PB 22269, October 8, 2009

# usps postal|bulletin

PUBLISHED SINCE MARCH 4, 1880





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### Contents

#### **GXG RETAIL TRAINING TOOLS FIELD** З POLICIES, PROCEDURES, AND FORMS UPDATES Manuals DMM Revision: Permit Imprint Postage Payment Allowed for Express Mail in the Electronic Verification System ..... 23 DMM Revision: Price Marking Requirements for Express Mail and Priority Mail Commercial Base and Commercial Plus Pricing ..... 25 DMM Revision: Updated U.S. Census Requirements When Sending Shipments Between or to U.S. Territories, DMM Revision: Labeling List Changes ..... 31 ELM Revision: Bargaining Unit Step Increase Waiting Periods ..... 35 IMM Revision: Document Items Exempted From Customs Declarations Forms – Update ..... 57 IMM Revision: Exchange Office Update for International Priority Airmail Service to Monaco ...... 57 IMM Revision: Revised PS Form 2976, Customs Declaration CN 22 - Sender's Declaration ..... 58 IMM Revision: Global Express Guaranteed – Inquiry and IMM Revision: Updated U.S. Census Requirements When IMM Revision: Updated U. S. Census Requirements When POM Revision: Information-Based Indicia Postage Paid Handbooks Handbook F-101 Revision: Handling Negative Balance Publications Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups ..... 70 Forms New PS Form 4584-P, Observation of Driving Practices -Powered Industrial Trucks ..... 71

#### **ORGANIZATION INFORMATION**

Corporate Communications Community Connection: New USPS Partnership With Elementary Schools	72 72
Finance	12
Account Identifier Code 074, Special Provisions Local Trust Advance Deposit Equipment Maintenance Allowance Schedule for Rural Routes	73 73
Human Resources 2009 Combined Federal Campaign Guidelines	77
Information Technology San Mateo Data Center Planned Site Maintenance Outage Will Impact USPS and USPIS Environments	78
Intelligent Mail and Address Quality Post Office Changes	78
Mailing and Shipping Services           Mail Alert	79

Philately	
Pictorial Postmarks Announcement	80
How to Order the First Day of Issue Digital Color or	
Traditional Postmarks	87
Correction: The Postal Service Guide to U.S. Stamps -	
36th Edition	88
Retail	
Stamps by Mail – Brochure Ordering Information	89
Supply Management	
Outdoor Collection Box Equipment is Available for	
Purchase	91

#### **PULL-OUT INFORMATION**

#### Fraud

Fraud	
Domestic Orders	37
Withholding of Mail Orders	37
Invalid Express Mail Corporate Account Numbers	39
Missing, Lost, or Stolen U.S. Money Order Forms	41
Missing, Lost, or Stolen Canadian Money Order Forms	46
Verifying U.S. Postal Service Money Orders	49
Counterfeit Canadian Money Order Forms	49
Toll-Free Number Available to Verify Canadian	
Money Orders	49
Other Information	
Overseas Military/Diplomatic Mail	50
2009 International and Military Mail Christmas	
Mailing Dates	55
5	

#### **Postal Bulletin Index**



Hanukkah stamp

USPS National Emergency Hotline Is your facility operating? Call 888-363-7462



# GXG Retail Training Tools Field Information Kit

#### Contents

Overview	. 4
Background	. 4
GXG Service for Hawaii Uses a Modified Kit	. 4
Let's Talk Retail: GXG is Our Premier International Shipping Product	. 4
USPS International Shipping Options.	
GXG Product.	. 6
POS ONE User Info.	. 7
How to Order Global Express Guaranteed Shipping Supplies	. 8
Shipping Label and Completion Instructions	
How to Transfer Information From Shipping Label to Commercial Invoice	. 12
Commercial Invoice (CI) and Completion Instructions	. 13
Standard Operating Procedures	
GXG Acceptance Matrix	. 20
GXG Frequently Asked Questions	. 20

#### Overview

This kit is designed to introduce Postal Service<sup>™</sup> retail employees to Global Express Guaranteed<sup>®</sup> (GXG<sup>®</sup>) service or to refresh their knowledge of it, so that they can confidently offer GXG to customers who are shipping internationally.

The kit contains the following materials:

- General information.
- How to order GXG shipping supplies.
- Images of GXG shipping labels and commercial invoices.
- Information for postal employees on correctly filling out GXG forms.
- Standard operating procedures for retail associates.
- GXG acceptance matrix.
- Frequently Asked Questions.
- GXG ready reference card.

#### Background

Global Express Guaranteed (GXG) is the Postal Service's fastest international expedited delivery service, provided through an alliance with FedEx Express. GXG fulfills the needs of our customers who require a day-definite international delivery service with a money-back guarantee.

POS ONE walks retail associates through the process of completing a GXG transaction and provides the most up-to-date information and special mailing requirements for each country. Helpful standard operating procedures are included in the kit to ensure that retail associates are confident and thorough as they perform GXG retail transactions.

Information is also provided for those GXG acceptance offices that do not have POS ONE.

#### GXG Service for Hawaii Uses a Modified Kit

GXG service for Hawaii begins on October 5, 2009 (see *Postal Bulletin* 22266, 8-27-09, page 11). The first Hawaii GXG acceptance Post Offices have received this retail training tools kit, with a few differences, directly from Headquarters. Since GXG acceptance procedures vary slightly from Mainland GXG acceptance, Hawaiian acceptance sites should follow that retail training tools kit.

### Let's Talk Retail: GXG is Our Premier International Shipping Product

Global Express Guaranteed (GXG) is the Postal Service's fastest international expedited delivery service, provided through an alliance with FedEx Express.

We'd like to introduce you to GXG or refresh your knowledge of this product so that you can confidently offer it to your customers who are shipping internationally.

Use POS ONE for the most up-to-date and accurate information needed to complete a GXG transaction.

GXG on POS ONE:

- Calculates and provides the delivery date.
- Provides country-specific restrictions and prohibitions for package contents.
- Tells you when a Commercial Invoice (CI) is required.
- Walks you through each step of the GXG transaction in just a couple of minutes.

GXG offers the most accessible, reliable, high-speed premium guaranteed international service in the competitive marketplace.

Service	Average Delivery Time	Prices	Countries Served	Carrier Pickup	Expedited Handling	Special Services Available	Tracking	Guaranteed Service
Global Express Guaranteed (GXG)	1–3 business days	Starting at \$31.95. 10% online discount	190+ countries	<b>√</b>	$\checkmark$	<ul><li>✓</li><li>\$100 insurance included</li></ul>	~	✓ 190+ countries
Express Mail International <sup>®</sup>	3–5 business days	Starting at \$25.95. 8% online discount	190+ countries	✓	✓	✓ \$100 insurance included	✓	Australia, China, Hong Kong, Japan, Great Britain, Northern Ireland, Spain (except Canary Islands), and Korea, Republic of (South Korea).
Priority Mail International <sup>®</sup> (PMI)	6–10 business days	Starting at \$10.95. 5% online discount	190+ countries	<b>√</b>	•	_	Tracking to major destinations	_
First-Class Mail International™	varies	Starting at \$0.75	190+ countries	$\checkmark$	_	$\checkmark$	_	_

### USPS International Shipping Options

	Additional Information				
Global Express	Money-back guarantee.				
Guaranteed	<ul> <li>Tracking available.</li> </ul>				
	■ Free packaging and Carrier Pickup <sup>™</sup> service.				
	Prices based on weight and distance.				
	<ul> <li>Click-N-Ship<sup>®</sup> postage, if different from POS ONE, may be due to the 10% online discount or a weight discrepancy, which will automatically be corrected by POS ONE and charged back to the customer's credit card.</li> </ul>				
	Postal code required for GXG to major destinations.				
	<ul> <li>Shipping label 11FGG1 (GXG International Air Waybill/Shipping Label) required to be completed on all shipments.</li> </ul>				
	PS Form 6182, Commercial Invoice, required depending on contents and destination.				
Express Mail	<ul> <li>Guaranteed delivery to select locations.</li> </ul>				
International	Tracking available.				
	■ Flat-rate envelope.				
	Free packaging and Carrier Pickup service.				
	Prices based on weight and distance.				
	<ul> <li>Click-N-Ship postage shortage must be corrected and collected at the counter.</li> </ul>				
	<ul> <li>PS Form 2976, Customs Declaration CN 22 — Sender's Declaration, or PS Form 2976-A, Customs Declaration and Dispatch Note — CP 72, may be required (refer to the Mailing Standards of the United States Postal Service, International Mail Manual (IMM<sup>®</sup>)).</li> </ul>				

6

	Additional Information
Priority Mail	<ul> <li>Tracking to major destinations for Priority Mail International packages.</li> </ul>
International	Free packaging and Carrier Pickup service.
	<ul> <li>Flat-rate envelope and flat-rate boxes.</li> </ul>
	Priority Mail International Flat-Rate Envelope can weigh up to 4 pounds and is limited to \$400 in value.
	<ul> <li>No Customs form required on Priority Mail International Flat-Rate Envelopes containing only documents, that weigh under 16 ounces, are no more than 3/4 inches thick, and are uniformly thick.</li> </ul>
	<ul> <li>PS Form 2976 is required on Priority Mail International Flat-Rate Envelopes that weigh 16 ounces or more, are more than 3/4 inches thick or not uniformly thick, or contain dutiable goods.</li> </ul>
	PS Form 2976 is required on Priority Mail International Small Flat-Rate Boxes, which can weigh up t 4 pounds and are limited to \$400 in value.
	<ul> <li>No tracking or insurance available for Priority Mail International Flat-Rate Envelope or Small Flat-Rat Box.</li> </ul>
	<ul> <li>Registered Mail service without insurance available for flat-rate envelope and small flat-rate box onl</li> </ul>
	<ul> <li>All other Priority Mail International package items bearing either a Priority Mail International sticker or marked with the words "Priority Mail International" are priced based on weight and shape.</li> </ul>
	PS Form 2976-A is required on all Priority Mail International packages.
	Priority Mail International packages receive limited indemnity coverage.
	Tracking and insurance are available.
First-Class Mail	Registered Mail service available.
International	Prices based on weight and distance.
	No Customs form required on First-Class Mail International letter-size and flat-size items containing on documents weighing under 16 ounces or containing only documents and entered by a known mailer.
	PS Form 2976 required on all letter-size and flat-size items containing only documents and weighing over 16 ounces or containing potentially dutiable items regardless of weight.

#### **GXG** Product

Help your customers see how GXG's premium product features can benefit them.

Features to Share With Customers	Benefits to Share With Customers		
<ul> <li>Available at almost 16,000 locations.</li> </ul>	<ul> <li>Ship from a nearby Post Office.</li> </ul>		
<ul> <li>Fastest USPS international product.</li> </ul>	<ul> <li>Meets your urgent international shipping needs.</li> </ul>		
<ul> <li>Date-certain delivery.</li> </ul>	<ul> <li>Be certain when your shipment will arrive.</li> </ul>		
<ul> <li>Reliable service performance.</li> </ul>	<ul> <li>Be confident that your shipment will arrive on time.</li> </ul>		
<ul> <li>Money-back guarantee.</li> </ul>	<ul> <li>Your postage will be refunded if the delivery date is not met.*</li> </ul>		
<ul> <li>Tracking on www.usps.com or call 800-222-1811.</li> </ul>	Check the status of your shipment from mailing through delivery.		
<ul> <li>Includes \$100 insurance (additional insurance can be purchased up to \$2,499 to most countries).</li> </ul>	<ul> <li>Shipments valued at less than \$100 are automatically insured for their full amount.</li> </ul>		
<ul> <li>Shipping supplies available.</li> </ul>	<ul> <li>Enjoy the convenience of free GXG packaging.</li> </ul>		
Priced below competitors' published retail rates; no surcharges.	<ul> <li>Save money while receiving premium service.</li> </ul>		
<ul> <li>Offered online (online discounts available).</li> </ul>	<ul> <li>Ship from the convenience of your home or office and receive an automatic 10% discount when you purchase online.</li> </ul>		
<ul> <li>Carrier Pickup service available.</li> </ul>	<ul> <li>Convenient, free Carrier Pickup service available.</li> </ul>		

\* Certain restrictions apply. The Postal Service will refund the postage unless 1) the delivery was attempted but could not be made; 2) the delivery address was incomplete or inaccurate; 3) the shipment was delayed by circumstances beyond our control, including severe weather, strikes, and import/export clearance delays; 4) the shipment was addressed to a PO Box even if otherwise acceptable for delivery.

### POS ONE User Info

GXG POS ONE Features for Retail Associates (RAs)	GXG POS ONE Benefits for Retail Associates (RAs)
<ul> <li>Automatically provides all information required for GXG transaction.</li> </ul>	<ul> <li>Eliminates the need to use Publication 141, <i>Global Express</i> <i>Guaranteed Service Guide</i>, except during offline mode.</li> </ul>
<ul> <li>Requires selection of each item in the shipment from a standardized list.</li> </ul>	<ul> <li>Provides requirements and prohibitions for each item selected.</li> </ul>
<ul> <li>Provides country-specific requirements.</li> </ul>	<ul> <li>Prevents refusal of items due to improper contents, preparation, and/or documentation.</li> </ul>
<ul> <li>Informs when a Commercial Invoice (CI) is required.</li> </ul>	<ul> <li>Provides information needed to advise customer on the required documentation.</li> </ul>
<ul> <li>Automatically calculates the delivery date (takes into account nondelivery days and foreign and domestic holidays).</li> </ul>	<ul> <li>Eliminates the need to manually calculate the delivery date.</li> </ul>
<ul> <li>Provides process to select appropriate postage rate for the shipment</li> </ul>	<ul> <li>Assures accurate postage for items being shipped.</li> </ul>

#### **Postal Codes**

#### Countries That Require Postal Codes

A postal code is required on the shipping label for GXG items mailed to the countries listed below. POS ONE will provide a postal code when possible. Only for the countries below, POS ONE will stop the transaction if no postal code is provided:

- Australia.
- Austria.
- Belgium.
- Brazil.
- Canada.
- China.
- Denmark.
- Faeroe Islands.
- Finland.
- France.
- Germany.
- Great Britain & Northern Ireland.
- Greece.
- Greenland.
- India.
- Indonesia.

- Italy.Japan.
- Liechtenstein.
- Luxemburg.
- Malaysia.
- Mexico.
- Monaco.
- Netherlands.
- Norway.
- Philippines.
- Portugal.
- Singapore.
- Spain.
- Sweden.
- Switzerland.
- Thailand.

#### Abbreviated Postal Codes in POS ONE

POS ONE may only show the first few letters/numbers of the postal code for the following countries, when you search by city name:

- Brazil.
- Canada.
- Great Britain & Northern Ireland.
- Japan.
- Taiwan.

*Note:* The abbreviated postal codes can be entered on the shipping label, and the shipment will be delivered in accordance with the delivery date.

#### City Search

Enter at least the first few letters of the city name.

The city search will return a postal code for cities with one individual postal code.

- Example 1: France: 'Peray' will be returned with postal code 72260.
- Example 2: France: 'Paris' will not be returned with a postal code because 'Paris' has multiple postal codes.

#### "All Other Cities" Selection

Some countries offer the option to select "All Other Cities" when GXG is offered to all destinations within the country. Only use this option after trying to retrieve the actual city, because "All Other Cities" will provide the longest transit time in that country.

#### **Shipment Contents Selection**

Select the items that appear on the shipping label. If the specific items are not on the POS ONE list, then select a similar item. Sample scenarios below:

- Scenario 1: Customer is shipping a Passport: Search for Passport > Select Passport
- Scenario 2: *Customer is shipping an I-Pod:* Search for I-Pod (I-Pod not found) > Search for Computer > Select Computer Hardware
- Scenario 3: *Customer is shipping an Airline Ticket:* Search for Airline Ticket > Prompted by POS ONE, ask customer if ticket is blank or issued > Select Airline Ticket Blank or Airline Ticket Issued depending on customer's response.

#### **Online Label Handling (Click-N-Ship)**

If a customer has paid postage online, no additional postage should be collected at the counter. If the item is short paid, don't return the package or document to the customer. Tell the customer he/she will receive an e-mail informing him/her that the item is short paid, at which time the customer will need to pay the balance with the credit card of record before he/she can mail any other Click-N-Ship items.

# How to Order Global Express Guaranteed Shipping Supplies

If you have Internet access, use the eBuy on-catalog requisition system to order your GXG supplies from the Material Distribution Center (MDC). Search for items using the postal stock number (PSN) listed below (without the dashes). If your office does not have access to eBuy, you may order using touch-tone order entry (TTOE): Call 800-273-1509.

**Note:** You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.) For complete TTOE ordering instructions, visit the Materials Customer Service website at *http://blue.usps.gov/purchase/\_doc/ops\_ttoeins.doc* or call 800-332-0317, option 4, option 4.

Those without eBuy can fax 800-270-6233 or call 800-610-8734. Supplies are also available online at *http://www.usps.com/shippingsupplies*.

Item	Supply Item Description	Item Number (PSIN)	PSN
	Global Express Guaranteed Envelope — Cardboard	ÈP16Á	7690-04-000-6856
	Global Express Guaranteed Plastic Envelope	EP16B	7530-04-000-8878
Pak Record	GXG International Air Waybill/	11FGG1	7690-04-000-8880
	Shipping Label		

#### **Global Express Guaranteed Supplies**

Item	Supply Item Description	Item Number (PSIN)	PSN
Sign the top copy of this from and place all three copies in the pools with the six wyster. Commercial Invoice	PS Form 6182, Commercial Invoice (Customs Form)	PS6182	7530-07-000-3483
Linear Date			
1. Coy II. Banin A. 20 <sup>10</sup> Color <sup>10</sup> I. Courris C. Coy. II. Banin A. Fasar Cost of equilation (C. Courriy) 4. Enally - Analation (C. Courris) - Color of the Character of R. P. preprinting The March Control of the Court of the Character of R. P. preprinting			
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Real GD9000.000.0005 - GD999.999.99905 17 Inn 1912, Issues (of Int	PS Form 2976-E, Customs Form	PS2976E	7530-03-000-5174
	<i>Envelope,</i> Plastic pouch to hold shipping label and Customs forms		
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	GXG ID stickers for customer	107RGG3	7690-04-000-8879
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	sensitive, 100 per roll) FOR POST OFFICE USE ONLY		
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Det werden in Englich     Det werden in Englich     Det werden in Englich     Det werden in Englich det werden in package     Det werden in det werden in det werden in package			
Postal Representative: Conterne has seen catacity and you will be notified whether the contenue has chosen to re-send the GAG Depresent or not. The contenue can chosen to polyage the rituated GAG singteent at your office or have the advanced to the extenuit advances. If the cutthers or a reading the CAG Signamer, use are CAG Guide and Kollow the SVD emiticative) and advances that advances of the cutthers or a reading the CAG Signamer, use are CAG Guide and Kollow the SVD emiticative) and advances that advances of the cutther or a reading the CAG Signamer, use are CAG Guide and Kollow the SVD emiticative) and advances that advances and the cutther or a reading the CAG Signamer or an emit CAG Guide and Kollow the SVD emiticative and advances of the cutther and reading the cutther and reading contractive the cutther and read contents that CAG Signamer of the CAG Signamer of the cutther and read contents that CAG Signamer of the CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the CAG Signamer of the cutther and read contents the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents the cutther and read contents that contents the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that contents the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read contents that CAG Signamer of the cutther and read content that CAG Signamer of the cutther and read signamer of the cutther and read Sig			
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Guaranteed.			
SHIP ONLY IN SEGREGATED EXPRESS MAIL. BAGS			
TONAL INTERNATIONAL INTERNATIO			

Shipping Label and Completion Instructions

#### Shipping Label, Item 11FGG1, GXG International Air Waybill

Specific Description Including Number of Each Iter (and humoniced code if known) NCDUNED	n Country of Manufacture	Value for Customs (US \$) REQUIRED
-		
WARNING: These commodities, technology, or software were exported from accordance with Export Administration Regulations. Diversion contrary to U.3	the United States in S. law prohibited.	toms
4 Required Signature		
I/We agree that the USPS terms and conditions (on the back of Service Guide) and certain international treaties, including the and FedEx for loss and damage. I/We understand that USPS an not ceatain any bazardous or restricted materials prohibited by	Warsaw Convention, where applicat d FedEx DO NOT TRANSPORT CASH. y postal regulations and does not rec	ble, apply and limit the liability of USPS I. I/We certify that this package does guire the filing of Electronic Export
declared. Submission of false information may result in civil or	criminal penalties (18 USC 1001, 31 U	ISC 3802). No EEI § 30.37 (a)
- Sender's Signature: See Privacy Act Statement on reverse		
Auto In	Schadulad Dalivace Data	P0 ZIP (+4) Code Employee
Postal Use Only AM PM		Initials
Dimensions in Inches (Non-Document Shipments) Weight	Postage Insure S S	ance Fee Total Postage & Fees S
Packaging Customer Packaging GXG Envelope or Pak Box Envelope	Other A.	982 8942 2967
-		
	Required Signature     We agree that the USPS terms and conditions (on the back of     Service Guide) and certain international treates, including the     mod contain any bacadows or restricted materials prohibited     indicate Submission of false information, the provided of the     sectored. Submission of false information, the provided of the sectored of t	Required Signature     Mile spre that has USPS seems and conditions (on the back of the Sender's Copy of this Ad Wayhb     Switch and certain international treaties, including the Warsav Conversion, where applicat     and FedS for loss and damage. IWe understand that USPS and FedS to 10.01 TRANSPORT CASH     not contain any bacardoor servicided metaristics prohibited by postal regulations and dees not re     Information(EE) formerly Silper's Export Declaration(SE), and that the particulars given in the 5     declared. Submission of their information may result in civil or criminal penaltics (18 USC 1001, 31 U     Sender's Signature:     See Privacy Act Statement on reverse.     Postage     Dama in Time in The second sec

*Note:* The shipping label (Item 11FGG1, *GXG International Air Waybill*) must be completed in English. If not filled out entirely in English, the shipment will be refused and returned to the origin office.

**Section 1 – From** Mailer's address information. Make sure all of the following information is entered completely and accurately:

- Date.
- Sender's full name.
- Sender's telephone number.
- Company name, if applicable.
- Sender's complete address, including city, state, country, and ZIP Code.

**Section 2** — **To** Destination address information. Make sure all the following information is entered completely and accurately:

- Recipient's full name.
- Recipient's telephone number required if shipment is addressed to a PO Box.
- Recipient's fax number, if applicable; helpful in case of an inaccurate destination address or difficulty with delivery.
- Recipient's complete address, including postal code. Do not abbreviate city, state/province, or country. Make sure to use English (for instance, "Moscow" instead of "Moskva"). POS ONE and Click-N-Ship service provide the postal code when required, if the correct city name is entered.
- Recipient's tax ID number for Customs purposes (if applicable).

#### Section 3 – Shipment Information

- Documents: Check this box if the shipment contains only correspondence and/or printed matter.
- Non-Documents: Check this box for all other items. The recipient may be required to pay import duties and taxes. This shipment may be subject to Customs inspection.
- Description: REQUIRED. A proper description must be provided on the shipping label for each item in the shipment in order for the shipment to clear Customs. A proper description consists of four parts: item, detailed description, country of manufacture (where known), and value (the selling price or fair market value of the contents, in U.S. dollars.) Document value is \$1.00 or the cost of document reconstruction, whichever is higher. *Exception:* Document shipments to Mexico cannot have a value listed. Each document item should be fully described (e.g., diploma, birth certificate, marriage license).

	Acceptable Descriptions		
Unacceptable Description Item	Specific Description Including Quantity of Each Item	Country of Manufacture	Value for Customs (US \$)
Clothing	Clothing: Men's cotton T-shirts (3)	China	\$30.00
Computer parts	Computer Parts: PC motherboard (1))	Taiwan	\$60.00
Medicine	Medicine: Zocor 80 mg (personal use) (12 tablets))	USA	\$25.00
Vitamins	Vitamins: Vitamin C 100 mg (50 tablets))	USA	\$30.00
Papers	Papers: legal contract)		\$1.00

 Total Value for Customs — If a Commercial Invoice is required, enter the sum of the total postage, fees, and packaging costs to the value of the items.

#### Section 4 - Required Signature

The shipping label must be signed by the sender or company representative. Online labels do not need signatures — the name printed online serves as the signature.

#### Section 5 — Postal Use Only

Each block of the "Postal Use Only" section must be completed by the retail associate. Please note that some of these fields, such as Postage and Insurance Fee, will be prepopulated in the online labels.

- Date in (date accepted).
- Time in (check A.M. or P.M.) (time accepted).
- Scheduled delivery date.
- PO (ZIP+4) Code (acceptance Post Office ZIP+4 Code).
- Employee initials.
- Dimensions in inches (Nondocument shipments).
- Weight (in pounds and ounces).
- Postage in U.S. dollars.
- Insurance fee in U.S. dollars.
- Total postage and fees in U.S. dollars Note that on shipments where a Commercial Invoice is required, the Total Postage and Fees amount should be added to the value of items in Section 4 above plus any packing costs, to give the amount that is filled in the Total Value for Customs field.
- Packaging Check GXG packaging or type of customer-provided packaging.

How to Transfer Information From Shipping Label to Commercial Invoice

Shipping Label, Item 11FGG1, GXG International Air Waybill

- GLOBAL EXPRESS International delin FedEx GXG International Air Waybill 3 5 Documents Correspondence and printed matter Non-Occument At other came Re Country of Value for Customs (US \$) Sender's Name Phone Company 0 ً₿ Addres Address Total Ve (US S) 8 State City Country ZIP Code" 2 To Recipien Name Phone 4 Fax Compan Inginger 0 and R. Frank 1 6 6 State Province 8982 8942 2967 ZIP Code Rostal Co Recipient's Tax ID PART ISESSA Rev. Dene 859 PRINTED IN U.S. RIDO Rem 11FDG1 DIG USPS For tracking go to the USPS Web site at 8289422960 🕖 USPS Tracking or call 1.800.222.1811. Sender's Copy PS Form 6182, Commercial Invoice Sign the top copy of this form and place all three copies in the pouch with the air waybill. **Commercial Invoice** a. Invoice Date Invoice Num Customer Order Numbe 0 2a. SHIPPER Name a. BUYER Nan 0 c. Cib e. ZIP Code g. E-mail (If availa Tax ID Number or EIN (If applicable Telephone Number (if numb is available, include code(s) 3a. RECIPIENT Name 2 Terms and Conditions of: <u>Payment Terms</u> (Indicate below) Delivery CPT = Carriage Paid To
   CIP = Carriage Paid To
   CIP = Carriage, Insurance, Paid To
   DAF = Delivery at Frontier b. Add c. City e. Postal Code (f applicable) DDU = Delivered Duty Unpaid Other g. E-mail (If available ercial Shipments Only s uld be completed with h ides 8, 9, & 10 on the comm he Com i. Tax ID Number or EIN (If appli Country of Ult ate Destinatio Exporting Carrie Total Nu of Pack FedEx Express j. Purpose of Shipmen . Total Gross Weigh Related Unrela lb. cy Type and 11. Full De Shipme 14. Unit Va ً₿ Currency Type and Subtotal Amount 16a. Name of Authorized Person b. Date (MM/DD/YYYY) 19. Packing Cost c. Location (City and State) . Postage/Shipping Charges 6 d. Signature of Authorized Pe 4 6 1. Insurance Cost 2. Total Inv 8 (Add lines 18-21) Retail GD500,000,000US - GD999,999,999US PS Form 6182, September 2009 PSN 7530-07-000-3483 (Page 1 of 2) See Privacy United States Postal Service<sup>®</sup> t on Page 2 (Reverse) of this fo USE FOR GXG ONLY
- a) Fill in shipping label (Item 11FGG1, GXG International Air Waybill) first. If PS Form 6182, Commercial Invoice (CI), is required, leave the shipping label field marked 8, Total Value for Customs, blank until after filling out the CI.
- b) When a CI is required, carefully transfer information from the appropriate fields on the shipping label to the CI. The diagram shows that the information from the area marked 1 on the shipping label goes to the area marked 1 on the CI; the information from the area marked 2 on the shipping label goes to the area marked 2 on the CI, etc.
- c) On the CI, add together the total value of the shipment, the packing cost, postage/shipping charges, and insurance cost to get the Total Invoice Value. Enter this amount in the field marked 8 (Item 22) and also the field marked 8 (Total Value for Customs) on the shipping label.
- d) Refer to the instructions on the next page for completing the Cl.

### Commercial Invoice (CI) and Completion Instructions

### PS Form 6182, Commercial Invoice

Sign the top copy of this form and place all three con 1.Global Express Guaranteed® Tracking Number		8. Commercial Shipments Only*		ial Invoice					
				a. Invoice Date	b. In	voice Num	ber	c. Customer	Order Numb
2a. SHIPPER Name				9a. BUYER Name					
b. Address (Number, street	, apartm	nent/suite/PO bo	x number)	b. Address (Number, str	eet, apar	tment/suite	/PO box numl	ber)	
c. City d.	State	e. ZIP Code®	f. Country	c. City		d. State	e. Postal Co	de (if applicab	le) f. Cou
g. E-mail (If available)			umber (if number include code(s))	g. Tax ID Number or EIN	N (If appli	icable)			
3a. RECIPIENT Name				10. Terms and Condition					
<ul> <li>Address (Number, street</li> <li>C. City</li> <li>d.</li> </ul>	, apartm State		x <i>number)</i> pplicable) f. Country	Payment Terms (Ir	ndicate be	elow)	CIP =	Carriage Paid Carriage, Insi Delivery at Fi Delivered Du	urance, Paid <sup>®</sup> rontier
g. E-mail (If available)		h. Telephone Ni	umber (if number	*The Commercial Shin	manta Or	ly agation	Other_		
,,			nclude <sup>`</sup> code(s))	*The Commercial Ship invoice, should be com selling goods.					
. Tax ID Number or EIN (If	applicat	ble)		4. Country of Ultimate I	Destinatio	on	5. Exporting FedEx E	I	6. Total Num of Packag <b>1</b>
. Purpose of Shipment				7a. Total Gross Weight		_ oz	1	Transaction	Unrelated
These commodities, techno America in accordance with aw is prohibited. It is here Jescribed, (2) that no other rue and correct.	the Exp by certif	port Administration	on regulations. Dive	ersion contrary to U.S. actual price of the goods		Currency Typ Subtotal Amo			
16a. Name of Authorized P	erson		b. Date (MM/DD/	YYYY)	19. P	acking Cos	t		
c. Location (City and State)	)		<u> </u>			Postage/Shi	pping		
d. Signature of Authorized I	Person					charges			
17.					21. Ir	nsurance Co	ost		
Retail G	⊃500,	,000,000US	890 6 - GD999,99	9,999US		otal Invoice Add lines 18			
PS Form <b>6182,</b> Septembe United States Postal Se		PSN 7530-07-0	000-3483 (Page 1 c	f 2) See Privacy Act Sta	tement o	n Page 2 (F	Reverse) of thi	s form USE	FOR GXG O

**Note:** Refer to the Documentation Requirement section of Alphabetical Listing of Countries and Cities Served in Publication 141, *Global Express Guaranteed Service Guide*, or in POS ONE to determine if a Commercial Invoice is required for a shipment. A Commercial Invoice may be required for personal shipments as well as for commercial shipments. If a commodity is not listed or if there is any doubt, complete a Commercial Invoice for the shipment.

The Commercial Invoice must be completed in English. Three copies must accompany the shipment. Enter all of the following information completely and accurately:

- The GXG Air Waybill number. It is the 10-digit USPS tracking number located on the bottom right corner of the GXG International Air Waybill/Shipping Label (AWB/SL).
- [a–h] The shipper's full name, complete address, country, e-mail address, and telephone number, including area/country codes. Including a telephone number may facilitate delivery.
- 3. [a–j] The recipient's full name, complete address, country, e-mail address, and telephone number, including area/country codes. Including a telephone number may facilitate delivery. The customer must provide this information. Provide the tax ID number (e.g., GST, VAT, RFC, ABN, IN, other) or EIN (if applicable or known by the shipper). The customer must also state the purpose of the shipment (i.e., gift (unsolicited), personal effects, personal use (new, no resale), catalog/order return, commercial sale, intracompany transfer, return for repair, return after repair, marked samples (no resale) mutilated samples (no resale), etc.).
- Final country of destination for goods in this shipment. This can be different than the recipient's country.
- 5. Exporting carrier is pre-filled FedEx Express.
- Total number of packages is pre-filled 1. GXG shipments are limited to one package per shipment.
- 7. [a–b] The total gross shipment weight in pounds and ounces. Mark whether the parties of the transaction are related or unrelated. Related refers to partners, officers, directors, employers, employees or owners of the business, company, or organization, or related by blood, marriage, or common-law partnership. All others should mark the "Unrelated" box.

\*The Commercial Shipments Only section, which includes numbers 8, 9, and 10, should be completed with business transactions, or by customers buying or selling goods.

- 8. [a–c] For commercial shipments, the invoice date, invoice number, and customer order number (if applicable).
- 9. [a–g] The buyer's full name, complete address, country, and tax ID number (i.e., GST, VAT, RFC, ABN, IN, other) or EIN, if applicable.
- 10. For commercial shipments, the terms and conditions of payment and delivery.
- 11. A *full* description of *each* item in the shipment (for example, 100 percent wool sweater).
- 12. The country of manufacture of *each* item in the shipment (for example, Ireland).
- 13. The quantity and unit of measurement for *each* item in the shipment (for example, 2 dozen).
- 14. *Each* item's unit per piece value (for example, \$336/dozen).
- 15. The currency type and amount (for example, U.S. \$672). This should equal the number of units indicated in the quantity and unit of measure field, multiplied by the unit value amount (that is, field 13 x field 14).
- 16. [a–d] Name, date, location, and written signature of the person completing this commercial invoice.
- 17. Barcode scanning area.
- The subtotal currency type (for example, U.S. dollars) and total amount from column 15.
- 19. Any packing costs, including packaging.
- 20. The GXG postage/shipping charges.
- 21. Any insurance premium paid to insure the shipment.
- 22. The sum of the total amount, packing cost, postage/ shipping cost, and insurance cost. This should be the same as the "Total Value for Customs" in section 3 of the shipping label (GXG International Air Waybill).

#### Standard Operating Procedures

# Retail Acceptance of GXG Shipping Label, Item 11FGG1, GXG International Air Waybill

Retail associates should do the following:

- 1. Greet customer.
- 2. Place item on scale.
- Verify that the customer desires GXG service. Select GXG service and inform the customer of the price. Notify the customer that the shipment may be subject to a dimensional weight postage rate if not shipped in USPS-supplied GXG packaging.
- 4. Encourage the customer to use GXG (USPS/FedEx) packaging.

#### **GXG Workflow**

- A. POS ONE Locations
  - Enter postal code. If postal code is not known, select Continue and enter first few letters of the city name.
  - Select YES/NO response to questions: "Is shipment addressed to a PO Box?" (not available in some countries) (money-back guarantee does not apply to shipments addressed to PO Boxes) and "Does shipment contain any gifts?"
  - Review country-specific requirements with the customer.
  - If postal code was unknown, destination city options now appear. Select city and have customer enter postal code on label.
  - Type first few letters of each item in shipment and scroll to select content items (or similar item name). Select "Add Item."
  - Review GXG Transaction Summary screen.
  - Advise customer of the delivery date, holidays, item restrictions, and if a PS Form 6182, *Commercial Invoice* (CI), is required. The CI requirement will appear on the POS ONE screen in the Critical Information section.
  - If a CI is required, have customer complete it and review to ensure CI is complete, item descriptions are detailed, and value is accurate for each item.
  - Place the three signed copies in plastic pouch, PS Form 2976-E.
  - Enter the scheduled delivery date on Item 11FFGG1, GXG Air Waybill/Shipping Label (AWB/SL).

