet <br> Use <br> PostalEASE | Health Care FSA maximum is $\$ 5,000$. <br> Dependent Care (day care) FSA maximum is $\$ 5,000$. <br> Over-the-counter medicines and drugs are eligible. <br> Coming to you in the mail: Post cards, leaflet, and brochure. |


| Benefit Program | Note the deadlines... | Find out about eligibility and options... | Prepare for and make your elections... | Comments |
| :---: | :---: | :---: | :---: | :---: |
| Annual Leave Exchange (ALE) | Opens: 11/15 <br> Closes: 12/15 <br> 11:59 P.M. CT | Letter mailed to eligible employees | Prepare PostalEASE ALE Worksheet (mailed to eligible employees) <br> Use PostalEASE | Most career nonbargaining unit employees from Rate Schedule Codes (RSCs) D, E, F, S, U, V, and Z may exchange from 8 to 128 hours in whole-hour increments if their annual leave balance is at least 160 hours as of close of business on January 1, 2010. <br> - Bargaining unit employees from RSCs C, G, K, M, N, P, T, and Y may exchange from 8 to 40 hours in whole-hour increments if their annual leave balance is at least 440 hours and if they have used less than 75 hours of sick leave for the leave year as of close of business on January 1, 2010. <br> - For bargaining unit employees, the lump sum is calculated on salary as of January 2, 2010, and included in the January 22, 2010, paycheck. For nonbargaining unit employees, the lump sum is calculated on salary as of January 16, 2010, and included in the February 5, 2010, paycheck. These lump sum payments are taxable in 2010. <br> Coming only to eligible employees in the mail: Letter about annual leave exchange. |
| Allotments/ <br> Net-to-Bank <br> (Direct Deposit) | Any time <br> Processed at 3:59 <br> A.M. CT, $2^{\text {nd }}$ <br> Wednesday of pay period |  | Prepare PostalEASE Net-to-Bank Worksheet <br> Use PostalEASE | You must provide your financial institution's routing number and your account number. |
| Thrift Savings Plan Regular Contributions | Any time <br> Processed at 3:59 <br> A.M. CT, $2^{\text {nd }}$ <br> Wednesday of pay period | www.tsp.gov/forms/ tspbk08.pdf | Prepare PostalEASE TSP Worksheet <br> Use PostalEASE | The IRS annual limit on elective deferrals for 2010 is $\$ 16,500$. <br> - FERS employees who want to maximize contributions while avoiding the loss of USPS matching contributions should make a whole dollar contribution per pay period equal to the announced maximum divided by 26. <br> - Contribution elections for 2010 will be accepted beginning at 4:30 A.M. CT on December 16, 2009. <br> Coming to you in the mail: TSP enrollment information letter and PostalEASE TSP Worksheet. |
| TSP 50+ <br> Catch-Up Contributions | Any time <br> Processed at 3:59 <br> A.M. CT, $2^{\text {nd }}$ <br> Wednesday of pay period | www.tsp.gov/forms/ tspbk08.pdf | Prepare <br> PostalEASE TSP 50+ <br> Catch Up Worksheet <br> Use <br> PostalEASE | If you are age 50 or older during 2010, you may contribute an additional amount up to the IRS limit, which is \$5,500. <br> - Catch-up contribution elections for 2010 will be accepted beginning at 4:30 A.M. CT on December 16, 2009. You must certify that your regular TSP contributions will reach the IRS maximum. <br> Coming only to eligible employees in the mail: TSP enrollment information catch-up letter and PostalEASE TSP Catch-up Worksheet. |


| Benefit Program | Note the deadlines... | Find out about eligibility and options... | Prepare for and make your elections... | Comments |
| :---: | :---: | :---: | :---: | :---: |
| TSP Investment Choices | Any time | www.tsp.gov/forms/ tspbk08.pdf | Use <br> www.tsp.gov <br> Have TSP acct. no. or <br> Custom User ID <br> Have Web password <br> 877-968-3778 <br> TDD 877-847-4385 <br> Have TSP acct. no. <br> Have TSP PIN <br> Mail Form TSP-50 <br> (available from HRSSC) to TSP | Via the ThriftLine you may request: <br> - A new TSP PIN. <br> - A new 8-character Web password. <br> - A copy of your TSP account number. <br> - Quarterly participant statements. <br> - Via www.tsp.gov you may request: <br> - A new 8-character Web password. <br> - A copy of your TSP account number. <br> - A Custom User ID <br> - Printable views of quarterly participant statements. <br> - Cancellation of request to have quarterly participant statements mailed. |
| Federal Long Term <br> Care Insurance <br> Program (FLTCIP) | You may apply any time-underwriting required | www.Itcfeds.com/ usps <br> Find category of eligibility <br> Click Information Kit | Use www.ltcfeds.com/usps <br> Find category of eligibility <br> Click Application | - New and newly eligible employees may enroll with the abbreviated application within the first 60 days of becoming eligible. <br> - You may download the information kit and the application or have them mailed to you. |
| Commuter Program | Any time <br> Processed at 11:59 P.M. ET, $10^{\text {th }}$ day of the month | www.wageworks.com | Use <br> www.wageworks.com <br> 877-924-3967 <br> TTY 866-353-8058 <br> M-F 8 A.M.-8 P.M. ET | New career employees receive a brochure in the mail and must allow up to 30 days for information to be entered in the Wageworks system. <br> - Other employees can enroll at any time. <br> - Elections, changes, and cancellation for the Commuter Program take effect 2 months after the processing deadline. <br> - Effective January 1, 2010, the monthly pre-tax spending limit for transit is $\$ 230$ and for parking is $\$ 230$. |

## 2009 International and Military Mail Christmas Mailing Dates

To ensure delivery of holiday cards and packages by December 25 to military APO/FPO addresses overseas and to international addresses, we suggest that mail be entered by the recommended mailing dates listed below. Beat the last-minute rush and take your mail to your U.S. Post Office ${ }^{\circledR}$ by these suggested dates. And don't forget you can print postage, labels, and Customs forms online $24 / 7$ using Click-N-Ship ${ }^{\circledR}$ service at www.usps.com/clicknship.

Remember, all mail addressed to military post offices overseas is subject to certain conditions or restrictions regarding content, preparation, and handling. APO/FPO addresses generally require Customs forms. To see a table of active APO and FPO addresses and mailing restrictions by individual APO/FPO ZIPTM Codes, go to http://pe.usps.com and click Postal Bulletins, or go to the current issue and see the article "Overseas Military Mail."

| Military Mail Addressed to | Express Mail ${ }^{(8)}$ Military Service (EMMS) ${ }^{1}$ | First-Class Mail ${ }^{\text {® }}$ Letters/Cards | Priority Mail ${ }^{\circledR}$ | Parcel Airlift Mail (PAL) ${ }^{2}$ | Space Available Mail (SAM) ${ }^{3}$ | Parcel Post ${ }^{\circledR}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| APO/FPO AE ZIPs 090-092 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |
| APO/FPO AE ZIP 093 | N/A | Dec 4 | Dec 4 | Dec 1 | Nov 20 | Nov 13 |
| APO/FPO AE ZIPs 094-098 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |
| APO/FPO AA ZIPs 340 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |
| APO/FPO AP ZIPs 962-966 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |

1. EMMS is available to selected military post offices. Check with your local Post Office ${ }^{\mathrm{TM}}$ to determine if this service is available to your APO/FPO of address.
2. PAL is a service that provides air transportation for parcels on a space-available basis. It is available for Parcel Post items not exceeding 30 pounds in weight or 60 inches in length and girth combined. The applicable PAL fee must be paid in addition to the regular surface rate of postage for each addressed piece sent by PAL service.
3. SAM parcels are paid at Parcel Post postage rate of postage with maximum weight and size limits of 15 pounds and 60 inches in length and girth combined. SAM parcels are first transported domestically by surface and then to overseas destinations by air on a space-available basis.

| International Mail Addressed to | Global Express Guaranteed ${ }^{\circledR}\left(\mathbf{G X G}^{\circledR}\right)^{1 *}$ | Express Mail International ${ }^{\circledR}(E M S)^{2^{\star}}$ | Priority Mail International ${ }^{\circledR}(\mathbf{P M I})^{3}{ }^{\text {* }}$ | First-Class Mail International ${ }^{\text {TM }}$ |
| :---: | :---: | :---: | :---: | :---: |
| Africa | Dec 22 | Dec 12 | Dec 4 | Dec 4 |
| Asia/Pacific Rim | Dec 21 | Dec 17 | Dec 11 | Dec 11 |
| Australia/New Zealand | Dec 21 | Dec 17 | Dec 11 | Dec 11 |
| Canada | Dec 23 | Dec 18 | Dec 11 | Dec 11 |
| Caribbean | Dec 22 | Dec 17 | Dec 11 | Dec 11 |
| Central \& South America | Dec 22 | Dec 12 | Dec 4 | Dec 4 |
| Mexico | Dec 23 | Dec 17 | Dec 11 | Dec 11 |
| Europe | Dec 22 | Dec 17 | Dec 11 | Dec 11 |
| Middle East | Dec 22 | Dec 17 | Dec 11 | Dec 11 |

[^1]*Average number of days may vary based upon origin and destination.


# Flexible Spending Accounts (FSA) 2009 Open Season 

Enrollment for 2009 FSAs begins: November 9, 2009<br>Enrollment ends: December 27, 2009 (5:00 P.M. CT)<br>Enrollments are effective: January 1, 2010

## Who Can Enroll

Only career employees are eligible to enroll in FSAs for 2010.

## How to Enroll

Don't wait until the last minute to enroll.
To use the Web - the easiest way to use PostalEASE - access the system in any of these ways:
On the Internet at https://liteblue.usps.gov. Under "Employee Self Service," select PostalEASE.
At an employee self-service kiosk.
On the Intranet at http://blue.usps.gov. Under "Employee Resources," select PostalEASE.
To use the telephone, call the Employee Service Line at 877-477-3273.
If you cannot successfully complete your transaction using PostalEASE because of a medical condition or other reason, contact the Human Resources Shared Services Center (HRSSC) for assistance.

