

# "Risk Free" HP Care Pack Rebate Redemption Form

Offer valid on purchases made between May 1, 2011 and July 31, 2011 of eligible Care Pack services purchased with HP PSG products

Receive a rebate for the lesser of the list price at the time of purchase of the HP Care Pack or the invoiced price of your eligible HP Care Pack, for purchases from May 1, 2011 through July 31, 2011 when you have not received service on your product throughout the service coverage period. Eligible Care Pack skus and maximum rebate amounts are:

Business PC		Notebook		Workstation		Point of Sale	
UC245E	\$69	UZ278E	\$159	HN791E	\$149	UL590E	\$319
HN788E	\$69	UZ279E	\$209	HN792E	\$209	UQ889E	\$259
HN789E	\$109	HP762E	\$249	UD015E	\$119		
HN790E	\$79	UZ280E	\$269				
HX527E	\$69	UZ281E	\$169				
		UC238E	\$99				
		UC807E	\$199				
		UC252E	\$229				
		UD007E	\$89				
		UD008E	\$89				

Maximum of 10 rebates per customer name. Maximum of 10 rebates per customer address. Maximum rebate up to \$2,500 per end user individual or company for entire promotional period. Resellers cannot claim this rebate on behalf of customers. Eligibility for this offer is not limited by redemption of rebates from previous "Risk Free" Rebate offers.

*Please include rebate offer # C006 in all correspondence. Claim documents must be postmarked within 30 days after the expiration of the HP Care Pack.*

**Purchase:** (Eligible Care Pack service(s) **with** PSG product(s) during the specified promotional period from an authorized HP reseller or direct from HP.

**Submit:**

- A completed and signed claim form that is postmarked and received within 30 days after the expiration of the HP Care Pack.
- The original invoice(s)/receipt(s) for the hardware product(s) and the HP Care Pack Service Certificate for the eligible Care Pack(s). Please circle the purchase price of the HP Care Pack. The name on the invoice must match the name on the claim form.

**Eligibility:**

- The HP Care Pack must have been registered with HP within 30 days of the original purchase date
- The hardware in question must not have had a service event for the life of the HP Care Pack. For this offer a service event will have occurred if an event occurs which either sends parts or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the HP Care Pack. A phone call or phone support will not negate eligibility for the rebate.

**Receive:** Your rebate check(s) equal to amount indicated above up to a maximum of \$2,500 per end user individual or company. Allow 6 to 8 weeks for processing. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

**Mail To:** HP BPO Rebates  
HP "Risk Free" Rebate, Offer #C006  
P.O. Box 51160  
Colorado Springs, CO 80949

Limit ten (10) rebates / max \$2,500 per customer, business address, location and/or household. A street address is required to receive your rebate and no refunds will be made to a PO Box. This mail in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate check. For promotional questions and complete terms and conditions call toll free (800) 504-2007 or email at rebates.bpo@hp.com

I have read, understand and agree to the terms and conditions for the HP Care Pack Back Rebate Offer #???

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Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

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First Name \_\_\_\_\_ Last Name \_\_\_\_\_

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Company Name \_\_\_\_\_ Title \_\_\_\_\_

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Street Address (No P.O. Boxes) \_\_\_\_\_

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City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

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Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email Address \_\_\_\_\_

Serial Number(s) of hardware the HP Care Pack Services were registered to and the sku number of the HP Care Pack Services purchased:

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Serial Number: The product serial number can be found on the back or bottom of your HP product.

**General Terms and Conditions:**

Offer good on purchases made between May 1, 2010 and July 31, 2011. Product(s) purchased before or after these dates are not eligible for this offer. Both the HP Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. This promotion is not available to the residents in the province of Québec. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. If you have any questions regarding this offer, please call (800) 504-2007 Monday through Friday between 9:00a.m. and 4:00p.m. MST. Limit ten (10) rebate checks per customer, not to exceed specified amounts listed above Mail rebate to: HP BPO Rebates, HP "Risk Free" Care Pack Rebate Offer #C006, P.O. Box 51160, Colorado Springs, CO 80949.