#### B. IRT and SPORT & MOVES Locations

- Refer to Global Express Guaranteed Service Guide.
  - Look up the destination country to determine if shipment content items are restricted or prohibited, to determine availability of PO Box delivery, and to look up a postal code.
  - 2. Refer to the Documentation Requirements matrix in the destination country listing to determine if the shipment requires a CI.
    - If a CI is required, have the customer complete a CI and review it to ensure the CI is complete, item descriptions are detailed, and value is accurate for each item. Fold and place the three signed copies in plastic pouch, PS Form 2976-E.
    - Compute delivery date (make sure to factor in weekends and both domestic and international holidays).

**Note:** If a Cl is required, compute delivery date using the NON-DOC transit time column in the *Global Express Guaranteed Service Guide.* 

- Inform the customer of the delivery date.
- Enter as the scheduled delivery date on the AWB/SL.
- Select Package Type POS ONE may prompt for package dimensions and will show the dimensional (DIM) weight price, if higher. In IRT and manual offices, calculate the DIM weight and charge the customer the price of the higher weight if the GXG shipment is not in USPS-supplied GXG packaging.
- 6. Article measurements
  - POS ONE locations Enter measurements into POS ONE and follow screen instructions. Record measurements, weight, and postage on the AWB/SL.
  - IRT locations Enter measurements into IRT. Record measurements, DIM weight (from IRT), and appropriate weight postage (from IRT) on the AWB/SL.
  - SPORTS & MOVES offices Record measurements on the AWB/SL. Compute DIM weight (L x H x W ÷ 166) and record appropriate weight and postage on the AWB/SL.

**Note:** DIM weight does not apply to items shipped in USPS-supplied GXG packaging. Refer to the IMM for price.

- Ask if the customer would like to purchase additional insurance; enter the insurance fee on the AWB/SL.
- 8. Inform the customer of the total postage amount.

Note: At this point, check the AWB/SL and the CI, if applicable, to make sure all required sections have been completed in English by the customer and you.

- 9. Communicate to the customer that there are some cases where the money-back guarantee is voided, such as 1) when the delivery is attempted but cannot be made; 2) the delivery address is incomplete or inaccurate; 3) the shipment is delayed by circumstances beyond our control, including severe weather, strikes, and import/ export clearance delays.
- 10. Tell the customer that the recipient will be responsible for paying any Customs duties or taxes.
- Date stamp the Sender's Copy (top copy) and the USPS Copy (last copy) in the white area above block 3 and remove both copies from the AWB/ SL.
- Insert remaining AWB/SL and any other customer documentation (including Cl, if required) in plastic pouch, PS Form 2976-E, with AWB/SL in front of documents, and seal. Affix plastic pouch to front/ address side of article.
- 13. Affix postage to upper right hand portion of article. Complete GXG transaction.
- 14. Ask the customer if he/she has any other transactions to conduct.
- 15. Collect funds for the visit.

Note: For Click-N-Ship service and online labels:

- Complete Postal Use Only section on pages one, two, and six of AWB/SL.
- There is an automatic 10 percent postage discount for GXG labels paid online.
- Do not request additional funds for short-paid articles because a short-paid notice will be sent automatically to customer. The customer will need to pay the short-paid postage before making another Click-N-Ship transaction. (Use Postage Affixed function on POS ONE.)
- If a customer presents a stale-dated online label at the retail counter (the date is earlier than the date of mailing), retail associates should advise the customer that a new label must be printed. The customer can request a refund for unused PC postage labels by going to the Online Postage Refund page. For exam-

ple, with Click-N-Ship service, the customer goes to the Click-N-Ship website at *www.usps.com/shipping/label.htm* and signs in. At the top of the screen, he/she clicks on *Shipping History* or *My Account*, then on the left under the "Refunds" box, clicks *Request a Refund.* 

- 16. Provide the customer with the Sender's Copy of the AWB/SL and POS ONE/IRT or manual receipt.
- 17. Thank the customer.
- 18. File the USPS Copy and store it for 6 months.
- Place the GXG article in an *Express Mail* sack designated for GXG service. Do not mix with other expedited articles.
- Close sack, properly tag with PS 141, GXG Sack Tag, and use destination slide label for designated processing airport mail center/airport mail facility (AMC/AMF).
- 21. Dispatch articles daily at specified dispatch times to meet GXG critical entry times (CET).

### Retail Acceptance of Global Express Guaranteed at Nonparticipating Sites

This process addresses the handling of GXG articles presented at offices not participating in the GXG program for the following scenarios:

- A FedEx employee drops off a GXG article that was retrieved from a FedEx collection box — Accept the article and forward to the designated AMC or processing and distribution center (P&DC) retail unit for processing.
- 2. A customer wants to send an article using GXG Refer the customer to the nearest participating USPS GXG site (list provided by your district retail manager).
- A customer presents a GXG article with an online label and prepaid postage Accept the article and forward it to the designated AMC or P&DC retail unit for processing. Advise the customer that the receipt will be mailed to him/her.
- A USPS carrier drops off a GXG article found in a USPS collection box — Accept the article and forward it to the designated AMC or P&DC retail unit for processing.

Once the GXG article reaches the designated AMC or retail unit at the P&DC, it will be processed according to existing GXG standard operating procedures (SOPs) for accepting GXG shipments, and the customer's receipt will be mailed to him/her.

#### **Retail Acceptance of GXG Shipment Re-mailed**

If a shipment was refused by FedEx and returned to the AMC or refused at the AMC:

- The AMC contacts the USPS Call Center by e-mail at uspsgxg@esecurecare.net
- The Call Center contacts the customer.
- The customer is given the option to re-ship or receive a refund for the refused shipment.
- Customers requesting a refund must call 800-222-1811.
- No GXG refunds can be given at the retail office.

If the customer elects to re-ship, follow this SOP for reshipping a refused GXG shipment:

- Once the shipment is received at the retail office, contact the customer and verify that he/she is coming in to correct the issue. (The customer should already have been contacted by the USPS Call Center.)
- 2. Greet the customer.
- If the customer has elected to re-mail a refused or returned GXG shipment, scan the original AWB/SL as "Delivered", and complete PS Form 3849, *Delivery Notice/Reminder/Receipt*.
- 4. Remove the Return to Sender label.
- 5. Ask the customer to fill out a new shipping label.
- 6. Assist the customer in correcting the issue (for example, the customer should fill out a CI or provide a more detailed description of the contents). (If you are unaware of the reason for refusal/return, please contact the district retail office and request the reason for refusal.)
- If a CI is required as indicated in the Critical Information section on the POS ONE screen, provide the customer with a CI to complete.
- 8. Place item on scale.
- 9. Select GXG.
- Follow existing acceptance procedures for GXG workflow.
- 11. Inform the customer of the new delivery date.
- 12. Complete a PS Form 3533, Application for Refund of Fees, Products, and Withdrawal of Customer Accounts, for the postage. This credits the retail associate with the postage that he or she will place on the return shipment — although a new postage validation imprint (PVI) will be printed out, no money for postage will be collected from the customer. Complete the PS Form 3533 with the following information:
  - Customer's name and address.

- Signature of Postal Service employee preparing the PS Form 3533.
- Amount of postage affixed. (For shipments originally mailed using Click-N-Ship service, use the original postage amount on the AWB/SL.)
- Check off the Other Refunds box and enter (AIC 553) with Explanation: GXG Shipment Re-Mailed.
- Attach the original postage affixed and the original AWB/SL to the PS Form 3533.
- Write the new AWB/SL number on PS Form 3533 and report the new and old number via e-mail to GXG at uspsgxg@esecurecare.net.
- Retail unit supervisor must certify and authorize the PS Form 3533 with signature.
- 13. Weigh and rate the item on the scale. Print and attach a new PVI label for the postage (the amount will be offset to AIC 553\* by the PS Form 3533). If postage was originally paid by Click-N-Ship service, for IRT and POS ONE equipment, select the Postage Affixed key and enter the difference between the current rate and the original Click-N-Ship amount. Ensure the calculation is performed and the original Click-N-Ship amount is displayed. Print and attach a new PVI label for the original Click-N-Ship rate. Complete the transaction.

\***Note:** An authorized PS Form 3533 is required support documentation for using AIC 553; this must be kept on file with the PS Form 3849 and original AWB/SL at the local retail unit.

- 14. Communicate to the customer that there are some cases where the money-back guarantee is voided, such as 1) when the delivery is attempted but cannot be made; 2) the delivery address is incomplete or inaccurate; 3) the shipment is delayed by circumstances beyond our control, including severe weather, strikes, and import/export clearance delays.
- Tell the customer that the recipient will be responsible for paying any Customs duties or taxes.
- Provide the customer with the Sender's Copy of the new AWB/SL.
- 17. Remove the USPS Copy and maintain on file for 6 months.
- Ask the customer if he/she has any other transactions to conduct.
- 19. Thank the customer.
- Place the GXG article in a designated Express Mail sack. Do not mix with other expedited articles.
- Close the sack, properly tag it with GXG Tag 141, and use a destination slide label for designated AMC/ AMF.

- 22. Dispatch articles daily as required, at specified dispatch times.
- 23. The postmaster or management designee must review the copy of the shipping label, return the label, and complete the GXG Requirements Checklist.
- 24. Identify the retail associate who accepted the original GXG shipment and review findings from the checklist. Retrain the retail associate on GXG acceptance procedures. For POS offices, review GXG transactions in POS with the retail associate.
- 25. Send the completed and signed checklist to your district retail manager.

#### GXG Requirements Checklist Used for Review of Refused GXG Items

The acceptance clerk is responsible for verifying that all sections of the GXG shipping label are correctly completed before the mailpiece is accepted.

If a GXG shipment is returned to your office, use this checklist to review the label to determine the cause of refusal. Inform the retail associate of error and retrain him/ her on proper GXG acceptance.

For POS offices, review the transaction in POS with the retail associate.

Complete the form and return it to your district retail office.

#### GXG LABEL NUMBER: \_

#### LABEL SECTION 1 - FROM

- \_\_ Date missing or incorrect
- \_\_ Sender's name missing
- Phone number missing (sender's phone number is required)
- Company name missing
- \_\_\_ Address missing or incomplete
- City missing
- \_\_ State missing
- \_\_ Country missing
- \_\_ ZIP Code missing

#### LABEL SECTION 2 - TO

- \_\_\_ Recipient's name missing
- Phone (Recipient phone number required if shipment is addressed to a PO Box)
- Company name not legible
- \_\_ Address missing
- \_\_ Addressed to PO Box Available only to certain countries as provided in POS ONE. The recipient's phone number is required when the shipment is addressed to a PO Box.

- \_\_ City missing, abbreviated, or not in English
- \_\_ State/Province abbreviated, or not in English
- \_\_ Country missing, abbreviated, or not in English
- \_\_ Country not on service network or embargoed
- \_\_ Postal code missing POS ONE provides the postal code when required. Mailers can obtain postal codes from http://www.upu.int.
- \_\_\_ Recipient's Tax ID Number

#### LABEL SECTION 3 - SHIPMENT INFORMATION

- Round date stamp missing (round date should appear above section 3 on the Sender's and USPS copies)
- \_\_\_ Documents or nondocuments check mark missing
- \_\_ Specific description/# of each item/country of manufacture/value(s) missing (Document value is the cost of document reconstruction or \$1, whichever is higher. *Exception:* Document shipments to Mexico cannot have a value listed.)
- \_\_ Nonmailable item listed

#### LABEL SECTION 4 - REQUIRED SIGNATURE

Sender's signature missing — *item will be returned without this information.* If the customer cannot write his/her name, the retail associate prints the customer's name and puts his/her own initials next to it. If the customer cannot read the Agreement Block, before the retail associate completes the signature, the retail associate reads the Agreement Block for the customer so the mailer can agree to the terms and conditions. The customer certifies the package does not contain cash or hazardous or restricted materials prohibited by postal regulations.

*Note:* Shipments prepared online do not require a signature; the printed name suffices.

#### LABEL SECTION - POSTAL USE ONLY

- \_\_ Date in missing
- \_\_\_ Time in missing
- \_\_ Scheduled delivery date missing or incorrect
- \_\_ PO ZIP+4 Code missing
- Acceptance employee initials missing
- Dimensions in inches missing (Nondocument shipments)
- Weight not in whole numbers or is missing (e.g., correct: 4 oz.; incorrect: 3.5 oz.)
- \_\_ Postage (only) missing
- Insurance fee (only) missing (if not applicable, clerk must mark N/A)
- \_\_\_ Total postage & fees incorrect or missing
- Packaging/customer packaging block missing check mark

#### **PS FORM 6182, COMMERCIAL INVOICE (CI)**

If the shipment was missing a CI, duplicate the original transaction by doing a dry run of the GXG transaction on POS ONE. Review the summary and finance GXG transaction screens that reflect the CI requirement. Remind the retail associate that the GXG CI requirement also appears on the customer receipt.

#### MISCELLANEOUS:

- Label illegible
- \_\_ Other: \_\_

#### Postmaster:

Send a Copy to District Retail Manager and Keep a Copy for Your Records

The retail associate has been notified of the label acceptance error(s) and has been retrained on the correct acceptance procedure.

Postmaster/Supervisor Signature:

Date: \_\_\_\_

Print Retail Associate's Name:

OFFICE & ZIP CODE:

GXG Label Number: \_

#### Global Express Guaranteed On/Off Procedures and Setting CET

#### NCR – POS ONE Equipment On/Off Procedures From Main Screen:

- 1. Select < Back Office>.
- 2. Select <File Maintenance & Unit Settings>.
- 3. Select <System & Unit Settings>.
- 4. Select < Other Parameters>.
- 5. Select <GXG Maintenance>.
- 6. Toggle <Unit GXG On/Off> to change from On to Off, or vice versa.

#### POS ONE cut-off times are programmed locally.

#### To Set the GXG Cut-Off Time

- 1. Log on and go to Non-Retail Roles.
- 2. Select <Back Office>.
- 3. Select <File Maintenance & Unit Settings>.
- 4. <Systems and Unit Settings>.
- 5. < Other Parameters>.
- 6. <GXG Maintenance>.
- 7. Enter or change time for M–F cut-off time, Sat. cutoff time, Sun. cut-off time, and holiday cut-off time.
- 8. Press Accept.

Offices that do not have transportation to the AMC by the critical entry time (CET) the same evening of acceptance should make their GXG cut-off time the same as the office opening time; an additional day will automatically be added to the service standards.

#### **Global Express Guaranteed Network Updates**

Postmaster/retail supervisors are responsible for setting up the GXG cut-off time in POS ONE for their retail office.

The Distribution Networks Office (DNO) is responsible for entering the GXG cut-off time into the facilities database (FDB) for each GXG district office. The FDB is open two times a year for updates to GXG cut-off times. The two systems are not currently linked.

Unlike Express Mail items, GXG items are inducted into FedEx's international products mailstream at the origin airport and may go on different transportation than the USPS-FedEx shared services network. Therefore, GXG items may have a different CET than Express Mail items.

Ensure the cut-off times in FDB are set at the latest time possible to meet the CET based on existing transportation. Offices that do not have transportation to the P&DC or AMC by the CET for GXG service are to make their GXG cut-off time the same as the office opening time. That way, if a customer purchases GXG service any time that day, POS ONE will automatically add a day to the delivery date.

#### GXG Acceptance Matrix

When a customer submits a GXG item	Through	These are the procedures for a GXG Acceptance Office	These are the procedures for a Non-GXG Acceptance Office
With postage         Retail Service Counter         Follow the Retail Acceptance of GXG           Shipping Label SOP outlined in the previou section.         Section.		Send to designated processing AMC or P&DC in designated Express Mail sack with PS Tag 141.	
	Carrier Pick-up	Take to a retail service counter. Retail associates should follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section.	Send to designated processing AMC or P&DC in designated Express Mail sack with PS Tag 141.
	Collection Box	Take to a retail service counter. Retail associates should follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section.	Send to designated AMC or P&DC in designated Express Mail sack with PS Tag 141.
	FedEx Drop Box at Retail Unit	FedEx employee will take to a USPS retail service counter. Retail associates should follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section.	Send to designated AMC or P&DC in designated Express Mail sack with PS Tag 141.
Without postage	Retail Service Counter	Follow the Retail Acceptance of GXG Shipping Label SOP outlined in the previous section.	Refer customer to nearest GXG acceptance office.
	Carrier Pickup	Return to sender.	Return to sender.
	Collection Box	Return to sender.	Return to sender.
	FedEx Drop Box at Retail Unit	FedEx employee will take to a USPS retail service counter; return to sender	Return to sender.

#### **GXG Frequently Asked Questions**

#### **GXG Basic Information**

- Q. What are the characteristics of GXG service?
- A. GXG is the premium international shipping option from the U.S. Postal Service<sup>®</sup> with international transportation and delivery by FedEx Express. GXG offers date-certain delivery within 1 to 3 business days to more than 190 countries with a money-back guarantee and a 10 percent online discount.
- Q. Why is delivery service for GXG provided by a private company?
- A. More and more businesses and individuals need date-certain, courier-level service. Foreign post offices could not provide date-certain delivery in 1 to 3 days. Companies like FedEx have this capability. To meet the needs of its customers, the Postal Service decided to partner with an industry leader to offer our GXG service.

FedEx provides the international transportation, commercial Customs clearance, and delivery of every shipment, while USPS provides retail locations, shipping labels, and packaging to create the shipment, payment options, and acceptance of the shipment.

#### **GXG Information for Retail Associates**

- Q. What Customs documentation is needed for GXG shipments?
- A. In some cases, PS Form 6182, *Commercial Invoice*, is required based on the content and destination country. POS ONE will state if a Commercial Invoice is required for the shipment. (If POS ONE is not functioning, refer to the destination country in Publication 141, *Global Express Guaranteed Service Guide*, to determine if a Commercial Invoice is required.) When in doubt, advise customers to use a Commercial Invoice.
- Q. Which holidays could affect the GXG delivery date?
- A. U.S. holidays may affect the acceptance date if the shipment is accepted after cut-off time and the following day is a holiday. The U.S. holiday would push the acceptance day forward to the next U.S. working day. The following are U.S. holidays:
  - New Year's Day.
- Labor Day.Columbus Day.
  - Birthday of Martin Luther King, Jr.
- Washington's Birthday.
- Memorial Day.Independence Day.
- Veterans Day.Thanksgiving Day.Christmas Day.

Holidays in the destination country may affect the delivery date since a shipment cannot be delivered on a holiday. Destination holidays will be displayed on POS ONE if the holiday affects the delivery or occurs shortly after the scheduled delivery date. A complete list of holidays for GXG destination countries can be found in Publication 141, *Global Express Guaranteed Service Guide*.

- Q. What if a customer does not have correct postage on the GXG Click-N-Ship label?
- A. If the weight of the item is more than the weight used when the Click-N-Ship label was purchased, don't return the package or document to the customer. Tell the customer he/she will receive an e-mail that the item is short paid, at which time he/she will need to pay the balance with the credit card of record before he/she can mail any other Click-N-Ship items.

*Note:* The 10 percent discount given when the online label was printed will still be honored, and the customer will not be charged for the difference if it is because of the 10 percent online discount. Only the postage due for the weight differential will be charged to the customer's account.

Q. Where can retail associates find additional training on GXG?

#### Α.

- The Global Express Guaranteed Reference Card at the end of this kit guides employees through the POS transaction and provides basic GXG information.
- 2. All GXG SOPs can be found at http://blue. usps.gov/retail/L1Policies.htm.
- 3. Training is available on the retail site at *http:// blue.usps.gov/retail/L1Training.htm.*
- 4. "GXG Field Information Kit" in *Postal Bulletin* 22231 (4-24-08, pages 5–13) includes instructions on how to complete the GXG air waybill/shipping label (AWB/SL) and Commercial Invoice (CI), as well as information specific to preparing GXG shipments online through Click-N-Ship service.
- 5. Publication 141, *Global Express Guaranteed Service Guide*, is a great reference tool. It is available online at *http://www.usps.com/cpim/ftp/pubs/ pub141.pdf*.
- 6. The POS video segment about GXG is at http:// eagnmnsxfb0/posone/about/training/svs/videos/ GXG/GXG.html.

#### **GXG Information for Customers**

- Q. The GXG shipping label requires that a value be stated for each item. What should the customer put as the value?
- A. For documents, the customer should use the reconstruction or replacement cost. For example, the value of a check would be the cost to stop payment on the check and issue a new one, not the dollar amount of the check. For items whose value is not as easy to determine, such as business correspondence, it is still necessary to state a dollar amount, even if it is just one dollar. *(Exception:* Document shipments to Mexico cannot have a value listed.)

For nondocuments, the customer should state the selling price or fair market value of each item.

- Q. How does a customer obtain a postage refund if the GXG shipment is delivered after the specified date?
- A. Customers request a refund by calling 800-222-1811. The claim is handled over the phone by our alliance partner FedEx. Customers may have to complete some paperwork, depending on the claim. A refund check is generally issued in about 2 to 3 weeks.

**Note:** Money-back guarantee does not apply to shipments to Post Office box addresses acceptable for delivery; Customs delays; delivery was attempted but could not be made; and other exclusions defined in the Summary of Our Terms and Conditions section of Publication 141, *Global Express Guaranteed Service Guide*.

- Q. Can customers track their GXG shipment?
- A. Yes, customers can track, trace, and confirm delivery of their packages on the Web at *http://www.usps.com/shipping/trackandconfirm.htm* or by calling the toll-free customer service number 800-222-1811.
- Q. When is GXG delivery status information available?
- A. Delivery status will be available to customers on the evening of the date of delivery or attempted delivery.
- Q. How can customers take advantage of GXG discount pricing?
- A. Customers receive a 10 percent discount off published prices by preparing and paying for the shipment online through Click-N-Ship service or another authorized PC Postage vendor. The discount is automatically applied to each shipment prepared and paid for online.

#### **Global Express Guaranteed (GXG)**

#### Reference Card

#### 1. Why should customers use GXG?

### GXG is for customers who need the fastest $\text{USPS}^{\textcircled{B}}$ international service

- GXG is reliable
  - Sold by the United States Postal Service<sup>®</sup>
  - Transported and delivered by FedEx Express
  - Date-certain delivery service in 1–3 business days to major foreign cities
  - Money-back guarantee
- GXG is easy and convenient
  - Also available on Click-N-Ship<sup>®</sup> service
  - Free Carrier Pickup<sup>™</sup> service
- GXG qualifies for a 10% discount online

#### 2. Ensure Reliable Delivery

#### To ensure customer satisfaction and proper delivery:

- Has customer completed every field on the label (in English) including:
  - Sender and recipient addresses
  - Recipient phone number, when addressed to a PO Box
  - Postal code, when required (available in POS ONE)
- Confirm package contains no prohibited items
  - Listed in POS ONE
- Is there a detailed description of each article?
- General descriptions (e.g., documents, gifts, clothing, or medicine) are not acceptable
- Is the declared value accurate?
  - Show document replacement value or merchandise selling price or fair market value
- If required, has the customer used a GXG Customs form?
  - PS Form 6182, Commercial Invoice (CI)
  - Look under Critical Information on the POS ONE Summary Screen to determine if a CI is required

#### 3. Supplies Including Commercial Invoice (PS Form 6182)

 Order GXG shipping supplies through eBuy. If your office does not have eBuy, use touch-tone order entry at 800-273-1509. For the CI, the NSN number is 7530-07-000-3483.

#### 4. GXG POS ONE Transaction Demonstration

### Follow these directions in order to see a GXG POS ONE transaction demonstrated online:

- From the Blue Page, type **posone** in the address line at the top, click **<Go>**
- Under User Information, click on <Training>, then <POS</li>
   ONE Transaction Demonstration Videos>, then <GXG>
- Save the link in your favorites for future reference

#### **Global Express Guaranteed (GXG)**

#### **Reference Card**

#### POS ONE GXG Process — Documents and Non-Documents

After your customer has chosen GXG, the screen shows: The retail price

- Inform the customer of price, and possible higher DIM rate
- Press <Continue>

#### POS ONE asks for destination postal code

- Enter postal code; if not known, press <Continue>
- Enter first few letters of the city name, press <Continue>

#### Select Yes/No response for the following two questions:

- Is the shipment addressed to a PO Box? (not available in some countries) (money-back guarantee does not apply to shipments addressed to PO Boxes)
- Does the shipment contain any gifts?

#### POS ONE shows country specific information:

- Value limit (cannot be exceeded)
- Special Requirements scroll, compare to package contents

#### Selec t OK

- If postal code is unknown, destination city options now appear
- Select city (have customer enter postal code on label)

#### POS ONE presents item list

- **Type** the first few letters and scroll to select each item in package
- Highlight item or similar article, then
- Select <Add Item>
   Depending on item, additional questions may be asked (prohibited items stop the transaction with reason provided)

#### POS ONE may request shipment value

- If document, enter \$1.00 or value stated on label
- If merchandise, enter value stated on label

#### GXG Transaction Summary Screen appears

- Advise customer of the delivery date, holidays, restrictions, and if a PS Form 6182, Commercial Invoice (CI), is required
- Provide Cl if necessary, and place 3 completed and signed copies in plastic envelope (PS Form 2976-E) with the GXG Air Waybill/ Shipping Label
- Select <Package Type> System may prompt for package dimensions and show DIM weight price, if higher

#### System prompts for additional insurance

#### Confirm with customer that label is complete and accurate

- Scan barcode and identify postage
- Select <Print PVI\*>
- Press <End of Visit> to end transaction

### Policies, Procedures, and Forms Updates

### Manuals

# DMM Revision: Permit Imprint Postage Payment Allowed for Express Mail in the Electronic Verification System

Effective October 5, 2009, the Postal Service™ revised *Mailing Standards of the United States Postal Service,* Domestic Mail Manual (DMM<sup>®</sup>), to allow Express Mail<sup>®</sup> postage payment via permit imprint for commercial manifest mailers participating in the Electronic Verification System (eVS<sup>®</sup>) program.

Mailers choosing to use this new alternative solution must meet the general requirements and system requirements for eVS and submit an eVS application and supporting documentation as specified in Publication 205, *Electronic Verification System Business and Technical Guide,* to the Business Mailer Support manager, USPS Headquarters (see DMM 608.8.0 for address). Mailers must meet all requirements outlined in DMM 705.2.9.

General requirements for participation include the following:

- Permit Imprint Account Number.
- Postage Payment Account (PostalOne!).
- Mailer Identification (MID) Number.
- Application.
- File Transfer (submit PS Form 1357-S, Request for Computer Access).
- File and Label Certification.
- Quality Assurance.
- Mailing Test.
- Mailing Authorization.

A mailer using eVS must have or contract with a service provider that has an automated system that produces mail according to USPS<sup>®</sup> standards and calculates postage and extra services fees accurately. All eVS mailings must be paid with a permit imprint and meet the standards in DMM 604.5.0.

#### Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

\* \* \* \*

- 400 Commercial Parcels
  - \* \* \*
- 410 Express Mail
  - \* \* \* \*

#### 414 Postage Payment and Documentation

#### 1.0 Basic Standards for Postage Payment Options

[Revise the last sentence of item 1.0, as follows:]

\*\*\*Customers may pay postage with a permit imprint via the electronic verification system (eVS) program to manifest Express Mail items. Request authorization to use eVS according to the procedures in 705.2.9.9.

\* \* \* \*

600 Basic Standards	for All Mailing Services
---------------------	--------------------------

- \* \* \* \* \*
- 604 Postage Payment Methods
  - \* \* \* \* \*
- 5.0 Permit Imprint (Indicia)
- 5.1 General Standards

#### 5.1.1 Definition

[Revise paragraph 5.1.1, as follows:]

A mailer may be authorized to mail material without affixing postage when payment is made at the time of mailing from a permit imprint advance deposit account established with the USPS for that purpose. This payment method may be used for postage and extra service fees for Express Mail (electronic verification system "eVS" only), Priority Mail, First-Class Mail, Standard Mail, and Package Services. This method is not available for Periodicals and must not be used to pay postage on any mailpiece that is designed for reply purposes (except for permit reply mail under 507.10.0).

\* \* \* \*

#### 5.3 Indicia Design, Placement, and Content

\* \* \* \* \*

[Revise title and the first three sentences of 5.3.6, as follows:]

#### 5.3.6 Express Mail, First-Class Mail, and Priority Mail Format

A permit imprint indicia on Express Mail, First-Class Mail, or Priority Mail must show "Express Mail," "First-Class Mail," or "Priority Mail" (or "Priority"), as applicable; "U.S. Postage

Paid"; city and state; and permit number. If the Electronic Verification System (eVS) is used under 705.2.9, the marking "eVS" (or the alternative "e-VS" or "E-VS") must appear directly below the permit number. The "Express Mail" and "Priority Mail" (or "Priority") marking may be omitted when using USPS-provided Express Mail and Priority Mail envelopes and containers.\*\*\*

\* \* \* \*

#### 5.3.10 Indicia Formats

\* \* \*

#### Exhibit 5.3.10 Indicia Formats for Official Mail and Other Classes

[Revise Exhibit 5.3.10 by adding a new Express Mail indicia and note for official mail formats above First-Class Mail Official Mail formats and above ordinary First-Class Mail formats, as follows:]

#### **Express Mail Official Mail:**

EXPRESS MAIL POSTAGE & FEES PAID AGENCY NAME PERMIT NO. G-999 eVS

**Note:** For this example, when not in indicia, mail class or price must be marked on mailpiece, directly below or to the left of the indicia. The "Express Mail" marking may be omitted when using USPS-provided Express Mail envelopes.

### Express Mail:

EXPRESS MAIL U.S. POSTAGE PAID WASHINGTON, DC PERMIT NO. 1 eVS

**Note:** For this example, when not in indicia, mail class or price must be marked on mailpiece, directly below or to the left of the indicia. The "Express Mail" marking may be omitted when using USPS-provided Express Mail envelopes.

\* \* \*

700 Special Standards

\*

705 Advanced Preparation and Special Postage Payment Systems

\* \* \*

#### 2.0 Manifest Mailing System

#### 2.1 Description

#### 2.1.1 Using an MMS

[Revise the second sentence of 2.1.1 by adding Express Mail, as follows:]

\*\*\*The MMS is an automated system that allows a mailer to document postage and fees for all pieces in Express Mail (electronic verification system "eVS" only under 2.9), First-Class Mail, Standard Mail, Parcel Select, Package Services, and international permit imprint mailings.\*\*\*

\* \* \* \* \*

#### 2.9 Electronic Verification System

#### 2.9.1 Description

[Revise the introductory paragraph of 2.9.1 by deleting "parcel" prior to the word mailers, as follows:]

The Electronic Verification System (eVS) is an electronic manifest mailing system that allows mailers to document and pay postage and extra services fees by transmitting electronic files to the Postal Service without generating paper manifests, postage statements, or clearance documents, with the following principal features:

\* \* \* \* \*

#### 2.9.2 Availability

[Revise introductory paragraph of 2.9.2 and reorganize items by relettering old items a through i as new items b through j, adding new item a, and revising new item c by removing the word "parcel", as follows:]

eVS may be used only for mail paid with a permit imprint and the following classes and subclasses of mail, price categories, and mail processing categories, except for those prices or processing categories as noted:

a. Express Mail. Commercial prices; all processing categories. Field testing for Express Mail prices available October 5, 2009. Not available for retail.

\* \* \* \*

c. Priority Mail. Single-piece price, flat-rate envelope, and flat-rate box; all processing categories. Field testing for Priority Mail prices available July 1, 2007.

\* \* \* \*

#### 2.9.4 Use

[Revise first sentence of 2.9.4 by deleting "parcels" and replacing with "mailpieces", as follows:]

Mailers depositing permit imprint mailpieces for those classes of mail and price categories specified in 2.9.2 may document and pay postage using eVS.\*\*\*

\* \* \*

#### 2.9.8 Verification and Postage Adjustments

[Revise first sentence of 2.9.8 by deleting "parcels" and replace with "mailpieces" and revise items a through *c*, as follows:]

USPS randomly samples mailpieces and considers verification samples to be representative of the entire mailing period. \*\*\*

- a. Postage Adjustment Factor (PAF) Payment. USPS applies postage adjustment calculations, based on verification samples, to all pieces mailed during the mailing period. A mailing period is defined as a calendar month for purposes of calculating adjustments in eVS. USPS adjusts the total postage for the mailing period if the total postage of the pieces sampled during the mailing period results in an underpayment greater than 1.5%. The mailer must pay postage for any underpayments identified by USPS verification. The mailer must maintain sufficient funds in the mailer's postage account to cover any underpayments discovered after acceptance of the mail.
- b. Unmanifested Mailpiece Payment. The mailer is responsible for postage payment of unmanifested mailpieces. Unmanifested mailpieces are those pieces for which the Postal Service has obtained information from scanning operations but has not received or successfully processed manifest files and records corresponding to the pieces. The mailer must pay postage for unmanifested pieces identified by USPS. The mailer must maintain sufficient funds in the mailer's postage account to cover postage due discovered after acceptance of the mail.
- c. Mis-shipped DDU Mailpiece Payment. The mailer is responsible for postage payment of destination delivery unit (DDU) mis-shipped mailpieces. DDU Mis-shipped mailpieces are DDU price pieces delivered to the incorrect Postal Service facility by the mailer and transported by the Postal Service to the correct facility. The mailer must pay postage for DDU mis-shipped mailpieces identified by USPS. The mailer must maintain sufficient funds in the mailer's postage account to cover postage due discovered after acceptance of the mail.

\* \* \* \*

These revisions were incorporated into the October 2009 online DMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

# DMM Revision: Price Marking Requirements for Express Mail and Priority Mail Commercial Base and Commercial Plus Pricing

Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM<sup>®</sup>), to implement new price marking requirements on Express Mail<sup>®</sup> and Priority Mail<sup>®</sup> pieces mailed at commercial base and commercial plus prices. A *Federal Register* final rule (74 FR 34251– 34252) was published on July 15. The Postal Service has provided more than 90 days for mailers to implement the requirements. Mailers requiring additional time may submit a request for an exception to the manager, Pricing and Classification Service Center (see DMM 608.8.4.1). Requests will be evaluated based on the circumstances of the individual mailer's progress towards transition. These new markings are essential to fulfill our revenue assurance and reporting requirements. Such markings will help us validate that the pieces qualify for the claimed commercial base and/or commercial plus prices.

Price markings must appear on pieces paid by any means except permit imprint or Express Mail Corporate Account. The respective markings must be printed by the mailer — or produced as part of the meter imprint or PC Postage<sup>®</sup> indicia. For pieces paid at the commercial base prices, one of the following markings must be reflected: "Commercial Base Price," "Commercial Base Price," or "ComBasPrice." For pieces paid at the commercial plus price, one of the following markings must be reflected: "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice." The appropriate marking must appear directly above, directly below, or to the left of the postage.

400

#### Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

\* \* \* \* \* \* \* Commercial Parcels

402 Elements on the Face of a Mailpiece

\* \* \*

#### 2.0 Placement and Content of Markings

[Renumber 2.1 through 2.5 as 2.2 through 2.6 and add new 2.1, Express Mail and Priority Mail Markings, as follows:]

#### 2.1 Express Mail and Priority Mail Markings

Except for pieces paid using a permit imprint or an Express Mail Corporate Account, Express Mail and Priority Mail pieces claiming the commercial base or commercial plus price must bear the appropriate price marking, printed on the piece or produced as part of the meter imprint or PC Postage indicia. Place the marking directly above, directly below, or to the left of the postage. Markings are as follows:

- a. "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice."
- b. "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice."
  - \* \* \* \*

#### 410 Express Mail

\* \* \*

#### 415 Mail Preparation

#### 1.0 General Information for Mail Preparation

[Reorganize and revise section 1.0 by adding a new 1.2 as follows:]

#### 1.1 Express Mail Packaging Provided by the USPS

Express Mail packaging provided by the USPS must be used only for Express Mail. Regardless of how the packaging is reconfigured or how markings may be obliterated, any material mailed in USPS-provided Express Mail packaging is charged the appropriate Express Mail price

#### 1.2 Price Marking

Except for pieces paid using an Express Mail Corporate Account, Express Mail pieces claiming the commercial base or commercial plus price must bear the appropriate price marking, printed on the piece or produced as part of the meter imprint or PC Postage indicia. Place the marking directly above, directly below, or to the left of the postage. Markings are as follows:

- a. "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice."
- b. "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice."
  - \* \* \* \*
- 420 Priority Mail
  - \* \* \* \*

#### 425 Mail Preparation

\* \* \* \* \*

#### 2.0 Marking

[Reorganize and revise section 2.0 to add new 2.1 and 2.2 as follows:]

#### 2.1 Product Marking

The marking "Priority Mail" must be placed prominently on the address side of each piece of Priority Mail.