## How to Get Your USPS ${ }^{\circledR}$ Personal Identification Number (PIN)

To use PostalEASE, you must enter your Employee ID and USPS PIN. If you don't know your USPS PIN, you can get it any one of these ways:
Go to https://liteblue.usps.gov and click Forget Your PIN?
Enter your eight-digit Employee ID (printed at the top of your earnings statement).
Choose a new PIN immediately with Self-Service PIN Reset - just follow the instructions.
Go to the Postal Service ${ }^{\text {TM }}$ Intranet Blue page: under "Employee Resources," click Employee Self-Service, then PostalEASE, and follow the instructions.
Go to an employee self-service kiosk. Just follow the instructions.
Dial 877-477-3273 and press 1.
When prompted, enter your Employee ID.
When prompted for your PIN, pause, then press 2.
Your USPS PIN will be mailed to your address of record the next business day.

## Details Are in the Mail

A leaflet and a brochure, FSA BK1, Flexible Spending Accounts, with a PostalEASE FSA worksheet included, are being mailed to all career employees. If you do not receive yours by November 28, 2009, contact the HRSSC.

## Questions

Hotline for FSA questions: 800-842-2026.
TTY line for employees who are deaf or hard of hearing: 888-697-9056. Advance call to hotline encouraged.

## DID YOU KNOW?

USPS delivers mail to more than 149 million residences, businesses and PO Boxes.

# Federal Employees Health Benefits 

## Open Season

November 9, 2009, to December 15, 2009<br>HEALTH BENEFITS OPEN SEASON ON PostalEASE

The Federal Employees Health Benefits (FEHB) Open Season will be held from November 9 to December 15, 2009, closing at 5:00 P.M. CT. Employees should complete the PostalEASE FEHB worksheet included in the mailing to their homes, and enter enrollment information directly into PostalEASE via the Web at https:// liteblue.usps.gov, kiosk, or telephone at 877-477-3273, option 1.

During this open season, eligible employees may make any one, or a combination, of the following changes using PostalEASE:

- Enroll if not enrolled.
- Cancel enrollment.
- Change from one plan to another plan.
- Change from one option to another option.
- Change from Self Only to Self and Family.
- Change from Self and Family to Self Only.

Enrollment changes and new enrollments made during the 2009 FEHB Open Season will be effective January 2, 2010 (Pay Period 02-10). New premium payments will be reflected in paychecks dated January 22, 2010.

Please post on all bulletin boards through December 15, 2009.


# Federal Employees Dental and Vision Insurance Program 

Open Season<br>November 9 to December 14, 2009<br>\section*{DENTAL AND VISION INSURANCE OPEN SEASON}<br>www.benefeds.com

The Federal Employees Dental and Vision Insurance Program (FEDVIP) Open Season will be held from November 9 to December 14, 2009, closing at 11:59 P.M. ET. Employees will receive a mailing to their addresses of record with complete program information about this pretax group insurance offering.

During this open season, eligible employees may elect dental insurance, vision insurance, or both via the portal at www.benefeds.com. Employees without access to a computer may call 877-888-FEDS (877-888-3337). Employees who are deaf or hard of hearing may place a TTY call to 877-889-5680.

New enrollments made during the 2009 FEDVIP Open Season will be effective January 1, 2010.

Please post on all bulletin boards through December 14, 2009.


## Holiday Mailing Season Service Talk Week of November 30

## SUBJECT: Getting the Mail Home for the Holidays

Getting the mail home for the holidays has always been what we excel in - it's what we do year after year, and we do it well. When we're working together as a team, we know how to get the mail home - on time - and on schedule.

Through your hard work and dedication, we've proven that we can get more done by being more efficient, and that we can get our work done more effectively when everyone comes to work as scheduled every day.

Sure, we all know it's been a difficult year for both the economy and the Postal Service ${ }^{T M}$, and we know that mail volumes are lower than in past years.

And I'm sure everyone understands that over the next few weeks, the holiday mailing season will be in full swing, and it will be our busiest time of the entire year.

We expect to handle more than 16 billion pieces of letter mail, flat mail, and package products between Thanksgiving Day and Christmas Day. That's a little less than in past years, but it's still a mountain of mail!

And every piece of that mail is addressed to a specific Post Office ${ }^{\text {TM }}$ box or street address, to a specific individual, or to a business somewhere, and it's up to all of us to get it where it needs to go in a timely manner.

For every one of those 16 billion pieces of mail, there is an expectation that it will be collected, transported, and processed efficiently, and delivered without delay. Just like every day of the year, our customers use the mail because they trust us to get the mail home in a prompt and secure manner.

It might interest you to know that this year the Postal Service has been ranked as one of the three most trusted organizations in the nation. Every year, the Ponemon Institute ranks the Postal Service as one of the most trusted organizations in the country among consumers.

So our customers trust us to deliver for the holidays on time, and all of you know we will get the job done.
Thanks for everything you do each day, and thanks for making sure we "get the mail home for the holidays!"

Post on Employee Bulletin Boards



## Holiday Mailing Season Service Talk Week of December 7

## SUBJECT: Our Time to Shine

As our busiest time of year approaches, you have the opportunity to show our customers the outstanding service we provide. It's your season to shine.

While retailers start their holiday sales earlier and earlier, for most people the season doesn't begin until they start mailing their cards and gifts.

This season we want to call attention to the great value we provide with our shipping and online services. Many people don't know what a great bargain our shipping prices are and how conveniently they can take care of all their shipping needs at USPS.com ${ }^{\circledR}$.

Each of you can help get the word out about the advantages we offer over the competition:
Lower prices.
No fuel surcharge.
No fee for Saturday delivery.
Free Priority Mail ${ }^{\circledR}$ and Express Mail ${ }^{\circledR}$ Boxes and Envelopes.
Convenience of Priority Mail Flat Rate Boxes - if it fits, it ships for one low price to any state.
One-stop shipping online at USPS.com.
Price savings and free Delivery Confirmation ${ }^{\text {TM }}$ service when you ship online.
Free package pickup.
The Postal Service ${ }^{\text {TM }}$ has been delivering holiday cheer for 234 years. Let's continue the tradition this holiday season by educating our customers about why we are the best bargain in shipping.


## November 2009

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {TM }}$ supervisor.


Name: Mariana Cisneros
Born: 5-8-06
Date Missing: 3-13-09
Missing From: Shafter, CA


Name: Dynea Gentry
Born: 9-13-92
Date Missing: 10-14-09
Missing From: Saint Albans, NY


Name: Marlene Gonzalez
Born: 10-30-99
Date Missing: 9-30-09
Missing From: Calexico, CA


Name: Jennifer Jeffcoat Born: 11-25-91
Date Missing: 1-13-09
Missing From: Moncks Corner, SC


Name: Jose Nieto
Born: 8-13-94
Date Missing: 1-24-08
Missing From: Chicago, IL


Name: Deanna Porter
Born: 2-6-92
Date Missing: 10-11-09
Missing From: Simpsonville, SC

## Missing Children Poster Display Instructions

Post Offices, classified stations, branches, and contract postal units may display this poster at their option. If the poster is displayed, it should be placed on the community bulletin board located in the Post Office ${ }^{\text {TM }}$ box lobby and not in the main retail (full service) lobby. Alternatively, Missing Children posters can be maintained in a binder behind the counter to be used as a reference guide. The posters also may be posted in a prominent location where letter carriers will be able to see them before or after they go out on their routes. Making this information available to letter carriers is consistent with the NALC/USPS Child Alert Program to facilitate identification of missing children.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in The Postal Record, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children (NCMEC).

In addition to Postal Bulletin updates, NCMEC distributes information periodically. Notification of newly reported missing children is sent to designated district "Missing Children" coordinators via e-mail addresses provided by district managers. Within 24 hours of receipt of an e-mailed Missing Children poster, district coordinators should distribute copies to all Postal Service ${ }^{T M}$ facilities in their districts. Missing Children posters are to be displayed as noted above for 30 days unless notification is received (from NCMEC) to remove a particular poster sooner. The e-mail network is used to distribute posters and information in only the most urgent cases of missing children. This system supplements, but does not replace, the missing children information in this Postal Bulletin.

Missing Children posters are available to the U.S. Postal Service ${ }^{\circledR}$ only as described above. If Postal Service employees are contacted by individuals or local agencies about displaying a sign or poster of a missing child in local Post Offices, the individual or agency should be politely informed that the U.S. Postal Service displays only those posters provided by NCMEC, because it has been designated by the U.S. Department of Justice to be the national clearinghouse and resource center for missing and exploited children. The individual or agency should then be referred to NCMEC at 800-843-5678.

If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

## November 2009

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {TM }}$ supervisor.


Name: Heather Riggio
Born: 3-11-87
Date Missing: 5-6-07
Missing From: North Miami Beach, FL


Name: Joshua Valentine
Born: 7-9-02
Date Missing: 9-29-09
Missing From: Las Cruces, NM


Name: Chandra Rosa
Born: 11-12-93
Date Missing: 10-13-09
Missing From: Bradenton, FL


Name: Madilynn Valentine
Born: 3-27-00
Date Missing: 9-29-09
Missing From: Las Cruces, NM


Name: Ishemy Santiago
Born: 3-23-93
Date Missing: 2-18-08 Missing From: Lowell, MA


Name: Marcus Valentine
Born: 6-27-95
Date Missing: 9-29-09
Missing From: Las Cruces, NM

## Missing Children Poster Display Instructions

Post Offices, classified stations, branches, and contract postal units may display this poster at their option. If the poster is displayed, it should be placed on the community bulletin board located in the Post Office ${ }^{\text {TM }}$ box lobby and not in the main retail (full service) lobby. Alternatively, Missing Children posters can be maintained in a binder behind the counter to be used as a reference guide. The posters also may be posted in a prominent location where letter carriers will be able to see them before or after they go out on their routes. Making this information available to letter carriers is consistent with the NALC/USPS Child Alert Program to facilitate identification of missing children.

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If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

## Publications

## Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective November 5, 2009, Publication 431, Post Office Box Service and Caller Service Fee Groups, is revised to include the following changes.

## Publication 431, Post Office Box Service and Caller Service Fee Groups

[Add the following entries:]

| ZIP Code | Fee Group |  |
| :--- | :--- | :--- |
| 47199 | 5 |  |
| 53259 | 4 |  |
| 53263 | 4 |  |
| 53267 | 4 |  |
| 53268 | 4 |  |
| 53270 | 4 |  |
| 53274 | 4 |  |
| 53277 | 4 |  |
| 53278 | 4 |  |
| 53280 | 4 |  |
| 53281 | 4 |  |
| 53284 | 4 |  |
| 53285 | 4 |  |
| 53288 | 4 |  |
| 53290 | 4 |  |
| 53293 | 4 |  |
| 53295 | 5 |  |
| 78717 | 4 |  |
| 95826 | $*$ | $*$ |
|  | $*$ | $*$ |

The online version of Publication 431 is dated January 31, 2008. Changes made after January 31, 2008, have been published in the Postal Bulletin, and are also reflected in WebBATS. Publication 431 is currently available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website (http:// blue.usps.gov/cpim):

- Go to http://blue.usps.gov.
- Under "Essential Links," in the left-hand column, click PolicyNet.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

1. Go to the WebBATS main menu, and select Reports. The reports page opens.
2. Under the Clients/System column, System category, click Facility Information.
3. View the Fee Group field in the report.

