

Overview

HP Data Protector Express is easy to install, easy to use and easy to manage backup and recovery software designed specifically for smaller organizations. It robustly, yet simply, protects single machines or small networks in Windows, Linux and NetWare environments. Protection is delivered for file servers, application servers and Windows desktop machines. Data Protector Express makes backup to disk and tape very easy and also supports backup to CD/DVD media. Powerful features such as D2Any2Any backup, Bare Metal Disaster Recovery and self-tuning parallel data streams minimize backup and recovery times without compromising ease of use.

NOTE: This QuickSpec covers Data Protector Express. It is valid for Data Protector Express, Data Protector Express for Microsoft Small Business Server, Data Protector Express Backup Server included with the HP All-in-One Storage System and the Data Protector Express Kit for the HP D2D Backup System. For HP Data Protector Express Single Server Edition, included with StorageWorks tape drives, tape autoloaders and entry-level tape libraries, see the QuickSpec at: <http://www.hp.com/go/dataprotectorexpress/sse>

Models

HP Data Protector Express 4.0 SP1 part numbers

		part number
Base Product ¹ (one of these is required)	HP Data Protector Express 4.0 SP1 Backup Server	BB117BA
	HP Data Protector Express 4.0 SP1 for Microsoft Small Business Server ³	BB118BA
	HP Data Protector Express Backup Server 4.0 SP1 Upgrade from Data Protector Express Single Server Edition ⁴	BB117BT
Options ² (add to Base Product)	HP Data Protector Express 4.0 SP1 Network Server Agent	BB121BA
	HP Data Protector Express 4.0 SP1 Network Server Agent 3 Pack	BB122BA
	HP Data Protector Express 4.0 SP1 Application Online Agent ⁵	BB125BA
	HP Data Protector Express 4.0 SP1 Bare Metal Disaster Recovery Option	BB128BA
	HP Data Protector Express 4.0 SP1 D2Any2Any Option	BB130BA
	HP Data Protector Express 4.0 SP1 Drive Expansion Option ⁶	BB133BA

¹Delivered as a media kit and License to Use (LTU)

²Delivered as a License to Use (LTU)

³This is a special package, orderable as a single part number and enabled by a single license key, made up of Data Protector Express Backup Server (BB117BA), two Data Protector Express Online Application Agents (2 x BB125BA) and the Data Protector Express Bare Metal Disaster Recovery option (BB128BA). It also provides protection for Microsoft SharePoint Services. It only runs on the Microsoft Small Business Server operating system, it will not run on any other operating system.

⁴This part number allows registered owners of Data Protector Express Single Server Edition to acquire Data Protector Express at a reduced cost. The product received is exactly the same as when BB117BA is ordered. The License Key for this part number checks for the existence of a Data Protector Express Single Server Edition License Key, without this it will not work. The License Key also enables continued use of the Data Protector Express Bare Metal Disaster Recovery option that is included with Data Protector Express Single Server Edition, for one machine. Note: Other machines in the Data Protector Express Storage Domain that require disaster recovery must have an additional Data Protector Express BMDR LTU (BB128BA) for DR protection.

⁵This Agent is required for the online backup of Microsoft SQL Server or Microsoft Exchange. One Agent required per machine and one agent required per application.

⁶One LTU required for each drive in excess of 1 in a tape library, virtual tape device emulated by a Virtual Tape Library (VTL) or Data Protector Express Virtual Library. The first drive in each device does not require this LTU.

HP Data Protector Express version upgrade part numbers¹

		part number
Base Product ²	Version Upgrade to HP Data Protector Express 4.0 SP1 Backup Server	BB117BV
	Version Upgrade to HP Data Protector Express 4.0 SP1 for Microsoft Small Business Server	BB118BV
Options ³	Version Upgrade to HP Data Protector Express 4.0 SP1 Network Server Agent	BB121BV
	Version Upgrade to HP Data Protector Express 4.0 SP1 Network Server Agent 3 Pack	BB122BV
	Version Upgrade to HP Data Protector Express 4.0 SP1 Application Online Agent	BB125BV
	Version Upgrade to HP Data Protector Express 4.0 SP1 Bare Metal Disaster Recovery Option	BB128BV
	Version Upgrade to HP Data Protector Express 4.0 SP1 D2Any2Any Option	BB130BV
	Version Upgrade to HP Data Protector Express 4.0 SP1 Drive Expansion Option	BB133BV