#### 2.2 Price Marking

Except for pieces paid using permit imprint, Priority Mail pieces claiming the commercial base or commercial plus price must bear the appropriate price marking, printed on the piece or produced as part of the meter imprint or PC Postage indicia. Place the marking directly above, directly below, or to the left of the postage. Markings are as follows:

- a. "Commercial Base Price," "Commercial Base Pricing," or "ComBasPrice."
- b. "Commercial Plus Price," "Commercial Plus Pricing," or "ComPlsPrice."

\* \* \*

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

# DMM Revision: Updated U.S. Census Requirements When Sending Shipments Between or to U.S. Territories, Possessions, and Freely Associated States

Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM<sup>®</sup>) 608 to comply with specific Foreign Trade Regulations issued by the U.S. Census Bureau when sending shipments between or to U.S. territories, possessions, and Freely Associated States.

A *Federal Register* final rule published September 4, 2009 (74 FR 45763–45765) details the new Foreign Trade Regulations mandating that electronic export information (EEI) be filed when goods in a shipment are valued at more than \$2,500 or require an export license under U.S. law. You can read the entire *Federal Register* article on Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

Subject to certain exceptions, and also effective November 2, 2009, customers mailing goods between or to U.S. territories, possessions, and Freely Associated States are responsible for providing an Exemption and Exclusion Legend, Proof of Filing Citation (PFC), or Automated Export System (AES) Downtime Citation on the applicable Customs declaration form. Federal Trade Regulations establish civil and criminal penalties for customers who fail to electronically file their export information when required, or to comply with the Foreign Trade Regulations in any other way. Goods mailed to APO/FPO/DPO (DMM 703.2) addresses are not subject to this standard.

Additional information concerning electronic filing, Exemption and Exclusion Legends, PFCs, AES Downtime Citations, and proper placement of this information on required Customs declarations forms are provided as follows:

#### Requirements for Sending Shipments between or to U.S. Territories, Possessions, and Freely Associated States

Subject to exemptions and exclusions, customers mailing certain shipments containing goods between the United States, Puerto Rico, and the U.S. Virgin Islands, or from the United States to the Freely Associated States (Republic of the Marshall Islands, Federated States of Micronesia, and Republic of Palau), are responsible for filing EEI with the Census Bureau and for providing a PFC or AES Downtime Citation. In addition, in circumstances where a Customs declaration form is used today on certain parcels, an Exemption or Exclusion Legend should appear, provided a PFC or AES Downtime Citation is not applicable. Goods mailed to APO/FPO/DPO addresses are not subject to these standards.

## Electronic Export Information Filing and Proof of Filing Citation

The Census Bureau's requirements for electronic filing of export information apply to certain shipments:

- 1. From the United States to Puerto Rico or the U.S. Virgin Islands.
- 2. From Puerto Rico to the United States or U.S. Virgin Islands.
- 3. From any U.S. location to the Freely Associated States.

Subject to exemptions and exclusions, electronic filing of export information and a PFC are required when:

- 1. Any type of goods in the package (per Schedule B Export Codes at *http://www.census.gov/foreign-trade/schedules/b*) is valued at more than \$2,500.
- The package requires an export license, if sent to one of the Freely Associated States. To determine if an export license is required, go to <u>http://www.export.gov/regulation/index.asp</u> or call 800-USA-TRAD(E).

In these circumstances, it is the mailer's responsibility to electronically file export information before mailing; a paper Shipper's Export Declaration (SED) is no longer accepted. EEI is filed through the U.S. Census Bureau's AES or AESDirect website utilizing the following steps:

- Log on to www.aesdirect.gov and follow the instructions for registering and completing the AES Certification Quiz.
- The "Port of Export" code for shipping through the Postal Service is "8000."
- The "Mode of Transport" is "Mail."
- The carrier should be left as "SCAC/IATA," and the conveyance name fields should remain blank.
- After the mailer has successfully filed the EEI, the mailer will be provided with an alphanumeric Internal Transaction Number (ITN) as confirmation. When mailing, the PFC will consist of the letters "AES" followed by the ITN: for example, "AES X20080930987654."

*Note:* If the AES system is down, call 800-549-0595, option 1.

#### AES Downtime Citation

If export information filing is required but AES or AESDirect is unavailable, the goods may be shipped but the mailer is responsible for providing the appropriate AES Downtime Citation. This citation includes the word "AESDOWN," the mailer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/2009."

#### **Exemption and Exclusion Legends**

For items that bear a Customs declaration form as defined in *Domestic Mail Manual* 608.2.4, and when a PFC or an export license is not required, customers should enter one of following exemption codes on the Customs declaration form:

- Regardless of value, for all goods shipped to, from, or between the following U.S. Territories, use "NOEEI 30.2(d)(2)":
  - American Samoa.
  - Guam Island.
  - Northern Mariana Islands.
- For items destined to the Freely Associated States, customers may apply "NOEEI 30.37(a)" if the value of each class of goods is \$2,500 or less.

Exemption or Exclusion Legends cannot be applied to packages that require an export license. In such cases, customers mailing goods are responsible for filing, or attempting to file, EEI through the AES website, and applying a PFC or AES Downtime Citation to the Customs declaration form.

#### Entering Required PFC, AES Downtime Citation Placement, or Exemption and Exclusion Legend

When required, customers should legibly write the PFC, AES Downtime Citation, or Exemption and Exclusion Legend as follows when a Customs declaration form is used on a package under DMM 608.2.4:

- On PS Form 2976-A, Customs Declaration and Dispatch Note — CP72 (large white form), customers should write one Exemption or Exclusion Legend, PFC, or AES Downtime Citation in Block 11.
- On older versions of PS Form 2976-A printed prior to January 2009, customers should write one Exemption or Exclusion Legend, PFC, or AES Downtime Citation at the top of the form or in any clear space. Avoid writing over the barcode on the form.
- If no Customs declaration form is required (e.g., items sent between the United States, Puerto Rico, and the U.S. Virgin Islands), no other action for recording the Exemption or Exclusion Legend, PFC,

or AES Downtime Citation on the package is required.

#### **Responding to Customer Questions**

Customers needing further assistance with AES filing requirements should contact the U.S. Census Bureau on its toll-free hotline at 800-549-0595:

Option 1 — AES Assistance.

\*

- Option 2 Commodity Classification Assistance.
- Option 3 Regulatory Assistance.

The Commerce Department's, export Administration Regulations, contain all the required processes, and additionally provide explanations in part 740 and in Supplement 1, and can be found on their website at *http://access.gpo.gov/bis/ear/pdf/740.pdf*.

#### Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

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 600
 Basic Standards for All Mailing Services

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 608
 Postal Information and Resources

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 2.0
 Domestic Mail

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#### 2.4 Customs Forms Required

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[Redesignate the text in existing 2.4 as 2.4.1 and title as "Priority Mail Weighing 16 Ounces or More" and insert new 2.4.2 as follows:]

#### 2.4.2 Freely Associated States — Items Requiring an Export License

Items sent to the Freely Associated States listed in DMM 608.2.2 that require an export license under 608.2.5.8, regardless of weight or class of mail, always require a PS Form 2976-A.

[Insert new 2.5 to read as follows:]

### 2.5 Foreign Trade Regulations – U.S. Department of Commerce, U.S. Bureau of the Census

This section describes the various U.S. Department of Commerce, U.S. Bureau of the Census requirements when shipping goods to, from, and between U.S. territories, possessions, and Freely Associated States. Shipments to APO/FPO/DPO addresses are not subject to these requirements. Customers may be subject to civil and criminal penalties if they fail to electronically file their export information when required, or if they fail to comply with the Foreign Trade Regulations in any other way. Refer to IMM 520 for additional standards about the Census Bureau's requirements.

#### 2.5.1 Mandatory Electronic Filing – U.S. Territories, Possessions, and Freely Associated States

Under the authority of 13 U.S.C. Chapter 9, as amended by the Foreign Relations Authorization Act of 2002, P.L. 107-228, U.S. Census Bureau regulations require electronic filing of export information through the U.S. Census Bureau's Automated Export System (AES) or AESDirect website for certain shipments of goods. Electronic filing of export information is required when any of the following applies, subject to certain exemptions and exclusions (see DMM 608.2.5.4):

- a. The item requires an export license under U.S. law when sent to the Freely Associated States. See DMM 608.2.5.5 and DMM 608.2.5.6.
- b. One or more classes of goods (per Schedule B Export Codes at www.census.gov/foreign-trade/ schedules/b) within the item is valued at more than \$2,500, and the item is mailed as follows:
  - 1. From Puerto Rico to the United States or U.S. Virgin Islands.
  - 2. From the United States to Puerto Rico or the U.S. Virgin Islands.
  - 3. From the United States, Puerto Rico, or the U.S. Virgin Islands to the Freely Associated States.

#### 2.5.2 Value Criterion

Following are three examples to illustrate the value criterion defined in 2.5.1:

- a. A package contains one *mechanically* operated watch (Schedule B item # 9101.11.0000) valued at \$2600. The total value of goods to be mailed is \$2600, and the value of all items within the same Schedule B number is over \$2500. Consequently, electronic filing and a Proof of Filing Citation (PFC) *would* be required (unless an exemption or exclusion applies).
- b. A package contains one *mechanically* operated watch (Schedule B item # 9101.11.0000) valued at \$2400, and one *electronically* operated watch (Schedule B item# 9101.91.0000) valued at \$2400. The total value of goods to be mailed is \$4800, but no group of items within the same Schedule B number is valued over \$2500. Consequently, electronic filing and a PFC *would not* be required, because the mechanical watch and electronic watch are in different Schedule B groups,

c. A package contains two *mechanically* operated watches (Schedule B item # 9101.11.0000) one valued at \$1400 and one valued at \$1500. The total value of goods to be mailed is \$2900, and the value of all items within the same Schedule B number is over \$2500. Consequently, electronic filing and a PFC *would* be required, unless an exemption or exclusion applies.

#### 2.5.3 How to File Electronic Export Information and Obtain a Proof of Filing Citation

For additional information on electronic filing, call the U.S. Census Bureau's toll-free information hotline at 800-549-0595, option #3. To file electronic export information (EEI) through AES*Direct* and obtain a PFC, customers should use the following steps:

- a. Go to www.aesdirect.gov.
- b. Register for an AESDirect account or log into your existing account.
- c. Follow the instructions for the AES Certification Quiz.
- d. The "Port of Export" code for shipping through the Postal Service is "8000."
- e. The "Mode of Transport" is "Mail."
- f. Leave the carrier as "SCAC/IATA" and the conveyance name fields blank.
- g. After successfully filing electronic export information, AESDirect will provide an alphanumeric Internal Transaction Number (ITN) as confirmation. The PFC consists of the letters "AES" followed by the ITN: for example, "AES X20080930987654."

#### 2.5.4 AES Downtime Citation

If electronic information filing is required but AES or AES*Direct* is unavailable, the goods may be shipped, but the customer is responsible for providing the appropriate AES Downtime Citation instead of a PFC. This citation includes the word "AESDOWN," the customer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/2009."

#### 2.5.5 Exclusion and Exemption Legends

In many circumstances, EEI filing and a PFC may not be required. In these circumstances, and only when a Customs declaration form is required under 608.2.4, customers are responsible for presenting an applicable Exemption or Exclusion Legend on the Customs declaration form upon mailing. Customers may forgo this requirement if no Customs declaration form is required. When a Customs declaration form is used, customers should enter the applicable Exemption or Exclusion Legend on the Customs declaration form. Customers must only enter one Exemption or Exclusion Legend per addressed mailpiece. When multiple Exemption or Exclusion Legends may apply, the mailer may select any one that applies. For more information on these and other exemptions and exclusions, customers should consult Appendix C of the Foreign Trade Regulations, 15 C.F.R. Part 30.

The following is a list of the most commonly applicable Exemption or Exclusion Legends for items mailed to, from, or between destinations under 608.2.

- Regardless of value, for all goods shipped to, from, or between the following U.S. Territories, use "NOEEI 30.2(d)(2)":
  - 1. American Samoa.
  - 2. Guam Island.
  - 3. Northern Mariana Islands.
- b. For items destined to the Freely Associated States listed in DMM 608.2.2, customers may apply "NOEEI 30.37(a)" if the value of each class of goods is \$2,500 or less, provided an export license is not required (see 608.2.5.7 and 608.2.5.8).

#### 2.5.6 Placement of PFC, AES Downtime Citation Placement, or Exemption and Exclusion Legend

If no Customs declaration form is required (e.g., items sent between the United States, Puerto Rico, and the U.S. Virgin Islands), no other action for recording the PFC or AES Downtime Citation on the package is required. However, when a shipment requires a PFC, or AES Downtime Citation, or Exemption and Exclusion Legend, and a PS Form 2976-A is used under DMM 608.2.4, it is the customer's responsibility to legibly write the PFC, AES Downtime Citation, or Exemption or Exclusion Legend as follows:

a. On PS Form 2976-A, Customs Declaration and Dispatch Note – CP72 (large white form), customers should write one PFC, AES Downtime Citation, or Exemption or Exclusion Legend in Block 11.  b. On older versions of PS Form 2976-A printed prior to January 2009, customers should write one PFC, AES Downtime Citation, or Exemption or Exclusion Legend at the top of the form or in any clear space. Avoid writing over the barcode on the form.

#### 2.5.7 Additional Standards for the Freely Associated States

The Freely Associated States listed in DMM 608.2.2 are foreign destinations for the purposes of the Foreign Trade Regulations and other laws and regulations governing imports and exports. As such, certain goods shipped to these destinations from the United States, Puerto Rico, the U.S. Virgin Islands, or other U.S. territories may require an export license. To determine if an export license is required, go to *http://www.export.gov/regulation/index.asp* or call 1-800-USA-TRAD(E) (1-800-872-8723).

#### 2.5.8 When an Export License Is Required

When an export license is required under 608.2.5.7, a PS Form 2976-A is always required. The electronically generated License Number must appear in Block 13, and a PFC or AES Downtime Citation must appear in Block 11 of the Customs declaration form. See IMM 520 and 530 for complete requirements. In addition, it is the mailer's responsibility to comply with the U.S. Census Bureau's requirements for filing EEI, as described in DMM 608.2.5.1 and 608.2.5.2. A PFC or AES Downtime Citation should appear on the Customs declaration form as described in DMM 608.2.5.6.

\* \* \*

We will incorporate these revisions into the next printed version of the DMM and into the monthly update of the online DMM, which is available via Postal Explorer at *http://pe.usps.com*.

Mailing Standards, Pricing, 10-8-09

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Policies, Procedures, and Forms Updates	postal bulletin 22269 (10-8-09)	31
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#### DMM Revision: Labeling List Changes

Effective October 5, 2009, we revised Labeling List(s) L001, L004, L006, L007, L201, L601, L602, L605, L606 of the *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM<sup>®</sup>) to reflect changes in mail processing operations. Mailers are encouraged to label according to these revised lists immediately. Compliance is mandatory beginning December 17, 2009.

#### Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

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Index and Appendices

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Labeling Lists

L000 General Use

\*

L001 5-Digit Scheme – Periodicals, Standard Mail, and Package Services Flats and Irregular Parcels

\* \* \* \* \*

Column A	Column B
Change From:	
85323, 85338	AVONDALE AZ 85323
52402, 52410, 52411	CEDAR RAPIDS IA 52402
52404, 52405, 52408, 52409	CEDAR RAPIDS IA 52408
89147, 89178, 89179	LAS VEGAS NV 89147
Change To:	
85323, 85392	AVONDALE AZ 85323
52328, 52402, 52403, 52410, 52411	CEDAR RAPIDS IA 52402
52401, 52404, 52405, 52408, 52409	CEDAR RAPIDS IA 52404
89178, 89179	LAS VEGAS NV 89178
Add:	
85338, 85395	GOODYEAR AZ 85395
52406, 52407, 52498, 52499	CEDAR RAPIDS IA 52406
Delete:	
52401, 52403	CEDAR RAPIDS IA 52401

L004 3-Digit ZIP Code Prefix Groups – ADC Sortation

\* \* \* \*

Column A	Column B	
Change From:		
553-555, 560-564, 566	ADC MINNEAPOLIS MN 553 (FCM)	
335-339, 341, 342, 346	ADC TAMPA FL 335 (FCM)	
540, 546-548, 550, 551, 556-559	ADC ST PAUL MN 55101 (BPM, PER, STD)	
540, 546-548, 550, 551, 556-559	ADC ST PAUL MN 550 (FCM)	
Change To:		
553-555, 560-564, 566	ADC MINNEAPOLIS MN 553	
335-339, 341, 342, 346	ADC TAMPA FL 335 (FCM, PER)	
540, 546-548, 550, 551, 556-559	ADC ST PAUL MN 550	
Delete::		
553-555, 560-564, 566	ADC MINNEAPOLIS MN 55522 (PER)	
553-555, 560-564, 566	ADC MINNEAPOLIS MN 55533 (BPM, STD)	
335-339, 341, 342, 346	ADC MANASOTA FL 342 (PER)	
540, 546-548, 550, 551, 556-559	ADC ST PAUL MN 55233 (BPM, STD)	
540, 546-548, 550, 551, 556-559	ADC ST PAUL MN 55222 (PER)	

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32 postal bulletin 22269 (10
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[Delete labeling list content in L006 in its entirety and revise heading and content as follows:]

#### L006 Not Defined

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The structure of L006 will be retained for future USPS use.

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\* \* \* \* \*

#### L007 5-Digit Scheme - Periodicals, Standard Mail, and Package Services Flats in Bundles

\*

Column B
PORT SAINT LUCIE FL 34952
PORT SAINT LUCIE FL 34953
FORT PIERCE FL 34945
PORT SAINT LUCIE FL 34952
PORT SAINT LUCIE FL 34953
FORT PIERCE FL 34945
AVONDALE AZ 85323
GOODYEAR AZ 85338
FORT PIERCE FL 34946
PALM CITY FL 34990

#### L200 Periodicals and First-Class Mail

#### L201 Periodicals Origin Split and First-Class Mail Mixed ADC/AADC

\* \* \* \* \*

Column A	Column B	Column C
Change From:		
030-034	005, 010-098, 100-212, 214-268, 270-298, 300-303, 305-312, 316-319, 350-352, 354-364, 367-393, 396-399, 410, 430-459, 470, 480-499, 530-532, 534, 535, 537-539, 541-545, 549, 600-611, 613-620, 622- 631, 633-639, 700, 701, 703-708, 716, 717, 719-729	OMX MANCHESTER NH 030
335-337, 346	005, 068-089, 100-119, 124-127, 150-212, 214-268, 270-342, 344, 346, 347, 349-352, 354-418, 420-427, 430-509, 520-528, 530-532, 534, 535, 537-539, 541-545, 549, 600-620, 622-631, 633-639, 700, 701, 703-708, 710-714, 716, 717, 719-731, 734-738, 740, 741, 743-754, 760-764	OMX TAMPA FL 335
480, 483	005, 010-212, 214-268, 270-329, 334-339, 341, 342, 344, 346, 347, 349-352, 354-418, 420-427, 430-516, 520-528, 530-532, 534, 535, 537-551, 553-564, 566, 600-620, 622-631, 633-641, 644-658, 660-662, 664-681, 683-693, 700, 701, 703-708, 710-714, 716-731, 734-741, 743-764, 768, 769	OMX METROPLEX MI 480
926-928	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX SANTA ANA CA 926
910, 917,918	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX INDUSTRY CA 917
911-916	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX VAN NUYS CA 913

Column A	Column B	Column C
Change To:		
030-034, 038, 039	005, 010-098, 100-212, 214-268, 270-298, 300-303, 305-312, 316-319, 350-352, 354-364, 367-393, 396-399, 410, 430-459, 470, 480-499, 530-532, 534, 535, 537-539, 541-545, 549, 600-611, 613-620, 622- 631, 633-639, 700, 701, 703-708, 716, 717, 719-729	OMX MANCHESTER NH 030
335-338, 346	005, 068-089, 100-119, 124-127, 150-212, 214-268, 270-342, 344, 346, 347, 349-352, 354-418, 420-427, 430-509, 520-528, 530-532, 534, 535, 537-539, 541-545, 549, 600-620, 622-631, 633-639, 700, 701, 703-708, 710-714, 716, 717, 719-731, 734-738, 740, 741, 743-754, 760-764	omx tampa fl 335
480, 483-485	005, 010-212, 214-268, 270-329, 334-339, 341, 342, 344, 346, 347, 349-352, 354-418, 420-427, 430-516, 520-528, 530-532, 534, 535, 537-551, 553-564, 566, 600-620, 622-631, 633-641, 644-658, 660-662, 664-681, 683-693, 700, 701, 703-708, 710-714, 716-731, 734-741, 743-764, 768, 769	OMX METROPLEX MI 480
905-908, 926-928	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX SANTA ANA CA 926
917,918	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX INDUSTRY CA 917
910-916	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX VAN NUYS CA 913
Delete::		
038, 039	005, 010-098, 100-212, 214-268, 270-298, 300-303, 305-312, 316-319, 350-352, 354-364, 367-393, 396-399, 410, 430-459, 470, 480-499, 530-532, 534, 535, 537-539, 541-545, 549, 600-611, 613-620, 622-631, 633-639, 700, 701, 703-708, 716, 717, 719-729	OMX PORTSMOUTH NH 038
338	005, 068-089, 100-119, 124-127, 150-212, 214-268, 270-339, 341, 342, 344, 346, 347, 349-352, 354-418, 420-427, 430-509, 520-528, 535, 537-539, 541-545, 549, 600-620, 622-631, 633-639, 700, 701, 703-708, 710-714, 716, 717, 719-731, 734-738, 740, 741, 743-754, 760-764	OMX LAKELAND FL 338
484, 485	005, 010-212, 214-268, 270-329, 334-339, 341, 342, 344, 346, 347, 349-352, 354-418, 420-427, 430-516, 520-528, 530-532, 534, 535, 537-551, 553-564, 566, 600-620, 622-631, 633-641, 644-658, 660-662, 664-681, 683-693, 700, 701, 703-708, 710-714, 716-731, 734-741, 743-764, 768, 769	OMX FLINT MI 484
905-908	590-599, 750-754, 800-816, 820-838, 840-847, 850-853, 855-857, 859, 860, 863-865, 870-875, 877-879, 881-884, 889-891, 893-895, 897, 898, 900-908, 910-928, 930-966, 970-986, 988-994, 998, 999	OMX LONG BEACH CA 907

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### L600 Standard Mail and Package Services

#### L601 Network Distribution Centers (NDCs)

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[Delete Footnote 2 in its entirety]

Column A	Column B
Change From:	
498, 499, 540-551, 553-567, 580-588	NDC MPLS/STP MN 55202
590-599, 690-693, 800-816, 820-834, 836, 837,	NDC DENVER CO 80088 (FT 2)
840-847, 850-853, 855-857, 859, 860, 863-865,	
870-875, 877-879, 881-884, 898, 979	
Change To:	
498, 499, 540-551, 553-567, 580-588	NDC MPLS/STP MN 55121
590-599, 690-693, 800-816, 820-834, 836, 837,	NDC DENVER CO 80088
840-847, 850-853, 855-857, 859, 860, 863-865,	
870-875, 877-879, 881-884, 898, 979	
* * * *	*

#### L602 ASFs

#### \* \* \* \*

Column A					Column B
Change From:					
850-853, 855, 859	, 860, 8	63, 864			ASF PHOENIX AZ 852
Change To:					
850-853, 855-857	859, 8	60, 863, 864	1		ASF PHOENIX AZ 852
*	*	*	*	*	

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#### L605 NDCs/ASFs - Nonmachinable Parcel Post NDC Presort and OBMC Presort

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\* \* \*

Column A	Column B
Change From:	
690-693, 800-816, 820, 822-831, 856, 857	NDC DENVER CO 80088
850-853, 855, 859, 860, 863, 864	ASF PHOENIX AZ 852
Change To:	
690-693, 800-816, 820, 822-831	NDC DENVER CO 80088
850-853, 855-857, 859, 860, 863, 864	ASF PHOENIX AZ 852
* * * *	*

#### 5-Digit Scheme - Standard Mail, First-Class Mail, and Package Services Parcels L606 \*

\* \* \* \*

Column A	Column B
Change From:	
34202, 34211, 34212	BRADENTON FL 34203
52404, 52405, 52408, 52409	CEDAR RAPIDS IA 52404
34983, 34986, 34988	FORT PIERCE FL 34983
34952, 34984, 34985	FORT PIERCE FL 34952
34953, 34987	FORT PIERCE FL 34953
34945, 34979, 34981, 34982	FORT PIERCE FL 34945
29621, 29626	ANDERSON SC 29621
20004, 20005, 20045	WASHINGTON DC 20004
20704, 20705	BELTSVILLE MD 20704
20737, 20781-20784	HYATTSVILLE MD 20782
20847, 20852	ROCKVILLE MD 20847
20907, 20910, 20911	SILVER SPRING MD 20907
28560-28564	NEW BERN NC 28562
20175-20177	LEESBURG VA 20175
20186-20188	WARRENTON VA 20186
Change To:	
34202, 34211, 34212	BRADENTON FL 34202
52401, 52404, 52405, 52408, 52409	CEDAR RAPIDS IA 52404
34986, 34988	PORT ST LUCIE FL 34986
34952, 34984, 34985	PORT ST LUCIE FL 34952
34953, 34987	PORT ST LUCIE FL 34953
34945, 34981, 34982	FORT PIERCE FL 34945
29621-29626	ANDERSON SC 2962
20004, 20045	WASHINGTON DC 20004
20704, 20705	BELTSVILLE MD 20705
20737, 20781	HYATTSVILLE MD 20782
20847, 20852	ROCKVILLE MD 20852
20907, 20910, 20911	SILVER SPRING MD 20910
28560-28562	NEW BERN NC 28562
20176, 20177	LEESBURG VA 20176
20186, 20187	WARRENTON VA 20186

Policies, Procedures, and Forms Updates

postal bulletin 22269 (10-8-09) 35

Column A	Column B
Add::	
52328, 52402, 52403, 52410, 52411	CEDAR RAPIDS IA 52402
29009, 29032	BETHUNE SC 29009
28563, 28564	NEW BERN NC 28563
34979, 34983	FORT PIERCE FL 34983
Delete::	
52401, 52403	CEDAR RAPIDS IA 52401
20003, 20024	WASHINGTON DC 20024
20036, 20037	WASHINGTON DC 20036
28270, 28277	CHARLOTTE NC 28270
28461, 28465	SOUTHPORT NC 28461
28737, 28752	MARION NC 28752
28739, 28792	HENDERSONVILLE NC 28739

\* \* \*

We will incorporate these revisions into the monthly update of the online DMM available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Network Development & Support, Network Operations, 10-8-09

### ELM Revision: Bargaining Unit Step Increase Waiting Periods

Effective immediately, *Employee and Labor Relations Manual* (ELM) Exhibit 422.13, Bargaining Unit Step Increase Waiting Periods, is revised to reflect the following contractual changes:

- The current date reference is removed from each chart.
- Postal Service (PS 1) & Mail Equipment Shops/ Material Distribution Center (MESC 1) Schedule 1 — This chart is deleted because the rate schedule was discontinued as of March 17, 2007.
- Postal Service (PS 2) & Mail Equipment Shops/ Material Distribution Center (MESC 2) Schedule 2 — Levels associated with the American Postal Workers Union (APWU) one-level upgrade are consolidated and renamed effective February 16, 2008.
- Mail Handlers (MH) Schedule:
  - Step P is added to grades 4 and 5, and the waiting period for Steps A and B is reduced from 96 to 88 weeks, effective November 25, 2006.
  - Step AA is added to grades 4 and 5, effective February 3, 2007. The waiting period for Step AA is 88 weeks.
- Postal Police Officers (PPO) Schedule Step 22 is added effective June 24, 2006.
- Operating Services Division, Headquarters & Facilities Services Section, Merrifield, Virginia – Levels associated with the APWU one-level upgrade are consolidated and renamed effective February 16, 2008.

 Information Technology/Accounting Service Centers (IT/ACS) Schedule — Step O is added to grades 14–16 and Step P is added to grade 17 effective May 23, 2009.

#### **Employee and Labor Relations Manual (ELM)**

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	*	*	*	*	*	
4	Pay Ac	Iministra	tion			
	*	*	*	*	*	
420	Wage / Employ		ration Po	olicy for B	argaining	Unit
	*	*	*	*	*	
422	Salary Agreer		es Cove	red by Sp	ecific	
422.1					ent Shops ary Schedu	
	*	*	*	*	*	
422.13	Step Ir	creases				
	*	*	*	*	*	
Exhibit	422.13	Bargain Periods	-	Step Inc	rease Wai	ting
		(ΔII waiti	na nerio	de ehown	are expres	hae

(All waiting periods shown are expressed in weeks.)

[Revise Exhibit 422.13 as follows:]

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36	postal	bulletin	22269	(10-8-09)
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#### Postal Service (PS 2) & Mail Equipment Shops/Material Distribution Center (MESC 2) Schedule 2

		Steps (From – To)																
RSC PB & CB	BB-AA	AA-A	A-B	B-C	C-D	D-E	E-F	F–G	G–H	H–I	I–J	J–K	K-L	L–M	M–N	N–O	O-P	Yrs.
Grade 3	44	44	44	44	44	44	44	44	44	44	44	44	44	44	44	44	-	13.5
Grade 4	36	36	36	36	36	36	36	36	36	36	36	36	36	36	36	36	-	11.1
Grades 5–7	-	-	36	36	36	36	36	36	36	36	36	36	36	36	36	36	-	9.7
Grade 8	-	-	30	30	30	30	30	30	30	30	30	30	30	30	30	30	-	8.1
Grades 9–11	-	-	-	-	-	30	30	30	30	30	30	30	30	30	30	30	30	6.9

#### Mail Handlers (MH) Schedule

		Steps (From – To)															
RSC M	AA-A	A–B	B-C	C-D	D–E	E-F	F–G	G–H	H-I	I–J	J–K	K–L	L–M	M–N	N–O	0-Р	Yrs.
Grades 4–5	88	88	88	44	44	44	44	44	44	44	34	34	26	26	24	24	14.2
Grades 6–7	-	96	96	44	44	44	44	44	44	44	34	34	26	26	24	24	12.8

#### **Rural Carrier Evaluated (RC) Schedule**

	Steps (From – To)														
RSC R	A–B	B-C	C-1	1–2	2–3	3–4	4–5	5–6	6–7	7–8	8–9	9-10	10-11	11–12	Yrs.
Hours/Miles	96	96	44	44	44	44	44	44	44	34	34	26	26	24	12.4

#### **Rural Carrier Auxiliary (RAUX) Schedule**

		Steps (From – To)														
RSC B	A–B	B–C	C-1	1–2	2–3	3–4	4–5	5–6	6–7	7–8	8–9	9–10	10-11	11–12	Yrs.	
Grade 5	96	96	44	44	44	44	44	44	44	34	34	26	26	24	12.4	

#### Postal Police Officers (PPO) Schedule

	Steps (From – To)																					
	1-	2-	3–	4–	5-	6-	7-	8-	9–	10-	11–	12-	13–	14–	15–	16–	17-	18–	19–	20-	21-	
RSC Y	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	Yrs.
Grade 6	78	42	34	34	34	34	34	34	34	34	26	26	26	26	26	26	26	26	26	52	52	14.0

#### Postal Nurses (PNS) Schedule

		Steps (From – To)														
RSC G	1–2	2–3	3–4	4–5	5–6	6–7	7–8	8–9	9–10	10–11	11-12	12–13	13–14	14–15	Yrs.	
Grade 1	52	44	44	44	44	44	44	44	44	44	44	44	44	44	12.0	

#### Operating Services Division, Headquarters & Facilities Services Section, Merrifield, VA

	Steps (From – To)															
RSC K	AA-A	A–B	B-C	C–D	D-E	E-F	F–G	G–H	H–I	I-J	J–K	K–L	L–M	M–N	N-O	Yrs.
Grades 3–4	96	96	88	88	44	44	44	44	44	44	34	34	26	26	24	14.9
Grade 5	-	96	96	88	44	44	44	44	44	44	34	34	26	26	24	13.2
Grades 6–8	-	96	96	44	44	44	44	44	44	44	34	34	26	26	24	12.4
Grades 9–10	-	-	-	52	44	44	44	44	44	44	34	34	26	26	24	8.8

#### Information Technology/Accounting Service Centers (IT/ASC) Schedule

RSC N	Steps (From – To)																
	A–B	B-C	C-D	D-E	E-F	F–G	G–H	H–I	I–J	J–K	K–L	L-M	M–N	N-O	O-P	P–Q	Yrs.
Grades 6–10	96	96	44	52	52	52	52	52	52	52	-	-	-	-	-	-	11.5
Grade 11	-	96	44	52	52	52	52	52	52	52	-	-	-	-	_	-	9.7
Grade 12	-	-	-	52	52	52	52	52	52	52	52	-	-	-	_	-	8.0
Grade 13	-	-	-	52	52	52	52	52	52	52	52	52	-	-	-	-	9.0
Grades 14–16	-	-	-	52	52	52	52	52	52	52	52	52	52	52	_	-	10.0
Grade 17–23	-	-	-	52	52	52	52	52	52	52	52	52	52	52	52	52	13.0

#### **City Carriers (CC) Schedule**

		Steps (From – To)													
RSC Q	A–B	B-C	C-D	D-E	E-F	F–G	G–H	H-I	I–J	J–K	K–L	L–M	M–N	N-O	Yrs.
Grades 1–2	96	96	44	44	44	44	44	44	44	34	34	26	26	24	12.4

(Article continued on page 57).

## **Pull-Out Information**

## Fraud

## **Domestic Orders**

False Representation. Enforced by postmasters at the cities listed below.

State, City ZIP Code	Names and Addresses Covered	Product
DC, Washington 20005-4018	American Public Grant Consultants, 1220 L Street N.W., Suite 100–194	Government grant program scheme
FL, Ft. Lauderdale 33310-0789	Tracy-Ann Alicia Shim D/B/A Royal Books & CD's Enterprise, Inc., Royal Books & CD's Sales, Inc., Royal Books & CD's, PO Box 100789	Work at home scheme
OR, Portland 97225-1629	Michael Wagoner, 4836 S.W. Scholls Ferry Road, PMB 412	Work-at-home chain letter scheme

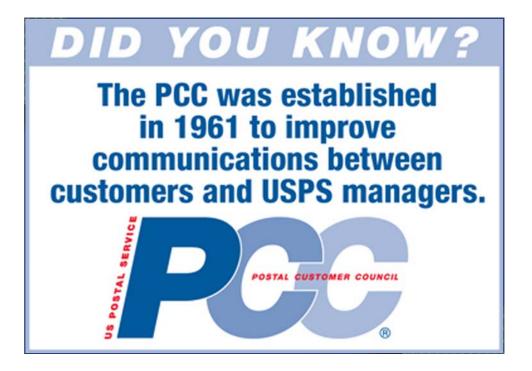
- Judicial Officer, 10-8-09

## Withholding of Mail Orders

Withholding of Mail Orders are enforced by postmasters at the cities listed below.