- Special Services,

Retail Products and Services, 11-5-09

## Management Instructions

## New Management Instruction EL-384-2009-11, Corporate Succession Planning

Management Instruction (MI) EL-384-2009-11, Corporate Succession Planning, available on PolicyNet, is effective immediately. This MI supersedes MI EL-384-2006-1, Corporate Succession Planning, March 2006.

This MI provides updated information about the Postal Service ${ }^{\text {TM }}$ Corporate Succession Planning (CSP) process, including the following:

- The purpose of the CSP process.
- Roles and responsibilities of key officials involved in the process, including the Executive Resource Board.
- A detailed description of steps in the process.

MI EL-384-2009-11 is available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click MIs.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Executive Development and Succession Planning,
Employee Development and Diversity, 11-5-09

## New Management Instruction EL-670-2009-7, Inclusiveness and Diversity Advisory Committees

New Management Instruction (MI) EL-670-2009-7, Inclusiveness and Diversity Advisory Committees, is effective immediately. This MI does the following:

- Supersedes MI EL-670-95-1, Diversity and Affirmative Action Advisory Committee, May 1, 1995.
- Defines committee objectives.
- Provides background information, suggested guidelines, and responsibilities.

MI EL-670-2009-7 is available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click MIs.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

- Office of EEO and Inclusiveness National Diversity Initiatives Employee Development and Diversity, 11-5-09


## New Management Instruction EL-890-2009-9, Recycling Undeliverable Standard Mail, Discarded Lobby Mail, and Other Recyclable Materials

Management Instruction (MI) EL-890-2009-9, Recycling Undeliverable Standard Mail, Discarded Lobby Mail, and Other Recyclable Materials, now available on PolicyNet, is effective immediately.

This MI describes the recycling implementation steps designed to support Postal Service ${ }^{\text {TM }}$ recycling initiatives. By focusing recycling efforts on undeliverable standard mail (USM) and discarded lobby mail (DLM), the Postal Service can effectively reduce waste disposal costs while implementing efficient and environmentally sound waste disposal practices.

The MI applies to all Postal Service facilities, offices, organizations, and locations that generate USM, DLM, and other recoverable materials such as cardboard, metals, and plastics. Every district is expected to assign a recycling
coordinator to assist with the implementation and maintenance of recycling programs.

MI EL-890-2009-9 is available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click MIs.

The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.

Safety and Environmental Performance Management, Employee Resource Management, 11-5-09

## Forms

## Submission of PS Forms 2976 and 2976-A

Effective September 24, 2009, the original completed "1-Scan Copy" of PS Form 2976, Customs Declaration CN 22 - Sender's Declaration, and the original completed "1Manifesting/Scan Copy" of PS Form 2976-A, Customs Declaration and Dispatch Note - CP 72, for packages destined to Burma/Myanmar, Cuba, North Korea, Sudan, Syria, and Iran must be mailed to the scanning/imaging center.

Note: This does not apply to versions of PS Form 2976 printed prior to September 2009. The "1-Scan Copy" for the PS Form 2976 is only available on the September 2009 version.

The designated copies of PS Form 2976-A should be sent as soon as the information is entered in CBPMAN (also
known as eCustoms) on the day the items are presented for mailing for offices using the CBPMAN system. For offices that do not have the CBPMAN (eCustoms) system, the designated copies should be sent on the day the items are presented for mailing.

PS Forms 2976 and 2976-A that are completed online by the customer through USPS.com ${ }^{\circledR}$ and for packages destined for countries other than those listed above should not be sent to the scanning and imaging center.

The address for the scanning and imaging center is:
USPS Bank Secrecy Act (BSA) Compliance
PO Box 9005
Sioux Falls, SD 57117-9005

Completed PS Forms 2976 and 2976-A may be mailed in the same envelope as completed PS Form 8105-A, Funds Transaction Report (FTR); PS Form 8105-B, Suspicious Transaction Report (STR); and PS Form 5006, Solicitud Para Envío de Dinero - Payment Order Application, as they are all processed at the same location. If you do not have any copies of PS Form 8105-A, PS Form 8105-B, or PS Form 5006 to submit, then submit the PS Forms 2976 and 2976-A by themselves.

Post Offices ${ }^{\text {TM }}$ should continue to retain the 'Post Office Copy' of all Customs forms for 30 days, as currently done.

Begin submitting the required PS Forms 2976-A immediately. Begin submitting the required PS Forms 2976 (September 2009 version) when you receive a supply of the new multipart form that is effective October 8, 2009.

If you have any questions about procedures for mailing the forms to the scanning and imaging center, send an email to BSA@USPS.gov.

If you have any questions about the CBPMAN (eCustoms) procedures, refer to http://rse2/posone/about/ training/courses.asp?VENDOR=NCR.

Note: All other procedures currently in effect for acceptance of packages to international addresses remain in effect with no change.

- BSA Program Office, Treasurer, 11-5-09


## Organization Information

## Domestic Mail

## Free Mail Program for U.S. Armed Forces

Under the provisions of Title 39 of the United States Code (U.S.C.) 3401(a)(1) and pursuant to Executive Order 12556, dated April 16, 1986, the Secretary of Defense may authorize or terminate free mail privileges for members of the U.S. Armed Forces and designated civilians directly supporting military operations in designated international locations.

Accordingly, the Secretary of Defense has authorized free mail privileges for members of the U. S. Armed Forces and designated civilians deployed in Kyrgyzstan and the United Arab Emirates (UAE) in support of "Operation Enduring Freedom."

The following list includes the current locations for which the Secretary of Defense has authorized free mail privileges for members of the U.S. Armed Forces and designated civilians directly supporting military operations. This list supersedes the list in the article titled "Free Mail Program for U.S. Armed Forces" published in Postal Bulletin 22259 (5-21-09, pages 12-13).

## Operation Desert Spring

- Kuwait - Kabal.


## Operation Enduring Freedom

- Afghanistan.
- Bahrain.
- Djibouti.
- Ethiopia.
- Kuwait.
- Kyrgyzstan.
- Qatar.
- United Arab Emirates.
- Aboard ships in the Gulf of Aden.
- Aboard ships in the Gulf of Oman.
- Aboard ships in the North Arabian Sea (that portion of the Arabian Sea that lies north of 10 degrees north latitude and west of 68 degrees east longitude).
- Aboard ships in the Persian Gulf.
- Aboard ships in the Red Sea.


## Operation Enduring Freedom - Philippines

- The southern Philippine islands of Mindanao and Tawi Tawi.
- Jolo on the southern Philippine island of Sulu.
- Province of Basilan.


## Operation Iraqi Freedom

- Iraq.


## Operation Joint Forge/Joint Guardian

- Former Republic of Yugoslavia:
- Bosnia-Herzegovina.
- Macedonia.
- Serbia-Montenegro (including Kosovo and Vojvodina).
In accordance with 39 U.S.C. 3401(a)(1)(B), free mail privileges will also be extended to individuals hospitalized for disease or injury in a facility under the jurisdiction of the Armed Forces as a result of service in these designated areas.

Personnel who are authorized this privilege may mail without postage - letters, postcards, and sound recordings (audio or video recordings) having the character of personal correspondence to any place in the United States, to any U.S. possession or territory, or to any military post office (APO/FPO).

Free mail originating from the above overseas locations should have a complete APO or FPO return address, the word "Free" in the upper right corner, and a complete delivery address. In most cases, the mailpiece will also exhibit an APO or FPO postmark. Free mail receives First-Class Mail ${ }^{\circledR}$ service; however, it may not be registered, insured, or certified.

All employees who handle and deliver mail should be made aware of this free mail privilege. Do not collect postage upon delivery; do not return this mail to the sender for postage. Mail having the appearance of free mail under this program should never be returned to sender. Submit questions regarding the legitimacy of users of this program to the Military Postal Service Agency. The agency's contact information is as follows:

Military Postal Service Agemcy
2461 Eisenhower Ave.
Alexandria, VA 22331-0006
Telephone: Toll free: 800-810-6098,
Monday-Friday, 7:30 A.M.-4:00 P.M. ET
Fax: 703-325-9534
DSN prefix: 221
e-mail: mpsawebcontacts@hqda.army.mil

- International Operations, Global Business, 11-5-09


## Human Resources

## Flexible Spending Accounts 2009 Open Season: November 9-December 27

The 2009 Flexible Spending Accounts (FSAs) Open Season is scheduled for November 9 through December 27, 2009, 5:00 P.M. Central Time (CT). Eligible career employees who elect to participate in the FSA program must enroll via PostalEASE during this time. Enrollments made during this FSA Open Season are effective for the 2010 plan year - January 1 through December 31, 2010 plus a grace period that extends until March 15, 2011. Enrollment ends sooner for participants who separate or have extended leave without pay.

FSAs allow employees to set aside a portion of their pretax earnings for certain types of out-of-pocket health care and dependent care expenses. The money withheld for FSAs is not subject to income, Medicare, or Social Security taxes. United Healthcare administers the FSA program for the Postal Service ${ }^{T M}$.

The booklet FSA BK1, Flexible Spending Accounts (November 2009), which is being mailed to all employees, provides an overview of FSAs.

## Grace Period Still in Effect

Employees with FSAs - for Health Care, Dependent Care, or both - are able to use any balance remaining in an FSA at the end of the plan year to cover expenses incurred during the $21 / 2$ months following that plan year. For the 2009 plan year, the grace period extends until March 15, 2010. For the 2010 plan year, the grace period will extend until March 15, 2011. With the grace period, employees do not have to schedule services or procure items in an end-of-year rush to avoid losing money in the account. Of course, participants have to spend the previous year's balance by March 15 or forfeit the money under the use-it-or-lose-it rule.

The grace period is available only to FSA participants who are still enrolled on December 31 of the plan year. Most FSA participants remain enrolled through December 31, but an employee who retires before that date (on December 30, for example) is not eligible for the grace period.