¹These are used to upgrade Data Protector Express 3.x to Data Protector Express 4.0. An existing Data Protector Express 3.x installation is required. All components of the installation (base product and options) should be upgraded to version 4.0 at the same time. These part numbers do not include HP support. This can be purchased with a HP Care Pack - see 'Service and Support, HP Care Pack, and Warranty Information' section of this QuickSpec.

²Delivered as a media kit and License to Use (LTU)

³Delivered as a License to Use (LTU)

Models

Version Upgrade part number cross reference

Original part number purchased	Version upgrade part number
BB117AA, BB117AE, BB117AT, BB117AP, BB117AC, BB117EC, AE471AM, BB117SB	BB117BV
BB118AA, BB118AE, BB118AC, BB118EC	BB118BV
BB119AA, BB121AA, BB121AC	BB121BV
BB120AA, BB122AA, BB122AC	BB122BV
BB123AA, BB123AC, BB124AA, BB124AC	BB125BV
BB128AA, BB128AC	BB128BV
BB131AA, BB132AA, BB130AA	BB130BV
BB133AA, BB133AC	BB133BV

HP Data Protector Express 3.x part numbers¹

Options ²		part number
(add to an existing Data Protector Express 3.x installation only)	HP Data Protector Express 3.5SP2 Media Server	BB119AA
	HP Data Protector Express 3.5SP2 Media Server 3 Pack	BB120AA
	HP Data Protector Express 3.5SP2 Network Server Backup Agent	BB121AA
	HP Data Protector Express 3.5SP2 Network Server Backup Agent 3 Pack	BB122AA
	HP Data Protector Express 3.5SP2 Agent for Microsoft Exchange Online Backup	BB123AA
	HP Data Protector Express 3.5SP2 Agent for Microsoft SQL Server Online Backup	BB124AA
	HP Data Protector Express 3.5SP2 Bare Metal Disaster Recovery Option	BB128AA
	HP Data Protector Express 3.5SP2 D2D2Any Option	BB130AA
	HP Data Protector Express 3.5SP2 Drive Expansion (1 incremental drive)	BB133AA

¹Only available for existing users of Data Protector Express 3.1 or Data Protector Express 3.5.

²Delivered as a License to Use (LTU)

HP Data Protector Express 4.0 SP1 options descriptions

HP Data Protector Express Network Server Agent (BB121BA, BB122BA)

Required to add a server-class machine to the Data Protector Express Storage Domain and enables that machine as a local or network media server. Enables backup and recovery over the network to a shared backup device and recovery to a local device. One Network Server Backup Agent required for each machine added to the Storage Domain. Available in a single pack (BB121BA) and three pack (BB122BA).

HP Data Protector Express Online Application Agent (BB125BA)

Enables online protection for Microsoft Exchange Servers and Microsoft SQL Servers. The backup runs without taking the application offline. Also requires a Network Server Agent, to connect protected machine to the Data Protector Express Storage Domain, unless running on the same machine as the Backup Server. One LTU needed per machine for each application protected.

HP Data Protector Express Bare Metal Disaster Recovery (BB128BA)

Get productive again quickly after a disaster or failure. Automate system recovery and return system to state of last full backup without requiring a reinstallation of the operating system. Supports the HP One Button Disaster Recovery feature of HP tape products. One LTU per machine that requires automated disaster recovery.

Models

HP Data Protector Express D2Any2Any Option (BB130BA)

Enable multi-tier backup between different media types. Automate the movement of backed up data from backup media to tertiary media for longer term retention and additional protection. Works with Data Protector Express D2D backup (Virtual Library), Virtual Tape Libraries and all other supported media. Automatic, policy-driven movement of backup data from secondary to tertiary media. Enables disk-to-disk-to-tape backup with direct recovery from tape.