State, City ZIP Code	Names and Addresses Covered
SC, Johns Island 29455-1629	Any and all names except the names Salomon Pineda and Constantine Diaz, PO Box 1629

- Judicial Officer, 10-8-09



## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail<sup>®</sup> shipments bearing any of the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.

*Note:* The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Agreement make up the Corporate Account Number.

005722	018798	019737	028934	070028	070588	071320	071970	075634	076110	076897	104587	142979
005939	018820	019745	029057	070033	070590	071322	071986	075635	076111	076898	105070	146109
006377	018826	019784	029267	070045	070594	071330	071993	075636	076117	076901	105210	146176
006421	018873	019852	029487	070048	070596	071337	075009	075671	076131	076911	105736	146272
007181	018882	019856	029616	070050	070602	071343	075014	075686	076134	076921	105907	146385
008102	018922	019859	029762	070073	070626	071349	075045	075694	076172	076941	107242	146390
008219	018946	019899	029768	070101	070636	071364	075050	075697	076189	076958	107282	146423
008350	018978	019905	038166	070108	070653	071372	075057	075720	076207	076960	108210	146677
008428	018991	019913	040090	070112	070670	071376	075133	075735	076220	076963	109013	146725
008654	018992	019916	042315	070113	070671	071383	075135	075737	076228	076980	109181	148259
008726	018998	019941	052106	070114	070682	071391	075150	075739	076239	076984	109470	148414
008823	019021	019981	055005	070123	070717	071394	075192	075740	076247	076985	109998	150038
008853	019042	019999	055124	070124	070719	071409	075198	075747	076250	078052	110148	152154
009214	019049	020390	055141	070134	070723	071425	075199	075749	076251	078103	110370	152221
009335	019079	021108	055172	070162	070752	071445	075201	075755	076297	079817	110599	152506
009384	019104	021194	055187	070189	070757	071451	075207	075757	076307	080027	110817	152816
009553	019120	021278	055196	070210	070760	071456	075254	075766	076309	080525	111122	152858
009601	019148	021505	055223	070215	070761	071467	075258	075767	076312	085242	111264	156195
009939	019162	021572	060063	070226	070762	071478	075259	075768	076325	088756	111412	159240
010632	019163	021608	060777	070233	070774	071497	075262	075770	076340	088776	111604	171335
010789	019182	021924	061453	070242	070901	071501	075269	075789	076359	090654	111617	183010
011374	019199	021956	062042	070280	070910	071508	075278	075792	076384	091459	111801	191789
012334	019200	022033	062056	070281	070911	071513	075281	075795	076391	092059	112076	192154
014141	019210	022157	064022	070287	070947	071515	075318	075797	076393	092764	112079	192382
014277	019222	022186	064663	070305	070952	071528	075332	075822	076394	093525	112204	192648
014327	019239	022207	064806	070306	070960	071577	075334	075838	076396	094413	112691	192719
014547	019253	022314	065111	070316	070962	071582	075335	075839	076437	095317	112813	193244
014563	019309	022344	067209	070334	070979	071603	075336	075840	076440	095445	112852	193385
014613	019398	022355	067261	070335	070982	071614	075338	075844	076444	096370	113300	193415
014733	019400	022461	067282	070340	071006	071625	075342	075861	076448	097863	113335	206049
014806	019401	022538	067406	070343	071017	071636	075345	075876	076462	098043	113757	208569
014949	019413	022543	068030	070354	071034	071637	075357	075883	076487	098208	113779	208791
014978	019421	022544	068032	070371	071055	071644	075371	075920	076560	098600	113789	210101
016578	019436	022623	068065	070378	071060	071650	075376	075924	076583	098932	114594	210275
018118	019448	022626	068077	070379	071062	071651	075408	075927	076613	098980	115138	210837
018174	019450	022634	068319	070383	071078	071652	075430	075929	076645	100022	115196	210877
018203	019464	022654	068476	070387	071085	071681	075450	075939	076687	100114	115326	212367
018205	019478	022662	068532	070390	071124	071686	075488	075940	076694	100233	115950	220144
018276	019485	022670	068572	070399	071137	071694	075494	075942	076712	100386	117014	220326
018349	019486	022757	069015	070411	071144	071718	075495	075959	076720	100445	117150	220421
018357	019496	022765	069035	070442	071150	071734	075504	075973	076735	100495	117663	220426
018373	019499	022828	069139	070451	071184	071782	075509	075983	076756	100508	118055	220659
018383	019500	022836	069145	070460	071190	071798	075515	075986	076762	100512	119110	220776
018407	019506	022845	069267	070462	071196	071800	075521	076029	076777	100534	119514	221684
018422	019508	022870	069377	070503	071200	071842	075537	076030	076786	100557	120156	222031
018434	019523	022895	069505	070511	071201	071843	075546	076042	076787	100564	125463	222325
018464	019534	023575	069705	070523	071204	071845	075551	076045	076797	100607	127051	230003
018511	019560	025097	069821	070526	071214	071858	075561	076053	076798	100637	129946	232002
018514	019612	025339	069886	070535	071220	071871	075565	076083	076823	103226	131038	232101
018520	019613	025395	069910	070539	071221	071904	075572	076098	076846	103360	134007	232318
018552	019651	026231	070011	070542	071223	071911	075588	076104	076848	103372	134031	235126
018571	019702	026477	070015	070555	071242	071921	075590	076105	076860	103630	138007	235135
018593	019703	028059	070017	070556	071266	071936	075609	076107	076882	103651	142045	235143
018707	019732	028475	070019	070583	071288	071965	075628	076108	076892	103834	142125	235221

40	postal bu	lletin 222	69 (10-8-	09)						Pul	l-Out Inf	ormation
005040	014075	0 4 0 0 0 4	474004	<b>FF0170</b>	570000	000 170	750100	000005	000505	000170	044007	000 (70
235242	314975	349864	474024	553179	570066	608476	752182	802005	900525	926179	941667	968476
235335	320122	349889	477060	553304	571022	610231	752591	802347	900648	926187	941691	968483
235457	322002	349960	477086	553364	571033	617164	752849	802459	902871	926201	941762	968547
235540	322344	349971	477161	553417	571048	626145	760503	809238	906377	926216	941793	968610
235542	323004	358071	480750	553461	572022	627136	760581	811063	906405	926245	941799	968937
235549	326182	358989	481165	553487	577001	631057	761030	814061	906949	926278	945559	968951
248682	326203	372507	486227	553504	591855	631117	761050	826136	907626	926312	945729	969178
253042	326459	381398	489316	553549	598672	631453	761262	834073	911001	926338	945858	969202
254050	328723	381579	495145	553550	600051	641026	761408	834091	913754	926340	948091	970028
256626	328739	395210	495146	553616	600055	641196	762038	840011	915133	926346	948601	970215
263026	329073	402022	496035	553743	600056	641242	767511	840019	915431	926373	948806	970335
265012	329268	402233	496204	553823	600180	641505	770021	840024	917088	926454	948839	970586
273045	329503	402607	528035	553863	600662	641612	770215	840047	917514	926464	949376	970595
274330	330128	405014	531690	553866	601028	641618	770527	840048	917526	926489	949382	970663
276013	330218	410006	531894	553922	601033	641918	770607	840120	917622	926492	949453	970955
276144	330511	420306	532003	553949	601053	641952	770769	840492	917636	926732	949606	971018
280028	331078	423023	551034	553972	601063	641999	770944	841054	918330	926752	949623	971061
280158	331408	424047	551065	553996	601238	657127	771042	841246	920010	928319	949643	976079
282890	331786	424050	551085	554005	601346	662089	771061	841934	920061	928421	949650	977040
296540	332365	424080	551103	554026	601815	662090	771069	843069	920082	928493	950348	980482
300727	332370	432559	551115	554043	601836	666225	771459	846212	920106	928530	950737	980764
301235	332772	432954	551175	554205	601864	672039	772412	847003	920237	928535	950880	980769
301357	333075	439524	551221	554214	601975	681560	772987	847018	920312	928543	950933	980828
301394	333351	441072	551235	554234	602113	685269	772998	852401	921055	931103	951151	982377
301395	333983	441164	551236	554347	602295	685307	773065	853515	921330	931244	951721	982511
301396	334732	441229	551256	554353	605037	701013	773499	853849	921510	931312	951940	982521
301448	335219	441571	551262	554588	605113	701179	774061	853862	921538	931463	952220	982565
301459	336227	441653	551267	554700	606020	701328	774069	853870	921798	931579	952283	982660
301482	336269	441710	551293	554703	606354	701442	775051	856182	921942	932500	953356	992752
301494	336270	441742	551355	554704	606476	712167	778323	891235	922360	933516	958178	995102
301532	336957	441758	551589	554714	606628	718010	782118	891240	924087	937844	958637	997173
301903	337066	443200	551867	554928	606790	722160	782126	891274	924096	937861	958969	997185
302130	337080	451005	551869	554979	607176	722240	787454	891331	924115	940369	967260	
302437	337088	452235	551883	554987	607231	740763	787713	891357	924405	940413	967271	
303894	338226	452574	551889	557020	607267	741141	793011	891646	924508	940458	967297	
306929	339102	452949	551903	557028	607411	741235	793043	891804	925086	940479	968197	
309017	344011	454792	551941	558062	607441	741733	794211	891841	925114	940549	968263	
311165	349102	456022	551980	558096	607458	750041	794322	895546	926001	940580	968334	
311676	349750	460109	551997	559044	608096	750103	794412	900022	926064	940588	968373	
312505	349844	461129	553138	564026	608106	750109	800240	900074	926084	940960	968383	
314431	349861	462789	553165	570014	608162	750325	800364	900136	926158	941626	968388	

- Product Information Requirements, Business Mail Entry & Payment Technologies, 10-8-09

## Missing, Lost, or Stolen U.S. Money Order Forms

#### Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service<sup>TM</sup> employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the *Postal Bulletin*. The

actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

010 604 1932         to         1999         083 73 64886         to         8899         373 006 277           011 582 1800         to         3099         044 087 3457         to         3499         084 373 3671         to         3999         377 5168 4400         to         4599           011 528 186 176         to         6199         045 824 4121         to         4288         086 788 3840         to         3849         375 516 9100         to         9199           013 610 0144         0099         045 322 4002         to         9089         088 154 74422         to         3499         375 516 9100         to         9999           014 972 6800         to         0999         043 335 655         to         7659         9388 2428         to         5579         378 44356         to         9999         374 4355         to         9999         374 4355         to         9999         375 169 4400         to         9999         374 4355         to         999         375 169 4400         to         9999         374 4355         to         999         373 645 150         599         373 645 150         599         374 4355         to         999         375 169 4400         to         999											
111582       200       to       3999       377       167       4768       2000       to       2699         112579       575       to       5699       044       086       708       3840       to       3849       375       168       4000       to       3499       375       168       4000       to       3499       375       168       100       to       3499       375       168       100       100       109       104       325       100       to       3499       376       105       3499       101       102       100       100       109       101       100       109       101       100       100       109       101       100       100       101       102       101       100       101	010 504 1932 to		043 129 1968	to	1997	083 784 8886	to	8899	362 861 3064	to	3099
1012 559 5675       to       5699       046 524 4121       to       4289       375 629 3400       to       3499         1013 601 0141       to       0099       046 524 4121       to       4289       085 785 840       to       3499       375 629 3400       to       3499         1013 610 0141       to       0099       044 326 700       to       9499       088 404 4472       to       4499       375 629 3400       to       3499         1014 322 1000       to       0999       044 3267 347       to       688 757 6888       to       8699       376 856 3400       to       3899         1015 458 50365       to       0999       051 777 6875       to       8797 7019       048 368 32248       to       2555       320 063 0600       to       9599       381 125 1550       to       1199       044 216 2555       12599       381 165 1155       to       1199       044 216 2555       2599       381 64 3250       to       2599       220 72 844 450       1130       to       1167       044 216 2555       2599       381 64 3250       to       2599       231 74 270 10       202 10       128 445 3637       108 999       343 343 486 1333       3099       342 343 486 1333       3099	011 582 1889 to	o 1899	043 205 5922	to	5999	083 913 6915	to	6999	373 006 2176	to	2199
113 289 6176       to       1919       045 629 4121       to       4288       086 798 3840       to       3849       375 851 9100       to       3499         113 610 014       to       0099       047 332 4000       to       0499       088 404 472       to       4499       375 851 9100       to       0999         114 322 1000       to       0099       048 338 755       to       7698       to       8699       376 855 390       to       0999       115 858 533       to       5399       051 747 4857       to       8899       093 106 9366       to       9855       380 035 6600       to       9999       115 185 151       to       1199         113 518 241 to       2399       051 771 2875       to       2889       093 106 9365       to       0599       381 25 4500       to       9999       113 25 521       5999       115 115 10       1199       092 029 21 9110       to       102 2694       107 999       383 24 3986       to       3999       04 630 107 6800       138 32 43981       to       1399       022 27 910       109 105 383 10 308       0399       094 580 7082       to       1399       238 24 100       to       1349       022 637 1201       1399       035 697 7363 <td>011 588 2900 to</td> <td>o 3099</td> <td>044 087 3457</td> <td>to</td> <td>3499</td> <td>084 478 3920</td> <td>to</td> <td>3999</td> <td>374 768 2600</td> <td>to</td> <td>2699</td>	011 588 2900 to	o 3099	044 087 3457	to	3499	084 478 3920	to	3999	374 768 2600	to	2699
111       101       10019       046       0099       088       044       44594       to       4499       375       851       9100       to       9199         014       922       000       to       0899       088       767       8699       376       085       376       085       376       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       085       377       057       379       933       0165       1099       381       0165       1099       381       025       1199       019       1191       1199       040       1015       1079       944       1015       1079       944       1007       107       108       381       125       10       199       026       1065       10099       050       1007       109       333       184       952       104       134       1399       022       1044       1019       1056       10199       0050	012 579 5675 to	5699	044 087 4000	to	4099	086 000 8271	to	8299	375 169 4400	to	4599
114 822 1000       10       1099       048 306 3647       10       3699       376 196 0911       10       0999         115 566 3065       10       0099       048 306 3647       10       3699       089 375 868       10       8699       378 051 1063       10       1999         0115 566 5333       10       5399       051 174 2875       10       8999       089 356 2248       10       2557       379 843 5100       10       5199         0115 568 5133       10       5397       051 774 4857       10       2895       093 203 0500       10       0599       381 604 2510       10       1199         0120 688 5159       10       5199       051 777 1010       70720       093 644 303       10       6699       381 604 2510       12       2699         020 688 5159       10       5199       054 4501 103       1113       10       1167       094 216 2555       10       2993       383 414 908       10       3999         022 0197 110       10       1183       1299       0965 070 7168       10       7199       383 892 1382       10       1344         022 637 7169       10       7190       058 587 3764       10       6689       386 682 33	013 289 6176 to	o 6199	045 524 4121	to	4298	086 798 3840	to	3849	375 829 3400	to	3499
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014 92 0800       to       0899       048 383 7650       to       7659       088 757 8688       to       8699       378 085 3677       to       0199         015 383 0063       to       5399       051 142 0755       to       07590       018 965 5233       to       5399       051 177 8887       to       8899       083 757 9400       to       3496       330 083 9600       to       5199         018 965 5233       to       5299       051 777 1010       to       7199       094 015 1074       to       0599       381 025 4500       to       4599         020 698 5158       to       51977 7101       to       7199       094 015 1074       to       0599       381 125 4500       to       45999         022 027 28 844       to       1999       057 670 0563       to       0599       046 30 4200       to       4299       383 892 1000       to       1344       022 037 1141       to       1399       056 676 8300       to       3399       095 076 8300       to       3399       384 925 3641       to       3499       102 426 3766       1399       035 387 756       to       1399       022 241 310       to       1399       024 680 4600       to       3899 <td< td=""><td>014 932 1000 to</td><td>o 1099</td><td>047 352 4000</td><td>to</td><td>4099</td><td>088 404 5584</td><td>to</td><td>5699</td><td>376 196 0911</td><td>to</td><td>0999</td></td<>	014 932 1000 to	o 1099	047 352 4000	to	4099	088 404 5584	to	5699	376 196 0911	to	0999
115       163       104       396       108       107       102       1	014 972 0800 to	0899	048 383 7650	to	7659	088 757 8688	to	8699	378 085 3679	to	3699
117       228       329       051       142       0799       083       383       16       2557       370       843       510       16       5999         018       565       380       033       105       336       105       336       105       336       105       336       105       336       105       1199       105       1199       105       1199       105       105       1199       381       125       4500       10       4599         020       694       116       107       093       106       5509       034       5507       105       1399       381       645       9252       10       3999       022       111       1419       056       1399       095       6507       16       7199       383       882       1334       1344       1344       1385       1399       104       1399       035       1344       1355       1344       1385       1344       1385       1342       1344       1385       1345       1344       1385       1345       1344       1365       1357       1385       1345       1344       1355       1357       1356       1357       1385		0099		to			to	9499		to	
116       5696       333       10       5399       051       774       8857       10       8899       093       100       100       9899       380       165       1199         1015       115       115       116       1199       051       977       101       10       7023       093       684       380       10       381       325       4500       10       4599         020       847       70       10       107       094       094       084       1074       5099       381<604				to			to			to	
118 866 524       to       5299       051 781 2875       to       2885       093 203 0500       to       0509       380 165 1165       to       1199         019 518 2814       to       5199       052 058 7115       to       7103       093 684 3630       to       3609       381 645 5925       to       2699         020 684 5159       to       7399       054 450 1130       to       1167       094 216 2255       to       7099       381 645 9525       to       5999         022 027 1411       to       1919       058 573 3003       to       3999       095 076 8300       to       7199       383 82 362       to       1399         022 027 1411       to       9191       058 57345       to       3999       995 076 8300       to       3599       385 568 2331       to       7575         024 496 6870       to       6836       0560 466 7650       to       7699       100 160 3800       to       4599       385 569 3764       to       7575         024 496 6870       to       6836       05 399       104 667 6400       to       6499       366 624 1412       to       1599         025 729 11643       to       1799       066 170 6471 <td></td>											
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397 819 8902 to 8999	417 930 9533 to 9599	440 698 1947 to 1999	459 472 4816 to 4999
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399 296 9910 to 9999	418 744 2235 to 2299	443 127 4000 to 4099	462 152 0107 to 0299
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399 792 7775 to 7799	419 543 0286 to 0299	443 800 9335 to 9399	462 277 8373 to 8399
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400 427 1051 to 1999	420 277 0015 to 0049	444 390 1667 to 1699	463 011 5529 to 5540
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401 294 2700 to 2799	420 758 9500 to 9699	450 048 4442 to 4699	463 185 2600 to 2799
401 310 9505 to 9599	420 969 3951 to 3971	450 560 5173 to 5199	463 227 7711 to 7799
401 382 5312 to 5399	420 969 3973 to 3999	450 620 3077 to 3099	463 414 4869 to 4899
402 578 7876 to 7899	421 116 3565 to 3599	450 620 3135 to 3199	463 808 3484 to 3499
402 378 7878 to 7899 403 125 6744 to 6799	421 130 9300 to 9399	450 780 2716 to 2799	463 945 7400 to 7899
403 260 7000 to 7499	421 313 4500 to 4999	450 801 2700 to 2799	464 629 9000 to 9399
403 280 6470 to 6499	421 364 5537 to 5599	451 109 2967 to 2984	464 711 4332 to 4399
403 685 8600 to 8699	421 656 2609 to 2699	451 115 4110 to 4125	465 692 3963 to 3999
404 003 0300 to 0399	421 988 9700 to 9799	451 115 4127 to 4199	465 698 8300 to 8599
404 041 8838 to 8899	422 172 4667 to 4699	451 746 0700 to 0799	465 743 7745 to 7799
404 071 4268 to 4299	422 484 4212 to 4299	452 265 0074 to 0099	466 798 6056 to 6067
404 347 5356 to 5399	422 556 1270 to 1299	452 265 0246 to 0299	467 147 4300 to 4399
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405 325 0188 to 0198	422 907 7563 to 7599	452 890 4679 to 4799	469 213 0359 to 0399
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406 459 6641 to 6999	424 871 6600 to 6699	453 334 3631 to 3699	469 658 1961 to 1999
406 733 3000 to 3999	425 298 2352 to 2399	453 603 7841 to 7891	469 666 9900 to 9999
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408 499 7700 to 7799	428 027 2742 to 2752	454 302 5400 to 5499	471 985 2408 to 2419
408 499 7900 to 7999	429 474 4172 to 4199	454 490 8300 to 8399	472 191 6700 to 6799
408 682 8484 to 8599	429 889 2900 to 2999	454 547 7434 to 7499	472 270 2555 to 2599
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410 694 8400 to 8599	430 444 9500 to 9699	455 399 5400 to 5499	473 666 9138 to 9199
410 775 1500 to 1599	430 664 4070 to 4099	455 476 0676 to 0699	473 952 3429 to 3499
410 795 7927 to 7999	432 168 8419 to 8499	455 543 0618 to 0699	474 108 5402 to 5499
410 867 0917 to 0966	432 708 6800 to 6999	456 410 9006 to 9099	474 356 5193 to 5299
410 867 0970 to 0999	432 744 1544 to 1599	456 470 4146 to 4299	474 949 3366 to 3399
411 868 1023 to 1199	432 995 9775 to 9799	456 619 4460 to 4499 457 333 2686 to 2699	475 134 9362 to 9399
411 922 2322 to 2399	433 003 5800 to 5899		475 167 9667 to 9699
412 193 0900 to 0999	433 757 3047 to 3099	457 729 1767 to 1777	475 319 3415 to 3499
412 395 8599 to 8699	433 765 4003 to 4099	457 937 8615 to 8699	475 319 3649 to 3799
412 485 6500 to 6599	434 482 7060 to 7199	458 028 9810 to 9899	475 340 6400 to 6599
412 485 6610 to 6699	434 513 2386 to 2399	458 057 2712 to 2999	475 424 8410 to 8499
412 885 5953 to 5999	434 968 3076 to 3092	458 069 9537 to 9599	475 629 9156 to 9199
414 193 3608 to 3674	435 303 1831 to 1842	458 069 9665 to 9699	475 850 6101 to 6199
414 193 3677 to 3699	435 303 1986 to 1999	458 337 5222 to 5299	475 875 2500 to 2599
414 411 7348 to 7399	435 666 6092 to 6399	458 354 7653 to 7999	476 169 8264 to 8299
414 640 0757 to 0799	436 082 6400 to 6899	458 671 8678 to 8699	476 189 3000 to 3499
414 965 1727 to 1799	436 160 6441 to 6499	458 671 8721 to 8798	476 331 2480 to 2499
417 302 8104 to 8199	437 316 7115 to 7199	458 847 5044 to 5999	477 289 8601 to 8699
417 387 6532 to 6599	437 427 0500 to 3499	459 274 7624 to 7699	477 681 5206 to 5299
417 496 6800 to 6999	439 179 2300 to 2399	459 365 5432 to 5499	478 010 4243 to 4268
417 871 9250 to 9299	439 310 0458 to 0499	459 378 5764 to 5799	478 010 4270 to 4291

478 450 5071	to	5099	496 209 7425	to	7499	612 774 2111	to	2199	638 049 4984	to	4999
478 469 7838	to	7858	496 213 8728	to	8799	612 774 2254	to	2299	638 318 1115	to	1199
478 469 7883	to	7899	496 474 5226	to	5248	612 774 2500	to	2599	638 318 1453	to	1499
479 280 9800	to	9899	497 053 8517	to	8699	614 469 0979	to	0999	638 885 0000	to	0299
479 365 9116	to	9176	497 854 8673	to	8699	614 474 3000	to	3099	638 903 4362	to	4373
479 412 9900	to	9999	498 449 8888	to	8899	614 521 3490	to	3499	639 415 1929	to	1999
479 667 6190	to	6199	498 929 8285	to	8499	614 645 1800	to	1899	639 415 2019	to	2099
479 748 9680	to	9699	498 936 5310	to	5399	614 832 1100	to	2099	639 420 6200	to	6299
479 860 7000	to	7199	499 016 5425	to	5499	615 017 7505	to	7599	639 469 3517	to	3799
480 526 2000	to	2099	499 440 8575	to	8899	617 711 6609	to	6699	639 605 2143	to	2199
480 640 6330	to	6399	499 731 6717	to	6799	617 760 5266	to	5299	639 657 8600	to	8799
480 658 0568	to	0599	500 064 1858	to	1869	617 813 3601	to	3699	640 289 7500	to	7599
480 689 5100	to	5199	500 070 5725	to	7799	618 840 9200	to	9299	640 289 7700	to	7999
481 072 9463	to	9499	501 331 0300	to	0399	619 551 7229	to	7299	641 170 4420	to	4499
481 673 0074	to	0095	502 227 7645	to	7699	619 859 3000	to	3099	641 318 3133	to	3199
482 527 1500	to	1599	502 424 0200	to	0499	620 073 9400	to	9499	641 378 6500	to	6999
482 541 5255	to	5299	502 424 0600	to	0699	621 614 7907	to	7930	641 383 8739	to	8799
482 729 6800	to	6899	503 194 5144	to	5153	621 614 7932	to	7999	641 877 3187	to	3299
483 363 7207	to	7299	600 645 3223	to	3299	621 648 8021	to	8199	641 877 3310	to	3399
483 402 2356	to	2399	601 339 1200	to	1399	621 648 8500	to	8599	642 355 8094	to	8199
483 486 5100	to	5199	601 653 5884	to	5899	621 904 8351	to	8599	642 355 8308	to	8999
483 632 1521	to	1599	601 661 7700	to	7799	621 916 1978	to	1989	642 900 0018	to	0099
483 632 2600	to	2799	601 682 5343	to	5399	622 989 8032	to	8099	643 030 6254	to	6299
483 849 1615	to	1699	601 928 1600	to	1699	623 076 9300	to	9399	644 066 0882	to	0899
484 174 4803	to	5299	602 512 2972	to	2999	623 819 5006	to	5099	644 069 0600	to	0699
484 323 8900	to	9199	602 555 2400	to	2799	623 895 8200	to	8399	644 077 7506	to	7699
484 680 5000	to	5038	602 829 7061	to	7099	623 917 0000	to	0099	644 085 8157	to	8199
484 680 5040	to	5074	603 483 9572	to	9599	623 917 0200	to	0299	644 112 9839	to	9899
484 680 5077	to	5099	603 490 7200	to	7299	624 468 5288	to	5299	644 373 9083	to	9099
485 029 4913	to	4999	603 678 7100	to	7199	624 665 3162	to	3198	644 380 1460	to	1499
486 176 0600	to	0699	603 678 7662	to	7699	625 088 6735	to	6799	644 733 4715	to	4799
486 559 7555	to	7599	603 678 7902	to	7999	625 916 9500	to	9799	644 900 9712	to	9799
486 696 3023	to	3199	603 678 8418	to	8499	625 968 8956	to	8999	644 901 0109	to	1299
488 173 7900	to	7999	603 678 8700	to	9999	627 005 3938	to	3999	644 901 1325	to	1399
488 206 4100	to	4199	604 086 0880	to	0899	627 384 3907	to	4099	644 923 6800	to	7799
488 226 0200	to	0299	604 349 1414	to	1499	627 496 7549	to	7599	644 932 4655	to	4699
488 709 3906	to	3999	604 503 7776	to	7799	627 708 3605	to	3699	645 318 7240	to	7499
488 855 8359	to	8399	605 520 9037	to	9099	627 776 2500	to	2599	645 333 1766	to	1799
489 181 8963	to	8999	605 685 4010	to	4099	628 226 3100	to	3199	645 790 8632	to	8699
489 223 2000	to	2099	605 988 6467	to	6499	628 814 4702	to	4799	645 821 0657	to	0699
489 311 1930	to	1999	607 689 7951	to	7960	628 851 9689	to	9699	645 930 7948	to	7999
489 318 6200	to	6300	607 728 1276	to	1299	629 510 7200	to	7299	645 975 0737	to	0762
489 384 0027	to	0099	608 727 7100	to	7199	629 964 4200	to	4294	646 242 6200	to	6299
489 427 0658	to	0899	608 727 7273	to	7599	630 389 3056	to	3071	646 270 7639	to	7799
489 997 5252	to	5299	608 813 9950	to	9999	630 463 0588	to	0599	646 798 4000	to	4999
490 669 5850	to	6099	609 067 5325	to	5399	631 459 9117	to	9199	647 048 7035	to	7099
490 717 7080	to	7099	609 067 5488	to	5499	631 762 9325	to	9399	647 049 2900	to	2999
490 721 6000	to	6099	609 067 5600	to	5699	632 217 4933	to	4999	647 398 8300	to	8399
490 793 1500	to	2099	609 289 6123	to	6199	632 500 0000	to	640 3999	647 398 8481	to	8499
490 886 8171	to	8199	609 438 4400	to	4499	633 110 4165	to	4199	647 437 3000	to	4999
490 977 9221	to	9240	609 493 1100	to	1199	633 110 4303	to	4499	647 811 2188	to	2199
491 258 8100	to	9099	609 766 8091	to	8999	633 438 6429	to	6599	648 009 6057	to	6099
491 567 1376	to	1399	609 825 4100	to	4115	633 588 7173	to	7182	648 163 5300	to	5499
492 254 4800	to	4899	609 884 2981	to	2999	634 725 0700	to	0799	648 722 5283	to	5299
492 283 5100	to	5199	609 893 1000	to	1099	634 803 3239	to	3299	648 892 3164	to	3199
492 610 6813	to	6899	610 092 3200	to	3299	634 807 2474	to	2499	649 100 3989	to	3999
493 394 5568	to	5599	610 582 4200	to	4299	634 827 5900	to	5999	649 647 0370	to	0399
493 470 2562	to	2599	611 879 6939	to	6999	634 886 3428	to	3499	649 647 0522	to	0599
493 473 7700	to	7799	612 291 8013	to	8099	635 559 3449	to	3499	649 647 5237	to	5399
493 716 2153	to	2199	612 751 5171	to	5199	636 289 6214	to	6299	649 647 9100	to	9299
494 206 2972	to	2999	612 751 5226	to	5299	636 634 8007	to	8042	649 666 7800	to	8299
494 217 3446	to	3999	612 751 6083	to	6099	637 150 1200	to	1299	650 114 7707	to	7719
494 224 0500	to	0599	612 751 6268	to	6299	637 562 5828	to	5899	650 130 3400	to	3599
495 145 0600	to	0699	612 751 6572	to	6599	638 042 1647	to	1699	650 213 0406	to	0499