The deadline for filing claims has not changed - the FSA Customer Service Center must receive all claims by September 30 of the year after the plan year.

For full details, refer to FSA BK1, Flexible Spending Accounts (November 2009).

## Using PostaIEASE to Enroll

To enroll in FSA during open season, employees have four options:

1. Go to https://liteblue.usps.gov and click PostalEASE.
2. Use an employee self-service kiosk and click PostalEASE.
3. Go to http://blue.usps.gov, click Employee SelfService, and then click PostalEASE.
4. Call the Employee Service Line toll-free at 877-4773273 and press 1 for PostalEASE.

## Publicity

Poster
To publicize FSA Open Season, all offices must post the open season notice on bulletin boards through December 27, 2009. See page 55.

## Direct Mailings to Employees

Headquarters Compensation is coordinating FSA Open Season mailings to career employees at their mailing addresses of record. Employees receive a leaflet, postcards, and an enrollment kit consisting of an FSA brochure, a PostalEASE FSA worksheet, and a withdrawal request form. See details below under "Open Season Materials, Direct Mailings to Career Employees."

Undeliverable mailed kits are returned to the employing office of record. When an office receives a returned kit, the office should encourage the employee to update his or her address. Employees with access to Employee Change of Address on the Postal Service Intranet Blue page or an employee self-service kiosk should use those entry methods.

Employees who cannot use the Intranet or a kiosk should submit an updated PS Form 1216, Employee's Current Mailing Address, to the Human Resources Shared Services Center (HRSSC). See ordering information below under "Additional Supplies of Materials."

## Review of Basic FSA Provisions

## Eligibility to Participate

Participation in the FSA program is limited to career employees. To enroll, a career employee must have completed at least 26 full pay periods of Postal Service career service during the current appointment by the end of Pay Period (PP) 26-09 (December 19, 2009). A career employee who is in a leave without pay (LWOP) status that has lasted for eight consecutive full pay periods as of December 18, 2009, is not eligible to participate in the FSA program, unless he or she is returning from uniformed military service.

## Election Opportunities - Health Care and Dependent Care FSAs

Eligible career employees may elect to participate in one, or both, of two FSAs - the Health Care FSA and the Dependent Care FSA. Each FSA covers eligible expenses
for services that are received during the employee's period of participation during the 2009 plan year (for most employees this will be January 1, 2010, through March 15, 2011). Annual contributions to the Dependent Care FSA are limited to $\$ 5,000$ for a family and $\$ 2,500$ for a married employee filing a separate income tax return. FSA BK1, Flexible Spending Accounts, describes eligible and ineligible expenses and provides guidelines for estimating 2009 expenses.

Reminder: Health care expenses for dependents must be included in the Health Care FSA contribution amount and not in the Dependent Care FSA.

## Withholding of FSA Contributions

Contributions for each FSA are withheld in equal amounts through payroll deductions covering 26 pay periods (PP 01-10 through PP 26-10). The minimum annual contribution employees may make to either FSA is \$130 (\$5 per pay period).

## Qualified Life Status Change Enrollment and Elections

Participants may neither cancel enrollments nor change contribution levels during the plan year except following qualified life status changes, as explained in FSA BK1, Flexible Spending Accounts. In those cases, HRSSC specialists determine a participant's eligibility to enroll or to change contribution levels during the plan year and respond to employee inquiries about that eligibility.

## FSA Claims

Participants mail or fax Form FSA1, Flexible Spending Account (FSA) Withdrawal Request, directly to the FSA Customer Service Center in El Paso, Texas, as explained on Form FSA1.

## HEART Act for Employees Called to Active Duty

Effective January 1, 2010, the Postal Service is adopting provisions of the Heroes Earnings Assistance and Relief Tax (HEART) Act for the Health Care FSA. This act applies only to employees who are members of the Army National Guard, Air National Guard, Army Reserve, Navy Reserve, Marine Corps Reserve, Air Force Reserve, Coast Guard Reserve, or Reserve Corps of the Public Health Service. If any such employee is called to active duty for a period of 180 days or more, or for an indefinite period of time, the employee may request a refund of Health Care FSA contributions to the extent that contributions exceed claims, as long as the request is made no later than the employee's last day of participation in the Health Care FSA. Full details and requirements are included in the FSA brochure. (Employees who have a Limited FSA are eligible for the HEART Act provisions under the same rules that apply to the Health Care FSA.)

## Open Season Materials

## Direct Mailings to Career Employees

The following items are mailed to each career employee at his or her mailing address of record during the FSA Open Season:

- Publicity postcards, as follows:
- A postcard with instructions on how to obtain a USPS ${ }^{\circledR}$ Personal Identification Number (PIN).
- Postcards on other topics, such as using FSAs to cover over-the-counter medications and other eligible expenses.
- A postcard with a reminder of the closing date.
- FSA LF1, Flexible Spending Accounts Overview (October 2009). This leaflet provides an overview of the advantages of the FSA program.
- An enrollment kit that includes the following items:
- FSA BK1, Flexible Spending Accounts (November 2009), a brochure that explains plan policies and provisions.
- The FSA PostalEASE worksheet.
- FSA1, Flexible Spending Account (FSA) Withdrawal Request (November 2009), a form used to request withdrawal of funds from an FSA for payment of eligible expenses for services received during the period of participation.


## Additional Supplies of Materials

Residual materials will not be distributed to field offices.
PS Form 1216 is available from the Material Distribution Center (MDC). Order by using touch-tone order entry (TTOE): Call 800-273-1509.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order PS Form 1216:

| PSIN: | PS 1216 |
| :--- | :--- |
| PSN: | $7530-02-000-7354$ |
| Unit of Measure: | SE |
| Quick Pick Number: | 118 |
| Bulk Pack Quantity: | 4,000 |
| Minimum Order Quantity: | 1 |
| Price: | $\$ 0.0201$ |
| Edition Date: | $11 / 08$ |

## Further Information

## FSA Customer Service Center Toll-Free Hotline

Employees with questions should call the FSA Customer Service Center's toll-free hotline at 800-842-2026. After enrolling, participants may use the hotline to do the following:

- Make account inquiries.
- Discuss expenses that are eligible for payment through the FSA program.
- Obtain other plan information.

The FSA Customer Service Center also provides a teletype (TTY) line at 888-697-9056. The Center encourages employees to have a colleague place an advance call to the toll-free hotline before they use the TTY line.

## Tax Advice

FSA BK1, Flexible Spending Accounts, provides some tax information. Participants with tax questions not addressed in FSA BK1 should contact their tax advisors or call the IRS toll-free information line at 800-TAX-1040 (800-829-1040).

- Compensation, Human Resources, 11-5-09


## Health Benefits Open Season

The 2009 Federal Employees Health Benefits (FEHB) Open Season is scheduled for November 9 through December 15, 2009, 5 P.M. Central Time (CT). Many open season changes may be made via self-service on PostalEASE. During this open season, eligible employees may make any one, or a combination of, the following changes:

- Enroll if not enrolled.
- Change from one plan to another plan.
- Change from one option to another option.
- Change from Self Only to Self and Family.
- Change from Self and Family to Self Only.
- Cancel enrollment.
- Change from pre-tax to post-tax payment of health insurance premiums, or vice versa.
Enrollment changes and new enrollments made during the 2009 Open Season will be effective January 2, 2010 (Pay Period 2-10).


## Distribution of Open Season Materials

## Employees

The 2010 Guide to Benefits for (1) Career employees (RI 70-2); (2) Postal Inspection Service and Office of Inspector General (OIG) employees (RI 70-2IN); and (3) Certain temporary (noncareer) employees (RI 70-8PS) will be mailed from the national level to each employee's address of record. Each 2010 Guide to Benefits includes:

- An overview of FEHB Program eligibility requirements and election choices during open season.
- Overviews of the Federal Employees Dental and Vision Insurance Program (FEDVIP), Flexible Spending Accounts Program (FSA), Federal Employees' Group Life Insurance Program (FEGLI), and Federal Long Term Care Insurance Program (FLTCIP).
- A comparison of biweekly premium costs of participating plans.
- An explanation of the pre-tax payment feature, including a current listing of qualifying life status changes.
- FEHB member survey results provided by the individual health plans.
- Information about plans that are committed to the use of health information technology and healthcare quality and price/cost information.
- PostalEASE FEHB Worksheet and PostalEASE Health Savings Account (HSA) Worksheet for employees enrolled in High Deductible Health Plans (HDHP) who wish to make pre-tax payroll contributions to their HSAs.

Employees will also receive the 2010 Guide to Federal Employees Dental and Vision Insurance Program (FEDVIP BK-1).

## Installations

To assist in publicizing this FEHB Open Season, all installations are asked to post on bulletin boards the open season notice provided on page 57 of this Postal Bulletin and leave it posted through December 15, 2009.

The Federal Employees Dental and Vision Insurance Program (FEDVIP) open season notice provided on page 59 of this Postal Bulletin should be posted on bulletin boards through December 14, 2009.

The Material Distribution Center (MDC) will make an automatic distribution of most fee-for-service brochures to all customer service district offices, processing and distribution centers, airport mail centers, bulk mail centers, remote encoding centers, the Office of Inspector General, selected Postal Inspection Service divisions, and selected Headquarters field units.

The Rural Carrier Benefit Plan brochure will be distributed automatically only to district and area Human Resources offices. Additional copies may also be requisitioned from the MDC.

The following items may be requisitioned from the MDC:

- RI 70-2, 2009 Guide to Benefits for Career USPS Employees - PSN 7690-03-000-3774.
- RI 70-2IN, 2009 Guide to Benefits for USPS Inspectors and Office of Inspector General Employees PSN 7690-09-000-9077.
- RI 70-5, 2009 Guide to Federal Benefits for Temporary Continuation of Coverage and Former Spouse Enrollees - PSN 7690-03-000-3772.
- RI 70-8 PS, 2009 Guide to Benefits for Certain Temporary (Non-career) USPS Employees - PSN 7690-03-000-3754.
- FEDVIP BK-1, 2009 Guide to Federal Employees Dental and Vision Insurance Program for USPS employees (including law enforcement) - PSN 7610-09-000-9112.

Order these items directly from plan sponsors:

- Brochures for health maintenance organizations (HMOs), point-of-service (POS) plans, and high deductible and consumer-driven health plans.
These two forms are available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:
- PS Form 8201, Pre-Tax Health Insurance Premium Waiver/ Restoration Form for Career Employees.
- PS Form 8202, Pre-Tax Health Insurance Premium Election/Waiver Form for Noncareer Employees.
To find these forms, go to http://blue.usps.gov; under "Essential Links," click Forms.


