## uspspostal|bulletin



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Hanukkah stamp

## USPS National Emergency Hotline Is your facility operating? Call 888-363-7462



## GXG Retail Training Tools Field Information Kit

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## Overview

This kit is designed to introduce Postal Service ${ }^{\text {TM }}$ retail employees to Global Express Guaranteed ${ }^{\circledR}\left(\mathrm{GXG}^{\circledR}\right)$ service or to refresh their knowledge of it, so that they can confidently offer GXG to customers who are shipping internationally.

The kit contains the following materials:

- General information.
- How to order GXG shipping supplies.
- Images of GXG shipping labels and commercial invoices.
- Information for postal employees on correctly filling out GXG forms.
- Standard operating procedures for retail associates.
- GXG acceptance matrix.
- Frequently Asked Questions.
- GXG ready reference card.


## Background

Global Express Guaranteed (GXG) is the Postal Service's fastest international expedited delivery service, provided through an alliance with FedEx Express. GXG fulfills the needs of our customers who require a day-definite international delivery service with a money-back guarantee.

POS ONE walks retail associates through the process of completing a GXG transaction and provides the most up-to-date information and special mailing requirements for each country. Helpful standard operating procedures are included in the kit to ensure that retail associates are confident and thorough as they perform GXG retail transactions.

Information is also provided for those GXG acceptance offices that do not have POS ONE.

## GXG Service for Hawaii Uses a Modified Kit

GXG service for Hawaii begins on October 5, 2009 (see Postal Bulletin 22266, 8-27-09, page 11). The first Hawaii GXG acceptance Post Offices have received this retail training tools kit, with a few differences, directly from Headquarters. Since GXG acceptance procedures vary slightly from Mainland GXG acceptance, Hawaiian acceptance sites should follow that retail training tools kit.

## Let's Talk Retail: GXG is Our Premier International Shipping Product

Global Express Guaranteed (GXG) is the Postal Service's fastest international expedited delivery service, provided through an alliance with FedEx Express.

We'd like to introduce you to GXG or refresh your knowledge of this product so that you can confidently offer it to your customers who are shipping internationally.

Use POS ONE for the most up-to-date and accurate information needed to complete a GXG transaction.

GXG on POS ONE:

- Calculates and provides the delivery date.
- Provides country-specific restrictions and prohibitions for package contents.
- Tells you when a Commercial Invoice (CI) is required.
- Walks you through each step of the GXG transaction in just a couple of minutes.
GXG offers the most accessible, reliable, high-speed premium guaranteed international service in the competitive marketplace.

USPS International Shipping Options

|  | Average <br> Delivery <br> Time | Prices |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


|  | Additional Information |
| :---: | :---: |
| Global Express Guaranteed | - Money-back guarantee. <br> - Tracking available. <br> - Free packaging and Carrier Pickup ${ }^{\text {TM }}$ service. <br> - Prices based on weight and distance. <br> - Click-N-Ship ${ }^{\circledR}$ postage, if different from POS ONE, may be due to the $10 \%$ online discount or a weight discrepancy, which will automatically be corrected by POS ONE and charged back to the customer's credit card. <br> - Postal code required for GXG to major destinations. <br> - Shipping label 11FGG1 (GXG International Air Waybill/Shipping Label) required to be completed on all shipments. <br> - PS Form 6182, Commercial Invoice, required depending on contents and destination. |
| Express Mail International | ■ Guaranteed delivery to select locations. <br> - Tracking available. <br> - Flat-rate envelope. <br> - Free packaging and Carrier Pickup service. <br> - Prices based on weight and distance. <br> - Click-N-Ship postage shortage must be corrected and collected at the counter. <br> ■ PS Form 2976, Customs Declaration CN 22 - Sender's Declaration, or PS Form 2976-A, Customs Declaration and Dispatch Note - CP 72, may be required (refer to the Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ )). |


| Additional Information |  |
| :---: | :---: |
| Priority Mail International | Tracking to major destinations for Priority Mail International packages. <br> - Free packaging and Carrier Pickup service. <br> - Flat-rate envelope and flat-rate boxes. <br> - Priority Mail International Flat-Rate Envelope can weigh up to 4 pounds and is limited to $\$ 400$ in value. <br> - No Customs form required on Priority Mail International Flat-Rate Envelopes containing only documents, that weigh under 16 ounces, are no more than $3 / 4$ inches thick, and are uniformly thick. <br> - PS Form 2976 is required on Priority Mail International Flat-Rate Envelopes that weigh 16 ounces or more, are more than $3 / 4$ inches thick or not uniformly thick, or contain dutiable goods. <br> - PS Form 2976 is required on Priority Mail International Small Flat-Rate Boxes, which can weigh up to 4 pounds and are limited to $\$ 400$ in value. <br> - No tracking or insurance available for Priority Mail International Flat-Rate Envelope or Small Flat-Rate Box. <br> - Registered Mail service without insurance available for flat-rate envelope and small flat-rate box only. <br> ■ All other Priority Mail International package items bearing either a Priority Mail International sticker or marked with the words "Priority Mail International" are priced based on weight and shape. <br> - PS Form 2976-A is required on all Priority Mail International packages. <br> ■ Priority Mail International packages receive limited indemnity coverage. <br> - Tracking and insurance are available. |
| First-Class Mail International | - Registered Mail service available. <br> - Prices based on weight and distance. <br> - No Customs form required on First-Class Mail International letter-size and flat-size items containing only documents weighing under 16 ounces or containing only documents and entered by a known mailer. <br> - PS Form 2976 required on all letter-size and flat-size items containing only documents and weighing over 16 ounces or containing potentially dutiable items regardless of weight. |
| Customer Care - www.usps.com or 800-222-1811 <br> Customs Forms Online - www.usps.com/international/customsforms |  |

## GXG Product

Help your customers see how GXG's premium product features can benefit them.

| Features to Share With Customers | Benefits to Share With Customers |
| :---: | :---: |
| - Available at almost 16,000 locations. | - Ship from a nearby Post Office. |
| - Fastest USPS international product. | - Meets your urgent international shipping needs. |
| - Date-certain delivery. | - Be certain when your shipment will arrive. |
| - Reliable service performance. | - Be confident that your shipment will arrive on time. |
| - Money-back guarantee. | - Your postage will be refunded if the delivery date is not met.* |
| - Tracking on www.usps.com or call 800-222-1811. | - Check the status of your shipment from mailing through delivery. |
| - Includes $\$ 100$ insurance (additional insurance can be purchased up to $\$ 2,499$ to most countries). | - Shipments valued at less than $\$ 100$ are automatically insured for their full amount. |
| - Shipping supplies available. | - Enjoy the convenience of free GXG packaging. |
| - Priced below competitors' published retail rates; no surcharges. | - Save money while receiving premium service. |
| - Offered online (online discounts available). | - Ship from the convenience of your home or office and receive an automatic 10\% discount when you purchase online. |
| - Carrier Pickup service available. | - Convenient, free Carrier Pickup service available. |

* Certain restrictions apply. The Postal Service will refund the postage unless 1) the delivery was attempted but could not be made; 2) the delivery address was incomplete or inaccurate; 3) the shipment was delayed by circumstances beyond our control, including severe weather, strikes, and import/export clearance delays; 4) the shipment was addressed to a PO Box even if otherwise acceptable for delivery.


## POS ONE User Info

GXG POS ONE Features for Retail Associates (RAs)

- Automatically provides all information required for GXG transaction.
- Requires selection of each item in the shipment from a standardized list.
- Provides country-specific requirements.
- Informs when a Commercial Invoice $(\mathrm{Cl})$ is required.
- Automatically calculates the delivery date (takes into account nondelivery days and foreign and domestic holidays).
- Provides process to select appropriate postage rate for the shipment


## Postal Codes

## Countries That Require Postal Codes

A postal code is required on the shipping label for GXG items mailed to the countries listed below. POS ONE will provide a postal code when possible. Only for the countries below, POS ONE will stop the transaction if no postal code is provided:

- Australia.
- Italy.
- Austria.
- Belgium.
- Japan.
- Liechtenstein
- Brazil.
- Luxemburg.
- Canada.
- Malaysia
- China
- Mexico.
- Denmark
- Faeroe Islands.
- Monaco.
- Finland.
- Netherlands
- France.
- Norway.
- Philippines.
- Germany.
- Great Britain \& Northern Ireland.
- Greece
- Portugal.
- Greenland
- Spain.
- India.
- Sweden.
- Indonesia.
- Switzerland
- Thailand.


## Abbreviated Postal Codes in POS ONE

POS ONE may only show the first few letters/numbers of the postal code for the following countries, when you search by city name:

- Brazil.
- Canada.
- Great Britain \& Northern Ireland.
- Japan.
- Taiwan.

Note: The abbreviated postal codes can be entered on the shipping label, and the shipment will be delivered in accordance with the delivery date.

GXG POS ONE Benefits for Retail Associates (RAs)

- Eliminates the need to use Publication 141, Global Express Guaranteed Service Guide, except during offline mode.
- Provides requirements and prohibitions for each item selected.
- Prevents refusal of items due to improper contents, preparation, and/or documentation.
- Provides information needed to advise customer on the required documentation.
- Eliminates the need to manually calculate the delivery date.
- Assures accurate postage for items being shipped.


## City Search

Enter at least the first few letters of the city name.
The city search will return a postal code for cities with one individual postal code.

Example 1: France: 'Peray' will be returned with postal code 72260.

Example 2: France: 'Paris' will not be returned with a postal code because 'Paris' has multiple postal codes.

## "All Other Cities" Selection

Some countries offer the option to select "All Other Cities" when GXG is offered to all destinations within the country. Only use this option after trying to retrieve the actual city, because "All Other Cities" will provide the longest transit time in that country.

## Shipment Contents Selection

Select the items that appear on the shipping label. If the specific items are not on the POS ONE list, then select a similar item. Sample scenarios below:
Scenario 1: Customer is shipping a Passport: Search for Passport > Select Passport
Scenario 2: Customer is shipping an I-Pod: Search for I-Pod (I-Pod not found) > Search for Computer > Select Computer Hardware
Scenario 3: Customer is shipping an Airline Ticket: Search for Airline Ticket > Prompted by POS ONE, ask customer if ticket is blank or issued > Select Airline Ticket Blank or Airline Ticket Issued depending on customer's response.

## Online Label Handling (Click-N-Ship)

If a customer has paid postage online, no additional postage should be collected at the counter. If the item is short paid, don't return the package or document to the customer. Tell the customer he/she will receive an e-mail informing him/her that the item is short paid, at which time
the customer will need to pay the balance with the credit card of record before he/she can mail any other Click-N-Ship items.

## How to Order Global Express Guaranteed Shipping Supplies

If you have Internet access, use the eBuy on-catalog requisition system to order your GXG supplies from the Material Distribution Center (MDC). Search for items using the postal stock number (PSN) listed below (without the dashes).

If your office does not have access to eBuy, you may order using touch-tone order entry (TTOE): Call 800-2731509.

Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.) For complete TTOE ordering instructions, visit the Materials Customer Service website at http://blue.usps.gov/purchase/_doc/ ops_ttoeins.doc or call 800-332-0317, option 4, option 4.

Those without eBuy can fax 800-270-6233 or call 800-610-8734. Supplies are also available online at http:// www.usps.com/shippingsupplies.

## Global Express Guaranteed Supplies



| GXG Retail Training Tools Field Information Kit | postal bulletin 22269 (10-8-09) |
| :--- | :--- |



## Shipping Label and Completion Instructions

## Shipping Label, Item 11FGG1, GXG International Air Waybill



Note: The shipping label (Item 11FGG1, GXG International Air Waybill) must be completed in English. If not filled out entirely in English, the shipment will be refused and returned to the origin office.

Section 1 - From Mailer's address information. Make sure all of the following information is entered completely and accurately:

- Date.
- Sender's full name.
- Sender's telephone number.
- Company name, if applicable.
- Sender's complete address, including city, state, country, and ZIP Code.
Section 2 - To Destination address information. Make sure all the following information is entered completely and accurately:
- Recipient's full name.
- Recipient's telephone number - required if shipment is addressed to a PO Box.
- Recipient's fax number, if applicable; helpful in case of an inaccurate destination address or difficulty with delivery.
- Recipient's complete address, including postal code. Do not abbreviate city, state/province, or country. Make sure to use English (for instance, "Moscow" instead of "Moskva"). POS ONE and Click-N-Ship service provide the postal code when required, if the correct city name is entered.
- Recipient's tax ID number for Customs purposes (if applicable).


## Section 3 - Shipment Information

- Documents: Check this box if the shipment contains only correspondence and/or printed matter.
- Non-Documents: Check this box for all other items. The recipient may be required to pay import duties and taxes. This shipment may be subject to Customs inspection.
- Description: REQUIRED. A proper description must be provided on the shipping label for each item in the shipment in order for the shipment to clear Customs. A proper description consists of four parts: item, detailed description, country of manufacture (where known), and value (the selling price or fair market value of the contents, in U.S. dollars.) Document value is $\$ 1.00$ or the cost of document reconstruction, whichever is higher. Exception: Document shipments to Mexico cannot have a value listed. Each document item should be fully described (e.g., diploma, birth certificate, marriage license).

|  | Acceptable <br> Descriptions |  |  |
| :--- | :--- | :--- | ---: |
| Unacceptable <br> Description <br> Item | Specific <br> Description <br> Including Quantity <br> of Each Item | Country of <br> Manufacture | Value for <br> Customs <br> (US \$) |
| Clothing | Cothing: Men's <br> cotton T-shirts (3) | China | $\$ 30.00$ |
| Computer <br> parts | Computer Parts: <br> PC motherboard <br> (1)) | Taiwan | $\$ 60.00$ |
| Medicine | Medicine: Zocor 80 <br> mg (personal use) <br> (12 tablets)) | USA | $\$ 25.00$ |
| Vitamins | Vitamins: Vitamin C <br> 100 mg (50 tablets)) | USA | $\$ 30.00$ |
| Papers | Papers: legal <br> contract) |  | $\$ 1.00$ |

- Total Value for Customs - If a Commercial Invoice is required, enter the sum of the total postage, fees, and packaging costs to the value of the items.


## Section 4 - Required Signature

The shipping label must be signed by the sender or company representative. Online labels do not need signatures - the name printed online serves as the signature.

## Section 5 - Postal Use Only

Each block of the "Postal Use Only" section must be completed by the retail associate. Please note that some of these fields, such as Postage and Insurance Fee, will be prepopulated in the online labels.

- Date in (date accepted).
- Time in (check A.M. or P.M.) (time accepted).
- Scheduled delivery date.
- PO (ZIP+4) Code (acceptance Post Office ZIP+4 Code).
- Employee initials.
- Dimensions in inches (Nondocument shipments).
- Weight (in pounds and ounces).
- Postage in U.S. dollars.
- Insurance fee in U.S. dollars.
- Total postage and fees in U.S. dollars - Note that on shipments where a Commercial Invoice is required, the Total Postage and Fees amount should be added to the value of items in Section 4 above plus any packing costs, to give the amount that is filled in the Total Value for Customs field.
- Packaging - Check GXG packaging or type of cus-tomer-provided packaging.


## How to Transfer Information From Shipping Label to Commercial Invoice

## Shipping Label, Item 11FGG1, GXG International Air Waybill



PS Form 6182, Commercial Invoice

a) Fill in shipping label (Item 11FGG1, GXG International Air Waybill) first. If PS Form 6182, Commercial Invoice (CI), is required, leave the shipping label field marked 8, Total Value for Customs, blank until after filling out the Cl .
b) When a Cl is required, carefully transfer information from the appropriate fields on the shipping label to the Cl . The diagram shows that the information from the area marked 1 on the shipping label goes to the area marked 1 on the CI ; the information from the area marked 2 on the shipping label goes to the area marked 2 on the Cl , etc.
c) On the Cl , add together the total value of the shipment, the packing cost, postage/shipping charges, and insurance cost to get the Total Invoice Value. Enter this amount in the field marked 8 (Item 22) and also the field marked 8 (Total Value for Customs) on the shipping label.
d) Refer to the instructions on the next page for completing the Cl .

## Commercial Invoice (CI) and Completion Instructions

## PS Form 6182, Commercial Invoice



Note: Refer to the Documentation Requirement section of Alphabetical Listing of Countries and Cities Served in Publication 141, Global Express Guaranteed Service Guide, or in POS ONE to determine if a Commercial Invoice is required for a shipment. A Commercial Invoice may be required for personal shipments as well as for commercial shipments. If a commodity is not listed or if there is any doubt, complete a Commercial Invoice for the shipment.

The Commercial Invoice must be completed in English. Three copies must accompany the shipment. Enter all of the following information completely and accurately:

1. The GXG Air Waybill number. It is the 10-digit USPS tracking number located on the bottom right corner of the GXG International Air Waybill/Shipping Label (AWB/SL).
2. [a-h] The shipper's full name, complete address, country, e-mail address, and telephone number, including area/country codes. Including a telephone number may facilitate delivery.
3. [a-j] The recipient's full name, complete address, country, e-mail address, and telephone number, including area/country codes. Including a telephone number may facilitate delivery. The customer must provide this information. Provide the tax ID number (e.g., GST, VAT, RFC, ABN, IN, other) or EIN (if applicable or known by the shipper). The customer must also state the purpose of the shipment (i.e., gift (unsolicited), personal effects, personal use (new, no resale), catalog/order return, commercial sale, intracompany transfer, return for repair, return after repair, marked samples (no resale) mutilated samples (no resale), etc.).
4. Final country of destination for goods in this shipment. This can be different than the recipient's country.
5. Exporting carrier is pre-filled - FedEx Express.
6. Total number of packages is pre-filled - 1. GXG shipments are limited to one package per shipment.
7. [a-b] The total gross shipment weight in pounds and ounces. Mark whether the parties of the transaction are related or unrelated. Related refers to partners, officers, directors, employers, employees or owners of the business, company, or organization, or related by blood, marriage, or common-law partnership. All others should mark the "Unrelated" box.
*The Commercial Shipments Only section, which includes numbers 8,9 , and 10 , should be completed with business transactions, or by customers buying or selling goods.
8. [a-c] For commercial shipments, the invoice date, invoice number, and customer order number (if applicable).
9. [a-g] The buyer's full name, complete address, country, and tax ID number (i.e., GST, VAT, RFC, ABN, IN, other) or EIN, if applicable.
10. For commercial shipments, the terms and conditions of payment and delivery.
11. A full description of each item in the shipment (for example, 100 percent wool sweater).
12. The country of manufacture of each item in the shipment (for example, Ireland).
13. The quantity and unit of measurement for each item in the shipment (for example, 2 dozen).
14. Each item's unit per piece value (for example, \$336/dozen).
15. The currency type and amount (for example, U.S. \$672). This should equal the number of units indicated in the quantity and unit of measure field, multiplied by the unit value amount (that is, field $13 x$ field 14).
16. [a-d] Name, date, location, and written signature of the person completing this commercial invoice.
17. Barcode scanning area.
18. The subtotal currency type (for example, U.S. dollars) and total amount from column 15.
19. Any packing costs, including packaging.
20. The GXG postage/shipping charges.
21. Any insurance premium paid to insure the shipment.
22. The sum of the total amount, packing cost, postage/ shipping cost, and insurance cost. This should be the same as the "Total Value for Customs" in section 3 of the shipping label (GXG International Air Waybill).

## Standard Operating Procedures

## Retail Acceptance of GXG Shipping Label, Item 11FGG1, GXG International Air Waybill

Retail associates should do the following:

1. Greet customer.
2. Place item on scale.
3. Verify that the customer desires GXG service. Select GXG service and inform the customer of the price. Notify the customer that the shipment may be subject to a dimensional weight postage rate if not shipped in USPS-supplied GXG packaging.
4. Encourage the customer to use GXG (USPS/FedEx) packaging.

## GXG Workflow

## A. POS ONE Locations

- Enter postal code. If postal code is not known, select Continue and enter first few letters of the city name.
- Select YES/NO response to questions: "Is shipment addressed to a PO Box?" (not available in some countries) (money-back guarantee does not apply to shipments addressed to PO Boxes) and "Does shipment contain any gifts?"
- Review country-specific requirements with the customer.
- If postal code was unknown, destination city options now appear. Select city and have customer enter postal code on label.
- Type first few letters of each item in shipment and scroll to select content items (or similar item name). Select "Add Item."
- Review GXG Transaction Summary screen.
- Advise customer of the delivery date, holidays, item restrictions, and if a PS Form 6182, Commercial Invoice (CI), is required. The Cl requirement will appear on the POS ONE screen in the Critical Information section.
- If a Cl is required, have customer complete it and review to ensure Cl is complete, item descriptions are detailed, and value is accurate for each item.
- Place the three signed copies in plastic pouch, PS Form 2976-E.
- Enter the scheduled delivery date on Item 11FFGG1, GXG Air Waybill/Shipping Label (AWB/SL).


## B. IRT and SPORT \& MOVES Locations

- Refer to Global Express Guaranteed Service Guide.

1. Look up the destination country to determine if shipment content items are restricted or prohibited, to determine availability of PO Box delivery, and to look up a postal code.
2. Refer to the Documentation Requirements matrix in the destination country listing to determine if the shipment requires a Cl .

- If a Cl is required, have the customer complete a Cl and review it to ensure the Cl is complete, item descriptions are detailed, and value is accurate for each item. Fold and place the three signed copies in plastic pouch, PS Form 2976-E.
- Compute delivery date (make sure to factor in weekends and both domestic and international holidays).
Note: If a Cl is required, compute delivery date using the NON-DOC transit time column in the Global Express Guaranteed Service Guide.
- Inform the customer of the delivery date.
- Enter as the scheduled delivery date on the AWB/SL.

5. Select Package Type - POS ONE may prompt for package dimensions and will show the dimensional (DIM) weight price, if higher. In IRT and manual offices, calculate the DIM weight and charge the customer the price of the higher weight if the GXG shipment is not in USPS-supplied GXG packaging.
6. Article measurements

- POS ONE locations - Enter measurements into POS ONE and follow screen instructions. Record measurements, weight, and postage on the AWB/SL.
- IRT locations - Enter measurements into IRT. Record measurements, DIM weight (from IRT), and appropriate weight postage (from IRT) on the AWB/SL.
- SPORTS \& MOVES offices - Record measurements on the AWB/SL. Compute DIM weight ( $\mathrm{L} \times \mathrm{H} \times \mathrm{W} \div 166$ ) and record appropriate weight and postage on the AWB/SL.
Note: DIM weight does not apply to items shipped in USPS-supplied GXG packaging. Refer to the IMM for price.

7. Ask if the customer would like to purchase additional insurance; enter the insurance fee on the AWB/SL.
8. Inform the customer of the total postage amount.

Note: At this point, check the AWB/SL and the CI, if applicable, to make sure all required sections have been completed in English by the customer and you.
9. Communicate to the customer that there are some cases where the money-back guarantee is voided, such as 1) when the delivery is attempted but cannot be made; 2) the delivery address is incomplete or inaccurate; 3) the shipment is delayed by circumstances beyond our control, including severe weather, strikes, and import/ export clearance delays.
10. Tell the customer that the recipient will be responsible for paying any Customs duties or taxes.
11. Date stamp the Sender's Copy (top copy) and the USPS Copy (last copy) in the white area above block 3 and remove both copies from the AWB/ SL.
12. Insert remaining AWB/SL and any other customer documentation (including Cl , if required) in plastic pouch, PS Form 2976-E, with AWB/SL in front of documents, and seal. Affix plastic pouch to front/ address side of article.
13. Affix postage to upper right hand portion of article. Complete GXG transaction.
14. Ask the customer if he/she has any other transactions to conduct.
15. Collect funds for the visit.

Note: For Click-N-Ship service and online labels:

- Complete Postal Use Only section on pages one, two, and six of AWB/SL.
- There is an automatic 10 percent postage discount for GXG labels paid online.
- Do not request additional funds for short-paid articles because a short-paid notice will be sent automatically to customer. The customer will need to pay the short-paid postage before making another Click-N-Ship transaction. (Use Postage Affixed function on POS ONE.)
- If a customer presents a stale-dated online label at the retail counter (the date is earlier than the date of mailing), retail associates should advise the customer that a new label must be printed. The customer can request a refund for unused PC postage labels by going to the Online Postage Refund page. For exam-
ple, with Click-N-Ship service, the customer goes to the Click-N-Ship website at www.usps.com/shipping/label.htm and signs in. At the top of the screen, he/she clicks on Shipping History or My Account, then on the left under the "Refunds" box, clicks Request a Refund.

16. Provide the customer with the Sender's Copy of the AWB/SL and POS ONE/IRT or manual receipt.
17. Thank the customer.
18. File the USPS Copy and store it for 6 months.
19. Place the GXG article in an Express Mail sack designated for GXG service. Do not mix with other expedited articles.
20. Close sack, properly tag with PS 141, GXG Sack Tag, and use destination slide label for designated processing airport mail center/airport mail facility (AMC/AMF).
21. Dispatch articles daily at specified dispatch times to meet GXG critical entry times (CET).

## Retail Acceptance of Global Express Guaranteed at Nonparticipating Sites

This process addresses the handling of GXG articles presented at offices not participating in the GXG program for the following scenarios:

1. A FedEx employee drops off a GXG article that was retrieved from a FedEx collection box - Accept the article and forward to the designated AMC or processing and distribution center (P\&DC) retail unit for processing.
2. A customer wants to send an article using GXG Refer the customer to the nearest participating USPS GXG site (list provided by your district retail manager).
3. A customer presents a GXG article with an online label and prepaid postage - Accept the article and forward it to the designated AMC or P\&DC retail unit for processing. Advise the customer that the receipt will be mailed to him/her.
4. A USPS carrier drops off a GXG article found in a USPS collection box - Accept the article and forward it to the designated AMC or P\&DC retail unit for processing.
Once the GXG article reaches the designated AMC or retail unit at the P\&DC, it will be processed according to existing GXG standard operating procedures (SOPs) for accepting GXG shipments, and the customer's receipt will be mailed to him/her.

## Retail Acceptance of GXG Shipment Re-mailed

If a shipment was refused by FedEx and returned to the AMC or refused at the AMC:

- The AMC contacts the USPS Call Center by e-mail at uspsgxg@esecurecare.net
- The Call Center contacts the customer.
- The customer is given the option to re-ship or receive a refund for the refused shipment.
- Customers requesting a refund must call 800-2221811.
- No GXG refunds can be given at the retail office.