650 555 1749 to 1799	677 333 9979 to 9999	700 065 4800 to 4899	740 790 5989 to 5999
650 564 1900 to 1999	677 466 1088 to 1099	700 190 3350 to 3359	740 820 4854 to 7836
650 627 4212 to 4299	678 071 4500 to 4799	700 228 6048 to 6099	740 827 7578 to 7594
650 736 2043 to 2099	678 096 7531 to 7599	700 650 0452 to 0499	740 917 7490 to 7499
650 739 1540 to 1699	679 909 2578 to 2599	700 666 1323 to 1349	740 918 5531 to 5549
651 741 4415 to 4499	680 112 9565 to 9599	700 786 9106 to 9142	741 037 8528 to 8551
651 882 2800 to 2899	680 244 0903 to 0999	700 859 0744 to 0758	742 040 3300 to 3309
652 754 6317 to 6399	680 412 6046 to 6099		805 885 8411 to 8499
653 131 4945 to 4999	680 761 6800 to 6899	701 213 3900 to 3999	806 087 1100 to 1499
653 426 3300 to 3399	681 677 0540 to 0699	701 267 2000 to 3999	806 268 9275 to 9299
653 455 4874 to 4899	682 070 1029 to 1099	701 335 7312 to 7399	806 534 3400 to 3477
654 238 0000 to 0399	682 956 6280 to 6299	701 369 2005 to 2050	807 342 3283 to 3399
654 404 3065 to 3092	682 956 6490 to 6599	701 499 2260 to 2299	808 086 7100 to 7199
654 962 2900 to 3199	682 956 6700 to 6799	701 503 2247 to 2299	808 090 3440 to 3499
655 103 5081 to 5199	682 965 1178 to 1199	701 541 2271 to 2299	808 325 5161 to 5699
655 523 2600 to 2999	682 965 1201 to 1299	701 553 6557 to 6599	808 784 8000 to 8299
656 305 2448 to 2499	683 118 2389 to 2399	701 578 7460 to 7469	830 125 0672 to 0699
657 347 4438 to 4999	683 378 2000 to 2099	701 578 7475 to 7499	830 602 5800 to 5999
657 710 8100 to 8999	683 378 2117 to 2299	701 601 3457 to 3499	830 610 3700 to 3799
657 780 0985 to 0999	683 415 1200 to 1499	701 605 5913 to 5999	830 983 3500 to 3599
658 586 1400 to 1499	683 444 8159 to 8199	701 695 3982 to 3999	830 983 3635 to 3699
658 877 8000 to 8199	685 154 7780 to 7789	701 695 4148 to 4199	831 354 1387 to 1399
658 880 8000 to 8199	685 297 7645 to 7699	701 695 4227 to 4299	831 815 8240 to 8299
659 398 7300 to 7399	685 623 5264 to 5299	701 708 1741 to 1799	832 525 3810 to 3899
659 706 8113 to 8199	685 650 9487 to 9499	701 736 3966 to 3999	833 159 1884 to 1899
659 846 7837 to 7899	685 669 4200 to 4299	701 772 0870 to 0899	833 456 2567 to 2599
660 510 4100 to 4199	685 757 8452 to 8499	701 838 2800 to 2899	833 566 3015 to 3071
660 673 0400 to 0599	686 071 2694 to 2799	701 941 0600 to 0699	834 130 5200 to 5299
661 488 5000 to 5099	686 176 3333 to 3354	702 171 1603 to 1699	834 316 5444 to 5499
661 609 9100 to 9199	686 372 3200 to 3299	702 195 5109 to 5199	834 354 8747 to 8766
661 716 9420 to 9499	686 644 5879 to 5899	702 254 9300 to 9399	834 354 8824 to 8838
661 906 6522 to 6599	686 899 1371 to 1399	702 264 7569 to 7599	835 269 5700 to 5799
662 021 8332 to 8399	686 931 7636 to 7699	702 519 0513 to 0524	835 496 7303 to 7399
662 068 0700 to 0899	687 601 0973 to 0999	702 713 1800 to 1809	835 539 5200 to 5999
662 553 0774 to 0799	687 614 6774 to 6799	702 821 5730 to 5799	835 813 3015 to 3099
663 078 7034 to 7099	688 120 9000 to 9999	702 821 5805 to 5899	837 672 8967 to 8999
663 883 7039 to 7499	690 291 1361 to 1371	702 846 6331 to 6399	838 176 8377 to 8399
663 938 9200 to 9299	690 788 2877 to 2899	702 848 3900 to 3999	838 518 1257 to 1299
664 253 8000 to 8499	690 893 5344 to 5399	702 857 7302 to 7499	839 718 8257 to 8299
664 656 3055 to 3099	690 893 5512 to 5599	702 878 0114 to 0199	840 323 0600 to 0699
665 174 6400 to 6499	690 904 1300 to 1599	703 364 1707 to 1799	840 875 6235 to 6299
665 274 8208 to 8299	690 941 6000 to 6199	740 002 7710 to 7719	840 910 0900 to 0999
665 669 5400 to 5499	691 313 6383 to 6399	740 119 2275 to 2284	841 349 5000 to 5099
666 132 8226 to 8299	691 313 6600 to 6699	740 130 6688 to 6698	841 805 7747 to 7899
666 696 2209 to 2299	691 582 8003 to 8099	740 144 2780 to 2795	841 805 7944 to 8099
666 696 2309 to 2399	691 664 1800 to 1999	740 241 9049 to 9099	842 226 0685 to 0695
667 032 9300 to 9399	691 664 2400 to 2499	740 255 1718 to 1799	842 685 4600 to 4699
667 729 5529 to 5599	692 727 9362 to 9399	740 277 0366 to 0392	842 685 4742 to 4999
668 383 8400 to 8699	692 798 1800 to 1899	740 348 6641 to 6658	842 860 0300 to 0399
670 368 3400 to 3499	693 249 0779 to 0799	740 351 4790 to 4799	842 898 5582 to 5599
670 369 7336 to 7399	693 249 0877 to 1699	740 374 7416 to 7499	843 062 7100 to 7199
670 750 7169 to 7199	693 445 0566 to 0999	740 470 2420 to 2443	843 077 6288 to 6299
671 046 6200 to 6399	693 448 8500 to 8999	740 514 0300 to 0499	843 077 6378 to 6399
671 251 5448 to 5499	693 645 9583 to 9599	740 523 7432 to 7449	843 758 5769 to 5778
671 926 5600 to 5799	693 965 4200 to 4299	740 535 1555 to 1580	843 786 2554 to 2699
672 444 2000 to 2999	695 741 2906 to 2999	740 650 4104 to 4140	845 656 8165 to 8199
672 828 3410 to 3499	695 947 8518 to 8599	740 684 0620 to 0800	845 727 2100 to 2199
673 167 5776 to 5799	696 662 8247 to 8299	740 701 6105 to 6114	845 746 2618 to 2635
675 464 3700 to 3799	697 447 8285 to 8296	740 705 9790 to 9799	846 390 7531 to 7599
675 464 4000 to 4199	698 042 4816 to 4899	740 726 6400 to 6500	846 918 0572 to 0599
676 365 5958 to 5999	698 131 2138 to 2157	740 765 3306 to 3399	847 237 7690 to 7699
676 669 1024 to 1099	698 227 0000 to 0099	740 774 8434 to 8499	847 284 2481 to 2499
677 126 6734 to 6799	700 065 2570 to 2599	740 786 1885 to 1899	847 374 7055 to 7065
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847 374 7055	to	7065	867 633 7403	to	7499	909 067 7400	to	7499	920 857 5500	to	5899
847 636 5304	to	5399	867 737 5623	to	5699	909 100 1787	to	1799	920 864 3480	to	3499
847 700 5447	to	5499	868 169 4529	to	4599	909 100 1900	to	2099	920 963 4567	to	4599
847 723 7500	to	7599	868 173 8400	to	8599	909 355 0422	to	0499	921 333 7400	to	7499
849 485 3427	to	3499	868 514 9000	to	9099	909 568 8900	to	9099	921 477 3762	to	3799
849 520 9850	to	9899	868 566 9200	to	9299	909 568 9300	to	9499	922 278 1048	to	1399
849 608 1357	to	1399	869 200 0000	to	9999	909 725 7307	to	7399	922 280 2019	to	2099
849 792 2600	to	2699	869 387 1150	to	1199	909 833 0947	to	0999	922 280 2233	to	2299
850 546 1862	to	1899	869 505 3500	to	3599	910 219 8631	to	8699	922 773 0459	to	0499
851 143 6826	to	6844	869 523 7033	to	7099	910 265 1100	to	1199	923 032 7000	to	7399
851 209 9880	to	9899	869 800 0000	to	999 9999	910 471 7273	to	7299	923 045 3630	to	3699
851 928 9221	to	9299	870 054 4814	to	4899	910 536 2505	to	2599	923 484 3600	to	3699
852 589 6560		9299 6599			4849			2599 7599			9599 9599
	to		870 491 4812	to		910 958 7499	to		923 493 9403 923 493 9681	to	
853 049 3646	to	3699	870 536 5820	to	5829	911 140 1000	to	2199		to	9699
854 304 4089	to	4999	870 541 7167	to	7239	911 245 2545	to	2599	923 604 4424	to	4499
854 529 2200	to	2299	870 575 8155	to	8999	911 268 9077	to	9099	923 810 7800	to	8299
854 532 0000	to	2999	870 589 0485	to	0494	911 400 8948	to	8999	924 252 1200	to	1299
855 001 6204	to	6249	870 691 7060	to	7099	911 508 1620	to	1799	924 252 1400	to	1499
855 319 9364	to	9399	872 028 4850	to	4899	911 509 9310	to	9399	924 533 0711	to	0799
855 361 3390	to	3399	872 029 9306	to	9399	911 523 3000	to	3999	924 533 2343	to	2399
856 226 0490	to	0499	872 078 3709	to	3799	912 057 9922	to	9999	924 533 2428	to	2499
856 656 5800	to	5999	872 100 0445	to	0459	912 882 0563	to	0899	924 685 1957	to	1999
856 752 0200	to	0299	900 556 4178	to	4199	913 605 2218	to	2299	924 946 6300	to	6699
857 111 1352	to	1399	900 845 0044	to	0099	913 709 2429	to	2499	925 333 5900	to	6099
857 279 3450	to	3499	900 936 0217	to	0299	913 818 3501	to	3999	925 336 2300	to	2399
857 843 4000	to	4099	900 936 0435	to	0499	914 063 4300	to	4399	926 432 5907	to	5999
858 124 7644	to	7699	901 058 5255	to	5280	914 346 7621	to	7644	926 436 3600	to	3699
858 756 3111	to	3299	901 273 1082	to	1099	914 453 1366	to	1399	927 765 6257	to	6299
859 063 8200	to	8699	901 287 5143	to	5199	914 529 6185	to	6299	928 197 8100	to	8199
859 190 0600	to	0644	901 291 2789	to	2799	914 896 4658	to	4699	928 197 8283	to	8299
859 437 5538	to	5599	901 525 7122	to	7199	915 187 8774	to	8779	928 856 2059	to	2068
859 811 2888	to	2899	902 089 1253	to	1299	915 300 2783	to	2799	930 219 1722	to	1799
859 855 8873	to	8999	902 198 9769	to	9799	915 546 6822	to	6999	930 335 7810	to	7819
860 240 8520	to	8599	902 948 1269	to	1299	915 646 5183	to	5199	931 097 9259	to	9299
860 275 3900	to	3999	902 948 1209	to	0899	915 671 3963	to	3980	931 156 1502	to	9299 1579
860 518 9629	to	9699	903 370 6934	to	6999	915 671 3982	to	3999	931 156 1600	to	1625
860 600 0021	to	0999	904 600 6523	to	6599	915 675 2217	to	2299	931 156 1671	to	1699
861 158 2350	to	2599	904 892 0378	to	0399	916 440 3377	to	3399	932 506 6400	to	6599
861 367 5400	to	5499	904 892 0648	to	1299	916 670 6352	to	6399	932 732 1796	to	1799
861 637 6010	to	6099	905 056 2216	to	2299	916 682 5300	to	5399	932 827 9026	to	9099
861 979 7292	to	7499	905 510 6647	to	6799	916 694 1414	to	1499	932 957 2300	to	2399
862 216 6100	to	6199	905 510 6900	to	7099	916 703 0802	to	0821	933 060 6160	to	6189
862 263 9213	to	9299	905 794 0000	to	0199	917 089 0709	to	0799	933 387 2541	to	2561
862 271 0800	to	0999	905 794 0288	to	0299	917 089 0842	to	0899	933 760 3609	to	4199
862 271 5000	to	5099	905 873 6900	to	6999	917 216 2928	to	2999	933 894 0928	to	0999
863 871 5138	to	5199	905 873 7100	to	7299	917 370 6300	to	6499	934 018 2729	to	2741
863 949 5300	to	5399	905 880 8900	to	8999	917 486 4900	to	4999	934 180 0300	to	0399
864 088 8200	to	8299	905 889 7100	to	7199	918 460 0602	to	0699	934 236 3954	to	3999
864 426 3972	to	3999	906 158 1508	to	1599	918 951 7231	to	7299	934 622 8717	to	8999
864 520 6117	to	6136	906 558 8812	to	8899	919 519 2786	to	2799	935 216 0312	to	0399
865 151 0526	to	0599	906 982 2214	to	2299	919 536 0770	to	0799	935 843 2202	to	2247
865 500 4034	to	4099	907 725 8500	to	8599	919 814 3095	to	3199	936 024 8889	to	8899
865 883 6082	to	6099	907 815 0216	to	0257	919 915 2774	to	2787	936 339 4455	to	4499
866 004 3000	to	3999	908 622 4225	to	4235	920 155 4662	to	4687	200 000 1100		
866 442 4100	to	4899	908 936 9254	to	9299	920 309 9039	to	9199			
867 366 9108	to	4899 9118	909 066 4494	to	9299 7499	920 771 5321	to	5399			
307 000 3100	10	5110	303 000 4434	10	1 400	5201115021	10	0000	l		

- Criminal Investigations Group, Postal Inspection Service, 10-8-09

#### Missing, Lost, or Stolen Canadian Money Order Forms

#### Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service<sup>™</sup> employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the *Postal Bulletin*. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

Do not cash outdated money orders **104 151 601 to 692 600 000.** Advise holders to send invalid money orders to: Canada Post Corporation, Ottawa, Canada K1A 0B1. Check for altered dollar amounts by holding money orders to the light.

719 869 731	to	9 760	728 382 331	to	2 480	734 797 201	to	7 320	742 178 834	to	8 880
720 227 871	to	7 930	728 702 338	to	2 400	734 939 611	to	9 640	742 325 500	to	5 520
720 227 949	to	7 960	728 915 371	to	5 850	734 950 111	to	0 170	742 325 668	to	5 700
720 368 543	to	8 570	728 953 141	to	3 410	735 120 331	to	0 840	742 408 771	to	8 830
720 392 151	to	2 570	728 954 280	to	4 310	735 283 008	to	3 020	742 512 120	to	2 150
720 556 491	to	6 640	729 169 081	to	9 140	735 293 131	to	3 220	742 684 849	to	4 890
720 558 621	to	8 650	729 363 841	to	3 870	735 635 010	to	5 040	742 839 553	to	9 630
720 575 361	to	5 570	729 682 891	to	3 190	735 783 961	to	3 990	742 913 668	to	3 700
720 590 152	to	0 179	729 838 940	to	9 070	735 803 401	to	3 430	742 917 287	to	7 296
721 638 331	to	9 170	729 839 101	to	9 130	736 005 420	to	5 440	742 921 891	to	1 980
721 815 391	to	5 420	730 077 683	to	7 840	736 366 021	to	6 1 1 0	742 983 631	to	3 810
721 969 713	to	9 740	730 109 847	to	9 880	736 624 456	to	4 500	743 020 021	to	0 170
722 072 137	to	2 160	730 373 761	to	3 850	736 670 851	to	1 060	743 206 491	to	6 500
722 378 265	to	8 280	730 501 951	to	2 130	736 767 061	to	7 090	743 235 992	to	6 050
722 413 990	to	4 004	730 519 379	to	9 470	736 767 093	to	7 120	743 940 631	to	0 900
722 764 948	to	4 980	730 569 278	to	9 360	736 982 191	to	2 370	743 978 011	to	8 070
722 825 840	to	5 889	730 711 711	to	1 740	736 982 551	to	2 730	744 234 751	to	4 780
723 153 841	to	3 850	730 722 991	to	3 230	737 110 141	to	0 170	744 499 591	to	9 680
723 237 616	to	7 630	730 845 970	to	5 990	737 185 501	to	5 710	744 626 901	to	6 910
723 331 081	to	1 110	730 888 291	to	8 320	737 317 321	to	7 350	745 388 794	to	8 910
723 496 443	to	6 470	730 927 591	to	7 680	737 517 781	to	7 840	746 446 806	to	6 820
723 967 291	to	7 320	731 307 914	to	7 930	737 628 181	to	8 210	746 818 351	to	8 410
724 655 196	to	5 340	731 402 431	to	2 460	737 634 258	to	4 270	747 245 266	to	5 280
724 711 441	to	1 500	731 407 232	to	7 320	738 361 971	to	1 980	747 364 813	to	4 830
724 711 538	to	1 560	731 588 301	to	8 340	738 447 601	to	7 660	747 501 434	to	1 450
724 793 221	to	3 250	731 767 273	to	7 320	738 648 355	to	8 450	747 739 891	to	0 070
724 908 109	to	8 120	731 781 061	to	1 120	738 849 811	to	9 900	748 148 649	to	8 760
724 937 461	to	7 670	731 837 821	to	7 910	738 892 270	to	2 290	748 259 960	to	9 970
725 163 118	to	3 151	731 841 377	to	1 450	738 997 259	to	7 380	748 565 162	to	5 280
725 202 735	to	2 750	732 018 481	to	8 600	739 161 451	to	1 540	748 874 988	to	5 030
725 398 591	to	8 800	732 067 972	to	8 370	739 219 381	to	9 440	749 137 381	to	7 410
725 464 591	to	4 920	732 188 649	to	8 670	739 740 151	to	0 180	749 190 192	to	0 210
725 475 321	to	5 330	732 193 460	to	3 470	739 793 491	to	3 520	749 685 421	to	5 450
725 711 057	to	1 070	732 201 241	to	1 390	739 793 527	to	3 550	749 846 791	to	6 850
725 738 581	to	8 730	732 220 431	to	0 440	739 942 621	to	2 650	749 993 131	to	3 580
725 981 311	to	1 430	732 355 201	to	5 380	739 999 231	to	9 320	750 071 587	to	1 610
725 987 835	to	7 880	732 472 320	to	2 560	740 011 517	to	1 530	750 408 167	to	8 183
726 060 811	to	0 900	732 541 605	to	1 620	740 030 701	to	0 970	750 438 421	to	8 501
726 391 970	to	2 520	732 572 221	to	2 490	740 261 740	to	1 820	750 743 911	to	4 030
726 484 771	to	4 800	732 586 479	to	6 710	740 265 811	to	6 290	750 779 118	to	9 400
726 493 351	to	5 300	732 994 037	to	4 080	740 299 111	to	9 170	750 910 981	to	1 010
726 504 031	to	4 063	733 163 449	to	3 460	740 299 231	to	9 260	750 960 841	to	0 900
726 504 070	to	4 090	733 297 171	to	7 290	740 329 266	to	9 320	751 296 211	to	6 240
726 504 331	to	4 390	733 446 631	to	7 110	740 889 081	to	9 090	751 539 121	to	9 180
726 563 701	to	4 060	733 474 665	to	4 770	741 010 421	to	0 530	751 541 311	to	1 790
726 599 371	to	9 460	733 704 482	to	4 570	741 113 041	to	3 370	751 757 641	to	7 700
726 626 356	to	6 370	733 751 041	to	1 130	741 373 891	to	4 340	751 936 951	to	7 010
727 182 271	to	2 510	734 009 101	to	9 130	741 452 369	to	2 490	751 951 861	to	1 890
727 416 181	to	6 240	734 290 759	to	0 770	741 492 991	to	3 140	751 999 021	to	9 1 1 0
727 481 431	to	1 460	734 389 273	to	9 290	741 553 460	to	3 470	752 139 516	to	9 570
727 749 241	to	9 780	734 440 031	to	0 111	741 764 431	to	4 520	752 182 892	to	2 950
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752 206 861	to	7 100	762 439 261	to	9 290	I	773 125 387	to	5 410	800 044 320	to	4 410	)
752 295 241	to	5 600	762 524 158	to	4 220		773 179 320	to	9 410	800 211 901	to	2 440	)
752 731 351	to	1 410	762 584 872	to	4 970		773 202 989	to	3 140	800 427 530	to	7 540	)
752 767 441	to	7 470	762 593 431	to	3 460		773 208 991	to	9 290	800 872 741	to	2 830	)
753 008 941	to	9 030	763 155 160	to	5 180		773 231 311	to	1 340	801 349 801	to	9 830	)
753 194 311	to	4 370	763 178 631	to	8 660		773 348 739	to	8 940	801 676 681	to	7 100	
753 620 378	to	0 400	763 506 001	to	6 060		773 348 739	to	8 940	802 967 821	to	7 940	
754 013 917	to	3 940	763 522 141	to	2 470		773 575 891	to	5 950	803 217 601	to	7 780	
754 161 061	to	1 120	763 717 694	to	7 800		773 852 971	to	3 030	803 729 731	to	9 850	
754 358 445	to	8 610	763 826 461	to	6 520		775 373 449	to	3 460	803 747 402	to	7 520	
754 410 451	to	0 660	763 900 460	to	0 471		789 257 191	to	7 250	804 138 181	to	8 420	
754 438 393 754 493 109	to to	8 410 3 130	763 900 479 763 917 271	to to	0 530 7 750		<b>790 448 020</b> 790 597 485	to	<b>8 460</b> 7 530	804 428 224 804 682 411	to to	8 250 2 710	
754 664 182	to to	4 220	764 125 801	to to	5 860		790 911 883	to to	1 900	805 272 525	to to	2 540	
754 816 377	to	4 220 6 470	764 284 525	to	4 560		791 057 441	to	7 550	805 523 445	to	3 460	
755 487 421	to	7 600	764 526 241	to	6 330		791 239 081	to	9 290	805 745 704	to	5 730	
755 592 901	to	3 140	764 601 421	to	1 600		791 374 483	to	4 500	806 452 907	to	2 980	
755 790 020	to	0 030	764 650 231	to	0 470		791 387 971	to	8 030	806 744 781	to	4 850	
755 791 730	to	1 800	764 984 371	to	4 850		791 447 521	to	7 850	806 982 181	to	2 300	)
755 926 951	to	7 070	765 003 667	to	3 680		791 451 151	to	1 240	807 764 791	to	4 910	)
755 934 332	to	4 510	765 042 517	to	2 540		791 500 009	to	0 470	808 089 931	to	9 960	)
755 957 701	to	8 000	765 194 728	to	4 970		791 771 431	to	1 490	808 656 423	to	6 450	
755 962 981	to	3 280	765 387 365	to	7 450		792 004 293	to	4 320	808 753 771	to	3 800	
756 035 371	to	5 490	765 541 801	to	2 100		792 018 379	to	8 420	809 189 001	to	9 010	
756 301 257	to	1 290	765 638 461	to	8 970		792 070 621	to	0 740	809 886 879	to	6 930	
756 371 565	to to	1 580 6 120	765 647 101 765 813 781	to to	7 190 4 029		792 145 211 792 391 381	to	5 230 1 620	809 890 489 810 323 734	to	0 500 <b>3 760</b>	
756 876 031 756 876 151	to to	6 240	765 879 314	to	4 029 9 390		792 391 381	to to	2 790	810 367 116	to to	7 140	
756 970 129	to	0 240	765 954 001	to	4 030		792 772 728	to	2 770	810 526 351	to	6 500	
757 059 613	to	9 630	766 120 286	to	0 320		792 903 511	to	3 990	810 806 911	to	6 940	
757 078 540	to	8 560	766 125 716	to	5 750		793 282 518	to	2 533	810 807 211	to	7 240	
757 086 209	to	6 240	766 158 824	to	8 840		794 041 831	to	2 040	811 423 021	to	3 110	)
757 240 591	to	0 650	766 388 433	to	8 460		794 397 709	to	7 780	811 517 221	to	7 239	)
757 277 371	to	7 700	766 509 421	to	9 660		794 581 741	to	2 040	811 721 101	to	1 1 30	
757 291 591	to	2 730	766 572 901	to	3 020		794 592 122	to	2 150	812 025 721	to	5 900	
757 964 251	to	4 280	766 748 500	to	8 521		795 032 251	to	2 340	812 093 073	to	3 130	
758 067 001 758 105 221	to to	7 090 5 250	767 024 341 767 326 471	to to	4 370 6 590		795 796 291 796 070 139	to	6 350 0 160	812 100 821 812 465 251	to to	0 840 5 610	
758 324 941	to to	5 2 5 0	767 332 561	to to	2 950		796 143 151	to to	3 630	812 918 341	to to	8 670	
758 593 628	to	3 650	768 009 841	to	2 950 9 960		796 159 725	to	9 740	812 918 701	to	8 760	
758 709 038	to	9 060	768 011 489	to	1 520		796 169 306	to	9 340	813 050 491	to	0 520	
758 744 101	to	4 160	768 177 980	to	7 990		796 373 406	to	3 430	813 073 171	to	3 200	
758 850 883	to	0 900	768 391 081	to	1 170		796 602 961	to	3 050	813 398 476	to	8 550	
758 860 951	to	1 550	768 661 569	to	1 650		796 708 441	to	8 500	813 713 971	to	4 000	)
759 152 851	to	2 880	769 000 051	to	0 080		796 886 281	to	6 430	813 858 121	to	8 150	)
759 740 941	to	1 090	769 050 841	to	0 900		796 901 701	to	2 000	814 789 330	to	9 349	
760 004 596	to	4 610	769 159 081	to	9 178		796 975 466	to	5 590	814 984 656	to	4 680	
760 118 191	to	8 250	769 737 496	to	7 510		797 272 917	to	2 950	815 016 020	to	6 030	
760 155 001	to	5 090	769 778 491	to	8 730		797 519 441	to	9 460	815 199 410	to	9 420	
760 378 002 760 692 722	to to	8 020 2 749	769 827 331 770 216 071	to	7 450 <b>6 100</b>		797 519 731 797 535 181	to	0 240 5 330	815 240 491 815 755 591	to to	0 520 5 620	
761 055 460	to to	2 749 5 480	770 723 281	to to	3 400		798 040 053	to to	0 080	815 755 622	to to	5 650	
761 169 781	to	9 810	770 790 451	to	0 480		798 055 813	to	5 830	815 806 381	to	6 680	
761 504 941	to	5 120	770 915 150	to	5 490		798 055 891	to	5 950	816 126 834	to	6 870	
761 516 836	to	6 910	771 455 551	to	5 610		798 326 371	to	6 520	816 156 721	to	6 780	
761 613 588	to	3 600	771 609 661	to	9 690		798 339 167	to	9 210	816 580 903	to	0 920	
761 688 631	to	8 690	771 932 551	to	2 580		798 562 411	to	2 440	816 945 571	to	5 600	)
761 805 199	to	5 240	772 057 224	to	7 440		798 632 461	to	2 490	817 253 011	to	3 280	
761 826 106	to	6 120	772 162 660	to	3 070		798 807 151	to	7 510	817 763 881	to	4 060	
761 881 171	to	1 560	772 718 615	to	8 640		798 944 761	to	5 030	818 330 562	to	0 610	
761 975 641	to	5 670	772 940 140	to	0 160		799 118 616	to	8 640	818 459 641	to	9 670	
761 975 886	to	5 895	772 970 886	to	0 940		799 133 191	to	3 220	818 926 273	to	6 320	
762 304 144 762 324 931	to to	4 170 4 960	773 009 419 773 112 031	to to	9 430 2 060		799 177 626 799 854 751	to to	7 650 5 200	818 950 351 818 962 492	to to	0 380 2 530	
102 024 901	10	4 900	113 112 031	10	2 000		199 004 101	10	5200	010 302 482	10	2 336	,

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819 032 341	to	2 730	821 927 841	to	7 850	825 472 171	to	2 200	828 539 316	to	9 340
819 127 054	to	7 080	822 505 801	to	5 830	826 042 898	to	2 920	828 539 341	to	9 370
819 278 540	to	8 670	822 703 442	to	3 470	826 226 644	to	6 670	828 732 331	to	2 390
819 544 681	to	4 740	822 900 991	to	1 020	826 582 951	to	3 430	828 830 952	to	0 963
819 928 441	to	8 650	822 925 951	to	6 100	826 720 201	to	0 230	828 939 781	to	0 050
820 034 406	to	4 430	823 284 931	to	4 990	827 005 671	to	5 830	829 002 721	to	2 870
820 070 761	to	1 540	823 293 031	to	3 210	827 287 861	to	7 950	829 005 301	to	5 540
820 191 342	to	1 360	823 556 011	to	6 100	827 291 502	to	1 520	829 080 241	to	0 330
820 274 856	to	4 880	824 078 341	to	8 370	827 575 381	to	5 470	829 176 841	to	6 930
820 600 171	to	0 230	824 156 325	to	6 340	827 609 085	to	9 100			
821 172 241	to	2 360	824 511 252	to	1 270	827 619 811	to	9 840			
821 229 661	to	9 720	824 588 281	to	8 370	827 883 511	to	3 600			
821 229 743	to	9 780	825 140 397	to	0 460	828 160 441	to	0 530			
821 903 731	to	3 910	825 409 651	to	9 680	828 441 602	to	1 630			

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- Criminal Investigations Group, Postal Inspection Service, 10-8-09

### Verifying U.S. Postal Service Money Orders

Follow these steps to cash a Postal Service<sup>™</sup> money order:

- 1. Check that the amount does not exceed the legal limit: \$1,000 for domestic, and \$700 for international postal money orders.
- 2. Check that the proper security features are present:
  - When held to the light, a watermark of Benjamin Franklin is repeated from top to bottom on the left side.
  - When held to the light, a dark line (security thread) runs from top to bottom with the word "USPS" repeated.
  - There should be no discoloration around the dollar amounts, which might indicate the amounts were changes.

These appear in Postal Service Notice 299, U.S. Postal Money Order Reference Card, or online at http://www.usps.com/missingmoneyorders/security.htm.

3. If the money order seems suspicious, call the U.S. Postal Service Money Order Verification System at 866-459-7822.

Please provide this information to local banks and retailers, as they also receive Postal Service money orders for cashing.

> Value Added and Special Services, Retail Products and Services, 10-8-09

## Counterfeit Canadian Money Order Forms

#### Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the *Postal Bulletin.* 

671,819,086	686,794,382
676,612,640	686,794,426
677,891,039	686,794,427
678,282,493	686,794,431
678,916,031	687,262,502
679,552,215	687,262,503
679,694,334	687,262,525
679,751,983	687,262,526
679,800,207	687,287,578
681,130,536	687,287,581
681,844,376	687,287,582
683,594,542	694,063,898
684,683,610	694,063,899
686,619,878	694,063,980
686,619,886	701,321,725
686,619,887	

- Criminal Investigations Group, Postal Inspection Service, 10-8-09

## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a tollfree number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

> - Criminal Investigations Group, Postal Inspection Service, 10-8-09

## Other Information

#### **Overseas Military/Diplomatic Mail**

Mail addressed to military and diplomatic post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO/DPO table below outlines these conditions by APO/FPO/DPO ZIP<sup>™</sup> Codes through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO/DPO ZIP Codes are active and which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO/DPO ZIP Codes, toll free, at 800-810-6098, Monday–Friday, 0730–1600 ET.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO/DPO table starting below.

#### Changes

APO/FPO/DPO	Action	Effective Date	See Restrictions
APO AE 09601	Add V	Immediately	A1-B-B1-C-F-F1-R-U-V
APO AE 09603	Add V	Immediately	A1-B-B1-C-F-F1-R-U-V
APO AE 09604	Add V	Immediately	A1-B-B1-C-F-F1-P-R-U-V
APO AE 09762	Open	Immediately	A-A1-B-B1-B2-E3-F-F1-I-N-Q-R-R1-T-V-Z-Z1

We have eliminated "Not Active" entries from the table below to save space and paper.

#### **APO/FPO/DPO Table**

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
09001	A1-B-B1-C-D-U	09058	A1-B-B1-C-D-U	09131	A1-B-B1-C-D-U	09266	A1-B-B1-C-D-U
09002	A1-B-B1-C-D-U	09059	A1-B-B1-C-D-U	09136	A1-B-B1-C-D-F1-R	09267	A1-B-B1-C-D-U
09003	A1-B-B1-C-D-P-U	09060	A1-B-B1-C-D-F1-R-U	09137	A1-B-B1-C-D-F1-R-U	09301	A-A1-B-B1-C1-E2-F-
09004	A1-B-B1-C-D-U	09063	A1-B-B1-C-D-L-U	09138	A1-B-B1-C-D-U		H1-M-R-R1-V-Z1
09005	A1-B-B1-C-D-P-U	09067	A1-B-B1-C-D-U	09139	A1-B-B1-C-D-U	09302	A-A1-B-B1-C1-F-F1-M-
09006	A1-B-B1-C-D-U	09068	A1-B-B1-C-D-U-Z1	09140	A1-B-B1-C-D-U	00004	N-V-V1-Z-Z1
09007	A1-B-B1-C-D-U	09069	A-A1-B-B1-C-D-U-V	09142	A1-B-B1-C-D-F-F1-P-R-	09304	A-A1-B-B1-C1-E2-F- H1-M-R-V-Z1
09008	A-A1-B-B1-C-D-P-U	09075	A1-B-B1-C-D-U		U	09305	A-A1-B-B1-C1-E2-F-
09009	A1-B-B1-C-D-F1-R-U	09079	A1-B-B1-C-D-U	09143	A1-B-B1-C-D-U	03303	H1-M-R-R1-V-Z1
09011	A1-B-B1-C-D-U	09080	A1-B-B1-C-D-F1-R-U	09154	A1-B-B1-C-D-U	09306	A-A1-B-B1-C1-E2-F- H1-R-R1-U2-V-Z1
09012	A1-B-B1-C-D-F-F1-R-U	09081	A1-B-B1-C-D-U	09166	A1-B-B1-C-D-U		
09013	A1-B-B1-C-D-F-F1-U-	09086	A1-B-B1-C-D-U	09172		09307	A1-B-B1-N-V-Z1
	Z1	09088	A1-B-B1-C-D-U	09173	A1-B-B1-C-D-U	09308	A-A1-B-B1-C1-E2-F-
	A1-B-B1-C-D-U	09090	A1-B-B1-C-D-P-U	09177	A1-B-B1-C-D-U		H1-M-R-V-Z1
09020	A1-B-B1-C-D-U	09092	A1-B-B1-C-D-U	09180	A1-B-B1-C-D-U	09309	A-A1-B-B1-C1-E2-F-
09021	A1-B-B1-C-D-F1-R-U	09094	A1-B-B1-C-D-F-F1-P-R	09186	A1-B-B1-C-D-U		H1-M-R-R1-V-Z1
09028	A1-B-B1-C-D-U	09095	A1-B-B1-C-D-U	09211	A1-B-B1-C-D-P-U	09310	A-A1-B-B1-C1-E2-F-
09033	A1-B-B1-C-D-U	09096	A1-B-B1-C-D-U	09213	A1-B-B1-C-D-F1-R-U	09311	H1-M-R-V-Z1 A-A1-B-B1-C1-E2-F-
09034	A1-B-B1-C-D-U	09099	A1-B-B1-C-D-U	09214	A1-B-B1-C-D-F1-R-U	09311	А-АТ-В-ВТ-СТ-Е2-F- H1-M-R-V-Z1
09038	A1-B-B1-C-D-U	09100	A1-B-B1-C-D-U	09226	A1-B-B1-C-D-U	09312	A-A1-B-B1-C1-E2-F-
09042	A1-B-B1-C-D-U	09102	A1-B-B1-C-D-U	09227	A1-B-B1-C-D-U	00012	H1-R-R1-U2-V-Z1
09046	A1-B-B1-C-D-U	09103	A1-B-B1-C-D-U	09229	A1-B-B1-C-D-U	09314	A-A1-B-B1-C1-E2-F-
09049	A1-B-B1-C-D-U	09104	A1-B-B1-C-D-F1-R-U	09237	A1-B-B1-C-D-U-V		H1-M-R-R1-V-Z1
09051	A1-B-B1-C-D-U	09107	A1-B-B1-C-D-U	09245	A1-B-B1-C-D-U	09315	A-A1-B-B1-C1-E2-F-
09053	A1-B-B1-C-D-U	09112	A1-B-B1-C-D-U	09250	A1-B-B1-C-D-U		H1-M-N-R-R1-V-Z1
09054	A1-B-B1-C-D-U	09114	A1-B-B1-C-D-U	09261	A1-B-B1-C-D-F1-R-U-V	09316	A-A1-B-B1-C1-E2-F-
09055	A1-B-B1-C-D-F-R-R1-	09123	A1-B-B1-C-D-F1-R-U	09263	A1-B-B1-C-D-U	0001-	H1-M-R-R1-U2-V-Z1
00050	U-V	09126	A1-B-B1-C-D-F-F1-P-R	09264	A1-B-B1-C-D-U	09317	A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1
09056	A1-B-B1-C-D-U	09128	A1-B-B1-C-D-U	09265	A1-B-B1-C-D-F1-N-R-U	I	