## Additional Information

Publication 12, Health Benefits Open Season Administrative and Processing Information (November 2009), addresses FEHB Open Season administrative issues. It contains the following information:

- Open season materials, including details of when and how to requisition a residual supply of materials.
- Eligibility requirements for coverage.
- A list of FEHB health plan withdrawals and other significant plan changes.
- Comprehensive medical plan (HMO) contact information.
- Personnel processing information.
- Open season publicity materials.

Publication 12 will be available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- On the PolicyNet page, click PUBs.
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## Penalty Overtime Exclusion

As referenced in Article 8, Sections 4 and 5, of the USPS-NALC and USPS-APWU national agreements, the December period (during which penalty overtime regulations are not applicable) consists of 4 consecutive service weeks. This year, the December period begins Pay Period 26-09 - Week 1 (December 5, 2009) - and ends Pay Period 01-10 - Week 2 (January 1, 2010).

## Christmas Pay Procedures for Rural Carriers

The 2009 Christmas period for rural carriers begins Saturday, December 5, 2009 (Week 1, Pay Period (PP) 26-09), and ends Friday, December 25, 2009, Week 1 of PP 01-10. During this period, certain timekeeping and pay rules apply. Timekeepers, including postmasters, supervisors, and other employees responsible for rural carrier time and attendance recording, should become familiar with Article 9.2.K., Christmas Allowances and Procedures, of the 2006 USPS/National Rural Letter Carriers' Association (NRLCA) Agreement.

This article describes the types of compensation to which rural carriers are entitled during the Christmas period. It also describes related timekeeping procedures and regulations for the Christmas period, as well as special rules that begin with the start of the Guarantee Year (October 24, 2009) and continue through the end of the Christmas period.

Exhibits are included to assist in completing PS Form 1314, Regular Rural Carrier Time Certificate, and PS Form 1314-A, Auxiliary Rural Carrier Time Certificate, during the Christmas period.

## Table of Exhibits

Exhibit 1 -Regular Carrier Works In Excess of Route's Evaluation
Exhibit 2 -Regular Carrier Not on Relief Day Work List, Works Relief Day (Week 2) and Does Not Receive an X Day in Same Pay Period
Exhibit 3 -Regular Carrier Works Designated Holiday
Exhibit 4 -Regular Carrier Provides Christmas Assistance
Exhibit 5 -FLSA Code A Regular Carrier
Exhibit 6 -Designation 74 Works Designated Holiday
Exhibit 7 -Designation 74 Provides Christmas Assistance on Relief Day
Exhibit 8 -Replacement Carrier Provides Christmas Assistance on a Regular Route
Exhibit 9 -Replacement Carrier Provides Christmas Assistance on an Auxiliary Route
Exhibit 10 -Nonrural Employee Provides Christmas Assistance on Rural Route (EMA Only)
Exhibit 11 -Designation 79 Provides Christmas Assistance on Assigned Auxiliary Route

## Overtime During the Christmas Period

## Regular Carriers (DES 71) - FLSA B

## Types of Overtime

During the Christmas period, regular rural carriers are eligible for two types of overtime - FLSA overtime and Christmas overtime:

## FLSA Overtime

FLSA overtime is paid at all times of the year, not just during the Christmas period. Regular rural carriers are paid FLSA overtime under two circumstances:
a. Hours worked in excess of 12 hours in a day. If a carrier works more than 12 hours in a day, the amount over 12 is entered in the Daily Overtime block on PS Form 1314.
b. Hours worked in excess of 56 in a week. These hours are calculated automatically when the total weekly work hours are greater than 56, so no separate entries are required.

## Christmas Overtime

Christmas Overtime is paid only during the designated Christmas period. Regular rural carriers are paid Christmas overtime under two circumstances:
a. Christmas Assistance - This is assistance provided by the regular carrier on her or his relief day. Christmas assistance work hours are entered in the Xmas Assist Work Hours block on PS Form 1314.
b. Hours worked in excess of the route's evaluation - This is based on the total actual work hours for the week, not on individual days. For example, if a route has a daily evaluation of 9 hours and the regular carrier works 10 hours on 2 days, and 8 hours on the other 3 days, no overtime would be paid. Even though the carrier exceeded the daily evaluation on 2 days of the week, he did not exceed the weekly evaluation. The weekly evaluation is 45 hours; the carrier worked 44 hours. (See Handbook F-21, part 567, for overtime calculation when leave days are taken during the week
and for routes with an evaluation of less than 40 hours.) These hours are calculated automatically, so no separate entries or calculations are required.

## Overtime Rate

The overtime rate paid to regular (FLSA Code B) carriers is 150 percent of the carrier's regular rate. The regular rate is determined by dividing the total compensation received for hours actually worked by the carrier since the beginning of the Guarantee Year (not including overtime), by the total number of hours worked since the beginning of the Guarantee Year (not including overtime). This overtime rate is used for both FLSA overtime and Christmas overtime.

## Replacement Carriers

Replacement Carriers (Designations 70, 73, 74, 75, 76, 77, 78, 79) are only entitled to FLSA overtime. For these employees, FLSA overtime is paid for hours worked in excess of 40 in a week.

## Regular Carriers (DES 71) - FLSA A

Regular carriers whose FLSA code is A are paid for actual hours worked, not evaluated hours. They are paid overtime for hours in excess of 8 in a day, or 40 in a week. For FLSA Code A carriers, enter hours in excess of 8 in a day to the Daily Overtime block on PS Form 1314. Hours in excess of 40 in a week are calculated automatically by the system.

## Auxiliary Route Carriers

Carriers serving any auxiliary route are compensated at the hourly rate for actual hours worked during PP 26-09 and week 1 of PP 01-10. During this period, carriers are not paid the evaluation of the route. Overtime is paid only when the carrier exceeds 40 hours for the week.

## Christmas Assistance

Christmas assistance is additional service provided on a rural route during the Christmas period. For regular carriers, Christmas assistance applies only to assistance given by the carrier, on his/her relief day, while a replacement carrier carries the full route. For replacement carriers, it applies to any assistance provided on a regular or auxiliary route during the Christmas period. Christmas assistance is reported in the Xmas Assist Work Hours block on PS Form 1314 (for regular carriers) or PS Form 1314-A (for replacement carriers).

Regular carriers can perform Christmas assistance only on their relief day. Therefore, only regular carriers assigned to J or K routes may report Christmas assistance. Regular carriers assigned to route types H or M cannot perform Christmas assistance because these route types do not have a relief day. Note: There are no provisions for paying a regular carrier for performing service on a Sunday, on an actual holiday, or other than on the assigned route. These situations should be avoided.

Examples of Christmas assistance:

- A regular carrier comes in on his/her relief day and helps the replacement carrier case the route.
- A regular carrier comes in on his/her relief day and carries part of his/her regular route. (Replacement carrier is listed on PS Form 1314.)
- A replacement carrier carries part of a regular route due to heavy Christmas volume.

These are not examples of Christmas assistance:

- A regular carrier comes in on his/her relief day and carries his/her regular route.
- A regular carrier works 2 hours beyond the daily evaluation of his/her regular route.
- A regular carrier performs any work while assigned to an H or M route.


## Time Card Blocks Used During the Christmas Period

PS Form 1314 - FLSA Code B Regular Carriers


1. Daily Overtime - For FLSA B carriers, this block is used only to record when the carrier works more than 12.00 hours in a single day. (See Exhibit 5 for use of this block for FLSA Code A regular carriers. This block is not used for FLSA Code P.) Record the total amount of work hours in excess of 12 per day in this box. Include the amount of daily overtime in the Actual Weekly Hours block. For example, if the carrier works 10.00 hours each day, Monday through Wednesday, and works 12.50 on Thursday and 13.00 on Friday, the amount entered to the Daily Overtime block is 1.50 and the amount entered to the Actual Weekly Hours is 55.50.
The Daily Overtime block is not used to record:

- Hours worked in excess of 56 in a week.
- Hours worked in excess of the route's evaluation.
- Hours worked when the carrier works his/her relief day.
- Additional hours worked by the carrier after completing his/her route (except for those that are over 12 hours for the day).

2. Xmas Assist Work Hours - For FLSA Code B regular carriers, this block is used only when the carrier comes in on his/her relief day to provide assistance, not to carry his/her full route. A relief carrier must be listed on PS Form 1314 as the replacement carrier for that day. Do not include the amount of Xmas Assist Work Hours in the Actual Weekly Hours block.
The Xmas Assist Work Hours block is not used to record:

- Hours worked in excess of 56 in a week.
- Hours worked in excess of the route's evaluation.
- Hours worked when the carrier works his/her relief day and DACA Code R, 3, or 5 is entered on the PS Form 1314.
- Additional hours worked by the carrier after completing his/her route.

PS Form 1314-A - Replacement Carriers/Auxiliary Routes


1. Rt. No. - Use the chart below to determine which route number to enter on the PS Form 1314-A when reporting Christmas assistance by replacement carriers or on auxiliary routes.

| Christmas Assistance Provided On | Route \# on PS Form 1314-A |
| :--- | :--- |
| Regular route | Actual route \# (e.g., K001, J014) |
| One or more auxiliary routes (Except for Des 79 providing | A998 (Combine all Christmas assistance on auxiliary routes on one |
| assistance on assigned auxiliary route) | PS Form 1314-A) |
| Auxiliary route - assistance provided by Des 79 on assigned route | Use PS Form 1314-A for assigned route |

2. Xmas Assist Work Hours - This block is used whenever a replacement carrier provides Christmas assistance. Do not include the amount of Xmas Assist Work Hours in the Actual Weekly Hours block.

## Work on Relief Days and Use of X Days

During the period from the beginning of the Guarantee Year (October 24, 2009), through the last day of the Christmas period (December 25, 2009) - which includes pay periods 23-09, 24-09, 25-09, 26-09, and 01-10 (Week 1) - record relief days worked by regular rural carriers on PS Form 1314, as described below.