If the customer elects to re-ship, follow this SOP for reshipping a refused GXG shipment:

1. Once the shipment is received at the retail office, contact the customer and verify that he/she is coming in to correct the issue. (The customer should already have been contacted by the USPS Call Center.)
2. Greet the customer.
3. If the customer has elected to re-mail a refused or returned GXG shipment, scan the original AWB/SL as "Delivered", and complete PS Form 3849, Delivery Notice/Reminder/Receipt.
4. Remove the Return to Sender label.
5. Ask the customer to fill out a new shipping label.
6. Assist the customer in correcting the issue (for example, the customer should fill out a Cl or provide a more detailed description of the contents). (If you are unaware of the reason for refusal/return, please contact the district retail office and request the reason for refusal.)
7. If a Cl is required as indicated in the Critical Information section on the POS ONE screen, provide the customer with a Cl to complete.
8. Place item on scale.
9. Select GXG.
10. Follow existing acceptance procedures for GXG workflow.
11. Inform the customer of the new delivery date.
12. Complete a PS Form 3533, Application for Refund of Fees, Products, and Withdrawal of Customer Accounts, for the postage. This credits the retail associate with the postage that he or she will place on the return shipment - although a new postage validation imprint (PVI) will be printed out, no money for postage will be collected from the customer. Complete the PS Form 3533 with the following information:

- Customer's name and address.
- Signature of Postal Service employee preparing the PS Form 3533.
- Amount of postage affixed. (For shipments originally mailed using Click-N-Ship service, use the original postage amount on the AWB/SL.)
- Check off the Other Refunds box and enter (AIC 553) with Explanation: GXG Shipment Re-Mailed.
- Attach the original postage affixed and the original AWB/SL to the PS Form 3533.
- Write the new AWB/SL number on PS Form 3533 and report the new and old number via e-mail to GXG at uspsgxg@esecurecare.net.
- Retail unit supervisor must certify and authorize the PS Form 3533 with signature.

13. Weigh and rate the item on the scale. Print and attach a new PVI label for the postage (the amount will be offset to AIC 553* by the PS Form 3533). If postage was originally paid by Click-N-Ship service, for IRT and POS ONE equipment, select the Postage Affixed key and enter the difference between the current rate and the original Click-N-Ship amount. Ensure the calculation is performed and the original Click-N-Ship amount is displayed. Print and attach a new PVI label for the original Click-N-Ship rate. Complete the transaction.
*Note: An authorized PS Form 3533 is required support documentation for using AIC 553; this must be kept on file with the PS Form 3849 and original AWB/ SL at the local retail unit.
14. Communicate to the customer that there are some cases where the money-back guarantee is voided, such as 1) when the delivery is attempted but cannot be made; 2) the delivery address is incomplete or inaccurate; 3) the shipment is delayed by circumstances beyond our control, including severe weather, strikes, and import/export clearance delays.
15. Tell the customer that the recipient will be responsible for paying any Customs duties or taxes.
16. Provide the customer with the Sender's Copy of the new AWB/SL.
17. Remove the USPS Copy and maintain on file for 6 months.
18. Ask the customer if he/she has any other transactions to conduct.
19. Thank the customer.
20. Place the GXG article in a designated Express Mail sack. Do not mix with other expedited articles.
21. Close the sack, properly tag it with GXG Tag 141, and use a destination slide label for designated AMC/ AMF.
22. Dispatch articles daily as required, at specified dispatch times.
23. The postmaster or management designee must review the copy of the shipping label, return the label, and complete the GXG Requirements Checklist.
24. Identify the retail associate who accepted the original GXG shipment and review findings from the checklist. Retrain the retail associate on GXG acceptance procedures. For POS offices, review GXG transactions in POS with the retail associate.
25. Send the completed and signed checklist to your district retail manager.

## GXG Requirements Checklist Used for Review of Refused GXG Items

The acceptance clerk is responsible for verifying that all sections of the GXG shipping label are correctly completed before the mailpiece is accepted.

If a GXG shipment is returned to your office, use this checklist to review the label to determine the cause of refusal. Inform the retail associate of error and retrain him/ her on proper GXG acceptance.

For POS offices, review the transaction in POS with the retail associate.

Complete the form and return it to your district retail office.

## GXG LABEL NUMBER:

## LABEL SECTION 1 - FROM

$\qquad$ Date missing or incorrect
_ Sender's name missing
__ Phone number missing (sender's phone number is required)
_ Company name missing
_ Address missing or incomplete
__ City missing
_ State missing
_ Country missing
_ ZIP Code missing
LABEL SECTION 2 - TO
_ Recipient's name missing
_ Phone (Recipient phone number required if shipment is addressed to a PO Box)
_ Company name not legible
__ Address missing
_ Addressed to PO Box - Available only to certain countries as provided in POS ONE. The recipient's phone number is required when the shipment is addressed to a PO Box.City missing, abbreviated, or not in English
$\qquad$ State/Province abbreviated, or not in EnglishCountry missing, abbreviated, or not in EnglishCountry not on service network or embargoed
Postal code missing - POS ONE provides the postal code when required. Mailers can obtain postal codes from http://www.upu.int.
$\qquad$ Recipient's Tax ID Number

## LABEL SECTION 3 - SHIPMENT INFORMATION

Round date stamp missing (round date should appear above section 3 on the Sender's and USPS copies)$\qquad$ Documents or nondocuments check mark missing
_ S Specific description/\# of each item/country of manufacture/value(s) missing (Document value is the cost of document reconstruction or \$1, whichever is higher. Exception: Document shipments to Mexico cannot have a value listed.)
$\qquad$ Nonmailable item listed

## LABEL SECTION 4 - REQUIRED SIGNATURE

_ Sender's signature missing - item will be returned without this information. If the customer cannot write his/her name, the retail associate prints the customer's name and puts his/her own initials next to it. If the customer cannot read the Agreement Block, before the retail associate completes the signature, the retail associate reads the Agreement Block for the customer so the mailer can agree to the terms and conditions. The customer certifies the package does not contain cash or hazardous or restricted materials prohibited by postal regulations.
Note: Shipments prepared online do not require a signature; the printed name suffices.

## LABEL SECTION - POSTAL USE ONLY

Date in missing_ Time in missingScheduled delivery date missing or incorrect
__ PO ZIP+4 Code missing
_ Acceptance employee initials missing
_ Dimensions in inches missing (Nondocument shipments)
_ Weight not in whole numbers or is missing (e.g., correct: $4 \mathrm{oz} . ;$ incorrect: 3.5 oz .)
_ Postage (only) missing
_ Insurance fee (only) missing (if not applicable, clerk must mark N/A)
_ Total postage \& fees incorrect or missing
_ P Packaging/customer packaging block missing check mark

## PS FORM 6182, COMMERCIAL INVOICE (CI)

_ If the shipment was missing a CI , duplicate the original transaction by doing a dry run of the GXG transaction on POS ONE. Review the summary and finance GXG transaction screens that reflect the CI requirement. Remind the retail associate that the GXG CI requirement also appears on the customer receipt.

## MISCELLANEOUS:

_ Label illegible
_ Other:

## Postmaster:

## Send a Copy to District Retail Manager and Keep a Copy for Your Records

The retail associate has been notified of the label acceptance error(s) and has been retrained on the correct acceptance procedure.
Postmaster/Supervisor Signature:
$\qquad$
Date:
Print Retail Associate's Name:

OFFICE \& ZIP CODE:

GXG Label Number:
Global Express Guaranteed On/Off Procedures and Setting CET

NCR - POS ONE Equipment On/Off Procedures
From Main Screen:

1. Select <Back Office>.
2. Select <File Maintenance \& Unit Settings>.
3. Select <System \& Unit Settings>.
4. Select <Other Parameters>.
5. Select <GXG Maintenance>.
6. Toggle <Unit GXG On/Off> to change from On to Off, or vice versa.

POS ONE cut-off times are programmed locally.
To Set the GXG Cut-Off Time

1. Log on and go to Non-Retail Roles.
2. Select <Back Office>.
3. Select <File Maintenance \& Unit Settings>.
4. <Systems and Unit Settings>.
5. <Other Parameters>.
6. <GXG Maintenance>.
7. Enter or change time for M-F cut-off time, Sat. cutoff time, Sun. cut-off time, and holiday cut-off time.
8. Press Accept.

Offices that do not have transportation to the AMC by the critical entry time (CET) the same evening of acceptance should make their GXG cut-off time the same as the office opening time; an additional day will automatically be added to the service standards.

## Global Express Guaranteed Network Updates

Postmaster/retail supervisors are responsible for setting up the GXG cut-off time in POS ONE for their retail office.

The Distribution Networks Office (DNO) is responsible for entering the GXG cut-off time into the facilities database (FDB) for each GXG district office. The FDB is open two times a year for updates to GXG cut-off times. The two systems are not currently linked.

Unlike Express Mail items, GXG items are inducted into FedEx's international products mailstream at the origin airport and may go on different transportation than the USPSFedEx shared services network. Therefore, GXG items may have a different CET than Express Mail items.

Ensure the cut-off times in FDB are set at the latest time possible to meet the CET based on existing transportation. Offices that do not have transportation to the P\&DC or AMC by the CET for GXG service are to make their GXG cut-off time the same as the office opening time. That way, if a customer purchases GXG service any time that day, POS ONE will automatically add a day to the delivery date.

## GXG Acceptance Matrix

| When a customer submits a GXG item... | Through... | These are the procedures for a GXG Acceptance Office | These are the procedures for a Non-GXG Acceptance Office |
| :---: | :---: | :---: | :---: |
| With postage... | Retail Service Counter | Follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section. | Send to designated processing AMC or P\&DC in designated Express Mail sack with PS Tag 141. |
|  | Carrier Pick-up | Take to a retail service counter. Retail associates should follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section. | Send to designated processing AMC or P\&DC in designated Express Mail sack with PS Tag 141. |
|  | Collection Box | Take to a retail service counter. Retail associates should follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section. | Send to designated AMC or P\&DC in designated Express Mail sack with PS Tag 141. |
|  | FedEx Drop Box at Retail Unit | FedEx employee will take to a USPS retail service counter. Retail associates should follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section. | Send to designated AMC or P\&DC in designated Express Mail sack with PS Tag 141. |
| Without postage | Retail Service Counter | Follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section. | Refer customer to nearest GXG acceptance office. |
|  | Carrier Pickup | Return to sender. | Return to sender. |
|  | Collection Box | Return to sender. | Return to sender. |
|  | FedEx Drop Box at Retail Unit | FedEx employee will take to a USPS retail service counter; return to sender | Return to sender. |

## GXG Frequently Asked Questions

## GXG Basic Information

Q. What are the characteristics of GXG service?
A. GXG is the premium international shipping option from the U.S. Postal Service ${ }^{\circledR}$ with international transportation and delivery by FedEx Express. GXG offers date-certain delivery within 1 to 3 business days to more than 190 countries with a money-back guarantee and a 10 percent online discount.
Q. Why is delivery service for GXG provided by a private company?
A. More and more businesses and individuals need date-certain, courier-level service. Foreign post offices could not provide date-certain delivery in 1 to 3 days. Companies like FedEx have this capability. To meet the needs of its customers, the Postal Service decided to partner with an industry leader to offer our GXG service.
FedEx provides the international transportation, commercial Customs clearance, and delivery of every shipment, while USPS provides retail locations, shipping labels, and packaging to create the shipment, payment options, and acceptance of the shipment.

## GXG Information for Retail Associates

Q. What Customs documentation is needed for GXG shipments?
A. In some cases, PS Form 6182, Commercial Invoice, is required based on the content and destination country. POS ONE will state if a Commercial Invoice is required for the shipment. (If POS ONE is not functioning, refer to the destination country in Publication 141, Global Express Guaranteed Service Guide, to determine if a Commercial Invoice is required.) When in doubt, advise customers to use a Commercial Invoice.
Q. Which holidays could affect the GXG delivery date?
A. U.S. holidays may affect the acceptance date if the shipment is accepted after cut-off time and the following day is a holiday. The U.S. holiday would push the acceptance day forward to the next U.S. working day. The following are U.S. holidays:

- New Year's Day.
- Labor Day.
- Birthday of Martin Luther King, Jr.
- Washington's Birthday.
- Memorial Day.
- Independence Day.
- Columbus Day.
- Veterans Day.
- Thanksgiving Day.

Holidays in the destination country may affect the delivery date since a shipment cannot be delivered on a holiday. Destination holidays will be displayed on POS ONE if the holiday affects the delivery or
occurs shortly after the scheduled delivery date. A complete list of holidays for GXG destination countries can be found in Publication 141, Global Express Guaranteed Service Guide.
Q. What if a customer does not have correct postage on the GXG Click-N-Ship label?
A. If the weight of the item is more than the weight used when the Click-N-Ship label was purchased, don't return the package or document to the customer. Tell the customer he/she will receive an e-mail that the item is short paid, at which time he/she will need to pay the balance with the credit card of record before he/she can mail any other Click-N-Ship items.
Note: The 10 percent discount given when the online label was printed will still be honored, and the customer will not be charged for the difference if it is because of the 10 percent online discount. Only the postage due for the weight differential will be charged to the customer's account.
Q. Where can retail associates find additional training on GXG?
A.

1. The Global Express Guaranteed Reference Card at the end of this kit guides employees through the POS transaction and provides basic GXG information.
2. All GXG SOPs can be found at http://blue. usps.gov/retail/L1Policies.htm.
3. Training is available on the retail site at http:// blue.usps.gov/retail/L1Training.htm.
4. "GXG Field Information Kit" in Postal Bulletin 22231 (4-24-08, pages 5-13) includes instructions on how to complete the GXG air waybill/shipping label (AWB/SL) and Commercial Invoice (CI), as well as information specific to preparing GXG shipments online through Click-N-Ship service.
5. Publication 141, Global Express Guaranteed Service Guide, is a great reference tool. It is available online at http://www.usps.com/cpim/ftp/pubs/ pub141.pdf.
6. The POS video segment about GXG is at http:// eagnmnsxfb0/posone/about/training/svs/videos/ GXG/GXG.html.

## GXG Information for Customers

Q. The GXG shipping label requires that a value be stated for each item. What should the customer put as the value?
A. For documents, the customer should use the reconstruction or replacement cost. For example, the value of a check would be the cost to stop payment on the check and issue a new one, not the dollar amount of the check. For items whose value is not as easy to determine, such as business correspondence, it is still necessary to state a dollar amount, even if it is just one dollar. (Exception: Document shipments to Mexico cannot have a value listed.)
For nondocuments, the customer should state the selling price or fair market value of each item.
Q. How does a customer obtain a postage refund if the GXG shipment is delivered after the specified date?
A. Customers request a refund by calling 800-2221811. The claim is handled over the phone by our alliance partner FedEx. Customers may have to complete some paperwork, depending on the claim. A refund check is generally issued in about 2 to 3 weeks.
Note: Money-back guarantee does not apply to shipments to Post Office box addresses acceptable for delivery; Customs delays; delivery was attempted but could not be made; and other exclusions defined in the Summary of Our Terms and Conditions section of Publication 141, Global Express Guaranteed Service Guide.
Q. Can customers track their GXG shipment?
A. Yes, customers can track, trace, and confirm delivery of their packages on the Web at http:// www.usps.com/shipping/trackandconfirm.htm or by calling the toll-free customer service number 800-222-1811.
Q. When is GXG delivery status information available?
A. Delivery status will be available to customers on the evening of the date of delivery or attempted delivery.
Q. How can customers take advantage of GXG discount pricing?
A. Customers receive a 10 percent discount off published prices by preparing and paying for the shipment online through Click-N-Ship service or another authorized PC Postage vendor. The discount is automatically applied to each shipment prepared and paid for online.

## Global Express Guaranteed (GXG) <br> Reference Card

## 1. Why should customers use GXG?

## GXG is for customers who need the fastest USPS ${ }^{\circledR}$

 international service- GXG is reliable
- Sold by the United States Postal Service ${ }^{\circledR}$
- Transported and delivered by FedEx Express
- Date-certain delivery service in 1-3 business days to major foreign cities
- Money-back guarantee
- GXG is easy and convenient
- Also available on Click-N-Ship ${ }^{\circledR}$ service
- Free Carrier PickupTM service
- GXG qualifies for a $10 \%$ discount online


## 2. Ensure Reliable Delivery

To ensure customer satisfaction and proper delivery:

- Has customer completed every field on the label (in English) including:
- Sender and recipient addresses
- Recipient phone number, when addressed to a PO Box
- Postal code, when required (available in POS ONE)
- Confirm package contains no prohibited items
- Listed in POS ONE
- Is there a detailed description of each article?
- General descriptions (e.g., documents, gifts, clothing, or medicine) are not acceptable
- Is the declared value accurate?
- Show document replacement value or merchandise selling price or fair market value
- If required, has the customer used a GXG Customs form?
- PS Form 6182, Commercial Invoice (CI)
- Look under Critical Information on the POS ONE Summary Screen to determine if a Cl is required


## 3. Supplies Including Commercial Invoice (PS Form 6182)

- Order GXG shipping supplies through eBuy. If your office does not have eBuy, use touch-tone order entry at 800-2731509. For the CI, the NSN number is 7530-07-000-3483.


## 4. GXG POS ONE Transaction Demonstration

Follow these directions in order to see a GXG POS ONE transaction demonstrated online:

- From the Blue Page, type posone in the address line at the top, click <Go>
- Under User Information, click on <Training>, then <POS ONE Transaction Demonstration Videos>, then <GXG>
- Save the link in your favorites for future reference


## Global Express Guaranteed (GXG)

## Reference Card

POS ONE GXG Process - Documents and
Non-Documents
After your customer has chosen GXG, the screen shows:
The retail price

- Inform the customer of price, and possible higher DIM rate
- Press <Continue>

POS ONE asks for destination postal code

- Enter postal code; if not known, press <Continue>
- Enter first few letters of the city name, press <Continue>

Select Yes/No response for the following two questions:

- Is the shipment addressed to a PO Box? (not available in some countries) (money-back guarantee does not apply to shipments addressed to PO Boxes)
- Does the shipment contain any gifts?

POS ONE shows country specific information:

- Value limit (cannot be exceeded)
- Special Requirements - scroll, compare to package contents
Selec t OK
- If postal code is unknown, destination city options now appear
- Select city (have customer enter postal code on label)


## POS ONE presents item list

- Type the first few letters and scroll to select each item in package
- Highlight item or similar article, then
- Select <Add Item>

Depending on item, additional questions may be asked (prohibited items stop the transaction with reason provided)

## POS ONE may request shipment value

- If document, enter $\$ 1.00$ or value stated on label
- If merchandise, enter value stated on label

GXG Transaction Summary Screen appears

- Advise customer of the delivery date, holidays, restrictions, and if a PS Form 6182, Commercial Invoice (CI), is required
- Provide CI if necessary, and place 3 completed and signed copies in plastic envelope (PS Form 2976-E) with the GXG Air Waybill/ Shipping Label
- Select <Package Type>

System may prompt for package dimensions and show DIM weight price, if higher
System prompts for additional insurance
Confirm with customer that label is complete and accurate

- Scan barcode and identify postage
- Select <Print PVI*>
- Press <End of Visit> to end transaction


## Policies, Procedures, and Forms Updates

## Manuals

## DMM Revision: Permit Imprint Postage Payment Allowed for Express Mail in the Electronic Verification System

Effective October 5, 2009, the Postal Service ${ }^{\text {TM }}$ revised Mailing Standards of the United States Postal Service, Domestic Mail Manual $\left(\mathrm{DMM}^{\circledR}\right)$, to allow Express Mail ${ }^{\circledR}$ postage payment via permit imprint for commercial manifest mailers participating in the Electronic Verification System (eVS ${ }^{\circledR}$ ) program.

Mailers choosing to use this new alternative solution must meet the general requirements and system requirements for eVS and submit an eVS application and supporting documentation as specified in Publication 205, Electronic Verification System Business and Technical Guide, to the Business Mailer Support manager, USPS Headquarters (see DMM 608.8.0 for address). Mailers must meet all requirements outlined in DMM 705.2.9.

General requirements for participation include the following:

- Permit Imprint Account Number.
- Postage Payment Account (PostalOne!).
- Mailer Identification (MID) Number.
- Application.
- File Transfer (submit PS Form 1357-S, Request for Computer Access).
- File and Label Certification.
- Quality Assurance.
- Mailing Test.
- Mailing Authorization.

A mailer using eVS must have or contract with a service provider that has an automated system that produces mail according to USPS ${ }^{\circledR}$ standards and calculates postage and extra services fees accurately. All eVS mailings must be paid with a permit imprint and meet the standards in DMM 604.5.0.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

Commercial Parcels

## Express Mail

## 414 Postage Payment and Documentation

### 1.0 Basic Standards for Postage Payment Options

[Revise the last sentence of item 1.0, as follows:]
${ }^{* * *}$ Customers may pay postage with a permit imprint via the electronic verification system (eVS) program to manifest Express Mail items. Request authorization to use eVS according to the procedures in 705.2.9.9.

## 600 Basic Standards for All Mailing Services

604 Postage Payment Methods
5.0 Permit Imprint (Indicia)
5.1 General Standards

### 5.1.1 Definition

[Revise paragraph 5.1.1, as follows:]
A mailer may be authorized to mail material without affixing postage when payment is made at the time of mailing from a permit imprint advance deposit account established with the USPS for that purpose. This payment method may be used for postage and extra service fees for Express Mail (electronic verification system "eVS" only), Priority Mail, First-Class Mail, Standard Mail, and Package Services. This method is not available for Periodicals and must not be used to pay postage on any mailpiece that is designed for reply purposes (except for permit reply mail under 507.10.0).
5.3 Indicia Design, Placement, and Content
[Revise title and the first three sentences of 5.3.6, as follows:]

### 5.3.6 Express Mail, First-Class Mail, and Priority Mail Format

A permit imprint indicia on Express Mail, First-Class Mail, or Priority Mail must show "Express Mail," "First-Class Mail," or "Priority Mail" (or "Priority"), as applicable; "U.S. Postage

Paid"; city and state; and permit number. If the Electronic Verification System (eVS) is used under 705.2.9, the marking "eVS" (or the alternative "e-VS" or "E-VS") must appear directly below the permit number. The "Express Mail" and "Priority Mail" (or "Priority") marking may be omitted when using USPS-provided Express Mail and Priority Mail envelopes and containers.***

### 5.3.10 Indicia Formats

Exhibit 5.3.10 Indicia Formats for Official Mail and Other Classes
[Revise Exhibit 5.3.10 by adding a new Express Mail indicia and note for official mail formats above First-Class Mail Official Mail formats and above ordinary First-Class Mail formats, as follows:]

## Express Mail Official Mail:

EXPRESS MAIL

```
POSTAGE & FEES PAID
    AGENCY NAME
    PERMIT NO. G-999
        eVS
```

Note: For this example, when not in indicia, mail class or price must be marked on mailpiece, directly below or to the left of the indicia. The "Express Mail" marking may be omitted when using USPS-provided Express Mail envelopes.

## Express Mail:

> | EXPRESS MAIL |
| :---: |
| U.S. POSTAGE PAID |
| WASHINGTON, DC |
| PERMIT NO. 1 |
| eVS |

Note: For this example, when not in indicia, mail class or price must be marked on mailpiece, directly below or to the left of the indicia. The "Express Mail" marking may be omitted when using USPS-provided Express Mail envelopes.

Special Standards


Advanced Preparation and Special Postage Payment Systems

### 2.9.4 Use

[Revise first sentence of 2.9.4 by deleting "parcels" and replacing with "mailpieces", as follows:]
Mailers depositing permit imprint mailpieces for those classes of mail and price categories specified in 2.9.2 may document and pay postage using eVS.***

### 2.9.8 Verification and Postage Adjustments

[Revise first sentence of 2.9.8 by deleting "parcels" and replace with "mailpieces" and revise items a through c, as follows:]
USPS randomly samples mailpieces and considers verification samples to be representative of the entire mailing period. ***
a. Postage Adjustment Factor (PAF) Payment. USPS applies postage adjustment calculations, based on verification samples, to all pieces mailed during the mailing period. A mailing period is defined as a calendar month for purposes of calculating adjustments in eVS. USPS adjusts the total postage for the mailing period if the total postage of the pieces sampled during the mailing period results in an underpayment greater than $1.5 \%$. The mailer must pay postage for any underpayments identified by USPS verification. The mailer must maintain sufficient funds in the mailer's postage account to cover any underpayments discovered after acceptance of the mail.
b. Unmanifested Mailpiece Payment. The mailer is responsible for postage payment of unmanifested mailpieces. Unmanifested mailpieces are those pieces for which the Postal Service has obtained information from scanning operations but has not received or successfully processed manifest files and records corresponding to the pieces. The mailer must pay postage for unmanifested pieces identified by USPS. The mailer must maintain sufficient funds in the mailer's postage account to cover postage due discovered after acceptance of the mail.
c. Mis-shipped DDU Mailpiece Payment. The mailer is responsible for postage payment of destination delivery unit (DDU) mis-shipped mailpieces. DDU Mis-shipped mailpieces are DDU price pieces delivered to the incorrect Postal Service facility by the mailer and transported by the Postal Service to the correct facility. The mailer must pay postage for DDU mis-shipped mailpieces identified by USPS. The mailer must maintain sufficient funds in the mailer's postage account to cover postage due discovered after acceptance of the mail.

These revisions were incorporated into the October 2009 online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at $h t t p: / / p e . u s p s . c o m$.

- Mailing Standards, Pricing, 10-8-09


## DMM Revision: Price Marking Requirements for Express Mail and Priority Mail Commercial Base and Commercial Plus Pricing

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, Domestic Mail Manual $\left(\mathrm{DMM}^{\circledR}\right)$, to implement new price marking requirements on Express Mail ${ }^{\circledR}$ and Priority Mail ${ }^{\circledR}$ pieces mailed at commercial base and commercial plus prices. A Federal Register final rule (74 FR 3425134252) was published on July 15. The Postal Service has provided more than 90 days for mailers to implement the requirements. Mailers requiring additional time may submit a request for an exception to the manager, Pricing and Classification Service Center (see DMM 608.8.4.1). Requests will be evaluated based on the circumstances of the individual mailer's progress towards transition.