HP Data Protector Express Drive Expansion (1 incremental drive) (BB133BA)

Add support for multi-drive tape libraries, virtual tape libraries and Data Protector Express Virtual Libraries. One license required for each drive in excess of one per tape library, virtual tape library or Virtual Library. There are no additional licenses required based on the number of slots used in the library.

Benefits

Customer Benefits

Simplicity, designed specifically for smaller organizations

- Easy to implement, easy to use and easy to manage
- Simple, modular product and licensing structure
- Use the full feature GUI or a Quick Access Control GUI (Windows) for most frequent tasks
- Local language support; English, German, Spanish, French, Italian, Japanese, Korean, Simplified Chinese, Traditional Chinese
- Pre-configured protection schedules and media rotation schemes
- Easy extensions and upgrades using license keys
- Bare Metal Disaster Recovery option avoids the re-installation of the operating system and service packs or patches should a disaster occur

Encrypted backups for security

- Data encryption included in the base product (Data Protector Express Backup Server)
- Choose between software-enabled data encryption or support for hardware-based data encryption
- Select a short, medium or long encryption key length according to security needs and to manage processor load
- Easy to use with just a passphrase entered which is then combined with other parameters to create a strong encryption key
- If media transported offsite is lost, it cannot be read and data security compromised

Agility

- Management of the entire backup environment can be done from any system. There is no need for a dedicated user interface console
- All features available on all supported operating systems and managed with a common, customizable graphical user interface
- D2Any2Any (Disk-to-Any-to-Any) option provides advanced disk backup capabilities with the ability to automatically copy disk (and backups to other media) to tape
- High performance using parallel data streams to reduce backup/recovery times
- Self tuning capability automatically adjust the parallel data streams to optimize device utilization

Value

- Includes 1 years support and upgrades at no additional cost
- Easy, low cost implementation of backup to tape, disk and CD/DVD
- Very simple licensing structure with no hidden licensing requirements
- Intuitive and customizable interface makes Data Protector Express extremely easy to use, without requiring user training
- The HP Data Protector Express software Backup Server license includes support for backup and recovery of an unlimited number of networked Windows desktop machines.

Faster backup and recovery

- A flexible, high performance 3-tier architecture giving you the flexibility to perform local or network backup to either tape, disk or CD/DVD media
- The self tuning parallel backup streams feature can multiplex up to 320 concurrent data streams
- Support for One Button Disaster Recovery with HP tape products on Windows and Linux to provide easy and fast recovery of a server by booting from tape with no requirement to re-install any portion of the operating system
- Virtually eliminates the backup window with open file backup and online application backup agents
- High performance catalog allows environments to grow and is self-healing with built-in maintenance

Benefits

Central management

- A single product that scales up from a single server to network protection
- Intuitive graphical user interface that can manage the entire backup environment across heterogeneous platforms
- All resources are available to all members of the Data Protector Express Storage Domain
- Highly wizard driven interface that looks the same across platforms
- Role based security, with the profile stored in the Data Protector Express catalog, to provide access to specific functions for specific users

Device and media management

- Automatic device discovery
- Pre-defined and customizable media rotation schemes to allow for storing of generations of data
- Parallel data streams keeps high-speed tape drives streaming and prevents server bottlenecks
- Automated media and device fail over, even across media servers
- Media copy, including from virtual media to physical media
- Support of a broad range of backup devices such as tape drives, tape autoloaders, tape libraries, Virtual Tape Libraries (VTLs), network and local disk, USB connected disk drives, CD and DVD
- Software enabled Virtual Library to perform backup to disk, optionally across multiple levels of storage and across multiple platforms

Features/Functionality

Supported operating systems and platforms (x_32 & x_64, except where stated)

Data Protector Express is supported and tested with Windows, NetWare, and Linux operating systems. For a current list of supported operating systems visit: <http://www.hp.com/go/dataprotectorexpress>.