1. Carriers who work a relief day during this period and who are entitled to a future day off ( $X$ day) must be given that $X$ day in the same pay period. Record DACA Code R or 3 on PS Form 1314 for the relief day that is worked and DACA Code $X$ on the day that is taken off. The Rural Time and Attendance Collection System (RTACS) will not accept any PS Form 1314 that contains a DACA Code 3 or DACA Code R without a corresponding DACA Code X.
2. Record DACA Code 5 on PS Form 1314 for the relief day that is worked if an $X$ day is not taken in the same pay period that the relief day is worked, or if the carrier is on the relief day work list and selects the option for 150 percent compensation. When DACA Code 5 is entered, the carrier does not receive an $X$ day.
3. Carriers may not use any $X$ days that were earned in previous pay periods during this period. RTACS will not accept any PS Form 1314 that contains a DACA Code X without a corresponding DACA Code 3 or DACA Code R.
4. Carriers must have a sufficient balance of $X$ days available in order to use an $X$ day. Carriers with a negative $X$ day balance cannot use any $X$ days until the negative balance is erased.

## Christmas Period Timekeeping Instructions

## A. FLSA B Regular Rural Carriers

1. Work on Relief Day - Only regular carriers on J or K routes have an assigned relief day. Any work performed by a regular on his/her relief day must be reported in one of the following ways:
a. Regular carrier carries entire route - If the carrier reports on the relief day and cases and carries the assigned route (as is done on a scheduled day), enter DACA Code R, 3, or 5 (as appropriate) on PS Form 1314 for that day. If the carrier is due an $X$ day for working the relief day (i.e., DACA Code $R$ or 3 is entered), this $X$ day must be granted in the same pay period. If the $X$ day is not granted within the same pay period, DACA Code 5 must be entered on PS Form 1314.
b. Christmas assistance - If a relief carrier carries the assigned route and the regular carrier provides assistance on the relief day, record the hours worked by the regular as Xmas Assist Work Hours. If additional Equipment Maintenance Allowance (EMA) is due for work performed on the relief day, enter the mileage traveled in whole miles in the Route Deviation block for the appropriate week.

## B. FLSA Code A Regular Carriers

Regular carriers (FLSA Code A) are paid at the regular rate for all hours worked up to 8 hours per day and 40 hours per week, and at the overtime rate for all hours worked in excess of 8 hours per day or 40 hours per week. FLSA Code A employees are not entitled to any X days, as they are paid for working the relief day.

1. Report total hours worked for the week in Actual Weekly Hours.
2. If the carrier worked more than 8.00 hours in a day, enter total hours worked in excess of 8 for that day in the Daily Overtime block.
3. If the carrier worked on a scheduled relief day, enter $R$ on the day the carrier worked the relief day and include the hours worked in Actual Weekly Hours. The employee is not entitled to a future X Day.

## C. Auxiliary Route Carriers

Carriers serving any auxiliary route are compensated at the hourly rate for actual hours worked during PP 26-09 and week 1 of PP 01-10. During this period, carriers are not paid the evaluation of the route (this includes newly hired RCAs in the first 5 pay periods of training). The only changes to standard timekeeping procedures for auxiliary routes are when a Designation (Des) 79 provides Christmas assistance on the assigned auxiliary route. (See Section E.2).
D. Replacement Carriers Assigned to Vacant Regular Routes (Designations 72/74)

1. Designation 72
a. FLSA B - Procedures are the same as for Des 71 (Regular Carrier), FLSA B.
b. FLSA A - Procedures are the same as for Des 71 (Regular Carrier), FLSA A.
2. Designation 74

Work on relief day
a. Carrier worked scheduled relief day:
(1) Enter R on the day the carrier worked the relief day.
(2) Include the hours worked in the Actual Weekly Hours. The employee is not entitled to a future X Day.
b. Carrier provided Christmas assistance on relief day:
(1) Enter the Christmas auxiliary assistance time on PS Form 1314 in the Xmas Assist Work Hours block.
(2) Do not include these hours in the Actual Weekly Work Hours block.
(3) Enter J or K in the appropriate block on PS Form 1314 if the replacement carrier worked a full day on the route.

## E. Replacement Rural Carriers Serving as Christmas Auxiliary Assistants

All replacement carriers serving as Christmas auxiliary assistants are compensated at their regular rate for actual hours worked up to 40 per week, and at the FLSA overtime rate for actual hours worked in excess of 40 .

1. Christmas assistance on a regular route:
a. Manually prepare PS Form 1314-A for each carrier that provides Christmas assistance.
b. Do not enter more than one carrier on each PS Form 1314-A.
c. Submit a separate certificate for each regular route on which the carrier provides assistance.
d. Report the Christmas assistance hours in the appropriate Week 1 and/or Week 2 Xmas Assist Work Hours block.
e. Enter EMA hours, trips, and miles in the appropriate Week 1 and/or Week 2 EMA blocks.
2. Christmas assistance on an auxiliary route:
a. Assigned carrier (Des 79) provided Christmas assistance on assigned auxiliary route:
(1) Enter N in the appropriate block in the No Service section of the carrier's PS Form 1314-A for the assigned route.
(2) Record hours worked in the Xmas Assist Work Hours block. Only enter Christmas assistance when the 79-0 assists the replacement carrier working the N day.
(3) Include EMA hours and miles (not trips) in the total for the appropriate week. Trips may not exceed the number of days worked in the No Service blocks.
(4) A replacement carrier is required to crossfoot the card.
b. Replacement carrier (Designations 70, 73, 74, 75, 76, 78) provided Christmas assistance on auxiliary route:
(1) Manually prepare PS Form 1314-A. Enter route number A998. Use this route type and number for overburdened service or Christmas assistance on auxiliary routes only.
(2) Report the Christmas assistance hours in the appropriate Week 1 and/or Week 2 Xmas Assist Work Hours block.
(3) Enter EMA hours, trips, and miles (if applicable) in the appropriate Week 1 and/or Week 2 EMA blocks.
(4) If Christmas assistance is performed on two or more auxiliary routes in the same pay period, combine all work hours and EMA data on one manually prepared PS Form 1314-A.

## F. Postal Employees (Other Than Rural) Serving as Christmas Auxiliary Assistants

Postal employees (other than Des 7 X ) who provide Christmas assistance on rural routes are compensated at their regular rate of pay for actual time worked. Include all work hours using their normal Time and Attendance System (Manual Timecards or TACS).

Nonrural employees are entitled to EMA payment if a personal vehicle is used. Prepare PS Form 1314-A as follows (Do not prepare PS Form 1314-A if a government vehicle is provided.):

1. Report the hours worked on the rural routes on PS Form 1230-C, Time Card.
2. Manually prepare PS Form 1314-A for EMA compensation.
3. Complete indicative data at the top of the certificate. Use Des 99/0, actual route type and number, FLSA code P, and correct employee and pay period information.
4. Enter EMA hours, trips, and miles in the appropriate Week 1 and/or Week 2 EMA blocks.

## Important Items to Remember: Rural Carrier Christmas Pay Procedures

- Hours entered in the Daily Overtime block are always included in Actual Weekly Hours.
- Hours entered in the Xmas Assist Work Hours block are not included in Actual Weekly Hours.
- Carriers on auxiliary routes are paid for actual hours worked, not the route's evaluation, during the Christmas period.
- An $X$ day cannot be entered on a time card unless there is a corresponding $R$ or 3 day in the same pay period and the carrier's $X$ day balance is zero or greater.
- If a regular carrier works his/her relief day and carries his/her assigned route, this is not reported as Christmas assistance.
- Regular carriers may only work on their assigned route.
- Regular carriers may not work on December 25 or January 1.


Exhibit 1. Regular Carrier Works in Excess of Route's Evaluation

1. Regular carrier is assigned to a 45 -hour evaluated route (Daily evaluation $=9.00$ hours).
2. Carrier works 45.08 hours in Week 1, and 38.08 hours in Week 2 as follows:

|  | Week 1 (Hours) | Week 2 (Hours) |
| :--- | :---: | :---: |
| Mon | 09.00 | 10.08 |
| Tue | 07.90 | 08.75 |
| Wed | 10.28 | 09.50 |
| Thu | 08.90 | 09.75 |
| Fri | 09.00 | Annual Leave |

3. Carrier will be paid Christmas overtime for 0.08 hours in Week 1 and 2.08 hours in Week 2 , based on hours worked over the route's evaluated hours.
4. No manual computation for Christmas overtime is necessary. This is automatically computed. No entries are made to the Daily Overtime block.

5. Regular carrier is required to work the second relief day of Pay Period 26. Carrier initially selects option to receive a future $X$ day (DACA 3). However, carrier does not get an $X$ day in the same pay period.
6. Enter DACA Code 5 on the relief day (Saturday) of Week 2.
7. Carrier is paid 150 percent of a day's evaluation for working the relief day and does not receive a future $X$ day.


## Exhibit 3. Regular Carrier Works Designated Holiday

1. Regular carrier's relief day is Friday. Carrier works the designated holiday on Thursday, December 24.
2. Enter V on Thursday of Week 1.
3. Include hours worked on the designated holiday in Actual Weekly Hours.
4. Carrier is not entitled to an $X$ day for working the holiday.
5. Do not enter Holiday work hours in the Daily Overtime block.
6. Carrier will receive 150 percent of one day's evaluation for working the designated Christmas holiday.

Note: Regular rural carriers cannot work on Friday, December 25.


## Exhibit 4. Regular Carrier Provides Christmas Assistance

1. Carrier works 7.25 hours of Christmas assistance on the relief day Wednesday, Week 2 and uses a personal vehicle for 25 miles.
2. Enter 7.25 hours in Xmas Assist Work Hours. Do not include in the total work hours for the week on PS Form 1314.
3. Enter the 25 miles traveled on the relief day in whole miles in the Route Deviation block.
4. No manual computation for Christmas overtime is necessary. This is automatically computed. Do not enter Christmas overtime in the Daily Overtime block.


## Exhibit 5. FLSA Code A Regular Carrier

1. A regular carrier whose FLSA code is $A$ is paid by the hour. Overtime is paid for all hours over 8 hours in a day or 40 hours in a week.
2. Carrier works 8.32 hours on Tuesday of Week 1. Enter 0.32 hours in the Daily Overtime block.
3. Carrier works relief day (Saturday) in Week 1. Include these hours in Actual Weekly Hours. Carrier is paid for these hours, so no $X$ day is due.
4. Carrier works 39.88 total hours in Week 1.
5. Carrier works Christmas assistance (6 hours) on the relief day on the second Saturday. Record the Christmas assistance time in the Xmas Assist Work Hours block. Do not add to the Actual Weekly Work Hours. Overtime will only be paid if the carrier exceeds 40 hours for the week.
6. No manual computation for Christmas overtime is necessary. This is automatically computed. Carrier will receive 0.32 hours of overtime in Week 1 and 0.08 hours of overtime $(34.08+06.00=40.08$ hours $)$ in Week 2.