## **Pull-Out Information**

APO/ FPO/	See	APO/ FPO/	See	APO/ FPO/	See	APO/ FPO/	See
DPO	Restrictions	DPO	Restrictions	DPO	Restrictions	DPO	Restrictions
09318	-	09363	A-A1-B-B1-C1-E2-F-	09468	A1-B-B1-C-C1-R-U	09599	A1-B-B1-F-F1-R-R1-V
	N-V-V1-Z-Z1		H1-M-R-R1-V-Z1	09469	A1-B-B1-C-C1-R-U	09601	A1-B-B1-C-F-F1-R-U-V
09320	A-A1-B-B1-C1-E2-F-	09364	A-A1-B-B1-C1-E2-F-	09470	A1-B-B1-C-C1-R-U	09602	A1-B-B1-C-F-F1-N-R-U
00001	H1-M-R-R1-V-Z1	00005	H1-M-N-R-R1-V-Z1	09494	A1-B-B1-C-C1-R-U	09603	A1-B-B1-C-F-F1-R-U-V
09321	A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1	09365	A-A1-B-B1-C1-E2-F- H1-M-N-R-R1-V-Z1	09496	A1-B-B1-C-C1-R-U-V	09604	A1-B-B1-C-F-F1-P-R-
09322	A-A1-B-B1-C1-E2-F-	09366	A-A1-B-B1-C1-E2-F-	09498	A1-B-B1-C-C1-F-F1-F2-		U-V
OUDLL	H1-R-R1-U2-V-Z1	00000	H1-M-R-R1-V-Z1	00504	N-R-R1-T-U-V-Z1		A1-B-B1-C-D-U-V
09324	A-A1-B-B1-C1-E2-F-	09367	A-A1-B-B1-C1-E2-F-		A1-B-B1-V-V1		A1-B-B1-C-D-U-V
	H1-R-R1-U2-V-Z1		H1-M-R-V		A1-B-B1-V	09607	A-A1-B-B1-C-F-F1-M- R-R1-U-U3-V-W
09327	A-A1-B-B1-C1-E2-F-	09369	A-A1-B-B1-C1-E2-F-		A1-B-B1-V	09609	A1-B-B1-C-F-U
00000	H1-M-R-R1-V-Z1	00074	H1-M-R-R1-V		A1-B-B1-V-V1 A1-B-B1-V-V1		A1-B-B1-C-F-F1-R-U-V
09330	A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1	09371	A-A1-B-B1-C1-E2-F- H1-M-R-V		A1-B-B1-V-V1 A1-B-B1-V-V1		A1-B-B1-C-F-U-V
09331	A-A1-B-B1-C1-E2-F-	09372	A-A1-B-B1-C1-E2-F-		A1-B-B1-V-V1		A1-B-B1-C-F-U
00001	H1-M-R-R1-V-Z1	00072	H1-M-R-R1-V		A1-B-B1-V		A1-B-B1-C-F-U
09332	A-A1-B-B1-C1-E2-F-	09373	A-A1-B-B1-C1-E2-F-		A1-B-B1-V		A1-B-B1-C-F-U
	H1-M-R-R1-V-Z1		H1-M-R-R1-V		A-A1-B-B1-C1-E2-F-		A1-B-B1-C-F-U
09333	A-A1-B-B1-C1-E2-F-	09374	A-A1-B-B1-C1-E2-F-	00010	H1-M-R-R1-V-Z1	09622	A1-B-B1-C-F-U
	H1-M-R-R1-V-Z1		H1-M-R-V-Z1	09511	A1-B-B1-V	09623	A1-B-B1-C-F-U
09334	A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1	09375	A-A1-B-B1-C1-E2-F- H1-M-R-V-Z1	09513	A1-B-B1-F-F1-R-R1-V	09624	A1-B-B1-C-F-U
00336	A-A1-B-B1-C1-E2-F-	00376	A-A1-B-B1-C1-E2-F-	09517	A1-B-B1-F-F1-R-R1-V	09625	A1-B-B1-C-F-U
03000	H1-R-R1-U2-V-Z1	03370	H1-M-R-R1-V	09524	A1-B-B1-F-F1-R-R1-V	09626	A1-B-B1-C-F-U
09337	A-A1-B-B1-C1-E2-F-	09377	A-A1-B-B1-C1-E2-F-	09532	A1-B-B1-F-F1-R-R1-V	09627	A1-B-B1-C-F-U
	H1-M-R-R1-V-Z1		H1-M-R-R1-V	09534	A1-B-B1-F-F1-R-R1-V	09630	A1-B-B1-C-F-U-V
09338	A-A1-B-B1-C1-E2-F-	09378	A-A1-B-B1-C1-E2-F-	09543	A1-B-B1-F-F1-R-R1-V	09631	A1-B-B1-C-F-U
	H1-M-R-R1-U2-V-Z1		H1-M-R-R1-U2-V-Z1	09545	A1-B-B1-V	09636	A1-B-B1-C-F-U
09339	A-A1-B-B1-C1-E2-F-	09380	A-A1-B-B1-C1-E2-F-	09549	A1-B-B1-V	09642	A1-B-B1-N-R-U
00040	H1-M-N-R-R1-V-Z1	00001	H1-M-R-R1-V-Z1	09554	A1-B-B1-F-F1-R-R1-V	09643	A1-B-B1-R-U
	A-A1-B-B1-C1-F-R-V A-A1-B-B1-C1-E2-F-	09381	A-A1-B-B1-C1-E2-F- H1-M-R-R1-U2-V-Z1	09556	A1-B-B1-V	09645	A1-B-B1-C-F-F1-U
09342	H1-M-R-R1-V-Z1	09382	A-A1-B-B1-C1-E2-F-	09557	A1-B-B1-F-F1-R-R1-V	09647	A1-B-B1-N-R-U
09343	A-A1-B-B1-C1-F-M-N-		H1-M-R-R1-V-Z1	09564	A1-B-B1-F-F1-R-R1-V	09648	A1-B-B1-N-U-V-Z1
	V-Z1	09383	A-A1-B-B1-C1-E2-F-		A1-B-B1-F-F1-R-R1-V		A1-B-B1-N-U-Z1
09344	A-A1-B-B1-C1-E2-F-		H1-M-R-R1-V-Z1		A1-B-B1-F-F1-R-R1-V	09701	A-A1-B-B1-B2-C-C1-D-
	H1-M-R-R1-V-Z-Z1	09387	A-A1-B-B1-C1-E2-F-		A1-B-B1-V-V1	00702	F-M-N-R-R1-T-V-Z1 A1-B-B1-C-C1-F1-M-R-
09348	A-A1-B-B1-C1-E2-F-	00000	H1-M-R-V		A1-B-B1-V	09702	R1-U
00250	H1-M-R-R1-U2-V-Z1 A-A1-B-B1-C1-E2-F-	09388	A-A1-B-B1-C1-E2-F- H1-M-R-V		A1-B-B1-F-F1-R-R1-V	09703	A1-B-B1-C-F1-U
09350	H1-M-R-R1-V-Z1	09389	A-A1-B-B1-C1-E2-F-		A1-B-B1-F-F1-R-R1-V		A1-B-B1-C-V
09351	A-A1-B-B1-C1-E2-F-	00000	H1-M-R-V		A1-B-B1-F-F1-R-R1-V		A1-B-B1-U
	H1-M-R-V-Z1	09391	A-A1-B-B1-C1-E2-F-		A1-B-B1-F-F1-R-R1-V A1-B-B1-F-F1-R-R1-V-	09706	A1-B-B1-C-N-R-U-V
09353	A-A1-B-B1-C1-E2-F-		H1-M-R-R1-V-Z1	09575	V1	09707	A1-B-B1-C-N-R-U-V
	H1-M-R-R1-V-Z1	09393	A-A1-B-B1-C1-E2-F-	09576	A1-B-B1-F-F1-R-R1-V	09708	A1-B-B1
09354	A-A1-B-B1-C1-E2-F-	00000	H1-M-R-R1-V-Z1		A1-B-B1-V	09709	A1-B-B1-F1
00055	H1-M-R-R1-V-Z1	09396	A-A1-B-B1-C1-E2-F- H1-M-R-R1-U2-V-Z1	09578	A1-B-B1-F-F1-R-R1-V	09710	A1-B-B1-C-C1-F1-M-N-
09355	A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1	09402	A-A1-B-B1-C-F-R-R1-	09579	A1-B-B1-F-F1-R-R1-V		R-R1-U
09356	A-A1-B-B1-C1-E2-F-	00402	U3-W	09581	A1-B-B1-F-F1-R-R1-V		A1-B-B1-F1-N-R-Z1
	H1-M-R-R1-V-Z1	09409	CLOSE	09582	A1-B-B1-F-F1-R-R1-V		A1-B-B1-C-F1-R
09357	A-A1-B-B1-C1-E2-F-	09421	A1-B-B1-C-C1-R-U	09586	A1-B-B1-F-F1-R-R1-V	09714	A1-B-B1-C-C1-F1-M-R- R1-U
	H1-M-R-R1-V-Z1	09447	A1-B-B1-C-C1-R-U-V	09587	A1-B-B1-F-F1-R-R1-V	00715	A1-B-B1-F1-R
09359	A-A1-B-B1-C1-E2-F-	09454	A1-B-B1-C-C1-R-U-V	09588	A1-B-B1-V-V1		A1-B-B1-C-D-N-R-U-V
00000	H1-M-R-R1-V-Z1	09456	A1-B-B1-C-C1-H-H1-M-	09589	A1-B-B1-V-V1		A-A1-B-B1-M-R-V-W
	A1-B-B1-V		R-Z1	09590	A1-B-B1-V		A-A1-B-B1-F-I-N-R-U-V
09361	A-A1-B-B1-C1-E2-F- H1-M-R-R1-U2-V-Z1		A1-B-B1-C-C1-R-U	09591	A1-B-B1-V-V1		A1-B-B1-C-F1-R-V
09362	A-A1-B-B1-C1-E2-F-	09461	A1-B-B1-C-C1-F-F1-P-	09593	A1-B-B1-V		A1-B-B1-R-U-V
3000L	H1-R-V-Z1	00462		09594	A1-B-B1-V-V1		A1-B-B1-N-R-U-V-Z1
			A1-B-B1-C-C1-R-U A1-B-B1-C-C1-R-U	09596	A1-B-B1-V		A-A1-B-B1-F-N-V-Z-Z1
		03404	AI-D-DI-C-CI-K-U			55.22	

APO/				APO/		APO/	
FPO/	See	APO/ FPO/	See	FPO/	See	FPO/	See
DPO	Restrictions	DPO	Restrictions	DPO	Restrictions	DPO	Restrictions
09723	A1-B-B1-N-R-U-V-Z1	09762	A-A1-B-B1-B2-E3-F-	09842	A-A1-B-B1-N-R-Z1	34093	A1-B-B1-F-F1-R-R1-V
09724	A1-B-B1-C-C1-F1-M-R-		F1-I-N-Q-R-R1-T-V-Z-	09843	A-A1-B-B1-N-V	34095	A1-B-B1-V
	R1-U		Z1	09844	A-A1-B-B1-C-F-N-U-V-	34098	A1-B-B1-V
09726	A1-B-B1-N-R-U-V	09769	A-A1-B-B1-B2-C-C1-D-		Z1	34099	A1-B-B1-V-V1
09727	A-A1-B-B1-B2-C-C1-D-		F-I-M-N-Q-R-R1-T-V-Z- Z1	09852	A1-B-B1-E2-E3-F-H1-	96201	A-A1-B-B1
	F-I-M-N-Q-R-R1-T-V-Z- Z1	09777	A-A1-B-B1-C-E1-N-R		N-R-R1-U1-V-Z1	96202	A-A1-B-B1-U
00720	∠1 A1-B-B1-C-F-N-R-R1-	09780	A-A1-B-B1-F-N-R-V	09853	A1-B-B1-E2-F-H1-R- R1-U2-V-Z1	96203	A-A1-B-B1
09729	U-V		A1-B-B1-C-D-L-U-V	00855	A-A1-B-B1-C1-E2-F-	96204	A-A1-B-B1
09730	A-A1-B-B1-B2-C-C1-F-	09801		03033	H1-R-R1-U2-V-Z1	96205	A-A1-B-B1-U
	M-N-R-R1-T-V-Z1		H1-M-N-R-R1-V-Z1	09858	A1-B-B1-E2-E3-F-H1-	96206	A-A1-B-B1-U
09731	A-A1-B-B1-B2-C-C1-F-	09803	A1-B-B1-E2-E3-F-H1-		N-R-R1-U1-V-Z1	96207	A-A1-B-B1-V
	M-N-R-R1-T-V-Z1		N-R-R1-U1-V-Z1	09865	A-A1-B-B1-V-Z1	96209	A-A1-B-B1-N-U-V
	A1-B-B1-N-V-Z1	09804	A-A1-B-B1-F-F1-N-R-V-	09868	A-A1-B-B1-U-V-Z1	96213	A-A1-B-B1-U
	A1-B-B1-V	00905	Z1 A-B-B1-F-F1-R-R1-V-Z1	09870	A-A1-B-B1-C1-E2-F-		A-A1-B-B1-U
09734	A-A1-B-B1-B2-C-C1-D-		A-B-B1-F-F1-R-R1-V-Z1 A-A1-B-B1-C1-E2-F-		H1-M-R-R1-U-V-Z1		A-A1-B-B1-U
	F-I-M-N-Q-R-R1-T-V-Z- Z1	09000	H1-M-N-R-R1-V-Z1	09880	A-A1-B-B1-C1-E2-F- H1-R-R1-U-V-Z1		A-A1-B-B1-U
09735	A1-B-B1-N-V-Z1	09807	A-A1-B-B1-C1-E2-F-	00800	A1-B-B1-E2-F-H1-N-R-		A-A1-B-B1-U
	A-A1-B-B1-B2-C-C1-D-		H1-M-N-R-R1-V-Z1	03030	R1-U2-V-Z1		A-A1-B-B1-U
	F-M-N-R-R1-T-V-Z1	09808	A-A1-B-B1-C1-E2-F-	09892	A-A1-B-B1-E2-F-N-R-		A-A1-B-B1-U
09737	A-A1-B-B1-B2-C-C1-D-		H1-M-R-V		R1-V-Z1		A-A1-B-B1-U-V
	F-I-M-N-Q-R-R1-T-V-Z-		A1-B-B1-V-Z1	09898	A1-B-B1-E2-F-H1-N-R-		A-A1-B-B1-U
00700	Z1	09811	A1-B-B1-E2-E3-F-H1-		R1-U2-V-Z1		A-A1-B-B1-U
09738	A-A1-B-B1-B2-C-C1-D- F-I-M-N-Q-R-R1-T-V-Z-	00010	N-R-R1-U1-V-Z1		A1-B-B1-N-U-Z1		A-A1-B-B1-U-V
	Z1	09012	A1-B-B1-E2-E3-F-F1-I- N-R-U-V-Z-Z1		A-B-B1-N-V		A-A1-B-B1-U
09739	A-A1-B-B1-B2-C-C1-D-	09814	A1-B-B1-E2-E3-F-F1-I-	34006	A-A1-B-B1-C1-F1-N-V- Z1		A-A1-B-B1-U A-A1-B-B1-V
	F-I-M-N-Q-R-R1-T-V-Z-		N-R-U-V-Z-Z1	34007	A-A1-B-B1-C1-F-F1-M-		A-A1-B-B1-V A-A1-B-B1
	Z1	09815	A-A1-B-B1-C1-E2-F-	54007	N-R-R1-V-Z1		A-A1-B-B1-U
09741	A-A1-B-B1-C1-E2-F-F1- H1-I-M-N-Q-R-R1-T-V-		H1-M-R-R1-V-Z1	34008	A-A1-B-B1-C1-F1-V-Z1		A-A1-B-B1-U
	W-Y-Z-Z1	09817	A-A1-B-B1-B2-C1-E2-	34020	A1-B-B1-M-N-V-Z1		A-A1-B-B1-U-V
09742	A-A1-B-B1-B2-F-F1-I-		E3-F-F1-H-H1-M-N-R- R1-T-V-Z1	34021	A1-B-B1-M-N-V-Z1		A-A1-B-B1-U
	M-N-Q-R-T-V-Z-Z1	09819	A-A1-B-B1-P-R-V-Z1	34022	A1-B-B1-D-F-M-N-V-Z1		A1-B-B1-M-N-V-W
09743	A-A1-B-B1-F-N-V-Z-Z1		A-A1-B-B1-B2-F-H-H1-	34023	A1-B-B1-M-N-V-Z1	96306	A1-B-B1-F-F1-F2-M-W
09744	A-B-B1-B2-C-C1-F-M-	00020	I-L-M-N-Q-R-R1-T-V-Z-	34024	A1-B-B1-M-N-V-Z1	96309	A1-B-B1-M-V-W
	N-R-R1-T-V-Z1		Z1	34025	A1-B-B1-F-N-U-V-Z1	96310	A1-B-B1-M-W
09745	A-A1-B-B1-B2-F-F1-M- N-R-R1-V-Z1	09821	A-A1-B-B1-F-R-V-Z1	34030	A1-B-B1-M-N-V-Z1	96311	A1-B-B1-M-W
09746	A-A1-B-B1-C-E1-N-V-Z-		A-A1-B-B1-F-R-V-Z1	34031	A1-B-B1-M-N-V-Z1	96319	A1-B-B1-M-W
03740	Z1		A-A1-B-B1-F-R-V-Z1	34032	A1-B-B1-M-N-V-Z1	96321	A1-B-B1-F-F1-F2-M-W
09747	A1-B-B1-F-J-N-U-V-Z1		A-A1-B-B1-F-R-V-Z1		A1-B-B1-C-F-M-N-V-Z1	96322	A1-B-B1-F-F1-F2-M-W
09748	A-A1-B-B1-B2-C-C1-D-	09825	A-A1-B-B1-C-C1-D-F- M-N-R-R1-T-V-Z1		A1-B-B1-M-N-V-Z1	96323	A1-B-B1-M-V-W
	F-I-M-N-Q-R-R1-T-V-Z-	09827	A-A1-B-B1-F-F1-N-R-V-		A1-B-B1-H-M-N-V-Z1	96326	A1-B-B1-M-W
00740	Z1	00027	Z1		A1-B-B1-M-N-U-V-Z1	96328	A1-B-B1-M-W
	A-A1-B-B1-F-N-V-Z1	09828	A1-B-B1-N-V-Z1	34037	A1-B-B1-C-F-H-I-M-N- V-Z-Z1		A1-B-B1-M-W
09750	A-B-B1-B2-C-C1-F-M- N-Q-T-V-Z-Z1	09830	A1-B-B1-C-N-R-V-Z1	34038	A1-B-B1-M-N-V-Z1		A1-B-B1-M-V-W
09751	A1-B-B1-C-D-U	09831	A1-B-B1-F-N-U-V-Z1		A1-B-B1-N-V-Z1		A1-B-B1-M-W
	A1-B-B1-C-D-U	09832	A-A1-B-B1-U1-V-Z1		A1-B-B1-M-N-U-V-Z1		A1-B-B1-M-W
	A1-B-B1-F-N-V-Z1	09833	A1-B-B1-U1-V-Z1		A1-B-B1-D-F-M-N-V-Z1		A1-B-B1-M-V-W
	A1-B-B1-U	09834	A1-B-B1-F-F1-R-R1-V-		A1-B-B1-V		A1-B-B1-M-W
	A1-B-B1-U		Z1		A1-B-B1-N-V-Z1	90346	A1-B-B1-F-F1-F2-M-V- W
	A1-B-B1-U		A-A1-B-B1-V-Z1		A1-B-B1-F-F1-R-R1-V-	96347	A1-B-B1-F-F1-F2-M-W
	A1-B-B1-U		A-A1-B-B1-C-F-M-V-Z1		Z1		A1-B-B1-F-F1-F2-M-W
09758	A-A1-B-B1-B2-C-C1-F-		A1-B-B1-V-Z1		A1-B-B1-F1-N-V-Z1		A1-B-B1-F-F1-F2-M-W
	I-M-N-Q-R-R1-T-V-Z-Z1		A1-B-B1-V-Z1		A1-B-B1-F-F1-R-R1-V		A1-B-B1-F-F1-F2-M-W
09759	A-A1-B-B1-B2-C1-E2-		A-A1-B-B1-U-V-Z1		A1-B-B1-F-F1-R-R1-V		A1-B-B1-F-F1-F2-M-W
	F-F1-F2-I-N-R-R1-T-V- Z-Z1		A-A1-B-B1-V-Z1	34092	A1-B-B1-F-F1-R-R1-V		A1-B-B1-F-F1-F2-M-W
I	<u> </u>	09041	A-A1-B-B1-N-R-U-Z1				

## **Pull-Out Information**

APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions	APO/ FPO/ DPO	See Restrictions
96365	A1-B-B1-M-V-W	96521	A1-B-B1-F-N-U3	96599	A1-B-B1-V	96662	A1-B-B1-F-F1-R-R1-V
96367	A1-B-B1-L-M-W	96522	A1-B-B1-F-N-U	96601	A1-B-B1-V-V1	96663	A1-B-B1-F-F1-R-R1-V
96368	A1-B-B1-M-W	96530	A-A1-B-B1-F-F1-H-H1-	96602	A1-B-B1-V	96664	A1-B-B1-V-V1
96370	A1-B-B1-F-F1-F2-M-W		M-N-U-V	96603	A1-B-B1-V	96665	A1-B-B1-V
96372	A1-B-B1-M-W	96531	A-A1-B-B1-H-M-U-V	96604	A1-B-B1-V	96666	A1-B-B1-V-V1
96373	A1-B-B1-M-W	96532	A-A1-B-B1-F-F1-H-M-	96605	A1-B-B1-V-V1	96667	A1-B-B1-F-F1-R-R1-V
96374	A1-B-B1-M-W		N-U-V	96606	A1-B-B1-V	96668	A1-B-B1-F-F1-R-R1-V-
96375	A1-B-B1-M-W			96607	A1-B-B1-V		V1
96376	A1-B-B1-M-W		A-A1-B-B1-F-V	96608	A1-B-B1-V	96669	A1-B-B1-F-F1-R-R1-V
96377	A1-B-B1-M-W		A1-B-B1-V	96609	A1-B-B1-V	96670	A1-B-B1-V-V1
96378	A1-B-B1-M-W		A1-B-B1-V	96610	A1-B-B1-V	96671	A1-B-B1-F-F1-R-R1-V
96379	A1-B-B1-M-W		A1-B-B1-V	96611	A1-B-B1-V	96672	A1-B-B1-F-F1-R-R1-V
96384	A1-B-B1-M-W		A1-B-B1-V	96612	A1-B-B1-F-F1-R-R1-V	96673	A1-B-B1-V-V1
96386	A1-B-B1-M-W	96542	A1-B-B1-V	96613	A-A1-B-B1-C1-E2-F-	96674	A1-B-B1-F-F1-R-R1-V
96387	A1-B-B1-M-W		A1-B-B1-P-V		H1-I-M-R-R1-U2-V-Z-Z1	96675	A1-B-B1-F-F1-R-R1-V
96388	A1-B-B1-M-W		A1-B-B1-F-N-U3-V	96614	A-A1-B-B1-C1-E2-F-	96677	A1-B-B1-F-F1-R-R1-V
96401	A1-B-B1-F-N-V-Z1	96546	A1-B-B1-F-U3		H1-I-M-R-R1-U2-V-Z-Z1	96678	A1-B-B1-F-F1-R-R1-V
96426	A-A1-B-B1-C1-E2-F-	96548	A-A1-B-B1-H-M-U	96615	A1-B-B1-F-F1-R-R1-V	96679	A1-B-B1-F-F1-R-R1-V
	H1-M-R-V	96549	A-A1-B-B1-H-M-U	96616	A1-B-B1-F-F1-R-R1-V	96681	A1-B-B1-V-V1
96427	A-A1-B-B1-C1-E2-F-	96550	A-A1-B-B1-H-M-U-V	96617	A1-B-B1-F-F1-R-R1-V	96682	A1-B-B1-V-V1
	H1-M-R-R1-V	96551	A-A1-B-B1-H-M-U	96619	A1-B-B1-V	96683	A1-B-B1-V-V1
96447	A1-B-B1-F-N-U3-V-V1	96552	A1-B-B1	96620	A1-B-B1-F-F1-R-R1-V	96686	A1-B-B1-V-V1
96501	A-A1-B-B1-N-V	96553	A-A1-B-B1-F-F1-H-M-U	96621	A1-B-B1-V	96687	A1-B-B1-V-V1
96503	A1-B-B1-F-N-U3-V	96554	A-A1-B-B1-H-M-U	96622	A1-B-B1-F-F1-R-R1-V	96698	A1-B-B1-V-V1
96507	A-A1-B-B1-F-V	96555	A1-B-B1-F-M-V	96624	A1-B-B1-F-F1-R-R1-V		
96510	A1-B-B1-I-N-V	96557	A1-B-B1-F-M-V	96628	A1-B-B1-F-F1-R-R1-V		
96511	A1-B-B1-I-N-V	96562	A-A1-B-B1-B2-C-C1-D-	96643	A1-B-B1-F-F1-R-R1-V		
96515	A1-B-B1-F		E2-E3-F-F1-H-H1-I-M-	96650	A1-B-B1-F-F1-R-R1-V		
96517	A1-B-B1-F-U3-V	00505	N-R-R1-T-V-Z-Z1	96657	A1-B-B1-F-F1-R-R1-V		
96518	A1-B-B1-V	96595	A1-B-B1-V	96660	A1-B-B1-F-F1-R-R1-V		
96520	A1-B-B1-F-N-U3-V	96598	A1-B-B1-N-V	96661	A1-B-B1-F-F1-R-R1-V		

#### RESTRICTIONS

#### LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)

PS Form 2976-A, Customs Declaration and Dispatch Note

AAFES	= Army and Air Force Exchange Service
AAI LO	- Anny and An Torce Exchange Service

- = Army/Air Force Post Office APO
- = Retired military personnel Box R
- = Domestic Mail Manual DMM
- DPO = Diplomatic Post Office FPO
- = Fleet Post Office MOM
- = Military Ordinary Mail MPO
- = Military Post Office PAI = Parcel Airlift
- PSC = Postal Service Center
- SAM = Space Available Mail
- USDA

= United States Department of Agriculture

Note: Mail order catalogs are prohibited as SAM or PAL mail.

A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.

B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mail addressed to an APO, FPO, or DPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO, FPO, or DPO except for those APOs/FPO/DPOs to which restriction B2 applies
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements.'

B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO, FPO, or DPO weighing 16 ounces or more.

C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.

D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited. E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.

F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.1c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO/DPO ZIP Code does not apply to firearms mailed from this APO/FPO/DPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot.22 caliber rifle per individual.

G. Only letters, flats, and Periodicals are authorized. Parcels of any class are prohibited.

H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.

I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

- Maximum length 20 inches. .
- Maximum width 12 inches.
- Maximum height 12 inches. .

The maximum length and girth combined may not exceed 68 inches.

This restriction does not apply to registered mail and official government mail marked MOM.

I1. This restriction does not apply to registered mail.

 $\ensuremath{\textbf{l2}}\xspace.$  This restriction does not apply to official government mail marked MOM

J. Parcels may not exceed 108 inches in length and girth combined.

K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."

L. All official mail is prohibited.

M. Fruits, vegetables, animals, and living plants are prohibited.

N. Registered mail is prohibited.

O. Delivery status information for Extra Services is not available on USPS.com.

P. APO is used for the receipt and dispatch of official mail only.

Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.

R. All alcoholic beverages, including those mailable under DMM 601.11.7. are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.

T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.

U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped.'

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.

V. Express Mail Military Service (EMMS) not available from any origin.

V1. Delivery Confirmation service is not available.

W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.

X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.

Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.

Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

> International Network Operations, Global Business, 10-8-09

Pull-Out Information	postal bulletin 22269 (10-8-09)	55
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#### 2009 International and Military Mail Christmas Mailing Dates

To ensure delivery of holiday cards and packages by December 25 to military APO/FPO addresses overseas and to international addresses, we suggest that mail be entered by the recommended mailing dates listed below. Beat the last-minute rush and take your mail to your U.S. Post Office<sup>®</sup> by these suggested dates. And don't forget you can print postage, labels, and Customs forms online 24/7 using Click-N-Ship<sup>®</sup> service at *www.usps.com/clicknship*.

Remember, all mail addressed to military post offices overseas is subject to certain conditions or restrictions regarding content, preparation, and handling. APO/FPO addresses generally require Customs forms. To see a table of active APO and FPO addresses and mailing restrictions by individual APO/FPO ZIP<sup>™</sup> Codes, go to *http://pe.usps.com* and click *Postal Bulletins*, or go to the current issue and see the article "Overseas Military Mail."

Military Mail Addressed to	Express Mail <sup>®</sup> Military Service (EMMS) <sup>1</sup>	First-Class Mail <sup>®</sup> Letters/Cards	Priority Mail <sup>®</sup>	Parcel Airlift Mail (PAL) <sup>2</sup>	Space Available Mail (SAM) <sup>3</sup>	Parcel Post <sup>®</sup>
APO/FPO AE ZIPs 090-092	Dec 18	Dec 11	Dec 11	Dec 4	Nov 27	Nov 13
APO/FPO AE ZIP 093	N/A	Dec 4	Dec 4	Dec 1	Nov 20	Nov 13
APO/FPO AE ZIPs 094-098	Dec 18	Dec 11	Dec 11	Dec 4	Nov 27	Nov 13
APO/FPO AA ZIPs 340	Dec 18	Dec 11	Dec 11	Dec 4	Nov 27	Nov 13
APO/FPO AP ZIPs 962-966	Dec 18	Dec 11	Dec 11	Dec 4	Nov 27	Nov 13

1. EMMS is available to selected military post offices. Check with your local Post Office™ to determine if this service is available to your APO/FPO of address.

2. PAL is a service that provides air transportation for parcels on a space-available basis. It is available for Parcel Post items not exceeding 30 pounds in weight or 60 inches in length and girth combined. The applicable PAL fee must be paid in addition to the regular surface rate of postage for each addressed piece sent by PAL service.

3. SAM parcels are paid at Parcel Post postage rate of postage with maximum weight and size limits of 15 pounds and 60 inches in length and girth combined. SAM parcels are first transported domestically by surface and then to overseas destinations by air on a space-available basis.

International Mail Addressed to	Global Express Guaranteed <sup>®</sup> (GXG <sup>®</sup> ) <sup>1*</sup>	Express Mail International <sup>®</sup> (EMS) <sup>2*</sup>	Priority Mail International <sup>®</sup> (PMI) <sup>3*</sup>	First-Class Mail International™
Africa	Dec 22	Dec 12	Dec 4	Dec 4
Asia/Pacific Rim	Dec 21	Dec 17	Dec 11	Dec 11
Australia/New Zealand	Dec 21	Dec 17	Dec 11	Dec 11
Canada	Dec 23	Dec 18	Dec 11	Dec 11
Caribbean	Dec 22	Dec 17	Dec 11	Dec 11
Central & South America	Dec 22	Dec 12	Dec 4	Dec 4
Mexico	Dec 23	Dec 17	Dec 11	Dec 11
Europe	Dec 22	Dec 17	Dec 11	Dec 11
Middle East	Dec 22	Dec 17	Dec 11	Dec 11

 GXG is available to over 190 countries via an alliance with Federal Express. See a retail associate at participating locations for a complete list of countries and money-back guarantee details, or go to http://pe.usps.com, and click International Rates and Fees, then Country Listing. You can also see the March/April 2007 issue of MailPro at www.usps.com/mailpro. Some restrictions apply. Free shipping supplies are available. Purchase postage online and receive 10% discount.

 EMS is available to over 190 countries with delivery in 3 to 5 average business days. Guaranteed, money-back service is available to Australia, China, Hong Kong, Japan, and Korea (Republic of South). Flat-rate shipping options and free packaging are available. Purchase postage online and receive an 8% discount.

3. PMI is available to over 190 countries with delivery in 6 to 10 average business days. Flat-rate shipping options and free packaging are available. Purchase postage online and receive a 5% discount.

\*Average number of days may vary based upon origin and destination.

## Please post on all bulletin boards.

# **DID YOU KNOW?**

EAP website provides health and wellness information. www.eap4you.com

## Manuals (Continued)

We will incorporate these revisions into the next printed version of the ELM and into the online update available on the Postal Service<sup>™</sup> PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click PolicyNet.

On the Policynet page, click Manuals.

(The direct URL for the Postal Service Policynet website is *http://blue.usps.gov/cpim.*)

– Compensation, Human Resources, 10-8-09

## IMM Revision: Document Items Exempted From Customs Declarations Forms - Update

Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service,* International Mail Manual (IMM<sup>®</sup>) to add a new section 123.63 to provide clarity and specific examples of "documents" as they relate to the selection of an appropriate customs declaration form under IMM Exhibit 123.61. We are redesignating current section 123.63 as 123.64, and we are also cross-referencing 123.63 as appropriate in Exhibit 123.61.

Previously, in the article titled "IMM Revision: Customs Label Requirements for International Mail Items" in *Postal Bulletin* 22262 (7-2-09, page 5), we revised IMM Exhibit 123.61 to include the word "documents" in the revised definitions in the "Type of Items" column. This revision is intended to provide additional clarity by providing specific examples of "documents," which include the following:

- a. Audit and business records.
- b. Personal correspondence.
- c. Circulars.
- d. Pamphlets.
- e. Advertisements.
- f. Written instruments not intended to be resold.

g. Money orders, checks, and similar items that cannot be negotiated or converted into cash without forgery.

In addition, this revision clarifies that "documents," as they relate to shipments exempt from customs declaration forms, include only printed documents and not electronic storage media or devices such as CDs, DVDs, or flash drives (even though such devices can contain electronic files that can be printed).

Articles such as artwork, collector or antique document items, books, periodicals, printed music, printed educational or test material, player piano rolls, engineering drawings, blueprints, film, negatives, x-rays, separation negatives, photographs, CDs, DVDs, flash drives, video and cassette tapes, and other electronic storage media are considered merchandise. Consequently, these items require a customs declaration form, and the sender must declare a value for them.

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

## IMM Revision: Exchange Office Update for International Priority Airmail Service to Monaco

Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service*, International Mail Manual (IMM<sup>®</sup>) Exhibit 292.452 to update the exchange office name and destination code for International Priority Airmail<sup>®</sup> (IPA<sup>™</sup>) service to Monaco.

Periodically, the Postal Service receives such requests from foreign posts to facilitate operational needs. Consequently we are revising the entry to Monaco as follows: Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

\* \* \* \* \* \* \* 2 Conditions for Mailing \* \* \* \* \* \* \* 290 Commercial Services \* \* \* \* \* \*

292	292 International Priority Airmail (IPA) Service						
	*	*	*	*	*		
292.4	Mail Pro	eparation					
	*	*	*	*	*		
292.45	Sortatio	on					
	*	*	*	*	*		
292.452	2 Pres Labe	orted Mai I	I — Direc	t Country	y Bundle		
	*	*	*	*	*		

#### Exhibit 292.452

IPA Country Price Groups and Foreign Exchange Offices

Country	Excha	ange Office	Name	Destination	n Code	Price Group
	*	*	*	*	*	
Monaco	Monaco Post			MON		11
	*	*	*	*	*	
	*	*	*	*	*	

We will incorporate this revision into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

#### IMM Revision: Revised PS Form 2976, Customs Declaration CN 22 - Sender's Declaration

Effective November 2, 2009, the Postal Service<sup>TM</sup> is revising *Mailing Standards of the United States Postal Service,* International Mail Manual (IMM<sup>®</sup>) part 123 to reflect revisions to PS Form 2976, *Customs Declaration CN 22 — Sender's Declaration* (green label). The newly revised PS Form 2976 has an edition date of September 2009. This is the first revision of PS Form 2976 since January 2004. Images of the Sender's Instructions and Copy 3 of the revised form appear with the revision text in this article.

#### Summary of Changes

The following is a summary of the changes to PS Form 2976:

- We added a customer "tear off" sheet to improve ease of use.
- We added a Privacy Act Statement.
- We added an Exemption/Exclusion Legend Block to comply with U.S. Census Bureau Foreign Trade Regulations (FTR).
- We added a "scan copy," which will enable the Postal Service to meet future Customs regulations for electronic data capture.
- We provided a "customer copy" of mailing information.

#### Use of Old and Revised Customs Forms

The revised PS Form 2976 has an edition date of September 2009. We encourage mailers to begin using the revised form immediately upon receipt. We ask that postmasters tell customers about the revised form and encourage them to comply with these changes as soon as possible. For ease of use, mailers also have the option of completing and printing Customs declarations electronically at *https://webapps.usps.com/customsforms.* 

#### Availability of Form

You can order PS Form 2976 from the Material Distribution Center (MDC) and use touch-tone order entry (TTOE): Call 800-273-1509.

**Note:** You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order PS Form 2976:

PSIN: PS 2976 PSN: 7530-01-000-9833 Unit of Measure: EA Minimum Order Quantity: 250 Quick Pick Number: 157 Bulk Pack Quantity: 1,000 Price: \$0.0488

You may also order free supplies of the revised PS Form 2976 as follows:

- a. From The Postal Store<sup>®</sup> at *http://shop.usps.com*; in the search box, enter the words "customs forms" and click on the arrow.
- b. Through an online customs form application at *www.usps.com/webtools*; on the left sidebar, select *International Mail & Packages,* and then *Customs Requirements.*

PS Form 2976 is available on the Postal Service PolicyNet website:

Go to http://blue.usps.gov.

- Under "Essential Links" in the left-hand column, click PolicyNet.
- Click Forms.

(The direct URL for the Postal Service PolicyNet website is <a href="http://blue.usps.gov/cpim">http://blue.usps.gov/cpim</a>.)

PS Form 2976 is also available on the Postal Service Internet:

- Go to www.usps.com.
- Click on About USPS & News, then Forms & Publications, then Find a Form, then All Online PDF Forms in Numeric Order, and then on PS Form 2976.

#### Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

1 International Mail Services

\* \* \* \*

- 120 Preparation for Mailing
  - \* \* \*
- 123 Customs Forms and Online Shipping Labels
- 123.1 General
  - \* \* \* \*

[In the Note, revise the first sentence by changing the edition date of PS Form 2976 to read as follows:]

*Note:* The current edition of PS Form 2976 is September 2009;\*\*\*

- \* \* \* \*
- 123.7 Completing Customs Forms
- 123.71 PS Form 2976, Customs Declaration CN 22 Sender's Declaration (green label)
- 123.711 Sender's Preparation of PS Form 2976

\* \* \* \*

[In the list, replace current items c through k with new items c through I, to read as follows:]

- c. In block (2), enter the quantity of each article.
- d. In block (3), enter the weight of each article in pounds and ounces.

e. In block (4), declare the value of each article in U.S. dollars.

59

**Note:** The sender may declare that the contents have no value. However, declaring that the contents have no value does not exempt an item from customs examination or charges in the destination country.