Component	Supported operating systems
Data Protector Express Backup Server	<ul style="list-style-type: none">• Windows Server 2008• Windows Server 2003• Windows Small Business Server 2008• Windows Small Business Server 2003• Windows Unified Data Storage Server 2003• Windows Storage Server 2003• Windows Vista• Windows XP (x_32)• Red Hat Enterprise Linux 5• Red Hat Enterprise Linux 4• SuSE Linux Enterprise Server 10• SuSE Linux Enterprise Server 9• NetWare 6.5
Data Protector Express for Microsoft Windows Small Business Server	<ul style="list-style-type: none">• Windows Small Business Server 2008• Windows Small Business Server 2003
Data Protector Express Network Server Agent	<ul style="list-style-type: none">• Windows Server 2008• Windows Server 2003• Windows Small Business Server 2003• Windows Unified Data Storage Server 2003• Windows Storage Server 2003• Red Hat Enterprise Linux 5• Red Hat Enterprise Linux 4• SuSE Linux Enterprise Server 10• SuSE Linux Enterprise Server 9• NetWare 6.5
Data Protector Express Desktop Backup Agents (included with Data Protector Express Backup Server)	<ul style="list-style-type: none">• Windows Vista• Windows XP (x_32)• Windows XP Professional (x_32)

Features/Functionality

- | | |
|--|--|
| <p>Data Protector Express Bare Metal Disaster Recovery Option¹</p> | <ul style="list-style-type: none"> • Windows Server 2008 • Windows Server 2003 • Windows Small Business Server 2008 • Windows Small Business Server 2003 • Windows Unified Data Storage Server 2003 • Windows Storage Server 2003 • Windows XP (x_32) • Red Hat Enterprise Linux 5 • Red Hat Enterprise Linux 4 • SuSE Linux Enterprise Server 10 • SuSE Linux Enterprise Server 9 • NetWare 6.5 |
|--|--|

¹If using the BMDR option with the HP tape drive's OBDR feature please check the server and operating systems support here: www.hp.com/go/obdr

Supported applications for online backup, operating systems and platforms

(x_32 & x_64, except where stated)

Supported application	Supported versions	Operating system
Microsoft SQL Server ¹	Microsoft SQL Server 2005	Windows Server 2008 Windows Small Business Server 2008 Windows Server 2003 (x_32)
	Microsoft SQL Server 2000	Windows Server 2003 (x_32)
Microsoft Exchange Server ¹	Microsoft Exchange Server 2007	Windows Server 2008 Windows Small Business Server 2008 Windows Server 2003 (x_64)
	Microsoft Exchange Server 2003	Windows Server 2003 (x_32)
Microsoft SharePoint Services ²	SharePoint Services 3.0 (x_32 & x_64)	Windows Small Business Server 2008 Windows Small Business Server 2003

¹Support delivered with Data Protector Express Online Application Agent (BB125BA)

²Support included in Data Protector Express for Microsoft Small Business Server (BB118BA)

Hardware Prerequisites

Most operating systems list both minimum and recommended system requirements. As a general rule, if your system meets the minimum requirements for the operating system, it will also meet the minimum system requirements for Data Protector Express. However, for better performance, we recommend that your system meets or exceeds the operating system's recommended requirements. Your system should have the following:

- 300MB of hard disk space for Data Protector Express application
- 20MB of hard disk space for Data Protector Express catalog (minimum)
- CD drive for Data Protector Express installation (recommended)
- For use with the Data Protector Express Bare Metal Disaster Recovery option: CD/DVD writer or a HP tape device
- VGA display with 1024x768 resolution (minimum)

Features/Functionality

Distribution Media The base products are delivered on a CD-ROM to allow easy installation of the software plus a paper Entitlement Certificate. The options are delivered as a paper Entitlement Certificate.

Documentation

HP Data Protector Express software manuals are available in PDF format. The PDF files are installed during the Data Protector Express software installation. You can also find the manuals in PDF format at: <http://www.hp.com/go/dataprotectorexpress>

Document

	part number
HP Data Protector Express 4.0 Release Notes (English)	BB116-90090
HP Data Protector Express 4.0 Licensing Guide (English)	BB116-90087
HP Data Protector Express 4.0 User Guide (English)	BB116-90089

NOTE: Documentation for Data Protector Express 4.0 is available in English only. Documentation for Data Protector Express 3.x is available from: www.hp.com/go/dataprotectorexpress. Many, but not all of the features of Data Protector Express 4.0 are described in the Data Protector Express 3.x documentation.