## Exhibit 6. Designation 74 Works Designated Holiday

1. A rural carrier associate (RCA) is assigned to a vacant regular $J$ route, with a relief day on Friday of Week 1.
2. Carrier works the designated Christmas holiday on Thursday, December 24.
3. Do not enter V or H for working the Christmas holiday. Designation 74s are not entitled to holiday leave pay. Thursday is a regular workday.
4. Include hours worked on Thursday of Week 1 in Actual Weekly Hours.
5. Replacement carrier is not needed to crossfoot the card for the first week.


## Exhibit 7. Designation 74 Provides Christmas Assistance on Relief Day

1. The RCA is assigned to a vacant regular K route, with a relief day of Monday.
2. On the first Monday, the Des. 74 carrier provides Christmas assistance for 7 hours. The replacement carrier works the route the entire day.
3. Enter K for the first Monday.
4. Enter 7.00 hours in the Xmas Assist Work Hours block. Do not include these hours in the Actual Weekly Hours block.
5. Carrier will be paid 3.52 hours overtime $(36.52+7.00=43.52)$.
6. Enter appropriate information for relief carrier in bottom section of time certificate.


PS Form 1314-A, October 2008 PSN 7530-01-000-9282 (Page 1 of 2)
United States Postal Service ${ }^{\circledR}$ Auxiliary Rural Carrier Time Certificate

## Exhibit 8. Replacement Carrier Provides Christmas Assistance on a Regular Route

1. Regular carrier on Route K001 carries his/her route on regularly scheduled day.
2. Replacement carrier provides Christmas assistance on Route K001 for 3.25 hours on Tuesday, Week 1; 6.75 hours on Friday, Week 1; and 4.50 hours on Saturday, Week 2.
3. On each of these days, the replacement carrier spends 3 hours on the street and travels 40 miles each day (in his/her own vehicle).
4. Prepare PS Form 1314-A using the actual route number (K001) on which service was performed.
5. Enter 10.00 hours in the Xmas Assist Work Hours block for Week 1, and 4.50 hours for Week 2. Do not include these hours in Actual Weekly Work Hours.
6. Enter EMA data in the appropriate Equipment Allowance blocks.
7. Do not enter any information to the bottom (relief carrier) section of the card.
8. If the replacement carrier provides Christmas assistance on more than one regular route, complete a separate PS Form 1314-A for each route on which Christmas assistance is provided.


## Exhibit 9. Replacement Carrier Provides Christmas Assistance on an Auxiliary Route

1. Replacement carrier provides 3.00 hours Christmas assistance on Route A003 on Monday, Week 1; 1.25 hours Christmas assistance on Route A009 on Wednesday, Week 1; and 2.50 hours Christmas assistance on Route A003 on Saturday, Week 2. All hours are worked in the office, except 1 hour on the street on Saturday, Week 2 ( 10 miles).
2. Prepare one PS Form 1314-A using route number A998 for all Christmas assistance hours on auxiliary routes.
3. Enter hours worked in the Xmas Assist Work Hours block. Do not include Actual Weekly Work Hours.
4. Enter EMA data in the appropriate Equipment Allowance blocks.


Exhibit 10. Nonrural Employee Provides Christmas Assistance on Rural Route (EMA Only)

1. Clerk works as a Christmas auxiliary assistant on Route J029 and provides her or his own vehicle.
2. Complete PS Form 1314-A, using Des 99 and the route number of the regular route. (Use A998 if assistance is provided on an auxiliary route.)
3. Enter the hours, trips, and miles in the Equipment Allowance blocks.
4. Do not enter any Actual Weekly Work Hours or Xmas Assist Work Hours. Work hours for nonrural employees are paid using their regular timekeeping system (e.g., manual timecards, TACS).
5. If Christmas assistance is provided on more than one regular route, complete a separate PS Form 1314-A for each employee and for each route on which they provide Christmas assistance.
6. If Christmas assistance is provided on more than one auxiliary route, combine the EMA data and enter the totals on one PS Form 1314-A using route number A998.


PS Form 1314-A, October 2008 PSN 7530-01-000-9282 (Page 1 of 2)
United States Postal Service ${ }^{\circledR}$ Auxiliary Rural Carrier Time Certificate
Exhibit 11. Designation 79 Provides Christmas Assistance on Assigned Auxiliary Route

1. Des 79 assigned to route A005 carried a regular route on Saturday, Week 2 and another replacement carrier worked on Saturday. Enter an N in the DACA block.
2. Des 79 provided 1.5 hours Christmas Assistance on route A005 on Saturday, Week 2.
3. Des 79 took 4 hours of annual leave on Monday, Week 2.
4. Enter hours worked (1.5) in the Xmas Assist Work Hours block. Do not include in Actual Wkly Work Hours.
5. Enter the replacement carrier that carried route A005 on Saturday and Monday on the bottom of PS Form 1314-A.

## Intelligent Mail and Address Quality

## Post Office Changes

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\begin{array}{l|l|l|l|l|l|l|l|l|l}\hline \begin{array}{l}\text { Old/ } \\
\text { New }\end{array} & \begin{array}{l}\text { Finance } \\
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| :--- |

## Mailing and Shipping Services

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {TM }}$
also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http:// ribbs.usps.gov/advance/documents/tech_guides/ advtech.pdf or contact the National Customer Support Center at 800-238-3150.

| Requested Delivery Dates | Title of Mailing | Class and Type of Mail | Number of Pieces (Millions) | Distribution | Presort Level | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11/06/09-11/09/09 | JCP - Wk 41, Jewelry | Standard <br>  <br> Letter | 4.0 | National | Car-RT | Harte-Hanks |
| 11/06/09-11/09/09 | JCP - Wk 41 Men's Signature | Standard <br> Flat | 1.0 | National | Car-RT | Harte-Hanks |
| 11/07/09-11/10/09 | JCP - HW 09 JCP Cooks | Standard Catalog | 3.0 | National | Car-RT | World Color Press |
| 11/07/09-11/10/09 | JCP - Wk 41 Credit Event | Standard <br> Letter | 8.5 | National | Car-RT | Harte-Hanks |
| 11/07/09-11/10/09 | JCP - Wk 41 Holiday Home Sale | Standard <br> Flat | 7.0 | National | Car-RT | Harte-Hanks |
| 11/09/09-11/13/09 | Midnight Velvet | Standard Catalog | 1.0 | Nationwide | Barcoded 3/5digit Car-RT | Quad Graphics, Martinsburg, WV 25401 |
| 11/09/09-11/13/09 | The Swiss Colony | Standard Catalog | 2.80 | Nationwide | Barcoded 3/5digit Car-RT | Quad Graphics, Lomira, WI |
| 11/10/09-11/13/09 | JCP - Wk 42 VIP Night | Standard Letter | 15.0 | National | Car-RT | Harte-Hanks |
| 11/11/09-11/13/09 | Nordstrom November Luxe Digest | Standard Flat Catalog | 1.9 | Nationwide | Barcoded 3/5digit | Nahan, St. Cloud, MN |
| 11/12/09-11/14/09 | JCP - Wk 42 Customer Appreciation | Standard <br> Letter | 5.0 | National | Car-RT | Harte-Hanks |
| 11/16/09-11/18/09 | JCP - Wk 42 Huge Sale | Standard Letter | 8.0 | National | Car-RT | Harte-Hanks |
| 11/16/09-11/18/09 | REI Winter Sale Flyer | Standard Catalog | 3.924 | National | 3/5 digit Car-RT | RRD, Lancaster, PA |
| 11/18/09-11/21/09 | The Swiss Colony | Standard Catalog | 3.134 | Nationwide | Barcoded 3/5digit Car-RT | Quad Graphics, Lomira, WI |
| 11/19/09-11/21/09 | JCP - Wk 42 Thanksgiving Direct PC | Standard Letter | 8.2 | National | Car-RT | Harte-Hanks |

## Service Talk for All Employees: USPS Mobile

USPS ${ }^{\circledR}$ Goes Mobile! Some of most popular functions currently available at USPS.com ${ }^{\circledR}$ are now available from the convenience of an Internet-capable mobile device. ${ }^{1}$

Now you and our customers can do the following:

- Get delivery information using Track \& Confirm service.
- Locate a Post Office ${ }^{\text {TM }}$ facility or collection box.
- Find a ZIPTM Code.

Anytime, anywhere!
And, this is just the beginning. The Postal Service ${ }^{\text {TM }}$ is also designing applications for "smart devices" like the Apple iPhone and Blackberry.

So stay tuned - there is more to come!

1. Standard service charges from the mobile carrier may apply. For more information, customers should check with their mobile service provider.

## Philately

## Pictorial Postmarks Announcement

As a community service, the Postal Service ${ }^{\text {TM }}$ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office ${ }^{\text {TM }}$ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{\circledR}$ postage. Items submitted for postmark may not include
postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP $+4^{\circledR}$ Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.