These new markings are essential to fulfill our revenue assurance and reporting requirements. Such markings will help us validate that the pieces qualify for the claimed commercial base and/or commercial plus prices.

Price markings must appear on pieces paid by any means except permit imprint or Express Mail Corporate Account. The respective markings must be printed by the mailer - or produced as part of the meter imprint or PC Postage ${ }^{\circledR}$ indicia. For pieces paid at the commercial base prices, one of the following markings must be reflected: "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice." For pieces paid at the commercial plus price, one of the following markings must be reflected: "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice." The appropriate marking must appear directly above, directly below, or to the left of the postage.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

## Elements on the Face of a Mailpiece

### 2.0 Placement and Content of Markings

[Renumber 2.1 through 2.5 as 2.2 through 2.6 and add new 2.1, Express Mail and Priority Mail Markings, as follows:]

### 2.1 Express Mail and Priority Mail Markings

Except for pieces paid using a permit imprint or an Express Mail Corporate Account, Express Mail and Priority Mail pieces claiming the commercial base or commercial plus price must bear the appropriate price marking, printed on the piece or produced as part of the meter imprint or PC Postage indicia. Place the marking directly above, directly below, or to the left of the postage. Markings are as follows:
a. "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice."
b. "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice."

Express Mail

415 Mail Preparation
1.0 General Information for Mail Preparation
[Reorganize and revise section 1.0 by adding a new 1.2 as follows:]

### 1.1 Express Mail Packaging Provided by the USPS

Express Mail packaging provided by the USPS must be used only for Express Mail. Regardless of how the packaging is reconfigured or how markings may be obliterated, any material mailed in USPS-provided Express Mail packaging is charged the appropriate Express Mail price

### 1.2 Price Marking

Except for pieces paid using an Express Mail Corporate Account, Express Mail pieces claiming the commercial base or commercial plus price must bear the appropriate price marking, printed on the piece or produced as part of the meter imprint or PC Postage indicia. Place the marking directly above, directly below, or to the left of the postage. Markings are as follows:
a. "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice."
b. "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice."

420

## Priority Mail

425 Mail Preparation

### 2.0 Marking

[Reorganize and revise section 2.0 to add new 2.1 and 2.2 as follows:]

### 2.1 Product Marking

The marking "Priority Mail" must be placed prominently on the address side of each piece of Priority Mail.

### 2.2 Price Marking

Except for pieces paid using permit imprint, Priority Mail pieces claiming the commercial base or commercial plus price must bear the appropriate price marking, printed on the piece or produced as part of the meter imprint or PC Postage indicia. Place the marking directly above, directly below, or to the left of the postage. Markings are as follows:
a. "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice."
b. "Commercial Plus Price," "Commercial Plus Pricing," or "ComPIsPrice."

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## DMM Revision: Updated U.S. Census Requirements When Sending Shipments Between or to U.S. Territories, Possessions, and Freely Associated States

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 608 to comply with specific Foreign Trade Regulations issued by the U.S. Census Bureau when sending shipments between or to U.S. territories, possessions, and Freely Associated States.

A Federal Register final rule published September 4, 2009 (74 FR 45763-45765) details the new Foreign Trade Regulations mandating that electronic export information (EEI) be filed when goods in a shipment are valued at more than $\$ 2,500$ or require an export license under U.S. law. You can read the entire Federal Register article on Postal Explorer ${ }^{\circledR}$ at $h t t p: / / p e . u s p s . c o m$.

Subject to certain exceptions, and also effective November 2, 2009, customers mailing goods between or to U.S. territories, possessions, and Freely Associated States are responsible for providing an Exemption and Exclusion Legend, Proof of Filing Citation (PFC), or Automated Export System (AES) Downtime Citation on the applicable Customs declaration form. Federal Trade Regulations establish civil and criminal penalties for customers who fail to electronically file their export information when required, or to comply with the Foreign Trade Regulations in any other way. Goods mailed to APO/FPO/DPO (DMM 703.2) addresses are not subject to this standard.

Additional information concerning electronic filing, Exemption and Exclusion Legends, PFCs, AES Downtime Citations, and proper placement of this information on required Customs declarations forms are provided as follows:

## Requirements for Sending Shipments between or to U.S. Territories, Possessions, and Freely Associated States

Subject to exemptions and exclusions, customers mailing certain shipments containing goods between the United States, Puerto Rico, and the U.S. Virgin Islands, or from the United States to the Freely Associated States (Republic of the Marshall Islands, Federated States of Micronesia, and Republic of Palau), are responsible for filing EEI with the Census Bureau and for providing a PFC or AES Downtime Citation. In addition, in circumstances where a Customs declaration form is used today on certain parcels, an Exemption or Exclusion Legend should appear, provided a PFC or AES Downtime Citation is not applicable. Goods mailed to APO/FPO/DPO addresses are not subject to these standards.

## Electronic Export Information Filing and Proof of Filing Citation

The Census Bureau's requirements for electronic filing of export information apply to certain shipments:

1. From the United States to Puerto Rico or the U.S. Virgin Islands.
2. From Puerto Rico to the United States or U.S. Virgin Islands.
3. From any U.S. location to the Freely Associated States.

Subject to exemptions and exclusions, electronic filing of export information and a PFC are required when:

1. Any type of goods in the package (per Schedule B Export Codes at http://www.census.gov/foreigntrade/schedules/b) is valued at more than \$2,500.
2. The package requires an export license, if sent to one of the Freely Associated States. To determine if an export license is required, go to http://www.export.gov/regulation/index.asp or call 800-USATRAD(E).
In these circumstances, it is the mailer's responsibility to electronically file export information before mailing; a paper Shipper's Export Declaration (SED) is no longer accepted. EEI is filed through the U.S. Census Bureau's AES or AESDirect website utilizing the following steps:

- Log on to www.aesdirect.gov and follow the instructions for registering and completing the AES Certification Quiz.
- The "Port of Export" code for shipping through the Postal Service is "8000."
- The "Mode of Transport" is "Mail."
- The carrier should be left as "SCAC/IATA," and the conveyance name fields should remain blank.
- After the mailer has successfully filed the EEI, the mailer will be provided with an alphanumeric Internal Transaction Number (ITN) as confirmation. When mailing, the PFC will consist of the letters "AES" followed by the ITN: for example, "AES X20080930987654."
Note: If the AES system is down, call 800-549-0595, option 1.


## AES Downtime Citation

If export information filing is required but AES or AESDirect is unavailable, the goods may be shipped but the mailer is responsible for providing the appropriate AES Downtime Citation. This citation includes the word "AESDOWN," the mailer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/ 2009."

## Exemption and Exclusion Legends

For items that bear a Customs declaration form as defined in Domestic Mail Manual 608.2.4, and when a PFC or an export license is not required, customers should enter one of following exemption codes on the Customs declaration form:

- Regardless of value, for all goods shipped to, from, or between the following U.S. Territories, use
"NOEEI 30.2(d)(2)":
- American Samoa.
- Guam Island.
- Northern Mariana Islands.
- For items destined to the Freely Associated States, customers may apply "NOEEI 30.37(a)" if the value of each class of goods is $\$ 2,500$ or less.
Exemption or Exclusion Legends cannot be applied to packages that require an export license. In such cases, customers mailing goods are responsible for filing, or attempting to file, EEI through the AES website, and applying a PFC or AES Downtime Citation to the Customs declaration form.


## Entering Required PFC, AES Downtime Citation Placement, or Exemption and Exclusion Legend

When required, customers should legibly write the PFC, AES Downtime Citation, or Exemption and Exclusion Legend as follows when a Customs declaration form is used on a package under DMM 608.2.4:

- On PS Form 2976-A, Customs Declaration and Dispatch Note - CP72 (large white form), customers should write one Exemption or Exclusion Legend, PFC, or AES Downtime Citation in Block 11.
- On older versions of PS Form 2976-A printed prior to January 2009, customers should write one Exemption or Exclusion Legend, PFC, or AES Downtime Citation at the top of the form or in any clear space. Avoid writing over the barcode on the form.
- If no Customs declaration form is required (e.g., items sent between the United States, Puerto Rico, and the U.S. Virgin Islands), no other action for recording the Exemption or Exclusion Legend, PFC,
or AES Downtime Citation on the package is required.


## Responding to Customer Questions

Customers needing further assistance with AES filing requirements should contact the U.S. Census Bureau on its toll-free hotline at 800-549-0595:

- Option 1 - AES Assistance.
- Option 2 - Commodity Classification Assistance.
- Option 3 - Regulatory Assistance.

The Commerce Department's, export Administration Regulations, contain all the required processes, and additionally provide explanations in part 740 and in Supplement 1, and can be found on their website at http:// access.gpo.gov/bis/ear/pdf/740.pdf.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

600 Basic Standards for All Mailing Services

608 Postal Information and Resources
2.0 Domestic Mail

### 2.4 Customs Forms Required

[Redesignate the text in existing 2.4 as 2.4.1 and title as "Priority Mail Weighing 16 Ounces or More" and insert new 2.4.2 as follows:]

### 2.4.2 Freely Associated States - Items Requiring an Export License

Items sent to the Freely Associated States listed in DMM 608.2.2 that require an export license under 608.2.5.8, regardless of weight or class of mail, always require a PS Form 2976-A.
[Insert new 2.5 to read as follows:]

### 2.5 Foreign Trade Regulations - U.S. Department of Commerce, U.S. Bureau of the Census

This section describes the various U.S. Department of Commerce, U.S. Bureau of the Census requirements when shipping goods to, from, and between U.S. territories, possessions, and Freely Associated States. Shipments to APO/FPO/DPO addresses are not subject to these requirements. Customers may be subject to civil and criminal penalties if they fail to electronically file their export information
when required, or if they fail to comply with the Foreign Trade Regulations in any other way. Refer to IMM 520 for additional standards about the Census Bureau's requirements.

### 2.5.1 Mandatory Electronic Filing - U.S. Territories, Possessions, and Freely Associated States

Under the authority of 13 U.S.C. Chapter 9, as amended by the Foreign Relations Authorization Act of 2002, P.L. 107-228, U.S. Census Bureau regulations require electronic filing of export information through the U.S. Census Bureau's Automated Export System (AES) or AESDirect website for certain shipments of goods. Electronic filing of export information is required when any of the following applies, subject to certain exemptions and exclusions (see DMM 608.2.5.4):
a. The item requires an export license under U.S. law when sent to the Freely Associated States. See DMM 608.2.5.5 and DMM 608.2.5.6.
b. One or more classes of goods (per Schedule B Export Codes at www.census.gov/foreign-trade/ schedules $/ b$ ) within the item is valued at more than $\$ 2,500$, and the item is mailed as follows:

1. From Puerto Rico to the United States or U.S. Virgin Islands.
2. From the United States to Puerto Rico or the U.S. Virgin Islands.
3. From the United States, Puerto Rico, or the U.S. Virgin Islands to the Freely Associated States.

### 2.5.2 Value Criterion

Following are three examples to illustrate the value criterion defined in 2.5.1:
a. A package contains one mechanically operated watch (Schedule B item \# 9101.11.0000) valued at $\$ 2600$. The total value of goods to be mailed is $\$ 2600$, and the value of all items within the same Schedule B number is over $\$ 2500$. Consequently, electronic filing and a Proof of Filing Citation (PFC) would be required (unless an exemption or exclusion applies).
b. A package contains one mechanically operated watch (Schedule B item \# 9101.11.0000) valued at \$2400, and one electronically operated watch (Schedule B item\# 9101.91.0000) valued at $\$ 2400$. The total value of goods to be mailed is \$4800, but no group of items within the same Schedule B number is valued over $\$ 2500$. Consequently, electronic filing and a PFC would not be required, because the mechanical watch and electronic watch are in different Schedule B groups,
c. A package contains two mechanically operated watches (Schedule B item \# 9101.11.0000) one valued at $\$ 1400$ and one valued at $\$ 1500$. The total value of goods to be mailed is $\$ 2900$, and the value of all items within the same Schedule B number is over \$2500. Consequently, electronic filing and a PFC would be required, unless an exemption or exclusion applies.

### 2.5.3 How to File Electronic Export Information and Obtain a Proof of Filing Citation

For additional information on electronic filing, call the U.S. Census Bureau's toll-free information hotline at 800-5490595, option \#3. To file electronic export information (EEI) through AESDirect and obtain a PFC, customers should use the following steps:
a. Go to www.aesdirect.gov.
b. Register for an AESDirect account or log into your existing account.
c. Follow the instructions for the AES Certification Quiz.
d. The "Port of Export" code for shipping through the Postal Service is "8000."
e. The "Mode of Transport" is "Mail."
f. Leave the carrier as "SCAC/IATA" and the conveyance name fields blank.
g. After successfully filing electronic export information, AESDirect will provide an alphanumeric Internal Transaction Number (ITN) as confirmation. The PFC consists of the letters "AES" followed by the ITN: for example, "AES X20080930987654."

### 2.5.4 AES Downtime Citation

If electronic information filing is required but AES or AESDirect is unavailable, the goods may be shipped, but the customer is responsible for providing the appropriate AES Downtime Citation instead of a PFC. This citation includes the word "AESDOWN," the customer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/2009."

### 2.5.5 Exclusion and Exemption Legends

In many circumstances, EEI filing and a PFC may not be required. In these circumstances, and only when a Customs declaration form is required under 608.2.4, customers are responsible for presenting an applicable Exemption or Exclusion Legend on the Customs declaration form upon mailing. Customers may forgo this requirement if no Customs declaration form is required. When a Customs declaration form is used, customers should enter the applicable Exemption or Exclusion Legend on the Customs declaration form. Customers must only enter one Exemption or Exclusion Legend per addressed mailpiece. When multiple Exemption or Exclusion Legends may apply,
the mailer may select any one that applies. For more information on these and other exemptions and exclusions, customers should consult Appendix C of the Foreign Trade Regulations, 15 C.F.R. Part 30.
The following is a list of the most commonly applicable Exemption or Exclusion Legends for items mailed to, from, or between destinations under 608.2.
a. Regardless of value, for all goods shipped to, from, or between the following U.S. Territories, use "NOEEI 30.2(d)(2)":

1. American Samoa.
2. Guam Island.
3. Northern Mariana Islands.
b. For items destined to the Freely Associated States listed in DMM 608.2.2, customers may apply "NOEEI 30.37(a)" if the value of each class of goods is $\$ 2,500$ or less, provided an export license is not required (see 608.2.5.7 and 608.2.5.8).

### 2.5.6 Placement of PFC, AES Downtime Citation Placement, or Exemption and Exclusion Legend

If no Customs declaration form is required (e.g., items sent between the United States, Puerto Rico, and the U.S. Virgin Islands), no other action for recording the PFC or AES Downtime Citation on the package is required. However, when a shipment requires a PFC, or AES Downtime Citation, or Exemption and Exclusion Legend, and a PS Form 2976-A is used under DMM 608.2.4, it is the customer's responsibility to legibly write the PFC, AES Downtime Citation, or Exemption or Exclusion Legend as follows:
a. On PS Form 2976-A, Customs Declaration and Dispatch Note - CP72 (large white form), customers should write one PFC, AES Downtime Citation, or Exemption or Exclusion Legend in Block 11.
b. On older versions of PS Form 2976-A printed prior to January 2009, customers should write one PFC, AES Downtime Citation, or Exemption or Exclusion Legend at the top of the form or in any clear space. Avoid writing over the barcode on the form.

### 2.5.7 Additional Standards for the Freely Associated States

The Freely Associated States listed in DMM 608.2.2 are foreign destinations for the purposes of the Foreign Trade Regulations and other laws and regulations governing imports and exports. As such, certain goods shipped to these destinations from the United States, Puerto Rico, the U.S. Virgin Islands, or other U.S. territories may require an export license. To determine if an export license is required, go to http://www.export.gov/regulation/index.asp or call 1-800-USA-TRAD(E) (1-800-872-8723).

### 2.5.8 When an Export License Is Required

When an export license is required under 608.2.5.7, a PS Form 2976-A is always required. The electronically generated License Number must appear in Block 13, and a PFC or AES Downtime Citation must appear in Block 11 of the Customs declaration form. See IMM 520 and 530 for complete requirements. In addition, it is the mailer's responsibility to comply with the U.S. Census Bureau's requirements for filing EEI, as described in DMM 608.2.5.1 and 608.2.5.2. A PFC or AES Downtime Citation should appear on the Customs declaration form as described in DMM 608.2.5.6.

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer at http://pe.usps.com.

## DMM Revision: Labeling List Changes

Effective October 5, 2009, we revised Labeling List(s) L001, L004, L006, L007, L201, L601, L602, L605, L606 of the Mailing Standards of the United States Postal Service, Domestic Mail Manual ( $\mathrm{DMM}^{\circledR}$ ) to reflect changes in mail processing operations. Mailers are encouraged to label according to these revised lists immediately. Compliance is mandatory beginning December 17, 2009.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

## Index and Appendices

## Labeling Lists



## L004 3-Digit ZIP Code Prefix Groups - ADC Sortation

| Column A | Column B |
| :---: | :---: |
| Change From: |  |
| 553-555, 560-564, 566 | ADC MINNEAPOLIS MN 553 (FCM) |
| 335-339, 341, 342, 346 | ADC TAMPA FL 335 (FCM) |
| 540, 546-548, 550, 551, 556-559 | ADC ST PAUL MN 55101 (BPM, PER, STD) |
| 540, 546-548, 550, 551, 556-559 | ADC ST PAUL MN 550 (FCM) |
| Change To: |  |
| 553-555, 560-564, 566 | ADC MINNEAPOLIS MN 553 |
| 335-339, 341, 342, 346 | ADC TAMPA FL 335 (FCM, PER) |
| 540, 546-548, 550, 551, 556-559 | ADC ST PAUL MN 550 |
| Delete:: |  |
| 553-555, 560-564, 566 | ADC MINNEAPOLIS MN 55522 (PER) |
| 553-555, 560-564, 566 | ADC MINNEAPOLIS MN 55533 (BPM, STD) |
| 335-339, 341, 342, 346 | ADC MANASOTA FL 342 (PER) |
| 540, 546-548, 550, 551, 556-559 | ADC ST PAUL MN 55233 (BPM, STD) |
| 540, 546-548, 550, 551, 556-559 | ADC ST PAUL MN 55222 (PER) |
| * |  |

[Delete labeling list content in L006 in its entirety and revise heading and content as follows:]

## L006 Not Defined

The structure of L006 will be retained for future USPS use.

L007 5-Digit Scheme - Periodicals, Standard Mail, and Package Services Flats in Bundles

| Column A | Column B |
| :---: | :---: |
| Change From: |  |
| 34952, 34984, 34985 | PORT SAINT LUCIE FL 34952 |
| 34953, 34986-34988 | PORT SAINT LUCIE FL 34953 |
| 34945, 34948, 34979, 34981-34983 | FORT PIERCE FL 34945 |
| Change To: |  |
| 34952, 34984, 34985, 34990, 34991 | PORT SAINT LUCIE FL 34952 |
| 34953, 34983, 34986-34988 | PORT SAINT LUCIE FL 34953 |
| 34945-34951, 34954, 34979, 34981, 34982 | FORT PIERCE FL 34945 |
| Add:: |  |
| 85323, 85392 | AVONDALE AZ 85323 |
| 85338, 85395 | GOODYEAR AZ 85338 |
| Delete:: |  |
| 34946, 34947, 34949-34951, 34954 | FORT PIERCE FL 34946 |
| 34990, 34991 | PALM CITY FL 34990 |

## L200 Periodicals and First-Class Mail <br> L201 Periodicals Origin Split and First-Class Mail Mixed ADC/AADC

| Column A | Column B | Column C |
| :---: | :---: | :---: |
| Change From: |  |  |
| 030-034 | $\begin{aligned} & 005,010-098,100-212,214-268,270-298,300-303,305-312,316-319, \\ & 350-352,354-364,367-393,396-399,410,430-459,470,480-499, \\ & 530-532,534,535,537-539,541-545,549,600-611,613-620,622- \\ & 631,633-639,700,701,703-708,716,717,719-729 \end{aligned}$ | OMX MANCHESTER NH 030 |
| 335-337, 346 | 005, 068-089, 100-119, 124-127, 150-212, 214-268, 270-342, 344, 346, 347, 349-352, 354-418, 420-427, 430-509, 520-528, 530-532, 534, 535, 537-539, 541-545, 549, 600-620, 622-631, 633-639, 700, 701, 703-708, 710-714, 716, 717, 719-731, 734-738, 740, 741, 743754, 760-764 | OMX TAMPA FL 335 |
| 480, 483 | 005, 010-212, 214-268, 270-329, 334-339, 341, 342, 344, 346, 347, 349-352, 354-418, 420-427, 430-516, 520-528, 530-532, 534, 535, 537-551, 553-564, 566, 600-620, 622-631, 633-641, 644-658, 660-662, 664-681, 683-693, 700, 701, 703-708, 710-714, 716-731, 734-741, 743-764, 768, 769 | OMX METROPLEX MI 480 |
| 926-928 | 590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999 | OMX SANTA ANA CA 926 |
| 910, 917,918 | $\begin{array}{\|l} \hline 590-599,750-754,800-816,820-838,840-847,850-853,855-857,859, \\ 860,863-865,870-875,877-879,881-884,889-891,893-895,897, \\ 898,900-908,910-928,930-966,970-986,988-994,998,999 \\ \hline \end{array}$ | OMX INDUSTRY CA 917 |
| 911-916 | $\begin{aligned} & \text { 590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, } \\ & 860,863-865,870-875,877-879,881-884,889-891,893-895,897 \text {, } \\ & 898,900-908,910-928,930-966,970-986,988-994,998,999 \end{aligned}$ | OMX VAN NUYS CA 913 |


| Policies, Proc | res, and Forms Updates | postal bulletin 22269 (10-8-09) 38 |
| :---: | :---: | :---: |
| Column A | Column B | Column C |
| Change To: |  |  |
| 030-034, 038, 039 | $\begin{aligned} & \text { 005, 010-098, 100-212, 214-268, 270-298, 300-303, 305-312, 316-319, } \\ & 350-352,354-364,367-393,396-399,410,430-459,470,480-499, \\ & 530-532,534,535,537-539,541-545,549,600-611,613-620,622- \\ & 631,633-639,700,701,703-708,716,717,719-729 \end{aligned}$ | OMX MANCHESTER NH 030 |
| 335-338, 346 | 005, 068-089, 100-119, 124-127, 150-212, 214-268, 270-342, 344, $346,347,349-352,354-418,420-427,430-509,520-528,530-532$, 534, 535, 537-539, 541-545, 549, 600-620, 622-631, 633-639, 700, 701, 703-708, 710-714, 716, 717, 719-731, 734-738, 740, 741, 743754, 760-764 | OMX TAMPA FL 335 |
| 480, 483-485 | $\begin{aligned} & \text { 005, 010-212, 214-268, 270-329, 334-339, 341, 342, 344, 346, 347, } \\ & 349-352,354-418,420-427,430-516,520-528,530-532,534,535, \\ & 537-551,553-564,566,600-620,622-631,633-641,644-658,660-662, \\ & 664-681,683-693,700,701,703-708,710-714,716-731,734-741, \\ & 743-764,768,769 \end{aligned}$ | OMX METROPLEX MI 480 |
| 905-908, 926-928 | $\begin{array}{\|l} \hline 590-599,750-754,800-816,820-838,840-847,850-853,855-857,859, \\ 860,863-865,870-875,877-879,881-884,889-891,893-895,897, \\ 898,900-908,910-928,930-966,970-986,988-994,998,999 \\ \hline \end{array}$ | OMX SANTA ANA CA 926 |
| 917,918 | $\begin{array}{\|l\|} \hline 590-599,750-754,800-816,820-838,840-847,850-853,855-857,859, \\ 860,863-865,870-875,877-879,881-884,889-891,893-895,897, \\ 898,900-908,910-928,930-966,970-986,988-994,998,999 \\ \hline \end{array}$ | OMX INDUSTRY CA 917 |
| 910-916 | $\begin{array}{\|l} \hline 590-599,750-754,800-816,820-838,840-847,850-853,855-857,859, \\ 860,863-865,870-875,877-879,881-884,889-891,893-895,897, \\ 898,900-908,910-928,930-966,970-986,988-994,998,999 \\ \hline \end{array}$ | OMX VAN NUYS CA 913 |
| Delete:: |  |  |
| 038, 039 | $\begin{aligned} & 005,010-098,100-212,214-268,270-298,300-303,305-312,316-319, \\ & 350-352,354-364,367-393,396-399,410,430-459,470,480-499, \\ & 530-532,534,535,537-539,541-545,549,600-611,613-620,622- \\ & 631,633-639,700,701,703-708,716,717,719-729 \end{aligned}$ | OMX PORTSMOUTH NH 038 |
| 338 | $\begin{aligned} & 005,068-089,100-119,124-127,150-212,214-268,270-339,341 \text {, } \\ & 342,344,346,347,349-352,354-418,420-427,430-509,520-528 \text {, } \\ & 535,537-539,541-545,549,600-620,622-631,633-639,700,701 \text {, } \\ & 703-708,710-714,716,717,719-731,734-738,740,741,743-754 \text {, } \\ & 760-764 \end{aligned}$ | OMX LAKELAND FL 338 |
| 484, 485 | 005, 010-212, 214-268, 270-329, 334-339, 341, 342, 344, 346, 347, 349-352, 354-418, 420-427, 430-516, 520-528, 530-532, 534, 535, 537-551, 553-564, 566, 600-620, 622-631, 633-641, 644-658,660-662, 664-681, 683-693, 700, 701, 703-708, 710-714, 716-731, 734-741, 743-764, 768, 769 | OMX FLINT MI 484 |
| 905-908 | $\begin{array}{\|l} \hline 590-599,750-754,800-816,820-838,840-847,850-853,855-857,859, \\ 860,863-865,870-875,877-879,881-884,889-891,893-895,897, \\ 898,900-908,910-928,930-966,970-986,988-994,998,999 \\ \hline \end{array}$ | OMX LONG BEACH CA 907 |

## L600 Standard Mail and Package Services

## L601 Network Distribution Centers (NDCs)

[Delete Footnote 2 in its entirety]

| Column A | Column B |
| :---: | :---: |
| Change From: |  |
| 498, 499, 540-551, 553-567, 580-588 | NDC MPLS/STP MN 55202 |
| $\begin{aligned} & 590-599,690-693,800-816,820-834,836,837 \text {, } \\ & 840-847,850-853,855-857,859,860,863-865 \text {, } \\ & 870-875,877-879,881-884,898,979 \end{aligned}$ | NDC DENVER CO 80088 (FT 2) |
| Change To: |  |
| 498, 499, 540-551, 553-567, 580-588 | NDC MPLS/STP MN 55121 |
| $\begin{aligned} & 590-599,690-693,800-816,820-834,836,837, \\ & 840-847,850-853,855-857,859,860,863-865, \\ & 870-875,877-879,881-884,898,979 \end{aligned}$ | NDC DENVER CO 80088 |
| * * |  |



| Column A |  |
| :--- | ---: |
| Add:: | Column B |
| $52328,52402,52403,52410,52411$ | CEDAR RAPIDS IA 52402 |
| 29009,29032 | BETHUNE SC 29009 |
| 28563,28564 | NEW BERN NC 28563 |
| 34979,34983 | FORT PIERCE FL 34983 |
| Delete:: |  |
| 52401,52403 | CEDAR RAPIDS IA 52401 |
| 20003,20024 | WASHINGTON DC 20024 |
| 20036,20037 | WASHINGTON DC 20036 |
| 28270,28277 | CHARLOTTE NC 28270 |
| 28461,28465 | SOUTHPORT NC 28461 |
| 28737,28752 | MENDERSONVILN NC 28752 |
| 28739,28792 |  |

We will incorporate these revisions into the monthly update of the online DMM available via Postal Explorer ${ }^{\circledR}$ at http:// pe.usps.com.