Software Licensing

For the initial installation, it is recommended that the information on the Entitlement Certificate is used to acquire the permanent license key for the base product and all options. The permanent license key(s) are then entered during the installation.

To add options to an existing installation, the information on the Entitlement Certificate should be used to acquire the permanent license key. The permanent license key is added via the Data Protector Express GUI to enable the option.

It is possible to use the software for 60 days post installation using the embedded evaluation license key. Data Protector Express license keys are delivered via the HP License Key Delivery Service at: <https://webware.hp.com/welcome.asp>.

Service and Support, HP Care Pack, and Warranty Information

NOTE: This QuickSpec covers Data Protector Express. For support details for HP Data Protector Express Single Server Edition software, see: <http://www.hp.com/go/dataprotectorexpress/sse>

Warranty and Services Included with the Product HP warrants only that the software media will be free of physical defects for a period of ninety (90) days from delivery. For more information about HP's Global Limited Warranty see:

ftp://ftp.compaq.com/pub/products/storageworks/warranty/EN_321708-008.pdf

Unlike all similar products, one year business hours (9x5) phone and e-mail support is included in software product price. This support also includes rights for one year to service packs and new version of Data Protector Express.

Users can upgrade this included support by purchasing Care Packs for Customer Support 24 x 7. This gives unlimited telephone support, software update service and access to web support tools. The 9x5 and 24x7 support can also be extended from 1 to 3 years by purchasing a HP Care Pack. For more information on, please visit: <http://www.hp.com/hps/storage/>

Recommended Services HP recommends that Data Protector Express users upgrade and extend the included one year business hours support to three years Support Plus 24. See the tables below. Additional information about HP Care Pack Service features and benefits is available at: <http://www.hp.com/hps/carepack/services/>.

HP Care Pack Services

The included support can be extended and/or upgraded with the purchase of HP Care Pack Services. There are four different levels of Care Pack Services that deliver different levels of support, available for Data Protector Express. These can be used to upgrade the included Standard Business Hours Support. All these levels of support can be extended to 3 years.

Description	part number
Extension of Data Protector Express 1 year business hours support to 3 years business hours support	HA106A3
Upgrade of Data Protector Express 1 year business hours support to 1 year 24x7 support	HA107A1
Extension and upgrade of Data Protector Express 1 year business hours support to 3 years 24x7 support	HA107A3
Upgrade of Data Protector Express 1 year business hours support to 1 year Support Plus	HA109A1
Extension and upgrade of Data Protector Express 1 year business hours support to 3 years Support Plus	HA109A3
Upgrade of Data Protector Express 1 year business hours support to 1 year Support Plus 24	HA110A1
Extension and upgrade of Data Protector Express 1 year business hours support to 3 years Support Plus 24	HA110A3

Care Pack	Description
-----------	-------------

Service and Support, HP Care Pack, and Warranty Information

Standard Business Hours Support HA106Ax HP Support Plus provides software support services designed specifically for Data Protector Express. This includes software technical assistance and software updates. It is available in 1 year and 3 year Care Packs. (9x5 phone in support, major & minor updates, access to online support)

- **Phone-in assistance during local business hours** - Connect with HP Response Center engineers via telephone, electronic communication, or FAX for assistance in resolving software implementation or operations problems. Service is available between 8:30 am and 5:30 local time, Monday through Friday excluding holidays
- **Problem analysis and resolution** - HP Services provides corrective support to resolve identifiable and reproducible software product problems, and to help you identify problems that are difficult to reproduce. You can also receive assistance in trouble-shooting problems and setting configuration parameters.
- **Software features and operational support** - HP provides information on the latest product features and known problems and solutions, plus operational advice and assistance.
- **Escalation management** - Established escalation procedures enlist specialized expertise from HP and selected third-parties.
- **Software updates and licensing** - Data Protector Express product and documentation updates are available to your system manager. You receive a license to use and copy software product updates for all systems covered by the original software license.
- **Electronic software information** - Access HP's electronic support facility for software patches, a symptom-solution database, product descriptions, specifications, technical literature, and more.
- **Distribution of updates and upgrades**
- **1 year included with product, 3 years available**