- f. The sender must enter the actual value of an item for registered items in a consistent manner on PS Forms 3806 and 2976 — i.e., the value entered must be identical. Items on which identical values are not declared will be refused. (See 334.12.)
- g. In block (5) which is only for commercial items (i.e., any goods exported/imported in the course of a business transaction whether or not they are sold for money or exchanged) enter, if known, the HS tariff number (6 digits), which must be based on the Harmonized Commodity Description and Coding System developed by the World Customs organization and the country of origin, which is the country where the goods originated (i.e., where they were produced, manufactured, or assembled).
- h. In block (6), enter the total weight and the total value of the items.
- I. In block (7), check "NOEEI § 30.37(a)" or "NOEEI § 30.37(h)," depending on the applicable Exemption and Exclusion Legend.
- j. In block (8), sign and date in the blocks indicated on the left side and the right side of the form. The sender's signature certifies that all entries are correct and that the item contains no dangerous article prohibited by postal or customs regulations.
- k. Enter the sender's full name and address and the addressee's full name and address in the blocks indicated.
- I. Affix the form to the address side of the item and present the item for mailing.

#### Exhibit 123.711

[Revise the title of Exhibit 123.711 as follows:]

PS Form 2976, Customs Declaration CN 22 – Sender's Declaration (green label) (Sender's Instructions and Copy 3)

[Revise Exhibit 123.711 by including images of the Sender's Instructions and Copy 3 of PS Form 2976:]

	Instructions for Completing Customs Declaration
Bar Code Spacing - include human readable barcode	Please retain this copy and the detached customer copy from page 3 for your records. You will need the information contained on these pages if you contact us about the article(s) you mailed.
	nder's Declaration, must be used for First-Class Mail Envelope <sup>®</sup> , provided the items are valued at \$400 or less and
<ul> <li>These items do not meet the size or ch</li> <li>These items weigh 16 ounces or more;</li> <li>These items contain dutiable contents.</li> </ul>	
not require an export license. Priority Mail Flat Rate	ate Box <sup>®</sup> , provided the items are valued at \$400 or less and do a Envelopes containing only documents, weighing under 16 not require a PS Form 2976. <b>Do not use this form for items</b> equired.
This form may also be used when sending items w	eighing under 16 ounces to APO/FPO and DPO addresses.
Your goods may be subject to restrictions. It is the import and export regulations and restrictions (e.g., completed.	responsibility of the mailer to inquire about and to abide by any quarantine, pharmaceutical, etc.). This form must be properly
FROM (Sender information) and TO (Addressee inf address must be entered in the blocks provided.	formation) section: Sender and addressee's full name and full
Additional instructions and Priva	cy Statement continued on reverse of this page.
PS Form 2976, September 2009	Sender's Instructions
(pounds and ounces) and value of each article. (5)	
<ul> <li>the box "NOEEI § 30.37(a)" or "NOEEI § 30.37(h)."</li> <li>NOEEI 30.37(a) may be used when the export license is not required. This Exercuba, Iran, North Korea, Sudan, or Syr</li> <li>NOEEI 30.37(h) may be used for gift presentioned countries (as of 8/2009, this</li> </ul>	Use the following explanations to help determine your choice: e value of each class of goods is \$2,500 or less, when an emption/Exclusion Legend may never be used for items sent to ria. arcels or humanitarian donations destined to certain s includes Cuba, Iran, North Korea, Sudan, and Syria), if the
<ul> <li>NOEEI § 30.37(a)" or "NOEEI § 30.37(h)."</li> <li>NOEEI 30.37(a) may be used when the export license is not required. This Exercuba, Iran, North Korea, Sudan, or Syr</li> <li>NOEEI 30.37(h) may be used for gift presentioned countries (as of 8/2009, this package complies with the conditions s</li> <li>(8) Sign and date the form. Your signature certified contain no dangerous, prohibited, or restricted contain no dangerous, prohibited, or restricted contain</li> </ul>	Use the following explanations to help determine your choice: e value of each class of goods is \$2,500 or less, when an emption/Exclusion Legend may never be used for items sent to ria. arcels or humanitarian donations destined to certain s includes Cuba, Iran, North Korea, Sudan, and Syria), if the

Bar Code Spacing- inc	lud	e huma	n reada	able code	Human Readable Barcode Spacing USPS <sup>®</sup> Customs Declaration – CN 22 IMPORTANT: The item/parcel may be opened officially. See Privacy Notice on reverse of Sender's Instructions page. Please print in English and press firmly; you are making multiple copies.
Documents Commercial sa	mple	D Other			
Area ( )		f Origin of C	Boods		
Detailed description of contents (1)	Qty. (2)	Weight (3) Ib. oz.		HS Tariff # (5)	
		1			
					٩
			(0)		
		Tota	<b>s</b> (6) \$		
Exemption/Exclusion Legend (Check one of the following)		NOEEI §	30.37(a)	NOEEI § 30.37(h)	Mailing Office Date Stamp
I certify the particulars given in this does not contain any dangerous ar postal or customs regulations. I ha under the Foreign Trade Regulation	ticle, ve m	or articles p	rohibited by	legislation or by	
Sender's Signature and Date (8)					Detach
PS Form 2976, September 20	09 F	PSN 7530	0-01-000	)-9833	3 - Shipping Label (left) and Customer Copy (right)

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the

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online IMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com.* 

 Global Business Development, Global Business, 10-8-09

### IMM Revision: Global Express Guaranteed — Inquiry and Claims Update

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Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service,* International Mail Manual (IMM<sup>®</sup>) sections 212.46 and 921.51 to update various inquiry and claims standards for Global Express Guaranteed<sup>®</sup> (GXG<sup>®</sup>) service.

In order to efficiently process inquiries and claims involving GXG shipments, we are making the following changes to IMM 212.46 and 921.5:

- a. In IMM 212.46, we specify that, after an indemnity claim has been initiated, the sender must submit all supporting documentation within 9 months of the mailing date.
- b. In IMM 212.46, we specify that the original receipt of the Global Express Guaranteed Air Waybill/Shipping Invoice *may* be required when filing an indemnity claim. (Previously, we specified that it *must* be included.)

c. In IMM 921.51, we specify that mailers who wish to initiate an inquiry regarding nondelivery of GXG shipments should refer to IMM 212.46, which directs them to call 800-222-1811. (Previously, we stated that the Postal Service would initiate an inquiry with the destination postal administration.)

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

#### IMM Revision: Updated U.S. Census Requirements When Sending Items to Cuba

Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service*, International Mail Manual (IMM<sup>®</sup>) section 123.712 and part 527 to clarify mailers' responsibilities when sending consumer communications device (CCD) items to Cuba.

Consistent with the article titled "IMM Revision: Updated Standards for Mailing Items to Cuba" in *Postal Bulletin* 22268 (9-24-09, pages 14–19), which announced the authorization to send CCD items to Cuba, we are further revising the IMM to include standards for these items when they *do not* qualify as a *gift parcel* and therefore require a mandatory electronic filing under IMM 524.21c. Consequently, we are revising IMM 123.712e to codify that items sent to Cuba may require a Proof of Filing Citation (PFC) or AES Downtime Citation.

In addition, we are revising IMM 527 to codify the following procedures for customers who send CCD items to Cuba:

a. Customers who use the September 2009 edition of PS Form 2976, Customs Declaration CN22 -

Sender's Declaration (green label), should, in block 7 of the form, write one PFC or AES Downtime Citation and also completely obliterate the check boxes and text referring to NOEEI § 30.37(a) and NOEEI § 30.37(h).

b. Customers who use older editions of PS Form 2976 should write one PFC or AES Downtime Citation in the margin on the green portion of the form.

The actual text for these revisions appear in this *Postal Bulletin* issue in the article titled "IMM Revision: Updated U.S. Census Requirements When Sending an International Shipment" (see below).

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer<sup>®</sup> at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

#### IMM Revision: Updated U.S. Census Requirements When Sending an International Shipment

Effective November 2, 2009, the Postal Service<sup>™</sup> is revising *Mailing Standards of the United States Postal Service*, International Mail Manual (IMM<sup>®</sup>) section 123.7 and subchapter 520 to comply with specific Foreign Trade Regulations issued by the U.S. Census Bureau for items sent internationally.

A final rule published in the *Federal Register* (September 4, 2009, 74 FR 45760–45763) details the new Foreign Trade Regulations mandating that Electronic Export Information (EEI) be filed when goods in an international shipment are valued at more than \$2,500 or require an export license under U.S. law. The entire *Federal Register* notice is available on Postal Explorer<sup>®</sup> at *http://pe.usps.com*; click on *Federal Register Notices*, and then scroll down to the appropriate date and article.

Subject to certain exceptions, and also effective November 2, 2009, customers are responsible for providing an Exemption and Exclusion Legend, Proof of Filing Citation (PFC), or AES Downtime Citation on the customs declaration form. The Foreign Trade Regulations establish civil and criminal penalties for customers who fail to electronically file their export information when required or fail to comply with the Foreign Trade Regulations in any other way. Not subject to this standard are goods mailed to APO/ FPO/DPO addresses — see *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM<sup>®</sup>) 703.2. In addition, items mailed as gift parcels or humanitarian donations to countries designated as "State Sponsors of Terrorism" must comply with the conditions for License Exception "GFT," or customers may be required to obtain an export license from the U.S. Department of Commerce, Bureau of Industry and Security. The definitions and limitations on such gift parcels and humanitarian donations are set forth in the Commerce Department's Export Administration Regulations. The Postal Service standards for endorsing qualifying items as gift parcels or humanitarian donations are consistent with the Export Administration Regulations and are described here.

Additional information concerning electronic filing, items sent as gift parcels or humanitarian donations, Exemption and Exclusion Legends, PFCs, AES Downtime Citations, and proper placement of this information on required customs declarations forms are provided in the following step-by-step processes.

## Electronic Export Information Filing and Proof of Filing Citation

Electronic filing of export information and a PFC are required in the following circumstances:

 a. When any type of goods contained in a shipment (per Schedule B Export Codes at www.census.gov/ foreign-trade/schedules/b) is valued at more than \$2,500.

- b. When a package requires an export license. To determine if an export license is required, go to <u>www.export.gov/regulation/index.asp</u> or call 800-872-8723 (800-USA-TRADE).
- c. When a package is shipped to certain countries designated as State Sponsors of Terrorism and does not qualify as a "gift parcel or humanitarian donation." As of October 5, 2009, the following countries are designated as "State Sponsors of Terrorism":
  - 1. Cuba.
  - 2. Iran.
  - 3. People's Democratic Republic of Korea (NorthKorea).
  - 4. Sudan.
  - 5. Syrian Arab Republic (Syria).

When any of these three circumstances apply, it is the mailer's responsibility to electronically file export information before mailing; a paper Shipper's Export Declaration (SED) is no longer accepted. The mailer can file electronic export information (EEI) through the U.S. Census Bureau's Automated Export System (AES) or AESDirect website using the following steps:

- 1. Go to www.aesdirect.gov.
- Register for an AESDirect account or log into your existing account.
- 3. Follow the instructions for the AES Certification Quiz.
- 4. The "Port of Export" code for shipping through the Postal Service is "8000."
- 5. The "Mode of Transport" is "Mail."
- Leave the carrier as "SCAC/IATA," and leave the conveyance name fields blank.
- After successfully filing electronic export information, AESDirect will provide an alphanumeric Internal Transaction Number (ITN) as confirmation. The PFC consists of the letters "AES" followed by the ITN: for example, "AES X20080930987654."

*Note:* If the AES system is down, call the U.S. Census Bureau's toll-free information hotline at 800-549-0595, option 1. For additional information on electronic filing, use option 3.

#### **AES Downtime Citation**

If EEI filing is required but AES or AESDirect is unavailable, the mailer may ship the goods but is responsible for providing the appropriate AES Downtime Citation instead of a PFC. This citation includes the word "AESDOWN," the mailer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/2009."

#### **Exemption and Exclusion Legends**

If no class of goods within the package is valued at more than \$2,500 and an export license is not required, the customer should enter the exemption code "NOEEI 30.37(a)" on the customs declaration form, unless the goods are being shipped to a country designated as a "State Sponsor of Terrorism." If one or more classes of goods within the package are valued at more than \$2,500, another exemption code might apply, such as "NOEEI 30.36" (goods shipped to Canada, subject to certain exceptions).

Mailers cannot apply Exemption and Exclusion Legends to packages that require an export license. In such cases, customers are responsible for filing, or attempting to file, EEI through the AES*Direct* website and applying a PFC or AES Downtime Citation to the customs declaration form.

For gift parcels and humanitarian donations mailed to certain countries designated as "State Sponsors of Terrorism," customers may use exemption code "NOEEI 30.37(h)." In addition, the mailer must endorse the item with the marking "GIFT — Export License Not Required" on the addressee side of the package. The mailer must also write the symbol "GFT" in the same block as the Exemption and Exclusion Legend on the applicable required customs declaration, as described below.

## Entering Required PFC, AES Downtime Citation, or Exemption and Exclusion Legend

Mailers can mark the PFC, AES Downtime Citation, or Exemption and Exclusion Legend on the applicable customs declaration form as follows:

- a. On the May 2009 and January 2009 editions of PS Form 2976-A, *Customs Declaration and Dispatch Note CP* 72 (large white form), customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend in block 11.
- b. On editions of PS Form 2976-A printed before January 2009, customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend at the top of the form or in any clear space. Avoid writing over the barcode on the form.
- c. On the September 2009 edition of PS Form 2976, *Customs Declaration CN22 – Sender's Declaration* (green label), customers should check "NOEEI § 30.37(a)" or "NOEEI § 30.37(h)" in block 7 of the form, depending on the applicable Exemption and Exclusion Legend. For CCD items sent to Cuba that require electronic filing, in block 7 of the form, customers should write one PFC or AES Downtime Citation and also completely obliterate the check boxes and text referring to NOEEI § 30.37(a) and NOEEI § 30.37(h).

- d. On editions of PS Form 2976 printed before September 2009, customers should write one applicable Exemption and Exclusion Legend ("30.37(a)" or "30.37(h)") in the margin on the green portion of the form. For CCD items sent to Cuba that require electronic filing (see the Individual Country Listing for Cuba), customers should write one PFC or AES Downtime Citation in the margin on the green portion of the form.
- e. On Label 11FGG1, *Global Express Guaranteed International Air Waybill (Mailing Label),* printed bedfore August 2008, customers should write "NOEEI 30.37(a)" next to the sender's signature. Current versions of Label 11FGG1 have this exemption legend included on the mailing label.

*Note:* These standards also apply to mailers who produce privately printed customs declaration forms under IMM 123.3.

#### **Responding to Customer Questions**

Customers needing further assistance with AES filing requirements should contact the U.S. Census Bureau on its toll-free hotline at 800-549-0595:

- a. Option 1 AES Assistance.
- b. Option 2 Commodity Classification Assistance.
- c. Option 3 Regulatory Assistance.

The Commerce Department's Export Administration Regulations contain all the required processes and additionally provide explanations in 15 C.F.R. Part 740 and Supplement 1. The regulations are available on the Commerce Department's website at *www.access.gpo. gov/bis/ear/pdf/740.pdf*.

#### Mailing Standards of the United States Postal Service, International Mail Manual (IMM)

- 1 International Mail Services
  - \* \* \* \*
- 120 Preparation for Mailing
  - \* \* \*
- 123 Customs Forms and Online Shipping Labels

\* \* \* \*

- 123.7 Completing Customs Forms
- 123.71 PS Form 2976, Customs Declaration CN 22 Sender's Declaration (green label)

\* \* \* \*

#### 123.712 Postal Service Employee's Acceptance of PS Form 2976

\* \* \* \*

#### [Add new item e as follows:]

- e. To comply with U.S. Census Bureau requirements, it is the customer's responsibility to ensure an appropriate Exemption and Exclusion Legend is selected or displayed on PS Form 2976. In addition, items sent to Cuba may require a Proof of Filing Citation or AES Downtime Citation.
  - \* \* \* \* \*
- 123.72 PS Form 2976-A, Customs Declaration and Dispatch Note — CP 72
  - \* \* \* \* \*

123.722 Postal Service Employee's Acceptance of PS Form 2976-A

\* \* \* \*

[Reletter current items c through g as new items d through h, and insert new item c as follows:]

- c. To comply with U.S. Census Bureau requirements, it is the customer's responsibility to ensure that an appropriate Exemption and Exclusion Legend, Proof of Filing Citation, or AES Downtime Citation is displayed on PS Form 2976-A. If this information is not entered, remind the customer that he or she may be subject to civil and criminal penalties for noncompliance.
  - \* \* \* \* \*
- 5 Nonpostal Export Regulations
  - \* \* \* \* \*

[Revise 520 in its entirety to read as follows:]

520 Foreign Trade Regulations – U.S. Census Bureau

#### 521 General

Subchapter 520 describes the various U.S. Department of Commerce, U.S. Bureau of the Census requirements when shipping goods internationally. In certain circumstances, customers are responsible for entering information on PS Form 2976 or 2976-A. Customers may be subject to civil and criminal penalties if they fail to electronically file their export information when required or if they fail to comply with the Foreign Trade Regulations in any other way.

#### 522 Additional Assistance

Customers needing further assistance with filing requirements should contact the U.S. Census Bureau on its tollfree hotline at 800-549-0595:

- a. Option 1 AES Assistance.
- b. Option 2 Commodity Classification Assistance.
- c. Option 3 Regulatory Assistance.

#### 523 Mailpieces Sent to APOs, FPOs, and DPOs

Goods mailed to APO/FPO/DPO addresses are not subject to the Foreign Trade Regulations. Accordingly, customers are not required to file electronic export information (EEI) via the U.S. Census Bureau's Automated Export System (AES) or AESDirect Web site for such mailings, and they do not need to present a Proof of Filing Citation, AES Downtime Citation, or Exemption and Exclusion Legend.

#### 524 Proof of Filing Citation (PFC)

#### 524.1 General

Under the authority of 13 U.S.C. Chapter 9, as amended by the Foreign Relations Authorization Act of 2002, P.L. 107-228, U.S. Census Bureau regulations require electronic filing of export information through the Census Bureau's Automated Export System (AES) or AES*Direct* Web site for certain outbound international shipments of goods. Before mailing, customers subject to this filing requirement are responsible for presenting a Proof of Filing Citation (PFC) or AES Downtime Citation as evidence of compliance.

The Census Bureau's regulations mandate that electronic export information be filed when any type of goods contained in a shipment (per Schedule B Export Codes at *www.census.gov/foreign-trade/schedules/b*) is valued at more than \$2,500, requires an export license under U.S. law, or is being sent to certain countries designated as "State Sponsors of Terrorism," subject to certain exceptions. Following are three examples to illustrate the value criterion:

- a. Example 1: An insured Priority Mail International package contains one *mechanically* operated watch (Schedule B item number 9101.11.0000) valued at \$2,600. The total value of goods to be mailed is \$2,600, and the value of all items within the same Schedule B number is more than \$2,500. Consequently, electronic filing and a PFC *would* be required (unless an exemption or exclusion applies).
- b. Example 2: An insured Priority Mail International package contains one *mechanically* operated watch (Schedule B item number 9101.11.0000) valued at \$2,400, and one *electronically* operated watch (Schedule B item number 9101.91.0000) valued at \$2,400. The total value of goods to be mailed is

\$4,800, but no group of items within the same Schedule B number is valued at more than \$2,500. Consequently, electronic filing and a PFC *would not* be required because the mechanical watch and electronic watch are in different Schedule B groups.

c. Example 3: An insured Priority Mail International package contains two mechanically operated watches (Schedule B item number 9101.11.0000), one valued at \$1,400 and one valued at \$1,500. The total value of goods to be mailed is \$2,900, and the value of all items within the same Schedule B number is more than \$2,500. Consequently, electronic filing and a PFC would be required (unless an exemption or exclusion applies).

#### 524.2 Filing Requirements

#### 524.21 Mandatory Filing

Electronic filing of export information is required when any of the following applies:

- a. One or more classes of goods (per Schedule B Export Codes at *www.census.gov/foreign-trade/ schedules/b*) within the item are valued at more than \$2,500, unless the shipment falls under an exemption or exclusion. See 524.1.
- b. The item requires an export license under U.S. law.
- c. The shipment is destined to a designated "State Sponsor of Terrorism" country (per Country Group E:1 in the Export Administration Regulations, 15 C.F.R. Part 740, Supplement No. 1) and the shipment does not qualify as a "gift parcel or humanitarian donation" as defined by 15 C.F.R. § 740.12.

*Note:* As of October 5, 2009, the following countries are designated as "State Sponsors of Terrorism":

- a. Cuba.
- b. Iran.
- c. The Democratic People's Republic of Korea (North Korea).
- d. Sudan.
- e. The Syrian Arab Republic (Syria).

#### 524.22 How to File Electronic Export Information and Obtain a Proof of Filing Citation

To file electronic export information through AESDirect and obtain a PFC, customers should use the following steps:

- 1. Go to www.aesdirect.gov.
- 2. Register for an AESDirect account or log into your existing account.
- 3. Follow the instructions for the AES Certification Quiz.
- 4. The "Port of Export" code for shipping through the Postal Service is "8000."

- 5. The "Mode of Transport" is "Mail."
- 6. Leave the carrier as "SCAC/IATA," and leave the conveyance name fields blank.
- 7. After successfully filing electronic export information, AESDirect will provide an alphanumeric Internal Transaction Number (ITN) as confirmation. The PFC consists of the letters "AES" followed by the ITN: for example, "AES X20080930987654."

**Note:** If the AES system is down, call the U.S. Census Bureau's toll-free information hotline at 800-549-0595, option 1. For additional information on electronic filing, use option 3.

#### 525 AES Downtime Citation

If electronic export information filing is required but AES or AES*Direct* is unavailable, the mailer may ship the goods but is responsible for providing the appropriate AES Downtime Citation instead of a PFC. This citation includes the word "AESDOWN," the mailer's AES filer identification number, and the date: for example, "AESDOWN 123456789 09/30/2009."

#### 526 Exemption and Exclusion Legend

#### 526.1 General

In many circumstances, electronic export information filing and a PFC may not be required when mailing goods internationally. In these circumstances, customers are directed to apply an applicable Exemption and Exclusion Legend on the customs declaration form upon mailing. The following conditions apply:

- a. A mailer may enter one Exemption and Exclusion Legend per addressed mailpiece. When multiple exemptions may apply, the mailer may select any one that applies.
- b. A mailer cannot apply Exemption and Exclusion Legends to shipments that require an export license.

#### 526.2 When Applicable

Customers with shipments not meeting the mandatory filing requirements under 524.21 may apply an Exemption and Exclusion Legend such as the following on each customs declaration form:

- a. "NOEEI 30.37(a)" for shipments when the value of each class of goods is \$2,500 or less. Mailers cannot apply this exemption to shipments that require an export license or to shipments to countries designated as "State Sponsors of Terrorism."
- b. "NOEEI 30.36" for shipments to Canada that do not require an export license.
- c. "NOEEI 30.37(h)" for shipments of gift parcels and humanitarian donations as defined in 15 C.F.R. §

740.12. This exemption may apply to qualifying shipments to countries designated as "State Sponsors of Terrorism" identified in 524.21(c). In addition, the mailer must endorse the item with the marking "GIFT – Export License Not Required" on the addressee side of the package. The mailer must also write the symbol "GFT" in the same block as the Exemption and Exclusion Legend on the applicable required customs declaration, as described in 527.

*Note:* For more information and a complete listing of these and other Exemption and Exclusion Legends, see Appendix C of the Foreign Trade Regulations, 15 C.F.R. Part 30.

#### 527 Placement of PFC, AES Downtime Citation, or Exemption and Exclusion Legend

When shipments require a PFC, AES Downtime Citation, or Exemption and Exclusion Legend, it is the customer's responsibility to legibly write the PFC, AES Downtime Citation, or Exemption and Exclusion Legend on the applicable customs declaration form as follows:

- a. On the May 2009 and January 2009 editions of PS Form 2976-A, *Customs Declaration and Dispatch Note – CP 72* (large white form), customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend in block 11.
- b. On editions of PS Form 2976-A printed before January 2009, customers should write one PFC, AES Downtime Citation, or applicable Exemption and Exclusion Legend at the top of the form or in any clear space. Avoid writing over the barcode on the form.
- c. On the September 2009 edition of PS Form 2976, *Customs Declaration CN22 — Sender's* Declaration (green label), except for consumer communications devices, computers, and software (CCD) items sent to Cuba (see the Individual Country Listing for Cuba), customers should check "NOEEI §30.37(a)" or "NOEEI §30.37(h)" in block 7 of the form, depending on the applicable Exemption and Exclusion Legend. For CCD items sent to Cuba that require electronic filing, in block 7 of the form, customers should write one PFC or AES Downtime Citation and also completely obliterate the check boxes and text referring to NOEEI § 30.37(a) and NOEEI § 30.37(h).
- d. On editions of PS Form 2976 printed before September 2009, customers should write one applicable Exemption and Exclusion Legend ("30.37(a)" or "30.37(h)") in the margin on the green portion of the form. For CCD items sent to Cuba that require electronic filing (see the Individual Country Listing for Cuba), customers should write one PFC or AES Downtime Citation in the margin on the green portion of the form.

e. On editions of Label 11FGG1, Global Express Guaranteed International Air Waybill (Mailing Label), printed before August 2008, customers should write "NOEEI 30.37(a)" next to the sender's signature. Current versions of Label 11FGG1 have this exemption legend included on the mailing label.

*Note:* These standards also apply to mailers who produce privately printed customs declaration forms under 123.3.

\* \* \* \* \*

We will incorporate these revisions into the next printed version of the IMM and into the monthly update of the online IMM, which is available via Postal Explorer at *http://pe.usps.com*.

 Mailing Standards, Pricing, 10-8-09

## POM Revision: Information-Based Indicia Postage Paid Labels Update

Effective October 8, 2009, the Postal Service<sup>™</sup> is revising the *Postal Operations Manual* (POM) to include a new section, 136.6, to cover information-based indicia (IBI) postage paid labels. We are adding this new section to the POM to aid our employees in identifying counterfeit IBI labels and obvious weight discrepancies in IBI postage paid mailpieces.

#### **Postal Operations Manual (POM)**

1	Retail N	lanagem	ent		
	*	*	*	*	*
13	Retail S	ervices a	at Counte	ers	
	*	*	*	*	*
136	Method	ls of Payr	ment		
	*	*	*	*	*

#### [Add new 136.6 to read as follows:]

#### 136.6 Information-based Indicia Postage Paid Labels

Information-based indicia (IBI) and other online customer postage payment options have unique revenue assurance issues that all acceptance and collection employees should be familiar with. One example is a label that appears to have been photocopied or manipulated. All IBI mailing labels are designed to be used in their entirety without the need for any modification. Labels that appear modified are candidates for fraud. Modifications include handwritten changes, obvious deliberate damage to the IBI, and any other change to the original print. All label barcode numbers are unique; no two are identical. The same barcode number appearing on more than one label indicates a photocopied label and is considered a counterfeit label. Any item identified as bearing a photocopied or duplicated label should be refused at the retail window or during carrier pickup at a residence or business. Local management

should be advised when a photocopied or duplicate label has been identified. Local management may contact the Postal Inspection Service if additional guidance is needed.

Another revenue assurance issue to watch for with mailpieces bearing IBI postage is an obvious weight discrepancy. The label information may indicate the weight and amount of postage paid. If the weight listed on the label is obviously incorrect, the employee handling the mailpiece should make every effort to weigh that item on a scale if one is available. If the weight on the IBI label is incorrect, proper postage was not paid. That mailpiece is considered shortpaid and should be handled according to the appropriate shortpaid procedure for that class of mail.

Some IBI mailpieces do not show the actual postage amount paid. This is sometimes referred to as "stealth postage" or "nondenominated" IBI. In these cases the postage may not be visible, but the weight, mail class, and origin ZIP code is in text format on the label, which allows identification of a weight discrepancy. If a mailpiece is found with no postage paid, the mailpiece should be marked "returned for postage" and returned to the sender.

\* \* \* \* \*

We will incorporate these revisions into the next printed version of the POM and into the online update of the POM, available on the Postal Service PolicyNet website:

- Go to *http://blue.usps.gov*.
- Under "Essential Links" in the left-hand column, click *PolicyNet*.
- On the PolicyNet page, click Manuals.

(The direct URL for the Postal Service PolicyNet website is *http://blue.usps.gov/cpim.*)

> - Customer Service Standardization, Delivery and Post Office Operations, 10-8-09

\*

## Handbooks

#### Handbook F-101 Revision: Handling Negative Balance Customer Trust Accounts

Handbook F-101, Field Effective immediately, Accounting Procedures, is revised to include handling negative balance customer trust accounts. As a reminder, postal retail units (PRUs) and bulk mail entry units (BMEUs) managing customer permit, periodicals, business reply mail (BRM), and postage due trust accounts must ensure that funds are available prior to accepting a mailing; a negative balance in a customer trust account, is not allowed.

If a customer trust account balance results in a negative balance, it is the responsibility of the unit (e.g., PRU or BMEU) to ensure collections of funds from customers to maintain their accounts in good status.

For handling negative balances in customer trust accounts, see the guidelines in Handbook F-101 as follows:

 Subchapter 16-8: Negative Balances in Permit or Periodicals Accounts.

 Subchapter 17-7: Negative Balances in BRM or Postage Due Accounts.

#### Handbook F-101, Field Accounting Procedures \*

16 **Customer Business Mail Activity (Permit** Imprint and Periodicals)

\*

\* \*

[Insert new subchapter 16-8 to read as follows:]

#### 16-8 Handling Negative Balances in Customer Accounts

If a customer's trust account balance (permit or periodicals) results in a negative balance, it is the responsibility of the unit (PRU or BMEU) to ensure collections of funds from customers to maintain their accounts in good status. The following matrix is a guideline for proper collections for negative balance accounts.

	Negative Balance Customer Acc	
Issue	Process	Action
Encountered a negative balance account.	Notify the customer via telephone call or e-mail.	Do not authorize any mailings. If no response from customer by the 15th calendar day, follow the next step.
After 15 calendar days with no response.	Mail notification letter via regular mail and Certified Mail to the customer's address on file; allow 20 calendar days from date of letter for customer resolution.	Do not authorize any mailings. If no resolution from the customer within the allowed 20 calendar days, follow the next step accordingly.
If no response after 20 calendar days from date of letter, and the negative balance amount is \$100 or more.	BMEU or PRU initiates a PS Form 1902, Justification for Billing Accounts Receivable (January 2009 version); submits with a copy of notification letter to the district finance manager (DFM) for approval. Include Tax Identification Number (TIN) on PS Form 1902. Upon DFM approval, the BMEU or PRU sends PS Form 1902 and a required AIC 636 receipt to the Scanning and Imaging Center (SIC). An accounts receivable will be established at Accounting Services. PostalOne: BMEU initiates PS Form 1902.	<ul> <li>Bring the customer's account balance to zero and close the account.</li> <li>Accounting entries: <ol> <li>Enter the amount into AIC 070.</li> <li>Offset with AIC 636.</li> <li>Attach the support documentation for the above accounting entries to PS Form 1902.</li> </ol> </li> <li>Note: Accounting entries must be recorded in the PRU's PS Form 1412. The PRU files a copy of the PS Form 1902 locally.</li> </ul>
Customer moved, left no address, address unknown, cannot be reached (any amount). Or Uncollectible negative balance amount below \$100.	Non PostalOne: PRU initiates PS Form 1902. BMEU or PRU initiates PS Form 2130, Claim for Loss; submits with copy of carrier-endorsed notification letter to the DFM for approval. Upon approval, the DFM returns the PS Form 2130 and the supporting documentation to the originating unit. PostalOne: BMEU initiates PS Form 2130. Non PostalOne: PRU initiates PS Form 2130.	<ul> <li>Bring the customer's account balance to zero and close the account.</li> <li>Accounting entries:</li> <li>1. Enter the amount into AIC 070.</li> <li>2. Offset with AIC 633, Claim for Loss (Use Reason Code 09, Uncollectible Customer Account Items).</li> <li>Note: Accounting entries must be recorded in the PRU's PS Form 1412. The PRU files PS Form 2130 locally.</li> </ul>

#### 17 Customer Business Reply Mail and Postage Due Activity

\* \* \* \*

[Insert new subchapter 17-7 to read as follows:]

#### 17-7 Handling Negative Balances in Customer Accounts

If a customer's trust account balance (BRM or postage due) results in a negative balance, it is the responsibility of

the unit (PRU or BMEU) to ensure collections of funds from customers to maintain their accounts in good status. The following matrix is a guideline for proper collections for negative balance accounts.

	Negative Balance Customer Acc	counts
Issue	Process	Action
Encountered a negative balance account	Notify the customer via telephone call or e-mail.	Do not authorize any invoices. If no response from customer by the 15th calendar day, follow the next step.
After 15 calendar days with no response.	Mail notification letter via regular mail and Certified Mail to the customer's address on file; allow 20 calendar days from date of letter for customer resolution.	Do not authorize any invoices. If no resolution from the customer within the allowed 20 calendar days, follow the next step accordingly.
If no response after 20 calendar days from date of letter, and the	BMEU or PRU initiates a PS Form 1902, Justification for Billing Accounts Receivable	Bring the customer's account balance to zero and close the account.
negative balance amount is	(January 2009 version); submits with a copy of	Accounting entries:
\$100 or more.	notification letter to the DFM for approval. Include TIN on PS Form 1902.	<ol> <li>Enter the amount into AIC 053.</li> <li>Offset with AIC 636.</li> </ol>
	Upon DFM approval, the BMEU or PRU sends PS Form 1902 and a required AIC 636 receipt to the SIC. An accounts receivable will be	<ol> <li>Attach the support documentation for the above accounting entries to PS Form 1902.</li> </ol>
	established at Accounting Services.	<b>Note:</b> Accounting entries must be recorded in the PRU's PS Form 1412. The PRU files a copy of the
	PostalOne: BMEU initiates PS Form 1902.	PS Form 1902 locally.
	Non PostalOne: PRU initiates PS Form 1902.	
Customer moved, left no address, address unknown, cannot be reached (any amount). Or Uncollectible negative balance,	BMEU or PRU initiates PS Form 2130, <i>Claim for</i> <i>Loss;</i> submits with copy of carrier-endorsed notification letter to the DFM for approval. Upon approval, the DFM returns the PS Form 2130 and the supporting documentation to the originating unit.	<ul> <li>Bring the customer's account balance to zero and close the account.</li> <li>Accounting entries:</li> <li>1. Enter the amount into AIC 053.</li> <li>2. Offset with AIC 633, Claim for Loss (Use Reason Code 09, Uncollectible Customer Account Items).</li> </ul>
amount below \$100.	PostalOne: BMEU initiates PS Form 2130.	Note: Accounting entries must be recorded in the
	Non PostalOne: PRU initiates PS Form 2130.	PRU's PS Form 1412.

We will incorporate these revisions into the next updated version of Handbook F-101 available on the Accounting website:

Go to http://blue.usps.gov/wps/portal/accounting.

 Under "References", click the Handbook F-101, Field Accounting Procedures (FAP) link.

The direct URL is *http://blue.usps.gov/accounting/\_pdf/* HandbookF-101.pdf.

> - Accounting Policy, Controller, 10-8-09

## **Publications**

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Effective October 8, 2009, Publication 431, *Post Office Box Service and Caller Service Fee Groups,* is revised to include the following changes.

#### Publication 431, Post Office Box Service and Caller Service Fee Groups

[Add the following entries:]

ZIP Code	Fee Group
11734	2
11736	2
11773	2
11775	3
18767	3
18773	3
21046	3
36515	6
46256	4
49528	4
57253	4
75011	4
81225	5
94505	3
95721	4
96148	4
97239	2
99545	2

[Revise the following entries:]

•	

The online version of Publication 431 is dated January 31, 2008. Changes made after January 31, 2008, have been published in the *Postal Bulletin*, and are also reflected in WebBATS. Publication 431 is currently available on the Postal Service<sup>™</sup> PolicyNet website (*http://blue.usps.gov/cpim*):

- Go to http://blue.usps.gov.
- Under "Essential Links," in the left-hand column, click *PolicyNet*.
- Click PUBs.