## ELM Revision: Bargaining Unit Step Increase Waiting Periods

Effective immediately, Employee and Labor Relations Manual (ELM) Exhibit 422.13, Bargaining Unit Step Increase Waiting Periods, is revised to reflect the following contractual changes:

- The current date reference is removed from each chart.
- Postal Service (PS 1) \& Mail Equipment Shops/ Material Distribution Center (MESC 1) Schedule 1 This chart is deleted because the rate schedule was discontinued as of March 17, 2007.
- Postal Service (PS 2) \& Mail Equipment Shops/ Material Distribution Center (MESC 2) Schedule 2 Levels associated with the American Postal Workers Union (APWU) one-level upgrade are consolidated and renamed effective February 16, 2008.
- Mail Handlers (MH) Schedule:
- Step $P$ is added to grades 4 and 5 , and the waiting period for Steps $A$ and $B$ is reduced from 96 to 88 weeks, effective November 25, 2006.
- Step AA is added to grades 4 and 5 , effective February 3, 2007. The waiting period for Step AA is 88 weeks.
- Postal Police Officers (PPO) Schedule - Step 22 is added effective June 24, 2006.
- Operating Services Division, Headquarters \& Facilities Services Section, Merrifield, Virginia Levels associated with the APWU one-level upgrade are consolidated and renamed effective February 16, 2008.
- Information Technology/Accounting Service Centers (IT/ACS) Schedule - Step O is added to grades 14-16 and Step P is added to grade 17 effective May 23, 2009.

Employee and Labor Relations Manual (ELM)

4 Pay Administration

420 Wage Administration Policy for Bargaining Unit Employees

422 Salary Schedules Covered by Specific Agreements
422.1 Postal Service and Mail Equipment Shops/ Material Distribution Center Salary Schedules
422.13 Step Increases

Exhibit 422.13 Bargaining Unit Step Increase Waiting Periods
(All waiting periods shown are expressed in weeks.)
[Revise Exhibit 422.13 as follows:]

Postal Service (PS 2) \& Mail Equipment Shops/Material Distribution Center (MESC 2) Schedule 2

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC PB \& CB | BB-AA | AA-A | A-B | B-C | C-D | D-E | E-F | F-G | G-H | H-I | I-J | J-K | K-L | L-M | M-N | N-O | O-P | Yrs. |
| Grade 3 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | - | 13.5 |
| Grade 4 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | - | 11.1 |
| Grades 5-7 | - | - | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | 36 | - | 9.7 |
| Grade 8 | - | - | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | - | 8.1 |
| Grades 9-11 | - | - | - | - | - | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 6.9 |

Mail Handlers (MH) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC M | AA-A | A-B | B-C | C-D | D-E | E-F | F-G | G-H | H-I | I-J | J-K | K-L | L-M | M-N | $\mathrm{N}-\mathrm{O}$ | O-P | Yrs. |
| Grades 4-5 | 88 | 88 | 88 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 24 | 14.2 |
| Grades 6-7 | - | 96 | 96 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 24 | 12.8 |

Rural Carrier Evaluated (RC) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC R | A-B | B-C | C-1 | 1-2 | 2-3 | 3-4 | 4-5 | 5-6 | 6-7 | 7-8 | 8-9 | 9-10 | 10-11 | 11-12 | Yrs. |
| Hours/Miles | 96 | 96 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 12.4 |

Rural Carrier Auxiliary (RAUX) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC B | A-B | B-C | C-1 | 1-2 | 2-3 | 3-4 | 4-5 | 5-6 | 6-7 | 7-8 | 8-9 | 9-10 | 10-11 | 11-12 | Yrs. |
| Grade 5 | 96 | 96 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 12.4 |

Postal Police Officers (PPO) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC Y | $\begin{gathered} 1- \\ 2 \end{gathered}$ | $\begin{gathered} 2- \\ 3 \end{gathered}$ | $\begin{gathered} 3- \\ 4 \end{gathered}$ | $\begin{gathered} 4- \\ 5 \end{gathered}$ | $\begin{gathered} 5- \\ 6 \end{gathered}$ | $\begin{gathered} 6- \\ 7 \end{gathered}$ | $\begin{gathered} 7- \\ 8 \end{gathered}$ | $\begin{gathered} 8- \\ 9 \end{gathered}$ | $\begin{aligned} & 9- \\ & 10 \end{aligned}$ | $\begin{gathered} 10- \\ 11 \end{gathered}$ | $\begin{gathered} 11- \\ 12 \end{gathered}$ | $\begin{aligned} & 12- \\ & 13 \end{aligned}$ | $\begin{gathered} 13- \\ 14 \end{gathered}$ | $\begin{aligned} & 14- \\ & 15 \end{aligned}$ | $\begin{gathered} 15- \\ 16 \end{gathered}$ | $\begin{gathered} 16- \\ 17 \end{gathered}$ | $\begin{gathered} 17- \\ 18 \end{gathered}$ | $\begin{gathered} 18- \\ 19 \end{gathered}$ | $\begin{aligned} & 19- \\ & 20 \end{aligned}$ | $\begin{aligned} & 20- \\ & 21 \end{aligned}$ | $\begin{aligned} & \text { 21- } \\ & 22 \end{aligned}$ | Yrs. |
| Grade 6 | 78 | 42 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 34 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 26 | 52 | 52 | 14.0 |

Postal Nurses (PNS) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC G | 1-2 | 2-3 | 3-4 | 4-5 | 5-6 | 6-7 | 7-8 | 8-9 | 9-10 | 10-11 | 11-12 | 12-13 | 13-14 | 14-15 | Yrs. |
| Grade 1 | 52 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 12.0 |

Operating Services Division, Headquarters \& Facilities Services Section, Merrifield, VA

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC K | AA-A | A-B | B-C | C-D | D-E | E-F | F-G | G-H | H-I | I-J | J-K | K-L | L-M | M-N | N-O | Yrs. |
| Grades 3-4 | 96 | 96 | 88 | 88 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 14.9 |
| Grade 5 | - | 96 | 96 | 88 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 13.2 |
| Grades 6-8 | - | 96 | 96 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 12.4 |
| Grades 9-10 | - | - | - | 52 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 8.8 |

Information Technology/Accounting Service Centers (IT/ASC) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC N | A-B | B-C | C-D | D-E | E-F | F-G | G-H | H-I | I-J | J-K | K-L | L-M | M-N | N-O | O-P | P-Q | Yrs. |
| Grades 6-10 | 96 | 96 | 44 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | - | - | - | - | - | - | 11.5 |
| Grade 11 | - | 96 | 44 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | - | - | - | - | - | - | 9.7 |
| Grade 12 | - | - | - | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | - | - | - | - | - | 8.0 |
| Grade 13 | - | - | - | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | - | - | - | - | 9.0 |
| Grades 14-16 | - | - | - | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | - | - | 10.0 |
| Grade 17-23 | - | - | - | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 52 | 13.0 |

City Carriers (CC) Schedule

|  | Steps (From - To) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| RSC Q | A-B | B-C | C-D | D-E | E-F | F-G | G-H | H-I | I-J | J-K | K-L | L-M | M-N | N-O | Yrs. |
| Grades 1-2 | 96 | 96 | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 34 | 34 | 26 | 26 | 24 | 12.4 |

## Pull-Out Information

## Fraud

## Domestic Orders

False Representation. Enforced by postmasters at the cities listed below.

| State, City ZIP Code | Names and Addresses Covered | Product |
| :--- | :--- | :--- |
| DC, Washington 20005-4018 | American Public Grant Consultants, 1220 L Street N.W., <br> Suite 100-194 | Government grant program scheme |
| FL, Ft. Lauderdale 33310-0789 | Tracy-Ann Alicia Shim D/B/A Royal Books \& CD's Enterprise, Inc., <br> Royal Books \& CD's Sales, Inc., Royal Books \& CD's, PO Box <br> 100789 | Work at home scheme |
| OR, Portland 97225-1629 | Michael Wagoner, 4836 S.W. Scholls Ferry Road, PMB 412 | Work-at-home chain letter scheme |

## Withholding of Mail Orders

Withholding of Mail Orders are enforced by postmasters at the cities listed below.

| State, City ZIP Code | Names and Addresses Covered |
| :--- | :--- |
| SC, Johns Island 29455-1629 | Any and all names except the names Salomon Pineda and Constantine Diaz, PO Box 1629 |

## DID YOU KNOW?

The PCC was established in 1961 to improve communications between customers and USPS managers.


## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail ${ }^{\circledR}$ shipments bearing any of
the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.
Note: The first 6 digits of a 9 -digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

| 005722 | 98 | 019737 | 02893 |  | 07058 | 071320 | 07 | 07 | 07 | 07689 | 587 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 005939 | 018820 | 019745 | 029057 | 070033 | 070590 | 071322 | 071986 | 075635 | 076111 | 076898 | 105070 | 146109 |
| 6377 | 018826 | 019784 | 029267 | 070045 | 070594 | 071330 | 071993 | 075636 | 076117 | 076901 | 105210 | 146176 |
| 006421 | 018873 | 19852 | 029487 | 070048 | 7059 | 07133 | 07500 | 075671 | 07613 | 0769 | 105736 | 146272 |
| 007181 | 018882 | 019856 | 029616 | 070050 | 070602 | 071343 | 07501 | 075686 | 07613 | 076921 | 105907 | 146385 |
| 8102 | 018922 | 019859 | 029762 | 070073 | 070626 | 071349 | 075045 | 075694 | 076172 | 076941 | 107242 | 146390 |
| 82 | 018946 | 19 | 029768 | 70101 | 706 | 07136 | 07505 | 07569 | 7618 | 076958 | 107282 | 146423 |
| 008350 | 018978 | 019905 | 038166 | 070108 | 070653 | 071372 | 075057 | 075720 | 076207 | 076960 | 108210 | 146677 |
| 8428 | 018991 | 01991 | 040090 | 070112 | 070670 | 071376 | 075133 | 075735 | 076220 | 076963 | 109013 | 14 |
| 0865 | 018992 | 19 | 315 | 70 | 7067 | 07138 | 7513 | 07573 | 7622 | 07698 | 109181 | 148259 |
| 8726 | 018998 | 019941 | 052106 | 070114 | 070682 | 071391 | 075150 | 075739 | 076239 | 076984 | 109470 | 14 |
| 8823 | 019021 | 019981 | 055005 | 070123 | 07071 | 071394 | 075192 | 075740 | 07624 | 07698 | 109998 | 150038 |
| 8853 | 019042 | 01999 | 055124 | 70 | 707 | 071409 | 751 | 07574 | 7625 | 07805 | 110148 | 152154 |
| 9214 | 019049 | 020390 | 055141 | 070134 | 070723 | 071425 | 075199 | 075749 | 07625 | 078103 | 110370 | 152221 |
| 09335 | 019079 | 2110 | 055172 | 070162 | 070752 | 071445 | 075201 | 075755 | 07629 | 079817 | 110599 | 152506 |
| 09384 | 019104 | 211 | 055187 | 70189 | 7075 | 07145 | 7520 | 075757 | 07630 | 08002 | 110817 | 152816 |
| 009553 | 019120 | 02127 | 055196 | 070210 | 70760 | 071456 | 07525 | 075766 | 076309 | 525 | 111122 | 152858 |
| 009601 | 019148 | 021505 | 055223 | 070215 | 07076 | 071467 | 075258 | 075767 | 076312 | 085242 | 111264 | 156195 |
| 09939 | 019162 | 02157 | 060063 | 70226 | 7076 | 071478 | 7525 | 075768 | 7632 | 088756 | 111412 | 159240 |
| 010632 | 01916 | 021 | 060777 | 70233 | 707 | 071497 | 07526 | 0757 | 076340 | 088776 | 11 | 171335 |
| 010789 | 019182 | 021924 | 061453 | 070242 | 07090 | 071501 | 075269 | 075789 | 076359 | 090654 | 111617 | 183010 |
| 11374 | 019199 | 2195 | 062042 | 070280 | 07091 | 071508 | 77527 | 0757 | 7638 | 09145 | 11180 | 191789 |
| 012334 | 019200 | 02203 | 062056 | 070281 | 070 | 071513 | 07528 | 075795 | 07639 | 092059 | 112076 | 192154 |
| 14141 | 019210 | 02215 | 064022 | 070287 | 070947 | 071515 | 075318 | 075797 | 076393 | 092764 | 112079 | 192382 |
| 014277 | 019222 | 22 | 064663 | 070305 | 07095 | 071528 | 07533 | 07582 | 7639 | 093525 | 112204 | 648 |
| 327 | 019239 | 0222 | 064806 | 070 | 070960 | 071577 | 07533 | 075838 | 07639 | 094413 | 112691 | 192719 |
| 4547 | 019253 | 02231 | 065111 | 070316 | 070962 | 071582 | 075335 | 075839 | 076437 | 095317 | 112813 | 193244 |
| 014563 | 019309 | 022344 | 067209 | 070 | 7097 | 071603 | 07533 | 07 | 7644 | 095445 | 112852 | 193385 |
| 13 | 019398 | 02235 | 067261 | 070335 | 07098 | 071614 | 075338 | 075844 | 07644 | 096370 | 113300 | 193415 |
| 4733 | 019400 | 022461 | 067282 | 070340 | 07100 | 071625 | 075342 | 075861 | 076448 | 097863 | 113335 | 206049 |
| 014806 | 019 | 022538 | 067406 | 070343 | 071017 | 071636 | 07 | 07 | 076462 | 43 | 113757 | 208569 |
| 4949 | 019413 | 02254 | 068030 | 070354 | 07103 | 071637 | 07535 | 075883 | 07648 | 098208 | 113779 | 208 |
| 78 | 019421 | 0225 | 068032 | 07037 | 07105 | 071644 | 07537 | 075920 | 07656 | 098600 | 113789 | 21010 |
| 016578 | 019 | 022623 | 068065 | 070378 | 071060 | 07165 | 075 | 075 | 7658 | 098932 | 114594 | 210275 |
| 18118 | 019448 | 02262 | 068077 | 070379 | 07106 | 071651 | 07540 | 075927 | 07661 | 098980 | 115138 | 210837 |
| 018174 | 019 | 022634 | 068319 | 703 | 071 | 071652 | 0754 | 0759 | 766 | 100022 | 115196 | 21 |
| 03 | 019464 | 022654 | 476 | 703 | 71 | 071681 | 07545 | 07593 | 7668 | 10011 | 11 | 21 |
| 18205 | 019478 | 022662 | 068532 | 070390 | 071 | 071686 | 07548 | 07594 | 0766 | 100233 | 115950 | 22014 |
| 018276 | 0194 | 22 | 06857 | 703 | 071 | 07169 | 0754 | 07594 | 076712 | 10038 | 117 | 220 |
| 49 | 019486 | 2275 | 9015 | 704 | 07114 | 071718 | 07549 | 075959 | 76720 | 1004 | 171 | 22042 |
| 8357 | 019496 | 02276 | 069035 | 0704 | 071 | 071734 | 075504 | 075973 | 076 | 100495 | 117663 | 220426 |
| 018373 | 019499 | 02282 | 069139 | 0704 | 07118 | 071782 | 07550 | 075983 | 076756 | 100508 | 118055 | 220659 |
| 8383 | 019500 | 02283 | 069145 | 070460 | 07119 | 071798 | 07551 | 075986 | 076762 | 1005 | 119110 | 220776 |
| 018407 | 019506 | 022 | 069267 | 070 | 071 | 071800 | 0755 | 076029 | 07677 | 100534 | 11951 | 22168 |
| 8422 | 019508 | 022870 | 069377 | 070503 | 071200 | 071842 | 07553 | 076030 | 076786 | 100557 | 120156 | 22203 |
| 18434 | 019523 | 022895 | 069505 | 070511 | 071201 | 071843 | 07554 | 076042 | 076787 | 100564 | 125463 | 222325 |
| 8464 | 019534 | 02357 | 069705 | 0705 | 0712 | 071845 | 0755 | 076045 | 07679 | 100607 | 12705 | 230003 |
| 018511 | 019560 | 02509 | 069821 | 070526 | 071214 | 071858 | 075561 | 076053 | 076798 | 100637 | 129946 | 232002 |
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| 018571 | 019702 | 026477 | 070015 | 070555 | 071242 | 071921 | 075590 | 076105 | 076860 | 103630 | 138007 | 235135 |
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| 018707 | 019732 | 28 | 070 | 705 | 07128 | 071 | 0756 | 07610 | 07689 | 1038 | 142 | 23 |


| 40 | postal bulletin 22269 (10-8-09) |  |  |  |  |  |  |  |  | Pull-Out Information |  |  |
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| 280028 | 331078 | 423023 | 551034 | 553972 | 601063 | 641999 | 770944 | 841054 | 918330 | 926752 | 949623 | 971061 |
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| 301396 | 334732 | 441229 | 551256 | 554353 | 605037 | 701013 | 773499 | 853849 | 921510 | 931312 | 951940 | 982521 |
| 301448 | 335219 | 441571 | 551262 | 554588 | 605113 | 701179 | 774061 | 853862 | 921538 | 931463 | 952220 | 982565 |
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| 314431 | 349861 | 462789 | 553165 | 570014 | 608162 | 750325 | 800364 | 900136 | 926158 | 941626 | 968388 |  |

[^0]
## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

| 0105041932 | to | 1999 | 0431291968 | to | 1997 | 0837848886 | to | 8899 | 3628613064 | to | 3099 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0115821889 | to | 1899 | 0432055922 | to | 5999 | 0839136915 | to | 6999 | 3730062176 | to | 2199 |
| 0115882900 | to | 3099 | 0440873457 | to | 3499 | 0844783920 | to | 3999 | 3747682600 | to | 2699 |
| 0125795675 | to | 5699 | 0440874000 | to | 4099 | 0860008271 | to | 8299 | 3751694400 | to | 4599 |
| 0132896176 | to | 6199 | 0455244121 | to | 4298 | 0867983840 | to | 3849 | 3758293400 | to | 3499 |
| 0136100014 | to | 0099 | 0468009870 | to | 9899 | 0884044472 | to | 4499 | 3758519100 | to | 9199 |
| 0149321000 | to | 1099 | 0473524000 | to | 4099 | 0884045584 | to | 5699 | 3761960911 | to | 0999 |
| 0149720800 | to | 0899 | 0483837650 | to | 7659 | 0887578688 | to | 8699 | 3780853679 | to | 3699 |
| 0153630065 | to | 0099 | 0483963647 | to | 3699 | 0887579400 | to | 9499 | 3783511063 | to | 1099 |
| 0170283200 | to | 3299 | 0511420755 | to | 0799 | 0893582248 | to | 2257 | 3798435100 | to | 5199 |
| 0185695333 | to | 5399 | 0517748857 | to | 8899 | 0931069346 | to | 9355 | 3800939600 | to | 9699 |
| 0189865264 | to | 5299 | 0517812875 | to | 2885 | 0932030500 | to | 0599 | 3801651165 | to | 1199 |
| 0195182814 | to | 2899 | 0519777010 | to | 7023 | 0936843630 | to | 3699 | 3813254500 | to | 4599 |
| 0206985159 | to | 5199 | 0520587115 | to | 7199 | 0940815074 | to | 5099 | 3816042510 | to | 2699 |
| 0208447307 | to | 7399 | 0544501130 | to | 1167 | 0942162555 | to | 2599 | 3816459525 | to | 9599 |
| 0209728948 | to | 8999 | 0576700563 | to | 0599 | 0945807062 | to | 7099 | 3833143968 | to | 3999 |
| 0220219110 | to | 9181 | 0581873836 | to | 3899 | 0946394200 | to | 4299 | 3838921000 | to | 1344 |
| 0220371411 | to | 1499 | 0585233003 | to | 3099 | 0950707186 | to | 7199 | 3838921382 | to | 1399 |
| 0225279201 | to | 9210 | 0585911153 | to | 1299 | 0950768300 | to | 8399 | 3849253641 | to | 3654 |
| 0236377169 | to | 7199 | 0588953746 | to | 3799 | 0953546864 | to | 6899 | 3855682331 | to | 2399 |
| 0243804100 | to | 4199 | 0599860814 | to | 0899 | 0972241350 | to | 1599 | 3855997554 | to | 7575 |
| 0244966870 | to | 6896 | 0604067650 | to | 7699 | 1001603800 | to | 3899 | 3857742024 | to | 2099 |
| 0250920987 | to | 0999 | 0634918122 | to | 8199 | 1046676400 | to | 6499 | 3866241412 | to | 1599 |
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| 0257291151 | to | 1199 | 0640914500 | to | 4599 | 1120494413 | to | 4499 | 3873145574 | to | 5599 |
| 0257291643 | to | 1799 | 0651700471 | to | 0499 | 1128709765 | to | 9799 | 3878376300 | to | 6399 |
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| 0379314660 | to | 4699 | 0781744475 | to | 4499 | 2737757700 | to | 7899 | 3941890405 | to | 0599 |
| 0391456521 | to | 6595 | 0782194931 | to | 4999 | 3020000000 | to | 9999 | 3948223243 | to | 3278 |
| 0400243901 | to | 3999 | 0782504756 | to | 4799 | 3497462056 | to | 2099 | 3949901810 | to | 1899 |
| 0406747100 | to | 7199 | 0788238312 | to | 8399 | 3505187350 | to | 7374 | 3953433264 | to | 3299 |
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| 0418036565 | to | 6599 | 0831405000 | to | 7499 | 3603242326 | to | 2399 | 3976224054 | to | 4099 |


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| 599 | to |  |
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| 28855953 | to |  |
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| 4444573854 | 3899 |
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| 4500484442 | to 4699 |
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| 4511154127 | to 4199 |
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| 4592747624 | to 7699 |
| 4593655432 | to 5499 |
| 4593785764 | 5799 |

4594724816 to 4999 $460 \mathbf{3 4 9} \mathbf{6 8 7 8}$ to $\mathbf{6 8 9 9}$ 4605501909 to 1999 4609975234 to 5299 4619736443 to 6499 4621520107 to 0299 4622741072 to 1099 4622778373 to 8399 4625546051 to 6099 4630115529 to 5540 4631764115 to 4199 4631764229 to 4299 4631852600 to 2799 4632277711 to 7799 4634144869 to 4899 4638083484 to 3499 4639457400 to 7899 4646299000 to 9399 4647114332 to 4399 4656923963 to 3999 4656988300 to 8599 4657437745 to 7799 4667986056 to 6067 4671474300 to 4399 4680795782 to 5799 4690672817 to 2899 4691278000 to 8199 4692130359 to 0399 4692130500 to 0599 4695618011 to 8099 4696581961 to 1999 4696669900 to 9999 4696781900 to 1999 4697814900 to 4999 4699476960 to 6999
$470755 \mathbf{5 8 0 0}$ to 5818
4719180300 to 0999 4719852408 to 2419 4721916700 to 6799 4722702555 to 2599 4729870213 to 0241 4729870290 to 0299 4731512069 to 2199 4736669138 to 9199 4739523429 to 3499 4741085402 to 5499 4743565193 to 5299 4749493366 to 3399 4751349362 to 9399 4751679667 to 9699 4753193415 to 3499 4753193649 to 3799 4753406400 to 6599 4754248410 to 8499 4756299156 to 9199 4758506101 to 6199 4758752500 to 2599 4761698264 to 8299 4761893000 to 3499 4763312480 to 2499 4772898601 to 8699 4776815206 to 5299 $\begin{array}{ll}4780104243 & \text { to } 4268 \\ 4780104270 & \text { to } 4291\end{array}$

| 4784505071 | to | 5099 | 4962097425 | to | 7499 |
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| 4792809800 | to | 9899 | 4970538517 | to | 8699 |
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## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders 104151601 to 692600 000. Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A OB1. Check for altered dollar amounts by holding money orders to the light.