24x7 Support HA107Ax

HP 24x7 provides software support services designed specifically for Data Protector Express. This includes:

- **24x7x365 access to technical resources** - Connect with HP Response Center engineers via telephone, electronic communication, or FAX for assistance in resolving software implementation or operations problems. Service is available around the clock every day, including all holidays.
- **Problem analysis and resolution** - HP Services provides corrective support to resolve identifiable and reproducible software product problems, and to help you identify problems that are difficult to reproduce. You can also receive assistance in trouble-shooting problems and setting configuration parameters.
- **Software features and operational support** - HP provides information on the latest product features and known problems and solutions, plus operational advice and assistance.
- **Escalation management** - Established escalation procedures enlist specialized expertise from HP and selected third-parties.
- **Installation advisory** - Advisory support is available for help with installation and updating of standalone applications or products installed in a network environment.
- **Software updates and licensing** - Data Protector Express product and documentation updates are available to your system manager. You receive a license to use and copy software product updates for all systems covered by the original software license.
- **Electronic software information** - Access HP's electronic support facility for software patches, a symptom-solution database, product descriptions, specifications, technical literature, and more.
- **Distribution of updates and upgrades**
- **Available in 1 year and 3 year Care Packs**

Service and Support, HP Care Pack, and Warranty Information

Support Plus HA109Ax

HP Support Plus provides software support services designed specifically for Data Protector Express. This includes:

- **Telephone software support** - An HP IT Response Center engineer provides problem-analysis and problem-resolution support within 2 hours after your call is logged. The Center also offers help with trouble-shooting problems and setting configuration parameters, as well as usage assistance for applications, operating systems, and utilities.
- **Extended business hours coverage** - Onsite and remote services are available 8:00 am - 9:00 pm, Monday through Friday, excluding holidays. Calls received outside this service window will be logged on the next standard business day.
- **Escalation management** - Established escalation procedures enlist specialized expertise from HP and selected third-party hardware and software vendors.
- **Software updates and licensing** - Data Protector Express product and documentation updates are available to your system manager. You receive a license to use and copy the updates to all systems covered by your original software license. Subscription-based service gives you substantial savings vs. the cost of individual updates.
- **Electronic support** - Access HP's electronic support facility for software patches, a symptom-solution database, product descriptions, specifications, technical literature, and more.
- **Distribution of updates and upgrades**
- **Available in 1 year and 3 year care Packs**

Support Plus 24 HA110Ax

HP Support Plus 24 provides software support services designed specifically for Data Protector Express. This includes:

- **Telephone software support** - An HP Response Center engineer provides problem-analysis and problem-resolution support within 2 hours after your call is logged. The Center also offers help with trouble-shooting problems and setting configuration parameters, as well as usage assistance for applications, operating systems, and utilities.
- **4-hour response onsite hardware support** - For issues that cannot be resolved remotely, HP Services delivers onsite technical support to return your covered hardware products to operational condition, repairing or replacing components or entire units as necessary. An HP authorized representative arrives at your site within 4 hours after your call is logged. Your coverage includes all required parts and materials.
- **24x7x365 coverage** - Onsite and remote services are available around the clock, including all holidays.
- **Escalation management** - Established escalation procedures enlist specialized expertise from HP and selected third-party hardware and software vendors.
- **Software updates and licensing** - Data Protector Express product and documentation updates are available to your system manager. You receive a license to use and copy the updates to all systems covered by your original software license. Subscription-based service gives you substantial savings vs. the cost of individual updates.
- **Electronic support** - Access HP's electronic support facility for software patches, a symptom-solution database, product descriptions, specifications, technical literature, and more.
- **Distribution of updates and upgrades**
- **Available in 1 year and 3 year Care Packs**