Offices with WebBATS access can view current Publication 431 information by generating a WebBATS Facility Information Report as follows:

- 1. Go to the WebBATS main menu, and select *Reports.* The reports page opens.
- 2. Under the Clients/System column, System category, click *Facility Information*.
- 3. View the Fee Group field in the report.

- Value Added and Special Services, Retail Products and Services, 10-8-09

## Forms

### New PS Form 4584-P, Observation of Driving Practices — Powered Industrial Trucks

A new form, PS Form 4584-P, *Observation of Driving Practices — Powered Industrial Trucks (PITs)*, is now available for supervisors of PIT operators and drivers.

This form and its accompanying instructions will assist in identifying, eliminating, and documenting PIT driving practices that can lead to accidents and injuries. Utilization of the new form will also help us meet the Occupational Safety and Health Administration's statutory requirements for PITs.

Additional information on observing PIT drivers and documenting PIT driving observations can be found in Handbook EL-804, Safe Driver Program.

Effective immediately, responsible officials must ensure that:

- All future PIT driving observations are documented using PS Form 4584-P.
- All locally developed and unapproved forms are not used for future PIT driving observations, and existing supply is destroyed.
- Each completed PS Form 4584-P is maintained in local files for a minimum of 3 years and can be produced when requested.

#### Print On Demand

The Material Distribution Center (MDC) supply of PS Form 4584-P is limited. Use the print-on-demand (POD) function to obtain copies. POD is the Postal Service's preferred method, and aligns with our vision to support a paperless work environment. PS Form 4584-P is available on the Postal Service<sup>™</sup> PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click *Forms*.

(The direct URL for the Forms website is http:// blue.usps.gov/formmgmt/forms.htm.)

#### **Ordering From the MDC**

If absolutely necessary, you can order PS Form 4584-P from the MDC using touch-tone order entry (TTOE): Call 800-273-1509.

*Note:* You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)

Use the following information to order PS Form 4584-P:

PSIN: PS 4584-P PSN: 7530-13-000-0129 Unit of Measure: EA Minimum Order Quantity: 1 Bulk Pack Quantity: N/A Quick Pick Number: N/A Price: \$0.0200 Edition Date: 09/09

 Safety and Environmental Performance Management, Employee Resource Management, 10-8-09

## **Organization Information**

## **Corporate Communications**

Community Connection: New USPS Partnership With Elementary Schools



A sample of the materials available for the USPS Community Connection program

In celebration of National Stamp Collecting Month, the Postal Service<sup>™</sup> has forged "Community Connection," a new community partnership for elementary educators across the country.

Community Connection provides schools with the resources of more than 32,700 Post Offices<sup>™</sup>, the Postal Service's archive of American history and culture, and new tools for teaching primary school students through stamps.

"The Postal Service is committed to creating a partnership that's a significant contributor to elementary school improvement plans," said David Failor, executive director, Stamp Services. "Community Connection offers extensive and significant curriculum-based tools that will benefit educators and advance student achievement at the primary level."

The Postal Service will provide elementary schools with an oversized 2009-10 "School Days and American Ways" classroom calendar filled with American history, lesson plan suggestions, and graphics.

Also included are tips for developing extracurricular stamp collecting hobbies, stamp-related articles, and images published online and in children's educational periodicals. Schools will also have the opportunity for organized educational field trips to local Post Offices and timereleased and curriculum-coordinated educator kits.

USPS<sup>®</sup> is currently taking orders for the 2009-10 School Days and American Ways Calendar. To order, call 800-STAMP-24 or go to *www.usps.com*.

– Community Relations, Corporate Communications, 10-8-09

## Good News Benjamin Award Update

We appreciate and value the work postmasters have done over the years to spread the good news about the Postal Service<sup>™</sup> and its products and services through the Good News Benjamin Award program. However, the time has come for a review of the award criteria and how the award can be made more relevant to the corporate goals of this organization. We have decided to suspend the award program. Our intent is to introduce a new award program, with new eligibility criteria, that will recognize the best PR practices to promote the Postal Service. We will involve postmasters with the process to help us determine the most realistic criteria for the new award. Your participation and involvement in this process will be greatly appreciated. While the award program is suspended, we appreciate in advance the great work that postmasters will do this coming year to continue to communicate good news. Postmasters can look forward to new material from Corporate Communications to help support their efforts. We will keep you posted as we move forward.

> – Community Relations, Corporate Communications,10-8-09

## Finance

### Account Identifier Code 074, Special Provisions Local Trust Advance Deposit

Effective October 17, 2009, Post Offices<sup>™</sup> and postal retail units (PRUs) will no longer use AIC 074, Special Provisions Local Trust Advance Deposit, or AIC 474, Special Provisions Local Trust Withdrawal, unless they are authorized by their district finance manager. AIC 074 and AIC 474 will be used in compliance with Handbook F-101, Section 18-2, Special Provisions Trust Account, which allows using AIC 074 and AIC 474 for government agencies that are governed by annual budgets and require a once-a-year advance deposit for future payment of postal products and services. This requires the PRU to maintain and manage individual government advance deposit accounts.

At POS ONE offices, AIC 074 and AIC 474 will not be accessed except for those offices that are authorized by their district finance managers. The district finance managers have identified a list of authorized PRUs, with their unit finance numbers, that can use these AICs. It is the responsibility of the authorized PRU to do the following:

 Maintain an individual government advance deposit account using PS Form 25, *Trust Fund Account*. Enter the deposits and withdrawals and calculate the balance.

- Report activities for all accounts on PS Form 3083, *Trust Accounts Receipts and Withdrawals,* daily, at the close of business.
- At least once a month, the postmaster, manager or supervisor must verify that the AIC 074 closing balance in the Accounting Data Mart (ADM) or Narrowcast report matches the closing balance on PS Form 3083 and the PS Form 25 daily summary (see Handbook F-101, Section 18-2).

All other PRUs not authorized to use AIC 074 or 474 must ensure the following:

- If you have a balance amount, either negative or positive, in AIC 074, you must zero-out this amount and close the account prior to October 17, 2009.
- After October 17, 2009, any balance amount will be purged and expensed to the unit finance number.
- After October 17, 2009, unauthorized offices will either not have access to these AICs, or, if used, will create an exception which entails an expense to the 10-digit unit finance number.

- Retail and International Accounting, Controller, 10-8-09

## Equipment Maintenance Allowance Schedule for Rural Routes

#### **Rural Carriers**

In accordance with the provisions of Article 9, Section 2.J.3 of the Rural Carrier National Agreement, effective October 10, 2009 (Pay Period 22-09), the equipment maintenance allowance (EMA) will increase from 54.0 cents per mile to 60.5 cents per mile. The EMA is 60.5 cents per mile, or a minimum of \$24.20 per day, whichever is greater.

#### Auxiliary Rural Carriers, Rural Carrier Reliefs, Rural Carrier Associates, Rural Carrier Part-Time Flexibles, and Auxiliary Assistance

Employees providing auxiliary assistance or serving auxiliary routes under the provisions of Article 9,

Section 2.J.5, receive an EMA of 60.5 cents per mile or \$6.65 per hour, whichever is greater. This EMA should not exceed the amount provided in the special equipment maintenance allowance for the route stops and miles.

#### **EMA Rate Schedule**

The EMA rate schedule on pages  $\underline{74}-\underline{75}$  supersedes all previously published EMA schedules for employees receiving EMA.

 Collective Bargaining and Arbitration, Labor Relations, 10-8-09

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# DID YOU KNOW?



Dinero Seguro offers wire transfer service to 10 countries in the Caribbean, Central and South America.

## Human Resources

## 2009 Combined Federal Campaign Guidelines

#### Schedule and Responsibilities

Each fall the U.S. Postal Service<sup>®</sup> joins other federal agencies in the Combined Federal Campaign (CFC). In accordance with Office of Personnel Management (OPM) regulations, the campaign runs for a 6-week period between September 1 and December 15, as established by the local Federal Coordinating Committee.

Vice presidents of Area Operations have campaign responsibility. Area offices must ensure that campaign information is disseminated to all offices under their jurisdiction.

#### **Guidelines Online**

Publication 530, Combined Federal Campaign Operational Guidelines, October 1994, explains how to carry out a successful campaign; revises position titles, facility locations, and dates of campaign; and is available on the Postal Service<sup>™</sup> PolicyNet website:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click *PolicyNet*.
- Click on PUBs.

The OPM website (*www.opm.gov*) offers additional information on the Combined Federal Campaign, including geographic boundaries.

#### **Pledge Form Management Instructions**

(Pledge forms vary throughout the country.)

- 1. Make sure local campaign staff check pledge forms for completeness.
- 2. Distribute pledge forms as follows:
  - a. CFC audit copy submit to appropriate CFC official.
  - b. Employee copy return to employee.
  - c. Payroll Office copy:

If the employee has chosen to	Then
Give a one-time contribution (cash, check, or money order),	Destroy the Payroll Office copy.
Make a contribution via payroll deduction,	Make sure:
	The current year's pledge form is used.
	The Social Security Number or Employee Identification Number is legible.
	The employee's work phone number is indicated.
	The deduction per pay period is indicated.
	The finance number of the employee is indicated
	<ul> <li>The amount per pay period is at least \$1.00.</li> </ul>
	The annual amount is indicated.
	The annual amount per year is \$26.00 when \$1.00 is deducted per pay period.
	The amount of the contribution is to be made via payroll deduction.
	The employee signs and dates the pledge form.
	<ul> <li>When the employee uses more than one pledge form for multiple charities, all forms are stapled together; the pay period deduction as well as the annual amount of the deduction are in the appropriate boxes. Mark the pledge forms 1 of 3, 2 of 3, etc.</li> </ul>
	On a weekly basis
	Mail the Payroll Office copy to the following address, making sure a full return address for the CFC coordinator is included with each batch of forms:
	Eagan Information Service Center USPS Combined Federal Campaign Post Office Box 21777 Eagan MN 55121-0777
	The Eagan Information Center (ISC) retains the payroll deduction portions of the pledge cards for 6 months.
	After January 1, 2010
	Submit to the Human Resources Shared Services Center (HRSSC) PO Box 970400 Greensboro, NC 27497-0400 for entry.
	<i>Note:</i> All cards dated or sent after January 1, 2010, will be returned to the CFC coordinator for entry by the HRSSC.

78	postal bulletin 22269 (10-8-09)	Organization Information
	,	- 5

3. Submit corrections to the HRSSC, not to the Eagan ISC.

**Note:** All cards that are illegible or incomplete will be returned to the local CFC coordinator for processing at the HRSSC in pay period 02/10 or later.

## Final Report

At the end of each campaign, the Eagan ISC prepares a report from the Postal Payroll System of CFC contributions

## Information Technology

# San Mateo Data Center Planned Site Maintenance Outage Will Impact USPS and USPIS Environments

The San Mateo, California, IT/ASC Data Center and all associated applications, including all e-mail mailboxes resident in San Mateo as well as Blackberry mailboxes, will be down for infrastructure maintenance beginning Saturday October 10, 2009, at 10:00 P.M. Pacific Time and ending Sunday October 11 at 11:59 P.M. (CR #158668). Users affected by this outage should log out of all applications prior to Saturday evening. All e-mail users affected by this maintenance outage have received a message from an e-mail administrator.

All affected production applications should be up and available by the end of this maintenance window. This complete site outage will accommodate a multimillion dollar infrastructure upgrade to our uninterruptible power supply and battery backup systems, improving our ability to handle power events from our service provider. This reliability upgrade will naturally reduce the number of unplanned center outages in the future.

Production applications affected by this outage include the following:

- PTS.
- AMS.

## Intelligent Mail and Address Quality

## Post Office Changes

through payroll deduction (as of pay period 02) as the annual report of national CFC contributions. Each performance cluster manager receives a copy.

- Corporate Personnel Management, Employee Resource Management, 10-8-09

- EMRS.
- EDI.
- Rightfax.
- Ratecalc.
- MLOCR.
- CONA.
- IAP.
- SIMMS.
- eFMS.
- AMS/WALS.
- TPM.
- FTP IN/OUT (San Mateo).
- CSM/ECKM.
- Western Region Exchange (e-mail).
- SCCM prod (Seamless).
- Western Region ACE wave 2 (all) ASM.

– Information Technology, Information Technology Solutions, 10-8-09

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old	20-0140	42122	KY	Alvaton	Warren	Main Office	Post Office		Realign ZIP™ Code
New	20-0896	42103	KY	Bowling Green	Warren	Main Office	Post Office	09/26/2009	boundaries. Use Bowling Green KY 42103 as last line of address for the 49 deliveries previously in ZIP Code 42122.
Old	42-0900	00613	PR	Arecibo	Arecibo	Cotto Station	Contract Postal Unit		This announcement changes the type of
New	42-0900	00613	PR	Arecibo	Arecibo	Cotto Station	Classified Station	09/08/2009	postal facility from a contract postal unit to a classified station.

- Address Management, Intelligent Mail and Address Quality, 10-8-09

# Mailing and Shipping Services

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-3258 at least 1 month preceding the requested delivery dates. The Postal Service<sup>™</sup> also offers electronic Mail Alerts via ADVANCE. For more information, see the *ADVANCE Notification & Tracking System Technical Guide* on the Internet at *http:// ribbs.usps.gov/advance/documents/tech\_guides/* 

*advtech.pdf* or contact the National Customer Support Center at 800-238-3150.

Requested Delivery Dates	Title of Mailing	Class and Type of Mail	Number of Pieces (Millions)	Distribution	Presort Level	Comments
10/9/09–10/13/09	Costco Multi-Vendor Coupon Booklet	Standard Letter	19.0	Nationwide	Barcoded 3/5-digit, Car-Rt	Segerdahl Carol Stream, IL
10/10/09–10/14/09	JCP – Wk 37 LPOTS	Standard Letter& Letter	15.1	National	Car-Rt	Harte-Hanks
10/10/09-10/14/09	Life Line Screening	Standard Letter	2.0	Nationwide	3/5-digit	Mail America Forest, VA
10/13/09-10/16/09	Through the Country Door	Standard Catalog	1.0	Nationwide	Barcoded 3/5-digit, Car-Rt	Quad Graphics Lomira, WI
10/14/09-10/16/09	JCP — Wk 38 Friends & Family	Standard/ Letter	6.5	National	Car-Rt	Harte-Hanks
10/14/09–10/16/09	Nordstrom October Book	Standard Catalog/ Flat	1.9	Nationwide	Barcoded 3/5-digit, Car-Rt	Arandell Milwaukee, Wi
10/16/09-10/19/09	Diabetes Detour	Standard Flats	1.0	Worldwide	3/5-digit, Car-Rt	Rodale/ALG Worldwide
10/21/09-10/23/09	Nordstrom October Lingerie Digest	Standard Catalog/ Flat	1.125	Nationwide	Barcoded 3/5-digit, Car-Rt	Nahan St. Cloud, MN
10/21/09-10/24/09	Ashro Lifestyle	Standard Catalog	2.0	Nationwide	Barcoded 3/5-digit, Car-Rt	RR Donnelly Mattoon, IL
10/21/09–10/24/09	Montgomery Ward	Standard Catalog	2.240	Nationwide	Barcoded 3/5-digit, Car-Rt	Quad Graphics Lomira, WI

- Business Service Network Integration, Sales, 10-8-09

#### Organization Information

## Philately

### **Pictorial Postmarks Announcement**

As a community service, the Postal Service™ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. The sponsor of the pictorial postmark appears in italics under the date. Also provided are illustrations of these postmarks.

People attending these local events may obtain the postmark in person at the temporary Post Office™ station established there. Those who cannot attend the event but who wish to obtain the postmark may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail<sup>®</sup> postage. Items submitted for postmark may not include postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: Pictorial Postmarks, followed by the Name of the Station, Address, City, State, ZIP+4<sup>®</sup> Code, as listed below.

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.







September 9, 2009

Universal Ship Cancellation Society **USS Pennsylvania Station** Postmaster 202 Thames St. Groton, CT 06340-9998



September 18-20, 2009

U.S. Postal Service Field Day of the Past Station - Rockville VA Postmaster 3250 Broad Rd. Gum Spring, VA 23065



September 16, 2009

U.S. Postal Service 15<sup>th</sup> Anniversary Station **USS** Charlotte **Customer Relations** Coordinator 2600 Eltham Ave., Ste. 109 Norfolk, VA 23513-2504

September 18-19, 2009

Murrav County Antique

Association

Tractor & Improvement





BRANDEIS UNIVERSITY STATION WALTHAM MA 02453 · SEPTEMBER 24 2009 September 20, 2009

U.S. Postal Service **Chicken Dance Station** Postmaster 1623 Dalton Ave Cincinnati, OH 45234-8902

September 24, 2009

U.S. Postal Service **Brandeis University Station** Postmaster 25 Dorchester Ave., Rm. 3011 Boston, MA 02205-9600

#### Organization Information

#### 81

#### October 2, 2009

U.S. Postal Service Alfred Santos Jr. Station Installation of the 26<sup>th</sup> Postmaster in Sacramento, CA Postmaster 2000 Royal Oaks Dr. Sacramento, CA 95813-9998

October 2-3, 2009

OKPEX Stamp Club **OKPEX Station** Postmaster 4025 W. Reno Ave. Oklahoma City, OK 73125-9998

## October 3, 2009

Old Mill Village Museum Old Mill Village Station New Milford, PA 18834-9998







## October 3-4, 2009

U.S. Postal Service Stuck on Stamps Station Postmaster PO Box 9998 St. Joseph, MI 49085-9998

October 6, 2009

Universal Ship Cancellation Society USS Henry M. Jackson Station Postmaster 202 Thames St. Groton, CT 06340-9998

Migratory Bird Hometown Artist Station September 25, 2009



Watertown SD 57201

September 25, 2009

U.S. Postal Service Migratory Bird Hometown Artist Station Postmaster 405 Kemp Ave. E. Watertown, SD 57201-9998

September 26, 2009

U.S. Postal Service & Matthews Maritime Foundation 4<sup>th</sup> Annual Heritage Day Station Postmaster 161 Main St. Mathews, VA 23109-9998

September 30, 2009

U.S. Postal Service **Decommissioning Station** - USS Nashville **Customer Relations** Coordinator 2600 Eltham Ave., Ste. 109 Norfolk, VA 23513-2504



COMMEMORATING THE INSTALLATION

OF THE TWENTY-SIXTH POSTMASTER

ALFRED SANTOS JR.

STATION.

**OCTOBER 2,2009** 

SACRAMENTO, CALIFORNIA 95813

Decommissioning Station USS Nashville LPD-13 September 30 2009 Norfolk VA 23513



A Century of Community Service



October 2, 2009

U.S. Postal Service Roughneck Homecoming Station Postmaster 1200 S. White Oak Rd. White Oak, TX 75693-9998

October 1-31, 2009 U.S. Postal Service

Trenton Tribune 1st Amendment Station Postmaster 200 W. Hamilton St. Trenton, TX 75490-9998





BLDAY STA

#### October 8, 2009

American Stamp Dealers Association ASDA Station Special Events JAF Bldg. 421 Eighth Ave., Rm. 2029-В

New York, NY 10199-9998



October 9, 2009

U.S. Postal Service **Festival Station** Postmaster 22 S. Second St. Oakland, MD 21550-9998



ASDA Station

POSTAGE STAMP MEGA-EVENT

October 8, 2009

New York, New York 10001

National Stamp Collecting Month Station -Holston Stamp Club October 8, 2009 Kingsport, TN 37663

October 8, 2009

Holston Stamp Club National Stamp Collecting Month Station Postmaster 4313 Fort Henry Dr. Kingsport, TN 37663-9998

#### October 8, 2009

Central Missouri & Capital City Postal Customer Councils Keeping America

Connected the Tradition **Continues Station** Postmaster 511 E. Walnut St. Columbia, MO 62501-9998



October 9-11, 2009

Bob Evans Farm Festival **Bob Evans Farm Festival** Station Postmaster PO Box 9998 Waterloo OH 45688-9998



October 10, 2009

Appalachia Day Homecoming Committee Appalachia Day Station Postmaster PO Box 9998 Pippa Passes, KY 41844-9998





National Stamp ollecting Month Station Rochester Philatelic Association October 8. 2009 Rochester, NY 14618



Rochester Philatelic Association National Stamp Collecting Month Station Postmaster 1335 Jefferson Rd. Rochester, NY 14692-9998





October 10, 2009

U.S. Postal Service Festival Station Postmaster 22 S. Second St. Oakland, MD 21550-9998

October 10, 3009

Great Lakes Lighthouse Festival

14<sup>th</sup> Annual Great Lakes Lighthouse Festival Station Postmaster 350 N. Second Ave. Alpena, MI 49707-9998

October 9, 2009

Station

Postmaster

210 W. Harris St. Spur, TX 79370-9998

U.S. Postal Service

100 Years Celebration

October 10, 2009

SE LOOKO ape Lookout Light Stati tes the 150<sup>4</sup> Annia ai the Linkthrane wr 10, 20

NPS Cape Lookout National Seashore Cape Lookout Light Station Postmaster PO Box 9998 Harkers Island, NC 28531-9998



October 10, 2009

U.S. Postal Service Benson to Dragoon Station Postmaster 250 S. Ocotillo Ave. Benson, AZ 85602-9998

October 10, 2009 C.F.A.H.F. Station Postmuste 9000 Old Navarro Rd. Oorsicana, TX 75109

U.S.A.A.F. CADET MEMORIAL DEDICATION

October 10, 2009

Corsicana Field Aviation Heritage Foundation CFAHF Station Postmaster 116 S. Main St. Corsicana, TX 75110-9998





October 10, 2009

U.S. Postal Service MCS 125<sup>th</sup> Anniversary Station Postmaster PO Box 9998 Middleburgh, NY 12122-9998

FREEDOM FEST OCTOBER 10. 20 HIAI STATIO APOLIS MO 63620



SI Community Betterment

Association Freedom Fest 22<sup>nd</sup> Annual Station Postmaster 303 E. 2<sup>nd</sup> St. Annapolis, MO 63620-9998



## October 10, 2009 Wisconsin Valley Philatelic

Society WAUSAPEX Station Postmaster PO Box 9998 Wausau, WI 54403-9998



#### October 10, 2009

Coleman Community Foundation **Coleman Centennial Station** Postmaster PO Box 9998 Coleman, OK 73432-9998





October 10, 2009

Catlett Citizen's Association Catlett History Day Station Postmaster 3584 Catlett Rd. Catlett, VA 20119-9998

October 10, 2009

American Stamp Dealers Association ASDA Station Special Events JAF Bldg. 421 Eighth Ave., Rm. 2029-B New York, NY 10199-9998



150th Anniversary Locustville Academy Museum Station Locustville, VA 23404 October 10, 2009

October 10, 2009

Locustville Academy Locustville Academy Museum Station Postmaster PO Box 9998 Locustville, VA 23404-9998





#### October 10, 2009

St. Albans Historical Society Founders Day Station Postmaster PO Box 9998 St. Albans, WV 25177-9998



October 11, 2009

American Stamp Dealers Association ASDA Station Special Events JAF Bldg. 421 Eighth Ave., Rm. 2029-B New York, NY 10199-9998



#### October 10-11, 2009

October 10-11, 2009

15<sup>th</sup> Annual CraneFest

Bellevue, MI 49021-9998

October 10-11, 2009

Upper Adams Jaycees National Apple Harvest

Festival 45<sup>th</sup> Anniversary

Arendtsville, PA 17303-9998

U.S. Postal Service

Station

Station

Postmaster

PO Box 9998

Postmaster

PO Box 9998

Catoctin Colorfest 46<sup>th</sup> Catoctin Arts & Craft Show Station Postmaster 110 Water St. Thurmont, MD 21788-9998



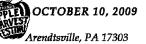
October 11, 2009

Durkees Bread Run Corp. Durkees Bread for Schools Run Station Postmaster PO Box 9998 Fabius, NY 13063-9998

## Michigan Audubon









### October 11, 2009

Fort Larned National Historical Society Fort Larned NHS Station Postmaster PO Box 9998 Larned, KS 67550-9998







6 East Hill Rd. Austerlitz, NY 12017-9998

Postmaster

October 11, 2009

Austerlitz Historical Society

Autumn in Austerlitz Station

October 12, 2009

Columbus Elementary School Columbus Day Station Postmaster PO Box 9998 Columbus, PA 16405-9998

October 14, 2009

Clayton Centennial Committee Centennial Station Postmaster PO Box 9998 Clayton, WI 54004-9998

#### Organization Information



#### October 16, 2009

U.S. Postal Service Hunting Island Lighthouse Celebration Station Postmaster PO Box 9998 Beaufort, SC 29906-9998

#### ARANSAS NATIONAL WILDLIFE REFUGE



October 17, 2009

Aransas National Wildlife Refuge Aransas Station Postmaster 611 Vandenberge St. Austwell, TX 77950-9998

October 17, 2009

Dudley House Museum & Ventura County Philatelic Museum National Stamp Collecting Month Station Postmaster 675 E. Santa Clara Ventura, CA 93001-9998



#### October 16-18, 2009

October 17, 2009

Gettysburg

Postmaster

PO Box 9998

October 17, 2009

Blue & Gray Stamp Club of

Gettysburg, PA 17325-9998

Woolwich Historical Society

Woolwich 250<sup>th</sup> Anniversary

Woolwich, ME 04579-9998

Blue and Gray Station

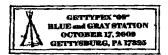
U.S. Postal Service Fall Festival of Leaves Station Postmaster 121 E. Main St. Bainbridge, OH 45612-9998



7/5

October 17, 2009

Dover Stamp Club Dover Stamp Club Station Postmaster 55 The Plaza Dover, DE 19901-9998



250th Anniversary Station

October 17 2009

Woolwich ME 04579

Station

Postmaster

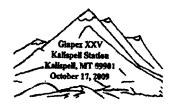
53 Main St.





October 17, 2009

Humphreys County Humphreys County Bicentennial Station Postmaster 403 W. Main St. Waverly, TN 37185-9998



October 17, 2009

Glacier Stamp Club GLAPEX XXV Kalispell Station Postmaster PO Box 9998 Kalispell, MT 59901-9998



October 17, 2009

U.S. Postal Service Oyster Festival Station Postmaster PO Box 9998 Oyster Bay, NY 11771-9998 October 17-18, 2009

Motor City Stamp & Cover Club MOTOPEX-09 Sta. Dearborn Hts.M148127 OctoBER 17, 2009 Softh Anniversary Of Great Lakes Seaway Club MOTOPEX 09 Station Postmaster 26200 Ford Rd. Dearborn Heights, MI 48127-9998



October 20, 2009

Knoxville Philatelic Society National Stamp Collecting Month Station Postmaster 1237 E. Weisgarber Rd. Knoxville, TN 37950-9998



#### October 19, 2009

Texas Parent Teacher Association PTA Every Child One Voice Station Postmaster 100 W. Franklin St. Hillsboro, TX 76645-9998



October 21, 2009

Universal Ship Cancellation Society USS Topeka Station Postmaster 202 Thames St. Groton, CT 06340-9998

- Stamp Services, Government Relations and Public Policy, 10-8-09

## How to Order the First Day of Issue Digital Color or Traditional Postmarks

Customers have 60 days to obtain the first day of issue postmarks by mail. They may purchase new stamps at their local Post Office<sup>TM</sup>, by telephone at 800-STAMP-24, or at The Postal Store<sup>®</sup> website at *www.usps.com/shop.* 

#### **Traditional Postmarks**

Customers should affix the stamps to envelopes of their choice, address them to themselves or others, or provide a self-addressed return envelope with sufficient postage large enough to accommodate the canceled item. Mail the request to the corresponding city of issuance. There is no charge for the first 50 postmarks. There is a 5-cent charge for each additional postmark over 50. Customers should submit a check, money order, or credit card for payment. After applying the first day of issue postmark, the Postal Service<sup>™</sup> will return the envelopes to the customer by U.S. Mail.

All postmark requests should go to the first day of issue city. The first day of issue city Post Office will then forward in bulk all postmark requests to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992 by respective Post Offices.

#### **Digital Color Postmarks**

Only select stamp issues offer a digital color postmark. Customers may submit #6 or #10 envelopes constructed of paper rated as "laser safe." The Postal Service recommends envelopes of 80-pound Accent Opaque, acid-free, 9/16" side seams with no glue on the flap. The maximum size of all digital color postmarks is 2" high x 4" long. Allow sufficient space on the envelope to accommodate the postmark. Do not use self-adhesive labels for addresses on the envelope. Two test envelopes must be included. There is a minimum of 10 envelopes at 50 cents per postmark required at the time of servicing. Customers should submit a check, money order, or credit card for payment.

The Postal Service reserves the right to not accept hand-painted and other cachet envelopes that are not compatible with our digital color postmark equipment. The Postal Service also reserves the right to substitute traditional black rubber postmarks if use of nonspecified envelopes results in poor image quality or damage to equipment.

Customers should affix the stamps to the envelopes and address them to themselves or others for return through the mail. Or, they may include an additional self-addressed return envelope, large enough to accommodate their canceled items, with sufficient postage affixed for return of their postmarked items. Mail the request for a first day of issue digital color postmark to the corresponding city of issuance. Post Offices will then forward all customer requests for digital color postmarks to Cancellation Services, Stamp Fulfillment Services, PO Box 449992, Kansas City, MO 64144-9992.

After applying the first day of issue postmark, the Postal Service will return the envelopes to the customer by U.S. Mail.



THANKSGIVING DAY REW YOR, NY 1019 SEPTEMBER 9, 2009 Digital Color Pictorial	Thanksgiving Day Parade Stamp Postmaster 421 Eighth Ave., Rm. 2029B New York, NY 10199-9998	November 8, 2009
CARY COOPER CARY COOPER LECENDS OF HOLLYWOOD FIRST DAY OF ISSUE SEPTEMBER 10, 2009   LOS ANGELES, CA 90052 Black and White Pictorial	Gary Cooper Stamp The Gary Cooper Stamp 7001 South Central, Room 338 Los Angeles, CA 90052-9998	November 9, 2009
FIRST DAY OF ISSUE LOS ANGELES CA 90055 SEPTEMER 10. 2009 Digital Color Pictorial	Gary Cooper Stamp The Gary Cooper Stamp 7001 South Central, Room 338 Los Angeles, CA 90052-9998	November 9, 2009

- Stamp Services, Government Relations and Public Policy, 10-8-09

## Correction: The Postal Service Guide to U.S. Stamps - 36th Edition

In the article "Announcement: 2009 Stamp Yearbook and the Postal Service Guide to U.S. Stamps – 36th Edition" in *Postal Bulletin* 22268 (9-24-09, pages 74–75), the price for the Guide Book was incorrectly stated. The correct price is **\$19.95**.

- Stamp Services, Government Relations and Public Policy, 10-8-09

## Retail

## Stamps by Mail — Brochure Ordering Information

This article publishes the Stamps by Mail<sup>®</sup> print run cutoff schedule for the '10 fiscal year. Each date has a designation whether it is for the year-round (YR) brochure or the holiday (HOL) brochure. The FY '09 print cycle dates are as follows:

- November 27, 2009 (YR).
- February 5, 2010 (YR).
- April 9, 2010 (Price Change).
- May 7, 2010 (YR).
- June 25, 2010 (YR).
- August 20, 2010 (HOL).

To order brochures, submit PS Form 3227-O, *Stamps by Mail Brochure Order Form* (January 2009), to Cyril-Scott Company:

Cyril Scott Company PO Box 627 Lancaster, OH 43130-0627 Telephone: 800-466-0455 Fax: 740-689-0210

You can find this form at *http://blue.usps.gov;* click *Forms,* and then select the form by number. A copy of this form appears on page 90 in this *Postal Bulletin.* 

The cost per unit of 500 is \$12.51. This cost includes overprinting the address of the fulfillment office placing the order. You may pay for orders (under \$10,000) with local IMPAC credit cards, checks, or money orders. However, Cyril-Scott Company cannot process the order until it receives payment. Local eBuy procedures may also apply (refer to local procurement procedures). Cyril-Scott Company must receive orders placed by mail by close of business the day of the print run cut-off date listed here. Orders received after the cut-off date will be processed the next print run date.

All local Post Offices<sup>TM</sup> and centralized sites should follow the ordering instructions contained within this article and utilize local funds.

#### For Orders Exceeding 10,000

Use eBuy to process both centralized and decentralized brochure orders that exceed \$10,000.00. In the Purchasing Method field, select "Route Req to Supply Mgmt", then in the After Approval Route field, select "Eastern Services CMC (Memphis, TN)". Include completed PS Form 3227-O with imprint information with the eBuy order.

**Note:** These approved eBuy orders must be received by Supply Management at least 10 days prior to a published run cut-off date to be included in that run.

Cyril-Scott Company will deliver orders within 35 calendar days after printing. Printing begins 1 week after the deadline date, and actual receipt of the order will depend on the ultimate destination and the corresponding delivery service standard. You should save copies of all orders placed at your local Post Office until the order has been received. Ensure procedures are in effect locally for proper verification of receipt.

> - Retail Access Channels, Retail Products and Services, 10-8-09

90	postal bulletin 22269 (10-8-09)

		on this form	Office Name	District	Area
	STAMPS BY MAIL		Contact Name		
	CYRIL-SCOTT CO PO BOX 627 LANCASTER OH 43	3130-0627	Contact Telephone No. (Inclui	de area code)	
			Contact Fax No. (Include are	a code)	
hone No.		Fax No.	Contact E-mail Address		
	800-466-0455	740-689-0210			
antity					
	ltem		Specify No. of Packs (500 forms per pack)	Unit Cost	Total
P	S Form 3227 (Year-F	Round Version)		§12.51 ea. per pack	 =
PS F	Form 3227 (Holiday), limite	ed offering —			1
Cheo	ck Postal Bulletin schedul	e for availability.	@	) \$12.51 ea. per pack	=
				Total	\$
n to (Ca	annot ship to Post (	Office™ boxes):			
	et, apartment, suite, city, s			Contact Name	
				Contact Telephone No. (Incl	lude area code)
orint Inf	formation				
	formation	nnaible for orrers due to illegib			
		onsible for errors due to illegib	le or unclear copy.)		
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	clearly. Printer is not response	No postage necessary if Mailed in the United States	ile or unclear copy.)		Postage Fees Paid USPS Permit No. G-10
	2.	No postage necessary if Mailed in the United States	ile or unclear copy.)	3.	Postage Fees Paid USPS Permit No. G-10
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ə or print c	clearly. Printer is not response 2. BUSINESS REP Find Class Mail Permit No. XXX 1.	No postage necessary if Unide 3 mine Unide 3 mine City, State		3. POSTAL CUSTC	Postape Fees Paid USPS Permit No. G-10
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## Supply Management

## Outdoor Collection Box Equipment is Available for Purchase

Outdoor collection box equipment is now available through the Material Distribution Center (MDC). The revised MLB-CO-08-010 (see *http://blue.usps.gov/purchase/\_pdf/ops\_mlb08-010.pdf*) contains a complete list of the equipment available under this national contract. Many equipment improvements have been made. In addition to security upgrades, the boxes will have a new anti-graffiti additive. This will reduce maintenance costs, make cleaning of all exterior surfaces much easier, and help preserve the most visible of postal icons for many years to come.

If you have any questions, call Dan Jackson at 336-665-2867 or e-mail him at daniel.h.jackson@usps.gov.

- Delivery, Industrial Equipment, and Telecom CMC, Greensboro, NC, Supply Management, 10-8-09



475 L'ENFANT PLAZA SW WASHINGTON DC 20260-5540 First-Class Mail Postage & Fees Paid USPS Permit No. G-10