| 719869731 | to | 9760 | 728382331 | to | 2480 | 734797201 | to | 7320 | 742178834 | to | 8880 |
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| 720590152 | to | 0179 | 729838940 | to | 9070 | 735803401 | to | 3430 | 742917287 | to | 7296 |
| 721638331 | to | 9170 | 729839101 | to | 9130 | 736005420 | to | 5440 | 742921891 | to | 1980 |
| 721815391 | to | 5420 | 730077683 | to | 7840 | 736366021 | to | 6110 | 742983631 | to | 3810 |
| 721969713 | to | 9740 | 730109847 | to | 9880 | 736624456 | to | 4500 | 743020021 | to | 0170 |
| 722072137 | to | 2160 | 730373761 | to | 3850 | 736670851 | to | 1060 | 743206491 | to | 6500 |
| 722378265 | to | 8280 | 730501951 | to | 2130 | 736767061 | to | 7090 | 743235992 | to | 6050 |
| 722413990 | to | 4004 | 730519379 | to | 9470 | 736767093 | to | 7120 | 743940631 | to | 0900 |
| 722764948 | to | 4980 | 730569278 | to | 9360 | 736982191 | to | 2370 | 743978011 | to | 8070 |
| 722825840 | to | 5889 | 730711711 | to | 1740 | 736982551 | to | 2730 | 744234751 | to | 4780 |
| 723153841 | to | 3850 | 730722991 | to | 3230 | 737110141 | to | 0170 | 744499591 | to | 9680 |
| 723237616 | to | 7630 | 730845970 | to | 5990 | 737185501 | to | 5710 | 744626901 | to | 6910 |
| 723331081 | to | 1110 | 730888291 | to | 8320 | 737317321 | to | 7350 | 745388794 | to | 8910 |
| 723496443 | to | 6470 | 730927591 | to | 7680 | 737517781 | to | 7840 | 746446806 | to | 6820 |
| 723967291 | to | 7320 | 731307914 | to | 7930 | 737628181 | to | 8210 | 746818351 | to | 8410 |
| 724655196 | to | 5340 | 731402431 | to | 2460 | 737634258 | to | 4270 | 747245266 | to | 5280 |
| 724711441 | to | 1500 | 731407232 | to | 7320 | 738361971 | to | 1980 | 747364813 | to | 4830 |
| 724711538 | to | 1560 | 731588301 | to | 8340 | 738447601 | to | 7660 | 747501434 | to | 1450 |
| 724793221 | to | 3250 | 731767273 | to | 7320 | 738648355 | to | 8450 | 747739891 | to | 0070 |
| 724908109 | to | 8120 | 731781061 | to | 1120 | 738849811 | to | 9900 | 748148649 | to | 8760 |
| 724937461 | to | 7670 | 731837821 | to | 7910 | 738892270 | to | 2290 | 748259960 | to | 9970 |
| 725163118 | to | 3151 | 731841377 | to | 1450 | 738997259 | to | 7380 | 748565162 | to | 5280 |
| 725202735 | to | 2750 | 732018481 | to | 8600 | 739161451 | to | 1540 | 748874988 | to | 5030 |
| 725398591 | to | 8800 | 732067972 | to | 8370 | 739219381 | to | 9440 | 749137381 | to | 7410 |
| 725464591 | to | 4920 | 732188649 | to | 8670 | 739740151 | to | 0180 | 749190192 | to | 0210 |
| 725475321 | to | 5330 | 732193460 | to | 3470 | 739793491 | to | 3520 | 749685421 | to | 5450 |
| 725711057 | to | 1070 | 732201241 | to | 1390 | 739793527 | to | 3550 | 749846791 | to | 6850 |
| 725738581 | to | 8730 | 732220431 | to | 0440 | 739942621 | to | 2650 | 749993131 | to | 3580 |
| 725981311 | to | 1430 | 732355201 | to | 5380 | 739999231 | to | 9320 | 750071587 | to | 1610 |
| 725987835 | to | 7880 | 732472320 | to | 2560 | 740011517 | to | 1530 | 750408167 | to | 8183 |
| 726060811 | to | 0900 | 732541605 | to | 1620 | 740030701 | to | 0970 | 750438421 | to | 8501 |
| 726391970 | to | 2520 | 732572221 | to | 2490 | 740261740 | to | 1820 | 750743911 | to | 4030 |
| 726484771 | to | 4800 | 732586479 | to | 6710 | 740265811 | to | 6290 | 750779118 | to | 9400 |
| 726493351 | to | 5300 | 732994037 | to | 4080 | 740299111 | to | 9170 | 750910981 | to | 1010 |
| 726504031 | to | 4063 | 733163449 | to | 3460 | 740299231 | to | 9260 | 750960841 | to | 0900 |
| 726504070 | to | 4090 | 733297171 | to | 7290 | 740329266 | to | 9320 | 751296211 | to | 6240 |
| 726504331 | to | 4390 | 733446631 | to | 7110 | 740889081 | to | 9090 | 751539121 | to | 9180 |
| 726563701 | to | 4060 | 733474665 | to | 4770 | 741010421 | to | 0530 | 751541311 | to | 1790 |
| 726599371 | to | 9460 | 733704482 | to | 4570 | 741113041 | to | 3370 | 751757641 | to | 7700 |
| 726626356 | to | 6370 | 733751041 | to | 1130 | 741373891 | to | 4340 | 751936951 | to | 7010 |
| 727182271 | to | 2510 | 734009101 | to | 9130 | 741452369 | to | 2490 | 751951861 | to | 1890 |
| 727416181 | to | 6240 | 734290759 | to | 0770 | 741492991 | to | 3140 | 751999021 | to | 9110 |
| 727481431 | to | 1460 | 734389273 | to | 9290 | 741553460 | to | 3470 | 752139516 | to | 9570 |
| 727749241 | to | 9780 | 734440031 | to | 0111 | 741764431 | to | 4520 | 752182892 | to | 2950 |


| 752206861 | to | 7100 | 762439261 | to | 9290 | 773125387 | to | 5410 | 800044320 | to | 4410 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 752295241 | to | 5600 | 762524158 | to | 4220 | 773179320 | to | 9410 | 800211901 | to | 2440 |
| 752731351 | to | 1410 | 762584872 | to | 4970 | 773202989 | to | 3140 | 800427530 | to | 7540 |
| 752767441 | to | 7470 | 762593431 | to | 3460 | 773208991 | to | 9290 | 800872741 | to | 2830 |
| 753008941 | to | 9030 | 763155160 | to | 5180 | 773231311 | to | 1340 | 801349801 | to | 9830 |
| 753194311 | to | 4370 | 763178631 | to | 8660 | 773348739 | to | 8940 | 801676681 | to | 7100 |
| 753620378 | to | 0400 | 763506001 | to | 6060 | 773348739 | to | 8940 | 802967821 | to | 7940 |
| 754013917 | to | 3940 | 763522141 | to | 2470 | 773575891 | to | 5950 | 803217601 | to | 7780 |
| 754161061 | to | 1120 | 763717694 | to | 7800 | 773852971 | to | 3030 | 803729731 | to | 9850 |
| 754358445 | to | 8610 | 763826461 | to | 6520 | 775373449 | to | 3460 | 803747402 | to | 7520 |
| 754410451 | to | 0660 | 763900460 | to | 0471 | 789257191 | to | 7250 | 804138181 | to | 8420 |
| 754438393 | to | 8410 | 763900479 | to | 0530 | 790448020 | to | 8460 | 804428224 | to | 8250 |
| 754493109 | to | 3130 | 763917271 | to | 7750 | 790597485 | to | 7530 | 804682411 | to | 2710 |
| 754664182 | to | 4220 | 764125801 | to | 5860 | 790911883 | to | 1900 | 805272525 | to | 2540 |
| 754816377 | to | 6470 | 764284525 | to | 4560 | 791057441 | to | 7550 | 805523445 | to | 3460 |
| 755487421 | to | 7600 | 764526241 | to | 6330 | 791239081 | to | 9290 | 805745704 | to | 5730 |
| 755592901 | to | 3140 | 764601421 | to | 1600 | 791374483 | to | 4500 | 806452907 | to | 2980 |
| 755790020 | to | 0030 | 764650231 | to | 0470 | 791387971 | to | 8030 | 806744781 | to | 4850 |
| 755791730 | to | 1800 | 764984371 | to | 4850 | 791447521 | to | 7850 | 806982181 | to | 2300 |
| 755926951 | to | 7070 | 765003667 | to | 3680 | 791451151 | to | 1240 | 807764791 | to | 4910 |
| 755934332 | to | 4510 | 765042517 | to | 2540 | 791500009 | to | 0470 | 808089931 | to | 9960 |
| 755957701 | to | 8000 | 765194728 | to | 4970 | 791771431 | to | 1490 | 808656423 | to | 6450 |
| 755962981 | to | 3280 | 765387365 | to | 7450 | 792004293 | to | 4320 | 808753771 | to | 3800 |
| 756035371 | to | 5490 | 765541801 | to | 2100 | 792018379 | to | 8420 | 809189001 | to | 9010 |
| 756301257 | to | 1290 | 765638461 | to | 8970 | 792070621 | to | 0740 | 809886879 | to | 6930 |
| 756371565 | to | 1580 | 765647101 | to | 7190 | 792145211 | to | 5230 | 809890489 | to | 0500 |
| 756876031 | to | 6120 | 765813781 | to | 4029 | 792391381 | to | 1620 | 810323734 | to | 3760 |
| 756876151 | to | 6240 | 765879314 | to | 9390 | 792452779 | to | 2790 | 810367116 | to | 7140 |
| 756970129 | to | 0140 | 765954001 | to | 4030 | 792772728 | to | 2770 | 810526351 | to | 6500 |
| 757059613 | to | 9630 | 766120286 | to | 0320 | 792903511 | to | 3990 | 810806911 | to | 6940 |
| 757078540 | to | 8560 | 766125716 | to | 5750 | 793282518 | to | 2533 | 810807211 | to | 7240 |
| 757086209 | to | 6240 | 766158824 | to | 8840 | 794041831 | to | 2040 | 811423021 | to | 3110 |
| 757240591 | to | 0650 | 766388433 | to | 8460 | 794397709 | to | 7780 | 811517221 | to | 7239 |
| 757277371 | to | 7700 | 766509421 | to | 9660 | 794581741 | to | 2040 | 811721101 | to | 1130 |
| 757291591 | to | 2730 | 766572901 | to | 3020 | 794592122 | to | 2150 | 812025721 | to | 5900 |
| 757964251 | to | 4280 | 766748500 | to | 8521 | 795032251 | to | 2340 | 812093073 | to | 3130 |
| 758067001 | to | 7090 | 767024341 | to | 4370 | 795796291 | to | 6350 | 812100821 | to | 0840 |
| 758105221 | to | 5250 | 767326471 | to | 6590 | 796070139 | to | 0160 | 812465251 | to | 5610 |
| 758324941 | to | 5000 | 767332561 | to | 2950 | 796143151 | to | 3630 | 812918341 | to | 8670 |
| 758593628 | to | 3650 | 768009841 | to | 9960 | 796159725 | to | 9740 | 812918701 | to | 8760 |
| 758709038 | to | 9060 | 768011489 | to | 1520 | 796169306 | to | 9340 | 813050491 | to | 0520 |
| 758744101 | to | 4160 | 768177980 | to | 7990 | 796373406 | to | 3430 | 813073171 | to | 3200 |
| 758850883 | to | 0900 | 768391081 | to | 1170 | 796602961 | to | 3050 | 813398476 | to | 8550 |
| 758860951 | to | 1550 | 768661569 | to | 1650 | 796708441 | to | 8500 | 813713971 | to | 4000 |
| 759152851 | to | 2880 | 769000051 | to | 0080 | 796886281 | to | 6430 | 813858121 | to | 8150 |
| 759740941 | to | 1090 | 769050841 | to | 0900 | 796901701 | to | 2000 | 814789330 | to | 9349 |
| 760004596 | to | 4610 | 769159081 | to | 9178 | 796975466 | to | 5590 | 814984656 | to | 4680 |
| 760118191 | to | 8250 | 769737496 | to | 7510 | 797272917 | to | 2950 | 815016020 | to | 6030 |
| 760155001 | to | 5090 | 769778491 | to | 8730 | 797519441 | to | 9460 | 815199410 | to | 9420 |
| 760378002 | to | 8020 | 769827331 | to | 7450 | 797519731 | to | 0240 | 815240491 | to | 0520 |
| 760692722 | to | 2749 | 770216071 | to | 6100 | 797535181 | to | 5330 | 815755591 | to | 5620 |
| 761055460 | to | 5480 | 770723281 | to | 3400 | 798040053 | to | 0080 | 815755622 | to | 5650 |
| 761169781 | to | 9810 | 770790451 | to | 0480 | 798055813 | to | 5830 | 815806381 | to | 6680 |
| 761504941 | to | 5120 | 770915150 | to | 5490 | 798055891 | to | 5950 | 816126834 | to | 6870 |
| 761516836 | to | 6910 | 771455551 | to | 5610 | 798326371 | to | 6520 | 816156721 | to | 6780 |
| 761613588 | to | 3600 | 771609661 | to | 9690 | 798339167 | to | 9210 | 816580903 | to | 0920 |
| 761688631 | to | 8690 | 771932551 | to | 2580 | 798562411 | to | 2440 | 816945571 | to | 5600 |
| 761805199 | to | 5240 | 772057224 | to | 7440 | 798632461 | to | 2490 | 817253011 | to | 3280 |
| 761826106 | to | 6120 | 772162660 | to | 3070 | 798807151 | to | 7510 | 817763881 | to | 4060 |
| 761881171 | to | 1560 | 772718615 | to | 8640 | 798944761 | to | 5030 | 818330562 | to | 0610 |
| 761975641 | to | 5670 | 772940140 | to | 0160 | 799118616 | to | 8640 | 818459641 | to | 9670 |
| 761975886 | to | 5895 | 772970886 | to | 0940 | 799133191 | to | 3220 | 818926273 | to | 6320 |
| 762304144 | to | 4170 | 773009419 | to | 9430 | 799177626 | to | 7650 | 818950351 | to | 0380 |
| 762324931 | to | 4960 | 773112031 | to | 2060 | 799854751 | to | 5200 | 818962492 | to | 2530 |



## Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service ${ }^{\text {TM }}$ money order:

1. Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
2. Check that the proper security features are present:

- When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
- When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
- There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.
These appear in Postal Service Notice 299, U.S. Postal Money Order Reference Card, or online at http://www.usps.com/missingmoneyorders/ security.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

- Value Added and Special Services, Retail Products and Services, 10-8-09


## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | :--- |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |
| $686,619,887$ |  |

- Criminal Investigations Group, Postal Inspection Service, 10-8-09


## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a tollfree number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Criminal Investigations Group, Postal Inspection Service, 10-8-09


## Other Information

## Overseas Military/Diplomatic Mail

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP ${ }^{\text {TM }}$ Codes through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and
which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO/DPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1600 ET.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO/DPO table starting below.

## Changes

| APO/FPO/DPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| APO AE 09601 | Add V | Immediately | A1-B-B1-C-F-F1-R-U-V |
| APO AE 09603 | Add V | Immediately | A1-B-B1-C-F-F1-R-U-V |
| APO AE 09604 | Add V | Immediately | A1-B-B1-C-F-F1-P-R-U-V |
| APO AE 09762 | Open | Immediately | A-A1-B-B1-B2-E3-F-F1-I-N-Q-R-R1-T-V-Z-Z1 |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO/DPO Table

| APO/ FPO/ DPO | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09001 | A1-B-B1-C-D-U | 09058 | A1-B-B1-C-D-U | 09131 | A1-B-B1-C-D-U | 09266 | A1-B-B1-C-D-U |
| 09002 | A1-B-B1-C-D-U | 09059 | A1-B-B1-C-D-U | 09136 | A1-B-B1-C-D-F1-R | 09267 | A1-B-B1-C-D-U |
| 09003 | A1-B-B1-C-D-P-U | 09060 | A1-B-B1-C-D-F1-R-U | 09137 | A1-B-B1-C-D-F1-R-U | 09301 | A-A1-B-B1-C1-E2-F- |
| 09004 | A1-B-B1-C-D-U | 09063 | A1-B-B1-C-D-L-U | 09138 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |
| 09005 | A1-B-B1-C-D-P-U | 09067 | A1-B-B1-C-D-U | 09139 | A1-B-B1-C-D-U | 09302 | A-A1-B-B1-C1-F-F1-M- |
| 09006 | A1-B-B1-C-D-U | 09068 | A1-B-B1-C-D-U-Z1 | 09140 | A1-B-B1-C-D-U |  | N - |
| 09007 | A1-B-B1-C-D-U | 09069 | A-A1-B-B1-C-D-U-V | 09142 | A1-B-B1-C-D-F-F1-P-R- | 09304 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ |
| 09008 | A-A1-B-B1-C-D-P-U | 09075 | A1-B-B1-C-D-U |  | U | 09305 | A-A1-B-B1-C1-E2-F- |
| 09009 | A1-B-B1-C-D-F1-R-U | 09079 | A1-B-B1-C-D-U | 09143 | A1-B-B1-C-D-U | 09305 | H1-M-R-R1-V-Z1 |
| 09011 | A1-B-B1-C-D-U | 09080 | A1-B-B1-C-D-F1-R-U | 09154 | A1-B-B1-C-D-U | 09306 | A-A1-B-B1-C1-E2-F- |
| 09012 | A1-B-B1-C-D-F-F1-R-U | 09081 | A1-B-B1-C-D-U | 09166 | A1-B-B1-C-D-U | 00306 | H1-R-R1-U2-V-Z1 |
| 09013 | A1-B-B1-C-D-F-F1-U- | 09086 | A1-B-B1-C-D-U | 09172 | A1-B-B1-C-D-U | 09307 | A1-B-B1-N-V-Z1 |
|  | Z1 | 09088 | A1-B-B1-C-D-U | 09173 | A1-B-B1-C-D-U | 09308 | A-A1-B-B1-C1-E2-F- |
| 09014 | A1-B-B1-C-D-U | 09090 | A1-B-B1-C-D-P-U | 09177 | A1-B-B1-C-D-U |  | H1-M-R-V-Z1 |
| 09020 | A1-B-B1-C-D-U | 09092 | A1-B-B1-C-D-U | 09180 | A1-B-B1-C-D-U | 09309 | A-A1-B-B1-C1-E2-F- |
| 09021 | A1-B-B1-C-D-F1-R-U | 09094 | A1-B-B1-C-D-F-F1-P-R | 09186 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |
| 09028 | A1-B-B1-C-D-U | 09095 | A1-B-B1-C-D-U | 09211 | A1-B-B1-C-D-P-U | 09310 | A-A1-B-B1-C1-E2- |
| 09033 | A1-B-B1-C-D-U | 09096 | A1-B-B1-C-D-U | 09213 | A1-B-B1-C-D-F1-R-U |  | H1-M-R-V-Z1 |
| 09034 | A1-B-B1-C-D-U | 09099 | A1-B-B1-C-D-U | 09214 | A1-B-B1-C-D-F1-R-U | 09311 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ |
| 09038 | A1-B-B1-C-D-U | 09100 | A1-B-B1-C-D-U | 09226 | A1-B-B1-C-D-U | 09312 | A-A1-B-B1-C1-E2-F |
| 09042 | A1-B-B1-C-D-U | 09102 | A1-B-B1-C-D-U | 09227 | A1-B-B1-C-D-U | 09312 | $\mathrm{H} 1-\mathrm{R}-\mathrm{R} 1-\mathrm{U} 2-\mathrm{V}-\mathrm{Z} 1$ |
| 09046 | A1-B-B1-C-D-U | 09103 | A1-B-B1-C-D-U | 09229 | A1-B-B1-C-D-U | 09314 | A-A1-B-B1-C1-E2-F- |
| 09049 | A1-B-B1-C-D-U | 09104 | A1-B-B1-C-D-F1-R-U | 09237 | A1-B-B1-C-D-U-V |  | $\mathrm{H} 1-\mathrm{M}-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1$ |
| 09051 | A1-B-B1-C-D-U | 09107 | A1-B-B1-C-D-U | 09245 | A1-B-B1-C-D-U | 09315 | A-A1-B-B1-C1-E2-F- |
| 09053 | A1-B-B1-C-D-U | 09112 | A1-B-B1-C-D-U | 09250 | A1-B-B1-C-D-U |  | H1-M-N-R-R1-V-Z1 |
| 09054 | A1-B-B1-C-D-U | 09114 | A1-B-B1-C-D-U | 09261 | A1-B-B1-C-D-F1-R-U-V | 09316 | -A1-B-B1-C1-E2-F- |
| 09055 | A1-B-B1-C-D-F-R-R1- | 09123 | A1-B-B1-C-D-F1-R-U | 09263 | A1-B-B1-C-D-U |  | H1-M-R-R1-U2-V-Z1 |
|  | U-V | 09126 | A1-B-B1-C-D-F-F1-P-R | 09264 | A1-B-B1-C-D-U | 09317 | A-A1-B-B1-C1-E2-F- |
| 09056 | A1-B-B1-C-D-U | 09128 | A1-B-B1-C-D-U | 09265 | A1-B-B1-C-D-F1-N-R-U |  | H1-M-R-R1-V-Z1 |


| APO/ |  |
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| FPO/ | See |
| Restrictions |  |
| 09318 | A-A1-B-B1-C1-F-F1-M- |
|  | N-V-V1-Z-Z1 |
| 09320 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09321 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09322 | A-A1-B-B1-C1-E2-F- |
|  | H1-R-R1-U2-V-Z1 |
| 09324 | A-A1-B-B1-C1-E2-F- |
|  | H1-R-R1-U2-V-Z1 |
| 09327 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09330 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09331 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09332 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09333 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09334 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09336 | A-A1-B-B1-C1-E2-F- |
|  | H1-R-R1-U2-V-Z1 |
| 09337 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 09338 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-U2-V-Z1 |
| 09339 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-N-R-R1-V-Z1 |
| 09340 | A-A1-B-B1-C1-F-R-V |
| 09342 | A-A1-B-B1-C1-E2-F- |
|  | H1-M-R-R1-V-Z1 |
| 0 | A-A1-B-B1-C1-M |

09343 A-A1-B-B1-C1-F-M-N-V-Z1
09344 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z-Z1
09348 A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1
09350 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09351 A-A1-B-B1-C1-E2-F-H1-M-R-V-Z1
09353 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09354 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09355 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09356 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09357 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09359 A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1
09360 A1-B-B1-V
09361 A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1
09362 A-A1-B-B1-C1-E2-F-H1-R-V-Z1

|  | See Restrictions |  | See Restrictions |
| :---: | :---: | :---: | :---: |
| 09363 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09468 | A1-B-B1-C-C1-R-U |
|  |  | 09469 | A1-B-B1-C-C1-R-U |
| 09364 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09470 | A1-B-B1-C-C1-R-U |
|  |  | 09494 | A1-B-B1-C-C1-R-U |
| 09365 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09496 | A1-B-B1-C-C1-R-U-V |
| 09366 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09498 | $\begin{aligned} & \text { A1-B-B1-C-C1-F-F1-F2- } \\ & \text { N-R-R1-T-U-V-Z1 } \end{aligned}$ |
| 09367 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 0950 | A1-B-B1-V-V1 |
|  |  | 09502 | A1-B-B1-V |
| 09369 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V } \end{aligned}$ | 09503 | A1-B-B1-V |
|  |  | 09504 | A1-B-B1-V-V1 |
| 09371 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V } \end{aligned}$ | 09505 | A1-B-B1-V-V1 |
|  |  | 09506 | $A 1-B-B 1-V-V 1$ |
| 09372 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V } \end{aligned}$ | 09507 | A1-B-B1-V-V1 |
|  |  | 09508 | A1-B-B1-V |
| 09373 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V } \end{aligned}$ | 09509 | A1-B-B1-V |
| 09374 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09510 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ |
| 09375 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-V-Z1 } \end{aligned}$ | 09 | A1-B-B1-V |
|  |  | 09513 | A1-B-B1-F-F1-R-R1-V |
| 09376 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V } \end{aligned}$ | 09 | A1-B-B1-F-F1-R-R1-V |
|  |  | 09524 | A1-B-B1-F-F1-R-R1-V |
| 09377 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V } \end{aligned}$ | 09532 | A1-B-B1-F-F1-R-R1-V |
|  |  | 09534 | A1-B-B1-F-F1-R-R1-V |
| 09378 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09543 | A1-B-B1-F-F1-R-R1-V |
|  |  | 09545 | A1-B-B1-V |
| 09380 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09549 | A1-B-B1-V |
|  |  | 09554 | A1 |
| 09381 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09556 | A1-B-B1-V |
| 09382 |  | 09557 | A1-B-B1-F-F1-R-R1-V |
|  | $\mathrm{H} 1-\mathrm{M}-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1$ | 09564 | A1-B-B1-F-F1-R-R1-V |
| 09383 | A-A1-B-B1-C1 | 09565 | A1-B-B1-F-F1-R-R1-V |
|  | H1-M-R-R1-V-Z1 | 09566 | A1-B-B1-F-F1-R-R1-V |
| 09387 | A-A1-B-B1-C1-E2-F- | 09567 | A1-B-B1-V-V1 |
|  | H1-M-R-V | 09568 | A1-B-B1-V |
| 09388 | A-A1-B-B1-C1-E2-F- | 09569 | A1-B-B1-F-F1-R-R1-V |
|  | H1-M-R-V | 09570 | A1-B-B1-F-F1-R-R1-V |
| 09389 | A-A1-B-B1-C1-E2-F- | 09573 | A1-B-B1-F-F1-R-R1-V |
|  | H1-M-R-V | 09574 | A1-B-B1-F-F1-R-R1-V |
| 09391 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09575 | $\begin{aligned} & \text { A1-B-B1-F-F1-R-R1-V- } \\ & \text { V1 } \end{aligned}$ |
| 09393 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09576 | A1-B-B1-F-F1-R-R1-V |
| 09396 |  | 09577 | A1-B-B1-V |
|  | H1-M-R-R1-U2-V-Z1 | 09578 | A1-B-B1-F-F1-R-R1-V |
| 09402 | $\begin{aligned} & \text { A-A1-B-B1-C-F-R-R1- } \\ & \text { U3-W } \end{aligned}$ | 09579 | A1-B-B1-F-F1-R-R1-V |
|  |  | 09581 | A1-B-B1-F-F1-R-R1-V |
| 09409 | CLOSE | 09582 | A1-B-B1-F-F1-R-R1-V |
| 09421 | A1-B-B1-C-C1-R-U | 09586 | A1-B-B1-F-F1-R-R1-V |
| 09447 | A1-B-B1-C-C1-R-U-V | 09587 | A1-B-B1-F-F1-R-R1-V |
| 09454 | A1-B-B1-C-C1-R-U-V | 09588 | A1-B-B1-V-V1 |
| 09456 | $\begin{aligned} & \text { A1-B-B1-C-C1-H-H1-M- } \\ & \text { R-Z1 } \end{aligned}$ | 09589 | A1-B-B1-V-V1 |
|  |  | 09590 | A1-B-B1-V |
| 09459 | A1-B-B1-C-C1-R-U | 09591 | A1-B-B1-V-V1 |
| 09461 | A1-B-B1-C-C1-F-F1-P- | 09593 | A1-B-B1-V |
|  | R- | 09594 | A1-B-B1-V-V1 |
| 09463 | A1-B-B1-C-C1-R-U | 09596 | A1-B-B1-V |
| 09464 | A1-B-B1-C-C1-R-U |  |  |