Fixed Care pack and Product cross reference

Service and Support, HP Care Pack, and Warranty Information

HP Data Protector Express 4.0 product and support part numbers		Upgrade included HP support to:		
part number	Description	1yr 24x7	3yr 9x5	3yr 24x7
BB117BA	HP Data Protector Express 4.0 Backup Server	HA107A1	HA106A3	HA107A3
BB118BA	HP Data Protector Express 4.0 for Microsoft Small Business Server	HA107A1	HA106A3	HA107A3
BB117BT	HP Data Protector Express 4.0 Backup Server Upgrade from Data Protector Express Single Server Edition	HA107A1	HA106A3	HA107A3
BB121BA	HP Data Protector Express 4.0 Network Server Agent	HA107A1	HA106A3	HA107A3
BB122BA	HP Data Protector Express 4.0 Network Server Agent Three Pack	HA107A1	HA106A3	HA107A3
BB125BA	HP Data Protector Express 4.0 Application Online Agent	HA107A1	HA106A3	HA107A3
BB128BA	HP Data Protector Express 4.0 Bare Metal Disaster Recovery Option	HA107A1	HA106A3	HA107A3
BB130BA	HP Data Protector Express 4.0 D2Any2Any Option	HA107A1	HA106A3	HA107A3
BB133BA	HP Data Protector Express 4.0 Drive Expansion Option	HA107A1	HA106A3	HA107A3
		Support Plus	Support Plus 24	
		3yr	1yr	3yr
BB117BA	HP Data Protector Express 4.0 Backup Server	HA109A3	HA110A1	HA110A3
BB118BA	HP Data Protector Express 4.0 for Microsoft Small Business Server	HA109A3	HA110A1	HA110A3
BB117BT	HP Data Protector Express 4.0 Backup Server Upgrade from Data Protector Express Single Server Edition	HA109A3	HA110A1	HA110A3
BB121BA	HP Data Protector Express 4.0 Network Server Agent	HA109A3	HA110A1	HA110A3
BB122BA	HP Data Protector Express 4.0 Network Server Agent Three Pack	HA109A3	HA110A1	HA110A3
BB125BA	HP Data Protector Express 4.0 Application Online Agent	HA109A3	HA110A1	HA110A3
BB128BA	HP Data Protector Express 4.0 Bare Metal Disaster Recovery Option	HA109A3	HA110A1	HA110A3
BB130BA	HP Data Protector Express 4.0 D2Any2Any Option	HA109A3	HA110A1	HA110A3
BB133BA	HP Data Protector Express 4.0 Drive Expansion Option	HA109A3	HA110A1	HA110A3

HP Data Protector Express Version Upgrade product and support part numbers		Add HP support:			
part number	Description	1yr 9x5	1yr 24x7	3yr 9x5	3yr 24x7
BB117BV	Upgrade to HP Data Protector Express 4.0 Backup Server	HA106A1	HA107A1	HA106A3	HA107A3
BB118BV	Upgrade to HP Data Protector Express for Microsoft Small Business Server 4.0	HA106A1	HA107A1	HA106A3	HA107A3
BB121BV	Upgrade to HP Data Protector Express 4.0 Network Server Agent	HA106A1	HA107A1	HA106A3	HA107A3
BB122BV	Upgrade to HP Data Protector Express 4.0 Network Server Agent 3 Pack	HA106A1	HA107A1	HA106A3	HA107A3
BB125BV	Upgrade to HP Data Protector Express 4.0 Application Online Agent	HA106A1	HA107A1	HA106A3	HA107A3
BB128BV	Upgrade to HP Data Protector Express 4.0 Bare Metal Disaster Recovery Option	HA106A1	HA107A1	HA106A3	HA107A3
BB130BV	Upgrade to HP Data Protector Express 4.0 D2Any2Any Option	HA106A1	HA107A1	HA106A3	HA107A3
BB133BV	Upgrade to HP Data Protector Express 4.0 Drive Expansion Option	HA106A1	HA107A1	HA106A3	HA107A3