October 24, 2009
U.S. Postal Service

Hope for a Cure Station
Postmaster
PO Box 9998
Frontenac, MN 55026-9998

October 30, 2009

U.S. Postal Service
$38^{\text {th }}$ Marion Postmaster Installation Station Postmaster 230 Barks Rd. W. Marion, OH 43302-9998


November 7, 2009
North Okaloosa Historical Association, Inc.
Baker Centennial Station
Postmaster
5690 Hwy. 4
Baker, FL 32531-9998


November 7, 2009
World in Potsdam Diversity
Festival Committee
World in Potsdam Diversity
Festival Station
Postmaster
21 Elm St.
Potsdam, NY 13676-9998


November 7, 2009
Central Wisconsin Stamp
Club
Exhibition Station
Postmaster
PO Box 9998
Plover, WI 54467-9998

November 7, 2009


Postmaster
275 E. Main St.
Andover, OH 44003-9998

November 7, 2009
Adams County Historical Society
First Post Office Station
Postmaster
PO Box 9998
West Union, OH
45693-9998

Douglass Houghton Hall
Douglass Houghton Hall Station
Postmaster
701 Shelden Ave.
Houghton, MI 49931-9998


November 7-8, 2009
Syracuse Stamp Club
SYRAPEX Station
Postmaster
5640 E. Taft Rd.
Syracuse, NY 13220-9998

November 7-8, 2009
Philatelic Society of Pittsburgh
Forbes Field Station Philatelic Clerk
700 Grant St.
Pittsburgh, PA 15219-9998


November 10, 2009
U.S. Postal Service 234th Anniversary Station Postmaster 231 S. Main St.
Halifax, VA 24558-9998
November 11, 2009
Liberty Memorial Assoc \&
National World War I Museum
National World War I
Memorial Station
Supervisor Cancellation
Services Stamp Fulfillment
Services
8300 N.E. Underground Dr.
Pillar 210
Kansas City MO
64144-9992
November 11, 2009
Universal Ship Cancellation
Society Stephen Decatur
Chapter \#4
50th Birthday Station USS
Triton SSN-586
Postmaster
202 Thames St.
Groton, CT 06340-9998

November 11, 2009
U.S. Postal Service \& War Memorial Center
War Memorial Station
Postmaster
PO Box 5016
Milwaukee, WI 53201-5016


November 13-14, 2009
Willamina Business Group \& Economic Improvement District
Willamina Coastal Hills Art
Tour Station
Postmaster
PO Box 9998
Willamina, OR 97396-9998


Waterfowl Featival Station November 13, 2009 Easton, MD \&1601

November 13-15, 2009
Tidewater Stamp Club
Waterfowl Festival Station Postmaster 116 E. Dover St. Easton, MD 21601-9998


November 14-15, 2009
Rubber City Stamp Club Exhibition
RCSC Exhibition 90th
Anniversary Station Stamp Cancellation 675 Wolf Ledges Pkwy. Akron, OH 44309-9998

November 14-15, 2009
U.S. Postal Service

EXPO Station
Postmaster 1251 William D. Tate Ave. Grapevine, TX 76051-9998

November 14, 2009
U.S. Postal Service

Catharyna Rombout Brett
Homestead Station
Postmaster
PO Box 9998
Beacon, NY 12508-9998


November 14, 2009
Tri-State Stamp Club
Stamp Show Station
Postmaster
PO Box 9998
Dubuque, IA 52001-9998


November 14, 2009
U.S. Postal Service

Christmas in Pendleton
Station
Postmaster
137 W. State St.
Pendleton, IN 46064-9998

## How to Order the First Day of Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first day of issue postmarks by mail. They may purchase new stamps at their local Post Office ${ }^{\text {TM }}$, by telephone at 800-STAMP-24, or at The Postal Store ${ }^{\circledR}$ website at $w w w . u s p s . c o m / s h o p$.

## Traditional Postmarks

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5 -cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first day of issue postmark, the Postal Service ${ }^{\mathrm{TM}}$ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first day of issue city. The first day of issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

## Digital Color Postmarks

Only select stamp issues offer a digital color postmark. Customers may submit \#6 or \#10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80 -pound Accent Opaque, acid-free, $9 / 16^{\prime \prime}$ side seams with no glue on the flap. The maximum
size of all digital color postmarks is 2 " high $\times 4$ " long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first day of issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first day of issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.


Thanksgiving Day Parade Stamp
Postmaster
421 Eighth Ave., Rm. 2029B November 8, 2009
New York, NY 10199-9998
$\underset{\substack{\text { SEDTEMEER } \\ \text { NET. } 2009}}{\text { YORK, }}$ PARADE
Digital Color Pictorial


FIRST DAY OFISSUE
SEPTEMBER 10, 2009 I LOS ANGELES, CA 90052
Black and White Pictorial

Gary Cooper Stamp
The Gary Cooper Stamp
7001 South Central, Room 338
Los Angeles, CA 90052-9998

Gary Cooper Stamp
The Gary Cooper Stamp
7001 South Central, Room $338 \quad$ November 9, 2009
Los Angeles, CA 90052-9998

## Retail

## Stamps by Mail - Brochure Ordering Information

This article publishes the Stamps by Mail ${ }^{\circledR}$ print run cutoff schedule for the '10 fiscal year. Each date has a designation whether it is for the year-round (YR) brochure or the holiday (HOL) brochure. The FY ' 09 print cycle dates are as follows:

- November 27, 2009 (YR).
- February 5, 2010 (YR).
- April 9, 2010 (Price Change).

■ May 7, 2010 (YR).

- June 25, 2010 (YR).
- August 20, 2010 (HOL).

To order brochures, submit PS Form 3227-O, Stamps by Mail Brochure Order Form (January 2009), to Cyril-Scott Company:

Cyril Scott Company
PO Box 627
Lancaster, OH 43130-0627
Telephone: 800-466-0455
Fax: 740-689-0210
You can find this form at http://blue.usps.gov; click Forms, and then select the form by number. A copy of this form appears on page 98 in this Postal Bulletin.

The cost per unit of 500 is $\$ 12.51$. This cost includes overprinting the address of the fulfillment office placing the order. You may pay for orders (under $\$ 10,000$ ) with local IMPAC credit cards, checks, or money orders. However, Cyril-Scott Company cannot process the order until it receives payment. Local eBuy procedures may also apply (refer to local procurement procedures). Cyril-Scott Company must receive orders placed by mail by close of business the day of the print run cut-off date listed here. Orders received after the cut-off date will be processed the next print run date.

All local Post Offices ${ }^{\text {™ }}$ and centralized sites should follow the ordering instructions contained within this article and utilize local funds.

## For Orders Exceeding 10,000

Use eBuy to process both centralized and decentralized brochure orders that exceed \$10,000.00. In the Purchasing Method field, select "Route Req to Supply Mgmt", then in the After Approval Route field, select "Eastern Services CMC (Memphis, TN)". Include completed PS Form 3227-O with imprint information with the eBuy order.

Note: These approved eBuy orders must be received by Supply Management at least 10 days prior to a published run cut-off date to be included in that run.

Cyril-Scott Company will deliver orders within 35 calendar days after printing. Printing begins 1 week after the deadline date, and actual receipt of the order will depend on the ultimate destination and the corresponding delivery service standard. You should save copies of all orders placed at your local Post Office until the order has been received. Ensure procedures are in effect locally for proper verification of receipt.

- Retail Access Channels, Retail Products and Services, 11-5-09

(Type or print clearly. Printer is not responsible for errors due to illegible or unclear copy.)


1. Imprint Address (Where order is sent for fulfillment - MUST include ZIP + 4)


2 \& 3. Return Address (MUST include ZIP + 4)
$\qquad$
$\qquad$

Payment Information: Orders will be shipped within 35 calendar days following print runs (see Postal Bulletin schedule). Actual delivery times will vary based upon the destination. For orders over $\$ 10,000.00$ (only) submit PS $3227-$ O with approved eBuy to SM Management - route to PP\&CS to Eastern Service CMC, Memphis/Windsor.
(For orders under $\$ 10,000$ ) Postal Service unit placing order MUST IMMEDIATELY NOTIFY Cyril Scott of any credit card changes within 60 days of the print cut-off date.

Check (Include with order)

| $\square$ |  |
| :--- | :--- |
| Requestor Signature |  |
| Exp. Date | $\square$ USPS Money Order (Inc/ude with order) |
| Funding/Credit Card Official Signature | Mate Signed |

If shipment is over 20,000 forms ( 40 packs), enter finance number to be
charged for transportation costs (see Postal Bulletin estimations):
PS Form 3227-O, January 2009

## Supply Management

## The Interim Purchasing Shared Services Centers Help Desk Offers a Solution to Local Buying Questions

As part of the continuing effort to integrate supply chain management in the U.S. Postal Service ${ }^{\circledR}$ and in support of the recent organizational announcement (http:/ /blue.usps.gov/hr/edr/csfp/ocg/restructure.htm) realigning the district purchasing specialist roles under Supply Management (SM), two new Purchasing Shared Services Centers (PSSCs) are being created - one in Windsor, Connecticut, and the second in Denver, Colorado. The PSSCs will consolidate the district-level local buying resources into a single SM customer-focused organization. The new PSSCs will provide call center support as well as district-level local buying assistance to Postal Service ${ }^{\text {TM }}$ employees.

Help Desk support for general SM (purchasing and local buying) policies and process questions/guidance is available for all Postal Service areas as outlined below:

- Call Center hours: M-F 8:00 A.M.-4:30 P.M. EST.
- Call Center phone number: 877-293-2410. When calling, have your Fedstrip number available.
- Call Center e-mail: helpdesk.pssc.eastern@usps.gov. When e-mailing, provide the following: name, phone number, Fedstrip number, and detailed question.
Beginning November 16, the PSSCs will start transitioning district purchasing specialist roles and responsibilities as follows:
- Transitioning purchase card agency program coordinator (APC) roles from areas and district purchasing specialists to the PSSCs.
- Transitioning eBuy/eBuy2 administrator roles from areas and districts to PSSCs.
- Customizing district-level eBuy2 approval matrices.
- Processing PS Form 8230, Authorization for Payment, payments for district-level local buys where the supplier does not accept the purchase credit card.
Additional SM resources are available as described below.
- National Materials Customer Service (NMCS) SelfService website (for online self-help system and a directory of answers/resources to common SMrelated topics): http://topkkssgics.usps.gov/nmcs/ BlueBalloon/en-us/default.asp.
- PSSC website: http://blue.usps.gov/purchase/ services/psschome.htm.
- Supply Management website: http://blue.usps.gov/ purchase.
The target completion date for this transition is April 2010, when the two new PSSCs will be fully staffed and operational.

[^2]
# Big tax savings, plus a CRAGE PERIOD to help you spend grery peniny. 

## Iths time to give FSAS a tryla

Flexible Spending Accounts



[^0]:    - Product Information Requirements, Business Mail Entry \& Payment Technologies, 11-5-09

[^1]:    1. GXG is available to over 190 countries via an alliance with Federal Express. See a retail associate at participating locations for a complete list of countries and money-back guarantee details, or go to http://pe.usps.com, and click International Rates and Fees, then Country Listing. You can also see the March/April 2007 issue of MailPro at www.usps.com/mailpro. Some restrictions apply. Free shipping supplies are available. Purchase postage online and receive a $10 \%$ discount.
    2. EMS is available to over 190 countries with delivery in 3 to 5 average business days. Guaranteed, money-back service is available to Australia, China, Hong Kong, Japan, and Korea (Republic of South). Flat-rate shipping options and free packaging are available. Purchase postage online and receive an 8\% discount.
    3. PMI is available to over 190 countries with delivery in 6 to 10 average business days. Flat-rate shipping options and free packaging are available. Purchase postage online and receive a 5\% discount.
[^2]:    - Eastern Services Category Management Center,

    Windsor CT, Supply Management, 11-5-09