APO/
FPO/ See
DPO Restrictions
09599 A1-B-B1-F-F1-R-R1-V
09601 A1-B-B1-C-F-F1-R-U-V
09602 A1-B-B1-C-F-F1-N-R-U
09603 A1-B-B1-C-F-F1-R-U-V
09604 A1-B-B1-C-F-F1-P-R-
U-V
09605 A1-B-B1-C-D-U-V
09606 A1-B-B1-C-D-U-V
09607 A-A1-B-B1-C-F-F1-M-R-R1-U-U3-V-W
09609 A1-B-B1-C-F-U
09610 A1-B-B1-C-F-F1-R-U-V
09613 A1-B-B1-C-F-U-V
09617 A1-B-B1-C-F-U
09618 A1-B-B1-C-F-U
09620 A1-B-B1-C-F-U
09621 A1-B-B1-C-F-U
09622 A1-B-B1-C-F-U
09623 A1-B-B1-C-F-U
09624 A1-B-B1-C-F-U
09625 A1-B-B1-C-F-U
09626 A1-B-B1-C-F-U
09627 A1-B-B1-C-F-U
09630 A1-B-B1-C-F-U-V
09631 A1-B-B1-C-F-U
09636 A1-B-B1-C-F-U
09642 A1-B-B1-N-R-U
09643 A1-B-B1-R-U
09645 A1-B-B1-C-F-F1-U
09647 A1-B-B1-N-R-U
09648 A1-B-B1-N-U-V-Z1
09649 A1-B-B1-N-U-Z1
09701 A-A1-B-B1-B2-C-C1-D-F-M-N-R-R1-T-V-Z1
09702 A1-B-B1-C-C1-F1-M-R-R1-U
09703 A1-B-B1-C-F1-U
09704 A1-B-B1-C-V
09705 A1-B-B1-U
09706 A1-B-B1-C-N-R-U-V
09707 A1-B-B1-C-N-R-U-V
09708 A1-B-B1
09709 A1-B-B1-F1
09710 A1-B-B1-C-C1-F1-M-N-R-R1-U
09711 A1-B-B1-F1-N-R-Z1
09713 A1-B-B1-C-F1-R
09714 A1-B-B1-C-C1-F1-M-R-R1-U
09715 A1-B-B1-F1-R
09716 A1-B-B1-C-D-N-R-U-V
09717 A-A1-B-B1-M-R-V-W
09718 A1-B-B1-F-I-N-R-U-V
09719 A1-B-B1-C-F1-R-V
09720 A1-B-B1-R-U-V
09721 A1-B-B1-N-R-U-V-Z1
09722 A-A1-B-B1-F-N-V-Z-Z1


| Pull-Out Information |  |  |  |  | postal bulletin 22269 (10-8-09) 58 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions | $\begin{array}{\|l} \text { APO/ } \\ \text { FPO/ } \\ \text { DPO } \\ \hline \end{array}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO/ } \\ & \text { DPO } \end{aligned}$ | See Restrictions |
| 96365 | A1-B-B1-M-V-W | 96521 | A1-B-B1-F-N-U3 | 96599 | A1-B-B1-V | 96662 | A1-B-B1-F-F1-R-R1-V |
| 96367 | A1-B-B1-L-M-W | 96522 | A1-B-B1-F-N-U | 96601 | A1-B-B1-V-V1 | 96663 | A1-B-B1-F-F1-R-R1-V |
| 96368 | A1-B-B1-M-W | 96530 | A-A1-B-B1-F-F1-H-H1- | 96602 | A1-B-B1-V | 96664 | A1-B-B1-V-V1 |
| 96370 | A1-B-B1-F-F1-F2-M-W |  | $\mathrm{M}-\mathrm{N}-\mathrm{U}-\mathrm{V}$ | 96603 | A1-B-B1-V | 96665 | A1-B-B1-V |
| 96372 | A1-B-B1-M-W | 96531 | A-A1-B-B1-H-M-U-V | 96604 | A1-B-B1-V | 96666 | A1-B-B1-V-V1 |
| 96373 | A1-B-B1-M-W | 96532 | A-A1-B-B1-F-F1-H-M- | 96605 | A1-B-B1-V-V1 | 96667 | A1-B-B1-F-F1-R-R1-V |
| 96374 | A1-B-B1-M-W |  | N-U-V | 96606 | A1-B-B1-V | 96668 | A1-B-B1-F-F1-R-R1-V- |
| 96375 | A1-B-B1-M-W | 96534 | A-A1-B-B1-F | 96607 | A1-B-B1-V |  | V1 |
| 96376 | A1-B-B1-M-W | 96535 | A-A1-B-B1-F-V | 96608 | A1-B-B1-V | 96669 | A1-B-B1-F-F1-R-R1-V |
| 96377 | A1-B-B1-M-W | 96537 | A1-B-B1-V | 96609 | A1-B-B1-V | 96670 | A1-B-B1-V-V1 |
| 96378 | A1-B-B1-M-W | 96538 | A1-B-B1-V | 96610 | A1-B-B1-V | 96671 | A1-B-B1-F-F1-R-R1-V |
| 96379 | A1-B-B1-M-W | 96540 | A1-B-B1-V | 96611 | A1-B-B1-V | 96672 | A1-B-B1-F-F1-R-R1-V |
| 96384 | A1-B-B1-M-W | 96541 | A1-B-B1-V | 96612 | A1-B-B1-F-F1-R-R1-V | 96673 | A1-B-B1-V-V1 |
| 96386 | A1-B-B1-M-W | 96542 | A1-B-B1-V | 96613 | A-A1-B-B1-C1-E2-F- | 96674 | A1-B-B1-F-F1-R-R1-V |
| 96387 | A1-B-B1-M-W | 96543 | A1-B-B1-P-V |  | H1-I-M-R-R1-U2-V-Z-Z1 | 96675 | A1-B-B1-F-F1-R-R1-V |
| 96388 | A1-B-B1-M-W | 96544 | A1-B-B1-F-N-U3-V | 96614 | A-A1-B-B1-C1-E2-F- | 96677 | A1-B-B1-F-F1-R-R1-V |
| 96401 | A1-B-B1-F-N-V-Z1 | 96546 | A1-B-B1-F-U3 |  | H1-I-M-R-R1-U2-V-Z-Z1 | 96678 | A1-B-B1-F-F1-R-R1-V |
| 96426 | A-A1-B-B1-C1-E2-F- | 96548 | A-A1-B-B1-H-M-U | 96615 | A1-B-B1-F-F1-R-R1-V | 96679 | A1-B-B1-F-F1-R-R1-V |
|  | H1-M-R-V | 96549 | A-A1-B-B1-H-M-U | 96616 | A1-B-B1-F-F1-R-R1-V | 96681 | A1-B-B1-V-V1 |
| 96427 | A-A1-B-B1-C1-E2-F- | 96550 | A-A1-B-B1-H-M-U-V | 96617 | A1-B-B1-F-F1-R-R1-V | 96682 | A1-B-B1-V-V1 |
|  | H1-M-R-R1-V | 96551 | A-A1-B-B1-H-M-U | 96619 | A1-B-B1-V | 96683 | A1-B-B1-V-V1 |
| 96447 | A1-B-B1-F-N-U3-V-V1 | 96552 | A1-B-B1 | 96620 | A1-B-B1-F-F1-R-R1-V | 96686 | A1-B-B1-V-V1 |
| 96501 | A-A1-B-B1-N-V | 96553 | A-A1-B-B1-F-F1-H-M-U | 96621 | A1-B-B1-V | 96687 | A1-B-B1-V-V1 |
| 96503 | A1-B-B1-F-N-U3-V | 96554 | A-A1-B-B1-H-M-U | 96622 | A1-B-B1-F-F1-R-R1-V | 96698 | A1-B-B1-V-V1 |
| 96507 | A-A1-B-B1-F-V | 96555 | A1-B-B1-F-M-V | 96624 | A1-B-B1-F-F1-R-R1-V |  |  |
| 96510 | A1-B-B1-I-N-V | 96557 | A1-B-B1-F-M-V | 96628 | A1-B-B1-F-F1-R-R1-V |  |  |
| 96511 | A1-B-B1-I-N-V | 96562 | A-A1-B-B1-B2-C-C1-D- | 96643 | A1-B-B1-F-F1-R-R1-V |  |  |
| 96515 | A1-B-B1-F |  | E2-E3-F-F1-H-H1-I-M- | 96650 | A1-B-B1-F-F1-R-R1-V |  |  |
| 96517 | A1-B-B1-F-U3-V |  | N-R-R1-T-V-Z-Z1 | 96657 | A1-B-B1-F-F1-R-R1-V |  |  |
| 96518 | A1-B-B1-V | 96595 | A1-B-B1-V | 96660 | A1-B-B1-F-F1-R-R1-V |  |  |
| 96520 | A1-B-B1-F-N-U3-V | 96598 | A1-B-B1-N-V | 96661 | A1-B-B1-F-F1-R-R1-V |  |  |

## RESTRICTIONS

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note
AAFES = Army and Air Force Exchange Service
APO = Army/Air Force Post Office
Box R = Retired military personnel
DMM = Domestic Mail Manual
DPO = Diplomatic Post Office
FPO = Fleet Post Office
MOM = Military Ordinary Mail
MPO = Military Post Office
PAL $\quad=$ Parcel Airlift
PSC = Postal Service Center
SAM = Space Available Mail
USDA = United States Department of Agriculture
Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mail addressed to an APO, FPO, or DPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO, FPO, or DPO except for those APOs/FPO/DPOs to which restriction B2 applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO, FPO, or DPO weighing 16 ounces or more.
C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.

## D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.
E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.1c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot. 22 caliber rifle per individual.
G. Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

- Maximum length 20 inches.
- Maximum width 12 inches.
- Maximum height 12 inches.

The maximum length and girth combined may not exceed 68 inches.
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.

I2. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, vegetables, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Delivery status information for Extra Services is not available on USPS.com.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM 601.11.7, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.

V1. Delivery Confirmation service is not available.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL ) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

- International Network Operations,

Global Business, 10-8-09

## 2009 International and Military Mail Christmas Mailing Dates

To ensure delivery of holiday cards and packages by December 25 to military APO/FPO addresses overseas and to international addresses, we suggest that mail be entered by the recommended mailing dates listed below. Beat the last-minute rush and take your mail to your U.S. Post Office ${ }^{\circledR}$ by these suggested dates. And don't forget you can print postage, labels, and Customs forms online $24 / 7$ using Click-N-Ship ${ }^{\circledR}$ service at www.usps.com/clicknship.

Remember, all mail addressed to military post offices overseas is subject to certain conditions or restrictions regarding content, preparation, and handling. APO/FPO addresses generally require Customs forms. To see a table of active APO and FPO addresses and mailing restrictions by individual APO/FPO ZIPTM Codes, go to http://pe.usps.com and click Postal Bulletins, or go to the current issue and see the article "Overseas Military Mail."

| Military Mail Addressed to | Express Mail ${ }^{\circledR}$ Military Service (EMMS) ${ }^{1}$ | First-Class <br> Mail ${ }^{\text {® }}$ <br> Letters/Cards | Priority Mail $^{\circledR}$ | Parcel Airlift Mail (PAL) ${ }^{2}$ | Space Available Mail (SAM) ${ }^{3}$ | Parcel Post ${ }^{\circledR}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| APO/FPO AE ZIPs 090-092 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |
| APO/FPO AE ZIP 093 | N/A | Dec 4 | Dec 4 | Dec 1 | Nov 20 | Nov 13 |
| APO/FPO AE ZIPs 094-098 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |
| APO/FPO AA ZIPs 340 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |
| APO/FPO AP ZIPs 962-966 | Dec 18 | Dec 11 | Dec 11 | Dec 4 | Nov 27 | Nov 13 |

1. EMMS is available to selected military post offices. Check with your local Post Office ${ }^{\text {TM }}$ to determine if this service is available to your APO/FPO of address.
2. PAL is a service that provides air transportation for parcels on a space-available basis. It is available for Parcel Post items not exceeding 30 pounds in weight or 60 inches in length and girth combined. The applicable PAL fee must be paid in addition to the regular surface rate of postage for each addressed piece sent by PAL service.
3. SAM parcels are paid at Parcel Post postage rate of postage with maximum weight and size limits of 15 pounds and 60 inches in length and girth combined. SAM parcels are first transported domestically by surface and then to overseas destinations by air on a space-available basis.

| International Mail Addressed to | Global Express <br> Guaranteed ${ }^{\circledR}\left(\mathrm{GXG}^{\circledR}\right)^{1 *}$ | Express Mail <br> International ${ }^{\circledR}$ (EMS) ${ }^{2^{\star}}$ | Priority Mail International ${ }^{\circledR}(\mathbf{P M I})^{3^{\star}}$ | First-Class Mail International ${ }^{\text {TM }}$ |
| :---: | :---: | :---: | :---: | :---: |
| Africa | Dec 22 | Dec 12 | Dec 4 | Dec 4 |
| Asia/Pacific Rim | Dec 21 | Dec 17 | Dec 11 | Dec 11 |
| Australia/New Zealand | Dec 21 | Dec 17 | Dec 11 | Dec 11 |
| Canada | Dec 23 | Dec 18 | Dec 11 | Dec 11 |
| Caribbean | Dec 22 | Dec 17 | Dec 11 | Dec 11 |
| Central \& South America | Dec 22 | Dec 12 | Dec 4 | Dec 4 |
| Mexico | Dec 23 | Dec 17 | Dec 11 | Dec 11 |
| Europe | Dec 22 | Dec 17 | Dec 11 | Dec 11 |
| Middle East | Dec 22 | Dec 17 | Dec 11 | Dec 11 |

[^1]

## Manuals (Continued)

We will incorporate these revisions into the next printed version of the ELM and into the online update available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- On the Policynet page, click Manuals.
(The direct URL for the Postal Service Policynet website is http://blue.usps.gov/cpim.)
- Compensation, Human Resources, 10-8-09


## IMM Revision: Document Items Exempted From Customs Declarations Forms - Update

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual $\left(\mathrm{IMM}^{\circledR}\right)$ to add a new section 123.63 to provide clarity and specific examples of "documents" as they relate to the selection of an appropriate customs declaration form under IMM Exhibit 123.61. We are redesignating current section 123.63 as 123.64 , and we are also cross-referencing 123.63 as appropriate in Exhibit 123.61.

Previously, in the article titled "IMM Revision: Customs Label Requirements for International Mail Items" in Postal Bulletin 22262 (7-2-09, page 5), we revised IMM Exhibit 123.61 to include the word "documents" in the revised definitions in the "Type of Items" column. This revision is intended to provide additional clarity by providing specific examples of "documents," which include the following:
a. Audit and business records.
b. Personal correspondence.
c. Circulars.
d. Pamphlets.
e. Advertisements.
f. Written instruments not intended to be resold.
g. Money orders, checks, and similar items that cannot be negotiated or converted into cash without forgery.
In addition, this revision clarifies that "documents," as they relate to shipments exempt from customs declaration forms, include only printed documents and not electronic storage media or devices such as CDs, DVDs, or flash drives (even though such devices can contain electronic files that can be printed).

Articles such as artwork, collector or antique document items, books, periodicals, printed music, printed educational or test material, player piano rolls, engineering drawings, blueprints, film, negatives, x-rays, separation negatives, photographs, CDs, DVDs, flash drives, video and cassette tapes, and other electronic storage media are considered merchandise. Consequently, these items require a customs declaration form, and the sender must declare a value for them.

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## IMM Revision: Exchange Office Update for International Priority Airmail Service to Monaco

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ ) Exhibit 292.452 to update the exchange office name and destination code for International Priority Airmail ${ }^{\circledR}$ (IPA ${ }^{\top M}$ ) service to Monaco.

Periodically, the Postal Service receives such requests from foreign posts to facilitate operational needs. Consequently we are revising the entry to Monaco as follows:

Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

2 Conditions for Mailing

290

## Commercial Services

292
International Priority Airmail (IPA) Service

### 292.4 Mail Preparation

292.45 Sortation

### 292.452 <br> Presorted Mail - Direct Country Bundle Label <br> * * * * *

Exhibit 292.452
IPA Country Price Groups and Foreign Exchange Offices


We will incorporate this revision into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## IMM Revision: Revised PS Form 2976, Customs Declaration CN 22 - Sender’s Declaration

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual ( $\mathrm{IMM}^{\circledR}$ ) part 123 to reflect revisions to PS Form 2976, Customs Declaration CN 22 - Sender's Declaration (green label). The newly revised PS Form 2976 has an edition date of September 2009. This is the first revision of PS Form 2976 since January 2004. Images of the Sender's Instructions and Copy 3 of the revised form appear with the revision text in this article.

## Summary of Changes

The following is a summary of the changes to PS Form 2976:

- We added a customer "tear off" sheet to improve ease of use.
- We added a Privacy Act Statement.
- We added an Exemption/Exclusion Legend Block to comply with U.S. Census Bureau Foreign Trade Regulations (FTR).
- We added a "scan copy," which will enable the Postal Service to meet future Customs regulations for electronic data capture.
- We provided a "customer copy" of mailing information.


## Use of Old and Revised Customs Forms

The revised PS Form 2976 has an edition date of September 2009. We encourage mailers to begin using the revised form immediately upon receipt. We ask that postmasters tell customers about the revised form and encourage them to comply with these changes as soon as possible. For ease of use, mailers also have the option of
completing and printing Customs declarations electronically at https://webapps.usps.com/customsforms.

## Availability of Form

You can order PS Form 2976 from the Material Distribution Center (MDC) and use touch-tone order entry (TTOE): Call 800-273-1509.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order PS Form 2976:
PSIN: PS 2976
PSN: 7530-01-000-9833
Unit of Measure: EA
Minimum Order Quantity: 250
Quick Pick Number: 157
Bulk Pack Quantity: 1,000
Price: $\$ 0.0488$
You may also order free supplies of the revised PS Form 2976 as follows:
a. From The Postal Store ${ }^{\circledR}$ at $h t t p: / /$ shop.usps.com; in the search box, enter the words "customs forms" and click on the arrow.
b. Through an online customs form application at www.usps.com/webtools; on the left sidebar, select International Mail \& Packages, and then Customs Requirements.
PS Form 2976 is available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click Forms.
(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)

PS Form 2976 is also available on the Postal Service Internet:

- Go to www.usps.com.
- Click on About USPS \& News, then Forms \&

Publications, then Find a Form, then All Online PDF
Forms in Numeric Order, and then on PS Form 2976.

## Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

## 1 International Mail Services

120 Preparation for Mailing

123 Customs Forms and Online Shipping Labels
123.1 General
[In the Note, revise the first sentence by changing the edition date of PS Form 2976 to read as follows:]
Note: The current edition of PS Form 2976 is September 2009;***

### 123.7 Completing Customs Forms

123.71 PS Form 2976, Customs Declaration CN 22 Sender's Declaration (green label)
123.711 Sender's Preparation of PS Form 2976
[In the list, replace current items $c$ through $k$ with new items c through I, to read as follows:]
c. In block (2), enter the quantity of each article.
d. In block (3), enter the weight of each article in pounds and ounces.
e. In block (4), declare the value of each article in U.S. dollars.
Note: The sender may declare that the contents have no value. However, declaring that the contents have no value does not exempt an item from customs examination or charges in the destination country.
f. The sender must enter the actual value of an item for registered items in a consistent manner on PS Forms 3806 and 2976 - i.e., the value entered must be identical. Items on which identical values are not declared will be refused. (See 334.12.)
g. In block (5) - which is only for commercial items (i.e., any goods exported/imported in the course of a business transaction whether or not they are sold for money or exchanged) - enter, if known, the HS tariff number (6 digits), which must be based on the Harmonized Commodity Description and Coding System developed by the World Customs organization and the country of origin, which is the country where the goods originated (i.e., where they were produced, manufactured, or assembled).
h. In block (6), enter the total weight and the total value of the items.
I. In block (7), check "NOEEI § 30.37(a)" or "NOEEI § $30.37(\mathrm{~h})$," depending on the applicable Exemption and Exclusion Legend.
j. In block (8), sign and date in the blocks indicated on the left side and the right side of the form. The sender's signature certifies that all entries are correct and that the item contains no dangerous article prohibited by postal or customs regulations.
k. Enter the sender's full name and address and the addressee's full name and address in the blocks indicated.
I. Affix the form to the address side of the item and present the item for mailing.

## Exhibit 123.711

[Revise the title of Exhibit 123.711 as follows:]
PS Form 2976, Customs Declaration CN 22 - Sender's Declaration (green label) (Sender's Instructions and Copy 3)
[Revise Exhibit 123.711 by including images of the Sender's Instructions and Copy 3 of PS Form 2976:]

## Customs Declaration CN 22 - Sender's Declaration Instructions for Completing Customs Declaration

## Bar Code Spacing - include human readable barcode

Please retain this copy and the detached customer copy from page 3 for your records. You will need the information contained on these pages if you contact us about the article(s) you mailed.

A PS Form 2976, Customs Declaration CN22 - Sender's Declaration, must be used for First-Class Mail International ${ }^{\text {TM }}$ items and the Priority Mail Flat Rate Envelope ${ }^{\oplus}$, provided the items are valued at $\$ 400$ or less and do not require an export license, when:

- These items do not meet the size or characteristics of a letter or large envelope (flat);
- These items weigh 16 ounces or more; or
- These items contain dutiable contents.

Also use this form on the Priority Mail Small Flat Rate Box ${ }^{\oplus}$, provided the items are valued at $\$ 400$ or less and do not require an export license. Priority Mail Flat Rate Envelopes containing only documents, weighing under 16 ounces, and meeting the flat-size requirements do not require a PS Form 2976. Do not use this form for items valued over $\$ 400$ or when an export license is required.

This form may also be used when sending items weighing under 16 ounces to APO/FPO and DPO addresses.
Your goods may be subject to restrictions. It is the responsibility of the mailer to inquire about and to abide by any import and export regulations and restrictions (e.g., quarantine, pharmaceutical, etc.). This form must be properly completed.

FROM (Sender information) and TO (Addressee information) section: Sender and addressee's full name and full address must be entered in the blocks provided.

Additional instructions and Privacy Statement continued on reverse of this page.
PS Form 2976, September 2009 Sender's Instructions
(1) Enter a detailed description of each article - e.g., "men's cotton shirts." General descriptions - e.g., "samples", "food products" or "toiletries" - are not permitted. (2), (3) and (4) Enter the quantity, net weight (pounds and ounces) and value of each article. (5) For commercial items only. If known, the 6-digit Harmonized System (HS) number must be based on the Harmonized Commodity Description Coding System developed by the World Customs Organization. (6) Enter the total quantity, weight and value of all articles.
(7) Exemption/Exclusion Legend. In order to comply with U.S. Census Bureau Foreign Trade Regulations, check the box "NOEEI § 30.37(a)" or "NOEEI § 30.37(h)." Use the following explanations to help determine your choice:

- NOEEI 30.37(a) may be used when the value of each class of goods is $\$ 2,500$ or less, when an export license is not required. This Exemption/Exclusion Legend may never be used for items sent to Cuba, Iran, North Korea, Sudan, or Syria.
- NOEEI $30.37(\mathrm{~h})$ may be used for gift parcels or humanitarian donations destined to certain sanctioned countries (as of 8/2009, this includes Cuba, Iran, North Korea, Sudan, and Syria), if the package complies with the conditions set forth in 15 CFR § 740.12 .
(8) Sign and date the form. Your signature certifies that all entries are correct and the item(s) being mailed contain no dangerous, prohibited, or restricted contents per postal, customs, or destination country regulations. Your signature also certifies compliance with Foreign Trade Regulations and confirms your liability for the item(s) being mailed.
Privacy Act Statement: Your information will be used to satisfy reporting requirements for customs purposes. Collection is authorized by 39 U.S.C. 401, 403, 404, and 407; 13 U.S.C. $301-307$; and 50 U.S.C. 1702. Providing this information is voluntary, but if not provided, we may not process your transaction. We do not disclose your information to third parties without your consent, except to facilitate the transaction, to act on your behalf or request, or as legally required. In addition to disclosures permitted by statute, this includes the following limited circumstances: to a congressional office on your behalf; to financial entities regarding financial transaction issues; to a USPS ${ }^{\circledR}$ auditor; to entities, including law enforcement, as required by law or in legal proceedings; to contractors and other entities aiding us to fulfill the service (service providers); and to domestic and international customs pursuant to federal law and agreements, the U.S. Census Bureau, and other governmental entities with authority over exportation.


We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the
online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

## IMM Revision: Global Express Guaranteed - Inquiry and Claims Update

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ ) sections 212.46 and 921.51 to update various inquiry and claims standards for Global Express Guaranteed ${ }^{\circledR}\left(\mathrm{GXG}^{\circledR}\right)$ service.

In order to efficiently process inquiries and claims involving GXG shipments, we are making the following changes to IMM 212.46 and 921.5:
a. In IMM 212.46, we specify that, after an indemnity claim has been initiated, the sender must submit all supporting documentation within 9 months of the mailing date.
b. In IMM 212.46, we specify that the original receipt of the Global Express Guaranteed Air Waybill/Shipping Invoice may be required when filing an indemnity claim. (Previously, we specified that it must be included.)
c. In IMM 921.51, we specify that mailers who wish to initiate an inquiry regarding nondelivery of GXG shipments should refer to IMM 212.46, which directs them to call 800-222-1811. (Previously, we stated that the Postal Service would initiate an inquiry with the destination postal administration.)
We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

- Mailing Standards,

Pricing, 10-8-09

## IMM Revision: Updated U.S. Census Requirements When Sending Items to Cuba

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual ( $\mathrm{IMM}^{\circledR}$ ) section 123.712 and part 527 to clarify mailers' responsibilities when sending consumer communications device (CCD) items to Cuba.

Consistent with the article titled "IMM Revision: Updated Standards for Mailing Items to Cuba" in Postal Bulletin 22268 (9-24-09, pages 14-19), which announced the authorization to send CCD items to Cuba, we are further revising the IMM to include standards for these items when they do not qualify as a gift parcel and therefore require a mandatory electronic filing under IMM 524.21c. Consequently, we are revising IMM 123.712e to codify that items sent to Cuba may require a Proof of Filing Citation (PFC) or AES Downtime Citation.