Service and Support, HP Care Pack, and Warranty Information

		Support Plus		Support Plus 24	
		1yr	3yr	1yr	3yr
BB117BV	Upgrade to HP Data Protector Express Backup Server 4.0	HA109A1	HA109A3	HA110A1	HA110A3
BB118BV	Upgrade to HP Data Protector Express for Microsoft Small Business Server 4.0	HA109A1	HA109A3	HA110A1	HA110A3
BB121BV	Upgrade to HP Data Protector Express 4.0 Network Server Agent	HA109A1	HA109A3	HA110A1	HA110A3
BB122BV	Upgrade to HP Data Protector Express 4.0 Network Server Agent 3 Pack	HA109A1	HA109A3	HA110A1	HA110A3
BB125BV	Upgrade to HP Data Protector Express 4.0 Application Online Agent	HA109A1	HA109A3	HA110A1	HA110A3
BB128BV	Upgrade to HP Data Protector Express 4.0 Bare Metal Disaster Recovery Option	HA109A1	HA109A3	HA110A1	HA110A3
BB130BV	Upgrade to HP Data Protector Express 4.0 D2Any2Any Option	HA109A1	HA109A3	HA110A1	HA110A3
BB133BV	Upgrade to HP Data Protector Express 4.0 Drive Expansion Option	HA109A1	HA109A3	HA110A1	HA110A3

HP Data Protector Express 3.x Options		Upgrade included HP support to:		
part number	Description	1yr 24x7	3yr 9x5	3yr 24x7
BB119AA	HP Data Protector Express Media Server	HA107A1	HA106A3	HA107A3
BB120AA	HP Data Protector Express Media Server Pack	HA107A1	HA106A3	HA107A3
BB121AA	HP Data Protector Express Network Server Backup Agent	HA107A1	HA106A3	HA107A3
BB122AA	HP Data Protector Express Network Server Backup Agent 3 Pack	HA107A1	HA106A3	HA107A3
BB123AA	HP Data Protector Express Agent for Microsoft Exchange Online Backup	HA107A1	HA106A3	HA107A3
BB124AA	HP Data Protector Express Agent for Microsoft SQL Server Online Backup	HA107A1	HA106A3	HA107A3
BB128AA	HP Data Protector Express Bare Metal Disaster Recovery (1 machine)	HA107A1	HA106A3	HA107A3
BB130AA	HP Data Protector Express D2D2Any Option	HA107A1	HA106A3	HA107A3
BB133AA	HP Data Protector Express Drive Expansion (1 incremental drive)	HA107A1	HA106A3	HA107A3
		Support Plus	Support Plus 24	
		3yr	1yr	3yr
BB119AA	HP Data Protector Express Media Server	HA109A3	HA110A1	HA110A3
BB120AA	HP Data Protector Express Media Server Pack	HA109A3	HA110A1	HA110A3
BB121AA	HP Data Protector Express Network Server Backup Agent	HA109A3	HA110A1	HA110A3
BB122AA	HP Data Protector Express Network Server Backup Agent 3 Pack	HA109A3	HA110A1	HA110A3
BB123AA	HP Data Protector Express Agent for Microsoft Exchange Online Backup	HA109A3	HA110A1	HA110A3
BB124AA	HP Data Protector Express Agent for Microsoft SQL Server Online Backup	HA109A3	HA110A1	HA110A3
BB128AA	HP Data Protector Express Bare Metal Disaster Recovery (1 machine)	HA109A3	HA110A1	HA110A3
BB130AA	HP Data Protector Express D2D2Any Option	HA109A3	HA110A1	HA110A3
BB133AA	HP Data Protector Express Drive Expansion (1 incremental drive)	HA109A3	HA110A1	HA110A3

Service and Support, HP Care Pack, and Warranty Information

Additional Services Information

For more information about HP Care Pack Services for Storage, visit:

http://www.hp.com/hps/carepack/storage/cp_networked.html

For more information about HP Storage Software, services and updates, visit:

<http://h18006.www1.hp.com/storage/software.html>

If you have specific questions, contact your local HP representative. Contact information for a representative in your area can be found at "Contact HP" <http://www.hp.com>

© Copyright 2008 Hewlett-Packard Development Company, L.P.

The information contained herein is subject to change without notice.

Microsoft and Windows NT are US registered trademarks of Microsoft Corporation.

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.