Software & Warranty Guide for NetBotz Appliances

Advanced Software Pack #1

APC Part # NBWN0005:

Select NetBotz appliances can utilize an advanced software pack for enhanced UI functionality. The NBRK0551 includes the NBWN0005 out-of-the-box. The NBWL0455 and NBRK0451 are compatible too, but require the NBWN0005 to be purchased separately. The Advanced Software Pack #1 (NBWN0005) includes the following features:

- Two-way audio (only the 455 and camera pod)
- Audio recording and playback
- Digitally signed video recordings
- Camera masking (block-out)
- IP filtering
- Extended location fields
- Unlimited usernames
- Five levels of user privileges

Device Monitoring (Five Nodes) Pack

APC Part # NBWN0006:

Select NetBotz appliances can utilize a device monitoring pack for enhanced monitoring capabilities of SNMP/IPMI enabled devices. The NBRK0551, NBWL0455 and NBRK0451 are compatible with the SNMP/IPMI Device Monitoring (Five Nodes) Pack, which is available forpurchase separately (NBWN0006). An appliance can utilize a single NBWN0006, meaning, a maximum of five SNMP/IPMI devices can be monitored by an appliance.

Hardware Warranty & Software Support Contract

APC Part Numbers (Below):

All NetBotz appliances have a standard two year hardware warranty that covers the appliance and accessory equipment, such as sensor pod(s), camera pod, etc., connected directly to the appliance, including replacement, if necessary. The hardware warranty can be extended at one year intervals for select appliances, which is bundled with a Software Support Contract of the same length, only if a "Base –2 Year Software Support Contract…" was purchased as well.

Select NetBotz appliances are eligible for a "Base - 2 Year Software Support Contract" that provides customer telephone service for installation, setup, configuration, etc. questions. The software support contract can be extended at one year intervals for select appliances, which is bundled with a hardware warranty of the same length, only if "Base - 2 Year Software Support Contract…" was purchased as well. An appliance can be brought up current with respect to the Software Support Contract and Hardware Warranty, provided the appropriate intervals are covered back to the date when the lapse occurred.

- NBWN0001 - Base – 2 Year Software Support Contract – NBWL0355/NBWL0356/NBWL0455/NBWL0456
- NBWN0002 - Base - 2 Year Software Support Contract – NBRK0451/NBRK0551
- NBWN0003 - Extension - 1 Year Software Support Contract & Hardware Warranty - NBWL0355/NBWL0356/NBWL0455/NBWL0456
- NBWN0004 - Extension - 1 Year Software Support Contract & Hardware Warranty – NBRK0451/NBRK0551

NetBotz Appliance Software and Warranty

Software and Warranty information covered in this document applies to:

- NBRK0551 - NetBotz Rack Monitor 550 (with 120/240V Power Supply)
- NBWL0456 - NetBotz Rack Monitor 455 (with 120/240V PoE Injector)
- NBWL0455 - NetBotz Wall Monitor 455 (without PoE Injector)
- NBRK0451 - NetBotz Rack Monitor 450 (with 120/240V Power Supply)
- NBWL0356 - NetBotz Wall Monitor 355 (with 120/240V PoE Injector)
- NBWL0355 - NetBotz Wall Monitor 355 (without PoE Injector)

Please note:

Software and Warranty information covered in this document does not apply to the NBRK0201 - NetBotz Rack Monitor 200 (with 120/240V Power Supply)

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