In addition, we are revising IMM 527 to codify the following procedures for customers who send CCD items to Cuba:
a. Customers who use the September 2009 edition of PS Form 2976, Customs Declaration CN22 -

Sender's Declaration (green label), should, in block 7 of the form, write one PFC or AES Downtime Citation and also completely obliterate the check boxes and text referring to NOEEI § 30.37(a) and NOEEI § 30.37(h).
b. Customers who use older editions of PS Form 2976 should write one PFC or AES Downtime Citation in the margin on the green portion of the form.
The actual text for these revisions appear in this Postal Bulletin issue in the article titled "IMM Revision: Updated U.S. Census Requirements When Sending an International Shipment" (see below).

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer ${ }^{\circledR}$ at http://pe.usps.com.

- Mailing Standards, Pricing, 10-8-09


## IMM Revision: Updated U. S. Census Requirements When Sending an International Shipment

Effective November 2, 2009, the Postal Service ${ }^{\text {TM }}$ is revising Mailing Standards of the United States Postal Service, International Mail Manual (IMM ${ }^{\circledR}$ ) section 123.7 and subchapter 520 to comply with specific Foreign Trade Regulations issued by the U.S. Census Bureau for items sent internationally.

A final rule published in the Federal Register (September 4, 2009, 74 FR 45760-45763) details the new Foreign Trade Regulations mandating that Electronic Export Information (EEI) be filed when goods in an international shipment are valued at more than $\$ 2,500$ or require an export license under U.S. law. The entire Federal Register notice is available on Postal Explorer ${ }^{\circledR}$ at http:// pe.usps.com; click on Federal Register Notices, and then scroll down to the appropriate date and article.

Subject to certain exceptions, and also effective November 2, 2009, customers are responsible for providing an Exemption and Exclusion Legend, Proof of Filing Citation (PFC), or AES Downtime Citation on the customs declaration form. The Foreign Trade Regulations establish civil and criminal penalties for customers who fail to electronically file their export information when required or fail to comply with the Foreign Trade Regulations in any other way. Not subject to this standard are goods mailed to APO/ FPO/DPO addresses - see Mailing Standards of the United States Postal Service, Domestic Mail Manual $\left(\mathrm{DMM}^{\circledR}\right)$ 703.2.

In addition, items mailed as gift parcels or humanitarian donations to countries designated as "State Sponsors of Terrorism" must comply with the conditions for License Exception "GFT," or customers may be required to obtain an export license from the U.S. Department of Commerce, Bureau of Industry and Security. The definitions and limitations on such gift parcels and humanitarian donations are set forth in the Commerce Department's Export Administration Regulations. The Postal Service standards for endorsing qualifying items as gift parcels or humanitarian donations are consistent with the Export Administration Regulations and are described here.

Additional information concerning electronic filing, items sent as gift parcels or humanitarian donations, Exemption and Exclusion Legends, PFCs, AES Downtime Citations, and proper placement of this information on required customs declarations forms are provided in the following step-by-step processes.

## Electronic Export Information Filing and Proof of Filing Citation

Electronic filing of export information and a PFC are required in the following circumstances:
a. When any type of goods contained in a shipment (per Schedule B Export Codes at www.census.gov/ foreign-trade/schedules/b) is valued at more than \$2,500.
b. When a package requires an export license. To determine if an export license is required, go to www.export.gov/regulation/index.asp or call 800-872-8723 (800-USA-TRADE).
c. When a package is shipped to certain countries designated as State Sponsors of Terrorism and does not qualify as a "gift parcel or humanitarian donation." As of October 5, 2009, the following countries are designated as "State Sponsors of Terrorism":

1. Cuba.
2. Iran.
3. People's Democratic Republic of Korea (NorthKorea).
4. Sudan.
5. Syrian Arab Republic (Syria).

When any of these three circumstances apply, it is the mailer's responsibility to electronically file export information before mailing; a paper Shipper's Export Declaration (SED) is no longer accepted. The mailer can file electronic export information (EEI) through the U.S. Census Bureau's Automated Export System (AES) or AESDirect website using the following steps:

1. Go to www.aesdirect.gov.
2. Register for an AESDirect account or log into your existing account.
3. Follow the instructions for the AES Certification Quiz.
4. The "Port of Export" code for shipping through the Postal Service is "8000."
5. The "Mode of Transport" is "Mail."
6. Leave the carrier as "SCAC/IATA," and leave the conveyance name fields blank.
7. After successfully filing electronic export information, AESDirect will provide an alphanumeric Internal Transaction Number (ITN) as confirmation. The PFC consists of the letters "AES" followed by the ITN: for example, "AES X20080930987654."
Note: If the AES system is down, call the U.S. Census Bureau's toll-free information hotline at 800-549-0595, option 1. For additional information on electronic filing, use option 3.

## AES Downtime Citation

If EEI filing is required but AES or AESDirect is unavailable, the mailer may ship the goods but is responsible for providing the appropriate AES Downtime Citation instead of a PFC. This citation includes the word "AESDOWN," the mailer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/2009."

## Exemption and Exclusion Legends

If no class of goods within the package is valued at more than $\$ 2,500$ and an export license is not required, the customer should enter the exemption code "NOEEI 30.37(a)" on the customs declaration form, unless the goods are being shipped to a country designated as a "State Sponsor of Terrorism." If one or more classes of goods within the package are valued at more than $\$ 2,500$, another exemption code might apply, such as "NOEEI 30.36" (goods shipped to Canada, subject to certain exceptions).

Mailers cannot apply Exemption and Exclusion Legends to packages that require an export license. In such cases, customers are responsible for filing, or attempting to file, EEI through the AESDirect website and applying a PFC or AES Downtime Citation to the customs declaration form.

For gift parcels and humanitarian donations mailed to certain countries designated as "State Sponsors of Terrorism," customers may use exemption code "NOEEI 30.37(h)." In addition, the mailer must endorse the item with the marking "GIFT - Export License Not Required" on the addressee side of the package. The mailer must also write the symbol "GFT" in the same block as the Exemption and Exclusion Legend on the applicable required customs declaration, as described below.

## Entering Required PFC, AES Downtime Citation, or Exemption and Exclusion Legend

Mailers can mark the PFC, AES Downtime Citation, or Exemption and Exclusion Legend on the applicable customs declaration form as follows:
a. On the May 2009 and January 2009 editions of PS Form 2976-A, Customs Declaration and Dispatch Note - CP 72 (large white form), customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend in block 11.
b. On editions of PS Form 2976-A printed before January 2009, customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend at the top of the form or in any clear space. Avoid writing over the barcode on the form.
c. On the September 2009 edition of PS Form 2976, Customs Declaration CN22 - Sender's Declaration (green label), customers should check "NOEEI § 30.37(a)" or "NOEEI § 30.37(h)" in block 7 of the form, depending on the applicable Exemption and Exclusion Legend. For CCD items sent to Cuba that require electronic filing, in block 7 of the form, customers should write one PFC or AES Downtime Citation and also completely obliterate the check boxes and text referring to NOEEI § 30.37(a) and NOEEI § 30.37(h).
d. On editions of PS Form 2976 printed before September 2009, customers should write one applicable Exemption and Exclusion Legend ("30.37(a)" or "30.37(h)") in the margin on the green portion of the form. For CCD items sent to Cuba that require electronic filing (see the Individual Country Listing for Cuba), customers should write one PFC or AES Downtime Citation in the margin on the green portion of the form.
e. On Label 11FGG1, Global Express Guaranteed International Air Waybill (Mailing Label), printed bedfore August 2008, customers should write "NOEEI 30.37(a)" next to the sender's signature. Current versions of Label 11FGG1 have this exemption legend included on the mailing label.

Note: These standards also apply to mailers who produce privately printed customs declaration forms under IMM 123.3.

## Responding to Customer Questions

Customers needing further assistance with AES filing requirements should contact the U.S. Census Bureau on its toll-free hotline at 800-549-0595:
a. Option 1 - AES Assistance.
b. Option 2 - Commodity Classification Assistance.
c. Option 3 - Regulatory Assistance.

The Commerce Department's Export Administration Regulations contain all the required processes and additionally provide explanations in 15 C.F.R. Part 740 and Supplement 1. The regulations are available on the Commerce Department's website at www.access.gpo. gov/bis/ear/pdf/740.pdf.

## Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

1 International Mail Services

120 Preparation for Mailing

123 Customs Forms and Online Shipping Labels

### 123.7 Completing Customs Forms

123.71 PS Form 2976, Customs Declaration CN 22 Sender's Declaration (green label)
123.712 Postal Service Employee's Acceptance of PS Form 2976
[Add new item e as follows:]
e. To comply with U.S. Census Bureau requirements, it is the customer's responsibility to ensure an appropriate Exemption and Exclusion Legend is selected or displayed on PS Form 2976. In addition, items sent to Cuba may require a Proof of Filing Citation or AES Downtime Citation.
123.72 PS Form 2976-A, Customs Declaration and Dispatch Note - CP 72
123.722 Postal Service Employee's Acceptance of PS Form 2976-A
[Reletter current items c through g as new items $d$ through $h$, and insert new item c as follows:]
c. To comply with U.S. Census Bureau requirements, it is the customer's responsibility to ensure that an appropriate Exemption and Exclusion Legend, Proof of Filing Citation, or AES Downtime Citation is displayed on PS Form 2976-A. If this information is not entered, remind the customer that he or she may be subject to civil and criminal penalties for noncompliance.

5 Nonpostal Export Regulations
[Revise 520 in its entirety to read as follows:]

## 520 Foreign Trade Regulations - U.S. Census

 Bureau
## 521 General

Subchapter 520 describes the various U.S. Department of Commerce, U.S. Bureau of the Census requirements when shipping goods internationally. In certain circumstances, customers are responsible for entering information on PS Form 2976 or 2976-A. Customers may be subject to civil and criminal penalties if they fail to electronically file their export information when required or if they fail to comply with the Foreign Trade Regulations in any other way.

## 522 Additional Assistance

Customers needing further assistance with filing requirements should contact the U.S. Census Bureau on its tollfree hotline at 800-549-0595:
a. Option 1 - AES Assistance.
b. Option 2 - Commodity Classification Assistance.
c. Option 3 - Regulatory Assistance.

## 523 Mailpieces Sent to APOs, FPOs, and DPOs

Goods mailed to APO/FPO/DPO addresses are not subject to the Foreign Trade Regulations. Accordingly, customers are not required to file electronic export information (EEI) via the U.S. Census Bureau's Automated Export System (AES) or AESDirect Web site for such mailings, and they do not need to present a Proof of Filing Citation, AES Downtime Citation, or Exemption and Exclusion Legend.

## 524 Proof of Filing Citation (PFC)

### 524.1 General

Under the authority of 13 U.S.C. Chapter 9, as amended by the Foreign Relations Authorization Act of 2002, P.L. 107-228, U.S. Census Bureau regulations require electronic filing of export information through the Census Bureau's Automated Export System (AES) or AESDirect Web site for certain outbound international shipments of goods. Before mailing, customers subject to this filing requirement are responsible for presenting a Proof of Filing Citation (PFC) or AES Downtime Citation as evidence of compliance.
The Census Bureau's regulations mandate that electronic export information be filed when any type of goods contained in a shipment (per Schedule B Export Codes at www.census.gov/foreign-trade/schedules/b) is valued at more than $\$ 2,500$, requires an export license under U.S. law, or is being sent to certain countries designated as "State Sponsors of Terrorism," subject to certain exceptions. Following are three examples to illustrate the value criterion:
a. Example 1: An insured Priority Mail International package contains one mechanically operated watch (Schedule B item number 9101.11.0000) valued at $\$ 2,600$. The total value of goods to be mailed is $\$ 2,600$, and the value of all items within the same Schedule B number is more than $\$ 2,500$. Consequently, electronic filing and a PFC would be required (unless an exemption or exclusion applies).
b. Example 2: An insured Priority Mail International package contains one mechanically operated watch (Schedule B item number 9101.11.0000) valued at $\$ 2,400$, and one electronically operated watch (Schedule B item number 9101.91.0000) valued at $\$ 2,400$. The total value of goods to be mailed is
$\$ 4,800$, but no group of items within the same Schedule B number is valued at more than $\$ 2,500$. Consequently, electronic filing and a PFC would not be required because the mechanical watch and electronic watch are in different Schedule B groups.
c. Example 3: An insured Priority Mail International package contains two mechanically operated watches (Schedule B item number 9101.11.0000), one valued at $\$ 1,400$ and one valued at $\$ 1,500$. The total value of goods to be mailed is $\$ 2,900$, and the value of all items within the same Schedule B number is more than $\$ 2,500$. Consequently, electronic filing and a PFC would be required (unless an exemption or exclusion applies).

### 524.2 Filing Requirements

### 524.21 Mandatory Filing

Electronic filing of export information is required when any of the following applies:
a. One or more classes of goods (per Schedule B Export Codes at www.census.gov/foreign-trade/ schedules/b) within the item are valued at more than $\$ 2,500$, unless the shipment falls under an exemption or exclusion. See 524.1.
b. The item requires an export license under U.S. law.
c. The shipment is destined to a designated "State Sponsor of Terrorism" country (per Country Group E:1 in the Export Administration Regulations, 15 C.F.R. Part 740, Supplement No. 1) and the shipment does not qualify as a "gift parcel or humanitarian donation" as defined by 15 C.F.R. § 740.12.
Note: As of October 5, 2009, the following countries are designated as "State Sponsors of Terrorism":
a. Cuba.
b. Iran.
c. The Democratic People's Republic of Korea (North Korea).
d. Sudan.
e. The Syrian Arab Republic (Syria).

### 524.22 How to File Electronic Export Information and Obtain a Proof of Filing Citation

To file electronic export information through AESDirect and obtain a PFC, customers should use the following steps:

1. Go to www.aesdirect.gov.
2. Register for an AESDirect account or log into your existing account.
3. Follow the instructions for the AES Certification Quiz.
4. The "Port of Export" code for shipping through the Postal Service is "8000."

## 5. The "Mode of Transport" is "Mail."

6. Leave the carrier as "SCAC/IATA," and leave the conveyance name fields blank.
7. After successfully filing electronic export information, AESDirect will provide an alphanumeric Internal Transaction Number (ITN) as confirmation. The PFC consists of the letters "AES" followed by the ITN: for example, "AES X20080930987654."
Note: If the AES system is down, call the U.S. Census Bureau's toll-free information hotline at 800-549-0595, option 1. For additional information on electronic filing, use option 3.

## 525 AES Downtime Citation

If electronic export information filing is required but AES or AESDirect is unavailable, the mailer may ship the goods but is responsible for providing the appropriate AES Downtime Citation instead of a PFC. This citation includes the word "AESDOWN," the mailer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/ 2009."

## 526 Exemption and Exclusion Legend

### 526.1 General

In many circumstances, electronic export information filing and a PFC may not be required when mailing goods internationally. In these circumstances, customers are directed to apply an applicable Exemption and Exclusion Legend on the customs declaration form upon mailing. The following conditions apply:
a. A mailer may enter one Exemption and Exclusion Legend per addressed mailpiece. When multiple exemptions may apply, the mailer may select any one that applies.
b. A mailer cannot apply Exemption and Exclusion Legends to shipments that require an export license.

### 526.2 When Applicable

Customers with shipments not meeting the mandatory filing requirements under 524.21 may apply an Exemption and Exclusion Legend such as the following on each customs declaration form:
a. "NOEEI 30.37(a)" for shipments when the value of each class of goods is $\$ 2,500$ or less. Mailers cannot apply this exemption to shipments that require an export license or to shipments to countries designated as "State Sponsors of Terrorism."
b. "NOEEI 30.36" for shipments to Canada that do not require an export license.
c. "NOEEI 30.37(h)" for shipments of gift parcels and humanitarian donations as defined in 15 C.F.R. §
740.12. This exemption may apply to qualifying shipments to countries designated as "State Sponsors of Terrorism" identified in 524.21(c). In addition, the mailer must endorse the item with the marking "GIFT - Export License Not Required" on the addressee side of the package. The mailer must also write the symbol "GFT" in the same block as the Exemption and Exclusion Legend on the applicable required customs declaration, as described in 527.
Note: For more information and a complete listing of these and other Exemption and Exclusion Legends, see Appendix C of the Foreign Trade Regulations, 15 C.F.R. Part 30.

## 527 Placement of PFC, AES Downtime Citation, or Exemption and Exclusion Legend

When shipments require a PFC, AES Downtime Citation, or Exemption and Exclusion Legend, it is the customer's responsibility to legibly write the PFC, AES Downtime Citation, or Exemption and Exclusion Legend on the applicable customs declaration form as follows:
a. On the May 2009 and January 2009 editions of PS Form 2976-A, Customs Declaration and Dispatch Note - CP 72 (large white form), customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend in block 11.
b. On editions of PS Form 2976-A printed before January 2009, customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend at the top of the form or in any clear space. Avoid writing over the barcode on the form.
c. On the September 2009 edition of PS Form 2976, Customs Declaration CN22 - Sender's Declaration (green label), except for consumer communications devices, computers, and software (CCD) items sent to Cuba (see the Individual Country Listing for Cuba), customers should check "NOEEI §30.37(a)" or "NOEEI §30.37(h)" in block 7 of the form, depending on the applicable Exemption and Exclusion Legend. For CCD items sent to Cuba that require electronic filing, in block 7 of the form, customers should write one PFC or AES Downtime Citation and also completely obliterate the check boxes and text referring to NOEEI § 30.37(a) and NOEEI § 30.37(h).
d. On editions of PS Form 2976 printed before September 2009, customers should write one applicable Exemption and Exclusion Legend ("30.37(a)" or " 30.37 (h)") in the margin on the green portion of the form. For CCD items sent to Cuba that require electronic filing (see the Individual Country Listing for Cuba), customers should write one PFC or AES Downtime Citation in the margin on the green portion of the form.
e. On editions of Label 11FGG1, Global Express Guaranteed International Air Waybill (Mailing Label), printed before August 2008, customers should write "NOEEI 30.37(a)" next to the sender's signature. Current versions of Label 11FGG1 have this exemption legend included on the mailing label.
Note: These standards also apply to mailers who produce privately printed customs declaration forms under 123.3.

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer at http://pe.usps.com.

- Mailing Standards,

Pricing, 10-8-09

## POM Revision: Information-Based Indicia Postage Paid Labels Update

Effective October 8, 2009, the Postal Service ${ }^{\text {TM }}$ is revising the Postal Operations Manual (POM) to include a new section, 136.6, to cover information-based indicia (IBI) postage paid labels. We are adding this new section to the POM to aid our employees in identifying counterfeit IBI labels and obvious weight discrepancies in IBI postage paid mailpieces.

## Postal Operations Manual (POM)

## 1 Retail Management

## 13 Retail Services at Counters

136 Methods of Payment
[Add new 136.6 to read as follows:]

### 136.6 Information-based Indicia Postage Paid Labels

Information-based indicia (IBI) and other online customer postage payment options have unique revenue assurance issues that all acceptance and collection employees should be familiar with. One example is a label that appears to have been photocopied or manipulated. All IBI mailing labels are designed to be used in their entirety without the need for any modification. Labels that appear modified are candidates for fraud. Modifications include handwritten changes, obvious deliberate damage to the IBI, and any other change to the original print. All label barcode numbers are unique; no two are identical. The same barcode number appearing on more than one label indicates a photocopied label and is considered a counterfeit label. Any item identified as bearing a photocopied or duplicated label should be refused at the retail window or during carrier pickup at a residence or business. Local management
should be advised when a photocopied or duplicate label has been identified. Local management may contact the Postal Inspection Service if additional guidance is needed.
Another revenue assurance issue to watch for with mailpieces bearing IBI postage is an obvious weight discrepancy. The label information may indicate the weight and amount of postage paid. If the weight listed on the label is obviously incorrect, the employee handling the mailpiece should make every effort to weigh that item on a scale if one is available. If the weight on the IBI label is incorrect, proper postage was not paid. That mailpiece is considered shortpaid and should be handled according to the appropriate shortpaid procedure for that class of mail.
Some IBI mailpieces do not show the actual postage amount paid. This is sometimes referred to as "stealth postage" or "nondenominated" IBI. In these cases the postage may not be visible, but the weight, mail class, and origin ZIP code is in text format on the label, which allows identification of a weight discrepancy. If a mailpiece is found with no postage paid, the mailpiece should be marked "returned for postage" and returned to the sender.

We will incorporate these revisions into the next printed version of the POM and into the online update of the POM, available on the Postal Service PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- On the PolicyNet page, click Manuals.
(The direct URL for the Postal Service PolicyNet website is http://blue.usps.gov/cpim.)
- Customer Service Standardization, Delivery and Post Office Operations, 10-8-09


## Handbooks

## Handbook F-101 Revision: Handling Negative Balance Customer Trust Accounts

Effective immediately, Handbook F-101, Field Accounting Procedures, is revised to include handling negative balance customer trust accounts. As a reminder, postal retail units (PRUs) and bulk mail entry units (BMEUs) managing customer permit, periodicals, business reply mail (BRM), and postage due trust accounts must ensure that funds are available prior to accepting a mailing; a negative balance in a customer trust account, is not allowed.

If a customer trust account balance results in a negative balance, it is the responsibility of the unit (e.g., PRU or BMEU) to ensure collections of funds from customers to maintain their accounts in good status.

For handling negative balances in customer trust accounts, see the guidelines in Handbook F-101 as follows:

- Subchapter 16-8: Negative Balances in Permit or Periodicals Accounts.
- Subchapter 17-7: Negative Balances in BRM or Postage Due Accounts.


## Handbook F-101, Field Accounting Procedures

16 Customer Business Mail Activity (Permit Imprint and Periodicals)
[Insert new subchapter 16-8 to read as follows:]

## 16-8 Handling Negative Balances in Customer Accounts

If a customer's trust account balance (permit or periodicals) results in a negative balance, it is the responsibility of the unit (PRU or BMEU) to ensure collections of funds from customers to maintain their accounts in good status. The following matrix is a guideline for proper collections for negative balance accounts.


## 17 Customer Business Reply Mail and Postage Due Activity

[Insert new subchapter 17-7 to read as follows:]
the unit (PRU or BMEU) to ensure collections of funds from customers to maintain their accounts in good status. The following matrix is a guideline for proper collections for negative balance accounts.

## 17-7 Handling Negative Balances in Customer Accounts

If a customer's trust account balance (BRM or postage due) results in a negative balance, it is the responsibility of

| Negative Balance Customer Accounts |  |  |
| :--- | :--- | :--- |
| Issue | Process | Action |
| Encountered a negative balance <br> account | Notify the customer via telephone call or e-mail. | Do not authorize any invoices. If no response from <br> customer by the 15th calendar day, follow the next <br> step. |
| After 15 calendar days with no <br> response. | Mail notification letter via regular mail and <br> Certified Mail to the customer's address on file; | Do not authorize any invoices. If no resolution from <br> the customer within the allowed 20 calendar days, <br> allow 20 calendar days from date of letter for <br> customer resolution. |
| follow the next step accordingly. |  |  |

- Go to http://blue.usps.gov/wps/portal/accounting.


## Publications

## Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective October 8, 2009, Publication 431, Post Office Box Service and Caller Service Fee Groups, is revised to include the following changes.

## Publication 431, Post Office Box Service and Caller Service Fee Groups

[Add the following entries:]

| ZIP Code | Fee Group |
| :--- | :---: |
| 11734 | 2 |
| 11736 | 2 |
| 11773 | 2 |
| 11775 | 3 |
| 18767 | 3 |
| 18773 | 3 |
| 21046 | 3 |
| 36515 | 6 |
| 46256 | 4 |
| 49528 | 4 |
| 57253 | 4 |
| 75011 | 4 |
| 81225 | 5 |
| 94505 | 3 |
| 95721 | 4 |
| 96148 | 4 |
| 97239 | 2 |
| 99545 | 2 |

[Revise the following entries:]

| ZIP Code | Fee Group |
| :--- | :---: |
| 43058 | 4 |
| $*$ |  |

The online version of Publication 431 is dated January 31, 2008. Changes made after January 31, 2008, have been published in the Postal Bulletin, and are also reflected in WebBATS. Publication 431 is currently available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website (http://blue.usps.gov/ cpim):

- Go to http://blue.usps.gov.
- Under "Essential Links," in the left-hand column, click PolicyNet.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

1. Go to the WebBATS main menu, and select Reports. The reports page opens.
2. Under the Clients/System column, System category, click Facility Information.
3. View the Fee Group field in the report.

- Value Added and Special Services, Retail Products and Services, 10-8-09


## Forms

## New PS Form 4584-P, Observation of Driving Practices - Powered Industrial Trucks

A new form, PS Form 4584-P, Observation of Driving Practices - Powered Industrial Trucks (PITs), is now available for supervisors of PIT operators and drivers.

This form and its accompanying instructions will assist in identifying, eliminating, and documenting PIT driving practices that can lead to accidents and injuries. Utilization of the new form will also help us meet the Occupational Safety and Health Administration's statutory requirements for PITs.

Additional information on observing PIT drivers and documenting PIT driving observations can be found in Handbook EL-804, Safe Driver Program.

Effective immediately, responsible officials must ensure that:

- All future PIT driving observations are documented using PS Form 4584-P.
- All locally developed and unapproved forms are not used for future PIT driving observations, and existing supply is destroyed.
- Each completed PS Form 4584-P is maintained in local files for a minimum of 3 years and can be produced when requested.


## Print On Demand

The Material Distribution Center (MDC) supply of PS Form 4584-P is limited. Use the print-on-demand (POD) function to obtain copies. POD is the Postal Service's preferred method, and aligns with our vision to support a paperless work environment.

PS Form 4584-P is available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click Forms.
(The direct URL for the Forms website is http:// blue.usps.gov/formmgmt/forms.htm.)


## Ordering From the MDC

If absolutely necessary, you can order PS Form 4584-P from the MDC using touch-tone order entry (TTOE): Call 800-273-1509.

Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order PS Form 4584-P:
PSIN: PS 4584-P
PSN: 7530-13-000-0129
Unit of Measure: EA
Minimum Order Quantity: 1
Bulk Pack Quantity: N/A
Quick Pick Number: N/A
Price: \$0.0200
Edition Date: 09/09

- Safety and Environmental Performance Management, Employee Resource Management, 10-8-09


## Organization Information

## Corporate Communications

## Community Connection: New USPS Partnership With Elementary Schools



A sample of the materials available for the USPS Community Connection program

In celebration of National Stamp Collecting Month, the Postal Service ${ }^{\text {TM }}$ has forged "Community Connection," a new community partnership for elementary educators across the country.

Community Connection provides schools with the resources of more than 32,700 Post Offices ${ }^{\text {TM }}$, the Postal Service's archive of American history and culture, and new tools for teaching primary school students through stamps.
"The Postal Service is committed to creating a partnership that's a significant contributor to elementary school improvement plans," said David Failor, executive director, Stamp Services. "Community Connection offers extensive and significant curriculum-based tools that will benefit educators and advance student achievement at the primary level."

The Postal Service will provide elementary schools with an oversized 2009-10 "School Days and American Ways" classroom calendar filled with American history, lesson plan suggestions, and graphics.

Also included are tips for developing extracurricular stamp collecting hobbies, stamp-related articles, and images published online and in children's educational periodicals. Schools will also have the opportunity for organized educational field trips to local Post Offices and timereleased and curriculum-coordinated educator kits.

USPS ${ }^{\circledR}$ is currently taking orders for the 2009-10 School Days and American Ways Calendar. To order, call 800-STAMP-24 or go to www.usps.com.

- Community Relations,

Corporate Communications, 10-8-09

## Good News Benjamin Award Update

We appreciate and value the work postmasters have done over the years to spread the good news about the Postal Service ${ }^{\text {TM }}$ and its products and services through the Good News Benjamin Award program. However, the time has come for a review of the award criteria and how the award can be made more relevant to the corporate goals of this organization. We have decided to suspend the award program. Our intent is to introduce a new award program, with new eligibility criteria, that will recognize the best PR practices to promote the Postal Service. We will involve postmasters with the process to help us determine the most realistic criteria for the new award. Your participation
and involvement in this process will be greatly appreciated. While the award program is suspended, we appreciate in advance the great work that postmasters will do this coming year to continue to communicate good news. Postmasters can look forward to new material from Corporate Communications to help support their efforts. We will keep you posted as we move forward.

- Community Relations, Corporate Communications, 10-8-09


## Finance

## Account Identifier Code 074, Special Provisions Local Trust Advance Deposit

Effective October 17, 2009, Post Offices ${ }^{\text {TM }}$ and postal retail units (PRUs) will no longer use AIC 074, Special Provisions Local Trust Advance Deposit, or AIC 474, Special Provisions Local Trust Withdrawal, unless they are authorized by their district finance manager. AIC 074 and AIC 474 will be used in compliance with Handbook F-101, Section 18-2, Special Provisions Trust Account, which allows using AIC 074 and AIC 474 for government agencies that are governed by annual budgets and require a once-ayear advance deposit for future payment of postal products and services. This requires the PRU to maintain and manage individual government advance deposit accounts.

At POS ONE offices, AIC 074 and AIC 474 will not be accessed except for those offices that are authorized by their district finance managers. The district finance managers have identified a list of authorized PRUs, with their unit finance numbers, that can use these AICs. It is the responsibility of the authorized PRU to do the following:

- Maintain an individual government advance deposit account using PS Form 25, Trust Fund Account. Enter the deposits and withdrawals and calculate the balance.
- Report activities for all accounts on PS Form 3083, Trust Accounts Receipts and Withdrawals, daily, at the close of business.
- At least once a month, the postmaster, manager or supervisor must verify that the AIC 074 closing balance in the Accounting Data Mart (ADM) or Narrowcast report matches the closing balance on PS Form 3083 and the PS Form 25 daily summary (see Handbook F-101, Section 18-2).
All other PRUs not authorized to use AIC 074 or 474 must ensure the following:
- If you have a balance amount, either negative or positive, in AIC 074, you must zero-out this amount and close the account prior to October 17, 2009.
- After October 17, 2009, any balance amount will be purged and expensed to the unit finance number.
- After October 17, 2009, unauthorized offices will either not have access to these AICs, or, if used, will create an exception which entails an expense to the 10-digit unit finance number.
- Retail and International Accounting, Controller, 10-8-09


## Equipment Maintenance Allowance Schedule for Rural Routes

## Rural Carriers

In accordance with the provisions of Article 9, Section 2.J. 3 of the Rural Carrier National Agreement, effective October 10, 2009 (Pay Period 22-09), the equipment maintenance allowance (EMA) will increase from 54.0 cents per mile to 60.5 cents per mile. The EMA is 60.5 cents per mile, or a minimum of $\$ 24.20$ per day, whichever is greater.

## Auxiliary Rural Carriers, Rural Carrier Reliefs, Rural Carrier Associates, Rural Carrier Part-Time Flexibles, and Auxiliary Assistance

Employees providing auxiliary assistance or serving auxiliary routes under the provisions of Article 9,

Section 2.J.5, receive an EMA of 60.5 cents per mile or $\$ 6.65$ per hour, whichever is greater. This EMA should not exceed the amount provided in the special equipment maintenance allowance for the route stops and miles.

## EMA Rate Schedule

The EMA rate schedule on pages 74 - 75 supersedes all previously published EMA schedules for employees receiving EMA.

- Collective Bargaining and Arbitration,

Labor Relations, 10-8-09


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## Human Resources

## 2009 Combined Federal Campaign Guidelines

## Schedule and Responsibilities

Each fall the U.S. Postal Service ${ }^{\circledR}$ joins other federal agencies in the Combined Federal Campaign (CFC). In accordance with Office of Personnel Management (OPM) regulations, the campaign runs for a 6-week period between September 1 and December 15, as established by the local Federal Coordinating Committee.

Vice presidents of Area Operations have campaign responsibility. Area offices must ensure that campaign information is disseminated to all offices under their jurisdiction.

## Guidelines Online

Publication 530, Combined Federal Campaign Operational Guidelines, October 1994, explains how to carry out a successful campaign; revises position titles, facility locations, and dates of campaign; and is available on the Postal Service ${ }^{\text {TM }}$ PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click on PUBs.

The OPM website (www.opm.gov) offers additional information on the Combined Federal Campaign, including geographic boundaries.

## Pledge Form Management Instructions

(Pledge forms vary throughout the country.)

1. Make sure local campaign staff check pledge forms for completeness.
2. Distribute pledge forms as follows:
a. CFC audit copy - submit to appropriate CFC official.
b. Employee copy - return to employee.
c. Payroll Office copy:

| If the employee has chosen to... | Then... |
| :---: | :---: |
| Give a one-time contribution (cash, check, or money order), | Destroy the Payroll Office copy. |
| Make a contribution via payroll deduction, | Make sure: <br> - The current year's pledge form is used. <br> - The Social Security Number or Employee Identification Number is legible. <br> - The employee's work phone number is indicated. <br> - The deduction per pay period is indicated. <br> - The finance number of the employee is indicated <br> - The amount per pay period is at least \$1.00. <br> - The annual amount is indicated. <br> - The annual amount per year is $\$ 26.00$ when $\$ 1.00$ is deducted per pay period. <br> - The amount of the contribution is to be made via payroll deduction. <br> - The employee signs and dates the pledge form. <br> - When the employee uses more than one pledge form for multiple charities, all forms are stapled together; the pay period deduction as well as the annual amount of the deduction are in the appropriate boxes. Mark the pledge forms 1 of 3 , 2 of 3 , etc. <br> On a weekly basis <br> Mail the Payroll Office copy to the following address, making sure a full return address for the CFC coordinator is included with each batch of forms: <br> Eagan Information Service Center <br> USPS Combined Federal Campaign <br> Post Office Box 21777 <br> Eagan MN 55121-0777 <br> The Eagan Information Center (ISC) retains the payroll deduction portions of the pledge cards for 6 months. <br> After January 1, 2010 <br> Submit to the Human Resources Shared Services Center (HRSSC) PO Box 970400 <br> Greensboro, NC 27497-0400 for entry. <br> Note: All cards dated or sent after January 1, 2010, will be returned to the CFC coordinator for entry by the HRSSC. |

3. Submit corrections to the HRSSC, not to the Eagan ISC.
Note: All cards that are illegible or incomplete will be returned to the local CFC coordinator for processing at the HRSSC in pay period 02/10 or later.

## Final Report

At the end of each campaign, the Eagan ISC prepares a report from the Postal Payroll System of CFC contributions
through payroll deduction (as of pay period 02) as the annual report of national CFC contributions. Each performance cluster manager receives a copy.

- Corporate Personnel Management, Employee Resource Management, 10-8-09


## Information Technology

## San Mateo Data Center Planned Site Maintenance Outage Will Impact USPS and USPIS Environments

The San Mateo, California, IT/ASC Data Center and all associated applications, including all e-mail mailboxes resident in San Mateo as well as Blackberry mailboxes, will be down for infrastructure maintenance beginning Saturday October 10, 2009, at 10:00 P.M. Pacific Time and ending Sunday October 11 at 11:59 P.M. (CR \#158668). Users affected by this outage should log out of all applications prior to Saturday evening. All e-mail users affected by this maintenance outage have received a message from an e-mail administrator.

All affected production applications should be up and available by the end of this maintenance window. This complete site outage will accommodate a multimillion dollar infrastructure upgrade to our uninterruptible power supply and battery backup systems, improving our ability to handle power events from our service provider. This reliability upgrade will naturally reduce the number of unplanned center outages in the future.

Production applications affected by this outage include the following:

- PTS.
- AMS.
- EMRS.
- EDI.
- Rightfax.
- Ratecalc.
- MLOCR.
- CONA.
- IAP.
- SIMMS.
- eFMS.
- AMS/WALS.
- TPM.
- FTP IN/OUT (San Mateo).
- CSM/ECKM.
- Western Region Exchange (e-mail).
- SCCM prod - (Seamless).
- Western Region ACE wave 2 (all) - ASM.
- Information Technology,

Information Technology Solutions, 10-8-09

## Intelligent Mail and Address Quality

## Post Office Changes

| Old/ <br> New | Finance <br> No. | ZIP <br> Code | State | P.O. Name | County/ <br> Parish | Station/Branch/ <br> Unit | Unit Type | Effective <br> Date | Comments |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Old <br> New | $20-0140$ | 42122 | KY |  |  |  |  |  |  |
| 20-0896 | 42103 | KY | Alvaton <br> Bowling Green | Warren <br> Warren | Main Office <br> Main Office | Post Office <br> Post Office | 09/26/2009 | Realign ZIPTM Code <br> boundaries. Use Bowling <br> Green KY 42103 as last <br> line of address for the <br> 49 deliveries previously <br> in ZIP Code 42122. |  |
| Old | $42-0900$ | 00613 | PR | Arecibo | Arecibo | Cotto Station | Contract <br> Postal Unit <br> Classified <br> Station | 09/08/2009 | This announcement <br> changes the type of <br> postal facility from a <br> contract postal unit to a <br> classified station. |
| New | $42-0900$ | 00613 | PR | Arecibo | Arecibo | Cotto Station |  |  |  |

## Mailing and Shipping Services

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {TM }}$
also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http:// ribbs.usps.gov/advance/documents/tech_guides/ advtech.pdf or contact the National Customer Support Center at 800-238-3150.

| Requested <br> Delivery Dates | Title of Mailing |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

- Business Service Network Integration, Sales, 10-8-09


## Philately

## Pictorial Postmarks Announcement

As a community service, the Postal Service ${ }^{\text {TM }}$ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office ${ }^{\text {TM }}$ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{\circledR}$ postage. Items submitted for postmark may not include
postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP $+4^{\circledR}$ Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.


September 9, 2009
Universal Ship Cancellation Society
USS Pennsylvania Station Postmaster 202 Thames St. Groton, CT 06340-9998

September 16, 2009

U.S. Postal Service
$15^{\text {th }}$ Anniversary Station USS Charlotte Customer Relations Coordinator 2600 Eltham Ave., Ste. 109
Norfolk, VA 23513-2504

September 18-19, 2009
Murray County Antique
Tractor \& Improvement
Association
MCATIA Station
Postmaster
PO Box 9998
Sulphur, OK 73086-9998

September 18-20, 2009

U.S. Postal Service

Field Day of the Past
Station - Rockville VA Postmaster 3250 Broad Rd. Gum Spring, VA 23065


September 20, 2009
U.S. Postal Service

Chicken Dance Station
Postmaster
1623 Dalton Ave
Cincinnati, OH 45234-8902

brandeis University station
WALTHAM MA 02453 - SETEMBER 242009

September 24, 2009
U.S. Postal Service

Brandeis University Station Postmaster 25 Dorchester Ave., Rm. 3011 Boston, MA 02205-9600


September 25, 2009
U.S. Postal Service Migratory Bird Hometown Artist Station
Postmaster 405 Kemp Ave. E. Watertown, SD 57201-9998

September 26, 2009
U.S. Postal Service \&

Matthews Maritime Foundation
$4^{\text {th }}$ Annual Heritage Day
Station
Postmaster
161 Main St.
Mathews, VA 23109-9998

September 30, 2009
U.S. Postal Service Decommissioning Station

- USS Nashville

Customer Relations Coordinator 2600 Eltham Ave., Ste. 109
Norfolk, VA 23513-2504

October 1-31, 2009
U.S. Postal Service

Trenton Tribune $1^{\text {st }}$ Amendment Station Postmaster 200 W. Hamilton St. Trenton, TX 75490-9998

October 2, 2009
U.S. Postal Service

Roughneck Homecoming
Station
Postmaster
1200 S. White Oak Rd.
White Oak, TX 75693-9998

October 2, 2009
U.S. Postal Service

Alfred Santos Jr. Station
Installation of the $26{ }^{\text {th }}$
Postmaster in
Sacramento, CA Postmaster 2000 Royal Oaks Dr. Sacramento, CA 958139998

| COMNEMORATING THE INSTALLATIOH |
| :---: |
| OF THE TW ENTY-SIXTH POSTMASTER |
| ALFRED SAMTOS JR. |
| STATHN |
| OCTOBER 2,2009 |
| SACRAMENTO, CALFORNIA Q5843 |




October 8, 2009
Holston Stamp Club
National Stamp Collecting
Month Station
Postmaster 4313 Fort Henry Dr.
Kingsport, TN 37663-9998

October 8, 2009

## Central Missouri \& Capital

City Postal Customer
Councils
Keeping America
Connected the Tradition
Continues Station
Postmaster 511 E. Walnut St. Columbia, MO 62501-9998


October 9, 2009
U.S. Postal Service

Festival Station Postmaster 22 S. Second St. Oakland, MD 21550-9998


October 9-11, 2009
Bob Evans Farm Festival Bob Evans Farm Festival Station
Postmaster
PO Box 9998
Waterloo OH 45688-9998

October 10, 2009
Appalachia Day Homecoming Committee
Appalachia Day Station
Postmaster
PO Box 9998
Pippa Passes, KY 41844-
9998

October 8, 2009
Rochester Philatelic Association
National Stamp Collecting
Month Station
Postmaster 1335 Jefferson Rd.
Rochester, NY 14692-9998


October 10, 2009
U.S. Postal Service

Festival Station
Postmaster 22 S. Second St. Oakland, MD 21550-9998

October 10, 3009


[^3]

October 10, 2009
Corsicana Field Aviation Heritage Foundation
CFAHF Station
Postmaster
116 S. Main St.
Corsicana, TX 75110-9998

October 10, 2009

## SI Community Betterment Association

Freedom Fest $22^{\text {nd }}$ Annual Station Postmaster
303 E. 2 $2^{\text {nd }}$ St.
Annapolis, MO 63620-9998

October 10, 2009
Coleman Community Foundation
Coleman Centennial Station Postmaster PO Box 9998 Coleman, OK 73432-9998

October 10, 2009
Locustville Academy
Locustville Academy
Museum Station
Postmaster
PO Box 9998
Locustville, VA 23404-9998


October 10, 2009
Catlett Citizen's Association
Catlett History Day Station
Postmaster 3584 Catlett Rd.
Catlett, VA 20119-9998

October 10, 2009
American Stamp Dealers Association
ASDA Station
Special Events JAF Bldg.
421 Eighth Ave.,
Rm. 2029-B
New York, NY 10199-9998


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    founder: Day stallon
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October 10, 2009
St. Albans Historical Society Founders Day Station Postmaster PO Box 9998 St. Albans, WV 25177-9998

October 10-11, 2009


Catoctin Colorfest
$46^{\text {th }}$ Catoctin Arts \& Craft Show Station
Postmaster 110 Water St. Thurmont, MD 21788-9998

U.S. Postal Service
$15^{\text {th }}$ Annual CraneFest
Station
Postmaster
PO Box 9998
Bellevue, Ml 49021-9998

October 10-11, 2009
Upper Adams Jaycees National Apple Harvest
Festival $45^{\text {th }}$ Anniversary
Station
Postmaster
PO Box 9998
Arendtsville, PA 17303-9998

October 11, 2009
Fort Larned National Historical Society
Fort Larned NHS Station
Postmaster
PO Box 9998
Larned, KS 67550-9998

NATHONAL APPLE HARVEST FESTTVAL 45TH ANNIVERSARY STATTON

OCTOBER 10, 2009
Arendtsville, PA 17303



October 11, 2009
American Stamp Dealers Association
ASDA Station Special Events JAF Bldg. 421 Eighth Ave.,
Rm. 2029-B New York, NY 10199-9998


October 11, 2009
Durkees Bread Run Corp. Durkees Bread for Schools Run Station Postmaster PO Box 9998 Fabius, NY 13063-9998


October 11, 2009
Austerlitz Historical Society
Autumn in Austerlitz Station
Postmaster 6 East Hill Rd. Austerlitz, NY 12017-9998


October 12, 2009
Columbus Elementary School
Columbus Day Station
Postmaster
PO Box 9998
Columbus, PA 16405-9998


October 14, 2009
Clayton Centennial Committee
Centennial Station
Postmaster PO Box 9998 Clayton, WI 54004-9998


October 17, 2009
Woolwich Historical Society
Woolwich $250^{\text {th }}$ Anniversary Station
Postmaster
53 Main St.
Woolwich, ME 04579-9998

U.S. Postal Service

Hunting Island Lighthouse
Celebration Station
Postmaster
PO Box 9998
Beaufort, SC 29906-9998

October 16-18, 2009
U.S. Postal Service

Fall Festival of Leaves
Station
Postmaster
121 E. Main St.
Bainbridge, OH 45612-9998

October 17, 2009
Blue \& Gray Stamp Club of Gettysburg
Blue and Gray Station
Postmaster
PO Box 9998
Gettysburg, PA 17325-9998

October 17, 2009
Glacier Stamp Club GLAPEX XXV Kalispell Station Postmaster PO Box 9998
Kalispell, MT 59901-9998

October 16, 2009



October 17, 2009
Aransas National Wildlife Refuge
Aransas Station
Postmaster 611 Vandenberge St. Austwell, TX 77950-9998

October 17, 2009
Dudley House Museum \& Ventura County Philatelic Museum
National Stamp Collecting
Month Station
Postmaster 675 E. Santa Clara Ventura, CA 93001-9998

October 17, 2009
Humphreys County
Humphreys County
Bicentennial Station
Postmaster 403 W. Main St. Waverly, TN 37185-9998
October 17, 2009
Dover Stamp Club
Dover Stamp Club Station
Postmaster
55 The Plaza
Dover, DE 19901-9998

October 17, 2009
U.S. Postal Service

Oyster Festival Station
Postmaster
PO Box 9998
Oyster Bay, NY 11771-9998

October 17-18, 2009
Motor City Stamp \& Cover Club
MOTOPEX 09 Station
Postmaster
26200 Ford Rd.
Dearborn Heights, MI 48127-9998

October 19, 2009


Texas Parent Teacher Association PTA
Every Child One Voice Station
Postmaster 100 W. Franklin St. Hillsboro, TX 76645-9998

October 20, 2009
Knoxville Philatelic Society
National Stamp Collecting
Month Station
Postmaster 1237 E. Weisgarber Rd. Knoxville, TN 37950-9998


October 21, 2009
Universal Ship Cancellation Society
USS Topeka Station
Postmaster
202 Thames St.
Groton, CT 06340-9998

## How to Order the First Day of Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first day of issue postmarks by mail. They may purchase new stamps at their local Post Office ${ }^{\text {TM }}$, by telephone at 800-STAMP-24, or at The Postal Store ${ }^{\circledR}$ website at www.usps.com/shop.

## Traditional Postmarks

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5 -cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first day of issue postmark, the Postal Service ${ }^{\text {TM }}$ will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first day of issue city. The first day of issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

## Digital Color Postmarks

Only select stamp issues offer a digital color postmark. Customers may submit \#6 or \#10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80 -pound Accent Opaque, acid-free, $9 / 16$ " side seams with no glue on the flap. The maximum
size of all digital color postmarks is 2 " high $\times 4$ " long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first day of issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first day of issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.

Hawai'i Statehood Stamp
Special Cancellations Marketing Department

October 20, 2009
3600 Aolele Street
Honolulu, HI 96829-9661

Black and White Pictorial

| Hawai'i Statehood Stamp |  |
| :--- | :--- |
| Special Cancellations |  |
| Marketing Department |  |
| 3600 Aolele Street |  |
| Honolulu, HI 96829-9661 |  |
|  |  |
|  |  |

## Thanksgiving Day Parade Stamp

Postmaster
421 Eighth Ave., Rm. 2029B
November 8, 2009
New York, NY 10199-9998

Gary Cooper Stamp
The Gary Cooper Stamp
7001 South Central, Room 338
November 9, 2009
Los Angeles, CA 90052-9998

Gary Cooper Stamp
The Gary Cooper Stamp
7001 South Central, Room $338 \quad$ November 9, 2009
Los Angeles, CA 90052-9998
irst day of issue hosangeisica gooso
SEPTEMBER 10.2009
Digital Color Pictorial

## Correction: The Postal Service Guide to U.S. Stamps - 36th Edition

In the article "Announcement: 2009 Stamp Yearbook and the Postal Service Guide to U.S. Stamps - 36th Edition" in Postal Bulletin 22268 (9-24-09, pages 74-75), the price for the Guide Book was incorrectly stated. The correct price is \$19.95.

## Retail

## Stamps by Mail - Brochure Ordering Information

This article publishes the Stamps by Mail ${ }^{\circledR}$ print run cutoff schedule for the '10 fiscal year. Each date has a designation whether it is for the year-round (YR) brochure or the holiday (HOL) brochure. The FY ' 09 print cycle dates are as follows:

- November 27, 2009 (YR).
- February 5,2010 (YR).
- April 9, 2010 (Price Change).
- May 7, 2010 (YR).
- June 25, 2010 (YR).
- August 20, 2010 (HOL).

To order brochures, submit PS Form 3227-O, Stamps by Mail Brochure Order Form (January 2009), to Cyril-Scott Company:

Cyril Scott Company
PO Box 627
Lancaster, OH 43130-0627
Telephone: 800-466-0455
Fax: 740-689-0210
You can find this form at http://blue.usps.gov; click Forms, and then select the form by number. A copy of this form appears on page 90 in this Postal Bulletin.

The cost per unit of 500 is $\$ 12.51$. This cost includes overprinting the address of the fulfillment office placing the order. You may pay for orders (under $\$ 10,000$ ) with local IMPAC credit cards, checks, or money orders. However, Cyril-Scott Company cannot process the order until it receives payment. Local eBuy procedures may also apply
(refer to local procurement procedures). Cyril-Scott Company must receive orders placed by mail by close of business the day of the print run cut-off date listed here. Orders received after the cut-off date will be processed the next print run date.

All local Post Offices ${ }^{\text {TM }}$ and centralized sites should follow the ordering instructions contained within this article and utilize local funds.

## For Orders Exceeding 10,000

Use eBuy to process both centralized and decentralized brochure orders that exceed \$10,000.00. In the Purchasing Method field, select "Route Req to Supply Mgmt", then in the After Approval Route field, select "Eastern Services CMC (Memphis, TN)". Include completed PS Form 3227-O with imprint information with the eBuy order.
Note: These approved eBuy orders must be received by Supply Management at least 10 days prior to a published run cut-off date to be included in that run.

Cyril-Scott Company will deliver orders within 35 calendar days after printing. Printing begins 1 week after the deadline date, and actual receipt of the order will depend on the ultimate destination and the corresponding delivery service standard. You should save copies of all orders placed at your local Post Office until the order has been received. Ensure procedures are in effect locally for proper verification of receipt.

- Retail Access Channels,

Retail Products and Services, 10-8-09


## Supply Management

## Outdoor Collection Box Equipment is Available for Purchase

Outdoor collection box equipment is now available through the Material Distribution Center (MDC). The revised MLB-CO-08-010 (see http://blue.usps.gov/purchase/_pdf/ops_mlb08-010.pdf) contains a complete list of the equipment available under this national contract. Many equipment improvements have been made. In addition to security upgrades, the boxes will have a new anti-graffiti additive. This will reduce maintenance costs, make cleaning of all exterior surfaces much easier, and help preserve the most visible of postal icons for many years to come.

If you have any questions, call Dan Jackson at 336-665-2867 or e-mail him at daniel.h.jackson@usps.gov.

- Delivery, Industrial Equipment, and Telecom CMC, Greensboro, NC,

Supply Management, 10-8-09



[^0]:    - Product Information Requirements, Business Mail Entry \& Payment Technologies, 10-8-09

[^1]:    1. GXG is available to over 190 countries via an alliance with Federal Express. See a retail associate at participating locations for a complete list of countries and money-back guarantee details, or go to http://pe.usps.com, and click International Rates and Fees, then Country Listing. You can also see the March/April 2007 issue of MailPro at www.usps.com/mailpro. Some restrictions apply. Free shipping supplies are available. Purchase postage online and receive 10\% discount.
    2. EMS is available to over 190 countries with delivery in 3 to 5 average business days. Guaranteed, money-back service is available to Australia, China, Hong Kong, Japan, and Korea (Republic of South). Flat-rate shipping options and free packaging are available. Purchase postage online and receive an $8 \%$ discount.
    3. PMI is available to over 190 countries with delivery in 6 to 10 average business days. Flat-rate shipping options and free packaging are available. Purchase postage online and receive a 5\% discount.
[^2]:    $\stackrel{*}{*}$

[^3]:    Great Lakes Lighthouse Festival
    $14^{\text {th }}$ Annual Great Lakes Lighthouse Festival Station Postmaster 350 N. Second Ave.
    Alpena, MI 49707-9998

